

Oracle Utilities Work and Asset Cloud Service

Overview Guide

Release 2.1.1 SP 1

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Oracle Utilities Work and Asset Cloud Service Overview

This guide provides an overview of the **Oracle Utilities Work and Asset Cloud Service**, including:

- [Welcome to Oracle Utilities Work and Asset Cloud Service](#)
- [Documentation](#)
- [Supported Client Platforms and Browsers](#)
- [Supported Integrations](#)

Welcome to Oracle Utilities Work and Asset Cloud Service

Oracle Utilities Work and Asset Cloud Service is a cloud-based solution used to maintain information about assets and various features and functions around managing those assets. The solution provides a means of recording asset acquisition, maintenance, procurement, installation and removal, and so on.

Oracle Utilities Work and Asset Cloud Service comprises the following functional areas:

- Oracle Utilities Work and Asset Management provides functionality to manage the receipt, installation, maintenance, tracking and removal of assets. The application also manages approval processing, tracks purchasing transactions, manages inventory and resources, and tracks costs, accounting and financial transactions.
- Oracle Utilities Work and Asset Management Analytics (via Oracle Utilities Analytics Cloud Service)
 - Provides a business intelligence environment to manage and monitor the performance of your organization. This includes the analytics content (Dashboards) delivered out-of-the-box.

Please refer to the respective product documentation for more information.

Oracle Utilities Work and Asset Cloud Service Applications

Oracle Utilities Work and Asset Cloud Service includes the following Oracle Utilities applications:

- Oracle Utilities Work and Asset Management Enterprise Edition v2.1.1 SP 1
- Oracle Utilities Work and Asset Management Purchasing
- Oracle Utilities Work and Asset Management Analytics for v2.6.x
- Oracle Utilities Work and Asset Management Extractors and Schemas for v2.6.x
- Oracle Utilities Work and Asset Management Purchasing
- Oracle Utilities Work and Asset Management Connector for Enterprise Resource Planning
- Oracle Utilities Work and Asset Management Connector for Geospatial Information Systems

Documentation

The following documentation is available to support the product:

Configuration and User Documentation

- Oracle Utilities Work and Asset Management and Operational Device Management Business User Guide
- Oracle Utilities Work and Asset Management and Operational Device Management Administrative User Guide

Oracle Utilities Analytics Documentation

- Oracle Utilities Analytics Administration Guide
- Oracle Utilities Analytics Dashboards for Work and Asset Analytics Metric Reference Guide
- Oracle Utilities Extractors and Schema for Work and Asset Management Data Mapping Guide

Supported Client Platforms and Browsers

This section details supported client platforms and browsers.

Users access Oracle Utilities Work and Asset Cloud Service via a web browser. Oracle Utilities Work and Asset Cloud Service supports the following operating system/web browser combinations:

Web Browser	Operating System
IE 11 Firefox ESR 45	Windows 7 Windows 8.1 Windows 10
Safari	iPad2 iOS 9.2

Supported Integrations

Oracle Utilities Work and Asset Cloud Service requires integration with a host application which sends activities and other information. Oracle Utilities Work and Asset Cloud Service can also integrate to non Oracle Utilities products, such as a Customer Information Management, Customer Relationship Management, Asset Management System, etc. via a custom integration.

Integrations include:

Oracle Utilities Product	Versions	Integration Products
Oracle Utilities Analytics (via Oracle Utilities Analytics Cloud Service)	2.6.x	<ul style="list-style-type: none"> Oracle Utilities Work and Asset Management Oracle Utilities Analytics
Oracle Utilities Work and Asset Management Connector for Enterprise Resource Planning (WAM - ERP)	SOA 12.1	<ul style="list-style-type: none"> Oracle Utilities Work and Asset Management Enterprise Resource Planning
Oracle Utilities Work and Asset Management GIS Integration	Esri ArcGIS v10.4.1	<ul style="list-style-type: none"> Oracle Utilities Work and Asset Management Esri ArcGIS