

**Oracle® Hospitality eCommerce
Integration Cloud Service**

Release Notes

Release 18.1

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March 2018

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Preface

Oracle Hospitality eCommerce Integration Cloud Service is a cloud-based application that integrates with your Oracle Hospitality Point-of-Sale to manage your Food and Beverage database. This backend solution contains the ordering component that communicates with your database and exposes several web services that integrate with client applications.

Purpose

These Release Notes provide a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review eCommerce Integration Cloud Service's product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

Audience

This document is intended for Oracle Hospitality eCommerce Integration Cloud Service customers.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL: <https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>

Revision History

Date	Description of Change
March 2018	<ul style="list-style-type: none">• Initial publication

1 Features and Updates

This chapter describes the features and updates contained in this release.

Database Support

The Oracle Hospitality eCommerce Integration Cloud Service now supports the Oracle Database 12c.

Admin Tools Module Updates

In the Tools module, the improved Point-of-Sale synchronization (POS sync) feature now provides on-demand or continuous synchronization. Master stores and secondary stores can initiate the on-demand synchronization to import products. After importing products, you can use the continuous synchronization to maintain the product related information, including the prices and product availability.

Using the POS synchronization you can:

- Synchronize family groups in the master store. Family groups are reporting groups in the POS. The following POS systems support this feature:
 - Oracle Hospitality Symphony
 - Oracle Hospitality Symphony First Edition
 - Oracle Hospitality 9700 Point-of-Sale
- View and synchronize SLUs (SLU 8) in the master store for Oracle Hospitality RES 3700.
- View the POS synchronization history. You can see the entire history or search for only the Automatic synchronizations or the On-demand synchronizations.

For instructions on how to configure the POS integration, refer to the *eCommerce Integration Cloud Service 18.1 Configuration Guide*.

2 System Requirements, Supported Systems, and Compatibility

This chapter describes the supported systems and requirements of eCommerce Integration Cloud Service.

Supported Systems

The following table lists the Oracle Hospitality POS applications supported by eCommerce Integration Cloud Service version 18.1.0.0:

Table 1 – Supported POS Systems

POS Application	Compatible Versions
Simphony	2.7 MR4 and later
RES 3700	4.7 and later

System Requirements

The following table lists the supported databases and operating systems for the servers hosting the respective eCommerce Integration Cloud Service databases:

Table 2 – System Requirements

Component	Compatible Versions
Database	Oracle Database Server 12c
Operating System	<ul style="list-style-type: none">• Microsoft Windows 10• Microsoft Windows 8.1• Microsoft Windows 8.1 Industry Pro• Microsoft Windows 7• Microsoft Windows Server 2012 R2
Internet Browser	<ul style="list-style-type: none">• Microsoft Internet Explorer 11• Microsoft Edge• Google Chrome (Latest GR)• Mozilla Firefox (Latest GR)• Apple Safari (Latest GR)• Opera (Latest GR)• Updated mobile browsers based upon Microsoft .NET Framework 4.5.2 compatibility
Other Tools	

3 Resolved Issues

The following issues have been fixed since the last release.

Table 3 – Resolved Issues

ID	Description
22207369	You can now turn on a new application setting to return a service charge on the message to the POS; IsSurchargeServiceCharge