2019 PeopleSoft Customer Advisory Board (CAB)
HCM Session Agenda

May 14th, 15th, & 16th, 2019
350 Oracle Parkway, Redwood Shores, California

Day 1 – Tue, May 14th

Time	Session	Speaker or Lead
7:00 AM (Lobby)	Check-In for Badge Pick-up Full Breakfast (served until 9:00 AM)	
8:00 – 9:45 AM (Auditorium)	**Opening and Overall PeopleSoft Update** Paco Aubrejuan, Senior Vice President for Oracle Development welcomes new and returning CAB members to the 2019 event. He'll cover a few meeting logistics and what members can expect over the next 3 days before sharing an overall update on PeopleSoft. That update will highlight Oracle's strategic investment initiatives ranging from user experience and analytics to new functionality and addressing customization along with deployment of PeopleSoft to Oracle Cloud Infrastructure.	Paco Aubrejuan
	PeopleTools Update This session will give you an overview of the key PeopleTools initiatives and touch on some highlights of PeopleTools 8.57. We will also give you an advanced preview of key features we are working on for PeopleTools 8.58.	David Bain
	Applications Roadmap Update Rebekah provides an update on the investments delivered since the last CAB, illustrates how PeopleSoft's investment strategy has advanced the PeopleSoft applications, and highlights some examples of customer adoption of key capabilities. She'll cover the future applications roadmap at a summary level, and how your organizations can influence the roadmap all year long.	Rebekah Jackson

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	Emerging Technologies (Chatbot, AI/ML, etc) PeopleSoft has been researching and actively working on ways to integrate Emerging Technology in the applications. We'll take a close look at Chatbots as the first set of deliverables for PeopleSoft. We'll do a deep dive into the Oracle Digital Assistant technology that PeopleSoft is using to drive the Chatbots, and talk about the deliverables, architecture and lifecycle management of the first generation deliveries. Oracle will also briefly discuss its architectural plans for leveraging Oracle Cloud services for AI/ML. The existing PeopleSoft Search Framework used to enable Elastic Search is to be used to provide data for AI/ML services. The intention is to provide customers reference AI/ML implementations and sample templates that they could use and extend as needed	David Bain Deepankar Narayanan
10:00 – 11:30 AM (Room 203)	**Welcome and Customer Introductions** Each member will have the opportunity to share a quick update on their organization, group, PSFT projects, and personal background.	Robbin Velayedam
11:30 – 12:15 PM	**Chatbots** A review of what PSFT is delivering for chatbots for Absence Management. We are looking for your input on which chatbots we should deliver next.	Robbin Velayedam
12:15 - 1:00 PM	*Lunch*	
1:00 PM – 1:45 PM	**Position Management Enhancements** PeopleSoft has modernized the way you use and manage your positions within the system. We are looking for your feedback on what else we need to do to make Position Management impactful.	Jeremy Pelley
1:45 PM – 2:15 PM	**Job & Person Data Modernization** Modernization efforts are underway to refine data entry, handle errors more effectively, enhance job data search, fluid capabilities, and support for custom fields.	Julie Alonso
2:15 PM – 2:30 PM	*Break*	
2:30 PM – 3:15 PM	**Profile Management Enhancements** The Manage Profiles business process provides a framework for developing and managing profiles that meet your industry or organizational requirements. We are looking for your input on what new enhancements that need to be	Jeremy Pelley

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	made to Profile Management	
3:15 PM – 4:00 PM	**Fluid Delegation** Users can authorize other users to perform tasks on their behalf by delegating authority to initiate or approve managerial transactions. We are looking for your feedback on what else needs to be delivered to support your organization's delegation policies	Robbin Velayedam
4:15 PM – 5:00 PM	**Breakout Session #1** • Data Privacy – Julie Alonso • Payroll for North America – Rick DeLaney • Onboarding / Offboarding / Preboarding – Jeremy Pelley	
5:00 PM	*Adjourn*	

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Day 2 – Wed, May 15th

Time	Session	Speaker or Lead
7:30 AM (Lobby)	Check-In for Badge Pick-up Full Breakfast (served until 9:00 AM)	
8:00 – 10:30 AM (Auditorium)	**PeopleSoft on Oracle Cloud – Panel Discussion** This session highlights the value of running PeopleSoft on Oracle Cloud Infrastructure (OCI) and how Cloud Manager offers unparalleled functionality that increases automation and efficiency. Following the overview, a panel discusses how successful PeopleSoft customers are taking advantage of OCI and why it was the right answer for them. Bring your questions for this interactive panel session!	Mark Hoernemann Panelists TBD
	Eliminating Customizations: Configuration and Extensibility Tools and Frameworks Success with today's PeopleSoft requires the ability to not just maintain the system, but to deploy new features and capabilities to meet the demands of users and the business. To make this possible, PeopleSoft continues to invest in ways to eliminate and isolate customizations. This session will cover the key tools and frameworks available, planned investments, and common strategies customers are using to take advantage of them.	Rebekah Jackson
	Analytics Roadmap and New Analytic Opportunities The PeopleSoft team discusses the evolution of analytics within PeopleSoft and its relationship to the user experience. You will be introduced to Kibana a new data visualization solution for PeopleSoft. You will learn what Kibana is, why it is important to PeopleSoft, and see example use cases of Kibana using PeopleSoft data.	Paco Aubrejuan
10:45 – 11:00 AM	Review Notes from Day 1	Robbin Velayedam
11:00 – 11:45 AM	**Kibana Analytics** An open source tool developed by Elastic Search for data visualization, targeted for PeopleTools 8.58. We will review potential use cases for	Tammy Boyles

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	leveraging Kibana for future delivery.	
11:45 – 12:15 PM	Customer Session	TBD
12:15 – 1:00 PM	*Lunch*	
1:00 – 1:45 PM	**Drop Zones** Pre-defined areas on Fluid pages where you can embed custom content directly on a delivered transaction page without customizing code	Lisa Chow
1:45 – 2:30 PM	**Activity Guide Composer** Feature that allow you to define guided procedures for a user or group of users to complete. Users are presented with a list of actions, or tasks, that need to be completed to finish the procedure (i.e., Onboarding, Benefits Open Enrollment)	Jeremy Pelley
2:30 – 3:00 PM	Customer Session	TBD
3:15 – 4:00 PM	**Breakout Session #2** - Recruiting – Tammy Boyles - Time & Attendance – Lisa Chow - Company Directory – Julie Alonso	
4:00 PM	*Adjourn*	
4:00 PM – 6:00 PM	**Customer Appreciation Welcome Reception**	

Day 3 – Thu, May 16th

7:30 AM	Full Breakfast (served until 9:00 AM)	
	We have the ability to print your Boarding Pass if needed – Just ask!	
8:00 – 8:20 AM	**InfoDev and Content Delivery** Learn about PeopleSoft information assets including videos, documentation, and online tools. Be the first to see a preview of new assets which will be officially launched at Oracle Open World 2019.	Greg Parikh
8:20 – 9:30 AM	**Executive Question & Answer Session** The Executive team will answer your any of your questions so come prepared with topics that are topmost in your minds. The check-in desk in the lobby has cards you may use if you wish to submit a question in advance for addressing during this session.	Paco Aubrejuan Rebekah Jackson Alex Man Willie Suh

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9:45 - 10:00 AM	Review Notes from Day 2	Robbin Velayedam
10:00 – 10:45 AM	PeopleTools for HCM	TBD
10:45 – 11:30 AM	**Page & Field Configurator** Enables users to configure certain properties of pages and fields of pages based on their business requirements. It allows users to define multiple configurations for a component, based on different user roles or user list	Lisa Chow
11:30 – 12:15 PM	**Breakout Session #3** • Base Benefits / Benefits Administration – Tammy Boyles • ePerformance – Jeremy Pelley • HR Help Desk – Robbin Velayedam	
12:15 – 1:00 PM	*Lunch*	
1:00 – 1:45 PM	**Supplemental Data Framework**	Russell Broom
1:45 – 2:15 PM	**Questionnaire Framework** Includes the Questionnaire build setup, question pool, answer pool, and smart answer pool to survey end users after a transaction	Tammy Boyles
2:15 – 2:30 PM	**Acknowledgement Framework** Gives you the ability to create configurable acknowledgements and agreements across HCM products.	Tammy Boyles
2:30 – 3:00 PM	**Wrap-Up** • Complete CAB Survey • Resources Available • Next Steps	Robbin Velayedam
3:00 PM	*Adjourn*	