DB Installation Guide

Oracle Financial Services Lending and Leasing

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1. Preface

This document contains notes and installation steps involved in installation and setup of Oracle Financial Services Lending and Leasing. Oracle Financial Services Lending and Leasing relies on several pieces of Oracle software in order to run and this document is in no way meant to replace Oracle documentation supplied with these Oracle products or available via Oracle technical support. The purpose of this document is only meant to supplement the Oracle documentation and to provide Oracle Financial Services Lending and Leasing specific installation instructions.

For recommendations on security configuration, refer Security Configuration Guide.

Note

It is assumed that anyone installing Oracle Financial Services Lending and Leasing will have a thorough knowledge and understanding of Oracle Database Administration12cR1.

1.1 Pre-requisites

The following software is required to install Oracle Financial Services Lending and Leasing application database. They are available from the following source:

- Oracle Software Delivery Cloud
 - http://edelivery.oracle.com/
- Oracle Technology Network (OTN)
 - Oracle 12c R1(version 12.1.0.2.0) RDBMS Enterprise Edition can be downloaded from http://www.oracle.com/technetwork/database/enterprise-edition/downloads/index.html
- You need to configure the default Database Java JVM version 1.6 to JVM version 1.7 in order to support the Transport Layer Security (TLS) 1.2 protocol for Credit Bureau.
- Oracle Fusion Middleware requires that the database used to store its metadata must support the AL32UTF8 character set.

Database installation is a two step process:

- 1. Creating Database
- 2. Installing the Application Database

After installing the application database, you need to:

- 3. Modifying Application System Parameters
- 4. Set the Oracle JVM File Permissions
- 5. Fine-Grained Access to Network Services in Oracle Database

1.2 Audience

This document is intended for system administrators or application developers who install Oracle Financial Services Lending and Leasing Application.



1.3 Conventions Used

| Term | Refers to |
|---------------------------------|--|
| Home Directory/ \$OFSLL_HOME | Oracle Financial Services Lending and Leasing Home Directory |
| Application | Oracle Financial Services Lending and Leasing |



2. Setup and Configuration of the Database Server

2.1 <u>Creating Database</u>

The first step in the database creation is the creation of Database Server Users and Groups. The below sections are a guide to:

- 1. Creating the Database Server Users and Groups
- 2. Creating Database
- 3. Modifying the Oracle system parameters after creating Database

2.1.1 <u>Creating the Database Server Users and Groups</u>

The software and processes on the database server can be broken into three groups of ownership. These are; the Oracle processes, the Oracle external procedure processes, and the home directory. Some of this information applies only to UNIX server installations. The typical Windows server Application installation does not make use of separate users and groups, for the various processes and instead runs everything as the system user.

| Process Group | Description |
|----------------------------|--|
| Oracle | The Oracle processes are the database processes (excluding the listener process) responsible for database operations. Normally, the Oracle processes are owned by a user named oracle and a group called dba. Some of the processes use an internal Oracle PL/SQL utility called UTL_FILE to read and/or write to files in the home directory. The UTL_FILE program will perform its functions as the oracle user, hence, add the oracle user to the Oracle Financial Services Lending and Leasing user's group. |
| Oracle External Procedures | Oracle Financial Services Lending and Leasing uses external procedures to perform tasks that cannot (or does not want to) be performed inside the database. Such as, interfacing with the credit bureaus, writing files, or converting images. Oracle implements external procedures through its listener process. Multiple listeners can be defined (one for "normal" database connections and one for external procedures) or run a single listener that handles both types of requests. Regardless of what is done, the external procedures will need access to files and directories that are within the home directory. It is recommended that the owner of the listener process handling external procedures is either the Oracle Financial Services Lending and Leasing user or a part of the same group. |



| Process Group | Description |
|--|---|
| Oracle Financial Services Lending and Leasing home directory | The home directory is a top-level directory under which some application files are stored. For example, log files, document templates, email templates, temporary files, and output files. There are no processes or programs that run (outside of the Oracle external procedure processes) as the Oracle Financial Services Lending and Leasing user, this is the location where the server side application files reside. Oracle Financial Services Lending and Leasing administrator can log into the server and perform the administrative functions without needing any special system superuser or administrative privileges. The home directory is needed for each application instance (production, test, development) installed on the server. |

Keeping this information in mind, here are the recommended users and groups for the server:

| User | Group(s) | Description |
|----------|------------|---|
| ofsll | ofsII | Owns the home directory. Set up the directory with, group write privileges so that other application related processes can access the files and directories below it. |
| oracle | dba, ofsll | Owns the Oracle database processes. |
| ofsllext | ofsII | Owns the Oracle listener process or just the external procedure listener process. If the latter, run the "normal" SQL*Net listener process as the oracle user. |

2.1.2 Creating the Database

Create a database as per corporate standards and/or Oracle best practices with the following recommendations/guidelines.

- Use an undo tablespace, not rollback segments. Size accordingly for expected number of users and retention period.
- Use system managed undo
- Create a SYSTEM tablespace of at least 2GB. The application objects require approximately 1GB.
- Create a true temporary TEMP tablespace
- Set the java_pool_size to at least 64MB
- Ensure that the external procedure listener has been configured. Set the EXTPROC_DLLS environment variable so that the external procedure listener can access the Oracle Financial Services Lending and Leasing external procedure shared libraries. A section from a listener.ora file and a tnsnames.ora file is given below as an example. This sets up the external procedure listener as a separate listener named LEXT. See the Oracle Net Services documentation for more information on setting up an external procedure listener.



listener.ora

Note

Values of the following parameters in the above example, differ for different servers on which the database is run:

For UNIX servers, ensure that the LD_LIBRARY_PATH environment variable is set in the external procedure listener's environment. LD_LIBRARY_PATH must include the database ORACLE_HOME/lib directory (ORACLE_HOME/lib32 for 64-bit Solaris installations). Set the environment variable in the user environment responsible for starting the external procedure listener (where it will be inherited by the listener process), or set it in the *listener.ora* file in the ENVS line. If running the Solaris operating system and a 64-bit Oracle database, then substitute *extproc32* for *extproc* on the PROGRAM line in the listener.ora.

2.2 <u>Installing the Application Database</u>

Download and unzip the Application Database file (ofslldb.zip) to a staging folder.

The application database software consists of tables, indexes, types, directories, libraries, views, and packages. A script program creates the application home directory structure, database user, the required tablespaces, database objects and loads the seed data. Snap shots of the script are provided after each step, to enable easy understanding. The steps involved in installing the application database are:

- 1. Running the installation script
- 2. Selecting the Install Type
- 3. Setting up the Installation Environment
- 4. Creating Application Home directory
- 5. Creating Application Tablespaces
- 6. Creating the Application Owner User and Grant Tablespace Quotas
- 7. Installing Database Objects and Seed Data
- 8. Installing Library Objects
- 9. Installing Directory Objects



2.2.1 Running the installation script

From the unzipped 'Application Database file' folder, run the install script from a UNIX shell prompt and follow the on screen prompts to install the Oracle Financial Services Lending and Leasing infrastructure database objects.

On Unix:

\$./installofslldb.sh

```
Oracle Financial Services Lending and Leasing DB Installer
  Important Note:
  It is recommended to have a OS level user id created on DB server (say ofsll)
  before running the installer.
  The installer will create the required Tablespace and application schema user.
  The default set of subdirectories underneath the home directory creates a couple
  of command files needed by the application.
  The tables are grouped as follows:
  GROUP
                     DESCRIPTION
   org
                    origination
                    servicing
                     common
   cmn
   txn
                     transaction
                     import/conversion
   api
   adm
                     setup/administration
   arc
                     archive
Continue? [y/n]: y
```

When the script prompts for confirmation, enter 'y' to continue.

2.2.2 Selecting the Install Type

The script displays install option..

```
Oracle Financial Services Lending and Leasing DB Installer
   It is recommended to have a OS level user id created on DB server (say ofsll)
   before running the installer.
   The installer will create the required Tablespace and application schema user.
   The default set of subdirectories underneath the home directory creates a couple
   of command files needed by the application.
   The tables are grouped as follows:
   GROUP
                         DESCRIPTION
                         origination servicing
                         common
    txn
                         transaction
                         import/conversion
setup/administration
Continue? [y/n]: y
                                                 Description
                                                 Full installation of OFSLL Product
Upgrade existing installation of OFSLL Product
Already the DB Schema and tablespaces are available install only DB Objects
          1. New Installation
          2. Upgrade Installation
3. Install DB Objects only
Choose an installer option? [1-3]: 1
```



The script prompts to 'Choose an installer option? [1-3]'.

- Enter '1' for complete installation of Product. When entered, the script runs installer for the complete installation of the product. The below sections guide you on the process, in detail.
- Enter '2' for upgrade installation. When entered, the script runs installer to upgrade the
 existing version of the product. <u>Installing Upgrade</u> section guides you on the upgrade
 installation.
- Enter '3' for only DB Object installation. When entered, the script runs installer to install
 all the OFSLL database objects. The script assumes that the user (OFSLL schema
 owner) and the tablespaces are created and all the required privileges are granted to
 the schema.

2.2.3 <u>Setting up the Installation Environment</u>

The installation script requires a properly set up environment in order to run. The script requests for few details. Enter the values as listed below. The script requests confirmation after each entry, enter 'y' to confirm.

```
Enter the Oracle Financial Services Lending and Leasing
Home Path? (usually /home/ofsll): /scratch/work_area/DEV/OFSLLREL
OFSLLHOME=/scratch/work_area/DEV/OFSLLREL
Okay? [y/n]: y
Enter the Oracle DB Home Path? /scratch/app/db12c/product/12.1.0/dbhome 1
ORAHOME=/scratch/app/db12c/product/12.1.0/dbhome 1
Okay? [y/n]: y
Enter the Oracle SID? ORCL
INSTANCENAME=ORCL
Okay? [y/n]: y
   Important Note:
   Here is a list of CRITICAL environment variables and their settings:
   PATH=/usr/lib64/qt-3.3/bin:/usr/kerberos/sbin:/usr/kerberos/bin:/usr/bin:/usr/dev infra/platform/bin:/usr/dev infra/generic/bin
11R6/bin:/usr/local/ade/bin:/scratch/app/db12c/product/12.1.0/dbhome 1/bin
   ORACLE_HOME=/scratch/app/db12c/product/12.1.0/dbhome_1
   ORACLE SID=ORCL
  OFSLL HOME=/scratch/work area/DEV/OFSLLREL
   If the above environment variables are not correct, correct the environment
   and restart the script to continue.
Continue? [y/n]: y
```

| Script Prompts | Description and Action Required |
|---|--|
| Oracle Financial Services Lending and Leasing Home Path | Enter the path to the application home directory. This is referred to as \$OFSLL_HOME. |
| Oracle DB Home Path | Enter the path to the Oracle DB home directory. This is referred to as \$ORACLE_HOME |
| Oracle SID | Enter the Name of Oracle Instance. In case of multitenant environment, enter the PDB name' |
| Path | Sets the path that includes \$ORACLE_HOME/bin as the installation script requires SQL*Plus utility |



When the script prompts for the confirmation, enter 'y' to continue.

2.2.4 <u>Creating Application Home directory</u>

The *install* script will create a proper directory structure for the application below the user's home directory and will set the proper permissions on the directories.

\$OFSLL_HOME

| Variable | Description |
|--------------------------|--|
| /api | Stores the captured Applications/Account data from any third party Origination/Servicing System and setup the account in OFSLL |
| /acct_doc_load | Input load directory for account documents |
| /bin | Contains executable scripts |
| /cor_storage | Top level directory for generated correspondences |
| /doc_templates | Correspondence document template load directory |
| /email_templates | Contains email message templates |
| /fin_storage | Top level directory for faxed-in images |
| /dot_storage | Top level directory for account documents |
| /images | Contains fax / document images uploaded to OFSLL screen |
| /lib | Contains external procedure shared libraries |
| /logs | Contains all Oracle Financial Services Lending and Leasing log files |
| /output | Destination for Oracle Financial Services Lending and Leasing output data files. |
| /rs_archive | Top level directory for archived reports |
| /sql | Directory contain SQL scripts used for creating database objects, recompiling packages, and various utility functions. |
| /tmp | Temporary directory used by some external procedures. |
| /input | Repository for data files needed as input to Oracle Financial Services Lending and Leasing processes |
| /input/lockbox | Contains files for lockbox processing. |
| /input/lockbox/processed | Contains files that are already processed. |
| /input/adr | Contains incoming adr files. |
| /input/adr/processed | Contains files that are already processed. |
| /input/cac | Contains incoming call activity files. |
| /input/cac/processed | Contains files that are already processed. |



| Variable | Description |
|----------------------|---|
| /input/ifd | Contains incoming lien title tracking files. |
| /input/ifd/processed | Contains files that are already processed. |
| /input/itu | Contains incoming ITU files. |
| /input/itu/processed | Contains files that are already processed. |
| /input/ivr | Contains incoming IVR files. |
| /input/ivr/processed | Contains files that are already processed. |
| /input/wfp | Contains incoming wholesale floor planning files. |
| /input/wfp/processed | Contains files that are already processed. |
| /input/ibn | Contains incoming BANKO_NEW files. |
| /input/ibn/processed | Contains files that are already processed. |
| /input/ibu | Contains incoming BANKO_UPDATE files. |
| /input/ibu/processed | Contains files that are already processed. |
| /input/ice | Contains currency exchange files. |
| /input/ice/processed | Contains files that are already processed. |
| /input/icl | Contains cure letter files. |
| /input/icl/processed | Contains files that are already processed. |
| /input/ipr | Contains AP Transaction History files. |
| /input/ipr/processed | Contains files that are already processed. |
| /input/ist | Contains files for Input Sale Transfer. |
| /input/ist/processed | Contains files that are already processed. |
| /input/ipu | Contains files for Payment Upload. |
| /input/ipu/processed | Contains files that are already processed. |

2.2.5 Creating Application Tablespaces

The Oracle Financial Services Lending and Leasing table and index creation DDL allow for the use of up to 20 different tablespaces --10 for tables and 10 for indexes. The DDL commands reference a set of files that contain storage parameter information. These files allow mapping of logical tablespace names to physical tablespaces. Create as many of these tablespaces as necessary depending on the storage resources. Use locally managed



tablespaces with a uniform extent policy. The following table describes different tablespaces, their content, and their expected growth pattern.

| Tablespace | Storage Parameter File | Default Tablespace Name | Data | Comment |
|------------------|--|--|---|--|
| Admin | storage_parms_ table_adm.sql storage_parms_ index_adm.sql | OFSLL_ADM_DATA OFSLL_ADM_INDEX | setup data | low growth, low change. |
| Origination | storage_parms_ table_org.sql storage_parms_ index_org.sql | OFSLL _ORG_DATA OFSLL _ORG_INDEX | loan application data | growth varies by customer, few updates. |
| Servicing | storage_parms_ table_svc.sql storage_parms_ index_svc.sql | OFSLL_SVC_DATA OFSLL_SVC_INDEX | non transaction account data | growth varies by customer, few updates. |
| Transactions | storage_parms_ table_txn.sql storage_parms_ index_txn.sql | OFSLL_TXN_DATA OFSLL_TXN_INDEX | transaction data | high growth (relative to account and application data table spaces) |
| API | storage_parms_ table_api.sql storage_parms_ index_api.sql | OFSLL _API_DATA OFSLL _API_INDEX | application/ account data used during imports/ conversions | high growth, one time usage, data can be removed after loading |
| Archive | storage_parms_ table_arc.sql storage_parms_ index_arc.sql | OFSLL_ARC_DATA OFSLL_ARC_INDEX | Archived application/ account data | steady growth, potentially very large |
| Common | storage_parms_ table_cmn.sql storage_parms_ index_cmn.sql | OFSLL_CMN_DATA OFSLL_CMN_INDEX | common non-admin data | generally low growth, some tables can be periodically truncated |
| Input Process | storage_parms_ index_ipf.sql storage_parms_ table_ipf.sql | OFSLL_IPF_DATA OFSLL_IPF_INDEX | Input processing file | steady growth, potentially very large |



| Tablespace | Storage Parameter File | Default Tablespace Name | Data | Comment |
|-------------------|--|--------------------------------|------------------------------|--|
| Output Process | storage_parms_ index_opf.sql storage_parms_ table_opf.sql | OFSLL_OPF_DATA OFSLL_OPF_INDEX | Output processing file | steady growth, potentially very large |
| Logging | storage_parms_ index_log.sql storage_parms_ table_log.sql | OFSLL_LOG_DATA OFSLL_LOG_INDEX | Error Logging | steady growth |

```
Important Note:
     Here is a list of CRITICAL environment variables and their settings:
     PATH=/usr/lib64/qt-3.3/bin:/usr/kerberos/sbin:/usr/kerberos/bin:/usr/bin:/usr/dev_infra/platform/bin
11R6/bin:/usr/local/ade/bin:/scratch/app/db12c/product/12.1.0/dbhome_1/bin
ORACLE_HOME=/scratch/app/db12c/product/12.1.0/dbhome_1
     ORACLE SID=ORCL
     OFSLL_HOME=/scratch/work_area/DEV/OFSLLREL
     If the above environment variables are not correct, correct the environment
     and restart the script to continue.
Continue? [y/n]: y find: '/scratch/work_area/DEV/OFSLLREL': No such file or directory
Data already exists in /scratch/work_area/DEV/OFSLLREL,
Continue with override data? [y/n]: y
         Oracle Financial Services Lending and Leasing Default Tablespace Name and Size (default 300MB)
              Default Tablespace Name Description
                                                                                                                   New Name
                                                                                                                                                         Size (MB)
        1. OFSLL ADM DATA
2. OFSLL_ADM_INDEX
3. OFSLL_ORG_DATA
4. OFSLL_ORG_INDEX
5. OFSLL_SVC_DATA
6. OFSLL_SVC_DATA
7. OFSLL_TXN_DATA
8. OFSLL_TXN_DATA
8. OFSLL_TXN_DATA
10. OFSLL_API_INDEX
9. OFSLL_API_DATA
10. OFSLL_API_DATA
11. OFSLL_ARC_INDEX
12. OFSLL_ARC_INDEX
13. OFSLL_CMN_DATA
14. OFSLL_CMN_DATA
15. OFSLL_CMN_DATA
16. OFSLL_TXN_INDEX
17. OFSLL_CMN_DATA
18. OFSLL_CMN_DATA
19. OFSLL_ORTA
19. OFSLL_LOG_DATA
19. OFSLL_LOG_DATA
20. OFSLL_LOG_DATA
21. OFSLL_LOG_DATA
22. Confirm Tablespace Values
                                                        setup data
                                                       loan application data index non transaction account data
                                                        non transaction account data index
         21.
                Confirm Tablespace Values
                  To Change the Default Tablespace Name and Size
a. Select a number from 1 to 20 to redefine each tablespace name and its size
                        b. Select number 21 to confirm the redefined tablespace values
                  To Accept the Default Tablespace Name and Size a. Select number 21 to confirm the default tablespace values
Redefine the tablespace name?
select a number [1-21]: 21
```

When prompted to 'Select a number' to redefine the tablespace name, you have 2 options:



Accept default Tablespace Name and Size: Select # 21

```
Redefine the tablespace name?
select a number [1-21]: 21
```

Modify the default Tablespace Name and Size: Select the number of the tablespace, between 1–20, you need to modify

```
Default Tablespace Name Description New Name Size (default 300MB)

1. OFSLL ADM_DATA setup data
2. OFSLL_ADM_INDEX setup data index
3. OFSLL_ORG_DATA loan application data index
5. OFSLL_SVC_DATA non transaction account data index
6. OFSLL_SVC_INDEX non transaction account data index
7. OFSLL_TXN_DATA transaction data index
9. OFSLL_TXN_INDEX transaction data index
10. OFSLL_API_INDEX api data
11. OFSLL_API_INDEX api data
12. OFSLL_ARC_DATA archive data
12. OFSLL_ARC_DATA archive data
13. OFSLL_CMN_DATA common non-admin data
14. OFSLL_CMN_INDEX common non-admin data index
15. OFSLL_TYP_DATA incoming process file data
16. OFSLL_IPI_INDEX incoming process file data
17. OFSLL_OFF_DATA outgoing process file data
18. OFSLL_OFF_DATA log files header data
19. OFSLL_OFF_DATA log files header data
20. OFSLL_LOG_DATA log files header data
21. OFSLL_LOG_DATA log files header data
22. OFSLL_LOG_DATA log files header data
23. OFSLL_LOG_DATA log files header data
24. OFSLL_LOG_DATA log files header index
25. OFSLL_LOG_DATA log files header data
26. OFSLL_LOG_DATA log files header data
27. OFSLL_LOG_DATA log files header data
28. OFSLL_LOG_DATA log files header data
29. OFSLL_LOG_DATA log files header data
20. OFSLL_LOG_DATA log files header data
20. OFSLL_LOG_DATA log files header data
21. OCCAPACE data
22. OFFSLL_LOG_DATA log files header data
23. OFSLL_LOG_DATA log files header data
24. OFSLL_LOG_DATA log files header data
25. OFSLL_LOG_DATA log files header data
26. OFSLL_LOG_DATA log files header data
27. OFSLL_LOG_DATA log files header data
28. OFSLL_LOG_DATA log files header data
29. OFSLL_LOG_DATA log files header data
30. OFSLL_LOG_DATA log files header data
30. OFSLL_LOG_DATA log files header data
31. OFSLL_COM_DATA log files header data
32. OFSLL_LOG_DATA log files header data
33. OFSLL_COM_DATA log files header data
34. OFSLL_COM_DATA log files header data
35. OFSLL_COM_DATA log files header data
36. OFSLL_COM_DATA log files header data
37. OFSLL_COM_DATA log files header data
38. OFSLL_COM_DATA log files header d
```

| Script Prompts | Description and Action Required |
|-------------------------------|---|
| Enter new tablespace name | Enter tablespace name you need to assign to the default tablespace you have selected. |
| Enter tablespace size (in MB) | Enter the size (in MB) you need to assign to the new tablespace name you have entered |



Repeat this process for all the tablespace names you need to modify

Oracle Financial Services Lending and Leasing Default Tablespace Name and Size (default 300MB)

```
Default Tablespace Name Description
            1. OFSLL_ADM_DATA
                                                               setup data
           1. OFSLL ADM DATA setup data
2. OFSLL ADM INDEX setup data index
3. OFSLL ORG DATA loan application data
4. OFSLL SVC DATA loan application data index
5. OFSLL SVC DATA non transaction account data
6. OFSLL TXN DATA transaction data
7. OFSLL TXN INDEX transaction data index
                                                              non transaction account data index
                   OFSLL API DATA
OFSLL API INDEX
OFSLL ARC DATA
                                                            api data index
archive data
archive data index
           10.
          11. OFSLL ARC DATA archive data
12. OFSLL ARC INDEX archive data index
13. OFSLL CMN DATA common non-admin data
14. OFSLL CMN INDEX common non-admin data
15. OFSLL IPF DATA incoming process file
16. OFSLL IPF INDEX incoming process file
17. OFSLL OPF DATA outgoing process file
18. OFSLL OPF INDEX outgoing process file
19. OFSLL LOG DATA log files header data
20. OFSLL LOG INDEX
21. Confirm Tablespace Values
                                                              common non-admin data index
                                                             incoming process file data
incoming process file index
outgoing process file data
                                                               outgoing process file index
                                                               log files header index
           21. Confirm Tablespace Values
           Note:
                     To Change the Default Tablespace Name and Size
                            a. Select a number from 1 to 20 to redefine each tablespace name and its size
                           b. Select number 21 to confirm the redefined tablespace values
                      To Accept the Default Tablespace Name and Size
                           a. Select number 21 to confirm the default tablespace values
select a number [1-21]: 21
Enter Oracle datafile path : /scratch/app/db12c/oradata/ORCL
```

Enter # 21 to redefine and to apply changes for the tablespaces you modified.

```
Enter Oracle datafile path: /scratch/app/db12c/oradata/ORCL

Oracle datafile path: /scratch/app/db12c/oradata/ORCL
Okay? [y/n]: y

Enter the Oracle userid (schema name) that will own the Oracle Financial Services Lending and Leasing objects? (usually ofsllprd): OFSLIREL

Enter the password for this userid:

Enter the Oracle sysdba userid? (usually sys): sys

Enter the password for this userid:
```

| Script Prompts | Description and Action Required | |
|--|---|--|
| Oracle tablespace path | Installed Database path that stores DBF files. Once entered the script prompts for confirmation. Enter 'y', if it is ok | |
| Oracle User ID that will own the Oracle Financial Services Lending and Leasing objects | Valid User ID | |
| Password for this User ID | Valid Password | |
| Oracle sysdba User ID | Valid User ID | |
| Password for sysdba User ID | Valid Password | |

2.2.6 Creating the Application Owner User and Grant Tablespace Quotas

Oracle Financial Services Lending and Leasing application requires a single Oracle user (or schema) and this user is the application owner. The application owner user owns all of the tables, indexes, views, sequences, packages, etc. that make up the application.



The user is then granted access to the application tablespaces.

2.2.7 Installing Database Objects and Seed Data

Once the User ID is created, the script initiates the database object installation and lists the objects available for installation.

Oracle Financial Services Lending and Leasing Database Object Installation

The following items are available for installation:

```
    database libraries

database directories (4)

 database tables (1322)

4. common database views (4)
engine views
                       (1507)
6. form views
                       (1299)
7. java views
8. database types (276)
9. database package specs (3336)
10. database package bodies (3315)
11. database indexes
                      (2099)
                      ( 51777)
12. System Seed Data
```

```
Continue with Installation? [y/n] : y
```

When the script prompts for the confirmation, enter 'y' to continue.

```
The Oracle Financial Services Lending and Leasing shared libraries are normally installed in a lib directory below where the SOFSIL home directory is. For example: 

//home/ofsIl/lib OR D:\ofsIl\lib OR D:\ofsIl\lib

Enter name of Oracle Financial Services Lending and Leasing shared library directory: /home/oracle/scratch/OFSLL/OFSLL143/lib

PL/SQL procedure successfully completed.
```

2.2.8 Installing Library Objects

Enter the company code: HO

Once the confirmation is received, the script initiates installation of library objects. A sample of the script is given below.

```
The Oracle Financial Services Lending and Leasing shared libraries are normally installed in a lib directory below where the $OFSLL home directory is. For example:

/home/ofsll/lib OR D:\ofsll\lib

Enter name of Oracle Financial Services Lending and Leasing shared library directory: /scratch/work_area/DEV/OFSLLREL/lib

PL/SQL procedure successfully completed.

Installing Directory objects...

crt_cordir_cmm.sql

The Oracle Financial Services Lending and Leasing schema owner owns all of the objects.

Enter name of Oracle Financial Services Lending and Leasing schema owner: OFSLLREL

This script will create an Oracle directory object that will be used by the correspondence engine to determine where to store document files. A separate storage directory can be set up for each company that is configured in Oracle Financial Services Lending and Leasing. Enter the company code for the company that you are configuring. If you don't know at this time, enter HQ
```



PL/SQL procedure successfully completed.

| Script Prompts | Description and Action Required |
|--------------------------|---|
| Shared Library Directory | The path for the library directory. The default value is \$OFSLL_HOME/lib |

2.2.9 <u>Installing Directory Objects</u>

The fax images, correspondence documents, and the account document images are stored as BFILE objects. With BFILE, the image or document is physically stored outside the database on a file system available either on the database server or to the database server. A pointer to the file consisting an Oracle directory object and a file name is stored in the database. Application programs that create the BFILEs use application parameters to determine the specific directory object name. The application parameters are company level parameters, hence, a different directory object can be created for each defined company and branch.

```
The Oracle Financial Services Lending and Leasing shared libraries are normally installed in a lib directory below where the $0781L home directory is. For example: /home/ofs11/11b OR D:\tofs131/lib
Enter name of Oracle Financial Services Lending and Leasing shared library directory: /scratch/work_area/DEV/OFSLLREL/lib
PL/SQL procedure successfully completed.
The Oracle Financial Services Lending and Leasing schema owner owns all of the
Enter name of Oracle Financial Services Lending and Leasing schema owner: OFSLLREL
This script will create an Oracle directory object that will be used by the correspondence engine to determine where to store document files. A separate storage directory can be set up for company of the company of t
Enter the company code: HQ
The COR_STORAGE_DIRECTORY is the top-level directory below which the document files will be stored.

For example: /home/ofsll/cor_storage or d:\ofsl\cor_storage
Enter name of COR_STORAGE_DIRECTORY: /scratch/work_area/DEV/OFSLLREL/cor_storage
Directory created.
crt_dotdir_cmn.sql
Enter name of Oracle Financial Services Lending and Leasing schema owner: OFSLLREL
This script will create an Oracle directory object that will be used by the account document load batch job to determine where to account document files. Enter the company code for company that you are configuring. If you don't know at this time, enter HQ
The DOT_STORAGE_DIRECTORY is the top-level directory below which the account document files will be stored. For example: /home/ofsli/dot storage or di\ofsli\dot storage
Enter name of DOT STORAGE DIRECTORY: /scratch/work area/DEV/OFSLLREL/dot storage
 The DOT STORAGE DIRECTORY is the top-level directory below which
  For example: /home/ofsll/dot_storage or d:\ofsll\dot_storage
Enter name of DOT STORAGE DIRECTORY: /scratch/work area/DEV/OFSLLREL/dot storage
Directory created.
crt findir cmn.sql
The Oracle Financial Services Lending and Leasing schema owner owns all of the objects.
Enter name of Oracle Financial Services Lending and Leasing schema owner: OFSLLREL
The FIN_STORAGE_DIRECTORY is the top-level directory below which the faxed-in image GIF files will be stored.

For example: /home/ofsll/fin_storage or d:\ofsll\fin_storage
Enter name of FIN STORAGE DIRECTORY: /scratch/work area/DEV/OFSLLREL/fin storage
Directory created.
crt utldir cmn.sql
The Oracle Financial Services Lending and Leasing schema owner owns all of the objects.
Enter name of Oracle Financial Services Lending and Leasing schema owner: OFSLLREL
This script will create a number of Oracle directory objects that will be used to grant the UTL_FILE package read and write access to application directories.
 The OFSLL HOME is the top-level directory below which all application input and output files will be stored. For example: /home/ofsll
Enter directory path for OFSLL HOME : /scratch/work_area/DEV/OFSLLREL
```



Choose a name that identifies the usage, company, and branch for the directory object. Since directory objects are for the entire database and not just for the application, it is suggested that the schema name or identifier is used in the name to identify it from other directory objects. Choose a directory path with enough storage space to handle the expected volume of correspondences.

| Directory Object Types | Abbreviation for Object Types | Suggested installation Location in \$OFSLL_HOME |
|---|----------------------------------|--|
| Correspondence interface directory objects | COR | cor_storage |
| Account documents interface directory objects | DOT | dot_storage |
| Fax-in interface directory objects | FIN | fin_storage |

Loading Seed Data

The factory shipped seed data is automatically uploaded during installation and once complete, a confirmation message is displayed as indicated below:

```
Generating Seed Data...
Done.
```

2.3 <u>Modifying Application System Parameters</u>

Several system parameters in the seed data require modification to fit the local installation environment. One such parameter must be set manually. You can modify the rest using the application system parameter setup screen (Setup—Administration—System—Parameters).

Setting the CMN_SERVER_HOME parameter values

As mentioned, the CMN_SERVER_HOME parameters must be set manually before the application screens can be used to set other parameters.

CMN SERVER HOME

Set it to the **\$OFSLL_HOME** directory.

Setting the remaining system parameters manually or from the setup screen

```
$ sqlplus

SQL*Plus: Release 12.1.0.2.0 Production on Fri Feb 12 15:28:17 2017
Copyright (c) 1982, 2014, Oracle. All rights reserved.

Enter user-name: OFSLL/OFSLL

Connected to:
Oracle Database 12c Enterprise Edition Release 12.1.0.2.0 - 64bit Production With the Partitioning, OLAP, Advanced Analytics and Real Application Testing options

SQL> update system_parameters set syp_value = '$OFSLL_HOME' where syp_parameter_cd = 'CMN_SERVER_HOME';

1 row updated.
SQL> commit;
```

Set the below parameters which are located on the Setup→Administration→System→System Parameters screen. This is not a complete list of



system parameters, but is a list of system parameters related to installation details. The other parameters are related to application business functionality. The values for many of these parameters are known only after the installation and configuration of application server.

1. CMN SER ENVIRONMENT FILE

 Set it to the full path of the text file that contains environment settings that will be used when running external commands from the job service. For example, \$OFSLL HOME/ofsllenv

2. CMN SERVER TEMP DIR

 Set it to the full path of a directory that will be used to store temporary files needed during certain procedures. This is typically a directory named "tmp" underneath the \$OFSLL_HOME directory (ex. \$OFSLL_HOME/tmp).

ADMIN_SERVER_URL

 This parameter is used to enable changing the user-level passwords. The default parameter value will generally have the form:

Set the t3://hostname:port/console (Host name and Port) where application is installed

- 4. UIX_DEFAULT_IMAGE_PATH
 - Set the path to the fax / document images that are uploaded to OFSLL screen.
 Typically, it is \$OFSLL_HOME/images.
- 5. Update system parameters with Oracle directory objects used by the application.
 - Login as an application schema owner and execute the following sql file from the dba utils folder - 'update sys parms.sql'.

Modifying BI Publisher Parameters

1. JSV_REPORTS_SERVER_URL

Set this to the URL to the job service should use when running a report. Reports are all submitted as a background job (either by a user or by the job scheduler). These reports will be sent to a printer/file system as chosen by the user or as configured in the job setup. The parameter value will generally have the form: http://hostname:port/ (Host name and Port number of xmlp server where BIP is installed)

2. JSV_USE_REPORTS_SERVER

Set to 'Yes

3. JSV REPORT ARCHIVE DIRECTORY

Set to a directory that will be used to store OFSLL report PDFs. Typically it is \$OFSLL_HOME/rs_archive

Batch reports can be configured to print to a special "archive" printer that will create a PDF of the report and store it below the JSV_REPORT_ARCHIVE_DIRECTORY. This directory must be accessible to the database server machine. All archived reports are stored by a process running on the database server machine and not by a process running on the report server machine.

The report PDFs are stored below the JSV_REPORT_ARCHIVE_DIRECTORY in a subdirectory representing the type of report (report or correspondence), the year, the month, and the day that the report was printed. For example, if a report was printed on December 15, 2013, the PDF file will be located in: JSV_REPORT_ARCHIVE_DIRECTORY/reports/ 2013/12/15

4. JSV_ARCHIVE_SERVER_URL



Set this to the URL that the job service should use when running an archived report. Archive reports are all reports submitted as a background job (either by a user or by the job scheduler) to a special printer named ARCHIVE. The parameter value will generally have the form: http://hostname:port/ (Host name and Port number of xmlp server where BIP is installed)

This can have the same value as the JSV_REPORTS_SERVER_URL parameter. This additional parameter is supplied in case there are multiple report servers and it is desirable to send archive requests to a different server than the other report requests.

- 5. JSV_SMTP_SERVER smtp mail router of organization
- 6. JSV_USE_BI_PUBLISHER Set to YES (Y)
- 7. JSV_BI_USER set as the BI Publisher Admin User Name (Required only if the system parameter 'OUTBOUND_CALL_Q' is set to 'N').
- 8. JSV_BI_PASSWORD set as the BI Publisher Admin Password (Required only if the system parameter 'OUTBOUND_CALL_Q' is set to 'N').
- 9. UIX_REPORTS_SERVER_URL

Set this to the URL that user interface should use when running a report. The parameter value will generally have the form: http://hostname:port/ (Host name and Port number of xmlp server where BIP is installed). This can have the same value as the JSV_REPORTS_SERVER_URL parameter.

Setting the fax-in interface company parameters manually or from the setup screen.

If the fax-in service will be used, set these parameters located on the Setup→Administration→Company→System Parameters screen. These parameters are company level parameters, which mean that a fax-in service can be configured for each company in Oracle Financial Services Lending and Leasing.

1. FIN_POP_SERVER

Set to the name of the POP server that the fax-in service will communicate with to retrieve email messages containing faxed in images.

2. FIN POP USERNAME

Set to the username/account on the POP server that the fax-in service will retrieve the email messages from.

3. FIN POP PASSWORD

Set to the password for the FIN_POP_USERNAME on the POP server that the fax-in service will retrieve the email messages from.

4. FIN_STORAGE_DIRECTORY

Set to the name of the Oracle *directory object*, created during installation, which defines where the faxed-in images will be stored. The image files are stored in the database as a BFILE which means that only a reference to an external file is stored in the database and the actual file is stored outside on the operating system's file system in a path defined by an Oracle directory object. This parameter is the name of the Oracle object, not the actual directory path. Typical naming convention used for FIN directory objects is - FIN_DIR_<application owner name>_company_branch. For example: FIN_DIR_OFSLLREL_HQ

5. FIN_TEMP_DIRECTORY



Set to the name of a directory that the fax-in service can use during conversion of the email attachment TIF file into a GIF file. This is typically set to \$OFSLL HOME/tmp.

Setting the correspondence interface company parameters manually or from the setup screen.

If using the correspondence interface, set these additional parameters located on the Setup—Administration—Company—System Parameters screen. These parameters are company level parameters, which means that a correspondence interface can be configured for each company in Oracle Financial Services Lending and Leasing.

COR_STORAGE_DIRECTORY

Set to the name of the Oracle *directory object*, created during installation, which defines where the generated correspondences will be stored. The correspondence files are stored in the database as a BFILE which means that only a reference to an external file is stored in the database and the actual file is stored outside on the operating system's file system in a path defined by an Oracle directory object. This parameter is the name of the Oracle object, not the actual directory path. Typical naming convention used for COR directory objects is -COR_DIR_correctory objects is -COR_DIR_correctory objects is -COR_DIR_OFSLLREL_HQ

<u>Setting the account documents interface company parameters manually or from the setup screen.</u>

If using the account documents interface, set these additional parameters located on the Setup—Administration—Company—System Parameters screen. These parameters are company level parameter, which means that an account documents interface can be configured for each company in Oracle Financial Services Lending and Leasing.

DOT STORAGE DIRECTORY

Set to the name of the Oracle *directory object*, created during installation, which defines where the account documents will be stored. The account document files are stored in the database as a BFILE which means that only a reference to an external file is stored in the database and the actual file is stored on the operating system's file system in a path defined by an Oracle directory object. This parameter is the name of the Oracle object, not the actual directory path. Typical naming convention used for DOT directory objects is -DOT_DIR_<application owner name>_company_branch. For example: DOT_DIR_OFSLLREL_HQ

Creating the user 'INTERNAL'

This user is required for batch job process, webservices and to start services.



A script is provided in the distribution media in the dba_utils folder to create an user. Run the script "crt app user.sql script" as a OFSLL application owner user.

```
SQL> @crt_app_user.sql;
Enter the name of the OFSLL App user Id you
Want to create user: INTERNAL
Enter the First Name for this user: OFSLL
Enter the Last Name for this user: RELEASE
Enter the Phone Number for this user: 1234567891
Enter the Fax Number for this user: 1234567891

1 row created.

1 row created.
```

Granting OFSLL Screen / Web Service Access to Application Users

Post user creation, to access all the 'Screens' and 'web service' for a specific responsibility, login as an application schema owner and execute the following db script available in dba_utils folder.

```
set screen access.sql
```

In the prompt, enter the user responsibility. You can also specify 'ALL' to provide screen / web service access to all the created users in bulk.

In the next prompt 'source(UI/WS)', enter one of the following:

- 'UI' to provide screen access to either All or specific user responsibility.
- 'WS' to provide web service access to either All or specific user responsibility.

```
SQL> @set_screen_access.sql;
Enter responsibility_cd to continue or Q to Exit. :ALL
Enter source(UI/WS) to continue or Q to Exit. :UI
Granted access to ALL
No of rows inserted :7

PL/SQL procedure successfully completed.

Enter Commit to save the changes or Rollback if you want to revert changes.
SQL> COMMIT;

Commit complete.
```

Further, you can customized the access through Setup > User > Access screen - 'Screen' and 'Webservice' tabs, as detailed in setup guide.

Granting user access to Reports, Transactions, & Correspondence

Post user creation, to access all the Reports, Transactions, Correspondence for a specific responsibility, login as an application schema owner and execute the following db script available in dba utils folder.

```
set_rpt_txn_cor_access.sql
```



In the prompt, enter the user responsibility. You can also specify 'ALL' to provide screen access to all the created users in bulk.

```
SQL> @set_rpt_txn_cor_access.sql;
Enter responsibility_cd to continue or Q to Exit :ALL
Granted access to Reports, Correspondance and Txn codes.

PL/SQL procedure successfully completed.

Enter Commit to save the changes or Rollback if you want to revert changes.

SQL> commit;

Commit complete.
```

Further, you can customized the access through Setup > User > Access screen as detailed in setup guide.

2.4 After Creating the Database

After the database has been created, some Oracle system parameters may have to be modified due to application requirements. See the previous section about *Creating the Database* for more details.

Set the utl_file_dir system parameter

Application uses the Oracle UTL_FILE utility for reading from and writing to files for some of the datafile interfaces, as well as when log files and debugging files are written. The UTL_FILE utility uses an Oracle system parameter to restrict the directories that can be written to or read from. Set this parameter to * (meaning all directories on the server), or set it to a list of directories. At this time, those directories are \$OFSLL_HOME/logs, \$OFSLL_HOME/sql, \$OFSLL_HOME/output, \$OFSLL_HOME/input/lockbox and \$OFSLL_HOME/input/lockbox/processed/ (note the trailing slash). Over time this list may grow (or shrink) as new versions of Oracle Financial Services Lending and Leasing are released. This parameter cannot be set dynamically.

The database must be restarted for the above values to take effect.

Example 1

alter system set utl file dir='*' scope=spfile;

Example 2

alter system set utl_file_dir='\$OFSLL_HOME\logs', '\$OFSLL_HOME\sql', '\$OFSLL_HOME\output', '\$OFSLL_HOME\input\lockbox', '\$OFSLL_HOME\input\lockbox\processed\' scope=spfile;

Set the job_queue_process system parameter

The application job service and job scheduler make heavy use of the DBMS_JOB facility. This value will represent the number of simultaneous jobs that can be running on the server at a point of time. The various services that are required to be running to make the Oracle Financial Services Lending and Leasing software function, will account for 6 job queue processes. Anything above 6 is such that the online and nightly batch jobs can run in parallel. This parameter can be set again at any time without having to restart the database, if there be a need to add to or cut back on the number of running processes.

Example

alter system set job queue processes=10 scope=both;



2.5 Set the Oracle JVM File Permissions

The application correspondence interface uses the built-in Oracle Java Virtual Machine (JVM) to create subdirectories below the top-level correspondence/document storage directory (defined by the application's COR STORAGE DIRECTORY,

DOT_STORAGE_DIRECTORY parameters). In order to do this, the JVM's security policy needs to be updated by the Oracle built-in DBMS_JAVA package to allow directories to be created and accessed. A SQL script named <code>set_java_perms.sql</code> has been supplied on the installation media in the <code>dba_utils</code> directory for this purpose. The script will select all directory object names defined for the application COR_STORAGE_DIRECTORY and DOT_STORAGE_DIRECTORY parameters and will provide read, write, and delete privileges to the directory named by the directory object and all directories below it.

Running the set_java_perms.sql script.

After the system and company parameters have been set up, run SQL*Plus as the SYS user and run the *set java perms.sql* script to set the file permissions.

Similarly, in case of any java permission access issues to directories, provide the required read, write or delete privileges.

2.6 Advanced Queues

Queuing feature is used in OFSLL for writing debugs into the XMLTYPE column of LOG_FILES_HEADER table instead of writing into the file system.

Also, in OFSLL, Outbound database calls are routed through application server through AQ JMS bridge. The MDB deployed in Middleware, reads the AQ message remotely which has all information required to make the call to Bureau or RO /DT.

The MDB deployed in Middleware, reads the AQ message ('OFSLL_OUTBOUND_TOPIC') remotely which has information about job set and job set status code, which has been initiated by job scheduler.

To enable alert and debug message queue:

- 1. Set the system parameter "CMN DEBUG METHOD" with syp value = 4.
 - SQL> update system_parameters set syp_value = '4' where syp_parameter_cd = 'CMN DEBUG METHOD';

To enable MDB EJB queue:

- 2. Set the system parameter and credit bureau parameter in "OUTBOUND_CALL_Q" with syp_value = Y.
 - UPDATE SYSTEM_PARAMETERS SET SYP_VALUE='Y' WHERE
 SYP PARAMETER CD='OUTBOUND CALL Q' AND SYP ENABLED IND='Y'
 - UPDATE CREDIT_BUREAU_PARAMETERS SET CRP_VALUE='Y' WHERE CRP_PARAMETER_CD='OUTBOUND_CALL_Q'
- 3. Start the queue services by the following commands:
 - SQL> EXECUTE dbms agadm.start gueue('OFSLL DEBUG MSG QUEUE',TRUE,TRUE);
 - SQL> EXECUTE dbms_aqadm.start_queue('OFSLL_ALERT_MSG_QUEUE', TRUE,TRUE);
 - SQL> EXECUTE dbms_aqadm.start_queue('OFSLL_OUTBOUND_Q',TRUE,TRUE);



- SQL> EXECUTE dbms agadm.start queue('OFSLL OUTBOUND TOPIC',TRUE,TRUE);
- 4. Once the queue services are started, subscribe and register the queue for a notification so that whenever a data inserted into the queue it will notify the system.
 - SQL>setup AQ subscribe.sql

To switch back to the existing file system mechanism:

- 1. To un subscribe and register the queue for a notification
 - SQL>setup_AQ_unsubscribe.sql
- 2. Stop the queue services by the following commands:
 - SQL> EXECUTE dbms_aqadm.stop_queue('OFSLL_DEBUG_MSG_QUEUE',TRUE,TRUE, FALSE);
 - SQL> EXECUTE dbms_aqadm.stop_queue ('OFSLL_ALERT_MSG_QUEUE', TRUE, TRUE, FALSE);
 - SQL> EXECUTE dbms_aqadm.stop_queue('OFSLL_OUTBOUND_Q',TRUE,TRUE,FALSE);
 - SQL> EXECUTE dbms_aqadm.stop_queue('OFSLL_OUTBOUND_TOPIC',TRUE,TRUE,FALSE);
- 3. Set the system parameter "CMN_DEBUG_METHOD" with syp_value= 1.
 - SQL> update system_parameters set syp_value = '1' where syp_parameter_cd = 'CMN DEBUG METHOD';

Note

- Please do not delete any queue or queue table from the schema.
- When you unsubscribe the queue, MDB queue is also stopped. You need to start 'OFSLL_OUTBOUND_Q' and 'OFSLL_OUTBOUND_TOPIC' to continue with MDB flow.
- Ensure that you have granted 'dbms agin' privileges to the schema user.

2.7 <u>Fine-Grained Access to Network Services in Oracle</u> Database

Oracle allows access to external network services using several PL/SQL APIs (UTL_TCP, UTL_SMTP, UTL_MAIL, UTL_HTTP and UTL_INADDR), all of which are implemented using the TCP protocol.

An Access Control Entry can be limited to specific PL/SQL APIs (UTL_TCP, UTL_INADDR, UTL_HTTP, UTL_SMTP, and UTL_MAIL).

In a multitenant environment, Access Control Entries (ACEs) can be created at the CDB or PDB level. For the examples in this article, all the host ACLs and host ACEs will be created at the PDB level. The following code creates two test users in a PDB.

Append an Access Control List (ACE)

Host ACL are never created directly. Instead, they are implicitly created when we append a host Access Control Entry (ACE) using the DBMS NETWORK ACL ADMIN.APPEND HOST ACE procedure. If we append a new



ACE to a host that has no existing host ACL, a new host ACL is implicitly created. If the host already has an ACL, the new host ACE will be appended to the existing host ACL.

Login to SQL*Plus as the SYS user.

Append a second host to the existing ACL

Parameter Definitions

The parameters used in the procedures and functions above

| Parameters | Description |
|------------|---|
| host | Any valid host name or IP address. Wildcards are allowed. |
| lower_port | Specific port number, or lower part of a range of ports. |
| upper_port | Upper part of a range of ports. If NULL, it defaults to the lower_port value. |
| ace | The access control entry, defined using the XS\$ACE_TYPE type. |

The XS\$ACE TYPE type has the following definition.

| Parameters | Description |
|---------------------|--|
| privilege_list | The list of privileges available to the ACE. |
| princi- pal_name | The database user the ACE applies to. |
| principal type | You will always use XS_ACL.PTYPE_DB for these network ACEs as they apply to users and roles. |

The privilege_list specifies one or more privileges in a comma separated list. The available privileges are shown below.

| Parameters | Description |
|------------|---|
| http | Access restricted to the UTL_HTTP package and the HttpUriType type. |
| http_proxy | Needed in conjunction with http if HTTP access is via a proxy. |



| Parameters | Description |
|------------|---|
| smtp | Access restricted to the UTL_SMTP and UTL_MAIL packages. |
| resolve | Access restricted to the UTL_INADDR packages. |
| connect | Opens access to the UTL_TCP, UTL_SMTP, UTL_MAIL, UTL_HTTP, and DBMS_LDAP packages and the HttpUriType type. |
| jdwp | Enables Java Debug Wire Protocol debugging operations. |

2.8 <u>Installing Upgrade</u>

An upgrade is a process of updating an existing version to its higher version. For example, upgrading from Oracle Financial Services Lending and Leasing 14.3.1.0.0 to 14.4.0.0.0.

The following upgrade path is recommended for existing Daybreak customers:

DLS 11.6.0.0.23 > OFSLL 14.0.0.0.0 > OFSLL 14.1.0.0.0 > OFSLL 14.2.0.0.0 > OFSLL 14.3.0.0.0 > OFSLL 14.3.0.0.0

Note

Please refer to 'Upgrade Installation Guide' for availability of direct upgrades.



If you choose '2' as the installer option at the 'Selecting the Install Type' stage, then the script runs the upgrade installer.

Oracle Financial Services Lending and Leasing Database Object Installation

The following items are available for installation:

```
1. database libraries (6)
2. database directories (4)
3. database tables (56)
4. common database views (4)
5. engine views (1507)
6. form views (1299)
7. java views (456)
8. database types (276)
9. database package specs (3336)
10. database package bodies (3315)
11. database indexes (135)
12. System Seed Data (51777)
```

Continue with Installation? [y/n] :

Respond to the prompts and continue (For details, refer sections <u>Setting up the Installation</u> Environment to Installing Directory Objects).

While installing the upgrade, the installer performs the following tasks:



1. Stop the running services, if any.

```
Enter the Oracle userid (schema name) that will own the Oracle Financial Services Lending and Le asing objects? (This is usually ofsliprd): ofslire!

Enter the password for this userid:

Services are still running, cannot load objects.

Stop the Services? [y/n]y

Shutdown the Job Services...

Installing Type objects...

crt_type_cmm.sql

Type dropped.
```

2. Install the upgrade

```
PL/SQL procedure successfully completed.

PL/SQL procedure successfully completed.

Commit complete.

Commit complete.

Inserting Version Details...

1 row created.

Commit complete.
```

3. Recompile the invalid objects and complete installation.

```
mv: cannot stat `/tmp/recomp_obj..21809.log': No such file or directory
Oracle Financial Services Lending and Leasing DB Object Upgrade Complete.
Log files are located in /scratch/work_area/DEV/OFSLLREL/logs/ofsll_patch_logs-bash-4.1$
```

Note

Post upgrade, if there are any invalid java stored procedures noticed, please recompile the respective units manually.

Granting OFSLL Screen / Web Services Access to Application Users

Post upgrade, you need to execute the following db script available in dba utils folder.

- To provide access to all the new 'Screens' and/or 'Web Services' for a specific responsibility, execute set_screen_access.sql
- To provide access to all the new Reports, Transactions, Correspondence for a specific responsibility, execute set_rpt_txn_cor_access.sql

In the prompt, enter the user responsibility. You can also specify 'ALL' to provide screen access to all the users in bulk.

Further, you can customized the access through Setup > User > Access screen as detailed in setup guide.



2.9 <u>Enabling Transparent Data Encryption to Secure</u> Stored Data

Oracle Database uses authentication, authorization, and auditing mechanisms to secure data in the database. The operating system data files where data is stored is not used. To protect these data files, Oracle Database provides Transparent Data Encryption (TDE). TDE encrypts sensitive data stored in data files. Encrypted data is transparently decrypted for a database user or application that has access to data.

OFSLL application processes sensitive data. Hence, it is recommended to use a TDE to protect confidential data, such as credit card and social security numbers, stored in table columns.

A script is provided along with the distribution media to encrypt the sensitive columns in the table. You can follow the steps below to enable TDE for column encryption:

To start using TDE, the security administrator must create a wallet and set a master key. The wallet can be the default database wallet shared with other Oracle Database components, or a separate wallet specifically used by TDE. Oracle strongly recommends that you use a separate wallet to store the master encryption key.

Specifying a Wallet Location for Transparent Data Encryption

If you wish to use a wallet specifically for TDE, then you must specify a wallet location in the sqlnet.ora file by using the ENCRYPTION_WALLET_LOCATION parameter. Oracle recommends that you use the ENCRYPTION_WALLET_LOCATION parameter to specify a wallet location for TDE.

```
ENCRYPTION_WALLET_LOCATION = (SOURCE =

(METHOD = FILE)

(METHOD_DATA =

(DIRECTORY =

/etc/ORACLE/WALLETS/oracle)))
```

If no wallet location is specified in the sqlnet.ora file, then the default database wallet location is used. The default database wallet location is ORACLE_BASE/admin/DB_UNIQUE_NAME/wallet or ORACLE_HOME/admin/DB_UNIQUE_NAME/wallet. Here, DB_UNIQUE_NAME is the unique name of the database specified in the initialization parameter file.

Setting the Master Encryption Key

The master encryption key is stored in an external security module, and is used to protect the table keys and tablespace encryption keys. By default, the master encryption key is a random key generated by Transparent Data Encryption (TDE). It can also be an existing key pair from a PKI certificate designated for encryption. To use TDE with PKI key pairs, the issuing certificate authority must be able to issue X.509v3 certificates with the key usage field marked for encryption.

To set the master encryption key, use the following command:

SQL> ALTER SYSTEM SET ENCRYPTION KEY IDENTIFIED BY 'password' where,



- password is the mandatory wallet password for the security module, with no default setting. It is case sensitive. Enclose the password string in double quotation marks (" ").
- The wallet location specified by the ENCRYPTION_WALLET_LOCATION parameter, in the sqlnet.ora parameter file, is used to create the master encryption key. If the ENCRYPTION_WALLET_LOCATION parameter is not present in the sqlnet.ora file, then the WALLET_LOCATION value is used. A new wallet is created in case of no wallet.
- If no wallet location is specified in the sqlnet.ora file, then the default database wallet location is used. The default database wallet location is ORACLE_BASE/admin/DB_UNIQUE_NAME/wallet or ORACLE_HOME/admin/DB_UNIQUE_NAME/wallet. Here, DB_UNIQUE_NAME is the unique name of the database specified in the initialization parameter file.
- If an existing auto login wallet is present at the expected wallet location, then a new wallet is not created.

Resetting the Master Encryption Key

Reset/Regenerate the master encryption key only if it has been compromised or as per the security policies of the organization. You should back up the wallet before resetting the master encryption key.

Use the ALTER SYSTEM command to set or reset (rekey) the master encryption key.

Opening and Closing the Encrypted Wallet

The database must load the master encryption key into memory before it can encrypt or decrypt columns/tablespaces. Opening the wallet allows the database to access the master encryption key. Use the following ALTER SYSTEM command to explicitly open the wallet:

SQL> ALTER SYSTEM SET ENCRYPTION WALLET OPEN IDENTIFIED BY "password"; where password is the password to open the wallet. You should enclose the password string in double quotation marks (" ").

Once the wallet has been opened, it remains open until you shut down the database instance, or close it explicitly by issuing the following command:

SQL> ALTER SYSTEM SET ENCRYPTION WALLET CLOSE IDENTIFIED BY "password"

Encrypting Columns in Existing Tables

To add an encrypted column to an existing table, or to encrypt or decrypt an existing column, you use the ALTER TABLE SQL command with the ADD or MODIFY clause.

SQL> ALTER TABLE applicants MODIFY (apl_gender_cd ENCRYPT USING 'AES256');

Encrypting the indexed columns:

SQL> ALTER TABLE applicants MODIFY (apl ssn ENCRYPT USING 'AES256' NO SALT);

Disabling Encryption on a Column

You may want to disable encryption for reasons of compatibility or performance. To disable column encryption, use the ALTER TABLE MODIFY command with the DECRYPT clause.

Example 7-11 Turning Off Column Encryption:

SQL> ALTER TABLE applicants MODIFY (apl_gender_cd DECRYPT);



A Set of scripts are provided on the installation media in the dba_utils directory to encrypt the recommended columns in OFSLL.

upgrade_tb_tde_enable_ofsll.sql to encrypt base table columns.

upgrade to opur tde enable ofsll.sql to encrypt archive table columns.

upgrade_tb_api_tde_enable_ofsll.sql to encrypt api table columns.

Login as an OFSLL user and execute the scripts to encrypt the columns.

Note

Refer Oracle® Database Advanced Security Administrator's Guide, section on Securing Stored Data Using Transparent Data Encryption for details.

2.10 Data Redaction

Data Redaction is one of the new features available in 12c. Data Redaction is in Advanced Security option of enterprise edition.

Oracle Advanced Security Data Redaction provides selective, on-the-fly redaction of sensitive data in SQL query results prior to display by applications so that unauthorized users cannot view the sensitive data.

OFSLL application processes sensitive data. Hence, it is recommended to use a Data Redaction to protect confidential data, such as credit card and social security numbers, stored in table columns.

There are different types of redaction; full, partial, regexp, random and none. Please refer Oracle® Database Advanced Security Administrator's Guide, section on Configuring Oracle Data Redaction Policies for details.

2.11 Optimize PS TXN

Oracle Fusion Applications use the PS_TXN table to store the intermediate processing state. When there are many concurrent users, this table receives a high number of inserts and could suffer from concurrency issues.

Follow the steps outlined in note ID 1444959.1 in My Oracle Support to alleviate the contention.

