Oracle
Textura
PQM Submitter FAQs

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# **About This Guide**

This guide addresses questions frequently asked by prequalification submitters when using the Oracle Pre-Qualification Management (PQM) solution to submit prequalification forms. Typically, Subcontractors or Suppliers using PQM to prequalify for a project should use this guide.

# **PQM Overview**

### In This Section

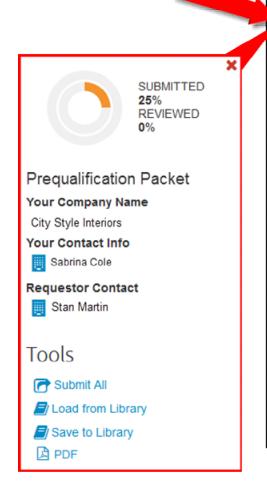
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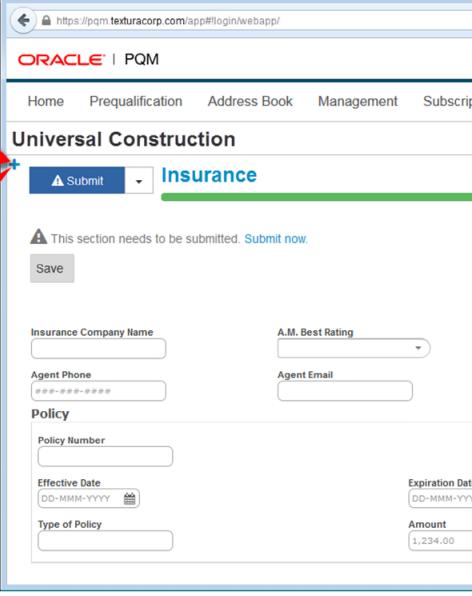
### What is included in the Workspace?

The default view of the workspace shows three panels:

- ▶ **Left Panel**—Includes a summary of submitted and reviewed tasks; organization details, like your company name, your contact information, and the Requestor's contact information; and a tools section
- ▶ Center Panel—Shows active, completed, and submitted tasks
- ▶ Right Panel—Displays Notes, Attachments, and History.

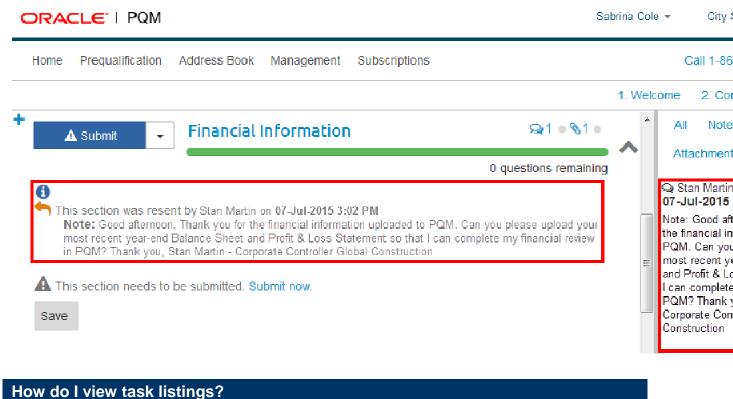
If the screen does not display the left panel, choose the + (blue plus icon) to reveal it.



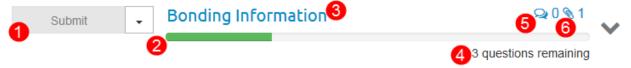


Forms - Mozilla Firefox

**Note:** Notes also display in the task listing if the Reviewer re-sent a form.



### now do i view task listings:



Each collapsed task includes the following information:

- 1) Status A task's submission status
  - Submit (gray) The task is incomplete or cannot be submitted.
  - ▶ **Submit** (blue) The task is complete and ready for submission.
  - ▶ **Submitted** The task was successfully sent to the General Contractor.

**Note:** Submitted tasks display with a ✓ (green check mark icon).

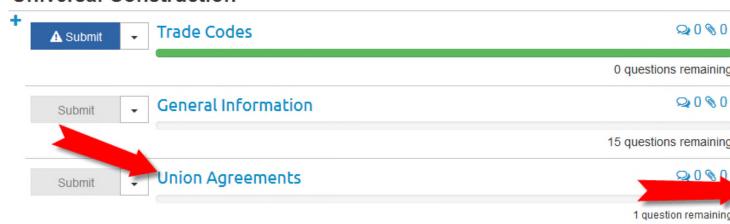
- 2) Status Bar A visual representation of the task's completion percentage
- 3) Name The name or description of a task
- Questions Remaining Counts how many more questions must be completed in order to submit the task

- 5) Q (Comments) The number of comments
- 6) N (Attachments) The number of attachments

### How do I navigate between tasks?

All tasks display in a single workspace. Select the  $\checkmark$  (drop-down icon) or the task name to view details. The expanded task shifts to the top of the screen.

### **Universal Construction**



**Note:** Choosing a different task saves any progress on the original task, expands the new task, and shifts the new task to the top of the screen.

### What are my search options when looking for a contact in my address book?

You can search for contacts by:

- Organization
- Vendor ID
- Custom ID
- Trade
- City
- State
- Country
- Tag
- Email
- ▶ Phone Number.

# **Completing Tasks**

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# Where can I find notes?

The workspace includes a notes section. Select **All**, **Attachments**, or **History** to change the view.

**Note:** If the Reviewer re-sent a task, the task notes appear with a (yellow arrow icon) beneath the progress bar.

### Where are the task directions?

When included, directions and information display next to an (information icon) near the top of the page.



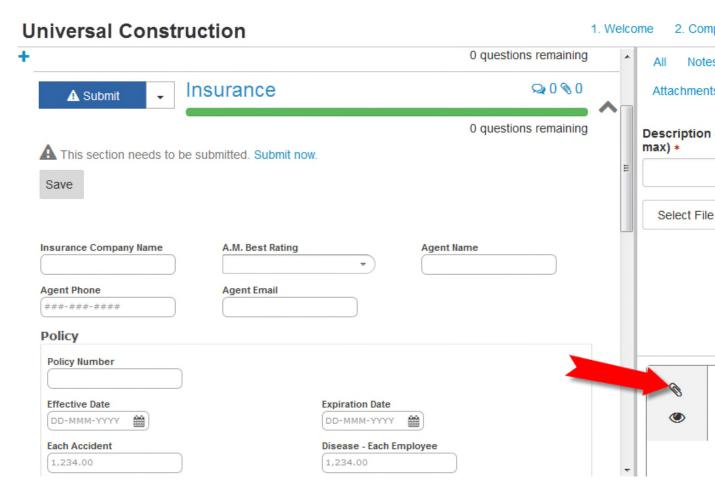


### Do I need to answer every question?

Only questions with red asterisks (\*) are required. However, consider answering every question if you plan to save the form to your library.

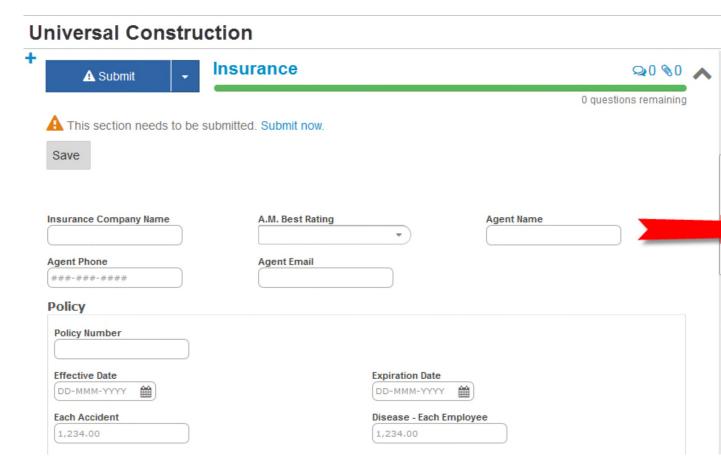
### How do I upload an attachment?

1) Select the N (paper clip icon) to expand the attachments section in the right panel.

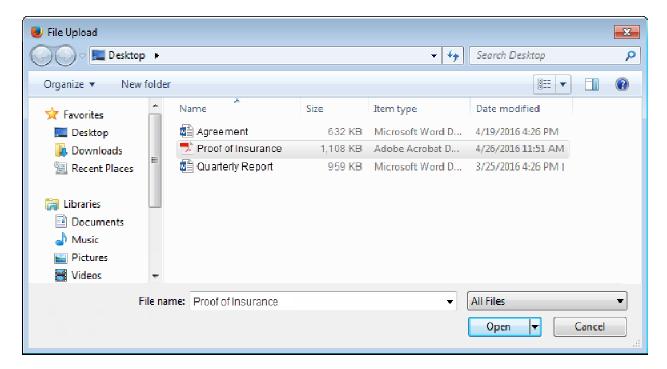


Attachment-related fields display.

2) In the **Description** field, enter a description for the document.



### 3) Select Select File.



### A File Upload dialog box appears.

4) Choose the file and select **Open**.

The file's name displays next to the **Select File** button.

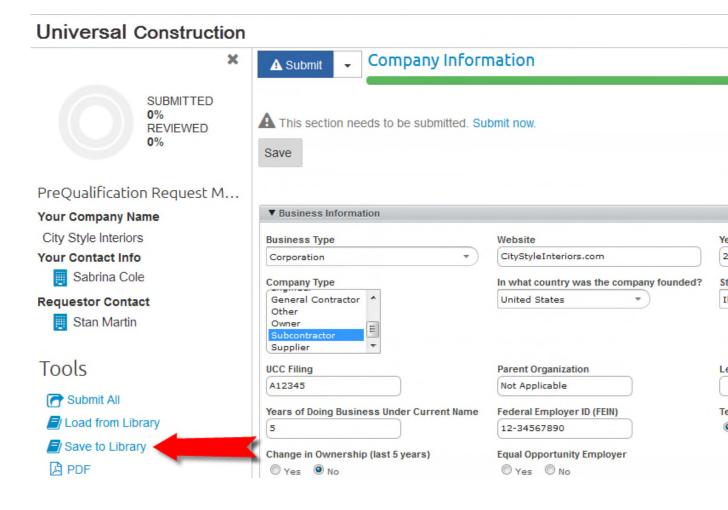
**Note:** If you upload a PDF file, you can enter your PIN to electronically sign it.

5) Select Attach.

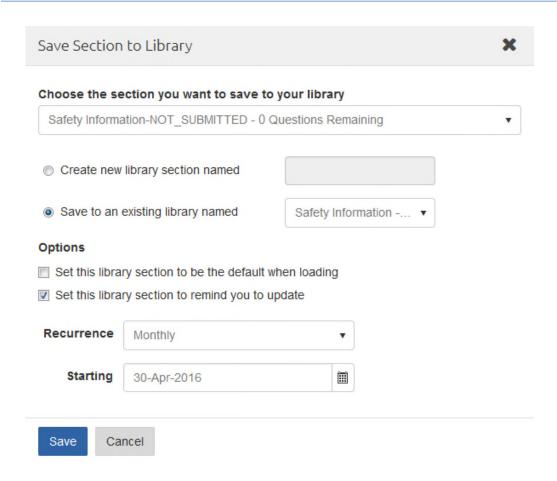
A File Uploaded Successfully message confirms the document has been uploaded.

How do I save a form to my library?

1) Select the Save to Library tool.



A Save Section to Library dialog box appears.



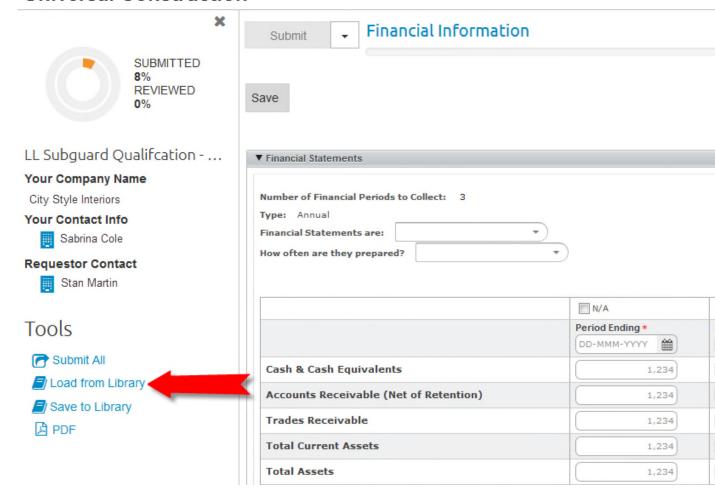
- 2) Use the **Choose the section you want to save to your library** drop-down list to choose a section to add to the library.
- 3) Choose a save destination:
  - Create new library section named—Enter a name for the new section
  - Save to an existing library named—Use the drop-down list to select an existing library.
- 4) (Optional) **Set this library section to be the default when loading** check box—Select this setting to automatically load a section in the **Load Sections from Library** drop-down list.
- 5) (Optional) **Set this library section to remind you to update** check box—Select this setting to receive email reminders when a library item must be updated:
  - Recurrence—Use the drop-down list to choose how often the library sends reminders
  - Starting—Select the date the library will first send a reminder.
- 6) Select Save.

The dialog box closes and the form is saved to the library.

### How do I fill in a form from my library?

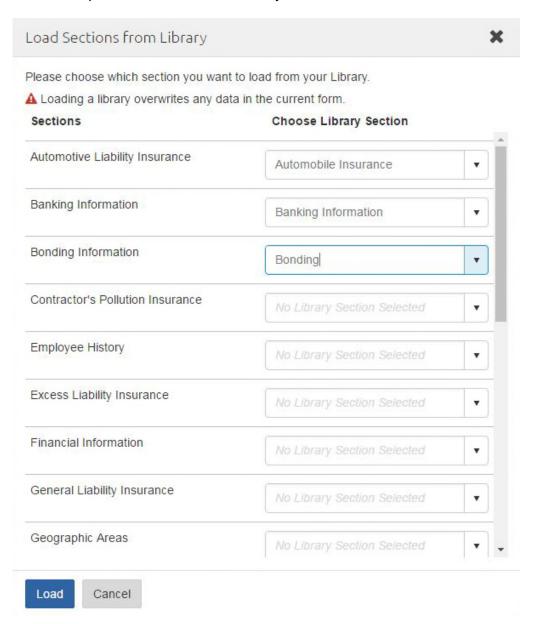
1) Select the Load from Library tool.

### **Universal Construction**



A Load Sections from Library dialog box appears.

2) Use the drop-down list to choose a library section.



3) Select the **Load** button.

The dialog box closes and data automatically loads into the task.

### Can I use the information from a form I submitted in the past?

Yes, the system automatically saves a form's last submitted data for future use.

I. Select a prequalification packet.

#### Welcome

For your convenience, we can fill the form with your previously submitted data. Based on your permissions 15 sections will be filled.

Please be sure to review each section before submission.

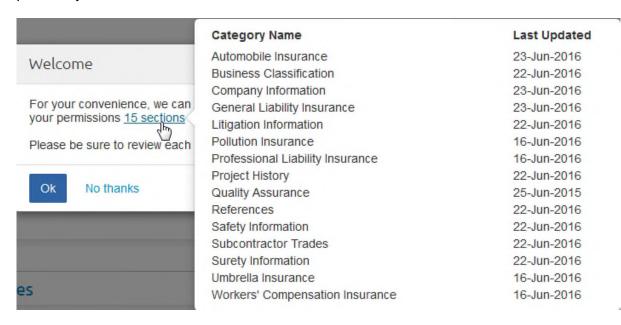
Ok No thanks

Advanced

The workspace opens and a dialog box displays.

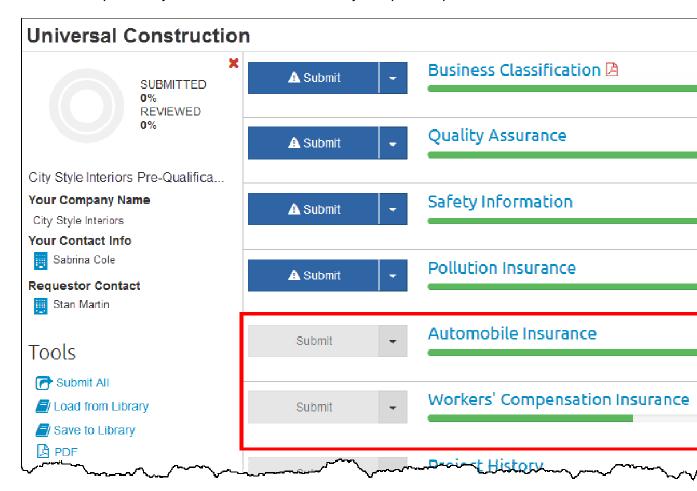
**Note:** This dialog box only displays for the first user who logs in after submitting a form, and the forms available are dependent upon your user permissions.

2. (Optional) Position the cursor over the **# sections** text to display the names of each previously submitted section.



#### 3. Select Ok.

All available previously submitted data automatically completes open forms.



**Note:** If a category has more questions than a previously submitted form, the category will be incomplete. Open the category to answer the remaining questions.

# Can I see values I entered in previous years when filling out the financial category?

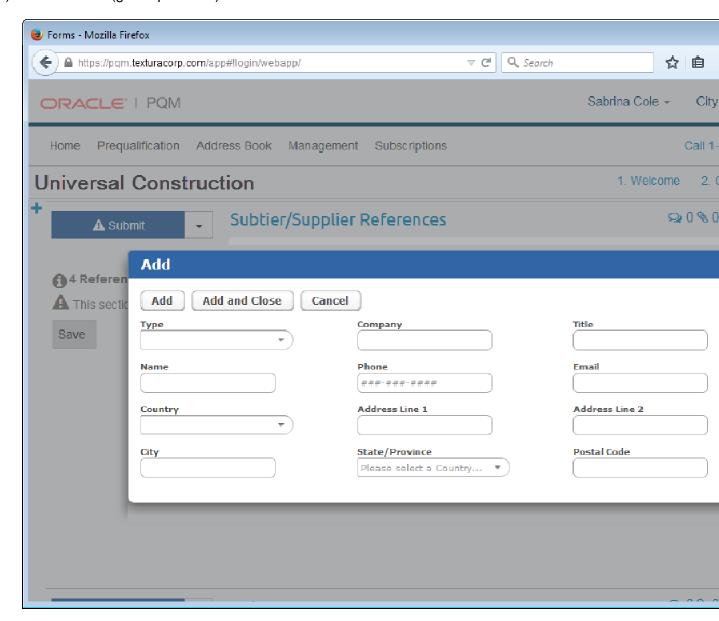
If you completed the **Financial** category in a form last year and you must complete that form again this year, you will automatically see the information you previously entered when you look at the financial category for this year.

These values will only automatically populate the fields in the **Financial** category if the category's name did not change and you submitted financial information last year.

### How do I add information to a table?

A table displays for contact information, safety ratings, bonding information, and several other task types.

1) Select the + (green plus icon).

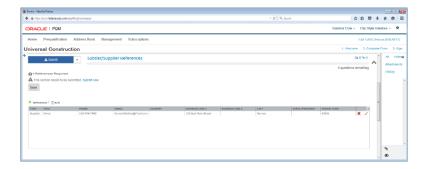


An Add dialog box displays.

2) Enter details in the **Add** dialog box.

Note: The details required depend upon the task type.

Select the Add and Close button.
 The dialog box closes and data displays in the table.



### How do I delete or edit a line from a table?

- Select the X (red X icon) to delete a line.
- ▶ Select the 

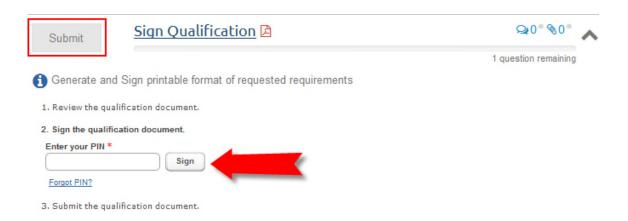
  ✓ (pencil icon) to edit a line.
  - I. An **Edit** dialog box opens.
  - 2. Edit information and select **Update**.



### How do I sign the qualification document?

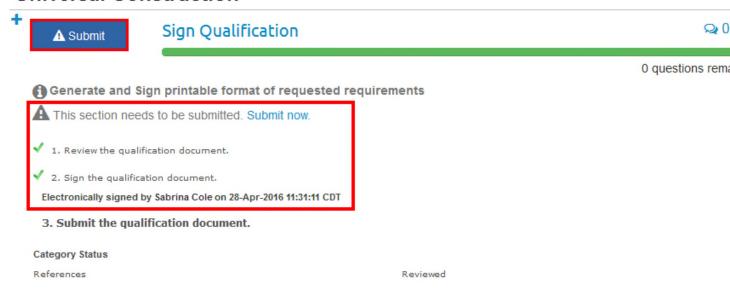
Once you complete all information tasks included in a form, the final step is to sign the qualification document. Open the **Sign Qualification** task. Enter your PIN and select **Sign**.

Q 0



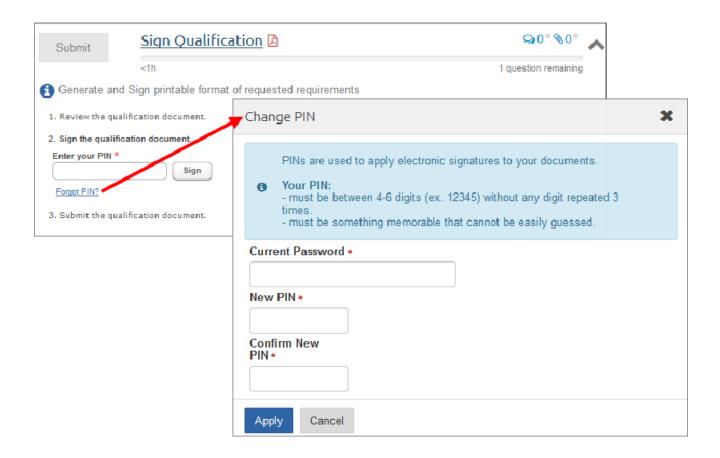
The screen refreshes, the gray **Submit** button changes to blue, and check marks display to confirm the task has been signed. An alert prompts you to submit the section.

### **Universal Construction**



### I forgot my PIN. How do I reset it?

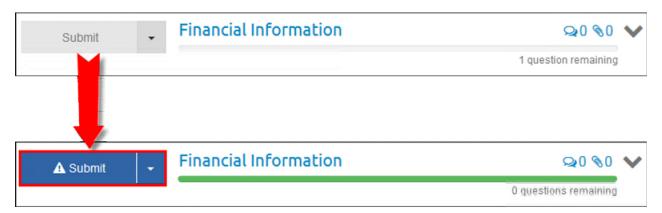
A PIN is required to sign a qualification on the system. To reset the PIN select the Forgot PIN link under the **Sign Qualification** task. A **Change PIN** dialog box will appear.



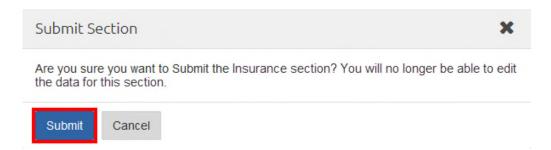
- 1) Enter your current password.
- 2) Enter a new PIN that meets the requirements:
  - Must be between 4-6 digits without any digit repeated three times
  - Must be something memorable that cannot be easily guessed.
- 3) Re-enter the PIN in the Confirm New PIN field and select Apply.

### How do I submit a task to the General Contractor?

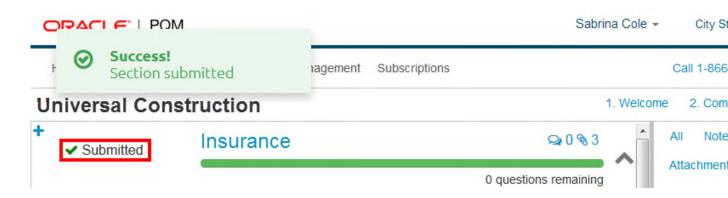
When a task is ready for submission, the gray **Submit** button turns blue.



- Select Submit.
   A Submit Selection dialog box appears.
- 2) Select Submit in the dialog box.



A **Success! Section Submitted** message appears and the blue **Submit** button changes to **Submitted**.

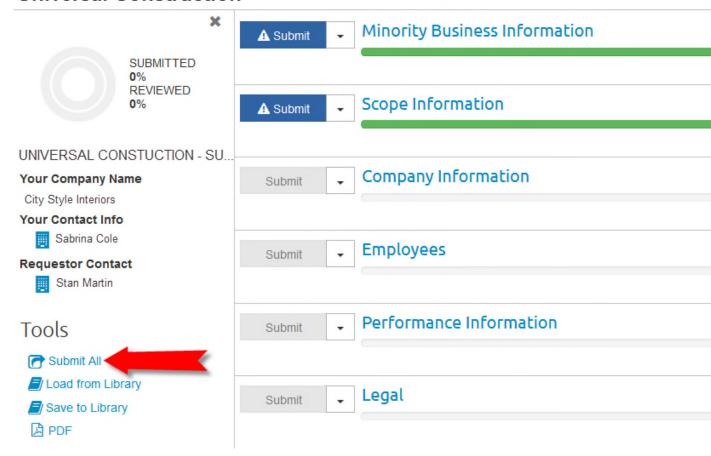


### Can I submit more than one task at a time?

Yes, you can submit all completed tasks at once.

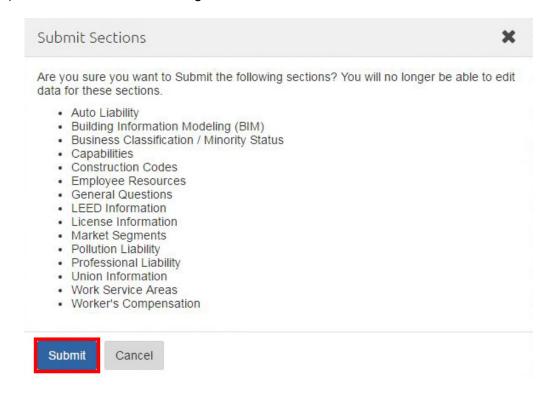
1) Select the **Submit All** tool to submit all complete tasks to the Reviewer.

### **Universal Construction**



A **Submit Sections** dialog box appears. It lists sections ready for submittal.

### 2) Select **Submit** in the dialog box.



**Note:** Tasks with incomplete required questions cannot be submitted.

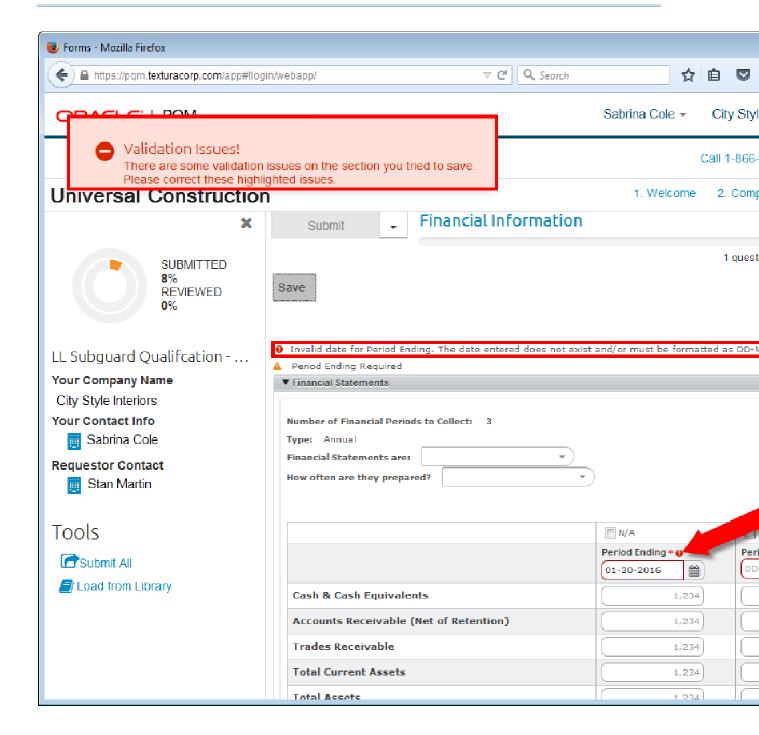
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### What is a validation error?

Validation Errors appear when you attempt to save data that is entered in an incorrect format.



- ▶ A **Validation Issues!** message appears at the top of the page.
- Instructions for the error display at the top of the task.
- ▶ The erroneous task is highlighted.

**For Example:** This task requires users to input dates in the DD-MMM-YYYY format. The MM-DD-YYYY style is not an acceptable format so it creates a validation error.

### Why can't I submit a task?

You cannot submit a task until all questions marked with a red asterisk (\*) are completed. The system displays an orange alert when you save a form before completing all required tasks.



We have saved your form, but you have missed some fields. You must enter data before you can Submit.

Instructions at the top of the task also list the missing requirements.



### Why was I logged out?

The system times out when you are inactive for 30 minutes. A red message appears when you attempt to navigate away from a task, enter data, or save.

Session Timed Out
Your session has timed out for security reasons. You will be redirected to the Login page.

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Oracle Textura PQM Submitter FAQs

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