



Oracle Financial Services Enterprise Case Management Release v8.1.2.8.0

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Description

Release ID 36363538 – OFS ECM v8.1.2.0.0 Minor Release #8 (8.1.2.8.0).

This OFS ECM release is cumulative of enhancements and bug fixes since the 8.1.2.7.0 release. It is compatible with the 8.1.2.8.0 release of FCCM Apps.

Prerequisites

- Before applying OFS ECM v8.1.2.8.0, it is required to install OFS ECM v8.1.2.0.0. For detailed instructions on installing this OFSECM Release, see [OFS ECM Application Pack Installation Guide 8.1.2.0.0](#).
- Configure the Server Time Zone as:

For ECM standalone installation:

- The SERVER_TIMEZONE parameter must be configured in the CONFIGURATION table in CONFIG schema with the correct time zone name.
 - The Date/Timestamps are displayed according to the user's browser time zone.

- Once the user time zone is saved, the browser date is converted to the Server time zone date and saved in the database.

For Pack-on-Pack installation:

- Update the SERVER_TIMEZONE parameter in the CONFIGURATION table in CONFIG schema with the following query:

- UPDATE CONFIGURATION SET PARAMVALUE="", DESCRIPTION='DB Server Timezone' WHERE PARAMNAME='SERVER_TIMEZONE';

- The SYS DB user must provide the following grant to the ATOMIC DB user:

GRANT execute on ctx_ddl to <ATOMIC_USER>;

- Apply **Bug 35958115 - Oracle Financial Services Behavior Detection Platform 8.1.2.7.0 ML** to view the next periodic re-review on KYC Case Context screen.
- Apply **Bug 35681234 - OFSAA 8.1.2.0.0 AAI ML Release #4 (8.1.2.4.0) (OFSAAI)**.
- Apply **Bug 36209018 - User unable to enable the CSRF flag as SYSADMN**.
- Apply **Bug 36624762 - Consolidated Fixes For Issues Found on OFSAAI V8124**.

How to Apply This Patch?

For detailed instructions on installing the OFS ECM 8.1.2.8.0 release, see [OFS ECM ML Installation Guide](#).

About This Release

This section describes the new features and known issues in this release of OFS ECM.

Topics:

- [New Features/Enhancements](#)
- [Fixed Issues](#)
- [Known Issues](#)

New Features/Enhancements

The following is the list of new features and enhancements included in OFS Enterprise Case Management Release 8.1.2.8.0:

- **Change Case Type:** Ability to configure which statuses of the selected case type are displayed in the status dropdown.
- **Entities:** Entities updated based on last activity date.
- **Set Event Decision:** Ability to configure the order in which the Event decisions are displayed in the Select Decision dropdown.
- **Improved Sorting in Evidence Tab:** Ability to sort the attachment column has been provided.
- **Enhanced Search Capability:** Changes made to search capability using tax ID, where requirement for giving tax format was removed when using a tax value to search for existing entities to add to a case.
- **Priority Column Sorting in Case Search and List page:** Changes made to priority column sorting in Case Search and List page, priority column will be sorted as per priority order.
- **Transactions:**
 - Ability to add transaction description for manually added transactions.
 - Transactions are displayed in the chronological order of transaction date.

- Account number and account name displayed in different columns in transaction tab, enabling users to sort based on account number.
- **Customer:**
 - The Ownership Percentage column is added to Related Parties grid .
 - Document name added in Customer Identification Document grid.
- **Enhanced Audit Capabilities:**
 - Access to Customer and Account tabs from Case Entities and Research tabs
 - Export of Case List
 - Assignment Rules

Fixed Issues

The following bugs have been fixed in OFS Enterprise Case Management Release 8.1.2.8.0.

Table 1: List of Resolved Issues

Bug ID	Resolution
36906398	Change of Message Upon Trusted Pair Creation Failure.
36642697	Case Description Getting Populated Wrongly.

Known Issues

The following table provides the list of known issues in this release.

Table:2 List of Known Issues

Bug ID	Description
35526597	Even if a user selects a status other than Closed from the Status drop-down in Advanced Search of the Archived Cases page, only closed cases will be returned in the search results. Workaround: Use only closed status for search.
34789808	In Case Advanced Search, users are able to enter strings in date fields. This should not be allowed. Workaround: Only enter the date values or select the date from the Calendar option.
35854853	The Events of Child table is archived even if the column value of <i>V_CHILD_TABLE_FLAG</i> is set to <i>N</i> . Workaround: Take backup of the <i>FCC_ARC_CHILD_METADATA</i> table, remove the entries, and run the utility.