

Oracle® Hospitality Symphony Venue Management Release Notes



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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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Contents

Preface

1 Features and Updates

Support for Privacy and Personal Data Management	1-1
Support for Decimals and Commas Added when Inputting Menu Counts	1-3
Support of Microsoft .NET Framework 4.6.2 Added	1-3
SimVen is Supported in a Symphony Multi-Factor Authentication Environment	1-3
Sysfile Location Validation	1-1

2 System Requirements, Supported Systems, and Compatibility

Supported POS Applications	2-1
Supported Enterprise Server Technology	2-1
Supported POS Client Devices	2-2

3 Resolved Issues

Preface

Oracle Hospitality Symphony Venue Management (SimVen) is a perpetual inventory management solution focused on the needs of stadium, arena, theme park, concert hall, and convention center managers. SimVen provides comprehensive reports that identify ways to reduce labor costs, theft, and spoilage, improve operational efficiencies, and enable the efficient management of nonprofit groups and commissions

Purpose

These Release Notes provide a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review Symphony Venue Management's product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

Audience

This document is intended for all users of Oracle Hospitality SimVen.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screenshots of each step you take

Documentation

Product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/food-beverage/>

Revision History

Date	Description of Change
May 2018	Initial publication
June 2019	Added Sysfile Location Validation to Features and Updates

1

Features and Updates

This section describes the new features and enhancements included in this release.

Support for Privacy and Personal Data Management

Privacy and personal data management controls are available to help you respond to inquiries in regard to personal data storage and the ongoing data maintenance for your system.



NOTE:

Upon performing an upgrade to SimVen version 3.11.0 and based on the latest personal data storage rules:

- You must manually enable the **Acknowledgement** checkbox for each existing vendor, company, contract partner, group, and hawker to keep them active in the system.
- Personal data purging is enabled by default for all profile records for 999 days. The Automatically Purge Data setting allows for entries of 1 day up to 5475 days.
- Automatic personal data purging is not performed on any profile record that has open transactions, purchase orders, or are assigned to a current or upcoming event.

These changes mean that:

1. You must first obtain consent from each vendor, company, contract partner, group, and hawker prior to storing their personal data in the system. All personal data entry, viewing, exporting, and anonymization tasks are logged in either the Actions or Operations logs.
2. You can respond to formal requests by anyone to view their stored personal data. Upon request, you can export each personal data record (using .csv formatting) and forward it to them.
3. You can respond to formal requests by anyone to remove their personal data from your system (via anonymization). When you anonymize someone, it subsequently deletes their personal data from the system. Anonymization is not performed on any profile record that has open transactions, purchase orders, or are assigned to a current or upcoming event.
4. You must have privileges to access and edit personal information. Stored vendor, company, contract partner, group, and hawker profiles are comprised of a minimum

amount of personal information. The minimal amount of stored personal data is comprised of the following information:

- User ID
- Last Name
- First Name
- Password
- Default Language
- Address (optional)
- Social Security Number (only on Hawkers records)

5. Vendor, company, contract partner, group, and hawker profiles personal data retention is maintained in two ways:

a. Automatic personal data control

This is accomplished by setting the number of days to maintain stored data in the SimVen Management Concessions application. Click **System/Utilities**, click **Sysfile Maintenance**, and then click the **Actions** tab. Configure the Privacy Data Settings section.

Figure 1-1 – Privacy Data Settings

The screenshot shows the 'Main System Maintenance' window. At the top, there is a 'Company Information' section with fields for Company Name, Contact, Address1, Address2, City, State, Zip, Install Date, Version (3.11.2), Phone No., and Fax No. Below this is a navigation bar with tabs: System Variables, System Counters, Actions, Venue Management Web Service, Tangent Web Service, Windows Service, Tender Media, and Locale. The 'Actions' tab is selected. Underneath, there are three configuration sections: 'Inventory Snapshot Configuration' (with 'Enable Auto Snapshot' checked and 'Auto Snapshot Interval' set to 001 Days and 01 Hours), 'Auto Commit Configuration' (with 'Enable Auto Commit' checked and 'Auto Commit Time' set to 00:00 AM, and 'Last Auto Commit' at 3/6/2019 11:05:23 AM), and 'Privacy Data Settings' (highlighted with a red box). The 'Privacy Data Settings' section has 'Automatically Purge Data' checked and five retention period fields, all set to 999 Days: Vendor Data Retention Period, Company Data Retention Period, Group Data Retention Period, Contract Data Retention Period, and Hawker Data Retention Period.

The default data retention period for all profile records containing personal data is 999 days.

b. Manual personal data control

This is accomplished in two ways:

- For system maintenance purposes, access each vendor, company, contract partner, group, or hawker record and manually anonymize them. Anonymization immediately deletes personal data from the system.
- Upon receiving a formal request, you can manually anonymize profiles. Anonymization is tracked and logged in the Operations log.
- You can perform backup and, if necessary, recovery operations of your SimVen system's data.

See *SimVen Database Backup and Recovery* for more information about this process.

See the *SimVen User Guide* for more information about configuring privacy and data retention settings.

Support for Decimals and Commas Added when Inputting Menu Counts

When inputting menu item counts on a stand sheet, SimVen allows the inclusion of decimal or comma characters. This is required to enter quantities that are not whole items, for example, .5 (half) of a bottle of Vodka, or .75 (3/4) bottle of Rum. For international support, the use of commas is allowed for alternate formatting options when entering menu items. Currently, support for this functionality applies to only those properties utilizing Symphony First Edition.

Support of Microsoft .NET Framework 4.6.2 Added

Microsoft .NET Framework 4.6.2 must be installed on the SimVen application server. If it is not already installed, you are prompted to install it during either a fresh installation or while performing an upgrade.

The *Oracle Hospitality Symphony Venue Management Installation Guide* contains more information about the required pre-installation tasks.

SimVen is Supported in a Symphony Multi-Factor Authentication Environment

Despite SimVen being an on premises application, it can successfully operate in a cloud based Symphony Multi-Factor Authentication (MFA) configured environment.

Sysfile Location Validation

Starting with SimVen version 3.11.2, the Sysfile Maintenance module now validates the location configuration information pulled from the Symphony and R&A databases.

The Validate Property Parameters button, under Tangent Web Service, allows the system to validate the location configuration information.

The screenshot shows the 'Main System Maintenance' window. The 'Company Information' section includes fields for Company Name, Contact, Address1, Address2, City, State (FL), Zip, Install Date, Version (3.11.2), Phone No., and Fax No. Below this is a tabbed interface with 'Tangent Web Service' selected. The 'Web Service Configuration' section contains fields for Protocol (HTTPS), Host (MAGARWAL-EGGSYM), Port (8081), Menu Item Range (100000 to 999999), Organization ID (10260), Location ID (10016), Language ID (1), Property ID (3), and various synchronization dates. A 'Test URL' button is also present. The 'Validate Property Parameters' button is highlighted with a red box.

2

System Requirements, Supported Systems, and Compatibility

This section describes the supported POS applications, enterprise server operating systems, databases, and devices by SimVen.

Supported POS Applications

- Oracle Hospitality Symphony First Edition version 1.7 or later
- Oracle Hospitality Symphony version 2.9 or later

Supported Enterprise Server Technology

SimVen supports the following operating systems:

- Microsoft Windows Server 2012
- Microsoft Windows Server 2008 R2

SimVen supports the following databases:

- Microsoft SQL Server 2012 R2
- Microsoft SQL Server 2008 R2
- Microsoft SQL Server 2005

Supported POS Client Devices

- Oracle MICROS Workstation 6 Series
 - Oracle MICROS Workstation 610
 - Oracle MICROS Workstation 620
 - Oracle MICROS Workstation 650
- Oracle MICROS Tablet E-Series 8-inch and 11-inch models
- Oracle MICROS PC Workstation 2015
- Oracle MICROS Workstation 5A

The following devices are supported only when running Oracle Hospitality Symphony First Edition:

- Oracle MICROS Tablet R-Series
- Oracle MICROS Workstation 5A
- Oracle MICROS Workstation 5
- Oracle MICROS Workstation 4LX
- Oracle MICROS Keyboard Workstation 270 (KW270)

3

Resolved Issues

The following table shows a list of issues that have been fixed since the last release.

Table 3-1 - Resolved Issues

Module	BugDB	TPID	Description
Simphony Venue Management	27510012	158988	You no longer receive standsheet errors based on mismatched Simphony First Edition and Simphony Revenue Center Object Numbers against those locationid numbers assigned in the SimVen application.
	N/A	156669	The Setup.dat file is now getting updated with the latest version number so that CAL packages properly update workstation clients.