Oracle® Retail Invoice Matching

User Guide

Release 13.2.3

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Primary Author: Kris Lange

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Oracle® Retail Invoice Matching User Guide, Release 13.2.3

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Please give your name, address, electronic mail address, and telephone number (optional).

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Preface

The Oracle Retail Invoice Matching User Guide describes the application user interface and how to navigate through it.

Audience

This document is intended for the users and administrators of Oracle Retail Invoice Matching. This may include merchandisers, buyers, and business analysts.

Documentation Accessibility

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Related Documents

For more information, see the following documents in the Oracle Retail Invoice Matching Release 13.2.3 documentation set:

- Oracle Retail Invoice Matching Release Notes
- Oracle Retail Invoice Matching Installation Guide
- Oracle Retail Invoice Matching Online Help
- Oracle Retail Invoice Matching Operations Guide
- Oracle Retail Invoice Matching Data Model
- Oracle Retail Merchandising Batch Schedule
- Oracle Retail Merchandising Implementation Guide

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https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Review Patch Documentation

When you install the application for the first time, you install either a base release (for example, 13.2) or a later patch release (for example, 13.2.3). If you are installing the base release, additional patch, and bundled hot fix releases, read the documentation for all releases that have occurred since the base release before you begin installation. Documentation for patch and bundled hot fix releases can contain critical information related to the base release, as well as information about code changes since the base release.

Oracle Retail Documentation on the Oracle Technology Network

Documentation is packaged with each Oracle Retail product release. Oracle Retail product documentation is also available on the following Web site:

http://www.oracle.com/technology/documentation/oracle_retail.html

(Data Model documents are not available through Oracle Technology Network. These documents are packaged with released code, or you can obtain them through My Oracle Support.)

Documentation should be available on this Web site within a month after a product release.

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Invoice Matching

Welcome to Oracle Retail Invoice Matching

Oracle Retail Invoice Matching (ReIM) allows you to verify merchandise invoice costs and quantities before payment. ReIM receives invoice data through Electronic Data Interchange (EDI), or data can be entered manually.

An automatic matching process verifies Invoice records against associated receipts. If invoices are matched to receipts within tolerance at a summary level, they are evaluated for best payment terms and posted to a staging table. The staging table interfaces with your accounts payable system, where payments are processed and corresponding accounting entries are posted.

If invoices and receipts are not matched at the summary level after a specified period of time, the auto-matching process attempts to match at the line level within tolerances. If matches are not identified at the line level, the process calculates a cost or quantity discrepancy. Discrepancies are routed to defined user groups for resolution. You can resolve discrepancies by applying reason codes based on a set of defined actions (for example, charge-back supplier). The reason codes determine disposition of the discrepancies.

The auto-match process routes discrepancies so that you can begin manual identification of summary and detail level matches. You can resolve line-level discrepancies, and you can also access invoices and receipts.

Navigation

This section describes how to navigate within ReIM. It describes how to:

- Log In and Exit ReIM
- Navigate Within a Window
- Sort and Filter Columns

Log In and Exit RelM

Note: The way that you access ReIM depends on how the system is set up at your location. Contact your system administrator for instructions. After you have started ReIM, you are prompted to log on to the system.

Log In to ReIM

- 1. In the Login window, enter your user name in the Username field.
- In the Password field, enter your password.
- Click **Log In**. The ReIM Main Menu window is displayed.

Exit ReIM

- From the Main Menu, select Log Out. You are prompted to confirm your decision.
- Click **OK**. You return to the Login window.

Navigate Within a Window

This section describes the navigation within the ReIM window.

Use a Drop-Down List

Some fields can accept values only from a predefined list of options. These fields have a down arrow button on the right side of the field.

- Click the down arrow button. A drop-down list of options is displayed.
- Select a value from the drop-down list. The selected option is entered in the field.

Use a List of Values Button

The List of Values button is found to the right of a field. The button displays all defined values or options available for the field.

> **Note:** The list of values is empty if no values have been defined for the list.

- 1. Click the LOV button. A list of options is displayed.
- Select an option from the list.
- **3.** Click **OK**. The selected option is entered in the field.

Sort and Filter Columns

You can sort and filter data so that you can view the information you want.

Filter Information

Many windows use filters. You can use a filter to limit the records listed to those that match a certain criteria.

To select the criteria, choose from the values in the drop-down list associated with the field. You can filter multiple columns at the same time.

To display all records, select *All* from each drop-down list.

Sort Information

Many windows use underlined column headings to sort table data.

To sort the list, click on the underlined column heading of the column you want to use for sorting. You can only sort by one column at a time. An arrow indicates the column that is currently sorted, as well as the sort order.

To reverse the sort order, click the same column heading again.

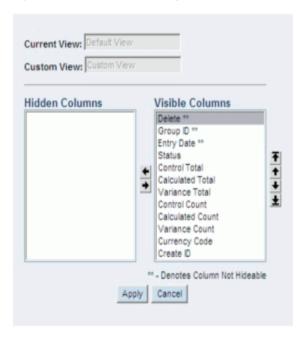
Flexible Columns

You can customize your window view by clicking on the column button. You can change the columns that are hidden or displayed, or the order in which columns appear. After you rearrange the columns, the window view is the same every time you open the window.

Hide or Display a Column

1. Click the column button to the left of the window name. The Column Ordering Window opens.

Figure 1-1 Column Ordering Window



- Select a column heading.
- Use the left arrow button or the right arrow button to move the column heading to the Hidden Columns or the Visible Columns area.

Note: Column headings with a double asterisk (**) cannot be hidden.

When the columns are in the Hidden Columns and Visible Columns as desired, click **Apply**. You return to your previous work area.

Change the Column Order

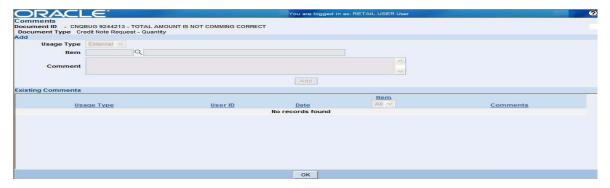
- 1. Click the column button. The Column Ordering window opens.
- Select a column heading. Click the up arrow button or down arrow button to move the column heading order.
 - **a.** Moving the column heading up on the list places it to the left side of the
 - **b.** Moving the column heading down on the list places it to the right side of the screen.
 - To move a column to the top of the list, select the column heading and click top button.
 - **d.** To move a column to the bottom of the list, select the column heading and click the bottom button.
- When the columns are in the desired order, click **Apply**. You are returned to your previous work area.

Comments

In the Comments window, you can add additional information about a specific area of a window.

Click **Comments**. The Comments window opens

Figure 1-2 Comments Window



- In the Usage Type drop-down field, select Internal or External.
- In the Item field, enter the item ID, or click the LOV button and select an item.
- In the Comment field, enter your comments.
- Click **Add**. Your comment is added to the table.
- Click **OK** to save any changes and close the window.

Enter Documents

Enter Document Groups

Invoices can be loaded through Electronic Data Interchange (EDI), group entry, or single invoice entry. In the Group Entry window, you can manually enter merchandise invoices, non-merchandise invoices, and credit notes.

When you enter document groups, you can define default criteria that apply to multiple invoices. Alternatively, you can enter invoices without applying default information. After you have entered all the invoices in the group, the control quantity should match the calculated quantity, and the control cost should match the calculated cost of the documents you have entered. When the totals match, you can submit the group for approval. After the group is approved, you can begin matching the invoices.

This section includes the following document group instructions:

- Create an Invoice Group
- Edit a Document Group
- Delete a Document Group
- Approve a Document Group

Create an Invoice Group

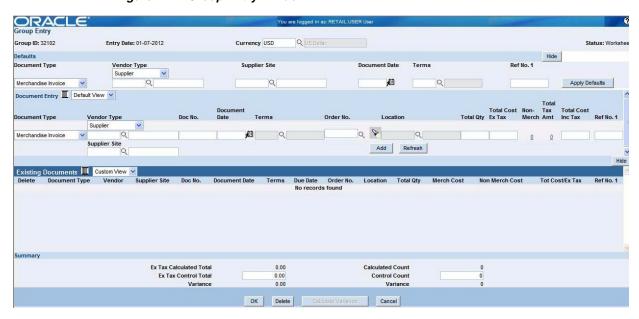
Navigate: In the Document Entry tab, click Group Entry. The Group Entry List window opens.

Figure 2-1 Group Entry List Window



Click **New**. The Group Entry window opens.

Figure 2-2 Group Entry Window



In the Summary area, enter the Control Total and the Control Count for the group you are entering.

Add Documents Using Default Information

Note: Click **Show** to display the available fields in the Defaults area.

- In the Vendor Type field, select the type of vendor that sent you the document.
- Enter the vendor ID, or click the LOV button and select the vendor.
- In the Document Type field, select the type of document that is being added to the 3. group.
- In the Document Date field, enter the date the document was created, or click the calendar button and select the date.
- In the Terms field, enter the terms code, or click the LOV button and select the terms.
- **6.** In the Defaults area click **Apply Defaults**. The information is added to the Document Entry area.
- **7.** In the Doc No. field, enter the document ID.
- In the Order No. field, enter the purchase order number that is associated with the document.

Note: You can search for a purchase order by receipt and location information.

- **9.** In the Location field, enter the location ID, or click the LOV button and select a location ID.
- **10.** In the Total Qty field, enter the total number of items on the document.
- 11. In the Total Cost Ex Tax field, enter the total cost on the document.
- **12.** Complete the document group.

Add Documents Without Default Information

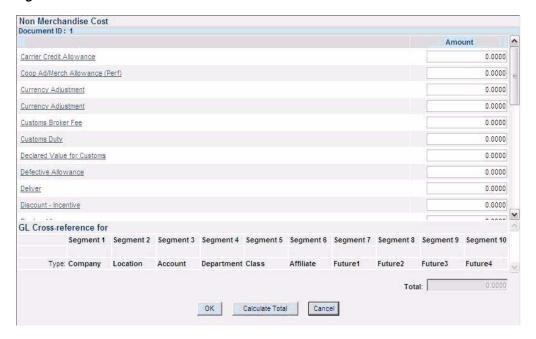
- In the Vendor Type field, select the type of vendor that sent you the document.
- In the Document Type field, select the type of document that is being added to the group.
- Under the Vendor Type field, enter the vendor ID, or click the LOV button and select the vendor.
- In the Doc No. field, enter the document ID.
- In the Document Date field, enter the date the document was created, or click the calendar button and select the date.
- In the Terms field, enter the terms code, or click the LOV button and select the terms.
- 7. In the Order No. field, enter the purchase order number that is associated with the document.
- In the Location field, enter the location ID, or click the LOV button and select a location ID.

- **9.** In the Total Qty field, enter the total number of items on the document.
- **10.** In the Total Cost Ex Tax field, enter the total cost on the document.
- **11.** Complete the document group.

Complete the Document Group

- 1. Add non-merchandise costs as necessary.
 - **a.** In the Document Entry area, click the amount in the Non-Merch field. The Non-Merchandise Cost window opens.

Figure 2–3 Non-Merchandise Cost Window



- In the non merchandise fields, enter the appropriate charges.
- In the Tax Code Rate field, select the appropriate tax information for the non-merchandise charge.
- d. Click Calculate Total. The sum of the non-merchandise costs appears in the Total field.
- **e.** Click **OK** to save your changes and close the window.
- Add the invoice tax cost.
 - **a.** In the Document Entry area, click the amount in the Total Tax Amt field. The Tax Breakdown window opens.

Tax Breakdown - Microsoft Internet Explorer Tax Breakdown Ex Tax Basis Document: ADSFADSF Tax Code Tax Amounts 0.0000 0.0000 0.0000 Е 5 0.0000 0.0000 0.0000 0.0000 10 0.0000 Total: 0.0000 OK Calculate Total Cancel

Figure 2-4 Tax Breakdown Window

- **b.** Enter either of the following:
 - In the Ex Tax Basis column, enter the amount on the invoice that is subject to Tax. The Tax Amount is calculated.
 - In the Tax Amounts column, enter the tax amount. The Ex Tax Basis is calculated.
- Click **Calculate Total**. The amount of Tax appears in the total field.
- Click Add. The document is added to the Existing Documents area.
- Click Calculate Variance. The remaining variance appears.
- Continue adding documents until the totals and counts have no variance. 5.
- 6. Click **OK** to submit the group for matching. You return to the Group Entry List window.

Edit a Document Group

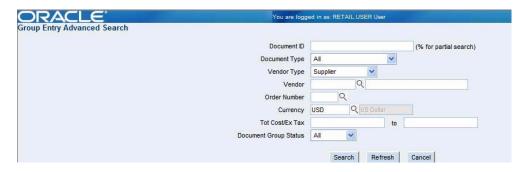
Navigate: In the Document Entry tab, click Group Entry. The Group Entry List window opens.

Figure 2-5 Group Entry List Window



- To search for a document group:
 - **a.** Click **Advanced Search**. The Group Entry Advanced Search window opens.

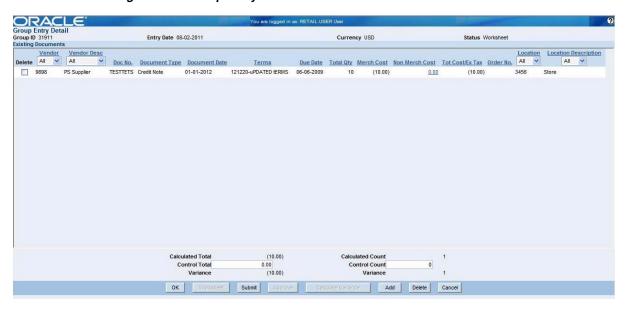
Figure 2-6 Group Entry Advanced Search Window



- Enter the criteria to restrict your search.
- Click **Search**. The Group Entry List window opens.

In the Group ID column, click a group ID. The Group Entry Detail window opens.

Figure 2-7 Group Entry Detail Window

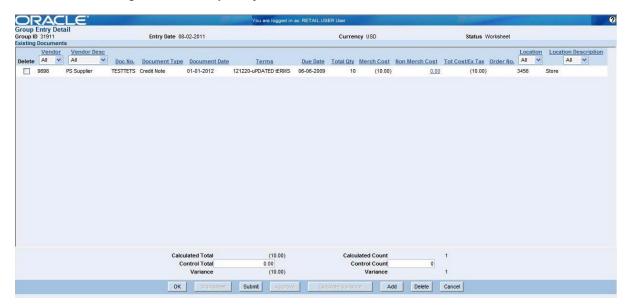


- To make changes to the document group, click Worksheet. You are prompted to confirm the status change.
- Click **OK**. The document group status is changed to worksheet.
- Click **Add**. The Group Entry window opens. 5.
- Add documents as necessary.
- Delete documents from the document group as necessary:
 - In the Delete column, select the invoice you are deleting.
 - Click **Delete**. You are prompted to confirm the deletion. b.
 - Click **OK**. The invoice is deleted from the system.
- Click **OK** to submit the group for matching. The Group Entry List window opens.

Delete a Document Group

Navigate: In the Document Entry tab, click Group Entry. The Group Entry Detail window opens.

Figure 2-8 Group Entry Detail Window



- In the Delete column, select the document group you want to delete.
- 2. Click **Delete**. You are prompted to confirm the deletion.
- Click **OK**. The document group is deleted from the system.
- Click **Cancel** to close the window and save your changes.

Approve a Document Group

Navigate: In the Document Entry tab, click Group Entry. The Group Entry List window opens.

Figure 2-9 Group Entry List Window



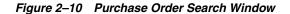
Note: Note: Once you have approved a document group, you can no longer make changes to it.

- In the Group ID column, click the group ID of a document group that has a status of Submitted. The Group Entry Detail window opens.
- Click **Approve**. You are prompted to confirm the document group's approval.
- 3. Click **OK**. You are returned to the Group Entry List window.
- Click Cancel to close the window and save your changes.

Search for a Purchase Order

An invoice or document can be entered into ReIM through EDI, manually, or group entry. A purchase order (PO) number is required for all invoices. In some cases, vendors do not record purchase order numbers on their invoices. To enter a purchase order for an invoice, you can search for a purchase order number.

1. Click Search. The Purchase Order Search window opens.





Note: You must use at least one search criterion, but you do not have to use all three criteria.

- In the Receipt field, enter the receipt order with which the purchase order is associated, or click the LOV button and select a receipt.
- In the Location field, enter the location ID of the location with which the purchase order is associated, or click the LOV button and select a location.
- In the date fields, enter the dates for which receipts were received against the purchase order, or click the calendar button and select dates.
 - Receipt Date: Enter a Receipt Date to search for receipts containing a receipt date that is greater than or equal to the date entered.
 - To Date: Enter a To Date value to search for receipts with a receipt date that is less than or equal to the date entered.
 - Receipt Date and To Date: Enter a Receipt Date and a To Date to limit the search to receipts containing a receipt date that is greater than or equal to the receipt date and less than or equal to the to date.
- Click **Search**. Purchase orders that match the criteria are displayed in the table.
- In the Use Order Number field, select the check box of the order you want to use.
- Click **OK**. The purchase order is displayed in the appropriate field.

EDI Uploads

Invoices can be loaded through Electronic Data Interchange (EDI), group entry, and single invoice entry. The majority of invoices are sent to Invoice Matching through EDI. When the data on the invoices can be verified, the invoices are ready to match. If the data cannot be verified, you must manually correct the inaccurate data on each invoice.

In the EDI Maintenance window, you can update invoice data for invoices that were uploaded with inaccurate data. You can correct the invoices one at a time, or you can correct the order number or item number on multiple invoices. If you correct the order number or item number for all invoices, all invoices with the old value are updated with the new value.

This section includes the following EDI instructions:

- Correct a Rejected EDI Invoice
- Delete EDI Invoices
- Correct Multiple Rejected EDI Invoices
- Delete Multiple Rejected EDI Invoices

Correct a Rejected EDI Invoice

Navigate: In the Document Entry tab, click EDI Maintenance. The EDI Maintenance window opens.

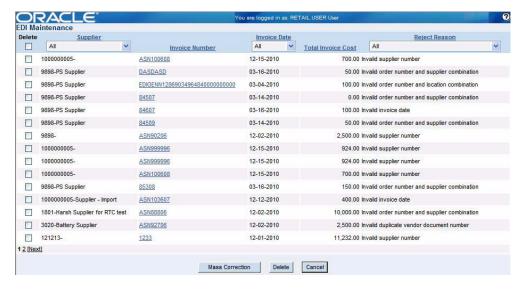


Figure 2-11 EDI Maintenance Window

In the Invoice Number column, click an invoice number. The EDI Rejected Invoice Details window opens.

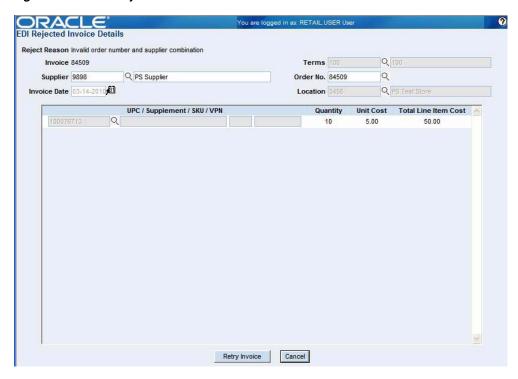


Figure 2-12 EDI Rejected Invoice Details Window

- The fields that must be edited are enabled.
 - To select a different supplier, in the Supplier field, enter the correct supplier ID, or click the LOV button and select a supplier.
 - To select a different invoice date, in the Invoice Date field, enter the correct invoice date, or click the calendar button and select an invoice date.
 - To select different terms, in the Terms field, enter the correct term ID, or click the LOV button and select a term.
 - To select a different order number, in the Order No. field, enter the correct order number, or click the LOV button and select an order number.
 - To select a different location, in the Location field, enter the correct location, or click the LOV button and select a location.
 - To select a different UPC, on the table in the UPC/Supplement/SKU field, enter the correct UPC, or click the LOV button and select a UPC.
- **3.** Click **Retry Invoice**. You are returned to the EDI Maintenance window.

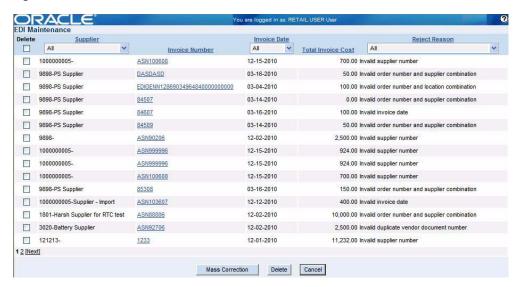
Note: If there are still errors in the invoice, you must repeat the procedure until clicking Retry Invoice returns you to the EDI Maintenance window.

4. Click **Cancel** to save your changes and close the window.

Delete EDI Invoices

Navigate: In the Document Entry tab, click EDI Maintenance. The EDI Maintenance window opens.

Figure 2–13 EDI Maintenance Window



1. In the Delete column, select the check box to the left of the invoice you are deleting.

> To select all of the invoices, select the check box in the header Note: area.

- Click **Delete**. You are prompted to confirm the deletion.
- Click **OK**. The invoice is deleted.
- Click **Cancel** to close the window and save your changes.

Correct Multiple Rejected EDI Invoices

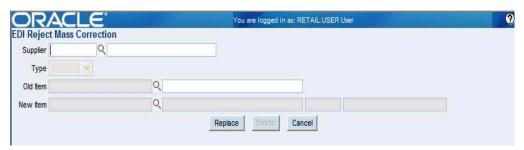
Navigate: In the Document Entry tab, click EDI Maintenance. The EDI Maintenance window opens.

Figure 2-14 EDI Maintenance Window



Click **Mass Correction**. The EDI Reject Mass Correction window opens.

Figure 2–15 EDI Reject Mass Correction Window

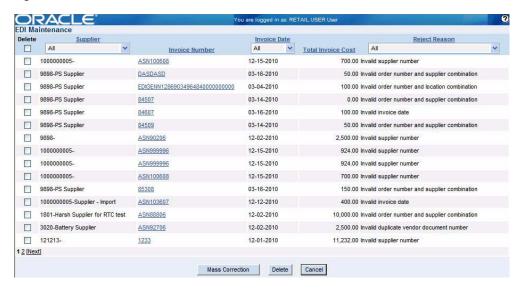


- In the Supplier field, enter the supplier ID, or click the LOV button and select a supplier.
- In the Type field, select the type of change you are making (item ID or an order
- In the Old field, enter the ID of the order or item that is being replaced.
- In the New field, enter the ID of the order or item you are replacing.
- Click **Replace** to save your changes and close the window.

Delete Multiple Rejected EDI Invoices

Navigate: In the Document Entry tab, click EDI Maintenance. The EDI Maintenance window opens.

Figure 2-16 EDI Maintenance Window



Click Mass Correction. The EDI Reject Mass Correction window opens.

Figure 2-17 EDI Reject Mass Correction Window



- In the Supplier field, enter the supplier ID, or click the LOV button and select a supplier.
- In the Type field, select Order.

Note: You can only delete orders.

- In the Old Order field, enter the order ID, or click the LOV button and select the order that is being deleted.
- 5. Click **Delete**. You are prompted to complete the deletion.
- 6. Click **OK**. You return to the EDI Maintenance window.
- Click **Cancel** to return to the main menu.

Split Invoices

The parent invoice windows allow you take an invoice with multiple locations and simplify the invoice by splitting it into multiple invoices, each for a single location. An invoice with multiple locations (a parent invoice) cannot begin any matching process until it is split out into the single locations (child invoices). When you are splitting an invoice with multiple locations, you must assign the total cost and total quantity to the single locations before you can save your changes.

This section includes the following invoice splitting instructions:

- Split Invoices with Multiple Locations
- Set Default Child Invoice Information from a Purchase Order
- Add Invoice Details to a Child Invoice

Split Invoices with Multiple Locations

Navigate: In the Document Entry tab, click Parent Invoice List. The Parent Invoice List window opens.

ORACLE Location
All Currency Cost All Purchase Order Total Invoice Cost Quantity All Parent Invoice ID 1521-Albuquerque EDIGEN123539085303300000000001 102 12302 550.00 50 Test Terms 02-14-2009 N 200-Lin Comp Store 200 USD 02-14-2009 Y EDIGEN123539297683500000000000 102 200-Lin Comp Store USD EDIGEN123529297683500000000000 102 12304 550.00 50 Test Terms 02-14-2009 Y EDIGEN18352929769130000000001 102 12304 1521-Albuquerque USD 500.00 50 Test Terms 02-14-2009 N EDIGEN123971641373700000000000 3020 EDIGEN12399559526800000000000 3020 3508 1211-Boston USD 100.00 100 Net 30 Days 12-01-2009 N 34906 1211-Boston USD 40.00 40 Net 30 Days 34906 1521-Albuquerque USD 60.00 60 Net 30 Days 12-01-2009 N 12-01-2009 N EDIGEN123990736144100000000001 3020 200-Lin Comp Store USD EDIGEN124238921553300000000000 100 43051 2.350.00 200 Test Terms 01-30-2010 N 12301 1521-Albuquerque USD 550.00 50 Test Terms EDIGEN12353883155820000000001 102 02-14-2009 Y 1521-Albuquerque EDIGEN123539297691300000000001 102 50 Test Terms 02-14-2009 EDIGEN123529297691300000000001 102 12304 1521-Albuquerque USD EDIGEN123971841376400000000001 3020 33125 1521-Albuquerque USD 500.00 50 Test Terms 02-14-2009 Y EDIGEN123971641376400000000001 3020 60 Net 30 Days 200-Lin Comp Store USD 12301 550.00 02-14-2009 N EDIGEN123538831544200000000000 102 50 Test Terms 200-Lin Comp Store USD EDIGEN123539085294000000000000 102 12302 500 00 50 Test Terms 02-14-2009 Y 1 2 [Next] Cancel

Figure 2-18 Parent Invoice List Window

In the Parent Invoice ID column, click an invoice number. The Parent Invoice Header window opens.



Figure 2–19 Parent Invoice Header Window

Note: To begin splitting an invoice, select an invoice that has an N in the Split Indicator column.

Add Child Invoices

- 1. In the Location field, enter the location ID, or click the LOV button and select the location.
- 2. In the Child Merchandise Cost field, enter the monetary amount that should be allocated to the child invoice.
- 3. In the Child Quantity field, enter the number of items that should be allocated to the child invoice.
- **4.** Click **Apply**. The results are displayed in the table.

Edit Child Invoices

- 1. In the table, double-click a child invoice. The editable fields above the table are enabled.
- **2.** Update the enabled fields as necessary.
- Click **Update**.

Delete a Child Invoice

- 1. In the Delete column, select the child invoice you want to delete.
- Click **Delete**. You are prompted to confirm the deletion.
- Click **OK**.

Complete the Distribution

1. Completely distribute the cost and the quantity of the parent invoice.

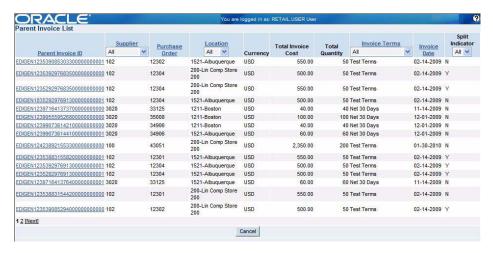
Note: After you click OK, you cannot change the cost and quantity distributions.

Click **OK** to save the changes and close the window.

Set Default Child Invoice Information from a Purchase Order

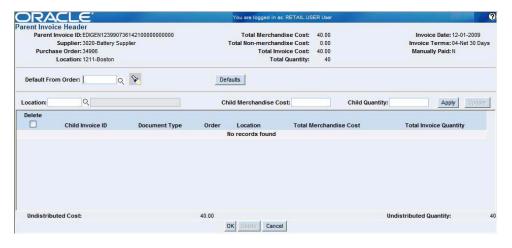
Navigate: In the Document Entry tab, click Parent Invoice List. The Parent Invoice List window opens.

Figure 2–20 Parent Invoice List Window



In the Parent Invoice ID column, click an invoice number. The Parent Invoice Header window opens.

Figure 2–21 Parent Invoice Header Window



To begin splitting an invoice into single locations, select an invoice that has a N in the Split Indicator column.

In the Default From Order field, enter the purchase order number, or click the LOV button and select a purchase order.

You can search for a purchase order by receipt and location Note: information.

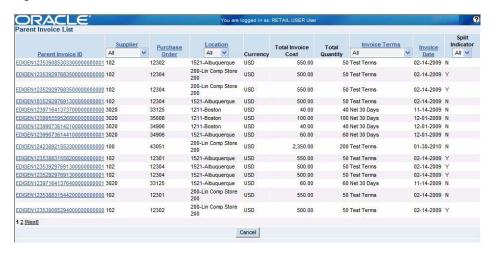
Click **Defaults**. The location, merchandise cost, and quantity as assigned on the purchase order are displayed in the table.

- Add, edit, and delete child invoices as necessary.
- Complete the distribution.

Add Invoice Details to a Child Invoice

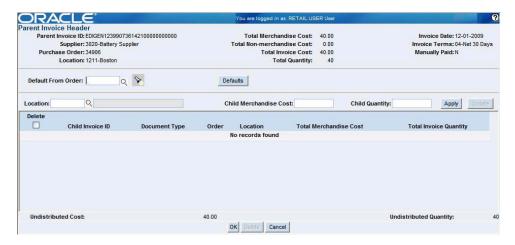
Navigate: In the Document Entry tab, click Parent Invoice List. The Parent Invoice List window opens.

Figure 2-22 Parent Invoice List Window



In the Parent Invoice ID column, click an invoice number. The Parent Invoice Header window opens.

Figure 2–23 Parent Invoice Header Window



To begin splitting an invoice into single locations, select an invoice that has a N in the Split Indicator column.

Add all child invoices to the parent invoice header.

Note: You must completely distribute the total cost and total quantity of a parent invoice before you add details to the child invoice.

- In the Child Invoice ID field, click the child invoice ID. The Child Invoice Detail window opens.
- 4. In the Item field, enter the item ID, or click the LOV button and select an item ID.
- In the Invoice Qty field, enter the number of units on the invoice.
- In the Unit Cost field, enter the cost of one unit of the item.
- In the Tax Code Rate field, select the tax rate that is applied for this invoice
- Click **Add Item**. The item is added to the invoice.

Edit an Item

- In the table, double-click an item. The editable fields above the table are enabled.
- Update the enabled fields as necessary.
- Click **Update Item**.

Delete an Item

1. In the Delete column, select the item you are deleting.

Note: To delete all items on the Child Invoice Detail window, click Select All.

- **2.** Click **Delete Items**. You are prompted to confirm the deletion.
- Click **OK**. The item is deleted.

Complete the Invoice

- 1. Click **OK** to save the changes and close the Child Invoice Detail window.
- Click **OK** to save the changes and close the Parent Invoice Header window.

Create Documents

Merchandise Invoices

There are three ways invoices are loaded into the system: EDI, group entry, and single invoice entry. An invoice is the bill for goods or services received from a supplier or partner. A merchandise invoice is a document that a supplier sends to a retailer for merchandise items. A merchandise invoice can also contain additional non-merchandise costs. Because a merchandise invoice must involve items, only suppliers can send merchandise invoices.

In addition, deal bill backs will be available for automatic invoicing sent to the ReIM from the merchandising system. Any non-merchandise invoices resulting from a deal will be created in either Submitted or Approved status, depending on the system setting selected in the merchandising system.

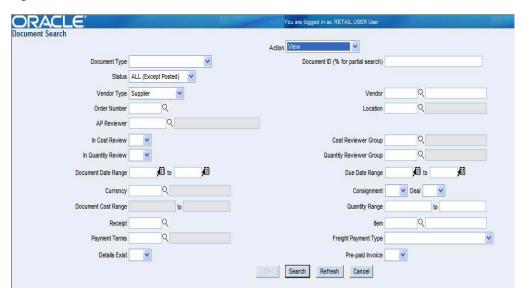
This section includes the following merchandise invoice instructions:

- Create a Merchandise Invoice
- Add Details to a Merchandise Invoice
- Set Default Item Details from a Receipt or Purchase Order

Create a Merchandise Invoice

Navigate: In the Document Maintenance tab, click Document Search. The Document Search window opens.

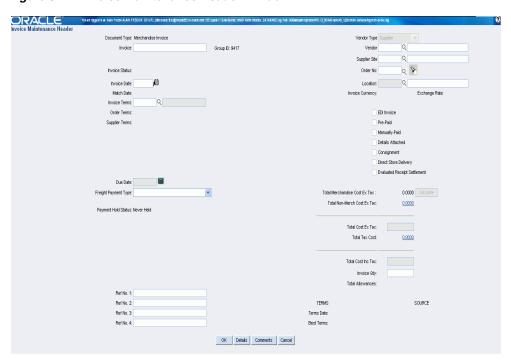
Figure 3-1 Document Search Window



Create the Merchandise Invoice Header

- In the Action field, select **New**.
- In the Document Type field, select Merchandise Invoice.
- Click **OK**. The Invoice Maintenance Header window opens.

Figure 3-2 Invoice Maintenance Header Window



- In the Invoice field, enter the number of the invoice.
- In the Vendor field, enter the supplier ID, or click the LOV button and select a supplier. The supplier site field is disabled.
- In the Supplier Site field, enter the supplier site ID, or click the LOV button and select a supplier site. The vendor details are populated in the vendor field.
- 7. In the Order No. field, enter the purchase order number associated with the invoice, or click the LOV button and select a purchase order.

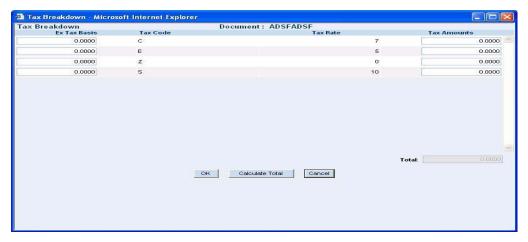
Note: You can search for a purchase order by receipt, receipt date, and location information.

- In the Invoice Date field, enter the date the invoice was created, or click the calendar button and select a date.
- In the Location field, enter the location ID, or click the LOV button and select a location.

Note: If the Order Number is related to the legal entity, the location LOV will contain the importer ID of the corresponding order.

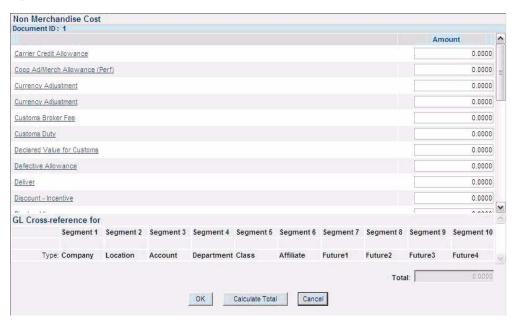
- 10. To calculate the payment due date, click the calculator button that is to the right of the Due Date field.
- 11. In the Total Cost Ex Tax field, enter the total amount of the merchandise and non-merchandise costs of the invoice before tax is applied.
- **12.** In the Total Cost Inc Tax, enter the total amount of the merchandise and non-merchandise costs of the invoice after tax is applied.
- **13.** Click **Calculate** to calculate the total merchandise cost of the invoice.
- **14.** In the Invoice Qty field, enter the number of items on the invoice.
- **15.** Add the invoice Tax cost.
 - **a.** In the Total Tax Cost field, click the amount. The Tax Breakdown window opens.

Figure 3-3 Tax Breakdown Window



- **b.** Enter either of the following:
 - In the Ex Tax Basis column, enter the amount on the invoice that is subject to Tax. The Tax Amount is calculated.
 - In the Tax Amounts column, enter the tax amount. The Ex Tax Basis is calculated.
- **c.** Click **Calculate Total**. The amount of tax appears in the total field.
- **d.** Click **OK** to close the window.
- **16.** Add non-merchandise costs as necessary.
 - a. In the Total Non-Merch Cost field, click the amount. The Non-Merchandise Cost window opens.

Figure 3-4 Non-Merchandise Cost Window



- **b.** In the Amount field, enter the appropriate non-merchandise charges.
- In the Tax Code Rate field, select the tax code and rate that is appropriate for each non-merchandise charge.
- d. Click Calculate Total. The sum of the non-merchandise costs appears in the Total field.
- Click **OK** to save your changes and close the window.
- **17.** Add comments as necessary.
- **18.** Enter additional information in the enabled fields as necessary.

Add Details to a Merchandise Invoice

Navigate: In the Document Maintenance tab, click Document Search. The Document Search window opens.

Figure 3-5 Document Search Window



- Create the merchandise invoice header.
- Click **Details**. The Invoice Maintenance Detail window opens.

Figure 3-6 Invoice Maintenance Detail Window



- 3. Click to select Item, enter the item ID or click on the LOV button and select an item ID. You can also select VPN and enter the VPN number or click on the LOV button and select the VPN number.
- **4.** In the Invoice Qty field, enter the number of units on the invoice.
- In the Unit Cost field, enter the cost of one unit of the item.
- Click **Add Item**. The item is added to the invoice.

Edit an Item

- 1. In the table, double-click an item. The editable fields above the table are enabled.
- Update the enabled fields as necessary.
- **3.** Click **Update Item**. The table is updated with the new information.

Delete an Item

1. In the Delete column, select the item you are deleting.

Note: To delete all items on the Invoice Maintenance Detail window, click select all.

- **2.** Click **Delete Items**. You are prompted to confirm the deletion.
- Click **OK**. The item is deleted.

Complete the Invoice

- 1. Click **OK** to save the changes and close the Invoice Maintenance Detail window.
- Click **OK** to save the changes and close the Invoice Header Maintenance window.

Search by VPN Number

Navigate: In the Document Maintenance tab, click **Document Search**. The Document Search window opens.

- 1. Create the merchandise invoice header.
- **2.** Click **Details**. The Invoice Maintenance Detail window opens.

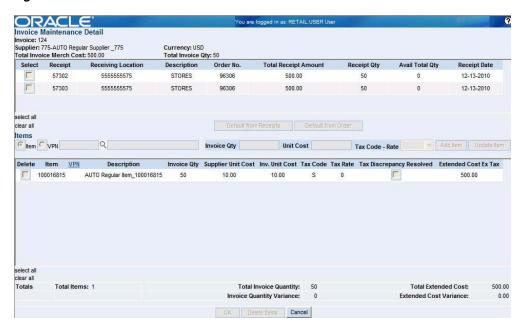


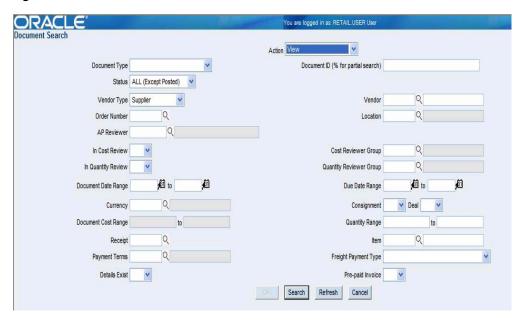
Figure 3-7 Invoice Maintenance Detail Window

- Click to select VPN and enter the VPN number or click on the LOV button and 3. select the VPN number. The LOV window opens.
- Select the required VPN and click on **OK** to close the LOV window.
- Click **OK** to save the changes and close the Invoice Maintenance Detail window.

Set Default Item Details from a Receipt or Purchase Order

Navigate: In the Document Maintenance tab, click Document Search. The Document Search window opens.

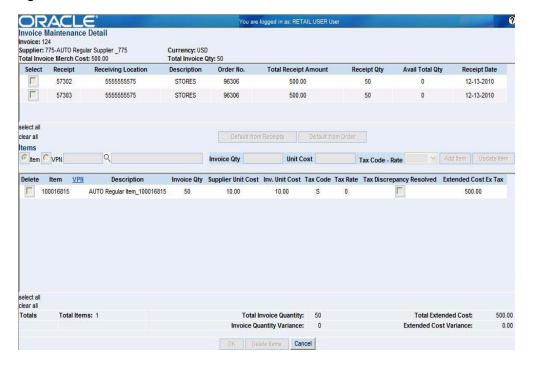
Figure 3-8 Document Search Window



Create the merchandise invoice header.

2. Click **Details**. The Invoice Maintenance Details window opens.

Figure 3–9 Invoice Maintenance Detail Window



- To default item details from a purchase order, click **Default from Order**. The item details from the purchase order you assigned to the invoice are displayed in the table.
 - To default item details from a receipt, click **Default from Receipts**. The available item details from the receipts you assigned to the invoice are displayed in the table.
- Add, edit, and delete items as necessary.
- Complete the invoice.

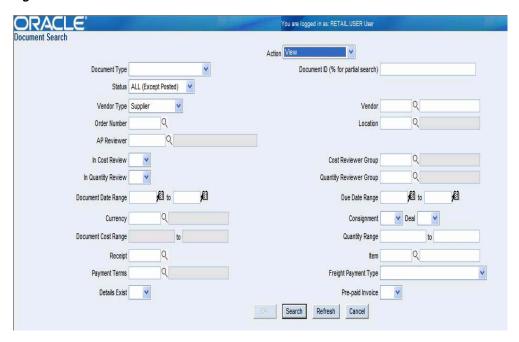
Non-Merchandise Invoices

A non-merchandise invoice is a document for non-merchandise costs only. It can be created by a supplier or a partner. Non-merchandise invoices cannot contain a bill for merchandise items.

Create a Non-Merchandise Invoice

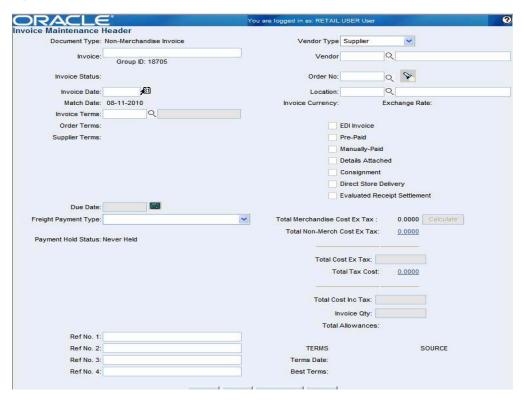
Navigate: In the Document Maintenance tab, click Document Search. The Document Search window opens.

Figure 3-10 Document Search Window



- In the Action field, select New.
- In the Document Type field, select Non-Merchandise Invoice.
- Click **OK**. The Invoice Maintenance Header window opens.

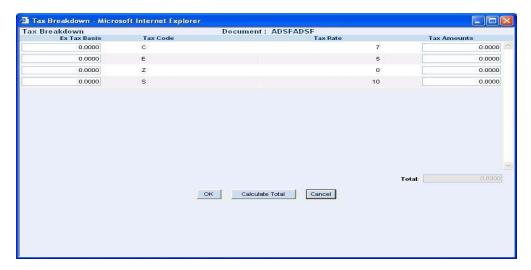
Figure 3-11 Invoice Maintenance Header Window



In the Invoice field, enter the number of the invoice.

- **5.** In the Vendor Type field, select the type of vendor from whom you are receiving the invoice.
- **6.** In the Vendor field, enter the vendor ID, or click the LOV button and select a vendor.
- 7. In the Location field, enter the location ID, or click the LOV button and select a location
- In the Invoice Date field, enter the date the invoice was created, or click the calendar button and select a date.
- To calculate the payment due date, click the calculator button found to the right of the Due Date field.
- **10.** Enter additional information in the enabled fields as necessary.
- 11. Add the invoice tax cost.
 - a. In the Total Tax Cost field, click the amount. The Tax Breakdown window opens.

Figure 3-12 Tax Breakdown Window



- **b.** Enter either of the following:
 - In the Ex Tax Basis column, enter the amount on the invoice that is subject to Tax. The Tax Amount is calculated.
 - In the Tax Amounts column, enter the tax amount. The Ex Tax Basis is calculated.
- **c.** Click **Calculate Total**. The tax amount appears in the total field.
- **d.** Click **OK** to close the window.
- **12.** Add non-merchandise costs as necessary.
 - In the Total Non-Merch Cost field, click the amount. The Non-Merchandise Cost window opens.

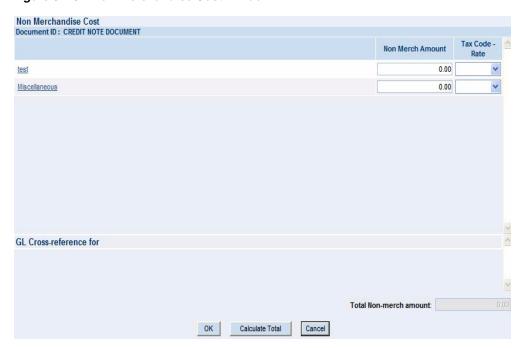


Figure 3-13 Non-merchandise Cost Window

- In the Amount field, enter the appropriate non-merchandise charges.
- In the Tax Code Rate field, select the tax code and rate that is appropriate for each non-merchandise charge.
- d. Click Calculate Total. The sum of the non-merchandise costs appears in the Total field.
- **e.** Click **OK** to save your changes and close the window.
- **13.** Add comments as necessary.
- **14.** Click **OK** to save the changes and close the window.

Document Maintenance

In the document maintenance window, you can search for an invoice, edit a merchandise invoice, pay an unmatched invoice, or view the details of all documents.

A credit note or a debit memo that is based on a return to vendor (RTV) can be sent from the Merchandising System to Invoice Matching in approved status. If this is the case, the RTV Chargeback indicator is selected, and the RTV number appears on the Document Maintenance Header window.

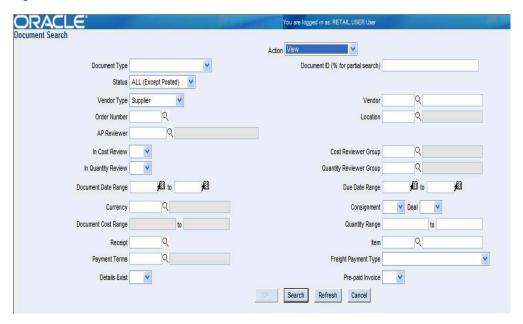
This section includes the following document maintenance instructions:

- Search for a Document
- Maintain a Document Header
- Maintain Document Details
- Pay an Unmatched Invoice
- View a Document

Search for a Document

Navigate: In the Document Maintenance tab, click Document Search. The Document Search window opens.

Figure 3-14 Document Search Window



In the Action field, select either Edit or View.

Note: You can edit only merchandise invoices.

- Enter additional criteria as needed to make the search more restrictive.
- Click Search. The Document Find window displays the documents that match the search criteria.

Figure 3-15 Document Find Window



In the Doc ID column, click a document number. Depending on the type of document you select, the Invoice or Document Maintenance Header window opens. The Merchandise invoice details are displayed.

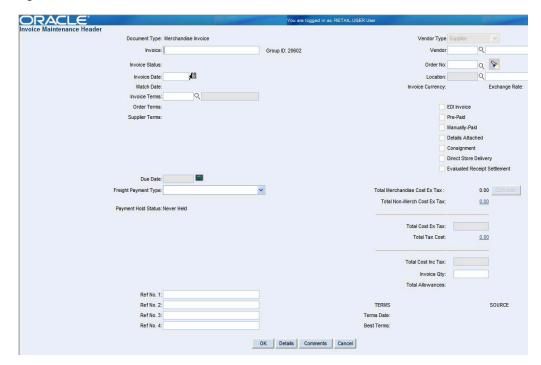


Figure 3–16 Document Maintenance Header

Click **OK** to save.

- Click **Details** to view the complete details of the selected invoice.
- Click **Comments** to add new comments to the invoice. You can also update the existing comments.
- Click **Drill To Finance** to view the financial transactions posted for the document in the financial system.

Note: The Drill To Finance button is enabled only if the Drill Forward functionality is supported by the Financial Application system.

Click **Drill to Payables** to view the financial transactions posted for the document in the financial system.

Note: The Drill To Payables button is enabled only if the Drill Forward functionality is supported by the Financial Application system.

Click **Cancel** to close the window without saving any changes.

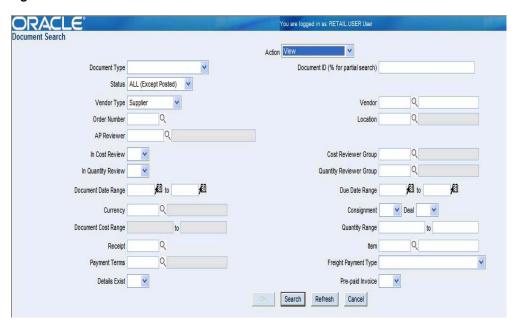
Note: When the invoice is posted to accounts payable, the Drill to Payables option is exercised.

- In case of a pre-paid invoice, the Drill to Payables option is exercised before the invoice is matched.
- In case of a pre-paid invoice, the Drill to Finance option is exercised after the invoice has been matched and posting done.

Maintain a Document Header

Navigate: In the Document Maintenance tab, click **Document Search**. The Document Search window opens.

Figure 3–17 Document Search Window



Search for and retrieve an invoice. Depending on the type of document you select, the Invoice or Document Maintenance Header window opens.

Note: If the RTV Chargeback Ind is selected, you cannot make any changes to the document. An RTV chargeback is created in the merchandising system and sent to invoice matching as an approved credit note request or debit memo.

The Invoice or Document Maintenance Header window opens.

ORACLE°
Invoice Maintenance Header Invoice: Group ID: 18705 Q Order No: Invoice Status: Q & Invoice Date: Invoice Currency: Invoice Terms: Q EDI Invoice Manually-Paid Details Attached Consignment Direct Store Delivery Evaluated Receipt Settlement Due Date: Total Merchandise Cost Ex Tax : 0.0000 Calculate Freight Payment Type: Total Non-Merch Cost Ex Tax: 0.0000 Payment Hold Status: Never Held Total Tax Cost: 0.0000 Total Cost Inc Tax: Invoice Qty: Total Allowances: Ref No. 1: Ref No. 2: TERMS SOURCE Ref No. 3: Terms Date: Ref No. 4: Best Terms:

Figure 3-18 Invoice Maintenance Header Window

Edit the enabled fields as necessary.

Note: The Release Hold button is visible only if you want to edit the document, which implies that the invoice is on hold and you will be able to remove the hold. Otherwise the button will not be displayed at all.

Click **OK** to save your changes and close the window.

Maintain Document Details

Navigate: In the Document Maintenance tab, click Document Search. The Document Search window opens.





- 1. Search for and retrieve an invoice in Edit mode. Depending on the type of document you select, the Invoice or Document Maintenance Header window opens.
- 2. Click **Details**. Depending on the type of document you select, the Invoice or Document Maintenance Detail window opens.

Figure 3-20 Document Maintenance Detail Window



- Add items to the document as necessary.
 - In the Item field, enter the item ID, or click the LOV button and select an item.
 - In the Invoice Quantity field, enter the number of units on the invoice.
 - In the Unit Cost field, enter the cost of one unit of the item.
 - Click Add Item. The item is added to the invoice.
 - Click **OK** to save your changes and close the window.
- Delete items from the document as necessary.
 - **a.** In the Delete column, select the item you want to delete.

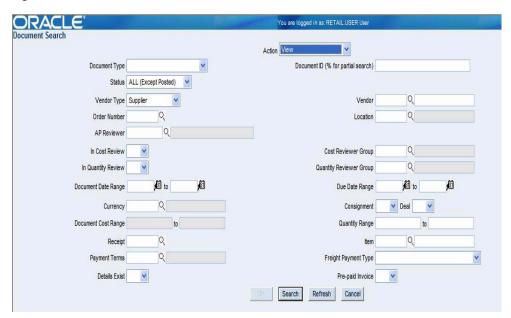
Note: To select all of the items, click the **select all** link in the Items area.

- **b.** Click **Delete Items**. You are prompted to confirm the deletion.
- Click **OK**. The item is deleted.
- Click **OK** to save your changes and close the window.

Pay an Unmatched Invoice

Navigate: In the Document Maintenance tab, click Document Search. The Document Search window opens.

Figure 3-21 Document Search Window



Search for a merchandise invoice in Edit mode. The Document Find window opens.

Figure 3-22 Document Find Window

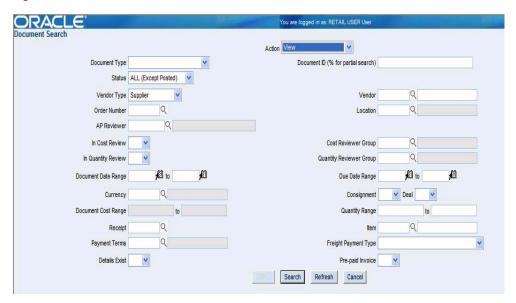


- In the Select column, click the check box to the left of the invoice you want to pay. 2.
- 3. Click Pay Invoice. You are prompted to confirm the payment.
- Click **OK**. The invoice is sent to the financials system for payment.
- Click Cancel to close the window.

View a Document

Navigate: In the Document Maintenance tab, click Document Search. The Document Search window opens.

Figure 3-23 Document Search Window



Search for a document in View mode. The Document Find window opens.

Figure 3-24 Document Find Window



To view the detail of a document, click **Details**. The Document Maintenance Detail window opens.



Figure 3-25 Document Maintenance Detail Window

- To view comments associated with the document, click **Comments**.
- If you are working with a debit memo or credit note request, click Create Credit Note to create a credit note associated with the debit memo or credit note request.
- Click **Cancel** to close the window.

Match Documents

Summary Match Credit Notes

The summary matching windows allow you to match credit notes and credit note requests. By limiting the credit note request and credit note criteria on the Summary Match Find window, you can view credit note requests and credit notes with similarities.

View the In Balance Items Tab

Navigate: In the Credit Note Matching tab, click Summary Match. The Document Summary Match Find window opens.

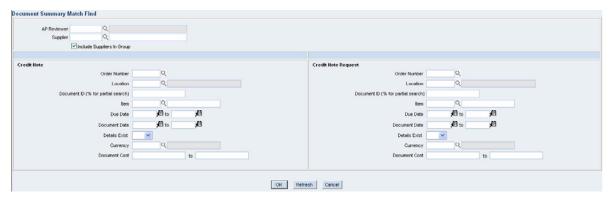


Figure 4-1 Document Summary Match Find Window

- 1. In the AP Reviewer field, enter the User ID, or click on the search button to select a reviewer.
- **2.** In the Supplier field, enter the Supplier ID, or click on the search button to select a supplier.
- **3.** Select the check box if you want to include the suppliers in the group.
- Search for and retrieve credit notes and credit note requests for detail matching.
- Click **OK**. The Document Summary Match List window opens.

Summary Match List Supplier: 1999999991-Supplie All Receipt Date

Receipt Date

Avail Avail Total

Total Qty Merch Cost Invoice Total Merch Date Qty Cost All V Invoice Supplier supplier 60006 55 12345 11-03-2011 200.00 USD 60006 Supplier supplier NVOICE IN 08-04-2010 100 1,000.00 USD ted Totals Total Qty: Tot Cost/Ex Tax: Total Qty: Tot Cost/Ex Tax: Calculate Totals Group Groups - Auto
lect Order No. Location Earliest Due Date Cost Variance Quantity Variance Currency
No records found Earliest Due Cost
Date Variance

Figure 4–2 Document Summary Match List Window

Click **Details**. The Document Detail Match List window opens.

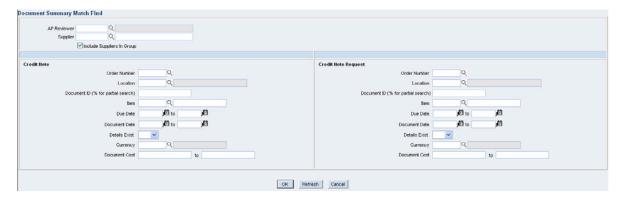
Combine Cancel

- Click the In Balance Items tab.
- Click **OK** to close the window.

Search for Credit Note Requests and Credit Notes to Match

Navigate: In the Credit Note Matching tab, click Summary Match. The Document Summary Match Find window opens.

Figure 4–3 Document Summary Match Find Window



- Enter criteria as desired to make the search more restrictive. You must enter at least one search criterion.
- Click **OK**. The Summary Match Supplier List window displays the credit note requests and credit notes for each supplier that match the search criteria.

Figure 4–4 Summary Match Supplier List Window



In the Supplier Name field, click a supplier name. The Document Summary Match List window opens.



Figure 4–5 Document Summary Match List Window

Click **Cancel** to close the window without saving any changes.

Summary Match Invoices

In the summary matching windows, you can match invoices and receipts that have not been matched previously through the auto-match process. By limiting the invoice and receipt criteria on the Summary Match Find window, you can view similar invoices and receipts.

After you find the invoices and receipts you want to match, you can match auto-groups or manual groups. Auto-groups are created when you when you enter the Summary Match window. An auto-group is created by ReIM and consists of potential matches between receipts and invoices. If you modify an auto-group in any way, it becomes a manual group.

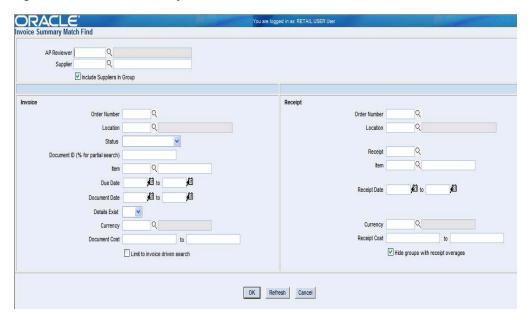
Manual groups are created when you select an invoice and a receipt in the unmatched area. Your selection is held in the Group - Manual area until you verify that the variances fall within tolerance.

This section includes the following summary invoice matching instructions:

- Summary Match Invoices and Receipts
- **Create Groups**
- Search for Invoices and Receipts to Match

Summary Match Invoices and Receipts

Figure 4-6 Invoice Summary Match Find Window



- In the AP Reviewer field, enter the User ID, or click on the search button to select a reviewer.
- In the Supplier field, enter the Supplier ID, or click on the search button to select a supplier.
- 3. In the Supplier Site field, enter the supplier site ID, or click on the search button to select a supplier site.
- Select the check box if you want to include the suppliers in the group.
- Search for and retrieve a supplier whose invoices you want to match. The Summary Match List window opens.



Figure 4-7 Summary Match List Window

- 6. To begin matching, in the Groups area:
 - In the Groups Auto area, click the Order No. The Summary Match Auto Match area appears.
 - In the Groups Manual area, click the Manual Group Number. The Summary Match - Manual Match area appears.
- Groups must fall within tolerance before you can match them. You can try to eliminate the tolerance by:
 - Adding invoices or receipts to the matching area. In the unmatched area, select the check box to the left of the invoice or the receipt you want to add. Click the down arrow button.
 - Removing invoices or receipts from the matching area. In the Summary Match area, select the check box to the left of the invoice or the receipt you want to remove. Click the up arrow button.
- Click **Online Match**. If a match is created, the Summary Match List window displays the auto-groups and manual groups.

<u>ORACLE</u> Summary Match List upplier: 1999999991-Supplier supplie Order Supp Location Receipt Avail Avail Total Curr of Date Total Qty Merch Cost Code Al Y Receipt Date All V Invoice Date Qty Cost No records found 11-03-2011 Total Qty: Tot Cost/Ex Tax: Total Qty: Tot Cost/Ex Tax: Selected Totals Groups - Auto Select Order No. Location Earliest Due Date Cost Variance Quantity Variance Currency Manual Group Earliest Due Cost Variance Variance Currency No records found Select Number Combine Cancel

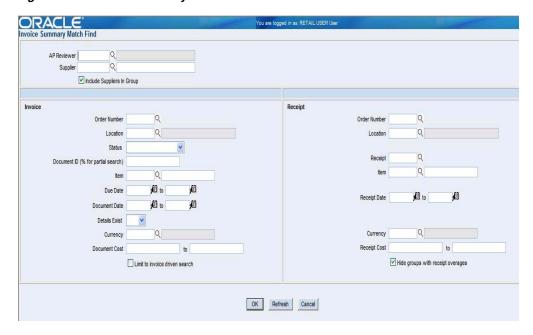
Figure 4-8 Summary Match List Window

Note: If you fail to create a summary match, you can begin detail matching. Click **Details** to open the Detail Matching window.

When you are finished making summary matches, click Cancel to close the windows and return to the main menu.

Create Groups

Figure 4-9 Invoice Summary Match Find Window



Search for and retrieve a supplier whose invoices you want to match. The Summary Match - Supplier List window opens.

Figure 4–10 Summary Match Supplier List Window



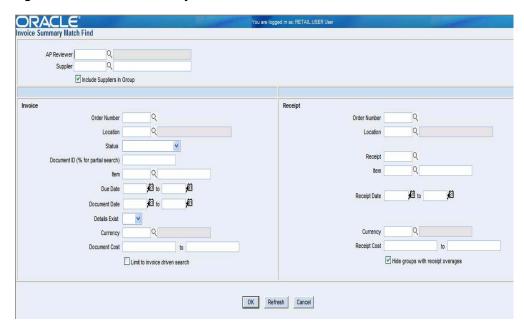
- To create a manual group:
 - In the Invoices Unmatched area, select the check box to the left of the invoice you want to match.
 - **b.** In the Receipts Unmatched area, select the check box to the left of the receipt you want to match.
 - Click **Group**. The match appears in the Manual Match Group area.
- To combine multiple groups:
 - Select the check boxes to the left of groups you want to combine.

Note: You can combine auto-groups with auto-groups, auto-groups with manual groups, or manual groups with manual groups.

- **b.** Click **Combine**. Your new group appears in the Manual Match Group area.
- Click **OK** to continue creating manual groups.

Search for Invoices and Receipts to Match

Figure 4-11 Invoice Summary Match Find Window



- 1. Enter criteria to make the search more restrictive. You must enter at least one search criterion.
- 2. Click **OK**. The Summary Match Supplier List window displays the invoices and receipts for each supplier that match the search criteria.

Figure 4–12 Summary Match Supplier List Window



In the Supplier Name field, click a supplier name. The Summary Match List window opens.

Figure 4-13 Summary Match List Window



- If the records for that supplier are in use, the **View Locks** button appears.
- Click **View Locks**. The View Locks window opens.

Note: To switch between the locked invoices and locked receipts views, click the tabs.

- **c.** Click **Cancel** to close the window.
- Click **Cancel** to close the window without saving any changes.

Detail Match Invoices

Detail matching provides the last level of matching possible. The Detail Matching window contains two tabs to help you match invoices and receipts at the line item level.

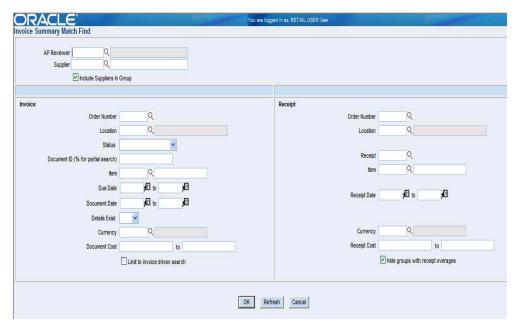
- In Discrepancy Items tab: Use this tab to match line items on invoices and receipts. Discrepancies can be sent for cost resolution or quantity resolution, or you can split a receipt quantity.
- In Balance Items tab: Use this tab to view line items on an invoice and receipts that match within tolerance.

This section includes the following detail invoice matching instructions:

- View the In Balance Items Tab
- Group Invoices and Receipts for Detail Matching
- Split a Receipt

View the In Balance Items Tab

Figure 4–14 Invoice Summary Match Find Window

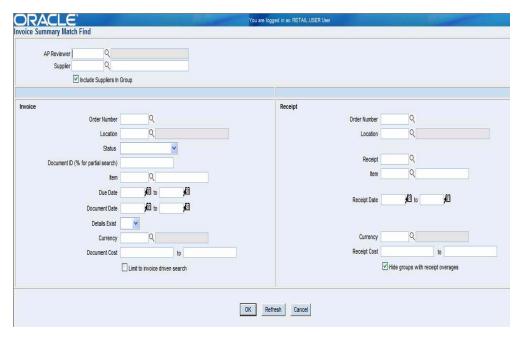


- Search for and retrieve invoices and receipts for detail matching.
- Click on the In Balance Items tab.
- Click **OK** to close the window.

Group Invoices and Receipts for Detail Matching

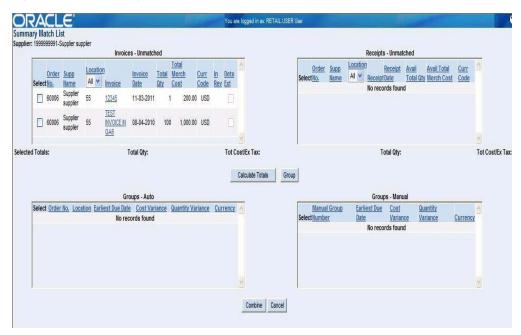
Navigate: In the Invoice Matching tab, click Summary Match. The Invoice Summary Match Find window opens.

Figure 4–15 Invoice Summary Match Find Window



Search for and retrieve invoices and receipts for detail matching. The Summary Match List window opens.

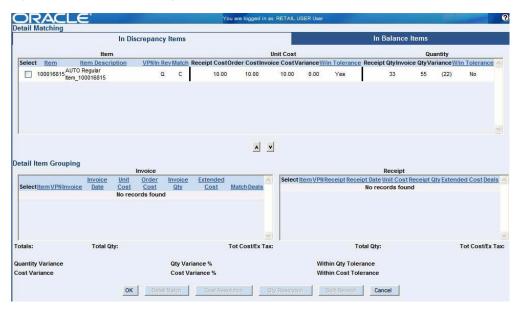
Figure 4-16 Summary Match List Window



Group invoices and receipts as necessary.

- In the selected totals area:
 - In the Groups Auto area, click the Order No. The Summary Match Auto Match area opens.
 - In the Groups Manual area, click the Manual Group Number. The Summary Match - Manual Match area opens.
- Click **Details**. The Detail Matching window opens.

Figure 4-17 Detail Matching Window

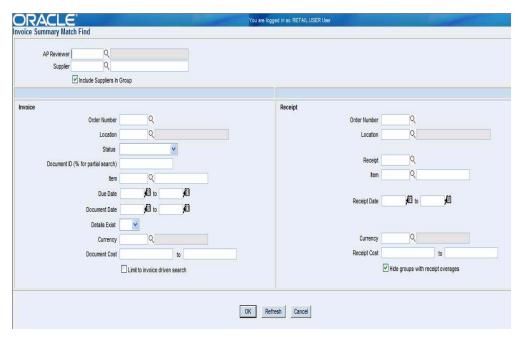


- To match items on invoices to items on receipts:
 - On the In Discrepancy Items tab, select the check box to the left of the item you want to match.
 - **b.** Click the down arrow button. The document is added to the Detail Item Grouping area.
- Remove line items as necessary:
 - In the Detail Item Grouping area select the check box to the line item you want to remove.
 - Click the up arrow button. The line item is removed from the Detail Item Grouping area.
- **7.** If the invoice and receipt match within tolerance:
 - Click **Cost Resolution** to resolve cost discrepancies. The Cost Selection window opens.
 - Click **Qty Resolution** to resolve quantity discrepancies. The Quantity Selection window opens.
- Click **Detail Match**. The items are posted for payment.
- After you have matched all the items on an invoice, click **OK** to post the invoice for payment.

Split a Receipt

Navigate: In the Invoice Matching tab, click Summary Match. The Invoice Summary Match Find window opens.

Figure 4–18 Invoice Summary Match Find Window



- Search for and retrieve invoices and receipts for detail matching.
- Group invoices and receipts as necessary.
- In the Detail Item Grouping area, select the check box to the left of the receipt you want to split.
- Click **Split Receipt**. The Split Receipt window opens.

Figure 4-19 Split Receipt Window



- In the Excess Quantity field, enter the amount you want to remove from the receipt.
- **6.** Click **OK**. The Detail Matching window opens.

Note: The quantity you removed from the receipt appears on the In Discrepancy Item tab on the Detail Matching window.

Resolve Discrepancies

Cost Discrepancies

A cost discrepancy is the difference between the cost on a receipt and the cost on a merchandise invoice. When there is a cost discrepancy in the system, in either the retailer's or supplier's favor, a reviewer must do a cost review.

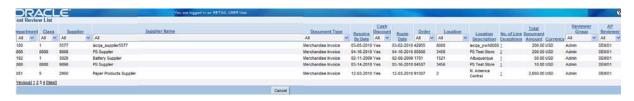
When a cost discrepancy is identified, you must review and reconcile the discrepancy. Discrepancies are routed to reviewer groups. The cost discrepancy is based on a comparison between the invoice and the receipt. If a receipt is not available, the invoice is compared to the purchase order. Depending on your user permissions, you may or may not be able to access this window or all discrepancies.

Cost discrepancies are created during the auto-match process when the invoice cost does not match the purchase order cost. Cost discrepancies are also created when a debit memo is disputed.

Resolve Cost Discrepancies

Navigate: In the Invoice Matching tab, click Cost Review List. The Cost Review List window opens.

Figure 5-1 Cost Review List Window



In the No. of Line Exceptions column, click the line exception. The Cost Review Detail window opens.

Figure 5-2 Cost Review Detail Window



In the Item column, click the item number of the line you want to resolve. The Cost Selection window opens.

Figure 5-3 Cost Selection Window



- In the Correct Unit Cost area, select the correct cost of the item: order or invoice. If you select Other, enter the amount in the field to the right.
- Click **Next**. The Cost Variance Resolution window opens.

Figure 5-4 Cost Variance Resolution Window



- In the Apply area:
 - In the Enter Reason ID field, enter the reason ID, or click the LOV button to select a reason.

You cannot apply a reason code of Debit Memo Cost or Credit Memo Cost to a child invoice that results from a split invoice. The invoice must be routed to Accounts Payable for resolution.

b. In the Amount field, enter the monetary amount of the discrepancy.

- Add comments as necessary.
- If necessary, in the Re-route to Group field, enter the ID of the review group to which you want to send this, or click the LOV button to select a group.
- Click **Apply**. The information is added to the Resolution area.
- To delete a resolution you have added:
 - On the list of cost discrepancy resolutions, select the check box next to the resolution you want to delete.
 - Click **Delete**.
 - You are prompted to confirm the deletion. Click **OK**.
- Click **OK** to save your changes and close the window.

Quantity Discrepancies

When a quantity discrepancy is identified, you must review and reconcile the discrepancy. Discrepancies are routed to reviewer groups. The quantity discrepancy is based on a comparison between the invoice and the receipt. If a receipt is not available, the invoice is compared to the purchase order. Depending on your user permissions, you may or may not be able to access this window or all discrepancies.

Quantity discrepancies are created during the auto-match process when the invoice quantity does not match the purchase order quantity. Quantity discrepancies are also created when a debit memo is disputed.

Resolve Quantity Discrepancies

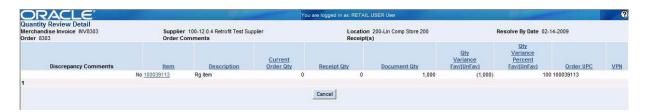
Navigate: In the Invoice Matching tab, click **Quantity Review List**. The Quantity Review List window opens.

Figure 5–5 Quantity Review List Window



In the Quantity Difference column, click the amount. The Quantity Review Detail window opens.

Figure 5-6 Quantity Review Detail Window



In the Item column, click the item number of the line you want to resolve. The Quantity Selection window opens.

Figure 5-7 Quantity Selection Window



- In the Correct Quantity area, select the quantity of the item. If you select Other, enter the quantity in the field to the right.
- Click Next. The Quantity Variance Resolution window opens.

Figure 5–8 Quantity Variance resolution Window



- In the Apply area:
 - a. In the Enter Reason field, enter the reason ID, or click the LOV button to select a reason.

Note: You cannot apply a reason code of Debit Memo Quantity or Credit Memo Quantity to a child invoice that results from a split invoice. The invoice must be routed to Transportation for resolution.

- **b.** In the Quantity field, enter the number of units in dispute.
- Add comments as necessary.
- If necessary, in the Re-route to Group field, enter the ID of the group to which you want to send this, or click the LOV button to select a group.
- In the Receipt field, identify the receipt associated with the discrepancy.
- Click **Apply**. The information is added to the Resolution area.
- To delete a resolution you have added:
 - On the list of quantity discrepancy resolutions, select the check box next to the resolution you want the delete.
 - b. Click Delete.
 - You are prompted to confirm the deletion. Click **OK**.
- Click **OK** to save your changes and close the window.

Tax Discrepancies

A tax discrepancy occurs when the tax stored in RMS for an item is different than the tax on a merchandise invoice. When there is a tax discrepancy in either the retailer's or supplier's favor, a reviewer must do a tax review. Tax discrepancies can also exist for header-only invoices.

When a tax discrepancy is identified, you must review and reconcile the discrepancy. Discrepancies are routed to reviewer groups. The tax discrepancy is based on a comparison between the tax on the invoice and the tax stored in RMS on the item. Depending on your user permissions, you may or may not be able to access these windows or all discrepancies. Header-only tax discrepancies are resolved on the Invoice Maintenance Header and Detail windows.

Tax discrepancies for header-level-only invoices are created during the auto-match process when the invoice tax does not match the purchase order tax.

Tax discrepancies for invoices with details are created when the invoice details are added to the invoice and when the entered tax information for an item does not match the system-maintained tax information for the item.

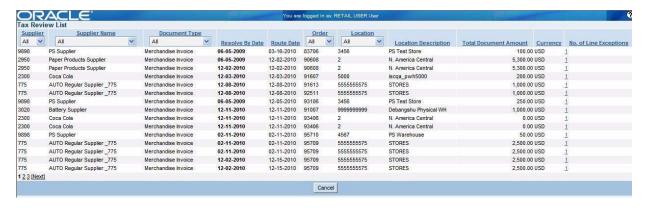
This section includes the following tax discrepancy resolution instructions:

- Resolve Tax Discrepancies
- Resolve Header Level Tax Discrepancies

Resolve Tax Discrepancies

Navigate: In the Invoice Matching tab, click Tax Review List. The Tax Review List window opens.

Figure 5-9 Tax Review List Window



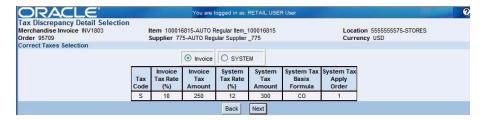
In the No. of Line Exceptions column, click a numbered line exception. The Tax Discrepancy Detail window opens.

Figure 5–10 Tax Discrepancy Detail Window



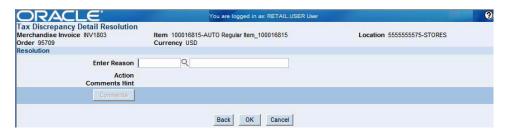
In the Item column, click the item number of the line you want to resolve. The Tax Discrepancy Detail Selection window opens.

Figure 5–11 Tax Discrepancy Detail Selection Window



- In the Correct Tax area, select the correct tax for the item: System Tax or Invoice Tax.
- Click **Next**. The Tax Discrepancy Detail Resolution window opens.

Figure 5–12 Tax Discrepancy Detail Resolution Window



- In the Apply area:
 - In the Enter Reason ID field, enter the reason ID, or click the LOV button to select a reason.
 - **b.** Add comments as necessary.
- Click **OK** to save your changes and close the window.

Resolve Header Level Tax Discrepancies

Navigate: In the Invoice Matching tab, click Tax Review List. The Tax Review List window opens.

Figure 5-13 Tax Review List Window



- In the No. of Line Exceptions column, click a 0 line exception. The Invoice Maintenance Header window opens.
- Add or Update the tax breakdown:
 - Click the Total Tax Cost hyperlink. The Tax Breakdown window opens.
 - In the Ex Tax Basis field, enter the amount on the invoice that is subject to tax.
 - Click Calculate Total. The amount of tax appears in the Total field.

Add Invoice Details

- Click **Details**. The Invoice Maintenance Detail window opens.
- Add details as necessary. (See "Add Details to a Merchandise Invoice" for more information.)
- Click **OK** to save the changes and close the Invoice Maintenance Detail window.
- Click **OK** to save the changes and close the Invoice Header Maintenance window. You return to the Tax Review List window.

Memos and Requests

In addition to creating merchandise and non-merchandise invoices, you can create different types of memos, notes, and requests. You can create the following types of documents:

- Credit memo cost
- Credit memo quantity
- Credit note
- Credit note request cost
- Credit note request quantity
- Credit note request Tax
- Debit memo cost
- Debit memo quantity
- Debit memo Tax

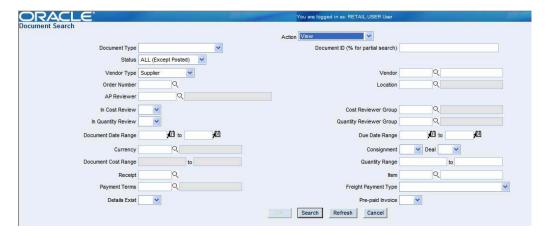
This section includes the following credit memo and request instructions:

- Create a Credit or Debit Document
- Reverse a Debit Memo
- Void a Credit Note Request

Create a Credit or Debit Document

Navigate: In the Document Maintenance tab, click Document Search. The Document Search window opens.

Figure 5-14 Document Search Window



- In the Action field, select New.
- In the Document Type field, select the document type.
- Click **OK**. The Document Maintenance Header window opens.



Figure 5-15 Document Maintenance Header Window

- In the Document ID field, enter the number of the document.
- In the Supplier field, enter the supplier ID, or click the LOV button to select a supplier.
- In the Order No. field, enter the order ID associated with the document, or click the LOV button to select a document number.

Note: You can search for a purchase order by receipt, receipt date, and location information.

- In the Location field, enter the location ID, or click the LOV button to select a location.
- Add non-merchandise costs as necessary.
 - In the Total Non-Merch Cost field, click the amount. The Non-Merchandise Cost window opens.

Figure 5-16 Non-Mechandise Cost Window



- **b.** In the non-merchandise fields, enter the non-merchandise charges.
- Click **Calculate Total**. The sum of the costs appears in the Total field.
- Click **OK** to save your changes and close the window.
- Add comments as necessary.

Add Details to the Document

1. Click **Details**. The Document Maintenance Detail window opens.

Figure 5-17 Document Maintenance Detail Window

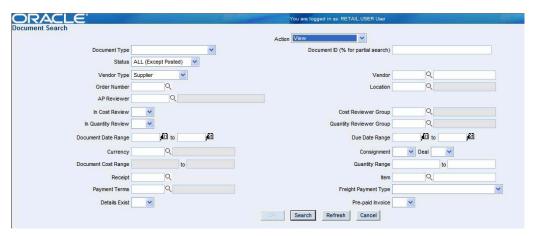


- In the Item field, enter the item ID, or click the LOV button to select an item.
- In the Amount per Unit field, enter the unit cost of the item. 3.
- In the Reason Code field, enter the reason that the item is in dispute.
- In the Quantity field, enter the number of units in dispute.
- In the Tax Code Rate field, select the tax information. 6.
- 7. Click Add Item.
- Click **OK** to save your changes and close the window.

Reverse a Debit Memo

Navigate: In the Document Maintenance tab, click Document Search. The Document Search window opens.

Figure 5-18 Document Search Window



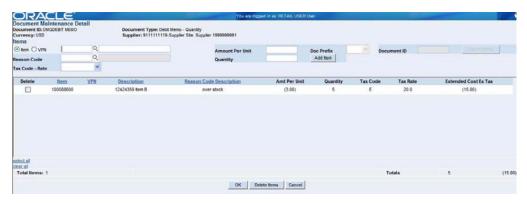
Search for and retrieve a debit memo in View mode. The Document Maintenance Header window opens.

Figure 5-19 Document Maintenance Header Window



Click **Details**. The Document Maintenance Detail window opens.

Figure 5-20 Document Maintenance Detail Window

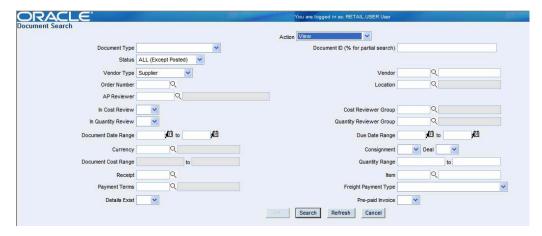


- Adjust the details so that the quantities and amounts in question remain.
- Click **OK**. The Document Maintenance Header window opens.
- Click **Reverse**. A credit memo is created in disputed status.

Void a Credit Note Request

Navigate: In the Document Maintenance tab, click Document Search. The Document Search window opens.

Figure 5-21 Document Search Window



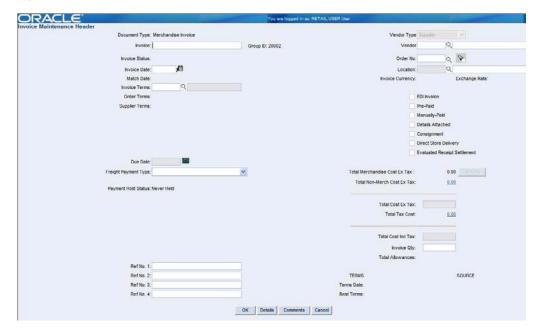
- In the Action field, select Void Credit Note Requests.
- In the Document Type field, select the appropriate document type.
- Click Search. The Document Find window displays the documents that match the search criteria.

Figure 5-22 Document Find Window



To display the item information, click a document number. The Document Maintenance Header window opens.

Figure 5–23 Document Maintenance Header Window



- Click **Void**.
- Click **OK** to close the window.

System Administration

System Options

In the System Options window, you can define system-wide parameters that affect the functions of Oracle Retail Invoice Matching. You indicate how long the system maintains various documents, and you can enter the unique codes that ReIM uses to identify document types.

Updated settings are available for all users who log on after the changes are made. To see the changes reflected in Oracle Retail Invoice Matching, you must log out and log in again.

This section includes the following system options instructions:

Maintain the System Variables

Navigate: In the Administration tab, click System Options. The System Options window opens.

Figure 6-1 System Options Window

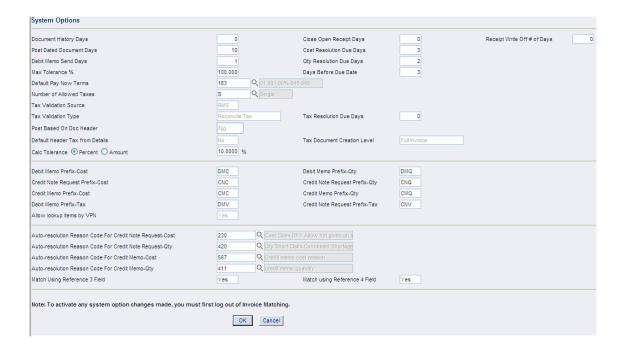


Table 6–1 System Options

Field	Description
Document History Days	The number of days documents stay in the Invoice Matching system before they are purged.
Post Dated Document Days	The number of days old a document can be when entered into the system.
Debit Memo Send Days:	The number of days prior to the invoice due date that a debit memo is created and sent to the supplier if a credit note has not yet been received. This applies only to suppliers where the Send Debit Memo option is set to Only when credit Memo is Late .
Max Tolerance %	The maximum tolerance allowed for any invoice throughout the system.
Default Pay Now Terms	This is the terms code used as a default value when manually adding debit memo, credit memo, or credit notes via document maintenance.
Close Open Receipt Days	The number of days that a shipment can remain in Ready for Match status before it is automatically closed.
Cost Resolution Due Days	The number of days in which a reviewer must resolve a cost discrepancy.
Qty Resolution Due Days	The number of days in which the buyer must resolve a quantity discrepancy (also seen as Qty Resolution Due Days).
Days Before Due Date	The number of days before the invoice due date that the system will automatically route unresolved discrepancies.
Number of Allowed Taxes	The number of taxes allowed on an item. Valid settings are: None – taxes are turned off. Single – one tax code may be entered per item.
Tax Validation Source	Source that the system uses to calculate and validate taxes.
Tax Validation Type	The method to use when matching tax amounts. Valid values are: Recon – taxes on the invoice and retailer's system must match for the item. Vendr – taxes on the invoice are assumed to be correct. Retlr – taxes on item in retailer's system is assumed to be correct. Notax – no tax is applied.
Post Based On Doc Header	If selected, ensures that the posted amount is equal to total cost in header of an invoice
Default Header Tax From Details	Whether header level tax information must be entered before invoice details can be entered. Set this to Yes to be able to proceed to the details screen without entering tax information. Set this to No to require tax information in the header before invoice details can be entered.
Calc Tolerance	The percentage or amount by which header and detail amounts can differ and still be considered equal. This is used to account for insignificant errors in rounding between header and detail level totals. For example, a header may show an invoice total as \$1025.31, while the detail area may show it as \$1025.308. If the percentage difference is less than the Calc Tolerance % value, the amounts will be considered equal.
Tax resolution Due Days	The number of days by which tax discrepancies should be resolved.
Tax Document Creation	Whether tax debit memos and tax credit note requests are

Table 6-1 (Cont.) System Options

Field	Description
Debit Memo Prefix-Cost	The prefix that indicates that a document is a debit memo due to cost.
Debit Memo Prefix-Qty	The prefix that indicates that a document is a debit memo due to quantity.
Credit Note Request Prefix-Cost	The prefix that indicates that a document is a credit note request due to cost.
Credit Note Request Prefix-Qty	The prefix that indicates that a document is a credit note request due to quantity.
Credit Memo Prefix-Cost	The prefix that indicates a document is a credit memo due to cost.
Credit Memo Prefix-Qty	The prefix that indicates that a document is a credit memo due to quantity.
Debit Memo Prefix-Tax	The prefix that indicates that a document is a debit memo due to tax.
Credit Note Request Prefix-Tax	The prefix that indicates that a document is a credit note request due to tax.
Allow lookup items by VPN	Enable or disable items lookup via VPN.
Auto-resolution Reason Code For Credit Note Request-Cost	The business reason code used for credit note matching when a cost discrepancy is matched automatically with the generation of a Credit Note Request-Cost. If this field is empty, automatic cost discrepancy resolution using credit note requests is not performed.
Auto-resolution Reason Code For Credit Note Request-Qty	The business reason code used for credit note matching when a cost discrepancy is matched automatically with the generation of a Credit Note Request-Qty. If this field is empty, automatic cost discrepancy resolution using credit note requests is not performed.
Auto-resolution Reason Code For Credit Memo-Cost	The business reason code used for credit note matching when a cost discrepancy is matched automatically with the generation of a Credit Memo-Cost. If this field is empty, automatic cost discrepancy resolution using credit memos is not performed.
Auto-resolution Reason Code For Credit Memo-Qty	The business reason code used for credit note matching when a cost discrepancy is matched automatically with the generation of a Credit Memo-Qty. If this field is empty, automatic cost discrepancy resolution using credit memos is not performed.
Match Using Reference 3 Field	Indicates whether reference field 3 will be used for matching by Credit Note Automatch batch. If Yes is selected, reference field 3 will be populated with Credit Note Request ID on CNR and CN documents.
Match Using Reference 4 Field	Indicates whether reference field 4 will be used for matching by Credit Note Automatch batch. If Yes is selected, reference field 4 will be populated with the invoice ID on CNR and CN documents.
Receipt Write Off # of days	Number of days for which the system will maintain history of receipts that have been written off.

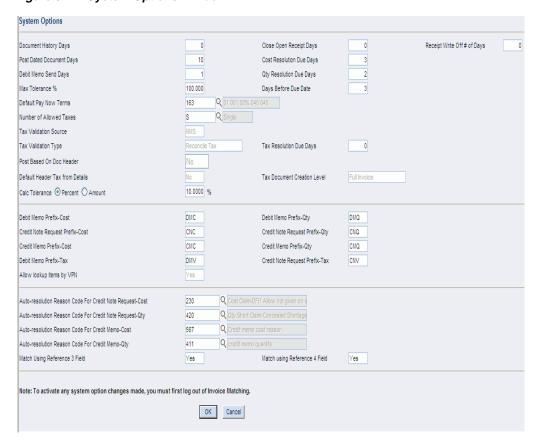
- On the upper part of the screen, edit the enabled fields as necessary.
- Click \boldsymbol{OK} to save your changes and close the window.

Note: Changes are available to users who log in after you have completed the changes. To see the changes reflected, you must log out and log in again.

Main the Document Prefixes

Navigate: In the Administration tab, click System Options. The System Options window opens.

Figure 6-2 System Options Window



- In the lower part of the screen, edit the enabled fields as necessary.
- Click **OK** to save your changes and close the window.

Changes are available only when you log in after completing Note: the changes. To see the changes reflected, you must log out and log in again.

General Ledger Accounts

The general ledger accounts is used to maintain the parameters that determine the accounts to which the invoices are exported in the financial system. You must create the accounts to which the invoices are assigned.

In the GL Option window, you can create a template for the general ledger account that your business uses. You can also assign dynamic segments to accounts, so that invoices post to accounts based on company, department, class, or location. After the general ledger account format has been assigned, it cannot be changed.

This section includes the following general ledger accounts instructions:

- Create General Ledger Account Cross Reference
- **Define General Ledger Options**

Create General Ledger Account Cross Reference

Navigate: In the Administration tab, click GL Cross Reference. The GL Cross-Reference window opens.

Figure 6-3 GL Cross Reference Window



In the Set of Books ID field, enter the identifier that applies to this cross reference.

Note: The Set of Books ID field appears only if your system uses multiple sets of books. Multiple sets of books is enabled or disabled by a system option set by the system administrator.

- In the Cross Reference Type field, select the account category.
- In the next field, enter the ID of the type of account you are creating, or click the LOV button to select an account type.
- Click **Query**. The account segment fields are enabled.
- In the Segment fields, enter the account segments.

Note: If a segment has been marked dynamic, you can leave the field blank.

Click **OK**. The GL Cross- Reference Details window opens.

Figure 6-4 GL Cross Reference Details Window



Click **OK** to save your changes and close the window.

Define General Ledger Options

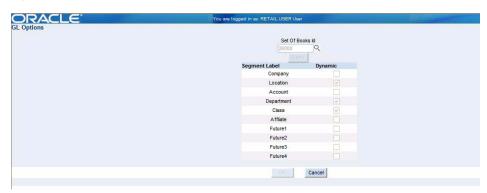
Navigate: In the Administration tab, click GL Options. The GL Options window opens.

Figure 6-5 GL Options Window



- In the Set of Books ID field, click on the LOV button to select the Set of Book.
- Click on the Query button to view the corresponding GL Options. The GL Options Details window opens.

Figure 6-6 GL Options Details Window



Click **OK** to save your changes and close the window.

Supplier Options

In the Supplier Options window, you can indicate how invoices from each supplier should be matched. You can associate a specific accounts payable reviewer to a supplier, and you can create linked suppliers.

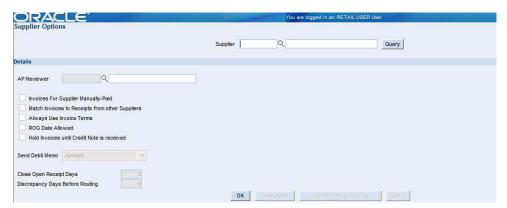
This section includes the following supplier options instructions:

- Maintain a Supplier
- Create a Grouped Supplier
- Delete a Grouped Supplier

Maintain a Supplier

Navigate: In the Administration tab, click **Supplier Options**. The Supplier Options window opens.

Figure 6–7 Supplier Options Window



- In the Supplier field, enter the supplier ID, or click the LOV button to select a supplier.
- Click **Query**. The supplier details are displayed.
- In the AP Reviewer field, enter the ID of an accounts payable reviewer, or click the LOV button to select the reviewer that you want to associate with the supplier.
- Edit the enabled fields as necessary:
 - Invoices for Supplier Manually Paid: Select the check box to indicate that invoices from this supplier should be paid manually.
 - Match Invoices to Receipts from Other Suppliers: Select the check box to indicate that the retailer can pay suppliers other than the one listed for the invoice.
 - **Always Use Invoice Terms**: Select the check box to indicate that the terms date on the invoice is always used to pay an invoice.
 - **ROG Date Allowed**: Select the check box to use the receipt of goods date to determine the due date of an invoice.

Send Debit Memo: Select the frequency to indicate when to send a debit memo.

Possible values are:

Always - Indicates Debit Memo will be sent.

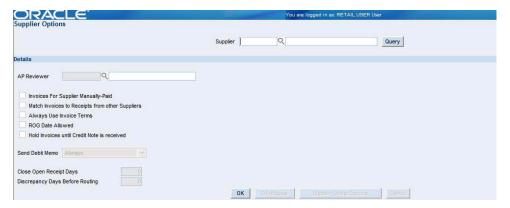
Never - Indicates a Credit Note Request will be sent.

Only when Credit Note is late - Indicates a Credit Note Request will be sent, but later if the Credit Note does not come in on time, a Debit Memo is then generated.

When this setting is either Never or Only when the Credit Note is Late, an additional option called Hold Invoice is allowed. You can check or uncheck it.

Note: If Hold Invoice is checked, matched invoices will not post to the Financial System until all Credit Note Requests associated with the invoice are matched to Credit Notes. However, this option holds true only if ReIM is integrated with the Financial Application System.

Figure 6-8 Supplier Options Window



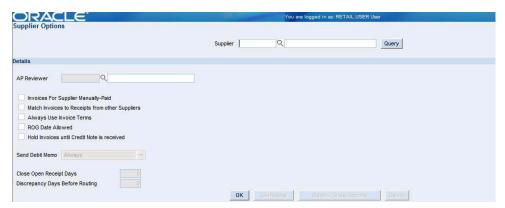
- Close Open Receipt Days: Enter the number of days that a receipt remains in the system without an invoice. After the number of days has passed, the receipt is posted for payment.
- **Discrepancy Days Before Routing**: Enter the number of days that quantity discrepancies should be held before routing for resolution.
- Click **OK** to save your changes and close the window.

Create a Grouped Supplier

Note: Any changes you make to one supplier in a group applies to all suppliers in the group.

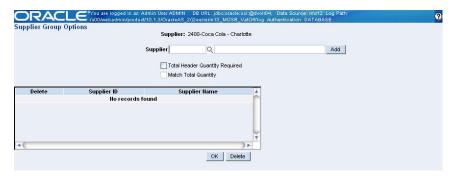
Navigate: In the Administration tab, click Supplier Options. The Supplier Options window opens.

Figure 6–9 Supplier Options Window



- In the Supplier field, enter the supplier ID, or click the LOV button to select a 1. supplier.
- Click **Query**. The supplier details are displayed.
- Click **Supplier Group Options**. The Supplier Group Options window opens.

Figure 6-10 Supplier Group Options Window

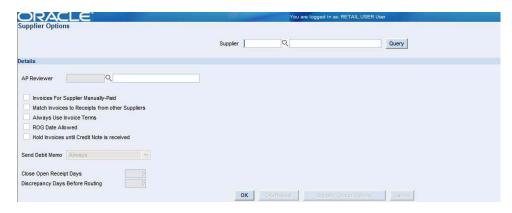


- In the Supplier field, enter the supplier ID, or click the LOV button to select a supplier.
- **5.** Click **Add**.
- Select the enabled options as necessary:
 - Total Header Quantity Required: Select the check box to indicate that each invoice requires a total quantity be entered.
 - Match Total Quantity: Select the check box to indicate that the total quantity must be matched for the invoice and the receipt.
- Click **OK** to save your changes and close the window.

Delete a Grouped Supplier

Navigate: In the Administration tab, click Supplier Options. The Supplier Options window opens.

Figure 6-11 Supplier Options Window



- In the Supplier field, enter the supplier ID, or click the LOV button and select a supplier.
- Click **Query**. The supplier details are displayed.
- Click **Supplier Group Options**. The Supplier Group Options window opens.

Figure 6-12 Supplier Group Options Window



- On the list of suppliers that are linked to the original supplier, select the check box next to the supplier you want to delete.
- Click **Delete**.
- You are prompted to confirm the deletion. Click **OK**.
- Click **OK** to save your changes and close the window.

Reason Codes

Using the Reason Code Maintenance window, you can set up and maintain reason codes. Reason codes are used to resolve discrepancies between receipts and invoices. A discrepancy originates when the price or quantity variance exceeds acceptable tolerance levels. After you create the reason code, you must associate it with an action that helps you resolve the discrepancies.

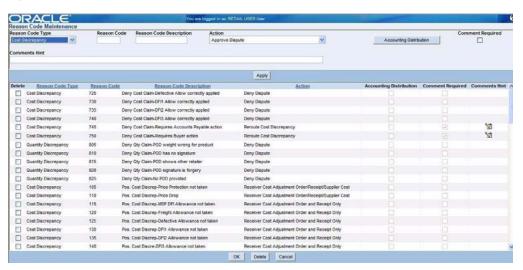
This section includes the following reason code instructions:

- Create Reason Codes
- **Delete Reason Codes**
- **Edit Reason Codes**

Create Reason Codes

Navigate: In the Administration tab, click **Reason Code Maintenance**. The Reason Code Maintenance window opens.

Figure 6-13 Reason Code Maintenance Window



- In the Reason Code Type field, select the type of discrepancy for which you are creating a reason code.
- In the Reason Code field, enter an ID for the reason code. 2.
- 3. In the Reason Code Description field, enter the description of the reason code.
- In the Action field, select the action to resolve the discrepancy.
- In the Comments Hint field, enter additional information that may be needed to resolve the discrepancy.
- If a comment is required when a reviewer is resolving the discrepancy, select the Comments Required check box.

Associate a General Ledger Account with a Reason Code

1. Click Accounting Distribution. The GL Cross Reference window opens.

Figure 6-14 GL Cross Reference Window

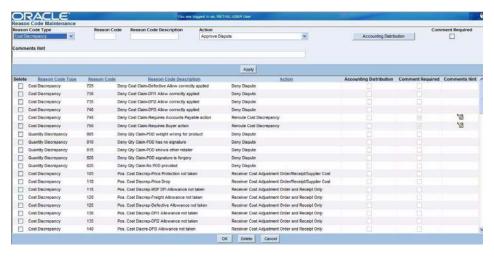


- Create the general ledger account cross reference.
- Click **Apply**. The reason code is added to the table.
- Click **OK** to save your changes and close the window.

Delete Reason Codes

Navigate: In the Administration tab, click Reason Code Maintenance. The Reason Code Maintenance window opens.

Figure 6-15 Reason Code Maintenance Window

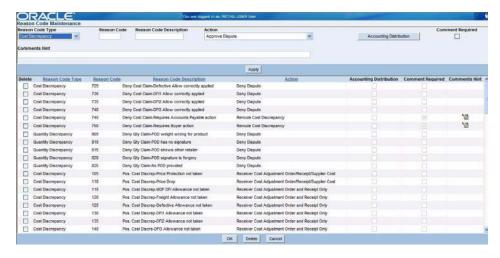


- On the list of reason codes, select the check box next to the reason code you want to delete.
- Click Delete. 2.
- You are prompted to confirm the deletion. Click **OK**.
- Click **OK** to save your changes and close the window.

Edit Reason Codes

Navigate: In the Administration tab, click Reason Code Maintenance. The Reason Code Maintenance window opens.

Figure 6–16 Reason Code Maintenance Window



- In the table, double-click the reason code you want to edit.
- Update the enabled fields as necessary.
- Click **Apply**. The reason code is updated.
- Click **OK** to save your changes and close the window.

User Groups

In the user group windows, you can define the level of access that each user has to Oracle Retail Invoice Matching. You can assign the same level of access to a group of people. After you create a role, you can further limit a user to specific locations, departments/classes, or reason codes.

This section includes the following user group instructions:

- Create a User Group
- Delete a User Group
- Assign Users to a User Group
- Delete a User from a Group
- Assign a Department/Class to a User Group
- Delete a Department/Class from a User Group
- Assign a Location to a User Group
- Delete a Location from a User Group
- Assign a Reason Code to a User Group
- Delete a Reason Code from a User Group

Create a User Group

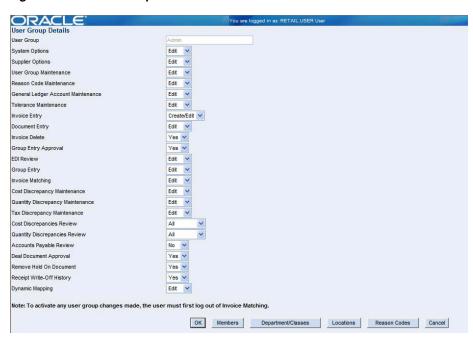
Navigate: In the Administration tab, click User Group Maintenance. The User Groups window opens.

Figure 6-17 User Groups Window



Click **New**. The User Group Details window opens.

Figure 6-18 User Groups Details Window

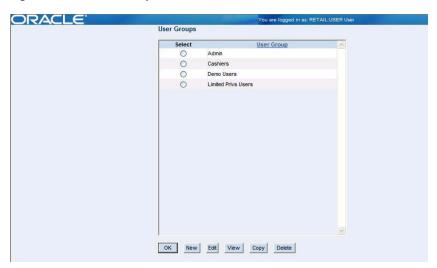


- In the User Group field, enter the name of the user group.
- In the remaining fields, select the type of permissions a member of the user group will have:
 - Edit: User group members can add to and update the areas they are assigned to.

- View: User group members can access the designated areas, but they cannot make any changes.
- **None**: User group members cannot edit or view the designated areas.
- **Yes**: User group members can perform the designated task.
- **No**: User group members cannot perform the designated task.
- All: All user group members can perform the designated function.
- Users Only: Only designated users within the group can perform the designated function.
- Click **OK** to save any changes and close the window.

Delete a User Group

Figure 6-19 User Groups Window



- Select a user group.
- 2. Click **Delete**.
- You are prompted to confirm the deletion. Click **OK**. 3.
- Click **OK** to save any changes and close the window.

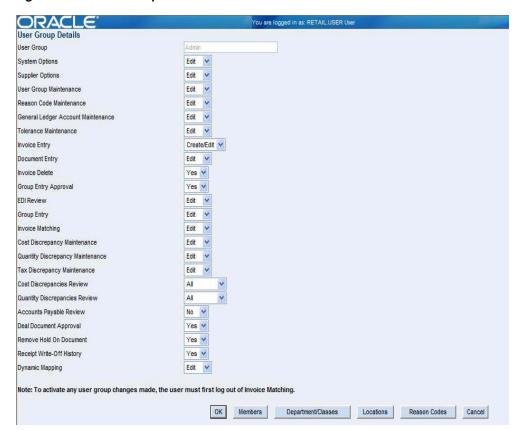
Assign Users to a User Group

Figure 6-20 User Groups Window



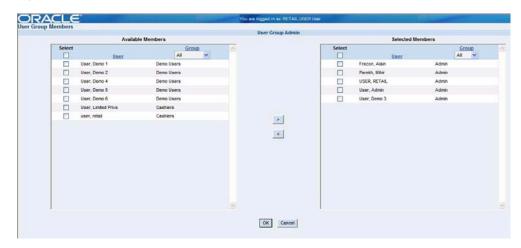
- Select a user group.
- Click **Edit**. The User Group Details window opens.

Figure 6-21 User Groups Details Window



3. Click **Members**. The User Group Members window opens.

Figure 6-22 User Group Members Window



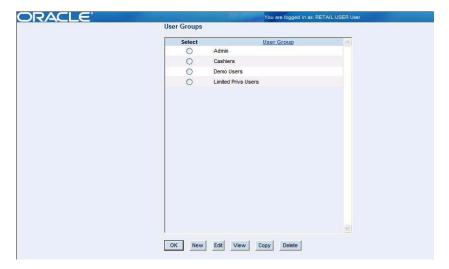
In the Available Members column, select the check box in the Select column next to each user you want to add to the user group.

Note: To select all members, select the check box in the header area.

- Click the right arrow button to move the users into the Selected Members column.
- Click **OK** to save any changes and close the window.

Edit a User Group

Figure 6-23 User Groups Window



- Select a user group.
- Click **Edit**. The User Group Details window opens.

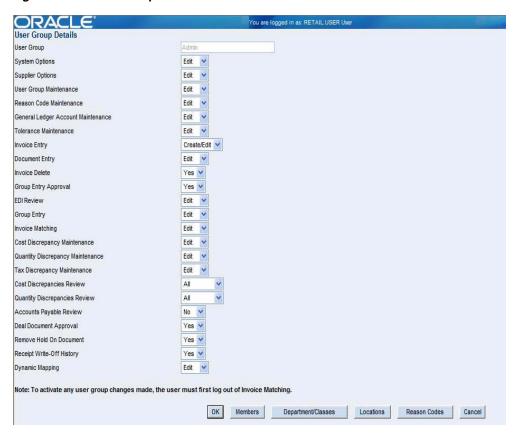


Figure 6-24 User Group Details Window

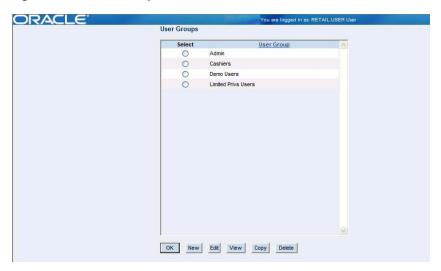
- Click any user group that you want to edit Members OR Department/Classes **OR Locations OR Reason Codes**. The respective window opens.
- **4.** In the Available Reason Codes column, select the check box in the Select column next to each reason code you want to add to the user group.

Note: To select all reason codes, select the check box in the header area.

- Click the right arrow button to move the Available Members to the Selected Members column.
- Click **OK** to save any changes and close the window.

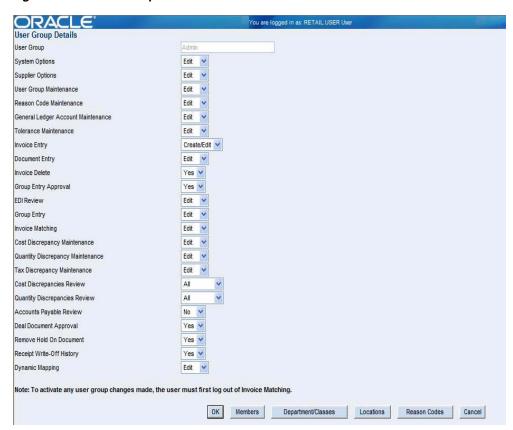
Delete a User from a Group

Figure 6-25 User Groups Window



- Select a user group.
- Click **Edit**. The User Group Details window opens.

Figure 6–26 User Group Details Window



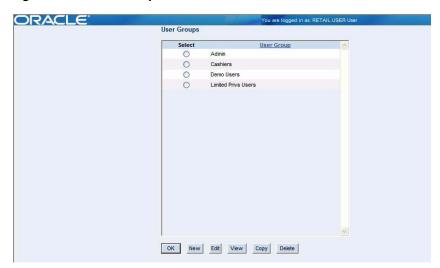
- **9.** Click any user group that you want to delete **Members OR** Department/Classes OR Locations OR Reason Codes. The respective window opens.
- 10. In the Selected Members column, select the check box in the Select column next to each user you want to remove from the user group.

Note: To select all members, select the check box in the header area.

- 11. Click the left arrow button to move the users into the Available Members column.
- **12.** Click **OK** to save any changes and close the window.

Assign a Department/Class to a User Group

Figure 6-27 User Groups Window



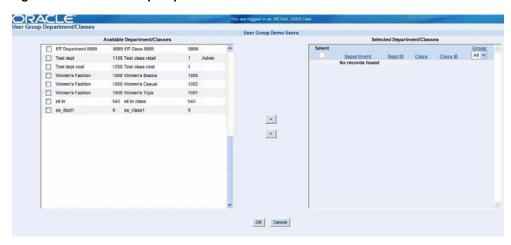
- Select a user group.
- Click **Edit**. The User Group Details window opens.

ORACLE User Group Details User Group System Options Edit 💙 Supplier Options Edit 💌 User Group Maintenance Edit 🔻 Reason Code Maintenance Edit 🔻 General Ledger Account Maintenance Edit 💌 Edit 💌 Tolerance Maintenance Create/Edit V Invoice Entry Edit 💌 Document Entry Yes 🕶 Invoice Delete Group Entry Approval Yes 🕶 Edit 💙 EDI Review Edit 💌 Group Entry Edit 💙 Invoice Matching Cost Discrepancy Maintenance Edit 💌 Edit 💌 Quantity Discrepancy Maintenance Tax Discrepancy Maintenance Edit 💌 Cost Discrepancies Review All Quantity Discrepancies Review All Accounts Payable Review No v Yes V Deal Document Approval Yes Y Remove Hold On Document Receipt Write-Off History Yes Y Dynamic Mapping Edit 💌 Note: To activate any user group changes made, the user must first log out of Invoice Matching. OK Members Department/Classes Locations Reason Codes Cancel

Figure 6-28 User Group Details Window

Click **Department/Classes**. The User Group Department/Classes window opens.

Figure 6-29 User Group Department/Classes Window



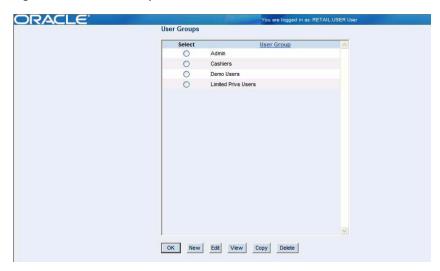
In the Available Department/Classes column, select the check box in the Select column next to each department/class you want to add to the user group.

Note: To select all department/classes, select the check box in the header area.

- Click the right arrow button to move the department/classes into the Selected Department/Classes column.
- **6.** Click **OK** to save any changes and close the window.

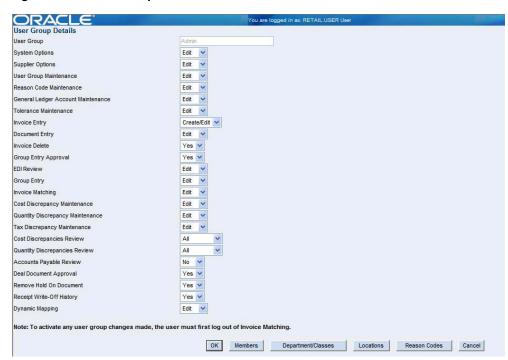
Delete a Department/Class from a User Group

Figure 6-30 User Groups Window



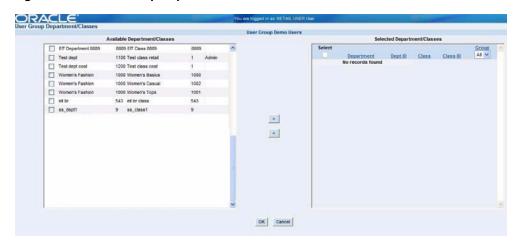
- Select a user group.
- Click Edit. The User Group Details window opens.

Figure 6-31 User Group Details Window



Click **Department/Classes**. The User Group Department/Classes window opens.

Figure 6-32 User Group Department/Classes Window



- Click **Department/Classes**. The User Group Department/Classes window opens.
- In the Selected Department/Classes column, select the check box in the Select column next to each department/class you want to remove from the user group.

Note: To select all department/classes, select the check box in the header area.

- Click the left arrow button to move the department/classes into the Available Department/Classes column.
- Click **OK** to save any changes and close the window.

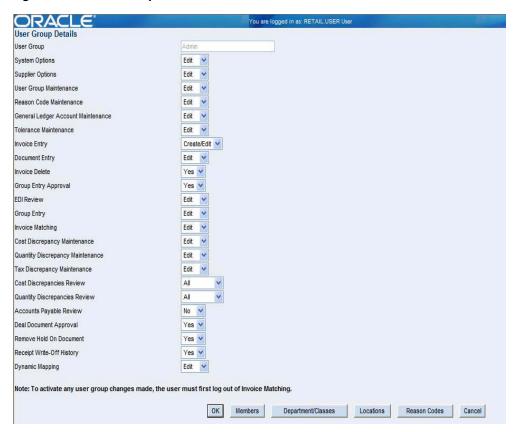
Assign a Location to a User Group

Figure 6-33 User Groups Window



- Select a user group.
- Click Edit. The User Group Details window opens.

Figure 6-34 User Group Details Window



- Click **Locations**. The User Group Locations window opens.
- In the Available Locations column, select the check box in the Select column next to the each location you want to add to the user group.

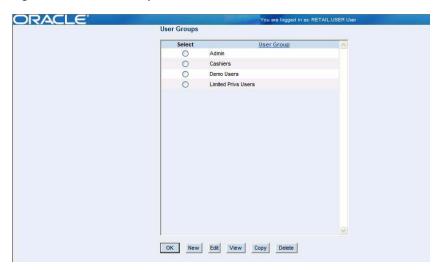
Note: To select all locations, select the check box in the header area.

- Click the right arrow button to move the locations into the Selected Locations column.
- Click **OK** to save any changes and close the window.

Delete a Location from a User Group

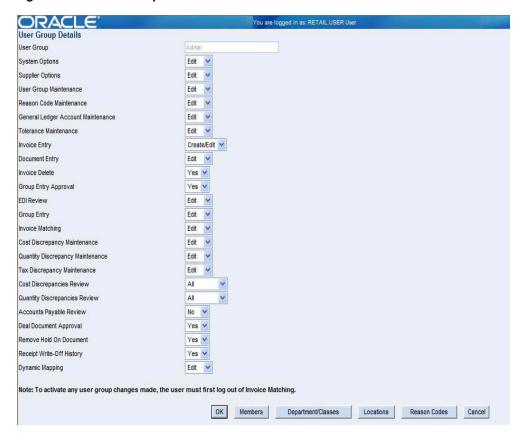
Navigate: In the Administration tab, click User Group Maintenance. The User Groups window opens.

Figure 6-35 User Groups Window



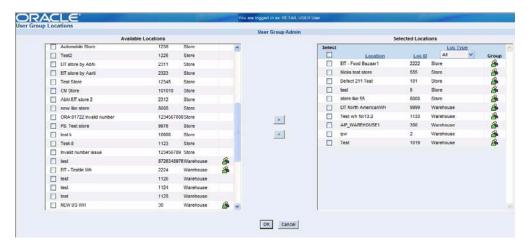
- Select a user group.
- Click **Edit**. The User Group Details window opens.

Figure 6–36 User Group Details Window



3. Click **Locations**. The User Group Locations window opens.

Figure 6–37 User Group Locations Window



In the Selected Locations column, select the check box in the Select column next to each location you want to remove from the user group.

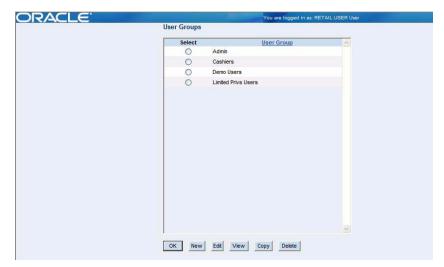
Note: To select all locations, select the check box in the header area.

- Click the left arrow button to move the users into the Available Locations column.
- Click **OK** to save any changes and close the window.

Assign a Reason Code to a User Group

Navigate: In the Administration tab, click User Group Maintenance. The User Groups window opens.

Figure 6-38 User Groups Window



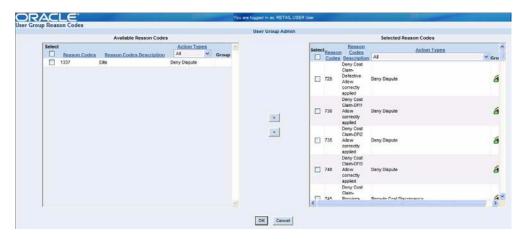
- Select a user group.
- Click **Edit**. The User Group Details window opens.

ORACLE User Group Details User Group System Options Edit 💙 Supplier Options Edit 💙 User Group Maintenance Edit 💙 Reason Code Maintenance Edit 🗸 General Ledger Account Maintenance Edit 💌 Edit 💌 Tolerance Maintenance Invoice Entry Create/Edit > Edit 💌 Document Entry Yes 🕶 Invoice Delete Group Entry Approval Yes 🕶 Edit 💌 EDI Review Edit 🗸 Group Entry Edit Invoice Matching Cost Discrepancy Maintenance Edit Quantity Discrepancy Maintenance Edit Tax Discrepancy Maintenance Edit Cost Discrepancies Review All Quantity Discrepancies Review All Accounts Payable Review No v Yes Y Deal Document Approval Remove Hold On Document Yes Y Receipt Write-Off History Yes 🕶 Edit 💌 Note: To activate any user group changes made, the user must first log out of Invoice Matching. Locations Reason Codes Cancel Members Department/Classes

Figure 6-39 User Group Details Window

Click **Reason Codes**. The User Group Reason Codes window opens.

Figure 6-40 User Group Reason Codes Window



In the Available Reason Codes column, select the check box in the Select column next to each reason code you want to add to the user group.

To select all reason codes, select the check box in the header Note: area.

- **5.** Click the right arrow button to move the reason codes into the Selected Reason Codes column.
- **6.** Click **OK** to save any changes and close the window.

Delete a Reason Code from a User Group

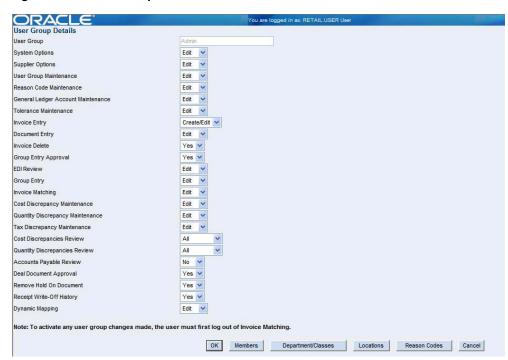
Navigate: In the Administration tab, click User Group Maintenance. The User Groups window opens.

Figure 6-41 User Groups Window



- Select a user group.
- Click Edit. The User Group Details window opens.

Figure 6-42 User Group Details Window



3. Click **Reason Codes**. The User Group Reason Codes window opens.

Figure 6-43 User Group Reason Codes Window



In the Selected Reason Codes column, select the check box in the Select column next to each reason codes you want to remove from the user group.

To select all reason codes, select the check box in the header Note: area.

- Click the left arrow button to move the users into the Available Reason Codes column.
- Click **OK** to save any changes and close the window.

Tolerance Levels

In the tolerance windows, you can define the amount of variance allowed between an invoice and a receipt. If the variance is within the defined tolerances, the invoice can be considered a match. You can define the following types of tolerances at the system level, supplier level, supplier trait level, or department level:

- Invoice/document summary cost
- Invoice/document summary quantity
- Invoice/document line item cost
- Invoice/document line item quantity

You can define a tolerance only to the maximum percentage of system tolerance. When you define a tolerance, the lower tolerance is included when calculating variance, while the upper tolerance is excluded.

This section includes the following tolerance level instructions:

- Define the Tolerance Level for the System
- Delete a Tolerance Level from the System
- Define the Tolerance Level for a Supplier, Supplier Trait, or Department
- Delete a Tolerance Level for a Supplier, Supplier Trait, or Department
- Set Default Tolerance Level for a Supplier, Supplier Trait, or Department

Define the Tolerance Level for the System

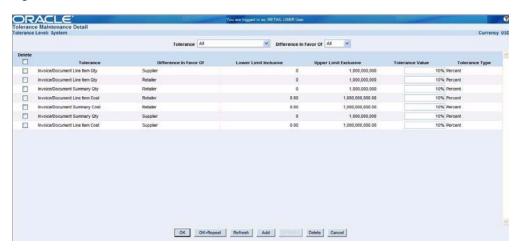
Navigate: In the Administration tab, click Tolerance Maintenance. The Tolerance Maintenance window opens.

Figure 6-44 Tolerance Maintenance Window



- In the Tolerance Level column, select System.
- Click **Next**. The Tolerance Maintenance Detail window opens.

Figure 6-45 Tolerance Maintenance Detail Window



- In the Tolerance field, select the type of tolerance you are creating.
- In the Difference in Favor field, indicate in whose favor the tolerance should be.
- Click **Add**. The next available line is enabled.
- 6. In the Lower Limit Inclusive and Upper Limit Exclusive fields, enter the tolerance
- In the Tolerance Value field, indicate the total amount allowed for the variance.
- In the Tolerance Type field, indicate how the variance should be measured.
- Click **OK** to save your changes and close the window.

Delete a Tolerance Level from the System

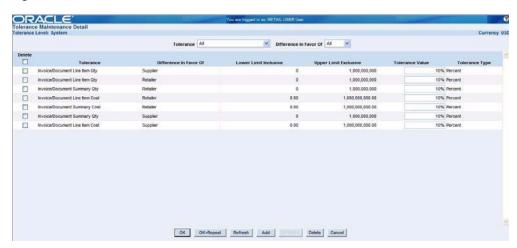
Navigate: In the Administration tab, click Tolerance Maintenance. The Tolerance Maintenance window opens.

Figure 6-46 Tolerance Maintenance Window



- In the Tolerance Level column, select System.
- Click **Next**. The Tolerance Maintenance Detail window opens.

Figure 6-47 Tolerance Maintenance Detail Window



In the Delete column, select the type of tolerance you want to delete.

Note: To select all tolerances, select the check box in the header area.

- Click **Delete**. You are prompted to confirm the deletion.
- Click **OK**. 5.
- Click **OK** to close the window and save your changes.

Define the Tolerance Level for a Supplier, Supplier Trait, or Department

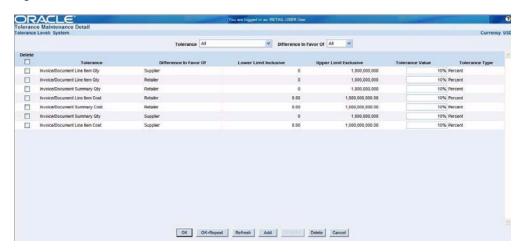
Navigate: In the Administration tab, click **Tolerance Maintenance**. The Tolerance Maintenance window opens.

Figure 6–48 Tolerance Maintenance Window



- In the Tolerance Level column:
 - Select Supplier to create a supplier tolerance level. In the Supplier field, enter the supplier ID, or click the LOV button to select a supplier.
 - Select Supplier Trait to create a supplier trait tolerance level. In the Supplier Trait field, enter the supplier trait ID, or click the LOV button to select a supplier trait.
 - Select Department to create a department tolerance level. In the Department field, enter the department ID, or click the LOV button to select a department.
- **2.** Click **Next**. The Tolerance Maintenance Detail window opens.

Figure 6–49 Tolerance Maintenance Detail Window



- In the Tolerance field, select the type of tolerance you are creating.
- In the Difference in Favor field, indicate in whose favor the tolerance should be.
- Click **Add**. The next available line is enabled.
- 6. In the Lower Limit Inclusive and Upper Limit Exclusive fields, enter the tolerance values.
- **7.** In the Tolerance Value field, indicate the total amount allowed for the variance.
- In the Tolerance Type field, indicate how the variance should be measured.
- Click **OK** to save your changes and close the window.

Delete a Tolerance Level for a Supplier, Supplier Trait, or Department

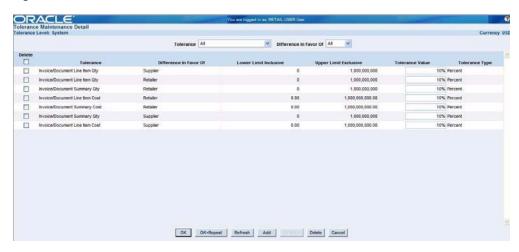
Navigate: In the Administration tab, click Tolerance Maintenance. The Tolerance Maintenance window opens.

Figure 6–50 Tolerance Maintenance Window



- In the Tolerance Level column:
 - Select Supplier to create a supplier tolerance level. In the Supplier field, enter the supplier ID, or click the LOV button to select a supplier.
 - Select Supplier Trait to create a supplier trait tolerance level. In the Supplier Trait field, enter the supplier trait ID, or click the LOV button to select a supplier trait.
 - Select Department to create a department tolerance level. In the Department field, enter the department ID, or click the LOV button to select a department.
- Click **Next**. The Tolerance Maintenance Detail window opens.

Figure 6–51 Tolerance Maintenance Detail Window



In the Delete column, select the type of tolerance you are deleting.

Note: To select all tolerances, select the check box in the header area.

- Click **Delete**. You are prompted to confirm the deletion.
- Click OK. 5.
- Click **OK** to close the window and save your changes.

Set Default Tolerance Level for a Supplier, Supplier Trait, or Department

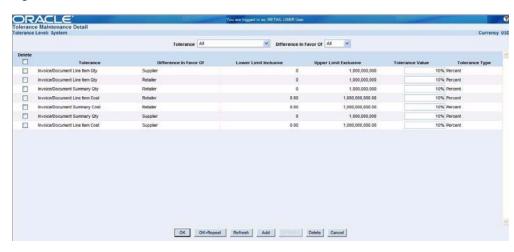
Navigate: In the Administration tab, click Tolerance Maintenance. The Tolerance Maintenance window opens.

Figure 6–52 Tolerance Maintenance Window



- In the Tolerance Level column:
 - Select Supplier to create a supplier tolerance level. In the Supplier field, enter the supplier ID, or click the LOV button to select a supplier.
 - Select Supplier Trait to create a supplier trait tolerance level. In the Supplier Trait field, enter the supplier trait ID, or click the LOV button to select a supplier trait.
 - Select Department to create a department tolerance level. In the Department field, enter the department ID, or click the LOV button to select a department.
- **2.** Click **Next**. The Tolerance Maintenance Detail window opens.

Figure 6–53 Tolerance Maintenance Detail Window



- Click **Defaults**. You are prompted to confirm the restoration.
- Click **OK**. The system defaults are displayed.
- Click **OK** to save your changes and close the window.

Receipt Write-Off History

A receipt is usually followed by an invoice. There is a possibility that some receipts do not receive invoices even after the stipulated period. These receipts are written off and posted to the financial system.

In the Receipt Write-Off History window, you can view a list of receipts that have been written off.

View Receipt Write-Off History

Navigate: In the Administration tab, click Receipt Write-Off History. The Receipt Write-Off History window opens.

Figure 6-54 Receipt Write-Off History Window



- In the Receipt field, enter the receipt number, or click the LOV button and select a receipt.
 - The receipt write off history details are displayed.
- Click **Drill To Finance**. The Financial Application System opens up in a new window.

Note: The Drill To Finance button will be enabled only if the application is integrated with the Financial Application System.

- You will be prompted for a User ID and Password to log into the Financial Application System. Once logged in, you will be directed to the Journal Entries screen corresponding to the selected receipt.
- Click **OK** to go back to the main screen.

Dynamic Mapping

In ReIM, four of the general ledger segments are allowed to be dynamic. Segments 1 and 2 are dynamic segments for the company and location, which vary based on the location column of the document within ReIM. Segments 4 and 5 are dynamic segments for department and class based on the department and class of the items associated with an invoice.

This section includes the following dynamic mappings:

- Dynamic Mapping for Department and Class
- **Dynamic Mapping for Location**

Dynamic Mapping for Department and Class

Navigate: In the Administration tab, go to Dynamic Mapping > Dynamic Mapping for Department and Class. The Dynamic Mapping for Department and Class window opens.

Figure 6–55 Dynamic Mapping for Department and Class Window



- In the Set Of Books ID field, enter the ID, or click the LOV button and select the set of books.
- 2. In the Department field, enter the department ID, or click the LOV button and select the department.
- **3.** In the Class field, enter the class ID, or click the LOV button and select the class.
- Click **OK** to update the segment values for department and class.
 - Click **Add** to create new segments for department and class.
 - Click **Delete** to delete the selected segments of the department and class.
 - Click **Cancel** to go back to the main screen.

Dynamic Mapping for Location

Navigate: In the Administration tab, go to Dynamic Mapping > Dynamic Mapping for Location. The Dynamic Mapping for Location window opens.

Figure 6–56 Dynamic Mapping for Location Window



1. In the Location field, enter the location number, or click the LOV button and select the location.

The company segment and location segment details are displayed.

- **2.** Click **OK** to update the segment values for the location.
 - Click **Add** to create new segments for the location.
 - Click **Delete** to delete the selected segments of the location.
 - Click **Cancel** to go back to the main screen.