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# 1. Mudarabah Origination

## 1.1 Introduction

The process of *Mudarabah* finance origination gets initiated when a prospective customer approaches the bank, with a finance account opening request or when the bank approaches a prospective customer, taking lead from its database. In case of a bank-initiated request, the process moves forward only if the prospective customer is interested. The entire process is carried out in multiple stages and on successful completion of each stage, it moves automatically to the next stage.

Finance applications can also be captured in an offline mode at client sites by authorised users. These can be subsequently brought into the main system and processed through the normal finance origination process.

When the customer approaches the bank for its products and offers, before initiating the finance origination process, the bank can create a mock-proposal which would have the personal details of the customer, the finance offers the customer is interested in as well as the schedules associated with the finance offer. This can be stored as reference in the system to be retrieved when the actual finance process flow is initiated.

## 1.2 Stages in Mudarabah

*Mudarabah* process flow uses Oracle BPEL framework with multiple human tasks for workflow stages. The capture and enrichment of information in multiple steps can be dynamically assigned to different user roles, so that multiple users can take part in the transaction. Oracle Business rules are used for dynamic creation of multiple approval stages.

The following details need to be maintained for originating a *Mudarabah*:

- Finance Application Capture
- Application Verification
- Application Management Verification (Configurable)
- Internal Blacklist Check
- External Blacklist Check
- Underwriting (Credit Evaluation)
- Finance Approval
- Document Verification
- Manual Disbursement
- Manual Liquidation

The *Mudarabah* origination process flow is composed of following stages:

The following are different types of the asset categories in *Mudarabah*:

- Vehicle
- Equipment
- Home



## 1.3 Maintaining Finance Prospect Details

You can maintain the details of a prospective borrower or a finance applicant, when the borrower initially approaches the bank enquiring about the various finance products that are being offered.

The following details are captured as part of this maintenance:

- Prospective customer's personal and location details
- Prospective customer's employment details
- Requested finance details

You can maintain the details related to the prospective customer in 'Prospect Details' screen. You can invoke this screen by typing 'ORDLEADM' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Lead Id	*						
Description	1						
Reason		9					
Date of Enquiry							
tomer Details R	lequested						
					N 1 0	of 1 🕨 🕅 📃	Go to Page
							+ - =
Sequence Number *	Туре	Salutation First Name	e Middle Name	Last Name	National Id		~
		Mr. 🗸					
-	1.0000		7				
Short Name	Concession of the local division of the loca		Country *		Passport Numbr	5 J	×
Gender	Male 💌		Nationality *	×:	Passport Issue Da	ite 📆	X
	Male 💙	]	Nationality *		Passport Issue Da Passport Expiry Da	ate 🗾 🗂	×
Gender Date of Birth	Male 💌		Nationality *	21	Passport Issue Da	ate 🗾 🗂	×
Gender Date of Birth	Male 💌	2	Nationality *	21	Passport Issue Da Passport Expiry Da	te Dis	
Gender Date of Birth lothers Maiden Name	Male 💌		Nationality * Language * Mobile Number *	21	Passport Issue Da Passport Expiry Da Passport Issue Plac	ate 100	
Gender Date of Birth lothers Maiden Name	Male 💌		Nationality * Language * Mobile Number * Landline Number	21	Passport Issue Da Passport Expiry Da Passport Issue Plac E-mi	te 1000	
Gender Date of Birth Iothers Maiden Name Customer Category	Male 💌	×	Nationality * Language * Mobile Number * Landline Number Office Number		Passport Issue Da Passport Expiry Da Passport Issue Plac E-m Dependen Marital Statu	te 1000	
Gender Date of Birth Nothers Maiden Name	Male 💌		Nationality * Language * Mobile Number * Landline Number Office Number	21	Passport Issue Da Passport Expiry Da Passport Issue Plac E-m Dependen	te 1000	

You can specify the following details in this screen:

## Lead Id

Specify a unique identification for the prospective finance customer.

### Description

Specify a suitable description for the prospective finance customer.

## Reason

Specify the reason for the finance enquiry.

## **Date of Enquiry**

Specify the date when the prospective customer has made the enquiry about the finance. You can also select the date by clicking the adjoining 'Calendar' icon.

## 1.3.1 Customer Tab



You can capture the following personal and geographical details related to a prospective customer:

### Туре

Select the type of the customer from the drop-down list provided. The following options are available:

- Primary
- Co-Applicant

### Salutation

Select the salutation preference of the customer from the drop-down list provided. You can select any of the following options:

- Mr
- Mrs
- Miss
- Dr

### **First Name**

Specify the first name of the customer.

### Middle Name

Specify the middle name of the customer.

### Last Name

Specify the last name of the customer.

### National Id

Specify the national Id or country code of the customer or select the national Id from the option list provided.

### **Short Name**

Specify the short name of the customer.

### Gender

Select the gender of the customer from the drop-down list.

### Date of Birth

Specify the date of birth of the customer or select the date by clicking the 'Calendar' icon provided.

### Mother's Maiden Name

Specify the customer's mother's maiden name.



### **Customer Category**

Specify the category to which the customer belongs or select the customer category from the option list that displays all valid customer categories.

### Country

Specify the country of domicile of the customer or select the country code from the option list provided.

### Nationality

Specify the country of which the customer is a national or select the country code from the option list provided.

### Language

Specify the primary language of the customer or select the language from the option list provided.

### **Mobile Number**

Specify the mobile phone number of the prospective customer.

### Landline No

Specify the land phone number of the prospective customer.

### Office No

Specify the office phone number of the prospective customer.

#### Fax

Specify the fax number of the prospective customer.

### **Passport No**

Specify the passport number of the prospective customer.

#### Passport Issue Date

Specify the date on which the customer's passport was issued or select the date from by clicking the adjoining 'Calendar' icon.

#### Passport Expiry Date

Specify the date on which the customer's passport expires or select the date from by clicking the adjoining 'Calendar' icon.

#### Passport Issue Place

Specify the place where the customer's passport was issued.

### E-mail

Specify the e-mail Id of the prospective customer.

#### Dependents

Specify the number of dependents for the customer.



## **Marital Status**

Select the marital status of the prospective customer from the drop-down list. The following options are available:

- Married
- Unmarried
- Divorcee

## 1.3.2 Details Tab

You can capture the address and employment related details of the prospective customer in 'Details' tab.

Address Line 1 *	Contact Number	
Address Line 2	Zip	
Address Line 3	Country	25
Address Line 1	Extension	
- Address Line 2	Contact	
Address Line 3	Contact Name	
Zip	Contact Phone	
Country 🗾	Contact Extension	
Phone Number	Comments	
	Department	
	Stated Years	
	Stated Months	
	Address Line 2 Address Line 3 Address Line 1 Address Line 2 Address Line 3 Zip Country	Address Line 2  Address Line 3  Address Line 1  Address Line 2  Address Line 2  Contact Inc 2  Address Line 2  Contact Phone  Country  Phone Number  Department  Stated Years

## Address Details

### Seq No

The sequence number is automatically generated by the system.

### Address Type

Select the address type of the customer from the following options provided in the drop-down list:

- Permanent
- Home
- Work
- Temporary
- Others

### Mailing

Check this box to indicate that the address you specify here is the customer's mailing address.



### Address Line 1 – 3

Specify the address of the customer in three lines starting from Address Line 1 to Address Line 3.

### **Contact Number**

Specify the contact telephone number of the customer.

## Zip

Specify the zip code associated wit the address specified.

### Country

Specify the country associated with the address specified.

## **Employment Details**

### Seq No

The sequence number is automatically generated by the system.

### Employment Type

Select the customer's employment type from the drop-down provided. The following options are available:

- Part Time
- Full Time
- Contract Based

### Employer

Specify the name of the employer of the prospective customer.

### Occupation

Specify the occupation of the prospective customer.

### Designation

Specify the designation of the prospective customer.

### **Employee Id**

Specify the employee Id of the prospective customer.

### Address Line 1 – 3

Specify the employment address of the customer in three lines starting from Address Line 1 to Address Line 3.

### Zip

Specify the zip code associated with the office address specified.

### Country

Specify the country associated with the employment address specified.



## Phone No

Specify the official phone number of the prospective customer.

## Extn

Specify the telephone extension number, if any, of the prospective customer.

### Contact

Specify the contact number of the prospective customer.

### **Contact Name**

Specify the name of a contact person at the customer's office.

## **Contact Phone**

Specify the contact phone number of the customer's contact person.

### Contact Extn

Specify the telephone extension number, if any, associated with contact person.

### Comments

Specify comments, if any, related to the customer's employment.

### Department

Specify the department to which the customer belongs.

### **Stated Years**

Specify the number of years the customer has spent with his current employer.

### **Stated Months**

Specify the number of months the customer has spent with his current employer.



## 1.3.3 Requested Tab

You can capture the details related to the requested finance in 'Requested' tab.

Prospect Details				
Lead Id *				
Description				
Reason				
Date of Enquiry				
Customer Details Requested				
Loan Requested		Rate		
Currency		Hamish Jiddayah %		
Requested Amount *	Hamis	h Jiddayah Amount		
EMI Amount Tenor(In Months)				
		1914 - 192	2	
Maker	Date Time:	Mod N		cord Status
Checker	Date Time:		Authoriza	tion Status

You can capture the following details here:

### Currency

Specify the finance currency preference of the customer or select the currency from the option list provided.

### **Requested Amount**

Specify the finance amount requested by the prospective customer.

### **EMI** Amount

Specify the preferred EMI amount of the prospective customer.

### Tenor (in months)

Specify the preferred finance tenor (in months) of the prospective customer.

### Rate

Specify the preferred profit rate of the prospective customer.

### Hamish Jiddayah %

Specify the percentage of amount that the prospective customer can provide as *Hamish Jiddayah*.

### Hamish Jiddayah Amount

Specify the preferred amount that the prospective customer can provide as Hamish Jiddayah.



## 1.4 Viewing Finance Prospect Summary

You can view a summary of the prospective finance customers or the borrowers in 'Finance Prospect Details' screen. You can also query for a particular record based on desired search criteria.

You can invoke this screen by typing 'ORSLEADM' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Record St	Q Search (	Advanced Search	Refresh Res
Record S	iatus		
Record S	latus	Lead Id	Date of t

You can specify any of the following details to search for a record:

- Authorization Status
- Record Status
- Lead Id
- Date of Enquiry

Click 'Search' button to search for a record based on the search criteria specified. You can double click a desired record to view the detailed screen.

## 1.5 Maintaining Credit Rating Rules

You can maintain a set of questions along with a possible set of answers with associated scores, to assess the credit rating of a prospective finance customer. You can also calculate the risk factor associated with the finance and arrive at a credit grade based on the scores obtained.

You can maintain these details in 'Rule Details' screen. You can invoke this screen by typing 'ORDRULMT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



> R	ule Details					*
	Descript	tion		Туре	<ul> <li>Retail</li> <li>Corporate</li> </ul>	
Mair	n Risk Factor					
-				14 4	1 of 1 👂 🕅	Go to Page
lesses of	stion Details			1		
	Question Id *	Category	Question			<u>^</u>
~	1					
						~
						100
				14. 4	1 of 1 🕨 🕅	, Octo Page
Ansv	wer Details			14 4	1 of 1 🕨 🕅	
	wer Details Sequence Number *	Possible Answer	Score	H 4	1 of 1 🕨 🕅	, Octo Page
<b>V</b>		Possible Answer	Score	14 4	1 of 1 🕨 🕅 📃	Goto Page
	Sequence Number *	Possible Answer	Score	14 4	1 of 1 🕨 🕅 🗌	Goto Page
<b>V</b>	Sequence Number *	Possible Answer	Score	N. 4	1 of 1 🕨 🕅 📃	Costa Page
	Sequence Number *	Possible Answer	Score	N 4	1 of 1 🕨 🕅	Gotto Page
<b>V</b>	Sequence Number <b>*</b> 1	Possible Answer	Score	14. 4	1 of 1 🕨 🕅 🗌	Costa Page
Image: Second	Sequence Number <b>*</b> 1		Score Date Time:	Id d		Conta Page
Image: Second	Sequence Number <b>*</b> 1 9				2	Conta Page

You can specify the following details in this screen:

## Rule Id

Specify a unique identification for the credit rating rule.

## Description

Specify a suitable description for the credit rating rule.

## Туре

Select the type of the finance from the following options available:

- Retail
- Corporate

## 1.5.1 Main Tab

You can maintain the following details in this tab:

## **Question Details**

## Question Id

The question Id is automatically generated by the system.

## Category

Select the category to which the question belongs from the option list provided.



## Question

Specify the question to be asked to the prospective customer to derive the credit rating score.

## **Answer Details**

### **Sequence Number**

The sequence number is automatically generated by the system.

### Possible Answer

Specify a set of possible answers to be associated with a question.

## Score

Specify the score associated with an answer.

## 1.5.2 Risk Factor Tab

You can specify the risk details associated with the finance and also indicate the formula for calculating the credit score in this tab.

♦ R	tule Details				×
	Rule Descriptio	920		Type 💿 Retail O Corporate	
Mai	n Risk Factor				
				N 4 1 of 1 🕨 🔤 Go to Page	
Risk	Factor			🖃 🗕 🖽	
	Risk Id *	Description	Formula		
			Formula		
				92. 192	
Ratin	g .				
	Maker		Date Time:	Mod No	
	Checker		Date Time:	Record Status Cancel	
				Authorization Status	

You can specify the following details here:

## Risk Id

Specify a unique identifier for the credit risk being maintained.



## Description

Specify a suitable description for the credit risk.

## 1.5.2.1 Specifying Formula Details

You can specify the formula to calculate the credit score by clicking the 'Formula' button corresponding to a credit risk entry in Risk Factor tab. The 'Formula' screen is displayed where you can specify the condition for calculating the credit score associated with a risk condition.

◆ F	ormula				×
					ito Page .
	Sequence Number *	Condition	Result		~
	1				
	Element Function Brace Operaton Logical Operaton	s <b>v</b> s <b>v</b>	Ξĸ		V
				(	Ok Cancel

You can specify the following details here:

## **Sequence Number**

The sequence number is automatically generated by the system.

### Condition

The condition specified using the Elements, Functions, Operators etc. gets displayed here.

### Result

Specify the result to be associated with the condition specified.

### Elements

Specify the data elements to be used to define the formula for credit score calculation or select the element from the option list provided.

### Functions

Select the mathematical function to be used to define the formula from the drop-down list provided.

### Braces

Select the opening or the closing brace from the drop-down list provided, to define the credit score calculation formula.



## Operators

Select the mathematical operator to be used to define the credit score calculation formula. You can select '+', '-', '\*', or '/'.

### Logical Operators

Select the logical operator to be used to define the credit score calculation formula. You can select '<', '>', '=', '<>', '>=', '<=', 'AND' or 'OR'.

## 1.5.3 Specifying Credit Grades

You can maintain different credit grades based on the credit scores obtained. Click 'Rating' button in Rule Details screens to invoke the 'Rating' screen, where you can maintain these details.

<b>♦</b> R	ating				×
				🛛 4 1 of 1 🕨 🕅 🛛 Ga to Page	
Ratir	19				
	Sequence Number *	Score	Grade		
<b>v</b>	1				
				~	
					_
				Ok Cancel	

You can specify the following details here:

### **Sequence Number**

The sequence number is automatically generated by the system.

## Score

Specify the score associated with a credit risk.

## Grade

Specify the credit grade based on the score obtained.

## 1.6 Viewing Credit Rule Summary

You can view a summary of the credit rules in 'Rule Maintenance' screen. You can also query for a particular record based on desired search criteria.



You can invoke this screen by typing 'ORSRULMT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

🔷 Rule Mair	tenance						×
	Authorization Status Rule Id	×	Ēĸ	Reco	ord Status	/	
				Q Search	Advanced Search	Retresh	Reset
Records per	page 15 💌					1 of	1
	Authorization Status			Record Status		Rule Id	De
							Exit

You can specify any of the following details to search for a record:

- Authorization Status
- Record Status
- Rule Id

Click 'Search' button to search for a record based on the search criteria specified. You can double click a desired record to view the detailed screen.

## 1.7 Maintaining Credit Ratios

You can maintain the rules to calculate the credit ratios in 'Credit Ratio Maintenance' screen.



You can invoke this screen by typing 'ORDRATMT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Credit Ratio Maintena	ance			×
Gro Desci	pup Id *		Type  Retail Corporate	
			Go to Page	
Ratio Id *	Description	Formula		
		Formula		
Maker		Date Time:	Mod No	
Checker		Date Time:	Record Status Ca Authorization Status	ancel

You can specify the following details in this screen:

### Group Id

Specify a unique identification code for the ratio group.

### Description

Specify a suitable description for the ratio group.

### Туре

Select the type of the finance from the following options available:

- Retail
- Corporate

### Ratio Id

Specify a unique identification for the credit ratio being maintained.

### Description

Specify a suitable description for the credit ratio.

## 1.7.1 Specifying Formula Details

You can specify the formula to calculate the credit ratio by clicking the 'Formula' button corresponding to a ratio Id.



The 'Formula' screen is displayed where you can specify the condition for calculating the credit ratio associated with a ratio Id.

📢 🔌 1 of 1 🕨 🔰 👘 Go to Page
st t f f f f cotorage
+ - =
×
~

You can specify the following details here:

### Ratio Type

Select the type of the ratio being maintained, from the drop down list provided. The following options are available:

- Stated Before
- Stated After
- Actual Before
- Actual After

### Condition

The condition specified using the Elements, Functions, Operators etc. gets displayed here.

### Elements

Specify the data elements to be used to define the formula for credit ratio calculation or select the element from the option list provided.

### Functions

Select the mathematical function to be used to define the formula from the drop-down list provided.

### Braces

Select the opening or the closing brace from the drop-down list provided, to define the credit ratio calculation formula.

### Operators

Select the mathematical operator to be used to define the credit ratio calculation formula. You can select '+', '-', '\*', or '/'.



## 1.8 Viewing Credit Ratio Summary

You can view a summary of the credit ratios in 'Credit Ratio Maintenance' screen. You can also query for a particular record based on desired search criteria.

You can invoke this screen by typing 'ORSRATMT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Search Advanced Search Refresh  Search Advanced Search Refresh  Authorization Status  Authorization Status  Record Status  Group Id  Authorization Status  Record Status  Group Id  Authorization Status  Record Status Record Status  Record Status Record Status Record Status Record Status Record Status Record Status Record Status Record Status Record Status Record S	Authorization Status Group Id	Record Status	
		Q Search Advan	nced Search Retriesh R
Authorization Status     Record Status     Group Id       Image: Authorization Status     Image: Authorization Status     Image: Authorization Status       Image: Authorization Status     Image: Authorization Status     Image: Authorization Status       Image: Authorization Status     Image: Authorization Status     Image: Authorization Status       Image: Authorization Status     Image: Authorization Status     Image: Authorization Status       Image: Authorization Status     Image: Authorization Status     Image: Authorization Status       Image: Authorization Status     Image: Authorization Status     Image: Authorization Status       Image: Authorization Status     Image: Authorization Status     Image: Authorization Status       Image: Authorization Status     Image: Authorization Status     Image: Authorization Status       Image: Authorization Status     Image: Authorization Status     Image: Authorization Status       Image: Authorization Status     Image: Authorization Status     Image: Authorization Status       Image: Authorization Status     Image: Authorization Status     Image: Authorization Status       Image: Authorization Status     Image: Authorization Status     Image: Authorization Status       Image: Authorization Status     Image: Authorization Status     Image: Authorization Status       Image: Authorization Status     Image: Authorization Status     Image: Authorization Status <td< th=""><th>ds per page 15 💌</th><th></th><th>🔣 💽 1 of 1 🚺</th></td<>	ds per page 15 💌		🔣 💽 1 of 1 🚺
	Authorization Status	Record Status	Group Id

You can specify any of the following details to search for a record:

- Authorization Status
- Record Status
- Group Id

Click 'Search' button to search for a record based on the search criteria specified. You can double click a desired record to view the detailed screen.

## 1.9 Maintaining Override Details

You can maintain the formulae to verify if overrides need to be generated dynamically, in 'Override Maintenance' screen.



You can invoke this screen by typing 'ORDOVDMT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Override Maintenance				-	
Process Cod Application Categor		71	Туре	<ul> <li>Retail</li> <li>Corporate</li> </ul>	
age					< 1of 1 ▶ ∓ 🗕
Stag Descriptio					
			14 4	1 of 1 🕨 🔰 🗌	Go to Page
verrides					= = =
	and the second second	10000000000	2.000000000000000000000000000000000000		LA.
No.	Condition	Error Code	Error Parameter		<u> </u>
] 1					~
I Element	s s v	A CONTRACTOR OF A CONTRACTOR O			
] 1 Element	s s v				<
] 1 Element Function Brace					<
] 1 Element Function Brace Operator					×
Element Function Brace Operator Logical Operator			×		

You can specify the following details in this screen:

#### **Process Code**

Specify the process code of the process for which you wish to maintain override conditions or select the process code from the option list provided.

#### Application Category

Specify the category to which the finance application belongs or select the application category from the option list provided.

### Туре

Select the type of the finance from the following options available:

- Retail
- Corporate

### Stage

Select the stage of the finance origination process from the option list provided. The various stages can be Application Entry, Application Verification, Underwriting, Finance Approval etc.

#### Description

Specify a suitable description for the finance origination stage.



## **Overrides**

Here, you can capture the details of the conditions to be checked for generating override messages.

### Sequence Number

The sequence number is automatically generated by the system.

### Condition

The condition specified using the Elements, Functions, Operators etc. gets displayed here.

### **Error Code**

Specify the error code to be used to generate the override message or select the error code from the option list provided.

### Error Parameter

Specify the error parameter to be substituted in the override messages.

### Elements

Specify the data elements to be used to define the conditions for generating override messages or select the element from the option list provided.

### Functions

Select the mathematical function to be used to define the condition from the drop-down list provided.

### Braces

Select the opening or the closing brace from the drop-down list provided, to define the conditions for generating override messages.

### Operators

Select the mathematical operator to be used to define the conditions for generating override messages. You can select '+', '-', '\*', or '/'.

### **Logical Operators**

Select the logical operator to be used to define the conditions for generating override messages. You can select '<', '>', '=', '<>', '>=', '<=', 'AND' or 'OR'.

## 1.10 Viewing Override Summary

You can view a summary of the overrides in 'Override Maintenance' screen. You can also query for a particular record based on desired search criteria.



You can invoke this screen by typing 'ORSOVDMT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

🔷 Overri	de Maintenance					×
	Authorization Status Process Code	× 7:	Record Status Application Category	¥		
			Q Search	Advanced Search	Refresh	Reset
Records	per page 15 💌				I 1 a	of 1 🕨 🚺
	Authorization Status		Record Status	Process Code		Application Cate
						Exit

You can specify any of the following details to search for a record:

- Authorization Status
- Record Status
- Process Code
- Application Category

Click 'Search' button to search for a record based on the search criteria specified. You can double click a desired record to view the detailed screen.

## 1.11 Maintaining Document Checklist and Advices

You can maintain the list of documents that are required during the finance origination process, in 'Documents and Advice Maintenance' screen. Document checklists are maintained for an application category and for the various stages in the origination process. You can also maintain the details of the Advices that need to be generated on completion of a stage in the process.



You can invoke 'Documents and Advice Maintenance' screen by typing 'ORDDOCMT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

🔷 Document & Advice Main	tenance				×
Process Code * Application Category *	اد اد				
Process Stages					🔹 1of1 🕨 📕 🗕
Stage * Stage	E				
Document Details				H ◀ 1 of 1 🕨	Conto Page
Document Category *		Mandatory Mantatory 💙			
					>
				📢 ┥ 1 of 1 🕨	
BI Advices           BI Advices           Report Name *	Template Format	Locale			
	PDF V	en-US 🗸			S
Maker Checker	Date Time: Date Time:		Mod No	Record Status Authorization Status	Cancel

You can specify the following details in this screen:

### Process Code

Specify the process code of the process for which you wish to maintain override conditions or select the process code from the option list provided.

### Application Category

Specify the category to which the finance application belongs or select the application category from the option list provided.

#### Stage

Select the stage of the finance origination process from the option list provided. The various stages can be Application Entry, Application Verification, Underwriting, Finance Approval etc.

#### **Stage Title**

Specify a suitable description for the finance origination stage.

### **Document Details**

### **Document Category**

Specify the category to which the document belongs or select the document category from the option list provided.

#### **Document Type**

Specify the type of the document or select the document type from the option list provided.



## Mandatory

Select the option to indicate whether the document is mandatory or not. You can select any of the following options from the drop-down list provided:

- Mandatory
- Overridden
- Others

## **BI Advices**

### **Report Name**

Specify the name of the advice report to be generated on completion of the process stage.

### Template

Specify the template to be used to generate the advice report.

### Format

Select the format in which the advice report needs to be generated from the drop-down list provided. The following options are available:

- PDF
- RTF

### Locale

Select the locale information to be used for generating the advices from the drop-down list. The following options are available:

• en-US

## 1.12 Viewing Document Checklist Summary

You can view a summary of the document checklists and advices in 'Document Details' screen. You can also query for a particular record based on desired search criteria.



You can invoke this screen by typing 'ORSDOCMT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

	Authorization Status Process Code	× .		n Category	7	
			Q Search	Advanced Search	Retresh	Reset
lecords p	per page 15 🗸				RK 1 of	1 🖸 🕅
	Authorization Status	Record Status		Process Code	A	oplication Ca

You can specify any of the following details to search for a record:

- Authorization Status
- Record Status
- Process Code
- Application Category

Click 'Search' button to search for a record based on the search criteria specified. You can double click a desired record to view the detailed screen.

## 1.13 Maintaining Application Category Details

You can maintain various application categories linked to multiple finance products that cater to the requirements of different customers, in 'Application Category Maintenance' screen. The entire process of finance origination depends mainly on the category to which the application belongs.



You can invoke 'Application Category Maintenance' screen by typing 'ORDCATMT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Application Category I	Maintenance Detail								>
Application Category * Category Description	K		Rule ld Ratio ld		7E				
Main Agency									
						И	◀ 1 of 1 🕨 🔰		Go to Page
Product Details	Product Description		Default						+ - =
Product Code *	Product Description								
Offer Details						н	< 1 of 1 🕨	I [	Go to Page
Offer Id *	No If Installments		Frequency	Rate	Rate Code	Spread	Effective Rate	Default	~
		Daily 💌	L			×			
									8
Maker Checker		ate Time: ate Time:		Mod No		Record Status Authorization Status			Cancel

You can specify the following details in this screen:

### **Application Category**

Specify a unique identification for the finance application category.

### **Category Description**

Specify a suitable description for the finance application category.

### Rule Id

Specify the credit rule to be associated with the application category or select the Rule Id from the option list provided.

### Ratio Id

Specify the credit ratio to be associated with the application category or select the Ratio Id from the option list provided.

## 1.13.1 Main Tab

You can capture the following details in the 'Main' tab.

### **Product Details**

You can specify the following details related to the finance product here:



## **Product Code**

Specify the identification code of the finance product to be linked to the application category being maintained. You can also select the product code from the option list provided.

### Product Description

The description associated with the selected finance product gets displayed here.

### Default

Check this box to indicate if the finance product selected should be maintained as the default product for the application category.

### **Other Details**

You can capture the additional details related to the finance product here:

### Offer Id

Specify a unique identification for the finance offer being made to the customer.

### No of Installments

Specify the number of instalments associated with the finance.

### Units

Select the units based on which the finance disbursement should be carried out. The following options are available in the option list:

- Daily
- Weekly
- Monthly
- Quarterly
- Half Yearly
- Yearly

### Frequency

Specify the frequency at which the finance disbursement should be carried out.

### Rate

Specify the profit rate to be associated with the finance.

#### Rate Code

Specify the rate code used to derive the profit rate or select the rate code from the option list provided.

### Spread

Specify the spread that is applicable for the finance being offered.



### **Effective Rate**

The effective profit rate gets displayed here, based on the profit and the spread specified.

### Default

Check this box to indicate if the finance offer specified should be maintained as the default offer for the application category.

## 1.13.2 Agency Tab

In 'Agency' tab, you can capture the details of the credit rating agencies and credit bureaus that provide credit rating details for customer securities.

Application Category M	laintenance Detail						×
Application Category * Category Description		Rule Id Ratio Id		<b>X</b>			2
Main Agency							
					<b>∢</b> ◀ 1 of 1 ▶ ▶	Go to Page	
Credit Agency			_	_		+ - 🗉	
Agency Code *	Agency Name					~	
							1
						~	
					14 4 1 of 1 🕨 🕅	Go to Page	
Bureau Details						+ - =	
Bureau Code *	Bureau					~	
<			III				
Maker	Date T		Mod No		cord Status	Cancel	
Checker	Date T	Гіme:		Authoriz	ation Status		

You can specify the following details in this screen:

## Credit Agency

You can capture the details related to the credit rating agencies here.

### Agency Code

Specify the identification code of the rating agency that provides credit rating details for customer securities.

### **Agency Name**

Specify the name of the rating agency that provides credit rating details for customer securities.

### **Bureau Details**

You can capture the details related to the credit bureau here.



## Bureau Code

Specify the identification code of the credit bureau that provides credit ratings for customer securities.

### Bureau

Specify the name of the credit bureau that provides credit rating details for customer securities.

## 1.14 Viewing Application Category Summary

You can view a summary of the application categories in 'Category Details' screen. You can also query for a particular record based on desired search criteria.

You can invoke this screen by typing 'ORSCATMT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

🔷 Categ	ory Details							×
	Authorization Status Application Category	<b>~</b>	] /1		Rec	ord Status 💌		
				Q Sea	arch	Advanced Search	Refresh	Reset
Records	per page 15 💌						1 of	1
	Authorization Status		Record Status		App	lication Category		Category De
								Exit
								Exit

You can specify any of the following details to search for a record:

- Authorization Status
- Record Status
- Application Category



Click 'Search' button to search for a record based on the search criteria specified. You can double click a desired record to view the detailed screen.

## 1.15 Stages in Mudarabah Finance Origination

The different stages in *Mudarabah* process flow are designed using Oracle BPEL framework. The process of finance origination consists of several manual as well as system tasks, carried out in a sequential manner. Many users can be involved in the completion of a transaction and at each stage of the process, a user or a group of users, assigned with a task, acquire and work on the relevant transaction.

Oracle Business rules that are embedded help the dynamic creation of multiple approval stages. The different stages and sub-stages in the process flow can be summarized as follows:

- Application Entry the following details are captured in this stage
  - Applicant Information
  - Application details
  - Requested Finance Details
  - Collateral Details
  - Checklist
  - > Documents
  - > Advice Generation
- Application Verification
  - > Information captured during 'Application Entry' stage is verified
  - Advice Generation
- Underwriting
  - > Collateral Valuation Information
  - Applicant Financial Ratios
  - > Applicant Credit Score
  - > Applicant Bureau Report
  - > Finance Offers
  - > Finance Schedules
  - > FINANCE Charges
  - Field Investigation
  - > Document Capture
  - Advice Generation
- Finance Approval
  - > Information captured during Previous stages are verified
  - Advice Generation
- Document Verification
  - Information captured during Previous stages are verified
  - > All documents obtained are verified against checklist
  - > Advice Generation
- Customer, Customer Account Contract / Collateral Creation



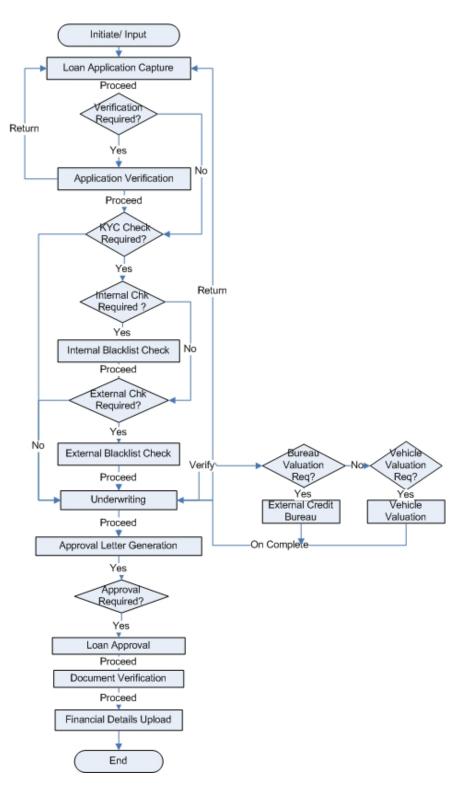
- Customer Creation
- Customer Account Creation
- Finance Account Creation
- Collateral Creation
- Advice Generation

The various tasks carried out in these stages will be explained in detail in the subsequent sections.

## 1.15.1 Process Flow Diagram

The process flow diagram given below illustrates the activities carried out during the different stages of the workflow.





## 1.15.2 Process Matrix

The process matrix given below lists out the different stages, the user role handling each stage, the function lds involved and the exit points for each stage.



Stage	Stage Title	Description	Function Id	Exit point
1	Application Entry	The following details are captured as part of this stage	ORDMUDAE	PROCEED
		Application Details		
		Applicant Details		
		Requested Loan Details		
		Limits Information		
		Collateral Details		
		Check List		
		User Defined Fields and Comments		
		Document Capture		
2	Application Verification	The details captured as part of 'Application Entry' stage is verified	ORDMUDAV	PROCEED
3	Application Management Verification	The details captured as part of 'Application Entry' stage is verified if approval level is more than 1.	ORDMUDMV	PROCEED
4	Internal Blacklist Check	The Customer details captured as part of 'Application Entry' stage can be verified for Internal Blacklist check	ORDMUDKI	PROCEED
5	External Blacklist Check	The Customer details captured as part of 'Application Entry' stage can be verified for External Blacklist check	ORDMUDKE	PROCEED
6	Underwriting	The following details are captured as part of this stage	ORDMUDUD	VERIFY, PROCEED
		Applicant Financial Ratios		
		Applicant Credit Score		
		Applicant Bureau Report		
		Loan Offers		
		Loan Schedules		
7	Loan Approval	Loan Approval	ORDMUDAR	PROCEED



Stage	Stage Title	Description	Function Id	Exit point
8	Document Verification	Document Verification Final Verification Customer Creation Loan Account Creation Advice Generation	ORDMUDDV	PROCEED
9	Customer / Account / Facility / Loan / Collateral Creation	The system task is used to create the following Customer Creation Mudarabah Account Creation Facility Creation Collateral Creation Loan Creation	ORDMDCUS/ ORDMDLIA / ORDMDLOA / ORDMDCOL	RETRY OR TERMINATE

The stages are explained in detail in the sections that follow.

## Step 1. Finance Application Details Entry Stage

In this stage, the bank receives an application for a finance along with the relevant documents and financial statements from a prospective customer. If the applicant does not have an account but intends to open one, the bank also obtains the account opening form and related documents as part of this activity.

The details related to the applicant, contact information, employment information, requested finance details, collateral details etc. are captured during this stage. Documents obtained from the applicant are uploaded and advices maintained for the stage are generated by the process after completion of the stage.

Users belonging to user role 'CEROLE' are authorized to perform these tasks.

You can key-in the finance application details required in '*Mudarabah* Application Entry' screen. You can also invoke this screen by typing 'ORDMUDAE' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



Applicatio	n Category					Lead Id		1		Applica	tion Number *	IslamicMudarabahA	ccount3245
	duct Code				En	quiry ID	N				r Reference *	:	
Br	anch Code				Offline Application	Number					Priority	Low 💙	
							Default				Status	New Application	~
n Details	Financials	Requested		Collaterals	s Comments			_					
	Date		15		Channel		1	In	ntermediary	Code		📕 🗌 KYC Requi	ired
											📢 ┥ 1 of 1	A M	o to Page
cant Details													+ - =
Existing	Customer No	Default	Туре	1	Customer Name	s	ihort Name *	National	Id	De-dupe	Finances		- ±
	Gastomer No	▶ Defau		~	Costonici Nanic		nort name *	Nutional		De-dupe	Finances		
-			- Trinury		<u>E</u>			1					
													127
					Retail					Corporate			1014
	Country *					st Name	1			corporate	Incorp Date		<b>1</b>
	Nationality *				Midd	le Name					Capital		
Custome	r Category *	<b>~</b>			La	st Name					Net Worth		
	I Currency *				Si	alutation	Mr. 👻			Bussiness	Description		5
	ile Number *					Gender	Male 💌				Country		<b>&gt;</b> E
	ne Number				Date	of Birth		5		Account			
	E-mail			9	Mothers Maide	n Name				Acc	ount Number		<b>2</b>
	Fax				Passport					E	Branch Code		
	L				Passport Iss	ue Date	·	<b>1</b> 5		Ad	count Class	×:	
					Passport Exp	and the second		5				Default	
						I Status	married						
					Dep	endents							
ments I	KYC Review	Home Ass	et Vehicle	Asset	Equipment Asset	Inve	ntory Tracking						
Prev Re	marks		1	Remark	•	1		Audit		Outcon	e l	~	
FIGT RC	in the the			Normal N	-			- out		Outcom			E

The Application Number is automatically generated by the system. You can capture the following details in the main screen:

### **Application Category**

Specify the finance application category to be used or select the application category from the option list provided.

### **Product Code**

Specify the *Mudarabah* product to be used for initiating the finance or select the product code from the option list provided.

#### **Branch Code**

The system displays the branch code here.

### Lead ID

Specify the lead Id of the finance applicant or select the lead Id from the option list provided.

### **Enquiry ID**

Specify an enquiry Id, if you wish to retrieve information on the finance offer selected by the customer. You can also select the ID from the adjoining option list. The list contains all the Enquiry IDs created for the customer as part of the finance simulation process.



# Offline Application Number

Specify the offline application number, if the finance application has been created using the offline facility. You can also select the application number from the adjoining option list. The list contains all the application numbers for finance applications that have been created offline.

After specifying the finance number, click the 'Sync' button. All the details for the selected offline application will be displayed in this screen. You can modify the required details.

#### Application Number

Specify the application number of the customer.

#### User Reference Number

Specify the user reference number for the finance application.

#### Priority

Select the type of priority from the drop-down list provided. The following options are available:

- Low
- Medium
- High

#### Status

The status of the application gets displayed here.

Click 'Default' button to default the details related corresponding to the prospective finance customer.

# 1.15.3 Main Tab

The details corresponding to the lead Id selected gets displayed in the 'Main' tab, once you click the 'Default' button. You can modify these details if needed.

#### Channel

Specify the channel Id for the finance. The adjoining option list displays all valid channels maintained in the system. You can select the appropriate one.

#### **Intermediary Code**

Specify the intermediary code. The adjoining option list displays all valid intermediary code maintained in the system. You can select the appropriate one.

#### **KYC** Required

Check this box if the KYC is required.

For existing customers of the bank, you need to specify the following details:

#### Existing

Check this box to indicate if the customer applying for the finance is an existing customer of the bank.



# **Customer No**

For existing customers you need to select the customer number from the option list provided.

Click 'Default' button to default the details of existing customers.

# Туре

Select the type of customer from the drop-down list provided. The following options are available:

- Primary
- Co Applicant

#### Customer Name

Specify the name of customer.

#### **Short Name**

Specify the short name of the customer.

## National Id

Specify the notional identification of the customer.

#### **Applicant Details**

#### Country

This is the country as given in the address of correspondence of this customer.

#### Language

As part of maintaining customer accounts and transacting on behalf of your customer,

#### **Customer Category**

In this category, you can classify customers of your bank.

#### **Nationality**

Specify the nationality of the customer.

#### **Financial Currency**

Specify the financial currency or select the financial currency from the option list provided.

#### Mobile Number

Specify the mobile number of the customer.

#### Landline Number

Specify the landline number of the customer.



# E-mail

Specify the E-mail address of this customer.

# Fax

Specify the fax number of the customer.

# <u>Retail</u>

## **First Name**

Specify the First name of the customer.

# Middle Name

Specify the Middle name of the customer.

# Last Name

Specify the Last name of the customer.

#### Salutation

Select the salutations of customer from the drop-down list provided. The following options are available:

- Mr.
- Mrs
- Miss
- Dr

#### Gender

Select the gender of the customer from the drop-down list provided. The following options are available:

- Male
- Female

# Date of Birth

Specify the date of birth of the customer.

#### **Mother Maiden Name**

Specify the mother maiden name.

#### Passport Number

Specify the passport number of beneficial owner.

#### **Passport Issue Date**

Specify the issue date of the passport.



## **Passport Expiry Date**

Specify the expiry date of the passport.

#### **Marital Status**

Indicate the marital status of the customer here. You may select one of the following from the list available here:

- Single
- Married
- Divorcee

#### Dependents

Specify the number of family members (children and others) who are dependent on the customer financially. You can indicate any number between 0 and 99.

## Corporate

#### **Incorp Date**

Specify the date on which the customer's company was registered as an organization.

#### Capital

Specify the particular customer's various financial details like total Paid Up capital.

#### Net Worth

Specify the Net worth of the customer organization,

#### **Business Description**

Specify the nature of the business and the business activities carried out by the customer organization.

## Country

Specify the Country of registration of the office of the corporate.

Account

#### Account Number

The account number gets generated when you click the 'P' button, after specifying the account class.

#### **Account Class**

Specify the account class or select the account class of the customer from the option list provided.

Click 'Default' button to view the account generation details through 'Account Number Generation' screen.



	×
Account Currency	
Account Currency Type	
Account Mask	_
	Ok Cancel
	Account Currency Type



# 1.15.3.1 <u>Dedupe</u>

You can verify if the customer details are duplicated by clicking the 'Dedupe' button. 'Duplicate Customer List' screen gets displayed where any duplicate customer details are displayed.

0	uplicate Custor	ners List						×
					14 4	1 of 1 🕨 🔰	Go to Pa	age
Dup	icate Customers I	List					+ -	
	First Name	Last Name	Short Name	National Id	Customer Category	Date of Birth	E-mail	~
							3	
								~
<			7.00					>
							Ok	Cancel

You can enter the following details;

## **First Name**

Specify the First name of the customer.

## Last Name

Specify the Last name of the customer.

#### Short Name

Specify the short name of the customer.

#### National Id

Specify the National Identification Number of this customer.

# **Customer Category**

In this category, you can classify customers of your bank.

# Date of Birth

Specify the date of birth of the customer.

## E-Mail

Specify the E-mail address of this customer.

# **Passport Number**

Specify the passport number of customer.



# Mobile Number

Specify the customer's mobile phone number on which they can be reached any time.

# 1.15.3.2 <u>Finances</u>

You can view the existing finance for the customer by clicking the 'Finances' button against the Applicant record.

♦ F	inancing List							×
							1 of 1 🕨 🔰	Go to Page
Fina	ncing List							+ - =
~	Currency	Amount	Va	and the second		Amount	Rate	~
	25			5	<b>5</b>			
								~
								Ok Cancel



# 1.15.3.3 Details Tab

The address and employment related details of the customer corresponding to the Lead Id selected are displayed in this tab. You can modify these details if required.

Application Category		×1	Lead Id		<b>2</b>	Application Number *	IslamicMudarabahAccou	nt3245
Product Code	1		Enquiry ID		<b>*</b>	User Reference *		1
Branch Code			Offline Application Number		×:	Priority	Low 👻	
				Default		Status	New Application	Y
ain Details Financial	s Requested I	Limits Collaterals	Comments					
Idress Details					7	-		
		2of 2 🕨 🕂 🗕	Address Line 1 *			Country	>:	
Address Type *	Permanent 💌		Address Line 2			Zip		
	Mailing		Address Line 3			Contact Number		
nployment Details								
		2of 2 🕨 🕂 🗕	Address Line 1			Extension		
Employer *			Address Line 2			Contact Phone		
Employment Type	Part Time	~	Address Line 3			Contact Name		
Occupation			Country	7:		Contact Extension		
Designation			Zip			Comments		
Employee Id			Phone Number			Department		

In this screen, you can capture multiple address and employment details, if required.



# 1.15.3.4 Financials Tab

You can capture the financial details corresponding to the customer in this screen.

Mudaraba	ah Application E	Entry								
Applicat	tion Category			Lead Id			4	Application Number *	IslamicMudarabahAccount324	5
F	Product Code	25		Enquiry ID				User Reference *	k	
	Branch Code			Offline Application Number				Priority	Low 💌	
					Default			Status	New Application	
Main Deta	ils Financials	Requested	Limits Collateral	s Comments						
								📢 🖣 1 of 1		
ncome Detaik	14 A.		67	tet at at					= +	
Income	Type Currenc	y .	Amount	Frequency					A	0
Salary	×		×:	Monthly 😽						
									~	
								🚺 🖣 1 of 1	GotoPage	-
iability Detail										
					1				+ - =	
Liability		Sub Type		Currency	Amount	Ac	count Balance	Start Date	End Date	1
Financir	ng 🚩		Monthly 💌						<b>B</b>	
									>	
										-
sset Detail	Is		1of 1 🕨 🕂 🗕	Vehicle Make			Home	Address Line 1		
	Type *	Vehicle 😪		Model				Address Line 2		
10	set Sub Type	Venicle V		Manufacture Year				Address Line 3	1	
A5	Description			Body				Width		
	Currency		12	Reg#				Length	8	
	Asset Value			Negr				Occupancy	3	
	Asset value							occupancy		
ocuments	KYC Review	Home Asset	Vehicle Asset	Equipment Asset Inver	ntory Tracking					
Prev	Remarks		Remark	s	[	Audit	C	Outcome	*	
										1
										-

# Income Details

You can capture the following details corresponding to the finance applicant's income:

#### Income Type

Select the type of income associated with the customer from the drop-down list provided. The following options are available:

- Salary
- Rent
- Business
- Others

#### Currency

Specify the currency in which the customer draws his income or select the currency from the option list provided.

#### Amount

Specify the amount that the customer draws as his income.



# Frequency

Select the frequency at which the customer earns income. The following options are available in the drop-down list:

- Daily
- Weekly
- Monthly
- Quarterly
- Half Yearly
- Yearly

# **Liability Details**

You can capture the following details corresponding to the finance applicant's liabilities:

# Liability Type

Select the type of the liability from the following options provided in the drop-down list:

- Finance
- Lease
- Rent
- Others

# Liability Sub Type

Specify the sub type corresponding to the liability.

# Frequency

Select the frequency at which the customer pays his liability amount. The following options are available in the drop-down list:

- Daily
- Weekly
- Monthly
- Quarterly
- Half Yearly
- Yearly

#### Amount

Specify the amount that the customer pays as his liability.

#### Account Balance

Specify the balance associated with the liability account.

# Start Date

Specify a start date for the liability or select the start date by clicking the 'Calendar' icon.



# End Date

Specify an end date for the liability or select the end date by clicking the 'Calendar' icon.

# Asset Details

# Туре

Select the type of the asset from the following options available in the drop-down list:

- Vehicle
- Home
- Others

# Asset Sub Type

Specify the sub type associated with the asset.

# Description

Specify a suitable description for the asset type.

# Asset Value

Specify the value associated with the asset.

# Vehicle

You can specify the following details for the asset type 'Vehicle'.

# Make

Specify the make of the vehicle.

# Model

Specify the model of the vehicle.

# Manufacturing Year

Specify the year of manufacture of the vehicle.

# Body

Specify the body details of the vehicle.

# Reg#

Specify the registration number of the vehicle.

# <u>Home</u>

# Address Line 1-3

Specify the address of customer's residence in the three Address lines provided.



# Width

Specify the width of the customer's residence.

# Length

Specify the length of the customer's residence.

## Occupancy

Specify the number of people who occupy of the customer's residence.

# 1.15.4 Requested Tab

The details related to the requested finance corresponding to the Lead Id selected are displayed in this tab. You can modify these details if required. If you have selected an 'Enquiry ID' for the customer, then the requested details that have been stored for the corresponding finance proposal are displayed here.

🔶 Mudarabal	h Application E	Entry		_						_	>
Applicati	on Category				Lead Id			×1	Application Number *	IslamicMudarabahAc	count3245
P	roduct Code	>			Enquiry ID			×=	User Reference *	· · · · · · · · · · · · · · · · · · ·	
E	Branch Code			Offline Applicatio	n Number			×1	Priority	Low 🗸	
						Default			Status	New Application	*
Main Detail		Requested	Limits Collate	rals Comments							
Financing Re					Date	-					
_	Currency *				Rate						
	sted Amount *				Jiddayah						
Teno	r(In Months)			Pro	motion Id						
ocuments	KYC Review	Home Asset	Vehicle Asse	t Equipment Ass	et Inven	tory Tracking					
Prev F	Remarks		Rema	irks			Audit		Outcome	~	
											Exit

You can also capture the following itemization details corresponding to the requested finance:

# Finance Requested

#### Currency

Specify the currency for transaction. The adjoining option list displays all valid currencies maintained in the system. You can select the appropriate one.



# **Requested Amount**

Specify the amount requested corresponding to the itemization specified.

## **Tenor (In Months)**

Enter the tenor in months.

#### Rate

Enter the profit rate for the finance.

## Hamish Jiddayah

Specify the amount paid as Hamish Jiddayah.

# **Promotion Id**

Specify a unique 4-character alphanumeric code to identify the promotion in the system.

# 1.15.5 Limits Tab

You can capture the details related to the limits provided by the customer in this tab.

🔷 Mudarabah Ap	plication E	ntry	_							×
Application C	ategory				Lead Id	i	2	Application Number *	IslamicMudarabahAcco	unt3245
Produ	ct Code	25			Enquiry ID	)	23	User Reference *		
Brand	h Code				Offline Application Number	r 🗌			Low 💙	
						Default		Status	New Application	*
Main Details I	Financials	Requested	Limits Co	ollaterals	Comments					
Liability Details					Line Details			Pool Details		
Lial	bility No		2		Line Code		×:	Pool Code		× 1
Liabilit	y Name		5		Line Serial	1			Default	
Liability	Branch				Main Line Code			Pool Description		
Liability Cu	rrency				Line Currency	1		Pool Currency		× .
Over	all Limit				Expected Limit Amount	t		Pool Amount		
					Collateral Amount	t		Pool Utilized		
				E	ffective Line Amount Basis					
				<b></b>		*				
					Effective Line Amount	t				
					Additional Line Amount	t				
Documents KYC	Review	Home Asset	Vehicle A	sset	Equipment Asset   Inve	entory Tracking				
Prev Rema	rks		F	Remarks		[	Audit	Outcome	*	Exit

You can specify the following details here:



# Liability Details

## Liability Number

Specify the Liability Number. If the Liability Number is customer group then all customers under this group should have same Liability Number.

## Liability Name

Specify the Liability Name here. A maximum of 35 characters are allowed in this field.

## Liability Branch

Specify the branch in which liability is associated.

## Liability Currency

Specify the currency with which the liability is associated. This cannot be changed post authorization.

## **Overall Limit**

Specify the overall limit amount for that liability. Value entered in the field will be in the currency stated above. If liability is of customer group then overall limits stated will be common to all the customers.

## **Line Details**

#### Line Code

Specify the Line Code to which the liability ID is to be associated with. Allocating credit limits for the Line-Liability combination can be done. The customer(s) who fall under this Liability Code will in turn avail credit facilities under this Credit line.

By linking a Credit Line to a Liability code the customer also gets linked to the Credit Line. This is true because a Liability code has been assigned to every credit seeking customer and the credit facilities granted to the customer are defined and tracked against this code.

#### Line Serial

Each time a customer - line code combination is specified, Oracle FLEXCUBE ELCM system assigns a unique serial number to the combination. This serial number is unique to the line-liability code combination. Thus, for every new record entered for a Line-Liability combination, a new serial number is generated. The Line - Liability - Serial number forms a unique combination.

#### Main Line Code

Specify the main line code. The adjoining option list displays all valid main line codes maintained in the system. You can choose the appropriate one.

#### Line Currency

Specify the currency in which the facility is defined. The currency that has been selected will have the following implications:

• The limit amount that has been specified for this Line-Liability combination is taken to be in this currency.



• The line that has been defined will be available for Utilization only in the line currency, unless specified otherwise under Currency Restrictions in this screen.

Once the entry is authorized you cannot change the currency.

If the limit allotted to this Line-Liability combination can be utilized by accounts and transactions in currencies other than the limit currency, the limit utilization will be arrived at by using the mid rate for the currency pair as of that day.

#### Expected Limit Amount

Enter the expected limit amount.

#### Collateral Amount

The system displays the collateral amount here.

#### **Effective Line Amount Basis**

For defining drawing power of line the elements mentioned below are treated as the basis for the effective line amount calculation.

- Limit Amount + Collateral Contribution
- Maximum Credit Turnover Allowed
- Minimum Limit

#### Effective Line Amount

The effective line amount basis will be validated for the following criteria:

- Effective line amount basis will be defaulted from the template
- Effective line amount basis will be made as a mandatory field
- Effective line amount basis will be allowed to change only before first authorization of line

The Effective Limit Amount can be modified only before the first authorization of the Line.

#### Additional Line Amount

Enter the effective line amount.

#### Pool Details

#### Pool Code

Specify the Pool Code here. The pool code assigned to each collateral pool can be linked to a Liability while creating credit limits.

#### **Pool Description**

Specify a brief description of the collateral pool here.

#### Pool Currency

Specify the currency in which the Collateral Pool has to be maintained.

#### **Pool Amount**

The entire Collateral Linked amount will be displayed in this field.



# **Pool Utilized**

This field displays the pool amount that has been linked to a various credit lines, hence displaying the total pool amount utilized at any point in time.

# 1.15.6 Collaterals Tab

You can capture the details related to the collaterals provided by the customer in this tab.

Mudarabah Application i	Entry						
Application Category			Lead Id		<b>2</b> 8	Application Number	* IslamicMudarabahAccount3245
Product Code			Enquiry ID		<b>2</b>	User Reference	*
Branch Code		Offline Applic	ation Number			Priority	Low 💙
				Default		Status	New Application
Main Details Financials	Requested Limits C	ollaterals Comments					
Collateral Details				1		1	[march
		+ -	Start Date	<b>1</b> 3		Haircut	
Collateral Id		×:	End Date	<b>1</b> 5		Revision Date	<b>13</b>
Collateral Description		Collate	ral Category		28	Charge Type	
Collateral Currency	28	Co	Ilateral Type N	ormal 😽		Revaluation Date	<b>1</b> 5
Collateral Value		Linked Percent	tage Number				Revaluate Collateral
		Lir	nked Amount				
Market Value Based		Guarantor B	ased				
Security Id			Guarantor Id				
Units / Nominal Value			Rating		1		
Cap Amount							
/ehicle Details							
Identification Number			Model			Valuation Source	None 💙
Year			Body		1	Valuation Status	Not Required 💙
Make			Usage		1		Report
						🚺 📢 1 of 1	Goto Page
Covenant Details							+ - 📰
Covenant Name *	Description	Reversal Date	Mandatory	Grace Days	Notice Days	Frequency	Start Month
			<b>13</b>	<b>15</b>			
							×
							2.2
11K-11-11-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1		<i>ii</i>					
locuments KYC Review	Home Asset Vehicle	Asset Equipment A	sset Inventor	y Tracking			
Prev Remarks		Remarks		Audit		Outcome	~

In this screen, specify the following details to facilitate vehicle evaluation:

# Vehicle Details

You can capture the details of the vehicle which is to be evaluated in the following fields:

## **Identification Number**

Enter the unique identification number associated with the vehicle.

Year

Specify the year of manufacture for the vehicle.

#### Make

Specify the make of the vehicle.



# Model

Specify the vehicle model.

# Body

Specify the vehicle body details.

# Usage

Specify the mileage used by the vehicle till date.

These details will be used at the underwriting stage to evaluate the vehicle.

For more details on capturing Collateral details, refer the chapter titled 'Maintaining Collateral Details' in Enterprise Limits and Collateral Management user manual.

# 1.15.7 Vehicle Asset

Click 'Vehicle Asset' button '*Mudarabah* Application Entry' screen to invoke 'Vehicle Asset' screen.

Application Number	IslamicMurabahaAcco	unt5427				
Vehicle Details						
	📢 1of	1 🕨 🕂 🗕	Class		Year of Manufacturing	
Asset Sequence Number	1		Color		Maker Code	<b>&gt;</b>
Asset Status	Active 💙		No of Cylinders		Sub Model	×1
Asset Type	New Asset 💌		Vehicle Condition		Year Model	
Asset Category			Description		Engine Number	
Chassis Number						
Registered			- Vendor Details		Appraiser Details	
Registration Type			Vendor Code	×:	Appraiser Name	
Registration Name		$\sim$	Agent Sales Name		Appraiser Value	
Registration Emirate			Agent Name		Appraiser Date	5
Registration Number			Agent Branch		Contraction and a first of the first of the	
Registration Date		<b>5</b>				
Delivery Date		<b>1</b> 5				
Amount Details			Total Amount Details		Insurance Details	
Currency		×1	Down Payment		Insured By Bank	
equested Finance Amount			Vehicle Value		Insurance Company	25
ercentage Amount Apprais			Maintenance Cost		Premium Amount	
ed			Insurance Amount		Balance Details	
			Asset Finance Amount		Outstanding Asset Amount	

Here you can capture the following details:

# **Account Number**

The account number is defaulted from the 'Account Details - Main' screen.

#### Asset Sequence Number

The system generates a sequence number for the asset and displays it here.



# Status

The status of the asset is displayed here. The statuses available are 'Active' and 'Settled'. During account initiation the status will be 'Active'. Once the prepayment of the asset begins the asset will be completely settled. Then the status will change to 'Settled'. An asset can only be completely settled. No partial payment is allowed.

# 1.15.8 Capturing Vehicle Information

## Asset Type

Select the type of asset from the drop-down list. The options available are:

- New New Asset
- Used Used Asset

## Asset Category

Select the category to which the asset belongs from the option list. This list displays all options maintained using the 'Limits Type Maintenance' screen.

#### **Application Number**

Specify the application number for the asset here.

## Color

Specify the color of the vehicle.

#### Class

Specify the class of the vehicle.

#### Number of Cylinder

Specify the number of cylinders for the vehicle. This has to be a numeric value.

## Vehicle Condition

Describe the condition of the vehicle.

#### Vehicle Description

Enter a description for the vehicle. For example: Car, Van etc.

#### Make

Select the code indicating the make of the vehicle from the option list. All the vehicle maker codes, that you have maintained in the 'Vehicle Maker Details' screen, are listed for selection.

#### Sub Model

Select the sub-model of the vehicle from the adjoining option list. This list displays all models maintained using the 'Vehicle Maker Details' screen.

#### Year Model

Specify the year when the model was first launched.



# Year of Manufacture

Specify the year in which the vehicle was manufactured.

## **Engine Number**

Specify the engine number of the vehicle here. This can be an alphanumeric value.

#### **Chassis Number**

Specify the chassis number of the vehicle here.

# 1.15.9 Specifying Registration Details

## Туре

Specify the registration type here. You can choose from the following values in the adjoining drop-down list:

- S Self
- TP Third Party
- N None

#### Name

Specify the name in which the vehicle is registered.

## Emirate

Select the emirate in which the vehicle was registered, from the option list. All the emirates maintained using the 'Limits Type Maintenance' screen will be listed for you to select.

#### **Registration Number**

Specify the registration number of the vehicle here.

#### Date

Specify the date on which the vehicle was registered.

#### **Delivery Date**

Specify the date on which the vehicle was delivered.

# 1.15.10 Specifying Vendor Details

# Vendor Code

Select the vendor code from the option list. All the vendor codes maintained using the 'Vendor Maintenance' screen, are listed for you to select.

# Vendor Name

Once the Vendor code is selected the corresponding vendor name is defaulted here.

#### Agent Sales Staff Name

Specify the name of the agent sales staff.



# Agent Name

Specify the name of the agent.

## **Agent Branch**

Specify the agent branch.

# 1.15.11 Specifying Amount Details

# Currency

Specify the currency of the account.

# **Requested Amount**

Specify the amount requested to be financed.

# % Amt Financed/Appraised Value

Specify the percentage of amount financed that is appraised.

# 1.15.12 Specifying Appraiser Details

# **Appraiser Name**

Specify the name of the appraiser here.

## **Appraised Value**

Specify the value appraised.

#### **Appraisal Date**

Specify the date on which the appraisal was done.

# 1.15.13 Specifying Total Amount Details

#### Downpayment

Specify the amount paid as down payment.

#### Vehicle Value

Specify the value of the vehicle.

#### Maintenance Cost

Specify the maintenance cost of the vehicle.

#### Insurance Amount

Specify the insurance amount for the vehicle.

#### Asset Finance Amount

Specify the amount financed for the asset.



# 1.15.14 Specifying Insurance Details

# **Insured By Bank**

Check this box to indicate that the asset is insured by the bank.

# **Insurance Company**

Select the name of the company through which the assets is insured.

#### **Premium Amount**

Specify the premium amount to be paid for the insurance.

# 1.15.15 Specifying Balance Details

# **Outstanding Principal**

The outstanding principal on the account for this vehicle is displayed here.

## **Outstanding Profit**

The outstanding profit on the account for this vehicle is displayed here.

# 1.15.16 <u>Equipment Asset</u>

Click 'Equipment Asset' button '*Mudarabah* Application Entry' screen to invoke "Equipment Asset' screen.

Equipment Asset		_						×
Application Number	IslamicMurabahaAccount5	427						
Equipment Details	┥ 1of 1 🕨		Equipment Location	<u>1</u>	Ç			
Asset Sequence Number	4 10119		Street		2			
Asset Status	Active ¥		Area		>=			
Owner	ACTAC	9	City					
Engine Number		~	Country					
Description		2	Down Payment					
		<u>,</u>	Asset Finance Amount					
Currency		× .						
Seller			- Balance Details		_			
Vendor Code			Outstanding Principal					
Sell Date		<b>1</b> 5						
Invoice Number		_						
Invoice Date		<b>1</b> 5						
			<b>14 4</b> 1 0	1 N NI	D Page			
Equipment Evaluation Details			N N 13					
Evaluator Name	Evaluator Value	The second	tor date	4				
	Evaluator value	Evalua						
			<b>1</b> 3					
					Y			
							Ok Cance	۶I

Here you can capture the following details:

#### **Account Number**

The account number is defaulted from the 'Account Details - Main' screen.



#### Asset Sequence Number

The system generates a sequence number for the asset and displays it here.

#### Status

The status of the asset is displayed here. The statuses available are 'Active' and 'Settled'. During account initiation the status will be 'Active'. Once the prepayment of the asset begins the asset will be completely settled. Then the status will change to 'Settled'. An asset can only be completely settled. No partial payment is allowed.

# 1.15.17 Specifying Equipment Details

## Engine Number

Specify the engine number of the equipment here.

## **Equipment Location**

Specify the location where the equipment is.

## Street

Specify the name of the street where the equipment is.

# Area

Select the area where the equipment is from the option list. The different areas that you have maintained using the 'Limits Type Maintenance' screen will be listed here for selection.

# City

Select the city where the equipment is from the option list. The different cities that you have maintained using the 'Limits Type Maintenance' screen will be listed here for selection.

# Country

Select the country where the equipment is from the option list. The different countries that you have maintained using the 'Limits Type Maintenance' screen will be listed here for selection.

# Owners

Specify the name of the person who owns the equipment.

#### Description

Enter a description for the equipment.

#### Currency

Specify the currency of the account.

#### Downpayment

Specify the amount paid as down payment.

#### Asset Finance Amount

Specify the amount financed for the asset.



# 1.15.18 Specifying Seller Details

# Vendor Code

Select the vendor code from the option list. All the vendor codes maintained using the 'Vendor Maintenance' screen is listed for you to select.

## Vendor Name

The vendor name corresponding to the vendor code selected is displayed here.

# Selling Date

Specify the date on which the equipment was sold.

## **Invoice Date**

Specify the date on which the invoice was created.

## **Invoice Number**

Specify the invoice number here.

# 1.15.19 Specifying Balance Details

## **Outstanding Principal**

The outstanding principal on the account for this equipment is displayed here.

## **Outstanding Profit**

The outstanding profit on the account for this equipment is displayed here.

# 1.15.20 Specifying Evaluator Details

#### Name

Specify the name of the evaluator here.

# Value

Specify the evaluated value of the equipment.

# Date

Specify the date of evaluation.



# 1.15.21 Property Asset

Click 'Home Asset' button 'Mudarabah Application Entry' screen to invoke 'Home Asset' screen.

Application Number	IslamicMudarabahAccoun	1t3245					
roperty Detail					100.00.00	1	-
	🖣 1of 1 🕽	+ -	Plot Number		Villa/Apt. Number		2
Asset Sequence Number	1	2	Property Status		Building compound Name		9
Asset Status	Active 💙		Property Area	75	Street Name		
New Property Type	Yes 💙		Property Usage		Post Box No.		
Property Type	-	<b>7</b> 5	Date of Completion	<b>1</b> 5	Emirate		<b>*</b>
Description			Title Deed Number		Area In Emirate		73
Builder Name		9	Registration Name		Country		<b>*</b> =
Building Name		9	Title Deed Issue From		Mortage Degree		
Project Name		9	Registration Number		Lot Number		
Wing Name			Registration Date	<b>1</b> 3			
District/Area		×=	Title Deed Issue Date	5			
City							
Area in Another Country							
nount Detail			Vendor Details		Insurance Details		
Currency			Vendor Code		Insurance Company		
Requested Amount		1			Insurance Paid By	<u>.</u>	1
Down Payment Amount		1			Premium Amount	-	i
Valuation		1			Insured Name		9
Insurance Value		í			Expiry Date		5
Asset Finance Amount		1					لعصار
		1					
		_	🚺 🖣 1 of 1 🕨 🔰	Go to Pege			
alution Details				+ - 🎟			
	Evaluation Value	Evaluat	ion Date	~			
<ul> <li>Evaluator Name</li> </ul>		_	5				
Evaluator Name	-						
				2	M 4 1 of 1	Conto P	age
				X	1 of 1 )		age
				2	1 ( 1 of 1 )	H Cotor	age

Here you can capture the following details:

#### **Account Number**

The account number is defaulted from the 'Account Details - Main' screen.

#### **Asset Sequence Number**

The system generates a sequence number for the asset and displays it here.

#### Status

The status of the asset is displayed here. The statuses available are 'Active' and 'Settled'. During account initiation the status will be 'Active'. Once the prepayment of the asset begins the asset will be completely settled. Then the status will change to 'Settled'. An asset can only be completely settled. No partial payment is allowed.



# 1.15.22 <u>Capturing Property Details</u>

# **Property Type New**

Select if the property is new or old. The options available are:

- Y Yes
- N No

## **Type of Property**

Select the type of property from the option list. The types of properties that you have maintained using the 'Limits Type Maintenance' screen will be listed here for selection.

#### Description

Specify a description for the property.

## **Builder Name**

Specify the name of the builder of the property.

## **Project Name**

Specify the name of the project.

## **Building Name**

Specify the name of the building for which finance is taken.

#### Wing Name

Specify the name of the wing in which the property is.

#### District/Area (Hoz Raqam)

Select the district or area within the selected Emirate by clicking on the option list. The different districts within the Emirates that you have maintained using the 'Limits Type Maintenance' screen will be listed here for selection.

#### City

Select the city where the property is by clicking on the option list. The different cities that you have maintained using the 'Limits Type Maintenance' screen will be listed here for selection.

#### Area in Another Country

Select the area in another country where the property is by clicking on the option list. The different areas in another country that you have maintained using the 'Limits Type Maintenance' screen will be listed here for selection.

#### **Plot Number**

Specify the plot number here.

#### **Property Status**

Specify the status of the property financed.



# **Property Area**

Specify the area of the property.

# **Property Usage**

Specify the usage of the property here. For example: Primary, Secondary etc.

## Date of Completion

Specify the date of completion of the property construction.

## **Title Deed Number**

Specify the title deed number. This has to be an alphanumeric value.

## Registered on Name

Specify on whose name the property is registered.

## **Title Deed Issued From**

Specify from where the title deed was issued.

## **Registration Number**

Specify the registration number of the property here.

## Date

Specify the date on which the property was registered.

#### Title Deed Issue Date

Specify the date on which the title deed was issued.

#### Villa/Apartment Number

Specify the number of the villa or the apartment.

#### **Building Compound Name**

Specify the name of the compound in which the building is located.

# Street Name

Specify the name of the street in which the property is located.

# PO Box

Specify the post office box number of the location where the property is located.

#### Emirate

Select the Emirate where the property is by clicking on the option list. The Emirates that you have maintained using the 'Limits Type Maintenance' screen will be listed here for selection.



# Area within Emirate

Specify the area within the selected Emirate by clicking on the option list. The different areas with Emirate that you have maintained using the 'Limits Type Maintenance' screen will be listed here for selection.

# Country

Specify the country where the property.

#### Mortgage Degree

Specify the degree of mortgage of the property.

## Lot Number

Specify the lot number of the property.

# 1.15.23 Specifying Vendor Details

## Vendor Code

Select the vendor code from the option list. All the vendor codes maintained using the 'Vendor Maintenance' screen, are listed for you to select.

## Vendor Name

The vendor name corresponding to the vendor code selected is displayed here.

# 1.15.24 Specifying Amount Details

# Currency

Specify the currency of the account.

# **Requested Amount**

Specify the amount requested for finance.

#### Downpayment

Specify the amount paid as down payment.

#### **Property Value**

Specify the value of the property here.

#### **Insurance Value**

Specify the amount for which the property is insured.

# **Asset Finance Amount**

Specify the amount financed for the asset.

# 1.15.25 Specifying Insurance Details

# **Insurance Company**

Select the name of the company from which insurance coverage is taken for the property.



# **Insurance Paid By**

Specify by whom the insurance for the property is paid.

## **Premium Amount**

Specify the premium amount to be paid for the insurance.

## **Insured Name**

Specify on whose name the insurance is taken.

## **Insurance Expiry Date**

Specify the date on which the insurance expires.

# 1.15.26 Specifying Evaluator Details

## Name

Specify the name of the evaluator in this field.

# Value

Specify the evaluation value in this field.

## Date

Specify the date of evaluation in this field.

# 1.15.27 Specifying Balance Details

# **Outstanding Principal**

The outstanding principal on the finance contract for this property is displayed here.

#### **Outstanding Profit**

The outstanding profit on the finance contract for this property is displayed here.

# Vendor Type

Select the vendor type from the drop-down list. The options available are:

- C Contractor
- N Consultant
- P Project Manager

## Chosen By

Select by whom the property is chosen from the drop-down list. The options available are:

- B Bank
- C Customer

#### Code

Select the vendor code from the options list available.



# Name

The name of the vendor is displayed here.

# Account Value

Specify the value of the account here.

# Date

Specify the date of the contract here.

## **Construction Start Date**

Specify the date on which the construction of the property started.

# **Proposed Completion Date**

Specify the proposed date of completion of the property.

# 1.15.28 <u>Comments Tab</u>

In this tab, you can specify comments, if any, related to the finance application.

🔷 Mudaraba	h Application E	Entry							×
Applicat	ion Category			l	Lead Id			Application Number * IslamicMudarabahAccount	3245
F	Product Code	×1		End	quiry ID		×1	User Reference *	
1	Branch Code			Offline Application N	Contraction of the Contraction o			Priority Low	
					Defa	ult		Status New Application	*
Main Detai	Is Financials	Requested Lin	its Collaterals	Comments					
								Goto Par	96
Comments								= =	I
Sequent	ce Number <b>*</b>	Comments	Comme	nt By C	omment Date				~
1						<b>1</b> 5			
									1
2									
Documents	KYC Review	Home Asset	/ehicle Asset	Equipment Asset	Inventory Tra	acking			
Prev I	Remarks		Remarks			Audit		Outcome 🗸	
								P	Exit
					8				

You can specify the following details here:



## Sequence Number

The sequence number is automatically generated by the system.

# Comments

Specify comments, if any, to be associated with the finance application.

# **Comment Type**

Specify the type of the comment given.

## **Comment Date**

Specify the date on which the comment was given or select the date by clicking the 'Calendar' icon.

# 1.15.29 Capturing Document Details

You can upload the scanned documents in 'Documents' sub screen. To invoke this screen, click 'Documents' button in *Mudarabah* Application Entry screen.

<b>O</b>	locuments							×
Ma	in Advices							
_					. Date			
D	ument Upload				14	1 of 1		
	ument upload				_		+	
	Document Category *	Document	Reference *	Document Type *	Upload	View		~
			5		 Upload	View		
								~
							Ok	Cancel

You can capture the following details in this screen:

#### **Document Category**

Specify the category to which the document belongs or select the document category from the option list provided.

#### Document Reference Number

Specify a unique reference number for the document being uploaded.

#### **Document Type**

Specify the type of the document or select the document type from the option list provided.

Click 'Upload' button to upload the documents or 'View' button to view the documents.



After specifying the mandatory details in Application Entry screen, select the 'Outcome' that you wish in the lower portion of the screen. To move to the next stage select 'PROCEED' as the outcome and click the 'Save' icon. You can select 'CANCEL' to terminate the process, if required.

The following validations are carried out in this stage:

- If any of the mandatory documents are missing, the system displays an error message
- If any of the override documents are missing, the system displays an override message
- If any mandatory customer information is missing, the system displays error messages

You will not be able to proceed to the next stage without correcting the errors, if any.

On successful completion a message, stating that the task is successfully completed, gets displayed.

🚯 Information Message	
Information Message	
The task is completed successfully. The WorkFlow Reference Number is RetailLending2041	
	Ok

To acquire the next stage, you need to go to the 'Task' menu and select 'Assigned' under 'Standard' option.

ask Details 47	Tes	k List	Acquire	Release	isume Reassign (1)	Page 1 of 6 D DD	Jump to page	Ge			
Search Standard		Work	flow Ref No	Txn Ref N	) Title	Assignee Group	Assionee Users	Customer Name	Amount	Creation Date *	Priority
<ul> <li>Acquired(8)</li> </ul>		RetailLend			Document Verification	ALLROLES, ALLREAD				2010-06-29 20:13:10 (5)	-
+ Assigned(55)		RetailLend	ing1461		Application Entry	ALLROLES, ALLREAD				2010-07-01 18:41:27 (51	r
<ul> <li>Completed(150)</li> <li>Pending(0)</li> </ul>		RetailLend	Jing1464		Application Entry	ALLROLES, ALLREAD				2010-07-01 18:57:11 IS1	r
<ul> <li>Supervisor(0)</li> </ul>		OpenSavin	ngsAccount14	65 .	Receive And Verify	ALLROLES, RCSEROLE, ALLREAD				2010-07-01 19:06:37 (51	r
		OpenCurre	entAccount146	H .	RecieveandVerifyCustDetails	ALLROLES, ALLREAD				2010-07-01 19:07:20 (\$1	
		RetailLend	Jing1467		Application Entry	ALLROLES, ALLREAD				2010-07-01 19:07:44 (\$1	r
		RetailLend	Jing1469		Application Entry	ALLROLES, ALLREAD				2010-07-01 19:45:10 151	
		RetailLend	ling1471		Application Entry	ALLROLES, ALLREAD				2010-07-01 19:55:02 (5)	r
		RetailLend	line1364		Document Verification	ALLROLES, ALLREAD				2010-07-02 11:24:34 (5)	Low
		RetailLend	ing1478		Underwriting	ALLROLES, ALLREAD				2010-07-02 14:14:12 151	Low
	Tas	k History									
	Tas	k History Action Ti		PickUp Time	User 10	User Name Action Co	de	Action Description	n	Branch	Remarks
	Tas			PickUp Time	User D	User Name Action Co	de	Action Description	n	Branch	Remarks
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	Tas			PickUp Time	User D	Deer Name Action Co	de	Action Description	n	Branch	Remarks
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l llenu YYorkflow	Tasi			PickUp Time	User D	User Name Action Co	28	Action Description	n	Branch	Remarks
	Tas			PickUp Time	User D	User Name Action Co	58	Action Descriptor	n	Branch I	Remarka
Workflow	Tas			PickUp Time	User D	User Name Action Co	ie in the second se	Acton Descriptor	n	Branch I	Remarka



All tasks that have been successfully completed are listed in the right side of the screen. Select the checkbox against your 'Workflow Ref No' and click 'Acquire' button at the top of the screen to acquire the next stage of the task.

The following message gets displayed on successful acquisition of the task.

<	Information Message	
	Information Message	1
	Acquire Successful	
	Ok	-

Click 'Ok' to proceed to the next stage. To select the acquired task for the next stage, select 'Acquired' under 'Standard' option in the 'Task' menu. All the tasks that have been successfully acquired are displayed in the right side of the screen. Search for your workflow reference number and click the 'Workflow Ref No' to open '*Mudarabah* Application Verification' screen.

# Step 2. Application Verification Stage

The information captured in the previous stage is verified in the Application Verification stage. Application verification is carried out by the user role 'CMROLE'.

You can key-in the finance application details required in '*Mudarabah* Application Verification' screen.



You can also invoke this screen by typing 'ORDMUDAV' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Analization Onlands			Lead k	2		A section Manhae M	
Application Category						Application Number *	
Product Code			Enquiry II			User Reference *	
Branch Code		Off	fline Application Numbe			Priority	Low
				Default		Status	New Application
in Details Financials	Requested Limits	s Collaterals C	omments				
Date		Char	nnel		Intermediary Code	KY	C Required
						🚺 🖣 1 of 1	Go to Page
licant Details							
Existing Customer No	Default Type	Customer Name	Short Name * Natio	onal Id De-dupe	Finances		
	The second second						
							×
Country *		- Ret	tail First Name	<u>_</u>		Corporate Incorp Date	
Nationality *			Middle Name			Capital	
Language *			induic reality				
			Last Name	•		Net Worth	
Customer Category *			Last Name Salutation			Net Worth Bussiness Description	
Customer Category * Financial Currency *			Last Name Salutation Gende	Mr. 👻		Net Worth Bussiness Description Country	
Customer Category * Financial Currency * Mobile Number *			Salutation	n Mr. V r Male V		Bussiness Description Country	
Customer Category * Financial Currency * Mobile Number * Landline Number			Salutation Gende	n Mr. 💉 r Male 👻		Bussiness Description	
Customer Category * Financial Currency * Mobile Number * Landline Number E-mail			Salutation Gende Date of Birth	n Mr. 💌 r Male 👻 h		Bussiness Description Country Account	
Customer Category * Financial Currency * Mobile Number * Landline Number			Salutation Gende Date of Birth Mothers Maiden Name	n Mr. V r Male V h		Bussiness Description Country Account Account Number	
Customer Category * Financial Currency * Mobile Number * Landline Number E-mail			Salutation Gende Date of Birth Mothers Maiden Name Passport Numbe	n Mr. V r Male V h e		Bussiness Description Country Account Account Number Branch Code	Default
Customer Category * Financial Currency * Mobile Number * Landline Number E-mail			Salutation Gende Date of Birtl Mothers Maiden Name Passport Numbe Passport Issue Date	n Mr. V Male V n e e		Bussiness Description Country Account Account Number Branch Code	Default
Customer Category * Financial Currency * Mobile Number * Landline Number E-mail			Salutation Gende Date of Birtl Mothers Maiden Name Passport Numbe Passport Issue Date Passport Expiry Date	n Mr. Mr. Male Male Maried Married Mar		Bussiness Description Country Account Account Number Branch Code	Default
Customer Category * Financial Currency * Mobile Number * Landline Number E-mail			Salutation Gende Date of Birth Mothers Maiden Name Passport Numbe Passport Issue Date Passport Expiry Date Marital Statue	n Mr. Mr. Male Male Maried Married Mar		Bussiness Description Country Account Account Number Branch Code	"Defaut"
Customer Category * Financial Currency * Mobile Number * Landline Number E-mail			Salutation Gende Date of Birth Mothers Maiden Name Passport Numbe Passport Issue Date Passport Expiry Date Marital Statue	n Mr. Mr. Male Male Maried Married Mar		Bussiness Description Country Account Account Number Branch Code	Defaut
Customer Category * Financial Currency * Mobile Number * Landline Number E-mail Fax	Home Asset Veh	nicle Asset Equ	Salutation Gende Date of Birth Mothers Maiden Name Passport Numbe Passport Issue Date Passport Expiry Date Marital Statue	n Mr. V		Bussiness Description Country Account Account Number Branch Code	Defaut
Customer Category * Financial Currency * Mobile Number * Landline Number E-mail Fax	Home Asset Veh	nicle Asset Equ Remarks	Salutation Gende Date of Birtl Mothers Maiden Name Passport Numbe Passport Issue Dat Passport Expiry Dat Marital Status Dependents	n Mr. V	Audit	Bussiness Description Country Account Account Number Branch Code Account Class	Defaut

The details related to the finance application entry are displayed in this screen, which can be verified by the verifier. The details cannot be modified in this stage, but comments can be added appropriately. On completion of this stage, the advices that are maintained for the stage are generated.

The verifier can either send the application back to the previous stage if the information provided is not adequate or can cancel it if the information captured is not satisfactory.

If the application details are verified successfully, the verifier can proceed with the processing of the application by selecting 'PROCEED' as the Outcome. The verifier can select 'REJECT' to return the process to previous stage for data correction or 'CANCEL' to terminate the process.

On successful verification a message, stating that the task is successfully completed, gets displayed.

To acquire the next stage, you need to go to the 'Task' menu and select 'Assigned' under 'Standard' option. All tasks that have been successfully completed are listed in the right side of the screen. Select the checkbox against your 'Workflow Ref No' and click 'Acquire' button at the top of the screen to acquire the next stage of the task.



The following message gets displayed on successful acquisition of the task.

Information Message	
Information Message	
Acquire Successful	
	Ok

# Step 3. Application Management Verification Stage

The information captured in the previous stage is verified for the second time and for second level approval in the Application management Verification stage. Application verification is carried out by the user role 'CMROLE'.

You can key-in the finance application details required in '*Mudarabah* Application Management Verification' screen. You can also invoke this screen by typing 'ORDMUDMV' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

			Lead Id		Application Nur	nber *
Product Code			Enquiry ID		User Refer	ence *
Branch Code			Offline Application Number		Pr	ority Low
				Default	SI	atus New Application
Details Financials	Requested L	Limits Collaterals	Comments			
Date		С	hannel	Interme	ediary Code	KYC Required
					IC 4	1 of 1 🕨 🔰 Go to Page
int Details						+ - =
xisting Customer No	Default Ty	pe Customer Nan	e Short Name * Nation	al Id De-dupe Finan	ices	~
Country *			Retail		Corporate	<u></u>
Nationality *		798	First Name		Incorp	Date
Language *			Middle Name		Ca	ipital
Customer Category *			Last Name		Net W	(orth
					INCL I	or the
			Salutation	Mr. 🗸	Bussiness Descri	
Financial Currency *			Salutation Gender	Mr. V Male V	Bussiness Descri	
Financial Currency * Mobile Number *					Bussiness Descri Cou	ption
Financial Currency * Mobile Number * Landline Number			Gender		Bussiness Descri	intry
Financial Currency * Mobile Number * Landline Number E-mail			Gender Date of Birth		Bussiness Descri Cou - Account	ntry
Financial Currency * Mobile Number * Landline Number			Gender Date of Birth Mothers Maiden Name		Bussiness Descri Cou - Account Account Nur	nber
Financial Currency * Mobile Number * Landline Number E-mail			Gender Date of Birth Mothers Maiden Name Passport Number		Bussiness Descri Cou - Account Account Nu Branch (	nber
Financial Currency * Mobile Number * Landline Number E-mail			Gender Date of Birth Mothers Maiden Name Passport Number Passport Issue Date		Bussiness Descri Cou - Account Account Nu Branch (	nber
Financial Currency * Mobile Number * Landline Number E-mail			Gender Date of Birth Mothers Maiden Name Passport Number Passport Issue Date Passport Expiry Date	Male	Bussiness Descri Cou - Account Account Nu Branch (	nber
Financial Currency * Mobile Number * Landline Number E-mail			Gender Date of Birth Mothers Maiden Name Passport Number Passport Issue Date Passport Expiry Date Marital Status	Male	Bussiness Descri Cou - Account Account Nu Branch (	nber
Financial Currency * Mobile Number * Landline Number E-mail			Gender Date of Birth Mothers Maiden Name Passport Number Passport Issue Date Passport Expiry Date Marital Status	Male	Bussiness Descri Cou - Account Account Nu Branch (	nber
Financial Currency * Mobile Number * Landline Number E-mail			Gender Date of Birth Mothers Maiden Name Passport Number Passport Issue Date Passport Expiry Date Marital Status	Male	Bussiness Descri Cou - Account Account Nu Branch (	nber
Financial Currency * Mobile Number * Landline Number E-mail	Home Asset	Vehicle Asset E	Gender Date of Birth Mothers Maiden Name Passport Number Passport Issue Date Passport Expiry Date Marital Status Dependents	Male	Bussiness Descri Cou - Account Account Nu Branch (	nber



The details related to the finance application entry are displayed in this screen, which can be verified by the verifier. The details cannot be modified in this stage, but comments can be added appropriately. On completion of this stage, the advices that are maintained for the stage are generated.

The verifier can either send the application back to the previous stage if the information provided is not adequate or can cancel it if the information captured is not satisfactory.

If the application details are verified successfully, the verifier can proceed with the processing of the application by selecting 'PROCEED' as the Outcome. The verifier can select 'REJECT' to return the process to previous stage for data correction or 'CANCEL' to terminate the process.

On successful verification a message, stating that the task is successfully completed, gets displayed.

To acquire the next stage, you need to go to the 'Task' menu and select 'Assigned' under 'Standard' option. All tasks that have been successfully completed are listed in the right side of the screen. Select the checkbox against your 'Workflow Ref No' and click 'Acquire' button at the top of the screen to acquire the next stage of the task.

Information Message	
Information Message	
Acquire Successful	
0	k

The following message gets displayed on successful acquisition of the task.

# Step 4. Internal Blacklist Check Stage

The information against an Internal Black list of customers is verified in Internal blacklist check stage.

Only users belonging to the 'CEROLE' (Compliance Executive) can perform this task. If you have requisite rights, acquire it from the list by clicking the 'Acquire' button adjoining the desired task. The following screen will be displayed. You can also invoke '*Mudarabah* KYC Internal Review' screen by typing 'ORDMUDKI' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



The task will be moved to the 'Assigned' task list. Go to the 'Assigned' task list and double-click on the record to invoke the following screen.

opplication Category		Lead Id		Application Number *	
Product Code		Enquiry ID		User Reference *	10 ·
Branch Code		Offline Application Number		Priority	Low 🛩
			Default	Status	New Application
Details Financials Re	uested Limits Collaterals	Comments			
Date	c	channel	Interme	ediary Code Ki	'C Required
				🚺 📢 1 of 1	Go to Page
ant Details					
xisting Customer No D	fault Type Customer Nan	ne Short Name * Nation	nal Id De-dupe Finan	ices	~
Country * Nationality * Language *	-: -) To -2)	Retail First Name Middle Name Last Name		- Corporate incorp Date Capital Net Worth	
Customer Category *		Salutation	Mr. 👻	Bussiness Description	
Financial Currency *		Gender	Male 🗸	Country	
Landline Number		Date of Birth		Account	
	52	Mothers Maiden Name		Account Number	
E-mail		Passport Number		Branch Code	A 61
and the part of the second					
E-mail		Passport Issue Date		Account Class	
E-mail		Passport Expiry Date		Account Class	Defautt
E-mail		Passport Expiry Date Marital Status		Account Class	Default
E-mail		Passport Expiry Date		Account Class	Default
E-mail		Passport Expiry Date Marital Status		Account Class	Detaut
E-mail Fax	e Asset Vehicle Asset E	Passport Expiry Date Marital Status Dependents		Account Class	Default

The system displays all the customers associated with the finance application with internal status displaying whether the customer information is available or not.

Click 'KYC Review' button to view all customer information and check against black listed customer lists.

YC A	Application N	umber											
_										14 4	1 of 1 🕨 🔰	Go to	Page
Re	view												
Cu	istomer No	First Name	Last Name	Date of Birth	Country	Internal	Internal Remarks	External	External Remarks	SDN Status	SDN Remarks	Review	~
													2
													2

You can perform a check on the customer record against the blacklisted customer database. You need to query on the records using all or a combination of the following criteria:



- Customer Number
- First Name
- Last Name
- Date Of Birth
- Country
- Internal
- Internal Remarks
- External
- External Remarks
- SDN status
- Review

Click the 'Query' button to view all records that match the specified criteria.

If the customer details do not match any of the displayed records, select the action 'CLEARED' from the drop-down list adjoining the 'Audit' button. Click the 'Save' icon in the tool bar to save the record. The following screen will be displayed.

🔮 Informati	ion Web Page Dialog	<u>? ×</u>
	MESSAGE	REFERENCE
	! The task is completed successfully	LCIP-004
		Ok

# Step 5. External Blacklist Check Stage

The information against an external Black list of customers is verified in external blacklist check stage.

Only users belonging to the 'CEROLE' (Compliance Executive) can perform this task. If you have requisite rights, acquire it from the list by clicking the 'Acquire' button adjoining the desired task. The following screen will be displayed. You can also invoke '*Mudarabah* KYC External Review' screen by typing 'ORDMUDKE' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



The task will be moved to the 'Assigned' task list. Go to the 'Assigned' task list and double-click on the record to invoke the following screen.

Application Category			L	ead ld			Application Number	*
Product Code			-	uiry ID		-	User Reference	
Branch Code	Ċ.	Off	line Application N			12	Priority	
		011	and Application in	-	Default	-	Status	
								The state of the s
Details Financials F	Requested Limit	s Collaterals C	omments					
Date		Char	nel		8	Intermediary Co	ode H	CYC Required
							🚺 🖣 1 of	1 D Go to Page
ant Details								
xisting Customer No	Default Type	Customer Name	Short Name *	National In	De-dupe	Finances		~
Kisting Customer No	beiddir Type	Costonici Mane	Chort Humo +	reduction	De-dupe	Thances		
Country *		Ret	tail				Corporate	
Nationality *			First	Name			Incorp Date	
CONTRACTOR OF THE PARTY OF			Middle	Name			Capital	
Language *			Last	Name				
Customer Category *				Name	10 10		Net Worth	LI
			Salu	utation 1/	Ir. 👻	_	Net Worth Bussiness Description	·
Customer Category *			Salu	utation	Ir. V		Net Worth	·
Customer Category *			Salu G Date o	utation 1 lender 1 f Birth			Net Worth Bussiness Description Country - Account	
Customer Category * Financial Currency * Mobile Number *			Salu	utation 1 lender 1 f Birth		-	Net Worth Bussiness Description Country	
Customer Category * Financial Currency * Mobile Number * Landline Number E-mail			Salu G Date o	utation N ender N f Birth Name			Net Worth Bussiness Description Country - Account	
Customer Category * Financial Currency * Mobile Number * Landline Number			Salu G Date o Mothers Maiden	tation in internation in internation internation international internati			Net Worth Bussiness Description Country - Account Account Number	
Customer Category * Financial Currency * Mobile Number * Landline Number E-mail			Salı G Date o Mothers Maiden Passport N Passport Issue	ender k f Birth Name umber e Date		-	Net Worth Bussiness Description Country - Account Account Number Branch Code	
Customer Category * Financial Currency * Mobile Number * Landline Number E-mail			Salu G Date o Mothers Maiden Passport N Passport Issue Passport Expire	tation ender f Birth Name umber e Date y Date	ale		Net Worth Bussiness Description Country - Account Account Number Branch Code	
Customer Category * Financial Currency * Mobile Number * Landline Number E-mail			Salu G Date o Mothers Maiden Passport N Passport Issue Passport Expiry Marital S	tation Nender N f Birth Name umber e Date y Date Status N			Net Worth Bussiness Description Country - Account Account Number Branch Code	
Customer Category * Financial Currency * Mobile Number * Landline Number E-mail			Salu G Date o Mothers Maiden Passport N Passport Issue Passport Expire	tation Nender N f Birth Name umber e Date y Date Status N	ale		Net Worth Bussiness Description Country - Account Account Number Branch Code	
Customer Category * Financial Currency * Mobile Number * Landline Number E-mail			Salu G Date o Mothers Maiden Passport N Passport Issue Passport Expiry Marital S	tation Nender N f Birth Name umber e Date y Date Status N	ale		Net Worth Bussiness Description Country - Account Account Number Branch Code	
Customer Category * Financial Currency * Mobile Number * Landline Number E-mail			Salu G Date o Mothers Maiden Passport N Passport Issue Passport Expiry Marital S	tation Nender N f Birth Name umber e Date y Date Status N	ale		Net Worth Bussiness Description Country - Account Account Number Branch Code	
Customer Category * Financial Currency * Mobile Number * Landline Number E-mail			Salu G Date o Mothers Maiden Passport N Passport Issue Passport Expiry Marital S	tation Nender N f Birth Name umber e Date y Date Status N	ale		Net Worth Bussiness Description Country - Account Account Number Branch Code	
Customer Category * Financial Currency * Mobile Number * Landline Number E-mail Fax	ome Asset Ve	hicle Asset Equ	Sak G Date o Mothers Maiden Passport N Passport Expin Marital 1 Depen	Itation In Annual Italian Ital	ale		Net Worth Bussiness Description Country - Account Account Number Branch Code	

The system displays all the customers associated with the finance application with internal status displaying whether the customer information is available or not.

Click 'KYC Review' button to view all customer information and check against black listed customer lists.

Application	Number											
Review		_		_	_		_		14 4	1 of 1 🕨 🔰 🔄	Go to	
Customer No	First Name	Last Name	Date of Birth	Country	Internal	Internal Remarks	External	External Remarks	SDN Status	SDN Remarks	Review	
												-
												~
												2
												2
											Ok	Can

You can perform a check on the customer record against the blacklisted customer database. You need to query on the records using all or a combination of the following criteria:



- Customer Number
- First Name
- Last Name
- Date Of Birth
- Country
- Internal
- Internal Remarks
- External
- External Remarks
- SDN status
- Review

Click the 'Query' button to view all records that match the specified criteria.

If the customer details do not match any of the displayed records, select the action 'CLEARED' from the drop-down list adjoining the 'Audit' button. Click the 'Save' icon in the tool bar to save the record. The following screen will be displayed.

🔮 Informat	ion Web Page Dialog	<u>? ×</u>
	MESSAGE	REFERENCE
	The task is completed successfully	LCIP-004
		Ok

Click 'Ok' to proceed to the next stage. To select the acquired task for the next stage, select 'Acquired' under 'Standard' option in the 'Task' menu. All the tasks that have been successfully acquired are displayed in the right side of the screen. Search for your workflow reference number and click the 'Workflow Ref No' to open '*Mudarabah* Underwriting' screen.

# Step 6. Underwriting

In this stage, the bank assesses the eligibility of the borrower for the requested finance offer, based on the analysis of the borrower's financial ratios and credit scores. The bank also obtains credit details from external agencies and field investigation agencies. The tasks in underwriting stage are also carried out by the user role 'CMROLE'.

You can key-in the finance application details required in '*Mudarabah* Underwriting' screen. You can also invoke this screen by typing 'ORDMUDUD' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



After ascertaining the eligibility of the customer, the bank provides multiple finance offers for the borrower and uses one offer chosen by the customer to generate payment schedule and schedule details. The advices that are maintained for the stage are generated on completion of the stage.

In this stage, the bank also conducts vehicle evaluation based on the details that have been captured at the 'Application Entry' stage. This evaluation can be done with details from an external agency in the collateral tab.

## 1.15.30 <u>Collateral Tab</u>

You can carry out the evaluation of vehicles in the collateral tab. Here, the details provided as part of the 'Application Entry' stage are defaulted, which you can modify. The evaluation can be done by interfacing with external agencies.

Mudarabah Underwriti	ng										
Application Category		2		Lead Id			<b>*</b> E		Application Number	. *	
Product Code	· · · · · · · · · · · · · · · · · · ·		1	Enquiry ID					User Reference	*	
Branch Code			Offline Applicatio	n Number					Priority	Low V	di.
					Default				Status	New Application	*
Main Details Financials	Requested Lin	nits Collateral	s Credit Score	Bureau	Ratio F	inancing	Schedule	Charges	Investigation Che	eck List Comments	
ollateral Details									ll		
	4 20	of 2 🕨 🕂 🗕	S	tart Date		<b>1</b>			Haircut		×:
Collateral Id		<b>2</b> 5		End Date		5			Revision Date		]
Collateral Description			Collateral	Category			25		Charge Type		
Collateral Currency	2		Collate	eral Type	Normal		*		Revaluation Date	<b>1</b>	
Collateral Value			Linked Percentage	Number						Revaluate Collate	ral
			Linked	Amount			_			22 - <u>1</u> 2	
arket Value Based			- Guarantor Base								
Security Id	[]			arantor Id	0						
Units / Nominal Value	L			Rating			_				
Cap Amount				reating							
ehicle Details Identification Number	r			Model	<u>.</u>		_		Valuation Source	None 👻	
Year				Body			_		Valuation Status		
Make							_		valuation Status	Not Required	
Make				Usage						Report	
									🚺 🔌 1 of	1 🕨 🕅 🔤	Go to Page
ovenant Details											+ - =
Covenant Name *	Description	Re	eversal Date	Mandator	У	Grace Da	ys Notic	ce Days	Frequency	Start Month	~
2			5		<b>1</b> 5						
						,					
											1
ocuments KYC Review	/ Home Asset \	Vehicle Asset	Equipment Ass	et Inven	ntory Track	king					
ocuments KYC Review Prév Remarks	/ Home Asset \	Vehicle Asset Remarks		et Inven	ntory Tracl	king	lit		Outcome	~	

In this screen, capture the following details:

## Vehicle Details

You can modify the details of the vehicle which is to be evaluated in the fields listed below.

## **Identification Number**

Enter the unique identification number associated with the vehicle.



## Year

Specify the year of manufacture for the vehicle.

## Make

Specify the make of the vehicle.

### Model

Specify the vehicle model.

### Body

Specify the vehicle body details.

### Usage

Specify the mileage used by the vehicle till date.

You can retrieve vehicle details from an external agency either by specifying the identification number for the vehicle or all of the following fields:

- Year
- Make
- Model
- Body
- Usage

## Valuation Source

Select the valuation source from the adjoining drop-down list. The options are:

- INTERNAL
- NONE

Select 'INTERNAL' if you wish the evaluation to be done by interfacing with an external agency.

## Status

Select the status from the adjoining drop-down list. The options are:

- RECOMMENDED
- NOT RECOMMENDED
- COMPLETE
- NO DATA

The evaluation will be done only if the valuation source is selected as 'INTERNAL' and the status is 'RECOMMENDED'. For any other combination of values for the two fields, the system will display an error message and will not proceed with the evaluation till the values are set as specified above.

After entering the required details, select 'VERIFY' as the Outcome and click 'Save'. If you have indicated that evaluation should be done you will not be allowed to select 'PROCEED' or 'CANCEL' as the Outcome till the verification has been successfully done.



The system will display a message stating that the task is successfully completed on saving the record.

To acquire the next stage, you need to go to the 'Task' menu and select 'Assigned' under 'Standard' option. All tasks that have been successfully completed are listed in the right side of the screen. Select the checkbox against your 'Workflow Ref No' and click 'Acquire' button at the top of the screen to acquire the next stage of the task.

The following message gets displayed on successful acquisition of the task.

Information Message	
Information Message	
Acquire Successful	
	Ok

Click 'Ok' to proceed to the next stage which will again be the underwriting stage. To select the acquired task for the next stage, select 'Acquired' under 'Standard' option in the 'Task' menu. All the tasks that have been successfully acquired are displayed in the right side of the screen. Search for your workflow reference number and click the 'Workflow Ref No' to open '*Mudarabah* Underwriting' screen.

The system will invoke the external valuation agency for vehicle evaluation. You can view the details in the collateral tab. In the collateral tab, click the 'Evaluate' button. The system will check for the data within the FLEXCUBE database. If there are none for the corresponding vehicle, it will try to obtain the details from the external agency and display them in the 'Vehicle Evaluator' screen.

Maharitan Courses	[e			
Valuation Source	1	Model	PT CRUISER-4 CYL	
Identification Number	3C3JY45XX7T594673	Body	SEDAN 4D CONV2D	
Year	2007	Usage	1250	
Make	CHRYSLER			
ehicle Valuations				
Wholesale Value	5250	Attribute Value	2500	
Retail Value	6500	Total Value	7250	
Usage Value	1250			
ehicle Attributes		14 -	(1of1) )	Go to Page
	ribute Code Attribute Value	Package Incl		100
Attribute Description Att	Note code Attribute value	Package net		
Attribute Description Att	All Date Value	Package sici		
Attribute Description Att		ractage inc		2

In this screen, you can view the information available for the vehicle based on the information provided by you. If the information in this screen matches the details available in the system database for the same vehicle, the status is updated to 'COMPLETED' in the collateral tab. If it does not match, then the status is updated to 'NO DATA'.



Once the verification is completed, you can select the Outcome as 'PROCEED' and move to the next stage.

For more details on capturing Collateral details, refer the chapter titled 'Maintaining Collateral Details' in Enterprise Limits and Collateral Management user manual.

## 1.15.31 <u>Credit Score Tab</u>

The credit score tab is used to calculate the credit score details of the customer. You can also interface with external Credit engines and display recommendations and report. Internal Credit engine obtains information from customer and calculates credit score and displays system recommendation.

Mud	larabah Underwriting	)							×
A	pplication Category [ Product Code [ Branch Code			Lead Id Enquiry ID Offline Application Number		*: *:	Application Number * User Reference * Priority Status	Low V New Application	
	Details Financials Credit Rating ategory	Requested     Lim       Question	Answer		of1.) ) 🖂 🗠	Charges	Investigation Check Rule Id Grade Score		
et and the	ctor Details isk Factor	Description					<b>I</b> € € 1of1		Page
									X
Docum	Prev Remarks	Home Asset V	Vehicle Asset	Equipment Asset Inver	ntory Tracking Audit		Outcome	2	Exit

The set of questions used to assess the credit rating of a prospective finance customer, associated Rule Id are displayed in this screen. You can specify the following details here:

## Answer

Specify the answer to be associated with the question used for calculating the credit score.

## **Risk Factor**

Specify the risk factor associated with the finance, if any.



### Description

Specify a suitable description for the risk factor associated with the finance.

Click 'Calculate' button to calculate the credit score and the grade, based on the formula maintained for calculating the credit score. The 'Grade' and the 'Score' are displayed based on this calculation.

## 1.15.32 <u>Bureau Tab</u>

You can interface with external credit bureaus and view report obtained from them in 'Bureau' tab. Based on the reports that are obtained from the external bureaus, the underwriter determines whether to approve the finance to the customer or not.

	🔷 Mudarabah	Underwritir	ng								×
Branch Code Offine Application Number Periods Requested Linds Collaterals Credit Score Burceul Ratio Phancing Schedule Charges Investigation Check List Comments External Credit Rating I tor 1 I I Recommended Remarks Score Status Not Required I Report Report	Applicatio	n Category			Lead I	d		Applicatio	n Number *		
Default       Status       Iterr Application         Main       Details       Requested       Lints       Colderals       Credit Score       Bureau       Rato       Financing       Schedule       Charges       Investigation       Check List       Comments         External Agency       None       Itel Recommended       Not Recommended       Itel Recom	Pr	oduct Code			Enquiry I	5		User R	eference *		
Main Details Financials Requested Limits Collaterals Credit Score Rureau Rato Financing Schedule Charges Investigation Check List Comments External Credit Rating	Br	anch Code			Offline Application Number	r			Priority Lo	w 💌	
External Agency None  Score Score Score Sternal Agency None  KYC Review Home Asset Vehicle Asset Equipment Asset Inventory Tracking						Default			Status Ne	w Application	~
External Agency None  Score Score Score Sternal Agency None  KYC Review Home Asset Vehicle Asset Equipment Asset Inventory Tracking	Usin Details	Einanoiala	Requested	Limita Colleterale	Credit Coore Rurson	Datia Eingaging	Cohedulo	Charges Investigatio	check List	Composto	
Internal Agency     None     Score     Not     Recommended     Retarkis     Not     Not     Retarkis     Not     Retarkis <td></td> <td></td> <td>s Requested</td> <td>Limits Collaterais</td> <td>credit Score Bureau</td> <td>Ratio</td> <td>Scheuble</td> <td>Citarges investigatio</td> <td>II CHECK LIST</td> <td>Comments</td> <td></td>			s Requested	Limits Collaterais	credit Score Bureau	Ratio	Scheuble	Citarges investigatio	II CHECK LIST	Comments	
External Agency       None       Markis         Score       Not Required         Report	External cred	it kating		1of 1 🕨 💶	Recommended	Not Recommender	d 🗸				
Score Status Hot Required V Report	Exter	nal Agency			Remarks						
Documents KYC Review Home Asset Vehicle Asset Equipment Asset Inventory Tracking					Status	Not Required 🗸					
				55							
	P				16						
	Documents	KYC Review	Home Asse	t Vehicle Asset	Equipment Asset Inve	entory Tracking					
	Prev Re	emarks		Remarks		A	udit	Outcome	~		
Exit											Exit

The credit agencies and the bureaus maintained for the Application Category are displayed in this screen: You can capture the remarks and recommendations from these agencies in this tab. You can also view the credit report obtained from the agencies and bureaus.

## **Credit Bureau Details**

#### **Customer Id**

The identification of the finance customer gets displayed here.



### Bureau

The credit bureau maintained for the Application Category in 'Application Category Maintenance' gets displayed here.

#### Status

Select the status for the credit bureau check from the following options in the drop-down list:

- Completed
- Pending

### Remarks

Specify remarks, if any, associated with the finance application.

### External Credit Rating

#### External Agency

Specify the external agency that you want to use for the evaluation,. If you do not specify a value here, the system will display an error message.

#### Recommended

Select the recommendation of the credit agency for the finance requested from the following options provided in the drop-down list:

- Recommended
- Not Recommended

#### Remarks

Specify remarks, if any, associated with the finance application.

#### Status

The following statuses are available:

- Initiated
- Completed

The evaluation will be done only if the external agency has been specified and the 'Recommended' field has the value 'Recommended' status is 'RECOMMENDED'. For any other combination of values for the two fields, the system will display an error message and will not proceed with the evaluation till the values are set as specified above.

After entering the required details, select 'VERIFY' as the Outcome and click 'Save'. If you have indicated that evaluation should be done you will not be allowed to select 'PROCEED' or 'CANCEL' as the Outcome till the verification has been successfully done.

The system will display a message stating that the task is successfully completed on saving the record.

To acquire the next stage, you need to go to the 'Task' menu and select 'Assigned' under 'Standard' option. All tasks that have been successfully completed are listed in the right side of the screen. Select the checkbox against your 'Workflow Ref No' and click 'Acquire' button at the top of the screen to acquire the next stage of the task which will be the underwriting stage again.



The following message gets displayed on successful acquisition of the task.

Information Message	
Information Message	
Acquire Successful	
	Ok

Click 'Ok' to proceed to the next stage. To select the acquired task for the next stage, select 'Acquired' under 'Standard' option in the 'Task' menu. All the tasks that have been successfully acquired are displayed in the right side of the screen. Search for your workflow reference number and click the 'Workflow Ref No' to open '*Mudarabah* Underwriting' screen.

The system will invoke the external valuation agency for credit evaluation. You can view the details in the bureau tab. This includes the score assigned by the agency for the customer.

In this screen, you can view the information available for the customer by clicking the 'Report' button under the field 'Status' in the External Credit Rating section. If the information is available, the status is updated to 'COMPLETED' in the collateral tab. If it does not match, then the status is updated to 'NO DATA'.

Once the verification is completed, you can select the Outcome as 'PROCEED' and move to the next stage.

You can click 'Report' button adjacent to credit rating record or credit bureau record to view the report obtained from the credit rating agency or the credit bureau.

The following reports can be viewed:

#### Summary1

	Bureau	TEST1			Credit Report Id	3						
Fi	irst Name	Mani			Report Dt	2009-10-10						
	MI	М			Unique Id	1422314						
La	ast Name	М			Onfile Dt	2009-10-10						
	Birth Dt	1976-10-02				Best Mat	ch					
Summary1 S	Summary2	Trade Lines	Public Records	Collections	Fraud Messages	Inquiries	Also Known As	Consumer Statement	Credit Scor			
	summary2	Trade Lilles	Public Records	Collections	Flaud messages	inquines	AISO KIIOWII AS	consumer statement	Credit Scor	les		
nkruptcy fe				Decent				0.000				
	Chapter7	0		Recent	Chapter7	0		Open	Chapter7	0		
	Chapter11				Chapter11				Chapter11			
с	hapter13	0			Chapter13	0			Chapter13	0		
	Total	0			Total	0			Total	0		



## Summary 2

Creditbo	ureau Report									×
Report ne	Bureau	TEST1			Credit Report Id	3				
	First Name					2009-10-10				
	MI	М			Unique Id	1422314				
	Last Name	М		Onfile Dt 20		2009-10-10				
	Birth Dt	1976-10-02				✓ Best Mat	ch			
Summary1	Summary2	Trade Lines	Public Records	Collections	Fraud Messages	Inquiries	Also Known As	Consumer Statement	Credit Scores	
Inquiries										
	Auto	0			6M	0				
	Bank	0			12M	0				
	Card	0			24M	0				
	Retail	0			Total	0				
	Loan Finance	0			Newest	0				
	Sales Finance	0			Oldest	0				
										Cancel

## **Trade Lines**

🔷 Creditbureau Rep	oort											×
Report Header												^
	reau TEST1		_			3						
First N			_			2009-10-10						
	MI M		_			1422314						
Last N	ame M		_			2009-10-10						
Bir	th Dt 1976-1	10-02	_			Best Mat	ch					
Summary1 Summa	ry2 Trade	Lines Public Re	ecords	Collections	Fraud Messages	Inquiries	Also Known As	Consumer Statement	Credit Scores			=
								14	🔺 1 of 1 🕨		On the Dense	1
			_					IN IN	TOTT		Go to Page	
Trade Lines												
Creditors Name	Stat	us	Туре	•	Type Code		Past Due Amt	Balance	Bala	nce Dt	Ор	
RAMESH	Initia	ted	Bank		В		0.00	35,000.00	2007	-10-08	200	
SURESH	Com	pleted	Bank		В		0.00	35,000.00	2008	-10-08	200	
												~
<												>
			_									
											Ca	ancel

## **Public Records**

- 🔷 Cr	editbureau Report										×
Repo	ort Header										^
	Bureau	TEST1			Credit Report Id	3					
	First Name	Mani			Report Dt	2009-10-10					
	MI	М			Unique Id	1422314					
	Last Name	М			On file Dt	2009-10-10					
	Birth Dt	1976-10-02				Best Mat	ich				
Sum	mary1 Summary2	Trade Lines	Public Records	Collections	Fraud Messages	Inquiries	Also Known As	Consumer Statement	Credit Scores		
								k	🔺 1 of 1 🕨	Go to	Page
Public	c Records										
	Record Type	Status	Am	ount	Filed Dt		Satisfied Dt				~
	Annual	Completed	250	,000.00	2009-10-10		2010-10-02				
	Annual	Completed	350	,000.00	2009-11-10		2010-10-06				
											~
<											>
											Cancel



## Collections

	der Bureau	TEST1		Credit Report Id	3			
	First Name	Mani			2009-10-10			
	MI	M		Unique Id	1422314			
	Last Name	М		Onfile Dt	2009-10-10			
	Birth Dt	1976-10-02			Best Match			
ummary1	Summary2	Trade Lines	Public Records Col	lections Fraud Messages	Inquiries Also Known	As Consumer Statement	Credit Scores	
							1 of 1 🕨 🔰	On the One and
						1	4 1 of 1 ▶ ▶	Go to Page
llections								
			Acct Ba	alance High Balan	ce Term Type	Balance Dt	Open Dt	La
	ors Name	Account #	ACCIDE					
		324324234	35,000.0		Monthly	2009-10-08	2007-10-11	201
Credito	Я			00 100,000.00		2009-10-08 2009-10-08	2007-10-11 2008-10-10	201 201
Credito	Я	324324234	35,000.0	00 100,000.00				

## Fraud Messages

	ureau Report									
Report Hea	ader Bureau	TEST1			Credit Report Id	3				
	First Name	Mani				2009-10-10				
	MI	М			Unique Id	1422314				
	Last Name	M				2009-10-10				
	Birth Dt	1976-10-02				<ul> <li>Best Mat</li> </ul>	ch			
Summary1	Summary2	Trade Lines	Public Records	Collections	Fraud Messages	Inquiries	Also Known As	Consumer Statement	Credit Scores	
								I	🔺 1 of 1 🕨	Go to Page
Fraud Mess	ages									<b>III</b>
Produ	ct	Message								~
Fraud	Message	No Fraud N	lessage Found 🧲							
Fraud	Message	No Fraud N	lessage 🧲							
										×
										Cancel

## Inquiries

	Bureau	TEST1			Credit Report Id	3						
	First Name	Mani			Report Dt	2009-10-10						
	MI	М			Unique Id	1422314						
	Last Name	М			Onfile Dt	2009-10-10						
	Birth Dt	1976-10-02				Best Mate	ch					
ummary1	Summary2	Trade Lines	Public Records	Collections	<b>5</b>			Consumer Stateme				
			Public Records	CONCLIONS	Fraud Messages	Inquiries	Also Known As	Consumer Stateme	nt Credit Scores			
	Summary2	THUC LINCS	Public Records	Collections	Fraud Messages	Inquiries	Also Known As	Consumer Stateme	nt Credit Scores			
	Summaryz		Public Records	Collections	Fraud Messages	Inquiries	Also Known As	Consumer Stateme	I I I I I I I I I I I I I I I I I I I	▶ _	Go to P	_
						Inquiries				▶  _	GotoP	age
Inquirer	Name	Inquirer Su	ıbscriber #	nquirer Industry C	Code Inquiry Dt		Rate Shopping	Duplicate		▶  [	Goto P	_
Inquirer RAMESH	Name H	Inquirer Su 1234	ubscriber #	nquirer Industry C ND	Code Inquiry Dt 2010-10-0	8	Rate Shopping	Duplicate		▶I _	Goto P	_
	Name H	Inquirer Su	ubscriber #	nquirer Industry C	Code Inquiry Dt	8	Rate Shopping	Duplicate		▶I	Goto P	_
Inquirer RAMESH	Name H	Inquirer Su 1234	ubscriber #	nquirer Industry C ND	Code Inquiry Dt 2010-10-0	8	Rate Shopping	Duplicate		N [	GotoP	_



## Also Known As

	Bureau	TEST1			Credit Report Id	3						
	First Name					2009-10-1	0					
	MI				-	1422314						
		М			Onfile Dt	2009-10-1						
	Birth Dt	1976-10-02				✓ Best M	atch					
nmary1	Summary2	Trade Lines	Public Records	Collections	Fraud Messages	Inquiries	Also Known As	Consumer	Statement	Credit Scores		
									1	🔹 🖣 1 of 1 🕨	Go to Page	
Known A	As											1
First Nar	me	М	L	ast Name	Suffix		Spouse First Na	me			1	
RAMESH	ł	R	R		Mr							
SURESH		S	S		Mr		Rani					

## **Consumer Statements**

🔷 Creditbu	ureau Report										×
- Report Hea											
	Bureau				Credit Report Id						
	First Name				Report Dt		10				
		М			Unique Id						
					Onfile Dt	2009-10-1					
	Birth Dt	1976-10-02				✓ Best N	latch				
Summary1	Summary2	Trade Lines	Public Records	Collections	Fraud Messages	Inquiries	Also Known As	Consumer Statement	Credit Scores		
								И		Go to Page	
Consumer S	Statement									==	
Report	ted Dt	Text								<u>^</u>	
2010-1	10-10	Completed	<b>C</b>	3							
2010-1	10-09	Completed	<b>Ç</b>								
										_	
										×	l.
										Са	incel

## **Credit Score Details**

🔶 Creditbu	ureau Report									×
Report Hea	ader									
	Bureau	TEST1			Credit Report Id	3				
	First Name	Mani			Report Dt	2009-10-	10			
	MI	М			Unique Id	1422314				
	Last Name	М			Onfile Dt	2009-10-	10			
	Birth Dt	1976-10-02				✓ Best N	atch			
Summary1	Summary2	Trade Lines	Public Records	Collections	Fraud Messages	Inquiries	Also Known As	Consumer Statement	Credit Scores	
Credit Sco	res Score Model	A F + ) /-	-16		Score Factor	No issue	with Annulisent D			
			rification		Score Factor	NO ISSUE	with Applicant D			
	Score	500								
										Cancel



## 1.15.33 <u>Ratios Tab</u>

In the 'Ratios' tab, the system calculates the stated and actual income/debt ratios and also calculates the ratio based on 'What if payment amount'.

Application Category			Lead Id		25		Application N	Number *			
Product Code			Enquiry ID				User Ref	erence *			
Branch Code		Offline Application			>			Priority	Low 👻		
			De	efault				Status	New Applic	ation	Y
ain Details Financials	Requested Limits	Collaterals Credit Score	Bureau Ratio	Financing	Schedule	Charges	nvestigation	Check L	ist Comm	ents	
ated		Actual						Assets			
Monthly Income			hly Income				Liabili	ities (-)			
Monthly Debt		Mo	onthly Debt				Net	t Worth			
		1		Calculate Ratios							
What if Payment Amt		Update Ratios									
							H.	1 of 1		Goto	Page -
tios											- =
		Stated After	Actual Before	Actual	l After						~
I Ratios *	Stated Before										
	Stated Before	Stated Alter									
	Stated Before	Stated Alter									
Ratios *	Stated Before	Stateu Antei									
	Stated Before										
	Stated Before										
	Stated Before										
	Stated Before										×
	Stated Before										×
	Stated Before										×
	Stated Before										V
	Stated Before										×
	Stated Before										×
	Stated Before										V
	Stated Before										v
	Stated Before										
		cle Asset Equipment Ass									×

The stated income and debt of the customer are displayed here You can capture the following additional details here.

## **Actual**

#### Monthly Income

Specify the actual monthly income of the customer based on documentary proof provided.

#### **Monthly Debt**

Specify the actual monthly debt of the customer based on documentary proof provided.

Click 'Calculate Ratios' button to calculate the asset/ liability ratios for the customer.

### What if Pmt Amt

Specify the EMI amount that the customer is ready to pay.

Click 'Update Ratio' button to update the asset/ liability ratios for the customer, taking into account the EMI payments also.



The ratios for Installment, Finance To Value and Disposable Income are calculated for the following conditions:

- Stated Before
- Stated After
- Actual Before
- Actual After

## 1.15.34 <u>Financing Tab</u>

In the 'Financing' tab, the system displays the list of the multiple finance offers that are attached to the application category specified. If you have selected an 'Enquiry ID' for the customer, then the finance details that have been stored for the corresponding finance proposal are displayed here. You can modify these details, if required.

	ting												
Application Category		<b>*</b>		Lea	ad Id				Application	Number *			-
Product Code	× 1			Enquir	y ID		25		User Re	ference *			
Branch Code			Offline App	lication Nun						Priority	Low 💙		
					Default					Status	New Applica	tion 🗸	
Main Details Financia	als Requested	Limits Collaterals	Credit Sco	bre Burea	u Ratio Finar	ncing	Schedule	Charges	Investigation	Check	List Comme	ents	
									I.	┥ 1 of 1	Þ. ÞI. 🗌	Go to Page	
luitiple Offers							_					+ - 🗉	
Offer Id *	No of installments		Frequency	Rate	Rate Code		Spread	Et	ffective Rate	Check	Apply	-	
		Monthly 🕑				1					Apply		
Financing Currency Financing Amount			Ha	amish Jidday Value D Maturity D	ate	<u> </u>			No of Instal	Unit	Monthly ¥	1	
Financing Currency			Ha	Carlo Colora	ate	<b>1</b> 5				Unit uency	Monthly Apply		
Financing Currency Financing Amount Profit Rate			Ha	Value D	ate	<b>1</b> 5				Unit uency		•	
Financing Currency Financing Amount Profit Rate Account Number			Ha	Value D	ate	<b>1</b> 5				Unit uency		8	
Financing Amount Profit Rate Account Number			He	Value D Maturity D	ate	Stock				Unit uency			

The details related to the finance offer like the number of installments, frequency, unit, profit rate etc. are displayed here. Select the required offer by clicking the 'Check' option and click then click the 'Apply' button to apply the selected finance offer. The details corresponding to the selected finance offer are displayed in 'Finance Details' section. You can modify these details, if required, and click 'Apply' button to calcualte the schedule details.

The payment schedules are derived based on the offer selected.

You can select only one finace offer in this screen.



## 1.15.35 <u>Schedule Tab</u>

In 'Schedule' tab, the system calculates and displays the payment schedules and the schedule details based on the finance offer selected. If you have selected an 'Enquiry ID' for the customer, then the schedule details that have been stored for the corresponding finance proposal are displayed here. You can modify them, if required.

Mudarabah	1 Underwriting										
P	on Category roduct Code Branch Code	1			12121112 - 1	fault	75 75		Application Number User Reference Priority Status		on V
lain Detail	s Financials	Requested L	imits Collateral	s Credit Score Bu	reau Ratio	Financing	Schedule	Charges	Investigation Chec	k List Commen	ts
chedule	_	_	_		_			_	📢 ┥ 1 of 1	▶ H	Goto Page
Compone	ent Name	Schedule Type Payment	* First Due Da	te No	Frequen	cy Units Monthi	Amo	unt			
tails									H 4 1 of 1	> > I	Coto Page
Compone	ent Name	Due Date *	A	mount Due	EMI amount		Amortized Pr	rincipal			
											<u>×</u>
	1			1	1						
Prev R	KYC Review	Home Asset	Vehicle Asset		Inventory 1		udit		Outcome	~	
				97.34 							E

The following details related to the schedule are displayed here:

- Component name
- Schedule type
- First due date
- Number
- Frequency
- Units
- Amount

For each component of the components listed, the system calculates and displays the details like the Due Date, Amount Due, EMI Amount and Amortized Principal.



## 1.15.36 Charges Tab

In 'Charges' tab, the system calculates and displays charges, if any applicable.

Application Category		<b>&gt;</b> E		Lead Id				Application	Number *			
Product Code	2			Enquiry ID				User Re	ference *			
Branch Code			Offline Applica	tion Number		1			Priority	Low	*	
					Default				Status	New Ap	plication	4
in Details Financials	Requested Lin	nits Collaterals	Credit Score	Bureau	Ratio Financ	ng Schedule	Charges	Investigation	Check	List Co	mments	
								R	< 1 of 1	► ► F	eos	o Page
ails												-=
Component Name	Schedule Date *		*		Currency *	Amount	Wai	ve				^
]		<b>1</b> 5			<b>&gt;</b>							
												*
												×
												~
												~
												X
												N
												X
												2
cuments KYC Review	/ Home Asset \	Vehicle Asset	Equipment As	sset Inver	10ry Tracking							8

The system calculates and displays the charge details associated with the finance. The following details are displayed:

- Component Name
- Event Code
- Associated currency
- Amount

### Waive

Check this box to waive the charges associated with the finance.



## 1.15.37 Investigation Tab

In this tab, the system captures the field investigation details associated with the customer.

Application Category					Lead Id				Application N	lumber *			
Product Code	1			E	nquiry ID		1		User Ref	erence *			
Branch Code				Offline Application	Number					Priority	Low	*	
						Default				Status	New Ap	plication	~
Details Financials	Requested	Limits C	ollaterals	Credit Score E	Bureau	Ratio Financing	Schedule	Charges	Investigation	Check	k List C	omments	
									. M. 4	1 of 1	▶ H [	G	to Page
	Ē.								_				+ - =
Verification Type	Agency		Status		Report								-
					Report	1							
													~
													~
													~
													~
													×
													~
													V
													V
													~
													~
													×
													N.
													×
													×
agents KVC Beulieu	Home Asse	t Vehicle	Asset	Fruinment Acco	t Ince	top Tracking							
nents KYC Review Prev Remarks	T Home Asse	t Vehicle	Asset	Equipment Asse	t Inven		watt		Outcome				8

The following details related to the customer can be captured here:

- Verification Type
- Verification agency

You can view the investigation report associated with the customer by clicking the 'Report' button.



## 1.15.38 Checklist Tab

In this tab, the system lists the checklists that are associated with the application category.

Application Ca	ategory		2			Lead Ic	1		×2		Application	Number *	¢			_
Produc	ct Code	<b>2</b>				Enquiry ID	)		25		User Re	eference *				
Branc	ch Code			C	ffline Applica	tion Number	r 🗌		1			Priority	Low	~	0	
							Defa	ault				Status	New	Application	1	e.
Main Details F	Financials	Requested	Limits C	Collaterals	Credit Score	Bureau	Ratio	Financing	Schedule	Charges	Investigation	Check	List	Comment	s	
											R	↓ 1 of 1	E E		Go to Pack	85
heck List															+ - 1	
Check List Id	*	Description		Verified	Comments											~
<u> </u>																
																2
																2
ocuments KYC	C Review	Home Asset	Vehicle	e Asset Ec	quipment As	sset Inve	entory Tr	acking								

The following details are displayed in this screen:

- Checklist Id
- Description

## Verified

Check this box to indicate that checklist maintained has been verified for the customer.

### Comments

Specify comments, if any, associated with the finance application.



## 1.15.39 <u>Comments Tab</u>

In this tab, you can capture the comments by the users.

Mudarabah Underwriti	19												
Application Category					Lead Id				Application				
Product Code					Enquiry ID		>		User Re	ference *			
Branch Code	· · · · · · · · · · · · · · · · · · ·			Offline Applicat			×1			Priority	Low	*	
						Default				Status	New Ap	plication	2
ain Details Financial	s Requested	Limits Co	ollaterals	Credit Score	Bureau Ra	tio Financing	Schedule	Charges	Investigation	Check L	ist Co	nments	
									И	┥ 1 of 1	► H		to Page
nments									_	_			+ - =
Sequence Number *	Comments		Commer	nt By	Comment Da								^
1							5						
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You can capture the following details:

#### Comments

Specify comments, if any, to be associated with the finance application.

#### **Comment Type**

Specify the type of the comment given.

#### **Comment Date**

Specify the date on which the comment was given or select the date by clicking the 'Calendar' icon.

If the underwriting stage is successfully completed, the underwriter can proceed with the processing of the application by selecting 'PROCEED' as the Outcome. The underwriter can select 'REJECT' to return the process to previous stage for data correction or 'CANCEL' to terminate the process.

On successful completion a message, stating that the task is successfully completed, gets displayed.



To acquire the next stage, you need to go to the 'Task' menu and select 'Assigned' under 'Standard' option. All tasks that have been successfully completed are listed in the right side of the screen. Select the checkbox against your 'Workflow Ref No' and click 'Acquire' button at the top of the screen to acquire the next stage of the task.

Information Message

Acquire Successful

OK

The following message gets displayed on successful acquisition of the task.

Click 'Ok' to proceed to the next stage. To select the acquired task for the next stage, select 'Acquired' under 'Standard' option in the 'Task' menu. All the tasks that have been successfully acquired are displayed in the right side of the screen. Search for your workflow reference number and click the 'Workflow Ref No' to open '*Mudarabah* Application Approval' screen.

# Step 7. Finance Approval Stage

In the Finance Approval stage, the approver verifies the finance application, analyzes the applicant's financial status, credit rating and field investigation reports and based on the credit worthiness of the customer approves the finance offered to the customer.

You can key-in the finance application details required in '*Mudarabah* Application Approval' screen. You can also invoke this screen by typing 'ORDMUDAR' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



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Users belonging to user role 'CMROLE' are authorized to perform these tasks.

The approver can send the application back to the previous stage if the information provided is not adequate or choose to cancel it if the information captured is not satisfactory.

Audit

Outcome

~

Exit

Documents KYC Review Home Asset Vehicle Asset Equipment Asset Inventory Tracking

Remarks

Prev Remarks

If the application details are verified successfully, the approver can proceed with the processing of the application by selecting 'PROCEED' as the Outcome. The approver can select 'RETURN' to return the process to previous stage for data correction or 'CANCEL' to terminate the process.

On successful completion, a message stating that the task is successfully completed gets displayed.

To acquire the next stage, you need to go to the 'Task' menu and select 'Assigned' under 'Standard' option. All tasks that have been successfully completed are listed in the right side of the screen. Select the checkbox against your 'Workflow Ref No' and click 'Acquire' button at the top of the screen to acquire the next stage of the task.



The following message gets displayed on successful acquisition of the task.

Information Message	
Information Message	
Acquire Successful	
	Ok

Click 'Ok' to proceed to the next stage. To select the acquired task for the next stage, select 'Acquired' under 'Standard' option in the 'Task' menu. All the tasks that have been successfully acquired are displayed in the right side of the screen. Search for your workflow reference number and click the 'Workflow Ref No' to open '*Mudarabah* Document Verification' screen.

Any advices maintained for this stage are generated after the completion of the stage.

# Step 8. Document Verification Stage

In the Document Verification stage, the documents captured in the previous stages are verified. It is ensured that all documents in the checklist maintained are obtained from the customer. In this stage, the application and applicant information captured as part of the previous stages undergoes a final verification.

Users belonging to user role 'CMROLE' are authorized to perform these tasks.

You can key-in the Finance application details required in '*Mudarabah* Document Verification' screen.



You can also invoke this screen by typing 'ORDMUDDV' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button

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The verifier can choose to send the application back to the previous stage if the information provided is not adequate or choose to cancel it if the information captured is not satisfactory.

If the applicant, application and document details are verified successfully, the verifier can proceed with the processing of the application by selecting 'PROCEED' as the Outcome. The verifier can select 'RETURN' to return the process to underwriting stage for data correction or 'CANCEL' to terminate the process.

On successful completion, a message stating that the task is successfully completed gets displayed. The customer, customer account, collateral etc. are created in the system on completion of the Document verification stage.

# 1.16 Message Generation

In this stage generation of offer letter and sending the contractual agreements takes place.

# Step 9. Customer, Finance, Collateral, Facility, Account Creation

In this final stage, the finance and collateral are created. Customer is also created if the applicant is a new customer. Customer account is also created if information is captured for the same.



The system creates a Customer / Finance / Collateral / Facility / Account in Oracle FLEXCUBE with details captured from previous stages. A user in manager level role handles this stage. The creation of customer, collateral and finance can be verified in ORDISCUS/ ORDISLIA / ORDISLOA / ORDISCOL screens respectively.





Mudarabah Creation

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