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1. **Preface**

1.1 **Intended Audience**

This document is intended for the following audience:

- Customers
- Partners

1.2 **Documentation Accessibility**


1.3 **Access to Oracle Support**


1.4 **Structure**

This manual is organized into the following categories:

- *Preface* gives information on the intended audience. It also describes the overall structure of the User Manual.
- *Introduction* provides brief information on the overall functionality covered in the User Manual.

The subsequent chapters provide information on transactions covered in the User Manual.

Each transaction is explained in the following manner:

- Introduction to the transaction
- Screenshots of the transaction
- The images of screens used in this user manual are for illustrative purpose only, to provide improved understanding of the functionality; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.
- Procedure containing steps to complete the transaction- The mandatory and conditional fields of the transaction are explained in the procedure.

    If a transaction contains multiple procedures, each procedure is explained. If some functionality is present in many transactions, this functionality is explained separately.

1.5 **Related Information Sources**

For more information on Oracle Banking Digital Experience Release 18.1.0.0.0, refer to the following documents:

- Oracle Banking Digital Experience Licensing Guide
- Oracle Banking Digital Experience Installation Manuals
## 2. Transaction Host Integration Matrix

### Legends

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<td>Pre integrated Host interface available.</td>
</tr>
<tr>
<td>✗</td>
<td>Pre integrated Host interface not available.</td>
</tr>
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</table>

<table>
<thead>
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<th>Transaction / Function Name</th>
<th>Third Party System</th>
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<th>UBS 12.3.0.0.0</th>
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<td>Push notifications on the device</td>
<td>NH</td>
<td>NH</td>
<td>NH</td>
<td>NH</td>
</tr>
</tbody>
</table>
3. **Push Notifications**

Push notification is a way of propagating message to the user device(s) registered with the bank. Through push notifications, user can be notified of any event/transactions that has occurred in the user account.

User will need to enable push notification setting on the device for Zigbank application for the bank to send push notifications. If the user does not wish to receive notifications through push messages then he can disable notifications through device settings.

User also has an option to subscribe for alerts with an additional option of ‘push notification’ as the delivery mode for specific transactions in the application. If the user does not wish to receive notifications through push notifications for specific event(s), then user can disable push notification against that event.

If the user has opted for push notifications, then the system will push a message on the user’s device and it will appear on the device as a banner/ pop-up message.

**Pre-Requisites**

- User has installed Zigbank mobile application on the device and opted for push notifications
- For the set of subscribed alerts for which user does not wish to receive the notification through push message, user will need to disable push notification against those events so that bank does not push notifications to user’s device on occurrence of those events
- Alert template has been maintained for delivery mode ‘Push Notification’
4. **Push notifications on the device**

On the mobile device, a notification as a banner or pop-up message appears which are sent by application on occurrence of the event in the system.

1. Launch **Zigbank** mobile application.
2. On launching the application for the first time, system asks for permission from the user whether to enable push notifications for **Zigbank**.
3. Click **Allow** if the user wishes the Bank to push notification on mobile device.
   OR
   Click **Don't Allow** if the user does not want Bank to push notification on mobile device.

**Popup message- Push Notification Permission Alert**
Push Notification Alert

Bill Payment Alert
Bill Payment of amount GBP 42.00 towards KCF: 179014115845 has been initiated on Thu, 02 Dec 2017. Funds debited to account XXXXXXXXXXXX8 for bill number 796733894.