

Patch Release Notes  
Oracle Financial Services Lending and Leasing  
Patch Release 14.6.0.0.x  
Part No. F12052-01  
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**ORACLE®**  
Financial Services

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# 1. Revision History

Patch #	Release Date	Description
14.6.0.0.1	April 2019	This patch release consists of an enhancement on 'Auto rebate insurance premium on payoff amount' along with details of 196 bugs (3 new and 193 retro bugs from 14.4 and 14.5 patch releases). Refer <a href="#">'Patch Release 14.6.0.0.1'</a> section for details.
14.6.0.0.2	August 2019	This patch release consists of 5 bugs addressed as part of this patch release. Refer <a href="#">'Patch Release 14.6.0.0.2'</a> section for details.
14.6.0.0.3	October 2019	This patch release consists of 4 bugs addressed as part of this patch release. Refer <a href="#">'Patch Release 14.6.0.0.3'</a> section for details.
14.6.0.0.4	December 2019	This patch release consists of 7 bugs addressed as part of this patch release. Refer <a href="#">'Patch Release 14.6.0.0.4'</a> section for details.
14.6.0.0.5	January 2020	This patch release consists of an enhancement 'Changes in TUC request and response file' addressed as part of this patch release. Refer <a href="#">'Patch Release 14.6.0.0.5'</a> section for details.
14.6.0.0.6	February 2020	This patch release consists of 8 bugs addressed as part of this patch release. Refer <a href="#">'Patch Release 14.6.0.0.6'</a> section for details.
14.6.0.0.7	April 2020	This patch release consists of 8 bugs addressed as part of this patch release. Refer <a href="#">'Patch Release 14.6.0.0.7'</a> section for details.
14.6.0.0.8	June 2020	This patch release consists of an enhancement '10.1.1 SET-RPT Parameter' along with details of 6 bugs addressed as part of this patch release. Refer <a href="#">'Patch Release 14.6.0.0.8'</a> section for details.  <b>Note:</b> OFSLL is certified on 19c database version and fusion middleware 12.2.1.4 from this patch onwards.
14.6.0.0.9	July 2020	This patch release consists of 5 bugs addressed as part of this patch release. Refer <a href="#">'Patch Release 14.6.0.0.9'</a> section for details.
14.6.0.0.10	August 2020	This patch release consists of 6 bugs addressed as part of this patch release. Refer <a href="#">'Patch Release 14.6.0.0.10'</a> section for details.
14.6.0.0.11	December 2020	This patch release consists of 7 bugs addressed as part of this patch release. Refer <a href="#">'Patch Release 14.6.0.0.11'</a> section for details.

14.6.0.0.12	July 2020	This patch release consists of an enhancement about changes in Metro II file creation in J1 and J2 SEGMENT along with 4 bugs addressed as part of this patch release. Refer ' <a href="#">Patch Release 14.6.0.0.12</a> ' section for details.
14.6.0.0.13	January 2022	This patch release consists of 4 bugs addressed as part of this patch release. Refer ' <a href="#">Patch Release 14.6.0.0.13</a> ' section for details.

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## 2. Patch Release Notes

### 2.1 Background / Environment

Oracle Financial Services Software Limited has developed Oracle Financial Services Lending and Leasing solution. The suite is a comprehensive, end-to-end solution that supports full lifecycle of direct and indirect consumer lending business with Origination, Servicing and Collections modules. This enables financial institutions to make faster lending decisions, provide better customer service and minimize delinquency rates through a single integrated platform. It addresses each of the lending processes from design through execution. Its robust architecture and use of leading-edge industry standard products ensure almost limitless scalability.

### 2.2 Purpose

The purpose of this Release notes is to highlight the enhancements and bug fixes included as part of each patch which are released post the GA release.

### 2.3 Abbreviations

Abbreviation	Detailed Description
OFSLL	Oracle Financial Services Lending and Leasing
XML	Extensible Mark-up Language
XSD	XML Schema Definition
GL	General Ledger
XLF	Extended Log Format
JSF	Java Server Faces
EAR	Enterprise Application aRchive
UI	User Interface
LOV	List of Values

### 2.4 Product Summary

Oracle Financial Services Lending and Leasing Release is built to meet various challenges faced by financial institutions. It addresses each of the lending processes from design through execution. Its unique value lies in its ability to provide the business with predefined processes and a world-class framework that takes care of business risk and compliance needs.

### 2.5 Release Highlights

The key highlight of this patch release is to fix the critical bugs and to enhance the industry specific requirements.

## 3. Patch Release 14.6.0.0.1

### 3.1 Enhancements

Ref No.	Enhancement	Description
OFSLL_PMG_RQ T_880	Facility to control auto rebate of premium while calculating pay-off amount for insurance product.	For system to automatically include the insurance premium rebate during pay off calculation, new flag is introduced. Based on this flag, if the products that are involved in auto rebate along with the finance charge are enough to pay off the account, then auto rebate is processed.

#### 3.1.1 Auto rebate insurance premium on payoff amount

##### 3.1.1.1 Overview

Currently, when a payoff amount is processed during payment transaction, OFSLL processes auto rebate of all ancillary products (like insurance premium amount) and overall finance charges i.e. interest (in case of pre-compute accounts). However the auto rebate of insurance premium amount may not be required in some cases as indicated below:

- If customer (loan account holder) has decided not to cancel but to hold the insurance/VSC till its expiry date
- As a business policy, if financial institution does not allow insurance premium rebate

Even though system has a switch 'Refund Calculation Method' to handle if premium refund is allowed or not, this flag cannot be used to control insurance premium rebate during payoff amount calculation. This is because if user wants to cancel the insurance product manually, based on this flag value system need to decide on the premium refund. If this flag is marked as 'Y', system calculates premium rebate and same is deducted from the account principal balance. Otherwise premium rebate will be shown as zero.

Note that irrespective of the new flag introduced to control the auto rebate during pay-off calculation, finance charge rebate (interest rebate) will be calculated and deducted from the overall balance. Also no change is done in case of payoff-quote generation and will continue to show the premium rebate as per the existing flag 'Cancellation Refund Allowed'.

Consider the following account which has GAP and VSC with the following payoff quote. Here VSC is setup to not auto rebate:

Advance / Principal	\$31,067.84
FEE LATE CHARGE	\$30.00
REBATE INSURANCE GAP	\$(2,555.41)
REBATE INSURANCE VSC	\$(2,300.00)
REBATE INTEREST	\$(219.85)
Payoff	\$26,022.58

## Scenario A

If customer pays \$ 26,022.58, then balance of \$2,300 is not enough to payoff. Hence, nothing is auto rebated. Balance of GAP and VSC are not cancelled, insurance status is kept to 'Active' and interest is not rebated.

## Scenario B

If customer pays  $\$26,022.58 + \$2,300.00 = \$28,322.58$ , then balance satisfies the total rebate of GAP and finance charge ( $\$2,555.41 + \$219.85 = \$2,775.26$ ) and hence both items GAP and Finance charge are auto rebated. However, even if remaining balance after rebate is \$0, VSC is not cancelled. But after paid off, if customer is cancelling it, then no rebate applicable.

### 3.1.1.2 Solution

#### Change in Setup > Products > Insurance > Loan

- Provided new mandatory flag under 'Result' as 'Auto Premium Rebate Allowed'.
- On click of 'Add', this flag will be defaulted to 'Y' (to keep the existing system behaviour). Based on the user selection, system records the details.
- User can check and uncheck this flag on 'Edit' mode.
- User can view this flag on click of 'View'.

#### Changes in Origination > Funding > Loan Application > Contract > Insurances > Insurance Information:

- Introduced a new read-only flag 'Auto Premium Rebate Allowed' under 'Cancellation/Refund' section.
- On click of 'Edit', if 'Insurance Plan' is not selected, this flag is displayed as 'N'.
- On selection of 'Insurance Plan', system populates new flag (Y/N) based on the corresponding insurance product setup.
- If user deselect the Insurance Plan, then system sets this flag as 'N'.
- User can save and view the record post the selection of Insurance Plan.

#### Change in Servicing/Collections > Customer Service > Account Details > Contract Information > Insurances & Account Details > Insurances:

- Introduced new read-only flag 'Auto Rebate Allowed' under 'Cancellation/Refund' section.
- When user funds the loan application with insurance, system populates the insurance information with this new flag also.

#### Changes while posting the 'Insurance Addition' monetary transaction:

- While posting the transaction for Loan, system populates this new flag 'Auto Rebate Allowed' in 'Account Details > Insurances' tab based on the corresponding insurance instrument setup.

#### Changes while posting Insurance Cancellation and Paid off monetary transaction

- System derives the final insurance premium rebate and new status based on the below mentioned combination of 'Cancellation Refund Allowed' and 'Auto Premium Rebate Allowed (New Flag)'.

Cancellation Refund Allowed	Auto Premium Rebate Allowed (New Flag)	Manual Insurance cancellation and Status – Account Status is 'Active'	Rebate Value & Status in case of manual cancellation of insurance product after paid-off
-----------------------------	----------------------------------------	-----------------------------------------------------------------------	------------------------------------------------------------------------------------------



<b>Cancellation Refund Allowed</b>	<b>Auto Premium Rebate Allowed (New Flag)</b>	<b>Manual Insurance cancellation and Status – Account Status is ‘Active’</b>	<b>Rebate Value &amp; Status in case of manual cancellation of insurance product after paid-off</b>
Yes	Yes	As calculated by the system / Cancelled	0 – No rebate allowed / Cancelled
Yes	No	As calculated by the system / Cancelled	0 – No rebate allowed / Cancelled
No	No	0 / Cancelled	0 – No rebate allowed / Cancelled
No	Yes	0 / cancelled	0 – No rebate allowed / Cancelled

**Changes while processing the payoff payment**

- If user adds the final payment, then based on the bellow combinations, system will rebate the insurance premium and derive the insurance instrument status as follows:

<b>Cancellation Refund Allowed</b>	<b>Auto Rebate Allowed (New Flag)</b>	<b>While making Pay Off payment, Consider Insurance Premium Rebate Amount as</b>	<b>Insurance Status after TIP /paid-off</b>
Yes	Yes	As calculated by the system	Cancelled
Yes	No	0	Active
No	No	0	Active
No	Yes	0	Cancelled

**Account On-Boarding Web Service changes:**

- If user submits insurances with Account On-Boarding, system will create the account with this new flag, based on the setup/input.

**Account Conversion changes:**

- If the legacy system provides accounts with Insurance, system will default the flag based on the Insurance Code.

**Servicing > Interface > Conversion Accounts > Account Boarding > Contract > Insurances**

- On click of Edit/View, system shows a new read-only flag ‘Auto Rebate Allowed’ under Cancellation/Refund.

**Archive and Purging Tables**

System archives this new flag ‘Auto Rebate Allowed’ after running the below batch jobs:

- PACARC\_BJ\_100\_01 - ARCHIVE ACCOUNT DATA TO OTABLES
- PACARC\_BJ\_100\_02 - ARCHIVE ACCOUNT DATA TO OOTABLES
- PAPARC\_BJ\_100\_01 - ARCHIVE APPLICATION DATA TO OTABLES
- PAPARC\_BJ\_100\_02 - ARCHIVE APPLICATION DATA TO OOTABLES

- PJRPAP\_BJ\_100\_01 - PURGE APPLICATION DATA
- PJRPAC\_BJ\_100\_01 - PURGE ACCOUNTS DATA

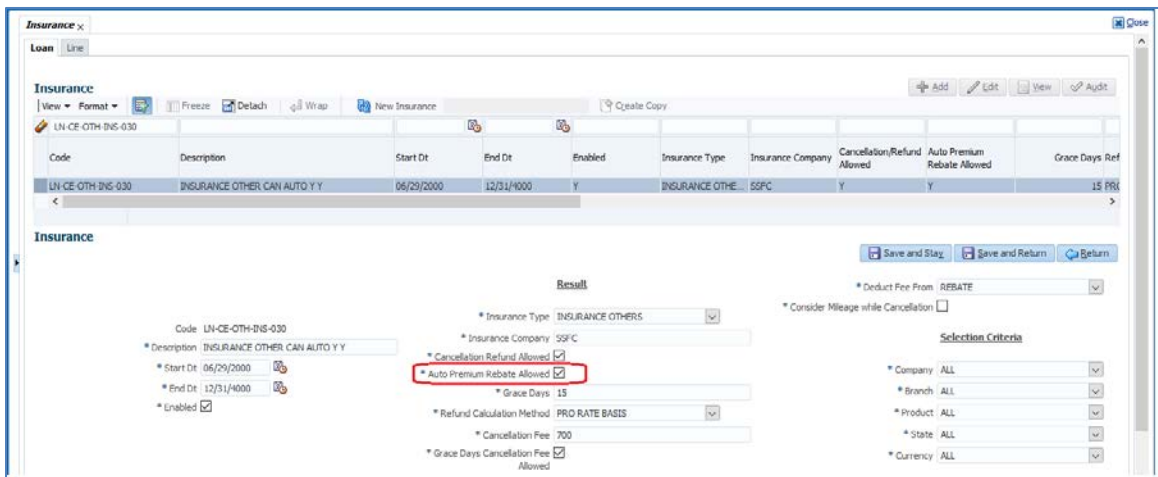
### Data Fix for upgrade

By default this flag will be 'N' in servicing and as part of base, a data script is provided to update the new flag to 'Y' by accepting the 'Insurance Plan Code' if the insurance is active and account is open. When the script is executed by admin, the system updates this flag in 'Servicing'.

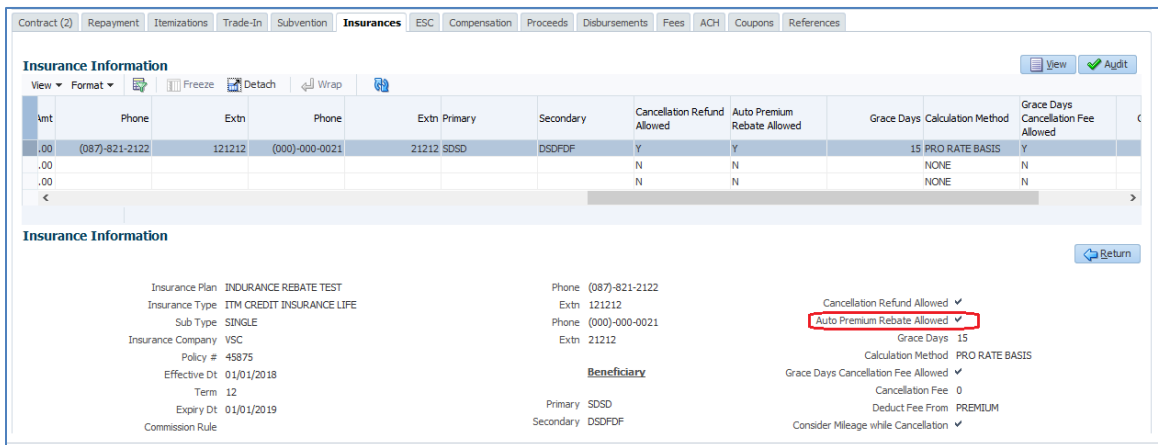
### 3.1.1.3 Screenshot

After implementing the above changes, screen appearance is as indicated below:

#### Setup > Insurance > Loan



#### Origination > Funding > Contract > Insurances



Customer Service > Account Details > Contract Information > Insurances

Summary Collections Customer Service **Account Details** Customer Details Customer Preferences Transaction History Pmt Modes Bankruptcy Repo/Foreclosure Deficiency

Account Details Statements Rate Schedule **Insurances** Condition Details Securitization **Contract Information**

**Contract** View Format Freeze Detach Wrap

Contract Dt	Amt Financed	Term Maturity Dt	Due Day	Finance Charge	Total of Pmts	Down Pmt	Final Pmt Amt Index Typ
01/01/2018	12,500.00	12 01/01/2019	1	343.84	12,843.84	0.00	1,070.32 FLAT RAT

Contract Repayment Itemizations Trade-In **Insurances** ESC Compensation Subvention Proceeds Disbursements Fees ACH Coupon PDC References Real Estate

**Insurance Information** View Format Freeze Detach Wrap

Commission Amt	Primary	Secondary	Policy Cancellation Dt	Refund Allowed	Auto Premium Rebate Allowed	Refund Method	Estimated Refund Amt	Received Refund Amt	Co
0.00	SDDS	DSDPDF		Y	Y	PRO RATE BASIS	0.00	0.00	N
0.00				N	N	NONE	0.00	0.00	N
0.00				N	N	NONE	0.00	0.00	N

Customer Service > Account Details > Insurances

Summary Collections Customer Service **Account Details** Customer Details Customer Preferences Transaction History Pmt Modes Bankruptcy Repo/Foreclosure Deficiency

Account Details Statements Rate Schedule **Insurances** Condition Details Securitization Contract Information

**Insurance Information** View Format Freeze Detach Wrap Audit

Contractual	Insurance Type	Company	Policy #	Effective Dt	Premium Amt	Term	Status
Y	INSURANCE LIFE	VSC	45875	01/01/2018	10,000.00	12	CANCELLED
N	INSURANCE LIFE		4587	04/02/2018	2,500.00	8	ACTIVE

**Insurance Information** Return

**Policy Information**

Contractual <input checked="" type="checkbox"/>	Insurance Type INSURANCE LIFE	Sub Status SINGLE	Grace Days Cancellation Fee Allowed <input checked="" type="checkbox"/>
Insurance Plan INDURANCE REBATE TEST	Company VSC	Insurance Mode FINANCED	Cancellation Fee 0.00
Company VSC	Policy # 45875	Phone (087)-821-2122	Complete Refund ___
Effective Dt 01/01/2018	Itemization ITM CREDIT INSURANCE LIFE	Phone 2 (000)-000-0021	Term Remaining 0.00
Premium Amt 10,000.00	Expiry Dt 01/01/2019	Comments	Refund Calculation Method PRO RATE BASIS
Commission Rule	Term 12		Grace Days 15
Primary Beneficiary SDDS	Commission Amt 0.00		Estimated Refund Amt 7,506.85
Secondary Beneficiary DSDPDF	Policy Cancellation Dt 04/02/2018		Received Refund Amt 0.00
Status CANCELLED	Refund Allowed <input checked="" type="checkbox"/>		Itemization ITM CREDIT INSURANCE LIFE
	Auto Premium Rebate Allowed <input checked="" type="checkbox"/>		Deduct Fee From PREMIUM
			Consider Mileage while Cancellation <input checked="" type="checkbox"/>

Servicing > Interfaces > Conversion Accounts > Account Boarding > Contact > Insurances

**Contract Information**

Contract Rcvd Dt	Contract Dt	Term	Index Type	Index Rate	Margin Rate	Rate	Balloon Amount	Due Day	1st Pmt Dt
01/05/2017	11/20/2018	12	FLAT RATE	0.0000	4.9900	4.9900	0.00	1	12/20/2018

**Insurance Information**

Phone	Extn	Phone 2	Extn 2 Primary	Secondary	Allowed	Auto Premium Rebate Allowed	Grace Days	Calculation Method	Grace Days Cancellation Allowed
						N			N
						N			N
						N			N

### 3.2 Seed Data changes for Impacted Bugs

**Bug 29121569**

TABLE	KEY DATA	TYPE
ACCESS_GRID_FUNCTIONS	RESCHEDULE_INDEX ACC_CONDITION_CD	UPDATE

**Bug 29025013**

TABLE	KEY DATA	TYPE
SYSTEM_PARAMETERS	NGN_ACC_NBR_LENGTH SET_SYP_SYSTEM	UPDATE

**Bug 29313662**

TABLE	KEY DATA	TYPE
FLS_ACCESS	FLL.CMN.UVN.VENDORWORKORDERSERVICE.EDITALL.BUT TON	INSERT

**Bug 28414234**

TABLE	KEY DATA	TYPE
FLS_ACCESS	FLL.SER.UCS.ACCOUNTTRANSACTION.REVERSE.BUTTON	INSERT

### 3.3 Patches and Bugs

Bug Id	Bug Description	Fix Description
29396930	Account On Boarding issue → During Account Boarding system displays an error as 'Pay Day date should be greater or equal to SYSTEM date' even when the Pay Day date is greater than the system date.	Fix has been provided by modifying the date comparison logic to validate the Pay Day and GL date and system allows to create the account when Pay Day is greater or equal to GL date but not earlier than GL date.
29468009	API issues → Following discrepancies have been reported in the control files - the date format DD/MM/YYYY is inconsistent, 'Not Null' columns are missing and few columns present in open interface manual for migration are not present.	Fix has been provided by correcting all the control files with the noted discrepancies.
29552354	Origination / Servicing → Producers screen, system does not support adding Spanish characters in Producer Name field and displays an error as 'Not a valid character' even if NLS character-set for the database is 'AL32UTF8'.	Fix has been provided by modifying the regular expression for strings to support Spanish, French, and Chinese characters but however note that system does not support following characters in string fields - "<>{}~`^"
29020834	Web Service issue → When application details are received through Application Entry web service with joint applicants (multiple applicants) in it, system does not consider the secondary applicant as Application name for Title generation.	Fix has been provided with changes to update proper Title for all the applicant relation types and now system considers non-primary relation also for title generation in the sequence → Spouse, Secondary, Co-Signer, Co-signer spouse, Co-signer2, Co-singer2 spouse.
29042882	Web Service issue → In the Application Entry web service, the Street Name element in Applicant Data block accepts only 30 characters but the same in database is set to accept 80 characters.	Fix has been provided with XSD changes such that the 'Street Name' element in Application Entry web service accepts 80 characters as defined in database.
29046419	Servicing → Queue Assignments screen, the data of 'secure accounts' are not masked but the same accounts are masked while being displayed in the Search screen.	Fix has been provided such that the secure accounts are masked in the Queue Assignment screen as it is being displayed in the Account Search Result screen.
29014171	Credit Reporting issue → While running ACCOUNT SETTLEMENT PROCESSING batch job (TXNSTL_BJ_100_01) on account with active SPCC (Special comment code) condition, if there is a need to post a call activity, then system posts the Call Activity Condition as 'None'.	Fix has been provided such that if an account has active SPCC condition, then Call Activity Condition (if being posted) is posted with SPCC to update the Account Settlement Reason (ACO_ACC_CONDITION_REASON_CD) with latest reason code.
29123969	Servicing → Customer Service → Summary screen → Activities section, while running the daily interest accrual batch job, the Last Activity Date is getting updated for account which are already in CHARGE OFF/PAID OFF status.	Fix has been provided such that the Last Activity Date is updated only for accounts with ACTIVE status and accrual processing is done only if the transaction code is not 'DONOTHING'.
29155221	Web Service issue → Payments posted through Payment Entry web service does not reflect in Servicing → Batch Transaction → Payment Maintenance screen and as a result the payments posted towards suspense cannot be rectified as the record is not displayed.	Fix has been provided such that system displays an error while posting payment from Payment Posting web service to an account having status/condition which are not allowed in access grid for Payment transaction.

Bug Id	Bug Description	Fix Description
29189774	Bath Job Issue → While processing the INPUT LIEN TRACKING batch job to record the data change activity on a newly funded account, the process fails with an error while updating the Data Change File being sent to DEALERTRACK.	Fix has been provided by adding ASH_DATA_CHANGE_DATE into ASH_UDX index so that system uploads the Input Lien Tracking file with data change activity of account without any error.
29181714	The details of Customer Address 2 field in the Data Change File being sent to DEALERTRACK is updated with Address 1 data due to improper record positions.	Since the Customer Address 2 value was populated from record position 402-431, the same has been updated to fetch from position 63-92. Also the details in record position 402-431 is set to update Lien data change.
29159089	Servicing → Customer Service → Maintenance screen, system displays an error (TNM-001447) on posting the DISABLE/ENABLE NON PRIMARY CUSTOMER RELATIONSHIP transaction on customer account which is already disabled.	Fix has been provided by removing the CAR_ENABLED_IND validation from the package so that system does not look for records only with Enabled indicator as 'Y' and allows to post the DISABLE/ENABLE NON PRIMARY CUSTOMER RELATIONSHIP transaction to required accounts.
29025013	Servicing → Customer Service screen, the account ID generated by the system is currently set to 14 digits and may exceed to next digit based on volumes.	<p>Fix has been provided such that to maintain the 8 digit account number consistently, a new system parameter NGN_ACC_NBR_LENGTH (Account Number Sequence Length) is introduced to indicate the number of digits to be padded.</p> <p>For example: If the system parameter is Enabled and is set to '4', then the account number would be generated as '20180154681'</p> <ul style="list-style-type: none"> <li>• Here is 201801 is YYYYMM</li> <li>• 5468 is 4 digits based on system parameter value</li> <li>• 1 (last digit) is checksum digit</li> </ul>
29193836	In the Data Change File that is being sent to DEALERTRACK, the Title number field on D record position 732-741 is wrongly populated with Asset # which should ideally be either physical title or blank.	Fix has been provided such that the value in Title number field column is left blank instead of populating with Asset #.
29196071	Servicing → Customer Service → Collateral → Vehicle tab, the 'Release Date' in the release file for DEALERTRACK is set to 'lien event date' by default. This indicates the last status change that happened before the release which ideally should be 'effective date' of the future release to occur.	Fix has been provided such that system updates the 'Release Date' with effective date of the future release to occur in the release file for DEALERTRACK. This is the release record date set in the system.
29178158	Interface Issue → In the Lien Release file, the field 397 is wrongly indicated as RO (Registered Owner) for Producer and Others which ideally should be indicated as LO (Legal Owner).	Fix has been provided such that the field 397 is indicated as RO (Registered Owner) for Customer and indicated as LO (Legal Owner) for Producer and Others in Lien Release file.

Bug Id	Bug Description	Fix Description
29172738	Servicing → Customer Service → Repo/Foreclosure tab, there is a mismatch in the length of fields supported for the following fields: REP_STORAGE_ADDRESS REP_STORAGE_CITY REP_STORAGE_STATE REP_STORAGE_ZIP REP_STORAGE_COUNTRY_CD REP_STORAGE_NAME	Fix has been provided by standardizing the length of fields as follows: REP_STORAGE_ADDRESS VARCHAR2(240) REP_STORAGE_CITY VARCHAR2(80) REP_STORAGE_STATE VARCHAR2(30) REP_STORAGE_ZIP VARCHAR2(30) REP_STORAGE_COUNTRY_CD VARCHAR2(30) REP_STORAGE_NAME VARCHAR2(80)
29207300	Web Service issue → The GRI firehouse web service failed in OFSLL when the inbound comment received is greater than 4k characters.	Fix has been provided such that system truncates the message to receive only 4000 characters and process the batch job successfully.
29033282	Servicing → Customer Service → Transaction History → Transactions tab, incorrect credit refund transactions are getting generated since after a payment reversal, system again reverses and re-posts the credit refund with the same amount.	Fix has been provided by introducing a system Parameter REPOST_CREDIT_REFUND_IND such that if system parameter value is 'Y', credit refund transactions are reposted and if the value is 'N', credit refund transactions are not reposted.
29208360	Servicing → Customer Service → Customer Details → Customer → Telecoms tab, there are duplicate telecom records found since system allows to edit the telecom type of an existing record but fails to update the current indicator of the existing record to N.	Fix has been provided by adding an update statement to update the current field of an existing telecom type to N and if the same telecom type of existing one is added, then current indicator is set as Y to avoid duplicate entries.
29208327	Servicing → Customer Service → Quick Search section, the Identification # (VIN – Vehicle Identification Number) field is case sensitive but however, the result displayed are in upper case.	Fix has been provided such that the vehicle Identification number will be always be stored with upper case characters for both assets created from conversion and onboarding. The existing records in lower case will be converted to upper case with a data fix and if lower case characters are entered in Identification # field, the same is converted to upper case while querying the database.
29208318	Vendors → Work Orders tab, the 'Vendor Msg' field in Vendor Messages section does not allow to enter special characters and save the record. As a result, the message is not sent to GAI (Generic Auction Interface).	Fix has been provided such that system allows to enter most of the special characters in the 'Vendor Msg' field and save the record successfully.

Bug Id	Bug Description	Fix Description
29223248	In Position 664 of Data Change File being sent to Dealer Track, the 'Lien Perfected Date' is wrongly populated with a lien event date. As a result, when Dealer Track receives the data change file with this date it overwrites the Lien Perfected date. In the case of a new account, this causes Dealer Track to not pursue securing the account.	Fix has been provided such that in position 664 of Data Change file the Lien Perfected Date is now sent with NULL value. Also when Data Change File is generated, system updates only 'Data Change Date and Time' in history table and not 'Event Date'.
29212674	Servicing → Customer Service → Customer Details → Customer tab, system does not allow to enter some of the valid special characters in License # (driver's license number) field in Identification details section.	Since some of the states do have special characters in driver's license number, this validation is removed and system allows to enter special characters in License # field.
29224437	Vendors → Work Orders → Invoices screen, on posting Sale of Asset transaction for GAI (Generic Auction Interface), system by default updates the transaction post date with Invoice date.	Fix has been provided such that on posting Sale of Asset transaction for GAI, the transaction post date is updated with current system date.
29230168	Metro II Issue → When the Metro II file is being generated, there is NULL value populated in position 164 for accounts where account status in 97 and 64.	Fix has been provided by correcting the value allocation logic to column 'met_base_amt_past_due' such that system inserts appropriate value when account status is Not Equal to CHGOFF and special comment code Not Equal to AU. Else, system updates zero value instead of NULL.
29240735	Performance issue → System takes longer time to process Lexis Nexis file and takes approximately about 30 seconds to process each file.	Since composite index had been created along with column ABD_AAD_ID, updating bankruptcy details table took longer time with the use of ABD_BKP_ID column in the 'where' clause.  Fix has been provided by creating individual index for each column instead of composite index to enhance the performance during Lexis Nexis file processing.
29220690	Web Service issue → OFSLL account On-Boarding REST web service does not allow hyphen (-) and & in 'City' field for either Reference or Customer, which is a valid special character.	Fix has been provided by modifying the code in OFSLL account On-Boarding REST web service to allow special characters such as hyphens and symbol "&" (which needs to be sent as &amp;) for City field.
29220660	Web Service issue → In OFSLL account On-Boarding REST web service the StreetName is limited to 30 characters instead of 80 characters.	Fix has been provided by modifying the code in OFSLL account On-Boarding REST web service to allow 80 characters for StreetName element.
29222967	Batch Job Issue → During accrual processing the batch job missed few accounts and eventually fails to process the interest accrual on some accounts and also the delinquency is not updated.	Since the allocation of ROWIDs to threads are incorrect due to missing order of ROWIDs, fix has been provided by adding the correct order to fetch ROWIDs to update the threads and process the accrual batch job without missing any accounts.
29254347	Servicing → Producers → Producer Details tab, system does not allow special characters such as '&' in email field and displays an error. In general, the email addresses field should allow for any special character before "@"/domain.	Fix has been provided such that regular expression for email has been modified to handle the issue and now system supports '&' and special characters in all email fields across all screens in UI.



Bug Id	Bug Description	Fix Description
29250111	Vendors → Work Orders screen, the details added in 'vendor Msg' field in Vendor Messages sections is updated with a different User ID and is noticed while sending vendor message for both existing and new work orders.	Fix has been provided with code changes such that vendor message from Work Orders screen is updated as a comment while posting it on an account in GAI (Generic Auction Interface) with correct User ID.
29230177	Metro II issue → There are control M characters generated at the end of each line in Metro-II file causing the line length to increase which eventually is rejected by the TransUnion Bureau.	Fix has been provided by removing the carriage return used in the code and was the reason for inserting the control M character in the metro-II file.
29262554	Data file Processing issue → The Lexis Nexis file shared to external interfaced system is not processed successfully and displays an error while handling correspondence in customer services.	Since the nls_daate_format was not reset in the session when exception occurred, fix has been provided by adding nls_date_format under exception block to handle the exception and successfully add correspondence for account.
29273907	Credit Reporting issue → Currently system continues to report the standard monthly payment even after account maturity. But based on Credit Reporting Guidelines, on account maturity (either normal maturity or acceleration) the scheduled monthly payment should be reported as '0'.	Fix has been provided by adding a condition that if acc_maturity_dt_cur is less than acc_crb_pmt_history_dt then met_base_scheduled_pmt_amt must be 0 so that once maturity date is crossed system reports scheduled monthly payment as zero.
29275022	Servicing → Customer Service → Maintenance screen, on posting Customer Maintenance transaction system overrides the existing value for credit bureau ECOA code and if no value is provided, ECOA parameter is updated as NULL.	Fix has been provided with code changes to update with same credit bureau ECOA code if it is NULL when posting customer maintenance transaction.
29283047	Payments → Payment Maintenance screen, system allows to modify the payment amount for a suspense payment. As a result, the same create mismatch in GL entry when system auto posts payment transaction with old and new amount.	Fix has been provided such that the amount field is made Read Only field for any suspense payment in payment maintenance screen.
29305716	Servicing → Account Details → Condition Details tab, if the queue batch job moves the account delinquency from one queue to other queue (Example 0 - 30 days Delq queue to 30+ days Delq queue or vice-versa), system does not populate the record in Assignment History section.	If the value in column ACY_START_DT was inserted as NULL, record is not displayed in Assignment History section, and is displayed only if ACY_START_DT and ACY_END_DT is not null. Fix has been provided by correcting the code to insert proper value in the column ACY_START_DT.
29298553	Web service issue → system fails with an error while processing the account On-Boarding web service request to create a contract with insurance company name more than 30 characters.	Fix has been provided with xsd changes such that system allows up to 80 characters to create an account/contract with insurance and itemization company which has more than 30 characters and less than 80 characters in length.
29299771	Servicing → Customer Service → Summary screen, the accounts with due dates moving towards end of month are not being updated properly with delinquency categories.	Fix has been provided by updating the logic of calculating unpaid payments when billing frequency is Monthly, Bi-Monthly, Quarterly, Half yearly and yearly.

Bug Id	Bug Description	Fix Description
29309492	Data file Reporting issue → In the release file being sent for Dealer Track, system wrongly updates customer ATP # for a 3rd party release instead on updating only the address entered in the tracking attributes.	Fix has been provided with package level changes and now system does not update any value from 402-431 location in the release file for Dealer Track.
29286685	Metro II issue → System by default reports payment amount as zero in Metro II file for all accounts even when payment is available on the account.	Fix has been provided such that when payment amount is available for an account, then system updates the amount in Metro II Report.
29317634	Metro II reporting issue → As per FCRA Compliance/Date of First Delinquency for ACTIVE (non-delinquent) accounts is populated based on bankruptcy Start Date which is an optional field in system. Hence user may update or leave it blank thus causing incorrect metro II data generation.	Fix has been provided such that when a call activity is created and bankruptcy condition is opened, system updates the entry into bankruptcy table with GL_POST_DT instead of reporting blank or making it dependant on user to update.
29177004	Servicing → Customer Service → Transaction History → Sale Transfer Transactions tab, on posting loan sale transaction for account with promotion 'Same as Cash', system calculates interest accrual and interest balance is being transferred.	Fix has been provided such that if promotion is enabled (ACC_COLLECT_INTEREST_IND = NO), then system bypasses the interest accrual when posting Account Sub unit transfer transaction.
29328739	Servicing → Customer Service → Summary screen, the final due bucket or the delinquent due amount is more than the Payoff since during maturity billing, system bills for regular payment amount instead of billing for outstanding balance.	Fix has been provided with code changes to correctly add the excess amount during maturity billing.
29308251	Servicing → Customer Service → Comments tab, when there is an error while processing CASECOMMENTUPDATE web service response received from GRI (Generic Recovery Interface), system does not update the response Id for the case comment posted on the account.	For CASECOMMENTUPDATE operation type, only account comment update is required but currently system is trying to insert a comment like other operation types.  Hence the procedure is modified such that system will updated the comment with response ID while processing CASECOMMENTUPDATE operation.
29121569	Servicing → Customer Service → Maintenance tab, system does not allow to post RESCHEDULE_INDEX transaction on an accelerated account since the factory shipped seed data is defined to restrict any rate change transactions. But however, as per actual scenario rate change is required for SCRA cases even for accelerated account.	Fix has been provided by modifying the 'System Defined' seed data value as 'No' for the below transaction code to allow rate change even for accelerated account.  Transaction code: RESCHEDULE_INDEX Access Type: ACCOUNT CONDITION Access Value ACCOUNT ACCELERATION
29025013	Seed Data change → The seed data value for checksum digit in NGN_ACC_NBR_LENGTH SET_SYP_SYSTEM is wrongly set and as a result the account ID exceeding 14 digits is not generated as intended.  <b>Note:</b> This bug was released as part of PS 26.	Fix has been provided updating the seed data value for checksum digit in NGN_ACC_NBR_LENGTH SET_SYP_SYSTEM to appropriate value.

Bug Id	Bug Description	Fix Description
29119702	Servicing → Customer Service → Summary screen, the delinquency counters are not updated correctly for 150 and 180 category even when the account has crossed more than the specific delinquency days before maturity.	Fix has been provided with additional columns and also updated the underlying logic to calculate 120 and 180 Delinquency Category correctly.
29404702	Servicing → Customer Service → Transaction History → Due Date History tab, system by default updates the Delinquency Reason as 1ST PAYMENT DELINQUENCY even when the account is not part of 1st Payment Default.	Fix has been provided by removing the logic to update account delinquency reason code since it is already handled while computing the delinquent details for payment reversal to ensure that 1ST PAYMENT DELINQUENCY is not updated as the delinquency reason.
29291964	Credit Bureau Reporting issue → When cosigner has been updated as bankrupt, system reports the Primary Customer also as bankrupt (i.e. reported as D) in J2_1 and base segments of metro II file even if the Primary has not filed for bankruptcy.	The issue was due to incorrect CIIC code mapping to base segment. Fix has been provided by removing the logic of assigning the frozen information and system now reports ECOA (Equal Credit Opportunity Act) as 'T' for primary customer when cosigner is reported as bankrupt.
29324333	Vendors → Work Orders screen, when there are more than one collateral associated to the account, one with Primary and another as Secondary, while creating vendor work order with channel as GRI, system by default populates only Secondary collateral to the interface.	Fix has been provided such that the List of Values for Collateral and Account Number fields are modified to show one record in case of GRI (Generic Recovery Interface) and to default primary Collateral while creating work order.
29329451	Servicing → Customer Service screen, while posting a call activity on an account which already has a 'Promise to Pay' activity defined on the same day, system displays a Warning Override message and does not allow to post the call activity on clicking 'No' even if it is not a promise to pay type of call activity.	Fix has been provided such that the result variable in VALIDATECALLACTIVITY action in Accountcallactivitysplitterbean is set to 'N' from 'NULL' and now system allows to post the call activity other than PTP for same day by clicking 'No' in the override warning message.
29361975	Servicing → Customer Service → Transaction History → Transactions tab, on cancelling an insurance product by posting INSURANCE CANCELLATION transaction on a precomputed account, the finance charge is rebated on account by posting INT_ESTIMATED_ALT_MINUS transaction. But if the same insurance cancellation is reversed, the rebate reversal transaction INT_ESTIMATED_ALT_MINUS_REV is posting negative amount on the account.	Fix has been provided system takes absolute value of reversal transaction INT_ESTIMATED_ALT_MINUS_REV and posts reverse insurance rebate with +ve amount on the account.
29239901	Servicing → Customer Service → Collateral Management screen, the value for 'Sub Type' field is not always required and hence is can be made as an optional/non mandatory field so that it does not force for a value to proceed.	Asset Sub Type is mandatory field in origination (used for Rental and Usage based leasing), and it is been used for selection criteria for 'Other' selections. Hence to keep it consistent in the system, the field is made mandatory in Collateral Management as similar to Customer Service > Collateral Information screen.
29313662	Vendors → Work Orders screen, in case of an interface issue between OFSLL and GRI, the status of work orders might be out of sync. Hence request for an option to manually close work orders in OFSLL which are already closed in GRI.	Fix has been provided with new Access Key which can be used to modify the status for services irrespective of the channel selected for work order. For access key details, refer <a href="#">section 2.2</a> .

Bug Id	Bug Description	Fix Description
28858216	Servicing → Customer Service screen, currently there is no field in the screen to indicate if the account is an "Individual Consumer loan" or "Business loan" and the same is required to quickly identify records when the volume is high.	Fix has been provided by adding 'CLASS' column in the header block to classify accounts as BUSINESS or INDIVIDUAL loans.
28814276	Servicing → Customer Service screen, currently in the screen there is no placeholder to indicate the reason for the funded loan as being displayed in Origination > Funding screen.	Fix has been provided by displaying the Purpose Code in the account header block. The Producer code and Producer Name are already present in Summary tab under 'Activities' section.
28786926	Servicing module, currently the Billing Cycle details cannot be viewed in Summary or header blocks and user need to navigate through sub tabs to view the same like Customer Service > Account Details > Contract Information > Contract > and clicking VIEW button.	Fix has been provided by displaying the Billing Cycle in the account header block next to Product field.
28767326	Servicing → Customer Service → Summary screen, there is a mismatch in the value displayed for 'Amt Financed' field displayed in Contract Information section with the 'Amt Financed' field displayed in Account Information section.	The mismatch was due to exclusion of 'financed fee' for 'Amt Financed' field displayed in Contract Information section. Fix has been provided to include the same and the 'Amt Financed' field in both the sections display the same amount (only at the time of funding).
28665467	Origination > Funding > Contract screen, the principal Balance details are not available in the main header as being displayed in Servicing > Account Details > Contract Information screen.	Fix has been provided by adding the 'Principal Balance' column in Origination > Funding > Contract screen header block.
28414234	Servicing → Customer Service → Transaction History → Transactions tab, 'Reverse' transaction button is active for all transaction on the account regardless of whether the user responsibility has permissions to reverse the transaction.	Fix has been provided by resolving the refresh issue with Reverse button and also the new Access key (FLL.SER.UCS.ACCOUNTTRANSACTION.REVERSE.BUTTON) provided as part of PS 17 is removed.
28507309	Servicing → Batch Transactions → Fees tab, need to have separate keys for Add and Edit options to restrict user access.	Fix has been provided with separate Access keys for ADD and EDIT in Batch Fee Transactions screen.
28550213	Setup → Spreads → Spread Matrix tab, the filter for 'Spread' column is not provided in UI.	Fix has been provided with filter for 'Spread' column and user can search the spread matrix using Spread column.
28340221	Servicing → Interfaces → GL Transactions tab, system displays an error when clicked on 1 month radio button on GL transactions screen.	Fix has been provided by removing the Order-By clause provided in PS 18 and now system fetches first 100 records on the screen and the same can be filtered to fetch records related to 1 month.
26917423	Servicing → Vendors → Invoice tab, while adding or editing details in Invoice Details section, on clicking 'Work Order #' drop-down option system takes a longer time to populate the list of available work orders and eventually the session is timed-out with 502 error creating performance issue.	Fix has been provided by splitting the LOV fetch criteria to display only work orders list in 'Work Order #' field to enhance performance and not the combination of both work order and services. New field 'Service Type' is introduced to populate corresponding services. For more details, refer 'Enhancements' section.

Bug Id	Bug Description	Fix Description
27111488	Servicing → Customer Service screen, on clicking the Maintenance tab after searching for an account with custom (alpha numeric) account number format, system displays an error.	Fix has been provided to support alpha numeric characters in Account number search.
27112535	Setup → Contract → Itemization tab, on selecting the Itemizations tab and clicking on add / edit / button the UI freezes.	Fix has been provided by resolving the issue with QBE (Query by Example) filter and system allows to edit the contract Itemizations.
27252011	There is no trigger to identify newly generated outgoing OFSLL Process files for OIC (Oracle Industry Cloud).	Fix has been provided to enable OIC environment to read newly generated outgoing process files using AQ (Advanced Queue).
27345011	Web service → Current Balance is always zero in Statement details block of Account Details web service Response.	Fix has been provided by changing the mapping of CurrentBalance field from getStmCreditsAmt to getStmReceivableAmt in StatementDetailsResponse.java.
27414723	Servicing → Customer Service screen, system displays an error indicating "Failed to load value" while trying to open Access History tab.	Fix has been provided by modifying the data type to resolve the error while opening the screen.
27467732	Servicing → Customer Service → Maintenance tab, system displays an SQL error on navigating through the options in Transaction Batch information section. Issue is random in nature and noticed when multiple users are logged-in.	Fix has been provided by tuning WebLogic server to appropriate settings to improve the performance and manage the active session effectively.
27452096	Web logic issues → The value for the mandatory attribute 'DspBmtTcdCode' cannot be set in WebLogic which in-turn creates configuration or framework issue during implementation.	Fix is provided such that the read-only attribute 'DspBmtTcdCode' is removed from key attributes category to resolve the issue.
28429614	Web Service issue → system displays an error while fetching the details in the application entry web service, since the value in County Code is updated to Country field of Collateral details tab in UI. Also the field is limited to six characters in the xsd file.	Fix has been provided such that the County code is correctly mapped and value is updated correctly in the UI. Also the restriction of 6 characters has been removed.
28500542	Servicing → Customer Service → Maintenance tab, system displays an error on posting DISABLE/ENABLE PRIMARY/NON PRIMARY CUSTOMER RELATIONSHIP transaction on the account.	Fix has been provided such that for non primary customers, system allows to post Disable/enable transaction without error and displays error only on posting the transaction for primary customer.
28518512	Account on-boarding fails with an error when existing secondary customer is changed to primary in OFSLL.	Fix has been provided in Account on-boarding web service and system now updates the customer information correctly for Primary as well as Secondary customers.
27399157	Servicing → Customer Service → Search screen, Quick search prompts with error "no account found" even when account exist.	Fix has been provided by indexing such that irrespective of the case (upper/lower), system searches and displays the required account details.

Bug Id	Bug Description	Fix Description
27615721	Web Services → In the Account Detail Restful Web Service response, the TotalDueAmount parameter located in Statement Details section is wrongly mapped for Loan/Line/Lease products.	Fix has been provided by re-mapping the parameter with corresponding UI mapped field. Accordingly the totalDueAmount for LOAN is New Balance, for LEASE is Total Due, and for LINE is New Bal Amt.
27399601	Servicing → Customer Service → Maintenance tab, system displays an error when trying to post the non-monetary transaction "stop bill statement generation on account".	Fix has been deferred since the transaction itself is deprecated and there is no corresponding seed data for the same.
28626360	Web service issue → The Application Update web service does not allow special characters for collateral type and collateral sub type fields and fails during xsd validation.	Fix has been provided with xsd changes to allow special character (underscore) in Asset type and sub type fields in Application Update web service.
28369917	Servicing → Customer Service → Customer Details tab, during credit reporting if primary applicant is deceased, system does not swap the cosigner for primary while reporting in the second month. There is also an issue when both the primary and cosigner are deceased in the same reporting period.	Fix has been provided by updating the logic which picks the customer records other than PRIMARY customer and system now reports the cosigner when the user posts the deceased transaction for the primary customer.
28396380	Batch Job Issue → The batch job 'PCUPRC_BJ_100_01' for Customer Credit Refund transaction runs into infinite loop for the same account and generates many transactions.	Fix has been provided by setting the value of 'TXN_BACKDATE_IND' to N in PCUPRC_BJ_100_01 batch job so that system updates the payable balances properly and avoid looping issues.
28422182	Servicing → Customer Service → Transaction History → Balances tab, on posting the 'Sale of Asset' transaction, system does not clear fees or other billed expenses on the account.	Fix has been provided by modifying the code to update and clear the Late Charge / other Dues while posting the Sale of Asset Transaction.
28112741	Metro II issue → System populates CRB Account Status (acc_crb_acc_status_cd) as NULL in metro II file on running the billing job and metro II table population job.	Fix has been provided such that when billing batch is not run for the account, system does not pick that corresponding account for Metro II reporting.
28414441	Metro II issue → On posting the 'Customer Bankruptcy Reporting Indicator' (CBRI) transaction for account relation other than primary, the CIIC code is reported in J2_2 segment whereas the Customer details are reported in J2_1 segment.	Fix has been provided such that the ordering of relation is considered while deriving the CIIC code in J2 segment and the CIIC code for the relations other than primary is updated properly.
28468496	Conversion Accounts → OFSLL funded loan accounts also have the acc_conversion_dt populated with the date of migration which ideally should be populated only for migrated accounts.	Fix has been provided such that the ACC_CONVERSION_DT is populated with null value when account is created from account on boarding interface and funded from OFSLL Origination.
28560686	Servicing → Customer Service → Account Details tab, while assessing late fees system excludes those accounts with active 'SPCC_AW' condition (natural disaster impacted accounts) even when there is no legal or regulatory obligation for a lender to not assess late fee on such accounts.	Fix has been provided by removing the restriction so that system will continue to assess late fee on an account even if 'SPCC condition' with 'AW' reason code is posted.

Bug Id	Bug Description	Fix Description
26792269	Servicing → Reports screen, system fails to generate reports for 'PAYMENT ALLOCATIONS LOG' and 'PAYMENT ALLOCATIONS LOG BY GL POST DT' for Loan, Lease and Line of Credit and eventually the session is timed-out before processing the request.	Fix has been provided by introducing a mandatory field 'Account Number' which need to be specified while generating the report. This ensures only required data is pooled from large volume of data to process the report request quickly.
27622310	Servicing → Reports & Correspondence screen, BI publisher does not generate the report when special characters like ' & ' is present in the generated xml in correspondence_docs table.	Fix has been provided such that the special characters are to be replaced by their supported format to be parsed in xml correctly. For example, '&' to be replaced with '&amp;';.
27572069	Servicing → Transaction Authorization screen, system does not allow to re-authorize a transaction even if the Maker has made the necessary changes on the posted transaction.	Fix has been provided such that on reposting a rejected transaction, the fields Authorized by and Authorized Date are reset and transaction is presented to checker for re-authorization.
28502466	Servicing → Customer Service → Transaction History → Transactions tab, on posting any Fees/Charges adjustments after posting Payment Excess transaction, system does not display the allocation details in Transaction history tab.	Fix has been provided by modifying the 'View' such that the allocation details of Payment Excess amount to Fees/Charges are displayed appropriately.
28590086	Servicing → Customer Service → Summary tab, system displays incorrect due amount in the dues section if any monetary transaction is posted on account maturity date or if the batch job TXNACR_BJ_100_01 is executed before the maturity date to move payoff amount to Total Due.	Fix has been provided with code changes such that if GL date is maturity date of the account, system adds the last bill amount to the total due and displays the same in 'Total Due' field of Summary screen.
28281486	Servicing → Customer Service → Maintenance tab, if user posts a payment transaction on the same day when 'Charged Off' transaction is posted by automated batch job, system reverses the 'Charged Off' transaction and re-allocates the payment.	Fix has been provided such that system does not reverse the 'Charged Off' transaction even if user posts the payment on the same day.
28335364	Conversion Accounts → While calculating and populating delinquency categories for each of five latest Due Dates (ACC_DUE_CAT1 to ACC_DUE_CAT5) system considers contractual due day (ACC_DUE_DAY) instead of current due day (ACC_DUE_DAY_CUR) and display wrong values.	Fix has been provided such that system now considers current due day (ACC_DUE_DAY_CUR) instead of contractual due day (ACC_DUE_DAY) to derive the transaction date and to populate the delinquency categories.
28369866	Metro II issue → During metro II file validation, the loan account payment history is reported with 'E' status (which applies for Line of Credits and not loans) instead of '0'.	Fix has been provided with package level changes by updating the reporting value to 'E' for portfolio types 'C', 'O' and 'R' and '0' for other cases.
28414860	Indexing Issue → There is no index created on CHGOFF_DETAILS.AOF_CHG_ID column.	Fix has been provided by creating index on AOF_CHG_ID column.

Bug Id	Bug Description	Fix Description
28340506	Servicing → Customer Service → Maintenance tab, on posting the 'Customer Bankruptcy Reporting Indicator' (CBRI) transaction, the CIIC code and Date of 1 <sup>st</sup> Delinquency is populated as NULL in metro II file and also in Bankruptcy tab when reported for non-primary account relation.	Fix has been provided by modifying the code to set the date of first delinquency to oldest bankruptcy date in metro II file if the account is current and payment rating is '0' for all the account relationship types.
28481140	Conversion Accounts → The account_bankruptcy_history_table is setup with a limit of 30 character length and system displays an error when trying to insert full payment history details in this field.	Fix has been provided by increasing the character length of ABH_PAYMENT_HISTORY column to allow up to 2000 characters.
27012207	Servicing → Customer service → Summary screen, require Outbound Call History counter to calculate the totals at the Customer Level.	<p>A new counter 'Outbound Call History(All Accounts)' is introduced in 'Customer Information' section of summary screen to record the outbound calls at customer level and also the existing account level outbound call counter 'Outbound Call History' is renamed as 'Outbound Call History(This Account)'.</p> <p>This alerts a collector to know the total calls made to a particular customer before making an outbound call and also to comply with regulatory norms.</p>
28471318	Servicing → Customer Service → Maintenance tab, system does not refresh the payment rating on the account on posting MAINTAIN CREDIT BUREAU PAYMENT RATING transaction.	Fix has been provided such that when payment rating is changed, the column ACC_CRB_FULL_PMT_HISTORY is updated and Payment Rating tab is updated by referring to above column.
28520134	Servicing → Customer Service → Account Details tab, for accelerated accounts where the maturity date is moved up to the acceleration date, system does not allow to cancel ancillary product (insurance) attached to the account.	Fix has been provided by removing the validation of both Maturity Date and Transaction date, and system allows to post INSURANCE CANCELLATION transaction for accelerated accounts whose insurance date is greater than account maturity date. Also, on posting the transaction, the insurance status is changed to 'Expired'.
27953057	Upgrade issue → Currently the sequences with CACHE creates application issues while running OFSLL in RAC configuration and hence the Sequence Reset Script needs to be updated.	<p>Fix has been provided by adding the missing sequences in UPGRADE_FIX_RESET_ALL_SEQUENCES.SQL.</p> <p>For non-RAC environment, the sequences that are used for Number Generations should always be in 'NOCACHE' and script is modified accordingly.</p> <p>The ALTER_SEQUENCE_NOCACHE_OCI.SQL will still have the sequences with NOCACHE for sequences used in Number Generation and those are not removed from the file.</p>
28593375	Servicing → Customer Service → Collateral tab, the details entered in the 2 <sup>nd</sup> lien holder field disappears when updating/entering details into the lien release entity field.	Fix has been provided with changes in vehicle, other and home collateral tabs to address the issue and the second Lien holder details remains as-is even after selecting the Release entity.



Bug Id	Bug Description	Fix Description
27126565	Batch Job issue → The batch job RDNVNA_BJ_100_01 (AUTOMATIC VENDOR REASSIGNMENT) remains in Running status and does not complete even on processing all the records.	Fix has been provided in the batch job to successful execute and update the status to COMPLETE.
28670849	Servicing → Customer Service → Summary tab, the delinquency bucket shows incorrect data if the pre-bill days has longer duration (i.e. difference between billing and due date is closer to a month)	Fix has been provided such that on executing the SET-ACR batch job on the billing date, the delinquency bucket are updated correctly.
28512244	Servicing → Customer Service → Repossession tab, the repossession details received from GRI does not have 'Country' details and subsequently is not populated in OFSLL repossession tab.	Fix has been provided to default the Country field in Repo location and storage location block as 'US' in Repossession screen.
28540670	Servicing → Customer Service → Collateral screen, adding new collateral fails with an error due to issue in reset sequence script.	Fix has been provided by including the missing sequences in upgrade_fix_reset_all_sequences.sql.
28540925	Web Service Issue → Account On-boarding web service fails during processing due to invalid SSN error.	Fix has been provided by removing restriction of 9 digits for SSN and system now allows to enter up to max of 9 digits.
28054530	Servicing → Customer Service → Queue Assignment tab, system takes longer time to load the hard assigned queues and stops intermittently causing performance issues.	Fix has been provided by modifying the existing indexes on 'PTT_QAS_IDX' to improve performance during Queue population and the index provided as part of Patch 18 is dropped.
28569732	Servicing → Customer Service → Repo/Foreclosure → Remarketing tab, on posting a sale of asset transaction, Payment Spread is not updated in transaction table.	Fix has been provided such that on posting the transaction with correct spread as per the spread matrix, the Payment Spread is updated in transactions table.
28573904	Servicing → Customer Service → Transaction History tab, the principal balance displayed in Transactions tab and Balances tab are different for the same account and also on posting Sale of Asset transaction, the principal balance in transactions tab is not adjusted for principal reduction.	Fix has been provided by removing the mismatch between balance amount columns and system now displays the same balance amount in both Transactions tab and Balances tab.
28579054	Conversion Accounts → Index is missing on PAYABLE_BALANCES.PBL_AAD_ID due to which the conversion process is delayed since the base code uses UPDATE PAYABLE_BALANCES during conversion process.	Fix has been provided by adding new index on Payable Balances (PBL_AAD_ID) to support faster processing during account conversion.
28593107	Servicing → Interfaces → GL Transactions tab, in all the sub tabs system does not display any transaction with default display preference set to 1 Day in 'View Last' option.	Since the system is looking for current day vs. prior day transactions with default display preference (1 Day), fix has been provided to display only prior day transactions in all the sub tabs.
28596123	Servicing → Vendors → Invoices tab, when an invoice is created for amount greater than the Estimated and Approved, the 'Authorized By' field is wrongly populated.	Fix has been provided by rectifying the issue with the assignment of user code in audit column during Invoice accept/reject process, so that system displays correct 'Authorized by' and audit details.

Bug Id	Bug Description	Fix Description
28613523	Servicing → Vendors → Invoice tab → Invoice Details > Related Invoice/Work Orders, there are 2 fields named 'Invoice Status'.	Fix has been provided by changing the label for the second status field to 'WO Invoice Status'.
26881732	Servicing → Vendors → Invoice tab, when filtering the invoice records with a specific status in 'View option' drop-down list, system displays only those records which has the same status in Invoice Information, Invoice Details and Payments schedules sections.	Fix has been provided by modifying the filter criteria to display the matching invoice records based on the status in 'Invoice Information' section only, irrespective of the status in Invoice Details and Payments schedules sections.
27043397	Servicing → Batch Transactions → Payments screen, the Payment Entry tab accepts invalid accounts details in few scenarios and eventually the payment batch is stuck while processing.	Fix has been provided to validate the specified Account Number with the details maintained in the system and display an error in case of mismatch.
27600599	Servicing → Interfaces → GL Transactions tab, all the amortized transactions are not getting displayed in Transactions tab for an Amortize balance type.	Fix has been provided by removing an extra condition from UglAbaTamVL.xml and system now generates all the amortization transactions under GL Transactions tab.
28621890	Servicing → Customer Service → maintenance tab, on posting ACCOUNT SUBUNIT TRANSFER transaction with AMORTIZED BALANCE TRANSFER parameter as NO, WRITEOFF transactions are posted and new sub unit code is sent instead of the old one.	Fix has been provided such that old sub unit code is updated during sub unit transfer on posting ACCOUNT SUBUNIT TRANSFER transaction.
28497750	Origination → Funding → Application tab, there is mismatch in the total characters allowed in Producer Address field in OFSLL (80 characters) and Title tracking interface (30 characters) and as a result system fails to insert the record in title tracking file.	Fix provided such that system picks the first 30 characters in the Producer Address record to include in Title Tracking file.
28499159	Servicing → Interface → GL Transactions, system does not display the records for excess payment allocation (PAYMENT_EXCESS-FLC) in Payment Allocations Transactions sub tab.	Fix has been provided such that in GL transactions screen system displays the posted transactions for late fees and excess amount.
27933988	Metro II Reporting → In the metro II reporting file, the account status is reported as 13 closed date is not reported and as a result the same does not meet the metro II guidelines.	Fix has been provided such that in the metro II reporting file hand-off, if the account status is reported as 13 / 61 / 62 / 63 / 64 / 65 then, system reports the Closed Date as 'Last Payment Date' which is last payment made on the account or account paid off date based on the system parameter (METROII_BASE_DT_CLOSE_IND). If Y and Enabled, Paid Off Date; If N or Disabled, last payment date.
28570819	Origination → Funding screen, while funding an application, system displays an error that First Payment Date cannot be less than Contract Date even if the same is not true. Issues noticed specifically while creating loan account for New Easy Own Loans in Confidential Business Unit.	Fix has been provided by resolving the issue and to fund the application. Also upon account creation, bill is generated along with Promotions and Compensation Adjustments.

Bug Id	Bug Description	Fix Description
28621914	Servicing → Vendors → Work Orders tab, when the status of a Work Order is changed from INVOICING to COMPLETED, the invoicing record is not captured in the Work Order History tab.	Fix has been provided such that invoicing record will now be updated in Work Order History tab.
27090492	Servicing → Vendors → Work Orders tab, system does not have an option to control the automatic case status change for specific GRI cases during scheduled Batch Job (AUTOMATIC CASE STATUS CHANGE) execution.	The existing batch job is enhanced to suppress the automatic case status change by positing a specific condition. Also the posted condition is automatically removed when account delinquency days exceeds the days defined in system parameter. For more information, refer 'Enhancements' section.
28398248	Origination → Underwriting → Verification → Edits tab, system displays an error while validating the Edits for Decision checklist since both 'Expected Value' and 'Actual Value' are set to 'Y' and Actual value is not getting assigned.	Fix has been provided with package level changes such that the Actual value has been assigned as 'N' while executing the edit XVL_ADC_ACK_CHECKLIST and system updates the Actual Value properly for all Loan, Line and Lease applications.
28408001	Servicing → Batch Transactions → Payment Maintenance screen, system does not consider the payment for computation if received on the expiry date of the account and settlement records were not updated with the paid amount.	Fix has been provided such that system considers only Transaction date and not time stamp so that the 'ACCOUNT SETTLEMENT PROCESSING' batch job is able process the payment made on settlement expiry date.
28332496	Servicing → Customer Service → Transaction History → Transactions tab, system does not create GL entry for reversed Payment Transaction since on reversing the payment using PRECONV_PAYMENT_REV, payment allocation is posted with PAYMENT transaction code instead of PRECONV_PAYMENT_REV.	Fix has been provided with code changes to post the payment allocation with PRECONV_PAYMENT_REV transaction code when Payment is reversed using PRECONV_PAYMENT_REV with ITUPRC_BJ_100_01 Batch job.
28444126	Servicing → Batch Transaction → Payment Maintenance tab, system does not show the records which are being moved from 'Suspense' to 'Valid' account.	Fix has been provided with query changes and system now displays the records which are moved from 'Suspense' to 'Valid' account.
28497738	Batch Job Issue → The job to handle the reversal of CHARGE OFF processing in SET-TPE does not process the request on execution when handing multiple expense transactions (EOTH1_CHGOFF and FLC_CHGOFF).	Fix has been provided to handle the looping issues in batch job TXNCHG_BJ_100_03 to process the records successfully.
28603090	Servicing → Customer Service → Transaction History → Work Orders tab, when account has been charged-off, the work order is moved to PENDING ON HOLD status since the batch job SET-GRI: AUTOMATIC CASE STATUS CHANGE does not exclude delinquency days.	Fix has been provided to exclude charged off accounts from being updated to PENDING ON HOLD status based on delinquent days.
28492248	Servicing → Batch transaction → Payment maintenance screen, after changing the payment information and posting the transaction; if there is an error, system displays the error message but does not go back to the Payment transaction screen even on clicking 'Yes'.	Fix has been provided such that system reverts to payment transaction screen on clicking 'Yes'.

Bug Id	Bug Description	Fix Description
28870663	Origination → the CUSTOMER CATEGORY field is not displayed in the header segment of the Applicant in Origination.	Fix has been provided such that when the value of system parameter CMN_CORE_BANK_IND is Y, then Category field is displayed in the header segment of the applicant tab in Origination.
28910453	In SERVICING → SUMMARY → CUSTOMER INFORMATION, the list of customer displays all the customers even though the customer is disabled.	Fix has been provided such that system displays only the list of those customers who are enabled on that account.
28921188	Metro II → When SWAP Relationship Transaction (ACC_SWP_CST_RLTN) is posted on the account, system does not update Metro II Relationship in CUSTOMER_ACCOUNT_RELATIONS table.	Fix has been provided such that when user posts SWAP Relation non-monetary transaction, CAR_RELATION_TYPE_CD and CAR_METRO_II_REL_TYPE_CD are updated properly.
28963248	Servicing → Summary screen, the summary screen lists all the collaterals on the account but however if any collateral is SUBSTITUTED or INACTIVE, summary screen does not indicate the STATUS of the collateral.	Fix has been provided by adding collateral status in collateral block and Servicing > Summary screen displays the details.
28551359	Credit Bureau Pull parsing issue → System fails to parse the credit bureau Experian Equifax (EFX) response.	Fix has been provided by sharing latest libraries post the merging from the previous immediate release.
28390873	Servicing → Vendors → Work Order History tab, the Remarketing Work Order does not populate the Work Order history with prior statuses.	Fix has been provided by adding cycle status in vendor setup for Generic Auction Interface (GAI) and now system inserts the values in work order status history.
28429740	Web Service Issue → During account activation through Account On-boarding web service, applications received with APPLICANT.CLASS =EMP are not being marked as "Secured", though customer class = EMP.	Fix has been provided with code changes such that system marks the accounts as secured when EMP is being passed for ClassTypeCode in the account on-boarding request.
28551294	Web Service Issue → Account On-boarding web service fails while funding an application with account post-maturity since it fails to identify the post maturity Index record.	Fix has been provided such that system identifies the index type code from Request XML with reference to index type code and creates the account.
28404971	Servicing → Customer Service → Maintenance tab, system displays an error while posting the Extension Override transaction and does not allowed to post extension beyond 5 buckets.	Fix has been provided to allow the system to post Extension Override beyond 5 buckets even if the account is seriously delinquent.
28128688	Batch Job Issue → The Metro II batch job skips some of the accounts on due date and subsequently those accounts are picked up by the same batch job during month end processing. As a result, the volume of records processed during month end is higher creating performance issue.	Fix has been provided such that for those records which are skipped on due date, system updates the Payment History date so that those accounts are not picked up for that particular month end processing.
28372872	Servicing → Vendors → Invoices tab, when the status of a Work Order is changed from INVOICING to COMPLETED, system does not post Call Activity and Call Action Results.	Fix has been provided such that system posts the call activity depending upon the setup maintained for the vendor cycle status change.

Bug Id	Bug Description	Fix Description
27572241	Batch Job issue → system displays an error on processing the batch job TXNTIP_BJ_100_01 for termination processing call activity and does not update the account number.	Fix has been provided to populate the account number on executing the batch job for posting call activity as part of termination processing.
28685720	Servicing → Customer Service → Transaction History → Transaction tab, when account sale transfer transaction is VOIDED, system does not reverse the Sub Unit back to original Sub Unit.	Fix has been provided such that on VOIDING an account sale transfer transaction, the Sub Unit Assignment has been done.
28550316	Batch Job issue → The batch job OUTPUT LIEN TRACKING FOR DATA CHANGE in SET-LNT results in error during processing and fails to update the records.	Fix has been provided with code changes such that if both 'Lien data change' and 'Lien Condition Change' are present on account, the same are closed while processing the batch job.
28569732	Servicing → Customer Service → Repo/Foreclosure → Remarketing tab, on posting a sale of asset transaction, Payment Spread is not updated in transaction table.	Fix has been provided such that on posting the transaction with correct spread as per the spread matrix, the Payment Spread is updated in transactions table.
28573904	Servicing → Customer Service → Transaction History tab, the principal balance displayed in Transactions tab and Balances tab are different for the same account and also on posting Sale of Asset transaction, the principal balance in transactions tab is not adjusted for principal reduction.	Fix has been provided by removing the mismatch between balance amount columns and system now displays the same balance amount in both Transactions tab and Balances tab.
28499159	Servicing → Interface → GL Transactions, system does not display the records for excess payment allocation (PAYMENT_EXCESS-FLC) in Payment Allocations Transactions sub tab.	Fix has been provided such that in GL transactions screen system displays the posted transactions for late fees and excess amount.
28366124	Servicing → Batch Transactions → Advances → Advance Entry tab, system does not support reversal of advance transaction effectively on clicking of 'Reverse' button.	Fix has been provided by updating the editable fields to table so that on Save, the 'Reverse' and 'Modify' transactions are done though the corresponding package. System now reverses the transaction on the account and reposts new value with reason code.
28614299	Servicing → Customer Service → Maintenance tab, the INT AMORT REV transaction is mapped to new sub unit instead of retaining old sub unit where the payment is posted.	Fix has been provided such that INT AMORT REV transaction is mapped to old sub unit where the payment is posted.
28526164	Servicing → Customer Service → Transaction History → Transactions tab, on posting an excess payment (greater than payoff amount) for interest bearing loan account with promotion type being CASH, system displays an error and does not allocate the payment to the interest component.	Fix has been provided by modifying the PMT_ALLOCATION procedure so that during the validation, the interest balance is deducted from outstanding amount for SAME AS CASH type promotion loans and the account status is updated as PAID OFF.

Bug Id	Bug Description	Fix Description
28660986	Servicing → Customer Service → Transaction History → Transactions tab, system posts Late Fee charges on the account as per credit practice rule even though there is no pending due on the account and also since the due payment made was not within current time period (due date1 to grace date (transaction date)).	Fix has been provided by adding a validation to check if Delinquent Due amount is zero. If Yes, then system performs the existing validation to check if total payment made is equal to total delinquent amount and if both are satisfied, Late fee is not assessed.  Additionally, fix is provided to consider Primary indicator during total due amount calculation using Due Date History.
28670383	Servicing → Customer Service → Account Details → Contract Information → Compensation tab, on posting a Loan Sale Transfer transaction for an account which already has compensation adjustments, system posts a duplicate transaction with 'ACC_COMP_ADJ_MINUS' details.	Since the duplicate Compensation record is inserted during subunit transfer, fix has been provided to resolve the same and post only Loan Sale transaction with the total of all compensation adjustments made before the sub unit transfer.
28682885	Web service issues → The PUT method for application update web service allows only numeric data type in Collateral Details and Identification Number fields, whereas the POST method for the same accepts a string type.	Fix has been provided with XSD changes in applicationupdate.xsd file to allow string type for application update PUT transaction.
28696411	Metro II issue → OFSLL does not derive and populate ECOA code required in base segment field as per Metro II reporting guidelines.	Fix has been provided such that during Account On-boarding if user does not provide the ECOA code for Primary applicant then system creates the customer's ECOA code as '1' by default.
28697151	Servicing → Interfaces → GL Transactions → Account tab, the FLC/FNSF and Reversal transactions are displayed in Payment Txns tab by default which ideally should show only under 'Monetary Txns' tab.	Fix has been provided by introducing new 'Allocation Transactions' section in 'Monetary Txns' tab to display the account related FLC/FNSF and Reversal transactions.
28700524	Account Acceleration issue → For precomputed accounts, the standard payment amount is changed when account has been accelerated. This ideally should not happen since the payment on account should remain as is and same amount should be reported to Metro II.	Fix has been provided with new transaction parameter PAYMENT AUTO COMPUTE INDICATOR for account acceleration transactions. If the values is set to 'Y', system posts PC2SI transaction to update the changed Payment Amount. If set to 'N', PC2SI transaction is still posted to update the original payment amount. However, there is no change to reversal and repayment schedule.
28717240	Servicing → Vendors → Invoices tab, for authorized invoices specifically when invoice amount is greater than Estimated amount, system displays incorrect user details in 'Authorized By' field.	Fix has been provided by correcting the logic of user code assignment in 'UVNVID_EL_100_01.PKB' for both INTERNAL and GAI vendor invoices
28718246	Servicing → Customer Service → Correspondence tab, in case of an error on screen, the customer details and contract information details displayed on screen disappears. However, the information is populated on click of refresh button.	Fix has been provided by removing the exception and the issue with rollback statement since the same resets all the view object and makes all the account data to disappear across all the screens.

Bug Id	Bug Description	Fix Description
28729197	Servicing → Customer Service → Transaction History → Transaction tab, system does not allow to reverse WAIVE SKIP expenses and instead displays an error indicating that reversal is not allowed for checker responsibility.	Fix has been provided by removing the authorization check for Checker responsibility and system now allows to reverse the Waive Expense transactions.
28741423	Web Service issue → Loan activation fails while processing the account on-boarding web service request due to presence of special character (Apostrophe) in the last name.	Fix has been provided with XSD changes in accountboarding.xsd and system allows to create an account with special characters like Apostrophe.
28741724	Servicing → Customer service → Call Activities tab, on clicking the Filter option to sort the data in 'Call Action' and 'Call Result' fields, system displays a drop-down option instead of being blank (free-form field) for selection.	Fix has been provided by replacing the drop-down list with free-form text input field for filtering the data in 'Call Action' and 'Call Result' fields.
28598223	Servicing → Customer Service → Maintenance tab, currently when system is under maintenance (i.e. system parameter is 'Y'), on posting any transaction with Authorize Indicator as 'YES', system auto assigns 'Post Override' indicator to 'YES' which in-turn overrides the System Maintenance check and posts the transactions.	Fix has been provided by removing the auto assignment of Post Override indicator to 'YES' so that it does not skip the System Maintenance check.  Accordingly, on posting an Authorization or reverse transaction while the system is under maintenance, the status is updated to 'HOLD'. But for Reject transactions, the System Maintenance check is not considered.
28720246	Servicing → Customer Service → Summary screen, on posting CHANGE TO PRIMARY CUSTOMER non-monetary transaction, system by default displays the details of disabled customer in both Customer Details tab as well as on Summary screen.	Fix has been provided such that on posting the transaction, the disabled customer details are not displayed in both Customer Details tab as well as on Summary screen. Also, on posting the deceased transaction, system updates the ECOA code for that particular customer as deceased and enabled indicator as Y.
28741349	Origination → Funding screen, while funding or creating a loan for an SCRA customer with existing loan, system validates for SCRA Order number and fails to create the record if the same does not exist. SCRA Order number is required for SCRA customers for new loans which does not exist on old migrated loans.	Fix has been provided by removing the SCRA order number validation while funding or creating a loan for an SCRA customer and also the SCRA field is made as not mandatory in Origination → Funding screen.
28744268	Collections → Repossession → Collateral → Tracking tab, system does not allow to edit the fields in Tracking Item Details section and displays an error 'Cannot load asset tracking as record already exist'.	The issue exist only for 'Other' and 'Home' collateral types and fix has been provided by extending the edit functionality to all collateral types in Tracking Item Details section.
28745736	Metro II issues → The metro II batch job does not pick some of the migrated accounts for reporting if the value for CUS_CRB_RPT_IND is NULL. But on querying the account, the value of above parameter is N.	Fix has been provided by adding NVL (Null Value) condition to CUS_CRB_RPT_IND so that if value is NULL, its considered as NO and all accounts including migrated ones are picked up for metro II reporting.

Bug Id	Bug Description	Fix Description
28702713	Servicing → Vendors → Work Order History tab, on rejecting an Invoice record, the Work Order status is updated to OPEN but the Work Order Status history is not updated with the previous status of INVOICING.	Fix has been provided to insert the record into Work Order Status History when the Work Order status is changed to OPEN due to Invoice Rejection.
28768021	Servicing → Vendors → Invoice tab, while searching for an invoice by filtering the searching criteria using the View options Status = ALL and specific Invoice #, the displayed results are not as intended.	Since the search functionality considers the time stamp of invoice to fetch the results, fix has been provided to look for only Date instead of time stamp while fetching the results.  Note: For existing records, the date stamp is to be removed for the search to work as indicated above.
28780071	Credit Bureau reporting issue → The title tracking interface reports only Primary asset and collateral with Active status. When the asset is substituted, both the Substituted and the Active collateral are set to SFP (Collateral Sent to Dealertrack) even though only the Active has been sent.	Since the Substituted asset would not be picked up for reporting to DealerTrack, fix has been provided to mark only the Primary asset to SFP (Collateral Sent to Dealertrack).
28779511	Servicing → Customer Service → Transaction History tab, for pre conversion payment reversals, Payment allocation GL date is assigned to current system date instead of GL date. This causes Additional Record Types/Documents to be Created in external interface.	Fix has been provided by mapping the GL postdate to PAL_GL_POST_DT column so that system assigns the GL date for pre conversion payment reversals instead of current system date.
28697794	Metro II reporting issue → For CHARGED OFF accounts, upon user request, system reports the customer's ECOA code as either T or Z on any of the customers of the account after few cycles. But system still continues to report the same code for those customers in subsequent cycles if company parameter is 'Monthly' in METRO II FILE DATA SELECTION CRITERIA.	Fix has been provided such that even if/not the METRO II FILE DATA SELECTION CRITERIA company parameter is 'Monthly', system stops subsequent reporting to customers when account is charged off and customer is reported either T or Z.
28740915	ADF Issue → System freezes while resizing the width of columns in UI and also displays extra spaces in LOVs on using the application in Chrome, IE and Microsoft Edge browsers.	Fix has been provided with a patch to resolve the ADF issue. For Middleware version (12.2.1.3.0) the patch provided also addresses the other reported issues. ( <a href="#">Link to patch download</a> ).
28762901	Servicing → Batch Transaction → Payment Maintenance screen, for suspense payments system allows to modify Date, Currency or Amounts fields and as result the same does not create appropriate GL entries.	Fix has been provided by making the Currency, Date and Amount fields as Read-Only when the status of payment is SUSPENSE to handle both normal records and multi account records.
28778132	Servicing → Customer Service → Correspondence and Letters screen, the Recipient field and FAX field in UI are hard coded to P (PRODUCER) instead of referring to lookup type RECIPIENT_TYPE_CD and RECIPIENT_MODE_CD respectively.	Fix has been provided by removing the hard-coding in Recipient type and FAX fields and the same now refers RECIPIENT_TYPE_CD and RECIPIENT_MODE_CD lookup types.
28779249	Vendors → Invoice screen, on successful posting of expense transaction, the 'Txn Post Dt' is being set to the 'Invoice Dt' and does not get updated to the actual 'Txn Post Dt'.	Fix has been provided such that the 'Txn Post Dt' in transaction screen is taken as reference to update 'Txn Post Dt' in Invoice screen.



Bug Id	Bug Description	Fix Description
28795980	Servicing → Customer Service → Transaction History → Transactions, on reversing a PAID OFF transaction, system does not post the Reverse Amortize Write-Off transaction automatically.	Since the issue has occurred after updating the fix for bug 28617780 released in previous patch (PS 20), the same has been reverted and system posts INT_AMORTIZE_WTOFF_REV transaction on reversal.
28804793	Servicing → Transaction History → Sale of Asset Transaction tab, When a loan sale is voided on a day other than loan sale date, the transaction is backdated to original loan sale date but the interest component is not calculated correctly.	Fix has been provided such that on Voiding a Loan Sale transaction, system splits the interest component and is displayed in Sale of Asset screen.
28804652	Servicing → Transaction History → Sale of Asset Transaction tab, when a Loan Sale is posted prior to the payment on account, the interest component is not calculated properly.	Fix has been provided such that when a Loan Sale is posted prior to the payment on account, the interest component is split as expected.
28812692	Servicing → Customer Service → Repo/Foreclosure → Remarketing tab, on clicking the 'Post Transaction' button system posts Sale of Asset transaction with Slot = 1.	Fix has been provided such that the Sale of Asset transaction is posted to Slot = 0 as intended.
28825816	Servicing → Customer Service → Maintenance tab, while posting INDEX/MARGIN RATE CHANGE transaction, system allows to specify any MARGIN rate while posting the transaction.	Fix has been provided by defining a validation check to determine if the specified value is within the max cap limit for the account and display an error accordingly.
28743632	Servicing → Queue Assignment screen, selecting a Hard Assigned queue from drop down list takes longer to load creating performance issue. Also same issue reported while re-assigning user for the hard assigned queue.	Fix has been provided by increasing the Sequence Cache size to address the search issue and update code fixed to address the update issue.
28857588	Servicing → Collateral screen → For Title Tracking, the file received from DealerTrack is updating the Lien status without considering the status of the Collateral.	Fix has been provided such that for incoming file received from DealerTrack, system updates the Lien status only for Active Collateral.
28854769	Servicing → Customer Service screen, on selecting the Show All radio button to view the related Customer accounts, the fetch response time is slow creating performance issue.	Fix has been provided by tuning the fetch query to handle the response time and to display the records as intended.
28813074	Hook Request → whenever GL posting is changed, a hook call is required which can help to write notifications to other systems in custom layer.	Fix has been provided with a hook call in the existing hook jsccprc_ex_000_01.
28832851	Credit Bureau Reporting → As per chapter 13 of credit practices rule, the Bankruptcy ECOA 'T' reporting and removal of Bankruptcy data for non filer is not being reported correctly even after multiple runs.	Fix has been provided such that system reports the non-petitioned customer's ECOA code as 'T' (marked as terminated) excluding any of the relations whose CIIC code is either 'C' or 'D'.

Bug Id	Bug Description	Fix Description
28863605	Servicing → Batch Transactions → Payment Maintenance screen, if a backdated payment is posted on a date after the paid off date and before migration date, the same is marked to 'S' (suspense). System does not allow to reverse a suspense payment if the effective date is prior to account conversion/migration date.	Fix has been provided such that if the payment status ='S' and Account Number is not 0; system allows to modify payment amount, date and currency. Also, a comment is posted on corresponding account with old and new values.
28890752	Access Key Configuration issue → The FLS access code in FLS_ACCESS table FFL.SER.UCS.BUSINESSTRACKINGATTRIBUTE.EDIT.BUTTON is incorrect.	Fix has been provided by modifying the seed data of access code to FLL.SER.UCS.BUSINESSTRACKINGATTRIBUTE.EDIT.BUTTON.
28872433	Metro II reporting issue → System does not update the past due amount correctly in metro II file and includes the entire delinquent due amount which should ideally exclude the most recent due bucket amount.	Fix has been provided such that system considers the delinquency grace days and deducts the due amount from overall delinquency amount during metro II reporting.
28877254	Servicing → Batch Transactions → Payment Maintenance screen, when a backdated payment is posted, the same is marked to 'S' (suspense) and system displays as posted in the maintenance screen but actually is not posted on to the account.	Fix has been provided such that if the payment status ='S' and Account Number is not 0; system allows to modify payment amount, date and currency. Also, a comment is posted on corresponding account with old and new values.
28887440	Servicing → Vendors → Work Orders tab, when an invoice is rejected the status of Work Order is not getting reverted to OPEN from INVOICING.	Fix has been provided such that when the invoice proceed is rejected, the Work Order status is changed to OPEN and Remarketing status is set to INVOICE REJECTED.
28946036	Credit Bureau reporting issue → as per credit bureau reporting guidelines the Special Comment Code AX should only be reported on the account when there is a repossession and the vehicle is sold with account being paid off. But system wrongly reports AX code on a repossession account even if the vehicle was not sold.	Fix has been provided such that along with the existing criteria, system also checks if account has 'SOLD' condition before initiating AX call activity. So currently, <ul style="list-style-type: none"> <li>• If account has REPO condition and Write Off balance - system reports AU code.</li> <li>• If account has REPO condition and is SOLD, and no Write-Off - system reports AX code.</li> <li>• If account has REPO condition and No Write-off – system reports with no SPCC code.</li> </ul>
28945678	Metro II reporting issue → though the account has correct rating, the same is reported wrongly in metro output file which is either blank or 0 for many matured accounts.	Fix has been provided by removing the LV_BILLING_RECENCY validation such that system now reports the Payment rating as-is from the account to metro ii file after maturity.
28903648	Batch Job issue → Customer servicing queue processing batch job QCSPRC_BJ_100_01 fails during processing since the same is picking unnecessary records in assignments table by the batch job cursor.	Fix has been provided by adding the clause WHERE ASG_ASSIGNMENT_TYPE_CD = 'CSS'; in QCS_ASG_EVW view definition to resolve the issue.

Bug Id	Bug Description	Fix Description
28984271	Servicing → Batch Transactions → Payment Maintenance screen, after applying PS 14.4.0.0.23, when a payment is posted on an active account the same is displayed with two transactions instead of one payment in the Payment Maintenance screen.	Fix has been provided by reverting the changes done in PS 14.4.0.0.23 and the Payment maintenance now shows only single record in payment transaction section.
29288440	The 'Mailing' indicator checkbox in Address Information section of Origination → Funding → Business → Address tab is not present in Servicing For Business in Customer Services → Customer Details → Business Address tab.	Fix has been provided by including the Mailing indicator checkbox in Servicing → Business Address tab. If the option is checked in Origination, after funding the same is updated in Customer service screen also.

## 4. Patch Release 14.6.0.0.2

### 4.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

### 4.2 Seed Data changes for Impacted Bugs

NA

### 4.3 Patches and Bugs

Bug Id	Bug Description	Fix Description
30023450	SR: 3-20399067001 Web service issue → During account boarding, the tracking attributes are not being updated in the order that they are sent.	Fix provided with package level changes such that the account tracking attributes now inserts the data in the same order as sent in the request.
30018124	SR: 3-20479401631 Origination → Applicant Details screen, the License # field has no format defined whereas the same field in Account /Customer information screen has 4-3-4 digits format separated by hyphen.	Fix provided by defining the same format used for Customer Detail License Number to Applicant License Number. In addition, changes are done to Customer Information screen > License # field to update the format only after tab out and later update to Customer Detail main block.
29661113	SR:3-19571171491 Batch Job issue → While processing the billing batch job ACCDMP_bj_100_01, the billing method APP_BILL_METHOD_CD is not taken from the legacy system. Instead it is pulled from the product maintenance for the product mentioned in the dat file during conversion and as a result the order of assignment of values during the insertion is wrong.	Fix provided by correcting the order of the insertion during the batch job processing. In addition, since the acc_state_cd was going as null, NVL clause is added during insertion.
29661078	SR:3-19571772891 Servicing → During account conversion, system wrongly selects Insurance Credit Card details specifically if the customer details are not migrated and the values don't exist.	Fix has been provided such that the credit card detail upload process is deprecated and account is successfully converted even when credit card details are not passed.

Bug Id	Bug Description	Fix Description
29468009	SR: 3-19571772906 Some inconsistencies have been noted in Control files such as; inconsistent date format (DD/MM/YYYY), the not null columns are missing, and few columns present in the open interface manual for migration are not present in the ctl files and vice versa. Need a detailed review on the API process.	Fix has been provided and all the noted discrepancies in control files have been updated and API_ACCOUNTS table gets updated for Loan, Line and Lease accounts.

## 5. Patch Release 14.6.0.0.3

### 5.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

### 5.2 Seed Data changes for Impacted Bugs

NA

### 5.3 Patches and Bugs

Bug Id	Bug Description	Fix Description
30286027	SR: 3-20788542401 An application associated with counter offers has the status as 'CONDITIONED' instead of 'COUNTER' since in UI search page, APP_STATUS_CD is referred instead of displaying the lookup description.	Fix has been provided such that Search result screen now displays appropriate description of the status of application.
30268199	SR: 3-20911037441 In 'Customer Service → Summary → Customer Information', both Gender and Email have same value (Female).	Issues has been fixed such that Gender and Email does not have same value. Also the Email id displayed in both tableLayout and FormLayout duplicates same value, so email available in Form Layout is removed.
30233068	SR: 3-20840815511 While reversing the payment transaction, payment maintenance page displays an error message. However, user is able to reverse the same payment from the Payment search screen.	Fix has been provided such that when payment is posted on the account and payment is reversed from the payment maintenance screen, system does not display any error.
30242194	Access keys need to be provided for the following buttons/widgets: <ul style="list-style-type: none"><li>- Copy Application in Underwriting and Funding</li><li>- Process Application and Pre-qualify application in application entry</li><li>- Select Pricing and Re-score in Decision tab</li><li>- Calculate in Contract tab of funding</li></ul>	Fix has been provided and new set of access keys are provided for the mentioned buttons/widgets.

## 6. Patch Release 14.6.0.0.4

### 6.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

### 6.2 Seed Data changes for Impacted Bugs

NA

### 6.3 Patches and Bugs

Bug Id	Bug Description	Fix Description
30565324	SR: 3-21605117021 Daily Interest Amortization → Daily interest amortization should start on 'Contract Date', not a day after 'Contract Date'. Next run should be next date, not next month-end.	Fix has been provided to update the Tam run date next on 'Contract Date' in Account_Balances_Amortize table while creating an account instead of 'Contract Date + 1'.
30531867	SR: 3-21522110791 Recurring ACH and final payment → Final Recurring ACH payment stays to be the same monthly payment amount, which in many cases causing customer to over pay on their final payment and causes the company to, have to print and mail a refund check.	Fix has been provided to pull the payoff amount, when payoff amount is less than the ACH amount. These changes done only to the package generating NACHA format file.
30521894	SR: 3-21508592951 License Number Format issue → There is no standardize driving license number format that will satisfy all regions/countries. Also the SSN/national ID format are not driving license number format.	Fix has been provided by removing the format pattern, which License number fields have their converter attribute set to national id format.
30513155	SR: 3-21463856511 Military Deactivation On Maturity Account → SCRA deactivation was made 31 days after the Maturity date and system indicates that accepts the transaction, when validating after the deactivation date it is not reflected and when it is validated in "Customer Services → Maintenance" shows an error.	Fix has been provided by modifying the code to consider the previous payment amount instead of calling calculator while posting 'BORROWER OFF MILITARY DUTY' transaction if user selects SCRA OFF PAYMENT CALC METHOD as "RESTORE ACCOUNT PAYMENT".
30353946	SR: 3-21134842351 Telecom details not validating AM & PM → User has observed Updating a telecom details to call a customer at a specific time system fails with validation "End time must be greater than the start time". This happens when the Start Time is 12.00 PM and End Time 5 PM.	Fix has been provided, now the system considering PM and AM values.

Bug Id	Bug Description	Fix Description
30194840	SR: 3-20636583451 Approved itemizations are blank → Approved itemizations are blank when the application is auto approved by the system.	Fix has been provided, make sure all CRB services are running in System Monitor. Application having CRB Pull =Y, gets auto approved, itemizations with values are reflected in Underwriting.
30591034	SR: 3-21663990961 Amortization WRITE OFF issue → Amortization balance Write Off transactions are missing after CHGOFF/PAID status change.	Fix has been provided by modifying the code to allow the amortization transactions posting for waive off/paid off/charge off status.



# 7. Patch Release 14.6.0.0.5

## 7.1 Enhancements

Ref No.	Enhancement	Description
OFSLL_PMG_RQ T_896	Changes in TUC request and response file	To send mother's maiden name along with the SSN, First Name and Last Name for credit bureau file.

## 7.2 Changes in TUC Response

### 7.2.1 Overview

In order to maximize effectiveness of the Credit Bureau file retrieval logic, "Mother's Maiden Name" is provided along with SSN, First Name and Last Name. Currently Credit Bureau pull is done with only these 3 parameters, now "Mother's Maiden Name" is also provided to send it in the request.

### 7.2.2 Description

1. Provided "Mother's Maiden Name" in following screens.
  - Origination > Bureau > Consumer > Applicant/Customer Details
  - Origination > Bureau > Consumer > Report Header
  - Customer Service > Customer Service > Bureau
2. While adding Bureau Details, based on the selected applicant and/or spouse, system populates the "Mother's Maiden Name" from the Applicant > Applicant > Other Details > Mother's Median Name respectively.
3. System allows to modify the field and on click on save, system should save this field and show in the header segment of the record of 'Applicant/Customer Details'.
4. Provided NM012Mother Median Name immediate after the first NM01 segment as per the existing logic. Here, Mother Median Name is limited to 25 characters and the remaining 36 characters as blank [total length of this segment is 66].
5. If the Mother Median Name is null or blank, system doesn't send the additional segment.
6. Now, system will get the two NM01 segments from the bureau. Once we received the response from the bureau, system shows the Mother Median Name in the Report header section by parsing the NM01070F2FAJARDO. If the 9th position sting is '2', then system stores the sting from position 10 to 25 in the mother median name [this change is only in origination].

### 7.2.3 Screen shots

Origination > Bureau > Consumer > Applicant/Customer Details

**Bureau Details**

Type: MANUAL  
Bureau: TUC  
# 1

Status: PENDING  
Dt: 01/08/2020  
Report: CREDIT REPORT

Credit Bureau Reorder #:   
\* App Ind:

**Applicant/Customer Details**

Type: PRIM  
First Name: DEALERTRACK  
MI:   
Last Name: RAKESH  
Status: PENDING  
Birth Dt: 01/01/1980  
SSN: XX-XXX-5566  
Suffix:   
**Mother's Maiden Name: BOINA**

\* Include Debt:   
\* Populate Debt:

Postal Type: NORMAL ADDRESS  
Country: UNITED STATES  
Address #: 1111  
Street Pre:   
Street Name: MARCUS  
Street Type:   
Street Post:

Apt #:   
Address Line 2:   
Zip: 11040  
Zip Extn:   
City: NHP  
State: NEW YORK  
Phone: (516) 743-1234

Origination > Bureau > Consumer > Report Header

Search/Task: Underwriting: 0000001023 Review Requests (Pending: 0)

Application: 0000001023: RAKESH DEALERTRACK

Dt	App #	Sub Unit	Status	Origination Stage Code	Producer Name	Producer Contact Number	Existing Customer	Duplicate Application	Contact	Sales Agent	Branch	P
09/27/2017	0000001023	UNDEFINED	NEW - REVIEW RE...	REVIEW	1234 : DEALER TR...	(084) 749-5739	N	Y			USHQ	

Type	First Name	MI	Last Name	Status	Birth Dt	SSN	Suffix	Mother's Maiden Name	Include Debt	Populate Debt	Postal Typ
PRIMARY	DEALERTRACK		RAKESH	COMPLETED NO H...	01/01/1980	xx-xxx-5566		BOINA	N	N	NORMAL

**Report Header**

Bureau	First Name	MI	Last Name	SSN	Birth Dt	Mother's Maiden Name	Report Dt	Onfile Dt	Credit Report Id	Best Match
TUC	DEALERTRACK		RAKESH	xx-xxx-5566	01/01/1980	BOINA	01/08/2020	01/08/2020	25665	Y

Customer Service > Customer Service > Bureau

Customer Service

Summary Collections Customer Service Account Details Customer Details Customer Preferences Transaction History Print Modes Bankruptcy Repo/Foreclosure Deficiency Collateral Bureau Timeline Cross/Up Sell AC

**Bureau Details**

IMPORTANT: Access to credit reporting agency systems is for authorized users and only for permissible purposes. Unauthorized access is prohibited under the Fair Credit Reporting Act and is punishable by a \$7500 fine and/or 1 year in Federal prison per occurrence

Type	Bureau	#	Status	Dt	Report	Credit Bureau Reorder #	App Ind
MANUAL	TUC	2	FAILED	12/25/2019	CREDIT REPORT		N
MANUAL	TUC	2	COMPLETED	02/26/2019	CREDIT REPORT		N

**Applicant/Customer Detail**

Type	First Name	MI	Last Name	Status	Birth Dt	SSN	Suffix	Mother's Maiden Name	Address Type	Country	Address #
PRIMARY	MILDRED	T	SOD	FAILED	04/22/1976	xx-xxx-5838		BOINA	NORMAL ADDRESS	UNITED STATES	500

## 7.3 Seed Data changes for Impacted Bugs

NA

## 7.4 Patches and Bugs

NA

## 8. Patch Release 14.6.0.0.6

### 8.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

### 8.2 Seed Data changes for Impacted Bugs

NA

### 8.3 Patches and Bugs

Bug Id	Bug Description	Fix Description
30736003	SR: 3-22015615216 METRO II issue → The metro II data fields for charge off accounts, which are paid are not populated as per guidelines.	Fix has been provided such that when the account is Charged Off and paid in the immediate reporting, below provided fields are set with the corresponding values: MET_BASE_CUR_BALANCE & MET_BASE_AMT_PAST_DUE = zero MET_BASE_BILLING_DT = Paid Date  If MET_BASE_AMT_PAST_DUE = 0 then Last Payment Date.  MET_BASE_DT_CLOSED = For Installment and Mortgage accounts (Portfolio type codes I & M), zero fill. For Revolving, Open and Line of Credit accounts (Portfolio type code R, O and C), if the account is closed, report the date the account was closed to further purchases. Otherwise, zero fill.
30784360	SR: 3-22015615201 METRO II issue → The metro II metro ii data fields for charge off accounts are not populated as expected as per guidelines	Fix has been provided, such that when the account is Charged Off, in the immediate reporting, below provided fields are set with the corresponding values: MET_BASE_DT_CLOSED = For Installment and Mortgage accounts (Portfolio type codes I & M), zero fill. For Revolving, Open and Line of Credit accounts (Portfolio type code R, O and C), if the account is closed, report the date the account was closed to further purchases. Otherwise, zero fill.

30863048	<p>SR: 3-21522680131</p> <p>Collections → Issue in "Collections" tab in the calendar area, where NSF (Non-Sufficient Fund) processed for the account for the payment made shows as PAID in the Calendar. This affects interpreting the calendar, since NSF FEE charge not applied to the account.</p>	<p>Fix has been provided such that system reflects the actual status of the payment if the account is processed for NSF for the payment applied. NSF fee is also updated.</p>
30834802	<p>SR: 3-22194669801</p> <p>The warning "AN ONE TIME ACH ALREADY EXISTS WITH SAME DEBIT DATE" is showing in the third ach creation attempt. Instead, this should show at the second ach creation.</p>	<p>Fix has been provided such that the condition to raise the warning - which includes the count of ach for an account on any debit date, is changed. User gets the warning while creating a second ach on any debit date instead of third creation attempt.</p>
30827769	<p>SR: 3-22132369171</p> <p>When an application is funded with amortization method as FASB, error ORA-06502: PL/SQL: numeric or value error' is displayed because the nested table 'pv_rate_sch_tbl' was not having any record.</p>	<p>Fix has been provided by adding a check to identify whether records are available in the amortization table before proceeding with data population.</p>
30808983	<p>SR: 3-22146719418</p> <p>In the current conversion process, which loads the transaction with payment allocations, creates the payment allocations with charged-off balances.</p>	<p>Fix has been provided such that when funding an account through Conversion API, a check added for the charge off accounts during payment allocation. The payment components are chosen based on the account charge off date.</p>
30468147	<p>SR: 3-21210398881</p> <p>Error when posting payoff payment during Same-as-Cash promotion period.</p>	<p>Fix has been provided, now system does not show error while posting payoff payment during Same-as-Cash promotion period.</p>
30353946	<p>SR: 3-21134842351</p> <p>Telecom details are not validated with AM &amp; PM. User has observed Updating a telecom details to call a customer at a specific time system fails with validation "End time must be greater than the start time". This happens when the Start Time is 12.00 PM and End Time 5 PM.</p>	<p>Fix has been provided, now the system considering PM and AM values during validation.</p>

## 9. Patch Release 14.6.0.0.7

### 9.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

### 9.2 Seed Data changes for Impacted Bugs

NA

### 9.3 Patches and Bugs

Bug Id	Bug Description	Fix Description
31176222	SR: 3-22853324611 In the Conversion screen > Amortize Balances' tab, all fields containing amounts are rounded up to integer values instead of showing decimal values present in database.	Fix has been provided such that system shows decimal values for following fields in conversion > Amortization Balances tab. <ul style="list-style-type: none"> <li>• Balance</li> <li>• Earned</li> <li>• FASB Balance</li> <li>• FASB Effective Balance</li> </ul>
31171785	SR: 3-22831206151 The delinquent amounts are not reported with correct amount past due in metro II process.	Fix has been provided with changes in calculation logic for system to consider the decimal digits for deriving the past due amount which was ignored earlier.
31059495	SR: 3-22614431991 System ideally should not allow multiple current phone per phone type in OFSLI Origination module.	Fix has been provided such that system verifies that for the same telecom type, the existing Telecom details are updated as Current = N and new telecom details with Current = Y.
31003742	SR: 3-22415423631 The AP Transactions > History screen displays the LAST_UPDATED_BY & LAST_UPDATED_DATE, but system actually refers to CREATED_BY and CREATION_DATE Fields.	Fix has been provided such that system properly updates the 'Updated By' and 'Updated Date' fields in the AP Transactions > History tab.
30983148	SR: 3-22446085311 System displays an error on selecting queue in Origination and clicking 'Next Application' button.	Fix has been provided such that system opens the application which is set in queue to resolve the error.

Bug Id	Bug Description	Fix Description
30967171	SR: 3-22406564281 Default sort order in the Itemization screen is not matching with the sort order in the Disbursement screen for the itemization.	Fix has been provided such that in Origination and Customer Service, both in Itemization and Disbursement tab, itemizations are in sync with each other.
30858152	SR: 3-21210398881 Incorrect secondary applicant ADDRESS 1 i.e. the element is SNDRY_APA_ADDRESS1 but the Relation type value is '2NDRY'. The element prefix used is 'SNDRY' which is incorrect.	Fix has been provided such that system continues to use secondary as "SNDRY" and addressed the issue across all the packages under correspondence folder. System working fine as expected.
30832378	SR: 3-22193345791 The Index rate for type=FL/"Flat Rate" is configured, but still getting below error in Alert Log. OFSLL Error Msg: Index Rate Not Found for Index FL Ora Error Code: 100 Ora Error Msg: ORA-01403: no data found Context: Index Rate Not Found for Index FL Context: Error in: cmnirt_cl_000_01.get_index_rate	Fix has been provided such that in the below check in cmnirt_cl_000_01.get_index_rat, nvl is handled. AND TRUNC(irt_start_dt) <= NVL(iv_irt_dt,irt_start_dt)

## 10. Patch Release 14.6.0.0.8

### 10.1 Enhancements

Ref No.	Enhancement	Description
NA	Require configuration in SET-RPT batch jobs to support csv, xlsx and text report generation formats and configurable report generation location.	In SET-RPT batch jobs, provided the ability to add support for csv, xlsx and text report generation formats and also add ability to generate report in custom locations.

#### 10.1.1 SET-RPT Parameter Enhancements

OFSLL is enhanced with following two new SET-RPT report parameters:

- **DESFORMAT:** This is used to record BI Publisher report export format. As part of this requirement, system supports pdf, csv, xlsx and text formats. If not provided, format is defaulted to pdf.
- **DESPATH:** This is used to record the destination location where the BI publisher report should be extracted. For DB based generation, user should provide DB Directory Object and for MDB based setup, system should provide a location that can be accessed by BI publisher and WebLogic hosting OFSLL. If not provided, the same defaults to existing location.

**Batch Jobs** Return

Seq	3.0000	Commit Count	100	Parent	ROOT JOB
Job Type	REPORT	Errors Allowed	50	Dependency	EXECUTE ALWAYS
Job Code	OCSMPT_EM_111_05	Weekend	<input checked="" type="checkbox"/>	Rollback	NONE
Job Description	PAYMENT ALLOCATIONS LOG (LOAN)	Holiday	<input checked="" type="checkbox"/>	Segment	
Threads	1	Enabled	<input checked="" type="checkbox"/>	Command	MODULE="ocspmt_em_111_05" DESTYPE="PRINTER" DESNAME=archive COPIES="1" P_CRT_BATCH_JOB_IND="N" P_BATCH_PRINTER="UNDEFINED" P_DATE_FROM="\$SPROCESS_DT" P_DATE_TO="\$SPROCESS_DT" P_USR_CODE="BATCH" P_COMPANY="\$SCOMPANY_CODE" P_BRANCH="ALL" P_USR_COM_COMPANY="O-0001" P_USR_CMB_BRANCH="OD-001" DESPATH=/scratch/ofsl_home/ITR148R2/rs_archive/reports DESFORMAT=csv

### 10.2 Seed Data changes for Impacted Bugs

NA

## 10.3 Patches and Bugs

Bug Id	Bug Description	Fix Description
31410586	SR: 3-23193003301 METRO II DATA FILE GENERATION IS TAKING LOT OF TIME TO GENERATE A FILE	Fix has been provided by moving ODDPRC_EL_000_01.DUMP_DATA call outside the loop for file generation and update the metro_ii_data status as PROCESSED.
31212199	SR: 3-22847560028 HEADER RECORD GETTING DELETED IN METRO II FILE GENERATION	Code fix has been provided to keep the header and file and avoid overwriting the records.
31400244	SR: 3-23153695593 VALUE TOO LARGE FOR COLUMN "OFSL". "ADDRESS". "ADR_COMMENT" (ACTUAL: 350, MAXIMUM:240)	Fix has been provided by keeping the character length consistent for both Primary and Secondary applicant Address comment field to 4000 characters so that the application is funded successfully.
31255116	SR: 3-22831206151 Metro II issue > The delinquent amounts are not reported with the correct amount past due in metro II process.	Code fix has been provided such that the billed amount created for the Due Date falling in future, is not deducted or used for deriving past due amount.
31218562	SR: 3-22933231471 Need to change the Report Format from PDF to CSV	Fix has been provided, such that user can generate report either in PDF or excel format.  As system doesn't allow to configure nightly report in .csv format. It is hardcoded in jsvprc_en_000_01 package to generate batch report as PDF. It should be configurable.
31176222	SR : 3-22853324611 Truncate INF on Conversion screen	Fix has been provided such that system shows decimal values for following fields in conversion > Amortization Balances  1.Balance 1 2.Earned 1 3.FASB Balance 1 4.FASB Effective Balance 1 5. Write-Off Balances



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## 11. Patch Release 14.6.0.0.9

### 11.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

### 11.2 Seed Data changes for Impacted Bugs

NA

## 11.3 Patches and Bugs

Bug Id	Bug Description	Fix Description
31623508	SR: 3-23298399671 The oldest due date is incorrect due to extension reversal/reposting.	Fix has been provided by updating the account due buckets with TXN_DUE_DT using the last 5 billing records from TXNS table and applying extension term to it (set_due_date_buckets). System now calculates ACC_DUE_DT_OLDEST by including the CALCULATE_DUE_DT_OLDEST from txnprc_el_100_01 package (calculate_oldest_due_date).
31431901	SR: 3-23200819221 Customer phone maintenance not able to configure the Permission to text (DO NOT TEXT) option.	Fix has been provided in CUS_PH_MAINT non-monetary transaction and new parameter Permission to Text Indicator has been added and on posting the transaction the Permission to Text Indicator gets updated in the Address tab.
31454488	SR: 3-23256137161 System creates batch Header without having detail records.	Fix has been provided such that the batch header insertion has been added inside the details record's loop. Now customer ACH file has the header and detailed records.
31404054	SR: 3-23160230051 The adverse action code is blank at the record.	Fix has been provided with code changes by adding a validation for adverse action code and for description the respective field changed to Read Only as Advised.
31390174	SR: 3-3153695571 Reference address displays issue in Customer Service screen.	Fix has been provided by adding new Address2 column in the Customer Service page. Now system shows the reference address 1 and address 2 entered in the Application > Contract > Reference tab.

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## 12. Patch Release 14.6.0.0.10

### 12.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

### 12.2 Seed Data changes for Impacted Bugs

NA

## 12.3 Patches and Bugs

Bug Id	Bug Description	Fix Description
31750385	<p>SR: 3-23784253501</p> <p>Origination &gt; Funding &gt; Contract Information screen - The Instrument drop-down list does not list the required instrument which is defined in contract setup.</p> <p>Due to this, applications cannot be processed with auto decisioning since the possible combinations of instrument cannot be selected.</p>	<p>The issue was caused since the attribute APP_PRP_PRICING_CURRENT in applications table was not updated during auto decision.</p> <p>Same has been rectified to resolve the issue and display all the instruments defined in setup.</p>
31598610	<p>SR: 3-23508278631</p> <p>When a particular recurring Payments is in inactive status and if another recurring record is created, system makes the first ACH record as duplicate and two recurring payment transactions are getting posted. Ideally, system should post ACH Recurring payment only for the ACTIVE payment posting entry.</p>	<p>Since system did not synchronously update ACH Next Process Date, fix has been provided with a new validation to restrict users to update ACH start Date when ACH Next Process Date is not equal to DT_MIN. In such a case, the following error message is displayed "ACH Start Date Cannot be Modified once ACH details are processed".</p> <p>However, 'Copy' button can be used to copy existing record that further requires to enter new start date and update the start date.</p>
31475266	<p>SR: 3-23298399671</p> <p>When an Extension override transaction is posted and later is either reversed/reposted, system wrongly calculates the oldest due date on the account.</p>	<p>During reversal/reposting of Extension transaction, system picked up the extension values from accounts table instead of value in parameter.</p> <p>Fix has been provided by adding a validation check to verify the value in transaction parameter before getting the history values from accounts table. Also, the values in due date buckets are populated from account due date history and oldest due date is derived using calculation logic.</p>
31106023	<p>SR: 3-22738564921</p> <p>System allows to process auto decision several times. Due to multiple credit pulls, auto decision runs in parallel. It is expected that initial bureau pull should pull bureau for all applicants on the application but auto-decision should be only once.</p>	<p>Since auto decisioning is allowed in the system even for the non primary applicants, the same results in auto decision process happening several times.</p> <p>Fix has been provided with code changes to restrict auto decision to happen only once.</p>

Bug Id	Bug Description	Fix Description
31642260	SR: 3-23579929441 During Account Migration and on loading accounts, the Account repayment schedule generated indicator is displayed as N (even if passed as Y) in the Account details > Contract information > Repayment > Repayment schedule block.	The data is not flowing to Account repayment schedule generated indicator since the same is hardcoded in the package.  Fix has been provided with code changes to remove hard coded value and passing table column to have the correct value.
31764724	SR: 3-23809957341 Void accounts are showing as Active in ACH. It is expected that ACH status is also updated whenever account status is change from active to VOID.	Fix has been provided such that when account status is changed to Closed-Void, system updates the aac_ach_status_cd to inactive in txn_aac_evw and ACH status is automatically updated to INACTIVE.

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## 13. Patch Release 14.6.0.0.11

### 13.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

### 13.2 Seed Data changes for Impacted Bugs

NA

## 13.3 Patches and Bugs

Bug Id	Bug Description	Fix Description
31515736	SR: 3-23353388661 Specific to metro II reporting changes during the COVID19 crisis, US government has published the CARES act.	Fix has been provided in Metro II batch job is generating the file as per the new Regulator Guidelines with METRO_II_PROGRAM_MODE_CD configured as PLSQL
31669860	SR: 3-23642235861 When extension is posted after current month late charge processed, late charge processing is skipped for next due date.	Fix has been provided by removing the old logic and incorporated the calculation of 'ACC_LTC_RUN_DT_NEXT' next based on 'ACC_DUE_DT_OLDEST', now system considers the current 'ACC_LTC_RUN_DT_NEXT' calculation logic for the delinquency of the account.
31698956	SR: 3-23664364261 For moving SCHGOFF account to CHARGE OFF status using TXNCHG_BJ_100_01 batch job, during the process of Insurance Cancellation, the Account "aad id" does not set to the Transaction "aad id" field. This results in INSURANCE CANCELLATION transaction posted with "aad id = 0".	Fix provided by assigning the Account "aad id" to Transaction "aad id" field before posting Insurance Cancellation transaction. Now system posts Insurance Cancellation transaction along with Charge Off transaction in transaction history.
31820645	SR: 3-23902674421 Web service issue > Application is not created when characters more than 30 are passed for the field 'EmailAddress' in Application Entry POST webservice.	Fix has been provided by modifying unit 'ApplicantDataType.java' to accept characters more than 30 for the field 'EmailAddress' in 'Applicant Block'.
31940077	SR: 3-24121407641 Manual Decisions are not getting updated into APPLICATION_DECISIONS table, only when 'Add Multiple' option is selected and it is working as expected when 'Add' Button is submitted in UI.	Fix has been provided such that during 'Add Multiple' option update into APPLICATION_DECISIONS table, Process is not implemented and the same has been added as like 'Add' Button Process. Now adverse action reasons are updated in the table APPLICATION_DECISIONS.

Bug Id	Bug Description	Fix Description
31982725	SR: 3-24215849231  While funding the application if Contract received date and Insurance effective date falls on last day of the month, the system does not allow funding the application.	Fix provided to support the scenario where Contract received date and Insurance effective date falls on last day of the month.  While inserting the insurance details "Insurance expiry date <= account maturity date".  During funding, on giving the Insurance term greater than the Contract term, following validation message provided "Policy expiry date cannot be greater than account maturity date (SYS-SYS-SYS-AAI-000590)".
32118970	SR: 3-24449880181  Customer noticed that the Metro II October File is missing the Trailer Record.	Fix provided by modifying code to generate Trailer record based on valid condition.



## 14. Patch Release 14.6.0.0.12

Ref No.	Enhancement	Description
ENH 32383620	J1 AND J2 SEGMENT	The J1 Segment should be used for associated consumers living at the same address as the consumer reported in the base segment. The J2 Segment should be used for associated consumers residing at a different address than the consumer reported in the base segment.

### 14.1 Overview

For a more accurate/proper way of reporting Consumer Information system should start writing the J1 Segment. Currently, the system reports the non-primary consumer information in J2 Segment. Instead, if the primary and spouse / any other relationship is the same, write J1 Segment while generating the metro ii file.

J1 Segment is designed to accommodate the requirements of ECOA and applies when the associated consumer resides at the same address as the individual reported in the Base Segment. This Segment must be present each time the account is reported.

Multiple occurrences of the J1 Segment can be appended to the Base Segment

### 14.2 Description

#### Changes in Metro II file creation

- Following new fields will be reported to the Metro ii File under J1 Segment
  - Segment Identifier
  - Reserved
  - Surname
  - First Name
  - Middle Name
  - Generation Code
  - Social Security Number
  - Date of Birth
  - Telephone Number
  - ECOA Code
  - Consumer Information Indicator
- If the non-primary customer relations having the same address as Primary [which is reported in Base], then when the system executes the SET-ODD2 > CBUUTL\_BJ\_100\_02 batch job system will create the above new fields data as per the stated guild lines in below tables

The check here is, if at all 'First Line of Address', 'Second Line of Address, City, State, and ZIP is exactly equal b/w non-primary and Primary, then the only system should report it in J1 Segment and stop populating data in J2 Segment

**Note:**

- The system will do convert into upper case and compares the address information
- Current address derivation from Accounts to Metro ii will remain the same to compare
- Any special characters, spaces which leads to not equal, then it will treat it as 'different address' and report in J2
- ECOA code and Consumer Information Ind reporting will be taken care.
- While executing the SET > ODD > CBUUTL\_BJ\_100\_03, based on the value configured under the CBU\_FILE\_FORMAT company parameter, the system will generate the file as follows:

CBU_FILE_FORMAT parameter Value	Header Record begins with	Base Segment + J1 Segments J2 segments + L1 + K4 segments to be included in the file?											Trailer Record
		426 Base Segment begin with	J1_1	J1_2	J1_3	J1_4	J2_1	J2_2	J2_3	J2_4	K4	L1	
810	810	810	Yes	No	No	No	Yes	No	No	No	Yes	Yes	810
1010	1010	1010	Yes	No	No	No	Yes	Yes	No	No	Yes	Yes	1010
1410	1410	1410	Yes	Yes	Yes	No	Yes	Yes	Yes	No	Yes	Yes	1410
1710	1710	1710	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	1710

- If a system has to create the file with J1 Segment, i.e., a user would have configured one of the above values 810,1010, 1410 or 1710, then the system will incorporate J1 Segment before J2 Segment, and it will populate the data if the criteria mentioned above are met (same address 1 & 2)

Field	Field Name	Required	Length	Position	Value
1	Segment Identifier	Y	2	1-2	constant value J1
2	Reserved		1	3	Blank Fill
3	Surname	Y	25	4-28	Same data reference as J2 segment fields
4	First Name	Y	20	29-48	
5	Middle Name	A	20	49-68	
6	Generation Code	A	1	69	

7	Social Security Number	Y	9	70-78	
8	Date of Birth	Y	8	79-86	
9	Telephone Number		10	87-96	
10	ECOA Code	Y	1	97	
11	Consumer Information Indicator	A	2	98-99	
12	Reserved		1	100	Blank Fill

- In the Trailer Record (T1), the system will update the count of total records record count to be updated in the following position the way explained below.

FIELD NAME	POSITIO N	To be updated as
Total Associated Consumer Segments (J1)	39-47	the way system updates Total Associated Consumer Segments (J2) in 48-56 position
Total Social Security Numbers (J1 Segments)	345-353	the way system updates Total Social Security Numbers (J2 Segments) in 354-362 position
Total Dates of Birth (J1 Segments)	381-389	the way system updates Total Dates of Birth (J2 Segments) in 390-398 position
Total Telephone Numbers (All Segments)	399-407	The system should also consider the J1 segment information and derive these fields i.e., currently, however it counts the total, it should also consider J1 segment information.
Total of ECOA Code Z (All Segments)	264-272	
Total Dates of Birth (All Segments)	363-371	
Total Social Security Numbers (All Segments)	327-335	

### 14.3 Seed Data changes for Impacted Bugs

SNO	Table	Key Data	TYPE
1	LOOKUPS	CBU_FILE_FORMAT_CD 810 CBU_FILE_FORMAT_CD 1010 CBU_FILE_FORMAT_CD 1410 CBU_FILE_FORMAT_CD 1710	INSERT

## 14.4 Patches and Bugs

Bug Id	Bug Description	Fix Description
32531429	SR: 3-24677180801 The account left with a smaller amount of due left on the account. But the account is already paid-off status. And the O/s total amount on the account is '0' and the payoff amount is '0', but the future payoff is greater than '0' as system calculating the future LC.	Fix has been provided to calculate the future late charge when the O/s balance is greater than '0' and the Account Status is 'ACTIVE'.
32892364	SR: 3-25643849961 If the account is Charged off or Paid Off from the 2nd cycle onwards, system is processing the account on 1st and end of the month.	Fix has been provided, now system processes the accounts only during the due day for Charged off or Paid Off accounts.
32880182	SR: 3-25789294791 It is found that system is not updating account status as closed after 120 days of loan pay off.	Fix has been provided such that in TXNCLS_BJ_100_01 BJ Procedure, the following Condition is added so that if account having blank for acc_lien_status_cd column from Accounts Table is also considered for 'PAID Account Closed Processing BJ'.  AND (acc_lien_status_cd = SERVICE_REQUEST OR NVL(acc_lien_status_cd,UNDEFINED) = UNDEFINED)
33047270	SR: 3-26283136961 System does not start the services after DB upgrade from 12C TO 19C.	Fix has been provided, now Bureau Services, Job Services and Job Scheduler are Starting and Stopping normally without any issue.

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## 15. Patch Release 14.6.0.0.13

### 15.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

### 15.2 Seed Data changes for Impacted Bugs

NA

## 15.3 Patches and Bugs

Bug Id	Bug Description	Fix Description
32522904	SR: 3-25182395541 For an account under maintenance, on selecting the option of the transaction to deceased, system displays an error message.	Fix has been provided by handling the exception from backend code.
33187447	SR: 3-26618933503 In Metro II, system captures only five (5) digits in Header section where as the Header must contain 10 characters for Equifax account number.	Fix has been provided such that, Metro II output file header contains same value for Program Identifier as configured for EFX bureau.
33404337	SR: 3-27124938361 System displays an error tnmac_en_100_01.acc_processing error when hit POST in the Maintain Credit Bureau Payment Rating transaction for the accounts.	Fix has been provided, while deriving the index rating the due date for payment rating was taken as contract date by default. If the contract date was 31st, code failed for even number of months.  The code has been fixed to consider the last day of every month in case the due date is 31st.
33617642	SR: 3-27844990671 According to Metro II Revisions to Credit Reporting Resource Guide –April 2021 the field on the Base Segment “Terms Duration” clarified the reporting when term is extended.	Fix has been provided by adding extended term to consider in metro II data generation and UI change to show revised term.

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## 16. Security Fixes

Patch Release Version	Bug	Description
14.6.0.0.1	NA	NA

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## 17. Limitations and Open issues

Patch Release Version	Bug	Description
14.6.0.0.1	NA	NA



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## 18. Components of the Software

### 18.1 Documents accompanying the software

The various documents accompanying the software are as follows:

- Patch Release Notes
- Patch Installation Guide
- Installer Kit
- User Manuals and Installation manuals - These can be accessed from the link [https://docs.oracle.com/cd/F12052\\_01/index.htm](https://docs.oracle.com/cd/F12052_01/index.htm)

### 18.2 Software Components

Software Components of this patch release are as follows:

- Core
  - UI Components Ear file (JSF, XML, XLF, JSFF)
  - Stored Procedures (Packages, Views, Java Stored procedures)
  - Reporting Components(Data models(xdm), Reports(xdo, rtf))
  - BIP / canned reports
- Interface
  - Stored Procedures (Packages, Views, Types)
  - The WSDL files for the service supported
  - XSD Structure (dictionary) for the web service
  - Configuration files for the web service
  - Java classes for the web service
  - The service documents – describing the services
  - Extensibility Document – Describes customization for the services.
- Installation utilities
  - Script based installation for Database components
  - Installation documents for Database, UI, Web services

## 19. Annexure – A: Environment Details

Component	Deployment option	Machine	Operating System	Software	Version
Oracle Financial Services Lending and Leasing	Centralized	Application server	Oracle Enterprise Linux 6.7+ & 7.0 (64 Bit) and Sun SPARC with Oracle Solaris 11 (64 Bit)	Oracle WebLogic Enterprise Edition(Fusion Middleware Infrastructure installer – includes ADF and RCU)	12.2.1.3.0/ 12.2.1.4.0
				Oracle JDK	1.8.0_192
				Application Development Framework	12.2.1.3.0/ 12.2.1.4.0
		Database Server	Oracle Database Enterprise Edition	12.1.0.2.0 / 12.2.0.1.0/ 19.3.0.0.0	
		Reporting Server	Oracle Business Intelligence Publisher	12.2.1.3.0/ 12.2.1.4.0	
			Oracle Analytics Server	5.5	
		Client Machines	Windows 7 (Patch Version 6.1)	Microsoft Internet Explorer (64 Bit)	11.0.9600. 19155CO
				Mozilla Firefox (32 Bit)	60.3.0esr
				Google Chrome (64 Bit)	70.0.3538. 110
			Windows 10 (Patch Version 1703)	Microsoft Edge (64 Bit)	44.18362.4 4 9.0
				Mozilla Firefox (64 Bit)	68.7.0esr
				Google Chrome (64 Bit)	81.0.4044. 113 (Official Build)

Component	Deployment option	Machine	Operating System	Software	Version
			Mac OS X	Apple Safari (64 Bit)	13.1

Note the following:

- Weblogic 12.2.1.4 is a pre-requisite for Oracle Analytics Server 5.x
- Weblogic 12.2.1.3 is a pre-requisite for Business Intelligence Publisher 12.2.1.4

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## 20. Annexure – B: Third Party Software Details

Licensor Name	Licensed Technology	Version
Apache	SOAP	2.3.1
Jason Hunter & Brett McLaughlin	JDOM	2.0.6
Apache	Ant	1.10.1

# ORACLE®

## Financial Services

Patch Release Notes  
Oracle Financial Services Lending and Leasing Release 14.6.0.0.x

Oracle Financial Services Software Limited  
Oracle Park  
Off Western Express Highway  
Goregaon (East)  
Mumbai, Maharashtra 400 063  
India

Worldwide Inquiries:  
Phone: +91 22 6718 3000  
Fax: +91 22 6718 3001  
<https://www.oracle.com/industries/financial-services/index.html>

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