

## **Oracle® Retail Invoice Matching**

Installation Guide

Release 14.0.3

E65419-01

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# Send Us Your Comments

Oracle Retail Invoice Matching, Installation Guide, Release 14.0.3

Oracle welcomes customers' comments and suggestions on the quality and usefulness of this document.

Your feedback is important, and helps us to best meet your needs as a user of our products. For example:

- Are the implementation steps correct and complete?
- Did you understand the context of the procedures?
- Did you find any errors in the information?
- Does the structure of the information help you with your tasks?
- Do you need different information or graphics? If so, where, and in what format?
- Are the examples correct? Do you need more examples?

If you find any errors or have any other suggestions for improvement, then please tell us your name, the name of the company who has licensed our products, the title and part number of the documentation and the chapter, section, and page number (if available).

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**Note:** Before sending us your comments, you might like to check that you have the latest version of the document and if any concerns are already addressed. To do this, access the new Applications Release Online Documentation CD available on My Oracle Support and [www.oracle.com](http://www.oracle.com). It contains the most current Documentation Library plus all documents revised or released recently.

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If you require training or instruction in using Oracle software, then please contact your Oracle local office and inquire about our Oracle University offerings. A list of Oracle offices is available on our Web site at [www.oracle.com](http://www.oracle.com).





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# Preface

Oracle Retail Installation Guides contain the requirements and procedures that are necessary for the retailer to install Oracle Retail products.

## Audience

This Installation Guide is written for the following audiences:

- Database administrators (DBA)
- System analysts and designers
- Integrators and implementation staff

## Related Documents

For more information, see the following documents in the Oracle Retail Invoice Matching Release 14.0.3 documentation set:

- *Oracle Retail Invoice Matching Release Notes*

## Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

## Review Patch Documentation

When you install the application for the first time, you install either a base release (for example, 14.0) or a later patch release (for example, 14.0.3). If you are installing the base release or additional patch releases, read the documentation for all releases that have occurred since the base release before you begin installation. Documentation for patch releases can contain critical information related to the base release, as well as information about code changes since the base release.

## Improved Process for Oracle Retail Documentation Corrections

To more quickly address critical corrections to Oracle Retail documentation content, Oracle Retail documentation may be republished whenever a critical correction is needed. For critical corrections, the republication of an Oracle Retail document may at times **not** be attached to a numbered software release; instead, the Oracle Retail document will simply be replaced on the Oracle Technology Network Web site, or, in the case of Data Models, to the applicable My Oracle Support Documentation container where they reside.

This process will prevent delays in making critical corrections available to customers. For the customer, it means that before you begin installation, you must verify that you have the most recent version of the Oracle Retail documentation set. Oracle Retail documentation is available on the Oracle Technology Network at the following URL:

<http://www.oracle.com/technetwork/documentation/oracle-retail-100266.html>

An updated version of the applicable Oracle Retail document is indicated by Oracle part number, as well as print date (month and year). An updated version uses the same part number, with a higher-numbered suffix. For example, part number E123456-02 is an updated version of a document with part number E123456-01.

If a more recent version of a document is available, that version supersedes all previous versions.

## Oracle Retail Documentation on the Oracle Technology Network

Oracle Retail product documentation is available on the following web site:

<http://www.oracle.com/technetwork/documentation/oracle-retail-100266.html>

(Data Model documents are not available through Oracle Technology Network. You can obtain them through My Oracle Support.)

## Conventions

**Navigate:** This is a navigate statement. It tells you how to get to the start of the procedure and ends with a screen shot of the starting point and the statement “the Window Name window opens.”

This is a code sample

It is used to display examples of code

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# Preinstallation Tasks

This chapter explains the tasks required prior to installation.

## Check for the Current Version of the Installation Guide

Corrected versions of Oracle Retail installation guides may be published whenever critical corrections are required. For critical corrections, the rerelease of an installation guide may not be attached to a release; the document will simply be replaced on the Oracle Technology Network Web site.

Before you begin installation, check to be sure that you have the most recent version of this installation guide. Oracle Retail installation guides are available on the Oracle Technology Network at the following URL:

<http://www.oracle.com/technetwork/documentation/oracle-retail-100266.html>

An updated version of an installation guide is indicated by part number, as well as print date (month and year). An updated version uses the same part number, with a higher-numbered suffix. For example, part number E123456-02 is an updated version of an installation guide with part number E123456-01.

If a more recent version of this installation guide is available, that version supersedes all previous versions. Only use the newest version for your installation.

## Requesting Infrastructure Software

If you are unable to find the necessary version of the required Oracle infrastructure software (database server, application server, WebLogic, etc.) on the Oracle Software Delivery Cloud, you should file a non-technical 'Contact Us' Service Request (SR) and request access to the media. For instructions on filing a non-technical SR, see My Oracle Support Note 1071023.1 – *Requesting Physical Shipment or Download URL for Software Media*.

## Check Supported Database Server Requirements

General requirements for a database server running Oracle Retail Invoice Matching include:

| Supported on          | Versions Supported                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Database Server OS    | <p>OS certified with Oracle Database 11gR2 and 12cR1 Enterprise Edition. Options are:</p> <ul style="list-style-type: none"> <li>Oracle Linux 6 for x86-64 (Actual hardware or Oracle virtual machine)</li> <li>Red Hat Enterprise Linux 6 for x86-64 (Actual hardware or Oracle virtual machine)</li> <li>AIX 7.1 (Actual hardware or LPARs)</li> <li>Solaris 11 SPARC (Actual hardware or logical domains)</li> <li>HP-UX 11.31 Integrity (Actual hardware, HPVM, or vPars)</li> </ul>                                  |
| Database Server 11gR2 | <p>Oracle Database Enterprise Edition 11gR2 (11.2.0.4) with the following specifications:</p> <p><b>Components:</b></p> <ul style="list-style-type: none"> <li>Oracle Partitioning</li> <li>Examples CD</li> </ul> <p><b>Oneoff Patches:</b></p> <ul style="list-style-type: none"> <li>18465025: MERGE REQUEST ON TOP OF 11.2.0.4.0 FOR BUGS 18016963 18302329.</li> </ul> <p><b>Other components:</b></p> <ul style="list-style-type: none"> <li>X-Windows interface</li> <li>Perl interpreter 5.0 or higher</li> </ul> |
| Database Server 12cR1 | <p>Oracle Database Enterprise Edition 12cR1 (12.1.0.2) with the following specifications:</p> <p>Components:</p> <ul style="list-style-type: none"> <li>Oracle Partitioning</li> <li>Examples CD</li> </ul> <p>Oneoffs:</p> <ul style="list-style-type: none"> <li>Patch 19623450: MISSING JAVA CLASSES AFTER UPGRADE TO JDK 7</li> </ul> <p>Other components:</p> <ul style="list-style-type: none"> <li>Perl interpreter 5.0 or later</li> <li>X-Windows interface</li> <li>JDK 1.7</li> </ul>                          |

**Note:** On 12c, by default, JDK is at 1.6. After installing the rdbms binary, apply patch 19623450. Then follow the instructions on Oracle Database Java Developer's Guide 12c Release 1 to upgrade JDK to 1.7. The document is available at:

<http://docs.oracle.com/database/121/JJDEV/chone.htm#JJDEV01000>

## Check Supported Application Server Requirements

General requirements for an application server capable of running the Oracle Retail Invoice Matching application include the following:

| Supported on          | Versions Supported                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Application Server OS | <p>OS certified with Oracle Fusion Middleware 11g Release 1 (11.1.1.7). Options are:</p> <ul style="list-style-type: none"> <li>Oracle Linux 6 for x86-64 (Actual hardware or Oracle virtual machine).</li> <li>Red Hat Enterprise Linux 6 for x86-64 (Actual hardware or Oracle virtual machine).</li> <li>AIX 7.1 (Actual hardware or LPARs)</li> <li>Solaris 11 SPARC (Actual hardware or logical domains)</li> <li>HP-UX 11.31 Integrity (Actual hardware, HPVM, or vPars)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                          |
| Application Server    | <p>Oracle Fusion Middleware 11g Release 1 (11.1.1.7)</p> <p><b>Components:</b></p> <ul style="list-style-type: none"> <li>Oracle WebLogic Server 11g Release 1 (10.3.6)</li> </ul> <p><b>Java:</b></p> <ul style="list-style-type: none"> <li>JDK 1.7.0+ 64-bit</li> </ul> <p><b>Other components:</b></p> <ul style="list-style-type: none"> <li>Oracle BI Publisher 11g (11.1.1.7)</li> <li>Oracle Identity Management 11gR1 (11.1.1.7)</li> </ul> <p><b>Optional (required for SSO)</b></p> <ul style="list-style-type: none"> <li>Oracle WebTier 11g (11.1.1.7)</li> <li>Oracle Access Manager 11g Release 1 (11.1.1.7)</li> </ul> <p><b>Note:</b> A separate WebLogic 10.3.5 installation is required for Oracle Access Manager 11g.</p> <p>Oracle Access Manager Agent (WebGate) 11g Release 1 (11.1.1.7)</p> <ul style="list-style-type: none"> <li>ADF 11.1.1.7</li> </ul> |

## Verify Single Sign-On

If ReIM will not be deployed in a Single Sign-On environment, skip this section.

If Single Sign-On is to be used, verify the Oracle Identity and Access Management 11gR1 version 11.1.1.7 has been installed along with the components listed in the above Application Server requirements section. The Oracle WebTier Server is registered with the Oracle Access Manager 11gR1 (11.1.1.7) as a partner application with Webgate.

## Check Supported Client PC and Web Browser Requirements

| Requirement                           | Version                                                                                                               |
|---------------------------------------|-----------------------------------------------------------------------------------------------------------------------|
| Operating system                      | Windows 7                                                                                                             |
| Display resolution                    | 1024x768 or higher                                                                                                    |
| Processor                             | 2.6GHz or higher                                                                                                      |
| Memory                                | 1GByte or higher                                                                                                      |
| Networking                            | intranet with at least 10Mbps data rate                                                                               |
| Oracle (Sun) Java Runtime Environment | 1.7.0+                                                                                                                |
| Browser                               | Microsoft Internet Explorer 9 or 11<br>Mozilla Firefox 38+<br>The browser is used to launch the Java WebStart client. |

**Note:** Oracle Retail does not recommend or support installations with less than 128 kb bandwidth available between the PC client and the data center. Limiting the client to less than 128 kb total available bandwidth causes unpredictable network utilization spikes, and performance of the client degrades below requirements established for the product. The 128 kb requirement provides reasonable, predictable performance and network utilization.

### Configure Mozilla Firefox 38+

If you are using Firefox 38+, you need to configure the browser to display the list of values pop ups correctly.

1. Open your Firefox browser and type in your address bar as follows:  
about:config
2. A warning dialog is displayed. Accept the warning.  
A list of configuration values is displayed.
3. Locate the browser.link.open\_newwindow property, right-click on it, and select Modify.
4. Change the value to 2.
5. Close and re-start the browser.

## Supported Oracle Retail Products

| Requirement                                                                                                    | Version |
|----------------------------------------------------------------------------------------------------------------|---------|
| Oracle Retail Merchandising System (RMS)/Oracle Retail Trade Management (RTM)/Oracle Retail Sales Audit (ReSA) | 14.0.3  |
| Oracle Retail Store Inventory Management (SIM) (by way of RMS)                                                 | 14.0.3  |
| Oracle Retail Analytics                                                                                        | 14.0.3  |

## UNIX User Account Privileges to Install the Software

A UNIX user account is needed to install the software. The UNIX user that is used to install the software should have write access to the WebLogic server installation files.

For example, oretail.

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**Note:** Installation steps will fail when trying to modify files under the WebLogic installation, unless the user has write access.

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## Supported Oracle Applications

| Requirement                                | Version                                                                                                                                                                                                                                                                                                                                                                                    |
|--------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Oracle E-Business Suite (Accounts Payable) | Oracle E-Business Suite 12.1.1 and 12.1.3 integration is supported using the Retail Financial Integration 14.0 for Oracle Retail Merchandising Suite and Oracle E-Business Suite Financials. See the <i>Oracle Retail Financial Integration for Oracle Retail Merchandise Operations Management and Oracle E-Business Suite or PeopleSoft Financials</i> for specific version information. |
| Oracle PeopleSoft Financials               | OraclePeopleSoft Financials 9.2, integration is supported using the Oracle Retail Financial Integration for Oracle Retail Merchandising Suite and Oracle PeopleSoft Financials. See the <i>Oracle Retail Financial Integration for Oracle Retail Merchandise Operations Management and Oracle E-Business Suite or PeopleSoft Financials</i> for specific version information.              |





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## RAC and Clustering

Oracle Retail Invoice Matching has been validated to run in two configurations on Linux:

- Standalone WebLogic and Database installations
- Real Application Cluster Database and WebLogic Server Clustering

The Oracle Retail products have been validated against both an 11.2.0.4 and a 12.10.2 RAC database. When using a RAC database, all JDBC connections should be configured to use THIN connections rather than OCI connections. It is suggested that if you do use OCI connections, the Oracle Retail products database be configured in the tnsnames.ora file used by the WebLogic Server installations.

Clustering for WebLogic Server 10.3.6 is managed as an Active-Active cluster accessed through a Load Balancer. Validation has been completed utilizing a RAC 11.2.0.4 and a 12.1.0.2 Oracle Internet Directory database with the WebLogic 10.3.6 cluster. It is suggested that a Web Tier 11.1.1.7 installation be configured to reflect all application server installations if SSO will be utilized.

### References for Configuration:

- Oracle® Fusion Middleware High Availability Guide 11g Release 1 (11.1.1) Part Number E10106-09
- Oracle® Real Application Clusters Administration and Deployment Guide 11g Release 2 (11.2) Part Number E16795-11; and
- Oracle Real Application Clusters Administration and Deployment Guide 12c Release 1 (12.1) E48838-08.



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## Database Installation Tasks

The ReIM database objects are bundled with the RMS database schema installer. To install the ReIM database objects follow the *Oracle Retail Merchandising System Installation Guide* to run the database schema installer, and select the ReIM option on the product selection page.



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## Application Installation Tasks

Before proceeding, you must install Oracle WebLogic Server 11g Release 1 (10.3.6) and patches listed in the Chapter 1 of this document. The Oracle Retail Invoice Matching application is deployed to a WebLogic Managed server within the Web Logic installation. It is assumed that Oracle Database has already been configured and loaded with the appropriate RMS and Oracle Retail Invoice Matching schemas for your installation.

### Create WebLogic Domain

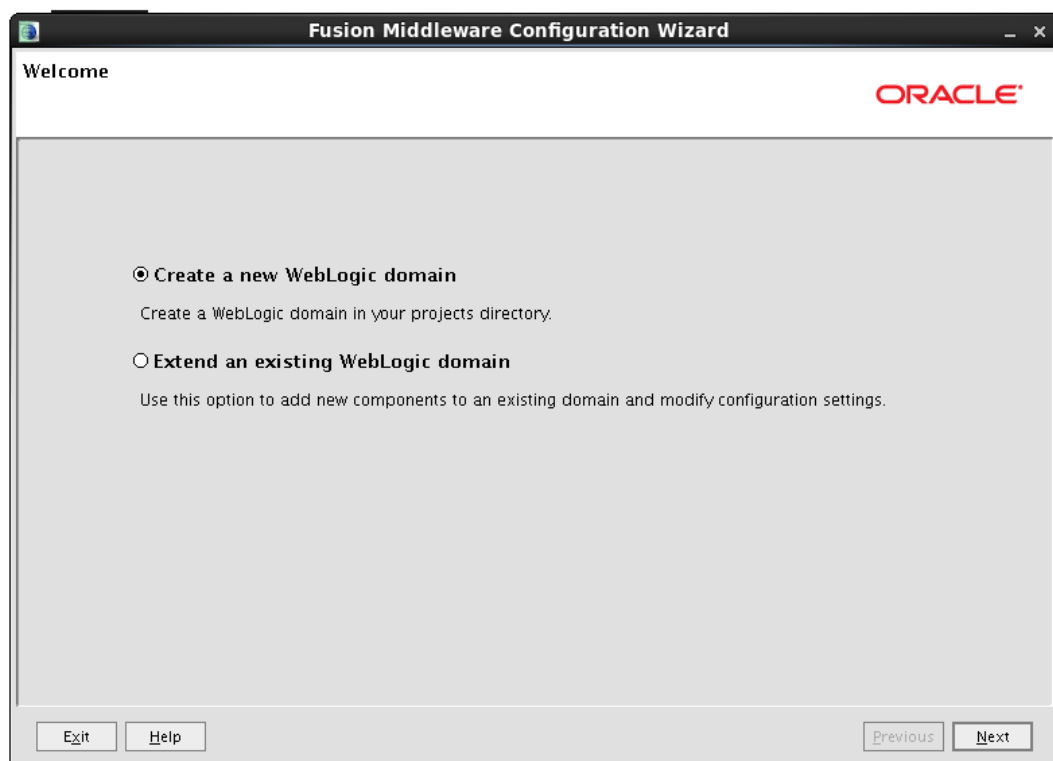
Perform the following procedure to create a domain. For example: REIMDomain

---

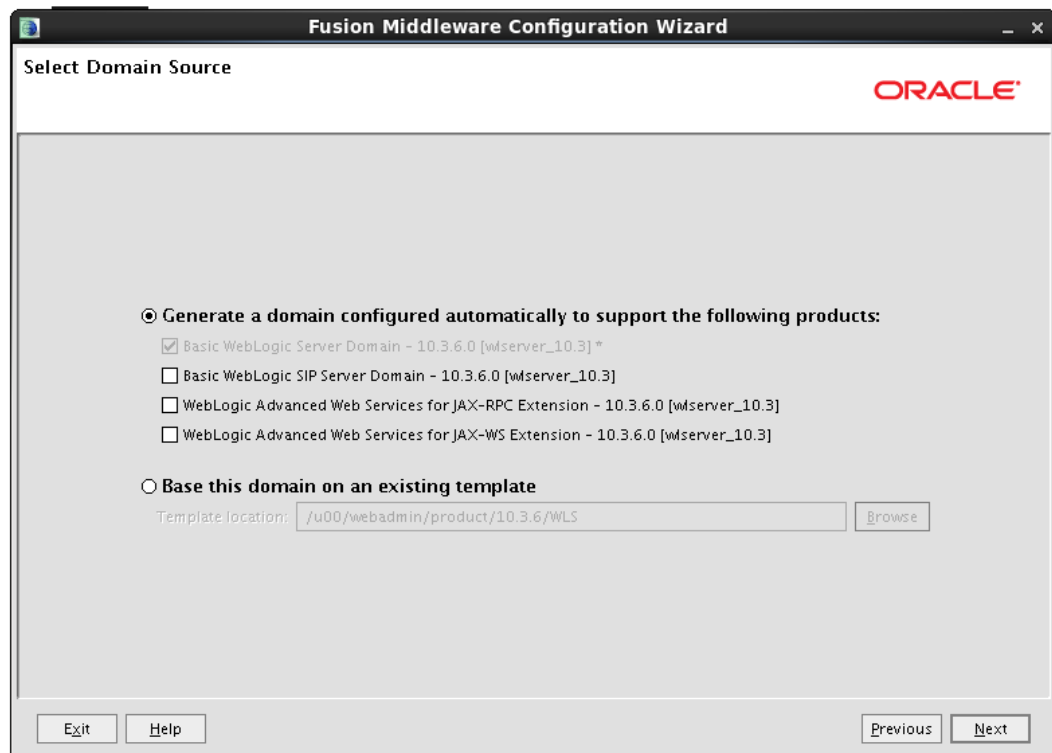
**Note:** It is recommended to use separate domain for different Retail applications

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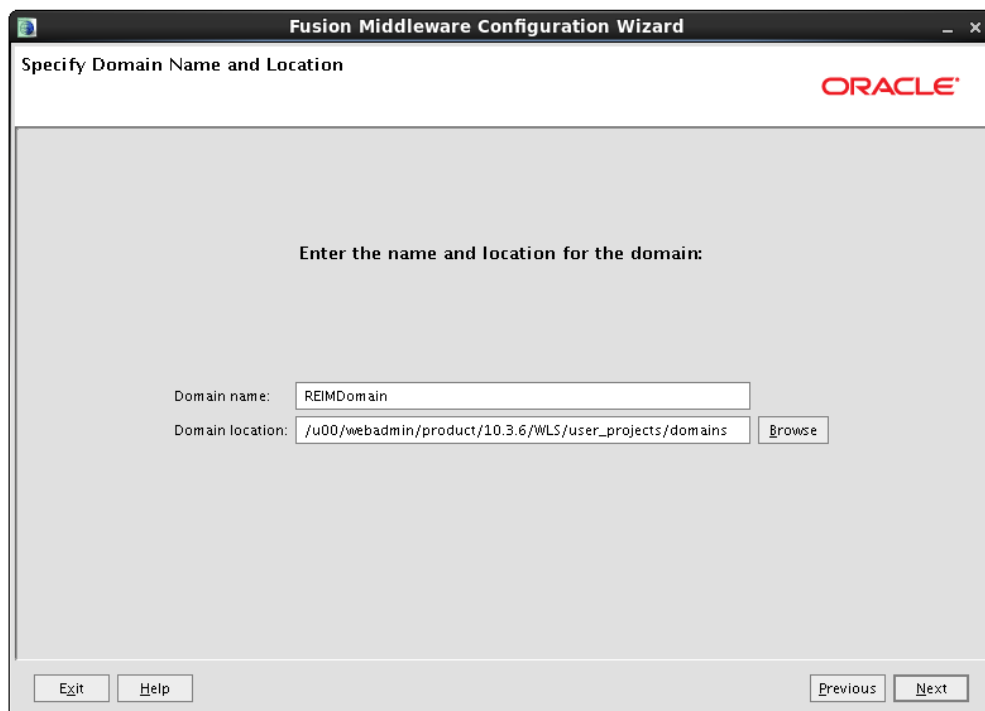
1. Login to the application server. Go to `<WEBLOGIC_HOME>/wlserver_10.3/common/bin`.
2. Run the script, `config.sh`. The following screen pops up. Select **Create a new WebLogic domain** and click **Next**.



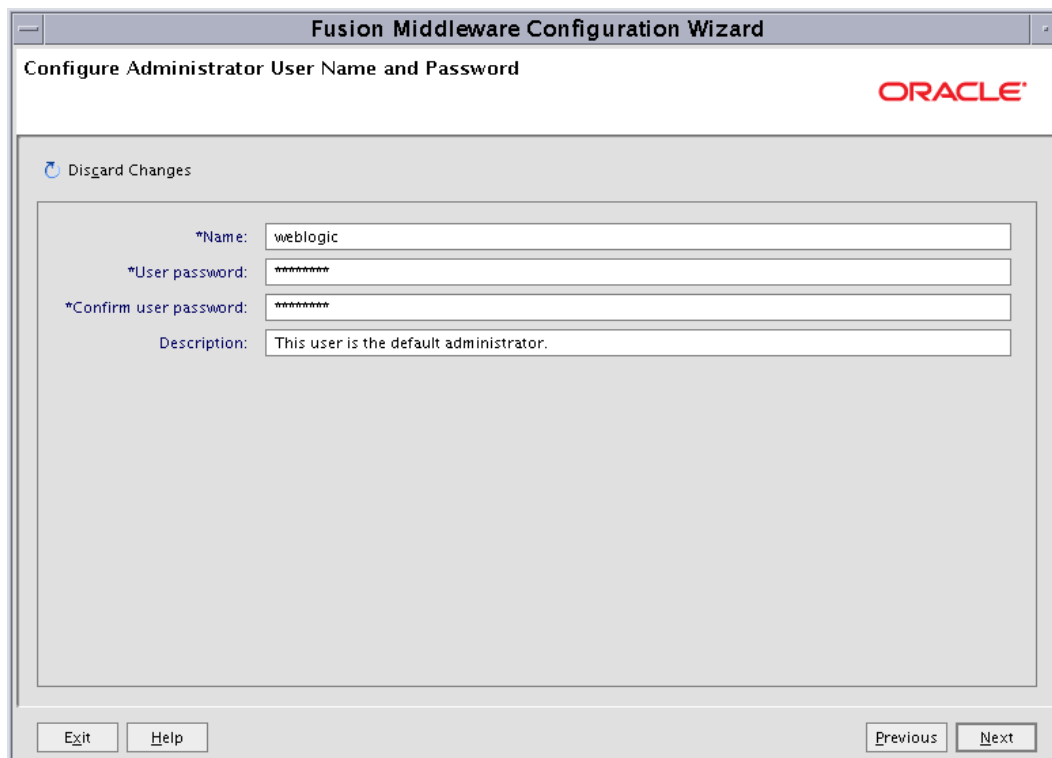
3. Select the **Generate a domain configured automatically to support the following products** option and click **Next**.



4. Enter the name of the domain (for example: REIMDomain) and the Domain Location. Click **Next**.

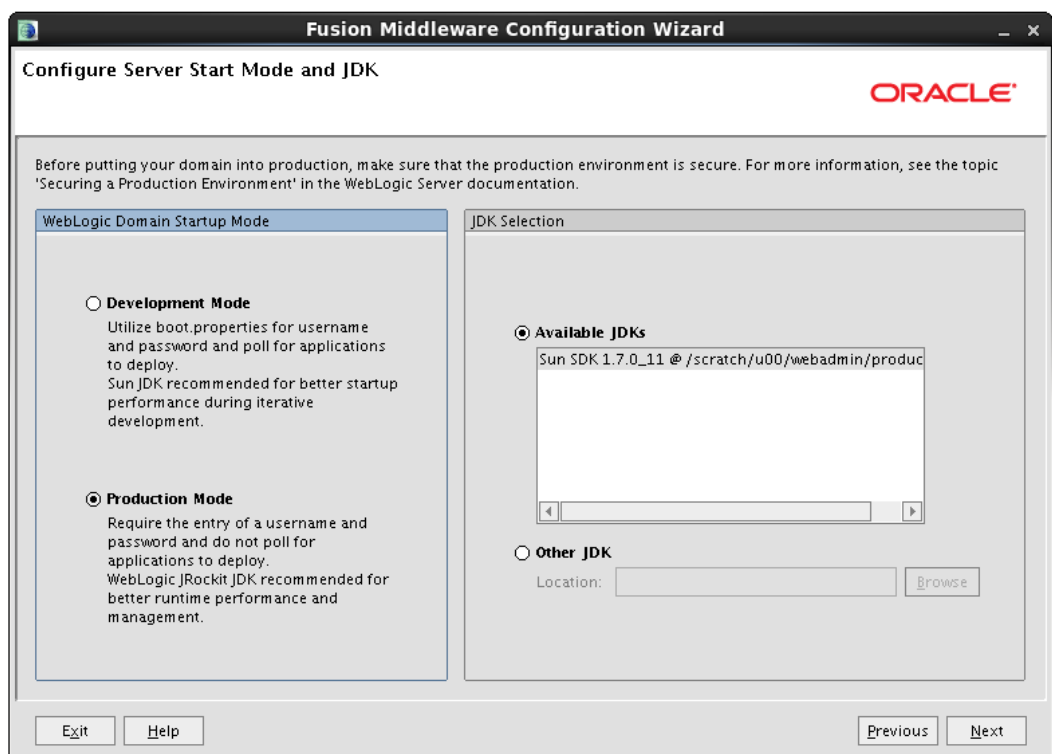


5. Set Administrator username and password and click **Next**.



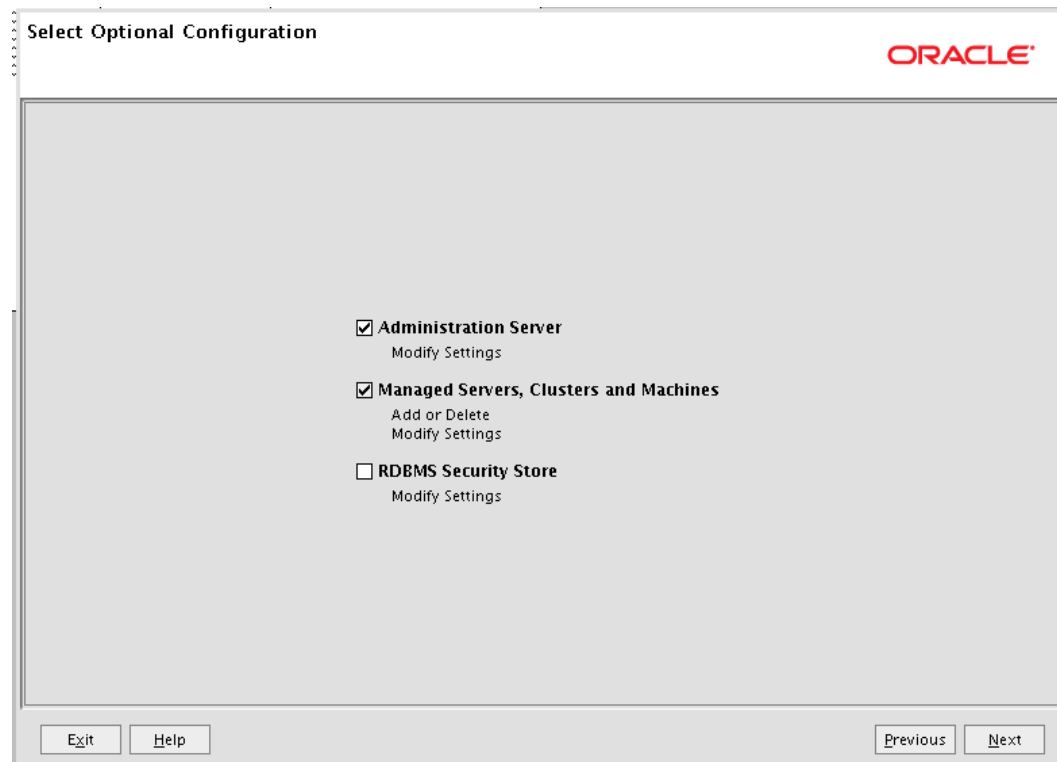
The screenshot shows the 'Fusion Middleware Configuration Wizard' window, specifically the 'Configure Administrator User Name and Password' step. The window has a title bar with the Oracle logo. Below the title bar, there's a 'Disard Changes' button. The main area contains four input fields: '\*Name:' with 'weblogic', '\*User password:' with '\*\*\*\*\*', '\*Confirm user password:' with '\*\*\*\*\*', and 'Description:' with 'This user is the default administrator.'. At the bottom, there are 'Exit', 'Help', 'Previous', and 'Next' buttons.

6. It is recommended that you select **Production Mode**. Make sure that the location to JAVA 1.7+ is provided. Click **Next**.

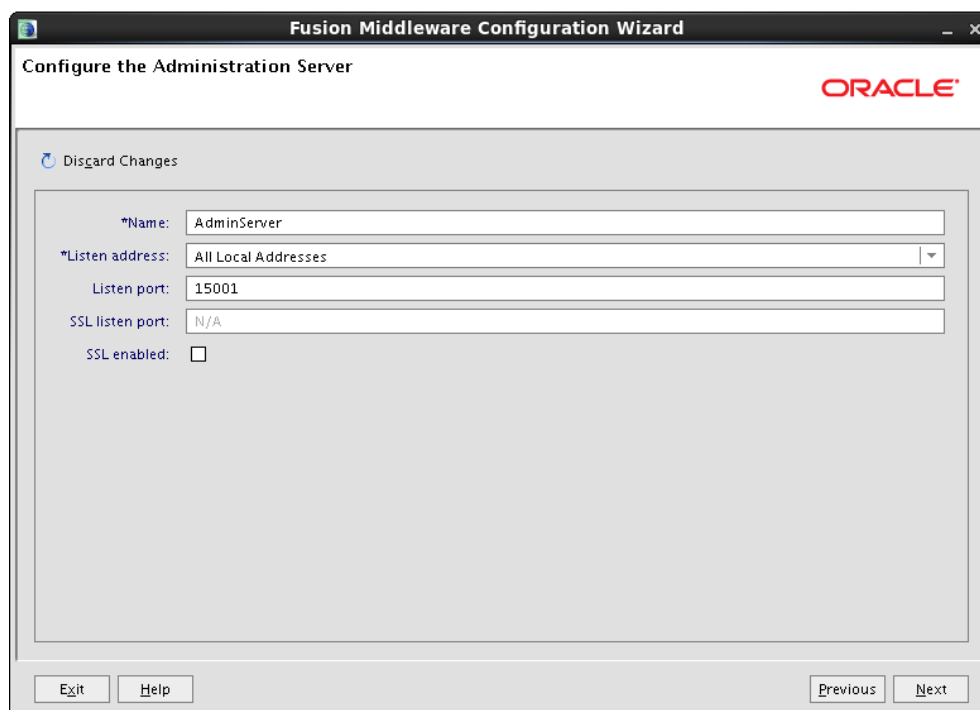


The screenshot shows the 'Fusion Middleware Configuration Wizard' window, specifically the 'Configure Server Start Mode and JDK' step. The window has a title bar with the Oracle logo. Below the title bar, there's a warning message: 'Before putting your domain into production, make sure that the production environment is secure. For more information, see the topic 'Securing a Production Environment' in the WebLogic Server documentation.' The main area is divided into two panels. The left panel, 'WebLogic Domain Startup Mode', has two radio buttons: 'Development Mode' (unselected) and 'Production Mode' (selected). The right panel, 'JDK Selection', has two radio buttons: 'Available JDKs' (selected) and 'Other JDK' (unselected). Under 'Available JDKs', there's a list box showing 'Sun SDK 1.7.0\_11 @ /scratch/u00/webadmin/produ'. Below the list box is a 'Browse' button. At the bottom, there are 'Exit', 'Help', 'Previous', and 'Next' buttons.

7. Select **Administration Server** and **Managed Servers, Clusters and Machines**. This allows you to adjust the AdminServer port as well as create the reim-server and nodemanager. Click **Next**.

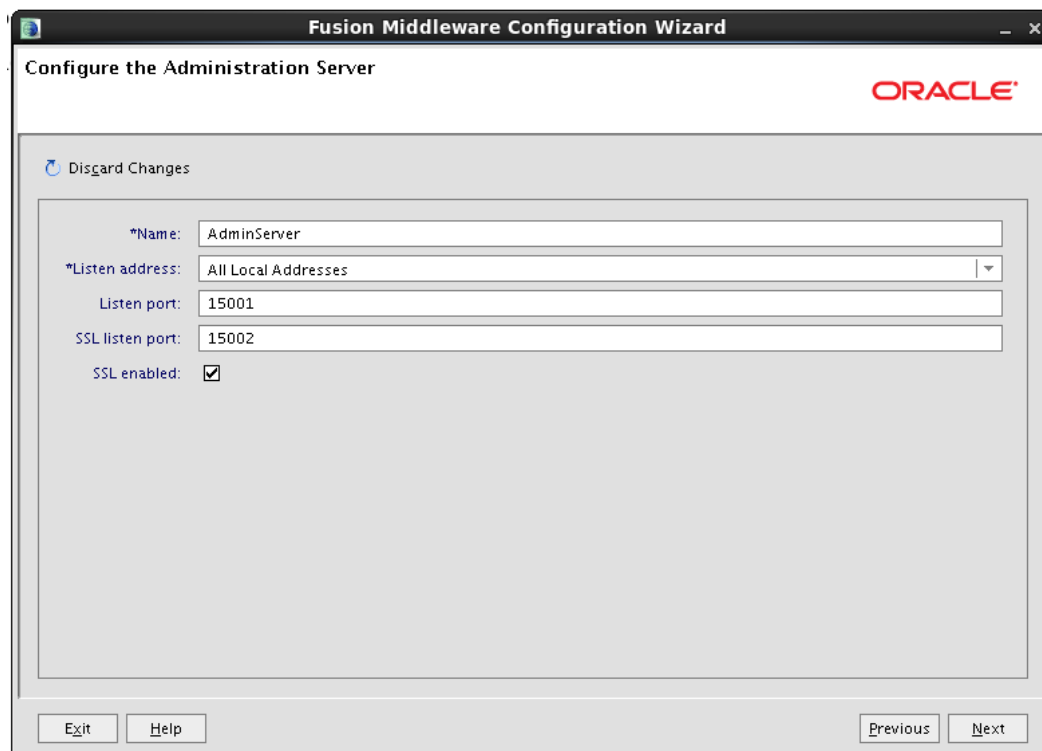


8. Provide a name for the Administration Server (for example: AdminServer) and a Listen port (for example: 15001). Click **Next**.





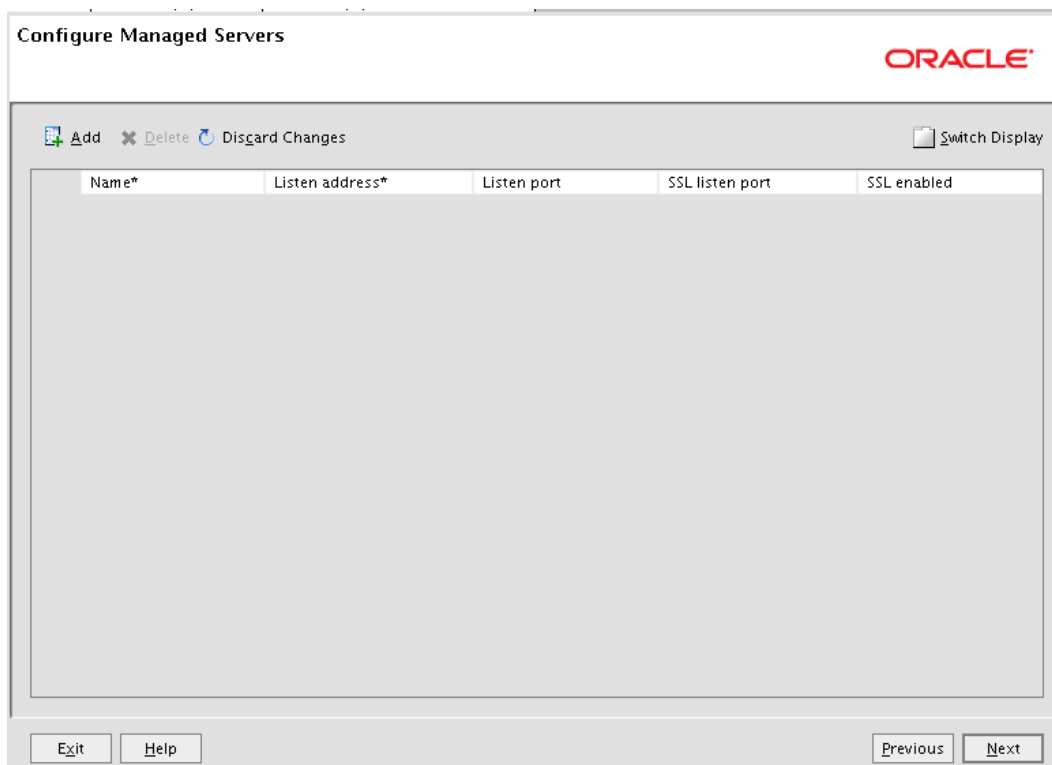
9. If you require an SSL setup of a domain, select **SSL enabled** and provide an SSL listen port (for example: 15002). Click **Next**.



The screenshot shows the 'Configure the Administration Server' window of the Fusion Middleware Configuration Wizard. The window has a title bar with the Oracle logo and standard window controls. Below the title bar, there is a 'Disgard Changes' button. The main area contains several input fields: '\*Name:' with the value 'AdminServer', '\*Listen address:' with a dropdown menu showing 'All Local Addresses', 'Listen port:' with the value '15001', 'SSL listen port:' with the value '15002', and 'SSL enabled:' with a checked checkbox. At the bottom, there are 'Exit', 'Help', 'Previous', and 'Next' buttons.

|                  |                                     |
|------------------|-------------------------------------|
| *Name:           | AdminServer                         |
| *Listen address: | All Local Addresses                 |
| Listen port:     | 15001                               |
| SSL listen port: | 15002                               |
| SSL enabled:     | <input checked="" type="checkbox"/> |

10. This screen allows us to add managed servers. Click **Add**.



The screenshot shows the 'Configure Managed Servers' window of the Fusion Middleware Configuration Wizard. The window has a title bar with the Oracle logo and standard window controls. Below the title bar, there are buttons for 'Add', 'Delete', 'Disgard Changes', and 'Switch Display'. The main area is a table with the following columns: 'Name\*', 'Listen address\*', 'Listen port', 'SSL listen port', and 'SSL enabled'. The table is currently empty. At the bottom, there are 'Exit', 'Help', 'Previous', and 'Next' buttons.

| Name* | Listen address* | Listen port | SSL listen port | SSL enabled |
|-------|-----------------|-------------|-----------------|-------------|
|-------|-----------------|-------------|-----------------|-------------|

**11. Create a managed server.**

**Configure Managed Servers** ORACLE®

 Add  Delete  Discard Changes  Switch Display

|     | Name*       | Listen address*     | Listen port | SSL listen port | SSL enabled              |
|-----|-------------|---------------------|-------------|-----------------|--------------------------|
| → 1 | reim-server | All Local Addresses | 15003       | N/A             | <input type="checkbox"/> |

Exit Help Previous Next

**12. If SSL is enabled, update the SSL fields. Click Next.**

**Configure Managed Servers** ORACLE®

 Add  Delete  Discard Changes  Switch Display

|     | Name*       | Listen address*     | Listen port | SSL listen port | SSL enabled                         |
|-----|-------------|---------------------|-------------|-----------------|-------------------------------------|
| → 1 | reim-server | All Local Addresses | 15003       | 15004           | <input checked="" type="checkbox"/> |

Exit Help Previous Next

13. If the setup comprises of a cluster, the below screen need is to be filled. If the setup does not involve a cluster, you can skip this screen. Click **Next**.

Configure Clusters

ORACLE

Add Delete Discard Changes Switch Display

| Name* | Cluster messaging mode | Multicast address | Multicast port | Cluster address |
|-------|------------------------|-------------------|----------------|-----------------|
|-------|------------------------|-------------------|----------------|-----------------|

Exit Help Previous Next

14. Create nodemanager (5556 is the default port). Any free port can be used. Click **Next**.

Configure Machines

ORACLE

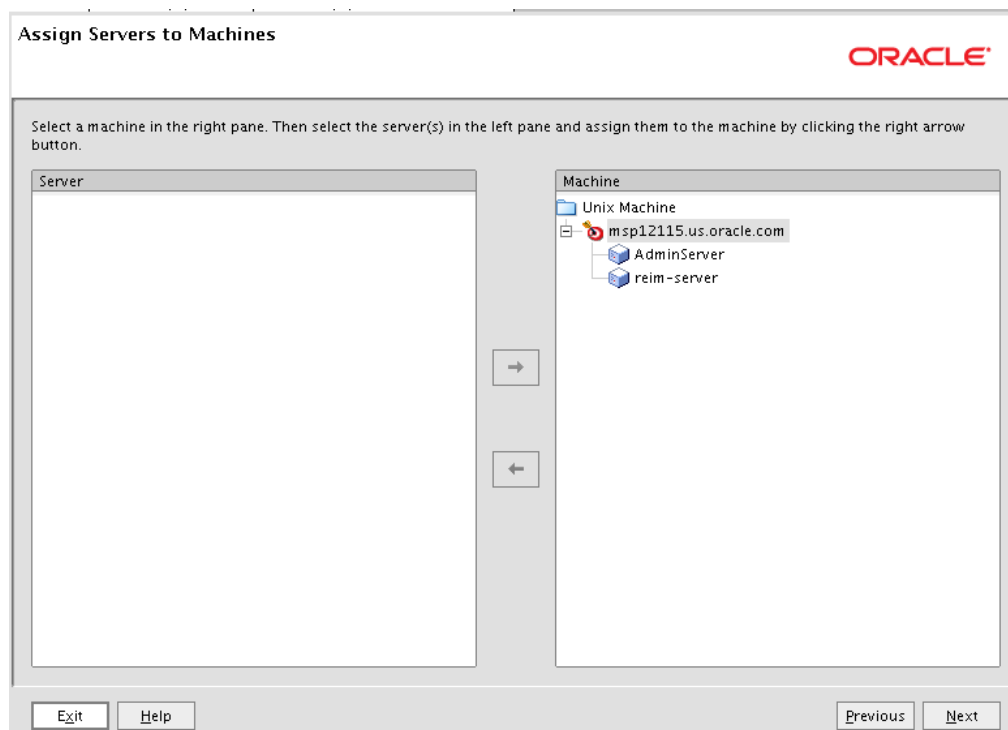
Machine Unix Machine

Add Delete Discard Changes

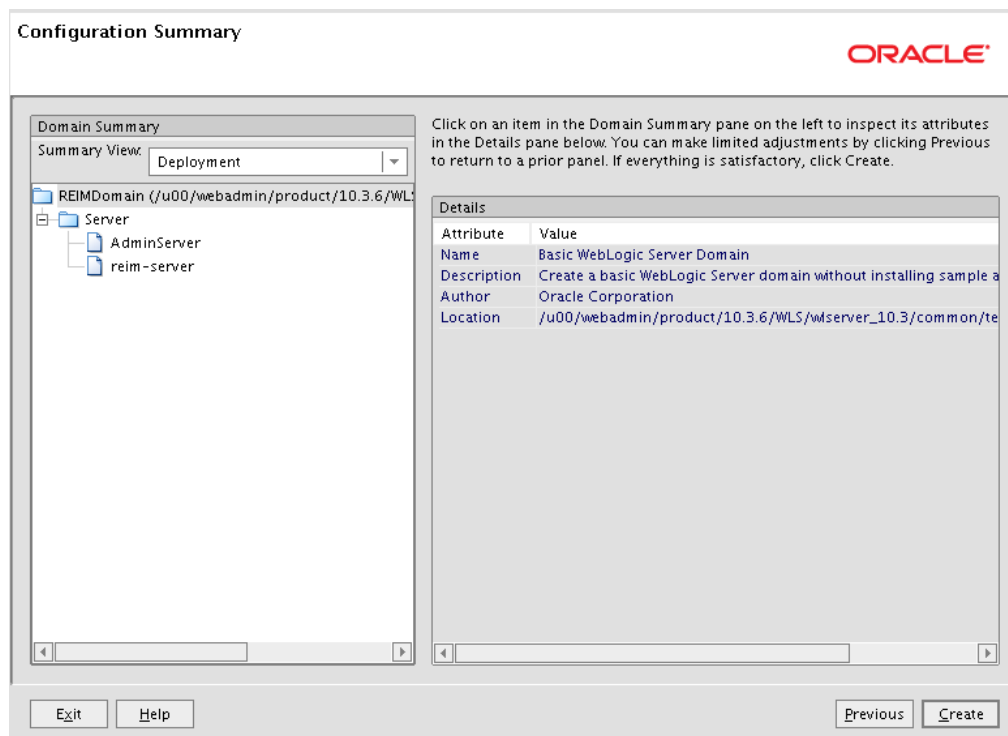
|     | Name*       | Post bind GID en...      | Post bind G... | Post bind UID en...      | Post bind U... | Node manager listen... | Node manager list... |
|-----|-------------|--------------------------|----------------|--------------------------|----------------|------------------------|----------------------|
| → 1 | m sp12115.u | <input type="checkbox"/> | nobody         | <input type="checkbox"/> | nobody         | m sp12115.us.orac      | 5556                 |

Exit Help Previous Next

15. Add the AdminServer and the reim-server to the nodemanager we just created. Click **Next**.



16. Review the installation summary. Click **Create**.



17. Click **Done** once it is complete.

## Start the Node Manager

Start up the nodemanager. Edit the nodemanager.properties file at the following location with the below values:

`$WLS_HOME/wlserver_10.3/common/nodemanager/nodemanager.properties`

- `StartScriptEnabled=true`
- `StartScriptName=startWebLogic.sh`.

After making changes to the nodemanager.properties file, NodeManager must be restarted.

---

**Note:** The nodemanager.properties file is created after NodeManager is started for the first time. It is not available before that point.

---

## Start the AdminServer (admin console):

Start up the AdminServer using the REIMDomain/bin/startWebLogic.sh script. With the initial startup you will be asked for the admin user credentials. Once the AdminServer has started up you can create a boot.properties file containing the credentials for the AdminServer to start up without the need to enter the information each time.

An example of the boot.properties would be:

```
mkdir REIMDomain/servers/AdminServer/security
```

```
vi REIMDomain/servers/AdminServer/security/boot.properties
```

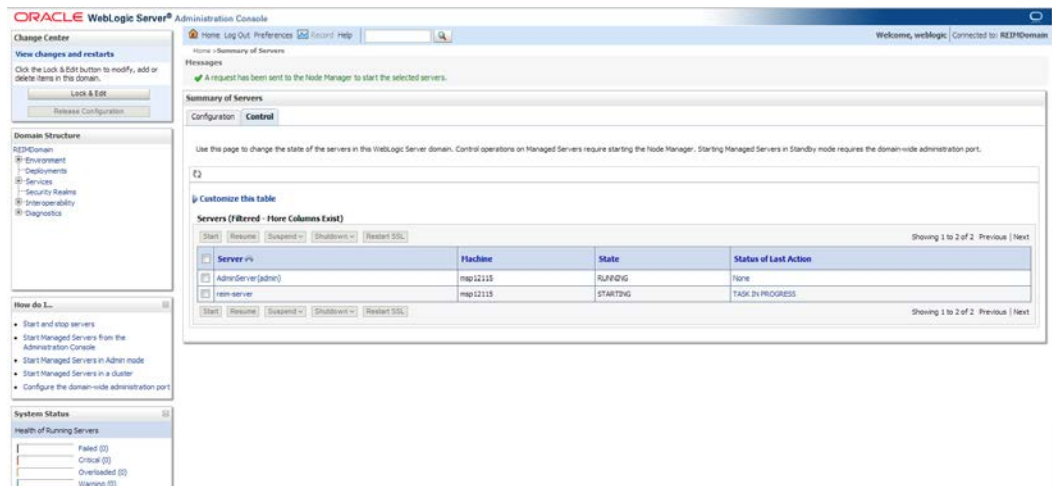
- `username=weblogic`
- `password=<password used at domain creation>`

This file will be encrypted after the REIMDomain starts up.

## Start the Managed Server

After NodeManager and AdminServer are started, the managed server(s) can be started via the admin console.

1. Navigate to Environments > Servers, Control tab. Select reim-server and click **start**.



## Expand the ReIM Application Distribution

To expand the ReIM application distribution, do the following.

1. Log in to the UNIX server as the user who owns the WebLogic installation. Create a new staging directory for the ReIM application distribution (reim14application.zip).

---

**Example:** /u00/webadmin/media/reim

---

This location is referred to as INSTALL\_DIR for the remainder of this chapter.

2. Copy reim14application.zip to INSTALL\_DIR and extract its contents.
3. Export WEBLOGIC\_DOMAIN\_HOME=<full\_path\_to\_domain>.
4. Update <WLS\_HOME>/server/lib/weblogic.policy file with the below.

---

**Note:** If copying the following text from this guide to UNIX, ensure that it is properly formatted in UNIX. Each line entry beginning with "permission" must terminate on the same line with a semicolon.

---



---

**Note:** <WEBLOGIC\_DOMAIN\_HOME> in the below example is the full path of the Weblogic Domain, <managed\_server> is the managed server created for the App and <context\_root> correlates to the value entered for the application deployment name/context root of the application during installation. See the example. There should not be a space after **file:** in the following.  
file:<WEBLOGIC\_DOMAIN\_HOME>.

---

```
grant codeBase "file:<WEBLOGIC_DOMAIN_HOME>/servers/<managed_server>/
tmp/_WL_user/<context_root>/-" {
permission java.security.AllPermission;
permission oracle.security.jps.service.credstore.CredentialAccessPermission
"credstoessp.credstore", "read,write,update,delete";
permission oracle.security.jps.service.credstore.CredentialAccessPermission
"credstoessp.credstore.*", "read,write,update,delete";
}
```

An example of the full entry that might be entered is:

```
grant codeBase "file:/u00/webadmin/product/10.3.6/WLS/user_projects/domains/
REIMDomain/servers/reim-server/tmp/_WL_user/reim/-" {
permission java.security.AllPermission;
permission oracle.security.jps.service.credstore.CredentialAccessPermission
"credstoessp.credstore", "read,write,update,delete";
permission oracle.security.jps.service.credstore.CredentialAccessPermission
"credstoessp.credstore.*", "read,write,update,delete";
}
```

5. Restart WebLogic admin server after making changes to the weblogic.policy file in the previous step.

## Clustered Installations – Preinstallation Steps

---

**Note:** Skip this section if you are not clustering the application server.

---

Complete the following preinstallation steps.

1. Make sure that you are able to start and stop the managed servers that are part of the ReIM Cluster from the Administration Console.
2. Update the \$WEBLOGIC\_HOME/wlserver\_10.3/server/lib/weblogic.policy file on all nodes with the same ReIM entries for java security permissions that were entered on the main server. See the Start the Managed Servers section for additional information.

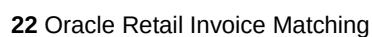
There are no additional steps to take before running the installer for ReIM.

1. Make sure that you have access to a working LDAP server.

**Note:** It is recommended that you use OID 11g (11.1.1.7).

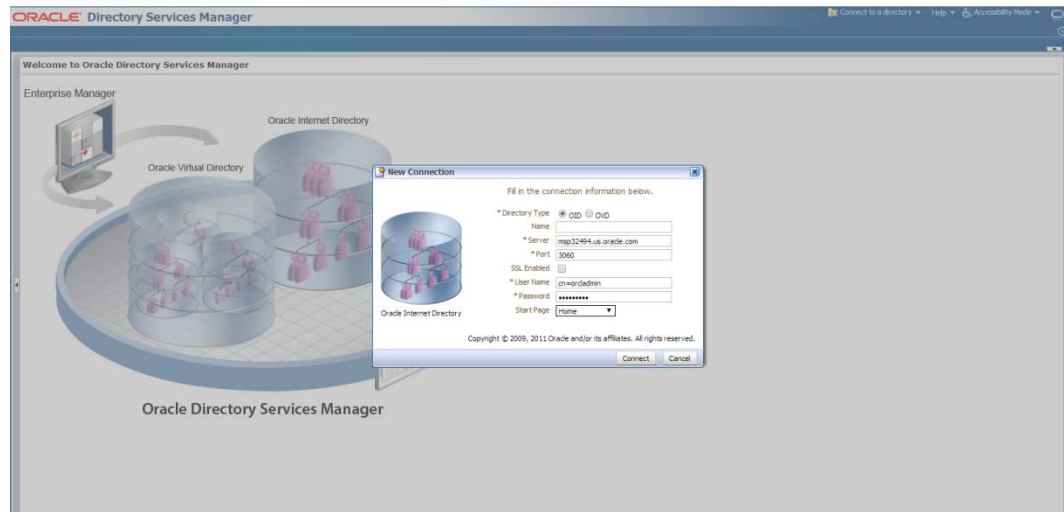
**Note:** The ReIM code looks for a group named “reim” so it is imperative that the group be named “reim”.

- a. Open your OID connection by launching odsm (Oracle Directory Services Manager). A screen similar to the following is displayed.
- b. Click Connect to a directory and select your OID directory.

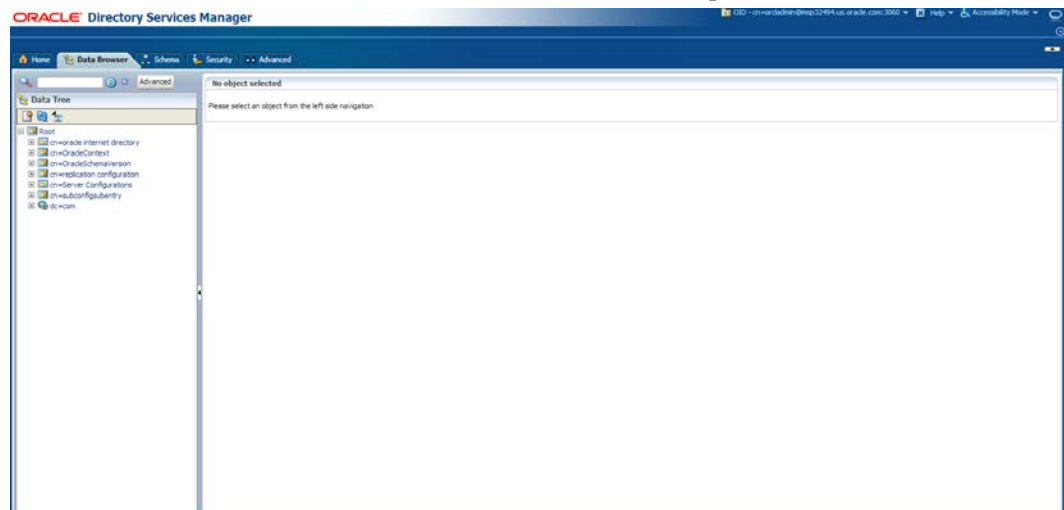




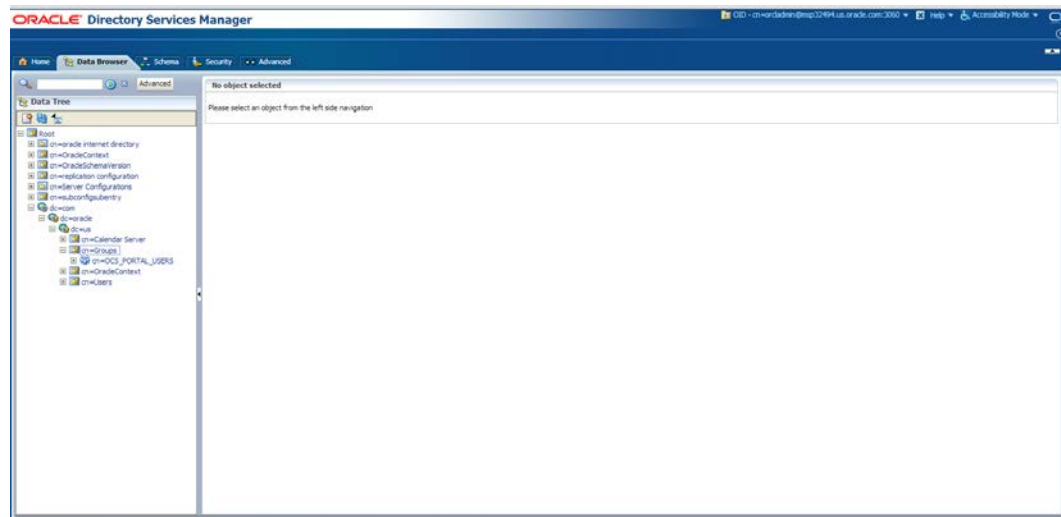
- c. From the OID Connect dialog, click the Connect button.



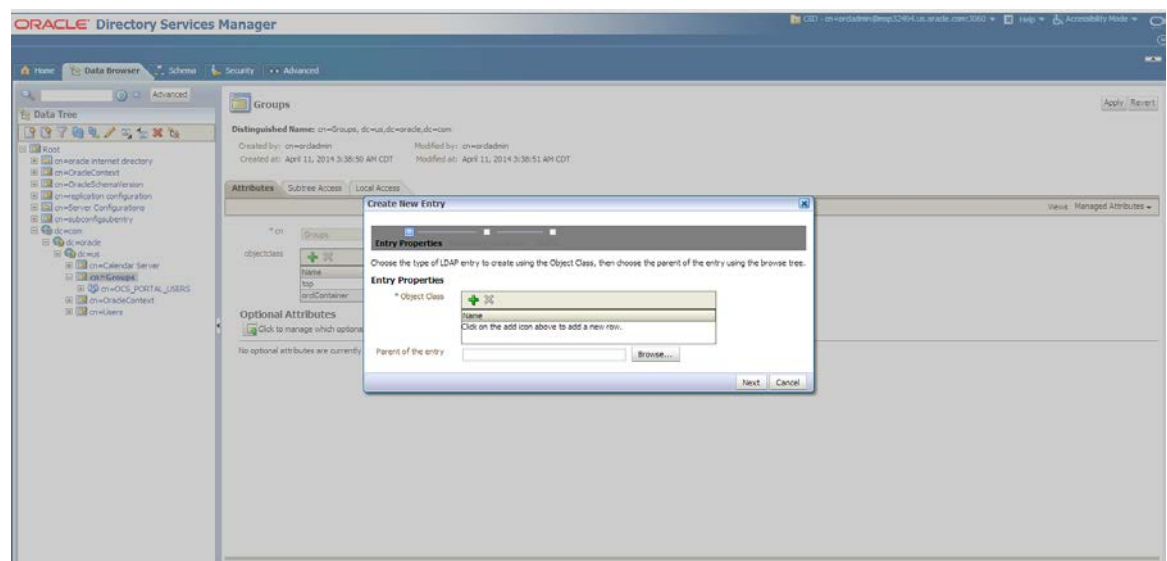
- d. From the Oracle Internet Directory Welcome Screen, select the Data Browser tab. The DataBrowser tree shows how to find the “cn=Group” element



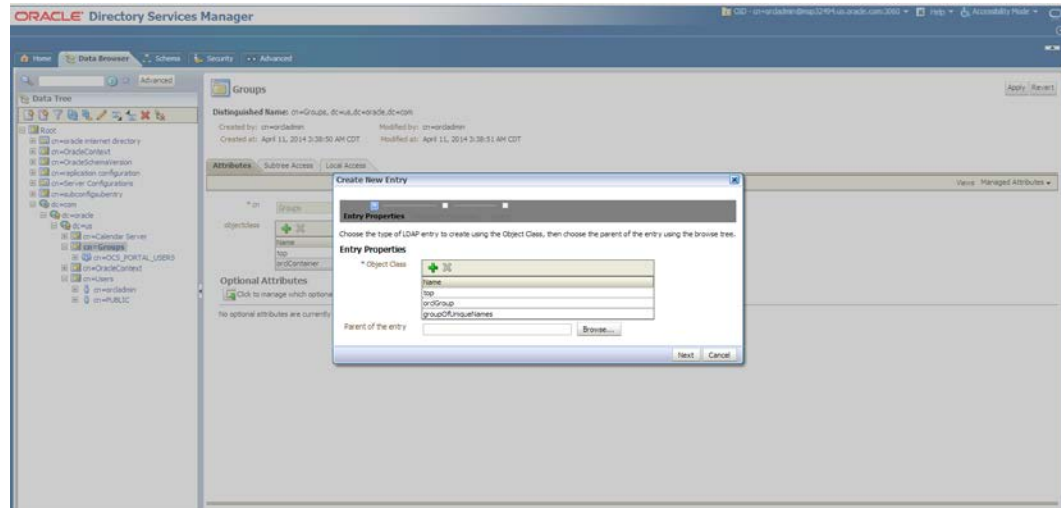
- e. From the Data Tree panel of the ODSM screen, navigate to dc=com,dc=oracle,dc=us,cn=Groups.



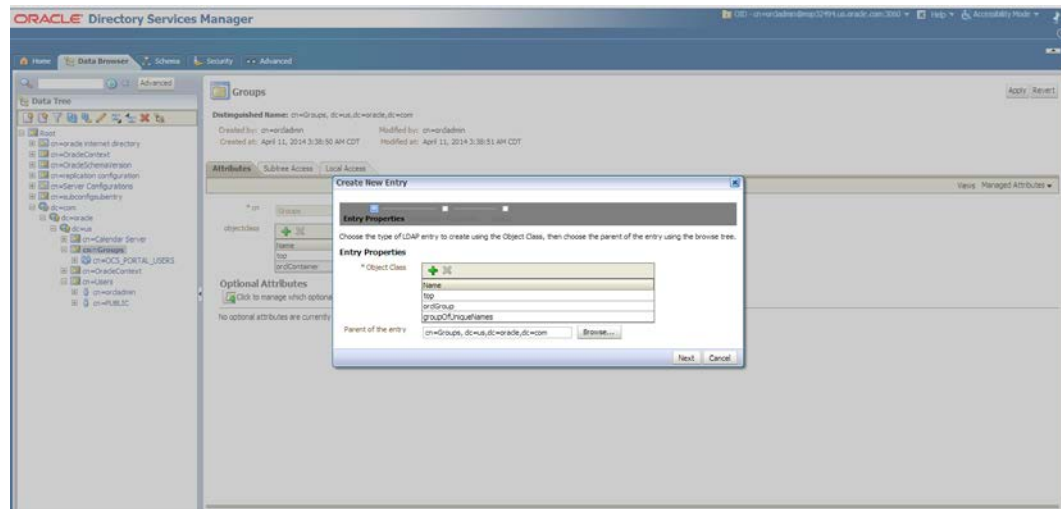
- f. Right-click cn=Groups and select Create.



- g. From the Create New Entry dialog, click the + icon to see the Object Classes in the dropdown menu.
- h. From the Add Object Class drop down menu select the below object classes:
  - top
  - orclGroup
  - groupOfUniqueNames

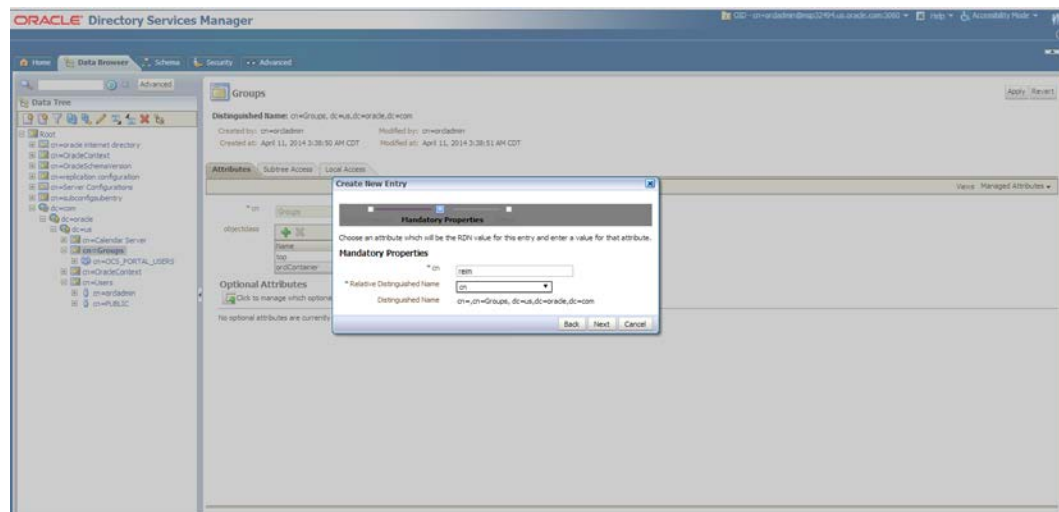


- i. On the Field Parent of the Entry field enter: cn=Groups, dc=us,dc=oracle,dc=com.

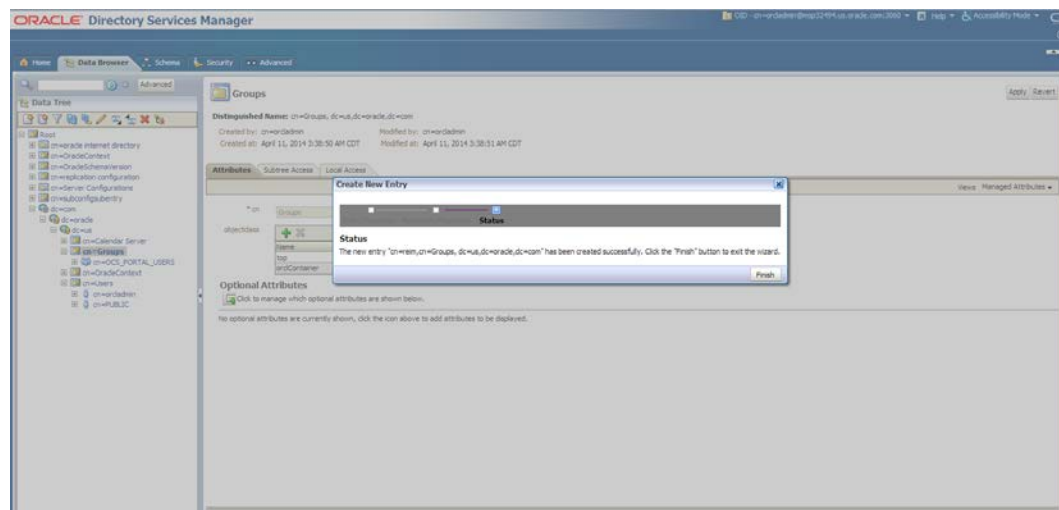


- j. Click Next.
- k. On the "cn" text field enter: "reim". On Resolved Distinguished Name field enter: cn

## Configure LDAP authentication Preinstallation Steps (Initial Login to ReIM)

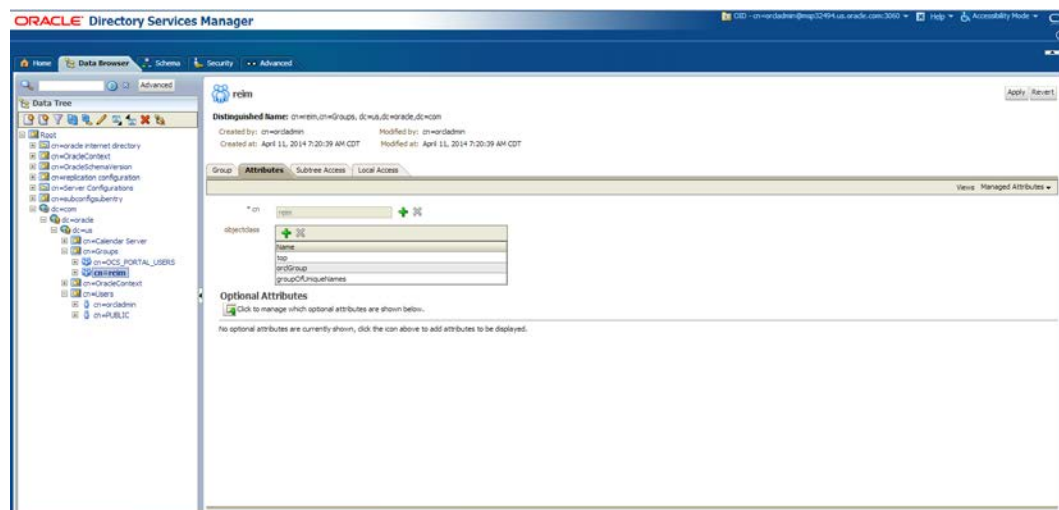


l. Click Next.



m. Click Finish.

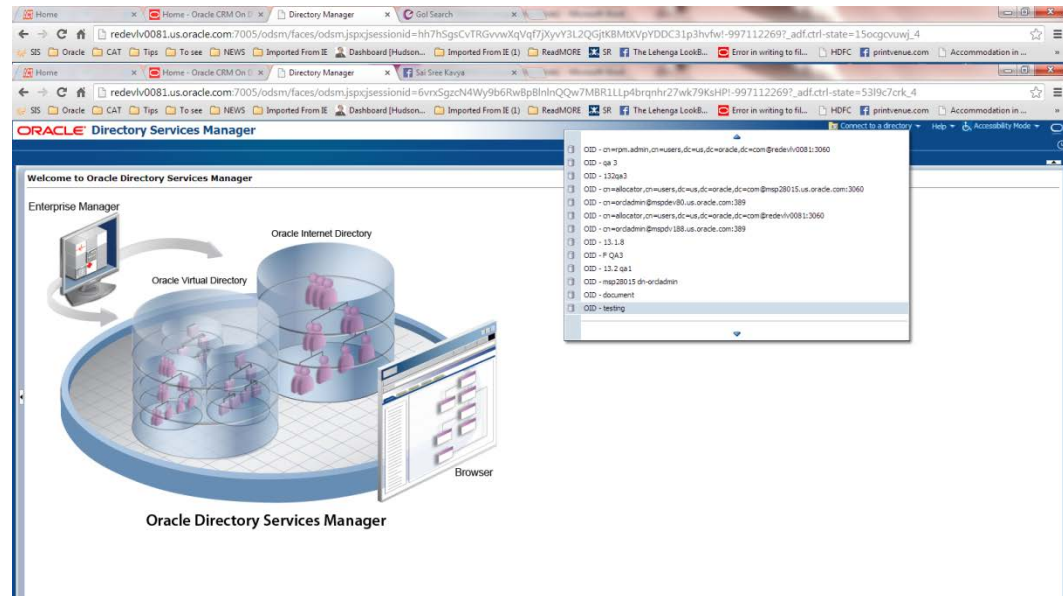
After applying the changes, your screen should look like this:



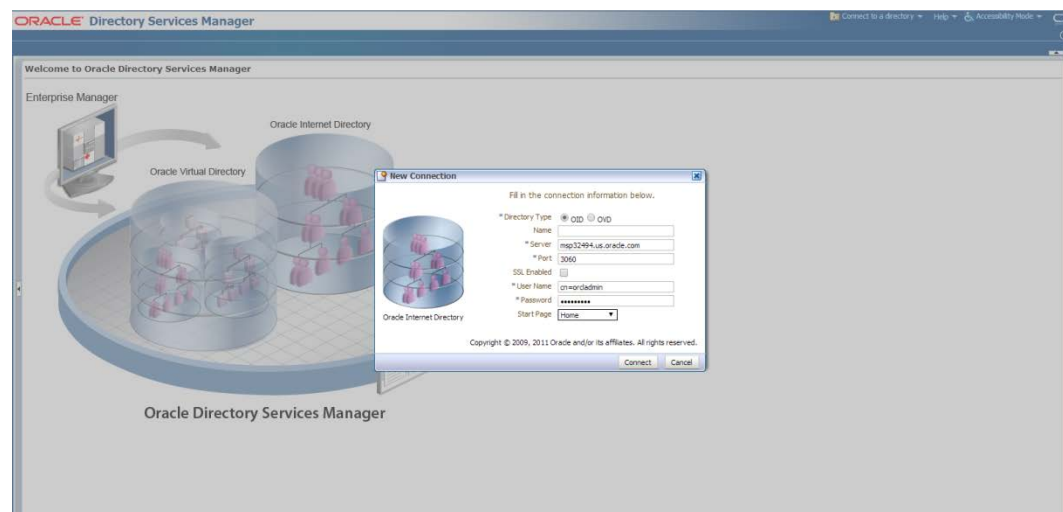
3. Create an LDAP connection user with the necessary rights to do sub-tree searches on your users and groups respectively. This user can be named anything but “REIM.ADMIN” is used in this document. This same user should be given as an input for ‘Search User DN’ on the ‘LDAP Directory Server Details’ screen while installing the ReIM application. This is the user which ReIM uses to login to LDAP and perform the necessary search in the LDAP.

Follow the below steps to create the ‘example:REIM.ADMIN’ user.

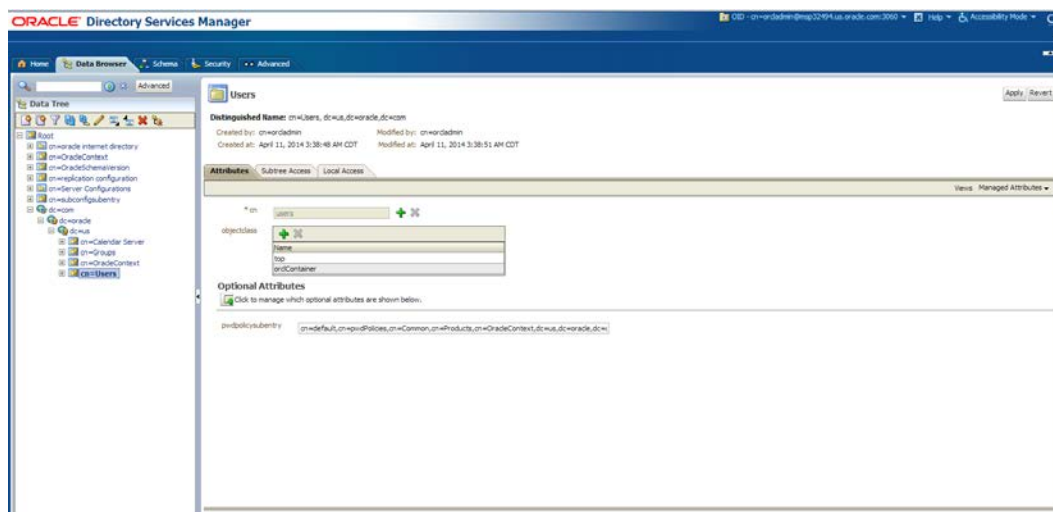
- a. Open your OID connection by launching odsm (Oracle Directory Services Manager).
- b. Click Connect to a directory and select your OID directory.



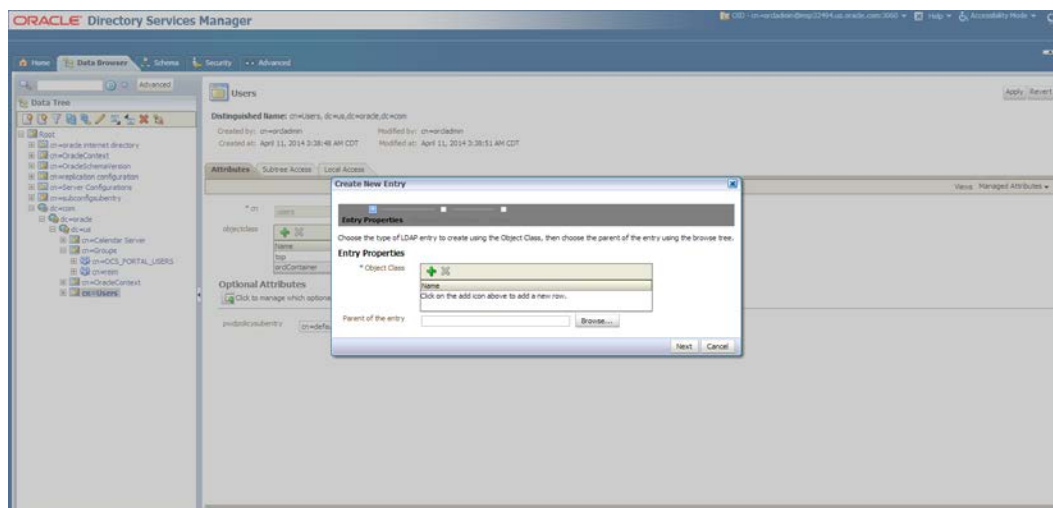
- c. From the OID Connect dialog, click the **Connect** button.



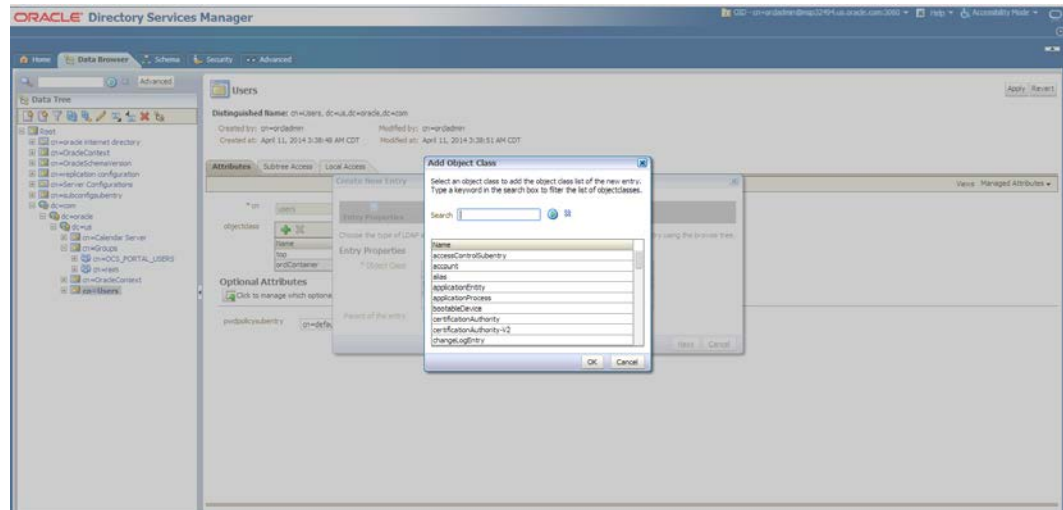
- d. From the Oracle Internet Directory Welcome Screen, select the Data Browser tab. The Data Browser tree shows how to find the “cn=Users” element. From the Data Tree panel of the ODSM screen, navigate to the Users branch.



- e. On the Users screen, press right mouse button. With cn=Users highlighted, select **Create** from the drop down menu panel.

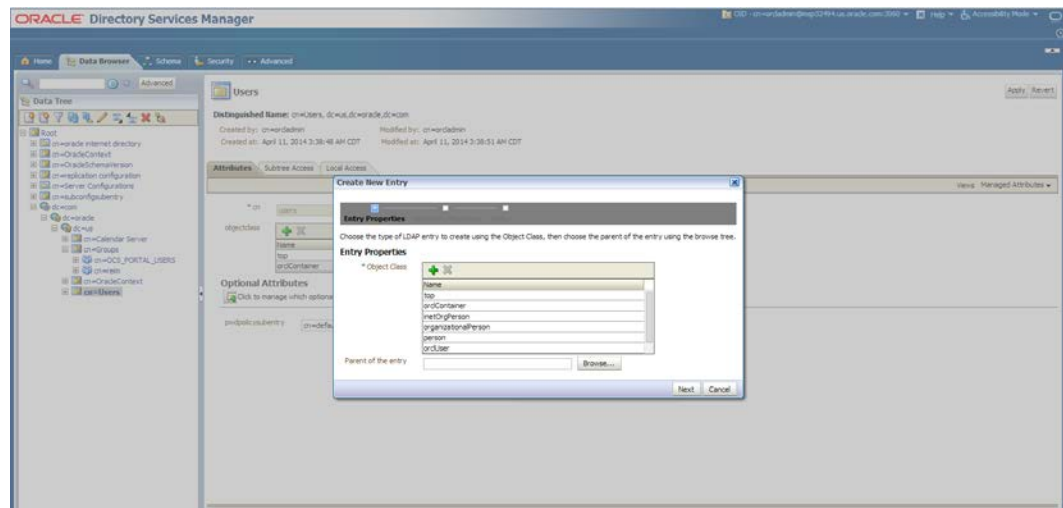


- f. In the Object Class field, click the + icon.

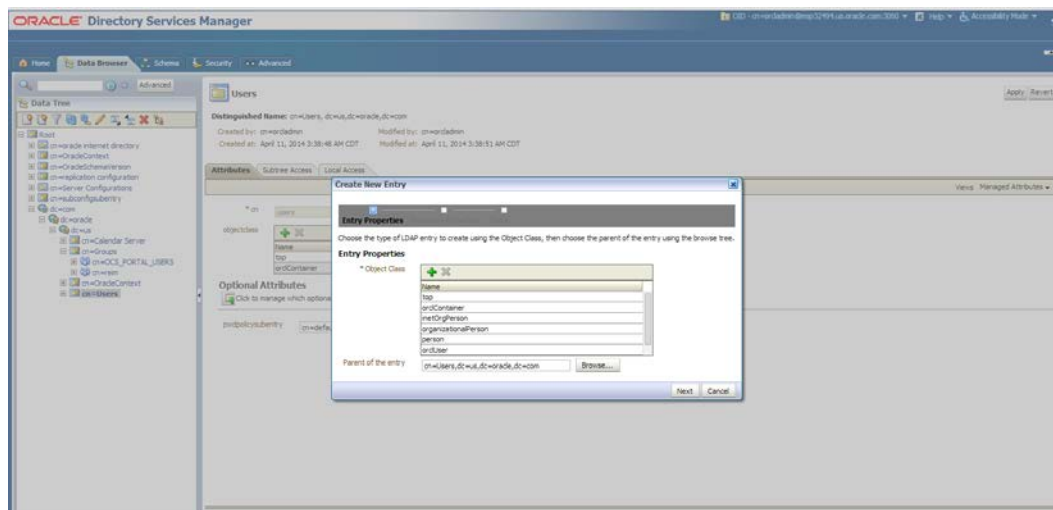


- g. From the Add Object Class menu, select the below object classes:

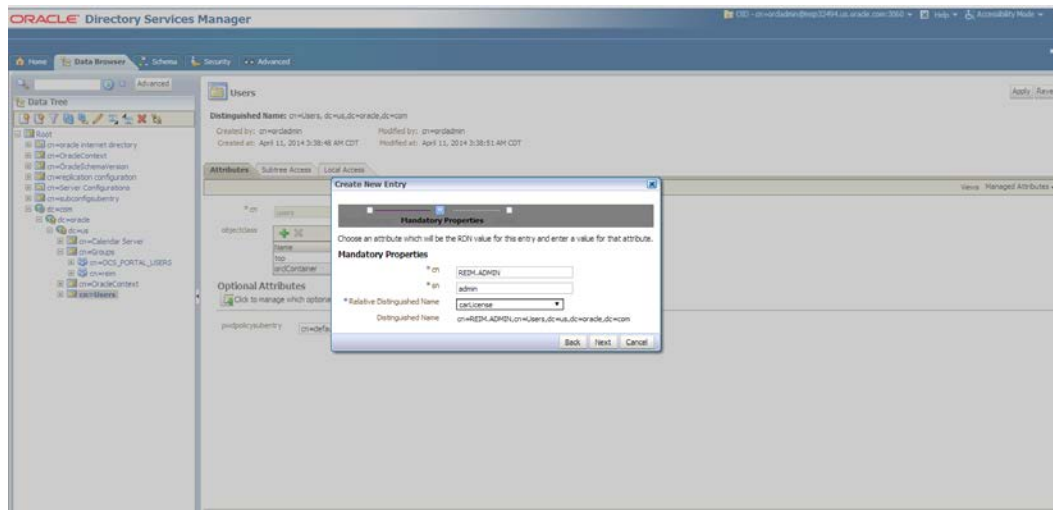
- \* top
- \* orclContainer
- \* organizationalperson
- \* orcluser
- \* person
- \* orcluserv2
- \* Inetorgperson



- h. In the Parent of the Entry field enter the following:  
cn=Users,dc=us,dc=oracle,dc=com

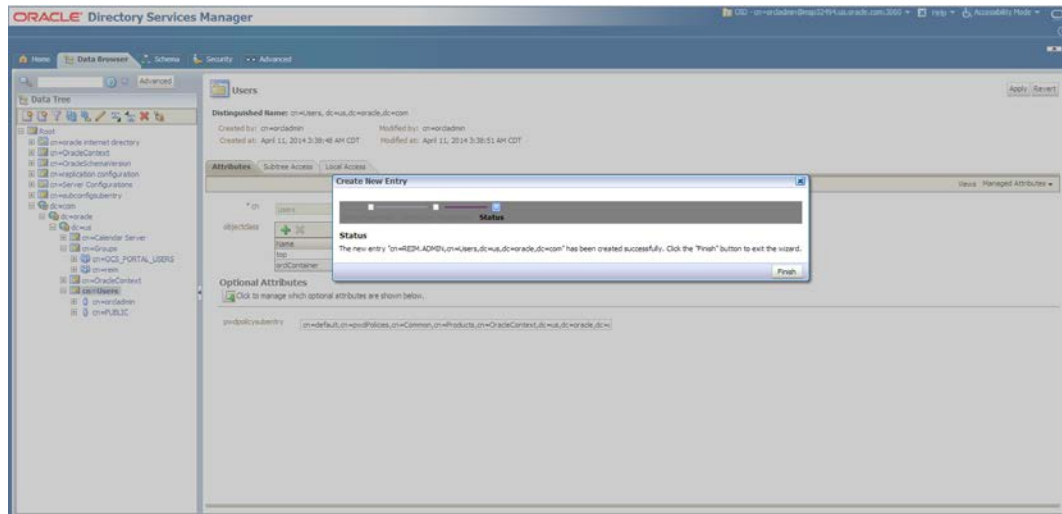


- i. Click **Next**. The Mandatory Properties dialog is displayed.
- j. From Mandatory Properties dialog, On the “\*cn” text field enter: “reim.admin”. On the “\*sn” text field enter: “admin”. On Resolved Distinguished Name field enter: cn

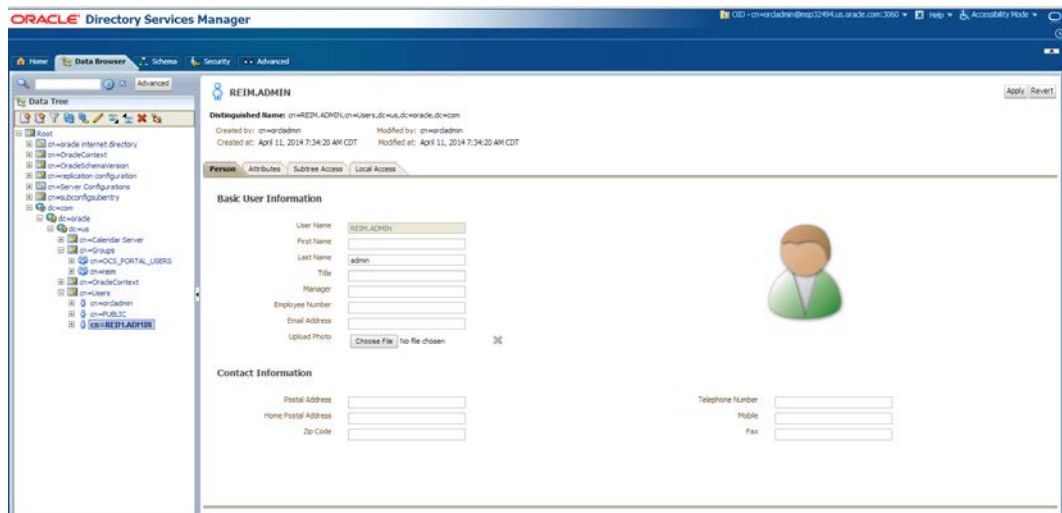




- k. Click Next.
- l. Make sure the information on screen is correct. Click **Finish** to create the REIM.ADMIN user.



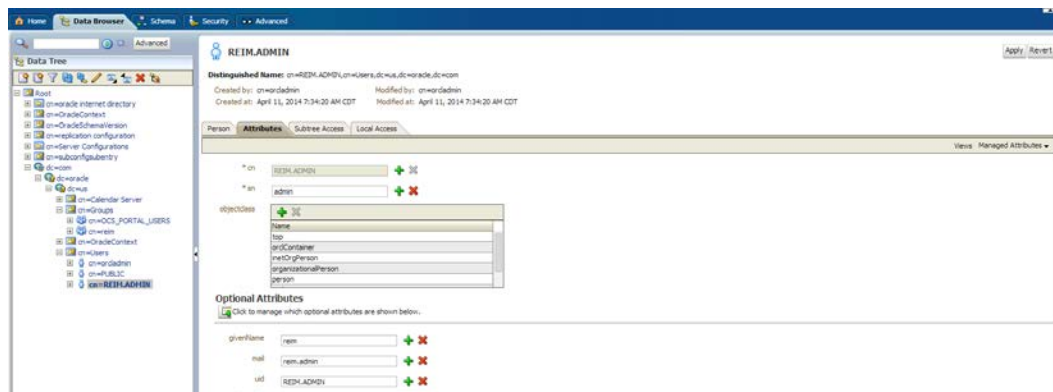
When the “REIM.ADMIN” user is created a screen similar to the one below is displayed.



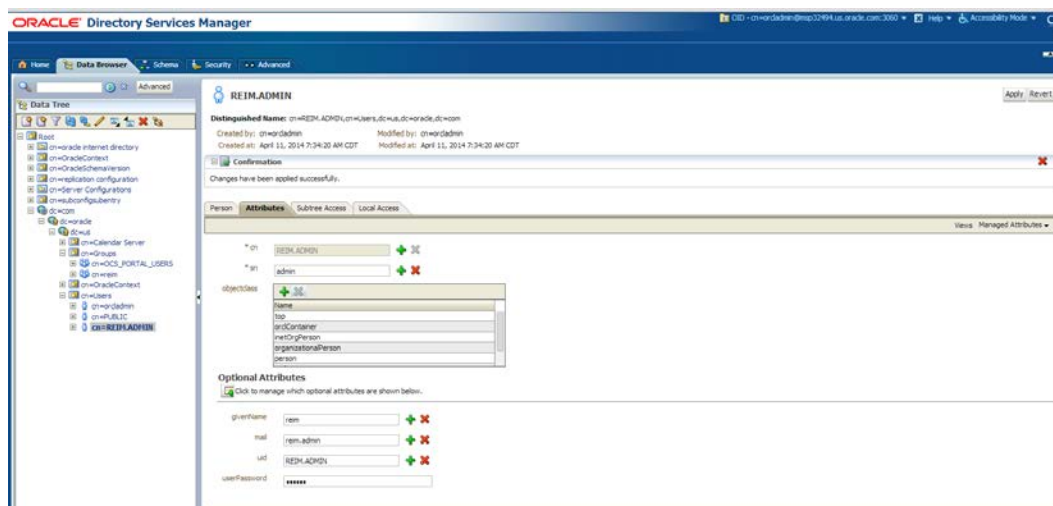
- m. Click the Person tab and enter the following Basic User Information:
  - First Name: <reim>
  - Last Name: <admin>
  - Email Address: <reim.admin@mycompany.com>

n. Click the Attributes tab and enter the following information:

- Given Name: <reim>
- Mail: <reim.admin@mycompany.com>
- Uid: REIM.ADMIN
- User Password: <password>



o. Click **Apply**. After applying the changes, your screen will look similar to the following:



4. Create the Application Admin user who will have access (Login) to ReIM.

If you are installing other Merchandising applications you should have already created RETAIL.USER. If you do not have RETAIL.USER already created in LDAP, create "RETAIL.USER" following the same procedure described for creating the REIM.ADMIN user above or you may use the sample LDIF (RETAIL.USER) file provided at the end of this section to create the attributes and create the user.

a. The following attributes need to be included for the new user:

- Preferred Country: US
- Preferred Language: en

---

**Note:** PreferredCountry and PreferredLanguage attributes should be defined using standard ISO codes for language and country.

---

If the attributes above are not available in LDAP then refer to [Create the preferredCountry Attribute, Object Class and User](#) for the details to create the “preferredCountry” attribute and the objectclass “retailUser”.

There is a RETAIL.USER.ldif file which has been given as a template for creating the user.

- b. The “RETAIL.USER” user should be created under the following container:  
dc=com,dc=oracle,dc=us,cn=Users

The DN name for “RETAIL.USER” should be:

cn=RETAIL.USER,cn=Users,dc=us,dc=oracle,dc=com

---

**Note:** It need not be named as only RETAIL.USER but we refer to RETAIL.USER in this document. Whatever username is chosen to login to the ReIM application, that user should possess the following mandatory attributes with the values added for the attributes in LDAP.

---

- -uid
  - -givenname
  - -sn
  - -mail
  - -userpassword
  - -preferredLanguage
  - -preferredcountry
  - -cn
- 

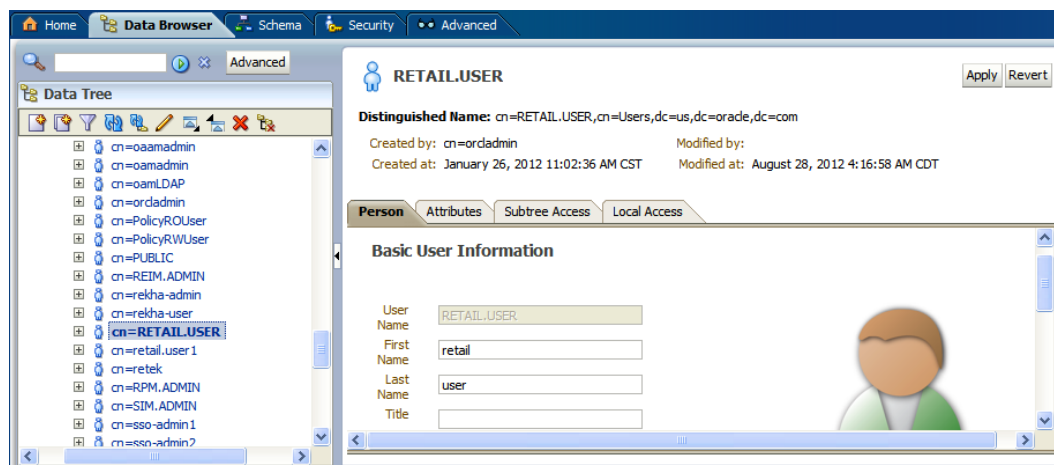
These are considered as the mandatory attributes for the login user (example:RETAIL.USER) which is listed in ldap.properties located on the ReIM server at <DOMAIN\_HOME>/servers/<reim-server>/tmp/\_WL\_user/<reim>/<xstkfu>/reim14.war/WEB-INF/classes/com/retex/reim/ldap.properties

You can see the following list from ldap.properties:

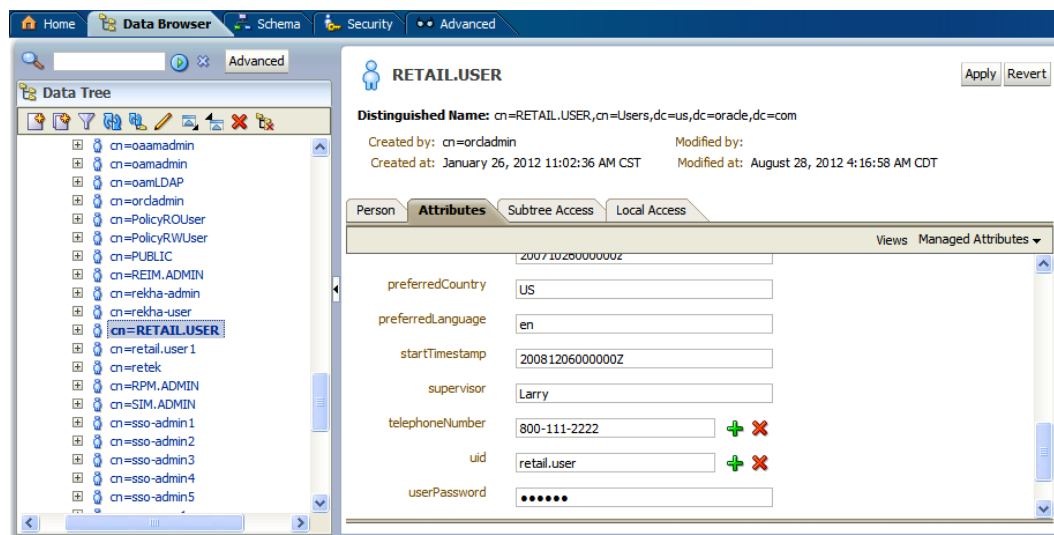
- login\_id\_attribute\_name=uid
- user\_first\_name\_attribute\_name=givenname
- user\_last\_name\_attribute\_name=sn
- user\_email\_attribute\_name=mail
- user\_password\_attribute\_name=userpassword
- user\_language\_attribute\_name=preferredLanguage
- user\_country\_attribute\_name=preferredcountry
- user\_main\_key=cn
- # Name of attributes in LDAP for enterprise roles
- role\_member = uniqueMember
- role\_application = cn

**Note:** Attributes for enterprise roles will get added as part of assigning users for the group “reim” created in LDAP which is explained further in this document.

In order the ReIM login to work, the above attributes must contain the values in the LDAP for the login user (Example: RETAIL.USER).

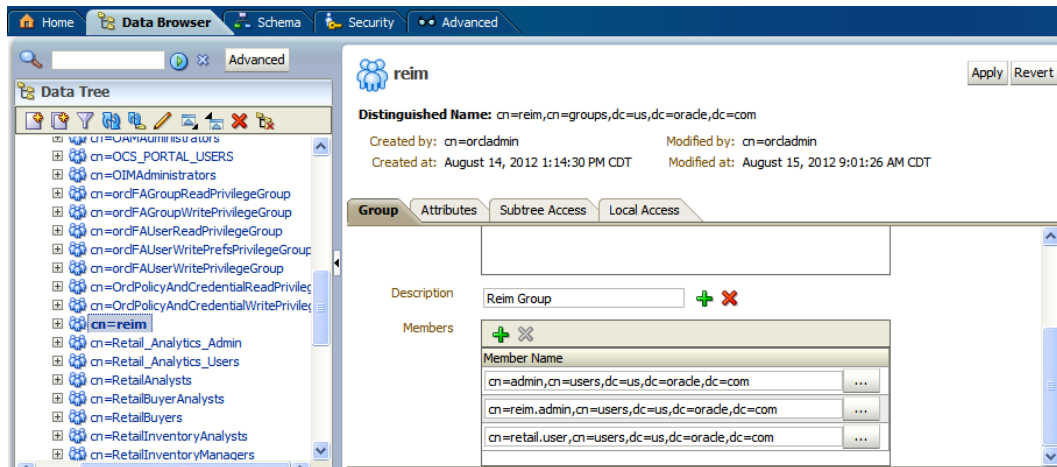


- c. Example value of Preferred Country is: <US> and Preferred Language is <en>. These values can be used if the country is US and language is English. If another locale is used, the value needs to be entered based on that locale.



- d. Record the password you entered, so that you know it all the time.
5. Assign the user “RETAIL.USER” and any other users which need to login to ReIM Application to the “reim” group
- On the “reim” Group screen, on the Group tab, scroll down the right panel until you find the Members section
  - On the Members section insert:  
cn=RETAIL.USER,cn=users,dc=us,dc=oracle,dc=com

After applying the changes, the screen should look similar to the following:

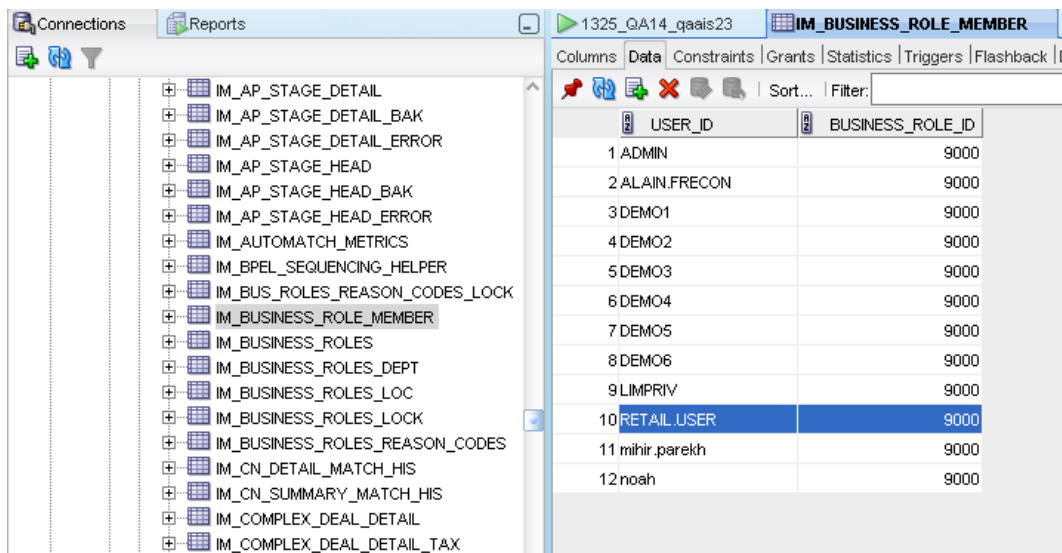


- c. Click **Apply** to save your changes.
6. Add new user (Example:RETAIL.USER) to the database if not already there.
  - a. Insert the new user (example: RETAIL.USER) into the im\_business\_role\_member database table by entering the following SQL command:
 

```
insert into im_business_role_member
(USER_ID, BUSINESS_ROLE_ID)
values ('RETAIL.USER', 1);
```

**Note:** The above business role ID=1 value should be mapped with IM\_BUSINESS\_ROLES database table for that particular user (Example: RETAIL.USER).

It may vary based on the mapping in IM\_BUSINESS\_ROLES database table for the user you are inserting the record.



You are now ready to Login to ReIM after product installation.

## Create the preferredCountry Attribute, Object Class and User

- The “preferredCountry” and “preferredLanguage” LDAP attributes, must be included in the users created in LDAP for ReIM login.
- The “preferredCountry” LDAP attribute is created as part of the other MOM products that use LDAP authentication.
- The “preferredLanguage” LDAP attribute will be available as part of other object classes (example: inetorgperson) which can be imported to the user to include this attribute for the user. If you do not have the attribute “preferredCountry” in your LDAP installation, it must be created.
- The sample retailuserobjectclass.ldif below creates the attribute “preferredCountry” and the object class “retailuser” and assign the attribute to the new object class “retailuser”.

Use the sample RETAIL.USER.ldif to create the user “RETAIL.USER” in LDAP. This ldif contains the new object class created along with the necessary object classes which will assign the mandatory attributes to the user.

You need to edit these scripts to match your LDAP installation. The object identifier numbers you see in the script follow the standards of a local Oracle installation. The object identifier numbers will be different from those listed in the sample script based on your install. They must be unique among all the other object classes and attributes. The sample ldif scripts should only be used as a template purpose. You are responsible for modifying it according to your LDAP needs. Perform the following steps to run the sample ldif scripts:

1. Copy sample retailuserobjectclass.ldif and RETAIL.USER.ldif scripts (below this section of instructions) to a temp directory in your system.
2. Edit the sample retailuserobjectclass.ldif and RETAIL.USER.ldif scripts to match your LDAP tree structure.
3. Edit the object identifier numbers for the object class and attributes (they must be unique among all the other object classes and attributes).
4. In the temp directory in which you copied the sample ldif scripts, export the environments variables that match your environment:

Example:

```
export ORACLE_HOME=/u00/webadmin/product/10.3.X_OID/OID/Oracle_IDM1/bin
(replace with your OID server name)
export oid_host=redevlv0081.us.oracle (replace with your host)
export oid_port=3060 (replace with your OID port number)
export oid_pwd=password for oid administrator, in this case orcladmin
```

5. Run the following LDAP commands to run the LDIF files in the LDAP:  
`$ORACLE_HOME/bin/ldapadd -o <retailuserobjectclass_error.ldif> -v -c -h $oid_host -p $oid_port -w $oid_pwd -D cn=orcladmin -f retailuserobjectclass.ldif`

```
$ORACLE_HOME/bin/ldapadd -o <retailuser_error.ldif> -v -c -h $oid_host -p $oid_port -w $oid_pwd -D cn=orcladmin -f RETAIL.USER.ldif
```

---

**Note:** retailuserobjectclass.ldif must be run before running RETAIL.USER.ldif.

If you already have RETAIL.USER, then you will need to only run retailuserobjectclass.ldif and import the “retailuser” object class in the user ‘RETAIL.USER’.

---

Sample script retailuserobjectclass.ldif

```
# Oracle Retail - ReIM User LDAP Schema
# You WILL need to make some changes to this based upon your #environment and
# user you want to add
#
# This schema uses the OID tree starting with:
# 1.3.6.1.4.1.12388.897
# Where 1.3.6.1.4.1.12388 identifies definitions as
# belonging to the private enterprise MyCompany (12388),
# and the 897 identifies the ReIM application.
#
#-----
#-----
# Common Attributes
#-----
#-----
#
#
dn: cn=subschemasubentry
changetype: modify
add: attributetypes
attributetypes: (1.3.6.1.4.1.11380.97.7.14
    NAME 'preferredCountry' DESC 'REIM User preferred country ISO code' )

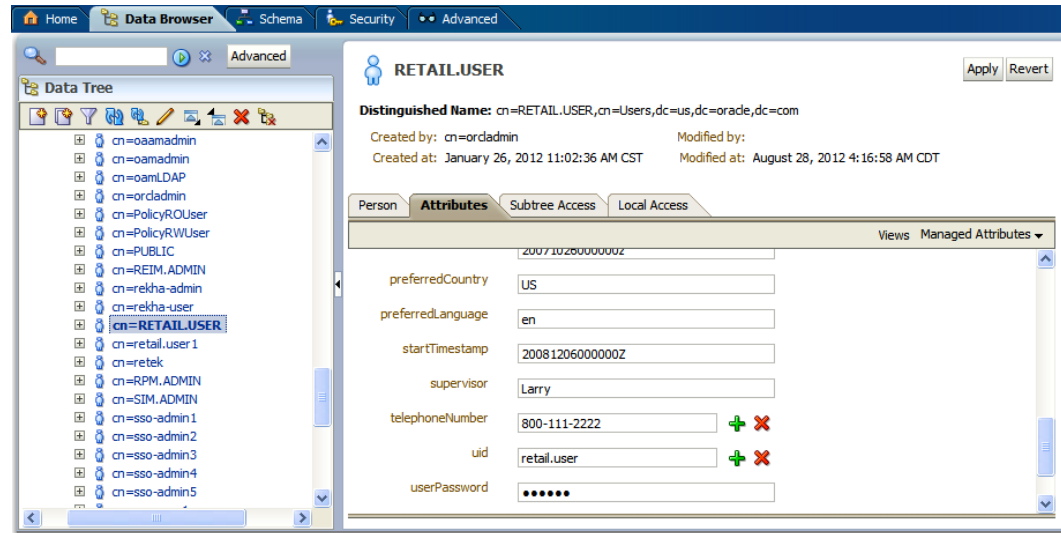
dn: cn=subschemasubentry
changetype: modify
add: objectclasses
objectclasses: (1.3.6.1.4.1.1.11380.97.11
    NAME 'retailuser' DESC 'Oracle Retail Users for MOM' STRUCTURAL
    sup ( top )
    MUST ( sn $ cn )
    MAY ( uid $ userPassword $ preferredCountry) )
```

Sample LDIF script for creating user RETAIL.USER - RETAIL.USER.LDIF

```
# start new entry for user RETAIL.USER
dn: cn=RETAIL.USER,cn=Users,dc=us,dc=oracle,dc=com
changetype: add
objectclass: top
objectclass: organizationalperson
objectclass: orcluser
objectclass: person
objectclass: retailuser
objectclass: orcluser2
objectclass: inetorgperson
orclactivestartdate: 20121126000000z
givenname: RETAIL
sn: USER
cn: RETAIL.USER
uid: RETAIL.USER
userpassword: <password>
```

```
mail: retail.user@company.domain
preferredCountry: US -> This will change based on the country.
preferredLanguage: en -> This will change based on the locale.
description: Reim Login User
#done
```

The screen below displays the results of the ldif script. The preferredCountry and preferredLanguage are included in the LDAP RETAIL.USER user.



## Run the ReIM Application Installer

When the managed server is configured and started, you can run the ReIM application installer. This installer configures and deploys the ReIM application.

---

**Note:** See [Appendix: ReIM Application Installer Screens](#) for details on every screen and field in the application installer.

---



---

**Note:** It is recommended that the installer be run as the same UNIX account which owns the application server ORACLE\_HOME files.

---

1. Change directories to `INSTALL_DIR/reim/application`.
2. Set the `ORACLE_HOME` and `JAVA_HOME` environment variables. `ORACLE_HOME` should point to your WebLogic 11g installation. `JAVA_HOME` should point to the Java 7.0 (1.7.0) JDK.
3. Set the `WEBLOGIC_DOMAIN_HOME` environment variable to point to the domain that ReIM will be installed to (for example, `/u00/webadmin/product/10.3.6/WLS/user_projects/domains/REIMDomain`).
4. If you are using an X server such as Exceed, set the `DISPLAY` environment variable so that you can run the installer in GUI mode (recommended). If you are not using an X server, or the GUI is too slow over your network, unset `DISPLAY` for text mode.
5. Run the `install.sh` script. This launches the installer. After installation is completed, a detailed installation log file is created (`reim14install.<timestamp>.log`).



## Resolving Errors Encountered During Application Installation

If the application installer encounters any errors, it halts execution immediately. You can run the installer in silent mode so that you do not have to retype the settings for your environment. See [Appendix: Installer Silent Mode](#) in this document for instructions on silent mode.

See [Appendix: Common Installation Errors](#) in this document for a list of common installation errors.

Because the application installation is a full reinstall every time, any previous partial installs are overwritten by the successful installation.

## Clustered Installations– Post-Installation Steps

If you are installing the ReIM application to a clustered WebLogic Server environment, there are some extra steps you need to take to complete the installation. In these instructions, the application server node with the ORACLE\_HOME you used for the ReIM installer is referred to as the *master server*. All other nodes are referred to as the *remote server*.

1. The ReIM batch files should be copied from the master server to each of the remote servers under the same path as on the master server. You should take the \$WEBLOGIC\_DOMAIN\_HOME/retail/context root/batch directory and copy it onto the remote servers under the same path.
2. The Oracle Retail Installation creates some security files on \$WEBLOGIC\_DOMAIN\_HOME/retail/context root/config directory. Copy this directory to each remote node of the Cluster, matching the full path of the location of this directory on main node.
3. The Oracle Retail Installation creates some properties files on \$WEBLOGIC\_DOMAIN\_HOME/retail/context root/ properties directory. Copy this directory to each remote node of the Cluster, matching the full path of the location of this directory on main node

## Backups Created by Installer

The ReIM application installer backs up a previous batch script installation by renaming it from reim-batch to reim-batch.<timestamp>. This is done to prevent the removal of any custom changes you might have. These backup directories can be safely removed without affecting the current installation.

---

**Example:** reim-batch.200803011726

---

## Test the ReIM Application

After the application installer completes you should have a working ReIM application installation. To launch the application, open a web browser and go to `http://hostname:(managed_server_port)/<context_root>/index.jsp`.

If you have configured a WebTier to a front end ReIM application, use http port instead of managed server port.

---

**Example:** `http://appserver1:17009/reim01/index.jsp`

---

## reim.properties

The reim.properties file contains most of the settings for the ReIM application. Many properties in this file are set by the installer to get a working application up and running, but you may want to modify other settings in this file.

To modify settings in the properties file, you must redeploy the ReIM application. The properties values are stored in the templates/reim.properties file, which is in the directory where you expanded the ReIM installer files (for example, <INSTALL\_DIR>/reim/application/templates/reim/properties, where <INSTALL\_DIR> is the directory the application installer was unzipped).

Edit the reim.properties file to set the properties to the desired values. Then rerun the installer to deploy ReIM.

## ReIM Batch Scripts

The ReIM application installer configures and installs the batch scripts under \$ORACLE\_HOME/user\_projects/domains/<domain>/retail/<app-name>/batch.

---

**Example:**

```
/u00/webadmin/product/10.3.6/WLS/user_projects/domains/REIMDomain/retail/reim14
```

---

The batch scripts are copies of the same generic file. Their file names determine which functionality is run. To run batch scripts, use the alias name provided in the installer when ReIM is installed, the one that is written out to the Java wallet (for example, reim\_batchpgmname ADMIN).

For the scripts to run correctly, values for the following variables must be provided:

- ORACLE\_HOME: WebLogic Home directory where the ReIM application has been deployed.
- JAVA\_HOME: Java 7.0 (1.7.0) JDK installation that typically is being used by the WebLogic Application Server.

---

**Example:** export

```
ORACLE_HOME=/u00/webadmin/product/10.3.6/WLS
export
JAVA_HOME=/u00/webadmin/product/10.3.6/jdk7
export PATH=$JAVA_HOME/bin:$PATH
```

---

## Online Help

The application installer automatically installs Online Help to the proper location. It is accessible from the help links within the application.

## Single Sign-On

Skip this section if ReIM is not used within an Oracle Single Sign-On environment.

---

**Note:** This section assumes the Oracle WebLogic Server has already been registered with the Oracle Access Manager Webgates. See Oracle Access Manager Webgates documentation for details.

---

To set up single sign-on, complete the following steps.

1. If you are using Oracle Retail Invoice Matching in an Oracle Single Sign-On environment, then the Invoice Matching root context must be protected. Modify the following files
  - `mod_wl_ohs.conf` located in  
`<WEBLOGIC_HOME>/Oracle_WT1/instances/instance1/config/OHS/ohs1`  

```
LoadModule weblogic_module
"<WEBLOGIC_HOME>/Oracle_WT1/ohs/modules/mod_wl_ohs.so"
<IfModule weblogic_module>:q!vi
    WebLogicHost host name
    WebLogicPort admin port number
    MatchExpression *.jsp
</IfModule>
<Location /reim >
    SetHandler weblogic-handler
</Location>
```

## Adding New Users to ReIM – Manually (after ReIM has been installed)

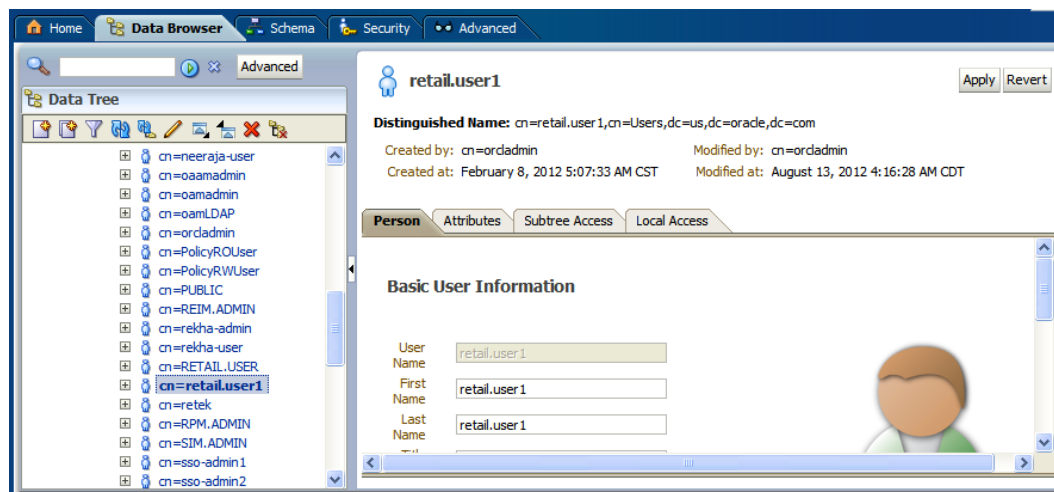
When the ReIM installation has been completed you are able to Login to ReIM by using the Admin user (RETAIL.USER) created in the section: Configure LDAP Authentication Pre-Installation Steps (Initial Login to ReIM).

In order to have more users that are able to Login to ReIM, you need to create the new users by following these post-installation steps.

1. Create the new user who will have access to ReIM (ex: RETAIL.USER1)
  - a. Create user "retail.user1" by going to `dc=com,dc=oracle,dc=us,cn=Users` and enter the following:  
`cn=RETAIL.USER1.user,cn=Users,dc=us,dc=oracle,dc=com`  
 Record the password you entered, so that you know it all the time.
  - b. The following additional attributes are needed to Login to ReIM:
    - Preferred Country: US
    - Preferred Language: en

c. Click **Apply**.

After applying the changes, your screen should look similar to the following:

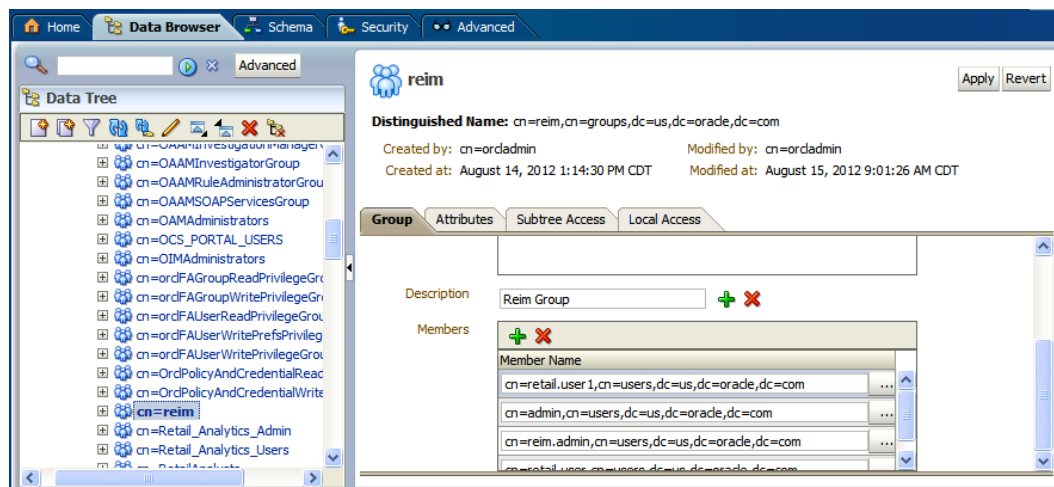


2. Assign user "RETAIL.USER1" as member of "reim" Group

- a. Go to cn=reim,cn=groups,dc=us,dc=oracle,dc=com on the right of the screen. Locate the Members section and add the user:

cn=retail.user1,cn=users,dc=us,dc=oracle,dc=com

After applying the changes, your screen should look similar to the following:



3. Add the new user to the ReIM database table `im_business_role_member`.
  - a. You add the new user and assign to the new user a ReIM role, by entering this SQL command:

```
insert into im_business_role_member
(USER_ID, BUSINESS_ROLE_ID)
values ('RETAIL.USER1', 9000);
```

After applying the changes, your screen should look similar to the following:

| USER_ID          | BUSINESS_ROLE_ID |
|------------------|------------------|
| 1 ADMIN          | 9000             |
| 2 ALAIN.FRECON   | 9000             |
| 3 DEMO1          | 9000             |
| 4 DEMO2          | 9000             |
| 5 DEMO3          | 9000             |
| 6 DEMO4          | 9000             |
| 7 DEMO5          | 9000             |
| 8 DEMO6          | 9000             |
| 9 LIMPRIV        | 9000             |
| 10 RETAIL.USER   | 9000             |
| 11 mihir.parekh  | 9000             |
| 12 noah          | 9000             |
| +13 RETAIL.USER1 | 9000             |
| -14              |                  |

4. The new user “RETAIL.USER1” should be able to Login to ReIM now. Follow the same procedure for any additional users that need to have access to ReIM.

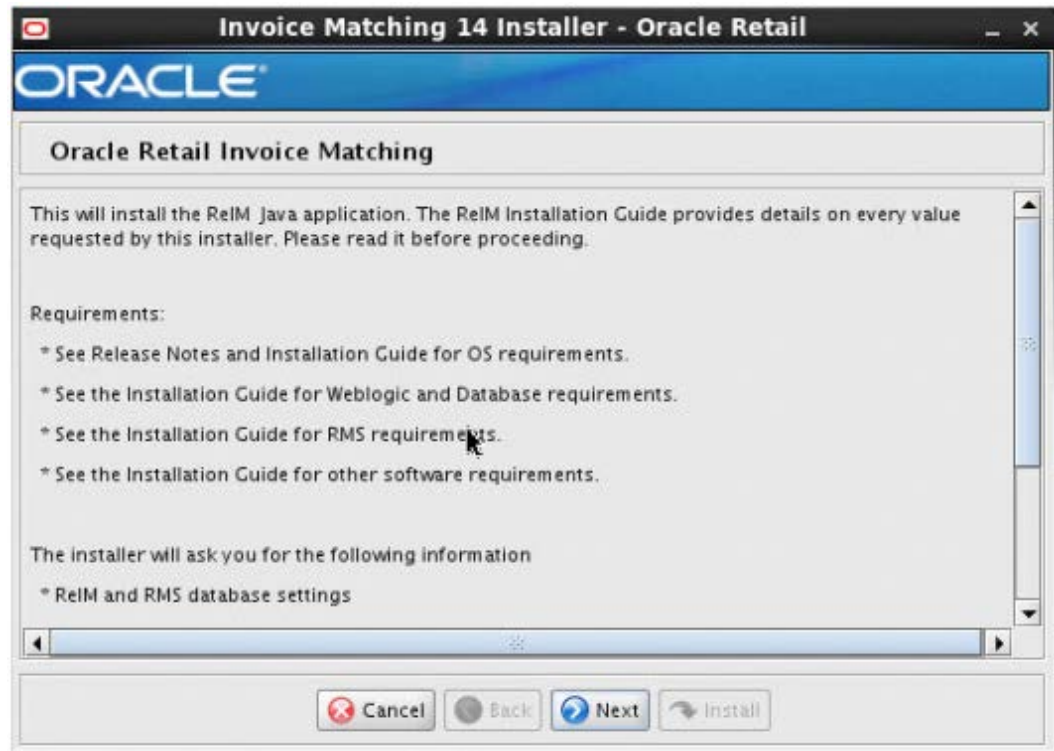


---

## Appendix: ReIM Application Installer Screens

You need the following details about your environment for the installer to successfully deploy the ReIM application. Depending on the options you select, you may not see some screens or fields.

### Screen: Startup



**Screen: Security Details**

**Invoice Matching 14 Installer - Oracle Retail**

**ORACLE**

**Security Details**

Provide security details for the REIM application

Note: enabling SSL requires that security certificates have been configured and installed for this WebLogic domain. The AdminServer and all managed servers must then be configured to use SSL.

Enable SSL for REIM?

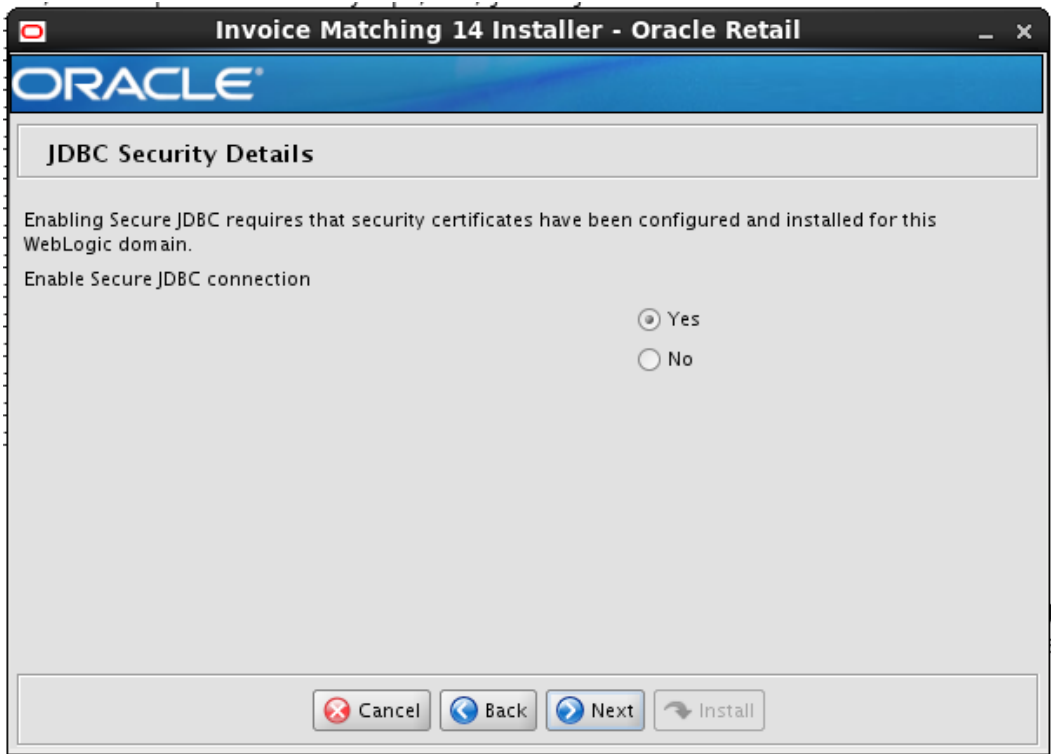
☒ Yes  
☐ No

Cancel Back Next Install

|                          |                                                                                                                                                                                                                                                                                                                                                  |
|--------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | Enable SSL for REIM?                                                                                                                                                                                                                                                                                                                             |
| <b>Field Description</b> | Choosing Yes will deploy REIM using SSL and configure REIM to use SSL. In this case, SSL must be configured and the ports must be enabled for the AdminServer and REIM managed servers. Choosing No will deploy and configure REIM without SSL. In this case the SSL ports must be enabled for the AdminServer and for the REIM managed servers. |



Screen: JDBC Security Details



|                   |                                                                                                                           |
|-------------------|---------------------------------------------------------------------------------------------------------------------------|
| Field Title       | Enable Secure JDBC for REIM?                                                                                              |
| Field Description | Choosing Yes will configure REIM with secure data connections; it requires keystore locations to be configured with REIM. |

## Screen: Data Source Details

**Invoice Matching 14 Installer - Oracle Retail**

**Data Source Details**

Provide the details for the Invoice Matching data source

ReIM/RMS JDBC URL:

ReIM/RMS schema user:

ReIM/RMS schema password:

Enter the RMS schema owner. This is usually the same as the ReIM/RMS schema entered above

RMS schema owner:

REIM schema user alias:

(The alias for each username/password pair must be unique)

Buttons: Cancel, Back, Next, Install

|                          |                                                                                                                                                                                                                                                                                                                                                                                                                           |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | ReIM/RMS JDBC URL                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Field Description</b> | URL used by the ReIM application to access the ReIM/RMS database schema. See <a href="#">Appendix: URL Reference</a> for expected syntax.<br>Thick Client Syntax: jdbc:oracle:oci:@<sid><br>Thin Client Syntax: jdbc:oracle:thin:@<host>:<port>:<sid><br>Standard Pluggable DB Thin connection Syntax using Service Name:<br>jdbc:oracle:thin:@<host>:<port> / <mydbservice><br><sid>: system identifier for the database |
| <b>Examples</b>          | Thick Client: jdbc:oracle:oci:@mysid<br>Thin Client: jdbc:oracle:thin:@myhost:1521:mysid<br>Standard Pluggable DB Thin connection Syntax using Service Name:<br>jdbc:oracle:thin:@myhost:1521 / mydbservice                                                                                                                                                                                                               |

|                          |                                                                                                                                                 |
|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | ReIM/RMS schema user                                                                                                                            |
| <b>Field Description</b> | RMS database user for accessing the ReIM tables. This should match what was given in the <b>RMS schema</b> field of the RMS database installer. |
| <b>Example</b>           | rms01app                                                                                                                                        |

|                          |                                                                                                                                         |
|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | ReIM/RMS schema password                                                                                                                |
| <b>Field Description</b> | Password for the JDBC username. This should match what was given in the <b>RMS schema password</b> field of the RMS database installer. |

|                          |                                                                                                                              |
|--------------------------|------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | RMS schema owner                                                                                                             |
| <b>Field Description</b> | Database user which owns the RMS and ReIM tables. This usually has the same value as the <b>ReIM/RMS schema</b> field above. |
| <b>Example</b>           | RMS01                                                                                                                        |

|                          |                                                                                                                                                                                                                     |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | ReIM schema user alias                                                                                                                                                                                              |
| <b>Field Description</b> | The alias of the ReIM user.                                                                                                                                                                                         |
| <b>Example</b>           | db-alias                                                                                                                                                                                                            |
| <b>Note</b>              | This alias must be unique. Do not use the same value for any other alias fields in the installer. If the same alias is used, entries in the wallet can override each other and cause problems with the application. |

**Screen: Secure Data Source Details**

**Invoice Matching 14 Installer - Oracle Retail (on msp28079)**

**ORACLE**

**Secure Data Source Details**

Provide the details for the REIM secure data source

Identity Keystore: /home/sample.keystore

Identity Keystore Type: JKS

Identity Keystore Passphrase: .....

Identity truststore: /home/test.keystore

Identity truststore Type: JKS

Identity truststore Passphrase: .....

Buttons: Cancel, Back, Next, Install

---

**Note:** This screen appears only if you have enabled SSL for ReIM. Ignore this step in case you have not enabled SSL for ReIM.

---

| Field Title       | Identity Keystore                                                                                                                                                                                                                                                                                                                                                                                    |
|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field Description | Keystores ensure the secure storage and management of private keys and trusted certificate authorities (CAs). This screen lets you provide the keystore to be used for datasource connection. These settings help you to manage the security of message transmissions. For further information, please refer <i>MOM security Guide</i> .<br>Location or path where identity keystore file is stored. |

| Field Title       | Identity Keystore Type                              |
|-------------------|-----------------------------------------------------|
| Field Description | Type of the identity keystore used.<br>Example: jks |

|                          |                                                                |
|--------------------------|----------------------------------------------------------------|
| <b>Field Title</b>       | Identity Keystore Passphrase                                   |
| <b>Field Description</b> | Please provide password to access the keystore mentioned above |

|                          |                                                            |
|--------------------------|------------------------------------------------------------|
| <b>Field Title</b>       | Identity truststore                                        |
| <b>Field Description</b> | Location or path where identity truststore file is stored. |

|                          |                                                      |
|--------------------------|------------------------------------------------------|
| <b>Field Title</b>       | Identity truststore Type                             |
| <b>Field Description</b> | Type of the identity truststore used.<br>Exampe: jks |

|                          |                                                                   |
|--------------------------|-------------------------------------------------------------------|
| <b>Field Title</b>       | Identity truststore Passphrase                                    |
| <b>Field Description</b> | Please provide password to access the truststore mentioned above. |

**Screen: Application Deployment Details**

**Application Deployment Details**

The default values shown below are examples

ReIM app deployment name

ReIM context root

Enter the REIM weblogic managed server or cluster.  
ReIM server/cluster

|                          |                                                                                                                                                                                                       |
|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | ReIM app deployment name                                                                                                                                                                              |
| <b>Field Description</b> | Name by which this ReIM application is identified in the application server. This value must match the <context_root> added to the weblogic.policy file when the managed server for ReIM was created. |
| <b>Example</b>           | Reim14                                                                                                                                                                                                |

|                          |                                                                                                                                                                                                                                                                                                    |
|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | ReIM context root                                                                                                                                                                                                                                                                                  |
| <b>Field Description</b> | Path under the HTTP URL used to access the ReIM application (for example, a context root of reim results in the application accessed at http://host:port/reim/index.jsp). This value must match the <context_root> added to the weblogic.policy file when the managed server for ReIM was created. |
| <b>Example</b>           | reim                                                                                                                                                                                                                                                                                               |

|                          |                                                      |
|--------------------------|------------------------------------------------------|
| <b>Field Title</b>       | ReIM server /cluster                                 |
| <b>Field Description</b> | Name of the ReIM WebLogic managed server or cluster. |
| <b>Example</b>           | reim-server                                          |

## Screen: WebLogic Administrative User

**Weblogic Administrative User**

Enter the administrative user and password for the Weblogic Server to which the application will be deployed.

Hostname:

Weblogic admin port:

Weblogic admin user:

Weblogic admin password:

Weblogic admin alias:

(The alias for each username/password pair must be unique)

Buttons: Cancel, Back, Next, Install

|                          |                                    |
|--------------------------|------------------------------------|
| <b>Field Title</b>       | Hostname                           |
| <b>Field Description</b> | Hostname of the application server |
| <b>Example</b>           | appserver                          |

|                          |                                             |
|--------------------------|---------------------------------------------|
| <b>Field Title</b>       | WebLogic admin port                         |
| <b>Field Description</b> | This is the port of Administration Console. |
| <b>Example</b>           | 15001                                       |

|                          |                                                                                                        |
|--------------------------|--------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | WebLogic admin user                                                                                    |
| <b>Field Description</b> | User name of the admin user for the WebLogic instance to which the ReIM application is being deployed. |
| <b>Example</b>           | weblogic                                                                                               |



|                          |                                                                                                                                                           |
|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | WebLogic admin password                                                                                                                                   |
| <b>Field Description</b> | Password for the WebLogic admin user. You chose this password when you created the WebLogic instance or when you started the instance for the first time. |

|                          |                                                                                                                                                                                                                      |
|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | WebLogic admin alias                                                                                                                                                                                                 |
| <b>Field Description</b> | An alias for the WebLogic admin user.                                                                                                                                                                                |
| <b>Example</b>           | Weblogic-alias                                                                                                                                                                                                       |
| <b>Note</b>              | This alias must be unique. Do not use the same value for any other alias fields in the installer. If the same alias is used, entries in the wallet can override each other and problems issues with the application. |

## Screen: LDAP Directory Server Details

**LDAP Directory Server Details**

ReIM requires the use of an LDAP directory for storage of its user, role, and store entries. Please provide the details for your LDAP directory.

Note: If the ldap server is configured to use SSL, use ldaps as the protocol. Otherwise use ldap.

LDAP Server URL

Enter the search base DN. This is a directory entry under which ReIM will search for user and store entries

LDAP Search Base DN

LDAP Group DN

Enter the search user DN. ReIM will authenticate to the LDAP directory as this entry.

Search User DN

Search User Password

Search User Alias

|                          |                                                                                                      |
|--------------------------|------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | LDAP server URL                                                                                      |
| <b>Field Description</b> | URL for your LDAP directory server. See <a href="#">Appendix: URL Reference</a> for expected syntax. |
| <b>Example</b>           | ldap://hostname:ldapport                                                                             |

|                          |                                                                                      |
|--------------------------|--------------------------------------------------------------------------------------|
| <b>Field Title</b>       | LDAP Search Base DN                                                                  |
| <b>Field Description</b> | Distinguished name of the user that ReIM uses to authenticate to the LDAP directory. |
| <b>Example</b>           | cn=Users,dc=us,dc=oracle,dc=com                                                      |

|                          |                                                                                    |
|--------------------------|------------------------------------------------------------------------------------|
| <b>Field Title</b>       | LDAP Group DN                                                                      |
| <b>Field Description</b> | Distingused name of the group that ReIM uses to authenticate to the LDAP directory |
| <b>Example</b>           | cn=Groups,dc=us,dc=oracle,dc=com                                                   |

|                          |                                                                  |
|--------------------------|------------------------------------------------------------------|
| <b>Field Title</b>       | Search User DN                                                   |
| <b>Field Description</b> | Search User DN that ReIM will authenticate to the ldap directory |
| <b>Example</b>           | cn=REIM.ADMIN,cn=Users,dc=us,dc=oracle,dc=com                    |

|                          |                                                                           |
|--------------------------|---------------------------------------------------------------------------|
| <b>Field Title</b>       | Search user password                                                      |
| <b>Field Description</b> | Search User DN Password that ReIM will authenticate to the ldap directory |
| <b>Example</b>           | Search User Password                                                      |

|                          |                                                                                                                                                                                                                     |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | Search User Alias                                                                                                                                                                                                   |
| <b>Field Description</b> | The alias for the search user DN.                                                                                                                                                                                   |
| <b>Example</b>           | Ldap-user-alias                                                                                                                                                                                                     |
| <b>Notes</b>             | This alias must be unique. Do not use the same value for any other alias fields in the installer. If the same alias is used, entries in the wallet can override each other and cause problems with the application. |

## Screen: WebLogic Webservice Account Validation Details

**ORACLE**

**Weblogic Webservice Account Validation Details**

Provide the details for the Invoice Matching Weblogic Webservice Account Validation

Webservice Account Validation Drill

Webservice Account Validation

Webservice Account Validation Namespace

|                          |                                                                                                                                                                                                                                                                                           |
|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | Webservice Account Validation Drill                                                                                                                                                                                                                                                       |
| <b>Field Description</b> | The Web service provider URL used for drilling forward from the ReIM application. This information is from the financial application to which you are integrating (for example, Oracle E-Business Suite). Leave this field blank if there is no integration with a financial application. |
| <b>Example</b>           | http://oracle.apps.aia.drillbackforward/                                                                                                                                                                                                                                                  |

|                          |                                                                                                                                                                                                                                                      |
|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | Webservice Account Validation                                                                                                                                                                                                                        |
| <b>Field Description</b> | The URL for validating Web service accounts. This information is from the financial application to which you are integrating (for example, Oracle E-Business Suite). Leave this field blank if there is no integration with a financial application. |
| <b>Example</b>           | http://host:7869/orabpel/default/ProcessGLAccountValidationRetailReqABCServiceImpl/1.0?wsdl                                                                                                                                                          |

|                          |                                                                                                                                                                                                                                                           |
|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | Webservice Account Validation Namespace                                                                                                                                                                                                                   |
| <b>Field Description</b> | The URL for validating the Web service namespace. This information is from the financial application to which you are integrating (for example, Oracle E-Business Suite). Leave this field blank if there is no integration with a financial application. |
| <b>Example</b>           | http://xmlns.oracle.com/ABCSImpl/Retail/Core/ProcessGLAccountValidationRetailReqABCSImpl/V1                                                                                                                                                               |

**Screen: Enable WebLogic Webservice Account Validation Credentials**

The screenshot shows a window titled "Invoice Matching 14 Installer - Oracle Retail". The window has a blue header bar with the "ORACLE" logo. Below the header, the title "Enable Weblogic Webservice Account Validation Credentials" is displayed. The main content area contains the text "Enable WWAV Credentials for REIM?" followed by two radio buttons: "Yes" (which is selected) and "No". At the bottom of the window, there is a navigation bar with four buttons: "Cancel" (with a red X icon), "Back" (with a blue left arrow icon), "Next" (with a blue right arrow icon), and "Install" (with a blue circular arrow icon).

|                          |                                                                                                             |
|--------------------------|-------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | Enable WWAV Credentials for REIM?                                                                           |
| <b>Field Description</b> | Choosing Yes will navigate you to the screen asking for WebLogic Webservice Account Validation Credentials. |

Screen: WebLogic Webservice Account Validation Credentials

**Weblogic Webservice Account Validation Credentials**

Provide the credentials for the Invoice Matching Weblogic Webservice Account Validation

Webservice Account Validation user: RETAIL.USER

Webservice Account Validation password: .....

Webservice Account Validation user alias: webservice-alias

(The alias for each username/password pair must be unique)

Buttons: Cancel, Back, Next, Install

|                          |                                                                                                                                                                                          |
|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | Webservice Account Validation user                                                                                                                                                       |
| <b>Field Description</b> | The user for validating the Web service user name. A value is required in this field, even if you are not using Web service integration. The field is not validated, so enter any value. |
| <b>Example</b>           | RETAIL.USER                                                                                                                                                                              |

|                          |                                                                                                                                                                                         |
|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | Webservice Account Validation Password                                                                                                                                                  |
| <b>Field Description</b> | The password for validating Web service accounts. A value is required in this field, even if you are not using Web service integration. The field is not validated, so enter any value. |

|                          |                                                                                                                                                                                                                     |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | Webservice Account Validation Alias                                                                                                                                                                                 |
| <b>Field Description</b> | The alias for the Web service account user names. A value is required in this field, even if you are not using Web service integration. The field is not validated, so enter any value.                             |
| <b>Example</b>           | webservice-alias                                                                                                                                                                                                    |
| <b>Note</b>              | This alias must be unique. Do not use the same value for any other alias fields in the installer. If the same alias is used, entries in the wallet can override each other and cause problems with the application. |



Screen: Batch User Credentials

Invoice Matching 14 Installer - Oracle Retail

ORACLE®

Batch User Credentials

Provide the credentials for the Batch User

Batch user

ADMIN

Batch User password

.....

Batch user alias

batch-alias

(The alias for each username/password pair must be unique)

Cancel

Back

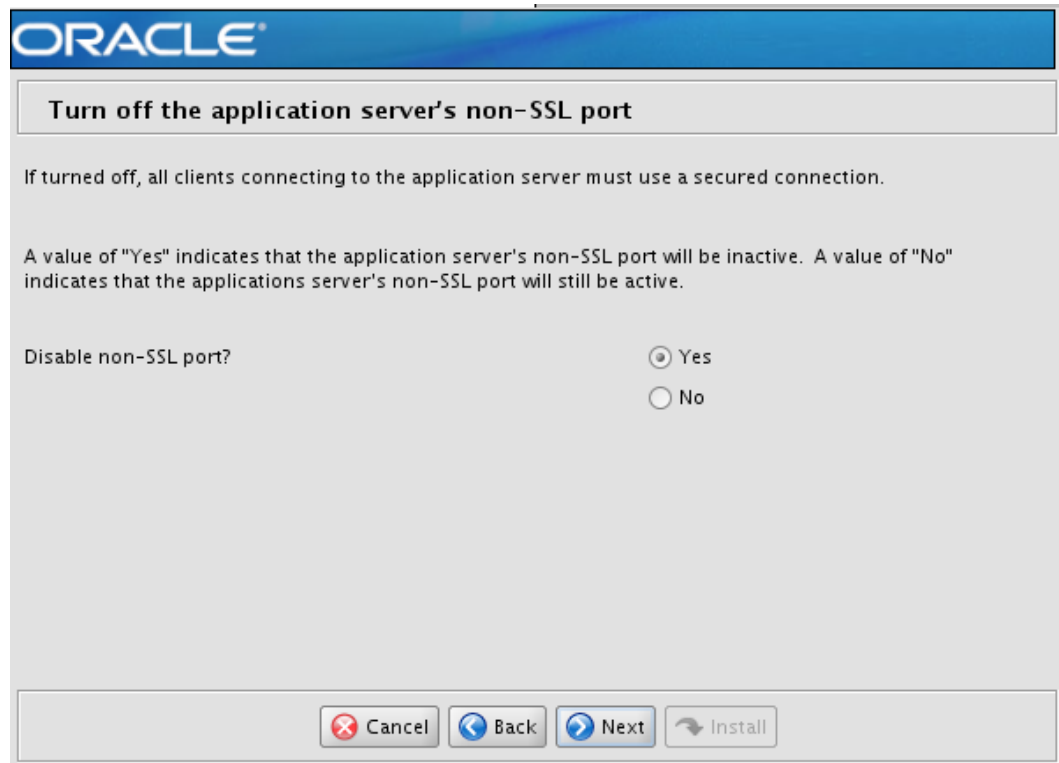
Next

Install

|                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field Title       | Batch User                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Field Description | The ReIM user name of the person running ReIM batch. It must be a valid ReIM user that already exists in the database and LDAP. It does not have to exist already in the database on the database table (IM_BUSINESS_ROLE_MEMBER), but it must exist when you try to use the alias created in this step to run batches. Using one of the user names you will supply in subsequent screens (such as Setup Application Users) is recommended. ADMIN is the default user for the ReIM application. |
| Example           | ADMIN                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

|                   |                                                                                                                                                                         |
|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field Title       | Batch User Password                                                                                                                                                     |
| Field Description | The wallet password must match the database password on the database IM_USER_AUTHORIZATION table. The ReIM default scripts include User=ADMIN with and password=rettek. |

|                          |                                                                                                                                                                                                                     |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | Batch User Alias                                                                                                                                                                                                    |
| <b>Field Description</b> | The alias for the user running ReIM batch. This alias is part of ORACLE wallet implementation. You will use this alias when running ReIM batch scripts.                                                             |
| <b>Example</b>           | BATCH-ALIAS                                                                                                                                                                                                         |
| <b>Note</b>              | This alias must be unique. Do not use the same value for any other alias fields in the installer. If the same alias is used, entries in the wallet can override each other and cause problems with the application. |

**Screen: Turn off the application server's non-SSL port**

**ORACLE**

**Turn off the application server's non-SSL port**

If turned off, all clients connecting to the application server must use a secured connection.

A value of "Yes" indicates that the application server's non-SSL port will be inactive. A value of "No" indicates that the applications server's non-SSL port will still be active.

Disable non-SSL port? ☒ Yes ☐ No

 Cancel  Back  Next  Install

---

**Note:** This screen appears only if you have enabled SSL for ReIM. Ignore this step in case you have not enabled SSL for ReIM.

---

|                          |                                                                                                                                         |
|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| <b>Field Title</b>       | Disable non-SSL port?                                                                                                                   |
| <b>Field Description</b> | Choosing Yes disables the non SSL port on the managed server. Choosing no will the leave the non SSL port of the managed server active. |



---

## Appendix: Single Sign-On for WebLogic

Single Sign-On (SSO) is a term for the ability to sign onto multiple Web applications via a single user ID/Password. There are many implementations of SSO. Oracle provides an implementation with Oracle Access Manager.

Most, if not all, SSO technologies use a session cookie to hold encrypted data passed to each application. The SSO infrastructure has the responsibility to validate these cookies and, possibly, update this information. The user is directed to log on only if the cookie is not present or has become invalid. These session cookies are restricted to a single browser session and are never written to a file.

Another facet of SSO is how these technologies redirect a user's Web browser to various servlets. The SSO implementation determines when and where these redirects occur and what the final screen shown to the user is.

Most SSO implementations are performed in an application's infrastructure and not in the application logic itself. Applications that leverage infrastructure managed authentication (such as deployment specifying Basic or Form authentication) typically have little or no code changes when adapted to work in an SSO environment.

### What Do I Need for Single Sign-On?

A Single Sign-On system involves the integration of several components, including Oracle Identity Management and Oracle Access Management. This includes the following components:

- An Oracle Internet Directory (OID) LDAP server, used to store user, role, security, and other information. OID uses an Oracle database as the back-end storage of this information.
- An Oracle Access Manager (OAM) 11g Release 1 server and administrative console for implementing and configuring policies for single sign-on.
- A Policy Enforcement Agent such as Oracle Access Manager 11g Agent (WebGate), used to authenticate the user and create the Single Sign-On cookies.
- Oracle Directory Services Manager (ODSM) application in OIM11g, used to administer users and group information. This information may also be loaded or modified via standard LDAP Data Interchange Format (LDIF) scripts.
- Additional administrative scripts for configuring the OAM system and registering HTTP servers.

Additional WebLogic managed servers will be needed to deploy the business applications leveraging the Single Sign-On technology.

### Can Oracle Access Manager Work with Other SSO Implementations?

Yes, Oracle Access Manager has the ability to interoperate with many other SSO implementations, but some restrictions exist.

## Oracle Single Sign-on Terms and Definitions

The following terms apply to single sign-on.

### Authentication

Authentication is the process of establishing a user's identity. There are many types of authentication. The most common authentication process involves a user ID and password.

### Dynamically Protected URLs

A Dynamically Protected URL is a URL whose implementing application is aware of the Oracle Access Manager environment. The application may allow a user limited access when the user has not been authenticated. Applications that implement dynamic protection typically display a Login link to provide user authentication and gain greater access to the application's resources.

### Oracle Identity Management (OIM) and Oracle Access Manager (OAM) for 11g

Oracle Identity Management (OIM) 11g includes Oracle Internet Directory and ODSM. Oracle Access Manager (OAM) 11g should be used for SSO using WebGate. Oracle Forms 11g contains Oracle HTTP server and other Retail Applications will use Oracle WebTier11g for HTTP Server.

### MOD\_WEBLOGIC

mod\_WebLogic operates as a module within the HTTP server that allows requests to be proxied from the OracleHTTP server to the Oracle WebLogic server.

### Oracle Access Manager 11g Agent (WebGate)

Oracle WebGates are policy enforcement agents which reside with relying parties and delegate authentication and authorization tasks to OAM servers.

### Oracle Internet Directory

Oracle Internet Directory (OID) is an LDAP-compliant directory service. It contains user ids, passwords, group membership, privileges, and other attributes for users who are authenticated using Oracle Access Manager.

### Partner Application

A partner application is an application that delegates authentication to the Oracle Identity Management Infrastructure. One such partner application is the Oracle HTTP Server (OHS) supplied with Oracle Forms Server or WebTier11g Server if using other Retail Applications other than Oracle Forms Applications.

All partner applications must be registered with Oracle Access Manager (OAM) 11g. An output product of this registration is a configuration file the partner application uses to verify a user has been previously authenticated.

### Statically Protected URLs

A URL is considered to be Statically Protected when an Oracle HTTP server is configured to limit access to this URL to only SSO authenticated users. Any unauthenticated attempt to access a Statically Protected URL results in the display of a login page or an error page to the user.

Servlets, static HTML pages, and JSP pages may be statically protected.

## What Single Sign-On is not

Single Sign-On is NOT a user ID/password mapping technology.

However, some applications can store and retrieve user IDs and passwords for non-SSO applications within an OID LDAP server. An example of this is the Oracle Forms Web Application framework, which maps Single Sign-On user IDs to a database logins on a per-application basis.

## How Oracle Single Sign-On Works

Oracle Access Manager involves several different components. These are:

- The Oracle Access Manager (OAM) server, which is responsible for the back-end authentication of the user.
- The Oracle Internet Directory LDAP server, which stores user IDs, passwords, and group (role) membership.
- The Oracle Access Manager Agent associated with the Web application, which verifies and controls browser redirection to the Oracle Access Manager server.
- If the Web application implements dynamic protection, then the Web application itself is involved with the OAM system.

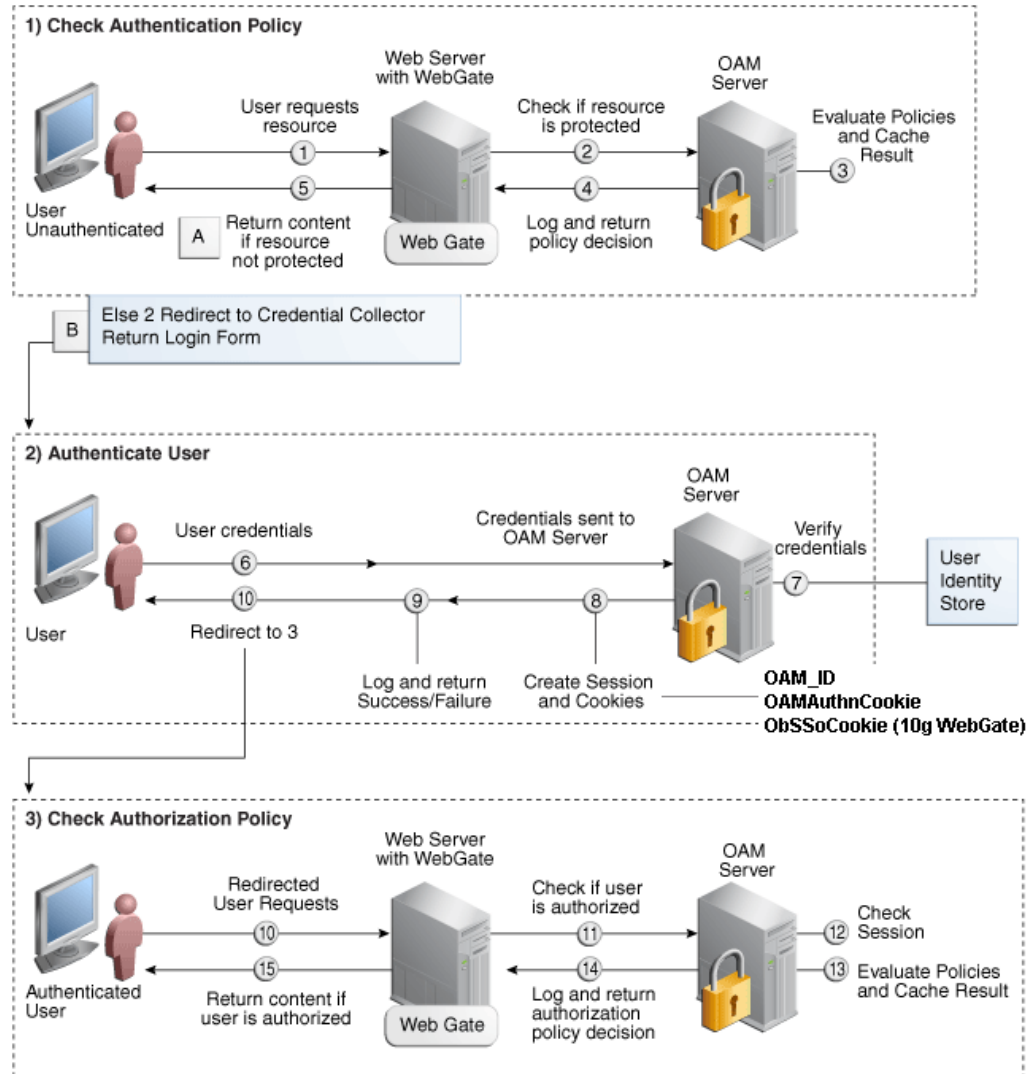
### About SSO Login Processing with OAM Agents

1. The user requests a resource.
2. Webgate forwards the request to OAM for policy evaluation
3. OAM:
  - a. Checks for the existence of an SSO cookie.
  - b. Checks policies to determine if the resource is protected and if so, how?
4. OAM Server logs and returns the decision
5. Webgate responds as follows:
  - **Unprotected Resource:** Resource is served to the user
  - **Protected Resource:**  
Resource is redirected to the credential collector.  
The login form is served based on the authentication policy.  
Authentication processing begins
6. User sends credentials
7. OAM verifies credentials
8. OAM starts the session and creates the following host-based cookies:
  - **One per partner:** OAMAuthnCookie set by 11g WebGates using authentication token received from the OAM Server after successful authentication.  
**Note:** A valid cookie is required for a session.
  - **One for OAM Server:** OAM\_ID
9. OAM logs Success or Failure.
10. Credential collector redirects to WebGate and authorization processing begins.
11. WebGate prompts OAM to look up policies, compare them to the user's identity, and determine the user's level of authorization.
12. OAM logs policy decision and checks the session cookie.
13. OAM Server evaluates authorization policies and cache the result.
14. OAM Server logs and returns decisions

15. WebGate responds as follows:

- If the authorization policy allows access, the desired content or applications are served to the user.
- If the authorization policy denies access, the user is redirected to another URL determined by the administrator.

### SSO Login Processing with OAM Agents





## Installation Overview

Installing an Oracle Retail supported Single Sign-On installation using OAM11g requires installation of the following:

1. Oracle Internet Directory (OID) LDAP server and the Oracle Directory Services Manager. They are typically installed using the Installer of Oracle Identity Management 11gR1 (11.1.1.7). The ODSM application can be used for user and realm management within OID.
2. Oracle Access Manager 11gR1 (11.1.1.7) has to be installed and configured.
3. Additional midtier instances (such as Oracle Forms 11g) for Oracle Retail applications based on Oracle Forms technologies (such as RMS). These instances must be registered with the OAM installed in step 2.
4. Additional application servers to deploy other Oracle Retail applications and performing application specific initialization and deployment activities must be registered with OAM installed in step 2.

### Infrastructure Installation and Configuration

The Infrastructure installation for Oracle Access Manager (OAM) is dependent on the environment and requirements for its use. Deploying Oracle Access Manager (OAM) to be used in a test environment does not have the same availability requirements as for a production environment. Similarly, the Oracle Internet Directory (OID) LDAP server can be deployed in a variety of different configurations. See the *Oracle Identity Management Installation Guide* 11g.

### OID User Data

Oracle Internet Directory is an [LDAP v3](#) compliant directory server. It provides standards-based user definitions out of the box.

Customers with existing corporate LDAP implementations may need to synchronize user information between their existing LDAP directory servers and OID. OID supports standard LDIF file formats and provides a JNDI compliant set of Java classes as well. Moreover, OID provides additional synchronization and replication facilities to integrate with other corporate LDAP implementations.

Each user ID stored in OID has a specific record containing user specific information. For role-based access, groups of users can be defined and managed within OID. Applications can thus grant access based on group (role) membership saving administration time and providing a more secure implementation.

## User Management

User Management consists of displaying, creating, updating or removing user information. There are many methods of managing an LDAP directory including LDIF scripts or Oracle Directory Services Manager (ODSM) available for OID11g.

### ODSM

Oracle Directory Services Manager (ODSM) is a Web-based application used in OID11g is designed for both administrators and users which enables you to configure the structure of the directory, define objects in the directory, add and configure users, groups, and other entries. ODSM is the interface you use to manage entries, schema, security, adapters, extensions, and other directory features.

### **LDIF Scripts**

Script based user management can be used to synchronize data between multiple LDAP servers. The standard format for these scripts is the LDAP Data Interchange Format (LDIF). OID supports LDIF script for importing and exporting user information. LDIF scripts may also be used for bulk user load operations.

### **User Data Synchronization**

The user store for Oracle Access Manager resides within the Oracle Internet Directory (OID) LDAP server. Oracle Retail applications may require additional information attached to a user name for application-specific purposes and may be stored in an application-specific database. Currently, there are no Oracle Retail tools for synchronizing changes in OID stored information with application-specific user stores. Implementers should plan appropriate time and resources for this process. Oracle Retail strongly suggests that you configure any Oracle Retail application using an LDAP for its user store to point to the same OID server used with Oracle Access Manager.

---

---

## Appendix: URL Reference

Both the database schema and application installers for the Invoice Matching product require certain URLs, including the following.

### JDBC URL for a Database

Used by the Java application and by the installer to connect to the database.

Thick Client Syntax: `jdbc:oracle:thin:@<sid>`

<sid>: system identifier for the database

---

---

**Example:** `jdbc:oracle:oci:@mysid`

---

---

Thin Client Syntax: `jdbc:oracle:thin:@<host>:<port>:<sid>`

<host>: hostname of the database server

<port>: database listener port

<sid>: system identifier for the database

---

---

**Example:** `jdbc:oracle:thin:@myhost:1521:mysid`

---

---

Standard Pluggable DB Thin connection Syntax using ServiceName

`jdbc:oracle:thin:@<host>:<port>/<mydbservice>`

<host>: hostname of the database server

<port>: database listener port

<mydbservice>: system identifier for the database

---

---

**Example:**  
`jdbc:oracle:thin:@myhost:1521/<mydbservice>`

---

---



---

## Appendix: Common Installation Errors

This section provides some common errors encountered during installation of ReIM.

### ConcurrentModificationException in Installer GUI

#### Symptom

In GUI mode, the Errors tab shows the following error:

```
java.util.ConcurrentModificationException
      at
java.util.AbstractList$Itr.checkForComodification(AbstractList.java:448)
      at java.util.AbstractList$Itr.next(AbstractList.java:419)
... etc
```

#### Solution

You can ignore this error. It is related to third-party Java Swing code for rendering of the installer GUI and does not affect the retail product installation.

### Warning: Could not find X Input Context

#### Symptom

The following text appears in the console window during execution of the installer in GUI mode:

```
Couldn't find X Input Context
```

#### Solution

This message is harmless and can be ignored.

### GUI screens fail to open when running Installer

#### Symptom

When running the installer in GUI mode, the screens fail to open and the installer ends, returning to the console without an error message. The ant.install.log file contains this error:

```
Fatal exception: Width (0) and height (0) cannot be <= 0
java.lang.IllegalArgumentException: Width (0) and height (0) cannot be <= 0
```

#### Solution

This error is encountered when Antinstaller is used in GUI mode with certain X Servers. To work around this issue, copy ant.install.properties.sample to ant.install.properties and rerun the installer.

## Hostname Verification Error when SSL is used

### Symptom:

The Application installer fails saying that the reim-server could not restart with the below error.

```
[exec] This Exception occurred at Thu Nov 14 04:20:39 EST 2013.  
[exec] javax.naming.CommunicationException [Root exception is  
java.net.ConnectException: t3s://msp52420:15004: Destination unreachable; nested  
exception is:  
[exec] javax.net.ssl.SSLKeyException: [Security:090504]Certificate chain  
received from msp52420 - 10.141.53.240 failed hostname verification check.  
Certificate contained msp52420.us.oracle.com but check expected msp52420; No  
available router to destination]
```

### Solution:

Provide the complete hostname in the “Host Details” field of the installer screen (i.e., msp52420.us.oracle.com instead of msp5240) and the install will go through successfully.

---

## Appendix: Setting Up Password Stores with wallets/credential stores

As part of an application installation, administrators must set up password stores for user accounts using wallets/credential stores. Some password stores must be installed on the application database side. While the installer handles much of this process, the administrators must perform some additional steps.

Password stores for the application and application server user accounts must also be installed; however, the installer takes care of this entire process.

Oracle Retail Merchandising applications now have three different types of password stores. They are database wallets, java wallets, and database credential stores. Background and how to administer them below are explained in this appendix

### About Database Password Stores and Oracle Wallet

Oracle databases have allowed other users on the server to see passwords in case database connect strings (username/password@db) were passed to programs. In the past, users could navigate to `ps -ef|grep <username>` to see the password if the password was supplied in the command line when calling a program.

To make passwords more secure, Oracle Retail has implemented the Oracle Software Security Assurance (OSSA) program. Sensitive information such as user credentials now must be encrypted and stored in a secure location. This location is called password stores or wallets. These password stores are secure software containers that store the encrypted user credentials.

Users can retrieve the credentials using aliases that were set up when encrypting and storing the user credentials in the password store. For example, if username/password@db is entered in the command line argument and the alias is called db\_username, the argument to a program is as follows:

```
sqlplus /@db_username
```

This would connect to the database as it did previously, but it would hide the password from any system user.

After this is configured, as in the example above, the application installation and the other relevant scripts are no longer needed to use embedded usernames and passwords. This reduces any security risks that may exist because usernames and passwords are no longer exposed.

When the installation starts, all the necessary user credentials are retrieved from the Oracle Wallet based on the alias name associated with the user credentials.

There are three different types of password stores. One type explain in the next section is for database connect strings used in program arguments (such as sqlplus /@db\_username). The others are for Java application installation and application use.

## Setting Up Password Stores for Database User Accounts

After the database is installed and the default database user accounts are set up, administrators must set up a password store using the Oracle wallet. This involves assigning an alias for the username and associated password for each database user account. The alias is used later during the application installation. This password store must be created on the system where the application server and database client are installed.

This section describes the steps you must take to set up a wallet and the aliases for the database user accounts. For more information on configuring authentication and password stores, see the *Oracle Database Security Guide*.

---

**Note:** In this section, `<wallet_location>` is a placeholder text for illustration purposes. Before running the command, ensure that you specify the path to the location where you want to create and store the wallet.

---

To set up a password store for the database user accounts, perform the following steps:

1. Create a wallet using the following command:

```
mkstore -wrl <wallet_location> -create
```

After you run the command, a prompt appears. Enter a password for the Oracle Wallet in the prompt.

---

**Note:** The `mkstore` utility is included in the Oracle Database Client installation.

---

The wallet is created with the auto-login feature enabled. This feature enables the database client to access the wallet contents without using the password. For more information, refer to the *Oracle Database Advanced Security Administrator's Guide*.

2. Create the database connection credentials in the wallet using the following command:

```
mkstore -wrl <wallet_location> -createCredential <alias-name> <database-user-name>
```

After you run the command, a prompt appears. Enter the password associated with the database user account in the prompt.

3. Repeat Step 2 for all the database user accounts.

4. Update the `sqlnet.ora` file to include the following statements:

```
WALLET_LOCATION = (SOURCE = (METHOD = FILE) (METHOD_DATA = (DIRECTORY =  
<wallet_location>)))  
SQLNET.WALLET_OVERRIDE = TRUE  
SSL_CLIENT_AUTHENTICATION = FALSE
```

5. Update the `tnsnames.ora` file to include the following entry for each alias name to be set up.

```
<alias-name> =  
  (DESCRIPTION =  
    (ADDRESS_LIST =  
      (ADDRESS = (PROTOCOL = TCP) (HOST = <host>) (PORT = <port>))  
    )  
    (CONNECT_DATA =  
      (SERVICE_NAME = <service>)  
    )  
  )
```



In the previous example, <alias-name>, <host>, <port>, and <service> are placeholder text for illustration purposes. Ensure that you replace these with the relevant values.

## Setting up Wallets for Database User Accounts

The following examples show how to set up wallets for database user accounts for the following applications:

- For RMS, RWMS, RPM Batch using sqlplus or sqlldr, RETL, RMS, RWMS, and ARI

### For RMS, RWMS, RPM Batch using sqlplus or sqlldr, RETL, RMS, RWMS, and ARI

To set up wallets for database user accounts, do the following.

1. Create a new directory called wallet under your folder structure.

```
cd /projects/rms14/dev/
mkdir .wallet
```

---

**Note:** The default permissions of the wallet allow only the owner to use it, ensuring the connection information is protected. If you want other users to be able to use the connection, you must adjust permissions appropriately to ensure only authorized users have access to the wallet.

---

2. Create a sqlnet.ora in the wallet directory with the following content.

```
WALLET_LOCATION = (SOURCE = (METHOD = FILE) (METHOD_DATA =
(DIRECTORY = /projects/rms14/dev/.wallet)) )
SQLNET.WALLET_OVERRIDE=TRUE
SSL_CLIENT_AUTHENTICATION=FALSE
```

---

**Note:** WALLET\_LOCATION must be on line 1 in the file.

---

3. Setup a tnsnames.ora in the wallet directory. This tnsnames.ora includes the standard tnsnames.ora file. Then, add two custom tns\_alias entries that are only for use with the wallet. For example, sqlplus /@dvols29\_rms01user.

ifile = /u00/oracle/product/11.2.0.1/network/admin/tnsnames.ora  
Examples for a NON pluggable db:

```
dvols29_rms01user =
(DESCRIPTION = (ADDRESS_LIST = (ADDRESS = (PROTOCOL = tcp)
(host = xxxxxx.us.oracle.com) (Port = 1521)))
(CONNECT_DATA = (SID = <sid_name> (GLOBAL_NAME = <sid_name>)))
dvols29_rms01user.world =
(DESCRIPTION = (ADDRESS_LIST = (ADDRESS = (PROTOCOL = tcp)
(host = xxxxxx.us.oracle.com) (Port = 1521)))
(CONNECT_DATA = (SID = <sid_name>) (GLOBAL_NAME = <sid_name>)))
Examples for a pluggable db:
```

```
dvols29_rms01user =
(DESCRIPTION = (ADDRESS_LIST = (ADDRESS = (PROTOCOL = tcp)
(host = xxxxxx.us.oracle.com) (Port = 1521)))
(CONNECT_DATA = (SERVICE_NAME = <pluggable db name>)))
dvols29_rms01user.world =
(DESCRIPTION = (ADDRESS_LIST = (ADDRESS = (PROTOCOL = tcp)
(host = xxxxxx.us.oracle.com) (Port = 1521)))
(CONNECT_DATA = (SERVICE_NAME = <pluggable db name>)))
```

---

**Note:** It is important to not just copy the tnsnames.ora file because it can quickly become out of date. The ifile clause (shown above) is key.

---

4. Create the wallet files. These are empty initially.
  - a. Ensure you are in the intended location.

```
$ pwd
/projects/rms14/dev/.wallet
```
  - b. Create the wallet files.

```
$ mkstore -wrl . -create
```
  - c. Enter the wallet password you want to use. It is recommended that you use the same password as the UNIX user you are creating the wallet on.
  - d. Enter the password again.

Two wallet files are created from the above command:

    - ewallet.p12
    - cwallet.sso
5. Create the wallet entry that associates the user name and password to the custom tns alias that was setup in the wallet's tnsnames.ora file.

```
mkstore -wrl . -createCredential <tns_alias> <username> <password>
```

---

**Example:**

```
mkstore -wrl . -createCredential dvols29_rms01user
rms01user passwd
```

---

6. Test the connectivity. The ORACLE\_HOME used with the wallet must be the same version or higher than what the wallet was created with.

```
$ export TNS_ADMIN=/projects/rms14/dev/.wallet /* This is very import to use
wallet to point at the alternate tnsnames.ora created in this example */
```

```
$ sqlplus /@dvols29_rms01user
```

```
SQL*Plus: Release 11
```

```
Connected to:
Oracle Database 11g
```

```
SQL> show user
USER is "rms01user"
```

Running batch programs or shell scripts would be similar:

```
Ex: dtesys /@dvols29_rms01user
script.sh /@dvols29_rms01user
```

Set the UP unix variable to help with some compiles :

```
export UP=/@dvols29_rms01user
for use in RMS batch compiles, and RMS, RWMs, and ARI forms compiles.
```

As shown in the example above, users can ensure that passwords remain invisible.

### Additional Database Wallet Commands

The following is a list of additional database wallet commands.

- Delete a credential on wallet

```
mkstore -wrl . -deleteCredential dvols29_rms01user
```
- Change the password for a credential on wallet

```
mkstore -wrl . -modifyCredential dvols29_rms01user rms01user passwd
```

- List the wallet credential entries  
`mkstore -wrl . -list`  
 This command returns values such as the following.  
`oracle.security.client.connect_string1`  
`oracle.security.client.user1`  
`oracle.security.client.password1`
- View the details of a wallet entry  
`mkstore -wrl . -viewEntry oracle.security.client.connect_string1`  
 Returns the value of the entry:  
`dvols29_rms01user`  
`mkstore -wrl . -viewEntry oracle.security.client.user1`  
 Returns the value of the entry:  
`rms01user`  
  
`mkstore -wrl . -viewEntry oracle.security.client.password1`  
 Returns the value of the entry:  
`Passwd`

## Setting up RETL Wallets

RETL creates a wallet under `$RFX_HOME/etc/security`, with the following files:

- `cwallet.sso`
- `jazn-data.xml`
- `jps-config.xml`
- `README.txt`

To set up RETL wallets, perform the following steps:

1. Set the following environment variables:
  - `ORACLE_SID=<retaildb>`
  - `RFX_HOME=/u00/rfx/rfx-13`
  - `RFX_TMP=/u00/rfx/rfx-13/tmp`
  - `JAVA_HOME=/usr/jdk1.6.0_12.64bit`
  - `LD_LIBRARY_PATH=$ORACLE_HOME`
  - `PATH=$RFX_HOME/bin:$JAVA_HOME/bin:$PATH`
2. Change directory to `$RFX_HOME/bin`.
3. Run `setup-security-credential.sh`.
  - Enter 1 to add a new database credential.
  - Enter the dbuseralias. For example, `retl_java_rms01user`.
  - Enter the database user name. For example, `rms01user`.
  - Enter the database password.
  - Re-enter the database password.
  - Enter D to exit the setup script.
4. Update your RETL environment variable script to reflect the names of both the Oracle Networking wallet and the Java wallet.  
 For example, to configure RETLforRPAS, modify the following entries in `$MMHOME/RETLforRPAS/rfx/etc/rmse_rpas_config.env`.
  - The `RETL_WALLET_ALIAS` should point to the Java wallet entry:

- export RETL\_WALLET\_ALIAS="retl\_java\_rms01user"
  - The ORACLE\_WALLET\_ALIAS should point to the Oracle network wallet entry:
    - export ORACLE\_WALLET\_ALIAS="dvo1s29\_rms01user"
  - The SQLPLUS\_LOGON should use the ORACLE\_WALLET\_ALIAS:
    - export SQLPLUS\_LOGON="/\${ORACLE\_WALLET\_ALIAS}"
- 5. To change a password later, run setup-security-credential.sh.
  - Enter 2 to update a database credential.
  - Select the credential to update.
  - Enter the database user to update or change.
  - Enter the password of the database user.
  - Re-enter the password.

## For Java Applications (SIM, ReIM, RPM, RIB, RSL, AIP, Alloc batch, RETL)

For Java applications, consider the following:

- For database user accounts, ensure that you set up the same alias names between the password stores (database wallet and Java wallet). You can provide the alias name during the installer process.
- Document all aliases that you have set up. During the application installation, you must enter the alias names for the application installer to connect to the database and application server.
- Passwords are not used to update entries in Java wallets. Entries in Java wallets are stored in partitions, or application-level keys. In each retail application that has been installed, the wallet is located in  
<WEBLOGIC\_DOMAIN\_HOME>/retail/<appname>/config Example:  
/u00/webadmin/product/10.3.6/WLS/user\_projects/domains/14\_mck\_soa\_domain/retail/reim14/config
- Application installers should create the Java wallets for you, but it is good to know how this works for future use and understanding.
- Scripts are located in <WEBLOGIC\_DOMAIN\_HOME>/retail/<appname>/retail-public-security-api/bin for administering wallet entries.
- Example:
  - /u00/webadmin/product/10.3.6/WLS/user\_projects/domains/REIMDomain/retail/reim14/retail-public-security-api/bin
- In this directory is a script to help you update each alias entry without having to remember the wallet details. For example, if you set the RPM database alias to rms01user, you will find a script called update-RMS01USER.sh.

---

**Note:** These scripts are available only with applications installed by way of an installer.

---

- Two main scripts are related to this script in the folder for more generic wallet operations: dump\_credentials.sh and save\_credential.sh.
- If you have not installed the application yet, you can unzip the application zip file and view these scripts in <app>/application/retail-public-security-api/bin.
- Example:
  - /u00/webadmin/reim14/application/retail-public-security-api/bin

**update-<ALIAS>.sh**

update-<ALIAS>.sh updates the wallet entry for this alias. You can use this script to change the user name and password for this alias. Because the application refers only to the alias, no changes are needed in application properties files.

Usage:

```
update-<username>.sh <myuser>
```

Example:

```
mspdev71:[1034WLS]
/u00/webadmin/product/10.3.x/WLS/user_projects/domains/RPMDomain/retail/rpm14/retail-public-security-api/bin> ./update-RMS01USER.sh
usage: update-RMS01USER.sh <username>
<username>: the username to update into this alias.
Example: update-RMS01USER.sh myuser
Note: this script will ask you for the password for the username that you pass in.
mspdev71:[1034WLS]
/u00/webadmin/product/10.3.x/WLS/user_projects/domains/RPMDomain/retail/rpm14/retail-public-security-api/bin>
```

**dump\_credentials.sh**

dump\_credentials.sh is used to retrieve information from wallet. For each entry found in the wallet, the wallet partition, the alias, and the user name are displayed.

Note that the password is not displayed. If the value of an entry is uncertain, run save\_credential.sh to resave the entry with a known password.

```
dump_credentials.sh <wallet location>
```

Example:

```
dump_credentials.sh
location:/u00/webadmin/product/10.3.x/WLS/user_projects/domains/REIMDomain/retail/reim14/config
```

**Retail Public Security API Utility**

```
=====
Below are the credentials found in the wallet at the
location:/u00/webadmin/product/10.3.x/WLS/user_projects/domains/REIMDomain/retail/reim14/config
=====
```

```
Application level key partition name:reim14
User Name Alias:WLS-ALIAS User Name:weblogic
User Name Alias:RETAIL-ALIAS User Name:retail.user
User Name Alias:LDAP-ALIAS User Name:RETAIL.USER
User Name Alias:RMS-ALIAS User Name:rms14mock
User Name Alias:REIMBAT-ALIAS User Name:reimbat
```

**save\_credential.sh**

save\_credential.sh is used to update the information in wallet. If you are unsure about the information that is currently in the wallet, use dump\_credentials.sh as indicated above.

save\_credential.sh -a <alias> -u <user> -p <partition name> -l <path of the wallet file location where credentials are stored>

Example:

```
mispdv351:[1036_WLS] /u00/webadmin/mock14_testing/rtil/rtil/application/retail-  
public-security-api/bin> save_credential.sh -l wallet_test -a myalias -p  
mypartition -u myuser
```

```
=====
Retail Public Security API Utility
=====
```

Enter password:  
Verify password:

---

**Note:** -p in the above command is for partition name. You must specify the proper partition name used in application code for each Java application.

save\_credential.sh and dump\_credentials.sh scripts are the same for all applications. If using save\_credential.sh to add a wallet entry or to update a wallet entry, bounce the application/managed server so that your changes are visible to the application. Also, save a backup copy of your cwallet.sso file in a location outside of the deployment path, because redeployment or reinstallation of the application will wipe the wallet entries you made after installation of the application. To restore your wallet entries after a redeployment/reinstallation, copy the backed up cwallet.sso file over the cwallet.sso file. Then bounce the application/managed server.

---

**Usage**

```
=====
Retail Public Security API Utility
=====
```

```
usage: save_credential.sh -au[plh]
E.g. save_credential.sh -a rms-alias -u rms_user -p rib-rms -l ./
-a, --userNameAlias <arg>          alias for which the credentials
needs to be stored
-h, --help                          usage information
-l, --locationofWalletDir <arg>     location where the wallet file is
created.If not specified, it creates the wallet under secure-credential-wallet
directory which is already present under the retail-public-security-api/
directory.
-p, --appLevelKeyPartitionName <arg> application level key partition name
-u, --userName <arg>                username to be stored in secure
credential wallet for specified alias*
```

## How does the Wallet Relate to the Application?

The ORACLE Retail Java applications have the wallet alias information you create in an <app-name>.properties file. Below is the reim.properties file. Note the database information and the user are presented as well. The property called datasource.credential.alias=RMS-ALIAS uses the ORACLE wallet with the argument of RMS-ALIAS at the csm.wallet.path and csm.wallet.partition.name = reim14 to retrieve the password for application use.

Reim.properties code sample:

```
datasource.url=jdbc:oracle:thin:@mspxxxx.us.oracle.com:1521:pkols07
datasource.schema.owner=rms14mock
datasource.credential.alias=RMS-ALIAS
# =====
# ossa related Configuration
#
# These settings are for ossa configuration to store credentials.
# =====

csm.wallet.path=/u00/webadmin/product/10.3.x/WLS/user_projects/domains/REIMDomain/
retail/reim14/config
csm.wallet.partition.name=reim14
```

## How does the Wallet Relate to Java Batch Program use?

Some of the ORACLE Retail Java batch applications have an alias to use when running Java batch programs. For example, alias REIMBAT-ALIAS maps through the wallet to dbuser RMS01APP, already on the database. To run a ReIM batch program the format would be: reimbatchpgmname REIMBAT-ALIAS <other arguments as needed by the program in question>

## Database Credential Store Administration

ORACLE Retail 14.0.3 brings something new into the password stores. A domain level database credential store. This is used in RPM login processing, SIM login processing, and Allocation login processing and policy information for application permission. Setting up the database credential store is addressed in the RPM, SIM, and Alloc 14.0.3 install guides.

The following sections show an example of how to administer the password stores thru ORACLE Enterprise Manger Fusion Middleware Control, a later section will show how to do this thru WLST scripts.

1. The first step is to use your link to Oracle Enterprise Manager Fusion Middleware Control for the domain in question. Locate your domain on the left side of the screen and do a right mouse click on the domain and select **Security > Credentials**

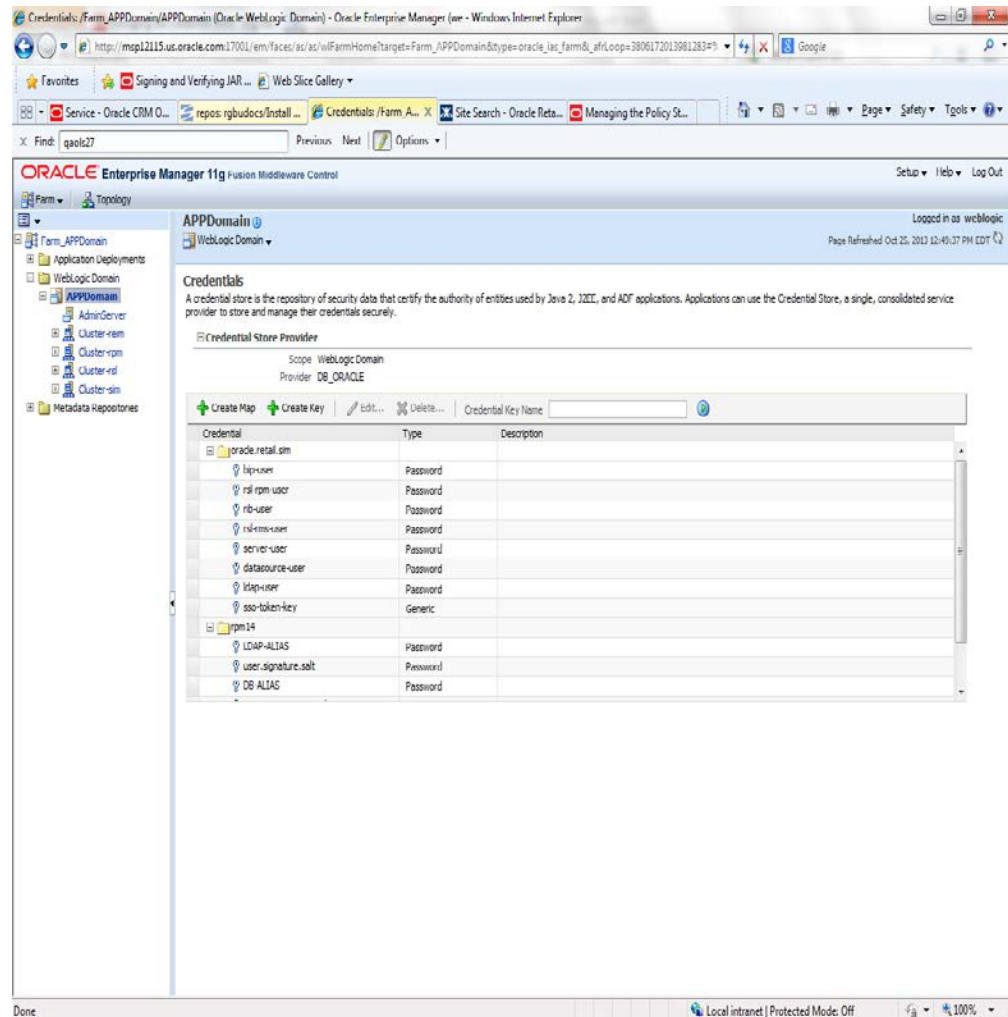
The screenshot shows the Oracle Enterprise Manager 11g Fusion Middleware Control interface. The left-hand tree view shows the hierarchy: Farm > Farm\_APPDomain > WebLogic Domain > APPDomain. A right-click context menu is open over the 'APPDomain' node, with the path 'Security > Credentials' highlighted. The main content area displays the 'Farm\_APPDomain' configuration page, showing a table of components and their status.

| Name                  | Status | Host               | CPU Usage (%) |
|-----------------------|--------|--------------------|---------------|
| WebLogic Domain       |        |                    |               |
| APPDomain             |        |                    |               |
| Admin-Server          | Up     | msp12115.us.ora... | 0.12          |
| Cluster-reim          | Up     |                    |               |
| reim-12115            | Up     | msp12115.us.ora... |               |
| reim-12116            | Up     | msp12115.us.ora... |               |
| Cluster-rpm           | Up     |                    |               |
| rpm-12115             | Up     | msp12115.us.ora... |               |
| rpm-12116             | Up     | msp12115.us.ora... |               |
| Cluster-rsl           | Up     |                    |               |
| rsl-12115             | Up     | msp12115.us.ora... |               |
| rsl-12116             | Up     | msp12115.us.ora... |               |
| Cluster-sim           | Up     |                    |               |
| sim-12115             | Up     | msp12115.us.ora... |               |
| sim-12116             | Up     | msp12115.us.ora... |               |
| Metadata Repositories |        |                    |               |
| mds-owsm              |        | msp12115.us.ora... |               |

The bottom right corner of the interface shows the 'Farm Resource Center' with links for 'Before You Begin', 'Typical Administration Tasks', and 'Other Resources'.

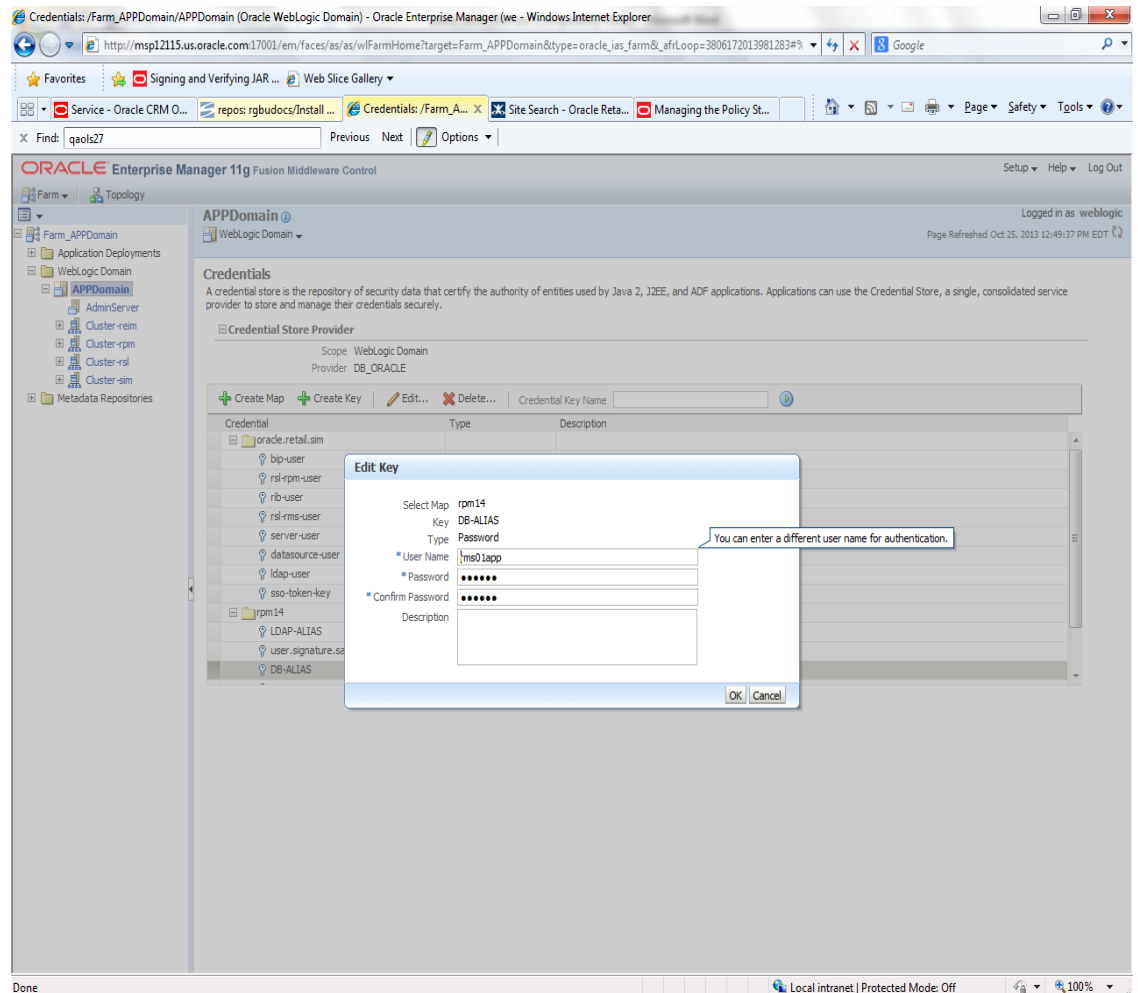


- Click on Credentials and you will get a screen similar to the following. The following screen is expanded to make it make more sense. From here you can administer credentials.



The Create Map add above is to create a new map with keys under it. A map would usually be an application such as rpm14. The keys will usually represent alias to various users (database user, WebLogic user, LDAP user, etc). The application installer should add the maps so you should not often have to add a map.

Creation of the main keys for an application will also be built by the application installer. You will not be adding keys often as the installer puts the keys out and the keys talk to the application. You may be using EDIT on a key to see what user the key/alias points to and possibly change/reset its password. To edit a key/alias, highlight the key/alias in question and push the edit icon nearer the top of the page. You will then get a screen as follows:



The screen above shows the map (rpm14) that came from the application installer, the key (DB-ALIAS) that came from the application installer (some of the keys/alias are selected by the person who did the application install, some are hard coded by the application installer in question), the type (in this case password), and the user name and password. This is where you would check to see that the user name is correct and reset the password if needed. REMEMBER, a change to an item like a database password WILL make you come into this and also change the password. Otherwise your application will NOT work correctly.

## Managing Credentials with WSLT/OPSS Scripts

This procedure is optional as you can administer the credential store through the Oracle enterprise manager associated with the domain of your application install for RPM, SIM, or Allocation.

An Oracle Platform Security Scripts (OPSS) script is a WLST script, in the context of the Oracle WebLogic Server. An online script is a script that requires a connection to a running server. Unless otherwise stated, scripts listed in this section are online scripts and operate on a database credential store. There are a few scripts that are offline, that is, they do not require a server to be running to operate.

Read-only scripts can be performed only by users in the following WebLogic groups: Monitor, Operator, Configurator, or Admin. Read-write scripts can be performed only by users in the following WebLogic groups: Admin or Configurator. All WLST scripts are available out-of-the-box with the installation of the Oracle WebLogic Server.

WLST scripts can be run in interactive mode or in script mode. In interactive mode, you enter the script at a command-line prompt and view the response immediately after. In script mode, you write scripts in a text file (with a .py file name extension) and run it without requiring input, much like the directives in a shell script.

For platform-specific requirements to run an OPSS script, see [http://docs.oracle.com/cd/E21764\\_01/core.1111/e10043/managepols.htm#CIHIBBDJ](http://docs.oracle.com/cd/E21764_01/core.1111/e10043/managepols.htm#CIHIBBDJ)

The weakness with the WLST/OPSS scripts is that you have to already know your map name and key name. In many cases, you do not know or remember that. The database credential store way through enterprise manager is a better way to find your map and key names easily when you do not already know them. A way in a command line mode to find the map name and alias is to run `orapki`. An example of `orapki` is as follows:

```
msp12115:[1036_APP] /u00/webadmin/product/wls_apps/oracle_common/bin>
./orapki wallet display -wallet
/u00/webadmin/product/wls_apps/user_projects/domains/APPDomain/config/fmw
config
```

(where the path above is the domain location of the wallet)

Output of `orapki` is below. This shows map name of `rpm14` and each alias in the wallet:

Oracle PKI Tool : Version 11.1.1.7.0

Copyright (c) 2004, 2011, Oracle and/or its affiliates. All rights reserved.

Requested Certificates:

User Certificates:

Oracle Secret Store entries:

`rpm14@#3#@DB-ALIAS`

`rpm14@#3#@LDAP-ALIAS`

`rpm14@#3#@RETAIL.USER`

`rpm14@#3#@user.signature.salt`

`rpm14@#3#@user.signature.secretkey`

`rpm14@#3#@WEBLOGIC-ALIAS`

`rpm14@#3#@WLS-ALIAS`

Trusted Certificates:

Subject: OU=Class 1 Public Primary Certification Authority,O=VeriSign\, Inc.,C=US

OPSS provides the following scripts on all supported platforms to administer credentials (all scripts are online, unless otherwise stated. You need the map name and the key name to run the scripts below

- listCred
- updateCred
- createCred
- deleteCred
- modifyBootStrapCredential
- addBootStrapCredential

## listCred

The script `listCred` returns the list of attribute values of a credential in the credential store with given map name and key name. This script lists the data encapsulated in credentials of type password only.

### Script Mode Syntax

```
ListCred.py -map mapName -key keyName
```

### Interactive Mode Syntax

```
ListCred(map="mapName", key="keyName")
```

The meanings of the arguments (all required) are as follows:

- `map` specifies a map name (folder).
- `key` specifies a key name.

Examples of Use:

The following invocation returns all the information (such as user name, password, and description) in the credential with map name `myMap` and key name `myKey`:

```
ListCred.py -map myMap -key myKey
```

The following example shows how to run this command and similar credential commands with WLS:

```
msp12115:[1036_APP] /u00/webadmin/product/wls_apps/oracle_common/common/bin>  
sh wlst.sh
```

```
Initializing WebLogic Scripting Tool (WLST)...
```

```
Welcome to WebLogic Server Administration Scripting Shell
```

```
wls:/offline> connect('weblogic','password123','msp12115.us.oracle.com:17001')  
Connecting to t3://msp12115.us.oracle.com:17001 with userid weblogic ...  
Successfully connected to Admin Server 'AdminServer' that belongs to domain  
'APPDomain'.
```

```
wls:/APPDomain/serverConfig> listCred(map="rpm14",key="DB-ALIAS")  
Already in Domain Runtime Tree
```

```
[Name : rms01app, Description : null, expiry Date : null]  
PASSWORD:retail
```

\*The above means for map `rpm14` in `APPDomain`, alias `DB-ALIAS` points to database user `rms01app` with a password of `retail`

## updateCred

The script `updateCred` modifies the type, user name, and password of a credential in the credential store with given map name and key name. This script updates the data encapsulated in credentials of type password only. Only the interactive mode is supported.

### Interactive Mode Syntax

```
updateCred(map="mapName", key="keyName", user="userName",  
password="passw", [desc="description"])
```

The meanings of the arguments (optional arguments are enclosed by square brackets) are as follows:

- `map` specifies a map name (folder) in the credential store.
- `key` specifies a key name.
- `user` specifies the credential user name.
- `password` specifies the credential password.
- `desc` specifies a string describing the credential.

Example of Use:

The following invocation updates the user name, password, and description of the password credential with map name `myMap` and key name `myKey`:

```
updateCred(map="myMap", key="myKey", user="myUsr",  
password="myPassw")
```

## createCred

The script `createCred` creates a credential in the credential store with a given map name, key name, user name and password. This script can create a credential of type password only. Only the interactive mode is supported.

### Interactive Mode Syntax

```
createCred(map="mapName", key="keyName", user="userName", password="passw",  
[desc="description"])
```

The meanings of the arguments (optional arguments are enclosed by square brackets) are as follows:

- `map` specifies the map name (folder) of the credential.
- `key` specifies the key name of the credential.
- `user` specifies the credential user name.
- `password` specifies the credential password.
- `desc` specifies a string describing the credential.

Example of Use:

The following invocation creates a password credential with the specified data:

```
createCred(map="myMap", key="myKey", user="myUsr", password="myPassw")
```

## deleteCred

The script `deleteCred` removes a credential with given map name and key name from the credential store.

### Script Mode Syntax

```
deleteCred.py -map mapName -key keyName
```

**Interactive Mode Syntax**

```
deleteCred(map="mapName", key="keyName")
```

The meanings of the arguments (all required) are as follows:

- `map` specifies a map name (folder).
- `key` specifies a key name.

Example of Use:

The following invocation removes the credential with map name `myMap` and key name `myKey`:

```
deleteCred.py -map myMap -key myKey
```

**modifyBootstrapCredential**

The offline script `modifyBootstrapCredential` modifies the bootstrap credentials configured in the default `jps` context, and it is typically used in the following scenario: suppose that the policy and credential stores are LDAP-based, and the credentials to access the LDAP store (stored in the LDAP server) are changed. Then this script can be used to seed those changes into the bootstrap credential store.

This script is available in interactive mode only.

**Interactive Mode Syntax**

```
modifyBootstrapCredential(jpsConfigFile="pathName",  
username="usrName", password="usrPass")
```

The meanings of the arguments (all required) are as follows:

- `jpsConfigFile` specifies the location of the file `jps-config.xml` relative to the location where the script is run. Example location:  
`/u00/webadmin/product/wls_apps/user_projects/domains/APPDomain/config/fmwconfig`. Example location of the bootstrap wallet is  
`/u00/webadmin/product/wls_apps/user_projects/domains/APPDomain/config/fmwconfig/bootstrap`
- `username` specifies the distinguished name of the user in the LDAP store.
- `password` specifies the password of the user.

Example of Use:

Suppose that in the LDAP store, the password of the user with distinguished name `cn=orcladmin` has been changed to `welcome1`, and that the configuration file `jps-config.xml` is located in the current directory. Then the following invocation changes the password in the bootstrap credential store to `welcome1`:

```
modifyBootstrapCredential(jpsConfigFile='./jps-config.xml',  
username='cn=orcladmin', password='welcome1')
```

Any output regarding the audit service can be disregarded.

## addBootStrapCredential

The offline script `addBootStrapCredential` adds a password credential with given map, key, user name, and user password to the bootstrap credentials configured in the default jps context of a jps configuration file.

Classloaders contain a hierarchy with parent classloaders and child classloaders. The relationship between parent and child classloaders is analogous to the object relationship of super classes and subclasses. The bootstrap classloader is the root of the Java classloader hierarchy. The Java virtual machine (JVM) creates the bootstrap classloader, which loads the Java development kit (JDK) internal classes and `java.*` packages included in the JVM. (For example, the bootstrap classloader loads `java.lang.String`.)

This script is available in interactive mode only.

### Interactive Mode Syntax

```
addBootStrapCredential(jpsConfigFile="pathName", map="mapName",
key="keyName", username="usrName", password="usrPass")
```

The meanings of the arguments (all required) are as follows:

- `jpsConfigFile` specifies the location of the file `jps-config.xml` relative to the location where the script is run. Example location:  
/u00/webadmin/product/wls\_apps/user\_projects/domains/APPDomain/config/fmwconfig
- `map` specifies the map of the credential to add.
- `key` specifies the key of the credential to add.
- `username` specifies the name of the user in the credential to add.
- `password` specifies the password of the user in the credential to add.

Example of Use:

The following invocation adds a credential to the bootstrap credential store:

```
addBootStrapCredential(jpsConfigFile='./jps-config.xml', map='myMapName',
key='myKeyName', username='myUser', password='myPass')
```





## Quick Guide for Retail Password Stores (db wallet, java wallet, DB credential stores)

| Retail app             | Wallet type | Wallet loc                               | Wallet partition         | Alias name                              | User name                          | Use                                       | Create by | Alias Example | Notes                         |
|------------------------|-------------|------------------------------------------|--------------------------|-----------------------------------------|------------------------------------|-------------------------------------------|-----------|---------------|-------------------------------|
| <b>RMS batch</b>       | DB          | <RMS batch install dir (MMHOME)>/.wallet | n/a                      | <Database SID>_<Data base schema owner> | <rms schema owner>                 | Compile, execution                        | Installer | n/a           | Alias hard-coded by installer |
| <b>RMS forms</b>       | DB          | <forms install dir>/base/.wallet         | n/a                      | <Database SID>_<Data base schema owner> | <rms schema owner>                 | Compile                                   | Installer | n/a           | Alias hard-coded by installer |
| <b>ARI forms</b>       | DB          | <forms install dir>/base/.wallet         | n/a                      | <Db_Ari01>                              | <ari schema owner>                 | Compile                                   | Manual    | ari-alias     |                               |
| <b>RMWS forms</b>      | DB          | <forms install dir>/base/.wallet         | n/a                      | <Database SID>_<Data base schema owner> | <rwms schema owner>                | Compile forms, execute batch              | Installer | n/a           | Alias hard-coded by installer |
| <b>RPM app</b>         | DB          | <RPM batch install dir>/.wallet          | n/a                      | <rms schema owner alias>                | <rms schema owner>                 | Execute batch                             | Manual    | rms-alias     | RPM plsqli and sqldr batches  |
| <b>RWMS auto-login</b> | JAVA        | <forms install dir>/base/.javawallet     |                          |                                         |                                    |                                           |           |               |                               |
|                        |             |                                          | <RWMS Installation name> | <RWMS database user alias>              | <RWMS schema owner>                | RWMS forms app to avoid dblogin screen    | Installer | rwms14inst    |                               |
|                        |             |                                          | <RWMS Installation name> | BI_ALIAS                                | <BI Publisher administrative user> | RWMS forms app to connect to BI Publisher | Installer | n/a           | Alias hard-coded by installer |

| Retail app     | Wallet type         | Wallet loc                                                   | Wallet partition                                      | Alias name                       | User name                       | Use     | Create by | Alias Example          | Notes                                                                                                                                          |
|----------------|---------------------|--------------------------------------------------------------|-------------------------------------------------------|----------------------------------|---------------------------------|---------|-----------|------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>AIP app</b> | JAVA                | <weblogic domain home>/retail/<deployed aip app name>/config |                                                       |                                  |                                 |         |           |                        | Each alias must be unique                                                                                                                      |
|                |                     |                                                              | aip14                                                 | <AIP weblogic user alias>        | <AIP weblogic user name>        | App use | Installer | aip-weblogic-alias     |                                                                                                                                                |
|                |                     |                                                              | aip14                                                 | <AIP database schema user alias> | <AIP database schema user name> | App use | Installer | aip01user-alias        |                                                                                                                                                |
|                |                     |                                                              | aip14                                                 | <rib-aip weblogic user alias>    | <rib-aip weblogic user name>    | App use | Installer | rib-aip-weblogic-alias |                                                                                                                                                |
| <b>RPM app</b> | DB credential store |                                                              | Map=rpml4 or what you called the app at install time. | Many for app use                 |                                 |         |           |                        | <weblogic domain home>/config/fmwc onfig/jps-config.xml has info on the credential store. This directory also has the domain cwallet.sso file. |
| <b>RPM app</b> | JAVA                | <weblogic domain home>/retail/<deployed rpm app name>/config |                                                       |                                  |                                 |         |           |                        | Each alias must be unique                                                                                                                      |
|                |                     |                                                              | rpm14                                                 | <rpm weblogic user alias>        | <rpm weblogic user name>        | App use | Installer | rpm-weblogic-alias     |                                                                                                                                                |

| Retail app      | Wallet type | Wallet loc                                                    | Wallet partition                 | Alias name                              | User name                              | Use            | Create by | Alias Example          | Notes                     |
|-----------------|-------------|---------------------------------------------------------------|----------------------------------|-----------------------------------------|----------------------------------------|----------------|-----------|------------------------|---------------------------|
|                 |             |                                                               | rpm14                            | <rms shema user alias>                  | <rms shema user name>                  | App, batch use | Installer | rms01user-alias        |                           |
|                 |             |                                                               | rpm14                            | <rpm application user one alias>        | <rpm application user one name>        | App use        | Installer | user1-alias            |                           |
|                 |             |                                                               | rpm14                            | <rpm application user two alias>        | <rpm application user two name>        | App use        | Installer | user2-alias            |                           |
|                 |             |                                                               | rpm14                            | <rpm batch user alias>                  | <rpm batch user name>                  | App, batch use | Installer | rpmbatch-alias         |                           |
|                 |             |                                                               | rpm14                            | <rib-rpm weblogic user alias>           | <rib-rpm weblogic user name>           | App use        | Installer | rib-rpm-weblogic-alias |                           |
| <b>ReIM app</b> | JAVA        | <weblogic domain home>/retail/<deployed reim app name>/config |                                  |                                         |                                        |                |           |                        | Each alias must be unique |
|                 |             |                                                               | <installed app name, ex: reim14> | <reim weblogic user alias>              | <reim weblogic user name>              | App use        | Installer | weblogic-alias         |                           |
|                 |             |                                                               | <installed app name, ex: reim14> | <rms shema user alias>                  | <rms shema user name>                  | App, batch use | Installer | rms01user-alias        |                           |
|                 |             |                                                               | <installed app name, ex: reim14> | <reim webservice validation user alias> | <reim webservice validation user name> | App use        | Installer | reimwebsevice-alias    |                           |

| Retail app       | Wallet type         | Wallet loc                                                     | Wallet partition                                        | Alias name                        | User name                        | Use            | Create by | Alias Example          | Notes                                                                                                                                                                                                                       |
|------------------|---------------------|----------------------------------------------------------------|---------------------------------------------------------|-----------------------------------|----------------------------------|----------------|-----------|------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                  |                     |                                                                | <installed app name, ex: reim14>                        | <reim batch user alias>           | <reim batch user name>           | App, batch use | Installer | reimbat-alias          |                                                                                                                                                                                                                             |
| <b>Alloc app</b> | DB credential store |                                                                | Map=alloc 14 or what you called the app at install time | Many for login and policies       |                                  |                |           |                        | <weblogic domain home>/config/fmwc onfig/jps-config.xml has info on the credential store. This directory also has the domain cwallet.sso file. The bootstrap directory under this directory has bootstrap cwallet.sso file. |
| <b>Alloc app</b> | JAVA                | <weblogic domain home>/retail/<deployed alloc app name>/config |                                                         |                                   |                                  |                |           |                        | Each alias must be unique                                                                                                                                                                                                   |
|                  |                     |                                                                | <installed app name>                                    | <alloc weblogic user alias>       | <alloc weblogic user name>       | App use        | Installer | weblogic-alias         |                                                                                                                                                                                                                             |
|                  |                     |                                                                | <installed app name>                                    | <rms schema user alias>           | <rms shema user name>            | App use        | Installer | rms01user-alias        |                                                                                                                                                                                                                             |
|                  |                     |                                                                | <installed app name>                                    | <rsl for rms weblogic user alias> | <rsl for rms weblogic user name> | App use        | Installer | rsl-rms-weblogic-alias |                                                                                                                                                                                                                             |

| Retail app     | Wallet type         | Wallet loc                                                   | Wallet partition         | Alias name                        | User name                        | Use       | Create by | Alias Example          | Notes                                                                                                                                          |
|----------------|---------------------|--------------------------------------------------------------|--------------------------|-----------------------------------|----------------------------------|-----------|-----------|------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
|                |                     |                                                              | <installed app name>     | <alloc batch user alias>          | <SYSTEM_ADMINISTRATOR>           | Batch use | Installer | alloc14                |                                                                                                                                                |
| <b>RSL app</b> | JAVA                | <RSL INSTALL DIR>/rsl-rms/security/config                    |                          |                                   |                                  |           |           |                        | Each alias must be unique                                                                                                                      |
|                |                     |                                                              | rsl-rsm                  | <rsl weblogic user alias>         | <rsl weblogic user name>         | App use   | Installer | weblogic-alias         |                                                                                                                                                |
|                |                     |                                                              | rsl-rsm                  | <rms shema user alias>            | <rms shema user name>            | App use   | Installer | rms01user-alias        |                                                                                                                                                |
| <b>SIM app</b> | DB credential store |                                                              | Map=oracle.retail.sim    | Aliases required for SIM app use  |                                  |           |           |                        | <weblogic domain home>/config/fmwc onfig/jps-config.xml has info on the credential store. This directory also has the domain cwallet.sso file. |
|                | JAVA                | <weblogic domain home>/retail/<deployed sim app name>/config | <installed sim app name> | <rpm weblogic user alias>         | <rpm weblogic user name>         | App use   | Installer | rpm-weblogic-alias     |                                                                                                                                                |
|                |                     |                                                              | <installed sim app name> | <rsl for rms weblogic user alias> | <rsl for rms weblogic user name> | App use   | Installer | rsl-rms-weblogic-alias |                                                                                                                                                |
|                |                     |                                                              | <installed sim app name> | <rib-sim weblogic user alias>     | <rib-sim weblogic user name>     | App use   | Installer | rib-sim-weblogic-alias |                                                                                                                                                |
| <b>RETL</b>    | JAVA                | <RETL home>/etc/security                                     | n/a                      | <target application user alias>   | <target application db userid>   | App use   | Manual    | retl_java_rms01user    | User may vary depending on RETL flow's target application                                                                                      |

| Retail app            | Wallet type | Wallet loc                                                                               | Wallet partition              | Alias name                                          | User name                                          | Use             | Create by | Alias Example   | Notes                                                     |
|-----------------------|-------------|------------------------------------------------------------------------------------------|-------------------------------|-----------------------------------------------------|----------------------------------------------------|-----------------|-----------|-----------------|-----------------------------------------------------------|
| <b>RETL</b>           | DB          | <RETL home>/.wallet                                                                      | n/a                           | <target application user alias>                     | <target application db userid>                     | App use         | Manual    | <db>_<user>     | User may vary depending on RETL flow's target application |
| <b>RIB</b>            | JAVA        | <RIBHOME DIR>/deployment-home/conf/security                                              |                               |                                                     |                                                    |                 |           |                 | <app> is one of aip, rfm, rms, rpm, sim, rwms, tafr       |
| <b>JMS</b>            |             |                                                                                          | jms<1-5>                      | <jms user alias> for jms<1-5>                       | <jms user name> for jms<1-5>                       | Integration use | Installer | jms-alias       |                                                           |
| <b>WebLogic</b>       |             |                                                                                          | rib-<app>-app-server-instance | <rib-app weblogic user alias>                       | <rib-app weblogic user name>                       | Integration use | Installer | weblogic-alias  |                                                           |
| <b>Admin GUI</b>      |             |                                                                                          | rib-<app>#web-app-user-alias  | <rib-app admin gui user alias>                      | <rib-app admin gui user name>                      | Integration use | Installer | admin-gui-alias |                                                           |
| <b>Application</b>    |             |                                                                                          | rib-<app>#user-alias          | <app weblogic user alias>                           | <app weblogic user name>                           | Integration use | Installer | app-user-alias  | Valid only for aip, rpm, sim                              |
| <b>DB</b>             |             |                                                                                          | rib-<app>#app-db-user-alias   | <rib-app database schema user alias>                | <rib-app database schema user name>                | Integration use | Installer | db-user-alias   | Valid only for rfm, rms, rwms, tafr                       |
| <b>Error Hospital</b> |             |                                                                                          | rib-<app>#hosp-user-alias     | <rib-app error hospital database schema user alias> | <rib-app error hospital database schema user name> | Integration use | Installer | hosp-user-alias |                                                           |
| <b>RFI</b>            | Java        | <RFI-HOME>/retail-financial-integration-solution/service-based-integration/conf/security |                               |                                                     |                                                    |                 |           |                 |                                                           |

| Retail app | Wallet type | Wallet loc | Wallet partition     | Alias name                       | User name                | Use     | Create by | Alias Example                    | Notes |
|------------|-------------|------------|----------------------|----------------------------------|--------------------------|---------|-----------|----------------------------------|-------|
|            |             |            | <installed app name> | rfiAppServerAdminServerUserAlias | <rfi weblogic user name> | App use | Installer | rfiAppServerAdminServerUserAlias |       |
|            |             |            | <installed app name> | rfiAdminUiUserAlias              | <ORFI admin user>        | App use | Installer | rfiAdminUiUserAlias              |       |
|            |             |            | <installed app name> | rfiDataSourceUserAlias           | <ORFI schema user name>  | App use | Installer | rfiDataSourceUserAlias           |       |
|            |             |            | <installed app name> | ebsDataSourceUserAlias           | <EBS schema user name>   | App use | Installer | ebsDataSourceUserAlias           |       |
|            |             |            | <installed app name> | smtpMailFromAddressAlias         | <From email address>     | App use | Installer | smtpMailFromAddressAlias         |       |





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## Appendix: Installation Order

This section provides a guideline as to the order in which the Oracle Retail applications should be installed. If a retailer has chosen to use only some of the applications, the order is still valid, less the applications not being installed.

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**Note:** The installation order is not meant to imply integration between products.

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### Enterprise Installation Order

1. Oracle Retail Merchandising System (RMS), Oracle Retail Trade Management (RTM), Oracle Retail Sales Audit (ReSA). Optional: Oracle Retail Fiscal Management (ORFM)

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**Note:** ORFM is an optional application for RMS if you are implementing Brazil localization.

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2. Oracle Retail Service Layer (RSL)
3. Oracle Retail Extract, Transform, Load (RETL)
4. Oracle Retail Active Retail Intelligence (ARI)
5. Oracle Retail Warehouse Management System (RWMS)
6. Oracle Retail Invoice Matching (ReIM)
7. Oracle Retail Price Management (RPM)

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**Note:** During installation of RPM, you are asked for the RIBforRPM provider URL. Because RIB is installed after RPM, make a note of the URL you enter. To change the RIBforRPM provider URL after you install RIB, edit the `remote_service_locator_info_ribserver.xml` file.

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8. Oracle Retail Allocation
9. Oracle Retail Central Office (ORCO)
10. Oracle Retail Returns Management (ORRM)
11. Oracle Retail Back Office (ORBO)
12. Oracle Retail Store Inventory Management (SIM)

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**Note:** During installation of SIM, you are asked for the RIB provider URL. Because RIB is installed after SIM, make a note of the URL you enter. To change the RIB provider URL after you install RIB, edit the `remote_service_locator_info_ribserver.xml` file.

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13. Oracle Retail Predictive Application Server (RPAS)
14. Oracle Retail Demand Forecasting (RDF)
15. Oracle Retail Category Management (CM)
16. Oracle Retail Modeling Engine (ORME)

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17. Oracle Retail Assortment Space Optimization (OASO)
  18. Oracle Retail Replenishment Optimization (RO)
  19. Oracle Retail Analytic Parameter Calculator Replenishment Optimization (APC RO)
  20. Oracle Retail Regular Price Optimization (RPO)
  21. Oracle Retail Merchandise Financial Planning (MFP)
  22. Oracle Retail Size Profile Optimization (SPO)
  23. Oracle Retail Assortment Planning (AP)
  24. Oracle Retail Item Planning (IP)
  25. Oracle Retail Item Planning Configured for COE (IP COE)
  26. Oracle Retail Advanced Inventory Planning (AIP)
  27. Oracle Retail Integration Bus (RIB)
  28. Oracle Retail Service Backbone (RSB)
  29. Oracle Retail Financial Integration (ORFI)
  30. Oracle Retail Point-of-Service (ORPOS)
  31. Oracle Retail Markdown Optimization (MDO)
  32. Oracle Retail Clearance Optimization Engine (COE)
  33. Oracle Retail Analytic Parameter Calculator for Markdown Optimization (APC-MDO)
  34. Oracle Retail Analytic Parameter Calculator for Regular Price Optimization (APC-RPO)
  35. Oracle Retail Analytics