

Oracle Retail Invoice Matching Cloud Service

Release Notes

Release 16.0

E85979-01

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This document introduces Oracle Retail Invoice Matching Cloud Service 16.0.

Overview

Oracle Retail Invoice Matching Cloud Service supports the verification of merchandise invoice costs, quantities and taxes prior to payment. ReIM receives invoice data through Electronic Data Interchange (EDI), an Induction process, or from invoices manually entered through a group or single invoice entry facility. Invoice records are verified against associated purchase orders and receipts in an automated matching process.

If invoices are matched to receipts within retailer defined tolerance at a summary, parent, or item level, they are evaluated for best payment terms and posted to a staging table. The staging table is interfaced with the retailer's accounts payable system, where payments are processed and corresponding accounting entries are posted.

If invoices and receipts are not matched after a specified period of time, the auto-matching process flags the invoice with cost or quantity discrepancies. Users can then begin a manual identification of summary and detail-level matches or individually resolve item-level discrepancies. Discrepancies are resolved by applying reason codes based on a set of defined actions (for example, charge-back supplier) that determine the disposition of the discrepancies.

Note: The Merchandising Cloud Services are based on corresponding on-premises applications. References to the on-premises application names exist throughout the Merchandise Cloud Services applications and documents.

Oracle Retail Cloud Services and Business Agility

Oracle Retail Invoice Matching Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

Client System Requirements

The following technology is supported:

- Operating Systems
 - Microsoft Windows 7
 - Microsoft Windows 10
- Browser Support
 - Mozilla Firefox ESR 45
 - Internet Explorer 11.0
 - Google Chrome (Desktop) 48+

Functional Enhancements

The following were functional enhancements for the on-premises 16.0 version of Oracle Retail Invoice Matching. They are provided here for reference purposes.

Invoice Induction

Invoice induction enables the user to upload documents into ReIM using a spreadsheet format through the use of customizable templates. Invoice induction handles most types of ReIM documents including merchandise invoices, debit memos, credit memos, credit note requests, credit notes, and non-merchandise invoices.

The Invoice induction process engages the same validation that is used in the online manual entry of documents.

Key features of this option include:

- The ability to download a blank template that can be used to upload documents back into ReIM.
- An 'Upload' asynchronous process that sends a notification when the process is completed.
- An option to review the status of uploaded files, which includes the following:
 - Ability to view errors
 - Option to download errors into a spreadsheet which can be fixed and used to resubmit the upload.

Unmatching Invoices

The ReIM system now supports the ability to unmatch a matched or partially-matched invoice.

Unmatching a partially matched invoice is supported as part of the detail match dialog.

Unmatching a fully matched invoice is initiated from the match inquiry screen.

If an invoice that was part of a summary match is unmatched, all invoices included in the summary match are also unmatched. Receipts that were included in a match are also unmatched as part of the invoice unmatched process.

Financial Posting Error Handling

When matched invoices are posted to financials for payment, in rare cases, the posting cannot be completed successfully. Historically when this failure occurred, technical support intervention was needed to resolve these issues and complete the posting. ReIM 16.0 includes a new process (and screen) that allows a user to view the posting problems and better understand the reasons the error occurred.

Depending on the root cause, users with appropriate access may be able to fix the problem in the new screen or determine where additional setup is needed to allow the posting for the specific document to be completed successfully. This new process allows retailers to address most posting issues themselves without involving technical resources. They can then more quickly complete the posting and payment process. In addition, an audit trail of any corrections is maintained.

UI Visibility

In this release of ReIM, several enhancements were introduced in the user interface (UI). These include the following:

- The addition of the vendor product number (VPN) to several screens including:
 - Detail Match screen
 - Discrepancy Review List
 - Match Inquiry screen
 - The Items tab of Document Maintenance screen
- The ability to search by VPN in the item popup within the Document Maintenance screen.
- The addition of a hyperlink on the invoice column of the Detail Match screen which calls the Document Maintenance screen in view mode.
- The addition of a hyperlink on the receipt column of the Detail Match screen which displays the receipt header information.
- The addition of a hyperlink to the item column on the item tab of the Document Maintenance screen. The hyperlink then calls the item details popup in edit mode.

Operational Insights

All Operational Insights dashboards and reports were transitioned from Oracle Business Intelligence Enterprise Edition (OBIEE) to the Application Development Framework Data Visualization Tools (ADF DVT) as part of this release. This transition allowed the dashboards and reports to more closely align with the look and feel of the ReIM application and to reduce the overall cost of ownership for the application.

As part of the rewrite, standard ADF features such as Query by Example, detach, and column sorting are included on reports, which can leverage these features.

Additional modifications included the following:

- A new filtering feature for the invoices due report. This feature uses five tiles which, when selected, apply a pre-defined filter to the invoices due report.
- A new Contextual BI report called 'Tolerance Range Report' was added to the Summary Match and Detail Match screens. The Tolerance Range Report shows the tolerances that are in effect for the current match.

Technical Enhancements

Online Help

ReIM now references Cloud based online help, allowing retailers to ensure they are referencing the most up to date User Guide content via the Online Help.

Asynchronous Framework and Notifications

An asynchronous framework was added to ReIM, along with a notifications common feature to support the Induction feature.

Support Considerations

For product support and logged defects, the new product identifier for Oracle Retail Invoice Matching Cloud Service is 13312. Each logged defect will be analyzed to determine the source of the reported issue. Note that this Cloud Service product code also includes trade management and sales audit functionality.

Known Issues

The known issue below remains in this release.

Known Issue/Defect	Defect Number
<p>When Navigating to the Discrepancy Review List from the Invoices Report on the Dashboard, you must re-execute the search (press the search key in the criteria section) before taking any other actions on the screen. Failure to do so can result in one of the following results:</p> <ul style="list-style-type: none"> ■ Null pointer exception if the 'select all' check box is selected ■ A 'blank' popup screen if you select a discrepancy to resolve and then press the 'Resolve' button. 	25106606

Related Documentation

For more information, see the following documents in the Oracle Retail Invoice Matching Cloud Service, Release 16.0 documentation set:

- *Oracle Retail Invoice Matching User Guide*
- *Oracle Retail Merchandising Cloud Services Implementation Guide*
- *Oracle Retail Merchandising Cloud Services Administration Guide*
- *Oracle Retail Merchandising Cloud Services Administrator Action List*

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