

Oracle® Hospitality Suites Management
Release Notes
Release 3.6
E80155-03

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Preface

Oracle Hospitality Suites Management is a suites management system targeted towards sports and special event venues. It is integrated with Oracle Hospitality Symphony First Edition and Oracle Hospitality Symphony for guaranteed order accuracy, revenue management, faster response times, and easy account billing. Suites Management streamlines the daily management of suite operations and provides a comprehensive view of all your suite requirements.

Purpose

These Release Notes provide a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review Suites Management's product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

Audience

This document is intended for all users of Suites Management version 3.6.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

- When contacting Customer Support, please provide the following:
- Product version and program/ module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at

<http://docs.oracle.com/en/industries/hospitality/>

Revision History

Date	Description of Change
October 2016	<ul style="list-style-type: none">• Initial publication
December 2016	<ul style="list-style-type: none">• Updated the supported operating systems section
March 2017	<ul style="list-style-type: none">• Added the supported POS applications to supported systems

1 Features and Updates

This section describes the new features and enhancements included in this release.

Suites Management

Support for Importing Event Information from Oracle Hospitality Symphony

Suites now retrieves the following event information from Symphony when importing configuration data:

- Events
- Event types (mapped to event category)
- Event sub types (mapped to event type)
- Event date and time
- Projected attendance
- A new column named **Imported** is now available on the Event List page to distinguish between events created in Suites and those imported. This column shows the value **Yes**, if the event was imported from Symphony. Additionally, the new **External Event Short Code** and the **External Event Code** columns on the page show the corresponding Sub Code and Event Code configured in Symphony.

Support for Deleting Checks and Orders

You can now delete legacy check details, pre-orders, and owners from Suites. The Purge Events & Sales feature allows you to delete all events that took place for the date range that you select. When you purge an event, Suites deletes all corresponding pre-orders and checks. Only Suites administrators can purge events.

The *Oracle Hospitality Suites Management User Guide* contains more information about purging events.

Support for Deleting Suite Owners

You can now delete suite owners that do not have any pre-orders for open events from Suites. Deleting an owner does not completely remove the owner from Suites, but makes the owner inactive. Suites administrators can re-activate deleted owners when required through the Re-Activate Owners feature.

The *Oracle Hospitality Suites Management User Guide* contains more information about deleting and reactivating owners.

POS Client

Support for Picking Up and Creating Suites Checks

Using the SIM inquire function key Pick Up Suites Check, Workstation operators can now perform the following functions through the POS client:

- Pick up Suites checks using the Suite ID
- Add owners to Suite checks
- Create new checks for suite owners

2 System Requirements, Supported Systems, and Compatibility

Suites Management version 3.6 is compatible with the following platforms:

Supported POS Applications

- Oracle Hospitality Symphony First Edition version 1.7
- Oracle Hospitality Symphony version 2.9

Supported Operating Systems

- Microsoft Windows Server 2008 64-bit (with 32-bit applications enabled)
- Microsoft Windows Server 2008 R2 64-bit (with 32-bit applications enabled)
- Microsoft Windows Server 2012 R2 (with 32-bit applications enabled)

Supported Databases

- Microsoft SQL Server 2008
- Microsoft SQL Server 2008 R2
- Microsoft SQL Server 2012 R2

3 Resolved Issues

Table 2 shows a list of issues that have been fixed since the last release.

Table 1 – Resolved Issues

Module	CRID	TPID	Description
POS Client	N/A	126124	When a suite has more than nine owners, the workstation no longer creates a new check when attempting to pick up checks for owners that appear after the ninth owner in the Select Owner list.
Suites	36770	12509	You can now pick up a maximum of 100 orders for a single suite from the workstation. The Select Owner list is no longer restricted to 20 owners.
Suites	36538	99741	Suites no longer shows the record number of menu items in Symphony as the Menu Item NLU.
Suites	NA	117771	The Event drop-down menu on the Go Live and Event Orders pages no longer shows past events when you select the All Events filter.

4 Known Issues

Table 3 shows a list of know issues in this release.

Table 2 – Known Issues

Module	CRID	TPID	Description
Suites	NA	129787	Suites only supports menu item definitions with first name printing and display. Menu Item Classes that have options 18 - Print Name 2 on Order Output instead of Name 1 and 19 - Use Name 2 on Touchscreens instead of Name 1 enabled are currently not supported.
Suites	NA	117723 117726	Suites truncates the following data to 50 characters when importing from Symphony: <ul style="list-style-type: none">• Major groups• Family groups• Menu items• Menu item definitions• Menu item classes• Screen lookup (SLU) names• Tender media names• Menu level names Due to this limitation, names that appear in the Suites application and reports can vary from that of Symphony.
Suites	NA	117724	Suites only supports up to 5 digits for check numbers. Therefore, check numbers with over 5 digits in Symphony are truncated when being posted to Suites.
Suites	NA	117725	Suites limits check detail names to 16 characters on checks regenerated in Suites.