Oracle Financial Services FCCM Analytics

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Financial Services

OFS FCCM Analytics User Guide

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Document Control

Table 1: Document Control

Version Number	Revision Date	Change Log
8.1.2.6.0	October 2023	There are no updates to this guide in this release.
8.1.2.5.0	June 2023	There are no updates to this guide in this release.
8.1.2.4.0	March 2023	There are no updates to this guide in this release.
8.1.2.3.0	December 2022	There are no updates to this guide in this release.
8.1.2.2.0	September 2022	There are no updates to this guide in this release.
8.1.2.1.0	June 2022	There are no updates to this guide in this release.
8.1.2.0.0	March 2022	There are no updates to this guide in this release.

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1 About this Guide

This guide details the reports used in the Financial Crime and Compliance Management (FCCM) application.

- Who Should Use this Guide
- Scope of this Guide
- How this Guide is Organized
- Conventions Used in this Guide

1.1 Who Should Use this Guide

The FCCM User Guide is designed for the following users who are assigned the following roles:

- Analyst
- Supervisor
- Executive
- Internal Auditor
- Case Analyst: This user works on the cases within the application frequently. This user's specific role (that is, Case Analyst I or Case Analyst II) determines what this user can see and do within the application.
- Case Supervisor: This user works on cases within the application on a daily basis and is typically
 a higher level Analyst or Compliance Officer.
- **Case Executive:** This user may not be involved in the day-to-day analysis of cases; however, this user can view many areas within the application and can perform only a limited set of actions.
- Case Auditor: This user has broad viewing rights for cases within the application; however, this
 user can perform a limited set of actions based on the user's role (that is, Case Internal Auditor or
 Case External Auditor).
- **Case Viewer:** This user has specific viewing rights to the cases. This user's specific role (that is, Case Viewer I or Case Viewer II) determines what this user can see within the application.

1.2 How this Guide is Organized

The FCCM User Guide includes the following chapters:

 Viewing FCC Analytics Reports provides instructions on how to navigate through the Oracle Financial Services FCCM Analytics Enterprise Case Management application and the reports available in the application.

1.3 Where to Find More Information

For more information about Oracle Financial Services FCCM Analytics Enterprise Case Management, refer to the following documents, which can be found on the Oracle Help Center page:

- Oracle Financial Services Alert Management User Guide
- Oracle Financial Services Enterprise Case Management User Guide
- Oracle Financial Services KYC User Guide
- Oracle Financial Services Personal Trading Approval User Guide

• Oracle Financial Services Currency Transaction Reporting User Guide.

To find additional information about how OFS solves real business problems, see our website on Oracle for Financial Services home page.

1.4 Conventions Used in this Guide

Table 2 mentions the conventions used in this guide.

Table 2: Conventions Used

Conventions	Meaning	
Italics	 Names of books as references Emphasis Substitute input values 	
Bold	 Menu names, field names, options, button names Commands typed at a prompt User input 	
Monospace	 Directories and subdirectories File names and extensions Code sample, including keywords and variables within the text and as separate paragraphs, and user-defined program elements within the text 	
Hyperlink	Hyperlink type indicates the links to external websites and internal document links to sections.	
Asterisk (*)	Mandatory fields in User Interface.	
<variable></variable>	Substitute input value.	

2 Getting Started

This chapter provides instructions to access the FCCM Analytics reports in the Oracle Financial Services Analytical Applications (OFSAA).

This chapter focuses on the following topics:

- Prerequisites
- Accessing FCCM Analytics Reports

2.1 Prerequisites

An architecture is a blueprint of all the parts that together define the system: its structure, interfaces, and communication mechanisms. A set of functional views can describe an architecture.

2.2 Accessing FCCM Analytics Reports

Access to the Oracle Financial Services FCCM Analytics depends on the Internet or Intranet environment. Oracle Financial Services FCCM Analytics can be accessed through Microsoft Internet Explorer (IE), Google Chrome, Mozilla Firefox, and Microsoft Edge. Your system administrator provides the intranet address uniform resource locator (URL).

To access the FCCM Analytics reports, follow these steps:

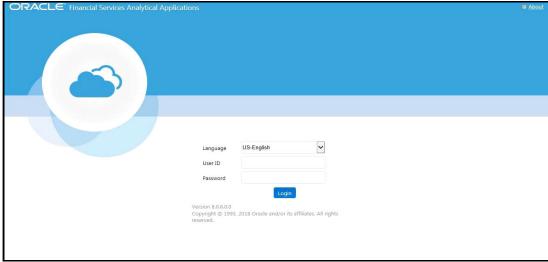
1. Enter the OFSAA URL in your browser using the following format:

```
<scheme/ protocol>://<ip address/ hostname>:<port>/<context-name>/
login.jsp
```

For example: https://myserver:9080/ofsaaapp/login.jsp

The OFSAA Login page is displayed.

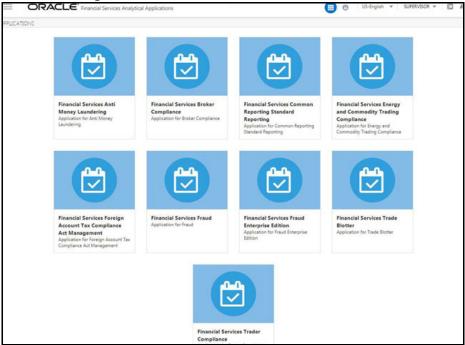
Figure 1: OFSBD Architecture—Behavior Detection Framework Processing



- 2. Enter your **User ID** and **Password**.
- 3. Click **Login**.

The Oracle Financial Services Analytical Applications page is displayed.

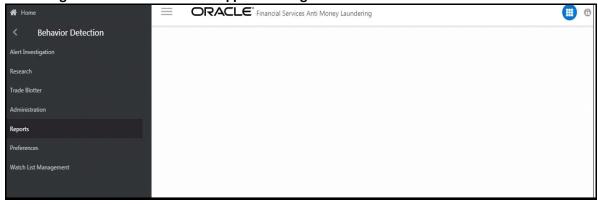
Figure 2: OFSAA Page



The Oracle Financial Services Analytical Applications page is the common landing page for all users until a preferred application page is set. For more information about how to set your preferred application page, see Oracle Financial Services Analytical Applications Infrastructure User Guide. You can use the OFSAA Application page to access the Oracle Financial Services applications in your environment.

4. Click an application from the Tiles menu for which you want access the reports. The application's Home page is displayed with the navigation list to the left.

Figure 3: Behavior Detection Application Page.



5. Click **Reports** from the Navigation list.

The FCCM Analytics application home page is displayed.

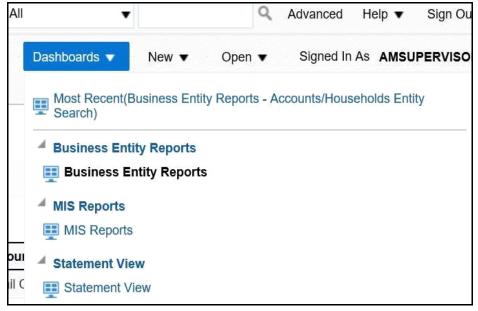
6. Click the **Dashboards** tab on the top-right corner and click the desired dashboards to view the related reports.

The following dashboards are available within the application:

Business Entity Reports

- MIS Reports
- Statement View Reports

Figure 4: Types of Reports in Analytics Application



NOTE

- You will have access only to the data configured for your user role on MIS Reports only.
- Entitlement is not imposed on the Business Entity and Statement view reports.
- You may also customize existing FCCM Analytics reports and create new reports. For information on customization, see Oracle Financial Services Behavior Detection Configuration Guide.

3 Common Report Features

The following features are common to many of the FCCM Analytics reports:

- Common Filters for MIS and Business Entity Reports
- Drill Down Reports
- Common Actions
- Error Messages

3.1 Common Filters for MIS and Business Entity Reports

Global filters are available in most reports. You can use global filters to apply conditions to the individual reports. To access the report filters, click the funnel icon. The individual report filter fields appear to the left of the report. Each report has its own specific set of filters.

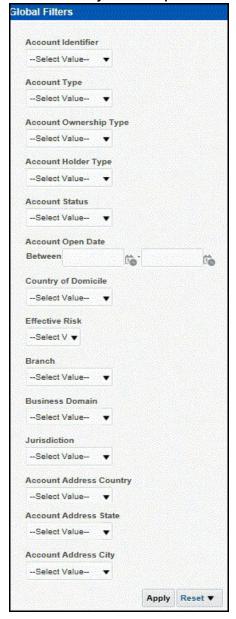


Figure 5: Global Filters for Account Entity Search Report

1. Enter the following details.

Table 3: Global Filters for Account Entity Search Report and their Descriptions

Field	Description
Account Identifier	Select the unique identification number of an account.
Account Type	Select the Account Type classification for the usage of this account.
Account Ownership Type	Select the account ownership type from the drop-down list.
Account holder Type	Select the account holder type from the drop-down list
Account Status	Select the account status. (for example: Active, Inactive, or Closed).

Table 3: Global Filters for Account Entity Search Report and their Descriptions

Field	Description
Account Open Date	Enter the account open date using the calendar. This is the date on which the account is opened.
Country of Domicile	Select the permanent legal residence country from the drop-down
Effective Risk	Select the effective risk. This is the level of risk associated with the selected account.
Branch	Select the branch code. This is the branch where the account is domiciled.
Business Domain	This shows the associated Business Domain selected from the drop-down.
Jurisdiction	Select the jurisdiction from the drop-down list. This is the jurisdiction associated with this account.
Account Address Country	Select the country name of the correspondent bank from the drop-down
Account Address State	Select the state name of the correspondent bank from the drop-down
Account Address City	Select the city name of the correspondent bank from the drop-down

2. After entering data in the mandatory fields, click **Apply** to view the results.

3.2 Drill Down Reports

Drill down reports are reports which appear when you click inside a report. For example, a Fraud report, Trend of Average Loss and Recovery Amounts for Cases, has a drill down report, list case by all losses. This report appears when you click a Trend bar.

Figure 6: Trend of Average Loss and Recovery Amounts for Cases

120K

100K

80K

60K

Averted Loss Potential Loss Recovery

40K

20K

Mar Trend

Print - Export

3. Click a bar to view the **list case by all losses** drill-down report.

Figure 7: List case by all losses Drill-down Report

Score	Focus Type	Туре	Subtype	Title	Description		Created	Due	Organization	Status	Owner ID	Owner	Linked Alerts	Domains	ID	Trend
	EE	Fraud	Account and Product Fraud	Employee Journals	7 Matches; 1	Scenarios	3/3/2017		TestOrgA	Reopened	AMSUPERVISOR	AMSUPERVISOR	1	fedcbaD	CA125	Mar
Return - F	Print - Export -	- Create	Bookmark Link													
			& Recovery Amt for Cases													

NOTE

Click the **Trend of Avg Loss & Recovery Amt for Cases** hyperlink to go back to the Trend of Average Loss and Recovery Amounts for Cases report.

3.3 Common Actions

The following actions are provided for each of the reports:

- Refresh: When you click Refresh, the current report will refresh the results of the current request.
- **Print:** When you click **Print**, two options to print the current report are displayed: Printable PDF and Printable HTML. Click one of the options to view the report in that format, following which you can print the report by clicking CTRL+P.
- **Export:** When you click **Export**, the current report can be exported into a PDF, Excel, Powerpoint, various data formats or a Web page.

3.4 Error Messages

If the report does not have any results, the application displays the following messages:

- No Results For the Selected Criteria
- Matching Result Set Not Found

When you see one of the above errors, you can do one of the following:

- Change the filter values
- Click Refresh.

4 Viewing FCC Analytics Reports

- Business Entity Reports
- MIS Reports

•

4.1 Business Entity Reports

The Business Entity Reports offer a variety of reports which detail information specific to the selected business entity. Each report has its own unique filters with results displaying the primary information about that business entity. Typically, one record per entity is returned in the report. The results are independent of AML alerts or cases and represent all matching records found within the Financial Service Data Models.

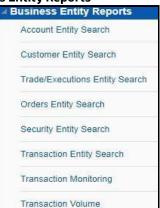
- Accessing the Business Entity Reports
- Running an Individual Business Entity Report

4.1.1 Accessing the Business Entity Reports

To access the Business Entity Reports, follow these steps:

- Click the Business Entity Reports on the Dashboards menu. The following Business Entity Reports are displayed in the list.
 - Account Entity Search
 - Customer Entity Search
 - Trade/Execution Entity Search
 - Orders Entity Search
 - Security Entity Search
 - Transaction Entity Search
 - Transaction Monitoring
 - Transaction Volume

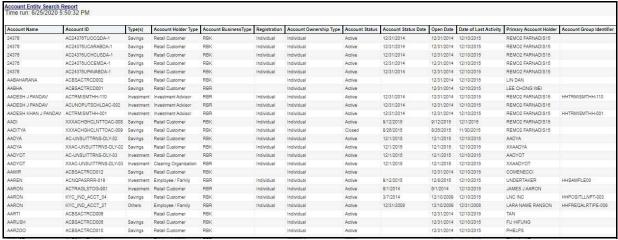
Figure 8: Business Entity Reports



4.1.1.1 Account Entity Search

The Account Entity Search dashboard displays all accounts in the application matching the criteria defined.

Figure 9: Account Entity Search Report



4.1.1.2 Customer Entity Search

The Customer Entity Search dashboard displays all customers in the application matching the criteria defined.

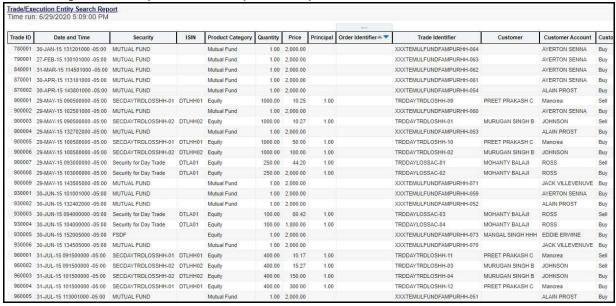
Figure 10: Customer Entity Search Report



4.1.1.3 Trade/Execution Entity Search

The Trade/Execution Entity Search dashboard displays all traded and executions in the application matching the criteria defined.

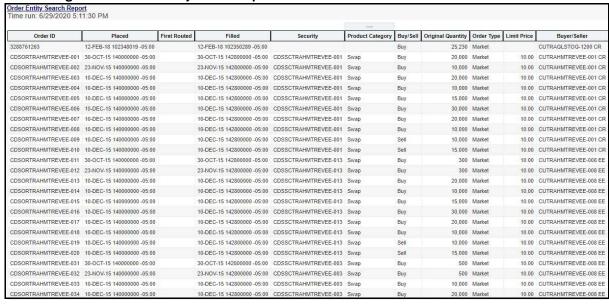
Figure 11: Trade/Execution Entity Search Report



4.1.1.4 Orders Entity Search

The Orders Entity Search dashboard displays all orders in the application matching the criteria defined.

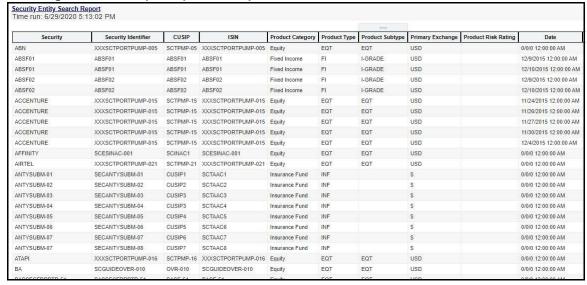
Figure 12: Orders Entity Search Report



4.1.1.5 Security Entity Search

The Security Entity Search dashboard displays all securities in the application matching the criteria defined.

Figure 13: Security Entity Search Report



4.1.1.6 Transaction Entity Search

The Transaction Entity Search dashboard displays all transactions in the application matching the criteria defined.

Figure 14: Transaction Entity Search Report

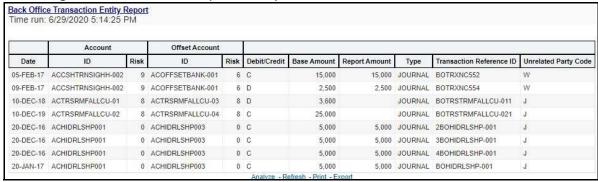


Figure 14: Transaction Entity Search Report

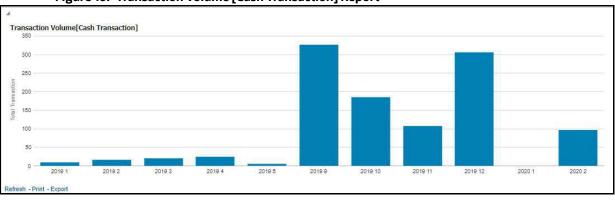
4.1.1.7 Transaction Monitoring

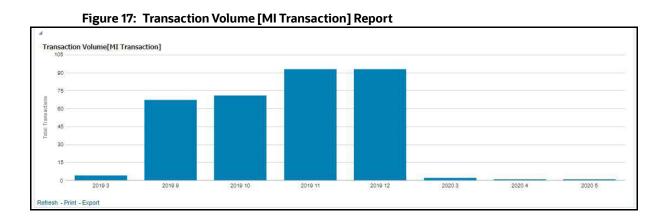
The Transaction Monitoring dashboard displays the total number of transaction in the application over a defined time range.



Figure 15: Transaction Volume [Total Transaction] Report







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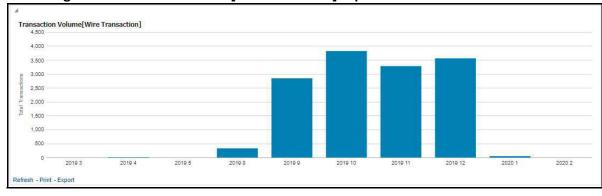


Figure 18: Transaction Volume [Wire Transaction] Report

4.1.1.8 Transaction Volume

The Transaction Volume dashboard displays the number of cases and events for a defined time range compared to the volume of transactions in the application.

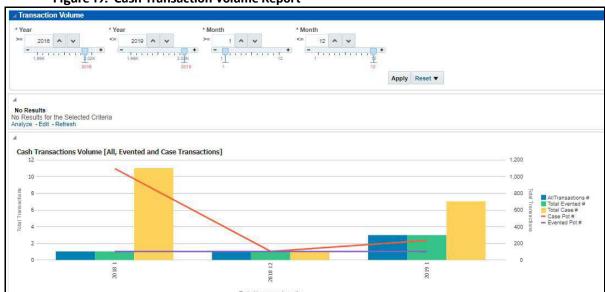


Figure 19: Cash Transaction Volume Report

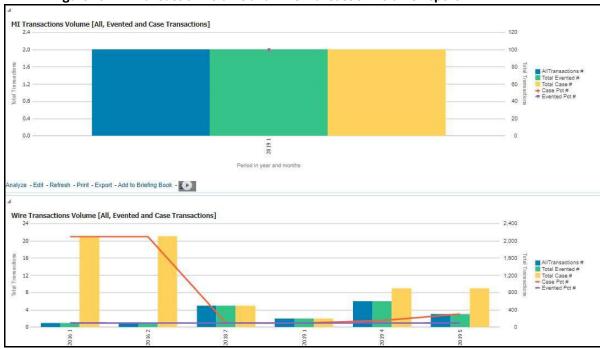


Figure 20: MI Transaction Volume and Wire Transaction Volume Report

4.1.2 Running an Individual Business Entity Report

To run an individual Business Entity Report, select the individual report from the left menu. (For this example we are using the Account Entity Search Report). By default the report will not return any records.

To view the report with specific details, follow these steps:

- 1. Click the **Business Entity Reports** on the **Dashboards** menu.
- 2. Click the **Global Filters** icon.
- 3. The filters for that specific report are displayed.

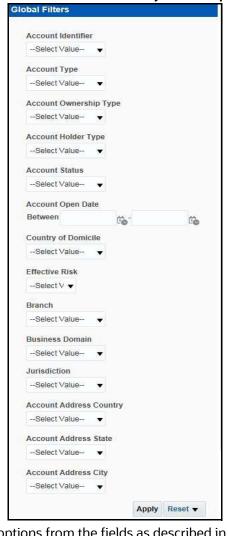


Figure 21: Filters for the Account Entity Search Report

4. Select the desired options from the fields as described in Table 4.

Table 4: Running Individual Business Entity Report Filter Descriptions

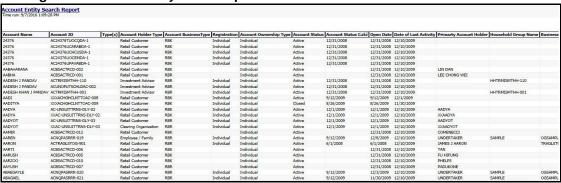
Field	Description
Account Identifier	Select the unique identification number of an account.
Account Type	Select the Account Type classification for the usage of this account.
Account Ownership Type	Select the account ownership type from the drop-down list.
Account Holder Type	Select the account holder type from the drop-down list
Account Status	Select the account status. (for example: Active, Inactive, or Closed).
Account Open Date	Enter the account open date using the calendar. This is the date on which the account is opened.
Country of Domicile	Select the permanent legal residence country from the drop-down
Effective Risk	Select the effective risk. This is the level of risk associated with the selected account.

Table 4: Running Individual Business Entity Report Filter Descriptions

Field	Description
Branch	Select the branch code. This is the branch where the account is domiciled.
Business Domain	This shows the associated Business Domain selected from the drop-down.
Jurisdiction	Select the jurisdiction from the drop-down list. This is the jurisdiction associated with this account.
Account Address Country	Select the country name of the correspondent bank from the drop-down
Account Address State	Select the state name of the correspondent bank from the drop-down
Account Address City	Select the city name of the correspondent bank from the drop-down

5. Click **Apply**.

Figure 22: Account Entity Search Report



The report results are displayed on the right hand panel.

4.2 MIS Reports

The MIS Reports dashboard provides users with access to reports, both summary and detailed, for applications as well as areas of interests like Productivity and AML Alerts.

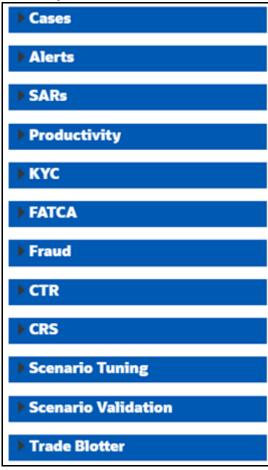
4.2.1 Accessing the MIS Reports

To access the **MIS Reports**, follow these steps:

- 1. Click the **MIS Reports** on the **Dashboards** menu. The following **MIS Reports** are displayed in the list:
 - Cases
 - Alerts
 - SARs
 - Productivity
 - KYC
 - FATCA
 - Fraud

- CRS
- Scenario Tuning
- Scenario Validation
- Trade Blotter

Figure 23: MIS Reports



2. To view individual reports under each section, select the expansion icon on the left of the section header.

Some of the application sections contain Home pages which run automatically when accessed. These reports may have global filters to allow for the manipulation of the information displayed.

The default page appears which shows the list of all pre-defined reports. The default page is configurable and can be designed to include reports, dashboards, and views generic for all applications. To expand each section and view more report details, click the downward arrow.

All the MIS reports also have report filters for each individual report similar to the Business Entity reports. For more information, see Running an Individual Business Entity Report.

4.2.1.1 Cases

Use this dashboard to view the investigation and resolution of cases related to one or more business entities involved in potentially suspicious behavior.

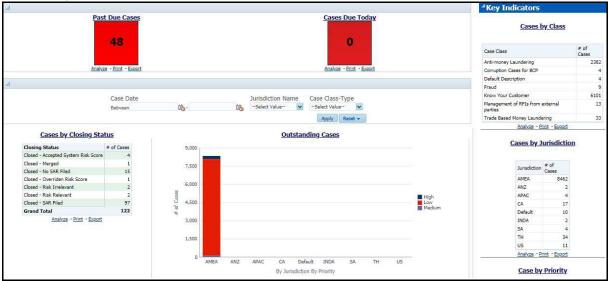
The following Case reports are available:

- Cases Home
- Case Search
- Case Search by Transaction Type
- Reopened Cases
- Pre Cases

4.2.1.1.1 Cases Home

Use this dashboard to view case information related to the due cases, and other information about cases and their statuses.

Figure 24: Cases Home Dashboard



The following Case reports are displayed in the **Cases** Home page:

- Past Due Cases: Use this report to view the number of cases which are past their due date.
- Cases Due Today: Use this report to view the number of cases for which the due date is the current date.
- **Cases by Closing Status:** Use this report to view the number of cases by their closing status. Use this report to view the number of cases generated for a particular closing status.
- **Outstanding Cases:** Use this report to view total count by jurisdiction and priority of all reports which are not closed.

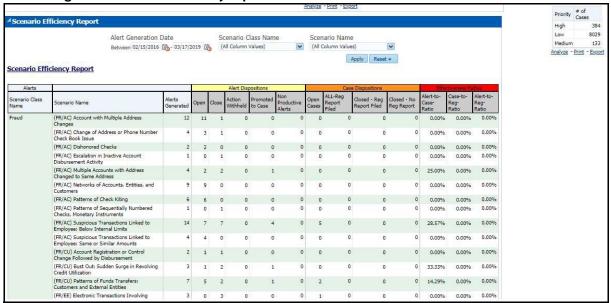


Figure 25: Scenario Efficiency Report in the Cases Home Dashboard

- **Scenario Efficiency Report:** Use this report to view the list of all scenarios and information about the number of alerts generated by those scenarios and of those alerts how many were promoted to a case. Other key indicators are also provided to best understand what actions have been take on the alerts and cases.
- **Key Indicators:** The following are the list of Key Indicators shown on the Right of the Cases Home Dashboard.
 - Cases by Class: Use this report to view the count of the total number of cases by Case Class.
 - Cases by Jurisdiction: Use this report to view the count of the total number of cases by business jurisdiction (geographic location).
 - Cases by Priority: Use this report to view the count of the total number of cases by priority.

4.2.1.1.2 Case Search

Use this dashboard to view the cases that are associated to the entity of interest of the user. To generate a Case Search report, follow these steps:

- Navigate to the MIS Reports.
- 2. Expand the **Cases** option displayed on the left hand side.
- 3. Click Case Search option.
- 4. Click the **Global Filters** icon.

The **Global Filters** are displayed on the left hand side.

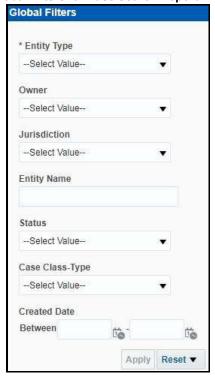


Figure 26: Global Filters for Case Search Report

5. Enter the following filter details:

Table 5: Case Search Report Filter Descriptions

Field	Description
Entity Type	Select the required entity type for the cases that you want to view. This filters the AML alert by the type of business entity.
Owner	Select the owner of the case.
Jurisdiction	Select the jurisdiction to which the case belongs to. This filters the case report by the business jurisdiction (geographic location) associated with a case. The dropdown list contains only the jurisdictions with which you are authorized to view.
Entity Name	Enter the entity name of the case.
Status	Select the status for the cases that you want to view.
Case Class Type	Select the class type for the cases that you want to view.
Created Date Between	Select the time period to view the cases that are handled between the selected time period.

6. Click **Apply**.

The data is filtered to satisfy all the specified filter conditions, and the result is displayed in tabular and bar chart reports.

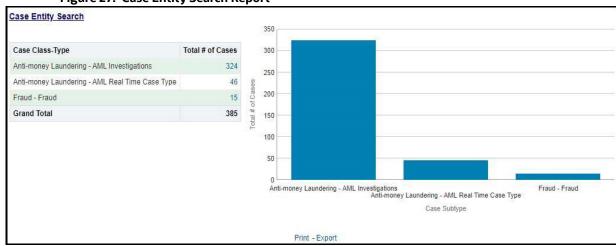


Figure 27: Case Entity Search Report

For example, in Figure 27,

- The Tabular report lists the selected Case Class-Type categories and the total number of cases for each category.
- The Bar chart report displays the information with the selected Case Class-Type categories using X axis and total number of cases for each category on the Y axis.

4.2.1.1.3 Case Search by Transaction Type

Use this dashboard to view the information related to cases that contain the transaction of interest of the user.

To generate a Case Search by Transaction Type report, follow these steps:

- 1. Navigate to the MIS Reports.
- 2. Expand the **Cases** option displayed on the left hand side.
- 3. Click Case Search by Transaction Type option.
- 4. Click the **Global Filters** icon.

The **Global Filters** are displayed on the left hand side.

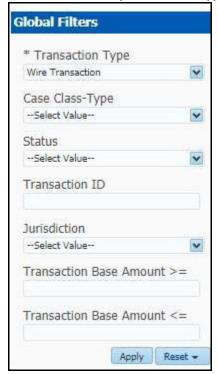


Figure 28: Global Filters for the Case Search by Transaction Type Report

5. Enter the following filter details:

Table 6: Case Search by Transaction Type Report Filter Descriptions

Field	Description	
Transaction Type	Select the required transaction type for the cases that you want to view. The available options are:	
	Back Office Transaction	
	MI Transaction	
	Wire Transaction	
	Cash Transaction	
Case Class-Type	Select the class-type for the cases that you want to view.	
Status	Select the status for the cases that you want to view.	
Transaction ID	Enter the Transaction ID of the case that you want to view.	
Jurisdiction	Select the jurisdiction to which the case belongs to.	
Transaction Base Amount >=	Enter the lower range of the transaction amount you want to view.	
Transaction Base Amount <=	Enter the upper range of the transaction amount you want to view.	

6. Click Apply.

The data is filtered to satisfy all the specified filter conditions, and the result is displayed in tabular and bar chart reports.

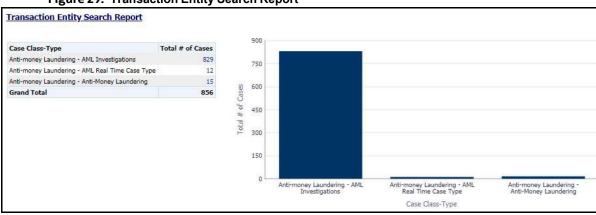


Figure 29: Transaction Entity Search Report

For example, in the above figure,

- The Tabular report lists the selected Case Class-Type categories and the total number of cases for each category.
- The Bar chart report displays the information with the selected Case Class-Type categories using X axis and total number of cases for each category on the Y axis.

Reopened Cases 4.2.1.1.4

Use this dashboard to view the number of reopened cases. To generate a Reopened Case report, follow these steps:

- 1. Navigate to the **MIS Reports**.
- 2. Expand the **Cases** option displayed on the left hand side.
- 3. Click **Reopened Cases** option.
- 4. Click the **Global Filters** icon.

The **Global Filters** are displayed on the left hand side.

Figure 30: Global Filters for Reopened Cases Report



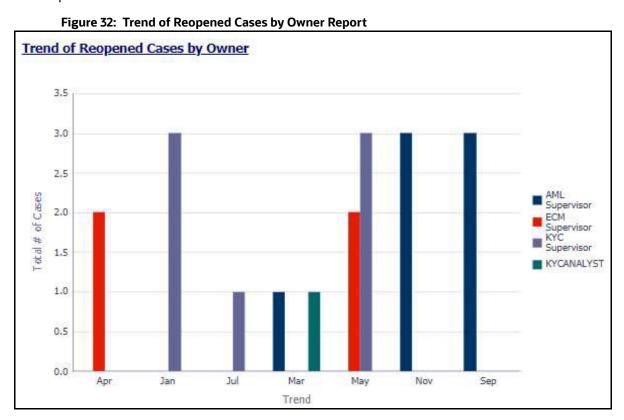
5. Enter the following filter details:

Figure 31: Reopened Cases Report Filter Descriptions

Field	Description
Criteria	Select the criteria based on which the reopened cases are displayed. The available options are:
	Owner
	Jurisdiction
	Class-Type
Values	Select the class-type for the cases that you want to view.
Trend	Select the trend for which you want to view the reopened cases. The available options are: Weekly Monthly

6. Click Apply.

The data is filtered to satisfy all the specified filter conditions, and the result is displayed in bar chart reports.



For example, in the above figure, the bar chart report displays the trend of reopened cases by owner using trend in X axis and total number of cases using Y axis, and different colors are used to display different values.

4.2.1.1.5 **Pre Cases**

Use this dashboard to view the number of pre-cases. To generate a Pre Case report, follow these steps:

- Navigate to the MIS Reports.
- Expand the **Cases** option displayed on the left hand side.
- 3. Click the **Pre Cases** option.
- 4. Click the **Global Filters** icon.

The **Global Filters** are displayed on the left hand side.

Figure 33: Global Filters for Pre Cases Report



5. Enter the following filter details:

Table 7: Pre Cases Report Filter Descriptions

Field	Description
Jurisdiction	Select the jurisdiction from the drop-down list. This filters the case report by the business jurisdiction (geographic location) associated with a case. The drop-down list contains only the jurisdictions with which you are authorized to view.
Score Range	Enter the range of the score for the pre cases you want to view.
Case Type	Select the class type for the pre cases that you want to view.

6. Click Apply.

The data is filtered to satisfy all the specified filter conditions, and the result is displayed in tabular reports.

Figure 34: Pre Cases Report

Pre-Case ID	Case Type	Pre-Case Created Date	Pre-Case Age	Linked Events	Pre-Case Score
228	TBML_SURV	11/16/2018 4:02:08 PM	570	3	70
302	AML Investigations	12/6/2017 5:55:19 AM	915	2	54
302	AML_SURV	12/6/2017 5:55:19 AM	915	1	54
303	AML Investigations	12/6/2017 5:55:19 AM	915	2	45
303	AML_SURV	12/6/2017 5:55:19 AM	915	1	55
304	AML Investigations	12/6/2017 5:55:19 AM	915	2	45
304	AML_SURV	12/6/2017 5:55:19 AM	915	1	45
305	AML Investigations	12/6/2017 5:55:19 AM	915	2	30
305	AML_SURV	12/6/2017 5:55:19 AM	915	1	40
306	AML Investigations	12/6/2017 5:55:19 AM	915	2	40
306	AML_SURV	12/6/2017 5:55:19 AM	915	1	40
307	AML Investigations	12/6/2017 5:55:19 AM	915	2	31
307	AML_SURV	12/6/2017 5:55:19 AM	915	1	31
308	AML Investigations	12/6/2017 5:55:19 AM	915	2	31
308	AML_SURV	12/6/2017 5:55:19 AM	915	1	31
309	AML Investigations	12/6/2017 5:55:19 AM	915	2	45
309	AML_SURV	12/6/2017 5:55:19 AM	915	1	45
310	AML Investigations	12/6/2017 5:55:19 AM	915	2	30
310	AML_SURV	12/6/2017 5:55:19 AM	915	1	40
311	AML Investigations	12/6/2017 5:55:19 AM	915	2	64
311	AML_SURV	12/6/2017 5:55:19 AM	915	1	64
312	AML Investigations	12/6/2017 5:55:19 AM	915	2	45
312	AML_SURV	12/6/2017 5:55:19 AM	915	1	55
313	AML Investigations	12/6/2017 5:55:19 AM	915	2	35
313	AML_SURV	12/6/2017 5:55:19 AM	915	1	45

For example, in the above figure, the tabular report lists the Pre-Case ID, Case Type, Pre-Case Created Date, Pre-Case Age, Linked Events, Pre-Case Score.

4.2.1.2 Alerts

NOTE

The alerts referred in this section are **AML Alerts** produced by the AML scenarios of Behavior Detection Application.

Use the Alert dashboard to view reports related to AML based alerts.

The following Alert reports are available:

- Alert Home
- Alert Search
- Alerts by Transaction Type

4.2.1.2.1 Alert Home

Use this dashboard to view alert information related to the due alerts and other information about alerts and their statuses.

The following figure shows the Alert home page:



Figure 35: Alert Home Page

The following Alert reports are displayed in the Alert home page:

- **Alerts Created Today Vs Yesterday:** Use this report to compare the number of alerts generated for the current year and the number of alerts generated for the previous year.
- **Top 10 by Alert Count:** Use this report to view the top 10 highest risk branches for an organization.
- **Number of Alerts [Current Year Vs Previous Year]:** Use this report to compare the number of alerts generated for the current year and the number of alerts generated for the previous year.
- Number of Alerts by Scenario: Use this report to view the number of alerts generated for a selected scenario.

You can also filter the data in the reports using the following filter fields:

Figure 36: Alerts Home Filter Fields



4.2.1.2.2 Alert Search

Use this dashboard to view the alerts that are associated to the entity of interest of the user.

Figure 37: Alert Search Report

Alert ID	Create Date	Current Status	Status Date	Scenario Name	Owner	Focus	Focus Name	Threshold Set	Jurisdiction	Score	Alert Age	Due Date
1000	07/15/2015	New	7/15/2015	BSACTR	AMSUPERVISOR	Customer	PHELPS	BSACTR-CU	Americas	0	41	
1000	07/15/2015	New	7/15/2015	BSACTR	AMSUPERVISOR	Customer	PHELPS	CTR-BSACTR_TestTshidset_1	Americas	0	41	
10000	09/11/2015	New	9/11/2015	Cancellation Trend	SYSTEM	Trader	JOE THOMAS GIBBS	TC-CancelTrend_TestTshldset_3	Americas		0	
10001	09/11/2015	New	9/11/2015	Cancellation Trend	SYSTEM	Account	ROSS	TC-CancelTrend_TestTshldset_3	Americas		0	
10002	09/11/2015	New	9/11/2015	Parking (EQT)	SYSTEM	Account	JOHNSON	TC-Parking-dEQT_TestTshidset_1	Americas		0	
10003	09/11/2015	New	9/11/2015	Short Option Risk - Static	SYSTEM	Household	INDUSLOGIC	CST-ShortOptionRisk-dRBPC_TestTshldset_1_116000022	Americas		0	
10004	09/11/2015	New	9/11/2015	Short Option Risk - Static	SYSTEM	Household	GLOBALLOGIC	CST-ShortOptionRisk-dRBPC_TestTshldset_1_116000022	Americas		0	
10005	09/11/2015	New	9/11/2015	Short Option Risk - Static	SYSTEM	Household	INFOSYS	CST-ShortOptionRisk-dRBPC_TestTshidset_1_116000022	Americas		0	
10006	09/11/2015	New	9/11/2015	Short Option Risk - Static	SYSTEM	Household	SYSINFO	CST-ShortOptionRisk-dRBPC_TestTshldset_1_116000022	Americas		0	
10007	09/11/2015	New	9/11/2015	Short Option Risk - Static	SYSTEM	Household	INFOSYS	CST-ShortOptionRisk-dRBPC_TestTshidset_1_116000022	Americas		0	
10008	09/11/2015	New	9/11/2015	Short Option Risk - Static	SYSTEM	Household	HHCSORPCHH-001	CST-ShortOptionRisk-dRBPC_TestTshidset_1_116000022	Americas		0	

4.2.1.2.3 Alerts by Transaction Type

Use this dashboard to view the number of alerts generated for a particular transaction type such as Wire transaction, MI transaction and so on.

To generate an **Alerts by Transaction Type** report, follow these steps:

- 1. Navigate to the MIS Reports.
- 2. Expand the **Alerts** option displayed on the left hand side.
- 3. Click the **Alerts by Transaction Type** option.
- 4. Click the **Global Filters** icon.

The **Global Filters** are displayed on the left hand side.

Global Filters * Transaction Type Wire Transaction Transaction Product Type --Select Value--Scenario --Select Value--Status --Select Value--Jurisdiction --Select Value--Creation Date Between 02/17/2016 103/17/2019 路 Apply Reset ▼

Figure 38: Global Filters for the Alerts by Transaction Type Report

5. Enter the following details:

Table 8: Alerts by Transaction Type Report Filter Descriptions

Field	Description			
Transaction Type	Select the transaction type for which you want to view the alert reports. The available options are: Back Office Transaction MI Transaction Wire Transaction Cash Transaction			
Transaction Product Type	Select the transaction product type for which you want to view the alerts.			
Scenario	Select the scenario for which you want to view the alert reports.			
Status	Select the status to view the alert reports belonging to that status.			
Jurisdiction	Select the jurisdiction from the drop-down list. This filters the alert report by the business jurisdiction (geographic location) associated with an alert. The drop-down list contains only the jurisdictions with which you are authorized to view.			
Creation Date	Select the time period to view the reports for the alerts generated for that period			

6. Click **Apply**.

The data is filtered to satisfy all the specified filter conditions and the result is displayed as heat map analysis report and tabular report for the selected transaction type as follows:

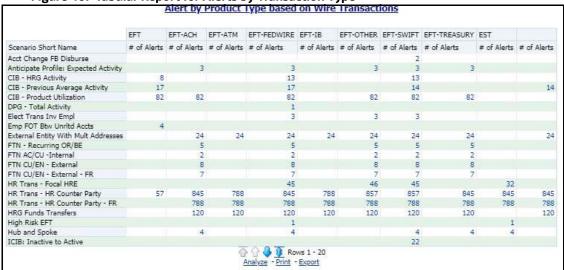
Heat Map Report



Figure 39: Heat Map Report for Alerts by Transaction Type

Tabular Report

Figure 40: Tabular Report for Alerts by Transaction Type



For example

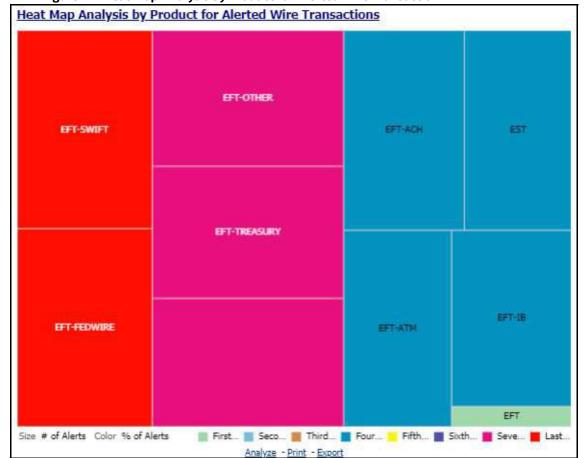


Figure 41: Heat Map Analysis by Product for Alerted Wire Transaction

In the above image,

- Transaction Type: Wire Transaction
- Transaction Product Type: All
- Scenario: All
- Status: All
- Jurisdiction: All
- Creation Date Between: 02/17/2016 to 03/17/2019

All the alerts that satisfy the above conditions are displayed as heat map. If the mouse is hovered over each category, say **Transaction Product Type**, total number of alerts belonging to that category, and the percentage of these alerts out of all the alerts are displayed.

Transaction Type: EFT-SWIFT

of Alerts: 2173

% of Alerts: 12,00%

Figure 42: Individual Heat Map Analysis for Alerted Wire Transaction

4.2.1.3 SARs

Use the SARs dashboard to view reports associated with the SAR filed in a regulatory reporting system. The following SARs reports are available:

- SARs from Cases
- Trend of Cases for SAR

4.2.1.3.1 SARs from Cases

Use this dashboard to view the number of cases by owner for which a Suspicious Activity Report (SARs) has been filed.

To generate an SARs from Cases report, follow these steps:

- 1. Navigate to the MIS Reports.
- 2. Expand the **SARs** option displayed on the left hand side.
- 3. Click **SARs** from **Cases** option.
- 4. Click the **Global Filters** icon.

The Global Filters are displayed on the left hand side.

Figure 43: Global Filters for SARs from Cases Report



5. Enter the following filter details:

Table 9: SARs from Cases Report Filter Descriptions

Field	Description
Criteria	Select the criteria for the SARs from cases that you want to view.
Values	Select the value for the SARs from cases that you want to view.
Status	Select the status of the SARs from cases that you want to view.
Status Date	Select the time period to view the SARs from cases of a particular status generated for that period.

6. Click Apply.

The data is filtered to satisfy all the specified filter conditions, and the result is displayed in bar chart reports.

SARs from Cases by Owner 30 25 20 # of SARS 15 10 5 AMLANALYS.

Figure 44: SARs from Cases by Owner Report

For example, in the above figure, the bar chart report displays the information with the selected criteria using X axis and number of SARs using Y axis.

Trend of Cases for SAR 4.2.1.3.2

Use this dashboard to view how many cases an individual has filed a SAR on over a defined time range. To generate a Trend of Cases for SAR report, follow these steps:

- 1. Navigate to the MIS Reports.
- 2. Expand the **SARs** option displayed on the left hand side.
- Click Trend of Cases for SAR option.
- 4. Click the **Global Filters** icon.

The **Global Filters** are displayed on the left hand side.

Figure 45: Global Filter for Trend of Cases for SAR Report



5. Enter the following filter details:

Table 10: Trend of Cases for SAR Report Filter Descriptions

Field	Description
Criteria	Select the criteria for the cases from SARs that you want to view.
Values	Select the value for the cases from SARs that you want to view.
Status	Select the status for the cases from SARs that you want to view.
Status Date	Select the time period to view the cases from SARs of a particular status generated for that period.

6. Click Apply.

The data is filtered to satisfy all the specified filter conditions, and the result is displayed in bar chart reports.

Trend of Cases Submitted for SAR by Owner Report

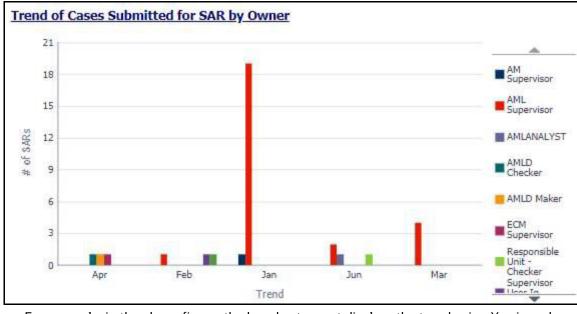


Figure 46: Trend of Cases Submitted for SAR by Owner Report

For example, in the above figure, the bar chart report displays the trend using X axis and number of SARs using Y axis.

4.2.1.4 Productivity

Use the Productivity dashboard to view the average time taken for closing an AML alert or case along with the current status of the active alerts and cases. The following Productivity reports are available:

- Productivity Home
- Cases Closing Trend

To view the reports that are available in the section header, click the **Global Filters** icon. Based on the Trend selected, which can be Weekly or Monthly, data related to weekly trends across the quarter and monthly trends across the year respectively are displayed.

4.2.1.4.1 Productivity Home

The Productivity Home page contains the following reports:

Average Time taken for Cases - Open/Close

The following figure shows a portion of the Productivity home page. You can narrow down the search results by selecting the values in the Alert Created, Alert Closed, User, Organization, and Jurisdiction fields.

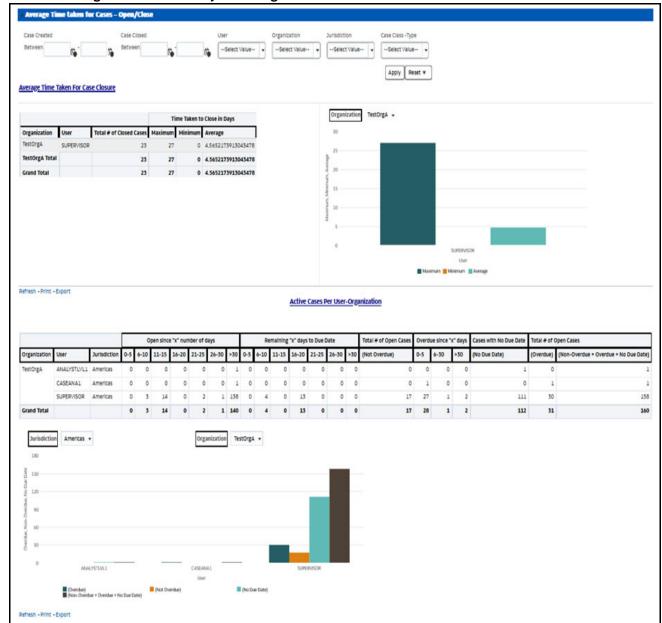


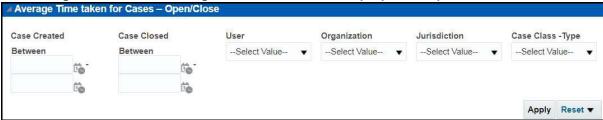
Figure 47: Productivity Home Page

4.2.1.4.1.1 Average Time taken for Cases - Open/Close

Use this dashboard to view the average time taken from when a case is open to when a case is closed.

1. You can filter the data in the reports using the following filter fields:

Figure 48: Filter for Average Time Taken for Cases - Open/Close Report



2. Enter the following filter details:

Table 11: Average Time Taken for Cases - Open/Close Report Filter Descriptions

Field	Description	
Cases Created Between	Select the time period to view the cases that are created between the selected time period.	
Cases Closed Between	Select the time period to view the cases that are closed between the selected time period	
User	Select the user of the case.	
Organization	Select the organization to which the case belongs to.	
Jurisdiction	Select the jurisdiction to which the cases belong to. This filters the cases by the business jurisdiction (geographic location) associated with a case. The drop-down list contains only the jurisdictions with which you are authorized to view.	
Case Class Type	Select the Case Class Type to which the case belongs to.	

3. Click Apply.

The result displays two category of reports as follows:

- Average Time taken for Case Closure: Use this report to view the average time taken by a user to close the cases belonging to a particular organization.
- Active Cases Per User-Organization: Use this report to view the number of active cases for a particular user in an organization.

4.2.1.4.2 Cases Closing Trend

Use this dashboard to view the weekly trend across quarter for the number of cases which have either been promoted to cases or price adjusted.

4.2.1.5 KYC

Use the KYC dashboard to view the data related to identifying and verifying the identity of a client. The following KYC reports are available:

- High Risk Customers at Assessment Level
- Customer Risk Score Override
- Increase in Customer's Risk
- Watch List Match

4.2.1.5.1 High Risk Customers at Assessment Level

Use this dashboard to view the customers based on their CER (Customer Effective Risk) score and grouped by Jurisdiction, Country, and Customer Type.

To generate **High Risk Customers at Assessment Level** Report, follow these steps:

- 1. Navigate to the MIS Reports.
- 2. Expand the **KYC** option displayed on the LHS.
- 3. Click **High Risk Customers at Assessment Level** option.
- 4. Click the **Global Filters** icon.

The Global Filters are displayed on the left hand side.

Figure 49: Global Filters for High Risk Customers at Assessment Level Report



5. Enter the following filter details:

Table 12: High Risk Customers at Assessment Level Report Filter Descriptions

Field	Description
Risk Assessment Created Date	Select the date range between which the risk assessment is created. The format is DD/MM/YYYY.
Customer Type	Select the customer type of the risk assessment. This can be Individual, Financial Institution, or Other Organization.
Risk Score	Enter the risk score of the assessments you want to view. You can also view the risk score of the assessments which are lesser or greater than the entered risk score.
Jurisdiction	Select the business jurisdiction (geographic location) of the risk assessment. The list of jurisdictions that appear in the drop-down list is based on your access permission.

6. Click **Apply**.

The data is filtered to satisfy all the specified filter conditions, and the result displays the following category of reports.

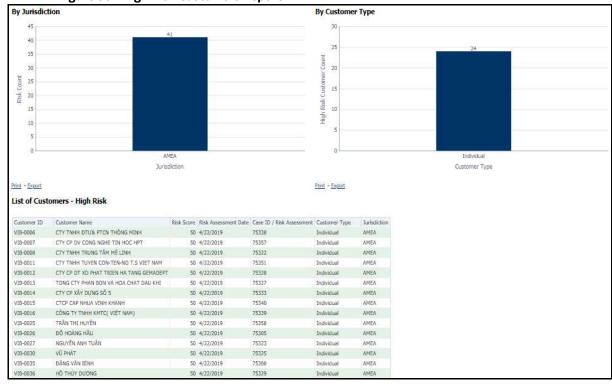


Figure 50: High Risk Customers Report

- By Jurisdiction
- For example, in the above figure, the bar chart report displays the information with jurisdiction using the X axis, and risk count using the Y axis.
- By Customer Type
- For example, in the above figure, the bar chart report displays the information with customer type using the X axis, and high risk customer count using the Y axis.
- List of Customers High Risk
- The data is filtered to satisfy all the specified filter conditions, and the result is displayed in tabular format reports.

4.2.1.5.2 Customer Risk Score Override

Use this dashboard to view the Customers whose risk scores have been manually overridden. To generate Customer Risk Score Override Report, follow these steps:

- Navigate to the MIS Reports.
- 2. Expand the **KYC** option displayed on the LHS.
- 3. Click Customer Risk Score Override option.
- 4. Click the **Global Filters** icon.

The **Global Filters** are displayed on the left hand side.

* Overridden Date
Between 05/01/2010 6 06/16/2020 6

System Assigned Risk Category
(All Column Values)
Overridden Risk Category
(All Column Values)
Overridden By
(All Column Values)
System Assigned Risk Score
100

Jurisdiction
(All Column Values)
Overridden Risk Score
100

Apply Reset •

Figure 51: Global Filters for Customer Risk Score Override Report

5. Enter the following filter details:

Table 13: Customer Risk Score Override Report Filter Descriptions

Field	Description	
Overridden Date	Select the date range between which the risk score has been overridden for the customer. The format is DD/MM/YYYY.	
System Assigned Risk Category	Select the system assigned risk category.	
Overridden Risk Category	Select the new risk category of the customer.	
Overridden By	Select the user who has overridden the risk score.	
System Assigned Risk Score	Enter the previous risk score. A risk score of 100 is assigned by default.	
Jurisdiction	Select the new business jurisdiction (geographic location) of the risk assessment. The list of jurisdictions that appear in the drop-down list is based on your access permission.	
Overridden Risk Score	Enter the new risk score. A risk score of 100 is assigned by default.	

6. Click Apply.

The data is filtered to satisfy all the specified filter conditions, and the result displays the following category of reports.

- Risk Score Overridden By Jurisdiction
- Risk Score Overridden By User
- List of Customers Risk Score Overridden

4.2.1.5.3 Increase in Customer's Risk

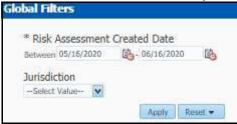
Use this dashboard to view the Customers whose Risk scores have increased over a period of time due to different sources of risk assessment.

To generate **Increase in Customer's Risk** report, follow these steps:

- 1. Navigate to the MIS Reports.
- 2. Expand the **KYC** option displayed on the LHS.
- 3. Click the **Increase in Customer's Risk** option.
- 4. Click the **Global Filters ?** icon.

The Global Filters are displayed on the left hand side.

Figure 52: Global Filters for Increase in Customer's Risk Report



5. Enter the following filter details:

Table 14: Increase in Customer's Risk Report Filter Descriptions

Field	Description
Risk Assessment Created Date	Select the date range between which the risk assessment is created. The format is DD/MM/YYYY.
Jurisdiction	Select the business jurisdiction (geographic location) of the risk assessment. The list of jurisdictions that appear in the drop-down list is based on your access permission.

6. Click Apply.

The data is filtered to satisfy all the specified filter conditions, and the result displays the following category of reports.

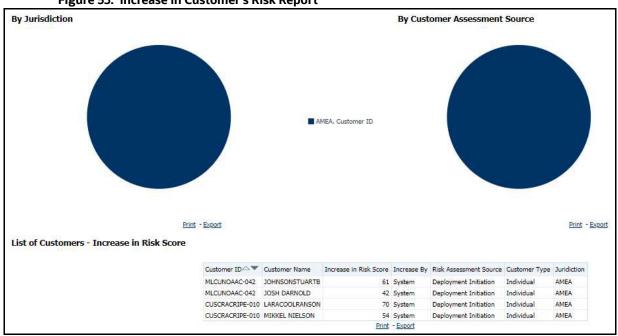


Figure 53: Increase in Customer's Risk Report

- Increase in Risk Score By Jurisdiction
- Increase in Risk Score By Customer Assessment Source
- List of Customers Increase in Risk Score

4.2.1.5.4 Watch List Match

Use this dashboard to view the Customers who are on the high watch list flag and view the results which are false positive, confirmed, or unverified by the user.

To generate **Watch List Match Report**, follow these steps:

- 1. Navigate to the MIS Reports.
- 2. Expand the **KYC** option displayed on the LHS.
- 3. Click the Watch List Match option.
- 4. Click the **Global Filters ?** icon.

The **Global Filters** are displayed on the left hand side.

Global Filters Watch List Initiated Between 05/16/2010 (h- 06/16/2020 Watch List Type (All Column Values) * Watch List Name Watch List Score is equal to / is in 👿 50 Verification Date 路 Between 130-Verification Status (All Column Values) Reset -

Figure 54: Global Filters for Watch List Match Report

5. Enter the following filter details:

Table 15: Watch List Match Report Filter Descriptions

Field	Description	
Watch List Initiated	Select the date range between which the watch list matching process is initiated. The format is DD/MM/YYYY.	
Watch List Type	Select the watch list which is used for the matching process.	
Watch List Name	Enter the name of the watch list which is used for the matching process.	
Watch List Score	Enter the watch list match score. You can also view a match score which is lesser or greater than the entered match score	
Verification Date	Select the verification date.	
Verification Status	Select the verification status.	

6. Click Apply.

The data is filtered to satisfy all the specified filter conditions, and the List of Customers - Watch List Matches report are displayed.

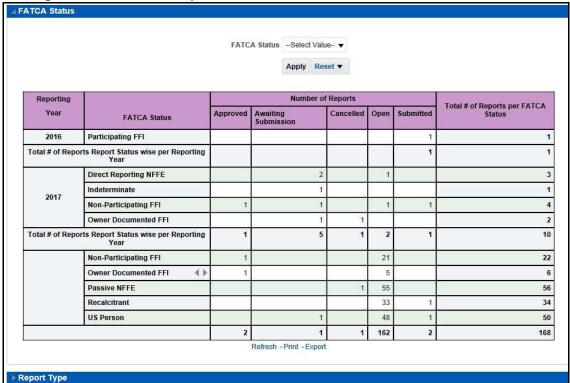
4.2.1.6 FATCA

Use the FATCA dashboard to analyze open and canceled FATCA reports from an organization. The following FATCA reports are available:

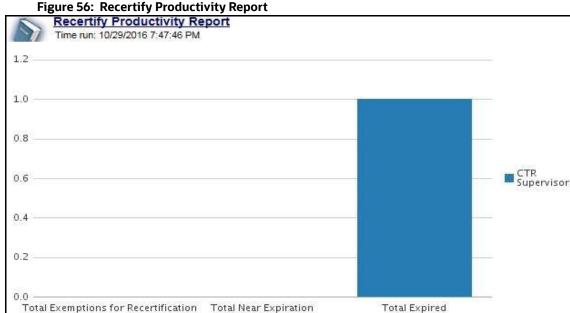
- **Report Summary:** This report highlights the count of reports (report status wise) per reporting year based on the following criteria:
 - FATCA Status
 - Report Type

- Jurisdiction
- Reporting FI
- Account Holder Type
- Productivity Summary: This report highlights the count of reports per reporting year based on due date. Reports can be run using the following criteria:
 - FATCA Status
 - Report Type
 - Jurisdiction
 - Reporting FI
 - Account Holder Type
- **Trend of Report:** This report highlights the trend of the number of FATCA reports submitted by reporting year.

Figure 55: FATCA Status Report



Recertify Productivity Report 4.2.1.6.1



4.2.1.6.2 **Productivity**

Use the Productivity dashboard to view the number of FATCA reports by reporting year, along with their current due date status.

The following figure shows a portion of the Productivity Summary home page. You can change the type of data reported by selecting the FATCA Status, Report Type, Jurisdiction, Reporting Financial Institution (FI), and Account Holder Type reports.

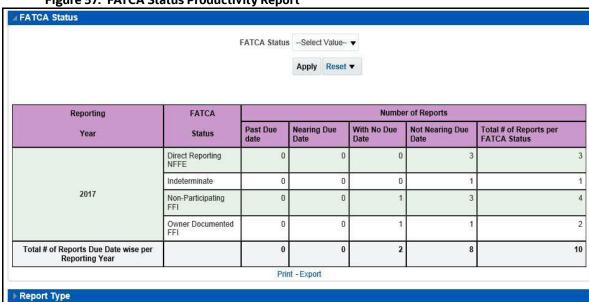
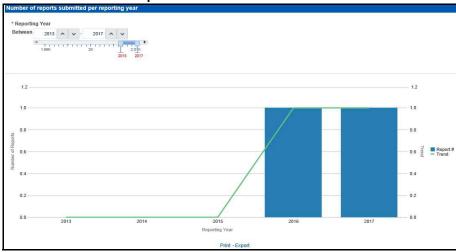


Figure 57: FATCA Status Productivity Report

4.2.1.6.3 Trend of Report

The FATCA Trend of Report highlights the trend of the number of FATCA reports submitted by reporting year.

Figure 58: FATCA Trend of Report



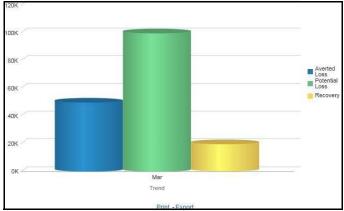
4.2.1.7 Fraud

Use the Fraud dashboard to view the trend of cases related to fraud. The following Fraud report is available:

- **Trend of Averted Loss for Cases:** Use this report to view the number of cases for which a loss has been prevented.
- Trend of Avg Loss & Recovery Amt for Cases: Use this report to view the trend of averted loss, potential loss and recovery for cases based on case sub-type.
- **Trend of High Loss Cases:** Use this report to view the trend of high loss cases based on owner, jurisdiction and case subtype.

4.2.1.7.1 Trend of Average Loss and Recovery Amounts for Cases Report

Figure 59: Trend of Average Loss and Recovery Amounts for Cases Report



4.2.1.8 CTR

Use the CTR dashboard to analyze transaction data from an organization and identify any suspicious activities within the organization that may lead to fraud or money laundering and must be reported to the regulatory authorities.

The following CTR reports are available:

- CTR
 - Trends
 - Detail TIN
 - Productivity by Status
- Exemption Dashboard
 - Recertify Productivity Report
 - Revoked Exemptions
 - New Exemption Reports
 - High Volume CTR Entities
 - Audit Currency Transaction Report
 - Exempt Entity Report
- Transaction Logs
 - MI Transaction Log
 - Currency Transaction Journal

4.2.1.8.1 Trends

The section includes the following topics:

- CTR Processing Trends- Internal
- CTR Processing Trends FinCEN Acknowledgements

4.2.1.8.2 CTR Processing Trends- Internal

The Generating CTR Processing Trends- Internal dashboard shows the trends of Currency Transaction Reports based on those that require exception processing those that are handled in straight through processing (STP). This report measures the Average STP Currency Transaction Reports and Average Exception Currency Transaction Reports. This line graph report includes Currency Transaction Reports that are in the following statuses at the time of report generation and within a specified date range:

- Closed Rejected
- Filed Success
- Filed Success w/Errors
- Filed Rejected
- Filed Rejection Corrected

To generate the CTR Processing Trends-Internal report, follow these steps:

- Navigate to the MIS Reports.
- 2. Expand the **CTR** option displayed on the left hand side.

Different report types related to CTR Dashboards are displayed in tabs depending upon the user role.

3. Select CTR Trends tab.

The CTR Processing Trends- Internal and the CTR Processing Trends - FinCEN Acknowledgements page is displayed with default values entered in the filters.

4. To view the **CTR Processing Trends- Internal** report, enter the details as described in the following table:

Table 16: Generating CTR Processing Trends - Internal Filter Descriptions

Filter Name	Description	
Currency Transaction Report Creation Date Between	Enter a date range for the search using the Select Date icon. This field defaults to blank.	
Currency Transaction Report Creation Date To	Enter a date range for the search using the Select Date icon. This field defaults to blank.	
Period	Select a period from the drop-down options. This field defaults to six months.	

5. Click Apply.

A line graph report showing CTR Processing Trends- Internal is displayed. You can also click Reset to reset all the field values to default values.

6. You can choose to **Refresh**, **Print** and **Export** the displayed report.

4.2.1.8.3 CTR Processing Trends - FinCEN Acknowledgements

CTR Processing Trends - FinCEN Acknowledgements dashboard shows the trend of Currency Transaction Reports filed successfully or with failure based on the acknowledgements from FinCEN within a specified range. This report measures the Average FinCEN Filings - Rejected, Average FinCEN Filings - Success w/errors, and Average FinCEN Filings ; V Success.

This line graph report includes Currency Transaction Reports that are in the following statuses at the time of report generation and within a specified date range:

- Filed Success
- Filed Success w/Errors
- Filed Rejected (include in this count also Filed Rejection Corrected)

To generate the CTR Processing Trends - FinCEN Acknowledgements report, follow these steps:

- 1. Navigate to the MIS Reports.
- 2. Expand the **CTR** option displayed on the left hand side.

Different report types related to CTR Dashboards are displayed in tabs depending upon the user role.

3. Select CTR Trends tab.

The CTR Processing Trends - Internal and the CTR Processing Trends - FinCEN Acknowledgments page is displayed with default values entered in the filters.

4. To view the **CTR Processing Trends - FinCEN Acknowledgements** report, enter the details as described in the following table:

Table 17: Generating CTR Processing Trends - FinCEN Acknowledgements Filter Descriptions

Filter Name	Description	
Currency Transaction Report Creation Date Between	Enter a date range for the search using the Select Date icon. This field defaults to blank.	
Currency Transaction Report Creation Date To	Enter a date range for the search using the Select Date icon. This field defaults to blank.	
Period	Select a period from the drop-down options. This field defaults to six months.	

Click Apply.

A line graph report showing **Currency Transaction Report CTR Processing Trends - FinCEN Acknowledgements** is displayed. You can also click Reset to reset all the field values to default values.

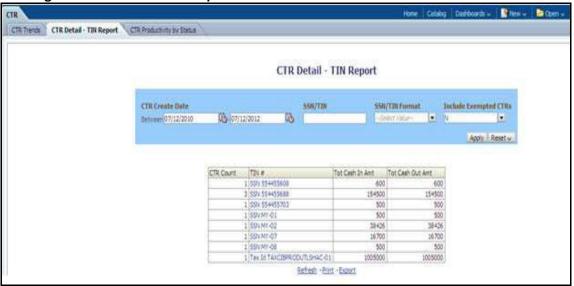
6. You can choose to **Refresh**, **Print** and **Export** the displayed report.

4.2.1.8.4 Detail - TIN

The Currency Transaction Report Detail - TIN dashboard shows the Currency Transaction Report history for last two years on each TIN with various accounts on a TIN with Cash Ins and Cash Outs amounts. This tabular report displays the Currency Transaction Report Count, TIN #, Total Cash In Amount, and Total Cash Out Amount. This report includes the Currency Transaction Reports in the following statuses:

- Filed Success
- Filed Success w/errors
- Closed Exempted status (If Include Exempted Currency Transaction Reports option is set to Y)

Figure 60: CTR Detail - TIN Report



To generate the Currency Transaction Report Detail – TIN Report, follow these steps:

- 1. Navigate to the MIS Reports.
- 2. Expand the **CTR** option displayed on the left hand side.

Different report types related to CTR Dashboards are displayed in tabs depending upon the user role.

3. Select Currency Transaction Report Detail – TIN Report tab.

The **Currency Transaction Report Detail – TIN Report** page is displayed with default values entered in the filters.

4. To view the **Currency Transaction Report Detail – TIN Report**, enter the details as described in the following table:

Table 18: CTR Detail - TIN Report Filter Descriptions

Filter Name	Description
Currency Transaction Report Create Date Between	Enter a date range for the search using the Select Date icon. This field defaults to two years less than the current date.
Currency Transaction Report Create Date To	Enter a date range for the search using the Select Date icon. This field defaults to the current date.
SSN/TIN	Enter the SSN or TIN in this field.
SSN/TIN Format	Select a SSN/TIN format from the drop-down options namely, SSN, Tax ID, ITIN, EIN, and Foreign.
Include Exempted Currency Transaction Reports	Select Y or N if you want to include exempted Currency Transaction Reports in your report. This field defaults to N.
	Note: If you select 'Include Exempted Currency Transaction Reports' option as N, Audit Currency Transaction Reports from the search results is excluded.

5. Click Apply.

A tabular report showing Currency Transaction Report Detail – TIN Report is displayed. You can also click Reset to reset all the field values to default values.

6. Click any TIN # value in the tabular report to view a detailed report on that particular TIN.

Figure 61: CTR Detail - TIN Report



- 7. From detailed report, you can choose to **Refresh**, **Print**, **Export**, and **Create Bookmark Link**.
- 8. Click **Return** on the detailed report to navigate back to the **Currency Transaction Report Detail TIN Report**.

4.2.1.8.5 Productivity by Status

The CTR Productivity by Status dashboard shows the Currency Transaction Reports by statuses for the selected transaction dates or Currency Transaction Report due dates. This report is a column bar chart that shows the counts of certain statuses based on current status code of Currency Transaction Report record. This report includes Currency Transaction Reports in all statuses except Currency Transaction Reports in status Filed - Success/Closed - Rejected/Closed - Exempt/Superseded.

Only a user with a Supervisor role can view and generate this report.



Figure 62: CTR Productivity by Status Report

To generate Productivity by Status Report, follow these steps:

- 1. Navigate to the MIS Reports.
- 2. Expand the **CTR** option displayed on the left hand side.
 - Different report types related to CTR Dashboards are displayed in tabs depending upon the user role.
- 3. Select **CTR Productivity by Status** tab.
 - The CTR Productivity by Status page is displayed with default values entered in the filters.
- 4. To view the **CTR Productivity by Status** report, enter the details as described in the following table:

Table 19:	CTR Productivity	v b	v Status Repor	t Filter Descriptions

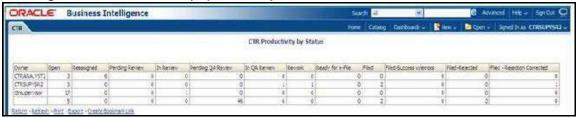
Filter Name	Description	
Date Type	Select a date type option either as Transaction Date, or as Due Date	
From>=	This field defaults to ten days less than the current date.	
To <=	This field defaults to current date.	
Owner	Select the owner(s) from the multi-select drop-down options.	
Status	Select the status from the multi-select drop-down options.	

5. Click **Apply**.

A column bar report is displayed. You can also click Reset to reset all the field values to default values.

6. Click the column bar to view the detailed count of each statuses in a tabular format.

Figure 63: CTR Productivity by Status Report



- 7. You can also choose to **Refresh**, **Print**, **Export** and **Create Bookmark Link** the displayed report.
- 8. Click **Return** to go back to the **CTR Productivity by Status** column bar report.

4.2.1.8.6 Exemption Dashboard

The following are the reports generated for Exemption dashboard:

- Recertify Productivity Report
- Revoked Exemptions
- New Exemption Reports
- High Volume CTR Entities
- Audit Currency Transaction Report
- Exempt Entity Report

4.2.1.8.7 Recertify Productivity Report

Recertify Productivity report displays Exemptions that are currently in recertify status, count of Exemptions nearing their expiration date for which the review has not started and count of Exemptions that are expired.



Figure 64: Recertify Productivity Report

This bar report also shows a tabular display of counts by owner. Click any Exemption column bar to display a detailed list of Exemptions in that count.

Figure 65: Recertify Productivity Report - Details



- 9. From detailed report, you can choose to Refresh, Print, Export, and Create Bookmark Link.
- 10. Click **Return** on the detailed report to go back to the **Recertify Productivity Report** column bar.

4.2.1.8.8 Revoked Exemptions

The Revoked Exemptions report displays Exemptions which are in the revoked status within a specified date range.



Figure 66: Revoked Exemptions

Figure 67: Figure 69: Revoked Exemptions

To generate **Revoked Exemptions** report, follow these steps:

- 1. Hover over the **Reports** menu in the CTR and click **Reports**.
 - The **Reports** Home page is displayed. The Home page varies depending upon the users roles.
- 2. From Dashboards drop-down menu select **Exemption** dashboard under **Currency Transaction Report** submenu option.
 - Different report types related to **Exemption** dashboards are displayed in tabs depending upon the user role.
- 3. Select **Revoked Exemptions** tab.
 - The **Revoked Exemptions** report page is displayed with default values entered in the filters.
- 4. To view the **Revoked Exemptions** report, enter the details as described in the following table:

Table 21: Revoked Exemptions Filter Descriptions

Filter Name	Description
Revoked Date From	Enter a date range for the search using the Select Date icon. This field defaults to 365 days less than the current date.
Revoked Date To	Enter a date range for the search using the Select Date icon. This field defaults to current date.
Display Period	Select a period from the drop-down options namely, Monthly, Quarterly, and Yearly. This field defaults to Monthly.

5. Click **Apply**.

A bar report showing **Revoked Exemptions** is displayed. You can also click **Reset** to reset all the field values to default values.

6. Click the column bar to view the details of **Revoked Exemptions** count for the selected period in a tabular report.

The following window is displayed.

Figure 68: Revoke Exemption



- 7. From detailed report, you can choose to **Refresh**, **Print**, **Export**, and **Create Bookmark Link**.
- 8. Click **Return** on the detailed report to navigate back to (Or) You can click the count of **Revoked Exemptions** in the details table to navigate to the **Exemption List and Search** page with the details of all Exemptions listed in the **Exemption List** page.
- Click Reports menu to navigate back to Revoked Exemptions column bar report.

4.2.1.8.9 New Exemption Reports

New Exemption Reports shows the number of new Currency Transaction Report Exemptions added during a specified date range.

Figure 69: New Exemption Reports



To generate **New Exemption Reports**, follow these steps:

- 1. Hover over the **Reports** menu in the **CTR** and click **Reports**. The **Reports** Home page is displayed. The Home page varies depending upon the users roles.
- 2. From Dashboards drop-down menu select **Exemption** dashboard under **Currency Transaction Report** sub menu option.

Different report types related to Exemption dashboards are displayed in tabs depending upon the user role.

3. Select **New Exemption Reports** tab.

The **New Exemption Reports** page is displayed with default values entered in the filters.

4. To view the **New Exemption Reports**, enter the details as described in the following table:

Table 20: New Exemption Reports Filter Descriptions

Filter Name	Description
Exemption Approved Date Between	Enter a date range for the search using the Select Date icon. This field defaults to one day less than the current date.
Exemption Approved Date To	Enter a date range for the search using the Select Date icon. This field defaults to current date.

Click Apply.

A tabular report showing **New Exemption Reports** is displayed. You can also click **Reset** to reset all the field values to default values.

6. You can choose to **Refresh**, **Print** and **Export** the displayed report.

4.2.1.8.10 High Volume CTR Entities

The High Volume Currency Transaction Report Entity report displays a tabular report of customers who had high number of Currency Transaction Reports filed on them in a specified range namely, monthly, quarterly, yearly, etc. This report includes Currency Transaction Reports in all statuses except Currency Transaction Reports in Closed – Rejected, Closed – Exempted, Filed - Rejection Corrected and Audit Currency Transaction Reports.

Entry 26 | Business Intelligence | Search All | Search Al

Figure 70: High Volume Currency Transaction Report Entities

To generate High Volume Currency Transaction Report Entity report, follow these steps:

- 1. Hover over the Reports menu in the CTR and click **Reports**. The Reports Home page is displayed. The Home page varies depending upon the users roles.
- From Dashboards drop-down menu select Exemption dashboard under Currency Transaction Report submenu option.

Different report types related to Exemption dashboards are displayed in tabs depending upon the user role.

3. Select **High Volume Currency Transaction Report Entity** report tab.

The High Volume Currency Transaction Report Entity report page is displayed with default values entered in the filters.

4. To view the **High Volume Currency Transaction Report Entity** report, enter the details as described in the following table:

Table 21: High Volume Currency Transaction Report Entities Filter Descriptions

Filter Name	Description
Currency TransactionReport Creation DateBetween	Enter a date range for the search using the Select Date icon. This field defaults to blank.
Currency Transaction Report Creation Date To	Enter a date range for the search using the Select Date icon. This field defaults to blank.
Display Period	Select a period from the Display Period drop-down options. This field defaults to Monthly.
Number of Currency Transaction Reports >=	Enter the number of high volume Currency Transaction Reports filed on a customer that you want to search for. This field defaults to 25.

5. Click Apply.

A tabular report showing High Volume Currency Transaction Report Entity report is displayed. You can also click **Reset** to reset all the field values to default values.

6. You can choose to **Refresh**, **Print** and **Export** the displayed report.

4.2.1.8.11 Audit Currency Transaction Report

The Audit Currency Transaction Report shows the number of Currency Transaction Reports that an exempt customer or an account is saved from creating and processing.



Figure 71: Audit Currency Transaction Report

To generate Audit Currency Transaction Report, follow these steps:

- 1. Hover over the **Reports** menu in the CTR and click **Reports**.
- The Reports Home page is displayed. The Home page varies depending upon the users roles.
- From Dashboards drop-down menu select Exemption dashboard under Currency Transaction Report submenu option.

Different report types related to Exemption dashboards are displayed in tabs depending upon the user role.

4. Select Audit Currency Transaction Report tab.

The Audit Currency Transaction Report page is displayed with default values entered in the filters.

To view the **Audit Currency Transaction Report**, enter the details as described in the following table:

Table 22: Audit Currency Transaction Report Filter Descriptions

Filter Name	Description
Currency TransactionReport Created Between	Enter a date range for the search using the Select Date icon. This field defaults to 60 days less than the current date.
Currency TransactionReport Created To	Enter a date range for the search using the Select Date icon. This field defaults tocurrent date.

Click Apply.

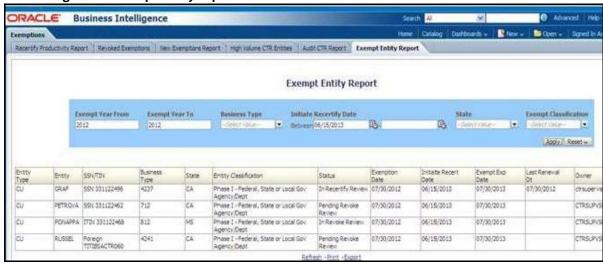
A tabular report showing **Audit Currency Transaction Report** is displayed. You can also click **Reset** to reset all the field values to default values.

7. You can choose to **Refresh**, **Print** and **Export** the displayed report.

4.2.1.8.12 Exempt Entity Report

The Exempt Entity Report shows the Currency Transaction Report Exemptions filtered by search criteria namely, Exempt Year From, Exempt Year To, Business Type, Initiate Recertify Date, State, and Exempt Classification.

Figure 72: Exempt Entity Report



To generate **Exempt Entity Report**, follow these steps:

1. Hover over the **Reports** menu in the CTR and click **Reports**.

The Reports Home page is displayed. The Home page varies depending upon the users roles.

2. From Dashboards drop-down menu select **Exemption** dashboard under **Currency Transaction Report** submenu option.

Different report types related to Exemption dashboards are displayed in tabs depending upon the user role.

Select Exempt Entity Report tab.

The Exempt Entity Report page is displayed with default values entered in the filters.

4. To view the **Exempt Entity Report**, enter the details as described in the following table:

Table 23: Exempt Entity Report Filter Descriptions

Filter Name	Description
Exemption Year From	This field defaults to current year.
Exemption Year To	This field defaults to current year.
Business Type	Select a business type from the drop-down option. This field is a multi-select list with NAICS codes.
Initiate Recertify Date From	Enter a date range for the search using the Select Date icon. This fielddefaults to blank.
Initiate Recertify Date To	Enter a date range for the search using the Select Date icon. This fielddefaults to blank.
State	Select a state from the drop-down option. This field is a multi-select drop-down with states.

Table 23: Exempt Entity Report Filter Descriptions

Filter Name	Description
Exemption Classification	Select an Exemption classification from the drop-down list. The following are the multi-selectable Exemption classification options displayed:
	Phase I - Bank
	Phase I - Federal, State or Local Gov Agency/DeptPhase I - Entity Exercising Govt'l Authority w/in USPhase I - Listed Entity
	Phase I - Subsidiary of Listed EntityPhase II - Payroll Customer
	Phase II - Eligible Non-Listed Business

5. Click Apply.

A tabular report showing Exempt Entity Report is displayed. You can also click **Reset** to reset all the field values to default values.

6. You can choose to **Refresh**, **Print** and **Export** the displayed report.

4.2.1.8.13 Transaction Logs

The following are the reports generated for Transaction Logs dashboard:

- MI Transaction Log
- Currency Transaction Journal

4.2.1.8.13.1 MI Transaction Log

The MI Transaction Log dashboard shows the cash purchases of monetary instruments where the total purchase amounts aggregated to between \$3000 and \$10,000, inclusive, in a calendar day.

ORACLE Business Intelligence Advanced Help Transaction Logs MI Transaction Log Currency Transaction Journal MI Transaction Log Trans Date 3-07/31/2012 3 Apply. Location 10 Cond 30 Conductor ORACLE 12/10/2009 300.00 C 52454 ACBSAMILCU CDBSAMILCU C 55N CD5-5 03/25/1987 TLMSL-2 12/10/2009 ACBSAMILOU CDBSAMILOU C ORACLE 56N CD5-5 05/30/1984 TLMIL-2 CA CA ACBSAMILOU COBSAMILOU C CRACLE 12/10/2009 400,00 C 52453 55% CD5-5 12/10/1987 TLM51-2 12345 ACBSAMILCD CDBSAMILCD C ORACLE SSN CD5-1 CA 12/10/2009 1000.00 C 05/25/1988 TLMIL: 12/05/1986 CA 12469 ACBSAMDLTI- CDBSAMDLTI- C 594 CD5-12 CA TLM01-3 CA 12/10/2009 1200-00 C ORACLE. 12/05/1986

Figure 73: MI Transaction Log

To generate **MI Transaction Log** report, follow these steps:

1. Hover over the **Reports** menu in the **CTR** and click **Reports**. The Reports Home page is displayed. The Home page varies depending upon the users roles.

2. From Dashboards drop-down menu select **Transaction Logs** dashboard under **Currency Transaction Report** submenu option.

Different report types related to Transaction Logs dashboards are displayed in tabs depending upon the user role.

3. Select **MI Transaction Log** tab.

The **MI Transaction Log** page is displayed with default values entered in the filters.

4. To view the **MI Transaction Log** report, enter the details as described in the following table:

Table 24: MI Transaction Log Filter Descriptions

Filter Name	Description
Transaction Date Between	Enter the transaction date using the Select Date icon. This field defaults toone calendar day less than the current date.
Transaction Date To	Enter the transaction date using the Select Date icon. This field defaults tocurrent date.
TIN Type	Select a TIN Type from the drop-down options.
TIN	Enter the TIN # in this field.
Transaction Address	Enter the transaction address in this field. This field supports wildcardsearching.
Transaction City	Enter the transaction city in this field. This field supports wildcardsearching.
Transaction State	Select a state from the Transaction State drop-down option.
Transaction Country	Select multiple countries from the Transaction Country drop-down option.

5. Click **Apply**.

A tabular report showing **MI Transaction Log** report is displayed. You can also click **Reset** to reset all the field values to default values.

6. You can choose to **Refresh**, **Print** and **Export** the displayed report.

4.2.1.8.13.2 Currency Transaction Journal

Transaction Logs

| More Catalog Decreased No. | More Catalog Decreased No

Figure 74: Currency Transaction Journal

To generate **Currency Transaction Journal** report, follow these steps:

- 1. Hover over the **Reports** menu in the CTR and click **Reports**. The Reports Home page is displayed. The Home page varies depending upon the users roles.
- 2. From Dashboards drop-down menu select **Transaction Logs** dashboard under **Currency Transaction Report** submenu option.

Different report types related to **Transaction Logs** dashboards are displayed in tabs depending upon the user role.

- 3. Select Currency Transaction Journal tab.
 - The **Currency Transaction Journal** page is displayed with default values entered in the filters.
- 4. To view the **Currency Transaction Journal** report, enter the details as described in the following table:

Table 25: Currency Transaction Journal Filter Descriptions

Filter Name	Description
Transaction Date Between	Enter the transaction date using the Select Date icon. This field defaultsto one calendar day less than the current date.
Transaction Date To	Enter the transaction date using the Select Date icon. This field defaultsto current date.

5. Click Apply.

A tabular report showing **Currency Transaction Journal** report is displayed. You can also click **Reset** to reset all the field values to default values.

6. You can choose to **Refresh**, **Print** and **Export** the displayed report.

4.2.1.9 CRS

Use the CRS dashboard to analyze open and canceled CRS reports from an organization.

The following CRS reports are available:

 Report Summary: This report highlights the count of reports per reporting year based on the following criteria:

- CRS Status
- Jurisdiction
- Reporting FI
- Account Holder Type
- Account Holder Residential Country
- **Productivity Summary:** This report highlights the count of reports per reporting year based on due date. Reports can be run using the following criteria:
 - CRS Status
 - Jurisdiction
 - Reporting FI
 - Account Holder Type
 - Account Holder Residential Country
- **Trend of Report:** This report highlights the trend of the number of reports submitted per reporting year.

4.2.1.9.1 CRS Status Report



4.2.1.9.2 Productivity

Use the Productivity dashboard to view the number of CRS reports by reporting year, along with their current due date status.

The following figure shows a portion of the Productivity Summary home page. You can change the type of data reported by selecting the CRS Status, Jurisdiction, Reporting Financial Institution (FI), Account Holder Type, and Account Holder Residential Country reports.

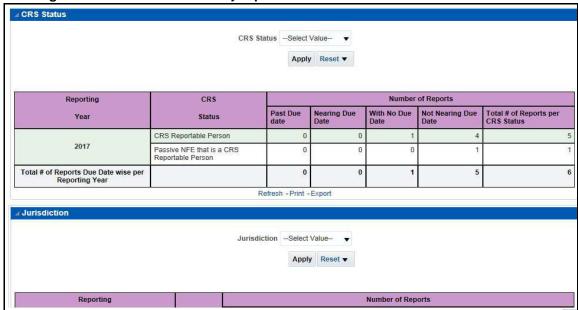


Figure 75: CRS Status Productivity Report

Trend of Report 4.2.1.9.3

The CRS Trend of Report highlights the trend of the number of reports submitted by reporting year.

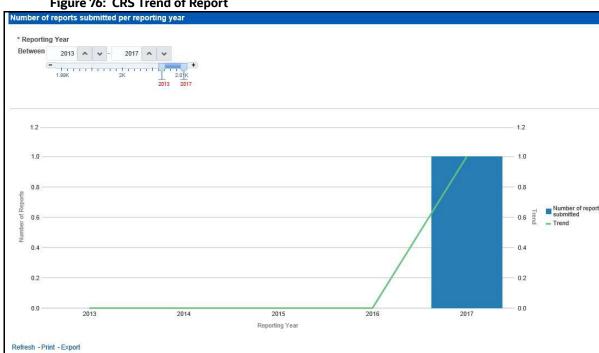


Figure 76: CRS Trend of Report

Scenario Tuning 4.2.1.10

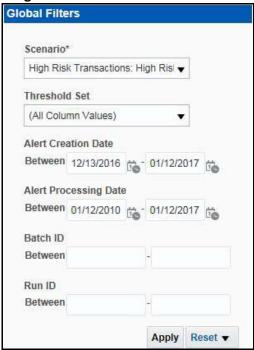
Use the Scenario Tuning dashboard to view statistical reporting and do the scenario tuning based on a specific scenario and threshold set.

The following reports are available under the Scenario Tuning section:

Anti Money Laundering (AML)

To view the data in the reports, you must provide data in the Scenario and Date fields.

Figure 77: Scenario Tuning Filter Fields



You can further narrow down the search results by selecting the values in the X-Axis and Y-Axis fields.

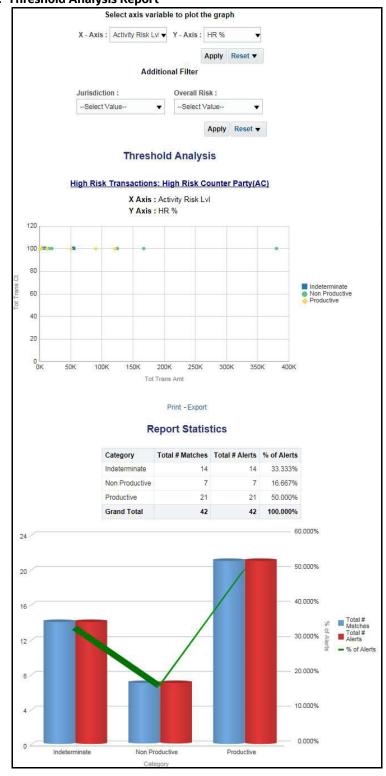
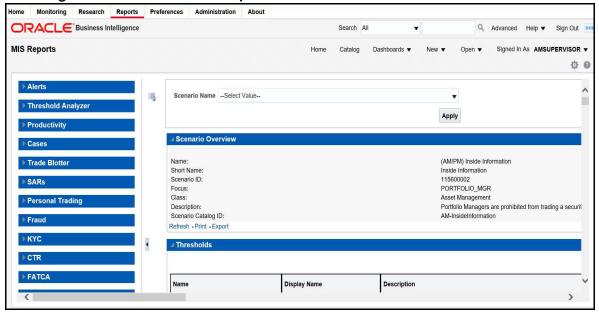


Figure 78: Threshold Analysis Report

4.2.1.11 Scenario Validation

Use the Scenario Validation dashboard to analyze the scenarios your firm is using to detect behaviors of interest.

Figure 79: Scenario Validation Reports



The following Scenario Validation reports are available:

- **Sequence Report:** This report displays pertinent information that describes the selected scenario or scenarios and patterns:
 - Scenario Overview
 - Thresholds
 - Threshold Usage
 - Threshold Sets
 - Pattern Information
 - Pattern Dataset
 - Saved Variables
 - Match Augmentation
- **Rule Report:** This report provides details about the rules used by the selected scenario to detect behaviors of interest:
 - Scenario Information
 - Thresholds
 - Threshold Usage
 - Threshold Sets
 - Pattern Information
 - Pattern Dataset
 - Pattern Schematic

- Pattern Logic
- Bindings
- Saved Variables
- Match Augmentation

4.2.1.12 Trade Blotter

Use the Trade Blotter dashboard to view reports associated with the employee trading. The following Trade Blotter report is available:

• **Trade Blotter Search:** Use this report to view the details of the trades executed by a particular compliance analyst.

4.2.1.12.1 Trade Blotter Search Report

Figure 80: Trade Blotter Search Report



4.2.1.12.2 Employee Attestation Completions Report

Figure 81: Employee Attestation Completions Report



4.2.1.12.3 Statement View

Statement View provides a snapshot of transactions associated with a case, with account details, the transaction amount and location of the transaction. This view is only enabled if your firm has installed Oracle Financial Services Enterprise Case Management.

This dashboard contains the following tabs:

- Summary
- Statement View Summary Report
- Wire Transactions
- MI Transactions

Back Office Transactions

4.2.1.12.3.1 Summary

The Summary section displays a pivot of various information on each of the transactions. It gives a count and sum of the selected transactions by beneficiary, originator, transaction type, debit/credit, and event ID.

Figure 82: Statement View - Summary Report

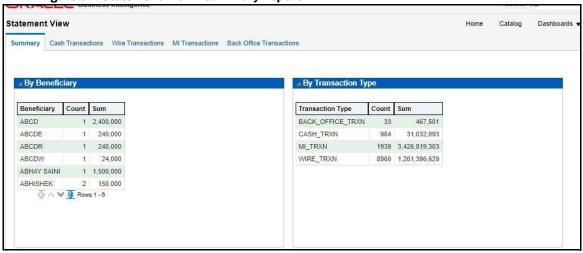
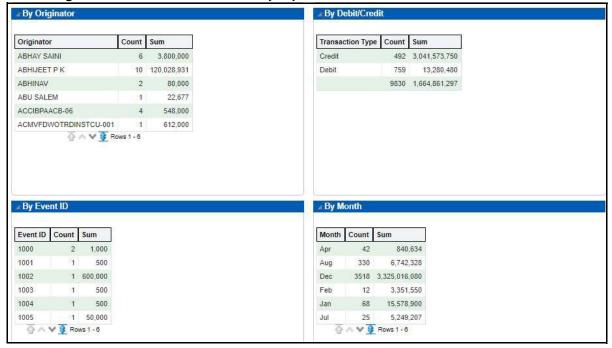


Figure 83: Statement View - Summary Report



4.2.1.12.3.2 Cash Transactions

The Cash Transactions section lists all cash transactions in the events selected.

Statement View 位 mary Cash Transactions Wire Transactions MI Transactions Back Office Transaction Source Type Debit/Credit Risk ID Address EXACCIBPAACB-02 9 EXACCIBPAACB-IDENTIFIER 02 DLY CURRENCY 80,000 80,000 IDR ACCIBPAACB-02 12 OLD PLANK RD.RIVERPLACE-2, VA.US FOCIBPAACB-18 ACDPGTOTACTAC-040 7 IDENTIFIER 11/23/2015 12:00:00 AM CURRENCY Credit 53.000 53.000 IDR 222 2RD FLOOR GAMMA PLAZA, CHICAGO, CHICAGO, 340130, US Debit 20,000 20,000 IDR ACDEVPGPRODUTAC- 7 034 COUNTRY INBANK-01 ABN BANK A24-BANDRA, FAIRFAX, VA, 22032, US ACDPGTOTACTAC-028 3 IDENTIFIER 25.000 25.000 IDR WALMART WALMART 222 2RD FLOOR GAMMA PLAZA, CHICAGO, CHICAGO, 340130, US ACDPGTOTACTAC-028 3 IDENTIFIER 40,000 IDR 40.000 WALMART WALMART B90-BANDRA,FAIRFAX,VA,2303,US ACDPGTOTACTAC-028 3 IDENTIFIER 75.000 75.000 IDR WALMART WALMART ACDPGTOTACTAC-030 8 IDENTIFIER B90-BANDRA, FAIRFAX, VA, 2303, US ACDPGTOTACTAC-030 8 IDENTIFIER B90-BANDRA,FAIRFAX,VA,2303,US 25,000 25.000 IDR WALMART WALMART ACDPGTOTACTAC-011 3 IDENTIFIER 400 000 400 000 IDR WALMART 567 3RD FLOOR GAMMA PLAZA,CHICAGO,CHICAGO,890130,US EXACCIBPAACB-ACCIBPAACB-02 9 EXACCIBPAACB-IDENTIFIER 02 12 OLD PLANK RD, RIVERPLACE-2, VA, US 50,000 11/25/2015 12:00:00 AM ACDPGTOTACTAC-022 4 IDENTIFIER FOTRXNDPGTOTACTAC 34.000 34,000 IDR WALMART WALMART B9-BANDRA FAIRFAX VA 2303 US ACDPGTOTACTAC-022 4 IDENTIFIER 416 2RD FLOOR GAMMA PLAZA CHICAGO CHICAGO 851042 US ACDPGTOTACTAC-022 4 IDENTIFIER 39,000 IDR 39,000 WALMART 416 2RD FLOOR GAMMA PLAZA CHICAGO, CHICAGO, 851042, US ACDPGTOTACTAC-022 4 IDENTIFIER 44 000 44 000 IDR WALMART WALMART B9-BANDRA, FAIRFAX, VA, 2303, US ACDPGTOTACTAC-011 3

Figure 84: Statement View - Cash Transactions

4.2.1.12.3.3 Wire Transactions

The Wire Transactions section lists all wire transactions in the events selected.

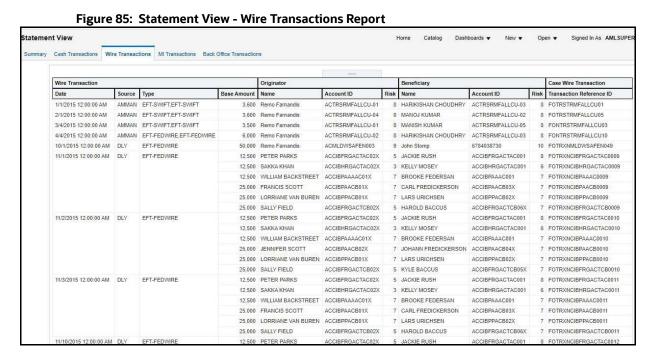
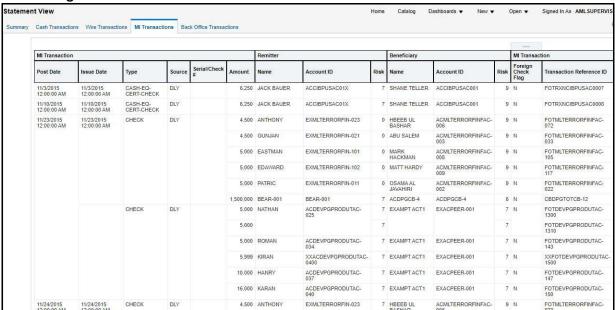


Figure 86: Figure 88: Statement View - Wire Transactions Report

4.2.1.12.3.4 MI Transactions

The MI Transactions section lists all MI transactions in the events selected.

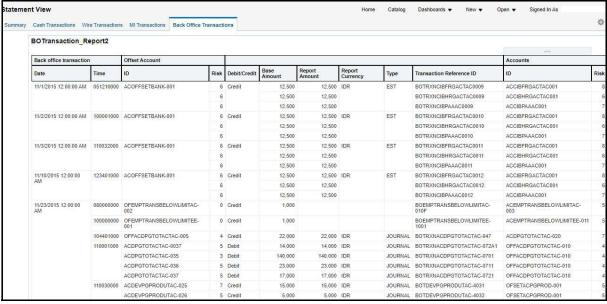
Figure 87: Statement View - MI Transactions



4.2.1.12.3.5 Back Office Transactions

The Back Office Transactions section lists all back office transactions in the events selected.

Figure 88: Statement View - Back Office Transactions



OFSAA Support Contact Details

Raise a Service Request (SR) in My Oracle Support (MOS) for queries related to OFSAA applications.

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