Oracle Financial Services Compliance Regulatory Reporting Philippines Suspicious Transaction Report User Guide

Release 8.0.4.0.0 April 2017





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Document Control Number: 9MN11-2.5.2-01-05 Document Number: UG-15-RR-005-2.5.2-01

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Document Number: UG-15-RR-005-2.5.2-01 First Edition (April 2017)

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About This Guide

The Oracle Financial Services Compliance Regulatory Reporting User Guide explains the concepts behind the Oracle Financial Services Compliance Regulatory Reporting application and provides step-by-step instructions for navigating through the application.

This chapter discusses the following topics:

- Who Should Use this Guide
- How this Guide is Organized
- Where to Find More Information
- Conventions Used in this Guide

Who Should Use this Guide

The Oracle Financial Services Compliance Regulatory Reporting User Guide is designed for use by various users. Their roles and responsibilities, as they operate within the Oracle Financial Services Compliance Regulatory Reporting application, include the following:

- Analyst: This user can access Regulatory Reports, create new reports, edit/view report details, add comments to the report, request for approval, cancel filing of reports from *Open* and *Reopen* status, reopen cancelled reports, and also view/save the final report.
- **Supervisor**: This user can access Regulatory Reports, create new reports, edit and view report details, add comments to the report. This user can also take actions on the reports such as approve, rework, and cancel filing of reports. This user can also submit the reports.
- Auditor: This user can view and add comments to the report.
- **RR Admin**: This user is responsible for handling various configurations required to support the report workflow.

How this Guide is Organized

The Oracle Financial Services Compliance Regulatory Reporting User Guide PH STR includes the following topics:

- Chapter 1, *About Regulatory Reporting*, provides an overview of the Oracle Financial Services Compliance Regulatory Reporting application.
- Chapter 2, *Getting Started*, explains the steps to login to the Oracle Financial Services Compliance Regulatory Reporting application and provides a brief overview of the various users and their roles in the Compliance Regulatory Reporting application.
- Chapter 3, Managing Compliance Regulatory Reporting, explains the workflow of regulatory reports.

Where to Find More Information

For additional information about the Oracle Financial Services Compliance Regulatory Reporting, refer to the following documents:

- Oracle Financial Services Compliance Regulatory Reporting Data Model Reference Guide: This guide explains the structure of the entities in the RR data model and provides in-depth information on managing the data in the Compliance Regulatory Reporting application.
- Oracle Financial Services Compliance Regulatory Reporting Webservice Guide: This guide explains how and in what format the source business data is provided to the Compliance Regulatory Reporting application through a web service for the report type.
- Oracle Financial Services Compliance Regulatory Reporting Installation Guide: This guide provides step-by-step instructions for installing the Oracle Financial Services Compliance Regulatory Reporting application on an existing Oracle Financial Services Behavior Detection Framework hosted in Windows environment.
- Oracle *Financial Services Compliance Regulatory Reporting Release Notes*: This guide provides details about the enhancements made to the features in the Oracle Financial Services Compliance Regulatory Reporting application.
- Oracle Financial Services Compliance Regulatory Reporting PHanda Administration Guide: This guide describes comprehensive activities to be done by the Administrator in the Oracle Financial Services Compliance Regulatory Reporting application. This guide details the Compliance Regulatory Reporting application and provides information about configuring and maintaining users and static data.

To find additional information about how Oracle Financial Services solves real business problems, see our website at <u>www.oracle.com/financialservices</u>.

Conventions Used in this Guide

Table 1 lists the conventions used in this guide.

Table 1. Conventions Used in this Guide

Convention	Meaning
Italics	Names of books, chapters, and sections as references
	Emphasis
Bold	 Object of an action (menu names, field names, options, button names) in a step-by-step procedure
	 Commands typed at a prompt
	User input
Monospace	Directories and subdirectories
	File names and extensions
	Process names
	 Code sample, including keywords and variables within text and as separate paragraphs, and user-defined pro- gram elements within text
Asterisk	Mandatory fields in User Interface
<variable></variable>	Substitute input value

About this Guide

CHAPTER 1 About Regulatory Reporting

This chapter provides an overview of the Oracle Financial Services Regulatory Reporting application.

This chapter discusses the following topics:

- Introduction to Compliance Regulatory Reporting
- About Oracle Financial Services Regulatory Reporting Application

Introduction to Compliance Regulatory Reporting

As a part of regulations and compliances, a Financial Services Organization must perform appropriate analysis and report any suspicious activities that may lead to fraud and money laundering to the regulatory authorities. These regulatory bodies are responsible for safeguarding financial institutions and consumers from abuse, providing transparency in the country's financial system, enhancing that country's security, and deterring and detecting criminal activity in the financial system.

Financial institutions are required to provide data regarding suspicious activities to their geographic region's regulatory authority. This data is delivered to the regulatory bodies through regulatory reports. These reports, depending on the regulatory geographic region, can be delivered in a paper format or in an electronic format.

About Oracle Financial Services Regulatory Reporting Application

The Oracle Financial Services Regulatory Reporting (OFSRR) application supports the management, delivery, and resolution of regulatory reports across multiple geographic regions and across multiple financial lines of business. The Regulatory Reporting application supports the generation of Suspicious Transaction Reports (STR) for various countries such as The United States of America Suspicious Activity Reports (US SAR), Nigeria (NG STR), Pakistan (PK STR), Malaysia (MY STR), Singapore (SG STR), New Zealand (NZ STR), Bahamas (BS STR), Kenya STR (KE STR), Burundi (BD STR), PHanda (PH STR), and Uganda (UG STR). Since there are several differences in requirements for paper-based formats versus electronic formats, between different geographic regions, and the data elements that are required on these STRs, the approach to satisfy the end goal is to provide a regulatory reporting framework that is configured to support paper-based and electronic formats for different geographic regions and to generate and file different types of reports.

The Regulatory Reporting application is integrated with Oracle Financial Services Financial Crime and Compliance (OFSFCCM) and allows users to **Generate PH STR** from within OFSFCCM. When a report is created in the Regulatory Reporting application through OFSFCCM, the report details are auto-populated with information from the alert or case which triggered the action to generate the draft STR. You can also manually create a new STR from OFSRR.

Users mapped to appropriate roles can update the report information and submit the report details for approval to the Supervisor. The Supervisor can approve, rework, cancel the filing or reject the cancellation request of the report. Once the STRs are approved, they can be submitted to the regulators. However, sending the documents to the regulator is the responsibility of the user and out of scope of the application.

For more information on the workflow of regulatory reports section, refer to Table 2.

CHAPTER 2 Getting Started

This chapter explains the steps to login to the Oracle Financial Services Compliance Regulatory Reporting (OFS CRR) application and provides a brief overview of the various users and their roles in the Compliance Regulatory Reporting application.

This chapter explains the following topics:

- User Roles
- User Access
- Logging in to Compliance Regulatory Reporting
- Managing the OFSAA Application Page
- Accessing Compliance Regulatory Reporting from OFS PHSTR

User Roles

The following user roles are defined in the Compliance Regulatory Reporting application:

- Analyst: This user can access Regulatory Reports, create new reports, edit/view report details, add comments to the report, request for approval, cancel filing of reports from *Open* and *Reopen* status, reopen cancelled reports, and also view/save the final report.
- Auditor: This user can view and add comments to the report.
- **Supervisor**: This user can access Regulatory Reports, create new reports, edit and view report details, add comments to the report. This user can also take actions on the reports such as approve, rework, and cancel filing of reports. This user can also submit the reports.
- **RR Admin**: This user is responsible for handling various configurations required to support the report workflow.

User Access

The following table explains the tasks that can be performed by various user roles in the Regulatory Reporting application.

Table 2. User Access

Function	Analyst	Supervisor	Auditor	RR Admin

Table 2. User Access

Function	Analyst	Supervisor	Auditor	RR Admin

Logging in to Compliance Regulatory Reporting

To access the Compliance Regulatory Reporting application, follow these steps:

1. Enter the URL into your browser using the following format:

<scheme/ protocol>://<ip address/ hostname>:<port>/<context-name>/login.jsp

The OFSAA Login page is displayed.

2. Select the Language from the Language drop-down list.

- 3. Enter your User ID and Password.
- 4. Click Login. The OFSAA Application page is displayed.

The OFSAA Application Page is divided into two parts:

- Left Pane: Displays any menus and links to modules in a tree format based on the application selected in the Select Application drop-down list.
- Right Pane: Displays any menus and links to modules in a navigational panel format based on the selection of the menu in the Left pane. It also provides a brief description of each menu or link..

Managing the OFSAA Application Page

This section describes the different panes and tabs in the OFSAA Application page.

The OFSAA Application page has the following tabs:

- Applications
- Object Administration

The following sections describe these tabs.

Applications Tab

The Applications tab lists the Regulatory Reporting application that is installed in the OFSAA setup based on the logged in user and mapped OFSAA Application User Groups.

The following menu items are available in the **Applications** tabs:

- Compliance Regulatory Reporting Pack
 - PH STR
 - User Administration
 - Webservice Configuration
 - Excel Upload (Atomic)

Object Administration Tab

Object Administration is an integral part of the Infrastructure system and allows system administrators to define the security framework with the capacity to restrict access to the data and metadata in the warehouse, based on a flexible, fine-grained access control mechanism. These activities are mainly done at the initial stage, and then as needed. This tab includes information related to the workflow of the Infrastructure Administration process with related procedures to assist, configure, and manage administrative tasks.

The Object Administration tab lists the RR Information Domain created in the OFSAA setup based on the logged in user and mapped OFSAA Application User Groups. For more information about managing Information Domains, refer to the *Administration* Guide.

The following menu items are available in the Object Administration tab:

- Financial Services Analytical Applications Infrastructure
 - Object Administration

Note:

- If you've installed OFSRR without OFS PHSTR, the Oracle Financial Services Analytical Applications Infrastructure page will display the OFSRR link under the Home menu. Clicking Regulatory Reporting will navigate you to the Regulatory Reporting Search and List page.
- If you've installed OFSRR with OFS PHSTR, the Oracle Financial Services Analytical Applications Infrastructure page will display the **PHSTR** link under the Home menu. Clicking **PHSTR** will navigate you to the OFS PHSAR Home page depending upon your roles and access rights.

Accessing Compliance Regulatory Reporting from OFS PHSTR

To access OFS CRR from OFS PHSTRfollow these steps:

1. Go to the **OFSAAI** Login page.

Figure 1. OFSAAI Login Page

- 2. Select the Language for the application.
- 3. Enter your User ID.
- 4. Enter your Password.

5. Click **Login**. The OFSAAI Home page is displayed.

Figure 2. OFSAAI Home Page

- 6. Click **SAR**. The OFS PHSTR Home page is displayed depending upon the user roles and their access permissions.
- 7. From the Regulatory Reporting menu, hover over PHanda STR, and click **Search and List**. The RR Search and List page opens.

slatory Reporting 🀲 Rwand	Ia STR >> Search and List							
earch 🔜 Views 💷 J	Advanced Search 🛛 🌙 Reset 🗏 📫 Go							
Repo	ortNumber		Report Name			Report Status		×
Al	lert/Case ID		Customer Name			Transaction Account Number		
	Created By	×	Created Date >		— 2	Created Date <-		<u> </u>
J	lurisdiction	~	Due Date >=		2	Due Date <=		
Regulatory Reports (3) Unwrap Create New R	teport 🞯 Reopen 🔣 Set Due Date 🔞 !	Submit 📑 Export to Excel						
Report Number	Report Name	Alert/Case ID	Created Date	Created By	Due Date	Status	Regulatory Report	Zip File
2073	test_1	1	17-10-2014	rwanalyst	24-10-2014	Open	23	
2160	CA200108-10172014113214	CA200108	17-10-2014	FCCM Supervisor	24-10-2014	Open	2 3	0
EL STOR		CA3800102	17-10-2014	FCCM Supervisor		Submitted	101	101

Figure 3. RR Search and List Page in OFS PHSTR

- Users mapped to Analyst, Auditor, and Supervisor roles can access the Regulatory Reports menu.
- Users mapped to the RR Admin role can access the Administration menu.

Based on the user roles and access permission, the Regulatory Reporting application displays the following menu options:

- Search and List: This menu option allows you to navigate to the Search and List page. From this page you can use various criteria to search for Regulatory Reports.
- **Create New Report:** This menu option allows you to navigate to the Create New Reports page where you can initiate a user created Regulatory Report.
- Administration: The Administration menu displays the following sub-menus:

- User Administration: This menu option allows you to map and maintain the security attributes for each user role.
- Web Service Configuration: This menu option allows you to reset the Webservice password. For more information on resetting the User ID and Password, refer to the Oracle Financial Services Compliance Regulatory Reporting Administration Guide.

CHAPTER 3

Managing Compliance Regulatory Reporting

This chapter provides step-by-step instructions to manage Oracle Financial Services Regulatory Reporting (OFSRR) and includes the following topics:

- Regulatory Reporting Workflow
- Creating an STR
- Searching STRs
- Submitting an STR for Approval
- Adding Comments to an STR
- Setting Due Date of an STR
- Exporting the Report Details to Excel

Regulatory Reporting Workflow

This section explains the workflow of regulatory reports for users mapped to the role of Analyst and Supervisor. The following figure depicts the workflow involved in regulatory reporting application:

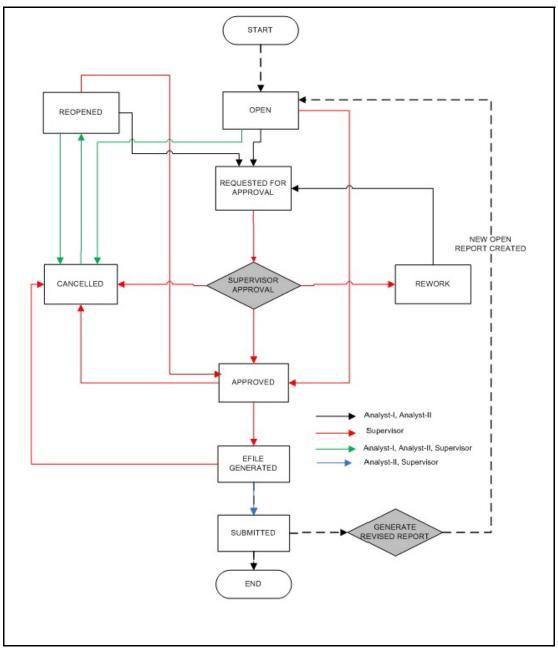


Figure 4. Regulatory Reporting workflow for Analyst and Supervisor

An STR is created in the Regulatory Reporting application as a result of taking *Generate PH STR* action from within OFSFCCM or manually creating a report from OFSRR. When an STR is created in the Regulatory Reporting application through OFSFCCM, the report details are auto-populated with information from the alert or case which triggered the action to generate the STR. Users mapped to the role of Analyst can update the report in *Open* status and request the report details for approval. During the edit and review process, the STR is available to view as a draft report.

The Supervisor can approve, rework, and cancel filing of reports once the Analyst user has requested for approval. Supervisors can also edit the report details and approve reports directly, if needed.

If the STR is approved by the Supervisor, the Regulatory Reporting application generates the STR in final Word format after all the necessary validations. The STR is then manually submitted to the Regulator. Submission to the Regulator occurs outside of OFSRR. The STR status can then be marked as *Submitted* in the Regulatory Reporting application.

The Supervisor can cancel the submitted reports. The STR status changes to Cancelled.

If required, the Supervisor can send the reports for rework when the report is in *Request for Approval* status. The analyst must then rework and re-submit the report for approval. This process continues until the report is approved or cancelled.

The application allows authorized users to reopen cancelled reports. The STR status then changes to Reopened.

For the complete list of actions an Analyst, Auditor, and Supervisor can perform on various report statuses, refer to Table.

For more information on user roles, refer to Table 2, "User Access," on page 3.

An STR has a life cycle which begins with the Open status and ends when it is in Submitted status.

To view the report details, click the report name in the RR Search and List page.

If the report is already opened by another user, the following message is displayed: This report is currently locked by another user. You will not be able to edit/ take action on the report. Do you wish to open report details in read only mode?

Report Status	Possible Actions	Who can Perform	Report Status Changes To
	Request for Approval	Analyst	Requested for Approval
Open	Approve	Supervisor	Approved
	Cancel Filing	Analyst and Supervisor	Cancelled
	Request for Approval	Analyst	Requested for Approval
Reopened	Approve	Supervisor	Approved
	Cancel Filing	Analyst and Supervisor	Cancelled
	Approve	Supervisor	Approved
Requested for Approval	Rework	Supervisor	Rework
	Cancel Filing	Supervisor	Cancelled
American	Submitted	Supervisor	Submitted
Approved	Cancel Filing	Supervisor	Cancelled
E file generated	Submit	Analyst-II, Supervisor	Submitted
E-file generated	Cancel Filing	Analyst-II, Supervisor	Cancelled
Rework	Request for Approval	Analyst	Requested for Approval
Submitted	Generate Revised Report	No Change in Status.	Analyst-I, Analyst-II, Supervisor
Cancelled	Reopen	Analyst and Supervisor	Reopened

Note: * Generating a Revised Report from a Submitted report will not affect the status of the current report. Newly created reports will be in Open status.

The following table explains in which statuses an Analyst, Auditor, and Supervisor user can edit the report details.

	Edit Report Details				
Status	Analyst	Supervisor	Auditor		
Open	Х	Х			
Reopened	х	х			
Requested for Approval		Х			
Approved					
Rework	Х	Х			
Submitted					
Cancelled					

 Table 4. Statuses in which Reports are editable by users

Note: Reports with Submission Type as "Delete" will always be in View only mode.

You cannot edit the report details when the report is in **View Only** mode. You can add comments to an STR in all the statuses. For more information, refer to *Table 5*.

Table 5. Statuses in which Reports are viewed by users

	View Report Details						
Status	Analyst	Supervisor	Auditor				
Open	Х	Х	Х				
Reopened	Х	х	Х				
Requested for Approval	Х	X	X				
Approved	Х	x	X				
Rework	Х	Х	х				
Submitted	Х	Х	Х				
Cancelled	Х	Х	Х				

Creating an STR

You can create a new STR whenever you identify a suspicious transaction and want to report it to the Regulator. You can manually create a new report from within OFSRR or through OFSFCCM.

This section covers the following topics:

- Creating STR from OFSFCCM
- Creating a New STR from OFSRR

Creating STR from OFSFCCM

When a user with appropriate access permission performs the **Generate PH STR** action on an alert or a case from OFSFCCM, the data is passed to the OFSRR through the web service and a new STR is created in the OFSRR. This section displays the following topics:

- Creating STR on an Alert
- Creating STR on a Case

Creating STR on an Alert

To create an STR on an alert from OFSFCCM, follow these steps:

1. Fr	rom OFSFCCM	Home page,	select Alerts	from the	Monitoring menu.
-------	-------------	------------	---------------	----------	------------------

		10:				0					
iome Monitoring Investigation Research	Regulatory Reporting Re	ports Preferences About									
Alerts											
🖻 Search 🤐 Views 🔛 Advanced Search I 📣	Reset 📫 Go										
Created From:	10/01/2014		王 2				Created To	10/31/2014		12 2	
Organization:			*				Owner	1		×	
Scenario Class:			×				Scenario	e [~	
Status:							Focus	¢		×	
Closing Action:			Y				Score		•		
Search By Alert ID:	13542 Note : Search by Alert ID will igno	an all all as a such asheda									
Alert List (1)	Hote / Dearch of Alert ID Will Ight	re an oner search criteria.									
🔄 Americust (1) 🔄 Expand All 🔁 Reassign 🐟 Actions 🗂 0	isposition 😂 Email 🍓 Ex	port are Regulatory Reporting Car	Review 🎼 Evidence 🛋 Excel								- v
Alert ID Score Focus Type Focus	-	Scenario	Highlights	Created	Business Date	Status	Due	Owner	Last Follow-up/Close Action	Linked Cases	
13542 0 AC ACEMPTR	ANSBELOWLIMITEE-001	Emp Trans Below Limit	2 Matches: 1 Scenarios	09/05/2014	12/10/2009	Open	-	SUPERVISOR	-	0	

Figure 5. Alerts Search and List Page

- 2. Click Advanced Search.
- 3. Select the required Scenario Class and Focus Type from the drop-down list.

Re	port Nember		Report Name			Report Status		~
1	Alert/Case ID		Customer Name			Transaction Account Number		
	Croated By	×	Created Date >		T D	Created Date <-		m 2
Last	t Modified By		Last Modified Date >=		2	Last Modified Date <=		m >
	Approved By	*	Approve Date >=		7 2	Approved Date <=		100
5	Submitted By	Ŷ	Submitted Date >=		7 2	Submitted Date <=		1 2
	Jurisdiction	×	Due Date >-		2 3	Due Date «=		E S
Regulatory Reports (9)								
Umwrap 🔂 Create New	Report 🕞 Reopen 🔯 Set Due Date 🛙	Export to Excel						
Report Number	Report Name	Alert/Case ID	Created Date	Created By	Due Date	Status	Regulatory Report	Zip File
2028	TEST2	-	16-10-2014	bdsupervisor	@ 23.10.2014	Approved	83	D
2041	13542-10162014104259	13542	16-10-2014	FCCM Supervisor	⊕ 23.10.2014	Approved	88	U
2290	test_Onve_10	-	20-10-2014	bdsupervisor		Approved	81	10
	Test Drive 12		20-10-2014	bdsupervisor	⊕ 27-10-2014	Approved		

Figure 6. Alerts Advanced Search

Note: You can generate STRs only for specific a Scenario Class and Focus Type. For more information, refer to *Alert Management and Case Management User Guides*.

- 4. Click **Go**.
- 5. Select the required alerts from the Alert Search and List page and click **Regulatory Reporting** in the Action bar.
- 6. Select **Generate PH STR** from the Choose Action drop-down list in the *Monitoring Actions* Window and enter the comments.

Ø Monitoring Actions - Windows I	nternet Explorer	-	
			🕐 Help 🔺
Selected Alerts:	13542		
Choose Action:	Generate RW STR		
Reassign:		Auto Assignment	
Set Due Date:			
Suppression End Date:			
Suppression Condition:		v	
Standard Comments:	¥		
Comments:	Generate Report		
			3985
	Save Save and Attach Reset	Cancel	~

Figure 7. Monitoring Actions Window

- 7. Click Save. The following confirmation message is displayed: Would you like to save these actions?
- 8. Click **OK.** A success message is displayed along with the alert ID. Click **OK**.
- 9. Navigate to the RR Search and List page. The latest alert on which **Generate PH STR** action was taken is displayed in the RR Search and List page.

Note: You can also perform Generate PH STR on multiple alerts from the Alert Search and List page.

Creating STR on a Case

To create an STR on a case from OFSFCCM, follow these steps:

														7 Hel
Cases														
🗄 Views 🔍 Search	Advanced	Search (ill),	Views: My Cases		•									
Case List (71)												Jump to Page	w 1/4	14
Expand All 📴 A	asign 🛃 Reope	en 🛁 Escalate	🖬 Resolution 🛛 🎆 R	eview 💯 Mon	tor 🐢 Due	Date R Evidence	🗌 🔛 Email 🐳 Ex	port i 📑 Excel						
🚔 🛅 Case ID	Title	Туре	Subtype	Due Date	Priority	Status	Owner	Assigned To	Linked Alert	Linked Cases	Created Date			
CA800121	đš	Anti-Money La.	B Patriot Act - CI_	as 05/22/2014	\varTheta High	Monitor	SUPERVISOR	SUPERVISOR	- 3	0	05/20/2014			
CA1600116	Anticipate Prof.	E Fraud	Account and P	05/23/2014	e High	File KE STR	SUPERVISOR	SUPERVISOR	1	0	05/23/2014			
CA3800102	Hidden Relat	(8) Anti-Money La.	AML Surveillance		e High	File RW STR	SUPERVISOR	SUPERVISOR	1	0	06/13/2014			
CA2400101	AC withut AD	Anti-Money La.	AML Surveillance		e High	File KE STR	SUPERVISOR	SUPERVISOR	1	0	05/27/2014			
CA2300101	Anticipate Prof.	(a) Anti-Money La.	DE Terrorist Finan	(a) -	e High	Investigation	SUPERVISOR	SUPERVISOR	1	0	05/23/2014			
CA1800103	HR Trans - Fo	28) Anti-Money La	Las Terrorist Finan	(m) -	e High	File KE STR	SUPERVISOR	SUPERVISOR	2	0	05/23/2014			
CA1700107	Anom ATM/BC	22 Anti-Money La_	E Terrorist Finan	- (10)	e High	File KE STR	SUPERVISOR	SUPERVISOR	1	0	05/23/2014			
CA1700101	CA1700101	Anti-Money La.	Patriot Act - CI		\varTheta High	File KE STR	SUPERVISOR	SUPERVISOR	0	0	05/23/2014			
CA1600137	CA1600137	Anti-Money La.	Patriot Act - Cl	(M)	e High	File KE STR	SUPERVISOR	SUPERVISOR	0	0	05/23/2014			
CA1600122	CA1600122	Fraud	Access/Online_	· ·	\varTheta High	File KE STR	SUPERVISOR	SUPERVISOR	0	0	05/23/2014			
CA1600117	CA1600117	Anti-Money La.	🔲 Terrorist Finan		\varTheta High	File KE STR	SUPERVISOR	SUPERVISOR	0	0	05/23/2014			
CA1600115	Anticipate Prof	Ltt. Fraud	Account and P_	(m)	e High	File KE STR	SUPERVISOR	SUPERVISOR	1	0	05/23/2014			
CA1600109	CA1600109	Anti-Money La.	AML Surveillance		e High	File KE STR	SUPERVISOR	SUPERVISOR	0	0	05/23/2014			
CA1600102	CA1600102	Fraud	Account and P_	129.)	🖨 High	File KE STR	SUPERVISOR	SUPERVISOR	0	0	05/23/2014			
CA1500112	CA1500112	Fraud	Account and P_	(22) -	\varTheta High	File KE STR	SUPERVISOR	SUPERVISOR	0	0	05/22/2014			
CA1500102	CA1500102	Fraud	Employee Fraud	-	e High	Investigation	SUPERVISOR	SUPERVISOR	0	0	05/22/2014			
CA800107	HR Trans - H	Anti-Money La.	Enhanced Du.	- <u>(0)</u>	e High	Investigation	SUPERVISOR	SUPERVISOR	1	0	05/20/2014			
CA4100143	Manual-AB-1	Anti-Money La.	AML Surveillance		O Mediam	Investigation	SUPERVISOR	SUPERVISOR	1	0	06/16/2014			
CA4100142	Manual-AB-1	Anti-Money La.	AML Surveillance	-	O Medium	Investigation	SUPERVISOR	SUPERVISOR	1	0	06/16/2014			
CA4100138	Manual-AB-1	Anti-Money La.	AML Surveillance		O Nedam	Investigation	SUPERVISOR	SUPERVISOR	2	0	06/16/2014			

1. From the OFSFCCM home page, select Cases - AML/Fraud under the Investigation menu.

Figure 8. Cases AML/Fraud Search and List Page

- 2. Select one or more cases in *New* statuses from the Search & Case List page using the check boxes, and click the **Resolution** action category.
- 3. Select Generate PH STR from the Select Action drop-down list in the *Investigation Actions* Window and enter the comments.

Investigation Actions - Windows	Internet Explorer	
		🕐 Help 🔺
Selected Cases:	CA4100143	
Select Action:	Generate RW STR 🗸	
Reassign Ownership To:		
	Auto Assignment	
Assign To:	•	
Set Due Date:		≡
Standard Comments:		*
Comments:	Generate Report	
		3985
Sa	ve Save and Attach Cancel	-

Figure 9. Investigation Actions Window

- 4. Click Save. The following confirmation message is displayed: Would you like to save these actions?
- 5. Click **OK**. A success message is displayed along with the Case ID. Click **OK**.
- 6. Navigate to the RR Search and List page. The latest case on which Generate PH STR action was taken is displayed in the RR Search and List page.

Note: You can also perform the Generate PH STR action from the Case Details page of a case.

Sending Acknowledgement to OFSFCCM from Regulatory Reporting

OFSRR sends a positive acknowledgment to OFSFCCM when all the mandatory information verification is completed successfully.

By default, the **ECM STATUS UPDATE FLAG is** set to **Y**. If the status is set to **Y**, then the OFSRR application will send all the status updates to OFSFCCM. If the status is set to **N**, then the OFSRR application will not send any status updates to the OFSFCCM.

The following information is sent as a part of the positive acknowledgment:

- Alert/Case ID (Alert/Case ID)
- Acknowledgment Code 0 (Meaning successful)
- Report ID (System Generated)
- Report Status

If there are any errors, the Regulatory Reporting application sends a negative acknowledgment to OFSFCCM. The error may be due to the following reasons:

- User ID failure
- Unsuccessful mandatory information verification
- System/Application Error

The negative acknowledgment sent to OFSFCCM contains the following details:

- Alert/Case ID
- Acknowledgment Code
 - 1 stands for Invalid User ID
 - 2 stands for Mandatory Information Missing
 - 3 stands for Format Failure
 - 4 stands for System/Application Error
- Error Description

Note: If an alert or case fails to successfully complete the Generate PHSTR action, then the failure is recorded in the alert or case audit history.

Creating a New STR from OFSRR

When you identify a transaction of a suspicious behavior that is not reported in the OFSFCCM, and want to report the transaction to the regulator, you can manually create a new STR using the **Create New Report** option in OFS Regulatory Reporting.

Note: Users mapped to the role of Analyst and Supervisor can create a new regulatory report.

To create a new STR from OFSRR, follow these steps:

1. From the Regulatory Reporting menu, hover over PHanda STR and click **Create New Report**. The Create New Report page is displayed.

Regulatory Reporting					
Regulatory Reporting >>> Rwanda STR >>> Create Ne	w Report				? Help
Create New Report				屇 Save ↓ A	eset
Report Name*			Alert/Case ID		
Report Type	Rwanda STR		Attribute 1*		
Attribute 2		*	Attribute 3		
Attribute 4			Attribute 5		
Created Date	31-10-2014		Created By rw	analyst	

Figure 10. Create New Report

2. Enter the required information in the fields.

Note: Always specify values for fields marked as required. Required fields are identified by a red asterisk.

The following table explains the fields in the Create New Report section:.

Table 6. Creating New Report

Fields	Description
Report Name	Enter a name for the report being created.
	Note: This field is a mandatory field.
Alert/Case ID	Enter the Alert/Case ID associated with the suspicious transaction.
Report Type	This field is auto-populated with the report type.
	Note: This field cannot be edited.
Attribute 1	Classifies the attribute of a report being created. The attributes that are available in the drop-down list are based upon your firm's configuration. For example, Jurisdiction.
	Note: This is a mandatory field.
Attribute 2	Classifies the attribute of a report being created. The attributes that are available in the drop-down list are based upon your firm's configuration. For example, Business Domain.
Attribute 3	Classifies the attribute of a report being created. The attributes that are available in the drop-down list are based upon your firm's configuration. For example, Case Type.
Attribute 4	Classifies the attribute of a report being created. The attributes that are available in the drop-down list are based upon your firm's configuration. For example, Sub Type.

Table 6. Creating New Report

Fields	Description
Attribute 5	Classifies the attribute of a report being created. The attributes that are available in the drop-down list are based upon your firm's configuration. For example, Organization.
Created Date	This field is auto-populated with the current system date.
	Note: This field cannot be edited.
Created By	This field is auto-populated with the logged in user's name.
	Note: This field cannot be edited.

- 3. Click **Save**. The following confirmation message is displayed: <> Report created successfully. Click Ok to view the report details or Cancel to create more reports.
- 4. Click **OK**. The Report Details page is displayed.

A new STR is created and the due date is set as per the number of days configured by your administrator in the static data table. The status of the new STR is set to *Open*.

Note: The report details of the manually created STR are not sent to OFSFCCM.

Searching STRs

The Regulatory Reporting Search and List page enables you to filter the list of reports that you want to view and analyze. The Regulatory Reporting search bar supports three types of search namely, Views, Simple Search, and Advanced Search.

The Reports List displays the list of reports that meet the criteria specified on the Regulatory Reporting Search bar. This section explains the following topics:

- Searching Reports Using Simple Search
- Searching Reports Using Advanced Search
- Searching Reports Using Pre-defined Views

Searching Reports Using Simple Search

This search is based on a limited set of search components and helps to retrieve the required reports details. To search for reports using the simple search components, follow these steps:

1. Navigate to the Search and List page.

0			10						
Regulatory Reporting									
Regulatory Reporting 🌫 Rwanda STR 🌫 Sea	irch and List								? Help
🗄 Search 🖾 Views 强 Advanced Sea	arch 🌙 Reset 📫 Go								
Report Number			Report Name			Report Status		×	
Alert/Case ID			Customer Name			Transaction Account Number			
Created By		¥	Created Date >=		🔳 🔊	Created Date <=) 📰 🔊	
Jurisdiction		¥	Due Date >=		📰 🔊	Due Date <=		i 📰 🔊	
Regulatory Reports (3)									^
🔄 Unwrap 🕞 Create New Report 🎯 I	Reopen 💽 Set Due Date 🌉 Export ti	o Excel							_
🚊 📄 Report Number Report	tName	Alert/Case ID	Created Date	Created By	Due Date	Status	Regulatory Report	Zip File	
2073 test_1		1	17-10-2014	rwanalyst	⊕ 24-10-2014	4 Open	2 3		
CA200	0108-10172014113214	CA200108	17-10-2014	FCCM Supervisor	⊕ 24-10-2014	4 Open	51	10 E	
2141 CA380	00102-10172014112934	CA3800102	17-10-2014	FCCM Supervisor	-	Submitted	23	D	

Figure 11. Searching Reports using Simple Search

Note: By default, the basic Search option is selected.

- 2. Enter the details in the relevant search fields to retrieve the list of reports. For detailed descriptions of search fields, refer *Table 7*.
- 3. Click Go. The relevant search list is displayed.

Note: If there is no match for the entered search criteria, the application displays the following message: No *Data Found*.

Searching Reports Using Advanced Search

The Advanced Search offers the same search fields as provided for a simple search with an additional set of fields. If you know any of the report details such as Report Name, Report Status, Alert/Case ID, Transaction Account Number, Jurisdiction, Approved By, Approved Date, SubmittedBy, Submitted Date, and so on, then you can filter the list of reports using the advanced search components.

To search for reports using advanced search components, follow these steps:

1. Navigate to Regulatory Reporting.

egulatory Reporting >> Rwar	via STR >> Search and List							
Advanced Search 🔣 Se	ve as View 🔀 Views 🔾 Search 🎝 Re	set i 📫 Go						
Re	port Number		Report Name			Report Status		*
	Alert/Case ID		Customer Name			Transaction Account Number		
	Created By	v	Created Date >=		77 2	Created Date <=		- 🔳 🌶
Last	t Modified Ry	×	Last Modified Date >=		T >	Last Modified Date 🖘		a >
10	Approved By	×	Approve Date >-		11 2	Approved Date <-		1
	Submitted By	~	Submitted Date >=		2 3	Submitted Date <=		2
	Jurisdiction	v	Due Date >=		* 2	Due Date <=		100 201
Regulatory Reports (3)	Report 🕞 Reopen 💽 Set Due Date 🖲							
Report Number	Report Name	AlertiCase ID	Created Date	Created By	Due Date	Status	Regulatory Report	Zip File
		Alerticase to						
2073	test_1	1	17-10-2014	rwanalyst	⊖ 24-10-2014	Open	88	El
2160	CA200108-10172014113214	CA200108	17-10-2014	FCCM Supervisor	⊕ 24.10.2014	Open	83	10 U
2141	CA3800102-10172014112934	CA3800102	17-10-2014	FCCM Supervisor	-	Submitted	83	11

Figure 12. Advanced Search

2. Click Advanced Search on the Search toolbar.

Note: The application supports right-click options on some columns within the List header that allow users to specify sorting as well as hide or display columns.

- Ascending This option allows you to sort the selected column in ascending order.
- **Descending** This option allows you to sort the selected column in descending order.
- Clear sort This option allows you to clear the selected sort option.
- Field Chooser This option allows you to hide or display columns within the current list as well as modify the width of the columns. Click **OK** on Field Chooser to save the selected settings for the current session or click **Save** will save the selected settings for future logins.
- 3. Enter the search components to filter the reports.

The following table provides the description of the search components that display in the Search bar:

Table 7. Components of RR Search Bar

Criteria	Description	Search Components of Simple and Advanced Search
Report Number	Enter the Report Number in the text field to search for details of the exact report. You can also search for multiple Report Numbers by entering a string of comma-separated values in this field. This field is not a wildcard search. You can enter a maximum of 255 characters in this field.	Simple Search and Advanced Search
Report Name	Enter the report name to display the list of reports with name as specified in the search criteria. This field supports a wildcard search. You can use the% and _ as wildcard indicators. You can enter a maximum of 50 characters in this field.	Simple Search and Advanced Search

Table 7. Components of RR Search Bar

Criteria	Description	Search Components of Simple and Advanced Search
Report Status	Select the report status from the drop-down list to display reports in the selected status.	Simple Search and Advanced Search
	Following are the options available for the Report status drop-down list: • Select All	
	Open	
	Requested for Approval	
	Approved	
	Rework	
	Submitted	
	Cancelled	
	Reopened	
	Note: This field allows searching of reports with multiple options selected.	
Submission Type	Enter the Submission Type from the drop-down list. The options available are:	Simple Search and Advanced Search
	• Add	
	• Edit	
	• Delete	
Total STR Amount (Php) >=	Enter the value of the Total Amount reported in the STR. This amount is reported in the Base Currency.	Simple Search and Advanced Search
Total STR Amount (Php) <=	Enter the value of the Total Amount reported in the STR. This amount is reported in the Base Currency. If you entera value in the "Total STR Amount (Php) >=" field which is less than the value in the field "Total STR Amount (Php) <=" then the system should display error message PH_STR_03	Simple Search and Advanced Search
Alert/Case ID	Enter the Alert/Case ID to display reports with the selected Alert/Case ID. You can perform a multiple Alert/Case IDs search by entering a string of comma-separated values in this field. This search is case-sensitive. You can enter a maximum of 255 characters in this field.	Simple Search and Advanced Search
	Note: Alert/Case ID is the identifier that has triggered the creation of report in Regulatory Reporting application.	
Subject of Suspicion	Select the radio button, ID or Name to indicate if you want the search criteria to be as per the cusotmer ID or as per the Customer Name. if you select"ID", then the system will search for Subject ID(Customer ID for the customers marked as Subject) ilf you select " Name ", then the system will search for Customer Name marked as Subject.	Simple Search and Advanced Search

Table 7. Components of RR Search Bar

		Search Components of Simple			
Criteria Account Holder	Description Select the radio button, ID or Name to indicate if you want the	and Advanced Search Simple Search and Advanced			
	search criteria to be as per the cusotmer ID or as per the Customer Name. If you select "ID", then the system will search for Account Holder ID(Customer ID for the customers marked as Account Holders) If you select " Name ", then the system will search for Customer	Search			
Due Deter	Name marked as Account Holders.				
Due Date>=	Select the due date from the calendar to display reportsSimple Search and Advancedhaving a due date greaterSearchthan or equal to the specified date.Search				
Due Date<=	Select the due date from the calendar to display reports having a due date lesser than or equal to the specified date.	Simple Search and Advanced Search			
	 Note: If there is a value provided for Due Date>= and if there is no value provided for Due Date<=, then Due Date<= is the current system date. Validations: While performing a range search, if you enter a value in 'Due date <=' less than 'Due date >=', the application displays the following message: <i>Please enter a 'Due Date <=' which is equal to or greater than 'Due Date >='.</i> 				
Created By	Select the user who has created the report from the drop-down list.	Simple Search and Advanced Search			
	Note: This field allows searching of reports with multiple options selected.				
Created Date >=	Select the created date from the calendar to display reports having a created date greater than or equal to the specified date.	Simple Search and Advanced Search			
	Note: You can either perform a range search using 'Created Date >=' and 'Created <=' or use them independently.				
Created Date <=	Select the created date from the calendar to display reports having a created date lesser than or equal to the specified date.	Simple Search and Advanced Search			
	Validations:				
	 While performing a range search, if you enter a value in 'Created Date <=' less than 'Created Date >=', the application displays the following message: <i>Please</i> <i>enter a 'Created Date <=' which is equal to or greater</i> <i>than 'Created Date >='.</i> 				
	 If you enter a value in created date <= greater than the system date, the application displays the following message: Please enter a 'Created Date <=' which is earlier than or equal to sysdate. 				

Criteria	Description	Search Components of Simple and Advanced Search
Branch Institution	Select the Branch either viz the Branch Name or the Branch Code by selecting the appropriate radio button. If you select " Code ", then the system will search for Branch Institution Code. If you select " Name ", then the system will search for Branch Institution Name.	Simple Search and Advanced Search.
Last Modified By	Select the user who has last modified the report from the drop-down list.	Advanced Search
	Note: This field allows searching of reports with multiple options selected with user names displayed as drop-down options.	
Last Modified Date >=	Select the last modified date from the calendar to display reports having a last modified date greater than or equal to the specified date. Note: You can either perform a range search using 'Last Modified Date >=' and 'Last Modified Date <=' or use them independently.	Advanced Search
Last Modified Date <=	Select the Last Modified Date from the calendar to display reports having a last modified date lesser than or equal to the specified date. Validations:	Advanced Search
	 While performing a range search, if you enter a value in 'Last Modified Date <=' less than 'Last Modified Date >=', the application displays the following message: Please enter a 'Last Modified Date <=' which is equal to or greater than 'Last Modified Date >='. 	
	 If you enter a value in 'Last Modified Date <=' greater than the system date, the application displays the following message: <i>Please enter a 'Last Modified Date</i> <=' which is earlier than or equal to sysdate. 	
Approved By	Select the name of the approver to search for reports approved by the selected user. Note: This field allows searching of reports with multiple options selected with user names displayed as drop-down options.	Advanced Search
Approved Date >=	Select the approved date from the calendar to display reports having an approved date greater than or equal to the specified	Advanced Search

Table 7. Components of RR Search Bar

date.

Table 7.	Components of RR Search Bar
----------	-----------------------------

Critoria	Description	Search Components of Simple
Criteria	Description	and Advanced Search
Approved Date <=	Select the approved date from the calendar to display reports having an approved date lesser than or equal to the specified date.	Advanced Search
	Validations:	
	 While performing a range search, if you enter a value in 'Approved Date <=' less than 'Approved Date >=', the application displays the following message: <i>Please</i> <i>enter a 'Approved Date <=' which is equal to or greater</i> <i>than Approved Date >=.</i> 	
	 If you enter a value in 'Approved Date <=' greater than the system date, the application displays the following message: Please enter a 'Approved Date <=' which is earlier than or equal to sysdate. 	
Submitted By	Select the name of the user from the drop-down list options to search for reports submitted by the selected user.	Advanced Search
	Note: This field allows searching of reports with multiple options selected.	
Submitted Date >=	Select the submitted date from the calendar to display reports having a submitted date greater than or equal to the specified date.	Advanced Search
Submitted Date <=	Select the submitted date from the calendar to display reports having a submitted date lesser than or equal to the specified date.	Advanced Search
	Validations:	
	 While performing a range search, if you enter a value in 'Submitted Date <=' less than 'Submitted Date >=', the application displays the following message: <i>Please</i> <i>enter a 'Submitted Date <=' which is equal to or greater</i> <i>than "Submitted Date >='.</i> 	
	 If you enter a value in 'Submitted Date <=' greater than the system date, the application displays the following message: Please enter a 'Submitted Date <=' which is earlier than or equal to sysdate. 	
Transaction Code	Select the radio button as Code or Title to indicate the serach criteria. If you select " Code ", then the system will search for Transaction Code for the transactions reported in the STR. If you select "Title", then the system will search for Title of Transaction Code for the transactions reported in the STR.	Advanced Search
Transaction Reference #	Enter the Transaction Reference Number. This field allows you to search the reports via the Transaction Reference # of the transactions reported in the STR.	Advanced Search
Confirmation Receipt #	Enter the Confirmation Receipt Number. This field allows you to search the reports using the confirmation receipt # received as acknowledgement after submitting the report to the regulator.	Advanced Search

Criteria	Description	Search Components of Simple and Advanced Search
Customer Reference	Select ID or Name from the radio button. If you select"ID", then the system searchs for Customer ID for the customers included as Involved Parties in the STR. If you select "Name", then the system searches for Customer Name included in STR as involved party.	Advanced Search
Party Account ID	Enter the Party Account ID. This field allows you to search the reports as per the account IDs of the involved parties reported in the STR.	Advanced Search
Prior Report Number	Enter the prior Report Number. This field allows you to search the reports on the basis the report number of the original report stored in the revised report.	Advanced Search

Table 7. Components of RR Search Bar

3. Click **Go**. The relevant search list is displayed.

Note: If there is no match for the entered search criteria, the application displays the following message: *No Data Found*.

Searching Reports Using Pre-defined Views

Views search helps you to quickly filter the reports based on the pre-defined search queries.

To search for reports using pre-defined views, follow these steps:

1. Navigate to Regulatory Reporting.

Regulatory Reporting									
Regulatory Reporting >> Revands 318 >> Search and List El Varway Reports Submitted in Last 3 Months • Q, Search EQ, Advanced Search								Help	
Regulatory Reports (1)									
🔯 Unwrap 🔂 Create New Report	🕞 Reopen 🎇 Set Due Date 🚳 Export t	to Excel							
💑 🔄 Report Number 🛛 Ro	beport Name	Alert/Case ID	Created Date	Created By	Due Date	Status	Regulatory Report	Zip File	
🖹 <u>2141</u> C	A3800102-10172014112934	CA3800102	17-10-2014	FCCM Supervisor	-	Submitted	2 3	D	

Figure 13. Searching Reports using Pre-defined Views

Note: By default, the Regulatory Reporting Search and List page displays all the records.

- 2. Click Views from the Search bar.
- 3. Select any of the pre-defined views from the Views drop-down list. The List page refreshes to show results matching the View criteria.

The following table explains the different types of pre-defined views available.

Views	Description
Open/ Reopened/Rework - Reports Last Modified by Me	Select Open/ Reopened - Reports Last Modified by Me from the drop-down list to display the list of reports in <i>Open</i> or <i>Reopened</i> , or <i>Rework</i> status for which the logged in user is the last modifier. Note: This option is the default view for an Analyst user.
Reports Awaiting Approval	Select Reports Awaiting Approval from the drop-down list to display the list of reports in <i>Requested for Approval</i> status. Note: This option is the default view for a Supervisor user.
Reports Overdue	Select Reports Overdue from the drop-down list to display the list of reports that have exceeded their due dates. When an STR is past its due date or when the due date is same as the system date, the STRs in the reports list are highlighted in <i>Red</i> color.
Reports Submitted in Last 3 Months	Select Reports Submitted in Last 3 Months from the drop-down list to display the list of reports that were submitted in the last three months. Note: This option is the default view for a user logged in as a Reviewer.
All Views saved by user	Select any of the views that you have created and saved using Save as View to display the reports as per the view selected. For more information, refer to Saving Views.

Table 8. Pre-defined Views

Saving Views

The Save as View action allows you to save the search criteria as a view. The saved views will be available in the **Views** drop-down list.

To save a view, follow these steps:

- 1. Navigate to the Search and List page and click **Advanced Search**.
- 2. Enter the search criteria you want to save as view.
- 3. Click Save as View. The Save as View window is displayed.

View Name*	
View Details	

Figure 14. Save As View Window

- 4. Enter the view name and view details. The View details box in the *Save as View* window allows a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in this box, the following message is displayed: *Number of characters exceeded*.
- 5. Click Save. The following message is displayed: Add Operation Successful.
- 6. Click **OK**. The view is saved and is displayed in the **Views** drop-down list.

The saved view is available only to the user creating the view and will not be available to any other users.

Submitting an STR for Approval

This process involves the following steps:

- Entering Report Details
- Taking Action on Reports

Entering Report Details

The Report Details page allows users mapped to the role of Analyst and Supervisor to enter or update report information depending upon the report status. For more information on various statuses in which an Analyst, Auditor, and Supervisor user can edit the report details, refer to *Table 4*.

Click the report name in the RR Search and List page to navigate to the Report Details page.

The Report Details page allows you to manage following sections:

- Report Context
- Managing Report Information
- Managing Documents
- Viewing Audit

Report Context

The Report Context section in the Regulatory Reporting (RR) Details page displays information about the report and is non-editable. It contains minimize and maximize buttons that allow you to expand and collapse the details in the Report Context. By default, the report context container is minimized.

			7 Help
Request For Approval 🍇 Cancel Filing 🔯 Set Due Date	Add Comments 🛃 View Report		
Report Context			
 Report Name CA200108-1017201411321 Alert/Case ID CA200108 Created By FCCM Supervisor Created Date 17-10-2014113214 Jurisdiction AREA 	Last Modified By Last Modified Date	Report Status Report Status reanalyst Report Want 17.10.2014 18.00530 Approved II 24.10.2014 Approved II	ber 2160 vd By -

Figure 15. Report Context

The report context includes the following information:

- Report Name
- Report Status
- Alert/Case ID
- Report Number
- Created By
- Due Date
- Last Modified By
- Approved By
- Created Date
- Last Modified Date

- Approved Date
- Jurisdiction

Managing Report Information

This tab refers to the **Report Information** section in final STR.

Apport internation	- Costanienta - Autor									
Customer Details								Save	Validate	I 🐊 Rese
	Customer Names* 2	SHERLOCK B								
	Customer Account Numbers* 2	ACANNTYSWTHCU-002, ACANIN	ITYSWTHCU-001							1
Report Summary										1
	Basis for Suspicion*									
	Action Taken*									1
Involved Transactions	(2) 🔝 Umwrap 🛅 Add 🥥 Remove	I 🚱 Validate								1
A Record Number	Transaction Number Transaction Date	and Time Transaction Type	Transaction Value	Originating Account Number	Originating Party Name	Beneficiary Account Number	Deneficiary Party Name			
E 1	BOANNTYSWTHC (m) 10-12-2009	Back Office	RWF 30000	OFACANINTYSWTHCU-001	-	ACANNTYSWTHCU-002	SHERLOCK			
2	BOANNTYSWTHC IM 10-12-2009	Back Office	RWF 30000	ACANNTYSWTHCU-001	SHERLOCK	OFACANNTYSWTHCU-001	-			

Figure 16. Report Information Tab

The Report Information tab is the default tab selected when you navigate to the Report Details page. This tab includes the following sections:

Transaction Details

This section shows the details of the transation reported for suspicious activity.

The Transaction Detail has the following options:

- Adding Transactions.
- Editing Transactions.
- Removing Transactions.
- Validating Transactions.

The transaction grid lists all transaction that is recovered from Alerts or Cases. The system displays five transaction records in a single page in the grid.

Adding Transactions:

Click Add in the Transactions grid. The Transaction Details window is displayed.



Figure 17. Transaction Grid

The following table explains the fields in the TransactionDetails section once a Transaction is added..

Fields	Description
Transaction Date	Select the date of the transaction from caldender look-up in DD-MM-YYYY format.
Branch Code	Click the Lookup to search Branch Code through Code and Name
Tranasction Code	Click the Lookup to search Transaction Code through Code and Title.
Transaction Reference Number	Enter the Transaction Reference Number. Maximum length allowed is 20.
Account #	Select the account number from the drop-down list. When you have selected a single Account Holder, the account of that party will be displayed in the drop-down list. If you have select multiple account holders, then the drop-down will list all the account holders and you need to select one from the list.
Old Account #	Enter the old account number in this field. The maxmimum number allowed is 40.
Transaction Amount (Php)	Enter the transaction amount involved during the transaction.
Transaction Amount (FX)	Select the currency from the drop-down list.

Table 9. Transaction Details

Fields	Description
Nature/Purpose of Transaction	Enter the nature and purpose of the transaction. Maximum charecters allowed in this field is 30.
Reason for Suspicion	Select the reason for suspicion from the drop-down list.
Copy for all Transactions	Check this box if you want the reason of suspicion to be copied to all transactions currently associated to the current report.
If Reason of Suspicion is SI6, please specify	Enter the details if the Reason of Suspicion is S1. The maximum charecters allowed in this field is 800.
Narrative	Enter the narrative describing the transaction.

Table 9. Transaction Details

Editing Transactions

To Edit a Transaction, follow these steps:

- 1. Navigate to the Report Details page.
- 2. Select the check-box of the transaction record in the Transactions grid you want to edit and click Edit.
- 3. The Transaction Details window is displayed below the Transaction grid, where you can edit the required information.
- 4. Click Save. The following message is displayed: Update Operation Successful.
- 5. Click OK. The selected transaction is updated.

Removing Transactions

To remove a transaction follow these steps:

- 1. Navigate to the **Report Details** page.
- 2. Select a record in the Involved Transactions grid and click **Remove**. The following message is displayed: Are you sure you want to Remove this record?
- 3. Click OK. The following message is displayed: Record Removed successfully.
- 4. Click **OK**. The transaction is removed from the Transaction grid.

Validating Transactions

If you click on **Validation**, the system validates if all the mandetory fields have been filled by you or not, else the system displays an error message.

Details of Correspondent Bank (If applicable)

The following table explains the fields for the Correspondent Bank:

Table 10. Details of Correspondent Bank

Field	Description
Name	Enter the name of the Correspondene Bank.
Country	Select the country from the drop-down list.

Table 10. Details of Correspondent Bank

Field	Description
Address	Enter the address of the Correspondent Bank.
District/Town/ City	Enter the district, town or the city of the Correspondent Bank.
Province/Cou ntry Code/ZIP	Enter the zip or pin code.

Securities Transaction Details (If applicable)

The following table explains the fields for the Securities Transaction Bank:

Table 11. Details of Securities Transactions

Field	Description
Inception/Eff ectivity Date?	Select the transaction effective date in DD-MM-YYYY format from the calender look-up.
Maturity Date/Expiry Date?	Select the date of maturity or expiary in DD-MM-YYYY format from the calender look-up.
Number of Shares/Units	Enter the number of units or shares in this field.
Amount of Claim/ Dividend	Enter the amount of claim.
Net Assest Value	Enter the Net Assest value.

Involved Parties

The involved party grid lists all the Involved parties of the selected transaction when the user selects a transaction in the transaction grid. The system display five involved party records at single page in the involved party grid. The Involved Party section has the following options:

- Adding an Involved Party.
- Editing an Involved Party.
- Removing an Involved Party.
- Validating

Adding an Involved Party To add an Involded Party follow these steps: 1. Click Add in the Involved Party grid. TheInvolved Party Details window is displayed.

images to be added soon

Figure 18. Involded Party Grid

The following table explains the fields in the Involved Party grid:

Table 12. Involved Party Grid

Field	Description					
STR Role	Select the STR Role from the drop-down list. The following is the list of the party types:					
	• Account Holder					
	• Beneficiary					
	• Counterparty					
	Other Participants					
	• Transactor					
Transaction Role	The transaction role is displayed in this field. This is a non-editable field.					
Subject of Suspicion?	Select Yes or No from the radio button. If the value selected is Yes , then the Involved Party is marked as Subject of Suspicion. If the value selected is No , then the Involved Party is not marked as Subject of Suspicion.					
Account#	Enter the account number of the Involved Party.					

Table 12. Involved Party Grid

Field	Description			
Customer Reference#	Enter the customer reference number for the Involved Party.			
Customer Type	Select Corporation or Individual from the radio button. If the value is selected as Corporation, then the Involved party is treated as corporation. If the value is selected as Individual, then the Involved Party is treated as Individual.			
Corporation Name	This field is enabled only when you select the customer type as Corporation . Enter the name of the Corporation.			
First Name	This field is enabled donly when the Customer Type selected is Individual. Enter the First Name of the customer.			
Middle Name	This field is enabled donly when the Customer Type selected is Individual. Enter the Middle Name of the customer.			
Last Name	This field is enabled donly when the Customer Type selected is Individual. Enter the Last Name of the customer.			
Address	Enter the address of the Customer.			
District/Town/City	Enter the District, Town or City for the Customer.			
Province/Country Code/ZIP	Enter the zip code for the Customer.			
Nationality	Select the Nationality of the customer from the drop-down list.			
Place of Birth/Registration	Enter the place of birth (individual) or place of registration (corporation) for the customer.			
Birthdate/Registr ation Date?	Enter the date of birth of the individual or the date of registration for the corporation.			
Identification Type	Select the identification type from the drop-down list.			
Identification#	Enter the Identification Number for the customer.			
Telephone#	Enter the telephone number for the customer.			
Nature of Business	Enter the Nature of Business for the customer.			

Editing an Involved Party

To Edit an Involved Party details, follow these steps:

- 1. Navigate to the **Report Details** page.
- 2. Select the check-box of the Involved Party record in the grid and click Edit.
- 3. The Involved Party Details window is displayed below the grid, where you can edit the required information.
- 4. Click Save. The following message is displayed: Update Operation Successful.

5. Click **OK**. The selected Involved Party details is updated.

Removing Involved Party

To remove an Involved Party follow these steps:

- 1. Navigate to the **Report Details** page.
- 2. Select a record in the Involved Party grid and click **Remove**. The following message is displayed: *Are you sure you want to Remove this record?*
- 3. Click OK. The following message is displayed: Record Removed successfully.
- 4. Click **OK**. The record is removed from the Involved Party grid.

Validating Transations

If you click on Validation, the system validates if all the mandetory fields have been filled by you or not, else the system displays an error message.

Managing Documents

The Documents tab allows you to attach and remove documents related to an STR. While filing the STR with the regulatory authorities, you can also send additional documents. Sending the documents to the Regulator is the responsibility of the user and is out of scope of the application.

Users mapped to the role of an Analyst and Supervisor can attach and delete documents in various statuses except when the report is in *View Only* mode. For more information on various statuses in which an Analyst, Auditor, and Supervisor user can edit the report details, refer to *Table 4*.

To attach a document, follow these steps:

- 1. Navigate to the Report Details page.
- 2. Click Documents. The Documents section is displayed.
- 3. Click Add. The Add Document window is displayed.

Description	
Type of Document If Others, Specify ?	▼ Enable if other is selected
Document Date	
Sending Channel	
Logical File Name	
Choose a file*	Browse 🕒 Attach File

Figure 19. Add Document Window

4. The following table explains the fields in the Document tab.

Table 13. Add Document Fields description

Fields	Description				
Description	Enter a brief description about the document attached.				
Document Date	Enter the relevant Transaction date of the document being attached.				
Logical File Name	Enter a logical file name for the document. Note: If there is no logical name entered, then the document name will be considered as the Logical File Name.				
Choose a File	Browse the file on your machine and upload the file				

- 5. Click Attach File. The following message is displayed: Add Operation Successful
- 6. Click OK. The file is attached and you are navigated back to the Add Document pop-up window.

You can click Close to navigate back the Document tab or can attach additional documents.

Editing the Document Details

All the fields in the document grid are in editable mode. To edit the fields, follow these steps:

- 1. Navigate to the Report Details page.
- 2. Click the **Documents** tab.

The list of added documents associated with the report are displayed in the Documents grid.

3. Select the check box at the beginning of an added document row or click anywhere in the row.

The document record changes into an editable mode.

- 4. Edit the required field.
- 5. Click Save. The following message is displayed: Update Operation Successful.
- 6. Click OK. The document is updated with the latest changes.

Removing Documents

The Document tab allows you to remove the documents attached to a report.

To remove the documents attached, follow these steps:

- 1. Navigate to the Report Details page.
- 2. Click the **Documents** tab.

The list of documents associated to the reports is displayed in the Documents grid.

- 3. Select the check box of the document you want to delete.
- 4. Click Remove. The following message is displayed: Are you sure you want to remove this record (s)?
- 5. Click OK. The following message is displayed: Record Removed Successfully.
- 6. Click **OK**. The document is removed from the Documents grid.

Viewing Audit

The Audit tab displays actions taken on the report.

Report Information	Documents	Audit		
Actions (2) 💹 Unv	wrap 選 Export	to Excel		
Bate Date	A	ction By	Action	Comments
17-10-2014 18:05:3	0 N	vanalyst	Added New Document - RR252_C2.txt	-
17-10-2014 11:32:1	5 F	CCM Supervisor	Created From Alert/Case	

Figure 20. Audit Tab

The Audit tab displays the Actions grid

The Actions grid displays all the actions taken on the regulatory report. This grid displays the following fields.

Table 14.	Actions Grid	Field Descriptions
-----------	--------------	--------------------

Fields	Description			
Date	Displays the date on which the action occurred.			
Action By	Displays the name of the user who performed the action.			
Action	Displays a short description of the action.OFSRR captures the following actions in the Audit tab:Created From Alert/Case			
	Created Manually			
	Modified Report Information			
	Added New Document			
	Modified Document			
	Removed Document			
Comments	Displays the comments entered by the user while performing an action.			

Taking Action on Reports

The Report Details page allows the authorized users to take the following actions on reports.

- Requesting the Report for Approval
- Approving Reports
- Reworking on Reports
- Cancel Filing of Reports
- Reopening Reports
- Submitting Reports
- Generate Revised Report

Requesting the Report for Approval

After updating the report details, they must be validated. The Report Details page allows authorized users to validate the report details and then submit the report for approval. When the user submits the report for approval, it is validated if the mandatory fields within the report are displayed. When a report is requested for approval, the status of the report changes to *Requested for Approval*.

A Supervisor can view/edit the report submitted for approval by an analyst and can either approve the report, send the reports for rework or cancel filing of the report.

For more information, refer to Table 2.

To submit a report for approval, an analyst must follow these steps:

- 1. Navigate to the Reports Details page of report in either Open, Reopen, or Rework status.
- 2. Click Request for Approval.

Figure 21. Request for Approval Window

3. Enter the comments in the Request for Approval window.

Note: The comments box in the Request for Approval window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following error message is displayed: *Number of characters exceeded.*

If you click Save, without entering the comments in the Request for Approval window, the following error message is displayed: *Mandatory fields are not entered*.

- 4. Click Save. The following message is displayed: Add Operation Successful.
- 5. Click **OK**. The Report Details page is displayed and the status of the STR changes to *Requested for Approval*. The Actions grid in the **Audit** tab tracks both the actions and the comments entered while performing the **Request for Approval** action.

Approving Reports

Authorized users can approve a report when it is in Open, Reopened, Requested for Approval, or Rework status. For more information, refer to Table 3.

To approve an STR, follow these steps:

- 1. Navigate to the Report Details page of a report in Open, Reopened, Requested for Approval, or Rework status
- 2. Click Approve.

Figure 22. Approve Reports Window

3. Enter the comments in the *Approve* window.

Note: The comments box in the *Approve* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following message is displayed: *Number of characters exceeded*.

If you click **Save**, without entering the comments in the *Approve* window, the following message is displayed: *Mandatory fields are not entered*.

4. Click Save. The following message is displayed: Update Operation Successful.

Note: The naming convention for final STR is in the format STR_Alert/Case ID_Approved Date (DD-MM-YYYY_HH24-MM-SS).doc, if the report is created from OFSFCCM. You can rename the final STR while saving.

Note: When the report is created manually, the naming convention for final STR is in the format STR_Manual_Approved Date (DD-MM-YYYY_HH24-MM-SS).doc.

5. Click OK. The Report Details page is displayed and the status of the report changes to Approved.

Note: Once the report is approved, the Regulatory Reporting application generates the final STR containing the required information that must be submitted to the regulatory authority. The Actions grid in the **Audit** tab tracks both the actions and the comments entered while performing the **Approve** action.

Reworking on Reports

A Supervisor can send reports for rework if there is incomplete or inaccurate information in the report, or for additional investigation. The Report Details page allows a Supervisor to take Rework action on reports.

If a report is sent for rework, the Analyst must rework on the report and submit again for approval. The process continues until the report is approved or cancelled.

To send a report for rework, follow these steps:

- 1. Navigate to the Report Details page.
- 2. Click Rework. The Rework window is displayed.

Figure 23. Rework Window

3. Enter the comments in the *Rework* window.

Note: The comments box in the *Rework* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following message is displayed: *Number of characters exceeded*.

If you click **Save**, without entering the comments in the *Rework* window, the following message is displayed: *Mandatory fields are not entered*.

- 4. Click Save. The following message is displayed: Update Operation Successful.
- 5. Click OK. The Report Details page is displayed and the status of the STR changes to Rework.

Note: The Actions section in the **Audit** tab tracks both the actions and the comments entered while performing the **Rework** action.

Cancel Filing of Reports

If the users determine that a report should not be filed, then they can cancel it.

The Report Details page allows authorized users to cancel the reports from being filed. For more information on users who can take cancel filing action, refer to *Table 2*.

Once the report is cancelled, you cannot edit the report details and the report changes into View Only mode.

Note: A cancelled report can be reopened by authorized users.

To cancel the filing of a report, follow these steps:

- 1. Navigate to the Report Details page.
- 2. Click Cancel Filing. The Cancel Filing window is displayed.

Figure 24. Cancel Filing Window

3. Enter the comments in the Cancel Filing window.

Note: The comments box in the *Cancel Filing* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following message is displayed: *Number of characters exceeded*.

If you click **Save** without entering the comments in the *Cancel Filing* window, the following message is displayed: *Mandatory fields are not entered*.

- 4. Click Save. The following message is displayed: Update Operation Successful.
- 5. Click **OK**. The Report Details page is displayed and the status of the STR changes to *Cancelled*. The due date of the report is deleted on taking cancelled action

Note: The Actions section in the Audit tab tracks both the actions and the comments entered while performing the Cancel action.

Reopening Reports

The Search and List page and the Report Details page allows authorized users to initiate reopen action on a report. For more information, refer to *Table 2*.

To reopen a report from Report Details page, follow these steps:

1. Navigate to the Report Details page of a report in *Cancelled* status.

2. Click Reopen. The Reopen Reports window is displayed.

Figure 25. Reopen Reports Window from Report Details Page

3. Set the due date and enter the comments in the *Reopen* window. If you set the Due Date Required Flag attribute to **Y**, you must enter a due date. If you set the Due Date Required Flag attribute to **N**, you can optionally enter a due date.

Note: The comments box in the *Reopen* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following message is displayed: *Number of characters exceeded*.

If you click **Save** without entering the comments in the *Reopen* window, the following error message is displayed: *Mandatory fields are not entered*.

- 4. Click Save. The following message is displayed: Update Operation Successful.
- 5. Click **OK**. The Report Details page is displayed and the status of the report changes to *Reopened*.

Note: The Actions section in the Audit tab tracks both the **Actions** and the **Comments** entered while performing the Reopen action.

To reopen a report from RR Search and List page, follow these steps:

- 1. Navigate to the RR Search and List page.
- 2. Select the check box of the report(s) you want to reopen.

Note: You can select multiple reports from the search and list page and collectively reopen them. If you try to perform reopen action on reports other than in *Cancelled/Submitted* status, the application displays the following message: *Some reports are not in Cancelled or Submitted state*. Reopen action can only be taken on Cancelled or Submitted reports. Please deselect those reports and try again.

3. Click Reopen. The Reopen Reports window is displayed.

🔏 Reopen Reports - Windows Internet Explorer				
□ Reopen (1)		Updated By	rwanalyst	
E Reopen (1)				
Report Name	Due Date			Comments*
Suspicious activity			📰 💈	>
		Save	Clear	Close

Figure 26. Reopen Reports Window from Search and List Page

4. Set the due date and enter the comments in the Reopen window.

Note: The comments box in the *Reopen* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following message is displayed: *Number of characters exceeded*.

If you click **Save** without entering the comments in the Reopen report window, the following error message is displayed: *Mandatory fields are not entered*.

- 5. Click Save. The following message is displayed: Update Operation Successful.
- 6. Click OK. The RR Search and List page is displayed and the status of the report changes to Reopen.

Note: If you try to reopen reports other than in *Cancelled* or *Submitted* status, the application displays the following message: Some reports are not in Cancelled or Submitted state. Reopen action can only be taken on Cancelled or Submitted reports. Please deselect those reports and try again.

Submitting Reports

For tracking and reporting purposes, the application allows you to mark the reports that are filed with the regulatory authorities as Submitted once the report has been sent to the regulatory authorities, or whenever is defined as appropriate per your institution's business practices.

Authorized users can mark the reports submitted to the regulatory authorities as Submitted. This action can only be performed when the report is in *Approved* status.

If you try to submit submitted action on reports that are not in *Approved* status, the application displays the following message: *Submitted action can only be taken on Approved reports*.

The Report Details page and RR Search and List page allows the Supervisor to submit approved reports.

To submit a report from the Report Details page, follow these steps:

1. Navigate to the Report Details page of a report in *Approved* status.

2. Click Submit. The Submit Reports Window is displayed ...

Figure 27. Submit Reports Window from Report Details Page

3. Enter the comments in the *Submit Reports* window.

Note: The comments box in the *Submit Reports* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following message is displayed: *Number of characters exceeded*.

If you click **Save** without entering the comments in the Mark as Submitted window, the following error message is displayed: *Mandatory fields are not entered*.

- 4. Click Save. The following message is displayed: Update Operation Successful.
- 5. Click **OK**. The Report Details page is displayed and the status of the report changes to *Submitted*..

Note: The Actions section in the Audit tab tracks both the actions and the comments entered while performing the Submitted action.

To submit a report from RR Search and List page, follow these steps:

- 1. Navigate to the RR Search and List page.
- 2. Select the check box of the report(s) you want to submit.

Note: You can select multiple reports from the search and list page and collectively mark them as submitted.

3. Click **Submit**. The *Submit* Reports Window is displayed.

Submit Reports - Windows Internet Explorer	
	Updated By RWSUPERVISOR
E Submitted (1)	
Report Name	Comments
Suspicious Activity	
	Save Clear Close

Figure 28. Submit Reports Windows from Search and List Page

4. Enter the comments in the Submit Reports window.

- 5. Click Save. The following message is displayed: Update Operation Successful.
- 6. Click OK. The RR Search and List page is displayed.

Note: The Actions grid in the **Audit** tab tracks both the actions and the comments entered while performing the **Submitted** action.

Generate Revised Report

If the submitted report is rejected due to any error from the authorities, then you can generate a revised report.

To generate a revised report, follow these steps:

1. Click **Generate Revised Report** option from the Report Details screen. The "Generate Revised Report" action pop-up window is displayed.

images to be added soon

Figure 29. Generate Revised Report Window

- 2. Select the Submission Type from the drop-down list. The options are: Edit , Delete.
- 3. Enter the comments in the Generate Revised Report window.
- 4. Click Save to save the data.

The newly created report has the information same as that of original report. The newly created report will record the originating report as the Prior Report Number.

Note: Newly Created Deleted Report should be non-Editable. Newly Created Reports of both types (Edit or Delete) would be created in "Open Status" and will follow normal workflow as other reports.

Validations for Revised Report

When you selec the Submission Type from the drop-dowbn list, the system would check the audit entry dependent on the Submission Type selected.

- a. If system does not find any Generate Revised Report entry, then it would directly displaye the Generate Revised Report window to create a revised report.
- b. If system finds a Generate Revised Report entry in the audit, then it would display the warning message to indicate that the submission type of revised report was created.

If you select **OK**, then the system would show generate revised report popup and a new report would be created. The system will generate Message PH_STR_02, indicating the report creation successfully.

If the user selects **Cancel**, then the system would close the message popup and the user would remain on the current report with no changes made.

Adding Comments to an STR

The Report Details page allows users mapped to the role of Analyst, Auditor, and Supervisor to add comments to a report. You can add comments to a report in any status.

To add comments to a report, follow these steps:

- 1. Navigate to the Report Details page of a report.
- 2. Click Add Comments. The Add Comments window is displayed.

Figure 30. Add Comments Window

3. Enter the comments in the *Add Comments* window.

The comments box in the *Add Comments* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following error message is displayed: *Number of characters exceeded*.

If you click **Save**, without entering the comments in the *Add Comments* window, the following error message is displayed: *Mandatory fields are not entered*.

- 4. Click Save. The following message is displayed: Update Operation Successful.
- 5. Click **OK**. The *Add Comments* window closes and displays the Report Details page.

Note: The Actions grid in the Audit tab tracks both the actions and the comments entered while performing the **Add Comments** action.

Setting Due Date of an STR

Analyst and Supervisor users can set a due date or modify an existing due date of a STR.

Note: The Set Due Date action is available in the Regulatory Reporting application only when you set the Edit Due Date Flag attribute to Y in the *Application Parameters* table.

The following table explains the various statuses where the Analyst and Supervisor users can perform the Set Due Date action:

Table 15.	Statuses where	Analyst and Supervis	or can perform S	Set Due Date action
-----------	----------------	----------------------	------------------	---------------------

		Roles	
Menus	Analyst	Supervisor	
Open	Х	Х	
Reopened	Х	Х	
Requested for Approval	Х	Х	
Rework	Х	X	
Approved	Х	x	

Note: A auditor user can only view the Due Date but cannot set or edit it.

To set the due date of a report from the Report Details page, follow these steps:

- 1. Navigate to the Report Details page of a report.
- 2. Click Set Due Date. The Set Due Date window is displayed.

Figure 31. Set Due Date Window

3. To set a due date, select a date from the calender icon.

Note: This field is a mandatory field.

4. Enter the comments in the Set Due Date window.

Note: The comments box in the *Set Due Date* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following message is displayed: *Number of characters exceeded*.

If you click **Save** without entering the Set Due Date and Comments, in the *Set Due Date* window, the following error message is displayed: *Mandatory fields are not entered*.

- 5. Click Save. The following message is displayed: Update Operation Successful.
- 6. Click OK. The Report Details page is displayed.

Note: The Actions section in the Audit tab tracks both the actions and the comments entered while performing the Set Due Date action.

To set the due date of an STR from the RR Search and List page, follow these steps:

- 1. Navigate to the RR Search and List page.
- 2. Select the check-box of the report you want to set a due date for.
- 3. Click **Set Due Date** in the Action bar. The Set Due Date window is displayed.

Note: If the selected report already has a due date set, then the existing due date can be edited. While setting a due date if you include reports that are in Submitted or Cancelled status, the following warning message is displayed: *Some of the reports are in Submitted or Cancelled state. Due date cannot be set on these reports. Please deselect those reports and try again.*

4. To set a due date, select a date from the calender icon.

Note: This field is a mandatory field.

5. Enter the comments in the Set Due Date window.

Note: The comments box in the *Set Due Date* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following message is displayed: *Number of characters exceeded*.

If you click **Save** without entering the Set Due Date and Comments, in the *Set Due Date* window, the following error message is displayed: *Mandatory fields are not entered*.

- 6. Click Save. The following message is displayed: Update Operation Successful.
- 7. Click **OK**. The RR Search and List page is displayed.

Note: The Actions section in the Audit tab tracks both the actions and the comments entered while performing the Set Due Date action.

Exporting the Report Details to Excel

The RR Search and List page allows you to export the report list into an Excel template. To export the report details into an Excel template, follow these steps:

- 1. Navigate to the RR Search and List page.
- 2. Click Export to Excel. The Export Properties Window is displayed.



All the reports in the RR Search and List page are exported into an Excel template. You cannot export individual reports into Excel.

- 3. Set Document Type as Excel and select Form Data/Grid Data as Grid Data.
- 4. Click **Export** in the Export Properties dialog box.

When processing is complete, the data is displayed in an Internet Explorer window with a dialog box.

- 5. Click Save from the dialog box. The Save As dialog box is displayed.
- 6. Select a directory location where you want to save the file.
- 7. Enter a new name in the File Name field or the application automatically generates a name for the file to accept.
- 8. Click Save.

The application saves your file to the specified location.

Note: Open the file in Microsoft Excel to edit as needed.

