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This document describes new features and functionality in OPI 6.2.2 that are common to all supported POS types and Opera. It is a supplement to the OPI 6.2 installation guides that already exist for each of those products.

Refer to the Oracle Payment Interface 6.2 Installation and Reference Guide for detailed installation and configuration information.

**Audience**

This document is intended for installers of the Oracle Payment Interface.

**Customer Support**

To contact Oracle Customer Support, access My Oracle Support at the following URL: https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screenshots of each step you take

**Documentation**

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com/en/industries/hospitality/

**Revision History**

<table>
<thead>
<tr>
<th>Date</th>
<th>Description of Change</th>
</tr>
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<tbody>
<tr>
<td>July 2018</td>
<td>• Initial publication</td>
</tr>
<tr>
<td>December 2018</td>
<td>• Formatting fixes.</td>
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</table>
1 Pre-Installation Steps

OPI 6.2.2 Installer Introduction

- The OPI 6.2.2 installer can be only installed on the machine that has OPI 6.2 or OPI 6.2.1 installed.
- The OPI 6.2.2 installer does not make changes to configuration settings.
- No additional prerequisites required to install OPI 6.2.2 on the target OPI 6.2 or 6.2.1 machine.

OGDH 6.2.2 Installer Introduction

- The OGDH 6.2.2 can be only upgraded from previous OGDH 6.2 releases.
- The original OGDH directory is required.
- The upgrade process will back up the current OGDH folder.
- As part of the upgrade the OPI.inc, MGDH.inc and POSEOD.inc files from the original installation will be re-deployed to all CAL folders for distribution to all workstations. If you are running RES and for any reason there are different configuration files on each machine or (each workstation type), these must be backed up before running the upgrade.
- OGDH 6.2.2 installer will force a check of the OPI version. This is done to ensure you are running matching versions of OPI & OGDH.
- If OPI is installed on a separate machine, you will be asked to input the OPI version before the OGDH upgrade will continue.

Before Installing OPI and OGDH 6.2.2

- The OPI update process stops the OPI service. To avoid interrupting transactions, the OPI 6.2.2 update should be performed while the merchant is closed for business and after the current business day’s EOD process for all the configured merchants within OPI.
- The upgrade process takes approximately 30 minutes. If required, schedule additional time to perform transactional tests.
2 Installing OPI 6.2.2

1. Right-click OraclePaymentInterfaceInstaller_PatchSet_6.2.2.0.exe and Run as Administrator to begin installing OPI 6.2.2.
2. Click Next, and then click Yes to continue.
3. Click OK on the PatchUpdate operation was successful dialog box.

The OPI installer saves detailed upgrade logs in the OraclePaymentInterface_TempLogs folder on the OPI drive. You can delete this folder if it is not needed.
Support the HostName for Terminal Mapping

OPI used to only support the “Terminal IP” for the “Terminal Mapping” when OPI was in “Terminal Mode”, now both “HostName” and “IP” are supported for “Terminal Mapping” from OPI 6.2.2 release.

OPI Services Recovery

After OPI 6.2.2 is installed, OPI Config Service, OPI Service & OPI Utility Service recovery options will be set to "Restart the Service" in the first instance, one minute after a failure, so that Windows will automatically attempt to re-start the service without any user intervention, helping to minimize any impact to operations on merchant site.
4 Installing OGDH 6.2.2

1. Right-click OGDH_OPI_PatchSet_6.2.2.0.exe and Run as Administrator to begin installing OPI 6.2.2.
2. Click Next, and then click Yes to continue.
3. Click Finish to complete the upgrade.