



## Oracle Financial Services Enterprise Case Management Release v8.1.2.10.0

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### Description

Release ID 37648089– OFS ECM v8.1.2.0.0 Minor Release #10 (8.1.2.10.0).

This OFS ECM release is cumulative of enhancements and bug fixes since the 8.1.2.9.0 release. It is compatible with the 8.1.2.10.0 release of FCCM Apps.

### Prerequisites

- Before applying OFS ECM v8.1.2.10.0, it is required to install OFS ECM v8.1.2.0.0. For detailed instructions on installing this OFSECM Release, see [OFS ECM Application Pack Installation Guide 8.1.2.0.0](#).
- Configure the Server Time Zone as:

#### For ECM standalone installation:

- The SERVER\_TIMEZONE parameter must be configured in the CONFIGURATION table in CONFIG schema with the correct time zone name.
  - The Date/Timestamps are displayed according to the user's browser time zone.
  - Once the user time zone is saved, the browser date is converted to the Server time zone date and saved in the database.

#### For Pack-on-Pack installation:

- Update the SERVER\_TIMEZONE parameter in the CONFIGURATION table in CONFIG schema with the following query:

- UPDATE CONFIGURATION SET PARAMVALUE="", DESCRIPTION='DB Server Timezone' WHERE PARAMNAME='SERVER\_TIMEZONE';
- The SYS DB user must provide the following grant to the ATOMIC DB user:

GRANT execute on ctx\_ddl to <ATOMIC\_USER>;

- Apply **Bug 37643766**- BD81210: Behavior Detection Version 8.1.2. ML Release # 10 (8.1.2.10.0).

#### NOTE

This step is applicable only if you have OFS BD installed.

- Apply **Bug 36420089 - OFSAA 8.1.2.0.0 AAI ML Release #5 (8.1.2.5.0) (OFSAAI)**.
- Apply **Bug 37786646** - CONSOLIDATED FIXES FOR ISSUES DEPENDENT ON FCCM RELEASE 8.1.2.10 ML
- Apply Enhancement **37876070** - CERTIFICATION OF ERWIN 14.1

## How to Apply This Patch?

For detailed instructions on installing the OFS ECM 8.1.2.10.0 release, see [OFS ECM ML Installation Guide](#).

## About This Release

This section describes the new features and known issues in this release of OFS ECM.

### Topics:

- [New Features/Enhancements](#)
- [Fixed Issues](#)
- [Known Issues](#)

## New Features/Enhancements

The following is the list of new features and enhancements included in OFS Enterprise Case Management Release 8.1.2.10.0:

- **Narrative Editing:** The narrative section is now editable multiple times without requiring users to close and reopen it.
- **AML Event Scoring Integration:** ECM has been integrated with Studio to utilize Machine Learning capabilities, enabling the auto-closure of alerts, and reducing false positives and investigation time.
- **Configurable Merge Functionality:** Users can now configure merge operations based on security attributes (Case Type, Jurisdiction, Business Domain, Organization), such as preventing cases from different organizations from being merged.
- **Event Details Printing:** ECM now supports printing event details from the print button on top.
- **CAR Case Configuration:** Users can configure which details for involved part and entity is to be copied to CAR case. For example:
  - Current behavior (Only Entities marked as Suspect will be moved to the Entities tab of CAR case and Involved party record will not be moved to Involved party tab)
  - Only Entities marked as Suspect will be moved to the Entities tab of CAR case and All Involved party records will be moved to Involved party tab irrespective of the Type (Victim, suspect, other)
  - All Entities which are marked as Involved party will be moved to CAR case Entity tab. Involved party record will not be moved to Involved party tab.
  - All Entities which is marked as Involved party will be moved to CAR case Entity tab. All Involved party record will be moved to Involved party tab irrespective of the type
- **Enhanced Audit Capabilities:** ECM now supports audit of customer contact information tab, associated customers in the account tab and evidence tab (accessing tab and downloading of attachment) along with audit of accessing audit history (including downloading attachments). This change ensures that places which have sensitive customer data can be audited.
- **Network Analysis Improvements:** The network graph has been optimized for better performance and visualization.

## Fixed Issues

The following bugs have been fixed in OFS Enterprise Case Management Release 8.1.2.10.0.

**Table:1 List of Fixed Issues**

Bug Number	Description
38247337	BRANCH_CD IS NOT POPULATED IN FCC_CUST AND KDD_CASE_CUSTOMER FROM CUST TABLE
37971032	NO MAPPING RELATIONSHIP_TEAM_CD COLUMN IN CUST FCC_CUST TABLE
37939101	ECM 8.1.2.5-FCC_ACCT_ADDR DATA MOVEMENT (DM_ID=3014) MISSING STREET LINE ADDRESS FIELDS.
37646042	OFS ECM 8127   BD_PARTY_PARTY_RLSHP UNIQUE CONSTRAINT (OFSAAFCCM.UKC_FCC_PARTY_PARTY_RLSHP) VIOLATED
37509982	NETWORK VISUALIZATION WAS WITHOUT LINKS
38030628	ISSUE WITH PDF FILE GENERATION
38016348	WORKFLOW ISSUE FOR CS_RT_PEP CASES FROM UI SEARCH
37552970	KYC[8126]:LOW PERFORMANCE WHILE INVESTIGATING KYC CASES ON ECM SYSTEM

## Known Issues

The following table provides the list of known issues in this release.

**Table:2 List of Known Issues**

Bug Number	Description
35526597	Even if a user selects a status other than Closed from the Status drop-down in Advanced Search of the Archived Cases page, only closed cases will be returned in the search results. <b>Workaround:</b> Use only closed status for search.
34789808	In Case Advanced Search, users are able to enter strings in date fields. This should not be allowed. <b>Workaround:</b> Only enter the date values or select the date from the Calendar option.

Bug Number	Description
35854853	<p>The Events of Child table is archived even if the column value of <i>V_CHILD_TABLE_FLAG</i> is set to <i>N</i>.</p> <p><b>Workaround:</b> Take backup of the <i>FCC_ARC_CHILD_METADATA</i> table, remove the entries, and run the utility.</p>

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