Oracle® Tuxedo

SNMP Agent Administration Guide 12*c* Release 2 (12.2.2)

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Oracle Tuxedo SNMP Agent Administration Guide, 12c Release 2 (12.2.2)

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Oracle SNMP Agent Introduction

The following sections provide an overview of Oracle SNMP Agent for Oracle Tuxedo, the Simple Network Management Protocol (SNMP), the management information base (MIB), and the Oracle SNMP Agent components:

- About Oracle SNMP Agent
- About SNMP
- Benefits of Network Management Integration
- Oracle SNMP Agent Components

About Oracle SNMP Agent

Oracle SNMP Agent for Oracle Tuxedo, hereafter referred to as "Oracle SNMP Agent 10.0" or simply "Oracle SNMP Agent," enables SNMP-compliant network management frameworks to manage Oracle Tuxedo systems and applications. Oracle SNMP Agent complies with the following Simple Network Management Protocol specifications.

• Simple Network Management Protocol version 1 (SNMPv1)

By default, Oracle Tuxedo SNMP complies with SNMPv1. This document mainly focuses on this version.

• Simple Network Management Protocol version 3 (SNMPv3)

Starting from Oracle Tuxedo 12c Release 2 (12.2.2), Oracle Tuxedo SNMP can compile with SNMPv3. For more information, see Using SNMPv3.

As shown in Figure 1-1, Oracle SNMP Agent provides the SNMP links from Tuxedo applications to SNMP-capable management stations (consoles). Also shown in the figure is that Oracle SNMP Agent allows multiple SNMP agents and subagents—from any vendor—to operate on the same machine.





Oracle SNMP Agent provides the SNMP link from Tuxedo applications to SNMP-compliant network management frameworks (for example, HP OpenView) for monitoring, control, and alarm notification, as follows:

• Monitoring

SNMP monitoring allows any supported SNMP-capable management station to monitor the state of the Tuxedo application. Also, appropriate actions can be triggered when a variable crosses a predefined threshold.

Control

An SNMP-capable management framework can modify the value of Tuxedo control and configuration parameters.

Alarm notification

The Tuxedo system generates certain system-wide events in case of exceptions (such as a Tuxedo node going down). These events are "trapped" and sent to the management framework.

About SNMP

SNMP is an open network management standard for networks based on the Internet network protocols (TCP/IP). The basic SNMP standard for system management is defined in the Network Working Group (NWG) RFC 1157.

SNMP provides a standard system for classifying system information about hardware, software, and other aspects of a distributed client/server system. SNMP network and systems management is based on the manager/agent model described in the network management standards defined by the International Organization for Standardization (ISO).

In the model, shown in Figure 1-2, a network manager exchanges monitoring and control information about network and system resources with distributed software processes called *agents*.





Any network or system resource that is manageable through this exchange of information is a *managed resource*. A managed resource could be a software resource, such as a message queue or an Oracle Tuxedo application, or a hardware resource, such as a router or NFS file server.

SNMP enables you to correlate fault and performance data collected by different sources. For example, certain database inserts might fail because the filesystem on which the database resides has become full. This, in turn, might cause an Oracle Tuxedo service to fail.

For a management framework to correlate this failure information with other aspects of system information and thus enable pro-active management of the system, all pieces of management information need to be available from the same management console. To achieve this level of correlation, a standardized method of communicating management information is required.

SNMP provides that standardized method. SNMP provides a unified way of representing information about the manageable features of the heterogeneous components of large distributed systems because it is an open network management standard for networks.

Agents function as "collection devices" that typically gather and send data about the managed resource in response to a request from a manager. In addition, agents often have the ability to issue unsolicited reports to managers when they detect certain predefined thresholds or events on a managed resource. In SNMP terminology, these unsolicited event reports are called *trap notifications*.

SNMP Management Information Base

An SNMP manager relies upon the management information base (MIB), a database that contains definitions and information about the properties of managed resources and the services the SNMP agents support. When a new agent is added to extend the manager's domain, the manager must be provided with a new MIB component that defines the manageable features of the resources managed through that new agent.

The manageable features of resources, as defined in an SNMP-compliant MIB, are called *managed objects* (also termed management variables or variables). Examples of managed (or MIB) objects include the state of an Oracle Tuxedo domain, the number of users currently logged on to an Oracle Tuxedo system, Tuxedo processes, and Tuxedo application variables. When the heterogeneous components of an enterprise's distributed systems are defined within a common MIB on the management framework, a unified perspective and single access point is provided for managing system and network resources.

The data types and the representations of resources within a MIB, as well as the structure of a particular MIB, are defined in a standard called the Structure of Management Information (SMI). This standard is described in the NWG RFC 1155.

A formal language, known as the ISO Abstract Syntax Notation One (ASN.1), is used to describe MIB data independently of any encoding technique used. SNMP uses a subset of the ASN.1 language to represent a MIB.

Figure 1-3 shows an example SNMP installation that provides system administrator access to management information from a management console. Management commands are issued to SNMP agents to collect the values of various management variables (as defined in the platform's MIB).



Figure 1-3 SNMP Management/Agent Interaction from a Management Console

Within most management frameworks, you can set up conditions to generate alarms based on defined event criteria. The criteria typically consist of changes in the values of certain attributes of the managed resources. These attributes are represented as MIB objects. You can also define the action to be taken when a specified event occurs, such as when a particular threshold is crossed.

The Oracle SNMP MIB supports a full range of Oracle Tuxedo system and application events. These system and application events are transmitted as enterprise-specific traps. See the *Oracle Tuxedo SNMP Agent MIB Reference* for more information about the Oracle SNMP MIB.

SNMP Protocol

SNMP protocol is based on request/response commands. A management framework sends a Get or GetNext command to request values of MIB variables from an agent, or a Set request to modify the value of a variable. Once the data is collected, management frameworks can present views or graphs of the information or take action in response to the information provided by SNMP agents.

Typically, management frameworks save the collected data to a repository for historical reporting. They also commonly include various tools and utilities to analyze the management

data. The management framework enables you to automate responses to event-based operations, change access privileges, update application information, and tune application parameters.

Benefits of Network Management Integration

Because Oracle Tuxedo applications are part of an overall organization or business middleware solution, integrating them with SNMP enables you to effectively manage all your large-scale applications using the SNMP-compliant network management tool of your choice. Since most management frameworks support SNMP, Oracle SNMP Agent for Tuxedo applications can be integrated into virtually every management framework. Examples of such management frameworks include:

- HP OpenView Network Node Manager
- IBM Tivoli NetView
- Evidian OpenMaster
- CA Unicenter TNG
- BMC Patrol
- Solstice

With these management frameworks, you can manage and control systems, databases, applications, and user access from a centralized management console. The tools available from the management framework enable you to automate and delegate routine and complex system tasks.

Using SNMP to manage Oracle Tuxedo applications provides the following benefits:

- Movement towards a single management console, providing integrated systems management of Tuxedo-based applications.
- Hooking of Tuxedo applications into popular management frameworks, thereby making the management of Tuxedo applications more effective by providing a whole-system perspective instead of piecemeal solutions.
- Investment preservation in standard, SNMP-compliant management frameworks.

Oracle SNMP Agent Components

Oracle SNMP Agent consists of the following major components:

- Tuxedo SNMP agent
- Oracle SNMP Agent Integrator
- SNMP MIB files
- Configuration files
- Commands and utilities

Figure 1-4 shows how the Tuxedo SNMP agent, the Oracle SNMP Agent Integrator, and the Oracle SNMP MIB work together to incorporate Tuxedo information within an SNMP management framework.





Note: The Oracle SNMP Agent component files reside in the *tux_prod_dir/bin* directory and the *tux_prod_dir/udataobj/snmp/etc* directory, where *tux_prod_dir* represents the directory in which the Oracle Tuxedo 10.0 distribution is installed.

Tuxedo SNMP Agent

The Tuxedo SNMP agent, named tux_snmpd, responds to requests from SNMP managers and generates SNMP trap notifications for Tuxedo system and application events. The tux_snmpd executable translates management information for Tuxedo applications into a form compatible with SNMP, and stores the information in a local SNMP MIB for later access by the SNMP manager (a front-end process running in the SNMP network management framework).

The tux_snmpd executable can be started as an SNMP agent or an SNMP multiplexing (SMUX) subagent. The SMUX protocol is defined in RFC 1227.

Oracle SNMP Agent Integrator

The Oracle SNMP Agent Integrator, named snmp_integrator, provides both SNMP master agent and SMUX master agent capabilities. As such, the snmp_integrator executable enables multiple SNMP agents and SMUX subagents from any vendor to coexist on the same managed node (machine) and appear as a single SNMP agent to the SNMP manager.

SNMP MIB Files

Oracle SNMP Agent provides the following two SNMP MIB files.

MIB Filename	Description
bea.asn1	Defines the SNMP MIB, a translation of the Tuxedo MIB, that makes the features of the Tuxedo components recognizable and thus manageable within an SNMP network management framework.
	Used by the SNMP network management framework to set up that portion of its local MIB (on the management station) required to manage Tuxedo applications.
mib.txt	Provides a textual description of the content of the SNMP MIB similar to the bea.asn1 file—in fact, mib.txt is created from the bea.asn1 file.
	Used by tux_snmpd at startup to set up its local SNMP MIB on the managed node.

The SNMP MIB, created from the bea.asnl and mib.txt files, makes the features of the following components manageable within an SNMP network management framework:

- Tuxedo 10.0 components
- Tuxedo 9.1 components
- Tuxedo 9.0 components
- Tuxedo 8.1 components
- Tuxedo 8.0 components
- Tuxedo 7.1 components
- Tuxedo 6.5 components

You can use Oracle SNMP Agent 10.0 and the SNMP MIB to manage Tuxedo 10.0, 9.1, 9.0, 8.1, 8.0, 7.1, and 6.5 applications. You cannot use Oracle SNMP Agent 10.0 and the SNMP MIB to manage WebLogic Enterprise 5.1 or earlier applications.

For more information about the Oracle SNMP MIB, see *Oracle Tuxedo SNMP Agent MIB Reference*.

Configuration Files

Oracle SNMP Agent provides the following two configuration files.

Configuration Filename	Description
beamgr.conf	Also known as the "Oracle SNMP Agent configuration file." Contains the user-defined operational configurations read by tux_snmpd and snmp_integrator at startup.
beamgr_snmpd.conf	Also known as the "Oracle SNMP Agent passwords configuration file." Contains the user-defined password configurations (SNMP community names, SMUX password) read by tux_snmpd and snmp_integrator at startup.
	The default read-only community name is public, and the default read-write community name is iview. The default SMUX password is no password.

For more information about the Oracle SNMP Agent configuration files, see "*Configuration Files*" on page 8-1.

Commands and Utilities

The Oracle SNMP Agent software provides the following commands to control tux_snmpd and snmp_integrator processes.

Command Name	Description	
stop_agent	UNIX only*: Terminates the specified tux_snmpd and/or snmp_integrator processes.	
reinit_agent	Windows and UNIX: Causes the specified tux_snmpd and/or snmp_integrator processes to re-read the local Oracle Tuxedo configuration files. On UNIX systems, this command must be run with root permissions.	
show_agent	Windows and UNIX: Lists the names and process IDs (PIDs) of the specified tux_snmpd and/or snmp_integrator processes.	
* On a Windows system, an Oracle SNMP agent (tux_snmpd, snmp_integrator) process can <i>only</i> be stopped as a Windows service; command-line shutdown is <i>not</i> supported.		

The Oracle SNMP Agent software provides the following utilities to install and test tux_snmpd and snmp_integrator processes:

Utility Name	Description
instsrv	Windows system only: Installs tux_snmpd or snmp_integrator as a Windows service.
snmpget	Reports information about managed objects in the SNMP MIB.
snmpgetnext	Returns the next consecutive managed object in the SNMP MIB.
snmptest	Selectively performs Get and Set operations on any SNMP MIB object.
snmptrap	Sends an SNMP TrapRequest message to a host.
snmptrapd	Receives and logs SNMP TrapRequest messages sent on a local machine to the SNMP trap port.
snmpwalk	Traverses the object identifier (OID) tree using the SNMP GetNextRequest message to query managed objects.

For more information about the Oracle SNMP Agent commands and utilities, see "Oracle SNMP Agent Integrator Commands" on page 8-1.



Oracle SNMP Agent Architectural Models

The following sections describe the agent/subagent architectural models supported by Oracle SNMP Agent:

- Architectural Models Identified
- Simple SNMP Agent Model
- SNMP Master Agent/ Subagent Model
- SMUX Master Agent/ Subagent Model

Architectural Models Identified

Oracle SNMP Agent supports three architectural models: the simple SNMP agent model, the SNMP master agent/ subagent model, and the SMUX master agent/ subagent model. The latter two models, as well as the combination of the latter two models, are made possible by the SNMP master agent and SMUX master agent capabilities provided by the Oracle SNMP Agent Integrator (snmp_integrator). The SNMP multiplexing (SMUX) protocol is defined in RFC 1227.

By providing the Oracle SNMP Agent Integrator and supporting the SMUX protocol, Oracle SNMP Agent is able to support multiple SNMP agents and subagents from any vendor to operate on the same machine and appear as a single SNMP agent to the SNMP management console.

Simple SNMP Agent Model

The simple SNMP agent model, shown in Figure 2-1, applies when managing a single Tuxedo application (domain) running on the managed node.



Figure 2-1 Single SNMP Agent Running on a Managed Node—Example

With this model, the tux_snmpd process is started with the -s option in the startup command (tux_snmpd -s) to configure the process as an *SNMP agent*—as opposed to a *SMUX subagent*.

Including the -c option in the tux_snmpd startup command (tux_snmpd -s -c) enables users to run only one Tuxedo SNMP agent on the master node of a Tuxedo domain, to simplify management of multiple-node domains and to enable data collection from hardware platforms not directly supported by the Oracle SNMP Agent software. When the -c option is specified, the agent becomes central for the entire Tuxedo domain and is enabled to gather information from all nodes involved in the domain.

SNMP Master Agent/ Subagent Model

The SNMP master agent/ subagent model, shown in Figure 2-2, applies when managing different types of system or network resources on the managed node. This model does *not* apply to

managing multiple instances of the *same* type of resource; for example, you *cannot* use this model to manage multiple Tuxedo domains running on the same managed node.

Figure 2-2 Multiple SNMP Agents Running on a Managed Node—Example





With this model, communication between the SNMP manager and the SNMP agents is handled by the Oracle SNMP Agent Integrator *SNMP master agent* capability. The Oracle SNMP Agent Integrator distributes the requests from the SNMP manager to specific SNMP agents, receives the responses from the individual agents, and forwards those responses back to the SNMP manager.

Starting tux_snmpd Processes as SNMP Agents

Each tux_snmpd process is started with the -s option to configure each tux_snmpd process as an *SNMP agent*—as opposed to a *SMUX subagent*. SNMP agents running under the Oracle SNMP Agent Integrator are also known as *non-SMUX peer agents*.

Managing a Tuxedo Domain

With the SNMP master agent/subagent model, one and only one of the managed resources on the managed node may be a Tuxedo domain. The tux_snmpd process targeted to manage that domain may be started with the -l logical_agent_name option to assign the process a name other than the default name "tux_snmpd." The -l logical_agent_name option or the default name "tux_snmpd" allows an administrator to associate the tux_snmpd process with the Tuxedo domain that the process is to manage.

Also, as described in "Simple SNMP Agent Model" on page 2-2, if the managed node is the master machine for the Tuxedo domain, including the -c option in the startup of the associated tux_snmpd process enables that process to manage the entire domain.

SMUX Master Agent/ Subagent Model

The SMUX master agent/subagent model, shown in Figure 2-3, applies when managing different types of system or network resources on the managed node. This model *also applies* to managing multiple instances of the *same* type of resource; for example, you *can* use this model to manage multiple Tuxedo domains running on the same managed node.



Figure 2-3 Multiple SMUX Subagents Running on a Managed Node—Example



With this model, communication between the SNMP manager and the SMUX subagents is handled by the Oracle SNMP Agent Integrator *SMUX master agent* capability. The Oracle SNMP Agent Integrator distributes the requests from the SNMP manager to specific SMUX subagents, receives the responses from the individual subagents, and forwards those responses back to the SNMP manager.

Starting tux_snmpd Processes as SMUX Subagents

Each tux_snmpd process is started *without* the -s option to configure each tux_snmpd process as a *SMUX subagent*—as opposed to an *SNMP agent*. SMUX subagents use the SNMP

multiplexing (SMUX) protocol defined in RFC 1227 to communicate with the Oracle SNMP Agent Integrator.

Managing Multiple Tuxedo Domains Concurrently

With the SMUX master agent/ subagent model, multiple Tuxedo domains running on the managed node may be managed concurrently. To do so, an administrator starts a SMUX subagent for each domain. And for each SMUX subagent, the administrator specifies the -1 logical_agent_name option at startup to associate the tux_snmpd process with the Tuxedo domain that the process is to manage.

Note: One SNMP agent can moniter only one Tuxedo domain. If you want to use multiple Tuxedo domains concurrently, you must specify multiple SNMP agents in beamgr.conf. For example, TMAGENT SMUX1 TUXDIR TUXCONFIG_dom1 TMAGENT SMUX2 TUXDIR TUXCONFIG_dom2

In SNMPv1

In SNMPv1, the SNMP manager running on the management station uses an address of the following form to send requests to a particular SMUX subagent:

community_name@logical_agent_name

Where *community_name* is the read-only community name for Get requests, and the read-write community name for Set requests; and *logical_agent_name* is the name of the agent to which the SNMP request is intended. For example:

```
public@simpapp_agent
```

Also, as mentioned in "Simple SNMP Agent Model" on page 2-2, if the managed node is the master machine for a Tuxedo domain, including the -c option in the startup of the associated tux_snmpd process enables that process to manage the entire domain.

In SNMPv3

In SNMPv3, the SNMP manager running on the management station uses option -n logical_agent_name to send requests to a particular SMUX.



Setting Up Oracle SNMP Agent on a Managed Node

To integrate Oracle SNMP Agent into your management framework, you need to set up the Oracle SNMP Agent software on the managed node and on the management framework. The following sections describe the procedure for setting up the Oracle SNMP Agent on the managed node:

- Directory Structure
- Oracle SNMP Agent Configuration Files
- Oracle SNMP Agent Configuration
- Oracle SNMP Agent Advanced Configuration
- Starting Oracle SNMP Agent
- Stopping Oracle SNMP Agent
- Oracle Tuxedo Master and Non-Master Nodes

Directory Structure

The Oracle SNMP Agent files reside in the directories shown in Figure 3-1.





Note: *tux_prod_dir* represents the directory in which the Oracle Tuxedo 10.0 distribution is installed.

Oracle SNMP Agent Configuration Files

Oracle SNMP Agent provides the following two configuration files: beamgr.conf and beamgr_snmpd.conf. The beamgr.conf file, also known as the "Oracle SNMP Agent configuration file," contains the user-defined operational configurations read by the Tuxedo SNMP agent (tux_snmpd) and the Oracle SNMP Agent Integrator (snmp_integrator) at startup.

The beamgr_snmpd.conf file, also known as the "Oracle SNMP Agent passwords configuration file," contains the user-defined password configurations (SNMP community names, SMUX password) read by tux_snmpd and snmp_integrator at startup. The default read-only community name is public, and the default read-write community name is iview. The default SMUX password is no password.

For more information about the Oracle SNMP Agent configuration files, see "*Configuration Files*" on page 8-1.

Oracle SNMP Agent Configuration

To configure Oracle SNMP Agent, follow these steps:

1. Install the Oracle SNMP Agent on the Oracle Tuxedo server nodes to be managed.

The Tuxedo SNMP agent tux_snmpd is installed one at a time. On a Windows system, if you do not install Oracle Tuxedo first, you do not get the option to install tux_snmpd. For detailed information about how to install Oracle SNMP Agent, see *Installing the Oracle Tuxedo System*.

Some attributes of Tuxedo resources are accessible globally (that is, no matter which Tuxedo node they are on) while others are accessible only by an Oracle SNMP agent local to the same machine. To access managed objects that are only accessible locally, you must install Oracle SNMP agents on each machine where these resources reside, or install an Oracle SNMP agent on the master node and execute it with the -c option, which enables you to run the agent only on the master node but to still gather information from all machines.

- 2. Set up access to Tuxedo shared binaries.
 - On a Windows system:

If Oracle SNMP Agent is not installed in the same directory as the Oracle Tuxedo application, make sure that the bin directory of the appropriate Tuxedo installation precedes any other Tuxedo installations in the PATH system environment variable. This directory order in PATH enables Oracle SNMP Agent to have access to the correct Tuxedo dynamic link libraries (DLLs).

- On a UNIX system:

Make sure the search path for shared libraries includes \$TUXDIR/lib. The search path for shared libraries is:

SHLIB_PATH ON HP-UX, LIBPATH ON AIX, and LIBRARY_PATH ON all other UNIX systems.

- 3. Install the Oracle SNMP Agent configuration file.
 - On a Windows system:

Open a command-line shell and copy the Oracle SNMP Agent configuration file beamgr.conf to the C:\etc directory:

- On a UNIX system:

Log in as root and copy the Oracle SNMP Agent configuration file beamgr.conf to the /etc directory:

prompt> su
prompt> Password:
prompt> cp tux_prod_dir/udataobj/snmp/etc/beamgr.conf /etc

4. Set your PATH to include the location of the Oracle SNMP Agent executables. This step applies to both Windows and UNIX systems.

All users of the installed Oracle SNMP Agent products need to update their PATH environment variable to include the location of the Oracle SNMP Agent executable files. The following is a UNIX example in C shell:

```
prompt> set path = ( $PATH tux_prod_dir/bin )
```

5. If you are running the Oracle SNMP agent as an SNMP multiplexing (SMUX) subagent, set your master agent timeout. The SMUX protocol is defined in RFC 1227.

Configure the timeout of your SMUX master, if any (such as snmp_integrator), and of your SNMP manager, to at least 30 seconds. For snmp_integrator, you can set this timeout by adding an INTEGRATOR_TIMEOUT entry to the Oracle SNMP Agent beamgr.conf configuration file as follows:

INTEGRATOR_TIMEOUT 30

6. When Oracle SNMP Agent is installed on a Windows system, ensure that a match exists between the TCP/IP host name and the computer name.

Check that the host name specified in Start->Settings->Control Panel->Network->Identification is all UPPERCASE and matches the host name specified in Start->Settings->Control Panel->Network->Protocols->TCP/IP-> Properties->DNS, which should also be all UPPERCASE.

7. Specify the destination for traps.

The default destination for SNMP trap notifications is localhost. To send traps to other destinations, use a text editor to modify the TRAP_HOST entry in the Oracle SNMP Agent beamgr.conf configuration file to specify the host name of the target destination machine for SNMP trap notifications, and the port number and community name to use in sending traps.

Typically, the destination is the host machine where the SNMP management framework is located. Some management frameworks use distributed trap daemons that "collect" SNMP

trap notifications for forwarding to management stations. In that case, the machine with the trap daemon should be the destination.

For more information, see "Configuration Files" on page 8-1.

8. Identify the domain to be managed.

The identity of the Oracle Tuxedo application to be managed can be specified in two ways. Oracle SNMP Agent uses the following sources in the indicated order of precedence:

a. The TMAGENT entry in the Oracle SNMP Agent configuration file. This entry is of the form:

TMAGENT logical_agent_name tuxdir tuxconfig_path

For more information, see "Configuration Files" on page 8-1.

- b. TUXCONFIG and TUXDIR environment variables
- 9. Ensure that the Oracle Tuxedo EventBroker is configured.

Oracle SNMP Agent cannot receive Tuxedo event notifications unless the Tuxedo EventBroker server (TMSYSEVT) is running. To enable forwarding of Tuxedo events as SNMP traps, ensure that the Tuxedo EventBroker servers are running. For information on the Tuxedo EventBroker, see "About the EventBroker" in Administering an Oracle Tuxedo Application at Run Time and reference page TMSYSEVT(5) in Oracle Tuxedo File Formats, Data Descriptions, MIBs, and System Processes Reference.

 If you are using only Oracle SNMP agents, start the Tuxedo SNMP agents on the managed nodes where your Tuxedo resources reside. For more information, see "Starting Oracle SNMP Agent" on page 3-8.

If you are using the Oracle SNMP Agent Integrator, follow the instructions in "Setting Up the Oracle SNMP Agent Integrator" on page 5-1 and set up the Oracle SNMP agents and then the Oracle SNMP Agent Integrator.

11. Integrate Oracle SNMP Agent with your SNMP management framework. See "Integrating Oracle SNMP Agent with a Management Framework" on page 4-1.

Oracle SNMP Agent Advanced Configuration

If you want to customize Oracle SNMP Agent for tasks such as managing multiple Oracle Tuxedo domains concurrently or using nondefault ports for communication with the system manager, perform the following additional steps:

1. Define logical agent names if you want to manage multiple Tuxedo domains concurrently.

To manage multiple Tuxedo domains on a managed node at the same time, add a TMAGENT entry to the Oracle SNMP Agent configuration file for each agent. The TMAGENT entry is of the following form:

TMAGENT logical_agent_name tuxdir tuxconfig_path

To manage multiple domains on a managed node, run a separate Tuxedo agent for each domain being monitored. These agents must be run as SMUX subagents under the Oracle SNMP Agent Integrator.

When multiple agents running as SMUX subagents are running on the same node, SNMP manager Set or Get requests to a particular agent must be addressed using a community of the form:

```
community@logical_agent_name
```

where *logical_agent_name* identifies the agent to which the SNMP request is forwarded. For example:

public@simpapp_agent

If only one agent is running on a node, *logical_agent_name* is optional in specifying the community in Set or Get requests.

2. Define Tuxedo event filters to be used.

Tuxedo event filters can define a subset of Tuxedo events to be received by the agent for each domain being monitored. You can use TMEVENT_FILTER entries in the Oracle SNMP Agent configuration file to define a subset of Tuxedo event notifications that are to be forwarded as SNMP trap notifications. For more information, see "Configuration Files" on page 8-1. MIB objects corresponding to Tuxedo event filters are described in "Core MIB" in *Oracle Tuxedo SNMP Agent MIB Reference*.

3. Specify non-default SNMP communities and SMUX password.

By default, an SNMP agent (such as the Oracle SNMP Agent Integrator or tux_snmpd when running as an SNMP agent) uses public as the read-only community and iview as the read-write community when communicating with SNMP managers. To define additional community names, specify them in the Oracle SNMP Agent passwords file. You can also use the passwords file to specify a password for the Oracle SNMP Agent Integrator to use for authenticating connection requests from SMUX subagents.

a. To set up the passwords file:

On a Windows system:

Open a command-line shell and copy the Oracle SNMP Agent beamgr_snmpd.conf passwords file to c:\etc. For example:

On a UNIX system:

Copy the Oracle SNMP Agent beamgr_snmpd.conf passwords file to the /etc directory and make the copy readable and writable only by root. For example:

b. Modify the SNMP communities in this file. The keywords used in this file are:

SMUX_PASSWD COMMUNITY_RO COMMUNITY_RW DISABLE_SET

c. If you want to set the agent to be read-only, specify a DISABLE_SET entry in the passwords file as follows:

DISABLE_SET YES

If there is no DISABLE_SET entry in the passwords file, the agent has both Set and Get capability.

For more information, see "Configuration Files" on page 8-1.

4. Specify a SMUX password when using the Oracle SNMP agent component as a SMUX subagent under a SMUX master agent, such as the Oracle SNMP Agent Integrator.

The environment variable BEA_SMUX_PASSWD specifies the password that the SNMP agent uses when registering with a SMUX master agent, such as the Oracle SNMP Agent Integrator. This environment variable is required only if the SMUX master agent expects a password. If this environment variable is not set, a password is not specified by tux_snmpd when registering.

5. Define different port numbers.

By default, Oracle SNMP agents assume the following port numbers as specified by SNMP and SMUX standards:

snmp	161/udp
snmp-trap	162/udp
smux	199/tcp

If the default port assignments are not sufficient for your needs, you can define these services on other ports, or use the appropriate command-line options when starting SNMP agents to assign them to nondefault ports.

- On a Windows system:

To modify or define the services, add the appropriate lines in the *root_directory*\system32\drivers\etc\services file. For example:

snmp 161/udp snmp snmp-trap 162/udp snmp

Consult your Windows system administrator for the default settings used for your SNMP-related services.

- On a UNIX system:

To modify or define the services, perform these steps:

a. Determine if the NIS server is running. Use the ypwhich command to determine if an NIS server or map master is available. For example:

prompt> ypwhich
zort.kremvax.com

b. If an NIS server is available, use the ypcat command to determine if the services are available.

prompt> ypcat services | grep snmp snmp-trap 162/udp snmptrap snmp 161/udp

c. If an NIS server is not available and services are provided on the local host, examine the /etc/services file.

prompt> cat /etc/services | grep snmp snmp-trap 162/udp snmptrap snmp 161/udp

To establish the SNMP services, refer to your UNIX system documentation as needed for instructions specific to your UNIX platform.

Starting Oracle SNMP Agent

To manage multiple Oracle Tuxedo domains, you can run multiple Oracle SNMP agents on the same node. Each agent can manage only one domain. To manage multiple domains, you must
have the Oracle SNMP Agent Integrator running and the agents must be started as SMUX subagents.

On startup, a Tuxedo SNMP agent checks for a TMAGENT entry in the Oracle SNMP Agent configuration file that matches its logical agent name. A TMAGENT entry provides a path to the Tuxedo domain to be monitored. If no matching TMAGENT entry is found, the agent connects to the Tuxedo domain specified in the TUXCONFIG and TUXDIR environment variables. The agent exits if the TUXCONFIG or TUXDIR environment variable is not defined and no appropriate TMAGENT entry is found in the Oracle SNMP Agent configuration file. For more information, see "Configuration Files" on page 8-1.

Oracle SNMP Agent Processes

The tux_snmpd binary is the Tuxedo SNMP agent that supports the Tuxedo SNMP MIB. For a description of the supported MIB groups and objects, see *Oracle Tuxedo SNMP Agent MIB Reference*.

The Oracle SNMP agent can run as an SNMP agent or as a SMUX subagent.

When the Oracle SNMP agent starts up as an SNMP agent, it generates a coldStart trap. The destination host, port, and community used when sending traps are as specified in the TRAP_HOST entry in the Oracle SNMP Agent beamgr.conf configuration file. For more information, see "Oracle SNMP Agent Configuration" on page 3-3.

When running as a SMUX subagent, the Oracle SNMP agent specifies a password to the SMUX master agent at the time of registration if the environment variable BEA_SMUX_PASSWD has been defined. In that case, the Oracle SNMP agent uses the value of BEA_SMUX_PASSWD as the password; if BEA_SMUX_PASSWD has not been defined, the Oracle SNMP agent does not specify a password to the master agent when registering.

The tux_snmpd supports the MIB-II snmp group when running as the SNMP agent.

Starting Oracle SNMP Agent on a Windows System

To start Oracle SNMP agents on a Windows system, follow these steps:

- On the Windows taskbar, choose Start->Settings->Control Panel->Services (or Start->Programs->Administrative Tools->Services on a Windows 2003 system) to display the Services window.
- 2. In the list of Services, locate and select the installed service named tux81_snmpd and click Start to start it, as shown in Figure 3-2. There may be a short delay as the service is initiated.

Figure 3-2 Starting a Service

Services				×
Ser <u>v</u> ice	Status	Startup	Close	
System Event Notification	Started	Automatic		
Task Scheduler	Started	Automatic	Start	
TCP/IP NetBIOS Helper	Started	Automatic		_
Telephony Service		Manual	Stop	
TListen (Port: 3050)	Started	Automatic		-
tux81_snmpd		Manual	<u>Pause</u>	
TUXEDO IPC Helper		Automatic	Continue	1
UPS		Manual	0010100	
Windows installer		Manual	Startup	1
Workstation	Started	Automatic		
			HW Profiles	
Startup Parameters:				
			– Help	
I				

3. Install additional Windows services if you want to run multiple agents on a single node.

The installation program for Windows installs the SNMP agent as a single Windows service. If you want to run multiple instances of the agent to monitor multiple Tuxedo domains, you need to install additional Windows services for the additional agents.

To install additional Windows services for Tuxedo SNMP agents, open a command-line shell and run the following command for each additional Tuxedo SNMP agent:

Assign separate logical agent names to run multiple instances of the agent on the same node. To use multiple agents to monitor multiple Tuxedo domains, *logical_agent_name* is a string that associates an agent with a Tuxedo domain as defined by a TMAGENT entry in the Oracle SNMP Agent beamgr.conf configuration file. For format information, see "Oracle SNMP Agent Advanced Configuration" on page 3-5.

This entry assigns the agent started with *logical_agent_name* to the indicated Tuxedo domain. See "Configuration Files" on page 8-1.

Windows Startup Options

Enter the desired startup options in the Startup Parameters field in the Services window.

-d

Dumps the SNMP or SMUX packets received and sent by the agent to the Windows Event Log.

-s

Specifies that the Oracle SNMP agent is to run as an SNMP agent. If you do not specify this option, the Oracle SNMP agent runs as a SMUX subagent. If a SMUX master agent (for example, snmp_integrator) is not running, you must provide -s as a startup parameter before selecting Start.

-p snmp_port

The *snmp_port* option specifies the UDP port on which the Oracle SNMP agent listens for incoming SNMP packets. The -p option enables you to run the Oracle SNMP agent on a port other than the standard SNMP port 161. This option is meaningful only when the Oracle SNMP agent is running as an SNMP agent.

-r smux_port

Specifies the TCP port to connect to a SMUX master agent. (The default is port 199.) This option is meaningful only when tux_snmpd is running as a SMUX subagent.

-m hostname

The name of the machine where the SMUX master agent, such as the Oracle SNMP Agent Integrator, is running. This option is used only when you want tux_snmpd to register with a SMUX master agent on a remote machine.

-C

Enables you to run the agent only on the master node but to still gather information from all machines. This results in a more manageable solution because it requires you to run one agent process per domain instead of one per node. In addition, it enables you to gather SNMP information from nodes with operating systems not supporting the current SNMP Agent.

When using this option, you must ensure that only one agent is started on the domain; otherwise, the results are unpredictable.

Starting Oracle SNMP Agent on a UNIX System

To start Oracle SNMP agents on a UNIX system, enter the Tuxedo SNMP agent startup command at the command-line prompt:

```
tux_snmpd [-1 logical_agent_name] [-d] [-n] [-s] [-p snmp_port]
[-r smux_port] [-m hostname] [-h] [-c]
```

UNIX Startup Options

The command line options are:

-l logical_agent_name

The *logical_agent_name* string associates an agent with an Oracle Tuxedo domain as defined by a TMAGENT entry in the Oracle SNMP Agent beamgr.conf configuration file. The logical agent name can be a maximum of 32 characters long. For format information, see "Oracle SNMP Agent Advanced Configuration" on page 3-5.

Assign separate logical agent names to run multiple instances of the agent on the same node. If you do not specify the -1 option, the Oracle SNMP agent uses the name of the executable as the logical agent name.

-d

Dumps the SNMP or SMUX packets received and sent by the agent to standard output.

-n

If the agent/subagent is run with this option, it does not become a daemon. Use this option to start the Oracle SNMP agent with the init command.

-s

Specifies that the Oracle SNMP agent is to run as an SNMP agent. If you do not specify this option, the Oracle SNMP agent runs as a SMUX subagent.

-C

Enables you to run the agent only on the master node but to still gather information from all machines. This results in a more manageable solution because it requires you to run one agent process per domain instead of one per node. In addition, it enables you to gather SNMP information from nodes with operating systems not supporting the current SNMP Agent.

When using this option, you must ensure that only one agent is started on the domain; otherwise, the results are unpredictable.

-p snmp_port

The *snmp_port* option specifies the UDP port on which the Oracle SNMP agent listens for incoming SNMP packets. The -p option enables you to run the Oracle SNMP agent on a port other than the standard SNMP port 161. This option is meaningful only when the Oracle SNMP agent is running as an SNMP agent.

-r smux_port

Specifies the TCP port to connect to a SMUX master agent. The default is port 199. This option is meaningful only when the Oracle SNMP agent is running as a SMUX subagent.

-m hostname

The name of the machine where the SMUX master agent, such as the Oracle SNMP Agent Integrator, is running. This option is used only when you want the Oracle SNMP agent to register with a SMUX master agent on a remote machine.

-h

Displays the syntax for the tux_snmpd command.

Stopping Oracle SNMP Agent

On a Windows system, you stop Oracle SNMP agents and the optional Oracle SNMP Agent Integrator via the Services window. On a UNIX system, you stop Oracle SNMP agents and the optional Oracle SNMP Agent Integrator by entering the stop_agent command at the command-line prompt.

Stopping Oracle SNMP Agent on a Windows System

To stop one or more Oracle SNMP agents on a Windows system, follow these steps:

- On the Windows taskbar, choose Start->Settings->Control Panel->Services (or Start->Programs->Administrative Tools->Services on a Windows 2003 system) to display the Services window.
- 2. In the list of Services, locate and select the installed service and click Stop to stop it.

Stopping Oracle SNMP Agent on a UNIX System

To stop one or more Oracle SNMP agents on a UNIX system, issue the following command:

prompt> stop_agent logical_agent_name | all [logical_agent_name]

For example,

prompt> stop_agent tux_snmpd

If you specify all, all SNMP agents are stopped. The name of the executable is the default logical agent name.

Oracle Tuxedo Master and Non-Master Nodes

The Tuxedo SNMP agent can be installed on both Tuxedo master and non-master nodes. If the Oracle Tuxedo application is down on the non-master node, SNMP Get requests addressed to the Oracle SNMP agent on the non-master node may not have the latest information. For example,

this would be true if the requested information was updated on a master node after the application on the non-master node went down. Set requests to a non-master node are not permitted if the Oracle Tuxedo application is down on the local node.

Some MIB groups in the Tuxedo SNMP MIB return values for all Tuxedo nodes, whereas other MIB groups return data only for the local node, as shown in the following table. Thus, if you want to manage objects whose values are local to a particular machine, you must install a copy of the Oracle SNMP agent on that machine or start the Oracle SNMP agent with the -c option on the master machine.

MIB Table/Group	Description
tuxTwshTbl	Run-time attributes of workstation handler (WSH) client processes.
tuxTulogTable	Run-time attributes of userlog files within an application.
tuxTmsgTable	Run-time attributes of the Tuxedo system message tables.
tuxTqueueTable	Run-time attributes of queues in an application.
tuxTAppQTbl	Attributes of application queues.
tuxTAppQmsgTbl	Attributes of messages stored in application queues.
tuxTQspaceTbl	Attributes of application queue spaces.
tuxTQtransTbl	Run-time attributes of transactions associated with application queue spaces.
tuxTBridgeTbl	Status and statistics pertaining to connections between machines making up an application.
tuxTclientTbl	Run-time attributes of active clients within an application.
tuxTconnTable	Run-time attributes of active conversations within an application.
tuxTdeviceTbl	Configuration and run-time attributes of raw disk slices or UNIX system files being used to store Tuxedo system device lists.
tuxTsrvrTblExt	Attributes of servers within an application. It is an extension of tuxTsrvrTbl.

MIB Table/Group	Description
tuxTranTbl	Run-time attributes of active transactions within the application.
tuxTsvcGrp	Configuration attributes of services within an application.
tuxLclIfQueueTable	Local run-time attributes of an interface for a particular CORBA server queue.
tuxLclInterfaceTable	Configuration and run-time attributes of CORBA interfaces for the local host on which Oracle SNMP Agent is running.
tuxTAppQctrl	A control MIB that enables controlled access to all application queue-related MIB groups.



Integrating Oracle SNMP Agent with a Management Framework

The following sections explain how to integrate the Oracle SNMP Agent into your management framework:

- Understanding the Oracle SNMP Agent MIB Files
- Using Oracle SNMP Agent with a Management Framework
- Integrating Oracle Tuxedo Event Notifications

Understanding the Oracle SNMP Agent MIB Files

Oracle SNMP Agent provides the following two SNMP MIB files. bea.asn1 and mib.txt. The bea.asn1 file is used by the SNMP network management framework to set up that portion of its local MIB (on the management station) required to manage Tuxedo applications. The mib.txt file, which is created from the bea.asn1 file, is used by the Tuxedo SNMP agent (tux_snmpd) at startup to set up its local SNMP MIB on the managed node.

Note: Only the bea.asn1 file is of interest in the discussions that follow.

Using Oracle SNMP Agent with a Management Framework

To use Oracle SNMP Agent with your management framework, follow these steps:

1. Load the SNMP MIB for Oracle Tuxedo into the management framework.

The SNMP MIB defines the data types and access permissions for the various managed objects that can be accessed through Oracle SNMP Agent. It also defines the event

notifications that can be generated by Oracle SNMP Agent. The MIB thus provides the management framework with information it requires to manage Oracle Tuxedo resources.

By default, the SNMP MIB file, bea.asn1, is installed in the tux_prod_dir/udataobj/snmp/etc directory. The MIB file must be imported into the management database of your management framework. Some management frameworks refer to this process as loading a MIB. For a list of management frameworks tested with Oracle SNMP Agent, refer to the Oracle Tuxedo Release Notes.

2. Decide what kind of information you need to meet your system management goals.

For example, are there particular attributes of the resources you are managing that you want to monitor? Do you want to be notified when certain Oracle Tuxedo system events occur?

- 3. Configure the management framework response to incoming Oracle Tuxedo system events. For details, see "Integrating Oracle Tuxedo Event Notifications" on page 4-2.
- 4. Configure polling or data collection rules on the manager for performance and fault management.

Periodic collection of values of pertinent objects is valuable for analysis of trends. This analysis is valuable for capacity planning and load-balancing. You can also use polling to generate alarms, which is useful for fault management.

5. Optional: Define the Oracle SNMP Agent Integrator polling rules.

If you are using the Oracle SNMP agent as a SMUX subagent with the Oracle SNMP Agent Integrator, you might want to off-load some threshold checking to the Oracle SNMP Agent Integrator. The Oracle SNMP Agent Integrator generates enterprise-specific traps when the user-defined threshold is crossed. Off-loading checking of selective thresholds to the Oracle SNMP Agent Integrator reduces the network bandwidth consumed by the management framework's polling activities.

6. Set up and start the agents.

The procedure for setting up and starting the Oracle SNMP agent is described in "Setting Up Oracle SNMP Agent on a Managed Node" on page 3-1.

Integrating Oracle Tuxedo Event Notifications

To integrate the Oracle Tuxedo system event traps with your management framework, follow these steps:

1. Make sure the Tuxedo EventBroker server (TMSYSEVT) is running for the domain being managed. For more information, see "Setting Up Oracle SNMP Agent on a Managed Node" on page 3-1.

Oracle SNMP Agent will not receive event notifications unless the EventBroker server (TMSYSEVT) is running. For information on the Tuxedo EventBroker server, see reference page TMSYSEVT(5) in Oracle Tuxedo File Formats, Data Descriptions, MIBs, and System Processes Reference.

- Modify the TRAP_HOST entry in the Oracle SNMP Agent beamgr.conf configuration file to specify the location of the management machine that is to be the destination for traps generated by the agent. For more information, see "Setting Up Oracle SNMP Agent on a Managed Node" on page 3-1.
- 3. If you have not already done so, load the Oracle SNMP Agent bea.asn1 MIB file into your management framework.

For example, on HP OpenView Network Node Manager, see the following display and do the following:

a. Select Options->Load/Unload MIBs: SNMP.

Figure 4-1 Selecting Load/Unload MIBs in HP OpenView



- b. Select Load.
- c. Specify the path to the Oracle SNMP Agent configuration file (bea.asn1). By default, this file is installed in:

```
tux_prod_dir\udataobj\snmp\etc\bea.asn1 (Windows)
tux_prod_dir/udataobj/snmp/etc/bea.asn1 (UNIX)
```

- d. Select OK.
- 4. Configure the management framework to take the appropriate action in response to incoming Tuxedo SNMP traps.

You might want to change the way in which Tuxedo SNMP traps are displayed on your management console, or the actions that the management framework takes in response to specified events. For example, you might choose to ignore some routine informational notifications. For example, to view the event configuration on HP OpenView, do the following:

- a. Select Options→Event Configuration.
- b. Select the enterprise tuxedo.
- c. Select an event type, such as networkFlowTrap in HP Open View.
- d. Customize the management framework response to incoming events of that type. Select Edit→Modify Event in OpenView, which invokes the Event Configuration window shown in the following display.

Figure 4-2	HP OpenViev	v Event Configuration	Window
------------	-------------	-----------------------	--------

Event Configuration for	rt101.beasys.com		_ 🗆
File Edit View			Hel
Fatana in Maria	Enterprise Identif	lcation	
Enterprise Name	Enterprise ID		
rmon	.1.3.6.1.2.1.16		
ENTERPRISES	.1.3.6.1.4.1		
OpenView	.1.3.6.1.4.1.11.2.17.1		
BEA	.1.3.6.1.4.1.140.1.1		
tuxedo	.1.3.6.1.4.1.140.300		
snmpTraps	. 1. 3. 6. 1. 6. 3. 1. 1. 5		
J			
	Event Identifica	ation	
Event Name	Event Identifier	Sources	
resourceConfigTrap	.1.3.6.1.4.1.140.300.0.1	ALL SOURCES	
machineBroadcastTrap	.1.3.6.1.4.1.140.300.0.2	ALL SOURCES	
machineConfigTrap	.1.3.6.1.4.1.140.300.0.3	ALL SOURCES	
machineFullMaxAccess	.1.3.6.1.4.1.140.300.0.4	ALL SOURCES	
machineFullMaxConvTr	.1.3.6.1.4.1.140.300.0.5	ALL SOURCES	
machineFullMaxGttTra	1.3.6.1.4.1.140.300.0.6	ALL SOURCES	
machineFullMaxWsClie	.1.3.6.1.4.1.140.300.0.7	ALL SOURCES	
machineMsgQTrap	.1.3.6.1.4.1.140.300.0.8	ALL SOURCES	
machinePartitionedTr	.1.3.6.1.4.1.140.300.0.9	ALL SOURCES	
machineSlowTrap	.1.3.6.1.4.1.140.300.0.1905×847	ALL SOURCES	
machineStateTrap	.1.3.6.1.4.1.140.300.0.11	ALL SOURCES	
networkConfigTrap	.1.3.6.1.4.1.140.300.0.12	ALL SOURCES	
networkDroppedTrap	1.3.6.1.4.1.140.300.0.13	ALL SUURCES	
networkFailureIrap		ALL SOURCES	
networkStateTrap	1 3 6 1 4 1 140 300 0 16	ALL SOURCES	
serverCleaninoTran	1 3 6 1 4 1 140 300 0 17	ALL SOURCES	
serverConfigTrap	1 3 6 1 4 1 140 300 0 18	ALL SOURCES	
serverDiedTrap	1 3 6 1 4 1 140 300 0 19	ALL SOURCES	
serverInitTrap	.1.3.6.1.4.1.140.300.0.20	ALL SOURCES	
serverMaxgenTrap	.1.3.6.1.4.1.140.300.0.21	ALL SOURCES	
serverRestartingTrap	.1.3.6.1.4.1.140.300.0.22	ALL SOURCES	
serverStateTrap	.1.3.6.1.4.1.140.300.0.23	ALL SOURCES	
serverTpExitTrap	.1.3.6.1.4.1.140.300.0.24	ALL SOURCES	
clientConfigTrap	.1.3.6.1.4.1.140.300.0.25	ALL SOURCES	
clientDiedTrap	.1.3.6.1.4.1.140.300.0.26	ALL SOURCES	
clientSecurityTrap	.1.3.6.1.4.1.140.300.0.27	ALL SOURCES	

You can modify the event configuration to ignore an event, or generate a pop-up notification or run a program or script when the event is received. You might also want to create a separate category for Tuxedo events, as shown in the preceding display.

Retrieving or Modifying Object Values When Managing Multiple Domains

Monitoring of multiple Oracle Tuxedo domains is done by running a separate Tuxedo SNMP agent for each domain being monitored. These agents must be run as SMUX subagents under the Oracle SNMP Agent Integrator.

When more than one Tuxedo SNMP agent is running as a SMUX subagent on a node, then SNMP manager Set or Get requests to an agent must be addressed using a community of the form:

community@logical_agent_name

For example:

public@payrollagent

In this example payrollagent is a logical agent name that identifies the agent to which the request is to be forwarded by the Oracle SNMP Agent Integrator.

Integrating Events Generated by Oracle SNMP Agent Integrator Polling

The Oracle SNMP Agent Integrator can be used to poll Oracle Tuxedo objects, or other managed resources. To integrate the Oracle SNMP Agent Integrator threshold-checking activity with the management framework, perform the following steps:

1. Set up the Oracle SNMP Agent Integrator polling rules.

A polling rule is defined by a RULE_ACTION entry in the Oracle SNMP Agent beamgr.conf configuration file.

2. Configure the management framework to recognize the events generated by the Oracle SNMP Agent Integrator.

For example, in HP OpenView, you can add a new event type by doing the following:

- a. Select Options Event Configuration.
- b. Select beaSystemDescr.
- c. Select Edit Add Event.

In the window that is invoked you would use the following as the event number:

.1.3.6.1.4.1.140.1.1.0.specific_trap_number

3. Configure the management framework to respond appropriately to incoming Oracle SNMP Agent Integrator events.

For more information, see "Using the Oracle SNMP Agent Integrator for Polling" on page 7-1.



Setting Up the Oracle SNMP Agent Integrator

The following sections provide information about the Oracle SNMP Agent Integrator and describe the procedure to install the Oracle SNMP Agent Integrator:

- About the Oracle SNMP Agent Integrator
- Configuring the Oracle SNMP Agent Integrator
- Starting the Oracle SNMP Agent Integrator and Subagents on a Windows System
- Starting the Oracle SNMP Agent Integrator and Subagents on a UNIX System
- Stopping the Oracle SNMP Agent Integrator and Subagents on a Windows System
- Stopping the Oracle SNMP Agent Integrator and Subagents on a UNIX System

About the Oracle SNMP Agent Integrator

The Oracle SNMP Agent Integrator enables multiple agents and subagents from any vendor to cooperate in managing diverse hardware and software components on a single host. It makes possible the extended SNMP manager/agent model shown in Figure 5-1.

Figure 5-1 SNMP Manager/Agent Model



The Oracle SNMP Agent Integrator enables you to:

• Run multiple peer SNMP agents on a single managed node.

All communication between the agents and the SNMP manager is handled through the Oracle SNMP Agent Integrator master agent.

• Off-load polling from the management station to reduce network traffic and reduce load on the network manager.

User-defined rules enable the Oracle SNMP Agent Integrator to check for the occurrence of significant system events and send alarms or execute programs when the events are detected. Communication over the network occurs only when an event is detected or when polling activity from the manager is started or stopped.

• Manage system resources using multiple SNMP multiplexing (SMUX) subagents.

The Oracle SNMP Agent Integrator uses the SMUX protocol defined in RFC 1227 to respond to the SMUX subagents and fans out requests from an SNMP-compliant system or network management station to the appropriate subagent.

• Manage system resources using any other master agent/subagent protocol, such as Distributed Program Interface (DPI), where the master agent responds to SNMP management requests.

The DPI master agent uses SNMP to respond to requests from network managers. The DPI master agent can, therefore, be configured to communicate through the Oracle SNMP Agent Integrator in the same manner as other peer SNMP agents.

• Coordinate communication between an SNMP manager and multiple SNMP agents on multiple network nodes.

This feature is particularly useful for off-loading polling to the Oracle SNMP Agent Integrator to manage a distributed system whose components are spread over a number of computers. To the Oracle SNMP Agent Integrator, the managed resources appear as if they are on a single computer. For more information, see "Using the Oracle SNMP Agent Integrator for Polling" on page 7-1.

• Listen on UDP port 161 and handle all communications with the SNMP manager.

SNMP requests received by the Oracle SNMP Agent Integrator are fanned out to the appropriate peer SNMP agent or SMUX subagent, and the responses from the agents or subagents are passed on to the SNMP manager by the Oracle SNMP Agent Integrator.

Figure 5-2 summarizes how the Oracle SNMP Agent Integrator master agent can control an assortment of master agents, SNMP agents, and SMUX subagents.

Figure 5-2 Oracle SNMP Agent Integrator Master/Subagent Architecture



The various agents and subagents all appear to the SNMP manager as a single SNMP agent. The Oracle SNMP Agent Integrator acts as a proxy for the SNMP manager.

The Oracle SNMP Agent Integrator can run on the same node with any master agent/subagent architecture as long as the master agent uses SNMP to respond to management requests.

Configuring the Oracle SNMP Agent Integrator

The Oracle SNMP Agent Integrator uses the following environment variables:

```
BEA_SMUX_PASSWD
```

Indicates the password that a SMUX subagent must use when re-establishing communication with the Oracle SNMP Agent Integrator.

BEA_PEER_MAX_TRIES

Indicates the number of times the Oracle SNMP Agent Integrator retries sending an SNMP request to peer SNMP agents when no response is received within the established timeout interval.

BEA_PEER_MAX_WAIT

Modifies the default time interval that the Oracle SNMP Agent Integrator waits for a reply to a request sent to a SMUX subagent or an SNMP peer agent. This value can also be set by adding a BEA_PEER_MAX_WAIT entry to the Oracle SNMP Agent configuration file.

If this environment variable is not set, and there is no BEA_PEER_MAX_WAIT entry in the configuration file, the default is three seconds. For peer SNMP agents, the default timeout value can be overridden for individual SNMP agents using the timeout parameter in NON_SMUX_PEER entries in the Oracle SNMP Agent beamgr.conf configuration file.

(Note that "peer SNMP agent" and "non-SMUX peer agent" are identical terms. A peer SNMP agent, or a non-SMUX peer agent, is an SNMP agent running under the Oracle SNMP Agent Integrator.)

BEA_SM_BEAMGR_CONF

Specifies the absolute path to the Oracle SNMP Agent beamgr.conf configuration file, ending with the filename beamgr.conf.

Once you have set up Oracle SNMP Agent according to the instructions in "Setting Up Oracle SNMP Agent on a Managed Node" on page 3-1, perform the following step to set up and use the Oracle SNMP Agent Integrators:

1. Indicate the managed objects (if any) that are available from peer SNMP agents.

The peer SNMP agents can be on the same managed node (IP address) as the Oracle SNMP Agent Integrator, or they can be on remote nodes. Access to the objects managed by the peer SNMP agents is defined through NON_SMUX_PEER entries in the beamgr.conf configuration file. Each entry defines or moves a branch of the OID tree that is accessible via that agent. This task is described in "Using Multiple SNMP Agents" on page 6-1.

2. Indicate the managed objects that are available (if any) through Distributed Program Interface (DPI) master agents.

Because a DPI master agent speaks SNMP, it appears to the Oracle SNMP Agent Integrator as just another peer SNMP agent. Setting up access to DPI subagents is thus done the same way as setting up access to peer SNMP agents, as described in Step 1.

3. Modify the management scope of SMUX subagents, if desired.

You can modify a SMUX subagent's management scope—for example, to avoid conflicts with other agents—by specifying OID_CLASS entries in the beamgr.conf configuration

file. By default, a SMUX subagent automatically indicates the section of the OID tree for which it is responsible when it registers with the Oracle SNMP Agent Integrator master agent. The syntax for OID_CLASS entries is defined in "Configuration Files" on page 8-1.

4. Define local polling rules and the actions to be taken by the Oracle SNMP Agent Integrator if user-defined thresholds are crossed.

This step is necessary only if you want to use the Oracle SNMP Agent Integrator to off-load polling from the management station. Polling rules are defined through RULE_ACTION entries in the beamgr.conf configuration file. Polling is automatically active when the Oracle SNMP Agent Integrator starts. Oracle SNMP Agent Integrator local polling can be de-activated or re-activated from a management station using SNMP Set commands. Oracle SNMP Agent Integrator polling rules, and how to start and stop polling, are described in "Using the Oracle SNMP Agent Integrator for Polling" on page 7-1.

 Configure your SNMP management framework for the Oracle SNMP Agent Integrator. For more information, see "Integrating Oracle SNMP Agent with a Management Framework" on page 4-1.

Configure the management system for Oracle SNMP Agent Integrator traps. Some configuration is required on your SNMP-compliant management framework to make use of SNMP trap notifications that are generated by the Oracle SNMP Agent Integrator.

The exact set of steps you need to perform vary depending upon which management system you are using. Typically, some configuration or mapping is required to get the management system to perform a desired action (such as turning an icon red) when a trap is received. Consult your management system documentation for specific instructions.

6. Modify other entries in the configuration file (if desired)

You may want to modify the following fields in the Oracle SNMP Agent beamgr.conf configuration file:

- SYS_DESCR
- SYS_CONTACT
- SYS_LOCATION
- SYS_SERVICES

These entries are supported by the Oracle SNMP Agent Integrator in the MIB-II snmp group.

If you are using an Oracle SNMP agent as a SMUX subagent to manage Oracle Tuxedo applications, configure the Oracle SNMP Agent Integrator timeout to at least 30 seconds. To do this, add a BEA_PEER_MAX_WAIT entry to the Oracle SNMP Agent beamgr.conf configuration file as follows:

BEA_PEER_MAX_WAIT 30

Another way you can set the timeout value is to set the environment variable BEA_PEER_MAX_WAIT to 30. For C shell on UNIX systems, for example, use this command:

prompt> setenv BEA_PEER_MAX_WAIT 30

Starting the Oracle SNMP Agent Integrator and Subagents on a Windows System

To start the Oracle SNMP Agent Integrator and SMUX subagents on a Windows system, follow these steps:

1. Start the Oracle SNMP Agent Integrator and SMUX subagents from the Services window.

On the Windows taskbar, choose Start->Settings->Control Panel->Services (or Start->Programs->Administrative Tools->Services on a Windows 2003 system) to display the Services window.

 Locate each of the installed services. The Oracle SNMP Agent Integrator is installed as a Windows Service named snmp_integrator. It should be started before the SMUX subagents.

An Oracle SNMP agent (tux_snmpd) is installed as a Windows service named tux81_snmpd or some other logical agent name if additional Oracle SNMP agents were installed.

- 3. Click Start. There may be a short delay as each service is initiated.
- 4. Start any other SMUX subagents.
- **Note:** For any tux_snmpd process started as a non-SMUX peer agent (-s option specified at startup), you must start that process *before* starting the Oracle SNMP Agent Integrator. The starting order for Oracle SNMP Agent is as follows: start all non-SMUX peer agents, then the Oracle SNMP Agent Integrator, and then all SMUX subagents.

Starting the Oracle SNMP Agent Integrator and Subagents on a UNIX System

To start the Oracle SNMP Agent Integrator and SMUX subagents on a UNIX system, log in as root and start the following programs in the specified order:

• snmp_integrator

- tux_snmpd
- **Note:** For any tux_snmpd process started as a non-SMUX peer agent (-s option specified at startup), you must start that process *before* starting the Oracle SNMP Agent Integrator. The starting order for Oracle SNMP Agent is as follows: start all non-SMUX peer agents, then the Oracle SNMP Agent Integrator, and then all SMUX subagents.

Stopping the Oracle SNMP Agent Integrator and Subagents on a Windows System

To stop the Oracle SNMP Agent Integrator or one or more subagents on a Windows system, follow these steps:

- On the Windows taskbar, choose Start->Settings->Control Panel->Services (or Start->Programs->Administrative Tools->Services on a Windows 2003 system) to display the Services window.
- 2. In the list of Services, locate and select the installed service and click Stop to stop it.

Stopping the Oracle SNMP Agent Integrator and Subagents on a UNIX System

To stop the Oracle SNMP Agent Integrator or one or more subagents on a UNIX system, issue the following command:

prompt> stop_agent logical_agent_name | all [logical_agent_name]

For all SNMP agents other than tux_snmpd, the *logical_agent_name* is always the name of the executable. If you specify all, all SNMP agents are stopped.



Using Multiple SNMP Agents

The following sections describe how to use the Oracle SNMP Agent Integrator component with other SNMP agents:

- Configuring the Oracle SNMP Agent Integrator for Use with Multiple SNMP Agents
- Integrator Access to Managed Objects
- SNMP Agents on Multiple Nodes

Configuring the Oracle SNMP Agent Integrator for Use with Multiple SNMP Agents

An Oracle SNMP agent started as an SNMP agent—started with the -s option—and running under the Oracle SNMP Agent Integrator is known as a *non-SMUX peer agent*. A non-SMUX peer agent must be started before starting the Oracle SNMP Agent Integrator.

Each non-SMUX peer agent running on the managed node must have one or more NON_SMUX_PEER entries in the Oracle SNMP Agent beamgr.conf configuration file. The syntax of NON_SMUX_PEER entries is described in "Configuration Files" on page 8-1.

Note: "Non-SMUX peer agent" and "peer SNMP agent" are identical terms. A non-SMUX peer agent, or a peer SNMP agent, is an SNMP agent running under the Oracle SNMP Agent Integrator.

Each NON_SMUX_PEER entry lists the port that the Oracle SNMP Agent Integrator is to use in communicating with the non-SMUX peer agent. When the agent is started, it must be configured

to listen on the port assigned to it in the NON_SMUX_PEER entry (or entries) in the beamgr.conf file.

Integrator Access to Managed Objects

Each NON_SMUX_PEER entry for a non-SMUX peer agent lists a branch of the OID tree for which the agent is responsible. If agent A is listed as responsible for a certain branch of the OID tree, then management requests for objects within that branch will be passed on to agent A by the Oracle SNMP Agent Integrator.

Example

For example:

```
NON_SMUX_PEER 2001 snmp .1.3.6.1.2.1.1,ro
NON_SMUX_PEER 2002 squid .1.3.6.1.4.1.141 .1.3.6.1.4.1.145
NON_SMUX_PEER 161 * .1.3.6.1.4.1.140 .1.3.6.1.4.1.145
```

The first entry tells the Oracle SNMP Agent Integrator to look for an SNMP agent at port 2001. All the requests from the Oracle SNMP Agent Integrator to this SNMP agent will use snmp as the community. The agent supports the subtree .1.3.6.1.2.1.1, and is available for read-only commands.

The second entry tells the Oracle SNMP Agent Integrator to look for an SNMP agent at UDP port 2002. All the requests from the Oracle SNMP Agent Integrator to this SNMP agent will use squid as the community. The agent supports the subtrees .1.3.6.1.4.1.141 and .1.3.6.1.4.1.145. Because no access option is specified, both subtrees default to read-write.

The third entry lists an agent at UDP port 161. The asterisk means that the Oracle SNMP Agent Integrator uses the community string supplied by the management station. The agent supports two subtrees: .1.3.6.1.4.1.140 and .1.3.6.1.4.1.145. The subtree entries list no access information, so access defaults to read-write.

Note: The SMUX protocol provides that SMUX subagents automatically register the sections of the OID tree that they support with the master agent. Hence, it is not necessary to add specific configuration file entries to specify which sections of the OID tree are accessible from the SMUX subagents. However, this default behavior can be overridden using a configuration file OID_CLASS entry. For more information about the OID_CLASS entry, see "Configuration Files" on page 8-1.

Assigning Priority for Conflicting Agents

If two agents, A and B, conflict in the portions of the OID tree for which they are responsible, then the NON_SMUX_PEER entries that define these responsibilities must assign a distinct priority to the two agents. The Oracle SNMP Agent Integrator thus refers requests for objects in the overlapping area to the agent with the lowest priority number. (The lower the priority number, the higher the priority.) For example:

```
NON_SMUX_PEER 2008 * .1.3.6.1.2.1.4,rw,8
NON_SMUX_PEER 2009 * .1.3.6.1.2.1.4,ro,5
```

In this example, the agents on UDP port 2008 and UDP port 2009 both support the MIB-II ip group. Thus, both agents support the ipAddrTable (object .1.3.6.1.2.1.4.20). Because the agent at port 2009 has a higher priority (5 is a higher priority than 8), the Oracle SNMP Agent Integrator calls it for management requests for the ipAddrTable. Notice that this entry specifies read-only access. The other entry specifies read-write access, but because it has a lower priority, it is completely ignored for ipAddrTable requests.

The syntax of the NON_SMUX_PEER entry in the configuration file is described in detail, with examples, in "Configuration Files" on page 8-1.

SNMP Agents on Multiple Nodes

The Oracle SNMP Agent Integrator can be used as a proxy agent for the management station, conducting polling of SNMP agents on a number of machines, and sending an enterprise-specific trap when a user-defined condition is encountered. This is useful when resources of a single distributed system are spread over a number of machines.

From the perspective of the Oracle SNMP Agent Integrator, the resources managed by these multiple agents are viewed as though they were on a single machine. The polling capability of Oracle SNMP Agent Integrator is described in "Using the Oracle SNMP Agent Integrator for Polling" on page 7-1. Polling of agents on multiple machines assumes that NON_SMUX_PEER entries have been defined for these SNMP agents in the Oracle SNMP Agent Integrator is used as a proxy agent for communication with SNMP agents in a single subnet:

```
NON_SMUX_PEER 206.189.39.86.161 seahorse .1.3.6.1.2.1.4,rw,8
NON_SMUX_PEER 206.189.39.204.161 * \
.1.3.6.1.2.1.4.20,ro,5 .1.3.6.1.2.1.2
```

In this example, the SNMP agent on machine 206.189.39.86 communicates with the Oracle SNMP Agent Integrator on port 161, uses a community string of seahorse, and is responsible

for the MIB-II ip group. The SNMP agent on machine 206.189.39.204 also communicates with the Oracle SNMP Agent Integrator on port 161, using the community string passed from the SNMP manager.

The machine at IP address 206.189.39.204 is responsible for the SNMP interfaces group (.1.3.6.1.2.1.2) as well as the ipAddrTable (.1.3.6.1.2.1.4.20). The machine at IP address 206.189.39.86 is responsible for the MIB-II ip group that includes the ipAddrTable. Even though these agents are on physically distinct network nodes, there is still a conflict in the responsibilities of these two agents, as far as the integrator is concerned, because the integrator views the resources managed by the agents specified in its configuration file as though they were all on a single machine. Thus, the Oracle SNMP Agent Integrator only consults the machine at 206.189.39.204 for management requests for the ipAddrTable because the priority number for this entry is lower than the priority number for the machine at 206.189.39.86. However, all other ip group requests and requests for the interfaces group are sent to 206.189.39.86.

This feature of the Oracle SNMP Agent Integrator is particularly useful when different functions of a distributed system are located on different machines, each with its own SNMP agent. The limitation to non-overlapping OID tree branches should not be a significant problem when different managed resources are located on the distinct nodes. If the same type of managed resource is located on multiple machines, then multiple Oracle SNMP Agent Integrators can be used to manage those resources.



Using the Oracle SNMP Agent Integrator for Polling

The following sections describe how to use the Oracle SNMP Agent Integrator as a proxy for the management station to poll locally on the managed node:

- Overview of Polling
- Procedure for Setting Up Local Polling
- Oracle SNMP Agent Integrator Rules
- Starting Oracle SNMP Agent Integrator Polling Activity
- Stopping Oracle SNMP Agent Integrator Polling Activity
- Restarting Oracle SNMP Agent Integrator Polling Activity

Overview of Polling

Polling is the activity of checking the value of an attribute of a managed resource at a specific interval. To track faults in critical system components or applications, management systems use polling to determine whether attributes of the managed resource have crossed a significant threshold. However, direct polling by a management station becomes increasingly inefficient as the number of components being polled increases—the load on network bandwidth increases as does the load on the management station itself.

The Oracle SNMP Agent Integrator can be configured to act as a proxy for the manager and do the polling locally on the managed node. The load on the management station is reduced and less network bandwidth is consumed by off-loading polling to distributed integrator agents.

You can specify the threshold to check, and polling can be activated during Oracle SNMP Agent Integrator startup or by an SNMP Set request from the management station. The Oracle SNMP Agent Integrator sends an enterprise-specific SNMP trap when the threshold is crossed. To indicate the cause of the alarm, you can configure a specific-trap type number to be sent in the trap generated when a given threshold is crossed. Communication between the manager and Oracle SNMP Agent Integrator occurs only when the manager sends a Set request to de-activate (or re-activate) the polling, or when the Oracle SNMP Agent Integrator sends an SNMP trap if it detects the specified event in the managed resource. The Oracle SNMP Agent Integrator can also be configured to execute a script or program when a threshold is crossed.

Procedure for Setting Up Local Polling

The steps in using the Oracle SNMP Agent Integrator for local polling can be summarized as follows:

1. Decide which resources you want to monitor.

The attributes of the resource that you want to monitor must be defined as MIB objects. These MIB objects must be supported by an agent or subagent that has been installed on the managed node.

2. Make the managed resource accessible to the Oracle SNMP Agent Integrator.

The Oracle SNMP Agent Integrator must know how to access the managed object. This means the object identifier for that object must lie within branches of the OID tree that are known to the Oracle SNMP Agent Integrator.

If the managed object you want to monitor is supported by a SMUX subagent that has been installed on the managed node, the subagent automatically registers its section of the OID tree with the Oracle SNMP Agent Integrator when the subagent is started. This can be modified using OID_CLASS entries in the Oracle SNMP Agent configuration file, as described in "Configuration Files" on page 8-1.

For peer SNMP agents (or DPI or SMUX master agents), you must define the segments of the OID tree supported by those agents in NON_SMUX_PEER entries in the Oracle SNMP Agent configuration file. This is described in "Configuring the Oracle SNMP Agent Integrator for Use with Multiple SNMP Agents" on page 6-1.

The Oracle SNMP Agent Integrator directly supports the following MIB groups: MIB-II system and snmp groups, the SMUX MIB, and the Oracle SNMP Agent beaintAgtTable in the SNMP agent MIB.

3. Define polling instructions for the Oracle SNMP Agent Integrator

This task consists of two main subtasks:

- Define the desired threshold.
- Specify the action to take if the threshold is crossed.

Each polling instruction for the SNMP Integrator is called a *rule*. Rules are defined under the RULE_ACTION entry in the Oracle SNMP Agent beamgr.conf configuration file. You can use your favorite text editor to modify this file. (For information on how to create rules, see "Creating New Polling Rules" on page 7-15.) Rules are explained in "Oracle SNMP Agent Integrator Rules" on page 7-3, while "Configuration Files" on page 8-1 provides the complete syntax for the RULE_ACTION entries.

4. Configure your SNMP management system for Oracle SNMP Agent Integrator traps

When a polling threshold is crossed, the Oracle SNMP Agent Integrator sends an enterprise-specific SNMP trap notification to the destinations specified by the TRAP_HOST entries in the Oracle SNMP Agent configuration file. Some configuration is required on your SNMP-compliant management system to make use of the traps that are thus generated. The exact set of steps you need to perform varies, depending upon which management system you are using. Typically, some configuration or mapping is required to get the management system to perform a desired action when a trap is received. For example, you might want the management system to turn an icon red when a trap is received. Consult your management system documentation for specific instructions.

5. Start the Oracle SNMP Agent Integrator polling.

The Oracle SNMP Agent Integrator begins executing all valid polling rules when it is started. For more information, see "Starting Oracle SNMP Agent Integrator Polling Activity" on page 7-14.

6. De-activate or re-activate Oracle SNMP Agent Integrator polling, when desired.

Polling rules are available as MIB objects; thus you can de-activate or re-activate polling from the management station by means of an SNMP Set request. This topic is described in "Starting Oracle SNMP Agent Integrator Polling Activity" on page 7-14.

Oracle SNMP Agent Integrator Rules

An Oracle SNMP Agent Integrator rule is a polling instruction for the SNMP Oracle SNMP Agent Integrator, and it consists of the following parts:

• A unique name for the rule (can be a maximum of eight characters long)

- A *condition* (or threshold) for which the integrator is to check. (This is described further in "Conditions" on page 7-4.)
- An *action* to take if the specified threshold is crossed. (This is described in "States and Transitions" on page 7-11.)
- A *polling frequency* (specified in seconds), that is, the time delay between each access of the specified object value

Conditions

When the Oracle SNMP Agent Integrator polls, it checks to determine if a specified condition holds. A *condition* is defined as a relationship between an object (specified by its object identifier) and a value.

Relations for Defining Conditions

The condition obtains (the threshold is crossed) if and only if the specified relation holds between the object and the value. For example, the relation "greater than" defines the following condition: "disk capacity in use greater than 90 percent."

In this case, the condition holds (evaluates to true) if the object (percentage of disk capacity in use) has a value that is greater than 90. (In this example, the condition is described in English, not the actual code used to define Oracle SNMP Agent Integrator polling rules.)

Anv	of the	relations	shown	in the	e follo	wing	table	can l	be use	ed to	define	condition	s.
2 my	or the	relations	5110 W 11	in un	10110	wing.	uuoie	can	oc us	u io	ucrinc	condition	

Symbol	Meaning
==	Is identical to
!=	Is not identical to
<	Is less than (for numeric values is a substring of (for strings)
>	Is greater than (for numeric values) contains (for strings)
<=	Is less than or equal to
>=	Is greater than or equal to

Polling with a SMUX Subagent

For example, suppose that you want the Oracle SNMP Agent Integrator to check if any server group is inactive. The state of the server group is represented by the tuxTgroupState object in the beaSysPerf group. The Oracle SNMP Agent component uses SNMP multiplexing (SMUX) protocol to talk to the Oracle SNMP Agent Integrator, and to supply the value of the object to the Oracle SNMP Agent Integrator on the same machine.object in the beaSysPerf group. This subagent uses SMUX protocol to talk to the Oracle SNMP Agent Integrator.

Examples

You can use the following condition to define a polling rule for the Oracle SNMP Agent Integrator:

(VAL(.1.3.6.1.4.1.140.300.4.1.1.4.*) !=1)

The expression VAL() is used to obtain the value of the tuxTgroupState object. The specified condition is obtained if any server group is not active (!=1). In this example, the initial dot indicates that this is an absolute OID; that is, the path to the tuxTgroupState object is .1.3.6.1.4.1.140.300.4.1.1.4. The asterisk (*) wildcard for the instance index indicates that the condition is satisfied if any tuxTgroupState is not equal to 1. Use 0 as the instance index for scalar objects. For more information, see "Instance Indexes" on page 7-10.

The following example is of an Oracle SNMP Agent Integrator rule that uses the condition previously specified:

```
RULE_ACTION grpState 60 if (VAL(140.300.4.1.1.4.*) !=1)
{TRAPID_ERR=300}
```

In this example, grpState is the name of the rule. The Oracle SNMP Agent Integrator checks the server group state every 1 minute (60). If any value of tuxTgroupState is not equal to 1, TRAPID_ERR=300 instructs the Oracle SNMP Agent Integrator to generate an enterprise-specific trap with a specific-trap type number of 300.

Note: (The MIB objects whose values the Oracle SNMP Agent Integrator can obtain depend on the MIB objects supported by the agents or subagents that the Oracle SNMP Agent Integrator is managing. In the previous example, the Oracle SNMP Agent Integrator can poll for the tuxTgroupState object value only if the tux_snmpd subagent is running on the managed node. The MIB objects that the Oracle SNMP Agent Integrator can access through a peer SNMP agent depend on the NON_SMUX_PEER entries in the Oracle SNMP Agent configuration file, as explained in "Using Multiple SNMP Agents" on page 6-1.

Polling with SNMP Peer Agents

The Oracle SNMP Agent Integrator can also obtain MIB object values from SNMP peer (non-SMUX peer) agents on either the same machine or other machines in the network. For example, suppose that a peer SNMP agent supports the MIB-II interfaces group. If so, you might want the Oracle SNMP Agent Integrator to check if a physical interface is not operational. This feature of the interface is represented by the ifOperStatus object in the ifTable in the MIB-II interfaces group. In this case, you want to know whether the value of ifOperStatus is not equal to 1. (An interface is operational if its ifOperStatus value is 1.) If you want to check the ifOperStatus value for the first interface on the machine, you could use the following condition:

(VAL(.1.3.6.1.2.1.2.2.1.8.1) != 1)

This condition holds if, and only if, the first interface in the *ifTable* is operational. The last numeral, 1, specifies the instance index—the first interface entry in the table.

If the condition is satisfied, you want the Oracle SNMP Agent Integrator to take some action. For example, if the *ifOperStatus* value for an interface is not 1 (that is, the interface is not up), you might want the Oracle SNMP Agent Integrator to notify the management station. To do this, you can specify that the Oracle SNMP Agent Integrator send an enterprise-specific SNMP trap to the management station with a special specific-trap value that identifies the cause of the trap to you (the system administrator).

Instead of requesting this notification if a specific interface (such as the first one in the ifTable) is down, you might want to be notified if *any* of the interfaces is down.

Here is an example of a rule entry that would do this:

```
RULE_ACTION checkIf 120
if (VAL(.1.3.6.1.2.1.2.2.1.8.*) != 1) {TRAPID_ERR=300}
```

In this example, checkIf is the name given to this particular rule. The value 120 indicates that the Oracle SNMP Agent Integrator should check the interface every two minutes. By using the asterisk wildcard for the instance index, the condition is satisfied if any interface in the ifTable has an ifOperStatus not equal to 1; that is, all instances are checked. If the value of the OID is not equal to 1 (the interface is not up) for any instance, an enterprise-specific trap is sent with a specific trap ID of 300.

Note: This rule only causes a trap to be generated when the Oracle SNMP Agent Integrator first detects that an interface is down. If the interface continues to be down, it does not generate additional traps.

Use of Logical Operators in Conditions

Conditions are of two types, simple and complex. A *simple* condition consists of a relation between a managed object and a value. All of the examples in the previous sections have been simple conditions.

You can use the logical operators AND, OR, and NOT to define *complex* conditions. For example, if A and B are two simple conditions, you can specify a complex condition where *both* A and B occur.

Symbol	Meaning
!(condition_A)	Logical negation. The threshold is crossed if and only if <i>condition_A</i> does not hold.
(condition_A condition_B)	Logical disjunction. The threshold is crossed if and only if either <i>condition_A</i> or <i>condition_B</i> obtain.
(condition_A && condition_B)	Logical conjunction. The threshold is crossed if and only if both <i>condition_A</i> and <i>condition_B</i> obtain.

The symbols in the following table can be used to define complex conditions.

Scenario for Using a Complex Condition

For example, you might not want the Oracle SNMP Agent Integrator to send an alarm when ifOperStatus is not up for an interface if you have taken that interface down for repair. In that case, you could define a rule that asks the Oracle SNMP Agent Integrator to determine if two conditions hold: ifOperStatus is not up AND ifAdminStatus is up. That is, you want to be notified if the interface *should* be up but is not.

Note: The MIB objects whose values the Oracle SNMP Agent Integrator can obtain depend on the MIB objects supported by the agents or subagents that the Oracle SNMP Agent Integrator is managing.

Sample Code for this Scenario

To do this, you might modify your checkIf rule as follows:

```
RULE_ACTION checkIf 60
if ((VAL(.1.3.6.1.2.1.2.2.1.8.*) != 1) &&
```

(VAL(.1.3.6.1.2.1.2.2.1.7.*) == 1)) {TRAPID_ERR=301}

How this Rule Works

In this example, the Oracle SNMP Agent Integrator checks the interfaces every minute (60) and generates an enterprise-specific trap, with a specific trap value of 301, if any of the interfaces is not up (ifOperStatus not equal to 1) but has an ifAdminStatus value of up (that is, the interface should be up but it is not).

Note: This rule causes this trap to be generated only when the condition first evaluates to true. As long as the interface continues in the same state, a new trap is not generated.

Data Types for Defining Conditions

The syntax for a simple condition is as follows:

```
(VAL(oid) relation value)
```

where

relation

Is one of the relations described in the table titled "Relations for Defining Conditions" on page 7-4.

oid

Is specified in one of the formats described in "Specifying Object Identifiers in Conditions" on page 7-9.

value

Can be one of the following data types:

- integer

- string

- IP address (in the form number1.number2.number3.number4)

- Object identifier, surrounded by single quotes ('). The OID should be specified exactly as returned by the agent managing that object.

Specifying Object Identifiers in Conditions

In defining polling conditions, the object identifier (OID) must be specified numerically, not using textual symbols (other than MIB II [mib-2] or enterprises as indicated in the following list). One of the following formats can be used to specify the object identifier:

- An absolute object identifier, that is, the full path to the object is specified from the root of the OID tree. An initial dot is used to indicate that the path starts at root, (for example, .1.3.6.1.2.1.1.1.0). Note that the trailing zero in this example is the instance index.
- A relative OID under the MIB-II branch can be specified in the form:

mib-2.number.number ...

When the reserved word mib-2 appears as the leading sub-oid, .1.3.6.1.2.1 is assumed to be prefixed to the rest of OID. For example:

mib-2.1.1.0

represents the absolute OID:

.1.3.6.1.2.1.1.1.0

• A relative OID under the enterprises branch can be specified in the form:

enterprises.number.number ...

When the reserved word enterprises appears as the leading sub-oid, .1.3.6.1.4.1 is assumed to be prefixed to the rest of OID. For example:

```
enterprises.140.1.0
```

represents the absolute OID:

.1.3.6.1.4.1.140.1.0

• A relative OID under the enterprises branch can also be specified in purely numeric form:

number.number.number ... ,

If there is no leading "." and the OID starts with a number, .1.3.6.1.4.1 is assumed to be prefixed to the rest of OID. For example:

140.1.1.0

represents the absolute OID:

.1.3.6.1.4.1.140.1.1.0

Instance Indexes

Columnar objects are used to represent a column of a tabular MIB group. Columnar objects, accordingly, can have multiple instances. To specify an instance, the index is appended to the rest of the OID. If the index is a single attribute, the last number in an OID is used to specify the particular instance. If the more than one attribute is required to uniquely identify an instance, an instance number for each attribute is appended to the OID, separated by a dot, in the order specified by the INDEX definition in the ASN.1 file.

For example, suppose that you want to check for the condition in which the state of a particular server is anything but active. To uniquely specify a server instance, you require both the group number and the server ID. The INDEX entry for tuxTsrvrTbl in the ASN.1 file specifies the following as an INDEX to particular instances.

INDEX (tuxTsrvrGrpNo,tuxTsrvrId)

The relative OID for tuxTsrverState is the following:

140.300.20.1.1.5

Thus, to specify the particular server instance for group 55 and server ID 3, you use the following OID:

140.300.20.1.1.5.55.3

Note that the order of the two attribute instances added to the tuxTsrvrState OID is indicated by the INDEX definition above: tuxTsrvrGrpNo followed by tuxTsrvrId.

You can thus define the condition that you want to check as follows:

VAL(140.300.20.1.1.5.55.3) != 1

This condition evaluates to true whenever this particular server instance is not active.

You can use a specific number to specify a particular instance or the asterisk wildcard to specify all instances. Use zero as the instance index in the case of *scalar* objects (objects that can have only one instance). Use the asterisk wildcard only to represent all instances of a columnar object. For example:

.1.3.6.1.4.1.140.1.1.0

specifies the single instance of a scalar object while:

.1.3.6.1.4.1.140.2.22.1.2.*

specifies all of the instances of a columnar object. When a wildcard is used to define a condition, the condition is satisfied if *any* instance satisfies the condition.
Notes:

- When you specify multiple OIDs in a complex rule, the OIDs should either all use wildcards or none should. That is, you should not combine an OID that specifies a particular instance with an OID that uses a wildcard in the same rule.
- When you use multiple OIDs with wildcards in a single rule, all the OIDs should specify objects only within the same table.
- In complex conditions, when you use asterisk (*) as the index for the OIDs, the condition is checked between columns of the same row, for all rows available in that table.
- When you use a wildcard to define a condition, the condition is satisfied if any instance satisfies the condition. For example, VAL(.1.3.6.1.2.1.2.1.2.1.8.*) == 1 is satisfied if 1 is the value of any instance. Once the condition is satisfied, the rule is in the ERR state. The rule remains in the ERR state as long as any instance satisfies the condition. The rule transitions to the OK state only when no instance satisfies the rule.

States and Transitions

Associated with each active polling rule is a *state*. There are two possible states for an active rule:

- OK—A rule is in the OK state when the specified condition does not hold (threshold is not crossed).
- ERR—A rule is in the ERR state when the specified condition does hold (threshold is crossed).

Transitions determine when an action is to be taken in response to a poll. Oracle SNMP Agent Integrator polling rules execute an action (such as generating a trap notification) only when a polling rule undergoes a transition from OK to ERR or from ERR to OK.

When the Oracle SNMP Agent Integrator begins executing a polling rule, the rule is initially in the OK state. As long as the threshold is not crossed, the rule remains in the OK state. If the threshold is crossed, the rule undergoes a transition from the OK state to the ERR state. As long as the condition continues to evaluate as true, the rule remains in the ERR state. If the condition subsequently evaluates to false, the rule then transitions back to the OK state. Thus, there are two types of transition:

- A transition from the OK state to the ERR state
- A transition from the ERR state to the OK state

Note: When conditions are defined for all instances of a columnar object using a wildcard ("*"), the rule transitions from the OK state to the ERR state if the column in any row of the table evaluates to true for the defined condition. The rule transitions to OK if the condition evaluates to false for the column in all rows of the table.

Actions

An Oracle SNMP Agent Integrator rule can specify two types of action to be taken if the polling rule undergoes a transition:

- An enterprise-specific trap with a user-specified specific trap number.
- A specified program or script (or batch file).

Both types of action can be specified in the same rule.

Note: The Oracle SNMP Agent Integrator carries out an action *only* when a transition occurs. Continued polling does not result in duplicate actions as long as the rule remains in the same state. This restriction prevents duplicate traps from being generated in response to detection of a single event.

Four keywords are used to define actions:

TRAPID_ERR = specific-trap-number Indicates that a trap should be sent if the state of the rule transitions from OK to ERR.

```
TRAPID_OK = specific-trap-number
```

Indicates that a trap should be sent if the state of the rule transitions from ERR to OK.

```
COMMAND_ERR = "command"
```

The program specified by *command* is executed if the state of the rule transitions from OK to ERR.

COMMAND_OK = "command"

The program specified by *command* is executed if the state of the rule transitions from ERR to OK.

Note: The string specifying the command to be executed must be in quotes. For example: COMMAND_ERR = "usr/mybin/test.ksh".

If you do not specify the absolute path to the executable or script, the path should be specified in the Oracle SNMP Agent Integrator's environment settings.

The statements specifying actions must be placed within curly braces. When multiple commands are specified in a rule, the commands must be separated by spaces and command must be enclosed in quotes.

A string containing the name of the rule and the direction of the state transition (OK to ERR or ERR to OK) is passed as an argument to the script or program called by the COMMAND_ERR or COMMAND_OK actions.

Trap Information

The following information is passed in the enterprise-specific traps generated by Oracle SNMP Agent Integrator polling rules:

- User-defined specific trap number
- Rule name and state change

A TRAPID_ERR action passes a string in the variable bindings of the trap that takes the following form:

Rule id rule-name has triggered from OK to ERR state

A TRAPID_OK action passes a string in the variable bindings of the trap that takes the following form:

Rule id rule-name has triggered from ERR to OK state

• Enterprise ID

When a threshold is crossed, the Oracle SNMP Agent Integrator generates an SNMP trap packet (PDU) that has the following enterprise OID in its enterprise field:

.1.3.6.1.4.1.140.1.1

Note: Oracle SNMP Agent Integrator polling alarms have a different enterprise identifier in the enterprise field of the trap than the Oracle SNMP Agent traps that forward Tuxedo system events. Oracle SNMP Agent Integrator polling alarms use bea

what is bea?the last word in "Oracle SNMP Agent Integrator polling alarms use bea"

Note: as an enterprise identifier, whereas the Oracle Tuxedo SNMP Agent system traps use tuxedo as the enterprise identifier.

Examples

In the following example, the Oracle SNMP Agent Integrator polls every ten minutes (600) to determine if disk capacity in use is greater than 90 percent. If any file system has more than 90 percent capacity in use, an enterprise-specific trap with number 102 is generated. If subsequently all the file systems have less than or equal to 90 percent of capacity in use, an enterprise-specific trap with trap number 202 is generated.

```
RULE_ACTION diskchk 600
if (VAL(140.2.22.1.5.*) > 90) {TRAPID_ERR = 102 TRAPID_OK = 202}
```

In the next example, a Tuxedo application is checked to determine if the transaction triptime exceeds 36 msec. If the threshold is crossed, an enterprise-specific trap is generated and a user script, logtime, is invoked to log the time of the event. If the triptime is subsequently less than 36 msec after having crossed that threshold on the previous poll, an enterprise-specific trap with a number of 302 is generated.

Note: The object identifier in this example is not defined in the Oracle MIB, which is an example of an object that might be defined in a user-supplied custom MIB.

In the next example, the Oracle SNMP Agent Integrator polls every five seconds to check whether the number of requests completed by the Tuxedo server Server1 is greater than six. If it is, an enterprise-specific trap is generated with a specific trap number of 210 and the command C:/etc/srv_regs.cmd is executed.

```
RULE_ACTION Server1 5
if ((VAL(140.300.20.2.1.12.*) > 6))
{ TRAPID_ERR=210 COMMAND_ERR="C:/etc/srv_reqs.cmd" }
```

In the next example, the Oracle SNMP Agent Integrator is checking a particular server instance in any state other than active. The server that is being checked is uniquely identified by its group number and server ID: group number 55 and server ID 3.

```
RULE_ACTION srvrUp 60 if (VAL(140.300.20.1.1.5.55.3) != 1
{TRAPID_ERR = 306 TRAPID_OK = 307}
```

Whenever the server satisfies the condition, the rule transitions to the ERR state and generates an enterprise-specific trap with the specific trap number of 306. Whenever the server becomes active again, it transitions back to the OK state and issues a trap with the specific trap number of 307.

Starting Oracle SNMP Agent Integrator Polling Activity

Polling rules are defined as RULE_ACTION entries in the Oracle SNMP Agent beamgr.conf configuration file. The default location of this file is C:\etc on Windows systems and /etc on UNIX systems. Individual rules are MIB objects, stored as an entry (row) in the beaIntAgtTable. The status of each rule entry determines whether the Oracle SNMP Agent Integrator executes that rule (that is, whether the Oracle SNMP Agent Integrator actively checks the condition specified in the rule). The status of each rule entry is stored in the beaIntAgtStatus object. Polling is active for a rule if the status of that rule is valid (integer value of 1). Polling is inactive for a rule if its status has been set to inactive (integer value of 3). The specific rule can be Set from a management station (such as OpenView or SunNet Manager) by using the unique name of the rule as the key field used to specify the entry instance (row).

Note: The Oracle SNMP Agent Integrator must be running in order to successfully Set objects in the beaIntAgtTable.

The Oracle SNMP Agent Integrator begins to execute all polling rules defined in RULE_ACTION entries in the Oracle SNMP Agent beamgr.conf configuration file when it first starts up. The status of each rule object in the beaIntAgtTable is valid at startup.

Creating New Polling Rules

You can add rules to the configuration file in two ways:

• Use a text editor, such as vi, to add a RULE_ACTION entry to file, making sure that you conform to the syntax of the rule, as described in "Configuration Files" on page 8-1. However, if the Oracle SNMP Agent Integrator is already running, the new rule does not take effect until you execute the following command:

```
reinit_agent snmp_integrator
```

Executing this command causes the Oracle SNMP Agent Integrator to re-read its configuration file.

• Since individual rules are MIB objects, stored as an entry (row) in the beaIntAgtTable, you can use an SNMP manager (or the snmptest utility) to create a new entry (row) in the beaIntMgtTable. (The SNMP manager must have the ability to issue SNMP Set requests that contain multiple objects in a single Set request.) To create the new row, issue a Set request after you specify an index value that does not already exist in the table. This Set request causes a new RULE_ACTION entry to be created in the configuration file.

Deleting or Modifying Polling Rules

Oracle SNMP Agent Integrator polling rules can be modified in the same two ways they can be created:

• Use a text editor to delete (or comment out) or modify a RULE_ACTION entry in the beamgr.conf file. This change does not take effect unless you issue the following command to force the Oracle SNMP Agent Integrator to re-read its configuration file:

reinit_agent snmp_integrator

• Use SNMP Set commands to delete or modify rules.

Stopping Oracle SNMP Agent Integrator Polling Activity

Polling can be de-activated in one of two ways:

• Remove the RULE_ACTION entry from the configuration file.

You can turn off a polling rule by commenting out or deleting that RULE_ACTION entry in the Oracle SNMP Agent beamgr.conf configuration file. However, for this to take effect, you need to execute reinit_agent snmp_integrator. This execution, in turn, causes the Oracle SNMP Agent Integrator to re-read its configuration file.

• Use snmptest or an SNMP-compliant manager to Set the value of the rule status to inactive.

Polling for that rule can be de-activated from the management station (or by using the snmptest utility packaged with the Oracle SNMP Agent Integrator) by setting the value of that object to inactive (an integer value of 3). Setting the value to 2 (invalid) causes the RULE_ACTION entry to be deleted from the configuration file. The following figure shows the rule diskchk, discussed earlier, being set to inactive. Note that the read/write community string (in this example, iview) is required for set permission.



SunNet Manager – Set : diamond			
Get) Set)	(Unset)		
(Agent v) BEA-MIB			
Group 🔻 beaIntAgtTable			
(Key v) 7.100.105.115.107.99.104.107			
Options : iview			
Attribute Name	Current Value	New Value	
beaintAgtRuleid	diskchk		
beaintAgtScanintvi	600		
≤ tRuleAction	🔄 = 102 TRAPID_OK 下		
beaIntAgtStatus	valid	▼ inactive	

Restarting Oracle SNMP Agent Integrator Polling Activity

When a polling rule has been de-activated using a Set request from a management station, the rule can be re-activated using a Set request to set the value of the corresponding beaIntAgtStatus object to valid (integer value of 1).