

Oracle Utilities Customer Care and Billing

Licensing Information User Manual

Release 2.6.0

E86262-01

April 2017

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Chapter 1

Introduction

This Licensing Information document is a part of the product or program documentation under the terms of your Oracle license agreement and is intended to help you understand the program editions, entitlements, restrictions, prerequisites, special license rights, and/or separately licensed third party technology terms associated with the Oracle software program(s) covered by this document (the “Program(s)”). Entitled or restricted use products or components identified in this document that are not provided with the particular Program may be obtained from the Oracle Software Delivery Cloud website (<https://edelivery.oracle.com>) or from media Oracle may provide. If you have a question about your license rights and obligations, please contact your Oracle sales representative, review the information provided in Oracle’s Software Investment Guide (<http://www.oracle.com/us/corporate/pricing/software-investment-guide/index.html>), and/or contact the applicable Oracle License Management Services representative listed on <http://www.oracle.com/us/corporate/license-management-services/index.html>.

Chapter 2

Licensing Information

Each Oracle Utilities Customer Care and Billing product is comprised of multiple separately licensed subproducts, all of which are listed in this Chapter 2. There is one installer for all Oracle Utilities Customer Care and Billing products and subproducts, so all such products and subproducts may be installed on your system. However, you can only use the functions, engines and tools, as described in this document, that apply to the specific subproducts that you have licensed from Oracle. You may not use any functions, engines or tools that apply to subproducts that you have not licensed from Oracle.

Product	Subproduct	Licensing Information
Oracle Utilities Customer Care and Billing for Residential Customers	Oracle Utilities Customer Care and Billing Base for Residential Customers	<p>Oracle Utilities Customer Care and Billing Base for Residential Customers provides functions for customer information and financial data management, customer care capabilities (such as customer contacts, orders, case management), meter and item management, meter reading, and field work capabilities.</p> <p>A license to Oracle Utilities Customer Care and Billing Base for Residential Customers also includes restricted use licenses to:</p> <ul style="list-style-type: none">• Oracle Utilities Meter Data Management• Oracle Utilities Service Order Management• Oracle Utilities Operational Device Management <p>Use of Oracle Utilities Meter Data Management is restricted to:</p> <ol style="list-style-type: none">a. Storing details of meter devices used for traditional scalar billing* (device management and device installation)b. Managing manual and drive-by reading requests and meter readings / reader remarks for meter devices used for traditional scalar billing

Product	Subproduct	Licensing Information
		<ul style="list-style-type: none"> c. Storing details of meter readings / usage data (e.g. meter readings / consumption) received from external providers, used for traditional scalar billing d. Managing unmetered item devices (device management and device installation) e. Service Investigative Orders for traditional scalar meter and unmetered item devices <p>Note: This restricted use license allows users to create customizations for billing related data and service investigative orders for traditional scalar billing*. This restricted use license also allows users to create customizations for unmetered item device processes. This restricted use license does NOT allow users to create custom components related to other processes, including but not limited to processing data from frequently read scalar meter devices (where meter data is uploaded and validated daily), interval meter devices, device events, internet of things (IOT) devices, smart meter commands, non-billing aggregations, etc.</p> <p>Any use not expressly permitted above is not included and requires a separate full use license for Oracle Utilities Meter Data Management.</p> <p>Use of Oracle Utilities Service Order Management is restricted to:</p> <ul style="list-style-type: none"> a. Requesting field work and managing field work completion details to and from mobile workforce management systems for scalar billing* meters and unmetered item devices b. Requesting field work and managing field work completion details to and from mobile workforce management systems that are not directly related to any types of devices (e.g. tree trimming requests, etc.) <p>Any use not expressly permitted above is not included and requires a separate full use license for Oracle Utilities Service Order Management.</p> <p>Use of Oracle Utilities Operational Device Management is restricted to traditional scalar devices.</p> <p>Any use not expressly permitted above is not included and requires a separate full use license for Oracle Utilities Operational Device Management.</p>

Product	Subproduct	Licensing Information
		<p>*Scalar billing refers to readings or quantities that are typically uploaded and validated at the same frequency as the creation of bills related to those meter devices. Where granularity of usage is monthly or longer, these are also treated as scalar billing, irrespective of bill frequency. Scalar billing does not include register reads or interval data coming from interval/smart devices.</p> <p>* Examples of scalar billing include:</p> <ul style="list-style-type: none"> • Scalar meter data uploaded and validated monthly and billed monthly • Scalar meter data uploaded and validated monthly and billed quarterly <p>Examples of billing not included with these Restricted Use Licenses include but are not limited to:</p> <ul style="list-style-type: none"> • Meter data that is uploaded and validated daily but billed monthly • MV90 Meters read monthly • Interval data or register reads from smart meters • Interval data or register reads from interval meters <p>Prerequisites:</p> <ul style="list-style-type: none"> • Oracle Database Server <p>Standard and Enterprise Editions are supported.</p> <p>Note: Oracle Database Enterprise Edition and the Partitioning and Advanced Compression options are not mandatory but recommended. Standard Edition should only be considered suitable for very small, pilot projects or development environments where scalability, performance, and database size-on-disk are not important considerations. Oracle Database Enterprise Edition, including the Advanced Compression and Partitioning options, is strongly recommended in all other situations.</p> <ul style="list-style-type: none"> • Oracle WebLogic Server Standard and Enterprise (required if using application clustering) Editions are supported. • Oracle Utilities Customer Self Service <p>Oracle Utilities Customer Care and Billing XAI Inbound Services / Oracle Utilities Customer Care and Billing Inbound Web Services commencing with 'WX' may only be used when users have separately licensed Oracle Utilities Customer Self Service.</p>

Product	Subproduct	Licensing Information
	Oracle Utilities Customer Care and Billing Credit and Collections for Residential Customers	<p>Oracle Utilities Customer Care and Billing Credit and Collections for Residential Customers provides functions for receivables management activities to manage incoming payments (except for the payment functions described under Oracle Utilities Customer Care and Billing Cashiering for Residential Customers), credit & collections / overdue processing related activities to segment the customer base and respond when payments are not forthcoming, pay plans, payment arrangements and deposits.</p> <p>Prerequisites:</p> <ul style="list-style-type: none"> • Oracle Utilities Customer Care and Billing Base for Residential Customers
	Oracle Utilities Customer Care and Billing Rating and Billing for Residential Customers	<p>Oracle Utilities Customer Care and Billing Rating and Billing for Residential Customers provides rates and billing engines that can perform simple to complex calculations to produce bills and statements containing one or many sets of charges.</p> <p>A license to Oracle Utilities Customer Care and Billing Rating and Billing for Residential Customers also includes a restricted use license to:</p> <ul style="list-style-type: none"> • Oracle Utilities Meter Data Management <p>Use of Oracle Utilities Meter Data Management is restricted to the following functions solely to support the use of scalar billing* functions in Oracle Utilities Customer Care and Billing Rating and Billing for Residential Customers</p> <ol style="list-style-type: none"> a. Data validation, editing, and estimation (VEE) and creating usage transactions and scalar billing determinants for supporting traditional scalar billing* processes b. Estimating and creating usage transactions and bill determinants for supporting unmetered item billing processes <p>*Scalar billing refers to readings or quantities that are typically uploaded and validated at the same frequency as the creation of bills related to those meter devices. Where granularity of usage is monthly or longer, these are also treated as scalar billing, irrespective of bill frequency. Scalar billing does not include register reads or interval data coming from interval/smart devices.</p>

Product	Subproduct	Licensing Information
		<p>Examples of scalar billing include:</p> <ul style="list-style-type: none"> • Scalar meter data uploaded and validated monthly and billed monthly • Scalar meter data uploaded and validated monthly and billed quarterly <p>Examples of billing not included with the restricted use license include but not limited to:</p> <ul style="list-style-type: none"> • Meter data that is uploaded and validated daily but billed monthly • MV-90 Meters read monthly • Interval data or register reads from smart meters • Interval data or register reads from interval meters <p>Note: This restricted use license allows users to create customizations for VEE (validating, estimating, editing measurement data) and scalar billing* determinants. This restricted use license also allows users to create customizations for unmetered item billing processes.</p> <p>This restricted use license excludes the use of Oracle Utilities Meter Data Management for other processes, including but not limited to: processing data for the purpose of interval billing (interval data or corresponding register reads), daily scalar billing (where meter data is uploaded and validated daily), device events, internet of things (IOT) devices, service investigation orders, smart meter commands, non-billing aggregations, etc. Further, this restricted use license does NOT allow users to create custom components related for the purposes of interval billing (interval data or corresponding register reads), daily scalar billing (where meter data is uploaded and validated daily) or other processes, including but not limited to processing data from frequently read scalar meter devices (where meter data is uploaded and validated daily), interval meter devices, device events, internet of things (IOT) devices, service investigative orders, smart meter commands, non-billing aggregations, etc.</p> <p>Any use not expressly permitted above is not included and requires a separate full use license for Oracle Utilities Meter Data Management.</p> <p>Prerequisites:</p> <ul style="list-style-type: none"> • Oracle Utilities Customer Care and Billing Base for Residential Customers

Product	Subproduct	Licensing Information
	Oracle Utilities Customer Care and Billing Rating and Billing for Interval Data for Residential Customers	<p data-bbox="873 222 1500 380">Oracle Utilities Customer Care and Billing Rating and Billing for Interval Data for Residential Customers provides rating and billing functions to manage time-series or interval data and transform this data for use in complex billing scenarios.</p> <p data-bbox="873 432 1500 625">A license to Oracle Utilities Customer Care and Billing Rating and Billing for Interval Data for Residential Customers also includes licenses to Oracle Utilities Meter Data Management and Oracle Utilities Customer Care and Billing Integration to Oracle Utilities Meter Data Management.</p> <p data-bbox="873 667 1500 800">Use of Oracle Utilities Meter Data Management is restricted to the following functions solely to support use of billing functions in Oracle Utilities Customer Care and Billing:</p> <ul data-bbox="922 810 1500 1108" style="list-style-type: none"> <li data-bbox="922 810 1500 831">• Loading interval data* <li data-bbox="922 856 1500 989">• Limited interval data validation, editing, and estimation (VEE) functionality (restricted to: Interval Size Validation, Interval Spike Check, and Interval Averaging Estimation) <li data-bbox="922 1014 1500 1108">• Creating usage transactions and bill determinants to support interval billing processes. <p data-bbox="873 1129 1500 1262">* Interval data is defined as meter readings or quantities read at fixed time periods of at least once per hour (interval data does not include scalar/register readings or device events).</p> <p data-bbox="873 1304 1500 1570">** Interval register measurements are defined as meter readings or quantities read at intermittent periods (usually not a fixed time period) from an interval meter. These register measurements do not occur as frequently as interval measurements and are often used to validate interval measurements. Interval measurements do NOT include data coming from traditional scalar register meters (non-interval capable devices)</p> <p data-bbox="873 1612 1500 1707">Any use not expressly permitted above is not included and requires a separate full use license for Oracle Utilities Meter Data Management</p> <p data-bbox="873 1749 1040 1770">Prerequisites:</p> <ul data-bbox="922 1787 1500 1843" style="list-style-type: none"> <li data-bbox="922 1787 1500 1843">• Oracle Utilities Customer Care and Billing Rating and Billing for Residential Customers

Product	Subproduct	Licensing Information
	Oracle Utilities Customer Care and Billing Cashiering for Residential Customers	<p>Oracle Utilities Customer Care and Billing Cashiering for Residential Customers provides advanced online payment functions, through the included Payment Portal screen, to support the process of accepting different types of payments, such as CIS and Non CIS payments, and payments in alternate or multiple currencies.</p> <p>Prerequisites:</p> <ul style="list-style-type: none"> • Oracle Utilities Customer Care and Billing Credit and Collections for Residential Customers
	Oracle Utilities Customer Care and Billing Task Optimization Tools for Residential Customers	<p>Oracle Utilities Customer Care and Billing Task Optimization Tools for Residential Customers contains a set of browser-based tools used to develop custom user interfaces and extend the application without the need for database changes or complex programming. These include portals, zones, business objects, business services, user interface maps, data areas and managed content.</p> <p>Prerequisites:</p> <ul style="list-style-type: none"> • Oracle Utilities Customer Care and Billing Base for Residential Customers.
	Oracle Utilities Customer Care and Billing Archiving for Residential Customers	<p>Oracle Utilities Customer Care and Billing Archiving for Residential Customers contains a set of processes, algorithm types, and ILM-specific fields to support Information Lifecycle Management (ILM) functions for a number of high volume transactional data objects. These identify eligible historical records to facilitate the migration of data to lower cost storage or archived database.</p> <p>A license to Oracle Utilities Customer Care and Billing Archiving for Residential Customers also includes a restricted use license to Oracle Utilities Information Lifecycle Management for Meter Data.</p> <p>Use of Oracle Utilities Information Lifecycle Management for Meter Data is restricted to:</p> <ol style="list-style-type: none"> Archiving of meter data used solely to support traditional scalar billing* functions

Product	Subproduct	Licensing Information
		<p>Note: Oracle Utilities Information Lifecycle Management for Meter Data does not support archiving scalar billing* data only. Customers wishing to use this archiving module will be required to purchase a license to Oracle Utilities Information Lifecycle Management for Meter Data for their other non- scalar billing devices. Any use not expressly permitted above is not included and requires a separate full use license for Oracle Utilities Information Lifecycle Management for Meter Data.</p> <p>*Scalar billing refers to readings or quantities that are typically uploaded and validated at the same frequency as the creation of bills related to those meter devices. Where granularity of usage is monthly or longer, these are also treated as scalar billing, irrespective of bill frequency. Scalar billing does not include register reads or interval data coming from interval/smart devices.</p> <p>Prerequisites:</p> <ul style="list-style-type: none"> Oracle Database Server Enterprise Edition <p>Note: Oracle Database Enterprise Edition and the Partitioning option is mandatory.</p> <ul style="list-style-type: none"> Oracle Utilities Customer Care and Billing Base for Residential Customers
	Oracle Utilities Customer Care and Billing Customer Program Management for Residential Customers	<p>Oracle Utilities Customer Care and Billing Customer Program Management for Residential Customers provides functions for implementing a variety of initiatives to encourage targeted customers to participate in a specific program or programs. It allows a structured marketing effort for each initiative to be configured, an initiative's individual leads to be assigned and managed by representatives, and specific business processing to be applied based on the customer's specific response to an initiative.</p> <p>Prerequisites:</p> <ul style="list-style-type: none"> Oracle Utilities Customer Care and Billing Base for Residential Customers
Oracle Utilities Customer Care and Billing for Commercial & Industrial Customers	Oracle Utilities Customer Care and Billing Base for Commercial & Industrial Customers	<p>Oracle Utilities Customer Care and Billing Base for Commercial & Industrial Customers provides functions for supporting customer information and financial data management, customer care capabilities (such as customer contacts, orders, case management), meter and item device management, meter reading, and field work capabilities.</p>

Product	Subproduct	Licensing Information
		<p>A license to Oracle Utilities Customer Care and Billing Base for Commercial & Industrial Customers also includes restricted use licenses to:</p> <ul style="list-style-type: none"> • Oracle Utilities Meter Data Management • Oracle Utilities Service Order Management • Oracle Utilities Operational Device Management <p>Use of Oracle Utilities Meter Data Management is restricted to:</p> <ol style="list-style-type: none"> a. Storing details of meter devices used for traditional scalar billing* (device management and device installation) b. Managing manual and drive-by reading requests and meter readings / reader remarks for meter devices used for traditional scalar billing c. Storing details of meter readings / usage data (e.g. meter readings / consumption) received from external providers, used for traditional scalar billing d. Managing unmetered item devices (device management and device installation) e. Service Investigative Orders for traditional scalar meter and unmetered item devices <p>Note: This restricted use license allows users to create customizations for billing related data and service investigative orders for traditional scalar billing*. This restricted use license also allows users to create customizations for unmetered item device processes. This restricted use license does NOT allow users to create custom components related to other processes, including but not limited to processing data from frequently read scalar meter devices (where meter data is uploaded and validated daily), interval meter devices, device events, internet of things (IOT) devices, smart meter commands, non-billing aggregations, etc.</p> <p>Any use not expressly permitted above is not included and requires a separate full use license for Oracle Utilities Meter Data Management.</p> <p>Use of Oracle Utilities Service Order Management is restricted to:</p> <ol style="list-style-type: none"> a. Requesting field work and managing field work completion details to and from mobile workforce management systems for scalar billing* meters and unmetered item devices

Product	Subproduct	Licensing Information
		<p>b. Requesting field work and managing field work completion details to and from mobile workforce management systems that are not directly related to any types of devices (e.g. tree trimming requests, etc.)</p> <p>Any use not expressly permitted above is not included and requires a separate full use license for Oracle Utilities Service Order Management.</p> <p>Use of Oracle Utilities Operational Device Management is restricted to traditional scalar devices.</p> <p>Any use not expressly permitted above is not included and requires a separate full use license for Oracle Utilities Operational Device Management.</p> <p>*Scalar billing refers to readings or quantities that are typically uploaded and validated at the same frequency as the creation of bills related to those meter devices. Where granularity of usage is monthly or longer, these are also treated as scalar billing, irrespective of bill frequency. Scalar billing does not include register reads or interval data coming from interval/smart devices.</p> <p>* Examples of scalar billing include:</p> <ul style="list-style-type: none"> • Scalar meter data uploaded and validated monthly and billed monthly • Scalar meter data uploaded and validated monthly and billed quarterly <p>Examples of billing not included with these Restricted Use Licenses include but are not limited to:</p> <ul style="list-style-type: none"> • Meter data that is uploaded and validated daily but billed monthly • MV90 Meters read monthly • Interval data or register reads from smart meters • Interval data or register reads from interval meters <p>Prerequisites:</p> <ul style="list-style-type: none"> • Oracle Database Server <p>Standard and Enterprise Editions are supported.</p>

Product	Subproduct	Licensing Information
		<p>Note: Oracle Database Enterprise Edition and the Partitioning and Advanced Compression options are not mandatory but recommended. Standard Edition should only be considered suitable for very small, pilot projects or development environments where scalability, performance, and database size-on-disk are not important considerations. Oracle Database Enterprise Edition, including the Advanced Compression and Partitioning options, is strongly recommended in all other situations.</p> <ul style="list-style-type: none"> • Oracle WebLogic Server Standard and Enterprise (required if using application clustering) Editions are supported. • Oracle Utilities Customer Self Service <p>Oracle Utilities Customer Care and Billing XAI Inbound Services / Oracle Utilities Customer Care and Billing Inbound Web Services commencing with 'WX' may only be used when users have separately licensed Oracle Utilities Customer Self Service.</p>
	Oracle Utilities Customer Care and Billing Credit and Collections for Commercial & Industrial Customers	<p>Oracle Utilities Customer Care and Billing Credit and Collections for Commercial & Industrial Customers provides functions for receivables management activities to manage incoming payments (excludes the functions described under Oracle Utilities Customer Care and Billing Cashiering for Commercial & Industrial Customers), credit & collections / overdue processing related functions to segment the customer base and respond when payments are not forthcoming, pay plans, payment arrangements and deposits.</p> <p>Prerequisites:</p> <ul style="list-style-type: none"> • Oracle Utilities Customer Care and Billing Base for Commercial & Industrial Customers
	Oracle Utilities Customer Care and Billing Rating and Billing for Commercial & Industrial Customers	<p>Oracle Utilities Customer Care and Billing Rating and Billing for Commercial & Industrial Customers provides rates and billing engines that can perform simple to complex calculations to produce bills and statements containing one or many sets of charges.</p> <p>A license to Oracle Utilities Customer Care and Billing Rating and Billing for Commercial & Industrial Customers also includes a restricted use license to:</p> <ul style="list-style-type: none"> • Oracle Utilities Meter Data Management

Product	Subproduct	Licensing Information
		<p>Use of Oracle Utilities Meter Data Management is restricted to the following functions solely to support the use of scalar billing* functions in Oracle Utilities Customer Care and Billing Rating and Billing for Commercial & Industrial Customers.</p> <ol style="list-style-type: none"> a. Data validation, editing, and estimation (VEE) and creating usage transactions and scalar billing determinants for supporting traditional scalar billing* processes b. Estimating and creating usage transactions and bill determinants for supporting unmetered item billing processes <p>*Scalar billing refers to readings or quantities that are typically uploaded and validated at the same frequency as the creation of bills related to those meter devices. Where granularity of usage is monthly or longer, these are also treated as scalar billing, irrespective of bill frequency. Scalar billing does not include register reads or interval data coming from interval/smart devices.</p> <p>Examples of scalar billing include:</p> <ul style="list-style-type: none"> • Scalar meter data uploaded and validated monthly and billed monthly • Scalar meter data uploaded and validated monthly and billed quarterly <p>Examples of billing not included with the restricted use license include but not limited to:</p> <ul style="list-style-type: none"> • Meter data that is uploaded and validated daily but billed monthly • MV-90 Meters read monthly • Interval data or register reads from smart meters • Interval data or register reads from interval meters <p>Note: This restricted use license allows users to create customizations for VEE (validating, estimating, editing measurement data) and scalar billing* determinants. This restricted use license also allows users to create customizations for unmetered item billing processes.</p>

Product	Subproduct	Licensing Information
		<p>This restricted use license excludes the use of Oracle Utilities Meter Data Management for other processes, including but not limited to: processing data for the purpose of interval billing (interval data or corresponding register reads), daily scalar billing (where meter data is uploaded and validated daily), device events, internet of things (IOT) devices, service investigation orders, smart meter commands, non-billing aggregations, etc. Further, this restricted use license does NOT allow users to create custom components related for the purposes of interval billing (interval data or corresponding register reads), daily scalar billing (where meter data is uploaded and validated daily) or other processes, including but not limited to processing data from frequently read scalar meter devices (where meter data is uploaded and validated daily), interval meter devices, device events, internet of things (IOT) devices, service investigative orders, smart meter commands, non-billing aggregations, etc.</p> <p>Any use not expressly permitted above is not included and requires a separate full use license for Oracle Utilities Meter Data Management.</p> <p>Prerequisites:</p> <ul style="list-style-type: none"> Oracle Utilities Customer Care and Billing Base for Commercial & Industrial Customers
	Oracle Utilities Customer Care and Billing Rating and Billing for Interval Data for Commercial & Industrial Customers	<p>Oracle Utilities Customer Care and Billing Rating and Billing for Interval Data for Commercial & Industrial Customers provides rating and billing functions to manage time-series or interval data and transform this data for use in complex billing scenarios.</p> <p>A license to Oracle Utilities Customer Care and Billing Rating and Billing for Interval Data for Commercial & Industrial Customers also , this includes licenses to Oracle Utilities Meter Data Management and Oracle Utilities Customer Care and Billing Integration to Oracle Utilities Meter Data Management.</p> <p>Use of Oracle Utilities Meter Data Management is restricted to the following functions solely to support use of billing functions in Oracle Utilities Customer Care and Billing:</p> <ul style="list-style-type: none"> Loading interval data* Limited interval data validation, editing, and estimation (VEE) functionality (restricted to: Interval Size Validation, Interval Spike Check, and Interval Averaging Estimation)

Product	Subproduct	Licensing Information
		<ul style="list-style-type: none"> • Creating usage transactions and bill determinants to support interval billing processes. <p>* Interval data is defined as meter readings or quantities read at fixed time periods of at least once per hour (interval data does not include scalar/register readings or device events).</p> <p>** Interval register measurements are defined as meter readings or quantities read at intermittent periods (usually not a fixed time period) from an interval meter. These register measurements do not occur as frequently as interval measurements and are often used to validate interval measurements. Interval measurements do NOT include data coming from traditional scalar register meters (non-interval capable devices)</p> <p>Any use not expressly permitted above is not included and requires a separate full use license for Oracle Utilities Meter Data Management.</p> <p>Prerequisites:</p> <ul style="list-style-type: none"> • Oracle Utilities Customer Care and Billing Rating and Billing for Commercial & Industrial Customers
	Oracle Utilities Customer Care and Billing Cashiering for Commercial & Industrial Customers	<p>Oracle Utilities Customer Care and Billing Cashiering for Commercial & Industrial Customers provides advanced online payment functions, through the included Payment Portal screen, to support the process of accepting different types of payments, such as CIS and Non CIS payments, and payments in alternate or multiple currencies.</p> <p>Prerequisites:</p> <ul style="list-style-type: none"> • Oracle Utilities Customer Care and Billing Credit and Collections for Commercial & Industrial Customers

Product	Subproduct	Licensing Information
	Oracle Utilities Customer Care and Billing Task Optimization Tools for Commercial & Industrial Customers	<p>Oracle Utilities Customer Care and Billing Task Optimization Tools for Commercial & Industrial Customers is a set of browser-based tools used to develop custom user interfaces and extend the application without the need for database changes or complex programming. These include portals, zones, business objects, business services, user interface maps, data areas and managed content.</p> <p>Prerequisites:</p> <ul style="list-style-type: none"> • Oracle Utilities Customer Care and Billing Base for Commercial & Industrial Customers.
	Oracle Utilities Customer Care and Billing Archiving for Commercial & Industrial Customers	<p>Oracle Utilities Customer Care and Billing Archiving for Commercial & Industrial Customers contains a set of processes, algorithm types, and ILM-specific fields to support Information Lifecycle Management (ILM) functions for a number of high volume transactional data objects. These identify eligible historical records to facilitate the migration of data to lower cost storage or archived database.</p> <p>A license to Oracle Utilities Customer Care and Billing Archiving for Commercial & Industrial Customers also includes a restricted use license to Oracle Utilities Information Lifecycle Management for Meter Data.</p> <p>Use of Oracle Utilities Information Lifecycle Management for Meter Data is restricted to:</p> <ol style="list-style-type: none"> Archiving of meter data used solely to support traditional scalar billing* functions <p>Note: Oracle Utilities Information Lifecycle Management for Meter Data does not support archiving scalar billing* data only. Customers wishing to use this archiving module will be required to purchase a license to Oracle Utilities Information Lifecycle Management for Meter Data for their other non- scalar billing devices. Any use not expressly permitted above is not included and requires a separate full use license for Oracle Utilities Information Lifecycle Management for Meter Data.</p> <p>*Scalar billing refers to readings or quantities that are typically uploaded and validated at the same frequency as the creation of bills related to those meter devices. Where granularity of usage is monthly or longer, these are also treated as scalar billing, irrespective of bill frequency. Scalar billing does not include register reads or interval data coming from interval/smart devices.</p>

Product	Subproduct	Licensing Information
		<p>Prerequisites:</p> <ul style="list-style-type: none"> • Oracle Database Server Enterprise Edition <p>Note: Oracle Database Enterprise Edition and the Partitioning option is mandatory.</p> <ul style="list-style-type: none"> • Oracle Utilities Customer Care and Billing Base for Commercial & Industrial Customers
	Oracle Utilities Customer Care and Billing Customer Program Management for Commercial & Industrial Customers	<p>Oracle Utilities Customer Care and Billing Customer Program Management for Commercial & Industrial Customers provides the ability to implement a variety of initiatives to encourage targeted customers to participate in a specific program or programs. It allows a structured marketing effort for each initiative to be configured, an initiative's individual leads to be assigned and managed by representatives, and specific business processing to be applied based on the customer's specific response to an initiative.</p> <p>Prerequisites:</p> <ul style="list-style-type: none"> • Oracle Utilities Customer Care and Billing Base for Commercial & Industrial Customers

Chapter 3

Third Party Notices

Open Source or Other Separately Licensed Software

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