

Oracle® Hospitality Cruise Silverwhere
Release Notes for GDF Interface 9.0.5.6 and Template 1.1.29
Release 8.0

March 2016

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Preface

Oracle Hospitality Cruise SW Silverwhere provides an easy, straightforward approach to managing guest dining table assignments, restaurant reservations and inventory management. This system allow users quick schedules guests into dining room, seating and table based on demographics and preferences. It can be configured to manage fixed mealtimes, open seating and alternative dining venues.

The new features added are Oracle Hospitality Cruise SW Mobile and Oracle Hospitality Cruise SW Silver Server which are both available on tablet devices.

Purpose

This Release Notes provides a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review Oracle Hospitality Cruise SW Silverwhere product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

Audience

This document is intended for project managers, application specialist and users of Oracle Hospitality Cruise SW Silverwhere.

Important Information

This edition of Release Notes describes the Release 9.0.5.6, 1.1.29 for Oracle Hospitality SW Silverwhere gives a summary of issues that have been resolved or new features in this version.

Customer Support

To contact Fidelio Cruise Customer Support, access Customer Login at Fidelio Cruise website. URL: <http://www.fideliocruise.com/>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Revision History

Date	Description of Change
March 2016	<ul style="list-style-type: none">• Initial publication.

Features and Updates

This chapter describes the features and changes included in this release.

GDF

- Introduce new GDF template 1.1.29 to include ‘Import Loyalty Status from SPMS’ and ‘Updating Fidelio’s Reservation from SilverWhere’.
- ‘Import Loyalty Status from SPMS’ will import FIDELIO.UXP or RES table value to the user preference field into BKSTG_DINING.PASSENGER table.
- User also able to customize the data length for ‘Import Loyalty Status from SPMS’
- ‘Updating Fidelio’s Reservation from SilverWhere’ will import value from BKSTG_DINING.PASSENGER to FIDELIO.RES’s RES_RES_SEATING, RES_OTHR_SEATING, and RES_REST_TABLE field.

Installation and Upgrade

Upgrade Instructions:

General Upgrade

1. Download the latest program files from FTP release folder
2. Copy all program files from folder SWNET_8.0.XX.0 OR and paste into application folder.
/FIDELIO CRUISE/Silverwhere
/FIDELIO CRUISE GMBH/Fidelio SilverWhere Mobile
/FIDELIO CRUISE GMBH/Fidelio SilverServer Mobile
3. Run database upgrade with SWDatabaseInstaller release 8.0.XX.0 with SYSTEM user
4. Open SilverwhereNet.exe and login into Oracle Hospitality Cruise SW Silverwhere.
5. Go to System Maintenance Mobile Application. Select Group Updater, Thick Client, Mobile Client and Lite Client from drop down list, then click Publish. Note Group Updater has to be published first.
6. Oracle Hospitality Cruise SW Silverwhere - Silverwhere Client will check if application version is different as current version specified in lookup table, if yes, user must upgrade to newer version on the server.
7. Oracle Hospitality Cruise SW Mobile – Mobile updater service is started and active. Before publish application files for Mobile, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the mobile client application files from group mobile client.
8. Oracle Hospitality Cruise SW Silver Server – Silver Server updater service is started and active. Before publish application files for Silver Server, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the silver server application files from group lite client.

Web Service Upgrade

1. Download the latest web service files from FTP release folder
2. Copy WebService files (SWWebServiceLibrary.dll) from SWNET_8.0.XX.0 OR release folder and paste it into WebService folder for Silverwhere Mobile and Silver Server related WebServices
3. Refresh Application pools and ensure WebService is up and running.

Resolved Issues

This chapter describes the resolved issues included in this release.

Table 1 – Resolved Issues

Product	TTPID	Description
SilverWhere Interface	24374	Added 'Is Flex Dining' field to import FLEX_SEATING or ASSIGNED_SEATING to FIDELIO.RES table.
SilverWhere Interface	24460	Added 'Loyalty Status from SPMS' field to import loyalty from FIDELIO to BKSTG_DINING.PASSENGER table.