

Oracle® Hospitality e7 Point-of-Sale
Licensing Information User Manual
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Oracle® Hospitality e7 Point-of-Sale
Licensing Information User Manual
Version 4.3

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Preface

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Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at

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Revision History

Date	Description of Change
August 2017	<ul style="list-style-type: none">• Initial publication

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SI UNE GARANTIE OU CONDITION IMPLICITE EST CRÉÉE PAR VOTRE ÉTAT OU VOTRE TERRITOIRE ET QU'UNE LOI FÉDÉRALE, PROVINCIALE OU ÉTATIQUE EN INTERDIT LE DÉNI, VOUS JOUISSEZ ÉGALEMENT D'UNE GARANTIE OU CONDITION IMPLICITE, MAIS UNIQUEMENT POUR LES DÉFAUTS DÉCOUVERTS DURANT LA PÉRIODE DE LA PRÉSENTE GARANTIE LIMITÉE (QUATRE-VINGTDIX (90) JOURS). IL N'Y A AUCUNE GARANTIE OU CONDITION DE QUELQUE NATURE QUE CE SOIT QUANT AUX DÉFAUTS DÉCOUVERTS APRÈS CETTE PÉRIODE DE QUATRE-VINGT-DIX JOURS. CERTAINS ÉTATS OU TERRITOIRES NE PERMETTENT PAS DE LIMITER LA DURÉE D'UNE GARANTIE OU CONDITION IMPLICITE DE SORTE QUE LA LIMITATION CI-DESSUS PEUT NE PAS S'APPLIQUER À VOUS.

TOUS LES SUPPLÉMENTS RELATIFS AU PRODUIT, Y COMPRIS NOTAMMENT (LE CAS ÉCHÉANT) TOUTES LES MISES À JOUR, LES ENSEMBLES DE SERVICES OU LES RÉPARATIONS À CHAUD QUI VOUS SONT FOURNIS APRÈS L'EXPIRATION DE LA PÉRIODE DE QUATRE-VINGT-DIX JOURS DE LA GARANTIE LIMITÉE, NE SONT PAS COUVERTS PAR QUELQUE GARANTIE OU CONDITION QUE CE SOIT, EXPRESSE, IMPLICITE OU EN VERTU DE LA LOI.

LIMITATION DES RECOURS; ABSENCE DE DOMMAGES INDIRECTS OU AUTRES. VOTRE RECOURS EXCLUSIF POUR TOUTE VIOLATION DE LA PRÉSENTE GARANTIE LIMITÉE EST DÉCRIT CI-APRÈS. SAUF POUR TOUT REMBOURSEMENT AU CHOIX DE MICROSOFT, SI LE PRODUIT NE RESPECTE PAS LA GARANTIE LIMITÉE DE MICROSOFT ET, DANS TOUTE LA MESURE PERMISE PAR LE DROIT APPLICABLE, MÊME SI TOUT RECOURS N'ATTEINT PAS SON BUT ESSENTIEL, VOUS N'AVEZ DROIT À AUCUN DOMMAGE, NOTAMMENT DES DOMMAGES INDIRECTS. LES MODALITÉS DE LA CLAUSE «EXCLUSION DES DOMMAGES ACCESSOIRES, INDIRECTS ET DE CERTAINS AUTRES DOMMAGES» SONT ÉGALEMENT INCORPORÉES À LA PRÉSENTE GARANTIE LIMITÉE. CERTAINS ÉTATS OU TERRITOIRES NE PERMETTENT PAS L'EXCLUSION OU LA LIMITATION DES DOMMAGES INDIRECTS OU ACCESSOIRES DE SORTE QUE LA LIMITATION OU L'EXCLUSION CI-DESSUS PEUT NE PAS S'APPLIQUER À VOUS. LA PRÉSENTE GARANTIE LIMITÉE VOUS DONNE DES DROITS LÉGAUX SPÉCIFIQUES. VOUS POUVEZ AVOIR D'AUTRES DROITS QUI PEUVENT VARIER D'UN TERRITOIRE OU D'UN ÉTAT À UN AUTRE. VOTRE RECOURS EXCLUSIF. LA RESPONSABILITÉ INTÉGRALE DE MICROSOFT ET DE SES FOURNISSEURS ET VOTRE RECOURS EXCLUSIF SERONT, SELON LE CHOIX DE MICROSOFT TEL QU'EXPRIMÉ DE TEMPS À AUTRE SOUS RÉSERVE DE TOUTE LOI APPLICABLE, A) LE REMBOURSEMENT DU PRIX PAYÉ, LE CAS ÉCHÉANT, POUR LE PRODUIT OU B) LA RÉPARATION OU LE REMPLACEMENT DU PRODUIT QUI NE RESPECTE PAS LA PRÉSENTE GARANTIE LIMITÉE ET QUI EST RETOURNÉ À MICROSOFT AVEC UNE COPIE DE VOTRE REÇU. VOUS RECEVREZ LA COMPENSATION CHOISIE PAR MICROSOFT, SANS FRAIS, SAUF QUE VOUS ÊTES RESPONSABLE DES DÉPENSES QUE VOUS POURRIEZ ENGAGER (P. EX., LES FRAIS D'ENVOI DU PRODUIT À MICROSOFT). LA PRÉSENTE GARANTIE LIMITÉE EST NULLE SI LA DÉFECTUOSITÉ DU PRODUIT EST CAUSÉE PAR UN ACCIDENT, UN USAGE ABUSIF, UNE MAUVAISE APPLICATION, UN USAGE ANORMAL OU UN VIRUS. TOUT PRODUIT DE REMPLACEMENT SERA GARANTI POUR LE RESTE DE LA PÉRIODE DE GARANTIE INITIALE OU PENDANT TRENTE (30) JOURS, SELON LA PLUS LONGUE ENTRE CES DEUX PÉRIODES. À L'EXTÉRIEUR DES ÉTATS-UNIS OU DU CANADA, CES RECOURS OU L'UN QUELCONQUE DES SERVICES DE SOUTIEN TECHNIQUE OFFERTS PAR MICROSOFT NE SONT PAS DISPONIBLES SANS PREUVE D'ACHAT D'UNE SOURCE INTERNATIONALE AUTORISÉE. POUR EXERCER VOTRE RECOURS, VOUS DEVEZ COMMUNIQUER AVEC MICROSOFT ET VOUS ADRESSER AU MICROSOFT SALES INFORMATION CENTER/ONE MICROSOFT WAY/REDMOND, WA 98052-6399, OU À LA FILIALE DE MICROSOFT DESSERVANT VOTRE PAYS.

DÉNI DE GARANTIES. LA GARANTIE LIMITÉE QUI APPARAÎT CI-DESSUS CONSTITUE LA SEULE GARANTIE EXPRESSE QUI VOUS EST DONNÉE ET REMPLACE TOUTES AUTRES GARANTIES EXPRESSES (S'IL EN EST) MENTIONNÉES DANS TOUT DOCUMENT, EMBALLAGE OU AUTRE COMMUNICATION. SAUF EN CE QUI A TRAIT À LA GARANTIE LIMITÉE ET DANS TOUTE LA MESURE PERMISE PAR LE DROIT APPLICABLE, LE PRODUIT ET LES SERVICES DE SOUTIEN TECHNIQUE (LE CAS ÉCHÉANT) SONT FOURNIS TELS QUELSET AVEC TOUS LEURS DÉFAUTS PAR MICROSOFT ET SES FOURNISSEURS, LESQUELS PAR LES PRÉSENTES DÉNIENT TOUTES AUTRES GARANTIES ET CONDITIONS EXPRESSES, IMPLICITES OU EN VERTU DE LA LOI, Y COMPRIS NOTAMMENT (LE CAS ÉCHÉANT) LES GARANTIES, DEVOIRS OU CONDITIONS IMPLICITES DE QUALITÉ MARCHANDE, D'ADAPTATION À UNE FIN

PARTICULIÈRE, DE FIABILITÉ OU DISPONIBILITÉ, D'EXACTITUDE OU D'EXHAUSTIVITÉ DES RÉPONSES, DES RÉSULTATS, DES EFFORTS DÉPLOYÉS SELON LES RÈGLES DE L'ART, D'ABSENCE DE VIRUS ET DE NÉGLIGENCE, LE TOUT À L'ÉGARD DU PRODUIT ET DE LA PRESTATION DES SERVICES DE SOUTIEN TECHNIQUE OU AUTRES SERVICES OU DU DÉFAUT DE FOURNIR UNE TELLE PRESTATION, DE L'INFORMATION, DU LOGICIEL, ET DE TOUT CONTENU S'Y RAPPORTANT À TRAVERS LE PRODUIT OU AUTREMENT DÉCOULANT DE L'UTILISATION DU PRODUIT. PAR AILLEURS, IL N'Y A AUCUNE GARANTIE OU CONDITION QUANT AU TITRE DE PROPRIÉTÉ, À LA JOUISSANCE OU LA POSSESSION PAISIBLE, À LA CONCORDANCE À UNE DESCRIPTION NI QUANT À UNE ABSENCE DE CONTREFAÇON CONCERNANT LE PRODUIT.

EXCLUSION DES DOMMAGES ACCESSOIRES, INDIRECTS ET DE CERTAINS AUTRES DOMMAGES. DANS TOUTE LA MESURE PERMISE PAR LE DROIT APPLICABLE, EN AUCUN CAS MICROSOFT OU SES FOURNISSEURS NE SERONT RESPONSABLES DES DOMMAGES SPÉCIAUX, ACCESSOIRES, EXEMPLAIRES OU INDIRECTS DE QUELQUE NATURE QUE CE SOIT (Y COMPRIS NOTAMMENT, LES DOMMAGES À L'ÉGARD DE LA PERTE DE PROFITS OU DE LA DIVULGATION DE RENSEIGNEMENTS CONFIDENTIELS OU AUTRES, DE L'INTERRUPTION DES AFFAIRES, DE BLESSURES CORPORELLES, DE LA VIOLATION DE LA VIE PRIVÉE, DE L'OMISSION DE REMPLIR TOUT DEVOIR, Y COMPRIS D'AGIR DE BONNE FOI OU D'EXERCER UN SOIN RAISONNABLE, DE LA NÉGLIGENCE ET DE TOUTE AUTRE PERTE PÉCUNIAIRE OU AUTRE PERTE DE QUELQUE NATURE QUE CE SOIT) DÉCOULANT OU SE RAPPORTANT DE QUELQUE MANIÈRE QUE CE SOIT À L'UTILISATION DU PRODUIT OU À L'INCAPACITÉ DE S'EN SERVIR, À LA PRESTATION DE SERVICES DE SOUTIEN TECHNIQUE OU AUTRES SERVICES OU À L'OMISSION D'UNE TELLE PRESTATION, À L'INFORMATION, AU LOGICIEL ET À TOUT CONTENU S'Y RAPPORTANT À TRAVERS CE PRODUIT OU AUTREMENT DÉCOULANT DE L'UTILISATION DU PRODUIT OU AUTREMENT AUX TERMES DE TOUTE DISPOSITION DU PRÉSENT CONTRAT OU RELATIVEMENT À UNE TELLE DISPOSITION, MÊME EN CAS DE FAUTE, DE DÉLIT CIVIL (Y COMPRIS LA NÉGLIGENCE), DE RESPONSABILITÉ STRICTE, DE VIOLATION DE CONTRAT OU DE VIOLATION DE GARANTIE DE MICROSOFT OU DE TOUT FOURNISSEUR ET MÊME SI MICROSOFT OU TOUT FOURNISSEUR A ÉTÉ AVISÉ DE LA POSSIBILITÉ DE TELS DOMMAGES.

LIMITATION DE RESPONSABILITÉ ET RECOURS. MALGRÉ LES DOMMAGES QUE VOUS PUISSIEZ SUBIR POUR QUELQUE MOTIF QUE CE SOIT (Y COMPRIS NOTAMMENT, TOUS LES DOMMAGES SUSMENTIONNÉS ET TOUS LES DOMMAGES DIRECTS OU GÉNÉRAUX), LA RESPONSABILITÉ INTÉGRALE DE MICROSOFT ET DE L'UN OU L'AUTRE DE SES FOURNISSEURS AUX TERMES DE TOUTE DISPOSITION DU PRÉSENT CONTRAT ET VOTRE RECOURS EXCLUSIF À L'ÉGARD DE TOUT CE QUI PRÉCÈDE (SAUF EN CE QUI CONCERNE TOUT RECOURS DE RÉPARATION OU DE REMPLACEMENT CHOISI PAR MICROSOFT À L'ÉGARD DE TOUT MANQUEMENT À LA GARANTIE LIMITÉE) SE LIMITE AU PLUS ÉLEVÉ DES MONTANTS SUIVANTS : LE MONTANT QUE VOUS AVEZ RÉELLEMENT PAYÉ POUR LE PRODUIT OU 5,00 \$US. LES LIMITES, EXCLUSIONS ET DÉNIS QUI PRÉCÈDENT (Y COMPRIS LES CLAUSES CI-

DESSUS), S'APPLIQUENT DANS TOUTE LA MESURE PERMISE PAR LE DROIT APPLICABLE, MÊME SI TOUT RECOURS N'ATTEINT PAS SON BUT ESSENTIEL.

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Updated October, 2013

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 - e. **Submissions and feedback.** We do not claim ownership of any Submission unless otherwise agreed to by the parties. However, by providing a Submission, you are irrevocably granting Microsoft and its Affiliates the right to make, use, modify, distribute and otherwise commercialize the Submission in any way and for any purpose (including by granting the general public the right to use your Submissions in accordance with this Agreement, which may change over time). For Submissions provided to the Documentation Portals you further grant the right to publish specific identifying information detailed in the Privacy Statement in connection with your Submission. These rights are granted under all applicable intellectual property rights you own or control. No compensation will be paid with respect to the use of your Submissions. Microsoft is under no obligation to post or use any Submission, and Microsoft may remove any Submission at any time. By providing a Submission you warrant that you own or otherwise control all of

the rights to your Submission and that your Submission is not subject to any rights of a third party (including any personality or publicity rights of any person).

- f. **Services accessible only to invited customers.** Elements of the Services may be accessible to you on an invitation only basis, for example as part of a program for using pre-release Services and providing feedback to us (e.g., through the Connect portal). Those Services are confidential information of Microsoft. You may not disclose this confidential information to any third party for a period of five years. This restriction does not apply to any information that is or becomes publicly available without a breach of this restriction, was lawfully known to the receiver of the information without an obligation to keep it confidential, is received from another source who can disclose it lawfully and without an obligation to keep it confidential, or is independently developed. You may disclose this confidential information if required to comply with a court order or other government demand that has the force of law. Before doing so, you must seek the highest level of protection available and, when possible, give us enough prior notice to provide a reasonable chance to seek a protective order.
6. **Term, termination, and suspension.**
 - a. **Agreement Term and termination.** You may terminate this Agreement at any time. If you have purchased access to Developer Services through Windows Azure then you must pay any amounts due and owing.
 - b. **Regulatory.** In any country where any current or future government regulation or requirement that applies to us, but not generally to businesses operating there, presents a hardship to us operating the Services without change, and/or causes us to believe this Agreement or the Services may be in conflict with any such regulation or requirement, we may change the Services or terminate the Agreement. Your sole remedy for such changes to the Services under this Section is to terminate this Agreement.
 - c. **Suspension.** We may suspend your use of the Services if: (1) reasonably needed to prevent unauthorized access to Customer Data; (2) you fail to respond to a claim of alleged infringement under Sections 4.k or 8 within a reasonable time; or (3) you violate this Agreement. We will attempt to suspend access to the minimum necessary part of the Services while the condition or need exists. We will give notice before we suspend, except where we reasonably believe we need to suspend immediately. If you do not fully address the reasons for the suspension within 60 days after we suspend, we may terminate this Agreement and delete your Customer Data without any retention period. We may also terminate your account if your use of the Developer Services is suspended more than twice in any 12-month period.
 - d. **Termination for non-usage.** We may suspend or terminate a Service account after a prolonged period of inactivity. For Developer Services, if you have a free account we may terminate this Agreement and/or delete any Customer Data automatically generated during the Developer Services sign up process if you fail to upload or create any Customer Data within 90 days of your initial provisioning of the Developer Service. We will provide you with notice prior to any account suspension or termination, or Customer Data deletion.
 - e. **Termination of Access to Documentation Portals.** We reserve the right to terminate your access to the Documentation Portals at any time, without notice, for any reason whatsoever.
7. **Warranties.**

- a. **Microsoft Services warranty.** If you are a Windows Azure customer who has purchased access to the Developer Services, then we warrant that the Developer Services will satisfy the SLA during the Term for the paid for portion of the Developer Services. Your only remedies for breach of this limited warranty are those in the SLA. This warranty is subject to the following limitations:
 - i. any implied warranties, guarantees or conditions not able to be disclaimed as a matter of law will last one year from the start of the limited warranty;
 - ii. this limited warranty does not cover problems caused by accident, abuse or use of the Developer Services in a manner inconsistent with this Agreement or our published documentation or guidance, or resulting from events beyond our reasonable control;
 - iii. this limited warranty does not apply to problems caused by the failure to meet minimum system requirements; and
 - iv. this limited warranty does not apply to Previews or free offerings.

OTHER THAN THIS WARRANTY, OR EXCEPT AS WARRANTED IN A SEPARATE AGREEMENT, MICROSOFT AND ITS RESPECTIVE SUPPLIERS PROVIDE THE SERVICES (INCLUDING THE CONTENT AND APIS) "AS IS," "WITH ALL FAULTS" AND "AS AVAILABLE." YOU BEAR THE RISK OF USING IT. WE PROVIDE NO WARRANTIES, GUARANTEES OR CONDITIONS, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. YOU MAY HAVE ADDITIONAL RIGHTS UNDER YOUR LOCAL LAWS WHICH THIS AGREEMENT CANNOT CHANGE. THESE DISCLAIMERS WILL APPLY TO THE FULLEST EXTENT PERMITTED UNDER APPLICABLE LAW, INCLUDING APPLICATION TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT.

- b. **Third party content and materials.** MICROSOFT DOES NOT CONTROL, REVIEW, REVISE, ENDORSE, OR ACCEPT RESPONSIBILITY FOR ANY THIRD PARTY CONTENT, INFORMATION, MESSAGES, MATERIALS, PROJECTS ACCESSIBLE FROM OR LINKED THROUGH THE SERVICES, AND, EXCEPT AS WARRANTED IN A SEPARATE AGREEMENT, MICROSOFT MAKES NO REPRESENTATIONS OR WARRANTIES WHATSOEVER ABOUT AND SHALL NOT BE RESPONSIBLE FOR ANY OF THE FOREGOING. ANY DEALINGS YOU MAY HAVE WITH SUCH THIRD PARTIES ARE AT YOUR OWN RISK.

8. Defense of claims.

- a. **Defense.** We will defend you against any claims made by an unaffiliated third party that the Developer Services or Developer Services Software infringe its patent, copyright or trademark or makes unlawful use of its trade secret. You will defend us against any claims made by an unaffiliated third party that any (1) Non-Microsoft Product that is not made available through the Developer Services or Developer Services Software or (2) Customer Data you provide directly or indirectly in using the Services infringe the third party's patent, copyright, or trademark or makes unlawful use of its trade secret.
- b. **Limitations.** Our obligations in Section 8.a will not apply to a claim or award based on: (1) Customer Data, Non-Microsoft Product, modifications you make to the Services, or materials you provide or make available as part of using the Services; (2) your combination of the Services with, or damages based upon the value of, a Non-Microsoft Product, data

or business process; (3) your use of a Microsoft trademark without our express written consent, or your use of the Services after we notify you to stop due to a third-party claim; or (4) your redistribution of the Services to, or use for the benefit of, any unaffiliated third party.

- c. **Remedies.** If we reasonably believe that a claim under Section 8.a may bar your use of the Developer Services or Developer Services Software, we will seek to: (1) obtain the right for you to keep using it; or (2) modify or replace it with a functional equivalent. If these options are not commercially reasonable, we may terminate your rights to use the Developer Services or Developer Services Software.
- d. **Obligations.** Each party must notify the other promptly of a claim under this Section 8. The party seeking protection must (1) give the other sole control over the defense and settlement of the claim; and (2) give reasonable help in defending the claim. The party providing the protection will (1) reimburse the other for reasonable out-of-pocket expenses that it incurs in giving that help and (2) pay the amount of any resulting adverse final judgment (or settlement that the other consents to). The parties' respective rights to defense and payment of judgments or settlements under this Section are in lieu of any common law or statutory indemnification rights or analogous rights, and each party waives such common law rights.

9. Limitation of liability.

- a. **Limitation.** The aggregate liability of each party under this Agreement is limited to direct damages up to the amount paid under this Agreement for the Developer Services giving rise to that liability during the 12 months before the liability arose, or for Services provided free of charge, Five Hundred United States dollars (\$500.00 USD).
- b. **EXCLUSION. NEITHER PARTY, NOR ITS SUPPLIERS WILL BE LIABLE FOR LOSS OF REVENUE, LOST PROFITS, OR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, PUNITIVE, OR EXEMPLARY DAMAGES, EVEN IF THE PARTY KNEW THEY WERE POSSIBLE.**
- c. **Exceptions to Limitations.** The limits of liability in this Section apply to the fullest extent permitted by applicable law, but do not apply to: (1) the parties' obligations under Section 8 or Exhibit A; or (2) breach of any confidentiality obligation or violation of the other's intellectual property rights.

10. Miscellaneous.

- a. **No additional rights granted.** We reserve all rights not expressly granted under this agreement, and no other rights are granted under this agreement by implication or estoppel or otherwise.
- b. **Notices.**

You must send notices by mail to the address listed for the Microsoft contracting entity listed in Exhibit A applicable to your primary place of business, with a copy to:

Microsoft Legal and Corporate Affairs (Developer Division)
 One Microsoft Way
 Redmond, WA 98052 USA

You agree to receive electronic notices from us related to the Services, which will be sent by email to your specified end user or administrator contact information or presented to

you in the Service experience. Notices are effective on the date on the return receipt for mail, the date sent for email, and the date presented if within the Service experience.

- c. **Assignment.** You may not assign this agreement either in whole or in part.
- d. **Severability.** If any part of this agreement is held unenforceable, the rest remains in full force and effect.
- e. **Waiver.** Failure to enforce any provision of this agreement will not constitute a waiver.
- f. **No agency.** We are independent contractors. This agreement does not create an agency, partnership or joint venture.
- g. **No third-party beneficiaries.** There are no third-party beneficiaries to this agreement.
- h. **Applicable law and venue.** The choice of law and venue applicable to the geography of your primary place of business is listed in Exhibit A.
- i. **Entire agreement.** This agreement is the entire agreement concerning its subject matter and supersedes any prior or concurrent communications. Additional terms applicable to this agreement based on the geography of your primary place of business are listed in Exhibit A.
- j. **Survival.** The following provisions will survive this agreement's termination: 1.b, 2.a-b, 4, 5.a-d, 5.f-g, 6, 7, 8, 9, 10, 11, Exhibit A and all other definitions.
- k. **U.S. export jurisdiction.** The Services are subject to U.S. export jurisdiction. You must comply with all applicable laws, including the U.S. Export Administration Regulations, the International Traffic in Arms Regulations, and end-user, end-use and destination restrictions issued by U.S. and other governments. For additional information, see <http://www.microsoft.com/exporting/>.
- l. **International availability.** Availability of the Services, including specific features and language versions, varies by country.
- m. **Acquired rights.** You will defend us against any claim that arises from (1) any aspect of the current or former employment relationship between you and any of your current or former personnel or contractors or under any collective agreements, including, without limitation, claims for wrongful termination, breach of express or implied employment contracts, or payment of benefits or wages, unfair dismissal costs, or redundancy costs, or (2) any obligations or liabilities whatsoever arising under the Acquired Rights Directive (Council Directive 2001/23/EC, formerly Council Directive 77/187/EC as amended by Council Directive 98/50/EC) or any national laws or regulations implementing the same, or similar laws or regulations, (including the Transfer of Undertakings (Protection of Employment) Regulations 2006 in the United Kingdom) including a claim from your current or former personnel or contractors (including a claim in connection with the termination of their employment by us following any transfer of their employment to us pursuant to such laws or regulations). You must pay the amount of any resulting adverse final judgment (or settlement to which you consent). This section provides our exclusive remedy for these claims. We will notify you promptly in writing of a claim subject to this section. We must (1) give you sole control over the defense or settlement of such claim; and (2) provide reasonable assistance in defending the claim. You will reimburse us for reasonable out of pocket expenses that we incur in providing assistance.
- n. **Force majeure.** Neither party will be liable for any failure in performance due to causes beyond its reasonable control (such as fire, explosion, power blackout, earthquake, flood, severe storms, strike, embargo, labor disputes, acts of civil or military authority, war,

terrorism including cyber terrorism), acts of God, acts or omissions of Internet traffic carriers, actions or omissions of regulatory or governmental bodies (including the passage of laws or regulations or other acts of government that impact the delivery of Services).

- o. **Modifications.** We may modify this agreement at any time with or without individual notice to you by posting a revised version on the legal information section of the Developer Services and Documentation Portals (or an alternate site we identify), or by notifying you in accordance with Section 10.b. Any modifications will be effective upon your continued use of a Service.
- p. **Notices and procedure for making claims of copyright infringement.** Pursuant to Title 17, United States Code, Section 512(c)(2), notifications of claimed copyright infringement should be sent to our designated agent. ALL INQUIRIES NOT RELEVANT TO THE FOLLOWING PROCEDURE WILL NOT RECEIVE A RESPONSE. See Notice and Procedure for Making Claims of Copyright Infringement (<http://www.microsoft.com/info/cpyrtlnfrg.htm>).

11. Definitions.

Any reference in this agreement to “day” will be a calendar day.

“Affiliate” means any legal entity that a party owns or that owns a party, with a 50% or greater interest.

“Content” means documents, photographs, videos, and other graphical, textual, or audio-visual content that may be subject to copyright protection.

“Customer Data” means any Content or other data, including all text, sound, software, or image files that are provided to us by, or on behalf of, you through your use of the Developer Services for use by you or your authorized users. Customer Data does not include Submissions or any other Content or data that you submit to the Documentation Portals or otherwise provide via the Developer Services for public access.

“Developer Services” means Visual Studio Online, the Developer Services Portal, the Visual Studio profile services, and other services we identify as governed by this Agreement.

“Developer Services Portal” means the Visual Studio Online portal site available at <http://www.visualstudio.com>.

“Developer Services Software” means Microsoft software we provide to you as part of the Developer Services for use with the Developer Services.

“Documentation Portals” means the Microsoft developer network content and marketing site available at <http://msdn.microsoft.com> and information technology specialist content and marketing site available at <http://technet.microsoft.com>, or at alternate sites we identify.

“Microsoft Content” means Content on the Services provided by Microsoft and its suppliers.

“Microsoft Limited Public License” means the Microsoft Limited Public License software license, a copy of which is provided in Exhibit B.

“Microsoft Software” means Microsoft software and computer code, including sample code and Developer Services Software.

“Non-Microsoft Product” is any software, data, service, website or other product licensed, sold or otherwise provided to you by an entity other than us, whether you obtained it via our Services or elsewhere.

“Offer Details” means the pricing and related terms applicable to paid for Developer Services.

“Preview” means preview, beta, or other pre-release versions of the Developer Services or Developer Services Software offered by Microsoft.

“Privacy Statement” means the Services privacy statement (<http://go.microsoft.com/fwlink/?LinkId=246330>).

“Rules of Conduct” means the Services rules of conduct (<http://go.microsoft.com/fwlink/?LinkId=303819>).

“Services” means the Developer Services, Documentation Portals, the <http://connect.microsoft.com> site, and Microsoft Software we make available to you under this Agreement.

“SLA” means the commitments we make regarding delivery or performance of the Developer Services (<http://go.microsoft.com/fwlink/?LinkId=309360>).

“Submissions” means Content, code, comments, feedback, suggestions, information or materials that you provide via the Documentation Portals or any Services for public access (rather than for your personal use or use by your authorized users). Submissions do not include Customer Data.

“User Plan” means a per-user based subscription, trial, or other Microsoft granted benefit that permits access to and account services for the Developer Services.

“we” and “us” means the Microsoft entity listed in Exhibit A applicable to your location and its Affiliates, as appropriate.

“you” and “your” means the person or entity accepting this Agreement to use the Services.

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Exhibit A: Customer Location Agreement Addendum

The Microsoft entity entering into this agreement, the applicable Microsoft entity contact information, the controlling law and venue, and additional terms governing this agreement with you are indicated in the table below for the country or region of your primary place of business.

<p>If your primary place of business is in Africa, Europe, or the Middle East then these terms apply to our agreement.</p>		
<p>Microsoft Entity and Contact Information</p>	<p>Applicable Law and Venue</p>	<p>Additional Terms</p>
<p>Microsoft Ireland Operations Limited The Atrium, Block B, Carmenhall Road Sandyford Industrial Estate Dublin 18 Ireland</p>	<p>This agreement is governed by the laws of Ireland, without regard to its conflict of laws principles except that (1) if you are a U.S. Government entity, this agreement is governed by the laws of the United States, and (2) if you are a state or local government entity in the United States, this agreement is governed by the laws of that state. If we bring an action to enforce this agreement, we will bring it in the jurisdiction where you have your headquarters. If you bring an action to enforce this agreement, you will bring it in Ireland. This choice of jurisdiction does not prevent either party from seeking injunctive relief in any appropriate</p>	

	jurisdiction with respect to violation of intellectual property rights.	
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If your primary place of business is in American Samoa, Australia, Bangladesh, Bhutan, Brunei Darussalam, Cambodia, East Timor, Hong Kong SAR, India, Indonesia, Lao Peoples Democratic Republic, Macau SAR, Malaysia, Maldives, Nepal New Zealand, People’s Republic of China, Philippines; Republic of Korea, Samoa, Singapore, Sri Lanka, Thailand, Vanuatu or Vietnam then these terms apply to our agreement.

Microsoft Entity and Contact Information	Applicable Law and Venue	Additional Terms
<p>Microsoft Regional Sales Corporation 438B Alexandra Road, #04-09/12, Block B, Alexandra Technopark Singapore, 119968</p>	<p>This agreement is governed by State of Washington law, without regard to its conflict of laws principles. Subject to sections (i) and (ii) below, if we bring an action to enforce this agreement, we will bring it in the jurisdiction where you have your headquarters. If you bring an action to enforce this agreement, you will bring it in the State of Washington, U.S.A. This choice of jurisdiction does not prevent either party from seeking injunctive relief with respect to a violation of intellectual property rights.</p> <p>i. If your principal place of business is in Brunei, Malaysia or Singapore, you consent to the non-exclusive jurisdiction of the Singapore courts.</p> <p>ii. If your principal place of business is in Bangladesh, Cambodia,</p>	<p>The parties agree that this Agreement be written and executed in English and that, in the event this Agreement is translated into Bahasa Indonesia to comply with the implementing regulations of Indonesian Law No. 24/2009, the English language version of this Agreement controls.</p>

	<p>India, Indonesia, Macau SAR, the People's Republic of China, Sri Lanka, Thailand, The Philippines or Vietnam, any dispute arising out of or in connection with this agreement, including any question regarding its existence, validity or termination, shall be referred to and finally resolved by arbitration in Singapore in accordance with the Arbitration Rules of the Singapore International Arbitration Centre ("SIAC"), which rules are deemed to be incorporated by reference into this subsection. The Tribunal shall consist of one arbitrator to be appointed by the Chairman of SIAC. The language of the arbitration shall be English. The decision of the arbitrator shall be final, binding and incontestable and may be used as a basis for judgment thereon in the above-named countries or elsewhere. To the maximum extent permitted by applicable law, the parties waive their right to any form of appeal or other similar recourse to a court of law. For the purpose of this agreement only, the People's Republic of China does not include</p>	
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	Hong Kong SAR, Macau SAR and Taiwan.	
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<p>If your primary place of business is in North America, South America, or all remaining regions and countries not included in the above and where the Services are lawfully available then these terms apply to our agreement.</p>		
Microsoft Entity and Contact Information	Applicable Law and Venue	Additional Terms
<p>Microsoft Corporation One Microsoft Way Redmond, WA 98052 (États-Unis)</p>	<p>This agreement is governed by State of Washington law, without regard to its conflict of laws principles. Any action to enforce this agreement must be brought in the State of Washington. This choice of jurisdiction does not prevent either party from seeking injunctive relief in any appropriate jurisdiction with respect to violation of intellectual property rights.</p>	

Exhibit B: Microsoft Limited Public License

This license governs use of code marked as “sample” or “example” available on this web site without a license agreement, as provided under the section above titled “NOTICE SPECIFIC TO SOFTWARE AVAILABLE ON THIS WEB SITE.” If you use such code (the “software”), you accept this license. If you do not accept the license, do not use the software.

1. Definitions

The terms “reproduce,” “reproduction,” “derivative works,” and “distribution” have the same meaning here as under U.S. copyright law.

A “contribution” is the original software, or any additions or changes to the software.

A “contributor” is any person that distributes its contribution under this license.

“Licensed patents” are a contributor’s patent claims that read directly on its contribution.

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(F) Platform Limitation - The licenses granted in sections 2(A) and 2(B) extend only to the software or derivative works that you create that run on a Microsoft Windows operating system product.

Microsoft Public License

This license governs use of the accompanying software. If you use the software, you

accept this license. If you do not accept the license, do not use the software.

1. Definitions

The terms "reproduce," "reproduction," "derivative works," and "distribution" have the same meaning here as under U.S. copyright law.

A "contribution" is the original software, or any additions or changes to the software.

A "contributor" is any person that distributes its contribution under this license.

"Licensed patents" are a contributor's patent claims that read directly on its contribution.

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Microsoft Shared Source

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