

Oracle Financial Services  
Credit Risk Management  
Application Pack

Installation Guide

Release 8.0.0.0.0



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## DOCUMENT CONTROL

Version Number	Revision Date	Changes Done
1.0	Created January 2015	Captured installation and configuration steps for 8.0.0.0.0 Release.
1.1	March 2015	Added Configurations for Java 7.
1.2	July 2015	Added Configurations for Java 8.
1.3	August 2015	Added 21133780 patch details, if installing on 8.0.1.0.0 version.
1.4	September 2015	Added an Appendix to capture details on upgrading an existing OFSAA 8.0.x Java 7 instance to Java 8.

This document includes the necessary instructions to install the OFS CRM Application Pack 8.0.0.0.0 and perform the required post installation configurations. The latest copy of this guide can be accessed from [OTN Library](#).

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## Preface

This Preface provides supporting information for the Oracle Financial Services CRM Pack Installation Guide and includes the following topics:

- Summary
- Audience
- Documentation Accessibility
- Related Documents
- Conventions

## Summary

You can find the latest copy of this document in [OTN library](#) which includes all the recent additions/revisions (if any) done till date.

Before you begin the installation, ensure that you have an access to the Oracle Support Portal with the required login credentials to quickly notify us of any issues at any stage. You can obtain the login credentials by contacting Oracle Support.

## Audience

The Oracle Financial Services CRM pack Installation and Configuration Guide is intended for Administrators, Business User, Strategists, and Data Analyst, who are responsible for installing and maintaining the application pack components.

The document assumes you have experience in installing Enterprise components. Basic knowledge about the OFS CRM pack components, OFSAA Architecture, UNIX commands, Database concepts and Web Server/ Web Application Server is recommended.

### Prerequisites for the Audience

Following are the expected preparations from the administrator before starting the actual installation:

The document assumes that you have experience in installing Enterprise components and basic knowledge about the following is recommended:

- Oracle Financial Services Credit Risk Management pack components
- OFSAA Architecture
- UNIX Commands
- Database Concepts
- Web Server/ Web Application Server



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## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>

### Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info>

or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

## Related Documents

This section identifies additional documents related to OFS CRM Infrastructure. You can access Oracle documentation online from Documentation Library ([OTN](#)).

- Oracle Financial Services Credit Risk Management Release 8.0.0.0.0 User Guide
- Oracle Financial Services Analytical Applications Infrastructure User Guide ([OTN library](#))

## Conventions and Acronyms

The following text conventions are used in this document:

Conventions	Description
<b>boldface</b>	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
<code>monospace</code>	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

The following table lists the abbreviations used in this document:

Abbreviation	Meaning
AIX	Advanced Interactive executive
DEFQ	Data Entry Forms and Queries
DML	Data Manipulation Language
EAR	Enterprise Archive

Abbreviation	Meaning
EJB	Enterprise JavaBean
ERM	Enterprise Resource Management
FTP	File Transfer Protocol
GUI	Graphical User Interface
HTTPS	Hypertext Transfer Protocol Secure
J2C	J2EE Connector
J2EE	Java 2 Enterprise Edition
JDBC	Java Database Connectivity
JDK	Java Development Kit
JNDI	Java Naming and Directory Interface
JRE	Java Runtime Environment
JVM	Java Virtual Machine
LDAP	Lightweight Directory Access Protocol
LHS	Left Hand Side
MOS	My Oracle Support
OFS	Oracle Financial Services
OFSAAI	Oracle Financial Services Analytical Application Infrastructure OLAP
OS	Operating System
RAM	Random Access Memory
RDMS	Relational Database Management System
SFTP	Secure File Transfer Protocol
SID	System Identifier
SSL	Secure Sockets Layer
TNS	Transparent Network Substrate
URL	Uniform Resource Locator

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Abbreviation	Meaning
VM	Virtual Machine
Web Archive	WAR
XML	Extensible Markup Language

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# 1 About OFSAA and OFSAA Application Packs

This chapter includes the following topics:

- [About Oracle Financial Services Analytical Applications \(OFSAA\)](#)
- [About Oracle Financial Services Analytical Applications \(OFSAA\) Applications Pack](#)
- [About Oracle Financial Services Credit Risk Management 8.0.0.0.0 Applications Pack](#)
- [About OFSAA Infrastructure](#)

## 1.1 About Oracle Financial Services Analytical Applications (OFSAA)

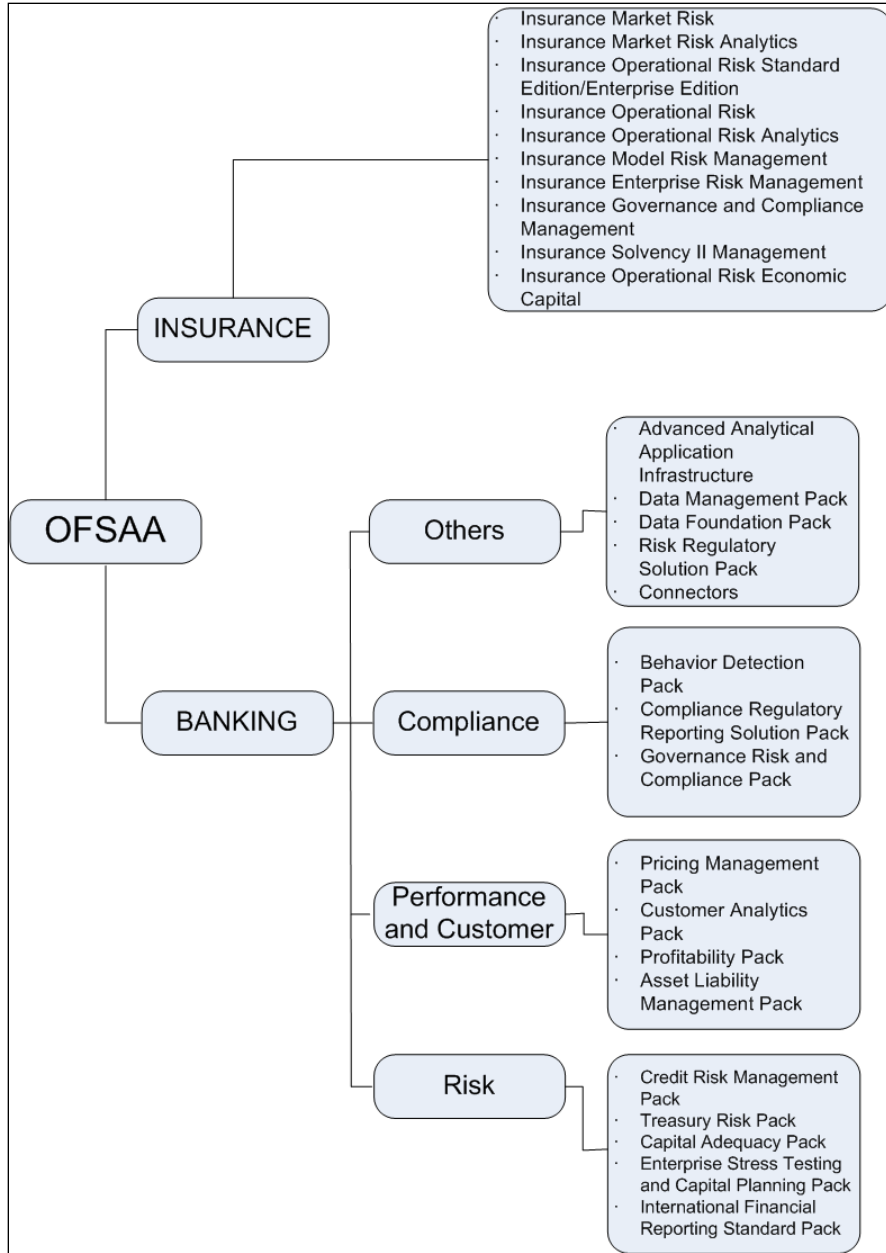
In today's turbulent markets, financial institutions require a better understanding of their risk-return, while strengthening competitive advantage and enhancing long-term customer value. Oracle Financial Services Analytical Applications (OFSAA) enable financial institutions to measure and meet risk adjusted performance objectives, cultivate a risk management culture through transparency, lower the costs of compliance and regulation, and improve insight into customer behavior.

OFSAA uses industry-leading analytical methods, shared data model and applications architecture to enable integrated risk management, performance management, customer insight, and compliance management. OFSAA actively incorporates risk into decision making, enables to achieve a consistent view of performance, promote a transparent risk management culture, and provide pervasive intelligence.

Oracle Financial Services Analytical Applications delivers a comprehensive, integrated suite of financial services analytical applications for both banking and insurance domain.

## 1.2 About Oracle Financial Services Analytical Applications (OFSAA) Pack

The following figure depicts the various application packs that are available across the OFSAA Banking and Insurance domains:



OFSAA Application Pack

### 1.3 About Oracle Financial Services Credit Risk Management 8.0.0.0.0 Applications Pack

OFS CRM Application Pack includes the following applications:

- Financial Services Credit Risk Management:** As data is typically dispersed across multiple risk applications, to gain a full understanding of credit risk and respond effectively, senior managers must be able to quickly identify significant portfolio issues and drill into relevant data as necessary. The recent credit crises have led to even more demanding reporting requirements by regulators which focus on issues such as portfolio

concentration, counterparty credit risk, stress testing, and delinquency management. With the help of Oracle Financial Services (OFS) Credit Risk Management, we aim to provide a single consistent view of portfolio credit risk across the entire organization.

## 1.4 About OFSAA Infrastructure

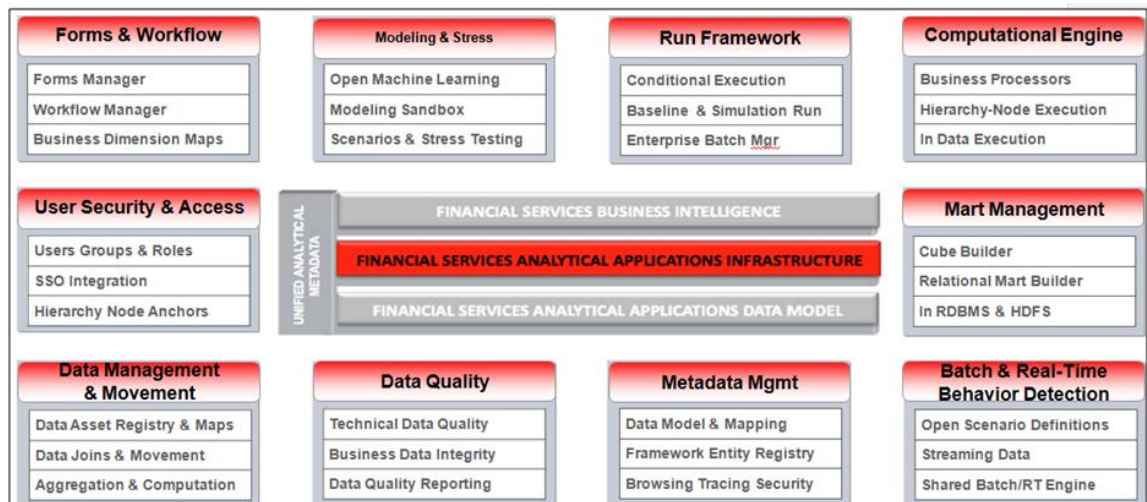
Oracle Financial Services Analytical Applications Infrastructure (OFS AAI) powers the Oracle Financial Services Analytical Applications family of products to perform the processing, categorizing, selection and manipulation of data and information needed to analyze, understand and report on specific performance, risk, compliance and customer insight issues by providing a strong foundation for the entire family of Oracle Financial Services Analytical Applications across the domains of Risk, Performance, Compliance and Customer Insight.

### 1.4.1 Components of OFSAAI

The OFSAA Infrastructure is comprised of a set of frameworks that operates on and with the Oracle Financial Services Analytical Applications Data Model and form the array of components within the Infrastructure.

The OFSAA Infrastructure components/ frameworks are installed in two layers; primarily the Metadata Server and Infrastructure services run on one layer, and the UI and presentation logic runs on the other. The UI and presentation layer is deployed on any of the supported J2EE Servers.

The following figure depicts the various frameworks and capabilities that make up the OFSAA Infrastructure:



Components of OFSAAI

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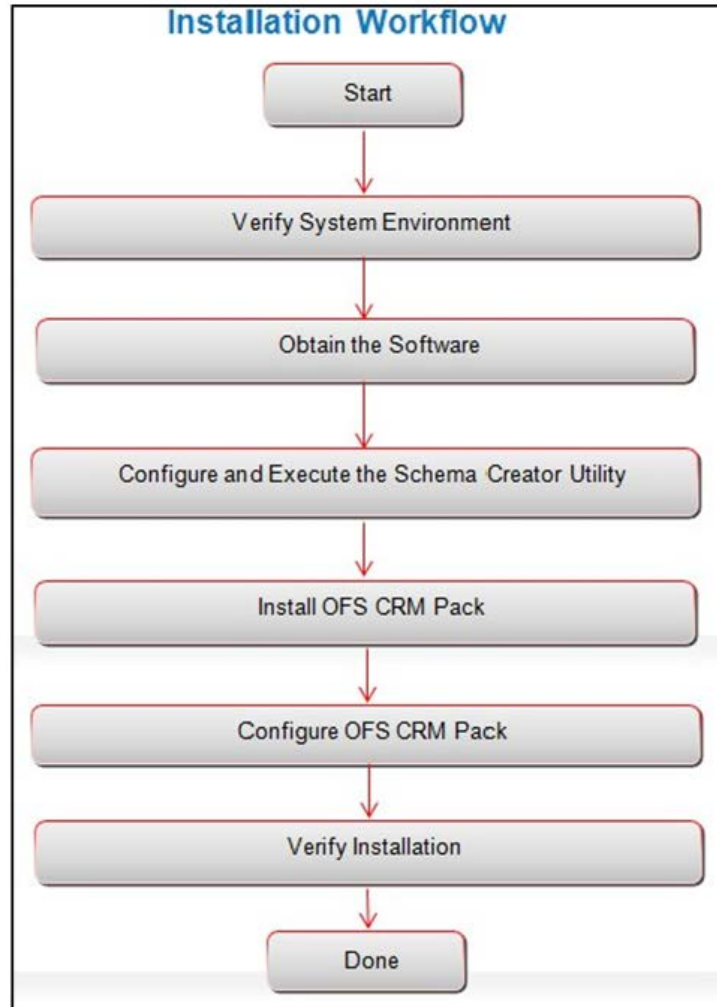
## 2 Understanding OFS CRM Applications Pack Installation

This chapter includes the following topics:

- [Installation Overview](#)
- [Deployment Topology](#)
- [Hardware and Software Requirements](#)
- [Verifying the System Environment](#)
- [Understanding Installation Modes](#)

## 2.1 Installation Overview

This section gives an overview of the OFS CRM Application Pack Installation. The figure below shows the order of procedures you need to follow:



**OFS CRM Applications Pack Installation Tasks and Descriptions**

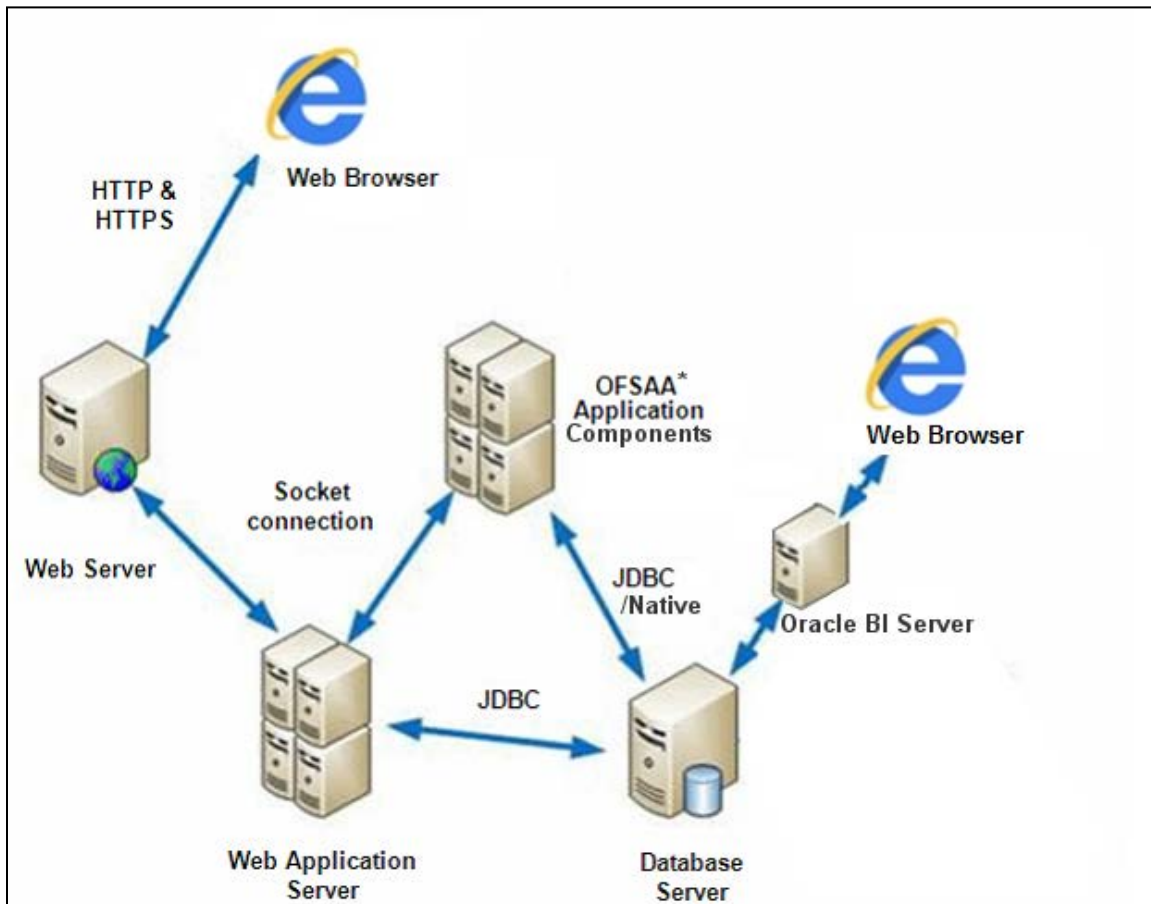
Tasks	Details and Documentation
Verify Systems Environment	To verify that your system meets the minimum necessary requirements for installing and hosting the OFS CRM Application Pack, see <a href="#">Verifying System Environment</a> .
Obtain the software	To access and download the OFS CRM Application Pack, See <a href="#">Obtaining the software</a> .
Configure and Execute the Schema Creator Utility	For instructions on creating the database schemas, see <a href="#">Configuring and Executing the Schema Creator Utility</a> .



Tasks	Details and Documentation
Install OFS CRM Application Pack	For instructions on Installing OFS CRM Application Pack , see <a href="#">Installing the OFS CRM Pack Installer</a> .
Configure OFS CRM Setup	See <a href="#">Post Installation Configuration</a> .

## 2.2 Deployment Topology

The following figure depicts the typical deployment topology implemented for OFSAA Applications.



## 2.3 Hardware and Software Requirements

This section describes the various Operating Systems, Database, Web Server, and Web Application Server versions, and other variant details on which this release of the Oracle Financial Services CRM Application Pack has been qualified.

**Note:** OFS CRM Application Pack installation can be performed on both Virtual and Physical servers.

### 2.3.1 Configurations supported for Java 7

The following table shows the minimum hardware and software requirements for installing OFS CRM Application Pack (for Java 7).

**Configurations supported for Java 7**

Requirement	Sub-Category	Value
Operating System	Oracle Linux / Red Hat Enterprise Linux (x86-64)	Oracle Linux Server release 5.3 up to 5.10 - 64 bit Oracle Linux Server release 6.0 and above - 64 bit <b>Note:</b> Same versions of RHEL is supported
	Oracle Solaris (SPARC) / Solaris x86	Oracle Solaris v5.10 Update 11 and above - 64 bit Oracle Solaris v5.11 update 1 and above – 64 bit
	IBM AIX (PowerPC)	AIX 6.1 (TL 09 and above) - 64 bit
	Shell	KORN Shell (KSH)
<p><b>Note:</b> If the OS is IBM AIX 6.1, configure the size parameter setting for “Large File Support”. Refer link <a href="http://www-01.ibm.com/support/docview.wss?uid=isg3T1000290">http://www-01.ibm.com/support/docview.wss?uid=isg3T1000290</a> for more details.</p> <p>If the operating system is RHEL, install the package <code>lsb_release</code> using one of the following commands by logging in as <code>root</code> user:</p> <ul style="list-style-type: none"> <li>▪ <code>yum install redhat-lsb-core</code></li> <li>▪ <code>yum install redhat-lsb</code></li> </ul>		

Requirement	Sub-Category	Value
Java Runtime Environment	Oracle Linux / Red Hat Enterprise Linux Oracle Solaris	Oracle Java Runtime Environment (JRE) 1.7.x - 64 bit
	IBM AIX	IBM AIX Runtime, Java Technology JRE 1.7.x - 64 bit
Oracle Database Server and Client		<p>Oracle Database Server Enterprise Edition 11g Release 2 (11.2.0.3.0 +) - 64 bit RAC/ Non-RAC with/ without partitioning option</p> <p>Oracle Database Server Enterprise Edition 12c Release 1 (12.1.0.1.0 +)- 64 bit RAC/ Non-RAC with/ without partitioning option</p> <p>Oracle Client 11g Release 2 (11.2.0.3.0+) - 64 bit</p> <p>Oracle Client 12c Release 1 (12.1.0.1.0+) - 64 bit</p> <p>Oracle 11g Release 2 (11.2.0.3+) JDBC driver (Oracle thin driver)</p> <p>Oracle 12C Release 1 (12.1.0.1+) JDBC driver (Oracle thin driver)</p> <p>Oracle Distribution of R version 2.15.1, 2.15.2 or 2.15.3.(Optional)</p> <p>Oracle R Enterprise (Server) version 1.4. (Optional)</p>
	<p><b>Note:</b> Ensure that the following patches are applied:</p> <ul style="list-style-type: none"> <li>▪ Oracle Server 12c, v12.1.0.1 – 17082699</li> <li>▪ Oracle Server 12c, v12.1.0.2 - 19392604, 19649591</li> <li>▪ Also for latest information, refer <a href="http://support.oracle.com/">http://support.oracle.com/</a> , 12.1.0.2 Bundle Patches for Engineered Systems and DB In-Memory - List of Fixes in each Bundle (Doc ID 1937782.1)</li> </ul>	
OLAP	Oracle Hyperion Essbase	V 11.1.2.1+ (Server and Client) with Oracle

Requirement	Sub-Category	Value
		11g Database V 11.1.2.3+ (Server and Client) with Oracle 12c Database
	Oracle OLAP	V 11.2.0.3+ with Oracle 11g Database V 12.1.0.1+ with Oracle 12c Database
	<b>Note:</b> Oracle Hyperion Essbase & Oracle OLAP is required only if you are using the OLAP feature of OFSAAI. For Oracle OLAP, ensure that you have configured the Oracle Database server with OLAP option.	
Web Server/ Web Application Server	Oracle Linux / Red Hat Enterprise Linux/ IBM AIX Oracle Solaris	Oracle HTTP Server 11.1.1.1/ Apache HTTP Server 2.2.x/ IBM HTTP Server <ul style="list-style-type: none"> <li>○ Oracle WebLogic Server 12.1.2+ (64 bit)</li> <li>○ IBM WebSphere Application Server 8.5+ with bundled IBM Java Runtime (64 bit)</li> <li>○ Apache Tomcat 8.0.x (64 bit)</li> </ul>
	<b>Note:</b> OFSAA Infrastructure web component deployment on Oracle WebLogic Server with Oracle JRockit is not supported.	
Desktop Requirements	Operating System	MS Windows 7/ Windows 8/ Windows 8.1
	Browser	MS Internet Explorer 9 , 10(Compatibility Mode) and 11 (Compatibility Mode) Oracle Java plug-in 1.7.0+* (64- bit) Turn off Pop-up blocker settings. For more

Requirement	Sub-Category	Value
		information, refer <a href="#">Internet Explorer Settings</a> .
	Office Tools	MS Office 2007/ 2010/2013 Adobe Acrobat Reader 8 or above
	Screen Resolution	1024*768 or 1280*1024
Other Software	Directory Services	OFSAAI is qualified on both OPEN LDAP 2.2.29+ and Oracle Internet Directory v 11.1.1.3.0. However, it can be integrated with other directory services software like MS Active Directory.
	<p><b>Note:</b> Configuration of Directory services software for OFSAAI installation is optional. For more information on configuration, see Infrastructure LDAP Configuration. Open LDAP needs to be installed on MS Windows Server machine only.</p>	

### 2.3.2 Configurations supported for Java 8

Requirement	Sub-Category	Value
Operating System	Oracle Linux / Red Hat Enterprise Linux (x86-64)	Oracle Linux Server release 5.3 up to 5.10 - 64 bit Oracle Linux Server release 6.0 and above - 64 bit <b>Note:</b> Same versions of RHEL is supported
	Oracle Solaris (SPARC)/Solaris x86	Oracle Solaris v5.10 Update 11 and above - 64 bit Oracle Solaris v5.11 update 1 and above – 64 bit

Requirement	Sub-Category	Value
	IBM AIX (POWERPC)	AIX 6.1 (TL 09 and above) - 64 bit
	Shell	KORN Shell (KSH)
<p><b>Note:</b> If the OS is IBM AIX 6.1, configure the size parameter setting for “Large File Support”. Refer link <a href="http://www-01.ibm.com/support/docview.wss?uid=isg3T1000290">http://www-01.ibm.com/support/docview.wss?uid=isg3T1000290</a> for more details.</p> <p>If the operating system is RHEL, install the package <code>lsb_release</code> using one of the following commands by logging in as <code>root</code> user:</p> <ul style="list-style-type: none"> <li>▪ <code>yum install redhat-lsb-core</code></li> <li>▪ <code>yum install redhat-lsb</code></li> </ul>		
Java Runtime Environment	Oracle Linux / Red Hat Enterprise Linux Oracle Solaris	Oracle Java Runtime Environment (JRE) 1.8.x - 64 bit
	IBM AIX	IBM AIX Runtime, Java Technology JRE 1.8.x - 64 bit
Oracle Database Server and Client	<ul style="list-style-type: none"> <li>• Oracle Database Server Enterprise Edition 11g Release 2 (11.2.0.3.0 +) - 64 bit RAC/ Non-RAC with/ without partitioning option</li> <li>• Oracle Database Server Enterprise Edition 12c Release 1 (12.1.0.1.0 +)- 64 bit RAC/ Non-RAC with/ without partitioning option</li> <li>• Oracle Client 11g Release 2 (11.2.0.3.0+) - 64 bit</li> <li>• Oracle Client 12c Release 1 (12.1.0.1.0+) - 64 bit</li> <li>• Oracle 11g Release 2 (11.2.0.3+) JDBC driver (Oracle thin driver)</li> <li>• Oracle 12C Release 1 (12.1.0.1+) JDBC driver (Oracle thin driver)</li> </ul>	
	<p><b>Note:</b> Ensure that the following patches are applied:</p> <ul style="list-style-type: none"> <li>• Oracle Server 12c, v12.1.0.1 – 17082699</li> <li>• Oracle Server 12c, v12.1.0.2 - 19392604, 19649591</li> </ul> <p>Also for latest information, refer <a href="http://support.oracle.com/">http://support.oracle.com/</a>, 12.1.0.2 Bundle Patches for</p>	

Requirement	Sub-Category	Value
	Engineered Systems and DB In-Memory - List of Fixes in each Bundle (Doc ID 1937782.1)	
OLAP	Oracle Hyperion Essbase	V 11.1.2.1+ (Server and Client) with Oracle 11g Database V 11.1.2.3+ (Server and Client) with Oracle 12c Database
	Oracle OLAP	V 11.2.0.3+ with Oracle 11g Database V 12.1.0.1+ with Oracle 12c Database
	<p><b>Note:</b></p> <p>Oracle Hyperion Essbase &amp; Oracle OLAP is required only if you are using the OLAP feature of OFSAAI. For Oracle OLAP, ensure that you have configured the Oracle Database server with OLAP option.</p>	
Web Server/ Web Application Server	Oracle Linux / Red Hat Enterprise Linux / IBM AIX Oracle Solaris	Oracle HTTP Server 11.1.1.1/ Apache HTTP Server 2.2.x/ IBM HTTP Server <ul style="list-style-type: none"> <li>○ Oracle WebLogic Server 12.1.3+ (64 bit)</li> <li>○ Apache Tomcat 8.0.x (64 bit)</li> </ul> <p><b>Note:</b></p> <p>IBM WebSphere 8.5.x (Full Profile) on Java 8 is not available..</p>
	<p><b>Note:</b></p> <ul style="list-style-type: none"> <li>• OFSAA Infrastructure web component deployment on Oracle WebLogic Server with Oracle JRockit is not supported.</li> <li>• For deployment on Oracle WebLogic Server 12.1.3+ (64 bit) with Java 8, download and install patch 18729264 from <a href="http://support.oracle.com/">http://support.oracle.com/</a></li> </ul>	
Desktop	Operating System	MS Windows 7/ Windows 8/ Windows 8.1

Requirement	Sub-Category	Value
Requirements	Browser	MS Internet Explorer 9, 10, 11(Compatibility Mode) and 11 (Compatibility Mode) Oracle Java plug-in 1.7.0+* (64-bit) Turn off Pop-up blocker settings. For more information, refer <a href="#">Internet Explorer Settings</a> .
	Office Tools	MS Office 2007/ 2010/2013 Adobe Acrobat Reader 8 or above
	Screen Resolution	1024*768 or 1280*1024
Other Software	Directory Services	OFSAAI is qualified on both OPEN LDAP 2.2.29+ and Oracle Internet Directory v 11.1.1.3.0. However, it can be integrated with other directory services software like MS Active Directory.
	<p><b>Note:</b> Configuration of Directory services software for OFSAAI installation is optional. For more information on configuration, see <a href="#">Infrastructure LDAP Configuration</a>. Open LDAP needs to be installed on MS Windows Server machine only.</p>	

**Note:** To upgrade an existing OFSAA 8.0.x Java 7 instance to Java 8, refer [Appendix O](#).

The following table shows the minimum software requirements for running OFS CRM Application Pack on each machine.

Operating System	Database	Web Application Server	Web Server
Oracle Linux 5.3 up to 5.10/ 6.0 and above	Oracle Database	Oracle WebLogic Server /Apache Tomcat Server	Oracle HTTP Server/ Apache HTTP Server
Oracle Solaris 5.10/ 5.11	Oracle Database	Oracle WebLogic Server /Apache Tomcat Server	Oracle HTTP Server/ Apache HTTP Server
IBM AIX 6.1	Oracle Database	IBM WebSphere Application Server /Apache Tomcat Server	IBM HTTP Server/ Apache HTTP Server



---

## 2.4 Verifying the System Environment

To verify if your system environment meets the minimum requirements for the installation, a Pre-Install Check utility (Environment Check) is available within the Install Kit archive file. This utility can also be obtained separately by contacting Oracle Support.

Though the system environment verification is an integral and automated part of the installation of this software product, Oracle strongly recommends running this utility prior to beginning the installation as part of your organization's "Installation Readiness Verification Process".

---

**NOTE:** For more details on download and usage of this utility, see *Oracle Financial Services Analytical Applications Infrastructure Environment Check Utility Guide* given in the Related Documents section.

---

## 2.5 Understanding Installation Modes

The following modes of installation are available for the OFS CRM Application Pack.

### 2.5.1 GUI Mode

This mode launches the product installation in a **Graphical User Interface (GUI) Mode**. You need to enter the required information on various panels within the UI in a user interaction format at various stages.

**Note:** For more information on configuration required for GUI Mode installation, refer [Configuration for GUI Mode Installation](#).

### 2.5.2 Silent Mode

This mode mandates updating the installation configuration files with required details and performs installation in a "Silent" non user interactive format.

---

## 3 Preparing for Installation

This chapter provides necessary information to review before installing the OFS CRM Pack v8.0.0.0.0.

This chapter includes the following topics:

- [Installer and Installation Prerequisites](#)
- [Obtaining the Software](#)
- [Common Installation Activities](#)

**Note:** If you are installing an application pack on an environment, where another application pack is already installed, you may sometimes get a warning message such as "*Object Already Exists*". This message can be ignored.

### 3.1 Installer and Installation Prerequisites

The following table mentions the list of prerequisites required before beginning the installation for OFS CRM Application Pack. The Installer/ Environment Check utility notifies you if any requirements are not met.

**Installer and Installation Prerequisites**

Requirement	Sub-Category	Expected Value
Environment Settings	Java Settings	<p>PATH in <code>.profile</code> to be set to include the Java Runtime Environment absolute path. The path should include java version (java 7 or java 8) based on the configuration.</p> <p><b>Note:</b> Ensure the absolute path to JRE/bin is set at the beginning of PATH variable.</p> <p>For example, <code>PATH=/usr/java/jre1.7/bin:\$ORACLE_HOME/bin:\$PATH</code></p> <p>Ensure no SYMBOLIC links to JAVA installation is being set in the PATH variable.</p>

Requirement	Sub-Category	Expected Value
	Oracle Database Settings	<p>TNS_ADMIN to be set in .profile pointing to appropriate tnsnames.ora file</p> <p>ORACLE_HOME to be set in .profile pointing to appropriate Oracle Client installation</p> <p>PATH in .profile to be set to include appropriate \$ORACLE_HOME/bin path.</p> <p>Ensure to add an entry (with SID/ SERVICE NAME) in the tnsnames.ora file on the OFSAA server.</p>
	Oracle Essbase Settings	<p>ARBORPATH,ESSBASEPATH, HYPERION_HOME to be set in the .profile pointing to an appropriate Oracle Essbase Client installation.</p> <p><b>Note:</b> These settings are required only if you want to use Oracle Hyperion Essbase OLAP features.</p>
OS/ File System Settings	File Descriptor Settings	Greater than 15000
	Total Number of Process Settings	Greater than 4096
	Port Settings	Default port numbers to be enabled on the system are 6500, 6501, 6505, 6507, 6509, 6510, 6666, 9999, and 10101.
	.profile permissions	User to have 755 permission on the .profile file.
	Installation Directory	<p>A directory where the product files will be installed/ copied.</p> <p>Set 755 permission on this directory.</p> <p>This directory needs to be set as FIC_HOME.</p>
	Staging Area/ Metadata Repository	<p>A directory to hold the application metadata artifacts and additionally act as staging area for flat files.</p> <p>The directory should exist on the same system as the OFSAA Installation. This directory can be</p>

Requirement	Sub-Category	Expected Value
		<p>configured on different mount or under a different user profile.</p> <p>Set 777 permission on this directory.</p>
	Download Directory	<p>A directory where the product installer files will be downloaded/ copied.</p> <p>Set 755 permission on this directory.</p>
	OS Locale	<ul style="list-style-type: none"> <li>• Linux: en_US.utf8</li> <li>• AIX: EN_US.UTF-8</li> <li>• Solaris: en_US.UTF-8</li> </ul> <p>To check the locale installed, execute the following command:</p> <pre>locale -a   grep -i 'en_US.utf'</pre>
Database Settings	Database Instance Settings	<p>NLS_CHARACTERSET to be AL32UTF8</p> <p>NLS_LENGTH_SEMANTICS to be BYTE</p> <p>OPEN CURSORS limit to be greater than 1000</p>
Web Application Server	WebSphere/ WebLogic/ Tomcat	<p>Web Application Server should be installed and profile /domain created.</p> <p>You will be prompted to enter the WebSphere Profile path or WebLogic Domain path or Tomcat Deployment path during OFSAAI installation.</p> <p><b>Note:</b> Refer <a href="#">Appendix A</a> for WebSphere Profile Creation and WebLogic Domain Creation.</p> <p>For deployment on Oracle WebLogic Server 12.1.3+ (64 bit) with Java 8, download and install patch 18729264 from <a href="https://support.oracle.com">https://support.oracle.com</a>.</p>
Web Server	Apache HTTP Server/ Oracle HTTP Server/ IBM HTTP Server	<p>This is an optional requirement.</p> <p>HTTP Server Installation to be present.</p> <p>You will be required to enter the Web Server IP/ Hostname and Port details during installation.</p>

Requirement	Sub-Category	Expected Value
		<b>Note:</b> Refer <a href="#">Appendix A</a> for Web Server installation.
Others	Oracle R/ Oracle R Enterprise	This is an optional requirement.
	OFSAA	<p>For installation on Java 8, login to <a href="https://support.oracle.com/">https://support.oracle.com/</a> and search for 21160684 under the Patches &amp; Updates tab. This is applicable only when you have installed 8.0.0.0.0 OFSAAI pack and not required for 8.0.0.1.0.</p> <p>For installation of this release on an existing OFSAA instance where the underlying OFSAA Infrastructure (OFS AAI) version is upgraded to version 8.0.1.0.0, login to <a href="https://support.oracle.com/">https://support.oracle.com/</a> and search for 21133780 under the Patches and Updates tab.</p> <p>For installation of this release on an existing OFSAA instance where the underlying OFSAA Infrastructure (OFS AAI) version is upgraded to version 8.0.2.0.0, login to <a href="https://support.oracle.com/">https://support.oracle.com/</a> and search for 21657319 under the Patches and Updates tab.</p>

**Note:** Ensure that the tablespace(s) used for the database user(s) is set to AUTOEXTEND ON.

### 3.2 Obtaining the Software

This release of OFS CRM Application Pack v8.0.0.0.0 can be downloaded from the Oracle Software Delivery Cloud (<https://edelivery.oracle.com>). You need to have a valid Oracle account in order to download the software.

### 3.3 Common Installation Tasks

The following are the common pre-installation activities that you need to carry out before installing the OFS CRM Application Pack.

This section includes the following topics:

- [Configuration for GUI Mode Installation](#)
- [Identifying the Installation, Download and Metadata Repository Directories](#)

- 
- [Download and copy the OFS CRM Application Pack Installer](#)
  - [Copying and Extracting the Software](#)
  - [Setting up the Web Server/ Web Application Server](#)

### 3.3.1 Configuration for GUI Mode Installation

To install OFS CRM Application Pack in GUI mode, you need to ensure the below software and configurations are available:

- Install and configure any PC X Server software such as Open Text Exceed (formerly Hummingbird Exceed) on the user desktop system from which the installation is triggered.
- Configure DISPLAY variable in the user `.profile`.
- Ensure to set the DISPLAY variable on the system on which the OFSAA will be installed, to point to the user desktop system where the PC X Server software has been installed.

Syntax:

```
export DISPLAY=hostname:n.n1
```

Where, hostname is the IP Address/ Host Name of the user desktop system and n is the sequence number (usually 0).

For example, 10.11.12.13:0.0 or myhostname:0.0

### 3.3.2 Identifying the Installation, Download and Metadata Repository Directories

For installation of any OFSAA Application Pack, the below folders/ directories required to be created.

- **OFSAA Download Directory** (Optional) - Create a download directory and copy the OFSAA Application Pack Installer File (Archive). This is the directory where the downloaded installer/ patches can be copied.
- **OFSAA Installation Directory** (Mandatory) – Create an installation directory. This is the directory where the installer installs or copies the product files. FIC\_HOME variable to be set in the `.profile` pointing to this OFSAA Installation Directory.
- **OFSAA Staging/ Metadata Repository Directory** (Mandatory) – Create a Staging/ Metadata Repository Directory. This is the directory where you should copy data loading files, save data extracts and so on. Additionally, this folder also maintains the OFSAA metadata artifacts. This is commonly referred as "FTP SHARE".

---

**NOTE:** Ensure the user permission is set to 755 on the Installation and Download Directory.  
Ensure the user permission is set to 777 on the Staging Directory.

---

---

### 3.3.3 Download and copy the OFS CRM Application Pack Installer

To download and copy the OFS CRM Applications Pack Installer, follow these steps:

- To download the OFS CRM Application Pack, you need to login to the Oracle Software Delivery Cloud (<https://edelivery.oracle.com>). You need to have a valid Oracle account in order to download the software.
- Copy the downloaded installer archive to the Download Directory (in Binary mode) on the setup identified for OFSAA installation.

### 3.3.4 Copying and Extracting the Software

Once you obtain the installer, copy the installer (in BINARY mode) to the system on which the OFSAA Infrastructure components will be installed.

---

**NOTE:** You must be logged in to the UNIX operating system as a non-root user.

---

1. Download the unzip utility (OS specific) `unzip_<os>.Z` and copy it in Binary mode to the directory that is included in your PATH variable. If you already have the unzip utility to extract the contents of the downloaded archive, skip to the next step.
2. Uncompress the unzip installer file using the command:

```
uncompress unzip_<os>.Z
```

---

**NOTE:** In case you notice an error message "uncompress: not found [No such file or directory]" when the package is not installed, contact your UNIX administrator.

---

3. Give EXECUTE permission to the file using the command:

```
chmod 751 unzip_<os>
```

For example, `chmod 751 unzip_sparc`

4. Extract the contents of the Oracle Financial Services Credit Risk Management Application Pack 8.0.0.0.0 to Download Directory installer archive file using the following command:

```
unzip OFS_CRM_PACK.zip
```

---

**NOTE:** DO NOT rename the Application Pack installer folder name on extraction from the archive.

---

5. Copy the below file to the installer folder in Text mode. Provide execute privileges and execute the file to remove the ^M characters.



ctrlRemove.sh

6. Give EXECUTE permission to the installer script. Navigate to the Download Directory and execute the command:

```
chmod -R 755 OFS_CRM_PACK
```

### 3.3.5 Setting up the Web Application Server

For setting up the environment based on your selected Web Application Server, refer to [Appendix A](#) for more information.



---

## 4 Installing OFS Credit Risk Management Application Pack

Follow the instructions in this chapter to install the OFS CRM pack depending on the mode of installation.

This chapter includes the following sections:

- [Schema Creator Utility](#)
- [Configuring and Executing the Schema Creator Utility](#)
- [Installing the OFS CRM Application Pack Installer](#)

### 4.1 Schema creator utility

Creating database users/ schemas is one of the primary steps in the complete OFSAA installation. This release of OFSAA provides a utility to quickly get started with the OFSAA 8.0 installation by allowing easier and faster creation of database User(s)/ Schema(s), assign the necessary GRANT(s) and so on. Additionally, it also creates the required database objects in these schemas.

This section includes the following topics:

- [About Schema Creator utility](#)
- [Execution Modes in Schema Creator Utility](#)
- [Execution Options in Schema Creator Utility](#)

#### 4.1.1 About Schema Creator Utility

The schema creator utility should be configured and executed mandatorily every time prior to installation of any OFSAA Application Pack.

The following are the types of schemas that can be configured in the OFSAA:

- **CONFIG** – Denotes the unique OFSAA setup configuration schema. It contains entities and other objects required for OFSAA setup information.

---

**NOTE:** There can be only one CONFIG schema per OFSAA instance.

---

- **ATOMIC** – Denotes the schema that contains the data model entities. One ATOMIC schema is attached to one Information Domain.

---

**NOTE:** There can be multiple ATOMIC schemas per OFSAA Instance, and an Information Domain can have only one ATOMIC schema.

---

- **SANDBOX** – Denotes the schema that contains the data for all Sandbox executions. One SANDBOX schema is attached to one Sandbox Information Domain.

---

**NOTE:** There can be multiple SANDBOX schemas per OFSAA Instance and a Sandbox Information Domain can have only one SANDBOX schema.

---

- **ADDON** – Denotes any additional schema used by the OFSAA Applications.

#### 4.1.2 Execution Modes in Schema Creator Utility

The Schema Configuration Utility supports the following modes of execution:

- **Online Mode:** In the Online mode, the utility connects to the database and executes the DDLs for Users, Objects and Grants. If you have the SYSDBA privileges you can execute the Schema Creator Utility in Online mode and thereby create the Users, Objects and Grants during the execution process.

---

**NOTE:** To execute the utility in Online mode, you need to connect as “<User> AS SYSDBA”.

---

- **Offline Mode:** In the Offline mode, the utility generates SQL script with all the required DDLs for Users, Objects and Grants. This script needs to be executed by the DBA on the appropriate database identified for OFSAA usage. If you do not have the SYSDBA privileges, you can execute the Schema Creator Utility in Offline mode and generate the script file that contains the Schemas, Objects and Grants, information. Subsequently, a SYSDBA user can execute the script file manually.

---

**NOTE:** 1. To execute the utility in Offline mode, you need to connect as any user with below grants(alternatively, you can also connect as a user with SYSDBA privileges):

```
SELECT ON DBA_ROLES
SELECT ON DBA_USERS
SELECT ON DBA_DIRECTORIES
SELECT ON DBA_TABLESPACES
CREATE SESSION
```

For more details refer, [Executing the Schema Creator Utility in Offline Mode](#)

2. If there are any errors during the script execution, reconfigure the OFS\_CRM\_SCHEMA\_IN.XML file and execute the utility. This regenerates the scripts with corrected information. For more information, refer [Configuring and Executing the Schema Creator Utility](#).

---

---

**NOTE:** Do not modify the OFS\_CRM\_SCHEMA\_OUT.XML file generated after the execution of this utility.

---

#### 4.1.3 Execution Options in Schema Creator Utility

Depending on the option you choose to run the OFSAA Application Pack Installer, you need to choose the schema creator utility execution option. To run the OFSAA Application

---

---

Pack installer in SILENT mode, it is mandatory to execute the schema creator utility with `-s` option.

---

**Note:** If the schema creator utility is executed **without** the option `-s`, it is mandatory to run the OFSAA Application Pack Installer in GUI mode.

---

## 4.2 Configuring and Executing the Schema Creator Utility

This section includes the following topics:

- [Prerequisites](#)
- [Configuring the Schema Creator Utility](#)
- [Executing the Schema Creator Utility](#)

### 4.2.1 Prerequisites

The following prerequisites must be ensured before configuring the Schema Creator Utility:

- You must have the Oracle User ID/Password with SYSDBA privileges (not applicable for offline mode).
- You must have the JDBC Connection URL for RAC/Non RAC database.
- You must have the HOSTNAME/IP of the server on which OFSAA is getting installed.
- It is recommended to set the PGA\_AGGREGATE\_LIMIT database-parameter value sufficiently, when Oracle 12c is installed.
- You must add a TNS entry before the installation.

---

**NOTE:** - If this release of the OFS CRM Application Pack version 8.0.0.0.0 is installed on an OFSAA setup where the underlying OFSAA Infrastructure (OFS AAI) version is upgraded to version 8.0.1.x.x, download and install the patch for schema creator utility (Bug 20912588) by following the instructions in the Readme.txt packaged in it prior to executing the utility.

- If this release of the OFS AAI Application Pack version 8.0.0.0.0 is being installed on an OFSAA setup where the underlying OFSAA Infrastructure (OFS AAI) version is upgraded to version 8.0.2x.x, download and install the patch for schema creator utility (Bug 21657319) by following the instructions in the Readme.txt packaged in it prior to executing the utility.

---

---

## 4.2.2 Configuring the Schema Creator Utility

To configure the Schema Creator Utility, follow these steps:

1. Log in to the system as non-root user.
2. Navigate to the following path: `OFS_CRM_PACK/schema_creator/conf`.
3. Edit the `OFS_CRM_SCHEMA_IN.xml` file in a text editor.
4. Configure the elements as described in the [Appendix L](#).
5. On successful execution of the utility, the entered passwords in the `OFS_CRM_SCHEMA_IN.xml` file are nullified.
6. Save the `OFS_CRM_SCHEMA_IN.xml` file.
7. Navigate to BIN folder and run the schema creator utility.

---

**NOTE:** On successful execution of the utility, the entered passwords in the `OFS_CRM_SCHEMA_IN.xml` file are nullified.

---

---

**NOTE:** If this release of the OFS CRM Application Pack version 8.0.0.0.0 is installed on an OFSAA setup where the underlying OFSAA Infrastructure (OFS AAI) version is upgraded to version 8.0.1.0.0+, download and install the patch for schema creator utility (Bug 20912588) by following the instructions in the `Readme.txt` packaged in it prior to executing the utility.

---

## 4.2.3 Executing the Schema Creator Utility

This section includes the following topics:

- [Executing the Schema Creator Utility in Online Mode](#)
- [Executing the Schema Creator Utility in Offline Mode](#)
- [Executing the Schema Creator Utility with `-s` option](#)
- [Executing the Schema Creator Utility while Installing Subsequent Application Pack Schema Creation](#)

---

**NOTE:** If you intend to use Oracle OLAP feature, execute the below grant on all ATOMIC schema(s) `grant olap_user to &database_username`

---

### 4.2.3.1 Executing the Schema Creator Utility in Online Mode

In Online Mode, the Schema Creator Utility will create all the Schemas, Schema Objects, Tablespaces, Grants, and Roles in the database during the execution process.

---

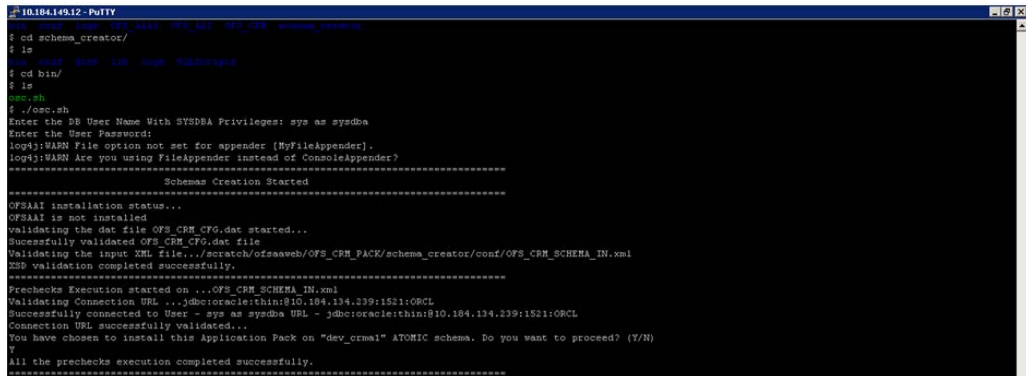
To execute the schema creator utility while creating the schemas for the application pack, follow these steps:

1. Log in to the system as non-root user.
2. Navigate to the following folder path: `OFS_CRM_PACK/schema_creator/bin/`
3. Execute the following command.

```
./osc.sh
```

**Note:** For silent mode installation, execute the `osc.sh` file using the following command: `./osc.sh -s`

4. The following message is displayed: *You have chosen ONLINE mode. Triggering the utility in ONLINE mode will execute the DDLs directly on the Database. Do you wish to proceed? (Y/y or N/n).*
5. Enter `Y/y` to proceed.
6. Enter the DB Username with SYSDBA Privileges.  
For example: `SYS` as `SYSDBA`.
7. Enter the User Password.



```
10.104.134.12 - PuTTY
C:\Users\user> cd schema_creator/
C:\Users\user> cd bin/
C:\Users\user> .\osc.sh
Enter the DB User Name With SYSDBA Privileges: sys as sysdba
Enter the User Password:
log4j:WARN File option not set for appender [MyFileAppender].
log4j:WARN Are you using FileAppender instead of ConsoleAppender?
-----
Schemas Creation Started
-----
OFSMFI installation status...
OFSMFI is not installed
Validating the dat file OFS_CRM_CFG.dat started...
Successfully validated OFS_CRM_CFG.dat file
Validating the input XML file.../scratch/ofsa/web/OFS_CRM_PACK/schema_creator/conf/OFS_CRM_SCHEMA_IN.xml
Y2D validation completed successfully.
-----
Prechecks Execution started on ...OFS_CRM_SCHEMA_IN.xml
Validating Connection URL ...jdbc:oracle:thin:@10.104.134.239:1521:ORCL
Successfully connected to User = sys as sysdba URL = jdbc:oracle:thin:@10.104.134.239:1521:ORCL
Connection URL successfully validated...
You have chosen to install this Application Pack on "dev_orcma1" ATOMIC schema. Do you want to proceed? (Y/N)
Y
All the prechecks execution completed successfully.
-----
```

8. The console runs the initial validation checks and then displays the following message: *You have chosen to install this Application Pack on <Name of the Atomic Schema>ATOMIC schema. Do you want to proceed? (Y/N).*  
*You have chosen to install this Application Pack on <Name of the Infodomain>. Do you want to proceed? (Y/N).*
9. Enter `Y/y` to start the schema creation.  
Or  
Enter `N/n` if you want to quit executing the schema creation.

```
10.184.149.12 - PuTTY
log4j:WARN Are you using FileAppender instead of ConsoleAppender?
*****
Schemas Creation Started
*****
OFSAAI installation status...
OFSAAI is not installed
validating the dat file OFS_CRM_CFG.dat started...
Successfully validated OFS_CRM_CFG.dat file
Validating the input XML file.../scratch/ofsaaweb/OFS_CRM_PACK/schema_creator/conf/OFS_CRM_SCHEMA_IN.xml
XSD validation completed successfully.
*****
Prechecks Execution started on ...OFS_CRM_SCHEMA_IN.xml
Validating Connection URL ...jdbc:oracle:thin:@10.184.134.239:1521:ORCL
Successfully connected to User - sys as sysdba URL - jdbc:oracle:thin:@10.184.134.239:1521:ORCL
Connection URL successfully validated...
You have chosen to install this Application Pack on "dev_crm1" ATOMIC schema. Do you want to proceed? (Y/N)
Y
All the prechecks execution completed successfully.
*****
Executing TableSpace Scripts started...
Executing TableSpace Scripts completed...
*****
Creating Schemas started...
CONFIG User dev_crm1 successfully created on Default TableSpace : USERS on Temp TableSpace : TEMP
Grants creation scripts execution started...
Grants creation scripts execution completed...
Successfully connected to User - dev_crm1 URL - jdbc:oracle:thin:@10.184.134.239:1521:ORCL
Scripts execution for CONFIG schema started ...
Scripts execution for CONFIG schema completed ...
User dev_crm1 details updated into the dbmaster table
User dev_crm1 details updated into the dbmaster table
User dev_crm1 is successfully created on Default TableSpace : USERS on Temp TableSpace : TEMP
Creating Schemas completed ...
*****
Roles creation scripts execution started ...
Roles creation scripts execution completed ...
*****
Grants creation scripts execution started...
Grants creation scripts execution completed...
*****
Schemas Creation Completed
*****
Status : SUCCESS.Please proceed with the installation.
$
```

10. Make TNS entries for the created users in TNSNAMES.ORA. For details, see [Add TNS Entries in TNSNAMES.ORA file](#).

**NOTE:** On successful execution of schema creator utility, the console displays the following status message:

*Schema Creator executed successfully. Please proceed with the installation.*

Refer log file in OFS\_CRM\_PACK/schema\_creator/logs folder for execution status. In case of any errors, contact *Oracle Support*.

#### 4.2.3.2 Executing the Schema Creator Utility in Offline Mode

In Offline Mode, the Schema Creator Utility will create an output in SQL file format. This script has to be executed manually by logging as database user with SYSDBA privileges. The SQL file will contain the scripts for creation of Schemas, Schema Objects, Tablespaces, Grants, and Roles.

Prerequisites:

To execute the utility in Offline mode, you need to connect as any user with below grants (alternatively, you can also connect as a user with SYSDBA privileges):

- SELECT ON DBA\_ROLES

- SELECT ON DBA\_USERS
- SELECT ON DBA\_DIRECTORIES
- SELECT ON DBA\_TABLESPACES
- CREATE SESSION

**Note:** Explicit Grants to the user are required. Grants assigned through Roles are not supported.

To execute the schema creator utility in the offline mode, follow these steps:

1. Log in to the system as non-root user.
2. Navigate to the following path: OFS\_CRM\_PACK/schema\_creator/bin
3. Execute the osc.sh file using the following command:

```
./osc.sh -o
```

**Note:** For silent mode installation, execute the osc.sh file using the following command: `./osc.sh -s`

4. The following message is displayed:  
*You have chosen OFFLINE mode. Triggering the utility in OFFLINE mode will generate the script. Do you wish to proceed? (Y/y or N/n).*
5. Enter Y/y to proceed.
6. Enter the DB Username with SELECT privileges.
7. Enter the User Password.

```

$ ./osc.sh -o
=====
You have chosen OFFLINE mode
=====
Triggering the utility in OFFLINE mode will generate the script. Do you wish to proceed? (Y/y or N/n):
Y
=====
Java Validation Started ...
Java found in : /scratch/ofsaajdk1.6.0_25/jre/bin
JAVA Version found : 1.6.0_25
JAVA Bit Version found : 64-bit
Java Validation Completed. Status : SUCCESS
=====
DB specific Validation Started ...
Enter the DB User Name with SELECT privileges on following tables
1. DBA ROLES
2. DBA USERS
3. DBA_DIRECTORIES
4. DBA_TABLESPACES
sys as sysdba
Enter the User Password:
Oracle Client version : 11.2.0.3.0. Status : SUCCESS
Oracle Server version Current value : 11.2.0.3.0. Status : SUCCESS
DB specific Validation Completed. Status : SUCCESS

```

8. The console runs the initial validation checks and displays the following message:  
*You have chosen to install this Application Pack on <Name of the Atomic Schema>ATOMIC schema. Do you want to proceed? (Y/N).*

---

*You have chosen to install this Application Pack on <Name of the Infodomain>. Do you want to proceed? (Y/N).*

```
*****
Generating Schema Creation Scripts Started
*****
Checking OFSAA installation...
OFSAA installed not found.
Validating the dat file OFS_AAAI_CFG.dat started...
Successfully validated OFS_AAAI_CFG.dat file
Validating the input XML file.../scratch/ofsaapp/OFS_AAAI_PACK/schema_creator/conf/OFS_AAAI_SCHEMA_IN.xml
XSD validation completed successfully.
*****
Prechecks Execution started on ...OFS_AAAI_SCHEMA_IN.xml
Validating Connection URL ...jdbc:oracle:thin:@ofss220623:1521:MEDIADB
Successfully connected to User - sys as sysdba URL - jdbc:oracle:thin:@ofss220623:1521:MEDIADB
Connection URL successfully validated...
You have chosen to install this Application Pack on "dev_atm14" ATOMIC schema. Do you want to proceed? (Y/N)
y
```



---

9. Enter Y/y to start the script generation.

Or

Enter N/n if you want to quit the script generation.

```
Generating TableSpace creation Scripts started...
Generating TableSpace creation Scripts completed...
Generating Schema creation scripts started...
CONFIG User dev_ofsdmconf21 creation script generated successfully on Default TableSpace : USERS on Temp TableSpace : TEMP
Generation of grants creation scripts started...
Generation of grants creation scripts completed...
Scripts Generation for CONFIG schema started ...
Scripts Generation for CONFIG schema completed ...
User dev_ofsdmconf21 details updated into the dbmaster table
User dev_ofsdmatm21 details updated into the dbmaster table
User dev_ofsdmatm21 creation script generated successfully on Default TableSpace : USERS on Temp TableSpace : TEMP
Generating Schema creation scripts completed...
Generating Roles creation Scripts started...
Generating Roles creation Scripts completed...
Generating Grants creation scripts started...
Generating Grants creation scripts completed...
Generating Schema Creation Scripts Completed
Schema Creator executed Successfully.Please execute /scratch/ofsaadb/Kits/OFS_DM_PACK/schema_creator/sysdba_output_scripts.sql before proceeding with the installation.
```

---

**NOTE:** On successful execution of schema creator utility, the console displays the following status message:

*Schema Creator executed successfully. Please execute  
scratch/ofsaapp/OFS\_CRM\_PACK/schema\_creator/sysdba\_output\_scripts.sql  
before proceeding with the installation.*

---

10. Navigate to the directory: OFS\_CRM\_PACK/schema\_creator.

11. Login to SQLPLUS with a user having SYSDBA Privileges.

```
Schema Creator executed Successfully.Please execute /scratch/ofsaapp/OFS_DM_PACK/schema_creator/sysdba_output_scripts.sql before proceeding with the installation.
SQL> sqlplus sys/oracle@BMSDIADB as sysdba
SQL*Plus: Release 11.2.0.3.0 Production on Wed Dec 31 14:50:53 2014
Copyright (c) 1982, 2011, Oracle. All rights reserved.

Connected to:
Oracle Database 11g Enterprise Edition Release 11.2.0.3.0 - 64bit Production
With the Partitioning, OLAP, Data Mining and Real Application Testing options

SQL> @/scratch/ofsaapp/OFS_DM_PACK/schema_creator/sysdba_output_scripts.sql
Disconnected from Oracle Database 11g Enterprise Edition Release 11.2.0.3.0 - 64bit Production
With the Partitioning, OLAP, Data Mining and Real Application Testing options
```

12. Execute the sysdba\_output\_scripts.sql file using the following command:

```
SQL>@sysdba_output_scripts.sql
```

Alternatively, you can copy the sysdba\_output\_scripts.sql file and SQLScripts folder to a remote server and execute sysdba\_output\_scripts.sql file, after providing appropriate execute permissions.

---

**NOTE:** Refer log sysdba\_output\_scripts.log file for execution status. In case of any errors, contact Oracle Support. This log would be empty if there are no errors in the execution.

---

13. Make TNS entries for the created users in TNSNAMES.ORA. For details, see [Add TNS Entries in TNSNAMES.ORA file.](#)

---

### 4.2.3.3 Executing the Schema Creator Utility with `-s` option

If you want to run the OFSAA Application Pack Installer in SILENT mode, it is mandatory to execute the schema creator utility with `-s` option.

To execute the utility with `-s` option, follow these steps:

1. Edit the file  
OFS\_CRM\_PACK/schema\_creator/conf/OFS\_CRM\_SCHEMA\_IN.xml in text editor.
2. Set the value for attribute "INFODOM" of <SCHEMA> tag(s) to specify a specific Information Domain name. By default, the value is empty and the utility will derive the Information Domain name. If the attribute value is set, the utility/ installer will configure the Information Domain against this <SCHEMA>.
3. Execute the utility with `-s` option.

For Example: `./osc.sh -s`.

```
$ ./osc.sh -s
=====
You have chosen ONLINE mode
=====
Triggering the utility in ONLINE mode will execute the DDLs directly on the Database. Do you wish to proceed? (Y/y or N/n):
y
=====
Java Validation Started ...
Java found in : /scratch/jdk1.6.0_45/bin
JAVA Version found : 1.6.0_45
JAVA Bit Version found : 64-bit
Java Validation Completed. Status : SUCCESS
=====
DB specific Validation Started ...
Enter the DB User Name With SYSDBA Privileges:
sys as sysdba
Enter the User Password:
Oracle Client version : 11.2.0.2.0. Status : SUCCESS
Oracle Server version Current value : 11.2.0.2.0. Status : SUCCESS
DB specific Validation Completed. Status : SUCCESS
=====
```

```
=====
Schema Creation Started
=====
Checking OFSAA installation...
OFSAA installation not found.
Validating the dat file OFS_CRM_CFG.dat started...
Successfully validated OFS_CRM_CFG.dat file
Validating the input XML file.../scratch/ofsaobie/OFS_CRM_PACK/schema_creator/conf/OFS_CRM_SCHEMA_IN.xml
Input XML file validated successfully.
=====
Validating Connection URL ...jdbc:oracle:thin:@10.184.134.239:1521:ORCL
Successfully connected to User - sys as sysdba URL - jdbc:oracle:thin:@10.184.134.239:1521:ORCL
Connection URL successfully validated...
You have chosen to install this Application Pack on "dev_crmsa1" ATOMIC schema. Do you want to proceed? (Y/N)
Y
You have chosen to install this Application Pack on INFODOM "ofscrminfo". Do you want to proceed? (Y/N)
Y
=====
```

```

=====
Executing TableSpace Scripts started...
Executing TableSpace Scripts completed...
=====
Creating Schemas started...
CONFIG User dev_crmsci successfully created on Default TableSpace : USERS on Temp TableSpace : TEMP
Grants creation scripts execution started...
Grants creation scripts execution completed...
Successfully connected to User - dev_crmsci URL - jdbc:oracle:thin:@10.184.134.239:1521:ORCL
Scripts execution for CONFIG schema started ...
Scripts execution for CONFIG schema completed ...
User dev_crmsci details updated into the dbmaster table
User dev_crmsci details updated into the dbmaster table
User dev_crmsci is successfully created on Default TableSpace : USERS on Temp TableSpace : TEMP
Creating Schemas completed ...
=====
Roles creation scripts execution started ...
Roles creation scripts execution completed ...
=====
Grants creation scripts execution started...
Grants creation scripts execution completed...
=====
Schemas Creation Completed
=====
Schema Creator executed Successfully.Please proceed with the installation.
8

```

4. Make TNS entries for the created users in TNSNAMES.ORA. For details, see [Add TNS Entries in TNSNAMES.ORA file.](#)

---

**NOTE:** If the utility is executed without the `-s` option, it is mandatory to launch the OFSAA Application Pack Installer in GUI mode.

**NOTE:** To execute the utility in OFFLINE mode with SILENT option, type. `/osc.sh -o -s`.

---

#### 4.2.3.4 Executing the Schema Creator Utility while Installing Subsequent Application Pack Schema Creation

While executing the schema creator utility for subsequent Application Pack, you can choose to install the pack either on the same Information Domain/ Atomic Schema or on a new Information Domain/ Atomic Schema.

---

**NOTE:** OFS CRM Application Pack can be installed on any Information Domain/ Atomic schema where any OFS Application Packs are installed other than OFS Behavior Detection Application Pack or OFS Compliance Regulatory Reporting Application Pack

---

To execute the schema creator utility while installing OFS CRM Application Pack over an existing Application pack, follow these steps:

1. Repeat the steps 1 to 8 from Executing the Schema Creator Utility section.
2. The utility identifies the Application Packs that are already installed on the current OFSAA setup and displays the following on console:
  - Atomic schema of the Existing Application Pack,
  - Information Domain Name of the Existing Pack, and the
  - List of Installed Application Packs
3. Enter Y/y to start the schema creation.

Or

Enter N/n if you want to quit executing the schema creation.

- 
4. You can select the Atomic User, on which you want to install the Application Pack.

---

**NOTE:** On successful execution of schema creator utility, the console displays the following status message: *Success. Please proceed with the installation.*

---

---

**NOTE:** Refer log file in `OFS_CRM_PACK/schema_creator/logs` folder for execution status. Refer log `sysdba_output_scripts.log` file for execution status, if executed in offline mode. This log would be empty if there are no errors in the execution. In case of any errors, contact Oracle Support.

---

5. Make TNS entries for the created users in TNSNAMES.ORA. For details, see [Add TNS Entries in TNSNAMES.ORA file](#).

### Verifying the Log File

If schema creation is successful, the console would display an appropriate message. If the schema creation runs into errors, do refer the log file.

```
<<OFSCRMAPP Installer folder>>/<<OFS_CRM_PACK>>/schema_creator/logs/  
<<OFS_CRM>>_osc_<timestamp>.log for further details.
```

You may contact Oracle support anytime for assistance.

## 4.3 Installing the OFS CRM Application Pack

Follow the instructions in this section to install the OFS CRM Application Pack depending on the mode of installation.

This section includes the following topics:

- [GUI Mode Installation](#)
- [Silent Mode Installation](#)
- [Verifying the Log File](#)

### 4.3.1 GUI Mode Installation

---

**Note:** Ensure you have followed the steps as mentioned in the [Configuration for GUI Mode Installation](#) section prior to proceeding with the next steps.

---

1. Log in to the system as non-root user.
2. Identify a directory for installation and set the same in the user `.profile` file as below:

```
FIC_HOME=< OFSAA Installation Directory >  
export FIC_HOME
```

- Execute the user .profile.

**Note:** Configure and execute the Schema Creator utility. For details, see [Configuring and Executing the Schema Creator Utility](#).

**Note:** Ensure to make a TNS entry for the new users created. For details, see [Add TNS Entries in TNSNAMES.ORA file](#).

- Navigate to the path: OFS\_CRM\_PACK/bin.
- To install OFS CRM Application Pack on :

- For Java 7:** Proceed with step 7.
- For Java 8:** Edit the VerInfo.txt file to modify the value for property JAVA\_VERSION to 1.8. Save the changes and proceed with step 7.

- Run the installer in GUI Mode:

```
./setup.sh GUI
```

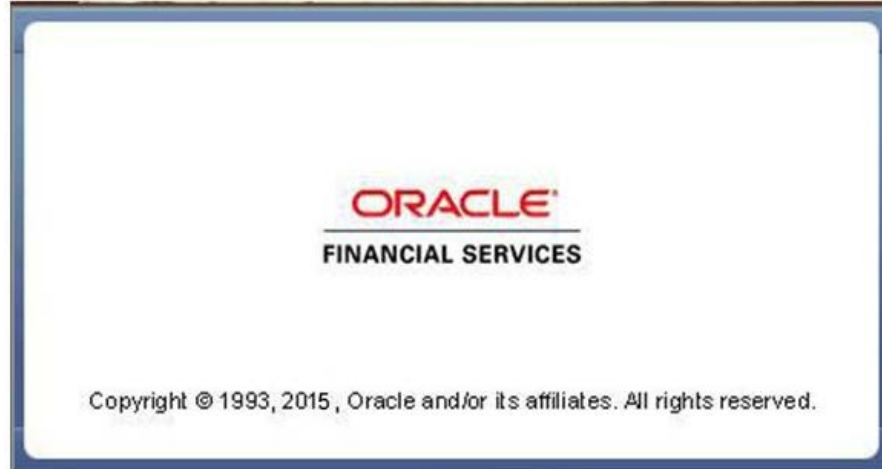
Refer the console for any errors during Pre-install checks.



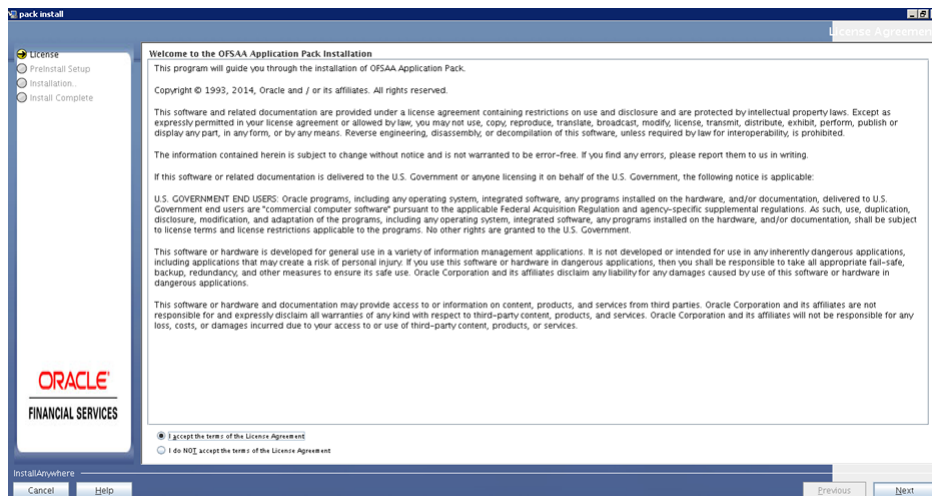
```
terminal
$ ls
install.jar OFSARI.jar pack_install.bin setup.sh
$ ./setup.sh GUI
FIC_HOME : /scratch/ofsaaweb
Environment check utility started...
=====
Java Validation Started ...
Java Found in : /scratch/jdk1.6.0_45/bin
JAWA Version Found : 1.6.0_45
JAWA Bit Version Found : 64-bit
Java Validation Completed, Status : SUCCESS
=====
Environment Variables Validation Started ...
ORACLE_HOME : /scratch/oracle/oracle11gclient/product/11.2.0/client_1
TNS_ADMIN : /scratch/oracle/oracle11gclient/product/11.2.0/client_1/network/admin
Environment Variables Validation Completed, Status : SUCCESS
=====
OS specific Validation Started ...
Unix shell found : /bin/ksh, Status : SUCCESS
Total file descriptors : 15000, Status : SUCCESS
Total number of process : unlimited, Status : SUCCESS
OS version : 5, Status : SUCCESS
OS specific Validation Completed, Status : SUCCESS
=====
DB specific Validation Started ...
Oracle Client version : 11.2.0.2.0, Status : SUCCESS
CREATE SESSION has been granted to user, Status : SUCCESS
CREATE PROCEDURE has been granted to user, Status : SUCCESS
CREATE VIEW has been granted to user, Status : SUCCESS
CREATE TRIGGER has been granted to user, Status : SUCCESS
CREATE MATERIALIZED VIEW has been granted to user, Status : SUCCESS
CREATE TABLE has been granted to user, Status : SUCCESS
CREATE SEQUENCE has been granted to user, Status : SUCCESS
SELECT privilege is granted for V_nls_parameters view, Current value : SELECT, Status : SUCCESS
NLS_CHARACTERSET : AL32UTF8, Current value : AL32UTF8, Status : SUCCESS
SELECT privilege is granted for V_sparameter view, Current value : SELECT, Status : SUCCESS
Open cursor value is greater than 1000, Current value : 1200, Status : SUCCESS
Oracle Database Partitioning feature is enabled, Current value : Partitioned, Status : SUCCESS
SELECT privilege is granted for USER_TS_QUOTAS view, Current value : SELECT, Status : SUCCESS
Schema is granted with at least 500 MB table space, Current value : 1.0737E+10, Status : SUCCESS
Oracle Server version Current value : 11.2.0.2.0, Status : SUCCESS
DB specific Validation Completed, Status : SUCCESS
=====
Environment check utility Status : SUCCESS
=====
Starting installation...
Preparing to install...
Extracting the installation resources from the installer archive...
Configuring the installer for this system's environment...

Launching installer...
```

### Validating the Installation



## Initialization



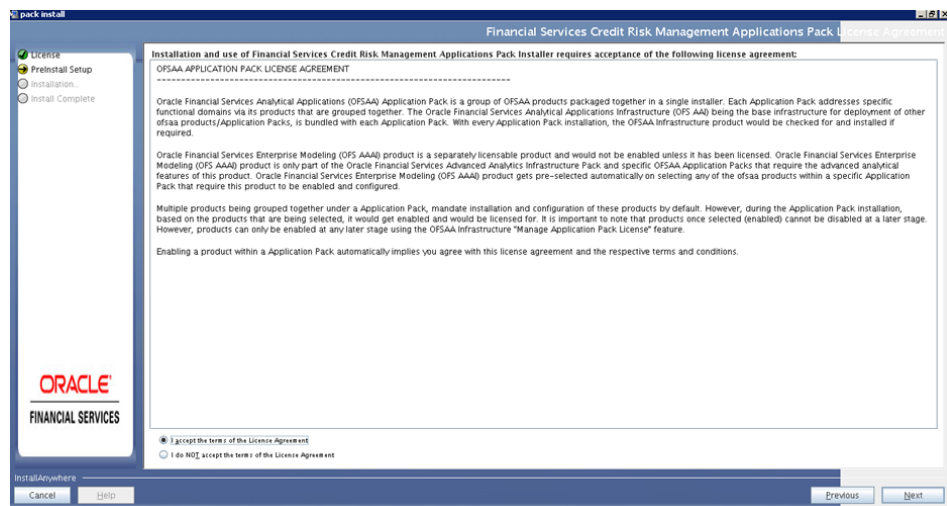
## License Agreement

7. Select **I accept the terms of the License Agreement** option.
8. Click **Next**. The Application Pack details are displayed:



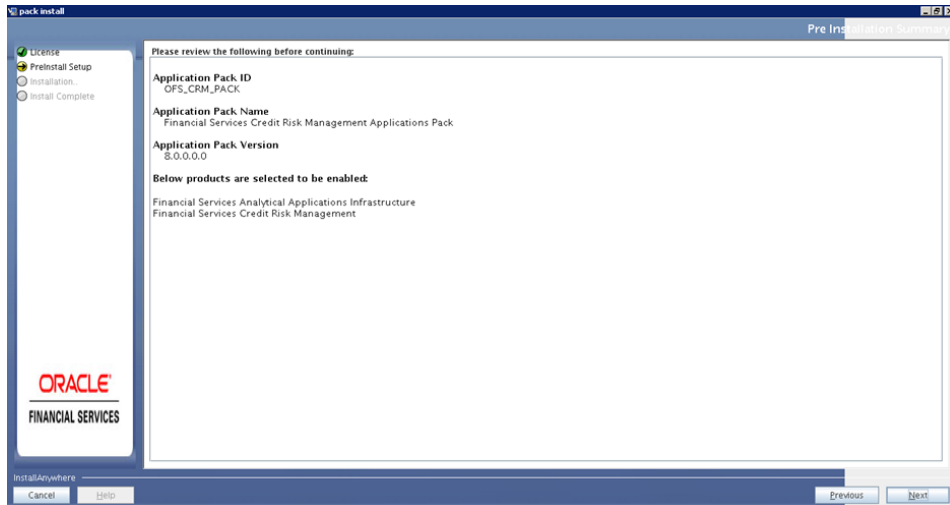
### Application Pack Details

9. Select the product to enable for which you have already obtained license.
10. Click **Next**. The License Agreement page is displayed.



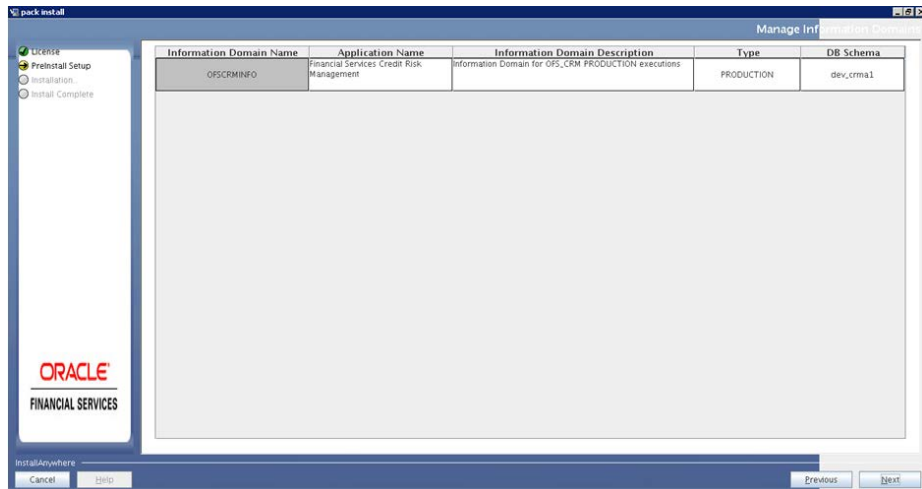
### OFSCR License Agreement

11. Select **I accept the terms of the License Agreement** option.
12. Click **Next**. The Pre Installation Summary page is displayed.



### Pre Installation Summary

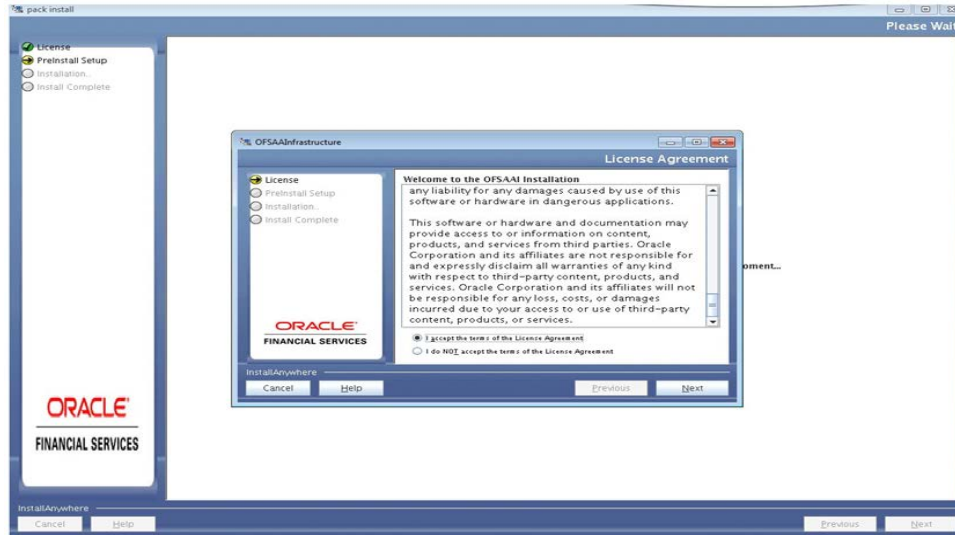
13. Click **Next**. The Manage Information Domain page is displayed.



### Information Domain

14. The default Information Domain Name for this Application Pack is OFSCRMINFO. Double-click to edit the Information Domain Name, if it is a new Information domain and you wish to change the name of the information domain name.
15. Click **Next**.

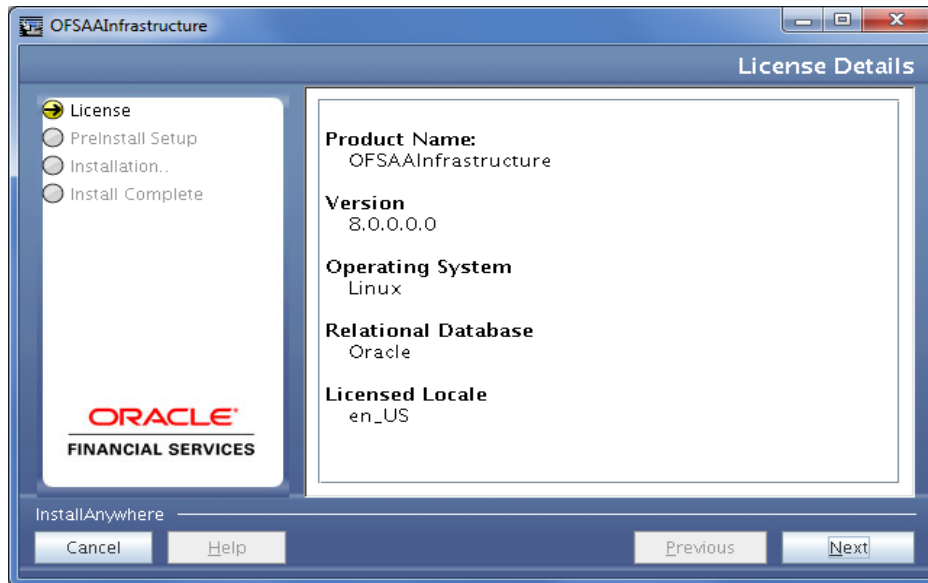




OFSAA App Pack License Agreement

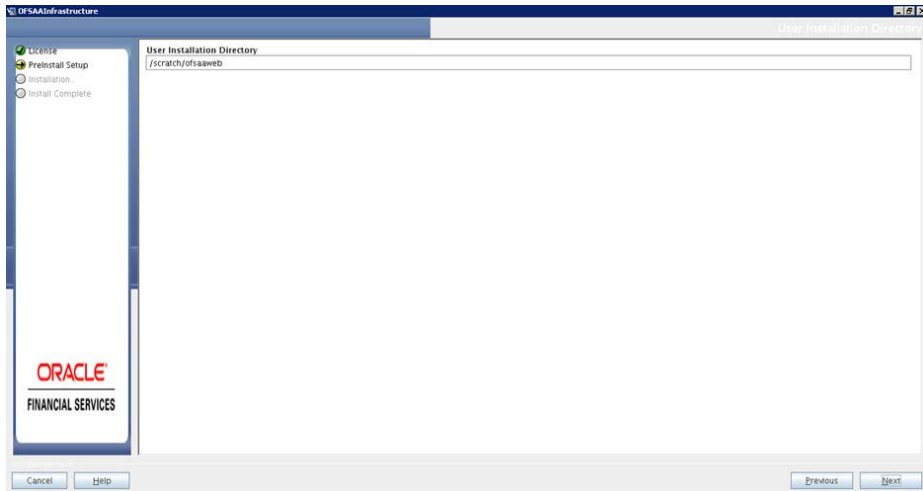
16. Select **I accept the terms of the License Agreement** option.

17. Click **Next**. The following page is displayed.



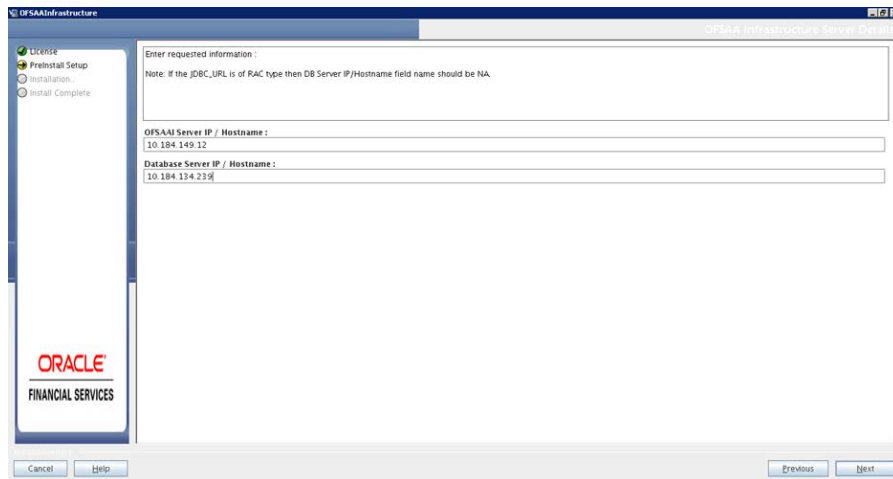
License Details

18. Click **Next**. The User Installation Directory window is displayed. Enter the installation directory path. This is the directory you have set in the user `.profile` file in step 2.



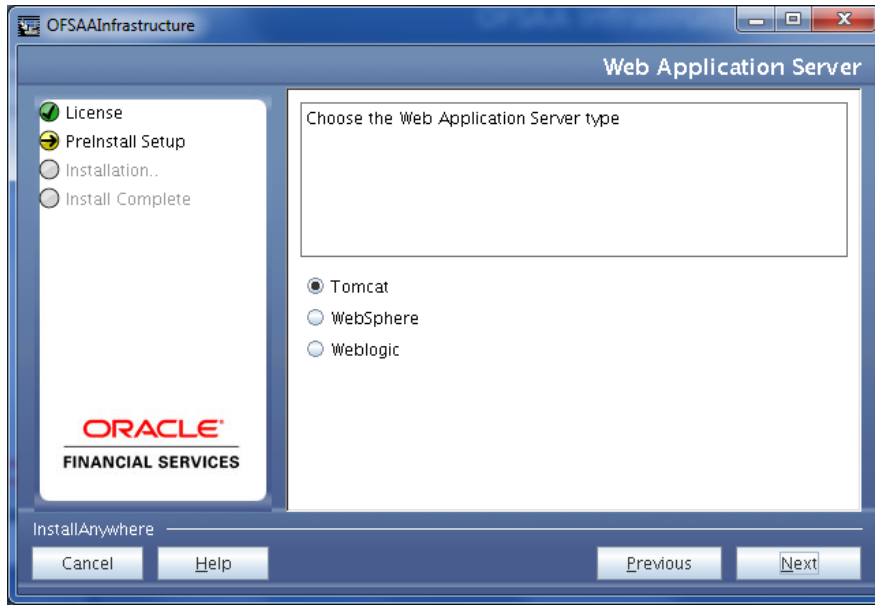
### User Installation Directory

19. Click **Next**. OFSAA Infrastructure details are displayed in the following figure. Enter the IP address or hostname of the OFSAAI server and Database server.



### OFSAA Infrastructure Server Details

20. Click **Next** to view the Web Application Server details. The options are Tomcat, WebSphere and WebLogic.



### Web Application Server Type

21. Select the web application server type and Click **Next**. Based on the selection, corresponding screens are displayed.

For WebSphere: The WebSphere Setup Details window is displayed.

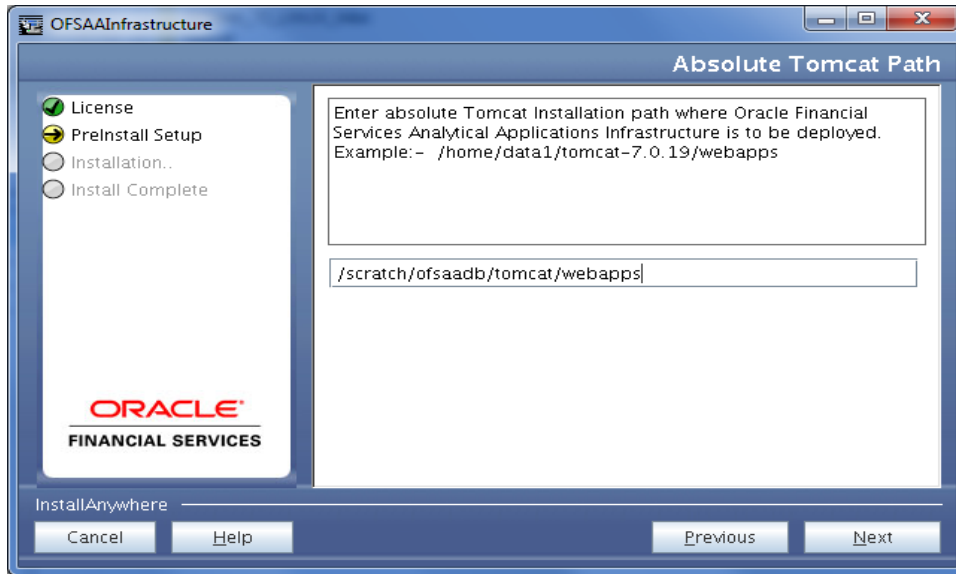
Enter the profile path (up to the Node Cell Name directory) of WebSphere.

The format is WebSphere path <WebSphere profile directory>/installedApps/ <NodeCellName>.



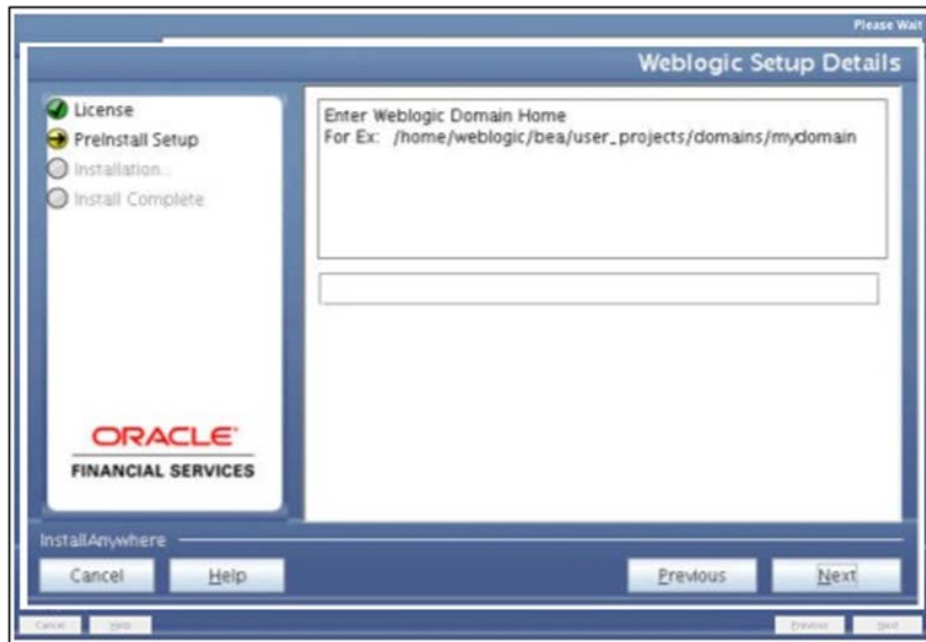
### WebSphere setup Details

For Tomcat: The Absolute Tomcat Path window is displayed. Enter the Tomcat deployment path (till /webapps) where the application will be deployed.



**Tomcat Path**

For WebLogic: The WebLogic Home window is displayed. Enter the WebLogic home directory path, and click **Next**.



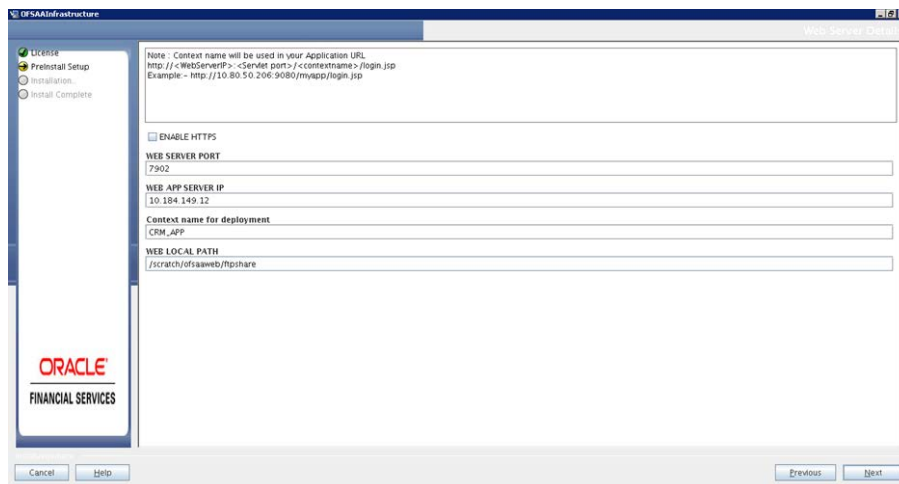
**Weblogic Setup Details**

22. Enter the OLAP details. Enter 1 if you want to configure OFSAAI OLAP feature, using Oracle Hyperion Essbase. By default, 0 is displayed.



### OLAP Details

23. Click **Next**. The Web Server Details window is displayed.



### Web Server Details

24. Enter the Web server details. Select Enable HTTPS checkbox if you want to configure HTTPS for the OFSAA application. Also, enter the Web Server (HTTP Server) Port, Web Server IP Address, Context name for deployment and Local path to any folder on the Web Application Server (Tomcat/ WebSphere/ WebLogic).

25. Click **Next**. The *Database Details* window is displayed.



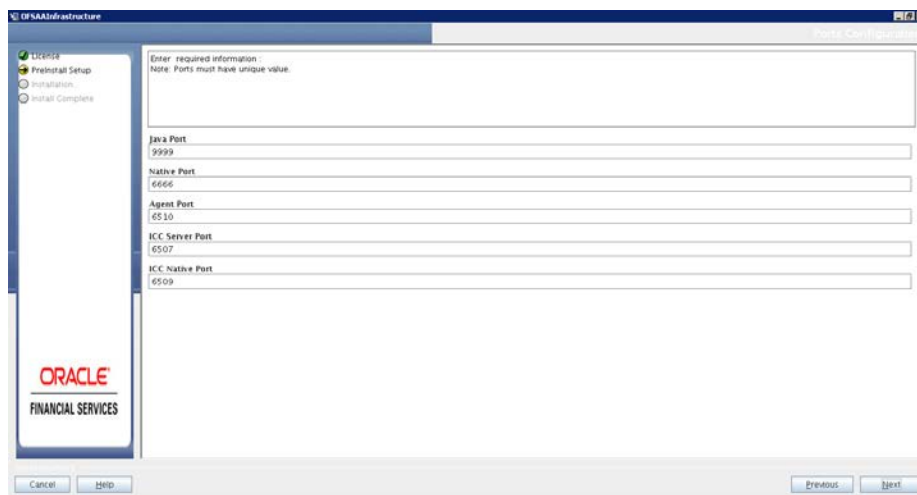
### Database Details

26. Enter Oracle SID/Service Name, JDBC URL, Configuration Schema User ID and Password, and Absolute Driver Path.

The JDBC URL, Configuration Schema User ID, Oracle Configuration Schema Password, and Absolute Driver Path are auto-populated.

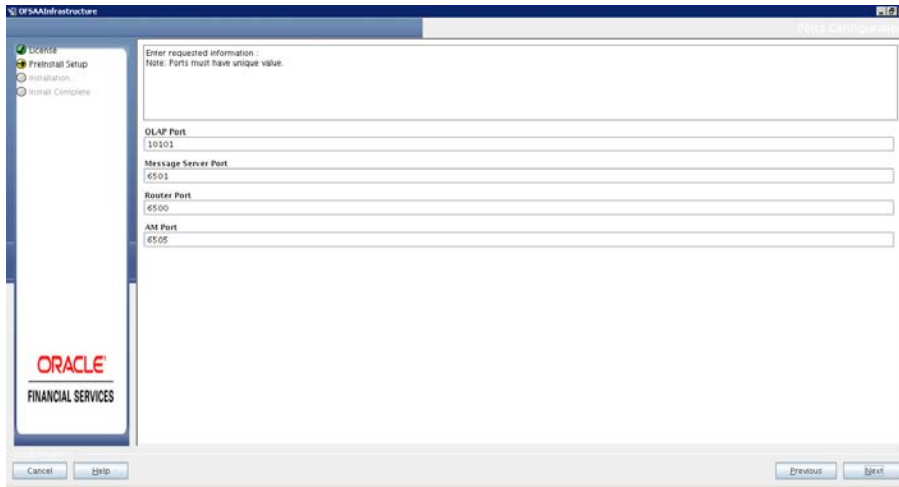
**Note:** Absolute Driver Path can be the path where Oracle DB client is installed or JDBC driver is installed. For example, /scratch/oracle/app/oracle/product/11.2.0/client\_1/jdbc/lib

27. Click **Next**. The *Ports Configuration* window is displayed.



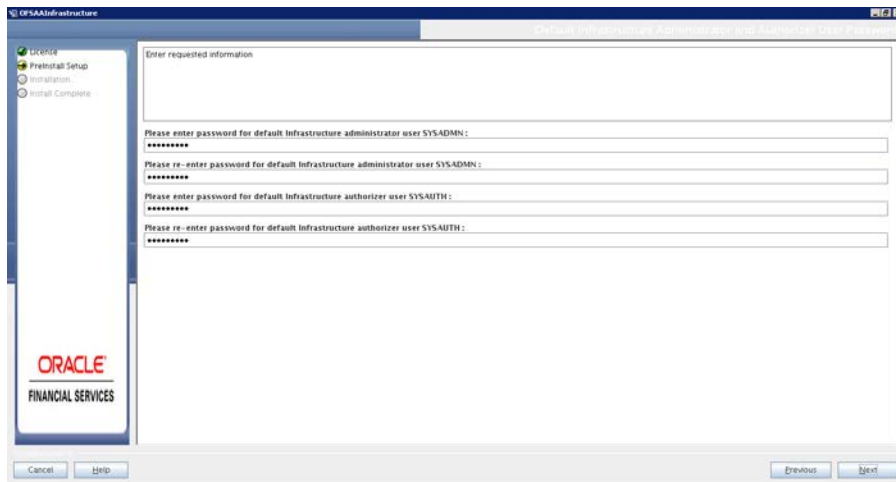
### Ports Configuration

- 
28. The Java Port, Native Port, Agent Port, ICC Server Port, and ICC Native Ports are auto-populated using default ports. You can also modify the Ports settings.
29. Click **Next**. The *Ports Configuration* window is displayed.



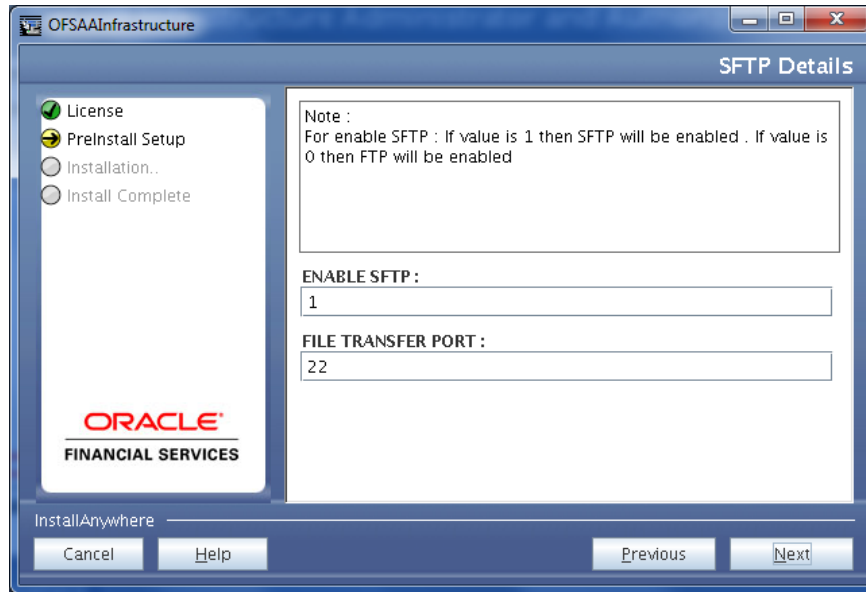
### Ports Configuration

30. The OLAP Port, Message Server Port, Router Port and AM Port details are auto-populated using default ports. You can also modify the Ports settings.
31. Click **Next**. The *Default Infrastructure Administrator and Authorizer User Password* window is displayed.



### Administrator and Authorizer User Password

32. Enter the passwords for default System Administrator and System Authorizer users.
33. Click **Next**. The *SFTP Details* window is displayed.



### SFTP Details

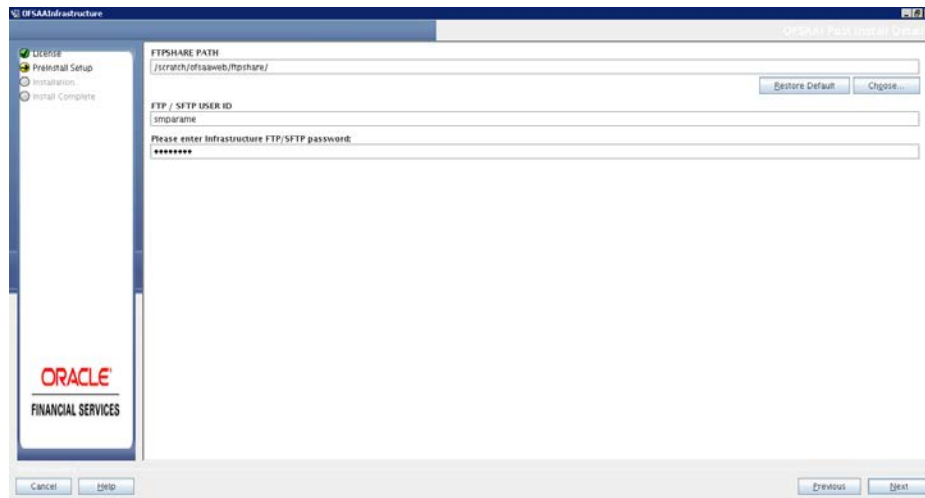
34. Enter 1 to enable SFTP or 0 to enable FTP. Enable SFTP and File Transfer Port details are auto-populated using default ports.

---

**Note:** Ensure the system on which the OFSAA Infrastructure is being installed, has either FTP/ SFTP enabled. You can also modify the SFTP settings.

---

35. Enter the port to be used for file transfer.
36. Click **Next**.



### OFSAAI Pre Installation Details

37. Enter the path of the FTPSHARE directory and the User Id and password for OFSAAI Server. This is same as the OFSAA Staging/ Metadata Repository Directory.FTP/SFTP User ID and Password for FTPSHARE Directory access.

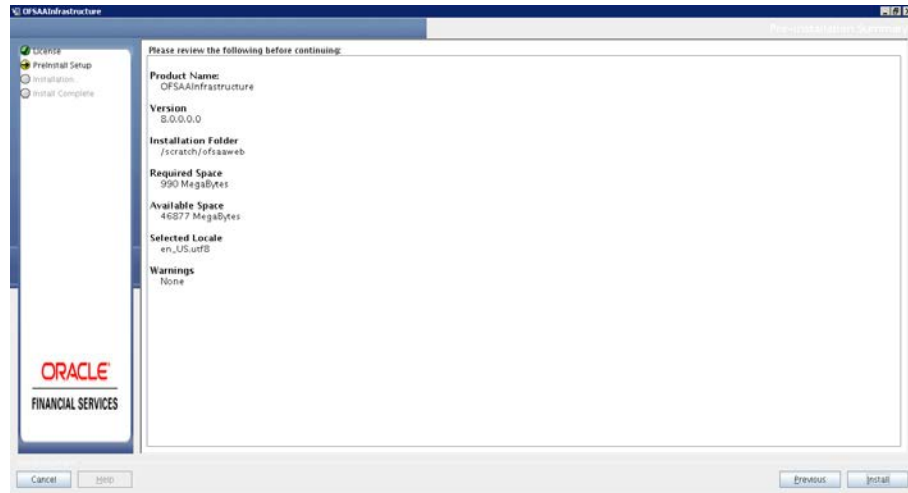


---

**Note:** The transfer of data (files) between the OFSAAI Server and the Web Application Server happens over FTP/ SFTP. Ensure the necessary host configurations are made for a successful handshake.

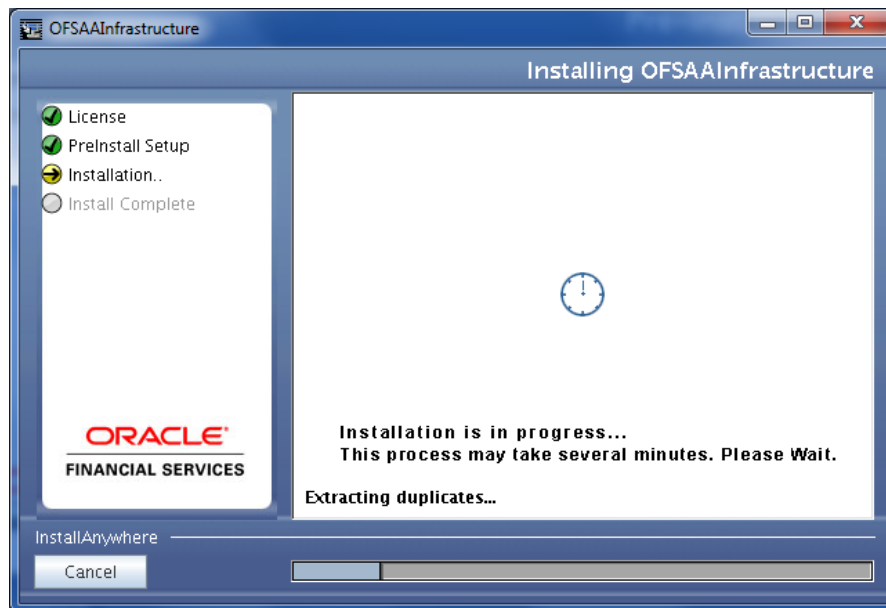
---

38. Click **Next**. The *Pre Installation Summary* window is displayed.



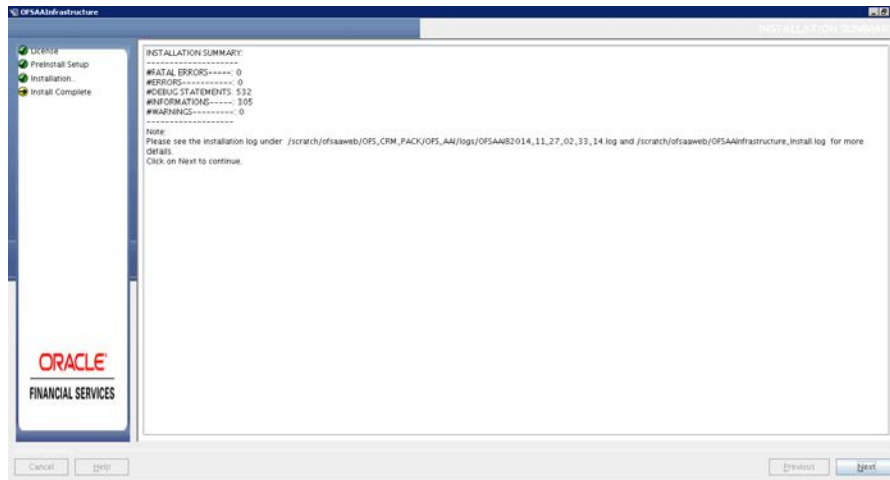
**OFSAAI Pre Install Details**

39. Click **Install**. The *Installing OFSAA Infrastructure* window is displayed.



**Installing OFSAAI Infrastructure**

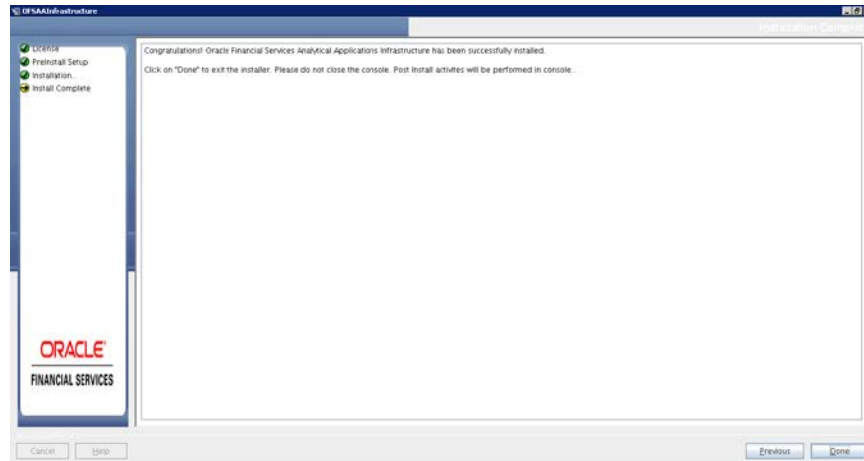
Anytime during the installation you can click **Cancel** to stop the installation. Once completed, the *Installation Summary* screen is displayed.



### OFSAAI Installation Summary

The Summary screen displays the number of Fatal Errors, Errors, Debug Statements, Information, and Warnings along with the location of log files.

40. Click **Next**. The *Installation Complete* window is displayed.



### OFSAAI Installation Complete

---

**Note:** If the installation is successful with some warnings, you can navigate to the installation log for more details and address them.

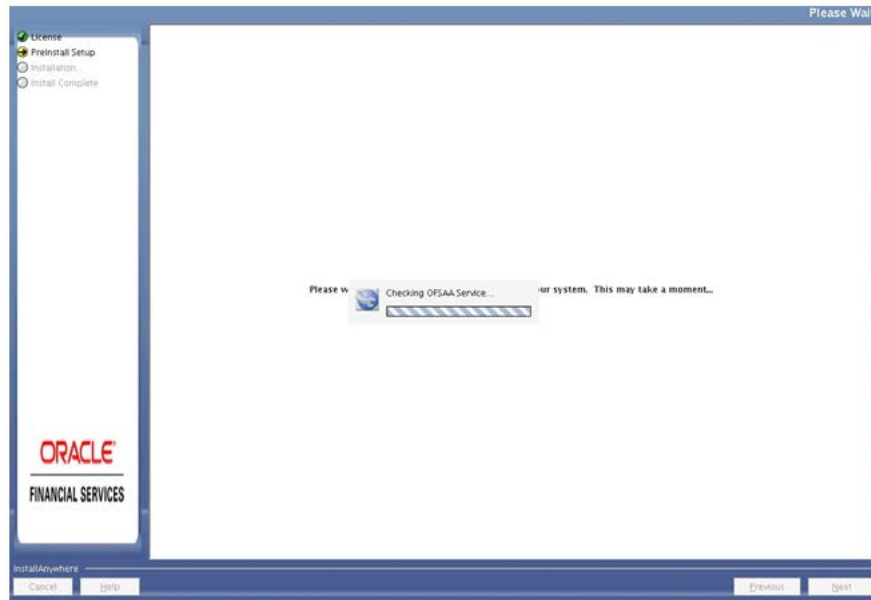
---

41. Click **Done**. You have successfully installed the OFS AAI Application Pack.

Upon invoking the installer, the **Introduction** screen is displayed with the prerequisites for installation. Ensure that all the prerequisites are met before you proceed with the installation.

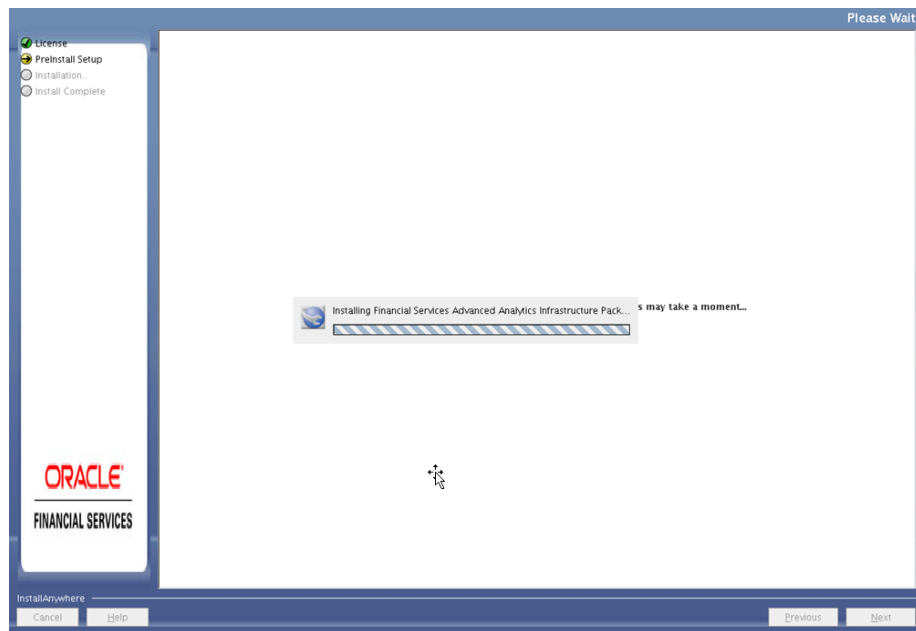
42. The Checking OFSAA Service screen is displayed.

**Note:** This step verifies the OFSAA services startup. In case of errors during services check, an appropriate error message is displayed.



**Checking OFSAAI Services**

43. After checking the OFSAA services, installation proceeds with the Application Pack Installation. The Installing Financial Services Advanced Analytics Infrastructure Pack screen is displayed.



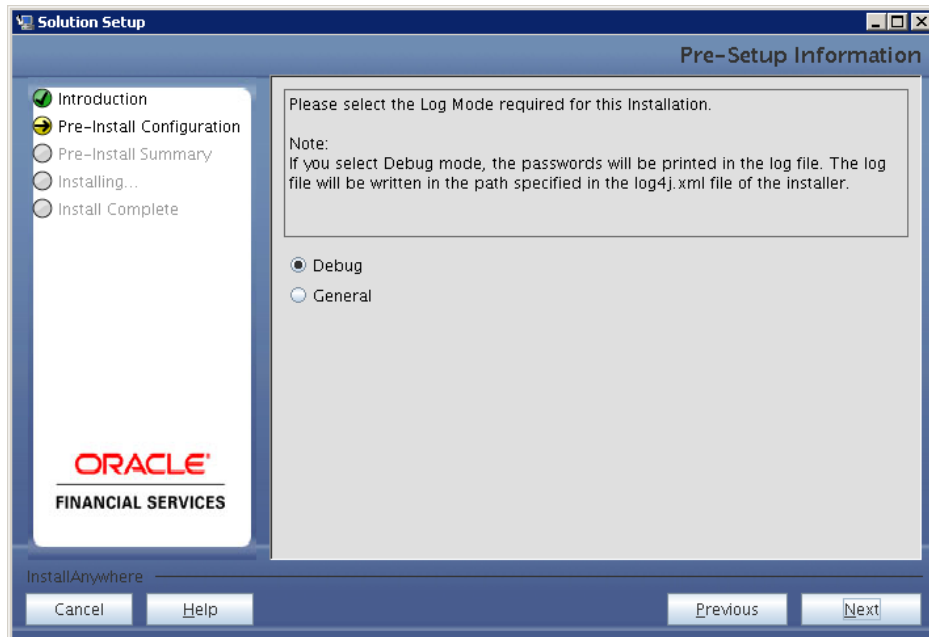
**Installing OFSAAI Screen**

44. Click **Next**, to start solution setup.



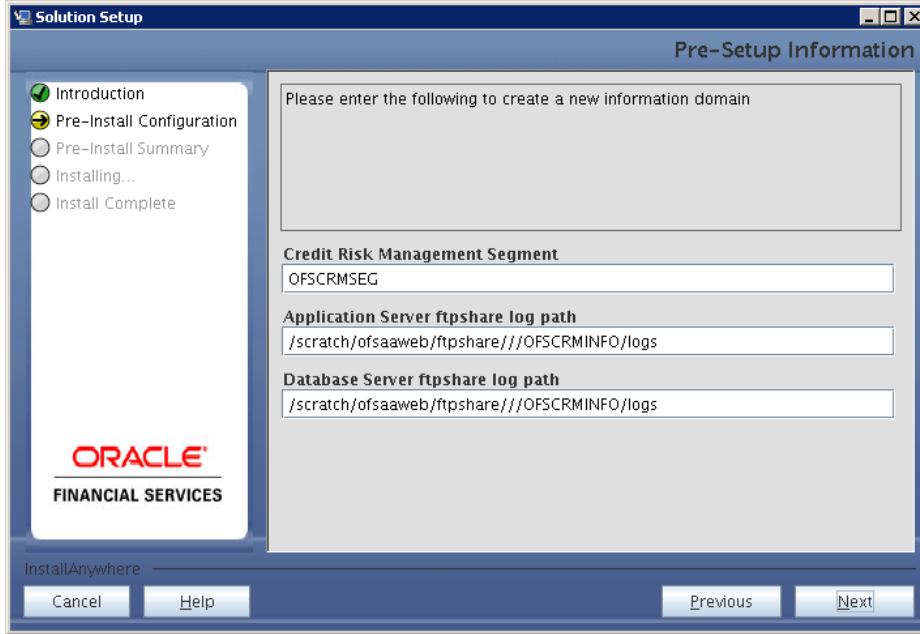
### Solution Setup Introduction

45. Choose the log mode for this installer. If **Debug** is selected, the Passwords will be printed in the log file. Click **Next**.



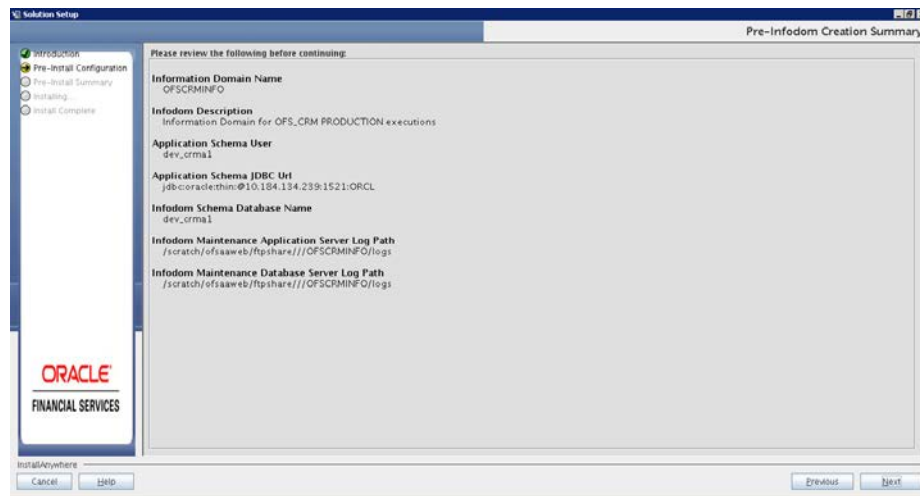
### Log Mode

46. Enter the Data Management Segment, Tablespace, Application Server ftpshare log path and Database server ftpshare log path in the Information domain screen, and click **Next**.



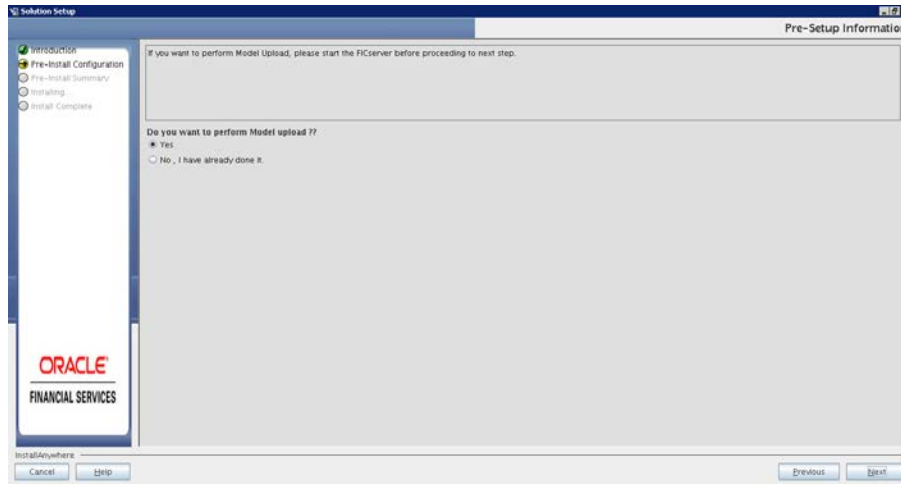
### Pre-Setup Information

47. Verify the details, and click Next.



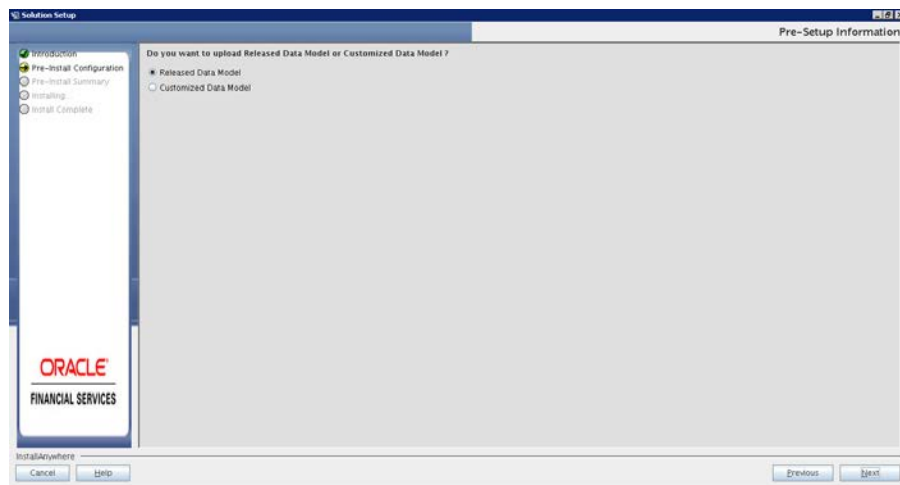
### Pre-Infodom Creation Summary

48. Select **Yes**, if you want to perform model upload, and click **Next**.



### Model Upload Confirmation

49. Select the type of data model, and click **Next**.



### Data Model

If the option Customized Data Model was chosen, the following panel is displayed prompting the user to select the customized data model located in the machine. Choose the customized datamodel file from the server, and click **Next**.

---

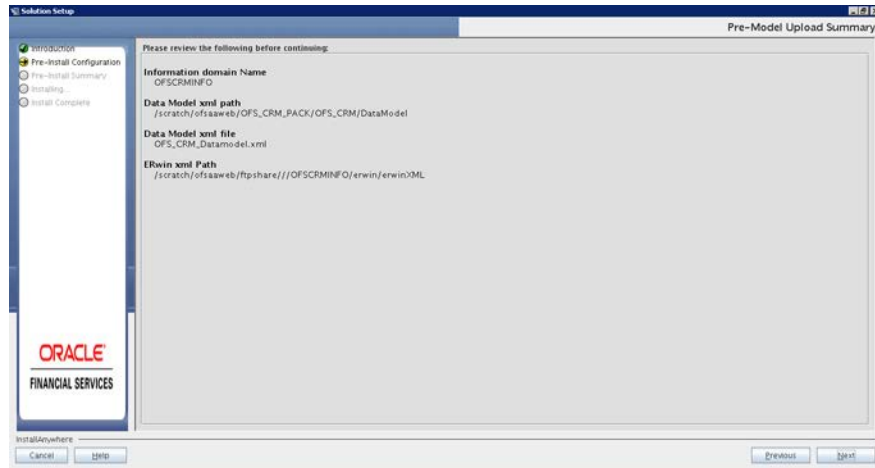
**Note:** Data model xml file should be available in the server.

In case the installation is being performed on an existing information domain, the data model that is planned to be selected in this panel should be merged with the data model that was previously uploaded in the information domain.

In case the installation is being performed on a new information domain, data model that is either customized or merged with other data models can be selected in this panel.

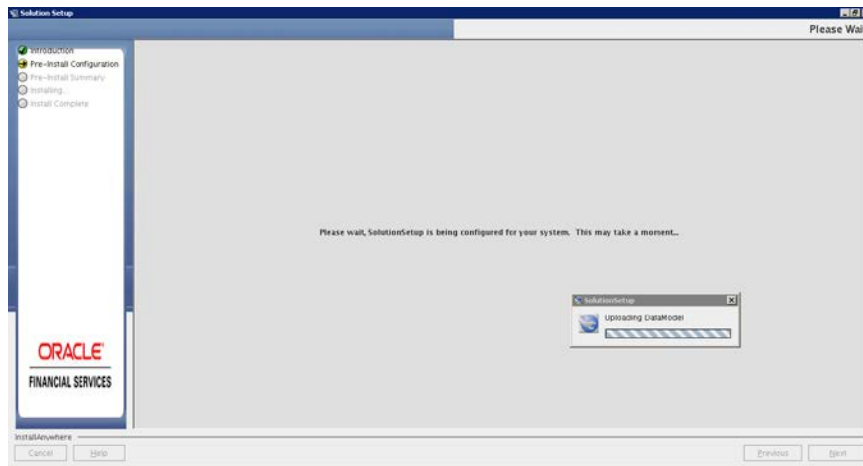
---

50. The following panel displays *Pre-Model Upload Summary* details. Verify the summary details, and click **Next**.



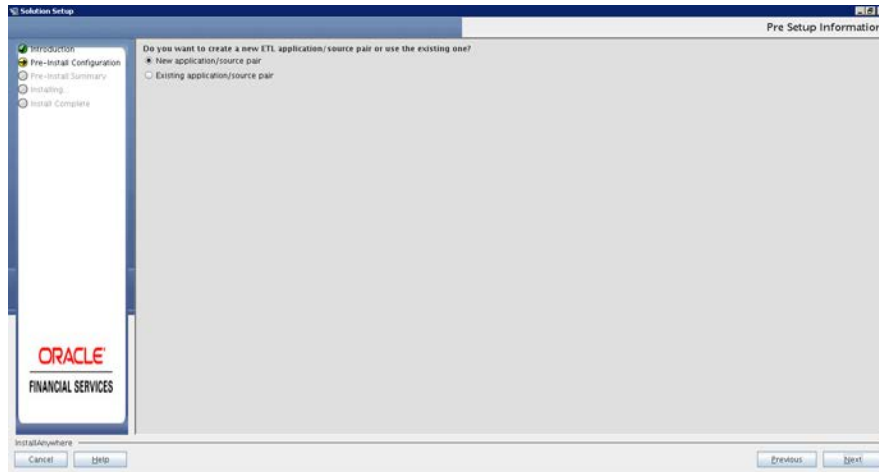
### Pre-Model Upload Summary

The following message is displayed: *Please wait, solution setup is being configured for your system. This may take a moment.*



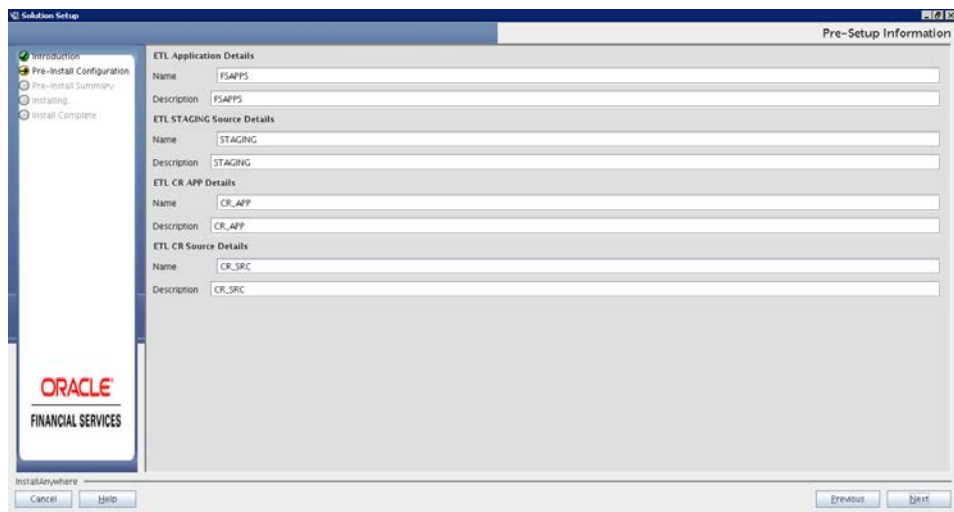
### Please Wait

51. Select the ETL application/source, and click **Next**.



**Solution Setup - Pre- Setup Information**

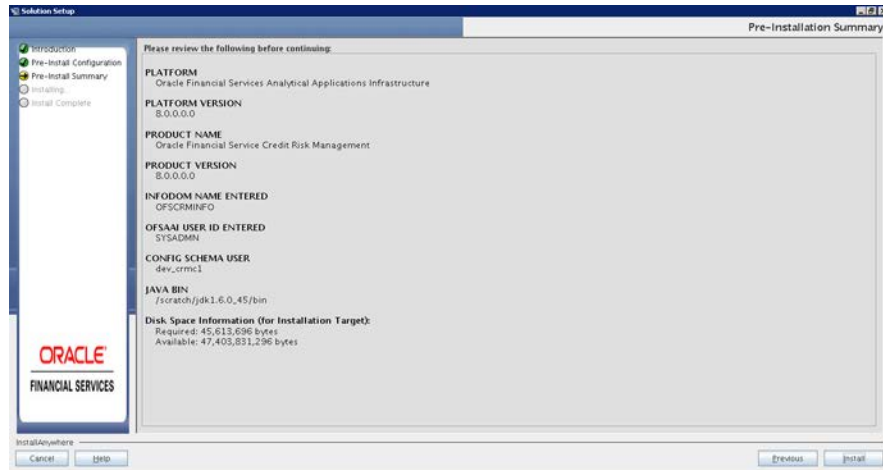
52. Enter the ETL application details, and click **Next**.



**Solution Setup - Pre- Setup Information**

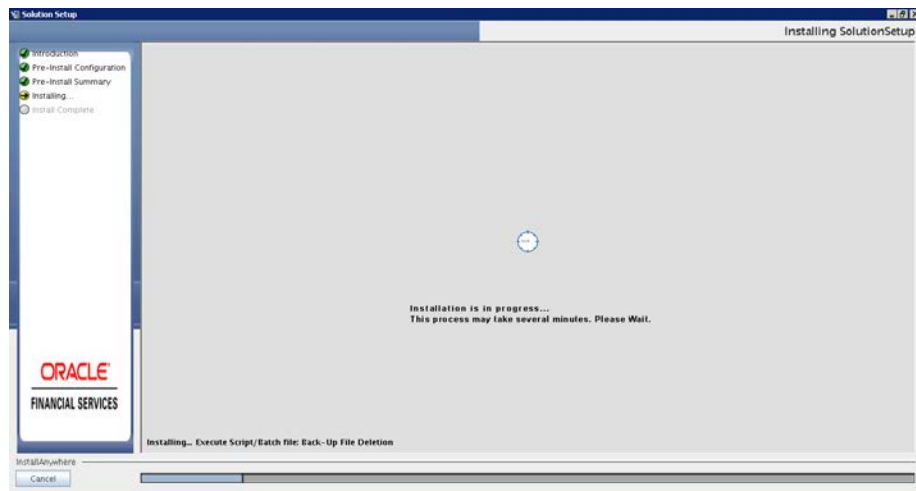
53. The *Pre-installation Summary* window is displayed. Verify the details.





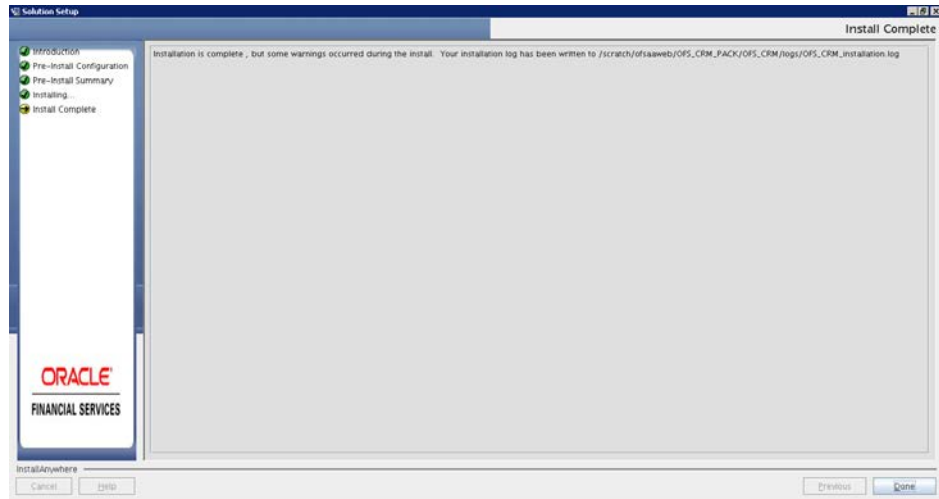
### Pre-Installation Summary

54. Click **Install**. The Installing OFSAA Infrastructure window is displayed. The message *Are you sure you wish to proceed with the installation?* is displayed.
55. Click **Yes**, to proceed. The *Installing Solution Setup* screen is displayed.



### Installing Solution Setup

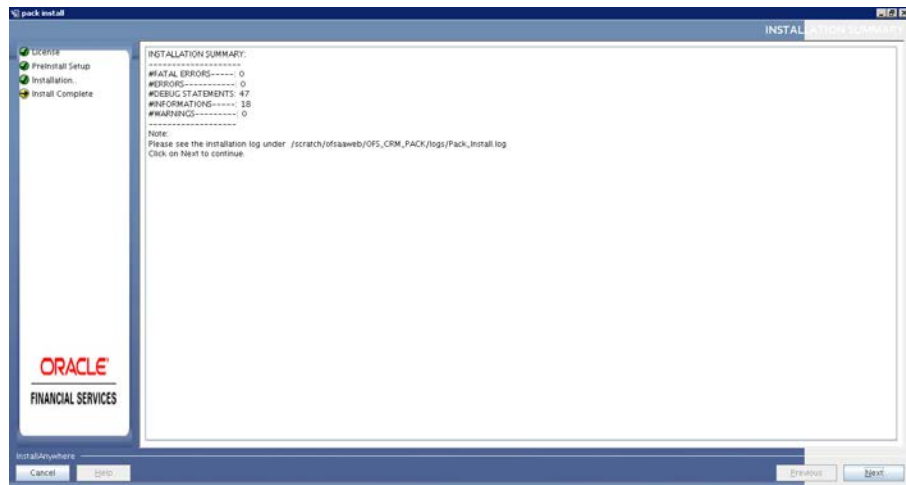
56. Anytime during the installation you can click **Cancel** to stop the installation. Once completed, the *Installation Complete* screen is displayed.



### Install Complete

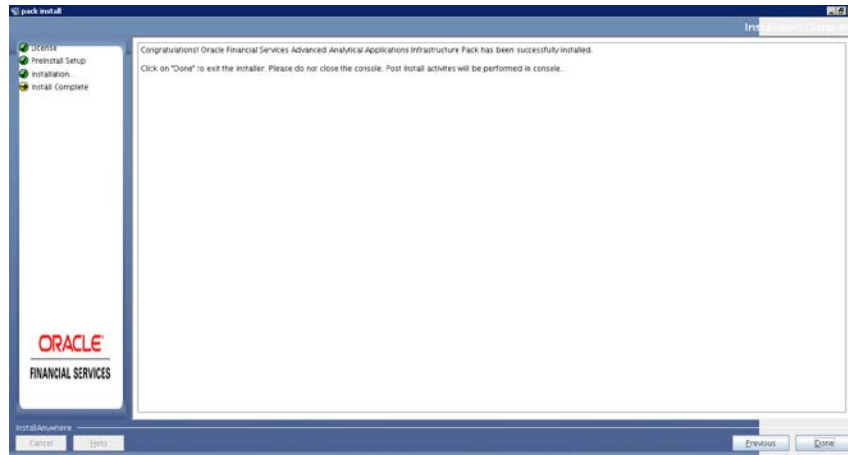
57. Click **Done**. The following message is displayed: *Please wait, pack\_install is being configured for your system. This may take a moment.*

58. Click **Next**. The installation summary page is displayed.



### Installation Summary

59. Click **Next**, to finish the installation. The *Installation Complete* screen is displayed.



### Install Complete

60. Click **Done**.

**Note:** The installation process continues on the console. Do not close the console until the installation process is complete.

61. Post Install Health checks are displayed:

```

[-----|-----|-----|-----]
[-----|-----|-----|-----]
Installation Complete.
*****
CTRL characters removal started ...
CTRL characters removal over ...
We are now in /export/home/mock73web ...
*****
OFSAAI App Layer Post-Install Health Check validation started...
OFSAAI App Layer File Checksum validation started...
OFSAAI App Layer File Checksum validation Status: SUCCESSFUL.
OFSAAI App Layer File Services start-up check started...
Starting reveleusstartup service...
Sending output to nohup.out
Starting icc service...
Sending output to nohup.out
Shutting down icc service...
Sending output to nohup.out
Shutting down reveleusstartup service...
Sending output to nohup.out
OFSAAI App Layer Services check Status: SUCCESSFUL.
OFSAAI App Layer Post-Install Health Check validation Status: SUCCESSFUL.
OFSAAI Web Layer Post-Install Health Check validation started...
OFSAAI Web Layer File Checksum validation started...
OFSAAI Web Layer File Checksum validation Status: SUCCESSFUL.
OFSAAI Web Layer Post-Install Health Check validation Status: SUCCESSFUL.
OFSAAI DB Layer Post-Install Health Check validation started...
OFSAAI DB Layer File Checksum validation started...
OFSAAI DB Layer File Checksum validation Status: SUCCESSFUL.
OFSAAI DB Layer File Services check started...
checking Router service...
checking AM service...
Checking MessageServer service...
DEBUG: main started.
DEBUG: TraceFileName = /export/home/mock73web/OFSAAI/ficodb/log/mag_trace_file.log
DEBUG: OpenFiles done.
OFSAAI DB Layer File Services check Status: SUCCESSFUL.
OFSAAI DB Layer Post-Install Health Check validation Status: SUCCESSFUL.
OFSAAI Post-Install Health Check validation Status: SUCCESSFUL.
Installation completed...
*****
$

```

### Post Install Checks

62. Perform steps mentioned in the [Post Installation Configuration](#) section.

---

**NOTE:** Download and install patch for Bug 21160684 if installing this release of the OFS CRM Application Pack version 8.0.0.0.0 on Java 8.

---

### 4.3.2 Silent Mode Installation

In the Silent Mode Installation you must configure the product xml files and follow the instructions in command prompt.

Follow the below steps for installing the OFS CRM Pack in SILENT mode:

1. Log in to the system as non-root user.
2. Identify a directory for installation and set the same in the user `.profile` file as below:

```
FIC_HOME=< OFSAA Installation Directory >
export FIC_HOME
```
3. Execute the user `.profile`.
4. Navigate to `OFS_CRM_PACK` folder (installer folder).
5. Edit the `OFS_CRM_PACK/conf/OFS_CRM_PACK.xml` to enable the product licenses. Update the attribute `ENABLE=YES/NO` in `OFS_CRM_pack.xml` for licensing the App in the pack.

---

**NOTE:** Refer [Configuring OFS\\_CRM\\_PACK.XML](#) for details on configuring this XML file.

**NOTE:** Update `OFS_CRM_PACK.XML`, set the attribute "ENABLE=YES" of `<APP_ID>` tag for applications to be enabled during installation. If any application has mentioned `OFS_AAI` as `PREREQ` in the `<APP_ID>` tag, set the attribute "ENABLE=YES" for `OFS_AAI`. To install CRM, ensure to enter "YES" in `ENABLE` tag for `OFS_CRM/APP_ID`, and ensure to enter "YES" in `ENABLE` tag for `OFS_AAI/APP_ID`.

- 
6. Edit the `OFS_CRM_PACK/schema_creator/conf/OFS_CRM_SCHEMA_IN.xml` file to set the appropriate attribute values. It is optional to include `INFODOM = "<Infodom Name>"` in `OFS_CRM_SCHEMA_IN.xml` file. If not specified a default `INFODOM` name is generated.

---

**NOTE:** Refer [Configuring OFS\\_CRM\\_SCHEMA\\_IN.XML](#) for details on configuring this XML file.

**NOTE:** Ensure to make TNS entries for the created users in `TNSNAMES.ORA`. For details, see [Add TNS Entries in TNSNAMES.ORA file](#).

- 
7. Edit the `OFS_CRM_PACK/OFS_AAI/conf/OFSAAI_InstallConfig.xml` file to set the appropriate infrastructure installation attribute values.

---

**NOTE:** This step can be ignored if an installation of OFSAA 8.0 already exists.  
Refer [Configuring OFSAAI InstallConfig.xml](#) for details on configuring this XML file.

---

8. Execute the schema creator utility with `-s` option.

---

**NOTE:** This step is mandatory and should be executed before every additional OFSAA Application Pack installation.  
Refer [Executing the Schema Creator Utility](#) for more details.

---

9. The installer folder contains a template file "Silent.template"
10. Create a copy of this file and rename the copy as "Silent.props"
11. Edit the file "Silent.props" and specify the parameters as per the requirements. For details, see [Silent.props](#).
12. On successful execution of the schema creator utility, navigate to `OFS_CRM_PACK/bin/` and execute the application pack installer with **SILENT** option.
13. To install OFS CRM Application Pack on :
  - For Java 7: Proceed with step 14.
  - For Java 8: Edit the `VerInfo.txt` file to modify the value for property `JAVA_VERSION` to 1.8. Save the changes and proceed.
14. Execute `./setup.sh SILENT` in the console.
15. Enter the Infrastructure FTP/SFTP password value, when prompted at the command prompt.

Console Prompts	User Inputs
Please enter Infrastructure FTP/SFTP password	Enter the password to access Product Staging/Metadata repository directory in the application server. <b>Note:</b> In case the prompt reads as below, enter the username/ password for accessing the product Staging/ Metadata Repository FTPSHARE

16. Enter **Always**, when prompted to add host key fingerprint.
17. The OFSAAI License Agreement is displayed.

```

.....
* Welcome to Oracle Financial Services Advanced Analytical Applications Infrastructure (OFS AAI) Applications Pack Installation *
.....
Checking Infrastructure installation status ...
Infrastructure installation does not exist. Proceeding with Infrastructure installation ...
Triggering Infrastructure installation ...

Please enter Infrastructure FTP/SFTP password :

.....
OFSAA APPLICATION PACK LICENSE AGREEMENT
.....
* Warning! This Software System is protected by International copyright laws. Unauthorized reproduction or distribution of this Software System, or any portion of it, may result
in severe civil and criminal penalties and will be prosecuted to the maximum extent possible under the Law.*
* Oracle Financial Services Analytical Applications (OFSAA) Application Pack is a group of OFSAA products packaged together in a single installer. Each Application Pack address
a specific functional domain via its products that are grouped together. The Oracle Financial Services Analytical Applications Infrastructure (OFS AAI) being the base infrastru
cture for deployment of other OFSAA products/Application Packs, is bundled with each Application Pack. With every Application Pack installation, the OFSAA Infrastructure product
would be checked for and installed if required.*
* Oracle Financial Services Enterprise Modeling (OFS AEM) and Oracle Financial Services Inline Processing Engine (OFS IPE) products are separately licensable products and shoul
d not be enabled unless it has been licensed. Oracle Financial Services Enterprise Modeling (OFS AEM) and Oracle Financial Services Inline Processing Engine (OFS IPE) products
are only part of the Oracle Financial Services Advanced Analytics Infrastructure Pack and specific OFSAA Application Packs that require these advanced analytical features of the
product. Oracle Financial Services Enterprise Modeling (OFS AEM) or Oracle Financial Services Inline Processing Engine (OFS IPE) product gets pre-selected automatically on sel
ecting any of the OFSAA products within a specific Application Pack that require these products to be enabled and configured.*
* Multiple products being grouped together under a Application Pack, mandate installation and configuration of these products by default. However, during the Application Pack in
stallation, based on the products that are being selected, it would get enabled and should be licensed for. It is important to note that products once selected (enabled) cannot
be disabled at a later stage. However, products can only be enabled at any later stage using the OFSAA Infrastructure 'Manage Application Pack License' feature.*
* Enabling a product within a Application Pack automatically implies you agree with this license agreement and the respective terms and conditions.*
.....
Are you accepting the terms and conditions mentioned above? [Y/N]:
Y

```

18. To accept the License Agreement, enter Y/y.
19. Enter the passwords for default Infrastructure administrator and authorizer users.

Console Prompts	User Inputs
Please enter password for default Infrastructure administrator user	Enter the password for the System Administrator.
Please re-enter password for default Infrastructure administrator user	Enter the same password again to confirm its validity.
Please enter password for default Infrastructure authorizer user SYSAUTH	Enter the password for the System Authorizer.
Please enter password for default Infrastructure authorizer user SYSAUTH	Enter the same password again to confirm its validity.

**NOTE:** SYSADMN and SYSAUTH are the two default OFSAA administrative users created.

```

Please enter password for default Infrastructure administrator user SYSADMN:

Please re-enter password for default Infrastructure administrator user SYSADMN:

Please enter password for default Infrastructure authorizer user SYSAUTH:

Please re-enter password for default Infrastructure authorizer user SYSAUTH:
Starting installation...
Preparing to install...
Extracting the installation resources from the installer archive...
Configuring the installer for this system's environment...

Launching installer...

Preparing SILENT Mode Installation...

=====
OFSAAInfrastructure                               (created with InstallAnywhere)
=====

-----

Installing...
-----

[=====|=====|=====|=====]
[-----|-----|-----|-----]

Installation Complete.

*****
Welcome to OFS_DM PACK Installation
*****

Starting OFSAA Service...
nohup: appending output to 'nohup.out'
OFSAA Service - OK
Preparing to install...
Extracting the installation resources from the installer archive...
Configuring the installer for this system's environment...

Launching installer...

Preparing SILENT Mode Installation...

=====
pack_installsilent                               (created with InstallAnywhere)
=====

```

---

**NOTE:** The installation process continues on the console. Do not close the console until the installation process is complete.

---

20. The following message is displayed in the console  
*Installation completed...*

```

-----
Installing...
-----

[-----|-----|-----|-----]
[-----|-----|-----|-----]

Installation Complete.
*****
CTRL characters removal started ...
CTRL characters removal over ...
Windows executable files removal started ...
Windows executable files removal over ...
We are now in /scratch/ofsaadb/Installations ...
*****
executing "ant"
Buildfile: /scratch/ofsaadb/Installations/DM4/ficweb/build.xml
Trying to override old definition of datatype resources

existstest:
  [echo] Checking for file /scratch/ofsaadb/Installations/DM4/ficweb/OFSAAI80.war existence

creatwar:
  [echo] Creating /scratch/ofsaadb/Installations/DM4/ficweb/OFSAAI80.war freshly..
  [war] Building war: /scratch/ofsaadb/Installations/DM4/ficweb/OFSAAI80.war

BUILD SUCCESSFUL
Total time: 38 seconds
OFSAA App Layer Services start-up check started...
Starting startofsaai.sh service...
nohup: appending output to 'nohup.out'
OFSAA Service - OK
Starting icc service...
nohup: appending output to 'nohup.out'
ICC service - OK
Shutting down icc service...
nohup: appending output to 'nohup.out'
Shutting down OFSAA service...
nohup: appending output to 'nohup.out'
OFSAAI App Layer Services check Status: SUCCESSFUL.
OFSAAI DB Layer Services check started...
checking Router service...
Router Service - OK
checking AM service...
AM Service - OK
Checking MessageServer service...
DEBUG: main started.
DEBUG: TraceFileName = /scratch/ofsaadb/Installations/DM4/ficdb/log/msg_trace_file.log
DEBUG: OpenFiles done.
MessageServer Service - OK
OFSAAI DB Layer File Services check Status: SUCCESSFUL.
*****
Installation completed...
*****
$

```

21. On completion of installation, refer the installation log files. For more information, refer [Verifying the Log Files](#).
22. Perform steps mentioned in the [Post Installation Configuration](#) section.

---

**NOTE:** Do not install the new applications in the same segment if the pre-installed applications use Run management.

---



### 4.3.3 Silent.props

Silent installation is achieved via a properties file [Silent.props] that must be updated with proper values, before attempting to install using the silent mode. The following table lists all the properties that need to be specified:

Property Name	Description of Property	Permissible values	Comments
LOG_MODE	Specify Log Mode	1 = Debug Mode 0= General Mode	Password will be printed in the log file Password will not be printed in the log file. Default is GENERAL
SEGMENT_1_CODE	Specify the Credit Risk Management Segment Code	User Input	
APPFTP_LOG_PATH	Specify the Infodom Maintenance log path(to be created) for the new Infodom Please ignore if you are doing installation on an existing information domain	User Input	
DBFTP_LOG_PATH	Specify the Infodom Maintenance log path(to be created) for the new Infodom Please ignore if you are doing installation on an existing information domain	User Input	
UPLOAD_MODEL	Specify whether you want to perform Model Upload	0 = If you have already performed Model Upload and want to skip model upload process 1 = If you want to perform Model Upload	

Property Name	Description of Property	Permissible values	Comments
MODEL_TYPE	Specify whether you want to use the released datamodel or customized datamodel for model upload process	0 = If you want to upload the released datamodel 1 = If you want to upload the customized datamodel	
DATAMODEL DM_DIRECTORY	Specify the path (DM_DIRECTORY) and file (DATAMODEL) name for the customized datamodel Mandatory only if you want to upload the customized datamodel i.e you have specified MODEL_TYPE=1	User Input	
ETL_APPSRC_TYPE	Please specify if you want create new ETL App/Src pair or use an existing one.	0 = If you want to create a new ETL app/src pair 1 = If you want to use an existing pair	
ETL_APP_1_DESC	ETL Credit Risk Management Application description	User Input	Please give description for the ETL App/Src pair Mandatory if you want to create new ETL app/src pair i.e you have specified ETL_APPSRC_TYP E=0
ETL_SRC_1_1_DESC	ETL Credit Risk Management source description	User Input	Please give description for the ETL App/Src pair

Property Name	Description of Property	Permissible values	Comments
			Mandatory if you want to create new ETL app/src pair i.e you have specified ETL_APPSRC_TYP E=0
ETL_APP_1_NAME	ETL Credit Risk Management Application name	User Input	Specify the ETL Application and Source Name into ETL Area Definitions will be deployed
ETL_SRC_1_1_NAME	ETL Credit Risk Management source name	User Input	Specify the ETL Application and Source Name into ETL Area Definitions will be deployed

**NOTE:** Download and install patch for Bug 21160684 if installing this release of the OFS CRM Application Pack version 8.0.0.0.0 on Java 8. For more information, refer [Configurations for Java 8](#). This patch is not required if an OFSAA instance already exists and is configured for Java 8.

#### 4.3.4 Verifying the Log File

Refer the following logs files for more information:

- Refer the `Pack_Install.log` located at `OFS_CRM_PACK/ OFS_CRM /logs/` folder for OFS CRM Application Pack installation log file.
- Refer the log file(s) located at `OFS_CRM_PACK/OFS_AAI/logs/` folder for Infrastructure installation log.
- Refer the `OFSAAInfrastructure_Install.log` located at `$FIC_HOME` folder for Infrastructure installation log.

**Note:**

For Pack on Pack installation, the following errors might be logged in the installation log and these can be ignored as this has no implication on the product:

```
'create sequence SEQ_DIM_GL_ACCOUNT
```



---

## 5 Post Installation Configuration

On successful installation of the Oracle Financial Services Credit Risk Management Application Pack, follow the post installation steps mentioned below.

This chapter includes the following sections:

- [Configuring Resource Reference](#)
- [Start OFSAA Infrastructure Services](#)
- [Add TNS entries in TNSNAMES.ORA file](#)
- [Updating OBIEE URL](#)
- [Configurations for Java 8](#)
- [Create and Deploy the Application Pack Web Archive](#)
- [Access the OFSAA Application](#)
- [Perform Post Deployment Configurations](#)

---

**NOTE:** Ensure to clear the application cache prior to the deployment of Application Pack Web Archive. This is applicable to all Web Servers (WebSphere, WebLogic, Tomcat). For more information, refer [Clearing Application Cache](#) section.

---

### 5.1 Configure Resource Reference

Configure the resource reference in the Web Application Server configured for OFSAA Applications. Refer [Appendix B](#) for details on configuring the resource reference in WebSphere, WebLogic, and Tomcat Application Servers.

### 5.2 Start OFSAA Infrastructure Services

Start the OFSAA Infrastructure Services prior to deployment or accessing the OFSAA Applications.

Refer to the [Appendix D](#) for details on Start/ Stop OFSAA Services.

### 5.3 Add TNS entries in TNSNAMES.ORA file

Add TNS entries in the `tnsnames.ora` file, for every schema created for the Application Pack

To find the tnsname for the entries, follow these steps:

1. Login to the application using System Administrator privileges.
2. Navigate to System Configuration & Identity Management tab.

- 
3. Click Administration and Configuration >> System Configuration >> Database Details.
  4. Expand the dropdown list for **Name** to get the list of TNS entry names.
  5. Alternatively, you can connect to the **CONFIG** schema and execute the below query:

```
select dbname from db_master where dbname != 'CONFIG'
```

## 5.4 Updating OBIEE URL

To access the respective Business Intelligence Analytics Application, you need to update the OBIEE url in the table 'AAI\_MENU\_B', once the OBIEE environment is up and running.

Following statement needs to be executed in the config schema:

```
UPDATE AAI_MENU_B
SET V_MENU_URL = '<obieeURL>'
WHERE V_MENU_ID IN ('<List of enabled BI Analytical Links for a
particular Media Pack >')
/
COMMIT
/
```

For CRM Media Pack as an example:

```
UPDATE AAI_MENU_B
SET V_MENU_URL = ' http://CRMIP:port/analytics'
WHERE V_MENU_ID IN ('OFS_CRMBI_LINK','OFS_CRMBI_ABI')
/
COMMIT
/
```

## 5.5 Configurations for Java 8

Refer to the following instructions to extract and apply the patch.

1. Copy the downloaded patch file (21160684) to your OFSAA server in Binary mode.  
For more information on downloading the patch files, refer Prerequisite Information section >> Category - Others >> Sub-Category - OFSAA.
2. Follow the instructions given in the Readme to apply the patch.

- 
3. If the Oracle Database version is 12c, copy `ojdbc7.jar` from `$ORACLE_HOME/jdbc/lib` to the following locations:
    - `$FIC_HOME/utility/OFSAAGenerateRepository/lib/`
    - `$FIC_HOME/realtime_processing/WebContent/WEB-INF/lib/`
    - `$FIC_HOME/ficdb/lib/`
    - `$FIC_HOME/ficapp/icc/lib/`
    - `$FIC_HOME/ficapp/common/FICServer/lib/`
    - `$FIC_HOME/FMStandalone/FormsManager/WEB-INF/lib/`
    - `$FIC_HOME/ficweb/webroot/WEB-INF/lib/`
    - `$FIC_HOME/ficdb/etl/classes/`
  4. If the Oracle Database version is 11g, copy `ojdbc6.jar` from `$ORACLE_HOME/jdbc/lib` to the following locations:
    - `$FIC_HOME/utility/OFSAAGenerateRepository/lib/`
    - `$FIC_HOME/realtime_processing/WebContent/WEB-INF/lib/`
    - `$FIC_HOME/ficdb/lib/`
    - `$FIC_HOME/ficapp/icc/lib/`
    - `$FIC_HOME/ficapp/common/FICServer/lib/`
    - `$FIC_HOME/FMStandalone/FormsManager/WEB-INF/lib/`
    - `$FIC_HOME/ficweb/webroot/WEB-INF/lib/`
    - `$FIC_HOME/ficdb/etl/classes/`

## 5.6 Create and Deploy the Application Pack Web Archive

On successful installation of the OFSAA Application Pack, the web archive file is automatically generated. However, you need to deploy the generated web archive file on the Web Application Server.

To deploy the application pack web archive, follow these steps:

1. Navigate to `FICWEBHOME`
2. Run `ant .sh`

For identifying the location of the generated web archive file and for generating and deploying the web archive file at any time later, refer [Appendix C](#).

---

**NOTE:** Refer the *Oracle Financial Services Forms Manager User Guide* for instructions on Creating and Deploying the Forms Manager Web Archive.

---

## 5.7 Access the OFSAA Application

Prior to accessing the OFSAA application ensure the [Internet Explorer Settings](#) are configured.

Refer to [Appendix E](#) for details on accessing the OFSAA Application on successful deployment of the application web archive.

---

## 5.8 Perform Post Deployment Configurations

Prior to using the OFSAA Application perform the Post Deployment Configuration steps detailed in [Appendix F](#).



---

## 6 OFS Credit Risk Management v8.0.0.0.0 Analytics Configuration

### 6.1 Introduction

This chapter provides details about the OFS Credit Risk Management v8.0.0.0.0 Analytics Configuration.

### 6.2 Assumptions

The assumptions to be considered before configuring OFS Credit Risk Management Analytics are as follows:

- OBIEE 11.1.1.7.1 Server for the respective operating system is installed.
- Administrator knows how to start/shutdown the OBIEE servers namely:
  - Weblogic Server
  - Oracle BI Server
  - Oracle BI Presentation Server
  - Oracle BI Java Host
- Administrator knows the OBIEE installation path.

### 6.3 Prerequisites

The following requirements are to be met before configuring OFS Credit Risk Management Analytics:

- Create a backup of the following OBIEE folders (*this is for an existing installation only and is not required for a new installation*):
  - `<Installation Path>\middleware\instances\instance1\bifoundation\OracleBIServerComponent\coreapplication_obis1\repository`
  - `<Installation Path>\middleware\instances\instance1\bifoundation\OracleBIPresentationServicesComponent\coreapplication_obips1\catalog\<new folder created as part of Installation steps>`
- Server details, that is, the URL of OBIEE should be kept handy.
- Copy the following files from the release kit to the local machine:
  - `\Customer Deliverables\Answers & Dashboards\CRM.catalog`; this has the archive for dashboard and Answer (report) related files. Do not unzip this file, as this file is not a zip file.
  - `\Customer Deliverables\OBIEE Repository\CRM.rpd`;
  - `\Customer Deliverables\Dashboard Configuration\CreateAppRoles.py` and `\Customer Deliverables\Dashboard Configuration\CRM.xml`; these are the application roles (`CreateAppRoles.py`) and write back (`CRM.xml`) files that needs to be deployed after OBIEE installation.

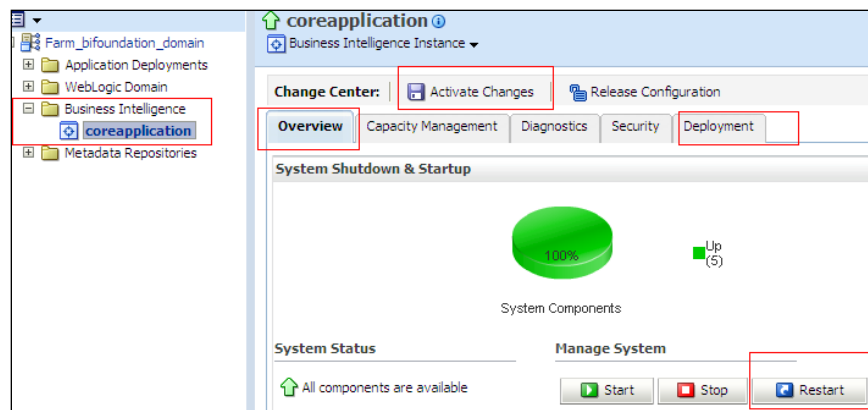
---

## 6.4 Installation Steps

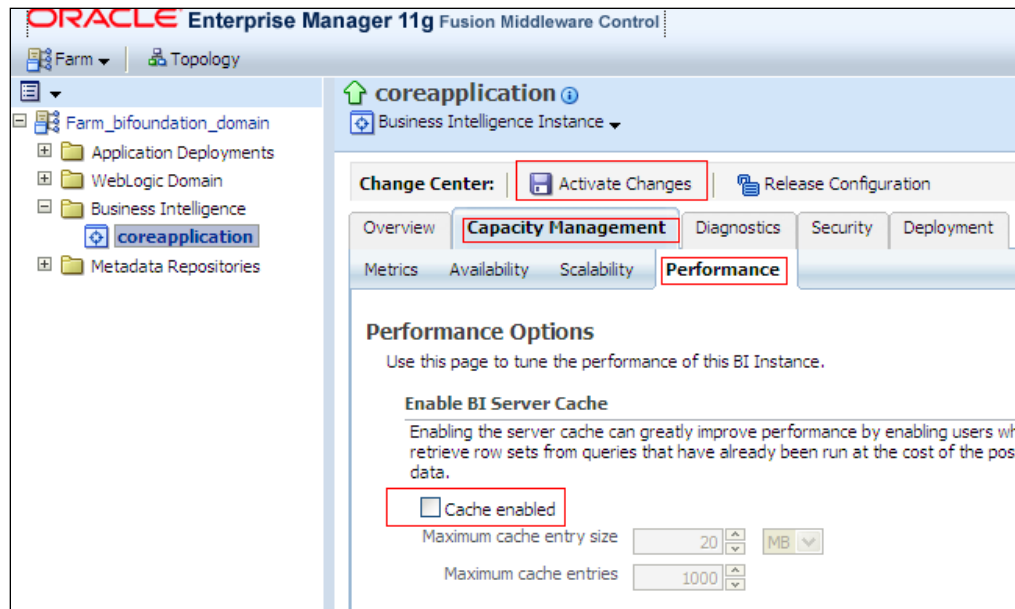
### Server Configuration

For each release refer to the following steps for server configuration:

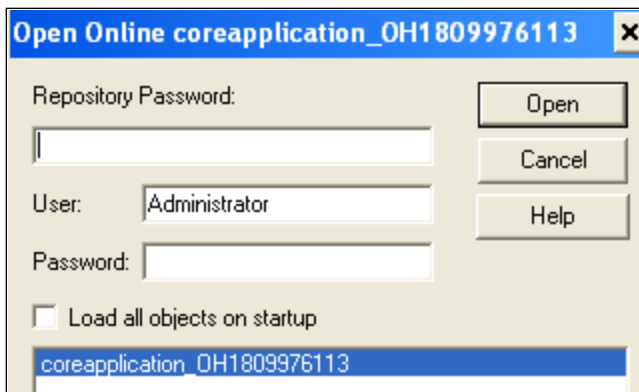
- a. Stop the BI servers.
- b. Add the `tnsnames.ora` file in the following folder "*<Installation Path>middleware\Oracle\_BI1\network\admin*". The `tnsnames.ora` file should contain the data-source connection details used in the connection pool of the RPD.
- c. Log on to Oracle Enterprise Manager.
  - i. Navigate to the **Business Intelligence** menu located on the left hand side of the screen and select **Core Application**.
  - ii. Navigate to **Deployment** located on the last tab.
  - iii. Click **Lock and Edit Configuration**.
  - iv. Navigate to the section **Upload BI Repository**.
  - v. Browse and select the repository.
  - vi. Enter the repository password and confirm the same. The repository password is "Password123".
  - vii. Navigate to BI Presentation Catalog section.
  - viii. Edit the catalog path and delete `SampleAppLite` (only in case of first time installation) at the end of the catalog path section and enter **CRM** as the name of the new catalog folder. Make sure that the folder path is *<OBIEE Installation Path>middleware\instances\instance1\bifoundation\OracleBIPresentationServicesComponent\coreapplication\_obips1\catalog\*  
"
  - ix. Click **Apply**.
  - x. Click **Activate Changes**.
  - xi. Click the **Overview** tab
  - xii. Click **Restart**.



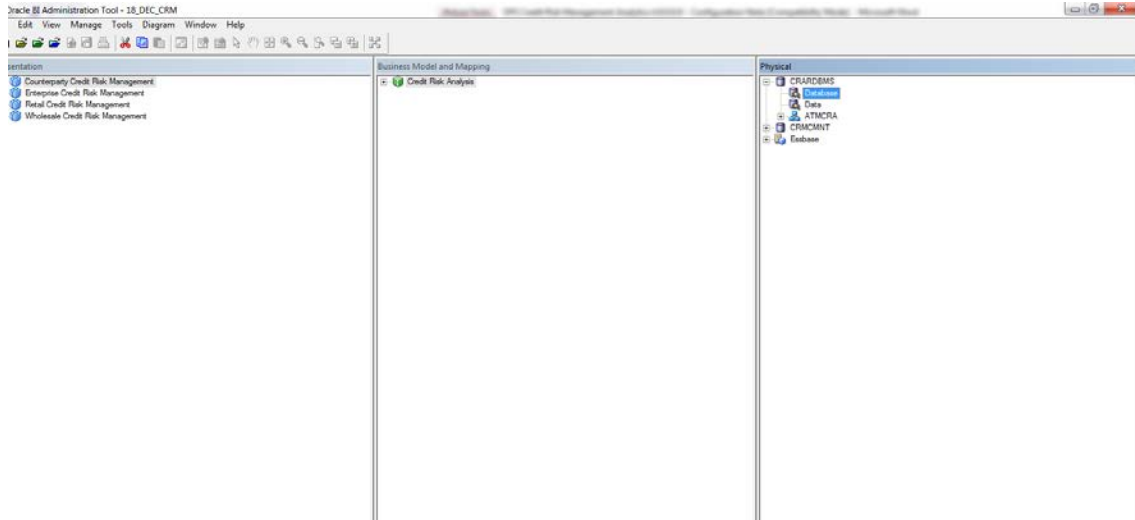
- 
- xiii. Confirm to restart all services.
  - xiv. Edit the NQSConfig.INI file, found at *<Installation Path>\instances\instance1\config\OracleBIServerComponent\coreapplicati on\_obis1* to reset the FMW\_UPDATE\_ROLE\_AND\_USER\_REF\_GUIDS = NO to YES
  - xv. Add the tag `<UpdateAccountGUIDs>UpdateAndExit</UpdateAccountGUIDs>` present in *<Installation Path>\instances\instance1\config\OracleBIPresentationServicesCompon ent* in the instanceconfig.xml and restart the services.
  - xvi. Check if all the servers are up and running.
  - xvii. Edit the NQSConfig.INI file, found at *<Installation Path>\instances\instance1\config\OracleBIServerComponent\coreapplicati on\_obis1* to reset the FMW\_UPDATE\_ROLE\_AND\_USER\_REF\_GUIDS = YES to NO and update. Set EVALUATE\_SUPPORT\_LEVEL=2 from EVALUATE\_SUPPORT\_LEVEL=0 and save.
  - xviii. Remove the tag `<UpdateAccountGUIDs>UpdateAndExit</UpdateAccountGUIDs>` found at *<Installation Path>\instances\instance1\config\OracleBIPresentationServicesCompon ent* in the instanceconfig.xml and restart the services.
  - xix. Disable the cache (cache can be enabled once the setup is moved to the production mode and on the basis of bank's requirements). To disable the cache; click the Capacity Management tab in the Oracle Enterprise Manager. Select Performance tab within it. Click Lock and Edit Configuration. Un-check the option Cache enabled. Click Activate Changes. Restart the servers to activate changes. Refer to the following image:



- d. Open the RPD by clicking Start Menu > All Programs > Oracle Business Intelligence > BI Administration.



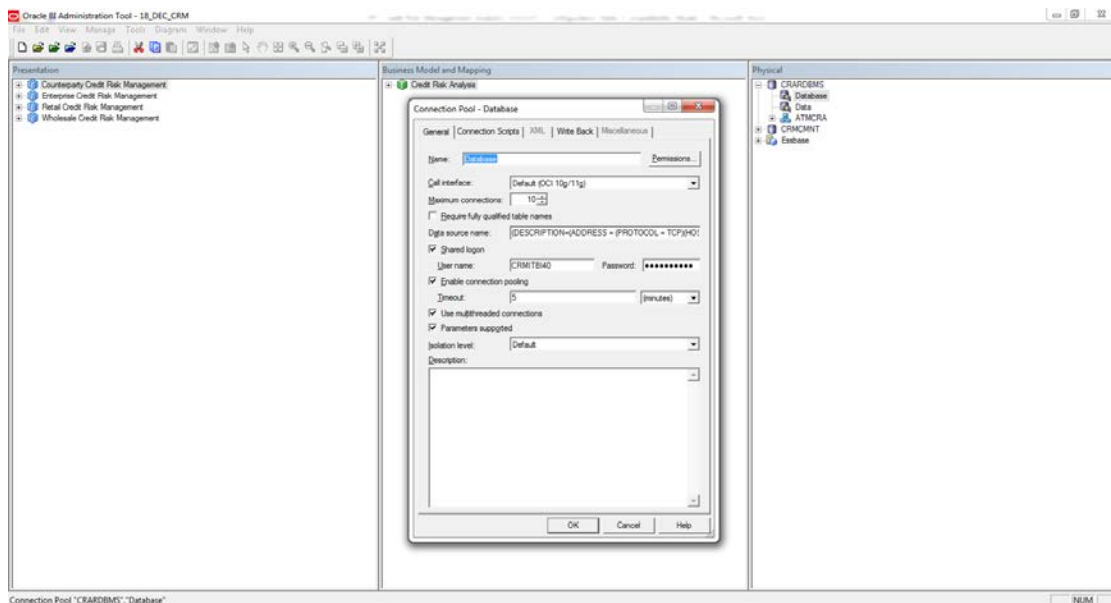
- e. Provide the User as weblogic and the Password provided at the time of installing OBI 11g and the Repository Password as "Password123"
- f. Double click "Database" in the physical layer of the RPD as shown in the following diagram:



- g. Change data source name, user name and password to the Oracle TNS Name, database schema name and password respectively, as shown in the diagram below.

**Note:** If Oracle TNS Name is entered in Data Source Name, then TNS details must be also present under file –

<Installation Path>\Oracle\_BI1\network\admin\tnsnames.ora. Services must be restarted after addition of TNS details in the above mentioned path.



- h. Similarly, change the details for 'Data'.
- i. Save RPD and close.

- 
- j. Create a folder named **CRM** (if not created) in the following location “<OBIEE Installation Path>middleware\instances\instance1\bifoundation\OracleBIPresentationServicesComponent\coreapplication\_obips1\catalog\” (**only in case of first time installation**)
  - k. Start the BI services (if not started).

### Dashboard/Answer Reports

To configure Dashboard or Answer reports from any client machine that is, windows machine, refer to the following steps:

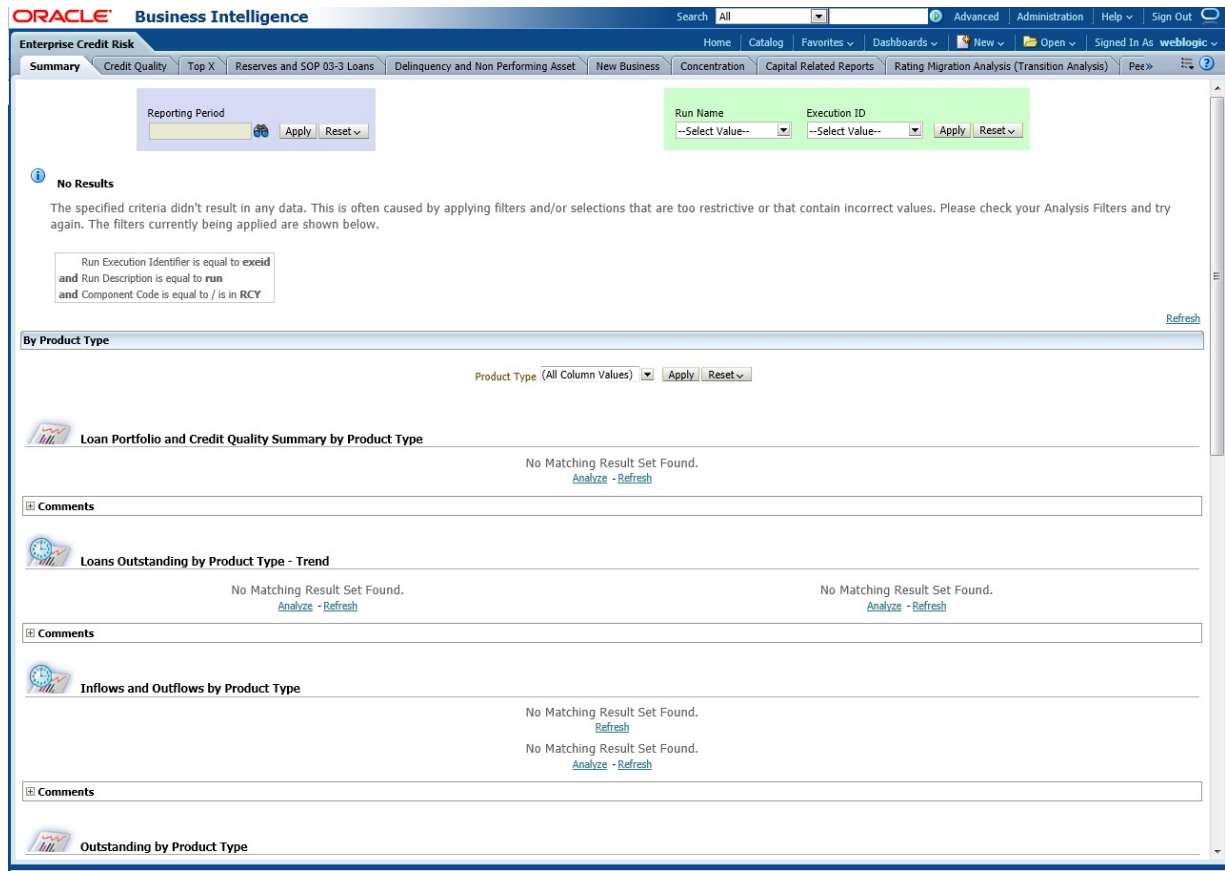
- a. Start the BI services (if not already started):
- b. Start OBIEE Catalog Manager (*Start → Programs → Oracle Business Intelligence → Catalog Manager*).
- c. Select *Open Catalog* from the File menu.
- d. Select the option *Online* for Type.
- e. Type the link for presentation services that is, Oracle Interactive Dashboard link. For example: (*http://URL:<port\_number>/analytics/saw.dll*)
- f. Enter the Administrator User Id and Password, and click OK.
- g. Click the Shared Folder in the left hand pane.
- h. Select the Un-archive option from File Menu.
- i. Select the archive file '*CRM.catalog*' (sent as release), copied onto the local machine as part of introduction pre-requisite step. Click OK.

### Post-installation Steps

#### Dashboard Verification Steps

Refer to the following steps to verify the Dashboard:

- a. Log into Analytics and select Enterprise Credit Risk Dashboard. Verify whether the screen looks the same as the following figure:



- b. Click each dashboard link and check if all the links are visible.
- c. Open the RPD and check if the RPD can be accessed online with the Administrator user.

## Application Roles

Steps to create Application Roles for OFS Credit Risk Management Release 8.0.0.0.0 are as follows:

- a. Open a command prompt, navigate to the folder “<OBIEE Installation Path>/oracle\_common/common/bin/” and execute the following command



CreateAppRoles.py

```
wlst <file path>/CreateAppRoles.py username password t3://localhost:7001
```

For Example: `wlst d:\CRM_XXX\CreateAppRoles.py username password t3://localhost:7001`

---

## Configuration of Comments Module

Steps to implement the Comments Module for OFS Credit Risk Management 8.0.0.0.0 are as follows:

- a. Add the tag `<LightWriteback>true</LightWriteback>` in between `<ServerInstance>` `</ServerInstance>` tag found at `<Obiee_Installation_Path>\instances\instance1\config\OracleBIPresentationServicesComponent\coreapplication_obips1\instanceconfig.xml`.

Eg:

```
<ServerInstance>
<LightWriteback>true</LightWriteback>
```

```
.....
.....
```

```
</ServerInstance>
```

- b. Put the CRM.xml file inside the below mentioned folder. If `customMessages` folder is not present, create the folder :
  - `<Obiee_Installation_Path>\instances\instance1\bifoundation\OracleBIPresentationServicesComponent\coreapplication_obips1\analyticsRes\customMessages`.
  - `<Obiee_Installation_Path>\instances\instance1\bifoundation\OracleBIPresentationServicesComponent\coreapplication_obips1\analyticsRes\WEB-INF\customMessages`



CRM.xml

- c. Restart OBIEE Server.
- d. Login to OBIEE Analytics (<http://localhost:7001/analytics> use the login you created in OBIEE installation to log in).
- e. Navigate to Administration right top corner.
- f. Click on Manage Privileges and scroll down to Writeback.

Grant 'Writeback to Database' privilege to Authenticated User and BI Administrator Role.



---

## 7 Appendix A: Configuring Web Server

This appendix includes the following sections:

- [Configuring Web Server](#)
- [Configuring Web Application Server](#)

### 7.1 Configuring Web Server

This step assumes an installation of a Web Server exists as per the prerequisites.

Refer the product specific Installation Guide/ Configuration Guide to install/ configure the Web Server. If an installation already exists, skip and proceed to the next step.

---

**NOTE:** Make a note of the IP Address/ Hostname and Port of the web server. This information is required during the installation process.

Refer *Oracle Financial Services Analytical Applications Infrastructure Security Guide* mentioned in [Documentation Library for OFSAAI 8.0.0.0.0](#) for additional information on securely configuring your Web Server.

Ensure to enable sticky session/ affinity session configuration on the web server. Refer the respective product specific Configuration Guide for more details. Additionally, you also need to enable the sticky session/ affinity session configuration at Load Balancer level if you have configured a Load Balancer in front of the web server(s).

---

### 7.2 Configuring Web Application Server

This step assumes an installation of a web application server exists as per the prerequisites. To configure the Web Application Server for OFSAA Deployment refer the sections below.

This section includes the following topics:

- [Configuring WebSphere Application Server for Application Deployment](#)
- [Configuring WebLogic for Application Deployment](#)
- [Configuring Apache Tomcat Server for Application Deployment](#)

---

**NOTE:** Make a note of the IP Address/ Hostname and Port of the web application server. This information is required during the installation process (required if Web Server is not configured).

Refer OFSAA Secure Configuration Guide/ Security Guide mentioned in the Related Documents section for additional information on securely configuring your Web Server.

---

---

## 7.2.1 Configuring WebSphere Application Server for Application Deployment

You can deploy multiple OFSAA applications on different profiles of a WebSphere application server. To create multiple WebSphere "Profiles", use the command line option as explained below. A profile is the set of files that define the runtime environment. At least one profile must exist to run WebSphere Application Server.

This section includes the following topics:

- [Creation of New Profile in WebSphere](#)
- [Manage Applications in WebSphere](#)
- [Delete WebSphere Profiles](#)
- [WebSphere HTTPS Configuration](#)
- [WebSphere Memory Settings](#)

### 7.2.1.1 Creation of New Profile in WebSphere

The Profile is created in WebSphere through command line using the **manageprofiles.sh** which resides in `<WebSphere Install directory>/AppServer/bin`.

The command to create a profile **without admin** security through command line is as follows:

```
"manageprofiles.sh -create -profileName <profile> -profilePath
<profile_path> -templatePath <template_path> -nodeName
<node_name> -cellName <cell_name> -hostName <host_name>"
```

Example:

```
$usr/home>./manageprofiles.sh -create -profileName mockaix -
profilePath/websphere/webs64/Appserver/profiles/mockaix -
templatePath/websphere/webs64/Appserver/profileTemplates/default
-nodeName ipa020dorNode04 - cellName ipa020dorNode04Cell -
hostName ipa020dor
```

The command to create a profile **with admin** security through command line is as follows:

```
"manageprofiles.sh -create -profileName <profile> -profilePath
<profile_path> -templatePath <template_path> -nodeName <node_name> -
cellName <cell_name> -hostName <host_name> -enableAdminSecurity true -
adminUserName <Admin User Name> -adminPassword < Admin User Password> -
samplespassword <sample User Password>"
```

Example:

```
$usr/home>./manageprofiles.sh -create -profileName mockaix -
profilePath/websphere/webs64/Appserver/profiles/mockaix -
templatePath/websphere/webs64/Appserver/profileTemplates/default -
nodeName ipa020dorNode04 -cellName ipa020dorNode04Cell -hostName
```

---

```
ipa020dor -enableAdminSecurity true -adminUserName ofsaai -  
adminPassword ofsaai -samplespassword ofsaai"
```

---

**NOTE:** While using the `manageprofiles.sh` command to create a New Profile in WebSphere, you can also use `-validatePorts` to validate if the specified ports are not reserved or in use. Additionally, you can specify new ports with `-startingPort <base port>` which specifies the starting port number to generate and assign all ports for the profile. For more information on using these ports, refer WebSphere `manageprofiles` command.

---

### 7.2.1.2 Manage Applications in WebSphere

To manage the installed applications in WebSphere, do the following:

1. Open the administrator console using the following URL:

```
http://<ipaddress>:<Administrative Console Port>/ibm/console
```

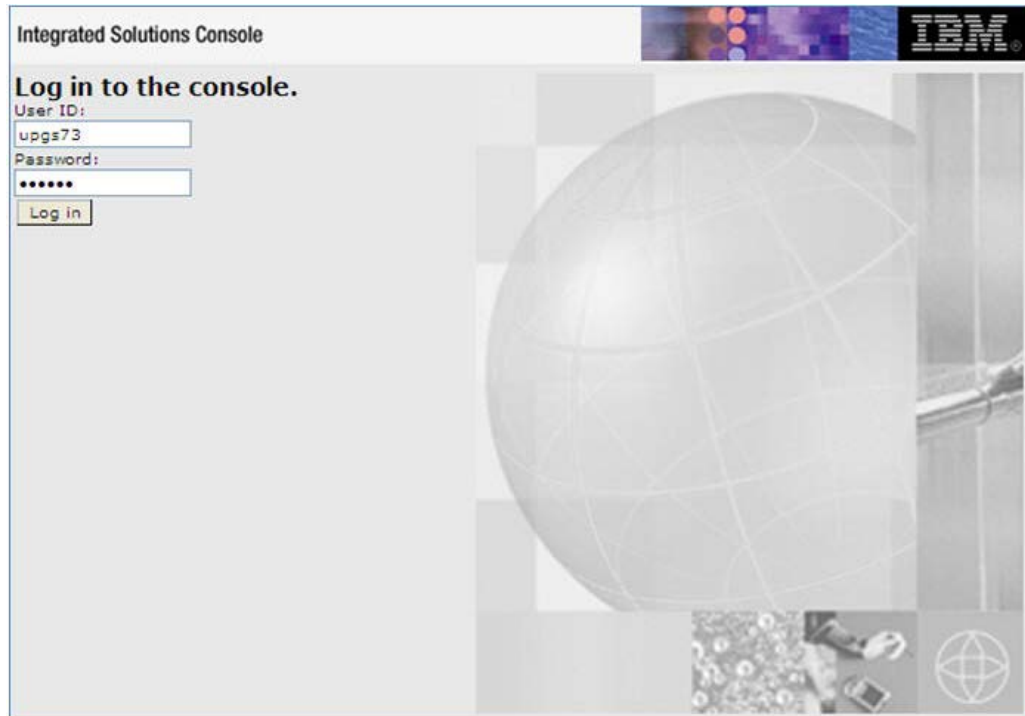
Example: `http://10.111.222.333:9003/ibm/console` (https if SSL is enabled)

---

**NOTE:** Administrative Console Port value is available in `serverindex.xml` file within `<WebSphere Profile Directory>/config/cells/<Node Cell>/nodes/<Node Name>` directory.

---

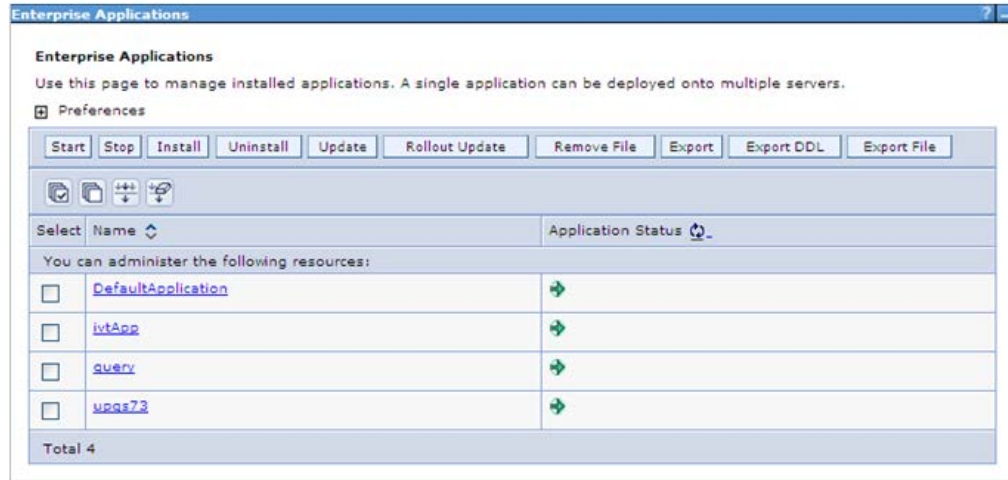
*The Integrated Solutions Console Login window is displayed.*



**Integrated Solutions Console Login**

2. Log on with the **User ID** provided with the admin rights.
-

3. From the LHS menu, expand the **Applications > Application Type> WebSphere Enterprise Applications**.
4. The *Enterprise Applications* screen is displayed.



### Enterprise Applications

5. This Enterprise Applications screen helps you to:
  - Install new application
  - Uninstall existing applications
  - Start or Stop the installed applications

#### 7.2.1.3 Delete WebSphere Profiles

To delete a WebSphere profile, do the following:

1. Select the checkbox adjacent to the required application and click **Stop**.
2. **Stop** the WebSphere profile to be deleted.
3. Navigate to WebSphere directory:  
`<WebSphere_Installation_Directory>/AppServer/bin/`
4. Execute the command:  
`manageprofiles.sh -delete -profileName <profile_name>`
5. Delete profile folder.
6. Example:  
`<WebSphere_Installation_Directory>/AppServer/profiles/<profile_name>`
7. Execute the command:
8. `manageprofiles.sh -validateAndUpdateRegistry`

---

#### 7.2.1.4 WebSphere HTTPS Configuration

Following are the steps for configuring an HTTPS Transport on WebSphere:

1. Create a profile using the *Profile Creation Wizard* in WebSphere.

Note:

Note down the https port specified during this process and use the same as servlet port or web server port during OFSAAI installation.

2. To enable https configuration on Infrastructure, assign value 1 to "HTTPS\_ENABLE" in OFSAAI\_InstallConfig.xml for Silent mode OFSAAI installation.

#### 7.2.1.5 WebSphere Memory Settings

To configure the WebSphere Memory Settings:

1. Navigate to Websphere applications server > Application servers > server1 > Process definition > Java Virtual Machine.
2. Change the memory setting for Java Heap:

Initial heap size = 512

Maximum heap size =3072

### 7.2.2 Configuring WebLogic for Application Deployment

Note: Applicable only if the web container is WebLogic.

You can deploy multiple Infrastructure applications on different domains of a stand-alone weblogic application server. To create multiple WebLogic "Domains" in a stand-alone server you can use the Domain Creation wizard. A domain is the set of files that define the runtime environment. At least one domain must exist to run WebLogic Application Server.

---

**NOTE:** For deployment on Oracle WebLogic Server 12.1.3+ (64 bit) with Java 8, download and install patch 18729264.

---

This section includes the following topics:

- [Create Domain in WebLogic Server](#)
- [Delete Domain in WebLogic](#)
- [WebLogic Memory Settings](#)

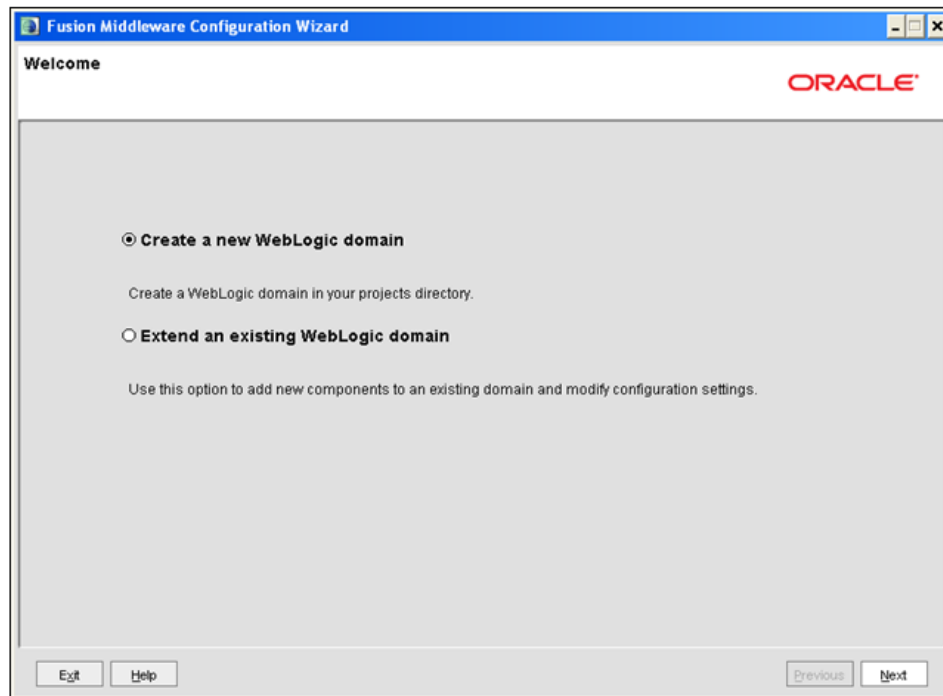
#### 7.2.2.1 Creating Domain in WebLogic Server

To create a new domain using Configuration Wizard in WebLogic, do the following:

- 
1. Navigate to the directory `<WLS_HOME>/wlserver/common/bin` and execute the command:

```
/config.sh
```

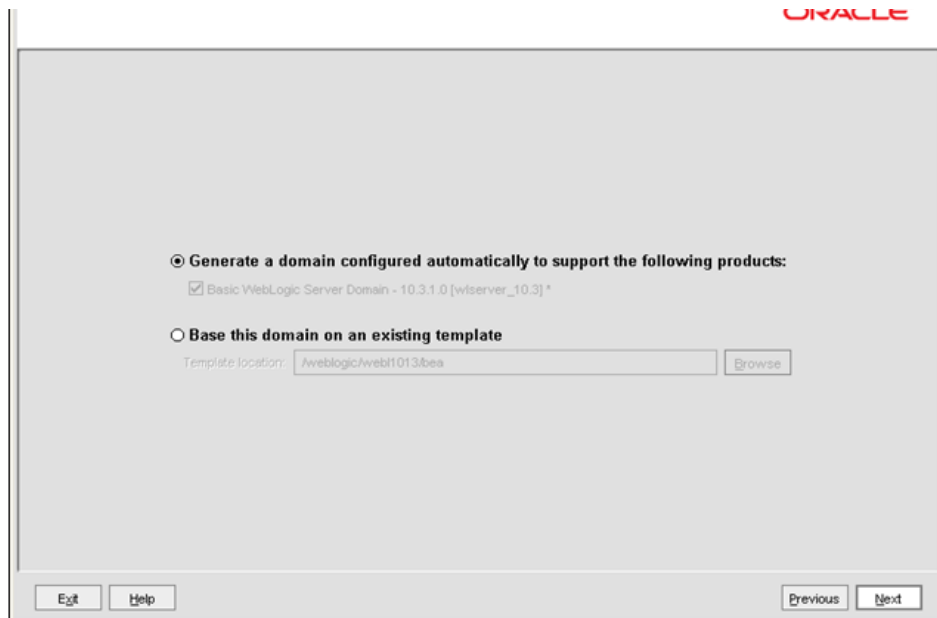
The *Welcome* window of the *Configuration Wizard* is displayed.



**Welcome**

2. Select Create a new WebLogic domain option and click Next.

The *Select Domain Source* window is displayed.



### Select Domain Source

3. Select the **Generate a domain configured automatically to support the following products** option and click **Next**.

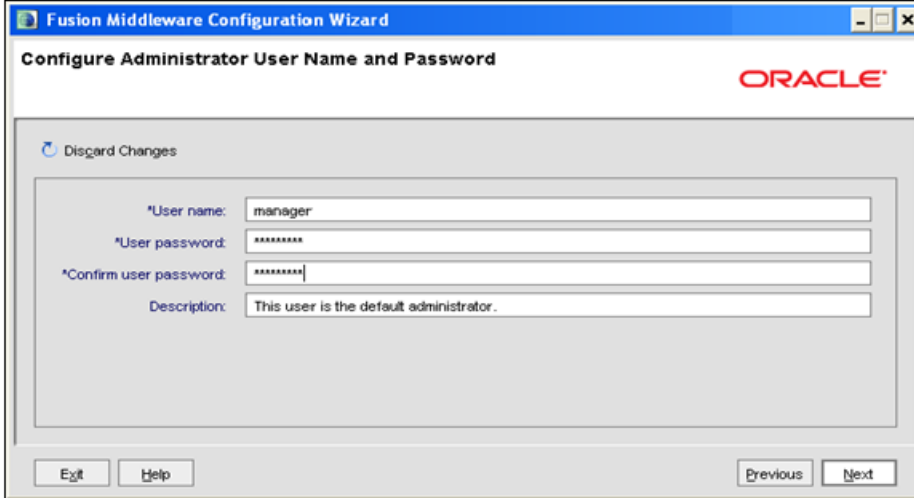
The *Specify Domain Name and Location* window is displayed.



### Specify Domain Name and Location

- 
4. Enter the **Domain Name** and **Location**. Click **Browse** to navigate and specify the location. Click **Next**.

The *Configure Administrator Username and Password* window is displayed.



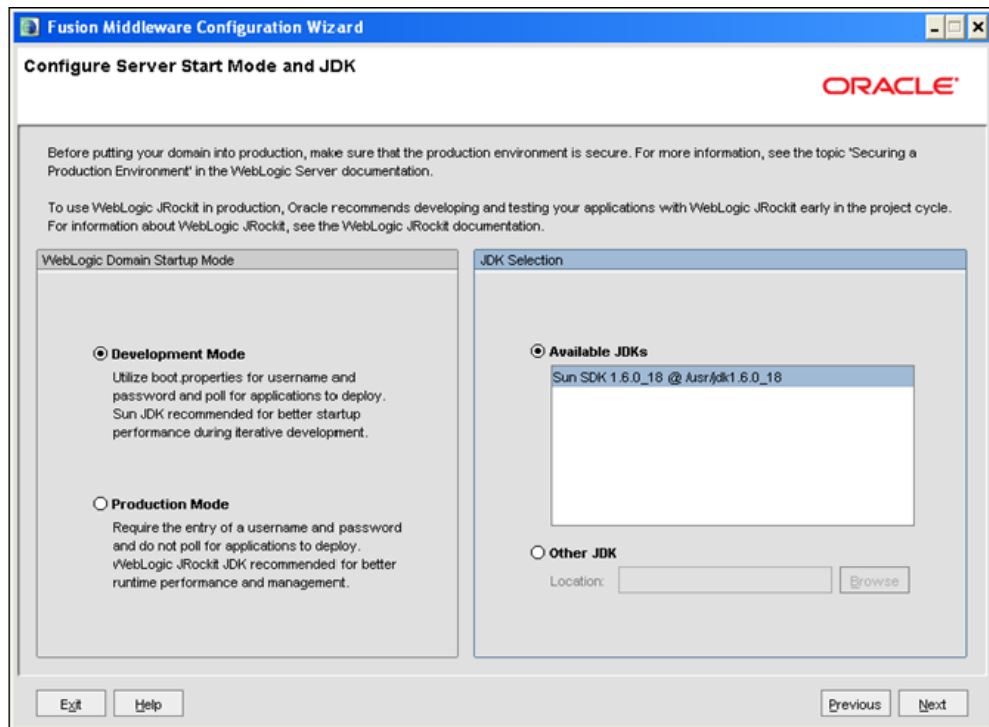
The screenshot shows a window titled "Fusion Middleware Configuration Wizard" with the subtitle "Configure Administrator User Name and Password". The Oracle logo is in the top right. A "Disgard Changes" button is in the top left. The main area contains four input fields: "\*User name:" with the text "manager", "\*User password:" with "\*\*\*\*\*", "\*Confirm user password:" with "\*\*\*\*\*", and "Description:" with "This user is the default administrator.". At the bottom are buttons for "Exit", "Help", "Previous", and "Next".

#### Configure Administrator Username and Password

5. Enter the **User name** and **User password** to be assigned to the Administrator. Ensure that the password is of minimum 8 characters in length.
6. Re-enter the password for confirmation and add a brief **Description**. Click **Next**.

The *Configure Server Start Mode and JDK* window is displayed.





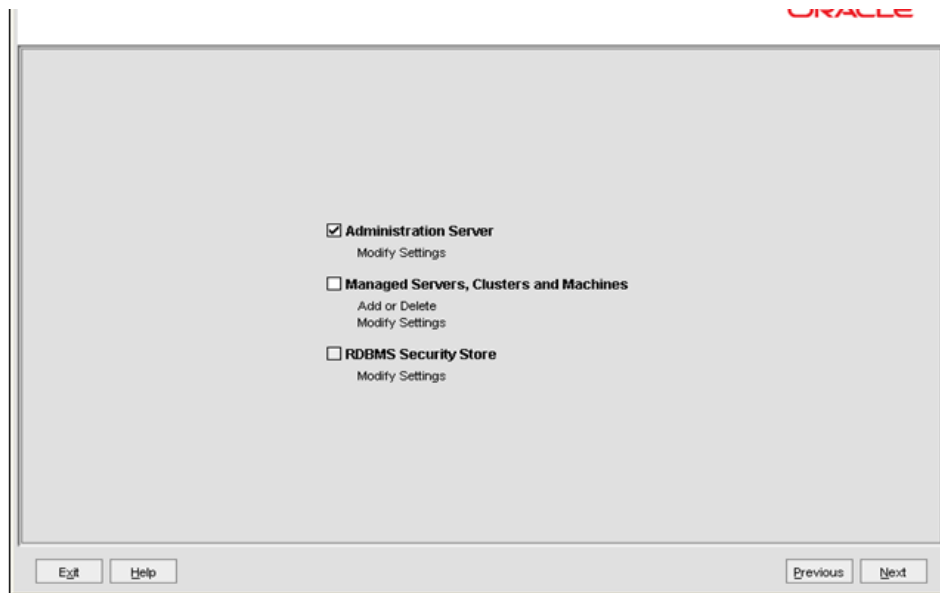
### Configure Server Start Mode and JDK

7. Select the following options:

In the *WebLogic Domain Startup Mode* section, select the required mode (Development Mode or Production Mode).

In the *JDK Selection* section, select **Other JDK**. Click **Browse** and navigate to the JDK location. Click **Next**.

The *Select Optional Configuration* window is displayed.



#### Select Optional Configuration

8. Select **Administration Server**. A WebLogic Server domain must have an Administration Server. You can also select Manages Servers, Clusters and Machines and RDBMS Security Store if required. Click **Next**.

The *Configure the Administration Server* window is displayed.

---

Configure the Administration Server

ORACLE

Disgard Changes

\*Name: AdminServer

\*Listen address: All Local Addresses

Listen port: 7007

SSL listen port: N/A

SSL enabled:

Exit Help Previous Next

#### Configure the Administration Server

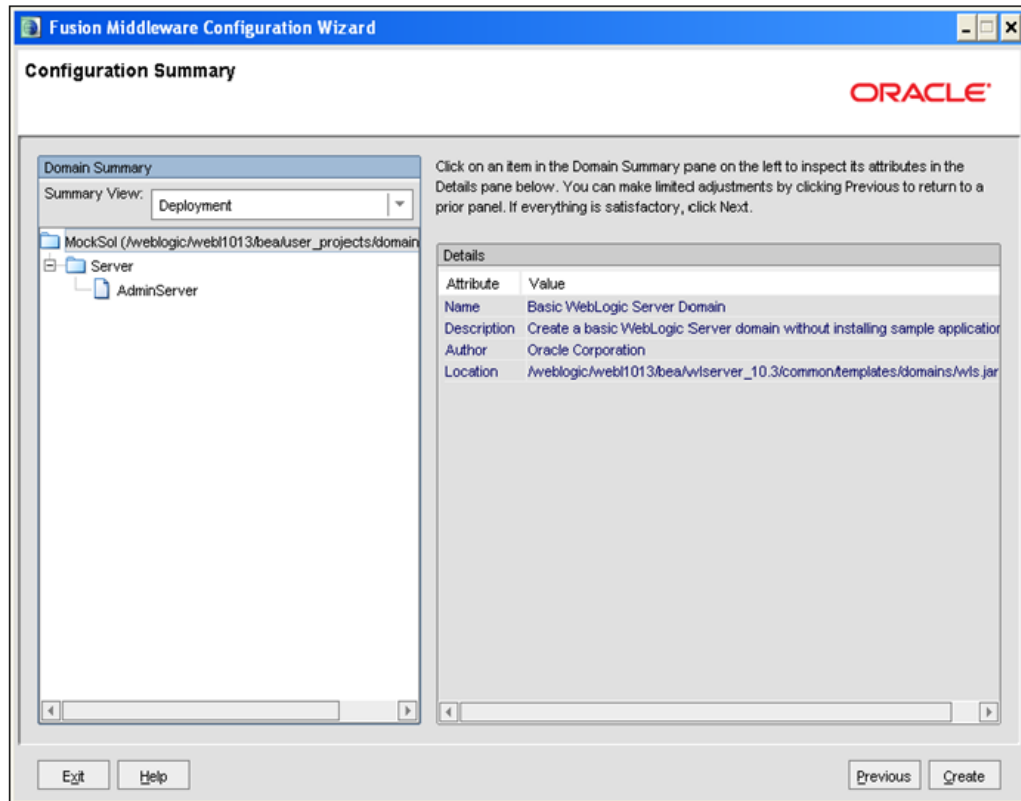
9. Enter Administration Server details such as the Name, Listen address, Listen Port, SSL listen port, and SSL enabled (for secure login using https) check box. Click **Next**.

The *Configuration Summary* window is displayed.

---

**NOTE:** Make a note of the Listen Port or SSL Listen Port value (ex: 7007), since the same has to be re-entered in the Servlet port field during Infrastructure installation.

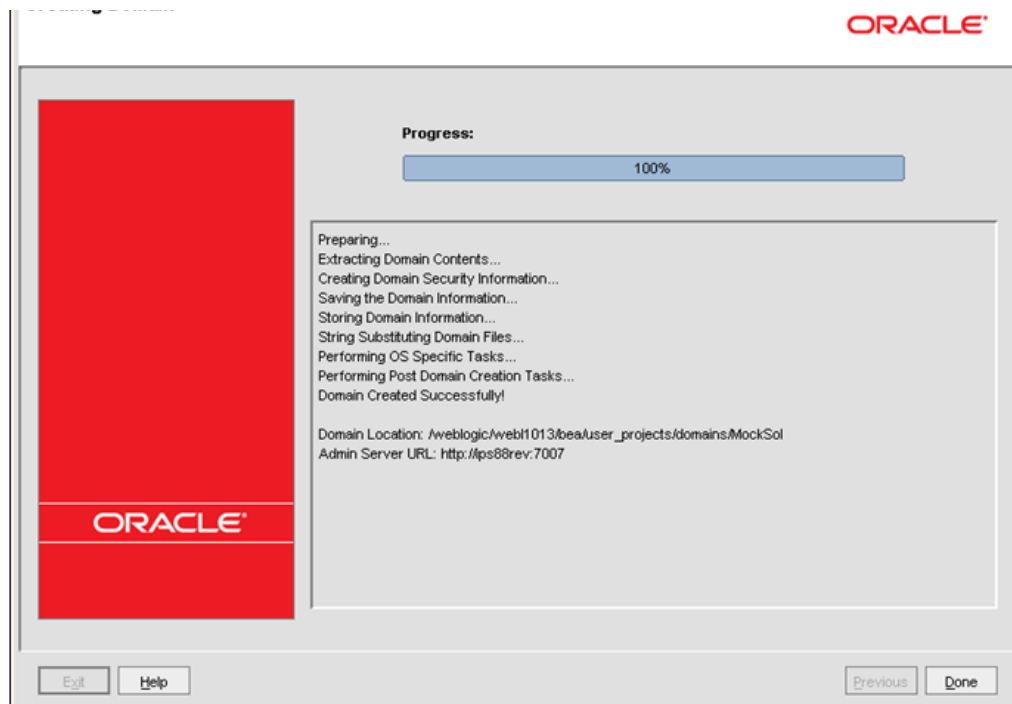
---



### Configure Server Start Mode and JDK

10. Verify the configuration details of the WebLogic domain and click **Create**.

The *Creating Domain* window is displayed with the status indication of the domain creation process.



### Configure Server Start Mode and JDK

11. Click **Done** when complete. The domain server is created enabling the deployment of multiple Infrastructure applications on a single WebLogic.

**Note:** Note down the HTTPS port specified during this process and use the same as servlet port or web server port during OFSAAI Installation.

To enable https configuration on Infrastructure, assign value 1 to "HTTPS\_ENABLE" in OFSAAI\_InstallConfig.xml for silent mode OFSAAI installation

12. Add a java option entry `-DUseSunHttpHandler=true` in `WLS_HOME/bin/"setDomainEnv.sh"` file (Required only if self signed certificate is used).

#### 7.2.2.2 Delete Domain in WebLogic

1. Navigate to the following directory:
2. `<WebLogic Installation directory>/user_projects/domains/<domain name>/bin`
3. Execute **stopWebLogic.sh** to stop the Weblogic domain.
4. Delete the Weblogic domain.

---

### 7.2.2.3 WebLogic Memory Settings

To configure the WebLogic Memory Settings:

1. Change the memory setting for Java Heap to `-Xms512m -Xmx3072m` in `setDomainEnv.sh` file, which resides in the folder `<DOMAIN_HOME>/bin` and in `CommEnv.sh` file which resides in the folder `common/bin`.
2. Edit this file for customizing memory settings and garbage collector settings depending on the available hardware configuration.
3. Example 1:

```
if [ "${JAVA_VENDOR}" = "Sun" ] ; then
WLS_MEM_ARGS_64BIT="-Xms512m -Xmx1024m"
export WLS_MEM_ARGS_64BIT
WLS_MEM_ARGS_32BIT="-Xms512m -Xmx1024m"
export WLS_MEM_ARGS_32BIT
else
WLS_MEM_ARGS_64BIT="-Xms512m -Xmx1024m"
export WLS_MEM_ARGS_64BIT
WLS_MEM_ARGS_32BIT="-Xms512m -Xmx1024m"
export WLS_MEM_ARGS_32BIT
```

Example 2:

```
JAVA_VM=
MEM_ARGS="-Xms256m -Xmx1024m"
```

### 7.2.3 Configuring Apache Tomcat Server for Application Deployment

This section is applicable only when the Web Application Server type is Tomcat.

This section includes the following topics:

- [Tomcat User Administration](#)
- [Configure Tomcat to use JAVA 64 bit Executables](#)
- [Configure Servlet Port](#)
- [SSL Port Configuration](#)
- [Apache Tomcat Memory Settings](#)
- [Uninstalling WAR Files in Tomcat](#)

- 
- [Configuration for Axis API](#)

### 7.2.3.1 Tomcat User Administration

The Tomcat administration and manager application does not provide a default login. You are required to edit "\$CATALINA\_HOME/conf/tomcat-users.xml" as instructed below.

This file contains an XML tag <user> for each individual user, which will display the username and password used by admin to log on to Tomcat, and the role names to which the admin user is associated with. For example, , <user name="admin" password="admin" roles="standard,manager"/>

1. Add the manager role to any one of the existing username/password combination as shown in the example above.
2. Use the same username/password to which the manager role has been assigned to access the Tomcat Application Manager.
3. If the Tomcat server is already running, it requires a re-start after the above configuration is done.

### 7.2.3.2 Configure Tomcat to use JAVA 64 bit Executables

1. Navigate to the "\$CATALINA\_HOME/bin" folder.
2. Edit the setclasspath.sh as explained below.
3. Replace the following block of text:

```
# Set standard commands for invoking Java.
_RUNJAVA="$JRE_HOME"/bin/java
if [ "$os400" != "true" ]; then
_RUNJDB="$JAVA_HOME"/bin/jdb
```

With:

```
# Set standard commands for invoking Java.
_RUNJAVA="$JAVA_BIN"/java
if [ "$os400" != "true" ]; then
_RUNJDB="$JAVA_BIN"/jdb
```

4. If the Tomcat server is already running, it requires a re-start after the above configuration is done.

---

**NOTE:** In case tomcat is installed under different Unix profile, set JAVA\_BIN environment variable in .profile to include the Java Runtime Environment absolute path. For example:

```
export JAVA_BIN /usr/java6_64/jre/bin
```

---

---

```
export JAVA_BIN = /usr/java6_64/jre/bin//sparcv9 for Solaris Sparc
```

---

### 7.2.3.3 Configure Servlet Port

The default servlet port configured for the Tomcat installation is 8080. Ignore this section if you need to use the default port.

If you need to use a different port number, you must first configure the port in the "server.xml" in the "conf" directory of Tomcat Installation directory. To configure the Servlet Port, follow these steps:

1. Navigate to \$CATALINA\_HOME/conf. Open server.xml and locate the tag:  
"Define a non-SSL HTTP/1.1 Connector on port 8080 "
2. Against this tag, a parameter is specified 'Connector port = "8080" '. Edit this value to the new port number that will be used during the installation process.
3. Save your changes in "server.xml".

---

**NOTE:** Make a note of the servlet port configured. This information is required during the installation of OFSAA Application Pack.

---

### 7.2.3.4 SSL Port Configuration

If you need to configure and access your OFSAA setup for HTTPS access, ensure that the following connect tag under "Define a SSL HTTP/1/1 Connector on port 8443" in "<Tomcat\_installation\_folder>/conf/server.xml" file is uncommented for SSL Configuration. (By default, it is commented).

```
<Connector port="8443" protocol="HTTP/1.1" SSLEnabled="true"
maxThreads="150" scheme="https" secure="true"
clientAuth="false" sslProtocol="TLS"
```

---

**NOTE:** Make a note of the servlet port configured. This information would be required during the installation of OFSAA Application Pack. To enable https configuration on Infrastructure, assign value 1 to "HTTPS\_ENABLE" in OFSAAI\_InstallConfig.xml for SILENT mode OFSAAI installation.

---

For more information related to SSL Configuration on Tomcat, refer to <http://tomcat.apache.org/>.

### 7.2.3.5 Apache Tomcat Memory Settings

To configure the Apache Tomcat Memory Settings:

1. Locate the file catalina.sh which resides in the folder <CATALINA\_HOME>/bin.



- 
2. Edit this file for customizing the memory settings and garbage collector settings depending on the available hardware configuration.
  3. Add the memory setting for Java Heap to `-Xms512m -Xmx1024m`.

Example:

```
if [ -z "$LOGGING_MANAGER" ]; then
JAVA_OPTS="$JAVA_OPTS -Xms512m -Xmx1024m
-
Djava.util.logging.manager=org.apache.juli.ClassLoaderLogManager
"
else
JAVA_OPTS="$JAVA_OPTS -Xms512m -Xmx1024m $LOGGING_MANAGER"
fi
```

### 7.2.3.6 Uninstalling WAR Files in Tomcat

To uninstall WAR files in tomcat, refer [Uninstalling WAR Files in Tomcat](#).

### 7.2.3.7 Configuration for Axis API

This step is optional and required only if the web application server used in Apache Tomcat. If you use any other web application server, skip and proceed to next step.

Copy the `jaxrpc.jar` from the `<OFSAA Installation Directory>/axis-1_4/webapps/axis/WEB-INF/lib` and place it in under `<Tomcat Installation Directory>/lib` and restart the Tomcat Server

---

## 8 Appendix B: Configuring Resource Reference in Web Application Servers

### 8.1 Configuring Resource Reference in Web Application Server

This appendix includes the following topics:

- [Configure Resource Reference in WebSphere Application Server](#)
- [Configure Resource Reference in WebLogic Application Server](#)
- [Configure Resource Reference in Tomcat Application Server](#)

#### 8.1.1 Configure Resource Reference in WebSphere Application Server

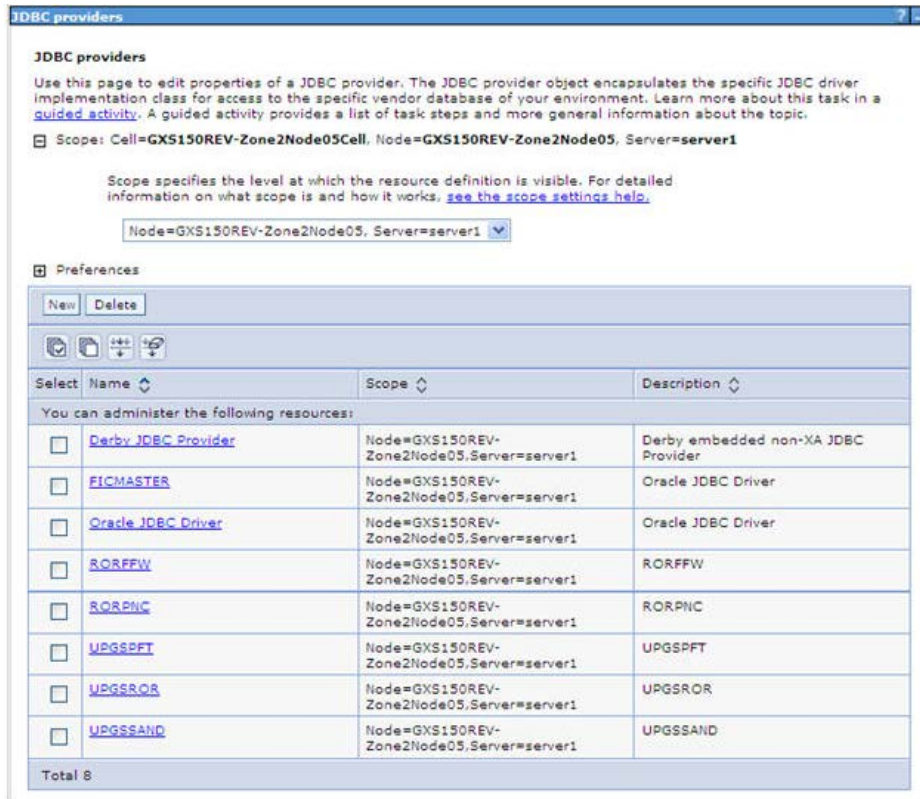
This section is applicable only when the Web Application Server type is WebSphere.

This section includes the following topics:

- [Create JDBC Provider](#)
- [Create Data Source](#)
- [J2C Authentication Details](#)
- [JDBC Connection Pooling](#)

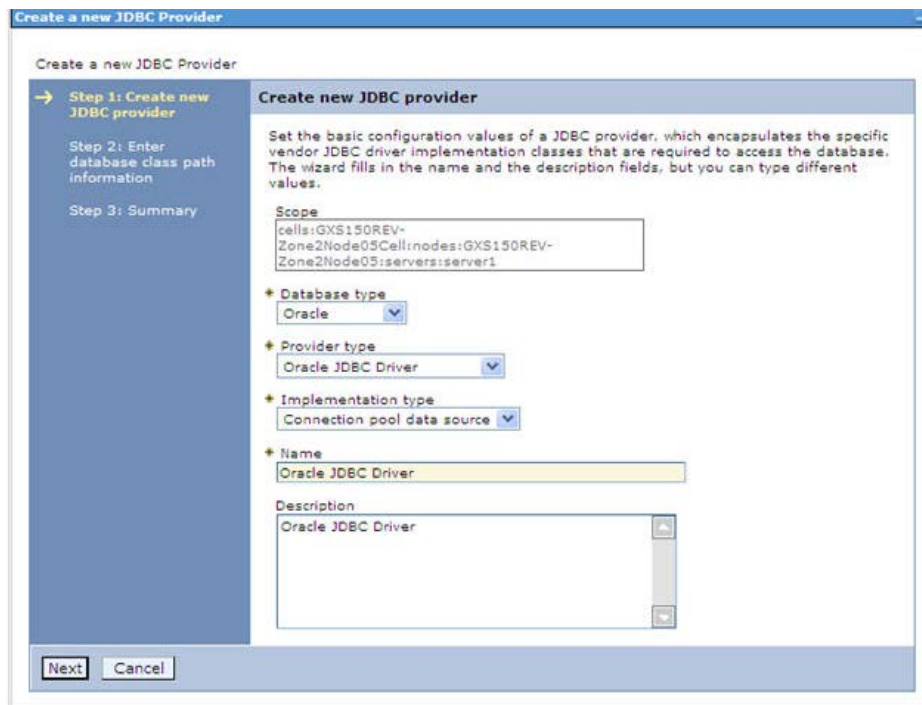
##### 8.1.1.1 Create JDBC Provider

1. Open the WebSphere admin console in the browser window:  
`http://<ipaddress>:<administrative console port>/ibm/console`. (https if SSL is enabled). The *Login* window is displayed.
2. Login with the user ID that has admin rights.
3. Expand the **Resources** option in the LHS menu and click **JDBC > JDBC Providers**. The *JDBC Providers* window is displayed.



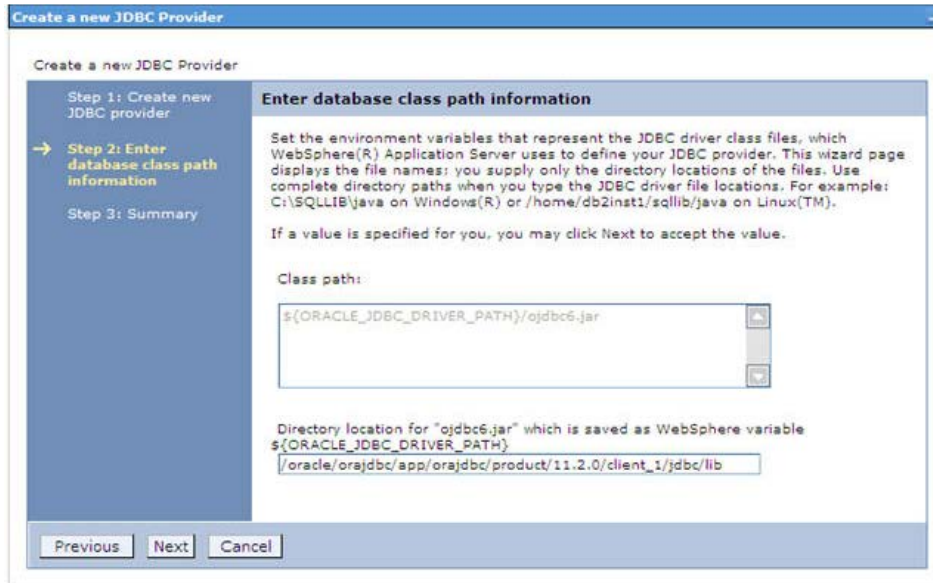
### JDBC Providers

4. Select the **Scope** from the drop-down list. Scope specifies the level at which the resource definition is visible.
5. Click **New** to add new JDBC Provider under the *Preferences* section. The Create *new JDBC provider* window is displayed.



### Create a new JDBC Provider

6. Enter the following details:
  - Database Type - Oracle
  - Provider Type- Oracle JDBC Driver
  - Implementation Type- Connection pool data source
  - Name- The required display name for the resource
  - Description - The optional description for the resource
7. Click **Next**.



### Enter database class path information

- Specify the directory location for "ojdbc<version>.jar" file. Ensure that you do not use the trailing slash file separators.

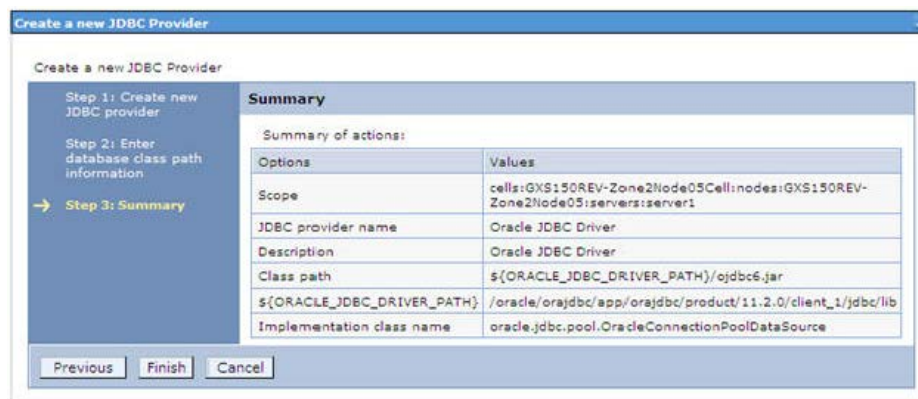
The Oracle JDBC driver can be downloaded from the following Oracle Download site:

- [Oracle Database 11g Release 2 \(11.2.0.4\) JDBC Drivers](#)
- [Oracle Database 12c Release 1 \(12.1.0.1\) JDBC Drivers](#)

Once downloaded, you need to copy the file in the required folder on the server.

**NOTE:** Refer [Appendix N](#) for identifying the correct "ojdbc<version>.jar" version to be copied.

- Click **Next**. The *Summary* window is displayed.



### Summary

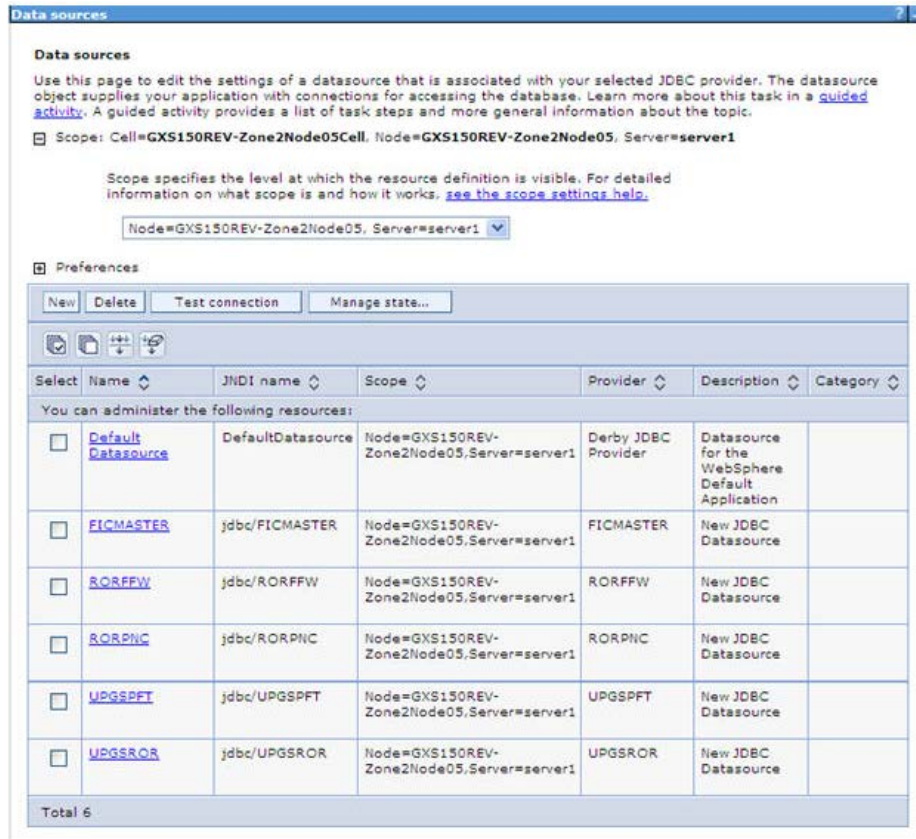
10. Verify the details and click **Finish** to create the JDBC Provider.

11. The options to **Save** and **Review** are displayed. Click **Save**.

### 8.1.1.2 Create Data Source

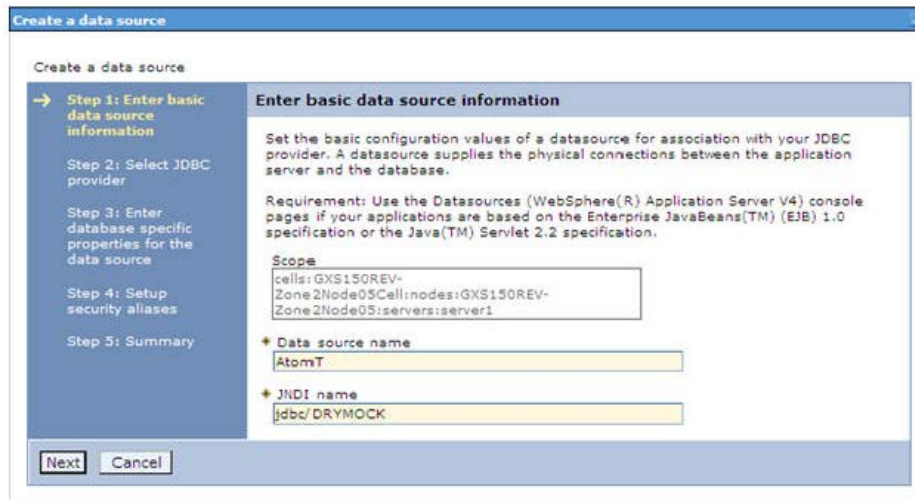
The steps given below are applicable for both CONFIG and ATOMIC data source creation.

1. Open this URL in the browser window: `http://<ipaddress>:<administrative console port>/ibm/console`. (https if SSL is enabled). The Login window is displayed.
2. Login with the user id that has admin rights.
3. Expand the **Resources** option in the LHS menu and click **JDBC > Data sources** option. The Data sources page is displayed.



#### Data Sources

4. Select the **Scope** from the drop down list. Scope specifies the level at which the resource definition is visible.
5. Click **New**. The *Create a Data Source* window is displayed.

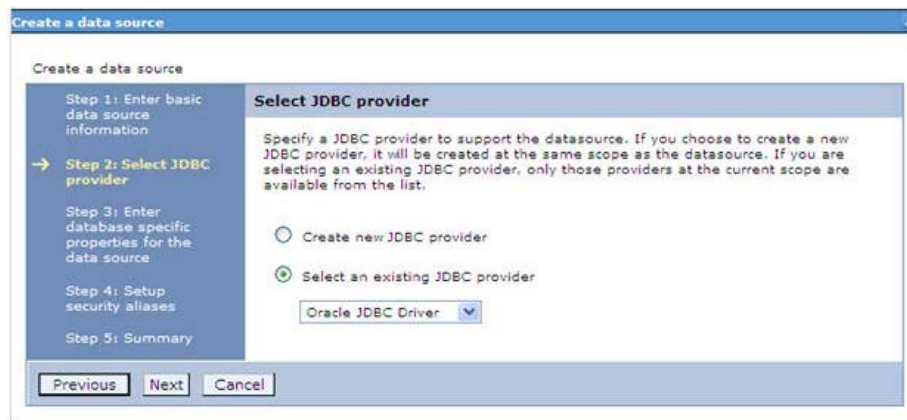


### Create a data source

6. Specify the **Data Source name** and **JNDI name** for the new "Data Source".

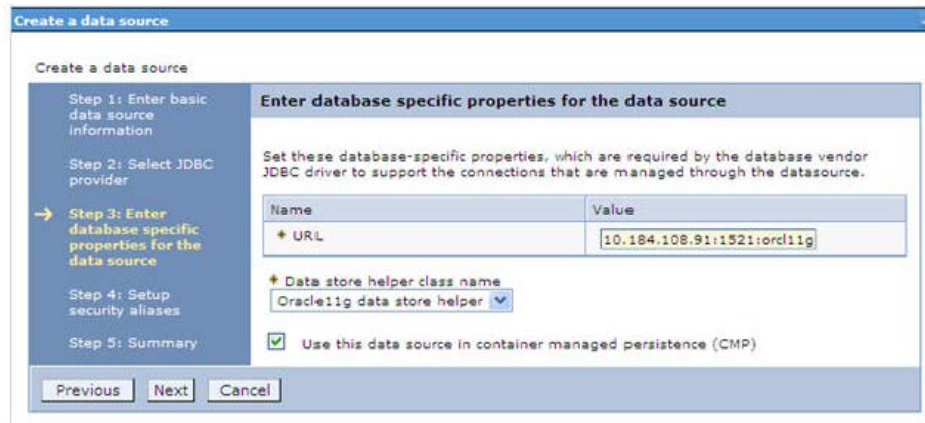
The **JNDI** and **Data Source name** are case sensitive. Ensure that JNDI name is same as the "Information Domain" name.

7. Click **Next**. The Select *JDBC provider* window is displayed.



### Select JDBC provider

8. Select the option **Select an Existing JDBC Provider** and select the required JDBC provider from the drop-down list. Click **Next**.



### Enter database specific properties

9. Specify the database connection URL.

For Example: `jdbc:oracle:thin:@<DB_SERVER_IP>:<DB_SERVER_PORT>:<SID>`

10. Select **Data Store Helper Class Name** from the drop-down list and ensure that the checkbox **Use this data source in container managed persistence (CMP)** is selected.

---

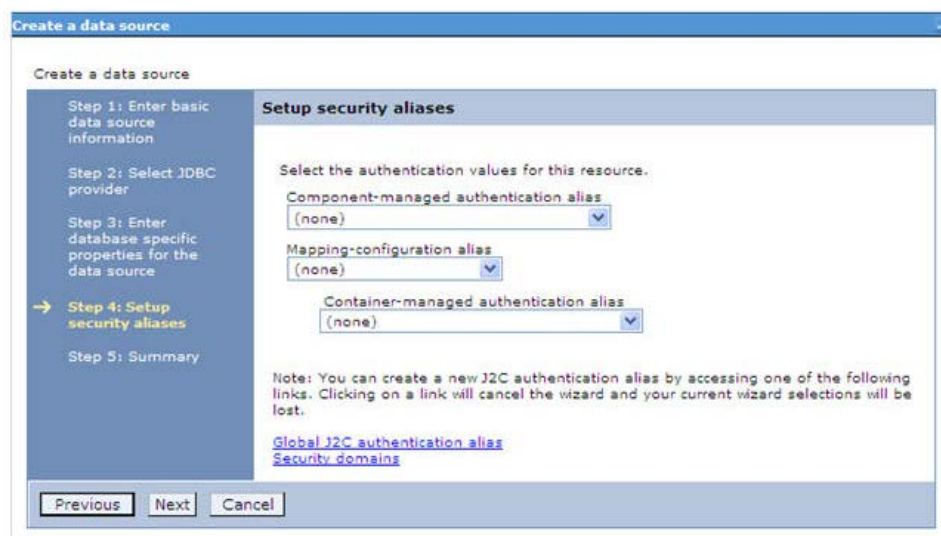
**NOTE:** For RAC configuration, provide the RAC URL specified during installation

---

For Example:

```
jdbc:oracle:thin:@(DESCRIPTION=(ADDRESS_LIST=(ADDRESS=(PROTOCOL=TCP)(HOST=10.11.12.13)(port=1521))(ADDRESS=(PROTOCOL=TCP)(HOST=10.11.12.14)(PORT=1521))(LOAD_BALANCE=no)(FAILOVER=yes))(CONNECT_DATA=(SERVICE_NAME=pqadb))
```

11. Click **Next**.



### Setup security aliases



12. Map the J2C authentication alias, if already created. If not, you can create a new J2C authentication alias by accessing the link given (**Global J2C authentication alias**) or you can continue with the data source creation by clicking **Next** and then **Finish**.

Summary of actions:	
Options	Values
Scope	cells:GXS150REV-Zone2Node05Cell:nodes:GXS150REV-Zone2Node05:servers:server1
Data source name	AtomT
JNDI name	jdbc/DRYMOCK
Select an existing JDBC provider	Oracle JDBC Driver
Implementation class name	oracle.jdbc.pool.OracleConnectionPoolDataSource
URL	jdbc:oracle:thin:@10.104.108.91:1521:ordl11gr2
Data store helper class name	com.ibm.websphere.rsadapter.Oracle10gDataStoreHelper
Use this data source in container managed persistence (CMP)	true
Component-managed authentication alias	(none)
Mapping-configuration alias	(none)
Container-managed authentication alias	(none)

### Summary

You can also create and map J2C authentication alias after creating the data source.

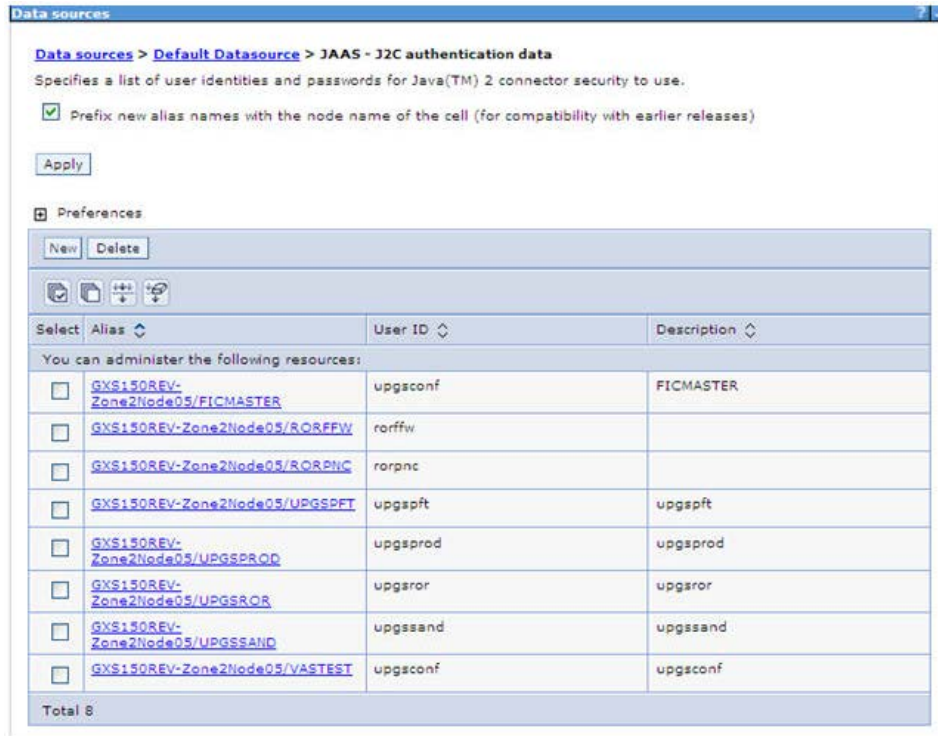
13. You must create another Data source by following the above procedure with jdbc/FICMASTER as JNDI name pointing to the "configuration schema" of Infrastructure.

#### 8.1.1.3 J2C Authentication Details

The steps given below are applicable for creating both config and atomic J2C Authentication.

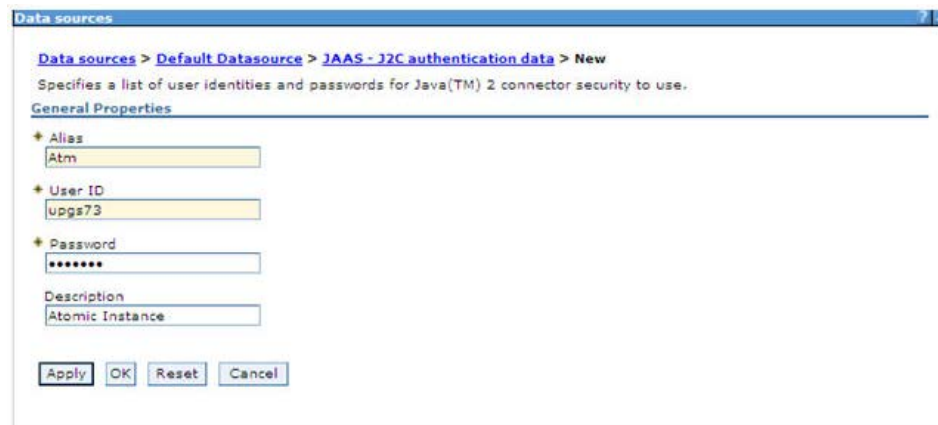
To create J2C Authentication details:

1. Select the newly created Data Source and click **JAAS - J2C authentication data** link under **Related Items**.



### JAAS- J2C authentication data

2. Click **New** under the *Preferences* section.



### JAAS- J2C authentication data- New

3. Enter the **Alias**, **User ID**, **Password**, and **Description**. Ensure the following:
  - User ID is the Oracle user ID created for the respective CONFIG and ATOMIC Schema for the "Information Domain".
  - Specify the CONFIG database user ID and password information for the jdbc/FICMASTER data source, and specify the ATOMIC database user ID and password information for the ATOMIC schema data source that you created earlier.

4. Click **Apply** and save the details.

#### 8.1.1.4 JDBC Connection Pooling

To define the JDBC connection pooling ensure that you have created JDBC Provider and Data source to access the data from the database.

1. Expand the **Resources** option in the LHS menu and click **JDBC > Data sources** option. The *Data sources* page is displayed.
2. Click the newly created Data Source `DATA_SOURCE` and navigate to the path `Data sources>DATA_SOURCE>Connection pools`.

**Data sources > GAFUSION DATA SOURCE > Connection pools**

Use this page to set properties that impact the timing of connection management tasks, which can affect the performance of your application. Consider the default values carefully; your application requirements might warrant changing these values.

Configuration

General Properties	Additional Properties
Scope cells:ipa26dorNode01Cell:nodes:ipa26dorNode01:servers:server1	<a href="#">Advanced connection pool properties</a>
* Connection timeout 0 seconds	<a href="#">Connection pool custom properties</a>
* Maximum connections 100 connections	
* Minimum connections 10 connections	
* Reap time 180 seconds	
* Unused timeout 1800 seconds	
* Aged timeout 0 seconds	
Purge policy EntirePool	

Apply OK Reset Cancel

#### Connection Pools

3. Set the values for **Connection timeout** to 0 seconds, **Maximum connections** to 100 connections, and **Minimum connections** to 10 connections as shown in the above figure. You can also define **Reap Time**, **Unused Timeout**, and **Aged Timeout** as required.

---

## 8.1.2 Configure Resource Reference in WebLogic Application Server

This section is applicable only when the Web Application Server is WebLogic.

This section includes the following topics:

- [Create Data Source](#)
- [Create GridLink Data Source](#)
- [Configure Multi Data Sources](#)
- [Advanced Settings for Data Source](#)
- [JDBC Connection Pooling](#)

In WebLogic, you can create "Data Source" in the following ways:

- For a Non RAC Database instance, Generic Data Source has to be created. See Create Data Source.
- For a RAC Database instance, Gridlink Data Source has to be created. See Create GridLink Data Source.
- When Load Balancing/Fail over is required, Multi Data Source has to be created. See Configure Multi Data Sources.

### 8.1.2.1 Create Data Source

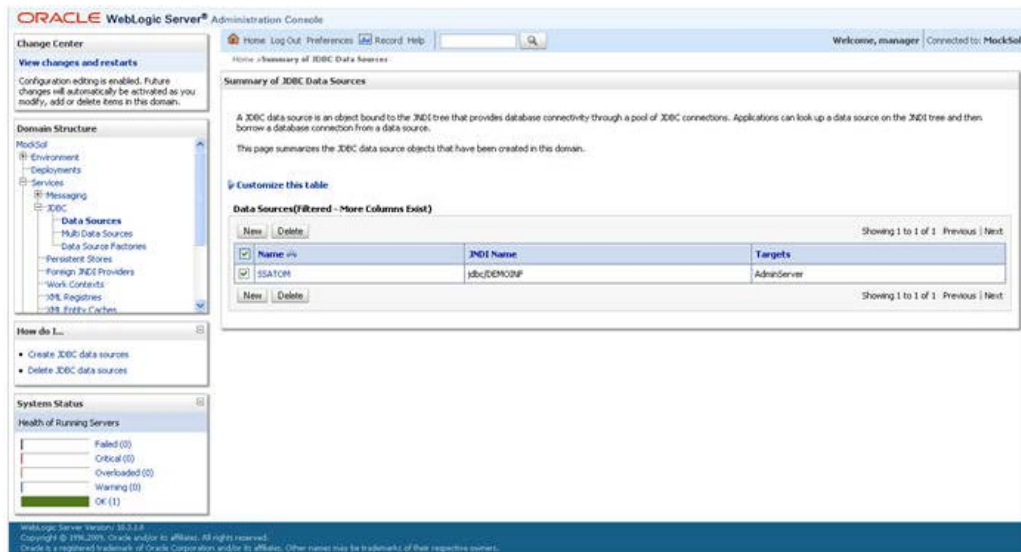
The steps given below are applicable for both config and atomic data source creation.

1. Open WebLogic Admin Console in the browser window:  
`http://<ipaddress>:<administrative console port>/console`. (https if SSL is enabled). The *Welcome* window is displayed.
2. Login with the Administrator **Username** and **Password**.



### Welcome

- From the LHS menu (Domain Structure), click **Services > Data Sources**. The *Summary of JDBC Data Sources* window is displayed.



### Summary of JDBC Data Sources

- Click **New** and select **Generic Data Source** option. The *Create a New JDBC Data Source* window is displayed.

You can also select **GridLink Data Source** or **Multi Data Source** while creating a Data Source. For more information, see [Create GridLink Data Source or Configure Multi Data Sources](#).

**JDBC Data Source Properties**

The following properties will be used to identify your new JDBC data source.  
\* Indicates required fields

What would you like to name your new JDBC data source?

**Name:**

What JNDI name would you like to assign to your new JDBC Data Source?

**JNDI Name:**

What database type would you like to select?

**Database Type:**

### Create a New JDBC Data Source

5. Enter JDBC data source **Name**, **JNDI Name**, and select the **Database Type** from the drop-down list. Click **Next**.

Ensure the following:

- The JNDI Name field should be in the format "jdbc/informationdomain"
- Same steps needs to be followed to create a mandatory data source pointing to the "configuration schema" of infrastructure with `jdbc/FICMASTER` as JNDI name.
- JNDI Name is the same as mentioned in `web.xml` file of OFSAAI Application.
- Required "Database Type" and "Database Driver" should be selected.

Create a New JDBC Data Source

**JDBC Data Source Properties**

The following properties will be used to identify your new JDBC data source.

**Database Type:** Oracle

What database driver would you like to use to create database connections? Note: \* indicates that the driver is explicitly supported by Oracle WebLogic Server.

**Database Driver:**

### JDBC Data Source Properties

6. Select the **Database Driver** from the drop-down list. You need to select the Database Driver depending on database setup, that is, with or without RAC. Click **Next**.

**Create a New JDBC Data Source**

Back Next Finish Cancel

**Transaction Options**

You have selected non-XA JDBC driver to create database connection in your new data source.

Does this data source support global transactions? If yes, please choose the transaction protocol for this data source.

**Supports Global Transactions**

Select this option if you want to enable non-XA JDBC connections from the data source to participate in global transactions using the *Logging Last Resource (LLR)* transaction optimization. Recommended in place of Emulate Two-Phase Commit.

**Logging Last Resource**

Select this option if you want to enable non-XA JDBC connections from the data source to emulate participation in global transactions using JTA. Select this option only if your application can tolerate heuristic conditions.

**Emulate Two-Phase Commit**

Select this option if you want to enable non-XA JDBC connections from the data source to participate in global transactions using the one-phase commit transaction processing. With this option, no other resources can participate in the global transaction.

**One-Phase Commit**

Back Next Finish Cancel

### Transaction Options

7. Select the Supports Global Transactions checkbox and the One-Phase Commit option.
8. Click **Next**. The *Connection Properties* window is displayed.

**Create a New JDBC Data Source**

Back Next Finish Cancel

**Connection Properties**

Define Connection Properties.

What is the name of the database you would like to connect to?

**Database Name:** fsgbu

What is the name or IP address of the database server?

**Host Name:** 10.184.74.80

What is the port on the database server used to connect to the database?

**Port:** 1521

What database account user name do you want to use to create database connections?

**Database User Name:** ssatom

What is the database account password to use to create database connections?

**Password:** \*\*\*\*\*

**Confirm Password:** \*\*\*\*\*

Back Next Finish Cancel

### Connection Properties

9. Enter the required details such as the **Database Name**, **Host Name**, **Port**, **Oracle User Name**, and **Password**.
10. Click **Next**. The *Test Database Connection* window is displayed.

**Create a New JDBC Data Source**

Test Configuration Back Next Finish Cancel

**Test Database Connection**  
Test the database availability and the connection properties you provided.

What is the full package name of JDBC driver class used to create database connections in the connection pool?  
(Note that this driver class must be in the classpath of any server to which it is deployed.)

**Driver Class Name:** oracle.jdbc.OracleDriver

What is the URL of the database to connect to? The format of the URL varies by JDBC driver.

**URL:** jdbc:oracle:thin:@10.184.:

What database account user name do you want to use to create database connections?

**Database User Name:** sstatom

What is the database account password to use to create database connections?  
(Note: for secure password management, enter the password in the Password field instead of the Properties field below)

**Password:** .....

**Confirm Password:** .....

What are the properties to pass to the JDBC driver when creating database connections?

**Properties:**  
user=sstatom

The set of driver properties whose values are derived at runtime from the named system property.

**System Properties:**

What table name or SQL statement would you like to use to test database connections?

**Test Table Name:**  
SQL SELECT 1 FROM DUAL

Test Configuration Back Next Finish Cancel

### Test Database Connection

11. Verify the details and click **Test Configuration** and test the configuration settings.

A confirmation message is displayed stating "Connection test succeeded."

12. Click **Finish**. The created "Data Source" is displayed in the list of Data Sources.

---

**NOTE:** "User ID" is the Oracle user ID that is created for the respective CONFIG and ATOMIC schema of the respective "Information Domain".

"User ID" to be specified for data source with "FICMASTER" as "JNDI" name should be the Oracle user ID created for the CONFIG schema.

---



- 
13. Select the new Data Source and click the **Targets** tab.

The screenshot shows a dialog box titled "Create a New JDBC Data Source" with a "Select Targets" tab selected. The dialog contains a list of servers with "AdminServer" checked. Navigation buttons "Back", "Next", "Finish", and "Cancel" are visible at the top and bottom.

### Select Targets

14. Select the **AdminServer** option and click **Finish**.

#### 8.1.2.2 Create GridLink Data Source

If you have selected the option, **New > GridLink Data Source** while creating the "Data Source", you can directly specify the JDBC URL as indicated.

The screenshot shows a dialog box titled "Create a New JDBC GridLink Data Source" with the "JDBC GridLink Data Source Properties" tab selected. The dialog contains fields for "Name" (xyz), "JNDI Name" (jdbc/xyz), "Database Type" (Oracle), and an unchecked "XA Driver" checkbox. Navigation buttons "Back", "Next", "Finish", and "Cancel" are visible at the top and bottom.

### Create a New JDBC GridLinkData Source

1. Enter Data Source **Name**, and **JNDI Name**.

Ensure that the "JNDI Name" field is specified in the format "jdbc/infodomain" and the **XA Driver** checkbox is not selected. Click **Next**.

### JDBC GridLinkData Source- Connection Properties

- Specify **Complete JDBC URL**, **Database User Name**, and **Password**. Click **Finish**. The created "Data Source" is displayed in the list of Data Sources.

#### 8.1.2.3 Configure Multi Data Sources

A JDBC multi data source is an abstraction around a group of data sources that provides load balancing and failover between data sources. As with data sources, multi data sources are also bound to the JNDI tree. Applications can look up a multi data source on the JNDI tree and then reserve a database connection from a data source. The multi data source determines from which data source to provide the connection.

When the database used is **Oracle RAC (Real Application Clusters)** which allows Oracle Database to run across a set of clustered servers, then group of data sources can be created for instances running on a set of clustered servers and a JDBC multi data source can be created so that applications can look up a multi data source on the JNDI tree to reserve database connection. If a clustered server fails, Oracle continues running on the remaining servers.

- Open WebLogic Admin Console in the browser window:  
<http://<ipaddress>:<administrative console port>/console>. (https if SSL is enabled). The *Login* window is displayed.
- Login with the "User ID" that has admin rights.
- In the LHS menu (Domain Structure), select **Services > JDBC > Multi Data Sources**. The *Summary of JDBC Multi Data Sources* window is displayed.

**Summary of JDBC Multi Data Sources**

A JDBC multi data source is an abstraction around a group of data sources that provides load balancing and failover between data sources. As with data sources, multi data sources are also bound to the JNDI tree. Applications can look up a multi data source on the JNDI tree and then reserve a database connection from a data source. The multi data source determines from which data source to provide the connection.

Use this page to create or view multi data sources in your domain.

**Customize this table**

**Multi Data Sources (Filtered - More Columns Exist)**

New Delete Showing 1 to 2 of 2 Previous | Next

<input type="checkbox"/>	Name	JNDI Name	Algorithm Type	Targets
<input type="checkbox"/>	FUSIONDS	jdbc/FUSIONRHEL	Load-Balancing	AdminServer
<input type="checkbox"/>	RORDS	jdbc/RORRHELQT	Load-Balancing	AdminServer

New Delete Showing 1 to 2 of 2 Previous | Next

### Summary of JDBC Multi Data Sources

- Click **New**. The *New JDBC Multi Data Source* screen is displayed.

**NOTE:** Ensure that the Data Sources which needs to be added to new JDBC Multi Data Source has been created.

**Create a New JDBC Multi Data Source**

Back Next Finish Cancel

**Configure the Multi Data Source**

The following properties will be used to identify your new JDBC multi data source.

What would you like to name your new JDBC multi data source?

**Name:** JDBC Multi Data Source-0

What JNDI name would you like to assign to your new JDBC multi data source?

**JNDI Name:** jdbc/infodomain

What algorithm type for this JDBC Multi Data Source would you like to select?

**Algorithm Type:** Load-Balancing

Back Next Finish Cancel

### Configure the Multi Data Source

- Enter the JDBC Source **Name**, **JNDI name**, and select the **Algorithm Type** from the drop-down list. Click **Next**.

**Note:**

- The JNDI Name has to be specified in the format jdbc/infodomain.
- JNDI Name of the Data Sources that will be added to new JDBC Multi data source should be different from the JNDI name specified during Multi Data Source.
- Same steps needs to be followed to create a mandatory data source pointing to the "configuration schema" of infrastructure with jdbc/FICMASTER as JNDI name for Data Source.

- JNDI Name provided in multi data source should be the same name that will be mentioned in the web.xml file of OFSAAI Application.
- You can select the Algorithm Type as Load-Balancing.



### Select Targets

6. Select the **AdminServer** check box and click **Next**.



### Select Data Source Type

7. Select the type of data source which will be added to new JDBC Multi Data Source. Click **Next**.



### Add Data Sources

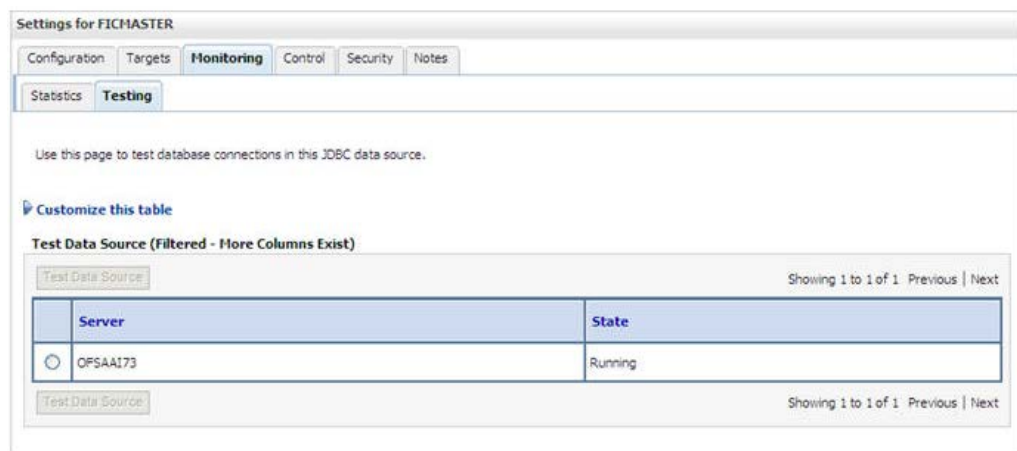
8. Map the required Data Source from the *Available* Data Sources. Click **Finish**.  
The New JDBC Multi Data Source is created with added data sources.

---

#### 8.1.2.4 Advanced Settings for Data Source

1. Click the new Data Source from the *Summary of JDBC Data Sources* window. The *Settings for <Data Source Name>* window is displayed.
2. Select the **Connection Pooling** tab given under Configuration.
3. Go to the **Advanced** option at the bottom of the page, and check the **Test Connection of Reserve** checkbox (Enables Weblogic Server to test a connection before giving it to a client).

To verify if the data source is valid, select "Data Source name". For example, FICMASTER.



#### Settings for <Data Source Name>

4. Select the server and click **Test Data Source**.  
A message is displayed indicating that the test was successful.
5. Once the "Data Source" is created successfully, the following messages are displayed:
  - All changes have been activated. No restart is necessary.
  - Settings updated successfully.

If not, follow the steps given above to recreate the data source.

#### 8.1.2.5 JDBC Connection Pooling

To define the JDBC connection pooling, ensure that you have created JDBC Provider and Data source to access the data from the database.

1. Click the newly created Data Source \$DATA\_SOURCE\$ and navigate to the path Home >Summary of Services: JDBC >Summary of JDBC Data Sources >JDBC Data Source-<INFODDOM\_NAME>

- 
2. Set the values for Initial Capacity to 10, Maximum Capacity to 100, Capacity Increment by 1, Statement Cache Type to LRU, and Statement Cache Size to 10.
  3. Click **Save**.

### 8.1.3 Configure Resource Reference in Tomcat Application Server

This section is applicable only when the Web Application Server is Tomcat.

This section includes the following topics:

- [Create Data Source](#)
- [JDBC Connection Pooling](#)
- [Class loader configuration for Apache Tomcat](#)

Copy the Oracle JDBC driver file, "ojdbc<version>.jar" from <Oracle Home>/jdbc/lib and place it in <Tomcat Home>/lib.

---

**NOTE:** Refer [Appendix N](#) for identifying the correct ojdbc<version>.jar version to be copied.

---

#### 8.1.3.1 Create Data Source

To create "data source" for OFSAA application, navigate to <Tomcat Home>/conf and edit the following block of text by replacing the actual values in server.xml.

---

**NOTE:** The User-IDs for configuration/ atomic schemas have the prefix of SETUPINFO NAME depending on the value set for PREFIX\_SCHEMA\_NAME in <<APP Pack>>\_SCHEMA\_IN.XML file of Schema Creator Utility. For example: if the value set for SETUPINFO NAME is DEV and PREFIX\_SCHEMA\_NAME is Y and the schema name was mentioned as ofsaconf, then the actual schema created in the database would be DEV\_ofsaconf.

---

```
<Context path ="/<context name>" docBase="<Tomcat Installation
Directory>/webapps/<context name>" debug="0" reloadable="true"
crossContext="true">
  <Resource auth="Container"
    name="jdbc/FICMASTER"
    type="javax.sql.DataSource"
    driverClassName="oracle.jdbc.driver.OracleDriver"
    username="<user id for the configuration schema>"
    password="<password for the above user id>"
    url="jdbc:oracle:thin:@<DB engine IP address>:<DB Port>:<SID>"
    maxActive="100"
    maxIdle="30"
```

---

```

        maxWait="10000"/>
        <Resource auth="Container"
            name="jdbc/< INFORMATION DOMAIN NAME >"
            type="javax.sql.DataSource"
            driverClassName="oracle.jdbc.driver.OracleDriver"
            username="<user id for the atomic schema>"
            password="<password for the above user id>"
            url="jdbc:oracle:thin:@<DB engine IP address>:<DB Port>:<SID>"
            maxActive="100"
            maxIdle="30"
            maxWait="10000"/>
    </Context>

```

---

**NOTE:** The `<Resource>` tag must be repeated for each Information Domain created. After the above configuration, the "WAR" file has to be created and deployed in Tomcat.

---

### 8.1.3.2 JDBC Connection Pooling

To define the JDBC connection pooling, do the following:

1. Copy `$ORACLE_HOME/jdbc/lib/ojdbc<version>.jar` to the path `$TOMCAT_DIRECTORY/lib/`.

---

**NOTE:** Refer [Appendix N](#) for identifying the correct "ojdbc<version>.jar" version to be copied.

---

2. Edit the `server.xml` present under the path `$TOMCAT_DIRECTORY/conf/` with the below changes, which is required for connection pooling.

```

<Context path="/" $CONTEXTNAME$ " docBase=" $APP_DEPLOYED_PATH$ "
debug="0" reloadable="true" crossContext="true">
    <Resource auth="Container"
        name="jdbc/ $INFODOM_NAME$"
        type="javax.sql.DataSource"
        driverClassName="oracle.jdbc.driver.OracleDriver"
        username=" $ATOMICSCHEMA_USERNAME$"
        password=" $ATOMICSCHEMA_PASSWORD$"
        url=" $JDBC_CONNECTION_URL"
        maxActive="100"
        maxIdle="30"

```

---

```
maxWait="10000"
removeAbandoned="true" removeAbandonedTimeout="60"
logAbandoned="true" />
</Context>
```

Note the following:

- \$TOMCAT\_DIRECTORY\$ should be replaced by Tomcat application installed path.
- \$CONTEXTNAME\$ should be replaced by OFSAAI context name.
- \$APP\_DEPLOYED\_PATH\$ should be replaced by OFSAAI application deployed path.
- \$INFODOM\_NAME\$ should be replaced by Infodom Name.
- \$ATOMICSCHEMA\_USERNAME\$ should be replaced by Atomic schema database user name.
- \$ATOMICSCHEMA\_PASSWORD\$ should be replaced by Atomic schema database password.
- \$JDBC\_CONNECTION\_URL should be replaced by JDBC connection string jdbc:Oracle:thin:<IP>:<PORT>:<SID>. For example, jdbc:oracle:thin:10.80.50.53:1521:soluint
- The User-IDs for configuration/ atomic schemas have the prefix of SETUPINFO NAME depending on the value set for PREFIX\_SCHEMA\_NAME in <<APP Pack>>\_SCHEMA\_IN.XML file of Schema Creator Utility.

For example: if the value set for SETUPINFO NAME is DEV and PREFIX\_SCHEMA\_NAME is Y and the schema name was mentioned as ofsaconf, then the actual schema created in the database would be DEV\_ofsaconf.

#### 8.1.4 Class loader configuration for Apache Tomcat

1. Edit the server.xml available in \$TOMCAT\_HOME/conf/ folder.
2. Add tag <Loader delegate="true" /> within the <Context> tag, above the <Resource> tag. This is applicable only when the web application server is Apache Tomcat 8.

Add tag <Loader delegate="true" /> within the <Context> tag, above the <Resource> tag in server.xml file.

---

**NOTE:** This configuration is required if Apache Tomcat version is 8.

---





---

## 9 Appendix C: Creating and Deploying EAR/ WAR File

### 9.1 Creating and Deploying EAR/WAR File

This appendix includes the following topics:

- [Creating EAR/WAR File](#)
- [Deploying EAR/WAR File](#)

#### 9.1.1 Creating EAR/WAR File

To create EAR/WAR File, follow these steps:

1. Navigate to the \$FIC\_WEB\_HOME directory on the OFSAA Installed server.
2. Execute `./ant.sh` to trigger the creation of EAR/ WAR file.
3. On completion of the EAR files creation, the "BUILD SUCCESSFUL" and "Time taken" message is displayed and you will be returned to the prompt.

```
/scratch/ofsaaweb>cd /scratch/ofsaaweb/OFSA80/ficweb
/scratch/ofsaaweb/OFSA80/ficweb>
/scratch/ofsaaweb/OFSA80/ficweb>ls
ant.sh                ficwebChecksum.sh
apache-ant-1.7.1     ficweb_InstalledChecksum.txt
application.xml      lib
build.xml            MANIFEST.MF
conf                 mycertificates
ficweb_Build_CheckSum.txt  OFSALMINFO_FusionMenu.xml
ficwebChecksum.log  unix
ficwebChecksum.properties webroot
/scratch/ofsaaweb/OFSA80/ficweb>./ant.sh
executing "ant"
Buildfile: build.xml

createwar:
    [war] Building war: /scratch/ofsaaweb/OFSA80/ficweb/AAI80.war

createear:
    [ear] Building ear: /scratch/ofsaaweb/OFSA80/ficweb/AAI80.ear

BUILD SUCCESSFUL
Total time: 2 minutes 8 seconds
/scratch/ofsaaweb/OFSA80/ficweb>
```

4. The EAR/ WAR file - <contextname>.ear/ .war - is created.

---

**NOTE:** The <contextname> is the name given during installation.

This process overwrites any existing version of EAR file that exists in the path.

In case of OFSAA configured on Tomcat installation, <contextname>.war will be created.

---

---

## 9.1.2 Deploying EAR/WAR File

The OFSAA Application EAR/ WAR file is generated at \$FIC\_WEB\_HOME on the OFSAA Installed server. Locate the <contextname>.ear/ .war file for deployment .

This section includes the following topics:

- [Deploying WebSphere EAR/WAR Files](#)
- [Deploying WebLogic EAR/WAR Files](#)
- [Deploying Tomcat WAR Files](#)

---

**NOTE:** Ensure to clear the application cache prior to the deployment of Application Pack Web Archive. This is applicable to all Web Servers (WebSphere, WebLogic, and Tomcat). For more information, refer [Clearing Application Cache](#) section.

---

### 9.1.2.1 Deploying EAR/WAR files on WebSphere

To deploy WebSphere EAR/WAR File, follow these steps:

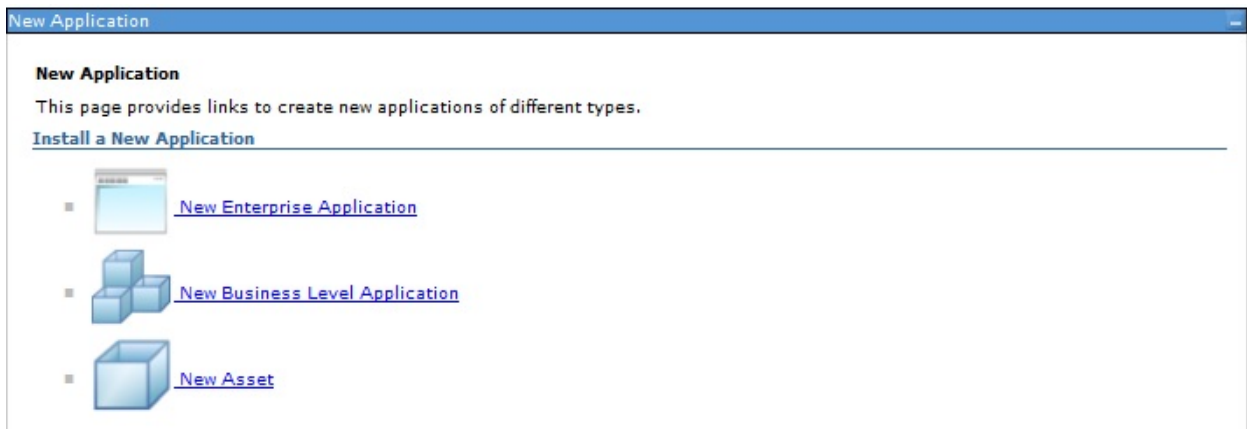
1. Start WebSphere Profile by navigating to the path "`<Websphere_Installation_Directory>/IBM/WebSphere/AppServer/profiles/<Profile_Name>/bin/`" and execute the command:  

```
./startServer.sh server1
```
2. Open the following URL in the browser: `http://<ipaddress>:<Administrative Console Port>/ibm/console`. (https if SSL is enabled). The login screen is displayed.



### Login Window

3. Enter the user credentials with admin privileges and click **Log In**.
4. From the LHS menu, select **Applications** and click **New Application**. The *New Application* window is displayed.



### New Application

5. Click **New Enterprise Application**. The *Preparing for the application installation* window is displayed.

Preparing for the application installation

Specify the EAR, WAR, JAR, or SAR module to upload and install.

**Path to the new application**

Local file system

Full path

Remote file system

Full path

### Preparing for the application installation

6. Select **Remote File System** and click **Browse**. Select the EAR file generated for OFSAA to upload and install. Click **Next**.

Preparing for the application installation

**How do you want to install the application?**

Fast Path - Prompt only when additional information is required.

Detailed - Show all installation options and parameters.

Choose to generate default bindings and mappings

### Installation Options

7. Select the **Fast Path** option and click **Next**. The *Install New Application* window is displayed.

Install New Application

Specify options for installing enterprise applications and modules.

→ Step 1: Select installation options  
 Step 2: Map modules to servers  
 Step 3: Summary

**Select installation options**

Specify the various options that are available for your application.

Precompile JavaServer Pages files

Directory to install application

Distribute application

Use Binary Configuration

Deploy enterprise beans

Application name

Create MBeans for resources

Override class reloading settings for Web and EJB modules

Reload interval in seconds

Deploy Web services

Validate Input off/warn/fail  
 warn ▼

Process embedded configuration

**File Permission**

Allow all files to be read but not written to  
 Allow executables to execute  
 Allow HTML and image files to be read by everyone

Application Build ID

Allow dispatching includes to remote resources

Allow servicing includes from remote resources

Business level application name

Asynchronous Request Dispatch Type  
 Disabled ▼

Allow EJB reference targets to resolve automatically

Deploy client modules

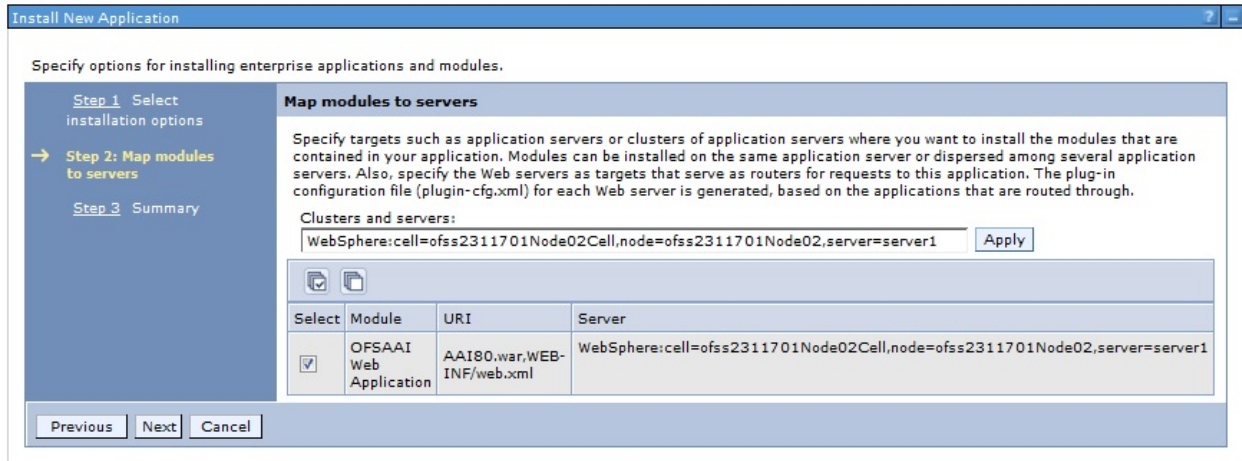
Client deployment mode

Validate schema

Next Cancel

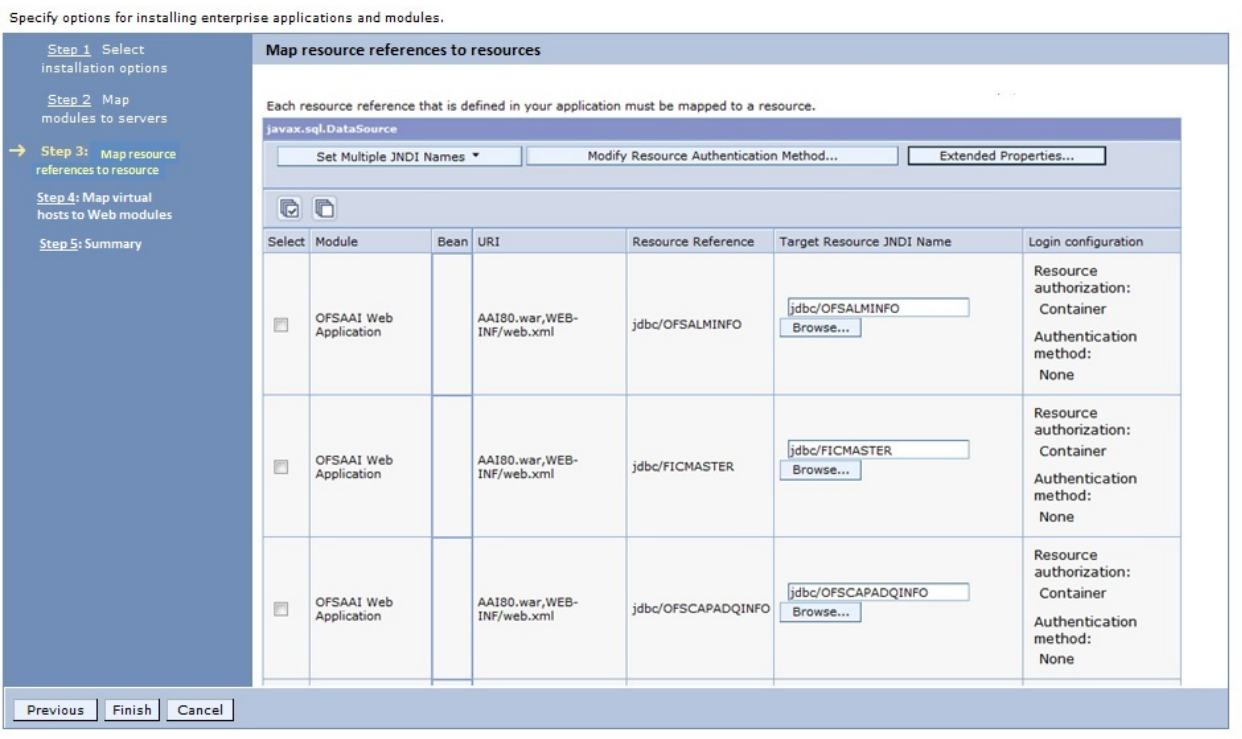
### Install New Application

- Enter the required information and click **Next**. The *Map Modules to Servers* window is displayed.



### Map Modules to Servers

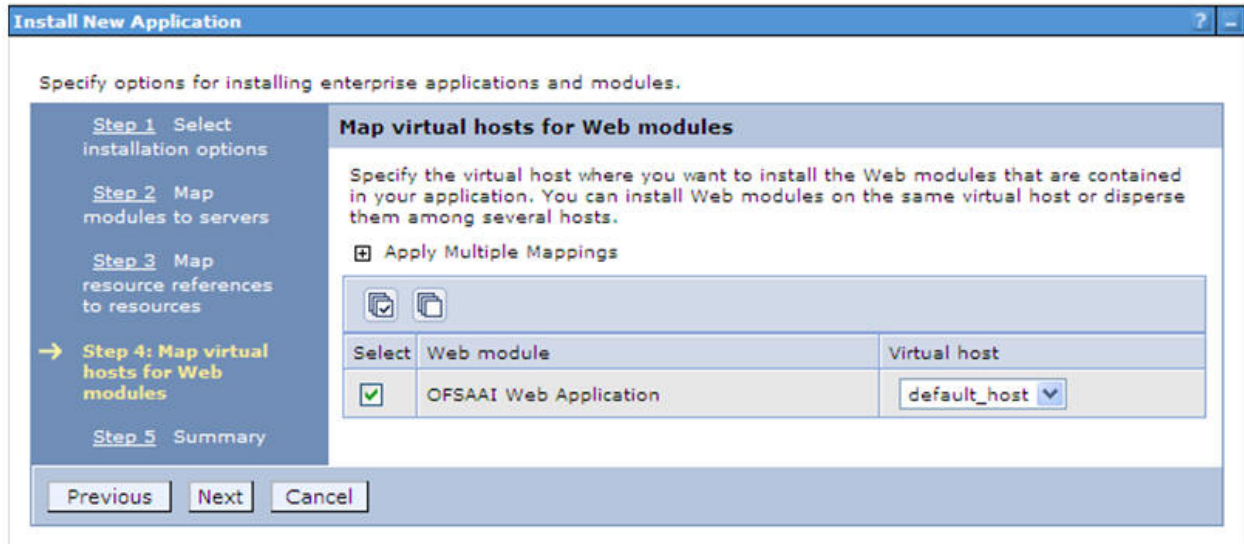
9. Select the **Web Application** and click **Next**. The *Map Resource References to Resources* window is displayed.



### Map Resource References to Resources

10. Map each resource defined in the application to a resource JNDI name defined earlier.
11. Click **Modify Resource Authentication Method** and specify the authentication method created earlier.

12. You can specify "config" for FICMASTER resource or "atomic" for atomic resource as the authentication method.
13. Select the **OFSAAI Web Application** check box and click **Next**. The *Map Virtual hosts for Web Modules* window is displayed.



#### Map Virtual host for Web Modules

14. Select the **Web Application** check box and click **Next**. The *Summary* page is displayed.



Specify options for installing enterprise applications and modules.

[Step 1](#) Select installation options

[Step 2](#) Map modules to servers

[Step 3](#) Map resource references to resources

[Step 4](#) Map virtual hosts for Web modules

→ **Step 5: Summary**

### Summary

Summary of installation options

Options	Values
Precompile JavaServer Pages files	No
Directory to install application	
Distribute application	Yes
Use Binary Configuration	No
Deploy enterprise beans	Yes
Application name	AAI80
Create MBeans for resources	Yes
Override class reloading settings for Web and EJB modules	No
Reload interval in seconds	
Deploy Web services	No
Validate Input off/warn/fail	warn
Process embedded configuration	No
File Permission	.*\,dll=755#.*\,so=755#.*\,a=755#.*\,sl=755
Application Build ID	Unknown
Allow dispatching includes to remote resources	No
Allow servicing includes from remote resources	No
Business level application name	
Asynchronous Request Dispatch Type	Disabled
Allow EJB reference targets to resolve automatically	No
Deploy client modules	No
Client deployment mode	Isolated
Validate schema	No
Cell/Node/Server	<a href="#">Click here</a>

Previous
Finish
Cancel

### Summary

15. Click **Finish** and deploy the Infrastructure Application on WebSphere.

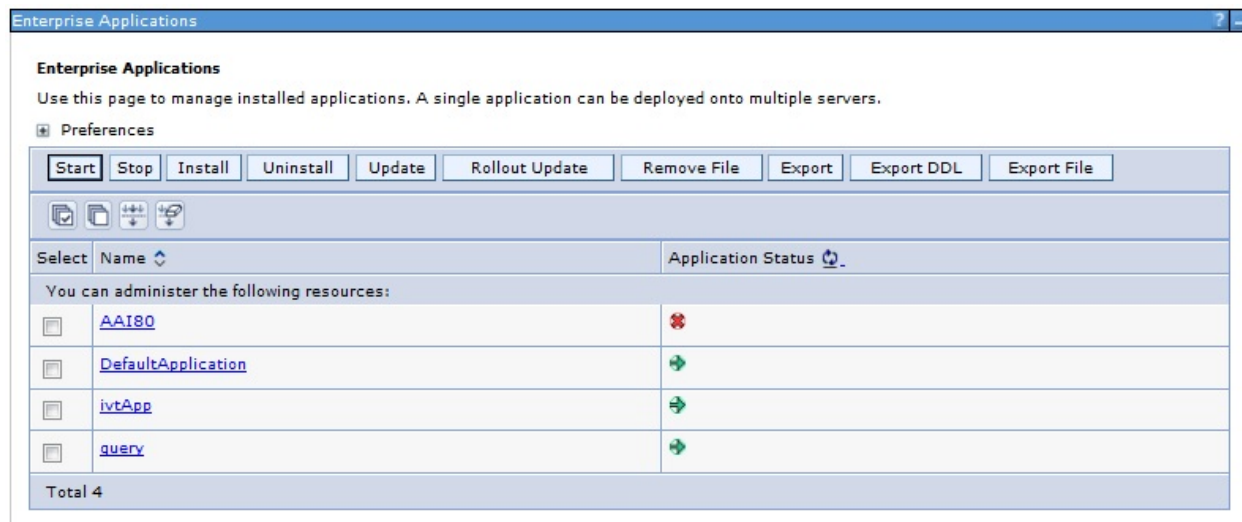
On successful installation, a message is displayed.

16. Click **Save** and save the master file configuration. The details are displayed in the *Master File Configuration* window.

### Start the Application

To start the application, follow these steps:

1. Expand **Applications > Application Type > WebSphere enterprise applications**. The *Enterprise Applications* window is displayed.



### Enterprise Applications

2. Select the installed application and click **Start**.

**NOTE:** <profile name> is the profile name given while creating the WebSphere profile.  
 <cell name > is the cell name given during profile creation  
 <contextname> is the context name given during installation.

#### 9.1.2.2 Deploying WAR File on WebLogic

Following are the steps for deploying Infrastructure application that would be created during installation:

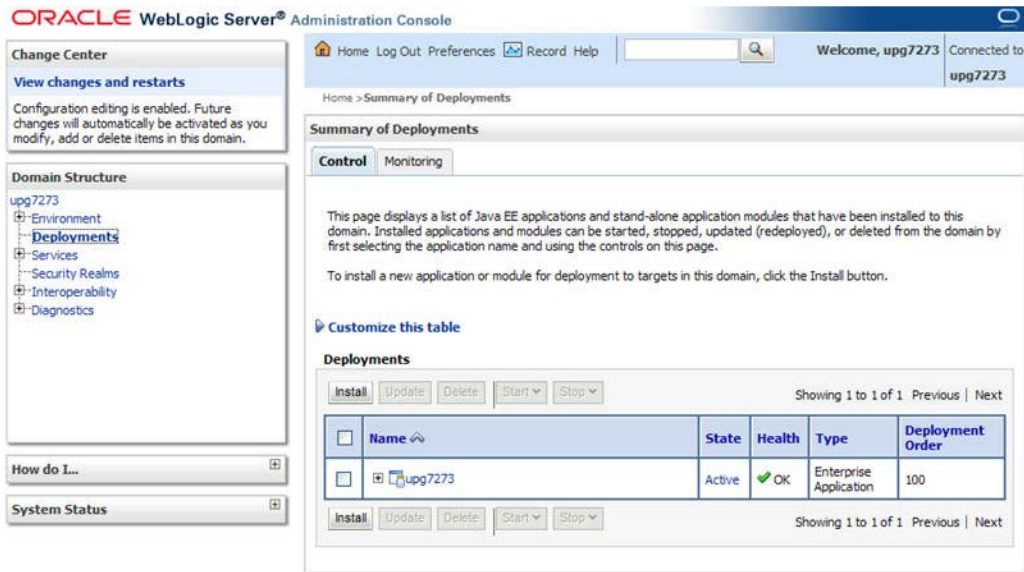
1. Navigate to the path <WebLogic Installation directory>/user\_projects/domains/<domain name>/bin in the machine in which WebLogic is installed.
2. Start WebLogic by executing the command:  

```
./startWebLogic.sh -d64 file
```
3. Open the URL in the browser window: http://<ipaddress>:<admin server port>/console. (https if SSL is enabled). The Sign in window of the WebLogic Server Administration Console is displayed.

**NOTE:** Ensure that you have started Infrastructure Server by executing ". /reveleusstartup.sh" as mentioned in Start Infrastructure section

4. Log on to the WebLogic Server by entering the user credentials having privileges to deploy the EAR file.

- From the **Domain Structure** LHS menu, click **Deployments**. The *Summary of Deployments* window is displayed.



### Summary of Deployments

- Click **Install**. The Install Application Assistant window is displayed.
- Select the Exploded EAR directory after browsing to the directory where it is saved and click **Next**.

### Explode EAR File

To explode EAR, follow the below steps:

- Create the "applications" folder under domain name. For example, `/Bea/user_projects/domains/<Domain_name>/applications`.
- Create `<context_name>.ear` folder under "applications" folder.
- Copy the `<$FIC_WEB_HOME/<context_name>.ear` file to `<WEBLOGIC_INSTALL_DIR>/Bea/user_projects/domains/<DOMAIN_NAME>/applications/<context_name>.ear`
- Explode the `<context_name>.ear` file by executing the command:
 

```
jar -xvf <context_name>.ear
```
- Delete the `<context>.ear` and `<context>.war` files (recently created) `<WEBLOGIC_INSTALL_DIR>/Bea/user_projects/domains/<DOMAIN_NAME>/applications/<context_name>.ear`.

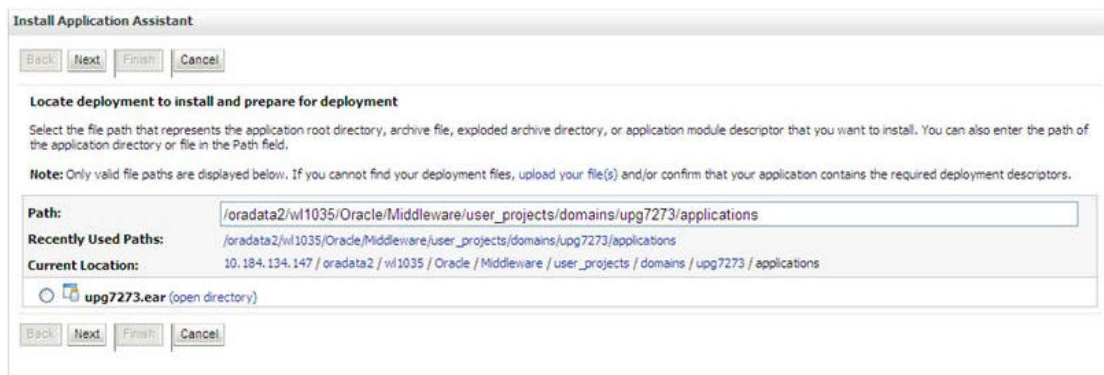
6. Create a directory <context\_name>.war under  
 <WEBLOGIC\_INSTALL\_DIR>/Bea/user\_projects/domains/<DOMAIN\_NAME>/a  
 pplications/<context\_name>.ear.
7. Copy <\$FIC\_WEB\_HOME/><context\_name>.war file to  
 <WEBLOGIC\_INSTALL\_DIR>/Bea/user\_projects/domains/<DOMAIN\_NAME>/a  
 pplications/<context\_name>.ear/<context\_name>.war.
8. Explode the <context\_name>.war file by executing the following command to get the  
 directory structure:  

```
jar -xvf <context_name>.war
```

## Install Application

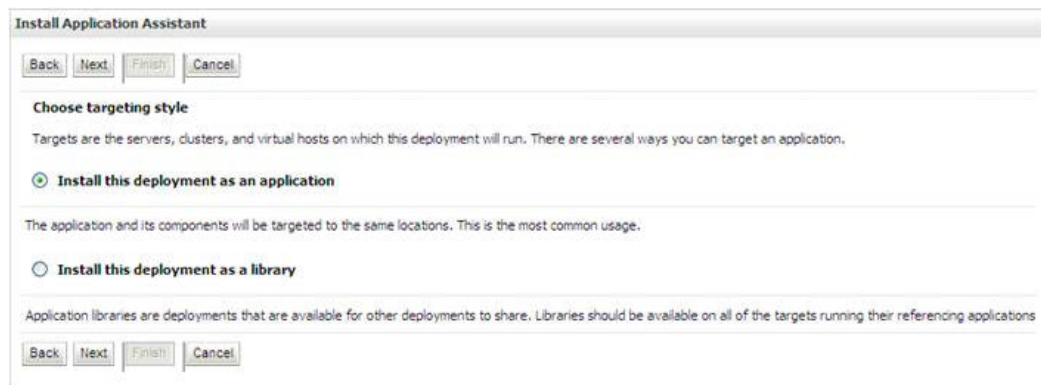
To install Application, follow these steps:

1. Open the Install Application Assistant.



### Install Application Assistant

2. Click **Next**.



### Install Application Assistant

3. From the *Choose targeting style* section, select the **Install this deployment as an application** option and click **Next**. The *Optional Settings* window is displayed.

**Optional Settings**

You can modify these settings or accept the defaults:

**General**

What do you want to name this deployment?

Name:

**Security**

What security model do you want to use with this application?

**DD Only: Use only roles and policies that are defined in the deployment descriptors.**

Custom Roles: Use roles that are defined in the Administration Console; use policies that are defined in the deployment descriptor.

Custom Roles and Policies: Use only roles and policies that are defined in the Administration Console.

Advanced: Use a custom model that you have configured on the realm's configuration page.

**Source accessibility**

How should the source files be made accessible?

Use the defaults defined by the deployment's targets

Recommended selection:

Copy this application onto every target for me

During deployment, the files will be copied automatically to the managed servers to which the application is targeted.

I will make the deployment accessible from the following location

Location:

Provide the location from where all targets will access this application's files. This is often a shared directory. You must ensure the application files exist in this location and that each target can reach the location.

### Optional Settings

4. Enter a **Name** for the deployment if required.
5. Under the Security section, select the **DD only** option to specify that only roles and policies that are defined in the deployment descriptors should be used.
6. Select the **I will make the deployment available from the following location** option under the Source accessibility section.
7. Click **Next** to continue. The Deployment Summary window is displayed.

**Install Application Assistant**

Back Next Finish Cancel

**Review your choices and click Finish**  
Click Finish to complete the deployment. This may take a few moments to complete.

**Additional configuration**  
In order to work successfully, this application may require additional configuration. Do you want to review this application's configuration after completing this assistant?

**Yes, take me to the deployment's configuration screen.**

**No, I will review the configuration later.**

**Summary**

**Deployment:** /oradata2/wl1035/Oracle/Middleware/user\_projects/domains/upg7273/applications/upg7273.ear

**Name:** upg72733

**Staging mode:** Use the defaults defined by the chosen targets.

**Security Model:** DDOnly: Use only roles and policies that are defined in the deployment descriptors.

**Target Summary**

Components	Targets
upg7273.ear	AdminServer

Back Next Finish Cancel

### Deployment Summary

8. Select the **Yes, take me to the deployment's configuration screen** option and click **Finish**. The *Settings for <Deployment Name>* window is displayed.

**Settings for upg7273**

Overview | Deployment Plan | Configuration | Security | Targets | Control | Testing | Monitoring | Notes

Save

Use this page to view the general configuration of an Enterprise application, such as its name, the physical path to the application files, the associated deployment plan, and so on. The table at the end of the page lists the modules (such as Web applications and EJBs) that are contained in the Enterprise application. Click on the name of the module to view and update its configuration.

**Name:** upg7273 The name of this Enterprise Application. More Info...

**Path:** / oradata2/v11035/Oracle/Middleware/user\_projects/domains/upg7273/applications/upg7273.ear The path to the source of the deployable unit on the Administration Server. More Info...

**Deployment Plan:** (no plan specified) The path to the deployment plan document on Administration Server. More Info...

**Staging Mode:** (not specified) The mode that specifies whether a deployment's files are copied from a source on the Administration Server to the Managed Server's staging area during application preparation. More Info...

**Security Model:** DDOnly The security model that is used to secure a deployed module. More Info...

**Deployment Order:** 100 An integer value that indicates when this unit is deployed, relative to other deployable units on a server, during startup. More Info...

**Deployment Principal Name:**  A string value that indicates what principal should be used when deploying the file or archive during startup and shutdown. This principal will be used to set the current subject when calling out into application code for interfaces such as ApplicationLifecycleListener. If no principal name is specified, then the anonymous principal will be used. More Info...

Save

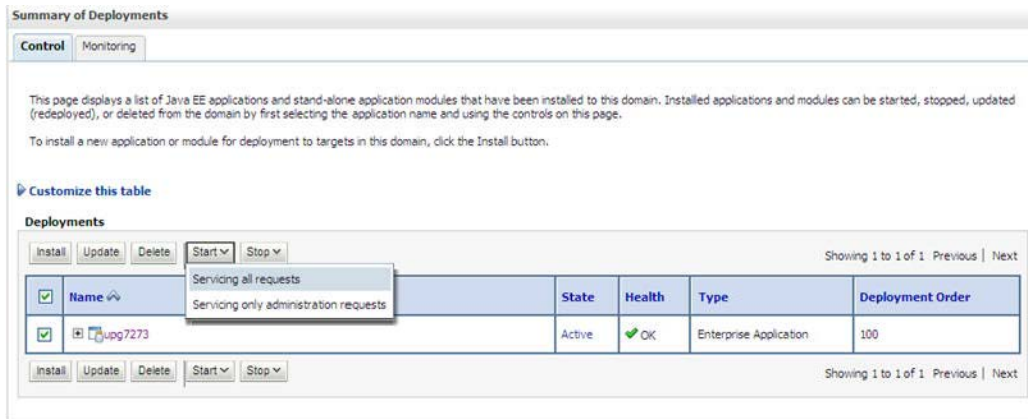
**Modules and Components** Showing 1 to 1 of 1 Previous | Next

Name	Type
upg7273	Enterprise Application
EJBs	
StateLessCacheBeanBean	EJB
Modules	
/upg7273	Web Application
beanacache.jar	EJB Module
Web Services	
None to display	

Showing 1 to 1 of 1 Previous | Next

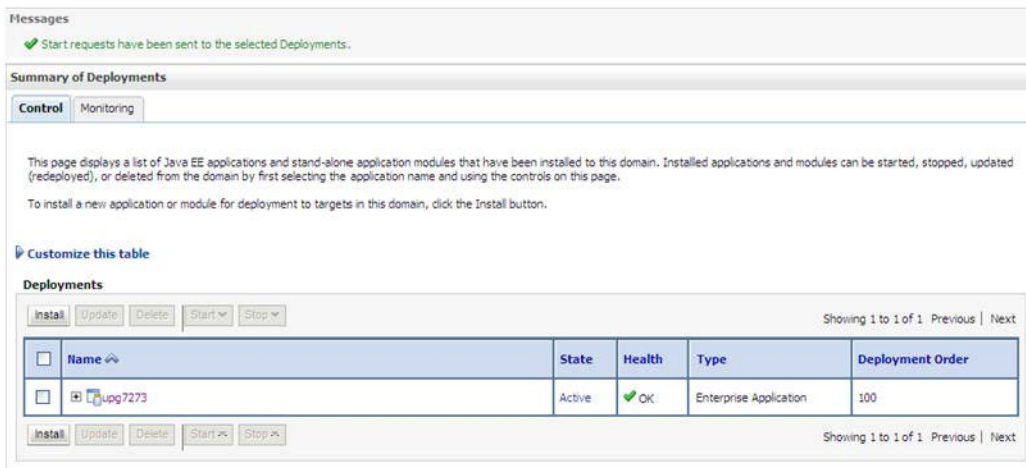
### Settings for <Deployment Name>

9. Review the general configuration details of the deployment. You can also update the configuration of the deployment in this window. In the *Overview* tab you can view the complete deployment configuration.
10. Click **Save** to update the changes, if any.
11. From the LHS menu, click **Deployments**. The *Summary of Deployments* window is displayed.



### Summary of Deployments

12. Select the newly deployed Infrastructure application and click **Start > Servicing all requests**. Ensure that the Infrastructure server is up and running.



### Summary of Deployments

13. The **State** of the deployed application is displayed as **Active** if started successfully.

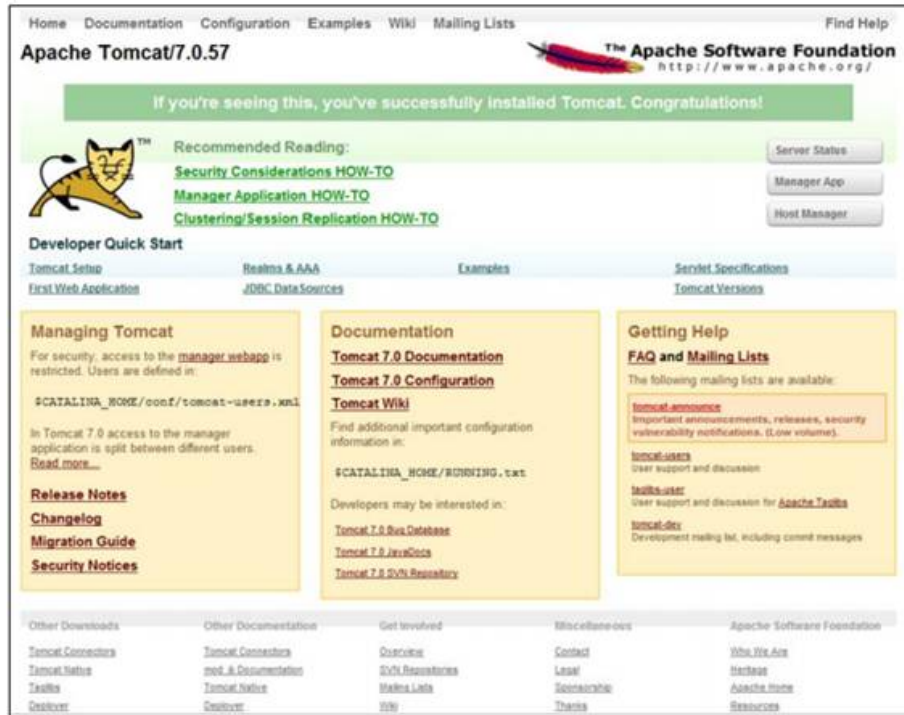
#### 9.1.2.3 Deploying WAR Files on Tomcat

Before deploying the WAR files, ensure that the previously deployed applications of Infrastructure are uninstalled. See [Uninstalling Previously Deployed WAR Files in Tomcat](#) for the procedure to uninstall the previously deployed Infrastructure war files.

On the machine that hosts Tomcat, follow the below steps outlined to deploy Infrastructure application:

1. Copy the `<context-name>.war` from `$FIC_WEB_HOME/<context-name.war>` to `<Tomcat Installation Directory>/webapps/ directory`.





2. Click **Manager App**. The Connect to dialog box is displayed.
3. Enter the **User Id** and **Password** that has admin rights and click **OK**. (For user creation in tomcat, see [Tomcat User Administration](#). The Tomcat Web Application Manager window is displayed with the list of all the applications deployed.



4. In the Deploy section, enter the **Context Path** provided during the installation as `"/<context-name>".`

- 
5. Enter the path where the <context-name>.war file resides (by default "\$FIC\_WEB\_HOME/<context-name>.war") in the **WAR** or **Directory URL** field and click **Deploy**.
  6. On successful application deployment, a confirmation message is displayed. Start the Tomcat server..Refer [Starting Web Application Servers](#) for more details.

---

## 10 Appendix D: Starting / Stopping Services

### 10.1 Start/Stop OFSAA Infrastructure Services

This chapter details on how to start and stop OFSAA Infrastructure services. This chapter includes the following sections:

- [Starting Infrastructure services](#)
- [Starting Web Application Servers](#)
- [Stopping Infrastructure Services](#)
- [Stopping Web Application Servers](#)

#### 10.1.1 Starting Infrastructure Services

Once the installation of Infrastructure has been completed successfully and the post-installation steps are completed, the servers must be started. Log on to each machine and run the `.profile` file. All servers mentioned must be started from the same shell encoding. The servers mentioned below are dependent on each other. It is mandatory to maintain the order in which the servers are started. Allow each of the servers to initialize completely before starting the next server.

1. On the machine in which Infrastructure Application components have been installed, navigate to `$FIC_APP_HOME/common/FICServer/bin` and execute the following command to start the Infrastructure Server.

```
./startofsaai.sh
```

---

**NOTE:** You can also start the Infrastructure Server by executing the command `"nohup ./startofsaai.sh &"`. Starting the process using "nohup" and "&" will return the command prompt without having to wait till the process completes. However, this command cannot be used when you are starting the server for the first time or starting after changing user password in the configuration database schema. You can also start the Infrastructure Server by executing the command `"nohup ./startofsaai.sh &"`. Starting the process using "nohup" and "&" will return the command prompt without having to wait till the process completes. However, this command cannot be used when you are starting the server after changing user password in the configuration database schema.

---

2. Select the required webserver start up option from the table.

Start up Option	Description
Starting WebSphere profile	On the machine in which Web sphere is installed, navigate to [Webshpere_Install_Directory] /AppServer/<profiles>/<profile name>/bin and execute the command: ./startServer.sh server1.
Starting WebLogic Domain	On the machine in which WebLogic is installed navigate to <WebLogic Installation directory>/user_projects/domains/<domain name>/bin and execute the command: startWebLogic.sh -d64. <b>Note:</b> If WebLogic is already running, access the WebLogic Admin Console. Stop and start the application <context name>.ear.
Starting Tomcat Application	On the machine in which Tomcat is installed, navigate to <Tomcat_Install_Directory>/bin and execute the command: ./catalina.sh run

### 3. Start ICC server.:

- On the machine in which Infrastructure default Application components have been installed, navigate to \$FIC\_HOME/ficapp/icc/bin and execute the command.
  - ./icccserver.sh

---

**NOTE:** Only Infrastructure Default Application Server would hold ICC component.

---

### 4. Start Back-end Services:

- On the machine on which Infrastructure Database components have been installed, navigate to \$FIC\_DB\_HOME/bin and execute the command to start "Agent server":
 

```
./agentstartup.sh
```

Or
- Start Back-end services using the command:
 

```
nohup ./agentstartup.sh &
```

---

**NOTE:** This agent internally starts the Router, Message Server, OLAP data server and AM services.

---

## 10.1.2 Starting Web Application Servers

Start the Web Application Server depending on the type from the following table.

Start up Option	Description
Starting WebSphere profile	On the machine in which Web sphere is installed, navigate to [Webshpere_Install_Directory] /AppServer/<profiles>/<profile name>/bin and execute the command: <code>./startServer.sh server1</code> .
Starting WebLogic Domain	On the machine in which WebLogic is installed navigate to <WebLogic Installation directory>/user_projects/domains/<domain name>/bin and execute the command: <code>startWebLogic.sh -d64</code> . <b>Note:</b> If WebLogic is already running, access the WebLogic Admin Console. Stop and start the application <context name>.ear.
Starting Tomcat Application	On the machine in which Tomcat is installed, navigate to <Tomcat_Install_Directory>/bin and execute the command: <code>./catalina.sh run</code>

### 10.1.3 Stopping Infrastructure Services

To stop Infrastructure services:

1. On the machine in which Infrastructure Application components have been installed, navigate to `$FIC_APP_HOME/common/FICServer/bin` and execute the command:  
`./stopofsaa.sh`
2. To stop ICC server, on the machine in which Infrastructure default Application components have been installed, navigate to `$FIC_HOME/ficapp/icc/bin` and execute the command:  
`./iccserversshutdown.sh`

---

**NOTE:** Only Infrastructure Default Application Server would hold ICC component.

---

3. To stop Back-end server, on the machine in which Infrastructure database components have been installed, navigate to `$FIC_DB_HOME/bin` and execute the command:  
`./agentshutdown.sh`

---

## 10.1.4 Stopping Web Application Servers

Stop the Web Application Server depending on the type from the following table.

Stop Option	Description
Stopping WebSphere profile	On the machine in which Web sphere is installed, navigate to [Webshpere_Install_Directory] /AppServer/<profiles>/<profile name>/bin and execute the command: ./stopServer.sh server1.
Stopping WebLogic Domain	On the machine in which WebLogic is installed navigate to <WebLogic Installation directory>/user_projects/domains/<domain name>/bin and execute the command: startWebLogic.sh -d64. <b>Note:</b> If WebLogic is already running, access the WebLogic Admin Console. Stop the application <context name>.ear.
Stopping Tomcat Application	On the machine in which Tomcat is installed, navigate to <Tomcat_Install_Directory>/bin and execute the command: ./shutdown.sh

---

## 11 Appendix E: Accessing OFSAA Application

This appendix gives details the steps to be performed to access OFSAA Application.

### 11.1 Accessing OFSAA Infrastructure

1. From your desktop, open the browser and enter the URL in below format:

<scheme>://<IP address/ hostname>:<port>/<context-name>/login.jsp

For example, <https://111.222.333.444:5555/ofsaa/login.jsp>

The OFSAA login screen is displayed.



2. With installation of every OFSAA Application Pack, there are two seeded user profiles configured in the system:
  - SYSADMN – System Administrator
  - SYSAUTH – System Authorizer
3. Login to the application using the "SYSADMN" User ID. (Note that, there is no "I" in the SYSADMN login USER ID). Enter the password that was provided during installation. On the first login, you will be prompted to change the password.

---

### 11.1.1 OFSAAI Login

While accessing Oracle Financial Services Analytical Applications Infrastructure, the Splash screen is as displayed:



You can select the required language from the Language drop-down list. The language options displayed in the drop down are based on the license. Based on the selection of Language, the appropriate language login screen is displayed.

Enter the User ID and Password provided by the System Administrator and click Login. You will be prompted to change your password on your first login. Alternatively, you can also choose to change your password any time.





In the Change Password screen, enter a new password, confirm it and click OK to view the Splash screen. Refer to the following guidelines for Password Creation:

- Passwords are displayed as asterisks (stars) while you enter. This is to ensure that the password is not revealed to other users.
- Ensure that the entered password is at least six characters long.
- The password must be alphanumeric with a combination of numbers and characters.
- The password should not contain spaces.
- Passwords are case sensitive and ensure that the Caps Lock is not turned ON.
- By default the currently used password is checked for validity if password history is not set.
- New password should be different from previously used passwords based on the password history which can be configured.
- If you encounter any of the following problems, contact the System Administrator:
  - Your user ID and password are not recognized.
  - Your user ID is locked after three consecutive unsuccessful attempts.
  - Your user ID has been disabled.
  - Guest user cannot change the password.

---

## 12 Appendix F: Post Deployment Configurations

### 12.1 Post Deployment Configuration

This chapter covers the following topics:

- [Deploying the Application](#)
- [Logging as System Administrator](#)
- [Creating Application Users](#)
- [Mapping Application User\(s\) to User Group](#)

### 12.2 Deploying the Application

This section explains steps to deploy the application.

To deploy the application, follow these steps:

1. Execute the below query
  - `select * from aai_menu_b b where b.v_menu_id in ('OFS_CRM');`
2. Update the URL: “V\_MENU\_URL” and “V\_URL\_PARAMETERS”.

### 12.3 Logging as System Administrator


Post installation, the first login into Infrastructure is possible only for a System Administrator through user id “**sysadm**n”. This ID is created at the time of installation with the password provided during installation. Enter login id “**sysadm**n” and password that was provided during installation. Click **Login**.

### 12.4 Creating Application Users

User Maintenance facilitates you to create user definitions, view, manage, modify, and delete user information. You can access User Maintenance by expanding User Administrator section within the tree structure of LHS menu.

The User Maintenance screen displays user details such as User ID, Name, Profile Name, Start and End dates. You can also identify the user status if enabled to access the Infrastructure system.

To add a user in the User Maintenance screen:

1. Select  button from the User Maintenance tool bar. Add button is disabled if you have selected any User ID in the grid. The New User screen is displayed.



---

Password	Enter the default password for the user for the initial login. User needs to change the default password during the first login. A user is denied access in case the user has forgotten the password or enters the wrong password for the specified number of attempts (as defined in the <i>Configuration</i> screen). To enable access, enter a new password here.
Notification Time	(Optional) Specify the notification start and end time within which the user can be notified with alerts.
E-mail ID	Enter the e-mail address of the user.
Mobile No	(Optional) Enter the mobile number of the user.
Pager No	(Optional) Enter the pager number of the user.
Enable User	Select the checkbox to allow user to access the system. A deselected checkbox denies access to the user.

3. Click **Save** to upload the user details.

The new User details are populated in the User Authorization screen which has to be authorized by System Authorizers. Once authorized, the User details are displayed in User Maintenance screen and can then be mapped to the required user group in the User UserGroup Map screen.

---

**NOTE:** This step may not be required if you have already setup users in the OFSAA setup. For more information refer user creation section from the *Oracle Financial Services Analytical Applications Infrastructure User Guide*.

---

## 12.5 Mapping Application User(s) to User Group

User UserGroup Map facilitates you to map user(s) to specific user group which in turn is mapped to a specific Information Domain and role. Every UserGroup mapped to the infodom needs to be authorized. Else, it cannot be mapped to users.

User UserGroup Map screen displays details such as User ID, Name, and the corresponding Mapped Groups. You can view and modify the existing mappings within the User UserGroup Maintenance screen.

You can access User UserGroup Map by expanding User Administrator section within the tree structure of LHS menu.

---

## 13 Appendix G: Cloning OFSAA Instance

There is a consistent need for a faster and effective approach of replicating an existing OFSAA instance for further project developments, that is, setting up OFSAA instances that are exact copies of the current OFSAA instance. For more information on cloning, refer [OFSAA Cloning Reference Guide](#).

---

## 14 Appendix H: OFSAA Landing Page

This appendix includes the following topics:

- [Installation Checklist](#)
- [OFSAA Landing Page](#)
- [Enabling a Product within an Application](#)

### 14.1 Installation Checklist

Before starting on the OFSAAI Installation Kit, ensure that the following pre-installation activities checklist is completed successfully. It is recommended to take a print out of the checklist and follow the checklist step by step.

#### 14.1.1 Table with (General, Pre-Install, Install, and Post Install) Checklist

Installation Checklist

Step No.	Task	Done
<b>General</b>		
1	Check the OFS Credit Risk Management Release Notes and Read Me document for any additional steps to be performed on OFS Treasury Pack or OFSAAI.  <b>Note:</b> For more details, contact Oracle support.	<input type="checkbox"/>
<b>Credit Risk Management Pack Pre Installation + During Installation</b>		
1	Prior to installation, ensure that sufficient free temp space (minimum 1 GB free) is available in /tmp directory of unix server hosting OFSAAI.	<input type="checkbox"/>
<b>Credit Risk Management Pack Post Installation</b>		
1	Perform post-installation steps. For more information, refer to <i>Post Installation</i> .	<input type="checkbox"/>

---

## 14.2 OFSAA Landing Page for CRM Administrator

On successful authentication, the OFSAA 8.0 Landing Page is displayed. This is a common landing page for all users until a preferred application landing page is set by the user in his preferences.



The landing page includes multiple tabs and each tab has specific links to OFSAA Infrastructure and/or Application modules. The tabs and links are displayed based on the OFSAA Application accessed and the access roles mapped to the logged in user.

Each tab contains LHS Menu and RHS Menu. The LHS Menu holds link(s) to modules in a tree structure. The RHS Menu holds link(s) to modules in a navigational panel format.

### 14.2.1 Accessing OFSAA Infrastructure

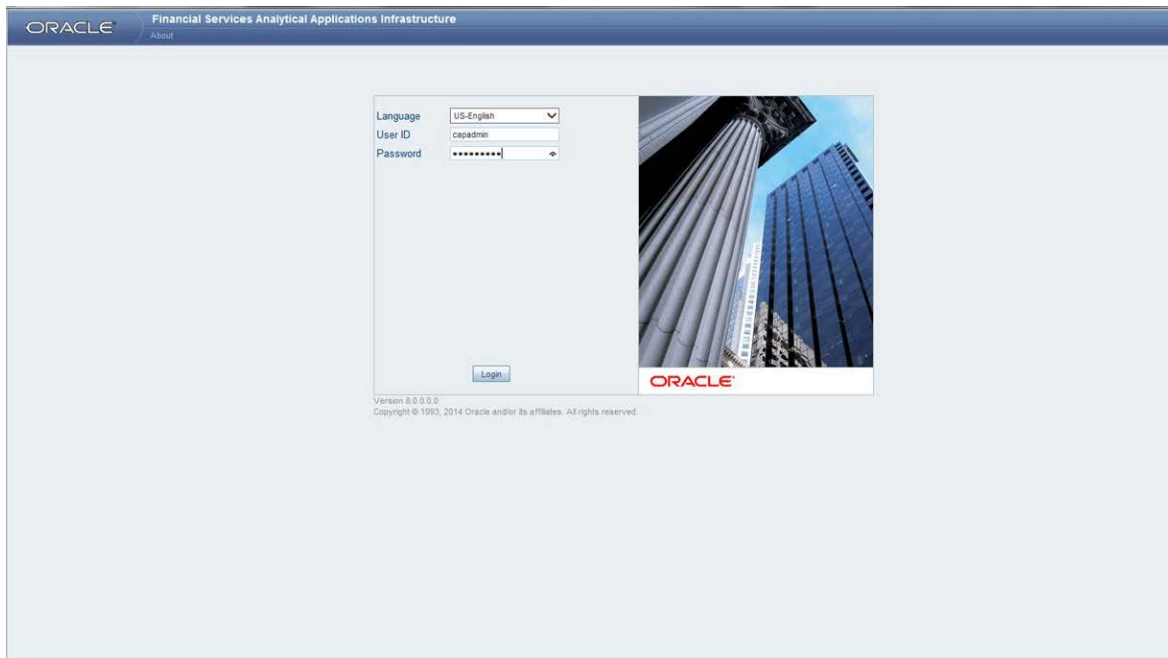
Infrastructure can be accessed through your web-browser as soon as the System Administrator (SA) installs and configures Oracle Financial Services Analytical Applications Infrastructure.

The SA will provide you with a link through which you can access Oracle Financial Services Analytical Applications Infrastructure. You can access the Infrastructure application login screen through your web-browser using the URL: <IP Address of the Web Server > :<servlet port>/<context name>/login.jsp.

You can also login to the Infrastructure application with the host name instead of the IP address. To do this, it is necessary to have the host name mapped to the IP address in the hosts file the client Windows machine. The hosts file will be in %systemroot%\system32\drivers\etc\ directory.

### 14.2.2 OFSAAI Login

While accessing Oracle Financial Services Analytical Applications Infrastructure, the Splash screen is as displayed:



You can select the required language from the **Language** drop-down list. The language options displayed in the drop down are based on the license. Based on the selection of Language, the appropriate language login screen is displayed.

Enter the **User ID** and **Password** provided by the System Administrator and click **Login**. You will be prompted to change your password on your first login. Alternatively, you can also choose to change your password any time.



In the *Change Password* screen, enter a new password, confirm it and click **OK** to view the Splash screen. Refer to the following guidelines for Password Creation:



- 
- Passwords are displayed as asterisks (stars) while you enter. This is to ensure that the password is not revealed to other users.
  - Ensure that the entered password is at least six characters long.
  - The password must be alphanumeric with a combination of numbers and characters.
  - The password should not contain spaces.
  - Passwords are case sensitive and ensure that the Caps Lock is not turned ON.
  - By default the currently used password is checked for validity if password history is not set.
  - New password should be different from previously used passwords based on the password history which can be configured.
  - If you encounter any of the following problems, contact the System Administrator:
    - Your user ID and password are not recognized.
    - Your user ID is locked after three consecutive unsuccessful attempts.
    - Your user ID has been disabled.
    - Guest user cannot change the password.

### **14.3 Enabling a Product within an Application**

Each product is marketed by a separate team and which is headed by a Sales Manager who reports to the Sales Head. Each Sales Manager in turn has two Sales Officers who are responsible for sales and profitability of the product.

The Sales Head has decided that the Sales Officer of each product will not have access to the information of other products. However, each Sales Manager will have access to Sales figures of the other products.

Using the Oracle Infrastructure Security Hierarchy feature Administrator can provide information security at hierarchy level by defining security options for each hierarchy node. Thus, the Bank can control access of information at a node level and not increase the overheads.

#### **This is how it is done in Oracle Infrastructure:**

- First, the users are created in Oracle Infrastructure and then, a business hierarchy (as defined above) is created.
- Now, the bank can restrict access of certain information to certain people in the Hierarchy Security configuration. In this window,

- The administrator can control security by mapping the users to various nodes in hierarchy.

For example, the administrator maps Sales Officer 1 and Sales Officer 2 to only the Personal Loans Node in the Product hierarchy. This restricts Sales Officer 1 and 2 to only viewing and maintaining their particular node in the hierarchy.

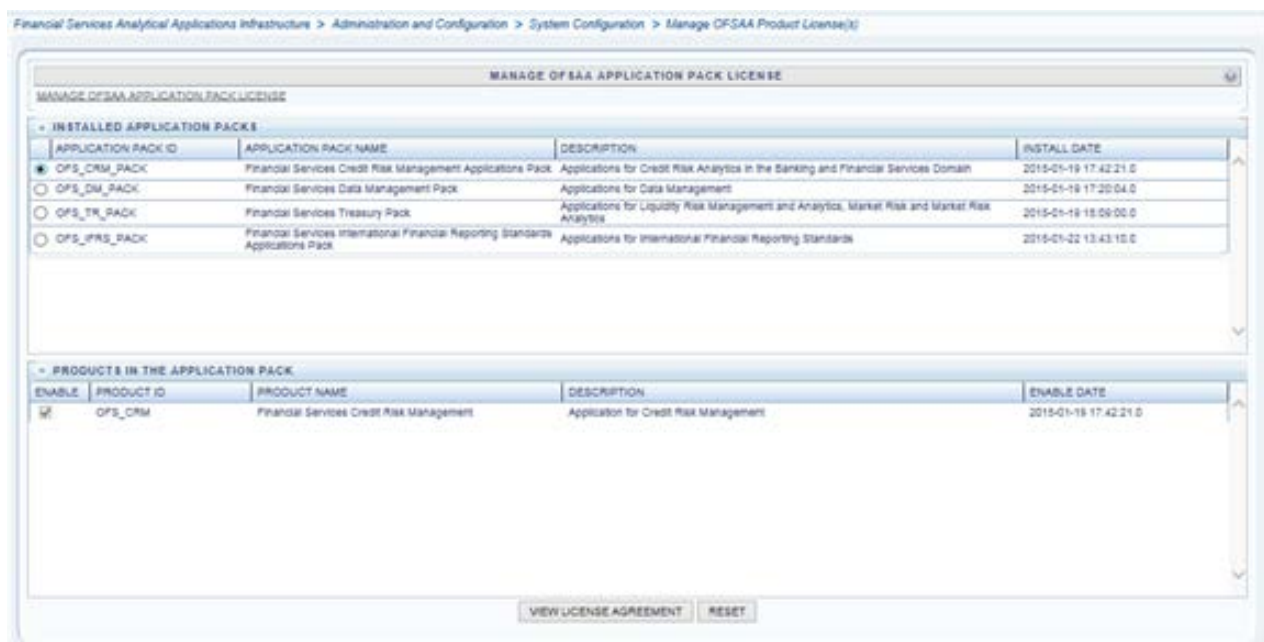
By default, all the users mapped to a domain can access all the hierarchy levels to which they are mapped. This function allows the administrator to restrict or exclude a user/s from accessing restricted nodes.

## 14.4 Enabling a Product within an Application Pack

You can also enable a product/ application within an application pack post installation at any point of time.

To enable a product through the application UI, follow these steps:

1. Login to the application as SYSADMN user or any user with System Administrator privileges.
2. Navigate to **System Configurations & Identity Management tab and expand *Financial Services Analytical Applications Infrastructure >> Administration and Configuration >> System Configuration.***
3. Click **Manage OFSAA Product License(s)**
4. The **Manage OFSAA Product License(s)** page is displayed as below.



This page includes the following sections:

- INSTALLED APPLICATION PACKS
- PRODUCTS IN THE APPLICATION PACK

5. The following fields are displayed in the INSTALLED APPLICATION PACKS section:

Field	Description
Application Pack ID	Displays a unique Application Pack ID related to the application pack. Select the appropriate Pack id using the radio button. The Products in the application pack will be displayed below in the <i>PRODUCTS IN THE APPLICATION PACKS</i> section.
Application Pack Name	Displays the name of the Application Pack.
Description	Displays the description of the Application Pack.
Install Date	Displays the date when the Application Pack was installed.

6. The following fields are displayed in the PRODUCTS IN THE APPLICATION PACK section:

Field	Description
Enable	Select the checkbox to enable a product within an Application Pack.
Product ID	Displays a unique product id for the product.
Product Name	Displays the name of the Product
Description	Displays the description of the product.
Enable Date	Displays the date when the product was enabled.

7. Select an Application Pack by clicking the radio button next to the Application Pack ID field.
8. Selecting an Application Pack will display below the products within the Application Pack.
9. Products which were enabled at the time of installation will have the checkbox "ENABLE" disabled. You can enable any product within the selected Application Pack by clicking the "ENABLE" checkbox against the respective Product ID.
10. Click on RESET button to cancel the operation and refresh the screen.
11. Click VIEW LICENSE AGREEMENT button.
12. The License Agreement section is displayed.
13. Select the option I ACCEPT THE LICENSE AGREEMENT.
14. Click ENABLE.

---

15. An appropriate pop-up message confirmation is displayed showing that the product is enabled for the pack.

---

**NOTE:** To use the newly enabled product, you need to map your application users to the appropriate product specific User\_Group(s) and subsequently, authorize the actions by logging in as System Authorizer.

---

**NOTE:** For more information refer to *Mapping/Unmapping Users* section in the *Oracle Financial Services Analytical Applications Infrastructure User Guide 8.0*.  
To identify the newly enabled product specific UserGroups/ Application Pack specific User\_Groups, refer to the respective Application Pack specific Installation and Configuration Guide/ User Manual.

---

---

## 15 Appendix I: Additional Configurations

### 15.1 Additional Configurations

The following sections provide detailed module specific post installation configurations.

This section includes the following topics:

- [FTP/SFTP Configuration for File Transfer](#)
- [Configuring Infrastructure Server Memory](#)
- [Internet Explorer Settings](#)
- [Retrieving Patch Information](#)
- [OLAP Data Server Configuration](#)
- [Changing IP/ Hostname, Ports, Deployed Paths of the OFSAA Instance](#)
- [OFSAAI Setup Information Fetching Tool](#)
- [Encryption Changer](#)
- [Infrastructure LDAP Configuration](#)
- [Configuring OFSAAI Web Services](#)
- [Deploying OFSAAI Web Services](#)
- [Configuring to Enable Parallel Execution of DML statements](#)
- [Configuring Message Details in Forms Designer](#)
- [Clearing Application Cache](#)
- [Configuring Password changes](#)
- [Configuring Java Virtual Machine](#)
- [Configure Internal Service \(Document Upload/ Download\)](#)

#### 15.1.1 FTP/SFTP Configuration for File Transfer

In OFSAA, certain modules require transfer of files from the web application server to the OFSAA server over SSH.

Follow these steps to ensure the OFSAA server recognizes the web application server during file transfers.

1. Login to the web application server.
2. Type `sftp <user>@<OFSAA Server>`
3. Specify Yes when prompted for permission.

---

*Are you sure you want to continue connecting (yes/no)?*

4. This will add an entry into the "known\_hosts" file.
5. A confirmation message is displayed  
*Permanently added <OFSAA Server> (RSA) to the list of known hosts.*

## 15.1.2 Configuring Infrastructure Server Memory

The memory settings for Infrastructure Application Server, Tomcat, WebSphere, and WebLogic can be edited for customizing memory settings and garbage collector settings depending on the available hardware configuration as explained below. These settings are base minimum and has to be incremented considering the deployment metrics into account. The increments are usually handled in multiples of 128mb for heap and 64mb for stack.

### 15.1.2.1 Infrastructure Application Server Memory Settings

You can configure the Infrastructure Application Memory settings as follows:

1. Locate .profile file.
2. Edit X\_ARGS field in this file for customizing memory settings and garbage collector settings depends on the hardware configuration.

This has a default value `X_ARGS_APP = "-Xms200m"`

```
X_ARGS_APP = " $X_ARGS" $DELIM -Xmx2048m"
```

---

**NOTE:** You need to modify X\_ARGS\_APP variable in the .profile file to customize Java Memory Settings for Model Upload based on the Data Model size.

For Run and Rule executions, the following value is recommended:

```
X_ARGS_RNEXE="-Xms1g -Xmx1g -XX:+UseAdaptiveSizePolicy -XX:MaxPermSize=512M -XX:+UseParallelOldGC -XX:+DisableExplicitGC"
```

```
X_ARGS_RLEXE="-Xms1g -Xmx1g -XX:+UseAdaptiveSizePolicy -XX:MaxPermSize=512M -XX:+UseParallelOldGC -XX:+DisableExplicitGC"
```

---

---

### 15.1.3 Internet Explorer Settings

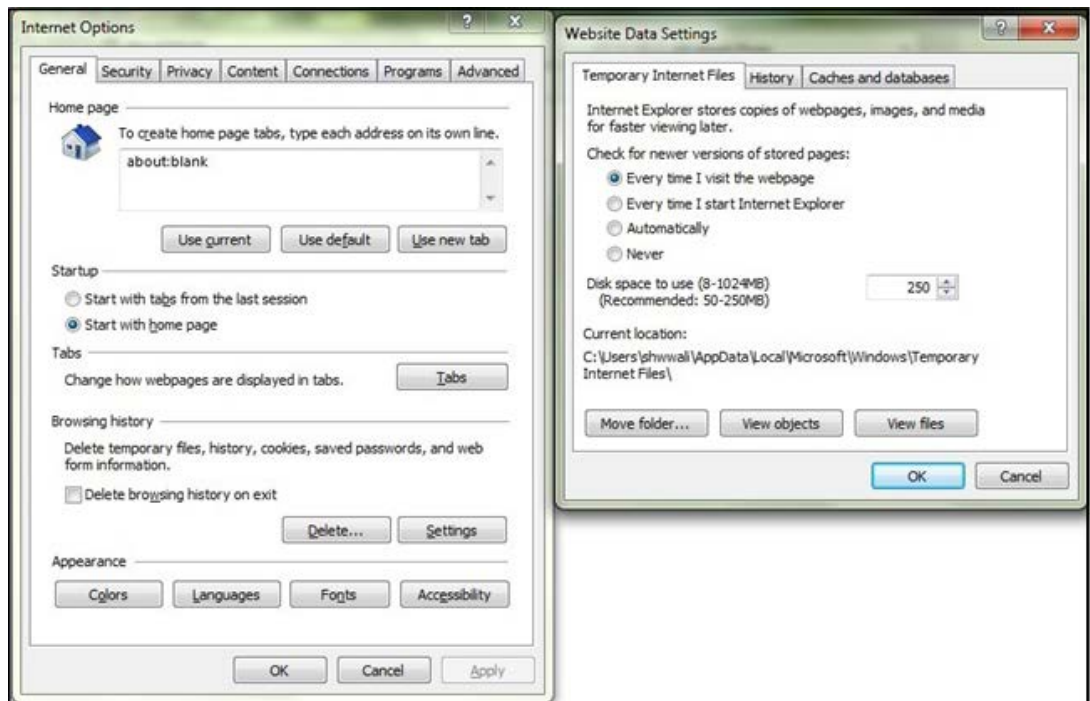
---

**NOTE:** OFSAAI supports only default zoom setting in Internet Explorer, that is, 100%.  
Cookies should be enabled.

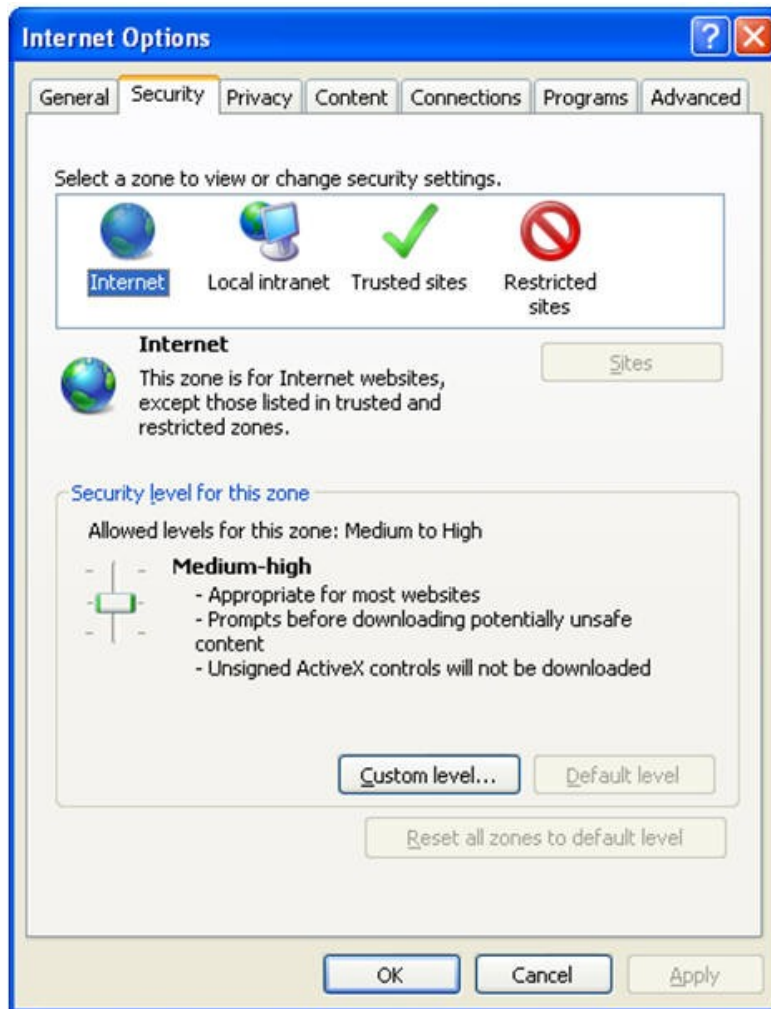
---

The following browser settings have to be specified at every client machine prior to accessing the Infrastructure application.

1. Open **Internet Explorer**. Select **Tools > Internet Options**. The Internet Options window is displayed.
2. Click the **Settings** button. The Settings window is displayed.
3. Select the option **Everytime I Visit the webpage** and click **OK**.

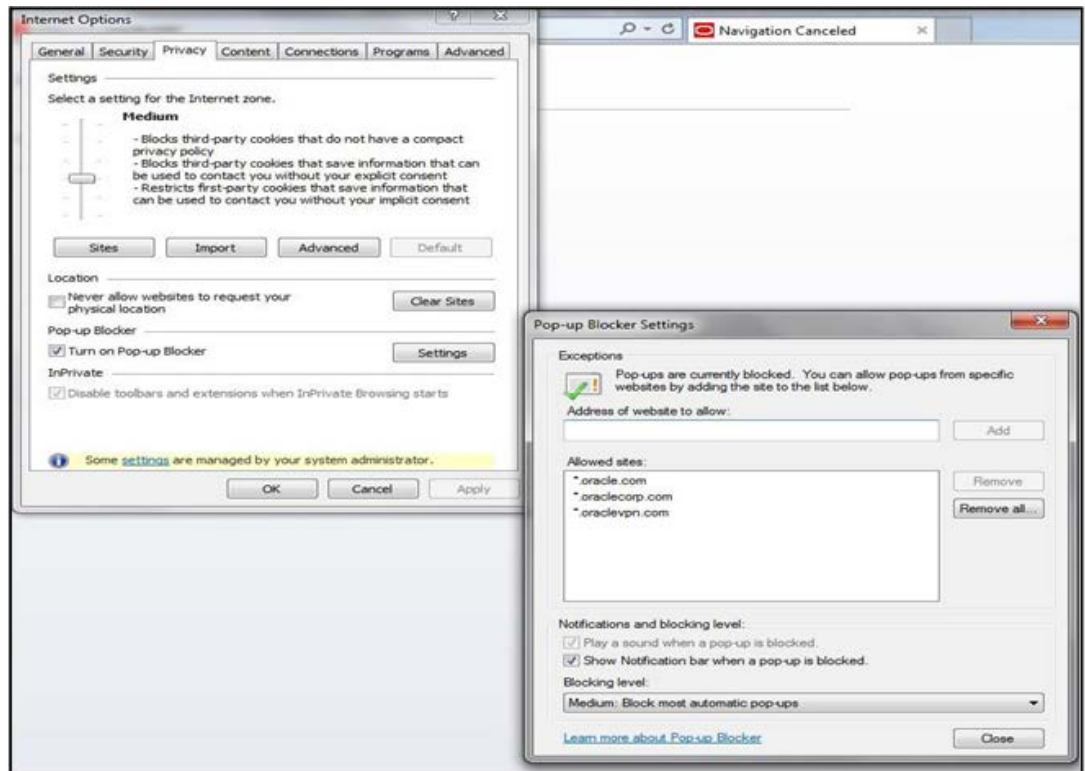


4. In the Internet Options window, select the **Security** tab and select the **Internet** option under **Select a zone to view or change the security** settings.
5. Click **Default Level** under **Security level for this zone**.



6. Click **OK** to save.
7. Click **Internet Explorer >> Tools >> Compatibility View Settings**.
8. Enter the OFSAA setup URL in the **Add this website** field.
9. Click **Add**.
10. Ensure the URL is listed under **Websites you've added to Compatibility View**.
11. In the Internet Options window, select the **Privacy** tab and select the **Turn on Pop-up Blocker** option under **Pop-up Blocker** settings.





12. Click **Settings**. The Pop-up Blocker Settings window is displayed.
13. Enter the URL of the OFSAA Application in the **Address of Website to Allow:** field.
14. Click **Add**. The OFSAA URL is displayed in the **Allowed Sites** section.
15. Click **Close**.
16. Click **OK** in the Internet Options window.

#### 15.1.4 Retrieving Patch Information

To identify the list of patches installed on your OFSAA setup, follow these steps:

1. Login to the OFSAA application as a user with Object AdminAdvanced Role.
2. Navigate to Object Administration tab.
3. Click System Utilities.
4. Click Patch Information.
5. The page displays the list of patches installed on the OFSAA setup across Applications/ Platform.

---

### 15.1.5 OLAP Data Server Configuration

This section is applicable if you are using the OLAP feature of OFSAAI.

The following parameters must be set to ensure that the system limitations are not exceeded at any stage. The values for these OS parameters should be specified based on the expected load at each implementation site.

Example:

Process Memory Limit

Max Thread Stack Size

Max Number of Threads per Process

- **Sort Buffer settings:** This must be set at the Essbase application level appropriate to the anticipated load.
- **Shutdown and Restart:** During shutdown of OFSAAI Server that has an instance of Data Services that is communicating with an OLAP Data Server, it is imperative to ensure that the cleanup of the old instance is completed on the OLAP Data Server before restarting the OFSAAI Server. Pause for a period of time based on the load the system was subjected to, before restarting the Data Services subsystem.

---

## 15.1.6 Changing IP/ Hostname, Ports, Deployed Paths of the OFSAA Instance

For information on this section, refer OFS Analytical Applications Infrastructure Administration User Guide in [OTN](#).

## 15.1.7 OFSAAI Setup Information Fetching Tool

Executing the `SetupInfo.jar` file available in the `FIC_HOME` path will help you retrieve the related information about the OFSAAI Set up such as Operating System Name and version, Database Type and Version, OFSAAI architecture, Log file locations and so on.

To execute "`SetupInfo.jar`" in console:

1. Navigate to the path `$FIC_HOME`.
2. Enter the command:

```
java -jar SetupInfo.jar
```

After execution, the output file location is displayed in the console.

## 15.1.8 Encryption Changer

This utility helps you to regenerate the new `AESCryptKey.ext` file and encrypt all the encrypted values of the OFSAAI setup according to the new key.

To execute `EncryptC.jar` in console:

1. Navigate to the path `$FIC_HOME`.
2. Enter the command:

```
java -jar EncryptC.jar
```

A confirmation message is displayed after execution.

Once executed, you need to create and deploy the EAR / WAR file depending on the configured Web Application Server. For more information, see [Create and Deploy EAR/ WAR files](#).

---

## 15.1.9 Infrastructure LDAP Configuration

This provides you with the option of using LDAP (Lightweight Directory Access Protocol) authentication or Infrastructure SMS authentication for logging on to Infrastructure.

If you are using the Infrastructure authentication, the user and user group details, profile creation, function and role maintenance and other mappings can be done through the Infrastructure Administration module under Security Management. The data in this case, will be updated in the CSSMS table.

However, if you wish to use LDAP for user authentication, then you have to ensure that the LDAP server is installed and configured. Also make sure that OPEN LDAP 2.2.29+ is installed and configured in Windows machine. Before doing the following configuration, it is required to select the "Authentication type" as LDAP in the *Configuration* screen of Infrastructure. This screen can be accessed by selecting *System Configuration > Configuration* in the LHS menu of Infrastructure. In the Windows machine in which LDAP Server is installed, go to the OpenLDAP installation directory through the command prompt and execute the command "slapd -d 1" to start the LDAP server.

### 15.1.9.1 Configure Infrastructure "Configuration Schema"

In the Infrastructure "configuration schema", ensure the following entries in Configuration Table.

**Configuration Schema**

PARAMNAME	Description	PARAM Value Example
AUTHENTICATIONTYPE	Authentication type	3 - AUTHENTICATIONTYPE value must be 3 for LDAP
ROOTCONTEXT	The Root Context for the LDAP Directory	dc=<OFSAA>, dc=<com>
ROOTDN	The Root dn for LDAP directory	cn=<Manager>, dc=< Reveleus >, dc=<com>
ROOTPASS	Password for the Root	<secret>
LDAPURL	LDAP URL	<ldap://10.11.12.13.1234/>
LDAP_SSL_MODE	LDAP in SSL Mode	N for non - SSL and Y for SSL

PARAMNAME	Description	PARAM Value Example
HASHPASS	Should the user password be Hashed	<p>FALSE or TRUE.</p> <p>When HASHPASS is set as FALSE, we need to have the ROOTDN value as "uid=ORCLADMIN, ou =Users, dc=OFSAAI, dc=com". ORCLADMIN is a dummy user, it will be replaced dynamically with the logged in user.</p> <p>When HASHPASS is set as TRUE, we need to have the ROOTDN value as "cn=orcladmin, cn=Users, dc=i-flex,dc=com" and proper oracladmin LDAP password as ROOTPASS. First OFSAAI connects to LDAP directory using orcladmin user and fetches the login user details and verifies the entered password.</p>
RETRIEVE_DN	To retrieve Distinguished Name	TRUE

**NOTE:** ROOTCONTEXT, ROOTDN, and ROOTPASS entries should be same as in the slapd.conf file.

### 15.1.9.2 Configure OpenLDAP Files

1. Copy the reveleusSchema.schema from <Infrastructure Installation Directory>/ficapp/common/FICServer/conf/LDAP\_LDIF folder to LDAPServer Schema folder.
2. Copy the Domains.ldif and Reveleus.ldif files from <Infrastructure Installation Directory>/ficapp/common/FICServer/conf/LDAP\_LDIF folder to OpenLDAPServer folder.

**Note:** Make sure that the ROOTCONTEXT in the Domains.ldif and Reveleus.ldif files are the same as slapd.conf file.

3. Provide the appropriate entries for ROOTDN, ROOTPASS, and ROOTCONTEXT in slapd.conf file in the OpenLDAPServer folder.
4. Add the text "include schema/reveleusSchema.schema" as the first line of the slapd.conf file

---

**Note:** The above steps of the configuration are for OpenLDAP Server only. If you need to configure Infrastructure for any other LDAP Server, you will have to make the changes appropriately.

---

5. In the command prompt, navigate to the LDAP installation directory and execute the command "ldapadd -D"ROOTDN" -w ROOTPASS -f/data/Reveleus.ldif"

This is for creating the entries for Users, User Groups, Functions, Profiles, Segments, Domains, Roles, and HolidayMaster in the Data information Tree of LDAP.

6. Make an entry in the Domains.ldif file for each Information Domain that is created through the Infrastructure UI.

To add an entry corresponding to the new Information Domain to the Domains.ldif file, add the following block of text with the appropriate values:

---

**NOTE:** DSNID refers to Information Domain name.

---

```
dn: DSNID=<DSN ID>,ou=Domains,@LDAP_DIRECTORY_ROOTCONTEXT@
changetype: add
mappedsegments: <Mapped segments/~>
dsnid: <DSN ID>
infodomname: < Information Domain Name>
objectClass: Infodom
objectClass: top
infodomdescription: < Information Domain Description>
```

**Example:**

```
dn: DSNID=FUSIONMOCK, ou=Domains, dc=FTP1,dc=com
mappedsegments: ~
dsnid: FUSIONMOCK
infodomname: FUSIONMOCK
objectClass: Infodom
objectClass: top
infodomdescription: FUSIONMOCK
```

Then, navigate to LDAP installation directory and execute the command "ldapadd -D"ROOTDN" -w ROOTPASS -f/data/Domains.ldif"

---

**NOTE:** You can add entries for multiple Information Domains at the same time.

---

---

### 15.1.9.3 Migrate Data from CSSMS tables to LDAP server

If you are using LDAP authentication, it is required to migrate all the details from the CSSMS table, which contains the information entered using the Infrastructure Administration module under Security Management to the LDAP Server.

To migrate data from CSSMS tables to LDAP server:

1. Invoke the `LDAP_Migration.sh` file in `$FIC_HOME/MigrationUtilities/Migration_LDAP/ bin` folder. The *Select Source & Destination for Migration* window is displayed with the option to migrate the data from SMS to LDAP or vice versa.



**Select Source & Destination for Migration**

2. Select the **SMS to LDAP** option and click **OK**. The *Select Entities to Migrate* window is displayed.



**Select Entities to Migrate**

---

You can select the data that you wish to migrate such as Users, User Groups, Functions, Roles, Segment, Profiles, Holiday Master, Function Role Maps, User - User Group Maps, User Group Role Map, and User Group- Domain Map.

3. Select the entities that you wish to migrate and click Migrate. The data is migrated and a confirmation dialog is displayed.
4. You can verify the data migrated to LDAP server through the LDAP Browser.

---

**NOTE:** You should also enter the passwords for all the users as passwords are not migrated in migration process.

---

### 15.1.10 Configuring OFSAAI Web Services

Web Services in OFSAAI is meant for exposing a web service to "asynchronously" or "synchronously" execute requested tasks offered by OFSAAI. The configuration steps given below are to be done only if you are using the Web Services feature of OFSAAI.

#### 15.1.10.1 Configure DynamicWSConfig.xml File

For each third party web service that needs to be accessed using the OFSAAI Web services framework and the operations to be invoked, corresponding entries are to be made in the DynamicWSConfig.xml template file.

The variable `<WebServer>` denotes any one of the application server, i.e. WebSphere, WebLogic, or Tomcat.

The DynamicWSConfig.xml file will be available in the `<OFSAAI Installation Directory>/EXEWebService/ <WebServer>/ROOT/conf` directory. This file can be placed in any directory that is accessible by the application and this location must be specified in the web.xml file, as WSCONFIGFILE parameter.

The DynamicWSConfig.xml template file will be in `<WebServer Deployment Path>/EXEWebService.ear/EXEWebService.war/conf` directory.

This template is given below:

```
<XML>

<WEBSERVICES>

<WEBSERVICE CODE=" $CODE "

ENDPOINT=" $ENDPOINT " TARGETNAMESPACE=" $TARGETNAMESPACE "

XMLNS_XSD=" $XMLNS_XSD " ENCODINGSTYLE=" $ENCODINGSTYLE "

SERVICENAME=" $SERVICENAME " PORTTYPENAME=" $PORTTYPENAME "

SESSION_MAINTAIN_PROPERTY=" $SESSION_MAINTAIN_PROPERTY "
```



---

```

USERNAME= "$USERNAME"
PASSWORD= "$PASSWORD" STYLE= "$WEBSERVICESTYLE"
STUBIMPLEMENTATION= "$STUBIMPLEMENTATION">
<OPERATION CODE= "$CODE"
NAME= "$NAME"
SOAPACTION= "$SOAPACTION"
STYLE= "$STYLE"
PACKAGENAME= "$PACKAGENAME">
<INPUT ORDER= "$ORDER"
PARAMNAME= "$PARAMNAME"
ARGTYPE= "$ARGTYPE"
CLASSNAME= "$CLASSNAME" />
<OUTPUT PARAMNAME= "$PARAMNAME"
RETURNNTYPE= "$RETURNNTYPE"
CLASSNAME= "$CLASSNAME" />
</OPERATION>
</WEBSERVICE>
</WEBSERVICES>
</XML>

```

The DynamicWSConfig.xml has the placeholders as tabulated below. These have to be updated depending on the web service chosen and the mode of accessing it. For each Web service to be accessed, the entire webservice tag in the DynamicWSConfig.xml file must be repeated. The placeholders tabulated below should be set in accordance to the parameters published in the third party wsdl files (webservices) to be accessed. The stub class specified must implement the "com.iflex.Oracle Reveleus.execution.webservice.EXEWebIF" interface.

#### 15.1.10.2 Attributes for WEBSERVICE tag

**WEBSERVICE tag**

Placeholder	Description
\$CODE	Unique number within the xml file and cannot be 999 or 0.

Placeholder	Description
\$ENDPOINT	soap: address location in the wsdl: service name tag of the wsdl file.
\$TARGETNAMESPACE	The attribute value for the targetNamespace of the wsdl: definitions tag.
\$XMLNS_XSD	The attribute value for the xmlns:s of the wsdl:definitions tag
\$ENCODINGSTYLE	The attribute value for the xmlns:soapenc of the wsdl:definitions tag.
\$SERVICENAME	Name of the service found under the wsdl:service name tag of the wsdl file.
\$PORTTYPE	wsdl port type name as mentioned in the wsdl file.
\$SESSION_MAINTAIN_PROPERTY	This could be given as "" also.
\$USERNAME	User name to access the web services. Enter "" if no user name is required.
\$PASSWORD	Password to access the web services. Enter "" if no password is required.
\$WEBSERVICESTYLE	This can take either "rpc" in case of DII mode of invoking web services or "stub" in case of static mode. This is a mandatory parameter.
\$STUBIMPLEMENTATION	Fully qualified class name (package name.classname).

### 15.1.10.3 Attributes for OPERATION tag

Ensure that the "operation tag attributes" are repeated for each of the operation tags.

#### OPERSTION tag

Placeholder	Description
-------------	-------------

---

\$CODE	Should be unique within the Webservice tag.
\$NAME	The name of the Function that is to be called by the wsdl file.
\$SOAPACTION	The URL for the Operation to access. This is associated with the Operation tag of the wsdl file.
\$STYLE	This can take "rpc" if the web services invoking is in DII mode or "stub" if it is in static mode. This is a mandatory parameter.
\$PACKAGENAME	Represents the JAXB package of input object.

#### 15.1.10.4 Attributes for INPUT tag

##### INPUT tag

Placeholder	Description
\$ORDER	The sequential number of the INPUT tag. Should start from 0. This is in line with the input order of the arguments that the API accepts which is called by this operation.
\$PARAMNAME	Input parameter name to be called by the wsdl file.
\$ARGTYPE	Input Parameter Data Type. If the input argument type is complex object, specify \$ARGTYPE as "xmlstring".
\$CLASSNAME	Represents class name of input object parameter.

#### 15.1.10.5 Attributes for OUTPUT tag

##### OUTPUT tag

Placeholder	Description
\$PARAMNAME	Output parameter name to be returned by the web service.
\$RETURNTYPE	Output parameter Data Type. If the web service response is a complex object, then specify \$RETURNTYPE as "object".

---

\$CLASSNAME	Represents class name of output object parameter.
-------------	---

### 15.1.10.6 web.xml Entries

1. This step is optional and required only if the web application server used is Tomcat. In case of any other application server, skip and proceed with next step.

Navigate to \$FIC\_HOME/webroot/WEB-INF/ and edit the web.xml file. Set parameter value DOCSERVICEAPP to EXEWebServiceAXIS.

2. Navigate to <OFSAAI Installation

Directory>/EXEWebService/<WebServer>/ROOT/WEB-INF/ and edit the web.xml file as explained below.

---

**NOTE:** In case of Java 7 when WebLogic is used as web application server replace following line of <OFSAAI Installation Directory>/EXEWebService/Weblogic/ROOT/WEB-INF/web.xml file that is

```
<?xml version='1.0' encoding='UTF-8'?>
<web-app id="WebApp_ID" version="3.0"
xmlns="http://java.sun.com/xml/ns/javaee"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xsi:schemaLocation="http://java.sun.com/xml/ns/javaee
http://java.sun.com/xml/ns/javaee/web-app_3_0.xsd" metadata-
complete="true">
```

with

```
<?xml version='1.0' encoding='UTF-8'?>
<web-app xmlns="http://java.sun.com/xml/ns/j2ee"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
```

---

### Entry for WSConfig File

The WSCONFIG file (DynamicWSConfig.xml) is available in the <WebServer Deployment Path>/ EXEWebService.ear/EXEWebService.war/conf directory. This file can be placed in any directory that is accessible by the application.

The path where the WSCONFIG file is placed must be specified in place of \$WSCONFIGFILELOCATION\$ in the below block of text in web.xml.

```
<context-param>
```

```
<description>WebServices Configuration File</description>
```

---

```
<param-name>WSCONFIGFILE</param-name>
<param-value>$WSCONFIGFILELOCATION$</param-value>
<!--Specify the Location of DynamicWSConFig.xml-->
</context-param>
```

### Proxy Settings

The following block of text in web.xml file, replace the <param-value> given in bold below with appropriate values.

If no values are required, leave the <param-value> blank.

```
<context-param>
<description>http Proxy Host</description>
<param-name>http.proxyHost</param-name>
<param-value>$PROXYHOST$</param-value>
<!-- Specify the IP address or hostname of the http proxy server-->
</context-param>
<context-param>
<description>http Proxy Port</description>
<param-name>http.proxyPort</param-name>
<param-value>$PROXYPORT$</param-value>
<!--Port Number for the Proxy Server-->
</context-param>
<context-param>
<description>http proxy UserName</description>
<param-name>http.proxyUserName</param-name>
<param-value>$PROXYUSERNAME$</param-value>
<!-- User ID To get authenticated by proxy server-->
</context-param>
<context-param>
<description>http proxy Password</description>
<param-name>http.proxyPassword</param-name>
```

---

```
<param-value>$PROXYPASSWORD$</param-value>
<!-- User Password To get authenticated by proxy server-->
</context-param>
<context-param>
<description>http non-ProxyHosts</description>
<param-name>http.nonProxyHosts</param-name>
<param-value>$NONPROXYHOST$</param-value>
<!--Hosts for which the proxy settings should get by-passed (Note:
Separate them by "|" symbol) -->
</context-param>
```

### OFSAAI Home Entry

This entry should point to the Application layer / Web layer of the OFSAAI installation and should be accessible.

Replace \$FIC\_HOME\$ in the following block of text in web.xml with <WebServer Deployment Path>/EXEWebService.ear/EXEWebService.war.

```
<context-param>
<description>OFSAAI Web Home</description>
<param-name>FIC_HOME</param-name>
<param-value>$FIC_HOME$</param-value>
<!--OFSAAI Installation Folder-->
</context-param>
<context-param>
<description>OFSAAI Web Home</description>
<param-name>FIC_PHYSICAL_HOME</param-name>
<param-value>$FIC_HOME$</param-value>
<!--OFSAAI Installation Folder-->
</context-param>
```

DynamicWSConfig.xml

---

For each third party web service that needs to be accessed using the OFSAAI Web services framework, and the operation to be invoked, make corresponding entries into this file. This file is to be placed in the location that is specified in the `web.xml`, as `WSCONFIGFILE` parameter.

### 15.1.11 Deploying OFSAAI Web Services

You can deploy OFSAAI Web Services separately if you had not configured OFSAAI Web Services as part of the installation.

1. Complete the manual configuration of OFSAAI Web Services.
2. Navigate to `<OFSAAI Installation Directory>/EXEWebService/<WebServer>` and execute the command:  

```
./ant.sh
```
3. This will trigger the EAR/WAR file creation, which is required for the deployment.
4. Deploy the generated `EXEWebService.EAR/EXEWebService.WAR` file into the WebServer.

If you have already configured OFSAAI Web Services as part of the installation, deploy the generated `EXEWebService.EAR/ EXEWebService.WAR` file into the OFSAAI Deployment area in WebServer profile.

### 15.1.12 Configuring to Enable Parallel Execution of DML statements

A configuration file, `OracleDB.conf` has been introduced to accommodate any configurable parameter related to operations on oracle database. If you do not want to set a parameter to a specific value, then the respective parameter entry can be removed/commented off from the `OracleDB.conf` file which resides in the path `$FIC_DB_HOME/conf`.

As of now, the `OracleDB.conf` file has only one parameter namely `CNF_DEGREE_OF_PARALLELISM`. This parameter indicates the degree of parallelism to be used for a DML operation if parallel DML is explicitly enabled in the session with the `ENABLE PARALLEL DML` clause of the `ALTER SESSION` statement. The default mode of a session is `DISABLE PARALLEL DML`. If `CNF_DEGREE_OF_PARALLELISM` is not set, then the default degree, as decided by Oracle will be used.

### 15.1.13 Configuring Message Details in Forms Designer

You can configure the Message Details in Forms Designer under Data Entry Forms and Queries module by updating the details of mail server in the "NotificationConfig.cfg" file which resides in the path `$FIC_APP_HOME/common/FICServer/conf`.

Ensure that the "authorized User details" for whom you need to configure the Message details are included in Administration > Security Management > User Administrator > User Maintenance window.

---

Update the following parameters in the "NotificationConfig.cfg" file:

**NotificationConfig.cfg File**

Parameter	Description
SMTP_SERVER_IP	Specify the hostname or IP address of SMTP Server.
SMTP_DEBUG_MODE	To run SMTP service in Debug mode, set value to 'true', otherwise set value to 'false'.
SMTP_AUTHORIZATION	Set to 'true' if SMTP server requires the client to be authenticated, otherwise set to 'false'.
SMTP_USERNAME	Username required for logging into SMTP server, if authentication is not required use a dummy value.
SMTP_PASSWORD	Password required for logging into SMTP server, if authentication is not required use a dummy value.
SMTP_MAILID	If the Messages has to go from a Particular ID that ID need to be added. Exchange server forces you set a valid ID that is there in the exchange server. (Based on Security settings)

Ensure that the authorized User details are included in *Administration > Security Management > User Administrator > User Maintenance* window.

#### 15.1.14 Clearing Application Cache

This is applicable to all Web Servers (i.e. WebSphere, WebLogic, and Tomcat).

Prior to the deployment of Infrastructure or Application Service Packs / One-off patches, navigate to the following path depending on the WebServer configured and clear the cache:

- **Tomcat:** <Tomcat installation folder>/work/Catalina/localhost/<Application name>/org/apache/jsp
- **WebLogic:** <Weblogic installation location>/domains/<Domain name>/servers/<Server name>/tmp/\_WL\_user/<Application name>/qaelce/jsp\_servlet



- 
- **WebSphere:** <Websphere installation directory>/AppServer/profiles/<Profile name>/temp/<Node name>/server1/<Application name>/<.war file name>

### 15.1.15 Configuring Password changes

This section explains about how to modify the OFSAA Infrastructure Config Schema and Atomic Schema passwords.

#### 15.1.15.1 OFSAA Infrastructure Config Schema password modification

To change the Config Schema password, perform the following steps:

1. Change the Config schema User Password in the database.
2. Delete the \$FIC\_HOME/conf/Reveleus.SEC file.
3. Shutdown the OFSAAI App service:  

```
cd $FIC_APP_HOME/common/FICServer/bin  
./reveusshutdown.sh
```
4. Start the Infrastructure Server in foreground directly on the server or through X-  
Windows software using the command:  

```
./reveusstartup.sh
```
5. At the prompt, enter System Password. Enter the "new Config schema" password. The service will start and initialize itself if it is able to successfully connect to the DB.
6. Post successful startup of the service, if required, the Infrastructure server may be shut down and restarted in the background using nohup mode.

#### OFSAA Infrastructure Atomic Schema password modification

To change the Atomic Schema password, perform the following steps:

1. Change the Atomic schema User Password in the database.
2. Login to the application from the browser using SYSADMN account or any user id, which has System Administrator role mapped.
3. Navigate to System Configuration > Database Details window. Select the appropriate connection and edit the password.
4. Navigate to Data Management Tools >Data Sources> Source Designer window. Update the password of the appropriate Source.

- 
5. If you are using Apache Tomcat as Web server, update the <Context> -> Resource tag details in Server.xml file from the \$CATALINA\_HOME/conf folder. (In case of Tomcat only Atomic <Resource> will exist).
  6. If you are using WebSphere as Web server:
    - a. Login to the WebSphere Administration Console, from the left side menu.
    - b. Navigate to Resources >JDBC >Data Sources. A list of data sources will be populated on the right side.
    - c. Select the appropriate Data Source and edit the connection details. (In this case, both Config and Atomic data sources will need to be modified).

If you are using WebLogic as Web server:

- d. Login to the WebLogic Administration Console, from the left side menu
  - e. Under Domain Structure list box, expand the appropriate Domain and navigate to *Services > JDBC >Data Sources*. A list of data sources will be populated on the right side.
  - f. Select the appropriate Data Source and edit the connection details. (In this case, both Config and Atomic data sources need to be modified).
7. Restart the OFSAAI services.

### 15.1.16 Configuring Java Virtual Machine

While running several database intensive tasks in parallel, fetching the database connection from connection pool may face an error. To ensure no such error is encountered, add the line `securerandom.source=file:/dev/./urandom` in the `java.security` configuration file available in `$JAVA_HOME/jre/lib/security/` path.

This needs to be configured on all the machines or virtual machines where the OFSAAI database components (ficdb layer) are installed.

### 15.1.17 Configure Internal Service (Document Upload/ Download)

This step can be ignored if it has already been configured as part of any previous IR/ML installation.

The Document Upload /Download feature has undergone a change and can now be configured to use Internal service for document upload / download instead of the earlier ExeWebService.

To facilitate Internal service for document upload/ download, perform the following configurations:

1. Create the folders **download**, **upload**, **TempDocument** and **Temp** in the local path of Web application server and provide **Read/Write** permission.
  - To find the exact location, execute the following query in CONFIG schema:

---

```
select localpath from web_server_info
```

- To create folders with Read/Write permission, execute the command:

```
mkdir -m 777 download upload TempDocument Temp
```

2. Create **DocStorage** folder in the FTPSHARE location of APP tier and provide **Read/Write** permission.

- To find the exact location, execute the query in CONFIG schema:

```
select ftpdrive from app_server_info
```

- To create folder with Read/Write permission, execute the command:

```
mkdir -m 777 DocStorage
```

By default, the parameter **DOCUMENT\_SERVICE\_TYPE\_EXTERNAL** value is set to FALSE in the Configuration table in CONFIG schema and hence the application “ExeWebService” will not be used. It is recommended that the value to be set to FALSE and use the Internal service for document upload/ downloads. If you intend to continue using the External ExeWebService, set the value to **TRUE**.

Navigate to \$FIC\_HOME/EXEWebService/<WEBSERVER\_TYPE> directory of WEB tier and type **./ant.sh**. This triggers the creation of EAR/WAR file EXEWebService.ear/.war.

The EAR/WAR file EXEWebService.ear/.war will be created in FIC\_HOME/EXEWebService/<WEBSERVER\_TYPE> directory of WEB tier. Redeploy the generated EAR/WAR file onto your configured web application server.

---

## 16 Appendix J: OFS CRM Patch Information

### 16.1 Patching Your OFS CRM Pack Installation

Oracle strongly recommends installing the latest available patch set so as to be up to date with the various releases of the OFSAA Infrastructure product.

Refer <http://support.oracle.com> for more information on latest releases.

---

## 17 Appendix K: Grants for Atomic/ Config Schema

This Appendix includes the following sections:

- [Grants for Atomic Schema](#)
- [Grants for Config Schema](#)
- [Grants for Config Schema Entities for Atomic Users](#)

### 17.1 Grants for Atomic Schema

Atomic Schema creation requires certain grants for object creation. This can be located in `$(FIC_HOME)/privileges_atomic_user.sql` file

```
grant create SESSION to &database_username
/
grant create PROCEDURE to &database_username
/
grant create SEQUENCE to &database_username
/
grant create TABLE to &database_username
/
grant create TRIGGER to &database_username
/
grant create VIEW to &database_username
/
grant create MATERIALIZED VIEW to &database_username
/
grant olap_user to &database_username
/
grant select on SYS.V_$PARAMETER to &database_username
/
grant create SYNONYM to &database_username
/
```

---

**NOTE:** If you intend to use Oracle OLAP feature, execute the below grant on all ATOMIC schema(s)

```
grant olap_user to &database_username
```

---

### 17.2 Grants for Config Schema

Config Schema creation requires certain grants for object creation. This can be located in `$(FIC_HOME)/privileges_config_user.sql` file

The following are the Grants for Config Schema:

```
grant create SESSION to &database_username
/
grant create PROCEDURE to &database_username
/
```

---

```

grant create SEQUENCE to &database_username
/
grant create TABLE to &database_username
/
grant create TRIGGER to &database_username
/
grant create VIEW to &database_username
/
grant create MATERIALIZED VIEW to &database_username
/
grant olap_user to &database_username
/
grant select on SYS.V_$PARAMETER to &database_username
/
grant create SYNONYM to &database_username
/

```

### 17.3 Grants on Config Schema Entities for Atomic Users

Atomic Schema creation requires certain grants for config schema object access. This can be located in `$FIC_HOME/config_table_privileges_for_atomic_user.sql` file.

The following are the Grants for Config Schema entities for Atomic Users:

```

grant select on CSSMS_USR_PROFILE to &database_username
/
grant select on CSSMS_ROLE_MAST to &database_username
/
grant select on CSSMS_GROUP_MAST to &database_username
/
grant select on CSSMS_FUNCTION_MAST to &database_username
/
grant select on CSSMS_USR_GROUP_MAP to &database_username
/
grant select on CSSMS_USR_GROUP_DSN_SEG_MAP to &database_username
/
grant select on CSSMS_ROLE_FUNCTION_MAP to &database_username
/
grant select on CSSMS_GROUP_ROLE_MAP to &database_username
/
grant select on CSSMS_SEGMENT_MAST to &database_username
/
grant select on BATCH_TASK to &database_username
/
grant select on CSSMS_USR_DSN_SEG_MAP to &database_username
/
grant select on CSSMS_USR_ROLE_MAP to &database_username
/
grant select on CSSMS_METADATA_SEGMENT_MAP to &database_username
/
grant select on BATCH_RUN to &database_username
/
grant select on PR2_FILTERS to &database_username
/

```

---

```
grant select on PR2_TASK_FILTER to &database_username
/
grant select on PR2_TASK_FILTER_DETAIL to &database_username
/
grant select on ST_STRESS_MASTER to &database_username
/
grant select on ST_SCENARIO_MASTER to &database_username
/
grant select on ST_SHOCK_MASTER to &database_username
/
grant select on BATCH_MASTER to &database_username
/
grant select on ICC_MESSAGELOG to &database_username
/
grant select on PR2_MASTER to &database_username
/
grant select on PR2_RUN_REQUEST to &database_username
/
grant select on MF_MODEL_SCRIPT_MASTER to &database_username
/
grant select on MF_INPUT_VALUES to &database_username
/
grant select on MF_MODEL_OUTPUT_VALUES to &database_username
/
grant select on DB_MASTER to &database_username
/
grant select on DSNMASTER to &database_username
/
grant select on pr2_rule_map to &database_username
/
grant delete on pr2_rule_map_pr to &database_username
/
grant insert on pr2_rule_map_pr to &database_username
/
grant update on pr2_rule_map_pr to &database_username
/
grant select on pr2_rule_map_pr to &database_username
/
grant delete on pr2_rule_map_pr_tmp to &database_username
/
grant insert on pr2_rule_map_pr_tmp to &database_username
/
grant update on pr2_rule_map_pr_tmp to &database_username
/
grant select on pr2_rule_map_pr_tmp to &database_username
/
grant select on pr2_rule_map_exclude to &database_username
/
grant delete on pr2_rule_map_exclude_pr to &database_username
/
grant insert on pr2_rule_map_exclude_pr to &database_username
/
grant update on pr2_rule_map_exclude_pr to &database_username
/
grant select on pr2_rule_map_exclude_pr to &database_username
```

---

---

```
/
grant delete on pr2_rule_map_exclude_pr_tmp to &database_username
/
grant insert on pr2_rule_map_exclude_pr_tmp to &database_username
/
grant update on pr2_rule_map_exclude_pr_tmp to &database_username
/
grant select on pr2_rule_map_exclude_pr_tmp to &database_username
/
grant select on pr2_run_object to &database_username
/
grant select on pr2_run_object_member to &database_username
/
grant select on pr2_run_map to &database_username
/
grant select on pr2_run_execution_b to &database_username
/
grant select on pr2_run_execution_filter to &database_username
/
grant select on pr2_firerun_filter to &database_username
/
grant select on pr2_filters to &database_username
/
grant select on configuration to &database_username
/
grant select on batch_parameter to &database_username
/
grant select on component_master to &database_username
/
grant select on MDB_OBJECT_TYPE_ATT_LAYOUT to &database_username
/
grant select on REV_OBJECT_ATTRIBUTE_DTL to &database_username
/
grant select on FORMS_LOCALE_MASTER to &database_username
/
grant select on mdb_object_dependencies to &database_username
/
grant select on mdb_execution_details to &database_username
/
grant select on REV_STAT_DATA to &database_username
/
grant select on REV_OBJECT_REPOSITORY_B to &database_username
/
grant select on REV_OBJECT_REPOSITORY_TL to &database_username
/
grant select on REV_OBJECT_ATTRIBUTE_DTL_MLS to &database_username
/
grant select on REV_OBJECT_APPLICATION_MAP to &database_username
/
grant select on MDB_OBJ_EXPR_DETAILS to &database_username
/
grant select on MDB_EXECUTION_DETAILS to &database_username
/
grant select on REV_OBJECT_TYPES_CD to &database_username
/
```



---

```
grant select on REV_OBJECT_TYPES_MLS to &database_username
/
grant select on REV_APPLICATIONS_CD to &database_username
/
grant select on REV_APPLICATIONS_MLS to &database_username
/
grant select on METADATA_BROWSER_LOCALE to &database_username
/
grant select on MDB_STAT_DATA to &database_username
/
grant select on MDB_OBJECT_TYPE_LAYOUT to &database_username
/
grant select on ofsa_md_id_ref to &database_username
/
grant select on MDB_ETL_MAPPING to &database_username
/
grant select on setupinfo to &database_username
/
grant select on LOCALEREPOSITORY to &database_username
/
grant select on MF_MODEL_MASTER to &database_username
/
grant select on MF_SANDBOX_MASTER to &database_username
/
grant select on MF_VARIABLE_MASTER to &database_username
/
grant select on MF_TECHNIQUE_MASTER to &database_username
/
grant select on MDB_RULE_SOURCE_HEADER to &database_username
/
grant select on MDB_RULE_TARGET_HEADER to &database_username
/
grant select on MDB_RULE_TARGET_MEMBER_HEADER to &database_username
/
grant select on MDB_RULE_GRID_DATA to &database_username
/
grant select on MDB_MODEL_MAPPING to &database_username
/
grant delete on AAI_MAP_MAPPER to &database_username
/
grant insert on AAI_MAP_MAPPER to &database_username
/
grant update on AAI_MAP_MAPPER to &database_username
/
grant select on AAI_MAP_MAPPER to &database_username
/
grant select on RTI_UI_EXCLUDE_PDM_LIST to &database_username
/
grant select on RTI_VIR_PHY_TBL_NAME to &database_username
/
grant select on infodom_patches to &database_username
/
```

---

## 18 Appendix L: Configuring CRM Pack XML Files

### 18.1 OFS\_CRM\_PACK.XML file

The OFS\_CRM\_PACK.xml file holds details on the various products that are packaged together in CRM Application Pack.

This section details the various tags/ parameters available in the file and the values that need to be updated. Prior to installing the CRM Application Pack in SILENT mode, it is mandatory to update this file.

```
- <APP_PACK_CONFIG>
  <APP_PACK_ID>OFS_CRM_PACK</APP_PACK_ID>
  <APP_PACK_NAME>Financial Services Credit Risk Management Applications Pack</APP_PACK_NAME>
  <APP_PACK_DESCRIPTION>Applications for Financial Services Credit Risk Management</APP_PACK_DESCRIPTION>
  <VERSION>8.0.0.0.0</VERSION>
- <APP>
  <APP_ID PREREQ="" DEF_SEL_FLG="YES">OFS_AAI</APP_ID>
  <APP_NAME>Financial Services Analytical Applications Infrastructure</APP_NAME>
  <APP_DESCRIPTION>Base Infrastructure for Analytical Applications</APP_DESCRIPTION>
  <VERSION>8.0.0.0.0</VERSION>
</APP>
- <APP>
  <APP_ID PREREQ="OFS_AAI">OFS_CRM</APP_ID>
  <APP_NAME>Financial Services Credit Risk Management</APP_NAME>
  <APP_DESCRIPTION>Application for Credit Risk Management Compliance</APP_DESCRIPTION>
  <VERSION>8.0.0.0.0</VERSION>
</APP>
</APP_PACK_CONFIG>
```

#### 18.1.1 Configuring OFS\_CRM\_PACK.XML file

The OFS\_CRM\_PACK.xml file holds details on the various OFSAA products that are packaged in a particular Application Pack.

The following table gives details about the various tags/ parameters available in the file and the values that need to be updated. Prior to installing the OFSAA Application Pack in SILENT mode, it is mandatory to update this file.

---

**NOTE:** If you are installing in the GUI mode, then this file need not be updated.

---

OFS\_CRM\_PACK.XML Parameters

Tag Name/ Attribute Name	Description	Mandatory (Y/ N)	Default Value/ Permissible Value	Comments
APP_PACK_ID	Unique Application Pack Identifier	Y	Unique Seeded Value	DO NOT modify this value.
APP_PACK_NAME	Unique Application Pack	Y	Unique Seeded Value	DO NOT modify this value.

Tag Name/ Attribute Name	Description	Mandatory (Y/ N)	Default Value/ Permissible Value	Comments
	Name			
APP_PACK_DESCRIPTION	Unique Application Pack Description	Y	Unique Seeded Value	DO NOT modify this value.
VERSION	Unique release version	Y	Unique Seeded Value	DO NOT modify this value.
APP	Unique Application Entries	Y	Unique Seeded Value	DO NOT remove these tags.
APP_ID	Unique Application Identifier	Y	Unique Seeded Value	DO NOT modify this value.
APP_ID/ PREREQ	Prerequisite Application/ Product	Y	Unique Seeded Value	For most applications Infrastructure would be the prerequisite set. For certain other applications, an appropriate Application ID would be set. DO NOT modify this value.
APP_ID/ DEF_SEL_FLAG	Default Selected Flag	Y	Default - YES	In all Application Packs, Infrastructure would have this value set to "YES". DO NOT modify this value.
APP_ID/ ENABLE	Enable Application/ Product	YES if installing in SILENT mode.	Default: YES for Infrastructure NO for Others Permissible: YES or NO	Set this attribute-value to YES against every APP_ID which is licensed and should be enabled

Tag Name/ Attribute Name	Description	Mandatory (Y/ N)	Default Value/ Permissible Value	Comments
				for use.  Note: Application/Product once enabled cannot be disabled. However, Application/Product not enabled during installation can be enabled later through the Administration UI.
APP_NAME	Unique Application/Product Name	Y	Unique Seeded Value	DO NOT modify this value.
APP_DESCRIPTION	Unique Application/Product Name	Y	Unique Seeded Value	DO NOT modify this value.
VERSION	Unique release version	Y	Unique Seeded Value	DO NOT modify this value.

## 18.2 OFS\_CRM\_SCHEMA\_IN.xml

The OFS\_CRM\_SCHEMA\_IN.XML file contains details on the various application schemas that should be created prior to the CRM Application Pack installation.

This section details the various tags/ parameters available in the file and the values that need to be updated. Prior to executing the schema creator utility, it is mandatory to update this file.

```

<APPPACKSCHEMA>
  <APP_PACK_ID>OFS_CRM_PACK</APP_PACK_ID>
  <JDBC_URL>jdbc:oracle:thin:@IP:PORT:SID</JDBC_URL>
  <JDBC_DRIVER>oracle.jdbc.driver.OracleDriver</JDBC_DRIVER>
  <HOST>SCHEMA_CREATOR_HOST_NAME</HOST>
  <SETUPINFO NAME="DEV"/>
  <PASSWORD DEFAULT="ofsaas8x" APPLYSAMEFORALL="Y"/>
- <SCHEMAS>
  <SCHEMA NAME="CRMCONFIG" QUOTA="10G" TEMPTABLESPACE="TEMP" DEFAULTTABLESPACE="USERS" INFODOM="" APP_ID="OFS_AAI" PASSWORD="" TYPE="CONFIG"/>
  <SCHEMA NAME="CRMATOMIC" QUOTA="" TEMPTABLESPACE="TEMP" DEFAULTTABLESPACE="USERS" INFODOM="" APP_ID="OFS_CRM" PASSWORD="" TYPE="ATOMIC"/>
</SCHEMAS>
</APPPACKSCHEMA>

```

## 18.2.1 Configuring OFS\_CRM\_SCHEMA\_IN.XML file

Creating database schemas, object within schemas and assigning appropriate grants are the primary steps in the installation process of OFSAA Applications. The OFS\_CRM\_SCHEMA\_IN.xml file contains details on the various application schemas that should be created prior to the Application Pack installation.

The following table gives details about the various tags/ parameters available in the file and the values that need to be updated. Prior to executing the schema creator utility, it is mandatory to update this file.

**OFS\_CRM\_SCHEMA\_IN.XML Parameters**

Tag Name/ Attribute Name	Description	Mandatory (Y/N)	Default Value/ Permissible Value	Comments
<APP_PACK_ID>	Unique Application Pack Identifier	Y	Unique Seeded Value	DO NOT modify this value.
<JDBC_URL>	Enter the JDBC URL. <b>Note:</b> You can enter RAC and NON-RAC enabled database connectivity URL.	Y	Example, jdbc:oracle:thin:@<HOST/IP>:<PORT>:<SID> or jdbc:oracle:thin:@//[HOST][:PORT]/SERVICE or jdbc:oracle:thin:@(DESCRIPTION=(ADDRESS_LIST=(ADDRESS=(PROTOCOL=TCP)(HOST=[HOST])(port=[PORT]))(ADDRESS=(PROTOCOL=TCP)(HOST=[HOST])(PORT=[PORT]))(LOAD_BALANCE=yes)(FAILOVER=yes))(CONNECT_DATA=(SER	Ensure to add an entry (with SID/ SERVICE NAME) in the tnsnames.ora file on the OFSAA server. The entry should match with the SID/ SERVICE NAME used in the JDBC URL.

Tag Name/ Attribute Name	Description	Mandatory (Y/N)	Default Value/ Permissible Value	Comments
			VICE_NAME={SERVICE}))  For example, jdbc:oracle:thin:@//dbhost.s erver.com:1521/service1  or jdbc:oracle:thin:@//dbshost. server.com:1521/scan-1  or jdbc:oracle:thin:@(DESCRIP TION=(ADDRESS_LIST=(A DDRESS=(PROTOCOL=TC P)(HOST=dbhost1.server.co m)(port=1521))(ADDRESS=( PROTOCOL=TCP)(HOST=d bhost2.server.com)(PORT= 1521))(LOAD_BALANCE=y es)(FAILOVER=yes))(CONN ECT_DATA=(SERVICE_NA ME=service1)))	
<JDBC_DRIVER>	By default this driver name is seeded.  <b>Note:</b> Do not edit this attribute value.	Y	Example, oracle.jdbc.driver.OracleDriv er	Only JDBC Thin Driver is supported. DO NOT modify this value.
<HOST>	Enter the Hostname/ IP Address of the system on which you are installing the OFSAA components.	Y	Host Name/ IP Address	
<SETUPINFO>/ NAME	Enter the acronym for the type of implementation. This information will be displayed in the OFSAA Home Page.  <b>Note:</b> On executing	Y	Accepts strings with a minimum length of two and maximum of four.  Example, DEV, SIT, PROD	This name would appear in the OFSAA Landing Page as "Connected To: xxxx"  The schemas being

Tag Name/ Attribute Name	Description	Mandatory (Y/N)	Default Value/ Permissible Value	Comments
	the schema creator utility, this value will be prefixed with each schema name. For example: dev_ofsaaconf, uat_ofsaaatm.			created would get this prefix. For E.g. dev_ofsaaconf, uat_ofsaaconf etc.
<SETUPINFO>/ PREFIX_SCHEMA_NAME	Identifies if the value specified in <SETUPINFO>/NAME attribute should be prefixed to the schema name.	N	YES or NO	Default value is YES.
<PASSWORD>/ APPLYSAMEFORALL	Enter as Y if you want to apply the password specified in DEFAULT attribute for all the schemas.  If you enter as N, you need to provide individual passwords for all schemas.  <b>Note:</b> In case you have entered Y in APPLYSAMEFORALL attribute and also have specified individual passwords for all the schemas, then the specified individual passwords will take precedence.	Y	Default – N Permissible – Y or N	<b>Note:</b> Setting this attribute value is mandatory, If DEFAULT attribute is set.
<PASSWORD>/	Enter the password if you want to set a	N	The maximum length allowed is 30 characters.	

Tag Name/ Attribute Name	Description	Mandatory (Y/N)	Default Value/ Permissible Value	Comments
DEFAULT*	<p>default password for all schemas.</p> <p><b>Note:</b> You also need to set APPLYSAMEFORALL attribute as Y to apply the default password for all the schemas.</p>		Special characters are not allowed.	
<SCHEMA>/ TYPE	<p>The different types of schemas that are supported in this release are ATOMIC, CONFIG, SANDBOX, and ADDON.</p> <p>By default, the schemas types are seeded based on the Application Pack.</p> <p><b>Note:</b> Do not edit this attribute value.</p>	Y	<p>ATOMIC/CONFIG/SANDBOX/ADDON</p> <p><b>Note:</b> SANDBOX AND ADDON schemas are not applicable for OFS AAAI Application Pack.</p>	<p>Only One CONFIG schema can exist in the file.</p> <p>This schema identifies as the CONFIGURATION schema that holds the OFSAA setup details and other metadata information.</p> <p>Multiple ATOMIC/SANDBOX/ADDON schemas can exist in the file.</p> <p>ATOMIC schema refers to the Information Domain schema.</p> <p>SANDBOX schema refers to the SANDBOX schema. ADDON schema refers to other miscellaneous schema (not applicable for this Application Pack).</p>



Tag Name/ Attribute Name	Description	Mandatory (Y/N)	Default Value/ Permissible Value	Comments
<SCHEMA.>/ NAME	<p>By default, the schemas names are seeded based on the Application Pack.</p> <p>You can edit the schema names if required.</p> <p><b>Note:</b></p> <p>The Schema Name will have a prefix of the SETUPINFO/ NAME attribute.</p> <p>SCHEMA NAME must be same for all the ATOMIC Schemas of applications within an Application Pack.</p>	Y	The permissible length is 15 characters and only alphanumeric characters allowed. No special characters allowed except underscore ‘_’.	<p>SETUPINFO/ NAME attribute value would be prefixed to the schema name being created.</p> <p>For E.g. if name is set as ‘ofsaaatm’ and setupinfo as ‘uat’ then schema being created would be ‘uat_ofsaaatm’.</p> <p>NAME should be same where APP_GRP=1 for all SCHEMA tags (Not applicable for this Application Pack).</p>
<SCHEMA>/ PASSWORD*	<p>Enter the password of the schema to be created.</p> <p><b>Note:</b></p> <p>If this attribute is left blank, then the password specified in the &lt;PASSWORD&gt;/DEFAULT attribute is applied as the Schema Password.</p>	N	The maximum length allowed is 30 characters. Special characters are not allowed.	<p><b>Note:</b> You need to mandatorily enter the password if you have set the &lt;PASSWORD&gt;/APPLYSAMEFORALL attribute as N.</p>
<SCHEMA>/ APP_ID	By default, the Application ID is seeded based on the Application	Y	Unique Seeded Value	Identifies the Application/ Product for which the schema is being

Tag Name/ Attribute Name	Description	Mandatory (Y/N)	Default Value/ Permissible Value	Comments
	Pack. <b>Note:</b> Do not edit this attribute value.			created. DO NOT modify this value.
<SCHEMA>/ DEFAULTTABLESPACE	Enter the available default tablespace for DB User. <b>Note:</b> If this attribute is left blank, then USERS is set as the default tablespace.	N	Default – USERS Permissible – Any existing valid tablespace name.	Modify this value to associate any valid tablespace with the schema.
<SCHEMA>/ TEMPTABLESPACE	Enter the available temporary tablespace for the DB User. <b>Note:</b> If this attribute is left blank, then TEMP is set as the default tablespace.	N	Default – TEMP Permissible – Any existing valid temporary tablespace name.	Modify this value to associate any valid tablespace with the schema.
<SCHEMA>/ QUOTA	Enter the quota to be set on DEFAULTTABLESPACE attribute for the schema/ user. By default, the quota size is set to 500M. Minimum: 500M or Unlimited on default Tablespace	N	Example, 600M/m 20G/g UNLIMITED/unlimited	Modify this value to grant the specified quota on the mentioned tablespace to the user.
<SCHEMA>/ INFODOM	Enter the name of the Information Domain to associate this schema. The schema creator utility automatically	N (Optional for Atomic and mandatory for sandbox )	Permissible length is 16 characters and only alphanumeric characters allowed. No special characters allowed.	Enter this field in UPPERCASE.

---

Tag Attribute Name	Name/ Description	Mandatory (Y/N)	Default Permissible Value	Value/ Comments
	derives an Information Domain Name based on the Application Pack if no value is specified for this attribute.			

\*On successful execution of the utility, the entered passwords in the OFS\_CRM\_SCHEMA\_IN.xml file are nullified.

## 19 Appendix M: OFSAAI\_InstallConfig.xml file

### 19.1 Configuring OFSAAI\_InstallConfig.xml file

1. Navigate to OFS\_CRM\_PACK/OFS\_AAI/conf/
2. Open the file OFSAAI\_InstallConfig.xml in text editor .
3. Configure the OFSAAI\_InstallConfig.xml as mentioned in the below table:

You need to manually set the InteractionVariable parameter values as mentioned in the table. If a value is not applicable, enter **NA** and ensure that the value is not entered as NULL.

InteractionVariable Name	Significance and Expected Value	Mandatory
<Layer name="GENERAL">		
WEBAPPSERVERTYPE	<p>Identifies the web application server on which the OFSAA Infrastructure web components would be deployed.</p> <p>The below numeric value should be set depending on the type:</p> <p>Apache Tomcat = 1</p> <p>IBM WebSphere Application Server = 2</p> <p>Oracle WebLogic Server = 3</p> <p>For example, &lt;InteractionVariable name="WEBAPPSERVERTYPE"&gt;3&lt;/InteractionVariable&gt;</p>	Yes
DBSERVER_IP	<p>Identifies the hostname or IP address of the system on which the Database Engine is hosted.</p> <p>Note: For RAC Database , the value should be NA.</p> <p>For example, &lt;InteractionVariable name="DBSERVER_IP"&gt;14.15.16.17&lt;/InteractionVariable&gt; or &lt;InteractionVariable name="DBSERVER_IP"&gt;dbhost.server.com&lt;/InteractionVariable&gt;</p>	Yes

InteractionVariable Name	Significance and Expected Value	Mandatory
ORACLE_SID/SERVICE_NAME	<p>Identifies the Oracle DB Instance SID or SERVICE_NAME</p> <p>Note: The Oracle_SID value should be exactly the same as it is mentioned in JDBC_URL.</p> <p>For example, &lt;InteractionVariable name="ORACLE_SID/SERVICE_NAME"&gt;ofsaser&lt;/InteractionVariable&gt;</p>	Yes
ABS_DRIVER_PATH	<p>Identifies the directory where the JDBC driver (ojdbc&lt;version&gt;.jar) exists. This would typically be the</p> <p>\$ORACLE_HOME/jdbc/lib</p> <p>For example, &lt;InteractionVariable name="ABS_DRIVER_PATH"&gt;"/oradata6/revwb7/oracle&lt;/InteractionVariable&gt;</p> <p><b>Note:</b> Refer <a href="#">Appendix N</a> for identifying the correct "ojdbc&lt;version&gt;.jar" version to be copied.</p>	Yes
OLAP_SERVER_IMPLEMENTATION	<p>Identifies if the OFSAA Infrastructure OLAP component needs to be configured depending on whether you intend to use the OLAP feature. The below numeric value should be set depending on the choice:</p> <p>YES - 1</p> <p>NO – 0</p>	No
<p><b>Note:</b> If value for OLAP_SERVER_IMPLEMENTATION is set to 1, it checks for following environment variables are set in .profile: ARBORPATH, HYPERION_HOME and ESSBASEPATH.</p>		
SFTP_ENABLE	<p>Identifies if the SFTP (Secure File Transfer Protocol) feature is to be enabled. The below numeric value should be set depending on the choice:</p> <p>SFTP - 1</p> <p>FTP – 0</p>	Yes
<p><b>Note:</b> The default value for SFTP_ENABLE is 1, which signifies that SFTP will be used. Oracle recommends using SFTP instead of FTP because SFTP is considered more secure. However, a client may choose to ignore this recommendation and to use FTP by setting SFTP_ENABLE to 0. This selection may be changed later by using the OFSAAI administration interface.</p>		

InteractionVariable Name	Significance and Expected Value	Mandatory
FILE_TRANSFER_PORT	Identifies the port used for the file transfer service. The default value specified is 22 (SFTP). Specify value as 21 or any other PORT value if value for SFTP_ENABLE is 0.  For example, <InteractionVariable name="FILE_TRANSFER_PORT">21</InteractionVariable>	Yes
LOCALE	Identifies the locale information to be used during the installation. This release of the OFSAA Infrastructure supports only US English.  For example, <InteractionVariable name="LOCALE">en_US</InteractionVariable>	Yes
<p><b>Note:</b> The below ports are used internally by the various OFSAA Infrastructure services. The default values mentioned below are set in the installation. If you intend to specify a different value, update the parameter value accordingly and ensure this port value is in the range of 1025 to 65535 and the respective port is enabled.</p>		
JAVAPORT	9999	Yes
NATIVEPORT	6666	Yes
AGENTPORT	6510	Yes
ICCPORT	6507	Yes
ICCNATIVEPORT	6509	Yes
OLAPPORT	10101	Yes
MSGPORT	6501	Yes
ROUTERPORT	6500	Yes
AMPORT	6505	Yes
<p><b>Note:</b> If value for HTTPS_ENABLE is set to 1, ensure you have a valid certificate available from a trusted CA and the same is configured on your web application server.</p>		
HTTPS_ENABLE	Identifies if the UI should be accessed using HTTP or HTTPS scheme. The default value set is 0. The below numeric value should be set depending on the choice:  YES - 1  NO - 0  For example, <InteractionVariable name="HTTPS_ENABLE">0</InteractionVariable>	Yes

InteractionVariable Name	Significance and Expected Value	Mandatory
WEB_SERVER_IP	<p>Identifies the HTTP Server IP/ Hostname or Web Application Server IP/ Hostname, to be used for accessing the UI. This IP would typically be the HTTP Server IP.</p> <p>If no separate HTTP Server is available, the value should be Web Application Server IP/Hostname.</p> <p>For example, &lt;InteractionVariable name="WEB_SERVER_IP"&gt;10.11.12.13&lt;/InteractionVariable&gt;</p> <p>or</p> <p>&lt;InteractionVariable name="WEB_SERVER_IP"&gt;myweb.server.com&lt;/InteractionVariable&gt;</p>	No
WEB_SERVER_PORT	<p>Identifies the Web Server Port. This would typically be 80 for non SSL and 443 for SSL. If no separate HTTP Server exists, the value should be the port configured for Web Server.</p> <p>Note: The port value will not be accepted as 80 if HTTPS_ENABLE is 1 and as 443, if HTTPS_ENABLE is 0.</p> <p>For example, &lt;InteractionVariable name="WEB_SERVER_PORT"&gt;80&lt;/InteractionVariable&gt;</p>	No
CONTEXT_NAME	<p>Identifies the web application context name which will be used to build the URL to access the OFSAA applications. The context name can be identified from a URL as below:</p> <p>&lt;scheme&gt;://&lt;host&gt;:&lt;port&gt;/&lt;context-name&gt;/login.jsp</p> <p>Sample URL:</p> <p>https://myweb:443/ofsaadev/login.jsp</p> <p>For example, &lt;InteractionVariable name="CONTEXT_NAME"&gt;ofsaadev&lt;/InteractionVariable&gt;</p>	Yes

InteractionVariable Name	Significance and Expected Value	Mandatory
WEBAPP_CONTEXT_PATH	<p>Identifies the absolute path of the exploded .ear file on the web application server.</p> <p>For Tomcat, specify the Tomcat directory path till /webapps, such as /oradata6/revwb7/tomcat/webapps/.</p> <p>For WebSphere, enter the WebSphere path as &lt;WebSphere profile directory&gt;/installedApps/&lt;NodeCellName&gt;. For example, /data2/test/WebSphere/AppServer/profiles/&lt;Profile_Name&gt;/installedApps/aix-imfNode01Cell. Where aix-imf is Host name.</p> <p>For WebLogic, provide the WebLogic home directory path as /&lt;WebLogic home directory path&gt;/bea/wlserver_10.3</p> <p><b>Note:</b> For WebLogic, value specified for this attribute is ignored and value provided against attribute WEBLOGIC_DOMAIN_HOME is considered.</p>	Yes
WEB_LOCAL_PATH	<p>Identifies the absolute path to any directory on the web application server that can hold temporary files being uploaded as part of the applications usage.</p> <p>Note: In case of a clustered deployment, ensure this path and directory is same on all the nodes.</p>	Yes
WEBLOGIC_DOMAIN_HOME	<p>Identifies the WebLogic Domain Home. Specify the value only if WEBSERVERTYPE is set as 3 (WebLogic).</p> <p>For example, &lt;InteractionVariable name="WEBLOGIC_DOMAIN_HOME"&gt;/home/weblogic/bea/user_projects/domains/mydomain&lt;/InteractionVariable&gt;</p>	Yes Specify the value only if WEBSERVERTYPE is set as 3 (WebLogic)



---

InteractionVariable Name	Significance and Expected Value	Mandatory
OFSAAI_FTPSHARE_PATH	<p>Identifies the absolute path to the directory identified as file system stage area.</p> <p>Note:</p> <p>The directory should exist on the same system on which the OFSAA Infrastructure is being installed (can be on a separate mount).</p> <p>The user mentioned in APP_SFTP_USER_ID parameter below should have RWX permission on the directory.</p> <p>For example, &lt;InteractionVariable name="APP_FTPSHARE_PATH"&gt;"/oradata6/revwb7/ftpshare&lt;/InteractionVariable&gt;</p>	Yes
OFSAAI_SFTP_USER_ID	<p>Identifies the user who has RWX permissions on the directory identified under parameter APP_FTPSHARE_PATH above.</p>	Yes

---

## 20 Appendix N: Migration for Excel Upload

This appendix provides detailed instructions to migrate for excel upload.

### 20.1.1 Prerequisites

- Data model in ATOMIC schemas should be same on the source and target setups.
- OFS AAI (platform) patch level version should be same on the source and target setups.
- PL/SQL Developer to connect and query the database.
- WinSCP to connect and access server file system.

### 20.1.2 Migration for Excel Upload

To migrate, follow these steps:

1. Open PL/SQL Developer and logon to the source setup's configuration (CONFIG) schema by entering the appropriate username and password.
2. In a new SQL window query the data of table `EXCEL_MAPPING_MASTER`.
3. Open a new session in PL/SQL developer and logon to the target setup's configuration (CONFIG) schema by entering the appropriate username and password.
4. Insert the records from Step 1 above in to this table.
5. In `V_INFODOM` column of `EXCEL_MAPPING_MASTER` table update the infodom name with the target infodom name.

---

**NOTE:** If all the mappings can work out of the single target Infodom, update same Infodom value across all rows. If only few mappings will work out of the target infodom, update the infodom value for selective records. Kindly note, excel upload mappings will work only if the target infodom has same data model entities as used in the mappings defined on source setup.

---

6. Update `V_CREATED_BY` column with the name of any user present in the target setup that has appropriate roles to perform Excel Upload tasks.

---

**NOTE:** It is mandatory to update values for `V_INFODOM` and `V_CREATED_BY` columns.

---

7. Open WinSCP and login a new session by entering the host name, port number, user name and password to access the source setup.
8. Navigate to the folder referred as `FTPSHARE`.
9. Copy the excel-entity mapping xml file(s) which are located in this folder according to their folder structure on to your desktop. For example: `/ftpshare /STAGE/ExcelUpload/$SOURCE_INFODOM_NAME/$EXCEL_FILE_NAME.xml`

---

**NOTE:** Actual file name of Excel Sheet is mentioned in the V\_EXCEL\_NAME column of EXCEL\_MAPPING\_MASTER table.

---

10. Copy the excel templates (.xls/ .xlsx) file(s) which are located in this folder according to their folder structure on to your desktop. For example:  
/ftpshare/STAGE/ExcelUpload/TEMPLATE/\*.xls or \*.xlsx
- 

**NOTE:** Ignore this step if files are not present at the location.

---

11. Login a new session in WinSCP by entering the host name, port number, user name and password to access the target setup.
  12. Copy the xml file(s) from Step3 to the below location in the target setup. For example:  
/ftpshare/STAGE/ExcelUpload/\$TARGET\_INFODOM\_NAME/\$EXCEL\_FILE\_NAME.xml
- 

**NOTE:** \$TARGET\_INFODOM\_NAME should be target setup infodom in which you have uploaded the appropriate data model and the name should be same as the V\_INFODOM column value updated in EXCEL\_MAPPING\_MASTER table.

---

13. Copy the xls/ xlsx file(s) from Step 3 to the below location in target setup. For example:  
/ftpshare/STAGE/ExcelUpload/TEMPLATE/\*.xls or \*.xlsx
- 

**NOTE:** Ignore this step if files are not present at the location.

---

---

## 21 Appendix O: JDBC Jar Files

The `ojdbc<version>.jar` file should be copied based on Database & Java version. Refer to the following table for details.

Oracle version	Database	JDK Version supported	JDBC Jar files specific to the release
12.1 or 12cR1		JDK 7 and JDK 8	ojdbc7.jar for JDK 7/JDK 8
11.2 or 11gR2		JDK 7 and JDK 8 supported in 11.2.0.3 and 11.2.0.4	ojdbc6.jar for JDK 7 / JDK 8

---

## 22 Appendix P: Upgrading an Existing OFSAA 8.0.x Java 7 Instance to Java 8

This section explains the configurations required to upgrade an existing OFSAA 8.0.x Java 7 instance to Java 8. It consists of the following topics:

- [Prerequisites](#)
- [Steps for upgrading OFSAA 8.0.x Java 7 instance to Java 8](#)
- [Web Application Server Configurations](#)
- [OFSAA Generic Configurations](#)
- [OFSAA Configurations for New Web Application Server Installation](#)

### 22.1 Prerequisites

The following are the prerequisites for upgrading OFSAA 8.0.x Java 7 instance to Java 8:

- Java 8 should be installed on the OFSAA server and Web Application Server.
- Oracle WebLogic Server should be 12.1.3.0 or above. Download and install patch 18729264 from <http://support.oracle.com/> for the same.

**Note:** IBM WebSphere 8.5.x (Full Profile) on Java 8 is not available.

### 22.2 Steps for upgrading OFSAA 8.0.x Java 7 instance to Java 8

To upgrade OFSAA 8.0.x Java 7 instance to Java 8, follow these steps:

1. Configure Web Application Server to Java 8. For more information, refer [Web Application Server Configurations](#).
2. Configure the OFSAA instance to Java 8. For more information, refer [OFSAA Generic Configurations](#). For a newly installed Web Application Server, refer [OFSAA Configurations for New Web Application Server Installation](#).
3. Restart the OFSAA services. For more information, refer the Start/Stop Infrastructure Services section in [Appendix D](#).
4. Generate the application EAR/WAR file and redeploy the application onto your configured web application server. For more information on generating and deploying EAR / WAR file, refer [Appendix C](#).

---

## 22.3 Web Application Server Configurations

This section describes the changes to be made in the Web Application Server. Following are the two options to perform Web Application Server Configurations which are listed as follows:

- Upgrade the existing Web Application Server installation to Java 8
- Install a new instance of the Web Application Server with Java 8

This section consists of the following topics:

- [Oracle WebLogic Server Updates](#)
- [Apache Tomcat Server Updates](#)

### 22.3.1 Oracle WebLogic Server Updates

Perform the following configurations to upgrade the existing WebLogic server instance to Java 8:

1. Navigate to `<WLS_HOME>/Middleware/Oracle_Home/wlserver.`
2. Edit the `product.properties` file. Set `JAVA_HOME`, `WLS_JAVA_HOME`, `JAVAHOME` properties to the new Java path and `java.vm.version` to the new Java version. For example,

```
JAVA_HOME=/usr/java/jdk1.8.0_45
WLS_JAVA_HOME=/usr/java/jdk1.8.0_45
JAVAHOME=/usr/java/jdk1.8.0_45
java.vm.version=1.8.0_45
```

3. Navigate to `<WLS_HOME>/Middleware/Oracle_Home/user_projects/domains/<domain>/bin.` Update `SUN_JAVA_HOME`, `DEFAULT_JAVA_HOME`, `JAVA_HOME` in the `setDomainEnv.sh` file to point to the new Java path. For example,

```
SUN_JAVA_HOME="/usr/java/jdk1.8.0_45"
DEFAULT_SUN_JAVA_HOME="/usr/java/jdk1.8.0_45"
JAVA_HOME="/usr/java/jdk1.8.0_45"
```

4. Clear the Application cache. Navigate to the following path and delete the files:

```
<Weblogic installation location>/domains/<Domain
name>/servers/<Server name>/tmp/_WL_user/<Application
name>/qaelce/jsp_servlet
```

If you wish to install a new instance of the Oracle WebLogic Server, follow these steps:

- 
1. Install Oracle WebLogic Server 12.1.3.x on Java 8.
  2. Perform the configurations for the newly installed WebLogic server. For more information refer [Configure Resource Reference in WebLogic Application Server](#).

**Note:** While creating WebLogic Domain, the Listen Port should be set same as that of the existing Domain. Note down the new Domain path to perform OFSAA Configurations.

### 22.3.2 Apache Tomcat Server Updates

Perform the following configurations to upgrade the existing Apache Tomcat Server from Java 7 to Java 8:

1. Login to the Apache Tomcat Server as a non-root user.
2. Edit the user `.profile`. Update the value for `JAVA_HOME` from JRE 1.7 to JRE 1.8.

For Example,

```
JAVA_HOME=/usr/java/jre1.8.0_45
```

3. Clear the Application cache. Navigate to the following path and delete the files:

```
<Tomcat installation folder>/work/Catalina/localhost/<Application name>/org/apache/jsp
```

If you wish to install a new instance of the Apache Tomcat Server, follow these steps:

1. Install Apache Tomcat Server 8 with Java 8.
2. Perform the configurations for the newly installed Tomcat server. For more information refer [Configure Resource Reference in Tomcat Application Server](#).

**Note:**

Update the Connector Port in `/apache-tomcat-8.0.21/conf/server.xml` file to that of the existing Tomcat instance.

Note down the new deployment path to perform OFSAA Configurations.

## 22.4 OFSAA Generic Configurations

This section consists of the following topics:

- [User .profile Settings](#)
- [Configurations for Java 8](#)

---

## 22.4.1 User .profile Settings

Perform the following configurations:

1. Login to the OFSAA Server as a non-root user.
2. Edit the user `.profile`. Update the value for `PATH` variable from JRE 1.7 to JRE 1.8.  
For Example,

```
PATH=/usr/java/jdk1.8.0_45/jre
```

```
JAVA_BIN=/usr/java/jdk1.8.0_45/jre/bin
```

```
LD_LIBRARY_PATH=$LD_LIBRARY_PATH:/usr/java/jdk1.8.0_45/jre/lib/amd64/server
```

## 22.4.2 Configurations for Java 8

Perform the configurations explained in the section [Configurations for Java 8](#).

## 22.5 OFSAA Configurations for New Web Application Server Installation

This configuration is required only if you have freshly installed Oracle WebLogic 12.1.3 or Apache Tomcat Server 8.0. Follow these steps:

1. Modify the following parameters in the Configuration table present in the Config Schema with the new Domain Path in case of WebLogic or with the new deployment path in case of Tomcat:
  - DeFiHome
  - REV\_IMG\_PATH
  - EMBEDDED\_JSP\_JS\_PATH
2. Login to the OFSAA Server as a non-root user.
3. Navigate to `$FIC_HOME/ficweb/webroot/WEB_INF` and update the following parameters in the `web.xml` file with the new Domain path in case of WebLogic or with the new deployment path in case of Tomcat:
  - FIC\_PHYSICAL\_HOME\_LOC
  - FIC\_HOME
  - ICC\_SERVLET\_LOG\_FILE
4. Navigate to `$FIC_HOME/ficweb/webroot/conf` and update the Domain path in case of WebLogic or with the new deployment path in case of Tomcat:
  - OFSAALogger.xml



- 
- MDBLogger.xml
  - RevLog4jConfig.xml
  - RFDLogger.xml
  - ExportLog4jConfig.xml
  - RFDLogger.xml
  - PR2Logger.xml

---

## 23 Appendix Q: Removing OFSAA

This chapter includes the following sections:

- [Uninstalling OFSAA Installation](#)
- [Uninstalling EAR Files in WebSphere](#)
- [Uninstalling EAR Files in WebLogic](#)
- [Uninstalling WAR Files in Tomcat](#)

### 23.1 Uninstalling OFSAA Installation

This section will guide you through the necessary steps to uninstall the OFSAA 8.0 installation.

Before you start the uninstall process, ensure that no open connections exist to the OFSAA Config and Atomic Schemas and Infrastructure services are brought down.

To uninstall OFSAA:

1. Log in to the system as non-root user.
2. Navigate to the `$FIC_HOME` directory and execute the command:  

```
./Uninstall.sh
```
3. Enter the password for OFSAA Configuration Schema when prompted as shown in the following figure.

```
/scratch/ofsaadb/OFSAAI>./Uninstall.sh
Uninstallation Started [time : Tue Jun 10 14:20:27 IST 2014 ]
*****
*** Driver loaded with Driver oracle.jdbc.driver.OracleDriver

Please enter Configuration schema Password :
Connected to Config Schema
Cleaning config schema ....
config schema cleaned ...
Cleaning up Infrastructure Home Dir !
Please wait ..
Uninstallation Completed ! Thank You [time : Tue Jun 10 14:21:59 IST 2014 ]
*****
/scratch/ofsaadb/OFSAAI>
```

**Note:**

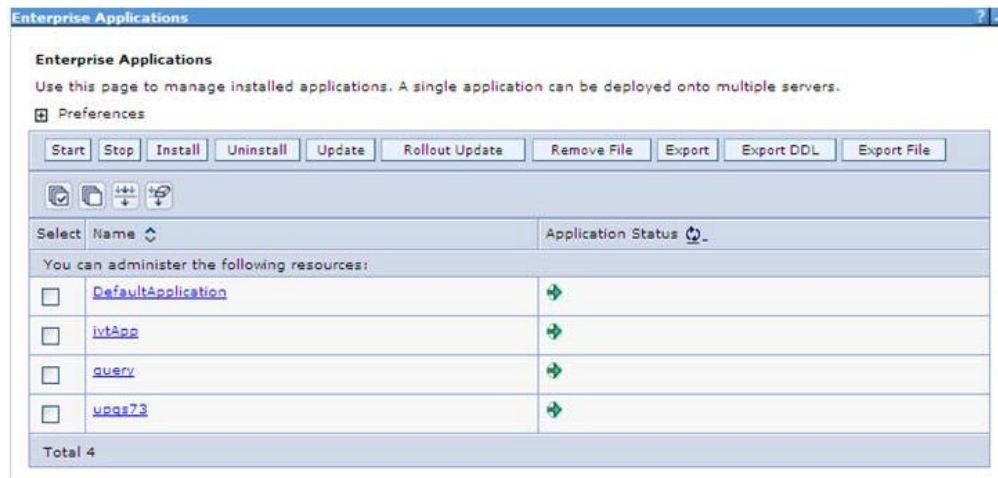
- Uninstallation does not remove the Infrastructure application from the Web Application Server. This has to be done manually.
- The entries in the `.profile` file will have to be removed manually.
- The files/ folders under the file system staging area (ftpsare) have to be deleted manually.

- All the Database objects from Atomic Schemas have to be dropped manually.

## 23.2 Uninstalling EAR Files in WebSphere

Following are the steps to uninstall any previously deployed application:

1. Open the URL in the browser window: `http://<ipaddress>:<Administrative Console Port>/ibm/console` (https if SSL is enabled). The Login window is displayed.
2. Login with the user id that has admin rights.
3. Expand Applications > Application Types > WebSphere enterprise applications from the LHS. The Enterprise Applications window is displayed with all the deployed applications.



4. Select the checkbox adjacent to the application to be uninstalled and click **Stop**.
5. Click **Uninstall**. The Uninstall Application window is displayed.



6. Click **OK** to confirm.
7. Click **Save** to save the master file configuration.

---

## 23.3 Uninstalling EAR Files in WebLogic

On the machine that hosts WebLogic, perform the following steps to uninstall any previously deployed application:

1. Open the URL in the browser window: `http://<ipaddress>:<admin server port>/console` (`https` if SSL is enabled). The Login window of the WebLogic Server Administration Console is displayed.
2. Login with the WebLogic user credentials having administrator privileges.
3. From the **Domain Structure** LHS menu, click **Deployments**. The Summary of Deployments screen is displayed

Summary of Deployments

Control Monitoring

This page displays a list of Java EE applications and stand-alone application modules that have been installed to this domain. Installed applications and modules can be started, stopped, updated (redeployed), or deleted from the domain by first selecting the application name and using the controls on this page.

To install a new application or module for deployment to targets in this domain, click the Install button.

Customize this table

Deployments

Install Update Delete Start Stop Showing 1 to 1 of 1 Previous Next

<input checked="" type="checkbox"/>	Name ↕	State	Health	Type	Deployment Order
<input checked="" type="checkbox"/>	upg7273	Active	OK	Enterprise Application	100

Install Update Delete Start Stop Showing 1 to 1 of 1 Previous Next

4. Select the checkbox adjacent to the application to be uninstalled and click **Stop> Force Stop Now**.
5. Click **Yes** in the confirmation dialog to stop the selected deployment.

Messages  
 Selected Deployments have been requested to stop.

Summary of Deployments

Control Monitoring

This page displays a list of Java EE applications and stand-alone application modules that have been installed to this domain. Installed applications and modules can be started, stopped, updated (redeployed), or deleted from the domain by first selecting the application name and using the controls on this page.

To install a new application or module for deployment to targets in this domain, click the Install button.

Customize this table

Deployments

Install Update Delete Start Stop Showing 1 to 1 of 1 Previous Next

<input type="checkbox"/>	Name	State	Health	Type	Deployment Order
<input type="checkbox"/>	app7273	Prepared	OK	Enterprise Application	100

Install Update Delete Start Stop Showing 1 to 1 of 1 Previous Next

6. Select the checkbox adjacent to the application and click **Delete** to delete the selected deployment.
7. Click **Yes** in the confirmation dialog to remove the selected deployment from the domain configuration.

## 23.4 Uninstalling WAR Files in Tomcat

On the machine that hosts Tomcat, perform the following steps to uninstall any previously deployed application:

1. Comment out Context path section from server.xml file in \$CATALINA\_HOME/conf directory to avoid conflict during undeploy and re-deploy of the WAR file.

Place comment `<!-- -->` in between the context path section. For example:

```
<!--
<Context path = "/pr2test" docBase="/home/perfuser/tomcat-
7.0.19/webapps/pr2test" debug="0" reloadable="true"
crossContext="true">
<Resource auth="Container"
name=" jdbc/PR2ATM"
type=" javax.sql.DataSource"
driverClassName=" oracle.jdbc.driver.OracleDriver"
username="pr2atm"
```

---

```
password="pr2atm"
url="jdbc:oracle:thin:@10.184.74.99:1521:PERFTEST"
maxActive="100"
maxIdle="30"
maxWait="10000"/>
</Context>
-->
```

Restart the Tomcat service by doing the following:

- Login to the "Unix server" through a terminal emulator.
  - Navigate to \$catalina\_home/bin directory.
  - Stop the tomcat services using the command ./shutdown.sh
  - Start the tomcat services using the command ./startup.sh
2. Open the URL in a browser window: <http://<IP address>:<Tomcat server port>>. (https if SSL is enabled). The Tomcat home window is displayed.
  3. Click the Manager App. The Connect to window is displayed.
  4. Login with the user credentials having admin rights. The Tomcat Web Application Manager window is displayed with the list of all applications deployed in Tomcat.



**Tomcat Web Application Manager**

Manager				
<a href="#">List Applications</a>	<a href="#">HTML Manager Help</a>	<a href="#">Manager Help</a>	<a href="#">Server Status</a>	
Applications				
Path	Display Name	Running	Sessions	Commands
/	Welcome to Tomcat	true	0	<a href="#">Start</a> <a href="#">Stop</a> <a href="#">Reload</a> <a href="#">Undeploy</a> <input type="button" value="Expire sessions"/> with idle a <input type="text" value="30"/> minutes
/docs	Tomcat Documentation	true	0	<a href="#">Start</a> <a href="#">Stop</a> <a href="#">Reload</a> <a href="#">Undeploy</a> <input type="button" value="Expire sessions"/> with idle a <input type="text" value="30"/> minutes
/examples	Servlet and JSP Examples	true	0	<a href="#">Start</a> <a href="#">Stop</a> <a href="#">Reload</a> <a href="#">Undeploy</a> <input type="button" value="Expire sessions"/> with idle a <input type="text" value="30"/> minutes
/host-manager	Tomcat Manager Application	true	0	<a href="#">Start</a> <a href="#">Stop</a> <a href="#">Reload</a> <a href="#">Undeploy</a> <input type="button" value="Expire sessions"/> with idle a <input type="text" value="30"/> minutes
/manager	Tomcat Manager Application	true	0	<a href="#">Start</a> <a href="#">Stop</a> <a href="#">Reload</a> <a href="#">Undeploy</a> <input type="button" value="Expire sessions"/> with idle a <input type="text" value="30"/> minutes
/myapp	Reveleus web Application	true	1	<a href="#">Start</a> <a href="#">Stop</a> <a href="#">Reload</a> <a href="#">Undeploy</a>

- Click the **Undeploy** link against the deployed Infrastructure application. A confirmation message is displayed on the application /Infrastructure being uninstalled.

---

## 24 Appendix R: FAQs and Error Dictionary

This section of the document consists of resolution to the frequently asked questions and error codes noticed during OFSAAI installation.

- [Frequently Asked Questions](#)
- [Forms Framework FAQs](#)
- [Error Dictionary](#)

OFSAAI installer performs all the pre-requisite validation check during installation. Any errors encountered in the process is displayed with an appropriate Error Code. You can refer to the Error Dictionary to find the exact cause and resolution to rectify the error.

### 24.1 Frequently Asked Questions

You can refer to the Frequently Asked Questions which has been developed with the interest to help you resolve some of the OFSAAI Installation and configuration issues. This intends to share the knowledge of problem resolution to a few of the known issues. This is not an official support document and just attempts to share the knowledge of problem resolution to a few of the known issues.

This section includes the following topics:

- [OFSAAI FAQs](#)
- [Application Pack 8.0.0.0.0 FAQs](#)

#### 24.1.1 OFSAAI FAQs

##### ***What are the different components that get installed during OFSAAI?***

The different components of OFSAAI are illustrated in "Components of OFSAAI".

##### ***What are the different modes of OFSAAI installation?***

OFSAAI can be installed in two modes, Silent Mode, and GUI mode.

##### ***Can the OFSAA Infrastructure components be installed on multi-tier?***

No. OFSAA Infrastructure components (ficapp, ficweb, ficdb) cannot be installed on multi-tier. By default, they will be installed on single-tier. However, OFSAA Infrastructure can be deployed within the n-Tier architecture where the Database, Web Server and Web Application Server is installed on separate tiers.

##### ***Is JDK (Java Development Kit) required during installation of OFSAA? Can it be uninstalled after OFSAA installation?***

JDK is not required during installation of OFSAA and only a run time is needed for details.

##### ***Is JRE required during installation of OFSAA? Can it be uninstalled after OFSAAI installation?***

Only JRE (Java Runtime Environment) is required during installation of OFSAA and cannot be uninstalled as the JRE is used by the OFSAA system to work.

##### ***How do I know what is the Operating system, web servers and other software versions that OFSAA supports?***

Refer to OFSAA Technology Stack Matrices.



---

### **What are the different files required to install OFSAAI?**

The following files are required:

- setup.sh.
- envCheck.sh
- preinstallcheck.sh
- VerInfo.txt
- OFSAAIInfrastructure.bin
- validatedXMLinputs.jar
- MyResources\_en\_US.properties
- log4j.xml
- OFSAAI\_PostInstallConfig.xml
- OFSAAI\_InstallConfig.xml
- privileges\_config\_user.sql
- privileges\_atomic\_user.sql
- XML\_Utility.jar

### **Is OFSAAI license specific to Applications?**

No, OFSAAI license is not specific to any application.

### **During installation, when one gets an error message, "Execute Permission denied", what is to be done?**

Please check whether all the files provided for OFSAAI installation has execute permissions.

To give execute permissions,

Navigate to the path OFSAAI\_80000 and execute the command

```
chmod 755
```

### **"Graphical installers are not.."**

If error resembles "Graphical installers are not supported by the VM. The console mode will be used instead..." then check whether any of the X-windows software has been installed.

Example: Hummingbird Exceed is started and configured to Graphical mode installation.

#### **Note:**

Type 'xclock' from prompt and this should display clock in graphical mode.

### **"No Java virtual machine could be..."**

If the error message reads "No Java virtual machine could be found from your PATH environment variable. You must install a VM prior to running this program", then

Check whether "java path" is set in PATH variable. See the " Prerequisite Information"section in this document.

- Check whether sufficient temporary space is available.
- Ensure that the movement of OFSAAI Installer text files to the target system is done in the Text mode so that setup.sh file does not contain control line feed characters (^M).

### **During the installation, what should one do if the error message shows "OracleDriver Files Not Found, Please Choose the Right Path To Continue"?**

Check whether the provided path for Oracle Driver files is correct and whether the user has

---

permissions to access the files.

***During installation, what is to be done if the error always reads "User must have CREATE TABLE, CREATE VIEW, CREATE TRIGGER, CREATE INDEX, CREATE SEQUENCE, CREATE PROCEDURE" even though the oracle schema user created has the mentioned privileges?***

OFSAAI installer validates the database details provided during installation, so ensure:

Whether the oracle schema user has the required set of privileges for successful installation.

Whether the oracle schema user has been created with quota privileges on tablespace to create database objects.

See "Prerequisite Information" section in this document.

***Installation of OFSAAI was completed successfully! What next?***

Post the successful completion of OFSAAI installation, one has to perform the Post Installation steps. See Chapter 5, "Post Installation Configuration".

***What is to be done when OFSAAI Installation is unsuccessful?***

OFSAAI installer generates log file OFSAAIInfrastructure\_Install.log in the Infrastructure Installation Directory. There is also another log file created in the path configured in Log4j.xml. The logs of any of these reported, Warnings/Non Fatal Errors/Fatal Errors/Exceptions should be brought to the notice of the OFSAAI Customer Support. It is recommended not to proceed, until the reported problems are adequately addressed.

***How do I completely uninstall OFSAAI?***

OFSAAI can be completely uninstalled by performing the steps provided in *Uninstalling OFSAAI Installation* in the OFS AAI Installation and Configuration Guide Release 8.0.

***Can OFSAAI config and atomic schemas be on different databases?***

OFSAAI requires both config and atomic schemas to be present on the same database instance.

***How to grant privileges if a new information domain is created?***

If you are creating a new information domain, provide a set of privileges (database permissions) to the new Atomic schema.

- Log into the database as **sys** and connect as **sysdba** user.
- Execute the file privileges\_config\_user.sql available under \$FIC\_HOME directory
- Enter the database schema for which you want to grant privileges.

***When should I run the MLS utility?***

See the Multiple Language Support (MLS) Utility section in OFS AAI Administration Guide available on [OTN](#).

***Does OFSAAI support Oracle Linux versions other than 5.5?***

OFSAAI supports the Oracle Linux versions from 5.5 up to 5.10 and also from 6.0 and above.

***On the UNIX System terminal, error message shows "Insert New Media. Please insert Disk1 or type it's location" while executing ./setup.sh, what should be done?***

1. Login as root user on the Unix machine where OFSAAI is getting installed.
2. Navigate to the path /etc/security/.
3. Edit the file limits.conf to add/edit a row for the unix user installing OFSAA:

```
<Unix User> soft nofile 9216
```

- 
4. After saving the changes, log in as unix user with which OFSAAI is getting installed and execute the command:

```
ulimit -n
```

The command should return the value 9216.

#### ***How does one verify if the system environment is ready for OFSAAI installation?***

To verify the system environment meets the minimum requirements for the installation, a Pre-Install Check utility is available within the Install Kit archive file. This utility can also be obtained separately by contacting Oracle Support.

See *Verifying System Environment* section for additional information.

#### ***How does one know if the installation is completed successfully?***

The OFSAA Infrastructure installation performs a post install health check automatically on successful installation of the product. To rerun the post install verification at a later time, perform the following steps:

1. Navigate to the path \$FIC\_HOME (Product Installation Directory).
2. Execute the command:

```
./piverify.sh
```

#### ***What should one do if the installation in GUI mode is not invoked?***

There are set of configuration steps required to be performed during the installation in GUI mode. Verify whether the steps mentioned under *Configuration for GUI Mode Installation* section are done correctly.

#### ***What should one do if there are any exceptions or errors in installation and how to proceed?***

1. Please backup the installation logs.
2. Share the backup logs with Oracle support.

***On Solaris 11 system, if one gets the following error message during OFSAAI installation, what should be done:***

***"Error: OFSAAI-1108***

***ORA-00604: error occurred at recursive SQL level 1***

***ORA-01882: timezone region not found"***

Or

***"Time zone cannot be set as null or 'localtime' "***

This happens if the time zone is not set, that is NULL or it is set as 'localtime'. Set the environment variable TZ to a valid time zone region in the .profile file. For example,

```
TZ=Asia/Calcutta
```

```
export TZ
```

#### ***What happens if the installation process is abruptly terminated or aborted? What should one do?***

If the installation is abruptly terminated, then the installation process will be incomplete. To recover from this, follow the below steps:

- 
1. Drop the DB objects in the config schema created by OFSAAI installation.
  2. Open the .profile and remove the entries made by the OFSAAI installation which are made between the comment statements, #Beginning of entries by OFSAA Infrastructure installation and #End of entries by OFSAA Infrastructure installation.
  3. Delete the OFSAA install directory created by the OFSAAI installer.
  4. Perform the OFSAAI installation again.

***Would OFSAA support any other web server types, other than the ones stated in tech matrix and installation guide?***

No, all the supported softwares and versions are stated in the OFSAA Technology Stack Matrices.

***What should one do if the database connection from connection pool throws an error "java.sql.SQLRecoverableException: IO Error: Connection reset"?***

This happens while running several database intensive tasks in parallel. To correct this error, add the line `securerandom.source=file:/dev/./urandom` in the `java.security` configuration file available in `$JAVA_HOME/jre/lib/security/` path.

Note: This needs to be configured on all the machines or VMs where the OFSAAI components are installed.

If the issue is not resolved even with the above settings, check the MTU(Maximum Transmission Unit) settings on the linux box. For details on MTU settings and updating them, contact your system Administrator.

***When I invoke setup.sh file from my install archive, it throws syntax errors/file not found error messages, what should I do?***

This could mostly happen:

When installer was not unzipped rightly or corrupted during unzip.

setup.sh file which resides within the install archive was not transferred in ASCII or text mode, which could have corrupted the file.

To correct this, follow the steps:

1. Copy the installer (in BINARY mode) to the system on which the OFSAA Infrastructure components will be installed.
2. Unzip the installer using the command:  
`unzip <OFSAAI_Installer>.zip`
3. The corrupted setup.sh file would have introduced certain ^M characters into the file. You can remove ^M characters from setup.sh file by following the below steps:
  - a. Login to the server where the installer is copied.
  - b. Navigate to the directory OFSAAI\_80000.
  - c. Open the setup.sh file in the **vi** editor using the command: `vi setup.sh`.
  - d. Inside vi editor in Esc mode, type: `%s/^M//g`

**Note:**

To enter ^M, hold the CTRL key then press V and M in succesion.

Save the setup.sh file by typing: **wq!**

***Does OFSAA support Oracle DB 11g Standard edition?***

---

The OCI client and the jdbc driver does not change depending on whether it is a standard or enterprise edition. So, OFSAAI will work with standard edition as well.

We do not recommend standard edition because it will not scale and does not support partition pack, database security vault, or advanced analytics.

***On the UNIX System terminal, Error message shows `./reveusstartup.sh: /java: Execute permission denied` while executing `./reveusstartup.sh` file. What is to be done?***

- Ensure JAVA\_BIN environment variable path is set on the "unix user" terminal from where the reveusstartup.sh file is invoked.
- Ensure the .profile where the environment/ path settings are made has been executed successfully.

***OFSAAI Login page does not come up, error message `"Could not retrieve list of locales"` is displayed. What should one do?***

This could be due to 2 reasons:

- System is unable to resolve the hostname configured.
- Conflict with the ports configured.

To correct them, follow the below steps:

A. Steps to replace the hostnames with IP address:

1. Stop all the OFSAA services. See *Stopping Infrastructure Services* section on how to stop the services.
2. Replace all the hostnames with the IP address in all the places mentioned in the document (Where to find port, IP address, HTTPS Configuration for OFSAAI 7.2 Installation (DOC ID 1500479.1)).
3. Restart all the OFSAAI services. For more information, refer [Starting Infrastructure Services](#) section.

B. Steps to correct the port number conflicts

1. Stop all the OFSAA services.
2. Refer to the port numbers stated in the document (Where to find port, IP address, HTTPS Configuration for OFSAAI 7.2 Installation (DOC ID 1500479.1)) and check on the discrepancy in the port numbers and correct them.
3. Restart all the OFSAAI services.

***What happens when the OFSAAI Application Server does not proceed even after providing the system password?***

Ensure that, the System Password provided when prompted should match with the "Oracle Configuration password" provided during installation. Also check whether the connection to the "configuration schema" can be established through sqlplus.

***Although the OFSAAI installation has completed successfully, when OFSAAI servers are started, and the application URL is accessed, it gives an error message `"the page cannot be found or displayed"` or `"Could not retrieve list of languages from Server. Please contact the system administrator"`. What should one do?***

Ensure OFSAAI servers have been started and are running successfully. On the server start up parameters options, see *Starting Infrastructure Services* section.

---

For more details on the issue, refer on to the Revappserver log in \$FIC\_APP\_HOME/common/FICServer/logs directory or the Web Server log files.

**Is it necessary to provide the specified grants to the Oracle schema user before installation? If yes, can it be revoked after completion of installation?**

The "Oracle schema" user requires the necessary grants specified before, during, and after the installation process. Grants provided should never be revoked as the application makes use of these grants all the time.

**Can we have distributed OFSAAI Application Server for load balancing?**

OFSAAI Application server can be scaled out/distributed across different JVM's (machines) based on the various services and Information Domains, in other words, Load balancing could be achieved with distribution of services.

**Why do we need Ftpshare? Why is it needed on all the layers? Can we have ftpshare on another machine other than the machines where OFSAAI is installed?**

Ftpshare is a Metadata Repository directory. All the metadata related files used in Infrastructure are stored in the ftpshare directory. The ftpshare contains folders for each Information Domain, with each Information Domain folders holding Erwin, log, and scripts folder. The transfer of data among the Web, Application, and Database servers in Infrastructure takes place through FTP/SFTP.

You need to configure FTP/SFTP and enable communication between the servers by providing App server's FTP/SFTP credentials to the Web server and DB server users.

Yes, we can have ftpshare on another machine other than the machines where OFSAAI is installed.

**Is it mandatory to provide the ftp/sftp password?**

Yes, OFSAAI needs credentials of the user which has complete permissions on ftpshare directory, and should be able to independently login to the unix server.

**What are the permissions required for ftpshare and when should I give them?**

It is recommended to provide permissions on ftpshare in case of installations done across different machines or VMs (multitier installation ).

In case of single tier installation, 770 permissions can be provided if the unix users of OFSAAI and web server belong to the same unix group.

And on any new file that is created in the 'ftpshare' folder of any installation layer should be granted specific/explicit permission.

Port Change utility could be used to have the Port number modified, which are currently being used by the Infrastructure application. For more information, refer *Configure Infrastructure Ports* section.

**Are there any in-built system administration users within OFSAAI Application?**

The three in-built system administration users are provided to configure and setup OFSAAI.

- SYSADMN
- SYSAUTH
- GUEST

**Does OFSAAI Application support both FTP and SFTP?**

OFSAAI supports both FTP and SFTP configuration.

**Is it necessary to enable the FTP/SFTP services to use the OFSAAI?**

Yes, enabling of FTP/SFTP services and its ports is a pre-requisite step towards using the OFSAAI.

---

***OFSAAI Configuration: Unable to save the server details?***

Ensure the input User ID, Password, and Share Name are correct.

- Ensure FTP/SFTP services are enabled.
- Have a test FTP/SFTP connection made and confirm if they are successful.

***During Information Domain creation, the message "Please create a database and then create the information domain" appears. What should be done?***

Information Domain is mapped to only one Database; and thus before the creation of Information Domain, at least one database details would need to exist.

***The message "ConnectToDatabase: FatalError, could not connect to the DB server" appears during startup of backend engine message server. What does one need to do?***

- Verify whether connection to the "configuration schema" can be established through sqlplus.
- Verify "configuration schema" password is modified post installation.
- Ensure oracle database alias name created for oracle instance and oracle service name are same.
- On a multi tier Installation mode, ensure TNSNAME and SID are the same in both the Application and Database Layers.

***Does OFSAAI Application support LDAP authentication?***

OFSAAI supports LDAP configuration and authentication.

***Does OFSAAI support multiple languages?***

Yes, OFSAAI supports multiple languages.

***Does OFSAAI provide any data back-up features?***

OFSAAI does not have built-in back up facility. External Storage Infrastructure is recommended for back-up.

***What kind of security features does the OFSAAI provides?***

OFSAAI provides security at:

- Segment Level - Users can access only the segment they are mapped to.
- Application Level - Users can perform an operation only if mapped to appropriate role and functions.

***Does OFSAAI have the ability to enforce periodic password change?***

OFSAAI provides configurable parameters to define number of days after which the user password would expire and then the user is forced to change the password after expiration period.

***What is the password policy followed in OFSAAI?***

OFSAAI enforces a minimum password length with a combination of Upper and Lower case characters and alpha-numeric strings.

***Which version of Erwin Data Modeller does OFSAAI support?***

OFSAAI now supports ERwin version 9.2 and 9.5 generated xmls in addition to ERwin 4.1, ERwin 7.1, ERwin 7.3 and ERwin 9.0 formats.

***Does OFSAAI provide the mechanism to upload Business Data model?***

OFSAAI provides two mechanisms for business data model upload:

- 
- Easy to use GUI based Model upload mechanism to upload the Business Data Model through Unified Metadata Manager --> Import Model.
  - OFSAAI also provides a model upload utility "upload.sh" for uploading the business data model through the command line parameter by executing this shell script file under the path <FIC\_HOME>/ficapp/common/FICServer/bin.

Refer the section *Run Model Upload Utility* of the OFS Analytical Applications Infrastructure User Guide available on [OTN](#) for details.

***The Business Data model undergoes changes; how does this incremental change get applied to the existing model?***

Modified data model can be uploaded into the system and OFSAAI has the ability to compare the changes within the data model with respect to the one already present in the system and enables propagation of incremental changes in a consistent manner.

***What are the different types of uploading a business data Model?***

OFSAAI supports uploading of business data model from client desktop and also by picking up the data model from the server location.

***Can the OFSAAI "Configuration Schema" password be modified post installation?***

The OFSAAI "configuration schema" password can be modified post installation. OFSAAI application stores the password in the database and few configuration files, thus any changes to the "configuration schema" password would necessitate updating in these. Contact OFSAAI support for more details.

***Can the OFSAAI "Atomic Schema" password be modified?***

The OFSAAI "Atomic Schema" password can be modified. OFSAAI application stores the atomic schema password in the database and few configuration files, thus any change to the atomic schema password would necessitate updating the password.

To change the Atomic Schema password, follow the steps:

1. Login to OFSAA.
2. Navigate to System Configuration > Database Details window. Select the appropriate connection, provide the modified password and save.
3. Navigate to Unified Metadata Manager > Technical Metadata> Data Integrator > Define Sources window. Update the appropriate Source details.

If you are using Apache Tomcat as Web server:

\*Update the <Context> -> Resource tag details in server.xml file from the \$CATALINA\_HOME/conf folder. (In case of Tomcat only Atomic <Resource> will exist).

\*Login to the WebSphere Administration Console from the left side menu.

\*Navigate to Resources > JDBC > Data Sources. A list of data sources will be populated on the right side.

Select the appropriate Data Source and edit the connection details. (In this case, both Config and Atomic data sources need to be modified).

If you are using WebLogic as Web server:

\*Login to the WebLogic Administration Console from the left side menu.

\*Under Domain Structure list box, expand the appropriate Domain and navigate to Services > JDBC > Data Sources. A list of data sources will be populated on the right side.



---

\*Select the appropriate Data Source and edit the connection details. (In this case, both Config and Atomic data sources need to be modified).

Restart the OFSAAI services

**Note:** If the modified passwords are not updated, OFSAAI logs displays the message ORA-28000: the account is locked.

### ***Does the upload of Business Data model depend on Java Memory?***

Business data model upload through OFSAAI depends on the Java memory settings on the client and server machines. Java memory setting varies with the data model size and the available RAM. Contact OFSAAI support for more details.

### ***Why do the Business Metadata Management screens (Business Processors screen) in User Interface, takes longer time to load?***

The Log file in DynamicServices.xml which resides in \$FIC\_HOME/conf is continuously being updated/refreshed to cache metadata. This can be observed when you are starting reveleusstartup.sh and if any of the log file (Ex: SMSService.log) in DynamicServices.xml is being continuously refreshed for longer time.

By default, the Metadata Log file cache size is set to 1000. If in case the log is being updated beyond this limit, retrospectively the preceding entries are overwritten. For example, the 1001th entry is overwritten by deleting the first entry. This results in the application screen taking a longer time to load.

Increase the cache size limit in DynamicServices.xml located at <FIC\_HOME>/conf, depending on the currently logged count for the specific metadata.

1. Generate the Log report by executing the below query in config schema.  

```
select count(1), t.metadata_name, m.dsn_id
from metadata_master m, metadata_type_master t
where m.metadata_type = t.metadata_type
group by t.metadata_name, m.dsn_id
```
2. The above query returns a list of codes with their respective metadata count. You can refer to "metadata\_type\_master" table to identify the metadata name.
3. View the log report to identify the metadata which is being updated/refreshed beyond the specified cache size limit. Accordingly increase the cache size limit in DynamicServices.xml depending on the currently logged count for the specific metadata.  
  
For example, if the "MEASURE\_CACHE\_SIZE" is set to 1000 and total measure reported in log is 1022, increase the limit to 2000 (approximately).
4. Restart Reveleus/OFSAAI servers (Web and APP) and check the issue.

### ***What should I do if I get OutOfMemoryError while deploying EAR file in WebSphere application server?***

The Java memory needs to be increased in ejbdeploy.sh file which is present under <WebSphere Install directory>/AppServer/deploytool/itp. For example,

```
$JAVA_CMD \  
-Xbootclasspath/a:$ejbd_bootpath \  
Xms256m -Xmx1024m \  

```

### ***What configurations should I ensure if my data model size is greater than 2GB?***

---

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---

In order to upload data model of size greater than 2GB in OFSAAI Unified Metadata Manager- Import Model, you need to configure the required model size in struts.xml file available in the path \$FIC\_WEB\_HOME/webroot/WEB-INF/classes.

**Note:**

The size requirements have to be always specified in bytes.

For example, if you need to configure for model size of 2.5GB, then you can approximately set the max size to 3GB (3221225472 bytes) as indicated below, in order to avoid size constraints during model upload.

```
<constant name="struts.multipart.maxSize" value="3221225472"/>
```

After configuring struts.xml file, generate the application EAR/WAR file and redeploy the application onto your configured web application server. For more information on generating and deploying EAR / WAR file, see Configuring Web Application Servers. For more information on generating and deploying EAR / WAR file, refer Appendix C.

***What should I do if my Hierarchy filter is not reflecting correctly after I make changes to the underlying Hierarchy?***

In some cases, the Hierarchy Filters do not save the edits correctly if the underlying Hierarchy has been changed. This can occur in hierarchy maintenance, where you have moved a member to another hierarchy branch, and that member was explicitly selected in the Filter and is now a child of a node which is already selected in the Filter.

Please refer to [Support Note](#) for the workaround.

***How do you turn off unused information domains (infodoms) from cache?***

Follow the below steps to turn off unused infodoms from cache:

Navigate to \$FIC\_HOME/conf in the APP layer of your OFSAAI installation.

1. In the DynamicServices.xml file, identify the section for <Service code="20">.
2. Modify the value of parameter CACHE\_ON\_STARTUP to 0 (default is 1).
3. Repeat the same in the WEB layer too. Generate the application EAR/WAR file and redeploy the application onto your configured web application server. For more information on generating and deploying EAR / WAR file, see Configuring Web Application Servers.

Restart the OFSAAI Services (APP and WEB). For more information, see Appendix D.

**Note:** This setting will cache the Infodom metadata only for the infodoms that get accessed upon user login. Infodoms which do not get accessed, will not be cached.

Sample code is pasted below:

```
<SERVICE CODE="20"
CLASS="com.iflex.fic.metadata.services.MetadataServiceProvider" NAME="BMD"
SERVERID="DEFAULT" PATH=" " LOGGERNAME="UMMLOGGER" LOGGERLEVEL="10">
<PARAMETERS>
<PARAMETER NAME="CACHE_ON_STARTUP" VALUE="0" />
<PARAMETER NAME="BACKUP_XML" VALUE="1" />
<PARAMETER NAME="MAX_BACKUP_XML" VALUE="2" />
<PARAMETER NAME="PC_NONBI_BI_SWITCH" VALUE="2048" />
```

---

```

<PARAMETER NAME="HIERARCHY_NODE_LIMIT" VALUE="2000" />
<PARAMETER NAME="ALIAS_CACHE_SIZE" VALUE="1000" />
<PARAMETER NAME="DATASET_CACHE_SIZE" VALUE="2000" />
<PARAMETER NAME="MEASURE_CACHE_SIZE" VALUE="2000" />
<PARAMETER NAME="HIERARCHY_CACHE_SIZE" VALUE="2000" />
<PARAMETER NAME="DIMENSION_CACHE_SIZE" VALUE="2000" />
<PARAMETER NAME="HIERARCHYATTRIBUTE_CACHE_SIZE" VALUE="1000" />
<PARAMETER NAME="CUBE_CACHE_SIZE" VALUE="1000" />
<PARAMETER NAME="RDM_CACHE_SIZE" VALUE="1000" />
<PARAMETER NAME="BUSINESSPROCESSOR_CACHE_SIZE" VALUE="2000" />
<PARAMETER NAME="DERIVEDENTITY_CACHE_SIZE" VALUE="1000" />
<PARAMETER NAME="LOG_GET_METADATA" VALUE="false" />
<PARAMETER NAME="METADATA_PARALLEL_CACHING" VALUE="0" />
</PARAMETERS>
</SERVICE>

```

***Can I install an Application Pack on an existing Atomic schema/ Information Domain created manually?***

No, you cannot install an Application Pack on existing Atomic schema/Information Domain created manually. Application Packs can be installed only on Atomic Schemas/Information Domain created using schema creator utility and/ or the Application Pack installer.

***When trying to view the model outputs in Model Outputs screen, I get "Exception ->Local Path/STAGE/Output file name (No such file or directory)".***

Ensure you have created a folder "STAGE" under the path mentioned as "Local Path" in the web server details screen. This folder needs to be created under the local path on every node ,in case of web application server clustering.

***During OFSAA services startup, I get Exception in thread "main" java.lang.UnsatisfiedLinkError: net (Not a directory)?***

Ensure the JRE referred in .profile is not a symbolic link. Correct the path reference to point to a physical JRE installed.

***What is the optimized memory settings required for "New" model upload?***

The following table lists the optimized memory settings required for "New" model upload.

Upload Options	Size of Data Model XML File	X_ARGS_APP ENV Variable in OFSAAI APP Layer
Pick from Server	106 MB	"-Xms1024m - Xmx1024m
	36 MB	"-Xms2048m - Xmx2048m

	815 MB	"-Xms4096m - Xmx4096m
	1243 MB	"-Xms6144m - Xmx6144m
Model Upload Utility	106 MB	"-Xms1024m - Xmx1024m"- Xms2048m - Xmx2048m
	336 MB	"-Xms4096m - Xmx4096m
	815 MB	"-Xms4096m - Xmx4096m
	1243 MB	"-Xms6144m - Xmx6144m
Save New Erwin File In Server	106 MB	"-Xms1024m - Xmx1024m
	336 MB	"-Xms2048m - Xmx2048m
		"-Xms4096m - Xmx4096m
		"-Xms6144m - Xmx6144m

**What is the resolution if I get the error - ORA 01792 maximum number of columns in a table or view is 1000 during T2T execution?**

You should apply the below patch set from Oracle. Applicable only for 12c.

<https://support.oracle.com/epmos/faces/DocumentDisplay?id=1937782.1>

**I did not enable OFS Inline Processing Engine Application license during the installation. However, I have enabled it post installation, using the Manage OFSAA**

**Product License(s) in the Admin UI. Are there any other additional configurations that I need to do?**

Yes. Follow the instructions explained in the *OFS Inline Processing Engine Configuration Guide*.

**I get an error when I try to build an Oracle OLAP cube. What should I do?**

Execute the below grant on the appropriate ATOMIC schema grant olap\_user to &database\_username

**How do you turn off unused Information Domains (Infodoms) from caching?**

Follow these steps to turn off unused infodoms from caching:

1. Navigate to \$FIC\_HOME/conf in the APP layer of your OFSAAI installation.
2. In the DynamicServices.xml file, identify the section for <Service code="20">.
3. Modify the value of parameter CACHE\_ON\_STARTUP to 0 (default is 1).

- 
4. Repeat the same in the WEB layer too. Generate the application EAR/WAR file and redeploy the application onto your configured web application server. For more information on generating and deploying EAR / WAR file, refer Appendix C.
  5. Restart the OFSAI Services (APP and WEB). For more information, refer to the Start OFSAA Infrastructure Services section.

**Note:**

This setting will cache the Infodom metadata only for the infodoms that get accessed upon user login. Infodoms which do not get accessed, will not be cached.

Sample code is pasted below:

```
<SERVICE CODE="20"
CLASS="com.iflex.fic.metadata.services.MetadataServiceProvider" NAME="BMD"
SERVERID="DEFAULT" PATH=" " LOGGERNAME="UMMLOGGER" LOGGERLEVEL="10">
<PARAMETERS>
<PARAMETER NAME="CACHE_ON_STARTUP" VALUE="0" />
<PARAMETER NAME="BACKUP_XML" VALUE="1" />
<PARAMETER NAME="MAX_BACKUP_XML" VALUE="2" />
<PARAMETER NAME="PC_NONBI_BI_SWITCH" VALUE="2048" />
<PARAMETER NAME="HIERARCHY_NODE_LIMIT" VALUE="2000" />
<PARAMETER NAME="ALIAS_CACHE_SIZE" VALUE="1000" />
<PARAMETER NAME="DATASET_CACHE_SIZE" VALUE="2000" />
<PARAMETER NAME="MEASURE_CACHE_SIZE" VALUE="2000" />
<PARAMETER NAME="HIERARCHY_CACHE_SIZE" VALUE="2000" />
<PARAMETER NAME="DIMENSION_CACHE_SIZE" VALUE="2000" />
<PARAMETER NAME="HIERARCHYATTRIBUTE_CACHE_SIZE" VALUE="1000" />
<PARAMETER NAME="CUBE_CACHE_SIZE" VALUE="1000" />
<PARAMETER NAME="RDM_CACHE_SIZE" VALUE="1000" />
<PARAMETER NAME="BUSINESSPROCESSOR_CACHE_SIZE" VALUE="2000" />
<PARAMETER NAME="DERIVEDENTITY_CACHE_SIZE" VALUE="1000" />
<PARAMETER NAME="LOG_GET_METADATA" VALUE="false" />
<PARAMETER NAME="METADATA_PARALLEL_CACHING" VALUE="0" />
</PARAMETERS>
</SERVICE>
```

***"While creating an Excel Mapping, after specifying the excel worksheet, the target table, and mapping each column in the worksheet to a target table, I click SAVE and nothing happens. But when I click CANCEL, a message pops up informing me that all changes will be discarded", what is to be done.***

---

Check if the excel mapping creation is done using I.E 8 with JRE 1.4 plug in enabled on machine. If so, upgrade the JRE plug in to 1.7+.

***Can Multiple OFSAA Infrastructure instances share the same config schema?***

No, only one OFSAA environment can be installed using one config schema.

***Can Atomic schema be shared?***

Yes, it can be shared between two OFSAA instances.

***While setting a firewall, which ports should be opened for communication between the Web Server (Apache HTTP Server/ Oracle HTTP Server/ IBM HTTP Server) and the Web Application Server (WebSphere/ WebLogic/ Tomcat) for OFSAAI to operate properly?***

The OFSAA Servlet port which is same as Web server port should be open. Also the web application port should be open.

***Can I modify the NLS\_LENGTH\_SEMANTICS to BYTE from CHAR for the Database where older versions of OFSAA is Installed?***

Yes, NLS\_LENGTH\_SEMANTICS can be modified to BYTE from CHAR if you are not intending to use multi language support.

***Can I install already installed application in a different infodoms?***

No, it is not possible to install the same application in two different infodoms.

***I want to configure OFSAA for High Availability that is weblogic cluster on which OFSAA.ear is deployed and cluster OFSAAI processes (such as Reveleus etc) are running. Is this a supported configuration?***

High Availability is available for WebLogic cluster and DB level as active-active, but is not available on the application side. OFSAA can have active-passive high availability. For more details, refer Configuring OFSAA in Clustered Environment Guide.

***During OFSAA installation should I provide web application server's IP /Hostname and port or web server's IP/Hostname and port, if the Apache HTTP Server/ Oracle HTTP Server/ IBM HTTP Server are configured?***

In case the web server is configured, you should enter the Web Server IP Address/Hostname and Port details during OFSAA installation. Here the Servlet port should be same as the Web Server port.

If Web Server is not configured, the Web Application Server's IP Address/ Hostname and Port is required during the installation process. Here the Servlet port should be same as the Web application Server port.

***Is "ReveleusAdminConsoleAgent" applicable for OFSAAI 8.0.0.0 and higher versions?***

No, ReveleusAdminConsoleAgent is not applicable starting OFSAAI 7.3.3.0.0. There is a change in the way agentservers are managed through AGENTSTARTUP.SH & AGENTSHUTDOWN.SH.

---

**What should I do when the message server process does not open and I get the following error message, "CI18NProvider::CI18NProvider, Error, unable to connect to the config database"?**

This error is displayed due to the following reasons:

- The Config Schema password is already expired.
- If the config schema password is going to expire soon and the message like "ORA-28002: the password will expire within 6 days" displays while connecting to config schema through sqlplus.
- The Config schema password is Modified.

To resolve the error, re-set the config schema password to the old password. Else, if the config schema password is modified to something else then follow the below steps:

1. Delete the \$FIC\_HOME/conf/Reveleus.SEC file.
2. Shutdown the OFSAAI App service: cd \$FIC\_APP\_HOME/common/FICServer/bin ./stopofsaai.sh
3. Shutdown the OFSAAI App service: cd \$FIC\_APP\_HOME/common/FICServer/bin ./stopofsaai.sh
4. Start the Infrastructure Server in foreground directly on the server or through XWindows software using the command: ./startofsaai.sh
5. Enter System Password.
6. Enter the new Config schema password. The service starts and initializes if it is able to successfully connect to the DB and generates the Reveleus.SEC file.
7. Post successful startup of the service, if required, the Infrastructure server may be shut down and restarted in the background using nohup mode.

**What is the mechanism of Log File sizing and backup?**

OFSAAI Log files created under \$FIC\_APP\_HOME/common/FICServer/logs &

<OFSAAI\_DEPLOYED\_AREA>/<CONTEXT.war>/logs is configurable in RevLog4jConfig.xml.

The default size of the log files (MaxFileSize) is set to max 5000kb & number of max backup log files (MaxBackupIndex) retained is set to 5, both of which are configurable. Increasing these parameters to a higher value should depend on the server HW configurations and may reduce the performance.

To configure the Logs file size on OFSAA Application server, follow these steps:

1. Navigate to \$FIC\_HOME/conf where OFSAA is installed.
2. Edit the following parameters in the file RevLog4jConfig.xml
  - <param name="file" : Enter the path where the Logs are to be generated.
  - <param name="MaxFileSize" : Provide the required file size.
  - <param name="MaxBackupIndex" : Provide the required number of backup files to be created.

Example:

```
<appendername="REVSERAPPENDER" class="org.apache.log4j.RollingFileAppender">
```

```
<param name="file" value="$FIC_HOME/ficapp/common/FICServer/logs/RevAppserver.log"/>
```

---

```

<param name="Append" value="true" />

<param name="MaxFileSize" value="5000kb" />

<param name="MaxBackupIndex" value="5" />

<layout class="org.apache.log4j.PatternLayout">

<param name="ConversionPattern" value="[REVELEUSLOG] %m%n"/>

</layout>

</appender>

```

To configure the Deployed area logs file, follow these steps:

1. Navigate to <EAR/WAR Deploy area>/conf folder.
2. Repeat step 2 from the above section.

### **Can we modify the Log file path?**

Yes, Log file path is configurable, it can be configured in RevLog4jConfig.xml.default log file path (file) is set by the installer . This can be configured to another path.

### **Can I point the environment with HTTP enabled to HTTPS after installation and vice versa?**

Follow these steps:

1. Create SSL related certificates and import to respective servers.
2. Enable SSL on a desired Port ( example 9443 ) on your existing and already deployed web application servers.
3. Replace the protocol as https and new ssl port (FIC\_SERVLET\_PORT) configured and in all the URLs specified on below files:

- \$FIC\_HOME/ficapp/common/FICServer/conf/FICWeb.cfg and \$FIC\_HOME/ficweb/webroot/conf/FICWeb.cfg
- \$FIC\_HOME/ficapp/icc/conf/WSMREService.properties
- \$FIC\_HOME/ficweb/webroot/conf/ModelExecution.properties
- \$FIC\_HOME/ficdb/conf/MDBPublishExecution.properties
- \$FIC\_HOME/ficdb/conf/ObjAppMap.properties
- \$FIC\_HOME/utility/Migration/conf/WSMigration.properties
- \$FIC\_HOME/utility/WSExecution/conf/WSExecution.properties
- \$FIC\_HOME/EXEWebService/WebSphere/ROOT/WEB-INF/wsdl/EXEWebServiceImpl.wsdl



- \$FIC\_HOME/EXEWebService/Tomcat/ROOT/WEB-INF/wsdl/EXEWebServiceImpl.wsdl
- \$FIC\_HOME/EXEWebService/weblogic/ROOT/WEB-INF/wsdl/EXEWebServiceImpl.wsdl

4. Replace XML attribute/Node values as specified on below files:

- \$FIC\_HOME/ficweb/webroot/WEB-INF/web.xml FIC\_WEBSERVER\_PORT=9443
- FIC\_WEBPROTOCOL=https  
     \$FIC\_HOME/conf/LookUpServices.xml and  
     \$FIC\_HOME/ficweb/webroot/conf/LookUpServices.xml  
     PORT="9443"            PROTOCOL="https:"

5. Login to config schema and execute below SQL command to replace protocol and SSL port.

```
SQL> update configuration cn set cn.paramvalue='9443' where
cn.paramname='SERVLET_ENGINE_PORT' ;

SQL> update configuration cn set
cn.paramvalue=replace(cn.paramvalue,'http:','https:') where
cn.paramname='FormsManagerCacheReload' ;

SQL> update web_server_info ws set
ws.servletport='9443',ws.servletprotocol='https' ;
```

6. Create EAR/WAR file and Re-Deploy.

***What should I do if the sliced data model upload takes a long time to complete?***

If the metadata cache size is set to a lower value than the actual count of each metadata type ( hierarchy, dataset, dimension etc), then it gets into performance degrade issues. We have to increase the cache size for each metadata type according to the count in the environment.

Following are the parameters in DynamicServices.xml to be configured depends on the metadata count in your environment.

```
<PARAMETER NAME="HIERARCHY_NODE_LIMIT" VALUE="2000"/>
<PARAMETER NAME="ALIAS_CACHE_SIZE" VALUE="1000"/>
<PARAMETER NAME="DATASET_CACHE_SIZE" VALUE="2000"/>
<PARAMETER NAME="MEASURE_CACHE_SIZE" VALUE="3000"/>
<PARAMETER NAME="HIERARCHY_CACHE_SIZE" VALUE="2000"/>
```

---

<PARAMETER NAME="DIMENSION\_CACHE\_SIZE" VALUE="2000"/>

<PARAMETER NAME="CUBE\_CACHE\_SIZE" VALUE="1000"/>

<PARAMETER NAME="BUSINESSPROCESSOR\_CACHE\_SIZE" VALUE="2000"/>

<PARAMETER NAME="DERIVEDENTITY\_CACHE\_SIZE" VALUE="1000"/>

Metadata count can be derived based on the following queries:

select count(1) from metadata\_master where metadata\_version=0 --- for all metadata

select count(1) from metadata\_master where metadata\_version=0 and metadata\_type=1 --- for measure

select count(1) from metadata\_master where metadata\_version=0 and metadata\_type=2 --- for Dimension

select count(1) from metadata\_master where metadata\_version=0 and metadata\_type=3 --- for HCY

select count(1) from metadata\_master where metadata\_version=0 and metadata\_type=4 --- for DATASET

select count(1) from metadata\_master where metadata\_version=0 and metadata\_type=59 --- for BP's

select count(1) from metadata\_master where metadata\_version=0 and metadata\_type=54 --- for Alias

select count(1) from metadata\_master where metadata\_version=0 and metadata\_type=5 --- for CUBES

select count(1) from metadata\_master where metadata\_version=0 and metadata\_type=856 --- for Derived Entity

***For LDAP authentication , which server connects with the LDAP server, the Application server (where ofsaai is installed), or Web Application server (where EAR is deployed)?***

For LDAP authentication, the Application server (ficapp) connects with the LDAP server.

***The LDAP server in the setup listens on secure protocol ldaps ( port 636). I have the root certificate of the LDAP server for SSL, and would like to know where to offload this certificate?***

You need to import the certificate into the JDK/JVM used by Reveleus server in ficapp layer.

***How to relocate FTPSHARE folder?***

You can run the PortC.jar utility. For more details, refer Changing IP/ Hostname, Ports, Deployed Paths of the OFSAA Instance section in the OFSAAI Admin Guide available on [OTN](#).

## 24.2 Application Pack 8.0.0.0.0 FAQs

***What is an Application pack?***

An Application Pack is a suite of products. For more information, refer section [About Oracle Financial Services Analytical Applications \(OFSAA\) Applications Pack](#).

***Can I get a standalone installer for OFSAAI 8.0?***

No. AAI is part of every application pack and installs automatically.

***How does OFSAA 8.0 Application pack relate to OFSAA 7.x series?***

---

8.0 is a new major release consolidating all products from OFSAA product suite.

***Can existing OFSAA 7.x customers upgrade to OFSAA 8.0 Application Pack?***

There is no upgrade path available. However, we will have migration kit / path for every product to 8.0 application pack. Further details will be available with Oracle Support.

***Does OFSAA 8.0 Application pack UPGRADE's automatically existing environments?***

No. Refer Point 5. OFSAA 8.0 application pack has to be installed in a new environment and subsequently migration path / migration kit needs to be run to migrate from 7.x to 8.0. Please note we will have migration path only from the previously released version of OFSAA products.

***Where can I download OFSAA 8.0 Application Pack?***

You can download the OFSAA 8.0 Application Pack from [Oracle Software Delivery Cloud \(OSDC\)](#).

***What are the minimum system and software requirements for OFSAA 8.0 Application Pack?***

Refer installation guide section [Hardware and Software Requirements](#).

***Is my environment compatible with OFSAA 8.0 Application Pack?***

Environment Check utility performs the task. It is part of install and can also be run separately.

***Has OFSAA 8.0 Application Pack is supports all Operating systems?***

LINUX, AIX, SOLARIS 10, 11. Refer to [Technology Matrix](#) for the technology matrix that OFSAA suite products are/ will be qualified on.

***How can I install OFSAA 8.0 Application Pack?***

Refer to I&C guide published in [OTN](#) for the application pack installers.

***Does this installation require any Third party Software's?***

Oracle Financial Services Advanced Analytical Infrastructure Installation And Configuration Guide published in [OTN](#) lists the third party software that needs to be installed.

***What languages are supported during OFSAA 8.0 Application Pack installation?***

US English is the language supported.

***What mode of installations OFSAA Application Pack supports? [i.e., Silent , GUI]***

OFSAA Application Packs supports both, GUI and Silent Mode.

***Does this Application Pack validate all Pre-requisites required for this installation i.e., Memory, Disk Space etc.?***

Yes. The pre-requisite checks are done by the respective application pack installer.

***What happens if it aborts during installation of any application with in Application pack?***

---

Customer needs to restore the system and retrigger the installation

***Does this Application pack 'Rolls Back' if any of application installation fails due to errors?***

Rollback of installation is not supported.

***Does the Application pack installs all applications bundled?***

All application pack system files are installed but there is an option to enable the licensed products.

***How can I re-install any of the Application Pack?***

You can retrigger in case of failure.

***Does Application pack allow enabling / disabling any of the applications installed?*** Yes.

You cannot disable once the product is enabled in an environment.

***I have installed one application in a Application pack and can I install any of new applications within the Application pack later point of time?***

No, installation is not required. Enabling the application is an option to use it later.

***How many OFSAA Infrastructures can be installed in a single server?***

There is no issue in installing separate OFSAAI installations, each with their own PFT/FTP installations and separate associated database instances and separate Web Server installations on the same server as long as adequate memory is allocated for each instance and as long as each OFSAAI installation is installed using a separate UNIX user and profile. Care should be taken if running multiple OFSAAI installations on a single server. Adequate memory will be required for each installation as several OFSAAI processes (model upload, DEFQ services, etc) take significant amounts of memory. So it depends on your server memory.

***Is it possible to Install OFSAA 8.0 Application pack on any one of the existing 'Infodom' where another OFSAA 8.0 application is installed?***

Yes. However, the Behavioral Detection Application Pack and Compliance Regulatory Reporting Application pack are the exceptions. They need to be installed in a different INFODOM.

***Is there any option in Application pack for the user to select Infodom during installations?***

Yes. You can select or change the required infodom.

***Can I install all Application Packs in a 'Single Infodom'?***

Yes. But Behavioral Detection Application Pack and Compliance Regulatory Reporting Application Pack are the exceptions. They need to be installed in a different INFODOM.

***Is it possible to install applications on different Infodom within the Application pack? (That is if you want to install LRM & MR in two infodoms)***

---

Applications within application pack have to be installed in the same information domain in the same environment.

***How many Infodoms can be created over a single OFSAA Infrastructure of 8.0.1.0.0?***

You can install only one infodom during installation. But after installation, you can create multiple infodoms.

***Is the 'Data Model' bundled in Application pack Specific or Specific to individual application?***

A merged data model for all applications within the application pack is bundled and uploaded.

***Is it possible to install OFS Enterprise Modeling later?***

OFS Enterprise Modeling is a separate product and can be enabled as an option later from any application pack that bundles Enterprise Modeling.

***Does OFS Enterprise Modeling is required for all applications?***

This product is enabled depending on the applications that use the features of OFS Enterprise Modeling.

***Will Application pack creates sandbox automatically for the required applications?***

Yes, Sandbox creation is part of application install process.

***Are upgrade Kits available for individual applications or the complete Application Pack?***

Maintenance Level (ML) Release / Minor Release upgrades are available across all applications.

***Do we have upgrade Kits for individual applications or it's a Application Pack Upgrade?***

ML/ IR releases / upgrades will be across Packs.

***Can I upgrade AAI only?***

Yes, you can upgrade AAI alone.

***Can I upgrade one application within the Application Pack? i.e., LRM will be upgraded in Treasury Application pack, but MR won't be upgraded.***

No. Not possible Upgrade is applied across packs.

***Is it possible to uninstall any Application from the Application pack?***

No, it is not possible to uninstall any Application from the Application Pack.

***Can I uninstall entire Application Pack?***

No, you cannot uninstall the Application Pack.

***Is it possible to uninstall only application and retain AAI in the installed environment?***

---

No, you cannot uninstall only the application and retain AAI in the installed environment.

***Does Application Pack contain all Language Packs supported?***

Language Packs are installed on top of 8.0 application pack. Releases are planned post the 8.0 availability.

***Can I install an Application Pack over another Application Pack (that is same infodomain or different infodomain)***

Yes, you can install an Application Pack over another Application Pack in the same information domain or different information domain. But Behavioural Detection Application Pack and Compliance Regulatory Reporting Application Pack, Asset Liability Management Application Pack and Profitability Application Pack are the exceptions. They need to be installed in a different INFODOM.

***Can I use an existing manually created schema as information domain for application pack installation?***

No. Schemas required by OFSAA applications have to be created using **Schema Creator Utility**.

***Does OFSAA 8.0 support on WebLogic 10.3.6 with Oracle 12c?***

Yes, OFSAA 8.0 will support on WebLogic 10.3.6 with Oracle 12c. WebLogic 10.3.6 supports oracle 12c with some additional configurations. Refer the link

[http://docs.oracle.com/cd/E28280\\_01/web.1111/e13737/ds\\_12cdriver.htm#JDBCA655](http://docs.oracle.com/cd/E28280_01/web.1111/e13737/ds_12cdriver.htm#JDBCA655) for additional configurations

***“HostName in input xml is not matching with the local hostname”?***

One possible reason could be the machine is configured for zonal partitioning. Ensure all the known IP Addresses of the machine are present in the /etc/hosts file.

***What are the Java versions supported in OFS AAI Application Pack version 8.0.0.0?***

OFS AAI Application Pack supports Java 1.7.x and 1.8.x.

***Is this release of the OFS AAI Application Pack version 8.0.0.0 supported on Java 8?***

Yes. To install this release of the OFS AAI Application Pack version 8.0.0.0 on Java 8. For more information, refer to specific notes mentioned in the sections [Installer and Installation Prerequisites](#), [Configurations supported for Java 8](#), [Configuring the Schema Creator Utility](#), [GUI Mode Installation](#), [SILENT Mode Installation](#).

***What should be done if you encounter the following "FATAL" exception in the installation log because of insufficient DB process value?***

***[FATAL] - =====Exception=====***

***java.sql.SQLRecoverableException: IO Error: Got minus one from a read call***

***at oracle.jdbc.driver.T4CConnection.logon(T4CConnection.java:419)***

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*at oracle.jdbc.driver.PhysicalConnection.<init>(PhysicalConnection.java:536)*

*at oracle.jdbc.driver.T4CConnection.<init>(T4CConnection.java:228)*

*at oracle.jdbc.driver.T4CDriverExtension.getConnection(T4CDriverExtension.java:32)*

*at oracle.jdbc.driver.OracleDriver.connect(OracleDriver.java:521)*

Contact the DBA team to increase the DB process/sessions value accordingly, which depends on the number of database process running at that particular point of time.

## 24.3 Forms Framework FAQs

***What should I do when I have large volume of data to be exported?***

It is recommended to use BIP reports or OBIEE reports if you have to export large volume of data.

***How do I export the columns added to the grid by Field Chooser option?***

Perform Grid Export operation to export the columns added to the grid by Field Chooser option.

## 24.4 Error Dictionary

This contents of this section has been created with the interest to help you resolve the installation issues if any. There is a compilation of all the possible errors that might arise during the installation process with the possible cause and the resolution to quickly fix the issue and proceed further with the installation.

This section includes the following topics:

- [Accessing Error Dictionary](#)
- [Error Code Dictionary](#)

### 24.4.1 Accessing Error Dictionary

Instead of scrolling through the document to find the error code, you can use the pdf search functionality. In the "Find" dialog available in any of the Adobe Acrobat version that you are using to view the pdf document, follow the below instructions to quickly find the error resolution.

1. With the Installation pdf open, press **Ctrl+F** or select **Edit > Find**.
2. The *Find* dialog is displayed as indicated.
3. Enter the error code that is displayed on screen during Infrastructure installation.
4. Press **Enter**. The search results are displayed and highlighted as indicated below.

#### Error code - OFSAAI-1003

<b>Cause</b>	JAVA_HOME/bin not found in PATH variable.
<b>Resolution</b>	Import <JAVA_HOME>/bin into PATH variable. Example: PATH = %JAVA_HOME%/bin;%PATH% export PATH.

---

View the details of the issues, its cause, and resolution specific to the error code. Repeat the step to find an answer to any other errors that you notice during installation. If you are not able to resolve the issue even after following the steps provided in resolution, you can contact support.oracle.com along with log files and appropriate screen shots.

## 24.4.2 Error Code Dictionary

### Error code - OFSAAI-1001

<b>Cause</b>	Unix shell is not "korn" shell.
<b>Resolution</b>	Change the shell type to "korn". Use chsh unix command to change SHELL type. Shell type can also be changed by specifying shell path for the Unix user in /etc/passwd file. Note: chsh command is not available in Solaris OS.

### Error code - OFSAAI-1002

<b>Cause</b>	No proper arguments are available.
<b>Resolution</b>	Provide proper arguments. Invoke Setup.sh using either SILENT or GUI mode. Example: ./Setup.sh SILENT or ./Setup.sh GUI

### Error code - OFSAAI-1004

<b>Cause</b>	File .profile is not present in \$HOME.
<b>Resolution</b>	Create .profile in \$HOME, i.e. in the home directory of user.

### Error code - OFSAAI-1005

<b>Cause</b>	File OFSAAInfrastructure.bin is not present in current folder.
<b>Resolution</b>	Copy OFSAAInfrastructure.bin into installation kit directory.

### Error code - OFSAAI-1006

<b>Cause</b>	File CustReg.DAT is not present in current folder.
<b>Resolution</b>	Copy CustReg.DAT into installation kit directory

### Error code - OFSAAI-1007

<b>Cause</b>	File OFSAAI_InstallConfig.xml is not present in current folder.
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<b>Resolution</b>	Copy OFSAAI_InstallConfig.xml into installation kit directory.
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#### 5 Error code - OFSAAI-1008

<b>Cause</b>	File validateXMLInputs.jar is not present in current folder.
<b>Resolution</b>	Copy validateXMLInputs.jar into installation kit directory.

#### Error code - OFSAAI-1009

<b>Cause</b>	File log4j.xml is not present in current folder.
<b>Resolution</b>	Copy log4j.xml into installation kit directory.

#### Error code - OFSAAI-1010

<b>Cause</b>	Unknown error occurred.
<b>Resolution</b>	Make sure to provide proper argument (SILENT or GUI) to the Setup.sh file.

#### Error code - OFSAAI-1011

<b>Cause</b>	XML validation failed.
<b>Resolution</b>	Check InfrastructurePreValidations.Log for more details.

#### Error code - OFSAAI-1012

<b>Cause</b>	Property file with locale name does not exist.
<b>Resolution</b>	Copy MyResources_en_US.properties to the setup kit directory and keep en_US in LOCALE tag of OFSAAI_InstallConfig.xml.

#### Error code - OFSAAI-1013

<b>Cause</b>	File OFSAAI_InstallConfig.xml/OFSAAI_PostInstallConfig.xml not found.
<b>Resolution</b>	Copy OFSAAI_InstallConfig.xml/OFSAAI_PostInstallConfig.xml to the setup kit directory.

#### Error code - OFSAAI-1014

<b>Cause</b>	XML node value is blank.
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<b>Resolution</b>	Make sure all node values except SMTPSERVER, PROXYHOST, PROXYPORT, PROXYUSERNAME, PROXYPASSWORD, NONPROXYHOST, or RAC_URL are not blank.
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**Error code - OFSAAI-1015**

<b>Cause</b>	XML is not well formed.
<b>Resolution</b>	Execute the command dos2unix OFSAAI_InstallConfig.xml to convert plain text file from DOS/MAC format to UNIX format.  OR Make sure that OFSAAI_InstallConfig.xml is valid. Try to open the file through Internet Explorer for a quick way to check validity. If it is not getting opened, create new OFSAAI_InstallConfig.xml using the XML_Utility.jar.

**Error code - OFSAAI-1016**

<b>Cause</b>	User installation directory contain blank spaces.
<b>Resolution</b>	Provide an installation path that does not contain spaces. Check the tag USER_INSTALL_DIR in OFSAAI_InstallConfig.xml file. This path should not contain any spaces.

**Error code - OFSAAI-1017**

<b>Cause</b>	User installation directory is invalid.
<b>Resolution</b>	Provide a valid installation path. Check if you are able to create the directory mentioned in USER_INSTALL_DIR tag value of OFSAAI_InstallConfig.xml file.



OFSAA Financial Services CRM Application Pack

8.0.0.0.0 Installation Guide

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