Patch Release Notes
Oracle Financial Services Lending and Leasing
Patch Release 14.8.0.0.x
Part No. F22291-01
April 2024



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1. Revision History

1. IVE VISION THIS		
Patch #	Release Date	Description
14.8.0.0.1	February 2020	This patch release has details of 107 bugs - 12 new bugs addressed as part of this patch and 95 retro bugs from 14.7.0.0.1 to 14.7.0.0.3 releases. Refer 'Patch Release 14.8.0.0.1' section for details.
14.8.0.0.2	March 2020	This patch release has details of 40 bugs - 25 new bugs addressed as part of this patch and 15 retro bugs from previous releases (14.7.0.0.0). Refer 'Patch Release 14.8.0.0.2' section for details.
14.8.0.0.3	April 2020	This patch release consists of an enhancement 'Bulk upload of 'User' data' and has details of 25 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.3' section for details.
14.8.0.0.4	May 2020	This patch release consists of an enhancement 'SET-RPT Report Parameter Updates' and has details of 155 bugs with new and retro from (14.4.0.0.36 to 14.4.0.0.38) & (14.5.0.0.11 to 14.5.0.0.13) & (14.6.0.0.2 to 14.6.0.0.7) & (14.7.0.0.4). Refer 'Patch Release 14.8.0.0.4' section for details.
14.8.0.0.5	June 2020	This patch release consists of details of 28 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.5' section for details.
14.8.0.0.6	July 2020	This patch release consists of details of 20 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.6' section for details.
14.8.0.0.7	July 2020	This patch release consists of details of 17 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.7' section for details.
14.8.0.0.8	August 2020	This patch release consists an enhancement on "Asset File Upload" and details of 19 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.8' section for details.
14.8.0.0.9	August 2020	This patch release consists of details of 30 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.9' section for details.
14.8.0.0.10	September 2020	This patch release consists of details of 19 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.10' section for details.
14.8.0.0.11	September 2020	This patch release consists of details of 20 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.11' section for details.



14.8.0.0.12	October 2020	This patch release consists of details of 8 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.12' section for details.
14.8.0.0.13	November 2020	This patch release consists of details of 23 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.13' section for details.
14.8.0.0.14	January 2021	This patch release consists of details of 24 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.14' section for details.
14.8.0.0.15	February 2021	This patch release consists of details of 26 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.15' section for details.
14.8.0.0.16	April 2021	This patch release consists of details of 32 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.16' section for details.
14.8.0.0.17	May 2021	This patch release consists of details of 18 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.17' section for details.
14.8.0.0.18	June 2021	This patch release consists of details of 8 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.18' section for details.
14.8.0.0.19	August 2021	This patch release consists of details of 26 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.19' section for details.
14.8.0.0.20	November 2021	This patch release consists of details of 18 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.20' section for details.
14.8.0.0.21	January 2022	This patch release consists of details of 8 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.21' section for details.
14.8.0.0.22	April 2022	This patch release consists of details of 16 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.22' section for details.
14.8.0.0.23	June 2022	This patch release consists of details of 14 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.23' section for details.
14.8.0.0.24	September 2022	This patch release consists of details of 8 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.24' section for details.
14.8.0.0.25	November 2022	This patch release consists of details of 7 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.25' section for details.



14.8.0.0.26	January 2023	This patch release consists of details of 3 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.26' section for details.
14.8.0.0.27	April 2023	This patch release consists of details of 5 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.27' section for details.
14.8.0.0.28	July 2023	This patch release consists of two enhancements on 'SCRA Status on Co-Borrower Or Co-Signer' and 'Excess Payment' Handling for Rent Factor Lease' along with 4 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.28' section for details.
14.8.0.0.29	September 2023	This patch release consists of 6 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.29' section for details.
14.8.0.0.30	December 2023	This patch release consists of 8 bugs addressed as part of this patch. Refer 'Patch Release 14.8.0.0.30' section for details.
14.8.0.0.31	April 2024	This patch release consists of 27 bugs (12 new bugs and 15 backported bugs) addressed as part of this patch. Refer 'Patch Release 14.8.0.0.31' section for details.



2. Patch Release Notes

2.1 Background / Environment

Oracle Financial Services Software Limited has developed Oracle Financial Services Lending and Leasing solution. The suite is a comprehensive, end-to-end solution that supports full lifecycle of direct and indirect consumer lending business with Origination, Servicing and Collections modules. This enables financial institutions to make faster lending decisions, provide better customer service and minimize delinquency rates through a single integrated platform. It addresses each of the lending processes from design through execution. Its robust architecture and use of leading-edge industry standard products ensure almost limitless scalability.

2.2 Purpose

The purpose of this Release notes is to highlight the enhancements and bug fixes included as part of each patch which are released post the GA release.

2.3 Abbreviations

Abbreviation	Detailed Description
OFSLL	Oracle Financial Services Lending and Leasing
XML	Extensible Mark-up Language
XSD	XML Schema Definition
GL	General Ledger
XLF	Extended Log Format
JSF	Java Server Faces
EAR	Enterprise Application aRchive
UI	User Interface
LOV	List of Values

2.4 **Product Summary**

Oracle Financial Services Lending and Leasing Release is built to meet various challenges faced by financial institutions. It addresses each of the lending processes from design through execution. Its unique value lies in its ability to provide the business with predefined processes and a world-class framework that takes care of business risk and compliance needs.

2.5 Release Highlights

The key highlight of this patch release is to fix the critical bugs and to enhance the industry specific requirements.



2.6 **Pre-requisites**

- Ensure that all the previous hot fix, patches (if any) are installed.
- If the fix provided has regulatory/process change, it may have impact on the feature(s). Please read the guidelines and reach us for any clarifications, before applying the patch, if needed.
- In case a data-fix script is provided as hot fix, note that data-fixes do not get applied automatically. The same must be explicitly / manually be applied in the stage / UAT / preproduction environment, tested and verified before applying in production environment.



3. Patch Release 14.8.0.0.1

3.1 **Enhancements**

Ref No.	Enhancement	Description
NA	Table structure change for laccount_balances.	To support all the balance type codes during account migration, the iaccount_balances structure has been modified as similar to account balances table.

3.2 Seed Data changes for Impacted Bugs

NA



3.3 Patches and Bugs

Bug Id	Bug Description	Fix Description
30823508	SR: 3-21876989006 Account due date history in external table is missing for Loan and Line.	Added external tables API_ADH_LOAN_EXT and API_ADH_LINE_EXT such that the Due date history details are available for Loan, Line and Lease accounts.
30821302	SR: 3-22168963961 During migration and Account Onboarding, the following edit not validated for IEQ (equity group) and IRI (rollover interest) transaction groups. Edit: XVL_CON_AMT_FINANCED_ACD	Fix has been provided by adding IEQ and ITR transaction groups in the select statement for the below mentioned edit. Edit: XVL_CON_AMT_FINANCED_ACD
30813998	SR: 3-22063372481 In the Customer Service → Account Details tab, all the user defined fields which are enabled and displayed (set to Y) are not visible.	Fix has been provided by adding 'pageFlowScope' variable to enable/disable update button in Label Configuration screen.
30813884	SR: 3-21876988882 Newly introduced mock statement fields in 14.8 release are not present in API tables.	Fix has been provided such that if ACC_MOCK_DDT_RUN_DT_NEXT is not passed during conversion, then system populate the value for the date. If data is provided in dat files then system derives blank data in conversion and also if data is provided then system derives the data for mock related fields.
30809160	SR: 3-22152431321 During the scheduled batch job run and after the BOD run, the batch does not update the system under maintenance parameter - jobbod_bj_000_01	Fix has been provided with DB changes to pass the Company Parameter value.
30780091	SR: 3-21876988868 New Revenue Recognition fields are missing in the API tables.	Fix has been provided for below fields. ACC_REVREC_EQUITY_AMT ACC_REVREC_TARGET_EQUITY_AMT ACC_REVREC_QUALIFIER_IND ACC_REVREC_MTHLY_QUALIFIER_IND ACC_REVREC_QUALIFIER_DT ACC_REVREC_QUALIFIER_DT_LAST ACC_REVREC_DLY_RUN_DT_NEXT ACC_REVREC_MTHLY_RUN_DT_NEXT



Bug Id	Bug Description	Fix Description
30763885	SR: 3-22024571641 In the Input JSON, there is an issue in 'VacationOwnershipDetailsType.java' Java package where system refers to "OtherAttribute8Code" instead of "OtherAttribute8Date".	Fix has been provided, such that when input JSON value is provided in 'OtherAttribute8Date' then 'ASE_OTHER_ATR_8_DT' is populated with expected value.
30736572	SR: 3-21876988968 Account conditions are not being validated with 'acc_condition_cd' lookup during migration of account.	Fix has been provided, ACCOUNT CONDITION validated for LOAN, LEASE and LINE accounts.
30735168	SR: 3-21876988854 Trade details table is required for migration process. This facility has not been provided in 14.8 release.	Fix has been provided, Trade details table is provided for migration process.
30719291	SR: 3-21876989020 Account condition control files for data migration having incorrect date format. All other files are in "DD/MM/YYYY", but the condition files are "MM/DD/YYYY". This required code change.	Fix has been provided, now Loan, Lease & Line accounts are getting converted successfully with given date format.
30613012	SR: 3-20626434331 Not all the balances are migrated for Lline of credit accounts.	Fix has been provided by modifying the table structure for api_account_balances, iaccount_balances as similar to account_balances table. The Line of credit account balances are migrated as expected.
30333280	SR: 3-21023817291 Payment amount change does not working for migrated accounts.	Fix has been provided by updating the units to post the Payment Amount change for Migrated Accounts.
30081063	SR: 3-20527513368 Events setup → System displays an error while creating an event based on account delinquency days (ACC_DLQ_DAYS) since the parameters available on the Criteria do not exist.	Fix has been provided by modifying the EVE_ACC_EVW view reference to ACCOUNTS table and also as a part of other bug 29794404 - Corrected the package to use ACCOUNTS table in the package.



Bug Id	Bug Description	Fix Description
29430354	SR: 3-19497900281 Servicing → Customer Service → Summary screen, the values in 'Oldest Due Dt' and 'Future Pmt Dt' is updated incorrectly after posting Due Date Change transaction from maintenance screen.	Fix has been provided by correcting the issues while deriving and assigning delinquency due days and system updates the 'Oldest Due Dt' and 'Future Pmt Dt' correctly.
29542715	SR: 3-19731784634 Servicing → Customer Service → Fees, when the billed amount is lower and customer has not made the payment, then system considers the least of billed and contract payment amount for late fee calculation which ideally should be accessed based on standard payment amount.	Fix has been provided by introducing new Fee calculation charge method LC_PCT_BILL_PMT (PERCENTAGE OF BILLED PAYMENT) to consider Billed amount and LC_PCT_CON_PMT (PERCENTAGE OF CONTRACT AMOUNT), to consider contract payment amount irrespective of bill amount.
29404862	SR: 3-19498759611 Servicing →Customer Service → Summary screen → Dues tab, the Future Payoff data does not include future late charge causing discrepancy between that payoff amount and one in the 10-day payoff quote transaction.	Fix has been provided by correcting the code so that late charge are included while computing the Future payoff amount and displayed in Summary screen.
30215075	SR: 3-20690330101 NULL characters should not display in metro II file for 'met_base_pmt_rating', 'met_base_special_comment' fields and METRO_II_PROGRAM_MODE_CD = C	Fix has been provided while generating the Metro II file NULL values not coming for Payment rating and special comment Code fields.
29661078	SR: 3-19571772891 System is trying to select credit card details. Bus as client is not migrating credit card details they don't have those values. Exception handling expected.	As the credit card detail upload has been completely deprecated from 14.7 versions onwards, this fix will be available with 14.7 versions onwards.
29443436	SR: 3-19551161281 Servicing → Vendors screen, in the Work Orders tab, system allows to enter a comment in vendor screen without selecting a vendor message type. On saving the record, system sends the request to GRI but nothing is displayed in GRI system since the vendor message type is blank.	Fix has been provided such that system handles the null message type if not selected in UI and forwards the details to GRI.
29688204	SR: 3-19936228331 Servicing → Vendors → Work Orders tab, after entering the Channel and Account # details in UI and clicking 'Save and Stay' option, the fields are still editable which is inconsistent as compared to using 'Save and Return' option.	Fix has been provided by changing the field property of Channel and Account # fields to Ready Only for 'Save and Stay' option and to be consistent with 'Save and Return' option.



Bug Id	Bug Description	Fix Description
28892651	SR: 3-18699115471 (primary) Currently in OFSLL, there is no option or a transaction posting facility available to ADD NEW BUSINESS as similar to ADD NEW CUSTOMER transaction. This is required when an existing business is taken over by another business and requires adding a new record of business name, TIN, and other details on the account and also update the credit bureau to indicate the buy.	Fix has been provided with following options: Customer Service → Customer Details→Business → Add option. Customer Service →Customer Details → Business →Edit option. Customer Service → Customer Details→Customer → Edit option. Refer to Enhancement section for detailed information.
29855855	SR: 3-20147413401 If FLL.ORG.ULN.APPLICATION.EDIT. BUTTON is disabled, this disables SUBMIT button in the FUNDING > SEARCH tab and the CHANGE STATUS button in the right pane.	Fix has been provided such that the Submit button in the quick search area and splitter area is now controlled by new access key "FLL.ORG.ULN.APPLICATION.QUICKSEA RCH.SUBMIT.BUTTON" instead of application edit button.
30272560	SR: 3-20828958301 For accounts past the maturity date the transaction "Maintain Credit Bureau Payment Rating" was restricted.	Fix has been provided to change payment rating for a month after the account maturity date using the Maintain Credit Bureau Payment Rating non-monetary transaction.
30286430	SR: 3-20916621291/3-21194483081 After voiding the account still the account appears in delinquent queue.	Fix has been provided to close all open account conditions, when we void an account.
30081002	SR: 3-20465053621 Pmt rating on the screen (ACC_CRB_PMT_RATING_CD) does not match the reported Pmt rating (in the Metro 2 table & file - MET_BASE_PMT_RATING) for Accounts that are NOT in the following statuses - 05,13,65,88,89,94,95	Fix has been provided by hiding Pmt Rating Field in UI when Account Status other than 05,13,65,88,89,94,95.
29530399	SR: 3-19688115621 (primary) Metro II Reporting Issue → In the Metro II file, the Past Due amount is not reported correctly during the month of March. For monthly billing accounts, the due amount should be same but currently there is 1 USD differences between last and current month.	Fix has been provided in calculation logic such that system now considers the decimal digits for deriving the past due amount which was ignored earlier. Post the fix, system reports the same Amount Due for the month of March as Amount Due reported in February in Metro II file.



Bug Id	Bug Description	Fix Description
29430312	SR: 3-19499188573 Servicing →Vendors →Invoice tab, on validating with Business Rule 1 for incoming invoice from GRI, the Auto Rejection does not set the Invoice Details to REJECTED & corresponding Work Order stays in INVOICING status.	Fix has been provided such that when OFSLL rejects an invoice due to Business Rule 1 validation, then system sets the Invoice Details to REJECTED updates the Work Order status to OPEN.
29288166	SR: 3-19278759421 (primary) Servicing →Customer Service →Pmt Modes →ACH Information tab, when a new record is created for RECURRING ACH with the END DATE manually entered by the user; on saving the record the END DATE is stored as 12/31/4000 (DT_MAX) instead of user entered END DATE.	Since the end date was getting defaulted to DT_MAX in UCSACC_EL_100_01.POST_INS, the same has been modified to default DT_MAX only for One Time Phone ACH and retain end date as mentioned by the user.
29476740	SR:3-19466905881 Issue with late fee calculation. The new late fee percentage calculation LC_PCT_NEW_PMT_DUE_PYRAMID uses old logic, i.e. the payment allocation for payments applied to the account prior to the current period is used to determine the amount of the late fee to be assessed. Also when multiple payments is posted after five cycles on different dates, system fails to compute the Late Fee correctly.	Fix has been provided with code changes in the new method such that while charging the late fee, the account is evaluated for all the payments prior to current schedule to derive the pyramid amount. Any excessive amount which is more than the standard payment is reduced in the current standard due and remaining amount is charged. To address the second issue, the logic to derive the amount paid after the due is fixed and system computes the Late Fee correctly even after five cycles.
30333191	SR: 3-20526916491 Payment refund transaction not working	Fix has been provided to post the Payment Refund Transaction successfully.
30272494	SR: 3-20829522911 When the backdated payment posted during late charge grace period which is same as the billed amount, late charge is calculated incorrectly.	Fix has been provided to calculate the correct late charge amount when the backdated payment posted during late charge grace period which is same as the Billed amount.
30099406	SR: 3-20598118041 Servicing →Customer Service →Promises sub tab, in UI the asterisk mark * is missing against two fields i.e. Number of Promises and Promise amount even though both are mandatory fields.	Fix has been provided by affixing the asterisk mark * in UI against two fields.



Bug Id	Bug Description	Fix Description
29121875	SR: 3-18980806101 Servicing → Customer Service screen, posting of Call Activity and Comments is taking longer time to complete creating performance issues in production environment.	Fix has been provided such that insertion for Comment and Call Activity is now handled in package through System Parameter UIX_ REFRESH_ACC_VIEW_CAC_SPLTR for Splitter screen to improve performance.
29501750	SR: 3-19604886965 When an account is SOLD and then PAID on the same day, the ICT_TXN_ID is populated as 0 instead of the actual value, causing report issues.	Fix has been provided with code changes to assign the actual value for ICT_TXN_ID instead of zero.
29288440	SR: 3-19257039521 (primary) The 'Mailing' indicator checkbox in Address Information section of Origination →Funding →Business →Address tab is not present in Servicing For Business in Customer Services →Customer Details →Business Address tab.	Fix has been provided by including the Mailing indicator checkbox in Servicing Business Address tab. If the option is checked in Origination, after funding the same is updated in Customer service screen also.
29818848	SR:3-20082312231 Backdate payoff quote not working with backdate date Backdated payoff quote expecting the both the transaction date and the Valid up to date > GL Date. E.g. TXN DATE 1st April 2019, Valid up to 1st April 2019 GL date 3rd April 2019. System date when tested was 13th May 2019. System is not considering the TXN DATE 1st April, instead it is considering the current system date and throws error validation. "TXN DATE 05/13/2019 is greater than Process Date 04/03/2019"	Fix has been provided such that when the transaction date is not given as input, system considers Application server date as transaction date. In case of the issue reported, the GL post date is less than the system date which is the reason for the validation thrown. As in real business scenario, both will be the same, we will not get this error. The adding the missing parameter "TXN_DT" resolves the issue. Along with BACK DATED PAYOFF QUOTE transaction, the TXN_DT, TNM_DT is added for other transactions too for which it was missing.
29208318	SR:3-19152100591 Vendors Work Orders tab, the 'Vendor Msg' field in Vendor Messages section does not allow to enter special characters and save the record. As a result, the message is not sent to GAI (Generic Auction Interface). However, if a colon is used in the vendor Message, some of the special characters are still not being sent to GRI.	Fix has been provided such that system allows entering most of the special characters except '<' and '>' in the 'Vendor Msg' field and saves the record successfully. If Message type code is not selected (NULL), system sends empty space and also some sub string is added with regular expression to resolve the issue.



Bug Id	Bug Description	Fix Description
30226359	SR: 3-20828704541 When user is updating a customer address information by posting non-monetary transaction. Address contains # in the address line 1. Character # should be removed from Credit reporting. Another finding was entire address was not present in the credit reporting. Only address line 1 is present. If length of the address is not fitting in address line 1, system should display remaining address in the Line 2.	Fix has been provided by updating the units, now system padding the remaining address1 in to metro II address 2. As communicated to customer, OFSLL does not handle the '#'. i.e., system continues report the same if the APT number is provided at customer. User need to maintain other phrases like unit, suite, spc, trlr, ste, those needed in Address 2 only.
30039933	SR: 3-20456203601 Some of the required columns are missing in following Control files - api_customers_other, api_customers_primary, and api_contracts.	Fix has been provided after an internal analysis and final list of 6 columns are added to respective Ctrl files.
29443409	SR: 3-19449036351 Servicing →Customer Service →Transactions tab, while re-posting payment for a backdated EXTENSION_OVERRIDE transaction, the due buckets are not updated correctly in Summary screen as well as in Transaction History - Due Date History tab, Transactions tab and Balances tab.	While deriving the due dates, system picks the values from accounts table instead of input parameter. Fix has been provided by adding required logic to fetch the due date from database when the backdated indicator is set to NO.
29696591	Batch Job Issue →The billing batch job has high failures due to accelerated accounts. Error is displayed when there are more number of accelerated accounts in pilot and the billing process is trying to put DDT transactions on the account.	Fix has been provided such that when an account is accelerated the process ACC_DDT_RUN_DATE_NEXT is set as max date so that batch job does not pick up the account and the billing batch job does not consider accelerated accounts. If the acceleration transaction is reversed, then ACC_DDT_RUN_DATE_NEXT is reset to previous date.
29598543	SR: 3-19774686701 Servicing →Customer Service →Correspondences tab, while setting the BIP report system does not work if BIP Report name is setup with same file name as well as template name. This should not be the case when multiple templates are maintained for same product.	Fix has been provided with code changes such that system will match template name instead of document name. If multiple templates are maintained for same product, system picks appropriate template and loads the correspondence.



Bug Id	Bug Description	Fix Description
29682633	SR: 3-19928533481 Kubota has 12 months 'ANNUAL' contract with only 1 term. In 14.5, OFSLL calculator raises the error "For Annual type frequency term should be more than 1. (SYS-SYS-SYS-CLL-000085)" when using 1 term for ANNUAL frequency.	Fix has been provided by removing validation from cllcal_em_100_01.pkb. So that system does not validate when term is 1 and billing cycle is annual and calculates payment successfully.
29824185	SR: 3-20155336341	Fix Description
	Equipment's used by Kubota do not have VIN which is confirmed to Car VIN validations. VIN for their equipment's are Kubota specific and check digit does not	Setup - Added VIN validation field and it should appear only for Asset subtype screen based on collateral type VEHICLE COLLATERAL
	work. A parameter to by-pass the VIN check digit validation required	Origination/Conversion - VIN validation field appears only for Vehicle collateral. And the field gets its value directly from the setup based on the asset type and asset subtype LOV chosen. Validation is handled in the form of edits.
		Servicing/Collateral Management - VIN validation field appears only for Vehicle collateral. And the field gets its value directly from the setup based on the asset type and asset subtype LOV chosen. Validation is fired directly onto the screen.
		Web API - Based on the asset type, asset subtype values given in the request, the VIN validation field gets populated and validation is handled in the form of edits.
30286134	SR: 3-20626434551	Duplicate lookup descriptions are removed.
	The lookup descriptions are same for many of the lookup codes which would confuse the User.	
30213865	SR: 3-20709087531	Fix has been provided by updating the
	When a queue is submitted, it takes time to complete the process. So, when the user resubmits the queue before the previous process is completed, it results in duplication.	units, system is throws an error massage "Already submitted job is in progress" when user resubmits the queue before the previous process is completed.
29258113	SR: 3-19212468421 (primary) Servicing→Customer Service →Call Activities tab, on clicking Edit option to cancel a call activity, system by default pre- populates the comment posted during previous call activity and the special characters < and > in the comment restricts to save the record.	Fix has been provided such that while editing a call activity, a blank comment field is provided and on save, the new comment specified is appended to the existing comment.



Bug Id	Bug Description	Fix Description
29515251	SR: 3-19498146331 Servicing →Customer Service →Maintenance tab, on posting Due Date Change transaction, the last month bill is being re-posted in transaction tab. However, the dues bucket in Summary screen are displayed correctly.	Since the TXN_DUE_DT column in the TXNS table is not updated when backdated Due Date Change (DDC) transaction is posted, the Transaction History □Transactions tab displays old due date in 'Details' column. The same has been corrected resolve the issue.
29430023	SR: 3-19528802091 Servicing →Vendors →Invoice screen, while adding or editing INTERNAL invoices, the 'Validate Invoice' button is enabled and clicking on the same closes the invoice but does not result in payment requisition.	Fix has been provided by disabling the 'Validate Invoice' button while adding or editing INTERNAL invoices.
29696598	SR: 3-19957060291 Metro II reporting issue →The Bankruptcy status for co-signer is not reported correctly when primary is deceased in the same reporting period as the co-signer is bankrupt.	When both PRIMARY and COSIGNER file for bankruptcy and primary is deceased, the query fails and the CIIC code for the COSIGNER turned PRIMARY is blank. The same has been fixed and system reports the CIIC codes in both cases as per bankruptcy information.
29508996	SR: 3-19661923031 Servicing →Customer Service →Transaction History →Transactions tab, the BACK DATED PAYOFF QUOTE transaction has typo as POYOFF in transaction details.	Fix has been provided by corrected the typo from POYOFF to PAYOFF in transaction details.
30092419	SR: 3-20559847231 During data migration, the job that moves the data from API tables into I tables is failing if it doesn't find any data in API Assets table and the account is an educational loans, so it doesn't have asset info	Fix has been provided and Validation has been added to check whether the account is a secured account or an unsecured account and data will be inserted only if the system finds that the account is a secured loan account.
29963998	SR:3-20410549341 Generate button generates only 1 document from the list of correspondence Documents. During Funding but User would like to generate the correspondence documents in one go	The ucrcdo jw and ex packages are modified to pass the correspondence ID instead of document ID and ucrcdo_el_100_02 to update gen_ind of all documents pertaining to the correspondence ID. OriginationServiceAMImpl.java file modified to pass correspondence id instead of document Id. The Generate button now generates all the documents for a single correspondence in one go.



Bug Id	Bug Description	Fix Description
30023450	SR 3-20399067001 Tracking attributes not being updated in the order which they are sent.	Fix has been provided to keep the Order in which Tracking attributes are sent consistent with what is sent.
30207942	SR: 3-20795388651 Queue History is missing information in some cases, and populates the queue and user history multiple times in other cases. This was identified in July for June history, and we now see it for July history. It is not occurring on all accounts, but only on some. It occurs on some accounts in the same queue where others have accurate history. This issue has resulted in inaccurate reporting and metrics critical to operations.	Fix has been provided by updating the units where system will address the queue history missing information for the scenario Wherein the source queue from which the account is moved is disabled and update queue is done for the new queue from queue set up screen.
30018124	SR: 3-20479401631 In application/applicant has no format for License number. But the format exists on account/customer.	Fix has been provided and Issue is fixed as the format that is used for Customer Detail License Number is applied to Applicant License Number. The format that is used in Customer. Detail License Number is also corrected as, now the format will be applied after tabbed out and the format is applied to Customer Detail main block.
29526474	SR: 3-19678009921 Servicing →Vendors →Work Orders tab, if the Social Security Number (SSN) begins with a zero and has less than 9 digits, the same in not updated in GRI (external interfaced system).	Fix has been provided by modifying the java procedures to prepend zeros and make the total length of SSN as 9 digits in case it is stored less than 9 digit value. The same is added into the soap request to update GRI system.
29656873	SR: 3-19882519501 Servicing →Customer Service →Maintenance tab, on posting Customer Maintenance non-monetary transaction, system by default updates the privacy opt out indicator as 'Y' even though no value is being set in the transaction parameter.	Fix has been provided such that system does not automatically update the privacy opt out indicator as 'Y' while posting Customer Maintenance non-monetary transaction.
29710811	SR: 3-19988803031 Account OnBoarding issue →For onboarded accounts, field INS_CANCEL_FEE_FROM_CD (XSD Field DeductFeeFrom) is sent as part of onboarding itemization with value of RBT, but system does not insert this value to insurances table.	Fix has been provided with code changes such that system inserts deduct fee for insurance when account is created from web service.



Bug Id	Bug Description	Fix Description
29455351	SR: 3-19577582931, 3-20956255591 Servicing → Batch Transaction → Payment → Payment Maintenance screen, post upgrade of 14.5 patch set 5 system does not allow to post NSF to any account and displays an error.	Fix has been provided by correcting the exception handling and to resolve the package error while posting NSF in payment maintenance screen.
30111578	SR: 3-20528555261 At the time of uploading a document from the Account documents tab, system is giving error as follows- "Either the file is selected or already uploaded".	The uploaded document is copied from a source view into a destination view which is then shown on to the screen. The upload didn't work as the source view was incorrectly mentioned in the code. So, the fix is to change the source view name.
29751323	SR: 3-19991088691 Customer Service → Maintenance → Transaction Batch Information tab, system does not update the Delq Due and Oldest Due date after posting the Account Acceleration Monetary transaction on Interest Bearing Loan accounts.	Fix has been provided by including the payoff amount as Past due for accelerated accounts and now system updates the Delq Due and Oldest Due date correctly.
30194791	SR: 3-20598428771 The MAINTAIN CREDIT BUREAU PAYMENT RATING transaction posts successfully for Odd number of months, but the following error occurs when attempting to post the transaction for Even number of months: Error in: tnmacc_en_100_01.acc_processing	Fix has been provided by updating the units to consider the last day of every month in case the due date is 31st. Transaction posted successfully on accounts for both odd and even months.
29662208	SR: 3-19889041290 Servicing →Customer Service →Bankruptcy tab, on adding a 2nd bankruptcy record system does not auto populate the bankruptcy start date as available while adding the 1st bankruptcy record.	Fix has been provided such that start date will be loaded with GL Post Date as default value while adding 2nd bankruptcy record.
29721928	SR: 3-19993044611 Servicing → Customer Service → Summary screen, the delinquency counters are increasing and decreasing from one month to the next since on the billing date, one of the delinquency counters will increase, then when the due date is reached it is corrected back. While only one of the counters is impacted per account, it is occurring in all delinquency categories between the accounts.	While deriving the delinquency category, the unpaid payments count '0' was also marking the category as Late. Fix has been provided by modifying the logic to not consider 0. Delinquency counters are updating properly when 1.Payment is made normally 2.Payment reversed 2.Backdated Payment



Bug Id	Bug Description	Fix Description
29529467	SR: 3-19687183331 Special Character are not allowed in the Asset Make and Model and Collateral Screen	Fix has been provided such that the Special character is escaped from validation.
29827505	SR: 3-20161436401 Error while running purging batch jobs due to mismatch in fields between base tables and O tables	The Archival and Purge Batch Jobs failed due to column mismatch between actual and Archival, purge tables. Fix has been provided and the column mismatches are addressed.
30026710	SR: 3-2045611932 Columns which are present in the CTL files are not present in the OFSLL Open Interface Manual Servicing Document	Fix has been provided and all the columns are now added into the API document script which will be added into the table from where the API interface report is generated.
29614193	SR:3-19573448711 Web Service issue →The Application Entry web service gives the response as unable to process request even though the request is processed successfully. There is an index out of bound exception in WebLogic server log which happens while building the response XML.	Fix has been provided with code changes to address the issue while constructing the response when there are no business validation errors.
30098344	SR: 3-20609316041 On successfully posting the batch for call activities without any error, the condition is not posted correctly as expected in front end UI.	Fix has been provided such that for both promises to pay and without promise to pay call activities, condition is getting posted and also getting removed properly.
29320285	SR: 3-19359121581 (primary) Servicing →Collateral →Vehicles tab, after funding an application and an ACCOUNT is created, all ASSETS on the Application are created as ACTIVE by default.	Fix has been provided such that status in APPLICATION_ASSETS.ASE_ASSET_ST ATUS_CD is taken into consideration and only ACTIVE Assets are moved to servicing after funding.
29536482	SR: 3-19731784610 Issue with late charge assessment →As per standard Credit Practice late Fee method, system has an inbuilt logic to determine whether the account is eligible for late fee calculation. But if eligible, system wrongly calculates the late charge just by considering only the percentage of Payment Due amount.	Fix has been provided by correcting the logic such that system considers the minimum value of 'Total bill – Total Paid' x percentage as the late charge and is derived irrespective of grace days allowed in the current late charge assessment period.



Bug Id	Bug Description	Fix Description
29624184	SR: 3-19817884191 Batch Job issue →There is an error reported while processing the batch job TXNPAP_BJ_ 100_01 (PAYMENT ARRANGEMENT PROCESSING) if there is a payment arrangement in the future which is not satisfied / broken.	Fix has been provided by adding a check to validate if ags_broken_ind = NO in the select statement of batch job. The same was missing earlier and now system completes the batch job processing without any error.
29713296	SR: 3-19991088706 Metro II reporting issue →The ECOA T is reported incorrectly when both consumers, primary and co-signer file for bankruptcy in the same reporting period.	Fix has been provided such that if both primary and secondary customers have filed Bankruptcy under chapter 12/13, then the ECOA code for the respective customer should not be Terminated and it should be taken from customer level.
29613424	SR: 3-19776105471 Error in: TXNRFD_BJ_100_01. TXNRFD_BJ_100_01 Batch job errors allowed in the setup is 50, but this job MARKED as failed after processing only 1 account.	Fix has been provided by modifying the exception handling logic is to properly handle the Business Validation error.
30074563	SR: 3-20539796791 Size of PTT_DOCUMENT_LOCATION column is currently restricted to 30 characters, but in cloud the size of the location will be more than 30 characters. The size should be increased to 240.	Bug has been fixed and size is increased from 30 to 240 as per the request.
29755004	SR: 3-20048119571 Issue with extension override - backdated extension override results in incorrect due dates	Fix is provided and a logic is added to fetch due date from DB when back dated indicator is NO.
30080766	SR: 3-20583334101 The delinquency condition is not available on some delinquent accounts for some users and they are unable to reset the follow-up date. The accounts are included in the dialer file, prompting collection calls that shouldn't be made. Hence compliance issue. The reverse is also observed. Accounts that are not delinquent have the delinquent condition appearing for some users but it's not appearing for other users or after refreshing.	Fix has been provided so that the conditions/queue are available in the splitter and user is able to post call activity. After posting call activity, on click of next button, system goes to the next account successfully.



Bug Id	Bug Description	Fix Description
30022858	SR: 3-20465531961 Since the payoff quote and account reverse has been posted at the same time by different users, the lock acquired on the accounts table by Payoff Quote transaction which prevented the other transaction "Account Reverse" to update the accounts table with VOID information.	Data script is provided to update the incomplete account level void information. We suggest customers not to allow multiple users to do transaction posting for the same account at a time.
29392059	SR: 3-19472058860 Servicing →Customer Service →Summary screen, the Payoff quote posted using transaction considers future late charge, whereas the payoff quote displayed in Summary screen does not account future late charge.	Fix has been provided with code changes such that Future payoff amount is computed including the late charge amount and is displayed appropriately in summary screen.
29521119	SR: 3-19671439701 (primary) Batch Job issues for output lien tracking → when there is an update in customer address, telecom, employment details, batch job SET-LNT: OUTPUT LIEN TRACKING FOR DATA CHANGE fails with error if there are multiple current employments. Also system does not updated account number while logging the error.	Fix has been provided by modifying the query and accounts with data change are picked from multiple records during lien tracking for data change. For logging account number in case of error, the value LV_JRQ_REC.JRQ_REFERENCE is added in OFDPRC_BJ_111_03 batch job.
29682289	SR: 3-19891049361 Credit Bureau Reporting →When a Bankruptcy resolution is reached like dismissed or discharged, system should report appropriate resolution CIIC code for first cycle and then report as BLANK/NULL going forward in the credit report.	Fix has been provided by changing the existing condition to check primary customer's CIIC and for the secondary customer, a separate condition is added in Metro II batch job to check for secondary user's CIIC status. On posting Bankruptcy resolution as either dismissed or discharged, system reports appropriate resolution CIIC for immediate cycle and then reports BLANK going forward. However, system marks the bankruptcy indicator in the customer tab as N and while bankruptcy condition is still open on the account and no changes of bankruptcy information is available in bankruptcy tab.
29656608	SR: 3-19797424191 Servicing →Customer Service screen, the tracking Attributes are not auto loaded on opening an account and navigating to the Collateral screen.	Fix has been provided with additional asset tracking tables in setup so that system loads the tracking details and tracking item details which are enabled from the setup and updates the values of respective tracking details.



Bug Id	Bug Description	Fix Description
29995864	SR: 3-20416226531 When draw period expiry date processing job runs for an account with amortize calculation method as FASB, the job throws the reported error as the lv_cal_rec.pmt_amt is not being set during the CALCULATE_RATE call to calculator.	Bug is fixed and the txndrw_en_111_01.pkb is modified to add the below assignment in the calculator engine call to CALCULATE_RATE for FASB.
30423885	SR: 3-20948451571 Asset tracking details not getting loaded for asset home attributes	Fix has been provided to load the Asset Home Attributes.
29378391	SR: 3-19454841941 Servicing →Customer Service →Summary →Activities section, the Sale of Asset monetary transaction does not update the last payment Date and Amount on the account.	Fix has been provided with code changes such that system updates the last payment date and amount in the accounts table when the transaction is posted successfully.
29586188	SR: 3-19755429701 Batch Job issues for output lien tracking →On funding an application if the customer name has first, middle and last name, then the batch job OFDPRC_BJ_111_01 (OUTPUT LIEN TRACKING) fails with an error and does not capture customer's middle name for these accounts. As a result, the Account is not sent for release even when release criteria has been met.	Fix has been provided such that during account creation system defaults the Lien Entity name as the full name including the middle name in RELEASE_LIEN file and also account is getting picked for output lien tracking. However, for existing accounts, user needs to select the Lien entity name from the lookup code.
29377691	SR: 3-19447294501 Customer Service → Maintenance → Transaction Batch information tab, on posting insurance cancellation transaction, system does not allow to cancel a product prior to the policy effective date. Also system charges the cancellation fee from the policy effective date, but ideally the cancellation fee (free look period) should be charged based on the contract origination date.	Fix has been provided with appropriate changes to allow posting Insurance Cancellation transaction before the effective date and charge the cancellation fee based on the contract origination date.
29270212	SR: 3-19233643821 System displays internal server error when closing out of user info pop up. The only other option is to click Submit. When you select Submit you get the second message and the only way to exit this is to close RideLink.	Fix has been provided by modifying UserInfo page to handle the issue and now application does not display internal server error even if there is un-committed data.



Bug Id	Bug Description	Fix Description
30054038	SR: 3-20384889128 For an Escrow Account, when user navigates to Customer Service→Account Details → Contract Information → Escrow Definition DspEscEscrowTcdCode of type Attribute is not found in UcsAcdEscVO.	Bug has been fixed and Units checked in: AccountContractEscrowEditPageDef.xml AccountContractEscrowMainPageDef.xml and not No Error coming in Escrow tab. Escrow Code field is now seen on screen.
30626736	SR: 3-21739856991 'Employer Name' and 'Asset Body' in Application Entry web service is not accepting 80 characters varchar.	Fix has been provided to accept up to 80 character for 'Employer Name' and 'Asset Body' in Application Entry web service.
29851767	SR: 3-20204415991 Titles/Data Change condition did not appear as expected when adding Charged off status to a Repo Account. If DEFICIENCY/REPO is not open via call activity from UI, the data change condition isn't being opened, hence account isn't sent in file. So some our other processes such as Events, WO Cycle setup posts conditions but does not post the CA/CR & hence the LNCC does not work.	Fix has been provided and the logic is moved to common place to make it work. The logic is now added for UI.
29430004	SR: 3-19528194741 Batch Job Issue →The Accrual Batch Job TXNACR_BJ_100_01 by default updates the Last Activity date on Active Account which ideally should only happen if any DDT/LTC/Payment or any monetary maintenance transaction is posted on the account.	Fix has been provided with changes in batch processing so that the accrual batch job run skips the Last Activity date column update on active accounts.
29603426	SR: 3-19817482231 Batch Job issue → There is looping issue in credit refund batch job when the value of system parameter REPOST_CREDIT_REFUND_IND is N and system runs the Credit Refund batch job in indefinite mode processing the same account over and over in infinite loop which never gets completed.	Fix has been provided with changes in handling batch job PCUPRC_BJ_100_01 in SET-PRQ and irrespective of value (Y/N) set for system parameter REPOST_CREDIT_ REFUND_IND, system runs the credit refund batch job and it is getting completed.
29666983	SR: 3-19899092311 Servicing → Customer Service screen, when the XML has an address type (such as Physical) which is NOT existing on the existing customer, the merge process skips it and address is not transferred from deallink to ridelink correctly.	Fix has been provided and now system posts the new address for existing linked accounts.



Bug Id	Bug Description	Fix Description
29718200	Based on the document template setup (product), correspondence is not getting generating for application.	Fix has been provided and code is modified to look for Document Filename instead of document code name in BIP server to support multiple templates for correspondence.
29661113	SR: 3-19571171491 Getting error as incorrect order of assignment of values during the insert in ACCINS_EL_111_01.INS_CON_DTLS, app_bill_type_cd is being inserted into APP_MAX_TIME_BAR_YEAR	Fix has been provided by correcting the order of assignment of values during insertion. Fixed Unit: accins_el_111_01
30447525	SR: 3-21331404531 Email address with special character after the '@' symbol is not allowing loan to fund.	Fix has been provided by updating the units, now Email address allows special characters before and after '@' symbol.
29542672	SR: 3-19731784658 Metro II reporting issue → System reports the Date of First Delinquency (DOFD) as BLANK when the account status is reported as 96, 61 and also when account status is 11 with Bankruptcy petitioned.	Fix has been provided such that system reports the DOFD as REPO condition start date when the account status is reported as 96 or 61. Also, system reports the DOFD as Bankruptcy condition start date when the account status is reported as 11 without freezing the account information.
29418462	SR: 3-19499293491 Servicing →Customer Service→Summary screen, when DEFICIENCY/REPO details are not created by posting a call activity from UI, the data change condition is not being opened and as a result, the Title Tracking Data correction file is not being sent.	Fix is provided such that irrespective of the posting channel, data change condition is posted on account during LIEN CONDITION CHANGE for DEFICIENCY/REPO. When a data change condition is posted on Account, system picks the same to send outbound file for title tracking.
29689993	SR: 3-19890275781 Account Onboarding issue → During loan account activation, system does not handle boarding 2 tracking tables and the tracking attributes on both the tables have the same attributes.	Fix has been provided with XSD changes and such that the tracking attributes does not repeat for all the attributes and system sends proper tracking attributes for tracking details.
30323453	SR: 3-20625817981 Action on the document checklist tab is editable	Fix has been provided to make the Action field as read only.



Bug Id	Bug Description	Fix Description
29285900	Metro II Reporting issue, on generating the metro II data file, there are special control chars in the middle of the detail line and as a result, the file is being rejected by the credit bureaus.	Fix has been provided such that except for hyphens, system replaces all other special characters present in Consumer Name fields with space.
29534686	SR: 3-19700572178 Servicing → Vendors → Work Orders tab, the GRI Add Case needs to be modified to include IN/OUT parameters so that the 'before/after' exit points can be utilized for customizations. Currently customizations can only be done with a 'replace' exit point.	Fix has been provided by modifying Add Case procedure to include IN/OUT parameters for customization. Also, new Work order Assignment Type Code (MAP_TO_GRI_VENDOR_ASG_TYPE) is introduced to refer to new Lookup description. If enabled, system assigns case# in GRI and 'order to' is updated properly. If disabled, system assigns case# in GRI but 'Order To' is updated as NULL.
29480712	SR: 3-19603133541 An account with account level SCRA indicator set at activation - when you post the SCRA transaction to adjust rate (if valid for new account) it does not change because the system believes it has already been done.	New MLA Flag is introduced in Origination and Servicing and based on this flag, SCRA benefit can be given to the new Loan/Line/Lease Account of an Existing Customer. Refer, enhancement section above for more details.
29675035	SR:3-19913868521 When MET_BASE_ACCOUNT_STATUS =CHFOFF, MET_BASE_AMT_PAST_DUE should be reported with the same value as reported MET_BASE_CUR_BALANCE. Explained as under - After charge off account current balances and amount past due should be same in metro II file and table	Fix is provided such that when the account is charged off the values for current balance is assigned to amount past due in Metro II file and table.
30459808	SR: 3-21293242041 For the insurances with auto rebate indicator N, the payoff amount will have the rebate amount excluded. For pre compute loans, the met_base_cur_bal is being sent as payoff amount. As per the issue reported, the rebate amount should not be excluded.	Fix has been provided by updating the packages to recalculate the insurance rebate for the insurance with auto rebate indicator N and add it to the payoff amount assigned to met_base_cur_bal. All the arguments necessary for Insurance calculation are passed.



4. Patch Release 14.8.0.0.2

4.1 **Enhancements**

Ref No.	Enhancement	Description
NA	NA	NA

4.2 Seed Data changes for Impacted Bugs

NA

4.3 Patches and Bugs

Bug Id	Bug Description	Fix Description
30974068	SR: 3-22473011221 Account OnBoarding Web services → During account boarding and in Migration system always populates the value of 'StatementPreferenceMode' with Undefined or with NULL value.	Fix has been provided with updates to json file such that system populates whatever value is provided for 'StatementPreference Mode' during Account Boarding and Migration process.
30971712	SR: 3-22474115161 The external table for Loan API_ACC_LOAN_EXT need to include ACC_INT_ACCRUED_AMT (interest accrued amount) which is already present for Line external table	Fix has been provided with inclusion of ACC_INT_ACCRUED_AMT field in API_ACC_LOAN_EXT Loan external table.
30784743	SR: 3-21876351786 APL_UPDATE_CUSTOMER_INFO_IND value as YES and updating the customer information is missing in the api 'aaiacc_en_111_01.pkb' package whereas the same is present in the regular 'aaiacc_en_111_01.pkb'. Please retrofit the code in the api package to fix the issue.	Fix has been provided and now system updates the customer information in the api 'aaiacc_en_111_01.pkb'.
30623919	SR: 3-22518519321 When a backdated transaction posted, the cycle to date 1 fields are not getting updated properly.	Fix has been provided by adding a reverse logic for CTD & CTD1 values to reset the state during billing reversal so that reposting takes the payment into consideration.
30916683	SR: 3-22354240391 Delinquency fields present in Loan external tables and not present in Line external tables.	Fix has been provided by adding new delinquency fields for line accounts.
31005851	SR: 3-22515019581 There are performance issue noted while migrating data and also the INSERT_ACCOUNT_BKP_HISTORY table is not sending the bankruptcy history details during conversion.	Fix has been provided by creating index in IACC_IDX3 on iaccounts and fine-tuning INSERT_ACCOUNT_BKP_HISTORY.
30985585	SR: 3-22504987621 During account migration, Customer and Business Fico Scores are not working as expected with 'Link to Existing Customer / Business' and 'Update Existing Customer'.	Fix has been provided by modifying the required units such that the data is properly getting inserted into customer_credit_score table instead of inserting into api and i tables.

Bug Id	Bug Description	Fix Description
30958125	SR: 3-22461624391 In Payment Hierarchy setup screen the NAME field is editable in EDIT mode which not the ideal behaviour.	Fix has been provided such that system does not allow to update the NAME field in EDIT mode in Payment Hierarchy screen.
30926666	SR: 3-22354260871 Associated account with statement consolidation flag = Y is not included in master account mock statement.	Fix has been provided by fixing DECODE for 'mock_statement' fields so that it checks both 'acc_master_acc_ind' as well as the instrument's 'pis_mock_stmt_ind' required for associate account applications.
30918516	SR: 3-22298812911 Field access definition under access screen is not working consistently.	Fix has been provided by adding seed data for the 2 nd field name and also user can configure two field names.
	3 ** ** * ,	For the field Securitization Eligible indicator access is provided accordingly to work consistently.
30908198	SR: 3-22211993021 System is not updating the ACC_OUTSTANDING_TOTAL_AMT and ACC_PAYOFF_AMT during asset billing transaction posting for posts FOTH% transactions through billing batch job.	Fix has been provided such that Account record parameter (pv_acc_rec) type is changed from IN to IN OUT. Both the payoff amount and total outstanding amount are updated with the system posted FOTH balances
30900480	SR: 3-19604398501 Length defined for tracking attributes in User Defined Tables is not working i.e. on the screen user can enter any length.	Fix has been provided with validation to control the length of characters in Asset Tracking attributes & Account tracking attributes.
30886569	SR: 3-22225625321 Master customer statement - Issues in Balances and Transaction records since record not getting populated in Output_file_Details tables and also in-turn is not getting populated in master customer business statement.	Fix has been provided such that the output_data_file_details table is populated with CTD1 values during batch job run and Balances and Transaction records are correct.
30882652	SR: 3-22289221721 System does not post comments on account during some of the non-monetary transaction posting:	Fix has been provided with package level changes so that comments are recorded and posted for following non-monetary transactions.
		1. ACC_MOCK_STMT_MAINT
		2. ACC_CONT_MAINT
		3. ACC_PMT_CODE_MAINT



Bug Id	Bug Description	Fix Description
30882026	SR: 3-22243204711	Fix has been provided such that, now
	Account status reporting issue are noted with Metro II specifically when CNL (Customer Not Liable for Payment) condition exist.	1. If account has CNL (Customer Not Liable for Payment) condition and Account Status been reporting with 89, then Report this field should as Zero (0).
		2. If account has DIL but does not have CNL, and Account Status been reporting with 89, then the system continues to report this field with Account Outstanding Total Amount.
		3.When user post the Account Event Notification non-monetary transaction with Event Type `Deed in Lieu Completed', then system will also checks that If the Portfolio Type is `I', then Account Type should be 6D or 0A.It is looking for OA as well.
30796197	SR: 3-21876988896	Fix has been provided such that, now
	In the conversion process, need an edit wherein it checks for the 'acc_due_dt_next' and it should not be in past (GL date) and the account is active.	system fires an edit "RANGE: ACCOUNTS DUE DT NEXT < THAN MIN ALLOWED" when 'acc_due_dt_next' is behind the GL date.
	Also ACCOUNTS DUE DT NEXT < THAN MIN ALLOWED" should work based \$GLDATE dynamically.	
30780042	SR: 3-21994124301	Fix has been provided with code changes,
	If user passing different values for APP_PCB_BRANCH and APP_PCB_BRANCH_CSS then system overwriting the APP_PCB_BRANCH with APP_PCB_BRANCH_CSS value.	now 'APP_PCB_BRANCH_CSS' checks for validation during migration process.
	More over APP_PCB_BRANCH_CSS is not validating against the ACC_PTC_COMPANY.	
	This is causing issues after migration and not displaying account in the UI.	
30390293	SR: 3-21207037761	Fix has been provided with code changes,
	On loading the Comments file with a single record without the sequence, it goes into an infinite loop on the second processing.	now when a Comments sequence numbers are blank in DAT files then system convert the Account successfully without going into loop.



Bug Id	Bug Description	Fix Description
31015194	SR: 3-22572284351 In the package cbuutl_em_100_02, output of fields 'met_base_ident_nbr' & 'met_l1_new_ident_nbr' seems to be 10 digits each of Company Code concatenated with Branch Code. Within that, Company Code is getting padded with trailing zeros while Branch Code is currently getting truncated at 5 digits [combined length of 15 digits, last 5 digits are getting padded with blanks; which is in error.	Fix has been provided such that the Company Code is concatenated with Branch Code. There is 'No' padding (zeros or blanks) after Company Code. If combined length of Company Code Branch Code is less than 20 characters, padding is done with blanks after Branch Code. If combined length of Company code Branch Code is more than 20 characters, Branch Code is truncated at the end of permitted field length.
		Transunion and Equifax identifier being truncated in header record also addressed. Note: Lenders need to inform Credit Reporting Agencies on Identification
		Number Change before reporting.
30974918	SR: 3-22475108431 During Upload of Asset Rate table, system validates that Asset Type and Asset Sub type must be ALL of Product Code. Batch Upload and UI logic for Asset Rate setup should be consistent.	Fix has been provided, Asset File Upload need not be validated to mandate Asset Type and Asset Sub Type to be ALL. This is made in sync with UI and Batch Upload.
30956318	SR: 3-22413625161 When we are trying to board an account, the service returns a unique index error (IATA_UDX in acxins_en_100_01.ins). During migration, during insertion of the IAPPLICATION_ASSET_TRACK_ATTR (ACCINS_EL_100_01), 'ata_seqnum' is being is used instead of 'iata_seqnum'.	Fix has been provided such that sequence name changed from 'ata_seqnum' to 'iata_seqnum' to resolve UNIQUE INDEX ERROR DURING ACCOUNT BOARDING, account converted successfully.
30816762	SR: 3-21876351771 During conversion, when we send an existing customer and the link existing indicator is Y, then dedupe should happen only with the Customer Number which is not happening currently.	Fix has been provided such that, Dedupe for customer number is enabled.
30815401	If we provide link existing customer indicator as Y, it fails with error: customer does not exist. If we provide the value as N, the first account gets created for the second, it errors out with unique constraint.	Fix has been provided such that, Dedupe for customer number is enabled.



Bug Id	Bug Description	Fix Description
30902723	SR: 3-22352912101 While creating a new contract instrument by using 'Create Copy' button, some fields are not being copied to the new instrument from the existing instrument.	Fix has been provided such that, the mentioned fields are added in the code where the copy of existing instrument to the new instrument happens.
31051220	CRH_MOTHERS_MAIDEN_NAME has been added in 14.8 Patch set 1 but missing in X_CRED_REPORT_HEADERS.	Fix provided by releasing alter script for missed out column CRH_MOTHERS_MAIDEN_NAME for X_CRED_REPORT_HEADERS table. Released alter script for missed out column CRL_MOTHERS_MAIDEN_NAME for X_CREDIT_REQUEST_DETAILS table.
29950738	SR: 3-20384889111 The issue is at Customer Service → Customer Service →.Scenario Analysis (Amortization schedule tab for loans not for Lease). Amortization Print Report Customer Service not working.	The issue is fixed. Now for both Loan and Lease Account Amortization Print Report will download the Pdf file with data. (Customer service> scenario analysis> amortization print report is working fine).
29682420	SR: 3-19889041271 Account on Boarding issue → During account onBoarding, the DealerTrack file does not pick up the 3rd party release address details since the query is looking for other Tracking attributes instead of Tracking table (TAB_ATA_4).	Fix has been provided with code changes to handle the exception for populating 3rd party release address fields. So on executing OFDPRC_BJ_111_01 batch job, the release_lien.dat file has the details.
29806337	When Customer maintains the template in Upper case in BIP server, system is not generating the Correspondence, both at Account and Application level.	Fix is provided and lowercase conversion is removed from java layer to fix this issue so that when template is maintained in either upper/lower case in BIP server, system is generating the Correspondence, both at Account and Application level.
30105073	SR: 3-20549024861 Statement process is using ACCOUNTS.acc_primary_cus_language_cd. Language preference is displayed in UI at customer level using CUSTOMERS.cus_language_cd. When a change is made to CUSTOMERS.cus_language_cd for a primary customer the value of ACCOUNTS.acc_primary_cus_language_cd is not getting updated.	Fix has been provided by updating the units to update the Accounts Table ACC_PRIMARY_CUS_LANGUAGE_CD with the customer language code.



Bug ld	Bug Description	Fix Description
29846302	SR:3-20197549381 On applying any type of adjustments, system calculates the amount of 'finance charge rebate' but the ancillary product rebates does not allow to post any adjustment that is more than the remaining advance/principal and less the finance charge rebate. In such a case, system should consider the auto rebate indicator as N as similar to posting a payment or other transaction.	Fix has been provided by introducing new transaction parameter to ADV_ADJ_MINUS to validate rebate with Y/N values. If Y, system validates with rebate as existing and if N, system validates the Transaction Amount to be not more than the outstanding principal balance.
29482425	SR:3-19604398501 Setup → Administration → User Defined Tables, the actual length defined for Third Party Address Release fields in Asset Tracking attributes & Account tracking attributes is not enforced and as a result you can enter any length in the screen.	System considers the value in MAXIMUMLENGTH attribute of ADF components instead of DSP_LENGTH in views. Hence to enforce the length, fix has been provided by mapping DSPLENGTH value TO MAXIMUMLENGTH attribute of input text fields in Asset Tracking attributes & Account tracking attributes screens. Also the maximum length allowed is 80 in user defined tables.
29690002	SR: 3-19928932641 Servicing → Vendors → Work Orders tab, system does not allow to change Work Order status from pending close to close. Even though the setup has been defined with appropriate privileges, the Close option is not available in the Status drop-down list.	Fix has been provided by changing the query for Work Order status from PENDING CLOSE to CLOSE and system allows to select close status from drop-down list.
29468009	SR: 3-19571772906 Inconsistency in Control files in released version.	Fix has been provided and all the control files have been updated.
30346081	SR: 3-21089327191 There are a few scenarios where the account ends up in a Paid status with a Credit balance but the credit refund is never generated. The credit refund seems to only be generated when the paid in excess is put on an account with a payment.	Fix has been provided by updating the units and providing new 'INS_REBATE_ADJ' transaction. In txnins_en_111_03 package, for insurances with auto rebate indicator as 'N', if the rebate amount is greater than the 'Advance Balance' remaining then the transaction INS_REBATE_ADJ is posted.



Bug Id	Bug Description	Fix Description
30215027	SR: 3-20708744731 A payment is posted for an account and it goes into suspense because of some reason (here pmt dt < acc_backdate_dt). The payment is modified from payment maintenance tab and the account number is modified into 0 (suspense account) and posted.	Fix has been provided by updating the units, system creates GL for both payment to suspense accounts and reverse of suspense payments
	In the above two cases when reversed created no GL entries.	
30366619	SR: 3-21130769531 Account title is not updated on customer name change (cus_name_maint)	Fix has been provided to change the Account Title when Customer Name Maintenance Transaction is Posted on the Account.
29482794	SR: 3-19627275851 Metro II Reporting Issue> when Swap Relationship Non Monetary transaction is posted on the account to switch the two account relations such as primary/cosigner relationships, system updates the base relation but does not update the same in metro II data file.	Fix has been provided such that on posting Swap transaction, if Primary relation's ECOA code is 'T' (ASSOICATION WITH ACCOUNT TERMINATED), then Metro II relation code is updated in CAR_METRO_II_REL_TYPE_CD in CUS_ACC_RELATIONS table and is also reported in Metro II data file.
29695332	SR: 3-19954109511 Servicing → Vendors screen, A colon ':' present in the message to agent cuts off the rest of the message being sent to GRI (Generic Recovery Interface). However, with the colon, it works fine only with first message to agent with Add Case.	Fix has been provided with code changes and system now sends the complete message after colon symbol at any time during the update case.
30323426	SR 3-21722363898/3-19571955861 When user searches a payment which got refunded earlier in payment maintenance shows the status as posted. Then user tries to reverse the payment raises with error as "the record has already been updated by another user. Please re-query to see the change".	Fix has been provided by updating the units and REFUNDED status to be shown when PAYMENT REFUND is posted from Payment maintenance screen.
29922168	SR: 3-20332450991 CSC tri merge bureau request not working. Credit bureau CSC tri merge bureau request remains in WAITING status. Customer was not able to connect with CSC bureau because bureau call was happening from the DB layer.	Fix has been provided that the CSC bureau calling logic is changed from DB layer to JSP layer.



5. Patch Release 14.8.0.0.3

5.1 Enhancements

Ref No.	Enhancement	Description
NA	Bulk upload of 'User' data	Provided the ability to Create/Update 'User' data using Bulk file upload.

5.1.1 Bulk upload of 'User' data

The bulk upload of 'User' data facilitates to create user data or update existing user details in bulk.

The upload files has to be in following format to create and Update the user record. A sample user record is also provided.





User_Upload_v2.xlsx

USER.txt

The data in bulk upload file is processed in the system through IFP (Input File Processing) where the new batch job USER FILE UPLOAD (IUUPRC_BJ_100_01) reads and processes the user upload file in SET-IFP.

The Create and Update actions are identified using "Action Identifier" field in file upload.

- Create User validations
 - Validate the user code
 - Validate the Company/Branch/Department
 - Validate the Responsibility
 - Validate the Time Zone
 - Validate the Time zone Level
 - Validate the Start Date and End Date
 - Validate the Replacement User
 - Validate the User Type
 - > Validate the Default Language
 - Validate the Reference ID
 - Validate the Supervisor responsibility
 - Length of user code should be less than 30 characters and there should not be special characters
 - first name, middle, last name should be less than 30 char
 - Validate Email
- Update User Validations



- Validate the user if available in the system
- Validate the Division/Department
- Validate the Responsibility
- Validate the Time Zone
- Validate the Time zone Level
- Validate the Start Date and End Date
- > Validate the Replacement User
- Validate the User Type
- Validate the Default Language
- Validate the Reference ID
- Validate the Supervisor Code
- > Validate if the input user code is same as Replacement User
- Check the user type code vendor and reference id
- Check the user type code Producer and reference id
- Check the user type code Employee and reference id
- > Check the responsibility code for replace user code.
- Validate Email

5.2 Seed Data changes for Impacted Bugs

NA



5.3 Patches and Bugs

Bug Id	Bug Description	Fix Description
31119506	SR: 3-22713928971 When Payment Reversal or payment Void condition is posted successfully using the payment web service, system shows HTTP code 400 instead of 201.	Fix has been provided such that when Payment Actions types such as Post, Reverse and Void are posted using Payment service, the Payment status is Posted with appropriate code.
31094719	SR: 3-22685290861 Custom element in 'Account Detail' web service list is repeating the same value.	Fix has been provided such that 3 different objects are created and added to the list. Also earlier variable initialization is modified for declaration only.
31032912	SR: 3-22601784711 'Application Entry' web service elements restricting the size of the element.	Fix has been provided such that system allows 80 characters in below mentioned fields and displays error if more than 80 characters are entered.
		ApplicationCollateralDetails\Body
		ApplicantData\Employer\Name
		BusinessDetails\BusinessName
		BusinessDetails\LegalName
		BusinessDetails\BusinessAddress\StreetNa me
31032906	SR: 3-22575819081 System does not send the rate type in the file. Even then it's inserting VR by default in	Fix has been provided, below screens and the records are getting updated and displaying in UI.
	the table and because of this it's visible on	1. Checklist
	the UI.	2. Fees
		3. Cycle Definition
		4. Statement Messages
		5. Scoring Model Credit score model/ Behavior Score model
		6. Edits
31081617	SR: 3-22676019191 The 'Application Update' web service does not add / update asset related information such as changing the asset type, asset sub type and asset primary indicator.	Fix has been provided, in web service not removed the mandatory columns, because those columns are mandatory from UI.
		System can able to update asset types, sub types and identification number using application update web service.
		Service will allow to create new assets, using update service.

Bug Id	Bug Description	Fix Description
31085927	SR: 3-22684358071 Require customization in the 'post_pmt_afr' function of package 'XBTPMT_EX_100_01' need result type 'iv_pmt_axn_result_tab_t' as IN OUT parameter	Fix has been provided by modifying the 'iv_pmt_axn_result_tab_t' to IN OUT parameter in BFR,AFR and REP.
31061511	SR: 3-22631596040 Unable to determine Monthly Payment Amount field in Application Entry GET response.	Fix has been provided such that applications having some value in Decision 'Pmt Amt' field fetches application details using Get Application Details web service.
31058815	SR: 3-22640824951 Following buttons are not visible in Origination process. 1) Process Application button 2) Pre-Qualify Application button 3) Select Pricing button 4) Copy Application button.	Fix has been provided and an sql script is released with hot fix in 14.8 PS02 SFF HF 01.
31058351	SR: 3-22513671861 Fields which are not mandatory from UI are now made mandatory through web services. On the custom side, the trade in details record type is getting initialized even if the request does not have any trade in details. JAXB validations are introduced which expects trade in data to be available due to aforesaid initialization.	Fix has been provided in Application Entry web service request with/without Trade-in block, allows the request to post and create a new application.
31054347	SR: 3-22525742711 For case having multiple accounts with same customer number, the address table has multiple records for the same customer.	Fix has been provided to check dedupe for address, telecom and employments.
31053492	SR: 3-22631596011 If an application has more than one collateral record associated with an application, on trying to retrieve the application details through the REST web service (/origination/application/{number}) only 1 collateral record is returned.	Fix has been provided such that the ApplicationCollateralDetails.java code has been modified to retrieve multiple assets from the application.
31043794	SR: 3-22618665801 There is a discrepancy in the datatypes and length of the external tables with the main tables.	Fix has been provided by correcting all the discrepancies.



Bug Id	Bug Description	Fix Description
31038034	SR: 3-22596340371 In the code for ACC_NON_PRIM_STA_MAINT posting, 'car_enabled_ind' = Y is not being considered which causes the error "too many rows".	Fix has been provided by including the check for 'car_enabled_ind' = YES in the query. Now user able to disable the secondary customer.
31020624	SR: 3-22575431941 "GetAccountDetail" web service is fetching the customers which are disabled on an account. After Analysis found that it's not fetching the records based on the 'car_enabled_ind' = 'Y'.	Fix has been provided, while disabling the non-primary customer by posting a non-monetary transaction, 'car_enabled_ind' = 'Y' is handled in query. Now system does not pull the disabled customer details.
30796197	SR: 3-21876988896 The system edits are fired for all the accounts irrespective of the data type.	Fix has been provided and the edits are enabled only for active accounts.
30784743	SR: 3-21876351786 We are getting error with as exact fetch returns more than one requested number of rows and cannot insert null into 'Cus Id' in customer credit score.	Fix has been provided such that updated information is updated for converted account also for base account.
31089859	SR: 3-22694853891 In Application entry web services, apt_best_call_start_time & apt_best_call_end_time columns in applicant_telecoms table are defaulted to 0 if no value is passed. Now when user edits the value telecom data in the customer servicing invalid start time error comes.	Fix has been provided such that system does not default the start and end time as zero when application is created from web service. System does not throw any error when user modify the telecom record in the servicing.
31051393	SR: 3-22603156161 When a partial payment is made on the account for the current due, the FUTURE PMT DT is moving ahead.	Fix has been provided such that when a partial payment is made on the payment due date the 'FUTURE PMT DT' does not move to next month.
31008530	SR: 3-22557681788 Need '\$SYSDATE' as system driven date parameter in events framework to post non - monetary transaction	Fix has been provided such that while triggering events \$SYSDATE coming as system driven and transaction gets posted successfully.
31008487	SR: 3-22558296802 While index/Margin rate change transaction is posted, the old rate i.e. 'acc_rate_cur' is not properly assigned to 'txn_rate_last' of txns table.	Fix has been provided such that, 'Reschedule_index' transaction is handled to populate correct values in 'txn_rate_last' and 'txn_rate'.



Bug Id	Bug Description	Fix Description
30903303	SR: 3-22211584451 System unable to post foth2_adj_minus, because of which backdate account creation is failing.	Fix has been provided such that, System creates backdate account successfully when user adds the FOTH2_ADJ_MINUS in the asset rate setup
31124378	SR: 3-22732875361 Performance issues in Migration: DMP and AAI jobs.	Fix has been provided by creating index IAPL_IDX2 on IAPPLICANTS (APL_APP_ORIG_SYS_XREF) and created index aatt_idx1 on API_TRACKING_ATTRIBUTES (ATT_APP_ORIG_SYS_XREF, ATT_TYPE). Now Accounts gets converted after this change.
31123070	SR: 3-22764894651 Data present in 'iaccount_balances' but still system throws edit error CHD: ATLEAST ONE ACCOUNT BALANCES REQUIRED.	Fix has been provided such that, 'aapapp_en_112_02' and 'aapapp_en_121_02' have been modified based on new balance calculation flow. Now edit is not firing if any balances exist in the account.
30974068	SR: 3-22473011221 Account OnBoarding Web services During account boarding and in Migration system always populates the value of 'StatementPreferenceMode' with Undefined or with NULL value	Fix has been provided with updates to json file such that system populates whatever value is provided for 'StatementPreference Mode' during Account Boarding and Migration process.
31099611	SR: 3-22710513601 Unable to change the status of the application using web service if there are only warnings. Also passed the "WarningOkInd" and "OverrideOkInd" as 'Y', but still in UI it's not updated as Yes.	Fix has been provided such that, "WarningOkInd" and "OverrideOkInd" is getting updated as Y in UI when user passes Y from application entry web service.



6. Patch Release 14.8.0.0.4

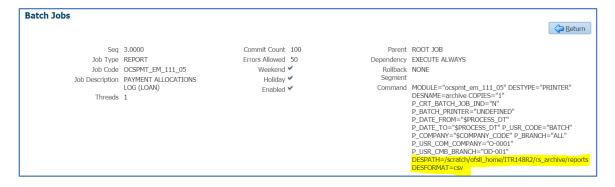
6.1 Enhancements

Ref No.	Enhancement	Description
NA	Require configuration in SET-RPT batch jobs to support csv, xslx and text report generation formats and configurable report generation location.	In SET-RPT batch jobs, provided the ability to add support for csv, xslx and text report generation formats and also add ability to generate report in custom locations.

6.1.1 SET-RPT Parameter Enhancements

OFSLL is enhanced with following two new SET-RPT report parameters:

- DESFORMAT: This is used to record BI Publisher report export format. As part of this
 requirement, system supports pdf, csv, xslx and text formats. If not provided, format is
 defaulted to pdf.
- DESPATH: This is used to record the destination location where the BI publisher report should be extracted. For DB based generation, user should provide DB Directory Object and for MDB based setup, system should provide a location that can be accessed by BI publisher and WebLogic hosting OFSLL. If not provided, the same defaults to existing location.



6.2 Seed Data changes for Impacted Bugs

NA



6.3 Patches and Bugs

Bug ID	Bug Description	Fix Description
31315592	SR: 3-23044457281 Excess payment through payment hierarchy setup with due ratio is not working as expected	Fix has been provided, now Payment hierarchy setup with Due ratio and excess payment method as Due ratio and on payment of excess amount than the total due the excess amount is getting apportioned to the master and associated accounts as per the individual dues ratio of the accounts.
		While calculating the Excess Handling Method as Due Ratio its using the package TXNPMT_EM_100_05 in that main loop lv_total_due_amt variable need to initialize inside the Loop.
31212072	SR: 3-22906297181 Pool account transactions: missing data.	Fix has been provided, when an account is added, removed or transferred from a pool, aad id and amount in pool account transactions is hardcoded to zero. Instead, pat amount is updated with the account's receivable amount and aad id is set to the corresponding id.
31248244	SR: 3-22963757011 Issue in statement screen associated account radio button	Fix has been provided, for associate loan account respective transaction details are not displayed, modified the decode condition TXN_STM_ID in where clause.

Bug ID	Bug Description	Fix Description
31156588	SR: 3-22763784954 load contract is not calculating payment or sales tax correctly	Fix has been provided, Application auto contract web service supports only internal tax calculation, modified units the below Sales tax calculation methods with Contract load web service and the ITM CASH SALES TAX for UPFRONT/PURCHASE PRICE and Estimated Sales tax for AT CYCLE TIME/PAYMENT STREAM are calculating as expected.
		UPFRONT PURCHASE PRICE LEASE PAYMENT AMOUNT
		UPFRONT PURCHASE PRICE PERCENTAGE OF ITEMIZATION AMOUNT
		UPFRONT PURCHASE PRICE FLAT ITEMIZATION AMOUNT
		UPFRONT PURCHASE PRICE TOTAL OF LEASE PAYMENT
		UPFRONT PURCHASE PRICE PURCHASE PRICE AMOUNT
		AT CYCLE TIME PAYMENT STREAM LEASE PAYMENT AMOUNT
		AT CYCLE TIME PAYMENT STREAM PERCENTAGE OF ITEMIZATION AMOUNT
		AT CYCLE TIME PAYMENT STREAM FLAT ITEMIZATION AMOUNT
		AT CYCLE TIME PAYMENT STREAM TOTAL OF LEASE PAYMENT
		AT CYCLE TIME PAYMENT STREAM PURCHASE PRICE AMOUNT
31166176	SR: 3-22824947111 Sf - unable to load contract through contract load web service	Fix has been provided, the issue with the procedure to calculate the due_day, System not able to identify the DT_FORMAT which is coming null. Now added the code to set the user code statement in xaecon_ew_100_01 cmnvar_cl_000_01.set_usr_code (iv_xae_app_con_rec_t.usr_code); this code will helps to take the DT_FORMAT based on this system will calculate the due day.



Bug ID	Bug Description	Fix Description
31171874	SR: 3-22849087391 Api process is ignoring auto_gen_acc_nbr_conv if the app_new_ind is y	Fix has been provided, currently AUTO_GEN_ACC_NBR_CONV parameter is used only in rest services not in regular account boarding. IF pv_con_rec.con_new_ind = NO OR (pv_con_rec.con_new_ind = YES AND lv_syp_rec.syp_value= NO) THEN new condition been added to handle customer account number program units.
31171893	SR: 3-22834427691 Application contract web service is not properly calculating residual value	Fix has been provided, code changes made, when application is created from web service with CreditBureauPullInd is Y, system will calculate the residual value properly when application contract service is called.
31172058	SR: 3-22831943411 doing master account payment, system giving server connection broken error	Fix has been provided, modified query the code Estimation cost is much lesser than compare to the Actual Query.
31177584	SR: 3-22836263181 Residual rounding error is causing account not to fund	Fix has been provided, modified units now Error is not showing while finding the application.
		Depreciation value is not rounding off to 2 decimal while pressing Copy to Contract Button in Lease Calculation process .So to avoid this, Depreciation Value and Residual value in Lease Calculator and Residual Value in Contract tab has been changed from read only to user input text. During Read Only the rounding off validation is not happened.
31180613	SR: 3-22830426331 Issue in master customer statement > payment allocation record	Fix has been provided, while generating the customer master statement, payment allocation record fails due to Date Formatting. Code is modified to populate the transaction date with correct format.
31183470	SR: 3-22848795331 unable to load asset tracking attributes when using associated account radio button	Fix has been provided, Updated the AccAadld of the respective account which is getting selected in table and previously it was holding the Master account AccAadld even you have selected the associate account in the table.
31189101	SR: 3-22863939521 Adjusted cap cost is not updated using application update web service	Fix has been provided, code changes made to populate the adjustment capitalization cost properly, with the difference of capitalization cost and down payment amount.



Bug ID	Bug Description	Fix Description
31206670	SR: 3-22908363091 Application get web service returns error because of length discrepancy	Fix has been provided, modified the rec type column size accordingly.
31207071	SR: 3-22916474831 Asset sub type is not coming in response of application get web service	Fix has been provided, 1) Application with Single asset of Vehicle type 2) Application with Multi assets of Vehicle type 3) Application with Single asset of Home type 4) Application with Multi assets of Home type For all the above scenarios the application get web service retrieves the Asset sub type.
31208778	SR: 3-22913821401 Active trade lines are not populating the liabilities tab with the "include" marker as y	Fix has been provided, issue has been fixed in below unit, now trade line status is updating as per the Narrative Status/Code which is coming in the response of Equifax. While fetching the EFX Bureau Report for customer, Trade Line status is updating as per the Narrative Status/Code provided for EFX.
31349264	SR: 3-23103210951 License number and license state are automatically written to customer data for migrated accounts	Fix has been provided, the NVL condition on license no and license state in package accins_el_100_01.pkb has been removed and now doesn't insert the same data across all applications. Also, during data migration the license number and license state automatically are no longer written with pre-defined data when value is not being passed. Web service migration had no issue, as in web service, license no and license state have no default value assigned.



Bug ID	Bug Description	Fix Description
31211198	SR: 3-22916887791	Fix has been provided:
	Payment amount calculation not happening	Fix 1:
	when application created through web service	Code changes made to calculate the payment amount when application is create using web service. We bought the calculate payment action which is happening when auto credit bureau pull indicator is enabled
		Fix 2:
		Corrected the balloon amount element name in application details GET service
		Fix 3:
		Code changes made in Application entry web service email address to allow more than 30 characters.
		Fix 4:
		Code changes made to sort using date from SETUP sales tax.
31214503	SR: 3-22916082151 Payment void acting differently from screen and from web service	Fix has been provided, now system does not allow to post the transaction when error is raised in the web service for payment void
31215396	CD, 2 22000222404	
31215396	SR: 3-22886232181 Performance issues during migration	Fix has been provided, conversion process with apl_customer_update_info_ind as N.Conversion process is completed successfully.
31215493	SR: 3-22908163061 Unable to create account from account conversion screen > verification sub tab	Fix has been provided, now system changes the status from error to validated once the edits are cleared from the conversion screen after running the batch job.
31238496	SR: 3-22967863162	Fix has been provided, now the account will
	Accounts that have the same ssn, but different cif id are incorrectly listed as 'existing accounts'	not considered as Existing Accounts, in case Consumer SSN matches Business TIN. Only accounts that share the same SSN/TIN# AND CIF# should be listed under 'Existing Accounts'.
31238929	SR: 3-22972092939	Fix has been provided, Code changes
	Contract web service pmt amt calculation is not handling residual amount	made to calculate the payment amount consider with residual values.



Bug ID	Bug Description	Fix Description
31239626	SR: 3-22967863101 Issue in posting maintain credit bureau payment rating transaction	Fix has been provided, CREDIT BUREAU PAYMENT RATING MONTH field have predefined values for validating month like for JAN value is 1 and for FEB value is 2 and similarly till DEC value defined is 12 and that's why for months like 01 it is showing error. Used Itrim to resolve the issue of month.
		Now in Servicing->Customer Service- >Maintenance, MAINTAIN CREDIT BUREAU PAYMENT RATING(Non- Monetary) transaction posted successfully for the below parameters
		CREDIT BUREAU PAYMENT RATING MONTH = 05
		CREDIT BUREAU PAYMENT RATING YEAR = 2019
		CREDIT BUREAU PAYMENT RATING CODE = 0
		Transaction is posting successfully if we use '5' and '05' for payment rating month
31149079	SR: 3-22805843801 Secondary applicant address is blank	Fix has been provided, Secondary Applicant address ,city, state details and Zip details are getting populated in correspondence tab
31131265	SR: 3-22751359871 Issue in billing batch job - due amount and foth txn amt are not in sync	Fix has been provided, Due amount and Foth transaction amounts are in sync after running billing batch job
31121900	SR: 3-22753418781 Unable to view scenario analysis tab when using associated account radio button	Fix has been provided, updated Acc Funding Type Code value on selecting the Associated Loan Accounts instead of holding the Master Line Account Acc Funding Type Code value.
		Now the Loan and Lease Associated accounts the scenario analysis tab is getting displayed on selecting the associated accounts radio button.



Bug ID	Bug Description	Fix Description
31089175	SR: 3-22692983451 Datatype of point's related fields is number at some places and integer at other- not consistent!	Fix has been provided in below screens and in all points' related fields the Datatype is integer Format Pattern. For Collateral Type = Home Asset level: 1) Points 2) Billing points 3) Min points (in Asset Billing Rate Definition) 4) Max points (in Asset Billing Rate Definition) 5) Base points (in Asset Billing Rate Details) 6) From Points (in Tiered Rate Details) 7) Slab points (in Rate details) And also at customer service > Collateral > Vacation ownership -> Points, Billing points and Grandfathered points field the data type is integer format.
31021644	SR: 3-22557681771 Unable to process non-monetary transaction triggered by events	Fix has been provided, where the action parameter value is of \$GLDATE which means system has to drive the value while performing the action, this value was populating with improper date format. Modified the code to populate the proper date for the \$GLDATE
31007639	SR: 3-22546437041 Unique index is not created few columns in rate table	Fix has been provided by validating not to have duplicate values programmatically for the below mentioned columns. ABR_MEMBERSHIP_4_IND ABR_MEMBERSHIP_5_IND ABR_OTHER_ATR_4_CD ABR_OTHER_ATR_5_CD ABR_OTHER_ATR_9_DT ABR_OTHER_ATR_10_DT
30900782	SR: 3-21876988982 The amounts being calculated/derived based on the values sent in for line accounts are not correct	Fix has been provided, changes done to include FOTH% to get added to 'acc_due_other_amt' since there can be 'n' FOTH types. We observed that due other amount is considering only the FOTH 1,2,3,4 and 5. The due amounts should be calculated based on the Billing indicator setup for each balance type in the contract balances.



Bug ID	Bug Description	Fix Description
31210652	SR: 3-22915055131 HESAA-PMT modes tab reflects one time ach with monthly frequency when selecting the all radio button	Fix has been provided, modified units now Pmt Modes tab doesn't reflect One Time ACH with a Monthly Frequency when selecting the ALL radio button.
		One time ACH doesn't have a Monthly frequency associated to it on the screen.
31348977	SR: 3-23098229319 scorecard parameter debt to income with payment not calculating correct	Fix has been provided, code changes made to populate what if payment from applicant summary block and calculating ratios based on the payment amount. Contract service amount due at signing is not calculating with sales tax amount.
31348731	BI pub reports fails because report is invoked using upper case report definition name.	Fix has been provided, changes are made in the Report Setup to allow the package name to be in mixed case (upper/lower). # For new reports, on the Reports Screen in Setup Module, Package name field has been enabled to have characters in both lower and upper cases. This enables user to configure the reports in their own way.
		# For already configured reports, users must make their BIP template name and report setup package of same case (either lower or upper case). Seed data is updated to have the package names in lower case.
31278994	SR: 3-22977635111 User upload functionality not working with none(review request supervisor code)	Fix has been provided such that now system can create a User with supervisor code as NONE.
31281464	SR: 3-22997755661 Payment void and reversals differential behavior on screen vs webservice for the reason code field	Fix has been provided, added the 'pmt_reason_cd' into update statement for void and reverse. Now system stamps the reason code when payment is reversed and void from the web service.
31286852	SR: 3-22998513261 records are not ordered properly in the output file customer statement	Fix has been provided, now when the CMN_ODD_FILE_PROCESS_TO_LOB is set to Y, while generating the Statement, and ran the SET-ODD2, Customer statement batch job and SET-ODD3 to generate the output data dump file. Customer statement generated with records ordered properly in the file.



Bug ID	Bug Description	Fix Description
31319950	SR: 3-23056923671 Unable to bulk upload pricing data	Fix has been provided, code changes made to process pricing details for lease only if rate type is VR (Variable Rate) through batch job from UI. We are allowing to show only if rate type code is VR, so now system will not allow to process the pricing details if rate type code is other than VR for LEASE.
31327709	SR: 3-23049055811 The screen does not refresh for associated account from a master account(same columns are visible)	Fix has been provided, updated the AccAadld of the respective account which is getting selected in table and previously it was holding the Master account AccAadld even you have selected the associate account in the table. Now Contract details are the same when the contract screen is accessed through direct search of loan account number and accessed through Master account -> Associated account-contract screen.
31336556	SR: 3-23066549791 Total of pmts (estimated) and amt due at signing not calculated using contract load web service	Fix has been provided, code change made to populate total of payment estimated and amount due at signing for applications using contract web service. Fix: 2 Code changes made from application update service to allow 80 characters length for address 1 field Fix: 3 Code changes made in tax calculation to take asset only if primary indicator is YES.
31205318	SR: 3-22908969961 Unable to load any liability via web service and get the account balance to register	Fix has been provided, modified code ApplicationApplicantsDetails.java and xaeins_en_100_02 to include the liabilities value in the income/debt calculation.
31149365	SR: 3-22805606061 Set-eve job set fails on evbprc_bj_100_01 job	Fix has been provided, modified the code to insert the ptc_company column in the staging table so that batch job will pick the records for processing based on ptc_company and also to pick the proper action parameters to avoid errors while processing the Batch type action records.
31227757	SR: 3-22936838551 Foth transaction from rate table does not uses cmn_amount_round_factor	Fix has been provided, rounding off is handled for the txn amt calculated in txnprc_el_100_02.calculate_asset_fee_amt.



Bug ID	Bug Description	Fix Description
31378542	SR: 3-22676019191 Rounding issue for number fields, while bulk upload pricing data	Fix has been provided, code changes made to upload the pricing details with decimal values and fixed the seed data inconsistency for pricing.
		Code changes made in contract service, to update only if signing and probable delivery date is null with GL date from application request.
30039946	SR: 3-20452427521 Servicing > Transaction History > Sale of Asset Transaction tab, When a loan sale is voided on a day other than loan sale date, the transaction is backdated to original loan sale date but the interest component is not calculated correctly.	Fix has been provided such that on Voiding a Loan Sale transaction, system splits the interest component and is displayed in 'Sale Transfer Transactions' screen.
30390239	SR: 3-21140818711 DPD on 5th due bucket is using original DDH posting snapshot and not the posting information after extension is posted. System does not take into account the extensions, reverses and re-posts the due date in DDH tab with a new due date.	Fix has been provided by updating the units, now the system is taking account of extension term for calculating DPD.
30215027	SR: 3-20708744731 A payment is posted for an account and it goes into suspense because of some reason (here pmt dt < acc_backdate_dt). The payment is modified from payment maintenance tab and the account number is modified into 0 (suspense account) and posted. In the above two cases when reversed created no GL entries.	Fix has been provided by updating the units, system creates GL for both payment to suspense accounts and reverse of suspense payments.
30313925	SR: 3-20872281581 When updating a re-marketing record a comment is generated with the incorrect User name. The Audit info for the record also populates the wrong user.	Fix has been provided by updating the units and system now updates a re-marketing record and a comment is generated with the correct User name.
30447525	SR: 3-21331404531 Email address with special character after the '@' symbol is not allowing loan to fund.	Fix has been provided by updating the units, now Email address allows special characters before and after '@' symbol.



Bug ID	Bug Description	Fix Description
30457031	SR: 3-21293237951 Automatically posting AU just because the account is paid, repo condition exists on the account and the balance is greater than zero is not correct and should be removed. We should still post the AX if the account is paid, repo condition exists on the account and the balance is equal to or less than 0	Fix has been provided by updating the units and now system posts the AU reason only when the account settlement condition is available on the account otherwise system posts with null reason. System posts the AX reason when account has repossession, sold and paid status.
30459808	SR: 3-21293242041 For the insurances with auto rebate indicator N, the payoff amount will have the rebate amount excluded. For pre compute loans, the met_base_cur_bal is being sent as payoff amount. As per the issue reported, the rebate amount should not be excluded.	Fix has been provided by updating the packages to recalculate the insurance rebate for the insurance with auto rebate indicator N and add it to the payoff amount assigned to met_base_cur_bal. All the arguments necessary for Insurance calculation are passed.
30479532	SR: 3-21411797811 26 accounts in Ridelink did not get picked up for release after accounts were Paid off. Customer middle name and ASE_LIEN_RELEASE_ENTITY_NAME mismatch. Further assessment shows data column length only allows for 1 character, all failed accounts have full name and therefore was not picked up in the file.	Fix has been provided by updating the units and adding trim (regexp (\$string\$,'[^:]+')) for the customer name while comparing with lien release entity name. Post the batch job run the release lien output file was successfully generated and the respective account was present in the file.
30425269	SR: 3-21143428941 An Account shows Paid Term as 6 (six) on Summary screen even when 10 full payments have been posted on the account.	Fix has been provided by correcting the acc_term_pd. The account reported is a conversion account. This issue is with the acc_term_pd populated incorrectly upon conversion.
30346081	SR: 3-21089327191 There are a few scenarios where the account ends up in a Paid status with a Credit balance but the credit refund is never generated. The credit refund seems to only be generated when the paid in excess is put on an account with a payment.	Fix has been provided by updating the units and providing new 'INS_REBATE_ADJ' transaction. In txnins_en_111_03 package, for insurances with auto rebate indicator as 'N', if the rebate amount is greater than the 'Advance Balance' remaining then the transaction INS_REBATE_ADJ is posted.



Bug ID	Bug Description	Fix Description
30434780	SR: 3-21309237741 The Length of column ADR_STREET_NAME in ADDRESS table is defined as 80, but for the type XCS_ADR_REC_T, the column length for ADR_STREET_NAME is defined as 30. This is causing issues when trying to retrieve the application and account details data through the web service and the web service call is failing.	Fix has been provided by updating following: ADR_STREET_NAME column in XCS_ADR_REC_T Type in crt_type_cmn.sql has been modified from VARCHAR2(30) to VARCHAR2(80). ADR_ADDRESS1 column in XCS_ADR_REC_T Type in crt_type_cmn.sql has been modified from VARCHAR2(80) to VARCHAR2 (240). Tags in accountdetail.xsd and aplicationdetails.xsd for street name has been modified from 30 character length to 80 character length. Tags in accountdetail.xsd and aplicationdetails.xsd for address1 has been modified from 80 character length to 240 character length.
30473706	SR: 3-21403912971 For a pre-computed account if user posting the Account Acceleration with interest first adjustment, then the difference between the balance prior to acceleration and post acceleration is not equal to the amount of the finance charge rebate. In cases where the amount of payments paid to principal are less than or equal to the earned finance charge (Original finance charge minus finance charge rebate as of the acceleration) the ending balance is double counting the amount of payments paid to principal (when using 'interest first').	Fix has been provided, now system is adjusting the balances prior to acceleration and post acceleration is equal to the amount of the finance charge rebate when Account Acceleration put on the account with interest first adjustment type.
30491493	SR: 3-21170935071 The account activation service is setting value of 0 for BK Ind vs. N. If we have an existing customer and using merge logic it looks up appropriate customer value of Y or N but if no merge review it is updating to 0.	Fix has been provided by defaulting the "acxAplRecT.setAplPriorBkrpInd" value to "N", since corresponding database column default value is "N".
30544451	SR: 3-21558757661 The current process only looking for completed status. If the first request is already in submitted status then user can submit one more request for the same credit bureau.	Fix has been provided by including the Submitted status also in the select query. Now, the system throwing an error if we try to create a second request for the same bureau on the same day.



Bug ID	Bug Description	Fix Description
30578226	SR: 3-21607237841 There are some scenarios with bankruptcy and deceased that are not working as expected.	When both/all consumers are reporting bankruptcy and in the upcoming reporting period if the primary consumer is marked as deceased, the ECOA code for the primary is going to report as X.
	1) When both consumers are reporting bankruptcy and then the primary consumer is marked as deceased, the ECOA code for the primary consumer marked as deceased is showing as a T instead of an X.	When the primary is deceased and cosigner filed bankruptcy in the same month the primary is reporting an ECOA of X When the primary files for bankruptcy and
	When the primary is deceased and cosigner filed bankruptcy in the same month the primary is reporting an ECOA of T	the cosigner is deceased in the same month. The ECOA for the cosigner is a reporting of X
	instead of an X 3) When the primary files for bankruptcy and the cosigner is deceased in the same month. The ECOA for the cosigner is a T instead of an X	 In all three cases, system will not report the deceased customer in the upcoming cycles.
30620172	1) If an account has an insurance with auto rebate indicator as 'Y' and if the settlement batch is going to post the paid off transaction, then system is not showing the insurance cancel transaction on transaction history > Good Transactions	Now, if the Paid Off transaction is posted through the Settlement batch and if the insurance cancel transaction is posted, then system will show the insurance cancel transaction on transaction history > Good transactions.
	2) If users Paid off through auto rebate or manual posting and if the account has Active Insurance then 'Reverse Button' is enabled for Insurance Cancel transaction also.	· Now, if the user Paid off through auto rebate or manual posting and if the account has Active Insurance then 'Reverse Button' will not enabled for Insurance Cancel transaction.
30578236	SR: 3-21571215061 Finance charge on the vehicle is not auto rebated when transactions put on the account other than a payment that leave just the finance charge as the remaining balance. In addition if a payment posts on this account an error message is received stating that the payment cannot post because all the spread buckets are not on the contract.	Fix has been provided by introducing new transactions codes namely 'INTEREST REBATE ADJUSTMENT' and 'INTEREST ESTIMATED AMENDMENT MINUS ADJUSTMENT' to post during Insurance cancellation to adjust the interest estimated and interest rebate amount to the loan outstanding balance and the reversal handled.
30659777	Accounts that are reporting as closed with an account status of 13 but the metro current balance is greater than \$0. This should never happen according to the credit reporting guidelines	While propagating the metro ii table, if MET_BASE_ACCOUNT_STATUS is derived as 13, 61, 62, 63, 64, and 65 account statuses then system should report the MET_BASE_CUR_BALANCE as zero.



Bug ID	Bug Description	Fix Description
30247442	SR: 3-20863741581 User enters a comment in the side pane and not selecting a Sub Type. System displays an error for mandatory field validation. When user clicks on OK in the error, comment that was entered disappears and user has to enter the information again. Previously, the comment would not disappear and would allow the user to select a Sub Type and post the comment. This is only occurring in the side pane, but does not occur when entering a comment in the Comments screen.	Fix has been provided, as after mandatory Error is thrown, the information entered by the user in Comments block will not be disappear.
30735273	SR: 3-21984963041 Finance charge is not auto rebated when transaction - other than a payment is posted on the account which leaves just the finance charge as the remaining balance. In addition, if a payment posted on this account an error is displayed stating that the payment cannot posted because not all the spread buckets are on contract.	Fix provided by introducing new transaction codes namely 'INTEREST REBATE ADJUSTMENT' and 'INTEREST ESTIMATED AMENDMENT MINUS ADJUSTMENT' to post during Insurance cancellation to adjust the interest estimated and interest rebate amount to the loan outstanding balance and the reversal handled.
30763144	SR: 3-22033939381 Metro II issue > Some accounts with status "Paid Off", are not reported during Metro II processing.	The current process picks accounts where the due day is '31' and account status is PAID-OFF. Fix provided such that these accounts are reported at month end.
30725968	SR: 3-21935074741 Issues with Date of First Delinquency (DOFD) – System reports DOFD correctly in the one month and then changes the value in next month. Ideally, when the account becomes delinquent with DOFD, it should not change unless the account becomes current.	Fix has been provided such that 'Date of first delinquency' (DOFD) is updated only when the credit bureau account status moves from current to delinquent or vice versa. DOFD calculated based on the date it becomes delinquent every time.
30720001	SR: 3-21911853491 The GRI interface is sending only the first and last name to the vendors, but it needs to send the full name, including middle name/initial and suffix. Vendors are not always identifying the correct individual because they do not have the full customer name.	Fix provided such that system shows customer full name, including middle name/initial and suffix in customer servicing screen and in GRI it is showing customer's full name, including middle name/initial.



Bug Description	Fix Description
SR: 3-21928100151 The credit reporting records are pulled on a wrong date to the metro II data table. The pattern appears to be such that they are pulled on the day prior to their due date and again on their due date. Due to which following issues are noted: Incorrect reporting of data because the accounts should not have been pulled on the date before the due date (i.e. based on the GL postdate they should not be processed yet) The accounts are sometimes reported twice to the bureaus in the same month. The files are processed weekly in other situations where the record is skipped or the payments made in that credit reporting is lost because the actual processed record did.	Currently during the first metro II cycle, account is picked twice in a month for reporting i.e. when pre-bill days is 0. First was on the day before the billing and the second on the billing date. Fix has been provided to address this scenario. Note: For accounts having Contract date same as First payment date, metro II reporting continues as usual.
SR: 3-21820369801 Split interest calculated during Void Loan Sale is wrong for backdated loan sale.	Fix has been provided, such that while posting Void Loan Sale Transaction, system calculates the split Interest from the date of loan sale posting (current dated loan sale transaction) to loan sale void date. Before fix, system was calculating interest from contract date until loan void date.
SR: 3-21845393401 GRI Reassignment job is not using new '%' allocations that configured for vendor assignments. Re-assignment job appears to be using previous allocations.	Fix has been provided for maintaining, the consistency in the count increment / decrement during work order reassignment; for different use cases like 'Reassign with ASSIGNED and Reassign with OPEN status.
SR: 3-20688703971 Balances are off when reversing and reposting expenses and payment refund with a backdated payment.	Fix provided such that code changes are done in post_crr and reverse_crr to handle PAYMENT_REFUND in else part of CREDIT_REFUND and not to alter iv_acc_rec.acc_outstanding_total_amt during reverse and repost of PAYMENT_REFUND. Now system does not post the PAYMENT EXCESS - SERVICING EXPENSES transaction and servicing expense is
	The credit reporting records are pulled on a wrong date to the metro II data table. The pattern appears to be such that they are pulled on the day prior to their due date and again on their due date. Due to which following issues are noted: Incorrect reporting of data because the accounts should not have been pulled on the date before the due date (i.e. based on the GL postdate they should not be processed yet) The accounts are sometimes reported twice to the bureaus in the same month. The files are processed weekly in other situations where the record is skipped or the payments made in that credit reporting is lost because the actual processed record is not including in them but the skipped record did. SR: 3-21820369801 Split interest calculated during Void Loan Sale is wrong for backdated loan sale. SR: 3-21845393401 GRI Reassignment job is not using new '%' allocations that configured for vendor assignments. Re-assignment job appears to be using previous allocations. SR: 3-20688703971 Balances are off when reversing and reposting expenses and payment refund with a



Bug ID	Bug Description	Fix Description
30233493	SR: 3-20838179301 If the vendor assignment reaches to last vendor in the queue, system should hard assign this case to last vendor i.e., no further reassignment of case to other vendor." However, assignments are auto-reassigning to a previously assigned vendor.	Fix provided such that once cases assigned to Vendor A during re-assignment process, it will not assign to same vendor. During reassignment process it will check any vendor is available other than Vendor A, if no vendor is present, it will not change the vendor.
30446997	SR: 3-21170542821 In title tracking file sent to Dealer track, system picks up Customers 2nd address details if release is assigned to Producer and/or "Other" causing release failure.	Fix has been provided such that system verifies the release entity name, based on release entity and then populates/inserts the address 2 details in release title tracking file.
31002435	SR: 3-21675345911 Whenever a payment is made before the payment arrangement day, system doesn't consider that payment as satisfied and make the record as broken.	Fix has been provided, condition to update the record to satisfied is changed from "IF Iv_ags_rec.ags_dt <= iv_txn_rec.txn_dt THEN "to "IF Iv_ags_rec.ags_dt >= iv_txn_rec.txn_dt THEN "is changed.
30081002	SR: 3-22572976711 'Pmt Rating' on the screen (ACC_CRB_PMT_RATING_CD) does not match the reported Pmt rating (in the Metro 2 table & file - MET_BASE_PMT_RATING) for Accounts that are NOT in the following statuses - 05,13,65,88,89,94,95	Fix has been provided, now 'Pmt Rating' field not showing for an Accounts Status other than 05,13,65,88,89,94,95. A message is provided below the Payment Rating title saying, "IMPORTANT: Latest Month/Year payment rating code shown in table is estimated and hence indicative / not included in credit reporting"
30985377	SR: 3-22033939221 When an 'Extension Override' transaction is backdated, the Dues section reflects duplicate billing dates after a new billing is produced.	Fix has been provided, now system does not create duplicate dues for same month when user posts backdated 'Extension Override' transaction. Issue is fixed in two places. In txnddt_en_111_02.after_post_ddt, extension condition is checked to update the acc_ddt_run_dt_last field. And txnext_en_111_01.post_ext, the due bucket values are fetched from the IN OUT parameters rather than the table.
30985212	SR: 3-22392172941 In case of NID / NPNID promotion, system fails to post the "BORROWER ON MILITARY DUTY" transaction with below error. "Rate start date cannot be less than Contract Date (SYS-SYS-SYS-CLL-000097)"	Fix has been provided, removed the below assignment as the contract dt is already assigned with txn dt Iv_cal_rec.contract_dt:= iv_acc_rec.acc_accrual_dt_start. Now for NID / NPNID promotion, system posts the "BORROWER ON MILITARY DUTY" transaction without error.



Bug ID	Bug Description	Fix Description
30181879	SR: 3-20590090121 OFSLL scheduler was turned off by INTERNAL user in the OFSLL PROD environment during Night Time processing.	Additional debug statements have been added to jscprc_en_000_01.pkb to identify the root cause. Once issue identified fix needs to be provided.
30402478	SR: 3-21143789471 Metro II reporting issue → The 'Past Due Amt' in metro II file is reported wrongly by deducting the current due from the due delinquency amount which is incorrect.	Fix has been provided to address the incorrect past due amount being passed when the due date for the billing created falls in future. Data script will recalculate the past due as on the metro 2 processed date and correct the past due amount for the metro 2 records with metro 2 processed date falling between 01 Oct 2019 and 31 Oct 2019. Note: Move the data script to a sql folder. The processed dates can be modified and used in future as well.
30402437	SR: 3-20855367721 Metro II reporting issue → The 'MET_BASE_ACT_PMT_AMT' field value is updated as zero in metro II file for all accounts.	Fix has been provided with data script such that when payment transaction amount is available for an account for metro II record with the processed date between 1st to 31st Oct 2019, system updates the amount in MET_BASE_ACT_PMT_AMT field for corresponding reporting period. Note: Move the data script to a sql folder. The processed dates can be modified and used in future as well.
30354250	SR: 3-21090521131 Transaction Posting issue → When a SUSPENSE payment is posted on an account and on modifying the suspense account to active account; system posts an additional PAYMENT_NONCASH transaction along with the required two transactions i.e. PAYMENT_ERROR and PAYMENT_ERROR_REV transactions.	Fix has been provided such that on posting payment on Suspense account and modifying the suspense account to active account, system posts only the below two transactions based on system parameter TPE_REVERSE_TXN_POSTING: If Yes, PAYMENT_ERROR_REV transaction is posted and if No, PAYMENT_ERROR transaction is posted.
30298777	SR: 3-20893888481 Servicing → Customer Service → Maintenance screen, when trying to modify a SUSPENSE payment that has been already SPLIT, the fields - payment date, payment amount and currency are locked.	Fix has been provided by removing the edit restriction for payment date, payment amount and currency for payments that go into the suspense and is restricted only for payments directly posted to suspense. Also, system throws error when the TPE_REVERSE_TXN_POSTING is Y and system posts the payment when the TPE_REVERSE_TXN_POSTING is N.



Bug ID	Bug Description	Fix Description
30298008	SR: 3-20964135081 Servicing → Customer Service screen, on trying to update the END DATE on an existing Recurring ACH details in PMT MODES tab, system displays an error indicating 'ACH start date cannot be less than system date + Prenote Days'.	Fix has been provided such that the Start date validation is applied only for new ACH transaction and removed while updating ACH transaction. Currently system does not throw error while updating the end date and start date.
30195077	SR: 3-20764928661 Servicing → Customer Service → Maintenance tab, system does not allow to post 'MAINTAIN CREDIT BUREAU PAYMENT RATING' transaction if the year and month is beyond old maturity date.	Fix has been provided by modifying the maturity date reference to MATURITY_DT_CUR and now system allows to post the MAINTAIN CREDIT BUREAU PAYMENT RATING transaction even if it is beyond the old maturity date and throws error only if it is beyond the new maturity date.
30195001	SR: 3-20724999201 Servicing → Customer Service tab → Maintenance tab, on adding a new transaction and clicking on LOAD PARAMETER button, the previous transaction parameters are displayed.	The issue does not occur during ADD process but only when EDIT button is clicked. Fix has been provided for issue noted during EDIT process with UI customization.
30169526	SR: 3-20541051341 For a delinquent account, the OLDEST DUE DT and FUTURE PMT DT are same. However, on posting an extension to make the account active (out of delinquency); the FUTURE PMT DT does not match OLDEST DUE DT.	Fix has been provided by modifying the code to assign Account Oldest due date to Future Pmt Dt and the logic for excess payment remains same. Currently, After posting extension, both FUTURE PMT DT and OLDEST DUE DT are same.
30167866	SR: 3-20418882091 On posting a payoff amount (which is within the WRITEOFF TOLERANCE AMT), the payment amount allocations does not match with PMT ALLOCATIONS. The allocation also includes tolerance left out amount into ADV and system does not post an ADV_WAIVE transaction for the tolerance amount.	Fix has been provided by addressing the payment allocation to be based on payment amount, so that system allocates the payoff payment amount correctly i.e. payoff payment is equal to sum of allocation details.
30138820	SR: 3-20649264521 Batch Job issue → During the ACH batch job processing, the recurring ACH does not pull the correct account in output file if payoff is less than the ACH amount.	Fix has been provided by setting LV_ACCT_REC.ACC_STATUS_CD as ACTIVE. On running ACH batch job if payoff amount is less than ACH amount, system picks only Payoff Amount in output file.



Bug ID	Bug Description	Fix Description
30028759	Account Creating issue → While creating account from UI and Web service, system does not create ACC_AAD_ID in a sequence. The account sequence is incremented twice in session and as a result, sequence increment is not in order.	Fix has been provided by replacing sequence NEXTVAL with CURRVAL such that on creating account from UI and WS system generates ACC_AAD_ID in sequence.
29963763	SR:3-20355658271 Servicing → Customer Service → Search screen, if a customer associated to account is disabled, system does not display that account in search results.	Fix provided by introducing 'Show All' check box under Customer Service → Customer Screen. On click the same, system displays all ENABLED, DISABLED & DECEASED customer. The UM documentation link → Customer Sub Tab: https://docs.oracle.com/cd/F16599_01/html/Loan_Servicing_User_Guide/CustomerService.htm#Xag3201755
30383571	SR: 3-21205949811 Batch Job issue → The Due Date Change (DDT) batch job fails when STOP CORRESPONDENCE checkbox is enabled on account.	Fix provided with package level changes such that on processing the DDT batch job, the account does not fail with error 'Primary Customer has stop correspondence indicator on'.
28968495	SR: 3-18807043361 Application Entry web service with 'Link To Existing Customer' flag, funding fail	Fix has been provided by adding the below field for Application entry POST/PUT and GET services.
	Lating Customer mag, randing rail	'ExistingCustomerInd'
		'ExistingCustomerId'
		'UpdateCustomerInfo'
		Code changes done to insert or update 'customer_tracking_attributes' table based on APL_UPDATE_CUSTOMER_INFO_IND column value.
30708637	SR: 3-21883933241	Fix has been provided by modifying the
	Special Comment in METRO 2 populated with 'AU' and ideally AU should not be populated.	code in units, now system populates Special Comment in METRO 2 with 'AX'.
30681090	SR: 3-21709249051	Fix has been provided by modifying the
	In the Screen Escrow Transactions -> Analysis Group and Escrow Transactions -> Accounts, Data is not getting visible in detail blocks.	code in units, now data is visible in the following screens.
		Servicing > Escrow transactions > Analysis Group
		Servicing > Escrow transactions > Accounts



Bug ID	Bug Description	Fix Description
30662728	SR: 3-21794090311 MET_BASE_SCHEDULED_PMT_AMT is populated as 0 while there was a scheduled payment of \$892.90 in month of Nov and December.	Fix has been provided to populate the recent billed amount in MET_BASE_SCHEDULED_PMT_AMT field of METRO_II_DATA table to address the scenario.
	There are many accounts for which MET_BASE_SCHEDULED_PMT_AMT populated as zero. It is happening for all irregular type of loans where payment is not due every month.67789990 account was due for 12/17 for which billing happened on 11/26.	Data script is provided such that for the metro 2 record with processed date falling between 01-Dec-2019 and 31-Dec-2019, the fix updates the recent billed amount as of the metro processed date in MET_BASE_SCHEDULED_PMT_AMT field.
	On 11/26 Metro 2 data was captured. The MET_BASE_SCHEDULED_PMT_AMT was populated as zero.	Note: The reported scenario is addressed only for the accounts with Monthly billing cycle in the above fixes.
30618536	SR: 3-21730621661 Can't search more than 1 account at a time in Customer Service Search and	Fix has been provided by incorporating the logic to handle the search using IN and NOT IN operator in search procedure of uixsct_el_100_02.
	Escrow Transaction Search. It appears this problem exists in all search screens	Now we are able to search account through IN operator in the customer search and Escrow accounts transaction search screen and accounts not displaying when searched with NOTIN operator.
30582020	SR: 3-21640451448 If a customer's payment is posted via suspense (Payment Non Cash), it is not showing up in the Actual Payment Amount field in metro2.	Program changes done to include PAYMENT_NON_CASH transaction code as well in the calculation of MET_BASE_ACT_PMT_AMT field of METRO_II_DATA table.
	neid in metioz.	Data script is provided such that when payment amount is available for an account for the metro 2 record with processed date falling between 01-Nov-2019 and 30-Nov-2019, then fix updates the amount in MET_BASE_ACT_PMT_AMT field for the corresponding reporting period considering both PAYMENT and PAYMENT_NON_CASH.
		Note: This data fix file is named as version 2 of parent bug# 30402437 for easy reference.
30532860	SR: 3-21494278511 User is able to fund the application even if the system is under maintenance.	Fix has been provided by adding the CMN_SYSTEM_UNDER_MAINTENANCE system parameter check in Underwriting and Funding stages.



Bug ID	Bug Description	Fix Description
30398586	SR: 3-21064782751 System level error messages needed in OFSLL product.	Fix has been provided by modifying the code in units, now system will give proper error messages in the response.
30373708	SR: 3-21112561121 Multiple Batch Header in customer ACH	Fix has been provided by modifying the code, Batch header insertion has been added inside the details record's loop.
30023450	SR: 3-20399067001 Web service issue: During account boarding, the tracking attributes are not being updated in the order that they are sent.	Fix provided with package level changes such that the account tracking attributes now inserts the data in the same order as sent in the request.
30018124	SR: 3-20479401631 Origination > Applicant Details screen, the License # field has no format defined whereas the same field in Account /Customer information screen has 4-3-4 digits format separated by hyphen.	Fix provided by defining the same format used for Customer Detail License Number to Applicant License Number. In addition, changes are done to Customer Information screen > License # field to update the format only after tab out and later update to Customer Detail main block.
29661113	SR:3-19571171491 Batch Job issue: While processing the billing batch job ACCDMP_bj_100_01, the billing method APP_BILL_METHOD_CD is not taken from the legacy system. Instead it is pulled from the product maintenance for the product mentioned in the dat file during conversion and as a result the order of assignment of values during the insertion is wrong.	Fix provided by correcting the order of the insertion during the batch job processing. In addition, since the acc_state_cd was going as null, NVL clause is added during insertion.
29661078	SR:3-19571772891 Servicing > During account conversion, system wrongly selects Insurance Credit Card details specifically if the customer details are not migrated and the values don't exist.	Fix has been provided such that the credit card detail upload process is deprecated and account is successfully converted even when credit card details are not passed.
29468009	SR: 3-19571772906 Some inconsistencies have been noted in Control files such as; inconsistent date format (DD/MM/YYYY), the not null columns are missing, and few columns present in the open interface manual for migration are not present in the ctl files and vice versa. Need a detailed review on the API process.	Some inconsistencies have been noted in Control files such as; inconsistent date format (DD/MM/YYYY), the not null columns are missing, and few columns present in the open interface manual for migration are not present in the ctl files and vice versa. Need a detailed review on the API process.



Bug ID	Bug Description	Fix Description
30286027	SR: 3-20788542401 An application associated with counter offers has the status as 'CONDITIONED' instead of 'COUNTER' since in UI search page, APP_STATUS_CD is referred instead of displaying the lookup description.	Fix has been provided such that Search result screen now displays appropriate description of the status of application.
30268199	SR: 3-20911037441 In 'Customer Service > Summary > Customer Information', both Gender and Email have same value (Female).	Issues has been fixed such that Gender and Email does not have same value. Also the Email id displayed in both tableLayout and FormLayout duplicates same value, so email available in Form Layout is removed.
30233068	SR: 3-20840815511 While reversing the payment transaction, payment maintenance page displays an error message. However, user is able to reverse the same payment from the Payment search screen.	Fix has been provided such that when payment is posted on the account and payment is reversed from the payment maintenance screen, system does not display any error.
30242194	Access keys need to be provided for the following buttons/widgets: - Copy Application in Underwriting and Funding - Process Application and Pre-qualify application in application entry - Select Pricing and Re-score in Decision tab - Calculate in Contract tab of funding	Fix has been provided and new set of access keys are provided for the mentioned buttons/widgets.
30565324	SR: 3-21605117021 Daily Interest Amortization > Daily interest amortization should start on 'Contract Date', not a day after 'Contract Date'. Next run should be next date, not next month-end.	Fix has been provided to update the Tam run date next on 'Contract Date' in Account_Balances_Amortize table while creating an account instead of 'Contract Date + 1'.
30531867	SR: 3-21522110791 Recurring ACH and final payment > Final Recurring ACH payment stays to be the same monthly payment amount, which in many cases causing customer to over pay on their final payment and causes the company to, have to print and mail a refund check.	Fix has been provided to pull the payoff amount, when payoff amount is less than the ACH amount. These changes done only to the package generating NACHA format file.
30521894	SR: 3-21508592951 License Number Format issue > There is no standardize driving license number format that will satisfy all regions/countries. Also the SSN/national ID format are not driving license number format.	Fix has been provided by removing the format pattern, which License number fields have their converter attribute set to national id format.



Bug ID	Bug Description	Fix Description
30513155	SR: 3-21463856511 Military Deactivation On Maturity Account: SCRA deactivation was made 31 days after the Maturity date and system indicates that accepts the transaction, when validating after the deactivation date it is not reflected and when it is validated in "Customer Services > Maintenance" shows an error.	Fix has been provided by modifying the code to consider the previous payment amount instead of calling calculator while posting 'BORROWER OFF MILITARY DUTY' transaction if user selects SCRA OFF PAYMENT CALC METHOD as "RESTORE ACCOUNT PAYMENT".
30194840	SR: 3-20636583451 Approved itemizations are blank: Approved itemizations are blank when the application is auto approved by the system.	Fix has been provided, make sure all CRB services are running in System Monitor. Application having CRB Pull =Y, gets auto approved, itemizations with values are reflected in Underwriting.
30591034	SR: 3-21663990961 Amortization WRITE OFF issue: Amortization balance Write Off transactions are missing after CHGOFF/PAID status change.	Fix has been provided by modifying the code to allow the amortization transactions posting for waive off/paid off/charge off status.
30353946	SR: 3-21134842351 Telecom details are not validated with AM & PM. User has observed Updating a telecom details to call a customer at a specific time system fails with validation "End time must be greater than the start time". This happens when the Start Time is 12.00 PM and End Time 5 PM.	Fix has been provided, now the system considering PM and AM values during validation.
30736003	SR: 3-22015615216 METRO II issue: The metro II data fields for charge off accounts, which are paid are not populated as per guidelines.	Fix has been provided such that when the account is Charged Off and paid in the immediate reporting, below provided fields are set with the corresponding values: MET_BASE_CUR_BALANCE & MET_BASE_AMT_PAST_DUE = zero MET_BASE_BILLING_DT = Paid Date If MET_BASE_AMT_PAST_DUE = 0 then Last Payment Date.
		MET_BASE_DT_CLOSED = For Installment and Mortgage accounts (Portfolio type codes I & M), zero fill. For Revolving, Open and Line of Credit accounts (Portfolio type code R, O and C), if the account is closed, report the date the account was closed to further purchases. Otherwise, zero fill.



Bug ID	Bug Description	Fix Description
30784360	SR: 3-22015615201 METRO II issue: The metro II metro ii data fields for charge off accounts are not populated as expected as per guidelines	Fix has been provided, such that when the account is Charged Off, in the immediate reporting, below provided fields are set with the corresponding values: MET_BASE_DT_CLOSED = For Installment and Mortgage accounts (Portfolio type codes I & M), zero fill. For Revolving, Open and Line of Credit accounts (Portfolio type code R, O and C), if the account is closed, report the date the account was closed to further purchases. Otherwise, zero fill.
30863048	SR: 3-21522680131 Collections: Issue in "Collections" tab in the calendar area, where NSF (Non- Sufficient Fund) processed for the account for the payment made shows as PAID in the Calendar. This affects interpreting the calendar, since NSF FEE charge not applied to the account.	Fix has been provided such that system reflects the actual status of the payment if the account is processed for NSF for the payment applied. NSF fee is also updated.
30834802	SR: 3-22194669801 The warning "AN ONE TIME ACH ALREADY EXISTS WITH SAME DEBIT DATE" is showing in the third ach creation attempt. Instead, this should show at the second ach creation.	Fix has been provided such that the condition to raise the warning - which includes the count of ach for an account on any debit date, is changed. User gets the warning while creating a second ach on any debit date instead of third creation attempt.
30827769	SR: 3-22132369171 When an application is funded with amortization method as FASB, error ORA-06502: PL/SQL: numeric or value error' is displayed because the nested table 'pv_rate_sch_tbl' was not having any record.	Fix has been provided by adding a check to identify whether records are available in the amortization table before proceeding with data population.
30808983	SR: 3-22146719418 In the current conversion process, which loads the transaction with payment allocations, creates the payment allocations with charged-off balances.	Fix has been provided such that when funding an account through Conversion API, a check added for the charge off accounts during payment allocation. The payment components are chosen based on the account charge off date.
31176222	SR: 3-22853324611 In the Conversion screen > Amortize Balances' tab, all fields containing amounts are rounded up to integer values instead of showing decimal values present in database.	Fix has been provided such that system shows decimal values for following fields in conversion > Amortization Balances tab. Balance Earned FASB Balance FASB Effective Balance



Bug ID	Bug Description	Fix Description
31171785	SR: 3-22831206151 The delinquent amounts are not reported with correct amount past due in metro II process.	Fix has been provided with changes in calculation logic for system to consider the decimal digits for deriving the past due amount which was ignored earlier.
31059495	SR: 3-22614431991 System ideally should not allow multiple current phone per phone type in OFSLL Origination module.	Fix has been provided such that system verifies that for the same telecom type, the existing Telecom details are updated as Current = N and new telecom details with Current = Y.
31003742	SR: 3-22415423631 The AP Transactions > History screen displays the LAST_UPDATED_BY & LAST_UPDATED_DATE, but system actually refers to CREATED_BY and CREATION_DATE Fields.	Fix has been provided such that system properly updates the 'Updated By' and 'Updated Date' fields in the AP Transactions > History tab.
30983148	SR: 3-22446085311 System displays an error on selecting queue in Origination and clicking 'Next Application' button.	Fix has been provided such that system opens the application which is set in queue to resolve the error.
30967171	SR: 3-22406564281 Default sort order in the Itemization screen is not matching with the sort order in the Disbursement screen for the itemization.	Fix has been provided such that in Origination and Customer Service, both in Itemization and Disbursement tab, itemizations are in sync with each other.
30832378	SR: 3-22193345791 The Index rate for type=FL/"Flat Rate" is configured, but still getting below error in Alert Log. OFSLL Error Msg: Index Rate Not Found for Index FL Ora Error Code: 100 Ora Error Msg: ORA-01403: no data found Context: Index Rate Not Found for Index FL Context: Error in: cmnirt_cl_000_01.get_index_rate	Fix has been provided such that in the below check in cmnirt_cl_000_01.get_index_rat, nvl is handled. AND TRUNC(irt_start_dt) <= NVL(iv_irt_dt,irt_start_dt)



Bug ID	Bug Description	Fix Description
30412832	In old Daybreak system, the final Recurring ACH payment on account would only pay the remaining balance instead of the monthly payment amount.	Changes have been done to pull the payoff amount when payoff is less than the ach amount. These changes are done only to the package generating NACHA format file.
	In New OFSLL system, the final Recurring ACH payment stays to be the same monthly payment amount which in many cases causing customer to over pay on their final payment and causes the company to have to print and mail a refund check.	
30423947	Paid term do not move when payment done and satisfy the payment tolerance.	Fix provided to increment paid team when paid amount is within payment tolerance.
28671096	DUPLICATE ACH POSTING: customer account has been debited twice. Issue happens for accounts, for which new ACH set up has been made and extension getting posted before the ACH start date. Setting the 'aac_ach_process_dt_next' in this scenario is not correct.	Fix has been provided by modifying the packages. The posting process of under "txnext_en_111_01.post_ext" procedure, added the validation check for 'ach_start_date' and 'txns dt' inside .The package for update the column 'aac_ach_process_dt_next'. i.e., If the ach_start_dt is less than txn post dt then the flow restricts the 'aac_ach_process_dt_next' column updating. For Backdated transaction, If extension transaction reposted and reversed then AAC_ACH_PROCESS_DT_NEXT should push back to the last process date again, that also handled in the fix.
27873448	EXTENSION pushes 'AAC_ACH_PROCESS_DT_NEXT'. But when back dated transaction posted and if EXTENSION is getting reversed and reposted, it pushes 'AAC_ACH_PROCESS_DT_NEXT' which is not correct. Even Extension Reversal is pushing 'AAC_ACH_PROCESS_DT_NEXT' ahead, which is also not correct.	Fix provided While transaction getting reversed 'txnext_en_111_01'.reverse_ext procedure is called and the logic return for the AAC_ACH_PROCESS_DT_NEXT is changed to decrease value.
28794530	Paid term is not getting updated correctly.	Fix has been provided by modifying the units. Backdated payment(with future and bring current spread),due date change, due
		date change reversal and extension transaction are working and paid term is updated accordingly



Bug ID	Bug Description	Fix Description
29943384	More Special Character Not Allowed In Asset Make And Model And Collateral screen	UI fix and DB/WS impacted.
	Following characters would be blacklisted (UI, web service and File upload) < > { } \	Services are modified and the above said characters are restricted in all POST/PUT REST services. Special character validation is now tested and verified for the web
	^[]` Kubota wanted to include the following list:	service as well
	/"()',.\&*+<#-	
	In comparison with both the lists, following characters cannot be included: \ <	
29350154	Servicing > Batch Transactions > Payments screen, the payment refund transaction does not go through the transaction authorization process if GL date changes before the approval process.	Fix has been provided by modifying the logic such that even if GL date changes during the approval process, system allows to authorize the transaction.
29404829	Servicing > Customer Service > Account Details > Condition Details tab, the Condition/Queue and History section displays erroneous End Date on various accounts since system is inserting wrong data into the condition history table.	Fix has been provided such that system does not insert bad records into the condition history table and appropriate data is displayed in Condition/Queue and History section for respective accounts.
29442801	Servicing > Customer Service > Customer Details > Customer tab, when an account is created in the system through account onboarding process, only the Primary customer title is displayed in the title section of the account.	Fix has been provided to display the joint customers associated with the account using the existing logic.
29331332	Servicing > Batch Transactions > Payments screen, on removing a suspense payment from an account, system does not automatically post PAYMENT_ERROR_REV transaction.	Fix has been provided with code changes such that if the Action type of modifying Suspense Payment transaction is ERROR, system posts Reversal for PAYMENT ERROR transaction.
	In such a case, ideally two transactions are required in order to re-conciliate the GL accounts - a new PAYMENT_ERROR_REV transaction to remove the amount from suspense account and new PAYMENT transaction to add the amount to the good account.	
29534601	Servicing > Vendors > Invoice tab, for processing GRI Invoice, the Business Rule 1 needs to be modified to utilize a lookup instead of a hard coded value since some of the custom Work Order type introduced via customization results in Invoice getting REJECTED after processing.	Fix has been provided such that the GRI Invoice processing for Business Rule 1 is modified to utilize a lookup instead of hard coded value for Vendor Work Order type and the invoice is getting created and processed successfully based on lookup.



Bug ID	Bug Description	Fix Description
29397193	Credit Bureau Reporting > There is formatting issue while representing the last digit of the phone number which is cut off in TransUnion credit bureau report and does not hold the entire phone field. Also, the text report visible on the screen doesn't display the full phone number.	Since system does not manipulate the Text Report data and only trims the length up to 77 characters, the insertion logic in CRED_TEXT_REPORT table is resolved to show the full phone number in the report.
29516363	Customer Service > Transaction History > Transactions tab, on reversing an Insurance cancellation transaction, the rebate interest amount does not update correctly in PAYOFF QUOTE transaction which impacts finance charge / interest rebate.	While reversing the insurance cancellation transaction, system updates the interest balance to 0 in Account_Balances_Amortize table. This same has been corrected to resolve the issue.
29769369	Metro II reporting issue > When Swap Relationship Non-Monetary transaction has been posted on the account to switch the primary/cosigner relationships, the same is not reported in the metro II file.	Fix has been provided such that on posting of Swap transaction (ACC_SWP_CST_RLTN), if Primary has the value as 'X' in car_crb_ecoa_cd (CUSTOMER DECEASED), then the column car_metro_ii_rel_type_cd is not updated.
		Otherwise, it is updated with same value as car_relation_type_cd which holds the actual relationship value.
29549722	More than one Transaction exists for Account: 61837001 Pmt Id: 23170 Txn Id: 792709. This error appears while posting the NSF.	Fix has been provided and the Query changed in such a way that it will always fetch one record. If more than one txns record is matching, since the processing logic is inside a loop, both the payments txns will be Subjected to NSF/Reverse.
29586390	Metro II Reporting issue > As per the reporting guidelines, system does not freeze the Payment Rating of an account at the time of bankruptcy along with other frozen fields while reporting to metro II.	Fix has been provided by creating new column ACCOUNT_BANKRUPTCY_HISTORY to record the details and system takes Payment Rating code for the accounts from this column while reporting to metro II.
29690121	Metro II reporting issue > The special comment code AX shows up in the call	Fix has been provided with following changes:
	activity but is not reported in the metro_ii_data table (Reported BA instead).	Batch jobs are made to override AU/AX
	Since AX has a higher priority it should be reported instead of BA.	AW is posted on Account after AV is placed on account but still AW is reported to metro II.
		Introduce new AV event notification to check the priority. For this, a new Look up with seed data is provided under ACC_EVENT_NOTIFY_CD as PNR >> FIRST PAYMENT NEVER RECEIVED



Bug ID	Bug Description	Fix Description
29803177	Credit Bureau Reporting > For accounts impacted by bankruptcy (non frozen accounts), the Date of First Delinquency is still null in some scenarios. The requirement is to populate the DOFD	Fix has been provided such that while posting Event type 'Assigned to External Collections', system updates payment rating as G and Date of First Delinquency as per below cases:
	with the bankruptcy file date if after the normal DOFD calculations are complete and the DOFD is blank.	Case 1- If account status is 93 and Delq Days greater than 30 then the system reports the DOFD as Oldest Due Date. Case 2- If account status is 93 and Delq Days Less than 30 then the system reports the DOFD as Condition start date
		Case 3- If account status is 95 and Delq Days Less than 30 then the system reports the DOFD as Condition start date.
		Case 4- If account status is 95 and Delq Days greater than 30 then the system reports the DOFD as Oldest Due Date. Case 5- If account status is 96 and Delq Days Less than 30 then the system reports the DOFD as Condition start date.
		Case 6- If account status is 96 and Delq Days greater than 30 then the system reports the DOFD as Oldest Due Date. Case 7- If account status is 61 then the system reports the DOFD as Condition start date.
27654707	Servicing > Customer Service screen > Maintenance tab, system does not allow to post late fee transaction when natural disaster type call activity is registered on the account.	Fix has been provided to allow posting late fee transaction on the account even if natural disaster type of event notification transaction has been posted on account.
28560686	Servicing > Customer Service > Account Details tab, while assessing late fees system excludes those accounts with active 'SPCC_AW' condition (natural disaster impacted accounts) even when there is no legal or regulatory obligation for a lender to not assess late fee on such accounts.	Fix has been provided by removing the restriction so that system will continue to assess late fee on an account even if 'SPCC condition' with 'AW' reason code is posted.
28245634	System does not calculate the FASB Amortization On Promotions / Subvention Loans correctly.	Fix has been provided with package level changes such that the Compensation amortization is calculated correctly when promotion is attached.
30064692	The weekly metro is generating data from multiple months when the month ends in one week and starts in the next. According to the credit-reporting guide and the bureaus, we should not provide records with date of account information in different months.	Fix has been provided and for the weekly file generation frequency, Metro 2 file generation batch job is modified to generate separate files when the month ends in one week and starts in the next i.e. File 5 and 6 as mentioned in the issue statement.



Bug ID	Bug Description	Fix Description
30008455	Payment batch group number (TGT_GROUP_NBR) uniqueness is based on the tgt_id in the txns_group_temp table. If the tgt_id sequence number generated is more than 8 characters it is cut off and results in the tgt_group_nbr not being unique and an error message thrown.	Fix has been provided such that if the tgt_id sequence number generated is more than 8 characters, it gets truncated with 8 characters. Code is modified to ensure that, it caters to more than 8 characters if the length of the sequence is greater than 8. Modified Unit: ngntgt_en_100_01.pkb.
29833798	GRI firehose web service for automatic case status change (RDNDLQ_BJ_100_01-AUTOMATIC CASE STATUS CHANGE) is not picking up accounts beyond the commit count. There are accounts that are supposed to go into Pending Hold but are not, despite the Delq days being lesser than 30 days. As a result, users are running a report to identify the accounts and manually moving them to PENDING HOLD or PENDING CLOSE.	Fix is handled in cursor by vna_id instead of vna_aad_id. (vna_aad_id is updated to vna_id). After the fix, the RDNDLQ_BJ processes the work order statuses based on the commit count set and reports the errors at the end of the commit count processed.
29460826	While posting BORROWER OFF MILITARY DUTY transaction if user selects SCRA OFF PAYMENT CALC METHOD as "RESTORE ACCOUNT PAYMENT", then system calculates the payment amount through calculator instead of considering the previous payment amount.	Fix has been provided and modified the code to consider the previous payment amount instead of calling calculator while posting BORROWER OFF MILITARY DUTY transaction if user selects SCRA OFF PAYMENT CALC METHOD as "RESTORE ACCOUNT PAYMENT" after posting borrower off mil duty, repayment schedule and bill are fine.
30595742	Correspondences 'Generate' button not working properly	Fix has been provided where in ServicingCollectionServiceAMImpl.java, generateDocument function, updated to send 'document id' to ucrcdo_jw_100_02.gen_xml_doc procedure.
31051310	Missing EDITS for Lease Create in OFSLL	The Seed Data added for Edit Type 'API_CON_LEASE' and the code changes done to handle the edits.



7.1 **Enhancements**

Ref No.	Enhancement	Description
NA	NA	NA

7.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
31335974	SR: 3-23079154271 ACH uses contract payment amount if user defined flexible payments has \$0 defined.	Fix has been provided such that in case the billed amount in USER DEFINED' FLEXIBLE PAYMENTS is 0, then system skip these accounts from ach process and sets the next run date to next month.
31449344	SR: 3-23260684211 There is an error in Job scheduler if GL date is enabled for multiple companies.	Fix has been provided by reverting the merged changes from 14.4 to 14.8 in jscprc_en_000_01
31382413	SR: 3-23112285901 Web Services → In Account Details service the custom element date format is different than the rest of the date's field.	Fix has been provided by modifying the custom date fields in the response message of the Account Details Get service to display in uniform date format.
31278994	SR: 3-22977635111 User upload functionality does not work with none(review request supervisor code).	Fix has been provided such that, system creates the User with supervisor code as NONE
31404083	SR: 3-23149908611 Account Migration → System creates disabled balances on the migrated account during migration.	Fix has been provided such that, code considers the enable indicator. After the conversion the migrated account does not have the disabled balances.
31399001	SR: 3-23172781411 Account title and customer service tab are not getting updated with selected account number.	Fix has been provided by updating the Account map page flow scope values, Account Number and Account Title. Also define the Attribute Binding for Title. Now system selects the row corresponding to an account the Account Title and Customer Service Tab are getting updated with the details of selected account.
31392546	SR: 3-23150727591 Unique constraint (OFSLLREL.IACO_UDX) error in ACCDMP_BJ_100_01 JOB RU.	Fix has been provided by replacing IACO_SEQNUM for ACO_ID instead of ACO_SEQNU. Now accounts for the conversion process, on running the batch job ACCDMP_BJ_100_01 and records are inserted in sequence into IACCOUNT_CONDITIONS table.



Bug Id	Bug Description	Fix Description
31363278	SR: 3-23087444361 The transaction response does not display next due date before and after the transaction.	Fix has been provided such that system displays the details of current and next due date before and after posting due day change on transaction posting.
31360356	SR: 3-23062910361 System displays time out message on clicking Associated accounts button on the customer service screen.	Fix has been provided such that all the tabs are available to select and there is no time out issue observed for master account number and associated account number on clicking associated account radio button.
31360245	SR: 3-23111345421 There is incorrect error description in reschedule bill cycle transaction.	Fix has been provided such that the validation error message is changed to due date 1 instead of oldest due date. Now system shows "Transaction Date should not be less than or equal to due date 1".
31346572	SR: 3-23087442968 Payoff quote on LOC accounts does not display the payoff amount in the transaction response.	Fix has been provided by modifying the units to display the PAYOFF QUOTE for LOC accounts.
31345587	SR: 3-23087805141 The parameter due date is not working.	Fix has been provided for line accounts such that the due date parameter in Due date change transaction is taken into consideration similar to loan accounts.
31333361	SR: 3-23048594431 The set SET-CUP batch job set is taking a long time to process.	Fix has been provided by updating CUPPRC_BJ_100_01 such that the new Lookup is introduced to run batch job on account as per this statuses. On running the batch job system updates targeted parameter for those statuses.
31223195	SR: 3-22926248241 Backdating a transaction causes issue in the opening balance in account balances screen.	Fix has been provided such that the balance amount in transactions sub tab shows zero for the accounts having line receivables as zero and the balance amount will display the amount only for the accounts having the line receivables with amount funded to customer.
31215396	SR: 3-22886232181 There are some performance issues during migration.	Fix has been provided by creating indexes so that the conversion process is completed properly.
31195596	Sales tax due is not available in summary screen & total due issue.	Fix has been provided such that system posts the Sales tax amount to the account and the amount gets added as part of Other due which inturn is added to Total due in the summary screen.



Bug Id	Bug Description	Fix Description
31021644	SR: 3-22557681771 System does not process non-monetary transaction triggered by events.	Fix has been provided such that system posts the STATEMENT PREFERENCE MODE event triggered transaction with the company specific GL date as expected.
31008651	SR: 3-22526420911 Daily trial balance batch is taking too long to complete.	Fix has been provided such that the ACC_IDX4 was dropped and created with set of columns matching the cursor query. Now daily trial balance batch is running as expected.
30975715	SR: 3-22424971331 Issues in mock statement generated data.	Fix has been provided such that the Mock Statement Due date is in sync with Future Due Date of Account. Mock statement next run date is based on the Account due date next and mock pre statement days.
31389457	SR: 3-23139489401 The GL date flip issue in SaaS development environment.	Fix has been provided by modified the code to check the difference between Company Time Zone Date and GL_POST_DT of specific company. Now system updates the GL Date correctly.
31372891	SR: 3-23137609011 Issue noted in TRADE_DETAILS TABLE since the Last update not getting recorded.	Fix has been provided by updating the update Statements. Now in the trade details table in the trade details UI screen, the last updated by and Last updated date are getting updated properly.
31353663	SR: 3-23077703621 Outstanding loan balance at the time of foreclosure is passed as zero in form 1099a	Fix has been provided by modified the code to pass Outstanding Loan balance at the time of foreclosure. Form1099A has the Outstanding Loan balance amount.
31248244	SR: 3-22963757011 There is an issue noted in statement screen on clicking associated account radio button.	Fix has been provided by modifying the decode condition TXN_STM_ID in where clause. Now if user selects the master account with statement consolidation indicator Y and on clicking the consolidated radio button in the statements screen, transactions are getting displayed for the master and associated account. If user selects master on top and selected
		the current radio button then system shows only the statement for master account. And also on selecting the associated account in the account block the transactions are getting displayed for the selected account.
31234487	SR: 3-22936838568 Add new customer transaction should have a new optional transaction parameter for CUS_NBR.	Fix has been provided such that the existing transaction ADD NEW CUSTOMER [CUS_ADD_MAINT] is added with new parameter TNM_CUS_NBR to transaction to record Customer Number.



Bug Id	Bug Description	Fix Description
31390102	SR: 3-23155108291 Document element "SALES PERSON EMAIL" displays blank in lease agreement for contractor records	Fix has been provided such that the when new application is created in UI, the sales agent details are updated properly.
31340289	BIP report in etext format mdb flow is not delivered for testing.	Fix has been provided such that the reports are generated in the pdf format for Account listing report and text format for Report in etext format in BIP server path.
31443439	SR: 3-23251888781 Payment web service does not refer system under maintenance flag.	Fix has been provided by introducing CMN_SYSTEM_UNDER_MAINTENANCE validation in payment posting web service package level. IF CMN_SYSTEM_UNDER_MAINTENANCE is YES, the records are committed with open status onto temp tables. Batch job TXNPMT_BJ_100_01 takes the open payment records from the tables and post the payments on accounts. If any error occurred during the payment posting same can be viewed in the UI - Servicing > Payments.
31052006	SR: 3-22637463891 Issue in account getting included in customer/business statement, master customer/business statement.	Fix has been provided by introducing New System Parameter ODD_EXCL_CUST_BUSINESS_STMT to check if the statement needs to be excluded in the Customer/Business Statement and based on that the code is changed to allow inclusion of accounts in the customer or business statements.



8.1 **Enhancements**

Ref No.	Enhancement	Description
NA	NA	NA

8.2 Seed Data changes for Impacted Bugs

Bug Id	Bug Description	Fix Description
31503935	SR: 3-23337207601 Application tracking attributes are not getting populated properly at account level.	Fix has been provided by modifying the units to handle the attribute name population to account tracking attributes while account is being created through web service.
31345587	SR: 3-23087805141 DDC ON LOC: parameter due date is not working	Fix has been provided such that, modified the transaction code to DDC OVERRIDE from DDC OVERRIDE REVERSAL for the validation. Included DDC OVERRIDE transaction code in the list for processing.
31172058	SR: 3-22831943411 On posting master account payment, system gives server connection broken error.	Fix is Provided by adding additional index.
31529629	SR: 3-23379035001 Invalid error for CUS_EXIST_ADD_MAINT TRANSACTION	Fix has been provided with the following: On trying to add an existing customer through CUS_EXIST_ADD_MAINT, customer gets added to the account and no error displayed. On trying to add an existing customer through CUS_ADD_MAINT, system throws an error as Customer already exists.
31508736	SR: 3-23339440381 There is an error in processing Account Detail web service due to mismatch in data type	Fix has been provided where the Address street name field has 80 characters for primary and secondary customer, the account details web service fetches the account details successfully.
31464483	SR: 3-23270485911 Cannot remove migrated accounts from a given pool.	Fix has been provided, that system gives the ability to remove migrated accounts from a Securitization Pool.
31454673	SR: 3-23261409181 By default the daily and monthly revenue recognition dates set as sysdate.	Fix has been provided, to set acc_revrec_dly_run_dt_next and acc_revrec_mthly_run_dt_next columns with company specific GL post-date.
31399562	SR: 3-23157300261 Data in contract_fees is not populated from product_instrument_fees for new Line of Credit account created.	Fix has been provided, to get the Contract fees table populated from product instrument fees.



Bug Id	Bug Description	Fix Description
31362615	SR: 3-23096868251 ACC_LINKED_ACC_NBR not populated on linked account during migration.	Fix has been provided such that system updates acc_linked_acc_nbr of Associated Account1 during migration. Additional check has been added to verify if account does not have any acc_linked_acc_nbr and also additional Index has been added for acc_linked_acc_nbr to fasten the process.
30913778	SR: 3-22213597861 Posting of backdate foth%_adj_minus is creating credit balance on the account.	Fix has been provided so that system does not create any credit balance when user posts the backdate FOTH adjustment minus transaction after generating two bills.
31533014	SR: 3-23388726881 Error event selection criteria when criteria value length greater than 82.	Fix has been provided so that system accepts Criteria value greater than 82 characters In Setup > Events > Event Criteria > Criteria Details sub tab > Criteria > Criteria value. Length of the local variable in ueveve_el_100_01 to which agc value is assigned is increased to 4000.
31516731	SR: 3-23332390891 During Migration, multiple asset tracking attributes are not being inserted into ASSET_TRACKING_ATTRIBUTES.	Fix has been provided, to accept migration for the account with multiple assets having asset tracking attributes.
31457904	SR: 3-23266180771 The batch job set -Rev1 Job is processing only accounts with ACC_EQUITY_AMT > 0	Fix has been provided to pick the accounts with ACC_EQUITY_AMT > 0 by the SET-REV1 batch Job.
31555787	SR: 3-23420765551 Batch jobs are getting stuck in batch scheduler.	Fix has been provided by checking only enabled threads in check_threads process to resolve the issue.
31537273	SR: 3-23396852148 Length mismatch for business legal name in business details table and ACX_BSD_REC_T	Fix has been provided by modifying the record types and fields so that the business legal name in business details table accepts characters up to 80 in length.
31581123	Data load performance issue is noticed in tables api_iata_evw and api_iatk_evw	Fix has been provided such that the Composite Index is dropped and the new index is created on ase_id column. Performance issue is because of the SKIP INDEX on Application Asset. Tracking Attributes table. The Table has an index on ASE_ID and ASE_ACC_ID.



Bug Id	Bug Description	Fix Description
31248244	SR: 3-22963757011 Issue is noted in statement screen for Associated Account radio button.	Fix has been provided by modified the decode condition TXN_STM_ID in where clause to resolve the issue.
31573251	The report batch job status is still running even though the job_requests status shows completed: SAAS UAT	Fix has been provided with code changes done for update the Job_threads status according to the job_requests status.
31334861	SR: 3-23079022541 Metro II issue > Wrong past Due Amt is reported in metro file.	Fix has been provided such that system reports fees that are 30 days or more past due with the Metro II past due amount field. Data fix is developed to add the fee amount which is more than 30 days due to get added to the existing metro II record's base past due amount field.



9.1 **Enhancements**

Ref No.	Enhancement	Description
NA	NA	NA

9.2 Seed Data changes for Impacted Bugs



Bug Id	Bug Description	Fix Description
31577708	SR: 3-23459344781 The report batch job status awlays shows as running even though the JOB_REQUESTS status shows completed.	Fix has been provided such that after running the base batch job (wynocsftd_em_100_01) the job threads status is updated properly as in JOB_REQUEST status.
		Also additional scenario identified with same issue is addressed in hot fix released for bug- 31573251 (Hotfix: 14.8.0.0.5_HF05).
31548853	SR: 3-23397957671 Tracking attribute upload process does not work as intended.	Fix has been provided by modifying the required units so that tracking attribute upload process works correctly.
31533014	SR: 3-23388726881 In Setup > Events > Events > Event Criteria > Criteria Details sub tab > Criteria > Criteria value. System displays an error in event selection criteria when criteria value length is greater than 82.	Fix has been provided such that length of the local variable in UEVEVE_EL_100_01 to which the agc value is assigned is increased to 4000. So system now accepts Criteria value greater than 82 characters.
31517291	SR: 3-23332390906 The dialer integration REST API service does not validate whether given user is Enabled or Not	Fix has been provided by modifying the required units such that system validates for Dialer Integration whether given User is enabled or Not.
31541616	SR 3-23398580251 System allows to post back-dated non-monetary transaction - statement preference mode which is not the intended behaviour.	Fix has been provided by modifying the required units such that system validates the transaction date with the system date for the statement preference mode non-monetary transaction.
31610946	SR: 3-22830695268 System does not capture the services logs (JSV/JSC) when debug method is set to advance_queue.	Issue is caused since the value for DT_TM_FORMAT is not getting initialized when the system enqueue the debug messages as part of services. Hence, as part of Dequeing, in the payload LFH_FILE_CREATE_DT is going NULL which is a Mandatory column in LFH table.
31574582	SR: 3-23461476501	Now in system DT_TM_FORMAT is initialized before calling enqueue process. Fix has been provided by adding a company parameter in the report output file
	Reports getting from MDB process does not have the company parameter in the report name.	name.



Bug Id	Bug Description	Fix Description
31569095	SR: 3-23450157598 The purpose code provided to account is not captured during account onboarding.	Fix has been provided by adding purpose code in the account Onboarding web service request and same gets reflected in the response message and in UI.
31553142	SR: 3-23377512501 System creates business account where primary applicant exist in OFSLL and if other applicant does not exist.	Fix has been provided such that system is allowed to proceed with the customer creation if auto generate flag is Y.
31529771	SR: 3-23378686521 System displays 201 Response for an error in CUS_EXIST_ADD_MAINT, CUS_ADD_MAINT TXNS.	Fix has been provided to correct the error message and to handle the Transactions while posting.
31521327	SR 3-23354105231 There is an issue noted in rate change transaction specifically decrease rate change.	Fix has been provided to handle the Rate change with Adjustment Type - Decrease while posting.
31615663	SR: 3-23531059601 Performance issues is noted while doing a Mock statement generation.	Fix has been provided with new indexes to enhance the Performance of the Mock Statement generation.
31590771	SR: 3-23508303121 Request to provide a retry count and retry interval information for the failed JMS messages.	Fix has been provided with update in the batch job to process the failed web hook records.
31516731	SR: 3-23332390891 Account Migration > Multiple asset tracking attributes are not being inserted into asset_tracking_attributes table.	Fix has been provided with code changes to handle the population of multiple asset tracking attributes. Now migrated account has all mentioned assets and all the tracking attributes.
31431912	SR: 3-23196238341 Account conditions should not be part of query if there are no conditions in the selection criteria in UDF setup	Fix has been provided by modifying the units to include Account Conditions table as part of the default query, only if there selection criteria is account conditions.
31543547	SR: 3-23399448061 The first column of credit bureau report tab is cut off.	Fix has been provided with code fix on following pc files to resolve the issue: 1.send_inquiry_equifax.pc 2.update_credit_request.pc 3.csvext_sl_100_01.so



Bug Id	Bug Description	Fix Description
31660116	SR: 3-23622001961 The test Database server is down during customer UAT month end batch processing for webhook.	Fix has been provided such that the Freed CLOB data is manually inserted in the MDB code (unit mentioned in 'Modified Web Services Classes' block). EMPTY_CLOB is assigned to DATA_PAY_LOAD and input variable post processing in the package.

10.1 Enhancements

Ref No.	Enhancement	Description
Bug 31631604	New configuration provided to FTP folders to facilitate Asset file upload for incoming files.	New batch jobs and FTP folders are created for assets file uploads.

10.1.1 Asset File Upload

OFSLL now has a facility to perform Asset Details upload into the system using Input Data Dump files. However to upload the asset details, the CLOB parameter CMN_FILE_PROCESS_TO_LOB has to be set to 'Y' (CMN_FILE_PROCESS_TO_LOB='Y').

Asset upload details are further categorized to following four types. Separate directories are provided to place the respective upload files.

Place the upload files in the respective Asset File Upload folder and run the corresponding batch job under 'SET-IFP' batch job set as indicated in the table below:

Note: You can perform both Insert and Update operations using this facility.

Asset Details	Directory Name or Asset File Upload folder	Corresponding Batch Job
Asset Upload	ias	SET-IFP: IASPRC_BJ_100_01
Asset Tracking attributes	iat	SET-IFP: IATPRC_BJ_100_01
Asset Attributes	iaa	SET-IFP: IAAPRC_BJ_100_01
Asset valuation	iav	SET-IFP: IAVPRC_BJ_100_01

Following are some examples on how upload is to be handled:

- To upload files with data from ALL Companies, for example Assets File Upload.
 - Place the files in the folder "/input/respective asset files upload folder"
 - Select company as "ALL" and run the relevant Batch Job under "SET-IFP" batch job set.
- To upload files with Specific Company, for example US01 for Asset File Upload.
 - Place the files in the folder "/input/respective asset file upload folder/ Company" (i.e. "/input/ias/US01")
 - Select company as "US01" and run the relevant Batch Job under "SET-IFP" batch job set.

10.2 Seed Data changes for Impacted Bugs



Bug Id	Bug Description	Fix Description
31671861	SR 3-23639078081 System does not pick-up ACC_PAH_HIERARCHY_CODE and preferring PMT_HIERARCHY _CODE during payment.	Fix has been provided such that if Master Account has `Payment Hierarchy code, then system creates the payment batch using the same. Else, system checks the System Parameter value and create the payment batch.
31634110	SR: 3-23492581151 Account Migration > The ACC_CURE_LETTER_GEN_DAYS_CUR is not being assigned any value during migration.	Fix has been provided such that the value for ACC_CURE_LETTER_GEN_DAYS_CUR is derived from PRODUCT_INSTRUMENTS table from column PIS_CURE_LETTER_GEN_DAYS and assigned the same while inserting into Accounts table. Also same approach is followed on Account Boarding Services.
31631604	SR: 3-23656755608 The Test FTP folders for asset file upload is	Fix has been provided by creating new list of batch jobs and folders for assets file uploads.
	not configured properly for incoming files.	SET-IFP: IASPRC_BJ_100_01: Assets file upload (Folder input/ias)
		SET-IFP: IATPRC_BJ_100_01: Asset tracking attributes file upload (Folder input/iat)
		SET-IFP: IAVPRC_BJ_100_01: Asset valuations file upload (Folder input/iav)
		SET-IFP: IAAPRC_BJ_100_01: Asset attributes file upload (Folder input/iaa)
31599739	SR: 3-23508419791 System displays an error: 'NOT A VALID PERCENTAGE' while trying to save any ACC_UDFX_NUM with negative value.	Fix has been provided with appropriate changes such that system does not display an error on saving the value of any ACC UDF NUMBER field when negative value is given.
31449814	SR: 3-23262072221	Fix provided to show balances correctly for LOAN and LINE account without any error
	SQL exceptions occurred while navigating through balances in the conversion screen.	message.
31653129	SR: 3-23615657991	Fix has been provided with appropriate changes correct the Report data.
	Issue noticed in PE report OCSPMT_EM_100_03 (payment error log by suspense amt)	changes correct the report data.
31633336	SR: 3-23532227591 Batch Job issues – The batch job	Fix has been provided to commit the thread before status is completed.

Bug Id	Bug Description	Fix Description
	CUPPRC_BJ_100_01 does not commit until the thread status is completed.	
31676199	SR: 3-23625301841 ICA INTERFACE - Inbound call activity job (ICAPRC_BJ_100_01) is missing the log information.	Fix has been provided with code changes to pick the file from incoming process file table when CLOB indicator is enabled from SETUP and process the data.
31615667	SR: 3-23531166581 It is noticed that the ACC_IN_PROMOTION_IND is N in IACCOUNTS but Y in accounts table.	Fix has been provided to keep the Promotion indicator same after migration.
31594780	SR: 3-23492192581 Customer nationality code is not being inserted for line accounts.	Fix has been provided such that Line Accounts are migrated with the customer nationality code.
31575678	SR: 3-23456461051 Servicing > Queue assignment is not filtering the accounts and is displaying based on the user.	Fix has been provided such that Hard assignment queue can be filtered based on the USER and the Queue Assignment tab displays only the accounts associated to that USER.
31568802	SR: 3-23450157581 Credit balance is getting created when lease account is terminated and then Charged Off.	Fix has been provided with code changes to not show the Credit Balance under Current balances and Deficiency balances for the Charged Off lease accounts.
31430171	SR: 3-23215554841 System generates mock statement for customer with Stop Correspondence = Y which is not the intended behavior.	Fix has been provided such that when Stop Correspondence indicator = Y (for primary customer) then system does not have an entry in Mock Statement and Mock Statement Details table.
		When stop correspondence indicator = N (for primary customer) then system have an entry in Mock Statement and Mock Statement Details table.
31653380	SR: 3-23609104711 Records are not properly ordered in master account customer statement.	Fix has been provided by re-ordering records in Master Account Customer Statement.
31608491	SR: 3-23540118881 Migrated accounts are not appearing in Metro II file during first month end.	Fix has been provided with changes to metro II batch job to pick the migrated accounts during first month end. Additionally retrofit done to populate 'met_base_scheduled_pmt_amt' as 0 for the accounts that are not billed.
31670652	SR: 3-23635111891 For line accounts, the value of AFE_TERM_RATIO_FROM is getting	Fix has been provided such that for Account from boarding and conversion will insert the value with 0 instead of null.



Bug Id	Bug Description	Fix Description
	populated as null during account boarding.	
31673568	SR: 3-23635551881 Credit balances in Line accounts sent during migration seems to add up and don't look correct.	Fix is provided to correct if an account having Credit Balance then after converting same account system displays same credit balance and other balances in converted account.
31653361	SR: 3-23614440911 Unable to Post Master account based Payment when there is Excess on Master but not on Associated account.	Fix is provided to Post Master account based Payment when there is Excess on Master Account but not on Associated account.
31548853	The Account Tracking Attribute upload not working as intended in the in SAAS environment.	Fix has been provided with code changes in itrprc_bj_100_01.itrprc_bj_100_01 and also additional fix is provided since the LAST_UPDATE_DATE is being updated as trunc (sysdate) which is modified to SYSDATE.
31631553	SR: 3-23579953411 During the processing of batch job CUPPRC_BJ_100_01 BJ, system updates the LAST_UPDATE_DATE column from accounts with GL_POST_DT instead of SYSDATE.	Fix has been provided such that system updates the LAST_UPDATE_DATE column from accounts table with SYSDATE instead of GL_POST_DT while processing the batch job CUPPRC_BJ_100_01 BJ.
31599227	SR: 3-23510384801 While executing the batch job BJ CUPPRC_BJ_100_01, errors were found while processing the account in procedure cupprc_en_100_01.get_formula_value.	It is found that DATE_FORMAT masking is not properly done while assigning value to lv_txn_rec.txn_poq_dt. Fix has been provided such that masking has been properly done by assigning value to lv_txn_rec.txn_poq_dt so that 'not a valid month' error should not occur in future.
31638269	SR: 3-23584116531 It is observed that LAST_UPDATE_DATE is not updated in few tables such as ACCOUNTS, ACCOUNT_DUE_DATE_HISTORY, TXNS_NON_MONETARY_TEMP, TXNS tables.	Fix has been provided by resolving the technical issues such that the LAST_UPDATE_DATE is updated for the below transactions with the system date. 1.ACC_CHANGE_PMT_DEFAULT_SPREA D transaction posted,LAST UPDATED DATE is getting updated in ACCOUNTS, TXNS_NON_MONETARY and TEMP tables ACC_LINKED_ACCOUNT_MAINT transaction posted,LAST UPDATED DATE is getting updated in ACCOUNTS, TXNS_NON_MONETARY and TEMP tables PMT_HIERARCHY_MAINT transaction posted,LAST UPDATED DATE is getting updated in ACCOUNTS, TXNS_NON_MONETARY and TEMP tables 4.ACC_CONT_MAINT transaction posted,LAST UPDATED DATE is getting updated.

Bug Id	Bug Description	Fix Description
		updated in ACCOUNTS, TXNS_NON_MONETARY and TEMP tables.
		5.DDT_REV transaction posted,LAST UPDATED DATE is getting updated in ACCOUNTS, ACCOUNT_DUE_DATE_HISTORY,TXNS_ NON_MONETARY and TEMP tables.
31444803	SR: 3-23249154108 The configured Event for Application Status change is not triggered when system updates application status and sub-status as REJECTED/AUTO_REJECTED based on credit bureau decision. This happens only for an application with only one applicant, but works fine if there is more than one applicant.	Fix has been provided with code changes in ascasc_em_000_01.app_status_change unit to trigger the event and process the action when there is an Application Status Change.

11.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

11.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
31640572	SR: 3-23583847051 On generating a mock statement through ODD file, it is noticed that the data in file and also in ODD table is not ordered correctly.	Fix has been provided by rectifying the ordering issue caused due to gaps on ODD ID specifically while generating Mock Statement.
31633486	SR: 3-23568122171 Batch job issue > While processing the batch job ostprc_bj_100_01, system does not pick all the eligible accounts for processing.	Fix has been provided with code changes in ostprc_em_100_01 batch job such that after running the master account statement generation batch job ostprc_bj_100_02 successfully, system excludes the records processed in batch job ostprc_bj_100_02.
31633460	SR: 3-23553306071 System does not allow to waive FOTH FEES (i.e. to post WAIVE FEE MAINTENANCE transaction before the payment date.	Fix has been provided by removing the validation since the validation error message was being handled before reversing the Payment Transaction and CTD Balances.
31599227	SR: 3-23510384801 Batch Job issue > While executing the batch job CUPPRC_BJ_100_01, it is noticed that DATE_FORMAT masking is not done properly while assigning value to lv_txn_rec.txn_poq_dt.	Fix has been provided with package level changes to handle the issue with date conversion both when called from batch job as well as from front end transaction posting.
30975715	SR: 3-22424971331 There are issues noted in mock statement generated data since the Calculated Account's Due Date next does not match with Account's future due date. Also the Next Due date is wrong since the calculated date is not a future due date nor after Mock Statement Due Date.	Fix has been provided with the following changes: 1. Master Summary Record: Statement Date is made to Due Date - prebill days . 2. Account Record: Statement Date is made to Due Date - prebill days . 3. Opening balance is considered in calculating outstanding balance amount. 4. In transaction Record, Transaction date is arrived as future due date -pre-bill days 5. Message Record Population is fixed.
31695972	SR: 3-23656755581 On bulk upload of Account Tracking Attributes, the upload process does not work correctly. The processing batch job ITRPRC_BJ_100_01 does not result in any error but tracking attributes for accounts are not available.	Fix has been provided to list the errors in the Error file for the bulk Upload. The processed tracking attributes are shown in respective accounts. In case of any errors encountered on any record, the batch job is not marked as ERROR and instead it will be marked as COMPLETED. The failed records will be logged in error file.

Bug Id	Bug Description	Fix Description
31631604 Status 30	Test folders not configured properly for incoming files.	Fix provided, Bulk file upload feature provided for uploading Asset Details in OFSLL using Input Data Dump files.
		This will work for the system parameter "CMN_FILE_PROCESS_TO_LOB"='Y'.
		Asset upload
		Asset Tracking attributes
		Asset Attributes
		Asset valuation
31730839	SR: 3-23730492211	Fix provided to post Due Date change on
	DDCHANGE_OVERRIDE not allowed when	the Delinquent Accounts.
	ACC_DLQ_DAYS >ACC_DLQ_GRACE_DAYS for line of credit	
31728269	SR: 3-23738381021	Fix provided to add Seed Data.
	Parameters seed data missing for	
	LSR_ADJ_PLUS and LSR_ADJ_MINUS TXN CODES	
31707462	SR: 3-23700075131	Fix provided code changes made to fix
	Unable to post successful advance disbursements transaction through UI and WEB SERVICE	approved amount, credit limit current & stage fund indicator to populate with proper values for accounts. System is updating values in ACC_STAGE_FUND_IND, ACC_ADV_INITIAL_MIN, ACC_ADV_INITIAL_MAX, ACC_ADV_DRAW_END_DT, ACC_CR_LMT_CUR and ACC_CR_CONSUMED in ACCOUNTS table.
31706727	SR: 3-23680571461	Fix provided to generate Report in ETEXT
	ETEXT format BIP reports generated via MDB don't seem to consider the company parameter	format for particular company.
31668681	SR: 3-23639009341	Fix provided for below non-monetary transactions
	System not throwing error message when providing SSN in decimals	1.CUS_MAINT,
		2. CUS_ADD_MAINT
		SSN field is modified to Integer field type and accepts only integer value. On entering any decimal value and trying to post the transactions the SSN value changes to integer value and posts the transaction. No error message will be displayed but field accepts only integer value.



Bug Id	Bug Description	Fix Description
31653380	SR: 3-23609104711 Records not properly ordered in master account customer statement	Fix provided to properly order records in master account customer statement.
31646335	SR: 3-23564389031	Fix provided to provide below behaviour.
	Populate account button in payment screen not enabled for master account payments	1.System parameter UIX_CUSTOMER_BASED_PMT_IND = N &
		UIX_MASTER_ACC_BASED_PMT_IND =Y, Populate account button is enabled to distribute payments between master account and associated account in Payments screen.
		2. System parameter UIX_CUSTOMER_BASED_PMT_IND = Y &
		UIX_MASTER_ACC_BASED_PMT_IND =N, Populate account button is enabled to distribute payments between for customer accounts.
		3. System parameter UIX_CUSTOMER_BASED_PMT_IND = Y &
		UIX_MASTER_ACC_BASED_PMT_IND =Y, Populate account button is enabled to distribute payments between customer/master accounts based on the value entered in the customer number or master account field.
		4. System parameter UIX_CUSTOMER_BASED_PMT_IND = N &
		UIX_MASTER_ACC_BASED_PMT_IND =N, Populate account button is not displayed.
31634110	SR: 3-23492581151 ACC_CURE_LETTER_GEN_DAYS_CUR is not being assigned any value during migration	Fix has been provided by adding Java Class File for newly added recType "app_cure_letter_gen_days_cur" and tested in all modules Loan/Line/Lease. Now migrated accounts are updated with value, from the PIS instrument.
31619769	SR: 3-23538015331 OOB servicing reports: parameter for all branches of one company required	Fix provided to fetch the reports for ALL branches or Individual company.
31533353	SR: 3-23389993451 Reversal Of FLC_ADJUST_MINUS causing due amount to accumulate in just one bucket	Fix provided on reversing FLC_ADJUST_MINUS transaction system showing correct billed amount.



Bug Id	Bug Description	Fix Description
31458927	SR: 3-23267983521 ADD/EDIT causes focus to move to top row in securitization screen	Fix has been provided such that, cursor is not moving to another record while adding the records in account pool & transaction pool.
31764977	SR: 3-23753497081 TEST ENVIRONMENT - ITU BULK UPLOAD - "reschedule_bill_cycle" transaction errors	Fix provided, code changes made to post reschedule bill cycle transaction using file upload.
31710383	SR: 3-23706179531 Due date change not updating ACC_LTC_RUN_DT_NEXT	Fix provided, code changes made to change the late charge run date next when posting the due date change transaction.
31671124	SR: 3-23609429191, 3-23635587161 System not able to bill and active account due to some reason	Fix has been provided such that, when the 1st bill record is not available in txns table as part of migrations, and we run the bill on those accounts its failing with payment amount '0' (As customer want's explicitly to bill with 0). Fix provided to handle payment amount '0' in special logic calculation. And Handled NVL for global variables, error handling to fix update accounts all issue.
31668663	SR: 3-23621946421 Issue in customer statements transactions report (TXN_DT not populating)	Fix has been provided to populate the proper date format in the customer report.
31656213	SR: 3-23616263061 System not populating TXN_STM_ID during billing batch job	Fix has been provided, txn_stm_id updating properly for DDT transactions.
31653129	SR: 3-23615657991 Issue in report OCSPMT_EM_100_03 (PAYMENT ERROR LOG BY SUSPENSE AMT)	Fix has been provided, able to generate the report for the specific company and all branches.
31548853	SR: 3-23397957671 Tracking attribute upload not working in SAAS UAT	Fix has been provided, now system is able to upload tracking attributes in SAAS UAT
31499566	SR: 3-23283826051 GL TXN not passing: pool account transactions	Fix has been provided, when Transaction posted on individual account to change status, system is triggering GL txns.
31640243	SR 3-23564072804 When an application is funded, the funded acct's itemization "APPROVED AMOUNT" column does not get	Since the attribute APP_PRP_PRICING_CURRENT in applications table was not updated during auto decision, the required instrument was not available in drop-down list. The same has been rectified to resolve the issue.



Bug Id	Bug Description	Fix Description
31622328	SR: 3-23563467688 When trying to modify data in trade in tab in application getting error	Fix provided, code changes made to Save/Modify the data from Trade-in tab.
31581123	Data load performance issue-tables API_IATA_EVW AND API_IATK_EVW	Fix provided, below Indexes are created. 1. API_ACO_IDX 2. CAR_IDX3 3. IAPP_IDX3 4. IAPA_IDX1 5.IATK_IDX1 And dropped CAR_IDX as there are two indexes available with the same set of columns swapped.

12.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

12.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
31794467	SR: 3-23842675561 System displays an error on modifying a Payment in Payment Entry screen. This happen particularly when a posted Payment Entry has created SUSPENSE allocation, and if the payment amount is being modified to remove the SUSPENSE payment.	Fix has been provided with package level changes such that on trying to reverse a suspense payment allocation, system does not display any error and allows to save the Payment record.
31794450	SR: 3-23867770871 System does not allow to post New Business Maintenance transaction on an account and gives error indicating 'cannot create tnm_but_evw details'. However, system allows to post the transaction if record already exists under telecom table.	Fix has been provided such that the optional validation "Cannot create tnm_but_evw details for new business" is removed since updating BUSINESS_TELECOMS details itself is optional in the system.
31766832	SR: 3-23812653661 Account Migration issues > During account migration, system derives the account TIP indicator (ACC_TIP_IND) based on the status and outstanding balance on the account. But however the derived value is not being updated in the accounts table.	Fix has been provided with changes to update (ACC_TIP_IND) in accounts table as Y during migration.
31717617	SR: 3-23715521951 For line of credit accounts with Advance, Interest and FOTH balances, on reversal of excess payment, system does not update the Transaction balance amount correctly.	Fix has been provided with package level changes such that system updates the transaction balance amount correctly during payment reversal of an excess payment in LOC account.
31710383	SR: 3-23706179531 On posting Due Date change Override transaction on loan account, system does not update Late Charge Run Date Next based on update in ACC_DUE_DT_NEXT or ACC_DUE_DT1 (in case of backdated DDC).	The issue was caused when due date is not sent while posting the Due Date change Override transaction. Hence, code changes are done to change the Late Charge Run Date Next even when due date is not sent in transaction.
31707423	SR: 3-23702364501 In the Bankruptcy tab, the name displayed under the Bankruptcy Details section does not match the customer/business name.	Fix has been provided in Customer Service > Bankruptcy > Bankruptcy Details tab such that if the relation type is business then the selected business name is updated. Otherwise system populates default customer name.



Bug Id	Bug Description	Fix Description
31449814	SR: 3-23262072221 System displays several SQL exceptions while navigating for accounts in the conversion screen based on the XREF number on the customer service summary screen.	Fix has been provided by resolving balance screen error and the screen has been revamped such that system does not show any error in the balances, tracking attribute, transactions history and others tab.
30971651	SR: 3-22466195811 System takes long time and displays time-out error while trying to update the seed data in Seed Data screen in development environment.	Fix has been provided such that when Seed Data is updated a batch job process is initiated and Status gets changed to 'SUBMITTED'. A new indicator 'B' is added to indicate the Job Initiated Process and to further process seed data update without time-out error. User can verify the Job process Completion by clicking refresh button.
31248244	SR: 3-22963757011 Issue noticed in Statement screen such that for associated loan account, on clicking associated account radio button respective transaction details are not displayed.	Fix has been provided by modifying the decode condition TXN_STM_ID in where clause so that in Statement screen Associated account Radio button is working as expected.
31778005	SR: 3-23826894451 While creating a copy of the contract, the depreciation rate schedule is not copied. However, it is expected that Depreciation Rate Schedule should also be copied while copying the contract.	Since while copying the existing contract, One of the sub tab (depreciation rate schedule) data was not getting copied due to missing Insert statement. Same has been added such that Depreciation Rate Schedule details are getting copied when user copies a contract.
31715989	SR: 3-23714119711 In Queues > Customer Service > Selection Criteria Screen, while trying to add a criteria, system does not allow to add the record and instead gives an error message 'Incorrect Value for Datatype' (i.e. date data type column is null).	Fix has been provided by resolving the SQL errors such that Even if PDC END DATE is NULL, system updates the value and allows to save the record.
31673568	SR: 3-23635551881 Account Migration issues > During account migration the credit balances are sent in Line of credit accounts are adding up in the Credit (balance) and displayed in the UI under Balances tab.	Fix has been provided such that system considers all the billed balances while calculating the credit amount and now the Credit balance are displayed correctly in converted account.
31633486	SR: 3-23568122171 Batch Job issue > There is an issue noted in batch job OSTPRC_BJ_100_01 since the same does not pick all the eligible accounts and then master account's statements does not get generated.	Fix has been provided by modifying the code n ostprc_em_100_01 to update the Statement Generate Date when processing master accounts.



Bug Id	Bug Description	Fix Description
31444803	SR: 3-23249154108 The Application Status change event is configured to send a correspondence to the applicant when application is rejected based on credit bureau scorecard decision. However, during Auto decision the Application Status change event does not trigger when system updates status and substatus to REJECTED / AUTO_REJECTED. But this event works when there is more than one applicant.	Fix has been provided with code changes to trigger the event when there is an Application Status Change.
30975715	SR: 3-22424971331 There is an issue noted in in mock statement generated data since the calculated Account's Due Date next does not match with Account's future due date. Also the Next Due date calculated should be a future due date on or after Mock Statement Due Date.	Fix is provided with following changes: ACC_MOCK_PRE_STMT_DAYS_CUR instead of ACC_MOCK_PRE_STMT_DAYS. ACC_MOCK_STMT_CYCLE_CD_CUR column is used instead of ACC_MOCK_STMT_CYCLE_CD ACC_MOCK_STMT_REQ_IND_CUR is used instead of ACC_MOCK_STMT_REQ_IND So during the process, the Mock Statement Due date is in sync with Future Due Date of Account and Mock statement next run date is based on the Account due date next and mock pre statement days.
31770450	SR: 3-23808102971 System updates the Primary and Secondary customer details wrongly such that both are updated with same details even when primary exist in system but secondary applicant does not.	Fix has been provided such that system inserts the customer details properly with primary as existing customer and secondary applicant as new customer.
31764881	SR: 3-23634680801 While posting the payoff quote lease transaction, system displays the error as "fee rule setup missing".	Fix has been provided with package level changes such that the payoff quote transaction for lease account is posted successfully without any error.
31634255	SR: 3-23547808341 When a new account is created, both the ACC_REVREC_DLY_RUN_DT_NEXT & ACC_REVREC_MTHLY_RUN_DT_NEXT daily and monthly are defaulted to 01/01/1800 00:00:00 in OFSLL.	Fix has been provided such that the SET-REV2 runs only on Month end even it is scheduled daily. In addition, for whatever reason if batch job execution fails, system should have a mechanism to still mark it as month end date.



Bug Id	Bug Description	Fix Description
31813190	SR: 3-23890760801 During account migration, system updates the BASE_COLLATERAL_TYPE_CD value as UNDEFINED for line assets but instead it should be derived from the asset type setup.	Fix has been provided with code changes to insert the column (ASE_COLLATERAL_TYPE_CD) in assets table for line account during migration.

13.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

13.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
31895275	SR: 3-24049163141 System calculation ABL_BAL_OPEN_CTD incorrectly during billing for account with excess payment	Fix has been provided, such that code changes done to update Balances correctly after the bill generation, when there is an Excess payment on the account.
31822533	SR: 3-23897589201 OCSPMT_EM_100_03 not giving result when batch BRANCH = ALL	Fix has been provided, exists clause has been modified, added decode statement DECODE (TXN_PCB_BRANCH, 'ALL', AGE.AGE_PCB_BRANCH, TXN_PCB_BRANCH. Now report gets generated when selected for Individual branch or All branch.
31752844	SR:3-23788359101 LSR_WAIVE transaction not available for lease products	Fix has been provided, seed data added to support LSR_WAIVE and LSR_WAIVE_REV.
31710383	SR: 3-23706179531 Due date change not updating ACC_LTC_RUN_DT_NEXT	Fix has been provided, code changes done to derive 'ACC_LTC_RUN_DT_NEXT' value based on due day during the transaction posting.
31879371	SR: 3-24017308961 OFSLL Batch Report - Request to include the times stamp for Start & End date in the report.	Fix provided, to include time stamp for Start & End date for the OFSLL batch report.
31236154	SR: 3-22916021941 Excess payment does not updated ACC_DUE_AMT1 after bill generation.	Fix has been provided, to show the balances correctly when there is an excess payment posted before bills got generated.
31879339	SR: 3-24016682521 OFSLL Locbox interface stopped working after the recent patch sets	Fix has been provided, the lockbox bulk file upload interface stopped working because of file type code and same has been corrected from 'lbx' to lockbox.
31813190	SR: 3-23890760801 ASE_COLLATERAL_TYPE_CD value going as undefined for line assets in migration	Fix has been provided, now for LINE Account, ASE_COLLATERAL_TYPE_CD value is derived based on asset type of the respective account during the batch job MOVE API_XX TO ITABS (ACCDMP_BJ_100_01).
31766832	SR: 3-23812653661 Account TIP indicator is not updated during migration	Fix has been provided, for line account, changes done to populate the ACC_TIP_IND as 'N' during migration.



Bug Id	Bug Description	Fix Description
31746846	SR: 3-23772731511 Issue in ITUPRC_BJ_100_02	Fix has been provided by adding 'tup_id' in where clause so that if one of the 2 transaction on same account fails system marks an error on that transaction alone and doesn't affect the other transaction.
31730733	SR: 3-23736120521 User is able to add same existing customer multiple times on same account	Fix provided, to validate transaction code 'cus_exist_add_maint' .If customer already exists then system gives error as "Customer with Customer Number already exists on the account (SYS-SYS-SYS-TNM-002190)
31715989	SR: 3-23714119711 Unable to define a criteria where a date data type column is null	While clicking on Check criteria system is adding TO_DATE for date column even when the comparison operator is 'IS' or 'IS NOT' and criteria value is NULL. Because of which it's failing while creating criteria. Fix has been provided to not add TO_DATE function for the date column when comparison operator is 'IS' or 'IS NOT'.
31673568	SR: 3-23635551881 credit balances in LOC accounts sent during migration seem to add up and don't look correct	Fix has been provided, such that for LOC accounts, during migration 'ABL_BAL' is set correctly.
31640572	SR: 3-23583847051 Issue in mock statement ODD file - record not ordered correctly	Fix has been provided, when the Job Commit Count is checked against ROWNUM condition in the code, the order in which the data gets picked is not picked in order. Hence, it's been handled in the code by removing the condition from the batch job cursor query.
31581123	Data load performance issue-tables API_IATA_EVW and API_IATK_EVW	Fix provided, two additional index have been identified/created after the last run on 10th which may further improve the performance during data load process.
31054347	SR: 3-22525742711 Migration inserting multiple rows in address for multiple customers on the account	Fix has been provided to check dedupe for address, telecom and employments, for Loan, Line and Lease as well.



Bug Id	Bug Description	Fix Description
31842255	Country code in OOB files	Fix has been provided, changes done to populate Country Code in below OOB files.
		CUSTOMER/BUSINESS STATEMENT
		MASTER ACCOUNT CUSTOMER MOCK STATEMENT
		MASTER CUSTOMER/BUSINESS STATEMENT
		PAID IN FULL LETTER (ODD)
		PAY OFF QUOTE LETTER (ODD)
31730376	SR: 3-23725893581 Excess amount above Payoff amount not getting allocated to accounts	Fix has been provided, new payment hierarchy has been created to support payment allocation based on Total Due (incl current due) Ratio.
31892816	SR: 3-24063298731 Please change the cache size of ODD_SEQNUM on SAAS UAT	Fix has been provided, Cache size is increased to 5000.
31795086	SR: 3-23851711741 Due Date txn posted twice on assoc. acc when posted from master acc with process masterassoc = Yes	Fix has been provided, now system is posting Due Date change transaction on associated account only once in Customer Service ->Maintenance and Transaction History ->Good Txns.



14.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

14.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
31937666	SR: 3-24130483681 When MAKER CHECKER CRITERIA set up for WAIVE_FLC transaction user is getting an error indicating "Error while generating Stmnt".	Fix has been provided, code changes done to fix transactions with Authorization Indicator 'Y' and transaction is posted in the Customer Service -> Maintenance screen.
31920511	SR: 3-24100636991 On trying to reverse a backdated Asset transaction, system reverses and reposts the transactions. But during this process, system re-calculates the bill/fee amount using new asset rate setup.	Fix has been provided by introducing virtual column to hold the reversed bill transaction set ID. This helps to identify proper child transaction using transaction set id and then posts the transaction with same amount.
31917597	SR: 3-24103659341 System updating ACC_LTC_RUN_DT_NEXT in a scenario of DDchange when it should not	Fix has been provided to update the ACC_LATE_CHARGE_GRACE_DAYS correctly.
31911474	SR: 3-24078227221 While posting manual transaction, the transactions with Authorization Indicator 'Y' leads to 'Error while generating Stmnt'	Fix has been provided, code changes done to fix transactions with Authorization Indicator 'Y' and transaction is posted in the Customer Service -> Maintenance screen.
31895275	SR: 3-24049163141 When there is an Excess payment on the account, system does not update the balances correctly after the bill generation and calculates the CTD Balances incorrectly during the billing for Line account.	Fix has been provided, modified the code with appropriate changes for system to calculate the CTD Balances correctly during the billing for Line account with excess payment on the account.
31754231	SR: 3-23764909571 ACD_PRQ_ID is not updating in contract details table when we create an account via conversion process.	Fix has been provided, code changes done to update the contract details table of acd_prq_id column.
31710383	SR: 3-23706179531 On posting the Due Date change/override (DDC_OVERRIDE) transaction on loan account, system does not update the Run Date Next based on either ACC_DUE_DT_NEXT or ACC_DUE_DT1 (in case of backdated DDC) for non-monthly billing cycles like Annually, Semi-annually etc Also, the same behaviour is expected in Line of Credit accounts for concurrency.	Fix has been provided with code changes to update late charge run date next (acc_ltc_run_dt_next) properly when posting the due date change transaction for non-monthly billing cycle.



Bug Id	Bug Description	Fix Description
31946458	SR: 3-24152358951 OTHER DUE in the summary not considering the PAYMENT made towards TAX txn code During payment posting, the transaction Sales/Usage tax is not handled properly in the system.	Fix has been provided, changes done to fix the transaction Sales/Usage tax. Now Sales Tax paid is considered in the summary screen also.
31688252	Products which include Swagger UI in its distribution needs to upgrade to the most recent version. The fix is to be done in accordance with included component security fix process described in third party security bug. This mandates the update of Swagger UI (CVE-2019-17495) to at least 3.23.11 version to mitigate the vulnerable component in any supported versions of the product.	Fixes to Swagger UI released (publicly on September 2020) in version 3.23.11 has been implemented. Fixes for this is for On-Premise products and is delivered to customers (those in premier or extended support) via CPU. Note: This security fix is provided for all supported versions of the product.

15.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

15.2 Seed Data changes for Impacted Bugs

Bug Id	Bug Description	Fix Description
32041330	SR: 3-24306246741 When there is an error during 'SECURITISATION POOL FILE UPLOAD' process, its writing the error on to bad file, but the system is not updating 'lpr_status_cd' to PE(Processed Error) instead it is updating as 'P'(Processed).	Fix has been provided, changes done to update 'lpr_status_cd' during 'SECURITISATION POOL FILE UPLOAD'. 1. If there is an error in uploaded file, then updated as 'PE'. 2. If there is no error in uploaded file, then updated as 'P'.
31454267	SR: 3-23252901661 Auto Decision in OFSLL is not properly sending applications to "NEW - REVIEW REQUIRED" status when the primary applicant fails the scorecard but the secondary applicant referred for manual review.	Hot fix with additional debug statements added to the code, was released and awaiting customer to share the fresh debug logs. Hence, the bug is in status 30.
32116468	SR: 3-24424899311 Customer noticed that the monthly METRO II file supposed to generate on second of every month - did not generate the file this morning. There are 6587 accounts that qualify for the METRO II report.	Fix has been provided, modified code to generate Trailer record based on valid condition.
32086564	SR: 3-24384298641 System was throwing error while doing Payment Refund if payment not distributed to master	Fix has been provided, modified the code not to throw error while doing Payment Refund if payment not distributed to master
32080574	SR: 3-24375720371 Payment Refund button giving error while refund payment on LOC accounts	Fix has been provided, now Payment Refund is successfully posted on the account.
32064623	SR: 3-24354122301 When application was creating through web service request APP_CALC_METHOD_CD value is always defaulting to 'INT' even though the product is supporting RF.	Fix has been provided to pick the APP_CALC_METHOD_CD value from product definition.
32062373	SR: 3-24335446721 Delete account api does not delete the asset and its child records of the account which is being deleted.	Fix has been provided, code modified to Delete asset and its child records of the account which is being deleted.



Bug Id	Bug Description	Fix Description
32019870	SR: 3-24278103631 The Date filter on Web hook message screen is not working. In Time column data is having Date and time but filter is having only date format no selection of time. So data is not filtering.	Fix has been provided, replaced the input date format to input date convert Date Time format, in time filter column on message detail screen.
31992984	The 'Delete Account' web service fails with an error "Unable to Process Request". This is because the recent hot fix had and an addition of column into ACCOUNT_BALANCES table which creates a mismatch when system tries to insert data into X_ACCOUNT_BALANCES from ACCOUNT_BALANCES.	Fix provided, added a column into x_account_balances table which was recently introduced in account_balances table to resolve the issue.
31983609	SR: 3-24209109441 Unable to Post excess payment less than a dollar using "CustomerPaymentPostingRequest" webservice.	Fix provided to handle less than 1\$ use case. Where payment amount not allocated for Due accounts on the first loop, as no dues on the account, system will allocate that payment amount to accounts based on excess payment hierarchy method.
31981263	SR: 3-24217596151 During the migration process, when ACCAAI_BJ_100_01 batch job is running, ACC_INDEX_TYPE_CD_CUR value from IACCOUNTS is not updated to ACCOUNTS table. So the system is updating default value as 'FL'.	Fix has been provided, updated the ACC_INDEX_TYPE_CD_CUR value from IACCOUNTS to ACCOUNTS table.
31974215	SR: 3-24206322431 Include the company info to the Batch report. The current batch report doesn't specify which company specific jobs are completed or failed. See the attached report generated last night and there is failure for one of the report (SET-REV2), but it doesn't specify whether the failure is for SVCUSD or SVCCAD.	Fix has been provided, now OFSLL Batch job report displays the Company Name.
31974155	SR: 3-24166381001 When we are adding the selection criteria more than 2000 characters system was throwing an error.	Fix has been provided, the variable LV_SQL_STMT length which was 2000 characters has been changed to maximum length 32767.



Bug Id	Bug Description	Fix Description
31973245	SR: 3-24061463461 When a payment is posted with default spread as FUTURE advancement method for lease, system displays an error 'Spread Due Date Advancement Code cannot be FUTURE' but the payment is being POSTED.	Fix provided to skip that error for Interest Rate method.
31953419	SR: 3-24162934411 Correspondence is getting added multiple times during Application Update WS and it triggering Status Change Event when updating collateral details.	Fix has been provided, in Application Update WS Status or Sub Status Code is not found in Put Request, hence Status Change Event triggering is not required, so removed from the code. Insertion of Correspondence at multiple times will not be occurred in further, when updating collateral details during Application Update WS.
31945022	SR: 3-24078227331 Triggers are generated into system with setup only for auditing any specific field. Trigger code is created which is having some spacing issue.	Fix has been provided, such that created Trigger Code to be in Format Space allocation.
31923627	SR: 3-24103640151 Due date change on loc (non-monthly) account is not considering due date parameter while updating due date next.	Fix provided for the below scenarios 1. Validate Due date parameter value is not going beyond next bill cycle. 2. Validate Due day and date are in sync. 3. Update Due date next based on due date parameter value.
31769609	SR: 3-23787508161 Whenever a DDT transaction is reversed and reapplied it is moving the "Due Dt" in the Due Date History back one month so it no longer matches the DDT transaction.	Fix provided, code has been modified while reverse and reposting LSR_DUE transaction, system does not move the due buckets.
32039250	SR: 3-24301780731 Payment Entry > Payments screen, if user reset the value in Mater Account # to 'UNDEFINED', value not accepting to save in payments screen.	Fix has been provided, such that "UNDEFINED" value is added in Mater Account # LOV list.
32088940	When system receives the payment with future date then it rejects the payment.	Fix provided, code has been modified, if payment date is greater than GL date, then system will create the payment details in OPEN status. When payment date matches with GL date then batch job (TXNPMT_BJ_100_01) picks the open payment records and posts the payment.



Bug Id	Bug Description	Fix Description
32134493	SR: 3-24496895941 FRC_ADJ_PLUS (Rental Charge) transaction is updating account other due amount to '0'	Fix provided, modified the code not to update account other due amount to '0', while posting FRC_ADJ_PLUS (Rental Charge) transaction.
32062845	SR: 3-24354282361 Balance does not become '0' on posting the payment equals to Payoff Quote amount.	Fix provided, modified the code now Amount due and Payoff amount also becomes zero.
32071417	SR: 3-24369505471 Payment reverse transaction was allowed for Paid off accounts when the Access grid (paid off) status is not allowed.	Fix provided, added validation to not allow the payment reverse transaction when access grid paid off is not allowed.



16.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

16.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
31715808	SR: 3-23638684551 Payments menu is timing out, tried multiples times and every time the customer clicks on this menu, the system crashes with 504 error. This is happening for only one user and also in one environment. And also happening on payment screen alone.	Fix has been provided, Delete Script provided and it will Delete based on User Input User Id, so that after running the delete script, the user details are deleted from OFSLL.
32128398	SR: 3-24477509851 When ACC_PHP_MAINT transaction posted ACH_SEC_CD value is updating to Telephone initiated always.	Fix has been provided, to show the value which is being sent from web service request.
32184407	SR: 3-24571061381 14.8 Job Scheduler logs have no timestamp.	Fix has been provided, now Job-scheduler logs are having time stamp.
32061205	SR: 3-24354173101 "CUSTOMER NAME MAINTENANCE" transaction - pulling disabled accounts.	Fix has been provided, to validate the Enable indicator in Select Statement. Also if pv_tnm_rec.tnm_tcd_code = ACC_NON_PRIM_STA_MAINT THEN removed that enabled indicator Validation.
32186273	SR: 3-24569772211 In Statement Details, Other Charge is showing the current Tax Amount, which is already a part of Tax Charges.	Fix has been provided, changes done to exclude Sales Tax from Other Charges since it is displayed separately.
32161072	SR: 3-24450666961 When an account is voided, all the account conditions got closed including LNVD. Due to this LNVD condition is not shown in Summary tab also not picked for batch job (OUTPUT LIEN TRACKING FOR VOID ACCOUNT).	Fix has been provided, When an account is voided, LNVD condition is posted after closing all the account condition. So that LNVD condition is open and picked for batch job.
32186251	SR: 3-24568496281 Bureau "Summary2" Tab is Inaccessible.	Fix has been provided, the Bureau > Summary2 tab is accessible now.
31885618	SR: 3-23999935361 When Deceased Transaction Posted can't be roll back.	Fix has been provided, Raise Waring Message when Deceased Transaction Posted. "Selected Relation Customer is Going To Marked As Deceased And Can't be Roll Back. Do you want to continue?"



Bug Id	Bug Description	Fix Description
31989524	SR: 3-24231896511 Report was not generating for the batch job SET-RPT40 OCSPAL_EM_100_01.	Fix has been provided, Data model query has been modified to improve the performance. Please note this fix has been made for the batch job SET-RPT40 OCSPAL_EM_100_01 only and same has been tested.
32228938	SR: 3-24660882101 Incorrect setup data under transaction codes. For Waive system should update the TCD_SIGN as Negative and WAIVE_REV system should set TCD_SIGN as Positive.	Fix has been provided, the script for Waive txn system sets the TCD_SIGN as Negative and for WAIVE_REV txn system sets the TCD_SIGN as positive in the TXN_CODES table.
32246269	SR: 3-24688410341 Primary Customer SSN value is not displaying on Document Element.	Fix has been provided, added CMNVAL_CL_000_01.GET_MASK_DATA (cus_rec.cus_ssn) in cgncus_el_100_01.get_all_cus_dtls and also Element Name masking removed. Now Primary Customer SSN value is displaying on Document Element.
32234518	SR: 3-24569121391 Titles and Behaviour scoring jobs are not populating OUTPUT_FILE_DATA_HEADERS.ODH_PT C_COMPANY As this is required for ODD3 to create the files.	Fix has been provided, to Update The "Lv_Odh_Rec.Odh_Ptc_Company" In The Below Batch Jobs. 1. Ofdprc_Bj_111_01.Pkb 2. Ofdprc_Bj_111_02.Pkb 3. Ofdprc_Bj_111_03.Pkb Now in the output_file_data_headers table, ODH_PTC_COMPANY column updated with company name and ODH_STATUS_CD updated to Completed.
32204180	SR: 3-24611775711 GetAccountDetails API is giving 500 response error for certain accounts and the alert log shows the error message "xcsacc_el_100_02.populate_account_response".	Fix has been provided, now on firing GetAccountDetails web service for account having Address details with Zip extension in alphanumeric characters, the response message is generated successfully.
32138506	SR: 3-24203784051 Accounts Paid Off before 3 months is reported in the Metro2 file generated.	Fix has been provided, code changes done to not report the Accounts, Paid Off before 3 months in the Metro2 file generated.
32133777	SR: 3-24493123971 In GetAccountDetails Webservice, the field for next due date is mapped to next payment due date, where Next Due Date should be mapped to acc_due_dt_next field.	Fix has been provided, to pass the correct values in web-service response, for NextDueDate tag the ACC_DUE_DT_NEXT column value is getting as expected.



Bug Id	Bug Description	Fix Description
32128843	SR: 3-24354473123 Upgrade scripts to upgrade to 14.8 from 14.4 updated the Calc Method to INTEREST RATE instead of updating to RENT FACTOR.	Fix has been provided, executed upgrade_fix_update_calc_method_cd.sql script to update Calculation Method code from Interest Rate to Rent Factor. Calculation method table columns were updated to RENT FACTOR.
32251180	SR: 3-24703026211 Data Migration error messages that do not identify accounts.	Fix has been provided, code changes done to display the error messages in the 'Request Results' section with account number.
32302644	SR: 3-24772259211 Transaction Processing Engine job TXNMDT_BJ_100_01 Mock Billing/Due Dates Processing with Error mndat_cl_000_01.add_mnths.	Fix has been provided, the issue is with Contract Input value. Now Batch job completed successfully without the error message "Error in: cmndat_cl_000_01.add_mnths
31958785	SR: 3-24163410891 Products, Contract, Pricings screens are blank after the 14.8 upgrade	Fix has been provided, seed data has been created and implemented it to resolve this issue.
32263498	SR: 3-24719492801 Receiving a late fee error, but cannot find the issue	Closed this ticket as requested by customer and confirmed no issues.
32313058	SR: 3-24752449978 Unable to filter the records with Payment Amount parameter in payment search screen with decimal values.	Fix has been provided, removed convertNumber pattern which was converting the number to Integer, due to which for decimal values it was not working. Now able to filter the records with Payment amount in both Decimal and Integer
32039250	SR: 3-24301780731 'MASTER ACC#' field in 'Payment Entry' screen not recognizing Suspense Acc# '0'.	Fix has been provided, in MasterAccountNbrLov.xml file UNDEFINED added for Account Number Title column in sql query. In BatchPaymentBean.java file getHierarchyRequired() added the not null condition with the UNDEFINED condition. Now when new record getting created in Payment Entry > Payments, system defaults 'Undefined' value in 'Master Account #' field. When user enters UNDEFINED in Account number field in the search screen ,system displays UNDEFINED in Account number title and allows to select the value and saves the record.



Bug Id	Bug Description	Fix Description
32142430	SR: 3-24505859061 The 'Applicant > Summary > Other Incomes' Tab in OFSLL is not populating with "Actual" amounts for 'Other Income' despite the field being present in the JSON.	Fix has been provided to assign the values api_currency_actual_amt, api_actual_amt. Now system reflects correctly both Loan currency amount actual & Actual amount.
32292348	SR: 3-24758124842 OFSLL prod daily batch jobs are not triggered as per the schedule.	Issue occurred because of debug enabled for the ITU batch. SR closed by customer.

17.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

17.2 Seed Data changes for Impacted Bugs

Bug Id	Bug Description	Fix Description
32186396	SR: 3-24571074821 BKRP response file is not loading into RideLink.	Fix has been provided, added the condition to not to pick API files. Corrected the local variable accordingly.
	THOUSENIK.	Now after successful batch job run, system shows the respective condition in Account summary and in the External Interfaces tab, the details are loaded.
32190374	SR: 3-24577483651 AUTO DECISION incorrect status,Credit score was doubling due to the duplicate call	Fix provided, now Credit score is not being doubled.
	was happening to bureau pull.	
32134493	SR: 3-24496895941 FRC_ADJ_PLUS is resetting OTHERDUE amount to \$0	Fix has been provided, OTHERDUE in the summary screen remains the same and does not reset to
	amount to go	ACC_RECEIVABLE_AMT updated by the amount posted.
32412368	The DUE DATE CHANGE override transaction does not update the DUE DATE on Annual accounts as expected. In addition, the REPAYMENT SCHEDULE on the account not updated after due date change	Fix has been provided, added validation for due day and due date.
		Corrected the logic to calculate the Next due date.
		Modified the below objects.
		translation_data.dat
		txnext_en_111_01.pkb
		txnext_en_112_01.pkb
		txnext_en_121_01.pkb
32443693	SR: 3-25073765225	Fix has been provided, corrected the wrong sequence while inserting records into
	Receiving error when doing transaction - customer bankruptcy reporting indicator.	BANKRUPTCY table.
	accomer cannapte, repenning mescanen	Modified following Units: upgrade_fix_reset_sequence_32443693
		acraai_el_100_01
		tnmbus_en_100_01
		tnmcus_en_100_01
		ucsabd_el_100_02.

Bug Id	Bug Description	Fix Description
32429141	SR: 3-25048820469 Servicing -> Reports causing OFSLL to hang	Fix has been provided, upgraded_seed_data_combination_14_8_0 _0_15.sql PTC_BRANCH parameter removed, as we are not using PTC_BRANCH parameter.
32399160	SR: 3-25009158201 There were 16,501 ARDA accounts that did not bill on 01/14 or 01/15/20 as expected.	Fix provided, to address element index issue in bulk update.
32424492	SR: 3-25035149541 While creating invoice in the proceed tab, Error message is thrown. error in Post_invoice>> Invalid Vendor Invoice Id	Fix provided added NVL condition to handle the NULL value, as before inserting invoice details system was checking any errors. Condition was failing if there are null records.
32407668	SR: 3-25010823411 Incorrect UI validation on Origination> Contract Tab Residual, Margin and Maturity Rates	Fix provided, In page for these fields updated the validation range. minimum="#{applGlobalPrefsBean.minimumRate4DecValue}" maximum="#{applGlobalPrefsBean.maximumRate4DecValue}"
32407531	Scenario Analysis WS pricing code should match with UI Select Pricing / Scenario Analysis Suggest	Fix has been provided, such that prp_cap_cost_from DESC has been used in Order by caluse while calculating Pricing in both the package xsaprc_em_100_01.pkb & usaprc_el_100_02.pkb
		prp_calc_method_cd =lv_prd_rec.prd_calc_method_cd has been equated and also value for lv_asa_rec.asa_cap_cost_gro is corrected which is always returning 0 in xsaprc_em_100_01.pkb
		Now Scenario Analysis WS pricing code is matching with UI Select Pricing / Scenario Analysis Suggest.
32429681	SR: 3-25062946291 Error Message for Error Code SYS-SYS-SYS-TNM-001460 for Routing Number is Incorrect This message pops up whenever the Routing Number is entered as < or > 9 digits. It does not pop up when the Routing Number = 9 digits.	Fix has been provided, corrected the translation data accordingly.



Bug Id	Bug Description	Fix Description
32369910	SR: 3-24909667338 If edits not enabled for, account on boarding service system was giving unhanded error.	Fix has been provided, added the proper validation, if request contains edit validation = YES and system does not contains the edits, service will give proper response.
32230961	SR: 3-24650620861 Backdated Pmt on USER DEFINED Flexible Pmt Account is incorrectly updating DUE BUCKETS & BILL/DUE DT txn.	Fix provided, to populate the correct amount in the Due buckets.
32288009	SR: 3-24704300798 Unable to update via configuration certain subheadings and fields in the collateral screen. The fields not configured in Label configuration screen.	Fix has been provided, Subheadings and fields are mapped in AccountCollateralVehicleEdit.jsff and db tables are (FIELD_LABEL_DETAILS, FIELD_REPOSITORY).
32301635	SR: 3-24771263464 Owners are being presented with a lower current balance on Payments and bills that are being created than the actual balance due in OFSLL	Fix provided, to fix the Due Amount and Statements. Data fix provided to fix the impacted accounts, which generated on 14-DEC-2020.
32284248	SR: 3-24522632211 User was unable to see other user logs.	Fix has been provided, introduced new system parameter (CMN_ACCESS_USER_LOGS), based on the configuration user can see the logs. Modified unit: cmnvar_cl_000_01, uutlog_el_100_02, system_parameters,
32291220	SR: 3-24881105643 Due Date Change Override is not working as expected	Fix has been provided, now on Due Date Change Override transaction on backdated date, new due date has been changed and in customer service>Transaction history the transactions are reposted.
32350626	SR: 3-24794388481 Additional REPO record creates with no data when repo is closed	Fix has been provided: 1. For LNCC, we used lv_tcn_txn_rec1 record type to assign txn_tcd_code. 2. For (BKRP, REPO, and CHGOFF), we used lv_tcn_txn_rec record type to assign txn_tcd_code. Now after closing Repossession, no duplicate record added in Repossession details and the account status changed. Now after closing Bankruptcy, no duplicate record added in Bankruptcy details and the account status changed.



Bug Id	Bug Description	Fix Description
32358641	SR: 3-24900001551 When a secondary customer is added using 'Add Existing Customer' transaction, system is not updating the title as expected.	Fix provided, to display the title as expected.
32383804	SR: 3-24934768891 In the JAXB file of AccountBoardingTypeResponse, for LoanApplication provided the ApiModelProperty and XmlElement as Loan_Application.	Fix provided, in the JAXB file of AccountBoardingTypeResponse, for LoanApplication updated the ApiModelProperty and XmlElement as LoanApplication.
32328529	SR: 3-24814831911 Unable to create work order for unsecured loans as it shows only those accounts in LOV, which are having assets.	Fix provided, updated the respective query and in union added accounts with no assets. Now able to create work order for unsecured loans also.
32394928	SR: 3-24984927281 Billing jobs have bunch of failed accounts with the error message (Primary Customer/Business has stop correspondence indicator on (SYS-SYS-SYS-TXN-000031)) and interestingly none of the customers on these accounts have the Stop Correspondence Enabled	Fix provided, to find account Oldest Due Date properly.
32494693	SR: 3-25175676571 Voided account is failing with duplicate Application error.	Fix provided, for Void account, as soon as system gets the request, all itables details deleted and then creating the account. Now system creates the new account for the same application number.
32428604	SR: 3-25027890211 New edit that would compare the acc_due_dt_next-pre_bill_days with gl_post_dt. If it is less than the gl_post_dt, the account rejected as error and should not proceed further. The justification is the account not normally charged and hence becomes inoperable.	Introduced new edit (XVL: ACCOUNT DDT RUN DT NEXT, GL POST DT) to compare the acc_ddt_run_dt_next with gl_post_dt. If acc_ddt_run_dt_next is less than the gl_post_dt, then the account rejected as error.
32397148	SR: 3-24978024371 The payment refund button cannot be used if the payment refund transaction has transaction authorization setup. This should be handled the same way as other transactions and run through the authorization maker/checker process.	As per the request, Message can be customized. Now, user can customize the error description using the 'Error Message' setup



Bug Id	Bug Description	Fix Description
32487043	System not picking the Pricing Residual % values from Scenario. Analysis WS, system considering it as '0' instead of picking it from pricing.	Fix has been provided, to pick Residual % value from pricing , if Residual % Value has not been given in Scenario Analysis WS

18.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

18.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
31885590	SR: 3-24018470531 SET-CUP job set picked at the same time for 2 companies takes a lot of time to process in SAAS	Fix has been provided by modifying the units, now SET-CUP job set process improved in SAAS, even multiple companies picked at the same time.
31586229	SR: 3-23468644471 One company job is waiting for the other company job to be completed SAAS UAT	Fix has been provided such that one company batch job doesn't wait for other company batch job to be completed.
32632522	SR: 3-25417954751 METRO II batch ACC_CRB_PMT_HISTORY_DT input value has to be changed to GL date.	Fix has been provided such that while inserting ACC_CRB_PMT_HISTORY_DT column value has been changed to GL Date, instead of server date.
32577782	SR: 3-25335631971 OFSLL must stop reporting Paid Off accounts on Metro2 file after 3 months.	Fix has been provided, logic of calculating months between the GL postdate and account paid off date has been modified.
32510143	SR: 3-25202599971 Statement Consolidation error in DUE DATE CHANGE TXN	Fix has been provided, added the script to update acc_stmt_consolidate_ind= N, in accounts table for non-master accounts framework, product wise.
32530558	SR: 3-25248964541 Audit set up for spread matrix screen not working as expected. After clicking on audit button, no record gets displayed on audit pop up window for spread matrix. But Records are created in audits table at DB.	Fix has been provided such that in SpreadMatrixMain.jsff, Value for `AuditBlockId' has been changed into `SPREAD_MATRIX' from `SPREADS' which actually indicates the table Name has been incorrectly assigned.
32412368	SR: 3-25001080381 The DUE DATE CHANGE override transaction does not update the DUE DATE on Annual accounts as expected. Also the REPAYMENT SCHEDULE on the account does not get updated after due date change override transactions.	Fix has been provided by modifying the below objects. translation_data.dat txnext_en_111_01.pkb txnext_en_112_01.pkb txnext_en_121_01.pkb
32525154	SR: 3-25242435011 All batch jobs failed after applying the patch set 11 to 14 on PS 14.8	Code fix has been reverted which was given for debug log timestamp issue in common package.
32395963	SR: 3-24940070151 Bureau Tab SSN mismatch indicator non functional	Fix has been provided, now proper SSN will be updated in the table.



32495226	SR: 3-25163828701 Some lease accounts are missing in metro2 table.	Fix has been provided, now all respective accounts are reported in Metro II table.
32500520	SR: 3-25194805413 Job requests are failing after applying patch set 14	Code fix has been reverted which was given for debug log timestamp issue in common package.
32362610	SR: 3-24903242711 Reversal of Payment Amt is creating incorrect BALANCE AMT in Transactions screen on Lease Account.	Fix has been provided by removing the below code in txnpmt_en_121_01.rev_create_refund pv_acc_rec.acc_receivable_amt:= pv_acc_rec.acc_receivable_amt + lv_pal_rec.pal_amt; Now balances are reflected properly in Transaction History screen and balances.
32383634	SR: 3-24934769061 Unable to view Work Order data in Vendor Work Order screen from Account Work Order when it was clicked first time from view Work Order button in Account Work Order screen.	Fix provided, updated the workorderViewOptionQuery from workorderViewOption value in paramsMap with the condition of customerServiceVnald params not null.
32578035	SR: 3-25344175301 After applying Patch Set 14.8 PS14 / PS15 / PS15 HDF01, all the scheduled batch jobs failed during processing.	Code fix provided earlier has been reverted which was given for debug log timestamp issue in common package.
30725713	SR: 3-21876988920 Owners are being presented with a lower current balance on Payments and bills that are being created than the actual balance due in OFSLL	Fix provided, updated the api_documnent.sql with new fields.
32632484	SR: 3-25420859261 The comments passed in the input request for Customer Payment and Generic Payment REST API's are not captured in the system.	Fix has been added such that the comments passed in REST API's has been appended with the existing comment while posting Customer Payment and Generic Payment with tag ' Payment Comment : <comments passed=""> '.</comments>
32477096	SR: 3-25150891971 Issues with billed sales tax and tax_bill in spread setup	Fix has been provided by modifying the units, acc_stx_due_amt_pd getting updated after the successful payment. Same will be reverted after payment reverse.



	1	
32469261	SR: 3-25136961621	Following fix has been provided,
	Total Due in summary is including Sales Tax Due amount that is not yet due	1.Total Due (including future Sales Due) label updated to Total Due
		(Including Future Fee/ Tax Due).
		Sales Dues heading updated to Sales Tax Dues.
		3. Sales Dues details are also added in Customer Summary Account Details.
32562607	Call Activity: Follow up days updates to 3-days, but the configuration is set to zero	Fix provided, in case of NON_US files, follow up date is null then follow up date should be picked from setup>queues.
32477073	SR: 3-25149218168	Fix provided, changes done to handle if
	During Migration, system is always creating 'REPO' condition even if the collateral type is 'HOME'. This is due to 'REPO' condition is hardcoded in the system irrespective of collateral type.	acc_repo_forc_ind is 'Y' and collateral type is 'HOME' then system will create 'FORC' condition else it will create 'REPO' condition.
32595431	SR: 3-25359109341	Fix provided, now account Paid Term and
	Paid and Remaining Term for the account is not calculating correctly.	Remaining Term updated correctly after the payment.
32325015	SR: 3-24595768221	Fix provided, able to post 'CHANGE
	Unable to post monetary transactions 'CHANGE PAYMENT AMOUNT' and 'CHANGE TERM'	PAYMENT AMOUNT' and 'CHANGE TERM'. User Guides also updated.
32328584	SR: 3-24806203631	Fix provided, excess payment allocation
	If customer does the payment with cycle based spread, system was not updating balances and due buckets properly.	was not updating account balances due buckets for line accounts, added txnprc_el_100_01.update_bill_amt procedure to update the same.
32412174	SR: 3-25017138991	Fix provided, excess payment allocation
	If customer does the payment with cycle based spread, system was not updating balances and due buckets properly.	was not updating account balances due buckets for line accounts, added txnprc_el_100_01.update_bill_amt procedure to update the same.
32610786	SR: 3-25391179721	Fix provided, code has been modified in
	While posting MOCK STATEMENT DETAILS MAINTENANCE transaction on MASTER account, details are not updated for the respective associated accounts	such a way that, associated accounts also will get updated when master gets updated.
32581919	SR: 3-25333751581	Fix provided, configured
	Transaction Access to PMT_RF not working	AMSO_SPECIALIST responsibility in the setup and system allows to post payment refund transaction with same responsibility.



32536725	SR: 3-25257691876 If customer does the payment with cycle based spread, system was not updating balances and due buckets properly.	Fix provided by modifying the code, excess payment allocation was not updating account balances due buckets for line accounts, added txnprc_el_100_01.update_bill_amt procedure to update the same.
32554891	SR: 3-25258687211 If customer does the payment with cycle based spread, system was not updating balances and due buckets properly.	Fix provided by modifying the code, excess payment allocation was not updating account balances due buckets for line accounts, added txnprc_el_100_01.update_bill_amt procedure to update the same.
32429369	SR: 3-25119311656 If customer does the payment with cycle based spread, system was not updating balances and due buckets properly.	Fix provided by modifying the code, excess payment allocation was not updating account balances due buckets for line accounts, added txnprc_el_100_01.update_bill_amt procedure to update the same.
32041384	SR: 3-24325774551 The 'Remaining Term' in summary tab displaying negative value due to incorrect migration value given for 'Paid Term'	Fix provided, changes done in the view UIX_ACC_FVW, If ACC_TERM_CUR-ACC_TERM_PD is less than zero then displayed as zero.
32184333	SR: 3-24591054791 OFSLL PROD - SVCUSD statement files not created.	The required indexes has been added to improve the performance of the BJ. MST_IDX3 on MOCK STATEMENTS
32448733	SR: 3-25096031781 During Migration, the account creation fails if the same customer is part of multiple accounts. This could be because the Customer Tracking Attributes is provided Account wise.	Fix has been provided with changes to handle insertion from IAPPLICANT_TRAC KING_ATTRIBUTES table to CUSTOMER_TRACKING_ATTRIBUTES table. So if record already exists in CUSTOMER_TRACKING_ATTRIBUTES then system skips that record. Also code changes are done to handle the customer tracking attributes for secondary customers.



19.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

19.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
32641799	SR: 3-25455471481 Trail Balance Line Report issue.	Fix has been provided by addressing the Report Parameter issue and now system generates the report with data in all given formats without any error.
32636141	SR: 3-25443769241 When generating the debug logs, timestamp was not getting printed.	Fix has been provided by modifying the code for addressing timestamp issue in support environment.
32734787	SR: 3-25445758701 Account Activation API fails when request contains the following fields values ActionData - > EditValue": "Y".	Data fix has been provided to update edit type code from ACX-ACCOUNT to API-ACX-ACCOUNT. Now system creates accounts when EDIT VALUE is Y.
32061228	SR: 3-24176815381 For conversion accounts after reversing extension transaction the repayment schedule disappeared.	Since the transaction set id was going as 0 and parent transaction id was updating as null, fix has been provided such that now on reversing both EXTENSION / DUE DATE CHANGE TXN system shows the repayment schedule record.
32723918	SR: 3-25585409889 Correspondences are sending twice when changing status via Change Application Status Web Service	Fix has been provided by removing the Event Call from package 'xaeasc_em_100_01.pkb'.
32718483	SR: 3-25566644421 Account On Boarding process is failing if the Insurance Company is more than 30 characters. System should support more than 30 characters as Company code under Insurance table is 80 characters.	Fix has been provided, to accept Insurance Company attribute to 80 characters. Now system accepts Insurance Company, even it is more than 30 characters through AOB.
32494693	SR: 3-25175676571 System does not create accounts with void account xref number.	Fix has been provided to create the accounts with void accounts xref number.
32835125	When generating the debug logs, timestamp was not getting printed.	Fix has been provided by modifying the code for addressing timestamp issue in support environment.
32665571	SR: 3-25497811001 In Pricing setup, Product with the same Start date is not displayed in the Product drop down list.	Fix has been provided in the pricing setup and product with same start date is displayed in product drop down list.



Bug Id	Bug Description	Fix Description
32795204	SR: 3-25712351131 Incorrect validation for customer credit limit.	Fix has been provided and new Application is created using same request of the created application by removing credit limit for existing customer.
32827358	SR: 3-25643849961 If the account is Charged off or Paid Off, from the 2nd cycle on-wards, system is processing the account on 1st and end of month.	Fix has been provided and system processes the account only during Due Day for Charged off or Paid Off accounts
32774211	SR: 3-25677080621 Link to Account checkbox in Scenario Analysis Tab does not re populate the data.	Fix has been provided by modifying the units and now Link to Account checkbox in Scenario Analysis Tab re populates the data.
32709706	SR: 3-25565635671 There is an issue with the Payment Refund transaction.	Fix has been provided, New access grid function data scripts has been provided for "PAYMENT_REFUND" with Responsibility 'ALL'. So that whenever "PMT_RF" posted, internally "PAYMENT_REFUND" will get posted successfully.
32705813	SR: 3-25557976041 There are some id properties in CalculatorAmortizationScheduleMainTF.xml, which are having duplicate values. Due to these duplicate Ids, unable to open the task flow.	Fix has been provided and duplicate Id's are removed in the CalculatorAmortizationScheduleMainTF.xml .
32638808	SR: 3-25443043491 Unable to create a custom Attribute Name ACC_POOL_CODE in General Ledger Screen.	Fix has been provided, ACC_POOL_CODE custom Attribute Name added in txn_acc_evw. Now ACC_POOL_CODE custom Attribute Name created in General Ledger screen.
32581919	SR: 3-25420859261 Transaction Access to PMT_RF is not working.	Fix has been provided and new access grid function data scripts has been provided for "PAYMENT_REFUND" with Responsibility 'ALL'. So that whenever "PMT_RF" posted, internally "PAYMENT_REFUND" will get posted successfully.
32751739	SR: 3-25566252711 Backdating warning message does not appear when backdating certain transactions.	Fix has been provided and now backdating warning message appears when backdating certain transactions.
32698872	SR: 3-25554417261 OFSLL SaaS Reporting Databases - New Index Create Request.	Fix has been provided and index scripts provided for column last_update_date for the tables.



20.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

20.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
32681934	SR: 3-25894389139 On selecting Associated Accounts in Customer Service > Summary tab, system displays multiple records in Dues, Sales Dues, Delinquency Information, Contact Information, Account Information, Settlement Information and Outbound Call History sections.	Fix has been provided by creating read only UcsAccSummVO and view link with UcsAccVO to get the selected account data instead of showing all Associated accounts data in Summary Tab (Dues, Sales Dues, Delinquency Information, Contact Information, Account Information, Settlement Information and Outbound Call History).
32964926	SR: 3-26095825401 The Producer LOV in Customer Service > Summary Tab does not display any data when Company, Branch, Producer group and Producer Type is selected as ALL.	Fix has been provided xml changes such that the Producer LOV displays proper values based on dependent fields like Company, Branch, Producer group and Producer Type.
32466420	SR: 3-25166674631 On posting adjustment 'Subtract' transaction for a particular payment is posted, system updates the balances but the due buckets still shows as delinquent.	Fix has been provided with a work around by creating new transaction with transaction group PAYMENT along with a data fix script to reverse the existing adjustment transactions. Using this, customers can post adjust minus and adjust waive transactions to repost with new transaction of transaction group PAYMENT.
32887145	SR: 3-25928251041 Application Update API fails with 400 error when asset model is greater than 30 characters even when the database and UI both hold 80 characters.	Fix has been provided by updating the model element max value from MAX_LENGTH (30) to MAX_LENGTH_EIGHTY (80) so that the model attribute value now allows more than 30 characters.
32671145	SR: 3-25498441601 When a backdated transaction is reversed and reposted, the TXN ID posted is out of sync and due to which all the transactions are inaccurate.	Fix has been provided by modifying the sequence TXN_SEQNUM with NOCACHE so that system generates the TXN ID sequence number correctly.
32910532	SR: 3-25976973001 While sending an ACH recurring payment through Generic Post transaction web service, system is unable to handle the 'Bank Name' if it contains an apostrophe (') character and displays 500 error.	Since the SQL operation fails if the value includes apostrophe, the same is replaced with '[]' operator to resolve the issue.



Bug Id	Bug Description	Fix Description
32902607	SR: 3-25959583901 The insert Producer web service does not accept email details in the field with more than 30 characters.	Fix has been provided by modifying the length of Email size from MAX_LENGTH (i.e. size 30) to 160 which is the actual length from PRODUCERS table for column 'PRO_EMAIL_ADDRESS' to resolve the issue.
32862895	SR: 3-25871777931 On reversing a Payment Paid Term in Customer Service > Summary screen, the paid term is not updated correctly.	Fix has been provided with package level changes so that system update the paid term after reversing the payments.

21.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

21.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
32038953	SR: 3-24244210458 BIP reports are getting failed while executing the daily batch jobs.	Fix has been provided by introducing the following 3 system parameters to configure the timeout settings:
	the daily batch jobs.	JSV_REPORTS_SERVER_POLLTIME
		JSV_REPORTS_SERVER_CONNECT_TO
		JSV_REPORTS_SERVER_REQUEST_TO
32250578	SR: 3-24703818831 The Status date field in a work order does not update for completed status change.	Since it was found that vendor assignment stautus vna_vendor_asg_status_dt is not updated with RDN Occured at Date in rdnfrh_em_100_01, the same has been fixed.
32429369	SR: 3-25119311656 The excess amount is not Matching Between	Fix has been provided to update the amount paid in excess properly.
	Dues Section and Balance Tab.	Line account do not contain excess payment.If customer has paid more payment than posted, then system creates the credit balance for line accounts in balances tab.
32587143	SR: 3-25205306828 The batch job SET-PUR: PODODH_BJ_100_01 job is not using POD_PURGE_DAYS PARAM value.	Fix has been provided by modifying the code to support NULL values.
32641239	SR: 3-26381082241 Equifax report is not displaying on screen after applying the 14.8.0.0.15_hf01 hot fix.	Fix has been provided by adding the status in Bureau details as "COMPLETED" and the report text is displayed in Bureau Reports section.
		Additional debugs are added in code just in case if same issue happens in future, then it would be easy to understand.
32665571	SR: 3-25497811001	Fix has been provided such that in the
	In Pricing setup, Product with the same Start date is not displayed in the Product dropdown.	pricing setup, product with same start date is displayed in product LOV.
32721948	SR: 3-26103487691	Fix has been provided by applying the hot
	The SET-SER1 batch job failed in production environment.	fix provided in Release 14.8.0.0.16_WYN_HF03.



Bug Id	Bug Description	Fix Description
32885966	SR: 3-25894389111 The SSN returned from bureau response is not parsed properly by the system. Instead system updates the same SSN as in the bureau request.	No code change are done to this issue. The fix is just that the .SO file was compiled in DB version 18C causing the issue.
32887145	SR: 3-25928251041 The Application Update API is getting a 400 error when asset model is >30 chars. However, the database and UI both can hold 80 characters.	Fix has been provided such that system is now able to pass and update the Asset Model up to 80 character length in the Application Update wed service request.
32922638	SR: 3-25986485791 Evergreen Lease Txn is updating repayment schedule incorrectly.	Fix has been provided such that instead of acc_pmt_amt_cur we updated to TXN_PMT_AMT at line number 165.
32945832	SR: 3-26171247111 SET QCS jobs not running as scheduled.	Fix has been provided such that SET QCS jobs are running as scheduled.
32949081	SR: 3-26081059681 Job set SER1 for company SVCUSD failed and after resubmitting jobs multiple times, it is still failing.	Fix has been provided such that the SET-SER1 job runs successfully if there is no issue in the processed records or the processing exceeds the error count.
32954286	SR: 3-26208542931 While loading the txns upload data through file upload process, invalid data is being updated to all fields apart from the field data provided in upload file.	Fix has been provided such that return value of string is reassigned to null to avoid wrong data update.
32963658	SR: 3-26108290491 HESAA - Value Provided in Recurring ACH payload is not populated in tables as Expected. When we pass the value as WEB to TNM_AAC_SEC_CD it always shows as PPD in the UI.	Fix has been provided to show the correct values as passed from the request payload.
33017793	SR: 3-26225293151 In Scenario Analysis tab, on click of Calculate button after unchecking of Link to Account checkbox, system does not re populate the data.	Fix has been provided, In the calculateScenarioAnalysis method, since multiple times commit is happening and commented the postChanges and commit method at line No. 9900 and 9901.
33023065	SR: 3-26323790989 Payment Entry Screen experiencing slowness.	Fix has been provided by removing the method refreshCurrentRowByExecuteQuery from UbtPmttVOImpl executing by default on page load.



Bug Id	Bug Description	Fix Description
33023426	The Accrual Batch Job (TXNACR_BJ_100_01) is taking longer time to complete.	Fix has been provided such that the SET-ACR TXNACR_BJ_100_01 batch job is updating the Days Past Due & Accrued Interest fields correctly in the system.
33044699	SR: 3-26285049071 System displays 504 Page Unresponsive Errors while accessing the transactions tab under Accounts > Statements.	Fix has been provided to generate the proper txn_stm_id. Select query of "statements > transaction tab" is also modified.
33064066	SR: 3-26314332131 On executing the batch job SVCUSD SETTPE (TXNMDT_BJ_100_01), all of the locked sessions were killed and kicked off again with deadlocks encountered again.	Fix has been provided to avoid the deadlock in the system.
33086523	SR: 3-26375695621 The SET-TPE job set is failing and mock statement batch job is causing dead lock and session lock.	The issue was due to wrong data in the ENV, the mock statement batch was running in infinite loop. Fix has been provided by adding a condition avoiding the infinite loop for wrong data.
33096219	SR: 3-26388783531 Get Application Detail web service displays an error tnmacc_en_100_01.lock_table when trying to disable the secondary owner from the account.	Fix has been provided such that the Get Application Detail web service is working fine.
33097336	SR: 3-26389183401 The user received error message tnmacc_en_100_01.lock_table when trying to disable the secondary owner from the account the account.	It was found that car_enabled_ind = 'Y' is not handled for Select Query and the same has been fixed.
33134828	SR: 3-26495289281 504 errors are displayed when posting transaction with process master account set to Y.	Fix has been provided such that 504 errors not displayed when posting transaction with process master account set to Y.
33157523	SR: 3-26552178301 The Delete Account REST API service is not working in SaaS environment.	Fix has been provided with code changes and added the column PAL_CUR_IND to X_pmt_allocations. Now Delete Account REST API service is working fine.
33162056	SR: 3-26531654631 Periodic Maintenance fee (FPMF) is getting posted only for the first cycle but not for subsequent cycles as the date is not getting incremented.	Fix has been provided such that the Periodic Maintenance fee (FPMF) is getting posted properly.



Bug Id	Bug Description	Fix Description
33200553	SR: 3-26652423041 Interest calculation is not correct for paid off loans.	Fix has been provided to address Interest Calculation properly.

22.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

22.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
32430147	SR: 3-25054115021 The ACH payments are getting posted twice in the system. When a payment results in error, in backend system has posted the transaction. Since user got the error as the response, when re-submitted the same got posted again.	GBUCS CX has been raised for the updates to production and resolved. The same is also tracked in another bug 32578044.
32578044	SR: 3-25343252021 The REST API calls in production results in duplicate payment transactions. That's because the clients are re-posting the transaction when initial one fails with error. This is causing revenue loss to the organization.	GBUCS CX has been raised for the updates to production and also suggested to increase the timeline to 65 seconds.
32785418	SR: 3-25678450441 Custom and user defined fields does not appear based on label configuration in set up. The fields and labels appear on set-up screens after updating "Display (Yes / No)" to 'N'.	Hiding of Sub Header's of Collateral Management from label configuration screen is achieved by adding seed data for both the sub header's and made changes to have respective key and attribute properties.
32999439	SR: 3-26119588631 The Scenario Analysis API is not able to apply producer specific pricing unless the producer group in the record is set to ALL.	Fix has been provided with code changes to show the correct pro group in the User Interface.
33064066	SR: 3-26290258241 Batch performance issues are noticed in mock statement job TXNMDT_BJ_100_01 and the execution is stuck at SET-TPE batch job set.	The mock statement batch job was causing dead lock and session lock issues due to wrong data resulting in the job running in infinite loop. Hence added new condition avoid the infinite loop for wrong data.
33066224	SR: 3-25196173981 In the Lien Release File, there are accounts which are not getting picked up automatically by the outbound release file for Dealer Track. Even when selecting "To be Released" as the lien status which should force the file to pick it up, it does not.	This issue was addressed by releasing a hot fix ofsll_hot_fix_patch_release_14_8_0_0_18_HDFS_HF06and by adding additional Debugs.

Bug Id	Bug Description	Fix Description
33097336	SR: 3-26389183401 On trying to disable the secondary owner from an account, system displays an error tnmacc_en_100_01.lock_table and does not allow to disable secondary owner.	While debugging, it was noticed that car_enabled_ind = 'Y' is not handled for Select Query. The same has been fixed to resolve the issue.
33162870	SR: 3-26521111511 The rate change batch job TXNRAT_BJ_100_01 while processing in SET-TPE takes several hours to complete creating performance issue.	Fix has been provided with code changes to improve the performance. So when SET-TPE TXNRAT_BJ_100_01 batch job was run with manual re-submit as well as with Scheduler, batch job ran as scheduled and picked the eligible accounts for Rate Change Processing and posted Rate Change transaction on the accounts.
33208189	SR: 3-26671279591 During Backdated Payment posting for lease accounts, system is posts '0' as due amount and after posting backdated payment, future or current due bill amount is getting reversed. But while reposting due amount, system is posting '0' value instead actual due bill amount.	Fix has been provided as hot fix in which the code has been modified to handle the scenario for repayment schedule as well as fixed payment schedule to resolve the issue.
33249807	SR: 3-26467398151 On trying to post the FLC_WAIVE monetary transaction as a backdated transaction to waive a late charge, system displays an error indicating "Transaction Amount is greater than the Outstanding balance. Please correct and report (SYS-SYS-SYS-UNDEFINED-001724)".	Fix has been provided such that in case reposting is based on the transaction and backdate indicator is Y, then system skips the validation.
33325458	SR: 3-26929140844 Sales tax dues section in account summary does not reflect the balances as in balance screen. The Sales tax balance type in the balances screen shows sales tax has been paid, but in the summary screen sales tax dues section shows as pending due.	Fix has been provided by adding a new column to update the sales tax dues section correctly.
33334344	SR: 3-26954027801 During securitization repurchase, the status of account does not allow to release the account to pool.	Since the issue is noticed after migration, its noticed that the assignment under "sscsta_en_111_01.post_tpe_txn" is incorrect. The below statement has been modified to resolve the issue.



Bug Id	Bug Description	Fix Description
33369197	SR: 3-27047327561 Unable to update the label for Group (ProGroupCd) field in producer screen from Label Configuration screen as the seed data for respective field was not added in field repository.	Fix has been provided by adding seed data for Group (ProGroupCd) field.
33387874	SR: 3-27113676051 In the Correspondence tab the 'View Correspondence' option is missing. System requires to refresh the documents grid to make it appear.	Fix has been provided by fixing the incorrect rendered condition for both View Correspondence and generate button.
33408628	SR: 3-27213146301 In production environment, billing discrepancies was noticed on handful of accounts after deploying the 14.8.0.0.18_HF02.	Fix has been provided with data fix script to identify the list of accounts and update abl_bal_billed value properly.
33325388	SR: 3-26929140811 The Statement Consolidation flag is impacted on normal or non Master Accounts since system validates if the account is neither master account nor associated account. The statement consolidation flag is applicable only for master and associated account functionality where accounts should have same due dates.	Since this issue does not exist if Statement Consolidation Flag is N, code fix has been provided by reverting the previous changes and added alter script to set default value toACC_STMT_CONSOLIDATE_IND_CUR, ACC_STMT_CONSOLIDATE_IND from Y to N. So system skips this validation or ignores this validation for normal accounts.
33304763	SR: 3-26882192401 The mock statement /customer mock statement displays resort id instead of resort description.	Since the column ASE_RESORT_CD is used as Resort ID in the Mock and Master Customer Statements, code fix has been provided to support the functionality.



23.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

23.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
33722202	SR: 3-28093986361 In metro II, Date of Account Information field is updating GL date for voided accounts.	Fix has been provided such that, for voided accounts "Date of Account Information" field uses the date of the void.
33547978	SR: 3-27633180801 Accounts with customers marked as deceased; customer information is not visible in summary tab	Fix has been provided such that, Account will display Customer Information for all Customers in 'Summary >> Customer Information' section, even when Customer is Deceased. And not changed any existing flow in 'Customer Details >> Customer Information' section.
33553702	SR: 3-27633572161 When show all for multiple accounts is selected. If user enters in comments or call activities in the first account opened through customer service search screen and then clicks on a linked account shown in the show all list and add a call activity to the second account using the right panel the comment/call activity is posted in the 1st account and not in the second account.	Fix has been provided such that, the Comment / Call Activity posted through the right panel is posted to the relevant Accounts.
33371055	SR: 3-27059487231 Bureau tab SSN mismatch indicator non-functional.	Fix has been provided such that, when SSN or birth date doesn't match the result from the Bureau, system highlights these fields in Red.
33525260	SR: 3-27531791371 Unable to report a co-buyer correctly on acct A if the customer is primary on acct B.	Fix has been provided such that, CAR_CRB_ECOA_CD was updating for all the accounts for which the customer is associated, however now system will update only for the account on which the change is posted.
33542912	SR: 3-27576114621 Access History does not capture a user access for the account from the Show All Radio Button for associate.	Fix has been provided such that, system captures the ACCESS HISTORY for Associate Account which was selected from Show All Radio Button
33165687	SR: 3-26570868042 The "Due Date Change" transaction is failing with error. Numeric or value error: character string buffer too.	Fix has been provided, to increase the column length. Now able to post the "Due Date Change" transaction without error.



Bug Id	Bug Description	Fix Description
33141676	SR: 3-26511899221 When a customer with a balloon loan (and an interest rate greater than 6% SCRA rate) qualifies for SCRA protection and benefits then the account must receive an interest reduction and lower pmt for the duration of coverage and protection. The recalculation options in OFSLL are for outstanding balance and term or contract balance and term but there appears no way to consider the unequal pmts of a balloon loan when recalculating the monthly instalments. The repayment schedule gets updated incorrectly for Borrower on SCRA and Borrower off SCRA transactions. The expectation is to retain the balloon loan amount i.e. do not consider balloon loan amount while re-calculating the revised payment amount with the SCRA rate of interest; only consider the outstanding balance (minus the balloon amount set during the on boarding / funding) and post the revised payment amount on the account applicable as per the remainder of the loan term. The original repayment schedule and the new repayment schedule calculated by the	To support the retention of Balloon loan amount after posting the 'Borrower on Military Duty' transaction, we introduced 2 more look-up codes under the same lookup type as below: OUTSTN_BAL_TERM_RETAIN_BALLOON CNTRCT_BAL_TERM_RETAIN_BALLOON
	The original repayment schedule and the	

24.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

24.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
33722202	SR: 3-29101706001 Metro2: Date of Account Information field is wrong for voided accounts.	Fix has been provided, to update the met_base_timestamp column with SYSDATE.
33967389	SR: 3-28923308671 Auto vendor reassignment not working after 14.8 upgrade, and batch job is failing.	Fix has been provided such that, While Fetching the PTC Company for the Vendor ID, it fails with too many rows found. Corrected the code.
33840948	SR: 3-27965487951 Scheduled payment amount reported in Metro2 is not matching actual scheduled payment for the account.	Fix has been provided, to report the correct actual scheduled payment for the account.
33576847	SR: 3-27701887521 Whenever we post with application comments size more than 50, it was failing due to size was set to 50.	Fix has been provided such that, Application comments size was set to 50 earlier, now it has been updated to 150.
33877514	SR: 3-28661797231	Fix has been provided.
	OFSLL Release and Patches taking too long to apply(bad performance)	Also, customers can do a recompile of DB objects at the end when applying multiple patches at a same time. This can reduce the time taken.
33927074	SR: 3-28824363151 When a customer with a balloon loan (and an interest rate greater than 6% SCRA rate) qualifies for SCRA protection and benefits then the account must receive an interest reduction and lower pmt for the duration of coverage and protection. The recalculation options in OFSLL are for outstanding balance and term or contract balance and term but there appears no way to consider the unequal pmts of a balloon loan when recalculating the monthly instalments. The repayment schedule gets updated incorrectly for Borrower on SCRA and Borrower off SCRA transactions.	Fix has been provided such that, The existing lookups (OUTSTANDING_BAL_TERM, CONTRACT_BAL_TERM) mistakenly were pointing at the new code developed and the new lookups were pointing at the old code (OUTSTN_BAL_TERM_RETAIN_BALLOO N, CNTRCT_BAL_TERM_RETAIN_BALLOON).This has been rectified to refer the correct code.
33881199	SR: 3-28669343661 EOD batch job issue after 19C DB upgrade	Fix has been provided such that, SET-TPE TXNDDT_BJ_100_01 & TXNLTC_BJ_100_01 batch job working fine with multiple threads, scheduler is picking and processing the batch jobs and threads as scheduled.

Bug Id	Bug Description	Fix Description
33080565	SR: 3-25062599661 METRO2 093020 RVW - On some seasonal accounts the Scheduled Payment Amount, Account Status and Days Past Due.	Fix has been provided such that Payment Rating and Account Status updating logic added in Accrual BJ, so even when billing cycle is Annual, system should report Payment Rating And Account Status as like Monthly.
33840927	SR: 3-27772133011 Metro2: FCRA First Date of Delinquency is incorrect. It should be: the date the account was over 30 days past due for the latest delinquency (if account is brought current, it is blank and when it goes delinquent again, it will be a new date).	Fix has been provided, to report the correct First Date of Delinquency.
33390583	SR: 3-26942493571 When using the queue assignment screen, sorting the accounts in the screen using the sort order button is not working.	Fix has been provided such that, Sort Order Type will work properly, when user clicks on the Submit Button
33897651	SR: 3-28724035761 OFSLL 14.8 WITH ORACLE 19C – BATCH JOB EXECUTION ISSUE	Fix has been provided, to support all the batch jobs 19c version DB.
33023426	Accrual Batch Job (TXNACR_BJ_100_01) Taking Time to Complete	Fix has been provided, SET-ACR TXNACR_BJ_100_01 batch job is updating the Days Past Due & Accrued Interest fields correctly in the system.
33872310	SR: 3-28649316091 Issue with the billing batch job in SET-TPE.	Fix has been provided, actually during the billing, the batch failed with Element at Index not found. The issue is due to, some of the Accounts related PLSQL Table delete are placed inside the delete_stm_tbl_by_index instead of delete_acc_tbl_by_index. Corrected them.
33758134	SR: 3-28273601401 Whenever Bankruptcy condition is opened on any account, core code "tcnprc_em_100_01.post_ condition_open" updates the stop correspondence indicator for all customers on the account without checking the bankruptcy type. This affects all parties on the loan as well as any other loans having any of these parties.	Fix has been provided such that, Stop Correspondence Indicator is updated as per the relation type.
33634300	SR: 3-27893960311 Sales Tax calculation in Origination Contract Tab failing	Fix has been provided such that, the column APP_STX_TAX_CODE from applications table is identified and its size has been increased.



Bug Id	Bug Description	Fix Description
33829642	SR: 3-28480553571 Posting a Due Date Change override with effective date, changes the oldest due date which is behind the effective date.	Fix has been provided to, not to modify the due day value in oldest due date with respect to the effective date value while posting the due date change override transaction.

25.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

25.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
33004967	SR: 3-26020084361 Accounts are showing negative delinquency value in delinquency category and such accounts are not migrated.	Fix has been provided by with code changes to avoid negative counter issue. Now delinquency category data is proper.
33751544	SR: 3-28261000781 If a specific customer is the Primary Customer for master and associated accounts, then system is posting 'Due Date Change' transaction for master account and child account multiple times.	Fix has been provided such that if the parameter 'PROCESS MASTER ASSOCIATED ACCOUNTS' is 'YES' then system considers only the Master and its Associated accounts and post Due Date Change only for the same.
32698872	SR: 3-25554417261 Request to create index on all the tables having LAST_UPDATE_DATE since customer wants to pull the daily incremental data from the reporting databases and none of the tables in these databases have the index on "last_update_date".	Fix has been provided and index script is provided for column last_update_date for the tables.
33796198	SR: 3-28252835189 Some of the accounts are not getting picked up in the Metro II file even after being paid in full. As a result this is impacting the metro-II reporting process.	Fix has been provided such that the Logic in the cursor that picks up the accounts for Batch job CBUUTL_BJ_100_02 BJ is corrected to pick up the accounts for metro II reporting file.
34139627	SR: 3-29451065361 OFSLL 14.8 WITH ORACLE 19C – BATCH JOB EXECUTION ISSUE	Fix has been provided such that latest 19c supported scheduler changes are added.
33722202	SR: 3-29101706001 The 'Date of Account' information field (MET_BASE_BILLING_DT) is updated wrong date (i.e.GL date) for voided accounts.	Fix has been provided with package level changes to update the MET_BASE_BILLING_DT to 'sysdate'.



Bug Id	Bug Description	Fix Description
34098955	SR: 3-29332128971 Post 19c upgrade, the JSV_SLEEP_COUNT=0 (was set to zero) and it worked as expected. However, following issues are noticed: 1. Some threads are not processing any records, but other threads are picking up "residual" records. 2. The jobs did not get marked as FAILED even it's supposed to after reaching maximum errors.	Fix has been provided to process the records from all the threads and also fixed the status change issue. Please note these changes are to be applied on top of 14.8 PS 21 HF01
33080565	SR: 3-25062599661 It is found that Payment Rating and Account Status values are not updating in order.	The Fix has been provided such that Payment Rating and Account Status Updating logic added in Accrual BJ, so when billing cycle is Annual it should report Payment Rating And Account Status as like Monthly.
33845241	SR: 3-28552687838 Critical Batch Job is exceeding error count by one, but is being marked as complete instead.	Fix has been provided such that the batch job TXNDDT_BJ_100_01 is marked completed only if the errors are equal or less than the errors allowed value defined, else the status is updated as failed.
34032345	SR: 3-29122885081 Payoff Quote with Buyback option as 'Y' doesn't include the Residual amount in payoff quote amount.	Fix has been provided such that, Payoff Quote with Buyback option as 'Y' includes the Residual amount in payoff quote amount.
34199726	SR: 3-29591084691 When applying the STOPCB (Stop Credit Bureau) Call Activity to an Account to prevent Credit Bureau Reporting, the Account is being properly excluded from showing on the Metro II File. However, when analysing the Debug Log, the reason for excluding the Account states "Acc skipped as status is CHGOFF."	Fix has been provided such that if STOPCB Call Activity is posted to an Account, the debug log contains the correct error message as 'Acc skipped as it has STOP CB condition'.



Bug Id	Bug Description	Fix Description
33927074	SR: 3-28824363151 When a customer with a balloon loan (and an interest rate greater than 6% SCRA rate) qualifies for SCRA protection and benefits, then the account must receive an interest reduction and lower payment for the duration of coverage and protection. The recalculation options in OFSLL are for outstanding balance and term or contract balance and term. But there is no option to consider the unequal payments of a balloon loan when recalculating the monthly instalments. The repayment schedule gets updated incorrectly for Borrower on SCRA and Borrower off SCRA transactions.	Fix has been provided such that the existing lookups (OUTSTANDING_BAL_TERM, CONTRACT_BAL_TERM) mistakenly were pointing at the new code developed and the new lookups were pointing at the old code (OUTSTN_BAL_TERM_RETAIN_BALLOO N, CNTRCT_BAL_TERM_RETAIN_BALLOON). This has been rectified to refer the correct code.
34219240	SR: 3-29656752501 Experian Bureau pull not working as expected.	Fix has been provided by updating the condition for EFX in "csvprc_el_100_01.pkb" and also created the new view (CSV_SRC_EVW) to get bureau cd based on "crl_id".
33634049	SR: 3-27736747491 The Payments batch job shows as completed but with a message as Invalid Group Id or Group Status not open. Also the Payment batch entry screen status shows as processing. Due to this issue, users cannot process payments and service accounts.	Debug has been added to get additional logging details and related packages with additional debugs will be released in next update. However, the payment batches cannot remain in processing status for a long time, so system should update batch status either with error or completed.

26.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

26.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
32644842	SR: 3-25429240671 Account is showing a 30-day delinquency in the delinquency information section of the summary page but was not 30 days late. The account had a due date change and a twomonth extension was causing the account to be late, but it was not.	Fix has been provided for correct calculation of delinquency counters while posting the Current dated/backdated extension/extension override transaction.
33490221	SR: 3-27059627391 The Account jumps delinquency on July month end with no significant transactions posted on the account.	Fix provided for correct calculation of delinquency counters and the Due date history is working as expected for Extension posted on account.
33991881	Some accounts are not billing in February month since in case of Lease Advance method, having first due in February and prebill days equal to 28, the 'acc_ddt_run_dt_next' will remain the same for 2 consecutive months.	Fix has been provided, in system to allow generating two bills on the same day. For accounts which are not getting billed in February month.
34153354	SR: 3-29377436561 RDNVNA_BJ_100_01 is showing errors in 14.8 and we need to make sure all 14.4 code was forward ported to 14.8. Batch Job Error - SET-GRI - Automatic Reassignment- Ora Error Msg: ORA-01722: Invalid number Error in: rdnvna_em_100_01.prc_ven_reassign Ora Error Msg: ORA-01422: exact fetch returns more than requested number of rows Context: Error in: rdnvna_em_100_01.prc_ven_reassign	Fix provided for the below scenario: 1. The Vendor Assignment is going for a cartesian join, so modified the query. 2. Added code to fix the DB issues in RDNVNA_BJ_100_01 batch job.

Bug Id	Bug Description	Fix Description
34158384	SR: 3-28773964751 There are accounts not getting picked up automatically by the outbound release file for DT. Even when selecting "To be Released" as the lien status, which should force the file to pick it up, it does not. All the customers do have middle names but the fix in July to remove middle name in collateral details did work, so unsure as to why these accounts are not being picked up automatically. All these accounts had no issues being picked up in the other title files (new, pt, data) Ora Error Msg: ORA-01403: no data found Context: get_detail_release: Exception while getting release entity details >>247096 ORA-01403: no data found	Fix provided for the below scenario 1. Handled double space between First name and last name when middle name is NULL 2. In tnmcus_en_100_01, added the code to update the ASE_LIEN_RELEASE_ENTITY_NAME in the Asset table while posting the Customer Name Maintenance txn. 3. Added ASE_LIEN_RELEASE_ENTITY_NAME in TNM_ASE_EVW view.
34168322	SR: 3-29493465591 Getting error 'Decision Rent Factor Not Between Pricing Rent Factor From and To'	Fix has been provided such that mentioned error is not triggered and able to fund the application.
34230472	SR: 3-27059627391 Account is showing a 30-day delinquency in the delinquency information section of the summary page but was not 30 days late. The account has had a due date change and a two-month extension which is causing Ridelink to think that the account was late, but it was not.	Fix provided for correct calculation of delinquency counters while posting the Current dated/backdated extension/extension override transaction
34411041	SR: 3-30177040261 It is found that Date format issue is occurred on txnprc_em_121_01.post_txn_processing for Lease Accounts.	Fix has been provided by modifying the complex code logic which causes the Date format issue on txnprc_em_121_01.post_txn_processing for Lease Accounts and for other two products as well.



27.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

27.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
34621681	SR: 3-30689522061 During account migration, the subunit value for accounts are getting populated as UNDEFINED by default.	Fix has been provided such that the subunit value for accounts are populated from portfolio_company_branches table when source account subunit value is UNDEFINED.
34671606	SR: 3-30746603271 For individual account type, when bankruptcy	Fix has been provided in the following ways: 1. For IND/SBL account, once call
	condition is posted via call activity and the customer relation in bankruptcy tab is selected manually, the stop correspondence flag is not update to Y against the respective relation.	activity is posted for Bankruptcy, user should manually add the customer relation in bankruptcy tab. Then System will update the stop correspondence flag to Y after checking Bankruptcy condition posted on account.
		Similarly, when current record is unchecked against a relation, the stop correspondence flag is updated to No without checking the bankruptcy condition. When a current record is modified to a different relation then the newly updated relation will have SC flag as Y and old customer will have SC flag as No.
		2. For business account, at any instance there can be only one business id enabled. Hence when bankruptcy is posted via call activity on business account, then SC flag is updated to Y instantly for the business relation regardless the user manually adds the business relation in the bankruptcy details tab. When user unchecks the current record for the business relation in bankruptcy tab, then the SC flag is updated in N.
34752926	SR: 3-30966539061 Batch Job issue - If a lease account has 'Advance' (i.e., Contract Date = First Payment Date) with Annual billing cycle, then during or on the contract date, the Metro II JOB (Set ODD2 - Seq 14) is going in infinite loop.	Fix has been provided such that while creating account, the payment history date (ACCOUNTS.ACC_CRB_PMT_HISTORY_DT) is derived as day 1 of previous month with respect to GL date. So code changes are done to remove the "=" check. i.e., acc_crb_pmt_history_dt <= cv_gl_post_dt.

Bug Id	Bug Description	Fix Description
34523145	SR: 3-30444118881 While creating an application using existing customer details which has car_enabled_ind = 'N', the application is failing with no pricing match found for application.	Fix has been provided with code change to handle the scenario where the pricing details gets selected properly.
34505082	SR: 3-30396842371 Post upgrade to 19c, the Payment posting is taking approximately 10 to 15 seconds extra creating delay.	Fix has been provided by adding Index to improve the performance.
34485501	SR: 3-30345857531 Auto populate of Vendor Allocation to Work Order is not happening as per suggested Allocation.	Fix has been provided such that system picks the vendor based on the allocation percentage.

27.3.1.1 Regulatory/Process Change Bugs

Bug Id	Bug Description	Fix Description
34732798	SR: 3-31033055639 For 1099 c accounts we should have a way to report the accounts as a zero-deficiency balance.	Fix has been provided such that if the Metro II Account status has been reported as 97 [Unpaid balance reported as a loss – charge-off] and if the account has CNL Condition, then system should report following fields as ZERO. - Current Balance (CB) = 0 - Amount Past Due (APD) = 0

Currently, system reports the O/S Deficiency Balance for above two fields when it reports status 97 (charged off).

Change 1

- Case 1: If account status = Charged Off, then report CB & APD = acc_deficiency_amt [existing]
- Case 2: If account status = Charged Off & has CNL condition, then report CB & APD = 0
 [New]

The Condition 'Not Liable for Payment' which is to be opened manually or using ACCOUNT EVENT NOTIFICATION non-monetary transaction with new event type as 'Customer Not Liable for Payment'.

Change 2

System posts the VRP - CNL call activity on Charge Off account while posting the CNL event using the ACCOUNT EVENT NOTIFICATION non-monetary transaction.

Currently, system allows to post CNL on VOL REPO account, and after this change, CNL is allowed to post either REPO condition or Charge Off account status.



Change 3

If the above check 'REPO condition with VOL or Charge Off account status' is not met, then system shows an error 'Either Asset is not repossessed voluntarily or charged off'.

28.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

28.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
34956136	SR: 3-31758428771 There is an error noted when excess lease payment is received using a future spread for lease.	Fix has been provided with code changes to replicate the Loan package behaviour to Lease accounts and avoid error when excess payment is posted using future spread for lease accounts.
34763320	SR: 3-31098847751 Vendor assignment allocation setup does not allow for ALL Repo storage state in the LOV.	Since no value was getting passed to the Repo Storage State LOV query and the default value was SETME due to which ALL value wasn't getting displayed in Repo Storage State dropdown. Hence, fix has been provided with code changes to pass ALL to Repo Storage State LOV query.
34993465	SR: 3-31893976251 There is an error noted while creating subvention record when lease account is funded and impacting monetary transactions.	Fix has been provided with code changes to insert the producer details for an account which has single subvention details. Additionally code has been modified to make PRODUCER Id as non-mandatory from the request xml. So system will now fetch the producer id based on the producer which they are using for the account creation.

29.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

29.2 <u>Seed Data changes for Impacted Bugs</u>

Bug ld	Bug Description	Fix Description
35021483	SR: 3-31976960101 System does not calculate the repayment schedule properly for Borrower on SCRA (Sailors and Civil Services Relief Act) and Borrower off SCRA transactions posting with balloon loan payments. When a customer with a balloon loan (and an interest rate greater than 6% SCRA rate) qualifies for SCRA protection and benefits then the account must receive an interest reduction and lower payment for the duration of coverage and protection.	Fix has been provided with code changes for calculating payment amount when posting 'Borrower on Military Duty' transaction for an account. 1. OUTSTANDING BALANCE, TERM & RETAIN BALLOON - System calculates the payment amount based on outstanding principal amount and term with balloon amount. 2. CONTRACT BALANCE, TERM & RETAIN BALLOON - System calculates the payment amount based on contract level amount financed and term with balloon amount.
35107178	SR: 3-32197288751 There is an error when attempting to place co-borrower/co-signer into SCRA relief by posting appropriate transaction.	Fix has been provided with code changes such that user can able to post the BORROWER ON MILITARY DUTY & BORROWER OFF MILITARY DUTY transactions. Note that this change is applicable to Loan and Lease products.
35189457	SR: 3-32437694211 The lease application is not allowing to post Due Date Change on delinquent accounts. It shows an error that 'Account is not current, Due Dt Change not allowed'.	Fix has been provided with code changes such that Due Date Change allowed on current as well as delinquent Lease accounts.
35222998	SR: 3-32301302001 System displays core validation error message if Transaction Date is less than Effective Date when trying to change the payment date on a suspense payment.	Since system is considering the old txn_dt and comparing with the acc_effective_dt, code has been modified to validate the payment date with effective date to resolve the issue.
35266371	SR: 3-32685493281 Call Activity API is failing with the following message "Promise date Mandatory for PTP" even when promise date value is passed.	Fix has been provided by adding set user details (set_usr_details) to get the proper date format.



30.1 Enhancements

Ref No.	Enhancement	Description
35107178	Unable to update SCRA status on co-borrower or co-signer	Provided a new configuration to maintain the relations based on the business needs.
34880050	The Lease Due Date is not getting advanced to future due date.	Enhanced the system to support 'Excess payment' for 'Rent Factor' Type leases.

30.2 SCRA Status on Co-Borrower Or Co-Signer

30.2.1 Overview

On posting a borrower on or off military duty for customer relation other than Primary, Spouse, or secondary relation, system stops and does not post the transaction.

As part of this change, provided a configuration to maintain the list of accepted relations according to the business needs.

30.2.2 Description

Following changes are applicable only for Loan and Lease products.

Changes in Setup > Lookup

Provided a new lookup BORROWER_RELATION_TYPE_CD - BORROWER RELATION TYPE (SCRA allowed relations) which contains the following relations.

'PRIM, SPOUSE, and 2NDRY'

Changes in Setup > User defined tables

Updated the INP_BMP_TXN > TXN_RELATION_TYPE_CD, UDT attribute seed data with above new lookup:

- Old lookup type: TXN_RELATION_TYPE_CD
- New lookup type: BORROWER_RELATION_TYPE_CD

Changes in transaction posting

 While posting any of following transactions, system checks for existing relations maintained in the new lookup instead of hardcoded relations 'PRIM, SPOUSE, and 2NDRY'



- CUST_ON_MLTRY_DUTY
- CUST ON MLTRY DUTY LS
- CUST OFF MLTRY DUTY and
- CUST_OFF_MLTRY_DUTY_LS
- Existing other validations will remain same
- If selected customer relation is not available on the account, system displays an error indicating 'no relation exists on the account'.
- The same is applicable for Web Services also.

30.2.3 Seed Data

#	Table	Key Data	Туре
1	LOOKUPS	BORROWER_RELATION_TYPE_CD 2NDRY	Insert
2	LOOKUPS	BORROWER_RELATION_TYPE_CD PRIM	Insert
3	LOOKUPS	BORROWER_RELATION_TYPE_CD SPOUSE	Insert
4	FLEX_TABLE_ATTRIBUTES	INP_BMP_TXN TXN_RELATION_TYPE_CD	Update

30.3 'Excess Payment' Handling for Rent Factor Lease

30.3.1 Overview

System does not support to advance the Lease Due Date to future due date.

The existing system parameter "TPE_EXCESS_PAYMENT_TO_MEMO" is extended for Lease to support 'Memo Payment'.

30.3.2 Description

The system parameter is set to 'Y' (REDRAW > System parameter value 'N' is not applicable for Lease).

Change Details

- If customer makes payment prior to the billing and there is no past due, then system allocates the payment to Memo (system treats as excess amount paid).
- If customers makes excess payment after the billing, then system first allocates the due bucket and then the excess amount will be allocated to the Memo payment.
- In both the above scenario, system allocates Memo amount to the account by posting "Memo Payment" transaction at the time of DDT process. Till that time system stores this amount in MEMO EXCESS AMT field.
- There is no Rent rebate involved due to Memo Payment.
- If Lease is terminated prematurely (i.e. before maturity date) and there's still amount in ACC_AMT_PD_IN_EXCESS column i.e. amount waiting to be applied, system generates the credit refund and generate the AP transaction.



- Note, in the case, if the user purchases the asset during the termination, bank is expected to collect the buyout amount outside OFSLL.
- System includes the Memo Payment Balance the Payoff Quote Lease to show the final amount payable.

30.3.3 <u>Seed Data</u>

NA

30.4 Seed Data changes for Impacted Bugs



Bug Id	Bug Description	Fix Description
35486907	SR:3-33354095221 While posting RESCHEDULE_BILL_CYCLE transaction in web service, there is an error noted with response code 500.	Fix has been provided with code changes to post RESCHEDULE_BILL_CYCLE transaction.
35469467	SR:3-33307987301 The balances tab is not loading properly when on clicking Transaction History tab.	Fix has been provided with code changes so that while selecting other accounts, row creation will happen properly and populate the balance details.
35297916	SR:3-32764444231 The system is showing incorrect response status code as 201 for web service failure response whereas correct response status code is 400 for bad request.	Fix has been provided with code changes to show the response code depending on the status of the service.
35362212	SR:3-32943870581 Issue 1: There is an error noted in 'cmndat_cl_000_01.add_mnths' when posting TERMINATE transaction from maintenance screen for lease accounts. Issue 2: Another error noted is Payment posting is failing with error message: 'CMNDAT_CL_000_01.ADD_MNTHS'.	Fix 1: Fix has been provided such that if the first payment date is not available, system calculates the oldest due date by checking all the five due buckets like acc_due_dt5, acc_due_dt4, acc_due_dt3, acc_due_dt2, and acc_due_dt1.Otherwise, it will take ACC_DUE_DT_OLDEST column value from the accounts table and process the termination.
	Issue 3: Unable to post TERMINATE. Following Error message is noted as: 'Termination not allowed on account, update Early Termination Parameters.'	Fix 2: Fix has been provided by removing explicit INT balance calculation on Lease account. Fix 3: Fix has been provided by inclusion of ACC_TERMINATE_ALLOWED_IND_CUR column in the account table to update the script.



31.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

31.2 <u>Seed Data changes for Impacted Bugs</u>

Bug 35399497

#	Table	Key Data	Туре
1	TXN_CODE_PARAMETERS	CUST_ON_MLTRY_DUTY TXN_SCRA_PMT_CALC_METHOD_CD OUTSTN_BAL _TERM_RETAIN_BALLOON	Update

Bug Id	Bug Description	Fix Description
35402194	SR:3-33086196021 Post 14.8 PS25 upgrade, the database server logs are not created in Production and other environments.	Since the issue is with directory object, fix has been provided with code changes to write the logs appropriately.
35702655	SR:3-33911169521 System does not stamp the time along with date in alert.log. After adding the debug under cmncon_cl_000_01, system started writing the time stamp in the debug but on removing the debug, it stopped writing the time stamp.	Fix has been provided with code changes to fetch the date time value properly for region and company codes.
35530549	SR:3-32944081081 The online event to close a condition on account gives many errors specifically when an Address is changed.	Fix has been provided by adding a Event Action > Value Type > USER INPUT. This can be used where the value of the parameter needs to be decided by user to execute Event Actions and are not derived or constant. Event user inputs can be provided using Customer Service > Pending Event Actions.
35399497	SR:3-33082683291 After posting Post borrower on SCRA in Transaction history > Repayment Schedule, the balloon amount is not retained.	Fix has been provided by modifying seed data default value from OUTSTANDING_BAL_TERM to OUTSTN_BAL_TERM_RETAIN_BALLOON to retain balloon amount and show outstanding term and amount in repayment schedule.
35556615	SR:3-33544607561 The Credit balance created on an account by posting payments after a charge off condition was applied is not displaying correctly on the Balances tab.	Fix has been provided by removing ACC_STATUS_CD <> 'CHGOFF' condition from the view which is not relevant to resolve the issue.
35659379	SR:3-33829869601 In Customer Service > Transaction history > Balances tab, the labels for "Total" is not updating/changing when we transition through the Radio Buttons.	Fix has been provided by adding partial trigger of Balance Group in AccountBalanceMain.jsff to refresh the Total label so that it gets updated upon selecting the "Balance Group" radio button for "YTD" – Txn Period.



32.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

32.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
35696385	SR:3-33920055261 Accounts with Due Date Change transaction posted have incorrect oldest due date since system does not update the oldest due date.	Fix has been provided with code changes to calculate ACC_DUE_DAY correctly when DDCHANGE (Due Date Change) transaction is posted.
36022464	SR:3-34898394601 Account On-boarding Web Services > On trying to pass an account tracking attribute through account activation, system does not allow value anything above 30 characters and displays an error. However, the field length in the database is 80 chars.	Fix has been provided by replacing MAX_LENGTH from MAX_LENGTH_EIGHTY for value attribute in TrackingAttributeType.java to resolve the issue.
35875962	SR:3-34393208551 Batch Job issue > In production, both the following batch jobs failed giving error: TXNANN_BJ_100_01 TXNRAT_BJ_100_01	Fix has been provided in respective batch job packages to handle scenario when no records are picked by the Batch job.
35879824	SR:3-34467693901 In Customer Service > Remarketing screen, on updating re-marketing status using the web service request, system doesn't update the Retargeting Change Date last field. This results in not correct historical data in the Remarketing history table.	Fix has been provided with code changes to update the date when status changes happens over the vendor work order. As a result the REM_STATUS_CHG_DT_LAST is updated correctly on updating remarketing status through Both (UI & API).
35951422	SR:3-34653760811 Archive issue > On trying to setup the Account Archive to move Paid/Void Accounts from main tables to O tables, system displays error in ORA-01722 due to column mismatch and audit table.	The issues was due to mismatch in the criteria matching condition column which is varchar whereas actual value is number. Code fix has been provided to convert the number data to character data to satisfy the criteria and also added the missing columns. So on running PACARC_BJ_100_01 batch job in SET-PUR, system moves the data to O table without any error.
35990558	SR:3-34805679521 Metro II reporting > While updating the address information, system does not validate if mandatory field are not populated and allow even incomplete address to be processed without error. This causes blank addresses to be posted in print vendor & Metro2 credit reporting.	Fix has been provided by updating AdrAddressNbr field Required property to 'TRUE' so that if Address # is not provided while saving the record i.e. in Customer Service > Customer Information > Customer > Address > Add/Edit > Save, system displays an error.



Bug Id	Bug Description	Fix Description
36006905	SR:3-34864196847 In Account Boarding API, under Application Contract Details > Itemizations, the "company" field is currently limited to 30 chars which is too small. It needs to be increased to 80 chars.	Fix has been provided by replacing MAX_LENGTH from MAX_LENGTH_EIGHTY for value attribute in ItemizationType.java so support 80 characters.
36009475	SR:3-34864196831 In Account Boarding API, under Application Contract Details > Itemizations, the "PhoneONE" field is not populated.	Fix has been provided in the required itemization fields so that during account on boarding the field details of PhoneOne and PhoneOneExtention, under Contract tab are displayed in Account Info, Contract Information in UI.

33.1 Enhancements

Ref No.	Enhancement	Description
NA	NA	NA

33.2 <u>Seed Data changes for Impacted Bugs</u>

Bug Id	Bug Description	Fix Description
35618622	SR:3-33671741661 A specific account has multiple due dates for a particular month. Possible reason could be because of extension transaction posted on account caused the duplicate due buckets.	Fix has been provided with code changes to show the due dates properly without any duplicates in the summary screen after posting the extension for an account.
36094437	SR:3-35103731741 On adding new Tracking attributes in Setup > User Defined Tables, system erases existing data. Ideally, system should not delete the existing tracking attributes since it will overwrite the existing critical data in tables.	Fix has been provided with code changes in ucsatk_el_100_02.pkb such that when new attributes are inserted into the table, existing attributes are not deleted.
36161184	3-35357236451 A Work Order created in OFSLL is not showing up in the system after it has been processed through Repossession and Invoicing in GRI (Generic Recovery Interface). Due to this, users are not able to view the invoice generated for the repossession work order.	Fix has been provided with code changes by modifying the datatype from integer to Biginteger in OFSLL since GRI has already changed the value of case number from INT to BIGINTGERE while processing. After this change, the invoice for the repossession work order is created successfully.
36305070	SR:3-35770809541 When an event condition is created to trigger STOP Statement transaction on all accounts from a batch file, the trigger did not occur on some accounts when a batch file to add a condition was posted during NTP.	Fix has been provided by adding an event update call in case of account condition update. Accordingly, on defining an event on ACO_CREATE and ACO_UPDATE, the event will fire when on Opening a Condition and Closing the condition.
36294346	SR:3-35748158831 On posting Due Date Change transaction on delinquent accounts irrespective of the selected date, the delinquency category is decreased by 1 and the Counters for 120 bucket is reported wrongly.	The issue was caused in cases when ACC_DLQ_CATEGORY_METHOD_CD is PMTS (payments), system did not handle the LV_UNPAID_PMTS from TXNDCT_EN_100_01.POST_CATEGORY. The same has been fixed to resolve the issue.
36446024	SR:3-35906001001 During Account migration while loading the external table data to into API tables, the account's Statement Preference Mode value is set using original preference and not by the current preference on account.	The issue was caused since the current process doesn't have the STMT_PREFERE NCE_MODE_CD code in accsel_el_111_01 package and also the STMT_PREFERE NCE_MODE_CD should be picked from api_accounts and not from api_contracts table. Hence code changes are done to pick ACC_STMT_PREFERENCE_MODE_CD from api_accounts to resolve the issue.



Bug Id	Bug Description	Fix Description
36341580	SR:3-35806651321 System is not updating the legacy status code LP even after Delinquent condition is Active on the account. Ideally, when account condition is reopened, the event configured for the account update should be triggered.	Fix has been provided by adding 'Update event call' when any account condition is reopened. Also note that this bug is addressed as part of the Bug – 36305070 listed above.
36353283	SR:3-35905125101 Vendor assignment allocation setup does not allow for ALL Repo storage state in the List of Values.	Since no value was getting passed to the Repo Storage State LOV query and the default value was SETME due to which ALL value wasn't getting displayed in Repo Storage State dropdown. Hence, fix has been provided with code changes to pass ALL to Repo Storage State LOV query. Note: This fix was provided as part of bug 34763320.
36386719	SR:3-36011494731 Metro II Reporting – The FCRA Date of First Delinquency is incorrect and is reporting a future date after the payment is reversed on the account.	Code fix has been provided in respective packages to resolve the following issues: • FCRA date to be in sync with ACC_CRB_FIRST_DLQ_DT • On Reversal of ALL DUE Payment-ACC_CRB_FIRST_DLQ_DT is refreshed from NULL to Date. Also, refer to Back Ported Issues/Fixes to 14.8.0.0.31 section for details of individual fixes.



Bug Id	Bug Description	Fix Description
36397151	SR:3-36067613991 Metro II Reporting – The FCRA Date of First Delinquency is missing for Paid Off Accounts when Payment rating = '0'. As per Credit reporting guidelines, for Account Status Codes 05 and 13, if the Payment Rating is 1, 2, 3, 4, 5, 6, G or L, metro II should report the date of the first 30-day delinquency that led to the Payment Rating. This date should be 30 days after the Due Date.	 Code fix has been provided in respective packages to resolve the following issues: ACC_CRB_FIRST_DLQ_DT is populated when Delinquency Condition is opened. ACC_CRB_FIRST_DLQ_DT is set to NULL only on Payment of All DUE and Delinquency Condition is closed. MET_BASE_FRCA_COMPLIANCE_DT is reported 30 days from ACC_CRB_FIRST_DLQ_DT. On Posting PAID OFF transaction, Status is changed to 13, but Payment Rating on the Account is maintained, ACC_CRB_FIRST_DLQ_DT and MET_BASE_FRCA_COMPLIANCE_DT are also populated as expected. FRCA date is displayed for Payment rating other than 0. Also, refer to Back Ported Issues/Fixes to 14.8.0.0.31 section for details of individual fixes.
36224771	SR:3-35548538981 There are issues reported with the transaction postings, when lease account is terminated and then marked as paid-off or charged-off. On doing so, system posts PAYMENT NONCASH with a small amount and also there are transactions posted with below descriptions: TERMINATE DEPRECIATION TERMINATE RESIDUAL CLOSE TERMINATE CLOSE INVENTORY CLOSE EXCESS USAGE FEE Due to this, account is showing up with misleading number on the balances screen as well in the TERMINATION or INVENTORY balance types.	 Case 1: If the account has Security Deposit amount, PAYMENT NONCASH transaction is posted as part of Lease TERMINATE. And on reversing TERMINATE, PAYMENT NONCASH transaction is reversed and also reposted with Security Deposit amount. Case 2: System allows to post Terminate after PAID/CHARGED OFF. Following fix has been provided: Case 1: During lease TERMINATE reversal, reposting of PAYMENT NONCASH transaction is restricted. Case 2: A validation is added to restrict TERMINATE after PAID/CHARGED OFF. Also, refer to Back Ported Issues/Fixes to 14.8.0.0.31 section for details of individual fixes.

Bug Id	Bug Description	Fix Description
36198636	SR: 3-35466121321 When an account has been marked as Charged-Off and Reversed at a later point, system is displaying incorrect 'running balance' on the transactions screen and the balance is different from the one on Account Balances screen. This is causing issues in servicing of accounts.	Since the balances were going wrong and mismatch happened after reversing the charged off account, code fix has been provided to resolve the issue. System, now shows correct running balance on Transaction screen and Account Balance screen.



34. Security Fixes

Patch Release Version	Bug	Description
NA	NA	NA

35. Limitations and Open issues

Patch Release Version	Bug	Description
NA	NA	NA

36. Components of the Software

36.1 Documents accompanying the software

The various documents accompanying the software are as follows:

- Patch Release Notes
- Patch Installation Guide
- Installer Kit
- User Manuals and Installation manuals These can be accessed from the link https://docs.oracle.com/cd/F22291 01/index.htm

36.2 Software Components

Software Components of this patch release are as follows:

- Core
 - UI Components Ear file (JSF, XML, XLF, JSFF)
 - Stored Procedures (Packages, Views, Java Stored procedures)
 - Reporting Components(Data models(xdm), Reports(xdo, rtf))
 - > BIP / canned reports
- Interface
 - Stored Procedures (Packages, Views, Types)
 - The WSDL files for the service supported
 - XSD Structure (dictionary) for the web service
 - Configuration files for the web service
 - Java classes for the web service
 - The service documents describing the services
 - Extensibility Document Describes customization for the services.
- Installation utilities
 - Script based installation for Database components
 - Installation documents for Database, UI, Web services

37. Annexure – A: Environment Details

Component	Deployment option	Machine	Operating System	Software	Version
	Centralized	Application server	Oracle Enterprise Linux 7.x (64 Bit)	Oracle WebLogic Enterprise Edition(Fusion Middleware Infrastructure installer – includes ADF and RCU)	12.2.1.3.0 / 12.2.1.4.0
				Oracle JDK	1.8.0_231
				Application Development Framework	12.2.1.3.0 / 12.2.1.4.0
Oracle Financial Services Lending and Leasing		Database Server		Oracle Database Enterprise Edition	12.1.0.2.0 /12.2.0.1.0 / 18.3.0.0.0 / 19.3.0.0.0
		Reporting Server		Oracle Business Intelligence Publisher	12.2.1.3.0 / 12.2.1.4.0
		Client Machines	Windows 10 (Patch Version 1703)	Microsoft Edge (64 Bit)	44.17763.8 31.0
				Mozilla Firefox (64 Bit)	68.2.0esr
				Google Chrome (64 Bit)	78.0.3904. 108 (Official Build)
			Mac OS X	Apple Safari (64 Bit)	13

38. Annexure – B: Third Party Software Details

For information on Third Party Software Details, refer to Licensing guide available in OTN library – https://docs.oracle.com/cd/F22291_01/pdf/refdocs/Licensing_Guide.pdf

39. Annexure - C: Back Ported Enhancements and Fixes

This section of the document contains detailed list of enhancements along with issues/fixes which are developed and addressed in previous/later releases and merged to a specific patch of 14.8.0.0.0 release.

39.1 Back Ported Issues/Fixes to 14.8.0.0.31

Below Issues/Fixes are categorized based on specific version it was addressed.

39.1.1 Back Ported Issues/Fixes from 14.10 0.0.x Patch Release

Bug Id	Bug Description	Fix Description
34260372 PS 22	SR: 3-29742360411 The Payment rating furnished in the credit reporting file on an account is not accurate. If an account is paid off later than customer's maturity date, it is expected to see a Payment Rating of 4, populated on the account, but was furnished with Payment Rating of 0.	Fix has been provided by marking the oldest due date in line with maturity date when it's greater than maturity date.
34382926 PS 12	SR: 3-30107674451 Metro process fails to create records in METRO_II_DATA TABLE due to the following error: '07/12/2022: 511874330-Acc skipped as error in process account>ORA-00937: not a single-group group function'.	Fix has been provided to rectify the error which causing Metro process fails to create records in METRO_II_DATA TABLE.
34386207 PS 12	SR: 3-30115178291 Metro II process issues - Date of First Delinquency is blank and FRCA compliance date is incorrect.	The issue with regards to payment rating was fixed in 14.4 PS24 under the below bug. This change has been forward ported to current PS release. Bug 28945678 - CREDIT REPORTING INCORRECT PAYMENT RATING ISSUE RECENCY CHECK However, the other issues on 'Date of First Delinquency is blank' is to be fixed.
34435869 PS 21	SR: 3-30236828581 Metro II date of first delinquency and Pmt ratings are blank due to missing parameter	Fix has been provided, if the parameter ACC_MATURITY_DELQ_EXCLUDED is disabled then system considers the value as 'Y'. Working as expected.

Bug Id	Bug Description	Fix Description
34649749 PS 21	SR: 3-30738125051 When the system parameter ACC_ MATURITY_DELQ_EXCLUDED is set it as 'Y' and enabled. Once all the due amount except the late charge or any fee is paid then in metro II, the account is reported with Amount Past due instead of actual.	As part of txndlq_en_100_01.compute _dlq_details, the delinquency amount (acc_due_dlq_amt) is updated with the payoff amount(acc_payoff_amt). When the account is reported in METRO II, again the total outstanding fees against the account is added to the delinquency amount which doubles the delinquency amount.
34650482 PS 21	SR: 3-30748222991 Metro II Credit Reporting issues – System reports the MET_BASE_ACT _PMT_AMT in metro II as \$0 even when customer has made the payments.	Fix has been provided such that system populates the MET_BASE_ACT_PMT _AMT between last process process date and current date.
34650498 PS 21	SR: 3-30748223007 Issue with FRCA compliance date on Repo Accounts - The date is clearing off after the account is closed for 0 balance. This is not as per the Guidelines. Due to this issue, system incorrectly reports the delinquency date to metro II.	Fix has been provided such that system sets the first delinquency date to null for repo cases.
34651150 PS 21	SR: 3-30748223052 When accounts status is 13 and payment rating is in 1,2,3,4,5 and 6 the MET_BASE_FRCA_COMPLIAN CE_DT must be populated. With the new patch the date is being reported blank which was not happening before patch.	Fix has been provided such that when accounts status is 13 and payment rating is in 1,2,3,4,5 and 6 the MET_BASE_FRCA_COMPLIANCE_DT date is populated based on acc_crb_first_dlq_dt.
34949361 PS 25	SR: 3-31731002281 There is an issue with DOFD (Date Of First Delinquency) on delinquent accounts i.e. when an account is delinquent, system reports the DOFD to credit bureaus. Ideally this should not change until the accounts is current and status 11 is reported. But its observed that when account is still delinquent, due to some back dated payment, DOFD is changed which is inaccurate.	Since the ACC_CRB_DLQ date is getting deleted when the delinquent non matured account is paid off, it reported blank DOFD with status 13 and Payment rating of delinquent status. Fix has been provided to consider ACC_CRB_FIRST_DLQ_DT instead of ACC_DUE_DT_OLDEST to calculate Payment rating and CRB account status. Also, if multiple payments are made including due amount payment and paid off during same cycle which makes the account current from delinquent, the ACC_CRB_FIRST_DLQ_DT is updated to NULL DOFD is also reported as NULL Additional fix has been provided to calculate DOFD using TXN_SETTL_START_DT.



Bug Id	Bug Description	Fix Description	
35002060	SR: 3-31914937191	Fix has been provided as follows:	
PS 25	When an account is delinquent and on making the payment on current date, the delinquency condition should ideally be closed. But ACC_CRB_FIRST_DLQ_DT is not when the account is changed from pending to active or during billing batch job run when DDT gets posted.	Case 1: If Payoff amount is paid in total which results in ACC_TIP_IND='Y' and if Payment rating is 0 then ACC_CRB_FIRST _DLQ_DT is set to NULL provided previously account was delinquent. If payment rating is not 0 then system retains ACC_CRB_FIRST_DLQ_DT existing value.	
		Case 2: If only due amount is paid i.e., ACC_TIP_IND='N' then irrespective of payment rating ACC_CRB_FIRST_DLQ_DT system sets to null if ACC_CRB_ACC_ STATUS_CD NOT IN ('61','63','65'), provided previously account was delinquent.	
35039930	SR:3-32031166701 Metro II reporting – System is reporting Credit Reporting incorrectly, since for some of the accounts, the amount due in the credit report is not accurate.	Fix has been provided such that if ACC_DUE_DLQ_AMT value is less than calculated delinquency amount then system does not reassign the new value. Accordingly, system always reports the Due less than the or equal to the current balance	
35155806	SR: 3-32372695011	Fix has been provided by adding NVL (Null	
PS 25	The delinquency date is going as NULL when delinquent condition is closed by posting a payment and later reversing the payment.	Value Logic) to derive CRB first delinquent date in txndlq_en_100_01.pkb to resolve the issue.	
35361811	SR: 3-32878934938	Fix has been provided with code changes	
PS 27	The late fees got excluded from Credit Bureau reporting that was generated for the Amount Past Due.	by removing the check on accounts field (ACC_DUE_DLQ_AMT) instead of having check on metro II table field (MET_BASE_AMT_PAST_DUE) to populate Late fees as part of Amount past due in the Credit Reporting.	



Bug Id	Bug Description	Fix Description
35822288 PS 28	SR:3-31731002281 When the system parameter TPE_DELQ_CORRECTION_BACKDATED is set to 'Y' and a PAYOFF payment is posted, system updates the account's DOFD (date of first Delinquency) as NULL. This should ideally not reset the DOFD.	Fix has been provided with following changes to resolve the issue: • Added logic to determine DOFD, Payment rating and account status code correctly when TPE_DELQ_CORRECTION_BACKDA TED = 'Y'. • Also added logic to populate payment rating history during ACR run post maturity to derive the payment rating and ac status cd correctly. • Added logic to determine ACC_CRB_FIRST_DLQ_DT correctly.
36180891 PS 28	SR:3-35413599651 System is capturing wrong DOFD (Date of First Delinquency) in the metro file with below listed issues and due to this users are unable to proceed with METRO_II reporting. The delinquency condition Start Date is not restored to original date when payment is to done to void/reverse. Condition history is not getting inserted when PAID OFF with write off as Y. DOFD is setting to NULL when multiple partial payments are made.	Fix has been provided with following changes to resolve the issue: Added logic to Correctly Retrieve the oldest Delinquency Date during payment Reversal and Void. Added Code to insert into Account Condition history when account is paid off. Added logic to populate Account Delinquency Date properly. Added logic to determine ACC_CRB_FIRST_DLQ_DT and ACC_CRB_ACC_STAUTUS_CD correctly.





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