Oracle® Hospitality Simphony Venue Management

Release Notes
Release 3.10
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ORACLE

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Preface

Oracle Hospitality Simphony Venue Management (SimVen) is a perpetual inventory management solution focused on the needs of stadium, arena, theme park, concert hall, and convention center managers. SimVen provides comprehensive reports that identify ways to reduce labor costs, theft, and spoilage, improve operational efficiencies, and enable the efficient management of nonprofit groups and commissions.

Purpose

These Release Notes provide a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review Simphony Venue Management's product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

Audience

This document is intended for all users of Oracle Hospitality SimVen.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:
https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at
http://docs.oracle.com/en/industries/hospitality/

Revision History

Date	Description of Change
January 2018	• Initial publication

1 Features and Updates

This section describes the new features and enhancements included in this release.

Simphony Venue Management

Enhanced Application Security with Timeout

SimVen now times out after 15 minutes of inactivity. After 15 minutes of inactivity, the user is logged out, all screens close, and all unsaved work is discarded. A dialog box appears on the desktop to indicate an activity timeout.

Support for Internationalization

You can configure SimVen to incorporate your preferred language so that it shows throughout the application, as well as in reports. From the SimVen **Setup - Master Files** menu drop-down list, a new module called **Application Locale Settings** has been added to assign your language, currency symbol, and currency naming conventions. The currency settings directly affect the look, visibility/accessibility, and functionality of user interface components used for data input in the Cash Room Deposits Entry view. The new Locale settings also influence the SimVen application reporting components by showing your language and currency symbol. These settings also allow you to configure report amount totals with the addition of configurable monetary symbols and amount separators based on the country's currency standard.

The *Oracle Hospitality Simphony Venue Management User Guide* contains more information about configuring international settings.

Support for Centralized Access and Operations Logs

Operations logging for SimVen has been changed so you can access logs directly within the application. In addition, you can purge the logs manually or automatically (by setting the number of days to keep the logs).

The following two tabs have been added to the Security Profile Management module:

- **Access Log**

  The Access Log tracks users as they log in to the application. This includes the date and time of each login attempt, each user name, and the result of each successful and unsuccessful log in attempt.

- **Operations Log**

  The Operations Log tracks users accessing various application modules, and the operations performed. In some instances, you can obtain additional details by clicking the **Show Details** button.

The *Oracle Hospitality Simphony Venue Management User Guide* contains more information about accessing, configuring, and purging the logs.

Enhanced User Interface

The side navigational menu has been removed from this release. A new toolbar appears at the top of the screen.

The tab named Security/Utilities has been renamed to System/Utilities.

The following three desktop icons appear upon upgrading or installing SimVen:

- Simphony Venue Management
- Vending
- Vending Room

The UI has also been updated by replacing the label Category with Family Group throughout the application as needed. Item Category remains the same in the application.

Support for Multiple Tenders

You can now enter multiple tenders per field in the Tender Media tab of the System/Utilities Sysfile Maintenance window. You can use a comma to separate the values.

2 System Requirements, Supported Systems, and Compatibility

This section describes the supported POS applications, enterprise server operating systems, databases, and devices by SimVen.

Supported POS Applications

- Oracle Hospitality Simphony First Edition version 1.7.X
- Oracle Hospitality Simphony version 2.9.X

Supported Enterprise Server Technology

SimVen supports the following operating systems:

- Microsoft Windows Server 2012
- Microsoft Windows Server 2008 R2

SimVen supports the following databases:

- Microsoft SQL Server 2012 R2
- Microsoft SQL Server 2008 R2
- Microsoft SQL Server 2005

Supported POS Client Devices

- Oracle MICROS Workstation 6 Series
  - Oracle MICROS Workstation 610
  - Oracle MICROS Workstation 620
  - Oracle MICROS Workstation 650
- Oracle MICROS Tablet E-Series 8-inch and 11- inch models
- Oracle MICROS PC Workstation 2015
- Oracle MICROS Workstation 5A

The following devices are supported only when running Oracle Hospitality Simphony First Edition:

- Oracle MICROS Tablet R-Series
- Oracle MICROS Workstation 5A
- Oracle MICROS Workstation 5
- Oracle MICROS Workstation 4LX
- Oracle MICROS Keyboard Workstation 270 (KW270)

3 Resolved Issues

Table 1 shows a list of issues that have been fixed since the last release.

Table 1 - Resolved Issues

Module	CRID	TPID	Description
Simphony Venue Management	N/A	148674	You can complete Return Items To Locations without receiving errors.
Simphony Venue Management	N/A	152397	Cash Deposits reports now include the other currency balance in the totals.
Simphony Venue Management	N/A	152964	You no longer receive errors when recalculating standsheets.
Simphony Venue Management	N/A	154587	You no longer receive a parsing error when synchronizing Simphony version 2.9 events with SimVen.
Simphony Venue Management	N/A	154894	You no longer receive a communication error when starting a standsheet at a workstation.