Oracle® Hospitality Cruise Materials Management System User Guide

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Preface

About This Document

Oracle Corporation acquired MICROS and its Fidelio Cruise products. All further references to Fidelio Cruise should be considered as Oracle Corporation.

This document is a PDF rendition of the Help that you received when you first purchased the Fidelio Cruise Material Management System and may have formatting inconsistencies.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL: https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com/en/industries/hospitality/

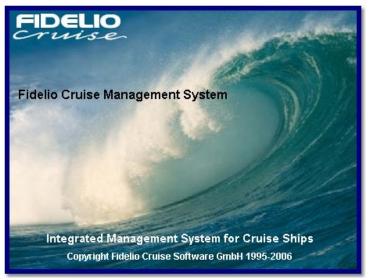
Navigation: Introduction >

Welcome to Fidelio Cruise Material Management System Help module









Fidelio Cruise Management System

The **Fidelio Cruise Materials Management System** (FCMMS) offers the ship operator a complete tool to manage the purchasing and inventory control processes in an efficient, time and cost saving manner.

The program follows the logical purchasing process from time of purchase to the point of consumption and is fully integrated with the Fidelio Cruise Ship's Property Management System (SPMS). This program can be used in a shore side location - at a cruise operator's Head Office (the Head Quarter Module) if they are responsible for the purchasing process for the vessel or fleet of vessels or onboard a ship (Shipside Module) if the ship is directly responsible for the purchasing task.

Customers for FCMMS are the existing Fidelio Cruise customers who have been using the original Fidelio Cruise Food & Beverage system but as this program is also a stand-alone product - it can be used independently of the Fidelio Cruise SPMS - non-Fidelio Cruise customers are potential customers. In addition to offering full integration with the Fidelio Cruise SPMS and an on-line interface to the Micros Point of Sale system, one of the key benefits of FCMMS is that it gives the user a total overview (historic and real time) of all consumables. The user can track and check on the status of all food, beverage, uniforms, tools, shop stock, medical items and more, that have been ordered, purchased, delivered, consumed and invoiced throughout the life cycle of that item.







Navigation: Introduction >

About Fidelio Cruise





Welcome to Fidelio

Fidelio Cruise Software GmbH was founded in February 1995 by Tony Heuer and Max Lessmoellmann and is headquartered in the district of Altona in Hamburg, Germany. Today the company has grown into a global operator with offices in Fort Lauderdale and Kuala Lumpur and is considered market leader in the provision of integrated Shipboard Property Management Systems.

As President of Fidelio Cruise Software GmbH, Tony brings nearly 30 years of experience gained in the hotel and cruise industries both from an operational and IT perspective. Tony's focus is on the on-going development of the wide range of Fidelio Cruise products as well as looking at future industry needs.

Max holds the position of Managing Director at Fidelio Cruise with over 25 years experience from the international hospitality industry. Max's main responsibility is overseeing the day-to-day operation of the business including all remote offices, financial planning and control, human resources and sale and pricing strategy.

Tony and Max lead a team of highly experienced individuals who bring a vast pool of knowledge and expertise - gained in the cruise, hotel and IT industries - to the organization and ultimately to the customer.

Ever since its founding, Fidelio Cruise has built a vast wealth of knowledge and expertise while serving a worldwide client base.

The company philosophy is simple - to be innovative, pro-active and flexible while maintaining a focused vision for the future. Fidelio Cruise endeavors to seek the best possible utilization of major shareholder Micros-Fidelio (Ticker symbol MCRS, NASDAQ) and their worldwide support structure. Using the experience and expertise gained in the past 8 years, Fidelio Cruise delivers ongoing development of software systems for use onboard ocean and river passenger vessels and more recently, Naval vessels and super yachts. Additionally, Fidelio Cruise conducts turnkey installations including yard and owner consultation on new builds and conversions, project management, cabling, hardware to name a few of the services on offer.

In these 15 years, Fidelio Cruise has grown into a global company whose software packages are installed on almost 200 vessels representing 50 companies. To support this worldwide operation, Fidelio Cruise Group operates a 24-hour, 365 day a year Customer Support Center in Hamburg and Ft. Lauderdale, for the exclusive use of Fidelio Cruise Group clients.

See Also:

•

Navigation: Reference >

Article Manager

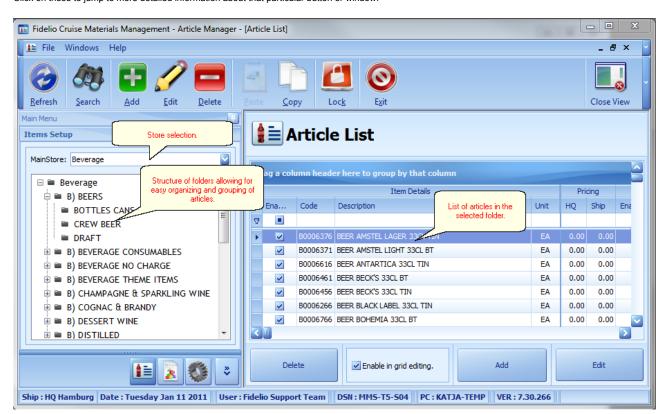


The Article Manager can be considered the first point of reference for all products available company wide and may be used to setup and view product items, view purchase history and view consumption information. The module has multi language support allowing several languages for product descriptions*. Each product can also have multiple unit conversions allowing different purchasing, receiving and recipe units. This coding can be established directly at the headquarters and relevant information can be transferred to the vessel by the system ensuring product information for all users is up to date in real time.

Article Manager Main Screen:

The image below represents the Article Manager main screen as it would look during normal operation. We can see the main function buttons on the toolbar and, below this, we have multiple windows showing the store, grouping and product detail. We can also see the 'path' of the selected article and the store currency. At the very bottom of the screen, you will see your vessel information, date & time, current user, computer name, database in use and the module version number.

Moving your mouse over the screenshot you will be able to activate 'hotspots' identified with the cursive lining changing to a . Click on these to jump to more detailed information about that particular button or window.



*The number of languages should be setup at time of install.

Navigation: Reference > Main Screen >

Buttons:



The buttons toolbar contains the basic and most frequently used options for creating articles, copying and pasting, searching etc. within Article Manager.

Buttons:

You can click on the buttons below or the links to see more information and instructions on the buttons usage.



Refresh Will revert the screen layout to its default state.

Search: Opens the 'search engine' where you can look for an item by entering full or partial data.

Add: Starts the process of creating a new article.

Edit: Starts the process of editing an existing article.

Delete: Starts the process of deleting an existing article.

Copy: Copies an existing article.

Paste: Pastes an existing article.

Lock: Locks the currently opened module.

Exit: Exiting out the current module.

Close View: Closes the current view.

Most of the options have corresponding tools in the menu, keyboard shortcuts assigned to them, or are available with a right mouse click.

See Also:

- Article View
- · How to add a new Article

Navigation: Reference > Main Screen > Buttons >

Button: Refresh



This option refreshes the screen layout. For example, when you have sorted columns by their heading or resized them, then clicking refresh will reset the layout to the default view.

Button Refresh:



Click to refresh your screen layout.

See Also:

Item list

Navigation: Reference > Main Screen > Buttons >

Button: Search

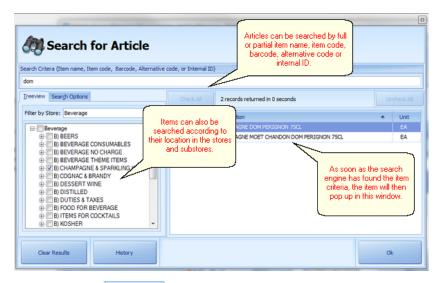


In order to make it easier to find an article among the many thousands that have been created, there is an effective search engine which can be utilized in a number of ways. On occasion, you may be able to remember the code of a particular product, maybe even the barcode, but for the most part you will probably want to search using the article description, either full or partial. Sometimes you might just want to look in the product groupings for an item or similar items. All these options are possible with the product search facility.

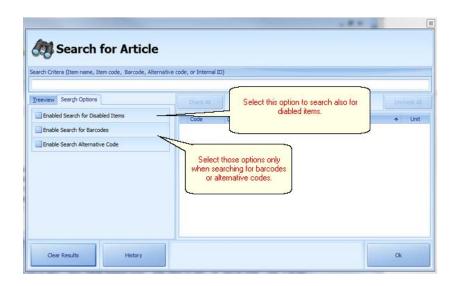
Button Search:



Click on Search and the Product Search Engine will appear on the screen.



By clicking on the tab Search Options the following screen will appear:



By clicking on the you will clear all search results from the window.

By clicking on the button you will be able to retrieve the last searched item

The system will only show articles that are enabled!! If you require the system to look for all Note:

articles, you have to click the ☑ Enabled Search for Disabled Items checkbox under the Search Options.

Article View

Navigation: Reference > Main Screen > Buttons >

Button: Add

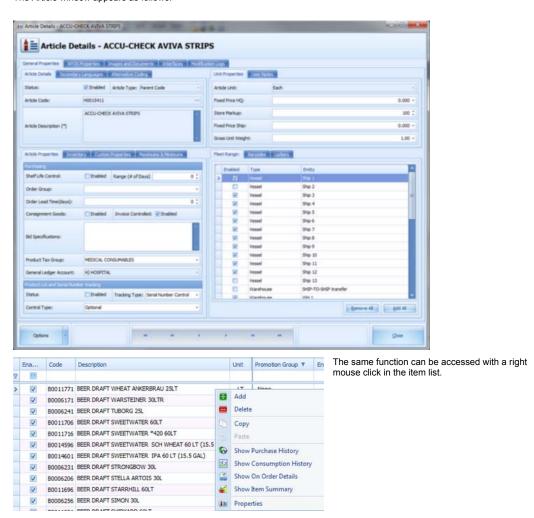


Selecting 'Add' will create a new article file. The system will open the Article window, displaying a series of folders containing all the available article settings. Here you will enter all the necessary information regarding this item. Many of the fields are optional and serve to enhance the article detail such as Images, Notes and Documents.

Button Add:



The Article window appears as follows:



See Also:

• Article view

· How to create a new Article

Navigation: Reference > Main Screen > Buttons >

Button: Edit



Selecting 'Edit' will allow the user to modify or edit an existing article file. The system will open the Article window and allow changes to certain settings.

Button Edit:



See Also:

Article view

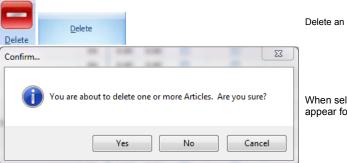
Navigation: Reference > Main Screen > Buttons >

Button: Delete



Selecting 'Delete' will allow the user to modify or edit an existing article file.

Button Delete:



Delete an existing Article.

When selecting this button, the following screen will appear for confirmation.

See Also:

• Article view

Navigation: Reference > Main Screen > Buttons >

Button: Paste



This option pastes a previously copied article setup. When the article is pasted, by default it is pasted as 'disabled'. If you wish to start using the article immediately, then you should thoroughly check ALL the article settings before enabling it for use, especially the Micros configuration needs to be appropriate.

Button Paste:



After clicking 'Copy' and selecting the destination folder, click on 'Paste' to drop the newly copied article to the folder.

The same function can be accessed with right mouse click in the right item list or as a keyboard shortcut - CTRL+P

Navigation: Reference > Main Screen > Buttons >

Button: Copy



This option copies an existing article setup. All of the fields are copied like for like when the article is 'pasted' with the exception of 'Images'.

Button Copy:



You first have to select the article you want to copy, then click on copy and select the final destination.

The same function can be accessed with right mouse click in the item list or as a keyboard shortcut - CTRL+C

Navigation: Reference > Main Screen > Buttons >

Button: Lock



This option locks the current module and will show the log in prompt. For using the module again the user needs to log in again.

Button Lock:



Locks the current module.

Navigation: Reference > Main Screen > Buttons >

Button: Close View

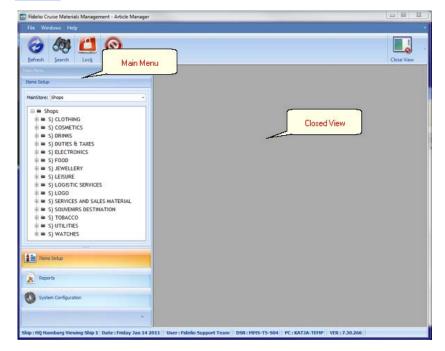


This option closes the current view. The Article Manager is divided into 2 sections the main menu on the left hand side of the window and the item, report or system configuration details view. By selecting this option the user can close one view and change to another.

Button Close View:



Click to close the current view.



Navigation: Reference > Main Screen > Buttons >

Button: Exit



This option will close the Article Manager. You can also select from the Menu; File -> Exit.

Button Exit:



Click to close Article Manager.

Navigation: Reference > Main Screen >

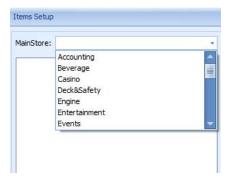
Tree of Folders



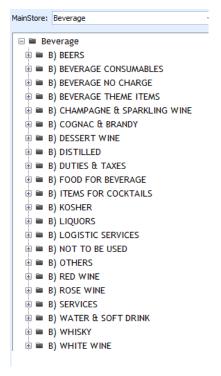
The folder tree represents the groups and subgroups for items within Article Manager.

Groups and Subgroups:

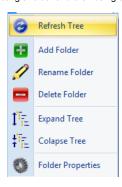
To view the Article, first select the Store...



...then select the group



By selecting a folder and then using a right mouse click, the following menu will appear:



Refresh Tree: Add Folder Returns to the main tree Add a new folder Rename an existing folder Rename Folder: Delete Folder: Delete an existing folder. Please note: Only empty folder can be deleted. Opens subgroups for selected folder Expand Tree: Collapse Tree: Closes subgroups for selected folder Folder Properties: Displays selected folder information

Most of these options are also available as keyboard shortcuts or can be found in the Toolbar.

You can drag and drop folders with the following procedure:

Left click on the folder you wish to move to select it, hold <SHIFT> on the keyboard and then drag the folder to the desired location.

Navigation: Reference > Main Screen >

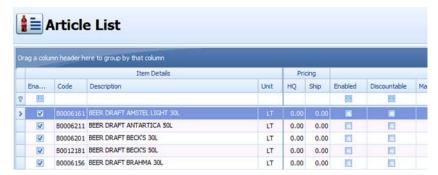
Item List



In the main window, you will see all the Articles that are assigned to the selected group.

Item List:

On the top of the item list, you will see the path of the selected group (\ Spirits \ Vodka \) and the currency of the Store (GBP).



On above screen, the system displays all articles in the currently selected folder. From that screen, the user may double click the selected article in order to

preview all article properties and the user can modify and change current settings for items.

By utilizing the option "Enable in grid editing", the system will allow the user to type values of the fields directly inside the grid displayed to perform easy update of article data, without opening the article properties screen.

Below are the column headings:

Group	Field	Notes
Item Details		
	Enabled	Is the article enabled on the ship? Can it be utilized?
	Code	Article Code
	Description	Primary Description of the article
	Unit	Base unit of measure of the article
Pricing		
	HQ	Fixed cost used by the HQ.
	Ship	Fixed cost to be utilized by the ship.
Retail POS		
	Enabled	Will the article ne available for sales in the RPOS system?
	Discountable	Is the item allowed to be discounted?
	Maximum Discount %	What is the maximum % discount allowed?
	Sales Group	Sales group assigned to the article.
	Promotion Group	Promotion group assigned to the article.
	Service Charge Group	Service Charge group assigned to the article.
	Tax Group	Tax group assigned to the article.
	SPMS Posting Group	SPMS posting group assigned to the article.
	Status Discount	Type of status discount assigned to the article.
	Menu Item ID	Menu item ID to be used by other POS systems.
	Check Description	Short description of the article to be printed on the RPOS check.
	Minimum Age	Which is the minimum age the article can be sold to?
	Selling factor	If stocking and selling units are different, factor should
	Weighted item	Will the item be used with electronic scales.
	Secondary Receipt	Does this article require secondary receipt? For example deposit receipt for alcohol purchased.
	Stock Control	Is this item stock controlled?

Ordering Properties

Order Group What is the ordering group for that item? E.g.: Fish, fresh vegetables, liquor.

Lead Time What is the lead time for ordering this item?

Consignment Goods Should this item be considered a consignment good?

Consumption Type Type of consumption for the article.

Reserve Days

Should additional consumption reserve be added to the order request? Reflected in

days of consumption.

Weight Article weight reflected in KG.

Tax Group The tax group the article will be assigned to.

Invoice Controlled By default this option is disabled and should only be enabled for items which are

invoiced but not received.

Custom declaration

Included Should this article be included in ships custom declaration?

Customs Which category should the article belong to?

Factor The conversion factor between based unit of measure and the unit of measure of the

category.

Shelf Life Control

Stock Controlled Is this item stock controlled?

Enabled Does the article need to have indicated on the PO specific expiry date?

#Days How many days counted from the date of delivery is requested as an expiry date of

the product?

Various

General Ledger

Account Which GL account (item class) is the article linked to?

Comments Additional comments about the article.

Internal ID Internal ID used by the system.

See Also:

• Article View - General

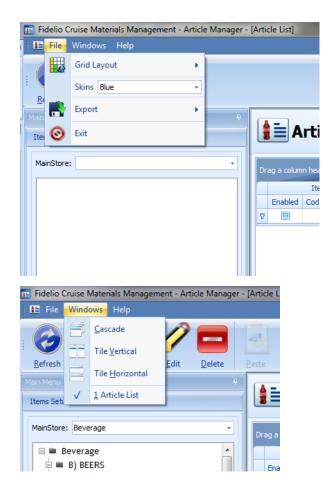
Navigation: Reference > Main Screen >

Menu



This Menu contains basic options which are also represented in the Toolbar and, often available with a right mouse click.

Menu:



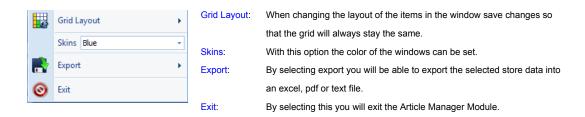
Navigation: Reference > Main Screen > Menu >

File Menu



This menu contains the basic layout setup and offers the possiblity to export selected data into text, pdf or excel sheets.

File Menu options:



See Also:

Navigation: Reference > Main Screen > Menu > File Menu >

File -> Grid Layout



As mentioned before here you can edit, save and delete adjustments to the structure/ sorting of the Article List window.

Modify the grid layout:



Edit Layout: With this option you can personalize the appearance and order of the item

properties

Save Layout:

When unique settings have been made you can save them with this option.

Delete Layout: Deletes a previously customized layout.

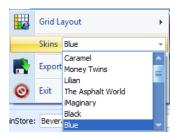
Navigation: Reference > Main Screen > Menu > File Menu >

File -> Skins



With this option the user can modify the appearance of the Article Manager window .

Changing a skin:



Here you are able to select the color of your windows.

Please keep in mind that selecting skins with many images may slow down your system.

Navigation: Reference > Main Screen > Menu > File Menu >

File Menu: Export

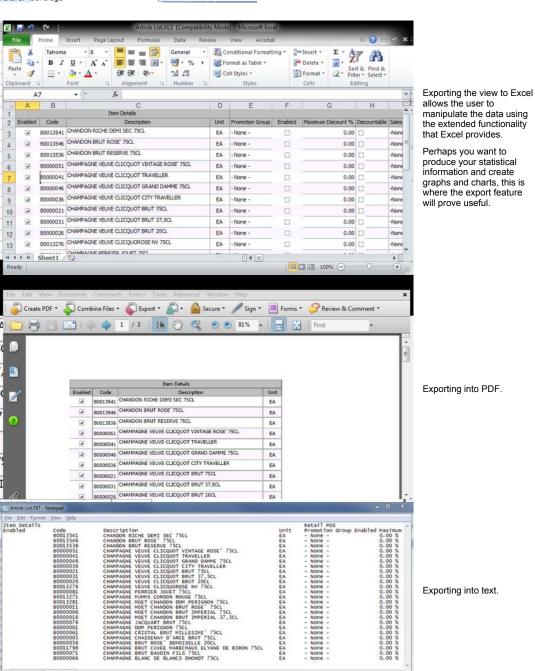


This allows the user to export the contents of the Article list in the main window into text, PDF or Excel.

Export of data:



Click on Export and select the kind of file you want to export to.



Navigation: Reference > Main Screen > Menu > File Menu >

File Menu: Exit



This option will close the Articles Manager Module. You may also select from the Menu; File -> Exit.

Exit:



Click to close Article Manager.

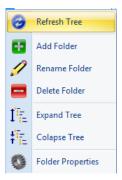
Navigation: Reference > Main Screen > Menu >

Edit if folder selected



This menu contains the basic file options for creating and renaming or cutting & pasting folders. Most of the options have corresponding tools in the Toolbars, and several already have keyboard shortcuts assigned to them.

Edit:



Refresh Tree: Returns to the main tree with the added folders.

Add Folder Add a new folder.

Rename Folder Rename an existing folder.

Delete Folder: Deleting an existing folder. Note: Only empty folder can be deleted.

Opens all subgroups.

Expand Tree: Closes all subgroups.

Collapse Tree: Displays selected folder information.

Folder Properties:

Navigation: Reference > Main Screen > Menu > Edit if Folder Selected >

Add Folder



Here you can create a new sub-folder in the Tree of Folders. The same option can be accessed with a right mouse click in the folder section.

Add Folder:



By clicking on AD FOLDER a new folder will be created.

When prompted enter a folder name, by default the folder has no options security roles assigned. The users can only



work with the newly created folder if security groups have been properly assigned to the folder.

See Also:

• Folder Properties

Navigation: Reference > Main Screen > Menu > Edit if Folder Selected >

Rename Folder



With this option you can rename an existing Folder. The same function can be accessed with F2 or right mouse click on the Folder.

Rename:



Click on rename to change the name of the folder.

Navigation: Reference > Main Screen > Menu > Edit if Folder Selected >

Delete Folder



Here you can permanently delete an existing Folder. The same function can be accessed with SHIFT+DEL or by a right mouse click on the Folder.

Delete:



Click to delete a folder.

Note: You can only delete an existing Folder if there are <u>no</u> Articles assigned to it. If there are Articles assigned, you have to remove them first <u>before</u> you can delete the Folder

Navigation: Reference > Main Screen > Menu > Edit if Folder Selected >

Expand Tree

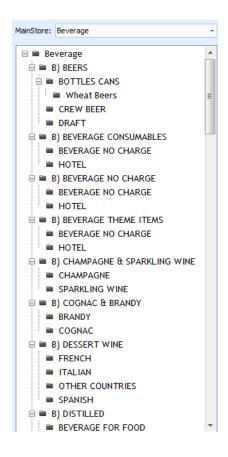


This option allows the user to open all groups and subgroups in the selected Mainstore with one click.

Expand Tree:



Click on EXPAND to open all subgroups.



Navigation: Reference > Main Screen > Menu > Edit if Folder Selected >

Collapse Tree



This option allows the user to close all groups and subgroups in the selected Mainstore with one click.

Collapse Tree:



Navigation: Reference > Main Screen > Menu > Edit if Folder Selected >

Edit -> Properties



Properties displays the system information related to the folder and allows the user to assign markups for all items belonging to the selected folder.

Folder Properties:



Folder Name: Name of the folder.

Type: Folder Type.

Location: Sub folder of

Contains: Shows how many Articles belong to this

folder.

Modified:

Shows when the last changes were

made to the folder.

Markup:

Default Markup for the whole group in

Attributes:

If locked, the individual Markup per

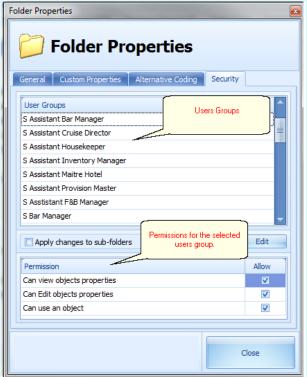
Article can't be changed.



Allows the user



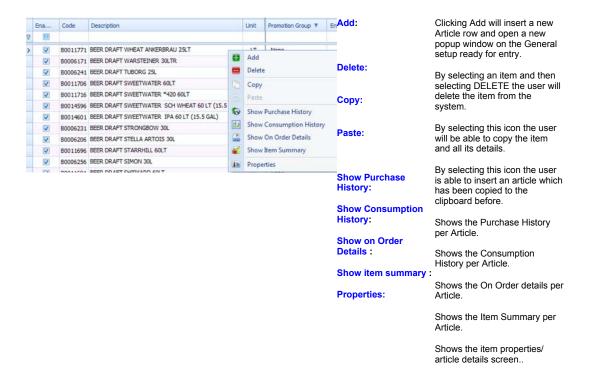
Allows the user to enter alternative codes for the pre-defined interfaces.



Allows the user to assign security groups to the folder. Only users within the assigned users group may modify the folder and its content.

This menu contains the basic file options for creating, opening and copying articles. In addition to this, the File menu also contains the options for statistical information. Most of the options have corresponding buttons in the Toolbars, and several have keyboard shortcuts assigned to them.

Edit Article:



See Also:

- Add a new Article
- Article View

Navigation: Reference > Main Screen > Menu > Edit if Article Selected >

Add

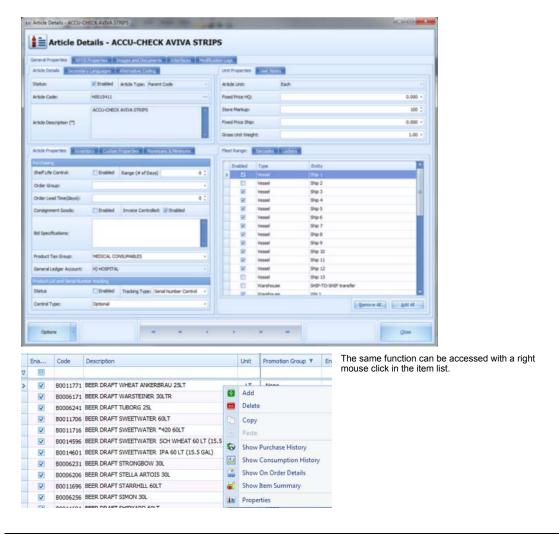


Selecting 'Add' will create a new article file. The system will open the Article window, displaying a series of folders containing all the available article settings. Here you will enter all the necessary information regarding this item. Many of the fields are optional and serve to enhance the article detail such as Images, Notes and Documents.

Add:



The Article window appears as follows:



See Also:

- Article view
- How to create a new Article

Navigation: Reference > Main Screen > Menu > Edit if Article Selected >

Delete



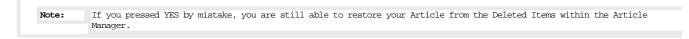
Delete will remove an existing Article. The same function can be accessed with a right mouse click in the right item list, or as a keyboard shortcut SHIFT+DEL

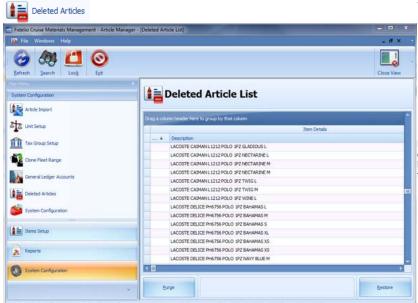
Delete:

Once you click 'Delete', the system will prompt the message below to make sure you are happy to continue:



System Configuration





Select System Configuration.

Select Deleted Articles.

Here the user can see all the items that have been deleted. Select the article to be restored, once highlighted select either 'Restore' the item or 'Purge' it from the database.

Navigation: Reference > Main Screen > Menu > Edit if Article Selected >

Copy



This option copies an existing article setup. The same function can be accessed with a right mouse click in the right item list or, as a short key CTRL+C

Copy:



You first have to select the article you want to copy, then click on copy and select the final destination for pasting.

Navigation: Reference > Main Screen > Menu > Edit if Article Selected >





This option pastes an existing article setup which has been copied. The same function can be accessed with a right mouse click in the item list or, as a keyboard shortcut CTRL+P.

Paste:



After you have clicked on 'Copy' and selected the final destination folder, click paste to place the article into the folder.

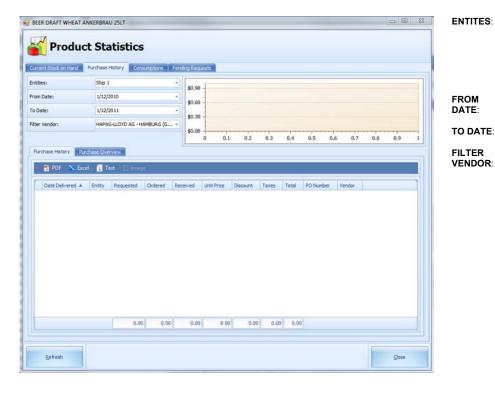
Navigation: Reference > Main Screen > Menu > Edit if Article Selected >

Show Purchase History



This option shows the user the purchase history for the selected item, for a specified period of time, a selected vendor and selected entities.

Show Purchase History



ENTITES:

Use the drop down to select one or more entities. Within the drop down menu you have the option to mark ALL or to CLEAR all

FILTER VENDOR:

entries. Select the start date.

Select the end date.

Use the drop down to the select one or more vendors. Within the drop down menu you have the option to mark ALL or to CLEAR all vendors. When the requested data is shown the user can select to export the data into Excel, PDF or Text.

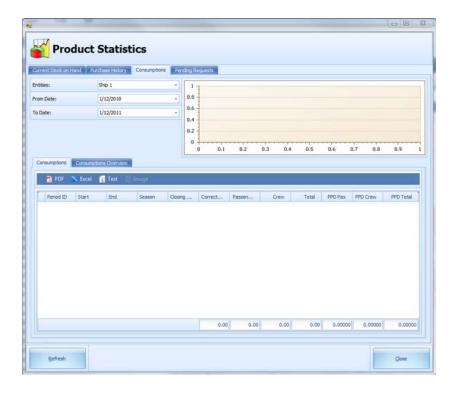
Navigation: Reference > Main Screen > Menu > Edit if Article Selected >

Show Consumption History



This option shows the user the consumption history for the selected item for a specified period of time and selected entities.

Show Consumption History:



ENTITES:

Use the drop down to select one or more entities. Within the drop down

FROM DATE:

menu you have the option to

TO DATE:

mark ALL or to CLEAR all entries.

Select the start date.

Select the end date.

When the requested data is shown the user can select to export the data into Excel, PDF or Text.

Navigation: Reference > Main Screen > Menu > Edit if Article Selected >

Show On Order Details



This option shows the user the pending requests for the selected item for a specified period of time and selected ships.

Show On Order Details:

Selecting this will open a window with information as shown below:

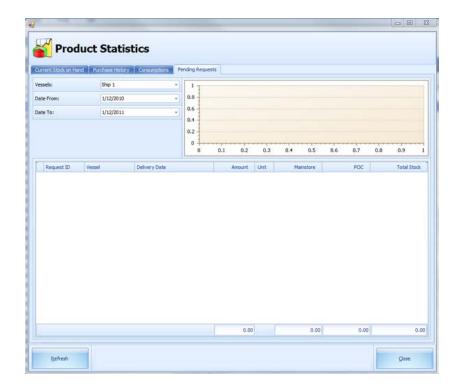
VESSELS: Use the

drop down to select one or more vessels.

FROM DATE: Within the drop down

TO DATE: menu you have the

option to



mark ALL or to CLEAR all entries.

Select the start date.

Select the end date.

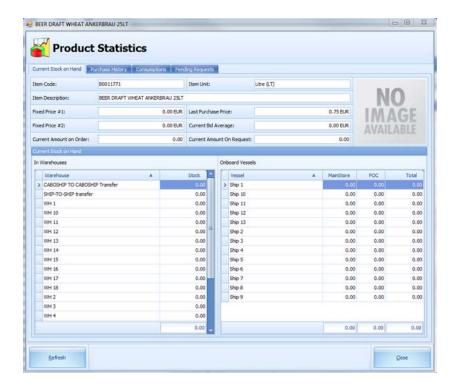
Navigation: Reference > Main Screen > Menu > Edit if Article Selected >

Show Item Summary



This option shows the user product statistics for the selected item, like the current stock on hand in the warehouses or onboard the vessels.

Show Item Summary:



Navigation: Reference > Main Screen > Menu > Edit if Article Selected >

Menu -> Edit -> Properties

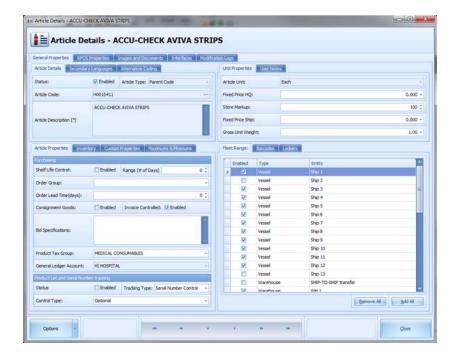


This option opens the article details.

Properties:



Click to open Article properties.



See also

Article View

Navigation: Reference > Article Details



When creating a new item or opening an existing one, MMS opens the Article Details window.

This is where all the necessary information regarding the article is entered.

Certain fields are compulsory, others are optional such as alternate language description, images etc.

The folder icons in the right window represent various pieces of information that relate to the article.

Each time the user clicks on a different folder he will be presented with a new set of fields to add to the description and setup of that article.

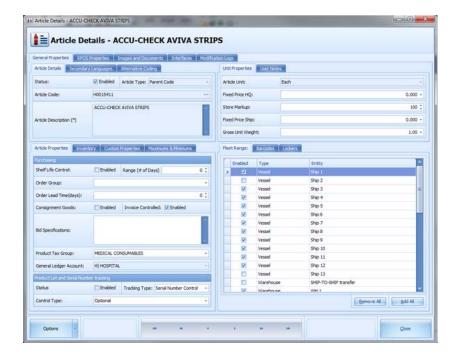
With these options it is possible to make the configuration as simple or as detailed as required.

The users can, for example, set up to 5 language descriptions, upload 3 different images and also create notes and even attach other documents if relevant.

All of the folders are broken down individually in this help section and, for ease of use, we refer to them as tabs.

General Properties:

When first opened, the window defaults to the 'General' settings for the primary setup as shown in the screenshot below. Move your mouse over the image and you can click on certain parts to jump to the help information.



Navigation: Reference > General Properties >

Article Details



Article Details show general information about the item.

Article Details:



Status: Is article enabled for use?

Only articles matching certain criteria can be enabled.

As an absolute minimum the article must be assigned a **code**, **description** and **unit of measure** before it can

e enabled.

Additional requirements may include specifying a GL code, taxation class or certain custom properties.

Article type: MMS utilizes following article types: Grouping code, Parent code, Child code.

Article Code: Each article must be assigned a code, which can be assigned manually but also automatically using a

sequential number.

For the system to auto assign the code the user should press "..." button.

Article Primary description of the article. It is recommended to keep the language in English. The description can be up

Description: to 250 characters long.

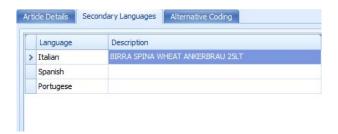
Navigation: Reference > General Properties >

Secondary Languages



Secondary languages allow the user to enter customized translations for the selected item in pre-defined languages.

Secondary languages:



Language: Shows the pre-defined languages.

The user can enter the translation of the article description for the selected language. Description:

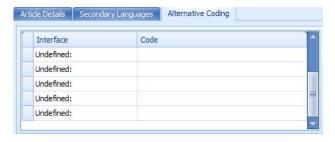
Navigation: Reference > General Properties >

Alternative Coding



Alternative Coding allows the user to enter alternative codes for the selected item for pre-defined interfaces.

Alternative Coding:



Interface:

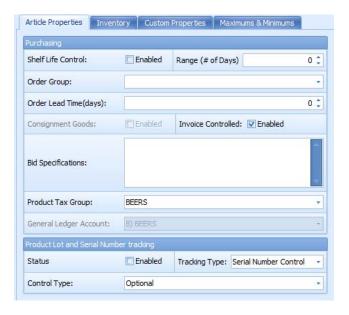
For the purpose of exchanging data with various systems, MMS can store defined type of codes utilized by 3rd party system. The list of those interfaces is predefined. An article code must be unique per interface and can be utilized in the search engine to locate necessary Code:

Article Properties



Article Properties allows the user to activate shelf life control, to assign a tax group, enable tracking and other options for inventory or customs properties.

Article Properties:



PURCHASING:

Shelf Life Control: Enabled: Does the article need to have indicated on the PO specific expiry date?

Range (# of Days): How many days counted from the date of the delivery is requested as a expiry

date of the product?

Order Group: Items can be part of order groups for easy purchasing.

Order Lead Time: The number of days it takes to have the item delivered.

Bid Specifications: Information is utilized to provide supplier more detailed information about the article. Used in PO,

Bids, PO confirmations.

Product Tax Group: The tax group the product belongs to.

General Ledger Account: Where the item is accounted for.

PRODUCT LOT AND SERIAL NUMBER TRACKING

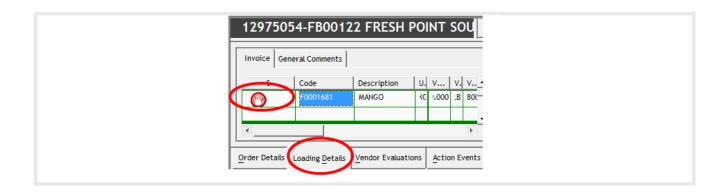
Enabling this control will allow the system to track the item back to its place of origin

Tracking Type: Items can be tracked either by serial number or by batch.

Control Type: The system may be set to force the user to always enter a serial number.

Note:

If the Product and Serial number tracking is enabled and the control type is set to force the item can be recognized in the receiving module - loading details by the hand in front of the item line.



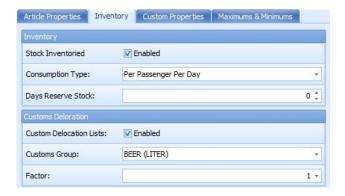
Navigation: Reference > General Properties >

Inventory



Under the Inventory tab the user may modify several inventory and custom options.

Inventory:



Stock If the item is a physical item then this option should always be enabled.

Inventoried: Consumption Type: Days Reserve

Stock:

Type of consumption can be chosen either per passenger per day or per passenger per cruise.

The number of days the item is available from the reserve stock.

Customs declaration:

Customs Enabling this option will tell the system whether the item needs to be declared at customs.

declaration: Customs Group:

Which customs group the item belongs to. The conversion factor between based unit of measure and the unit of measure of the category. Factor:

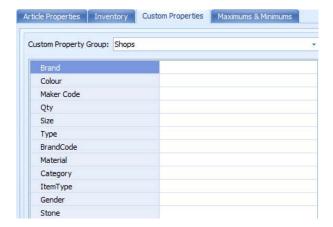
Navigation: Reference > General Properties >

Custom Properties



Custom properties can be grouped for easier maintenance. This can be based on brand, color, material etc.

Custom Properties:



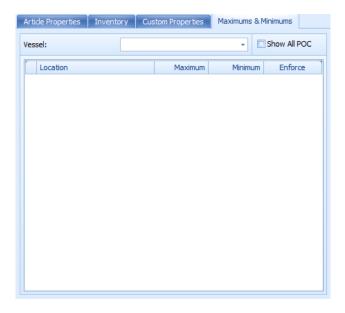
Navigation: Reference > General Properties >

Maximums and Minimums



Allows the user to specify per ship the maximum and minimum amount of stock allowed/ required.

Maximums and Minimums:



Vessel: Minimum and Maximum values have to be defined per ship.

Show all POC: By default includes only stock locations.

Location: When main store - the min max apply to Requests, when POC - the values apply to issues.

Maximum: Maximum quantity of stock allowed.

Minimum: Minimum quantity of stock that main store/ POC should have.

Enforce: If enforced, the transaction will be canceled, otherwise a warning will be displayed.

Navigation: Reference > General Properties >

Unit Properties



Units refers to 'Units of Measure'. This is where the base unit of measure for the article is defined. If you receive the article in a different unit, the system will always convert this back to the base unit.

Unit Properties:



Article Unit: Base unit of measure of the article. It is recommended to utilize the smallest issuing/sales unit of

measure that has a meaning of quantity. Once the article has been enabled, this value cannot be

changed.

Fixed Price HQ: Fixed cost used by Headquarters.

Store Markup: Calculates in % how much this item is being marked up in price. This number is being taken from the

Fixed Price Ship: Fixed cost to be utilized by the ship.

Gross Unit Article weight reflected in KG.

Weight:

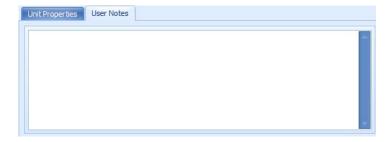
Navigation: Reference > General Properties >

User Notes



Any additional comments can be added regarding the item.

User Notes



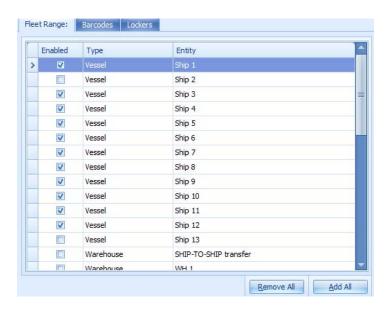
Navigation: Reference > General Properties >

Fleet Range



The fleet range option allows the user to activate items only for certain ships and warehouses or for all.

Fleet range:



The Fleet Range shows which vessels are authorized to request the particular item.

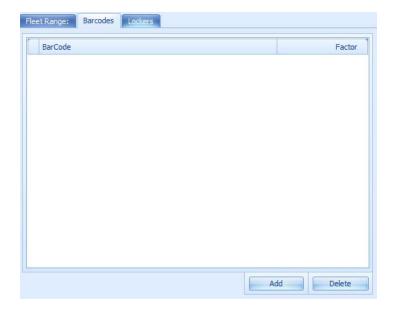
Navigation: Reference > General Properties >

Barcodes



Under the tab barcodes the user can enter several barcodes assigned to the product.

Barcodes:



A barcode can also be entered for each item which is then used by the search engine.

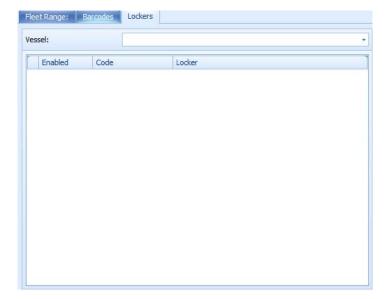
Navigation: Reference > General Properties >

Lockers



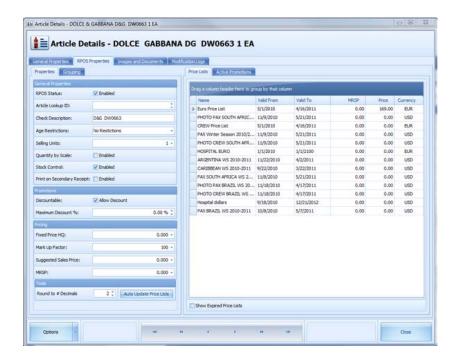
Lockers are defined onboard storage locations.

Lockers:



Under the RPOS Properties the user can find all options and configuration bits that are specific for the items use within Retail POS.

General:



Navigation: Reference > RPOS Properties >

Properties



Under the RPOS properties the user may enable the item for use on the till, assign the item a shorter check name and define other RPOS specific conditions. Furthermore the RPOS properties are used to define check name and Article Lookup ID usd in the MICROS export.

Retail POS properties:



RPOS Status: If enabled the item will appear on the RPOS workstation.

Article Lookup If menu item numeric look up should be used, the menu item number must be entered in this field.

Check The item description which will be printed on the guest check. There is a limitation of 20 characters for

Description: the check description. This field will be in use for Tobacco and Alcohol items. It states the age the buyer to be to be able to

Age Restrictions: purchase the selected item. Contains the amount of units which are included in one sale.

Selling Units: Quantity by If enabled this item is being sold by weight. Scale:

Stock Control: If this option is enabled and the item is being posted on the workstation, the POS will display a warning

if the stock goes into negative.

Discountable: If checked the item may be discountable. Uncheck if this item should never receive any discount. Maximum The maximum amount of discount that can be given on the selected item.

Discount%:

Fixed Price HQ: Fixed cost at Headquarters. Calculates in % how much this item is being marked up in price. This number is being taken from the Mark Up Factor:

folder settings this item belongs to.

MRSP: Manufacturer suggested retail sales price.

Navigation: Reference > RPOS Properties >

Grouping

ID:



Under the grouping the user needs to assign the item certain groups, like sales group, promotion group and tax group.

Grouping:



This field defines the sales group this item is part of. The sales group defines under which button this item will be located in the POS. Sales Group:

States the promotion group this item is part of. States the tax group this item is part of. **Promotions Group:** Tax Group: Service Charge States the service charge group this item is part of.

Group: SPMS Posting Group: States posting group of the item which is used by Fidelio Cruise SPMS.

Status Discount Show the status discount group the item belongs to.

Group:

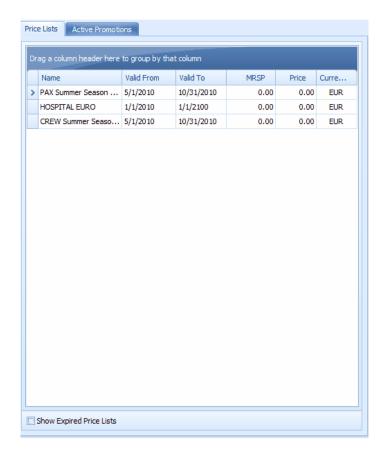
Navigation: Reference > RPOS Properties >

Price Lists



The tab price lists should be used for assigning various prices to the same item. Price Lists can be used if the item will be sold under several currencies.

Price Lists:



Navigation: Reference > RPOS Properties >

Active Promotions



The tab Active Promotions gives the user a quick overview to which promotion(s) the article is assigned.

Active Promotions:



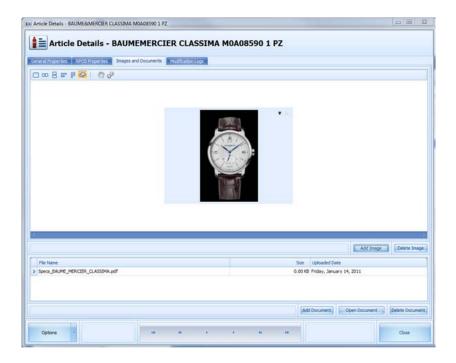
Navigation: Reference >

Images and Documents



Under this tab users are able to upload pictures and documents regarding the item.

Images and Documents:



Navigation: Reference >

Interfaces



FC Medical Interface

Navigation: Reference >

Modification Logs

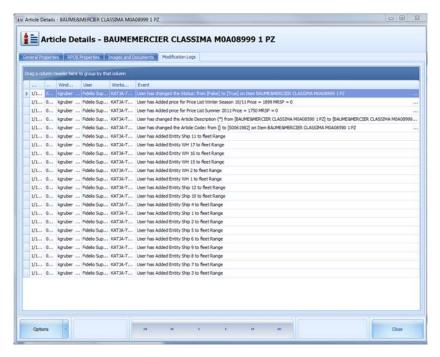


The Modification Logs window will show you every step since the item has been created including all the modifications in the meantime.

Modification Logs:

It provides information about when the item was created, or whether if anything has been changed.

Each modification is logged by its date, time, windows user, the user of the application, the computer, and of course the exact description of the modification.



Navigation: Reference >

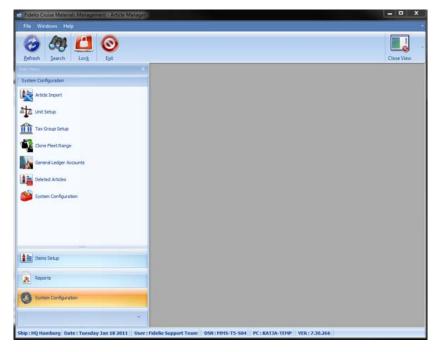
System Configuration



The System Modification button will lead to a submenu which offers the user options for general system configuration like modification of the unit setup, restoring of deleted items, automated article import and tax group setup.

Access to each of those sections should be securely controlled, as modification of core system dictionaries may have negative impact on system performance. Please consult Fidelio Cruise if not sure about modifying any values in that menu.

General:



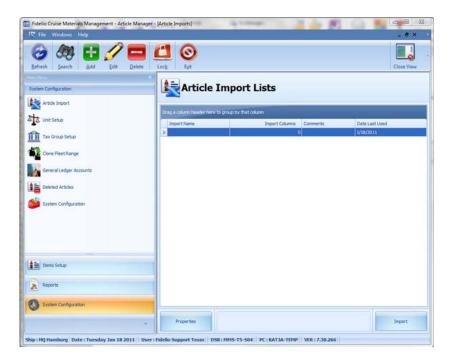
Navigation: Reference > System Configuration >





The Article Import has been designed in order to streamline the process of creating new items in large quantities. The import works a bit different as the article manager has its own part of application to create items. The functionality is based on pre-setup article lists in Excel. Once the articles have been imported from Excel they can be reviewed and modified in the Article Manager.

General functionality:



Refresh
Search
Add
Delete
Edit

Will revert the screen layout to its default state and refresh it with current updated information.

Opens the 'search engine' where you can look up an item by entering full or partial data.

Starts the process of defining the properties of a new Article Import.

Will delete the selected Article Import properties. The user will not be able to reuse this article import definition.

Displays the properties of an existing Article Import and will allow you to modify them.

Will log off the current user.

Closes the Article Manager.

Preparation of Excel Import File:

The preparation of the Excel File is the First step in the work flow to import items. The Excel File does not require a certain layout but the presence of some information in some fields is required. The most important and required columns are:

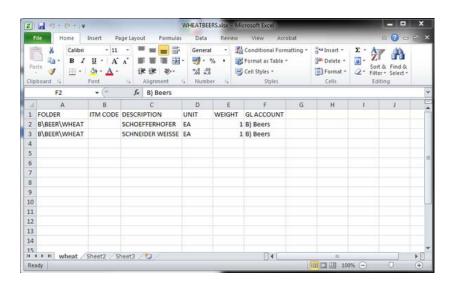
- Tree Folder Location
- Item Description Primary
- · Item Unit
- · Item Gross Weight
- Item Code

In addition there are some fields which must be contained in the Excel Sheet in order to use the Auto Enable functionality. These Fields are:

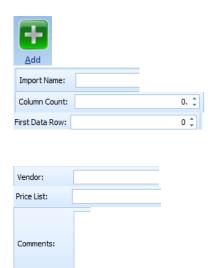
- Item Tax Group
- General Ledger Code

If Prices (Bids) from the suppliers should be imported some more fields need to be added in the import file. These Fields are:

- · Bid Price
- Bid Currency
- Bid Units



Creating a new article import definition:



Click on ADD to define the details for the article import.

Specify a name for the import. Good naming conventions make the life of all users more easy.

Specify the amount of master data columns in the Excel Sheet. Also include columns that will be skipped during the import. Define the first data row. We would recommend to have always a column header within the excel file. This will make the work in excel certainly much easier. Upon importing such a line the Application will skip the information in the column header and directly import the article from the first data row as specified. Allocates the items to a certain vendor.

Allocates the items to a certain retail price list as per definition in the RPOS Setup.

A free text field which may contain information about the article Import definition.

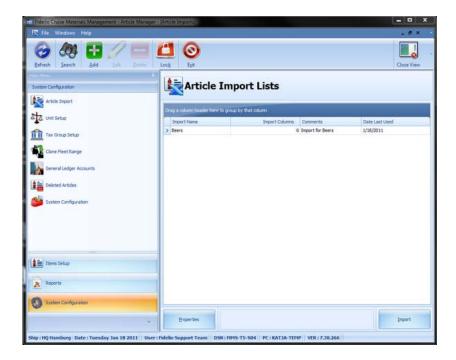
Within the second Tab the user can define what exact information is contained in each of the Columns of the Excel File.

The user should open the drop down menu and select the appropriate data field.

Upon completion APPLY will save the settings for this import definition and the window will close.

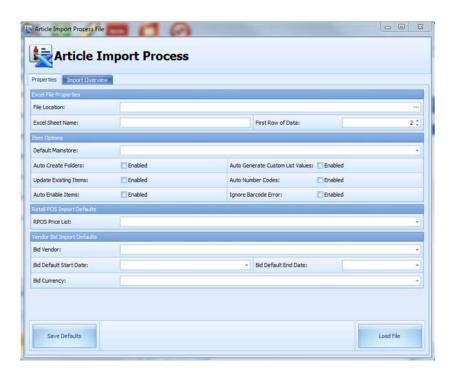


Import of the Excel File:



The user should select the import definition which he wants to run and click on IMPORT.

The Article Import Process window will open.



File Location: Specifies the path of the File:

Excel Sheet Name: Name of the Worksheet within the excel file. First row of data: First Row within the excel sheet which

contains the data.

Default Mainstore: Items to be imported in which Mainstore. Please select from the drop down menu.

Auto Create Folders: If the name of the folder/ category or Item class would not exist the Folder in the tree view will be auto

created

Update existing Items: Add information to existing items if they already exist?

Auto Enable Items: If all required settings are present the items can be set to "enabled" in the system.

Auto Generate Custom If Custom value fields are not present they will be auto generated.

List values:

Auto Number Codes: Enabling this function will auto generate the MMS Item Code. Only select this option if your system is

configured to handle auto numbering.

RPOS Pricelist: Choose from the different Retail price lists to be imported.

Bids prices to be assigned to which vendor?

Bid default Start Date:

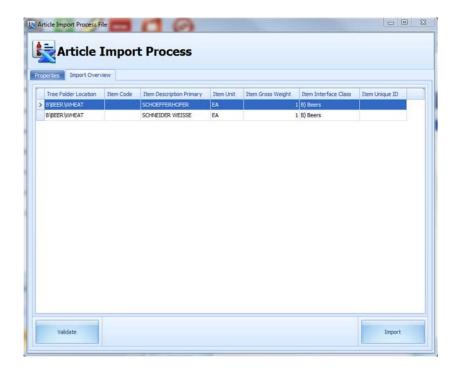
Bid default end date:

Bid Currency: Select the currency with which the item will be imported.

Once all the settings have been selected click on the

Load File

Button to import the excel sheet.



The system will perform a pre-check of the data, once this does not show any errors the users may proceed by clicking on Once finished there will be a notification that the import is finished.





Navigation: Reference > System Configuration >

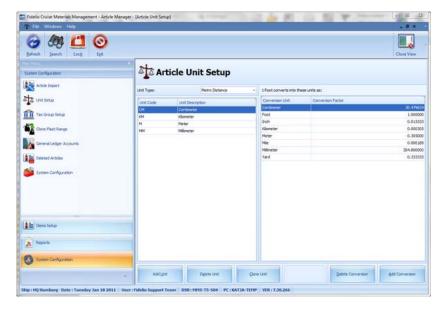
Unit Setup



The option Unit Setup contains core information about units of measure.

Unit Setup:

Note: Changing any information in the unit setup may result in damage of the system. Please DO NOT perform any changes without prior consultation of Fidelio Cruise MMS support/ installer.



Navigation: Reference > System Configuration >

Tax Group Setup



Available sections within the tax group setup:



Tax setup is split into 3 sections.

- 1. The top one identifies the region that tax calculations will be performed for;
- 2. The bottom one identifies the Groups of articles particular tax will be defined for;
 3. On the right side, per each Region and each Item Tax Group, a tax rate and % deductible can be defined.

Once this dictionary will be setup, it will be used for calculation of necessary tax on per invoice/PO level.

Under the Region and Item Tax groups the Edit button allows to define the code and the description or each group.

Navigation: Reference > System Configuration >

Clone Fleet Range



This option can be utilized to copy Fleet range (allocation of ships to articles) from one ship to another. Please note that before copying the Fleet range, the system will clear the Fleet range of the destination ship.

Clone Fleet Range:



Select as Source ship the ship you want to copy the information from.

Select as Destination ship the ship that should receive all the item information from the Source ship.

Navigation: Reference > System Configuration >

General Ledger Accounts



Setup of General Ledger Accounts (Item Class), once initially done and verified, is a static setup, which is mirrored in the accounting system. Values presented here should always be checked against the accounting system.

Each GL Account (Item Class), contains a Name (for easy distinguishing), and code split into 3 sections, while the only section required is CODE 1.

General Ledger Accounts



Navigation: Reference > System Configuration >

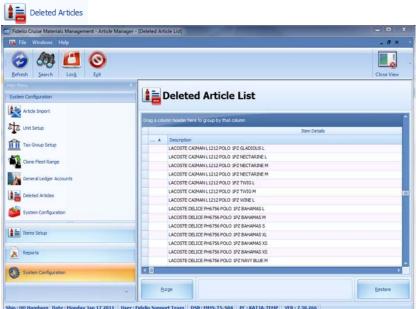
Deleted Items



The option Deleted Item offers the user the ability to restore or purge previously deleted items.

Restore or Purge deleted items

System Configuration



Select System Configuration.

Select Deleted Articles.

Here the user can see all the items that have been deleted. Select the article to be restored, once highlighted select either 'Restore' the item or 'Purge' it from the database.

Navigation: Reference > System Configuration >

System Configuration



Application Settings:

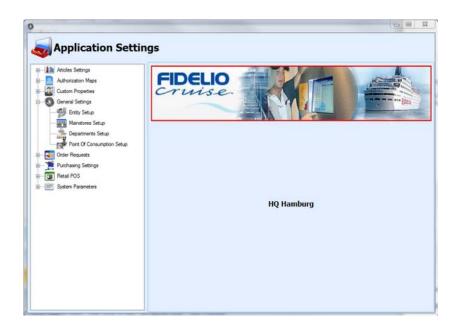


Navigation: Reference > System Configuration > System Configuration >

General Settings



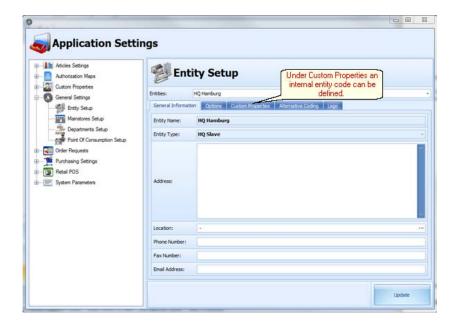
General Settings:



The General Settings - Entity Setup is used to maintain the list of company entities. Each unit that utilizes the MMS software is considered an entity. Normally entities consist of a headquarters, individual vessels and perhaps a warehouse.

Each ship or other entity (HQ, warehouse etc) must have an entry on this list including a valid license for the software.

Application Settings - Entity Setup



Navigation: Reference > System Configuration > System Configuration > General Settings >

Mainstore Setup



Main stores are the outlets that physically receive the various types of articles that are in use onboard. Typically each main material type is assigned a store such as food items, beverage items, consumable items, etc. The categorization can vary from operation to operation and MMS software has the ability to adjust to each particular way of working

Application Settings - Mainstore Setup





The user may delete mainstores as long as they do not have any subcodes assigned to them.

The user can add new mainstores.

By clicking on Edit the user may modify the current configuration of the mainstore.

Insert a unique code for numbering

the main store to be created.

Name: Insert the name of the main store to be created.

Currency:

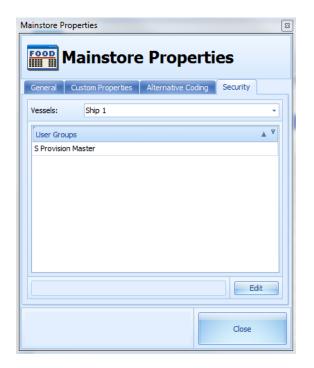
Code:

Select the storeroom currency from

GL Code: the drop down list.

Fixed Markup: Assign a GL code to the mainstore.

Each store can be assigned a markup factor that is used to calculate the vessel's fixed cost. If any is used, insert the factor in the field provided. If none is used leave the default value intact.



Select the user groups that have should access the main store by selecting the group on the left to select all the users as assigned to the new store.

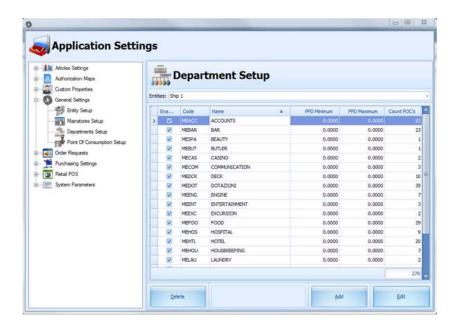
Navigation: Reference > System Configuration > System Configuration > General Settings >

Departments Setup



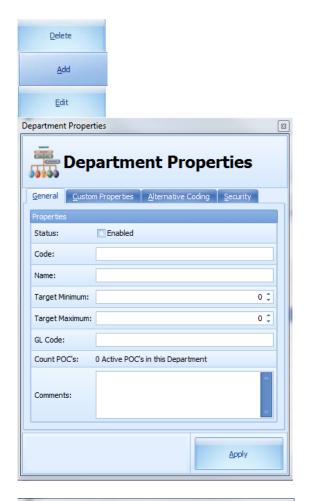
Shipboard departments are pieces of the onboard organization, within which the outlets (Points of Consumption) exist. Typical main departments in a normal shipboard organization are the Hotel, Deck and Engine departments. Each one of these can then contain several sub-departments depending on how the organization is set up. One of the peculiarities of the Hotel department is that it may house several sub-departments, whereas the Engine and Deck departments normally only have points of consumptions under them.

Application Settings - Departments Setup



Entities: Ship 1

From the dropdown menu select the vessel you want to define the





departments for.

The user may delete departments as long as they do not have active POC's assigned to them.

The user can Add new departments.

By clicking on Edit the user may modify the current configuration of

the department.

Use a short (max 6 characters) code for a unique identification of the

department.

Name:

Code:

Insert the common name of the

PPD Targetdepartment.

Minimum:

(Passenger Per Day Minimum Target) Insert the minimum sales target range for the department in

PPD 7 Maximum:

target range for the department in Targetthis field if required.

(Passenger Per Day Maximum Target): Insert the maximum sales target range for the department in

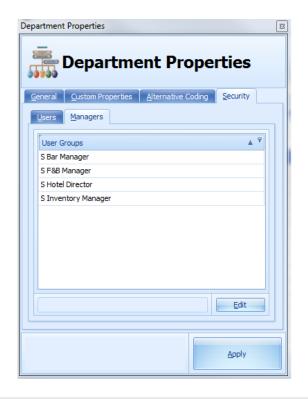
GL Code: this field if required.

Assign a GL code to the department.

Under the security tab of the Department Properties you can define user groups who can access (users to create material issues) the department.

Two types of security need to be setup: Users and Managers.

Users are able to create issues.



Managers authorize issues.

Note: Special kind of department with description "Accounts" must be created, in order to be able to create "Account" type of POC.

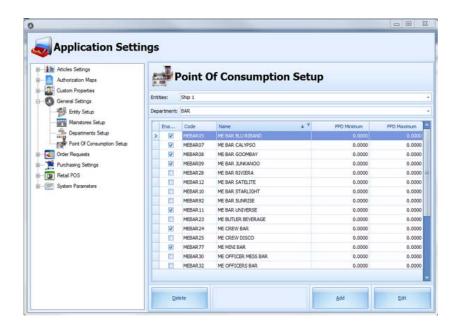
Navigation: Reference > System Configuration > System Configuration > General Settings >

Point of Consumption Setup



The Points of Consumption consist of the different shipboard outlets within each main department.

Application Settings - Point of Consumption Setup

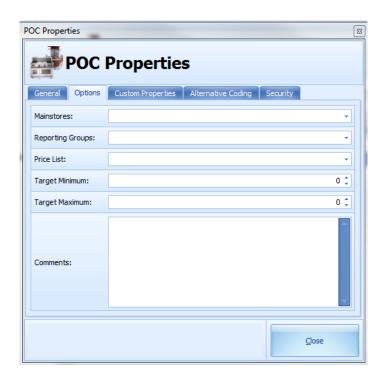


Entities: Ship 1

From the dropdown menu select the vessel you want to define the



(Passenger Per Day Minimum Target) Insert the minimum sales target range for the department



in this field if required.

(Passenger Per Day Maximum Target): Insert the maximum sales target range for the department in this field if required.

Closing types:

General information regarding stock transfer from the period to be closed into the new period:

The following events are not considered when assigning a Closing Type and apply for all the Closing Types:

1. Negative Stock on Hand Quantities

The System can be configured in two ways how to handle negative Stock on Hand figures:

- a) Not allow negative Stock. Negative Stock on Hand in Points of Consumption will stop the Period Reset Process. These Stock Values need to be corrected by conducting a Inventory. This is the recommended System Setting in order to check for the actual physical Stock on Hand in the Point of Consumption.
- b) Allow negative Stock: In Cases were Stock on Hand Level is negative the System automatically generate an Inventory to correct these values to zero. The disadvantage of this option is that Stock on Hand is set to zero despite the fact that there might be physical stock present in a Point of Consumption.

In any Case the System will not transfer negative Stock on Hand figures into the new Period.

2. No negative Prices of Items will be corrected during the Period Reset Process.

They will be transferred with the current Stock on Hand and the current negative price.

Closing Types of the Points of Consumptions:

Automated	Stock
Deduction	

The stock (inventory) of this outlet will be deducted automatically using the stock deduction function which considers the sales in the Micros Point of Sale system and automatically deducts the sold items from the current stock of the selected outlet (POC).

In order to have full control over the Stock deduction process the system allows the stock for Points of Consumption to go into negative values. Possible reasons for this events might be that an item is poured in a lower quantity than indicated in the recipes or a different item than in the recipe is physically handed out.

In any case negative Stock on Hand needs to be corrected before the Reset can be done.

Closing Stock on Hand for the old Period will be the current Stock on Hand reduced by the Stock Deduction from Micros POS System. The remaining Stock will be carried over into the new Period as Opening Stock.

Carry Over

The carry over option does a complete transfer of the items in inventory directly to the next period without applying any corrections. This does not include negative Stock on Hand Figures.

Manual

Processes a closing of the inventory considering all items consumed and starting with zero stock for the new period.

Most commonly this Option is used for Points of Consumptions like Galley, Food Courts etc. where the Stock on Hand is not deducted by Recipes. In these cases it is assumed that all stock of all the issues in the current period within the current period have effectively been consumed.

During the Period Reset Process the present Stock on Hand will be set to zero. These Figures will appear in the corresponding Period Reports under the column "Consumption". Closing Stock on Hand will be zero as well as the Opening Stock of the new Period.

Period End Inventory

The setting needs to be applied for all Points of Consumptions where a End of Period Inventory needs to be conducted before a Period Reset can be

During the Period Reset Process the system requires a confirmation from the user in order to proceed. This confirmation is applied by a special button within the Period Reset Module. Further on this confirmation is logged under Period Reset Events and can be traced back to the specific user in the Event Viewer Module.

After conducting the Inventory the current Stock on Hand will be transferred

into the new Period as Opening Stock.
The system will not correct negative Stock on Hand values and will not carry these values over into the new Period.

Deduction plus Inventory

This closing method is a combination of Automated Stock Deduction and Period End Inventory and conditions for both apply on this closing type

Navigation: How to ... >

How to create a new Article



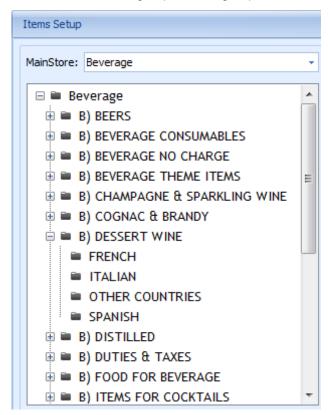
This chapter will guide you through creating a new article step by step. As mentioned elsewhere in the help, many of the fields are optional and do not need to be completed immediately during the initial setup. You can return to the setup at a later date and add in new information or change the current details as and when required.

Create a new Article:

Before you begin to create a new article, make sure you have all the necessary details to hand. You don't want to start creating an item and then have to run down to the fish freezer to see what size your haddock fillets are or how many napkins are in the newly delivered box.

Once you have all the required information on your new article, you can begin to create it in Article Manager.

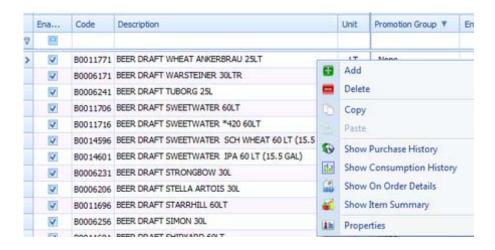
First decide in which group and subgroup the article belongs and select the group from the list.



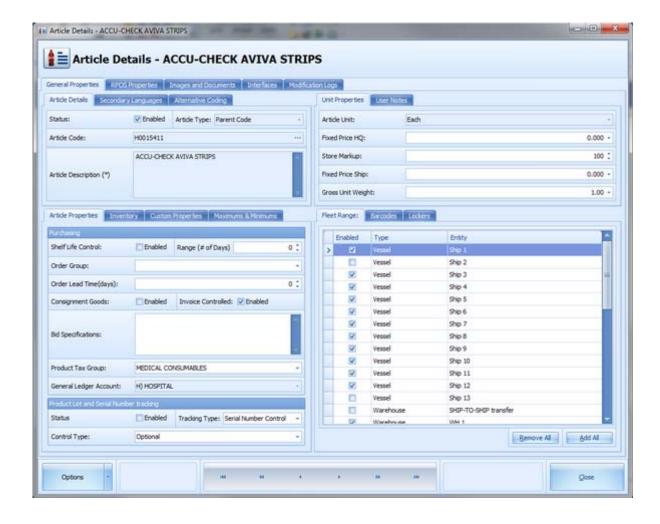
From here, we can create a new record in a variety of ways. The easiest is to simply click the toolbar button ADD.



Alternatively, you can right click in the article list above and select ADD from the popup menu.



The system will open the article screen as below.



By default, the article status is disabled, its default type is 'Parent'. By enabling the item, it will be visible for POC users and will be able for ordering.

Enter the description of the article. After entering the description you may enter the article code manually or by pressing "..." the system will automatically generate a code.

Before enabling the item, you must also allocate:



Your new article is now setup and ready for use in its most basic form. At a later point in time, you can add extra details such as images, notes, documents etc. to make a more in depth description of the article.

See Also:

Article View

Navigation: How to ... >

How to restore a deleted article



If an article is accidentally deleted, it can be restored from the recycle bin.

How to restore a deleted article

Refer to the page Edit if Article Selected: Delete

Navigation: How to ... >

How to run the article import



The Article Import has been designed in order to streamline the process of creating new items in large quantities.

How to run the Article Import

Refer to the page: Article Import

Navigation: »No topics above this level«

Frequently asked questions



Is it possible to add Tagalog (Phillipines) as a language tab in article manager?

Currently the options in the Language Tabs only include support for English, Spanish, Italian, French and German.

• I Added pictures to articles in MMS. How do you export them to send to suppliers?

Unfortunately the export function currently only supports that to the pre-defined formats and does not include exporting graphical information.

• If we have in the main beverage stores Liter bottles and receive 70 cl bottles, how should we load the received quantity? Is the system converting this directly to Liter or do we have to do it manually?

As you eventually will be issuing whole bottles during usage, the solution is to set up both articles with the corresponding units in the system. This way the recipe calculation and other transactions will always be precise

• I added a new article but base and ship unit cost are in Euros. How do you change this to another currency?

The Cost factors can be set up in Article Manager / Article properties / Units / Costa Factors to be what is in use.

• For some items in hotel store the cost prices are wrong. As a result the stock value is very high How can I correct this ? Some periods are already closed and we have used these items with the wrong price.

Each item has to be individually corrected checking the cost price. After completing the correction for all articles you may run the re-calculate period module that will consider the changes made to the closed periods as well.

We need to change some units of measure but the drop down box is greyed out.

You will need to disable the article first which activates the grey box.

Navigation: Reference >

Containers Main Screen



The Container Module was designed to simplify the loading process.

It enables the user to collect all the supplies for a ship at a specified location.

The collection of supplies and loading it into the container will "merge" the deliveries from different vendors into a single container transaction.

It has to be mentioned that the implementation of the container module into a companies supply chain will also heavily relocate the controlling responsibilities from shipside receiving to the consolidation address where the goods will be collected and the stuffing of the actual container will take place.

The Container Module will greatly simplify the internal logistics and assure the on time ships supply more than before.

The Container Modules function is to create and specify containers so they can be handled within the other Material Management modules. These Modules are: Receiving, Purchasing and the Warehouse Module.

Note

Please note that the assignment of goods to containers is done in the Purchasing Module because the purchasing process has a closer connection to the delivery date and the corresponding consolidation address. For this reason many container related tasks will be found in the matching modules.

Main Screen:

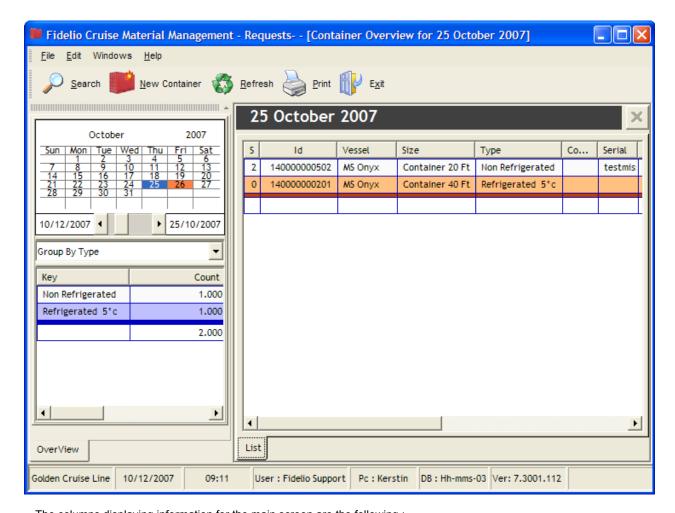
The below is an image of the Containers Module main screen as it looks once opening it. On the top is located the buttons toolbar and the menu.

Below these are located the main areas:

- Calendar showing all container related activities in orange color, The color tagging is intended to help users to quickly see for which dates containers have been created.
- An overview providing detailed information about the containers that are in the system for the selected day.
- Containers grouped by Type or by Size.

By double clicking a container the Container View will open with detailed information about the containers contents.

At the very bottom of the screen are displayed vessel information, date & time, current user and the workstation name.



 $\bullet\,$ The columns displaying information for the main screen are the following :

S Status of the Container.

ID Transaction ID. This number is created by the system to uniquely identify the container.

VesselVessel Name.SizeContainer size.TypeContainer type.

CommentFree comments for the delivery.SerialSerial Number of the container.BOLBill of Lading Number of the container.CountNumber of items in the delivery.ValueTotal value of the container shipment.

Navigation: Reference >

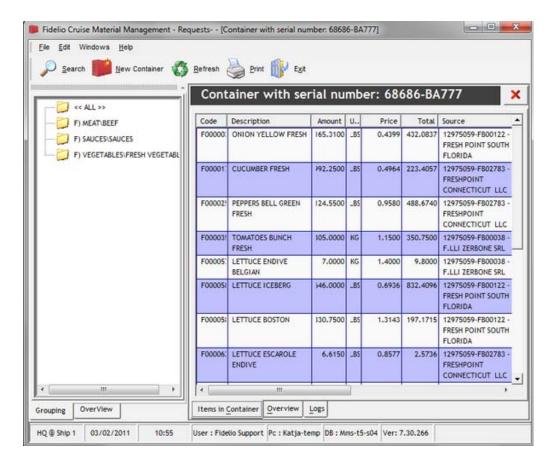
Container View



The below is an image of the Container View screen as it looks once opening it. This screen provides an overview of the contents of container in detail. As in other modules on the top of the screen are located the buttons toolbar and the menu.

Container View:

- On the left hand side is located an overview screen of the product groups of the container.
- On the right hand side are listed the complete article list of the container.



• The columns displaying information for the container view are as follows:

CodeArticle Code.DescriptionArticle Description.AmountTotal quantity shipped.UnitArticle's unit of measure.PriceArticle's unit price.

Sub Total Sub total.

Discount %Discounts received.Vat %Value added tax.TotalTotal value of article.

Source Source of article (Original PO number and Vendor or Warehouse ID).

Navigation: Reference >

Buttons



The buttons toolbar contains the basic and most frequently used options for creating containers, searching existing containers and printing reports.

Buttons:

Clicking the buttons below or the links will open more information and instructions on the usage of these functions.



Search Opens the document search engine.

New Container:
Refresh
Print:
Starts the process of creating a new container.
Refreshes the screen layout to default.
Opens the report manager module.

Exit: Closes the container module.

Most of the options have corresponding tools in the menu, keyboard shortcuts assigned to them, or are available with a right mouse click.

Navigation: Reference > Buttons >

Button: Search



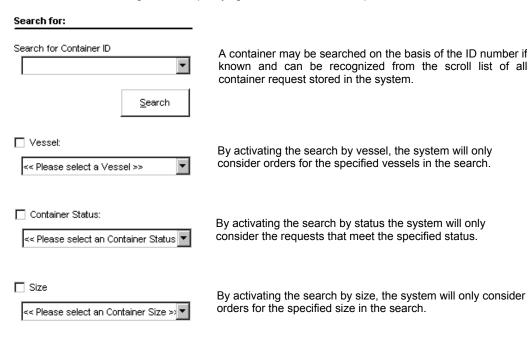
The Container search option provides the possibility while in the main screen, view to search and locate a specific container. This can be achieved by specifying certain search criteria.

Search:

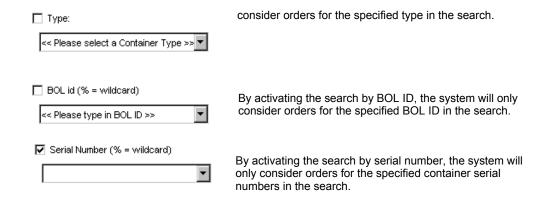


Click the search button to initiate this function.

• Once activated the following fields for specifying the search criteria will open:



By activating the search by type, the system will only



• Upon having specified the criteria for the search the search may be initiated by pressing

Search

• The results will be displayed in the Main Screen.



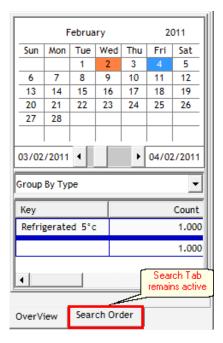
• The search engine will be left open in the background when leaving the search tab.

To leave the search tab click on the overview tab

OverView

This returns the user back to the items view page.

Any time a new search is needed the tab can be re-opened by clicking



Navigation: Reference > Buttons >

Button: New Container



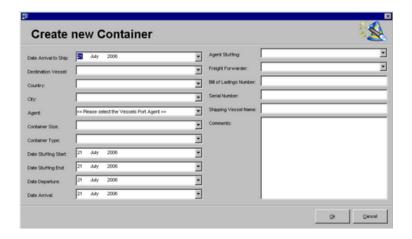
This option starts the wizard for creating a new container primarily by inserting the required basic information concerning the container.

New Container



Click to start the new container shipment wizard.

A container creation window will open. In this window the basic information regarding the container needs to be inserted.



Date of arrival to ship

Insert the date on which the container is scheduled to arrive at the destination vessel.



Destination Vessel

Select the destination vessel to which the container is to be delivered to.

After the selection the system will by default find port and country in which the target vessel will be on the selected arrival date of the container (according to the information in the itinerary planner).



M/V Moon M/V Sun M/V Star M/V Galaxy

Destination Country

If the delivery date has been set, this field will be filled in automatically by the system according to the selected date and the itinerary planers detail.



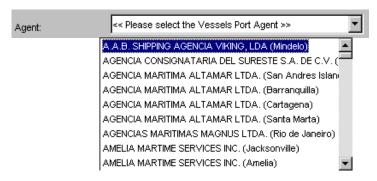
Destination City

Select the destination city to which the container is delivered to.



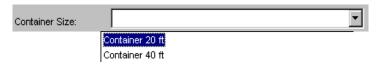
Name of Local Agency

Select the name of the local port agent in the destination country and port.



Container Size

Select the container size from the predefined sizes.



Container Type

Select the container type from the predefined types.



Container Stuffing Start Date

Select the date on which the container will opened for packing (stuffing).

This date will open the date range during which articles can be added to the packing list of the container.



Container Stuffing End Date

Select the date on which the container will closed and sealed.

This date will close the date range during which articles can be added to the packing list of the container.



Container Departure Date

Select the date on which the container will start its voyage to the selected destination.



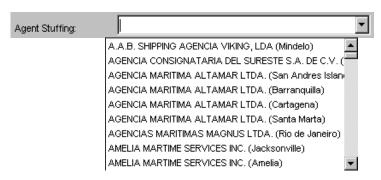
Container arrival in destination Date

Select the date on which the container is supposed to arrive at the selected destination.



Name of Stuffing Agent

Select the name of the agent that will handle the packing/ stuffing work.



Name of Freight Forwarder

Select the name of the Freight Forwarding Agent.



Bill of Lading number

Insert the Bill of Lading Number.



Container Serial Number

Insert the serial number of the container that is used.



Name of Shipping Vessel

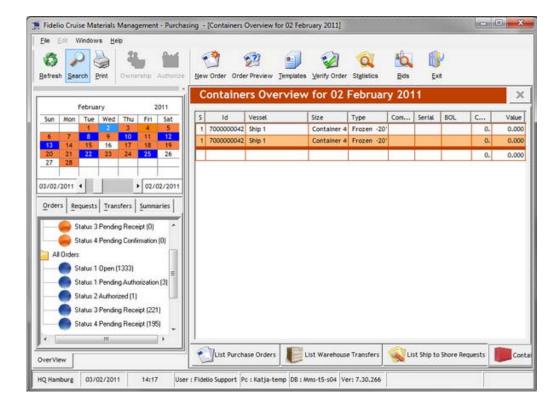
Select the name of the transportation vessel.



Comments

In this space any additional comments can be inserted.

- After inserting all the required information, please select _______to continue.
- The created container will now appear in the container view tab of the Purchasing Module for the day of the selected date of arrival at the ship.



Navigation: Reference > Buttons >

Button: Refresh



This option refreshes the screen layout. For example, having sorted the columns by their heading or resized them, then clicking refresh will reset the layout to the default view.

Refresh:



Click to refresh your screen layout.

Navigation: Reference > Buttons >

Button: Print



This option opens the Print Manager. This option will be also available in the Menu; File ->Print.

Print:



Click to open the Report Manager and select a report.

Navigation: Reference > Buttons >

Button: Exit



This option will close the Container module.

Exit:



Click to close container module.

Navigation: Reference >

Menu



This menu contains basic options which are also represented in the toolbar and often available also with a right mouse click.

Menu:



By moving your mouse over the screenshot you will be able to activate 'hotspots' identified with the

cursor changing to a

Click on these to jump to more detailed information about that particular button or window.

See Also:

- File Menu
- Edit Menu
- Windows Menu

Navigation: Reference > Menu >

Menu: File



This menu provides the basic and most frequently used options in the Container Module, such as generating New Container Requests and Exporting to Excel spreadsheets. In addition to this the file menu contains the option to open the report manager, and to exit the module.

Exit:

File:



New Container: Creates a new container.

Export: Exports the current main screen view into Excel. **Print:** Opens the Report Manager for printing options.

Exits the Container Module.

Navigation: Reference > Menu >

Menu: Edit



This menu contains the options for opening a container request, sending a container and changing its status. In addition it contains the options for deleting, printing and showing the properties of a container request.

Edit:



Open: Opens a container entry.

Status: Changes the status of a container.

Set in Transit: Sets a container to status "in Transit".

Print: Opens the Print Manager for printing options.

Delete: Deletes a selected container entry.

Properties: Views properties of the selected container.

Navigation: Reference > Menu > Menu: Windows



The windows menu allows to change how the windows and screens are displayed.

Main Screen

Windows:



Arrange All: Rearranges the windows back to the default view.

Split: Splits the selected views equally across the screen.

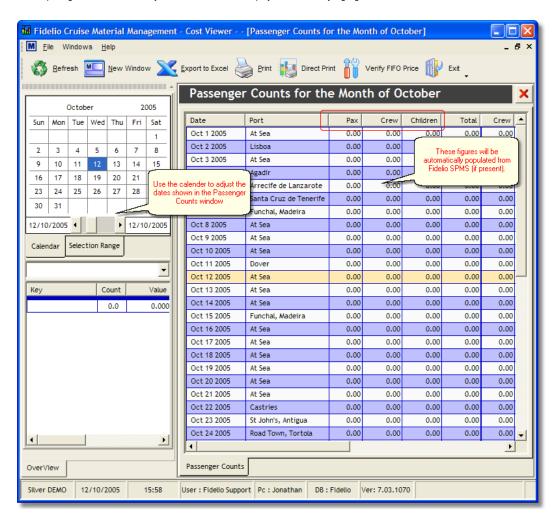
Navigation: Reference > Cost Viewer

The Cost Viewer module enables you to view and print the food & beverage related costs. In addition, you can check FIFO prices and have the ability to export the information to Excel for more detailed analysis.

Cost Viewer Main Screen:

The main part of the screen is composed of the Passenger Counts window. Here the information will be populated automatically from various sources divided by a blue vertically separator. The left side of the separator provides detailed information provided by the Fidelio SPMS System and the Itinerary Planer. In the right of the separator the Passenger and Crew Counts have to be finally confirmed to get exact cost figures. This needs to include all guests, co-workers, Customs and any other people onboard that is catered for and therefore causing Food and Beverage related cost. The not considering of these figures might lead to a increased Food and Beverage Cost.

When opening the cost viewer the system defaults is set to display the current day highlighted.



Date: Shows the Date the figures are referring to.

Port: Shows Ports and Sea days taken from the SPMS System

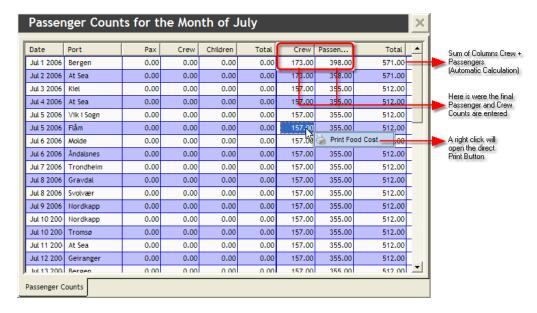
Pax: Amount of Adult Passengers

Crew: Crew count
Children: Children onboard

Total: sum of Pax + Crew + Children

Input of Total Crew and Passengers

In the Columns Crew and Passengers located right of the blue Separator the daily figures have to be finally confirmed by entering them into the designated cells to acquire all Food and Beverage related Cost and thereby creating exact figures for the calculation.



Crew: Exact Crew Count for specific Date

 Passengers:
 Exact Passenger Count including: Guests, Visitors, Costums, Co- Workers etc.

 Total:
 Sum of Columns Crew and Passenger (no entry necessary; calculated automatically)

Navigation: Reference > Main Screen >

Buttons



The main functions in the Cost Viewer can be accessed by the buttons in the toolbar.

Buttons toolbar:

On the image below, you can click the buttons to move to the related topic in the help.



Refresh: Resets the screen to the default layout

New Window: Opens another viewing window

Export to Excel: Exports the current information directly to an Excel worksheet

Print: Opens the Report Manager module

Direct Print: Print out a Food Cost Report which is linked in the OPTIONS Module

Verify FIFO Price: Will check and correct FIFO (First in first out) Price

Exit: Closes the Cost Viewer

Navigation: Reference > Main Screen > Buttons >

Button: Refresh



This option refreshes the screen layout. For example, when you have sorted columns by their heading or resized them, then clicking refresh will reset the layout to the default view.

Button Refresh



Click to reset the screen layout to the system defaults.

Navigation: Reference > Main Screen > Buttons >

Button: New Window



The New Window option is very straightforward in the fact that it opens an additional viewing window. You can then arrange multiple windows to compare different months.

Button New Window



Click to open another Passenger Count window.

See Also:

Windows

Navigation: Reference > Main Screen > Buttons >

Button: Export to Excel

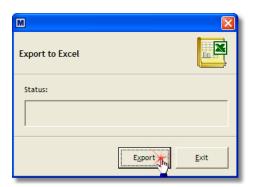


If you are familiar working with spreadsheets and would like to create your own analysis or statistics, you may use the Export to Excel function to do this.

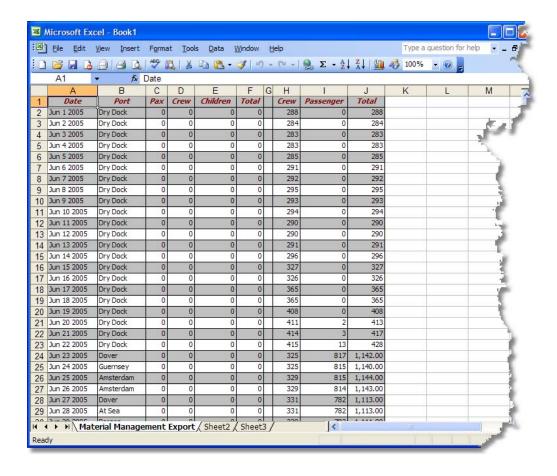
Button Export to Excel



Click to export the current Passenger Count window to an Excel worksheet.



As soon as you click 'Export the process will commence immediately.



Navigation: Reference > Main Screen > Buttons >

Button: Print



This option opens the Report Manager. This option will be also available in the Menu; File -> Print.

Button Print



Click to open the Report Manager module.



Remember:

Before printing any Food and Beverage Reports, make sure all the required Data is entered and FIFO Prices were checked with the Verify FIFO Price Button.

Navigation: Reference > Main Screen > Buttons >

Button: Direct Print



Direct Print is linked in the Direct Print settings to a report.

Button Direct Print



Click to open Direct Printing.



Remember: Before printing any Food and Beverage Reports, make sure all the required Data is entered and FIFO Prices were checked with the Verify FIFO Price Button.

Navigation: Reference > Main Screen > Buttons >

Button: Verify FIFO Price

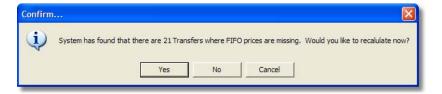


You can use this option to check & correct the FIFO (First In, First Out) price. If, for example, a loading has been carried out and, at the time of the loading, there were prices missing or unavailable for items, then this would affect the FIFO price. Consequently the daily food cost figures would be incorrect as transfers may have been completed without prices.

Button Verify FIFO Price



The system will prompt you to confirm if there are transfers and if you wish to recalculate.



Navigation: Reference > Main Screen > Buttons >

Button: Exit



This option will close the Cost Viewer. You can also select from the Menu; File -> Exit.

Button Exit



Click to close and exit the Cost Viewer module.

Navigation: Reference > Main Screen >

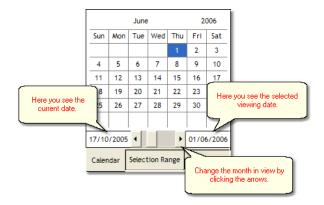




Use the Calendar window to navigate to your chosen dates. Once selected, you will see them updated in the main Passenger Counts window.

Calendar Window:

The Calendar window:



Navigation: Reference > Main Screen >

Cost per P.O.C. Window



You can view the individual costs per day based on the respective P.O.C or Point Of Consumption.

Cost per P.O.C.:

Clicking the drop down arrow under the calendar window, allows you to select the Cost per P.O.C



As shown below, you will then see the costs broken down into their various departments.

Key	Count	Value
Bakery		98.575
Pastry		106.891
Lido Bar		68.500
Hot Galley		527.024
Cold Galley		489.289
Wine Cellar		615.052
Aquitaine Bar		60.661
Neptune Bar Food		13.276
Restaurant Pantry		99.046
Stewardess Locker		46.285
Aquitaine Bar Food		42.771
Galley Consumables		82.660
Butcher		892.365
Crew Galley		353.753
Neptune Bar		18.717
Lido Bar Food		50.142
Balbloom Pantry		6.264
Duty Free Sales		581.457
Restaurant Consuma		19.230
	0.0	4,171.958
1		<u> </u>

Navigation: Reference >

Menu



At the top of the screen is the menu bar. The options contained are explained in further detail in the following section of the help.

Menu:



Navigation: Reference > Menu >

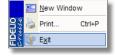
Menu: File



The File menu contains the most basic cost viewer options. These are also available in the buttons toolbar and with keyboard shortcuts where indicated.

File:

Click on the parts of the image below to jump to the relative help information.



Navigation: Reference > Menu > Menu: Windows



With the ability to view multiple months on screen for comparison, the 'Windows' menu allows you to display these in a more convenient way for viewing the information.

Windows:

Click Windows in the menu toolbar for this drop down:



Navigation: Reference > Menu > Windows >

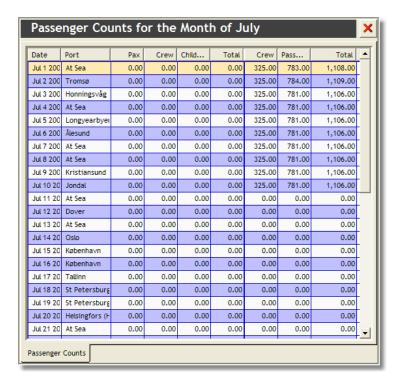
Windows: Arrange All



Clicking New Window, initially nothing seems different on the screen. However, the system *has* opened an extra window **on top** of the current one. It defaults to the same month as you are already looking at.

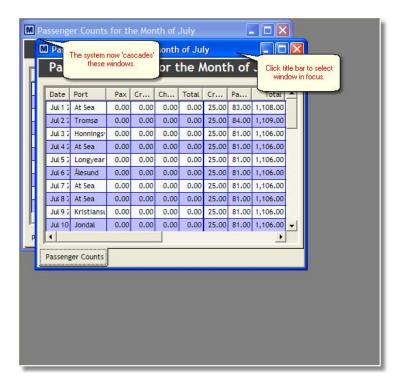
Arrange All:

Here we actually have two windows open. We can see both windows listed in the Windows menu* (see second screenshot below), but in the main screen they are layered on top of each other.

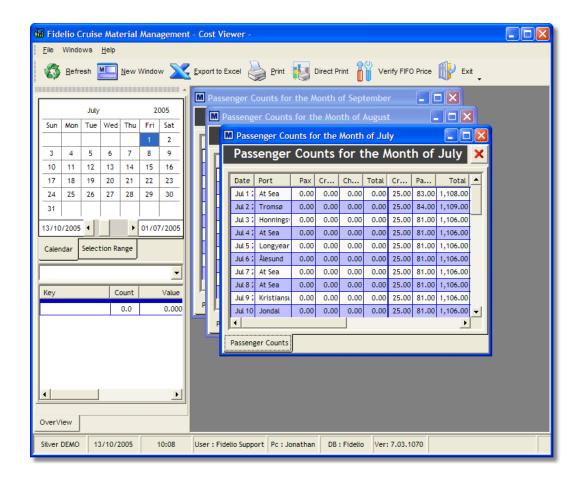


Click:





You can select one of the windows and change dates using the calendar window to show a different month. To view extra months, follow the New Window procedure and use Arrange All to cascade them in the display:



Navigation: Reference > Menu > Windows >

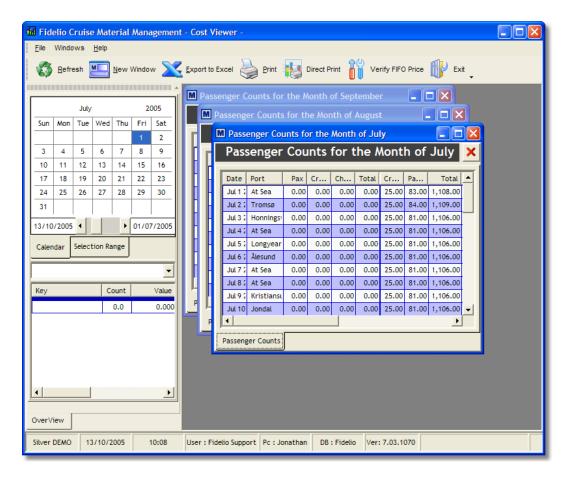
Windows: Split



To compare separate months together in the display, we can use the 'Split' view. This will resize the currently open windows, dependant on how many are open at the time, and arrange them together in the display.

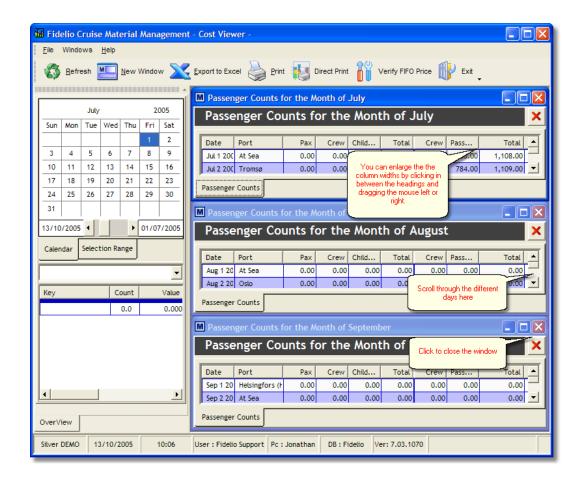
Split:

At the moment, we still have our three windows open for July, August and September. Instead of switching between each one to view the information, we can arrange them all on screen at once to compare the data.





Now all of 3 of our windows are arranged on screen simultaneously.



Note: It will depend on your monitor size and resolution, as to how much of the data you actually see in the display.

Frequently asked questions



• When having more than one port in one day, I need to fill in pax and crew count numbers in both port fields. The case is that the system adds both those values to the total count for that cruise and since it is the same day it should only add one value. How should I solve this?

You may set one of the port values into zero this way not over booking the daily passenger and crew count.

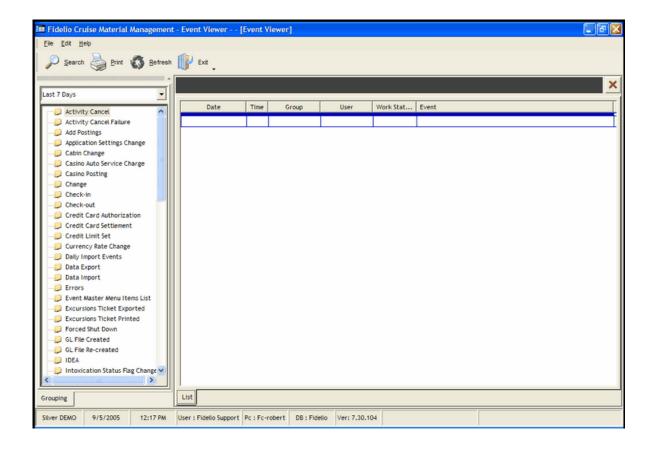
Navigation: Reference >

Event Viewer Main Screen



The Event Viewer module allows authorized users to view all system activity. The system tracks user activity in realtime, i.e. adding an article, changing a price, or creating a recipe, and this information can be displayed via Event Viewer.

Event Viewer Main Screen:



Navigation: Reference > Main Screen >

Buttons:



This menu contains the basic options for various functions in the Event Manager.

Buttons:



Search: - Opens the search engine - Opens Report Manager

Refresh: - This option refreshes the screen layout.

Exit: - Closes Event Viewer

Navigation: Reference > Main Screen > Buttons >

Button: Search

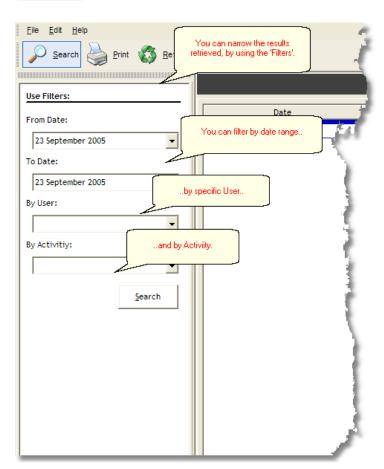


The Search function allows you to look for a specific event within a defined date period, by user, or by event type.

Button Search:



Click to open the Search Engine.



Results of the filtering/searching will be shown in the 'Events' window.

This way, you can easily see what an individual user has actioned over a certain period of time.

Selecting -ALL- in the 'By Activity' menu will display all related events. Alternatively, clicking an individual activity will filter out the rest

Note:

Selecting 'All Events' may take a long time to display the results, due to the large amount of data involved.



Navigation: Reference > Main Screen > Buttons >

Button: Print

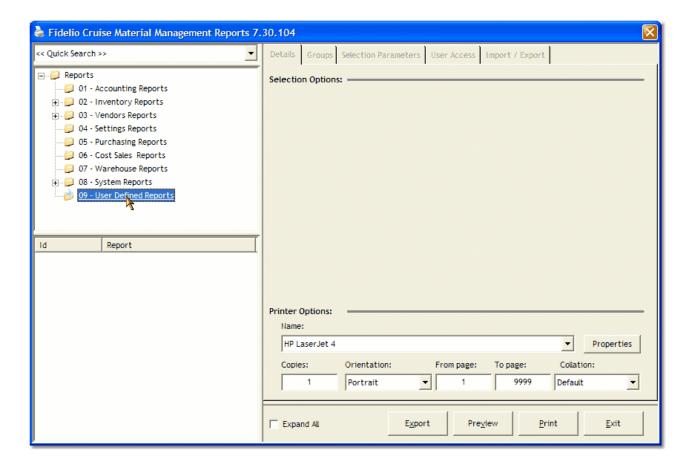


This option opens the Report Manager, which provides a selection of pre-defined and customized reports for printing. It is also available in the toolbar; File -> Print.

Button Print:



Click to open Report Manager.



Navigation: Reference > Main Screen > Buttons >

Button: Refresh



This option refreshes the screen layout and restores any sort criteria to default values.

Button Refresh:



Click to refresh your screen layout.

Navigation: Reference > Main Screen > Buttons >

Button: Exit



This option will close the Event Viewer. It is also available in the toolbar; File -> Exit.

Button Exit:



Click to close the Event Viewer.

Navigation: Reference > Main Screen >

Tab: Grouping



The list or 'tree' of folders represents all the groups of events in Event Viewer.

Tab Grouping:

The folder tree on the left is a list of all available events types you can filter. Clicking on the different

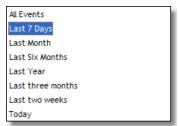
folders will automatically adjust the display in the 'Events' window.

Above the list you can see a drop down which allows you to set the time filter accordingly. By default,

the system starts with the last seven days.

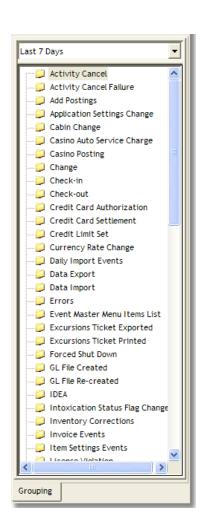


Click on the drop-down arrow to display the other options.



This way, you can find the information you require quickly and easily by selecting from the available options and clicking





Note: Selecting 'All Events' may take a long time to display the results, due to the large amount of data involved.

Navigation: Reference > Main Screen >

Events Window

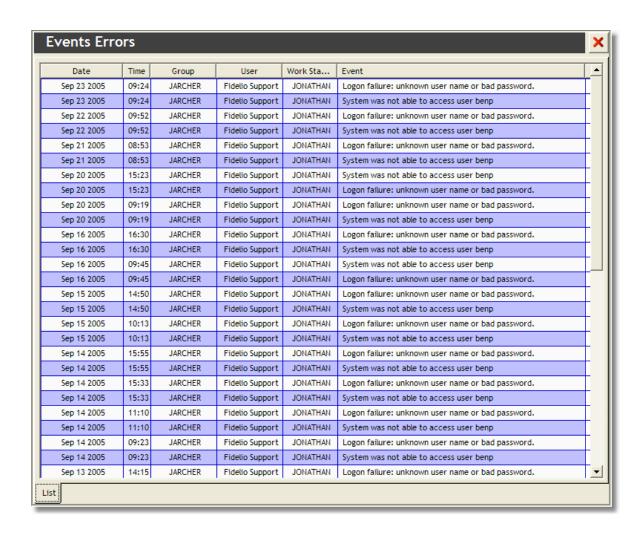


The Events Window shows you the results of your selection in the *Grouping Tab*.

Events Window:

The following columns are always visible:

- Date shows the date when the event occurred
- Time shows the time of the event
- Group shows the Windows login username
- User shows the username logged in to the Materials Management System
- Work Station shows the name of the workstation user has been using
- Event detailed description of what event took place



Navigation: Reference > Main Screen > Menu > File >

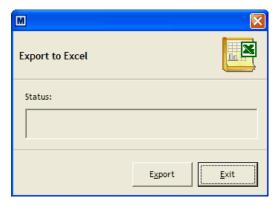
Export



The Export function allows to export the current view to Excel for further analysis.

Export:

From the toolbar select File -> Export.



Main Screen

Once you click the 'Export' button, the system will generate an Excel spreadsheet containing the current *Event Window* and open it on your screen.

Button: Search

Navigation: Reference > Main Screen > Buttons >

Button: Search

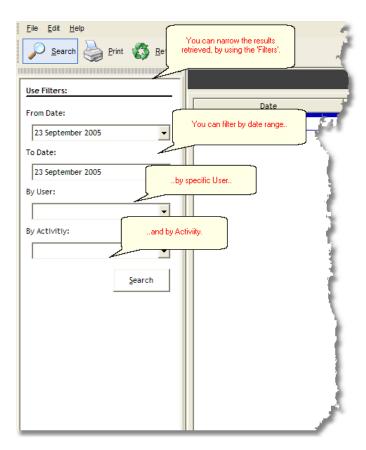


The Search function allows you to look for a specific event within a defined date period, by user, or by event type.

Button Search:



Click to open the Search Engine.



Results of the filtering/searching will be shown in the 'Events' window.

This way, you can easily see what an individual user has actioned over a certain period of time.

Selecting -ALL- in the 'By Activity' menu will display all related events. Alternatively, clicking an individual activity will filter out the rest

Note: Selecting 'All Events' may take a long time to display the results, due to the large amount of data involved.



Remember: Once you have clicked 'Search' it appears as the Search Order tab next to the Grouping tab. You can now switch between the two windows by clicking on the tabs. Clicking 'Search' again will close the tab.

Navigation: Reference > Main Screen >

Events Window



The Events Window shows you the results of your selection in the *Grouping Tab*.

Events Window:

The following columns are always visible:

• Date - shows the date when the event occurred

• Time - shows the time of the event

• Group - shows the Windows login username

User - shows the username logged in to the Materials Management System

Work Station - shows the name of the workstation user has been using

• Event - detailed description of what event took place

Date	Time	Group	User	Work Sta	Event	
Sep 23 2005	09:24	JARCHER	Fidelio Support	JONATHAN	Logon failure: unknown user name or bad password.	
Sep 23 2005	09:24	JARCHER	Fidelio Support	JONATHAN	System was not able to access user benp	
Sep 22 2005	09:52	JARCHER	Fidelio Support	JONATHAN	Logon failure: unknown user name or bad password.	
Sep 22 2005	09:52	JARCHER	Fidelio Support	JONATHAN	System was not able to access user benp	
Sep 21 2005	08:53	JARCHER	Fidelio Support	JONATHAN	Logon failure: unknown user name or bad password.	
Sep 21 2005	08:53	JARCHER	Fidelio Support	JONATHAN	System was not able to access user benp	
Sep 20 2005	15:23	JARCHER	Fidelio Support	JONATHAN	System was not able to access user benp	
Sep 20 2005	15:23	JARCHER	Fidelio Support	JONATHAN	Logon failure: unknown user name or bad password.	
Sep 20 2005	09:19	JARCHER	Fidelio Support	JONATHAN	Logon failure: unknown user name or bad password.	
Sep 20 2005	09:19	JARCHER	Fidelio Support	JONATHAN	System was not able to access user benp	
Sep 16 2005	16:30	JARCHER	Fidelio Support	JONATHAN	Logon failure: unknown user name or bad password.	
Sep 16 2005	16:30	JARCHER	Fidelio Support	JONATHAN	System was not able to access user benp	
Sep 16 2005	09:45	JARCHER	Fidelio Support	JONATHAN	System was not able to access user benp	
Sep 16 2005	09:45	JARCHER	Fidelio Support	JONATHAN	Logon failure: unknown user name or bad password.	
Sep 15 2005	14:50	JARCHER	Fidelio Support	JONATHAN	Logon failure: unknown user name or bad password.	
Sep 15 2005	14:50	JARCHER	Fidelio Support	JONATHAN	System was not able to access user benp	
Sep 15 2005	10:13	JARCHER	Fidelio Support	JONATHAN	Logon failure: unknown user name or bad password.	
Sep 15 2005	10:13	JARCHER	Fidelio Support	JONATHAN	System was not able to access user benp	
Sep 14 2005	15:55	JARCHER	Fidelio Support	JONATHAN	Logon failure: unknown user name or bad password.	
Sep 14 2005	15:55	JARCHER	Fidelio Support	JONATHAN	System was not able to access user benp	
Sep 14 2005	15:33	JARCHER	Fidelio Support	JONATHAN	Logon failure: unknown user name or bad password.	
Sep 14 2005	15:33	JARCHER	Fidelio Support	JONATHAN	System was not able to access user benp	
Sep 14 2005	11:10	JARCHER	Fidelio Support	JONATHAN	Logon failure: unknown user name or bad password.	
Sep 14 2005	11:10	JARCHER	Fidelio Support	JONATHAN	System was not able to access user benp	
Sep 14 2005	09:23	JARCHER	Fidelio Support	JONATHAN	Logon failure: unknown user name or bad password.	
Sep 14 2005	09:23	JARCHER	Fidelio Support	JONATHAN	System was not able to access user benp	
Sep 13 2005	14:15	JARCHER	Fidelio Support	JONATHAN	Logon failure: unknown user name or bad password.	

Navigation: Reference > Main Screen > Menu > File >

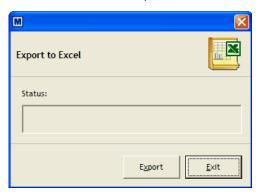
Export



The Export function allows to export the current view to Excel for further analysis.

Export:

From the toolbar select File -> Export.



Once you click the 'Export' button, the system will generate an Excel spreadsheet containing the current *Event Window* and open it on your screen.

Navigation: Reference > Main Screen >

Tab: Grouping



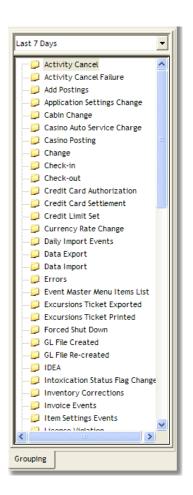
The list or 'tree' of folders represents all the groups of events in Event Viewer.

Last Year

Last three months

Last two weeks

Tab Grouping:



The folder tree on the left is a list of all available events types you can filter. Clicking on the different folders will automatically adjust the display in the 'Events' window.

Above the list you can see a drop down which allows you to set the time filter accordingly. By default, the system starts with the last seven days.

Last 7 Days

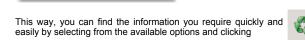
Click on the drop-down arrow to display the other options.

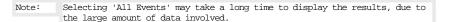
All Events

Last 7 Days

Last Month

Last Six Months





Navigation: »No topics above this level«

Frequently Asked Questions



This section covers some problems that are frequently encountered by our users. The questions are organized by category and, where necessary, links are provided to relevant sections of the help.

Navigation: Frequently Asked Questions >

General Questions



• When I click on the event category, why does the application takes such a long time to respond?

When I click on the event category, why does the application takes such a long time to respond?

The amount of data the program has to analyze is very large. Try selecting a smaller query period e.g. 'Last 7 days'.

Navigation: Reference >

Inventories Main Screen



Physical inventories are completed to assist with effective management of materials and are one of the strongest tools for property control and accountability. On a practical level, the primary purpose of a physical inventory is to determine if the person responsible can account for all items on the inventory list. With this information the management can reconcile the physical items with the inventory records and update the financial records accordingly.

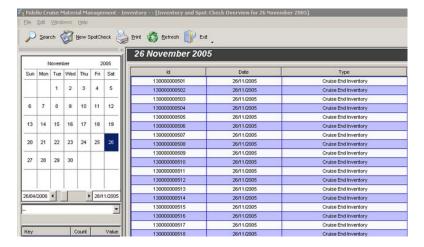
Inventory operations normally function in three phases. These are:

- 1. Physical count of items against a inventory count sheet
- 2. Verification of inventories though spot checking the accuracy
- 3. Closing of inventory and confirming adjustments

The inventories module is used onboard the ships for all inventory control and stock adjustment related operations. These tasks include displaying information on articles currently stocked onboard and processing inventory checks on the various main stores and sub-stores. The module also has a very important role prior to the closing of periods as complete inventories are a requirement before any turnover operations can be completed.

Inventory Main Screen:

The image below represents the inventory module main screen as it would look during a normal day. At the top are located the function buttons and function menu and below, the screen is divided into three main sections displaying a calendar, the inventory transactions overview and the departmental recaps. At the very bottom is information on the operational unit, date & time, current user, computer name, database in use and the module version number.



The inventory transaction column headers below the date give the following information :

ld

Upon creating any new inventory document, the system will automatically assign a 12 digit ID number to the transaction for verification purposes.

Date

The date column will indicate the date that was selected during the creation process.

Type

This column will indicate the inventory document type. The following types are in use :

Spot Check Inventory

All documents created within the inventory module will be categorized under this type.

Cruise End Inventory

If the POC (Point of Consumption) properties in the setup module have been set to "end of cruise inventory" the system will automatically create inventory documents for all POCs containing this option. During the period closing process the system will verify if these documents have been correctly processed and closed.

Status

The status column will indicate the state of the inventory document. The status can be:

Closed

The inventory has been closed and can no longer be modified

Open

The Inventory is open and can still be modified and deleted by those users that have rights assigned.

Vessel

The name of the vessel will be automatically placed into this column by the system.

Location

This column will indicate the location of the inventory that was selected during the creation process.

The system will indicate the total value of the inventory under this column heading.

Navigation: Reference > Main Screen >

Inventories Main Screen



The calendar in the inventory module will display a pink color on each day that has inventory transactions. The color is always the same regardless if the transactions are with closed or open status.

Calendar:



By selecting a day and clicking on the selection the system will display the transaction contents on the main screen.



Navigation: Reference > Main Screen >

Buttons:



The buttons toolbar contains the basic and most frequently used options.

Buttons:

Clicking the buttons below or the links will open more information and instructions on the usage of these functions.



Search for a specific product

Search: New Spot Check: Create a new inventory control spot check Print: Refresh: Exit: Opens the report manager module

Will return the screen layout to its default state Closes the movements module

Most of the options have corresponding options in the menu, keyboard shortcuts assigned to them, or are available with a right mouse click.

what need to be changed :

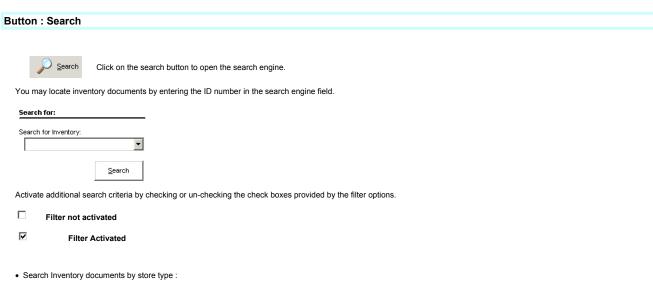
inventory

Navigation: Reference > Main Screen > Buttons >

Button: Search



The search button provides the option to search inventory transactions from the main screen.



· Search inventory documents by item

<< Please select a Store >>

Use Filters: Store:



Search inventory documents by status Open or closed



· Search inventory documents within a specified date range.





NOTE: After the first activation, the search engine will remain active during the session. You may hide and re-activate the search options from the tabs on the bottom left of the screen.



Button: Create New Spot Check



The Create New Spot check option is used when a new inventory transaction needs to be created.

Button: Create New Spot Check



Click to create a new spot check document

Clicking this button opens a windows into which all the necessary information should be inserted. Work your way downwards, inserting all the required information.



Date

Enter the date on which the inventory control will be made. The current date is circled in red.



Area Type Select the main area type from



- Main Stores Storage areas such as food, beverage, uniforms, technical items.
 Sub Stores Sub stores and POCs (Points of Consumption) such as bar outlets, housekeeping departments etc.

Area
Select from the drop down list.
The options are dependent on how the articles have been categorized by company policy.

Purchase Order 131137763 - 400686 MEEDER

Beverage Tobacco Consumables Durables Equipment Entertainment Various

Type Select the spot check type from the available options.





This option selects 20 products from the inventory list of the selected POC at random and places them on the inventory document. The option is useful in cases where time does not permit checking the full physical inventory but a spot check needs to be made for verification purposes.

This option selects 50 products from the inventory list of the selected POC at random and places them on the inventory document. The option can be used in cases where inventory maintenance is being made but time does not permit a full inventory.

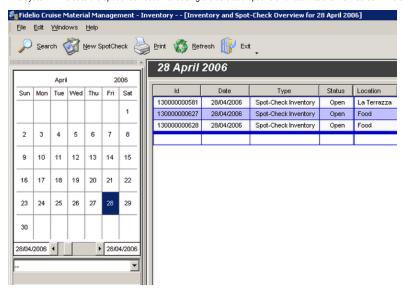
• Standard
This option is used in cases where a full physical inventory is made and all products need to be included.

Locker

If the main store was selected as the area, this enables the option to target a specific product locker for the inventory.



The system will create the spot check document using the selected options and return to the main screen where the document may be selected.



Select the newly created document and open it by DOUBLE CLICKING

ld	Date	Туре	Status	Location	Value
130000000581	28/04/2006	Spot-Check Inventory	Open	La Terrazza	0.000
130000000627	28/04/2006	Spot-Check Inventory	Open	Food	0.000
130000000628	28/04/2006	Spot-Check Inventory	Open	Food	0.000
					0.000

This will open the contents of the actual inventory control sheet into which the actual inventory results need to be inserted. See the below example:

Code	Description	Base U	SOH	Counted	Variance	Price	Value	Comments
133010	FISH - FRESH FROZEN, COD - FILLETS IIISI	LBS	384.500	0.000	0.000	0.000	0.000	
133020	FISH - FRESH FROZEN, GROUPER - FILLETS	LBS	280.800	0.000	0.000	0.000	0.000	
133030	FISH - FRESH FROZEN, HALIBUT - LOINS OF	LBS	165.000	0.000	0.000	0.000	0.000	
133032	FISH - FRESH FROZEN, HALIBUT - PORTION:	LBS	90.000	0.000	0.000	0.000	0.000	
133038	FISH - FRESH FROZEN, MAHI-MAHI - PORTIC	LBS	0.000	0.000	0.000	0.000	0.000	
133040	FISH - FRESH FROZEN, MONK FISH - FILL ET	LBS	124.640	0.000	0.000	0.000	0.000	
133050	FISH - FRESH FROZEN, SALIN	npuon	462.750	0.000	0.000	0.000	0.000	
133055	FISH - FRESH FROZEN, SALMON - PORTION	LBS	68.000	0.000	0.000	0.000	0.000	
133057	FISH - FRESH FROZEN, SEABASS - PORTIOI	LBS	40.000	0.000	0.000	0.000	0.000	
133060	FISH - FRESH FROZEN, SNAPPER RED - FILL	LBS	67.900	SOH - Stoc		0.000	0.000	
133070	FISH - FRESH FROZEN, SWORDFISH - LOIN	LBS	127.800	On Hand		0.000	0.000	
133073	FISH - FRESH FROZEN, SWORDFISH - PORT	LBS	20.900		0.000	0.000	0.000	
133080	FISH - FRESH FROZEN, TROUT RAINBOW - \	LBS	130.000	0.000	0.000	0.000	0.000	
133085	FISH - FRESH FROZEN, TUNA - PORTIONS 6	LBS	38.000	0.009-	Physical 0	0,000	0.000	
133090	FISH - FRESH FROZEN, TUNA YELLOW FIN -	LBS	84.300	0.000	Quar		0.000	
133095	FISH - FRESH FROZEN, TURBOT - WHOLE DI	LBS	372.480	0.000	0.000	0:000	0.000	
133096	FISH - FRESH FROZEN, TURBOT - PORTIONS	LBS	29.000	0.000	0.000	0.000	0.000	

The values in the columns represent the following:

CodeProduct code as described in article manager

DescriptionProduct description

Base Unit

Base product unit that is used for counting the items

Stock on hand. The actual quantity currently registered in the system prior to the inventory.

Counted

In this space the physically counted items need to be inserted. For example.

COUNTED VARIANCE 1190 -10 SOH 1200

Variance
The quantity variance between stock on hand and physical count.

The unit price of the single article in the document

Value
The value variance found as a result of the inventory.
This number is calculated from the total variance multiplied by the set item price.

VARIANCE 10 PRICE 1.5 15 VALUE

Navigation: Reference > Main Screen > Buttons >

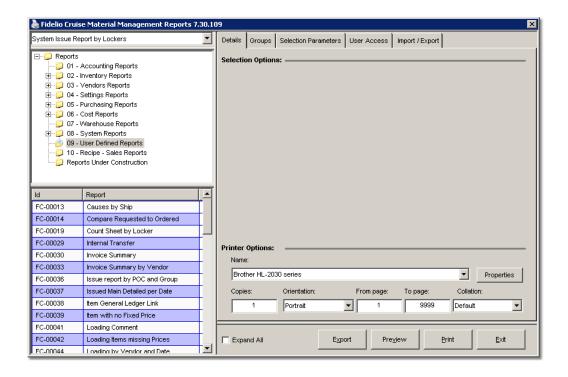
Button: Print

This option opens the *Report Manager*. This option is also available in the Menu; File -> Print.

Button Print:



Click to open the Report Manager.



Navigation: Reference > Main Screen > Buttons >

Button: Refresh



This option refreshes the screen layout. For example, if you have sorted columns by their heading or resized them, clicking refresh will reset the layout to the original view.

Button Refresh:



Click to refresh your screen layout.

Navigation: Reference > Main Screen > Buttons >

Button: Exit



This option will close the Inventories module. You may also select from the Menu; File -> Exit.

Button Exit:



Click to close the Inventory Module

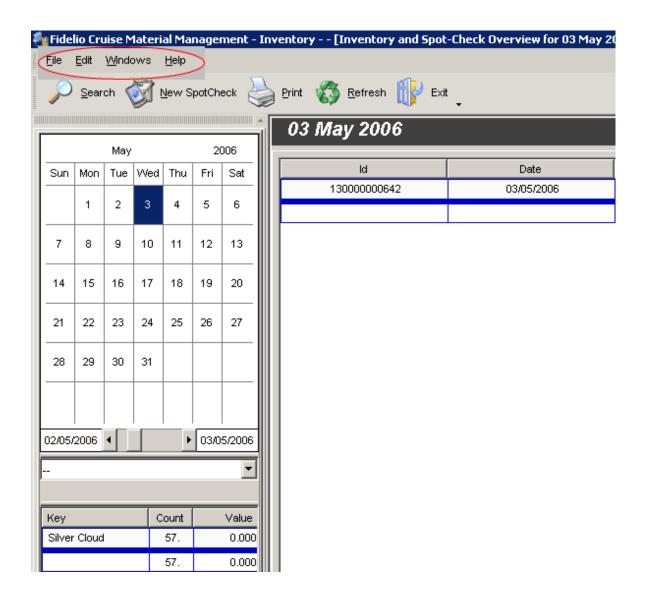
Navigation: Reference >

Menu:



The menu bar on the top of the screen contains the most common options for creating Inventory transactions. Note that the screen has different views depending on which sheet is active.

Menu:



Navigation: Reference > Menu >

Main Inventory Screen



File Menu options:

See following sections.

Navigation: Reference > Menu > Main Inventory Screen >

File Menu



This menu contains the most common options for creating Inventory transactions. Note that the screen has different views depending on which sheet is active.

File Menu options:



New Spot Check

Export Print

Exit

Create a new spot check

Export the active sheet to an Excel spreadsheet

Opens the report manager
Closes the inventory module

Navigation: Reference > Menu > Main Inventory Screen >

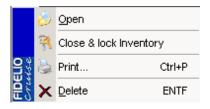
Edit Menu



This menu contains the most common options for creating inventory transactions. The menu is

also available in the main screen by right clicking on the document grid.

File Menu options:



Open
Close & Lock
Inventory
Print
Delete

Open an existing inventory document
Closes and locks an inventory
Opens the report manager
Deletes an inventory transaction

Navigation: Reference > Menu > Main Inventory Screen > Edit Menu >

Close & Lock Inventory



The closing and locking function firstly closes and secondly locks a completed inventory permanently. After closing a transaction it may no longer be modified.

Closing and Locking an Inventory:

Once the physical count of the inventory has been verified, to close the inventory, proceed as follows:

By choosing the R Close & lock Inventory option the system will change the document Status from open to closed.

After this point the document may no longer be modified and may only be eliminated with the appropriate user rights.

Navigation: Reference > Menu > Main Inventory Screen >

Windows Menu



The windows menu allows to change how the windows and screens are displayed during various phases of using the software.

Windows Menu Options:



Arrange All Split Rearranges the windows back to the default view Splits the selected views equally across the screen

Navigation: Reference > Menu >

Inventory Document Screen



Edit Menu options:

See following sections.

Navigation: Reference > Menu > Inventory Doc Screen >

File Menu



This menu contains the most common options for creating Inventory transactions. Note that the screen has different views depending on which sheet is active.

File Menu options:

New Spot Check

Export

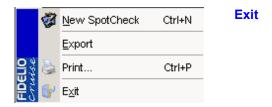
Print

Create a new spot check

Export the active sheet to an Excel spreadsheet

Opens the report manager

Closes the inventory module



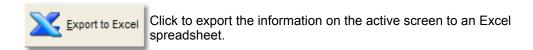
Navigation: Reference > Menu > Inventory Doc Screen > File Menu >

File Menu



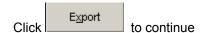
This function exports the contents of the active screen to an external Excel spreadsheet.

Exporting to Excel:

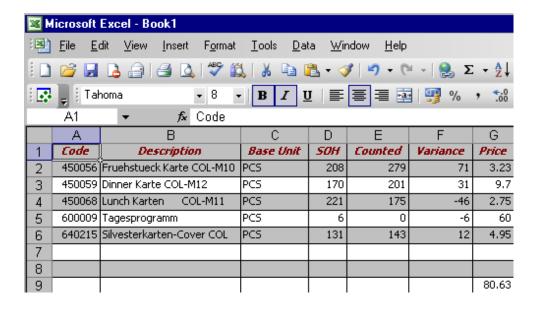


An Export window will open





The exported data is displayed in Excel as shown below:

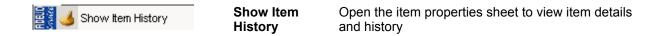


Navigation: Reference > Menu > Inventory Doc Screen >

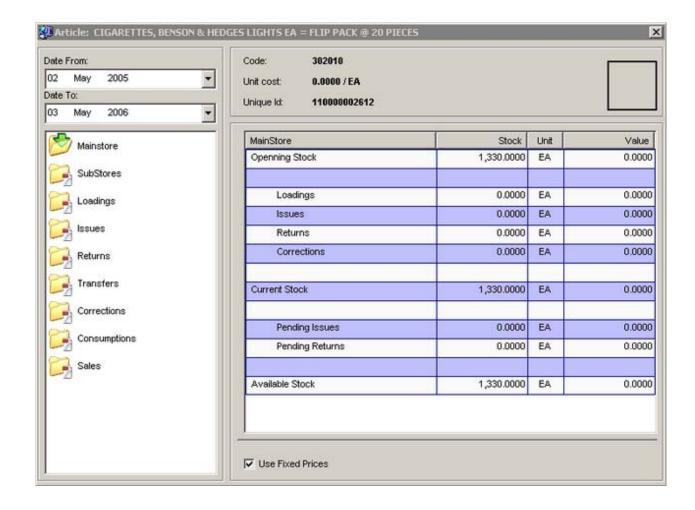
Edit Menu



File Menu options:



Clicking the SHOW ITEM HISTORY, opens the product data sheet from the article manager where all product related data can be found for deeper analysis.



Navigation: Reference > Menu >

View Menu



This menu contains the options for sorting the views on the active document.

View Menu options:



Sort Description Sort by Code Sort by Group and Description Sort by Group and Code Sort document by product description
Sort document by product code
Sort document by product group and description
Sort document by product group and code

Automatically returns the line

Auto Line Return Refresh Refreshes the screen layout to the original

Navigation: Reference > Menu >

Windows Menu



The windows menu allows to change how the windows and screens are displayed during various phases of using the software.

Windows Menu Options:



Arrange All Split Rearranges the windows back to the default view Splits the selected views equally across the screen Navigation: »No topics above this level«

Frequently Asked Questions



What are the Basic reqiurements for a proper INventory within MMS

therefore we
•
•
 Will there be a problem with the stock in the outlets if I input the inventories the next day after the cruise ends.?
It is always suggested to enter the inventory counts as you go. As a cruise ship never comes to a complete stand still, item inventories will continue to change and values to vary. For this reason a count will become out of date as soon as transactions are made.
• We set up some items in lockers but 'count sheet by locker' report is blank. After setting the lockers, the items need to be assigned into each locker accordingly. This is done in Article Manager / Article Properties and by selecting the correspondin store.
this:
status with the icons screenshoots to be refreshed
new search capabilities

3277 Inventories Bug Fix
Remove PERIOD END inventory types and renamed spot-check inventory to Inventories.

Navigation: Reference >

Invoicing

The Invoicing module is used as a Headquarter module within MMS. The module functions as a tool for maintaining the entire life span of an invoice from the moment it

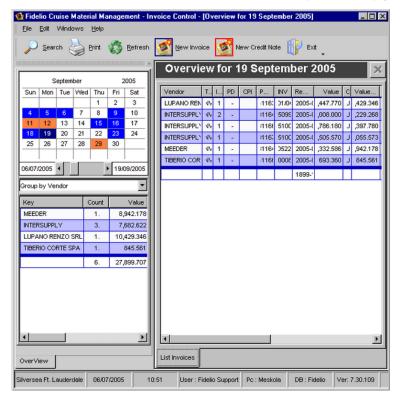
is registered to the system, up to the moment it is concluded as paid. This module also covers managing credit notes, variances in deliveries, and other discrepancies.

Invoicing:

Below is an image of the Invoice Control screen as it would look during normal operation. On top are located the function buttons and the Toolbar Menu. Below these are located several main screen areas:

- · Calendar showing all invoicing activity on a monthly basis.
- Transactions display area on the right hand side of the screen listing all the invoices for the selected date.
- Below the calendar view is a summary screen of invoices for that date grouped either by vendor or currency.
- Below the transaction display area is a tab for listing invoices.

At the bottom of the screen the vessel information, date, time, current user and computer name are displayed...



Navigation: Reference > Main Screen >

Buttons



The buttons toolbar contains the frequently used options for accessing the invoicing tools.

Buttons:

Clicking the buttons below or the links will open more information and instructions on using these functions.



Search Print Refresh New Invoice New Credit Note Search for an invoice with given criteria Opens the Report Manager for printing options Refreshes the screen to default view Registers a new Invoice to the system Registers a new credit note to the system Exit

Exits the invoicing module

Most of the options have corresponding tools in the menu, keyboard shortcuts assigned to them, or are available with a right mouse click.

Navigation: Reference > Main Screen > Buttons >

Button: Search



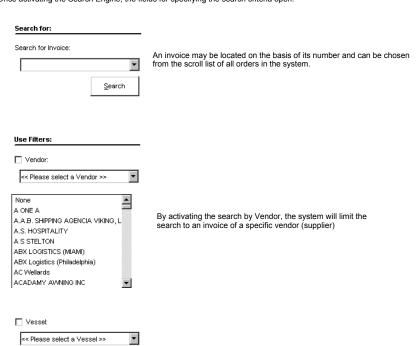
The search option is used to locate a specific invoice within the module by defining specific search criteria.

Search:



Click the Search button to initiate the function.

Once activating the Search Engine, the fields for specifying the search criteria open.





By activating the search by Vessel, the system will limit the search to the specified vessel.



By activating the search by status the system will only consider the invoices that meet the specified status selected in the drop down list.

2 - Invoice Controlled 3 - Invoice Paid

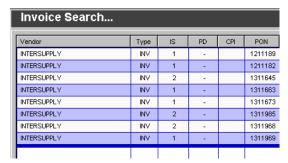
X - Pending Credit Note



An invoice can be located on the basis of its Purchase Order Number and can be selected from the scroll list of all orders in the system.



After entering the desired search criteria click on the 'Search' button and the results will be displayed in the main screen.



The Search tab can be left open while working in other areas of the Invoicing Module. Any time a new search is needed the tab can be re-opened by clicking the Overview tab at the bottom of the search area.



Navigation: Reference > Main Screen > Buttons >

Button: Print

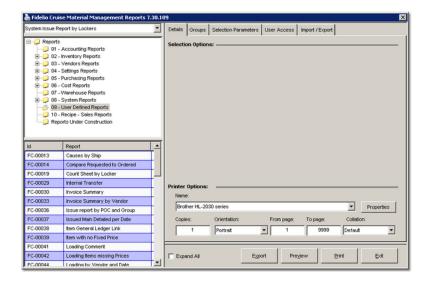


This option opens the Report Manager. It is also available in Menu; File -> Print.

Print:



Click to open the Report Manager.



Navigation: Reference > Main Screen > Buttons >

Button: Refresh



This option refreshes the screen layout. For example, once having sorted columns by their heading or resized them by clicking refresh will reset the layout to the default view.

Refresh:



Click to refresh the screen layout.

Navigation: Reference > Main Screen > Buttons >

Button: New Invoice



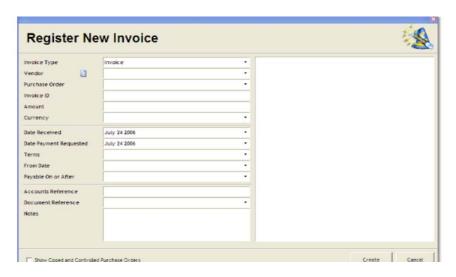
The New Invoice function covers the process of creating an invoice in the system once it has been received from a Vendor.

New Invoice:



Click to start the New Invoice registration wizard.

The 'Register New Invoice' window opens which guides the user through the process of creating a new invoice.



The first step is to complete the **Invoice Type** field. The system is using 'invoice' as the default selection, but this can be changed by choosing another option from the drop down list Credit note or rebate are the other options.

The **Vendor** sending the invoice is selected from the list in the field's drop down list.

Invoice Type	Invoice
Vendor	ABX LOGISTICS (MIAMI) (Miami)
Purchase Order	13118131-245118 JAN-16-2006

The purchase order relating to the invoice received can be entered in the **Purchase Order** field by clicking on the drop down list. All purchase orders available in the system are shown, click on the desired one. The information can also be manually entered if needed.



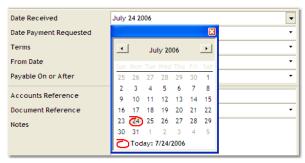
If the invoice carries an individual reference number that has to be recorded for any specific purpose, this number can be entered into the field called **Invoice ID** This id may be any combination of numbers or characters.



The total dollar amount of the invoice is entered into the **Amount** field. The number can contain six places to the right of the decimal if required. Select the **currency** of the invoice from its drop down list as well..



The populate the ${f Date Received}$ field click on the drop down arrow and a calendar appears. Simply click on the required date. Close the calendar by clicking on the red X in the top right of the calendar.



The date on which the supplier is requesting the invoice to be paid is entered in the **Date Payment Requested** field in the same manner as the receive date.

The 'Terms' field is the agreed upon payment terms with which the purchase order was issued. These terms are also printed on the suppliers invoice. If the terms are entered in Vendor Manager they will show automatically otherwise select the correct term from the drop down list.



After entering the Terms information, the program will offer a default payment date by automatically populating the **Payable On or After** field. The date appearing here depends on the term that was chosen. However this can be changed to what is needed.

NOTE: The following three fields - **Account Reference**, **Document Reference**, and **Notes** are fields that may be needed but not required, depending on the entity's business needs. For example bank payments, g/l numbers for accounting departments, or special documents and notes can be entered here. The fields are alpha-numeric.



If it is necessary to view already closed and controlled purchase orders and make them visible in the 'Purchase Order' space this option is available by ticking the option at the bottom of the window.

Show Closed and Controlled Purchase Orders

Complete the invoice wizard by clicking on the button.

After this the invoice can be opened and viewed from the main screen by selecting the corresponding date

Navigation: Reference > Main Screen > Buttons >

Button: New Credit Note



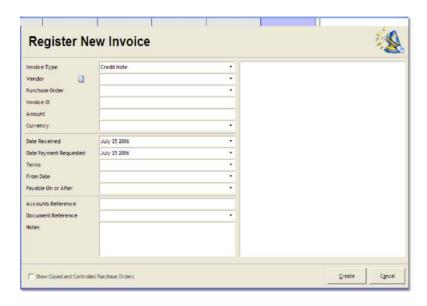
The New Credit note function covers the registration process of entering a Credit note to the system once it has been received from a Vendor.

New Invoice :

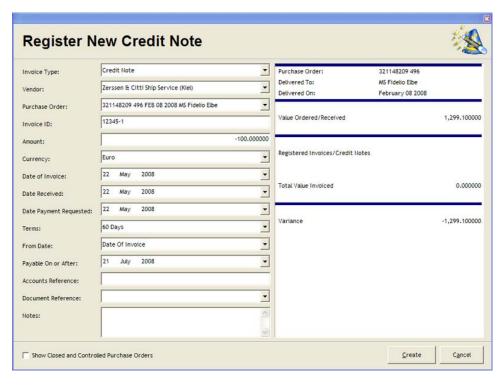


Click to start the New Credit Note registration wizard

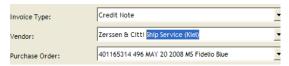
• A 'Register New Credit Note' window opens which will take through the process of New Credit Note.



 The first step is to set the Invoice type. The system is using 'Credit' as the default in this option since the Create New Credit Note option was selected but this may be changed from the drop down list selecting the suitable option.

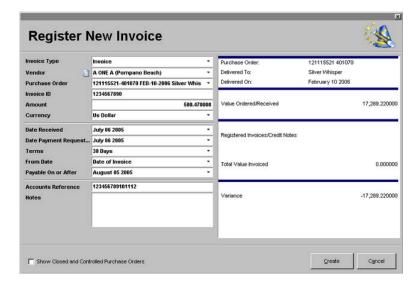


• The Vendor sending the Credit Note is selected from the list of vendor opening in a drop down list.



- The Purchase order relating to the Credit Note received is set in the 'Purchase Order' Column by opening the list of purchase orders available and selecting the correct one or inserting the Number of the Purchase order in the space provided
- In the case that the Credit Note carries an individual reference number that has to be recorded for any specific purpose, this number may be carried into the space 'Invoice ID' This number may carry any types of numbers, characters or a combination of the two.

- The Total amount of the Credit Note is entered in the corresponding column. The total holds six decimal digits that remain on the right hand side of the decimal separator.
- The currency of the Credit Note is set by selecting the correct currency from the drop down list.
- The Date on when the Credit Note was received, is set in the 'Date Received' space by selecting the date from the
 calendar and thereafter closing the calendar view by clicking the at the right hand side corner or the calendar
- The Payment term on which has been agreed upon the issuance of the Credit Note is set on the 'Terms' space
 of the wizard by selecting the correct term from the drop down list. After setting this information the program will
 offer a default payment date for the invoice depending on the length of the term however this may be changed to
 be what is needed.
- Payment Term that has been agreed upon issuing the Purchase order for the articles is set in the 'Payable
 On or After' Space from the available three options.
- An Accounts Department reference number that may be needed for Bank transactions or other may be carried
 into the space 'Accounts Reference'. This number may carry any types of numbers, characters or
 a combination of the two.



 If it is necessary to vie already closed and controlled Purchase Orders and make them visible in the 'Purchase Order' space this option is available by ticking the option at the bottom of the window.



- Complete the Credit Note creation by clicking
- After this the Credit Note can be opened and viewed by selecting it from the main screen by selecting the corresponding date



Button: Exit

This option will close the invoicing module. You may also select Menu; File -> Exit.

Exit:



Click to close the module.

Navigation: Reference > Main Screen >

Menu



The Menu bar on the top of the screen contain basic options which are also available in the Toolbar. The same options are also available by right clicking the Invoice view.

Menu:



Navigation: Reference > Main Screen > Menu >

Menu: File



This menu contains options for exporting and printing invoice information. The program can also be exited from here.

File:



Export Print Exit Export the current view to an Excel Sheet Open the Report Manager for printing options. Closes the Invoicing Module

Navigation: Reference > Main Screen > Menu >

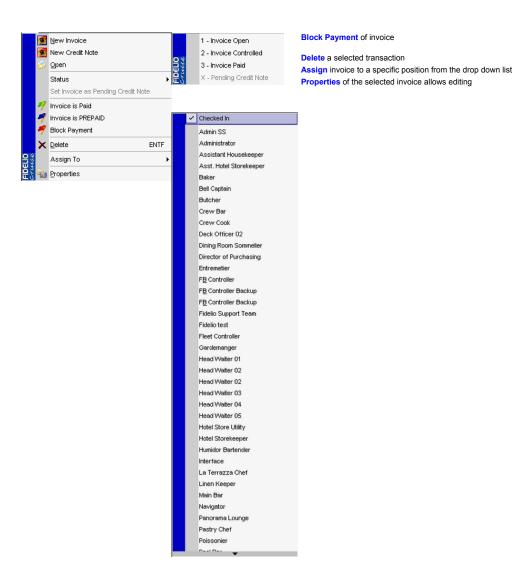
Menu: Edit



The Edit menu contains program options such as creating invoices and credit notes, changing Invoice status, as well as assigning them to different departments. Some of these options are also available in the Buttons Toolbar.

Edit:

Creates a New Invoice
Creates a New Credit Note
Opens a selected document
Change the status of an Invoice (options 1-3)
Set invoice as pending credit note
Set the invoice to Invoice is Paid
Set the invoice to Invoice is Pre-paid



Navigation: Reference > Main Screen > Menu >

Menu: Windows



The Windows menu changes how the windows are displayed on the screen.

Windows:



Rearranges the windows back to the default view. Splits the selected vieqs equally across the screen

Invoice View



Open an Invoice by *double clicking* on it from the main screen. Many types of information become available for viewing and working with the active invoice in a details view.

Invoice View:

At the top are located the Invoice view Tool Bar buttons and the Menu for the options in this view.



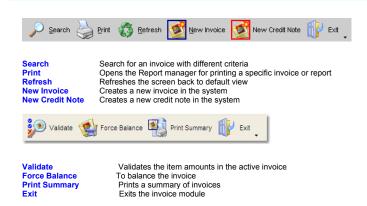
Navigation: Reference > Main Screen > Invoice View >

Buttons Invoice View:



The buttons toolbar in the active invoice view contains the most frequently used functions for for managing invoices. Most of the options are also available with a right click in the details screen.

Buttons Invoice View:



Navigation: Reference > Main Screen > Invoice View > Buttons Invoice View >

Buttons Invoice View: Search



The search option provides a possibility to locate a specific invoice within the module by defining specific Search Criteria.

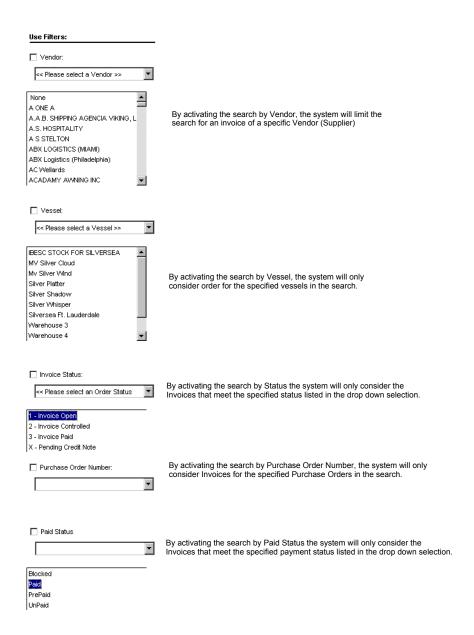
Search:

Search Click the Search button to initiate the function

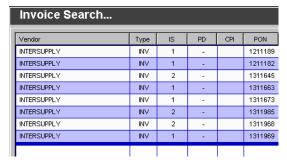
• Once activating the Search engine. The Fields for specifying the search criteria open.



An Invoice may be located on the basis of its number should this be known and can be recognized from the scroll list of all orders in the system.



• Upon having selected the criteria for the search the search may be initiated by pressing and the results will be displayed in the Main Screen.



The Search engine may be left open in the background by leaving the Search tab open.
 This is done by clicking the Overview Tab that returns the user back to the Items View Page.
 Any time a new search is needed the tab can be re-opened.



Navigation: Reference > Main Screen > Invoice View > Buttons Invoice View >

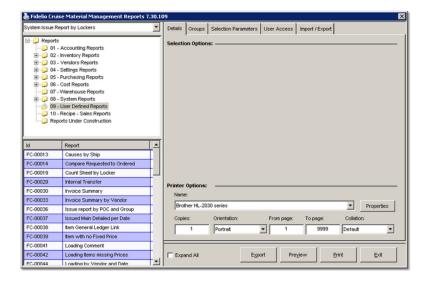
Buttons Invoice View : Print Buttons Invoice View :

This option opens the Report Manager. This option is also available in Menu; File -> Print.

Print:



Click to open the Report Manager.



Navigation: Reference > Main Screen > Invoice View > Buttons Invoice View >

Buttons Invoice View: Refresh



This option refreshes the screen layout. For example, once having sorted columns by their heading or resized them, clicking refresh will reset the screen layout to the default view.

Refresh:



Navigation: Reference > Main Screen > Invoice View > Buttons Invoice View >

Buttons Invoice View: New Invoice



The New Invoice function covers the process of creating an invoice in the system once it has been received from a vendor.

New Invoice :



Click to start the New Invoice registration wizard.

The 'Register New Invoice' window opens which guides the user through the process of creating a new invoice.



The first step is to complete the **Invoice Type** field. The system is using 'invoice' as the default selection, but this can be changed by choosing another option from the drop down list Credit note or rebate are the other options.

The Vendor sending the invoice is selected from the list in the field's drop down list.



The purchase order relating to the invoice received can be entered in the **Purchase Order** field by clicking on the drop down list of purchase orders available in they system and selecting the correct one. The information can also be manually entered if desired.



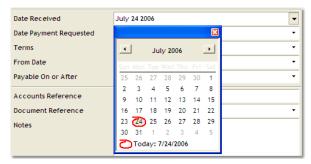
If the invoice carries an individual reference number that has to be recorded for any specific purpose, this number can be entered into the field called **Invoice ID** This id may be any combination of numbers or characters.



The total dollar amount of the invoice is entered into the **Amount** field. The number can contain six places to the right of the decimal if required. The currency type will be populated automatically from the information off the PO once the Purchase Order information is entered. This can be changed by choosing a different currency from the field's drop down list.



The populate the **Date Received** field click on the drop down arrow and a calendar appears. Simply click on the required date. Close the calendar by clicking on the red X in the top right of the calendar.



The date on which the supplier is requesting the invoice to be paid is entered in the **Date Payment Requested** field in the same manner as the receive date.

The **Terms** field is the agreed upon payment terms with which the purchase order was issued. These terms are also printed on the suppliers invoice. Select the correct term from the drop down list.



After entering the Terms information, the program will offer a default payment date by automatically populating the **Payable On or After** field. The date appearing here depends on the term that was chosen. However this can be changed to what is needed.

NOTE: The following three fields - **Account Reference**, **Document Reference**, and **Notes** are fields that may be needed but not required, depending on the entity's business needs. For example bank payments, g/l numbers for accounting departments, or special documents and notes can be entered here. The fields are alpha-numeric.



If it is necessary to view already closed and controlled purchase orders and make them visible in the 'Purchase Order' space this option is available by ticking the option at the bottom of the window.

Show Closed and Controlled Purchase Orders

Complete the invoice wizard by clicking on the

After this the invoice can be opened and viewed from the main screen by selecting the corresponding date

Navigation: Reference > Main Screen > Invoice View > Buttons Invoice View >

Buttons Invoice View: New Credit Note



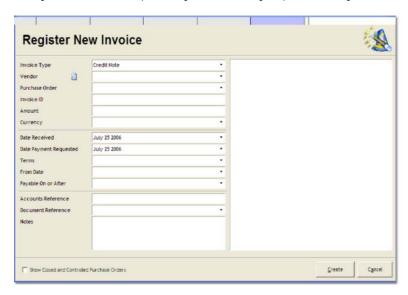
The New Credit Note function covers the process of entering a credit note to the system once it has been received from a vendor. It is created the same way as a new invoice, except the **Invoice Type** field will be **'credit note'** rather than invoice.

New Invoice:



Click to start the New Credit Note registration wizard

The Register New Invoice window opens which guides the user through the process of creating a credit note..

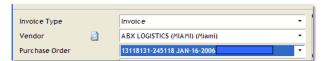


The first step is to set the Invoice type. The system is using 'invoice' as the default in this option but this can be changed by choosing another option from the drop down list. In this case choose 'credit note'.

The Vendor sending the credit note is selected from the list in the field's drop down list.



The purchase order relating to the credit note can be entered in the **Purchase Order** field by clicking on the drop down list of purchase orders available in they system and selecting the correct one. The information can also be manually entered if desired.

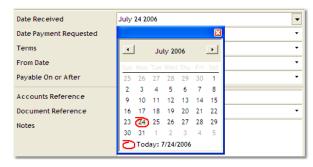


If the credit note carries an individual reference number that has to be recorded for any specific purpose, this number can be entered into the field called **Invoice ID** This id may be any combination of numbers or characters.

The total dollar amount of the credit note is entered into the **Amount** field. The number can contain six places to the right of the decimal if required. The currency type will be populated automatically from the information off the PO once the Purchase Order information is entered. This can be changed by choosing a different currency from the field's drop down list.



The populate the **Date Received** field click on the drop down arrow and a calendar appears. Simply click on the required date. Close the calendar by clicking on the red X in the top right of the calendar.



The date on which the supplier is requesting the invoice to be paid is entered in the **Date Payment Requested** field in the same manner as the receive date.

The **Terms** field is the agreed upon credit note terms with which the purchase order was issued. These terms are also printed on the suppliers invoice. Select the correct term from the drop down list.



After entering the Terms information, the program will offer a default payment/credit date by automatically populating the **Payable On or After** field. The date appearing here depends on the term that was chosen. However this can be changed to what is needed.

NOTE: The following three fields - Account Reference, Document Reference, and Notes are fields that may be needed but not required, depending on the entity's business needs. For example bank payments, g/l numbers for accounting departments, or special documents and notes can be entered here. The fields are alpha-numeric.



If it is necessary to view already closed and controlled purchase orders and make them visible in the 'Purchase Order' space this option is available by ticking the option at the bottom of the window.



After this the credit note can be opened and viewed by selecting it from the main screen by selecting the corresponding date.

Navigation: Reference > Main Screen > Invoice View > Buttons Invoice View >

Buttons Invoice View: Validate



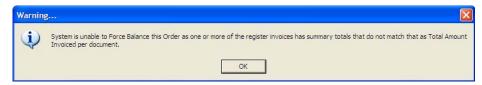
The validation button is available once the user double clicks on a line item in the invoice overview screen. This brings up the details of the item

Validate:

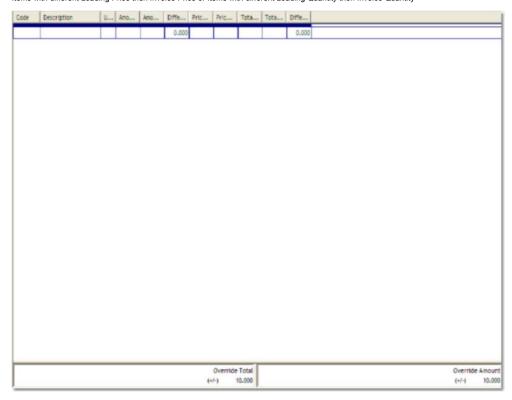


Click to Validate the selected invoice

After clicking on the validate button, the system checks the purchase order (PO) value against the invoice value, and will attempt to close the invoice. An warning message may appear:



Click on OK, then a _-/+ variance appears at the screen bottom: Items with different Loading Price then Invoice Price or Items with different Loading Quantity then Invoice Quantity



The system is complaining due to settings in the OPTIONS module, beneath the Invoice Settings. A maximum quantity and a maximum total are set here. The system will not close the invoice if the quantity has a difference greater than the system values set here. (Note: these values are set at configuration time by an administrator type functionality.)

At this point click on the PO button above the main screen area:



This will bring the screen back to the items listed in the PO. Now the user should check what is the difference between the Purchase Order and the Invoice.

The invoice amount now matches the received amount. If you now click on the validate button, the invoice will be closed with the following information button:



Finally, the invoice icon will now have a green check mark to show that is was successfully closed.



Navigation: Reference > Main Screen > Invoice View > Buttons Invoice View >

Buttons Invoice View: Force Balance



The Force Balance button is available once the user double clicks on a line item in the invoice overview screen. This brings up the details of the item.

Force Balance:



Press the Force Balance button to force the invoice to balance.

After clicking on the validate button, the system checks the purchase order (PO) value against the invoice value, and will attempt to close the invoice. The system may complain due to settings in the OPTIONS module, beneath the Invoice Settings. A maximum quantity and a maximum total are set here. The system will not close the invoice if the quantity has a difference greater than the system values set here. (Note: these values are set at configuration time by an administrator type functionality.)

However, by clicking the Force Balance button, the system will force close the invoice, regardless of the quantity and maximum totals and will create a Line entry.

Navigation: Reference > Main Screen > Invoice View > Buttons Invoice View >

Buttons Invoice View: Print Summary



This option opens the Report Manager. This option is also available in Menu; File -> Print.

Print Summary:



Click to print a summary of the invoice.

Behind this button is a Summary Report linked which was set up in the Options Module->Direct Print

Navigation: Reference > Main Screen > Invoice View > Buttons Invoice View >

Buttons Invoice View: Exit



This option will close the Invoicing module. You may also select Menu; File -> Exit.

Exit:



Click to close the module.

Navigation: Reference > Main Screen > Invoice View >

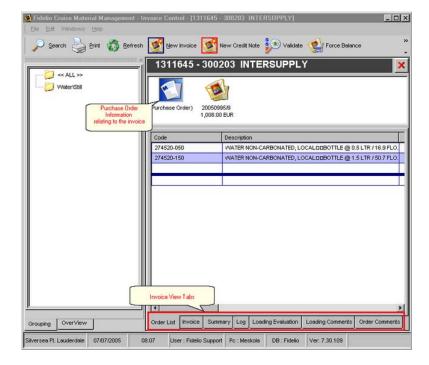
Tabs Invoice View:



Once opening an invoice by *double clicking* it, the tabs at the bottom of the screen become visible and provide access the following areas of an individual Invoice:

- Order List for viewing the contents of an invoice that are listed in the corresponding purchase order
- Invoice that is related to the delivery being viewed
- Summary of the invoice
- Log of all events that have been collected in the system during use.
- Loading Evaluation rates the quality of the delivery information
- Loading Comments is information commenting on the quality of the loading
- Other Comments on other non -listed topics concerning the delivery of the items

Tabs Invoice View:



Navigation: Reference > Main Screen > Invoice View > Tabs Invoice View >

Tab Invoice View: Order List

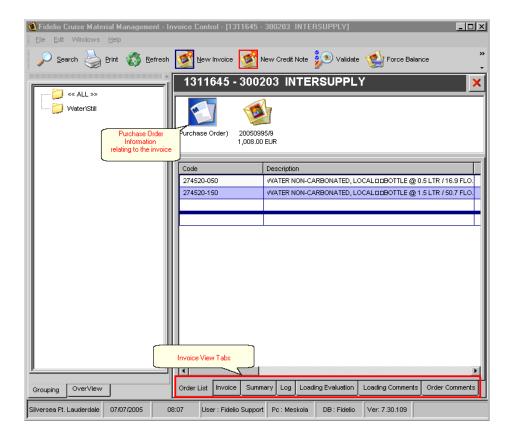


The Order List allows to view the contents of an order, listing all the products that were present in the original Purchase Order that was issued.

Order List:

The below is an image of the Order List Tab as it looks once opening it. On the top are located the Buttons Toolbar and the Menu. Below these are located these main areas:

On the left hand side is the product grouping list, displaying all those product groups that are included in the purchase order. Clicking on a particular product group folder will display its item contents on the right side of the screen.

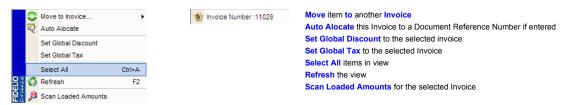


The columns displaying information for the receiving order details are as follows :

Total price of delivery for article

Article code Article description Code Description Unit Article unit of measure Ordered Quantity ordered Confirmed Quantity confirmed by supplier Received Quantity received at delivery Invoiced Quantity invoiced Article unit price used during ordering Subtotal price of delivery Price Ord SubTotal Discount percentage received Value Added tax Discount %

• By Right Clicking the items details area will open a short cut menu for Order List, which are also available in the Menu bar.



Navigation: Reference > Main Screen > Invoice View > Tabs Invoice View >

Tab Invoice View: Invoice



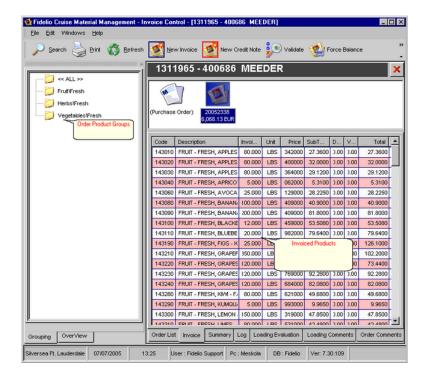
The Invoice Tab allows to view the contents of an invoice what comes to the single articles being invoiced.

Invoice:

Total

The below is an image of the Invoice Tab as it looks once opening it. On the top are located the Buttons Toolbar and the Menu. Below these are located the main areas :

- On the left hand side, the product grouping list, displaying all those product groups that are included in the original order.
- On the right hand side are listed all the products present in the Invoice registered to the system.



The columns displaying information for the Receiving Order details are as follows :

Code Article Code
Description Article description
Invoiced Quantity Invoiced
Unit Article unit of Measure
Price Article unit price invoiced
SubTotal Subtotal price of delivery
Discount % Value Added tax
Total Total price of delievery for Article

Total price of delicacity for Autore

• By Right Clicking the Items area, will activate further options for Invoice View which are also available in the Menu bar.



Set Global Tax to the selected Invoice
Set Global Discount to the selected
Invoice

Invoice

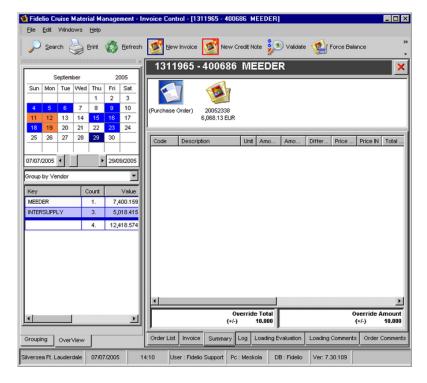
Delete a selected Article or invoice

Navigation: Reference > Main Screen > Invoice View > Tabs Invoice View >

Tab Invoice View: Summary

After validate an Invoice the Tab Summary will display the items with differences to the Purchase Order in Quantity or Price

Summary:



The columns displaying information for the receiving order details are as follows :

Code Article code
Description Article description
Unit Article unit

Amount OD
Amount IN
Amount received at delivery
Difference
Difference between purchas

Difference
Price OD
Difference between purchase quantity and quantity received
Article price ordered for article

Price OD Article price ordered for article
Price IN Article price received at delivery
Total OD Total IN Total received at delivery

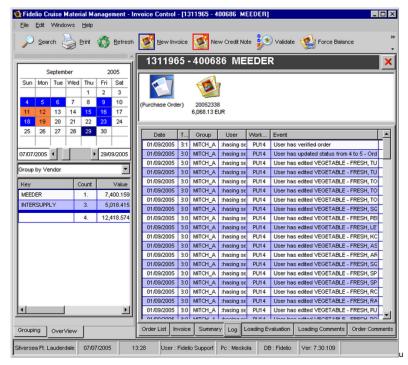
Navigation: Reference > Main Screen > Invoice View > Tabs Invoice View >

Tab Invoice View: Log



The Log tab houses the list of all activity that has been collected during system operation. The tab is active normally only for administrators. Information such as document creation, modification, module access, and many more. This information may be particularly useful if tracking differences or other variances, or to confirm which user is doing a particular activity in the system.

Log:



The columns displaying information are as follows:

The actual event that has occurred Event

> the log

entry Time

Time of the log entry
User Group of the user that has created the log entry Group User from whose action the log entry has been created from Workstation from which the log entry transaction has been created.

Navigation: Reference > Main Screen > Invoice View > Tabs Invoice View >

Tab Invoice View: Loading Evaluation

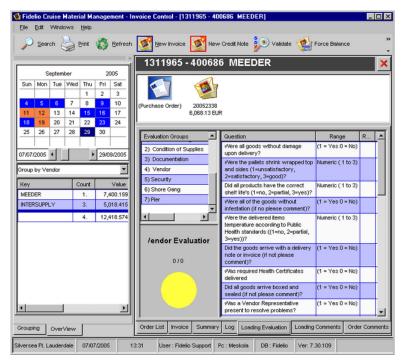


The Loading Evaluation tab allows the user to view the loading comments and information for a particular loading.

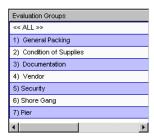
Loading Evaluation:

The loading evaluation information is divided into three main groups within the window :

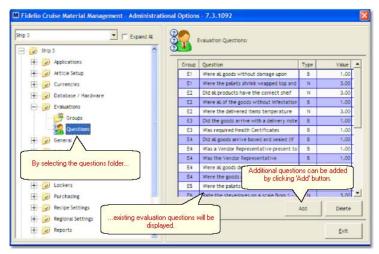
- The evaluation groups and relevant categoriesVendor evaluation questions
- Vendor evaluation grade.



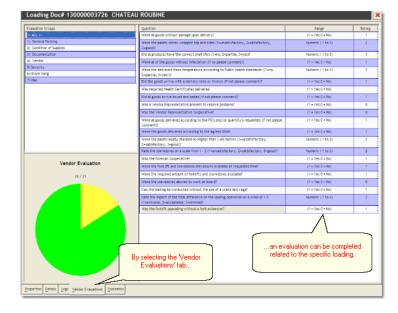
The evaluation is done on the basis of groups that have initially been defined by the headquarters of the operating line.



Vendor evaluation questions have been designed to give a standard evaluation criteria. The range column in the questions defines the evaluation range and the result column the score achieved for each category.



Based on the results, the vendor is evaluated and the grade is shown in the lower part of the screen in a pie chart.



Navigation: Reference > Main Screen > Invoice View > Tabs Invoice View >

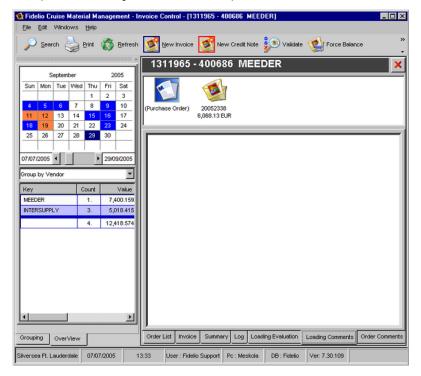
Tab Invoice View: Loading Comments



The Loading Comments tab allows the user to view comments regarding the loading the active invoice is referring to. These comments may be different than what has been entered under the Loading Evaluation.

Loading Comments:

The space where the Loading comments can be entered is positioned at the center of the screen.



Navigation: Reference > Main Screen > Invoice View > Tabs Invoice View >

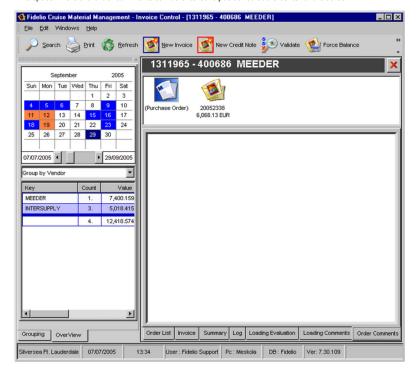
Tab Invoice View: Order Comments



The Order Comments Tab allows the user to view comments regarding the order the active invoice is referring to. These comments may be different than what has been entered under the Loading Evaluation or what has been entered regarding the Loading Comments

Order Comments:

The space where the Order comments can be entered is positioned at the center of the screen.



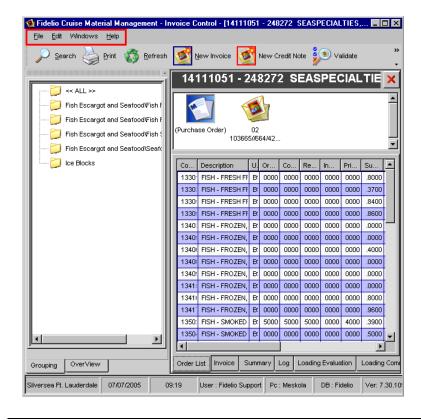
Navigation: Reference > Main Screen > Invoice View >

Menu Invoice View



The Menu bar on the top of the screen contain basic options which are also available in the Toolbar. The same options are also available by right clicking the Invoice information

Menu Invoice View:



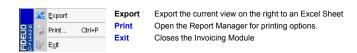
Navigation: Reference > Main Screen > Invoice View > Menu Invoice View >

Menu Invoice View: File



This menu contains options for exporting and printing invoice information, as well as exiting the program.

File:



Navigation: Reference > Main Screen > Invoice View > Menu Invoice View >

Menu Invoice View: Edit



The Edit menu contains program options such as moving items to another invoice, setting global and discount taxes, as well as scanning loaded amounts. Some of these options are also available in the Buttons Toolbar.

Edit:



Navigation: Reference > Main Screen > Invoice View > Menu Invoice View >

Menu Invoice View: Windows



The Windows menu changes how the windows are displayed on the screen.

Windows:



Arrange All Split Rearranges the windows back to the default view. Splits the selected views equally across the screen

Navigation: Reference >

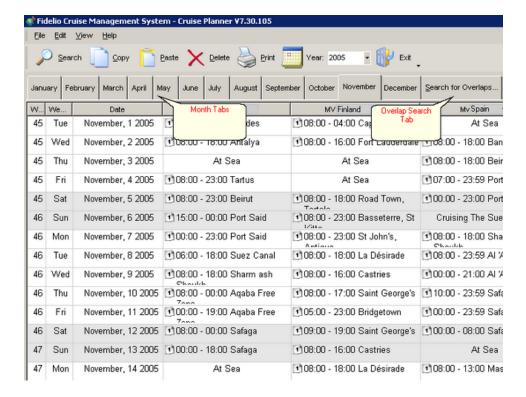
Itinerary Planner Main Screen



The Itinerary Planner is used to setup and view the itinerary of a specific vessel or the entire fleet. It displays the itineraries of multiple or selected ships on a parallel chart allowing users to view a vessel's location at any given moment of time. It also contains an overlap search making it possible to find when vessels are in the same port or region at the selected time range. The views of the module are highly customizable allowing to display the required information. The module is a powerful tool in long term planning for the departments that require this type of information.

Itinerary Planner Main Screen:

The image below represents the Itinerary Planner main screen as it looks once opened. The screen is dominated by the itinerary calendar with columns, each dedicated to a vessel and its relevant itinerary. On the top left are the main function buttons and below are the 'Month' and 'Search for Overlaps' tabs.



Navigation: Reference > Main Screen >

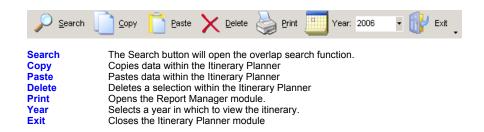
Buttons:



The buttons toolbar contains the most frequently used options for basic operations such as searching overlaps, copying and pasting data, and printing search results.

Buttons:

Clicking the buttons below or the links will open more information and instructions on the usage of these functions.



Most of the options have corresponding tools in the menu, keyboard shortcuts assigned to them or, are available with a right mouse click.

Navigation: Reference > Main Screen > Buttons >

Buttons:



The Search button activates the Overlap Search function. This makes it possible to find when vessels are in the same port or region at the selected range of time. The views of the module are highly customizable allowing the user to decide what information is to be displayed.

Button Search:



Click to open the overlap search function. The following field appear:

Select the starting date for the search range.



Select the ending date for the search range.



Select the vessels that are to be considered in the search by checking the box immediately to the left of the ship name.



To initiate, click the Search button and the the results of the search will be displayed on the main screen.

November, 3 2005		
November, 4 2005		07:00 - 23:59 Port Said / Egypt
November, 5 2005		00:00 - 23:00 Port Said / Egypt
November, 6 2005		
November, 7 2005	00:00 - 23:00 Port Said / Egypt	08:00 - 18:00 Sharm ash Shaykh / Egypt
November, 8 2005		
November, 9 2005	08:00 - 18:00 Sharm ash Shaykh / Egypt	
November, 10 2005	A Matching Overlap	10:00 - 23:59 Safaga / Egypt
November, 11 2005		00:00 - 23:59 Safaga / Egypt
November, 12 2005	08:00 - 00:00 Safaga / Egypt	00:00 - 08:00 Safaga / Egypt
November, 13 2005	00:00 - 18:00 Safaga / Egypt	

If the date column shows the same port of call for any of the selected vessels, the search has resulted in a matching overlap. This might prove useful for transferring goods from one vessel to another. If overlaps cannot be located the next option is to find same ports of calls on different days, which allows transfers with a few days in between the port visits.

To start a new search, first click Clear Results , proceed to change the search criteria if necessary and then click Search

Navigation: Reference > Main Screen > Buttons >

Buttons:



Clicking this button copies data to the Windows clipboard so it can be placed in the desired destination using the paste function. This can be helpful if a vessel wants to use an identical itinerary at a later date in the year. Copy the original itinerary, and paste it to the different date range.

Button Copy:



Click the Copy button to copy any data on the main calendar area

Navigation: Reference > Main Screen > Buttons >

Buttons:



The Paste function allows data copied to the Windows clipboard with the copy function, to be pasted somewhere else in the main screen calendar.

Button Paste:



Click on the Search button to initiate the Search Engine

Buttons:



The Delete button removes any selected information from the main screen. Use this button with care, you are able to remove ports with this functionality!

Button Delete:



Click on the Delete button to eliminate any selected information.

Navigation: Reference > Main Screen > Buttons >

Buttons:

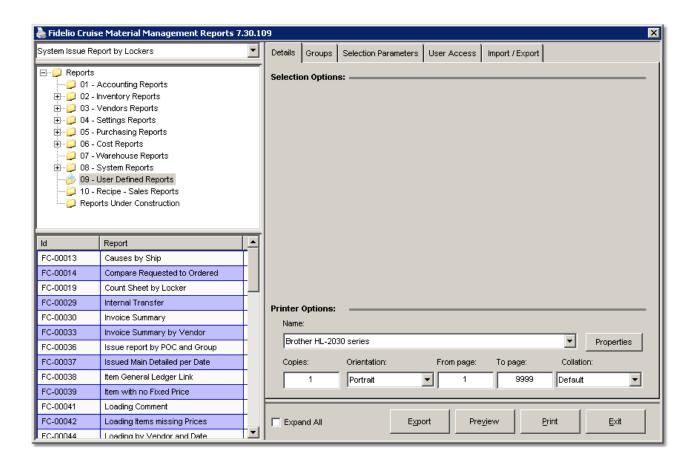


This option opens the Report Manager. This option is also available in the Menu; File -> Print.

Button Print:



Click to open the Report Manager.



Navigation: Reference > Main Screen > Buttons >

Buttons:



The year button allows the default current year displayed in the main screen calendar to be changed. This would be useful for setting up itineraries for an upcoming season or year.

Button Year:



Click the drop down list next to the Year icon.

Scroll down the options and click on the desired year to be displayed in the itinerary calendar.



Navigation: Reference > Main Screen > Buttons >

Buttons:



This option closes the Itinerary Planner module. You may also select from the Menu; File -> Exit.

Button Exit:



Click to close the Itinerary Planner module

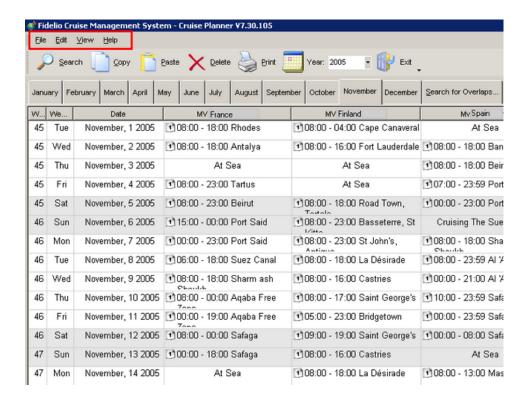
Navigation: Reference > Main Screen >

Menu:



The Menu bar on the top of the screen contains the most common functions useful to the Itinerary Planner.

Menu:



Navigation: Reference > Main Screen > Menu >

File Menu



This menu contains the the export / import of Excel spreadsheets, as well as printing and exiting the module. To import/export Excel spreadsheets, Excel must be installed locally. Otherwise other format options are available as well.

File Menu options:



Export: To export a chosen itinerary to a file.

Import: To Import a pre-defined sheet and information to the Itinerary Planner

Print: Opens the Report Manager.

Exit: Closes the program.

Navigation: Reference > Main Screen > Menu > File Menu >

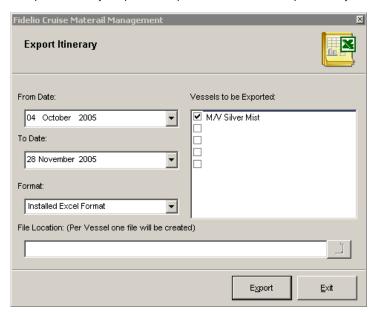
File Menu



The Export function allows to export a chosen itinerary to a file using several different formats.

File Menu : Export

To export an itinerary complete the required information in the Export Itinerary window.



From Date

Select the starting date of the itinerary to be exported

To date

Select the ending date of the itinerary to be exported

Format

Select the format of the export file. The following types are available :

- Microsoft Excel
- (,) Separated Text
- (I) Separated Text
- XML

File Location

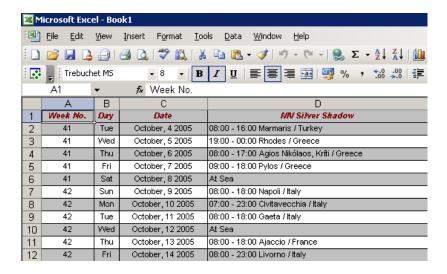
Select the destination directory of the file to be exported. Please note that if Excel is selected as the file format this option will not be available. Instead the system will open an active Excel sheet which can be saved to the desired target directory outside of MMS.

Vessels to be exported

Select the vessels to be included in the itinerary to be exported. Please note that if the Text file format is selected the only one vessel can be selected for the export at a time.

Once all the information is entered click on the button.

The system will create the requested files and return the view to the main screen. If Excel file format was selected the file will open in the requested format and the sheet will remain active.



Navigation: Reference > Main Screen > Menu > File Menu >

File Menu



The Import function allows to bring a pre-defined file format containing an itinerary into MMS. The file needs to be in XML format which currently is the only type accepted by the system. To Import an itinerary follow the steps of the Import Itinerary wizard dialogue box.

File Menu: Import

First is the prompting for location of the file to be imported. Please note that the file needs to be in XML format or the system will not be able to accept it.



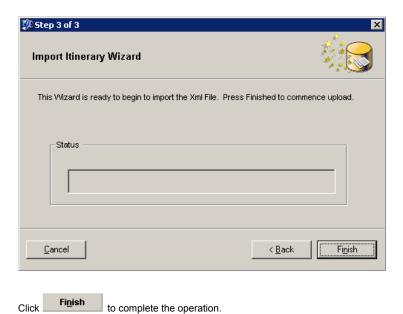


The system will read and verify the contents of the import file, recapping the contents. Verify the information is correct before proceeding with the next step of the wizard.



Click Next > to continue.

The import will continue with the actual content of the selected file.



Navigation: Reference > Main Screen > Menu >

Edit Menu

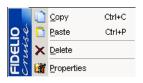


The Edit Menu contains basic file options for copying, pasting, deleting items. In addition the Properties option is available, which will bring up the day and port details of a selected line item.

Edit Menu options:

Copy Paste Copies data within the Itinerary Planner

Pastes data within the Itinerary Planner



Delete Properties Deletes a selection within the Itinerary Planner

Opens the Properties Windows for the selected Port

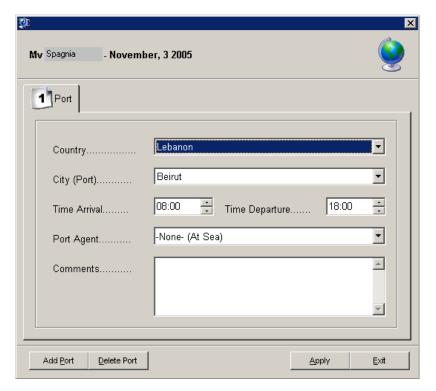
Navigation: Reference > Main Screen > Menu > Edit Menu >

Edit Menu - Properties



Select a specific day and either right-click =>properties, or click on Edit => properties in the menu bar to let the system display all the relevant information on the selected day. From this screen the users who have permissions to do so, can access and modify the information if needed.. This screen is normally accessible only from the Headquarters module.

Port of Call Information Properties:



To add a port of call or update the information click on the Add Port button. If a vessel has more than one port stop on a given date, and the itinerary changes, a port can also be deleted from here.

Navigation: Reference > Main Screen > Menu >

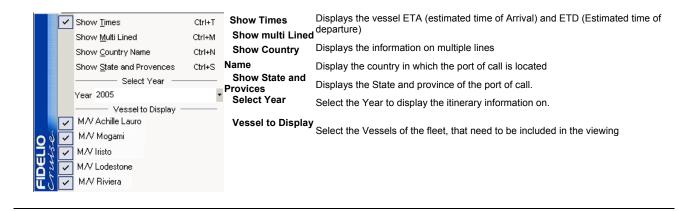
Enter topic name



The Windows menu allows to changes on views of the main screen giving the option to select those views that are the most suitable for a particular task.

Main Screen

Windows Menu Options:



Frequently Asked Questions

Navigation: »No topics above this level«

Frequently Asked Questions



• When a ship is in 2 ports on the same day. Is it possible to enter this on itinerary planner?

The Itinerary planner supports a maximum of four ports of call for one day. This can be done by double clicking a selected port in Itinerary planner and selecting Add Port and adding the corresponding information.

• Should some search criteria show when both ships are in port on the same day?

Once having selected the vessels to view, the system will show the matching days in parallel if the ships are in port any given day but it will not show specific criteria on the topic.

Navigation: Reference >

Micros Export



The Micros Export functionality is used especially for Shops items or any retail items that will be sold on a POS using barcodes or number look ups (NLU)

In the Article Manager the user can assign the MICROS menu item number, description, barcode and sales price for the Micros POS.

As a first step all or selected data is exported from Material Management and in a second step the information is imported with pre-configured autosequences into the Micros POS System.

Large amounts of items can be imported in a relatively short amount of time.

The MMS Micros Export is compatible with all Micros 9700 versions.

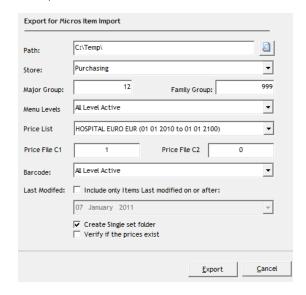
Micros Export: Main Screen



• When opening the Micros Export module in the Launcher the Data Export main window appears:



• Field explanations:



- Path: Allows the user to select the path the export files should be created in.
- Store: Selection of the Main store the data should be exported from
- Major Group: Requires a valid MICROS major group entry.
- Family Group: Requires a valid MICROS family group entry.
- Menu Levels: Selection of the number of menu levels.
- Price List: Selection for price lists for the prices to export.
- Price File C1: Entry of the appropriate number for the MICROS "Price#" (MICROS menu item maintenance price tab) field.
- Price File C2: Entry of the appropriate number for the MICROS "Active on Level" field.
- Barcode: Selection of the price level to be used in the MICROS Barcode "Price#" field.
- Last Modified: "Include only items last modified on or after:": This option can be used to
 only export items which have been modified until the below specified date. If nothing is
 selected all items for the select group/ category will be exported.
- "Create Single set folder": This option should be selected to write all items into one .txt
 file, e.g. one mi_master.txt, mi_pri.txt, etc. NOTE: This option should only be used if you
 are running Micros 9700 3.0 and higher. If this option is not selected several import sets
 will be created, each file with a maximum of 1000 items.
- "Verify if the prices exist". This option will check all items prior to exporting if they have a
 price in the selected price list. If the system finds items with no prices for the selected
 price list, it will export them with 0,00 price.

Navigation: How to ... >

...create export files



This section shows the correct procedure to create export files for importing into MICROS.

Create Export Files



Remember: Before you start with the creation of the export files, run the "Duplicate or Invalid Barcode" report and eliminate every erroneous entry.

• Specify the path where the export files for the MICROS import are to be stored. Simple is better, i.e. C:\TEMP.

Select the MMS Main store to export the data for.

Use the $\begin{tabular}{c} \blacksquare$ to open the drop down menu and select the Main store accordingly.

Type the MICROS Major Group number to insert these items into. Even though more than 2 digits can be entered, only 2 digit major group entries are valid. The major group number is provided by your MICROS installer/ supporter.

Type the MICROS Family Group number to insert these items into. Even though more than 4 digits can be entered, only 4 digit family group entries are valid. The family group number is provided by your MICROS installer/ supporter. Default value would be 999.

From the Menu Levels drop down list, choose the appropriate number.

Use the T to open the drop down menu and select the Main store accordingly.

Depending on the selection of menu levels the export files will contain information for one, two or more MICROS definition and price levels. Most MMS installations have one menu level, if this is the case than you can select "All Level Active".

The number of levels is provided by your MICROS installer/ supporter.

Select the Price List to use. (For configuration of Price Lists see RPOS Configurator)

Enter the appropriate number for Price File C1, this field requires the MICROS "Price#" (MICROS - menu item maintenance - price tab) field information.

Enter the appropriate number for Price File C2, this field requires the MICROS "Active on Level" field information.

The settings should default to:

C1=1 - Price #1

C2=0 - active on all definition levels

From the Barcode drop down list, choose the appropriate number.

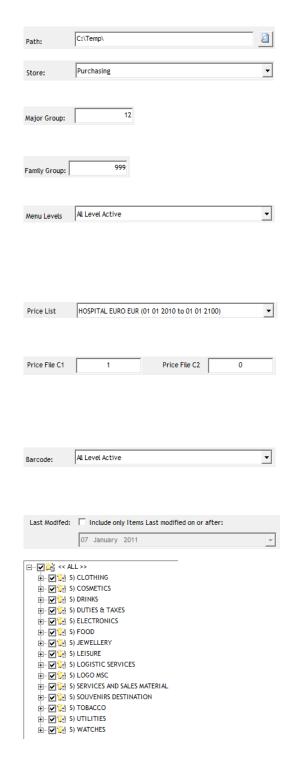
Use the $\begin{tabular}{|c|c|c|c|c|}\hline \end{tabular}$ to open the drop down menu and select the Main store accordingly.

The selection depends on the available price levels in MICROS. The number is provided by your MICROS installer/ supporter.

If desired, the option 'Last Modified' box can be checked, so the system will only export those items that were changed since the last export, or a specific date.

On the left side of the screen, the product tree is available. Place a check mark in the box next to all the items that need to be exported.

Note: A data export of 'ALL' is not recommended.



...create export files

Depending on your MICROS version the option "Create Single set folder" needs to be enabled or disabled.

If you are running MICROS 9700 2.8 or LOWER run the export with the 'Create Single Set Folder' NOT checked. That way the system will automatically create several smaller file sets that the MICROS system can import without issues.

If you are running MICROS 9700 3.0 or HIGHER run the export with the 'Create Single Set Folder' checked. That way the system will automatically create one file set and the import needs to be run only once.

Click EXPORT to begin the export process. The export will generate the Import files in group(s) in the location specified above in the path field.

When the export is completed, follow the instructions from your MICROS installer/ supporter on how to run the import in MICROS.

☐ Create Single set folder

<u>Export</u>

Navigation: How to ... >

...create export files



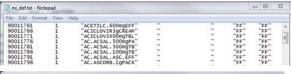
This section is explaining detailed impacts of the various settings in the DATA EXPORT screen.

Data Export Settings

• Export with one menu item definition and one price.

You should use this setting if you only accept one currency in MICROS.

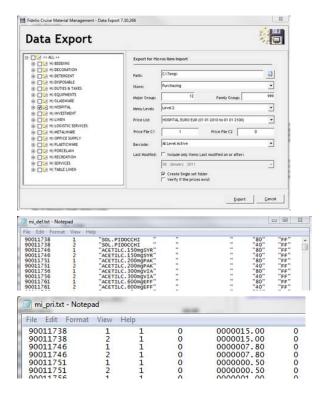




t View F	lelp			
1	1	0	0000015.00	C
1	1	0	0000007.80	C
1	1	0	0000000.50	C
1	1	0	0000001.00	C
1	1	0	0000000.50	(
1	1	0	0000006.80	(
	1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 0 1 1 0 1 1 0 1 1 0 1 1 0 1 1 0 1 1 0	1 1 0 0000015.00 1 1 0 0000007.80 1 1 0 0000000.50 1 1 0 0000001.00 1 1 0 0000000.50

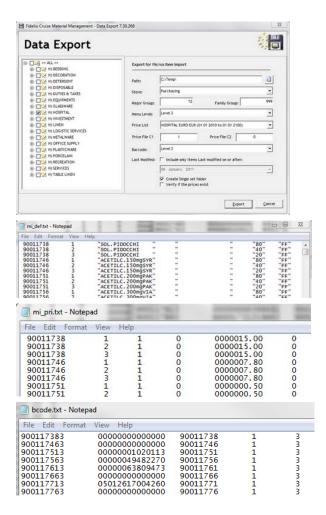
• Export with 2 menu item definitions and prices.

You can select this setting if you have 2 prices, e.g.: EUR and USD.



• Export current barcode information depending on the active currency level.

You can refer to these settings in case you have to switch from once currency to another, e.g. you need to switch to the 3rd price level for the South American season.



Navigation: How to ... >

...create export files



This section is describing the content of the export files.

Read Export Files

• A full set of export (Records Group 01) files contains the following files:

Family Group Information famorp.txt mi_ma.txt mi_ma_rpt.txt mi_def.txt Menu Item Master Data Menu Item Master Report Data Menu Item Definition Data mi_pri.txt bcode.txt Menu Item Price Data

In case the option Create Single set folder was not selected, there will be several folders (depending on the amount of data to be exported) called Records Group followed by a running number.

famgrp.txt

Contains 2 columns - family group number (according to the manual input in the DATA EXPORT) and a preset name "Export Folder".

Contains 4 columns - menu item number, menu item master name, major group (according to the manual input in the DATA EXPORT) and family group (according to the manual input in the DATA EXPORT).

• mi_ma_rpt
Contains 3 columns - menu item number, report group (preset to 1) and F&B options (not in use!).

Contains 10 columns - menu item number, definition sequence, menu item name 1, menu item name 2, main level link, sub level link, SLU sorting, menu item class, NLU group, NLU

• mi_pri.txt
Contains 6 columns - menu item number, definition sequence number, price number, level activity, price and prep cost.

· bcode.txt

Contains 5 columns - barcode line number, barcode, menu item master link, menu item definition link and menu item price number link

...run the import on MICROS



This section shows the correct procedure to import the export files into MICROS using the pre-defined autosequences.

Create Export Files

Before you can start using this functionality it needs to be pre-setup by your MICROS installer/ supporter.

To import item data created from MMS into MICROS proceed as follows:

Copy the created export files from the MMS client PC to the MICROS server to D:\MICROS\LES\POS\9700\Scripts\import.

Note the name of the import folder might vary in case your system is setup to run imports for different RVC's

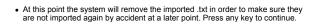
Address D:\MICROS\LES\PO5\9700\Scripts\import				
Name A	Size			
bcode.sql	1 KB			
Dcode.txt	45 KB			
🗐 fam.sql	1 KB			
🗐 famgrp.txt	1 KB			
mi_def.sql	1 KB			
mi_def.txt	89 KB			
mi_ma.sql	1 KB			
mi_ma.txt	42 KB			
mi_ma_rpt.sql	1 KB			
mi_ma_rpt.txt	21 KB			
mi_pri.sql	1 KB			
mi_pri.txt	34 KB			

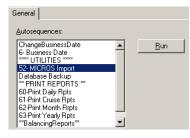
- . Log on to your MICROS server directly or use the recommended remote connection
- Open the EMC Control Panel and make sure it is set to Server
- Open RMC Autosequences, highlight MICROS import and click on

Server Applications

RUN.

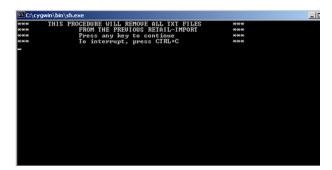
 Wait for the import to finish and make sure there are no errors shown on the screen. Press any key to continue.





Enclygown.bin/sh.exe

D:MICROS.LES.POS.Y780\Scripts\inport\87908xql -eaf mi.def.sql
Beginning 87008xql Version 3.20.89.1 10:05:26 02/03/09 pid 2560
Connand line: 87008xql -eaf mi.def.sql
Connand file set to mi.def.sql
Changed INPULFROM from 87008xql in to mi.def.txt
update number.def.seq.num,nane_l.nune_2.nlvl_lnk,slvl_lnk,sort_priority,mi_cl.
nlu_grp.nlu_grp.nlu_gr.
nlu_grp.nlu_grp.nlu_gr.
nlu_grp.nlu_grp.nlu_gr.
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 When all imports are finished open the MICROS control panel and set it back to WORKSTATION OPERATIONS. Navigation: »No topics above this level«

Frequently Asked Questions



This section covers some problems that are frequently encountered by our users.

 $\;\; \blacksquare \;\;$ What can I do when the imported prices are incorrect?

Make sure the correct price list is selected.



Run the export again and re-import into MICROS.

■ How can I find duplicate or invalid barcodes?

Open Print Manager and run the duplicate and invalid barcode report.

■ What can I do if the MICROS import fails with duplicate barcodes?

```
Command line: 8700sql -eaf bcode34.sql -y
Command file set to bcode34.sql
Changed INPUT_FROM from 8700sql.in to bcode.txt
update number,barcode,mi,def_seq_num,pr_seq_num into barcode_def.34
db_par_adde1[4652] DB 1 Requested ms 0 [par.cpp(1417)]
db_par_adde1[4652] DB 1 Completed rc 1, Rec -1 ms 16 [par.cpp(1423)]
db_par_adde1[4652] DB 1 Requested ms 15 [par.cpp(1417)]
db_par_adde1[4652] DB 1 Requested ms 15 [par.cpp(1417)]
db_par_adde1[4652] DB 1 Completed rc 0, Rec 38 ms 62 [par.cpp(1423)]
Warning: Barcode #1184844 not updated - duplicate barcode
Warning: Barcode #1432181 not updated - duplicate barcode
Warning: Barcode #1432182 not updated - duplicate barcode
```

When you receive this error, let the import finish.

Run the MMS "duplicate or invalid barcode" report and make sure you eliminate every duplicate.

When the report is clean, run the export again, followed by the import in MICROS.

■ What can I do if I have selected "All Level Active" but the system is not exporting all levels?

Note: The MICROS export module does not have a direct connection to the MICROS database and can not see what levels are existing on the MICROS database.

This option does not mean to export all active levels but to export one entry per item which is active on all MICROS levels no matter how many exist.

Navigation>Reference

Movements

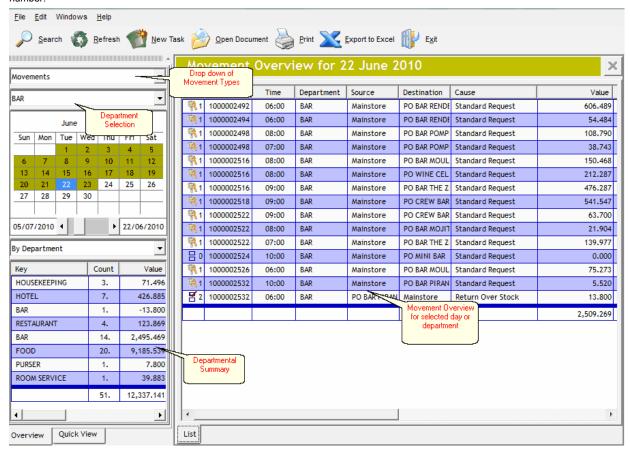
Top Next

The Movement Module can be considered the central module that organizes the flow of all articles managed by the Material Management System from the initial loading into the stores, issuing to the designated points of consumption and transferring between them.

Returns to vendors can also be handled via the movement module as well as transfers from warehouses, ship to ship movements and uniform handling.

Movements main screen

The image below represents the movements module main screen as it looks once opening it. On the top are the main <u>Function Buttons</u> and below, the screen is divided into three main sections displaying a calendar which displays different colors depending on which <u>Overview</u> has been selected. At the very bottom is displayed information on the operational unit, date & time, current user, computer name, database in use and the module version number.

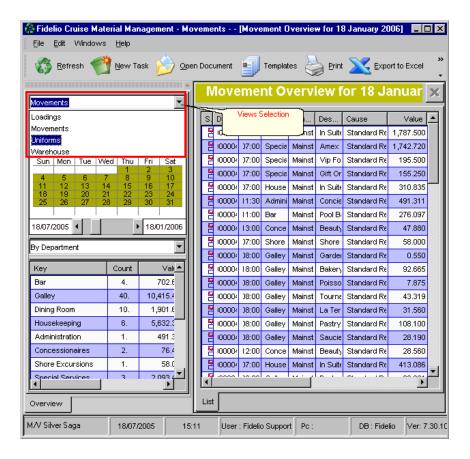


Moving the mouse over the screenshot 'hotspots' will change the cursor into a Clicking on these links will provide more detailed information on the particular topic.

Overview Top Previous Next

The view in the main screen can be changed to contain only selected types of items and for selected departments. By default, the system shows all movements.

Movement Type View:



Once opening the view selection drop down list, the program has the following views available



Movements

The system will show all movement related transactions on the main screen and the calendar will display days with transactions in brown.



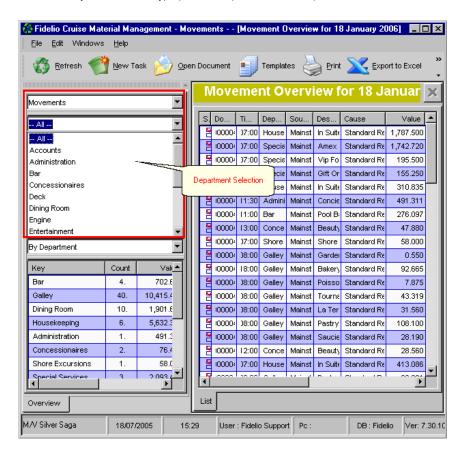
Uniforms

The system will show all uniforms related transactions on the main screen and the calendar will display days with transactions in red.

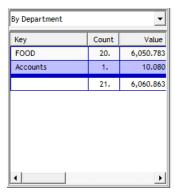
Once the desired view is set, the transactions may be viewed by selecting a day, whereupon the corresponding transaction information will be displayed on the main screen details window.



If it s desired to see only the transactions related to a particular department, the information can be filtered to a specific department by selecting from the box directly under the view type (see also department selection)



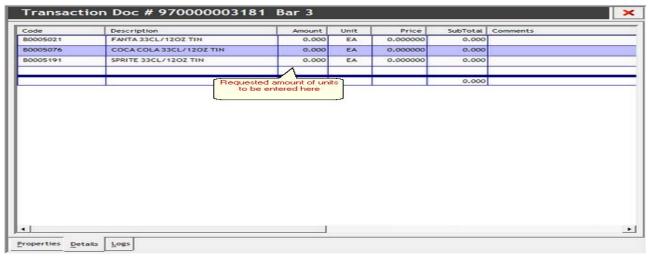
A detailed breakdown of the chosen transaction type for the day will be displayed on the right hand side of the screen, while under the calendar view, a summary can be selected by various options - for example loadings can be summarized by vendor.



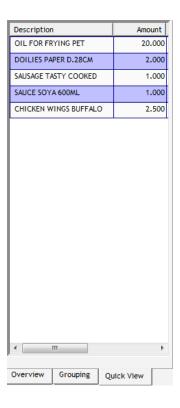
Double click on a line in the main display window (i.e. on a movement) and the screen will then display the full document associated:



After double-clicking on one of the transactions the following screen will appear:



When using the 'Movements' display, after clicking once on a line in the main display window, click on Quick View in the bottom left of the screen, and a 'quick view' of items in the corresponding document will appear on the left of the screen:

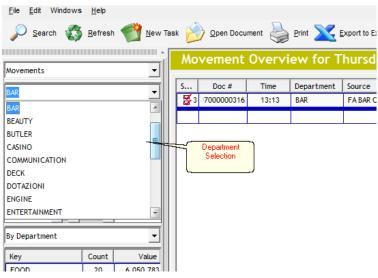


Department Selection

Top Previous Next

The overview selection can also be limited to contain transactions only for a selected department. This is done by selecting a specific department from the drop down list indicated.

Department Selection View:

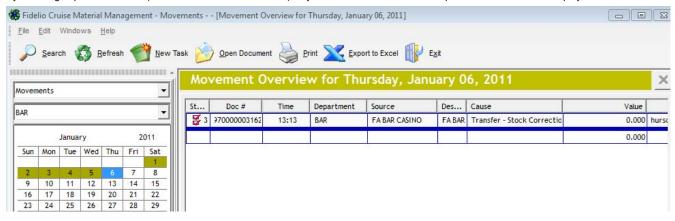


By default the system shows all transactions. By selecting a single department only those movements will be displayed that are corresponding to selected department.

Main Screen



By selecting department "BAR" (as shown and described above) only those transactions that correspond to a "BAR" will be displayed.

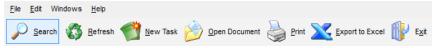


Buttons Top Previous Next

The buttons toolbar contains the basic and most frequently used options for creating movements, opening existing documents and printing reports.

Buttons

Clicking the buttons below or the links will open more information and instructions on the usage of these functions.



Search: Opens the document with the search engine

Refresh: Will return they layout of the screen to its default state

New Task: Starts the process of creating a new transaction

Open Document: Opens an existing transaction

Print: Allows the use of a pre-saved list of products

Export to Excel: Exports the active information related to loadings

Exit: Closes the movements module

Most of the options are corresponding tools in the Menu, keyboard shortcuts assigned to them, or are available by a right click with the mouse

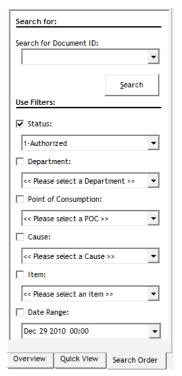
Button: Search Top Previous Next

This option opens the search engine, allowing to search for a document in the movement module.

Button Search:



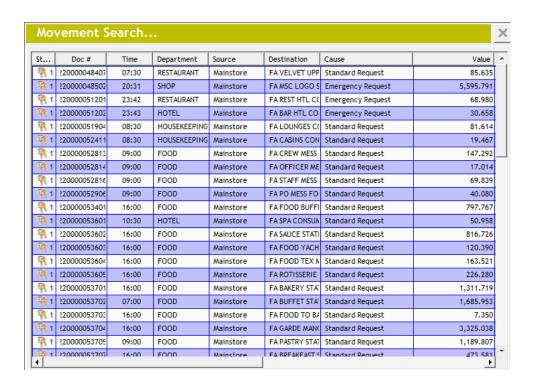
Click to open the document search engine



The article can then be searched by entering the article ID number or by any of the above filters. One or more filters can be chosen in order to narrow your search.

In this case the filter "Status: 1 - Authorized" has been selected, therefore only those transactions are displayed that are in "Status 1"

After making selections, and clicking the search button, the documents meeting the search criteria will be displayed.



Button: Refresh

This option refreshes the screen layout. For example, having sorted columns by their heading or resized them, clicking refresh will reset the layout to their original view.

Button Refresh:



By clicking here you will be able to refresh the screen layout.

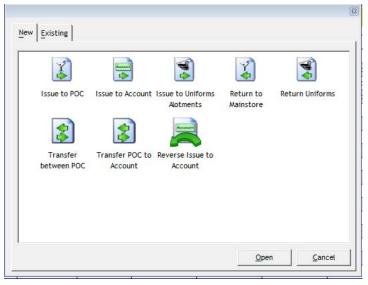
Button: New Task

Selecting 'New Task ' will open the 'create or modify transaction' window.

Button New Task:



By clicking here you will be able to create a new movement transaction



The functions can be briefly described as follows. Please click on the corresponding topic link for further details.

Issue to POC

This option is used for issuing any item to a POC (point of consumption) for usage

Issue to Account

Issuing items to accounts involves transferring the articles to an account through which they will be directly expensed (consumed) without the necessity to pass through a point of consumption.

Issue to Uniform Allotments

This module is used to assign (issue) uniforms in cases when a crew member embarks and needs to be given uniform items. It links the items issued to the specific crew member.

Return to Mainstore

This option is used to return any item that has already been received in a POC to the main store.

Return Uniforms

The Return uniforms module is used when a crew member disembarks and returns the issued uniform items.

Transfer between POC

Transfers between POC allows the user to move items between departments.

Transfer POC to Account

This module may be used to issue items from a POC directly to an account without having to pass through the main store, thereby expensing the items directly to the selected account.

Reverse Issue to Account

This module may be used to reverse falsely transferred items to an account. Please note that in this case there is no physical movement of inventory

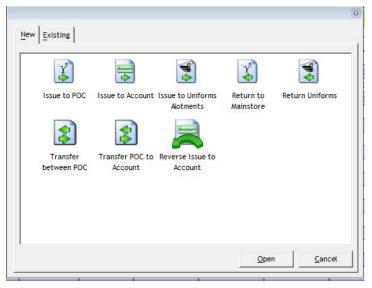
Issue to POC Previous Next

When an onboard department or any outlet needs to issue a routine internal requisition to a store (F&B, hotel, shops etc) it is called an Issue to POC (Point of Consumption. Regardless of the material type, the procedure for making these requisitions is explained below:



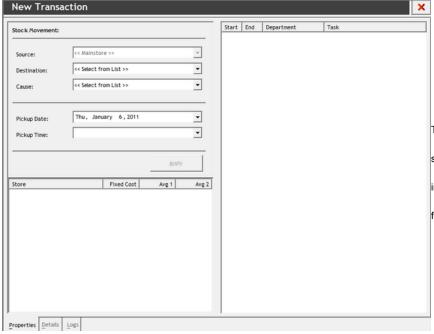
Click to initiate the creation of a new issue to POC

Select "Issue to POC"



Double-click on Issue to POC or select Issue to POC and then click open to create a new movement

The following details must be completed for the transfer to take place



Source: When creating an issue to POC, the system will automatically select the Mainstore as source.

Destination: this is where the POC can be selected where the item is to be transferred or moved to

Cause: The reason for the request of the item. This can be either of the following:

Additional Request: used to supplement a standard request

<u>Emergency request</u>: Used in cases of an immediate / urgent need

<u>Price Correction</u>: If the wrong price is entered for an item, this option will recalculate the costs

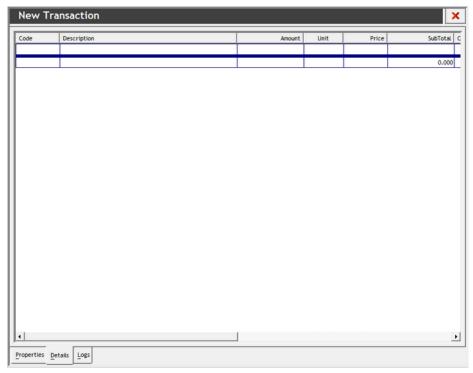
Standard Request: Routine internal requests

Pickup Date: Date of the items pick up

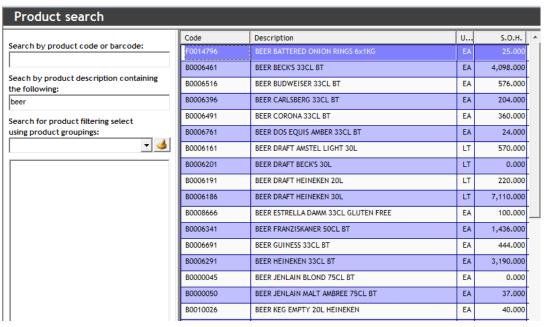
Pickup Time: the exact time of pickup. This option in the software will keep track of all the requisitions in the system for all departments and assign available time slots according to availability.

When the above fields have been filled in, the following screen will appear. Here is where you are to choose which item you would like to request:

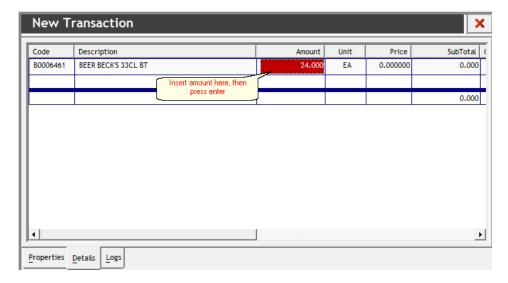
By clicking in the "Code" field the user is able to search for an article by giving the code number or by entering a few letters of the description of the article



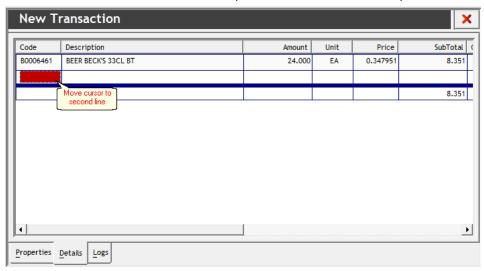
Select the corresponding product by double-clicking on the description. The selected article will then appear on the main screen.



Continue by inserting required quantity in the amount column and confirm by pressing enter.



Move the cursor to the code cell on the next line and proceed to enter the next article. Complete all the articles that are included in the movement.



After completing the requisition close the window by clicking the on the right hand side.

In order to authorize, discharge and to receive an Issue to POC see also Approve Requisitions topic.

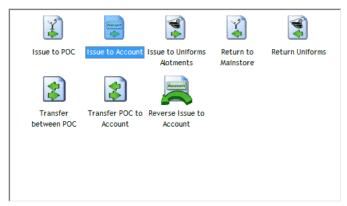
Issue to Account

In cases where it is required to expense the required articles directly to an account (specific reason for consumption rather than issuing to a regular POC) and write them off from the main store inventory it is possible to use the 'Issue to account' function.



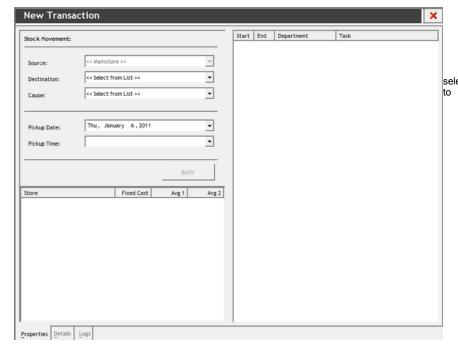
Click to initiate the creation of an "issue to an account"

Select Issue to Account as below



Double-click on Issue to Account or select Issue to Account and then click open to create a new movement

Complete the following fields:



Source: When creating an issue to Account, the system will automatically select the Mainstore as source.

Destination: this is where the Account can be selected where the item is to be transferred or moved

Cause: Depending on which account was selected, there can be several causes set up for each account based upon the ship's operation. Most common causes are the following:

Breakage

Spoilage

Welcome Drinks

Beverage for Captain's Table

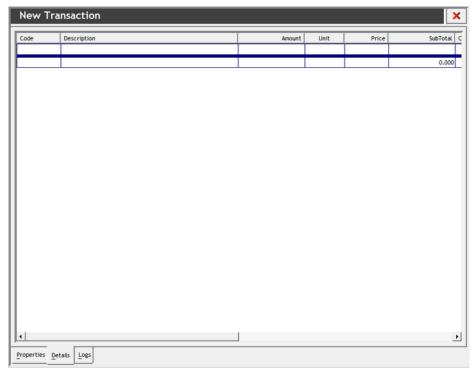
Items for Authorities

Pickup Date: Date of the pick up

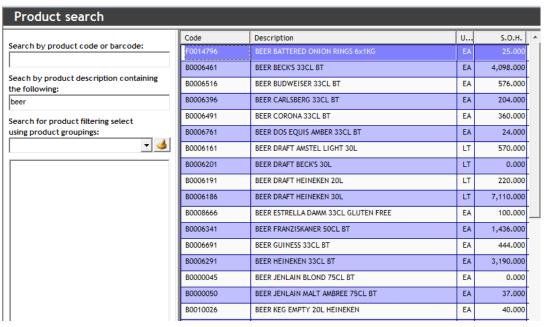
Pickup Time: the exact time of pickup. This option in the software will keep track of all the requisitions in the system for all departments and assign available time slots according to availability.

When the above fields have been filled in, the following screen will appear.

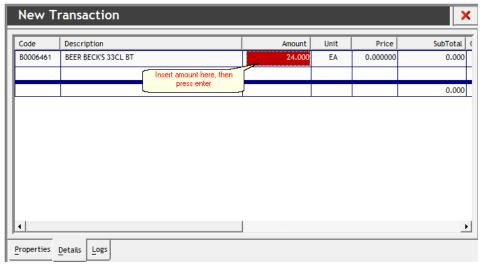
By clicking in the code field the user is able to search for an article by giving the code number or by entering a few letters of the description of the article



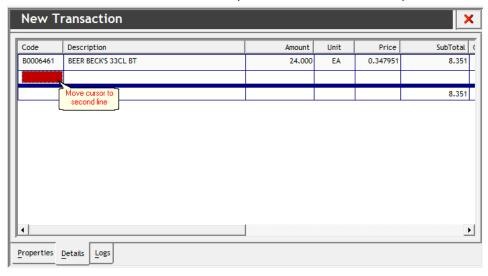
Select the corresponding product by double-clicking on the description and it will appear on the main sheet.



Continue by inserting required quantity in the amount column and confirm by pressing enter.



Move the cursor to the code cell on the next line and proceed to enter the next article. Complete all the articles that are included in the movement.



After completing the requisition close the window by clicking the on the right hand side

In order to authorize, discharge and to receive an Issue to Account see also Approve Requisitions topic

Issue to Uniforms Alotments

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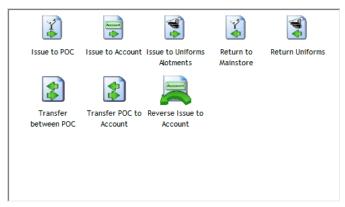
The issue to uniform allotments module is used when a crew member embarks the ship and needs to be issued uniform items. This transaction will issue the required uniforms to the crewmember directly using the uniform items store.

Issuing Uniforms to Crew



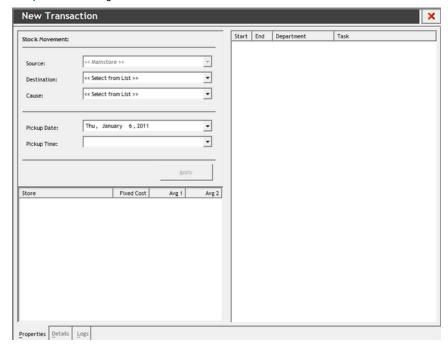
Click to create a new issue to uniform allotment transaction

Select issue to uniform allotments



Double-click on Issue to Uniform Allotments or select Issue to Uniform Allotments and then click open to create a new movement

Complete the following fields:



Source: When creating an issue to Uniform Alotments, the system will automatically select the Mainstore as source.

Destination: the name of Crew member

Cause:

Full dressing

A full catalogue of uniform items is issued to the crew member. This is the most common, and it is normally used when the crew member embarks

Replacement

This option may be used as uniform items need to be re-issued to a crew member as replacement for worn-out items

Return

The return option in this case is used when single uniform items need to be returned for a non-specified reason

Selling

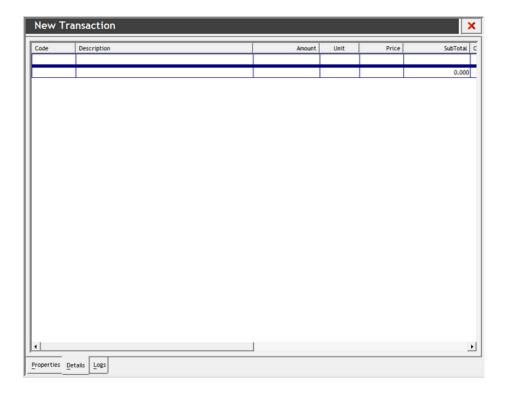
In cases where company policy requires the specific crew members are to pay for uniform items, this option may be used

 $\label{eq:pickup} \textbf{Pickup Date:} \ \mathsf{Date} \ \mathsf{of} \ \mathsf{the} \ \mathsf{items} \ \mathsf{pick} \ \mathsf{up}$

Pickup Time: the exact time of pickup. This option in the software will keep track of all the requisitions in the system for all departments and assign available time slots according to availability.

When the above fields have been filled in, the following screen will appear. Here is where you are to choose which item you would like to request:

By clicking in the code field the user is able to search for an article by giving the code number or by entering a few letters of the description of the article



Select the corresponding product by double-clicking on the description and it will appear on the main sheet.

Continue by inserting required quantity in the amount column and confirm by pressing enter.

Move the cursor to the code cell on the next line and proceed to enter the next article. Complete all the articles that are included in the movement.

After completing the requisition close the window by clicking the on the right hand side

In order to authorize, discharge and to receive an Issue to Uniform Alotments see also Approve Requisitions topic

Return to Mainstore Top Previous Next

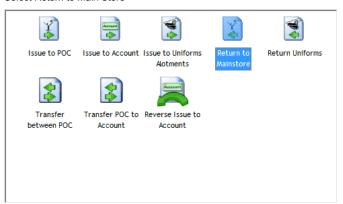
In cases where it is necessary to send goods back to the main store for any reason, this option may be used. This might be necessary where goods have already been issued from main store prior to realizing that they are damaged or when too many articles have been withdrawn initially.

Returning Items to Main Store:



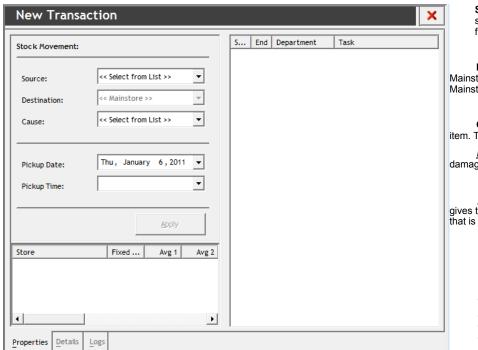
Click to create a new return to main store transaction

Select Return to Main Store



Double-click on Return to Main Store or select Return to Main Store and then click open to create a new movement

Complete the following fields:



Source: this is where the POC can be selected where the item is to be transferred from

Destination: When creating a Return to Mainstore, the system will automatically select Mainstore as destination

Cause: The reason for the return of the item. This can be either of the following:

<u>Return Damaged:</u> select if the stock is damaged, however damaged stock is also

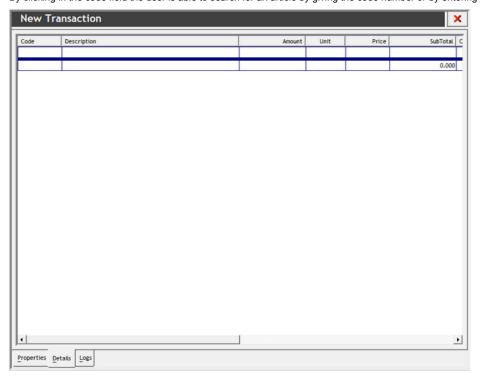
<u>Return Over Stock:</u> selecting this cause gives the opportunity to return additional stock that is not required in the POC

Pickup Date: Date of pick up

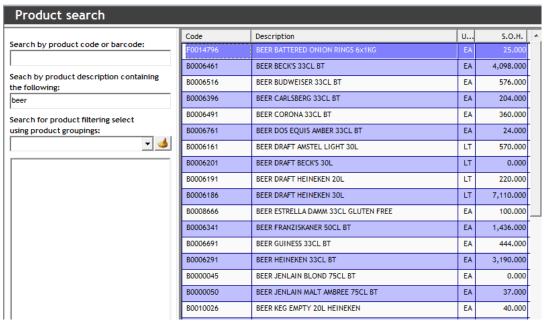
Pickup Time: the exact time of pickup. This option in the software will keep track of all the requisitions in the system for all departments and assign available time slots according to availability.

When the above fields have been filled in, the following screen will appear. Here is where you are to choose which item you would like to return:

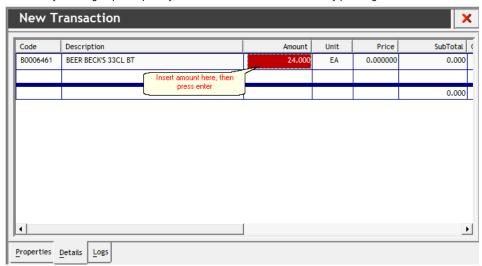
By clicking in the code field the user is able to search for an article by giving the code number or by entering a few letters of the description of the article



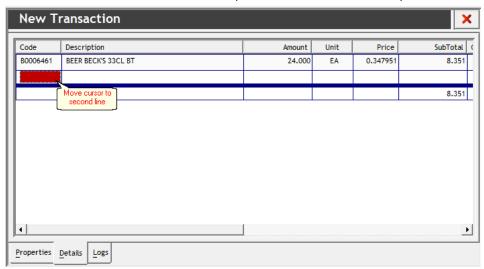
Select the corresponding product by double-clicking on the description and it will appear on the main sheet.



Continue by inserting required quantity in the amount column and confirm by pressing enter.



Move the cursor to the code cell on the next line and proceed to enter the next article. Complete all the articles that are included in the movement.



After completing the requisition close the window by clicking the on the right hand side

In order to authorize, discharge and to receive a Return to Mainstore see also Approve Requisitions topic

Return Uniforms

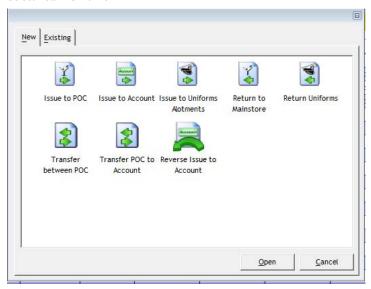
The return uniforms module is used when a crew member disembarks the ship and he/she needs to return those uniform items that were issued upon original embarkation.

Returning Uniforms:



Click to create a new Return Uniforms transaction

Select Return Uniforms



Double-click on Return Uniforms or select Return Uniforms and then click open to create a new movement

Complete the following fields:

Source: The name of the crew member will be available in the Source drop down selection

Destination: The system will automatically assign the main store to the destination

Cause: The following causes may be selected

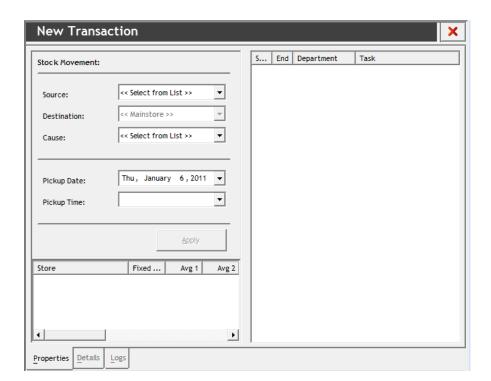
Full dressing

A full catalogue of uniform items is issued to the crew member. This is the most common, and it is normally used when the crew member embarks

<u>Replacement</u>

This option may be used as uniform items need to be re-issued to a crew member as replacement for worn-out items

Return



The return option in this case is used when single uniform items need to be returned for a non-specified reason

Selling

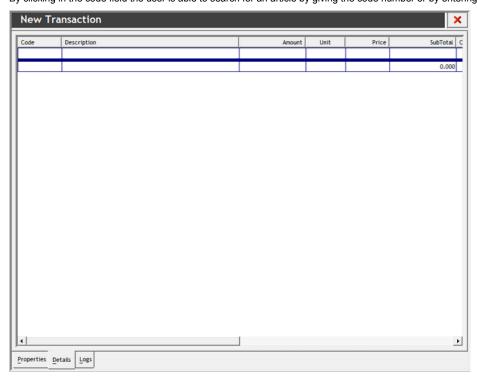
In cases where company policy requires the specific crew members are to pay for uniform items, this option may be used

Pickup Date: Date of the items pick up

Pickup Time: the exact time of pickup. This option in the software will keep track of all the requisitions in the system for all departments and assign available time slots according to availability.

When the above fields have been filled in, the following screen will appear.

By clicking in the code field the user is able to search for an article by giving the code number or by entering a few letters of the description of the article



Select the corresponding product by double-clicking on the description and it will appear on the main sheet.

Continue by inserting required quantity in the amount column and confirm by pressing enter.

Move the cursor to the code cell on the next line and proceed to enter the next article. Complete all the articles that are included in the movement.

After completing the requisition close the window by clicking the



In In order to authorize, discharge and to receive

Transfer between POC Top Previous Next

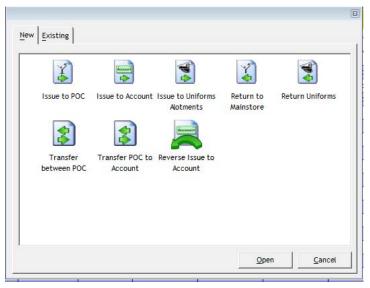
When it is necessary to transfer items between two points of consumption, this option may be used. The function transfers articles from one outlet to another without passing them through a main store.

Transferring items between POCs (Points of Consumption)



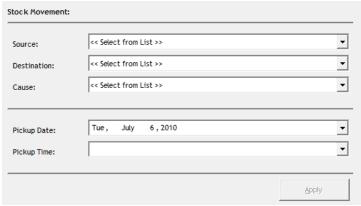
Click to create a new Transfer between POCs

Select Transfer between POC



Double-click on Transfer between POC or select Transfer between POCs and then click open to create a new movement

Complete the following fields:



 $\textbf{Source:} \ \, \textbf{Select POC} \ \, \textbf{where the item is to be transferred from}$

Destination: Select POC where the item is to be transferred to

Cause: The reason for the request of the item. This can be either of the following:

<u>Additional Request</u>: used to supplement a standard request <u>Emergency request</u>. Used in cases of an immediate / urgent

 $\underline{\textit{Price Correction}}.$ If the wrong price is entered for an item, this option will recalculate the costs

Standard Request: Routine internal requests

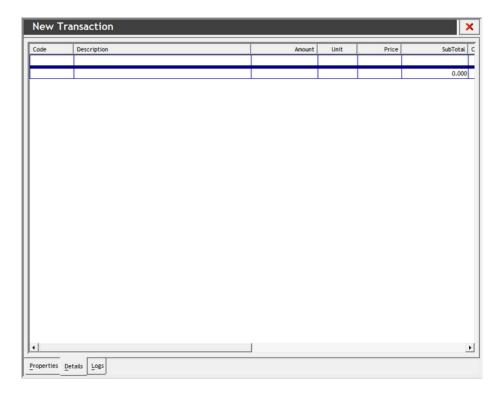
Pickup Date: Date of the items pick up

Pickup Time: the exact time of pickup. This option in the software will keep track of all the requisitions in the system for all departments and assign available time slots according to availability.

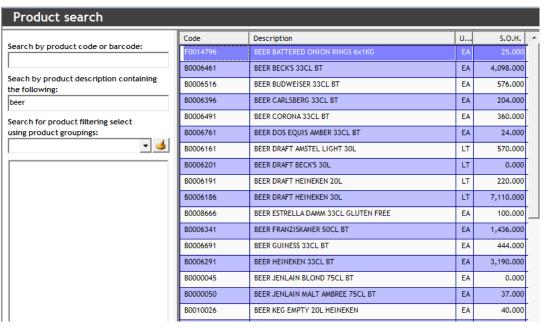
When the above fields have been filled in, the following screen will appear.

By clicking in the code field the user is able to search for an article by giving the code number or by entering a few letters of the description of the article

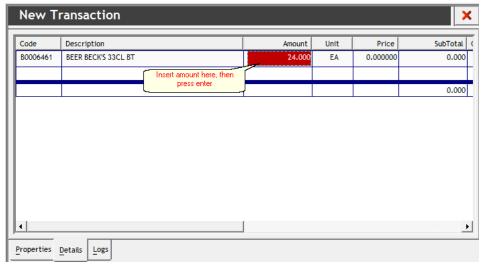
need



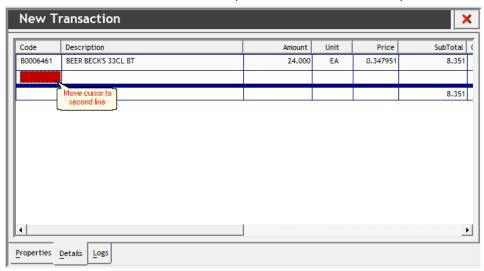
Select the corresponding product by double-clicking on the description and it will appear on the main sheet.



Continue by inserting required quantity in the amount column and confirm by pressing enter.



Move the cursor to the code cell on the next line and proceed to enter the next article. Complete all the articles that are included in the movement.



After completing the requisition close the window by clicking the on the right hand side.

In order to *authorize*, *discharge* and to *receive* a Transfer between POC see also <u>Approve Requisitions</u> topic

Transfer POC to Account

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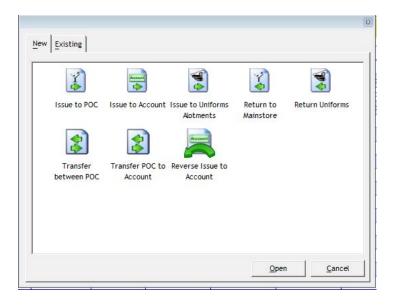
Sometimes it is necessary to transfer items from a POC (Point of Consumption) to an account directly. This type of a case could be, that a bottle is taken from a bar as gift item and it needs to be charged to the corresponding account. For this a transfer transaction has to be created.

Transferring Articles from POC to an account



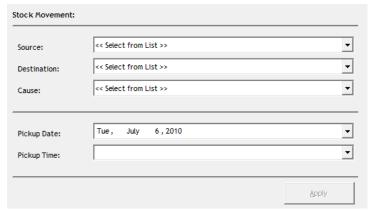
Click to create a new movement from a POC to an account

Select Transfer POC to Account



Double-click on Transfer POC to Account or select Transfer POC to Account and then click open to create a new movement

Complete the following fields:



Source: Select POC where the item is to be transferred from

 $\textbf{Destination:} \ \, \textbf{Select the Account where the item should be recorded}$

Cause: Depending on which account was selected, there can be several causes set up for each account based upon the ship's operation. Most common causes are the following:

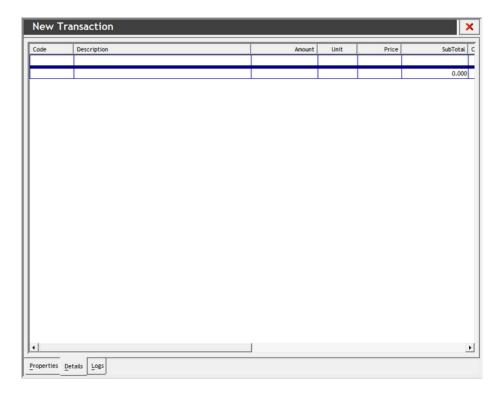
Breakage
Spoilage
Welcome Drinks
Beverage for Captain's Table
Items for Authorities

Pickup Date: Date of the items pick up

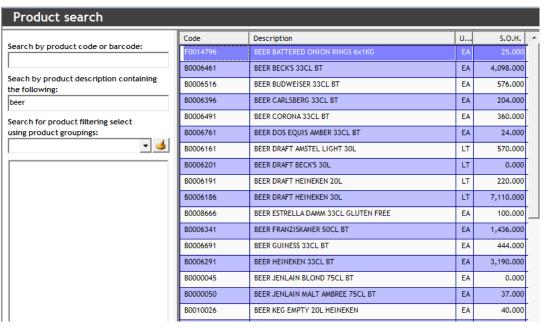
Pickup Time: the exact time of pickup. This option in the software will keep track of all the requisitions in the system for all departments and assign available time slots according to availability.

When the above fields have been filled in, the following screen will appear.

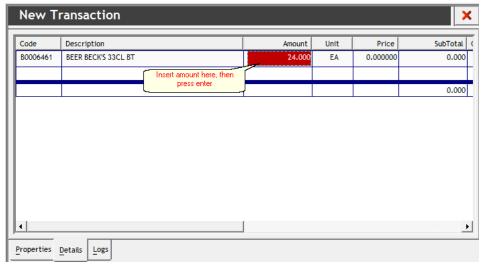
By clicking in the code field the user is able to search for an article by giving the code number or by entering a few letters of the description of the article



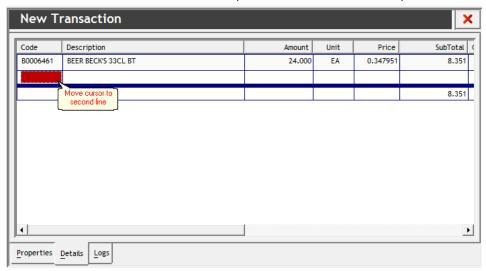
Select the corresponding product by double-clicking on the description and it will appear on the main sheet.



Continue by inserting required quantity in the amount column and confirm by pressing enter.



Move the cursor to the code cell on the next line and proceed to enter the next article. Complete all the articles that are included in the movement.



After completing the requisition close the window by clicking the on the right hand side.

In order to authorize, discharge and to receive a Transfer from POC to Account see also Approve Requisitions topic

Reverse Issue to Account

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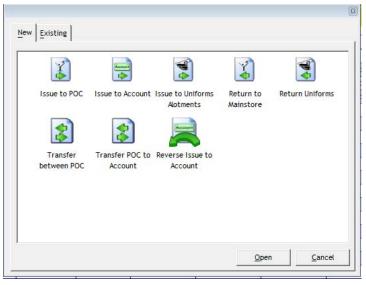
In some cases you will have to reverse an issue that has been allocated to an account. Below are the instructions how a reverse to an account should be carried out.

Reverse Issue to Account



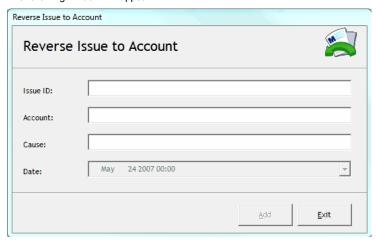
Click to create a Reverse Issue to Account

Select Reverse Issue to Account



Double-click on Reverse Issue to Account or select Reverse Issue to Account and then click open to create a new movement

The following window will appear:

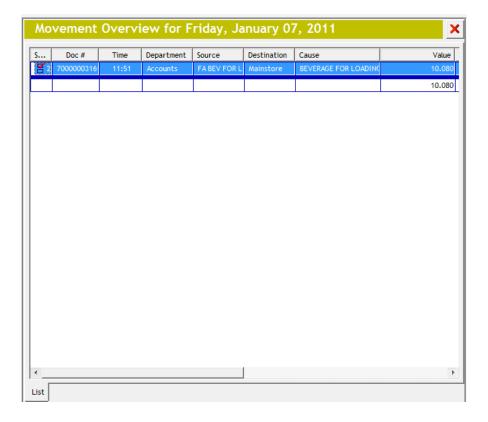


Issue ID: Here you will have to enter the item's issue ID number in order for the system to find the transaction

Once the issue ID has been added the system will automatically locate it and select the **account** and the **cause** of the transaction

Date: Date of the transaction

As soon as these fields are completed the transaction will be located in the Movement Overview screen at status 2 (item has been discharged)



In order to authorize, discharge and to receive a Reverse Issue to Account see also Approve Requisitions topic

Button: Open Document

Top Previous Next

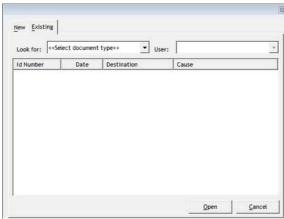
The open document button is used to access any existing movement transaction.

Opening an existing transaction

Open Document

by clicking on this you will be able to open an already existing movement

Select movement type from "Look for" drop down menu



Click on "Open" to view selected Movement

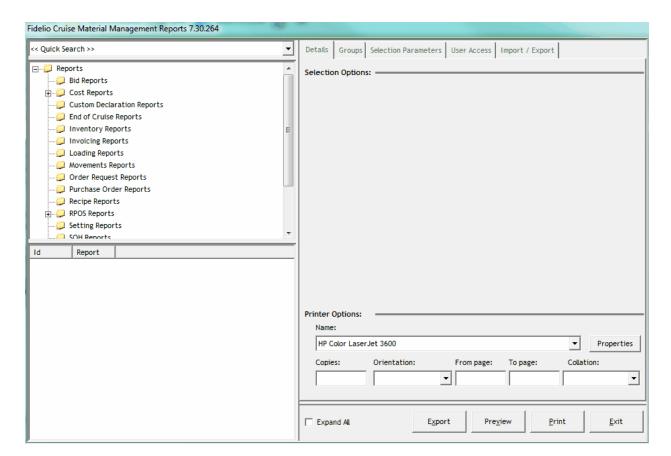
Button: Print

This option opens the Print Manager

Button Print:



Click on this icon to open the Print Manager



Button: Export to Excel

Top Previous Next

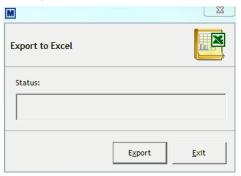
This function enables to export the contents of the active screen to an external Excel spreadsheet.

Exporting to Excel:



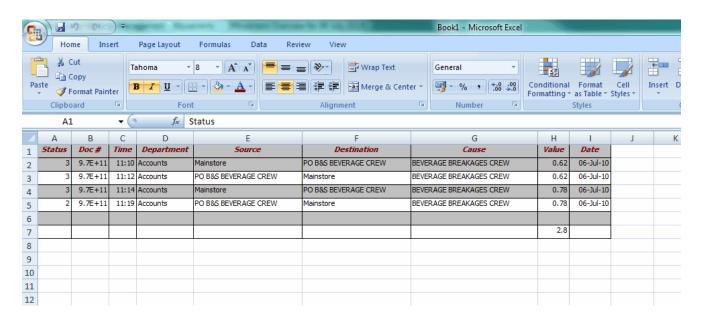
Click here when the desired document for exporting is open on the screen

Following this an export window will open



To continue click "Export"

As soon as this had been done the selected screen with the items will appear in an excel sheet as below:



This data can now be saved, manipulated, etc according to user's needs

Button: Exit

This option will close the movements module.

Button Exit:

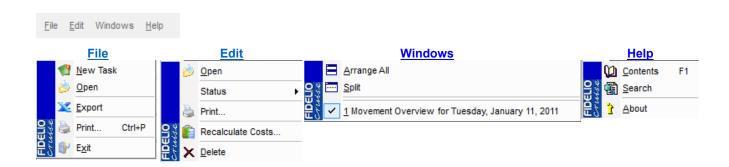


Click here to close the movements module

Menu Top Previous Next

The menu bar on the top of the screen contains basic options which are also represented in the <u>toolbar</u> and often also available with a right mouse click.

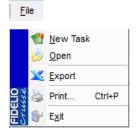
Menu:



Menu: File Top Previous Next

This menu contains the most common options for creating, re-opening movement transactions and export / import Excel sheets.

File:



New Task: will open the 'create or modify transaction' window

Open: will open movement that is highlighted in the display window

Export: will create an excel sheet of the display window

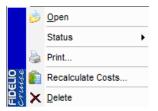
Print: opens the print manager

Exit: closes the movements module

Menu: Edit Top Previous Next

The edit menu contains among the most common options, the possibility to is menu contains the basic file options for Creating, Re-opening Movement transactions and Export / Import Excel Sheets. In addition to this the File menu also contains the option to open the Report Manager.

Edit:



Open: will open movement that is highlighted in the display window

Status: users are able to view and authorize transaction statuses using this drop down

Print: opens the print manager

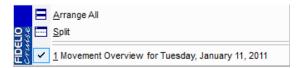
Recalculate Costs: will recalculate cost prices for movement in current period

Delete: deletes movement and all items

Menu: Windows Next

The Windows menu allows the user to change how the windows and screens are displayed on the layout.

Windows:



Arrange All: Arranges the windows back to the default

view

Split: Splits the selected views equally across the

screen

Menu: Help

The Windows menu allows the user to change how the windows and screens are displayed on the layout.

Help:



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How to... Top Previous Next

In this section specific step by step guidelines can be found in order to effectively utilize the Movements Module

Approve Requisitions

Top Previous Next

Approval process for requisitions and issues:

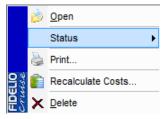
Approving requisitions / issues

After this operation, the transaction still has three stages to completion. These are:

- · Authorization by head of department
- · Discharged from stores
- · Received at destination

Each step needs to be completed by the named responsible person:

By right clicking on the mouse the menu below will be displayed



1 - Authorize by Head of Department - Once the transaction has been entered into the system, the head of department must approve the movement. At this authorization stage the quantities can still be changed



2 - **Discharged from stores** - This status must be selected once the goods have been dispensed from the stores. This is the approval level that changes the stock on hand in the main store (or the source of the items)



3 - **Received at destination** - The third stage will be confirmed once the goods have been received at the destination. This level closes the transaction and it may no longer be modified.



The changes made in the status can also be viewed through the status menu accessible directly on the products sheet or the edit menu

See Also:

- Issue to POC
- Issue to Account
- Return to mainstore
- Transfer between POC
- Transfer POC to Account

Issue Articles to POC using Template

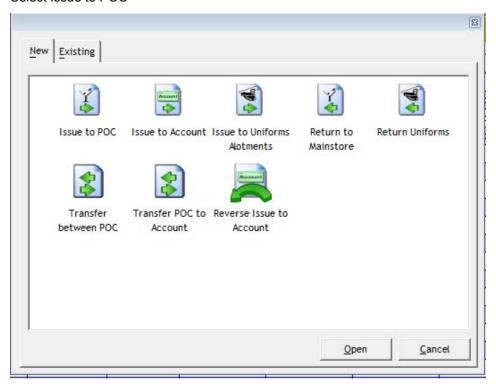
Top Previous Next

Issuing items using a Template



Click to initiate the creation of a new issue to POC

Select Issue to POC

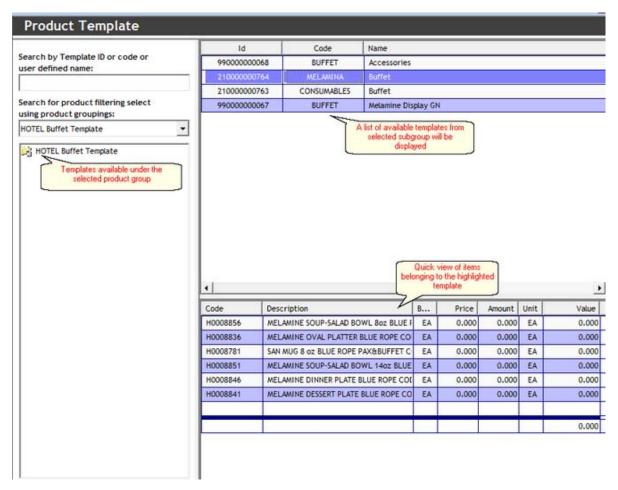


Complete the following fields working downwards

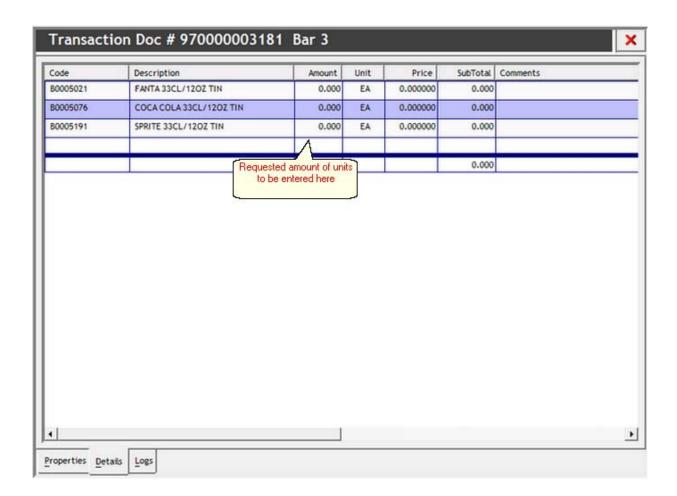
Source:	<< Mainstore >>	_
Destination:	«« Select from List »»	<u> </u>
Cause:	<< Select from List >>	_
Pickup Date:	vVed, November 23, 2005	
Pickup Time:		¥

After clicking "Apply", click on

and the template selection window will open:

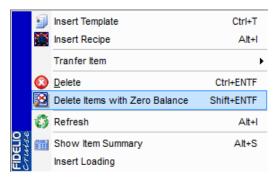


By double-clicking on the desired template the system will then add the items into the movement request and will be displayed on the screen



Proceed downwards inserting the amount for all products that are required in this particular requisition. If a product is not needed, the amount may be left as zero.

Upon completion of all the items that are required, Right Click the requisition area to open a drop down list. From this list select "Delete Items With Zero Balance"



This will adjust the requisition to include only those items with a quantity

See Also:

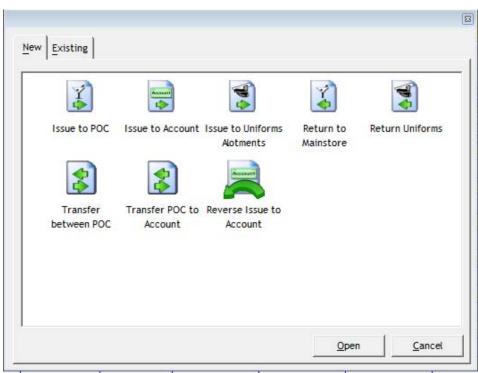
• Issue to POC

Issue Articles to POC using Loading Document

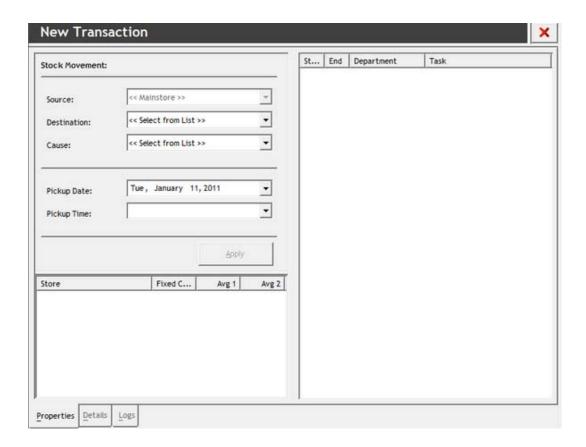
Top Previous Next

With this tool the user is enabled to add an entire loading document to a Movement by following the steps below

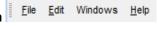




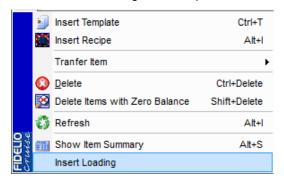
Insert movements details: destination, cause, pickup date, pickup time, then click "Apply"



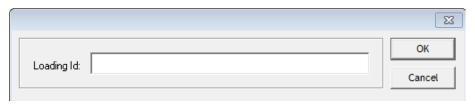
2. Click on Edit in the menu at the top left of the screen



Select "Insert Loading" from drop down menu



3. Enter Loading document ID

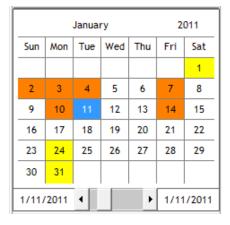


In order to enter items from a loading, the ID number of the respective loading document must be entered Please follow the steps below in order to retrieve the loading document ID

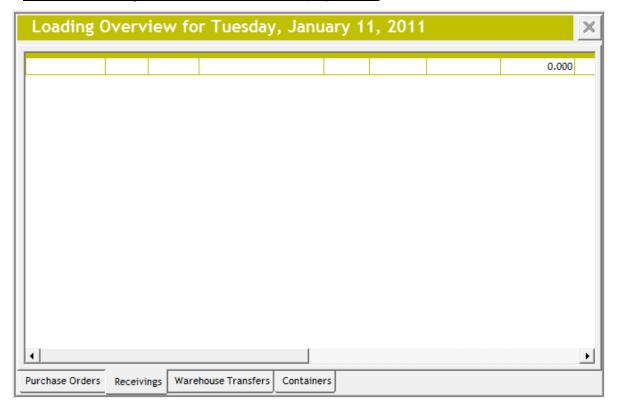
1. Go to Receiving Module



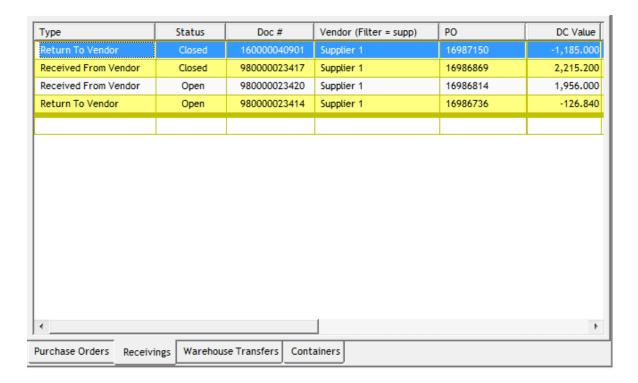
2. Select date of loading in the calendar on the left side of the screen



3. Click on "Receivings" tab at the bottom of the display window

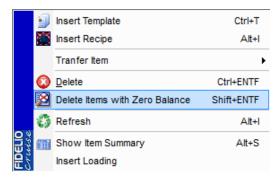


4. Loading Document ID is found under the third column of the Loading overview display screen (Doc#)



After finding and entering the Document ID number, all items in the loading document will then be added to the movement request and their quantity can be edited as per operational needs.

Upon completion of all the items that are required, Right Click the requisition area to open a drop down list. From this list select "Delete Items With Zero Balance"



This will adjust the requisition to include only those items with a quantity

NOTE: loading documents can be added more than once to a movement request, however the system will always take into consideration the available stock on hand from the store or POC.

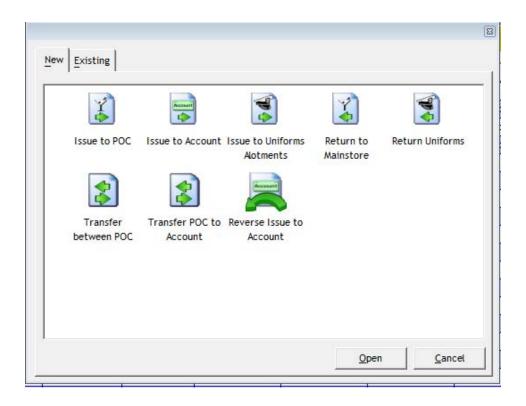
Issue Articles to POC using Recipe

Top Previous Next

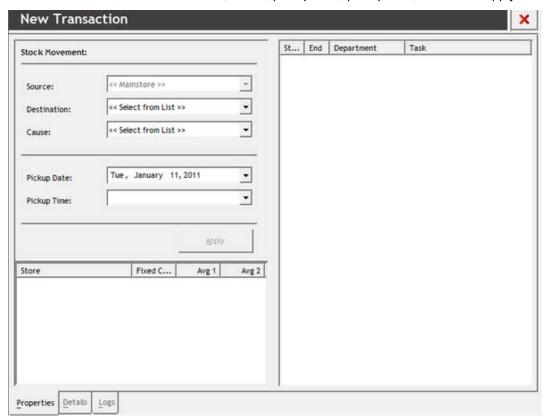
With this tool the user is enabled to add the ingredients of a recipe to a Movement by following the steps below



1. Create "New Task"

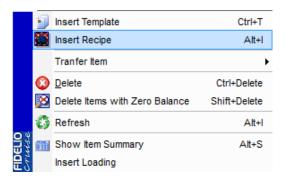


Insert movements details: destination, cause, pickup date, pickup time, then click "Apply"

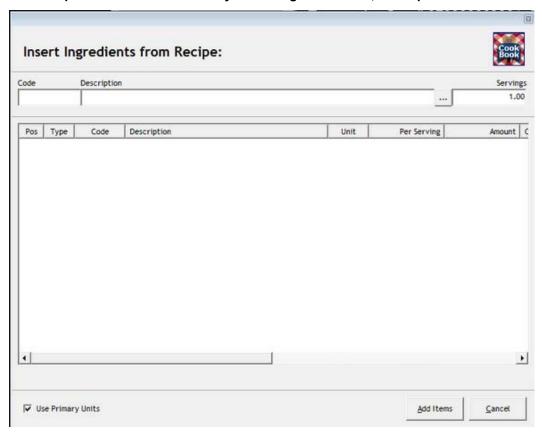


2. Click on Edit in the menu at the top left of the screen

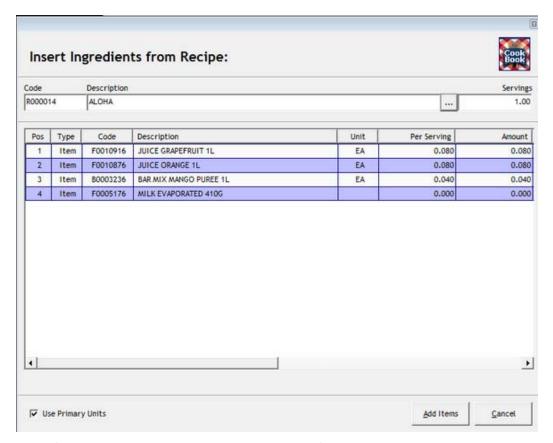




3. A Recipe can be chosen either by searching for its code, description or from the tree folder view.



After selecting desired recipe, the system will show all ingredients and quantities of selected recipe



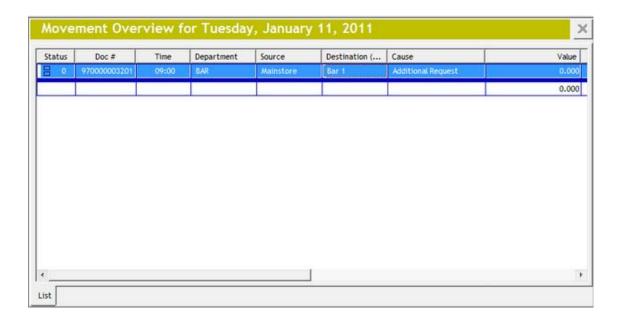
When finished click on "Add Items". All ingredients of selected recipe will then be added to the movement request

Use Logs Next

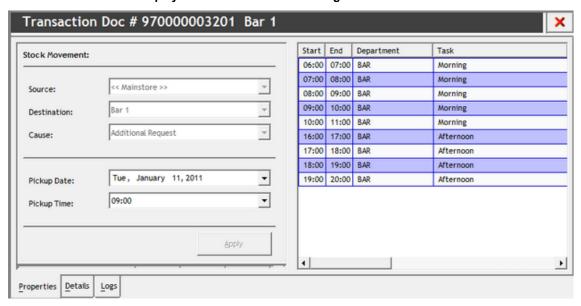
Using logs is an effective and useful tool in order to summarize and monitor various actions of users in regards to specific movements

Please follow the below steps in order to view logs for a specific movement;

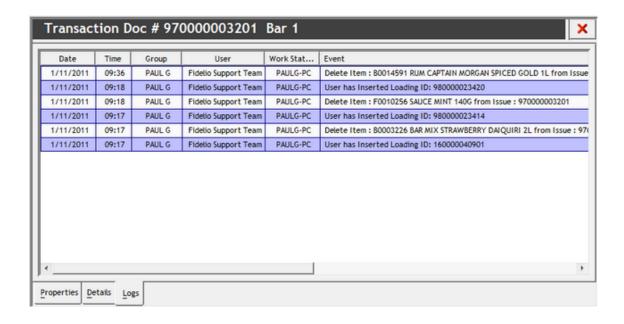
1. In movements display screen double-click on a movement



2. At the bottom of the display screen click on the tab "Logs"



3. The following screen will appear



The following information can be retrieved:

<u>Date</u>: Displays the date of an event

<u>Time</u>: Displays the exact time of event occurrence

Group: Displays the user group

<u>User</u>: Displays the name of the user

Work Station: Displays the name of the workstation/PC where the event was entered

Event: Displays the description of the event

Navigation: Reference >

Options Main Screen



The options module is the setup and configuration manager of the software and allows authorized users or installers to setup relevant program variables, functionalities, options, and data structures such as setting up periods, users, user rights and other operational variables.

Options Main Screen:

The main screen of the options module will display the information on the right hand side. Above the tree using the headquarter module it is possible to select the setting of particular vessels. In vessel mode this option is disabled.



The option tree on the left hand side of the screen has two main options which are :

- + Ship Specific Options
- + Administrator Options

Navigation: Reference > Main Screen >

Ship Specific Options



The ship specific options contain individual settings for a ship and can only be modified by those with the appropriate user rights, either onboard administration or shore side.

Applications: Executables

The application options can be found by opening the branch of the applications tree.



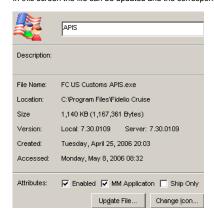
In this section all the different program components can be found divided into three types:

Standard Applications Special Applications System Files

Standard ApplicationsAll executable files of Fidelio Software are housed in this folder.



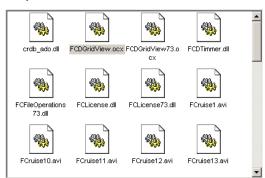
Right clicking an individual program icon opens the individual properties of an executable. In this screen the file can be updated and the corresponding icon changed.



Special ApplicationsAll special applications are housed in a separate folder.



System FilesThe system files can be found in a dedicated folder.



Navigation: Reference > Main Screen > Ship Specific Options >

Ship Specific Options: Article Setup



The article setup tree contains the folder for article information related maintenance.

Article Setup:

Click on the folder heading to see details of the selected topic.



Navigation: Reference > Main Screen > Ship Specific Options > Article Setup >

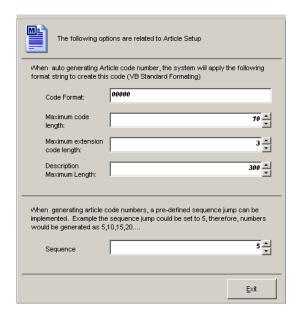
Article Setup: Article Settings (1)



The article settings folder tree contains options for setting up article descriptions. Note that this area of settings controls how the articles will eventually be shown and handled in the article manager module.

Article Settings (1):

The article setup function has an option to set articles by auto generation. In this article settings window the auto generation variables can be set. This formatting uses the standard Visual Basic formatting.



Navigation: Reference > Main Screen > Ship Specific Options > Article Setup >

Article Setup : Article Settings (2)

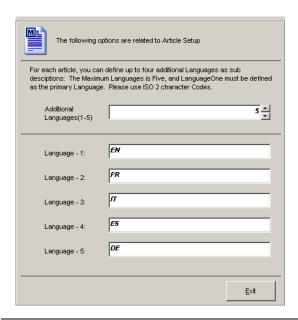


The second article settings folder tree contains additional options for setting up article descriptions. Note that this area of settings controls how the articles will eventually be shown and handled in the article manager module.

Article Settings (1):

In this window it is possible to set up to five translations for article descriptions. The first option sets the number of translations and the second part lists the languages that have been set.

One language has to be selected as the default primary language and it will always appear in the articles main screen.



Navigation: Reference > Main Screen > Ship Specific Options > Article Setup >

Article Setup : Custom Declaration Groups



In every port, in order to gain clearance from the local authorities the ship needs to present a customs declaration form for articles specified by local law. Normally these articles include alcoholic beverages by category, cigarettes, cigars, and certain food items among others. Specific requirements vary from port to port but a guideline can be obtained from IMO (http://www.imo.org) standard forms.

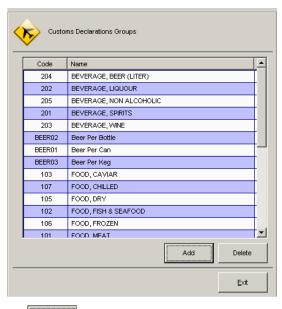
In the MMS, it is possible to define custom declaration groups which will include the relevant items in order to be able to print an accurate custom declaration report.

In this section of the options tree the categories can be defined (food, beverage, cigarettes etc).

Custom Declaration Groups:

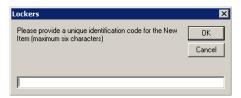
1. Categories creation

In order to define the articles that need to be included in the customs declaration reports, it is necessary to firstly define the groups under which the products will be reported. This information is available from the list of requirements for each port.



Click to add a category

Assign a category code to the group to be added and press ok.



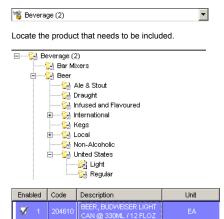
Add the description to the new category to be added and finish the insert by clicking

2. Assigning Articles
The second phase of the operation is to assign the articles that need to be included in the customs declaration report under the categories previously created.



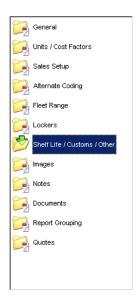
Open the Article Manager from Fidelio Cruise launcher

Select the mainstore under which the article is categorized.

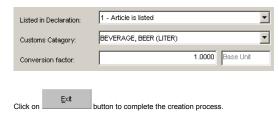


Right click on the description to open properties window. This will open the product data sheet in article manager.

Select 'Shelf Life / Customs / Other' Option



Enable option "article listed in declaration" and select the category under which this specific product should appear on the customs declaration.



Navigation: Reference > Main Screen > Ship Specific Options > Article Setup >

Article Setup : General Ledger References

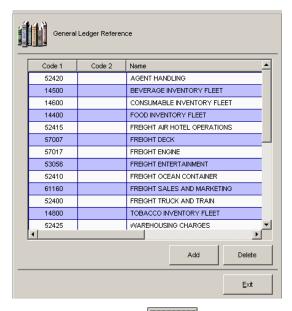


General ledger codes can be used for accounting purposes. Any item in article manager can be linked to a set general ledger code which provides the possibility to print specific reports for the accounting department. Reports could be created and printed by store, group and subgroups. In addition it is possible to create special report groups and link items to them.

General Ledger References:

GL categories creation

In order to define the articles that need to be included in the general ledger related reports, it is necessary to firstly define the general ledger groups under which the products will be reported.



To add a general ledger group select

A line will be added to the bottom of the window. Insert the corresponding codes in the columns Code 1 and Code 2 and the relevant name in the Name column.

Navigation: Reference > Main Screen > Ship Specific Options > Article Setup >

Article Setup: Report Groups

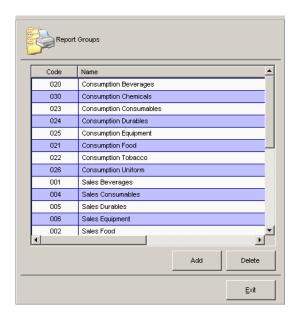


Each product in the article manager database can be linked to a specific report group. Reports can be created and printed by store, group and subgroups.

In addition it is possible to create special report groups and link items to them.

Report Groups:

Report groups creation



To add a report select

A line will be added to the bottom of the window. Insert the corresponding codes to the Code column and a name in the Name column.

Navigation: Reference > Main Screen > Ship Specific Options >

Ship Specific Options: Currencies



This folder branch covers all the currency related settings.

Currencies:

Click on the folder heading to see details regarding the selected topic.



Navigation: Reference > Main Screen > Ship Specific Options > Currencies >

Currencies : Currencies Exchange Rate

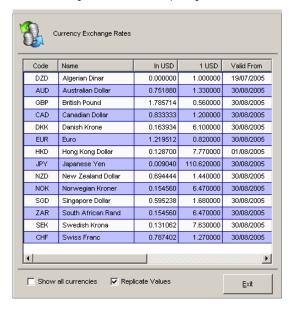


The currency exchange rates are updated in this option tree folder.

Currencies Exchange Rate:

In most cases the exchange rates are updated from the main office and for this reason this data is not modifiable by most users. If this is the case the system has an option to replicate the changes made to all units that use the software. If this option is not used the changes will only apply to that particular unit.

To edit an exchange rate click on the corresponding cell.



Navigation: Reference > Main Screen > Ship Specific Options > Currencies >

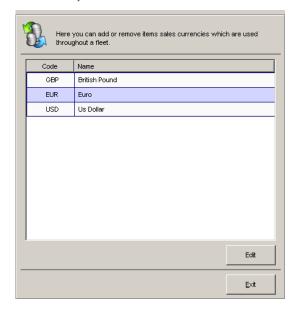
Currencies: Sales Currencies



In the sales currencies option tree folder, the system keeps track of all the currencies that are used in sales operations throughout the fleet.

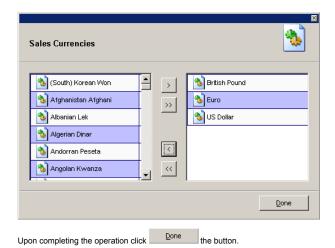
Sales Currencies:

To add or edit any of the currencies select



A sales currencies window will appear. The left hand side window contains all currencies available in the system. The right hand side window contains a list of those currencies that are presently set in the system as fleet sales currencies.

Use the >>>>>>> buttons to move the selected currencies between these two windows.



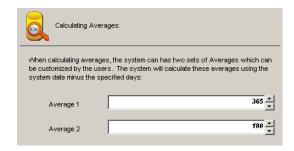
Navigation: Reference > Main Screen > Ship Specific Options >

Ship Specific Options: Database / Hardware

Under the options for database and hardware the system stores the information on how averages will be calculated.

Averages:

The MMS system uses two different types of average prices that can be set by the users. The system will calculate these averages using the system date less the number of days specified.



Navigation: Reference > Main Screen > Ship Specific Options >

Ship Specific Options: Evaluations



The vendor evaluation questions can be set in the system to start the process of evaluating suppliers (vendors). The purchasing department may use this information in future bidding processes to verify the track record of a selected vendor. It is recommended that the evaluation process is started as soon as the system is operational in order to ensure an accurate vendor quality registry at an early stage.

Evaluations:

In order to set up the evaluation process it is necessary to set up the desired question Groups. Upon setting up the categories, the actual Questions can be set.

Click on the folder heading to see details regarding the selected topic.



Navigation: Reference > Main Screen > Ship Specific Options > Evaluations >

Evaluations: Groups



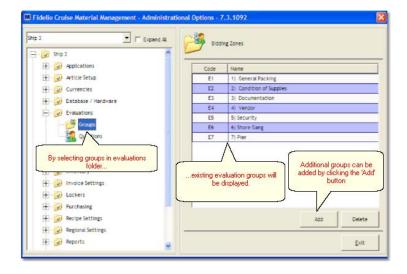
The groups are the categories in which the actual vendor evaluation questions are set.

Groups:

The system has the following pre-set groups by default. The list may be modified according to individual needs.

- General packing Condition of supplies
- E2 E3 Documentation
- E4 E5 Vendor Security

This grouping can be modified by adding to or deleting from the list.



Navigation: Reference > Main Screen > Ship Specific Options > Evaluations >

Evaluations: Questions



The actual vendor evaluation questions are set inside this module after having completed the groups for the questions.

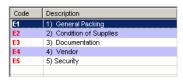
Questions:



To add questions to any group press

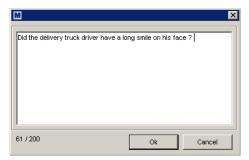
A new line will be added to the list of questions.

Bring the cursor into a cell in the newly created line and press the key "E" which will open a selection box according to the previously created categories in the space below .



Choose the category that you wish to use and accept by pressing ENTER

In the next column insert the corresponding question for the category selected and accept by pressing $\ensuremath{\mathsf{ENTER}}$



By pressing the key "B" a drop down list will open for choosing what type of answer the question is supposed to have. Please choose **Boolean** or **Numeric** and accept by pressing ENTER.

<u>E</u>xit



Choose the last column value depending on your selection type value :

Boolean Numeric

Close the question addition box by choosing

Navigation: Reference > Main Screen > Ship Specific Options >

Ship Specific Options: General

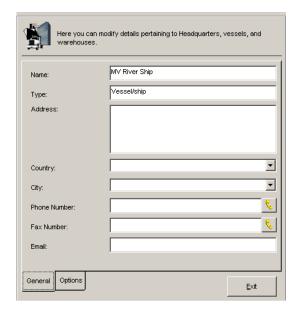


The general options folder tree is used to maintain the list of company entities (CET). Each unit that utilizes the MMS software is considered an entity. Normally entities consist of a headquarters, individual vessels and perhaps a warehouse.

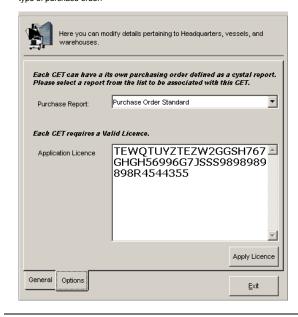
Company Entities (CET):



Each ship or other entity (HQ, warehouse etc) must have an entry on this list including a valid licence for the software. The following generic information can be included:



In the options tab, each entity is provided a space for the licence code and the option for an individual type of purchase order.



Navigation: Reference > Main Screen > Ship Specific Options >

Ship Specific Options: Interface



All interfaces that link the MMS to other Fidelio sytems are located in this folder.

Interface:

Click on the folder heading to see details regarding the selected topic.



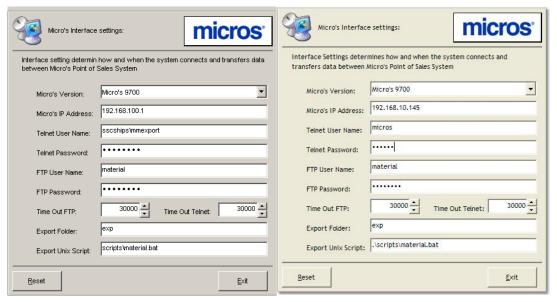
Navigation: Reference > Main Screen > Ship Specific Options > Interface >

Interface: Micros Configuration



The Micros configuration window contains the information linking the Micros POS (Point of Sale) system with MMS.

Micros Configuration:



- 9700 setup Requirements:
 * Micros server joined to the domain
- * Telnet enabled on the server with NTLM = 1
 * Micros import user created on the server and given either administrator rights or added to telnetusers group.
- * Exp directory shared on Micros server and full permissions given for the users performing sales import * F&B scripts (MM Interface) installed on Micros server.

Navigation: Reference > Main Screen > Ship Specific Options > Interface >

Interface: Revenue Centers Link



The stock deduction is dependent on the links that are created between the POCs (Points of Consumption) and the Micros Revenue Centers. This linking ensures that that all sales that are registered in the Micros Point of Sales system correctly transfer for stock deduction in the MMS system.

Revenue Centers Link:

The window contains a list of MMS POCs and the second column contains the POC links.



Clicking an empty link cell opens a selection window where all the POCs appear. Select one from the list.



Press Exit to close the module and complete the linking.

Navigation: Reference > Main Screen > Ship Specific Options > Interface >

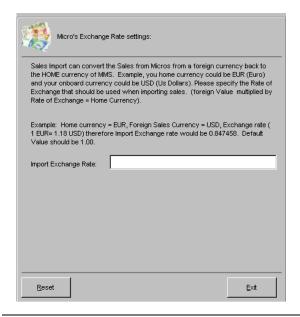
Ship Specific Options: Interface



In some specific cases (promotional cruises etc) the Micros base currency may be changed to something different than the MMS base currency (home currency). To cope with these rate differences in the sales import, the system needs to know the exchange rate between the two currencies.

Import Exchange Rate:

To insert the import exchange rate, use the space provided.



Navigation: Reference > Main Screen > Ship Specific Options >

Ship Specific Options: Inventory



In order for any kind of material accounting to take place, the shipboard materials management organization has to be setup in the MMS Software. This setup depends on the type of onboard organization that is in use and can vary in each particular case. This section of the Options tree is used for setting these preferences.

Inventory:

Click on the folder heading to see details regarding the selected topic.



Navigation: Reference > Main Screen > Ship Specific Options > Inventory >

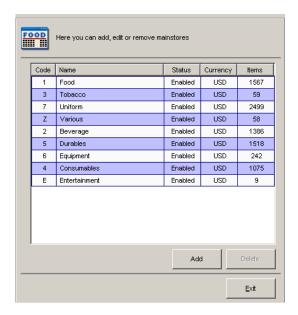
Inventory: Main stores



Main stores are the outlets that physically receive the various types of articles that are in use onboard. Typically each main material type is assigned a store such as food items, beverage items, consumable items, etc. The categorization can vary from operation to operation and MMS software has the ability to adjust to each particular way of working.

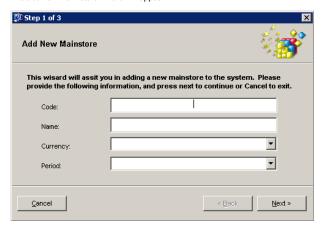
Mainstores:

A typical example of a storeroom type division is shown below



<u>A</u>dd To add a main store click

The add new main store wizard will appear.

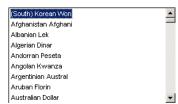


Complete the information required on the fields :

Insert a unique code for numbering the main store to be created.

Name Insert the name of the main store to be created.

CurrencySelect the storeroom currency from the drop down list



PeriodSelect the management period which the storeroom will use.

F&B (Cruisely) Hotel (monthly)

Uniforms (Season)

Click Next > to proceed to the next screen.

Each store can be assigned a markup factor that is used to calculate the vessel's fixed cost.

If any is used, insert the factor in the field provided. If none is used leave the default value intact.



Click to proceed to the next screen.

Select the user groups that have should access the new store by selecting the group on the left and clicking or to select all the users as assigned to the new store.



To complete the new store creation wizard please click Finish

Navigation: Reference > Main Screen > Ship Specific Options > Inventory >

Inventory: Departments



Shipboard departments are pieces of the onboard organization, within which the outlets (Points of Consumption) exist. Typical main departments in a normal shipboard organization are the Hotel, Deck and Engine departments. Each one of these can then contain several sub-departments depending on how the organization is set up. One of the peculiarities of the Hotel department is that it may house several sub-departments, whereas the Engine and Deck departments normally only have points of consumptions under them.

The following is a typical organizational division of a cruise vessel.

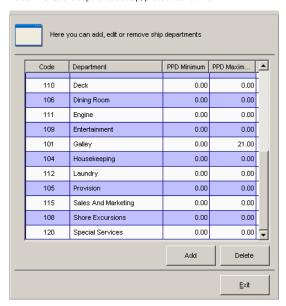
• HOTEL DEPARTMENT

Pursers Office
Bar Department
Housekeeping Department
Restaurant
Galley
Crew Areas
Duty Free Shops
Beauty Salon
Casino
Shore Excursions
Cruise Department (Entertainment)
Photo Shop

- ENGINE DEPARTMENT
- DECK DEPARTMENT

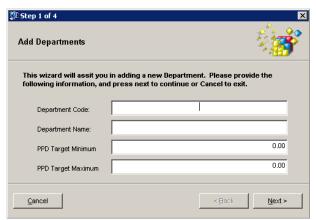
Departments:

To commence the department setup, proceed as follows :



Click button which opens the creation wizard.

At this point it will be required to fill in the following information:



DEPARTMENT CODEUse a short (max 6 characters) code for a unique identification of the department.

DEPARTMENT NAME

Insert the common name of the department.

PPD Target Minimum (Passenger Per Day Minimum Target) Insert the minimum sales target range for the department in this field if required.

PPD Target Maximum (Passenger Per Day Maximum Target) Insert the maximum sales target range for the department in this field if required.

Mext > to proceed to the next screen. Click

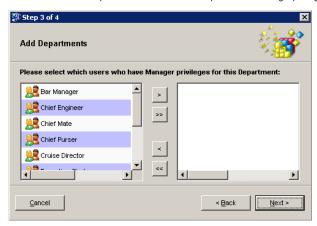
The next step of the wizard allows to select user groups who can access (create material issues) the new department.



Select the user groups that have access to the new department by selecting the group on the left and clicking or >>> to select all the user groups as assigned to the new department.

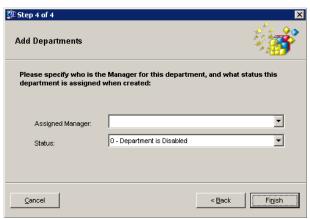
Click Next > to proceed to the next screen.

In the next screen it is required to choose the User Groups who have manager privileges for the department.

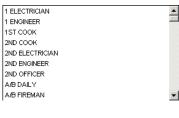


Click to proceed to the next screen.

The final step requires linking the department to a shipboard manager position and to enable it in the system.



From the drop down list of positions select a person who will be the assigned manager of the new department.



To enable the department in the system, select "Department is Enabled". If left disabled, it will not be possible to use the department within the MMS system.

0 - Department is Disabled 1 - Department is Enabled

Fi<u>n</u>ish to close the wizard

Navigation: Reference > Main Screen > Ship Specific Options > Inventory >

Inventory: Points of Consumption



The Points of Consumption consist of the different shipboard outlets within each main department. POCs on a medium size vessel could be as shown below:

HOTEL DEPARTMENT

Pursers Office Bar Department - Panorama Lounge Reception - Printing Room - Main Lobby Bar - Administrative Offices - Pool Bar - Crew Bar

Restaurant Housekeeping Department

 Cabins - Main Restaurant - Crew Areas - Buffet

- Outer Decks

- Lounges & Public Areas

Crew Areas **Galley Duty Free Shops** - Main Galley Beauty Salon - Crew Galley Casino - Provision Areas Shore Excursions - Cold Pantry Cruise Department - Buffet Preparation Photo Shop - Coffee Station - Pastry

- Bakery - Butcher

DECK DEPARTMENT

- Bridge Watch
- Bosun
- Garbage Room
- Carpenter
- Upholsterer
- Radio Room

ENGINE DEPARTMENT

- Engine Watch (ECR)
- Plumber
- Reefer
- Hotel Engineer

ACCOUNTS:

- Breakage
- Spoilage
- Water for Excursions
- Senior Officers Treatment
- Crew Treatment
- Prepaid Packages

- Passenger Treatment
- VIP Party

Points of Consumption:

Prior to starting to create points of consumptions please choose which type of POC is to be created and click on the corresponding link to open the specific instruction on creating your selection :

- Normal POC (Point of Consumption)
 - Normal Points of Consumption are most normal outlets onboard.
- **Uniforms Point of Consumption**
 - The Uniforms Point of Consumption has specific requirements.
- Account

Navigation: Reference > Main Screen > Ship Specific Options > Inventory > Points of Consumption >

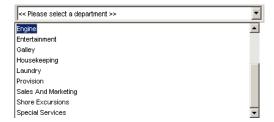
Inventory: Points of Consumption



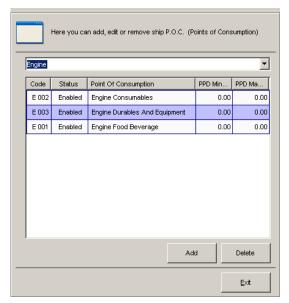
Points of Consumption:

To create a new POC (Point of Consumption) proceed as follows:

Select the Department under which the new POC will be created :



The POC list for the department will open in the space below the drop down list. If none have previously been created the list will appear empty.



button to open the POC creation wizard.

The first screen of the creation wizard will open. In this screen it is necessary to select the type of POC that will be created. The three options available are as follows

<u>Standard</u> Bars, galley outlets, sub-stores, etc.

Uniforms

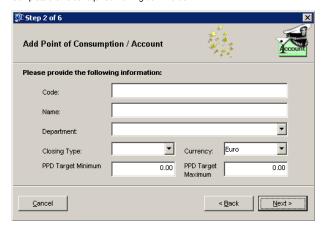
Crew clothing items, company assigned effects.

Accounts
Items that are expensed directly to an account without passing through a POC.



Select Standard as your option and click to proceed to the next screen.

Complete the fields required working downwards :



Code

Use a short (max 10 characters) code/name for a unique identification of the POC.

All these Codes will later appear on various Reports and especially in the Sales Import Module. Therefore it is recommended to assign sophisticated codes only which allows all Users to easily identify the POC by the Code.

Name Insert the common name of the POC

<u>Department</u>
Select the department under which this POC will be categorized.

Closing Type

Choosing one of the 5 Closing Types will define the way of how the System calculates the Opening Stock on Hand for the new Period based on the current Stock on Hand.

Changing the Closing Type of existing Points of Consumption might have effects to the regular Period Reset Procedure. Due to this fact the impact to the closing of the Period in the Period Reset Module is mentioned in this Manual.

General Information regarding Stock Transfer from the Period to be Closed into the new Period

The following Events are not considered when assigning a Closing Type and apply for all the Closing Types:

1. Negative Stock on Hand Quantities

The System can be configured in two ways how to handle negative Stock on Hand Figures: Not allow negative Stock:

Negative Stock on Hand in Points of Consumption will stop the Period Reset Process. These Stock Values need to be corrected by conducting a Inventory. This is the recommended System Setting in order to check for the actual physical Stock on Hand in the Point of Consumption.

Allow negative Stock:

In Cases were Stock on Hand Level is negative the System automatically generate an Inventory to correct these Values to Zero. The Disadvantage of this Option is that Stock on Hand is set to Zero despite the fact that there might be physical Stock present in a Point of Consumption.

In any Case the System will not transfer negative Stock on Hand figures into the new Period.

2. No negative Prices of Items will be corrected during the Period Reset Process. They will be transferred with the current Stock on Hand and the current negative price.

Closing Types of the Points of Consumptions are selected in the Drop Down Menu: The available options are:



Automated Stock Deduction

The stock (inventory) of this outlet will be deducted automatically using the stock deduction function which considers the sales in the Micros Point of Sale system and automatically deducts the sold items from the current stock of the selected outlet (POC).

In order to have full control over the Stock deduction Process the System allows the Stock for Points of Consumption to go into negative Values. Possible reasons for this events might be that an Items is poured in a lower quantity than indicated in the recipes or a different Item than in the recipe is physically handed out.

In any case negative Stock on Hand needs to be corrected before the Reset can be done.

Closing Stock on Hand for the old Period will be the current Stock on Hand reduced by the Stock Deduction from Micros POS System. The remaining Stock will be carried over into the new Period as Opening Stock.

Carry Over

The carry over option does a complete transfer of the items in inventory directly to the next period without applying any corrections. This does not include negative Stock on Hand Figures.

Manual

Processes a closing of the inventory considering all items consumed and starting with zero stock for the new period.

Most commonly this Option is used for Points of Consumptions like Galley, Food Courts etc. where the Stock on Hand is not deducted by Recipes. In this Cases it is assumed that all Stock of all the Issues in the current Period within the current Period have effectively been consumed.

During the Period Reset Process the present Stock on Hand will be set to Zero. These Figures will appear in the corresponding Period Reports under the Column "Consumption". Closing Stock on Hand will be Zero as well as the Opening Stock of the new Period.

Period End Inventory

The Setting needs to be applied for all Points of Consumptions where a End of Period Inventory needs to be conducted before a Period Reset can be done.

During the Period Reset Process the System requires a confirmation from the User in order to proceed. This Confirmation is applied by a special Button within the Period Reset Module. Further on this Confirmation is logged under Period Reset Events and can be traced back to the specific User in the Event Viewer Module.

After conducting the Inventory the current Stock on Hand will be transferred into the new Period as Opening Stock.

The System will not correct negative Stock on Hand values and will not carry these Values over into the new Period.

Deduction plus InventoryThis closing method is a combination of Automated Stock Deduction and Period End Inventory and conditions for both apply on this closing type

Currency

Select the base currency of the POC to be created.



PPD Target Minimum (Passenger Per Day Minimum Target)

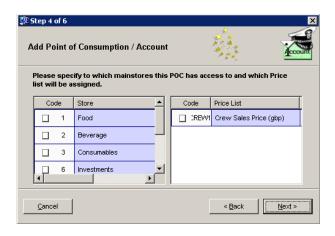
Insert the minimum sales target range for the POC in this field if required.

PPD Target Maximum (Passenger Per Day Maximum Target)

Insert the maximum sales target range for the POC in this field if required.

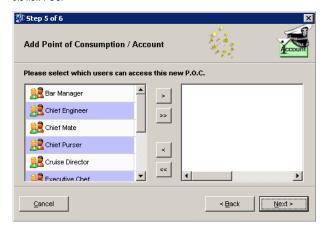
Next > Click to proceed to the next screen.

In this screen it will be necessary to define into which stores the new POC will have access Select the stores by checking the corresponding boxes on the left.



to proceed to the next screen. Click

The next step of the wizard allows the selection of user groups who can access (create material issues) the new POC.



Select the user groups that have access to the new department by selecting the group on the left and clicking \longrightarrow or \longrightarrow to select all the user groups as assigned to the new department.

to proceed to the next screen.

In the final step of the wizard, following information should be given:

Count GroupThe count group refers to which group division the POC is referring. There are only options for passengers or crew.

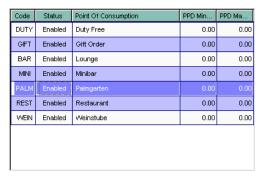


Report Groups
The report groups are the basic reporting categories.

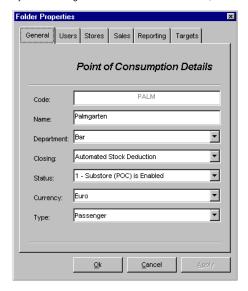


to close the wizard

The last step of the creation process is to enable the POC that was created.



By double clicking the created POC in the main screen, the following detail window will open :



This screen will recap the information that was inserted using the creation wizard. To enable the POC for usage, select the status drop down and change it to "Substore (POC) is Enabled'.



Navigation: Reference > Main Screen > Ship Specific Options > Inventory > Points of Consumption >

Inventory: Points of Consumption



Points of Consumption: Uniforms

To create a new uniform POC (Point of Consumption) proceed as follows :

button which opens the POC creation wizard.

The first screen of the creation wizard will open. In this screen it is necessary to select the type of POC that will be created. The three options available are as follows:

<u>Standard</u> Bars, galley outlets, sub stores, etc.

<u>Uniforms</u> Crew clothing items, company assigned effects.

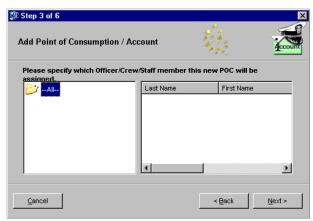
Accounts

Items that are expensed directly to an account without passing through a POC.



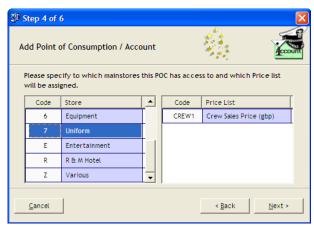
<u>N</u>ext > Select uniforms option and click to proceed to the next screen.

Here, it is necessary to assign crewmembers to this new POC. This information is acquired by the software directly from the Fidelio Property Management System and the user will typically see the crew list in the space provided.



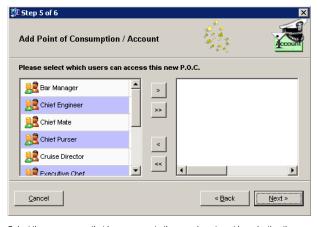
<u>N</u>ext > Click to proceed to the next screen.

In this screen it will be necessary to define to which stores the new POC will have access. Select the desired stores by clicking your selection on the left.



to proceed to the next screen.

The next step of the wizard allows selection of user groups who can access (create material issues)



Select the user groups that have access to the new department by selecting the group on the left and clicking \longrightarrow or \Longrightarrow to select all the user groups as assigned to the new department.

Fi<u>n</u>ish to close the wizard

Navigation: Reference > Main Screen > Ship Specific Options > Inventory > Points of Consumption >

Inventory: Points of Consumption



Points of Consumption: Accounts

button which opens the POC creation wizard. Click

The first screen of the creation wizard will open. In this screen it is necessary to select the type of POC that will be created. The three options available are as follows:

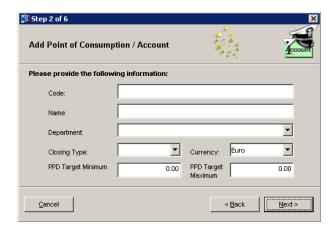
<u>Standard</u>
Bars, galley outlets, sub stores, etc.

<u>Uniforms</u> Crew clothing items, company assigned effects.

Accounts Items that are expensed directly to an account without passing through a POC.



Complete the fields required working downwards :



<u>Code</u>
Use a short (max 10 characters) code/name for a unique identification of the POC

Name Insert the common name of the POC

<u>Department</u>Select the department under which this POC will be categorized.

 $\frac{ \hbox{\bf Closing Type}}{\hbox{\bf Select the closing type of the POC. The options are}:$

Carry Over

Manual

Period End Inventory

Automated Stock Deduction

The stock (inventory) of this outlet will be deducted automatically using the stock deduction function which considers the sales in the Micros Point of Sale system and automatically deducts the sold items from the current stock of the selected outlet (POC).

Carry Over

The carry over option does a complete transfer of the items in inventory directly to the next period.

Manual

Processes a closing of the inventory considering all items consumed and starting with zero stock for the new period.

Period End Inventory

The system automatically creates a spot check inventory document in the inventory module for the items in the POC and this document has to be closed in the corresponding module before any period reset can take place.

<u>Currency</u> Select the base currency of the POC to be created.

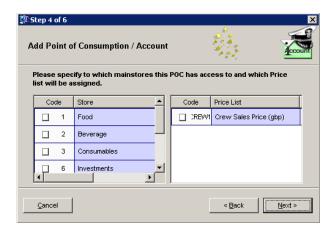


<u>PPD Target Minimum</u> (Passenger Per Day Minimum Target)
Insert the minimum sales target range for the POC in this field if required.

<u>PPD Target Maximum</u> (Passenger Per Day Maximum Target) Insert the maximum sales target range for the POC in this field if required.

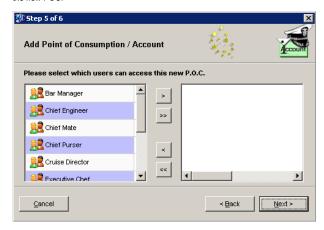
<u>N</u>ext > Click to proceed to the next screen.

In this screen it is necessary to define to which stores the new POC will have access. Select the desired outlets by checking the corresponding boxes on the left.



to proceed to the next screen. Click

The next step of the wizard allows selection of user groups who can access (create material issues) the new POC.



Select the user groups that can access the new department by selecting the group on the left and clicking \longrightarrow or \longrightarrow to select all the user groups as assigned to the new department.

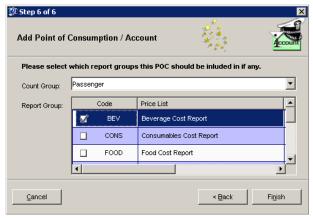
to proceed to the next screen.

In the final step of the wizard, the following information should be given:

<u>Count Group</u>The count group refers to which group division the POC is referring. There are only options for passengers or crew.

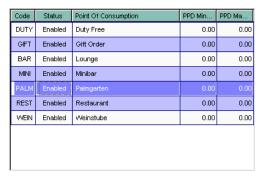


Report Groups
The report groups are the basic reporting categories.

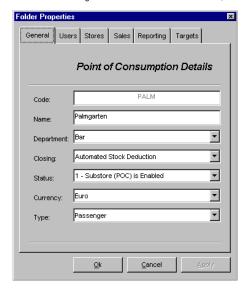


Click Finish to close the wizard

The last step of the creation process is to enable the POC that was created.



When double clicking the created POC in the main screen, the following detail window will open :



This screen will recap the information that was inserted using the creation wizard. To enable the POC for usage click the status drop down and change it to "Substore (POC) is Enabled".



Navigation: Reference > Main Screen > Ship Specific Options > Inventory >

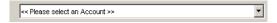
Inventory: Causes



The causes are needed to state a justification for a movement to accounts and assign the destination of the issued articles. The system has the option to insert a set of default causes but in most cases users of MMS assign the causes to match those required by their accounting department and other reporting requirements.

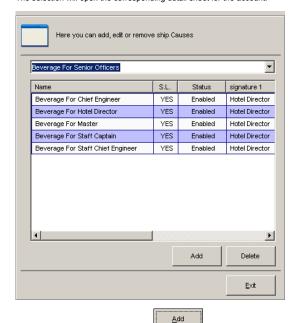
Causes:

To assign causes for the accounts, firstly select the account under which the causes will be set.





The selection will open the corresponding detail sheet for the account.



To add a cause for the account select

A three step cause creation wizard will open. Complete the required fields :

Cause Name

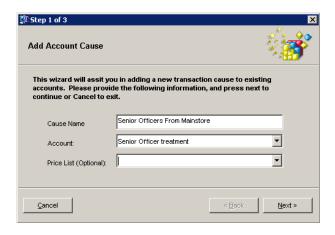
Name of the cause to be created.

Account

Name of the main account to which the cause will be linked.

Price Lis

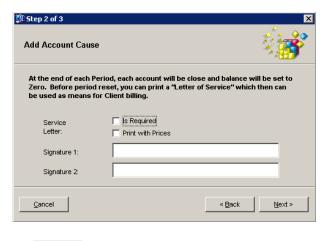
Optionally if this account needs a specific price list it should be stated in this option.



Click Next > to proceed to the next screen.

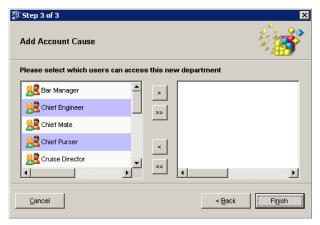
The next option allows to state if service recap letters need to be printed at the end of each period and if they should be printed showing the item prices. The service letters recap the complete list of the articles that have been inserted into the system using the particular cause.

At the bottom of the service letter print out, there is the possibility for two signature spaces if so required.



Click _____to proceed to the next screen.

The next step of the wizard allows selection of user groups who can access cause of the account.



Select the user groups that can access the new department by selecting the group on the left and clicking or to select all the user groups as assigned to the new department.

Click Finish to close the wizard

Navigation: Reference > Main Screen > Ship Specific Options >

Ship Specific Options: Invoice Settings



The invoice settings folder contains the options to set up invoicing details.

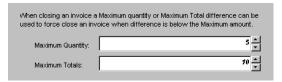
Invoice Settings:



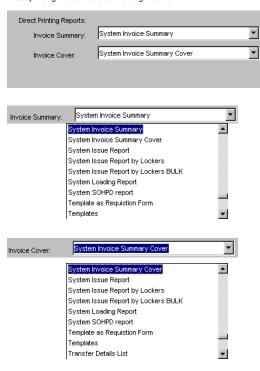
The decimal places field sets the number of decimals that the system needs to take into consideration when checking received invoices against purchase orders.



The maximum quantity and maximum totals are used to define the maximum value differences that will be allowed when closing an invoice.



The direct printing option selects the invoice cover and invoice summary that will be available in the direct printing function of the invoicing module.



Navigation: Reference > Main Screen > Ship Specific Options >

Ship Specific Options: Lockers

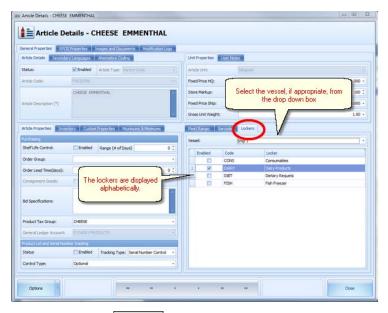


In order for the MMS to function, the system needs to be set up with what type of material is in which onboard store. Within the software these storage locations are called lockers. Each product used in the system needs to be assigned to the stores that have that product in the inventory.

Lockers:



<u>STEP 1</u>
To assign products to lockers, the first step is to create and define the shipboard storage lockers.



<u>A</u>dd To create a new locker click

The system will ask for a unique identification code for the new locker. This ID must consist of six characters and can not contain spaces. If this criteria is not followed the system will display an ID error message



OK Insert this ID in the space provided and press

Fish1

The locker ID will appear on the main creation window where it will then be necessary to insert the locker description. Type the information in the space provided :



Press **ENTER** to complete the creation of a locker.

<u>STEP 2</u>
Once all the lockers have been created it is still necessary to assign products to the appropriate lockers.

This operation is done in



Article Manager

Select the product category folder that contains the products that need to be assigned to a locker.

Select the correct vessel.

Select the appropriate storage locker .

Navigation: Reference > Main Screen > Ship Specific Options > Lockers >

Lockers : ID Mismatch



Locker ID Mismatch: Warning

The system will ask for a Unique identification Code for the new locker to be created. This ID must consist of six characters and can not contain spaces. If the code entered does not meet the system requirements, a warning will be displayed:



Navigation: Reference > Main Screen > Ship Specific Options >

Ship Specific Options: Purchasing



All information relating to the purchasing operation is set here.

Purchasing:

Click on the folder heading to see details regarding the selected topic.



Navigation: Reference > Main Screen > Ship Specific Options > Purchasing >

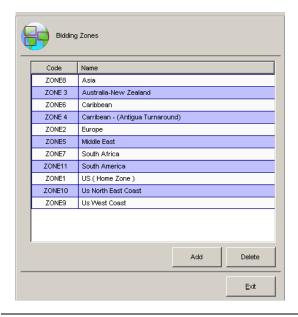
Purchasing: Bidding Zones



Cruises worldwide normally involve purchases worldwide. For this purpose it is possible to set electronic purchase orders for each specific geographic region in order to trace bidding on that particular area.

Bidding Zones:

The bidding zones are set in the corresponding window. All the zones in which purchasing takes place should be included.



Navigation: Reference > Main Screen > Ship Specific Options > Purchasing >

Purchasing: Cover Page



Cover Page:

The purchase order layout and other information on the cover page may be inserted in the space provided.



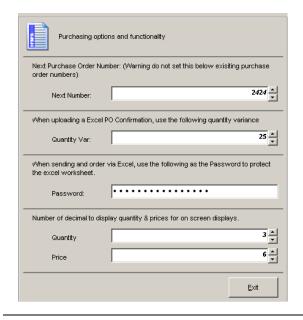
Navigation: Reference > Main Screen > Ship Specific Options > Purchasing >

Purchasing: Orders



Orders:

The variables of the purchasing module may be inserted in the spaces as follows :

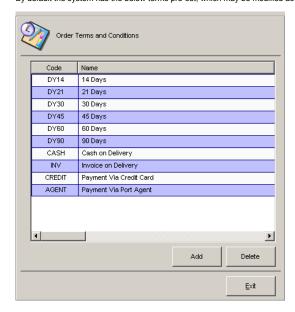


Purchasing: Payment Terms



Payment Terms:

Payment conditions may be set in the system as dictated by company policy. By default the system has the below terms pre-set, which may be modified as necessary.

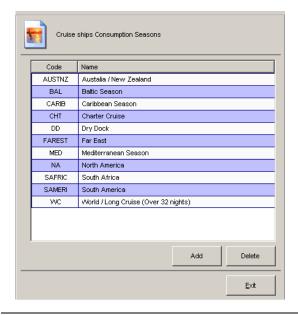


Navigation: Reference > Main Screen > Ship Specific Options > Purchasing >

Purchasing: Seasons



Seasons:



Purchasing: Sending



Sending:

This field may contain company specific information that may be included and sent with the order.



Navigation: Reference > Main Screen > Ship Specific Options > Purchasing >

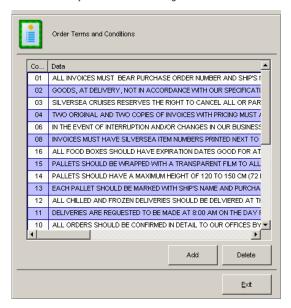
Purchasing: Terms & Conditions



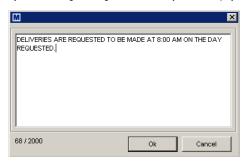
The system can hold the generic order terms and conditions. If the standard terms and conditions are not available to be printed on purchase order it is possible to define a code, name and link to specific conditions per supplier and only these will be printed on the purchase order.

Terms & Conditions:

The conditions may be created in a chronological order.



By double clicking on a single condition, the system will display the contents as text for easy modification.



Navigation: Reference > Main Screen > Ship Specific Options >

Ship Specific Options: Recipe Settings



The maintenance of recipe related information is managed through the recipe settings folder tree. Please note that most of these options can also be managed directly in the recipes module of MMS during the creation process.

Recipe Settings:

Click on the folder heading to see details regarding the selected topic.

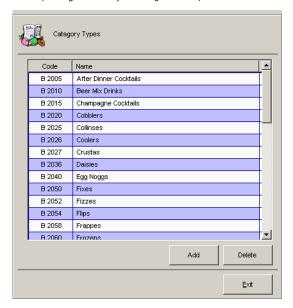


Navigation: Reference > Main Screen > Ship Specific Options > Recipe Settings >

Recipe Settings: Category Types



The recipe categories list may be managed in this option.



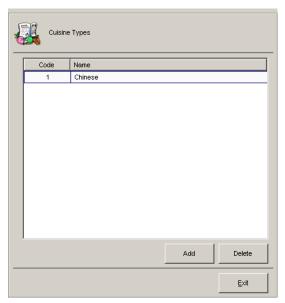
Navigation: Reference > Main Screen > Ship Specific Options > Recipe Settings >

Recipe Settings: Cuisine Types



Cuisine Types:

The cuisine types list may be managed in this option.



Navigation: Reference > Main Screen > Ship Specific Options > Recipe Settings >

Recipe Settings : Main Ingredient Types



Main Ingredient Types:

The ingredients list may be managed in this option.



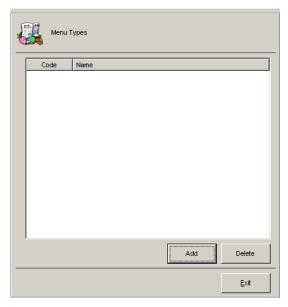
Navigation: Reference > Main Screen > Ship Specific Options > Recipe Settings >

Recipe Settings: Menu Types



Menu Types:

The menu list may be managed in this option.



Navigation: Reference > Main Screen > Ship Specific Options > Recipe Settings >

Recipe Settings : Serving Descriptions



Serving Descriptions:

The serving description list may be managed in this option.



Ship Specific Options: Regional Settings



The regional settings folder contains the basic information on the countries, cities and telephone codes of the world. Though the software already recognizes most countries and cities, this option may be utilized to add and delete as necessary.

Regional Settings:

Click on the folder heading to see details regarding the selected topic.



Navigation: Reference > Main Screen > Ship Specific Options > Regional Settings >

Regional Settings : Cities



Cities:

The cities are managed in two phases, firstly by selecting the country, after which the system displays the available cities.





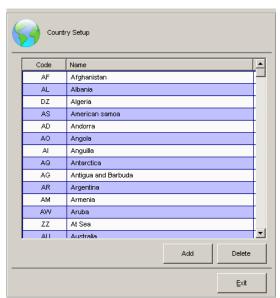
Navigation: Reference > Main Screen > Ship Specific Options > Regional Settings >

Regional Settings. Countries



Countries:

The countries list is set by default but may be modified through this option.



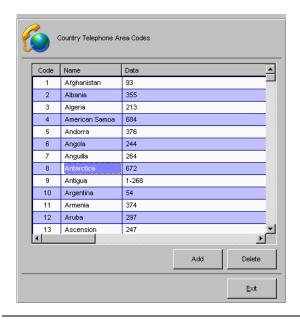
Navigation: Reference > Main Screen > Ship Specific Options > Regional Settings >

Regional Settings: Telephone Codes



Telephone Codes:

The country telephone codes may be maintained through this module.



Ship Specific Options: Reports



This part of the folder tree handles report groupings and printing options.

Reports:

Click on the folder heading to see details regarding the selected topic.



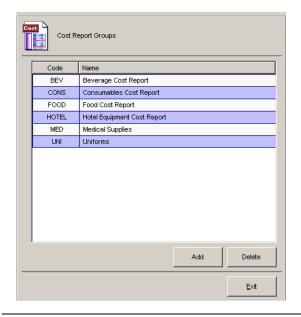
Navigation: Reference > Main Screen > Ship Specific Options > Reports >

Reports: Cost Report Groups



Cost Report Groups:

This option allows to specify the reporting groups according to company needs and must be decided and set when installing the software for the first time.

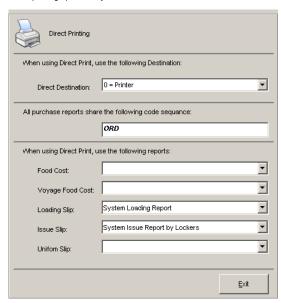


Reports: Direct Printing



Direct Printing:

Direct printing options may be set in this module.

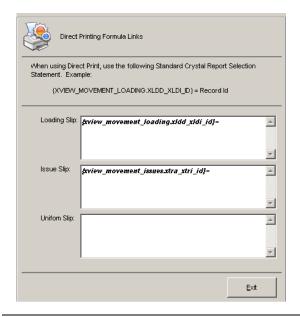


Navigation: Reference > Main Screen > Ship Specific Options > Reports >

Reports : Direct Printing formulas



Direct Printing formulas:



Ship Specific Options: Requests



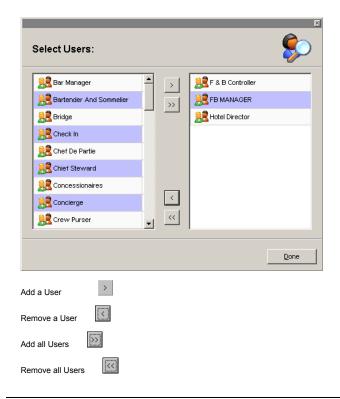
The options of shipboard material requests (orders to shore side) can be managed though this option. The options include the number of users needed to approve an order request and who will perform this task.

Request Options:





By selecting the system will allow modification of the users and user groups that have access to approve an order request.

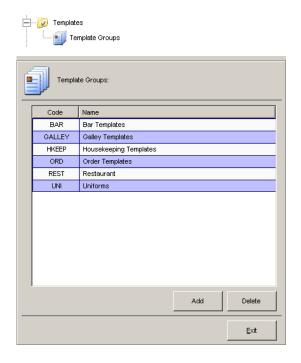


Ship Specific Options: Templates



The templates groups can be added, modified and deleted in this part of the options tree.

Template Groups:



Ship Specific Options: Vendors



This module has options for maintaining information about the suppliers.

Vendors:

Click on the folder heading to see details regarding the selected topic.



Navigation: Reference > Main Screen > Ship Specific Options > Vendors >

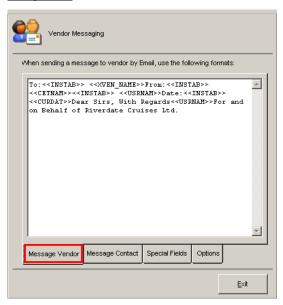
Vendors: Email



The email options that will be used when communicating with the vendors may be managed in this module

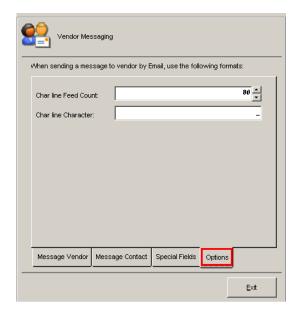
Email:

Message Vendor









Vendors: Options



Options:

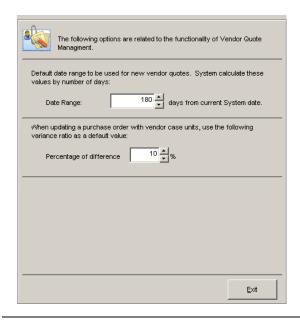


Navigation: Reference > Main Screen > Ship Specific Options > Vendors >

Vendors: Vendor Quotes



Vendor Quotes:



Navigation: Reference >

Period Reset



The Period Reset module handles the period turnover procedure in MMS. This sequence covers the phases of encapsulating and organizing data in periodical order, based on set monthly or cruise periods. This allows to report all aspects of a purchasing and inventory operation onboard the ships and ashore.

An obligatory part of the proper usage of the MMS software is that a closing is made on a regular basis. In most cases the periods are reset on per cruise and monthly basis in order to have

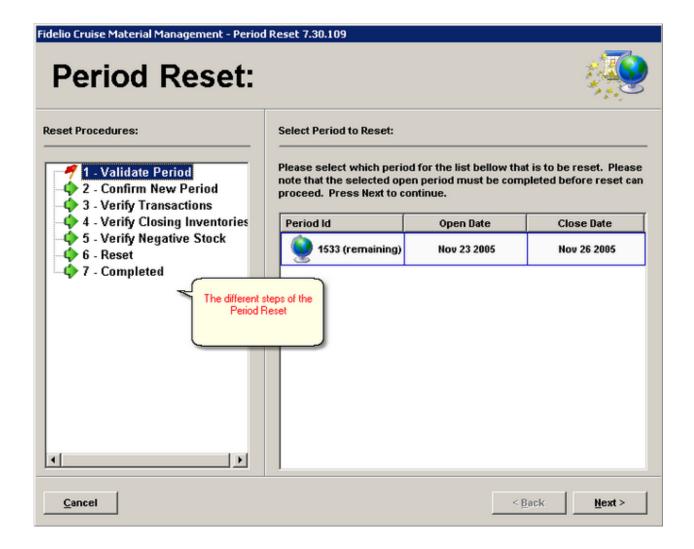
all the relevant reporting data available to the various operational functions. All this is dependent

on individual company policies.

Period Reset Main Screen:

The period reset sequence is organized in seven steps.

Prior to a period reset it is necessary to verify that at least three future periods are set in the system, as referred to in the periods help topic. This is a generic requirement for proper functioning of the software.



Phase 1

To start the PERIOD RESET first ensure that no pending issues exist in the system. This aspect involves checking that :

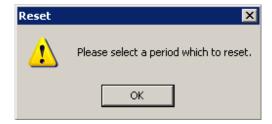
- All necessary transactions have been processed by all departments related to the period to be closed.
- The transaction approvals have been made and completed to level three in the movements module 3 - Received at destination
- All movements that are needed within the period to be closed have been entered in the system.
- End of cruise inventory in all POCs (Points of consumption) has been physically completed and the results entered in the MMS system.

Select the period to be closed by clicking on it and select

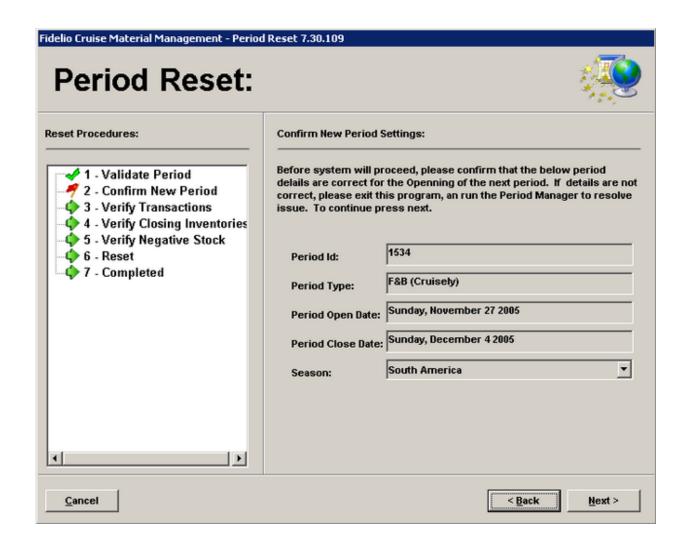




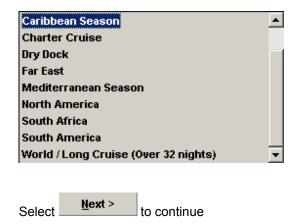
NOTE : It is necessary to click on the closed period so that the selection turns blue. Otherwise the system will display an instruction message.



Phase 2



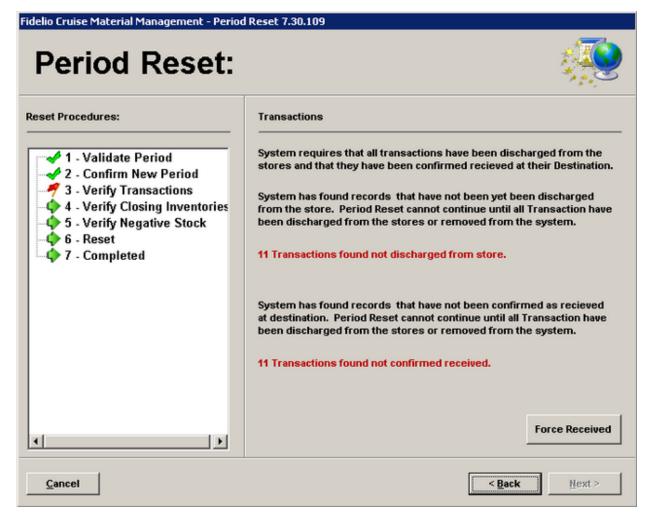
Confirm the period information. At this point it is still possible to change the naming of the season to include the period to be closed under a specific account group; season etc. To change this information open the drop down list and select the corresponding one.



Phase 3

At this point if there are any open transactions, the system will display a notification of this and it is necessary to

return to correct the pending issues.





Click <u>Cancel</u> and return to the adjustment.

Movements module and complete all the pending transactions that need

Upon completing all necessary transactions, return to the Reset Period module and the system will continue to the next phase.



Select hext > to continue

Phase 4

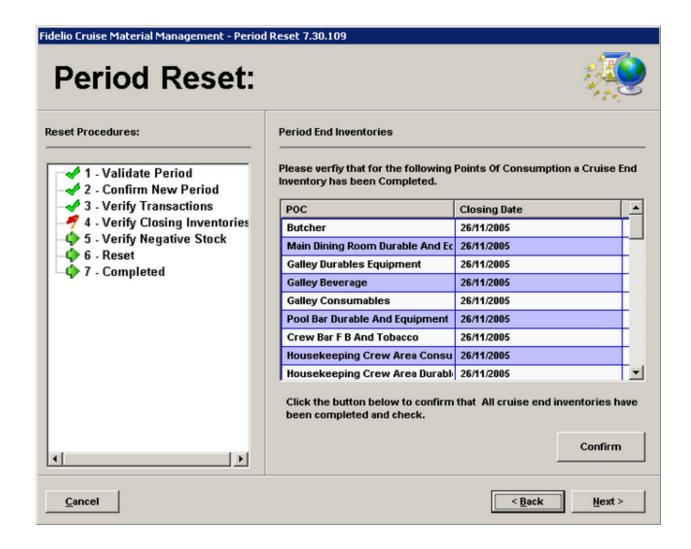
In phase four the system will require a confirmation that a physical inventory count has been made in all relevant

POCs (Points of Consumption).

This part of the closing sequence is dependent on whether under the POC settings, the 'end of cruise inventory'

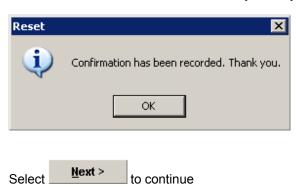
option has been selected, meaning that the system will in this case automatically create end of cruise inventory documents in the inventory module for the chosen POCs. For continuing from phase 4 onward, it is necessary to

close these inventory documents first.



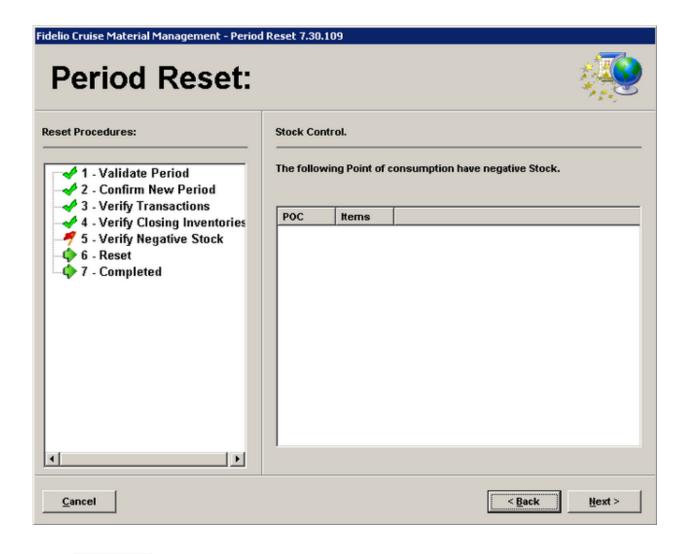
Select Confirm to continue.

The confirmation will be recorded in the system by a notification of this.



Phase 5

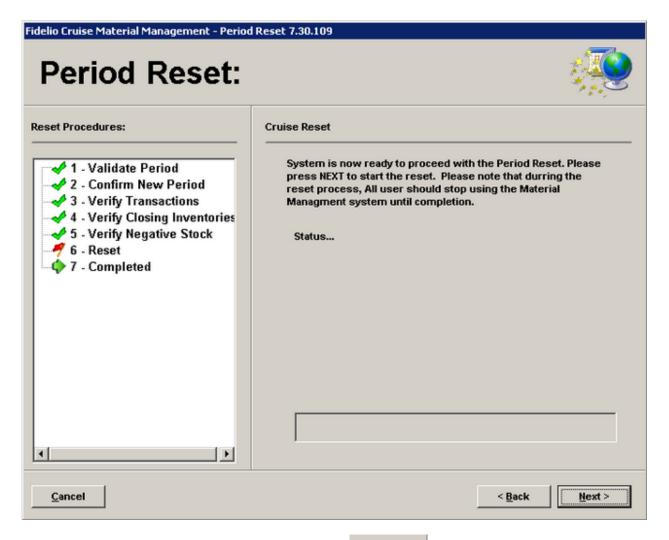
Phase five will verify if there is negative stock in any POC.



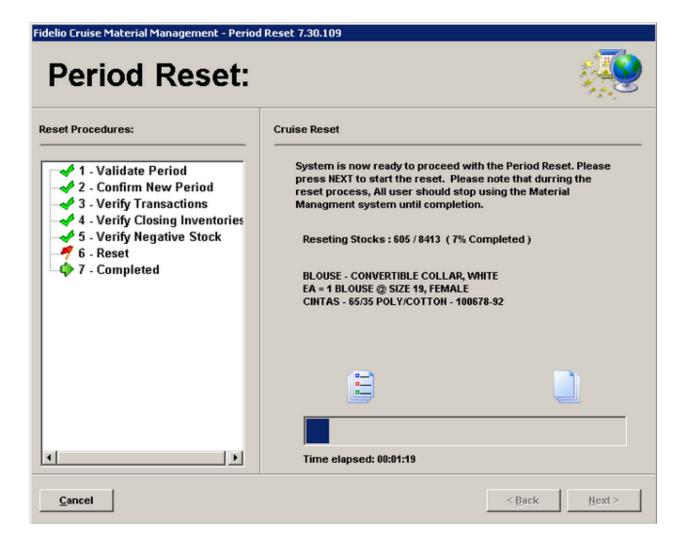
Select Next > to continue

Phase 6

Phase six starts the actual reset process which may take a while to process. Ensure that the system is not used from any workstation during the time this phase is running.



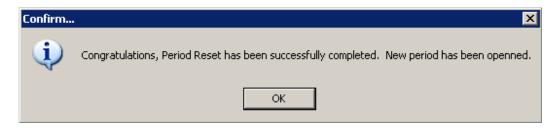
After ensuring that the software is idle at all users, select hext > to continue.

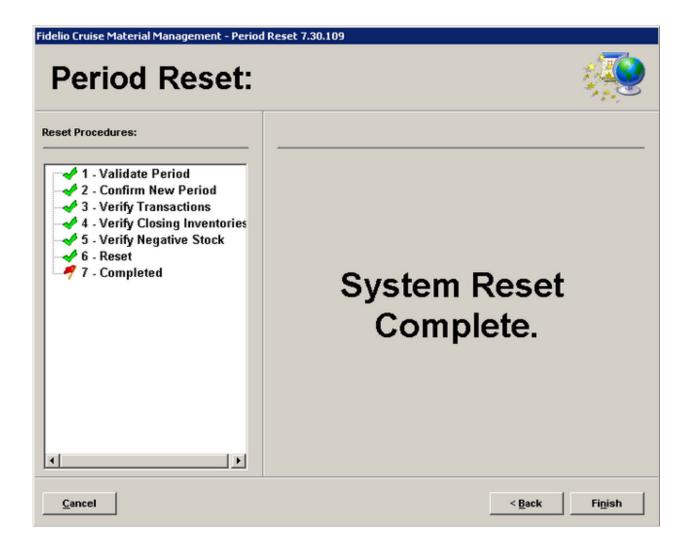


Phase 7



Upon successful completion, the system will display a notification that the Period Reset has been made.





Select Finish to exit the Period Reset module and proceed to verify that all aspects of the turnover have been made correctly.

Navigation: Reference >

Periods



The Periods module is where the standard operating timeframes for the vessel (s) are defined. Once the dates 'Open' and 'Close' (effectively 'from' and 'to') are defined, it is possible to produce reporting documentation for purchasing, movements, sales, inventories etc for that specified date range. The most obvious choice for periods is that they are created on a cruise basis, but there is also the option to define Summaries for different circumstances and time frames, like on monthly basis or quarterly for Accounting. The Cruise based periods then integrate with the details entered in Itinerary Planner.

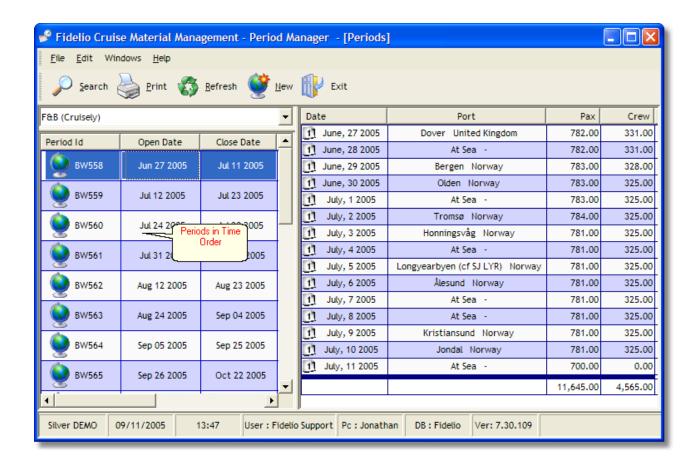
Periods Main Screen:

The Below image represents the main periods screen:

- At the top are located the function buttons for the most common option.
- The Periods are listed on the left hand side in time order
- Once a cruise is selected on the left the Itinerary is shown on the right hand side in detail together with the passenger and crew column.

Here the user will enter the passenger forecast for the next cruises. This is important as the system will take these figures to calculate the

suggested Quantity in the Order Request.



Below the function buttons is located the period type selection.



The type of Periods:

- Cruises (Cruise Based Management Period)
- Summaries (Virtual Periods)

The type of Management period should be setup during the first installation of the software.

Navigation: Reference > Main Screen >

Buttons



The buttons toolbar contains the most frequently used options for quick and easy access.

Buttons:



Search: Search for a specific period Opens the Report Manager.

Refresh: This option refreshes the screen layout.

New: Create a new Period.

Exit: Closes Periods.

Navigation: Reference > Main Screen > Buttons >

Button: Print



This option opens the *Report Manager*. This option will be also available in the Menu; File ->Print.

Print:



Click to open the Report Manager.

Navigation: Reference > Main Screen > Buttons >

Button: Refresh



This option refreshes the screen layout. For example, when you have sorted columns by their headings or resized them, clicking Refresh will reset the layout to the default view.

Refresh:



Click to refresh your screen layout.

Navigation: Reference > Main Screen > Buttons >

Button: New



Click 'New' to begin creating a new period. The new period wizard will start and guide you through the necessary steps.

New:

First it is important to ensure that the correct period type has been selected from the period type drop menu in the Main screen.:



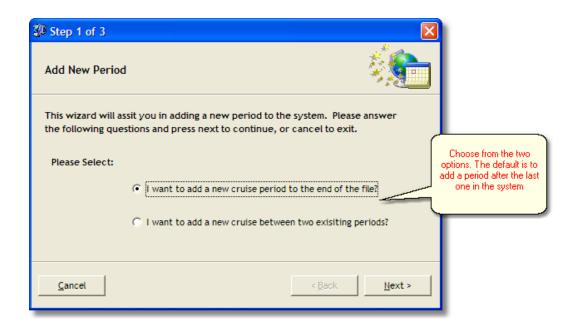


Click to create a new period. You can also right click in the Period list window and select new from the popup menu.

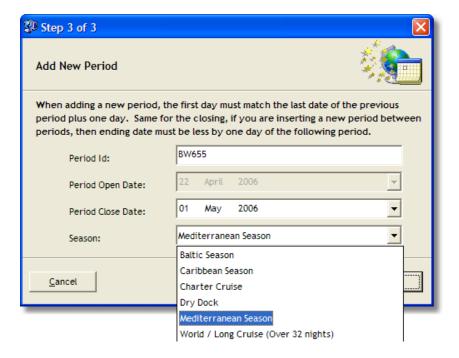
When you want to add a new period, you have the choice of two options. Firstly, and most commonly, you can add a new period at the end, after the last period. This is normally how you will define each period you set up. The system defaults the opening date to the day after the last period closing date. You then choose when your new period will close, assign it an Id and choose a cruising season for this period.

The second option available it to insert a new period *between* two already existing ones. In this case you you will select the 2nd choice in the wizard and follow the steps detailed *here*.

The system defaults to the first option on list:



If you choose the option and click 'Next', the system will skip to Step 3 and prompt you for a Period Id, the closing date for the new period and also a cruising season.



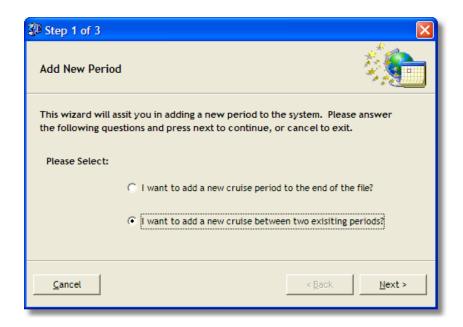
Once you've made your selection, click 'Finish' to add the period.

		<u> </u>			
BW565	Sep 26 2005	Oct 22 2005			
№ BW566	Oct 23 2005	Nov 05 2005			
№ 8W567	Nov 06 2005	Nov 19 2005			
₩568	Nov 20 2005	Dec 02 2005			
№ BW101	Dec 03 2005	Dec 13 2005			
№ 8W570	Dec 16 2005	Dec 19 2005			
№ BW571	Dec 20 2005	Jan 04 2006			
№ BW651	Jan 05 2006	Mar 14 2006			
₩652	Mar 15 2006	Mar 27 2006			
№ BW653a	Mar 28 2006	Apr 07 2006			
₩654	Apr 09 2006	Apr 21 2006			
₩ BW655	Apr 22 2006	May 01 2006			

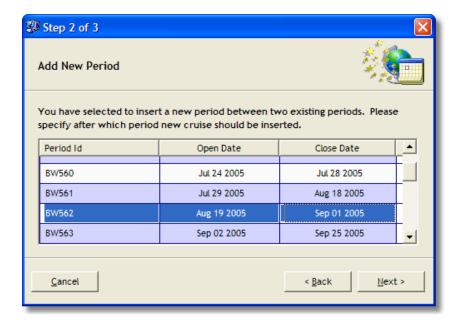
The new period is inserted on the end of the list as shown above.

Inserting between two existing periods.

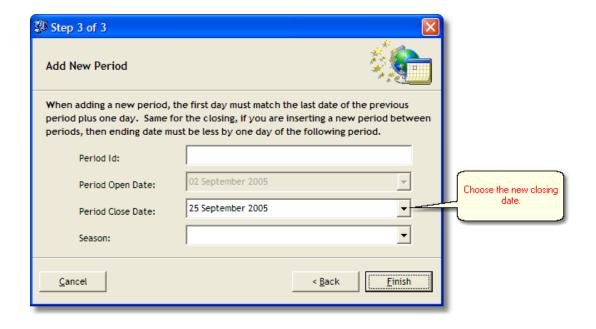
If you choose the 2nd option, to insert a period between two existing ones, clicking 'Next' will take you to the Step 2 screen. Here you need to choose the period that your new one will appear *after*. Read the on screen instructions carefully, in order to insert your new period in the correct place.



Highlight the desired period and click 'Next'...



Now you need to assign the new period an Id, like before, and choose the closing date and season. As indicated, the opening date defaults to the day **after** the period you choose to insert after, and the closing date **must** be at least one day **less** than the closing date of the following period.



Complete the creation process by selecting

Fi<u>n</u>ish

Note: Remember: changing periods that are already created, particularly adjusting the dates, will cause a 'knock on effect' with the remaining periods. This means each subsequent period will have to be either amended or deleted and created again.

Navigation: Reference > Main Screen > Buttons >

Button: Exit



This option will close the Periods. You can also select from the Menu; File -> Exit.

Exit:



Click to close the Periods module.

Navigation: Reference > Main Screen >

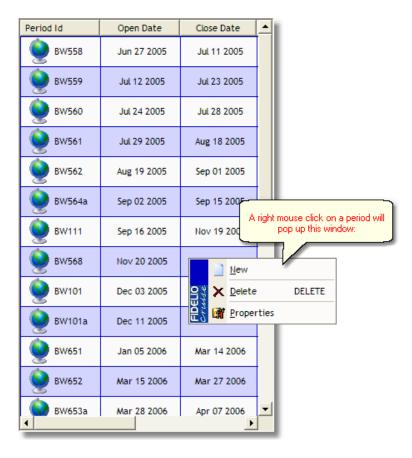
Period List



This window shows a concise list of the current periods. The available columns show the Period I.d. and opening and closing dates.

Period List:

Below you see an example of the Period List window.



Navigation: Reference > Main Screen >

Period Detail Window



In the main window, you will see the detail from entered in the Cruise Planner module for the dates of the defined period.

Period Detail:

In the image below you can see the date, current location and the estimated Passenger and Crew figures for the day.

Date		Port	Pax	Crew
1	June, 27 2005	Dover United Kingdom	782.00	331.00
11	June, 28 2005	At Sea -	782.00	331.00
1	June, 29 2005	Bergen Norway	783.00	328.00
11	June, 30 2005	Olden Norway	783.00	325.00
1	July, 1 2005	At Sea -	783.00	325.00
11	July, 2 2005	Tromsø Norway	784.00	325.00
	July, 3 2005	Honningsvåg Norway	781.00	325.00
11	July, 4 2005	At Sea -	781.00	325.00
1	July, 5 2005	Longyearbyen (cf SJ LYR) Norway	781.00	325.00
11	July, 6 2005	Ålesund Norway	781.00	325.00
1	July, 7 2005	At Sea -	781.00	325.00
11	July, 8 2005	At Sea -	781.00	325.00
1	July, 9 2005	Kristiansund Norway	781.00	325.00
11	July, 10 2005	Jondal Norway	781.00	325.00
1	July, 11 2005	At Sea -	700.00	0.00
			11,645.00	4,565.00

Navigation: Reference > Main Screen >

Menu



At the top of the screen is the menu bar. The options contained are explained in further detail in the following section of the help.

Menu:



Navigation: Reference > Main Screen > Menu >

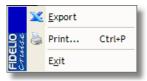
Menu: File



The file menu offers some basic options.

File:

The file menu includes one option not represented in the toolbar, Export.



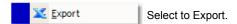
Navigation: Reference > Main Screen > Menu > File >

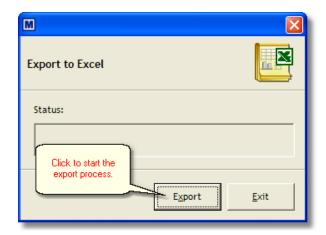
File: Export



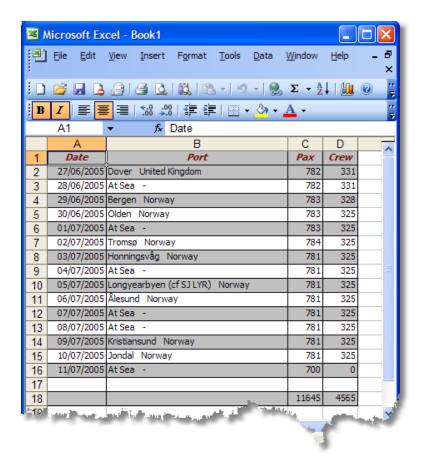
With this option you an export the contents of the main window to an Excel Sheet

Export:





The data appears in a new Excel spreadsheet as shown below:



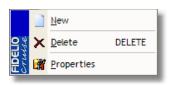
Navigation: Reference > Main Screen > Menu >

Menu: Edit



The Edit menu contains the same options that can be accessed by performing a right click in the period list window.

Edit:



New Delete Creates a new period

Deletes a selected period

Properties

Displays the properties of the selected period



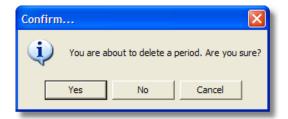
Main Screen

Edit: Delete

If you need to delete a period for any reason, this is how.

Delete:







If you delete a period, there is no 'Undo' function. The period will have to be recreated.

Navigation: Reference > Main Screen > Menu > Edit >

Edit: Properties

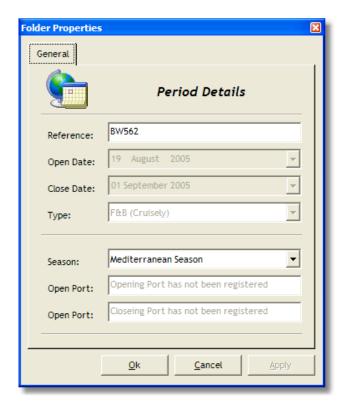


Properties allows you to view and amend certain fields of the period.

Properties:



You can amend the Period Id (Reference), cruising season and the Closing Date.



Navigation: Reference > Main Screen > Menu >

Menu: Windows



The Windows menu allows to changes on how the windows and screens are displayed on the layout during various phases in using the software.

Windows Menu Options:



Arrange All Rearranges the windows back to the default view

Split Splits the selected vies equally across the screen

Navigation: Reference > Main Screen > Buttons >

Button: New



Click 'New' to begin creating a new period. The new period wizard will start and guide you through the necessary steps.

New:

First it is important to ensure that the correct period type has been selected from the period type drop menu in the Main screen.:

Cruises Summaries

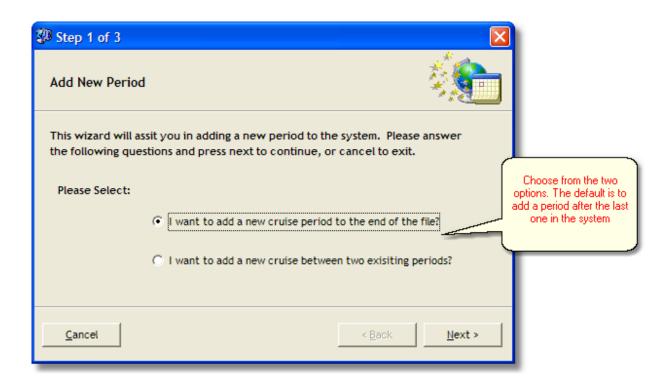


Click to create a new period. You can also right click in the Period list window and select new from the popup menu.

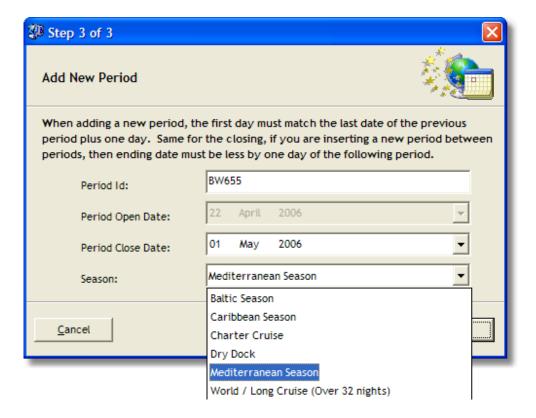
When you want to add a new period, you have the choice of two options. Firstly, and most commonly, you can add a new period at the end, after the last period. This is normally how you will define each period you set up. The system defaults the opening date to the day after the last period closing date. You then choose when your new period will close, assign it an Id and choose a cruising season for this period.

The second option available it to insert a new period *between* two already existing ones. In this case you you will select the 2nd choice in the wizard and follow the steps detailed *here*.

The system defaults to the first option on list:



If you choose the option and click 'Next', the system will skip to Step 3 and prompt you for a Period Id, the closing date for the new period and also a cruising season.



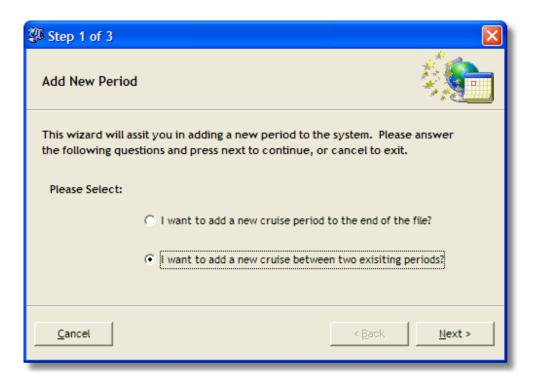
Once you've made your selection, click 'Finish' to add the period.

		4
BW565	Sep 26 2005	Oct 22 2005
₩566	Oct 23 2005	Nov 05 2005
₩567	Nov 06 2005	Nov 19 2005
₩568	Nov 20 2005	Dec 02 2005
№ BW101	Dec 03 2005	Dec 13 2005
№ BW570	Dec 16 2005	Dec 19 2005
№ BW571	Dec 20 2005	Jan 04 2006
₩651	Jan 05 2006	Mar 14 2006
₩652	Mar 15 2006	Mar 27 2006
№ BW653a	Mar 28 2006	Apr 07 2006
₩654	Apr 09 2006	Apr 21 2006
₩ BW655	Apr 22 2006	May 01 2006
<u> </u>		

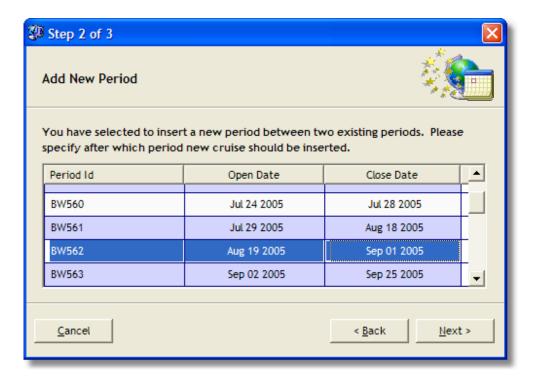
The new period is inserted on the end of the list as shown above.

Inserting between two existing periods.

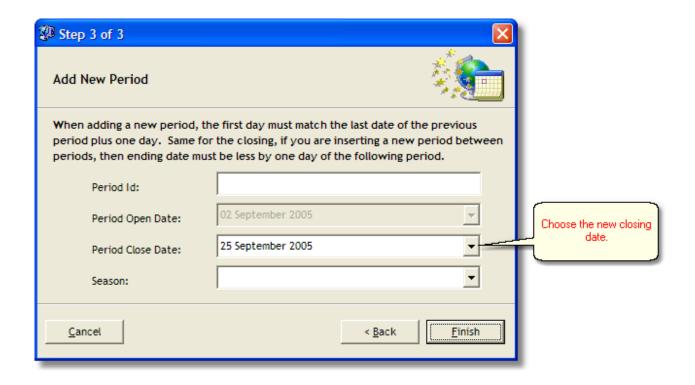
If you choose the 2nd option, to insert a period between two existing ones, clicking 'Next' will take you to the Step 2 screen. Here you need to choose the period that your new one will appear *after*. Read the on screen instructions carefully, in order to insert your new period in the correct place.



Highlight the desired period and click 'Next'...



Now you need to assign the new period an Id, like before, and choose the closing date and season. As indicated, the opening date defaults to the day **after** the period you choose to insert after, and the closing date **must** be at least one day **less** than the closing date of the following period.



Complete the creation process by selecting

Fi<u>n</u>ish

Note: Remember: changing periods that are already created, particularly adjusting the dates, will cause a 'knock on effect' with the remaining periods. This means each subsequent period will have to be either amended or deleted and created again.

Navigation: How to ... >

Create a New Period Summary



Click 'New' to begin creating a new period summary. A period summary is a virtual period, the system is collecting data from existing closing

periods for a specific Date Range, mostly used for Accounts purposes eg. monthly or quarterly. The new period wizard will start and guide you

through the necessary steps.

New Summary:

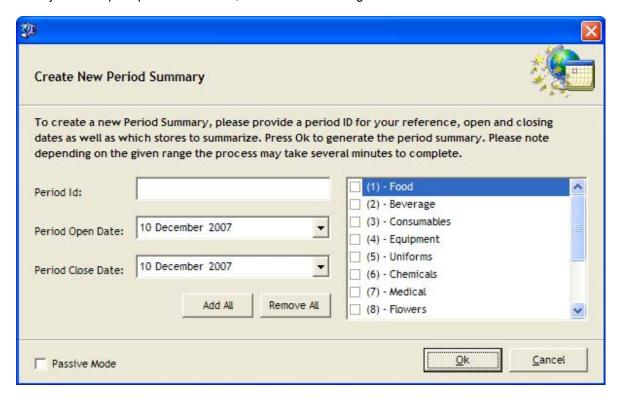
First it is important to ensure that the correct period type has been selected from the period type drop menu in the Main screen.:





Click to create a new period summary. You can also right click in the Period list window and select new from the popup menu.

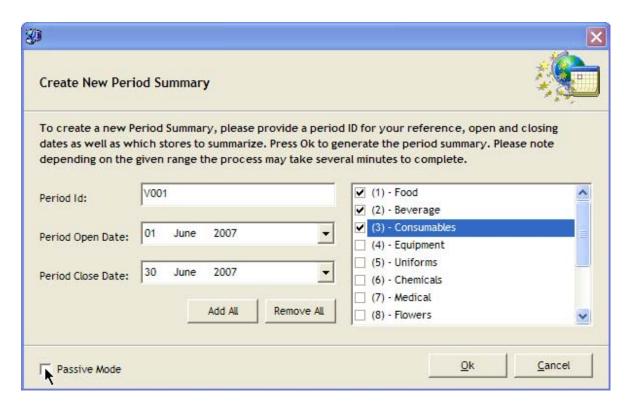
The system will prompt for a Period ID, select the Date Range.



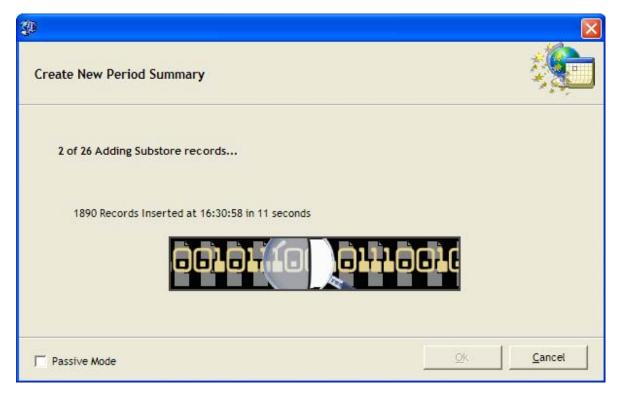
Select one or more Stores for which the system should generate a Summary.

Always select "Passive Mode" it would take longer as the system create one record per entry, but the system

would not slow down and other user won't recognize it.



Complete the creation process by selecting OK.



The whole procedure will take a while according what you select as Date Range and how many stores you select.

When the Summary is finished you are able to run the same Reports as for cruise based Periods.

Navigation: Reference >

Purchasing



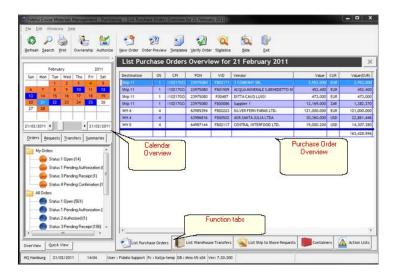
The Purchasing module is used for all sourcing related operations that involve keeping track of the supply chain and the information that is needed for the chain to function effectively. These operations involve keeping a registry of preferred suppliers, issuing of quotation requests, evaluating the received quotes and subsequently tracking delivery information and requests from the vessels.

Purchasing:

The below is an image of the Purchasing Manager main screen as it looks when opening it. On the top are located the Function Buttons and then the Toolbar Menu. Below these are located the main areas :

- · Calendar showing all purchasing related activity regarding purchase orders, warehouse transfers, ship to shore requests and containers
- · Function tabs for accessing the options for detailed viewing of purchase orders, warehouse activity, ships requests and container activity

At the very bottom of the screen is displayed vessel information, date & time, current user and the workstation name.



Navigation: Reference > Main Screen >

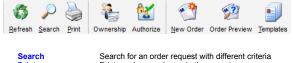
Button



The buttons toolbar contains the basic and most frequently used options for working with the purchasing module for creating new purchase orders, viewing information and printing reports.

Buttons:

Clicking the buttons below or the links will open more information and instructions on the usage of these functions.



Refresh Ownership Authorize New Order Order Preview Print purchase order and other reports

Changing ownership of a purchase order from one user to another Authorize a purchase order

Create a new purchase order

Refresh the screen view

Create a temporary order as preview without affecting request status

Templates Open the templates for placing an order request



Verify Order Statistics

Verify a created purchase order View statistical for selected article Bids View bidding information for selected article

Exit Exit the purchasing module

Most of the options have corresponding tools in the menu, keyboard shortcuts assigned to them, or are available with a right mouse click.

Navigation: Reference > Main Screen > Buttons >

Button: Refresh



This option refreshes the screen layout. For example, having sorted columns by their heading or resized them, clicking refresh will reset the layout to the default view.

Button Refresh:



Click to refresh the screen layout.

Navigation: Reference > Main Screen > Buttons >

Button: Search



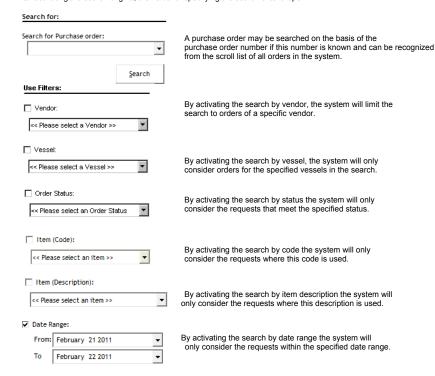
The search option can only be activated while in the purchase order view. It provides the possibility to search and locate a specific purchase order that has already been created in the system. This can be made by defining specific search criteria.

Button Search:

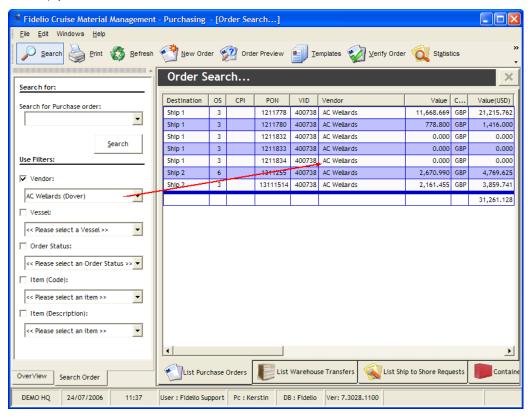


Click the search button to initiate the function.

After activating the search engine, the fields for specifying the search criteria open.



 Upon having selected the criteria for the search the search may be initiated by pressing 'Search' and the results will be displayed in the Main Screen.



The search engine may be left open in the background by leaving the search tab open.
 This is done by clicking the Overview Tab that returns the user to the items view page.
 Any time a new search is needed the tab can be re-opened.

Navigation: Reference > Main Screen > Buttons >

Button: Print

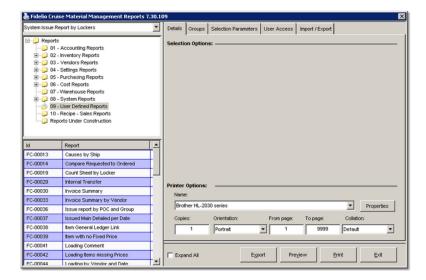


This option opens the Report Manager. The option is also available in the Menu; File -> Print.

Button Print:



Click to open the Report Manager.



Navigation: Reference > Main Screen > Buttons >

Button: Ownership



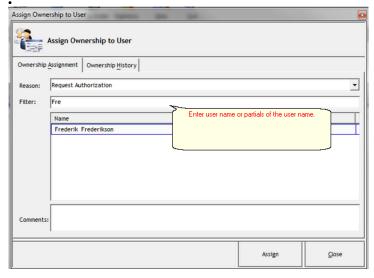
The button Ownership allows the user to transfer ownership from one user to another.

Button Ownership:



Click the Ownership button to initiate the function.

- Select the purchase order you want to assign a new ownership.
 When the dialog box opens you can find the user by scrolling through all users in the system or you can type the user name in the Filter field:



- When the correct user is found, select Assign to save and close the dialog.
- Furthermore the window offers an overview about the ownership history.

Navigation: Reference > Main Screen > Buttons >

Button: Authorize



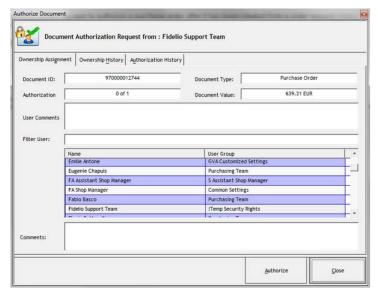
The button Authorize allows the user to authorize a purchase order after it has been created from a order request (status 1). Only users with the appropriate user rights can authorize purchase orders.

Button Authorize:

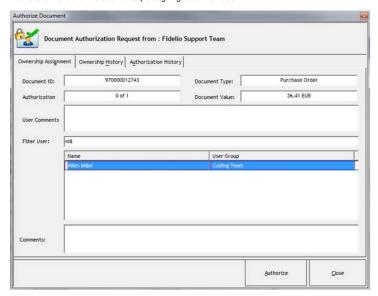


Click the Authorize button to initiate the function.

- Select the purchase order you want to authorize.
 When the dialog box opens you can either only authorize the PO.



· Or authorize it and in the same step assigning it to a new user.



Navigation: Reference > Main Screen > Buttons >

Button: New Order



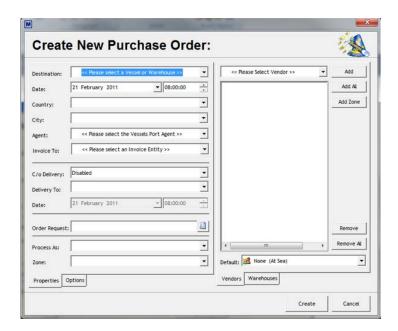
The New Order function will open the step by step wizard for creating a New Purchase Order.

New Order:

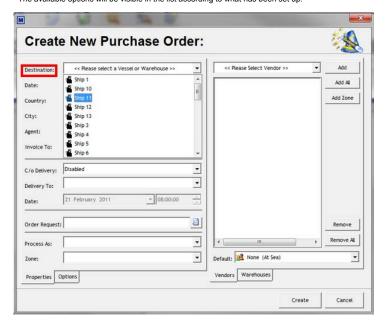


Click the New Order button to initiate the function.

After clicking the 'New Order' button the 'Create New Purchase Order' wizard opens.



Select the destination (vessel or warehouse) to which the order will be delivered from the drop down list.
 The available options will be visible in the list according to what has been set up.

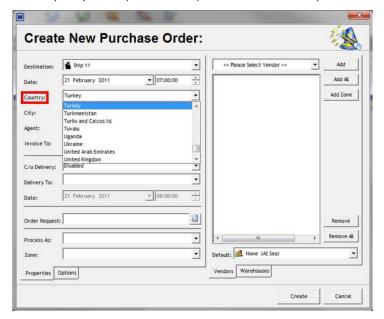


 Select the date of the purchase order from the calendar by clicking the corresponding date and selecting the time aside if necessary.

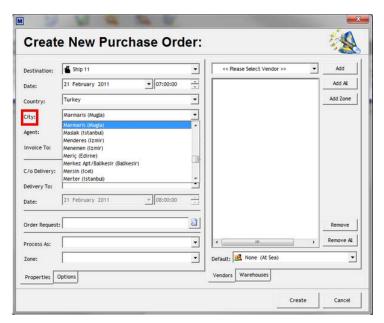


• If the customer has added information to the Itinerary Planner, the country, city and agent will be displayed automatically.

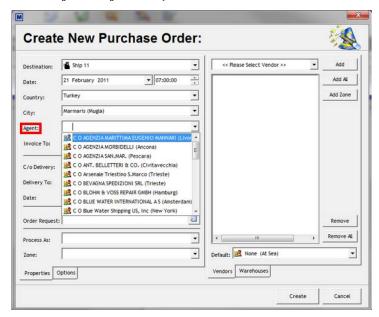
Otherwise select the destination country to which the delivery of the order will be made. In other words if the destination is a vessel, the delivery country will be the port in which the ship will be on the date of the delivery.



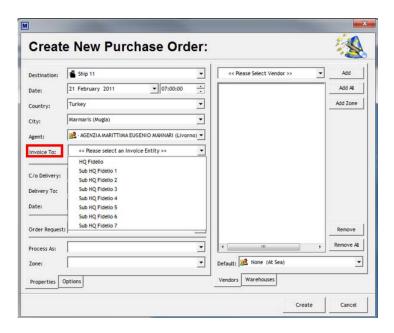
• Select the destination city according to the delivery country into which the delivery of the order will be made.



• Select the agent according to the delivery destination.

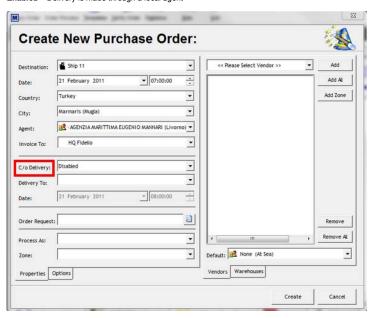


• Select the entity which should be invoiced for the purchase.

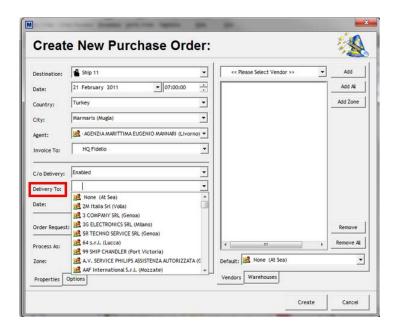


 If the delivery will be made through a local agent in the destination country or a vendor who will collect from another supplier to deliver to the ship, select the appropriate option:

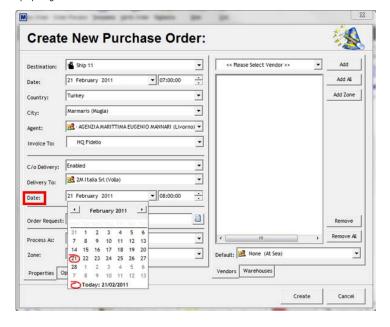
Disabled = Delivery is *NOT* made through a local agent **Enabled** = Delivery is made through a local agent



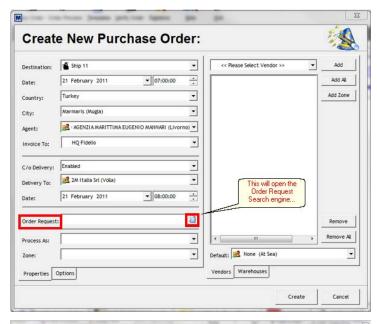
• If the delivery is made though a local agent or vendor, select the name of the agent or vendor from the drop down list provided.

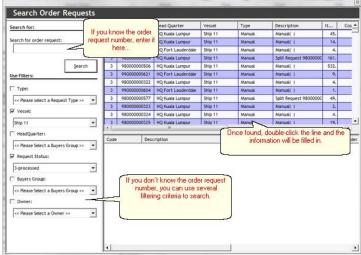


• Select the delivery date and time for the local agent. This date is the time which the ordered items will be delivered to the local agent for preparing to deliver to the destination vessel.



• Select the corresponding order request number that the vessel has forwarded for the material.



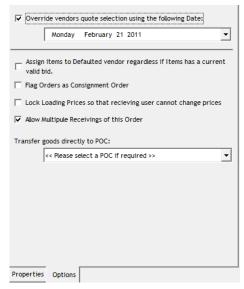


• The processing priority order for checking the Quote Manager for prices is selected from the available options:

By Default Vendor: Use the preferred vendor (set as default in the Quote Manager).



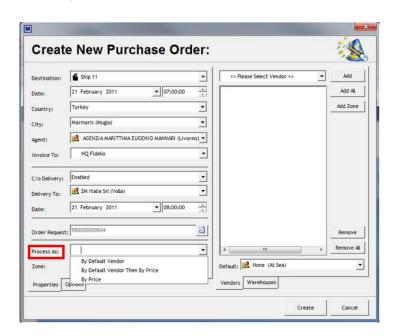
User has the Option to override the selection and take a different Quote Date or even assign item to the default Vendor regardless if the items has a current valid bid via the Options Tab.



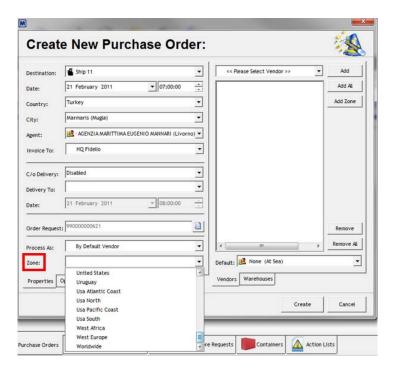
By Default Vendor then price: Use the preferred vendor as a reference then cheapest price in the system as criteria.

By Price: Use price as criteria for selecting the products for the purchase order.

■ If selected by Default Vendor:

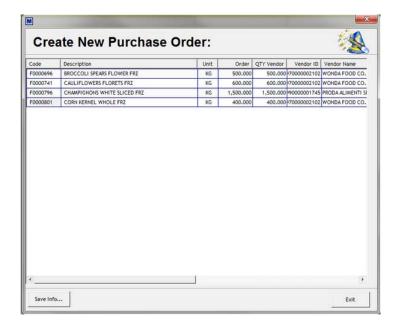


• Select the bidding zone of the Default Vendor.

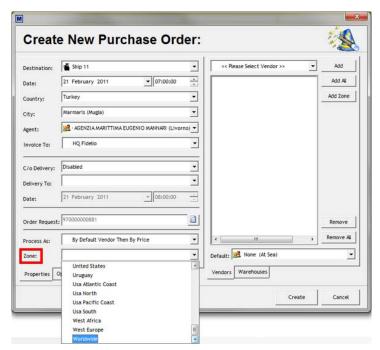


- Click on _____ and the purchase order will be generated.
- The system will create the purchase order with the selected criteria to the corresponding date that was selected.

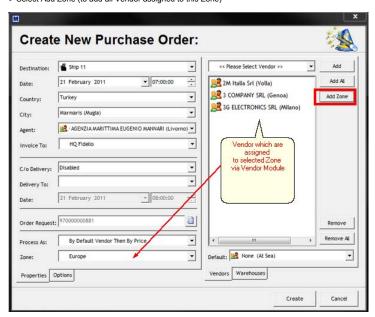
 The system open a new window summarizing the items within the purchase order. This is only intended as an overview and nothing can be changed here.

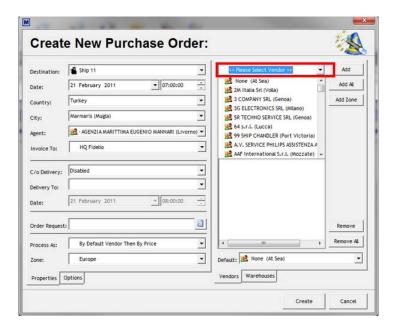


- $oxed{\exists}$ In case process as "default supplier then price" or "by price" was chosen:
 - Select NO zone the system will take the cheapest available price in the system.
 - · Select one zone.



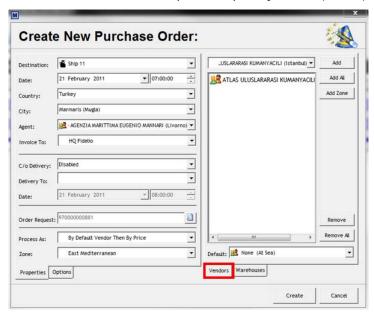
• Select Add Zone (to add all Vendor assigned to this Zone)



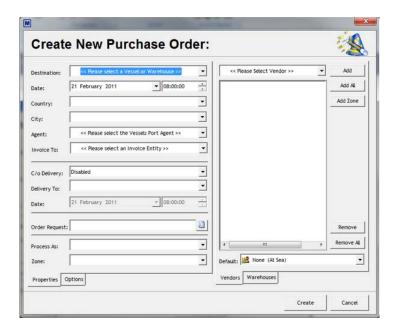


- Select a vendor to whom the purchase order will be awarded to by selecting it from the drop down list and clicking the

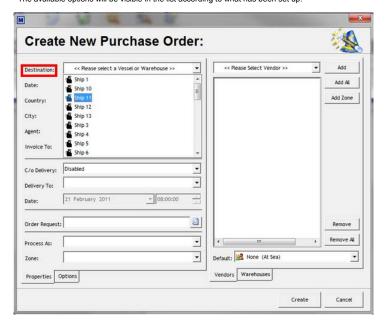
 Add button
- If a default Vendor needs to be selected it may be activated by selecting it from the drop down list provided.



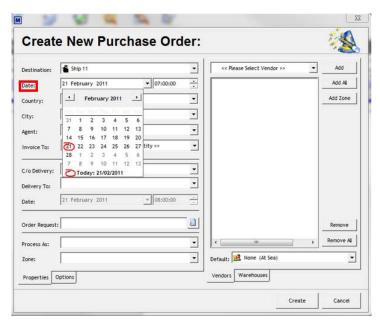
- Click the _____ button to continue the purchase order creation process.
- The system will create the purchase order with the selected criteria to the corresponding date that was selected.
 The screen will switch to the items view window where the properties of the newly created purchase order may be observed by using the tabs at the bottom of the screen. Now you may add the item to the order.
- In case it is desired to create the new purchase order and first check the warehouse for stock on hand:
 - When clicking the 'New Order' button the 'Create New Purchase Order' wizard opens.



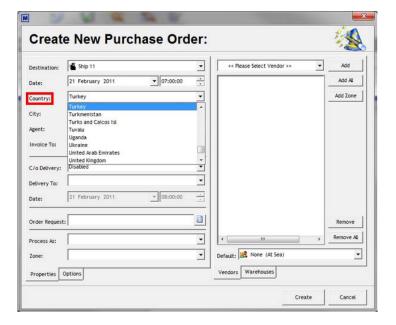
• Select the destination (vessel or warehouse) to which the order will be delivered from the drop down list. The available options will be visible in the list according to what has been set up.



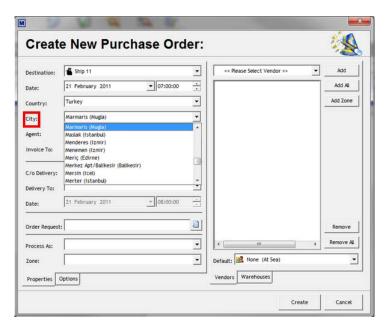
• Select the date of the purchase order from the calendar by clicking the corresponding date and selecting the time aside if necessary.



• If the customer has added information to the itinerary planner, the country and city will displayed automatically. Otherwise select the destination country to which the delivery of the order will be made. In other words if the destination is a vessel, the delivery country will be the port in which the ship will be on the date of the delivery.

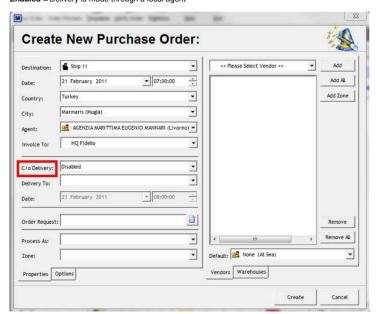


• Select the destination city according to the delivery country to which the delivery of the order will be made.

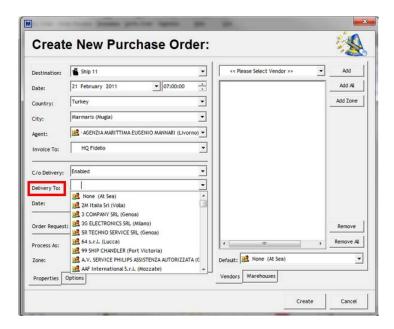


• If the delivery will be made through a local agent in the destination country or a vendor who will collect from another supplier to deliver to the ship, select the appropriate option:

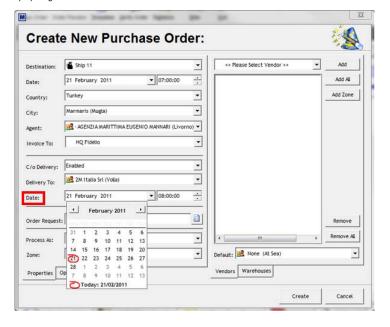
Disabled = Delivery is *NOT* made through a local agent **Enabled** = Delivery is made through a local agent



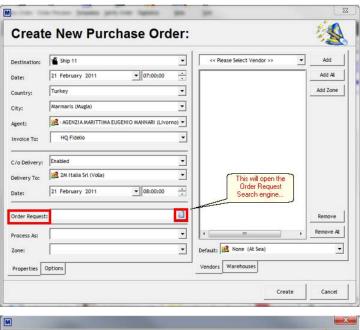
• If the delivery is made though a local agent or vendor, select the name of the agent or vendor from the drop down list provided.

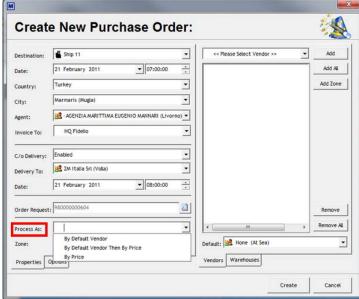


• Select the delivery date for the local agent. This date is the time which the ordered items will be delivered to the local agent for preparing to deliver to the destination vessel.



• Select the corresponding order request number that the vessel has forwarded for the material.



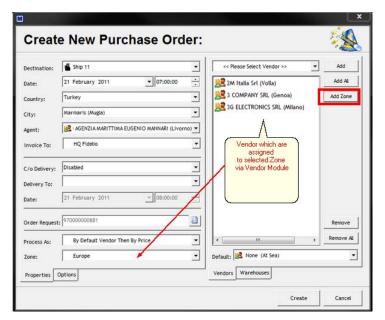


• The processing priority order for checking the Quote Manager for prices is selected from the available options :

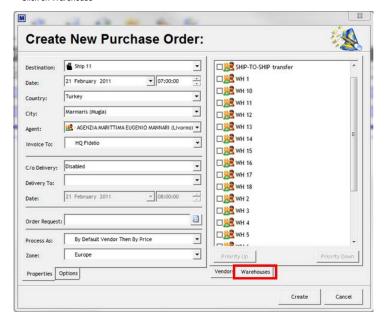
By Default Vendor: Use the preferred vendor

By Default Vendor then price: Use the preferred vendor as a reference then price as criteria By Price: Use price as criteria for selecting the products for the purchase order.

· Select the bidding zone of the purchase order



· Click on Warehouse



- And select the Warehouse where the system should check to see if there is stock available.
- Click the _____ button to continue the purchase order creation process.
- The system will create the purchase order with the selected criteria to the corresponding date that was selected. If Stock is available the system will generate a Transfer from Warehouse and for outstanding quantity a Purchase Order.

Navigation: Reference > Main Screen > Buttons >

Button: Order Preview

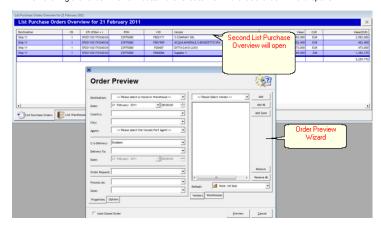


Order Preview

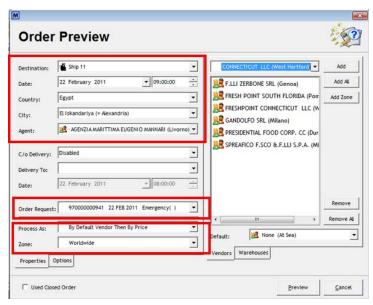


Select the Order Preview button to initiate this function.

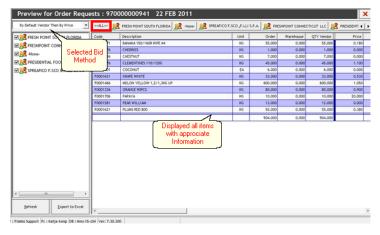
• When clicking the 'Order Preview' button the 'Create New Purchase Order' wizard opens.



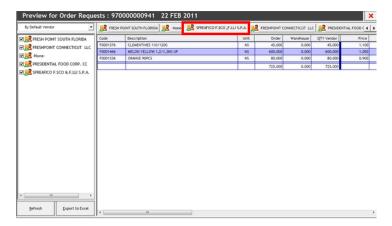
- To complete the order preview wizard is similar as doing a PO.
- Select the destination and delivery date and time, if the itinerary planner is up to date the country and city will be filled out automatically, otherwise select a country and city.
 Select the order request for which you want to make a preview for. (Please note that this is different from the PO creation wizard, as the system will not open the search engine but the user needs to select the request from the drop down menu.
- Select Process As.
- Select Zone.
- And click on PREVIEW.



- The system will create the preview purchase order with the selected criteria to the corresponding date that was selected.
- Here you have options to select by Default Vendor Then Default Price.



• Or by selecting the Vendor, detailed information by Vendor is available.



• By changing the Price Method and the Refresh option, the system will recheck and re-evaluate the Vendor.



Or Export to Excel for further calculations.

Navigation: Reference > Main Screen > Buttons >

Button: Templates

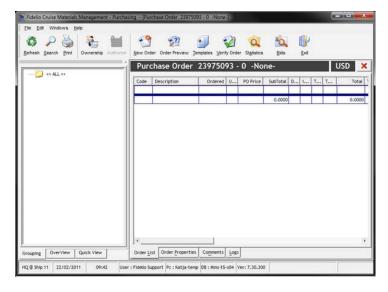


A purchase order may also be prepared and sent using a pre-programmed template. This may be the case in some companies where order grids are predefined and may not be altered by content. In other cases it may prove useful to have specific ordering templates for suppliers that deliver only certain types or articles such as fruit and vegetables only. In these cases the grids can be programmed into the system and used for the ordering process when needed.

- When opening the template manager the pre-programmed templates can be located and used in the purchase order preparation process. However the request basics needs to be prepared as normal after which the information may be inserted using a pre-programmed template:
- Complete the New Order for a purchase order by not selecting an order request for the PO. This will ensure that the order grid does not have any articles in it.
- Locate the created purchase order on the calendar and open it by double clicking it.

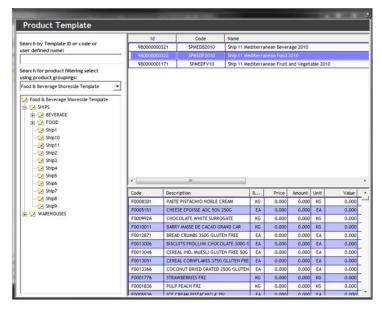


When opening the order there are no articles visible since an empty purchase order was created.
 These items can now be inserted directly using a template.

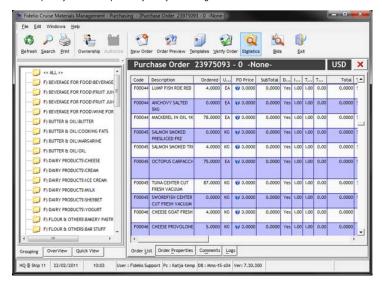


Templates Click to open the Template Manager.

• Locate the correct request template that is to be used for this request and select it by double clicking the description.



• The system will bring the contents of the PO template and make them part of the purchase order. After this the quantities can be inserted in the quantity column or updated by the system though the Edit Menu.



• Once the purchase order has been prepared the option may be closed by selecting the from the upper right corner.

Navigation: Reference > Main Screen > Buttons >

Button: Verify Order



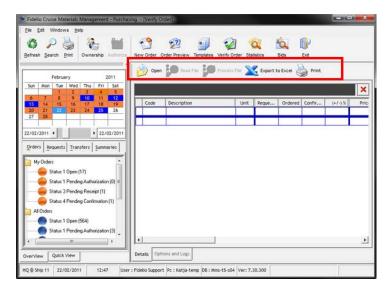
The order verification option allows to work with an order file for verifying the order information once it has been updated by a vendor. This includes an import and export possibility which creates an exchange of the purchase order information in the program without the necessity to re-enter it manually.

Verify Order:



Click the Verify Order button to initiate the function.

An additional toolbar will appear on the top of the item view.



The available options are as follows:

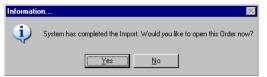


A separate window will appear to locate the file to be opened. Select the correct file and click

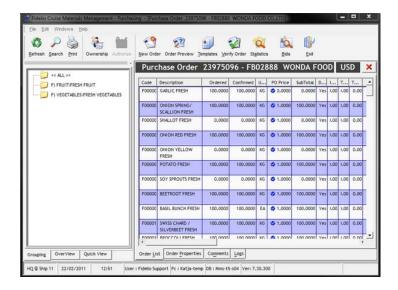
Open



- Read File
 The Witton in the main screen will activate. Click this button to read the contents of the file selected. The import process will begin.
- Once the import is complete the file is ready to be processed. To start the processing click the completed the system will display a confirmation asking if the order needs to be viewed.



By selecting 'yes' the purchase order will be displayed on the items view window.



Export to Excel

2. Click the button to export a purchase order file to an Excel spread sheet.

Navigation: Reference > Main Screen > Buttons >

Button: Statistics



The statistics button is active only in the items view when individual products are being analyzed. While in this mode it is possible to find information concerning purchase history, consumption and pending requests for the item.

Statistics:

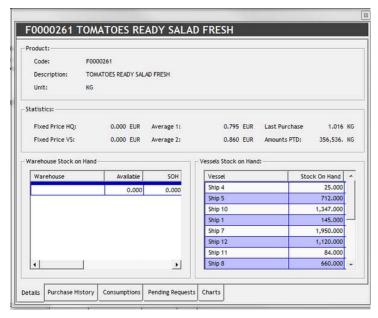


While in the items view click to open the statistics module

A window will open with four separate tabs which each hold different types of information about the selected product. Most of the tabs have the date range selection option available meaning that it is possible to define a specific date range to locate the data. After setting this information please press the

DETAILS

The details window contains the basic product details including code, description and unit. Below this are located the pricing details including the fixed and average price details. The window also displays the current stock on hand for the warehouse and vessels for those users to whom the view has been enabled.



DETAILS - COLUMN DESCRIPTIONS

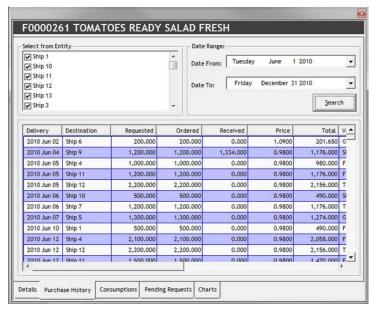
Warehouse Name of warehouse

Available Available stock

Stock on Hand

PURCHASE HISTORY

Opening the purchase history tab provides the possibility to view complete purchase history for the selected product and the selected vessels. This information is organized in columns as described below and may be viewed within a specified date range.



PURCHASE HISTORY COLUMN DESCRIPTIONS

<u>Delivery</u> Delivery date of the purchase

<u>Destination</u> Destination of the delivery

Requested

Quantity requested from vessel

Ordered Quantity ordered

Received Quantity received upon delivery at destination

<u>Price</u> Price of article upon delivery

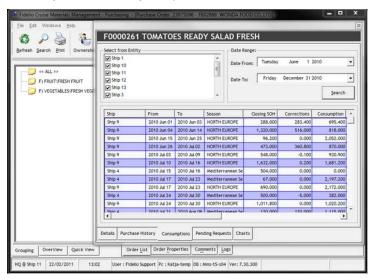
Total Total value of delivery

<u>Vendor</u> Name of vendor

<u>PO</u>
Purchase order reference number relating to the delivery.

CONSUMPTIONS

The consumptions tab provides the possibility to view the consumption figures for the selected item for specified vessels and date range. The information is organized by columns which are described below:



CONSUMPTIONS - COLUMN DESCRIPTIONS

<u>Ship</u> Name of ship

From Period starting date

<u>To</u> Period ending date

<u>Season</u> Name of season

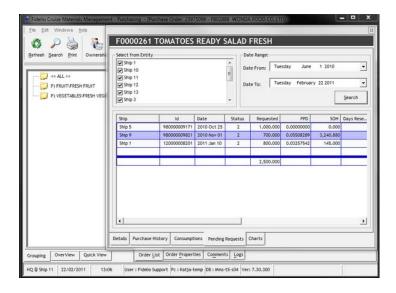
Closing SOH
Period closing stock on hand

<u>Corrections</u>
Corrections made to stock during period

<u>Consumption</u> Net consumption during period

Pending Requests

The pending requests tab provides the possibility to view the pending request figures for the selected item for specified vessels and date range. The information is organized by columns which are described below:



PENDING REQUESTS - COLUMN DESCRIPTIONS

Ship Name of ship

<u>Id</u> Request ID

<u>Date</u> Date of request made

<u>Status</u> Progress status

PPD Quantity requested from vessel

SOH Actual stock on hand

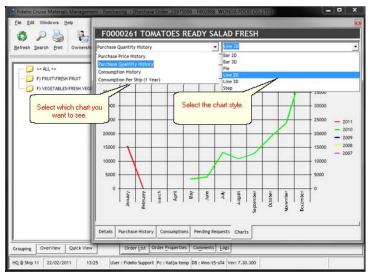
<u>Days Reserve</u>
Days reserved stock entered in article manager

Reserve Quantity that should be in reserve

Comment per item

Charts

The charts tab is visualizing the purchase quantity history, the purchase price history, consumption history and consumption history per ship in 2D or 3D charts..



Navigation: Reference > Main Screen > Buttons >

Button: Bids



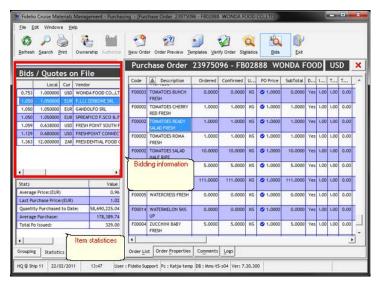
The bids option can be used to view the bidding information for the selected article to be used as the basis of a purchasing decision.

Bids:



Click the Search button to initiate Bids function

 When activating bids button the system will open a new window on the upper left part of the screen displaying the bidding information for the selected item.



All the bids for the selected item are listed organized in columns as follows :

Local Price in local currency of vendor Cur Local vendor currency Vendor Name of vendor Valid From Valid To Unit Bid valid from date Bid valid to date

Unit of measure of selected article Vendor product code

Vendor Code Product brand Case packing unit Brand Case Comments Comments on bid

Minimum supply quantity of product Minimum

Date of bid

Stats	Value
Average Price:(EUR)	0.96
Last Purchase Price:(EUR)	1.02
Quantity Purchased to Date:	58,690,225.04
Average Purchase:	178,389.74
Total Po Issued:	329.00
1	•

Navigation: Reference > Main Screen > Buttons >

Button: Exit



Button Exit:



Click to close the Purchasing Module.

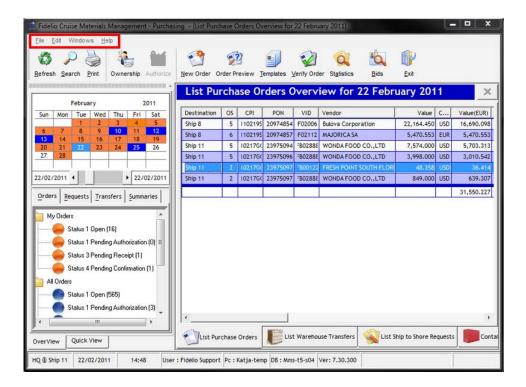
Navigation: Reference > Main Screen >

Menu PO View



The Edit Menu contains the most common program options including the possibility for opening, changing the status and finalizing purchase order transactions.

Menu:



Navigation: Reference > Main Screen > Menu PO View >

Menu:



This menu contains the most common options for verifying, exporting and printing purchase orders.

File:

Verify Order Export Go To Date Print Exit Verify a purchase order

Export the current view on the right to an Excel sheet

Allows the user to quickly navigate to a specific date in the past or the future.

Open the report manager for printing options.

Closes the purchasing module



Navigation: Reference > Main Screen > Menu PO View >

Menu:

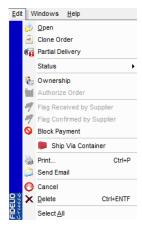


The edit menu in purchase order view contains options for managing the purchase orders. Most of these options are also available with a specified function button that is noted next to each function.

Edit:

Note:

As you can see on the screenshot below, certain options are greyed out. They will only become active if the purchase order is in the correct status to perform the operation and when the user has the appropriate rights to perform this action.



Open:

Clone:

 Select the order you want to open and click on Edit -Open.

- Select the purchase order you wish to clone and click on Edit - Clone.
- The Clone Order window will open.
- Fill in the fields and click on clone.

- The system takes a moment and and then the same order was created for a different entity or a different date.
- Please keep in mind that a cloned order will be put in status 1.

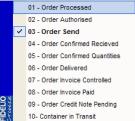
one Order				
23975096 - F802888 - WO	NDA FOOD CO.,LTD			
« Please select a Vessel of	or Warehouse >>	•		
22 February 2011	•	08:00:00 ÷		
		<u>.</u>		
		<u>.</u>		
<< Please select the Vesse	els Port Agent >>	•		
<< Please select an Invoice Entity >>				
Disabled				
		•		
22 February 2011	100	08:00:00 -		
	Rease select a Vessel of Pearse select a Vessel of Rease select the Vessel or Rease select the Vessel or Rease select an Invoice Disabled	23973096 - FB02888 - WONDA FOOD COLTD **Rease select a Vessel or Warehouse >> 22 February 2011 **Pease select the Vessels Fort Agent >> **F Pease select the Impoice Entity >> Disabled		

Partial Delivery:

- It is possible to receive purchase orders only partially.
- Instead of receiving the purchase order in multiple receivings it is possible to receive a order only partially.

- This is done with this option.
- The system will keep a link to the current PO and the future PO containing the same order.





Status:

· Here the statuses can be changed manually

Ownership:

• Transfer ownership from one user to another.

Authorize Order:

• Authorize a Purchase Order in Status 1.

Flag Received by Supplier:

- Once the order is in status 3 (Order send) the PO can be flagged as received by the supplier.
- The order will then change to status 4.

Flag confirmed by supplier:

- Once the order is in status 4 (Order confirmed received) the PO can be flagged as confirmed by supplier.
- The order will then change to status 5.
- The user with appropriate user rights can block the payment of a purchase order.
- Block Payment:
- From the status drop down box the user can select to 3 Block or 0 Unblock the payment.
- The field "Reason" offers the possibility to enter comments.
- A PO with blocked payment can be identified in the purchase order overview by the red font color.
- Ship via Container:
- The option Ship via Container allows the user to flag a PO to be sent within a container.
- The red container icon identifies all container deliveries.
- The print functionality from the Edit menu will (if set up accordingly) print the currently selected purchase order.

Print:

- Before the printing starts the user can select predefined terms and conditions to be printed on the order.
- The purchase order can be previewed before finally printing.
- The user can e-mail the selected purchase order to the Vendor.

Send E-Mail:

- Recipient information if maintained in the Vendor module will be filled in automatically.
- Please note that the e-mail will not be sent right away but once clicked on SEND the system will transfer the e-mail to your default e-mail program and from there it will be sent out under the users name.



 The purchase order will be attached to the e-mail and terms and conditions are available in the e-mail body.



Cancel:

- Each order can be canceled until it received status level 5.
- All canceled orders are set to status 0 and can be found under canceled orders.

Delete:

- Each order can be deleted until it received status level 5.
- A deleted order is completely deleted from system and once deleted cannot be found anywhere.

Select All:

This function will select all order in the currently open view

Navigation: Reference > Main Screen > Menu PO View >

Menu:



The windows menu allows to change how the windows and screens are displayed on the layout.

Windows:



Arrange All Split Rearranges the windows back to the default view. Splits the selected views equally across the screen.

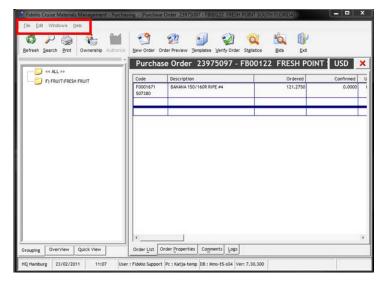
Navigation: Reference > Main Screen >

Menu Item View:



While in the item view, the menu bar on the top of the screen contains basic options some of which are also represented in the Buttons Toolbar.

Menu:



Navigation: Reference > Main Screen > Menu Item View >

Menu Item View: File



This menu contains the most common options for verifying, exporting and printing purchase orders.

File:



Verify Order Export Go to Date... Print Exit

Verify the contents and quantities of a purchase order Export the current view to an Excel sheet Allows the user to quickly navigate to a specific date in the past or the future. Open the report manager for printing options. Closes the purchasing module

Navigation: Reference > Main Screen > Menu Item View >

Menu Item View: Edit



The Edit Menu contains many program options for managing purchase orders and editing single items in them. These options include among others the possibility to transfer and delete articles from a purchase order as well as viewing bids and statistical information for the selected item.

Edit:

Transfer Item
Delete

Delete Items with Zero Balance

Import from Excel Insert Template Scale Order Show item bids Validate Quantities

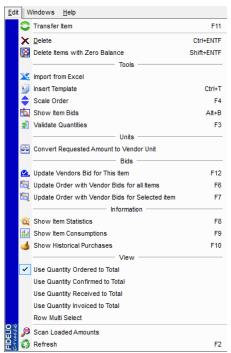
Convert Requested Amount to Vendor Unit

Transfer an item to another purchase order
Delete a selected line or selected item
Delete items on the purchase order with a zero quantity.

Importing items from an Excel sheet into a purchase order. Insert template information on a purchase order Upscale or downscale order quantities with a percentage Show the available bids for a selected item

Validate the quantities of a purchase order to match the

vendor case size



Update Vendors Bid for This item

Update Order with Vendors Bid for all items Update Order with Vendors Bid for selected items

Show Item Statistics Show Item Consumptions Show Historical Purchases

Use Quantity Ordered to Total Use Quantity Confirmed to Total Use Quantity Received to Total Use Quantity Invoiced to Total Row Multi Select

Scan Loaded Amounts Refresh

Convert requested amount to vendors order unit

Update vendors bid for the selected item

Update order with vendors bid for all items in the PO Update order with vendors bid for the selected items in PO

Show statistics for selected item

Show item consumptions for selected item Show historical purchases for selected item

Use quantity ordered as total of PO Use quantity confirmed as total of PO

Use quantity received to total of PO Use quantity invoiced as total of PO Select multiple rows in PO

Scan the loaded amounts

Refresh the screen layout to the default view.

Navigation: Reference > Main Screen > Menu Item View > Menu Item View : Edit >

Menu Item View : Edit

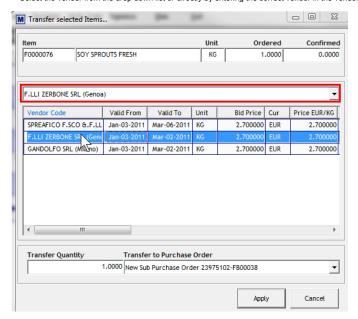
(COC)

This option allows to transfer articles from one purchase order to another, or to a New Purchase Order.

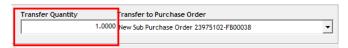
Transfer Item:

To transfer a selected item to another purchase order or a new one, proceed as follows:

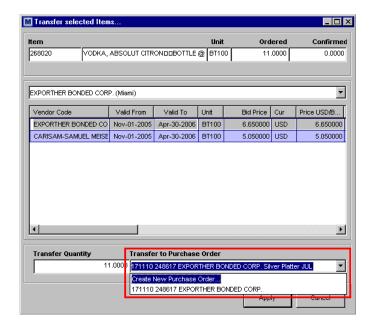
• Select the vendor from the drop down list or directly by entering the correct vendor in the vendor code column.



• Insert the quantity to be transferred in the space provided



• Select the purchase order into which the selected article will be transferred to or alternatively select Create new Purchase Order which will start the creation wizard.



Upon completing the information click Apply to proceed

This will complete the article transfer with the information selected.

Navigation: Reference > Main Screen > Menu Item View > Menu Item View : Edit >

Menu Item View: Edit

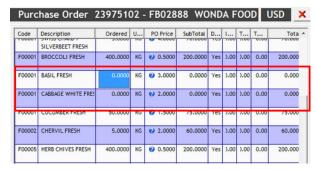


This option will delete all the articles in a purchase order that have an order quantity of zero. The option is helpful to clear off items that unnecessarily take space on the document.

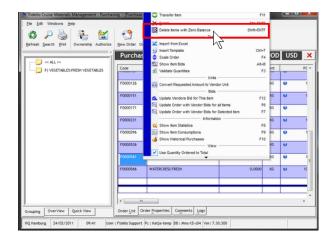
Delete items with Zero Balance:

To delete zero balance articles proceed as follows :

Open the document that has zero balance articles that need to be eliminated



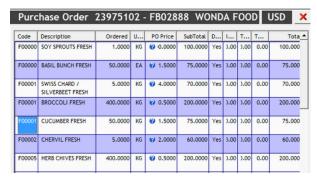
• Right click on the product description area which will activate the edit menu. Select 'Delete Items with Zero Balance'



The system will ask for confirmation on deleting the zero balance articles from the document. Accept the selection by choosing



After the processing has finished, the system will display the updated information on the screen with the zero balance articles eliminated from the view.



Navigation: Reference > Main Screen > Menu Item View > Menu Item View : Edit >

Import from Excel



This option will allow the user to import items into a purchase order from an Excel sheet.

Import item from Excel into a PO:

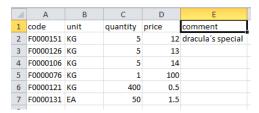
Pre-requisites:

Before starting to import from an Excel spreadsheet make sure that the spread sheet that you are trying to import meets the minimum requirements:

Item Code Column: MMS Code or any of the pre-defined alternative codes (maintained in the Article Manager) Item Unit Column: Valid MMS unit, e.g.: KG Quantity Column Price Column

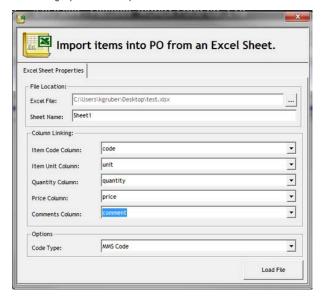
Comments Column

Example:



The user has the option to import the excel sheet into an empty order or into an existing order.

The following import wizard will open:



Excel File: Use the ... button to open the Excel file you would like to read the information from. Sheet Name: Enter the name of the sheet within the Excel spreadsheet that contains the data to be imported. Item Code Column: Select the column which contains the item code information.

Item Unit Column: Quantity Column: Select the column which contains the unit information. Select the column which contains the quantity information. Price Column: Comments Column: Select the column which contains the price information. Select the column which contains the column information. Code type: Select which code is used MMS code or alternative code.

When all is linked correctly click on LOAD FILE.

The system will load the file and check it for any errors. In case the system finds any errors it will show. You need to correct the error before you can successfully import the file.



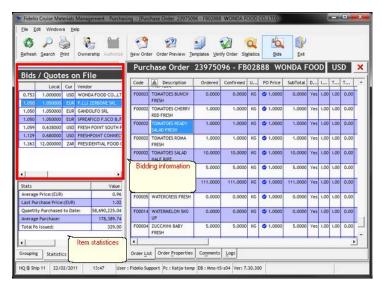
The bids option can be used to view the bidding information for the selected article to be used as the basis of a purchasing decision.

Bids:



Click the Search button to initiate Bids function

• When activating bids button the system will open a new window on the upper left part of the screen displaying the bidding information for the selected item.



All the bids for the selected item are listed organized in columns as follows :

Local Price in local currency of vendor Cur Local vendor currency Vendor Name of vendor Bid valid from date

Valid From Valid To Unit Bid valid to date

Unit of measure of selected article

Vendor Code Vendor product code Brand Product brand Case Case packing unit Comments Comments on bid

Minimum Minimum supply quantity of product

Date Date of bid

Stats	Value
Average Price:(EUR)	0.96
Last Purchase Price:(EUR)	1.02
Quantity Purchased to Date:	58,690,225.04
Average Purchase:	178,389.74
Total Po Issued:	329.00
4	Þ

Navigation: Reference > Main Screen > Menu Item View > Menu Item View : Edit >

Menu Item View: Edit



This option will allow the user to scale the quantities of a purchase order by the means of a scale bar that either increases or reduces the global purchase order quantities.

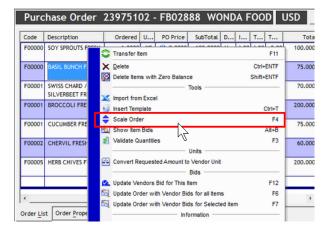
Scale Order:

To scale the purchase order quantities, proceed as follows:

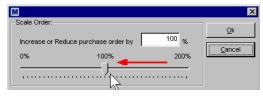
· Open the document that needs to have order quantities scaled



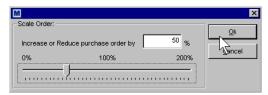
• Right Click on the product description area which will activate the edit menu. Select the 'Scale Order Option'



 The system will open a scroll bar with which the global order quantities may be scaled (increased or decreased) accordingly.



Select the appropriate quantity by the means of the scroll bar and click to continue



 After the processing has finished, the system will display the updated information on the screen with the quantities updated on the order accordingly.

Purc	hase Order 2	2	397510)2 -	FB028	88 WC
Code	Description		Ordered	U	PO Price	SubTotal
F00000	SOY SPROUTS FRESH		0.5000	KG	0.0000	50.0000
F00000	BASIL BUNCH FRESH		25.0000	EA	() 1.5000	37.5000
F00001	SWISS CHARD / SILVERBEET FRESH		2.5000	KG	4.0000	35.0000
F00001	BROCCOLI FRESH		200.0000	KG	0.5000	100.0000
F00001	CUCUMBER FRESH		25.0000	KG	1.5000	37.5000
F00002	CHERVIL FRESH		2.5000	KG	2.0000	30.0000
F00005	HERB CHIVES FRESH		200.0000	KG	0.5000	100.0000

Navigation: Reference > Main Screen > Menu Item View > Menu Item View : Edit >

Menu Item View: Edit



The quantity validation process will update the order quantities on the purchase order to match them with those of the vendor and the relevant delivery case sizes

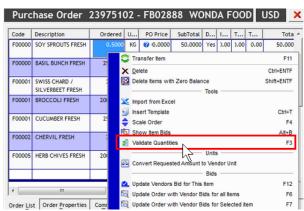
Validate Quantities:

To validate the ordered quantities with the delivery case size of the vendor, proceed as follows :

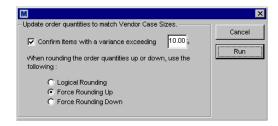
Open the document that needs the order quantities to be validated

	Purchase Order 23975102 - FB02888 WO								
ı					DO D :		Γ.		
П	Code	Description	Ordered	U	PO Price	SubTotal	Ľ		
	F00000	SOY SPROUTS FRESH	0.5000	KG	0.0000	50.0000	Ī		
	F00000	BASIL BUNCH FRESH	25.0000	EA	() 1.5000	37.5000			
	F00001	SWISS CHARD / SILVERBEET FRESH	2.5000	KG	4.0000	35.0000	Ī		
	F00001	BROCCOLI FRESH	200.0000	KG	0.5000	100.0000			
	F00001	CUCUMBER FRESH	25.0000	KG	② 1.5000	37.5000	Ī		
	F00002	CHERVIL FRESH	2.5000	KG	2.0000	30.0000			
	F00005	HERB CHIVES FRESH	200.0000	KG	0.5000	100.0000	Ī		
							Г.		

• Right Click on the product description area which will activate the edit menu. Select the 'Validate Quantities' option



The system will open a window in which the options may be set



- Validate the quantities with the selected options by clicking the _____ button
- After the processing has finished, the system will display the updated information on the screen with the quantities validated on the order accordingly.

Navigation: Reference > Main Screen > Menu Item View > Menu Item View : Edit >

Menu Item View: Edit



This option allows to convert the item quantities of a purchase order into the preferred unit of a vendor. The function has two options in processing:

- Using the quantities that the vessel has requested
- Using current quantities that are entered on the purchase order

Convert Requested Amount to Vendor Unit:

To convert the item quantities of a purchase order into the preferred unit sizes of a vendor, proceed as follows:

Select the preferred option and click OK to continue.



• After the processing has finished, the system will display the updated information on the screen with the quantities updated on the order accordingly.

Navigation: Reference > Main Screen > Menu Item View > Menu Item View : Edit >

Menu Item View : Edit



This option allows to manually update bidding information for a selected item. The option may be used in cases where a bid is updated by the vendor and needs to be updated in the system as well.

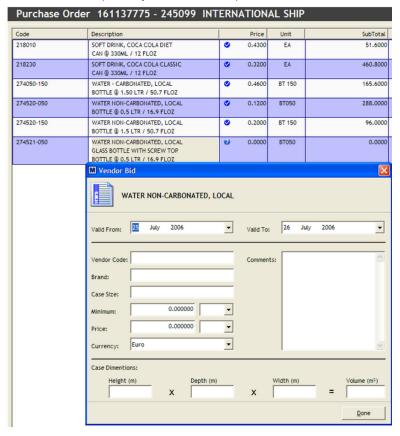
Update Vendor Bid for item:

To update a bid for a selected item please proceed as follows :

• Open the document that contains the article that needs the bidding information to be updated.



• The vendor bid will open where you can enter the new bid price and validation.



 After the processing has finished, the system will display the updated information on the screen with the quantities validated on the order accordingly.

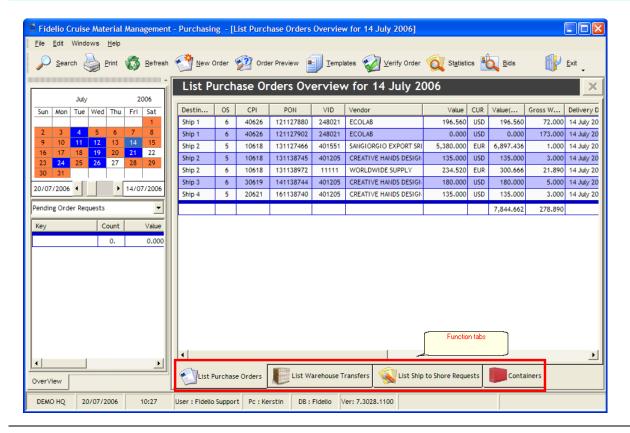
Navigation: Reference > Main Screen >

Tabs PO View



- List Purchase Orders for listing the purchase orders of the selected day on the calendar.
- List warehouse transfers for listing all inbound/outbound warehouse transfers for the selected day
- List ship to shore transfers for listing all ship issued material requests.
- Container for listing all container orders of the selected day on the calendar

Tabs:



Navigation: Reference > Main Screen > Tabs PO View >

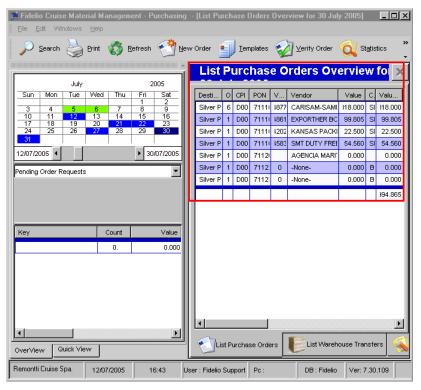
Tabs PO View: List Purchase Orders



The 'list purchase orders' tab provides a complete list of all the purchase orders that have been issued for the selected day in blue color.

List Purchase Orders:

Below is an image of the list purchase orders screen as it would look when opening it. The purchase orders for the selected day are listed on the right hand side of the screen where they may be selected for further viewing by double clicking the corresponding document or for a quick view of the purchase order just click on the tab Quick View



The columns displaying information for the purchase orders are as follows:

Destination Destination of the purchase order os Status of the purchase order PON Purchase order number VID Purchase order identity number

Vendor Name of vendor

Value Value of purchase order in local vendor currency

CURR Vendor Currency Value (CUR) Value in system currency

Authorized for

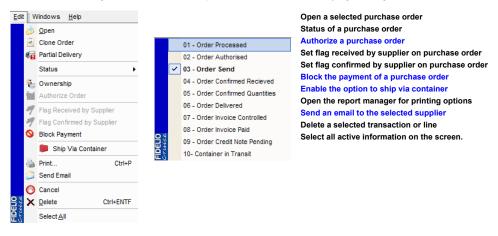
Authorized Amount of Purchase Order Total weight of Items belonging to this purchase order **Gross Weight**

Delivery Date Blocked by Date of delivery

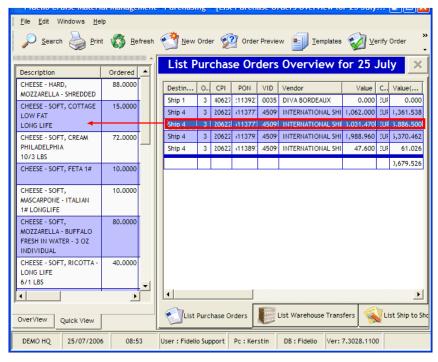
If the PO is set to block payment the system will display by whom

Reason And why

• The edit menu for editing the contents of the selected purchase order is also accessible by Right Clicking the list area.



Ouick View is an overview of which items belong to this purchase order without opening the whole purchase order



• The columns displaying information for the purchase orders are as follows :

DescriptionItem descriptionOrderedOrder quantity

Confirmed Quantity confirmed by supplier

Unit Item unit
Price Item price
Subtotal Total of the item

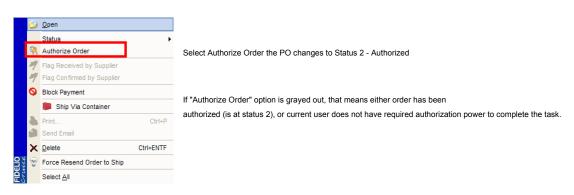
Navigation: Reference > Main Screen > Tabs PO View > Tabs PO View: List Purchase Orders >

Tabs PO View: List Purchase Orders



Authorization is configured on a defines monetary value set for each user. Purchase Orders that exceed the user's set monetary purchasing allowance require authorization by a user with a higher allowance.

Authorize Order:



NOTE:

Operational circumstances may require modifications be made to an authorized purchase order. When changes are made and PO value is lower than original authorized value, the purchase order does not require re-authorization. When changes are made and PO value exceeds the original authorized value, it will result in the purchase

the purchase order does not require re-authorization. When changes are made and PO value exceeds the original authorized value, it will result in the purchase order requiring re-authorization.

See Also:

- Security Module (Buyers Limit)
- Link 2
- a Link 3

Navigation: Reference > Main Screen > Tabs PO View > Tabs PO View: List Purchase Orders >

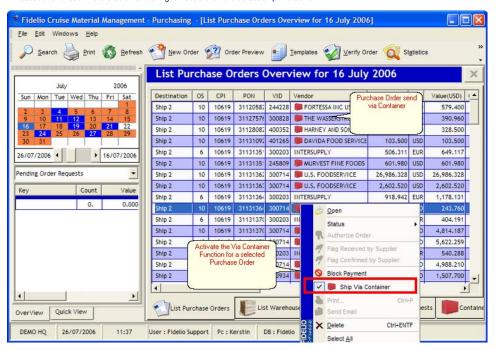
Tabs PO View: List Purchase Orders



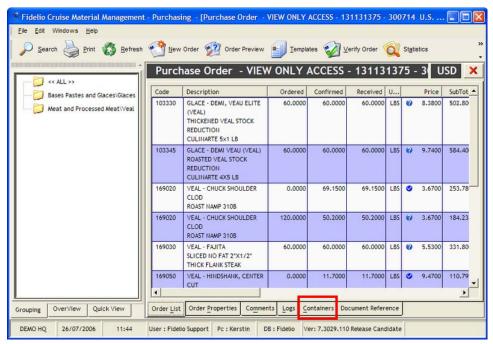
The via container option allows the user to send material with a container to the vessels. The system combines purchase orders from different suppliers into one container.

Via Container:

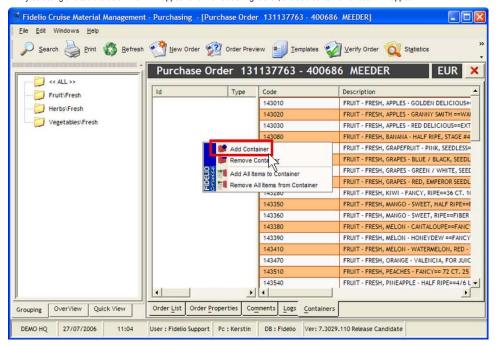
· Access this function via the edit menu or right mouse click and select Ship Via Container



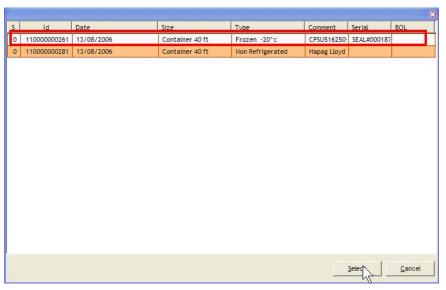
• By activating this function a new tab in the purchase order detail screen will appear "CONTAINERS"



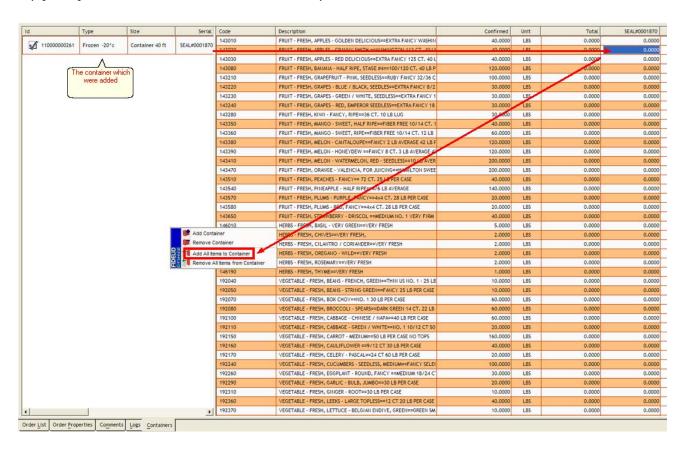
. By selecting this tab the below view will appear and with edit or right click, the add container function will appear



• By selecting add container, a selection of all open containers will appear, select one or more if you need to divide the purchase order into more then one container.



- The system will add the container and add also one more column to the items on the right side
- . By right clicking on the added container, select add all items to container, and the system will add all items to it



• All item quantities will be automatically transferred to the container and total column

Code	Description	Confirmed	Unit	Total	SEAL#0001870
143010	FRUIT - FRESH, APPLES - GOLDEN DELICIOUS==EXTRA FANCY WASHIN	40.0000	LBS	40.0000	40.0000
143020	FRUIT - FRESH, APPLES - GRANNY SMITH ==WAHINGTON 113 CT. 40 LE	40.0000	LBS	40.0000	40.0000
143030	FRUIT - FRESH, APPLES - RED DELICIOUS=EXTRA FANCY 125 CT. 40 L	40.0000	LBS	40.0000	40.0000

• NOTE: If you have more then one container you will have more then one column available and could enter the quantity manually.



Remove the container from the selected purchase order Add all items to the selected container Remove all items from the selected container

Navigation: Reference > Main Screen > Tabs PO View > Tabs PO View: List Purchase Orders >

Tabs PO View: List Purchase Orders



The block payment function will block the selected purchase order for payment.

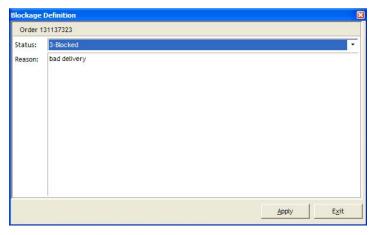
Block Payment:

• Selecting the block payment function will set the purchase order overview to a red color

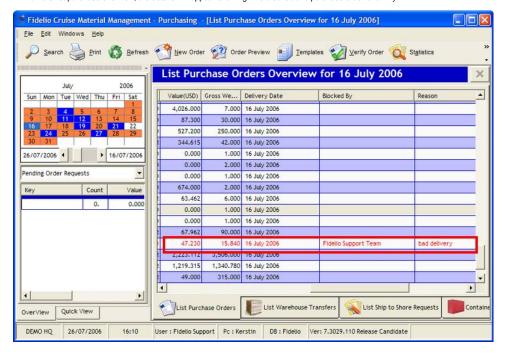


• A blockage definition will pop up where the user will select a status and enter the reason for the blockage

Status : 0 Unblocked 3 Blocked



• On the list purchase overview, the details will appear showing who blocked this purchase order and why



NOTE: If you register a blocked purchase order in the invoicing module, a flag is shown as blocked payment.

See Also:

Invoicing

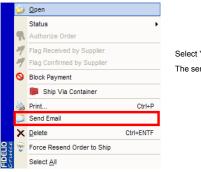
Navigation: Reference > Main Screen > Tabs PO View > Tabs PO View: List Purchase Orders >

Tabs PO View: List Purchase Orders



Within the Purchasing Module the user has the option to send the Purchase Order via Email system.

Send Email:



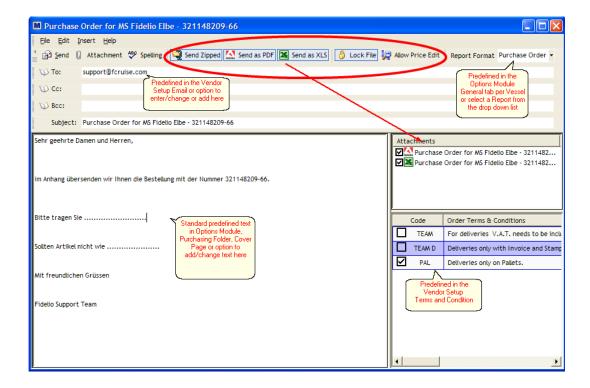
Select "Send Email" will open the internal Email engine

The send Email function is only available after the Purchase Order was authorized, otherwise the feature is grayed out.

Vendor Code is required to send the purchase order via email. If no Vendor Code is present system will give a warning

NOTE: "System cannot send order where the Vendor Code is Zero or empty. Please call your system administrator for assistance"

Email new message screen will appears for review and editing.



Send Zipped This is set to default. Automatically the attachments will be zipped.

Send as PDF
This is set to default. Automatically the Purchase Order is generated as PDF File.
Send as Excel
This is set to default. Automatically the Items get exported to an Excel sheet.

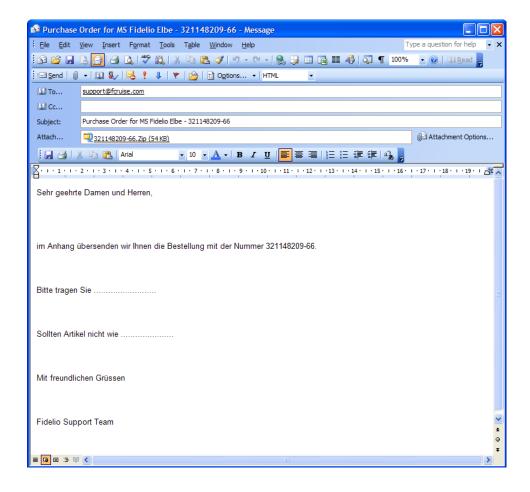
This is act to default, automatically the fields get exported to an Excel sheet. Unlock would aloud the Vendor to change all columns even description and

codes.

Allow Price Edit This is by default disabled. So Prices can't changed by the Vendor



• The Purchase Order is being prepared and included to the Email as an attachment. The "Send" Function will send the Email with attachment to the Vendor. Modifications to the Email text can still be done.



See Also:

- Option Module (Email setting)
- Vendor Module
- Link 3

Navigation: Reference > Main Screen > Tabs PO View >

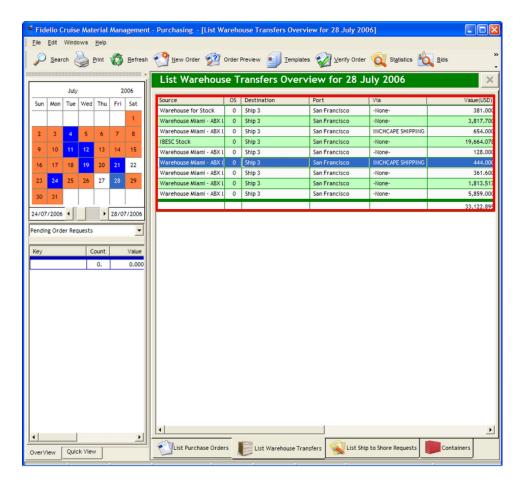
Tabs PO View: List Warehouse Transfers



The list warehouse transfers displays a complete list of all the transfers that have been issued for the selected day in green color. These include all warehouse in and outbound traffic either to or from the vessels.

List Warehouse Transfers:

Below is an image of the list warehouse transfer screen as it would look when opening it. The warehouse transfers for the selected day are listed on the right hand side of the screen where they may be selected for further viewing by double clicking the corresponding document or select quick view for a quick overview.



• The columns displaying information for the Warehouse Transfers are as follows :

Source Name of source warehouse
OS Status of transfer
Destination Destination of transfer
Port Destination port of transfer
Via Via the port agent name or company

Via Via the port agent name or company Value (CUR) Value of transfer in system currency Gross Weight Total weight of the transfer

• The menu for editing the contents of the selected warehouse is accessible by Right Clicking the list area.







Open a selected purchase order

Change the status of a warehouse transfer with the available options

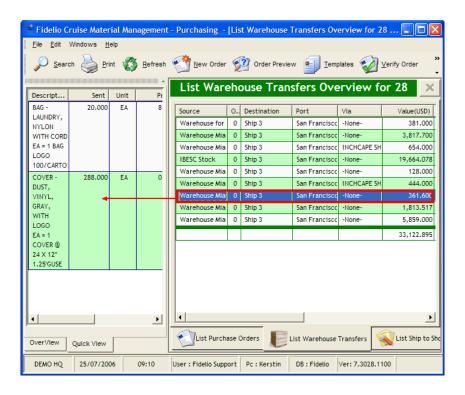
Finalize a warehouse transfer

Delete a selected warehouse transfer

Refresh the screen view to default

Display the properties of a warehouse transfer

The Quick View is a quick overview of which items belong to this transfer.



 $\bullet\,$ The columns displaying information for the transfer from warehouse are as follows :

Description Item description

Sent Item quantity which sent/receive to/from ship

Unit Item unit
Price Item price
Total Total value

Total Total value of the item transfer

Navigation: Reference > Main Screen > Tabs PO View >

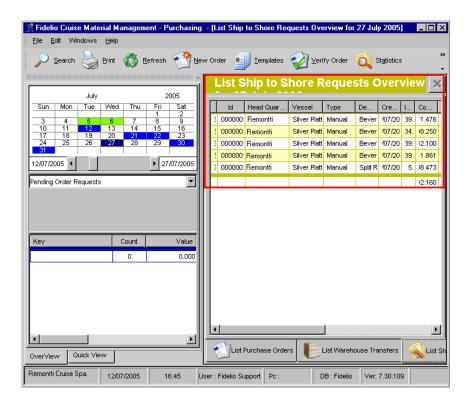
Tabs PO View: List Ship to Shore Requests



The list ship to shore requests provides a complete list of all the requests issued from the ships to the headquarters for the selected day in yellow color.

List Ship to Shore Requests:

Below is an image of the list ship to shore requests screen as it would look when opening it. The ship to shore requests for the selected day are listed on the right hand side of the screen where they may be selected for further viewing by double clicking the corresponding document or select quick view for a quick overview



• The columns displaying information for the ship to shore requests are as follows :

Status of transfer

ID Identification number of transfer Name of headquarters

Headquarter

Vessel Name of vessel transmitting request to headquarter

Type Request type

Main category description of request Request creation date Description Create Date

Items Cost HQ Number of items in request Cost of request Comments per request

Comment Gross Weight CHK Count Items Total item weight of the transfer System checksum

CHK Sum Items System checksum

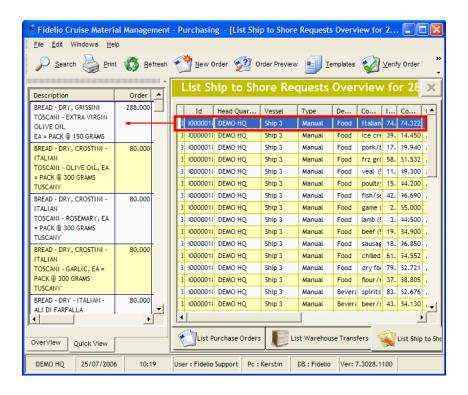
LOC Sum Items Sum of items in local currency if delivery made in other region/country





Open a selected ship to shore request Process the request as Purchase Order Change the status of a ship to shore request Authorize a ship to shore request Split a ship to shore request Open the report manager for printing options Delete a selected ship to shore request.

The Quick View is a quick overview of which items belong to this ship to shore request.



• The columns displaying information for the request are as follows :

Description Item description

Order Quantity ordered by the ship

Unit Item unit Comment Item comment

Navigation: Reference > Main Screen > Tabs PO View > Tabs PO View: List Ship to Shore Requests >

Tabs PO View: List Ship to Shore Requests

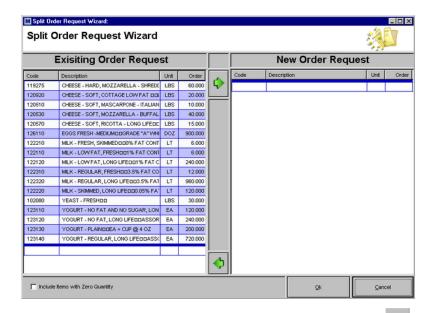


The split request option allows users to divide a ship to shore request into two separate requests.

Split Request :

By selecting split request from the edit menu a splitting wizard window will open.

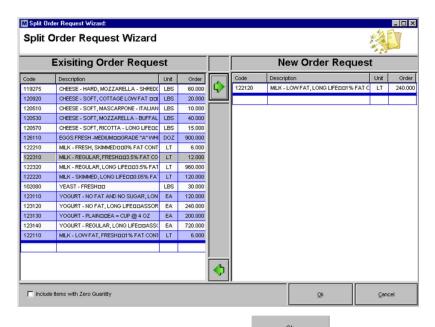
This window divides into two separate sections in which the splitting process can be made.



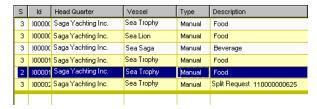
Select the product that need to be transferred to a new order request by clicking on it and selecting the button to transfer the article to the other window. Should it be necessary

to remove articles from the new order request they may be moved back to the other side by selecting the

Split Order Request Wizard: Split Order Request Wizard **Exisiting Order Request New Order Request** Code Description Unit Order Description Unit CHEESE - HARD, MOZZARELLA - SHREDI LBS 119275 60,000 CHEESE - SOFT, COTTAGE LOW FAT DDI LBS 20.000 120920 CHEESE - SOFT, MASCARPONE - ITALIAN LBS 120530 CHEESE - SOFT, MOZZARELLA - BUFFAL LBS 40.000 120570 CHEESE - SOFT, RICOTTA - LONG LIFEDE LBS 15.000 EGGS FRESH - MEDIUM DIDGRADE "A" WHI DOZ 900.000 126110 MILK - FRESH, SKIMMEDIDD0% FAT CONT LT MILK - LOW FAT, LONG LIFEDD1% FAT C LT 240.000
MILK - REGULAR, FRESHDD3.5% FAT CO LT 12.000 122310 MILK - REGULAR, LONG LIFE 003.5% FAT LT 960.000 122320 MILK - SKIMMED, LONG LIFE III II 0.05% FA' LT 120.000 122220 YEAST - FRESHOO 123110 YOGURT - NO FAT AND NO SUGAR, LON EA 120.000 123120 YOGURT - NO FAT, LONG LIFEDDASSOR EA 240.000 YOGURT - PLAINDDEA = CUP @ 4 OZ EA 200.000 123130 YOGURT - REGULAR, LONG LIFEDDASS(EA 720.000 MILK - LOW FAT, FRESHOOT% FAT CONT LT 6.000 **4** Include Items with Zero Quantity



- Once the contents of both requests are completed, select the button
- Both requests will be visible on the ship to shore main screen.



Navigation: Reference > Main Screen > Tabs PO View >

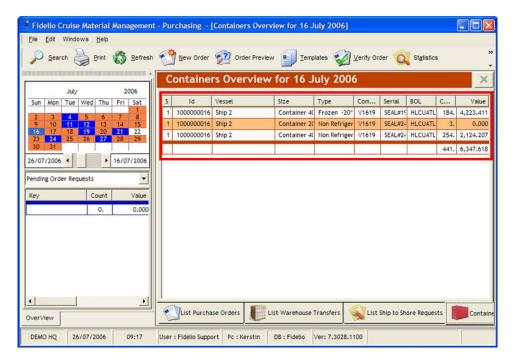
Tabs PO View: Container



The list container view provides a complete list of all the containers that will be delivered for the selected day in red color.

List Container:

Below is an image of the container screen as it would look when opening it. The containers for the selected day are listed on the right hand side of the screen where they may be selected for further viewing by double clicking the corresponding document or select quick view for a quick overview.



Container status 0= Open 1= Container in Transit 2= Container Received 4= Container posted to Accounting

ID Container ID

Vessel Destination vessel for the container Size Container size

Container type Type Comments Comments per container Serial Serial number BOL Bill of lading number Item count

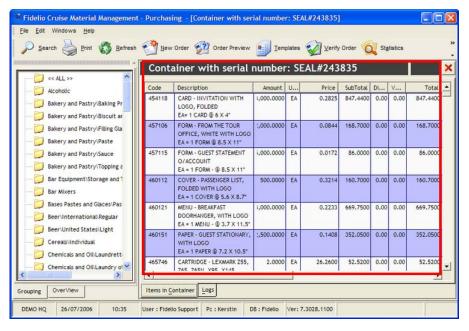
Count

Value Total value of items inside the container

• By double clicking on a container document, the detailed information screen will appear.



. Below is an example of how the detail screen looks with the item details on the right and the grouping on the left of the



Main Screen

Code Item code Description Amount

Item description
Quantity loaded in container

Unit Item unit Price Item price Subtotal Item subtotal Discount % VAT % Item discount Total Item total

Supplier and PO number Source

See Also:

Container Module

Navigation: Reference > Main Screen > Tabs PO View > **Tabs PO View: Action Events**

Action Events are intended for the ship to report issues during the loading that might need a shoreside representative to become active and follow up with the vendor.

Action Events:

Below is an image of all currently open action events.

The action events are not separated by date.
The action events will show depending on the user selection.

×

ID Unique Action Event ID.

Date Status Date when the action event was entered. Destination vessel for the container

Shows whether the action event is open or closed. The status will change to close once the user selected to resolve the action event. Name of the item for which the action event was created. Type

Item

Assigned User When creating an action event the user needs to assign it to a responsible person. The selected user will show in this column. You can also work on

other users action lists.

Comments This field shows the comments the user who created the action event has entered.

Resolve Date Date when the action event was resolved.

Resolve Shows the selected resolution type.

This field shows the comments the user who resolved the action event has entered Comments

Navigation: Reference > Main Screen > Tabs PO View > Tabs PO View: Action Events >

Menu: Action Events



The menu in the action lists view offers several options to open, resolve or close a action event.

Open:

Use this button to open an existing action event for editing the comments.

Resolve:

Use this button to resolve an action event.

When the button is pressed the following window opens and offers the user to specify details how the action event was resolved.

Use the drop down box for Resolution Type, if required comments can be entered. To complete click on Apply Resolve to finally resolve the Action Event.



A resolved action event cannot be reopened.

Delete:

Confirm the warning to finally delete the event.

Use this button to delete an existing action event.

×

Action Event view:

Use this dropdown box to see either all your open, all your closed or all users open or closed action events

Navigation: Reference > Main Screen >

Tabs Item View

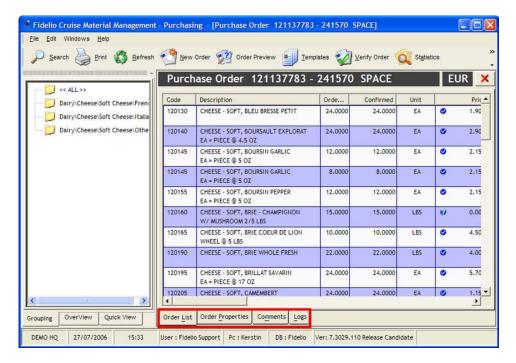


The tabs at the bottom of the screen provide the possibility to access the following areas of the purchase order:

- Order List for listing all Items included in this purchase order
- Order properties with create criteria such as delivery date, delivery port etc
- Comments for comments per purchase order
- Logs for recording who did what within the purchase order
- Container only displayed if the Via Container function is enabled
- Document Reference only displayed if the field document reference is used in Order Properties
- Loading Log only displayed if this purchase order status is higher then status 6 (received on board)

Tabs Item View:

The below is an image of the first screen as it would look when opening a purchase order.



Navigation: Reference > Main Screen > Tabs Item View >

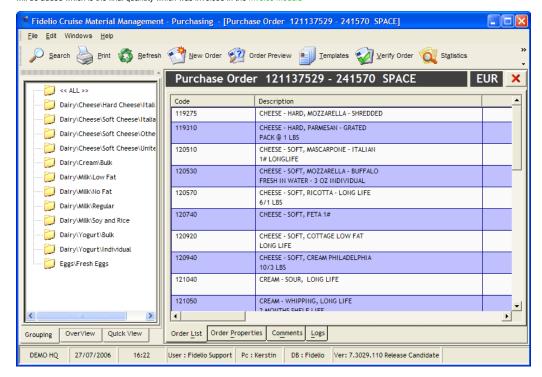
Tabs Order List



The order list shows the detailed list of item which are ordered in the selected purchase order.

Tabs Order List:

The view of a purchase order list is related to which current status the purchase order has. Up to status 4 the view detail will be the same. With status 5 the detail screen will get an additional column "Confirmed" which will be the quantity confirmed by the vendor. With status 6 another column will appear "Received" which is the quantity received on board. With status 7 the column "Invoiced" will be added which is the final quantity which was invoiced in the Invoice Module



Code Item code Item code Item description Item description Ordered Confirmed Confirmed Quantity from supplier Final received quantity on board Unit Item unit Price Item price V = The Price is automatically assigned from the quote manager V = There was no bid price or the price was modified Item subtotal

Subtotal Item subtotal
Discount % Discount per item
VAT % VAT per item
Total Item total

Expire Date Expiration date (automatic if expire date is enabled in article manager)

Comments Comments per item Gross Weight Item gross weight

Navigation: Reference > Main Screen > Tabs Item View >

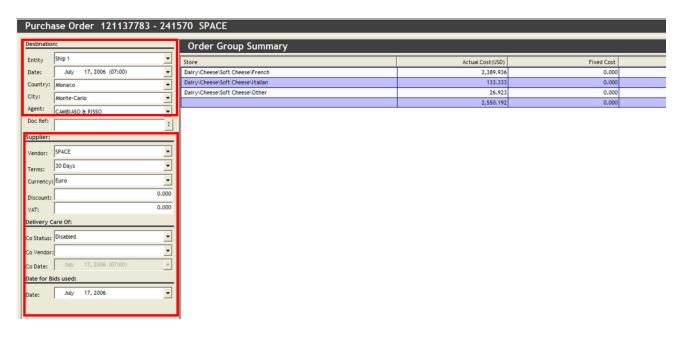
Tabs Order Properties



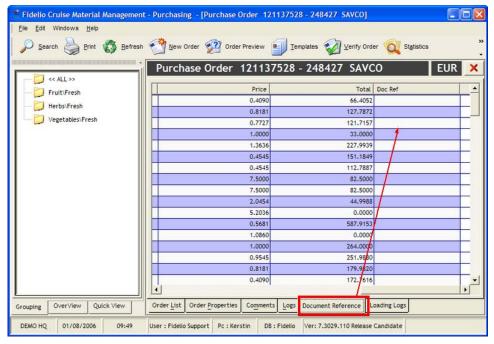
The order properties reflect criteria which was selected when the user created the purchase order or entered information in the vendor manager

Order properties:

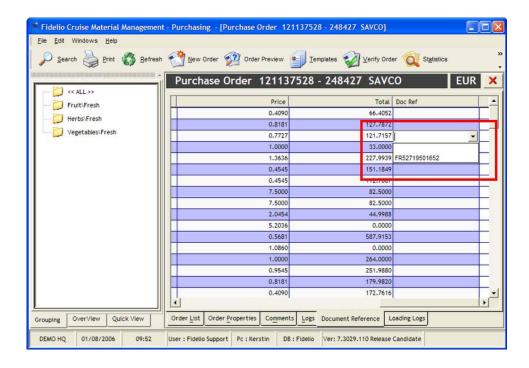
• The red boxes are criteria which was selected when the purchase order was made. On the right side is an overview by group with actual cost and fixed cost



• The Doc Ref field could be used for delivery note of the supplier etc. If you enter a doc ref or more then one, a new TAB will appear with Document Reference where the user can assign the item to a Doc Ref.



• By double clicking on the line a drop down box will appear to select the document reference number



Navigation: Reference > Main Screen > Tabs Item View >

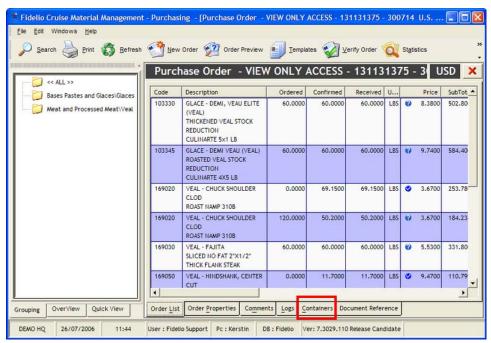
Tabs Container



This tab is only shown if the VIA CONTAINER function is enabled.

Container:

By activating the function Via Container a new tab in the purchase order detail screen will appear "CONTAINERS"



• By selecting this tab, the below view will appear and with edit or right click, the add container function will appear

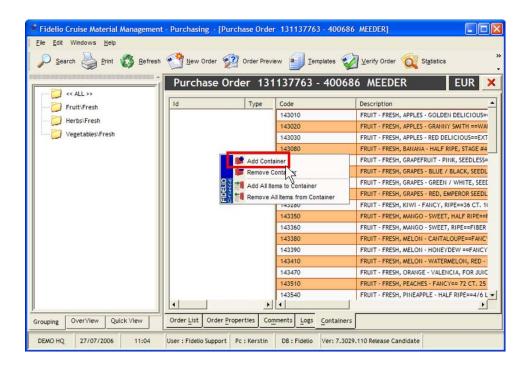


Add a container to the purchase order

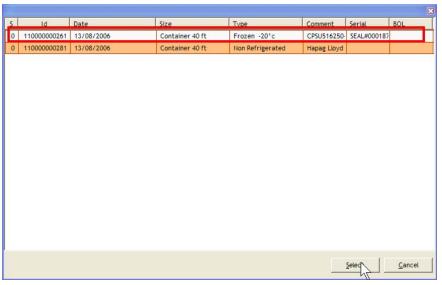
Remove the container from the selected purchase order

Add all items to the selected container

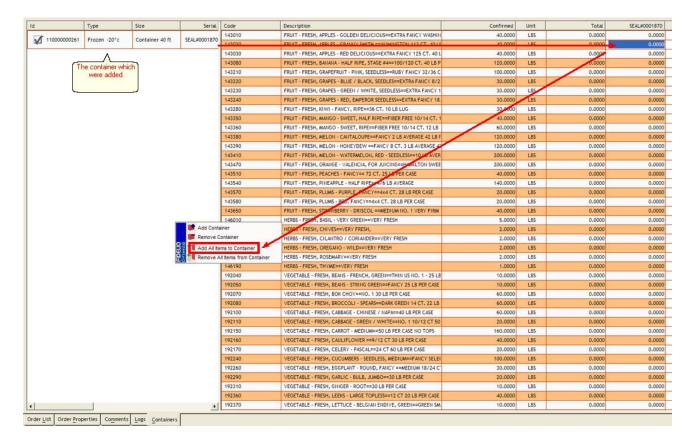
Remove all items from the selected container



• By pressing add container, a selection of all open containers will appear, select one or more if you wish to divide the purchase order into more then one container.



- The system will add the container and add also one more column to the items on the right sight
- By selecting the Container and then right click on the added container, select add all items to container and the system will add all items to it or enter it manually.



• All item quantities will be automatically transferred to the container and total column

	Code	Description	Confirmed	Unit	Total	SEAL#0001870
	143010	FRUIT - FRESH, APPLES - GOLDEN DELICIOUS==EXTRA FANCY WASHIN	40.0000	LBS	40.0000	40.0000
	143020	FRUIT - FRESH, APPLES - GRANNY SMITH ==WAHINGTON 113 CT. 40 LE	40.0000	LBS	40.0000	40.0000
	143030	FRUIT - FRESH, APPLES - RED DELICIOUS==EXTRA FANCY 125 CT. 40 L	40.0000	LBS	40.0000	40.0000

NOTE: If you have more then one container you will have more then one column available and could enter the quantity manually.

Navigation: Reference > Main Screen > Tabs Item View >

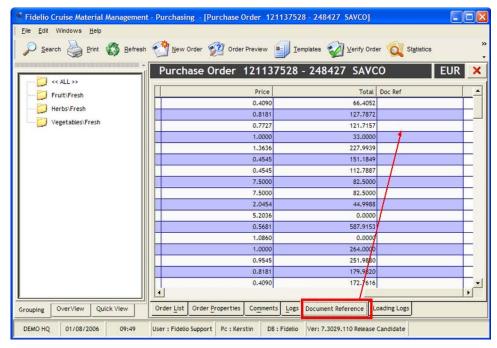
Tabs Document Reference



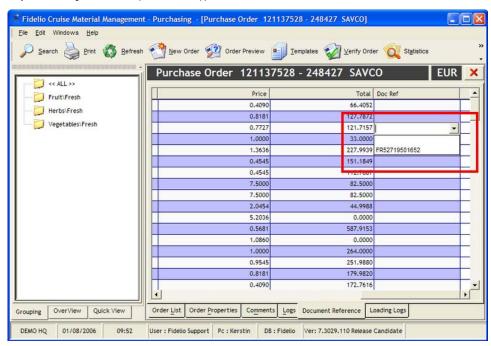
This tab is only shown if a document reference number is entered.

Document Reference:

• The Doc Ref field could be used for delivery note of the supplier etc. If you enter a doc ref or more then one, a new TAB will appear with document reference where the user can assign the item to a Doc Ref.



• By double clicking on the line a drop down box will appear to select the Document Reference Number



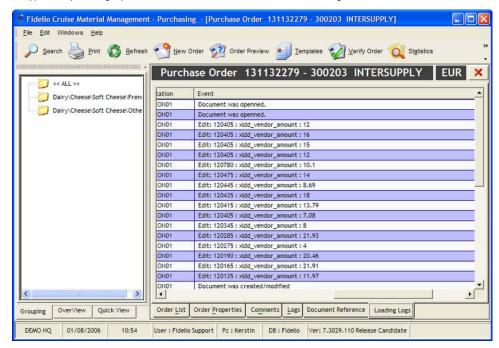
NOTE: If you have more then one select the number to which the item belongs.

Navigation: Reference > Main Screen > Tabs Item View >

Tabs Loading Log

This tab is only shown if the status of the purchase order is 6.

If the purchase order was loaded on board, the status of the purchase order will change automatically to 6 and another tab will appear. The purchasing department has now an overview who loaded or what was changed.



Date Time Date Time Group User

User group
User logged in
Which workstation logged in
Modification was done Workstation Event

Navigation: Reference > Main Screen >

Action Lists

Enter topic text here.



Navigation: How to ... >

Introduction to Purchasing with Material Management



This chapter describes the structure and procedures of the purchasing process in Material Management. It enables the user to understand the method of operation and thus to customize his own company procedures into the Material Management work flow in order to use the full functionalities of the system and benefit from them by time and cost saving effects.

General Preparation

The Material Management System splits the whole procurement process into far smaller pieces which involves other modules such as Movements, Requests, Quote Manager and the Invoicing Module to be able to focus with the Purchasing Manager just on the purchasing related functions such as Generated Orders, Verify Quantities, authorize the orders and forward the orders to the suppliers.

So whenever the purchasing module is used it is in fact the follow up the process of a couple of events which happened before the use of the purchasing module is indicated.

The most direct related process is the Quote Manager that helps administrating bids in order to make them work with the Purchasing Module as automatically as possible and thereby benefit from time saving effects.

Effective preparation in the Quote Manager is also of high importance in order to have the exact purchasing figures available for the concerned departments such as Controlling or Accounting.

Based on a well-organized purchasing department with clear defined module responsibilities and authorizations the whole procurement process will experience great benefits from orientating to the Material Management work flow as described here.

Navigation: How to ... > Introduction to Purchasing with MMS >

Purchasing with Material Management



General

MMS Purchasing process distinguishes between 2 different kinds of purchase orders.

- 1. Purchasing based on ship's request
- 2. Freely generated purchase orders

Request Based Purchasing:

Orders referring to ship requests:

Will process shipside requests into a purchase order.

This method will provide much more safety in quantity planning because the requests are considering information like:

- Consumptions statistic:
 - Consumption during past cruises, time ranges and or seasons.
- Expected future consumption starting with day of request
- · Passenger per day
- · Actual Stock on Hand
- Quantity already expected
- Days Reserve Stock

The Purchase Order will then be processed according to the bids specified in the quote manager

Proceeding like this also assures the quantities purchased are based on exact facts, figures and quantities

These purchase orders might have the ship stores as well as a warehouse as destination.

Fidelio Cruise recommends this way of proceeding except when the company is currently in set-up mode

Free Purchase Orders:

Free Orders:

Purchase Orders without having a shipside request this can be done in order to:

- · Benefit from special time limited offers
- Order of material that has to be especially produced due to companies specifications
- Long term procurement for special events, seasons
- · Order of high quantities to benefit from increased discount
- Order high quantities when items have a high minimum quantity and storing the bulk amount in a warehouse.

These purchase orders might have the ship stores as well as a warehouse as destination.

See Also:

- The Material Management Work flow
- Set Up Mode

Navigation: How to ... > Introduction to Purchasing with MMS >

The Purchasing Workflow



This chapter describes the exact procurement process with all related modules and functions:

The Purchasing Work flow:

Step 1
Daily Business
Stock
Decreasing

Stock Level is Decreasing by

Task



Movements

- any issues being made on board
- transfer to Account: Officers, breakage spoiling
 to



Sales Import

reducing the Stock Level through recipe based quantities



Stock Viewe

- · check Stock Level
- compare Movements with actual stock balance



 detect total consumption of cruise or period



Will Lead to Low Stock Supply needed



Step 2

Users intention

responsible Module inTask

Material Management

Daily Business Stock Decreasing



Requests

Generates a request in consideration of:

- Past Consumptions
- Delivery Date
- Next Delivery
- Days Reserve Stock
- Zones and Seasons
- · Affected Headquarter
- · estimated future consumption
- B
- transfer to Account: Officers, breakage spoiling etc.



Order will be processed Shore side to Headquarter and/ or Purchasing Department



Users intention

Check Vendors Prices and get missing Bids

responsible Module in Material Management



Quote Manager

Task

Generate Bids Excel Bid Files receive Prices from the vendors and import the Prices



All Bids for all requested Items present Purchase order needs to be placed



Users intention

Place Purchase Order

responsible Module in Task Material Management



- Purchasing
- · create Purchase Order
- Receive confirmed Quantities (step changes Status)



Order arrived Shipside or at Warehouse Receipt of Quantities to be placed in Material Management



Users intention

load Stock into System check

responsible Module in Task Material Management



.....

- · receipt of quantities
- confirm quantities as recieved



Check Invoice Advice Payment



Users intention

responsible Module in Task

Material Management

Check Invoice



Invoicing

- check of invoice if according to delivery note(s)
- approve payment if invoice is essentially and technically correct



This chapter describes the procurement process during the implementation time in headquarter until all the master data is entered into the system and is ready for installing fleet wide. This is required in order to have present and current bids in the system.

The Purchasing Work flow in Set Up Mode:

Step 1

Place



Headquarter

responsible Module in Task Material Management



Requests

Generates a Request in Standard Mode for a designated Store in Standard Mode containing all the Articles. (Request will contain zero(0) quantities)



Request is Created



Step 2

Place



Headquarter

responsible Module in Task

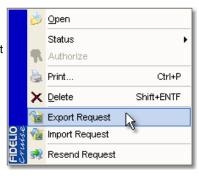
Material Management



Export the Request into an Excel File and store it locally.

Requests

Select Request and choose Export Request from the right Click Menu.





Send Request to Ship (e-mail)



Step 3

Place



Insert Required Quantities into Excel Sheet





Send Request to Headquarter (e-mail)



Step 4

Place



Headquarter

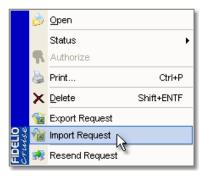
responsible Module in Task

Material Management



Requests

Import the Shipside Completed Request into Headquarters Database





Check and/ or Change Order Quantities



Step 5

Place



Headquarter

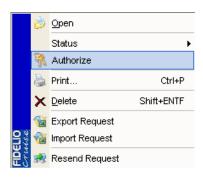
responsible Module in Material Management



Requests

Task

Authorize Request to enable access in Purchase Manager





Step 6 . Place



Headquarter

Enable this Option by

setting a check mark

responsible Module in **Material Management**

<< Please select Orderrequest >>

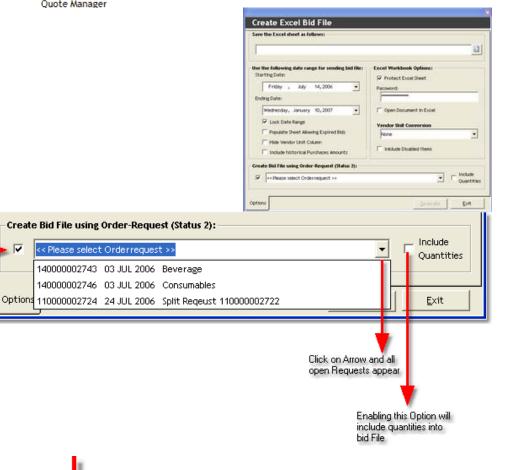
140000002743 03 JUL 2006 Beverage



Quote Manager

Task

Generate Excel Bid File by using the Option:





Send Bid File to Vendor (s) receive processed Bid File



Step 7

Place



Headquarter

responsible Module in Material Management



Quote Manager

Task

Verify Excel Bid File using the Open, Verify and Import Bid Functions





Send Bid File to Vendor (s) receive processed Bid File



Step 8

Place



Headquarter

responsible Module in Material Management



Purchasing

Task

Task appears in Tab List Ship To Shore Requests

Process Order Request by marking the desired Request.



Navigation: »No topics above this level«

Frequently Asked Questions



■ We raised a purchase order but not all of the article descriptions are displayed on the line. Is it possible to extend the field for long descriptions?

You may temporarily extend the columns to display the information but by pressing the refresh button the view will return back to its original state.

Is it possible to default purchase orders to unzipped when sending by email?

The zipping has been selected as the preferred way to send purchase orders in order to optimize data traffic by quantity.

For this reason it is suggested to ensure that the suppliers run appropriate software to open the purchase order files.

■ I opened a PO and changed the ship name under properties but the change will not take affect. How should I change it?

At this point it is safer and clearer to delete the prepared purchase order and re-create it with the appropriate name to avoid mismatches in the database.

Would it be possible to have order conditions in vendors displayed in alphabetical order by code?

In this case it is easier to insert the conditions in alphabetical order once setting them to the system This way they will be correctly displayed each time in the future as well.

■ I Imported a bid but do not know the request number. I also checked the tab name on the excel bid but it just says Hotel. How can I search for this request?

You may search for the bid in Quote Manager by setting the criteria on the import date.

When raising a purchasing order and selecting a date when the ship is at sea the system asks for a port agent? What should I use in this case?

In the case there is not an option for 'at sea' you may also leave this option blank.

The ships buy a number of local fish at different prices, which the Chef requests as 'local fish' from Hotel Controller. If we add a new article as 'Local fish' we will need to enter an average price and expensive fish will raise cost. How should we manage this?

It is suggested to add an item code for each type of fish purchased in different regions due to the fact of rather high price variance.

When you raise a purchase order and manually add terms and conditions, do these selections get added to the vendor under order conditions?

These do not automatically update on the conditions document but need to be added there if they are needed in that context in the future.

Navigation: Reference >

Main Screen:



The Quote Manager plays a very important role in the Material Management Process

- It enables the purchasing department to maintain up to date information from the vendors related to quotations for items and services in the system.
- It simplifies the purchasing process.
- It helps to manage price offers from vendors and makes them accessible for possible price verifying tasks with other vendors.
- It generates the best possible cost savings if used on a regular basis and prior to the start of the actual purchasing process.



This is especially relevant for:

- Purchasing high value, high volume items and articles with variable prices.
 Taking advantage if the price has decreased (Otherwise the
- purchase order will only contain the old bid price). . Having the final total of each purchase order amount on the invoice

According to the individual purchasing policies of your company it is highly recommended to have more than one quotation for an item available and to update them on a regular basis!

Quote Manager Main Functions



In the Quote Manager we find the usual functions: Search, Refresh, Export to Excel and Print.

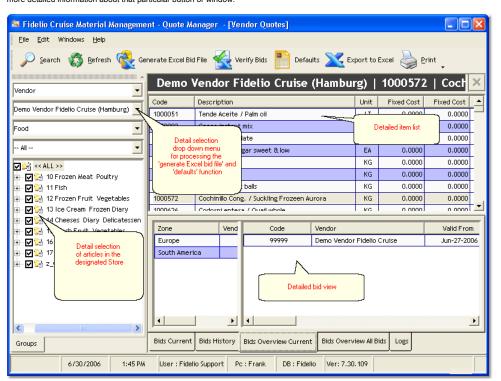
accompanied by a few new, essential functions that control the bidding

Quote Manager Main Screen:

The image below represents the Quote Manager main screen as it appears during normal operation. We can see the main function buttons on the toolbar and, below this, we have multiple windows showing the store, grouping and product detail. We can also see the 'path' of the selected article.

The toolbar has the common Material Management look, accompanied by 3 new functions explained in this manual.

Click on these to jump to By moving your mouse over the screenshot you will be able to activate 'hotspots' identified with the cursive lining changing to a more detailed information about that particular button or window.



See Also:

• Quote Manager Toolbar

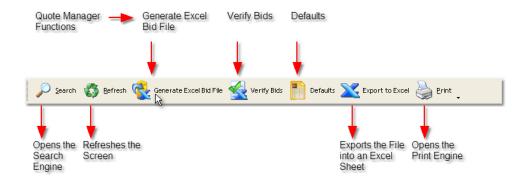
Navigation: Reference > Main Screen >

Buttons



Quote Manager Main Functions

The buttons toolbar has the common Material Management look, accompanied by 3 additional Quote Manager specific functions:





To use the Quote Manager and to work with its functions the correct order for the bidding process (as described in a following topic) must be used!

See Also:

- Bidding Procedure
- Generate Excel Bid File
 Verify Bids

Navigation: Reference > Main Screen > Buttons >

Button: Search



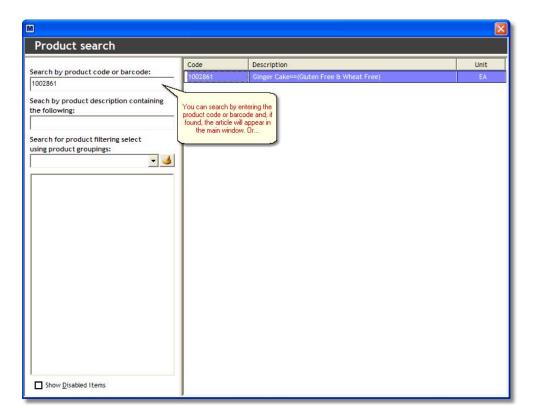
If we want to check if there is a bid for an article available, the search engine is available for this purpose.

Button: Search

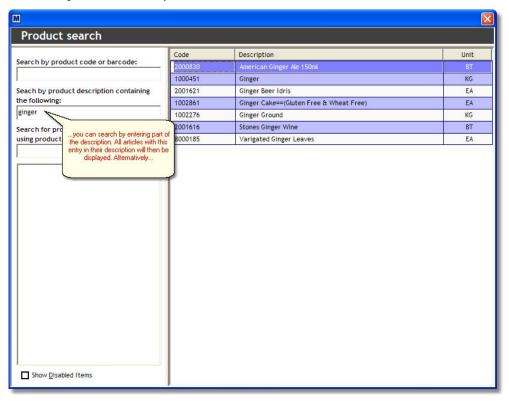
Before we start the search a Vendor has to be selected first in the Drop Down Menu on the left hand side.

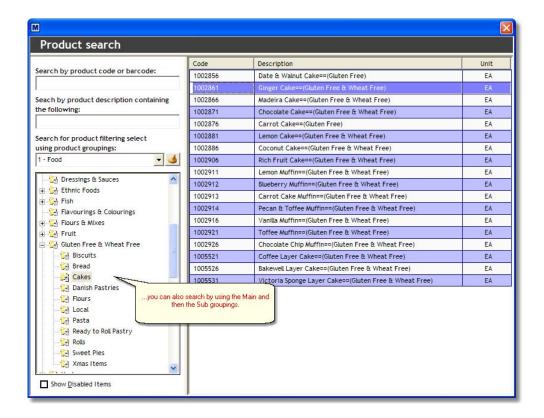


Click on Search and the Bid Search Engine will appear on the screen



Double-clicking on the item will then take you to the section where the Article is located.





History: If you have previously searched for an item, the system remembers the last item you looked for. Click on the History icon and the system will jump to that last searched location

The system will only show articles that are enabled!! If you require the system to look for all articles, you have to click the Show Disabled Items checkbox at the bottom on the Search Engine.

Navigation: Reference > Main Screen > Buttons >

Enter topic name



This option refreshes the screen layout. For example, when you have sorted columns by their heading or resized them, then clicking refresh will reset the layout to the default view.

Button Refresh:



Click to refresh your screen layout.

Navigation: Reference > Main Screen > Buttons >

Button: Generate Excel Bid File



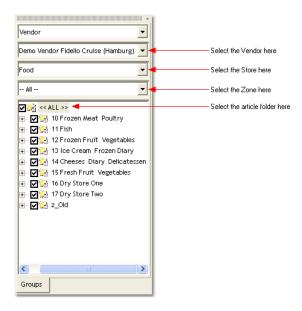
This Button will opens the Generate Excel Bid File dialog that will guide the user through the creation of an Excel Bid File.

Pre-selection for generating the Excel Bid File:

Before the Excel Bid File can be generated the system requires certain information: All this information is provided to the system via the drop down menu on the left hand side.

This Chapter works with Hotspots of for furt





Vendor

This field is necessary in order to name the file correctly. Material Management names the vendors bid files in order to assign the bids in the following processes correctly to the vendors.

Back to Top

Store

Required to have the right items in the bid.

Back to Top

7one

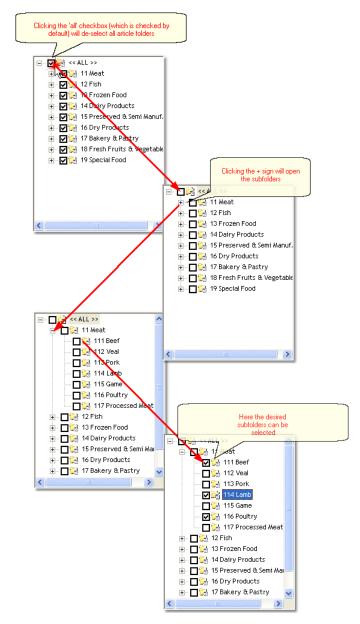
Necessary to assign the proper zones to the vendors bids and items.

Back to Top

Article Folders

Required to specify items for which you request bids to avoid requesting bids for all items in the store. What is also of importance is that some article groups have more frequent changes in price than others and therefore new prices are requested more frequently. Additionally, most of the suppliers are specialized in supplying certain article groups only. This keeps the bid files small and clearly arranged

Once a store has been selected the tree of article folders will appear with all articles folders selected by default:



Back to Drop Down Menu

Generate Excel Bid File:

To go to the Excel Bid File Generating Process simply press the Generate Excel Bid File Button in the Toolbar.

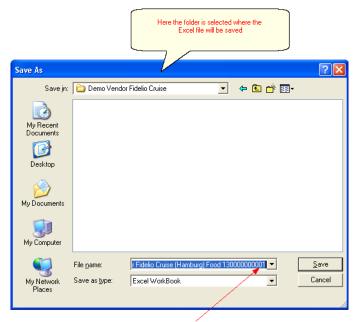


and a new Window will pop up in the center of the screen. Here we will enter information as follows, and which can be accessed by selecting the 'hotspot'



Save the Sheet as follows:

Describes the path where the Excel file is saved.



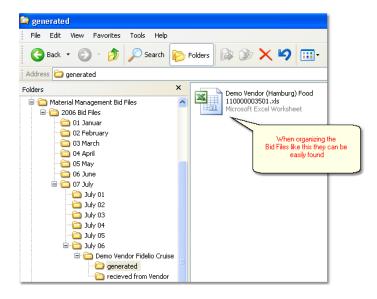
Type the name of the resulting Excel Bid File here however do not change vendor name (in this case 'Demo Vendor Fidelio Cruise (Hamburg) Food'). Only the numerical portion can be changed.

The Quote Manager uses this entry to identify the Vendor when opening the Bid File.



The generated Excel bid files are the most important elements in this task. It is recommended to store the output bid files, as well as the ones returned from vendor, in a clear and easy to search structure in case is becomes necessary to refer to these files again.

Here is one example of a how a windows folder structure might look:

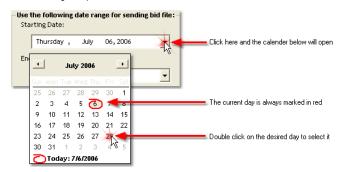


Starting Date & Ending Date

This will specify when the validity of a bid starts and ends. After the completion of this entire process these validity dates will be used by the system in order to see when a bid is about to expire and new bid has to be requested.

This can be done for the present date range and for the future as well in order to be prepared for special seasons (i.e. Christmas or Easter) and events (i.e. a new ship.) This enables the user to go from one valid bid to the next valid bid without interruptions.

To select a Starting Date proceed as follows:



Lock Date Range will protect the cells that contain the date range from any changes by the users (especially vendors) as the Excel Bid File is using a specific date format.

See also: How to understand the Excel Bid File

Protect Excel Sheet:

Enabling this function will protect the cells using a Material Management Entry in order to import the file properly. Any changes made to these cells will prevent the Excel File importing properly and the entire task beginning with the creation of the Excel Bid File would need to be repeated.

Open Document in Excel:

Will open the Excel Bid File after creating it.

Include Disabled Items:

Will include disabled items as well.

This could be a useful option if an item is going to be activated and listed on board.

Create Bid File Using Order-Request

Will open the Excel Bid File after creating it. Therefore the Items Tab will be disabled and the Excel Bid File will contain only the items from the selected Request.

Navigation: Reference > Main Screen > Buttons >

Button: Verify Bids

Choosing the Verify Bids button will open up a new toolbar that will provide a few new functions.

Clicking on the Verify Bids Button will open the Verify Bids toolbar:



After clicking on the Verify Bids button, a new toolbar will appear underneath the main tool bar in the main window on the right.

You can click on the buttons below or the links to see more information and instructions on the buttons usage.





Opens a bid file received from a vendor Open: Verify Bids:

Evaluate bids if the data is according to system requirements.

Import: Imports the prices into the system.

Ignore Zero Prices: Ignores bids with empty or zero bid price.

Most of the options have corresponding tools in the menu, keyboard shortcuts assigned to them or, are available with a right mouse click.

• more about the bidding procedure:

Navigation: Reference > Main Screen > Buttons >

Button: Defaults

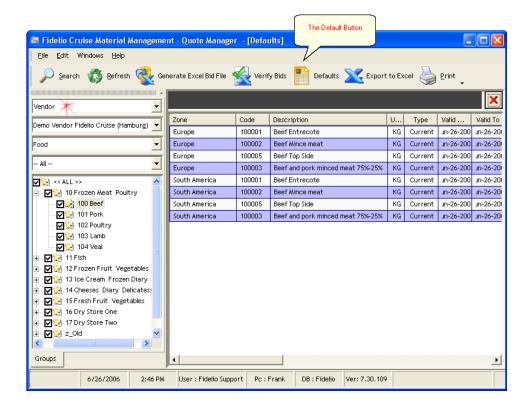


The Defaults button is an option that displays all the defaults bids with item and zone for a single vendor selected in the left hand drop down menu.

Displaying Vendors Defaults

After placing bids and default vendors for items into the system the 'defaults' button on the top of the toolbar can be used to show all the default items per Vendor, Store or Zone

As an example in the picture below it shows all default items per vendor for the food store in all zones:



Navigation: Reference > Main Screen > Buttons >

Button: Export to Excel



This Option will export the bids to an Excel worksheet.

Exporting to Excel:

Depending on the current window, the Export to Excel function converts various views from the Quote Manger into an Excel file. Some of the more useful reports for exporting may be the following:



After selecting a vendor, all the defaults will be displayed. This can be used to store snapshots of the vendors defaults at frequent frequent intervals or to compare defaults etc. View Example:



cases where purchasing procedures or policies requires strict documentation of purchasing decisions for

high value and high volume items, the price comparison

selected via the tabs 'Bids Overview
Current' and
'Bids
Overview all

Bids' can be exported to Excel as well. From the Excel file it can be easily used to

evaluate potential

savings etc.
View
Example:
After

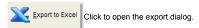
completing the import the new bids can be exported to Excel and

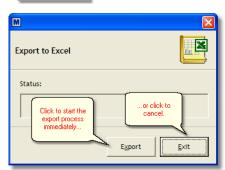
used for example as a master certain vendors, article groups

etc. View Example:

[mport

To start exporting the selected view:

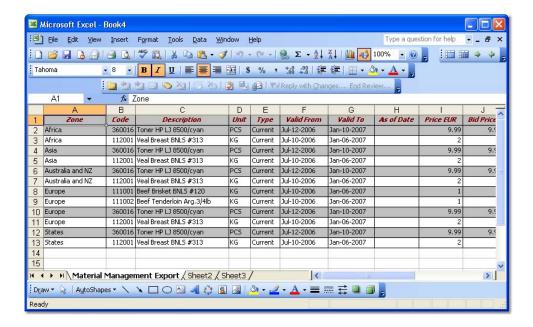




Export of Defaults Overview

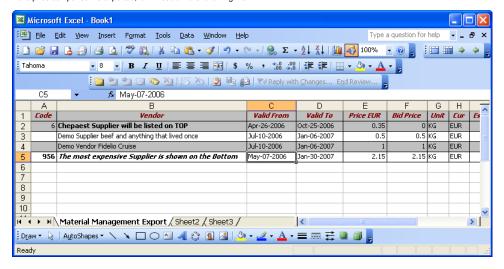
Depending on the selection in the drop down menu, the view could be as follows:

In this example we see the entire vendors defaults containing all stores and all zones because in the drop down menu there was only a vendor selected. To narrow the export to only food items for the zone Europe for example, simply specify this in the drop down menu.



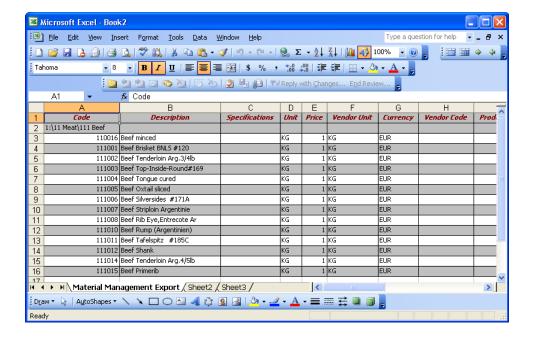
Export of Bids Current

If the price comparison is exported, it will result in the following file:



Export of Bid Import

Exporting the imported prices will show the following Excel data. This might be useful in cases where the import needs to be documented and could be kept in the same Windows location as the original received bid file.



Navigation: Reference > Main Screen > Buttons >

Button: Print

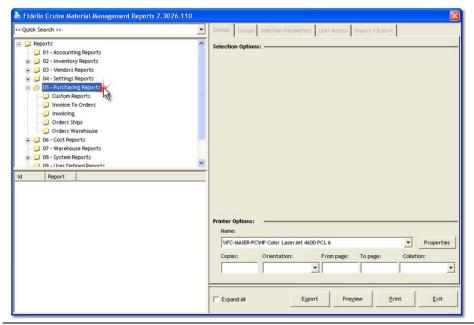


This option opens the Report Manager. This option will be also available in the Menu; File -> Print.

Button Print:



Click to open the Report Manager and select the Report.



Navigation: Reference > Main Screen > Buttons >





After clicking on the open button, a new toolbar will appear underneath the main tool bar in the main window on the right.

The Verify Bid Toolbar:

The Verify Bids Toolbar will provide the functions that are used to generate, verify and import bids.



Open: Verify Bids: Import: Ignore Zero Prices:

Opens a bid file received from a vendor

Evaluate bids if the data is according to system requirements. Imports the prices into the system.

port: Imports the prices into the system.

Will ignore bids with empty or zero bid price.

See Also:

- Excel Bid File
- Quotation Procedure

Navigation: Reference > Main Screen > Buttons > Buttons on Verify Bids Toolbar >

Button: Open

After we have received the completed Excel bid file it can be further processed with the Quote Manager. Before we can work with the received bids we need to import them into the system.

Opening a received Bid File:

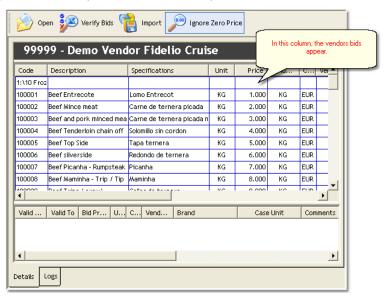
By pressing the OPEN Button the received Excel file can be read by the system.





This will not import the prices into the system so far

After selecting the file from the Windows folder location the opened bid file from the vendor will appear in the main window just below the toolbar. It will already contain the received bids:



After this action the data is present in the system for further use.

Back to Buttons Verify Bids

See also:

- Button: Verify Bids
- Button: Impor
- Button: Ignore Zero Prices

Navigation: Reference > Main Screen > Buttons > Buttons on Verify Bids Toolbar >

Button: Verify Bids



The verification process is a very important task for the system because it checks the validity of the bids before it actually imports the data into the Material Management Systems database. This is in order to prevent possible errors in the follow up process.

Before Bids can be verified they must first be already loaded into the system using the Open Button. (Process described here)

Verifying the Bids

To verify the Bids simply press associated button:

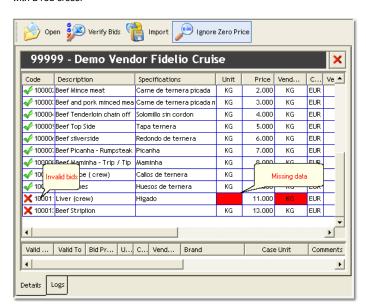


The function will now check if all the bids are according to the requirements of the Material Management System.

The function will check all the bids for each item in the list to confirm if they are valid or not.

Valid bids are marked with a green check mark Invalid bids are marked with a red cross





On the first view the invalid bids attract attention as they are marked with a red cross instead of green check mark.

The cell that caused the error will be highlighted in red as well, as shown in the image. There are two reasons why a bid may invalid.

In this example the unit is missing in the bid file.

Important information regarding Excel bid files

Invalid entry or deleted entry in the bid file: Can be avoided by using the protect Excel data sheet option (This function is enabled by default!)

The Excel bid file will appear as shown in a regular Excel workbook and all cells with mistakes are marked in red so there is no need to look into the file itself.

It could be possible however that an entry appears as a negative figure. Therefore all the relevant conversions such as unit and

currency have to be checked for existence and accuracy in the master data. In this case, we recommend to re-send the blank bid file to the supplier and ask him to redo the bids.

See also:

- Button: Open
- Button: Import
- Button: Ignore Zero Prices

Navigation: Reference > Main Screen > Buttons > Buttons on Verify Bids Toolbar >

Button Import



The import button will actually import the correct prices into the Material Management database to make them available for the purchasing process.

Verifying the bids

Unless the Excel bid file is 100 % free of mistakes, the Material Management System will not import the prices into the system and the Import button will not work.

To import the bids into the system simply press the button on the toolbar:



After importing, the bid prices from the vendors are available for use, for example to determine default vendors for items and zones.

Back to Buttons Verify Bids

See also:

- Button: Open
- Button: Verify Bids
- Button: Ignore Zero Prices

Navigation: Reference > Main Screen > Buttons > Buttons on Verify Bids Toolbar >

Button Ignore Zero Prices



The Ignore Zero Prices button is an option that prevents importing items with zero price into the system.

Ignore Zero Prices enabled

If the Ignore Zero Prices button is clicked once it will be highlighted in light blue. This will show that the function is enabled and will be used when importing bids into the system.



Ignore Zero Prices Disabled:

Pressing the button again will remove the highlighting and show that the option is disabled and will not be used while importing bids.



Especially when working with detailed excel sheets the use of this function is highly recommended. Back to Buttons Verify Bids

See also:

- Button: Open
- Button: Verify Bids

• Button: Import

Navigation: Reference > Main Screen >

Tabs View and Edit Bids



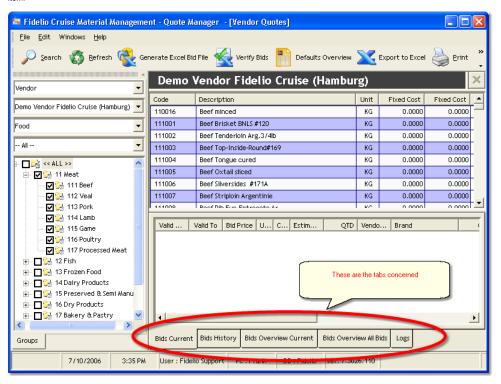
After the bids have been requested and imported into the system, they can be further processed especially for price comparison and determining of default vendors. This chapter explains how the prices can be compared and default vendors can be determined:

What is a Default Bid?

When referring to purchasing, the default bids are what tells the system what item is going to be purchased from whom. This information is required for the system to process purchase orders automatically.

Tabs View and Edit Bids:

At the bottom of the main window are the tabs for viewing bids. These tabs enable the user to utilize the received bids and determine the default vendors per item:



See Also:

- Bids Current
- Bids History
- Bids Overview Current
- Bids Overview All Bids

Navigation: Reference > Main Screen > Tabs View and Edit Bids >

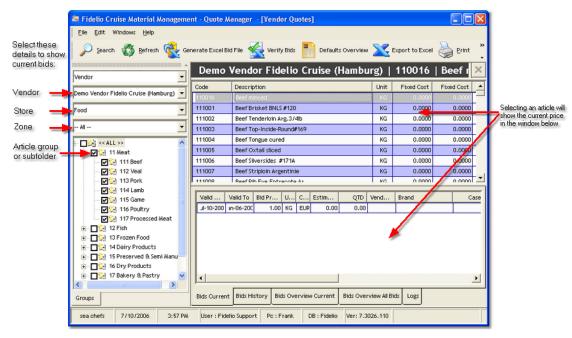
Tab: Current Bids



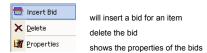
The Current Bid tab will display the current bid from the selected supplier.

Current Bid:

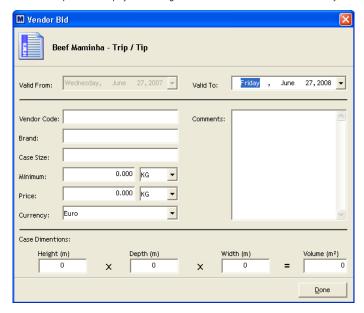
Selecting an item from the item list will show the current bid from the selected supplier in the bid window below.



By selecting the item and right clicking it, a new context menu will appear, providing the following functions:



Insert and Properties will display the following window where a bid can be modified or newly created.



See Also:

- Bids History
- Bids Overview Current
- Bids Overview All Bids

Navigation: Reference > Main Screen > Tabs View and Edit Bids >

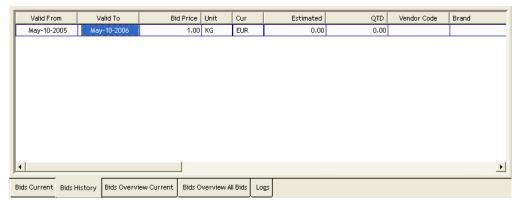
Tab: Bids History



The Tab Bids History will display the entire price history of the selected item from the selected vendor

By selecting this tab, the bid history of a single item can be viewed and analysed. In contrast to the Current Bid Tab it shows only expired bids from the selected vendor.

Column Description are shown below the image:



Valid From: Date from which bid was valid Valid To: Bid Price: Expiration date of bid Bid price in vendors currency Unit: Currency: Shows item base unit Shows bid currency Estimated: QTD:

Original estimated quantity
Quantity purchased until expiration date
Vendor's item code

Vendor Code: Brand: Comments: Minimum: Item brand

Comments
Minimum quantity per order
Date bid was created or bid's properties were changed Date:

See Also:

- Bids Current
 Bids Overview Current
- Bids Overview All Bids

Navigation: Reference > Main Screen > Tabs View and Edit Bids >

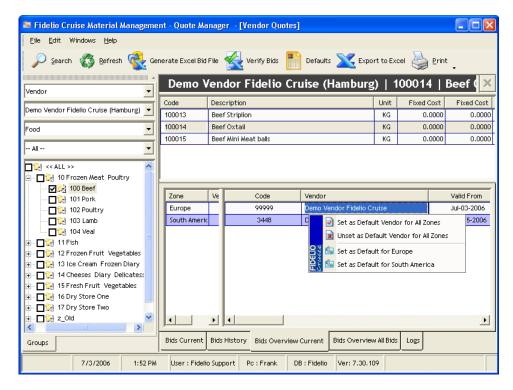
Tab: Bids Overview Current

The Bids Overview Current will display the bids from all vendors for the item that was selected in the window above and that are currently valid.

Bids Overview Current

The Tab Overview Current is, along with the Bids Overview All Bids Tab, the function that enables the user to do price comparisons, and to decide, based on this comparison and other purchasing related questions which will be the standard supplier for the item.





The items or articles are selected the same way as in Bids Current and Bids History.

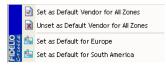
The bids will then appear in the detail window with the cheapest bid always listed on top and the most expensive at the bottom.

Default Vendors are those that during the automatic purchasing process, these bids will be selected to place an order with the assigned vendor.

By selecting an article and then right clicking, the following context menu appears:

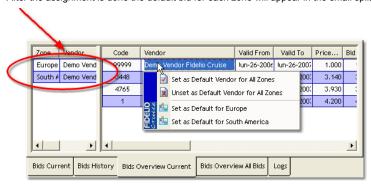
With these options we can assign the defaults as follows:





Set the selected bid as default for all zones.
All purchases will be placed with this vendor.
Will unset the bid and it will no longer be the default for all zones.
Will set the selected bid as default bid for one zone only, in this

After the assignment is done the default bid for each zone will appear in the small split window to the left of the bid view.



See Also

- Bids Current
- Bids History
- Bids Overview All Bids

Navigation: Reference > Main Screen > Tabs View and Edit Bids >

Tab: Bids Overview all Bids

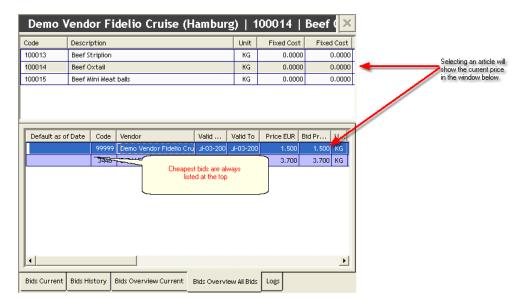


The difference between this option and Bid Overview Current is that this option is used for assigning bids to a future starting date.

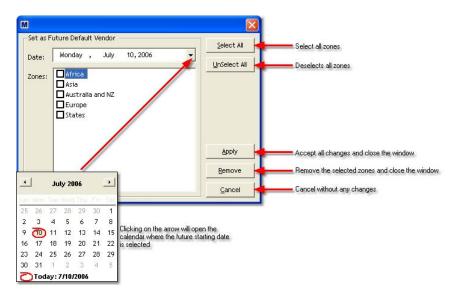
Bids Overview all Bids:

The Tab Bids Overview all Bids is, along with the the Tab Overview Current, the function that enables the user to do price comparisons, and to decide, based on this comparison and other purchasing related questions which will be the standard supplier for the item.

This function enables a well organized purchasing department to switch vendors on specified dates **and** to ensure that the bid function can be used without interruptions caused by periods without bids.



Double Clicking on a Bid will guide you to the following Dialogue:



See Also:

- Bids Current
- Bids History
- Bids Overview Current

Navigation: Reference > Main Screen >

Menu:



Menu:

Click on these to jump to By moving your mouse over the screenshot you will be able to activate 'hotspots' identified with the cursor changing to a more detailed information about that particular button or window.



See Also:

- File Menu
- Edit Menu

Navigation: Reference > Main Screen > Menu >

File Menu



This menu provides the basic and most frequently used options in the quote manager, such as generate Excel bid file and verify

In addition to this the file menu also contains the option to open the report manager, and to exit the module.

File Menu:



Generate Excel Bid File Verify Bids

Exit

Function for initiating bid request process.

Function for ensuring that bids meet system requirements.

Open the Report Manager.

Closes the module.

Navigation: Reference > Main Screen > Menu > File Menu >

File Menu: Generate Excel Bid File



This Button will opens the Generate Excel Bid File dialog that will guide the user through the creation of an Excel Bid File.

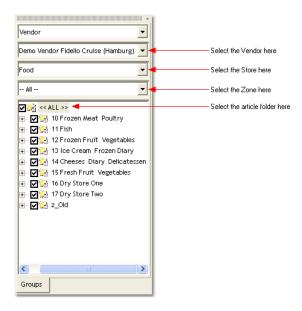
Pre-selection for generating the Excel Bid File:

Before the Excel Bid File can be generated the system requires certain information: All this information is provided to the system via the drop down menu on the left hand side.

This Chapter works with Hotspots



for further explanations of certain topics.



Vendor

This field is necessary in order to name the file correctly. Material Management names the vendors bid files in order to assign the bids in the following processes correctly to the vendors.

Back to Top

Store

Required to have the right items in the bid.

Back to Top

7one

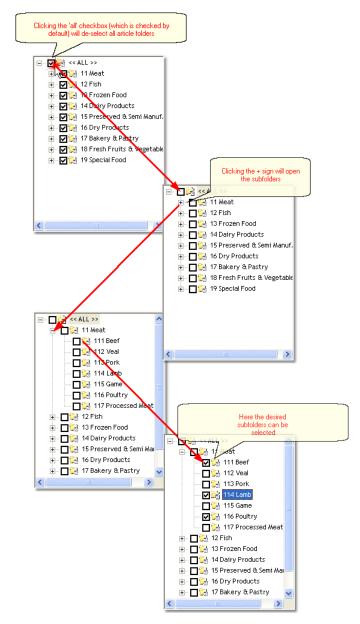
Necessary to assign the proper zones to the vendors bids and items.

Back to Top

Article Folders

Required to specify items for which you request bids to avoid requesting bids for all items in the store. What is also of importance is that some article groups have more frequent changes in price than others and therefore new prices are requested more frequently. Additionally, most of the suppliers are specialized in supplying certain article groups only. This keeps the bid files small and clearly arranged

Once a store has been selected the tree of article folders will appear with all articles folders selected by default:



Back to Drop Down Menu

Generate Excel Bid File:

To go to the Excel Bid File Generating Process simply press the Generate Excel Bid File Button in the Toolbar.

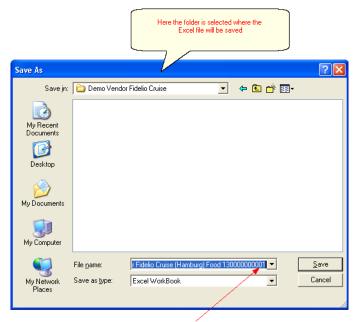


and a new Window will pop up in the center of the screen. Here we will enter information as follows, and which can be accessed by selecting the 'hotspot'



Save the Sheet as follows:

Describes the path where the Excel file is saved.



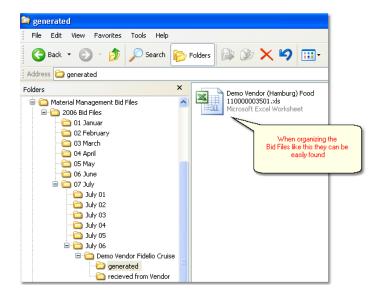
Type the name of the resulting Excel Bid File here however do not change vendor name (in this case 'Demo Vendor Fidelio Cruise (Hamburg) Food'). Only the numerical portion can be changed.

The Quote Manager uses this entry to identify the Vendor when opening the Bid File.



The generated Excel bid files are the most important elements in this task. It is recommended to store the output bid files, as well as the ones returned from vendor, in a clear and easy to search structure in case is becomes necessary to refer to these files again.

Here is one example of a how a windows folder structure might look:

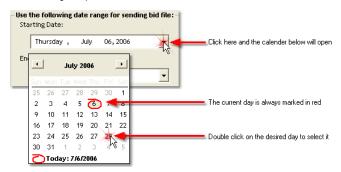


Starting Date & Ending Date

This will specify when the validity of a bid starts and ends. After the completion of this entire process these validity dates will be used by the system in order to see when a bid is about to expire and new bid has to be requested.

This can be done for the present date range and for the future as well in order to be prepared for special seasons (i.e. Christmas or Easter) and events (i.e. a new ship.) This enables the user to go from one valid bid to the next valid bid without interruptions.

To select a Starting Date proceed as follows:



Lock Date Range will protect the cells that contain the date range from any changes by the users (especially vendors) as the Excel Bid File is using a specific date format.

See also: How to understand the Excel Bid File

Protect Excel Sheet:

Enabling this function will protect the cells using a Material Management Entry in order to import the file properly. Any changes made to these cells will prevent the Excel File importing properly and the entire task beginning with the creation of the Excel Bid File would need to be repeated.

Open Document in Excel:

Will open the Excel Bid File after creating it.

Include Disabled Items:

Will include disabled items as well.

This could be a useful option if an item is going to be activated and listed on board.

Create Bid File Using Order-Request

Will open the Excel Bid File after creating it. Therefore the Items Tab will be disabled and the Excel Bid File will contain only the items from the selected Request.

Navigation: Reference > Main Screen > Menu > File Menu >

File Menu: Verify Bids

Choosing the Verify Bids button will open up a new toolbar that will provide a few new functions.

Clicking on the Verify Bids Button will open the Verify Bids toolbar:



After clicking on the Verify Bids button, a new toolbar will appear underneath the main tool bar in the main window on the right.

You can click on the buttons below or the links to see more information and instructions on the buttons usage.





Opens a bid file received from a vendor

Open: Opens a bid file received from a vendor

Verify Bids: Evaluate bids if the data is according to system requirements.

Import: Imports prices into the system.

Ignore Zero Prices: Ignores bids with empty or zero bid price.

Most of the options have corresponding tools in the menu, keyboard shortcuts assigned to them or, are available with a right mouse click.

• more about the bidding procedure:

Navigation: Reference > Main Screen > Menu > File Menu >

File Menu: Print

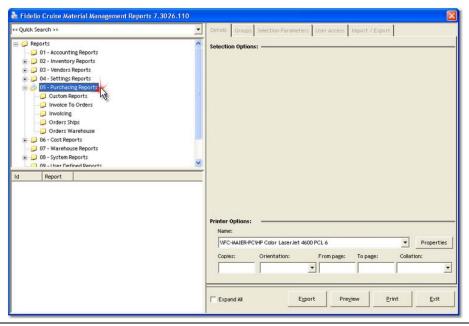


This option opens the *Report Manager*. This option will be also available in the Menu; File ->Print.

Button Print:



Click to open the Report Manager and select the Report.



Navigation: Reference > Main Screen > Menu > File Menu >

File: Exit



This option will close the Quote Manager module.

Button Exit:



Click to close Quote Manager module.

Navigation: Reference > Main Screen > Menu >

Edit Menu



This menu contains the options for inserting a bid, deleting a bid and showing the properties of a bid. All of these functions are also available in the bid window by opening the context menu (right mouse click).

Edit Menu:



Insert a bid Delete selected bid.

Open the properties of the bid.

Navigation: Reference > Main Screen > Menu > Edit Menu >

Menu: Insert Bid



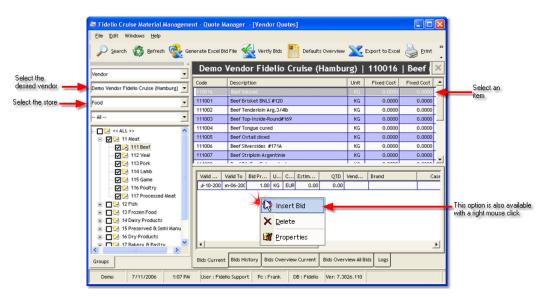
This option is used to add a bid manually, bypassing the regular purchasing and quotations procedure.

Insert Bid:

This option would be used especially in cases when :

- · Bids and quotations are received via facsimile
- Bid is negotiated via telephone
 Only single prices are missing from a vendors catalogue.

Before the option insert bid can be used, a vendor, a store and a valid item need to be selected as shown below:



When the Insert Bid Button is clicked, the following window will appear on the screen requiring the entries as described below. This is the same information that is requested when a bid file is generated.



Valid Date: Function is disabled because manual entry always has immediate effect for purchasing

Vendors article code / number

Vendor Code: Brand: Brand of the item

Case Size: Indicates case content quantity

Is a minimum order quantity required? If yes, amount can be specified here Minimum

Price Bid / quotation for the item per base unit

Currency Vendor's preferred currency or headquarter home currency

Estimated Case Dimensions

Estimated order quantity for the validity of the bid.
Calculates the case volume based on the entry of: height X depth X width

See Also:

more about the Excel Bid File

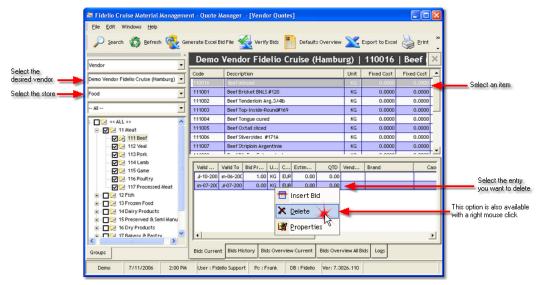
Navigation: Reference > Main Screen > Menu > Edit Menu >

Menu Delete

The Button Delete gives the opportunity to delete vendors bids in case of double entries, wrong bids or bids with zero prices.

Menu Delete:

The delete function requires the same information as insert bid before a bid can be actually deleted:



If bids are to be deleted, this must be done in the chronological order in which they were entered. In this case you will see the following message that advises the user to delete the last bid first.





Navigation: Reference > Main Screen > Menu > Edit Menu >

Menu: Bid Properties



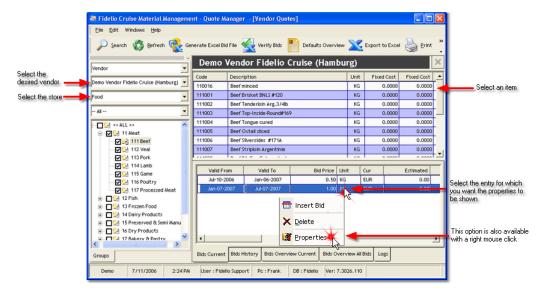
This option allows the user to view and change the properties of the bids using the same data as described with the insert bid button.

Bid Properties:

This option might be used in cases when:

- · Case unit changes
- Expected quantity is under / overestimated and prices change
 Market situation changes and price increases or decreases
- Brand changes
- Etc.

Article / item is selected the same way as when inserting and /or deleting a bid. The following screenshot and table provide further information:



Once an article is selected the properties window opens, and the data can be edited.



Valid Date: Vendor Code: Brand: Function is disabled because manual entry always has immediate effect for purchasing

Vendors article code / number Brand of the item

Case Size: Minimum Indicates case content quantity Is a minimum order quantity required? If yes, amount can be specified here Price Currency

Estimated Case Dimensions

Is a minimum order quantity required y rives, amount can be specified riers Bild / quotation for the item per base unit Vendor's preferred currency or headquarter home currency Estimated order quantity for the validity of the bid. Calculates the case volume based on the entry of: height X depth X width

Navigation: Reference > Main Screen > Menu >

Menu Windows



The windows menu allows to change how the windows and screens are displayed.

Windows:



Arrange All Split

Rearranges the windows back to the default view. Splits the selected views equally across the screen.

Arrange All:

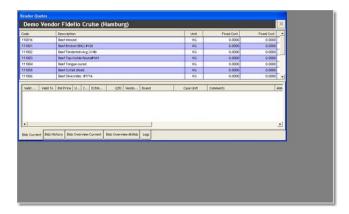
Any time a new function is chosen and opens, the windows appear on top of each other.

The arrange all function can therefore be used to:

- shrink the present window
- cascade the windows if more than one is opened

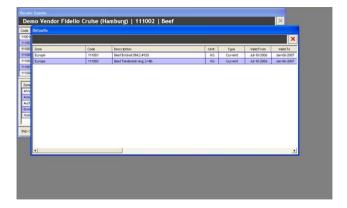
Single Window View

In case only one function is presently opened the view will as follows:



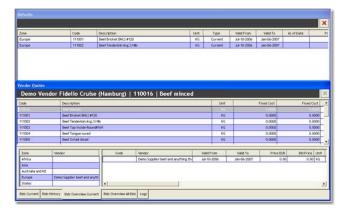
Multi Window View

In cases where more than one function is opened, the view will as shown below. This view can be helpful in cases where the bids and the vendors defaults need to be displayed together.



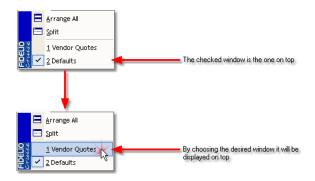
Split Windows:

The split function is used to arrange the opened bid manager windows. Using the split function enables the user to work in one window and to display the data in another: When using this functionality the refresh button needs to be pressed from time to time in order to display all the edited data in both of the windows.



Use the Windows List

The windows list in the drop down menu enables the user to switch between the opened windows. When opening the windows menu it displays all windows that are presently opened within the quote manager.



Navigation: Reference > Main Screen >

Item List



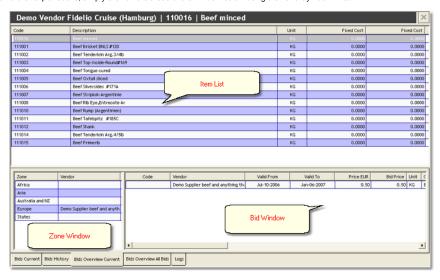
To handle all the information in the bid manager, a complex view of the items and the assigned bids is provided.

Main Item List and Window

Once a vendor, store and zone are selected, all the items in the selected store are displayed in the item list no matter whether or not bids are available.

For further explanations, simply click on the areas of the window below using the hand Symbol:





Item List is responsible for showing all default vendors for all the existing purchasing zones.

Once a vendor, store and zone are selected, all the items in the selected store are displayed in the item list no matter whether or not bids are available.

Explanations of all the column names can be found below this screenshot:

Code	Description	Unit	Fixed Cost	Fixed Cost
110016	Beef minced	KG	0.0000	0.0000
111001	Beef Brisket BNLS #120	KG	0.0000	0.0000
111002	Beef Tenderloin Arg.3/4lb	KG	0.0000	0.0000
111003	Beef Top-Inside-Round#169	KG	0.0000	0.0000
111004	Beef Tongue cured	KG	0.0000	0.0000
111005	Beef Oxtail sliced	KG	0.0000	0.0000
111006	Beef Silversides #171A	KG	0.0000	0.0000
111007	Beef Striploin Argentinie	KG	0.0000	0.0000
111008	Beef Rib Eye,Entrecote Ar	KG	0.0000	0.0000
111010	Beef Rump (Argentinien)	KG	0.0000	0.0000
111011	Beef Tafelspitz #185C	KG	0.0000	0.0000
111012	Beef Shank	KG	0.0000	0.0000
111014	Beef Tenderloin Arg.4/5lb	KG	0.0000	0.0000
111015	Beef Primerib	KG	0.0000	0.0000

Code Material Management item number as assigned in the article manager Item description as defined in the article manager

Description

Shows the item base unit

Unit Fixed Cost (left column) Fixed Cost (right column) Base unit cost Vessel cost (vessel cost = base unit cost + store markup)

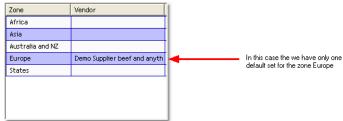
Back to Top: Item List

Zone Window

The zone window is responsible for showing all default vendors for all the existing purchasing zones. This window is for information only, and no data can be edited.

In the left column the zone window lists all available zones.

Referring to the selected item in the item window, it will list all the default vendors for each zone. If there is no entry, it means that for the current time period no vendor is specified.



Back to Top: Item List

Bid Window

The bid window shows all available bids for the selected item. It is where we actually select items, and the prices can be seen in a view that directly compares the bids from the vendors and lists the cheapest bid on top.

The bids appear with all the details that have been entered into the system via the Excel bid file or by using the insert bid function.



Columns in Bid Window::

Vendors code as defined in vendor setup Code

Vendor Vendor

Valid from Show the date from which the bid is valid Valid Date Price Euro Shows the expiration date of the bid Price in company's home currency

Vendors preferred currency price according to vendor master data settings Item base unit **Bid Price** Unit

Currency of base unit
Estimated order quantity for the validity of the bid. Currency Estimated

Main Screen

QTD Vendor Code Brand Case Unit Comments Minimum Date Quantity purchased from selected vendor until today Vendor item/ article number Item brand Case unit referring to base unit Manual comment regarding this bid The minimum order quantity for a single purchase order Shows the exact time the bid was created

See Also:

- More About the Bid Window and how to set Defaults
 Back to Top: Item List

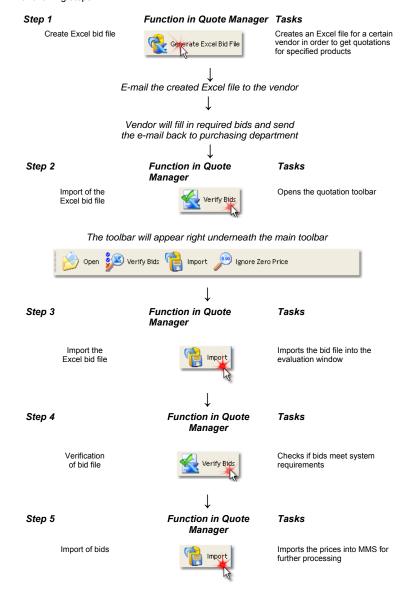
Navigation: How to ... >

Bid flow in the Material Management System



How to get new bids and manage the bidding process:

The usual way of proceeding in order to have accurate bids within the system will include the 5 following steps:



Navigation: How to ... >

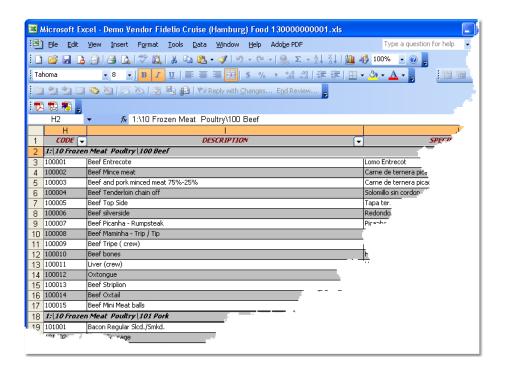
Learn more about the Excel bid file



Here you can learn more about the Excel bid file.

The Excel bid file:

After opening the Excel file it will appear as in the example below:



Structure of the Excel bid file:

The columns contained in this excel sheet are described as follows: In order to avoid problems with the further processing of the Excel bid file it has cell protection activated by default.

Column description	Explanation	Status	
CODE	MMS item code	Protected	
DESCRIPTION	MMS item description	Protected	
SPECIFICATIONS	MMS Item additional specs.	Protected	
UNIT	MMS unit	Protected	
VENDOR PRICE	To be filled in by Vendor	Unprotected	
VENDOR UNIT	To be filled in by Vendor	Unprotected	
CURRENCY	MMS currency	Protected	
VENDOR CODE	To be filled in by Vendor. Item code will then appear on purchase order	Unprotected	
VENDOR BRAND	To be filled in by Vendor	Unprotected	
VENDOR COMMENTS	To be filled in by Vendor	Unprotected	
VENDOR CASE UNITS	To be filled in by Vendor	Unprotected	
VENDOR MINIMUM QUANTITY	To be filled in by Vendor	Unprotected	
CASE HEIGHT	To be filled in by Vendor	Unprotected	
CASE WIDTH	To be filled in by Vendor	Unprotected	
CASE DEPTH	To be filled in by Vendor	Unprotected	
VALID FROM	Pre entered,	Unprotected	

	however vendor may change	
VALID TO	Pre entered, however vendor may change	Unprotected

Navigation: How to ... >

Working with bids



After the completion of the previous processes the bids have been imported into the system and can be further analysed by the purchasing team.



This is the point where the automation stops for a while, and we process manually as there are purchasing decisions to be made by the purchasing department, however this will simplify the subsequent purchasing process.

This decision-making process covers questions such as what is going to be purchased from which vendor because this is more a question of vendor contracting and purchasing policies than an MMS function, and these decisions remain the responsibility of the purchasing department.

Depending on the purchasing policies the revision of the vendors bids should be done at frequent intervals

In order to reach the full functionality and to fulfill various purchasing policies it is recommended to have more than just one bid per item available especially for the most common / high volume items as well as for the high value article groups.

See Also:

Price Evaluation

Navigation: How to ... >

Price evaluation

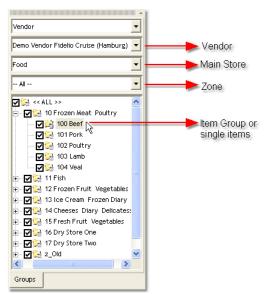


After the bidding process the quotes for the articles can be compared and a standard vendor for each item, zone and period can be defined.

Evaluate prices

Selecting an item from the item list will show the current bid from the selected supplier in the bid window

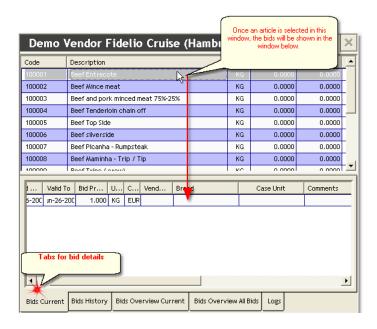
To initiate the price evaluation, at minimum a vendor and a store must be selected from the drop down menu located on the left of the screen.



How to work with bids and the bidding tabs

When looking into the bids, a vendor and a store must be selected in order to do a bid comparison as described above. Depending on the selected store and item group all the relevant articles will be listed as in the screenshot below.

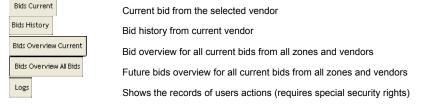
Once an item is selected by clicking it, the bidding details will appear in the window below.



When looking into the main quote manager window, we see some tabs at the very bottom of the lower window.

By moving your mouse over the screenshot you will be able to activate 'hotspots' identified with the cursor changing to a these to jump to more detailed information about that particular button or window.

These tabs offer the user a way to display the bids from various points of view. Depending on the choice and the users intention they will filter required information regarding:



Navigation: How to ... > Evaluate Prices >

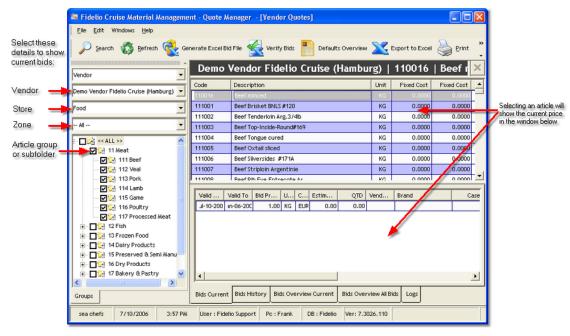
Bids Current



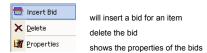
The Current Bid tab will display the current bid from the selected supplier.

Current Bid:

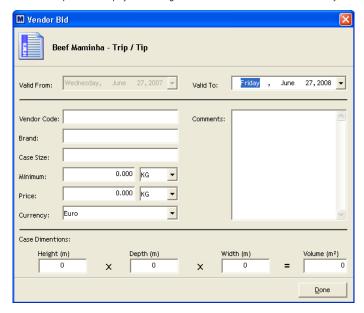
Selecting an item from the item list will show the current bid from the selected supplier in the bid window below.



By selecting the item and right clicking it, a new context menu will appear, providing the following functions:



Insert and Properties will display the following window where a bid can be modified or newly created.



See Also:

- Bids History
- Bids Overview Current Bids Overview All Bids
- Navigation: How to ... > Evaluate Prices >

Tab Bids History

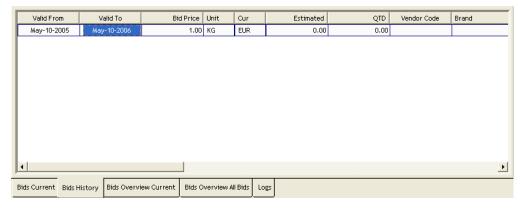


The Tab Bids History will display the entire price history of the selected item from the selected vendor

understand the Bidding Procedure

By selecting this tab, the bid history of a single item can be viewed and analysed. In contrast to the Current Bid Tab it shows only expired bids from the selected vendor.

Column Description are shown below the image:



Valid From: Date from which bid was valid Valid To: Bid Price: Expiration date of bid Bid price in vendors currency Unit: Currency: Shows item base unit Shows bid currency Estimated: QTD:

Original estimated quantity
Quantity purchased until expiration date
Vendor's item code

Vendor Code: Brand: Comments: Minimum: Item brand

Comments
Minimum quantity per order
Date bid was created or bid's properties were changed

See Also:

- Bids Current
 Bids Overview Current
- Bids Overview All Bids

Navigation: How to ... > Evaluate Prices >

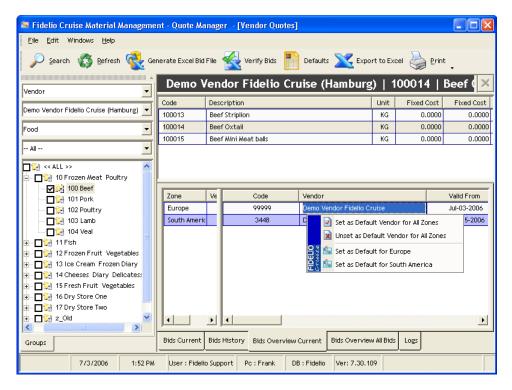
Bids Overview Current



The Bids Overview Current will display the bids from all vendors for the item that was selected in the window above and that are currently valid.

Bids Overview Current

The Tab Overview Current is, along with the Bids Overview All Bids Tab, the function that enables the user to do price comparisons, and to decide, based on this comparison and other purchasing related questions which will be the standard supplier for the item.



The items or articles are selected the same way as in Bids Current and Bids History.

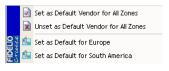
The bids will then appear in the detail window with the cheapest bid always listed on top and the most expensive at the bottom.

Default Vendors are those that during the automatic purchasing process, these bids will be selected to place an order with the assigned vendor.

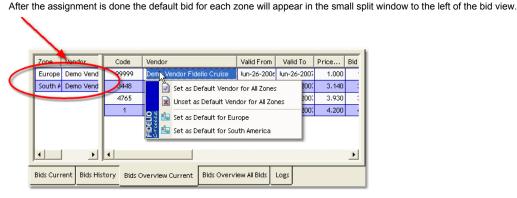
By selecting an article and then right clicking, the following context menu appears:

With these options we can assign the defaults as follows:





Set the selected bid as default for all zones.
All purchases will be placed with this vendor.
Will unset the bid and it will no longer be the default for all zones.
Will set the selected bid as default bid for one zone only, in this



See Also:

- Bids Current
- Bids History
- Bids Overview All Bids

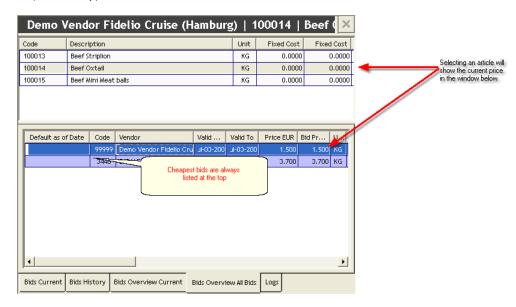
Navigation: How to ... > Evaluate Prices >

The difference between this option and Bid Overview Current is that this option is used for assigning bids to a future starting date.

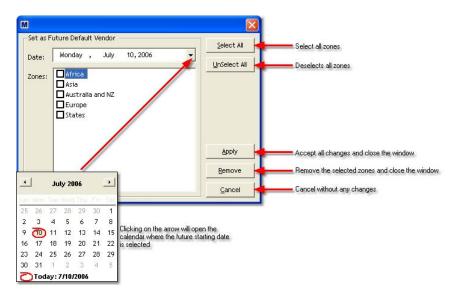
Bids Overview all Bids:

The Tab Bids Overview all Bids is, along with the the Tab Overview Current, the function that enables the user to do price comparisons, and to decide, based on this comparison and other purchasing related questions which will be the standard supplier for the item.

This function enables a well organized purchasing department to switch vendors on specified dates **and** to ensure that the bid function can be used without interruptions caused by periods without bids.



Double Clicking on a Bid will guide you to the following Dialogue:



See Also:

- Bids Current
- Bids History
- Bids Overview Current

Navigation: How to ... > Evaluate Prices >

The Defaults Button



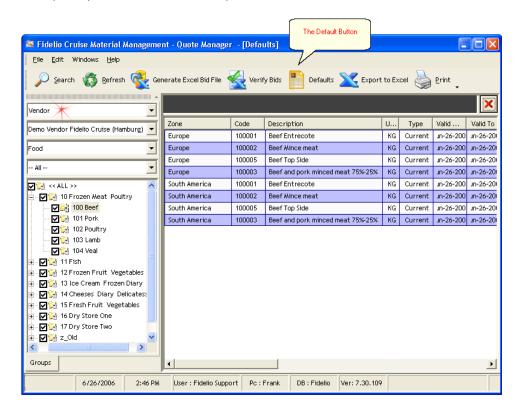
understand the Bidding Procedure

drop down menu.

Displaying Vendors Defaults

After placing bids and default vendors for items into the system the 'defaults' button on the top of the toolbar can be used to show all the default items per Vendor, Store or Zone

As an example in the picture below it shows all default items per vendor for the food store in all zones:



Navigation: »No topics above this level«

Frequently Asked Questions



• We want to have all the bids from a vendor in Brazilian Reals and then the day that we make the PO apply the exchange rate in the system to €uro. Is this possible ?

This can be made provided that you have updated the exchange rate under Options / Currencies Exchange rate accordingly.

• When creating bids, is it possible for the articles on the Excel spreadsheet to be in alphabetical order i.e. same as on the screen? This would make it easier for vendors to quote on.

The articles on the Bid file are exported in a pre-defined format and this includes the sorting order of articles. Currently this is not possible.

Is it possible to have the description field displayed in alphabetical order in Quote manager?

By clicking the description Column header the system will display the articles in alphabetical Order.

We are adding vendors to MMS but do not always order from them or add quotes. Would it be possible to search
for a supplier by details entered in to the Notes / Comments tab? e.g. if we entered plumbing in this tab, we
could search for all plumbers on MMS.

Currently the Notes entered are not considered in the Search query criteria.

Are Excel template files available, which could be used to import items in to MMS?

No actual template files exist but you may export an empty file without data to simulate a file that can be imported into MMS.

What does QTD mean in quote manager?

Quantity that has been purchase until Expiration date of Bid

• When you raise a new bid for an item in quote manager there is a field 'Estimated'. What is this field used for?

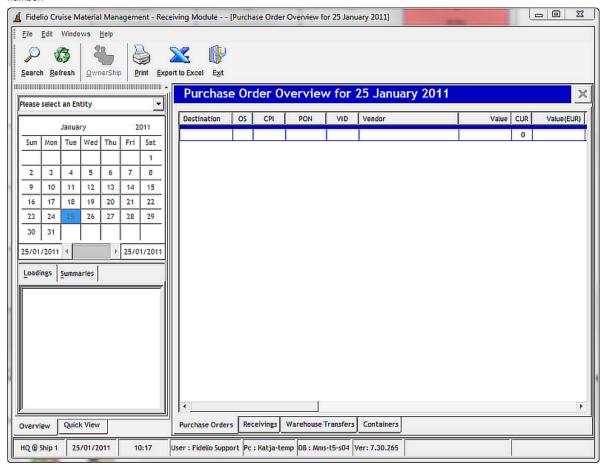
This column indicated the estimated consumption for the selected article.

Receiving Module Top Next

The Receiving Module is mainly used by the vessels and warehouses to load/offload goods.

Receiving main screen

The image below represents the receiving module main screen as it looks once opening it. On the top are the main <u>Function Buttons</u> and below, the screen is divided into three main sections displaying a calendar which displays different colors depending on which <u>Overview</u> has been selected. At the very bottom is displayed information on the operational unit, date & time, current user, computer name, database in use and the module version number.



Moving the mouse over the screenshot 'hotspots' will change the cursor into a Clicking on these links will provide more detailed information on the particular topic.

Menu Bar

The menu bar contains the basic and most frequently used options for searching, exporting into Excel and printing reports.

Available functions in the menu bar



Search: Opens the document with the search engine.

Refresh: Will return they layout of the screen to its default state.

OwnerShip: Will allow the transfer of the ownership of a receiving from one user to another.

Print: Allows the user to print loading documents.

Export to Excel: Exports the active information related to loadings into Excel.

Exit: Closes the Receivings module.

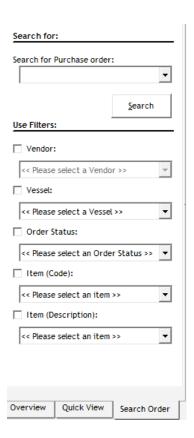
Button: Search Top Previous Next

This option opens the search engine, allowing to search for a document in the receivings module.

Button Search:



Click to open the document search engine.



A Purchase Order can be searched by entering the PO number or by using any of the pre-defined filters. One or more filters can be chosen in order to narrow your search.

After making selections, and clicking the search button, the documents meeting the search criteria will be displayed.

Note: The search engine will stay active as long as it is not deactivated! If your search is finished make sure you press the search button once more to end the search!

Button: Refresh

This option refreshes the screen layout. For example, having sorted columns by their heading or resized them, clicking refresh will reset the layout to their original view.

Button Refresh:



Refresh

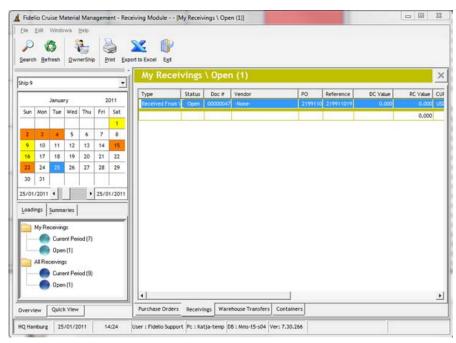
By clicking here you will be able to refresh the screen layout.

Button: Ownership

Top Previous Next

The function Ownership allows one user to assign the ownership of an open receiving to another user.

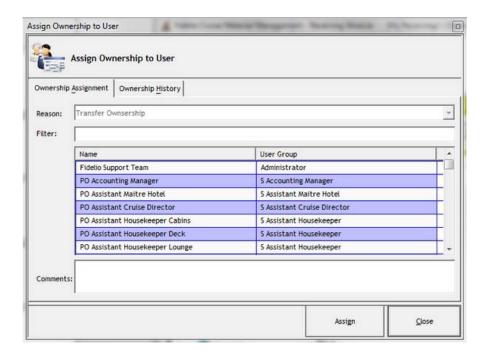
Transferring the ownership for a receiving to another user



Find the open Receiving and select it.

Once selected the option Ownership in the menu bar becomes active.

Click on OwnerShip, select the new owner from the list and click on Assign.



Button: Print

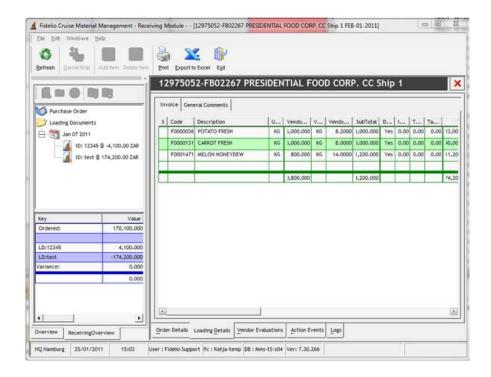
Top Previous Next

Depending on your system configuration it is possible to print the loading documents using the print functionality directly within the receivings module.

If you system is not preset up with a link to the loading documents it will open the print manager for your convenience.

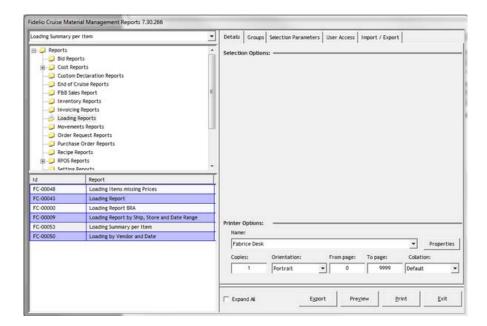
Button Print:

Open a loading document.



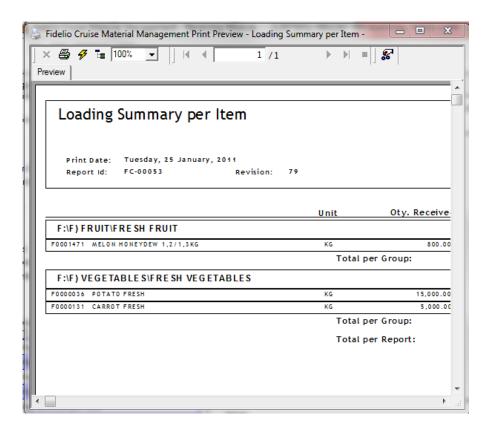


Click on Print.



As explained before depending on the setup of your system the report manager will open and allow the user a free selection of the loading document.

Or the pre-setup report will open and the user can print the report directly.



Button: Export to Excel

Top Previous Next

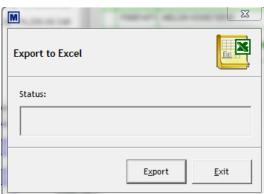
This function allows the user to export the contents of the active screen to an external Excel spreadsheet.

Exporting to Excel:



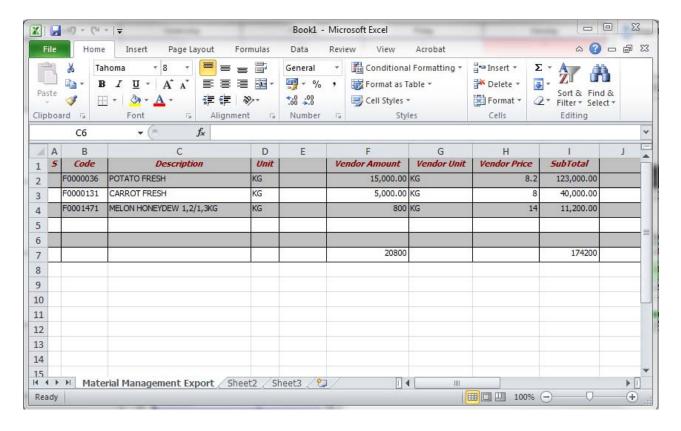
Click here when the desired document for exporting is open on the screen.

In the following an export window will open.



To continue click "Export".

As soon as the export has finished an Excel spreadsheet with the selected items will appear on your screen.



This data can now be saved, manipulated, etc. according to user's needs.

Button: Exit

This option will close the Receivings module.

Button Exit:



Click here to close the Receivings module

Menu: File Top Previous Next

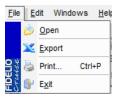
This menu offers the option to open the order details of a loading, the option to export to Excel and printing the currently open loading document.

File:

OPEN:

EXPORT: Will export the current view to an Excel sheet.

PRINT: Depending on the setup of MMS using the print button will open a



predefined loading document or it will open the print manager.

Will close the Receivings module.

Menu: Edit Top Previous Next

The Edit menu contains options to open a current receiving, re-assigning ownership, deleting and finalizing the loading. Furthermore loading properties can be edited.

Edit:



OPEN:

EXIT:

Will open the order details.

OWNERSHIP:

Allows the current user to assign the ownership of the

CLOSE AND LOCK:

order to another user.

DELETE:

Allows the user to close and lock the loading. Please keep in mind that only orders that have matching values between the order and the receiving can be closed and

locked.

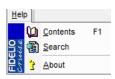
Allows the user to delete an open loading.

Allows the user to edit the properties of the loading

document.

Menu: Help Top Previous Next

Help:



CONTENTS:

SEARCH:

ABOUT:

Open a window which provides the user with background information about the software of the receivings module, e.g.: the software version and which company it is registered to.

Menu: Windows Top Previous Next

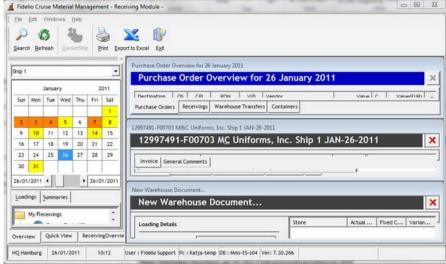
The Windows menu allows the user to change how the windows and screens are displayed on the layout.

Windows:



All windows will be split and all shown on the screen.





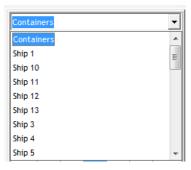
Entity Selection Top Previous Next

Here you can select the entity for which you want to receive the goods for.

Entity selection:

Open the drop down menu and select the entity you want to receive goods for.

Depending on your setup this can be a container, a warehouse or a ship.



Depending on your security rights you might not see the entire fleet but only your ship.

Calendar Previous Next

The Calendar is intended to give the users a good overview of all receiving activities for the current month. By scrolling through the calendar it is possible to look at future as well as past dates.

Calendar - coloring schema

Open the drop down menu and select the entity you want to receive goods for.

Depending on your setup this can be a container, a warehouse or a ship.



Light Blue shows the currently selected date.

Orange for past dates indicates CLOSED RECEIVINGS and WAREHOUSE TRANSFERS.

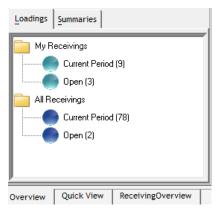
Orange for current and future dates indicates outstanding PURCHASE ORDERS and WAREHOUSE TRANSFERS.

Yellow for past and current dates indicates outstanding PURCHASE ORDERS.

Loadings View Top Previous Next

The loadings overview is giving the user a quick navigation tool to all.

Loadings

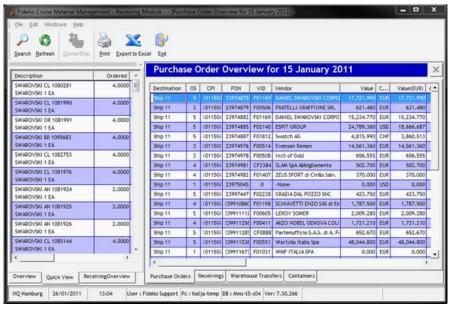


My Receivings - gives an overview about the currently logged in user's receivings which are open or within the current period.

All Receivings - gives an overview about all receivings, currently open and within the current period.

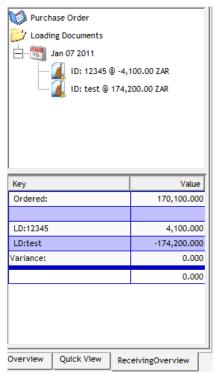
Summaries

Quick View



The Quick View allows the user to get a quick and brief overview of the content of each purchase order, receiving, warehouse transfer or container.

Receiving Overview



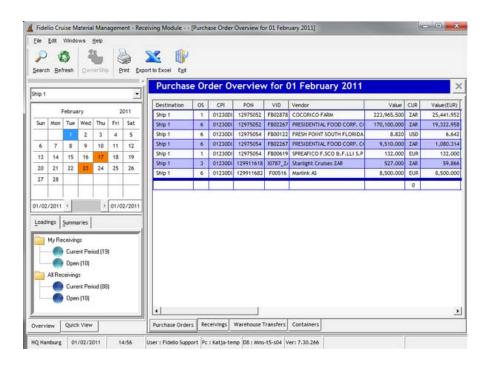
The Receiving Overview is showing the details for the currently selected purchase order and the linked loading documents.

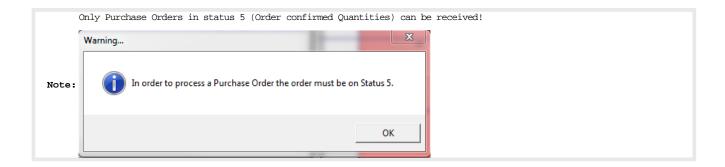
Purchase Order Overview

Top Previous Next

The Purchase Order overview provides the user a good overview over all existing Purchase Orders for the selected date. From this view the user can open a Purchase Order in order to create the loading document and process the receiving.

Overview of Purchase Orders for selected date:





In order to receive items for an existing PO on status 5 double-click the PO or click the right mouse button and select Open.

The information about the purchase order in the receivings module is purely informational. In case you need to modify a Purchase Order please go to the <u>Purchasing Module</u>.

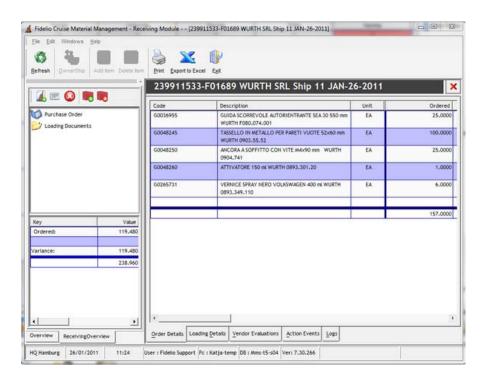
Order Details

Top Previous Next

Double-clicking a purchase order in status 5 or a loading on the receivings tab will open the order and loading details. Only those purchase orders can be opened that are in status 5 and converted into a loading document.

Within this screen users are able to view in detail the items belonging to the purchase order.

Order Details:



Code: Unique item code.

Description: Item description.

Unit: Unit of measurement for the item.

Ordered: Quantity ordered from vendor.

Confirmed: Quantity confirmed by vendor.

Received: Quantity received on board.

Price Ord: Item price as confirmed by vendor.

SubTotal: Total value of items order.

<u>Total Disc%.:</u> Total applicable discount in percentage.

VAT%: Value added tax in percentage.

 $\underline{\textbf{Total:}} \ \textbf{Total value including taxes and discount}.$

Tax Group: Name of tax group item belongs to.

Posting Group: Name of the posting group this item belongs to.

Tax%: Percentage of tax on the item.

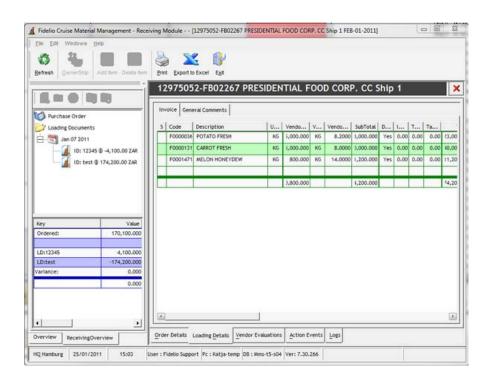
<u>Deductable%:</u> Applicable percentage for price deduction.

Loading Details

Top Previous Next

Within this screen users are able to view items in detail which have been added to the loading document.

Loading Details:



<u>S:</u> Once this column shows the <u>sign</u> sign you are required to enter a Product LOT or Serial Number. In the article manager the item is enabled to force the logging of a tracking of a serial number or a LOT/ batch number. Please see <u>Article Manager</u>.

Code: Unique item code.

Description: Item description.

Unit: Unit of measurement for the item.

<u>Vendor Amount:</u> Total amount of received goods, according to delivery note or invoice.

Vendor Price: Final price of the delivered item according to the delivery note or invoice.

SubTotal; Subtotal of the delivery for the selected item.

DISC: Is a discount applicable for the item.

Item Discount: Total value of item discount in %.

<u>Total Discount:</u> If multiple discounts apply for the item, the total discount in % is shown.

Tax%: Percentage of tax on the item.

<u>Total:</u> Total amount for the selected item reduced by discounts and tax added.

Tax Group: Name of tax group item belongs to.

Posting Group: Name of the posting group this item belongs to.

Tax%: Percentage of tax on the item.

<u>Deductable%:</u> Applicable percentage for price deduction.

Expire Date: Expiry date of the loaded item.

<u>Serial/Lot:</u> This field requires the user to enter the Serial or batch/ lot tracking number. Depending on the setting of the article the system will not allow to leave this field blank.

Comments: Free entry field for user comments.

By right clicking on one of the items in the Loading Details screen the following window will appear:



Add New Loading Document: by selecting this option it is possible to create a new loading document

<u>Manually Add Item:</u> by selecting this, items can be added via the search engine by entering their specific code or description

<u>Transfer Item:</u> the quantities of the selected item can be transferred to another product (see detailed description below)

Delete: deletes selected item

Refresh: updates the screen with the latest information

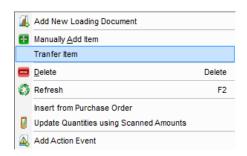
Insert from Purchase Order:

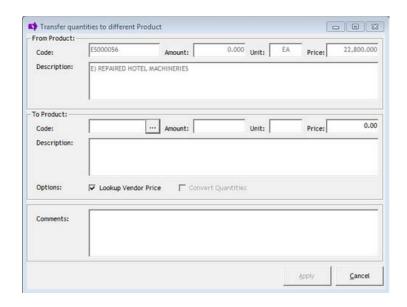
<u>Update Quantities using Scanned Amounts:</u> will update the number of items according to the amount that has been scanned via MMS Mobile

Add Action Event: by selecting this an event can be created regarding the standard of the delivered item or whether the delivered goods are incorrect (see below for further details)

Transfer Item

By right clicking on the item in the Loading Details screen and selecting "Transfer Item", the following screen will appear:





Either by selecting the unique code for the item or entering its description, the search engine will find the item in question.

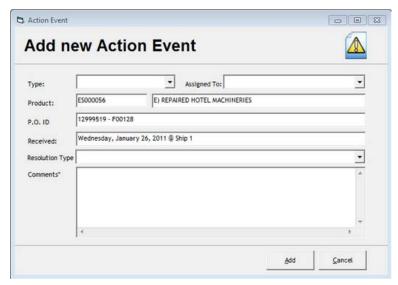
The quantities will then be transferred from the original item to the item that has been searched.

The original item will still be seen in the loading document, however with 0 quantity.

The newly added item will have the quantity of what the original item had in the first place.

Add Action Event

By right-clicking and selecting "Add Action Event", the user will be able to add a detailed evaluation of the received items



Type:

Item Delivered Damaged

Poor Product Standards

Short Delivered

Wrong Item Delivered

Assigned To: to whom the event is allocated to

PO ID: identification number of purchase order

 $\underline{\textbf{Received:}}$ when and where the goods were received

Resolution Type:

Comments: additional comments can be entered here

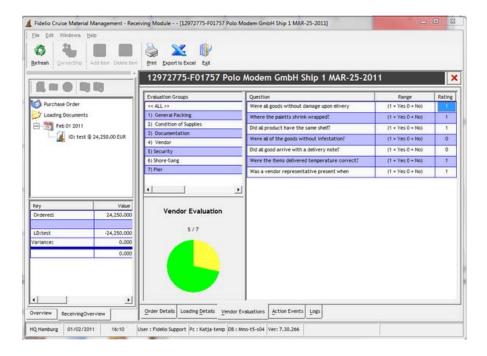
Further information can also be found under the topic Action Events.

Vendor Evaluations Top Previous Next

The tab Vendor Evaluations allows the user to evaluate the performance of the vendor by answering predefined questions. Performance related details and questions can be customized according to ship operation.

Vendor Evaluations:

Depending on the question, users are able to answer with "1" or "0" meaning "Yes" and "No", respectively



Evaluation Groups View

By selecting the specific evaluation group, only corresponding entries will appear in the right side of the screen.

Vendor Evaluation View

A pie chart view of overall "performance" of the vendor. (Yellow: Unsatisfied; Green: Satisfied)

Question View

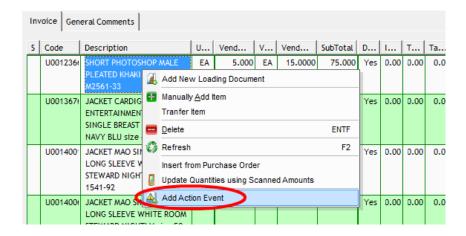
List of questions considering vendor evaluation.

Action Events Top Previous Next

Action Events are intended for the ship to report issues during the loading that might need a shoreside representative to become active and follow up with the vendor.

Action Events:

In order to send an action event the user should open the <u>Loading Details</u> view and select the item for which the event should be recorded with a right mouse-click.



Select Add Action Event.

Action Event	
Edit Ad	ction Event 🛕
Туре:	Poor Product Standards ▼ Assigned To: Fidelio Support Team ▼
Product:	U0013676 JACKET CARDIGAN ENTERTAINMENT TEAM SINGLE BREAST FEMALE NAVY E
P.O. ID	12997491 - F00703 M&C Uniforms, Inc.
Received:	26 January 2011 @ Ship 1
Resolution Type	▼
Comments"	All jackets were delivered with just one arm!
	·
	<u>U</u> pdate <u>C</u> ancel

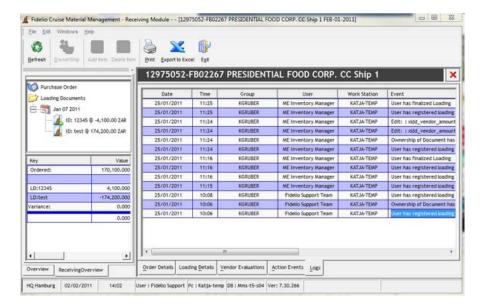
Note: The field resolution type will stay blank as this is filled in shoreside by the assigned employee!

Shoreside the Action Event needs to be processed in the Purchasing Module. For processing of the action event please refer to Purchasing - Action Events.

Logs Top Previous Next

The tab logs is intended to provide the users and administrators a quick overview of all movements that happened from the moment of registering the loading document.

Logs:



Date: Date when the action was done.

<u>Time:</u> Time when the action was done.

Group: Group to which the user belongs.

<u>User:</u> User logged on to the MMS module who performed the action.

Workstation: Name of the PC on which the user accessed the module to perform the action.

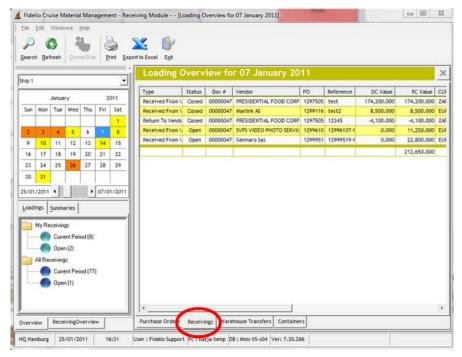
Event: More or less detailed explanation of what kind of action happened.

Receivings Overview

Top Previous Next

The loading overview gives the user a quick overview over all open and closed loadings for the selected date.

Overview Loadings for selected date:



Type: the form of which the items have been received

Status:

Open: Items have not yet been loaded on board

Closed: Items have been loaded on board

Doc#: unique number of the document

Vendor: name of the supplier

PO: unique number of Purchase Order

DC Value: total value of document in the currency of the supplier

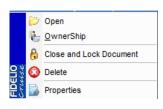
RC Value: total converted value of document in the default currency of MMS

CUR: the abbreviation of the set MMS currency (USD, EUR, GBP etc)

Owner: name of the user creating the document.

By double clicking a Receiving, the Order Details screen will appear.

A right mouse-click on a loading offers you the following options:



Open: Will open the order details.

Ownership: Allows the current user to assign the ownership of the

order to another user.

Close and Lock: Allows the user to close and lock the loading. Please

keep in mind that only orders that have matching values between the order and the receiving can be closed and

locked.

Delete:

Allows the user to delete an open loading.

Properties:

Allows the user to edit the properties of the loading

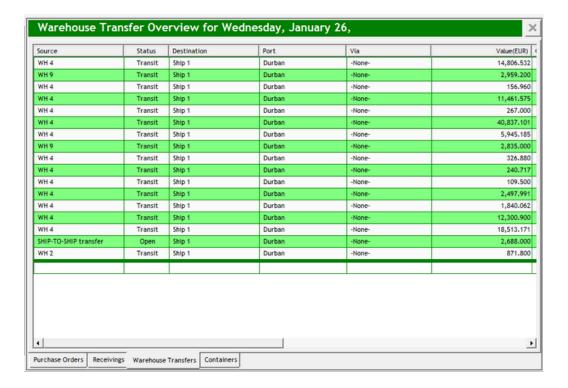
document.

Warehouse Transfer Overview

Top Previous Next

Within this screen the details of all warehouse transfers show that are to be received on the selected date.

Warehouse Transfers:



Source: the origin of the warehouse transfers where the items are sent from

 $\underline{\textbf{Status:}}$ shows the current position of WHT

Transit

Posted

Open

Received

Destination: shows the target of the WHT

Port: according to the date this column will be updated automatically depending on the ship's location

<u>Via:</u> whether the loading has arrived via container

Value: total value of WHT

Gross Weight: total weight of the WHT in kilograms

By right-clicking on one of the WHT the following options will be available.



Process: opens a new window for creating a New Warehouse Document

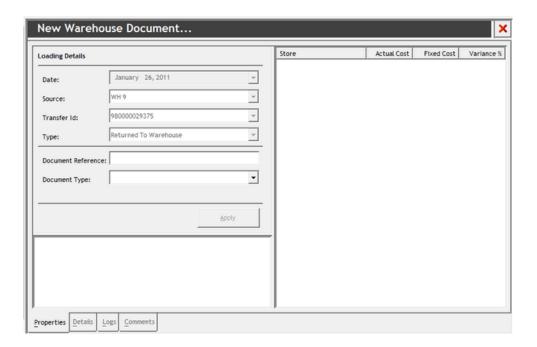
Print:

Delete:

New Warehouse Document

Top Previous Next

New Warehouse Document:



LOADING DETAILS

Date: day of the loading

Source: the origin of the warehouse transfers where the items are sent from

 $\underline{\textbf{Transfer Id:}}$ unique identification for the specific warehouse transfer

Type: type of transfer

Document Reference: reference number of document

Document Type: There are 4 possible types of documents to choose from

None

Delivery Note

Invoice

Receipt

Store: major group of where items belong to **Actual Cost:** the total real cost of the items

Fixed Cost Variance%

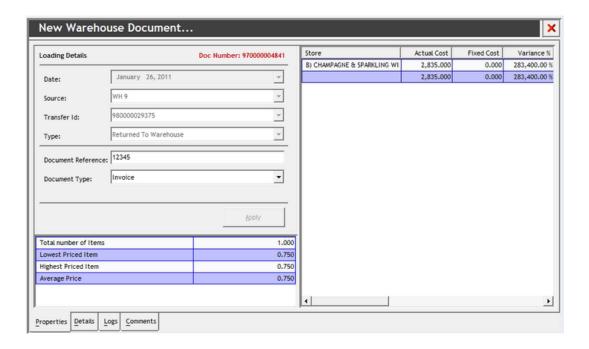
Once the loading details have been entered, by clicking on "Apply" the new Warehouse document will be created.

PROPERTIES

On the top right hand side of the screen "Doc Number: xxxxxxxxxx" in red will appear.

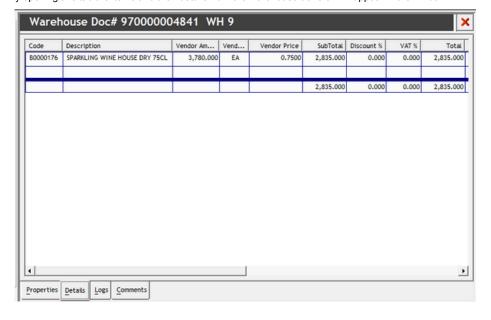
When the new warehouse document has been created only after then will the rest of the tabs be available on the bottom part of the screen as well

as more information in the properties screen.



DETAILS

By opening this tab the items and their details from the warehouse transfer will appear in the window



Code:unique code of item

<u>Description:</u> full name of item in MMS

<u>Vendor Amount:</u> number of items vendor is able to issue

Vendor Unit: unit of measurement

Vendor Price: price per item

<u>SubTotal:</u> total value of items ordered in vendor currency

<u>Discount%:</u> percentage of discount (if applicable)

VAT%: percentage of value added tax

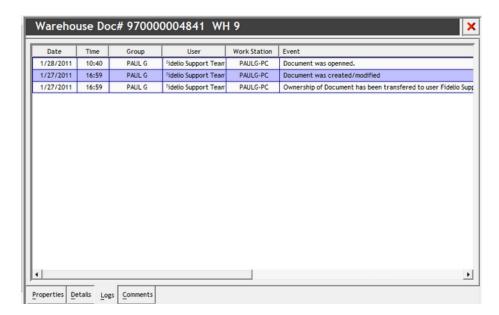
<u>Total:</u> Total value of items ordered in the default currency of MMS

Expire Date: date of expiration of items

<u>Comments:</u> messages that have been added when creating the warehouse transfer

LOGS

Within this tab users are able to view what changes (by whom, where, time etc) have been made.



Date: Day of the event

 $\underline{\textbf{Time:}} \ \text{exact time of the event}$

Group: name of users group

<u>User:</u> name of user creating event

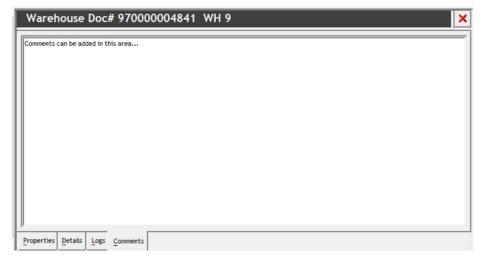
CVCIII

Work Station: computer name where the event was created

 $\underline{\underline{\textbf{Event:}}}$ exact description of the event

COMMENTS

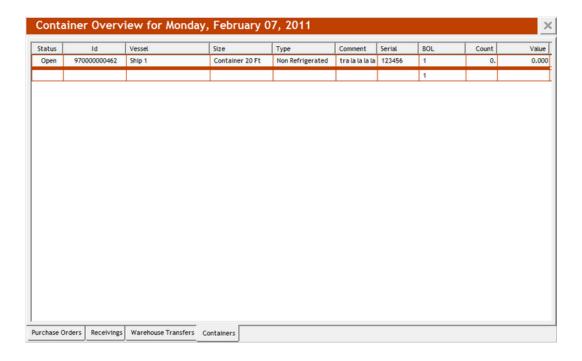
Within this tab users are able to enter comments in regards to the warehouse transfer document.



Container Overview

Top Previous Next

Container Overview:



Status: shows current status of container (Open/Closed)

Id: Unique identification number of container

Vessel: Destination of container

Size: Container size

Type: Type of container:

Frozen - 20 C

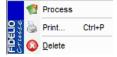
Non Refrigerated

Refrigerated 5 C

Comment: any message can be entered in this window

Serial: Container serial number
BOL: Bill of Ladings Number
Count: Number of Items
Value: total value of container

By right-clicking on one of the containers the following display will appear:



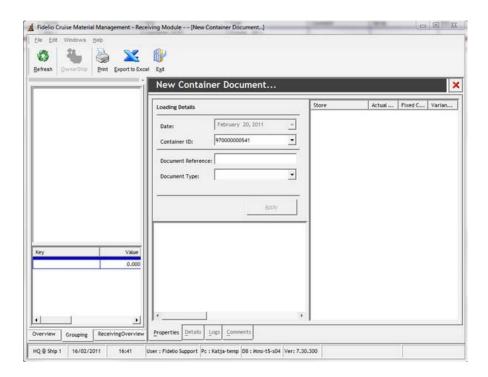
 $\underline{\textbf{Process:}}$ will allow the user to process a loading document

Print Delete

Top Previous Next

New container document:

New Container Document



LOADING DETAILS

Date: day of the loading, will fill in automatically.

 $\underline{\textbf{Container ID:}} \text{ unique identification for the specific container transaction.}$

Document Reference: reference number of document

<u>Document Type:</u> There are 4 possible types of documents to choose from

None

Delivery Note

Invoice

Receipt

Store: major group of where items belong to

Actual Cost: the total real cost of the items

Fixed Cost:

Variance%:

How to... Top Previous Next

Under this topic users will find useful information in consideration of how to effectively use the Receivings module

How to...

... load a Purchase Order

... receive goods to load a container

... receive a container

...load a purchase order

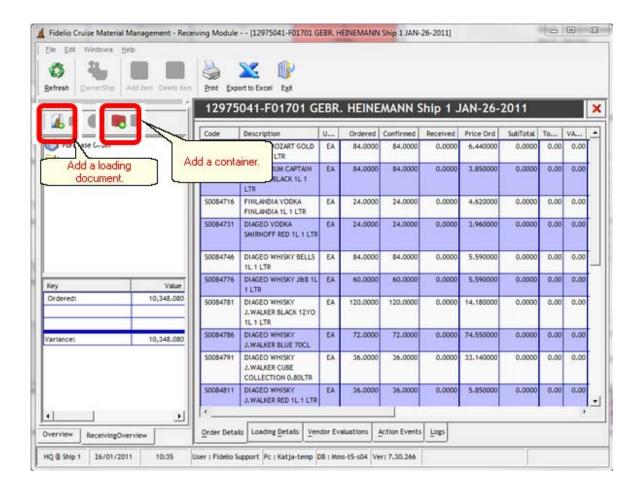
Top Previous Next

This ...how to is intended to explain basic steps on how to convert a Purchase Order in status 5 into a loading which is being received.

Open an existing PO:

there are several options to open an existing purchase order:

- 1) Double-click on the line of the PO.
- 2) Right-click on the line of the PO and select open.
- 3) In the menu bar select File Open.



As soon as the purchase order is open two menu buttons become active:

Add loading document:

When selecting Add loading document the following entry mask will open and needs to be filled in.

DATE: Select the date

for which you are receiving

DOCUMENT the loading. By REFERENCE: default it will be

today.

DOCUMENT document TYPE: reference.

According to your operational

LOADING TYPE: guidelines

provide a clear document



reference.

Select the kind of document you were receiving with the delivery (delivery note, invoice, receipt).

GLOBAL DISCOUNT:

Select the type for the loading. (Received from vendor, received from other ship, etc.)

TOTAL PER DOCUMENT:

Please note document and loading types might vary from site to site as this is customizable information!

CURRENCY:

TRANSFER TO POC:

Enter the global discount amount if any. The discount will be applied to every item within the loading document which is set in the DISC column to YES.

SHIP VIA CONTAINERS:

Select the VAT that applies to the delivery.

Enter the total value for the loading according to the delivery document. Please keep in mind that in case you are entering a return the entered amount needs to be negative, e.g.: -123.12.

Select the

currency in which the loading document was issued.

Each loading entered with a loading document can automatically be transferred to a POC instead of the main store.

Check this option if the items are being received for being inserted into a container. When receiving a PO which is flagged as Ship via Container the field is checked by default.



ADD ALL ITEMS FROM PO TO THIS DOCUMENT:

ADD ALL ITEMS THAT HAVE NOT BEEN RECEIVED YET:

DO NOT ADD ITEMS AUTOMATICALLY TO THIS DOCUMENT: Selecting this option will automatically transfer all the items on the PO to the newly created loading document.

Selecting this option will add all the items from the PO that are not on any previous/ other loading document to the newly created document.

Selecting this option will not add any items to

the newly created document. The user needs to manually add (e.g.: by dragging and dropping or doing a right mouse-click in the order details view) the received items to the newly created document.

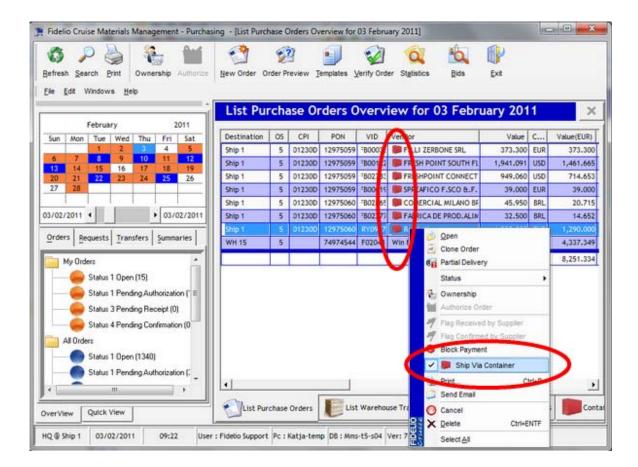
...receive a container to load

Top Previous Next

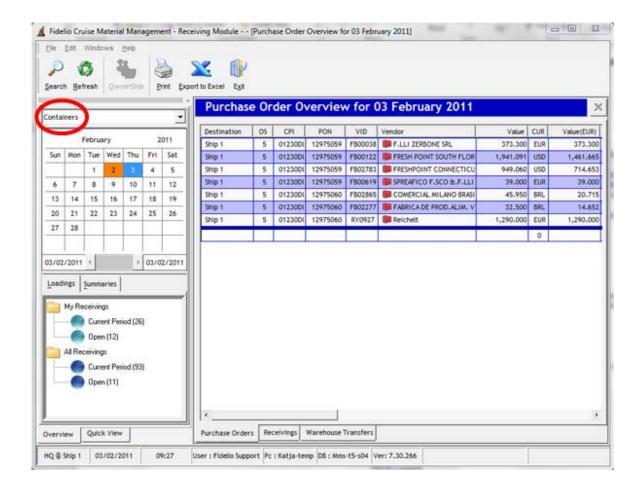
This ...how to is intended to explain the procedure on how to receive goods in order to load them into a container

Prerequisites:

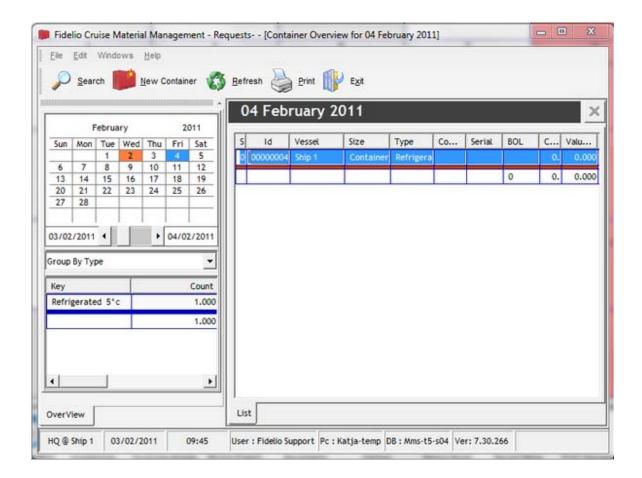
All requested items to be shipped with a container need to flagged in the <u>purchasing module</u> as Ship via Container.



All purchase orders flagged Ship via Container within the purchasing module can be found in the Receivings Module when selecting containers from the <u>Entity Selection</u>.



The container in which the purchase orders are to be inserted needs to be created in the **Container module**.



Receive items on the purchase order:

In the next step the items from the purchase orders need to be received for the entity container.

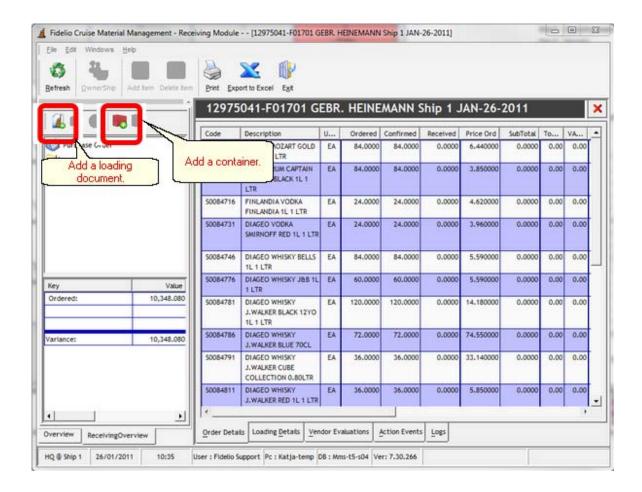
The same procedure applies as explained in ...load a purchase order.

Open the purchase order and create a loading document.

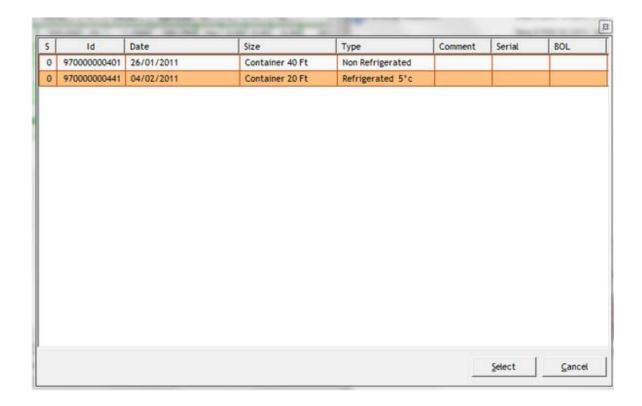
Attention: Before completing the loading document make sure the option Ship Via Containers is checked!

Create the container:

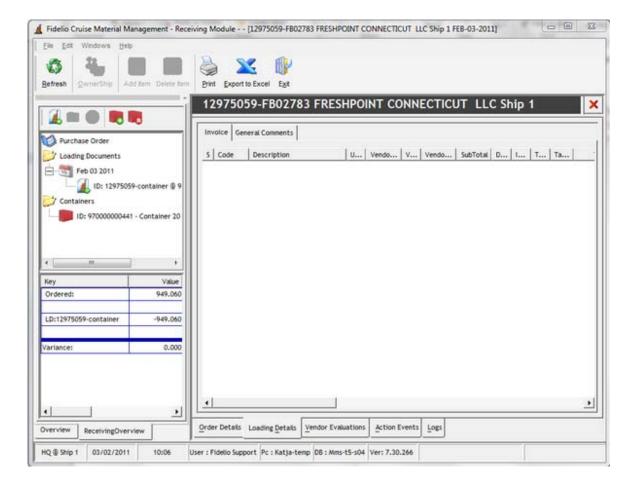
To create a container click on the Add Container button.

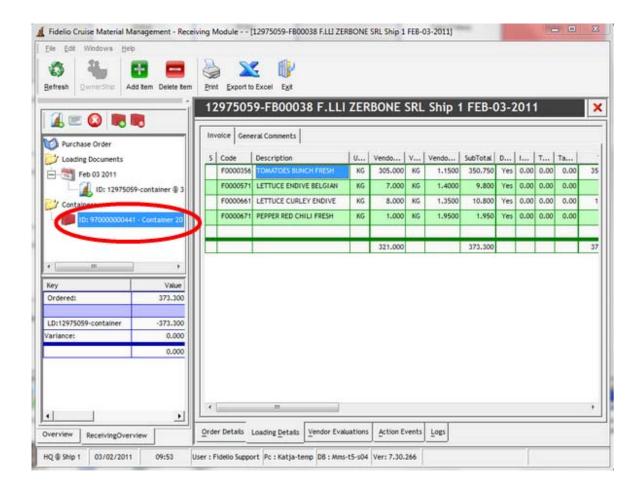


A dialogue box opens which allows the user to select which container the items should be added.



As soon as the container shows, the items that are to be inserted into the container can be added by dragging and dropping from the loading details of the loading document into the newly created container.





When all purchase orders have been received and inserted into the container, the content of the container can be seen in the <u>Container Module</u>.

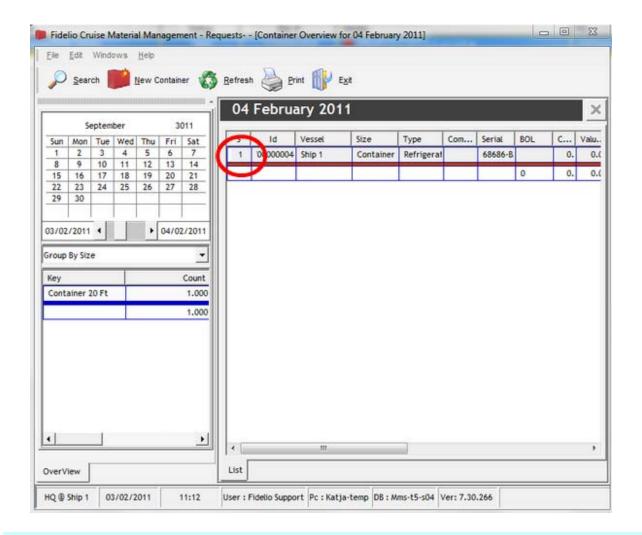
...receive a container

Top Previous

This ...how to is intended to explain the procedure on how to receive a container onboard the vessel.

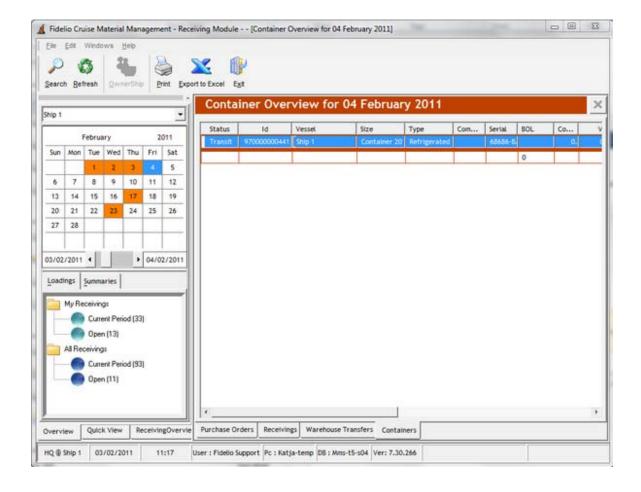
Prerequisites:

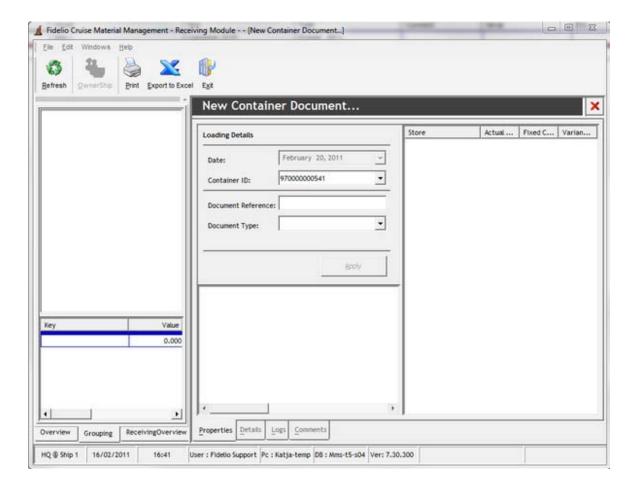
Before a container can be received onboard it must be flagged in the head office as status 1 - in transit.



Receive a container:

In order to receive a container double-click the line on the containers tab and a new container document will open.





Navigation: Reference >

Recipe Manager: Main Screen



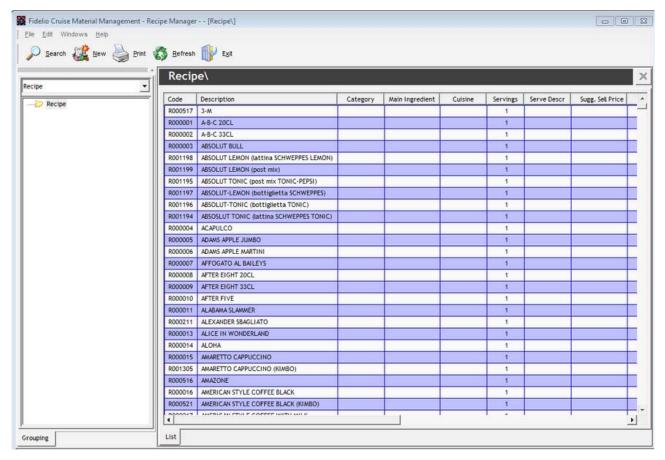
The Recipe Manager is used for setting up recipes to be used in the various Food & Beverage outlets (Points of Consumption). The library may contain recipes for both Food and beverage items and may not only contain the necessary ingredients and related quantities required to prepare a specific product (ie Gin & tonic, club sandwich) but can also store additional preparation instructions, photographs and cost calculations among others. This information may be used to maintain set company standards accessible to those who need references in preparing the various items.

The setup of recipes performs a stock deduction in the specified amounts once an article is sold via the Point of Sales System making real time stock victualling possible. This option is called the Sales import.

Recipe Manager Main Screen:

The Main screen of the Recipe manager is divided into three main sections as follows:

- At the top left area of the screen are located the main function Buttons and the toolbar through which the most common functions are accessible.
- On the right hand side of the screen are located the folders for the Recipe for Beverage Articles related library and Menu for managing entire series of items as Menus..
- The main screen is dominated by the Recipe Details list from which individual preparation details are accessible.



Moving the mouse over the screenshot you will be able to activate 'hotspots' identified with the cursive lining



. Click on these to jump to more detailed information about that particular button or window.

Navigation: Reference > Main Screen >

Buttons



The buttons toolbar contains the basic and most frequently used options for Recipe related operations such as Searching Items, Creating New entries and printing items.

Buttons:

Clicking the buttons below or the links will open more information and instructions on the usage of these functions.



Search The Search module will open the Search engine for Recipes.

 New
 Start the creation of a new recipe

 Print
 Opens the report manager

 Refresh
 Refresh the screen layout

 Exit
 Exit the Recipe Manager module

Most of the options have corresponding tools in the menu, keyboard shortcuts assigned to them or, are available with a right mouse click.

Navigation: Reference > Main Screen > Buttons >

Button: Search



To locate a specific piece of information, the Recipe manager is connected with the software database though a search engine, that allows to search for a specific Recipe or Menu with different categories.

Button: Search



Click to open the Search engine

- The search engine allows to locate a created recipe or Menu with three different search criteria :
- 1. Inserting a known barcode or product code the search engine will list those recipes that contain the specific ingredient

Search by product code or barcode: 537625761357

2. Inserting a description or a cocktail name the search engine will list those recipes meeting that criteria.

the following:	ng
Bloody Mary	

3. Selecting one of the available categories, the software allows to browse through the specific recipe descriptions to locate a specific one.

Search for product filtering select using product groupings:



• Upon finding a suitable match the system will bring the search results on the right hand side of the Search engine screen.

Code	Description			
BC 028	Bloody Mary			
BR 002	Bloody Mary			

Navigation: Reference > Main Screen > Buttons >

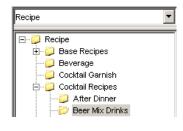
Button: New

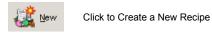


In order for the system to deduct items from the POC (Point of Consumption) inventories, it needs information pertaining to the ingredients of each cocktail. For this reason every cocktail recipe needs to be entered into the system before running the Sales Import. To create the recipes and for general recipe maintenance, follow the sequence outlined below. :

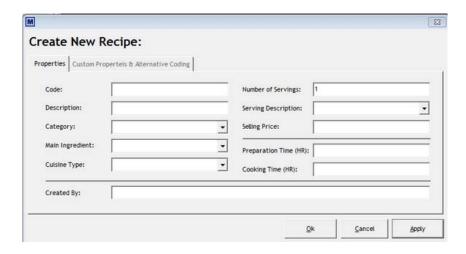
Create a New Recipe

• Open the recipe manager in the Launch Panel and select the correct recipe folder before initiating the process.





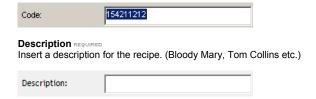
• The Creation Wizard will open



• Insert the minimum required information about the cocktail - Code, Description, Category and Main Ingredient

Code REQUIRED

The system categorizes and further recognizes the recipes using individual codes. Assign each created recipe with a unique identification. Please note the recipe codes are different from the product codes.



Category

Assign the drink recipe to a specific category from the drop down list..

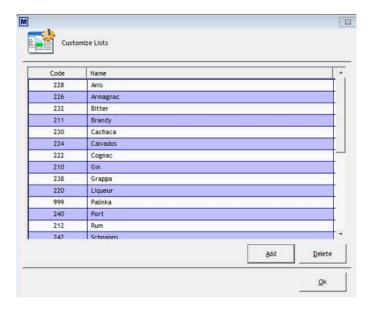


Main Ingredient

Select the main ingredient of the drink from the drop down list..

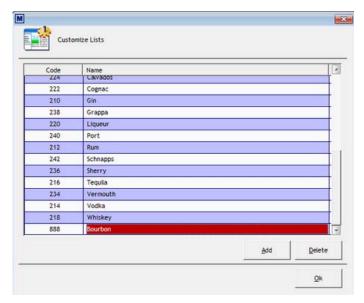


• If the main ingredient is n.1ot in the list, it can be added 'on the fly' during the creation process. To make a new addition, scroll to the end of the Main Ingredients drop down list until "..." appears. Clicking on these three dots opens a "Customize Lists box".



To add an article click Add

- The system requires a unique code. Normally, the most practical way is to choose the next available number after the last one in the list. Click on the Code column to sort the codes from low to high.
- Type the desired number in the field provided and press
- Then click the field next to the new item number and type in the description.



• Return to the creation process and select the item that was added to the items list.



Cuisine Type

If a food recipe is created, assign a cuisine type (French, Japanese, Oriental etc)



Number of Servings

Insert the number of servings (portions) the recipe has been calculated to cover.

Number of Servings	: 1
Serving Descrip If there are any p	otion particular serving instructions which must be followed, insert this information here
Serving Description	<u> </u>
2	Add As Filler
	As Per Recipe
	eer Flute
	Jeer Mug Jeer Pilsener
1	eer Pint
1	eer Tulip
E	Poston Shaker Glass
	Champagne Flute
Selling Price Insert the sales p	price into this field.
Selling Frice.	
Preparation Tim Insert the estima Preparation Time (H	ted time needed for preparation in this field.
Cooking Time (Insert the estimate	HR) ted time for cooking needed in this field.
Cooking Time (HR):	
	ompleted the standard information Clickapply appear in the main category that was selected prior to the creation process.

Code	Descripti	Category	Main Ingredi	Cuisine	Servings	Serve Descr
2134123	Shandy	Beer Mix Drinks	Rum		1	Add As Filler

• Double clicking on the created description will open the ingredients screen where the ingredient quantities are inserted.

Туре	Code	Description	Comment	Unit	Amount	Price Per Unit	Total Cost	Pos
							0.000	

Adding items to the Recipe.

• Positioning the Cursor on the first cell of the first column and pressing a key on the keyboard will open a selection menu for the drink type.

Code	Description
D	Disabled
I	Item
R	Recipe

• The options in this menu are :

Disabled

Recipe or item is not currently in use or not needed

Item

An individual item is used as an ingredient of the drink or cocktail. This is the most common case in creating cocktail recipes.

Recipe

If a complete other recipe is used as a component of the drink to be created, and you wish to locate this recipe,, you can start the Search Manager by pressing the "+" button and the search engine will open to locate the recipe.

Make your selection by double clicking the entry or pressing enter. This will move the cursor to the next column. In this field it is necessary to locate the individual products from the Article Manager that are components of the drink or cocktail to be created. Type the component name in the search field and select the correct ones from the search results.

Seach by product description containing the following:	

After inserting the items into the Cocktail Components list, it is necessary to insert the quantities. At this point the bottle size and in which proportion it will be needed must be defined. Start the Search Manager by pressing the "+" button and the Search Engine will open to locate the articles.

Туре	Code	Description	Comment	Unit	Amount	Price Per Unit	Total Cost	Pos
ltem	204720	BEER, COOR		EΑ	0.000	0.344	0.000	1
Item	218080	SOFT DRINK,		EA	0.000		0.000	2
							0.000	

The Formula for calculating the correct amount with the right conversion factor follows the formula:

Required Quantity in centiliters Bottle size in Centiliters = AMOUNT NEEDED

For example.

If 4 centiliters are needed and a Bottle of 1 LTR of the ingredient is used the quantity may be calculated as follows:

4 CL 100 CL: 0.04

However if the bottle is 75CL and the 4 CL is still needed then the calculation will be as follows:

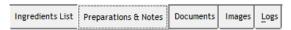
4CL

75 CL: 4 / 75 = 0.05333

Provided that the cost prices in the Article Manager and the conversion units are correct, the price per unit will appear in the corresponding column.

Besides the ingredients, the system allows for additional information regarding the recipes to be added. These categories can be found by opening the tabs on the lower part of the screen.

• Under the Preparations & Notes tab, text can be pasted regarding specific preparation information.



• Under the Documents Tab the system allows different types of supporting files to be attached, that perhaps are needed in connection to the recipe created.

Ingredients List Preparations & Not	es Documents	Images	Logs
-------------------------------------	--------------	--------	------

• Under the images tab photographs of the recipe can be added to assist in the creation / production phases. Please note that it is recommended to keep the photograph resolution on a low level in order not to overload the system with unnecessary data traffic over the satellite uplink.

1	Ingredients List	Preparations & Notes	Documents	Images	Logs	
						ı

• Under the logs tab users will be able to see changes that have been made, as well as the users making the changes. Date of change, workstations where the changes have been made can also be viewed within this tab.

Ingredients List Preparations & Notes Documents Image:	Logs
--	------

Navigation: Reference > Main Screen > Buttons >

Button: Print

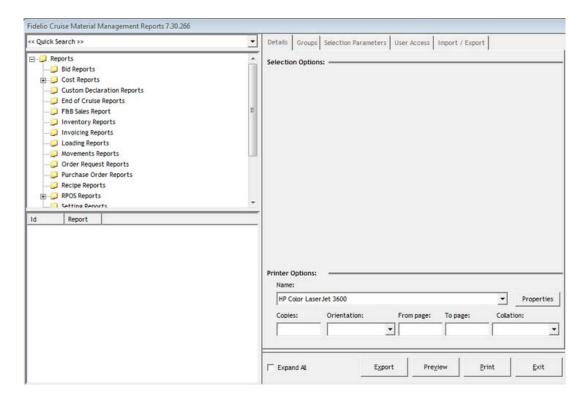


This option opens the Report Manager. This option is also available in Menu; File -> Print.

Button Print:



Click to open the Report Manager.



Navigation: Reference > Main Screen > Buttons >

Button: Refresh



This option refreshes the screen layout. For example, ónce having sorted columns by their heading or resized them, clicking refresh will reset the layout to the original view.

Button Refresh:



Click to refresh the screen layout.

Navigation: Reference > Main Screen > Buttons >

Button: Exit



This option will close the Recipes Manager. The option is also available at Menu; File -> Exit.

Button Exit:



Click to close the Recipe Manager Module

Navigation: Reference > Main Screen >

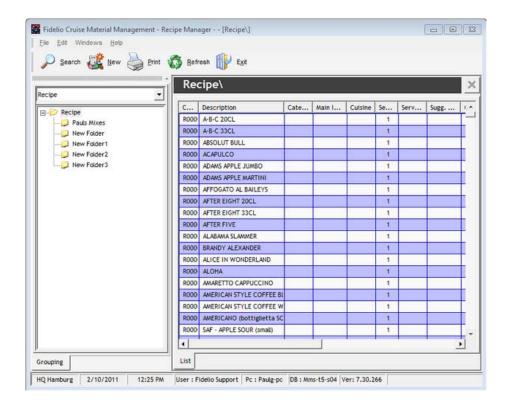
Tree of Folders



The folder tree represents the groups and subgroups for items within Recipe Manager. The groups act as the main category of recipes or menu types which then again house each independent Drink recipe or Food menu.

Tree of Folders:

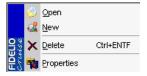
To view the ingredients, first select the recipe type.



...then select the recipe group



By selecting a folder and then using a right mouse click, the following menu will appear:



Open New Delete Properties Cut a folder to move it Create a New Recipe Delete an existing folder Display selected folder information

Most of these options are also available as keyboard shortcuts or can be found in the Toolbar.

You can drag and drop folders the following way :

Left click on the folder you wish to move to select it, hold <SHIFT> on the keyboard and then drag the folder to the desired location.

Navigation: Reference > Main Screen > Tree of Folders >

Recipe Manager: Food and Beverage

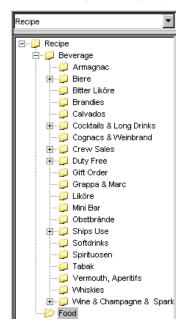


By selecting "Recipe" from the drop down list will activate the folder library for Creating a base for accessing the recipes for both Food and Beverage articles.



Recipe Management:

• The folders may be created by categorizing the recipes by product type or other criteria. This may be decided according to company policy as by default the recipe folders do not exist and have to be created.



• The folders may be managed by right clicking any area of the folder list. This will open a selection window for the most common operations for handling the information.



Insert Folder

Insert a new folder or Sub-folder in the selected Category

Rename Folder Rename an existing Folder or Sub-folder

Delete Folder Delete a selected folder

Expand Folders Expand the view to show all existing folders

Collapse Folders Shrink the view to show only main Folders without sub-folders

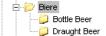
Navigation: Reference > Main Screen > Tree of Folders > Recipe >

Recipe: Folders





• To insert a new folder in the Library Right Click pointing the cursor in the Folder in which you wish to create a new Sub-folder.



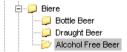
• This will open a selection window. From this list select Insert Folder.



• The system will create new folder or sub-folder in the position selected waiting for the user to insert a name for this new folder.



• Select the desired name and press Enter to confirm the entry.



Navigation: Reference > Main Screen > Tree of Folders > Recipe >

Recipe: Folders



Rename a Folder:

• To Rename a folder in the Library *Right Click* pointing the cursor in the Folder which needs to be renamed.



• This will open a selection window. From this list select Rename Folder.



• The system will enable the user to insert a new nominative for the folder. Select the desired name and press Enter to confirm the entry.



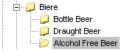
Navigation: Reference > Main Screen > Tree of Folders > Recipe >

Recipe: Folders



Delete a Folder:

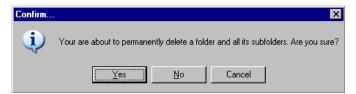
• To Delete a folder in the Library Right Click pointing the cursor in the Folder which needs to be deleted.



• This will open a selection window. From this list select Delete Folder.



• The system will ask for a final confirmation for removing the folder or sub-folder.



• To accept the selection please choose YES and the system will update the view with folder being eliminated. In the case that the folder to be removed is not empty the system will display a notification that the folder needs to be empty prior to attempting to remove it. In this case the recipe items need to be emptied from the folder before continuing,



Navigation: Reference > Main Screen > Tree of Folders > Recipe >

Recipe: Folders

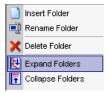


Expand Folders:

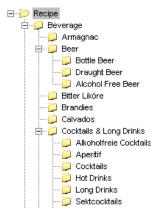
• To Expand the folder view in the Library Right Click in the folder area.



Select expand folders



• The initial view will be expanded to show all available folders existing in the library.



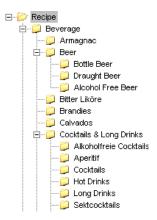
Navigation: Reference > Main Screen > Tree of Folders > Recipe >

Recipe: Folders



Collapse Folders:

• To Colapse the folder view in the Library Right Click in the folder area.



Select collapse folders



• The initial view will be collapsed to show only the root folder of the library.



Navigation: Reference > Main Screen > Tree of Folders >

Recipe Manager: Food and Beverage



By selecting Menu from the drop down list will activate the folder library for creating a base for accessing the Food Menus.



Menu Management:

• The folders may be created by categorizing the Menus by a theme or other criteria all dependant on how the setup is. This may be decided according to company policy as by default the Menu folders do not exist and have to be created.



• The folders may be managed by right clicking any area of the folder list. This will open a selection window for the most common operations for handling the information.



Insert Folder Insert a new folder or Sub-folder in the selected Category

Rename Folder Rename an existing Folder or Sub-folder

Delete Folder Delete a selected folder

Expand Folders Expand the view to show all existing folders

Collapse Folders Shrink the view to show only main Folders without sub-folders

Navigation: Reference > Main Screen > Tree of Folders > Menu >

Recipe: Folders

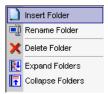


Insert Folder:

• To insert a new folder in the Library Right Click pointing the cursor in the Folder in which you wish to create a new Sub-folder.



• This will open a selection window. From this list select Insert Folder.



• The system will create new folder or sub-folder in the position selected waiting for the user to insert a name for this new folder.



• Select the desired name and press Enter to confirm the entry.

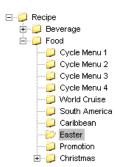
Navigation: Reference > Main Screen > Tree of Folders > Menu >

Recipe: Folders



Rename a Folder:

• To Rename a folder in the Library *Right Click* pointing the cursor in the Folder which needs to be renamed.



• This will open a selection window. From this list select Rename Folder.



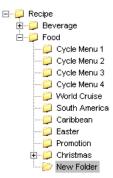
• The system will enable the user to insert a new nominative for the folder. Select the desired name and press Enter to confirm the entry.

Navigation: Reference > Main Screen > Tree of Folders > Menu >

Recipe: Folders



• To Delete a folder in the Library Right Click pointing the cursor in the Folder which needs deleted.



• This will open a selection window. From this list select Delete Folder.



• The system will ask for a final confirmation for removing the folder or sub-folder.



• To accept the selection please choose YES and the system will update the view with folder being eliminated. In the case that the folder to be removed is not empty the system will display a notification that the folder needs to be empty prior to attempting to remove it. In this case the Menu items need to be emptied from the folder before continuing,



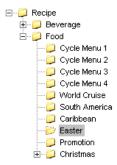
Navigation: Reference > Main Screen > Tree of Folders > Menu >

Recipe: Folders

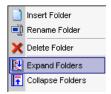


Expand Folders:

• To Expand the folder view in the Library *Right Click* in the folder area.



Select expand folders



• The initial view will be expanded to show all available folders existing in the library.



Navigation: Reference > Main Screen > Tree of Folders > Menu >

Recipe: Folders

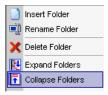


Collapse Folders:

• To Colapse the folder view in the Library *Right Click* in the folder area.



· Select collapse folders



• The initial view will be collapsed to show only the root folder of the library.



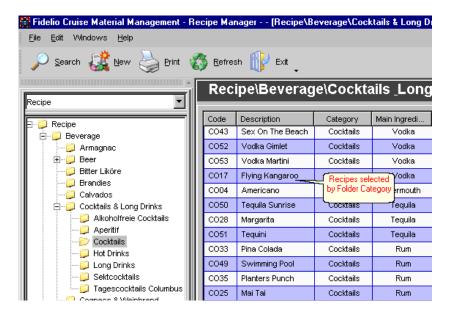
Navigation: Reference > Main Screen >

Recipe Manager: Details



Upon selecting a Recipe or a Menu from the folder library the contents of the folder will display on the details window on the left hand side of the screen following the information that has been inserted during the menu creation process.

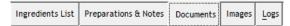
• The Recipe or Menu information within the detail window is divided by columns. This information is collected during the New recipe creation process.



• Each Recipe or Menu may be viewed in detail by double clicking the corresponding line.



- This opens the actual Recipe Ingredients list or Menu details to the window in which the ingredients may be observed.
- On the lower part of the screen are the located the tabs that contain additional information that may be included in the recipes.



Navigation: Reference > Main Screen > Recipe List >

Recipe Manager: Column Desciptions



The column headers contain the basic information on the recipes listed under each folder library. Each heading may be sorted by clicking the Column Header.

Column Descriptions

Code	Description	Category	Main Column He	eader visine	Servings	Serve Descr	Sugg. Sell	Created By	Prep Time	Cook Time
B05	Becks Beer Bottle 0,33tr	Beers			1		2.1000			
B06	Becks Bottle Non Alcohol 0,33tr	Beers	Beer		1		2.1000			
B07	Jever Pils Bottle 0,33tr	Beers	Beer		1		2.1000			
B08	Pilsener Urquell Bottle 0,33tr	Beers	Beer		1		2.1000			
B09	√Veizenbier Hefe Bottle 0,33ttr	Beers	Beer		1		2.3000			

The recipe details are listed by columns as follows:

Code

Unique code given to the Recipe or Menu during the creation process.

Description

A description of the Recipe or Menu

Category

Folder Category in which this particular item is stored in the folder library

Main Ingredient

The main ingredient needed in the preparation of the Recipe or Menu

Cuisine

Cuisine type : This may be the ethnic cuisine type : Japanese, Chinese, French etch

Servings

The number of servings that will be produced with the quantities indicated in the recipe or Menu

Serve Descr

Serving Description: Particular serving instructions that need to be followed during serving.

Sugg, Sell Price

Suggested sales price.

Created By

Recipe or Menu creator Name or Initials may be inserted in this space.

Prep Time

Preparation time. The time needed to prepare the specific Recipe or Menu item

Cook Time

Cooking time need to prepare the specific Recipe or Menu item

Navigation: Reference > Main Screen > Recipe List >

Recipe Manager: Ingredients List



Once opening the Ingredients list, the contents of a recipe may be observed in detail.

Ingredients List:

• At the lower part of the window, the Tabs will always remain visible and can be opened for to view other details of the recipe.



• Each Ingredient is listed with the details that have been inserted during the creation process.

Recipe List for Cocktails \ Flying Kangaroo									
Туре	Code	Description	Comment	Unit	Amount	Price Per Unit	Total Cost	Pos	
Item	269020	Galliano 0.71		CL	1.000	0.000	0.000	1	
Item	261002	Vodka Moskowskaja 11		CL	3,000	0.000	0.000	2	
Item	262017	Bacardi C. Blanca 1 ttr		CL	3.000	0.000	0.000	3	
							0.000		

See Also:

· Adding items to the recipe

Navigation: Reference > Main Screen > Recipe List >

Recipe Manager: Preparation & Notes



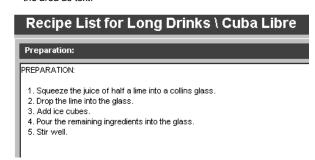
This part of the recipe Manager can hold preparation instructions and other necessary notes regarding the cocktail or Menu selected. The screen is divided into two sections each corresponding to a topic.

Preparation & Notes:

• At the lower part of the window, the Tabs will always remain visible and can be opened for to view other details of the recipe.



• The Upper part of the screen houses the Generic preparations instructions on how to prepare the specific item. This information can be pasted on the area as text.



• The Lower part can contain any other information that may be necessary regarding the recipe or menu. For example this part can hold fact about the history of the recipe or Menu or other information that otherwise would not be possible to remember.



Navigation: Reference > Main Screen > Recipe List >

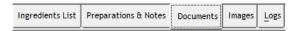
Recipe Manager: Documents



The documents tab open the corresponding space for storing documents related to the recipe or Menu. In this space it is possible to attach documents that are for instance more useful as references than simple text pasted under the Preparation & Notes tab.

Documents:

• At the lower part of the window, the Tabs will always remain visible and can be opened for to view other details of the recipe.





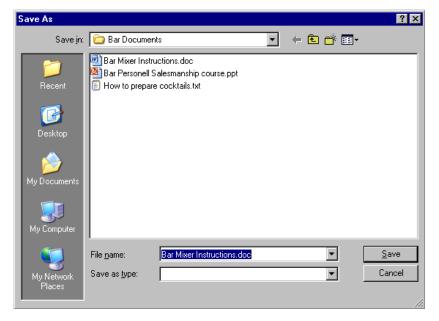
- To open a document in this space it is necessary simply to double click the document. The system will ask a confirmation to open the selection or alternatively save it to another location or the local hard drive.
- Select open file to Open the selection



• Select Save file to disk if it is necessary to save the file on a disk or local hard drive.



• In this case the system will require a destination to be selected.



• To save select Save.

Navigation: Reference > Main Screen > Recipe List >

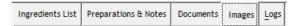
Recipe Manager: Images



The pictures for each recipe can be housed under the Images Tab.

Images:

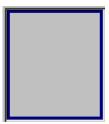
• At the lower part of the window, the Tabs will always remain visible and can be opened for to view other details of the recipe.



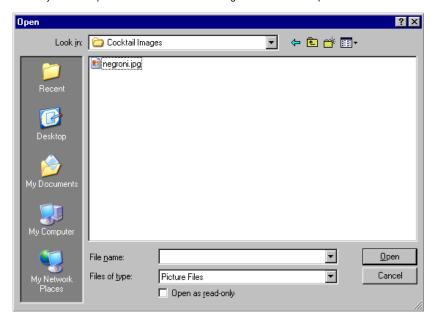
• Each recipe or Menu can hold up to six photographs. The space reserved for each picture can be adjusted by dragging the frame with mouse to suite the correct resolution and form of the image.



• To add an Image click on an empty area



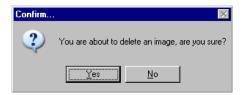
• The system will open a window to locate the image for the selected space. Locate the correct image file



• Upon selecting the file and accepting by pressing open, the image will appear in the selected space.



• For removing an image it is necessary to click on the image selected and accept the option.



Navigation: Reference > Main Screen > Recipe List >

Logs



Logs:

changes were made, description of event) that have been made within the recipe module.

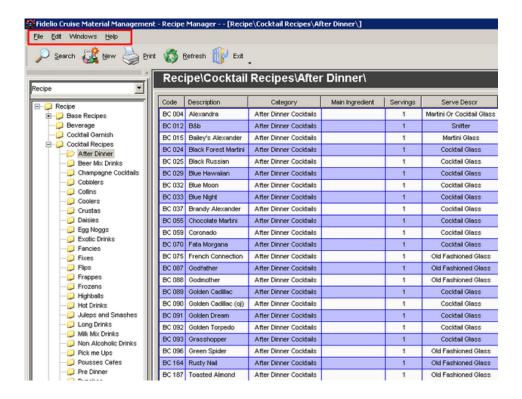
Navigation: Reference > Main Screen >

Menu



The Menu bar on the top of the screen contains basic options which are also represented in the Buttons Toolbar and, often available also with a right mouse click.

Menu:



Navigation: Reference > Main Screen > Menu >

Menu: File



This menu contains the options for printing and exiting the program

File Menu options:

Print: Open the Report Manager for printing a recipe or details

Exit: Close the program



Navigation: Reference > Main Screen > Menu >

Menu: Edit



The Edit Menu contains among the most common options, this menu contains the basic file options for Creating, Re-opening Movement transactions and Export / Import Excel Sheets. In addition to this the File menu also contains the option to open the Report Manager.

Edit Menu options:



Open : Opens an already existing transaction

New: Starts the process of creating a new Recipe

Delete: Deletes a selected recipe

Properties: Displays the properties of a selected recipe

Navigation: Reference > Main Screen > Menu > Menu : Edit >

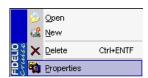
Menu : Edit -> Properties



The properties menu holds the possibility to edit contents of a selected Recipe or Menu.

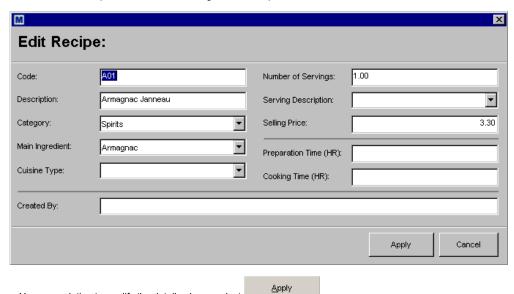
Properties:

• By Right clicking the Details area in the Main screen the edit menu will open.



• By selecting Properties, the program will activate an edit window in which the contents of a recipe can be edited with the from the half of the selected details.

This information is equal to that inserted during the creation process.



• Upon completing to modify the details please select

Navigation: Reference > Main Screen > Menu >

Menu: Windows



The Windows menu allows to change on how the windows and screens are displayed on the layout during various phases in using the Recipe Manager.

Windows Menu Options:



Arrange All
Split
Active
Documents

Rearranges the windows back to the default view Splits the selected views equally across the screen This line displays the active documents Navigation: How to ... >

How to... Search a Recipe or Menu



Search a Recipe or Menu:

For further information please follow the link below:

Search a Recipe or Menu

Navigation: How to ... >

How to... Manage Folders



Manage Folders:

For further information please follow the link below:

Managing Folders

Navigation: How to ... >

How to... Create a New Recipe



Create a New Recipe:

For further information please follow the link below:

Create a New Recipe

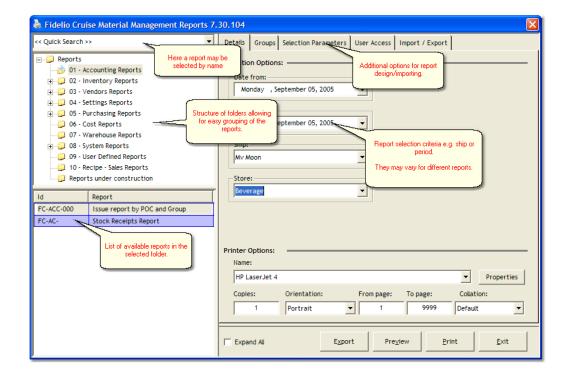
Navigation: Reference >

Report Manager Main Screen



All the reports that can be produced within MMS are housed in the report manager. The reports are grouped in folders that each contain certain types of reports. Within the folders the reports may be previewed, printed and exported. Additionally, the system can limit access to the Reports to those who need the specific information.

Report Manager Main Screen:



Navigation: Reference > Main Screen >

Main Screen Buttons



These are the main options once having chosen the desired report.

Buttons:



- Export current report to various formats

Export: Preview: Print: Preview current reportPrint current report Exit: - Close Print Manager

- Expands the Tree with all sub-folders Expand All:

Navigation: Reference > Main Screen > Buttons >

Button: Export

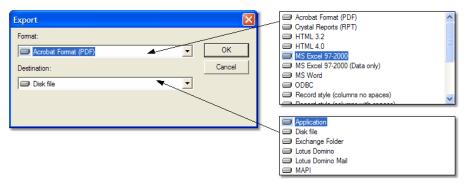


With this option it is possible to export a report to several different formats including those used in Microsoft Office applications.

Export:

E<u>x</u>port

Click on the Export button and an Export dialog box will appear on the screen.



In the drop down box, select the type of export that is to be performed. By default the following choices of formats are available :

- · Adobe Format (PDF)
- Crystal Reports (RPT)
- HTML 3.2
- HTML 4.0
- MS® Excel 97-2000
- MS® Excel 97-2000 (Data only)
- MS® Word
- ODBC
- Record style (columns no spaces)
- Record style (columns with spaces)
- Report Definition
- Rich Text Format
- · Separated Values (CSV)
- Tab-separated text
- Text
- XML

Note:

- When exporting to Text format, the export is based on characters per inch.
- When exporting to Adobe Format (PDF), the output file is rendered in untagged PDF format.
- When exporting a report to a file format other than Crystal Reports format (.RPT), a loss of some or all of the formatting that appears in your report is possible. However, the program attempts to preserve as much formatting as the export format allows.

Exporting can be divided into the following types based on the layout of the exported objects:

- Exact exports are exports that preserve the layout and formatting of objects in the exported document. The exported document looks almost identical to the display on the Preview tab of the report being exported. Adobe Format (PDF), Rich Text Format, MS Word, and HTML are exact exports.
- Line exports are exports that split a report's areas into lines and then project all report objects into the lines created. Lines are created with a height equal to 255 twips (or to the shortest object's height). The exported layout is not exactly the same as the report (some objects might be shifted vertically), but relative positioning among objects is similar to that of the report. Text format is a line export.
- Cell exports are exports that split a report's areas into cells. Column creation depends on export options; for example, constant column width or column width based on X offsets of the objects in a specific report area. Line creation is based on Y offsets of objects in the report.

All exported objects are projected into cells, and each cell contains only one object. This behavior means that overlapping objects are shifted and placed in separate cells. The exported layout is not exactly the same as the report (objects can be shifted vertically and horizontally to the closest free cell), but the relative positioning of objects is similar to that of the report (except for any overlapping objects).

• Data exports are exports that are not meant to preserve the layout and formatting of objects. The exported objects' layout is section based. Separated Values (CSV), XML, Excel (Data Only) are data exports.

Exporting to text or records formats

System exports to text in one of two ways: record-based or page-based. The export behavior differs between these methods because a record-based export is meant to create a record set of data, while a page-based export is meant to produce a document to be read by users.

Exporting a report to Separated Values (CSV), Tab-separated text, or one of the Record styles is usually done for programmatic reasons. You might treat this exported text file as a database. Therefore, the program exports a separate column for each object that exists in your report. If you don't have any visible information in the Details section of your report, these options still export multiple records. For example, if there is one date object in your reports' Report Header, this date element is exported as one column but with multiple rows depending on how many hidden Details sections you have. This is true for any other text object in your report.

Navigation: Reference > Main Screen > Buttons >

Button: Preview



This option allows to view the selected report onscreen before printing

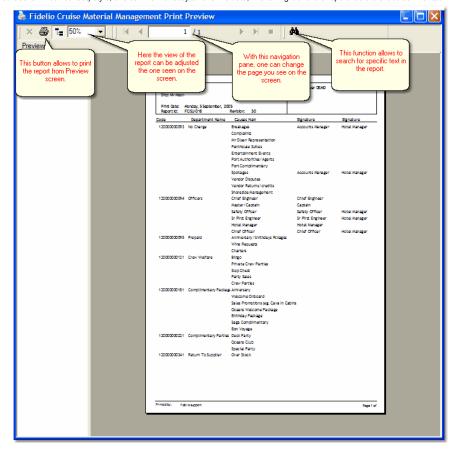
Preview:



Click on the Preview button and a Print Preview dialog box will appear on the screen.

The program gathers the required data, makes the necessary calculations and displays the report in the Preview tab. With the data in place, it is possible to review the spacing and formatting of the report and see the actual results of all summaries, formula calculations and record and group selections.

In true WYSIWYG (What You See Is What You Get) style, one can work directly on this live data, fine-tuning it until the report has the exact look wanted.



Navigation: Reference > Main Screen > Buttons >

Button: Print



This function prints the report to the printer defined in *Printer Options*.

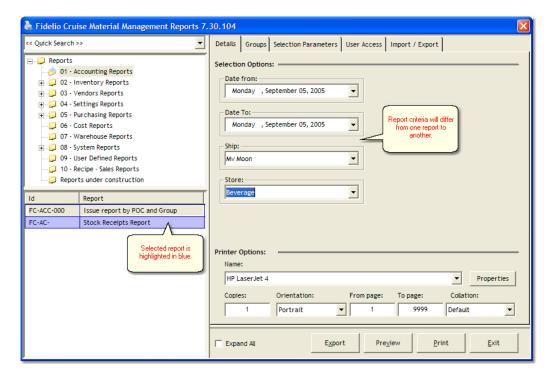
Print:



Click to begin printing.



Before clicking print, it is always a good idea to check the printer options on the Details tab of the report.



Navigation: Reference > Main Screen > Buttons >

Button: Exit



When finished working, this option closes the the Report Manager.

Exit:

<u>E</u>xit

Click to close the Report Manager.

Navigation: Reference > Main Screen >



Tree of Folders

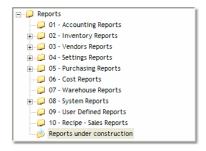
The tree folder structures the reports into various groups and subgroups within Report Manager.

Tree of Folders:

Click on the relevant folder to display the available reports in the Reports List.

Click the + boxes to expand the sub folders.

The tree folder on the left is the folder setup. By right clicking with the mouse on a folder, the popup menu below will appear.





Folder: Rename: Delete Folder: Add Report:

current folder Rename an existing folder Delete an existing folder

Creates an empty space for the report to be imported.



Is is possible move one folder to a different folder by holding SHIFT on the keyboard and dragging the icon to destination.

See Also:

• Expand All

Navigation: Reference > Main Screen >

Reports List



Reports List makes visible the contents of a selected folder.

Reports List:

Clicking on a report will open it in the Main Screen for it to be configured with the various parameters on the Tabs.



You can move a report to different folder by pressing SHIFT on the keyboard and dragging the report to the chosen destination.

Id	Report
FC-IN-013	Count Sheet Mainstore
FC-IN-014	Count Sheet Mainstore (No Stock)
FC-IN-015	Count Sheet Substores
FC-IN-016	Count Sheet Substores (No Stock)
FC-IN-014	Count Sheet by Locker
FC-IN-21	Pending Order by CET
FC-IN-017	Spot Check Inventory Mainstore
FC-IN-018	Spot Check Inventory Substores

 $\mbox{Hint: To see \underline{all} reports installed on your system please click on "Reports" in the tree. } \\$

Navigation: Reference > Main Screen >

Main Screen Tabs



The tabs on the right of the screen are visible to users depending on security settings. They contain various functions for reporting configuration.

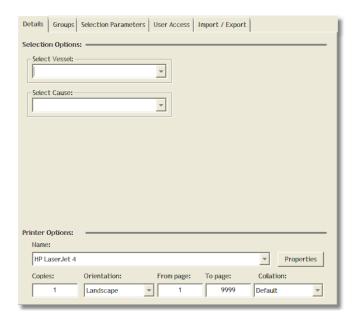
Tabs

Details Groups allows user to select criteria (parameters) for the report and also the Printer Options.

if enabled, allows the user to narrow down the list of items present on the report. The items are presented in tree structure, with ability to select specific nodes.

Selection Parameters User Access Import / Export this function is used during report design for defining parameters in the report.

in this tab you can specify which user groups have access to the selected report. used for importing new reports into the system, and exporting existing reports to file.





Keep in mind some tabs can be restricted for viewing in Security module (Security Groups -> Print Manager)

Navigation: Reference > Main Screen > Tabs >

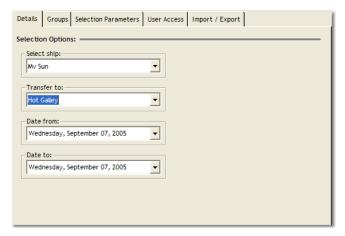
Tab: Details



This section of Report Manager allows to select specific criteria (parameters) for the report to be printed.

Selection Options:

Reports usually require some additional input from the user side to be printed. For example, it may require the user to select the ship to narrow down the information presented in the output. This means the screen layout will most certainly be different from one report to the next, and it would be impossible to list all the different variations. Therefore, the aim of this document is to provide guidelines on how to enter the necessary information.



As you can see on the screen above, the report requires various information: Ship, POC (Point of Consumption) and Date Range. All information must be provided in order for the report to print correctly.

Generally speaking the selections on this screen can have various types:

- Free text entry in this type of field you will be able to enter any type of text or numbers.
- Date entry this type of field will usually be presented as a Combo Box (Drop Down), and when you click the arrow it will expand to show the calendar allowing easy date selection.
- Combo Box entry (called also Drop Down) this is the most generic of all the fields. You cannot type any information, you can only select one of the presented options from the list. This may be a list of Warehouses, Vendors, Points of Consumption or Ships.



Keep in mind that the fields may be linked which means that in order to select the second parameter (as per above example "Transfer to:"), it will be necessary to select the first parameter beforehand (here "Select Ship").

If there are parameters that haven't been selected, the following warning will appear, telling to make the selection.



Navigation: Reference > Main Screen > Tabs > Tab: Details >

Printer Options



In this option the printing options for the reports can be defined.

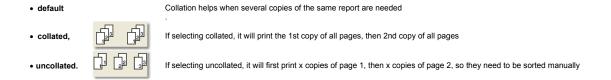
Printer Options:



The top drop down allows to select any of the printers installed on the system.

Printer options allow to change the following parameters of the print engine:

- the printer where to print the report. If it is required to control more over the print settings of that particular printer, click the button Properties which displays the printer system settings
- how many copies of the report is needed
- paper orientation: portrait A or landscape A
- the first page (From page) and last page (To page) of the report to print
- collation (paper sorting option):



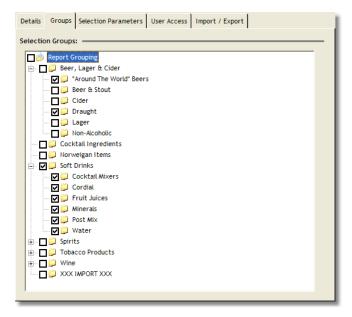
Navigation: Reference > Main Screen > Tabs >

Tab: Groups



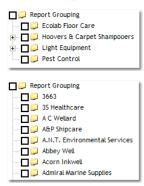
This tab, if available, allows the user to narrow down the amount of information returned by report.

Groups:



As seen on the screen above, the tree contains check boxes that allow for easy selection of tree nodes (elements). The contents of the tree may vary for example; stores list, products folders, vendors list etc. It will depend on the specific report as to which information it requires.

Below some examples:



If the Report Grouping option is necessary for the report and a selection has not been made, the following warning will appear instructing you to make the selection.



Navigation: Reference > Main Screen > Tabs >

Tab: Selection Parameters



This tab is used almost exclusively during report development and should be disabled for regular users to avoid corrupting the report.

Selection Parameters:



The Selection Parameters tab is further divided into the following sections:

- General Options
- SQL Query
- Selection Formula
- Box Selection Settings

Group View Settings

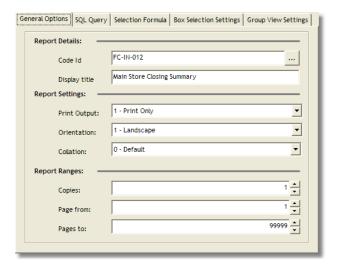
Navigation: Reference > Main Screen > Tabs > Tab: Selection Parameters >

Tab: General Options



This tab allows to view and change the basic information of the report.

General Options:



- Code Id is the unique number of the report used for a filename during report export.
- Display title is the name of the report displayed throughout the system, and used for filename during exporting of report.
- Print Output specifies what form of output the report can take. Selected from one of the following available options:
 - No Output
 - Print Only
 - Preview Only
 - Print & Preview
 - Export Only
 - Print & Export
 - Preview & Export
 - All Output
- Orientation Paper Orientation
 - Portrait 🖎
 - Landscape

 A
- Collation paper sorting option
 - Default Collation helps when printing many copies of the same report
 - Collated

 C
 - Uncollated If selecting uncollated, it will first print x copies of page 1 followed by x copies of page 2 and you will need to sort them manually
- Copies how many copies of the report will be printed
- Page from from which page the report should be printed
- Pages to to which page number the report should be printed

Please note: The above options show up as default in Printer Options when report is selected.

See Also:

• Printer Options

Navigation: Reference > Main Screen > Tabs > Tab: Selection Parameters >

Tab: SQL Querv



In this tab, an SQL query can be pasted which will become the source of data for the report. It is used only during report development and should be disabled for regular users to avoid corrupting the report.

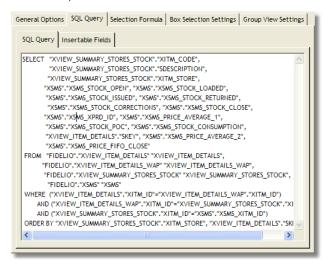
SQL Query:

An advanced SQL query can be inserted in the text box in this tab and that query will become a source recordset for the report. Please note there is no syntax checking, so any errors will be shown at the runtime of the report.

You can use following parameter fields inside your query:

- <<Box 1>> to <<Box 10>>
- <<Text_1>> to <<Text_10>>
- < <<Date_1>> to <<Date_10>>
- <<Group_1>> or <<Group_2>>

Please note the parameter fields names are CASE SENSITIVE



×

What is SQL and where does it come from?

Structured Query Language (SQL) is a language that provides an interface to relational database systems. SQL was developed by IBM in the 1970s for use in System R, and is a de facto standard, as well as an ISO and ANSI standard. SQL is often pronounced SEQUEL. In common usage SQL also encompasses DML (Data Manipulation Language), for INSERTs, UPDATEs, DELETEs and DDL (Data Definition Language), used for

creating and modifying tables and other database structures

The development of SQL is governed by standards. A major revision to the SQL standard was completed in 1992, called SQL2. SQL3 support object extensions and are (partially?) implemented in Oracle8 and 9

See Also:

- Oracle SQL FAQ
- Oracle FAQ: SQL Books
- Oracle FAQ: SQL code examples

Navigation: Reference > Main Screen > Tabs > Tab: Selection Parameters >

Tab: Selection Formula

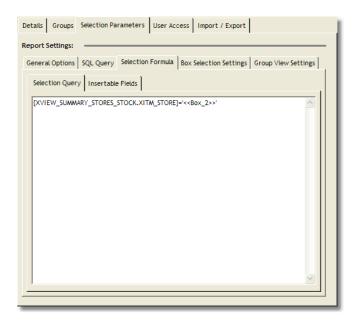


Selection formula allows to filter out records of the record source. As with the other tabs in this section, it is used only during report development and should be disabled for regular users to avoid corrupting the report.

Selection Formula:

In here a WHERE condition is defined which filters out the results of the source recordset. One can substitute specific field names with user selection.

Please note: there is no syntax checking, so any errors will be shown at the runtime of the report. Also, the parameter field names are CASE SENSITIVE.



One can use the following parameter fields inside your query:

- <<Box_1>> to <<Box_10>>
- <<Text_1>> to <<Text_10>>
- < <<Date_1>> to <<Date_10>>
- <<Group_1>> or <<Group_2>>

Remember: When using SQL query, the selection formula is ignored. If you use SQL query, please include selection formula in SQL query tab.

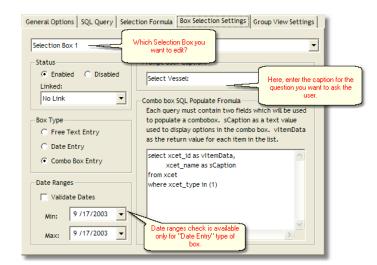
Navigation: Reference > Main Screen > Tabs > Tab: Selection Parameters >

Tab: Box Selection Settings

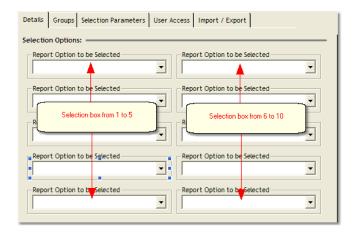


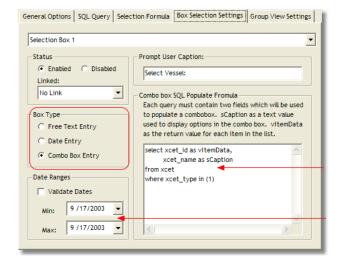
As with the other tabs in this section, Box Selection Settings are used only during report development and should be disabled for regular users to avoid corrupting the report.

Box Selection Settings:



On the main screen (Details Tab) of the Report Manager, you can define several parameter fields which will ask the user for input necessary to gather the data from the SQL engine. The parameter fields are numbered from from 1 to 10 and their layout is as follows:





The following are the available types of parameter boxes in the system:

Free Text Entry -

allows you to ask the user for any type of text or numbers, without any syntax checking.

Combo Box

also known as a "drop down box", allows the user to make a selection from a range of items. This could be the selection of a ship out of the whole fleet or the selection of particular department. For this type of box you have to provide a Combo Box SQL populate formula, which has to contain two fields: sCaption as a text value used to display options in the combo box, vitemData as the return value for each item in the list.

Date Entry - this will display a calendar asking the user to make a date selection. You can force the selection to be inside a specific date range by using the Validate Dates option.

You are able to force the user to make a selection from another parameter box before he is able to select the current one, this functionality is called 'linking'.



Below 'Status' of the current box, in the 'Linked:' drop down, you can select which box has to be selected first by the user,

This proves useful if you depend on the previous box to populate content of the current one. For example your previous box contains ship selection, and the current one should display a list of Periods for that particular ship. Linking in this case is obligatory, otherwise an error exception will be created.

Navigation: Reference > Main Screen > Tabs > Tab: Selection Parameters >

Tab: Group View Settings



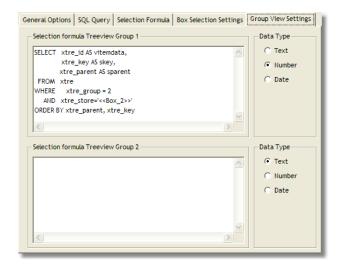
As with the other tabs in this section, Group View Settings are used only during report development and should be disabled for regular users to avoid corrupting the report.

Group View Settings:

For the Group View (tree selection view), you have to build a custom SQL query which returns 3 fields:

- vitemdata the value of the selection which is returned to report manager engine
- skey the description of the node
- sparent ID of the parent node

Within your SQL query, all the parameters on the Box Selection Settings tab can be used.



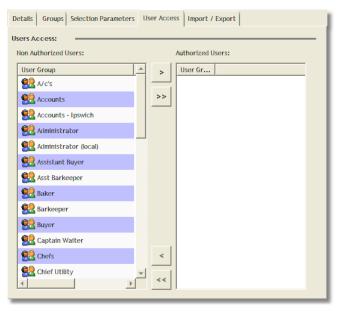
Navigation: Reference > Main Screen > Tabs >

Tab: User Access



In the User Access tab, you can select which user groups will have print and preview access to a specific report.

User Access:



The following buttons are available:

- Moves selected group from left side (Non Authorized Users) to the right side (Authorized Users)
- Moves ALL groups from left side (Non Authorized Users) to the right side (Authorized Users)
- Moves selected group from right side (Authorized Users) to the left side (Non Authorized Users)
- Moves ALL groups from right side (Authorized Users) to the left side (Non Authorized Users)

Basic operations in this tab will be to move appropriate user groups from the left side of the screen to the right side therefore giving them access to the current report.



Please note

All users will see the report in the list regardless of the security settings, but they won't be able to preview or print the report if they are declined that right.

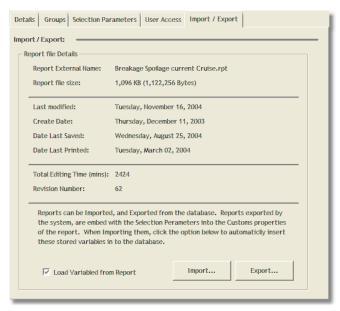
Navigation: Reference > Main Screen > Tabs >

Tab: Import / Export



This tab displays detailed information about the report and allows to export existing reports and import new ones into the system.

Import / Export:

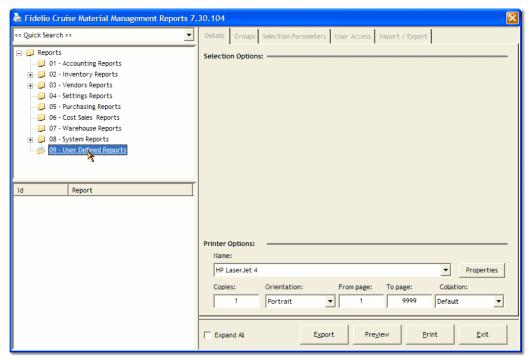


The following information is displayed on the screen:

- Report External Name the filename of the report
- Report file size provides information on disk size of the report (in KiloBytes and Bytes)
- Last modified shows the timestamp of the last report modification
- Create Date allows you to see when the report was originally created
- Date Last Saved displays when the report was saved last (outside of the MMS system)
- Date Last Printed shows when the last printout of the report occurred
- Total Editing Time how much time, in minutes, has been spent on the development of the report
- Revision Number provides information on how many revisions have been made to the report

Importing a new report

From the list on the left hand side, select the report group where you would like to add the new report.



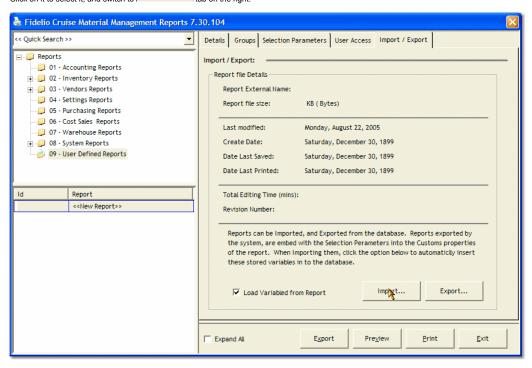
Right click the mouse on the destination report group and select Add Report.



In the section below the report groups an empty entry for a new report appears.

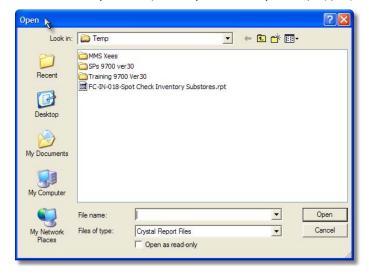


Click on it to select it, and switch to Import / Export tab on the right.



Make sure the Load Variables from Report box is checked and click the Import... button.

Browse to the folder on your local computer where you have extracted your new report (.rpt file) and click Open to finish importing the new report.



Once the report is imported, please switch to the User Access tab and assign user groups which will have access to this report.



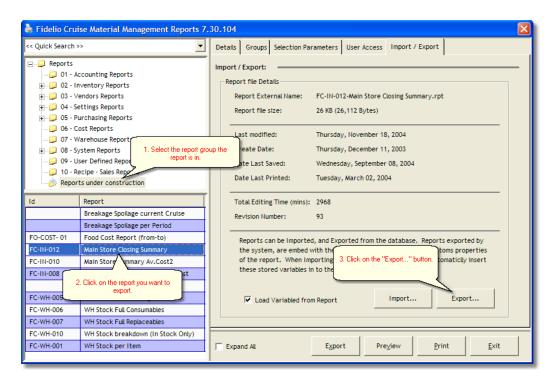
- Once a report has been added, you can move it to different folder by pressing SHIFT key on the keyboard and dragging the report to the destination folder. By demain folder "Reports".
- Clicking on "Reports", at the top of the tree, shows all the reports in the system. Scroll down the list to find your newly imported report and then you can move it described above.

Importing existing report

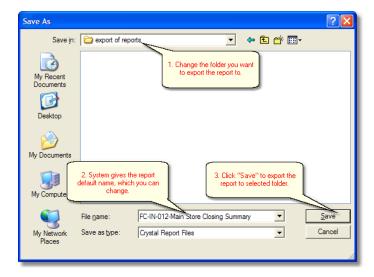
Importing existing reports is very similar to Importing New Report, the only difference is you skip step 2, and in step 3 you have to highlight an existing report. Once you click import, the file will replace the selected report.

Exporting the report

Please see the screen below for a step by step explanation of how to export an existing report.



Once you click the export button, the Save As dialog appears.





Note: Exporting the report inserts additional information necessary for the import inside the report. This information includes the definition of all

parameters (criteria's), SQL queries etc.

Since editing the report in Crystal Reports will strip this information from the file, after editing the report in Crystal import it into existing report in Report Manager with option "Load Variables from the Report" UNCHECKED, and afterwards export it before sending the report out.

See Also:

How to: Add a new report

Navigation: How to ... >

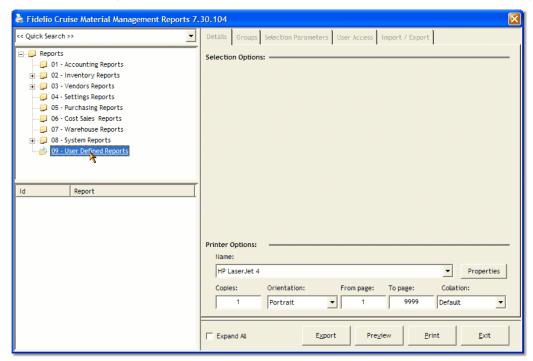
How to... Adding new report



Adding a new report.



• From the Fidelio Launcher, please go to Report Manager module. On the list on the left side, select which report group into which to add the new report to.



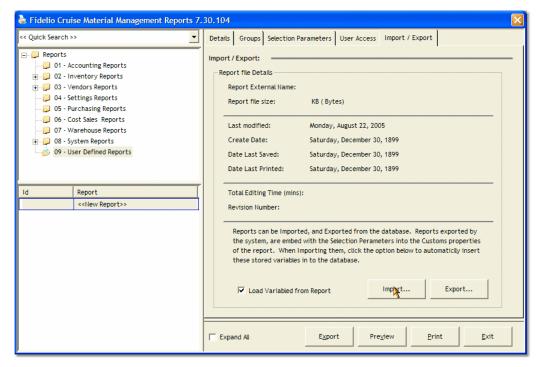
• Right click the mouse on the destination report group and select Add Report.



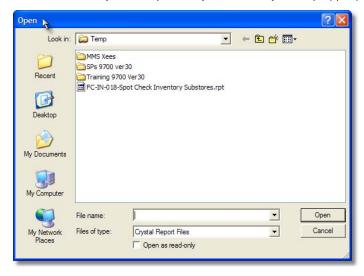
• In the section below the report groups, an empty entry for a new report appears.



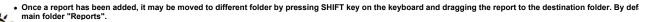
Click on it to select it, and switch to Import / Export tab on the right.



- Make sure the Load Variables from Report box is checked and click the Import... button.
- Browse to the folder on your local computer where you have extracted your new report (.rpt file) and click *Open* to finish importing the new report.



Once the report is imported, please switch to the User Access tab and assign user groups which will have access to this report.



Clicking on "Reports", at the top of the tree, shows <u>all</u> the reports in the system. Scrolling down the list to find the new imported report. It may then be movced to t described above.

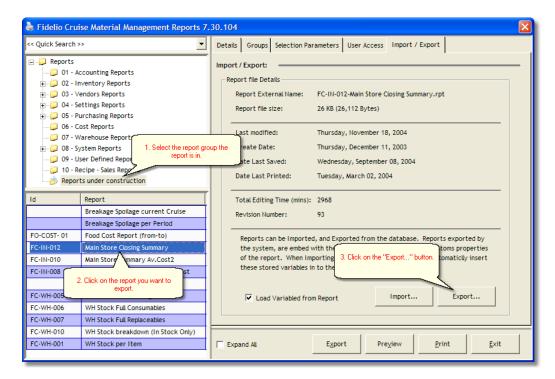
Navigation: How to ... >

How to... Exporting the report.

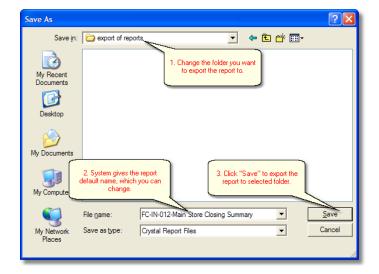


Exporting a report

• Please see below screen for the step by step explanation how to export existing report.



• Once clicking the export button, the Save As dialog appears.





Note: Exporting the report puts inside the report additional information necessary for the import. Those information include definition of all

parameters (criteria's), SQL queries etc.

Since editing the report in Crystal Reports will strip the file from this information - after editing the report in Crystal, import it into existing report in Report Manager with option "Load variables from the report" UNCHECKED, and afterwards export it before sending the report out.

Navigation: »No topics above this level«

Frequently asked questions

• I have imported a new report but the parameters section is blank. Why is this?

The report has been opened in Crystal Reports editor and saved. This strips the file of the additional information which is necessary to pass the parameters to the Report Manager. If the created by Fidelio, please contact support to receive a corrected version.

• I receive the following message:



This warning will appear if there are missing parameters in the Details Tab or, if no selection has been made in the tree in the Groups Tab. The report requires all parameters to be chos you have made the appropriate selections in both tabs.

• I Would like to print a report on everything that has been ordered for a particular day? Looked at Report Manager - Purchasing but report. Does it exist?

The Purchasing Reports include reports that allow a user to print deliveries by Date, PO number and Total Quantity.

• My reports print in wrong paper format. Where is the setting for Paper Size.A4 paper in landscape?

This can be made by changing your printing properties In the Printer Options under Windows Control panel and selecting the correct Paper size.

• How do you print a food cost for a cruise?

By selecting Report Manager and activating the food cost Report Tab.

Navigation: Reference >

Requests: Main Screen



The Request Module is used to manage the materials ordering process between the ship and headquarters that does the central purchasing for all the ships of the fleet and all items.

Therefore we need to distinguish exactly between a request and a purchase order.

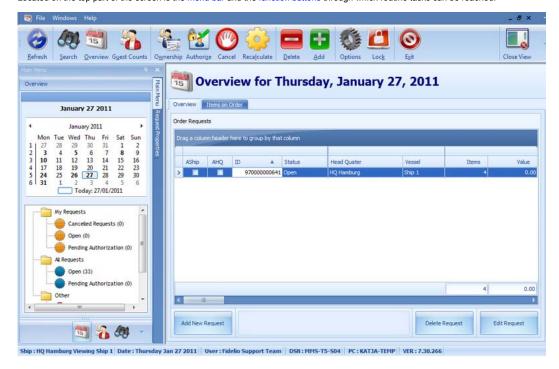
Request: A request is issued onboard to advise the purchasing department of the onboard supply requirements. This means the ship is requesting only items as defined in the Article Manager without prices and vendors.

Purchase Order: A purchase order can only be issued by the authorized purchasing department in order to buy goods for ships use. As a consequence a request will finally result in a purchase order to supply the ship. In fact a request is the follow up process of other tasks completed by other modules, like movements and sales that have to be *completed* before a request can be created that meets all the Material Management requirements.

In the case that a former task has not been fulfilled the Material Management System will prevent proceeding with the certain task and will not allow to bypass the procedure anyhow.

Requests Main screen

The below image appears once opening the requests module. The module has different views depending on if a request is open or if a generic view is being used. In this manual we will refer to the request overview which will list all requests for the selected date, the items on order view and the order request detail view. Located on the top part of the screen is the menu bar and the function buttons through which routine tasks can be reached.



Navigation: Reference > Main Screen >

Buttons:



The buttons toolbar contains the basic and most frequently used options for creating requests, viewing information and printing reports.

Buttons:

Clicking the buttons below or the links will open more information and instructions on the usage of these functions.



Refresh Updates information on screen.

Enables search engine to search for specific request. By clicking here user will always return to main screen. Search Overview

Guest Counts Number of guests for corresponding day. Ownership Authorize Current owner of request document. Enables user to authorize request.

Cancel Cancels order. Comments can also be added why the request has been canceled. Can still be viewed

under "Cancelled Requests".

Recalculate Updates request with current prices. Delete Delete order requests permanently. Add Options Lock Opens New Order Request screen. Opens the Options Module

Locks the Request Module, only person locking will be able to unlock.

Exit Exits Request Module. Close View Closes screen view.

Most of the options have corresponding tools in the menu, keyboard shortcuts assigned to them or, are available with a right mouse click.

Navigation: Reference > Main Screen > Main Screen: Buttons >

Button: Search



The search option can only be activated while in the items view. It provides the possibility to search and locate a specific Order Request that has already been created in the system. This can be made by defining specific search criteria.

Button Search:



Click the Search button to initiate the function.

Once activating the Search engine. The fields for specifying the search criteria open on the left side of the screen.

Date Ranges:	
Delivery Date From:	•
Delivery Date To:	
Request Properties:	
Request ID:	0 ‡
Headquarter:	
Buyers Group:	_
Owners:	_
Requests Contains:	
Item:	•
Clear	Search

Date Ranges

A date range may be selected in order to narrow the search for a particular request.

Request Properties

Request ID: Identification number of the request.

<u>Headquarter:</u> Allows an restriction to which head quarter the request belongs.

Buyers Group: Allows the filtering by name of the group responsible for purchases.

Owners: Allows filtering by user who is the owner of the request. It can be a different user than the user who created the request if the ownership has been changed.

Requests Contains

Item: A request can also be searched by selecting an item that belongs to it.

Upon having selected the criteria, the search may be initiated by pressing

Search

and the results will be displayed in the Main Screen Overview.

Navigation: Reference > Main Screen > Main Screen: Buttons >

Button: Refresh



This option refreshes the screen layout. For example, once having sorted columns by their heading or resized them by clicking refresh will reset the layout to the default view.

Button Refresh:



Click to refresh your screen layout.

Navigation: Reference > Main Screen > Main Screen: Buttons >

Button: Overview



Button Overview:



By selecting this function the screen will return to the default main screen.

Navigation: Reference > Main Screen > Main Screen: Buttons >

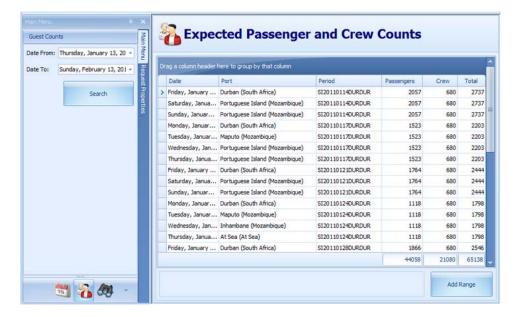
Button: Guest Counts



Button Guest Counts:



By selecting this function the passenger and crew counts, as well as the dates, ports and period IDs will appear depending on the date range selected in the menu on the left side of the screen.



By selecting the "Add Range" button, the user is enabled to create a range and enter the passenger and crew counts corresponding to these days. After completing the fields, the new range will show up in the above list.

Navigation: Reference > Main Screen > Main Screen: Buttons >

Button: Ownership

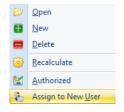


Button Ownership:



By selecting this function the ownership of the request order can be assigned to a new user for editing or for authorization purposes.

By selecting the above button or by right clicking on a selected request the following screen will pop up allowing the user to assign ownership from here.



Reason:

Depending on the setup of your system, define the reason for the re-assigning of ownership.

Reasons can be:

<u>Request Authorization</u>: By selecting this the user will request authorization from the user who the ownership is transferred to.

<u>Decline Authorization Request:</u> Authorizations may also be declined and sent back for readjusting requests.

 $\underline{\textit{Transfer Ownership}}.$ Ownership can be transferred to another user.

Filter:

By typing the first few letters of a name in



the filter enables to find users faster.

By clicking on "Assign", the ownership of the document will then be transferred to the selected user.

Ownership History:



<u>Date/Time:</u> Actual time and date of the

Type: Description of the action taken.

<u>Assigning User:</u> Name of the user responsible for the corresponding action.

<u>Assigned To:</u> Name of the user newly responsible for the document.

<u>Comments:</u> Detailed description of action taken.

Navigation: Reference > Main Screen > Main Screen: Buttons >

Button: Authorize



Button Authorize:



Authorization of the Request

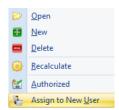
Once the request has been verified and found correct in its content it can be authorized by the person in charge. Depending on the company's structure it is usually the F&B Manager and/ or the Hotel Manager responsible to authorize requests.

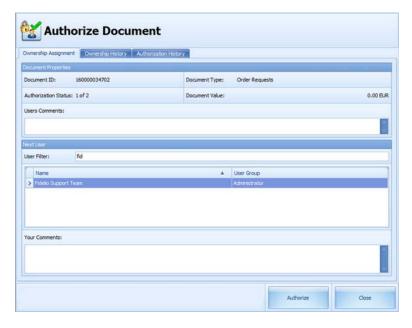
Ownership of a document can also be transferred to another user in order for them to have the opportunity to adjust the order request

The authorization or transfer of ownership can be done by selecting the order request and right clicking on it or by clicking on the

Ownership Authorize

Ownership and Authorize buttons. By right clicking the following options will be available where authorization and transferring ownership is also possible.





DOCUMENT PROPERTIES

<u>Users Comments:</u> any message or comment can be added here

NEXT USER

Filter:

By typing the first few letters of a name in the filter enables to find users faster

YOUR COMMENTS

Any additional comment can be added here for next user to view

Once the ownership of a document is passed on to a user with the rights to authorize the request and he verified correctness and authorized it, it then is sent on for a second authorization on board or directly on to HQ (depending on company structure).

Once the request has been authorized shipside, the box "AShip" in the overview next to the particular request will be marked as shown below.



Once the request has been authorized shore side, the box "AHQ" in will be marked as shown below.

	AShip	AHQ	ID A	Status	Head Quater	Vessel	Owner	Buyers Group	Items	Value
>	V	V	970000000582	Authorized	HQ Hamburg	Ship 4	Fidelio Support Team	Buyers Beverages	7	528.58

At this point the request is ready to be converted to a Purchase Order.

Navigation: Reference > Main Screen > Main Screen: Buttons >

Button: Cancel



Button Cancel:



By selecting this function the order request can be cancelled, however it will not be entirely deleted. Cancelled requests can be found in the summary view under the folder "Other".

When selecting this option the following window will appear



In order to cancel a request an explanation will also be required. By clicking on "Apply Cancel", the request will then disappear from the overview screen.

Canceled requests can be found under Cancelled Requests (34)

on the left hand side of the screen under the calendar view.

Navigation: Reference > Main Screen > Main Screen: Buttons >

Button: Recalculate



Button Recalculate:



By selecting this function the system will recalculate the points that are check-marked below with the most up-to-date data



Navigation: Reference > Main Screen > Main Screen: Buttons >

Button: Delete



Button Delete:



By selecting this function the system will delete the selected request permanently.

When selecting this function, the system will ask for confirmation whether the user is sure to delete the record as shown below.



Navigation: Reference > Main Screen > Main Screen: Buttons >

Button: Add



The Add function button covers the process of creating a new Order Request. The program will help the user to gather all the necessary information so that the Order Request may be transmitted to the Headquarters containing all information required.

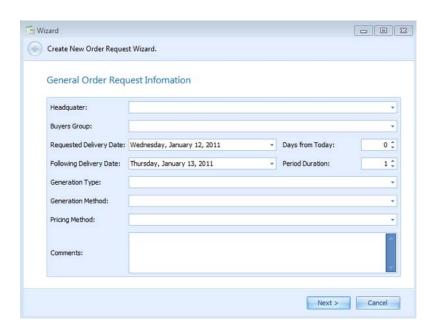
Add:



Click on the Add button to create a new Request.

The system will now open a Request Creation Wizard that guides the user through the requesting process. It will collect all necessary information while going through these 3 steps.

STEP 1



<u>Headquarter</u> This information indicates the Headquarters to where the Request will be forwarded to.

Buyers Group: The name of the group responsible for purchasing the items within the request.

Requested Delivery Date: First Choice as the Delivery date of the Request.

Days from Today: Number of days until first delivery. This field will automatically populate when entering the requested delivery date!

Following Delivery Date: Next date of delivery in case first delivery did not succeed.

<u>Period Duration:</u> Number of days between first date of delivery and second date of delivery. This field will automatically populate when entering the following

delivery date!

Generation Type: Select the type of the request. The system has three options available :

Standard Request: The system will generate the order suggestion and place quantities on the Request based on the statistical information. This information may be altered at a later point.

Emergency: Generates an order with an emergency status but leaves the user decide on what articles are needed.

Manual: The order request will be empty, therefore allowing the user to enter items manually (one by one).

Item Order Group: Requests can also be made by adding an entire item order group (e.g.: aperitifs, beer, fruits, vegetables, etc).

<u>Template Request</u>: Existing templates from the template manager can also be used when creating a new request.

Generation Method: Depending on the selected Generation Type the Generation Method field will populate.

Standard: Selection of stores will appear.

Item Order Group: Selection of item order groups will appear.

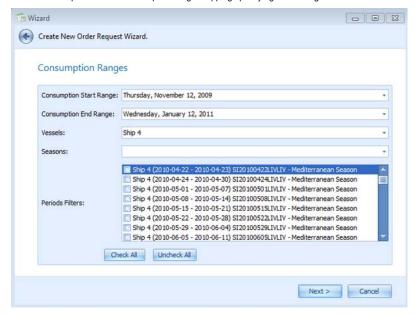
<u>Template Request</u>: Selection of available templates will appear.

Pricing Method: Method of calculation for items requested.

Comments: Any additional comments may be entered here for the request.

STEP 2

The second step covers the consumption range mapping specifying which range and season will be used to create the request.



Consumption Start Range: Select the start date from which the system should use the historical consumption information.

<u>Consumption End Range:</u> Select the end date to which the system should use the historical consumption information.

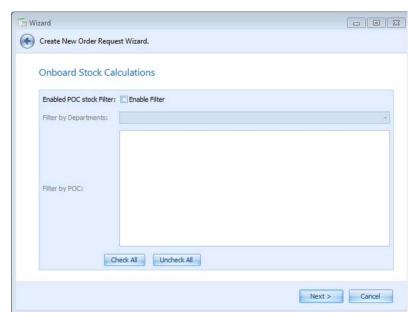
<u>Vessels:</u> Specify which vessel will be considered in the preparation of the statistical data. Multiple selections are possible, depending on the security rights of the user multiple ship will be available for selection.

<u>Seasons:</u> Specific seasons can be chosen to be part of the calculated consumption figures for the request. The system will estimate the highs and lows for items consumed in those seasons thereby will calculate the request quantities.

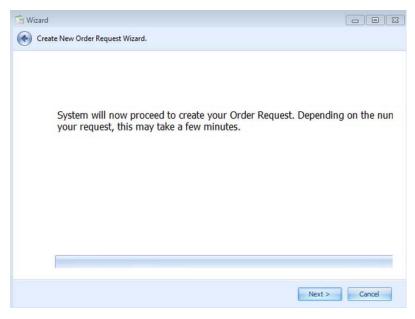
<u>Periods Filters:</u> You can use additional filter to calculate the consumption by choosing some specific periods.

STEP 3

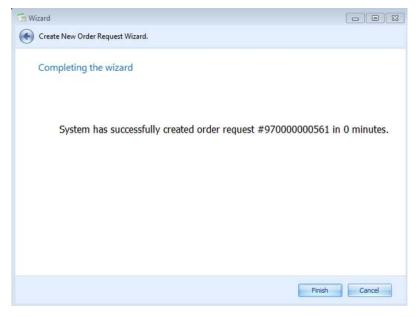
Onboard Stock calculations.



After clicking NEXT the following screen will appear. Now the system is ready to create the Order Request based on the information inserted.



Based upon the Generation Type and Generation Method, by clicking on NEXT the system will add all respective items and generate the new request.



Once the system has finished the creation process the screen will return to the Request Overview screen and the new request may be observed on the calendar on the date it was created for.

By double clicking on the Order Request the user will then be able to add new items or edit the quantities to be ordered.

Navigation: Reference > Main Screen > Main Screen: Buttons >

Button: Options



Button Options:



By selecting this option the user will be able to access the Application Settings screen.



Button: Lock



Button Lock:



Selecting this key, the module can be locked by the user and can only be re accessed by entering user credentials



Navigation: Reference > Main Screen > Main Screen: Buttons >

Button: Exit



Button Exit:



By clicking here the user will leave the Request Module.

Navigation: Reference > Main Screen > Main Screen: Buttons >

Button: Close View



Button Close View:



The currently viewed screen will be closed by selecting this button.

Navigation: Reference > Main Screen >

Request Properties

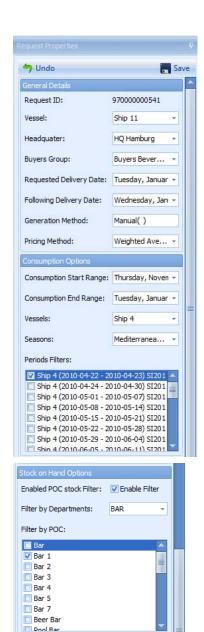


The order properties view contains all the generic information regarding the order that was inserted during the creation process. This information includes request details regarding delivery dates, statistical information as well as the estimated passenger and crew count figures of the selected period.

Request Properties:

General Details

Request ID: Identification number of selected request.



Vessel: Name of the ship which created request.

<u>Headquarter:</u> HQ responsible for purchase of request.

Buyers group: Group responsible for purchase of request.

Requested Delivery Date: Desired date of delivery of request.

<u>Following Delivery Date:</u> Next date of delivery in case first delivery did not succeed.

Generation Method: Method of adding items to the request.

Pricing Method: Type of price calculation.

Consumption Options

<u>Consumption Start Range:</u> Starting date of Consumption range that is to be considered while calculating the consumption estimates for the request

Consumption End Range: Ending date of consumption range.

<u>Vessels:</u> Usually in this field the consumption of the vessel requesting for is selected. In cases when a vessel is going to have a season it never had before, it can take the average consumption of other ships into consideration to calculate future consumptions by using other ships data.

<u>Seasons:</u> The user is requested to specify which past seasons are to be considered while calculating the consumption estimates. It is absolutely recommended to select a season in this field to calculate the consumption as exact as possible.

<u>Periods Filters:</u> The user is requested to specify which past periods are to be considered while calculating the consumption estimates.

Stock on Hand Options

Enabled POC stock Filter: Enables stock on hand statistics for specific POCs

Filter by Departments: Drop down selection of stores

Filter by POC: Stock on hand calculations can be filtered by POC

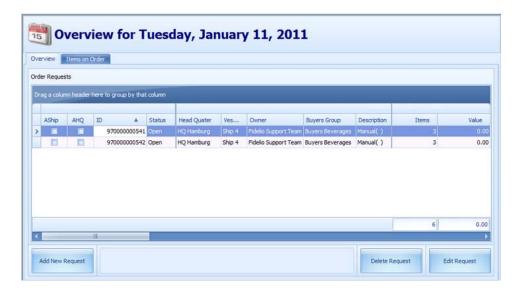
Comments: The user can add comments to the request

Navigation: Reference > Main Screen >

Request Overview

Comments:

The Request View displays all the Order Requests that have been placed for the selected day in the calendar. The system lists all orders in this space in the order of the ID number. Each order can be opened by double clicking it on. This will open the Items View with the single request articles being displayed.



The overview column headers divide the information according to the following categories:

This checkbox indicates whether the request has been authorized on board.

This checkbox indicates whether the request has been authorized in headquarters.

 $\underline{\textbf{ID}}$ The individual identification number of the request. This number is automatically generated by the system.

Status

Open: Items can still be added or can be modified in the request. Awaits authorization.

Authorized: Request has been authorized both on board and in headquarters

Processed: Request has been converted into a Purchase Order in headquarters.

<u>Headquarter</u>

The name of the company headquarters or the catering company is displayed.

The name of the vessel placing the request is displayed.

<u>Owner</u>
Name of the person responsible for the request. The ownership of a request may change due to authorization procedures.

<u>Description</u>
Type of method in which the request has been generated:

Standard Request. The system will generate the order suggestion based on the statistical information.

Emergency: Generate an order with an emergency status.

Manual: Items may be added individually (one by one) to the request.

Item Order Group: All items from a specific order group (e.g Aperitifs, Fresh fruits, Pasta) can be added to request.

Template Request. Items can be added via an existing template.

Buyers Group

The specific buyers group which is responsible for converting the Request into a Purchase Order.

Free space for comments that may be added during the creation process.(e.g if the person creating the request would like to give a message to the person authorizing it)

Number of individual items within request

Value

Total value of order request document

Items On Order:

On the following screen the list of items can be found that are on order for the upcoming days. This view can be personalized based upon which information the user wishes to retrieve by selecting and rearranging the tabs.



Vendor: Vendors' names.

<u>Unit:</u> Unit of measure of the items.

Code:

Items codes.

Store:
Name of the mainstore where the items belong to.

Amount:

Quantities requested.

<u>Item Group:</u>
Name of the Item Group where the item belongs to.

Description: Item descriptions.

Delivery Date:

Date when the items where delivered or will be delivered.

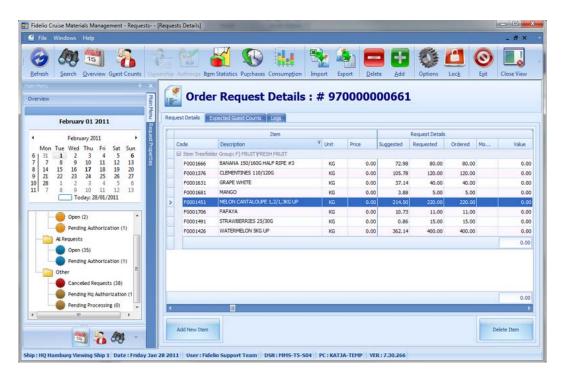
Navigation: Reference > Main Screen >

Order Request Details



The items view screen displays the contents of an Order Request in great detail for every article. The default screen displays the order article details whereas opening the function tabs at the bottom of the screen opens further views for the order including order properties and other information for the same request.

Order Request Details:



Scrolling from left to right the following columns in the Order Request Details will appear. These columns are explained in detail below.

ITEM

Code

Article Code

<u>Description</u> Article Description.

Article unit of measure.

Price

Article Unit Price.

REQUIREMENTS

The minimum amount of stock of the item required on board.

 $\frac{\mbox{Maximum}}{\mbox{The maximum amount of stock of the item required on board.}}$

PENDING

On Request

Amount of the item requested in another request.

On Order
Amount of the item already ordered.

On Transfer
Amount of the item en route to ship.

PPD (passengers per day)

These figures can be made available in order to calculate accurate stock consumption.

PPD pax

Number of passengers per day.

PPD Crew Number of crew per day.

STOCK ON HAND

Mainstore

Current stock available in mainstore.

Substores

Total of current stock available in substores.

Total SOH

Total SOH = Mainstore SOH + Substores SOH

CALCULATIONS BEFORE PERIOD

Ext. Consumed

Estimate on the consumption per the period range that has been specified during the New Request preparation wizard.

Est. ExpectedEstimated expected consumption of article within the range that has been specified for the request.

The stock on hand on day of delivery. SOH DOD = SOH - Est. Expected consumption.

CALCULATION

<u>Pax</u> Actual number of passengers.

<u>Crew</u> Actual number of crew.

Required Pax + Crew

RESERVE STOCK

<u>Days</u>
The reserve range is specified on how long the stock should last prior to receiving more deliveries.

Amount
Total quantity of reserve stock.

PURCHASING DEPARTMENT

<u>Comment</u>
Messages concerning the request may be added here by the purchasing department.

REQUEST DETAILS

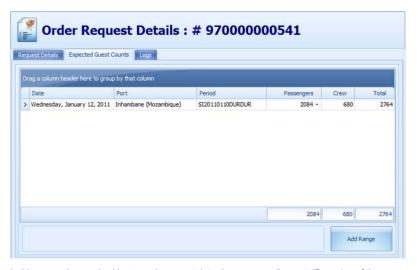
Suggested

Order quantity suggestion by system. This value is calculated on the basis on past consumption for the period that was ranged during the New Request preparation wizard.

Request quantity. This is the Quantity on the current order.

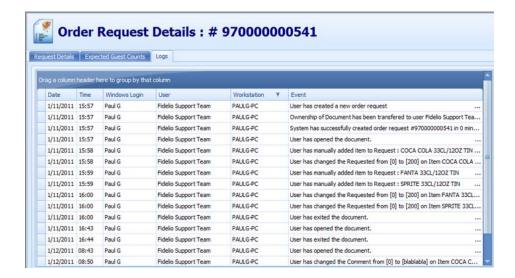
Value Total value of items requested.

Expected Guest Counts:



In this screen the user is able to see the current date, the corresponding port, ID number of the current period, and also the corresponding passenger and crew count. The crew and passenger count can be edited in this view in order for more accurate consumption calculations.

Logs:



Date: Date of event occurrence.

Time: Exact time of event occurrence.

Windows login: Name of user logged in on workstation.

User: User login for MMS.

Workstation: Name of PC where event has been created/edited.

Event: Description of event.

Navigation: Reference > Main Screen > Order Request Details >

Buttons



Within a request order, additional buttons are available on top of the screen. These functions are also accessible by right-clicking on the items in the list.



Refresh Updates information on screen.

Search Enables search engine to search for specific request.

Overview By clicking here user will always return to main screen.

Guest Counts

Number of guests for corresponding day.

Item Statistics

Provides detailed information concerning selected item.

Provides history of consumption Provides history of consumption Provides history of consumption Provides history of consumption for item per cruise.

On Order Provides information of current and pending orders of the item.

Import Users are also able to import items from an excel file.

Export Users are able to create an excel file of requests.

Delete Will delete the currently selected item from the request.

Add Will open the search for article window in order to allow the search for another item to be added to the request.

Options Opens the Options Module.

Lock

Locks the Request Module, only person locking will be able to unlock.

Exit Exits Request Module Close View Closes screen view.

Navigation: Reference > Main Screen > Order Request Details > Buttons >

Button: Current Stock on Hand

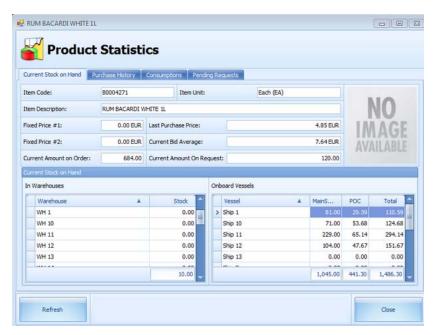


The Statistics button is active only in the Items View when individual products are selected. While in this mode it is possible among product details to find information concerning Purchase History, Consumptions and pending requests for the item.

Statistics:



While in the Items View click to open the Statistics Module on the current stock on hand tab.



Item Code: Unique identification number.

Item Unit: Unit of measurement for the selected item.

Item Description: Description of the article.

Fixed Price #1: HQ cost price.

<u>Last Purchase Price:</u> Last price purchased of the selected item.

Fixed Price #2: Ship cost price.

<u>Current Bid Average:</u> Average price according to available bids for current period.

<u>Current Amount on Order:</u> Quantity of item currently within a Purchase Order.

<u>Current Amount on Request:</u> Quantity of item currently within an Order Request.

Current Stock on Hand: Quantity of item available.

Navigation: Reference > Main Screen > Order Request Details > Buttons >

Button: Purchase History





By selecting this function the purchase history and its details will appear.

Depending on your security settings is it possible that you can not use this function.

Opening the Purchase history tab offers the possibility to view complete purchase history for the selected product and the selected vessels. This information is organized in columns as described below and may be viewed within a specified date range.



Entities: Depending on your security rights you will have several vessels for selection.

From Date: Starting period of retrieving data.

To Date: Ending period of retrieving data.

Filter Vendor: By selecting a specific vendor, only that particular vendor will appear in the details on the bottom part of the screen.

Purchase Overview

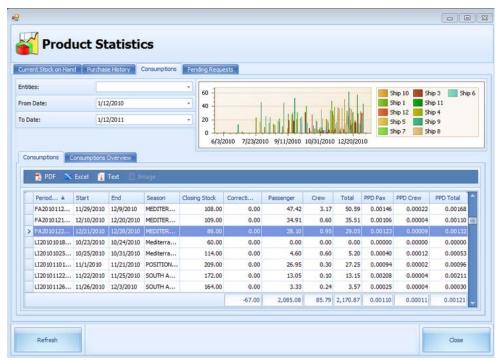


Navigation: Reference > Main Screen > Order Request Details > Buttons >

Button: Consumptions







Period: code for the period

Start: beginning day of the period

End: last day of the period

<u>Season:</u> name of season period belongs to <u>Closing Stock:</u> stock on hand at end of period

Correction:

Passenger: consumption per passenger

Crew: consumption per crew member

Total: passenger consumption plus crew consumption

PPD Pax: consumption per passenger per day

PPD Crew: consumption per crew per day

PPD Total: consumption per passenger per day + consumption per crew per day

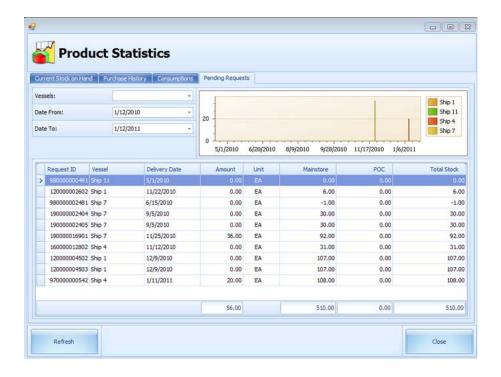
assenger Crew Total	Vessel ▲				_	_		_			_		۱
Season A	Ship 1				Ship 10			Ship 11			Ship 12		
	Passenger	Crew	Total	Passenger	Crew	Total	Passenger	Crew	Total	Passenger	Crew	Total	1
ARIBBEAN	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
NDIAN OCEAN WINTER	17.53	-1.10	16.43	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
NSTITUTIONAL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
AY UP	0.03	0.20	0.23	0.00	0.00	0,00	0.00	0.00	0.00	0.00	0.00	0.00	
lediterranean Season	7.10	1.70	8,80	0.00	0.00	0,00	0.00	0.00	0.00	0.00	0.00	0.00	÷

Navigation: Reference > Main Screen > Order Request Details > Buttons >

Button: Pending Requests



The On Order tab lists down the pending requests for the selected item by vessel and selected date range. The information is organized by columns which are described below.



Request ID: Unique identification number of request.

Vessel: Shows the ships name.

Delivery Date: Request's day of arrival.

Amount: Quantity of item within order request.

<u>Unit</u>: Unit of measurement for item.

<u>Mainstore:</u> Stock on hand in mainstore for particular item.

<u>POC</u>: Total stock on hand in all Point of Consumptions.

<u>Total Stock:</u> Mainstore stock on hand + POC stock on hand.

Navigation: Reference > Main Screen > Order Request Details > Buttons >

Button: Import



The Import function may be used to import an Order Request on a pre-defined Excel work sheet into MMS.

Import:



Click on the Import Button to start the import of an Order Request File

An import window will open.



Navigation: Reference > Main Screen > Order Request Details > Buttons >

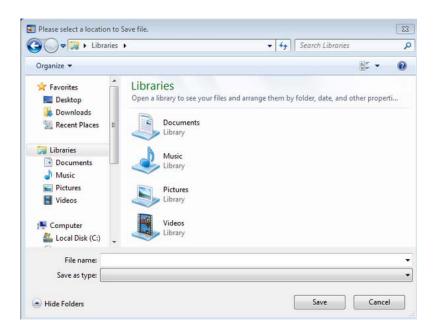
Button: Export





The request order can be exported to an Excel document.

When selecting the export option user will have to select the export path.



Select destination folder and then click on save.

Navigation: Reference > Main Screen > Order Request Details > Buttons >

Button: Delete

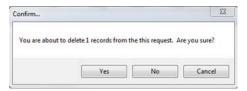


Button Delete:

By selecting this function the system will delete the selected item from the order request..



When selecting this function, the system will ask for confirmation whether the user is sure to delete the selected item as shown below.



Navigation: Reference > Main Screen > Order Request Details > Buttons >

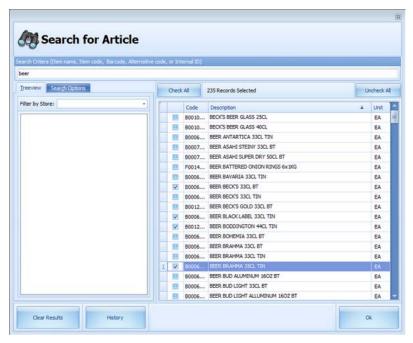
Button: Add





Click on the Add button to insert an additional item into the order request.

By selecting "Add" the article search engine will appear where the required articles may be searched and selected. It is also possible to select multiple items to add to the Order Request. As seen below multiple items have been selected in order to add all of them to the Order Request.



Under the column "Requested" the quantity of the item can be entered as shown below.



When the necessary quantities have been entered, by clicking on

Close View the order request overview screen will appear once again.

Navigation: Reference > Main Screen >

Menu



The Menu bar on the top of the screen contains different options while an Order Request is being viewed in the Items View space.

Menu bar:



Navigation: Reference > Main Screen > Menu >

Menu: File



File:



Skins:

With the selection of skins users are able to select the

background color of the module.

Exit

Exits the Request Module

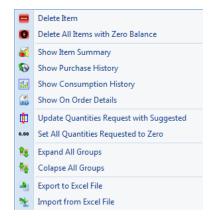
Navigation: Reference > Main Screen > Menu >

Menu: Edit



The Edit Menu in Order Request View contains further options for managing the order requests. Most of these options are also available with a specified function button that is specified aside each function and they can be via a right mouse click in case an article is selected.

Edit:



Delete: Delete a selected Item or Request

<u>Delete Items with zero Balance:</u> Delete all those articles on a Request that have the Order Quantity at Zero.

Show Item Summary: Shows the statistics for a selected item on an Order Request.

Show Purchase History: Shows the historical consumption of an Item on a selected date and ship fleet range

<u>Show Consumption History:</u> Shows the item consumptions per period per ship and date range

 $\underline{\underline{\text{Show On Order Details:}}}$ Shows any pending Order Requests for the selected Article

<u>Update Quantities Request with Suggested:</u> Will use the suggested quantity on the Order request as the quantity to be place on order

<u>Set All Quantities Suggested to Zero:</u> will set all suggested quantities to zero

Expand all Groups: will show all items for individual groups

Collapse All Groups: will only show the main groups

Export to Excel File: exports the order request to an excel file

Import From Excel File: imports items form an excel file

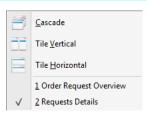
Navigation: Reference > Main Screen > Menu >

Menu: Window



The Windows menu allows to change on how the windows and screens are displayed on the layout.

Windows:



Navigation: Reference > Main Screen >

Frequently Asked Questions



This section covers some problems that are frequently encountered by our users. The questions are organized by category and where necessary links are provided to relevant sections of the help.

■ Why can my order request not be processed in the head office?

As already mentioned the Requests Module is an element within the Material Management process that requires a few conditions to be met in order to assure smooth supply chain operation. This chapter describes these criteria that enables the user to understand the conditions and dependencies.

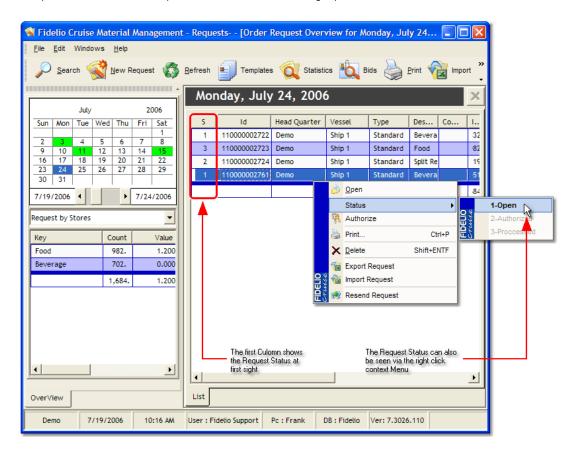
Conditions that enable the Head office to access or "see" the Purchase Order

"I made an an Order Request but the Headquarter says they can not process it"

Introduction: Ship to Shore Purchasing Requests and Purchasing Orders are in fact very sensitive issues because the entire quality of the cruise line depends on a accurate procurement process. For this reason the Material Management System contains strict authorization and user limiting functions to enable any higher authorized user to control other users entries i.e. requests and to avoid mistakes that could result in financial issues.

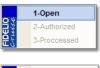
For this reason any Request made onboard even by storeroom and hotel controlling staff has still to be authorized to enable the authorizing person to check for mistakes and discrepancies to avoid any serious issue and most possibly an emergency request afterward in case something important has not been considered while constructing request.

Solution: Check the Order Status of the concerning request onboard if it has been set to the right authorization status. The following example shows a case where the Request can not be seen in the Purchasing Department:



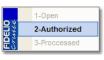
In this case the Order Status is still 1 and needs to be set to 2 by authorizing the Request. Please ask your designated Area Manager or Department Leader for assistance in this case.

Here is a Explanation of all the possible Order Statuses:



Status : 1-Oper

Status Open means that a request has been created by the responsible and authorized persons. Any Changes i.e. in quantity can still be done by all authorized users



Status: 2-Authorized

The Request has been authorized by the User in Charge i.e. Hotel Manager, Food Manager etc.. No changes are possible anymore. From now on the request can be processed in the Purchasing Department Shore side.



Status: 3-Processed

The Request has been processed into a purchase order that has been forwarded to the supplier. From the Purchase Order Status ??? the user is able to see the ordered Quantity in the On Order Column in the detail View of the Request Window.

What does this Pink Color mean?

The color is a warning please not to open the request at the current time. In these



cases it might be possible that the Idea Interface started already the transfer for Ship to Shore while the Request is still being edited in the Headquarter. The pink color should disappear automatically after a while.

Overview

Overview Top Previous Next

Overview

The Sales Overview module gathers all information from Micros into MMS. By navigating within the Sales Overview many useful details in consideration to charges, revenues, revenue centers, checks, and other statistical information are available which summarize daily operations.



Sales Import Overview

Top Previous Next

Sales Import Overview





Vessel: name of the ship currently viewed

By selecting a day, the corresponding details will be processed for view in the module

By holding down the left mouse button and dragging it across multiple days will be selected

	RVC Code A	Revenue Center	Total
>	18	Bar 1	354,30
	20	Bar2	3,103.15
	21	Bar3	1,160.75
	22	Bar3	526.95
	23	Restaurant1	738.20
	24	Bar4	2,193.80
	25	Bar5	3,161.40
	26	Lounge 1	209.60
	27	Lounge2	632.20
	28	Wine Bar 1	1,291.50
	29	Wine Bar2	3,295.85
	30	Room Service	232.80
	31	Spa	658.50
			20,651.50

RVC Code: unique revenue center identification code

Revenue Center: name of the Revenue center

<u>Total:</u> value of total sales for selected date for related Revenue Center



Sales percentage breakdown per Revenue Center

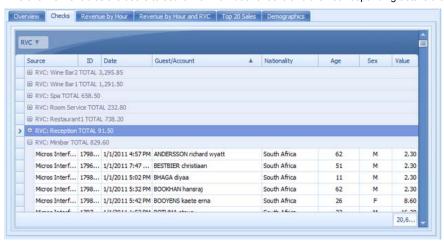
Sales chart based upon Revenue Center and sales value



Checks Top Previous Next

Checks

This overview enables the users to search for individual checks and their corresponding details that have been imported into MMS



Source: where the information is coming from (micros interface)

 $\underline{\text{\bf ID:}}$ the unique identification number of the check

Date:

Guest/Account: name of the person signing for check (this name is retrieved by swiping customer's card)

Nationality: nationality of person charged

 $\underline{\textbf{Age:}}$ age of person charged

Sex: male/female

Value: total value of check charged

Revenue by Hour

Revenue by Hour

Statistical information is provided in this chart in regards to sales by the hour. In the chart the bottom line (0,3, 6, 9 etc) represents the time, while the line on the left represents the value (500, 1000, 1500)



Revenue by Age: a breakdown of sales for individual age groups

Revenue by Nationality: sales breakdown for individual nationalities

Revenue by Gender: breakdown of sales between male/female

Revenue by Hour and RVC

Top Previous Next

Revenue by Hour and RVC

Statistical information regarding sales by the hour per revenue center

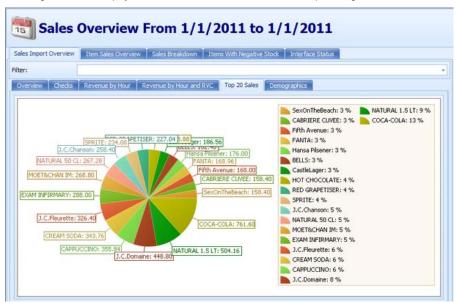


Top 20 Sales

Top 20 Sales

Information regarding the top 20 best selling items. The main screen displays a pie chart with the item names and individual sales value.

On the right side of the display a breakdown of items and their total share in percentage can be viewed



Demographics Top Previous Next

Demographics

In this view various statistical data can be retrieved. Each tab in the grid can be selected and moved in order to retrieve the corresponding information from them.



Top Previous Next

Item Sales Overview

Item Sales Overview

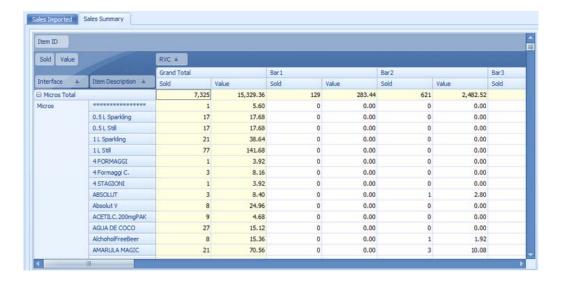
Overview



Sales Imported



Sales Summary



Sales Breakdown Top Previous Next

Sales Breakdown



Items With Negative Stock

Top Previous Next

Items With Negative Stock

All items that have a negative quantity in the POCs will be shown here, as well as further details of item transactions.



POC: Point of consumption

Item Code: unique item code in MMS

Item Description: name of the item within MMS

Item Unit: unit measurement of item

Opening Stock: stock on hand at beginning of period

Transfer In: quantity received from mainstore or other POC

Transfer Out: quantity to be transferred back to mainstore or to other POC

Stock on Hand: current physical stock on hand

Stock Sold: sales of item sold

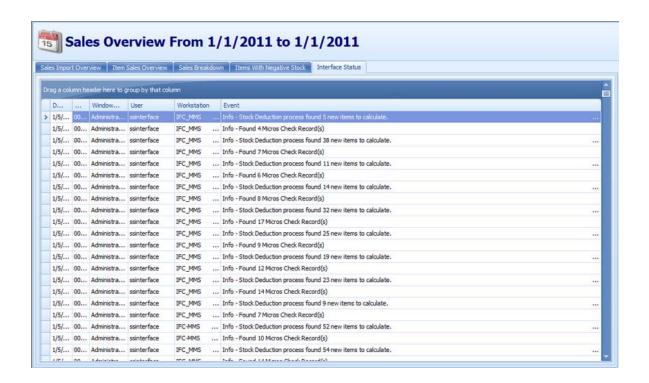
Pending Transfer In: quantity still to be received
Pending Transfer Out: quantity still to be discharged

 $\underline{\textbf{Available Stock:}} \ \textbf{Stock on Hand - Pending Transfer Out}$

Interface Status

Interface Status

Within this view users are able to view the status of the sales interface without having to access the interface server.



System Configuration

Top Previous Next

System Configuration

On the bottom left side of the screen the System Configuration is accessible

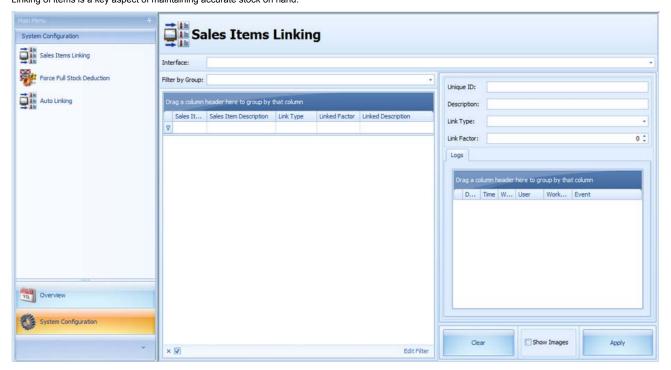


Overview

Sales Item Linking Top Previous Next

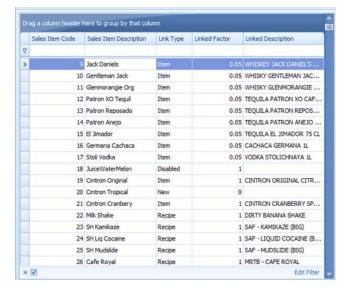
Sales Item linking

On this screen users are able to view the linking between Micros and MMS items. New links and changes may also be done here. Linking of items is a key aspect of maintaining accurate stock on hand.



Interface: the system retrieves information based on which interface is selected

Filter by Group: various groups may be selected in order to narrow the search for the list below



Sales Item Code: The unique item code in Micros

Sales Item Description: description of item in micros (this is the name that is displayed on the Micros screen)

Link Type: 4 link types exist

New: this type of link informs the user that a new button has been created in micros but has not yet been linked to an item. No stock deduction will occur in this case

Item: type of link that corresponds to a single item

Recipe: type of link that corresponds to a recipe where multiple items are deducted based on the recipe's ingredients

Disabled: existing micros item that is disabled in MMS. No stock deduction will occur in this case

Linked Factor: the number of units that are to be deducted from MMS.

Linked Description: the description of the item in MMS.



Unique ID: The unique item code in Micros

Description: description of item in micros (this is the name that is displayed on the Micros screen)

Link Type: 4 link types exist

New: this type of link informs the user that a new button has been created in micros but has not yet been linked to an item. No stock deduction will occur in this case

Item: type of link that corresponds to a single item

Recipe: type of link that corresponds to a recipe where multiple items are deducted based on the recipe's ingredients

Disabled: existing micros item that is disabled in MMS. No stock deduction will occur in this case

Link Factor: the number of units that are to be deducted from MMS.

Item: the description of the item in MMS. All items appear in this drop

down list

Code: unique item code in MMS

Unit: measurement type of selected item

Description: the description of the item in MMS

Fixed Price 1: Fixed price 2:

On Order: quantity of item in existing Purchase Order

On Request: quantity of item existing in Order Request

Clear: clears all items from screen and sets Link Type to disabled

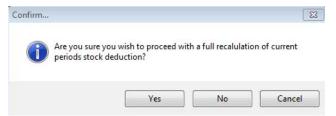
Apply: saves changes that have been made to current item

Force Full Stock Deduction

Top Previous Next

Force Full Stock Deduction

When selecting a Force Full Stock Deduction the system will ask for confirmation to proceed



There is only one reason to run a Full stock deduction, when you change a link (or a recipe which is linked) and you would like to have this change in place from the beginning of the period.

During the full stock deduction the system will recalculate all checks and deduct stock from the beginning of the period according to the changes that have been made..

<u>Note:</u> One thing to take into consideration before running a FSD, if there is a closed inventory in the open period for a sales POC, and items within that inventory will be affected by the change of the link, the variance in the inventory will stay. See example below:

Example 1:

Old link: Button "Coke" in Micros was linked with MMS item "Whisky Bourbon" and Factor 1

New link: Button "Coke" in Micros linked with MMS item Coca Cola Can and Factor 1

Sales in the current period of "Coke" is 5. (in this case because of the wrong link, 5 of item "Whisky Bourbon" has been deducted, and "Coke" remained the same

If a FSD is run in this case, and there was no inventory containing "Whisky Bourbon" or "Coke", then the sales for 5 "Coke" will be deducted from "Coke" in MMS and stock on hand for "Whisky bourbon" will be set back to its original quantity

Example 2:

In the case of an inventory being made consisting these items the following will occur:

SOH in MMS (Inventory Data): Physically counted SOH:

"Coke": 10 "Coke": 5

"Whisky Bourbon": -5 "Whisky Bourbon": 0

In this case the variance between MMS and the Physical count would be the following

"Coke": - 5

"Whisky Bourbon": + 5

When running a FSD now, the following SOH will be shown:

"Coke": 0

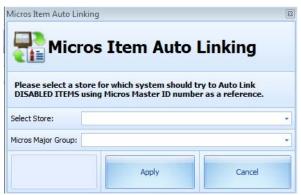
"Whisky Bourbon": 5

This new (incorrect) value will be because of the fact that the system takes into consideration the variance of the SOH after the physical count In such a situation another Inventory should be created and the two corresponding item quantities should be adjusted

Auto Linking Previous Next

Auto Linking

This option enables MMS to automatically link Micros items to MMS items



See topic "How to auto link medical items" for further information

How to...

Top Previous Next

How to...

In this section of the manual several topics are listed in order to allow users to be able to use the Sales Overview module more efficiently.

...link or to edit items

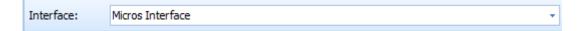
Top Previous Next

... link items or edit item links

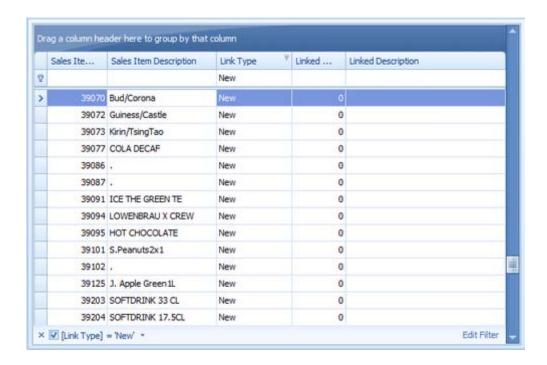
Go to Sales Item Linking in System Configuration



Select Interface



Select item from list



Fill out following fields on right side of the screen as below



Link Type: Depending whether it is a recipe or item

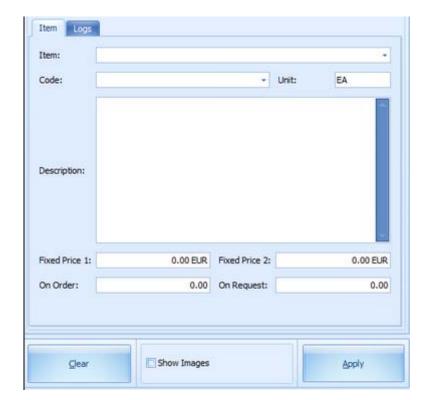
Link Factor: the number of items should be entered here that should be deducted from MMS

After selecting link type the tab "Item" or "Recipe" will appear

Item: from this drop down menu the corresponding item in MMS can be selected what is needed to be linked to the Micros item

<u>Code:</u> the code will automatically be generated according to the item selected

<u>Description:</u> the same description will appear as from the item drop down



menu

Fixed price 1:

Fixed price 2:

On Order: quantity of items already in a PO

On Request: quantity of item requested from ship

Click Apply

...auto link medical items

Top Previous Next

Step 1

Receiving Master Data from Micros

In order to link Micros items to MMS first you must connect to the "MMS Sales Import Interface"

Click on the icon "Master Data" to retrieve the Micros Master Data. This will copy the menu items, major groups, family groups and revenue center from Micros.

The following messages will appear at the bottom of the description column

When the message "Copying Micros Revenue Center" appears, continue with the next step

Step 2

On the bottom left hand side of the screen click on the icon



which is the system configuration

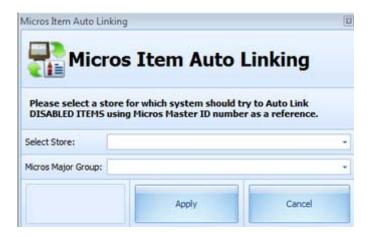


Step 3

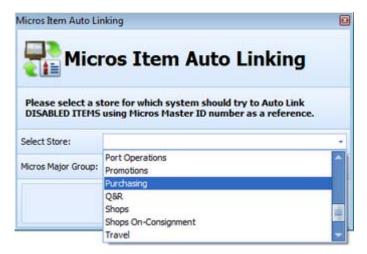
On the new screen on the left hand side please select the "Auto Linking" option

Step 4

After clicking on the Auto Linking option, the "Micros Item Auto Linking" window will appear



In this window in order to link the medical items please select "Purchasing" from the "Select Store" drop down menu



Step 5

Then select "Medical" from the "Micros Major Group" drop down



Step 6

Having selected this, please click
When the Auto Linking is complete the following window will appear



Main Screen Top Next

When opening the Security Module the below screen will be visible. By filtering user names and by selecting one, the grey area will display general security information of the user selected.

Main Screen



When selecting (highlighting) a user on the right side of the screen, security details corresponding to that user will be shown on the right side as below.



General Properties

Top Previous Next

General Properties



Please find the explanations for the different entries from the above screen below

Account Details

Login ID: name to be entered when logging into MMS

Account Type

Generic User Account: this type of account allows multiple users from one group (with the same credentials) to access MMS

Standard User Account: this type of account is personalized to one specific user

Buyers Group: this is to determine which transactions will be visible to the user in regards to purchasing, ordering and viewing items (food, beverage, shops etc)

Buyers Limit: a buyers limit can be set for each user on how much they are permitted to approve in the case of purchases from vendors or requests from ships

Onboard Crew Link: linking between MMS and SPMS

Email Address: email address of user

Account Comments: additional comments considering the account can be entered here

Account Options

Password is Locked: when this box is marked users will not be able to change their passwords

Password Never Expires: when this box is checked password will not have to be changed on a regular basis

Account is Disabled: the account can also be disabled by checking this box. Users with disabled accounts will not be able to access MMS

Change password next Login: by selecting this box, the user must change their password the next time they log on

Can be Assigned an Action List: within the various modules users who have this box marked will be able to create action events

User Assigned Security Roles

Top Previous Next

Various groups and security roles can be created according to operational needs. Within this box, by clicking edit, these security roles can be assigned to users. Multiple security roles can also be added to specific users.

User Assigned Security Roles

When clicking edit the following screen will show up



Security profiles to be added to the account may be selected from the list on the left hand side and can be added by

clicking on the

button

Selecting

will add all security roles to the user account

Security profiles can also be revoked by selecting the profiles from the right side of the screen and clicking on the button.

×

Selectina

×

will revoke all security roles from the user account

When the selection is finished, by clicking on the



button the user account will be updated accordingly.

User Store Access

Top Previous Next

User Store Access

User Entity Access

This displays the list of ships and/or warehouses of which the user has access to and can view their details



Store access for the account may be selected from the list on the left hand side and can be added by clicking on the



button

will add all stores to the user account

Store access can also be revoked by selecting the stores from the right side of the screen and clicking on the button.



will revoke all store access from the user account

When the selection is finished, by clicking on the

button the user account will be updated accordingly.

User Entity Access

Top Previous Next

User Entity Access

User Entity Access

This displays the list of ships and/or warehouses of which the user has access to and can view their details



Entity access for the account may be selected from the list on the left hand side and can be added by clicking on the



button.

will add all entities to the user account.

Entity access can also be revoked by selecting the entities from the right side of the screen and clicking on the button.



will revoke all entity access from the user account.

When the selection is finished, by clicking on the



button the user account will be updated accordingly.

Account Statistics (Past 180 days)

Top Previous Next

Under this tab various statistical information can be viewed such as who logged on, where, when, from which PC etc..

Account Statistics (Past 180 days)



Account Currently logged In

Here it is possible to view users that are currently logged in to MMS

Workstation: name of the PC where user is currently logged in

Windows User: name of the windows login on the machine where user is connected

IP Address: IP address of the PC where user is logged on

Application: the various modules that user is currently accessing

Recent Application Usages

Shows the history of accessing the modules

User recent application Hits

This graph represents number of times the different modules have been accessed recently

Account Activity (Past 72 Hours)

Top Previous Next

Events of the last 72 hours are shown here in detail in regards to date, time, workstation etc...

Account Activity (Past 72 Hours)



Date: date of event occurrence

Time: exact time of event occurrence

Windows Login: name of user logged in to windows

User: entire name of user

Workstation: name of PC user was logged on

Event: brief summary and description of event/activity

Account Modification Logs

Top Previous Next

Modification of different accounts and their details can be viewed here.

Account Modification Logs



Change password

Top Previous Next

Change Password

By clicking on the



button users will then be able to change their password.

After clicking on this button the following display will show up



In order to change the password users will have to enter their old password, then their new password, and reenter their new password in order to confirm it. By clicking "apply" the new password will be active the next time the user logs in.

Security Roles Main Menu

Top Previous Next

Security Roles Main Menu

By selecting (marking one of the boxes) one of the security roles, the corresponding security rights to that particular role will be indicated in the right side of the screen (<u>Security Roles Overview</u>).



Security roles can be set up and customized according to the operation and organizational hierarchy

Security Roles Overview

Top Previous Next

In this screen users are able to view the security rights that correspond to the previously selected security role. The security rights that are enabled are check-marked in the box on the right side of the screen.

Security Roles Overview



<u>Filter security right:</u> by entering the id number or the description of the searched security right, the system will filter the rights in the list below in order to search results faster

ID: this is the unique identification number of each individual security right

Description: full name of security role

Box: the box on the right side of the screen indicates whether this particular security right is enabled for the selected security role

Security Roles Access

Top Previous Next

This screen displays which modules are accessible, and the opening screen details in MMS for the selected security role.

Security Roles Access



Application Access

This screen shows which modules are enabled for the selected security role

Launcher Views Access

For each security role the main screen of MMS can be personalized based upon the criteria selected in this window

Security Roles Change logs

Top Previous Next

Under this tab users can view all the changes and events that have occurred in regards to the Security Manager module.

Security Roles Change logs



Date: date of event

Time: exact time of event

Windows Login: windows login name

User: full name of user

Workstation: name of the PC on which the event occurred

Event: brief summary and description of event

Buttons Top Previous Next

Buttons



Refresh: updates screen with current information

Users: by selecting this button the screen will return to the "users" screen view

Security Roles: when selecting this button the "security roles" menu will show up

Add: when selecting this function, a blank general properties sheet will appear in order to enter a new user

Delete: removes an already active user from the list

Copy Roles: this function enables users to copy the security roles from on user to another

Options: selecting this the application settings window will open

Lock: user can lock module by entering their credentials and only that user will be able to log back in

Exit: closes the security module

Close View: currently shown view will be closed

Button: Refresh Top Previous Next

Button: Refresh

By selecting this button, screen will be updated with the newest information, changes etc × **Button: Users** Top Previous Next **Button: Users** × This will return the users to the main screen view of the module as shown below × **Button: Security Roles** Top Previous Next **Button: Security Roles** × This button will open the security role menu screen shown below × **Button: Add** Top Previous Next **Button: Add** × By selecting this button, new users and their security roles can be added. A new blank general properties view will show up, all details can be entered there After selecting this function the following screen "Add New System User" will appear. After entering all the necessary details and by clicking on "Add" the system will create the new user and save its newly entered security roles. × **Button: Delete**

Top Previous Next

Button: Delete

×

Permanently removes the selected user. The deleted user will no longer have access to MMS

Button: Copy Roles

Top Previous Next

Button: Copy Roles



Security roles can be copied from one user to another using this function.

When selecting this option the following screen will show up allowing the user to be able to select the user whose security roles should be copied; and then the user to whom it should be copied to. See below:



Button: Options

Top Previous Next

Button: Options



This button will open the "Application Settings" window



Button: Lock

Top Previous Next

Button: Lock



Users will be able to lock the module by entering their credentials. Only the user who has locked the module will be able to reenter the module.



By entering the user ID and password the module will be inaccessible until the user who locked the module signs in again

Button: Exit

Button: Exit

×

This button will close the Security module.

Button: Close View Top Previous Next

Button: Close View

×

Current screen view will be closed when this button is selected.

Menu Top Previous Next

Top Previous Next

File

×

Main Screen

Windows Previous Next

Windows



Navigation: Reference >

Stock Viewer



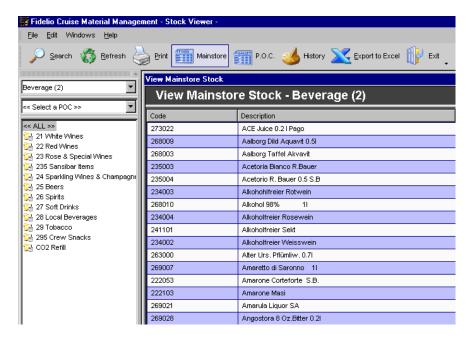
The stock viewer is used only for the shipboard operation. It contains information regarding products currently in-use and in stock onboard. The options for viewing information include displaying stock on hand by store or point of consumption, displaying statistical information related to stores, sub stores or specific items, and viewing recent product movements (loadings, issues, transfers.)

Main Screen:

The below image represents the stock viewer main screen as it looks during normal operation. At the top are the function buttons and the toolbar menu. Below these are the main screen areas:

- · Store selection drop tab
- POC selection drop tab
- Tree of folders The groups and subgroups for items within the stock viewer.
- Items List

At the very bottom of the screen, the vessel information, date & time, current user and computer name are displayed.



Moving the mouse over the screenshot, 'hotspots' may be activated. Clicking on these will display more detailed information about the particular button or window.

Navigation: Reference > Main Screen >

Buttons



The buttons toolbar contains the basic and most frequently used options for searching for articles, changing views between main and sub-stores and the printing options.

Buttons:

Clicking the buttons below or the links will open more information and instructions on the usage of these functions.



Search Refresh Opens the search engine to search for single articles Refreshes screen view to the default state

Opens the print manager

Print Mainstore P.O.C Opens a window in the main screen where the main store stock will be displayed Opens a window with the current stock on hand of the selected POC (Point Of Consumption)

History Displays the stock history of the selected article Exports the current stock view into an Excel data sheet

Export to Excel Exit Exits the stock viewer module

Most of the options have corresponding tools in the menu, keyboard shortcuts assigned to them or, are available with a right mouse click.

Navigation: Reference > Main Screen > Buttons >

Button: Search

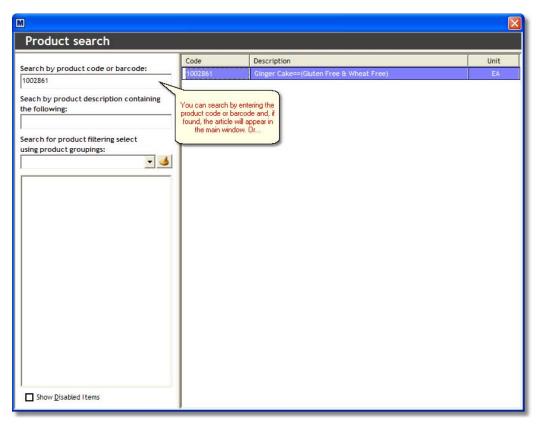


In order to make it easier to find an article and relevant stock among the many thousands, an effective search engine exists which can be utilized in a number of ways. On occasion, one may be able to remember the code of a particular product, maybe even the barcode, but often one would probably wish to search using the article description, either full or partial. Sometimes one might want to just look in the product groupings for an item or similar items. All these options are possible with the product search facility.

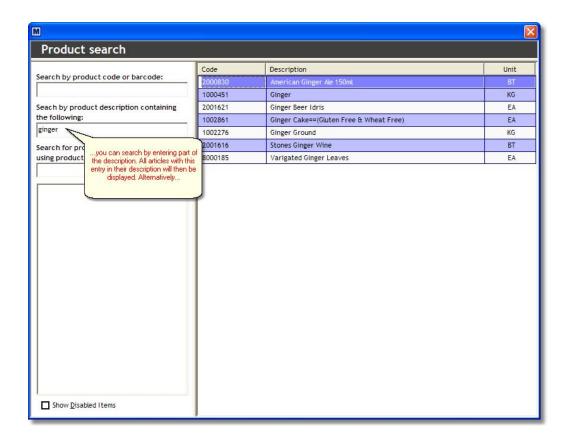
Button Search:

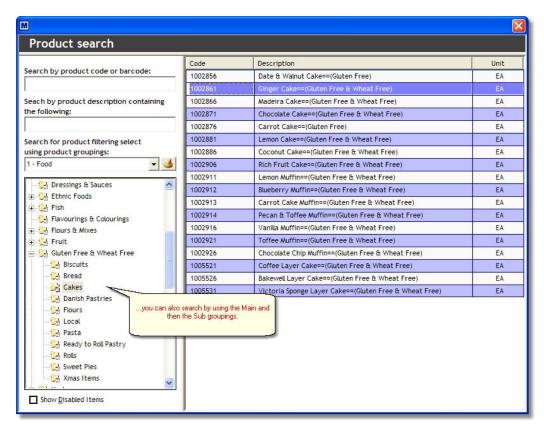


Click on search to activate the product search engine



Double-clicking on the item will then take you to the section where the article is located.





History: If an article has previously been searched, the system remembers the last item that was looked for. Click on the History icon and the system will jump to that last searched location

Note: The system will only show articles that are enabled!! If all articles are required the ™ needs to be activated in the 'Show Disabled Items' checkbox at the bottom on the Search Engine.

Navigation: Reference > Main Screen > Buttons >

Button: Refresh



This option refreshes the screen layout. For example, after sorting columns by their heading or resizing them, clicking refresh will reset the layout to the default view.

Button Refresh:



Click to refresh your screen layout.

Navigation: Reference > Main Screen > Buttons >

Button: Print

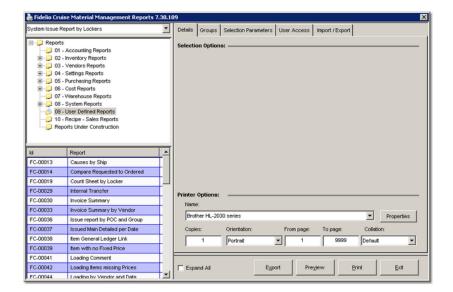


This option opens the Report Manager. This option is also available in the menu; File -> Print.

Button Print:



Click to open the report manager.



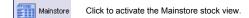
Navigation: Reference > Main Screen > Buttons >

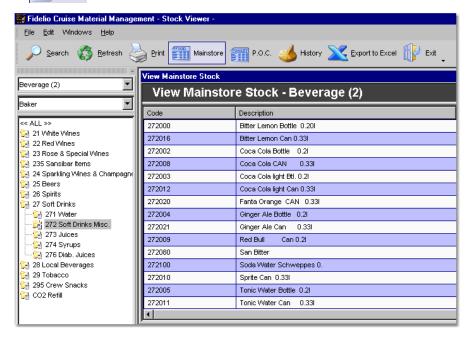
Button: Mainstore



By clicking the Mainstore button on the toolbar, the program will display the mainstore stock in the Items list. This option can be activated at the same time as the Substore stock (POC) button being activated for simultaneous comparison of the information.

Mainstore:





Navigation: Reference > Main Screen > Buttons >

Button: POC

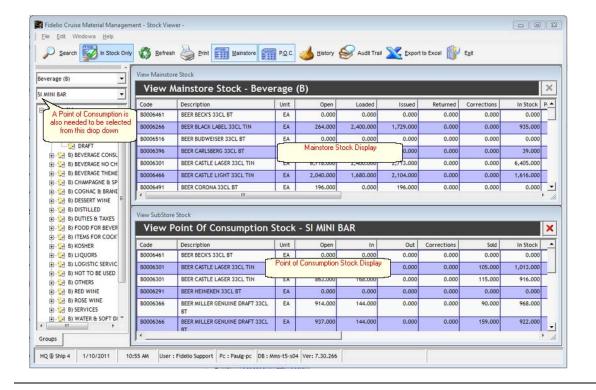


By clicking the POC button from the toolbar the program will display the sub-store stock in the Items list. This option can be activated at the same time as the Mainstore stock button being activated for simultaneous viewing of the information.

POC:



Click to activate the POC stock view.



Navigation: Reference > Main Screen > Buttons >

Button: History



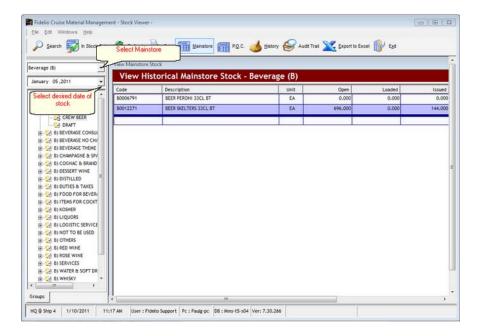
Clicking the history button displays the mainstore stock history of any given product category at a given moment. This may prove helpful when comparing the stock situation with the current situation in a sub store for instance.

History:



Click to activate the historical product stock viewer.

- In order to view historical stock it is necessary to define the store which will be viewed. This is done in the store type selection field.
- Secondly the desired date for the historical stock needs to be selected. This is done by selecting the corresponding date from the calendar.



The historical mainstore stock view can be closed by selecting from the right corner of the screen.

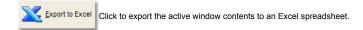
Navigation: Reference > Main Screen > Buttons >

Button: Export to Excel



This function exports the contents of the active screen to an Excel spreadsheet.

Exporting to Excel:



An export window will open



The exported data will be displayed in Excel, and can be manipulated, saved, or used as desired.

Navigation: Reference > Main Screen > Buttons >

Button: Exit



This option will close the stock viewer module. You may also select from the menu; File -> Exit.

Button Exit:



Click to close the stock viewer module.

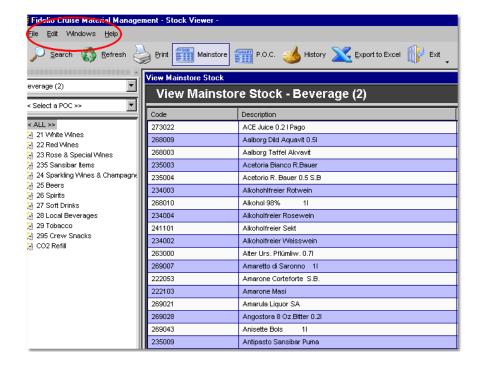
Navigation: Reference > Main Screen >

Menu



The Menu bar on the top of the screen contains basic options which are also represented in the toolbar and often also available with a right mouse click.

Menu:



Navigation: Reference > Main Screen > Menu >

File Menu



This menu contains the basic file options for searching and exporting to Excel sheets. In addition to this the file menu also contains the option to open the report manager.

File Menu options:



Navigation: Reference > Main Screen > Menu > File Menu >

File : Search

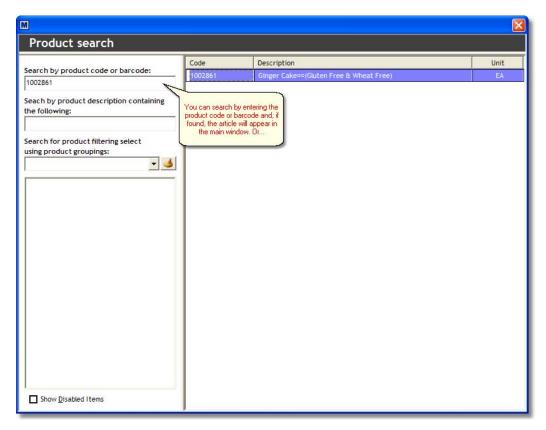


In order to make it easier to find an article and relevant stock among the many thousands, an effective search engine exists which can be utilized in a number of ways. On occasion, one may be able to remember the code of a particular product, maybe even the barcode, but often one would probably wish to search using the article description, either full or partial. Sometimes one might want to just look in the product groupings for an item or similar items. All these options are possible with the product search facility.

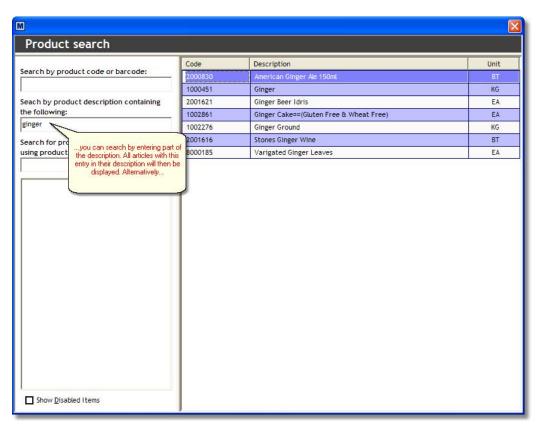
Button Search:

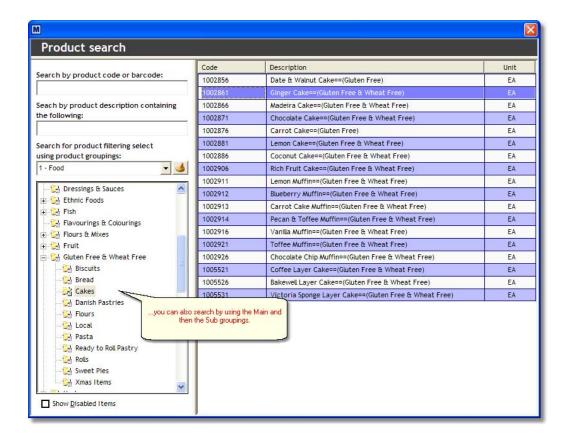


Click on search to activate the product search engine



Double-clicking on the item will then take you to the section where the Article is located.





History: If an article has previously been searched, the system remembers the last item that was looked for. Click on the History icon 🅌 and the system will jump to that last searched location

The system will only show articles that are enabled!! If all articles are required the $\overline{\mathbb{M}}$ needs to be Note: activated in the 'Show Disabled Items' checkbox at the bottom on the Search Engine.

Navigation: Reference > Main Screen > Menu > File Menu >

File: Export



This function exports the contents of the active screen to an Excel spreadsheet.

Exporting to Excel:



Export to Excel Click to export the active window contents to an Excel spreadsheet.

An export window will open



The exported data will be displayed in Excel, and can be manipulated, saved, or used as desired.

Navigation: Reference > Main Screen > Menu > File Menu >

File: Print

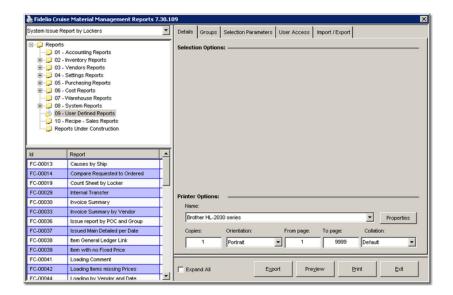


This option opens the Report Manager. This option is also available in the Menu; File -> Print.

Button Print:



Click to open the report manager.



Navigation: Reference > Main Screen > Menu > File Menu >

File: Exit



This option will close the stock viewer module. You may also select from the menu; File -> Exit.

Button Exit:

Click to close the stock viewer module.



Navigation: Reference > Main Screen > Menu >

Edit Menu



This menu contains the the options for setting how the information is displayed on the main screen and which columns are included in the view.

Edit:



Columns Mainstore Columns SubStore

Item Details

This option chooses the columns that are displayed on the Mainstore View.

This option choosse the columns that are displayed on the Substore View.

Opens the article view tab

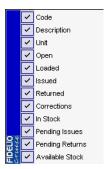
Navigation: Reference > Main Screen > Menu > Edit Menu >

Columns Mainstore



Columns mainstore:

Choose the columns to be displayed by checking or unchecking the boxes in the table:



Description Unit Open Loaded Issued Returned

Code

Corrections In Stock Pending Issues Pending Returns Available Stock

Item code Item description
Item unit of measure Opening stock quantity

Quantity loaded since beginning of period Quantity issued since beginning of period Quantity returned since beginning of period Quantity adjusted as corrected stock Quantity in stock with reservations Total of reservations for issues to substores

Total of reservations for returns from substores Total of available stock

Navigation: Reference > Main Screen > Menu > Edit Menu >

Columns Substore



Columns sub-store:

Choose the columns to be displayed by checking or unchecking the boxes in the table:



Code Description Item code Item description Unit Item unit of measure Open

Opening stock quantity
Quantity received from mainstore since beginning of period
Quantity returned to mainstore or transferred to other location since beginning of period In Out

Corrections Sold Quantity adjusted as corrected stock Quantity sold as per Micros POS Quantity in stock at location In Stock

Total already requested for delivery at location but not yet delivered Total already prepared for return to mainstore but not yet returned Total of available stock Pending in Pending out Available Stock

Navigation: Reference > Main Screen >

Tree of Folders



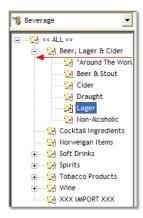
The folder tree represents the groups and subgroups for items in the stock viewer. By selecting a group or product category, the details will be displayed on the Items list side of the screen.

Groups and sub-groups:

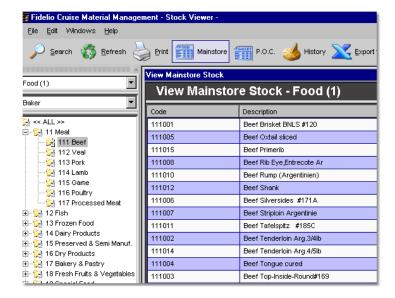
To view the stock for an article, it is always necessary to select the appropriate store. In other words this is the category of articles that is being viewed.

<< Select a Store >>

...then select the group



By selecting a folder the corresponding articles belonging to that group will be displayed in the items view. Please note that either the Mainstore Button or the POC Button must be activated for the program to view information on the selected group.



Navigation: Reference > Main Screen >

Items List



In the main window, all the articles that are assigned to the selected group can be viewed.

Item List:

The articles are sorted by column headings.

Status	Doc #	Time	Department	Source	Destination	Cause	
% 1	210000024921	06:00	BAR	Mainstore	PO BAR RENDEZ VOUS	Standard Request	
图 1	210000024941	06:00	BAR	Mainstore	PO BAR RENDEZ VOUS	Standard Request	
% 1	210000024981	08:00	BAR	Mainstore	PO BAR POMPEIANA	Standard Request	
% 1	210000024982	07:00	BAR	Mainstore	PO BAR POMPEIANA	Standard Request	
% 1	210000025161	08:00	BAR	Mainstore	PO BAR MOULIN ROUGE	Standard Request	
图 1	210000025162	08:00	BAR	Mainstore	PO WINE CEL OBELISCO	Standard Request	
% 1	210000025163	09:00	BAR	Mainstore	PO BAR THE ZEBRA	Standard Request	
% 1	210000025181	09:00	BAR	Mainstore	PO CREW BAR	Standard Request	
% 1	210000025201	21:21	BAR	Mainstore	PO BAR MOULIN ROUGE	Emergency Request	
引 1	210000025222	09:00	BAR	Mainstore	PO CREW BAR	Standard Request	
% 1	210000025223	08:00	BAR	Mainstore	PO BAR MOJITO	Standard Request	
图 1	210000025224	07:00	BAR	Mainstore	PO BAR THE ZEBRA	Standard Request	
% 1	210000025261	06:00	BAR	Mainstore	PO BAR MOULIN ROUGE	Standard Request	
图 1	210000025321	10:00	BAR	Mainstore	PO BAR PIRANA	Standard Request	

The column headings are as follows:

 Code:
 Code of article

 Description:
 Name of article

 Unit:
 Unit of article

Articles are listed in the window in the order in which they were created, this is the default sort order. Clicking on the column heading 'Description' or 'Unit' will change the sort order to sort by that column.





Click on Refresh to return the screen to the default layout.

Right mouse clicking on an article will open another menu. These options are also available as keyboard shortcuts and from the toolbar.

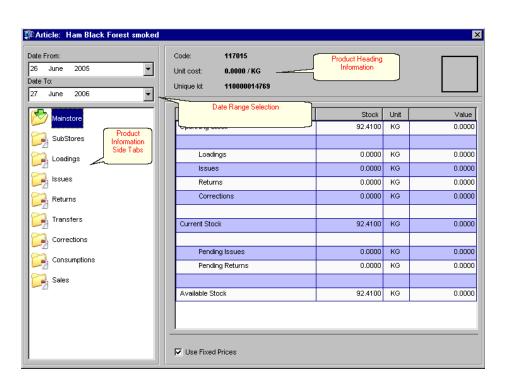
Navigation: Reference > Main Screen >

Article View



In the Article View it is possible to view different types of information regarding the chosen product by selecting the tabs on the left hand side. The view may be changed by selecting the tabs, however the information displayed relates to transactions for the selected article only.

Article View:



The information displayed can be set to cover a specified date range by choosing the dates from the calendar.

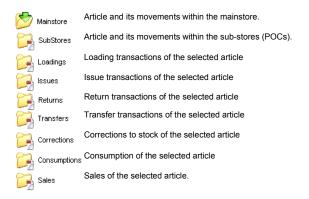
Select Date From :

Select Date To :





The product information side tabs contain specific information on the selected product in various categories:



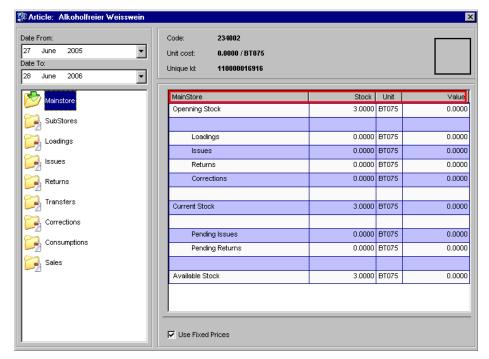
Navigation: Reference > Main Screen > Article View >

Article View



The mainstore view displays information for the selected article and its movements within and from the mainstore.

Mainstore:



The columns provide the following information:

Mainstore situations / events Stock quantity involved in situations / events Unit of measure of article Value of each independent transaction MainStore Stock

Unit Value

✓ Use Fixed Prices

If fixed prices are to be used in the numbers displayed, select this option.

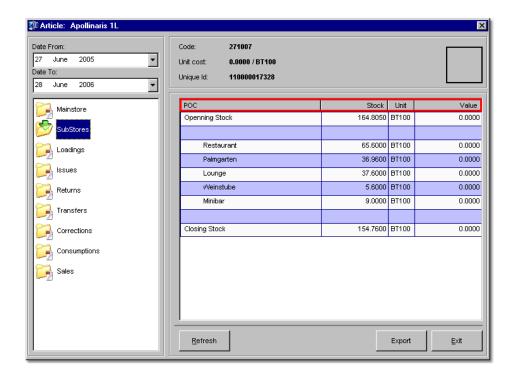
Navigation: Reference > Main Screen > Article View >

Article View



The sub-store view displays information for the selected article and its movements within and from the sub-stores.

Sub-stores:



POC Point of consumption event
Stock Stock quantity involved in event
Unit Unit of measure of viewed article
Value Value of each independent transaction

The following options are available on the screen :



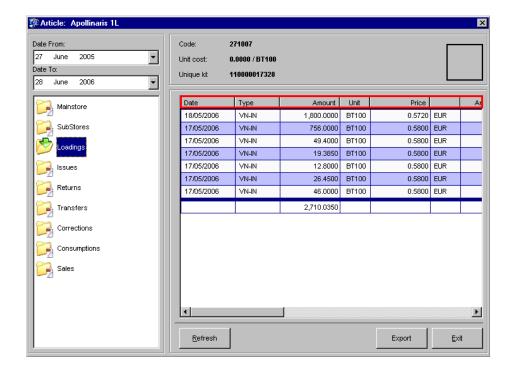
Navigation: Reference > Main Screen > Article View >

Article View



The loadings view displays information for the selected article related to loading transactions.

Loadings:



Date of loading transaction Type of loading transaction Value of loading transaction Date Type Amount Unit

Unit of measure of viewed article Unit price of article listed in each individual loading Price

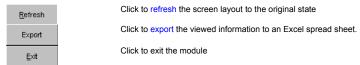
Currency Loading currency

Price in system currency Total in system currency Price Total Exchange Rate Exchange rate to local currency Name of vendor

Vendor

Ref The individual reference of the loading transaction

The following options are available on the screen :



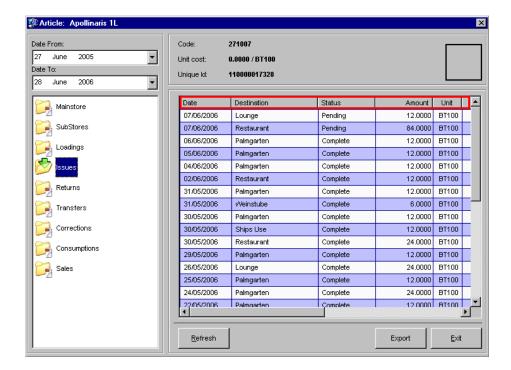
Navigation: Reference > Main Screen > Article View >

Article View



The issues view displays information for the selected article related to issue transaction to the various POCs.

Issues:



Date Destination

Date of issue transaction Location to which items were issued

Status Status of transaction Amount Amount issued

Unit Unit if measure used in transaction

Price Price in system currency Total Ref

Total in system currency Individual reference for the transaction

The following options are available on the screen :



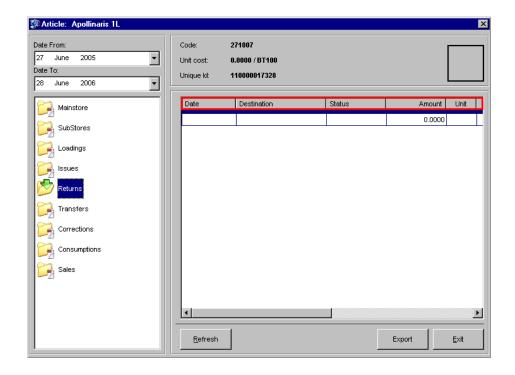
Navigation: Reference > Main Screen > Article View >

Article View



The returns view displays information for the selected article related to returns.

Returns:



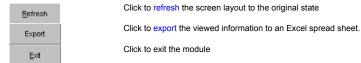
Date Destination

Date of return transaction
Destination store to which the items were returned

Status Status of the return transaction Amount of the return
Unit of measure of articles returned Amount Unit

Price Unit price of the returned article Total Ref. Total amount of the returned articles
The individual reference of the return transaction

The following options are available on the screen:



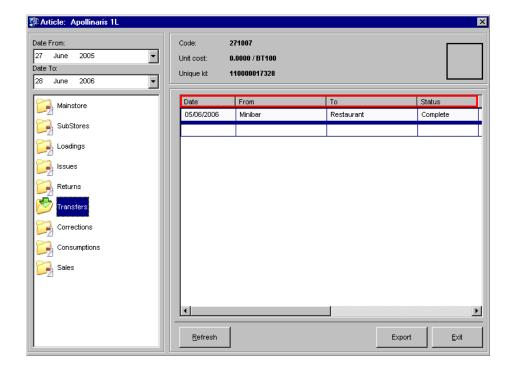
Navigation: Reference > Main Screen > Article View >

Article View



The transfers view displays information for the selected article related to interdepartmental transfers.

Transfers:



Date Date of the return transaction

From Origin of the transferred material (From which outlet were the items taken)

To Destination of the transfer (To which outlet are the items taken)

 Status
 Status of the transfer transaction

 Amount
 Amount of articles transferred

 Unit
 Unit of measure of viewed article

 Price
 Unit price of the transferred article

 Total
 Total value of the transfer transaction

Ref. The individual reference of the transfer transaction

The following options are available within the screen :



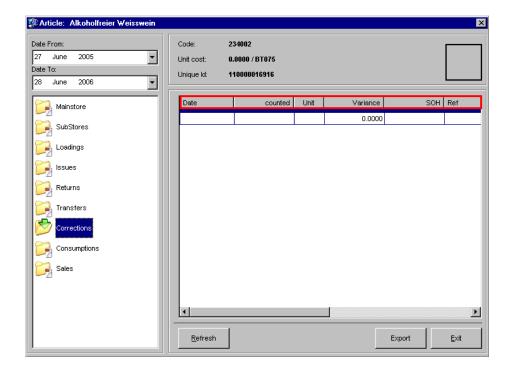
Navigation: Reference > Main Screen > Article View >

Article View



Displays inventory corrections for the selected article.

Corrections:



 Date
 Date of stock adjustment (correction)

 Counted
 Counted physical stock amount

 Unit
 Unit of measure of viewed article

Variance between physical and theoretical stock

SOH Physical stock on hand

Ref. Reference number of the adjustment transaction

Comments Comments that have been included in the adjustment transaction.

The following options are available within the screen :



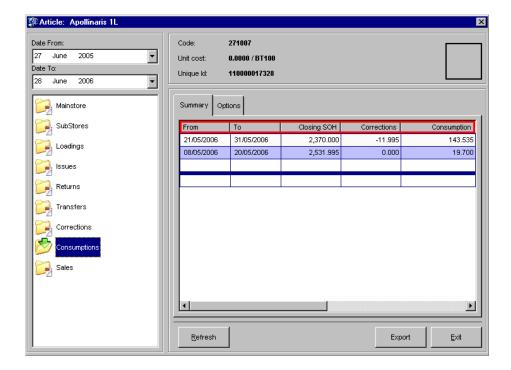
Navigation: Reference > Main Screen > Article View >

Article View



Displays consumption information for the selected article.

Consumptions:



From Period starting date
To Period closing date
Closing SOH Closing stock on hand

Corrections Corrections made to stock on hand during the period

 Consumption
 Consumption during period

 Season
 Season of consumption

 Ship
 Vessel name

The following options are available within the screen :

Click to Refresh the screen layout to the original state

Click to export the viewed information to an Excel spread sheet.

Click to exit the module

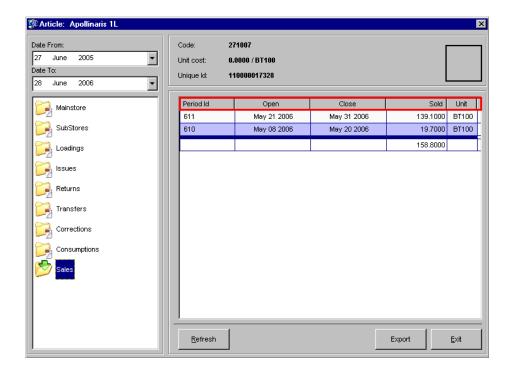
Navigation: Reference > Main Screen > Article View >

Article View



Displays sales information from Micros POS for the selected article.

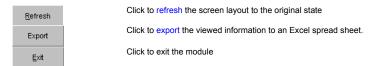
Sales:



Period ID ID number of period Open Period starting date Close Period closing date

Sold Quantity of articles sold during period Unit Unit of measure of viewed article

The following options are available within the screen :



Navigation: Reference >

Task Manager Main Screen

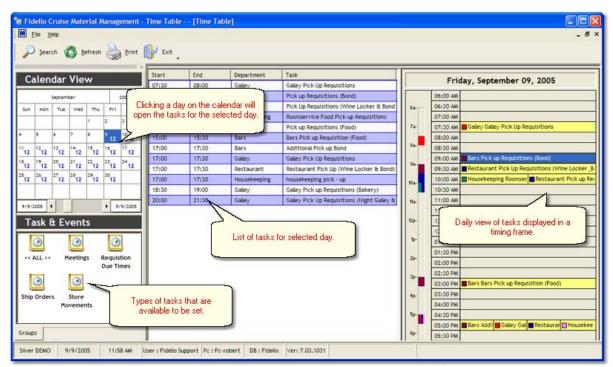


Task Manager functions as the module to schedule activity within MMS such as setting storeroom timetables, due times and meetings among others. In addition it may be used as the generic shipboard calendar for organizational activity and have the system alarm set for a specific activity.

Task Manager Main Screen:

The main screen is divided into 5 main sections:

- File Menu for accessing the most common options
- Function Buttons for accessing the most common functions
- Calendar View Listing the tasks for a selected day.
- · Tasks and Events List below the Calendar
- · Daily View of Tasks



By moving the mouse over the screenshot, the 'hotspots' will be activated, changing the cursor to detailed information about the particular topic.



. Clicking on these will jump to more

Navigation: Reference > Main Screen >

Buttons:



The buttons provide quick access to options for searching and printing, among other functions.

Buttons:



Most of the options have corresponding tools in the Toolbars, keyboard shortcuts assigned to them or, are available with a right mouse click.

Search:

Button currently inactive This option refreshes the screen layout Refresh:

Print: Opens Report Manager Exit: Close the Tasks Manager

Navigation: Reference > Main Screen > Buttons >

Button: Search



This function is currently inactive.

Navigation: Reference > Main Screen > Buttons >

Button: Refresh



This option refreshes the screen layout. For example, having sorted columns by their heading or resized them, clicking refresh will reset the layout to their original view.

Button Refresh:



Click to refresh your screen layout.

Navigation: Reference > Main Screen > Buttons >

Button: Print

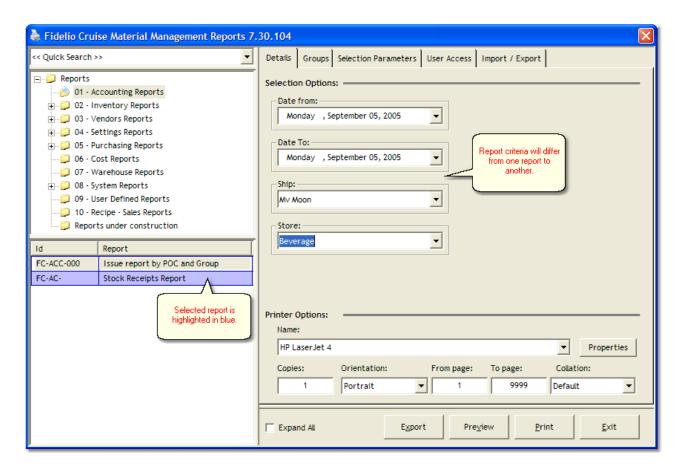


This button opens Report Manager and allows to print various reports and templates.

Button Print:



Click to open the Report Manager





Before you click print, it's always a good idea to check the printer options on the Details tab of the report.

Navigation: Reference > Main Screen > Buttons >

Button: Exit



This button will close the Task Manager. This option is also available in the Toolbar.

Button Exit:



Click to close the Task Manager.

Navigation: Reference > Main Screen >

Calendar View

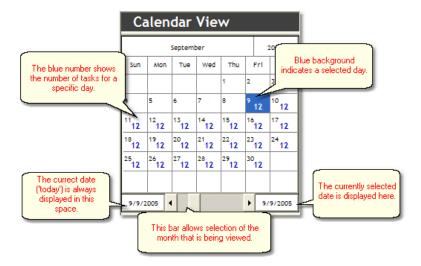


In Calendar View it is possible to see the number of tasks for each day of the month and navigation is quick and easy between

particular dates with a mouse click.

Calendar:

Clicking on a specific day will highlight it in blue and will update the display of the tasks list and the daily view windows.



Navigation: Reference > Main Screen >

Tasks & Events Panel



The Tasks & Events panel collects together the different types of activity that may be scheduled. By default the system displays all the activity that has been set in the activity calendar. By selecting a specific task the system will only display that particular activity on the calendar.

Tasks & Events:

• The following types of activity can be managed and scheduled in the Task Manager:

Meetings

Regular meetings may be scheduled though this option.

Storeroom Movements

The time when items will be issued (picked up or delivered) may be set in this option.

Requisition due times

If requisitions have to be made by a certain time, these timeframes may be set under this category.

Ship Orders

If ships orders need to be sent by a certain date, these deadlines may be set here.

<u>All</u>

All the above activity may be viewed together by selecting this option.



To add a New Scheduled task please right click on the Tasks list.

Navigation: Reference > Main Screen >

Tasks List and Daily View



Both parts of the screen display the same information, but presented in two different ways. Double clicking an item in either panel will open the Task View screen.

Tasks List:

Here you can see a list of tasks depending on your selection in Calendar View and in the Tasks & Events Panel.

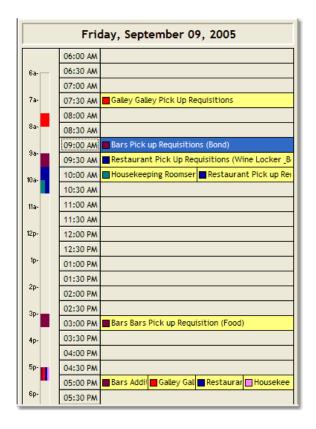
Start	End	Department	Task
07:30	08:00	Galley	Galley Pick Up Requisitions
09:00	09:30	Bars	Pick up Requisitions (Bond)
09:30	10:00	Restaurant	Pick Up Requisitions (Wine Locker & Bond
10:00	10:30	Housekeeping	Roomservice Food Pick up Requisitions
10:00	10:30	Restaurant	Pick up Requisitions (Food)
15:00	15:30	Bars	Bars Pick up Requisition (Food)
17:00	17:30	Bars	Additional Pick up Bond
17:00	17:30	Galley	Galley Pick Up Requisitions
17:00	17:30	Restaurant	Restaurant Pick Up (Wine Locker & Bond)
17:00	17:30	Housekeeping	housekeeping pick - up
18:30	19:00	Galley	Galley Pick up Requisitions (Bakery)
20:00	21:30	Galley	Galley Pick Up Requisitions (Night Galley &

You can sort the list in different ways by clicking on the column headings, e.g. Department.

To add a new task, right click this part of the screen and select option

Daily View:

This section allows you to view the daily schedule in a more user friendly way. You can easily spot if specific areas are overloaded or, if you need to move a particular event to a different spot.



Navigation: Reference > Main Screen >

Menu: File



This menu contains the options for Printing and Exiting the program.

File:



Print: Exit: Open the Report Manager Close the program



The Task window is divided into 3 tabs. Here the tasks in detail can be defined, setting recurrences and reminders.

General:



General: Set the main task attributes such as times, department, group and description.

Recurrence: Define whether the task is a 'one-off' or will repeat on a set basis.

Alarm: Add reminders to tasks and configure these reminders for other users.

Navigation: Reference > Main Screen > Task View >

Tab: General



The General tab is where the tasks main attributes may be defined such as timeframe, department & group.

General:



The General tab contains the following information:

- Start Time: here you have to specify what time the task begins
- \bullet $\,$ End $\,$ Time: in this field you specify what time this particular task ends
- Department: select which department is involved in this task

- Display Color: the color in which to display the task in the Daily View panel
- **Group**: allows you to specify the group to which the task belongs:
 - Meetings
 - Ship Orders
 - Requisition Due Times
 - Store Movements: This group has a direct connection to the *Movements* module. It allows you to specify a 'window' for issuing the goods from the warehouse. During creation of a new movement for a particular department, the user must select one of these 'windows' to pick-up requested goods. You can specify this window as a task with the group *Store Movements*
- Task: here you can provide more information (description) of particular task

See Also:

- Recurrence Tab
- Alarm Tab

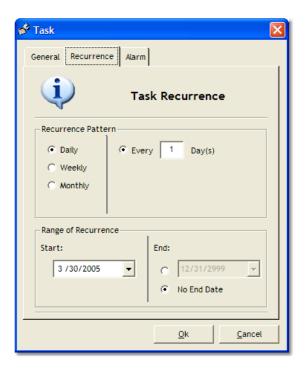
Navigation: Reference > Main Screen > Task View >

Tab: Recurrence



This tab allows you to define if this is a one time only task, or if it repeats periodically.

Recurrence:



The following repeating patterns are available for selection:

- $\bullet\,$ Daily: the task repeats every X days, it can be set to repeat for example every 1 or 7 days
- Weekly: you can pick the days of the week on which the task occurs:



• Monthly: you can specify that the task occurs on a particular day of the month, for example every 5th day of each month



You can also specify a Range of Recurrence:

- Start: the date on which the task becomes effective.
- End: here you can either specify the expiry date of the task recurrence or set no ending date.

The system automatically defaults to a one-off recurrence when first creating a new task.

Note: Here the 'Start' & 'End' dates will be the same, although the Recurrence Pattern will show 'Daily' and 'Every 1 Day(s)'.

See Also:

- General Tab
- Alarm Tab

Navigation: Reference > Main Screen > Task View >

Tab: Alarm



The Alarm tab allows you to setup reminders for particular tasks.

Alarm:



On this screen you can setup a reminder, the time prior to the event when the reminder should be sent, and who should receive the reminder. To add recipients of the reminder, please click on Add / Edit button.

See Also:

- General Tab
- Recurrence Tab
- Add / Edit Button

Navigation: Reference > Main Screen > Task View > Tab: Alarm >

Button Add / Edit



Add / Edit users allows you to select recipients of the reminder for a particular task.

Add / Edit Users:



Main Screen

The following buttons are available:

Moves selected user from left side to the right side (selection)

Moves ALL users from left side to the right side (selection)

Moves selected user from right side (selection) to the left side

Moves ALL users from right side (selection) to the left side

Basic operation in this tab is to move appropriate users from the left side of the screen to the right side, therefore assigning the reminder to them. When you have finished, click 'Done'.

Adding New Task

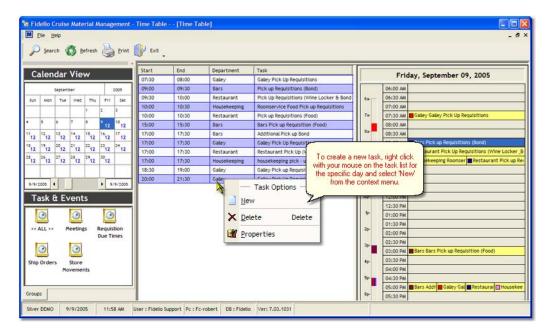
Navigation: How to ... >

How to....Add a new task



Adding new task:

• To add a new task, first select the day in the calendar on the main screen, then right click on the Tasks List and from context menu select New.



- A Task View window opens.
- 1. Fill out the general details:



The General tab contains the following information:

- Start Time: here you have to specify what time the task begins
- End Time: in this field you specify what time this particular task ends
- Department: select which department is involved in this task
- Display Color: the color in which to display the task in the Daily View panel
- Group: allows you to specify the group to which the task:
 - Meetings
 - Ship Orders
 - Requisition Due Times
 - Store Movements: This group has a direct connection to the *Movements* module. It allows you to specify a 'window' for issuing the goods from the warehouse. During creation of a new movement for a particular department, the user must select one of these 'windows' to pick-up requested goods. You can specify this

Navigation: Reference >

Template Manager Main Screen

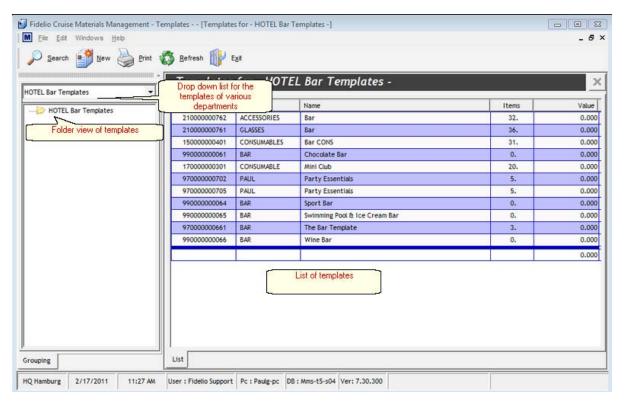


Template Manager is the module which allows created internal requisition forms of all departments to be stored for reusage. A folder may be created for each of the departments from which the users can retrieve the ready made requisition form. This way it is necessary to insert only the material quantities in the requisition instead of searching for each and every item from the stores.

Template Manager Main Screen:

The Main screen consists of the following sections:

- · On the top part are located the the Menu and Function Buttons through which the most common functions may be accessed.
- The tree of folders consists of the Folders that may be created for each department.
- The Template list makes visible the contents of each selected folder.



By moving the mouse over the screenshot and you will see certain 'hotspots' identified with the cursor

changing to a

. Click on these to move into more detailed information about that particular topic.

Navigation: Reference > Main Screen >

Tree of Folders



The tree of folders represent the groups and subgroups for templates in the Template Manager. Here sub folders can be created and the templates can be organized for ease of use.

Tree of Folders:

• To look for a particular template it is possible to select the folder and browse. In the main screen, the list of templates belonging to a particular folder will be displayed.

The top level folder, in this example - Bar Templates, will always contain ALL templates. When moving a template to another folder, it will still be displayed in the master folder.



The folder tree on the left is the folder setup.

• By right clicking with the mouse on a folder, the popup menu below will appear.



Insert Folder:Add a new folder.Rename:Rename an existing folder.

Delete Folder:Delete an existing folder.Expand Folders:Expands the tree to show all sub folders.Collapse Folders:Collapses the tree, hiding sub folders.

• These options are also available from the Edit menu when a folder is currently selected.

Navigation: Reference > Main Screen >

Templates List



When clicking on a folder in the folder tree, all the templates that belong within it will be displayed in the main window.

Templates List:

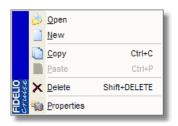
The main window displays the templates available in the current folder.



Double clicking on the selected template will open it for editing, where you can add or delete items.

Hint: You can sort the list ascending or descending, by clicking on the available column headings (ID, Code, Name, Items, Value). The viewable columns may also be moved to display in a different order by simply clicking on the column header with the left mouse button and dragging it to the desired location.

A right click on a template will popup the following shortcut menu:



Open: Opens the selected template for editing.

New: Create a new template.
Copy: Copy the selected template.

Paste: Pastes the previously copied template.

Delete: Deletes the selected template.

Properties Shows the template attributes, allowing you to change the Code and Name.

See Also:

• Add to a Template

Navigation: Reference > Main Screen >

Buttons



The buttons toolbar contains basic options for performing tasks in Template Manager.

Buttons:

Click the buttons or links for a more detailed description of the particular function.



Search
New:
- Create a new template
Print:
- Opens the Print Manager module
Refresh:
- Refreshes the screen layout
- Closes Template Manager

Most of the options have corresponding tools in the Toolbar, keyboard shortcuts assigned to them, or are available as a Right mouse click.

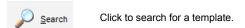
Navigation: Reference > Main Screen > Buttons >

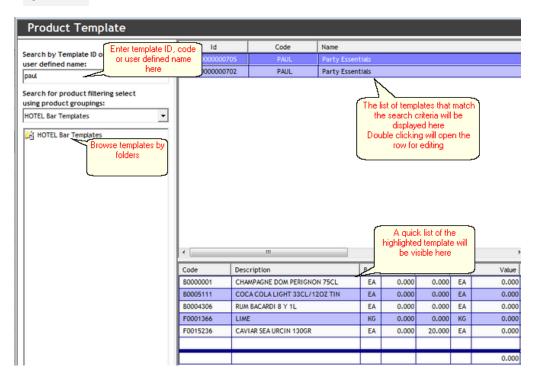
Button: Search



The search function enables to look for a specific template quickly by ID, code or name. It is possible also to browse by the folders indicated in the left hand window.

Search:





You can search for a template in multiple ways:

• by entering the Template ID, code or user defined name of the template

• by browsing the tree structure and checking one template after another

Navigation: Reference > Main Screen > Buttons >

Button: New



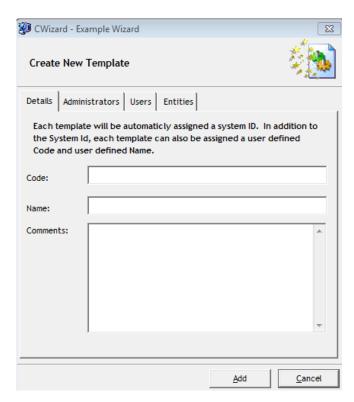
Clicking 'New' starts the process for creating a new template.

New Template:

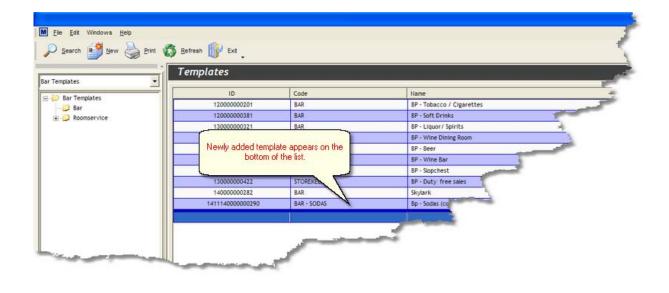


Click to start creating a new template.

• Once clicking the New button, a wizard will appear to help with the process of creating new template.



- On this screen you need to enter a *Code* for the template which can be alphanumeric up to 20 characters. Make the text is unique and meaningful, something that will help you when searching for the template at a later point. It will be easier to tell another user to use template 'BAR001' instead of using the whole name of the template.
- You also need to enter a *Name* for the template, which is similar to a description. It can be up to 50 characters long and can describe the template's contents,
- You will also need to add at least one administrator and at least one user in order to make the template accessible for these users
- Entities where the newly created template should be visible should also be added here
- Once this is complete, click the Finish button to close the wizard and start to add Articles.



Navigation: Reference > Main Screen > Buttons >

Button: Print

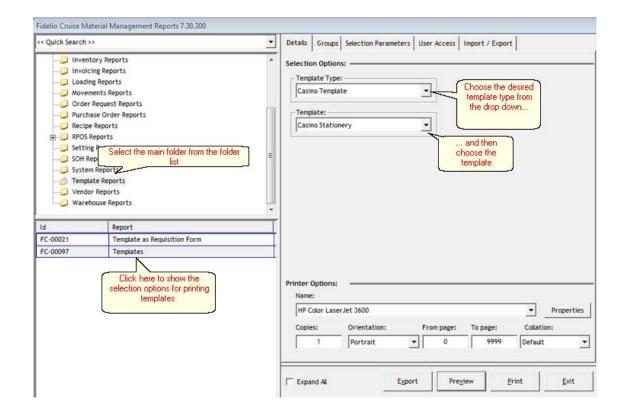


This button opens *Report Manager* and allows to print various reports and templates.

Button Print:



Click to open the Report Manager



Navigation: Reference > Main Screen > Buttons >

Button: Refresh



This option refreshes the screen layout back to its default appearance if the column sizes have been altered or sorted by column headings etc.

Button Refresh:



Click to refresh your screen layout, i.e. to return to the top of a template or the folder tree if you are browsing near the bottom.

Navigation: Reference > Main Screen > Buttons >

Button: Exit



This option will close the Template Manager. It is also available from the toolbar.

Button Exit:



Click to close the Template Manager.

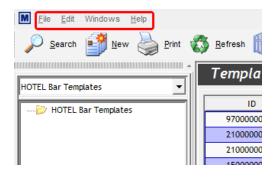
Navigation: Reference > Main Screen >

Menu



The Menu bar on the top of the screen contains basic functions that are also represented in the toolbar, and are also available with a right mouse click.

Menu:



Navigation: Reference > Main Screen > Menu >

Menu: File



This menu contains the most common options for creating a new template, printing or exiting the module.

File:



New Template
Print
Export to Excel
Exit

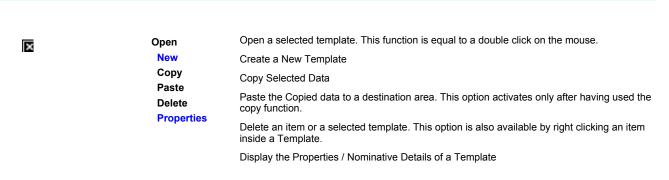
Starts the process of creating a new template
Print a Template
Will convert the selected template into an excel file
Exit the Template manager module



Menu: Edit

The Edit menu contains the most common options for creating, re-opening documents.

Edit:



Navigation: Reference > Main Screen > Menu > Menu : Edit >

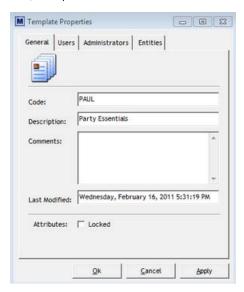
Menu: Edit



The Properties option displays the general description and security details of a single template. In this option it is possible to modify the name of the template, department, and the users who can access this template.

Properties:

• By Opening the general tab the program displays the general properties of a template including the code, description and other comments that have been inserted during the creation process



• By opening the Users and Administrators tab it is possible to modify which users have access and the rights to use the template.





To edit the users list, click

______ which will open the users list.

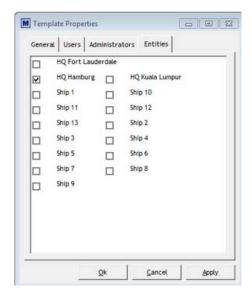
The following options are available:

- Add a user
- Remove a user
- Add all users
 >>
- Remove all users



When finished modification of the users, click

• The entities where this template can be viewed can also be entered and modified here



Navigation: Reference > Main Screen > Menu >

Menu: Windows



The Windows menu allows to change how the windows and screens are displayed.

Windows:



Arrange All Split Rearranges the windows back to the default view Splits the selected vies equally across the screen Navigation: How to ... >

Creating Templates and Folders

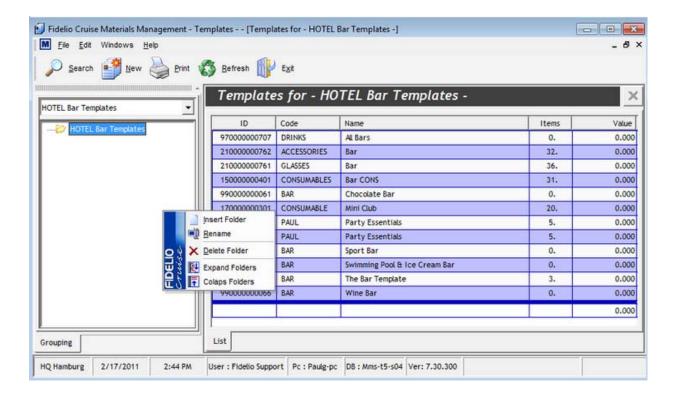


Templates and Folders

• The first task is to create the templates for all departments that use the MMS software. To do this proceed as described below:

By *RIGHT CLICKING* the area underneath the search button a shortcut menu appears. Choose 'Insert Folder' from the menu list. (Under this folder the respective department folders for each section will be created.)

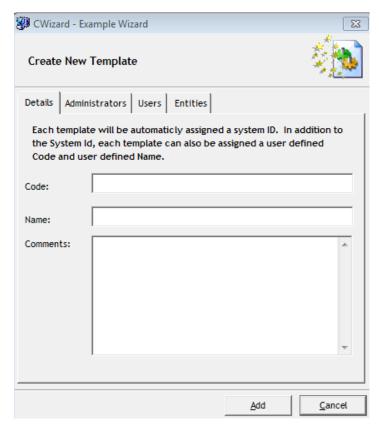
Name the new folder to your choice, i.e. Bar Templates or Housekeeping Templates might be used. Confirm the name by pressing ENTER.



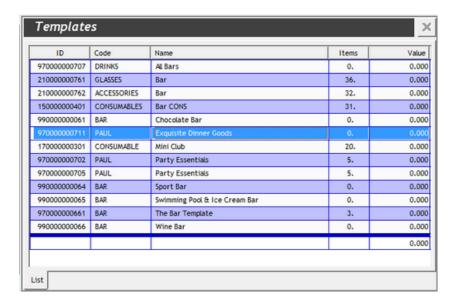
Create Templates and Folders



- Move the cursor to the folder in which you wish to create a new template and click the NEW button on the top or alternatively right click in the list view and select "New"
 - Complete the required fields by inserting an individual code and description for the template. Confirm the given information by clicking "Add".

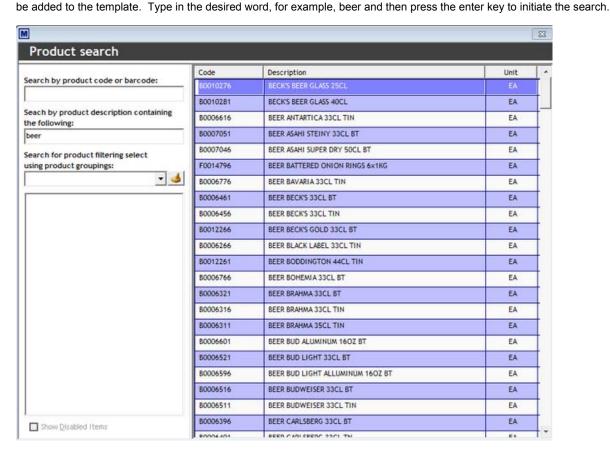


On the right hand side of the screen the heading for the newly created template will appear.



• To insert articles into the new template, first open the template by selecting it with the cursor and then DOUBLE CLICK it.

To add items click in the CODE column once, and then press the "+" key. The Search Engine will open to help locate the products that need to



 Select the desired product from the search results list and DOUBLE CLICK your selection to confirm. This will carry forward the selected product to the actual template.

Move to the next empty line in the template and repeat the process until all the required products are inserted.

Close the template creation wizard by clicking the 'Close' button in the upper right corner.

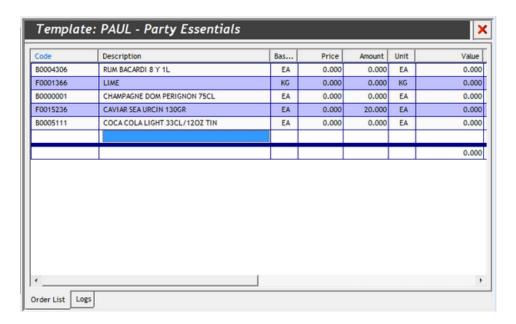
Navigation: How to ... >

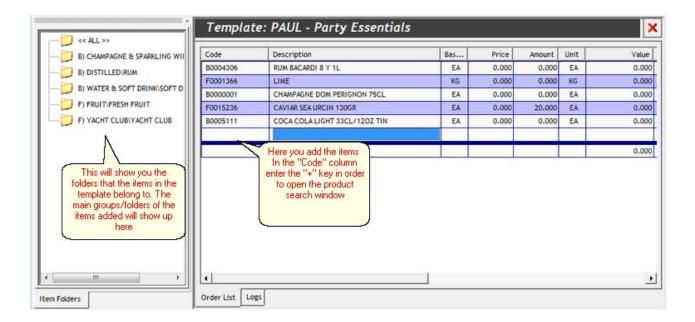
Add items to a Template



Add to a Template:

• To begin editing a template, double click on it in the main window. The following screen will show up

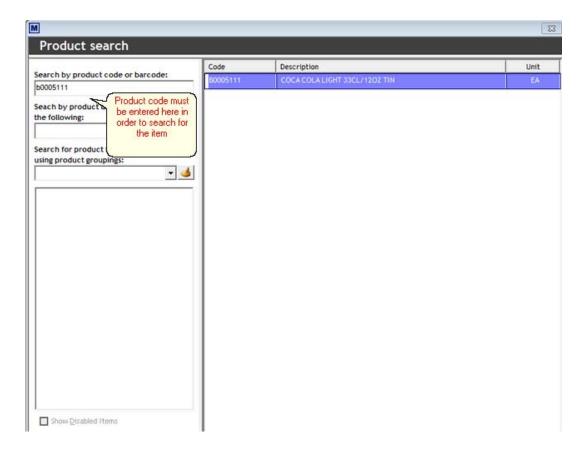




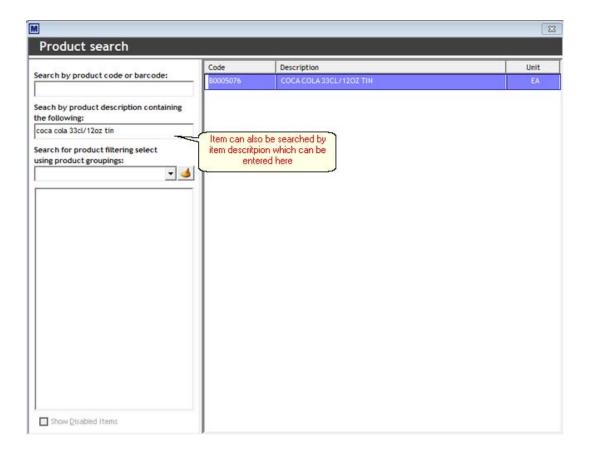
• You can either press the '+' key on the keyboard or type in the Article Code in the "Code" column and press Enter.

Article Search Engine:

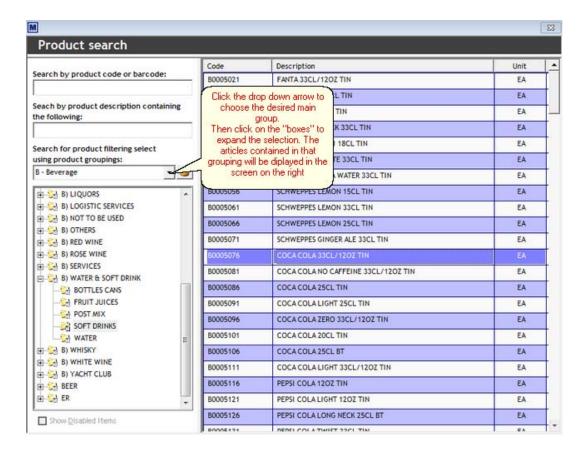
Once you press the '+' key, the Search Engine opens allowing you to search for specific items to enter into the Template.



• If you don't know the Article Code or barcode, you can use the search as shown below:



• Alternatively, you can search through the Main and Sub-group folders.

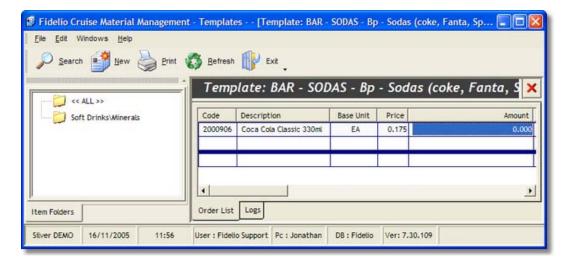


History: If you have previously searched for an item, the system remembers the last item you looked for. Click on the History icon and the system will jump to that last searched location

Note: The system will only show articles that are enabled! If the you require the system to look for all articles, you have to click the Show Disabled Items checkbox at the bottom on the search engine.

Inserting an item into the template:

• Once you type the article code in the 'Code' field, or use article search engine to find a particular item, the item details are inserted into your template, and the cursor is placed into the 'Amount' column.



You can either enter the item amount into the template or, if you prefer, leave it as 0.000. That way users will have to type in the quantity whenever they use the template. Leaving 0.000 as the amount is the most common way of creating the templates, since most of the time the amounts are changing. Once you press enter to confirm your entry, the system is ready to accept the next one. The process begins again by either typing the article code or using the article search engine to find another item.

Once you have finished with your template, click the "Close" button to return to the list of the templates.



To delete an item from the template you can either right click on the item which will display Relete Shift-Delete Shift-Delete to delete the selected item. Navigation: »No topics above this level«

Frequently asked questions



This section covers some issues that are frequently encountered by our users. The questions are organized by category and, where necessary, links are provided to relevant sections of the help.

Navigation: Frequently Asked Questions >

What is a Template?

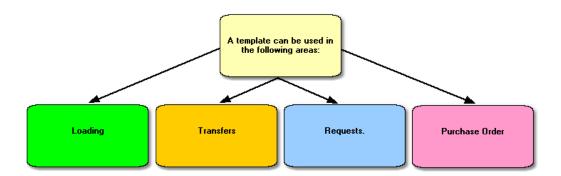


Put simply, a template is like a list that can be reused throughout the whole system. Think of it like a paper shopping list you have photocopied for yourself to use again and again at the supermarket. You just change the amounts you want each time instead of rewriting the whole list.

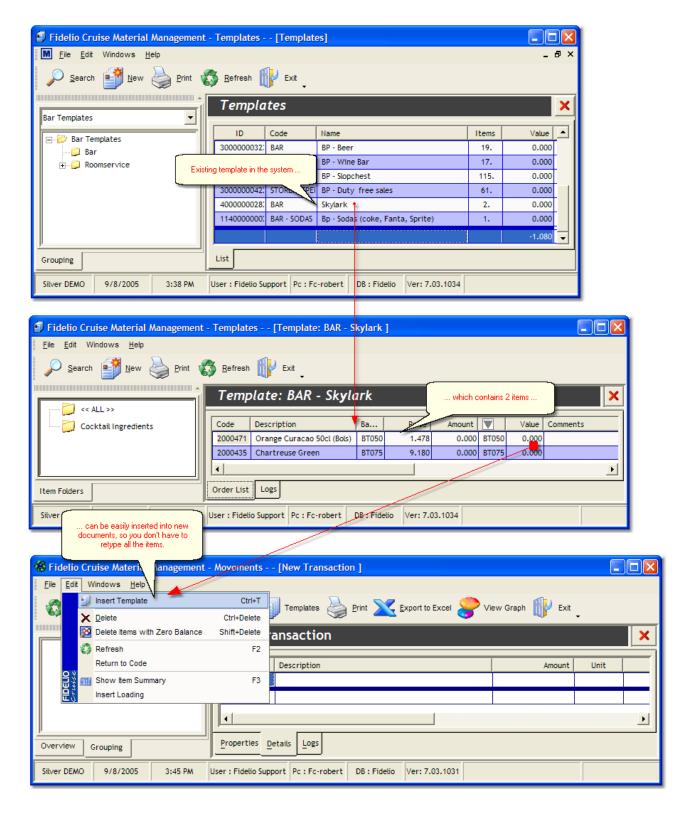
Templates:

Once a template is created you can use it, for example, to create a Request. The whole list of items from the template would be inserted into your new request.

The main reason for creating templates is to save time when creating new entries in the system. When the proper templates are created, it's much faster to insert one of these into the current document and adjust the quantities, instead of entering all the articles again from the beginning.



For example:



In this case, once a template containing 2 items has been created in *Template Manager*, it can then be used when creating a new transaction in the *Movements* module.

Navigation: Reference >

Vendors Main Screen



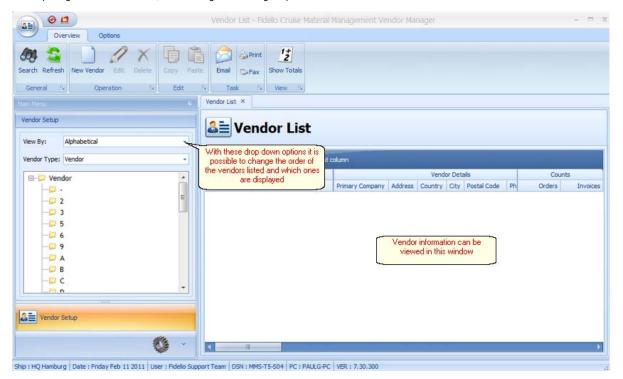
The Vendor Manager is the module which stores all information relating to suppliers, port agents and any other references. Beside the Article Manager ît is the most important Module for the administration of Master Data . All Information regarding suppliers typed in the Vendor Manager will effect many other Modules (i.e. Address Field on Purchase Orders) so it is most imperative to keep this Information up to date.

The main window displays the primary information for the selected record allowing to quickly find a phone number or email address when needed. In Addition the Vendor Manager also administrates more important contacts such as travel agents, port agents and others, where for related contacts like company internal contacts and port authorities can be stored.

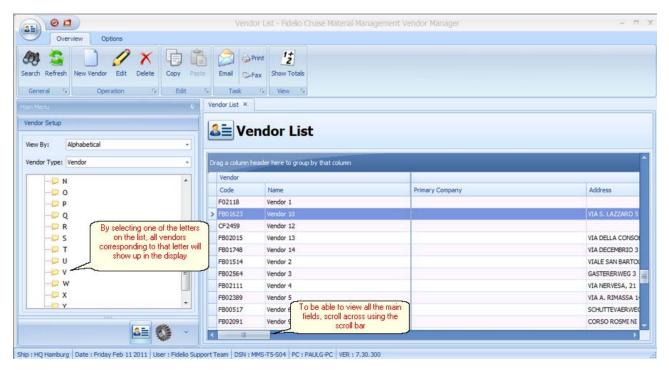
Vendors Main Screen:



Once opening the Vendors module, the following screen image is presented:



Clicking on an icon in the alphabetical breakdown window populates the main screen with the details relating to that initial letter or number.



By scrolling right on this screen the primary data of the contact will also be available such as the phone number, fax and email address

VENDOR DETAILS

Code:

Name:

Primary Company:

Address: Country:

City:

Postal Code:

Phone:

Fax: Email:

TERMS, MINIMUMS, ZONES

Preferred Currency:
Payment Terms:
From Date of:
Delivery Terms:
Payment Method:
Minimum Order Balance:
Bidding Zone:
Secondary Language:

BANK DETAILS

Bank Name: Address: Country: City: Postal Codes: Phone: Fax: Branch ID: Account Number:

Swift Number:

Navigation: Reference > Main Screen >





The buttons toolbar contains the most frequently used options for quick and easy access.

Buttons:



Search Refresh

New Vendor Edit Delete Copy

Paste **Email** Show Totals By selecting this function the search engine will open

Updates the screen with updated information

By selecting this function the screen to enter new vendor details will open

Enables users to modify existing vendor details Removes selected vendor entry permanently

Copies the selected vendor

Vendor that was selected to be copied will be entire by using this function

Opens email generator

Displays the totals of orders and invoices in the display window

These functions are also accessible from the Menu.

Navigation: Reference > Main Screen > Buttons >

Button: Search



Button: Search



By selecting this function the search engine will open

The following screen will show up:



Search Criteria: by entering the beginning of the description, code, country etc

Treeview

Filter by Vendor Type;

Search Options



The search will only include those results that have been specified by marking the individual search criteria.

Navigation: Reference > Main Screen > Buttons >

Button: Refresh



This option refreshes the screen layout. For example, once having sorted columns by their headings or resized them, clicking Refresh will reset the layout to the default view.

Button Refresh:



Click to refresh the screen layout.

Navigation: Reference > Main Screen > Buttons >

Button: New Vendor

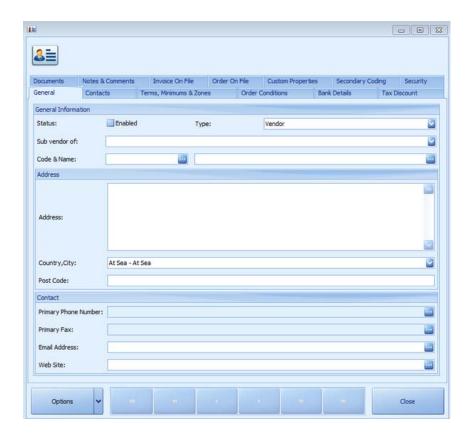


Selecting 'New' will open the Add New Vendor Wizard to create a new vendor file.

Button New Vendor:



Creates a new Vendor record.



In order to activate the Vendor, further steps and information can be found under $\underline{\text{Vendor View}}$

See Also:

Vendor View

Navigation: Reference > Main Screen > Buttons >

Button: Edit



Button: Edit



By selecting this option users will be able to modify the highlighted vendors details.

Navigation: Reference > Main Screen > Buttons >

Button: Delete



Button: Delete



With this option the vendor will be deleted permanently from the module

Navigation: Reference > Main Screen > Buttons >

Button: Copy



Button: Copy



By selecting this option users will be able to copy all vendor details

Navigation: Reference > Main Screen > Buttons >

Button: Paste



Button: Paste



The vendor that has been copied previously will then be inserted by using this function

Navigation: Reference > Main Screen > Buttons >

Button: Email

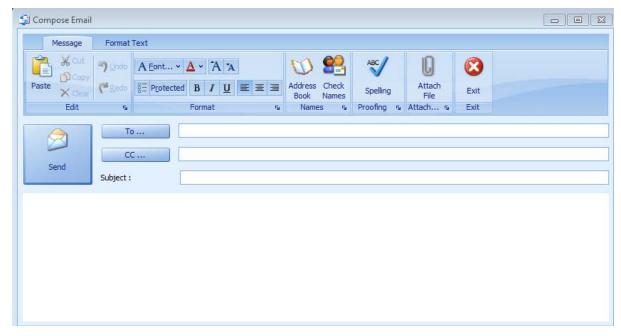


Button: Email



By selecting this option the possibility of sending an email to the vendor will be available

When selecting this function the screen to generate emails will appear



Navigation: Reference > Main Screen > Buttons >

Button: Show Totals

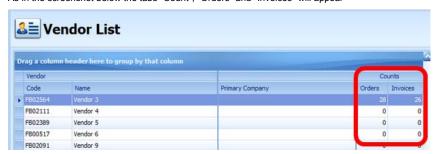


Button: Show Totals



When this option is selected the quantity of active invoices and orders will be shown for each individual vendor

As in the screenshot below the tabs "Count", "Orders" and "Invoices" will appear



Navigation: Reference > Main Screen > Buttons >

System Configuration



Within view users have the opportunity to be able to import new Vendors and their details via an excel sheet as well as being able to view those vendors that have been deleted.

System Configuration



Navigation: Reference > Main Screen > Buttons > System Configuration >

Vendor Import



Vendor Import

Navigation: Reference > Main Screen > Buttons > System Configuration >

Deleted Vendors



Vendors previously deleted can be viewed in this display list.

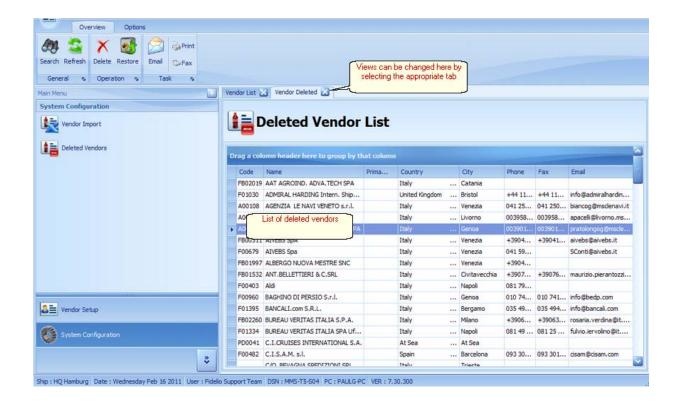
Deleted Vendors



On the top left hand corner of the display a new button has been added

By highlighting a vendor from the list and then by clicking on the above mentioned restore button, the selected vendor will be reactivated and will disappear from the below list.

By clicking on "Delete" within this view, the vendor will permanently be deleted and will not be able to be recovered



Navigation: Reference >

Vendor View -> General Information



When you create a new Vendor, using the wizard, only the most basic details are entered. In order to 'Activate' your new Vendor for use, you need to access the Vendor Properties to do so.

By default, the opening view is the General folder and the 'General Information' page. The folder icons in the right window represent various pieces of information that relate to the Vendor. Each time you click on a different folder you will be presented with a new set of fields to add to the description and setup of that Vendor. With these options you can make the configuration as simple or as detailed as you wish. All of the folders are broken down individually in this help section and, for ease of use, we refer to them as tabs.

General:

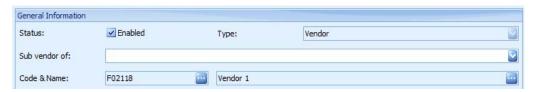
To open the properties for your Vendor, double click on the Vendor in the main window..

The Vendor Properties is displayed starting in the General tab. Empty fields can now be updated



Lets break this window down into more detail:

GENERAL INFORMATION



<u>Status:</u> in order to activate this vendor this box must be checked <u>Type:</u>

Other Port Agent Travel Agent Vendor

Sub Vendor of: vendors can also be a sub vendor of another. With this drop down users are able to select the main vendor from the list of vendors already in the system

Code & Name: the specific code for the vendor and the name of the vendor is to be entered in these slots

ADDRESS



Address: postal address of vendor Country, City: country and city of headquarters of vendor Post Code: corresponding post code

CONTACT



Primary Phone Number: main contact number of vendor

Primary Fax: main fax number for vendor **Email Address:** email address of vendor

Web Site: website of vendor

At the bottom of the screen the following tab can be found



Options enables users to edit the layout of the vendor details

By clicking on Close, the vendor view will be exited.

Navigation: Reference > Vendor View - Tab: General >

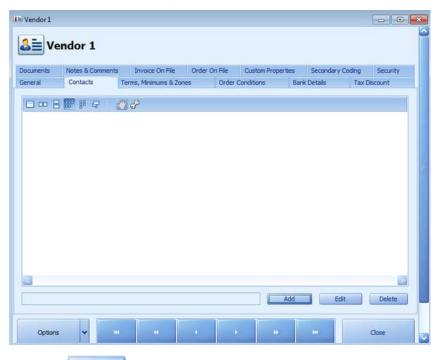
Tab: Contacts



With the Contacts tab, you can enter detailed information for individual contact persons within the specified Vendor account. This can prove useful where you are using one Vendor for an array of products and deal with separate people in that company for different items or product groups.

Contacts:

By clicking the contact tab the following screen will show up



By clicking on ____Add ___ users will be able to add additional contact details corresponding to the vendor in the screen shown below



After entering all the available contact details and by clicking on a new contact ID will show up under the Contacts tab.

Navigation: Reference > Vendor View - Tab: General >

Tab: Terms, Minimums & Zones



This tab allows you to define payment terms for the supplier, set a minimum order value and assign a Vendor to a particular bidding zone.

Terms, Minimums & Zones:

This tab is split into three sections. Apart from the minimum order balance, which is free type, the other options are selected from the drop down arrows. The options within are defined in the system, Options -> Purchasing.



Payment Terms, Minimum Order Balance and Zones

Preferred Currency: the currency the vendor prefers to calculate in

Payment Terms

From Date of:

Date of Invoice Date of Delivery

Prior to Delivery

Delivery Terms: cost of freight; cost, insurance and freight; delivered duty paid; free on board; free carrier arrival etc

Payment Method: bank wire, cash, transfer, check etc

Minimum Order Balance: Each vendor can be assigned to a minimum order balance. When user attempts to send an order below this balance, a warning will be triggered

Bidding Zone: Each vendor can be assigned to a user defined Zone, which is used when processing orders internationally

Language: Each vendor can be assigned a default secondary Language

Click 'Close' to close the Vendor properties, click on another tab to continue adding detail or use the arrows to move to the next supplier.

Navigation: Reference > Vendor View - Tab: General >

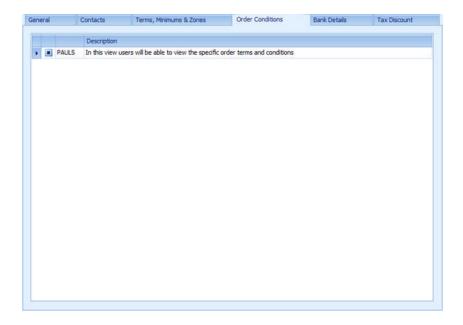
Tab: Order Conditions



Each Vendor will have their own way of operating and these could all differ greatly. By utilizing the Order Conditions, *you* preset the requirements that each supplier should adhere to.

Order Conditions:

Below is an example of the order conditions. Simply check the box next to the condition you wish to set for the current Vendor. The options are defined within the system, Options -> Purchasing, details of how to create these are detailed in Options section of the help.



Click 'Close' to close the Vendor properties, click on another tab to continue adding detail or use the

See Also:

• Options -> Purchasing. *create link when module complete

Navigation: Reference > Vendor View - Tab: General >

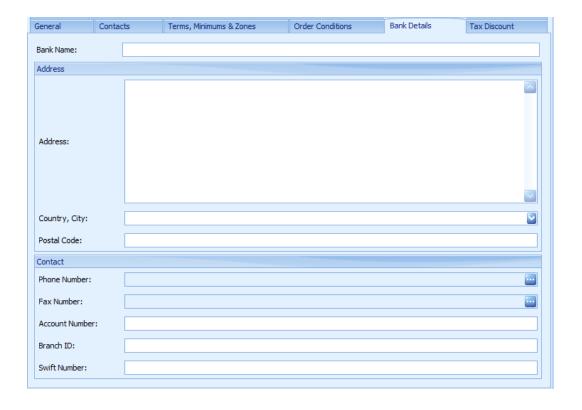
Tab: Bank Details



In this module the banking information for the Vendor can be stored

Bank Details:

This tab is very straightforward, just enter the relevant banking details for the Vendor.



Click 'Close' to close the Vendor properties, click on another tab to continue adding detail or use the

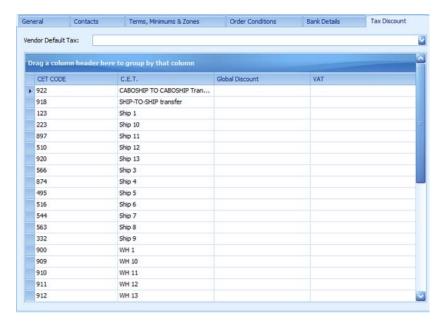
Navigation: Reference > Vendor View - Tab: General >

Tab: Tax Discount



With the Tax Discount tab, discount rates may be applied and also set a value added tax (VAT) rate. These are then applied at a global level for all orders for this Vendor.

Tax Discount:



Vendor default Tax: a default tax can be assigned to each vendor by country

CET code: entity code

C.E.T: name of entity/ship/warehouse

Global Discount:

VAT: value added tax

Click 'Close' to close the Vendor properties, click on another tab to continue adding detail or use the

Navigation: Reference > Vendor View - Tab: General >

Tab: Documents

Previous page Return to chapter overview Next page

In Documents various attachments can be added to enhance the Vendor detail. These can include Contracts, Terms & Conditions, Complaint Letters, Vendors Public Health Ratings, Pictures and any kind of Document necessary for the correspondence with the supplier.

This is a very useful Option that provides the same Information for all the Users of the Material Management at a central storing location.

Documents:



Tab: Notes & Comments

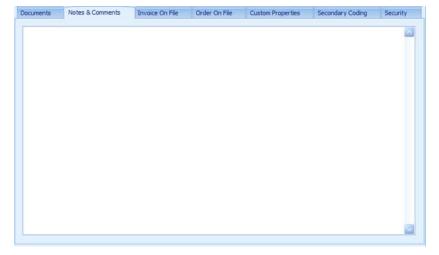
Main Screen



Any side notes that need to be added to the Vendor can be inserted here. This option could be utilized for leaving comments in preparation for a handover or might contain a list of outstanding task with the relevant vendor or a short summary of current Performance i.e. if a Vendor is monitored more strictly than others before it gets finally approved.

Notes & Comments:

This section is free text and it may be typed directly in the box.



Click 'Close' to close the Vendor properties, click on another tab to continue adding detail or use the to move to the next supplier.

Navigation: Reference > Vendor View - Tab: General >

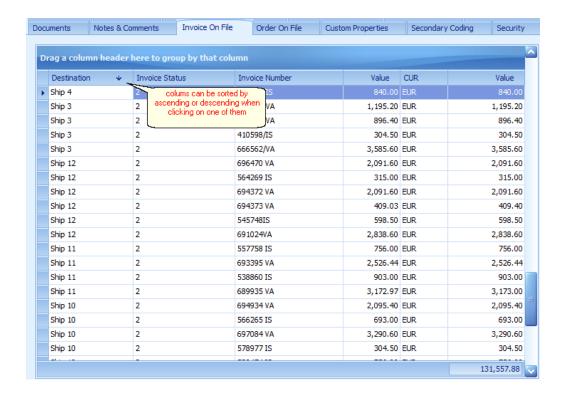
Tab: Invoice On File



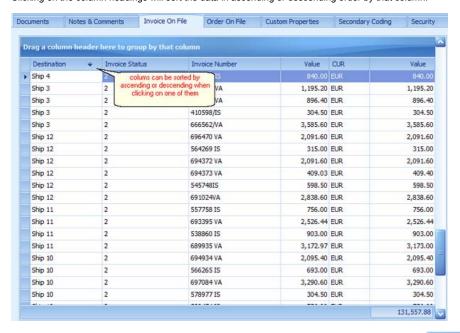
Invoice on file will display all acquired Invoices. Any Other Order that has not been received yet will be shown in the Order on File Tab.

Invoice On File:

The information is 'read only' and cannot be opened to view further detail from here.



Clicking on the column headings will sort the data in ascending or descending order by that column.



Click 'Close' to close the Vendor properties, click on another tab to continue adding detail or use the to move to the next supplier.

Navigation: Reference > Vendor View - Tab: General >

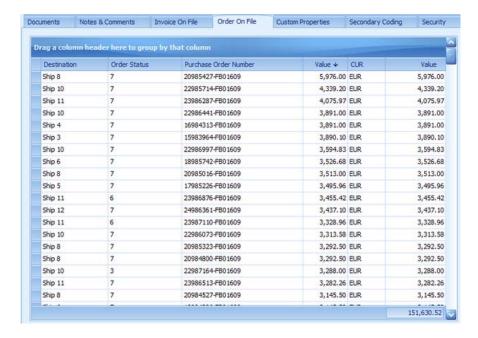
Tab: Order On File



been invoiced, they will be viewable in the Invoice On File tab.

Order on File:

The information is 'read only' and cannot be opened to view further detail from here.



Clicking on the column headings will sort the data in ascending or descending order by that column.

Click 'Close' to close the Vendor properties, click on another tab to continue adding detail or use the

e

to move to the next supplier.

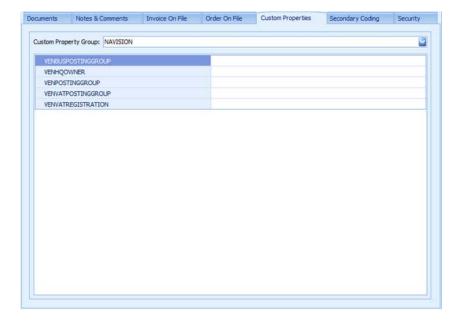
Navigation: Reference > Vendor View - Tab: General >

Tab: Custom Properties



Custom properties set up for the particular vendor can be setup here

Custom Properties:



Click 'Close' to close the Vendor properties, click on another tab to continue adding detail or use the to move to the next supplier.

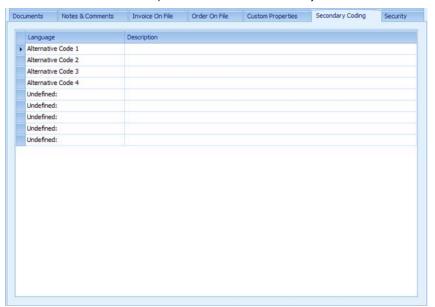
Navigation: Reference > Vendor View - Tab: General >

Tab: Secondary Coding



Secondary Coding:

Alternative codes and their descriptions will be visible here and may be added.



Click 'Close' to close the Vendor properties, click on another tab to continue adding detail or use the

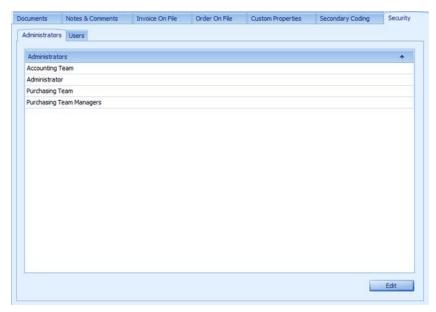
Navigation: Reference > Vendor View - Tab: General >

Tab: Security

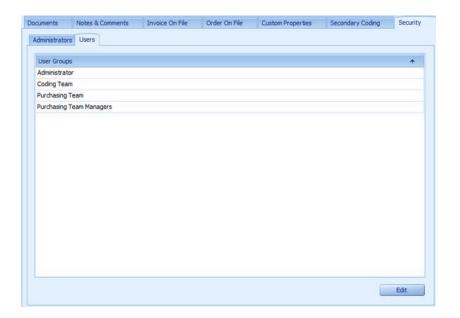


Security:

In this tab the rights to view, access and edit the vendor can be set up. In order to add a new administrator click on "Edit"



Within this view the users who can access and view the details of the vendor can be set up.



Click 'Close' to close the Vendor properties, click on another tab to continue adding detail or use the to move to the next supplier.

Navigation: How to ... >

How to...Add a New Vendor



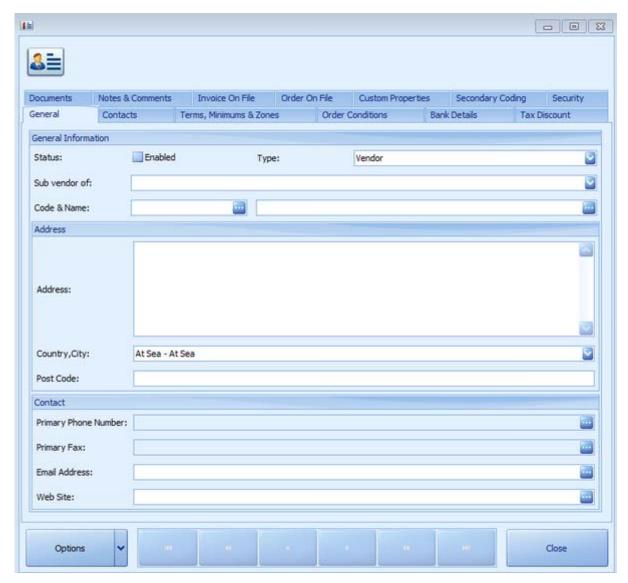
This chapter will guide the user through creating a new Vendor step by step. As mentioned elsewhere in the help, many of the fields are optional and do not need to be completed immediately during the initial setup. The properties may be edited at a later date and add in new information or change the current details as and when required. The initial wizard requires only the most basic details to setup a new Vendor.

Add a New Vendor:



Click to create a new Vendor record.

An empty vendor details screen will show up



By filling out the fields and making sure that the vendor is enabled in the checkbox on the top left of the screen and by clicking close the new vendor will be added to the list

Type: this box shows whether this particular vendor is active or not

Other: Other type of contact that does not fall into the other categories

Port Agent: Ships agent in a specified port.

Travel Agent: Travel agency or Tour operator in a specified port. Vendor: A ship chandler or supplier in a specified port.

Sub Vendor of: vendors can also be a sub vendor of another. With this drop down users are able to select the main vendor from the list of vendors already in the system

Code & Name: the specific code for the vendor and the name of the vendor is to be entered in these slots

Address: postal address of vendor

Country, City: country and city of headquarters of vendor. You can scroll down the list of countries to select or, alternatively, start to type the name of the country you are looking for. The system will jump to the nearest matches, letter by letter, as you type.

Post Code: corresponding post code

Primary Phone Number: main contact number of vendor

Primary Fax: main fax number for vendor **Email Address:** email address of vendor

Web Site: website of vendor

When these basic details have been entered the vendor will then be ready to be added to the list. In order to do this the vendor must be enabled by marking the box on the top left of the display

"Close" the newly created vendor will be added to the list.

Navigation: Reference >

Warehousing



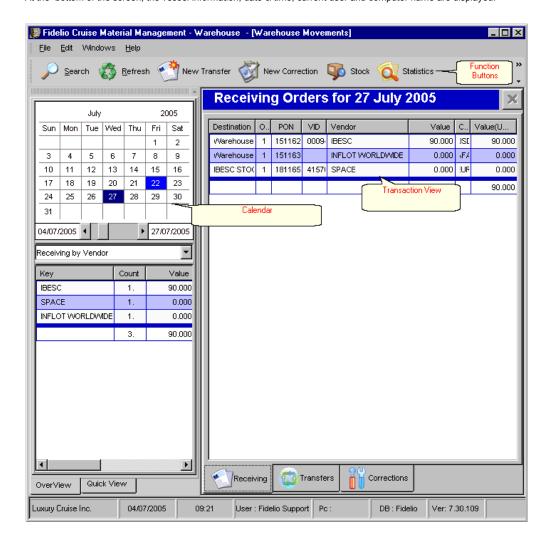
The Warehousing module is used to manage the stock for all product types shore side. The module functions as a tool for receiving, controlling and forwarding of items fleet wide. It also consolidates different types of articles into one dispatch / shipment.

Warehousing:

Below is an image of the Warehousing module main screen as it looks once opened. On the top are located the function buttons and the the toolbar menu. Below these are located three main areas:

- Calendar showing all transfer activity using the color green.
- Function tabs accessing the options for receiving and transferring material from the warehouse
- Transactions Display area on the right hand side of the screen showing transaction details. is active; receiving, transfers or corrections.

At the bottom of the screen, the vessel information, date & time, current user and computer name are displayed.





The buttons toolbar contains the most frequently used options for accessing the warehousing tools.

Buttons:

Clicking the buttons or links below will open more information and instructions on using of these functions.



Search Refresh Search for an order request with different criteria

Refresh the screen view

New Transfer New Correction Opens a wizard that will guide the user in creating a new warehouse transfer Opens a wizard that will guide the user in making a warehouse stock correction



View warehouse stock for different groups of items Stock Statistics View statistical information on warehouse items

Product Overview View product information in detail

Print Opens the Report Manager to print and view warehouse and other reports

Exit Exit the requests module

Most of the options have corresponding tools in the menu, keyboard shortcuts assigned to them, or are available with a right mouse click.

Navigation: Reference > Main Screen > Buttons >

Buttons: Search



The search option provides a way to search and locate a specific transaction within the warehouse module by defining specific search criteria.

Search:

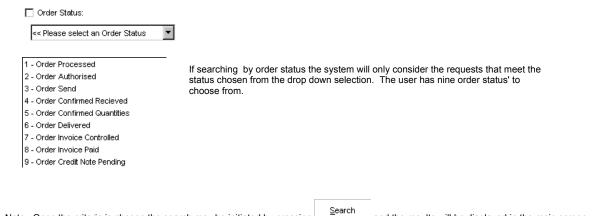


Click the Search button to initiate the search engine functionality.

Once the search engine is activated, the various fields for specifying the search criteria open. To search using a specific criteria, first click the box to the left of the desired criteria to make the drop down lists active and available.

Search for:	
Search for Purchase order:	A warehouse transaction may be searched for on the basis of the PO (Purchase Order) number, if this number is known. Use the drop down list to choose from all the purchase orders available in the system.
Search	
□ Vendor:	
<< Please select a Vendor >>	A warehouse transaction may be searched for by vendor. The system will limit the search to the specific vendor (supplier) selected from the drop down list.
□ Vessel:	
<< Please select a Vessel >>	If doing a search by vessel, the system will only consider orders for the specified

vessel. Use the drop down list to choose from the vessels available in the system.



Note: Once the criteria is chosen the search may be initiated by pressing and the results will be displayed in the main screen.

The search results window may be left open in the background. Any time a new search is needed click the Search Order tab..



Navigation: Reference > Main Screen > Buttons >

Buttons: Refresh



This option refreshes the screen layout. For example, once having sorted columns by their heading or resized them, clicking refresh will reset the layout to the default view.

Refresh:



Click to refresh the screen layout.

Navigation: Reference > Main Screen > Buttons >

Buttons: New Transfer



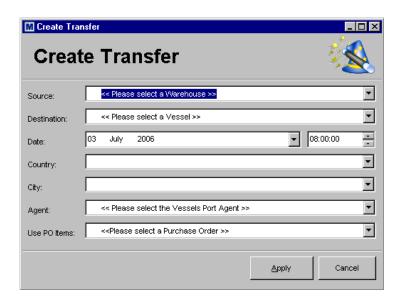
The transfers screen is used for making material transfers from selected warehouses to the vessels. This function allows information such as the destination vessel, the destination country and city, and other important details to be added. The items that will be included in the transfer can be inserted manually or directly from a purchase order. By clicking on the transfers tab located at the bottom of the main screen, all transactions relating to transfers can be viewed and accessed.

New transfer :

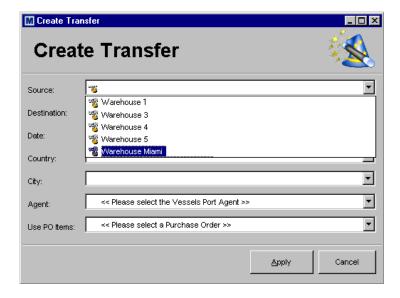


Click to create a new warehouse transfer

The 'Create New Transfer' wizard opens.



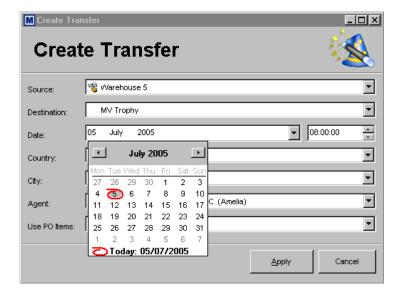
The first step is to select the *SOURCE* for the items that will be transferred. In other words the source is the warehouse from where the items will be taken from. Choose from the drop down list the desired warehouse. .



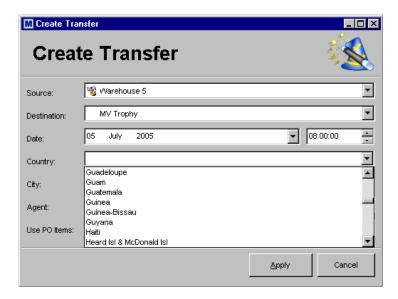
The second step is to select the *DESTINATION* vessel that the items will be transferred to. Once again choose the appropriate vessel from the drop down list.



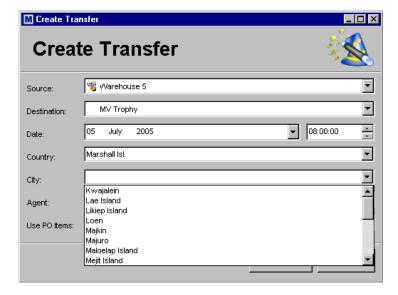
If there are entries for this vessel in the Itinerary Planer the country, city and agent field will will be filled automatically otherwise the date field can be completed by activating the calendar selection, simply by clicking on the down arrow to the right side the field. Optionally a time can be entered in the field next to the date if needed.



The destination country is selected in the corresponding space by clicking on the alphabetical drop down list.



Once the destination country has been selected, the destination city can then be chosen. The available selection is limited to the country that was chosen in the field above it.



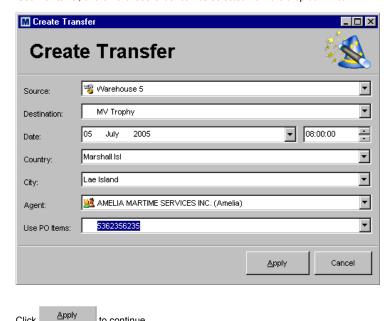
Select the name of the local agent handling the transfer. A full list of available company agents opens for selection by clicking on the down arrow in the field..

Click

to continue



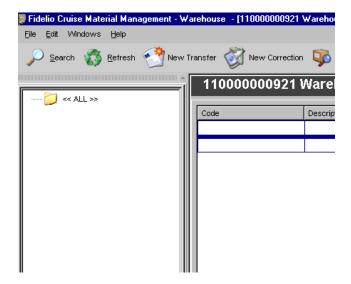
There are now two Options, Click on Apply and items will be added in the next step or if a purchase order is used as the basis of the transfer, the number can be typed in the field 'Use PO Items', or the Purchase Order can be selected from the drop down list.



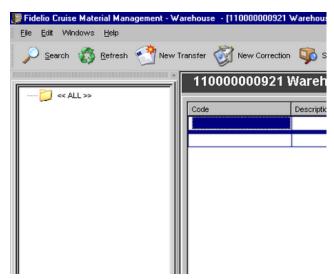
The newly created transfer now appears in the Transfers Movements screen under the corresponding date that was used to create it. Notice the ID number assigned.



By double clicking the created document a new detailed screen will open. Here articles can be inserted that need to be included in the transfer, if the Option "Use PO items" was not used,



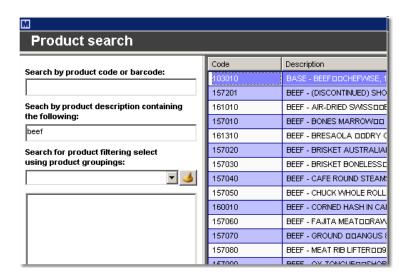
Move the cursor to the first cell under CODE



Write the name of the product directly into this cell or start the Search Engine by pressing the "+" button and locate the correct product this way.

Code	Description	Sent	Unit	Price	Total
					0.000

Using the search engine allows the system to bring up all available products from which to choose.



Select the desired product by DOUBLE CLICKING on the description and it will be inserted into the main sheet.

The 'Sent' column is then automatically hi lighted. Type the required quantity into the field and confirm by pressing enter. Continue with this process, moving the cursor again to the code cell in the next line and enter the next article that should be included in the transfer.

When finished entering items into the transfer document, close the window by clicking the on the right hand side. The software returns to the transaction display area.

Once the transfer document is completed, it can be finalized. This is done by selecting the corresponding document from the main screen and *RIGHT CLICKING* it. A shortcut menu appears. Select 'Finalize'.



By selecting 'Finalize' the transfer status will be set to



and this closes the transaction.

Navigation: Reference > Main Screen > Buttons >

Buttons: New Correction



The corrections function provides the ability to process stock adjustments in a selected warehouse.

New Correction:



Click to process a new correction

The 'Create Correction' dialogue box appears. Define which warehouse is to be adjusted. Select a warehouse from the drop down list by clicking on the down arrow.



The date field can be completed by activating the calendar selection, simply by clicking on the down arrow to the right side the field. Optionally a time can be entered in the field next to the date if needed.



Additional information can be entered in the comments space..



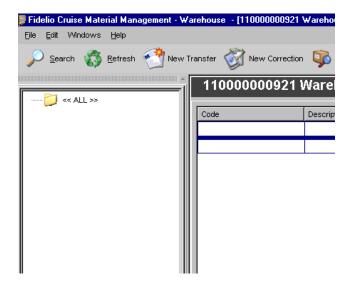
Continue by clicking the Apply button.

The created correction document will appear under the corrections screen under the corresponding day that was initially selected. This is the location where the corrected articles have to be inserted.

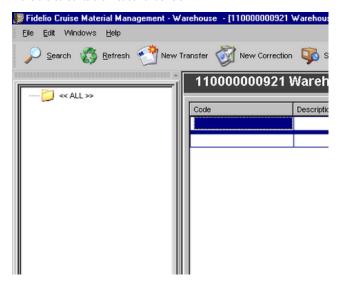


By double clicking the created document a space will open. In this space articles can be inserted that need to be included in the correction.





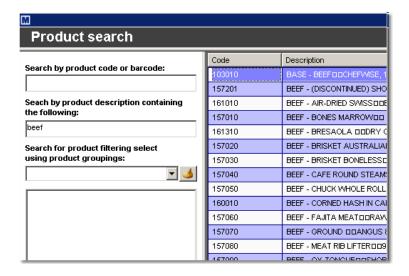
Move the cursor to the first cell under CODE



Write the name of the product directly into this cell or start the search engine by pressing the "+" button and locate the correct product this way.

Code	Description	Sent	Unit	Price	Total
					0.000

Using the search engine allows the system to bring up all available products from which to choose.



Select the desired product by DOUBLE CLICKING on the description and it will be inserted into the main sheet.

Continue by typing the required quantity in the 'Amount' column, and confirm by pressing enter. Move the cursor again to the code cell in the next line and complete all the articles that should be included in the correction.

After completing the correction document, close the window by clicking the on the right hand side. The software returns to the transaction display area.

Once the transfer document is completed, it can be finalized, This is done by selecting the corresponding document from the main screen and *RIGHT CLICKING* it. A shortcut menu appears. Select 'Finalize'.



By selecting 'Finalize' the correction document status will be set to



and this closes the transaction.

Navigation: Reference > Main Screen > Buttons >

Buttons: Stock

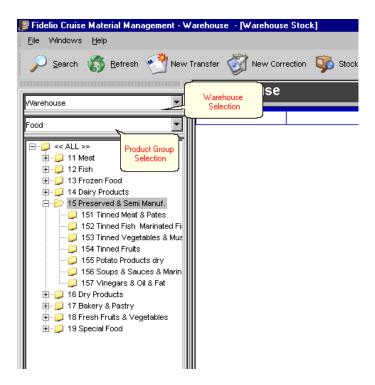


The Warehouse Stock Viewer can be used for accessing the amounts and status' of any article or product group in any of the warehouses.

Stock:



Open the Warehouse Stock Viewer



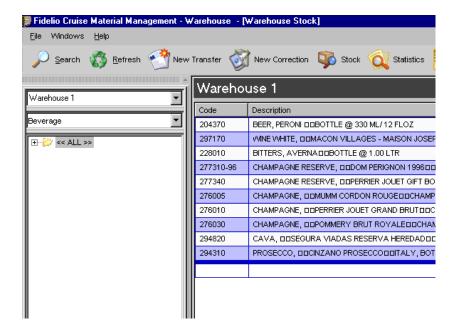
Once the Stock Viewer is open, it is necessary to define which warehouse to view. Select a warehouse from the drop down list by simply clicking on the down arrow..



The next step is to select the type of store to view. Again select the desired store type from the drop down list.



Once the warehouse and store type are selected, the detailed information of the items stored within the warehouse will display on the right hand side of the screen.



The Stock details viewing screen displays the information in columns organized as follows:

Code Article Code Description Article description Unit Article Unit of measure Open Opening Stock of Article Received Quantity received in Warehouse

Transferred Quantity of Article transferred from warehouse Corrections Stock adjustments marked as corrections Current Current stock of article

Expected in

Quantity expected to arrive to warehouse Quantity expected to transfer out from warehouse **Expected out**

Available Available stock

Navigation: Reference > Main Screen > Buttons >

Buttons: Statistics



The Statistics button is active only when individual products are being analyzed in the Warehouse Stock Viewer. While in this mode it is possible find detailed information concerning purchase history, consumptions, and pending requests for the item.

Statistics:

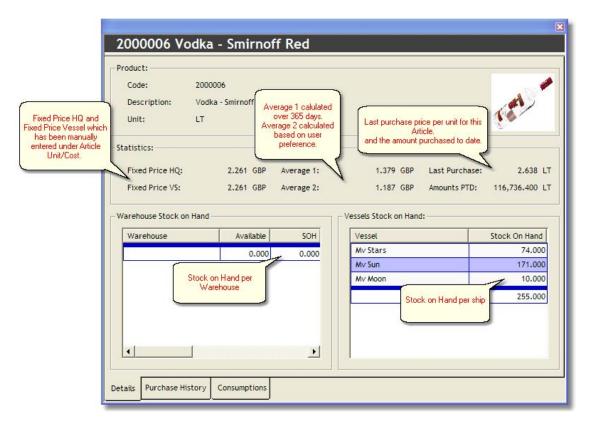


While in the items view click to open the Statistics form.

A window will open with four separate tabs, each having different type of information about the selected product. Most of the tabs have the date range selection option available making it possible to define a specific date range to locate the required data.

DETAILS TAB

The information under the details tab contains the product base details such as product code, description and unit. Below this are the statistics - showing the fixed and average price details. The window also displays the current stock on hand for the warehouse and vessels.



The details viewing screen displays the information in columns organized as follows:

Warehouse: Warehouse name
Available: Quantity available
SOH: Stock on hand

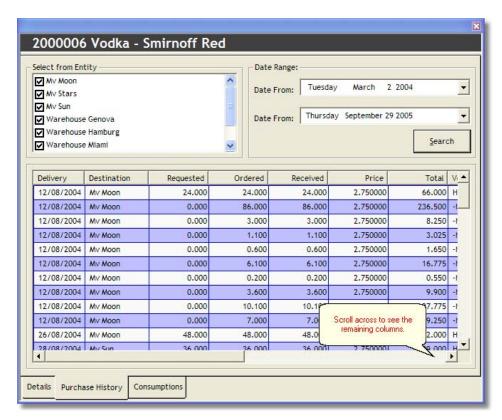
PURCHASE HISTORY TAB

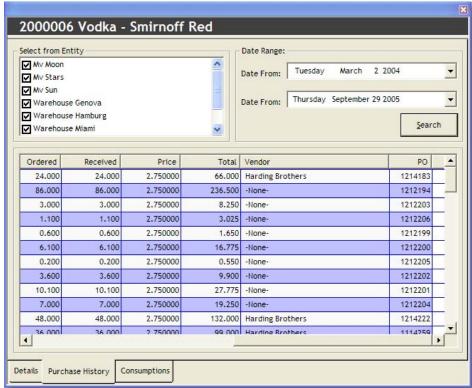
Under this tab a complete purchase history for the selected product can be viewed. This information can filtered to view from one entity or all entities within the company, as well as a specified date range.

Once these values are chosen, click on the



button to display detailed information in the grid below the selection criteria.





The purchase history details viewing screen displays the information in columns organized as follows:

 Delivery:
 Delivery date of the purchase

 Destination
 Destination of the delivery

 Requested:
 Quantity requested from vessel

Received: Quantity received upon delivery at destination

Price: Price of article upon delivery

Total: Total value of delivery

Vendor: Name of vendor

PO: Purchase order reference number relating to the delivery.

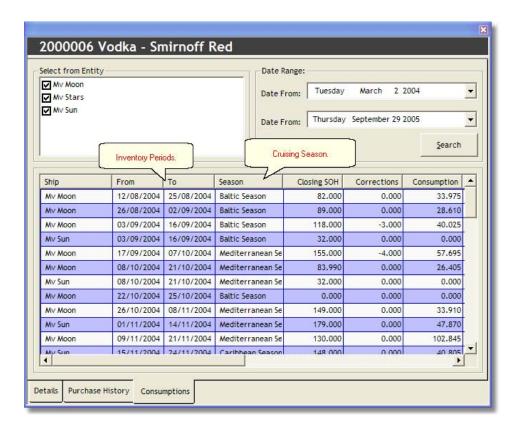
CONSUMPTIONS TAB

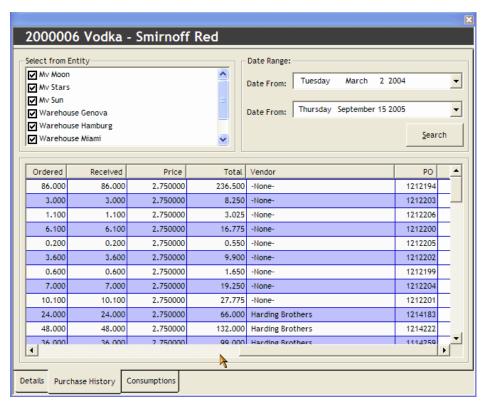
Under this tab consumption figures for the selected item are available. This information can filtered to view from one entity or all entities within the company, as well as a specified date range.

Once these values are chosen, click on the



button to display detailed information in the grid below the selection criteria.





The consumption details viewing screen displays the information in columns organized as follows:

Ship:Name of shipFrom:Period starting dateTo:Period ending dateSeason:Name of season

Closing SOH: Period closing stock on hand

Corrections: Corrections made to stock during period
Consumption: Net consumption during period

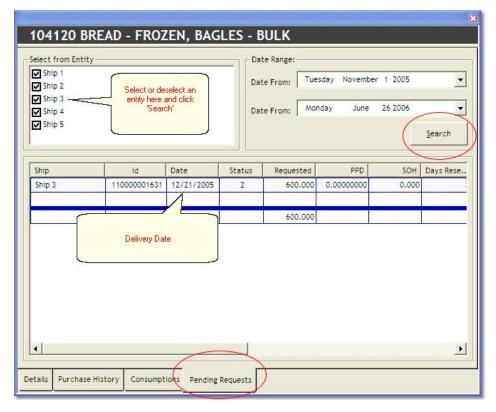
PENDING REQUESTS

Under this tab pending requests for the selected item are available. This information can filtered to view from one entity or all entities within the company, as well as a specified date range.

Once these values are chosen, click on the



button to display detailed information in the grid below the selection criteria.



The pending requests details viewing screen displays the information in columns organized as follows:

Ship: Name of Ship
ID: Request ID
Date: Date of Request
Status: Status level of request
Requested: Quantity requested

SOH: Stock on hand

Days Reserve: Number of days defined to hold reserve.

Navigation: Reference > Main Screen > Buttons >

Buttons: Product Overview



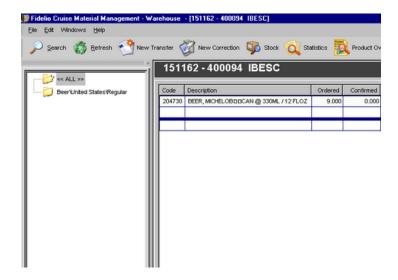
The Product Overview displays detailed information about a selected article and its stock distribution within different storage locations. It is also possible to review the transaction delivery and purchase history per product.

Product Overview:



Click to open product overview.

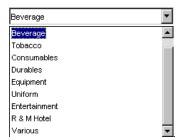
The product overview function can be activated by clicking the button once having a product detail screen active (receiving orders, transfers or corrections).



First define which warehouse to view by selecting the correct information from the drop down list provided.

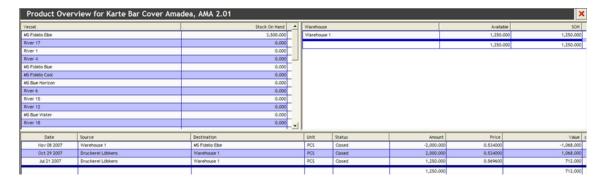


Next choose which store type to view by selecting it from the drop down list provided



An inventory of the selected warehouse with a current stock on hand will be displayed in its own window on the left hand side of the screen, and the product overview tab opens to the right, which has various sub-windows.





The other windows contain the following information:

VESSEL STOCK ON HAND DISTRIBUTION

This window displays the current stock on hand for the selected product for all the vessels of the fleet.

Vessel	Stock On Hand
MV Silver Saga	0.000
MV Medallion	0.000
MV Price	1,320.000
MV Winner	330.000
MV Trophy	249.000
	1,899.000

ITEM TRANSFER WINDOW

This window displays the item transfers (open and finalized) per vessel into columns as described below:

Date	Source	Destination	Unit	Status	Amount	Price	Value	comments	Doc ld	Last Modified
Jan 04 2006	Warehouse 1	Mv Medallion	EA	Open	0.000	0.000000	0.000		110000000262	Nov 12 2005 22:11:16
Jan 04 2006	Warehouse 2	Mv Trophy	EA	Closed	-240.000	0.287000	-68.880		110000000263	Nov 12 2005 22:14:08
Nov 14 2005	Warehouse 1	Mv Medallion	EA	Closed	13,824.000	0.287000	3,967.488		110000000261	Nov 12 2005 21:11:46
Oct 20 2005	Warehouse 2	Correction	EA	Open	13,824.000	0.287000	3,967.488		110000000181	Oct 20 2005 20:43:19
Oct 19 2005	Warehouse 1	Correction	EA	Open	13,824.000	0.287000	3,967.488		110000000162	Oct 19 2005 21:04:52
					41,232.000		11,833.584			

Date Transaction date

 Source
 Source of transfer (FROM)

 Destination
 Destination of transfer (TO)

 Unit
 Unit of measure of article

 Status
 Transfer status of transaction

Amount Amount of transaction

Price Unit price of article used in transaction

Value Total value of transaction

Comments Free comments may be inserted in this space

Doc ID Document ID created by the system Last Modified Date transaction last modified

WAREHOUSE STOCK WINDOW

This window will display the current stock on hand at the selected warehouse

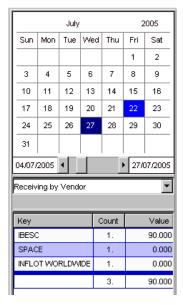
Warehouse	Available	SOH
Warehouse 4	13,584.000	13,584.000
	13,584.000	13,584.000

At the bottom left of the screen are located various tabs. Each one of these tabs has special functions that change the way the left part of the screen looks while the right hand side stays as before.

OVERVIEW TAB



The OverView tab displays the Warehouse Management Calendar and a summary of deliveries divided by vendor for the selected day.



Key Supplier name

Count Total number of articles in the transaction Value Value (dollar amount) of transaction

GROUPING TAB



The Grouping Tab displays the categories of the products of the selected transfer, displaying every group which the products fall into.



PRODUCT VIEW TAB



This is the default look of the Product Overview screen. It displays the full inventory of the selected warehouse.

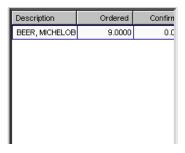
Item Item description

Stock on Hand Stock on hand at selected warehouse

QUICK VIEW TAB



The Quick View Tab displays further information regarding the selected article as listed below :



DescriptionItem descriptionOrderedQuantity ordered

Confirmed Quantity confirmed inbound Received Quantity received

Unit Unit of measure of article
Price Unit price of article used in transaction

Sub Total Subtotal of transaction

Navigation: Reference > Main Screen > Buttons >

Buttons: Print

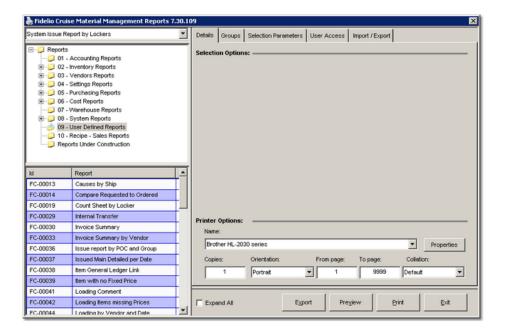


This option opens the Report Manager. It is also available in Menu; File -> Print.

Print:



Click to open the Report Manager.



Navigation: Reference > Main Screen > Buttons >

Buttons: Exit



This option will close the Warehousing module. You may also select Menu; File -> Exit.

Exit:



Click to close the Warehouse Module.

Navigation: Reference > Main Screen >

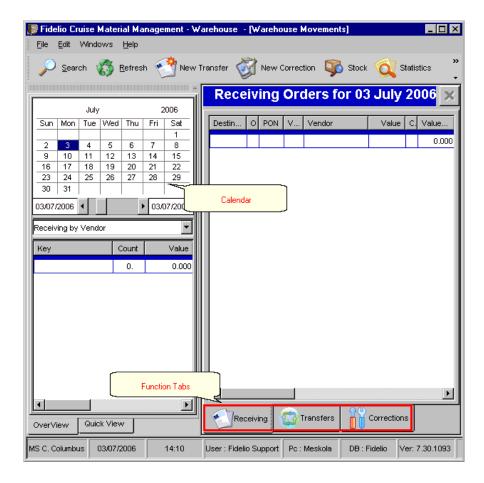
Tabs



The Tabs at the bottom of the screen open the possibility to access the following areas of the warehouse management module:

- Receiving Orders Screen for receiving orders at a Warehouse
- Transfers Screen for working with item transfers from the warehouse to destination vessels.
- Corrections Screen to processing stock corrections at the warehouse.

Tabs:



Navigation: Reference > Main Screen > Tabs >

Tabs: Receiving



The Receiving Orders screen can be used for viewing and managing product orders. This function allows verification of orders at arrival in the warehouse, and confirmation of the quantities received prior to dispatching items to a vessel.

Receiving:

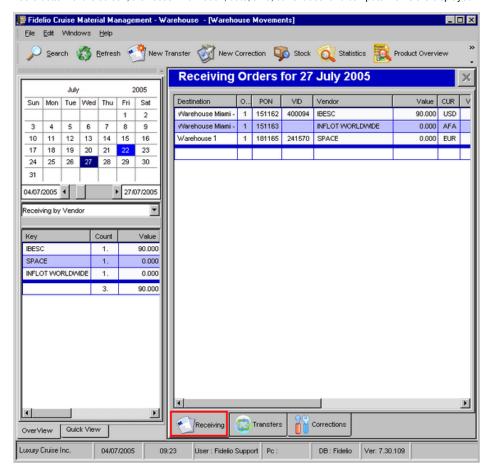


Click on tab to open the Receiving Orders screen

Below is an image of the Receiving Orders screen as it would look during normal operaton. On the top are located the Function buttons and the Toolbar Menu. Below these are located several main screen areas:

- · Calendar showing all inbound orders activity with the color blue.
- Inbound orders transactions are listed on the right hand side of the screen.
- Below the calendar view is a summary screen of a single inbound order.
- · Below the inbound orders activity area are tabs for accessing transfers and corrections functions

At the bottom of the screen, the vessel information, date, time, current user and computer name are displayed.



Inbound or 'Receiving Orders' transactions for the selected date are listed in the corresponding area.

Receiving Orders for 27 July 2005									
Destination	os	PON	VID	Vendor	Value	CUR	Value(USD)		
√Varehouse Miami - ABX Logistic	1	151162	400094	IBESC	90.000	USD	90.000		
Warehouse Miami - ABX Logistic	1	151163		INFLOT WORLDWIDE	0.000	AFA	0.000		
Warehouse 1	- 1	181165	241570	SPACE	0.000	EUR	0.000		
							90.000		

The columns displaying information about the inbound orders are as follows :

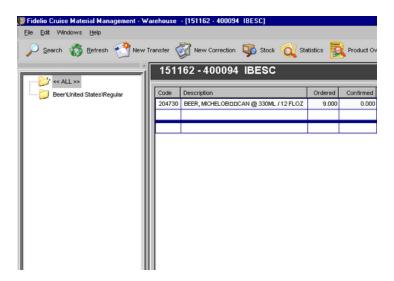
Destination Destination warehouse receiving the items

Status of the selected transaction 0- Pending 1-Finalized 3- Posted to external system

PON Purchase order number VID Vendor identification code Vendor Name of vendor (supplier) Value Value in local currency CUR Local currency unit Value (System Value in system currency

Currency) Gross Weight (KG) Amount in KG

Double clicking a receiving orders document will open it to its order details, where individual article details are viewed.



The columns displaying information for the receiving orders details are as follows:

Code Article code Description Article description Ordered Quantity ordered

Confirmed Quantity confirmed by supplier Quantity received at delivery Received Unit Article unit of measure Price Article unit price Sub Total Subtotal price of delivery Discount % Discount percentage received

VAT Value added tax Total price of delivery for article Total

Weight (kg) Weight per item Expire date of product **Expire Date**

Comments Free comments can be inserted in this space .

Right clicking the items view area, will activate further options for managing the receiving, many of which also are available under the Statistics Button



Set Ordered to Received Set selected order to received status Set Confirmed to Set selected confirmed to received status Received Show item statistics for selected item **Show Item Statistics** Show item history for selected item **Show Item History** Show item consumptions for selected Item

Show Item Consumption Refresh the view to default.

Refresh

Navigation: Reference > Main Screen > Tabs >

Tabs: Transfers



The transfers screen is used for making material transfers from selected warehouses to the vessels. This function allows information such as the destination vessel, the destination country and city, and other important details to be added. The items that will be included in the transfer can be inserted manually or directly from a purchase order. Among the transfers tab a New Transfer may be created simply by clicking the New transfer Button in the Tool Bar.

Transfers:

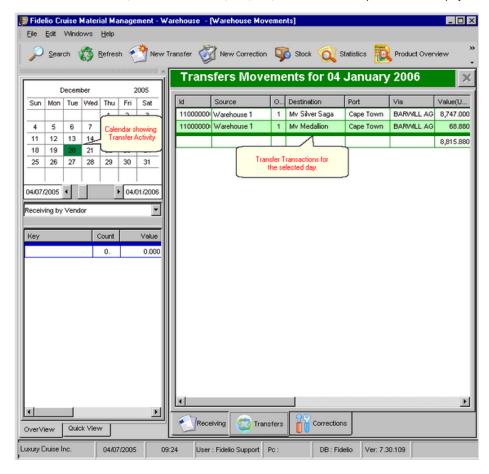


Click on tab to open the Transfers Movements screen

Below is an image of the Transfers Movements screen as it would look during normal operation. At the top are located the function buttons and the the toolbar Menu. Below these are located the following main areas:

- Calendar showing all transfer activity with the color green.
- Transfers Movements are listed on the right hand side of the screen
- Below the movements general area are tabs for accessing receiving and corrections functions

At the bottom of the screen, the vessel information, date, time, current user and computer name are displayed..



Transfer transactions for the selected date are listed in the corresponding area.

Transfers Movements for 20 December 2005							
ld	Source	os	Destination	Port	Via	Value(USD)	
110000000164	Warehouse 1	1	Mv Silver Saga	Cape Town	BARWILL AGENCIES	6,600.000	
						6,600.000	

The columns displaying information for the transfers are as follows :

number created

by the system

Source Source warehouse of the Transfer (FROM)

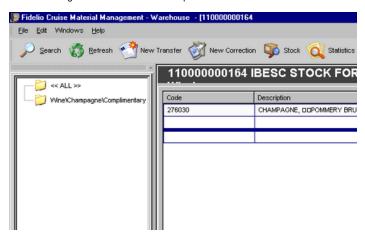
os Transfer Status 0-Pending 1-Finalized 2-Received by Vessel 3-Posted to External System

Destination Destination of the transfer Delivery port of transfer Port

Via Name of local agent at destination Value Dollar value of transfer in system currency

Gross Weight Gross Weight of this (kilogram) transfer in kilogram

Double clicking a transfer document will open the transfer details screen where individual article details can be added or viewed.



The columns displaying information for the Transfer details are as follows:

Code Article code

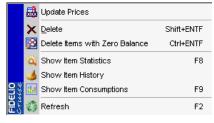
Description Article description

Quantity of articles sent through transfer Sent

Unit of measure of article Unit **Price** Unit price of article

Total price of article transferred Total

Right clicking the items view area, will activate further options for managing transfers, many of which also are available under the Statistics Button



Update Prices

Update Prices for selected Transaction

Delete Items with Zero

Delete selected Transaction Delete Items with Zero balance in selected Transaction

Show Item Statistics Show Item History Show Item

Show Item Statistics for selected Item Show Item History for selected Item Show Item Consumptions for selected Item

Consumptions Refresh

Refresh the view back to default

Navigation: Reference > Main Screen > Tabs > Tabs : Transfers >





information such as the destination vessel, the destination country and city, and other important details to be added. The items that will be included in the transfer can be inserted manually or directly from a purchase order. Among the transfers tab a New Transfer may be created simply by clicking the New transfer Button in the Tool Bar.

Transfers:

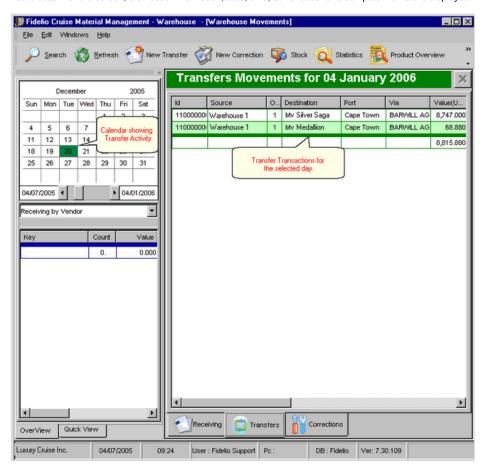


Click on tab to open the Transfers Movements screen

Below is an image of the Transfers Movements screen as it would look during normal operation. At the top are located the function buttons and the the toolbar Menu. Below these are located the following main areas:

- Calendar showing all transfer activity with the color green.
- Transfers Movements are listed on the right hand side of the screen
- Below the movements general area are tabs for accessing receiving and corrections functions

At the bottom of the screen, the vessel information, date, time, current user and computer name are displayed..



Transfer transactions for the selected date are listed in the corresponding area.

	Transfers Movements for 20 December 2005									
	ld	Source	os	Destination	Port	Via	Value(USD)			
	110000000164	Warehouse 1	1	Mv Silver Saga	Cape Town	BARWILL AGENCIES	6,600.000			
							6,600.000			

The columns displaying information for the transfers are as follows :

ID Document ID

number created by the system

Source Source warehouse of the Transfer (FROM)

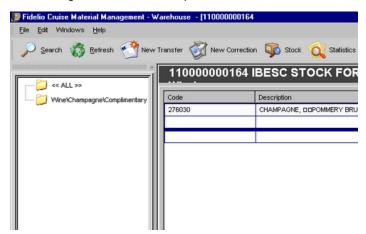
OS Transfer Status 0-Pending 1-Finalized 2-Received by Vessel 3-Posted to External System

DestinationDestination of the transferPortDelivery port of transfer

Via Name of local agent at destination
Value Dollar value of transfer in system currency

Gross Weight Gross Weight of this (kilogram) transfer in kilogram

Double clicking a transfer document will open the transfer details screen where individual article details can be added or viewed.



The columns displaying information for the Transfer details are as follows :

Code Article code

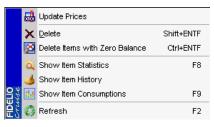
Description Article description

Sent Quantity of articles sent through transfer

Unit Unit of measure of article
Price Unit price of article

Total Total price of article transferred

Right clicking the items view area, will activate further options for managing transfers, many of which also are available under the Statistics Button



Update Prices

Update Prices for selected Transaction

Delete

Delete Items with Zero

Show Item Statistics

balance

Delete selected Transaction
Delete Items with Zero balance in selected Transaction

Show Item Statistics for selected Item Show Item History for selected Item Show Item Consumptions for selected Item

Show Item History Show Item

Consumptions
Refresh

Refresh the view back to default

HEADER1:

Here we write something about Text1. In Templates topic on the bottom-left side, you have frames that you can copy and paste here.

See Also:

- Link 1
- Link 2
- Link 3



Tabs: Corrections

The corrections function provides the ability to process stock adjustments in a selected warehouse.

Corrections:

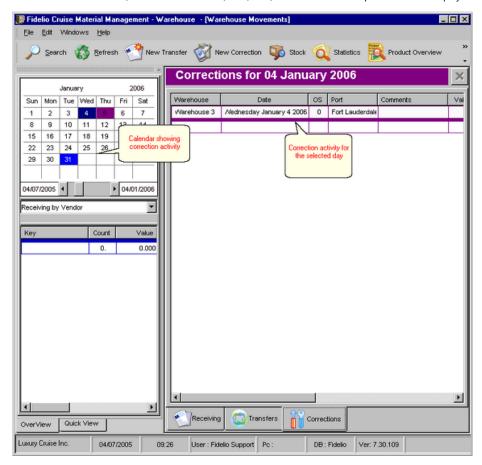


Click on tab to open the Corrections screen.

Below is an image of the Receiving Orders screen as it would look during normal operaton. On the top are located the Function buttons and the Toolbar Menu. Below these are located several main screen areas:

- Calendar showing all correction activity with the color purple.
- Correction transactions are listed on the right hand side of the screen
- Below the calendar view is a summary screen of a single correction.
- Below the corrections general area are tabs for accessing receiving and transfers functions

At the bottom of the screen, the vessel information, date, time, current user and computer name are displayed...



Correction transactions for the selected date are listed in the corresponding area.

Corrections for 19 October 2005								
Warehouse	Date	os	Port	Comments	Value(USD)			
Warehouse 3	Wednesday October 19 2005	0	Fort Lauderdale		320,489.688			
					320,489.688			

The columns displaying information for the corrections are as follows :

Warehouse

which the correction is made

Date Date of the correction

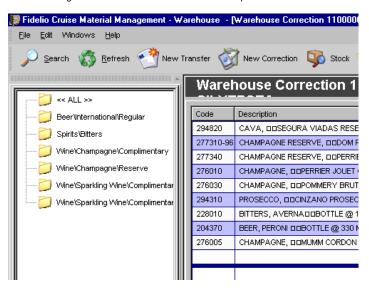
OS Status of the correction transaction 0- Pending 1- Finalized

Port Port in which the correction has been made.

Comments Free comments can be inserted in this space.

Value Dollar value of the correction in system currency.

Double clicking a correction transaction document will open the details where individual article details can be viewed.



The columns displaying information for the correction details are as follows:

Code Article code

Description Article description

Amount Quantity of articles adjusted in the correction

Unit Unit of measure of article Price Unit price of article

Total Total price of article transferred

Right clicking the items view area, will activate further options for managing transfers, many of which also are available under the Statistics Button



Update Prices Update prices for selected transaction

Delete Delete selected transaction

Delete Items with Zero Delete items with zero balance in selected transactions

balance Show item statistics for selected Item
Show Item Statistics Show item history for selected Item
Show Item History Show item consumptions for selected Item

Show Item Refresh the view back to default Consumptions

Navigation: Reference > Main Screen >

Menu Receiving View



The Menu bar on the top of the screen contain basic options which are also represented in the Toolbar. The same options are also available by right clicking the Items view.

Menu:



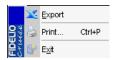
Navigation: Reference > Main Screen > Menu Receiving View >

Menu: File



This menu contains options for exporting and printing warehouse information. The program can also be exited from here.

File:



Export Print Exit

Export the current view to an Excel sheet

Opens the Report Manager for printing reports.

Closes the Warehouse Module

Navigation: Reference > Main Screen > Menu Receiving View >

Menu: Edit



Using the edit menu functions such as opening, status changing, and finalizing warehouse transactions can be done. The screen can be returned to the default view by clicking on the refresh button.

Edit:





 Open
 Opens the selected line item

 Status
 View the transaction status

 Finalize
 Finalize a transaction

Refresh Refreshes the view to the default

Navigation: Reference > Main Screen > Menu Receiving View >

Menu: Windows



The Windows menu changes how the windows are displayed on the screen.

Windows:



Arrange All Split

Rearranges the windows back to the default view. Splits the selected views equally across the screen

Navigation: Reference > Main Screen >

Enter topic name



•

Replace this with some text outlining and summarizing what you write about. Below split your text into sections or steps and use header to separate it.

HEADER1:

Here we write something about Text1. In **Templates** topic on the bottom-left side, you have frames that you can copy and paste here.

See Also:

- Link 1
- Link 2
- Link 3

Navigation: Reference > Main Screen > Menu Transfer View >

Enter topic name



Replace this with some text outlining and summarizing what you write about. Below split your text into sections or steps and use header to separate it.

HEADER1:

Here we write something about Text1. In Templates topic on the bottom-left side, you have frames that you can copy and paste here.

See Also:

- Link 1
- Link 2
- Link 3

Navigation: Reference > Main Screen >

Enter topic name



Replace this with some text outlining and summarizing what you write about. Below split your text into sections or steps and use header to separate it.

HEADER1:

Here we write something about Text1. In Templates topic on the bottom-left side, you have frames that you can copy and paste here.

See Also:

- Link 1
- Link 2

Link 3

Navigation: Reference > Main Screen > Menu Correction View >

Enter topic name



Replace this with some text outlining and summarizing what you write about. Below split your text into sections or steps and use header to separate it.

HEADER1:

Here we write something about Text1. In Templates topic on the bottom-left side, you have frames that you can copy and paste here.

See Also:

- Link 1
- Link 2

Main Screen

• Link 3

Navigation: »No topics above this level«

Frequently Asked Questions



• We use 'Loading Report' to show what has been received. Is there a similar report to show items received at warehouse?

There are several warehouse related reports that can be used for this types of purpose. You can find them by entering in Report Manager and selecting All reports starting with WH

Navigation: »No topics above this level«

Glossary



Here you can find an explanation of terms used throughout the system. Click the letter to expand a tree or use index to locate specific word.

Navigation: Glossary > A >

Account



Account

Account: - Called a cost center in accounting, and is used to assign cost to a specified location or usage type like maintenance, spoilage, breakage or consumption. All of the areas onboard have assignments to a certain account even if they are not visible for the regular user.

Accounts Reference

Accounts Reference - a unique number given out by the accounting department and assigned to a single document to identify and trace it.

MORE INFORMATION

Additionally, an account is a label for recording a quantity of almost anything. Most often it is a record of an amount of money owned or owed by or to a particular person or entity, or allocated to a particular purpose. It may represent amounts of money that have actually changed hands, or it may represent an estimate of the values of assets, or it may be a combination of these.

A contra account is an account that carries a balance opposite to the normal balance. An example would be Accumulated Depreciation. The term account is also used more generally by analogy and association with accountancy concepts.

Navigation: Glossary > A >

Accountability



Accountability

Accountability - To be answerable for the results of an assigned action. Accountability is associated with delegated authority and is distinct from responsibility. A supervisor can assign responsibility but cannot give away his/her accountability; the manager is ultimately accountable. Example: The Service Center is responsible for providing financial reports and accountable to ensure the financial reports are accurate; however, the unit manager is accountable for the budgetary condition or financial standing of the unit.

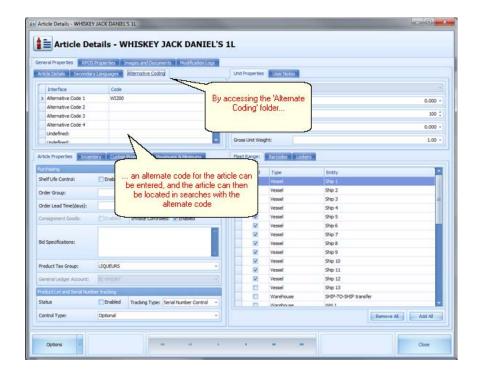
Navigation: Glossary > A >

Alternate Coding



Alternate or Alternative Coding

A second bar code or secondary coding that can be added to the article in the article manager if desired in order to be able to search by the alternate code (i.e. perhaps an old code for the item which is already well known to the users).



Navigation: Glossary > A >

Article



Article:

An article in the system is a single item, which once existing can be used to request, purchase, load, transfer and use it in a recipe via the Material Management System. The basic definition requires an **Article Type**, an **Article ID** a **Description** and a **Unit**

Article Type:

All articles must be assigned an Article Type:

Parent Code Where the item is the 'main' unit size (for example with liquor, the 1

liter bottle will normally be the parent code).

Child Code The child code is related to a parent code, for example; 75 cl, 50 cl

bottles which are 'sub' types to the parent code.

Grouping Code Used for example with uniforms. You have a blazer in different sizes

and the code is the general code. Then for every single size you have a different ending no 50020 (Grouping Code) 50020 - L (Size)

Article Status:

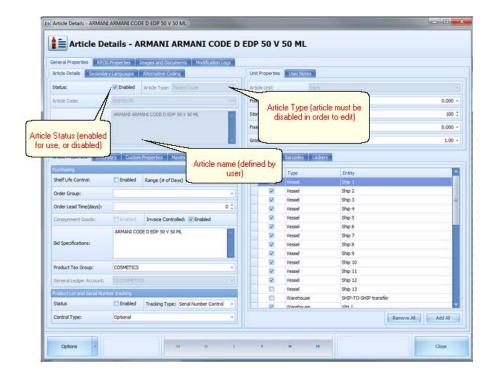
All articles must be assigned a status:

Status 0 – Article is disabled.

An Article can be disabled in order to stop the using of article on a single vessel or fleet wide. Whenever modifying i.e. changing the description an article the article needs to be disabled first.

Status 1 – Article is enabled

When an article is enabled it can actually be used onboard.



Navigation: Glossary > A >

Average Price



Average Price:

The Average Price Method is a mathematical operation for evaluating the price of provisions onboard to consider the fact that some of the same items have been purchased at different purchasing prices.

SUMMARY

The system offers different ways to calculate the onboard price. These are:

- Use FIFO (First In First Out)
- Use Weighted Averages
- Use Last Loading Price

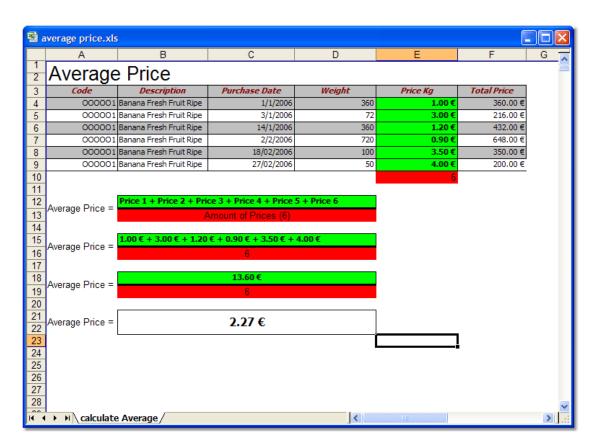
MORE INFORMATION

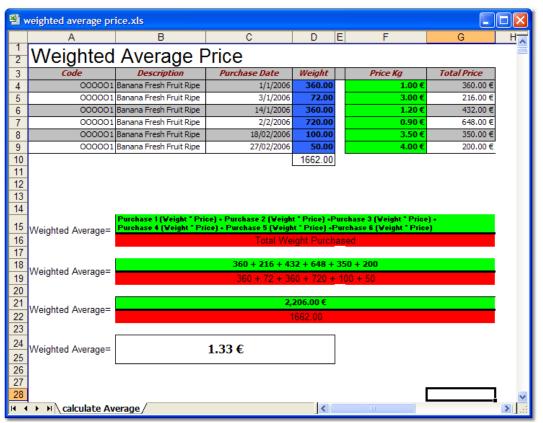
The basic reason why the Material Management uses an average price is because most of the purchasing prices are never fixed and vary in different ways depending on the article group. For example, the price of fruits and vegetables can change on a daily basis. The MMS needs an average price to evaluate the stock on hand correctly for the main store as well as the movements and as a result of this the outlets. There can be slightly different average prices onboard a single ship for just one single item.

In most of the cases the prices at the points of consumption varies in almost the same way as in the main store but the level depends on the request and consumption behavior of the specific point of consumption. But the average price in a POC can not be higher than the most expensive purchasing price or lower than the cheapest.

The average price is a very important figure for the accounting department in order to calculate the proper Cost of Food / Cost of Sales, consumption level and all other reports concerning the food and beverage operation.

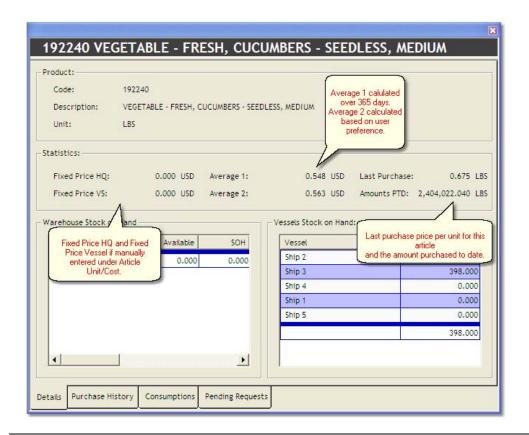
The images of the 2 Excel sheets below represent an easy example of how the Material Management actually calculates the price.







In real food and beverage operation, the average calculation will be much more complex and complicated!



Navigation: Glossary > B >

Bar Code



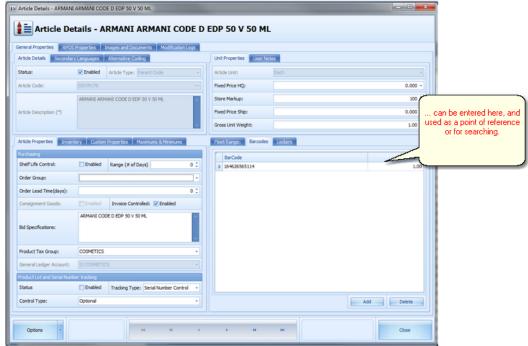
Bar Code

A bar code is a machine-readable representation of information in a visual format on a surface. The data is stored in the widths and spacings of printed parallel lines,

MORE INFORMATION

A bar code appears on many articles, and can be scanned with a bar code reader. The numerical equivalent of the bar code can be entered into the Alternate Coding field in the article as a point of reference and for searching.







Navigation: Glossary > B >

Base Unit



Base Unit:

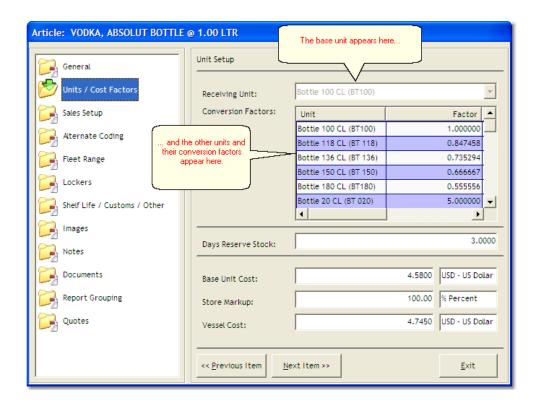
A Base Unit is a fundamental unit of measurement which is used to form other compound units for other quantities

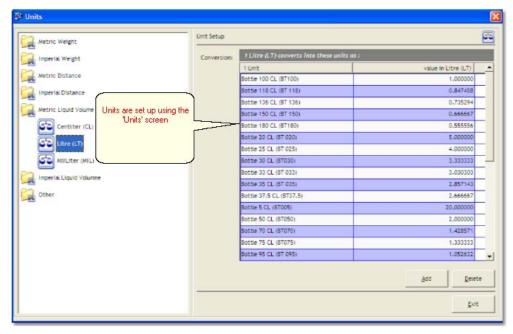
SUMMARY

Base Unit - All units used for receiving articles are converted into the base unit . Basically this means that the system will convert for instance a 75cl

bottle (BT 075) into 0.75 liters. Base units are normally meters, liters, kilograms.

Base and derived units



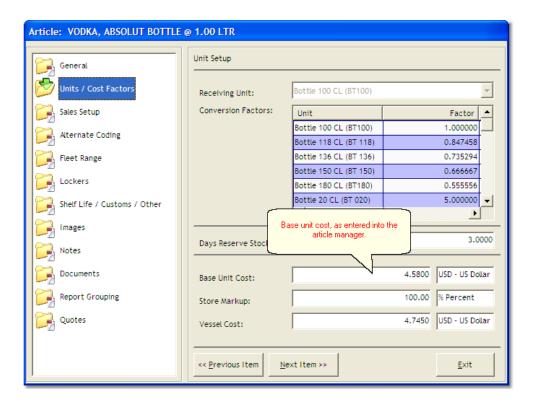


Navigation: Glossary > B >

Base Unit Cost



Base Unit Cost - The Base Unit Cost is defined in the article Manager shore side. It is linked with the unit defined in the same module and is therefore responsible for the cost of each item. i.e. in this example, the price of one bottle of Absolut Vodka containing 1 liter is \$4.58. The basic unit price of this article is \$4.58 and the basic unit is 1 liter bottle.



Navigation: Glossary > B >

Bid/Bids



Bid/ Bids

Bid, Quotes or Quotation: Quotes or quotations are offers from vendors to supply specific items at specific prices. Also known as bids, the ship or headquarters will request quotations from a number of vendors, and will select the most suitable responses to be used for future purchasing.

Navigation: Glossary > C >

CET



CET = Company Entity Type

CET

CET describes all the entities the cruise line might have including all the warehouses, ships.

Navigation: Glossary > C >



Consumables

Consumables - Items used to maintain the onboard operation, which are usually not items directly sold as revenue producers. Examples of consumables would be paper goods, cleaning materials, etc.

Navigation: Glossary > C >

Consumption



Consumption

The expression consumption is used to describe the amount of Stock Deduction.

SUMMARY

The phrase consumption appears in a few important Material Management modules such as requests and sales import. Used in cases and for Points of Consumptions (mainly galleys) where the stock reduction is not initiated by recipes and end of cruise inventory will take place. Any time a period reset is performed the stock on hand will be set to zero. The resulting difference between the stock on hand and zero level stock will be assumed and accepted as the average consumption of the relevant cruise.

Value of Consumption is a expression that can be found especially in food cost reports and includes the consumption and the sold items.

Navigation: Glossary > C >

Conversion



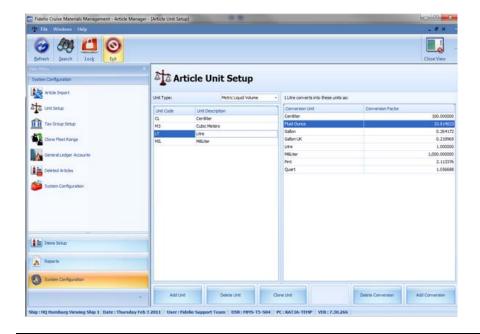
Conversions; conversion factors

Conversion

Conversion - If the loading units are different to the units defined in the article manager the system needs to convert it into the correct quantity in order to achieve proper stock on hand and for deduction in usage.

Conversion Factor

Conversion Factor - The relationship between the base unit and the other unit(s) being used for loading or deduction in usage.



Navigation: Glossary > C >

Cost Center



Cost Center:

Cost centers are expressions used in accounting / book keeping departments to record costs by area.

Navigation: Glossary > C >

Credit Note



Credit Note

Credit Note - If the buyer returns a product, the seller usually issues a *credit note* for the same (or agreed lower) amount as the invoice, and then refunds the money to the buyer or the buyer can apply that credit note to another invoice. The credit note is a very important document that enables store keeping and inventory control to remove the goods from the stock and thereby reduce the stock quantity and value.

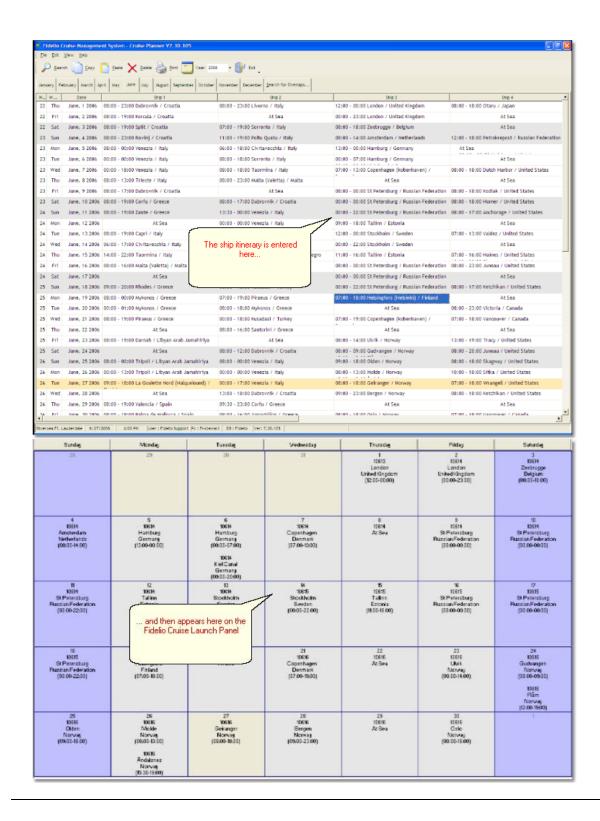
Navigation: Glossary > C >

Cruise Plan



Cruise Plan

Cruise Plan - The schedule of the ship that includes the ports of call, sea days, dry-dock etc. The Material Management System provides a module called Itinerary Planer that will display all the necessary information for the Food and Beverage Operation in order to ensure exact provision planning.



Navigation: Glossary > C >

Customs Declaration / Customs Category



Depending on local regulations in the ports of call, the vessels will be required to present various 'Customs Declaration' reports, detailing quantities of certain items which are being carried on the vessel.

Customs Category

In the appropriate field in MMS, the user should indicate in which category the item should be listed in order to ensure an accurate Customs Declaration.



Container

A container is a method of combining goods from various places and suppliers into one large delivery.

SUMMARY

The Container Module was designed to simplify the loading process. It enables the user to collect all the supplies for a ship at a specified location. The collecting of supplies and loading into the container will "merge" the supplies from different vendors into a single "container" movement. It should be mentioned that the implementation of the container module into a company's supply chain will also heavily relocate the controlling responsibilities from shipside receiving to the consolidation address where the goods will be collected and the stuffing of the actual container will take place. The container module will greatly simplify the internal logistics and assure the on time ship supply more than before.

Please note that the assignment of goods to containers is done in the purchasing module because the purchasing process has a closer connection to the delivery date **and** the corresponding consolidation address. For this reason many container related tasks will be found in the matching modules.

Navigation: Glossary > D >

Delivery Note



Delivery Note

Delivery Note - A Delivery Note is a document provided by the vendor that gives information about delivered goods. The Delivery Note contains the quantity in pieces, volume or weight of all the articles included in the delivery. In the ideal case, the quantities that have been actually received match with the delivery note as well as with the invoice.

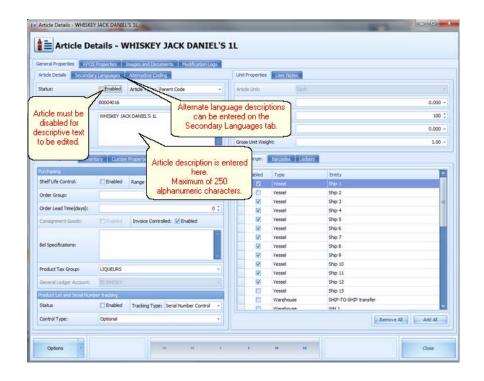
Navigation: Glossary > D >

Description



Description

Description - The field in the article manager that provides a factual description of the article, such as brand name, product name, etc. MMS supports descriptions in up to 5 different languages. This functionality is provided in order to be able to purchase / request articles in various languages according to the requirements of the chosen supplier.



Navigation: Glossary > F >

FIFO



FIFO - First In, First Out Principle

FIFO - This is the most common procedure in shore side warehouses and onboard ships stores to handle the goods within the store. Following this procedure, goods are issued or consumed in the order in which they were delivered. For food and beverage items, this procedure is important due to the perishability of the items, and ensures that items in the store are always fresh.

FIFO - First In, First Out Price

FIFO Price: The FIFO price is the continuation of the FIFO principle in pricing of goods onboard. FIFO accounting is a common method for recording the value of inventory. It is appropriate where there are many different batches of similar products. The method presumes that the next item to be issued to a point of consumption will be the oldest of that type in the warehouse. In practice, this usually reflects the underlying commercial substance of the issue, since many companies rotate their inventory.

MORE INFORMATION

See also:

• Average Price with detailed overview and examples of different average price calculation

Navigation: Glossary > F >

Fleet / Fleet Range

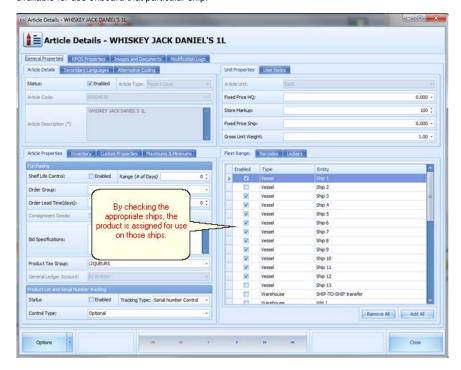


Fleet

Fleet - All the ships belonging to a cruise line.

Fleet Range

Fleet Range - This MMS field is used in the shore side setup of the system to allow specific articles to be used on specific ships. Therefore, the article has to be both on enabled status, and assigned to the vessel in the fleet range in order to be available for use onboard that particular ship.



Navigation: Glossary > G >

Grey + Key

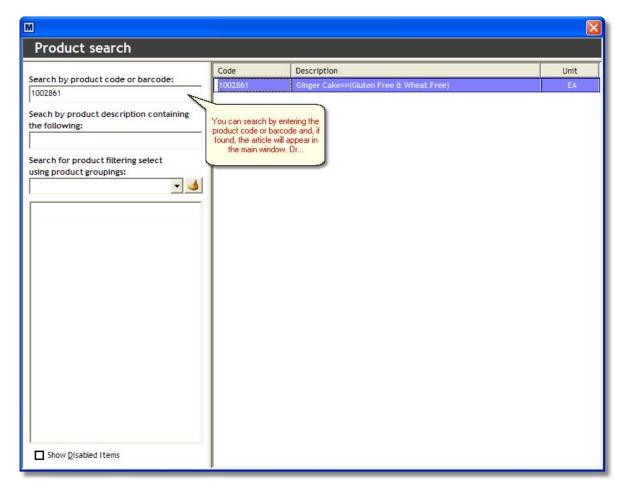


Grey + Key (Article Search Engine):

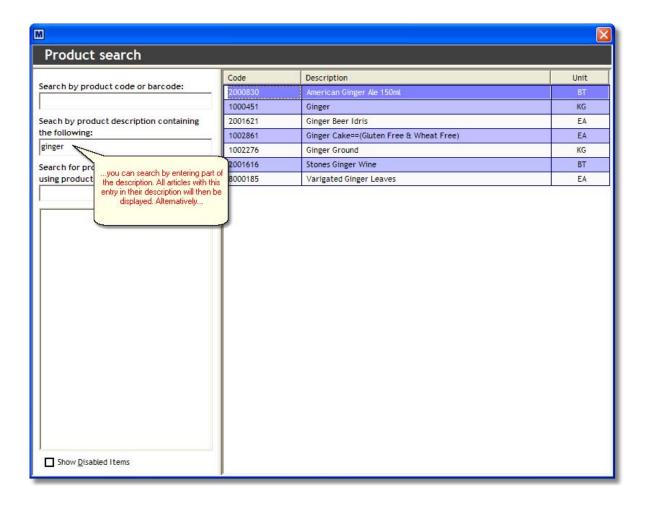
Grey Plus Key simply refers to the key on your keyboard, which allows you to insert an item into document you are creating. Once you press that key the article search engine screen opens.

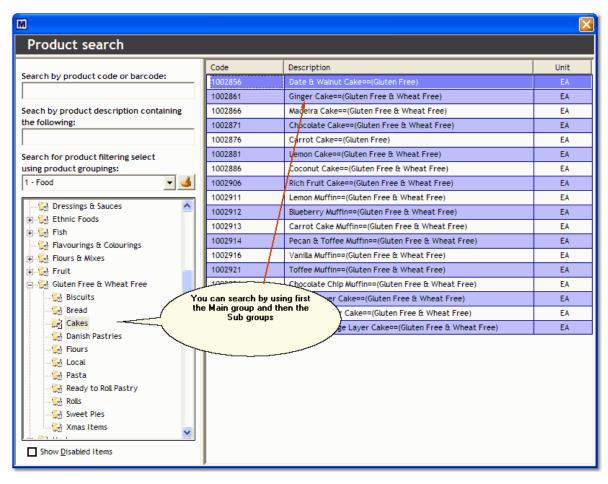


Article Search Engine:



Single click on the item will bring you then to the section where the article is located.





When you double click an item on the main screen, that item will be added to your current document.

History: The system remembers the last item you searched for, by clicking on the history button the system will jump to that last searched location.

NOTE:

The system will show only articles which are enabled!! If the system should search for all articles, it is necessary to check the Show Disabled Items at the bottom of the search engine.

Navigation: Glossary > G >

GTIN

GTIN Global Trade Item Number



GTIN

Global Trade Identification Number (GTIN) is an identifier for trade items developed by GS1 comprising the former EAN Standard.

See also:

Barcode

Navigation: Glossary > H >

Headquarter



Headquarter:

The main (shore side) office for the cruise line. The place to which (in most operations) the orders (requests) are sent.

SUMMARY

The Material Management System divides all the necessary tasks for the whole procurement and supply chain into smaller pieces and gives the responsibility to the most appropriate department. For this reason the division of labor will pass many decision making and administrative tasks to the headquarter.

Navigation: Glossary > I >

Invoice

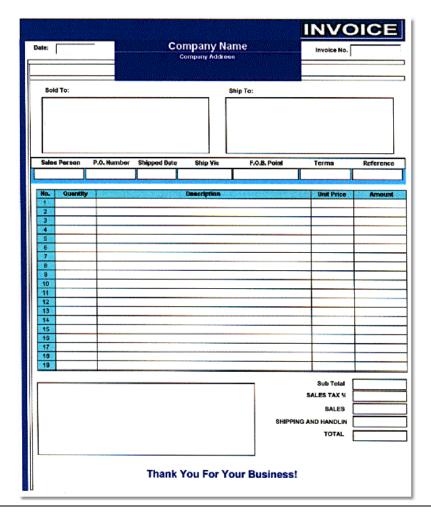


Invoice

Invoice - A document issued by the vendor to a customer, indicating all the products, quantities and agreed prices for products or services with which the vendor has already provided the buyer. Invoices refer to a specific delivery, and therefore, the invoice needs to be compared with the delivery note in order to check if all information, i.e. quantities delivered, etc, is corresponding. An invoice indicates that, unless paid in advance, payment is due by the buyer to the seller, according to the agreed terms of payment. Invoices are also often called bills.

Invoice Number

Invoice Number - A unique number generated by the vendor that helps to identify the invoice.



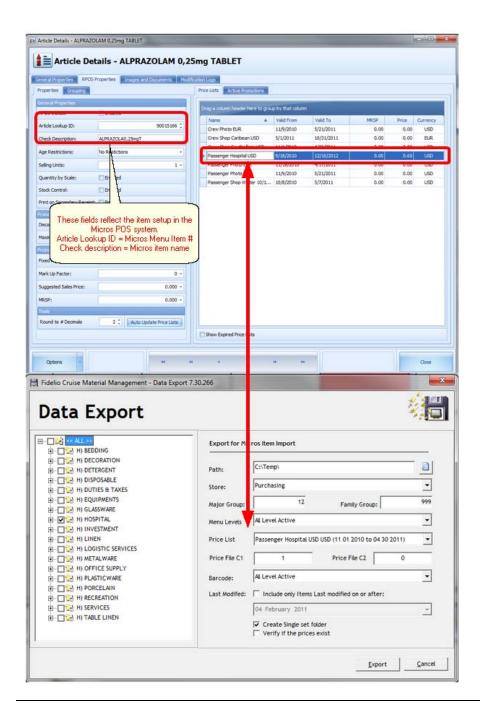
Navigation: Glossary > I >

Item



Item

Item - A term used in Micros POS (Point of Sale) for the articles which are sold in any given outlet. In MMS, the Micros item information is entered in the article setup on the Sales Setup screen.



Navigation: Glossary > I >

Inventory

Inventory, Stock Count, Stock Balance

Inventory

An inventory is a physical count of all the items present in the ships stores, points of consumption or warehouses.

SUMMARY

An inventory confirms that all necessary bookings regarding the provision like stock balance and value are correct and can be finally taken over to the balance sheet. As well, an inventory assures that the system stock on hand is according to the counted amount and if necessary reduces or increases the actual stock on hand. In contrast to a Spot Check inventory, a regular inventory comprises all articles.

MORE INFORMATION

Each cruise line has its own polices and rules about inventories, their executions as well as their cycles. Usually inventories are taken at the end of the cruise or at specific times maybe when other departments may be affected. The Material Management System supports and optimizes the (periodical) accomplishment and the necessary reporting issues.

See also:

• Spot Check

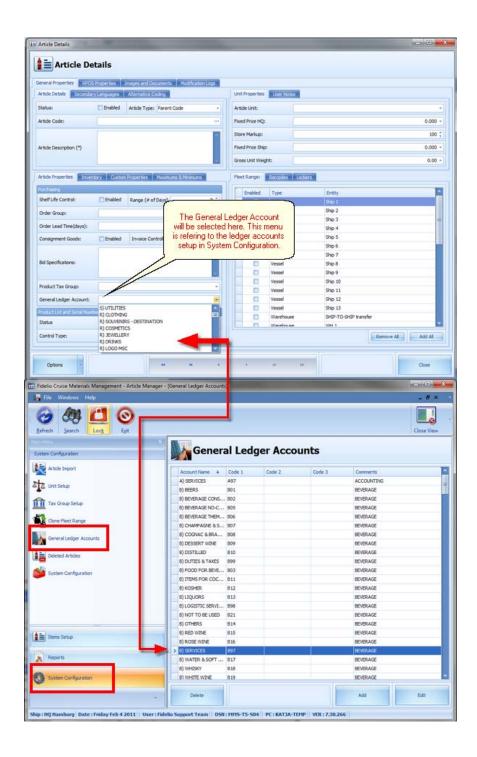
Navigation: Glossary > L >

Ledger Code / General Ledger Code



Ledger Code:

Ledger Code or **General Ledger Code** is used in the article setup (Shelf Life/ Customs / Other Tab) to assign an article to a code / description to ensure accurate record in the general ledger. The descriptions which may be found in the drop down menu are also assigned to real 5 digits account reference. This setup is done during the setup procedure of the Material Management System.



Navigation: Glossary > L >

Loading



Loading is an expression used in the Material Management movement module.

Loading:

material management requirements, there are 2 basic conditions that have to be fulfilled completely:

- 1. A purchase order for the specific loading date has to be placed by the shore side purchasing department.
- 2. The purchase order has been further processed up to status 5 within the system.

In the Material Management a loading is actually a request (ship to shore) that has been processed into a purchase order. When "loading" the specific request it can again be further processed into a loading document. To enable ship side personnel to do so, the order needs to be on status 5 "order confirmed quantities" in the purchasing module.

Navigation: Glossary > L >

Lockers





Locker:

Lockers - Storage locations onboard the vessels are referred to as 'lockers'. They are 'sub' locations to main storage rooms.

SUMMARY

In contrast to the folders and sub folders in the article manager, a locker actually describes the physical storing location of the articles.

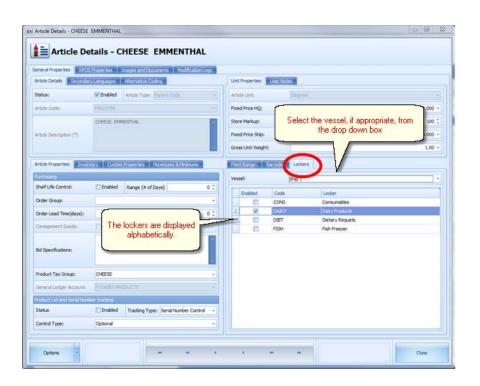
MORE INFORMATION

Proper locker assignment in the article master data will greatly simplify the accomplishment of inventories. The great advantage of using locker assignment is that the user is enabled to handle the inventories in locker related count sheets which will have immediate effect on the time used for a single stock count.

This means that during an inventory the actual counting can be done with a count sheet only containing the articles assigned to a specific locker and thereby avoiding the necessity to handle huge amounts of paper.

The other great advantage is that for example high valuable items can be assigned to special lockers and thereby simplify the accomplishment of spot checks of these items.

Lockers



Navigation: Glossary > M >

How To Configure a Firewall for MSMQ Access



Microsoft Knowledge Base Article - 183293

How To Configure a Firewall for MSMQ Access

This article was previously published under Q183293

View products that this article applies to

SUMMARY

This article describes how to configure a firewall to allow Internet access to Microsoft Message Queue Server (MSMQ). This article discusses the effects of different port restrictions.

For security, use the HTTP/HTTPS messaging that is available in MSMQ 3.0 as a solution for messaging with MSMQ through firewalls, instead of statically opening the ports that are detailed in this article.

MORE INFORMATION

For additional information about ports used by MSMQ, please see the following article in the Microsoft Knowledge Base:

178517 INFO: TCP, UDP, and RPC Ports Used by MSMQ

Terminology used in the following examples:

DC = dependent client IDC = independent client Server = any of the MSMQ server installations MQIS = Message Queue information store RPC = remote procedure call

Example 1: Minimal Send-Only Access for IDC and Server

At a minimum, you must allow incoming traffic to destination TCP port 1801. This is the port over which IDCs and Servers send messages. IDCs and servers also send MSMQ internal packets for establishing sessions and so forth. DCs do not use this port.

If traffic is restricted to this port, outside clients can only send messages, and can only do so by using a direct format name. The MQIS is not available on this port, therefore calls that consult the MQIS will fail. This includes Lookups, Queue open with a non-direct format name, and so forth. Note that MSMQ routing is not used in this case. The client must be able to contact the remote queue manager directly over this port.

Example 2: Full Send Access for IDC, MQIS Operations

If you also allow incoming traffic to TCP ports 135, 2101, and UDP port 3527, packets that request operations involving the MQIS (for example, queue create, queue open (for send)) with a non-direct format name are permitted. Port 135 is the RPC discovery port, used to discover the ports for the different queue manager interfaces. Port 2101 carries the MQIS traffic. Allowing traffic to TCP port 3527 is necessary for full and efficient operation between queue managers. Queue managers attempt to ping each other on this port before opening a session. Note that a DC doesn't have a queue manager. This functionality is performed by the server on the DC's behalf.

One benefit is that messages can be sent to queues that are looked up and opened with non-direct format names, and as a result are routed through the MSMQ enterprise to their destination queue.

Example 3: Full Send-Receive Access

Allowing traffic to ports 2103 and 2105 permits the outside IDCs to read from queues on the server and from computers on its connected network. This also allows send-receive for DCs. No send or receive from a DC is possible unless these ports are open.

Additional Ports

Assuming that multicast network packets can reach the firewall, allowing traffic to User Datagram Protocol (UDP) port 1801 permits independent clients to discover and/or confirm their site controller on start and also to detect a halted site controller and take steps to discover a new one.

NOTE: Ports 2xxx are not necessarily fixed. For additional information about this issue, refer to the Knowledge Base article cited earlier.

The information in this article applies to:

- · Microsoft Message Queue Server (MSMQ) 1.0
- Microsoft Message Queuing 2.0

Keywords: kbhowto KB183293

Movement



Movement:

Movement - A movement is internal transfer of stock between different internal and external sources and destinations. These can be as follows: Vendors, Warehouses, Stores, Points of Consumptions and Accounts, Uniform Allotments etc.

A movement means that the stock is transferred in 2 ways even if this is not obvious to the user.

- 1. The physical movement of stock:
 - The release of the moved items from the issuing store and the transfer of the stock amount to the requesting outlet to ensure correct stock level.
- The movement of stock on hand value from one account which is linked with the relevant store and to the corresponding POC account.

All of the movements are responsible for the results of the designated periods especially cost reports, stock on hand and inventories. So it is the most imperative issue for the user to handle all the movements very carefully and to be fully aware of all the effects this may cause.

Points of Consumptions and Stores affected by Movements:

<u>Onboard</u>	<u>Ashore</u>		
Main Stores	Vendors		
Points of Consumption	Warehouses		
Accounts			
Uniform Allotments			

Shipside

- Main Stores
 - Food, Beverage, Hotel, Consumables, Medical,
 - These are the actual storing locations of all the items loaded onboard and where they will physically and system wise remain until further usage. The stock in the main stores is only reduced by issues. In a very well organized store even the quantity level of spoilage should be at an acceptable level. (The MMS system provides shelf life handling as well!)
- Points of Consumption
 - Main Galley, Bar, Pool deck, Lido café etc.
 - POC or Point of Consumption

The exact business and accounting expression for the points on board where the goods are going to be used and consumed

The most common POC's onboard cruise ships are the main galley, the main restaurant and the main bar where benefit is going to be generated by the sold and used items. The *Point of Consumption* is actually the "final destination" of a single item. In this case consumption means that at this point the article / item is going to be sold, used or further prepared. *Consumption* in this case is referring to the way the stock is going to be reduced because the supposed method on a Point of Consumption is reducing the stock by linking recipes to the sales items. The recipes will indicate the exact quantity of each single item that has to be reduced once a sales item is sold. That is exactly the reason why the common corresponding expression in the sales system is *Point of Sale* or *POS* because these two expressions are relying to each other. The Material Management handles the stock and the POS system handles the sales that reduce the stock.

- Uniform Allotments
 - Crew
 - Uniform Supply

Accounts assigned to each crew member tracking the entire uniform history of a crew member and thereby having an actual stock when the crewmember is disembarking.

- Accounts
 - Breakage, Spoilage, Officers, Dinner Parties etc.
 - An account is the accounting expression for the instrument that assigns costs to specific causes. All the areas affected by the material management system are assigned to accounts but in this case the account lists costs as an expense account rather than the revenue accounts that oppose the cost and the benefit. An account contains only values of the spent or earned sums and not the material, items or investments themselves. An Issue to an Account will take stock from a store and assign it to a defined cause in order to have total control of the money spent for these causes and to control the budget planned for the specific cause. The most often used accounts are, Spoilage, Breakage, Consumption of Port Authorities, Officers, Cocktail Parties, Crew Parties etc.

Shore side:

- Vendor
 - o Suppliers of Food, Beverage, Consumables, Medicals etc
 - A vendor is a company who supplies goods or services to the cruise line. A vendor is also called a supplier. The Material Management System also supplies an option to evaluate the vendors performance upon the quality of the delivery. This may include detailed questions about general packing, conditions of supplies, documentation, vendor, security, shore gang and the pier in order

to establish detailed ranking of supplier.

Warehouse

- Warehouses
 - Company Warehouse
 - Warehouses are mostly often used to store items in higher quantities than currently needed on board. This can be to be able to:
 - Purchase goods in higher quantities than currently required to achieve lower purchasing prices until needed onboard.
 - Store goods that are difficult to procure or the procurement might take longer than the standard time between shipside request and purchasing
 - in order to have it any time available the ships are requesting the goods.

 Goods have to be purchased in minimum quantities that are higher than the ships store
 - Goods have to be purchased in minimum quantities that are higher than the ships storing capacities and above the usual consumption level.
 - For this purpose the goods can be stored in the warehouse location until requested from the shipside.
 - · Warehouses can either be used for storing over capacities from ships that are presently not used on board.
 - Warehouses can also be used to transfer items between ships, when it comes to overlaps, even if the articles were not actually
 physically present in the specific warehouse.

Therefore the items are transferred from the ship to the warehouse and from the warehouse to the other ship.

Navigation: Glossary > M >

Material Management



Material Management

The name of Fidelio's Material Management System is not just the name of the software but also a term in business and administration. Material Management includes all the processes in a supply chain as well as tracking the sales and consumptions amount while having individual stock levels in the designated area. Thereby the Material Management assures a strict control of the stock and avoiding possible loss for the cruise line.

Navigation: Glossary > N >

Negative Stock Value



Negative Stock Value:

Negative Stock Value means that the stock on hand is below zero. In real life it is of course NEVER possible to have i.e. minus 1.5 Bottle of white rum in a bar. Actually a negative stock value is an indication that some kind of mistake occurred. In most of the cases the stock viewer is the appropriate module to investigate negative stock value if necessary.

Negative stock value might appear in a Point of Consumption but not in a store because the system prohibits user actions resulting in negative stock.

Navigation: Glossary > O >

Order Status



Purchase Order Status

Order Status:

The order status indicates level of completion in the order process tasks: Detailed description as explained in the purchasing manager help file.

Very important to note is that a loading or order number needs to be at status 5 (order confirmed quantities) before it actually can be seen shipside and be loaded into the system. If no office PO number appears within the Material Management the order status is probably below 4 and has to be set in the Head Office to status 5.

Navigation: Glossary > P >

Period

Period; defined time range



Period:

Period

A season is an additional identifier assigned to a specific cruise identifying the location or the geographical position of the relevant ship. This enables the system to assign consumptions to specific seasons.

SUMMARY

A pre defined date range or inventory cycle which is usually according to the cruise start and end date in order to generate exact accounting figures.

These figures will also provide the statistical information regarding the average consumption level during that cruise in that specific season.

MORE INFORMATION

The period reset module handles the period turn over procedure in Material Management. This sequence covers the phases encapsulating and organizing data in a periodical order, based on set monthly or cruise periods. This allows to report all aspects of a purchasing and inventory operation onboard the ships and ashore.

An obligatory part of the proper functioning of the MMS software is that a closing is made on regular basis. In most cases the periods are reset on a per cruise and monthly basis in order to have all the relevant reporting data available to the various operational functions. All this is dependent on individual company policies on how the procedures should be set.

Navigation: Glossary > P >

POC Point of Consumption



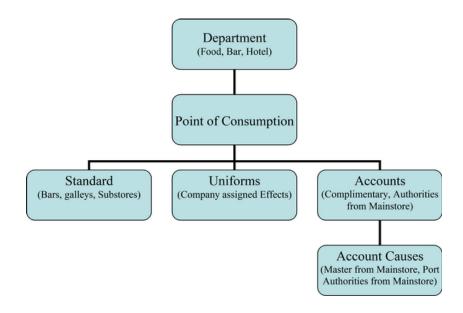
POC - POINT OF CONSUMPTION

Point of consumption is a place on the ship where something is consumed. In MMS following types of POC are used:

- 1. Standard (Bars, Galleys, Substores, etc.)
- Uniforms (Company Assigned effects)
- 3. **Accounts** (eg.: Complimentary, Officers from Mainstore)

For this type of P.O.C. you are able to create "Causes" giving you even more detailed information where the items go to. You could for example create "Officers from Mainstore" P.O.C. with following "Causes": Master, Staff Captain, Chief Engineer. Another example would be P.O.C. "Complimentary" and cause "Port Authorities". That allows you to get detailed breakdown of "Accounts" P.O.C. by causes.

To better understand relations between departments, POC and accounts, please see at below diagram:



See also:

Movement

Navigation: Glossary > P >

POS Point of Sale



POS Point Of Sale:

POS Point of Sale: The place, cost center or F&B outlet were items are sold and transactions occur.

SUMMARY

Point of Sales is the Micros sales system term for point of consumption.

The Micros sales system is always focused on the sales because it was designed and developed for this purpose. The Material Management helps organizing the purchasing and warehouse process and therefore it is more related to consumptions figures caused by sales in the Micros system first.

That is why these 2 systems use 2 different terms.

The Material Management can actually help the Micros sales system to administrate sales items because any article in Material Management can be defined to be delivered to the Micros sales system. The actual import export will be done by persons with the necessary security rights only.

Where Material Management uses the POS Term:

In the article manager we find in each article the tab sales setup with 3 existing fields that require POS data if this functionality is going to be used by the company.

Navigation: Glossary > P >

Price



Price:

In economics and business, the price is the assigned numerical monetary value of a good, service or asset.

Classification and Definition in Material Management:

The Material Management Program uses different terms for prices that sound almost the same but the meaning might differ from the users intention. So whenever looking and evaluating prices these differences have to be considered:

- Purchase Price: The price at which the goods were purchased.
- Bid Price: The price of the quotation
- Last Loading Price: Price of last loading / delivery or container loading
- FiFO Price First In First Out Price
- Average Price 1 as defined in the Options Menu
- Average Price 2 as defined in the Options Menu

Navigation: Glossary > P >

Purchase Order



Purchase Order:

Purchase Order: A Purchase Order (abbreviated PO) is a commercial document issued by a buyer to a seller, indicating the type, quantities and agreed prices for products or services that the seller will provide to the buyer.

Sending a PO to a supplier constitutes a legal offer to buy products or services. Acceptance of a PO by a seller usually forms a once-off contract between the buyer and seller and no contract exists until the PO is accepted.

Structure

A purchase order usually contains: PO number, shipping date, billing address, shipping address, requested terms, and a list of products with quantities and prices.

Rationale

The reasons why companies use POs vary. They allow buyers to clearly communicate their intentions to sellers, and they protect sellers in the event that a buyer refuses to pay for something which was sent.

Companies usually request POs when doing business with other companies for orders of significant size, as the PO reduces the risks involved.

In the course of the accounts payable process, purchase orders are matched with invoice and packing slips before the invoices are paid.

Navigation: Glossary > P >

Purchase Order ID



A Purchase Order Number is an auto generated ID that is given to each Purchase Order to assign a recognizable criteria to the specific purchase order. Usually the vendors are asked to note this number on the delivery note, the invoice and any other correspondence regarding this specific order.

Navigation: Glossary > R >

Requirements



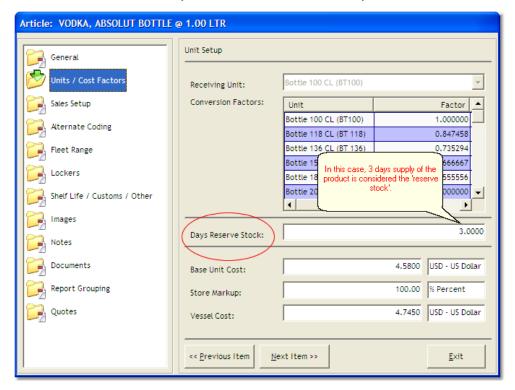
Material Management Technical Requirements:

Screen resolution at least 1024x768 pixels

Navigation: Glossary > R > Reserve Stock

Reserve Stock

Reserve Stock - the 'safety' quantity that should always be on-hand to ensure that the supply of a product is not exhausted prior to the next delivery. In MMS, this is indicated in the field 'Days Reserve Stock' where the number of days worth of the item to be held in reserve should be entered.



Navigation: Glossary > R >

Request



Requests

A request is the document produced by the ship specifying items to be delivered, with quantities and required date for delivery. The request is produced and authorized onboard by the appropriate persons, and is then sent to the headquarters for processing.

Navigation: Glossary > R >

Report



Report

A report is a document generated by MMS providing information related to MMS data, such as inventory figures, consumption, etc.

Navigation: Glossary > R >

Rebate / Discount:



Rebate / Discount:

Rebate/ Discount

A reduction in price, usually a percentage based on volume, applied either at the time of purchase (discount) or returned by the vendor later (rebate).

Navigation: Glossary > R >

Receiving Unit



Receiving Unit:

Receiving Unit

The unit of measure in which the vessel receives items delivered. This unit is then used for adding the received merchandise to the onhand inventory onboard.

Navigation: Glossary > R >

Recipe



Recipe:

Recipe

Recipes contain lists of ingredients in a particular sales item (such as a cocktail) in order to effectively deduct the correct items from the stock on hand when the item is sold. For example, a recipe for Bloody Mary will contain the appropriate amounts of vodka and tomato juice or mix.

Navigation: Glossary > S >

"Sold"



Sold; Sold Item

Sold:

Sold: Sold Item; in Material Management an item where stock has been reduced by a recipe and the amounts in it.

Navigation: Glossary > S >

Season



Season; geographical location of a single vessel

Season:

A season is an additional identifier assigned to a specific cruise identifying the location or the geographical position of the relevant ship.

Seasons were basically introduced in order to track consumptions referring to the actual location of the ship because passengers vary accordingly. Seasons will be assigned to periods in the Period Manager

Navigation: Glossary > S >

Stock Deduction



Stock Deduction; reduction of Stock Level

Stock Reduction

The term stock deduction is used in the Material Management System to describe the decrease of stock if caused by a

recipe.

Navigation: Glossary > S > Sales Import



Sales Import:

Sales Import

The module in Material Management which facilitates the importation of data from the Micros POS to be used in MMS for stock deduction and reporting purposes. This module is (along with the Stock Viewer) the most important tool to detect any stock discrepancies, for example if the stock of any item is not logical, i.e. has a negative value.

For the Setup Period of the Material Management the Sales Import offers a very Important functionality to link the recipes with the Micros Sales Items. This might also be source for possible stock discrepancies if the entries were not made 100% according to the Material Management, company and operational requirements.

In cases where Material Management is used in conjunction with Micros sales system, the continuous data administration with this module will lead to highly reliable accurate stock figures.

Navigation: Glossary > S >

Store



Store; storing location for Food, Beverage, technical equipment, etc.

Store:

A location where products are stored when received, and from where they are issued to the points of consumption (POCs) or sub-stores.

Navigation: Glossary > S >

Storing Unit



The unit of measure in which the vessel maintains the stock onboard.

Navigation: Glossary > S >

Sub store



Sub store:

The location to which products are issued from the main stores.

Navigation: Glossary > S >

Shelf Life



The length of time a particular product can be in stock, i.e. the time between when it is produced and when it must be consumed.

Navigation: Glossary > S >

Shelf Life Control



Shelf Life Control:

The process of managing products to ensure they are consumed during their shelf life period.

HACCP

Navigation: Glossary > S >

Stock



Stock

The stock is the total of the items carried onboard in the stores and in the Points of Consumptions.

Importance in Material Management

The main priority of the Fidelio Cruise Material Management System is to keep focus on the stock (so called Stock on Hand) and therefore keeping direct and total control of all the items loaded or transferred to the ships stores. All processes and modules within the system directly and indirectly affect the stock balance and **all** the ships results like food cost, profit and loss etc.

Whenever mentioning inventories and spot checks there are always 3 different terms in combination with the stock:

Stock on Hand (SOH)

The stock on hand is the value in the Material Management System and is providing the stock level of the specified item(s) regarding all transactions in Material Management like Loadings, Transfers, Consumptions, Sales, Spoilage, Breakage etc.

Counted Stock (Counted)

The counted stock is the result of the stock count, inventory or spot check.

Variance

The variance is also an expression that appears in a column heading in the inventory module. It provides the difference between stock on hand (SOH) and counted stock.

Navigation: Glossary > S > Spot Check



Spot Check

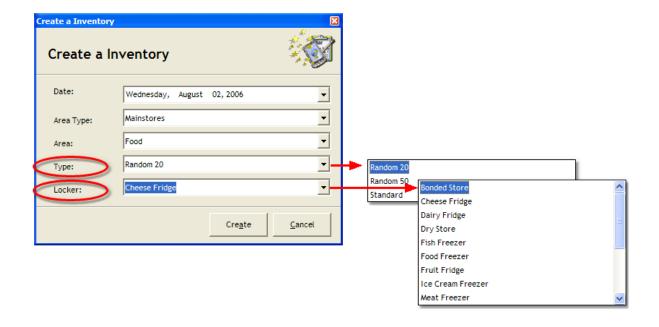
Spot check: a kind of Inventory where only the stock of a specific locker will be counted.

More Information

Usually these spot checks are done when a regular inventory comprising any locker and sub folder (as defined in Article Manager) is not taking place for some reason and just some sensitive lockers or article groups need to be checked. These spot check inventories can include high value items and those that are relevant for customs authorities in order to provide 100 % accurate information.

Possibilities in Material Management

A Spot Check can actually be generated by selecting the type and/or locker option in the inventory creation window. **Type:** Random 20 or Random 50 will randomly select 20 or 50 items for the spot check that have to be counted. **Locker:** Selecting a locker will only add items of the specified locker to the spot check.



Navigation: Glossary > T >

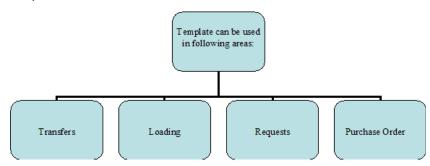
Templates



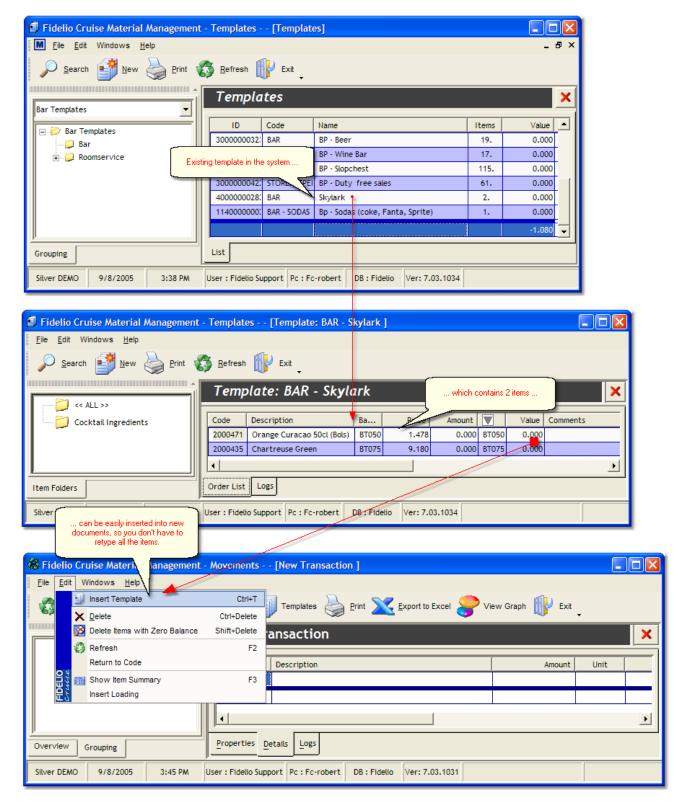
Template is a kind of a list of items, which can be used throughout the whole system.

Templates:

Once a template is created, you can use it for example to create a request - the whole list of items from template would be inserted into your new request.



See example:



In this case, once a template containing 2 items has been created in *Template Manager*, it can be then used when creating a new transaction in *Movements* module.

Main reason for creating templates is to save time when creating new entries in the system. When the proper templates are created, it's much faster just to insert it into the current document,

and then just adjust the quantities, rather than entering all the articles from the beginning.

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Terms of Payment



Short Meaning of Terms ..

Agreed, negotiated and contracted conditions how the seller of a product is going to receive the payments that are due.

SUMMARY

These Conditions can and should include the following points:

- Rebate, Discount, allowance etc.
- Due Date of Payment (depending on Delivery Date)
- Time for Payment Allowed

MORE

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Warehouse



Warehouse

A Warehouse is a commercial building for storage of goods. Warehouses are used by manufacturers, importers, exporters, wholesalers, transport businesses, customs, and of course they are used within the cruise ship industry.

More information

In the cruise ship industry and especially referring to the difficult problem of assuring the ships supply at any time, warehouse have become necessary to solve a few problems.

Warehouses can:

- be used as a interim storage solution for high quantity items
- difficult to procure and maybe especially produced goods or goods with long delivery times
- store goods from especially cheap offers to safe costs.