

Oracle® Hospitality Hotel Mobile

Release Notes



Release 1.2
E97377-01
September 2018



Oracle Hospitality Hotel Mobile Release Notes, Release 1.2

E97377-01

Copyright © 2016, 2018, Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Contents

Preface

1 Features and Updates

2 Resolved Issues

3 System Requirements, Supported Systems, and Compatibility

4 Installation and Upgrade

Preface

Oracle Hospitality Hotel Mobile brings the power of Oracle Hospitality property management systems to the hotel industry, empowering hotel associates to serve guests anywhere on property using commercially available smart phones and tablets.

Purpose

These Release Notes provide a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review the Hotel Mobile product documentation for more information.

Audience

This document is intended for customers who use Hotel Mobile.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>.

Revision History

Date	Description of Change
September 2018	Initial publication

1

Features and Updates

This section describes the new features and enhancements included in this release. Key capabilities of Hotel Mobile include:

Android App

- The translation is now available for the following languages: German, Spanish, French, Japanese, Portuguese, and Chinese.

iOS App

- The translation is now available for the following languages: German, Spanish, French, Japanese, Portuguese, and Chinese.
- The flag **do not move** in the reservation screens of OPERA and Suite8 is now validated in the Windows and iOS Hotel Mobile app. In case the 'do not move' flag is set to true in the reservation, the room cannot be changed in the app regardless of the user rights.
- When the feature controls **ReleaseRoom** and **ChangeRoomForArrivals** are enabled, you can now remove a room number from an arrival reservation.
- When the feature control **SharingReservations** is activated in **RestApi** you can now see a share indicator within the reservation details view and when you click on the indicator a panel shows the other share reservations.

Windows App

- The translation is now available for the following languages: German, Spanish, French, Japanese, Portuguese, and Chinese.
- The flag **do not move** in the reservation screens of OPERA and Suite8 is now validated in the Windows and iOS Hotel Mobile app. In case the 'do not move' flag is set to true in the reservation, the room cannot be changed in the app regardless of the user rights.
- When the feature controls **ReleaseRoom** and **ChangeRoomForArrivals** are enabled, you can now remove a room number from an arrival reservation.
- When the feature control **SharingReservations** is activated in **RestApi** you can now see a share indicator within the reservation details view and when you click on the indicator a panel shows the other share reservations.

RestAPI

- The new feature control **SharingReservations** for retrieving share reservations from the PMS is available now in RestApi.

2

Resolved Issues

The following table lists the resolved issues for this release.

Product	Bug DB	Description
Windows app	27236888	You will no longer see a dummy upgrade room rate on the change room screen in the Hotel Mobile Windows app.
	27009643	The reservation notes in the Hotel Mobile Windows app are now getting displayed completely. Additionally the text is now word wrapped when the text is long and the user is able to scroll up and down in the reservation notes section.
Android app	26779950	If you disable a housekeeping status in the supported PMS (OPERA V5) the status is now also removed from the filter options and also disabled on the room detail screen in the Hotel Mobile Android app.
iOS app	27127470	The total count of checkout reservations is now displayed only once on the dashboard in the iOS app.

3

System Requirements, Supported Systems, and Compatibility

This section lists compatibility information for Hotel Mobile.

The following table lists the operating systems that are compatible with Hotel Mobile:

Device	Operating System
Tablet	Microsoft Windows 8.1 Microsoft Windows 10
iPhone	iOS 10 and later
Android	Android 5.0 Lollipop and later

The following table lists the Oracle Hospitality property management systems that are compatible with Hotel Mobile:

System	Version
Oracle Hospitality OPERA Property Management System	5.5.0.11 and higher 5.4.2.22
Oracle Hospitality Suite8	8.10.0.1 and higher

4

Installation and Upgrade

Hotel Mobile for iOS

Go to the App Store on your iPhone to download Hotel Mobile.

Hotel Mobile for Android

Go to the Google Play Store on your Android device to download Hotel Mobile.

Hotel Mobile for Microsoft Windows

Download Hotel Mobile for Microsoft Windows from the Oracle Software Delivery cloud (OSDC) at <https://edelivery.oracle.com/>. The *Oracle Hospitality Hotel Mobile Installation Guide* explains how to install the Microsoft Windows version of Hotel Mobile.