Oracle® Hospitality Cruise Silverwhere
Release Notes for GDF Interface 9.0.5.4 and Template 1.1.2.4 Release 8.0

February 2016



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### **Preface**

Oracle Hospitality Cruise SW Silverwhere provides an easy, straightforward approach to managing guest dining table assignments, restaurant reservations and inventory management. This system allow users quick schedules guests into dining room, seating and table based on demographics and preferences. It can be configured to manage fixed mealtimes, open seating and alternative dining venues.

The new features added are Oracle Hospitality Cruise SW Mobile and Oracle Hospitality Cruise SW Silver Server which are both available on tablet devices.

### **Purpose**

This Release Notes provides a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review Oracle Hospitality Cruise SW Silverwhere product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

### **Audience**

This document is intended for project managers, application specialist and users of Oracle Hospitality Cruise SW Silverwhere.

### **Important Information**

This edition of Release Notes describes the Release 9.0.5.4, 1.1.24 for Oracle Hospitality SW Silverwhere gives a summary of issues that have been resolved or new features in this version.

### **Customer Support**

To contact Fidelio Cruise Customer Support, access Customer Login at Fidelio Cruise website. URL: http://www.fideliocruise.com/

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

### **Revision History**

Date	<b>Description of Change</b>
February 2016	Initial publication.

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# **Features and Updates**

This chapter describes the features and changes included in this release.

### **GDF**

- Introduce new GDF interface with new GDF template 1.1.23 which have more option for user to import SPMS database's table into Silverwhere's database.
- GDF Template 1.1.23 is required GDF Interface version 9.0.5.4 to function properly.
- New template has include import Cruise interface, Passenger, Cruise Dining Room, Cruise Table, Cruise Priority, Cruise Itinerary, Cruise Template, Availability, Cruise Server, Crew, Cruise Group, Special Request, Passenger Type and Fidelio Update.

## **Installation and Upgrade**

### **Upgrade Instructions:**

### **General Upgrade**

- 1. Download the latest program files from FTP release folder
- Copy all program files from folder SWNET\_8.0.XX.0 OR and paste into application folder. /FIDELIO CRUISE/Silverwhere

/FIDELIO CRUISE/SIIVEI WHETE /FIDELIO CRUISE GMBH/Fidelio SilverWhere Mobile /FIDELIO CRUISE GMBH/Fidelio SilverServer Mobile

- 3. Run database upgrade with SWDatabaseInstaller release 8.0.XX.0 with SYSTEM user
- 4. Open SilverwhereNet.exe and login into Oracle Hospitality Cruise SW Silverwhere.
- 5. Go to System Maintenance Mobile Application. Select Group Updater, Thick Client, Mobile Client and Lite Client from drop down list, then click Publish. Note Group Updater has to be published first.
- 6. Oracle Hospitality Cruise SW Silverwhere Silverwhere Client will check if application version is different as current version specified in lookup table, if yes, user must upgrade to newer version on the server.
- 7. Oracle Hospitality Cruise SW Mobile Mobile updater service is started and active. Before publish application files for Mobile, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the mobile client application files from group mobile client.
- 8. Oracle Hospitality Cruise SW Silver Server Silver Server updater service is started and active. Before publish application files for Silver Server, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the silver server application files from group lite client.

### Web Service Upgrade

- 1. Download the latest web service files from FTP release folder
- 2. Copy WebService files (SWWebserviceLibrary.dll) from SWNET\_8.0.XX.0 OR release folder and paste it into WebService folder for Silverwhere Mobile and Silver Server releated WebServices
- 3. Refresh Application pools and ensure WebService is up and running.

# **Resolved Issues**

This chapter describes the resolved issues included in this release.

Table 1 - Resolved Issues

Product	TTPID	Description
SilverWhere Interface	23573	Enhance GDF Template to import Seating Information from Silverwhere database into SPMS database.
SilverWhere Interface	23784	Added new enhancement GDF Configurator and GDF Template with features importing cruise maintenance, passenger data, special requests, crew data and cruise group data from SPMS to BKSTG_DINING. Fidelio update feature allows synchronization of data to be import from BKSTG_DINING back to SPMS.
SilverWhere Interface	24123	Fixed 'Execute' button is not re-enable after user click 'Stop Run' button.
SilverWhere Interface	24131	Resolved memory issue due to GDF Configurator loads last saved template instead of current saved template. Any modification on GDF Template needs unregister, then register again and click start 'Services' to refresh changes.
SilverWhere Interface	24132	Fixed to increase the column size to cater CRUISE_GROUP. GROUPALPHA_ID's value when import data from Fidelio to Silverwhere.
SilverWhere Interface	24145	Fixed crew is not imported due to the data in position column has extra spacing.
SilverWhere Interface	24146	Resolved issue errors found with custom properties cruise server from last cruise first. Code change by apply new identity key and validate check before insert record.
SilverWhere Interface	24166	Resolved issue GDF Interface throws unique constraint error message on next scheduled or manual execute data import process. Code change by convert column SEATING from integer to string that caused LINQ and Telerik couldn't location existing record.
SilverWhere Interface	24174	Fixed incorrect data type for PASSENGER.TABLE_NUMBER when import from silverwhere to Fidelio database and fixed special request message is display wrong passenger id in the log files.
SilverWhere Interface	24179	Fixed Special request does not imported from SPMS's database to Silverwhere database by changing the linkage in query to obtain the correct RES.RES_ID.
SilverWhere Interface	24180	Fixed 'DELEGATES' field is always 0 due to GROUP_ID in passenger table does not updated.

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Product	TTPID	Description
SilverWhere Interface	24184	Fixed issue error processing CRUISE_PRIORITY data import by revert TRIM() function that causes conversion issues on LINQ.
SilverWhere Interface	24185	Resolved issue 'List of crew position to import' failed when multiple crew position have spaces in between. Code changes done by trim crew position when space found.
SilverWhere Interface	24218	Fixed system update the PXGR_TYPE by default the age to 35 if the existing age in database is zero or null value.

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