

Oracle® Hospitality Suites Management Release Notes



Release 3.8.0
E93640-02
April 2020

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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Oracle Hospitality Suites Management Release Notes, Release 3.8.0

E93640-02

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Preface

Oracle Hospitality Suites Management is a suites management system targeted towards sports and special event venues. It is integrated with Oracle Hospitality Symphony First Edition and Oracle Hospitality Symphony for guaranteed order accuracy, revenue management, faster response times, and easy account billing. Suites Management streamlines the daily management of suite operations and provides a comprehensive view of all your suite requirements.

Purpose

These Release Notes provide a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review Suites Management's product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

Audience

This document is intended for all users of Suites Management version 3.8.0.

Important Information

Optional. Disclaimers or FYIs or anything else that should be read first.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screenshots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at

<https://docs.oracle.com/en/industries/food-beverage/solutions.html>

Revision History

Date	Description of Change
May 2018	<ul style="list-style-type: none">• Initial publication
April 2020	<ul style="list-style-type: none">• Updated Chapter 2 - Pre-Installation Tasks

1

Features and Updates

This section describes the new features and enhancements included in this release.

Support for Privacy and Personal Data Management

Privacy and personal data management controls are available to help you respond to guest's inquiries in regard to their personal data storage and the ongoing data maintenance for your system.



NOTE:

- Upon performing an upgrade to Suites Management version 3.8.0 and based on the latest personal data storage rules, you must manually enable the **Acknowledgement** checkbox for each existing owner and employee to keep them active in the system.
- If owners and employees are involved in an open active event or transaction, their personal data is not automatically removed by the system.

See the *Oracle Hospitality Suites Management User Guide* for more information about configuring and retaining personal data records.

These changes mean that:

1. Prior to adding anyone to the Suites system, you must first obtain their consent to store their personal information. Anyone can also withdraw their consent at any time, which causes their personal data to be ignored by the system. If using an Application Programming Interface (API), owners are prompted to grant consent before storing their personal data.
2. You can respond to formal requests by anyone to view their stored personal data. Upon request, you can export each individual's personal data (using .csv formatting) and forward it to them.
3. You can respond to formal requests by anyone to remove their personal data from your system (via anonymization). When you anonymize someone, their profile is deactivated and their personal data is subsequently deleted from the system.

4. You need to be assigned privileges to access and edit personal information. Stored owner, contact, and employee profiles are comprised of a minimum amount of personal information. All new profile additions and any changes are logged and auditable. The minimal amount of stored personal data is comprised of:
 - User ID
 - Last Name
 - First Name
 - Password
 - Default Language
 - Address (optional)
5. Owner, contact, and employee personal data retention is maintained in two ways:
 - a. Automatic personal data control

This is accomplished by setting the number of days to maintain stored data in the following fields:

 - **Owner Data Retention Period:** Establishes the threshold to retain owners' personal data.

If owners and their associated contacts are involved in an open or active event, their personal data is not automatically removed by the system.
 - **Employee Data Retention Period:** Establishes the threshold to retain employees' personal data.

If employees are involved in an open transaction or active event, their personal data is not automatically removed by the system.

The default data retention period for owners and employees is 999 days.
 - b. Manual personal data control

This is accomplished in two ways:

 - For system maintenance purposes, access the owner, contact, or employee record and manually deactivate them. Deactivation immediately deletes personal data from the system.
 - Upon receiving a formal request, you can manually anonymize an owner, contact, or employee which deactivates their profile and then deletes their personal data from the system. Anonymization is tracked and logged differently than deactivation.
6. You can perform backup and, if necessary, recovery operations of your Suites Management system's data.

See *Suites Management Database Backup and Recovery* for more information about this process.

See the *Oracle Hospitality Suites Management User Guide* for more information about configuring privacy and data retention settings.

Support for Microsoft .NET Framework 4.7.1

Microsoft .NET Framework 4.7.1 must be installed on the Suites Management application server. If it is not already installed, you are prompted to install it during either a fresh installation or while performing an upgrade.

The *Oracle Hospitality Suites Management Installation Guide* contains more information about the required pre-installation tasks.

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System Requirements, Supported Systems, and Compatibility

Suites Management version 3.8 is compatible with the following platforms:

Support POS Applications

- Oracle MICROS Symphony First Edition version 1.7 and later
- Oracle MICROS Symphony version 2.9 and later

Supported Operating Systems

- Microsoft Windows Server 2016 Standard Edition
- Microsoft Windows Server 2012 R2 Standard Edition (with 32-bit applications enabled)
- Microsoft Windows Server 2008 R2 Standard Edition 64-bit (with 32-bit applications enabled)
- Microsoft Windows Server 2008 Standard Edition 64-bit (with 32-bit applications enabled)

Supported Databases

- Microsoft SQL Server 2016 Enterprise Edition
- Microsoft SQL Server 2012 R2 Enterprise Edition
- Microsoft SQL Server 2008 R2 Enterprise Edition
- Microsoft SQL Server 2008 Enterprise Edition

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Resolved Issues

The following issues have been fixed since the last release.

Table 3-1 - Resolved Issues

Module	BugDB	TPID	Description
Suites Management	N/A	155666, 155967	<p>Suites Management's username and password configuration security is more stringent. Suites Management requires adhering to the following configuration parameters.</p> <p>Suites Management Usernames:</p> <ul style="list-style-type: none"> • Must not match or contain restricted text (for example, oracle, micros, suites, and admin or administrator) • Must not match or contain your Suites Management logon password <p>Suites Management Passwords:</p> <ul style="list-style-type: none"> • Must not contain the username's text • Must contain an uppercase letter • Must contain a lowercase letter • Must contain a digit • Must contain a special character (for example, #, , \$, %, and spaces) • Must be between 8 and 20 characters in length <p>See the <i>Oracle Hospitality Suites Management Installation Guide</i> for more information on username and password creation.</p>
	26477546	149625	The Order Confirmation report now only shows events that are currently active and have open orders, prior to the event going live.
	N/A	155639	You can now enter up to 500 characters in the Order Comments dialog.

Module	BugDB	TPID	Description
	26477569	119192	<p>Printed Reports no longer show the incorrect language, date format, and currency symbol on printed Suites reports if you configure the Suites Management application server's Region and Language settings to match your preferences. Refer to your Microsoft Operating Systems website to find instructions about how to configure your preferred Region and Language settings.</p> <p>After your Suites Management application server's regional and language settings are configured, you need to access and configure the Suites web.config file (located on the Suites application server) to include this information:</p> <ol style="list-style-type: none">1. Enter the Culture Name for your preferred language between the <system.web> tags here: <pre><globalization culture="xx-XX" requestEncoding="utf-8" responseEncoding="utf-8" /></pre>See https://msdn.microsoft.com/en-us/library/ee825488(v=cs.20) for a detailed list of language culture names.2. Enter the Culture Name for your preferred language between the <appsettings > tags here: <pre><add key="BaseCulture" value="xx-XX" /></pre>3. Save all changes.4. Restart Microsoft Internet Information Services (IIS) on the Suites Management application server.5. If your language is new to the system, access Suites Management and add your language. See the <i>Oracle Hospitality Suites Management User Guide, Admin Tasks, and Translating Suites to Another Language</i> for information on adding a language.