



## Oracle Financial Services Enterprise Case Management Release v8.1.2.5.0

Oracle Financial Services (OFS) Enterprise Case Management (ECM) Pack is a separately licensed product.

### Description

Release ID 35197649 – OFS ECM v8.1.2.0.0 Minor Release #5 (8.1.2.5.0).

The Oracle Financial Services Enterprise Case Management (OFS ECM) version 8.1.2.5.0 ML is cumulative of all bug fixes & enhancements done since the 8.1.2.0.0 release, and it can be directly applied to the ECM 8.1.2.0.0 version.

### Prerequisites

- Before applying OFS ECM v8.1.2.5.0, it is required to install OFS ECM v8.1.2.0.0. For detailed instructions on installing this OFSECM Release, see [OFS ECM Application Pack Installation Guide 8.1.2.0.0](#).
- Configure the Server Time Zone as:

#### For ECM standalone installation:

- The SERVER\_TIMEZONE parameter must be configured in the CONFIGURATION table in CONFIG schema with the correct time zone name.
  - The Date/Timestamps are displayed according to the user's browser time zone.

- Once the user time zone is saved, the browser date is converted to the Server time zone date and saved in the database.

**For Pack-on-Pack installation:**

- Update the SERVER\_TIMEZONE parameter in the CONFIGURATION table in CONFIG schema with the following query:

- UPDATE CONFIGURATION SET PARAMVALUE="", DESCRIPTION='DB Server Timezone' WHERE PARAMNAME='SERVER\_TIMEZONE';

- The SYS DB user must provide the following grant to the ATOMIC DB user:

GRANT execute on ctx\_ddl to <ATOMIC\_USER>;

- Apply **Bug 35189486 - BD8125:BEHAVIOR DETECTION VERSION 8.1.2. ML RELEASE #5 (8.1.2.5.0).**
- Apply **Bug 35013409 - OFSAA 8.1.2.0.0 AAI ML RELEASE #3 (8.1.2.3.0) (OFSAAI).**
- Apply **Bug 35307360 - Consolidated fixes for issues found on OFSAAI V8123.**

## How to Apply This Patch?

For detailed instructions on installing the OFS ECM 8.1.2.5.0 release, see [OFS ECM ML Installation Guide](#).

## About This Release

This section describes the new features and known issues in this release of OFS ECM.

### Topics:

- [New Features/Enhancements](#)
- [Fixed Issues](#)
- [Known Issues](#)

## New Features/Enhancements

The following is the list of new features and enhancements included in this release:

- **Manual Entry of Transactions:** For the new transaction tab, which was released in 8.1.2.4, users can now define manual transactions and add them to the case.
- **Configure the max number of cases returned in search:** A system parameter has been created to define the total number of cases returned per page when searching. 100 is the default value, and 300 is the maximum value.
- **Automated Due Date Setting of New Cases:** A new procedure has been created to automatically update the due date of a case when the case is created. This batch job is configurable per case type.
- **Standard Comments Per Case Type, Action, and User Role:** Standard comments can now be defined per Case Type, User Role, and Status.
- **Case Archiving:** These scripts allow for cases older than a defined period to be segmented into a separate storage area to improve performance. This is beneficial for customers who have large amounts of historical data which is still within the retention period. Users can still query the data and retrieve it as needed.
- **Audit History Printing for Events:** In Event Viewer, a user can now print the audit history of the event.

- **Additional Permissions for Restricted Use License:** The following permissions have been added to the CM Level 1 Analyst and CM Level 1 Supervisor roles: Create New Manual Event, Send Email, Event Search and Create Event
- **Formatting the display of long text in event binding JSON:** If large amounts of data are provided in the generic event JSON, the data is now displayed left justified and centered to improve the display.
- **Case Sensitive Searching:** All case sensitivity has been removed from Case Search
- **Case Merge to include transaction labels:** For customers using the new Transaction tab, labels are now merged to the parent case when the cases are merged.
- **Manual CAR Cases:** The ability to select the AML CAR case type when manually creating a case has been removed.

## Fixed Issues

The following bugs have been fixed in OFS Enterprise Case Management Release 8.1.2.5.0:

**Table:1 List of Fixed Issues**

Bug ID	Resolution
35144927	When the acknowledgment of the SAR is received, the amount and suspicious activity date are not being populated on the Previous Report Information tab in the resulting CAR case. Therefore, this information is not provided to the SAR report if it is determined a SAR should be filed on the CAR case. These values will need to be manually entered in the SAR report before submitting to FinCEN.
35040535	Duplicate case attributes are getting displayed in Case Designer.
35015350	The AML_CA case type is showing when the user tries to create a manual case.
35113376	Refresh issue in Case Designer where the previously selected case type is showing when viewing a separate case type.
35136296	Due to performance concerns, we restrict the loading of Case Type Attributes' drop-down values in the Attributes section of Case designer screen. However, the Case Designer displays all types of fields

## Known Issues

The following table provides the list of known issues in this release.

**Table:2 List of Known Issues**

Bug ID	Description
35526597	Even if a user selects a status other than Closed from the Status drop-down in Advanced Search, only closed cases will be returned in the search results. <b>Workaround:</b> Use only closed status for search.
34789808	In Case Advanced Search, users are able to enter strings in date fields. This should not be allowed. <b>Workaround:</b> Only enter the date values or select the date from the Calendar option.
35140989	As part of the CAR process, when CRR sends the narrative of the prior SAR for display in the CAR case, any carriage return formatting in the narrative is lost. If the narrative was paragraph text with no carriage returns, there are no issues. <b>Workaround:</b> If the narrative was paragraph text with no carriage returns, there are no issues.