Oracle Financial Services
Compliance Regulatory Reporting
Uganda Suspicious Transaction Report
User Guide

Release 8.0.5.0.0 October 2017





## Oracle Financial Services Compliance Regulatory Reporting Uganda Suspicious Transaction Report

Release 8.0.5.0.0 October 2017

Document Control Number: 9MN11-2.5.2-01-05 Document Number: UG-14-RR-005-2.5.2-01

Document Number: UG-14-RR-005-2.5.2-01 First Edition (April 2017)

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## Contents

List of Tables.		V
List of Figures	·	vii
About This Gu	ıide	ix
Who Should Use th	nis Guide	ix
How this Guide is	Organized	X
Where to Find Mor	re Information	X
Conventions Used	in this Guide	X
CHAPTER 1	About Compliance Regulatory Reporting	1
Introduction to Co	mpliance Regulatory Reporting	1
	ncial Services Compliance Regulatory Reporting Application	
CHAPTER 2	Getting Started	3
User Roles		3
	pliance Regulatory Reporting	
00 0	nce Regulatory Reporting from OFSFCCM	
CHAPTER 3	Managing Compliance Regulatory Reporting	9
Compliance Regula	itory Reporting Workflow	10
0	From OFSFCCM	
	g STR on an Alert	
	g STR on a Caseknowledgement to OFSFCCM from Compliance Regulatory Reporting	
0	v STR from OFSCRR	
· ·		
0	orts Using SimpleSearch	
0 1	orts Using Advanced Search	
0 1	orts Using Pre-defined Views	
Compliance Re	egulatory Reports List	28
Saving Views		29
Submitting an STR	for Approval	30
0 1	rt Details	
1	text	
Managing R	Report Information	31

### Contents

Report Details	32
Information on Reporting Entity/Person	32
Particulars of the Money Laundering Officer (MLCO)	33
Address of Reporting Entity	
Managing Suspicious Activity Information	
Information on Suspicion	34
Adding Reported Person Details	
Identification Document Details	
Goods and Services	
Adding new Goods and Services Details	
Managing Reason/Description of Suspicious Activity	
Reported Activity Information	
Managing Account Information	
Supporting Transactions from Alert or Case	
Source/Destination Account of Funds	
Account Details	
Account Owner (If Business Entity)	
Director/Owner Details	
Managing Documents	
Editing the Document Details	
Removing Documents	
Viewing Audit	
Taking Action on Reports	48
Requesting the Report for Approval	
Approving Reports	49
Reworking on Reports	50
Cancel Filing of Reports	50
Reopening Reports	51
Submitting Reports	53
Generating Revised Reports	55
Adding Comments to an STR	56
Setting Due Date of an STR	
Exporting the Report Details to Excel	

## List of Tables

Table 1.	Conventions Used in this Guide	Xi
Table 2.	User Access	3
Table 3.	Action that can be performed in various statuses	11
Table 4.	Statuses in which Reports are editable by users	12
Table 5.	Statuses in which Reports are viewed by users	12
Table 6.	Creating New Report	17
Table 7.	Components of RR Search Bar	22
Table 8.	Report Details	32
Table 9.	Information on Reporting Entity/Person	32
Table 10.	Particulars of the Money Laundering Officer (MLCO)	33
Table 11.	Address of Reporting Entity	33
Table 12.	Reported Person Details	35
Table 13.	Identification Document Details	36
	Goods and Services Details	
Table 15.	Reported Activity Information Details	38
Table 16.	Supporting Transactions from Alert or Case Details	39
Table 17.	Account Details	41
Table 18.	Account Owner Details	42
Table 19.	Director/Owner Details	43
Table 20.	Signatory Details	44
Table 21.	Add Document Fields description	45
Table 22.	Actions Grid Field Descriptions	47
Table 23.	Statuses where Analyst and Supervisor can perform Set Due Date action	57

List of Tables		

# List of Figures

Figure 1. OFSAAI Login Page	5
Figure 2. OFSAAI Home Page	6
Figure 3. RR Search And List Page in OFSFCCM	6
Figure 4. Compliance Regulatory Reporting workflow for Analyst and Supervisor	10
Figure 5. Alerts Search and List Page	13
Figure 6. Alerts Advanced Search	14
Figure 7. Monitoring Actions Window	14
Figure 8. Cases AML/Fraud Search and List Page	15
Figure 9. Investigation Actions Window	15
Figure 10. Create New Report	17
Figure 11. Searching Reports using Simple Search	19
Figure 12. Advanced Search	21
Figure 13. Searching Reports using Pre-defined Views	27
Figure 14. Save As View Window	29
Figure 15. Report Context	30
Figure 16. Report Information Tab	31
Figure 17. Add Document Window	45
Figure 18. Audit Tab	46
Figure 19. Request for Approval Window	48
Figure 20. Approve Reports Window	49
Figure 21. Rework Window	50
Figure 22. Cancel Filing Window	51
Figure 23. Reopen Reports Window from Report Details Page	52
Figure 24. Reopen Reports Window from Search and List Page	53
Figure 25. Submit Reports Window from Report Details Page	54
Figure 26. Submit Reports Windows from Search and List Page	
Figure 27. Generate Revised Reports Window	
Figure 28. Add Comments Window	56
Figure 29. Set Due Date Window	57
Figure 30. Export Properties Window	59

List of Figures		

## About This Guide

The Oracle Financial Services Compliance Regulatory Reporting User Guide explains the concepts behind the Oracle Financial Services Compliance Regulatory Reporting application and provides step-by-step instructions for navigating through the application.

This chapter discusses the following topics:

- Who Should Use this Guide
- How this Guide is Organized
- Where to Find More Information
- Conventions Used in this Guide

#### Who Should Use this Guide

The Oracle Financial Services Compliance Regulatory Reporting User Guide is designed for use by various users. Their roles and responsibilities, as they operate within the Oracle Financial Services Compliance Regulatory Reporting application, include the following:

- Analyst: This user can access Regulatory Reports, create new reports, edit/view report details, add comments to the report, request for approval, cancel filing of reports from *Open* and *Reopen* status, reopen cancelled reports, and also view/save the final report.
- Supervisor: This user can access Regulatory Reports, create new reports, edit and view report details, add
  comments to the report. This user can also take actions on the reports such as approve, rework, and cancel
  filing of reports. This user can also submit the reports.
- Auditor: This user can view and add comments to the report.
- **RR Admin**: This user is responsible for handling various configurations required to support the report workflow.

## How this Guide is Organized

The Oracle Financial Services Compliance Regulatory Reporting User Guide includes the following topics:

- Chapter 1, *About Compliance Regulatory Reporting*, provides an overview of the Oracle Financial Services Compliance Regulatory Reporting application.
- Chapter 2, Getting Started, explains the steps to login to the Oracle Financial Services Compliance Regulatory
  Reporting application and provides a brief overview of the various users and their roles in the Compliance
  Regulatory Reporting application.
- Chapter 3, Managing Compliance Regulatory Reporting, explains the workflow of regulatory reports.

## Where to Find More Information

For additional information about the Oracle Financial Services Compliance Regulatory Reporting, refer to the following documents:

- Oracle Financial Services Compliance Regulatory Reporting Data Model Reference Guide: This guide explains the structure of the entities in the RR data model and provides in-depth information on managing the data in the Compliance Regulatory Reporting application.
- Oracle Financial Services Compliance Regulatory Reporting Webservice Guide: This guide explains how and in what
  format the source business data is provided to the Compliance Regulatory Reporting application through a
  web service for the report type.
- Oracle Financial Services Compliance Regulatory Reporting Installation Guide: This guide provides step-by-step
  instructions for installing the Oracle Financial Services Compliance Regulatory Reporting application on an
  existing Oracle Financial Services Behavior Detection Framework hosted in Windows environment.
- Oracle Financial Services Compliance Regulatory Reporting Release Notes: This guide provides details about the
  enhancements made to the features in the Oracle Financial Services Compliance Regulatory Reporting
  application.
- Oracle Financial Services Compliance Regulatory Reporting Uganda Administration Guide: This guide describes comprehensive activities to be done by the Administrator in the Oracle Financial Services Compliance Regulatory Reporting application. This guide details the Compliance Regulatory Reporting application and provides information about configuring and maintaining users and static data.

To find additional information about how Oracle Financial Services solves real business problems, see our website at www.oracle.com/financialservices.

## Conventions Used in this Guide

Table 1 lists the conventions used in this guide.

Table 1. Conventions Used in this Guide

Convention	Meaning
Italics	Names of books, chapters, and sections as references
	● Emphasis
Bold	<ul> <li>Object of an action (menu names, field names, options, button names) in a step-by-step procedure</li> </ul>
	<ul> <li>Commands typed at a prompt</li> </ul>
	User input
Monospace	Directories and subdirectories
	File names and extensions
	<ul> <li>Process names</li> </ul>
	<ul> <li>Code sample, including keywords and variables within text and as separate paragraphs, and user-defined pro- gram elements within text</li> </ul>
Asterisk	Mandatory fields in User Interface
<variable></variable>	Substitute input value

**About this Guide** 

# CHAPTER 1 About Compliance Regulatory Reporting

This chapter provides an overview of the Oracle Financial Services Compliance Regulatory Reporting application.

This chapter discusses the following topics:

- Introduction to Compliance Regulatory Reporting
- About Oracle Financial Services Compliance Regulatory Reporting Application

## Introduction to Compliance Regulatory Reporting

As a part of regulations and compliances, a Financial Services Organization must perform appropriate analysis and report any suspicious activities that may lead to fraud and money laundering to the regulatory authorities. These regulatory bodies are responsible for safeguarding financial institutions and consumers from abuse, providing transparency in the country's financial system, enhancing that country's security, and deterring and detecting criminal activity in the financial system.

Financial institutions are required to provide data regarding suspicious activities to their geographic region's regulatory authority. This data is delivered to the regulatory bodies through regulatory reports. These reports, depending on the regulatory geographic region, can be delivered in a paper format or in an electronic format.

# About Oracle Financial Services Compliance Regulatory Reporting Application

The Oracle Financial Services Compliance Regulatory Reporting (OFSCRR) application supports the management, delivery, and resolution of regulatory reports across multiple geographic regions and across multiple financial lines of business. The Compliance Regulatory Reporting application supports the generation of Suspicious Transaction Reports (STR) for various countries such as The United States of America Suspicious Activity Reports (US SAR), Nigeria (NG STR), Pakistan (PK STR), Malaysia (MY STR), Singapore (SG STR), New Zealand (NZ STR), Bahamas (BS STR), Kenya STR (KE STR), Burundi (BD STR), Rwanda (RW STR), Uganda (UG STR), and Phillipines STR (PH STR). Since there are several differences in requirements for paper-based formats versus electronic formats, between different geographic regions, and the data elements that are required on these STRs, the approach to satisfy the end goal is to provide a Compliance Regulatory Reporting framework that is configured to support paper-based and electronic formats for different geographic regions and to generate and file different types of reports.

The Compliance Regulatory Reporting application is integrated with Oracle Financial Services Financial Crime and Compliance (OFSFCCM) and allows users to **Generate UG STR** from within OFSFCCM. When a report is created in the Compliance Regulatory Reporting application through OFSFCCM, the report details are auto-populated with information from the alert or case which triggered the action to generate the draft STR. You can also manually create a new STR from OFSCRR.

Users mapped to appropriate roles can update the report information and submit the report details for approval to the Supervisor. The Supervisor can approve, rework, cancel the filing or reject the cancellation request of the report.

## About Oracle Financial Services Compliance Regulatory Reporting Application Chapter 1–About Regulatory Reporting

Once the STRs are approved, they can be submitted to the regulators. However, sending the documents to the regulator is the responsibility of the user and out of scope of the application.

For more information on the workflow of regulatory reports section, refer to *Table 2*.

## CHAPTER 2 Getting Started

This chapter explains the steps to login to the Oracle Financial Services Compliance Regulatory Reporting (OFSCRR) application and provides a brief overview of the various users and their roles in the Compliance Regulatory Reporting application.

This chapter explains the following topics:

- User Roles
- User Access
- Logging in to Compliance Regulatory Reporting
- Accessing Compliance Regulatory Reporting from OFSFCCM

## **User Roles**

The following user roles are defined in the Compliance Regulatory Reporting application:

- Analyst: This user can access Regulatory Reports, create new reports, edit/view report details, add comments to the report, request for approval, cancel filing of reports from *Open* and *Reopen* status, reopen cancelled reports, and also view/save the final report.
- Auditor: This user can view and add comments to the report.
- Supervisor: This user can access Regulatory Reports, create new reports, edit and view report details, add comments to the report. This user can also take actions on the reports such as approve, rework, and cancel filing of reports. This user can also submit the reports.
- **RR Admin**: This user is responsible for handling various configurations required to support the report workflow.

## User Access

The following table explains the tasks that can be performed by various user roles in the Compliance Regulatory Reporting application.

Table 2. User Access

Function	Analyst	Supervisor	Auditor	RR Admin
View Report	х	х	х	
Request for Approval	Х			
Approve		х		
Rework		х		
Cancel Filing from Open and Reopen status	х	х		
Cancel Filing from Requested for Approval and Approved status		х		
Add Report Comments	х	х	х	

Table 2. User Access

Function	Analyst	Supervisor	Auditor	RR Admin
View/Save Final Report	х	x	x	
Submit Approved Reports		х		
Reopen Cancelled Reports	Х	х		
View/Edit Configuration				х
Create New Report	Х	х		
Generate Revised Report	Х	х		

## Logging in to Compliance Regulatory Reporting

To access the Compliance Regulatory Reporting application, follow these steps:

- 1. Go to the **OFSAAI** Login page.
- 2. Select the **Language** for the application.
- 3. Enter your **User ID**.
- 4. Enter your **Password**.
- 5. Click **Login**. The Oracle Financial Services Analytical Applications Infrastructure page is displayed with a link to either **OFSCRR** or **OFSFCCM**.

#### Note:

- If you've installed OFSCRR without OFSFCCM, the Oracle Financial Services Analytical Applications Infrastructure page will display the **OFSCRR** link under the Home menu. Clicking **Compliance Regulatory Reporting** will navigate you to the Compliance Regulatory Reporting Search and List page.
- If you've installed OFSCRR with OFSFCCM, the Oracle Financial Services Analytical Applications Infrastructure page will display the **FCCM** link under the Home menu. Clicking **FCCM** will navigate you to the OFSFCCM Home page depending upon your roles and access rights.

## Accessing Compliance Regulatory Reporting from OFSFCCM

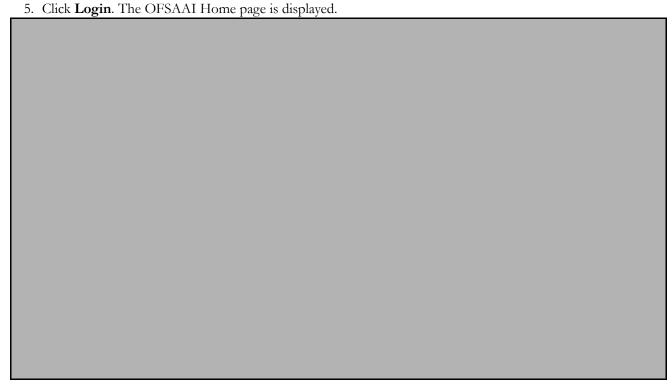
To access OFSCRR from OFSFCCM, follow these steps:

1. Go to the **OFSAAI** Login page.



Figure 1. OFSAAI Login Page

- 2. Select the **Language** for the application.
- 3. Enter your **User ID**.
- 4. Enter your **Password**.



#### Figure 2. OFSAAI Home Page

- 6. Click **FCCM**. The OFSFCCM Home page is displayed depending upon the user roles and their access permissions.
- 7. From the Compliance Regulatory Reporting menu, hover over Uganda STR, and click **Search and List**. The RR Search and List page opens.

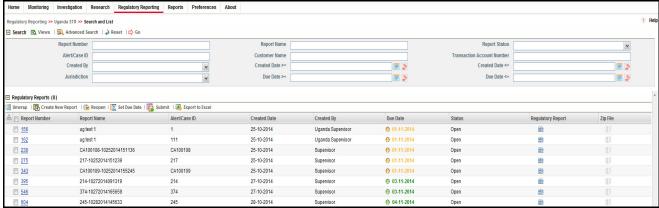


Figure 3. RR Search And List Page in OFSFCCM

- Users mapped to Analyst, Auditor, and Supervisor roles can access the Regulatory Reports menu.
- Users mapped to the RR Admin role can access the Administration menu.

Based on the user roles and access permission, the Compliance Regulatory Reporting application displays the following menu options:

- **Search and List:** This menu option allows you to navigate to the Search and List page. From this page you can use various criteria to search for Regulatory Reports.
- Create New Report: This menu option allows you to navigate to the Create New Reports page where you can initiate a user created Regulatory Report.
- Administration: The Administration menu displays the following sub-menus:
  - **User Administration:** This menu option allows you to map and maintain the security attributes for each user role.
  - Web Service Configuration: This menu option allows you to reset the Webservice password. For more information on resetting the User ID and Password, refer to the *Oracle Financial Services Compliance Regulatory Reporting Administration Guide*.

Accessing Compliance Regulatory Reporting from OFSFCCM Chapter 2–Getting Started

# CHAPTER 3 Managing Compliance Regulatory Reporting

This chapter provides step-by-step instructions to manage Oracle Financial Services Compliance Regulatory Reporting (OFSCRR) and includes the following topics:

- Compliance Regulatory Reporting Workflow
- Creating an STR
- Searching STRs
- Submitting an STR for Approval
- Adding Comments to an STR
- Setting Due Date of an STR
- Exporting the Report Details to Excel

## Compliance Regulatory Reporting Workflow

This section explains the workflow of regulatory reports for users mapped to the role of Analyst and Supervisor.

The following figure depicts the workflow involved in Compliance Regulatory Reporting application:

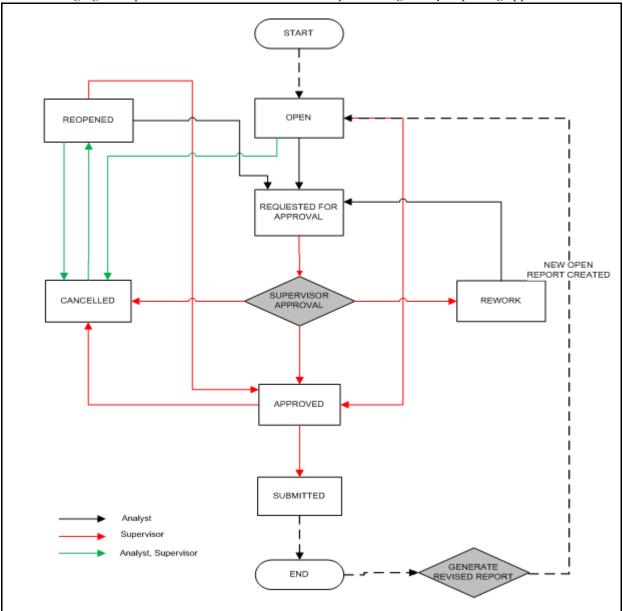


Figure 4. Compliance Regulatory Reporting workflow for Analyst and Supervisor

An STR is created in the Compliance Regulatory Reporting application as a result of taking *Generate UG STR* action from within OFSFCCM or manually creating a report from OFSCRR. When an STR is created in the Compliance Regulatory Reporting application through OFSFCCM, the report details are auto-populated with information from the alert or case which triggered the action to generate the STR. Users mapped to the role of Analyst can update the report in *Open* status and request the report details for approval. During the edit and review process, the STR is available to view as a draft report.

The Supervisor can approve, rework, and cancel filing of reports once the Analyst user has requested for approval. Supervisors can also edit the report details and approve reports directly, if needed.

If the STR is approved by the Supervisor, the Compliance Regulatory Reporting application generates the STR in final PDF format after all the necessary validations. The STR is then manually submitted to the Regulator. Submission to the Regulator occurs outside of OFSCRR. The STR status can then be marked as *Submitted* in the Compliance Regulatory Reporting application.

An Analyst or Supervisor can generate revised reports when the report is in *Submitted* status. A new report is created with *Open* status. There is no change to the STR status. The new report retains all the details of the original report. and records the originating report as the Prior Report Number.

The Supervisor can cancel the submitted reports. The STR status changes to Cancelled.

If required, the Supervisor can send the reports for rework when the report is in *Request for Approval* status. The analyst must then rework and re-submit the report for approval. This process continues until the report is approved or cancelled.

The application allows authorized users to reopen cancelled reports. The STR status then changes to *Reopened*. For the complete list of actions an Analyst, Auditor, and Supervisor can perform on various report statuses, refer to *Table*.

For more information on user roles, refer to *Table 2*.

An STR has a life cycle which begins with the Open status and ends when it is in Submitted status.

To view the report details, click the report name in the RR Search and List page.

If the report is already opened by another user, the following message is displayed: This report is currently locked by another user. You will not be able to edit/take action on the report. Do you wish to open report details in read only mode?

Table 3. Action that can be performed in various statuses

Report Status	Possible Actions	Who can Perform	Report Status Changes To
	Request for Approval	Analyst	Requested for Approval
Open	Approve	Supervisor	Approved
	Cancel Filing	Analyst and Supervisor	Cancelled
	Request for Approval	Analyst	Requested for Approval
Reopened	Approve	Supervisor	Approved
	Cancel Filing	Analyst and Supervisor	Cancelled
	Approve	Supervisor	Approved
Requested for Approval	Rework	Supervisor	Rework
	Cancel Filing	Supervisor	Cancelled
Amarayad	Submitted	Supervisor	Submitted
Approved	Cancel Filing	Supervisor	Cancelled
Rework	Request for Approval	Analyst	Requested for Approval
Cancelled	Reopen	Analyst and Supervisor	Reopened
Submitted	Generate Revised Report	Analyst/Supervisor	No change to status

The following table explains in which statuses an Analyst, Auditor, and Supervisor user can edit the report details.

Table 4. Statuses in which Reports are editable by users

	Edit Report Details				
Status	Analyst	Supervisor	Auditor		
Open	Х	Х			
Reopened	Х	Х			
Requested for Approval		Х			
Approved					
Rework	Х	Х			
Submitted					
Cancelled					

You cannot edit the report details when the report is in **View Only** mode. You can add comments to an STR in all the statuses. For more information, refer to *Table 5*.

Table 5. Statuses in which Reports are viewed by users

	View Report Details		
Status	Analyst	Supervisor	Auditor
Open	Х	Х	Х
Reopened	Х	Х	Х
Requested for Approval	Х	Х	Х
Approved	Х	Х	X
Rework	Х	Х	Х
Submitted	Х	Х	Х
Cancelled	Х	Х	Х

## Creating an STR

You can create a new STR whenever you identify a suspicious transaction and want to report it to the Regulator. You can manually create a new report from within OFSCRR or through OFSFCCM.

This section covers the following topics:

- Creating STR from OFSFCCM
- Creating a New STR from OFSCRR

## **Creating STR from OFSFCCM**

When a user with appropriate access permission performs the **Generate UG STR** action on an alert or a case from OFSFCCM, the data is passed to the OFSCRR through the web service and a new STR is created in the OFSCRR. This section displays the following topics:

- Creating STR on an Alert
- Creating STR on a Case

#### Creating STR on an Alert

To create an STR on an alert from OFSFCCM, follow these steps:

1. From OFSFCCM Home page, select Alerts from the Monitoring menu.

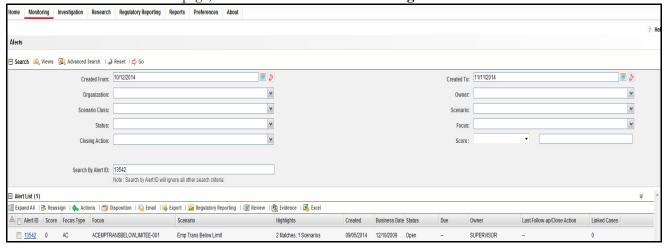


Figure 5. Alerts Search and List Page

2. Click Advanced Search.

3. Select the required **Scenario Class** and **Focus Type** from the drop-down list.

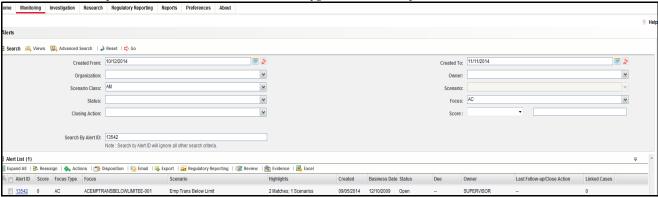


Figure 6. Alerts Advanced Search

**Note:** You can generate STRs only for specific a Scenario Class and Focus Type. For more information, refer to *Alert Management and Case Management User Guides*.

- 4. Click Go.
- 5. Select the required alerts from the Alert Search and List page and click **Compliance Regulatory Reporting** in the Action bar.
- 6. Select **Generate UG STR** from the Choose Action drop-down list in the *Monitoring Actions* Window and enter the comments

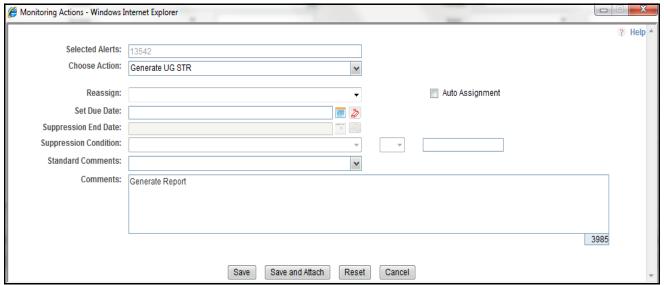


Figure 7. Monitoring Actions Window

- 7. Click **Save**. The following confirmation message is displayed: Would you like to save these actions?
- 8. Click **OK.** A success message is displayed along with the alert ID. Click **OK**.
- 9. Navigate to the RR Search and List page. The latest alert on which **Generate UG STR** action was taken is displayed in the RR Search and List page.

Note: You can also perform Generate UG STR on multiple alerts from the Alert Search and List page.

#### Creating STR on a Case

To create an STR on a case from OFSFCCM, follow these steps:

From the OFSFCCM home page, select Cases - AML/Fraud under the Investigation menu.

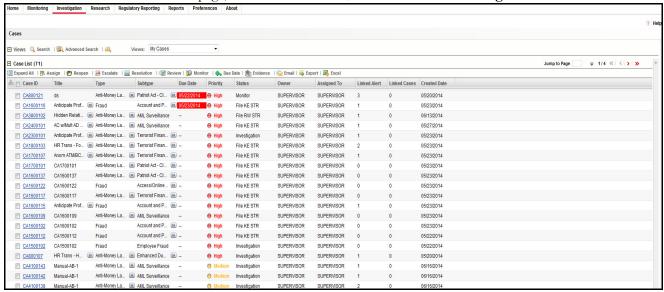


Figure 8. Cases AML/Fraud Search and List Page

- 2. Select one or more cases in *New* statuses from the Search & Case List page using the check boxes, and click the **Resolution** action category.
- 3. Select **Generate UG STR** from the Select Action drop-down list in the *Investigation Actions* Window and enter the comments

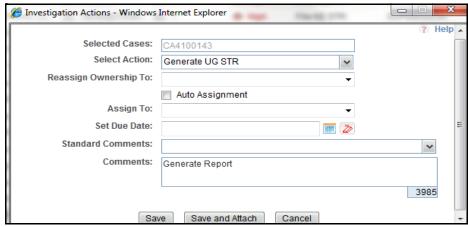


Figure 9. Investigation Actions Window

- 4. Click Save. The following confirmation message is displayed: Would you like to save these actions?
- 5. Click **OK**. A success message is displayed along with the Case ID. Click **OK**.
- 6. Navigate to the RR Search and List page. The latest case on which Generate UG STR action was taken is displayed in the RR Search and List page.

Note: You can also perform the Generate UG STR action from the Case Details page of a case.

## Sending Acknowledgement to OFSFCCM from Compliance Regulatory Reporting

OFSRR sends a positive acknowledgment to OFSFCCM when all the mandatory information verification is completed successfully.

By default, the **ECM STATUS UPDATE FLAG is** set to **Y**. If the status is set to **Y**, then the OFSCRR application will send all the status updates to OFSFCCM. If the status is set to **N**, then the OFSCRR application will not send any status updates to the OFSFCCM.

The following information is sent as a part of the positive acknowledgment:

- Alert/Case ID (Alert/Case ID)
- Acknowledgment Code 0 (Meaning successful)
- Report ID (System Generated)
- Report Status

If there are any errors, the Compliance Regulatory Reporting application sends a negative acknowledgment to OFSFCCM. The error may be due to the following reasons:

- User ID failure
- Unsuccessful mandatory information verification
- System/Application Error

The negative acknowledgment sent to OFSFCCM contains the following details:

- Alert/Case ID
- Acknowledgment Code
  - 1 stands for Invalid User ID
  - 2 stands for Mandatory Information Missing
  - 3 stands for Format Failure
  - 4 stands for System/Application Error
- Error Description

**Note**: If an alert or case fails to successfully complete the Generate UG STR action, then the failure is recorded in the alert or case audit history.

## **Creating a New STR from OFSCRR**

When you identify a transaction of a suspicious behavior that is not reported in the OFSFCCM, and want to report the transaction to the regulator, you can manually create a new STR using the **Create New Report** option in OFS Compliance Regulatory Reporting.

Note: Users mapped to the role of Analyst and Supervisor can create a new regulatory report.

To create a new STR from OFSCRR, follow these steps:

1. From the Compliance Regulatory Reporting menu, hover over Uganda STR and click **Create New Report**. The Create New Report page is displayed.



Figure 10. Create New Report

2. Enter the required information in the fields.

**Note**: Always specify values for fields marked as required. Required fields are identified by a red asterisk. The following table explains the fields in the Create New Report section:.

**Table 6. Creating New Report** 

Fields	Description	
Report Name	Enter a name for the report being created.	
	Note: This is a mandatory field.	
Alert/Case ID	Enter the Alert/Case ID associated with the suspicious transaction.	
Report Type	This field is auto-populated with the report type.	
	Note: This field cannot be edited.	
Attribute 1	Classifies the attribute of a report being created. The attributes that are available in the drop-down list are based upon your firm's configuration. For example, Jurisdiction.	
	Note: This is a mandatory field.	
Attribute 2	Classifies the attribute of a report being created. The attributes that are available in the drop-down list are based upon your firm's configuration. For example, Business Domain.	
Attribute 3	Classifies the attribute of a report being created. The attributes that are available in the drop-down list are based upon your firm's configuration. For example, Case Type.	

**Table 6. Creating New Report** 

Fields	Description	
Attribute 4	Classifies the attribute of a report being created. The attributes that are available in the drop-down list are based upon your firm's configuration.  For example, Sub Type.	
Attribute 5	Classifies the attribute of a report being created. The attributes that are available in the drop-down list are based upon your firm's configuration.  For example, Organization.	
Created Date	This field is auto-populated with the current system date.  Note: This field cannot be edited.	
Created By	This field is auto-populated with the logged in user's name.	
	Note: This field cannot be edited.	

- 3. Click **Save**. The following confirmation message is displayed: Report created successfully. Click OK to view the report details or Cancel to create more reports.
- 4. Click **OK**. The Report Details page is displayed.

A new STR is created and the due date is set as per the number of days configured by your administrator in the static data table. The status of the new STR is set to *Open*.

Note: The report details of the manually created STR are not sent to OFSFCCM.

## Searching STRs

The Compliance Regulatory Reporting Search and List page enables you to filter the list of reports that you want to view and analyze. The Compliance Regulatory Reporting search bar supports three types of search namely, Views, Simple Search, and Advanced Search.

The Reports List displays the list of reports that meet the criteria specified on the Compliance Regulatory Reporting Search bar.

This section explains the following topics:

- Searching Reports Using SimpleSearch
- Searching Reports Using Advanced Search
- Searching Reports Using Pre-defined Views

## **Searching Reports Using SimpleSearch**

This search is based on a limited set of search components and helps to retrieve the required reports details. To search for reports using the simple search components, follow these steps:

1. Navigate to the Search and List page..

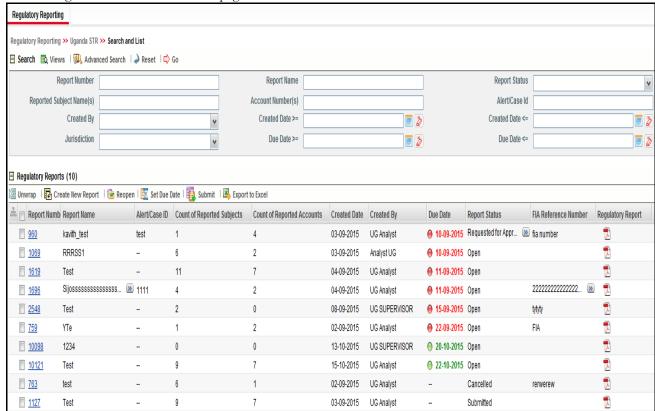


Figure 11. Searching Reports using Simple Search

**Note**: By default, the basic **Search** option is selected.

## Searching STRs Chapter 3-Managing Compliance Regulatory Reporting

- 2. Enter the details in the relevant search fields to retrieve the list of reports. For detailed descriptions of search fields, refer *Table 7*.
- 3. Click **Go**. The relevant search list is displayed.

**Note**: If there is no match for the entered search criteria, the application displays the following message: No Data Found.

## **Searching Reports Using Advanced Search**

The Advanced Search offers the same search fields as provided for a simple search with an additional set of fields. If you know any of the report details such as Report Name, Report Status, Alert/Case ID, FIA Reference Number, Prior Report Number, Jurisdiction, Approved By, Approved Date, Submitted By, Submitted Date, and so on, then you can filter the list of reports using the advanced search components.

To search for reports using advanced search components, follow these steps:

1. Navigate to Compliance Regulatory Reporting.

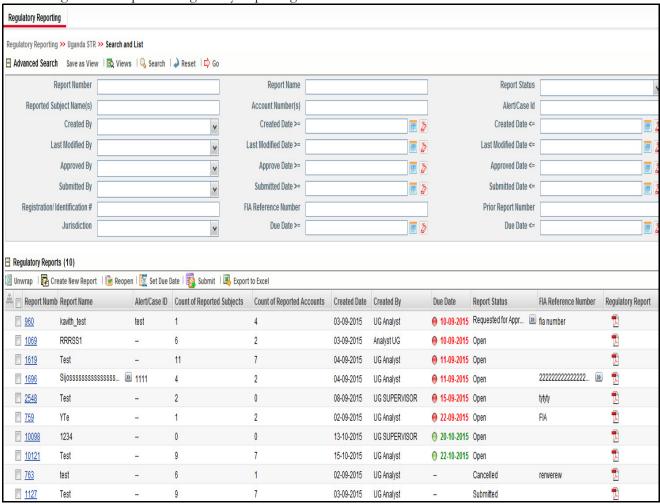


Figure 12. Advanced Search

2. Click **Advanced Search** on the **Search** toolbar.

**Note:** The application supports right-click options on some columns within the List header that allow users to specify sorting as well as hide or display columns.

- Ascending This option allows you to sort the selected column in ascending order.
- **Descending** This option allows you to sort the selected column in descending order.
- **Clear sort** This option allows you to clear the selected sort option.

- **Field Chooser** This option allows you to hide or display columns within the current list as well as modify the width of the columns. Click **OK** on Field Chooser to save the selected settings for the current session or click **Save** will save the selected settings for future logins.
- 3. Enter the search components to filter the reports.

The following table provides the description of the search components that display in the Search bar:

Table 7. Components of RR Search Bar

Criteria	Description	Search Components of Simple and Advanced Search
Report Number	Enter the Report Number in the text field to search for details of the exact report. You can also search for multiple Report Numbers by entering a string of comma-separated values in this field. This field is not a wildcard search. You can enter a maximum of 255 characters in this field.	Simple Search and Advanced Search
Report Name	Enter the report name to display the list of reports with name as specified in the search criteria.  This field supports a wildcard search. You can use the% and _ as wildcard indicators.  You can enter a maximum of 50 characters in this field.	Simple Search and Advanced Search
Report Status	Select the report status from the drop-down list to display reports in the selected status.	Simple Search and Advanced Search
	Following are the options available for the Report status drop-down list:  • Select All	
	Open	
	Requested for Approval	
	Approved	
	Rework	
	Submitted	
	Cancelled	
	Reopened	
	<b>Note:</b> This field allows searching of reports with multiple options selected.	
Report Subject Name	Enter the Report Subject Name to search for customer name reported as subjects in the STR.  This field supports a wildcard search. You can use the% and _ as wildcard indicators.	Simple Search and Advanced Search
Account Number(s)	Enter the account number of the accounts involved in the suspicious activity reported in the STR. You can perform multiple account number search by entering a string of comma-separated values in this field.	Simple Search and Advanced Search

Table 7. Components of RR Search Bar

Criteria	Description	Search Components of Simple and Advanced Search
Alert/Case ID	Enter the Alert/Case ID to display reports with the selected Alert/Case ID. You can perform a multiple Alert/Case IDs search by entering a string of comma-separated values in this field. This search is case-sensitive.  You can enter a maximum of 255 characters in this field.  Note: Alert/Case ID is the identifier that has triggered the creation of report in Compliance Regulatory Reporting application.	Simple Search and Advanced Search
Created By	Select the user who has created the report from the drop-down list.  Note: This field allows searching of reports with multiple options selected.	Simple Search and Advanced Search
Created Date >=	Select the created date from the calendar to display reports having a created date greater than or equal to the specified date.  Note: You can either perform a range search using 'Created Date >=' and 'Created <=' or use them independently.	Simple Search and Advanced Search
Created Date <=	Select the created date from the calendar to display reports having a created date lesser than or equal to the specified date.  Validations:  1. While performing a range search, if you enter a value in 'Created Date <=' less than 'Created Date >=', the application displays the following message: Please enter a 'Created Date <=' which is equal to or greater than 'Created Date >='.  2. If you enter a value in created date <= greater than the system date, the application displays the following message: Please enter a 'Created Date <=' which is earlier than or equal to sysdate.	Simple Search and Advanced Search
Last Modified By	Select the user who has last modified the report from the drop-down list.  Note: This field allows searching of reports with multiple options selected with user names displayed as drop-down options.	Advanced Search
Last Modified Date >=	Select the last modified date from the calendar to display reports having a last modified date greater than or equal to the specified date.  Note: You can either perform a range search using 'Last Modified Date >=' and 'Last Modified Date <=' or use them independently.	Advanced Search

Table 7. Components of RR Search Bar

Criteria	Description	Search Components of Simple and Advanced Search
Last Modified Date <=	Select the Last Modified Date from the calendar to display reports having a last modified date lesser than or equal to the specified date.  Validations:	Advanced Search
	1. While performing a range search, if you enter a value in 'Last Modified Date <=' less than 'Last Modified Date >=', the application displays the following message:  Please enter a 'Last Modified Date <=' which is equal to or greater than 'Last Modified Date >='.	
	<ol> <li>If you enter a value in 'Last Modified Date &lt;=' greater than the system date, the application displays the following message: Please enter a 'Last Modified Date &lt;=' which is earlier than or equal to sysdate.</li> </ol>	
Approved By	Select the name of the approver to search for reports approved by the selected user.	Advanced Search
	<b>Note:</b> This field allows searching of reports with multiple options selected with user names displayed as drop-down options.	
Approved Date >=	Select the approved date from the calendar to display reports having an approved date greater than or equal to the specified date.	Advanced Search
Approved Date <=	Select the approved date from the calendar to display reports having an approved date lesser than or equal to the specified date.	Advanced Search
	Validations:	
	1. While performing a range search, if you enter a value in 'Approved Date <=' less than 'Approved Date >=', the application displays the following message: Please enter a 'Approved Date <=' which is equal to or greater than Approved Date >=.	
	<ol> <li>If you enter a value in 'Approved Date &lt;=' greater than the system date, the application displays the following message: Please enter a 'Approved Date &lt;=' which is earlier than or equal to sysdate.</li> </ol>	
Submitted By	Select the name of the user from the drop-down list options to search for reports submitted by the selected user.	Advanced Search
	<b>Note:</b> This field allows searching of reports with multiple options selected.	
Submitted Date >=	Select the submitted date from the calendar to display reports having a submitted date greater than or equal to the specified date.	Advanced Search

Table 7. Components of RR Search Bar

		Search Components of Simple
Criteria	Description	and Advanced Search
Submitted Date <=	Select the submitted date from the calendar to display reports having a submitted date lesser than or equal to the specified date.	Advanced Search
	Validations:	
	1. While performing a range search, if you enter a value in 'Submitted Date <=' less than 'Submitted Date >=', the application displays the following message: Please enter a 'Submitted Date <=' which is equal to or greater than "Submitted Date >='.	
	<ol> <li>If you enter a value in 'Submitted Date &lt;=' greater than the system date, the application displays the following message: Please enter a 'Submitted Date &lt;=' which is earlier than or equal to sysdate.</li> </ol>	
Jurisdiction	Select the jurisdiction from the drop-down list to display reports mapped to the selected jurisdiction. Jurisdictions are defined by your institution.  Every report is associated with a jurisdiction. When an STR is created from an alert or case, the STR inherits the jurisdiction that was associated to that alert or case.  Each user has access to a set of jurisdictions. Every STR is associated with a single jurisdiction. A user has access to any report where the user's jurisdictions intersect with the STR's jurisdiction.	Simple Search and Advanced Search
Registration/ Identification#	Enter the Registration or Identification number to display the reports for business entities or natural person respectively being reported either as Reported Person, Account Owner, Director, or Signatory.	Advanced Search
FIA Reference Number	Enter the FIA reference number to display the reports received as acknowledgement after submitting the report to regulator.	Advanced Search
Prior Report Number	Enter the Prior Report Number to display the original report stored in the revised report.	Advanced Search
Due Date>=	Select the due date from the calendar to display reports having a due date greater than or equal to the specified date.	Simple Search and Advanced Search
Due Date<=	Select the due date from the calendar to display reports having a due date lesser than or equal to the specified date.	Simple Search and Advanced Search
	Note: If there is a value provided for Due Date>= and if there is no value provided for Due Date<=, then Due Date<= is the current system date.  Validations:	
	1. While performing a range search, if you enter a value in 'Due date <=' less than 'Due date >=', the application displays the following message: Please enter a 'Due Date <=' which is equal to or greater than 'Due Date >='.	

2. Click **Go**. The relevant search list is displayed.

Searching STRs			
Chapter 3-Managing	Compliance	Regulatory	Reporting

**Note**: If there is no match for the entered search criteria, the application displays the following message: No Data Found.

# **Searching Reports Using Pre-defined Views**

Views search helps you to quickly filter the reports based on the pre-defined search queries. To search for reports using pre-defined views, follow these steps:

1. Navigate to Compliance Regulatory Reporting.

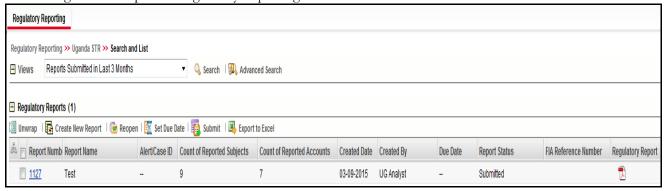


Figure 13. Searching Reports using Pre-defined Views

Note: By default, the Compliance Regulatory Reporting Search and List page displays all the records.

- 2. Click Views from the Search bar.
- 3. Select any of the pre-defined views from the Views drop-down list. The List page refreshes to show results matching the View criteria.

The following table explains the different types of pre-defined views available.

#### **Pre-defined Views**

Views	Description
Open/ Reopened/Rework - Reports Last Modified by Me	Select Open/ Reopened - Reports Last Modified by Me from the drop-down list to display the list of reports in <i>Open</i> or <i>Reopened</i> , or <i>Rework</i> status for which the logged in user is the last modifier.  Note: This option is the default view for an Analyst user.
Reports Awaiting Approval	Select <b>Reports Awaiting Approval</b> from the drop-down list to display the list of reports in <i>Requested for Approval</i> status.
	Note: This option is the default view for a Supervisor user.
Reports Overdue	Select <b>Reports Overdue</b> from the drop-down list to display the list of reports that have exceeded their due dates.  When an STR is past its due date or when the due date is same as the system date, the STRs in the reports list are highlighted in <i>Red</i> color.
Reports Submitted in Last 3 Months	Select <b>Reports Submitted in Last 3 Months</b> from the drop-down list to display the list of reports that were submitted in the last three months. <b>Note:</b> This option is the default view for a user logged in as a Reviewer.
All Views saved by user	Select any of the views that you have created and saved using <b>Save as View</b> to display the reports as per the view selected.  For more information, refer to Saving Views.

# **Compliance Regulatory Reports List**

The CRR List grid is displayed as per the search criteria in the RR search page.

This displays the following columns:

- Report Number
- Report Name
- Alert/Case ID
- Count of Reported Subjects
- Count of Reported Accounts
- Created Date
- Created By
- Due Date
- Report Status
- FIA Reference Number
- Regulatory Report
- Zip File

#### Note:

- Count of Reported Subjects displays the total number of subjects reported in the STR.
- Count of Reporte Accounts displays the total number of accounts involved in the suspicious activity reported. It will have both source and destination accounts.

# Saving Views

The Save as View action allows you to save the search criteria as a view. The saved views will be available in the **Views** drop-down list.

To save a view, follow these steps:

- 1. Navigate to the Search and List page and click **Advanced Search**.
- 2. Enter the search criteria you want to save as view.

3. Click <b>Save as View.</b> The <i>Save as View</i> window is displayed.		

#### Figure 14. Save As View Window

- 4. Enter the view name and view details. The View details box in the *Save as View* window allows a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in this box, the following message is displayed: *Number of characters exceeded*.
- 5. Click Save. The following message is displayed: Add Operation Successful.
- 6. Click **OK**. The view is saved and is displayed in the **Views** drop-down list.

The saved view is available only to the user creating the view and will not be available to any other users.

# Submitting an STR for Approval

This process involves the following steps:

- Entering Report Details
- Taking Action on Reports

## **Entering Report Details**

The Report Details page allows users mapped to the role of Analyst and Supervisor to enter or update report information depending upon the report status. For more information on various statuses in which an Analyst, Auditor, and Supervisor user can edit the report details, refer to *Table 4*.

Click the report name in the RR Search and List page to navigate to the Report Details page.

The Report Details page allows you to manage following sections:

- Report Context
- Managing Report Information
- Managing Suspicious Activity Information
- Managing Reason/Description of Suspicious Activity
- Managing Account Information
- Managing Documents
- Viewing Audit

#### **Report Context**

The Report Context section in the Compliance Regulatory Reporting (RR) Details page displays information about the report and is non-editable. It contains minimize and maximize buttons that allow you to expand and collapse the details in the Report Context. By default, the report context container is minimized.

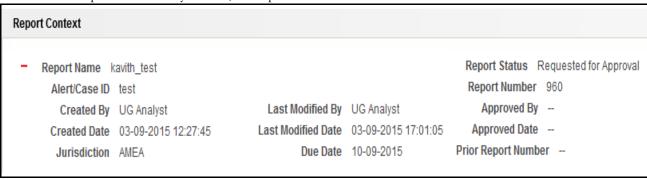


Figure 15. Report Context

The report context includes the following information:

- Report Name
- Report Status
- Alert/Case ID

- Report Number
- Created By
- Last Modified By
- Approved By
- Created Date
- Last Modified Date
- Approved Date
- Jurisdiction
- Due Date
- Prior Report Number

### **Managing Report Information**

This tab refers to the **Report Information** section.

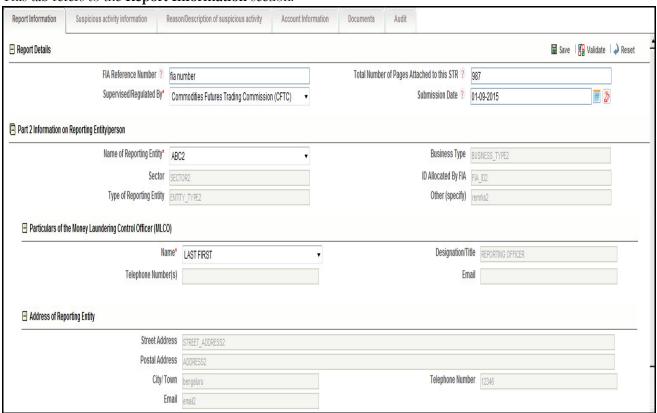


Figure 16. Report Information Tab

The Report Information tab is the default tab selected when you navigate to the Report Details page. This tab includes the following sections:

- Report Details
- Information on Reporting Entity/Person

# Report Details

This section refers to the details specific to the report. The following table explains the fields in the Report Details section:

Table 8. Report Details

Fields	Description
FIA Reference Number	Enter the reference number provided by the regulator after the report is submitted. <b>Note:</b> This field is editable only when the report is in <i>Submitted</i> status.
Total Number of Pages Attached to this STR	Enter the total number of pages of the report including the attachments.  Note: This field is editable only before the report is submitted to the regulator
Supervised/Regulated by	Select the name of the supervisor or regulator of reporting entity/person from the drop-down list.
Submission Date	Select the submission date of the STR from the calendar.  Note: This field is editable only before the report is submitted to the regulator

# Information on Reporting Entity/Person

This section refers to the details specific to the reporting entity or person. The following table explains the fields in the Information on Reporting Entity/Person section:

Table 9. Information on Reporting Entity/Person

Fields	Description
Name of Reporting Entity	Select the name of the reporting entity from the drop-down list.
Business Entity	This field displays the business type of reporting entity.  Note: This field is auto-populated as per the name of the reporting entity selected.
Sector	This field displays the sector of reporting entity.  Note: This field is auto-populated as per the name of the reporting entity selected.
ID Allocated by FIA	This field displays the ID allocated by FIA to reporting entity.  Note: This field is auto-populated as per the name of the reporting entity selected.
Type of Reporting Entity	This field displays the other type of reporting entity if the reporting entity is selected as Others.  Note: This field is auto-populated as per the name of the reporting entity selected.
Other (Specify)	This field displays the reporting entity  Note: This field is auto-populated as per the name of the reporting entity selected.

Information on Reporting Entity/Person contains the following sub-sections:

- Particulars of the Money Laundering Officer (MLCO)
- Address of Reporting Entity

# Particulars of the Money Laundering Officer (MLCO)

This section refer to the details of the Money Laundering Officer (MLCO) and is non-editable. The following table explains the fields in the Particulars of MLCO section:

Table 10. Particulars of the Money Laundering Officer (MLCO)

Fields	Description
Name	Select the name of the MLCO from the drop-down list.
Designation/Title	This field displays the designation/title of the Money Laundering Control Officer (MLCO).  Note: This field is auto-populated as per the name of MLCO selected.
Telephone Number (s)	This field displays the telephone number(s) of the Money Laundering Control Officer (MLCO).  Note: This field is auto-populated as per the name of MLCO selected.
Email	This field displays the email of the Money Laundering Control Officer (Mlco)  Note: This field is auto-populated as per the name of MLCO selected.

# Address of Reporting Entity

The fields in this section will be auto-populated as per the reporting entity selected and is non-editable. The following list displays the fields in the Address of Reporting Entity section:

Table 11. Address of Reporting Entity

Fields	Description
Street Address	This field displays the street address of reporting entity/person.
Postal Address	This field displays the postal address of reporting entity/person
City/Town	This field displays the city/town of reporting entity/person.
Telephone Number	This field displays the telephone number of reporting entity/person.
Email	This field displays the email of reporting entity/person.

# **Managing Suspicious Activity Information**

This tab refers to the Suspicious Activity Information section. This tab includes the following sections:

- Information on Suspicion
- Goods and Services



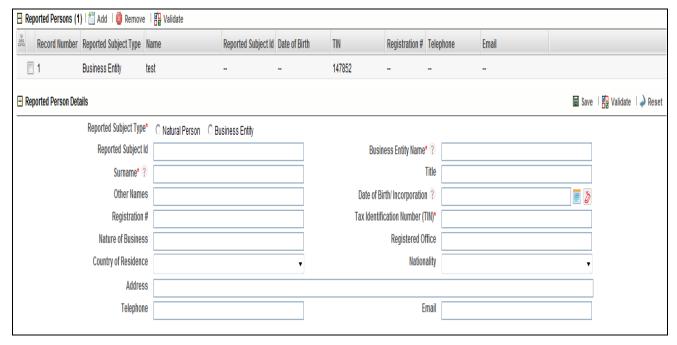
#### Information on Suspicion

Information on Suspicion container consist of the *Reported Person* grid. The fields in the this grid will be populated as per the data received from FCCM. This grid displays the following information:

- Record Number
- Reported Subject Type
- Name
- Reported Subject ID
- Date of Birth
- TIN
- Registration#
- Telephone
- Email

# Adding Reported Person Details

Follow these steps to add the reported person details.



- 1. Click **Add** on the Reported Person grid.
- 2. Enter the following field values:

Table 12. Reported Person Details

Fields	Description
Reported Subject Type	Select the customer type as either Natural Person or Business Entity.
Reported Subject Id	Enter the customer identifier or party ID of the subject.
Business Entity Name	Enter the name of the business entity being reported.  Note: This field is enabled when reported subject type is selected as  Business Entity.
Surname	Enter the surname of natural person being reported. <b>Note:</b> This field is enabled when reported subject type is selected as <i>Natural Person</i> .
Title	Enter the title of natural person being reported. <b>Note:</b> This field is enabled when reported subject type is selected as <i>Natural Person</i> .
Other Names	Enter the other names of natural person being reported. <b>Note:</b> This field is enabled when reported subject type is selected as <i>Natural Person</i> .
Date of Birth/Incorporation	Select the date of incorporation of person/entity being reported.
Registration#	Enter the registration number of the business entity being reported.  Note: This field is enabled when reported subject type is selected as Business Entity.
Tax Identification Number (Tin)	Enter the Tax Identification Number (Tin) of the person/entity being reported.

Table 12. Reported Person Details

Fields	Description
Nature Of Business	Enter the nature of business of the business entity being reported.  Note: This field is enabled when reported subject type is selected as  Business Entity.
Registered Office	Enter the registered office of the business entity being reported.  This field is enabled when reported subject type is selected as <i>Business Entity</i> .
Country Of Residence	Select the country of residence of natural person being reported. <b>Note:</b> This field is enabled when reported subject type is selected as <i>Natural Person</i> .
Nationality	Select the nationality of natural person being reported. <b>Note:</b> This field is enabled when reported subject type is selected as <i>Natural Person</i> .
Address	Enter the address of person/entity being reported.
Telephone	Enter the telephone number of person/entity being reported.
Email	Enter the email of person/entity being reported.

<sup>3.</sup> The new reported person details are added.

#### Identification Document Details

Identification Document Details container is displayed when the reported subject type is selected as Natural Person.

☐ Identification Document Details		
Identity Card #	Driving License #	
Passport#	If Other, Please Specify	

This container displays the following fields:

**Table 13. Identification Document Details** 

Fields	Description
Identity Card #	Enter the identity card number of natural person being reported.
Driving License #	Enter the driving license number of natural person being reported.
Passport #	Enter the passport number of natural person being reported.
If Other, Please	Enter the value for the other Identification number available. <b>Note:</b> This field is enabled when <i>Others</i> is selected.

#### **Goods and Services**

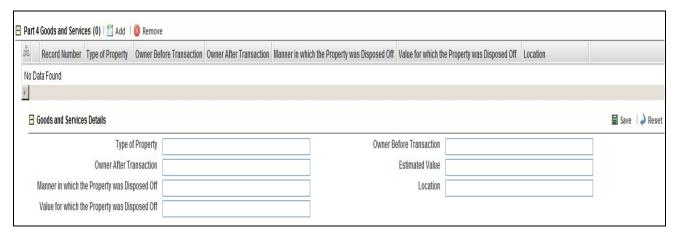
Goods and Services grid displays all the goods and services involved in the suspicious activity reported in the report. The fields in the this grid will be populated as per the data received from FCCM. This grid displays the following information:

- Record Number
- Type of Property

- Owner before transcation
- Owner after transaction
- Manner in which property was disposed off
- Value for which property was disposed off
- Location

#### Adding new Goods and Services Details

Follow these steps to add new goods and services details:



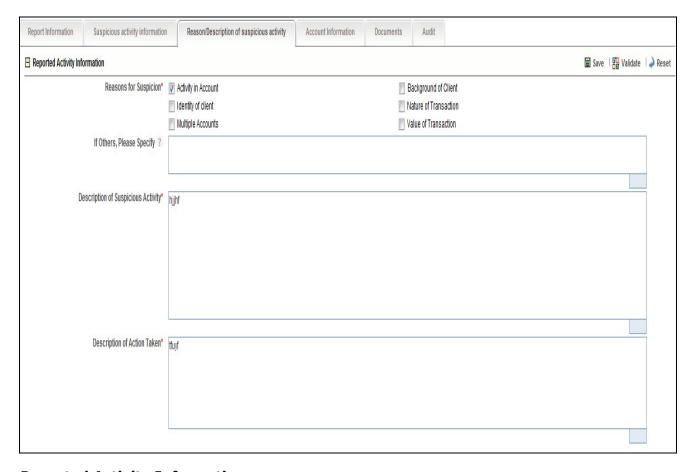
- 1. Click **Add** on the *Goods and Services* grid.
- 2. Enter the following field values:

Table 14. Goods and Services Details

Fields	Description	
Record Number	Enter the reference number provided by the reporting entity.	
Type of Property	Enter the type of property involved in a transaction.	
Owner Before Transaction	Enter the name of the owner of property before transaction.	
Owner After Transaction	Enter the name of the owner of property after transaction.	
Estimated Value	Enter the estimated value of the property involved in a transaction.	
Manner in which the Property was Disposed off	Enter the manner in which the property was disposed off involved in a transaction.	
Value for which the Property was Disposed off	Enter the value in which the property was disposed off involved in a transaction.	
Location	Enter the location of the property involved in a transaction.	

### Managing Reason/Description of Suspicious Activity

This tab refers to the reason/description of suspicious activity section. This tab contains the Reported Activity Information section.



### Reported Activity Information

This section refers to the details specific to the reported suspicious activity.

The following table explains the fields in Reported Activity Information section.

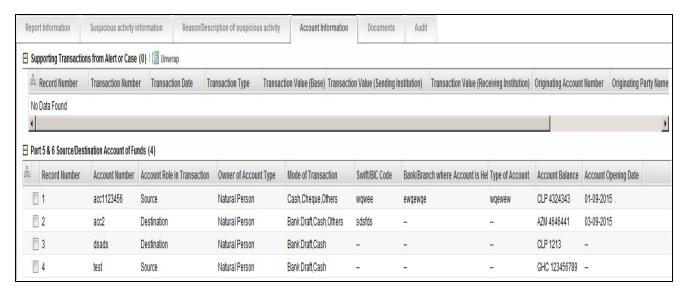
Table 15. Reported Activity Information Details

Fields	Description
Reasons for Suspicion	Select the reason for suspicion for an STR. Following are the options available:  • Activity in Account
	Background of client
	Identity of client
	Nature of Transaction
	Multiple Accounts
	Value of Transaction
If Others, Please Specify	Enter any other reason for suspicion for an STR.
Description of Suspicious Activity	Enter the description of suspicious activity.
Description of Action Taken	Enter the description of action taken.

# **Managing Account Information**

This section refers to the account information tab. This tab contains the following sections:

- Supporting Transactions from Alert or Case
- Source/Destination Account of Funds



## Supporting Transactions from Alert or Case

The fields in this grid will be populated as per the data received from FCCM and cannot be edited. The following table explains the fields in the Supporting Transactions from Alert or Case section:

Table 16. Supporting Transactions from Alert or Case Details

	T
Fields	Description
Record Number	This field displays the reference number provided by the reporting entity.
Transaction Number	This field displays the unique identifier of the transaction record.
Transaction Date	This field displays the date on which the transaction took place.
Transaction Type	This field displays the type of the transaction.
Transaction Value (Base)	This field displays the value of the amount involved during the transaction.
Transaction Value (Sending Institution)	This field displays the value of the amount involved during the transaction (Sending institution side).
Transaction Value (Receiving Institution)	This field displays the value of the amount involved during the transaction (Receiving institution side).
Originating Account Number	This field displays the the account number of originator of the transaction.
Originating Party Name	This field displays the the name of the originator of the transaction.
Beneficiary Account Number	This field displays the account number of the receiver of the transaction.
Beneficiary Party Name	This field displays the name of the receiver of the transaction.

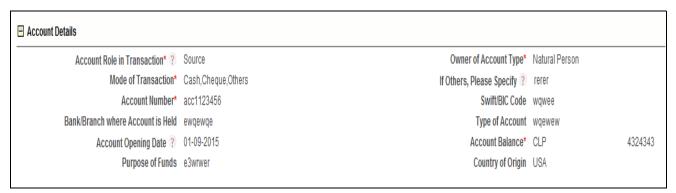
### Source/Destination Account of Funds

This grid refers to the details of the accounts that are involved in the suspicious activity. The fields in this grid will be populated as per the data received from FCCM.

This grid provides the following information:

- Record Number
- Account Number
- Account Role in Transaction
- Owner of Account Type
- Mode of Transaction
- Swift/BIC Code
- Bank/Branch where Account is held
- Type of account
- Account Balance
- Account Opening Date
- Country of Origin
- Purpose of Funds

#### Account Details



The following table explains the fields in the Account Details container:

**Table 17. Account Details** 

Fields	Description
Account Role in Transaction	Select whether an account is of source or destination type in a transaction. If the value is selected as source, then account is treated as the source/originator of the transaction.  If the value is selected as destination, then account is treated as the destination/beneficiary of the transaction
Account Owner Type	Select whether the account owner is of natural person or business entity type.  If the value is selected as business entity, then the owner of account is treated as business entity.  If the value is selected as natural person, then the involved party is treated as natural person.
Mode of Transaction	Select the mode of transaction for the account. Following are the options available:  • Cash
	Currency Exchange
	Electronic Funds Transfer
	Money Order
	Insurance Policy
	Bank Draft
	Cheque
	Securities
	Others
If Others, Please Specify	This field is enabled if mode of transaction is selected as Others.
Account Number	Enter the account number for the account.
Swift/BIC Code	Enter the Swift/Bic Code for the account.
Bank/Branch where Account is Held	Enter the Bank/Branch details where account is held for account.
Type of Account	Enter the type of account.
Account Balance	Select the currency from th drop-down list and enter the amount.
Account Opening Date	Enter the date on which the account was opened.
Country of Origin	Select the country of origin from the drop-down list.
Purpose of Funds	Enter the purpose of funds for the account.

# Account Owner (If Business Entity)

This grid is enabled only when the user selects an account and the account owner type is selected as *Business Entity*. This grid lists the details of the owners of the selected account and the fields will be populated as per the data received from FCCM.

This grid displays the following information:

- Record Number
- Name
- Registration #

# Submitting an STR for Approval Chapter 3–Managing Compliance Regulatory Reporting

- Registration Date
- Registration Office
- Nature of Business
- Telephone
- Address

#### **Adding Account Owner Details**

Click **Add** on the *Account Owner* grid to add the account owner details. The following table explains the fields in the *Account Details* grid:

**Table 18. Account Owner Details** 

Fields	Description
Business Entity Name	Enter the name of the business owner of the account.
Registration #	Enter the registartion number of the business owner of the account.
Registration Date	Enter the registration date of the business owner of the account.
Registered Office	Enter the registration office of the business owner of the account.
Nature of Business	Enter the nature of business of the business owner of the account.
Telephone	Enter the telephone number of the business owner of the account.
Address	Enter the address of the business owner of the account.

#### Director/Owner Details

This grid is displayed only when the user selects an owner of account in the *owner of accounts* grid. This grid lists the signatory of the selected account and the fields in the this grid is populated as per the data received from FCCM. This grid provides the following information:

- Record Number
- Name
- Nationality
- Country of Residence
- Occupation
- Telephone
- Date of Birth
- Address

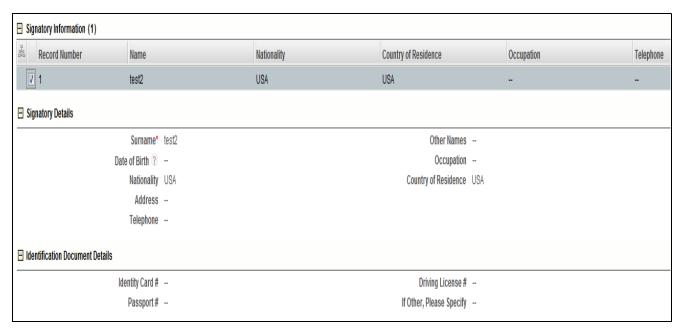
#### Adding Director/Owner Details

Click **Add** on the *Director/Owner Information* toolbar to add director/owner details. The following table explains the fields in the *Director/Owner Details* grid:

Table 19. Director/Owner Details

Fields	Description	
Surname	Enter the surname of director of business entity.	
Other Names	Enter the other names of director of business entity.	
Date of Birth	Enter the date of birth of director of business entity.	
Occupation	Enter the occupation of director of business entity.	
Nationality	Enter the nationality of director of business entity.	
Country of Residence	Enter the country of residence of director of business entity.	
Telephone	Enter the telephone number of director of business entity.	
Address	Enter the address of director of business entity.	
Identification Document Details		
Identity Card #	Enter the identity card number of director of business entity.	
Driving License #	Enter the driving license number of director of business entity.	
Passport #	Enter the passport number of director of business entity.	
If Other, Please Specify	Enter any other identification number available.	

### Signatory Information



This grid is displayed only when the user selects an account in the *accounts* grid and is enabled when the Reported Subject Type is selected as *Natural Person*. This grid lists the signatory of the selected account and the fields in the this grid is populated as per the data received from FCCM. This grid provides the following information:

- Record Number
- Name
- Nationality
- Country of Residence

# Submitting an STR for Approval Chapter 3–Managing Compliance Regulatory Reporting

- Occupation
- Telephone
- Date of Birth
- Address

# **Adding Signatory Details**

Click **Add** on the *Signatory Information* toolbar to add director/owner details. The following table explains the fields in the *Signatory* grid:

**Table 20. Signatory Details** 

Fields	Description	
Surname	Enter the surname of signatory of an account.	
Other Names	Enter the other names of signatory of an account.	
Date of Birth	Enter the date of birth of signatory of an account.	
Occupation	Enter the occupation of signatory of an account.	
Nationality	Enter the occupation of signatory of an account.	
Country of Residence	Enter the occupation of signatory of an account.	
Telephone	Enter the occupation of signatory of an account.	
Address	Enter the occupation of signatory of an account.	
Identification Document Details		
Identity Card #	Enter the identity card number of signatory of an account.	
Driving License #	Enter the driving license number of signatory of an account.	
Passport #	Enter the passport number of signatory of an account.	
If Other, Please Specify	Enter any other identification number available.	

# **Managing Documents**

The Documents tab allows you to attach and remove documents related to an STR. While filing the STR with the regulatory authorities, you can also send additional documents. Sending the documents to the Regulator is the responsibility of the user and is out of scope of the application.

Users mapped to the role of an Analyst and Supervisor can attach and delete documents in various statuses except when the report is in *View Only* mode. For more information on various statuses in which an Analyst, Auditor, and Supervisor user can edit the report details, refer to *Table 4*.

To attach a document, follow these steps:

- 1. Navigate to the Report Details page.
- 2. Click **Documents**. The Documents section is displayed.
- 3. Click **Add**. The Add Document window is displayed.

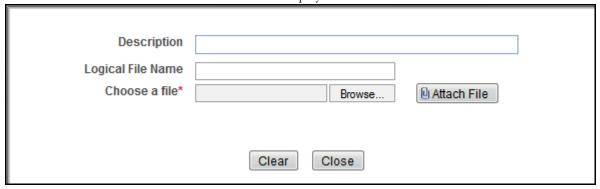


Figure 17. Add Document Window

4. The following table explains the fields in the Document tab.

Table 21. Add Document Fields description

Fields	Description
Description	Enter a brief description about the document attached.
Logical File Name	Enter a logical file name for the document.  Note: If there is no logical name entered, then the document name will be considered as the Logical File Name.
Choose a File	Browse the file on your machine and upload the file

- 5. Click Attach File. The following message is displayed: Add Operation Successful
- 6. Click **OK**. The file is attached and you are navigated back to the Add Document pop-up window. You can click **Close** to navigate back the Document tab or can attach additional documents.

## Editing the Document Details

All the fields in the document grid are in editable mode.

To edit the fields, follow these steps:

- 1. Navigate to the Report Details page.
- 2. Click the **Documents** tab.

The list of added documents associated with the report are displayed in the Documents grid.

- 3. Select the check box at the beginning of an added document row or click anywhere in the row.
  - The document record changes into an editable mode.
- 4. Edit the required field.
- 5. Click Save. The following message is displayed: Update Operation Successful.
- 6. Click **OK**. The document is updated with the latest changes.

#### Removing Documents

The Document tab allows you to remove the documents attached to a report.

To remove the documents attached, follow these steps:

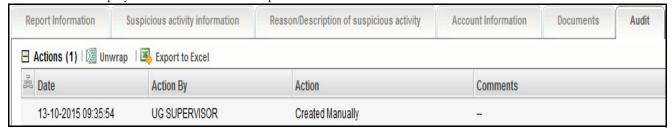
- 1. Navigate to the Report Details page.
- 2. Click the **Documents** tab.

The list of documents associated to the reports is displayed in the Documents grid.

- 3. Select the check box of the document you want to delete.
- 4. Click **Remove**. The following message is displayed: Are you sure you want to remove this record (s)?
- 5. Click **OK**. The following message is displayed: Record Removed Successfully.
- 6. Click **OK**. The document is removed from the Documents grid.

### **Viewing Audit**

The Audit tab displays actions taken on the report.



#### Figure 18. Audit Tab

The Audit tab displays the Actions grid.

OFSCRR captures the following actions in the Audit tab:

- Created From Alert/Case
- Created Manually
- Modified Report Information
- Added Reported Person Information
- Modified Reported Person Information
- Removed Reported Person Information
- Added Goods and Services Information
- Modified Goods and Services Information

- Removed Goods and Services Information
- Modified Reason/Description of Suspicious Activity Information
- Added Account Information
- Modified Account Information
- Removed Account Information
- Added Owner of Account Information
- Modified Owner of Account Information
- Removed Owner of Account Information
- Added Director/Owners Information
- Modified Director/Owners Information
- Removed Director/Owners Information
- Added Signatory Information
- Modified Signatory Information
- Removed Signatory Information
- Added New Document
- Modified Document
- Removed Document

The Actions grid displays all the actions taken on the regulatory report. This grid displays the following fields.

#### **Table 22. Actions Grid Field Descriptions**

Fields	Description
Date	Displays the date on which the action occurred.
Action By	Displays the name of the user who performed the action.
Action	Displays a short description of the action.
Comments	Displays the comments entered by the user while performing an action.

## **Taking Action on Reports**

The Report Details page allows the authorized users to take the following actions on reports.

- Requesting the Report for Approval
- Approving Reports
- Reworking on Reports
- Cancel Filing of Reports
- Reopening Reports
- Submitting Reports
- Generating Revised Reports

# **Requesting the Report for Approval**

After updating the report details, they must be validated. The Report Details page allows authorized users to validate the report details and then submit the report for approval. When the user submits the report for approval, it is validated if the mandatory fields within the report are displayed. When a report is requested for approval, the status of the report changes to Requested for Approval.

A Supervisor can view/edit the report submitted for approval by an analyst and can either approve the report, send the reports for rework or cancel filing of the report.

For more information, refer to Table 2.

To submit a report for approval, an analyst must follow these steps:

1. Navigate to the Reports Details page of report in either Open, Reopen, or Rework status.

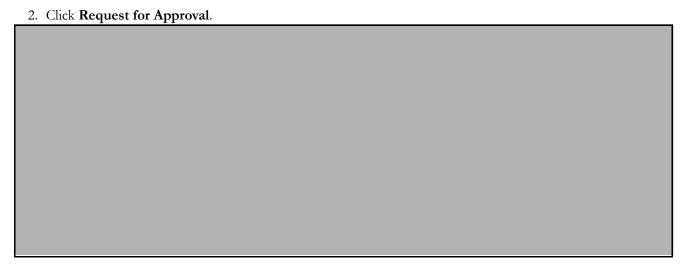


Figure 19. Request for Approval Window

3. Enter the comments in the *Request for Approval* window.

**Note**: The comments box in the Request for Approval window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following error message is displayed: *Number of characters exceeded.* 

If you click Save, without entering the comments in the Request for Approval window, the following error message is displayed: *Mandatory fields are not entered*.

- 4. Click Save. The following message is displayed: Add Operation Successful.
- 5. Click **OK**. The Report Details page is displayed and the status of the STR changes to Requested for Approval. The Actions grid in the **Audit** tab tracks both the actions and the comments entered while performing the **Request for Approval** action.

## **Approving Reports**

Authorized users can approve a report when it is in *Open*, *Reopened*, *Requested for Approval*, or *Rework* status. For more information, refer to *Table 3*.

1. Navigate to the Report Details page of a report in Open, Reopened, Requested for Approval, or Rework status

To approve an STR, follow these steps:

2. Click <b>Approve</b> .		

## Figure 20. Approve Reports Window

3. Enter the comments in the *Approve* window.

**Note**: The comments box in the *Approve* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following message is displayed: *Number of characters exceeded*.

If you click **Save**, without entering the comments in the *Approve* window, the following message is displayed: *Mandatory fields are not entered.* 

4. Click **Save**. The following message is displayed: *Update Operation Successful*.

**Note**: The naming convention for final STR is in the format STR\_Alert/Case ID\_Approved Date (DD-MM-YYYY\_HH24-MM-SS).doc, if the report is created from OFSFCCM. You can rename the final STR while saving.

**Note**: When the report is created manually, the naming convention for final STR is in the format STR\_Manual\_Approved Date (DD-MM-YYYY\_HH24-MM-SS).doc.

5. Click **OK**. The Report Details page is displayed and the status of the report changes to *Approved*.

**Note**: Once the report is approved, the Compliance Regulatory Reporting application generates the final STR containing the required information that must be submitted to the regulatory authority. The Actions grid in the **Audit** tab tracks both the actions and the comments entered while performing the **Approve** action.

#### **Reworking on Reports**

A Supervisor can send reports for rework if there is incomplete or inaccurate information in the report, or for additional investigation. The Report Details page allows a Supervisor to take Rework action on reports.

If a report is sent for rework, the Analyst must rework on the report and submit again for approval. The process continues until the report is approved or cancelled.

To send a report for rework, follow these steps:

1. Navigate to the Report Details page	⊇.
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2. Click <b>Rework</b> . The Rework window is displayed.

#### Figure 21. Rework Window

3. Enter the comments in the *Rework* window.

**Note**: The comments box in the *Rework* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following message is displayed: *Number of characters exceeded*.

If you click **Save**, without entering the comments in the *Rework* window, the following message is displayed: *Mandatory fields are not entered.* 

- 4. Click **Save.** The following message is displayed: *Update Operation Successful*.
- 5. Click **OK**. The Report Details page is displayed and the status of the STR changes to Rework.

**Note**: The Actions section in the **Audit** tab tracks both the actions and the comments entered while performing the **Rework** action.

#### Cancel Filing of Reports

If the users determine that a report should not be filed, then they can cancel it.

The Report Details page allows authorized users to cancel the reports from being filed. For more information on users who can take cancel filing action, refer to *Table 2*.

Once the report is cancelled, you cannot edit the report details and the report changes into **View Only** mode.

Note: A cancelled report can be reopened by authorized users.

To cancel the filing of a report, follow these steps:

- 1. Navigate to the Report Details page.
- 2. Click **Cancel Filing**. The *Cancel Filing* window is displayed.

## Figure 22. Cancel Filing Window

3. Enter the comments in the Cancel Filing window.

**Note**: The comments box in the *Cancel Filing* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following message is displayed: *Number of characters exceeded*.

If you click **Save** without entering the comments in the *Cancel Filing* window, the following message is displayed: *Mandatory fields are not entered*.

- 4. Click Save. The following message is displayed: Update Operation Successful.
- 5. Click **OK**. The Report Details page is displayed and the status of the STR changes to *Cancelled*. The due date of the report is deleted on taking cancelled action

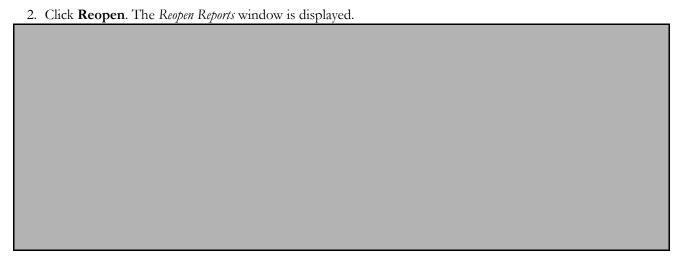
**Note**: The Actions section in the **Audit** tab tracks both the actions and the comments entered while performing the **Cancel** action.

## **Reopening Reports**

The Search and List page and the Report Details page allows authorized users to initiate reopen action on a report. For more information, refer to Table 2.

To reopen a report from Report Details page, follow these steps:

1. Navigate to the Report Details page of a report in Cancelled status.



#### Figure 23. Reopen Reports Window from Report Details Page

3. Set the due date and enter the comments in the *Reopen* window. If you set the Due Date Required Flag attribute to **Y**, you must enter a due date. If you set the Due Date Required Flag attribute to **N**, you can optionally enter a due date.

**Note**: The comments box in the *Reopen* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following message is displayed: *Number of characters exceeded*.

If you click **Save** without entering the comments in the *Reopen* window, the following error message is displayed: *Mandatory fields are not entered*.

- 4. Click Save. The following message is displayed: Update Operation Successful.
- 5. Click **OK**. The Report Details page is displayed and the status of the report changes to Reopened.

**Note:** The Actions section in the Audit tab tracks both the **Actions** and the **Comments** entered while performing the Reopen action.

To reopen a report from RR Search and List page, follow these steps:

- 1. Navigate to the RR Search and List page.
- 2. Select the check box of the report(s) you want to reopen.

**Note**: You can select multiple reports from the search and list page and collectively reopen them. If you try to perform reopen action on reports other than in *Cancelled/Submitted* status, the application displays the following message: Some reports are not in Cancelled or Submitted state. Reopen action can only be taken on Cancelled or Submitted reports. Please deselect those reports and try again.

3. Click **Reopen**. The *Reopen Reports* window is displayed.

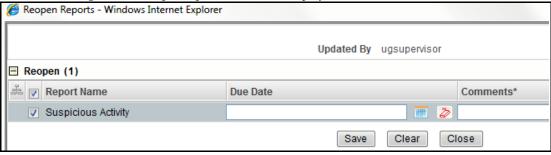


Figure 24. Reopen Reports Window from Search and List Page

4. Set the due date and enter the comments in the Reopen window.

**Note**: The comments box in the *Reopen* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following message is displayed: *Number of characters exceeded*.

If you click **Save** without entering the comments in the Reopen report window, the following error message is displayed: *Mandatory fields are not entered*.

- 5. Click Save. The following message is displayed: Update Operation Successful.
- 6. Click **OK**. The RR Search and List page is displayed and the status of the report changes to Reopen.

**Note**: If you try to reopen reports other than in Cancelled or Submitted status, the application displays the following message: Some reports are not in Cancelled or Submitted state. Reopen action can only be taken on Cancelled or Submitted reports. Please deselect those reports and try again.

### **Submitting Reports**

For tracking and reporting purposes, the application allows you to mark the reports that are filed with the regulatory authorities as Submitted once the report has been sent to the regulatory authorities, or whenever is defined as appropriate per your institution's business practices.

Authorized users can mark the reports submitted to the regulatory authorities as Submitted. This action can only be performed when the report is in *Approved* status.

If you try to submit submitted action on reports that are not in *Approved* status, the application displays the following message: Submitted action can only be taken on Approved reports.

The Report Details page and RR Search and List page allows the Supervisor to submit approved reports.

To submit a report from the Report Details page, follow these steps:

1. Navigate to the Report Details page of a report in *Approved* status.

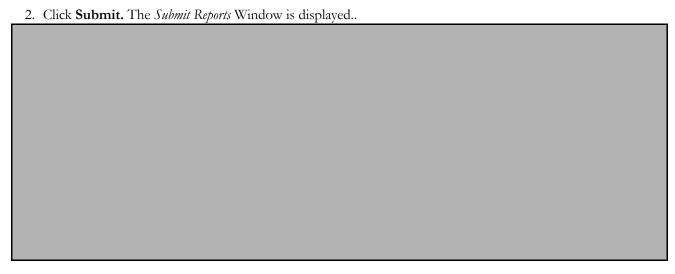


Figure 25. Submit Reports Window from Report Details Page

3. Enter the comments in the *Submit Reports* window.

**Note**: The comments box in the *Submit Reports* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following message is displayed: *Number of characters exceeded*.

If you click **Save** without entering the comments in the Mark as Submitted window, the following error message is displayed: *Mandatory fields are not entered*.

- 4. Click Save. The following message is displayed: Update Operation Successful.
- 5. Click **OK**. The Report Details page is displayed and the status of the report changes to *Submitted*..

**Note**: The Actions section in the **Audit** tab tracks both the actions and the comments entered while performing the **Submitted** action.

To submit a report from RR Search and List page, follow these steps:

- 1. Navigate to the RR Search and List page.
- 2. Select the check box of the report(s) you want to submit.

Note: You can select multiple reports from the search and list page and collectively mark them as submitted.

3. Click **Submit**. The *Submit Reports* Window is displayed.



Figure 26. Submit Reports Windows from Search and List Page

- 4. Enter the comments in the Submit Reports window.
- 5. Click **Save.** The following message is displayed: *Update Operation Successful*.
- 6. Click **OK**. The RR Search and List page is displayed.

**Note**: The Actions grid in the **Audit** tab tracks both the actions and the comments entered while performing the **Submitted** action.

#### **Generating Revised Reports**

The Report Details page allows the authorized users to generate revised reports when the report is in *Submitted* status. When the user generates a revised report, a new report is created with *Open* status. There is no change to the STR status. The new report retains all the details of the original report and records the originating report as the Prior Report Number. These new reports will receive a default due date as associated with the configuration for newly created reports generated through action from an alert or case.

To generate revised reports, follow these steps:

- 1. Navigate to the Report Details page of a report in *Submitted* status.
- 2. Click **Generate Revised Reports**. The *Generate Revised Reports* window is displayed.



Figure 27. Generate Revised Reports Window

3. Enter the comments in the Generate Revised Reports window.

**Note**: The comments box in the *Generate Revised Reports* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following message is displayed: *Number of characters exceeded*.

If you click **Save** without entering the comments in the *Generate Revised Reports* window, the following error message is displayed: *Mandatory fields are not entered*.

- 4. Click **Save.** The following message is displayed: *Update Operation Successful*.
- 5. Click **OK**. The Report Details page is displayed and the status of the report changes to *Open*.

**Note**: The Actions section in the **Audit** tab tracks both the actions and the comments entered while performing the **Generate Revised Report** action.

# Adding Comments to an STR

The Report Details page allows users mapped to the role of Analyst, Auditor, and Supervisor to add comments to a report. You can add comments to a report in any status.

To add comments to a report, follow these steps:

- 1. Navigate to the Report Details page of a report.
- 2. Click **Add Comments**. The *Add Comments* window is displayed.

#### Figure 28. Add Comments Window

3. Enter the comments in the Add Comments window.

The comments box in the *Add Comments* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following error message is displayed: *Number of characters exceeded.* 

If you click **Save**, without entering the comments in the *Add Comments* window, the following error message is displayed: *Mandatory fields are not entered*.

- 4. Click Save. The following message is displayed: Update Operation Successful.
- 5. Click **OK**. The *Add Comments* window closes and displays the Report Details page.

**Note**: The Actions grid in the Audit tab tracks both the actions and the comments entered while performing the **Add Comments** action.

# Setting Due Date of an STR

Analyst and Supervisor users can set a due date or modify an existing due date of a STR.

**Note:** The **Set Due Date** action is available in the Compliance Regulatory Reporting application only when you set the **Edit Due Date Flag** attribute to **Y** in the *Application Parameters* table.

The following table explains the various statuses where the Analyst and Supervisor users can perform the Set Due Date action:

Table 23. Statuses where Analyst and Supervisor can perform Set Due Date action

	Roles		
Menus	Analyst	Supervisor	
Open	Х	Х	
Reopened	Х	Х	
Requested for Approval	Х	Х	
Rework	Х	Х	
Approved	Х	Х	

Note: A auditor user can only view the Due Date but cannot set or edit it.

To set the due date of a report from the Report Details page, follow these steps:

1. Navigate to the Report Details page of a report.

۷.	Chek Set Due Date.	The Sei	Due Date	window is	s dispiayed.

#### Figure 29. Set Due Date Window

3. To set a due date, select a date from the calender icon.

**Note**: This field is a mandatory field.

4. Enter the comments in the Set Due Date window.

# Setting Due Date of an STR Chapter 3-Managing Compliance Regulatory Reporting

**Note**: The comments box in the *Set Due Date* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following message is displayed: *Number of characters exceeded*.

If you click **Save** without entering the Set Due Date and Comments, in the Set Due Date window, the following error message is displayed: *Mandatory fields are not entered*.

- 5. Click **Save**. The following message is displayed: *Update Operation Successful*.
- 6. Click **OK**. The Report Details page is displayed.

**Note**: The Actions section in the **Audit** tab tracks both the actions and the comments entered while performing the **Set Due Date** action.

To set the due date of an STR from the RR Search and List page, follow these steps:

- 1. Navigate to the RR Search and List page.
- 2. Select the check-box of the report you want to set a due date for.
- 3. Click **Set Due Date** in the Action bar. The Set Due Date window is displayed.

**Note**: If the selected report already has a due date set, then the existing due date can be edited. While setting a due date if you include reports that are in Submitted or Cancelled status, the following warning message is displayed: Some of the reports are in Submitted or Cancelled state. Due date cannot be set on these reports. Please deselect those reports and try again.

4. To set a due date, select a date from the calender icon.

**Note**: This field is a mandatory field.

5. Enter the comments in the Set Due Date window.

**Note**: The comments box in the *Set Due Date* window allows entering a maximum of 255 characters. As you begin entering the comments, the word count displayed below the comments box keeps decreasing. If you try to enter more than 255 characters in the Comments box, the following message is displayed: *Number of characters exceeded*.

If you click **Save** without entering the Set Due Date and Comments, in the Set Due Date window, the following error message is displayed: *Mandatory fields are not entered*.

- 6. Click **Save**. The following message is displayed: *Update Operation Successful*.
- 7. Click **OK**. The RR Search and List page is displayed.

**Note**: The Actions section in the **Audit** tab tracks both the actions and the comments entered while performing the **Set Due Date** action.

# Exporting the Report Details to Excel

The RR Search and List page allows you to export the report list into an Excel template.

To export the report details into an Excel template, follow these steps:

- 1. Navigate to the RR Search and List page.
- 2. Click **Export to Excel**. The *Export Properties* Window is displayed.



Figure 30. Export Properties Window

All the reports in the RR Search and List page are exported into an Excel template. You cannot export individual reports into Excel.

- 3. Set Document Type as Excel and select Form Data/Grid Data as Grid Data.
- 4. Click **Export** in the Export Properties dialog box.

When processing is complete, the data is displayed in an Internet Explorer window with a dialog box.

- 5. Click **Save** from the dialog box. The Save As dialog box is displayed.
- 6. Select a directory location where you want to save the file.
- 7. Enter a new name in the File Name field or the application automatically generates a name for the file to accept.
- 8. Click Save.

The application saves your file to the specified location.

**Note**: Open the file in Microsoft Excel to edit as needed.

Exporting the Report Details to Excel Chapter 3–Managing Compliance Regulatory Reporting

