

EMS Interface User Guide

**Oracle FLEXCUBE Universal Banking**

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# 1. Preface

## 1.1 Introduction

This manual is designed to help acquaint you with the interface between Oracle FLEXCUBE and the other systems within your bank.

This manual provides you extensive explanations about the various maintenances required for the smooth exchange of data between Oracle FLEXCUBE and the applicable systems through the interface. It also gives you an insight into the processes involved in the actual exchange of data.

## 1.2 Audience

This manual is intended for the following User/User Roles:

| Role                          | Function  |
|-------------------------------|---|
| Back office data entry Clerks | Input functions for maintenance related to the interface. |
| Back office Managers/Officers | Authorization functions.                                  |

## 1.3 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

## 1.4 Organization

This manual is organized as follows:

|                  |  |
|------------------|--|
| <b>Chapter 1</b> | <i>About this Manual</i> gives information on the intended audience. It also lists the various chapters covered in this User Manual.                   |
| <b>Chapter 2</b> | <i>The Oracle FLEXCUBE EMS Interface</i> explains about the EMS (Electronic Messaging Service) interface between external systems and Oracle FLEXCUBE. |
| <b>Chapter 3</b> | <i>Maintaining Interface specific Details</i> deals with the maintenance of various customer account transactions through EMS.                         |
| <b>Chapter 4</b> | <i>Function ID Glossary</i> has alphabetical listing of Function/Screen ID's used in the module with page references for quick navigation.             |

## 1.5 Acronyms and Abbreviations





| Abbreviation | Description  |
|--------------|--|
| System       | Unless and otherwise specified, it shall always refer to Oracle FLEX-CUBE system |

## 1.6 Related Documents

- XML Interface document – outlines the details of the interface mechanism between Oracle FLEX-CUBE and a system external to it
- The Procedure User Manual

## 1.7 Glossary of Icons

This User Manual may refer to all or some of the following icons.

| Icons   | Function    |
|---|-------------|
|    | Exit        |
|    | Add row     |
|  | Delete row  |
|  | Option List |

---

## 2. The Oracle FLEXCUBE EMS Interface

### 2.1 Introduction

The EMS or the Electronic Messaging Service is a messaging interface between external systems and Oracle FLEXCUBE. This interface is implemented with the help of two windows services, one each for In and Out processing. This interface enables a connection to be established between Oracle FLEXCUBE and the external systems network resource for sending and receiving information.

The in-service connects to the external system resource (Windows machine, UNIX machine or MSMQ server) and transfers the data to the local windows machine, where the message is processed and uploaded to Oracle FLEXCUBE.

The out-service polls on an Oracle FLEXCUBE out table. As soon as a message is generated in the out table, it is picked up, formatted if required (for example, as a MS-Word document) and delivered to the external system through one of the delivery modes (FTP, MSMQ etc.).

#### 2.1.1 Brief Description of the Process

##### 2.1.1.1 For Incoming Messages

For the delivery modes NT and FTP

The message files are to be placed in the EMS\SWIFT\In\Ready, in the EMS server. The incoming message service (In-service) copies the file to the folder EMS\SWIFT\IN\WIP and performs further processes like formatting etc. Once the processes are completed, the file is moved to the folder EMS\SWIFT\IN\PROCESSED.

Though all the folders are maintained in the EMS server, they can be mapped to any system.

##### **For the QUEUE delivery mode**

The messages are placed by the external system in the in queue. They are moved from there to the backup queue and sent for processing. Once processing is successful, the message is moved to the final queue.

##### 2.1.1.2 For Outgoing Messages

For delivery modes NT and FTP

The messages are selected from the Oracle FLEXCUBE out table, formatted if required and moved to the folder EMS\SWIFT\OUT\WIP. From here, the file is picked up and moved to EMS\SWIFT\OUT.

For the QUEUE delivery mode

The messages are sent to the out queue.

### 2.2 Maintaining EMS Details

The following maintenances are required for the EMS:

- Message Media Maintenance
- Message Media Control Maintenance

- Maintaining Folder structure
- Specifying Parameters and Values

### 2.2.1 **Maintaining Message Media**

You can invoke the 'Message Media Maintenance' screen by typing 'MSDMEDMT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button. The below given screen displays:

Specify the following details:

#### **Media Code**

Specify the media used for message propagation. For instance, SWIFT, MAIL etc

#### **Media Description**

Describe the media code.

#### **Message Suffix**

Specify the suffix to be added in the message.

#### **Message Terminator**

Specify the terminator to be used for terminating the message.

#### **Number of Characters**

Specify the total length of the message.

#### **Media Priority**

Specify the media priority. Based on the priority, the messages are processed with the media concerned.

## Padding Required

Check this option if padding is required. Padding letters will be added at the end of each message.

## 2.2.2 Message Media Control

You can invoke the 'Message Media Control Maintenance' screen by typing 'MSDMGMCS' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button. The below given screen displays:

The screenshot shows the 'Message Media Control Maintenance' application window. The window has a title bar with 'Message Media Control Maintenance' and standard window controls. Below the title bar is a toolbar with 'New' and 'Enter Query' buttons. The main area contains several input fields and radio buttons. The fields are: 'Node \*', 'Media Control System \*', 'Media \*', 'Status Movement' (a dropdown menu set to 'Active'), 'Delivery Type' (radio buttons for 'Folder' and 'Queue', with 'Folder' selected), 'In Directory', 'Out Directory', 'File Prefix', 'Unix In-Directory', 'Unix Out-Directory', 'In Queue', and 'Out Queue'. There are also radio buttons for 'Unix Swift Server', 'Microsoft Message Queue', and 'WebSphere' (selected). At the bottom of the window, there is a 'Fields' section with labels for 'Maker', 'Checker', 'Mod No', 'Date Time:', 'Record Status', and 'Authorization Status'. An 'Exit' button is located in the bottom right corner.

Specify the following details:

### Node

Specify the DB instance name.

### Media

Select the media from the adjoining option list. The option list displays all the valid media maintained in the system.

### Status Movement

Select the status. The following are the options available:

- Active
- Passive

### Delivery Type

Indicate the Mode of delivery. The following are the options available:

- Folder
- Queue

### In Directory

Specify the directory in which the message files are to be placed by external system (Only for EMS\_IN if delivery type is 'Folder').



### **Out Directory**

Specify the directory in which the message files are sent to external system (Only for EMS\_OUT).

### **In Queue**

Specify the queue in which the message files are to be placed by external system (Only for EMS\_IN if Delivery type is 'Queue').

### **Out Queue**

Specify the queue in which the message files are sent to external system (Only for EMS\_OUT).

### **Message Queue**

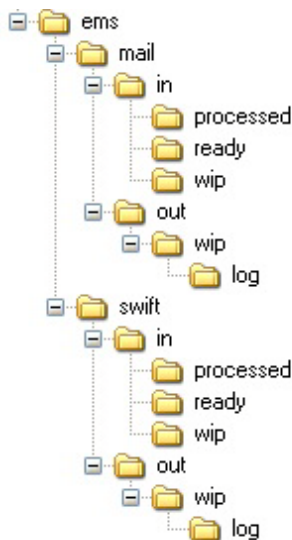
Select the queuing software being used in bank.

## **2.2.3 Maintaining Folder Structure**

Maintain the following folder structure:

### **2.2.3.1 Folder Structure for Delivery Mode Folder**

You should maintain the following folder structure on the Application server machine:



The sub-folders for the media – MAIL and SWIFT – exist under the parent folder EMS.

### **2.2.3.2 Folder Structure for Delivery Mode Queue**

You should maintain the following folder structure on the Application server machine:



The sub-folders for the media – SWIFT – exist under the parent folder EMS.

## 2.2.4 Specifying Parameters and Values for fcubs.properties File

You should be specify the following parameter values in fcubs.properties file.

### 2.2.4.1 For Delivery Mode Folder

| Parameter              | Description   |
|------------------------|---|
| EMS_INT_QCF            | Internal Queue Connection Factory. Example: (EmsQcf)                              |
| EMS_OUT_JMS_DLQ        | Out messages dead letter queue. Example: (NOTIFY_QUEUE_DLQ)                       |
| EMS_IN_JMS_DLQ         | In messages dead letter queue. Example: (NOTIFY_QUEUE_DLQ)                        |
| EMS_FILE_TRANSFER_MODE | Mode of file transfer. Example: FTP etc.  |
| FTP_SRVR               | FTP Server IP Address. Example: 169.165.98.11(if file Transfer Mode is ftp)       |
| FTP_ID                 | FTP Server userId (if file Transfer Mode is ftp)                                  |
| FTP_PWD                | FTP Server Password. Example: 2fb0x66QSug=(FTP Server Password in encrypt format) |
| FILE_TYPE              | file type. Example: .txt,.xlsx etc  |
| SWIFT_FORMAT           | 1   |
| MSG_DELIMITER          | YES   |
| MSG_TERMINATOR         | YES   |
| MEDIA                  | SWIFT   |

### 2.2.4.2 For Delivery Mode Queue

| Parameter         | Description   |
|-------------------|---|
| EMS_EXT_QCF       | Out Queue Connection Factory - External System  |
| EMS_INT_QCF       | Internal Queue Connection Factory Examples (EmsQcf)   |
| EMS_OUT_JMS_DLQ   | Out messages dead letter queue Examples (NOTIFY_QUEUE_DLQ)  |
| EMS_IN_JMS_DLQ    | in messages dead letter queue Examples (NOTIFY_QUEUE_DLQ)   |
| EMS_INIT_CTX_FACT | Application server context factory class in which server external queue create examples (weblogic.jndi.WLInitialContextFactory) |
| EMS_PRVDR_URL     | Application server ip address in which server external queue create example weblogic server t3://127.0.0.1:7001                 |

|                        |   |
|------------------------|---|
| EMS_QUEUE_PRINCIPAL    | Application server User Id in which external queue create.                          |
| EMS_QUEUE_CREDENTIALS  | Application server Password in which external queue create.                         |
| EMS_FILE_TRANSFER_MODE | Mode of file transfer Examples FTP etc  |
| FTP_SRVR               | FTP Server IP Address Examples 169.165.98.11 (if file Transfer Mode is ftp)         |
| FTP_ID                 | FTP Server user Id (if file Transfer Mode is ftp)                                   |
| FTP_PWD                | FTP Server Password Examples<br>2fb0x66QSug=(FTP Server Password in encrypt format) |
| FILE_TYPE              | file type examples .txt, .xlsx etc  |
| SWIFT_FORMAT           | 1   |
| MSG_DELIMITER          | YES   |
| MSG_TERMINATOR         | YES   |
| MEDIA                  | SWIFT   |

---

## 3. Maintaining Interface specific Details

### 3.1 Introduction

Oracle FLEXCUBE is an international universal banking solution catering to the treasury back office functions among other modules.

The details of all customer account transactions can be handed off to the external systems existing within your bank, through an interface. This document outlines the specifications of the interface between Oracle FLEXCUBE and the external systems.

The interface handles (hands off) data pertaining to the following functions:

- Account Statement hand off – the account statement hand off is performed based on the account statement cycle, maintained in the customer account maintenance, whereby the details of all account statements are generated.

The salient features of the interface are as follows:

- Data is transferred to the external system (s) through ASCII files in predefined file formats.
- Data is handed off at the end of the business day as a Batch file to the external system.

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#### **Note**

If Handoff fails you will need to trigger it once again.

---

### 3.1.1 Maintaining Account Statement Handoff

In Oracle FLEXCUBE, you can trigger the account statement generation online. System generates one file for each account.

The screenshot shows the 'Account Statement Report' window. It includes the following fields and options:

- Account Selection Type:**  One Account,  Multiple Account,  Range
- Statement Type:**  Brief,  Detailed
- Date Range:** From Date [ ], To Date [ ]
- Single Account:** Account [ ], Charge [ ],  Show Linked Account Details, Account Currency [ ], Book Date:  Booking Dated,  Value Date
- Multiple Account:** Table with columns 'Account Number' and 'Currency'. Print Options:  View,  Server Spool,  Print
- Range:** From Account Number [ ], To Account Number [ ], From Account Currency [ ], To Account Currency [ ]

At the bottom, there are 'Charges' and 'Events' tabs, and 'Ok' and 'Exit' buttons.

In this screen you can capture the following attributes for generating the account statement:

#### Specifying the account number

This is a valid account number maintained in the system. The branch where the account is held will be displayed upon selecting the account.

#### Specifying the date range for account statement

The From and To date represent the date range for generating the account statement for the account. Enter the dates in date–month–year format.

#### Specifying the account currency

This is a valid currency of the account for which the statement needs to be generated.

After the fields have been entered, the following screen with the account details will be displayed.

**Message Details -- Web Page Dialog**

Reference Number: 100001010  
 DCN \* CHO2654649  
 Version Number: 1

Sender: \_\_\_\_\_  
 Swift Message Type: \_\_\_\_\_

BANK FUTURA - HEAD OFFICE  
 BANK FUTURA - addr1  
 BANK FUTURA - addr2  
 BANK FUTURA - addr3

STATEMENT OF ACCOUNT FOR : 100001010  
 PERIOD OF STATEMENT : 01-NOV-07 - 30-NOV-07 PAGE : 1  
 COPY AS OF 30-NOV-07

| CASH IN HAND DESCRIPTION | REFERENCE Date | AMOUNT |
|--------------------------|----------------|--------|
| Opening Balance          | 01-NOV-07      | 0.00   |
| CLOSING CREDIT BALANCE   |                | 0.00   |
| AVAILABLE BALANCE        |                | 0.00   |
| 0 DEBITS                 | 0.00           |        |
| 0 CREDITS                | 0.00           |        |

Remarks: \_\_\_\_\_  
 Reject Reason: \_\_\_\_\_  
 Message Trail: \_\_\_\_\_

### Selecting multiple account numbers

In this section you can capture the following attributes for generating consolidated account statement for the customer having many accounts:

- Customer Number – a valid customer number maintained in the system.
- To Date – the date till which the account statement has to be generated.

---

## 4. Function ID Glossary

### M

MSDMEDMT ..... 2

MSDMGMCS ..... 3