

Oracle Retail Invoice Matching Cloud Service

Release Notes

Release 16.0.024

E93435-01

February 2018

This document highlights the major changes in this release of Oracle Retail Invoice Matching Cloud Service.

Note: The non-sequential version number of this Oracle Retail application is intentional.

Overview

Oracle Retail Invoice Matching Cloud Service supports the verification of merchandise invoice costs, quantities and taxes prior to payment. ReIM receives invoice data through Electronic Data Interchange (EDI), an Induction process, or from invoices manually entered through a group or single invoice entry facility. Invoice records are verified against associated purchase orders and receipts in an automated matching process.

If invoices are matched to receipts within retailer defined tolerance at a summary, parent, or item level, they are evaluated for best payment terms and posted to a staging table. The staging table is interfaced with the retailer's accounts payable system, where payments are processed and corresponding accounting entries are posted.

If invoices and receipts are not matched after a specified period of time, the auto-matching process flags the invoice with cost or quantity discrepancies. Users can then begin a manual identification of summary and detail-level matches or individually resolve item-level discrepancies. Discrepancies are resolved by applying reason codes based on a set of defined actions (for example, charge-back supplier) that determine the disposition of the discrepancies.

Oracle Retail Cloud Services and Business Agility

Oracle Retail Invoice Matching Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

Client System Requirements

The following technology is supported:

- Operating Systems
 - Microsoft Windows 7
 - Microsoft Windows 10
- Browser Support
 - Mozilla Firefox ESR 52+
 - Internet Explorer 11.0
 - Google Chrome (Desktop) 55+

Functional Enhancement

The functional enhancements below are included in this release.

Multi-Order Matching

Previous versions of ReIMCS introduced new configurability and methods for matching invoices with purchase orders and receipts to improve the overall automated matching rates and to help reduce time spent by users in the matching process. This release of ReIMCS includes a new method of matching that includes further improvements in overall match rates when a vendor sends an invoice for more than one purchase order. A listing of orders can now be added to an invoice, and the matching process attempts to find a match within that listing of orders, resulting in improved automated matching rates when vendors invoice across multiple orders.

Invoice Mass Maintenance

ReIMCS currently provides several options for maintaining invoices and related documents including manual entry, EDI and induction. When manually entering invoices, ReIMCS helps to streamline the data entry process by allowing the user to default item level details from the purchase order and receipts associated with the invoice. However, when the invoice has different costs, quantities and/or taxes than what is on the order or receipt, the maintenance to update the invoice can become time consuming. A new mass maintenance capability allows changes to be made to multiple items on the invoice at the same time (for example, if all size/color combinations of a style have a different cost on the invoice as compared to the order). This new functionality simplifies the issue resolution process considerably.

Dashboard Enhancements

A Search Panel was added to the dashboard that provides filtering for several dashboard reports including the following: Invoices Due, Supplier Site Performance, Employee Workload, and Upcoming Invoices.

The filter tiles used for the Invoices Due report were enhanced to show a shape and to make the tile various colors to indicate the status associated with the number of unmatched invoices found for the tile.

Statuses include:

- Green Circle - No Issues
- Yellow Triangle - Warning
- Red Hexagon - Critical

The determination for the number of unmatched invoices that constitute a warning or a critical level is based on two new system options for each tile which have been added to a new 'Report Options' panel on the System Options screen.

Technical Enhancements

The technical enhancements below are included in this release.

Configurability Enhancements

The following configurability enhancements are included in this release.

Dashboard and Contextual Reports

Enhancements have been made to support the configuration of dashboard reports and in-context reports by a customer application administrator in the Oracle Retail Invoice Matching Cloud Service. This enhancement allows reports to be added, removed, or the order of display changed in both the dashboard and the contextual pane of the applicable screens.

Task List Links

Functionality was added to allow the application administrator to configure the task links available to all users of the cloud service. For example, if no users were using the Tax Review List functionality, this link in the task list could be configured off, rather than adjusting the privileges for each role.

Customer Configuration Preservation

Several enhancements were made to ensure that any customer configurations made to the application were preserved when patches are applied to RIMCS, including enhancements to the security policy setup.

Known Issues

The known issues described below remain in this release.

Known Issue/Defect	Defect Number
In the document maintenance process, when users attempt to default items onto an invoice based on an associated Order and/or Receipt, the process fails with an application error and requires the user to manually select items to be added to the invoice.	27452766 27288173 27189344 27257935
The ReIM Dashboard filter section is not available to filter data displayed in the dashboard, and all dashboard displays all relevant data for logged in user.	27337011
When details on an invoice are changed that impact taxes, the total tax basis and tax amount in the Tax Breakdown is not automatically updating and requires a manual update.	27452686

Related Documentation

For more information, see the following documents in the Oracle Retail Invoice Matching Cloud Service 16.0.024 documentation set:

- *Oracle Retail Invoice Matching User Guide*
- *Oracle Retail Invoice Matching Cloud Service Operations Guide*
- *Oracle Retail Merchandising Cloud Services Administration Guide*
- *Oracle Retail Merchandising Cloud Services Batch Schedule*
- *Oracle Retail Merchandising Cloud Services Implementation Guide*
- *Oracle Retail Merchandising Cloud Services Administrator Action List*

Support Considerations

For product support and logged defects, the new product identifier for Oracle Retail Invoice Matching Cloud Service is 13312. Each logged defect will be analyzed to determine the source of the reported issue. Note that this Cloud Service product code also includes trade management and sales audit functionality.

Supplemental Training

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<https://support.oracle.com>

Transfer of Information (TOI) Material [ID 732026.1]

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