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The Casino module is a program that manages the administration of casino services, track casino transaction and provides a wide range of analysis report.

Audience

This document is intended for application specialist and end-users of Oracle Hospitality Cruise Shipboard Property Management System (SPMS).

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com/en/industries/hospitality/

Revision History

<table>
<thead>
<tr>
<th>Date</th>
<th>Description of Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2018</td>
<td>• Initial publication</td>
</tr>
</tbody>
</table>
Prerequisites, Supported Systems and Compatibility

This section describes the minimum requirements for the Casino module in Oracle Hospitality Cruise Shipboard Property Management System.

Prerequisites

- Administration.exe
- Management.exe
- Casino.exe

Supported Operating Systems

Microsoft Windows 10 - 32-bit/x64-bit System

System Compatibility

SPMS version 8.0 or later. For customers operating on version below 8.0, database upgrade to the recommended or latest version is required.
This section lists the Parameters available to Casino module and they are accessible in Administration module, System Setup, Parameter.

### PAR_GROUP Casino

#### Table 1-1 - PAR Group General

<table>
<thead>
<tr>
<th>PAR Name</th>
<th>PAR Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Additional Auth Amount Checking</td>
<td>&lt;value&gt;</td>
<td>This setting prompts a reminder message to Casino staff to request for further credit card authorization by value defined and does not trigger an authorization request. Staff is required to contact the Pursers for incremental authorization to be performed on the passenger’s credit card.</td>
</tr>
</tbody>
</table>
| Allow Posting For Cash Payment                | <value>   | 1 - Allow postings for accounts that only have Cash registered as payment type.  
0 - Do not allow postings on these accounts  
This is to ensure that only passenger accounts that has a credit card registered on their account are allowed to charge the Casino postings to their onboard account. Parameter is accessible through OHC Casino, Setup, Parameters. |
| Apply Master Casino Department Limit          | <value>   | A - System Account,  
P - Pax,  
C - Crew,  
G - Group,  
Z - Gift Card |
| Check Casino Credit Limit on Payer            | <value>   | 1 – Check the Casino Limit on buyer and payer,  
0 – Check the Casino Limit on buyer only |
| Master Casino Department Limit                | <value>   | <=0 – Use Casino Main Department Credit Limit,  
>0 – Use this Casino Department Limit.  
If there are multiple main department codes available for Casino postings, the value specified here allow you to set a total credit limit for all Casino Department codes combined. |
<p>| Min Age For Casino Posting                    | &lt;value&gt;   | Minimum age allowed for casino posting |
| Multiple Receipt Copies                       | &lt;value&gt;   | Prints the Cash, Chip Advances receipts posted in Casino module, |</p>
<table>
<thead>
<tr>
<th>PAR Name</th>
<th>PAR Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 - Print two copies,</td>
<td></td>
<td>0 - Print one copy only</td>
</tr>
<tr>
<td>Overwrite Limit Password</td>
<td>&lt;value&gt;</td>
<td>Password to overwrite daily limit for cash, chip advance postings.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Directly Set Password through OHC Casino instead of Administration module as the password will be encrypted.</td>
</tr>
<tr>
<td>Print Receipt</td>
<td>&lt;value&gt;</td>
<td>1 - Print receipt after cash, chip advance posting /</td>
</tr>
<tr>
<td></td>
<td></td>
<td>0 - Do not print receipt</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Accessible through OHC Casino, Setup, Parameters.</td>
</tr>
<tr>
<td>View Onboard Invoice</td>
<td>&lt;value&gt;</td>
<td>1 – Allow to view onboard invoice</td>
</tr>
<tr>
<td></td>
<td></td>
<td>0 – Do not allow to view onboard invoice</td>
</tr>
</tbody>
</table>

**Accessing the Setup Page**

The setup function is accessible by clicking the **Home** tab, **Setup button** of the Casino module.

![Casino main page](image)

*Figure 1-1 – Casino main page*
At the Setup window, check the necessary check boxes to enable the parameters or enter the overriding password in the password field, and then click **Apply**.
2 System Configuration

This section describes the department code setup within the Administration module.

2.1. Department Code Setup

A debit/credit department code is required to capture all the Casino postings and this is setup up in Administration module, Financial Setup, Department setup.

1. Login to Administration module and select Financial Setup, Department setup from the drop-down list.
2. Navigate to Debit tab and click New, located at the bottom right of the screen to create a Sub-Department code.

3. Under the Current Main Department section, enter the information for the Casino posting department such as Type of Posting, Department Code and description.
4. Under the Department Representation in POS Subsystem section,
   a. Enter a two digits POS Revenue Center number.
   b. Enter the Casino’s description in the POS Revenue C.Desc field.

Figure 2-1 – Department Code setup
c. Checked the option ‘Allow Posting with Declined Authorization’, if you allow posting to a declined authorization account.

5. Under the Department Representation in Casino section,
   a. Define the daily maximum limit allowed in the Max. Daily Limit field.
   b. Define the maximum cruise limit in the Max. Cruise Limit field.

6. Checked the Casino Department checkbox. This field determine whether the payment type is a Casino related department code.

7. Click OK to save the form.

2.2. Receipt Setup
The system is able to generate a receipt upon payment and this would require a report template to be set up. A Standard Casino receipt template is available in Administration module, System Setup, Report setup, _Receipts group and Casino Report. Please contact Oracle Customer Support if you would like to configure a customized receipt format.

2.3. Hardware Setup
You may use a default printer to print the report via the SPMS program. See Management Module, Options section on how to setup the printer.
3  OHC Casino

This section describes the steps to perform a posting.

1. Run the OHC Casino program.
2. Click the Posting at the ribbon bar.
3. Enter a name or cabin number at the Account Identifier field to search for an account and then select the name from the drop-down list.

4. At the Posting section:
   a. Select the Casino Department to post.
   b. Enter the posting amount and comments, if any.
   c. Select the Invoice number to post to.

5. Click Post to confirm the posting and print a receipt, if Parameter Casino, Print Receipt is enabled.
6. The posted transaction is stored in **Guest Handling, Invoice tab** of Management module.

![Figure 3-2 – Guest Handling screen – Invoice tab](image1.png)

### 3.1. Cashier

This section describes the steps to retrieve the casino’s posting for the guest.

1. At the application, click the **Cashier** button at the ribbon bar.
2. Enter a name or cabin number at the **Name/Cabin** field to search an account and then select the name from the selection list.
3. Selecting the **Guest Information** tab enable you to check the general info of the guest’s.

![Figure 3-3 - Cashier Screen](image2.png)

4. Click the **Invoice** tab to check casino’s posting for the guest. The **Cashier** button at the ribbon bar is enabled, allowing you to perform posting from this.
5. Navigating to the **Onboard Invoice** tab allows you to view all other postings of the guest.

![Onboard Invoice Screen](image)

**Figure 3-5 - Onboard Invoice Screen**

### 3.2. Reports

This section describes the report usage for casino module.

1. At the Main Menu section, click the **Reports**.
2. Enter a report in the **Search report** field or select the report from the tree view.
3. There are several functions for Report printing
   a. Print by sending the report to a printer.
   b. Export (supported format : rpt, pdf, xls, doc, rtf)
   c. Custom Excel export