Oracle[®] Hospitality Cruise Shipboard Property Management System Package Plan Handling Release 7.30.868

December 2015



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Preface

This document describes the setup and functionality of the Package Plan in Oracle® Hospitality Cruise Shipboard Property Management System (SPMS).

The Package Plan is a function that manages components purchased at a fixed value. The components usually comprises of cabin charge, food and beverage, and/or tours or spa, and predominantly posted via the Point of Sale (POS) system, and then transferred to SPMS.

Audience

This document is intended for application specialist and end-users of Oracle® Hospitality Cruise Shipboard Property Management System.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL: https://support.oracle.com/

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Revision History

Date	Description of Change
December 08, 2015	Initial publication.

1. Prerequisites, Supported Systems, and Compatibility

This section describes the minimum requirements for the Package Handling feature in Oracle® Hospitality Cruise Shipboard Property Management System (SPMS).

Prerequisites

- FC Administration. exe
- FC Management.exe
- IFT Tools
- Micros POS
 - Micros ISL Version 1.30a onwards
 - SPMS Version : 7.30.850 and above
- Symphony POS
 - SPMS version: 7.30.853 above
 - Require DLL: FidelioSPMSInterface.dll (1.08d)

Supported Systems

- Windows 32-bit System
- Windows 64-bit System

Compatibility

Oracle® Hospitality Cruise Shipboard Property Management System (SPMS) version 7.30.868 or later. For customers operating on version below
 7.30.868, database upgrade to the recommended or latest version is required.

2. Setting up a Package Plan Template

Setting up the Package Plan elements will determine the package value the guest is entitled to, and the correct amount to reduce from the package plan per consumption.

2.1. Defining the Required Parameters

The parameter set forth determines the posting behavior for the package, and this is setup in **Administration**, **Database Parameter Setup**, **Package** group. See *PAR_GROUP Package* for list of available parameters.

2.2. Defining a Package Template

A template is setup by defining the required fields, and is use as a base for new package plan.

- 1. Login to **Administration** and select **Administration** from the menu.
- 2. From the drop-down menu, select **Package Plan**, and then **Template Setup**.
- 3. At the bottom of **Package Plan Template** setup, click **New**.



Figure 2-1 - Package Plan Template Setup

- 4. Enter the relevant fields such as **Template name**, **Payment Department**, and/or **Credit Limit**. Refer *Appendix C Package Plan Template* for field definitions.
- 5. Click **OK** to save.

2.3. Adding Fidelio Department Code to a Package Template

Adding the eligible department codes to the package plan template defines which transactions to be posted as a package plan or as regular postings. This can only be done after creating the Package Template shell.

- 1. In the **Package Plan, Template Setup**, select the template name from the list.
- 2. Click **Edit** at the bottom of the page.
- 3. At the bottom of the **Fidelio Department** tab, click **Add Department**.
- 4. Select the department code, and then click **OK** to save.

Note: You may select the department codes either by the group defined or individually.

5. To add more department codes after saving, repeat the above steps.

2.4. Adding MICROS 9700 Item Quantity Code to a Package Template

Adding the eligible MICROS 9700 Item Quantity Code to a package plan template determines where each transactions from MICROS POS will be accepted as a package plan components when posting to the guest account.

- 1. In the **Package Plan**, **Template Setup**, select the template name from the list.
- 2. Click **Edit** at the bottom of the page.
- 3. At the bottom of **Micros 9700 Item Quantity** tab, select the **Revenue Center**, and then click **Add Item**.
- 4. Choose the menu item to display using the radio button at the top of the Add Micros Item window, use the **Search bar** or **Filter by Family Group**.
- 5. Select the menu item to add, and use the CTRL+ key for more item selection.
- 6. Enter the quantity in **Cruise Quantity** field, and then click **OK** to save.
- 7. To add more menu items, repeat steps 3 to 6.

2.5. Defining Fidelio Department Code Limit

A limit can be set for each eligible department, either by amount, percentage or group.

- 1. In the **Package Plan**, **Template Setup**, select the template name from the list.
- 2. Click **Edit** at the bottom of the page.
- 3. Select the department code listed in **Fidelio Department** tab.

Description All All Alc Beverage All Foods All Foods All Foods All Food Reverage Bev-Alc Premium E Card Allowance E Card Discount Entertainer's F88 discount M Card Allowance M Card Allowance O Card Discount O Card Discount O Card Discount O BDC - Food & Serv C O BDC F88 & Serv C	Limit Amount Amo	Discount 100	Grou; 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
All All Alc Beverage All Foods All Foods All Foods All Food E Card Allowance C Card Discount O BDC - Food & Serv C O CBOC F&B & Serv C		100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Al Alc Beverage Al Foods All Non Alc Beverage Bev-Alc Premium E Card Niscount Entertainer's F88 discount M Card Allowance M Card Discount O Card Discount O Card Discount O Card Discount O OBCC - Food & Serv C OBEC FAB & Serv C O		100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Al Foods All Non Alc Beverage Bev-Alc Premium E Card Allowance E Card Discount Entertaner's F&B discount M Card Allowance M Card Discount O Card Discount O Card Discount OBCC - Food & Serv C OBDC C - Food & Serv C OBDC - Food & Serv		100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
All Non Alc Beverage Bev-Alc Premium E Card Allowance E Card Discount Entertamer's F88 discount M Card Discount O Card Discount O Card Discount O BDC - Food & Serv C O BDC F88 & Serv C		100 100 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Bev-ALC Premium E Card Nexce E Card Discount Entertainer's F&B discount M Card Allowance M Card Discount O Card Discount O Card Discount OBCC - Food & Serv C OBCC FAB & Serv C OBCC FAB & Serv C OBCC FAB & Serv C OBC C FAB & Serv C OBC C Serv C OBC C Serv C OBCC Serv C OBC C Serv C OBCC SERV SERV SERV SERV SERV SERV SERV SERV		100 100 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1 100 1	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
E Card Allowance E Card Allowance E Card Discount E Card Allowance M Card Allowance M Card Discount O COBIC F88 & Serv C One Card Allowed SCP/SVP NOT Allow TEST WC Award Not Allow WC Not Allow WC Not Allow WC Not Allow WC Not Allow MOUTINE Package Fare 10000 Cruise Package Fare 10000 Cruise Package Fare 10000 Cruise Package Cabin Upgrade		100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
E Card Discount Entertainer's F88 discount M Card Allowance M Card Discount O Card Discount O Card Discount O OBOC F88 & Serv C OBOC F10000 Cruise Package Pare 10000 Cruise Package Cabin Upgrade		100 100 100 100 100 100 100 100 100 100	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Entertainer's Entertainer's F&B discount W Card Allowance M Card Discount O Card Discount OBCC - Food & Serv C OBDC F&B & Serv C OBDC F& Serv		100 100 100 100 100 100 100 100 100 100	0 0 0 0 0 0 0 0 0 0 0 0 0 0
F&B discount M Card Discount O Card Allowed SCP /SVP NOT Allow TEST WC Award Not Allow WC Not Allow UC Outsie Package Fare 10000 Cruise Package Fare 10001 Cruise Package Fares 10000 Cruise Package Cabin Upgrade		100 100 100 100 100 100 100 100 100 100	0 0 0 0 0 0 0 0 0 0 0 0 0 0
M Card Allowance M Card Discount OBDC - Food & Serv C OBDC F&B & Se		100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100	0 0 0 0 0 0 0 0 0 0 0
M Card Discount O Card Discount OBCC - Food & Serv C OBCC FAB & Serv C One Card Allowed SCP/SVP NOT Allow TEST WC Award Not Allow WC Not Allow UC Not Allow 10000 Cruise Package Fare 10001 Cruise Package Fare 10000 Cruise Package Amendment/Cancellation Fees 10004 Cruise Package Cabin Upgrade		100 100 100 100 100 100 100 100 100 100	0 0 0 0 0 0 0 0 0
O Card Discount OBDC FaB & Serv C OBDC FAB & Serv C One Card Allowed SCP/SVP NOT Allow TEST WC Award Not Allow WC Not Allow 10000 Cruise Package Fare 10001 Cruise Package Fare 10001 Cruise Package Transportation 10003 Cruise Package Cabin Upgrade		100 100 100 100 100 100 100 100 100	0 0 0 0 0 0 0 0
OBDC - Food & Serv C OBDC F&B & Serv C OBDC F&B & Serv C One Card Allowed SCP/SVP NOT Allow WC Award Not Allow WC Not Allow UC Onvise Package Fare 10000 Cruise Package Fare 10000 2 Cruise Package Transportation 10003 Cruise Package Cabin Upgrade		100 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0
0BDC F&B & Serv C One Card Allowed SCP/SVP NOT Allow TEST WC Award Not Allow WC Not Allow 10000 Cruise Package Fare 10000 Cruise Package Fare 10000 Cruise Package Transportation 10003 Cruise Package Amendment/Cancellation Fees 10004 Cruise Package Cabin Upgrade		100 0 100 0 100 0 100 0 100 0 100 0	0 0 0 0 0 0
One Card Allowed SCP/SVP NOT Allow TEST WC Award Not Allow WC Not Allow 10000 Cruise Package Fare 10001 Cruise Package Deposit 10002 Cruise Package Transportation 10003 Cruise Package Cabin Upgrade		100 0 100 0 100 0 100 0 100 0	0 0 0 0 0
SCP/SVP NOT Allow TEST WC Award Not Allow WC Not Allow 10000 Cruise Package Fare 10001 Cruise Package Deposit 10003 Cruise Package Transportation 10003 Cruise Package Amendment/Cancellation Fees 10004 Cruise Package Cabin Upgrade		100 (100 (100 (100 (0 0 0 0
TEST WC Award Not Allow WC Not Allow 10000 Cruise Package Fare 10001 Cruise Package Deposit 10002 Cruise Package Transportation 10003 Cruise Package Amendment/Cancellation Fees 10004 Cruise Package Cabin Upgrade		100 0 100 0 100 0	0 0 0
WC Award Not Allow WC Not Allow 10000 Cruise Package Fare 10001 Cruise Package Deposit 10002 Cruise Package Transportation 10003 Cruise Package Amendment/Cancellation Fees 10004 Cruise Package Cabin Upgrade		100 100	0 0
WC Not Allow 10000 Cruise Package Fare 10001 Cruise Package Deposit 10002 Cruise Package Transportation 10003 Cruise Package Transportation 10003 Cruise Package Cabin Upgrade		100	0
10000 Cruise Package Fare 10001 Cruise Package Deposit 10002 Cruise Package Transportation 10003 Cruise Package Amendment/Cancellation Fees 10004 Cruise Package Cabin Upgrade		100	
10000 Cruise Package Fare 10001 Cruise Package Deposit 10002 Cruise Package Transportation 10003 Cruise Package Amendment/Cancellation Fees 10004 Cruise Package Cabin Upgrade		100	0
10001 Cruise Package Deposit 10002 Cruise Package Transportation 10003 Cruise Package Amendment/Cancellation Fees 10004 Cruise Package Cabin Upgrade	0	100	0
10002 Cruise Package Transportation 10003 Cruise Package Amendment/Cancellation Fees 10004 Cruise Package Cabin Upgrade	0	100	0
10003 Cruise Package Amendment/Cancellation Fees 10004 Cruise Package Cabin Upgrade	0	100	0
10004 Cruise Package Cabin Upgrade	0	100	0
	0	100	0
10010 Cabin Upgrade	0	100	0
10012 Cabin Purchase	0	100	0
20000 Med. Buffet & Terrace - Food	0	100	0
20001 Med. Buffet & Terrace Beverage Alc.	0	100	0
20002 Med. Buffet & Terrace Beverage Non Alc.	0	100	0
20003 Med. Buffet & Terrace Beverage-Alc Premium	0	100	0
20004 Med. Buffet & Terrace Tobacco	0	100	0
20005 Med. Buffet & Terrace Cigar	0	100	0
20006 Med. Buffet & Terrace Corkage	0	100	0
20007 Med. Buffet & Terrace Misc.	0	100	0
20008 Med. Buffet & Terrace Service Charge A.	0	100	0
20009 Med. Buffet & Terrace Service Charge M.	0	100	0

Figure 2-2 - Adding Fidelio Department

- 4. Enter the limit by double clicking on either the **Limit Amount**, **Discount Percentage** or **Group**.
 - Limit Amount: This is an amount limit and is enabled with parameter 'Use Individual Department Limit'.
 - Discount Percentage: This sets the limit by percentage.
 - **Group**: Field used to group items in flexi package.
- 5. Click **OK** to save.

2.6. Defining MICROS 9700 Item Quantity Limit

A limit can be set for each eligible MICROS Item, either by Menu Item, Major Group, Family Group or Sale Itemizer.

- 1. In the **Package Plan**, **Template Setup**, select the template name from the list.
- 2. Click **Edit** at the bottom of the page.
- 3. Select the department code listed in MICROS 9700 Item Quantity tab.

Plan Template Items Setup	Add Micros Item
Fidelio Department Micros 9700 Item Quantity	
Type Description Delly Limit Max Yalue Group	Vanber Name A 1
	3 4 • white wines- 5 BERNAGTE ER 5 BERNAGTE ER 6
	7 ROC DOPALE W 3 C/SUXA CHARDOWN 9 P/FUME LES BERTH
	10 SPY VALEY SAUVI 11 OHABLIS SM 75G. 12 CEDERBERG SAUV
	1.3 CLASING MARKIN 14 DEHEIM CHARDONN 15 BFORD CHAR SEMIL 16 DOWL CHERRIND
	17 DARCHBURG CLIVE 18 CEDERBURG C BLAN 19 GEWURTZTANINER
	20 HOUSE WHITE 75CL 21 WHITE VALLEOSCUR 22 HUNGERFORD HILL
	23 WH JULIO BOUCHON 24 25
Micros Revenue Center Select Al Revenue Center	26 27 MARQUES CA WHITE
21 MORNING LOUNG 21 21 MORNING LOUNG 21 22 MARQUEE DAR 22 23 CORAL CLUB 23	Search Search Search Filter by Family Group All
24 APE VENUS 24 25 NETU LOUNCE 25 26 PAUNS CAFE 26 21 DOMENDUCE 77	Cruise Quantity 0
28 VINE COLAR 28 29 THISTLE REST. 29	Flex Pkg Group 0
Delete Item Add Item	Daily Quantity 0
	Ok Cancel

Figure 2-3 - Adding menu items

- 4. Enter the limit by double clicking on either the Daily Qty, Limit Qty, Max Value Allow or Group.
 - **Daily Qty (Quantity)**: Quantity allowed to per day on item selected.
 - Limit Qty: Quantity allowed per cruise.
 - Max Value Allow: The item maximum price allowed within the package.
 - **Group**: Field used to group items in flexi package.
- 5. Click **OK** to save.

3. Configuring Package Plan

3.1. Setting Up a Basic Non-Selling Price Package

A Basic Non-Selling Price Package is an allowance accorded by the Ship to the guest in a package form, and usually comprises of a selection of department codes, has a cruise limit and these packages are not sellable. Below steps are an example for a package that comprises of all food department with a package spending value of \$300.

- 1. Login to Administration and select Administration from the menu.
- 2. From the drop-down menu, select **Package Plan**, and then **Template Setup**.
- 3. At the bottom of Package Plan Template setup, click **New**.
- 4. Name the template and define the cruise limit, e.g.: \$300.
- 5. Select **All Foods** under **Fidelio Department** to add all the sub-department classified under the food category.

	Package Pl	an Template Items Setup			
I Enabled		Fidelio Department	icros 9700 I	tem Quantity	
Template Name	FOOD COMP	Description	Limit	Discount	Group
External Template Name	FOOD COMP	A		100	0
Payment Department	90001 Cash - Ship Currency 👻	All Alc Beverage		100	0
Conditionity		All Foods			0
Credit Limits	Desertement limite	All Non Alc Beverage		100	0
Cruise Limit Unlimited	300 Department Limit	Bev-Alc Premium		100	0
Daily Limit 🔲 Unlimited	Price	E Card Allowance		100	0
Flex Package Quantity	Daily Price	E Card Discount		100	0
Overall quantity limit,		Entertainer's		100	0
0=Individual item qty limit		F&B discount		100	0
System Account	Use PAR->Package->Prepaid Package System Account 💌	M Card Allowance		100	0
Disable colling y day after (ruice start (0-No Limit)	M Card Discount		100	0
Disable selling x day after t		O Card Discount		100	0
Minimum Age Requires to b	uy (0-No Limit) 0	OBDC FROM & Serv C		100	0
Dept Code 10000 C	ruise Package Fare V 100.00	Ope Card Allewed		100	0
and Developed a				100	0
2nd Dept Code	▼ % 0.00	TEST		100	0
Refund Dept 99002 tr	est Fypire After y days	WC Award Not Allow		100	0
		WC Not Allow		100	0
Credit Overflow Accept	ted IV Do not use Daily Limit			100	0
Only eligible for buyer o	only J "Print on invoice	10000 Cruise Package Fare	0	100	0
Allow unused balance of	arry over to next cruise	10001 Cruise Package Deposit	0	100	0
Use Individual Departm	lent Limit (Enter -1 for unlimited)	10002 Cruise Package Transportation	0	100	0
Must purchase for all el	lgible guest in the same cabin	10003 Cruise Package Amendment/Cancellation Fees	0	100	0
Exclude from Hotel Bar	Service Charge Assign Package to Payer	10004 Cruise Package Cabin Upgrade	0	100	0
The passenger needs t	o select the eligible department individually	10010 Cabin Upgrade	0	100	0
Must purchase for all el	igible guest routed to the same payer	10012 Cabin Purchase	0	100	0
		20000 Med. Buffet & Terrace - Food	0	100	0
Micros Item Quantity Opt	tions	20001 Med. Buffet & Terrace Beverage Alc.	0	100	0
Max quantity per day (0	- Unlimited) 0	20002 Med. Buffet & Terrace Beverage Non Alc.	0	100	0
Max item per check (0 - 1	Inlimited) 0	20003 Med. Buffet & Terrace Beverage-Alc Premium	0	100	0
Include Service Charge	e in the package	20004 Med. Buffet & Terrace Tobacco	0	100	0
, nouse bernee enarg	e in the package	20005 Med. Buffet & Terrace Cigar	0	100	0
Custom Limit		2000 7 Med. Buffet & Terrace Corkage	0	100	0
Custom Field Pe	rcentage	2000 Med. Buffet & Terrace Service Charge A	0	100	0
	- ,	20000 Med. Buffet & Terrace Service Charge A.	0	100	
	Ск	Delete Departments Add Departm	ents		
			_		

Figure 3-1 - Package Plan Template - Item Setup

- 6. Click **OK** to save the template, exit from Template Setup, and then navigate to **Package Plan Setup.**
- 7. In the **Package Plan Setup**, click **New** to add the package for cruise, making them available for sale or to be assign.
- 8. Select the earlier created template from the drop-down list, and then click **OK** to save.

			Fidelio Department	MICros 9700 I	tem Quantity		
e Plan Name FOOD COMP	= [Description	Limit	Discount	Group	^
nt Department	- 11	•	2000 Med. Buffet & Terrace	Allount	0	0	1
90001 Cash - Ship Currency	<u>-</u>	-	20000 Med. Buffet & Terrace - Food	0	100	0	
is package is for all cruises			2002 Bella Vista	-	0	0	
t Limits			20020 Bella Vista Food	0	100	0	
imit 🗍 Unlimited 300.00 Department Limit 0.00	111		2004 Pavillion Room		0	0	1
nit Unlimited Price 0.00	- [20040 Pavillion Room Food	0	100	0	
Parkage Quantity	-110		2010 Noble House		0	0	
quantity limit.			20100 Noble House Food	0	100	0	
vidual item gty limit			2012 Samurai		0	0	
tem Account Use PAR->Package->Prepaid Package System Account 👻	1		20120 Samurai Food	0	100	0	
	·		2020 Palazzo		0	0	
selling x day after cruise start (0-No Limit)			20200 Palazzo Food	0	100	0	
n Age Requires to buy (0-No Limit)			2026 Blue Lagoon		0	0	
ode 10000 Cruics Darlings Free I at 100.00			20260 Blue Lagoon Food	0	100	0	
10000 Cruise Package Pare V % 100.00			2028 The Taj	-	0	0	
ept Code v % 0.00			20280 The Taj Food	U	100	0	
Dept	_ 		2030 Cabin Service Food	0	100	0	
Soche After x days			2030 Cabin Service Food	0	100	0	
dit Overflow Accepted 🛛 🔽 Do not use Daily Limit			2032 Out of Africa Food	0	100	0	
y eligible for buyer only 🔲 *Print on invoice			2034 Karaoke	•	0	0	
w unused balance carry over to next cruise			20340 Karaoke Food	0	100	0	
Individual Department Limit (Enter -1 for unlimited)			2036 Oasis Bar		0	0	
t purchase for all eligible guest in the same cabin			20360 Oasis Bar Food	0	100	0	
ude from Hotel Bar Service Charge 🔲 Assign Package to Paver			2038 Grand Oasis Bar		0	0	
nassenger needs to select the eligible department individually			20380 Grand Oasis Bar Food	0	100	0	
the second of the second of the second			2040 Club Royale Bar		0	0	1
t purchase for all eligible guest routed to the same payer			20400 Club Royale Bar Food	0	100	0	
	-11		2042 Bellini		0	0	1
s Item Quantity Options			20420 Bellini Food	0	100	0	
uantity per day (U - Unlimited)			2044 The Lido		0	0	
tem per check (0 - Unlimited) 0			20440 The Lido Food	0	100	0	
lude Service Charge in the package 🔽 Include Tax in the package			2046 Starlight Disco		0	0	
- 11-11			20460 Starlight Disco Food	0	100	0	
m Limit			2048 Parthenon Pool		0	0	

Figure 3-2 - Example of Basic Non-Selling Price Package

3.2. Setting Up a Basic Selling Price Package

A Basic Selling Price Package is a price based package that comprises on a group of departments, for example All Food department. This type of package is sellable and has a spending limit. Below are the steps to setup a sellable package using the template created earlier. For example, package comprises of all Food department with a spending value of \$500 and selling price at \$300.

- 1. Repeat steps 1 to 7 of the above setup.
- 2. From the drop-down menu, select **Package Plan**, and then **Package Plan Setup**.
- 3. Click **New** and select a template from the drop-down list.
- 4. Enter the **Package Plan Name** and **External Package Name**.
- 5. Change the **Cruise Limit**, e.g.: \$500 and enter the selling **Price**, e.g.: \$300
- 6. Enter the number of days in **'Disable selling X day after cruise start'**, to stop the selling of the package after cruise starts.
- 7. Click **OK** to save the changes.

Select Existing Template	FOOD COMP							
✓ Enabled		ſ		Fidelio Department	Micros 97	'00 Item Quantit	y	
Package Plan Name	4 DAY FOOD COMP			· .			1	-
External Package Name	4 DAY FOOD COMP	_		Description	Limit	Discount	Group	^
Dayment Department			\vdash	2000 Med Buffet & Terrace	Amou	int Percentage	-	1
Payment Department	90001 Cash - Ship Currency	-	<u>۲</u>	20000 Med. Buffet & Terrace - Food	0	100	0	
This package is for all cr	ruises			2002 Bella Vista		0	0	
Credit Limits				20020 Bella Vista Food	0	100	0	
Cruise Limit 🦵 Unlimited	500.00 Department Limit 0.00			2004 Pavillion Room		0	0	
Daily Limit 🗖 Unlimited 🗍	Price 300			20040 Pavillion Room Food	0	100	0	
Elex Package Quantity	Daily Price Ic			2010 Noble House		0	0	
Overall quantity limit.	Daily Price [0.00			20100 Noble House Food	0	100	0	
0=Individual item qty limit	0			2012 Samurai		0	0	
System Account	Use PAR->Package->Prepaid Package System Account	t 🗸		20120 Samurai Food	0	100	0	
				2020 Palazzo		0	0	
Disable selling x day after cr	ruise start (0-No Limit)			20200 Palazzo Food	0	100	0	
Minimum Age Requires to bu	Jy (0-No Limit)			2026 Blue Lagoon		0	0	
Dent Code				20260 Blue Lagoon Food	0	100	0	
10000 Ch	uise Package Fare 💽 % 100.00		<u> </u>	2028 The Taj		0	0	
2nd Dept Code	▼ % 0.00		<u> </u>	20280 The Taj Food	U	100	0	
Refund Dept			<u> </u>	2030 Cabin Service	0	0	0	
Generation Dept. 99002 tes	st Expire After x days 4		<u> </u>	20300 Cabin Service Pood	U	100	0	
 Credit Overflow Accepte 	ed 🔽 Do not use Daily Limit		<u> </u>	2032 Out of Africa Food	0	100	0	
Only eligible for buyer or	nly 🔲 *Print on invoice		<u> </u>	2034 Karaoke	U U	0	0	
Allow unused balance ca	arry over to next cruise		<u> </u>	20340 Karaoke Food	0	100	0	
Use Individual Departme	ent Limit (Enter -1 for unlimited)			2036 Oasis Bar	v	0	0	
Must purchase for all elig	gible guest in the same cabin			20360 Oasis Bar Food	0	100	0	
Exclude from Hotel Bar S	Service Charge Assign Package to Paver			2038 Grand Oasis Bar		0	0	
The passenger needs to	select the eligible denartment individually			20380 Grand Oasis Bar Food	0	100	0	
Must such as for all alia	-the super country to the same source			2040 Club Royale Bar		0	0	1
must purchase for all elig	gible guest routed to the same payer			20400 Club Royale Bar Food	0	100	0	
Marrie Theory Charactery Cartin				2042 Bellini		0	0	
Micros Item Quantity Optic	United 0			20420 Bellini Food	0	100	0	
max quantity per day (0 -	Unimited) IV			2044 The Lido		0	0	
Max item per check (0 - Un	nlimited) 0			20440 The Lido Food	0	100	0	
Include Service Charge	in the package 🔽 Include Tax in the package			2046 Starlight Disco		0	0	
Custom Limit				20460 Starlight Disco Food	0	100	0	
Custom Limit			1	12048 Parthenon Pool		10	10	1.4
Custom Field Pero	centage [0.00			Delete Departments				
None		•						

Figure 3-3 - Example of Basic Selling Price Package

3.3. Setting Up a Flexi Non-Selling Price Package

The Flexi Non-Selling Price Package function similarly as Basic Non-Selling package. The only exception is, it provides user the flexibility in choosing the department to be included in the package during package assignment. For example, package is inclusive of All Beverage department with the cruise limit of \$300.

- 1. Login to Administration and select Administration from the menu.
- 2. From the drop-down menu, select **Package Plan**, and then **Template Setup**.
- 3. At the bottom of Package Plan Template setup, click **New**.
- 4. Name the template and define the cruise limit, e.g.: \$300.
- 5. Select the department group under **Fidelio Department** to add all the subdepartment classified under this category, for example All ALC Beverage.
- 6. In Package Plan Template Items Setup, **Credit Limit** section, check option **"The passenger needs to select the eligible department individually"**, to enable department code selection during package assignment.
- 7. Click **OK** to save the template, exit from Template Setup, and then navigate to **Package Plan Setup.**
- 8. In the **Package Plan Setup**, click **New** to add the package for cruise, making them available for sale or to be assign.
- 9. Select the earlier created template from the drop-down list, and then click **OK** to save.

3.4. Setting Up a Flexi Selling Price Package

The Flexi Selling Price Package function similarly as Basic Selling package. The only exception is, it provides user the flexibility in choosing the department to be included

in the package during package assignment and has a selling price. For example, package include All Beverage department with a cruise limit of \$300 and selling price at \$200.

- 1. Repeat steps 1 to 7 of the above setup.
- 2. From the drop-down menu, select **Package Plan**, and then **Package Plan Setup**.
- 3. Click **New** and select a template from the drop-down list.
- 4. Enter the **Package Plan Name** and **External Package Name**.
- 5. Change the Cruise Limit, e.g.: \$300 and enter the selling Price, e.g.: \$200
- 6. Click **OK** to save the changes.

• Enabled	Fidelio Department	Micros 9700	Item Quantit	у	
Package Plan Name BEV ALC PROMO	Description	Limit	Discount		^
External Package Name BEV ALC PROMO	Description	Amount	Percentage	Group	
Payment Department 90001 Cash - Ship Currency 🗸	2000 Med. Buffet & Terrace		0	0	
This package is for all cruises	20001 Med. Buffet & Terrace Beverage Alc.	0	100	0	
Credit Limits	2002 Bella Vista		0	0	
ruise Limit Linimited 200 Department Limit	20021 Bella Vista Beverage Alc.	U	100		
ally limit Utilization Drive Land	2004 Pavilion Room Reverage Alc.	0	100	0	
	2010 Noble House		0	0	
Flex Package Quantity 0 Daily Price 0.00	20101 Noble House Beverage Alc.	0	100	0	
=Individual item otv limit	2012 Samurai		0	0	
System Account	20121 Samurai Beverage Alc.	0	100	0	
System Account	2020 Palazzo		0	0	
isable selling x day after cruise start (0-No Limit)	20201 Palazzo Beverage Alc.	0	100	0	
inimum Age Requires to buy (0-No Limit)	2026 Blue Lagoon		0	0	
Dent Code	20261 Blue Lagoon Beverag Alc.	0	100	0	
10000 Cruise Package Fare V % 100.00	2028 The Taj		0	0	
2nd Dept Code v % 0.00	20281 The Taj Beverage Aic.	U	100	0	
Refund Dept	2030 Cabin Service 20301 Cabin Service Reverage Alc	0	100	0	
Expire After x days	2032 Out of Africa		0	6	
Credit Overflow Accepted V Do not use Daily Limit	20321 Out of Africa Beverage Alc.	0	100	0	
Only eligible for buyer only Print on invoice	2034 Karaoke		0	0	
Allow unused balance carry over to next cruise	20341 Karaoke Beverage Alc.	0	100	0	
Use Individual Department Limit (Enter -1 for unlimited)	2036 Oasis Bar		0	0	-
Must purchase for all eligible guest in the same cabin	20361 Oasis Bar Beverage Alc.	0	100	0	
Exclude from Hotel Bar Service Charge 🔲 Assign Package to Payer	2038 Grand Oasis Bar		0	0	
The passenger needs to select the eligible department individually	20381 Grand Oasis Bar Beverage Alc.	0	100	0	
Must purchase for all eligible guest routed to the same payer	2040 Club Royale Bar		0	0	
	20401 Club Royale Bar Beverage Alc.	U	100	0	
Micros Item Quantity Options	20421 Bellini Beverage Alc	0	100	0	
Max quantity per day (0 - Unlimited)	2044 The Lido		0	6	
Max item per check (0 - Unlimited)	20441 The Lido Beverage Alc.	0	100	0	
✓ Include Service Charge in the package ✓ Include Tax in the package	2046 Starlight Disco		0	0	
, aready for an ore participation of	20461 Starlight Disco Beverage Alc.	0	100	0	
Custom Limit	2048 Parthenon Pool		0	0	Y
Custom Field Percentage 0.00		1			

Figure 3-4 - Example of Flexi Selling Price Package

3.5. Setting Up a Quantity Non-Selling Price Package

The Quantity Non-Selling Price Package function similarly as Basic Non-Selling package, and this package works in tandem with POS Systems. This type of packages has a limit set on item quantity allowed per day, per check, or per cruise from the POS System. Below steps are an example for a package that comprises of items from Food Major Group with a maximum quantity per day as 0 and Maximum Item per check at all revenue center is 3, and cruise quantity is 10, and with maximum value of the item at \$100.

- 1. Login to **Administration** and select **Administration** from the menu.
- 2. From the drop-down menu, select **Package Plan**, and then **Template Setup**.
- 3. At the bottom of Package Plan Template setup, click **New**.
- 4. Name the template and define the cruise limit, e.g.: \$300.
- 5. Under **Micros 9700** tab, select all revenue center this package is eligible, and then click **Add Item**.

Note: The total number is based on Micros Department Setting.

- 6. In the **Add Micros Item** window, select **Major Group**, and then highlight all the items under the group.
- 7. Enter the **Cruise Quantity**, and then click **OK** to save.
- 8. In Package Plan Template Items Setup, **Micros Quantity section**, select option **"Include service charge in the package"** and **"Include Tax in the package"**.
- 9. Click **OK** to save the template, exit from Template Setup, and then navigate to **Package Plan Setup.**
- 10. In the **Package Plan Setup**, click **New** to add the package for cruise, making them available for sale or to be assign.
- 11. Select the earlier created template by quantity from the drop-down list, and then click **OK** to save.

New Pa	ackage Planner for Cruise
Select Existing Template : QTY FOOD	
✓ Enabled	Fidelio Department Micros 9700 Item Quantity
Package Plan Name QTY FOOD	Daily Limit Max Value Craum
External Package Name QTY FOOD	Qty Qty Allow Group
Payment Department 90001 Cash - Ship Currency 💌	Major Group 13 Food 10 10 0
✓ This package is for all cruises	
Credit Limits	
Cruise Limit Unlimited Department Limit 0.00	
Daily Limit Unlimited 0.00 Price 0.00	
Flex Package Quantity 0 Daily Price 0.00	
0=Individual item qty limit 0	
System Account Use PAR->Package->Prepaid Package System Account	
Disable selling x day after cruise start (0-No Limit)	
Minimum Age Requires to buy (0-No Limit)	
Dept Code 10000 Cruise Package Fare V 100.00	
2nd Dept Code	
Pafind Dant	
Expire After x days	
Credit Overflow Accepted Do not use Daily Limit	
Allow unused balance carry over to next cruise	
Use Individual Department Limit (Enter -1 for unlimited)	
Must purchase for all eligible guest in the same cabin	Micros Revenue Center Unselect All Revenue Center
Exclude from Hotel Bar Service Charge 🔲 Assign Package to Payer	✓ 500 UAT Ocean Bar1
The passenger needs to select the eligible department individually	✓ 501 UAT Crows Nest ✓ 502 UAT Evolutions Bar
Must purchase for all eligible guest routed to the same payer	▼ 503 UAT Lido Bar
Micros Item Quantity Options	S04 UAT Seaview Bar
Max quantity per day (0 - Unlimited)	S05 UAT Main Dining Room
Max item per check (0 - Unlimited) 3	Stor UAT Northern Lights
✓ Include Service Charge in the package ✓ Include Tax in the package	S08 UAT Atrium Bar
Custom Limit	S09 UAT Pinnade Grill ✓
Custom Field Percentage 0.00	
None	Delete Item Add Item
	DK <u>C</u> ancel

Figure 3-5 - Example of Quantity Non-Selling Price Package

3.6. Setting Up a Mixed Selling Price Package

The Mixed Selling Price Package is a combined package elements quantity and base package. The package can comprise of Micros Quantity and Fidelio Department. Below steps are an example for a package that comprises of all non-alcoholic Beverage department with the cruise limit of \$500, selling price at \$400, Sales Itemizer of 1, Cruise quantity of 5, and a maximum value of \$100.

- 1. Login to Administration and select Administration from the menu.
- 2. From the drop-down menu, select **Package Plan**, and then **Template Setup**.
- 3. At the bottom of Package Plan Template setup, click New.

- 4. Name the template and define the cruise limit, and selling price. e.g.: \$500 and \$400 respectively.
- 5. In the Fidelio Department tab, select the department group, and then navigate to **Micros 9700** tab, and select all revenue center this package is eligible, and then click **Add Item**.

Note: The total number is based on Micros Department Setting.

- 6. In the **Add Micros Item** window, click the **Sales Itemizer** radio button, and then highlight **Sales Itemizer 1**.
- 7. Enter the **Cruise Quantity** and the **Maximum value**. e.g.: Quantity 5 and value as \$100.
- 8. Click **OK** to save the template, exit from Template Setup, and then navigate to **Package Plan Setup.**
- 9. In the **Package Plan Setup**, click **New** to add the package for cruise, making them available for sale or to be assign.
- 10. Select the earlier created template by quantity from the drop-down list, and then click **OK** to save.

😋 Packa	ige	Plan	Setup Per Cruise					×
I▼ Enabled	ſ		Fidelio Department	Mic	ros 9700 I	tem Quantity		
Package Plan Name BEV PROMO	1.		. ,					- 1
External Package Name REV PROMO			Description		Limit	Discount	Group 🧷	<u>`</u>
Payment Department	۱ŀ	•	2000 Med. Buffet & Terrace		Amount	0	0	
good cash - shp currency		· ·	20002 Med. Buffet & Terrace Beverage Non	Alc.	0	100	0	
I✓ This package is for all cruises			2002 Bella Vista			0	0	
Credit Limits			20022 Bella Vista Beverage Non Alc		0	100	0	
Cruise Limit Unlimited 500.00 Department Limit			2004 Pavillion Room			0	0	
Daily Limit Unlimited Price 400.00			20042 Pavillion Room Beverage Non Alc.		0	100	0	
Flex Package Quantity 0 Daily Price 0.00			2010 Noble House			0	0	
Overall quantity limit,			20102 NODIE House Beverage Non Alc.		0	100	0	
0=Individual item qty limit 10			20122 Samurai Reverade Non Alc		0	100	0	
System Account Use PAR->Package->Prepaid Package System Account 💌	۱ŀ		2020 Palazzo			0	0	
Disable selling x day after cruise start (0-No Limit)			20202 Palazzo Beverage Non Alc.		0	100	0	
Minimum Age Requires to hum (0-No Limit)			2026 Blue Lagoon		-	0	0	
			20262 Blue Lagoon Beverage Non Alc.		0	100	0	
Dept Code 10000 Cruise Package Fare 💌 % 100.00			2028 The Taj			0	0	
2nd Dept Code			20282 The Taj Beverage Non Alc.		0	100	0	
			2030 Cabin Service			0	0	
Refund Dept 99002 test Expire After x days			20302 Cabin Service Beverage Non Alc.		0	100	0	
✓ Credit Overflow Accepted ✓ Do not use Daily Limit			2032 Out of Africa		0	0	0	
Only eligible for buyer only F *Print on invoice	۱ŀ		20322 Out of Affica Beverage Non Alc.		0	0	0	
Allow unused balance carry over to next cruise	۱ŀ		20342 Karaoke Reverage Non Alc		0	100	ů l	
Use Individual Department Limit (Enter -1 for unlimited)			2036 Oasis Bar			0	0 -	
Must purchase for all eligible guest in the same cabin			20362 Oasis Bar Beverage Non Alc.		0	100	0	
Exclude from Hotel Bar Service Charge Assign Package to Payer			2038 Grand Oasis Bar			0	0	
The passenger needs to select the eligible department individually			20382 Grand Oasis Bar Beverage Non Alc.		0	100	0	
Must purchase for all eligible quest routed to the same paver	II F		2040 Club Royale Bar			0	0	
			20402 Club Royale Bar Beverage Non Alc.		0	100	0	
Micros Item Quantity Options			2042 Bellini			0	0	
Max guantity per day (0 - Unlimited) 0			2042 belini Beverage Non Alc.		0	100	0	
Max item per check (0 - Linimited)			20442 The Lido Reverage Non Alc		0	100	0	
V Include Service Charge in the package		_	2046 Starlight Disco			0	0	
I blobbe bervice entrye in the puckage IV blobbe tax in the package		_	20462 Starlight Disco Beverage Non Alc.		0	100	õ	
Custom Limit			2048 Parthenon Pool			0	0	-
Custom Field Percentage 0.00			Delete Deserte anti-	Add Desertes - 1	1			
None			Delete Departments	Add Departments				
								_
	OK.							

Figure 3-6 - Example of Mixed Selling Price Package

3.7. Setting Up a Mixed Flexi Package

The Mixed Selling Price Package is a combined package of quantity and flexi base package where user is able to select the department codes or Micros Items to include in the package when assigning or purchasing the package. Below steps are an example of a package that include All non-alcoholic Beverage department with the cruise limit of \$500, selling price at \$400, and Major POS group selection.

- 1. Login to Administration and select Administration from the menu.
- 2. From the drop-down menu, select **Package Plan**, and then **Template Setup**.
- 3. At the bottom of Package Plan Template setup, click **New**.
- 4. Name the template and define the cruise limit, and selling price. e.g.: \$500 and \$400 respectively.
- 5. Under the **Credit Limit** section, check **'The passenger needs to select the eligible department individually'**, to enable the flexibility in selecting the department codes entitled by the package.
- 6. In the Fidelio Department tab, select the department group, and then navigate to **Micros 9700** tab, select all revenue center eligible to this package, and then click **Add Item**.
- 7. In the **Add Micros Item** window, select the **Major Group** radio button, and set the group number accordingly.

Note: The total number is based on Micros Department Setting.

- 8. Enter the **Cruise Quantity** of the selected item and the **Maximum value allowed**. e.g.: Quantity 5 and value as 4.
- 9. Click **OK** to save the template, exit from Template Setup, and then navigate to **Package Plan Setup.**
- 10. In the **Package Plan Setup**, click **New** to add the package for cruise, making them available for sale or to be assign.
- 11. Select the earlier created template by quantity from the drop-down list, and then click **OK** to save.

Enabled		ſ		Fidelio Department	Mic	TOS 9700 1	tem Quantity	,	-
Package Plan Name	V PROMO			The lo Department	1				_
External Package Name	N PROMO			Description		Limit	Discount	Group	^
Davement Department	V PROMO			2000 Med. Ruffet & Terrace		Amount	Percentage	0	
Payment Department 90	0001 Cash - Ship Currency	<u> </u>	-	2000 Med. Buffet & Terrace Beverage Non	Alc.	0	100	0	
This package is for all cruis	ises			2002 Bella Vista			0	0	
Credit Limits				20022 Bella Vista Beverage Non Alc		0	100	0	
Cruise Limit 🦳 Unlimited 50	00.00 Department Limit			2004 Pavillion Room			0	0	
Daily Limit 🔲 Unlimited 🗌	Price	400.00		20042 Pavillion Room Beverage Non Alc.		0	100	0	
Flex Package Quantity	Daily Price	0.00		2010 Noble House			0	0	
Overall quantity limit,		0.00		20102 Noble House Beverage Non Alc.		0	100	0	
0=Individual item qty limit				2012 Samurai		0	100	0	
System Account U	Ise PAR->Package->Prepaid Package S	System Account 💌		20122 Samural Deverage Non Alc.		0	0	0	
Disable selling x day after cruis	ise start (0-No Limit)		\vdash	2020 Palazzo Beverage Non Alc.		0	100	0	
Mainun Ana Daavisaa ta kuus				2026 Blue Lagoon			0	0	
Minimum Age Requires to buy				20262 Blue Lagoon Beverage Non Alc.		0	100	0	
Dept Code 10000 Cruis	se Package Fare 💌 % 100.00			2028 The Taj			0	0	
2nd Dept Code	- % 0.00			20282 The Taj Beverage Non Alc.		0	100	0	
	1 // 1 0100			2030 Cabin Service			0	0	
Refund Dept 99002 test	 Expire After x 	days		20302 Cabin Service Beverage Non Alc.		0	100	0	
Credit Overflow Accepted	Do not use Daily Limit			2032 Out of Africa		-	0	0	
Only eligible for buyer only	Print on invoice			20322 Out of Africa Beverage Non Alc.		U	100	0	
Allow unused balance carry	y over to next cruise			20342 Karaoke Reverage Non Alc.		0	100	0	
Use Individual Department	t Limit (Enter -1 for unlimited)		\vdash	2036 Oasis Bar			0	0	
Must purchase for all eligib	le guest in the same cabin			20362 Oasis Bar Beverage Non Alc.		0	100	0	
Exclude from Hotel Bar Ser	rvice Charge 🔲 Assign Package to P	aver		2038 Grand Oasis Bar			0	0	
The passenger needs to se	elect the eligible department individual	v l		20382 Grand Oasis Bar Beverage Non Alc.		0	100	0	
Must purchase for all eligib	le quest routed to the same paver	·		2040 Club Royale Bar			0	0	
- Mast parentase for an englo	guest routed to the same payer			20402 Club Royale Bar Beverage Non Alc.		0	100	0	
Micros Item Quantity Options	s			2042 Bellini			0	0	
Max quantity per day (0 - Un	nlimited) 0			20422 Bellini Beverage Non Alc.		0	100	0	
Max item per chack (0 - Unlin	wited)			20442 The Lide Reverses Nep Als		0	100	0	
Tochude Service Charge in	the package I Include Tax in i	the package		2046 Starlight Disco		0	0	0	
+ moude service charge in	i une pockage i i include l'ax in t	are package		20462 Starlight Disco Beverage Non Alc.		0	100	0	
Custom Limit				2048 Parthenon Pool			0	0	1
Custom Field Percer	ntage 0.00					1			
	- ,			Delete Departments	Add Departments				

Figure 3-7 - Example of Mixed Flexi Price Package

- 12. User is then required to select the items when assigning /purchasing the package in the guest account.
- 13. If group 1 is selected, all the items set in group 1 are automatically highlighted, as shown below.

N		Ρι	urchase Package Plan			×
_ Pack	kage Plan					
As	ssignmen	t FLEXI PROMO				•
Reaso	n:				Max Packag	ge Allow is 4
⊺ ⊢ The	following	quest will be assign/charge	the package			
	Einet N		LastName		Cabia	
	FIISUN	ane			Cabin	
	TEST		AUTO UPDATE 7		103	
		Fidelio Department	Mic	ros 9700 I	tem Quantity	
	Selecter	d Description		Limit Amount	Discount Percentage	Group
		2000 Med. Buffet & Terra	ice		0	0
		20002 Med. Buffet & 1	Ferrace Beverage Non Alc.	0	100	1
		2002 Bella Vista	rage Non Alc	0	100	1
	Ē	20022 Della Vista Deve	a age Non Aic		0	0
	ti-	20042 Pavillion Room F	Beverage Non Alc.	0	100	2
	1	2010 Noble House		-	0	0
		20102 Noble House Be	verage Non Alc.	0	100	2
		2020 Palazzo			0	0
		20202 Palazzo Bevera	ge Non Alc.	0	100	3
		2026 Blue Lagoon			0	0
		20262 Blue Lagoon Be	verage Non Alc.	0	100	3
Selecter	d Packag	e Qty: 10 🕅 Ma	ove all existing posting to packa	age postin	g	
Selecter Selecter	d Packag d Packag	e Value: 0.00 🗌 Po e Price: 400.00	ost to Prepaid System Account		ОК	Cancel

Figure 3-8 - Flexi Package Plan selection screen

4. Package Plan Assignment

The Package Plan function enables the end-users in customizing a cruise package that suits its guest requirements. The Package Plan function not only provide them the flexibility in combining different food and beverage outlets, excursions or activities, it also help to boost sales in some areas.

4.1. Assigning/Purchasing a Package Plan

Assigning the right package to the guest account will enable transactions to be posted accurately throughout the cruise, and this is performed in the **Management**, **Guest Handling** module.

- 1. Log in to **Management** module, and then select **Cashier** on the menu bar.
- 2. Select **Guests** from the drop-down menu to open the Guest Handling screen.
- 3. In the Guest Handling screen, search and select the guest record using guest name or cabin number.
- 4. On the selected guest record, click **Disc, Route, Pkg** tab, and then **Package Plan** tab.
- 5. At the bottom of the screen, select one of these option:
 - Assign package Plan: To assign an available package that does not have a pre-set Purchase price.
 - **Purchase Package Plan:** To purchase a package setup with the purchase price.

Guest Info	Disc,Route,Pkg	Invoice: 0.00) More	e Guest Info	Service Info	Acti	vity Viewer	Rever	nue Analyzer	History
Routing	Fi	delio Discount	Micros (Discount	Micros Advar	nce Discount	Pac	kage Plan	C	Disallow Dept
Package Plan										
* Package Total Valu	ue Redeemed Value	Available Value Enable	Total Qty Redee	Description			Daily Qty	Available Amt/Qty	Disc % / Max Value	Group
•			•							
	S	ignature Captured								
Selected Package V	alue: 0.00		Selected P	 Package Qty: 0						
Select All	Unselect All	Assign Package P	an Purchase Plan	Package Delete	Package Plan	Edit Flexible Packa Plan	ge Enabl	e Package	Refund Package P	lan

Figure 4-1 - Package Plan options

6.	To assign/purchase, select the available Package from the drop-down list, and
	then enter the Reason .

D .	Assign Pa	ckage F	lan			×
Package Plan						
Assignment 5* Mariner Empl 10% disc Bar (3- Empl 10% disc Shorey	5star)					•
Reason : Employee 10% discou Mid Cruise Retro SBP Presidents club <29 d Presidents club <29 d Presidents club >60 d	nt Shorex days ays avs					*
First Name	Last Name	:			Cabin	
UJN ROBERT	MX OAGG/	ART - 504	6		00000	_
Fidelio Department		(Micro	os 9700 I	item Quantity	
Description			Amount	Percent	tage Group	
05000 Internet Cafe			0.01	0	0	
05030 Guest ICafe			27.5	100	0	
47001 Cooking Class Revenue				0	0	
47001 Cooking Class Revenue			29	100	D	
80014 Pinnade Gril 80014 Pinnade Gril Revenue			20	0	0	
Selected Parkage Oty: 0						
Selected Package Value: 85,51	love all existi	ng postin	g to packag	je postin	9	
Selected Package Price: 0.00					<u>ō</u> k	Cancel

Figure 4-2 - Package Plan assignment screen

Note: Only check '*Move all existing posting to package posting*' when you wish to move the existing postings to package plan. For example: A guest purchased the package part way through the cruise, and past postings that meet the package elements are to be considered as package plan.

- 7. Click **OK** to save.
- 8. Information's pertaining to the package are displayed in the **Package Plan** tab and status is **Active**.

Credit Cards	Comments				avei Documents	Custom		Guest History	<u></u>	Loyalty	y/ Irack It	
Guest Info	Disc,Route,Pl		oice: 0.00	More	e Guest Info	Service	Info A	ctivity Viewer		Revenue /	Analyzer	History
Routing	The second secon	Fidelio Discount	<u> </u>	Micros	Discount	Micros Adv	ance Discount	Pa	ackage	Plan		Disallow Dept
ackage Plan												
* Package	Total Val	e Redeemed Va	ue Available	e Value Enabl	Descript	tion		Daily Qty	Availa Amt/C	ble [2ty]	Disc % / Max Value	Group
					Presiden	nts dub <29 days				0	0	0
Presidents dub	<29 days 284	0.00	284.00		05000 Ir	Internet Cafe				0	0	0
					0500	01Time			55	1	1	0
					0503	30 Guest (Cafe			55	1	100	0
					4/0010	Looking Class Reve	nue		20		100	0
					80014 P	Pionacle Grill	evenue		29	-	0	0
					2001	14 Dipondo Crill Dou	100110		145		50	0
٩				٢								
 ✓ Selected Package 	Value: 284.00) Selected R	Package Qty: 0							

Figure 4-3 - Package Plan Assigned/Purchased

4.2. Refunding a Package Plan

The unused package plan can be refunded to the guest at the end of the cruise, and below are the steps to refund a Value based package, Quantity based and Mix package.

- 1. Log in to **Management** module, and then select **Cashier** on the menu bar.
- 2. Select **Guests** from the drop-down menu to open the Guest Handling screen.
- 3. In the Guest Handling screen, search and select the guest record using the guest name or cabin number.
- 4. On the selected guest record, click **Disc, Route, Pkg** tab, and then **Package Plan** tab.
- 5. At the bottom of the screen, select **Refund Package Plan**.

	Routing		Fidelio Disc	ount		Micros D	iscount	Micros Advance Discount	Package Plan		Disallow Dept
Pac	kage Plan										
*	Package	Total Value	Redeemed Value	Available Value	Enable	Total Qt		Description	Available Amt/Qty	Disc % / Max Value	Group
च	OTV PKC 1	0	112.20	-112.20	_	4		201 MINERAL WATERJ	0	30	1
J	OTV PKG 1	0	0.00	0.00		4		ZUTMINERAL WATERJ	3	30	1
5	OTY MALLIE PKG 1	200	100.00	100.00		2		211/VALUE PKG 1		0	0
	ign/mederned 1	200	100.00	100.00		-		20522 Galaxy of the Stars Beverage Non Alc	100	100	0
								20322 Galaxy of the Stars beverage Norr Alc.	100	100	0
								FC Management Please note you are not able to undo t Total refund amount = 167.00. Are you sure you want to refund the pu Yes	nis operation. Ackage QTY PKG 2	1?	
4	 Selected Package Va	lue: 200.00				▶ Selected Pa	ackage	2ty: 10			

Figure 4-4 - Package Plan Refund option

WARNING: Once a Refund is processed, it is *not* possible to reverse the changes. This process also *disable* the package plan.

- 6. Once the package plan is refunded, system will *disable* the package and displays the remaining value/quantity for references only.
- 7. In the event where the postings are more than the package price, system will prompt that the refund is not allowed.

4.3. Routing a Package Plan posting

Routing of a package plan posting are dependable on two parameters; **Do not allow post package to both buyer and payer** and **Package Plan Before Routing**.

In the event where both payer and buyer has a package, all postings will go to the payer. Once the payer package is fully utilized, subsequent postings are posted into the payer account as normal posting.

4.4. Auto Balancing a Package Plan

An Auto Package Plan balancing may be set using parameter, **Enable Package Auto Balance as 1**, and System will auto balance the package invoice/account after each transaction and reducing the total package value or quantity at the same time.



Figure 4-5 - Package Plan Invoice screen

If the above parameter is set to 0, manual balancing of the package invoice/account is required using the **Pay Invoice** function.

To manually balance a Package Invoice,

- 1. Log in to **Management** module, and then select **Cashier** on the menu bar.
- 2. Select Guests from the drop-down menu to open the Guest Handling screen.
- 3. In the Guest Handling screen, search and select the guest record using the guest name or cabin number.

4. Navigate to the **Invoice** tab, and then click the amount button under the **Package Invoice**.

	Credit Cards	Comments	Ĩ	Other Info	Ĭт	ravel Documents	Custom Info	Ĭ	Guest History	Loyalty/ Track It		
	Guest Info	Disc,Route,Pkg	In	voice: 300.00	Mo	ore Guest Info	Service Info	Ac	tivity Viewer	Revenue Analyzer	Histor	ry
		Invoice										
	Purchased:		350.00	Paid:			0.00	F	ackage Balance:		450.00	
	Credit Limit:		N/A						Ion-ref. Balance:		0.00	
	Date	Department	Credit	Debit Dis	ount	Vat Tax POS-Discou	Buyer	Trans.I	D User	Gross Check#	Manual Post	^
	P 12/04/2015	2002 Bella Vista		30.00	0.00	0.00 0.00	EUROPA TEST 1	2874	0 a	30.00	Yes	
	P 12/04/2015	2000 Med. Buffet & T		20.00	0.00	0.00 0.00	EUROPA TEST 1	2873	9 a	20.00	Yes	
												~
•												F
	All Invoic	es 1.Invo	ice	2.Invoid	e	3.Invoice	4.Inv	voice	Package			
	350.00	300.0	00	0.00		0.00	0.0	00	50.00			

Figure 4-6 - Settling a Package Plan

5. Choose the **Payment method** and verify the amount to settle when prompt, and the click **Pay or Pay& Print** to pay and print the invoice at the same time.

49		Invoice Pa	ayment		×
 Payment 				Calculation]
Department:	90001 Cash - Shi	p Currency	-	Package Plan Credit:	50.00
Amount:	50.00	MYR		Non Refundable Credit:	0.00
Notes:				Current Balance:	50.00
Invoice No:	Invoice 1	Package Invoice		Received Amount:	50.00
ſ	Invoice 3			Commission:	0.00
I ↓ Change du		Collect remaining non-refunda	ble credit	Due Balance:	0.00
Disable Po:	sting Automaticall	/	bio croaic	Change Due:	0.00
				Pay Pay 8	k P <u>r</u> int <u>C</u> ancel
				Pay & Print Cash Rece	ipt

Figure 4-7 - Paying an invoice

Note: This process reduces the Package Invoice balance accordingly.

5. POS Interface

An interface setup is required for the Point of Sales Systems such as MICROS 9700 or Simphony to communicate with the Management module, enabling a charge to be posted to the guest account. The setup may differ on both systems, and are described in the following chapter.

5.1. Setting Up MICROS 9700 Interface

Prior to configuring any settings for Micros 9700 interface, firstly, establish the prerequisites defined in Prerequisites chapter. You are also required to establish a connection to the **MICROS DB** using the Net Manager program, and then followed by setting up the required parameters in **Administration**, **System Setup**, **Parameter**.

As majority of the settings are managed within the system parameters, these are defined in *Appendix B. PAR_PROMO*.

To setup the MICROS 9700 Interface,

- 1. Login to Administration and select Administration on the menu bar.
- 2. Select **System Setup** from the drop-down list, and then **Database Parameter Setup.**
- 3. Select **Promo** group from the tree-view.
- 4. Enter the Micros Server Name, Micros Server Type, Micros User Name and Micros User Password.

Note: A faster package enquiry can be obtained by specifying the **IP address** and **Service Name** in parameter, **Promo, Micros Server name**.

5.2. Setting Up Web Service Connection for Advance Micros Interface

Setting up a Web Service Connection enables user in enquiring the guest information including package purchased, and the look up for sellable package in Advance Micros Interface. The Advance Micros Interface configuration is slightly different to Micros 9700 interface, and below figure shows where information's are entered.

- 1. Launch IFC Advanced Micros program and go to Settings tab.
- 2. Under Pack Viewer Web Server, enter the Web Server Address, User Name and Password.
- 3. Click **Apply** to save.

Oracle Hospitality Cruise Advance Micros Interface Messages Debug Settings Connection Type: TCP/IP Status: Active Started: 09/07/2015 16:30:02 Local Computer IP port used to listen to when waiting for communication initialization (default is 5009). IP Server Listener Port: 5009 Enable Micros Signature Bill Image Capture © Enabled (This will only work with Micros V3) Micros Database Server/SID: 192.168.30.81/mcrspos Micros Database User: microsdb Micros Server Type C Microsoft SQL Server Orade 10g Copy Micros Menu Item/Family Group/Major Copy Now Package Viewer Web Server Web Server Address:	
Web Server Address:	Micros 3700 Parameters
Password:	Copy Micros Menu Item/Family Group/Major Group during system date change Micros 3700 Server Name Copy Now Apoly

Figure 5-1 - Advance Micros Interface

5.3. Other Setup

In order for POS User to view the guest information's such as guest profile, package purchased and remaining package plan, bill look up and many more, a **Micros Picture View** application must be configured at **MICROS POS**. Please consult MICROS Specialist for configuration of such application.

5.4. Setting Up Simphony Interface

Although Simphony Interface setup is relatively similar to Micros 9700 Interface, it is important to reconfirm the prerequisites defined in the Prerequisites chapter.

As majority of the settings are managed within the system parameters, these are also defined in *Appendix B. PAR_PROMO*.

To setup the Simphony Interface,

- 1. Login to **Administration**, and select **Administration** on the menu bar.
- 2. Select **System Setup** from the drop-down list, and then **Database Parameter Setup.**
- 3. Select **Promo** group from the tree-view.
- 4. Enter the Micros Server Name, Micros Server Type, Micros User Name and Micros User Password.

Note: A faster package enquiry can be obtained by specifying the **IP address** and **Service Name** in parameter, **Promo, Micros Server name**.

5. Under Parameter group **Simphony**, enter the property ID in **Micros Simphony Property Number to copy the DB**.

Note: The Property ID is obtainable from Simphony Properties Enterprise System.

5.5. Setting Up Web Service Connection for Simphony

Setting up a Web Service Connection enables user in enquiring the guest information including package purchased, and the look up for sellable package in Simphony system.

To setup a Web Service Connection,

- 1. Login to **Simphony EMC** and go to **Properties Enterprise** tab.
- 2. On the left of the window, choose the properties you wish to connect to.
- 3. Double click on the selected properties, and then go to **Data Extension** tab.
- 4. Enter the value of these the extension field:
 - Fidelio Web Server Address
 - Web Server Login User Name
 - Web Server Login User Password

Number 2	Audit This Record
Name MS_Simphony	
a Extensions	
Column	¥alue
Crew Macro = Disable	
DCL CC Gangway Par in SPMS	
Disable Auto Svc Discrepancy Check	<u>M</u>
Disable Discount Discrepancy Check	M
Disable Minor Control	<u>M</u>
Do not post tax to SPMS	
Do not show department/item when no balance	
Do not show gift card balance	
Do not show main department name	
Do not show package name when no balance	
Enable Buffer POsting When Offline	V
Enable Debugging Log	V
Enable Signature Confirm Message	
Enable Uncollate Printing	M
ESC Command for the Fiscal Printer to move the black	5
Fidelio Web Server Address	
Guest Macros = Disable	
Hide Cabin Number from Posting Response	
Include Posting Disable Account During Inquiry Result	
Include System Disable Account During Inquiry Result	
Include Title In Salutation	
Loyalty Discount Require Swipe Card	
Online Credit Card Format	
Print Additional Space on the left for addictional receipt	
Print Offline Tender Media VoOucher	
Promot Change Acc Info	
Prompt Bartender Number	
Prompt Confirmation before Store Inquiry Info	
Prompt for Backup Tender when timeout	
Replace Salutation with Title	
Resident Macros = Disable	
Save Guest Type on Check Store Info	V
Service Exempt Discount # (Apply to VAT only)	
Show Card Swiped/Manual Entry on check	
Store Cabin Number/Guest Name	
Store Inquire Info on Check	
True = VAT. False=Add Op	
Use Validation Printer during adjust close check	
and the second s	

Figure 5-2 - Simphony Data Extension table

6. Data Import via DGS ResOnline

With the Shore Side office taking reservations and selling the packages, data from the 3rd party system can be imported into Oracle® Hospitality Cruise Shipboard Property Management System (SPMS).

6.1. Setting Up Data Import Parameter

Prior to importing any data from 3rd party systems, following parameters *must be* enabled, allowing unposted package plan to be captured in one single location. The parameter in reference is **Package**, **Prepaid Package System Account** and is accessible in **Administration**, **System Setup**, **Parameter**.

6.2. Handling Prepaid Package Plan

When importing data from 3rd party system via Data Import or DGS ResOnline, System will insert a **'Y'** in PPP_PREPAID column, indicating that the package is a prepaid package. Data without PPP_PREPAID = Y will be posted to the Pre-Cruise invoice of the guest.

Advanced Package Plan Setup									
ID Description	Length Data	ta Type	Date Format	Reservation Ref	Advanced Package Plan Ref	Handle Type Ref	Delete	Use for Compare	
1 GUESTID	10 OTH	HERS		RES_V_GUESTID			0	0	
2 PACKAGEID	20 OTH	HERS			PPP_PPN_ID			0	
3 PREPAIDACCOUNT	10 OTH	HERS			PPP_ACC_ID			0	
4 TOTAL	10 OTH	HERS			PPP_TOTAL			0	
5 DEBIT	10 OTH	HERS			PPP_DEBIT			0	
6 CREDIT	10 OTH	HERS			PPP_CREDIT			0	
7 ENABLE	10 OTH	HERS			PPP_ENABLE			0	
8 REFERENCE	20 OTH	HERS			PPP_VID			0	
			1	1				·	

Figure 6-1 - Sample data import fields

To view all the unposted package postings,

- 1. Login to **Management** and select **Cashier** on the menu bar.
- 2. Select **Unposted Package Posting** to display the unposted package posting.
- 3. Select the item and click **Post** to post the package amount to the system account. The package will then show in the Guest Account.

WARNING: System will not check for unposted package posting when checking out the guest account.

Unp	osted Package	e					
	Selected	First Name	Last Name	Package Name	Total	Prepaid	Status
>		Catherine TEST	Delmas	Flexi Pkg1	300	Y	
		Catherine TEST	Delmas	Standard Pkg 1	300	Y	
	Selec	t All Unselect All			Post		Close

Figure 6-2 - Unposted Package Postings screen

6.3. Importing Data Import Package Template

A package template can be imported from ship to ship so that a standard set information's are port into SPMS. In order to use this function, User must be granted with access rights **4494 – Import Package Template** and **4495 – Export Package Template**.

16 à ta	0 🗖	-	-			
	Home I	mport/Export				
			PP			
Import Safety Setup	Export Safety Setu	Import Package Template	Export Package Template	Import Barcode for Simphony		
Import/Export						

Figure 6-3 - IFT Tools - Import/Export Package Template

To import a Template,

- 1. Login to **IFT Tools** and select **Import/Export** tab.
- 2. Click the **Import Package Template** on the ribbon bar.
- 3. Select the **Package Template XML** that you would like to import when prompt.
- 4. By default, all the packages in the XML file are selected, and to de-select, uncheck the line item in **Selected** column.
- 5. Click **Import** at the bottom of the screen to import the package template.
- 6. Records are inserted accordingly into the following table PPT, PPI, PPTI and PPTR.

Note: System removes the PPTI and PPTR records and re-insert a new record if any update were done in PPT table.

	Selected	Template Name	With Value Package	With Qty Package	Package Exists
•	V	QTY PKG 4	No	Yes	Yes
	V	QTY/VALUE PKG 1	Yes	No	Yes
	V	Itemiser Pkg	No	Yes	Yes
	V	Standard PKG 2	Yes	No	Yes
	V	Percent PKG 1	Yes	No	Yes
	V	QTY PKG 1	No	No	Yes
	V	QTY PKG 2	Yes	Yes	Yes
	V	QTY MIN	No	Yes	Yes
	V	TEST	Yes	Yes	Yes
	V	Credit BF 1	No	Yes	Yes
	V	TEST1	No	Yes	Yes
	V	TEST2	Yes	Yes	Yes
	V	TEST3	No	Yes	Yes
	V	QTY PKG 3	Yes	Yes	Yes
	V	QTY Flex	Yes	Yes	Yes
	V	QTY Seq 1	No	Yes	Yes
	✓	QTY Flex 1	Yes	Yes	Yes
	V	Flexi Pkg1	Yes	No	Yes
	V	Custom Limit	No	No	Yes

Figure 6-4 - Import Package Template screen

To export a Template,

- 1. Login to **IFT Tools** and select **Import/Export** tab.
- 2. Click the **Export Package Template** on the ribbon bar.
- 3. A list **Package Template XML** available for export will be shown.
- 4. By default, all the packages template in the XML file are selected, and to de-select, uncheck the line item in **Selected** column.
- 5. Click **Export** at the bottom of the screen to export the package template.
- 6. Choose the file location and file name to export to, and then click **Save** to save the package template in XML format.

Exp	Export Package Template									
Pa	Package Template									
	Selected	Template Name	With Value Package	With Qty Package						
>	× 📝	Birthday Package	Yes	No						
		Credit BF 1	No	Yes						
		Custom Limit	No	No						
		Flexi Pkg1	Yes	No						
		Flexi Pkg2	Yes	No						
		Food \$200	Yes	No						
		Itemiser Pkg	No	Yes						
		Kids Food Daily Package	Yes	No						
		Non-Alc Beverage \$100	Yes	No						
		Percent PKG 1	Yes	No						
		QTY Flex	Yes	Yes						
		QTY Flex 1	Yes	Yes						
		QTY MIN	No	Yes						
		QTY Multi Select 1	No	Yes						
		QTY PKG 1	No	No						
		QTY PKG 2	Yes	Yes						
		QTY PKG 3	Yes	Yes						
		QTY PKG 4	No	Yes						
		QTY Seq 1	No	Yes 👻						
			PP Expor	rt Close						

Figure 6-5 - Export Package Template screen

Appendix A. User Security Group

This section describes the user security access group for Package Plan handling. The security privileges are assigned in the **User Security** module.

Security Reference No	Description
256	Package Plan Configuration
257	Template Setup
258	Package Plan Setup
4542	Management Module - Unposted Package Posting
590	Management Module - Package Plan Assignment
591	Management Module – Package Plan Status
4648	Management Module – Package Plan
4203	Data Import Module – Advanced Package Plan
4494	Data Import Tools – Import Package Template
4495	Data Import Tools – Export Package Template

 Table A-1 – Package Plan Functionality Access Rights

Appendix B. Parameters

This section describes the Parameters available to the Package Plan. They are accessible in Administration module under System Setup, Parameter.

PAR_GROUP Package

PAR Name	PAR Value	Description
Default Payment Department		Defines the default Package Payment Code .
Default Posting Department		Defines the default Posting Department for
		package plan
Default Refund Department		Defines the default Refund Department code.
Default second posting		Defines the posting department code used for
department		2 nd posting in package plan.
Do not allow post package to		Defines where the posting will be posted as set
both buyer and payer		in Parameter, Package, Package Plan Routing.
	0,1	0 = Posting will be posted to both party – buyer
		and payer.
		1 = Will post to 1 party – either buyer or payer.
Enable Package Auto Balance		Enable Package Auto Balance balances the
	0.1	Package Posting by line item.
	0,1	0 = Disable
		1 = Enable
Max Item Per Check		Defines the maximum number of items allowed
	0 >0	per check.
	0,20	0 = Unlimited,
		>0 = Max X item per check
Package Plan Before Routing		Defines whether to apply posting as package
	0.1	before or after routing.
	0/1	0 = Apply package after routing
		1 = Apply before routing
Prepaid Package System Account		System default is Null. Setting value to 0 will
		disable un-posted prepaid package. <i>This apply</i>
		to reservation import only
Process Package Plan when		Defines the type of posting shown when
move posting		posting is move.
		0 = Postings remain as originally posted
		regardless whether package is assigned, e.g.
		package posting as package even without
	0,1	package assigned and regular posting as
		regular even if package is assigned.
		1 = Package posting will become regular
		posting if the guest do not have a package
		assigned. Regular posting will become package
		posting if the guest has a package assign.

Table B-2 - Parameter Group Package

PAR Name	PAR Value	Description
Prompt Signature during	0,1	Define whether signature is required during
purchase package		purchase.
		0-No signature require,
		1-Signature require only for package price > 0,
		If the package apply is > 1 person, only 1
		signature is required.
Service Charge Offset		Defines the Department Code used to offset
Department		transaction with pos_pp_id>0 and
		pos_exclude_sevchg=0. This is a Debit posting.
Service Charge Offset System		Defines the System Account assigned for off-
Account		setting package transactions.
Synchronize changes in		This setting auto populate changes made in a
Templates to Package Plan		template into a package plan template. This
		only applies when "all cruise is checked"
Prepaid Package System Account		Repository account for Unposted Package Plan.

PAR_PROMO

PAR Name	PAR Value	Description
Micros Server Name		Micros Database Service Name
Micros Server Type		Database Platform MICROS 9700 is installed on:
		0 – Oracle
		1 – Microsoft SQL Server
Micros User Name		Micros Database User Name
Micros User Password		Micros Database User Password

Appendix C. Package Plan Template

Field Definitions

Below table describes the available fields in Package Plan Template.

C Packag	ge Plan Setup Per Cruise	×
✓ Enabled	Fidelio Department 34	Micros 9700 Item Quantity
Package Plan Name 1	· · · · · · · · · · · · · · · · · · ·	Limit Discount
External Package Name 2	Description	Amount Percentage Group
Payment Department 3		
33 🔽 This package is for all cruises		
Cruise Limit Unlimited		
Daily Limit Unlimited 6		
Flex Package Quantity		
Overall quantity limit,		
System Account 11 PAR->Package->Prepaid Package System Account		
Disable selling x day after cruise start (0-No Limit)		
Minimum Age Requires to buy (0-No Limit)		
Dept Code 14 96 100.00		
2nd Dept Code		
Refund Dept		
17 Expire Arter X days		
19 Only eligible for buyer only Print on invoice		
21 Allow unused balance carry over to next cruise		
Use Individual Department Limit (Enter -1 for unlimited) Must nurchase for all eligible guest in the same cabin		
24 Exclude from Hotel Bar Service Charge Assign Package to Paver 27		
25 The passenger needs to select the eligible department individually		
26 Must purchase for all eligible guest routed to the same payer		
- Micros Item Quantity Ontions		
28 Max quantity per day (0 - Unlimited)		
29 Max item per check (0 - Unlimited) 1		
30 🔽 Include Service Charge in the package 🔽 Include Tax in the packag 31		
Custom Limit]	
Custom Field Percentage 0.00	Delete Departments	Add Departments
32 None		
	<u> </u>	

Figure 6-6 - Package Plan template

Table C-4 - Field	l definitions	for Package	Plan T	emplate
-------------------	---------------	-------------	--------	---------

Field Name		Field Definitions	
1.	Template Name	User definable template name.	
2.	External Template Name	User definable external template name	
3.	Payment Department	Default Payment Department. Enter this if you have <i>not</i> set them in Parameter, Package, Default Payment Department .	
	Credit Limit controls		
4.	Cruise Limit	Check only if package has unlimited value.	
5.	Department Limit	The limit is based on Parameter, Use individual department limit (enter -1 for unlimited).	
6.	Daily Limit	Determines the daily limit allowed a package. Checked if value is unlimited. Function is enable when Parameter, Do not use Daily Limit is unchecked.	
7.	Price	Package purchased price.	

Field Name		Field Definitions
8.	Flex Package Quantity	Defines the quantity allowed for a flexi package. Quantity specified include count indicated in Fidelio Department and Micros Item Package. The item in the same group will be counted as 1 quantity if the group is not = 0.
9.	*Daily Price	This is a dynamic pricing where the sales price decreases dynamically when the cruise day is reduced.
		 Dynamic Sales will have Price=0 (ppn_price=0) and Daily Price > 0 (ppn_daily_saleprice > 0)
10.	Overall Quantity Limit, 0 = individual item qty limit	Defines the limit of item quantity allowed per package. If limit = 0, the limit is based on quantity set within the individual item.
11.	System Account	Defines the system account used for prepaid package posting. If no account is defined, it uses the default set in Parameter, Package, Prepaid Package System Account .
12.	Disable selling x day after cruise start (0-	Defines the available sale days of the package after cruise starts.
	No limit)	 If the value = 0, unlimited selling period for the package
		 If the value set is > 0, then the sale days is equal to PC System Date - SYS DATE.
		When the calculated value $\geq=X \text{ day}$, then the package is not available for sale by days specified.
13.	Minimum Age Requires to buy (0- No Limit)	Defines the minimum required age for purchase of a package plan.
		If value is >0 and the guest age is less than the value set, the package will not display in the drop-down list.
14.	Department code	Defines the Default Posting Department code for the package. You may set a % of postings to be posted to this department, and the % is definable in Parameter , Package , Default Posting Department .
15.	2 nd Department Code	If the 1 st Dept is not set to 100%, the remaining postings will be posted to the 2 nd Dept. This requires a 2 nd Dept Code in Parameter, Package, Default second posting department .
16.	Refund Dept	Defines the Default Refund Department code use to offset a package during refund. This reference to Parameter , Package , Default refund package .
17.	Credit Overflow accepted	Option to split remaining credit on last package transaction. When the posting amount is > then package, it will post as normal posting.
18.	Do not use daily limit	Determines the posting limit to use, either a Daily Limit or Cruise Limit.
19.	Only eligible for buyer only	If a passenger has purchased a package and at the same time has other passengers routed to his/her account, the package will only apply to transactions posted to the person that purchased the package.

Field Name		Field Definitions
20.	*Print on Invoice	Option to print the package postings on invoice. User is required to include the filter in the Invoice Report to show/hide the package posting based on this parameter.
21.	Allow unused balance carry over to next cruise	Option to enables the unused balance of a package to be carried over to the next cruise.
22.	Use Individual Department Limit (Enter -1 for unlimited)	Defines the limit allowed for each individual department. Enter the limit in Department Limit field besides Cruise Limit (see item no. 5) if checked.
23.	Must purchase for all eligible guest in same cabin	Option to will automatically posts the purchased packages to all guest in same cabin that are eligible for package plan.
24.	Exclude from Hotel Bar Service Charge	Option to exclude the Hotel Bar Service Charge from the Service Charge calculation. The service charge postings will have pos_exclude_sevchg=1.
25.	The passenger need to select the eligible department individually	This enables the flex package handling, an option that allows a number of eligible items for postings, and is primarily use in Flexi Package.
26.	Must purchase for all eligible quest routed to the same payer	When enabled, system will post the same package to all guest routed to the same payer.
27.	Assign Package to Payer	Option to assign the package to the payer. This box is applicable to price packages only.
Μ	ICROS Item Quantity	Options
28.	Max Quantity per day (0-unlimited)	Defines the maximum MICROS quantity allowed per day. 0 = Unlimited
29.	Max Item Per Check (0-unlimited)	Defines the maximum MICROS Item allowed per check. If the parameter Max Item per check defined, system will post the lowest value to the package.
30.	Include Service Charge in the package	Option to post the Service Charge associated to the transaction to the package.
31.	Include Tax in the Package	Option to include the Tax charge associated to the transaction to the package.
Custom Limit		
32.	Custom Field	Option to specify custom credit limits for the same package; for example specify an all inclusive package and then specify a custom cruise limit via Reservation Import in a pre-specified database field. This function only work on packages with cruise limit and daily limit, and is <i>not</i> applicable to packages by department limit and MICROS QTY package.
Ot	hers	

-			
Field Name		Field Definitions	
33. Т сі	^T his package is for all ruises	Option is only available in Package Plan set up. Checking the box enables the package for all cruises.	
Fidelio Department / Micros 9700 Item Quantity			
34. F: N Q	⁷ idelio Department / ⁄Iicros 9700 Item Quantity	Defines the department and quantity to be included in the package.	

Appendix D. Scenarios

This section describes the various behaviour of the postings, depending on the package plan set up.

Package Posting Sequence from Micros Interface

When the posted item exists in all the group set in the Micros Item postings, the quantity will be deducted in following sequence:

- Menu Item
- Family Group
- Sales Itemizer
- Major Group
- Normal Invoice Posting

Gift Card Posting with insufficient value

In the event where the Gift Card has insufficient value,

- 1. For Quantity base package, System will post the charge to the cabin as normal posting.
- 2. For Department base package, System will post to Department package posting if the Department exist. Otherwise it will post as normal posting.

Posting with Item and Department package in the same check

In the event where package plan has parameter, **Package**, **Max Item Per Check is** <> 0 define, System will *always deduct* the Item quantity first, then department package.

Package Status – to change the item package posting to normal posting

With parameter, General, Enable Package Auto Balance value set to 0:

• You are allowed to move the item package posting to normal posting. When the posting is moved back to as package posting, it will become a Department package posting, if the Department package posting is available.