Oracle Financial Services Enterprise Case Management Release v8.1.2.7.0

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Description

Release ID 35936594 – OFS ECM v8.1.2.0.0 Minor Release #7 (8.1.2.7.0).

This OFS ECM release is cumulative of enhancements and bug fixes since the 8.1.2.6.0 release. It is compatible with the 8.1.2.7.0 release of FCCM Apps.

Prerequisites

- Before applying OFS ECM v8.1.2.7.0, it is required to install OFS ECM v8.1.2.0.0. For detailed instructions on installing this OFSECM Release, see OFS ECM Application Pack Installation Guide 8.1.2.0.0.

- Configure the Server Time Zone as:

   For ECM standalone installation:

   - The SERVER_TIMEZONE parameter must be configured in the CONFIGURATION table in CONFIG schema with the correct time zone name.

      - The Date/Timestamps are displayed according to the user's browser time zone.

- Once the user time zone is saved, the browser date is converted to the Server time zone date and saved in the database.

For Pack-on-Pack installation:

- Update the SERVER_TIMEZONE parameter in the CONFIGURATION table in CONFIG schema with the following query:

  - UPDATE CONFIGURATION SET PARAMVALUE='', DESCRIPTION='DB Server Timezone' WHERE PARAMNAME='SERVER_TIMEZONE';

- The SYS DB user must provide the following grant to the ATOMIC DB user:

  GRANT execute on ctx_ddl to <ATOMIC_USER>;

- Apply **Bug 35958115 - Oracle Financial Services Behavior Detection Platform 8.1.2.7.0 ML** to view the next periodic re-review on KYC Case Context screen.

- Apply **Bug 35681234 - OFSAA 8.1.2.0.0 AAI ML Release #4 (8.1.2.4.0) (OFSAAI)**.

- Apply **Bug 36209018 - User unable to enable the CSRF flag as SYSADMN**.

How to Apply This Patch?

For detailed instructions on installing the OFS ECM 8.1.2.7.0 release, see [OFS ECM ML Installation Guide](#).

About This Release

This section describes the new features and known issues in this release of OFS ECM.

Topics:

- [New Features/Enhancements](#)
- [Fixed Issues](#)
- [Known Issues](#)

New Features/Enhancements

The following is the list of new features and enhancements included in OFS Enterprise Case Management Release 8.1.2.7.0:

- **Searching Non-Case-related Transactions**: View transactions for any account within Oracle, for any customer (personal or non-personal), without first having to add that customer to the entities tab of an ECM case.

- **Global Search Enhancement**: Search cases with Entity ID and Name (Internal Account ID & Account Name and External Entity Name & ID) used in case transactions such as Wire and MI transaction as related party without being focal entity.

- **Status Age**: The Status Age column is added to the Case Search & List page to indicate the accurate age of the current status thus prioritizing the Case.

- **Ingested Customer Identification Documents**: The Issuing State drop-down is now added to the Customer Identification Document grid which can be edited. It was CRR dependent before. The Issuing State-related changes are also tracked via Audit History.

- **Research Relationship Tab Enhancement**: The Relationship tab under the Research tab now considers Tax ID, Cust-Cust, and Cust-Account relationships as well in the Customer and Account Entity.

- **Source of Initial Funds**: For Case Type AML_SURV, the Source of Initial Funds column is added in Customer Account grid under Event Details.

- **Take Action and Assign Pages Enhanced**: The Set Assignee and Set Owner drop-downs on the Take Action and Assign pop-up pages do not have pre-selected values, allowing users to choose the appropriate selections.

Fixed Issues

The following bugs have been fixed in OFS Enterprise Case Management Release 8.1.2.7.0:

Table 1: List of Resolved Issues

Bug ID	Resolution
35968812	The watch list risk values are populating wrong in the relationship tab.
36214139	When the length for *N_CORRELATION_RULE_SKEY* is more than two characters Correlation fails.
36201054	Users can view cases that they have not been allowed to see in the Related Events block of the Relationship tab.
36200031	The joining condition *STG_FCC_EVENT_ACCOUNT.ACCT_INTRL_ID* is being used instead of *STG_FCC_EVENT_ACCOUNT.V_ACCOUNT_NUMBER* from the *FCC_DM_DEFINITION* table.
36193284	FCC data movement for the ECM batch fails with *FCC_PARTY_PARTY_RLSHP_LOOKUP*.
36008117	Task 31 (DM_ID 295) fails during executing the *AML_ECM* batch.
35967756	Path 1067 in *CORRELATION FOC-EN ID TO AD-DERADDR*. The Join used in query in *TMP_PATH_CONFIG* is incorrect.
36070839	The Assignee and Owner field values are not displayed on the Case Details page due to access restrictions on the selected Business Domain on the Create Case page.

Known Issues

The following table provides the list of known issues in this release.

Table:2 List of Known Issues

Bug ID	Description
35526597	Even if a user selects a status other than Closed from the Status drop-down in Advanced Search of the Archived Cases page, only closed cases will be returned in the search results. **Workaround**: Use only closed status for search.
34789808	In Case Advanced Search, users are able to enter strings in date fields. This should not be allowed. **Workaround**: Only enter the date values or select the date from the Calendar option.
35854853	The Events of Child table is archived even if the column value of *V_CHILD_TABLE_FLAG* is set to *N*. **Workaround**: Take backup of the *FCC_ARC_CHILD_METADATA* table, remove the entries, and run the utility.