

Oracle Retail Invoice Matching Cloud Service

Release Notes

Release 16.0.21

E87302-01

May 2017

This document highlights the major changes in this release of Oracle Retail Invoice Matching Cloud Service.

Note: The non-sequential version number of this Oracle Retail application is intentional.

Overview

Oracle Retail Invoice Matching Cloud Service supports the verification of merchandise invoice costs, quantities and taxes prior to payment. ReIM receives invoice data through Electronic Data Interchange (EDI), an Induction process, or from invoices manually entered through a group or single invoice entry facility. Invoice records are verified against associated purchase orders and receipts in an automated matching process.

If invoices are matched to receipts within retailer defined tolerance at a summary, parent, or item level, they are evaluated for best payment terms and posted to a staging table. The staging table is interfaced with the retailer's accounts payable system, where payments are processed and corresponding accounting entries are posted.

If invoices and receipts are not matched after a specified period of time, the auto-matching process flags the invoice with cost or quantity discrepancies. Users can then begin a manual identification of summary and detail-level matches or individually resolve item-level discrepancies. Discrepancies are resolved by applying reason codes based on a set of defined actions (for example, charge-back supplier) that determine the disposition of the discrepancies.

Oracle Retail Cloud Services and Business Agility

Oracle Retail Invoice Matching Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

Client System Requirements

The following technology is supported:

- Operating Systems
 - Microsoft Windows 7
 - Microsoft Windows 10
- Browser Support
 - Mozilla Firefox ESR 52
 - Internet Explorer 11.0
 - Google Chrome (Desktop) 55+

Technical Enhancements

Process Orchestration and Monitoring

This release of RMF Cloud Service includes an automated scheduler for batch processing, referred to as the Process Orchestration and Monitoring (POM) tool.

A majority of POM tool functionality is leveraged by Oracle internal teams managing the RMF Cloud Service environment, but POM also includes monitoring capabilities usable by customer administrators. POM provides customers with real-time monitoring visibility into batch cycle, which includes statuses of both scheduled intraday cycles as well as during the nightly batch run.

For more information on these and other capabilities, see the *Oracle Retail Process Orchestration and Monitoring Guide*.

Support Considerations

For product support and logged defects, the new product identifier for Oracle Retail Invoice Matching Cloud Service is 13312. Each logged defect will be analyzed to determine the source of the reported issue. Note that this Cloud Service product code also includes trade management and sales audit functionality.

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