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Preface

This guide provides an overview of installing Oracle Utilities Operational Device Management Release 2.2.0.1 and is intended for anyone interested in the process of installing Oracle Utilities Operational Device Management.

To complete installation you should have:

• Administrative privileges on the host where you are installing the software.
• Experience installing and configuring application servers and other software (preferable).

Related Documents

For more information on this release, refer to the following documents:

Installation Guides

• Oracle Utilities Operational Device Management Release Notes
• Oracle Utilities Operational Device Management Quick Install Guide
• Oracle Utilities Operational Device Management Installation Guide
• Oracle Utilities Operational Device Management Database Administrator (DBA) Guide
• Oracle Utilities Operational Device Management Licensing Information User Manual

User Guides

• Oracle Utilities Work and Asset Management and Oracle Utilities Operational Device Management Administrative User Guide

Supplemental Documents

• Oracle Utilities Operational Device Management Server Administration Guide
Updates to Documentation

Additional and updated information about the product is available from the Knowledge Base section of My Oracle Support (http://support.oracle.com). Please refer to My Oracle Support for more information. Documentation updates are also posted on the Oracle Technology Network documentation page as they become available (http://docs.oracle.com/cd/E72219_01/documentation.html).

Conventions

The following text conventions are used in this document:

<table>
<thead>
<tr>
<th>Convention</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>boldface</strong></td>
<td>Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.</td>
</tr>
<tr>
<td><em>italic</em></td>
<td>Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.</td>
</tr>
<tr>
<td><code>monospace</code></td>
<td>Monospace type indicates commands within a paragraph, URLs, code in examples, text on the screen, or text that you enter.</td>
</tr>
</tbody>
</table>

Acronyms

The following acronyms are used in this document:

- **ODM** – Oracle Utilities Operational Device Management
- **WAM** – Oracle Utilities Work and Asset Management
- **OUAF** – Oracle Utilities Application Framework

Additional Resources

For more information and support, visit the Oracle Support Web site at: http://www.oracle.com/support/index.html
This section provides an overview of the Oracle Utilities Operational Device Management (ODM) product and installation process.

This section includes the following:

- **Product Overview**
- **Installation Overview**
- **Installation Types**
- **Package Contents**
- **Readiness Checklist**

Refer to the *Oracle Utilities Operational Device Management Business User Guide* and *Release Notes* for a detailed overview of the business processes and new functionality in this release.

### Product Overview

Oracle Utilities Operational Device Management is housed in the Oracle WebLogic J2EE Web Application Server. The system is comprised of two layers: web and service. The application is accessed by using a browser to connect to the web layer.

Oracle Utilities Operational Device Management data is stored in the Oracle Database. For processing large amounts of data, the system provides a thread pool worker (batch server) which interacts with the same database.

The following figure provides an overview of the Oracle Utilities Operational Device Management product:
Refer to the Business User’s Guide for information about the features and functionality in this release.
Installation Overview

Oracle Utilities Operational Device Management consists of several components, all of which need to be installed for a successful installation. Certain prerequisite software may need to be installed before installing each of these components.

The following figure details the workflow for the upgrade installation process.
Refer to the Prerequisite Software List for the list of prerequisite software.

Installation Types

The first step in the installation procedure is to determine the installation type that meets your business requirements. The following are the possible installation types:

- **Upgrade Installation** - An upgrade installation from v2.2.0.0.0 to v2.2.0.1.0
- **Demo Installation** - A base installation with pre-populated demo data, typically used for demonstration or training purposes

The following sections describe these installation types in detail.

Package Contents

The following documentation and installation packages are part of the product package. This section includes information about:

- **Documentation**
- **Installation Packages**

*Note: Oracle Utilities Operational Device Management* is packaged as part of the *Oracle Utilities Work and Asset Management* media pack.

Customers seeking to download the *Oracle Utilities Operational Device Management* media pack must search for and download the *Oracle Utilities Work and Asset Management* media pack on Oracle Software Delivery Cloud and in My Oracle Support. There is no separate *Oracle Utilities Operational Device Management* package to download.

Documentation

Installation Guides

- Oracle Utilities Operational Device Management Release Notes
- Oracle Utilities Operational Device Management Quick Install Guide
- Oracle Utilities Operational Device Management Installation Guide
- Oracle Utilities Operational Device Management Database Administrator (DBA) Guide
- Oracle Utilities Operational Device Management Licensing Information User Manual
User Guides
- Oracle Utilities Work and Asset Management and Oracle Utilities Operational Device Management Administrative User Guide

Supplemental Documents
- Oracle Utilities Operational Device Management Server Administration Guide
- Oracle Utilities Operational Device Management Security Guide

Installation Packages
- Oracle Utilities Operational Device Management v2.2.0.1.0 Release Notes
- Oracle Utilities Operational Device Management v2.2.0.1.0 Install Documentation
- Oracle Utilities Operational Device Management v2.2.0.1.0 Quick Install Guide
- Oracle Utilities Work and Asset Management v2.2.0.1.0 Multiplatform
- Oracle Utilities Work and Asset Management v2.2.0.1.0 Oracle Database Multiplatform
- Oracle Utilities Application Framework v4.3.0.5.0 Multiplatform
- Oracle Utilities Application Framework v4.3.0.5.0 Single Fix Prerequisite Rollup for Oracle Utilities Work and Asset Management v2.2.0.1.0
- Oracle Utilities Work and Asset Management v2.2.0.1.0 Reports

Readiness Checklist

The following checklist provides steps to complete to install Oracle Utilities Operational Device Management.

For more information, refer to the instructions in the Oracle Utilities Operational Device Management Installation Guide.

1. Confirm that the recommended hardware is ready. Refer to Supported Platforms and Hardware Requirements for more details.
2. Install prerequisite software. Refer to the Planning the Installation section for more details.
3. Download the Oracle Utilities Work and Asset Management v2.2.0.1 components from Oracle Software Delivery Cloud.
4. Go through the Installation and Configuration Worksheets to understand the configuration menu.
5. Determine the type of installation then follow the guidelines provided for that type:
Readiness Checklist

• Upgrade Installation
• Demo Installation

6. Perform post-installation tasks, as applicable.
7. Install optional products, as applicable.
Chapter 2
Supported Platforms and Hardware Requirements

This installation is certified to operate on many operating system, application server and
database server combinations. The following sections provide information on the
supported platforms and requirements, including:

- Operating Systems and Application Servers
- Hardware Requirements
- Application Server Memory Requirements
- ESRI Integration Supported Versions
- Support for Software Patches and Upgrades

Operating Systems and Application Servers

This section details the operating system and application server combinations on which
this version of Oracle Utilities Operational Device Management is supported.

Application Server Operating Systems

- Oracle Linux 6.x for x86_64
- Oracle Linux 7.x for x86_64
- Oracle Solaris 11.x for SPARC (64-bit)
- IBM AIX 7.1 TLx for POWER (64-bit)
- IBM AIX 7.2. TLx for POWER (64-bit)

Prerequisite Application Server Software

- Oracle Database Client 12.1.0.x
- Oracle Java SE Development Kit 1.8.0_121+ (Oracle platforms only)
- IBM 64-bit SDK for AIX 8.0.0.x (IBM platforms only)
- Hibernate ORM 4.1.0 and Hibernate 5.2.3 jars
• Oracle WebLogic 12c (v12.2.1.1+) 64-bit

Notes
• Oracle Linux is 100% user space-compatible with Red Hat Enterprise Linux, therefore, OUAF is also supported on Red Hat Enterprise Linux.
• Refer to the FW DBA Guide for the Oracle Database Server Requirements.

Refer to the Product Support Matrix (Doc ID 1454143.1) on Oracle Support to determine if support for newer versions of the listed products have been added.

Please note the following:
• Version numbers marked with a “+” are the MINIMUM version supported. That version and all future 4th digit updates will be supported.
  
  Example: Linux 7.x indicates that any version of Linux 7 (7.0, 7.1, 7.2 etc) will be supported.

Windows Server
• Windows Server is not supported for Production environments. Wherever Windows Server is referenced within this guide, it is supported for Test or Development environments only.

WebLogic Server
• Oracle WebLogic Server (Fusion Middleware Infrastructure) 12.2.1.1+
  
  WebLogic Server 12.2.1.1 and any higher versions of Oracle are supported.
  
  Customers must download Oracle WebLogic Server from the Oracle Software Delivery Cloud.

Prerequisite Database Server Software (on any vendor supported platform where x is vendor supported version):
• Oracle Database Server Enterprise Edition 12.1.0.x
• Oracle Database Server Standard Edition 2 12.1.0.x
• Oracle Database Server Enterprise Edition 12.2.0.x
• Oracle Database Server Standard Edition 2 12.2.0.x

Oracle VM Support
This version of Oracle Utilities Operational Device Management is supported on Oracle VM Server for x86 for supported releases of Oracle Linux and Microsoft Windows operating systems.

Refer to My Oracle Support knowledge base article 249212.1 for Oracle’s support policy on VMWare.
Hardware Requirements

The following section outlines client side hardware requirements for Oracle Utilities Operational Device Management.

Client Side Hardware Requirements

<table>
<thead>
<tr>
<th>Configuration</th>
<th>Processor</th>
<th>Memory (RAM)</th>
<th>Monitor (Display)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum</td>
<td>1 GHz or faster 64-bit (x64) processor</td>
<td>2 GB</td>
<td>1280x1024</td>
</tr>
<tr>
<td>Recommended*</td>
<td>3 GHz or faster 64-bit (x64) processor</td>
<td>4 GB</td>
<td>1280X1024</td>
</tr>
</tbody>
</table>

* The Recommended configuration supports better performance of the client.

Application Server Memory Requirements

For each application server environment a minimum of 4 GB of real memory is required, plus 6 GB of swap space. The approximate disk space requirements in a standard installation are as follows (the size represents the MINIMUM required):

<table>
<thead>
<tr>
<th>Location</th>
<th>Size</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Install Dir Location</td>
<td>10 GB5 GB minimum</td>
<td>This is the location where the application and Framework get installed. Startup, shutdown and other online log files are stored here. The size and space that is used should be monitored because various debugging options can significantly affect the size of log files. <strong>Note:</strong> This does not include the size of the edge product.</td>
</tr>
<tr>
<td>Log Location</td>
<td>2 GB5 GB minimum</td>
<td>This location is used for storing batch log files and output from batch jobs. The size of this space should be influenced by which batches are run and how often, and the amount of debugging information that is collected.</td>
</tr>
<tr>
<td>Location of the application web work files on the web servers</td>
<td>5 GB1.5 GB minimum</td>
<td>This location is used by various web server vendors to expand the application. It should be considered when installing these products. Refer to the individual web server documentation to determine the location of the temporary files.</td>
</tr>
<tr>
<td>Installation Temporary Area</td>
<td>4 GB</td>
<td>The application gets installed from this location. You need enough space to uncompress the files and install the application.</td>
</tr>
</tbody>
</table>
Support for Software Patches and Upgrades

Due to the ongoing nature of software improvement, vendors will periodically issue patches and service packs for the operating systems, application servers and database servers on top of specific versions that Oracle products have already been tested against.

If it is necessary to apply an upgrade, please do so in a test environment that is running on the same platform as your production environment prior to updating the production environment itself. The exception to this is Hibernate software which should not be upgraded.

Always contact Oracle Support prior to applying vendor updates that do not guarantee backward compatibility.

<table>
<thead>
<tr>
<th>Location</th>
<th>Size</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Data Area</td>
<td>4 GB minimum</td>
<td>This location is where the Oracle database data files are stored. The size of this space should be based on the requirements of the production environment. For an initial or demo database install 4 GB should be sufficient.</td>
</tr>
</tbody>
</table>
Chapter 3
Planning the Installation

This section provides information for planning an Oracle Utilities Operational Device Management installation, including:

• Installation Considerations
• Prerequisite Software List
• Installing Prerequisite Software
• Readiness Checklist

Before Installation
Refer to My Oracle Support for up-to-date additional information about installing Oracle Utilities Operational Device Management.

Prerequisite Oracle Utilities Application Framework Patches
Oracle Utilities Application Framework patches must be installed prior to installing Oracle Utilities Operational Device Management. This step is included as part of the installation instructions.

Installation Considerations
Refer to the Installation Considerations section in the Oracle Utilities Operational Device Management Installation Guide for detailed instructions on installing the prerequisite software.
Prerequisite Software List

Refer to the Prerequisite Software List section in the Oracle Utilities Operational Device Management Installation Guide for detailed instructions on installing the prerequisite software.

Before you install Oracle Utilities Operational Device Management, you must install prerequisite software. Refer to the respective installation documentation of the software for instructions on downloading and installing.

This section includes information on the following:

- Prerequisite Software for Database Server
- Prerequisite Software for Application Server
- Web Browser Requirements

Prerequisite Software for Database Server

The prerequisite software for the database component of Oracle Utilities Operational Device Management includes:

- Oracle Database Server 12.1.0.1+ Standard or Enterprise Edition
  This is required for installing the database component of the Oracle Utilities Operational Device Management product.

Prerequisite Software for Application Server

The prerequisite software for the application component of Oracle Utilities Operational Device Management is as follows:

- Oracle Database Client 12.1.0.x
- Oracle Java SE Development Kit 1.8.0_121+ (Oracle platforms only)
- IBM 64-bit Java SDK 1.8.0 for AIX (IBM platforms only)
- Hibernate ORM 4.1.0 and Hibernate 5.2.3 jars
- Oracle WebLogic 12c (v12.2.1.1+) 64-bit
Web Browser Requirements

The web browsers listed below are supported when used on each of the operating systems indicated:

<table>
<thead>
<tr>
<th>Browser</th>
<th>Windows Operating System</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internet Explorer 11</td>
<td>Microsoft Windows 7, 8.1, 10 (64-bit)</td>
</tr>
<tr>
<td>Firefox ESR 52</td>
<td>Microsoft Windows 7, 8.1, 10 (64-bit)</td>
</tr>
<tr>
<td>Google Chrome</td>
<td>Microsoft Windows 7, 8.1, 10 (64-bit)</td>
</tr>
</tbody>
</table>

Installing Prerequisite Software

Refer to the Installing Prerequisite Software section in the Oracle Utilities Operational Device Management Installation Guide for detailed instructions on installing the prerequisite software.

Readiness Checklist

The following checklist provides steps to complete to install Oracle Utilities Operational Device Management.

For more information, refer to the instructions in the Oracle Utilities Operational Device Management Installation Guide.

1. Confirm that the recommended hardware is ready. Refer to Supported Platforms and Hardware Requirements for more details.

2. Install prerequisite software. Refer to the Planning the Installation section for more details.

3. Download the Oracle Utilities Work and Asset Management v2.2.0.1 components from Oracle Software Delivery Cloud.

4. Go through the Installation and Configuration Worksheets to understand the configuration menu.

5. Determine the type of installation then follow the guidelines provided for that type:
   - Upgrade Installation
   - Demo Installation

6. Perform post-installation tasks, as applicable.

7. Install optional products, as applicable.
Chapter 4

Upgrading Oracle Utilities Operational Device Management

This section provides an overview of what is needed to upgrade Oracle Utilities Operational Device Management, including:

• Upgrade Paths
• Before You Upgrade
• Upgrade Procedure

Upgrade Paths

• from v2.2.0.0 to v2.2.0.1

Before You Upgrade

Review the list of operating system, application server and database server combinations that this version of Oracle Utilities Operational Device Management is certified to operate on, in the Supported Platforms and Hardware Requirements section.

For further assistance, contact My Oracle Support before you upgrade.

Note: If you are upgrading a previously installed application server, it is recommended that you make a backup before you start the upgrade procedure. The upgrade installation will remove your existing environment including your configurations.
Upgrade Procedure

The upgrade installation procedure consists of:

- **Database Component Upgrade**
  Upgrade of the database component of Oracle Utilities Operational Device Management must be complete before you can proceed with the following sections. Refer to the chapter “Upgrading the Oracle Utilities Operational Device Management Database” of the *Oracle Utilities Operational Device Management Database Administrator Guide*, which provides instructions on upgrading the database component.

- **Application Components Upgrade**
  To proceed with upgrading to Oracle Utilities Operational Device Management v2.2.0.1 follow instructions as detailed in the chapter “Upgrading Oracle Utilities Operational Device Management” of the *Oracle Utilities Operational Device Management Installation Guide*. 
Chapter 5

Installing Oracle Utilities Operational Device Management - Demo Installation

This section provides an overview of the procedure for setting up an application instance of Oracle Utilities Operational Device Management which can be used for demonstration or training purposes.

Before You Install
Refer to My Oracle Support for up-to-date additional information on Oracle Utilities Operational Device Management.

Demo Installation Procedure

The demo installation procedure consists of:

- **Database Component Installation**
  Installation of the database component of Oracle Utilities Operational Device Management must be complete before you can proceed with the following sections. Refer to the chapter “Installing the Oracle Utilities Operational Device Management Database - Demo Installation” of the Oracle Utilities Operational Device Management Database Administrator Guide, which provides instructions on installing the database component with pre-populated demo data.

- **Application Components Installation**
  Refer to the chapter “Installing Oracle Utilities Operational Device Management- Demo Installation” of the Oracle Utilities Operational Device Management Installation Guide, which provides instructions on installing the application components.