Oracle® Hospitality Cruise AffairWhere

Installation and Upgrade Guide
Release 2.2.8
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ORACLE

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Preface

AffairWhere (AW) is a system specifically designed to manage the function space and banquet events for a cruise line. The system can run as a stand-alone application receiving group and delegate information directly from a cruise line's reservation system. The system can be use both at shore side and shipboard. At Shore side, the system would be used by the Group Reservations agents to book group events and prepare contracts. At the Shipboard side, the system allows the crew to manage the shipboard function space and to create Banquet Event Orders for the fulfillment of the events. The document details the installation process of the AffairWhere.

Audience

This document is intended for technical personnel involved in installation process of AffairWhere.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com/en/industries/hospitality/

Revision History

Date	Description of Change
April 2019	• Initial publication

1 Installation of AffairWhere

This section describes the installation process of AffairWhere.

Before you begin

- Ensure the AFFAIRWHERE schema exists in the database. If the schema does not exist, create using the script provided in the folder DB Scripts, `AFFAIRWHERE_USER.sql` in hot fix.
- Download the AffairWhere release 2.2.7 (Patch ID: 26551822) from My Oracle Support and save the file to a local directory.

Begin your installation by:

1. Run **OHCAffairWhere.exe** from the downloaded patch, **Setup** folder.
2. At the installation wizard, select to install **AffairWhere, AW Import, AW Export** and **DB Installe**r.
3. Click Install to begin.
4. Click Finish when the installation completes.

Upgrading AffairWhere to version 2.2.8

In order to upgrade the application to version 2.2.8.001:

1. Download the hotfix 2.2.8.001 (Patch ID: 29459943) and save the file to a local directory.
2. Navigate to **Control Panel, Program and Features** option.
3. Uninstall the AW DB Installer and AffairWhere Application.
4. Navigate to the downloaded hotfix patch **Setup** folder.
5. Run the **AffairWhere.msi** and **AW DBInstaller.msi** to upgrade the version.

2 AffairWhere Database Installer

The following section describes the steps to install the Affair Where Database Installer on Oracle Database and MS SQL Database

Oracle Database

1. Click the **AW Database Installer** shortcut at the desktop.
2. At the Database Connection window, select the **Server Type** as **Oracle**.
3. Enter the database details and then click **Test Connection**.

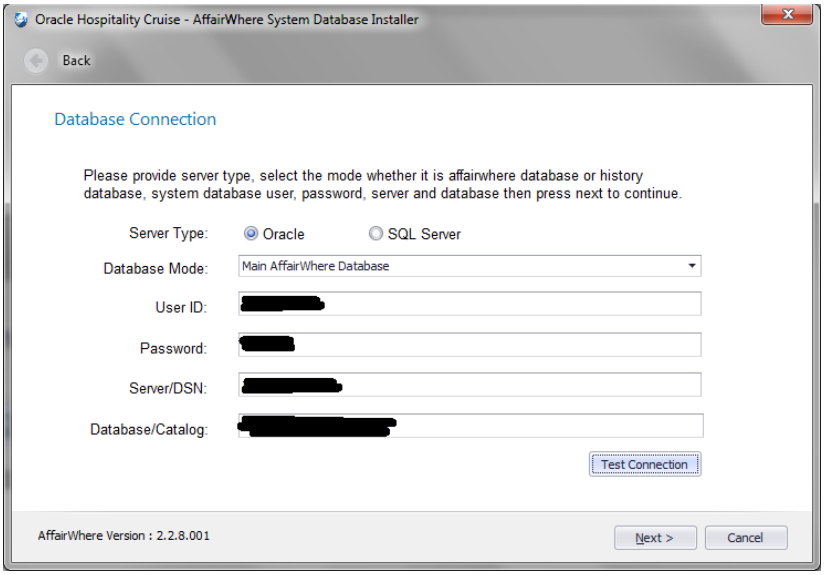


Figure 2-1 - Database Connection Details

4. Once you receive a message "Connection to Database succeeded", click **Next**.
5. At the Delegates View Option, check the option if applicable and then click **Next**.

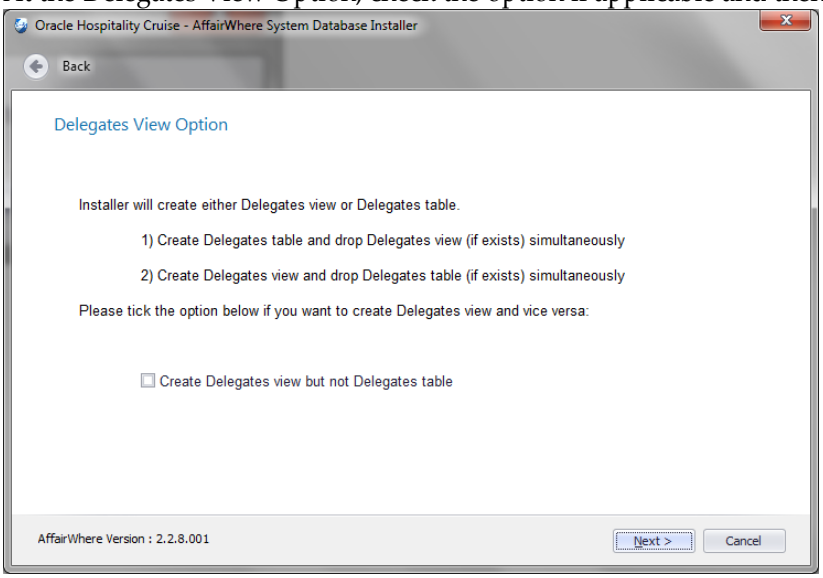


Figure 2-2 - Delegate View Option

6. By default, the **Standard Mode** option is selected. Click **Next** to continue.

7. At the Database Installation Completed window, click **Finish** to close.

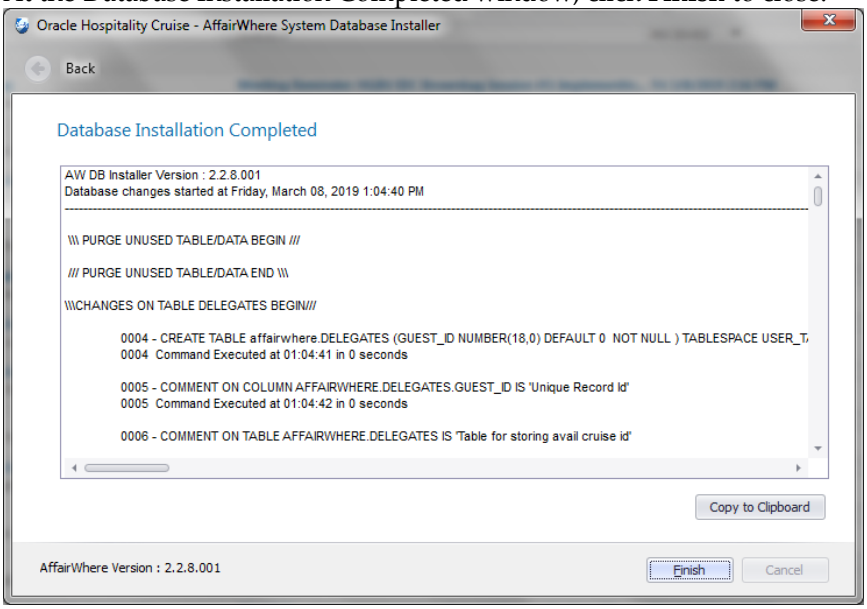


Figure 2-3 - Database Installation Completed

8. For details of the objects created by the AW DB Installer, refer to the logs in C:\Program Files (x86)\Oracle Hospitality Cruise\AW DBInstaller\DB_Log.

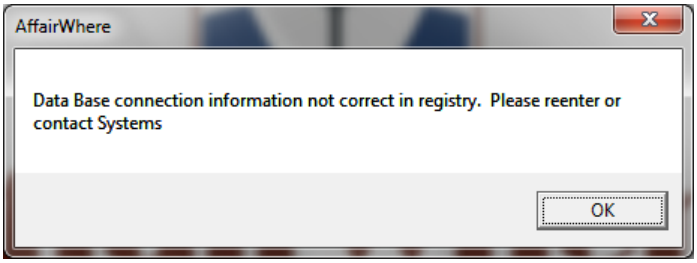
MS SQL Database

1. Create a database in MS SQL.
2. Click the AW Database Installer shortcut at the desktop.
3. At the Database Connection window, select the **Server Type** as **SQL Server**.
4. Repeat steps 3 to 8 of Oracle Database.

3 Running the AffairWhere Application

This topic explains the configuration of AffairWhere application for the first time.

1. Click the **AffairWhere** shortcut at the desktop.
2. If you receive a message prompt 'Database connection information not correct in registry. Please reenter or contact Systems', click **OK**.



3. At the Backstage Dining Database Info window, enter the **user credential** as **Administrator** followed by **server name** and **database name**, then click **OK**.

Figure 3-10 - User Login Window

4. On the menu bar of the User Setup and Maintenance window, click **Tools, User Id Maintenance, Create a User**.

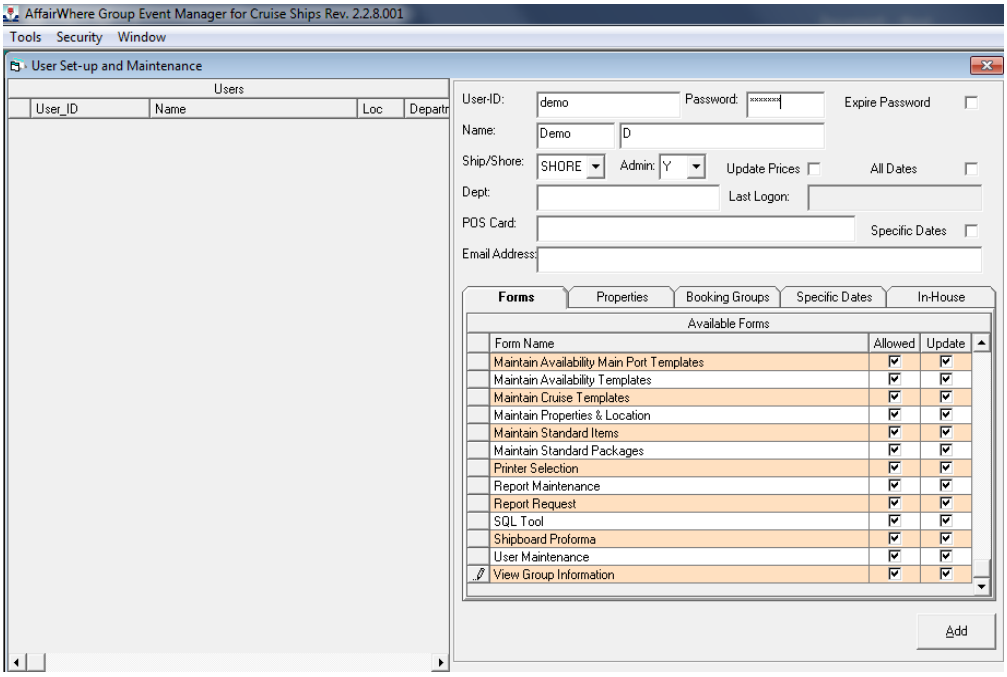


Figure 3-2 - User Details

5. Provide the details required on the form, then select the required form names from the following tabs; **Forms, In House and Booking Groups**.
6. Restart the application and login with the newly created user.
7. The application prompts for password to be reset once you login successfully.
8. You will be prompt to setup the property if no property exists. Click **OK** to close the dialog box.
9. To create a property, click the **Function Space**, **Location Maintenance.**
10. At the Location Maintenance form, select **Add Property** and enter the property details.

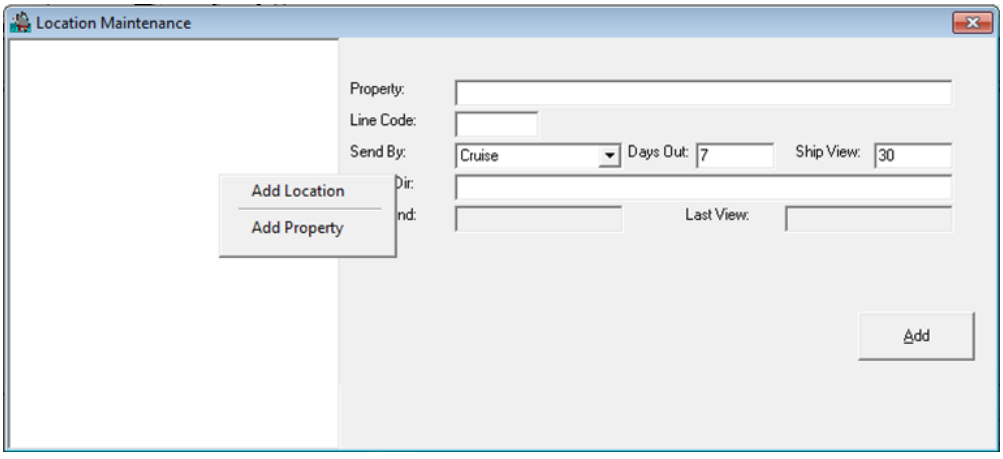


Figure 3-3 - Add Property

11. After creating a property in AffairWhere, run below script in SQL Tool. Run this for every new property you create.

```
update property set disabled='N'
```

12. Add a Location using **Function Space, Location Maintenance, Add New Location**.

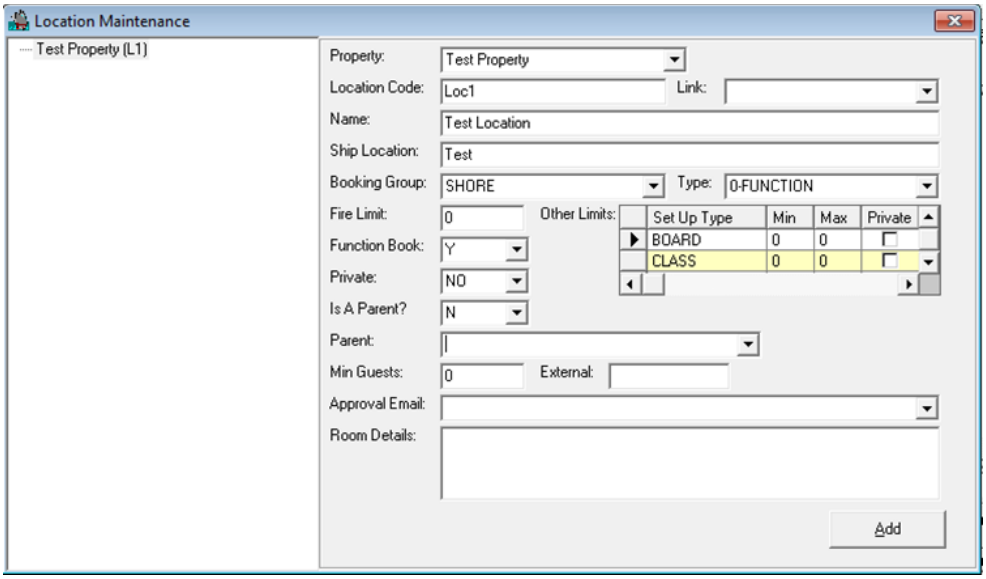


Figure 3-4 - Location Details

13. Assign the property to the user account.

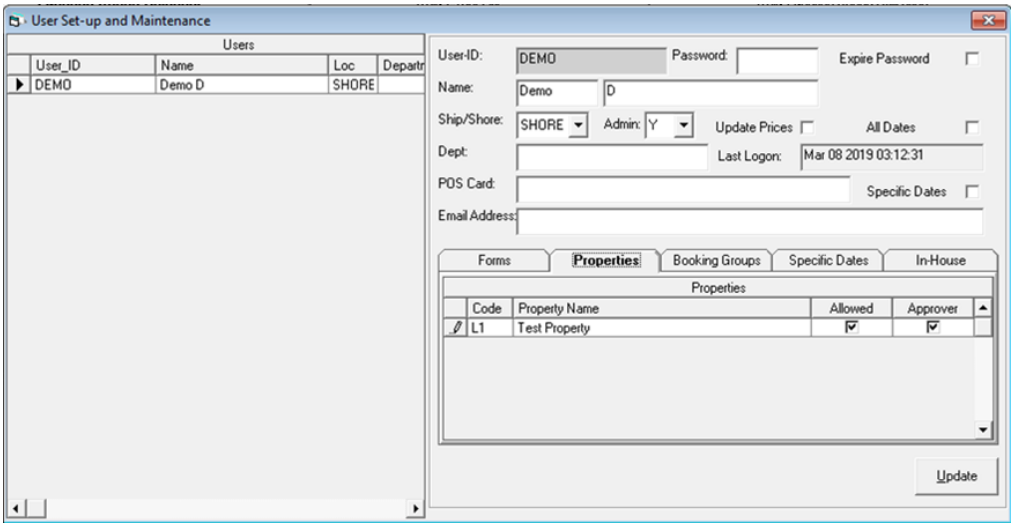


Figure 3-5 - Assigning Property To User

14. Create a cruise for the property using the **Function Space, Cruise Assignment**.

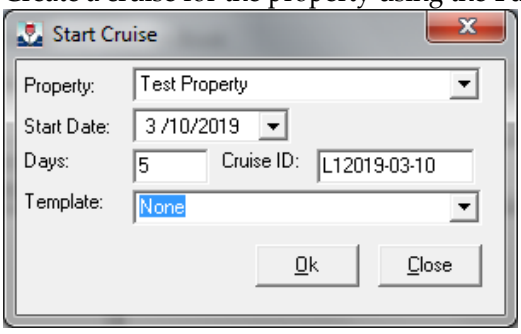


Figure 3-6 - Create Cruise

15. Create a group from **Groups Contact, Group Overview, Add Group** menu.

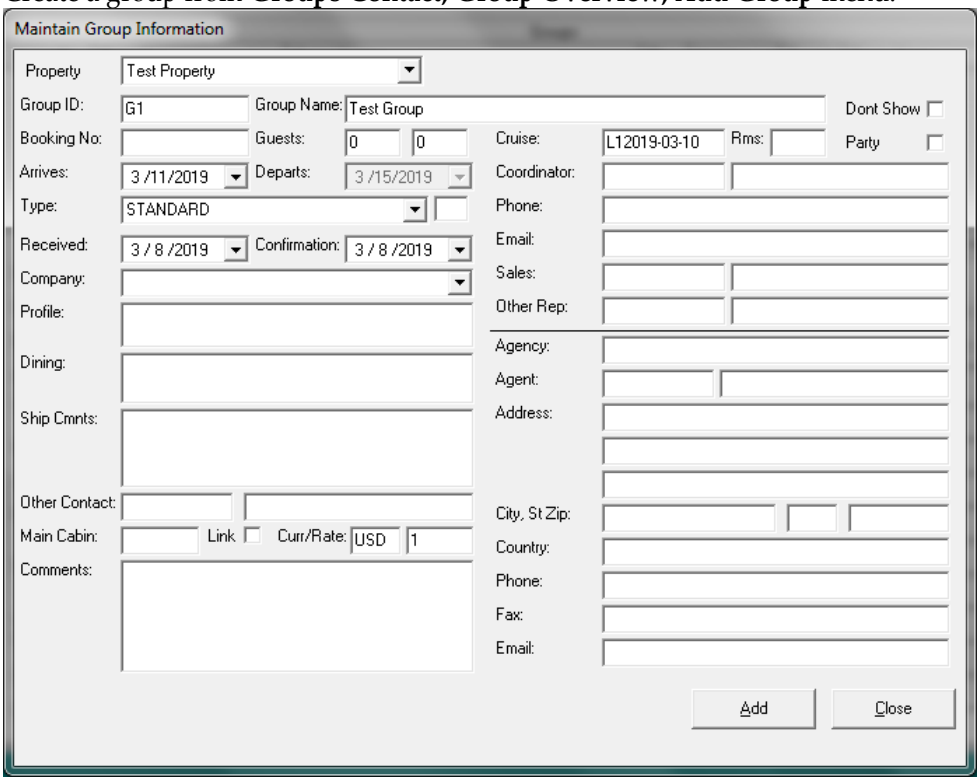


Figure 3-7 - Add Group

16. Re-login to the application and set the property.

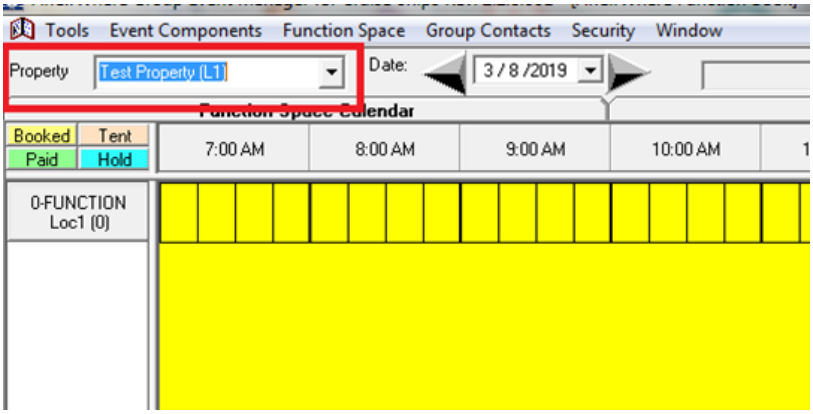


Figure 3-8 - Setting Property in Function Book

17. Create a standard Event Item, navigate to **Event Components, Standard Event Items**.

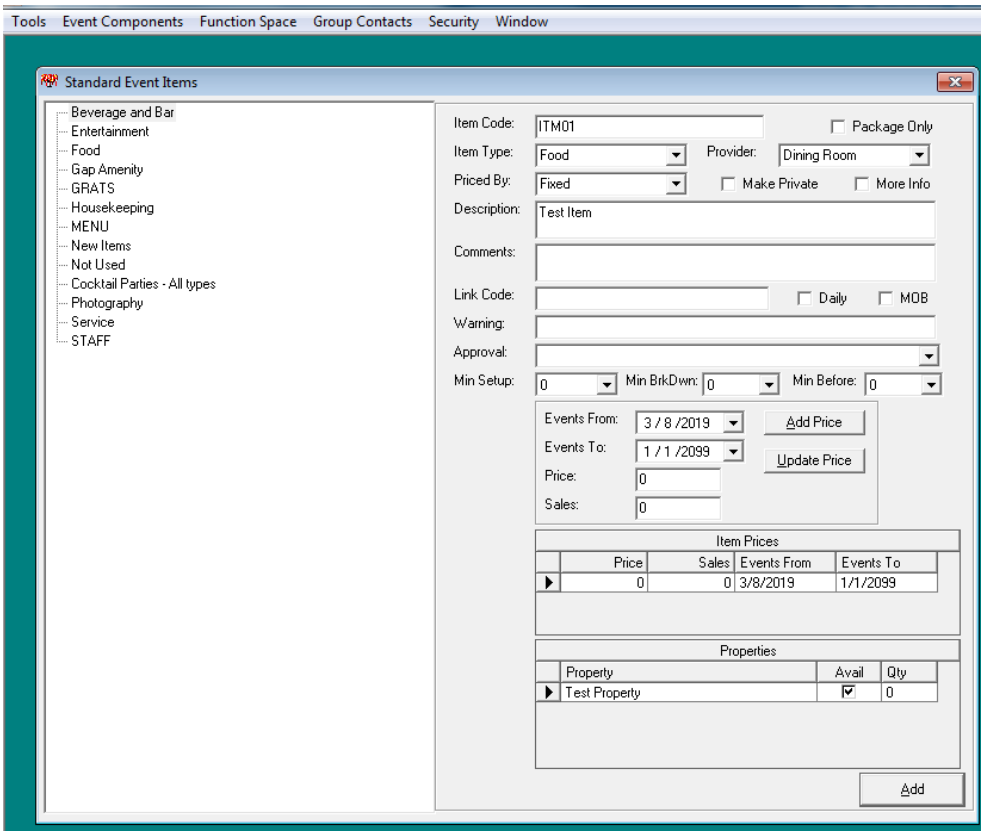


Figure 3-9 - Event Item

18. To create an Event, right-click on the Function Book and select **Add Event**.

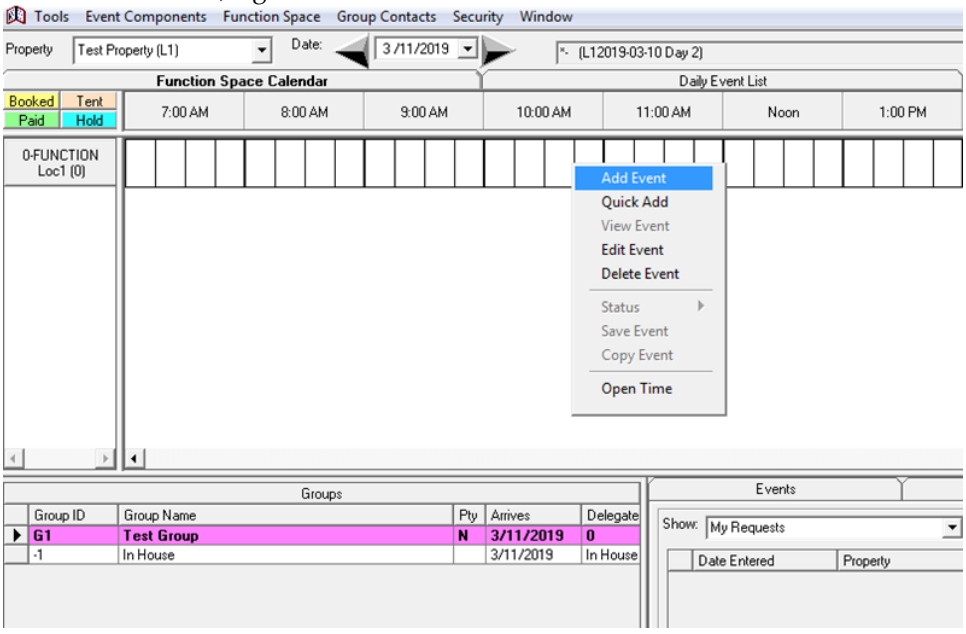


Figure 3-10 - Add Event

19. At the Event Detail window, enter the event information and then click the **Add** button. The newly added event will be shown in the event grid.

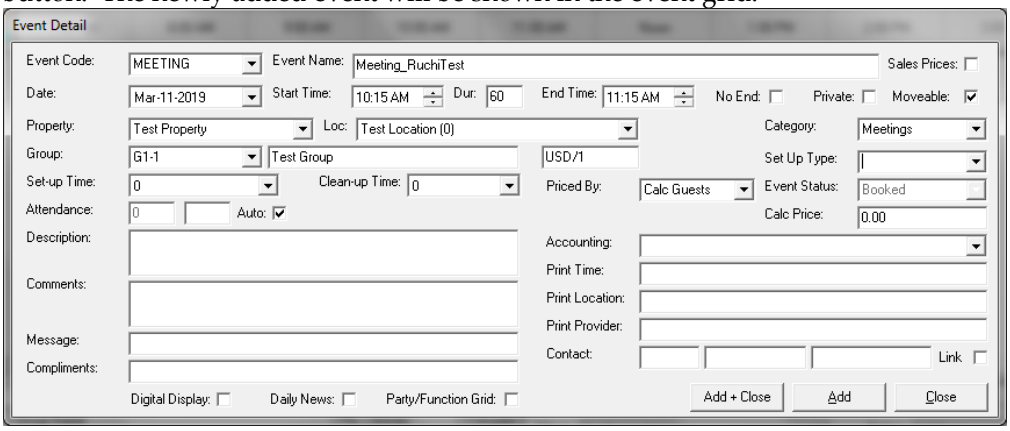


Figure 3-11 - Event Details

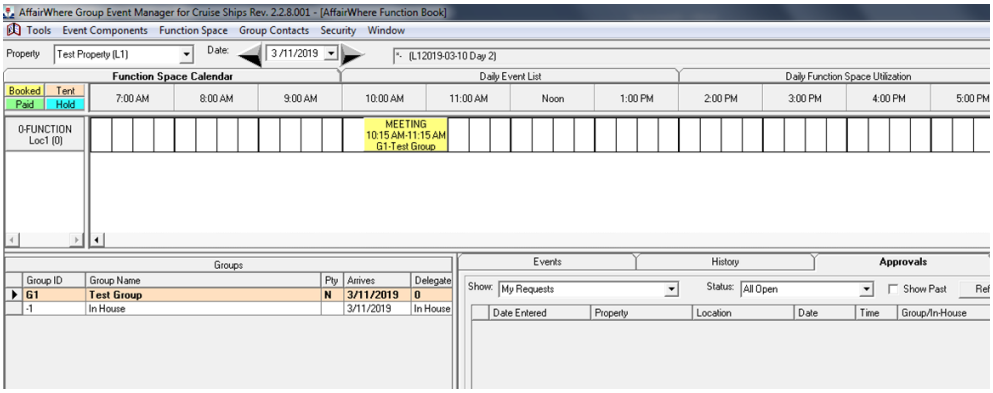


Figure 3-12 - Event Display In Function Space Calendar