

Oracle® Hospitality Cruise SilverWhere
Patch Release Notes for 8.0.0.8 through 8.0.73.49

October 2016

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To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at

<http://docs.oracle.com/en/industries/hospitality/>

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SilverWhere

Release Notes

8.0.0.8 - 8.0.0.8

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.0.8 - 8.0.0.8 gives a summary of issues that have been resolved/new features in this version.

Release Date

11/08/2014

Distribution

Version 8.0.0.8 - 8.0.0.8 is available for download from FTP: Internal\Fidelio\SilverWhere\SWNET\Versions\Version 8xx\8.0.0.8

SilverWhere .Net

1 record

19265 Bug

8.0.0.10 - Align text in the GUEST GRID to the left side for FIRSTNAME and LASTNAME / Fixed aligned Last Name and First Name to the left side in Pxgr_Grid.

Summary

Total Record: 1

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Release Notes

8.0.0.10 - 8.0.0.10

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Release Date

11/08/2014

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SilverWhere .Net

7 records

19213	Bug	8.0.0.10 - Fixed Notes: (1) Fixed another radial Menu crashed issue which may lead to fix this issue
		Check-In Source: frmAltOverview.Designer.vb frmAltOverview.resx frmAltOverview..vb
19217	Bug	8.0.0.10 - Fixed. The layout are saved the loaded during the application start. the USER_LAYOUT_USR_ID have to alter to VARCHAR2(20 BYTE) to align with the USER_ID field on USER_ID table.
19245	Bug	8.0.0.10 - Special Request REQUEST_DATE FROM should consider the current System date, other than the Guest is in Future Cruise, than it need to pick the first day of its Cruise / Fixed on loading date from and to in Special Request form and also not allow to add special request in a past date. If current cruise is selected date from and to will be loaded with sysdate. If future curise is selected, date from and to will be loaded with guest embarkation date.
19246	Bug	8.0.0.10 - Special Request Comment field must be restricted to 1000 BYTE CHAR / Fixed on following : - increase REQUEST_DESCRIPTION in SPMS_SPREQ from varchar(2) 200 bytes to varchar(2) 1000 bytes - add in character count in the Comment section and limit the character to 500
19252	Bug	8.0.0.10 - Align icons in SEAT TOGETHER and SEAT in Virtual Group Management / Fixed aglined the icons.
19256	Bug	8.0.0.10 - Right Click Radial Menu should disappear after click on one icon / Fixed, hide the radialbutton.
19288	Bug	8.0.0.10 -When select a table in TABLE OVERVIEW PANEL, User can't scroll down on the TABLE LAYOUT / Fixed Notes: (1) Fixed to allow layout scrolling after select a table in the Table overview, however the mouse cursor must be pointing back to/within the layout area to do the scrolling as this is the control behaviour. Check-In Source: frmAltOverview.Designer.vb frmAltOverview.resx frmAltOverview..vb

Summary

Total Record: 7

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Release Notes

8.0.0.11 - 8.0.0.11

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Release Date

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SilverWhere .Net

6 records

19241	Bug	8.0.0.10 - System Crash - When click on "ASSIGN DVIP" in tab GUEST / Fixed system crash. Issue casues by there's no reason found in Look_Up table.
19300	Bug	8.0.0.11 - Extend the TABLE INFORMATION screen / Fixed. Resized the layout.
19321	Bug	8.0.0.11 - Fixed. Only allow 4 digits on adding new rotation and during edit rotation. Change calculator to text input box to allow enter military time.
19322	Bug	8.0.0.11 - Align the COLM in the ROTATION DETAIL SETUP form / Fixed. Aligned the '!
19325	Bug	8.0.0.11 -Provide Extra Button to delete listed Restaurant in the ROTATION DETAIL FORM / FIXED Removed the Select button, visibled Save and Delete buttons. The Delete button actually does not delete the whole Rotation, it deletes for all recorded that is being selected (check mark). Changed the Delete button caption from Delete Rotation to Delete to prevent misleading.
19346	Bug	8.0.0.11 - Provide the SEATING CODE column in GROUP LIST panel / FIXED Added in Seating Code column in the Group List panel

Summary

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Release Notes

8.0.0.12 - 8.0.0.12

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SilverWhere .Net

1 record

19353	Enhancement	8.0.0.12 - Shrink column size according to the Header content in GROUP OVERVIEW screen / FIXED Both column width are adjusted well according to the length of the Header text, and if the header column width is lesser than the header caption, the header caption text will be truncated.
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Summary

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SilverWhere

Release Notes

8.0.0.30 - 8.0.0.34

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.0.30 - 8.0.0.34 gives a summary of issues that have been resolved/new features in this version.

Release Date

15/09/2014

Distribution

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SilverWhere .Net

8 records

19640 Bug

Customer Ref: **QC 2306**
Release: 8.0.0.30

SUBJECT:

SWNet - RCCL - BUG - VIP Information note displayed in UI

FIX:

Previously DVIP column pointed to VIP property.

Now DVIP and VIP point back to its own property which is DVIP to PASSENGER_DVIP and VIP to VIP field field in database. If value is N it will display as No and if value is Y it will display Yes.

19641 Bug

Customer Ref: **QC 2433**
Release: 8.0.0.31

SUBJECT:

SWNet - RCCL - Add VIP and COMPLIMENTARY information within the RESERVATION DETAIL panel to identify Restaurant Setup

FIX:

Added two new rows name Complementary and VIP to display YES/NO for type of Restaurant.

19645 Bug

Customer Ref: **QC 2306**
Release: 8.0.0.31

SUBJECT:

SWNet - RCCL - BUG - COMMENTS does not hold SPACE character

FIX:

Fixed in trigger to prevent spacing being trim out.

Fixed in v8.0.0.31 onwards

19745 Bug

Customer Ref: **QC 2433**
Release: 8.0.0.31

SUBJECT:

SWNet - RCCL - BUG - Provide ability to update TABLE LAYOUT to display added table in CHECK IN SCREEN without using RESET RESTAURANT

FIX:

Fixed Notes:

- (1) Add "Update Table to Check In Layout" button to copy new or modified table from base layout to check-in layout
- (2) Copy modified table from base layout to check-in layout based on 2 conditions below:
 - base table date updated > check-in table date created
 - check-in table doesn't fall into these status 'W','H','T','0','1','2','3','4','5','6','7','8','9'

19769 Bug

Customer Ref: **QC 2591**
Release: 8.0.0.31

SUBJECT:

SWNet - RCCL - BUG - FIT MANAGEMENT - Grid disappear by scroll down and appear after a few seconds

FIX:

Fixed the data missing in All Reservation for selected cruise while scrolling down causes by system trying to refresh large amount of data.

19771 Bug

Customer Ref: **QC 2591**
Release: 8.0.0.34

SUBJECT:

SWNet - RCCL - BUG - RESERVATION DETAIL - When TABLE TOP been selected and GUESTs added to a Reservation, by change of TABLE TOP, Guest listed in the Reservation Form will not be recognized

FIX:

Fixed on system clearing existing guest data while drag and drop other timeslot into reservation detail during creating reservation proces.

19779 Bug

Customer Ref: **QC 2552**
Release: 8.0.0.34

SUBJECT:

SWNet - RCCL - BUG - GROUP MANAGEMENT - RESIZE of columns in the MEMBERS List does not work

FIX:

Enabled column to be resized

19836 Bug

Customer Ref: **QC 2520**
Release: 8.0.0.34

SUBJECT:

SWNet - RCCL - BUG - Verify COLUMN CHOOSEN as DB fields does not match

FIX:

RESALPHA_ID point to GUEST SEARCH grid column RESALPHA_ID and PXGRALPHA_ID point to GUEST SEARCH grid column PXGRALPHA_ID

Summary

Total Record: 8

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Release Notes

8.0.0.30 - 8.0.0.34

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Release Date

15/09/2014

Distribution

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SilverWhere .Net

8 records

19640 Bug

Customer Ref: **QC 2306**
Release: 8.0.0.30

SUBJECT:

SWNet - RCCL - BUG - VIP Information note displayed in UI

FIX:

Previously DVIP column pointed to VIP property. Now DVIP and VIP point back to its own property which is DVIP to PASSENGER_DVIP and VIP to VIP field field in database. If value is N it will display as No and if value is Y it will display Yes.

19641 Bug

Customer Ref: **QC 2433**
Release: 8.0.0.31

SUBJECT:

SWNet - RCCL - Add VIP and COMPLIMENTARY information within the RESERVATION DETAIL panel to identify Restaurant Setup

FIX:

Added two new rows name Complementary and VIP to display YES/NO for type of Restaurant.

19645 Bug

Customer Ref: **QC 2306**
Release: 8.0.0.31

SUBJECT:

SWNet - RCCL - BUG - COMMENTS does not hold SPACE character

FIX:

Fixed in trigger to prevent spacing being trim out.
Fixed in v8.0.0.31 onwards

19745 Bug

Customer Ref: **QC 2433**
Release: 8.0.0.31

SUBJECT:

SWNet - RCCL - BUG - Provide ability to update TABLE LAYOUT to display added table in CHECK IN SCREEN without using RESET RESTAURANT

FIX:

Fixed Notes:
(1) Add "Update Table to Check In Layout" button to copy new or modified table from base layout to check-in layout
(2) Copy modified table from base layout to check-in layout based on 2 conditions below:
- base table date updated > check-in table date created
- check-in table doesn't fall into these status 'W','H','T','0','1','2','3','4','5','6','7','8','9'

19769 Bug

Customer Ref: **QC 2591**
Release: 8.0.0.31

SUBJECT:

SWNet - RCCL - BUG - FIT MANAGEMENT - Grid disappear by scroll down and appear after a few seconds

FIX:

Fixed the data missing in All Reservation for selected cruise while scrolling down causes by system trying to refresh large amount of data.

19771 Bug

Customer Ref: **QC 2591**
Release: 8.0.0.34

SUBJECT:

SWNet - RCCL - BUG - RESERVATION DETAIL - When TABLE TOP been selected and GUESTs added to a Reservation, by change of TABLE TOP, Guest listed in the Reservation Form will not be recognized

FIX:

Fixed on system clearing existing guest data while drag and drop other timeslot into reservation detail during creating reservation proces.

19779 Bug

Customer Ref: **QC 2552**
Release: 8.0.0.34

SUBJECT:

SWNet - RCCL - BUG - GROUP MANAGEMENT - RESIZE of columns in the MEMBERS List does not work

FIX:

Enabled column to be resized

19836 Bug

Customer Ref: **QC 2520**
Release: 8.0.0.34

SUBJECT:

SWNet - RCCL - BUG - Verify COLUMN CHOOSEN as DB fields does not match

FIX:

RESALPHA_ID point to GUEST SEARCH grid column RESALPHA_ID and PXGRALPHA_ID point to GUEST SEARCH grid column PXGRALPHA_ID

Summary

Total Record: 8

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Release Notes

8.0.0.38 - 8.0.0.38

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About the Release Notes

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Release Date

22/09/2014

Distribution

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SilverWhere .Net

11 records

19305 Enhancement
Customer Ref: QC 2498
Release: 8.0.0.38

SUBJECT:
SWNet - RCCL - Provide ability to modify INVENTORY in the AVAILABILITY INFORMATION panel

FIX:
For temporary inventory adjustment in new version, a button created under Setting as Save Inventory (image attached) until fully migration from old version of Silverwhere.

Editable field includes VIP, SHIP, MANAGER, GROUPS and Capacity.

NOTE: To refresh, select other Time slot and re-select adjusted time slot.

19380 Enhancement
Customer Ref: QC 2279
Release: 8.0.0.38

SUBJECT:
SWNet - RCCL - Extract the TIME from DATE column in GROUP OVERVIEW and add into separate column, provide in 12 hour time format

FIX:
Added new param, LOOK_UP_TYPE = PARAM, LOOK_UP_TYPE = ROTATION TIME FORMAT, default value is Y. When the param value = "Y", it will display the rotation time in Group Overview in 12 hour time format.

When param value = "N", rotation time will display in military time.

Required Parameter: PARAM - ROTATION TIME FORMAT

19431 Enhancement
Customer Ref: QC 2315
Release: 8.0.0.38

SUBJECT:
SWNet - RCCL - Hide ALL RESERVATION FOR TODAY, RESTAURANT, TODAYS SPECIAL REQUEST from tab bar

FIX:
If system detected login user is from shore side, it will hide the ALL RESERVATION FOR TODAY, RESTAURANT, TODAYS SEPCIAL REQUEST from tab.

System checked based on USER_ID.SHIP_SHORE the column.

19734 Bug
Customer Ref: QC 2315
Release: 8398,3341,2240,285,2843

SUBJECT:
SWNet - RCCL - BUG - Provide ability to BLOCK a table with REASON and option to drop down a GROUP

FIX:
Fixed Notes:
(1) Fixed Group and Virtual Group list on Block Table Reason for Check-In Layout

19774 Bug
Customer Ref: QC 2516
Release: 8.0.0.38

SUBJECT:
SWNet - RCCL - BUG - GROUP MANAGEMENT - Provide column to indicate the amount of BLOCKED SEATS

FIX:
Added column Seat Blocked in group main overview and group overview and display value as requested.

19862 Bug
Customer Ref:
Release: 8.0.0.38

SUBJECT:
SWNet - RCCL - BUG - SYSTEM CRASH when cancel Reservation while select Reservation from GUEST SEARCH panel and click on CANCEL RESERVATION in RIBBON BAR RESERVATION tab

FIX:
Able to recreate the crash issue but not with the step provided.
Tried to cancel reservation from the all reservation from cruise and hit the error. Should be the same error.

SilverWhere .Net

11 records

19933	Bug	SUBJECT: <i>SWNet - RCCL - BUG - AVAILABILITY PANEL - Miscalculation of AVAILABLE Tops availability</i>	FIX: Corrected the inventory count of Reserve inventory and Regular inventory. New table created ALTER_AVAIL_INVENTORY to keep the inventory used as currently system does not keep track of the inventory count of Reserve field. This table ALTER_AVAIL_INVENTORY is linked to ALTER_AVAIL table which AVAIL_ID from both tables.
19940	Bug	SUBJECT: <i>SWNet - RCCL - BUG - RESERVATION - Reset Reservation does not leave the AVAILABILITY slot in the RESERVATION DETAIL panel</i>	FIX: For this fix, old data cannot be correct as it is already assigned in ASSIGNED column. System not able to differentiate whether this ASSIGNED value is belongs to which RESERVE since we got 4 reserve field. Please request a script from development to correct this data if necessary but it will take time.
19941	Bug	SUBJECT: <i>SWNet - RCCL - BUG - RESERVATION - Provide button to move entire Cabin into Reservation Detail</i>	FIX: Clear the information except Availability after user click on RESET RESERVATION.
19951	Bug	SUBJECT: <i>SWNet - RCCL - BUG - TABLE STATUS - Move TABLE STATUS from TABLE INFORMATION field in TABLE STATUS panel in his own row</i>	FIX: Provided a button beside Add All guest button at the top of Guest info panel, which is enabled all guest that is shared cabin with main selected guest ONLY will be added into the reservation.
19964	Bug	SUBJECT: <i>SWNet - RCCL - BUG - USER_LAYOUT.USER_SKIN DB column need to be increased</i>	FIX: Fixed Notes: (1) Added "Table Status Info" to Table Status Panel
			FIX: Column USER_SKIN will be increased to 40 byte to store longer Skin Name after run DB installer.

Summary

Total Record: 11

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SILVERWHERE

Release Notes

8.0.0.39 – 8.0.0.42

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Release Date

29/09/14

Distribution

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NET\Versions\Version 8xx\SW Net

19824	Bug	Customer Ref: QC 2642, 2911	SUBJECT: CANCEL RESERVATION should release INVENTORY when User click on CANCEL RESERVATION	FIX: When user click on CANCEL RESERVATION for an existing reservation Inventory is getting released again
Release 8.0.0.39				
20033	Bug	Customer Ref: QC 3568	SUBJECT: System Crash when Click on Refresh on Guest Search and when User click on CANCEL Select a Guest	FIX: Fixed on refresh button in GUEST SEARCH
Release 8.0.0.39				
20030	Bug	Customer Ref: QC 3261	SUBJECT: Update Reservation and drag additional Guest Will display message that Reservation will be oversized	FIX: Fixed detected on MAX count
Release 8.0.0.39				
19825	Bug	Customer Ref: QC 2591	SUBJECT: While adding a Guest in RESERVATION DETAIL, Inventory is considering/reduce Inventory for every guest which Is added	FIX: Fixed on Refresh availability inventory count view
Release 8.0.0.39				
20032	Bug	Customer Ref:	SUBJECT: UPDATE reservation and take off guest does not update the , Reservation record in ALTER_GUEST	FIX: Fixed on issue system did not update ALTER_GUEST when reservation passenger count is reduced
Release 8.0.0.39				
20028	Bug	Customer Ref:	SUBJECT: RESERVATION system allows Multiple bookings for same Guest on same day	FIX: Fixed system does not allow to do new booking for already booked guest on same day
Release 8.0.0.39				
20071	Bug	Customer Ref:	SUBJECT: Error Message display NOTIFICATION instead, of ERROR if the Message is for information purpose	FIX: Fixed on Error message box showing notification for user notification message
Release 8.0.0.40				
20031	Bug	Customer Ref:	SUBJECT: Provide RES_ID from ALTER_RES in RESERVATION DETAIL panel	FIX: Fixed provided RES ID in grid column chooser as RESERVATION ID Reservation ID row only appears when Reservation in Edit mode
Release 8.0.0.40				
19934	Bug	Customer Ref:	SUBJECT: Provide identifier Alter_RES.RES_SOURCE In reservation list in AVAILABILITY panel	FIX: Enabled ALTER_RES.RES_SOURCE into reservation list of Availability panel in column chooser
Release 8.0.0.40				

19934 Bug Customer Ref: Release 8.0.0.40	SUBJECT: Provide identifier Alter_RES.RES_SOURCE In reservation list in AVAILABILITY panel	FIX: Enabled ALTER_RES.RES_SOURCE into reservation list of Availability panel in column chooser
19414 ENH Customer Ref: Release 8.0.0.41	SUBJECT: Adding separate column to Identify if a REQUEST is high Priority and need to be displayed On mobile table when user Retrieve this guest	FIX: Enhanced special request to display High Priority special request. To seat a Special Request as high priority, go to Look up Maintenance – SPREQ CODE and input 'H', and identifier will appear in special Request window
19451 BUG Customer Ref: Release 8.0.0.41	SUBJECT: CLEAR GUEST SELECTION In GUEST INFO Panel	FIX: Clear of the Group and reservation from previous selected Guest in GUEST INFO
19613 BUG Customer Ref: Release 8.0.0.41	SUBJECT: FIT MANAGEMENT Reservation does not pick correct TABLE TYPE, does not show GUEST LINKED	FIX: Fixed on displaying link tables in reservation detail panel
19741 BUG Customer Ref: Release 8.0.0.41	SUBJECT: When switch between DAYS in GROUP OVERVIEW, the MEMBER LIST should follow the tab selected	FIX: Fixed on the MEMBER LIST will display according to the selected DAY tab
19821 BUG Customer Ref: Release 8.0.0.41	SUBJECT: Mouse cursor disappear while drag And drop from DUE IN tab onto Table in CHECK IN SCREEN	FIX: Fixed modified the dragged image to include the mouse point (arrow) during dragging from DUE IN grid to CHECK IN Layout
19840 BUG Customer Ref: Release 8.0.0.41	SUBJECT: RESERVATION Cancelled reservation from DUE IN tab in Check in panel via Radial Menu not updating ALTER_RES.STATUS	FIX: Fixed on Reservation did not update when cancel from DUE IN tab in CHECK IN panel via RADIAL MENU – CANCEL RESERVATION
19939 BUG Customer Ref: Release 8.0.0.41	SUBJECT: RESERVATION ALL RESERVATION FOR CRUISE is displaying the first day of cruise as last day of previous Cruise	FIX: Fixed on system retrieves first day of cruise reservation as last day of cruise reservation in ALL RESERVATION FOR for CRUISE

SWNet**3 record**

20072	BUG	SUBJECT: RESERVATION Display SELECTED GUEST and MAX_GUEST of selected TABLE TYPE	FIX: Fixed modified Guest count in RESERVATION INFO panel as following SELECTED GUEST/MAX GUEST Count
Release 8.0.0.41			
19935	BUG	SUBJECT: GROUP MANAGEMENT Lock Group to prevent simultaneously usage of same Group for Seating and Blocking process	FIX: Group locked during block table process is having value 'Y' in GROUP_SEATING. GROUP_SEATING_SYS_LOCK. GROUP_OVERVIEW will show yellow Lock sign next to GROUP ID Once blocking process is done, it will Release the lock and the GROUP_SEATING SYS_LOCK will set back to 'N'
Release 8.0.0.42			

Summary

Total Record: 19

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SilverWhere

Release Notes

8.0.0.52 - 8.0.0.52

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.0.52 - 8.0.0.52 gives a summary of issues that have been resolved/new features in this version.

Release Date

11/10/2014

Distribution

Version 8.0.0.52 - 8.0.0.52 is available for download from FTP: Internal\Fidelio\SilverWhere\SWNET\Versions\Version 8xx\SWNet

SilverWhere .Net

3 records

20234	Bug	SUBJECT: <i>SWNet - RCCL - OracleDataAccess.dll compatibility</i>	FIX: System is being recompile by using dataoracle version4.112.2
20266	Bug	SUBJECT: <i>SWNet - RCCL - Compatibility with Windows 32 Bit Machine</i>	FIX: System is being made to compatible with OS Win 32 BIT
20267	Bug	SUBJECT: <i>SWNet - RCCL - Performance improvement</i>	FIX: Fine tune system.

Summary

Total Record: 3

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SilverWhere

Release Notes

8.0.0.56 - 8.0.0.60

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.0.56 - 8.0.0.60 gives a summary of issues that have been resolved/new features in this version.

Release Date

22/10/2014

Distribution

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NET\Versions\Version 8xx\

SilverWhere

1 record

20394 Bug
Release: 8.0.0.60
Customer Ref:

SUBJECT:
SW VB6 - Guest that is status X or D should show as Cancelled as when view reservation

FIX:
 Fixed. Added guest cancelled which is status X or D shown as Cancelled rather than NOT SEATED during view reservation.

SilverWhere .Net

13 records

20344 Bug
Release: 8.0.0.57
Customer Ref:

SUBJECT:
SWNet - RCCL - System crashes at All Reservation For Cruise

FIX:
 Fixed. System crashes on all reservation screen. Issues causes by system encountered error in the process of updating all reservation.

20345 Bug
Release: 8.0.0.57
Customer Ref:

SUBJECT:
SWNet - RCCL - System crashes on user grid

FIX:
 Fixed system crashes issue. Causes by no record is being detected by system in order to display the related information.

20346 Bug
Release: 8.0.0.56
Customer Ref:

SUBJECT:
SWNet - RCCL - Client overbooking in group

FIX:
 Fixed. Overbooking happens because user has permission do to overbooking. It has been removed since auto booking process should not table overbooking permission in considerations.

20347 Bug
Release: 8.0.0.56
Customer Ref:

SUBJECT:
SWNet - RCCL - System crashing on user grid after making reservation

FIX:
 Fixed system crashing. Issued causes by system encountered error during updating the reservation.

20350 Bug
Release: 8.0.0.58
Customer Ref:

SUBJECT:
SWNet - RCCL - System crashes when click on Guest reservation or Guest Group in guest grid

FIX:
 Fixed. Issues causes by system not able to detect guest to display guest records.

20353 Bug
Release: 8.0.0.59
Customer Ref:

SUBJECT:
SWNet - RCCL - System crashes when click on Unblock Table button

FIX:
 Fixed. system crashes as it did not able to detect table to unblock

20354 Bug
Release: 8.0.0.59
Customer Ref:

SUBJECT:
SWNet - RCCL - Change SERVICE_HISTORY seq to SERVICE_HISTORY_SEQ for .Net and VB6

FIX:
 Changed History_Seq to Service_History_Seq. DBInstaller already create Service_History_Seq

20355 Bug
Release: 8.0.0.59
Customer Ref:

SUBJECT:
SWNet - RCCL - Linked table sometimes not able to display table link when press the Link Table Button

FIX:
 Fixed. System did not refresh the master reservation causes the delay of the display the table linked and total max passenger count.

20356 Bug
Release: 8.0.0.59
Customer Ref:

SUBJECT:
SWNet - RCCL - Refresh check in layout button did not refresh properly

FIX:
 Fixed. Issues causes by coding logic.

20392 Bug
Release: 8.0.0.60
Customer Ref:

SUBJECT:
SWNet - RCCL - system crash when open FIT Management

FIX:
 Fixed. System crashed causes by no FIT rotation found. Display a message box to inform user that no FIT rotation is found.

SilverWhere .Net

13 records

20393	Bug	SUBJECT: <i>SWNet - System slight delayed when drag timeslot to Reservation detail panel</i>	FIX: Fixed. Slight delayed causes by system wrongly identified new reservation as new reservation as it trying to update the inventory.
20396	Bug	SUBJECT: <i>SWNet - RCCL - Table link reservation show wrong max guest total</i>	FIX: Fixed. System showing wrong total as the linked table into the master reservation is not create record in alter_res yet.
20397	Bug	SUBJECT: <i>SWNet - RCCL - System performance issue on guest grid when view guest reservation</i>	FIX: Tweaked the performance of the guest grid logic to enable fast loading

SilverWhere DB Installer

2 records

20366	Enhancement	SUBJECT: <i>SWNet - RCCL - add index into Alter_Res and Alter_Product</i>	FIX: Add below indexes of Alter_Res and Alter_Product into DBInstaller CREATE INDEX ALTER_RES_I06 ON ALTER_RES (STATUS, DATE_UPDATED); CREATE INDEX ALTER_PRODUCT_I02 ON ALTER_PRODUCT (SHIP_CODE, LOCATION_CODE, PRODUCT_CODE, BOOK_BY);
20395	Bug	SUBJECT: <i>SWNet - RCCL - DBInstaller not expanding size ALTER_TEMPLATE.TABLE_TYPE into varchar 2</i>	FIX: Fixed. Issue causes by DBInstaller skipped altering the column of ALTER_TEMPLATE.TABLE_TYPE once it able to detect this column is existed.

Summary

Total Record: 16

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SilverWhere

Release Notes

8.0.0.59 - 8.0.0.59

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

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Release Date

20/10/2014

Distribution

Version 8.0.0.59 - 8.0.0.59 is available for download from FTP: Internal\Fidelio\SilverWhere\SW
NET\Versions\Version 8xx\

SilverWhere .Net

4 records

20353	Bug	SUBJECT: <i>SWNet - RCCL - System crashes when click on Unblock Table button</i>	FIX: Fixed. system crashes as it did not able to detect table to unblock
20354	Bug	SUBJECT: <i>SWNet - RCCL - Change SERVICE_HISTORY seq to SERVICE_HISTORY_SEQ for .Net and VB6</i>	FIX: Changed History_Seq to Service_History_Seq. DBinstaller already create Service_History_Seq
20355	Bug	SUBJECT: <i>SWNet - RCCL - Linked table sometimes not able to display table link when press the Link Table Button</i>	FIX: Fixed. System did not refresh the master reservation causes the delay of the display the table linked and total max passenger count.
20356	Bug	SUBJECT: <i>SWNet - RCCL - Refresh check in layout button did not refresh properly</i>	FIX: Fixed. Issues causes by coding logic.

SilverWhere DB Installer

1 record

20366	Enhancement	SUBJECT: <i>SWNet - RCCL - add index into Alter_Res and Alter_Product</i>	FIX: Add below indexes of Alter_Res and Alter_Product into DBInstaller CREATE INDEX ALTER_RES_I06 ON ALTER_RES (STATUS, DATE_UPDATED); CREATE INDEX ALTER_PRODUCT_I02 ON ALTER_PRODUCT (SHIP_CODE, LOCATION_CODE, PRODUCT_CODE, BOOK_BY);
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Summary

Total Record: 5

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SilverWhere

Release Notes

8.0.0.62 - 8.0.0.62

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.0.62 - 8.0.0.62 gives a summary of issues that have been resolved/new features in this version.

Release Date

29/10/2014

Distribution

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NET\Versions\Version 8xx\

SilverWhere

1 record

20481 Bug

Release: 8.0.0.62
Customer Ref:

SUBJECT:

SWVB6 - RCCL - Display wrong for flex inventory unit

FIX:

Correct the display flex inventory unit show guest count instead of table count

SilverWhere .Net

5 records

20483 Enhancement

Release: 8.0.0.62
Customer Ref:

SUBJECT:

SWNet - RCCL - Reservation panel is enhanced with showing Guests or Tables unit

FIX:

Reservation panel is enhanced with showing Guests unit if is flex table and Tables unit if is regular tables

20485 Enhancement

Release: 8.0.0.62
Customer Ref:

SUBJECT:

SWNet - RCCL - improvement on SWNet client performance

FIX:

Tweaked SWNet client performance using machine memory with new update table to allow database activity to be working as thread behind the exe and also trigger in the main tables, to update the Updates table when there's database activity.

20479 Bug

Release: 8.0.0.62
Customer Ref:

SUBJECT:

SWNet ? RCCL ? Hit error while add new virtual group

FIX:

Missing Sequence in DB. Already added in SW DB installer to create Sequence VIRTUAL_GRP_DTL_SEQ and VIRTUAL_GRP_HEADER_SEQ.

20484 Bug

Release: 8.0.0.62
Customer Ref:

SUBJECT:

SWNet - RCCL - system did not refresh the Due in tab when change location

FIX:

Fixed. System did not refresh properly when change location causes the due in tab holding old reservation

20487 Bug

Release: 8.0.0.62
Customer Ref:

SUBJECT:

SWNet ? RCCL ? CHECK IN RESET RESTAURANT not updating

FIX:

Fixed. System did not refresh properly after resetting the layout.

SilverWhere DB Installer

1 record

20482 Enhancement

Release: 8.0.0.62
Customer Ref:

SUBJECT:

SWNet - RCCL - dbinstaller - Added update table to increase performance

FIX:

Added a table Update in dbinstaller to for background thread usage

SilverWhere Mobile

1 record

20486 Enhancement

Release: 8.0.0.62
Customer Ref:

SUBJECT:

SWMobile - RCCL - enhanced mobile overall performance

FIX:

Same as client, mobile's performance is enhanced with all database activity is controlled by memory and updates table that is updated by triggers planted in main tables in order to allow thread running behind the exe.

Summary

Total Record: 8

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SilverWhere

Release Notes

8.0.62.1 - 8.0.62.4

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.62.1 - 8.0.62.4 gives a summary of issues that have been resolved/new features in this version.

Release Date

06/11/2014

Distribution

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SilverWhere 8.0.62.1 - 8.0.62.4 Release Notes

SilverWhere

1 record

20620	Bug	SUBJECT: <i>SW - VB6 - System keep inserting duplicate record of group during initial load into Cruise_Group_Limit</i>	FIX: Fixed. Issue causes by NULL/Empty value send by AS400, causing system not able to find the group in Cruise_Group_Limit. System will now skip inserting or updating IF Flex_Seating is NULL received from AS400.
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SilverWhere .Net

5 records

20616	Enhancement	SUBJECT: <i>SWNet - RCCL - Added parameter for main thread refresh</i>	FIX: New parameter to refresh main timer of SW Client Look_up Look_up_type = param Look_code_code = REFRESH_MAIN_MEMORY Look_up_value = 10 (default) Comments = Refresh rate (seconds) of memory thread for Silverwhere client
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20617	Enhancement	SUBJECT: <i>SWNet - RCCL - Tweak performance of SW Client</i>	FIX: Tweak SW client performance by monitoring the resources used by the system and if is reached limit of 500MB, system will automatically callup release memory feature
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20618	Enhancement	SUBJECT: <i>SWNet - RCCL - Temporary locked selected table in selected check in to prevent other user select the same table</i>	FIX: System will locked the selected table in check in screen to prevent other user select the same table. System wil release the locked table status 'T' after 1 min. User has the ability to unlock the table manually by set the table to Open (Open table)
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20612	Bug	SUBJECT: <i>SWNet - RCCL - Unlock walk in feature for new version</i>	FIX: Walk In feature available in Check In tab. If no table is selected during creation of walk in, system is required user to choose either put this reservation in waiting list or select a table to proceed a reservation.
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20613	Bug	SUBJECT: <i>SWNET - RCCL - Create Trigger in DB Installer to update the date column to sysdate</i>	FIX: Added 2 types of trigger for each table. Insert trigger to update table date_created by using server sysdate Update trigger to update table date_updated by using server systdate
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SilverWhere DB Installer

1 record

20525	Enhancement	SUBJECT: <i>SWNet - DBInstaller - include index for alter_res and alter_guest</i>	FIX: Included alter_res_io6 and alter_guest_io2 in dbinstaller. These 2 indexes will be create after run dbinstaller.
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SilverWhere Mobile

5 records

SilverWhere Mobile

5 records

20431	Bug	SUBJECT: <i>SWMobile - RCCL - SWMobile-Startup screen display current selected location</i>	FIX: Is optional to turn on/off the current selected location tile information. The default value is ON.
20434	Bug	SUBJECT: <i>SWMobile - RCCL - CHECK IN WITH RESERVATION partial check in not updating ALTER_GUEST.STATUS</i>	FIX: The issues was due to the memory store not updated, Fixed, loaded the alter_guest at statup up.
20435	Bug	SUBJECT: <i>SWMobile - RCCL - CHECK IN reservation with partical selected guests not able to FINALIZE</i>	FIX: The 1st issues was due to the memory not loaded fully, fixed at statup up. The partial checkin will show different prompt, please refer to screenshot attached.
20448	Bug	SUBJECT: <i>SWMobile ? RCCL- NEW RESERVATION seating guest as WALK INfor SYSDATE</i>	FIX: Fixed, every new reservation will not able to SEAT the guest directly.
20463	Bug	SUBJECT: <i>SWMobile - RCCL - LOCATION list does not get updated nor display current status in Restaurant</i>	FIX: The memory store issues. the data sync should happen every 10 seconds.

Summary

Total Record: 12

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SilverWhere

Release Notes

8.0.62.5 - 8.0.62.6

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About the Release Notes

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Release Date

07/11/2014

Distribution

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SilverWhere

1 record

20630 Enhancement
Release: 8.0.62.6
Customer Ref:

SUBJECT:
SWNet - RCCL - change highlight animation circle to static circle

FIX:
When we highlight a table in check in screen, a circle with animation will display. We changed the circle animation to static red circle to standardize with SWmobile client

SilverWhere .Net

2 records

20536 Enhancement
Release: 8.0.62.5
Customer Ref:

SUBJECT:
SWNet - RCCL - Add additional DB columns into column chooser for Server

FIX:
Added additional columns like following in grid for server :

1. CREW_ID
2. GENDER
3. POSITION
4. DEPARTMENT
5. STATUS
6. LANGUAGE
7. CABIN

20634 Bug
Release: 8.0.62.6
Customer Ref:

SUBJECT:
SWNet - RCCL - Restaurant tables almost half of it gray color and keep prompt table is locked

FIX:
Fixed.
The table displayed in gray color as system use wrong time to calculate regular table when the first table got future reservation.
Table temporary locking is now under a parameter
Look_up
Look_up_type = param
Look_code_code =
ENABLE_TABLE_LOCK_IN_CHECK_IN
Look_up_value = N (default)
Look_up_type_value = String
Comments = Allow to lock table temporary in check in screen to prevent other user selecting the same table

SilverWhere Mobile

1 record

20632 Bug
Release: 8.0.62.6
Customer Ref:

SUBJECT:
SWMobile - RCCL - Performance issues causing device shut down by its own

FIX:
increase performance of resource management

Summary

Total Record: 4

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SilverWhere

Release Notes

8.0.63.0 - 8.0.64.10

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INTRODUCTION TO RELEASE NOTES

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This edition of Release Notes describes the Release 8.0.63.0 - 8.0.64.10 gives a summary of issues that have been resolved/new features in this version.

Release Date

01/12/2014

Distribution

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SilverWhere

20693	Bug	SUBJECT: <i>SWNet - RCCL - System keep prompt please select an availability to start a new reservation when user already dragged an timeslot into the Reservation panel</i>	FIX: Fixed. Issue caused by system reset the selected timeslot in Reservation panel everytime a guest is being select from the guest grid
SilverWhere .Net			
20594	Enhancement	SUBJECT: <i>SWNet - RCCL - Virtual Groups - List Virtual Groups in GROUP OVERVIEW in order to assign a Rotation</i>	FIX: Added in Virtual Group in Group Management. When create a Virtual Group, provide a drop down to select a ROTATION. Let the Virtual Group appear in the Group Management Overview in order to treat it like a regular group.
20648	Enhancement	SUBJECT: <i>SWNet - RCCL - Provide AUTO DOWNLOAD for System Files in order to update CLIENT when launch application</i>	FIX: The ability to upload system files already in SilverWhereNet. Not only in SilverWhereNet have the ability to upload file system but also DbInstaller. By running dbinstaller, it will upload the file system to db provided user have checked the checkboxes while running the dbinstaller. For SilverWhereNet, when user launch the application, it will cross check version with db, if db exist newer version of SilverWhereNet, SilverWhereUpdater will launch automatically and new version of exe and dll will start download via SilverWhereUpdater. Condition to get download from DB. - APPLICATION_PUBLISH = 1 - APPLICATION_GROUP = 1 - version number that store in DB, APPLICATION table is newer than the current version (local)
			After SilverWhereUpdater done process download, SilverWhereNet will start launch automatically.
20658	Enhancement	SUBJECT: <i>SWNet - RCCL - Memory performance tune for Client and Mobile</i>	FIX: Memory performance tuning for Client and Mobile
20667	Enhancement	SUBJECT: <i>SWNet - RCCL - DVIP_Reason into upper memory</i>	FIX: DVIP_REASON into upper memory.

SilverWhere .Net

20677	Enhancement	SUBJECT: <i>SWNet - RCCL - ADD Column PASSENGER.RES_STATUS to column chooser for GUEST SEARCH Panel</i>	FIX: added RES_STATUS in guest grid
20691	Enhancement	SUBJECT: <i>SWNet - RCCL - Add in records count in guest grid panel</i>	FIX: Add in total record count in guest grid

SilverWhere .Net

20623	Bug	SUBJECT: <i>SWNet - RCCL - COLUMN CHOOSEN ALL RESERVATION FROM CRUISE tab - DATE UPDATED and USER ID UPDATED not have information</i>	FIX: Fixed on User ID Updated and Date Updated show blank value
20664	Bug	SUBJECT: <i>SWNet - RCCL - Client did not display reservation in Due In grid after memory performance tuning</i>	FIX: After memory usage fine tune, system did not display reservation in Due in tab due to coding error
20665	Bug	SUBJECT: <i>SWNet - RCCL - SYSTEM CRASH while click on APPLY TO CHECK IN LAYOUT</i>	FIX: Fixed SWNet - RCCL - SYSTEM CRASH while click on APPLY TO CHECK IN LAYOUT
20669	Bug	SUBJECT: <i>SWNet - RCCL - Overbooked does not show NEGATIVE in available column in availability Panel</i>	FIX: Overbooked does not show NEGATIVE in available column in availability Pane

SilverWhere .Net

20678	Bug	SUBJECT: <i>SWNet - RCCL - Cruise data for multiple Cruises being displayed while only 1 is selected</i>	FIX: Fixed. By using existing param, system is capable to retrieve passenger data based on RES_STATUS and cruise embark and debarkation date instead of cruise ID. Existing param - LOOK_UP STATUS - define the fidelio passenger status here. Format will be 'CL','RE','CL','XX','XX' - RES_STATUS LOOK_UP - set this to Y to enable system retrieve passenger based on the Look_Up status defined. If is set to N, system will not take Look_Up Status into consideration.
			 New param PASSENGER_CRUISE_ID - Set this to Y will enable system retrieve passenger based on cruise id instead of the selected cruise embark and debark date, set to N will enable retrieve passenger based on passenger embark and debark date.
			 This changes will affect SWMobile client as well.
		<i>Required Parameter:</i>	<i>LOOK_UP STATUS - 'CC','RE','CL','RL','CX'</i> <i>RES_STATUS LOOK_UP</i> <i>PASSENGER_CRUISE_ID</i>
20690	Bug	SUBJECT: <i>SWNet - RCCL - Guest Grid missing Res_Status column in column chooser</i>	FIX: Fixed by adding Res_Status column column chooser
20694	Bug	SUBJECT: <i>SWNet - RCCL - System displayed system error message when retrieving flex reservation in Due in tab</i>	FIX: Fixed on system display error message when click a flex reservation in Due In tab. Issue causes by system couldn't not get flex inventory information.
20788	Bug	SUBJECT: <i>SWNET - RCCL - Data not being updated correctly in ALTER_RES when user add guests</i>	FIX: Issue causes by trigger Tr_SW_UPDATE_OWNER_ID in Alter_Res during updating Alter_Guest owner_ID. Trigger is being removed as not in used anymore.

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SilverWhere

Release Notes

8.0.63.0 - 8.0.65.27

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.63.0 - 8.0.65.27 gives a summary of issues that have been resolved/new features in this version.

Release Date

05/01/2015

Distribution

Version 8.0.63.0 - 8.0.65.27 is available for download from FTP: Internal\Fidelio\SilverWhere\SWNET\Versions\Version 8xx\

SilverWhere**2 records**

18399	Bug	SUBJECT: <i>SW - RCCL - Set Flex Inventory to 0 will not saved, it turned back to 1</i>	FIX: Fixed. Issue causes by system ignoring 0.
		<i>Release: 8.0.65.27 Customer Ref: Defect 25</i>	

20693	Bug	SUBJECT: <i>SWNet - RCCL - System keep prompt please select an availability to start a new reservation when user already dragged an timeslot into the Reservation panel</i>	FIX: Fixed. Issue caused by system reset the selected timeslot in Reservation panel everytime a guest is being select from the guest grid
		<i>Release: 8.0.63.4 Customer Ref:</i>	

SilverWhere .Net**32 records**

19382	Enhancement	SUBJECT: <i>SWNet - RCCL - Rename column Header from ROTATION to ROTATION CODE in Group Overview screen</i>	FIX: Renamed Rotation to Rotation Code. Change can be seen at versio 8.0.6x.x and above.
		<i>Release: 8.0.65.27 Customer Ref:</i>	
20594	Enhancement	SUBJECT: <i>SWNet - RCCL - Virtual Groups - List Virtual Groups in GROUP OVERVIEW in order to assign a Rotation</i>	FIX: Added in Virtual Group in Group Management. When create a Virtual Group, provide a drop down to select a ROTATION. Let the Virtual Group appear in the Group Management Overview in order to treat it like a regular group.
		<i>Release: 8.0.64.10 Customer Ref:</i>	
20648	Enhancement	SUBJECT: <i>SWNet - RCCL - Provide AUTO DOWNLOAD for System Files in order to update CLIENT when launch application</i>	FIX: The ability to upload system files already in SilverWhereNet. Not only in SilverWhereNet have the ability to upload file system but also DbInstaller. By running dbinstaller, it will upload the file system to db provided user have checked the checkboxes while running the dbinstaller. For SilverWhereNet, when user launch the application, it will cross check version with db, if db exist newer version of SilverWhereNet, SilverWhereUpdater will launch automatically and new version of exe and dll will start download via SilverWhereUpdater. Condition to get download from DB. - APPLICATION_PUBLISH = 1 - APPLICATION_GROUP = 1 - version number that store in DB, APPLICATION table is newer than the current version (local)
		<i>Release: 8.0.64.10 Customer Ref:</i>	
20658	Enhancement	SUBJECT: <i>SWNet - RCCL - Memory performance tune for Client and Mobile</i>	FIX: Memory performance tuning for Client and Mobile
		<i>Release: 8.0.63.0 Customer Ref:</i>	
20667	Enhancement	SUBJECT: <i>SWNet - RCCL - DVIP_Reason into upper memory</i>	FIX: DVIP_REASON into upper memory.
		<i>Release: 8.0.63.2 Customer Ref:</i>	

SilverWhere .Net**32 records**

20677	Enhancement	SUBJECT: <i>SWNet - RCCL - ADD Column PASSENGER.RES_STATUS to column chooser for GUEST SEARCH Panel</i>	FIX: added RES_STATUS in guest grid
20691	Enhancement	SUBJECT: <i>SWNet - RCCL - Add in records count in guest grid panel</i>	FIX: Add in total record count in guest grid
20732	Enhancement	SUBJECT: <i>SWMobile - RCCL - New Table Properties with Transfer, Unseat and Special Request (Add & Edit)</i>	<p>FIX:</p> <p>1) In the table layout screen, I need the functionality to be able to select a table from the map and press a button ?table properties? and have a new screen popup/slide-in/show that shows me the following</p> <ul style="list-style-type: none"> a. All guests seated at the table b. All special requests at tables c. See time guest where seated d. Menu with functions to <ul style="list-style-type: none"> i. Transfer guests to new table ii. Unseat guests iii. Add special request iv. Edit special request <p>2) When users select Transfer guests to new table (1.d.i) functionality should have the following flow</p> <p>In the restaurant map,</p> <ul style="list-style-type: none"> a. Select a table and select button Table Details b. Select guest or guests seated at currently select table in table details c. Press button Transfer d. Select new table from Layout map e. Validate that new table can seat guests <ul style="list-style-type: none"> i. Update reservation if all guests in reservation are selected to new table (alter_res) ii. create new reservation and link to new table (alter_Res and alter_guest) f. Update alter_day properties for the old and new tables.
19781	Bug	SUBJECT: <i>Missing button on tool bar to access Group overview</i>	<p>FIX:</p> <p>Added a button on ribbon bar - Group Assignment Info" to access group overview after select a group on the group</p>
19782	Bug	SUBJECT: <i>Missing icon on Ribbon tool bar</i>	<p>FIX:</p> <p>Fixed in Icon. Available in v8.0.0.30 and above.</p>

20368	Bug	SUBJECT: <i>SWNet - RCCL - Group Management - Not Seat column should follow Allocation</i>	FIX: The not Seated count is now calculated by Allocation - Already Seated
20595	Bug	SUBJECT: <i>SWNet - RCCL - FIT ASSIGNMENT - LOG FILE does not shown once User cleared the Log File</i>	FIX: Issue reported not a consistent issue as not always able to recreate. However, code has been added to ensure logfile is keep generating once clear log button is pressed.
20596	Bug	SUBJECT: <i>ON HOLD ----- SWNet - RCCL - RECALC INVENTORY does show the same count after the process is run twice</i>	FIX: Changed the inventory resetting sequence and modified reset inventory query
20623	Bug	SUBJECT: <i>SWNet - RCCL - COLUMN CHOOSEN ALL RESERVATION FROM CRUISE tab - DATE UPDATED and USER ID UPDATED not have information</i>	FIX: Fixed on User ID Updated and Date Updated show blank value.
20642	Bug	SUBJECT: <i>SWNet - RCCL - DOCK / UNDOCK of QUICK CHECK IN Panel does not work</i>	<p>FIX:</p> <p>Enabled quick check in dock. How does it work. Scan a guest card. System will find the nearest timeslot of available reservation. Select a table form restaurant map Seat the guest.</p> <p>Please be reminded, the quick check in has no full feature of reservation modification available yet, etc, add new guest, remove guest.</p>
20643	Bug	SUBJECT: <i>SWNet - RCCL - QUICK CHECK IN PANEL - Does not appear when launch Application, user has to</i>	<p>FIX:</p> <p>Enabled quick check in dock. How does it work. Scan a guest card or select guest from the guest grid System will find the nearest timeslot of available reservation. Select a table form restaurant map Seat the guest.</p> <p>Please be reminded, the quick check in has no full feature of reservation modification available yet, etc, add new guest, remove guest.</p>
20645	Bug	SUBJECT: <i>SWNet - RCCL - WALK IN - Oversize Table by XX when drag Guest into Walk In Reservation</i>	<p>FIX:</p> <p>Fixed. Issue casues by Walk in reservation system treated as normal reservation.</p>

20646	Bug	SUBJECT: <i>SWNet - RCCL - PAST RESERVATION tab for selected GUEST in GUEST SEARCH shows all Reservation CANCELLED from all GUESTS</i>	FIX: Fixed based on agreed suggestion 1) Reservations where selected guest was the owner of the reservation 2) Reservations where the selected guest joined a reservations but was not the owner There should be a column in the grid to identify which of the two it is, owner or joiner. (Please refer to email for more information)
20664	Bug	SUBJECT: <i>SWNet - RCCL - Client did not display reservation in Due In grid after memory performance tuning</i>	Icon of Key which mean Owner of the reservation Icon of Blue Man mean Guest of the reservation/Associates
20665	Bug	SUBJECT: <i>SWNet - RCCL - SYSTEM CRASH while click on APPLY TO CHECK IN LAYOUT</i>	FIX: After memory usage fine tune, system did not display reservation in Due in tab due to coding error
20669	Bug	SUBJECT: <i>SWNet - RCCL - Overbooked does not show NEGATIVE in available column in availability Panel</i>	FIX: Fixed SWNet - RCCL - SYSTEM CRASH while click on APPLY TO CHECK IN LAYOUT
			FIX: Overbooked does not show NEGATIVE in available column in availability Panel

20678	Bug	SUBJECT: <i>SWNet - RCCL - Cruise data for multiple Cruises being displayed while only 1 is selected</i>	FIX: Fixed. By using existing param, system is capable to retrieve passenger data based on RES_STATUS and cruise embark and debarkation date instead of cruise ID.
			Existing param - LOOK_UP STATUS - define the fidelio passenger status here. Format will be 'CL','RE','CL','XX','XX'
			- RES_STATUS LOOK_UP - set this to Y to enable system retrieve passenger based on the Look_Up status defined. If is set to N, system will not take Look_Up Status into consideration.
			New param PASSENGER_CRUISE_ID - Set this to Y will enable system retrieve passenger based on cruise id instead of the selected cruise embark and debark date, set to N will enable retrieve passenger based on passenger embark and debark date.
			This changes will affect SWMobile client as well.
		<i>Required Parameter:</i>	<i>LOOK_UP STATUS - 'CC','RE','CL','RL','CX'</i> <i>RES_STATUS LOOK_UP</i> <i>PASSENGER_CRUISE_ID</i>
20690	Bug	SUBJECT: <i>SWNet - RCCL - Guest Grid missing Res_Status column in column chooser</i>	FIX: Fixed by adding Res_Status column column chooser
20694	Bug	SUBJECT: <i>SWNet - RCCL - System displayed system error message when retrieving flex reservation in Due in tab</i>	FIX: Fixed on system display error message when click a flex reservation in Due In tab. Issue causes by system couldnt not get flex inventory information.
20731	Bug	SUBJECT: <i>SWNet - RCCL - When AVAILABILITY is manual inserted (ALTER_AVAIL.BASE_ID = MANUAL) than ALTER_RES.RES_DAY get set to 0 and it displays in UI 0</i>	FIX: Code change in VB6 where manually add new availability, system will provide the Cruise Day instead of 0.
20757	Bug	SUBJECT: <i>SWNET - RCCL - Client viewing reservation grids - Reservation grid (last modified user/date) missing values</i>	FIX: Value mismatch from database. Reservation grid for last modification date and user are available now.
20765	Bug	SUBJECT: <i>SWNET - RCCL - Guest reservation lookup linking</i>	FIX: Feature already available in Client under Guest Reservation tab.

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20768	Bug	SUBJECT: <i>SWNet - RCCL - seating guests - warn user instead of block user when party size does not match ACTUAL table size</i>	FIX: Fixed. System only warns user instead of blocking user from further action.
20788	Bug	SUBJECT: <i>SWNET - RCCL - Data not being updated correctly in ALTER_RES when user add guests</i>	FIX: Issue causes by trigger Tr_SW_UPDATE_OWNER_ID in Alter_Res during updating Alter_Guest owner_ID. Trigger is being removed as not in used anymore.
20854	Bug	SUBJECT: <i>SWUpdater -RCCL -Silverwhere Updater fail to be downloaded</i>	FIX: SilverWhereUpdater.exe able to upgrade/download via SilverWhereNet. When startup of SilverWhereNet during login, it will cross check version with current running version with db version. if the db version is newer than the current version, then it will start upgrade/download SilverWhereUpdater. Condition would be Application_Group = 3, Application_Publish = 1, Application_Version newer than the current version
20920	Bug	SUBJECT: <i>SWNet - RCCL - EMPTY PXGR_NAME in ALTER_RES and ALTER_GUEST</i>	FIX: Issue not able to recreate, however, add in validation to make the reservation has no empty guest name.
20925	Bug	SUBJECT: <i>SWNet - RCCL- WALK IN not able to create when User Permission deduct from inventory is disabled</i>	FIX: Fixed on the incorrect logic when Enable Walk In with Inventory.

SilverWhere DB Installer

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20958	Bug	SUBJECT: <i>SWNet - RCCL - PXGR_VIEW add RES.RES_BOOKNR as PASSENGER.RESALPHA_ID</i>	FIX: the dbsintaller now will create a new PXGR_VIEW. Since it will not create or replace while the view already exist in db, so it have to drop it before it create a new one. Dropping PXGR_VIEW alrready implemented in code.
21000	Bug	SUBJECT: <i>Modify DB Moddate triggers to exclude updates made by IDEA</i>	FIX: Class for creating trigger updated to exclude IDEA from process.

SilverWhere Mobile

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20590	Enhancement	SUBJECT: <i>SWMobile - RCCL - Provide Progress Bar while Application Launch</i>	FIX: Added the progress bar at the start up screen
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SilverWhere Mobile

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20591	Enhancement	SUBJECT: <i>SWMobile - RCCL - Provide LOGIN via RFID</i>	FIX: Enabled the RFID scan during the login process. once the RFID detected and matched with RES_BOARDCC, show the logon user card.
20606	Enhancement	SUBJECT: <i>SWMobile Location Selector make reservation</i>	FIX: change the locaiton selector so that if a icon is provided, then only show the icon, and in the full tile with no additonal text. If no icon is provided, then show a standard icon in the corner, with name of resturant written in text.
20651	Enhancement	SUBJECT: <i>SWMobile - RCCL - Move RESERVATION and SPECIAL REQUEST left side to the Grid in GUEST DETAIL Screen</i>	FIX: Introduced Expand/Collapse or Move Up/Move Down button Please refer to attachment
20652	Enhancement	SUBJECT: <i>SWMobile - RCCL - New REServation - Instead of using ARROW allow the entire Button to drop down</i>	FIX: Enabled to click on the entire button to open the dropdown. Note. left hand dropdown arrow still retained due to control issue.
20733	Enhancement	SUBJECT: <i>SWMobile - RCCL - Check In List - retain the exiting data filter while to new set of data being update and optional for passenger counter instead of reservation count</i>	FIX: Fixed SWMobile - RCCL - Check In List - retain at the same data filter while to new set of data being updated and optional for passenger counter instead of reservation count.
20760	Enhancement	SUBJECT: <i>SWMobile - RCCL - Add Param to control whether to load guests into memory on the last day of the cruise</i>	FIX: Added 2 PARAM:- MOBILE RES_STATUS LOOK_UP Y/N MOBILE LOOK_UP STATUS 'CL','CC'
20829	Enhancement	SUBJECT: <i>Exclude cancelled and Deleted reservation and guest links to reservation at startup of applicaiton.</i>	FIX: Filtering alter_guest and alter_res to exclude status X and D at startup
20913	Enhancement	SUBJECT: <i>SWMobile - RCCL - CHECK IN LIST sort by Time is need a secondary clause to let the list sort on each device same</i>	FIX: Applied the sorting. i.e. 1st sort by TIME and 2nd sorted by CABIN. Subsequent sorting, the 2nd sort by also applied.
20943	Enhancement	SUBJECT: <i>SWMobile - RCCL - Include SPECIAL REQUEST BUTTON in the Waiterstation form when enter a Table tile</i>	FIX: As per requested, added the Special Request button.
20945	Enhancement	SUBJECT: <i>SWMobile - RCCL - Align Buttons consistent at BOTTOM level to the right side</i>	FIX: Alligned the button on right side.

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20953	Enhancement	SUBJECT: <i>SWMobile - RCCL - SPECIAL REQUEST - HIGHLIGHT Very Important Special Request (LOOK_UP.COMMENTS = 'H' where LOOK_UP_TYPE='SPREQ CODE')</i>	FIX: Enhanced as per user requested, please refer to screen shot.
20971	Enhancement	SUBJECT: <i>SWMobile - RCCL - WAITERSTATION - TABLE TILE Provid column DATE for Specail Request SRT_DATE</i>	FIX: Enhanced as per user requested, please refer to screen shoot
20139	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Special Request - Screen not being refresh</i>	FIX: Instant update the local memory instead of wait for data feed.
20228	Bug	SUBJECT: <i>SWNet Mobile - RCCL - My Station - Unable to clear the comments and special request's comment.</i>	FIX: Fixed SWNet Mobile - RCCL - My Station - Unable to clear the comments and special request's comment.
20240	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Check in with Reservation - Blank screen displays when user tap to go back Reservation Detail Screen</i>	FIX: User tap Back button will go back to the previous screen, not redirect to main page anymore.
20241	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Check in with Reservation - UI Touch Up</i>	FIX: alignment of textboxes and drop down list already align
20242	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Check in with Reservation - Suggest to display Guest Name in reservation screen</i>	FIX: Reverted the Guest name format. i.e. [Last Name], [First Name].
20245	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Station - Application will crash if user hit the Back button while data still loading.</i>	FIX: Fixed SWNet Mobile - RCCL - Station - Application will crash if user hit the Back button while data still loading.
20422	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Special Request - Duplicate records found after waiter seated guests</i>	FIX: Table number will be remove in special request after user unseat the guest. this happen due to memory does not update.
20430	Bug	SUBJECT: <i>SWMobile - RCCL- Select location will not stay on selected LOCATION</i>	FIX: Fixed SWMobile - RCCL - Select location will not stay on selected LOCATION
20435	Bug	SUBJECT: <i>SWMobile - RCCL - CHECK IN reservation with partical selected guests not able to FINALIZE</i>	FIX: The 1st issues was due to the memory not loaded fully, fixed at statup up. The partial checkin will show different prompt, please refer to screenshot attached.
20457	Bug	SUBJECT: <i>SWMobile - RCCL - Provide RFID Scan while insert Special Request</i>	FIX: Enabled the RFID Scan during Add Special Request --> Guest lookup screen.

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20465	Bug	SUBJECT: <i>SWMobile - RCCL - Provide REFRESH Button in order to get latest data into the tiles</i>	FIX: Due to limited space on the main screen, the refresh data reloaded to setting called "Reload All Data"
20491	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Special Request records duplicate each time user taps on "Done"</i>	FIX: Already fixed and unable to simulate.
20506	Bug	SUBJECT: <i>SWNet Mobile - RCCL - My Station - Unexpected special items tag with the table even no guest seat-in</i>	FIX: List of Special Request and Total Number of Special Request in My Station and My Guest now will be filter by another field, Passenger Id (PXGR_ID) so that the list of Special Request will list out those are tag with the Guests. Kindly also test showing all guests in a station by clicking Guests button at the bottom of My Station page.
20509	Bug	SUBJECT: <i>SWNet Mobile - RCCL - My Station - Special Requests data not being cleared after waiter cleared previous guests table</i>	FIX: Special Requests records/data will be filter by another field, Passenger Id (PXGR_ID), so when the table is clear and there is no guest on the table there will be no special request display.
20586	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Check In Lists - Displaying wrong reservation details under certain scenario</i>	FIX: Fixed. The early bug was always selected the 1 row.
20640	Bug	SUBJECT: <i>SWMobile - RCCL - When Scan RFID, show only expected Reservation for today</i>	FIX: It is not current TTP bug, please create new TTP to cater the new data sync/local memory issues.
20660	Bug	SUBJECT: <i>SWMobile - RCCL - Check In List - Guest List empty in Reservation with status "EXPECTED"</i>	FIX: Added the exception handler to cater the add guest while empty guest on the reservation. As such, you should be able to add the Primary and join guest now.
20668	Bug	SUBJECT: <i>SWMobile - RCCL - Updates table Trigger causes error when deleting records</i>	FIX: Updates table Trigger causes error when deleting records
20679	Bug	SUBJECT: <i>SWMobile - RCCL - RFID via the Homescreen and nothing is been recognized</i>	FIX: Fixed. Issue causes by coding logic.

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20680	Bug	SUBJECT: <i>SWMobile - RCCL - Hide progress bar during startup</i>	FIX: Fixed SWMobile - RCCL - Hide progress bar during startup
	<i>Release:</i> 8.0.63.3		
	<i>Customer Ref:</i>		
20756	Bug	SUBJECT: <i>SWMobile - RCCL - Memory store in tablet</i>	FIX: Any transaction made are updated to local memory store. On mobile side, it have catered the special request, The other store are handled on the SWClient side
	<i>Release:</i> 8.0.65.26		
	<i>Customer Ref:</i> David's email		
20766	Bug	SUBJECT: <i>SWMobile - RCCL - Guest reservation lookup linking</i>	FIX: Applied the the ownership validation. Any Editing, cancellation, duplication are restricted to owner. please refer to attachment
	<i>Release:</i> 8.0.65.25		
	<i>Customer Ref:</i> David's email		
	<i>@18Nov2014</i>		
20770	Bug	SUBJECT: <i>SWMobile - Wait list including pager options</i>	FIX: The existing feature called "Beep Guest" under the reservation details page. Had changed to "Page Guest".
	<i>Release:</i> 8.0.64.4		
	<i>Customer Ref:</i> David's email		
	<i>@18Nov2014</i>		
20773	Bug	SUBJECT: <i>SWMobile - RCCL - Map multi select</i>	FIX: fixed. Un-select the table while open in/out Map.
	<i>Release:</i> 8.0.64.4		
	<i>Customer Ref:</i> David's email		
	<i>@18Nov2014</i>		
20789	Bug	SUBJECT: <i>SWMobile - RCCL - Data not being updated correctly in ALTER_RES</i>	FIX: The issue was due to the adding guest not considered as modifying reservation. Re-change the adding new guest and treated as modifying reservation.
	<i>Release:</i> 8.0.63.18		
	<i>Customer Ref:</i>		
20912	Bug	SUBJECT: <i>SWMobile - RCCL - CHECK IN List does not match counts between buttons</i>	FIX: Excluded status "S" and "T". Please reload all local store/fresh copy while doing the verification.
	<i>Release:</i> 8.0.65.19		
	<i>Customer Ref:</i>		
20939	Bug	SUBJECT: <i>SWMobile - RCCL - Close COLUMN CHOOSEN when leaving the form</i>	FIX: DISABLED column chooser on all Datagrid.
	<i>Release:</i> 8.0.65.19		
	<i>Customer Ref:</i>		
20948	Bug	SUBJECT: <i>Transfer and seat buttons dont work on Table properties</i>	FIX: Please refer to enhancement TTP 20732 SWMobile - RCCL - New Table Properties with Transfer, Unseat and Special Request (Add & Edit)
	<i>Release:</i> 8.0.65.25		
	<i>Customer Ref:</i>		

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20952	Bug	SUBJECT: <i>SWMobile - RCCL - WAITERSTATION - TABLE TILE - Duplicate rows in GRID when click on DONE for a Special Request</i>	FIX: 1. Added the Guest Name on the Special Request header. When shows 'All?'. Please let me know if you needs the Guest Name column while showing 'All?', we have limited column width. 2. Removed the Done button while the row is Permanent or Done status 3. Grouped the Filter as Check Button (left side menu), and the right side menu as Push Button. The Filter Check Button will show all the Special Request until the particular guest being selected. 4. Added the Refresh button, in case the memory store yet to return as fast as expected. 5. Lastly, fixed the duplicate issue.
20954	Bug	SUBJECT: <i>SWMobile - RCCL - CLOSE TABLE WITH COMMENT does not reflect the correct Column as DESCRIPTION</i>	FIX: Reverted to COMMENT field instead of DESCRIPTION.
20955	Bug	SUBJECT: <i>SWMobile - RCCL - LOCATION MAP does not provide option to OPEN CLOSED TABLES</i>	FIX: Added the OPEN TABLE on location map.
20959	Bug	SUBJECT: <i>SWMobile - RCCL - USER PERMISSON Overbook not getting considered</i>	FIX: Added the Overbook validation check. please refer to attachment
20970	Bug	SUBJECT: <i>SWMobile - RCCL - WAITERSTATION - TABLE TILE ? ALL button on does not revert to display ALL Special REQUESTS</i>	FIX: The existing All guest button is the set of filter button. i.e Expected, In House and Birthday. To make the button more precise according to the area, I'd created 2 set of button. ie. 1 for Guest and the other for Special Request, please refer to attachment
20973	Bug	SUBJECT: <i>SWMobile - RCCL - WAITERSTATION - TABLE tile BIRTHDAY button does not show birthday for SYSDATE</i>	FIX: FYI, as per initial design, the Birthday icon is refer to the guest' date of birth. Reverted according to Special Request --> BIRTHDAY. Note: Applied to other form as well.
21032	Bug	SUBJECT: <i>Map screen not using full screen. Button on bottom are taking up too much space.</i>	FIX: Rework on the Layout Control to fix on the full screen resolution and not by fixed Width. Fixed on the 7' tablet.

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21055	Bug	SUBJECT: <i>SWMobile - RCCL - Add Guest/Add Travel With duplicated in ALTER_GUEST table everytime user click FINALIZE/SAVE</i>	FIX: The memory store for Alter_Guest on the Reservation object whtihout the Primary Key. It caused the INSERT statement instead of UPDATE statement being fired. Solution: Before Add/Update on the Alter_Guest, catch the Primary Key based on PXGR_ID and RES_ID.
21065	Bug	SUBJECT: <i>SWNet Mobile -RCCL -Error found when user turn off option "Show Counter as Passenger Instead of Reservation"</i>	FIX: Double action on the "Show Counter as Passenger Instead of Reservation" which cause the "Show Suggested table during check in" being executed as well. Fixed.
21066	Bug	SUBJECT: <i>SWMobile - RCCL -My Station Special Request -Adding special Request but data failed to be display on grid</i>	FIX: Fixed on the instant update on memory store as well as auto refresh and removed the unwanted filter after returning.

Summary

Total Record: 87

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SilverWhere

Release Notes

8.0.64.10 - 8.0.64.10

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.64.10 - 8.0.64.10 gives a summary of issues that have been resolved/new features in this version.

Release Date

08/01/2015

Distribution

Version 8.0.64.10 - 8.0.64.10 is available for download from FTP: Internal\Fidelio\SilverWhere\SW
NET\Versions\Version 8xx\

SilverWhere .Net

2 records

20594 Enhancement

Release: 8.0.64.10

Customer Ref:

SUBJECT:

*SWNet - RCCL - Virtual Groups - List
Virtual Groups in GROUP OVERVIEW in
order to assign a Rotation*

FIX:

Added in Virtual Group in Group Management.
When create a Virtual Group, provide a drop
down to select a ROTATION.

Let the Virtual Group appear in the Group
Management Overview in order to treat it like a
regular group.

20648 Enhancement

Release: 8.0.64.10

Customer Ref:

SUBJECT:

*SWNet - RCCL - Provide AUTO
DOWNLOAD for System Files in order to
update CLIENT when launch application*

FIX:

The ability to upload system files already in
SilverWhereNet. Not only in SilverWhereNet
have the ability to upload file system but also
DbInstaller. By running dbinstaller, it will upload
the file system to db provided user have checked
the checkboxes while running the dbinstaller.
For SilverWhereNet, when user launch the
application, it will cross check version with db, if
db exist newer version of SilverWhereNet,
SilverWhereUpdater will launch automatically
and new version of exe and dll will start
download via SilverWhereUpdater.
Condition to get download from DB.

- APPLICATION_PUBLISH = 1
- APPLICATION_GROUP = 1
- version number that store in DB,
APPLICATION table is newer than the current
version (local)

After SilverWhereUpdater done process
download, SilverWhereNet will start launch
automatically.

Summary

Total Record:

2

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SilverWhere

Release Notes

8.0.65.28 - 8.0.65.28

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.65.28 - 8.0.65.28 gives a summary of issues that have been resolved/new features in this version.

Release Date

06/01/2015

Distribution

Version 8.0.65.28 - 8.0.65.28 is available for download from FTP: Internal\Fidelio\SilverWhere\SW
NET\Versions\Version 8xx\

SilverWhere .Net

1 record

21118	Bug	SUBJECT: <i>SWNet - RCCL - Error message displays when user ADD NEW RESERVATION</i>	FIX: Fixed. Error causes by system coding.
		<i>Release: 8.0.65.28</i>	
		<i>Customer Ref:</i>	

Summary

Total Record: 1

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SilverWhere

Release Notes

8.0.65.29 - 8.0.65.29

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.65.29 - 8.0.65.29 gives a summary of issues that have been resolved/new features in this version.

Release Date

13/01/2015

Distribution

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NET\Versions\Version 8xx\

SilverWhere

1 record

21189 Bug
Release: 8.0.65.29
Customer Ref: **QC 5349**

SUBJECT:
RCCL - VB6 - REPORT REQUEST SYSTEM CRASH - RTE 6 OVERFLOW

FIX:
 Fixed system overflow causes by ID value too large for SW VB6.

SilverWhere .Net

4 records

20480 Bug
Release: 8.0.65.29
Customer Ref: **QC 2585**

SUBJECT:
SWNet ? RCCL ? unable to sort the filters by typing the complete group name and complete Group ID in the Group Management.

FIX:
 Able to filter the data in grid by typing value in filter.
 the root cause of this defect is the progress bar in the grid. after declare a new progressbar control for the grid then it working fine.

20769 Bug
Release: 8.0.65.29
Customer Ref:

SUBJECT:
SWNET - RCCL - Map table colors

FIX:
 User now able to configure the color of table. As of now, system created a pre-defined set of system code for table colors. This code can be seen at Color Settings module. The color setting is affected both mobile and thick client.

Color Settings feature can be accessed through System Maintenance->Color Setting. Choose the table option and set color. Save the setting. Preview of the color selected is displayed on left dock.

Please be noted, system is only able to configure the colors.

20924 Bug
Release: 8.0.65.29
Customer Ref:

SUBJECT:
SWNet - RCCL- CREW_STATION not updated correctly when changing ALTER_TEMPLATE.STATION

FIX:
 Updated the existing crew_location records if alter_template.location is changed.
 For example, if a waiter is assigned to Station 1, Table 1. User changes Table 1 to Station 2, this waiter will update to Station 2.

Steps to recreate.

1. Assigned Waiters to a Station in SERVER ASSIGMENT(0.jpg).
 On CREW_STATION is holding now 2 records for this Server Assigment(1.jpg)

2. Go to Table LAYOUT, assigned Table 141 to another station. (2.jpg)

3. Go back to SERVER ASSIGMENT, the server is changed to Station 29 with table number 141. (3.jpg & 4.jpg)

21156 Bug
Release: 8.0.65.29
Customer Ref:

SUBJECT:
SWNet - RCCL - Using GuestID changes for SQLite mobile causes client create duplicate records during Save/Update function

FIX:
 SQLite mobile using GUEST_ID to determine record exist or not, however this causes record duplication in client for every Save/Update function in Alter_Guest.
 Revert old code where unique key for alter_guest in a reservation is Cruise_ID, RES_ID and PXGR_ID

SilverWhere DB Installer

1 record

21131	Bug	SUBJECT: <i>SWNet - RCCL - Database Installer - Application version (Thick Client/Mobile Client/Updater) not being updated correctly</i>	FIX: Please be inform that, SilverWhere DB Installer have the ability of upload new version of DLLs and EXEs to database and it control by checkboxes to decide whether to upload or not. In order to avoid defect as below, the developer who doing the compilation have to make sure that he or she attach those newly compiled/new version of DLLs and EXEs to SilverWhere DB Installer resources folder under SWDatabaseInstaller project properties before start compile SWDatabaseInstaller. After attached all necessary DLLs and EXEs to the SWDbinstaller, then only compile the DB installer, so that it will have the latest version of the DLLs and EXE and able to upload or update to the db APPLICATION table after DB Installer completed process.
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SilverWhere Mobile

10 records

20152	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Errors found on restaurant layout Suggestion grid</i>	FIX: I have tried this defect many times and also have tried with the senario suggested but still could not simulate this defect. There is one condition for suggestion table which is the ALTER_DAY.ASSIGNED = 0 and ALTER_DAY.MAX_GUESTS = number of guest or ALTER_DAY.MAX_GUESTS = number of guest +1 Every time i finalize or seat guest, even perform a Partial In house seat guest, the ALTER_DAY.ASSIGNED for this particular table will be updated therefore it will not include in suggestion table.
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SilverWhere Mobile

10 records

20460	Bug	SUBJECT: <i>SWMobile - RCCL - Provide SCAN GUEST option within Home screen in order to see Guest DETAILS</i>	FIX: Fixed 1. Issue: High Priority Comment popup overlap each scan (nonstop scanning) Fixed: The 1st scan popup will be remain until the user hit the close button. Therefore the non-stop scan popup will not be prompted again unless the 1st popup being closed. 2. Issue: "Check In" buttons should not be shown for certain types of reservation Fixed: Memory issues - WALK-IN + Inhouse should be unseat action 3. Issue: "CHECK IN" a reservation with status "In House" but system prompts message no reservation found Fixed: same as above memory issue. fixed. 4. Issue: Unknown passenger details displays Fixed 5. Issue: Show TW instead of guest detail Fixed. Show guest details 1st.
20756	Bug	SUBJECT: <i>SWMobile - RCCL - Memory store in tablet</i>	FIX: Any transaction made are updated to local memory store. On mobile side, it has catered the special request. The other stores are handled on the SWClient side
20802	Bug	SUBJECT: <i>SWMobile - RCCL - Data not being updated correctly in ALTER_GUEST when user unseat guest</i>	FIX: Fixed. unseat will not duplicate guest on alter_guest table.
21036	Bug	SUBJECT: <i>SWMobile - RCCL - CHECK IN LIST COUNTER not updating accordingly</i>	FIX: The Cancellation is excluded on Mobile. Fixed. Include the cancellation and the DB query should exclude the alter_guest status ('X','D','T','S') SELECT res_date, alter_res.status, COUNT (*) FROM alter_guest, alter_res WHERE alter_res.cruise_id = 'QN2015-01-03' AND alter_res.res_id = alter_guest.res_id AND alter_res.res_day = 7 AND LOCATION_CODE = 'GRND' and alter_guest.STATUS NOT IN (X','D','T','S') GROUP BY res_date, alter_res.status ORDER BY res_date QA, please test 2 scenarios 1. Full load, 2. Package size load.

SilverWhere Mobile

10 records

21067	Bug	SUBJECT: <i>SWMobile - RCCL - My Station Special Request - Refresh issue after user added new special request</i>	FIX: Fixed the New special request on data grid refresh issue. New request will instant update to memory store.
21085	Bug	SUBJECT: <i>SWMobile - RCCL - Special Request -Normal special request not being inserted into DB under certain scenario</i>	FIX: Fixed, "Normal" will be default to SYSDATE on every new special request and also added the validation on the Date tile.
21111	Bug	SUBJECT: <i>SWMobile - RCCL - New data sync/local memory issues found across mobile client</i>	FIX: Fixed. Included back the Cancellation "X" on mobile client.
21117	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Add New Reservation - ALTER_GUEST always duplicate the primary guest after user successfully added new reservation</i>	FIX: Fixed, the primary guest will not duplicated.
21212	Bug	SUBJECT: <i>SWMobile - RCCL - Cancel of reservation not updated on mobile db</i>	FIX: Fixed, included back the Cancellation (status "X").

Summary

Total Record: 16

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SilverWhere

Release Notes

8.0.65.30 - 8.0.65.31

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.65.30 - 8.0.65.31 gives a summary of issues that have been resolved/new features in this version.

Release Date

15/01/2015

Distribution

Version 8.0.65.30 - 8.0.65.31 is available for download from FTP: Internal\Fidelio\SilverWhere\SW
NET\Versions\Version 8xx\

SilverWhere .Net

4 records

20480	Bug	SUBJECT: <i>SWNet ? RCCL ? unable to sort the filters by typing the complete group name and complete Group ID in the Group Management.</i>	FIX: Able to filter the data in grid by typing value in filter. the root cause of this defect is the progress bar in the grid. after declare a new progressbar control for the grid then it working fine.
20924	Bug	SUBJECT: <i>SWNet - RCCL- CREW_STATION not updated correctly when changing ALTER_TEMPLATE.STATION</i>	FIX: Updated the existing crew_location records if alter_template.location is changed. For example, if a waiter is assigned to Station 1, Table 1. User changes Table 1 to Station 2 , this waiter will update to Station 2. Steps to recreate. 1. Assigned Waiters to a Station in SERVER ASSIGMENT(0.jpg) . On CREW_STATION is holding now 2 records for this Server Assigment(1.jpg) 2. Go to Table LAYOUT, assigned Table 141 to another station. (2.jpg) 3. Go back to SERVER ASSIGMENT, the server is changed to Station 29 with table number 141. (3.jpg & 4.jpg)
21229	Bug	SUBJECT: <i>SWNET - RCCL- GROUP OVERVIEW GROUP TABLE SEAT not considering MIN MAX of table capacity and not inserting records in ALTER_GUEST</i>	FIX: System encountered error during retrieveing guest list causing in correct table allocation when seated.
21235	Bug	SUBJECT: <i>SWNet - RCCL - ROATION SETUP spelling mistake in Notification</i>	FIX: corrected Modication to Modification

SilverWhere Mobile

1 record

SilverWhere Mobile

1 record

20460	Bug	SUBJECT: <i>SWMobile - RCCL - Provide SCAN GUEST option within Home screen in order to see Guest DETAILS</i>	FIX: Fixed 1. Issue: High Priority Comment popup overlap each scan (nonstop scanning) Fixed: The 1st scan popup will be remain until the user hit the close button. Therefore the non-stop scan popup will not be prompted again unless the 1st popup being closed. 2. Issue: "Check In" buttons should not be shown for certain types of reservation Fixed: Memory issues - WALK-IN + Inhouse should be unseat action 3. Issue: "CHECK IN" a reservation with status "In House" but system prompts message no reservation found Fixed: same as above memory issue. fixed. 4. Issue: Unknown passenger details displays Fixed 5. Issue: Show TW instead of guest detail Fixed. Show guest details 1st.
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Summary

Total Record: 5

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SilverWhere

Release Notes

8.0.65.17 - 8.0.66.00

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.65.17 - 8.0.66.00 gives a summary of issues that have been resolved/new features in this version.

Release Date

16/01/2015

Distribution

Version 8.0.65.17 - 8.0.66.00 is available for download from FTP: Internal\Fidelio\SilverWhere\SW
NET\Versions\Version 8xx\

SilverWhere

2 records

18399	Bug	SUBJECT: <i>SW - RCCL - Set Flex Inventory to 0 will not saved, it turned back to 1</i>
		<i>Release: 8.0.65.27 Customer Ref: Defect 25</i>

SilverWhere .Net

29 records

19382	Enhancement	SUBJECT: <i>SWNet - RCCL - Rename column Header from ROTATION to ROTATION CODE in Group Overview screen</i>
		<i>Release: 8.0.65.27 Customer Ref:</i>

20732	Enhancement	SUBJECT: <i>SWMobile - RCCL - New Table Properties with Transfer, Unseat and Special Request (Add & Edit)</i>
		<i>Release: 8.0.65.25 Customer Ref:</i>

19781	Bug	SUBJECT: <i>Missing button on tool bar to access Group overview</i>
		<i>Release: 8.0.65.27 Customer Ref:</i>

FIX:
Fixed. Issue causes by system ignoring 0.

FIX:
Fixed system overflow causes by ID value too large for SW VB6.

FIX:
Renamed Rotation to Rotation Code. Change can be seen at versio 8.0.6x.x and above.

FIX:
1) In the table layout screen, I need the functionality to be able to select a table from the map and press a button ?table properties? and have a new screen popup/slide-in/show that shows me the following
a. All guests seated at the table
b. All special requests at tables
c. See time guest where seated
d. Menu with functions to
i. Transfer guests to new table
ii. Unseat guests
iii. Add special request
iv. Edit special request

2) When users select Transfer guests to new table (1.d.i) functionality should have the following flow In the restaurant map,
a. Select a table and select button Table Details
b. Select guest or guests seated at currently select table in table details
c. Press button Transfer
d. Select new table from Layout map
e. Validate that new table can seat guests
i. Update reservation if all guests in reservation are selected to new table (alter_res)
ii. create new reservation and link to new table (alter_Res and alter_guest)
f. Update alter_day properties for the old and new tables.

FIX:
Added a buttonon ribbon bar - Group Assignment Info" to access group overview after select a group on the group

19782	Bug	SUBJECT: <i>Missing icon on Ribbon tool bar</i>	FIX: Fixed in Icon. Available in v8.0.0.30 and above.
	<i>Release:</i> 8.0.65.27		
	<i>Customer Ref:</i>		
20368	Bug	SUBJECT: <i>SWNet - RCCL - Group Management - Not Seat column should follow Allocation</i>	FIX: The not Seated count is now calculated by Allocation - Already Seated
	<i>Release:</i> 8.0.65.27		
	<i>Customer Ref:</i>		
20480	Bug	SUBJECT: <i>SWNet ? RCCL ? unable to sort the filters by typing the complete group name and complete Group ID in the Group Management.</i>	FIX: Able to filter the data in grid by typing value in filter. the root cause of this defect is the progress bar in the grid. after declare a new progressbar control for the grid then it working fine.
	<i>Release:</i> 8.0.65.29		
	<i>Customer Ref:</i> QC 2585		
20595	Bug	SUBJECT: <i>SWNet - RCCL - FIT ASSIGNMENT - LOG FILE does not shown once User cleared the Log File</i>	FIX: Issue reported not a consistent issue as not always able to recreate. However, code has been added to ensure logfile is keep generating once clear log button is pressed.
	<i>Release:</i> 8.0.65.27		
	<i>Customer Ref:</i>		
20596	Bug	SUBJECT: <i>ON HOLD ----- SWNet - RCCL - RECALC INVENTORY does show the same count after the process is run twice</i>	FIX: Changed the inventory resetting sequence and modified reset inventory query
	<i>Release:</i> 8.0.65.27		
	<i>Customer Ref:</i>		
20642	Bug	SUBJECT: <i>SWNet - RCCL - DOCK / UNDOCK of QUICK CHECK IN Panel does not work</i>	FIX: Enabled quick check in dock. How does it work. Scan a guest card. System will find the nearest timeslot of available reservation. Select a table form restaurant map Seat the guest.
	<i>Release:</i> 8.0.65.27		
	<i>Customer Ref:</i>		
20643	Bug	SUBJECT: <i>SWNet - RCCL - QUICK CHECK IN PANEL - Does not appear when launch Application, user has to</i>	FIX: Enabled quick check in dock. How does it work. Scan a guest card or select guest from the guest grid System will find the nearest timeslot of available reservation. Select a table form restaurant map Seat the guest.
	<i>Release:</i> 8.0.65.27		
	<i>Customer Ref:</i>		
20645	Bug	SUBJECT: <i>SWNet - RCCL - WALK IN - Oversize Table by XX when drag Guest into Walk In Reservation</i>	FIX: Please be reminded, the quick check in has no full feature of reservation modification available yet, etc, add new guest, remove guest.
	<i>Release:</i> 8.0.65.27		
	<i>Customer Ref:</i>		

20646	Bug	SUBJECT: <i>SWNet - RCCL - PAST RESERVATION tab for selected GUEST in GUEST SEARCH shows all Reservation CANCELLED from all GUESTS</i>	FIX: Fixed based on agreed suggestion 1) Reservations where selected guest was the owner of the reservation 2) Reservations where the selected guest joined a reservations but was not the owner
			There should be a column in the grid to identify which of the two it is, owner or joiner. (Please refer to email for more information)
			Icon of Key which mean Owner of the reservation Icon of Blue Man mean Guest of the reservation/Associates
20647	Bug	SUBJECT: <i>SWNet - RCCL - TABLE RECOMMANDTAION shows table not resized</i>	FIX: Fixed SWNet - RCCL - TABLE RECOMMANDTAION shows table not resized.
20731	Bug	SUBJECT: <i>SWNet - RCCL - When AVAILABILITY is manual inserted (ALTER_AVAIL.BASE_ID = MANUAL) than ALTER_RES.RES_DAY get set to 0 and it displays in UI 0</i>	FIX: Code change in VB6 where manually add new availability, system will provide the Cruise Day instead of 0.
20757	Bug	SUBJECT: <i>SWNET - RCCL - Client viewing reservation grids - Reservation grid (last modified user/date) missing values</i>	FIX: Value mismatch from database. Reservation grid for last modification date and user are available now.
20765	Bug	SUBJECT: <i>SWNET - RCCL - Guest reservation lookup linking</i>	FIX: Feature already available in Client under Guest Reservation tab.
20768	Bug	SUBJECT: <i>SWNet - RCCL - seating guests - warn user instead of block user when party size does not match ACTUAL table size</i>	FIX: Fixed. System only warns user instead of blocking user from further action.
20769	Bug	SUBJECT: <i>SWNET - RCCL - Map table colors</i>	FIX: User now able to configure the color of table. As of now, system created a pre-defined set of system code for table colors. This code can be seen at Color Settings module. The color setting is affected both mobile and thick client.
			Color Settings feature can be accessed through System Maintenance->Color Setting. Choose the table option and set color. Save the setting. Preview of the color selected is displayed on left dock.
			Please be noted, system is only able to configure the colors.

SilverWhere .Net**29 records**

20854	Bug	SUBJECT: <i>SWUpdater -RCCL -Silverwhere Updater fail to be downloaded</i>	FIX: SilverWhereUpdater.exe able to upgrade/download via SilverWhereNet. When startup of SilverWhereNet during login, it will cross check version with current running version with db version. if the db version is newer than the current version, then it will start upgrade/download SilverWhereUpdater.
20920	Bug	SUBJECT: <i>SWNet - RCCL - EMPTY PXGR_NAME in ALTER_RES and ALTER_GUEST</i>	Condition would be Application_Group = 3, Application_Publish = 1, Application_Version newer than the current version
20924	Bug	SUBJECT: <i>SWNet - RCCL- CREW_STATION not updated correctly when changing ALTER_TEMPLATE.STATION</i>	FIX: Issue not able to recreate, however, add in validation to make the reservation has no empty guest name.
20925	Bug	SUBJECT: <i>SWNet - RCCL- WALK IN not able to create when User Permissin deduct from inventory is disabled</i>	FIX: Updated the existing crew_location records if alter_template.location is changed. For example, if a waiter is assigned to Station 1, Table 1. User changes Table 1 to Station 2 , this waiter will update to Station 2.
21059	Bug	SUBJECT: <i>SWNet - RCCL - ALL RESERVATION FOR CRUISE - ALTER_RES.PASSENGER not matching with PAX in UI</i>	<p>Steps to recreate.</p> <ol style="list-style-type: none"> 1. Assigned Waiters to a Station in SERVER ASSIGMENT(0.jpg) . On CREW_STATION is holding now 2 records for this Server Assigment(1.jpg) 2. Go to Table LAYOUT, assigned Table 141 to another station. (2.jpg) 3. Go back to SERVER ASSIMENT, the server is changed to Station 29 with table number 141. (3.jpg & 4.jpg)
21074	Bug	SUBJECT: <i>SWNet - RCCL - FIT ASSIGNMENT - FIT is considering only the 6 PM Time slot and always 1 Restaurant instead all</i>	FIX: Fixed on the incorrect logic when Enable Walk In with Inventory.
21118	Bug	SUBJECT: <i>SWNet - RCCL - Error message displays when user ADD NEW RESERVATION</i>	FIX: Fixed on FIT logic. System took wrong count during timeslot allocation.
			FIX: Fixed. Error causes by system coding.

SilverWhere .Net**29 records**

21156	Bug	SUBJECT: <i>SWNet - RCCL - Using GuestID changes for SQLite mobile causes client create duplicate records during Save/Update function</i>	FIX: SQLite mobile using GUEST_ID to determine record exist or not, however this causes record duplication in client for every Save/Update function in Alter_Guest. Revert old code where unique key for alter_guest in a reservation is Cruise_ID, RES_ID and PXGR_ID
21227	Bug	SUBJECT: <i>SWNET - RCCL - GROUP OVERVIEW GUEST SEARCH not showing Guests</i>	FIX: Its not a bug. The guest grid on Group Management only return Group Member list instead of entire cruise guest. To get the list display, please click on the group name on the grid
21229	Bug	SUBJECT: <i>SWNET - RCCL- GROUP OVERVIEW GROUP TABLE SEAT not considering MIN MAX of table capacity and not inserting records in ALTER_GUEST</i>	FIX: System encountered error during retrieving guest list causing in correct table allocation when seated.
21235	Bug	SUBJECT: <i>SWNet - RCCL - ROATION SETUP spelling mistake in Notification</i>	FIX: corrected Modication to Modification

SilverWhere DB Installer**3 records**

20958	Bug	SUBJECT: <i>SWNet - RCCL - PXGR_VIEW add RES.RES_BOOKNR as PASSENGER.RESALPHA_ID</i>	FIX: the dbsintaller now will create a new PXGR_VIEW. Since it will not create or replace while the view already exist in db, so it have to drop it before it create a new one. Dropping PXGR_VIEW already implemented in code.
21000	Bug	SUBJECT: <i>Modify DB Moddate triggers to exclude updates made by IDEA</i>	FIX: Class for creating trigger updated to exclude IDEA from process.
21131	Bug	SUBJECT: <i>SWNet - RCCL - Database Installer - Application version (Thick Client/Mobile Client/Updater) not being updated correctly</i>	FIX: Please be inform that, SilverWhere DB Installer have the ability of upload new version of DLLs and EXEs to database and it control by checkboxes to decide whether to upload or not. In order to avoid defect as below, the developer who doing the compilation have to make sure that he or she attach those newly compiled/new version of DLLs and EXEs to SilverWhere DB Installer resources folder under SWDatabaseInstaller project properties before start compile SWDatabaseInstaller. After attached all necessary DLLs and EXEs to the SWDbinstaller, then only compile the DB installer, so that it will have the latest version of the DLLs and EXE and able to upload or update to the db APPLICATION table after DB Installer completed process.

SilverWhere Mobile

65 records

20649	Enhancement	SUBJECT: <i>SWMobile - RCCL - Double entry of Guest Name in Guest Detail</i>	FIX: Removed Guest Name.
	<i>Release: 8.0.65.25</i>		If the Reservations/Special Request expanded/move up on top, the Guest Name will shoe.
Customer Ref:			
20651	Enhancement	SUBJECT: <i>SWMobile - RCCL - Move RESERVATION and SPECIAL REQUEST left side to the Grid in GUEST DETAIL Screen</i>	FIX: Introduced Expand/Collapse or Move Up/Move Down button
	<i>Release: 8.0.65.25</i>		Please refer to attachment
Customer Ref:			
20652	Enhancement	SUBJECT: <i>SWMobile - RCCL - New REServation - Instead of using ARROW allow the entire Button to drop down</i>	FIX: Enabled to click on the entire button to open the dropdown.
	<i>Release: 8.0.65.25</i>		Note. left hand dropdown arrow still retained due to control issue.
Customer Ref:			
20903	Enhancement	SUBJECT: <i>SWMobile - RCCL - SUGGESTED TABLE ability to turn suggested tables on or off</i>	FIX: 1. Added the ON/OFF setting (refer to attachment 1) 2. If OFF, CheckIn Map remove the suggested table (refer to attachment 2)
	<i>Release: 8.0.65.25</i>		
Customer Ref:			
20913	Enhancement	SUBJECT: <i>SWMobile - RCCL - CHECK IN LIST sort by Time is need a secondary clause to let the list sort on each device same</i>	FIX: Applied the sorting. i. e. 1st sort by TIME and 2nd sorted by CABIN. Subsequent sorting, the 2nd sort by also applied.
	<i>Release: 8.0.65.25</i>		
Customer Ref:			
20943	Enhancement	SUBJECT: <i>SWMobile - RCCL - Include SPECIAL REQUEST BUTTON in the Waiterstation form when enter a Table tile</i>	FIX: As per requested, added the Special Request button.
	<i>Release: 8.0.65.19</i>		
Customer Ref:			
20945	Enhancement	SUBJECT: <i>SWMobile - RCCL - Align Buttons consistent at BOTTOM level to the right side</i>	FIX: Aligned the button on right side.
	<i>Release: 8.0.65.25</i>		
Customer Ref:			
20953	Enhancement	SUBJECT: <i>SWMobile - RCCL - SPECIAL REQUEST - HIGHLIGHT Very Important Special Request (LOOK_UP_COMMENTS = 'H' where LOOK_UP_TYPE='SPREQ_CODE')</i>	FIX: Enhanced as per user requested, please refer to screen shot.
	<i>Release: 8.0.65.26</i>		
Customer Ref:			
20971	Enhancement	SUBJECT: <i>SWMobile - RCCL - WAITERSTATION - TABLE TILE Provid column DATE for Specail Request SRT_DATE</i>	FIX: Enhanced as per user requested, please refer to screen shoot
	<i>Release: 8.0.65.26</i>		
Customer Ref:			
20139	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Special Request - Screen not being refresh</i>	FIX: Instant update the local memory instead of wait for data feed.
	<i>Release: 8.0.65.25</i>		
Customer Ref:			

SilverWhere Mobile

65 records

20152 Bug
Release: 8.0.65.17
Customer Ref:

SUBJECT:
SWNet Mobile - RCCL - Errors found on restaurant layout Suggestion grid

FIX:

I have tried this defect many times and also have tried with the scenario suggested but still could not simulate this defect.

There is one condition for suggestion table which is the ALTER_DAY.ASSIGNED = 0 and ALTER_DAY.MAX_GUESTS = number of guest or ALTER_DAY.MAX_GUESTS = number of guest +1

20193 Bug
Release: 8.0.65.17
Customer Ref:

SUBJECT:
SWNet Mobile - RCCL - Home Page - Please adjust Tiles alignment

Every time i finalize or seat guest, even perform a Partial In house seat guest, the ALTER_DAY.ASSIGNED for this particular table will be updated therefore it will not include in suggestion table.

20240 Bug
Release: 8.0.65.24
Customer Ref:

SUBJECT:
SWNet Mobile - RCCL - Check in with Reservation - Blank screen displays when user tap to go back Reservation Detail Screen

FIX:
 Tiles UI changed and fit home screen perfectly.

20241 Bug
Release: 8.0.65.26
Customer Ref:

SUBJECT:
SWNet Mobile - RCCL - Check in with Reservation - UI Touch Up

FIX:
 User tap Back button will go back to the previous screen, not redirect to main page anymore.

20242 Bug
Release: 8.0.65.26
Customer Ref:

SUBJECT:
SWNet Mobile - RCCL - Check in with Reservation - Suggest to display Guest Name in reservation screen

FIX:
 alignment of textboxes and drop down list already align

20245 Bug
Release: 8.0.65.26
Customer Ref:

SUBJECT:
SWNet Mobile - RCCL - Station - Application will crash if user hit the Back button while data still loading.

FIX:
 Reverted the Guest name format. i.e. [Last Name], [First Name].

20367 Bug
Release: 8.0.65.25
Customer Ref:

SUBJECT:
SWNet Mobile - RCCL - Special Request - CRUISE_ID removed from database once user set special request to 'DONE'

FIX:
 Fixed SWNet Mobile - RCCL - Station - Application will crash if user hit the Back button while data still loading.

20422 Bug
Release: 8.0.65.24
Customer Ref:

SUBJECT:
SWNet Mobile - RCCL - Special Request - Duplicate records found after waiter seated guests

FIX:
 1. the datagrid yet to refresh automatically after clicking the done, it is due to removed the auto refresh feature suspected the freeze issue. Enhanced the auto refresh feature

2. As default, blank = "Open", nevertheless, fixed the database during the save, to improve the consistency.

FIX:
 Table number will be removed in special request after user unseat the guest. this happens due to memory does not update.

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20435	Bug	SUBJECT: <i>SWMobile - RCCL - CHECK IN reservation with partial selected guests not able to FINALIZE</i>	FIX: The 1st issues was due to the memory not loaded fully, fixed at startup up. The partial checkin will show different prompt, please refer to screenshot attached.
20456	Bug	SUBJECT: <i>SWMobile - RCCL - Display Guest Panels in same COLOUR CODE as in THICK CLIENT</i>	FIX: Due to the limitation on the current control and huge significant code change if changing the control. The color icon introduced Primary - RED Sharing Cabin - GREEN Group - BLUE Party - ORANGE Other - YELLOW
20460	Bug	SUBJECT: <i>SWMobile - RCCL - Provide SCAN GUEST option within Home screen in order to see Guest DETAILS</i>	 Please refer to attachment. FIX: Fixed 1. Issue: High Priority Comment popup overlap each scan (nonstop scanning) Fixed: The 1st scan popup will be remain until the user hit the close button. Therefore the non-stop scan popup will not prompt again unless the 1st popup being closed. 2. Issue: "Check In" buttons should not be shown for certain types of reservation Fixed: Memory issues - WALK-IN + Inhouse should be unseat action 3. Issue: "CHECK IN" a reservation with status "In House" but system prompts message no reservation found Fixed: same as above memory issue. fixed. 4. Issue: Unknown passenger details displays Fixed 5. Issue: Show TW instead of guest detail Fixed. Show guest details 1st.
20497	Bug	SUBJECT: <i>SWMobile - RCCL - My Station - Suggest to remove pop up messages every time user tap "Done"</i>	 FIX: As per suggested, pop up message have been removed.
20585	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Check In Lists - Table Number selected not highlighted in Restaurant Layout Map anymore</i>	 FIX: Reverted the highlight table, it was early instructed to open up the table maintenance menu. The menu should activate on checkin and location map and not in show map.
20640	Bug	SUBJECT: <i>SWMobile - RCCL - When Scan RFID, show only expected Reservation for today</i>	 FIX: It is not current TTP bug, please create new TTP to cater the new data sync/local memory issues.

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20660	Bug	SUBJECT: <i>SWMobile - RCCL - Check In List - Guest List empty in Reservation with status "EXPECTED"</i>	FIX: Added the exception handler to cater the add guest while empty guest on the reservation. As such, you should be able to add the Primary and join guest now.
20756	Bug	SUBJECT: <i>SWMobile - RCCL - Memory store in tablet</i>	FIX: Any transaction made are updated to local memory store. On mobile side, it has catered the special request. The other store are handled on the SWClient side
20759	Bug	SUBJECT: <i>SWMobile - RCCL - Wrong product description in users title</i>	FIX: Removed all product description. It should be Time driven not product driven.
20766	Bug	SUBJECT: <i>SWMobile - RCCL - Guest reservation lookup linking</i>	FIX: Applied the ownership validation. Any Editing, cancellation, duplication are restricted to owner. Please refer to attachment
20767	Bug	SUBJECT: <i>SWMobile - RCCL - seating guests - warn user instead of block user when party size does not match ACTUAL table size</i>	FIX: Tested OK in v8.0.65.28 Scenario 1: If party size < table size Example: Reservation Type is 10 TOP FLEX, but only 2 Guests being checked in. Expected Outcome: No warning message displays. Client - Table Suggestion is based on 10 TOP, no warning message displays after seat guest. Mobile - Table Suggestion is based on 10 TOP, no warning message displays after seat guest.
20802	Bug	SUBJECT: <i>SWMobile - RCCL - Data not being updated correctly in ALTER_GUEST when user unseat guest</i>	FIX: Client ? Warning message displays but allows hosts to seat guest. Mobile - Warning message displays but allows hosts to seat guests.

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65 records

20806	Bug	SUBJECT: <i>SWNet Mobile - RCCL - To display unseated guests when waiter seat guest for reservation status Partial In House</i>	FIX: For Partial In House reservation, when user check in, it will display "Unseated Guest" tiles automatically. Then when user proceed to Layout Map Screen, the previous seated table number displays and user can continue until FINALIZE/SAVE process. Even going back previous screen and next to layout map screen, the table number able to retrieve successfully. Data was updated correctly in ALTER_RES, ALTER_GUEST and ALTER_DAY.
20833	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Special Request - Display special request on top of the lists everytime waiter added new special request</i>	FIX: Any new added special request will appear on the top of the lists under the OPEN status filter, please waitl auto refresh return back the new fed data (depend on ther refresh interval).
20870	Bug	SUBJECT: <i>SWMobile - RCCL - Special Request - Adjust screen alignment to fit tablet as labels are hidden</i>	FIX: Screen alignment fit tablet 8/11inch are adjusted so that all label are being seen. 1) HomeScreen - Special Request 2) My Station - Special Request 3) My Station - Guest - Special Request
20891	Bug	SUBJECT: <i>SWMobile - RCCL - Recommendations table display in LOCATION MAP from home screen</i>	FIX: 1) Recommendations table do not display in location map anymore. (refer image 1-2) -Check in reservation -Layout map, tap 'start over' when table recommendations (blue) displays -Go to Layout Map, recommandation table not cached anymore. 2) Select IN HOUSE status reservation no longer display table reccommendation. (refer image 3-4) 3) Perform continuous check in reservation and table recommendation (blue) are constantly displaying as expected.
20892	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Check In List - Show Selected Guests are not displaying correctly under certain scenario</i>	FIX: Fixed. They are sharing the asme property. Added new property to differential both.
20912	Bug	SUBJECT: <i>SWMobile - RCCL - CHECK IN List does not match counts between buttons</i>	FIX: Excuded status "S" and "T". Please reload all local store/fresh copy while doing the verification.
20914	Bug	SUBJECT: <i>SWMobile - RCCL - Show Blank Screen while typing the incorrect password, does not prompt that incorrect Password has been typed and hide the layer of this prompt</i>	FIX: Remove Login form TOPMOST property so that it does not coverup messages box

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65 records

20926	Bug	SUBJECT: <i>SWMobile - RCCL - My Station -Changing different stations but still displaying same table number</i>	FIX: this issue happen is because the station value is not been update in variable. now every time user change Station, station value will be update to the variable so tables will be search from the station value.
20927	Bug	SUBJECT: <i>SWMobile - RCCL - Special Request - Newly added special request did not display on lists unless user press "REFRESH"</i>	FIX: Auto refresh feature disabled due to freeze issue. Enabled back with minor enhancement.
20933	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Check In With Reservation/WALK In - Restaurant name are missing</i>	FIX: The issues was due the ORACLE query have incompatible with SQLite query. Fixed.
20939	Bug	SUBJECT: <i>SWMobile - RCCL - Close COLUMN CHOOSEN when leaving the form</i>	FIX: DISABLED column chooser on all Datagrid.
20948	Bug	SUBJECT: <i>Transfer and seat buttons dont work on Table properties</i>	FIX: Please refer to enhancement TTP 20732 SWMobile - RCCL - New Table Properties with Transfer, Unseat and Special Request (Add & Edit)
20952	Bug	SUBJECT: <i>SWMobile - RCCL - WAITERSTATION - TABLE TILE - Duplicate rows in GRID when click on DONE for a Special Request</i>	FIX: 1. Added the Guest Name on the Special Request header. When shows 'All?'. Please let me know if you needs the Guest Name column while showing ?All?, we have limited column width. 2. Removed the Done button while the row is Permanent or Done status 3. Grouped the Filter as Check Button (left side menu), and the right side menu as Push Button. The Filter Check Button will show all the Special Request until the particular guest being selected. 4. Added the Refresh button, in case the memory store yet to return as fast as expected. 5. Lastly, fixed the duplicate issue.
20954	Bug	SUBJECT: <i>SWMobile - RCCL - CLOSE TABLE WITH COMMENT does not reflect the correct Column as DESCRIPTION</i>	FIX: Reverted to COMMENT field instead of DESCRIPTION.
20955	Bug	SUBJECT: <i>SWMobile - RCCL - LOCATION MAP does not provide option to OPEN CLOSED TABLES</i>	FIX: Added the OPEN TABLE on location map.

SilverWhere Mobile**65 records**

20956	Bug	SUBJECT: <i>SWMobile - RCCL - LOCATION MAP adding count of chairs</i>	FIX: Causes: The wrongly calculated of the total seated guest are based on :- 1. The Alter_Res passenger counter instead of Alter_Guest seated guest count. 2. Included all reservation status 3. Clean & Clear process yet process the partial check in reservation status Business Logic : Seated Guest Calculation Formula. 1. Count on Alter_Guest seated guest only 2. Exclude those reservation which marked as "F" - Finish 3. Clean & Clear process should mark the partial checkin reservation as "F" - Finish as well. Fix Notes: As per above business logic.
20959	Bug	SUBJECT: <i>SWMobile - RCCL - USER PERMISSION Overbook not getting considered</i>	FIX: Added the Overbook validation check. please refer to attachment
20970	Bug	SUBJECT: <i>SWMobile - RCCL - WAITERSTATION - TABLE TILE ? ALL button on does not revert to display ALL Special REQUESTS</i>	FIX: The existing All guest button is the set of filter button. i.e Expected, In House and Birthday. To make the button more precise according to the area, I'd created 2 set of button. ie. 1 for Guest and the other for Special Request, please refer to attachment
20973	Bug	SUBJECT: <i>SWMobile - RCCL - WAITERSTATION - TABLE tile BIRTHDAY button does not show birthday for SYSDATE</i>	FIX: FYI, as per initial design, the Birthday icon is refer to the guest' date of birth. Reverted according to Special Request --> BIRTHDAY. Note: Applied to other form as well.
20974	Bug	SUBJECT: <i>SWMobile - RCCL - GUEST LIST - ADD REQUEST is not inserting all new added Special Requests</i>	FIX: Causes: The process flow have lost track on last Navigator From information, hence the Back navigator button returned to home screen instead of reservation guest screen. It only happened on Search Check In Guest process. Fix Notes: Re-organized navigator flow.
21032	Bug	SUBJECT: <i>Map screen not using full screen. Button on bottom are taking up too much space.</i>	FIX: Rework on the Layout Control to fix on the full screen resolution and not by fixed Width. Fixed on the 7' tablet.

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65 records

21036	Bug	SUBJECT: <i>SWMobile - RCCL - CHECK IN LIST COUNTER not updating accordingly</i>	FIX: The Cancellation is excluded on Mobile. Fixed. Include the cancellation and the DB query should excluded the alter_guest status ('X','D','T','S')
			<pre>SELECT res_date,alter_res.status, COUNT (*) FROM alter_guest, alter_res WHERE alter_res.cruise_id = 'QN2015-01-03' AND alter_res.res_id = alter_guest.res_id AND alter_res.res_day = 7 AND LOCATION_CODE = 'GRND' and alter_guest.STATUS NOT IN ('X','D','T','S') GROUP BY res_date, alter_res.status ORDER BY res_date</pre>
			QA, please test 2 scenarios 1. Full load, 2. Package size load.
21051	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Check In Reservation - Screen touch up and spelling mistake</i>	FIX: 1. Adopted the single Guest Detail form across mobile. 2. Fixed the spelling mistake and UPPERCASE letter.
21055	Bug	SUBJECT: <i>SWMobile - RCCL - Add Guest/Add Travel With duplicated in ALTER_GUEST table everytime user click FINALIZE/SAVE</i>	FIX: The memory store for Alter_Guest on the Reservation object whthout the Primary Key. It caused the INSERT statement instead of UPDATE statement being fired. Solution: Before Add/Update on the Alter_Guest, catch the Primary Key based on PXGR_ID and RES_ID.
21065	Bug	SUBJECT: <i>SWNet Mobile -RCCL -Error found when user turn off option "Show Counter as Passenger Instead of Reservation"</i>	FIX: Fixed turn off option "Show Counter as Passenger Instead of Reservation" will also turn off "Show Suggested Table During Check In" simultaneously.
21066	Bug	SUBJECT: <i>SWMobile - RCCL -My Station Special Request -Adding special Request but data failed to be display on grid</i>	FIX: Fixed on the instant update on memory store as well as auto refresh and removed the unwanted filter after returning.
21067	Bug	SUBJECT: <i>SWMobile - RCCL -My Station Special Request - Refresh issue after user added new special request</i>	FIX: Fixed the New special request on data grid refresh issue. New request will instant update to memory store.

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65 records

21081	Bug	SUBJECT: <i>SWMobile - RCCL - CLOSED TABLE does not display correct color</i>	FIX: 'CLOSE TABLE' - Table status updated to 'C' and display in GREY color 'CLOSE WITH COMMENTS' - Table status updated 'C' with CLOSE_REASON and display GREY COLOR
21082	Bug	SUBJECT: <i>SWMobile - RCCL - CLEAN AND CLEAR within the LOCATION MAP will not fully reset the table to CLEAN, it leave the chairs occupied</i>	FIX: LOCATION MAP - CLEAN & CLEAR will set table to status ='O' (GREEN) 1) User able to clear & clean multiple table via location map. 2) Clear & Clean via check in location map also fully reset table to clean
21085	Bug	SUBJECT: <i>SWMobile - RCCL - Special Request -Normal special request not being inserted into DB under certain scenario</i>	FIX: Fixed, "Normal" will be default to SYSDATE on every new special request and also added the validation on the Date tile.
21098	Bug	SUBJECT: <i>SWMobile -RCCL -Do not allow user to drag and remove columns from check in list</i>	FIX: Disabled the column moving/drag & drop features
21111	Bug	SUBJECT: <i>SWMobile - RCCL - New data sync/local memory issues found across mobile client</i>	FIX: Fixed. Included back the Cancellation "X" on mobile client.
21117	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Add New Reservation - ALTER_GUEST always duplicate the primary guest after user successfully added new reservation</i>	FIX: Fixed, the primary guest will not duplicated.
21212	Bug	SUBJECT: <i>SWMobile - RCCL - Cancel of reservation not updated on mobile db</i>	FIX: Fixed, included back the Cancellation (status "X").
21256	Bug	SUBJECT: <i>SWMobile - RCCL - WALK IN - Incorrect data inserted into ALTER_RES table when perform walk in reservation</i>	FIX: Fixed, use back the mobile Res Day calculation instead of Client formula.

Summary

Total Record: 99

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SilverWhere

Release Notes

8.0.66.1 - 8.0.66.1

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.66.1 - 8.0.66.1 gives a summary of issues that have been resolved/new features in this version.

Release Date

26/01/2015

Distribution

Version 8.0.66.1 - 8.0.66.1 is available for download from FTP: Internal\Fidelio\SilverWhere\SW
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20923	Enhancement	SUBJECT: <i>SWNet - RCCL - Provide column chooser with GROUP_SEATING.GROUP_SEATING_ID within GROUP OVERVIEW screen</i>	FIX: Provided Group_Seating_ID from Group_Seating in column chooser.
19780	Bug	SUBJECT: <i>Popup menu Raid Dail in Group manamgement screen, please remove group from menu descriptions</i>	FIX: Remove word 'Group' from UI and replaced 'Reset Assignment' to 'Reset Reservation' which is more informative.
20594	Bug	SUBJECT: <i>SWNet - RCCL - Virtual Groups - List Virtual Groups in GROUP OVERVIEW in order to assign a Rotation</i>	FIX: Added in Virtual Group in Group Management. When create a Virtual Group, provide a drop down to select a ROTATION. Let the Virtual Group appear in the Group Management Overview in order to treat it like a regular group.
21069	Bug	SUBJECT: <i>SWNet - RCCL - Availability Information Panel - FLEX and REGULAR INVENTORY SLOT display all Reservation when no BASE TEMPLATE is setup</i>	FIX: Fixed as requested. Leave the AVAILABILITY INFORMATION PANEL in section Reservation blank if no DB record has been found.
21225	Bug	SUBJECT: <i>SWNET - RCCL - change' Error 'in notification when adding guest to VIRTUAL GROUP</i>	FIX: Fixed. Add in error message as requested to inform user to seleect a group before add member.
21288	Bug	SUBJECT: <i>SWNET - RCCL - Reservation - Guest is not insert to ALTER_GUEST due to unique constraint</i>	FIX: Fixed on system throw unique constraint error.
21289	Bug	SUBJECT: <i>SWNet - RCCL - GROUP MANAGMENT - UNBLOCK table not updating ALTER_GUEST and ALTER_RES records accordingly</i>	FIX: Fixed. System did not update the child record when concidentally the table being unblock is parent record. Having said that, to make group block and unblock table even better, a parent dummy alter_res is being created for each group record in alter_res. Dummy parent record is avail_id = 0, res_type = 0Top, alter_res_is_primary = Y, table_number = 0 , passenger = (full count) the child record link_id will be holding dummy parent record RES_ID. Also, the previous group record will be correct the same way through database installer.

SilverWhere .Net

8 records

21352	Bug	SUBJECT: <i>SWNet - RCCL - GROUP MANAGMENT dynamit Member List</i>	FIX: Fixed on System could not retrieve group reservation. Block table is capable of finding any member that has no seat yet and assign member with the table number which is then saved into ALTER_GUEST. If previously you already blocked extra table according to the allocation count (not delegate) and you got additional guest into this group, you got 2 options, one is to block new table to allow system do the work or manually drag the guest into the previously blocked table. There's no need to unblock/block all table over again.
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SilverWhere Mobile

1 record

20509	Bug	SUBJECT: <i>SWNet Mobile - RCCL - My Station - Special Requests data not being cleared after waiter cleared previous guests table</i>	FIX: Special Requests records/data will be filter by another field, Passenger Id (PXGR_ID), so when the table is clear and there is no guest on the table there will be no special request display.
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Summary

Total Record: 9

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SilverWhere

Release Notes

8.0.67.0 - 8.0.67.0

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This edition of Release Notes describes the Release 8.0.67.0 - 8.0.67.0 gives a summary of issues that have been resolved/new features in this version.

Release Date

06/02/2015

Distribution

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4 records

21428	Bug	SUBJECT: <i>SWNET - RCCL - GROUP MANAGMENT STATUS Group overview not getting updated when TABLES SEAT</i>	FIX: Fixed on the column display wrong Status. Existing the Seated, Partial and Not Seat status are displaying based on calculation.
21430	Bug	SUBJECT: <i>SWNET - RCCL - GROUP MANAGMENT not able to modify confirmed table assignment</i>	FIX: Enhanced as requested 'as discussed provide dynamic button 'CONFIRM GROUP ASSIGMENT? on GROUP OVERVIEW ribbon bar to allow user to CONFIRM Group Assignment and set ALTER_RES, ALTER_GUEST.STATUS = E once assignment is done for all RES_Days When user selects confirmed group in GROUP OVERVIEW show button UNCONFIRM GROUP ASSIGMENT ? SET ONLY ALTER_RES, ALTER_GUEST.STATUS = 'S? KEEP existing Table Block, keep existing Inventory, keep existing ALTER_GUEST.Table_Number SEAT TABLE button ? allow to auto seat guest onto block tables but leave ALTER_RES, ALTER_GUEST.STATUS = 'S? until user confirm assignment via CONFIRM GROUP ASSIGMENT'
21481	Bug	SUBJECT: <i>SWNet - RCCL - GUEST SEARCH processing error when right click on guest in GUEST SEARCH</i>	FIX: Fixed on system crash. Issue causes by DLL due to the DLL upgrade.
21482	Bug	SUBJECT: <i>SWNet - RCCL - GUEST SEARCH Specail request flag</i>	FIX: Fixed on system wrong flagging guest for special request

Summary

Total Record:

4

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SilverWhere

Release Notes

8.0.67.3 - 8.0.67.4

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.67.3 - 8.0.67.4 gives a summary of issues that have been resolved/new features in this version.

Release Date

16/02/2015

Distribution

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Silver Server

4 records

21563	Bug	SUBJECT: <i>SServer - RCCL - CRUISE_ID missing after user change status from 'Done' to 'Open' via Guest Details</i>	FIX: Fixed SilverServer - RCCL - CRUISE_ID missing after user change status from 'Done' to 'Open' via Guest Details.
21575	Bug	SUBJECT: <i>SWSERVER - RCCL - Filters for Guests Expected are incorrect</i>	FIX: Fixed SilverServer - RCCL - Filters for Guests Expected are incorrect.
21576	Bug	SUBJECT: <i>SWSERVER - RCCL - Add Multiple Station Table but the added tables not display on right panel</i>	FIX: Fixed SilverServer - RCCL - Add Multiple Station Table but the added tables not display on right panel
21585	Bug	SUBJECT: <i>SWSERVER - RCCL - Guest Detail Special Request - Always highlight the selected record instead keep going back to the first special request on data grid</i>	FIX: Fixed SilverServer - RCCL - Guest Detail Special Request - Always highlight the selected record instead keep going back to the first special request on data grid.

SilverWhere .Net

9 records

19773	Enhancement	SUBJECT: <i>SWNet - RCCL - BUG - Display amount of TRWITH and SPECIAL REQUEST in GUEST INFO panel</i>	FIX: Fixed on special request count ZERO on tab.
20596	Bug	SUBJECT: <i>SWNet - RCCL - RECALC INVENTORY does show the same count after the process is run twice</i>	FIX: Changed the inventory resetting sequence and modified reset inventory query
21068	Bug	SUBJECT: <i>SWNet - RCCL - AVAILABILITY INFORMATION panel does not Consider AUTO BLOCK status S as used Inventory</i>	FIX: Fixed. System will deduct inventory memory and refresh the UI. The Available inventory cannot be 0 as it is cater for overbooking for normal reservation. When Available is showing Negative value which mean the timeslot is overbooking.

21430	Bug	SUBJECT: <i>SWNET - RCCL - GROUP MANAGEMENT not able to modify confirmed table assignment</i>	FIX: Enhanced as requested 'as discussed provide dynamic button 'CONFIRM GROUP ASSIGNMENT? on GROUP OVERVIEW ribbon bar to allow user to CONFIRM Group Assignment and set ALTER_RES, ALTER_GUEST.STATUS = E once assignment is done for all RES_Days When user selects confirmed group in GROUP OVERVIEW show button UNCONFIRM GROUP ASSIGMENT ? SET ONLY ALTER_RES, ALTER_GUEST.STATUS = 'S? KEEP existing Table Block, keep existing Inventory, keep existing ALTER_GUEST.Table_Number SEAT TABLE button ? allow to auto seat guest onto block tables but leave ALTER_RES, ALTER_GUEST.STATUS = 'S? until user confirm assignment via CONFIRM GROUP ASSIGMENT'
21482	Bug	SUBJECT: <i>SWNet - RCCL - GUEST SEARCH Specail request flag</i>	FIX: Fixed on system wrong flagging guest for special request
21497	Bug	SUBJECT: <i>SWNet - RCCL - EXPORT to Excel , PDF, Text not able to safe</i>	FIX: Fixed. Missing DLL.
21511	Bug	SUBJECT: <i>SWNet - RCCL - Table Status Panel / Group Reservation must show guests on table only</i>	FIX: Fixed on v67, where system only list guests that is seated on the table.
21523	Bug	SUBJECT: <i>SWNet - RCCL - GROUP MANAGEMENT - TABLES BLOCK not updating MemberList status in UI to AutoBlock</i>	FIX: Fixed on memberlist status from Unknown to AutoBlock
21550	Bug	SUBJECT: <i>SWNet - RCCL - INVENTORY SET UP is allowing to ad same AVAIL_TYPE muliple times</i>	FIX: Fixed on preventing duplicate timeslot being entered.

Summary

Total Record: 13

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SilverWhere

Release Notes

8.0.67.5 - 8.0.67.5

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.67.5 - 8.0.67.5 gives a summary of issues that have been resolved/new features in this version.

Release Date

17/02/2015

Distribution

Version 8.0.67.5 - 8.0.67.5 is available for download from FTP: Internal\Fidelio\SilverWhere\SW
NET\Versions\Version 8xx\

SilverWhere .Net

4 records

20645	Bug	SUBJECT: <i>SWNet - RCCL - WALK IN - Oversize Table by XX when drag Guest into Walk In Reservation</i>	FIX: Fixed. Issue causes by Walk in reservation system treated as normal reservation.
21293	Bug	SUBJECT: <i>SWNet - RCCL - SYSTEM CRASH when switching cruise</i>	FIX: Fixed on system crash when there's open tab. Causes by the message box.
21526	Bug	SUBJECT: <i>SWNet - RCCL - VIRTUAL GROUP not able to DELETE GROUP</i>	FIX: To delete virtual group in previous version, user need to select the first column in grid and an 'X' marker will appear and then only can proceed press the delete group button. However in this v8.0.67.5 onwards, the structure change whenever a user highlight a row in grid a 'Green Check' marker will appear indicates selected row to avoid confusion.
21533	Bug	SUBJECT: <i>SWNet - RCCL - VIRTUAL GROUP Book_date showin 1800 date Group Overview</i>	FIX: Fixed as requested Book Date as virtual group date created

Summary

Total Record: 4

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SilverWhere

Release Notes

8.0.67.6 - 8.0.67.6

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.67.6 - 8.0.67.6 gives a summary of issues that have been resolved/new features in this version.

Release Date

24/02/2015

Distribution

Version 8.0.67.6 - 8.0.67.6 is available for download from FTP: Internal\Fidelio\SilverWhere\SW
NET\Versions\Version 8xx\

SilverWhere .Net

1 record

19956	Bug	SUBJECT: <i>SWNet - RCCL - BUG - GROUP MANAGEMENT - SEATED COUNT vs. NOT SEATED shows incorrect figures</i>	FIX: Fixed the mis calculation Seated and Not Seated
		<i>Release: 8.0.67.6</i>	
		<i>Customer Ref: QC 2519</i>	

Summary

Total Record: 1

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SilverWhere

Release Notes

8.0.67.7 - 8.0.67.8

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.67.7 - 8.0.67.8 gives a summary of issues that have been resolved/new features in this version.

Release Date

26/02/2015

Distribution

Version 8.0.67.7 - 8.0.67.8 is available for download from FTP: Internal\Fidelio\SilverWhere\SW
NET\Versions\Version 8xx\

SilverWhere

1 record

21671 Bug
Release: 8.0.67.8
Customer Ref: **QC 5499**

SUBJECT:
SWNet - RCCL - RESERVATION not able to LINK table

FIX:
 Fixed on system calculation on link table

SilverWhere .Net

13 records

20646 Bug
Release: 8.0.67.8
Customer Ref: **QC5209**

SUBJECT:
SWNet - RCCL - PAST RESERVATION tab for selected GUEST in GUEST SEARCH shows all Reservation CANCELLED from all GUESTS

FIX:
 Fixed based on agreed suggestion
 1) Reservations where selected guest was the owner of the reservation
 2) Reservations where the selected guest joined a reservations but was not the owner

There should be a column in the grid to identify which of the two it is, owner or joiner. (Please refer to email for more information)

Icon of Key which mean Owner of the reservation

Icon of Blue Man mean Guest of the reservation/Associates

21428 Bug
Release: 8.0.67.8
Customer Ref:

SUBJECT:
SWNET - RCCL - GROUP MANAGMENT STATUS Group overview not getting updated when TABLES SEAT

FIX:
 Fixed on the column display wrong Status. Existing the Seated, Partial and Not Seat status are displaying based on calculation.

21484 Bug
Release: 8.0.67.8
Customer Ref: **QC 2371**

SUBJECT:
SWNet - RCCL - ROATION SET UP does not delete selected location

FIX:
 Fixed on system rotation code deletion error.

21526 Bug
Release: 8.0.67.8
Customer Ref:

SUBJECT:
SWNet - RCCL - VIRTUAL GROUP not able to DELETE GROUP

FIX:
 Fixed on system will not allow delete of virtual group if existing reservation in status E,S and I

21549 Bug
Release: 8.0.67.8
Customer Ref: **QC 2502**

SUBJECT:
SWNet - RCCL - CHECK IN LAYOUT not able to EXPAND TABLE - Index Error

FIX:
 Fixed on index error for table expand in restaurant layout

21567 Bug
Release: 8.0.67.8
Customer Ref:

SUBJECT:
SWNET SWMobile - RCCL - CHCK IN hidde dummy ALTER_RES record from CHECK IN panel

FIX:
 Fixed on client to exclude dummy group record from check in
 SWMobile have been removed the dummy reservation.

Please take in consideration when counting the total reservation count, it should exclude the dummy count.

21589 Bug
Release: 8.0.67.8
Customer Ref: **QC 5338**

SUBJECT:
SWNET - RCCL - AVAILIBILITY INFO show incorrect PAX count

FIX:
 Fixed on query to exclude guest which is status 'D'

21623 Bug
Release: 8.0.67.8
Customer Ref:

SUBJECT:
SWNet - RCCL - GROUP MANAGEMENT - TABLE SEAT button not updating ALTER_GUEST.TMP_TABLE_NUMBER

FIX:
 Fixed on system will not reset Alter_Guest.Tmp_Table_number to ZERO when Table Seat.

SilverWhere .Net

13 records

21656	Bug	SUBJECT: <i>SWNet - RCCL - GUEST SEARCH not updating to current selected curuise</i>	FIX: Fixed on system does not refresh guest list during change cruise.
21668	Bug	SUBJECT: <i>SWNet - RCCL - NEW RESERVATION main guest not updated to ALTER_GUEST.STATUS = E</i>	FIX: Fixed on system not able to update alter_guest into status E. System assigned new guest id to existing guest causing alter_guest not able to update properly.
21669	Bug	SUBJECT: <i>SWNet - RCCL - RESERVATION update is not releasing inventory</i>	FIX: Fixed on system will release old inventory when change timeslot. The original reservation is being overwritten by new time slot.
21670	Bug	SUBJECT: <i>SWNET - RCCL - RESERVATION not able to select FLEX TABLE TYPE</i>	FIX: Fixed on system not able to detect flex table inventory
21672	Bug	SUBJECT: <i>SWnet - RCCL - not able to launch start up with new created User_id - NET ERROR</i>	FIX: Fixed on system crashing. Adding in validation for new user.

SilverWhere DB Installer

1 record

21520	Bug	SUBJECT: <i>SWNet - RCCL - DB INSTALLER include SQLligh dlls</i>	FIX: Include config file and SQLite dll into db installer.
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SilverWhere Mobile

11 records

20367	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Special Request - CRUISE_ID removed from database once user set special request to 'DONE'</i>	FIX: 1. the datagrid yet to refreshed automatically after clicking the done, it is due to removed the auto refresh feature suspected the freeze issue. Enhanced the auto refresh feature 2. As default, blank = "Open", nevertheless, fixed the database during the save, to improve the consistency.
20948	Bug	SUBJECT: <i>Transfer and seat buttons dont work on Table properties</i>	FIX: Please refer to enhancement TTP 20732 SWMobile - RCCL - New Table Properties with Transfer, Unseat and Special Request (Add & Edit)
20973	Bug	SUBJECT: <i>SWMobile - RCCL - WAITERSTATION - TABLE tile BIRTHDAY button does not show birthday for SYSDATE</i>	FIX: FYI, as per initial design, the Birthday icon is refer to the guest' date of birth. Reverted according to Special Request --> BIRTHDAY.

Note: Applied to other form as well.

SilverWhere Mobile

11 records

20990	Bug	SUBJECT: <i>SWMOBILE - RCCL - RES_TIME not matching AVAIL_TIME</i>	FIX: Clarification - SWMOBILE - RCCL - RES_TIME not matching AVAIL_TIME Unable to simulate this defects.
21036	Bug	SUBJECT: <i>SWMobile - RCCL - CHECK IN LIST COUNTER not updating accordingly</i>	FIX: The Cancellation is excluded on Mobile. Fixed. Include the cancellation and the DB query should excluded the alter_guest status ('X','D','T','S')
21212	Bug	SUBJECT: <i>SWMobile - RCCL - Cancel of reservation not updated on mobile db</i>	<pre>SELECT res_date,alter_res.status,COUNT (*) FROM alter_guest, alter_res WHERE alter_res.cruise_id = 'QN2015-01-03' AND alter_res.res_id = alter_guest.res_id AND alter_res.res_day = 7 AND LOCATION_CODE = 'GRND' and alter_guest.STATUS NOT IN ('X','D','T','S') GROUP BY res_date, alter_res.status ORDER BY res_date</pre> QA, please test 2 scenarios 1. Full load, 2. Package size load.
21213	Bug	SUBJECT: <i>SWMobile - RCCL - Preassigned Table is not used when checking in guests</i>	FIX: Fixed, included back the Cancellation (status "X").
21252	Bug	SUBJECT: <i>SWMOBILE - RCCL- Different Counts shown in Informationtile vs. SQLlite DB</i>	FIX: Fixed Preassigned Table is not used when checking in guests.
21319	Bug	SUBJECT: <i>SWMobile - RCCL - LOCATION MAP - PROPERTIES fail to be display on certain tables on MAP</i>	FIX: Fixed Different Counts shown in Information tile vs. SQLlite DB.
21338	Bug	SUBJECT: <i>SWMobile - RCCL - Check in all guests but status shows as 'PARTIAL IN HOUSE' instead of 'IN HOUSE'</i>	FIX: Fixed LOCATION MAP - PROPERTIES fail to be display on certain tables on MAP.
21626	Bug	SUBJECT: <i>SilverServer - Mobile Updater not updating to latest release</i>	FIX: Fix SilverServer - Mobile Updater not updating to latest release.

Summary

Total Record: 26

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SilverWhere

Release Notes

8.0.67.7 - 8.0.68.0

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.67.7 - 8.0.68.0 gives a summary of issues that have been resolved/new features in this version.

Release Date

05/03/2015

Distribution

Version 8.0.67.7 - 8.0.68.0 is available for download from FTP: Internal\Fidelio\SilverWhere\SW
NET\Versions\Version 8xx\

SilverWhere

1 record

21706 Bug

Release: 8.0.67.9
Customer Ref:

SUBJECT:

SWNET- RCCL - ROTATION SETUP not able to apply new created Rotation code

FIX:

Fixed ROTATION SETUP not able to apply new created Rotation code

SilverWhere .Net

16 records

21443 Enhancement

Release: 8.0.67.9
Customer Ref: **QC 3430**

SUBJECT:

SWNet - RCCL - Enhancement edit inventory and ability of close web inventory

FIX:

New feature to edit inventory in Net version
Option can be find at System Maintenance -> Edit Inventory.
Currently v8.0.66.02 system only limited to basic editing inventory.

Enable edit inventory in .Net version and new option close inventory for web booking. New column added in ALTER_AVAIL.WEB_CLOSE, where value 0 is Open and 1 is closed. Once an inventory is being set as Close web inventory which can be configure in UI, this inventory will not be available in web booking.

Next version 8.0.67.0 will have more feature available

20646 Bug

Release: 8.0.67.8
Customer Ref: **QC5209**

SUBJECT:

SWNet - RCCL - PAST RESERVATION tab for selected GUEST in GUEST SEARCH shows all Reservation CANCELLED from all GUESTS

FIX:

Fixed based on agreed suggestion
1) Reservations where selected guest was the owner of the reservation
2) Reservations where the selected guest joined a reservations but was not the owner

There should be a column in the grid to identify which of the two it is, owner or joiner. (Please refer to email for more information)

Icon of Key which mean Owner of the reservation

Icon of Blue Man mean Guest of the reservation/Associates

21484 Bug

Release: 8.0.67.8
Customer Ref: **QC 2371**

SUBJECT:

SWNet - RCCL - ROTATION SET UP does not delete selected location

FIX:

Fixed on system rotation code deletion error.

21511 Bug

Release: 8.0.67.9
Customer Ref:

SUBJECT:

SWNet - RCCL - Table Status Panel / Group Reservation must show guests on table only

FIX:

Fixed on v67, where system only list guests that is seated on the table.

21543 Bug

Release: 8.0.67.9
Customer Ref:

SUBJECT:

SWNet - RCCL - GUEST SEARCH PRESENT RESERVATION not showing Guest reservation information

FIX:

Fixed GUEST SEARCH PRESENT RESERVATION not showing Guest reservation information

21549 Bug

Release: 8.0.67.8
Customer Ref: **QC 2502**

SUBJECT:

SWNet - RCCL - CHECK IN LAYOUT not able to EXPAND TABLE - Index Error

FIX:

Fixed on index error for table expand in restaurant layout

SilverWhere .Net

16 records

21567	Bug	SUBJECT: <i>SWNET SWMobile - RCCL - CHCK IN hidde dummy ALTER_RES record from CHECK IN panel</i>	FIX: Fixed on client to exclude dummy group record from check in SWMobile have been removed the dummy reservation.
21589	Bug	SUBJECT: <i>SWNET - RCCL - AVAILABILITY INFO show incorect PAX count</i>	FIX: Please take in consideration when counting the total reservation count, it should excluded the dummy count.
21623	Bug	SUBJECT: <i>SWNet - RCCL - GROUP MANAGEMENT - TABLE SEAT button not updating ALTER_GUEST.TMP_TABLE_NUMBER</i>	FIX: Fixed on query to exclude guest which is status 'D'
21656	Bug	SUBJECT: <i>SWNet - RCCL - GUEST SEARCH not updating to current selected curuise</i>	FIX: Fixed on system will not reset Alter_Guest.Tmp_Table_number to ZERO when Table Seat.
21668	Bug	SUBJECT: <i>SWNet - RCCL - NEW RESERVATION main guest not updated to ALTER_GUEST.STATUS = E</i>	FIX: Fixed on system does not refresh guest list during change cruise.
21669	Bug	SUBJECT: <i>SWNet - RCCL - RESERVATION update is not releasing inventory</i>	FIX: Fixed on system not able to update alter_guest into status E. System assigned new guest id to existing guest causing alter_guest not able to update properly.
21670	Bug	SUBJECT: <i>SWNET - RCCL - RESERVATION not able to select FLEX TABLE TYPE</i>	FIX: Fixed on system will release old inventory when change timeslot. The original reservation is being overwritten by new time slot.
21672	Bug	SUBJECT: <i>SWnet - RCCL - not able to launch start up with new created User_id - NET ERROR</i>	FIX: Fixed on system not able to detect flex table inventory
21696	Bug	SUBJECT: <i>SWNET - RCCL - New Reservation -VIP RESERVE OVER CAPACITY</i>	FIX: Fixed on system crashing. Adding in validation for new user.
21698	Bug	SUBJECT: <i>SWNET - RCCL - CHECK IN LAYOUT CLEAR TABLE not updating table colour</i>	FIX: Fixed - SWNET - RCCL - CHECK IN LAYOUT CLEAR TABLE not updating table colour Fixed on when user click on Clean Table button and set table color as CHECK IN COLOR.

SilverWhere DB Installer

3 records

SilverWhere DB Installer

3 records

21520	Bug	SUBJECT: <i>SWNet - RCCL - DB INSTALLER include SQLligh dlls</i>	FIX: Include config file and SQLite dll into db installer.
21690	Bug	SUBJECT: <i>SWDEVICES.DLL missing in APPLICATION_GROUP (Mobile=2) and (SilverServer=4)</i>	FIX: SWDevices.dll already populate according to group 2, SWMobile and group 4, SilverServer.
21703	Bug	SUBJECT: <i>SWNET - RCCL - DBInstaller not adding files to correct APPLICATION GROUP</i>	FIX: Fix - SWNET - RCCL - DbInstaller not adding files to correct APPLICATION GROUP DevExpress dll will populate to respective application group but not group 0

SilverWhere Mobile

12 records

20367	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Special Request - CRUISE_ID removed from database once user set special request to 'DONE'</i>	FIX: 1. thedatagrid yet to refreshed automatically after clicking the done, it is due to removed the auto refresh feature suspected the freeze issue. Enhanced the auto refresh feature
20414	Bug	SUBJECT: <i>SWNet Mobile - RCCL - Add New Reservation - Logic to place min guest based on different TABLE TOP is incorrect</i>	FIX: Add New Reservation - Logic to place min guest based on different TABLE TOP is incorrect.
20948	Bug	SUBJECT: <i>Transfer and seat buttons dont work on Table properties</i>	FIX: Please refer to enhancement TTP 20732 SWMobile - RCCL - New Table Properties with Transfer, Unseat and Special Request (Add & Edit)

SilverWhere Mobile

12 records

20956	Bug	SUBJECT: <i>SWMobile - RCCL - LOCATION MAP adding count of chairs</i>	FIX: Causes: The wrongly calculated of the total seated guest are based on :- 1. The Alter_Res passenger counter instead of Alter_Guest seated guest count. 2. Included all reservation status 3. Clean & Clear process yet process the partial check in reservation status Business Logic : Seated Guest Calculation Formula. 1. Count on Alter_Guest seated guest only 2. Exclude those reservation which marked as "F" - Finish 3. Clean & Clear process should mark the partial checkin reservation as "F" - Finish as well. Fix Notes: As per above business logic. Exception case: Reservation marked "ALONE" is treated as "Full Occupied"
20973	Bug	SUBJECT: <i>SWMobile - RCCL - WAITERSTATION - TABLE tile BIRTHDAY button does not show birthday for SYSDATE</i>	FIX: FYI, as per initial design, the Birthday icon is refer to the guest' date of birth. Reverted according to Special Request --> BIRTHDAY. Note: Applied to other form as well.
21036	Bug	SUBJECT: <i>SWMobile - RCCL - CHECK IN LIST COUNTER not updating accordingly</i>	FIX: The Cancellation is excluded on Mobile. Fixed. Include the cancellation and the DB query should excluded the alter_guest status ('X','D','T','S') SELECT res_date,alter_res.status, COUNT (*) FROM alter_guest, alter_res WHERE alter_res.cruise_id = 'QN2015-01-03' AND alter_res.res_id = alter_guest.res_id AND alter_res.res_day = 7 AND LOCATION_CODE = 'GRND' and alter_guest.STATUS NOT IN ('X','D','T','S') GROUP BY res_date, alter_res.status ORDER BY res_date QA, please test 2 scenarios 1. Full load, 2. Package size load.
21212	Bug	SUBJECT: <i>SWMobile - RCCL - Cancel of reservation not updated on mobile db</i>	FIX: Fixed, included back the Cancellation (status "X").

SilverWhere Mobile

12 records

21213	Bug	SUBJECT: <i>SWMobile - RCCL - Preassigned Table is not used when checking in guests</i>	FIX: Fixed Preassigned Table is not used when checking in guests.
21252	Bug	SUBJECT: <i>SWMOBILE - RCCL- Different Counts shown in Informationtile vs. SQLite DB</i>	FIX: Fixed Different Counts shown in Information tile vs. SQLite DB.
21319	Bug	SUBJECT: <i>SWMobile - RCCL - LOCATION MAP - PROPERTIES fail to be display on certain tables on MAP</i>	FIX: Fixed LOCATION MAP - PROPERTIES fail to be display on certain tables on MAP.
21338	Bug	SUBJECT: <i>SWMobile - RCCL - Check in all guests but status shows as 'PARTIAL IN HOUSE' instead of 'IN HOUSE'</i>	FIX: Check in all guests but status shows as 'PARTIAL IN HOUSE' instead of 'IN HOUSE'.
21626	Bug	SUBJECT: <i>SilverServer - Mobile Updater not updating to latest release</i>	FIX: Fix SilverServer - Mobile Updater not updating to latest release.

Summary

Total Record: 32

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SilverWhere

Release Notes

8.0.67.9 - 8.0.67.9

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

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Release Date

04/03/2015

Distribution

Version 8.0.67.9 - 8.0.67.9 is available for download from FTP: Internal\Fidelio\SilverWhere\SW
NET\Versions\Version 8xx\

SilverWhere

1 record

21706 Bug

Release: 8.0.67.9
Customer Ref:

SUBJECT:

SWNET- RCCL - ROTATION SETUP not able to apply new created Rotation code

FIX:

Fixed ROTATION SETUP not able to apply new created Rotation code

SilverWhere .Net

5 records

21443 Enhancement

Release: 8.0.67.9
Customer Ref: QC 3430

SUBJECT:

SWNet - RCCL - Enhancement edit inventory and ability of close web inventory

FIX:

New feature to edit inventory in Net version
Option can be find at System Maintenance -> Edit Inventory.
Currently v8.0.66.02 system only limited to basic editing inventory.

Enable edit inventory in .Net version and new option close inventory for web booking. New column added in ALTER_AVAIL.WEB_CLOSE, where value 0 is Open and 1 is closed. Once an inventory is being set as Close web inventory which can be configure in UI, this inventory will not be available in web booking.

Next version 8.0.67.0 will have more feature available

21511 Bug

Release: 8.0.67.9
Customer Ref:

SUBJECT:

SWNet - RCCL - Table Status Panel / Group Reservation must show guests on table only

FIX:

Fixed on v67, where system only list guests that is seated on the table.

21543 Bug

Release: 8.0.67.9
Customer Ref: QC 5339

SUBJECT:

SWNet - RCCL - GUEST SEARCH PRESENT RESERVATION not showing Guest reservation information

FIX:

Fixed GUEST SEARCH PRESENT RESERVATION not showing Guest reservation information

21670 Bug

Release: 8.0.67.9
Customer Ref: QC 5494, QC 5495

SUBJECT:

SWNET - RCCL - RESERVATION not able to select FLEX TABLE TYPE

FIX:

Fixed on system not able to detect flex table inventory

21696 Bug

Release: 8.0.67.9
Customer Ref: QC 5629

SUBJECT:

SWNET - RCCL - New Reservation -VIP RESERVE OVER CAPACITY

FIX:

Fixed New Reservation -VIP RESERVE OVER CAPACITY

SilverWhere DB Installer

1 record

21703 Bug

Release: 8.0.67.9
Customer Ref:

SUBJECT:

SWNET - RCCL - DBInstaller not adding files to correct APPLICATION GROUP

FIX:

Fix - SWNET - RCCL - DbInstaller not adding files to correct APPLICATION GROUP
DevExpress dll will populate to respective application group but not group 0

Summary

Total Record: 7

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SilverWhere

Release Notes

8.0.69.0 - 8.0.69.0

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INTRODUCTION TO RELEASE NOTES

About the Release Notes

This edition of Release Notes describes the Release 8.0.69.0 - 8.0.69.0 gives a summary of issues that have been resolved/new features in this version.

Release Date

06/03/2015

Distribution

Version 8.0.69.0 - 8.0.69.0 is available for download from FTP: Internal\Fidelio\SilverWhere\SW
NET\Versions\Version 8xx\

SilverWhere .Net

3 records

21670	Bug	SUBJECT: <i>SWNET - RCCL - RESERVATION not able to select FLEX TABLE TYPE</i>	FIX: Fixed on system not able to detect flex table inventory
21700	Bug	SUBJECT: <i>SWNet - RCCL - LAYOUT SAVER - APPLY to GRID does not save choosen columns for user</i>	FIX: Fixed - SWNet - RCCL - LAYOUT SAVER - APPLY to GRID does not save choosen columns for user Fixed. System is able to save grid by click on APPLY TO GRID after user add or remove column from ALL RESERVATION FOR CRUISE, TODAYS RES, TODAYS SPECIAL REQUEST, AVAILABILITY.
21749	Bug	SUBJECT: <i>SWNET - RCCL - Inventory Edit - Availability being adjusted along when edit VIP, SHIP, Groups, Manager's column</i>	FIX: Fixed on system wrong calcuation on Capacity when adjusting Reserves

Summary

Total Record: 3

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SilverWhere

Release Notes

8.0.69.0 - 8.0.69.0

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SilverWhere .Net

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Summary

Total Record: 3

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SilverWhere

Release Notes

8.0.71.0 - 8.0.71.0

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INTRODUCTION TO RELEASE NOTES

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Release Date

5/15/2015

Distribution

Version 8.0.71.0 - 8.0.71.0 is available for download from FTP: Internal\Fidelio\SilverWhere\SW
NET\Versions\Version 8xx\

Silver Server

1 record

21815	Bug	SUBJECT: <i>SilverServer - RCCL CLEAN CLEAR table is not updating ALTER_GUEST.STATUS</i>	FIX: Fixed for clean and clear table will update the ALTER_GUEST.STATUS in silver server
<i>Release:</i>	8.0.71.0		
<i>Customer</i>	TP22329, TPP 22337, TPP22338		

SilverWhere .Net

18 records

20073	Bug	SUBJECT: <i>SWNet - RCCL - RESERVATION - Provide ability to LINK TABLE TYPE to accommodate the Guest count</i>	FIX: Fixed to provide ability to LINK TABLE TYPE to accommodate the Guest count when user oversize a table during create reservation.
<i>Release:</i>	8.0.71.0		
<i>Customer</i>			
21033	Bug	SUBJECT: <i>SWNET - RCCL - Index Error when adjusten Inventory in Availability Information panel</i>	FIX: Fixed for Index Error when adjustment Inventory in Availability Information panel
<i>Release:</i>	8.0.71.0		
<i>Customer</i>			
21037	Bug	SUBJECT: <i>SWNET - RCCL - ALL RESERVATION FOR CRUISE and TODAY passenger column display issue</i>	FIX: Fixed passenger column display issue on Tab All Reservation for Cruise and Tab All Reservation for Today.
<i>Release:</i>	8.0.71.0		
<i>Customer</i>			
21063	Bug	SUBJECT: <i>SWNet - INVENTORY not displayed correct amount of AVAILABLE in ALTERNATIVE AVAILABILITY Panel</i>	FIX: Fixed for inventory does not displayed correct amount of AVAILABLE in ALTERNATIVE AVAILABILITY Panel.
<i>Release:</i>	8.0.71.0		
<i>Customer</i>			
21303	Bug	SUBJECT: <i>SWNet - RCCL - Silverwhere throws error when user Seat Guest (Total Guest) < Min Guest (ALTER_DAY) on table</i>	FIX: Fixed Silverwhere throws error when user Seat Guest (Total Guest) < Min Guest (ALTER_DAY) on table
<i>Release:</i>	8.0.71.0		
<i>Customer</i>			
21771	Bug	SUBJECT: <i>SWNET - RCCL - ALTERNATE AVAILIBILTY grid not refreshing properly after creating new reservation</i>	FIX: Fixed for availability grid is updating correctly right away when updating, cancelling, new reservation getting processed
<i>Release:</i>	8.0.71.0		
<i>Customer</i>	QC 5727, QC 4851		
21791	Bug	SUBJECT: <i>SWNet - RCCL - UPDATE RESERVATION is not updating FLEX Inventory correctly</i>	FIX: Fixed for update reservation with FLEX inventory is updated correctly.
<i>Release:</i>	8.0.71.0		
<i>Customer</i>			
21818	Bug	SUBJECT: <i>SWNET - RCCL - UPDATING RES removing guest from existing reservation set ALTER_RES.SPMS_GUEST_ID and ALTER_GUEST.OWNER_ID = 0</i>	FIX: Fixed update reservation from existing reservation set ALTER_RES.SPMS_GUEST_ID and ALTER_GUEST.OWNER_ID=0.
<i>Release:</i>	8.0.71.0		
<i>Customer</i>			
21819	Bug	SUBJECT: <i>SWMOBILE - UPDATE reservation not considering MIN/MAX capacity of table</i>	FIX: Fixed update reservation does not check min/max capacity allowed.
<i>Release:</i>	8.0.71.0		
<i>Customer</i>			
22148	Bug	SUBJECT: <i>SWNET - RCCL - EDIT INVENTORY -Alternate Availability screen for current cruise display blank screen after user choose date from date picker</i>	FIX: Fixed for 'Inventory Edit' where Alternate Availability screen for current cruise displayed accordingly after user choose date from date picker
<i>Release:</i>	8.0.71.0		
<i>Customer</i>			

SilverWhere .Net

18 records

22186	Bug	SUBJECT: <i>SWNet - RCCL - GROUP OVERVIEW guest not showing in member list</i>	FIX: Fixed GROUP OVERVIEW guest not showing in member list
22204	Bug	SUBJECT: <i>SWNET-RCCL - GROUP MANAGEMENT LAYOUT table color not updating correctly when UNBLOCK table</i>	FIX: Fixed GROUP MANAGEMENT LAYOUT table color not updating correctly when UNBLOCK table.
22215	Bug	SUBJECT: <i>SWNet - RCCL - Change 0/0 to N/A when the avail_id does not exist in DB</i>	FIX: Fixed the availability grid view for change from 0/0 to N/A when the avail_id does not exist in Database.
22270	Bug	SUBJECT: <i>SWNet - RCCL - RESERVATION - Edit reservation from regular table to Flex table(Which no availability) for the flex table cause the Alter_flex_ID = 0, Alter_avail_flex.assign & Alter_avail.assisgn count is not update</i>	FIX: Fixed Edit reservation from regular table to Flex table(Which no availability) for the flex table cause the Alter_flex_ID = 0, Alter_avail_flex.assign and Alter_avail.assign count is not update.
22288	Bug	SUBJECT: <i>SWNet - RCCL - AVAILABILITY Panel adding inventory sets timeslots for other days to N/A on Grid</i>	FIX: Fixed editing inventory will cause other cruise days to display N/A on grid.
22313	Bug	SUBJECT: <i>RCCL - SWNET - NEW RESERVATION not able to create reservation for Product set up as BOOK_BY = GUEST</i>	FIX: Added functionality in SW NET to allow user create new reservation for product setup as BOOK_BY='GUEST'.
22322	Bug	SUBJECT: <i>SWNet - RCCL - APP CRASH while Launch Application 'An argument cant be empty' exception error</i>	FIX: Fixed APP CRASH while Launch Application 'An argument cant be empty' exception error
22337	Bug	SUBJECT: <i>SWNET - RCCL - time_cleaned was not updated when user press cleaned</i>	FIX: Fixed time_cleaned was not updated when user press cleaned

SilverWhere General

1 record

22329	Bug	SUBJECT: <i>WebSevice - RCCL - Update web service to pass the NULL for Time_cleared and Time_cleaned field instead of sysdate</i>	FIX: Fixed web service to pass the NULL for Time_cleared and Time_cleaned field instead of sysdate
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SilverWhere Mobile

6 records

22243	Bug	SUBJECT: <i>SWMobile - RCCL - UPDATING RES removing guest from existing reservation set ALTER_GUEST.OWNER_ID = 0 and Alter_guest & alter_res.user_id_created = blank</i>	FIX: Fixed delete guest from existing reservation set ALTER_GUEST.OWNER_ID=0 and empty data updated in ALTER_GUEST.USERID_CREATED and ALTER_RES.USERID_CREATED.
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SilverWhere Mobile

6 records

22338	Bug	SUBJECT: <i>SWMOBILE - RCCL- date is update to incorrect date and time when seated</i>	FIX: Fixed date is update to incorrect date and time when seated
22360	Bug	SUBJECT: <i>SWMOBILE - RCCL- not able to click table after seat guest in BISTRO</i>	FIX: Fixed not able to click table after seat guest in BISTRO
22384	Bug	SUBJECT: <i>SWMOBILE - RCCL - ALTER_RES.GROUP_ID being updated in normal reservation eventhough reservation not belong to group</i>	FIX: ALTER_RES.GROUP_ID being updated in normal reservation eventhough reservation not belong to group.
22387	Bug	SUBJECT: <i>SWMOBILE - RCCL - Guest with ALTER_GUEST.STATUS='D' will updated to 'E' when user add travel with on existing reservation</i>	FIX: Fixed guest with ALTER_GUEST.STATUS='D' will updated to 'E' when user add travel with on existing reservation.
22405	Bug	SUBJECT: <i>SWNET - SWMOBILE - Add New Reservation to include reservation for product setup as BOOK_BY = GUEST</i>	FIX: Added functionality in SW MOBILE to allow user create new reservation for product setup as BOOK_BY='GUEST'.

Summary

Total Record: 26

Oracle® Hospitality Cruise SW Silverwhere
Release Notes
Release 8.0.71.24

July 2015

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Preface

Oracle Hospitality Cruise SW Silverwhere provides an easy, straightforward approach to managing guest dining table assignments, restaurant reservations and inventory management. This system allows users quick schedules guests into dining room, seating and table based on demographics and preferences. It can be configured to manage fixed mealtimes, open seating and alternative dining venues.

The new features added are Oracle Hospitality Cruise SW Mobile and Oracle Hospitality Cruise SW Silver Server which are both available on tablet devices.

Oracle Hospitality Cruise SW Mobile gives host and hostess the feature to seat guests using a touch-screen device. The host can use this system to maintain guest dining assignments such as add new reservation, walk in reservation and guest special request with real time response. Additionally, dining room layout map overview provides a graphical view of table statuses with seated guest across the restaurant allows easier maintenance when it comes to managing tables and guests.

Oracle Hospitality Cruise SW Silver Server is specific for servers to maintain individual station by monitoring tables with seated guests with special requests using a touch-screen device. The easy-to-use and flexible interface provides all necessary guest information that are currently seated on the tables within that station.

Audience

This document is intended for project managers, application specialist and users of Oracle Hospitality Cruise SW Silverwhere.

Important Information

This edition of Release Notes describes the Release 8.0.71.24 for Oracle Hospitality SW Silverwhere gives a summary of issues that have been resolved or new features in this version.

Customer Support

To contact Fidelio Cruise Customer Support, access Customer Login at Fidelio Cruise website. URL: <http://www.fideliocruise.com/>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Revision History

Date	Description of Change
July 27, 2015	<ul style="list-style-type: none">• Initial publication.

1 Installation and Upgrade

Upgrade Instructions:

A. General Upgrade

- Download the latest program files from FTP release folder
- Copy all program files from folder SWNET_8.0.XX.0 OR and paste into application folder.
/FIDELIO CRUISE/Silverwhere
/FIDELIO CRUISE GMBH/Fidelio SilverWhere Mobile
/FIDELIO CRUISE GMBH/Fidelio SilverServer Mobile
- Run database upgrade with SWDatabaseInstaller release 8.0.XX.0 with SYSTEM user
- Open SilverwhereNet.exe and login into Oracle Hospitality Cruise SW Silverwhere.
- Go to System Maintenance Mobile Application. Select Group Updater, Thick Client, Mobile Client and Lite Client from drop down list, then click Publish. Note Group Updater has to be published first.
- Oracle Hospitality Cruise SW Silverwhere - Silverwhere Client will check if application version is different as current version specified in lookup table, if yes, user must upgrade to newer version on the server.
- Oracle Hospitality Cruise SW Mobile – Mobile updater service is started and active. Before publish application files for Mobile, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the mobile client application files from group mobile client.
- Oracle Hospitality Cruise SW Silver Server – Silver Server updater service is started and active. Before publish application files for Silver Server, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the silver server application files from group lite client.

B. Web Service Upgrade

- Download the latest web service files from FTP release folder
- Copy WebService files (SWWebserviceLibrary.dll) from SWNET_8.0.XX.0 OR release folder and paste it into WebService folder for Silverwhere Mobile and Silver Server releted WebServices
- Refresh Application pools and ensure WebService is up and running.

2 Features and Updates

This chapter describes the features and changes included in this release.

Product	TTPID	Description

3 Resolved Issues

This chapter describes the resolved issues included in this release.

Product	TTPID	Description
SilverWhere .Net	19290	Fixed overbook and all availability being used progress bar display same percentage.
SilverWhere .Net	19824	Fixed cancel reservation did not release inventory.
SilverWhere .Net	19940	Clear the information except Availability after user click on RESET RESERVATION.
SilverWhere .Net	20107	Fixed Lock Group is locking Auto Blocking process if User selects multiple Groups at same time for group management
SilverWhere .Net	20937	Fixed when sending a page while today's layout is selected, the page form will disappears when move the mouse to the layout.
SilverWhere .Net	21058	Fixed Availability Information Panel displays date 01/01/1800.
SilverWhere .Net	21059	Fixed on the passenger count is changing when user navigate through the reservation records.
SilverWhere .Net	21062	Fixed when recalculating inventory via the SWclient it updates all records all the time.
SilverWhere .Net	21164	Fixed data updated wrongly if user select multiple tables from table recommendation during seat guest process.
SilverWhere .Net	21223	Fixed ALL RESERVATION FOR CRUISE shows incorrect count of results
SilverWhere .Net	21228	Fixed FIT refresh button does not hold pre-selected settings.
SilverWhere .Net	21291	Fixed CHECK IN LAYOUT disappears when checking in guest
SilverWhere .Net	21298	Fixed guest reservation details not displayed in quick check in panel.
SilverWhere .Net	21482	Fixed GUEST SEARCH Special request flag issue.
SilverWhere .Net	21499	Fixed partial check in reservation is not successful.
SilverWhere .Net	21549	Fixed on index error for table expand in restaurant layout
SilverWhere .Net	21650	Fixed FIT ASSIGNMENT not updating GUEST LINKED column in GUEST SEARCH present reservation.
SilverWhere .Net	21705	Fixed VIP designator failed to display in virtual group guest search and guest info panel.
SilverWhere .Net	21807	Fixed update reservation cause duplicate primary guest.
SilverWhere .Net	21952	Fixed Other reservation will be move to "Done" list if one of the reservation selected unseat from the share table
SilverWhere .Net	21955	Fixed ALTER_RES.STATUS not updating accordingly after user seat guest in Link Tables.
SilverWhere .Net	21983	Fixed Check In Screen - Icons for Clear / Clean / Close / Freeze Table missing.
SilverWhere .Net	21985	Fixed switching between Ships does not reload restaurant data.

Product	TTPID	Description
SilverWhere .Net	22082	Fixed Edit Inventory throws error message after user had switched the cruise.
SilverWhere .Net	22149	Fixed color indicator for availability missing after using filters.
SilverWhere .Net	22153	Fixed Check in Late guest are seated to wrong table or not found under seated listed
SilverWhere .Net	22167	Fixed TABLE STATUS is displaying duplicate total guest seated on selected table.
SilverWhere .Net	22202	Fixed data in Availability is not change when use keyboard arrow key.
SilverWhere .Net	22272	Fixed RECALCULATE INVENTORY not updating ALTER_AVAIL_ASSIGNED for FLEX Inventory
SilverWhere .Net	22273	Added PASSENGER.FLEX_SEATING to GUEST INFO and QUICK CHECK IN panel and on Guest tile on SWMobile.
SilverWhere .Net	22323	New Reservation should leave button "Finalize Reservation" active until user completed new reservation process.
SilverWhere .Net	22324	Fixed EDIT INVENTORY not able to add new inventory type for ALTER_PRODUCT = GUESTS.
SilverWhere .Net	22334	Add CRUISE_ID to create unique reference on virtual group member list.
SilverWhere .Net	22370	Fixed New reservation for flex table with oversat message prompt and the booked count and Pax count not match.
SilverWhere .Net	22373	Fixed Warning message pop out when user try to click 'Finalize Reservation' for walk in process
SilverWhere .Net	22467	Fixed unable to enter two digits in availability column.
SilverWhere .Net	22506	Fixed AVAILABILITY GRID shows duplicates when adjusting Inventory in EDIT INVENTORY screen
SilverWhere .Net	22513	Fixed user unable to edit inventory for new added locations.
SilverWhere .Net	22515	Fixed user are not able to select new created LOCATION from restaurant overview drop down list.
SilverWhere .Net	22548	Fixed error notification pop up to user when select "Alternative Availability Maintenance"
SilverWhere .Net	22556	Fixed seat issue when use Quick check in
SilverWhere .Net	22557	Fixed missing guest data in ALTER_GUEST when user add new reservation for new created location.
SilverWhere .Net	22560	Fixed GROUP MANAGEMENT Allocation/Actual Count VS Estimation Count
SilverWhere .Net	22563	Fixed Mouse Click issue when check in guest and table status info
SilverWhere .Net	22582	Fixed seat guest and reservation for today issue for link table.
SilverWhere .Net	22610	Fixed message box is keep prompt to user when user edit the inventory

Product	TTPID	Description
SilverWhere .Net	22616	Fixed database was not updated data accordingly when user use send page or beep guest
SilverWhere .Net	22620	Fixed modify rotation code in virtual group fail to be updated correctly in database.
SilverWhere .Net	22653	Added back broken code on system did not prompt message when primary guest does not exists in current cruise.
SilverWhere .Net	22654	Fixed special request is categorized and store in Special request's sub menu
SilverWhere .Net	22663	Fixed Special Request Form wording is misleading/missing title for the form.
SilverWhere .Net	22676	Fixed bugs found when user assign DVIP or remove DVIP.
SilverWhere .Net	22719	Fixed incorrect Special Request Count
SilverWhere .Net	22728	Fixed missing functionality to unseat all guest from map layout
SilverWhere .Net	22776	Fixed update reservation from wait list will change the record to due in list.
SilverWhere .Net	22784	Fixed WALK IN without seating guest sets ALTER_RES.STATUS='E' instead of 'B' (In queue/waitlist).
SilverWhere .Net	22787	Fixed unlock assignment and not seated issue for group management.
SilverWhere .Net	22790	Fixed not able to seat guest when the done and cancelled tab is open
SilverWhere .Net	22804	Fixed finalize reservation and cancel reservation button disabled when user modify reservation table type.
SilverWhere .Net	22812	Fixed to synchronize the field in table properties for general and group management.
SilverWhere .Net	22832	Fixed cancel link reservation is not releasing inventory accordingly.
SilverWhere .Net	22834	Fixed not able to release LINKED child record
SilverWhere .Net	22841	Fixed system throws exception error when user select date from calendar that does not fall within cruise period.
SilverWhere .Net	22846	Fixed system throws unhandled exception error when user clicks or adjust columns on member list data grid.
SilverWhere .Net	22851	Fixed New Reservation with pre-assigned table number does not appear in DUE IN TAB.
SilverWhere .Net	22866	Fixed layout map crashes when user double click on table actions Clear or Clean Table.
SilverWhere .Net	22880	Fixed bump up and bump down is not working
SilverWhere .Net	22888	Fixed FIT assignment is creating reservation for non-selected guest.
SilverWhere .Net	22914	Fixed GROUP MANAGEMENT Tables Block throws error message when rotation_confirm=N

Product	TTPID	Description
SilverWhere .Net	22979	Fixed duplicate guest count displays in reservation panel on link reservation function.
SilverWhere DB Installer	21050	Drop unused table that should not exists in BKSTG_DINING DB.
SilverWhere DB Installer	21969	Fixed to include GRANT SELECT on SEC, PPP, PPN FIDELIO tables in DB Installer.
SilverWhere DB Installer	22651	Added new index ALTER_RES_I07 to improve WebService performance.
SilverWhere Mobile	20229	Fixed wrong message displayed when click "NO" at cancel reservation message box.
SilverWhere Mobile	21051	Fixed screen touch up and spelling mistake.
SilverWhere Mobile	21082	Fixed location map - clear & clean will set table to status = 'O' (GREEN)
SilverWhere Mobile	21513	Fixed Close Table with comments where no keyboard shown in SWMobile
SilverWhere Mobile	21805	Fixed edit reservation details not being updated in ALTER_RES.COMMENTS when user tap Accept Changes button.
SilverWhere Mobile	21865	Fixed Open Reservation via CHECK IN WITH RESERVATION does not select PRIMARY GUEST in the check in flow
SilverWhere Mobile	22035	Fixed tap to download or wait counting down 60 sec for auto load newer version doesn't work.
SilverWhere Mobile	22379	Fixed ALTER_GUEST data gets overwrite when user update existing reservation.
SilverWhere Mobile	22456	Fixed modify reservation will update column ALTER_RES.USERID_CREATED to empty.
SilverWhere Mobile	22677	Fixed The Option for the table location only display 'NONE'
SilverWhere Mobile	22691	Fixed Request to add additional checking for different versions found in SILVER SERVER AND SWMOBILE
SilverWhere Mobile	22873	Fixed modify reservation by adding guest shouldn't stop hostess from finalizing reservation for WALKIN.
SilverWhere Mobile	22881	Fixed alter_res.user_id_updated data remained when hostess change due in guest to waitlist.

4 Known Issues

This chapter describes high severity bugs or known issue and its workaround.

Product	TTPID	Description

Oracle® Hospitality Cruise SW Silverwhere
Release Notes
Release 8.0.72.0

August 2015

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Preface

Oracle Hospitality Cruise SW Silverwhere provides an easy, straightforward approach to managing guest dining table assignments, restaurant reservations and inventory management. This system allows users quick schedules guests into dining room, seating and table based on demographics and preferences. It can be configured to manage fixed mealtimes, open seating and alternative dining venues.

The new features added are Oracle Hospitality Cruise SW Mobile and Oracle Hospitality Cruise SW Silver Server which are both available on tablet devices.

Oracle Hospitality Cruise SW Mobile gives host and hostess the feature to seat guests using a touch-screen device. The host can use this system to maintain guest dining assignments such as add new reservation, walk in reservation and guest special request with real time response. Additionally, dining room layout map overview provides a graphical view of table statuses with seated guest across the restaurant allows easier maintenance when it comes to managing tables and guests.

Oracle Hospitality Cruise SW Silver Server is specific for servers to maintain individual station by monitoring tables with seated guests with special requests using a touch-screen device. The easy-to-use and flexible interface provides all necessary guest information that are currently seated on the tables within that station.

Audience

This document is intended for project managers, application specialist and users of Oracle Hospitality Cruise SW Silverwhere.

Important Information

This edition of Release Notes describes the Release 8.0.72.0 for Oracle Hospitality SW Silverwhere gives a summary of issues that have been resolved or new features in this version.

Customer Support

To contact Fidelio Cruise Customer Support, access Customer Login at Fidelio Cruise website. URL: <http://www.fideliocruise.com/>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Revision History

Date	Description of Change
Aug 25, 2015	<ul style="list-style-type: none">• Initial publication.

1 Installation and Upgrade

Upgrade Instructions:

A. General Upgrade

- Download the latest program files from FTP release folder
- Copy all program files from folder SWNET_8.0.XX.0 OR and paste into application folder.
/FIDELIO CRUISE/Silverwhere
/FIDELIO CRUISE GMBH/Fidelio SilverWhere Mobile
/FIDELIO CRUISE GMBH/Fidelio SilverServer Mobile
- Run database upgrade with SWDatabaseInstaller release 8.0.XX.0 with SYSTEM user
- Open SilverwhereNet.exe and login into Oracle Hospitality Cruise SW Silverwhere.
- Go to System Maintenance Mobile Application. Select Group Updater, Thick Client, Mobile Client and Lite Client from drop down list, then click Publish. Note Group Updater has to be published first.
- Oracle Hospitality Cruise SW Silverwhere - Silverwhere Client will check if application version is different as current version specified in lookup table, if yes, user must upgrade to newer version on the server.
- Oracle Hospitality Cruise SW Mobile – Mobile updater service is started and active. Before publish application files for Mobile, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the mobile client application files from group mobile client.
- Oracle Hospitality Cruise SW Silver Server – Silver Server updater service is started and active. Before publish application files for Silver Server, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the silver server application files from group lite client.

B. Web Service Upgrade

- Download the latest web service files from FTP release folder
- Copy WebService files (SWWebserviceLibrary.dll) from SWNET_8.0.XX.0 OR release folder and paste it into WebService folder for Silverwhere Mobile and Silver Server releted WebServices
- Refresh Application pools and ensure WebService is up and running.

2 Features and Updates

This chapter describes the features and changes included in this release.

Product	TTPID	Description
SilverWhere .Net	22273	Added PASSENGER.FLEX_SEATING to GUEST INFO and QUICK CHECK IN panel and on Guest tile on SWMobile.
SilverWhere DB Installer	22651	Added new index ALTER_RES_I07 to improve WebService performance.
SilverWhere	22950	Fixed to hide the menu Options below Onboard Reservations and Alternative Maintenance.

3 Resolved Issues

This chapter describes the resolved issues included in this release.

Product	TTPID	Description
SilverWhere	23147	Fixed special request cannot be entered via VB6.
SilverWhere .Net	19290	Fixed to display the percentage of progress bar according to the inventory availability.
SilverWhere .Net	19824	Fixed cancel reservation did not release inventory.
SilverWhere .Net	19940	Clear the information except Availability after user click on RESET RESERVATION.
SilverWhere .Net	20107	Fixed Lock Group is locking Auto Blocking process if User selects multiple Groups at same time for group management
SilverWhere .Net	20937	Fixed page guest form lost focus from layout screen.
SilverWhere .Net	21058	Fixed Availability Information Panel displays date 01/01/1800.
SilverWhere .Net	21059	Fixed passenger count changes when user navigate through the reservation records.
SilverWhere .Net	21062	Fixed when recalculating inventory via SWNet it updates all records all the time.
SilverWhere .Net	21164	Fixed data updated wrongly if user select multiple tables from table recommendation during seat guest process.
SilverWhere .Net	21223	Fixed ALL RESERVATION FOR CRUISE shows incorrect count of results
SilverWhere .Net	21228	Fixed FIT refresh button does not hold pre-selected settings.
SilverWhere .Net	21291	Fixed CHECK IN LAYOUT disappears when check in guest
SilverWhere .Net	21298	Fixed guest reservation details not displayed in quick check in panel.
SilverWhere .Net	21482	Fixed GUEST SEARCH Special request flag issue.
SilverWhere .Net	21499	Fixed partial check in reservation is not successful.
SilverWhere .Net	21549	Fixed on index error for table expand in restaurant layout
SilverWhere .Net	21650	Fixed FIT ASSIGNMENT not updating GUEST LINKED column in GUEST SEARCH present reservation.
SilverWhere .Net	21705	Fixed VIP designator failed to display in virtual group guest search and guest info panel.
SilverWhere .Net	21807	Fixed update reservation causes duplication of primary guest.
SilverWhere .Net	21952	Fixed to update the alter_res.status correctly when unseat partial guest from share table.

Product	TTPID	Description
SilverWhere .Net	21955	Fixed ALTER_RES.STATUS not updating accordingly after user seat guest in Link Tables.
SilverWhere .Net	21983	Fixed missing icons on Clear/Clean/Close/Freeze in Check In Screen.
SilverWhere .Net	21985	Fixed switching between Ships does not reload restaurant data.
SilverWhere .Net	22082	Fixed Edit Inventory throws error message after user had switched the cruise.
SilverWhere .Net	22149	Fixed color indicator for availability missing after using filters.
SilverWhere .Net	22153	Fixed to ensure late in guest able to seat in same table and display seated guest in check in seated list.
SilverWhere .Net	22167	Fixed duplicate guest tile displays in table status panel.
SilverWhere .Net	22202	Fixed data in Availability is not change when use keyboard arrow key.
SilverWhere .Net	22272	Fixed RECALCULATE INVENTORY not updating ALTER_AVAIL.ASSIGNED for FLEX Inventory.
SilverWhere .Net	22323	New Reservation should leave button "Finalize Reservation" active until user completed new reservation process.
SilverWhere .Net	22324	Fixed unable to add new inventory type for ALTER_PRODUCT = GUESTS.
SilverWhere .Net	22334	Add CRUISE_ID to create unique reference on virtual group member list.
SilverWhere .Net	22370	Fixed to display notification message when user create flex reservation where guest count is more than inventory availability.
SilverWhere .Net	22373	Fixed to disable the 'Finalize Reservation' button when user proceed the WALK IN function.
SilverWhere .Net	22467	Fixed unable to enter two digits in availability column.
SilverWhere .Net	22506	Fixed AVAILABILITY GRID shows duplicates records when user adjusted the inventory in EDIT INVENTORY screen.
SilverWhere .Net	22513	Fixed user unable to edit inventory for new added locations.
SilverWhere .Net	22515	Fixed user are not able to select new created LOCATION from restaurant overview drop down list.
SilverWhere .Net	22548	Fixed error notification pop up message when user select "Alternative Availability Maintenance".
SilverWhere .Net	22556	Fixed seat issue when use quick check in.
SilverWhere .Net	22557	Fixed missing guest data in ALTER_GUEST when user add new reservation for new created location.
SilverWhere .Net	22560	Added new feature for group management Allocation/Actual Count Vs Estimation Count.

Product	TTPID	Description
SilverWhere .Net	22563	Fixed table status and table properties fail to be display due to mouse click issue.
SilverWhere .Net	22582	Fixed link table issue in ALL RESERVATION FOR TODAY and ALL RESERVATION FOR CRUISE.
SilverWhere .Net	22610	Fixed to allow user key in more than 2 digits for inventory count to update inventory availability.
SilverWhere .Net	22616	Fixed data not updated accordingly when user use send page or beep guest.
SilverWhere .Net	22620	Fixed modify rotation code in virtual group fail to be updated correctly in database.
SilverWhere .Net	22653	Added back broken code on system did not prompt message when primary guest does not exists in current cruise.
SilverWhere .Net	22654	Fixed to categorized special request to display under special request's sub menu.
SilverWhere .Net	22663	Fixed misleading and missing title in Special Request Form.
SilverWhere .Net	22676	Fixed bugs found when user assign DVIP or remove DVIP.
SilverWhere .Net	22679	Standardize screen across SWNET to display VIP Designator for passengers with VIP status.
SilverWhere .Net	22719	Fixed to display Special Request Count correctly.
SilverWhere .Net	22728	Added unseat all guest function from map layout in SWNET.
SilverWhere .Net	22776	Fixed update reservation from wait list will change the record to due in list.
SilverWhere .Net	22784	Fixed to update ALTER_RES.STATUS correctly when user create WALKIN function without seat guest.
SilverWhere .Net	22787	Fixed unlock assignment and not seated issue for group management.
SilverWhere .Net	22790	Fixed user unable to seat guest when Tab Done and Cancelled is empty.
SilverWhere .Net	22804	Fixed finalize reservation and cancel reservation button disabled when user modify reservation table type.
SilverWhere .Net	22812	Fixed to synchronize the field in table properties for general and group management.
SilverWhere .Net	22824	Fixed to display correct inventory count after walk in reservation is created.
SilverWhere .Net	22832	Fixed cancel link reservation is not releasing inventory accordingly.
SilverWhere .Net	22834	Fixed child record availability not released when user cancel link table reservation.
SilverWhere .Net	22841	Fixed system throws exception error when user select date from calendar that does not fall within cruise period.

Product	TTPID	Description
SilverWhere .Net	22846	Fixed system throws unhandled exception error when user clicks or adjust columns on member list data grid.
SilverWhere .Net	22851	Fixed new reservation with pre-assigned table number which did not appear in DUE IN TAB.
SilverWhere .Net	22866	Fixed layout map crashes when user double click on table actions Clear or Clean Table.
SilverWhere .Net	22880	Fixed bump up and bump down function.
SilverWhere .Net	22888	Fixed FIT assignment is creating reservation for non-selected guest.
SilverWhere .Net	22914	Fixed Group Management Table Block throws error message when ROTATION_CONFIRM=N.
SilverWhere .Net	22966	Fixed workflow logic error on Walk In and Wait List function.
SilverWhere .Net	22979	Fixed duplicate guest count displays in reservation panel on link reservation function.
SilverWhere .Net	23000	Fixed system throws data type error when user perform Auto Table Block.
SilverWhere .Net	23001	Fixed system blocks double amount of value define for seats blocked when estimated seats > allocation.
SilverWhere .Net	23006	Fixed to display correct guest count after user select new timeslot to create or update the reservation.
SilverWhere .Net	23034	Fixed all guest are seated but status is partial in house.
SilverWhere .Net	23057	Fixed FIT Management's assignment to consider Inventory >0 and the AVAIL_TYPE.
SilverWhere .Net	23081	Modify Seat Block formula to display average value.
SilverWhere .Net	23201	Fixed group reservation details fail to display on Tab Due In and Reservation Detail Panel.
SilverWhere .Net	23218	Fixed the reservation will not change to comma when user try to edit the reservation by dragging the same timeslot.
SilverWhere DB Installer	21050	Drop unused table that should not exists in BKSTG_DINING database.
SilverWhere DB Installer	21969	Fixed to include GRANT SELECT on SEC, PPP, PPN FIDELIO tables in Database Installer.
SilverWhere Mobile	20229	Fixed wrong message displayed when click "NO" at cancel reservation message box.
SilverWhere Mobile	21051	Fixed screen touch up and spelling mistake.
SilverWhere Mobile	21082	Fixed location map - clear & clean will set table to status = 'O' (GREEN)
SilverWhere Mobile	21513	Fixed keyboard not shown when user click on Close Table with Comments.

Product	TTPID	Description
SilverWhere Mobile	21805	Fixed edit reservation details not being updated in ALTER_RES.COMMENTS when user tap Accept Changes button.
SilverWhere Mobile	21865	Fixed to display warning message when user edit reservation without select Primary Guest in SWMobile.
SilverWhere Mobile	22035	Fixed to kill the old version apps when user manually tapping or count down for 60 sec to download new version apps.
SilverWhere Mobile	22379	Fixed ALTER_GUEST data gets overwrite when user update existing reservation.
SilverWhere Mobile	22456	Fixed modify reservation will update column ALTER_RES.USERID_CREATED to empty.
SilverWhere Mobile	22677	Fixed to synchronize the table location's option in SWMobile and SWNet.
SilverWhere Mobile	22691	Added additional checking for different versions found in SILVER SERVER and SWMOBILE.
SilverWhere Mobile	22873	Fixed modify reservation by adding guest shouldn't stop hostess from finalizing reservation for WALK IN.
SilverWhere Mobile	22881	Fixed ALTER_RES.USER_ID_UPDATED data not being updated when hostess modify due in reservation to wait list reservation.
SilverWhere Mobile	23204	Group Reservation (with estimated guest) should display on Tab All and Tab Group/Link.
SilverWhere Mobile	23222	Fixed to display correct passenger count in database when user seat the guest in same/different table.

4 Known Issues

This chapter describes high severity bugs or known issue and its workaround.

Product	TTPID	Description

Oracle® Hospitality Cruise SW Silverwhere
Release Notes
Release 8.0.72.3

September 2015

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Preface

Oracle Hospitality Cruise SW Silverwhere provides an easy, straightforward approach to managing guest dining table assignments, restaurant reservations and inventory management. This system allow users quick schedules guests into dining room, seating and table based on demographics and preferences. It can be configured to manage fixed mealtimes, open seating and alternative dining venues.

The new features added are Oracle Hospitality Cruise SW Mobile and Oracle Hospitality Cruise SW Silver Server which are both available on tablet devices.

Purpose

This Release Notes provides a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review Oracle Hospitality Cruise SW Silverwhere product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

Audience

This document is intended for project managers, application specialist and users of Oracle Hospitality Cruise SW Silverwhere.

Important Information

This edition of Release Notes describes the Release 8.0.72.3 for Oracle Hospitality SW Silverwhere gives a summary of issues that have been resolved or new features in this version.

Customer Support

To contact Fidelio Cruise Customer Support, access Customer Login at Fidelio Cruise website.
URL: <http://www.fideliocruise.com/>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Revision History

Date	Description of Change
Sept 14, 2015	<ul style="list-style-type: none">• Initial publication.

Installation and Upgrade

Upgrade Instructions:

General Upgrade

1. Download the latest program files from FTP release folder
2. Copy all program files from folder SWNET_8.0.XX.0 OR and paste into application folder.
/FIDELIO CRUISE/Silverwhere
/FIDELIO CRUISE GMBH/Fidelio SilverWhere Mobile
/FIDELIO CRUISE GMBH/Fidelio SilverServer Mobile
3. Run database upgrade with SWDatabaseInstaller release 8.0.XX.0 with SYSTEM user
4. Open SilverwhereNet.exe and login into Oracle Hospitality Cruise SW Silverwhere.
5. Go to System Maintenance Mobile Application. Select Group Updater, Thick Client, Mobile Client and Lite Client from drop down list, then click Publish. Note Group Updater has to be published first.
6. Oracle Hospitality Cruise SW Silverwhere - Silverwhere Client will check if application version is different as current version specified in lookup table, if yes, user must upgrade to newer version on the server.
7. Oracle Hospitality Cruise SW Mobile – Mobile updater service is started and active. Before publish application files for Mobile, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the mobile client application files from group mobile client.
8. Oracle Hospitality Cruise SW Silver Server – Silver Server updater service is started and active. Before publish application files for Silver Server, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the silver server application files from group lite client.

Web Service Upgrade

1. Download the latest web service files from FTP release folder
2. Copy WebService files (SWWebserviceLibrary.dll) from SWNET_8.0.XX.0 OR release folder and paste it into WebService folder for Silverwhere Mobile and Silver Server releted WebServices
3. Refresh Application pools and ensure WebService is up and running.

Resolved Issues

This chapter describes the resolved issues included in this release.

Table 1 – Resolved Issues

Product	TTPID	Description
SilverWhere .Net	23065	Fixed to disallow user who doesn't have overbook permission to create WALK IN when no availability.
SilverWhere .Net	23087	Fixed to display correct guests count when seat flex reservation guest in multiple table.
SilverWhere	23103	Fixed to update the cruise_dining_room.used when seat the group into table.
SilverWhere	23264	Resolved Run-time error '6' - Overflow when user clicks dining room overview submenu.

Oracle® Hospitality Cruise SW Silverwhere
Release Notes
Release 8.0.72.4 - 8.0.72.18

November 2015

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Preface

Oracle Hospitality Cruise SW Silverwhere provides an easy, straightforward approach to managing guest dining table assignments, restaurant reservations and inventory management. This system allows users quick schedules guests into dining room, seating and table based on demographics and preferences. It can be configured to manage fixed mealtimes, open seating and alternative dining venues.

The new features added are Oracle Hospitality Cruise SW Mobile and Oracle Hospitality Cruise SW Silver Server which are both available on tablet devices.

Purpose

This Release Notes provides a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review Oracle Hospitality Cruise SW Silverwhere product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

Audience

This document is intended for project managers, application specialist and users of Oracle Hospitality Cruise SW Silverwhere.

Important Information

This edition of Release Notes describes the Release 8.0.72.4 - 8.0.72.18 for Oracle Hospitality SW Silverwhere gives a summary of issues that have been resolved or new features in this version.

Customer Support

To contact Fidelio Cruise Customer Support, access Customer Login at Fidelio Cruise website. URL: <http://www.fideliocruise.com/>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Revision History

Date	Description of Change
Nov 18, 2015	<ul style="list-style-type: none">• Initial publication.

Features and Updates

This chapter describes the features and changes included in this release.

Reporting

- Introduce new reporting module for silverwhere. There are two ways to access new reporting which is access individually via separate SilverwhereReport executable or access directly via SWNET CLIENT.
- Fixed checkbox behavior from double click to single click when user want to select report.

Ship Maintenance

- Enhancement added to provide user upload and maintain ship logo for Silverwhere Reporting purpose.
- Added new column "SHIP.SHIP_LOGO" and introduce new param for user to configure image height and width size. LOOK_UP_TYPE = "PARAM", LOOK_UP_CODE = "SHIP LOGO HEIGHT"

FIT Assignment

- Added new enhancement on FIT Assignment to cater reservation book by GUEST.
- Added two new columns "Product" and "Book By" in rotation detail screen.
- Added "PRODUCT" and "BOOK BY" column in Rotation detail screen to cater new FIT Enhancement. Value for "BOOK BY" column will change according rotation code type. If user select F-FIT USE will display Reservation and Guest else R-REGULAR will display reservation only.

Guest Search

- Added column chooser "Assigned Flex Seating" in Guest Search data grid.

Installation and Upgrade

Upgrade Instructions:

General Upgrade

1. Download the latest program files from FTP release folder
2. Copy all program files from folder SWNET_8.0.XX.0 OR and paste into application folder.
/FIDELIO CRUISE/Silverwhere
/FIDELIO CRUISE GMBH/Fidelio SilverWhere Mobile
/FIDELIO CRUISE GMBH/Fidelio SilverServer Mobile
3. Run database upgrade with SWDatabaseInstaller release 8.0.XX.0 with SYSTEM user
4. Open SilverwhereNet.exe and login into Oracle Hospitality Cruise SW Silverwhere.
5. Go to System Maintenance Mobile Application. Select Group Updater, Thick Client, Mobile Client and Lite Client from drop down list, then click Publish. Note Group Updater has to be published first.
6. Oracle Hospitality Cruise SW Silverwhere - Silverwhere Client will check if application version is different as current version specified in lookup table, if yes, user must upgrade to newer version on the server.
7. Oracle Hospitality Cruise SW Mobile – Mobile updater service is started and active. Before publish application files for Mobile, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the mobile client application files from group mobile client.
8. Oracle Hospitality Cruise SW Silver Server – Silver Server updater service is started and active. Before publish application files for Silver Server, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the silver server application files from group lite client.

Web Service Upgrade

1. Download the latest web service files from FTP release folder
2. Copy WebService files (SWWebserviceLibrary.dll) from SWNET_8.0.XX.0 OR release folder and paste it into WebService folder for Silverwhere Mobile and Silver Server related WebServices
3. Refresh Application pools and ensure WebService is up and running.

Resolved Issues

This chapter describes the resolved issues included in this release.

Table 1 – Resolved Issues

Product	TTPID	Description
SilverWhere	23372	Resolved issue merge passenger via cruise maintenance eventually triggers delete action on Passenger table. Added back missing column in PASSENGER.VIP insert statement.
SilverWhere	23718	Resolved classic dining's automotive assignment is not working for same FLEX_SEATING in 2 different restaurants. Code change to assign value to index 1 so that system able to loop through array to match flex seating accordingly.
SilverWhere	23720	Resolved issue automatic assignment not functioning when group contains different FLEX_SEATING in CRUISE_GROUP_SEATING. Code change to assign value to index 1 so that system able to loop through array to match flex seating accordingly.
SilverWhere	23730	Resolved issue value not inserted into database when adding seating time code via cruise maintenance. If PARAM FLEX DINING = N then code value entered in Cruise Maintenance will update to CRUISE_DINING_ROOM.SEATING_CODE.
SilverWhere .Net	21630	Resolve issue system allows user to perform FIT Assignment on debark date. Added validation check when user selects debark date system prompts warning message.
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Oracle® Hospitality Cruise SW Silverwhere
Release Notes
Release 8.0.72.4 - 8.0.72.19

November 2015

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Preface

Oracle Hospitality Cruise SW Silverwhere provides an easy, straightforward approach to managing guest dining table assignments, restaurant reservations and inventory management. This system allow users quick schedules guests into dining room, seating and table based on demographics and preferences. It can be configured to manage fixed mealtimes, open seating and alternative dining venues.

The new features added are Oracle Hospitality Cruise SW Mobile and Oracle Hospitality Cruise SW Silver Server which are both available on tablet devices.

Purpose

This Release Notes provides a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review Oracle Hospitality Cruise SW Silverwhere product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

Audience

This document is intended for project managers, application specialist and users of Oracle Hospitality Cruise SW Silverwhere.

Important Information

This edition of Release Notes describes the Release 8.0.72.4 - 8.0.72.19 for Oracle Hospitality SW Silverwhere gives a summary of issues that have been resolved or new features in this version.

Customer Support

To contact Fidelio Cruise Customer Support, access Customer Login at Fidelio Cruise website.
URL: <http://www.fideliocruise.com/>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Revision History

Date	Description of Change
Nov 24, 2015	<ul style="list-style-type: none">• Initial publication.

Features and Updates

This chapter describes the features and changes included in this release.

Reporting

- Introduce new reporting module for silverwhere. There are two ways to access new reporting which is access individually via separate SilverwhereReport executable or access directly via SWNET CLIENT.
- Fixed checkbox behavior from double click to single click when user want to select report.

Ship Maintenance

- Enhancement added to provide user upload and maintain ship logo for Silverwhere Reporting purpose.
- Added new column "SHIP.SHIP_LOGO" and introduce new param for user to configure image height and width size. LOOK_UP_TYPE = "PARAM", LOOK_UP_CODE = "SHIP LOGO HEIGHT"

FIT Assignment

- Added new enhancement on FIT Assignment to cater reservation book by GUEST.
- Added two new columns "Product" and "Book By" in rotation detail screen.
- Added "PRODUCT" and "BOOK BY" column in Rotation detail screen to cater new FIT Enhancement. Value for "BOOK BY" column will change according rotation code type. If user select F-FIT USE will display Reservation and Guest else R-REGULAR will display reservation only.

Guest Search

- Added column chooser "Assigned Flex Seating" in Guest Search data grid.

Installation and Upgrade

Upgrade Instructions:

General Upgrade

1. Download the latest program files from FTP release folder
2. Copy all program files from folder SWNET_8.0.XX.0 OR and paste into application folder.
/FIDELIO CRUISE/Silverwhere
/FIDELIO CRUISE GMBH/Fidelio SilverWhere Mobile
/FIDELIO CRUISE GMBH/Fidelio SilverServer Mobile
3. Run database upgrade with SWDatabaseInstaller release 8.0.XX.0 with SYSTEM user
4. Open SilverwhereNet.exe and login into Oracle Hospitality Cruise SW Silverwhere.
5. Go to System Maintenance Mobile Application. Select Group Updater, Thick Client, Mobile Client and Lite Client from drop down list, then click Publish. Note Group Updater has to be published first.
6. Oracle Hospitality Cruise SW Silverwhere - Silverwhere Client will check if application version is different as current version specified in lookup table, if yes, user must upgrade to newer version on the server.
7. Oracle Hospitality Cruise SW Mobile – Mobile updater service is started and active. Before publish application files for Mobile, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the mobile client application files from group mobile client.
8. Oracle Hospitality Cruise SW Silver Server – Silver Server updater service is started and active. Before publish application files for Silver Server, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the silver server application files from group lite client.

Web Service Upgrade

1. Download the latest web service files from FTP release folder
2. Copy WebService files (SWWebserviceLibrary.dll) from SWNET_8.0.XX.0 OR release folder and paste it into WebService folder for Silverwhere Mobile and Silver Server related WebServices
3. Refresh Application pools and ensure WebService is up and running.

Resolved Issues

This chapter describes the resolved issues included in this release.

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Oracle® Hospitality Cruise SW Silverwhere
Release Notes
Release 8.0.72.23

November 2015

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SilverWhere .Net	23768	Resolved issue FIT assignment is overbooking when user does not have overbook security rights.
SilverWhere .Net	23794	Resolved issue edit inventory does not filter locations for selected ship.
SilverWhere .Net	23842	Resolved issue unable to start SWNET application due to system cannot identify SHIP because database installer failed to create new column "SHIP.SHIP_LOGO" in database level.
SilverWhere .Net	23876	Resolved System Crash issue when load or validate new layout.
SilverWhere DB Installer	23381	Added new table, triggers and relevant files needed by Silverwhere Reporting Engine in database installer.
SilverWhere General	23016	New DLL is built to fixed the clean and clear function in SW vb6 and DMS configurator.

Oracle® Hospitality Cruise SW Silverwhere
Release Notes
Release 8.0.73.0

February 2016

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Preface

Oracle Hospitality Cruise SW Silverwhere provides an easy, straightforward approach to managing guest dining table assignments, restaurant reservations and inventory management. This system allow users quick schedules guests into dining room, seating and table based on demographics and preferences. It can be configured to manage fixed mealtimes, open seating and alternative dining venues.

The new features added are Oracle Hospitality Cruise SW Mobile and Oracle Hospitality Cruise SW Silver Server which are both available on tablet devices.

Purpose

This Release Notes provides a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review Oracle Hospitality Cruise SW Silverwhere product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

Audience

This document is intended for project managers, application specialist and users of Oracle Hospitality Cruise SW Silverwhere.

Important Information

This edition of Release Notes describes the Release 8.0.73.0 for Oracle Hospitality SW Silverwhere gives a summary of issues that have been resolved or new features in this version.

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When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Revision History

Date	Description of Change
Feb 19, 2016	<ul style="list-style-type: none">• Initial publication.

Features and Updates

This chapter describes the features and changes included in this release.

Web Service

- SilverWhere Mobile's Web service is required to upgrade due to repair of Ticket Printing to retrieve encrypted DB login credential from web service to crystal report.
- Passenger and crew's image size has been reduced to increase the download speed.

Ticket Printing

- Ticket printing function has been repaired to allow the user to print reservation detail for a new reservation and/or check-in.
- Ticketing system minimum required crystal report runtime version 13.0.8, Oracle Data Access Components (ODAC) and new web service version 8.0.73.0 to function for SilverWhere.Net and SilverWhere Mobile.

Installation and Upgrade

Upgrade Instructions:

General Upgrade

1. Download the latest program files from FTP release folder
2. Copy all program files from folder SWNET_8.0.XX.0 OR and paste into application folder.
/FIDELIO CRUISE/Silverwhere
/FIDELIO CRUISE GMBH/Fidelio SilverWhere Mobile
/FIDELIO CRUISE GMBH/Fidelio SilverServer Mobile
3. Run database upgrade with SWDatabaseInstaller release 8.0.XX.0 with SYSTEM user
4. Open SilverwhereNet.exe and login into Oracle Hospitality Cruise SW Silverwhere.
5. Go to System Maintenance Mobile Application. Select Group Updater, Thick Client, Mobile Client and Lite Client from drop down list, then click Publish. Note Group Updater has to be published first.
6. Oracle Hospitality Cruise SW Silverwhere - Silverwhere Client will check if application version is different as current version specified in lookup table, if yes, user must upgrade to newer version on the server.
7. Oracle Hospitality Cruise SW Mobile – Mobile updater service is started and active. Before publish application files for Mobile, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the mobile client application files from group mobile client.
8. Oracle Hospitality Cruise SW Silver Server – Silver Server updater service is started and active. Before publish application files for Silver Server, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the silver server application files from group lite client.

Web Service Upgrade

1. Download the latest web service files from FTP release folder
2. Copy WebService files (SWWebserviceLibrary.dll) from SWNET_8.0.XX.0 OR release folder and paste it into WebService folder for Silverwhere Mobile and Silver Server related WebServices
3. Refresh Application pools and ensure WebService is up and running.

Resolved Issues

This chapter describes the resolved issues included in this release.

Table 1 – Resolved Issues

Product	TTPID	Description
Silver Server	24118	Fixed system does not display guest information for classic dining guest by changing the SWMobile and Silver Server's load process.
Silver Server	24238	Resolved memories increase issue when tablet download latest version application.
SilverWhere	23943	Resolved issue availability for reservation book by guest not updated via future alternative availability in VB6 version.
SilverWhere	24261	New parameter 'CHECK CRUISE LOCKED' is added in 'PARAM' to bypass the process of checking previous cruise been locked.
SilverWhere.Net	19354	Added restriction by prompt warning message when user try to insert duplicate rotation code based on ship code.
SilverWhere.Net	22570	Fixed not able to change password for server by removed 'Old Password' field.
SilverWhere.Net	22906	Fixed Table's Image is not visible in table properties panel.
SilverWhere.Net	23330	Fixed Printing Ticket to allow user print reservation and check in ticket for SWNET and SWMobile.
SilverWhere.Net	23358	Fixed to change the word in progress message when user select different restaurant, ship or cruise.
SilverWhere.Net	23835	Fixed not able to start application to setup alternative dining layout if cruise is not exist.
SilverWhere.Net	23946	Fixed System does not load required data when user select different ship code.
SilverWhere.Net	23947	Fixed wrong message is displayed when user select last cruise day to edit inventory.
SilverWhere.Net	23950	Fixed layout size field cannot be adjusted on WIN 8.1 machines.
SilverWhere.Net	23951	Fixed screen touch up on Report Properties Form.
SilverWhere.Net	23958	Resolved report crash issue when user clicks on "Format SQL" button in selector form. Code change to default data length for "Type" drop down list to prevent crash occurs again.
SilverWhere.Net	23983	Resolved issue select ship with future cruise crashes in SWNET Login screen. System will default ship with no current cruise to the first future cruise in drop down list.
SilverWhere.Net	24107	Fixed system does not allow user to manually enter value into the table properties' table join order.

Product	TTPID	Description
SilverWhere.Net	24110	Fixed server's department information did not update correctly in database.
SilverWhere.Net	24115	Resolved issue webservice fail to load crew data in SW Mobile and Silver Server.
SilverWhere.Net	24126	Fixed new reservation displayed wrong notification message which lead confusion to user.
SilverWhere DB Installer	23086	Fixed user can bypass database installer by clicking NEXT button because it was not being disabled.
SilverWhere DB Installer	23349	Resolved issue unable to display decimal numbers for certain columns because datatype NUMBER. Change datatype from NUMBER to NUMBER (9,2). Columns changed are ALTER_PRODUCT.CURRENT_PRICE, ALTER_PRODUCT.FUTUR_DISCOUNT, ALTER_PRODUCT.FUTURE_PRICE, ALTER_GUEST.AMOUNT_PAID, ALTER_GUEST.BOOKING_AMOUNT, ALTER_GUEST.OBC_EXCHANGE_RATE, ALTER_GUEST.DISCOUNT_AMOUNT.
SilverWhere DB Installer	23844	Resolved issue database installer inserting invalid param into look up table. Database installer will remove invalid param and add new param into look_up table accordingly. LOOK_UP_TYPE = 'PARAM', LOOK_UP_CODE = 'COMPANY', LOOK_UP_VALUE = ''
SilverWhere DB Installer	23846	Added back missing triggers UPD_FLEX_TABLE_TYPE in database installer.
Silverwhere Mobile	24187	Enhanced Web Service to include ticket printing function and reduced the image size for passenger and crew.
Silverwhere Mobile	24230	Fixed update statement for ALTER_Product by adding WHERE clause to avoid wrong data inserted in database.

Oracle® Hospitality Cruise SW Silverwhere
Release Notes
Release 8.0.73.0-8.0.73.14

March 2016

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Audience

This document is intended for project managers, application specialist and users of Oracle Hospitality Cruise SW Silverwhere.

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Revision History

Date	Description of Change
March 18, 2016	<ul style="list-style-type: none">• Initial publication.

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This chapter describes the features and changes included in this release.

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8. Oracle Hospitality Cruise SW Silver Server – Silver Server updater service is started and active. Before publish application files for Silver Server, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the silver server application files from group lite client.

Web Service Upgrade

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SilverWhere.Net	24107	Fixed system does not allow user to manually enter value into the table properties' table join order.

Product	TTPID	Description
SilverWhere.Net	24108	Fixed system reset the capacity for expanded table to default value after user refresh the layout from layout tab.
SilverWhere.Net	24110	Fixed server's department information did not update correctly in database.
SilverWhere.Net	24115	Resolved issue webservice fail to load crew data in SW Mobile and Silver Server.
SilverWhere.Net	24126	Fixed new reservation displayed wrong notification message which lead confusion to user.
SilverWhere.Net	24213	Fixed to display a notification message to the user when user tries to create same reservation using cabin or group icon.
SilverWhere.Net	24293	Corrected the spelling for 'Paper Size' field under 'Printer Assignment' function.
SilverWhere.Net	24295	Added 'Ticket Printing' in the radial menu to enable user re-print the Check in the ticket from Map.
SilverWhere.Net	24310	Fixed the system does not refresh 'ALL RESERVATION FOR CRUISE' when user switching cruise.
SilverWhere.Net	24332	Fixed check in ticket or reservation ticket does not automatically printer after user finalizes the reservation or check in the guest
SilverWhere.Net	24333	Fixed active reservation does not update correctly when user has performed other action which causes the interrupt to new or update reservation process.
SilverWhere DB Installer	23086	Fixed user can bypass database installer by clicking NEXT button because it was not being disabled.
SilverWhere DB Installer	23349	Resolved issue unable to display decimal numbers for certain columns because datatype NUMBER. Change datatype from NUMBER to NUMBER (9, 2). Columns changed are ALTER_PRODUCT.CURRENT_PRICE, ALTER_PRODUCT.FUTUR_DISCOUNT, ALTER_PRODUCT.FUTURE_PRICE, ALTER_GUEST.AMOUNT_PAID, ALTER_GUEST.BOOKING_AMOUNT, ALTER_GUEST. OBC_EXCHANGE_RATE, ALTER_GUEST. DISCOUNT_AMOUNT.
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Silverwhere Mobile	24187	Enhanced Web Service to include ticket printing function and reduced the image size for passenger and crew.

Product	TTPID	Description
Silverwhere Mobile	24230	Fixed update statement for ALTER_PRODUCT by adding WHERE clause to avoid wrong data inserted in database.

Oracle® Hospitality Cruise SW Silverwhere
Release Notes
Release 8.0.73.14 - 8.0.73.43

June 2016

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Preface

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Audience

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Important Information

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When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Revision History

Date	Description of Change
June 06, 2016	<ul style="list-style-type: none">• Initial publication.

Installation and Upgrade

Upgrade Instructions:

General Upgrade

1. Download the latest program files from FTP release folder
2. Copy all program files from folder SWNET_8.0.XX.0 OR and paste into application folder.
/FIDELIO CRUISE/Silverwhere
/FIDELIO CRUISE GMBH/Fidelio SilverWhere Mobile
/FIDELIO CRUISE GMBH/Fidelio SilverServer Mobile
3. Run database upgrade with SWDatabaseInstaller release 8.0.XX.0 with SYSTEM user
4. Open SilverwhereNet.exe and login into Oracle Hospitality Cruise SW Silverwhere.
5. Go to System Maintenance Mobile Application. Select Group Updater, Thick Client, Mobile Client and Lite Client from drop down list, then click Publish. Note Group Updater has to be published first.
6. Oracle Hospitality Cruise SW Silverwhere - Silverwhere Client will check if application version is different as current version specified in lookup table, if yes, user must upgrade to newer version on the server.
7. Oracle Hospitality Cruise SW Mobile – Mobile updater service is started and active. Before publish application files for Mobile, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the mobile client application files from group mobile client.
8. Oracle Hospitality Cruise SW Silver Server – Silver Server updater service is started and active. Before publish application files for Silver Server, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the silver server application files from group lite client.

Web Service Upgrade

1. Download the latest web service files from FTP release folder
2. Copy WebService files (SWWebserviceLibrary.dll) from SWNET_8.0.XX.0 OR release folder and paste it into WebService folder for Silverwhere Mobile and Silver Server releated WebServices
3. Refresh Application pools and ensure WebService is up and running.

Resolved Issues

This chapter describes the resolved issues included in this release.

Table 1 – Resolved Issues

Product	TTPID	Description
SilverWhere .Net	24254	Added new columns in drop down list filters to display only rotations that match with ship.
SilverWhere .Net	24256	Enhancement added to reallocate TBA (To be assign) Guest when actual guest onboard to the cruise for group management. User are allowed to auto block and auto seat for dummy guest from group before system retrieves actual passenger's details. By clicking on "Reallocate TBA" button, the actual passenger details will replace dummy guest records accordingly.
SilverWhere .Net	24257	Tweak performance issue on loading GROUP MANAGEMENT data. Code changes done by adding CRUISE_ID as parameter key on passenger subquery.
SilverWhere .Net	24261	New parameter 'CHECK CRUISE LOCKED' is added in 'PARAM' to bypass the process of checking previous cruise been locked.
SilverWhere .Net	24496	Resolved null value issue when inserting table into new setup restaurant.
SilverWhere .Net	24498	Fixed to clear payment record which was previously copied for the new reservation in ALTER_GUEST table.
SilverWhere .Net	24504	Fixed Inventory does not deduct accordingly to the location which set up as GUEST based.
SilverWhere .Net	24541	Fixed Options in table properties in check in map does not refresh correctly after user click 'update table to check in layout' button.
SilverWhere .Net	24583	Resolved group management's guest search slow response issue.
SilverWhere .Net	24603	Resolved slow performance issue on both SWNET and SWMOBILE.
SilverWhere .Net	24612	Code changes on "Total Guest Assigned" column by replacing Allocation property to Actual Guest property.
SilverWhere .Net	24616	Fixed issue manual seat TBA (To be assign) using drag drop method.
SilverWhere .Net	24669	Resolved issue triggers are recreated on every startup of SWNET Client, SWMOBILE and SILVER SERVER.
SilverWhere .Net	24708	Resolved application crash issue when the user right click to ungroup the criteria from 'Check In' panel.
SilverWhere .Net	24715	Fixed to rename button name from 'Restore Layout to 'Restore User Layout'.

Product	TTPID	Description
SilverWhere Mobile	21984	Resolved issue passenger from group are not able to check in reservation.
SilverWhere Mobile	24596	Resolve issue launch swmobile loading stops on crew process due to duplicate position found in LOOK_UP table.
SilverWhere Mobile	24645	Resolved issue system prompts message "No Action Detected" after user switch location and perform check in reservation. Changes done to refresh main menu overview tile and check in list when user change location.

Oracle® Hospitality Cruise SW Silverwhere
Release Notes
Release 8.0.73.49

June 2016

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Preface

Oracle Hospitality Cruise SW Silverwhere provides an easy, straightforward approach to managing guest dining table assignments, restaurant reservations and inventory management. This system allow users quick schedules guests into dining room, seating and table based on demographics and preferences. It can be configured to manage fixed mealtimes, open seating and alternative dining venues.

The new features added are Oracle Hospitality Cruise SW Mobile and Oracle Hospitality Cruise SW Silver Server which are both available on tablet devices.

Purpose

This Release Notes provides a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review Oracle Hospitality Cruise SW Silverwhere product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

Audience

This document is intended for project managers, application specialist and users of Oracle Hospitality Cruise SW Silverwhere.

Important Information

This edition of Release Notes describes the Release 8.0.73.49 for Oracle Hospitality SW Silverwhere gives a summary of issues that have been resolved or new features in this version.

Customer Support

To contact Fidelio Cruise Customer Support, access Customer Login at Fidelio Cruise website.
URL: <http://www.fideliocruise.com/>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Revision History

Date	Description of Change
June 27, 2016	<ul style="list-style-type: none">• Initial publication.

Installation and Upgrade

Upgrade Instructions:

General Upgrade

1. Download the latest program files from FTP release folder
2. Copy all program files from folder SWNET_8.0.XX.0 OR and paste into application folder.
/FIDELIO CRUISE/Silverwhere
/FIDELIO CRUISE GMBH/Fidelio SilverWhere Mobile
/FIDELIO CRUISE GMBH/Fidelio SilverServer Mobile
3. Run database upgrade with SWDatabaseInstaller release 8.0.XX.0 with SYSTEM user
4. Open SilverwhereNet.exe and login into Oracle Hospitality Cruise SW Silverwhere.
5. Go to System Maintenance Mobile Application. Select Group Updater, Thick Client, Mobile Client and Lite Client from drop down list, then click Publish. Note Group Updater has to be published first.
6. Oracle Hospitality Cruise SW Silverwhere - Silverwhere Client will check if application version is different as current version specified in lookup table, if yes, user must upgrade to newer version on the server.
7. Oracle Hospitality Cruise SW Mobile – Mobile updater service is started and active. Before publish application files for Mobile, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the mobile client application files from group mobile client.
8. Oracle Hospitality Cruise SW Silver Server – Silver Server updater service is started and active. Before publish application files for Silver Server, ensure WebService upgrade has been done. System will check if application version is different as current version specified in lookup table, if yes it updates the silver server application files from group lite client.

Web Service Upgrade

1. Download the latest web service files from FTP release folder
2. Copy WebService files (SWWebserviceLibrary.dll) from SWNET_8.0.XX.0 OR release folder and paste it into WebService folder for Silverwhere Mobile and Silver Server releted WebServices
3. Refresh Application pools and ensure WebService is up and running.

Resolved Issues

This chapter describes the resolved issues included in this release.

Table 1 – Resolved Issues

Product	TTPID	Description
SilverWhere .Net	24760	<ol style="list-style-type: none">1. Fixed user not able to edit restaurant layout when table's capacity is equal to one.2. Fixed to reduce memory issue by disposing of unwanted memory when switching different cruise.3. Fixed to prevent reload on the availabilities when switched between same Ship and same Cruise.