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1. **Preface**

1.1 **Intended Audience**

This document is intended for the following audience:

- Customers
- Partners

1.2 **Documentation Accessibility**


1.3 **Access to Oracle Support**


1.4 **Structure**

This manual is organized into the following categories:

*Preface* gives information on the intended audience. It also describes the overall structure of the User Manual.

*Introduction* provides brief information on the overall functionality covered in the User Manual.

The subsequent chapters provide information on transactions covered in the User Manual.

Each transaction is explained in the following manner:

- Introduction to the transaction
- Screenshots of the transaction
- The images of screens used in this user manual are for illustrative purpose only, to provide improved understanding of the functionality; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.
- Procedure containing steps to complete the transaction- The mandatory and conditional fields of the transaction are explained in the procedure.

If a transaction contains multiple procedures, each procedure is explained. If some functionality is present in many transactions, this functionality is explained separately.

1.5 **Related Information Sources**

For more information on Oracle Banking Digital Experience Release 18.1.0.0.0, refer to the following documents:

- Oracle Banking Digital Experience Licensing Guide
- Oracle Banking Digital Experience Installation Manuals
2. **Transaction Host Integration Matrix**

### Legends

<table>
<thead>
<tr>
<th>NH</th>
<th>No Host Interface Required.</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓</td>
<td>Pre integrated Host interface available.</td>
</tr>
<tr>
<td>×</td>
<td>Pre integrated Host interface not available.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Sr No</th>
<th>Transaction / Function Name</th>
<th>FCR 11.7.0.0.0</th>
<th>UBS 12.3.0.0.0</th>
<th>UBS 12.4.0.0.0</th>
<th>UBS 14.0.0.0.0 (OBPM)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Enable Quick Snapshot</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
</tr>
<tr>
<td>2</td>
<td>Quick Snapshot - Balance Inquiry</td>
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<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>3</td>
<td>Quick Snapshot - Recent Transactions</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>4</td>
<td>Disable Quick Snapshot</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
</tr>
</tbody>
</table>
3. **Quick Snapshot**

Quick Snapshot feature is available on the login page of ZigBank application. Using this option user can view the account summary from mobile application and get the important account information in a single view without going on the dashboard.

Quick Snapshot displays the account balance of Current and Savings account and last 5 transactions on those accounts.

**Pre-Requisites**

- The User must download Zig Bank Application and have a valid account with bank with online banking enabled.
- User must have setup the alternate login (PIN/Patter/Fingerprint) to access this feature.

3.1 **Quick Snapshot (if alternate login is set)**

To view accounts summary:

1. Launch the **Zigbank** application Page. The **Zigbank** login page appears.

**Zigbank Home Page**

2. In the **Username** field, enter the user ID.

3. In the **Password** field, enter the password.
4. Click **Quick Snapshot** to view the account details. Enable Quick Snapshot screen appears.

5. Application prompt user to enable Quick Snapshot option to view the account balance and recent transactions if the user is viewing the snapshot for the first time.

**Enable Quick Snapshot**

![Enable Quick Snapshot](image)

6. Click **Enable Quick Snapshot** for enabling quick snapshot. Screen to login using alternate login method appears.

**Note:** This is one time activity for enabling the quick snapshot. From next time user will directly be asked to login after clicking on **Quick Snapshot** button.
Alternate Login Method

7. Login using alternate login method defined
8. On successful authentication, the account snapshot appears.

Account Snapshot

9. Click , to view the balance details (Current and Available Balance) and also the last 5 transactions of accounts.
OR
Click Disable Quick Snapshot to disable the quick snapshot feature.

Note: Click to close the account details.

Once the user disables Quick Snapshot, he/she will have to enable it again to view the Quick snapshot.

Account Balance and Recent Transaction Details

Field Description

<table>
<thead>
<tr>
<th>Field Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Account Nickname</td>
<td>The nickname given to the account by the account holder.</td>
</tr>
<tr>
<td>Account Number</td>
<td>Account number in masked format.</td>
</tr>
<tr>
<td>Net Balance</td>
<td>The amount that can be withdrawn from the account.</td>
</tr>
<tr>
<td>Balance Details</td>
<td></td>
</tr>
<tr>
<td>Current Balance</td>
<td>The current balance in the account.</td>
</tr>
<tr>
<td>Available Balance</td>
<td>The current available balance in the account.</td>
</tr>
<tr>
<td>Recent Transactions</td>
<td></td>
</tr>
</tbody>
</table>
### Field Name | Description
--- | ---
**Date** | Date on which the transaction was performed.
**Description** | Short description of the transaction.
**Amount** | Transaction amount.

#### 3.2 Quick Snapshot (if alternate login is not set)
1. Launch the Zigbank application Page. The Zigbank login page appears.

**Zigbank login Page**

2. Click **Quick Snapshot**. Enable Quick Snapshot screen appears.
3. Application prompt user to enable Quick Snapshot option to view the account balance and recent transactions if the user is viewing the snapshot for the first time.
Enable Quick Snapshot

4. Click Enable Quick Snapshot.

5. Application prompt user to set alternate login method to use quick snapshot feature.

Message to set Alternate Login Method

6. Click OK. The Zigbank login screen appears.
Zigbank login screen

7. In the **Username** field, enter the user ID.
8. In the **Password** field, enter the password.
9. Click **Quick Snapshot**.
10. Select desired alternate login method. Click here for more information on Setting Alternate Login Method. OR Click Cancel to cancel the transaction.

11. On successful authentication, the account balance and recent transactions will get displayed.
12. Click ✖️, to view the balance details (Current Balance, Available Balance) and also the last 5 transactions of accounts.
OR
Click Disable Quick Snapshot to disable the quick snapshot feature.

Note: Click 🛡️ to close the account details.
## Account Balance and Recent Transaction Details

![Account Balance and Recent Transaction Details](image)

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<tr>
<td>Amount</td>
<td>Transaction amount.</td>
</tr>
</tbody>
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FAQs

1. **What is the benefit of using Quick Snapshot feature?**
   Quick Snapshot is a quick & convenient way to access your accounts summary, without any need to login to application.

2. **Who can use Quick Snapshot feature?**
   Any Zigbank Mobile Banking Customers who has enabled alternate login (PIN/Pattern/Fingerprint) can use this feature.

3. **Is this feature available for all type of accounts (Current, Savings, Loan, Deposits and Credit Cards)?**
   No, this feature is only available for Current and Savings accounts.

4. **How can the user disable Quick Snapshot?**
   User can anytime disable this feature by clicking on Disable Quick Snapshot button on the Quick Snapshot screen.