Oracle® Retail Invoice Matching
Release Notes
Release 13.0

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ORACLE

Oracle® Retail Invoice Matching Release Notes, Release 13.0

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Value-Added Reseller (VAR) Language

(i) the software component known as **ACUMATE** developed and licensed by Lucent Technologies Inc. of Murray Hill, New Jersey, to Oracle and imbedded in the Oracle Retail Predictive Application Server – Enterprise Engine, Oracle Retail Category Management, Oracle Retail Item Planning, Oracle Retail Merchandise Financial Planning, Oracle Retail Advanced Inventory Planning and Oracle Retail Demand Forecasting applications.

(ii) the **MicroStrategy** Components developed and licensed by MicroStrategy Services Corporation (MicroStrategy) of McLean, Virginia to Oracle and imbedded in the MicroStrategy for Oracle Retail Data Warehouse and MicroStrategy for Oracle Retail Planning & Optimization applications.

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(iv) the **Wavelink** component developed and licensed by Wavelink Corporation (Wavelink) of Kirkland, Washington, to Oracle and imbedded in Oracle Retail Store Inventory Management.

(v) the software component known as **Crystal Enterprise Professional and/or Crystal Reports Professional** licensed by Business Objects Software Limited ("Business Objects") and imbedded in Oracle Retail Store Inventory Management.

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(vii) the software component known as **Adobe Flex™** licensed by Adobe Systems Incorporated of San Jose, California, and imbedded in Oracle Retail Promotion Planning & Optimization application.

(viii) the software component known as **Style Report™** developed and licensed by InetSoft Technology Corp. of Piscataway, New Jersey, to Oracle and imbedded in the Oracle Retail Value Chain Collaboration application.

(ix) the software component known as **WebLogic™** developed and licensed by BEA Systems, Inc. of San Jose, California, to Oracle and imbedded in the Oracle Retail Value Chain Collaboration application.

(x) the software component known as **DataBeacon™** developed and licensed by Cognos Incorporated of Ottawa, Ontario, Canada, to Oracle and imbedded in the Oracle Retail Value Chain Collaboration application.

Preface

A Release Notes document can include some or all of the following sections, depending upon the release:

- Overview of the release
- Functional, technical, integration, and performance enhancements
- Assumptions
- Fixed defects
- Known issues

Audience

Release Notes are a critical communication link between Oracle Retail and its retailer clients. There are four general audiences for whom a Release Notes document is written:

- Retail clients who want to understand the contents of this release
- Staff who have the overall responsibility for implementing Oracle Retail Invoice Matching in their enterprise
- Business analysts who want high-level functional information about this release
- System analysts and system operation personnel who want high-level functional and technical content related to this release

Related Documents

For more information, see the following documents in the Oracle Retail Invoice Matching Release 13.0 documentation set:

- Oracle Retail Invoice Matching Data Model
- Oracle Retail Invoice Matching Installation Guide
- Oracle Retail Invoice Matching Online Help
- Oracle Retail Invoice Matching Operations Guide
- Oracle Retail Invoice Matching User Guide
- Oracle Retail Merchandising Implementation Guide
- Oracle Retail Merchandising Batch Schedule

Customer Support

https://metalink.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Review Patch Documentation

For a base release (".0" release, such as 13.0), Oracle Retail strongly recommends that you read all patch documentation before you begin installation procedures. Patch documentation can contain critical information related to the base release, based on new information and code changes that have been made since the base release.

Oracle Retail Documentation on the Oracle Technology Network

In addition to being packaged with each product release (on the base or patch level), all Oracle Retail documentation is available on the following Web site:

http://www.oracle.com/technology/documentation/oracle_retail.html

Documentation should be available on this Web site within a month after a product release. Note that documentation is always available with the packaged code on the release date.

Conventions

Navigate: This is a navigate statement. It tells you how to get to the start of the procedure and ends with a screen shot of the starting point and the statement "the Window Name window opens."

> **Note:** This is a note. It is used to call out information that is important, but not necessarily part of the procedure.

```
This is a code sample
    It is used to display examples of code
```

A hyperlink appears like this.

Release Notes

Overview

Oracle Retail Invoice Matching (ReIM) supports verification of merchandise invoice costs and quantities prior to payment. ReIM receives invoice data through Electronic Data Interchange (EDI), or from invoices manually entered through a group or single invoice entry facility.

Invoice records are verified against associated receipts in an automated matching process. If invoices are matched to receipts within tolerance at a summary level, they are evaluated for best payment terms and posted to a staging table. The staging table is interfaced with the retailer's accounts payable system, where payments are processed and corresponding accounting entries are posted.

If invoices and receipts are not matched at the summary level after a specified period of time, the auto-matching process attempts to match at a line level within tolerance. If matches are not identified at the line level, the process calculates a cost or quantity discrepancy. The discrepancy is routed to defined user groups for resolution.

Discrepancies are resolved by applying reason codes based on a set of defined actions (for example, charge-back supplier) that determine disposition of the discrepancies.

Discrepancies are routed out of the auto-match process. You can then begin manual identification of summary and detail level matches. The retailer can resolve line level discrepancies.

Hardware and Software Requirements

See the Oracle Retail Invoice Matching Installation Guide for critical information about the following:

- Hardware and software requirements
- Oracle Retail application software compatibility information

Functional Enhancements

Multiple Sets of Books

Oracle Retail Invoice Matching (ReIM) has been enhanced to allow retailers to operate multiple sets of books to support different legal entities or operations in multiple countries.

The impacts to ReIM for implementing this functionality are as follows:

- General ledger cross-reference mappings are associated with a set of books.
- Dynamic assignment of department and class are associated with a set of books.
- The resolution posting batch process was modified to handle multiple sets of books.
- Changes were made to add set of books references to the tables related to financial staging and general ledger cross-reference.
- The fixed deal load process handles deals not associated with a location.

Supplier Site Functionality

Oracle Retail Merchandising System (RMS) has been enhanced to allow supplier sites to be set up at the same level as suppliers. See the Oracle Retail Merchandising System documentation for more information about multiple set of books (MSOB).

In RMS, when supplier site functionality is used, purchase orders are created for supplier sites, rather than for suppliers. In addition, items are associated with supplier sites, rather than with suppliers. Invoices, however, continue to be associated with suppliers.

This required changes to ReIM document creation to account for these differences. The core matching function was not affected, because this function only considers the purchase order and location combination.

Technical Enhancements

Oracle User Interface Standards

The "Swan" user interface is a set of user interface definitions designed by Oracle. These interface definitions create a consistent interface for Oracle products and an improved user interface for application users. The Oracle Retail Invoice Matching application windows have been updated to use the standard color palette and fonts.

Single Sign-On Enablement

ReIM can be enabled to use Oracle Application Server Single Sign-On (SSO). SSO is a component of Oracle Identity Management. In an SSO environment, a user signs on once with user name and password during a Web browser session. The SSO server authenticates the user, and this SSO identity is propagated to each SSO-enabled application used within the same browser session.

Oracle Configuration Manager

Oracle Configuration Manager is an optional configuration data collector that provides continuous tracking of key Oracle and system configuration settings for machines on which it is installed. This tool collects configuration details for customer environments and uploads them to a repository that is viewable through the Software Configuration Manager Metalink Web site. The OCM collector is optionally installed as part of your application installation.

Using Oracle Configuration Manager can reduce a retailer's support costs by providing extra configuration information that otherwise requires a phone call or e-mail correspondence.

> **Note:** Sensitive configuration information (such as passwords) is not included in Oracle Configuration Manager collection.

The first OCM collector distribution that will be aware of the Oracle Retail applications is in Oracle development. For more information, see the *Oracle Retail Invoice Matching Installation Guide*.

Integration Enhancement

Integration with Oracle Retail Workspace

Oracle Retail Invoice Matching can be integrated with Oracle Retail Workspace. The integration between these applications is optional, and no data flows between the applications. Workspace provides a single point of access to the Oracle Retail applications used by your business. It also provides an integrated platform that can display operational and analytical information from multiple sources. Workspace functionality provides single sign-on, central launch, role-based security, user management, and retailer-specific customization capabilities. Workspace also provides a kit and instructions for dashboard development. For more information, see the *ReIM Operations Guide*, the Oracle Retail Workspace documentation and the following:

Known Issues

Resolution Posting Program

The resolution posting program fails when processing a debit memo generated for a non-merchandise fixed deal, if the fixed deal cross-reference type (DIRAF) is set up to use dynamic segments for department and class (that is, no department or class is provided).

The resolution posting program fails when processing a debit memo generated for a fixed deals if dynamic segments for location, department, and class are all set to 'N'.

Single Sign-On (Defect 6966323)

When single-sign on functionality is enabled and the user accesses the ReIM login screen, an error message is displayed. The error occurs because the user name stored in the IM_USER_PREFERENCES table and the Single Sign-On LDAP entries do not match. In addition, the user name in the IM_USER_PREFERENCES table has to be in uppercase to match the value returned by LDAP.

There is a workaround for this issue. After the system administrator synchronizes LDAP with the IM_USER_PREFERENCES entries and ensures that the user name is uppercase, the user can log in again with the user name specified by the administrator.

Integration

Integration of Oracle Retail applications with the Oracle E-Business Suite is not supported in this release.