

Direct Debits User Guide  
**Oracle Banking Payments**  
Release 14.1.0.0.0

Part No. E96620-01

May 2018

Direct Debits User Guide  
Oracle Financial Services Software Limited

Oracle Park

Off Western Express Highway  
Goregaon (East)  
Mumbai, Maharashtra 400 063  
India

Worldwide Inquiries:

Phone: +91 22 6718 3000

Fax: +91 22 6718 3001

[www.oracle.com/financialservices/](http://www.oracle.com/financialservices/)

Copyright © 2017 - 2018, Oracle and/or its affiliates. All rights reserved.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate failsafe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

This software or hardware and documentation may provide access to or information on content, products and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services.

---

# Contents

<b>1. About this Manual .....</b>	<b>1-1</b>
1.1 Introduction.....	1-1
1.2 Audience.....	1-1
1.3 Documentation Accessibility.....	1-1
1.4 Organization .....	1-1
1.5 Glossary of Icons.....	1-2
<b>2. Direct Debits .....</b>	<b>2-1</b>
2.1 Direct Debit Maintenances .....	2-1
2.1.1 Collections Network Preferences .....	2-1
2.1.2 Creditor Mandate.....	2-7
2.1.3 Creditor Scheme Id.....	2-15
2.1.4 Debtor Mandate.....	2-17
2.1.5 Debtor Direct Debit Instructions.....	2-26
2.1.6 Periodic Instructions Maintenance.....	2-29
2.2 Direct Debit Transactions .....	2-34
2.2.1 Outbound Direct Debit Transaction Input .....	2-34
2.2.2 Outbound Direct Debit Transaction View .....	2-48
2.2.3 Outbound Direct Debit Authorization Process .....	2-56
2.2.4 Branch Holiday Parameter .....	2-59
2.2.5 Inbound Direct Debit Transaction Input.....	2-59
2.2.6 Inbound Direct Debit Transaction View .....	2-74
2.2.7 On Us Transfer Processing .....	2-82
2.2.8 Network Character Validation for Other Outgoing Clearing messages ....	2-82
2.3 Direct Debit Exception Transactions .....	2-83
2.3.1 Outbound Collections Reject/Return .....	2-83
2.3.2 Outbound Reject/Return View .....	2-88
2.3.3 Outbound Collections Reverse/Recall.....	2-91
2.3.4 Outbound Reverse/Recall View.....	2-98
2.3.5 Refund Of Outgoing Funds.....	2-100
2.3.6 Outbound Refund View .....	2-105
2.3.7 Inbound Collections Reject/Return .....	2-107
2.3.8 Inbound Reject/Return View.....	2-114
2.3.9 Inbound Collections Reverse/Recall.....	2-117
2.3.10 Inbound Reverse/Recall View .....	2-122
2.3.11 Refund Of Incoming Funds.....	2-125
2.3.12 Inbound Refund View .....	2-130
2.3.13 Inbound Collections Network Reject.....	2-133
2.3.14 Non-urgent R transactions.....	2-137
2.4 R-Transactions Dispatch .....	2-137
<b>3. Function ID Glossary .....</b>	<b>3-1</b>

---

# 1. About this Manual

## 1.1 Introduction

This manual is designed to help you to quickly get familiar with the Direct Debits functionality of Oracle Banking Payments. It takes you through the various stages of Direct Debits transaction processing.

You can further obtain information specific to a particular field by placing the cursor on the relevant field and striking <F1> on the keyboard.

## 1.2 Audience

This manual is intended for the following User/User Roles:

Role	Function
Payment/Collection Department Operators	Direct Debit Transaction Input functions except Authorization.
Back Office Payment/Collection Department Operators	Direct Debit related maintenances/ Transaction Input functions except Authorization
Payment/Collection Department Officers	Direct Debit Maintenance/ Transaction Authorization
Bank's Financial Controller/ Payment Department Manager	Host level processing related setup for Collections and PM Dashboard/Query functions

## 1.3 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

## 1.4 Organization


This manual is organized into the following chapters.:

Chapter	Description
Chapter 1	<i>About this Manual</i> gives information on the intended audience. It also lists the various chapters covered in this User Manual.
Chapter 2	<i>Direct Debits</i> provides information on Direct Debits maintenances
Chapter 3	<i>Function ID Glossary</i> has alphabetical listing of Function/Screen ID's used in the module with page references for quick navigation.



# 1.5 Glossary of Icons

This User Manual may refer to all or some of the following icons:

Icons	Function
	Exit
	Add row
	Delete row
	Option List

---

## 2. Collections

Collections is a financial transaction initiated by the creditor via its bank (the creditor bank) to collect funds from a debtor's account with a debtor bank, as agreed between the debtor and creditor. This instruction to make a payment results in an agreement/mandate as agreed between the debtor and creditor and signed by the debtor. Direct debit transfers include consumer payments on insurance premiums, mortgage loans, and other kinds of bills.

Collections life-cycle process includes the following:

- Maintain Collections mandates
- Customer to bank Collections instructions
- Interbank Collections instructions

This chapter contains the following sections:

- Collections Maintenances
- Collections Transactions

### 2.1 Collections Maintenances

#### 2.1.1 Collections Network Preferences

You can maintain network preferences specific to Collections using 'Collections Network Preferences Detailed' screen.

In this screen, you can specify the following preferences:

- Common Preferences
- Exchange Rate Preferences
- Accounting Details
- Pricing Details
- Scheme Type Preferences
- Inactive Period and Settlement Time specific to collections

You can invoke the 'Collections Network Preferences Detailed ' screen by typing 'PCDNWDDP' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click new button on the Application toolbar.

You can specify the following fields:

**Host Code**

The system displays the logged in branch's host code.

**Transaction Type**

Specify the transaction type for which the DD preferences are to be maintained for a specific network.

Transaction type can be Incoming or outgoing.

**Network Code**

Specify the network code for which the Collections preferences are to be maintained

**Network Description**

The system displays the description of the network code selected.

**Currency**

Select the currency preference required for the Network selected.

**Priority**

Select a priority for the network maintenance done. This can vary from the values, '0- Low' to '9-High'.

**Collection Scheme Type**

Specify the scheme type of the mandate. The values allowed for this field are Core and B2B.

## 2.1.1.1 Main tab

Click the **Main** tab from the 'Network Collections Preferences' screen.

The screenshot shows the 'Main' tab of the 'Network Collections Preferences' screen. It features several sections:

- Exceptions:** Fields for Debit Liquidation Code \*, Credit Liquidation Code \*, File Accounting Code, and Network Account. A Pricing Code field is also present.
- Scheme Type Preferences:** Fields for Earliest Collection Dispatch Days, First Collection Dispatch Days, Recurrent Collection Dispatch Days, Earliest Collection Receipt Days, First Collection Receipt Days, and Recurrent Collection Receipt Days. Checkboxes for Agreement Required, Creditor Id Required, and Debtor Name Match Required are also visible.
- Inactive Period:** Fields for In Days and In Months.
- Settlement Time:** Fields for Network Settlement Hour and Network Settlement Minute.
- Footer:** Fields for Maker, Checker, Date Time, Mod No, Record Status, and Authorization Status. An Exit button is located in the bottom right corner.

You can specify the following fields:

### Common Preferences

#### **Maximum Transaction Amount**

Specify the maximum transaction amount allowed for the network.

#### **Minimum Transaction Amount**

Specify the minimum transaction amount allowed for the network.

#### **Dispatch On Us Transfer**

Check this box if Dispatch on Us Transfer is allowed for the network.

### Exchange Rate Preferences

---

#### **Note**

Cross currency transactions are currently not allowed in Collections

---

### Accounting Details

#### **Debit Liquidation Code**

Specify the accounting code for debit liquidation.

#### **Credit Liquidation Code**

Specify the accounting code for credit liquidation.

#### **File Liquidation Code**

Specify the accounting code for file dispatch/receipt accounting.

#### **Network Account**

Specify the Network Account for file dispatch/receipt accounting.

The complete dispatch amount is debited from the Network Account specified here, when the dispatch is initiated.

## **Pricing Details**

### **Pricing Code**

Specify the accounting code for pricing specific to Collections. Pricing Codes maintained as part of PPDCDMNT are populated here

## **Scheme Type Preferences**

### **Earliest Collection Dispatch Days**

Specify the number of days, based on the calendar basis that will be subtracted from the transaction activation date to arrive at the earliest collection dispatch date.

### **First Collection Dispatch Days**

Specify the number of days, based on the calendar basis that will be subtracted from the transaction activation date to arrive at the first collection dispatch date.

### **Recurrent Collection Dispatch Days**

Specify the number of days, based on the calendar basis that will be subtracted from the transaction activation date to arrive at the recurrent collection dispatch date.

### **Earliest Collection Receipt Days**

Specify the number of days, based on the calendar basis that will be subtracted from the transaction activation date to arrive at the earliest collection receipt date.

### **First Collection Receipt Days**

Specify the number of days, based on the calendar basis that will be subtracted from the transaction activation date to arrive at the first collection receipt date.

### **Recurrent Collection Receipt Days**

Specify the number of days, based on the calendar basis that will be subtracted from the transaction activation date to arrive at the recurrent collection receipt date.

### **Agreement Required**

Check this box if the mandate is required to be validated during DD transaction processing.

### **Creditor ID Required**

Check this box if Creditor Scheme ID must be provided during DD transaction processing.

### **Debtor Name Match Required**

Check this box if the Debtor name received in the inbound transaction has to be matched with the customer name linked to the debit account for inbound Collections.

## **Inactive Period**

### **In Days**

Specify the number of days for which the mandate is considered as inactive.

### **In Months**

Specify the number of months for during which the mandate is considered as inactive.

## **Settlement Time**

Network settlement time is captured here. Settlement Time is set earlier than the last dispatch cycle time.

## Network Settlement Hour

Specify the settlement in HH Format

## Network Settlement Minute

Specify the settlement in MM Format

---

### Note

- Settlement time will be validated for rejects processed for inbound collections on settlement date
  - When rejects are processed before the settlement time maintained, pacs.002 message is generated
  - When reject is processed after the settlement time maintained, pac.004 message is generated
  - Accounting entries are reversed/ there is no impact, when the settlement for original transaction is pending
  - The Transaction is marked as 'Rejected' / 'Returned' depending on the settlement time based validation.
  - Message camt.056 or pacs.007 is generated when the R transaction is processed before /after the settlement time.
- 

### 2.1.1.2 Exception tab

Click the **Exception** tab from the 'Network Collections Preferences' screen.

The screenshot displays the 'Collections Network Preferences Detailed' window with the 'Exception' tab selected. The interface includes several sections for configuration:

- Host Code:** FINLAND
- Network Code:** DIRECTDEBIT
- Currency:** EUR
- Collection Scheme Type:** CORE
- Transaction Type:** Incoming
- Network Description:** Network for async mode
- Priority:** 0 - Low

The **Exception** tab is active, showing the following details:

- Return Details:** Return Days, Pricing Code
- Refund Details:** Refund allowed period in Days, Refund Days, Unauthorized refund allowed period in Days, Refund Days, Pricing Code
- Recall details:** Recall Days, Pricing Code
- Reversal Details:** Reversal Days, Pricing Code

**Common Preferences:**

- Process auto network reject
- Calendar Basis: Currency
- Re-Do FX for R Transactions

The bottom bar contains fields for Maker/Checker, Date Time, Mod No, Record Status/Authorization Status, and a Cancel button.

You can specify the following fields:

### Return Details

#### Return Days

Specify the number of days within which Return will be allowed on the DD transaction.

#### Pricing Code

Charges and fees applicable for return is picked based on the Pricing Code selected. Select the Pricing Code from the LOV.

## **Refund Details**

Refund period for normal debits and for unauthorized period in Days/Months can be maninated here.

### **Refund allowed period in**

Select if Refund allowed period is in Days or Months

### **Refund Days**

Enter the number of days or months. Specify the number of days within which Refund will be allowed on the DD transaction

### **Unauthorized refund allowed period in**

Select if unauthorized refund period is in Days or Months.

### **Refund Days**

Enter the number of days or months. Specify the number of days within which Refund will be allowed on the DD transaction

---

#### **Note**

Days are counted as Network working days and Months as calendar Months

---

## **Pricing Code**

Charges and fees applicable for Refund is picked based on the Pricing Code selected. Select the Pricing Code from the LOV.

## **Recall Details**

### **Recall Days**

Specify the number of days within which Recall will be allowed on the DD transaction. Beyond the specified days, recall of transaction is not allowed.

### **Pricing Code**

Charges and fees applicable for recall is picked based on the Pricing Code selected. Select the Pricing Code from the LOV.

## **Reversal Details**

### **Reversal Days**

Specify the number of days within which Reversal will be allowed on the DD transaction.

### **Pricing Code**

Charges and fees applicable for reversal is picked based on the Pricing Code selected. Select the Pricing Code from the LOV

## **Common Preferences**

### **Process Auto Network Reject**

Check this box if the auto processing of network reject transaction is done by the system.

### **Calendar Basis**

Specify the Calendar basis to derive the refund, recall and reversal days.

## Re-Do FX for R Transactions

Check this box if foreign exchange has to be repeated for the transactions that are classified as R Transaction

### 2.1.1.3 Collections Network Preferences Summary

You can invoke the 'Collections Network Preferences Summary' screen by typing 'PCSNWDDP' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button.

Authorization Status	Record Status	Creditor Id Required	Earliest Collection Dispatch Days	Earliest Collection Receipt Days	First Collection Dispatch Days	First Collection Receipt Days
----------------------	---------------	----------------------	-----------------------------------	----------------------------------	--------------------------------	-------------------------------

You can search using one or more of the following parameters:

- Authorization Status
- Record Status
- Network Code
- Transaction Type
- Currency

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria.

### 2.1.2 Creditor Mandate

User can define the creditor mandates in this screen. Mandates define here are listed in Outbound Collections transaction screen.



You can invoke the 'Creditor Mandate Detailed' screen by typing 'PCDCMAND' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click new button on the Application toolbar.

You can specify the following fields:

**Host Code**

Displays the host code of the specified branch code.

**Source Code**

System defaults the Source Code on clicking New button

**Host Code Description**

System defaults the description of the Host Code displayed

**Mandate Id**

Specify the Mandate Id for which the Creditor agreement is maintained.

**Network Code**

Select the Network Code for the credit mandate to be maintained.

**Customer Number**

Select the Creditor customer number for which the mandate is maintained.

**Network Code Description**

System defaults the Network Code Description for the Network Code selected.

## 2.1.2.1 Main tab

The screenshot displays a form with the following sections:

- Debtor Details:** Debtor Account Number\*, Account Currency, Account Branch, Debtor IBAN, Debtor Name, Address 1, Address 2, Country, BIC.
- Debtor Agent Details:** Debtor Bank Code\*, Debtor Bank Name, Address 1, Address 2, Country.
- Creditor Details:** Creditor Account Number\*, Account Currency, Account Branch, Creditor Name, Creditor Address1, Creditor Address2, Creditor Country, Bank Identifier Code, Creditor IBAN.
- Creditor Agent Details:** Creditor Bank Code\*, Creditor Bank Name, Address 1, Address 2, Country.
- Creditor Scheme Details:** ID Type (Organization), Creditor Scheme Identification\*, Bank Code, Bank Name, Address 1, Address 2, Country.
- Mandate Details:** Mandate Request Id, Mandate Type (Paper), Sequence Type\* (OOFF), Frequency Type (Yearly), First Collection Date (YYYYMMDD), Final Collection Date (YYYYMMDD), Transaction Amount, Maximum Amount, Remarks, Transaction currency.
- Other Details:** Expiry Date (YYYYMMDD), Effective Date (YYYYMMDD), Agreement Status (Inactive), Last Transaction Date (YYYYMMDD).

At the bottom, there is a status bar with fields for Maker/Checker, Date Time, Mod No, Record Status, Authorization Status, and an Exit button.

You can specify the following fields in the Main tab of the screen:

### **Debtor Details**

#### **Debtor Account Number**

Specify the Debtor account for which the mandate is maintained.

#### **Account Currency**

Specify the Currency of the Account.

#### **Account Branch**

Specify the account branch of the debtor account

#### **Debtor IBAN**

Specify the IBAN of the Debtor account.

#### **Debtor Name**

Specify the name of the Debtor account.

#### **Address 1**

Specify the Address of the Debtor.

#### **Address 2**

Specify the Address of the Debtor.

#### **Country**

Select the country to which the party belongs.

#### **BIC**

Select the BIC specific to the Debtor account.

### **Debtor Agent Details**

**Debtor Bank Code**

Specify the bank code of the Debtor bank.

**Debtor Bank Name**

Specify the name of the Debtor bank.

**Address 1**

Specify the address of the Debtor bank.

**Address 2**

Specify the address of the Debtor bank.

**Country**

Specify the country to which the Debtor bank belongs.

**Creditor Details****Creditor Account Number**

Specify the Creditor account for which the mandate is maintained.

**Account Currency**

Specify the Currency of the Account.

**Account Branch**

Specify the branch of the account.

**Creditor Name**

Specify the name of the creditor account.

**Creditor Address 1**

Specify the Address of the Creditor.

**Creditor Address 2**

Specify the Address of the Creditor.

**Creditor Country**

Select the country to which the party belongs.

**Bank Identifier Code**

Specify the BIC of the creditor .

**Creditor IBAN**

Specify the IBAN of the Creditor account.

**Creditor Agent Details****Creditor Bank Code**

Specify the bank code of the Creditor bank.

**Creditor Bank Name**

Specify the name of the Creditor bank.

**Address 1**

Specifies the Address of the Creditor bank.

**Address 2**

Specifies the Address of the Creditor bank.

**Country**

Select the country to which the Creditor bank belongs to.

**Creditor Scheme Details****ID Type**

Select the identification type of the creditor .Select from the options - Oraganisation/Private

**Creditor Scheme Identification**

Select the Identification number of the creditor from the LOV.

**Bank Code**

Select the bank code of the creditor that signs the mandate.

**Scheme Value**

Specify the Scheme Value under which the creditor creates the mandate.

**Bank Name**

Specify the Bank name of the creditor.

**Address 1**

Specify the address of the creditor.

**Address 2**

Specify the address of the creditor.

**Mandate Details****Mandate Request ID**

Specify the unique identification assigned by the creditor to identify the mandate.

**Mandate Type**

Select the type of mandate maintained (paper form/electronic).

**Sequence Type**

Select the sequence type of the transaction. Allowed sequence types are OOFF (One off) and Recursive.

**Frequency Type**

Select the frequency type of the transaction Valid Values are Yearly, Monthly, Quarterly, Half-yearly, Weekly, Daily, Adhoc, Intraday & Fort-nightly.

**First Collection Date**

Select the date of the first collection of a DD as per mandate.

**Final Collection Date**

Select the date for the Final collection of a DD as per mandate.

**Transaction Amount**

Specify a fixed amount to be collected from debtor account for every DD transaction if applicable.

**Maximum Amount**

Specify the maximum amount that can be collected from debtor account for every DD transaction.

## Remarks

Specify remarks, if any for the mandate.

## Transaction Currency

Select the currency of the transaction for the DD Mandate

## Other Details

### Expiry Date

Specify the date from when the mandate gets expired.

### Effective Date

Specify the date from when the mandate becomes effective.

### Agreement Status

Select the Agreement status of the mandate to be signed. The status are as follows:

- Inactive
- Expired
- Used
- Cancelled
- Active

### Last Transaction Date

Last Transaction date gets updated as the mandate is saved

## 2.1.2.2 Additional Details

Click the **Additional Details** tab from the 'Creditor Mandate Detailed' screen.

Main **Additional Details** Amendment/Cancellation Details

**Debtor Identification**

Identification Type: Organization  
Identification: \_\_\_\_\_

**Ultimate Debtor Details**

Ultimate Debtor Name: \_\_\_\_\_  
Identification Type: Organization  
Identification: \_\_\_\_\_

**Ultimate Creditor Details**

Ultimate Creditor Name: \_\_\_\_\_  
Identification Type: Organization  
Identification: \_\_\_\_\_

**Referred Document Details**

Referred Document Code: \_\_\_\_\_  
Referred Document Value: \_\_\_\_\_  
Document Number: \_\_\_\_\_  
Related Date: YYYYMMDD

**Additional Details**

Service Level Code: \_\_\_\_\_  
Service Level Value: \_\_\_\_\_  
Local Instrument Code: \_\_\_\_\_  
Local Instrument Value: \_\_\_\_\_

Maker: \_\_\_\_\_ Date Time: \_\_\_\_\_ Mod No: \_\_\_\_\_ Record Status: \_\_\_\_\_  
Checker: \_\_\_\_\_ Date Time: \_\_\_\_\_ Authorization Status: \_\_\_\_\_

Exit

You can specify the following fields:

## Debtor Identification

### Identification Type

Select the type of Debtor Identification. Choose between Organization and Private.

**Identification**

Specify the Identification details.

**Referred Document Details****Referred Document Code**

Specify the underlying documents associated with the mandate.

**Referred Document Value**

Specify the details to identify the underlying documents associated with the mandate.

**Document Number**

Specify the Unique and unambiguous identification of the referred document.

**Related Date**

Specify the Date associated with referred document.

**Additional Details****Service Level Code**

Specify the service level code for the mandate. Valid value is SEPA.

**Service Level Value**

Specify the service level value for the mandate.

**Local Instrument Code**

Specify the local instrument code. Valid values are COR/B2B.

**Local Instrument Value**

Specify the local instrument value.

**Ultimate Debtor Details****Ultimate Debtor Name**

Specify the name of the Ultimate Debtor, for whom the mandate is created

**Identification Type**

Specify the type of identification.

**Identification**

Specify the identification.

**Ultimate Creditor Details****Ultimate Creditor Name**

Specify the name of the Ultimate Creditor, who initiates the mandate Identification Type

Specify the type of identification.

**Identification**

Specify the identification.

**2.1.2.3 Amendment/Cancellation Details**

Click the Amendment/Cancellation tab from the 'Creditor Mandate Maintenance' screen.

Main   Additional Details   <b>Amendment/Cancellation Details</b>	
<b>Amendment Details</b>	<b>Cancellation Details</b>
Original Message ID _____	Original Message ID _____
Creation Date Time _____	Creation Date Time _____
Amendment Reason Code _____	Cancel Reason Code _____
Amendment Reason Value _____	Cancel Reason Value _____
Additional Info _____	Additional Info _____
Originator Bank Code _____	Originator Bank Code _____
Originator Name _____	Originator Name _____
Maker Checker	Date Time: Date Time:
Mod No	Record Status Authorization Status
<b>Exit</b>	

You can specify the following fields:

### **Amendment Details**

#### **Original Message Id**

Specify the original message id of the mandate.

#### **Creation Date Time**

Specify the date and time of the amendment request received.

#### **Amendment Reason Code**

Specify the reason code for amendment. Allows valid set of codes only.

#### **Amendment Reason Value**

Specify the reason for the amendment.

#### **Additional Info**

Specify if any additional information is required.

#### **Originator Bank Code**

Select the originator details who has issued the amendment.

#### **Originator Name**

Specify the originator details who has issued the amendment.

### **Cancellation Details**

#### **Original Message Id**

Specify the original message id of the mandate.

#### **Creation Date Time**

Specify the date and time of the cancellation request received.

#### **Cancel Reason Code**

Specify the reason code for cancellation. Allows valid set of codes only.

#### **Cancel Reason Value**

Specify the reason for the cancellation.

### Additional Info

Specify if any additional information is required.

### Originator Bank Code

Select the originator details who has requested cancellation.

### Originator Name

Specify if any additional information is required.

## 2.1.2.4 Creditor Mandate Summary

You can invoke the 'Creditor Mandate Summary' screen by typing 'PCSCMAND' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button.

The screenshot shows the 'Creditor Mandate Summary' application window. It includes a search bar with 'Search', 'Advanced Search', 'Reset', and 'Clear All' options. Below the search bar, there are input fields for 'Authorization Status', 'Mandate Id', 'Record Status', and 'Network Code'. A table below these fields shows search results with columns: Authorization Status, Record Status, Branch Code, Host Code, Source Code, Customer Number, Creditor Account Number, Creditor Name, Debtor Account Number, and Debtor Name. The table currently displays one record. At the bottom right of the window, there is an 'Exit' button.

You can search using one or more of the following parameters:

- Authorization Status
- Record Status
- Mandate Id
- Network Code

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria.

Double click a record to view the detailed Creditor Mandate maintenance screen. You can also export the details of selected records to a file using 'Export' button.

## 2.1.3 Creditor Scheme Id

User can define the Creditor Scheme Identification details in this screen, The ID' defined here are listed in Credit mandate screen.

You can invoke the 'Creditor Scheme Id Detailed' screen by typing 'PCDCSCHM' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click new button on the Application toolbar.



You can specify the following fields:

## **Creditor Scheme ID Maintenance**

### **ID Type**

Specify the identification type of the Credit Party that signs the mandate.

### **Creditor Scheme Identification**

Specify the Identification number of the credit party that signs the mandate.

### **Description**

Specify the description of the Creditor Scheme ID.

### **Creditor Name**

Specify the name of the credit party that signs the mandate.

### **Address 1**

Specify the address of the credit party that signs the mandate.

### **Address 2**

Specify the address of the credit party that signs the mandate.

### **Country Code**

Specify the country code of the credit party that signs the mandate.

### **Date of Birth**

Specify the date of birth of the creditor

### **Place of Birth**

Specify the place of birth of the creditor

### **Contact Details**

Specify the contact details of the creditor.

### **Other Details**

Specify the remarks of the creditor.

### 2.1.3.1 Creditor Scheme Id Maintenance Summary

You can invoke the 'Creditor Scheme Id Maintenance Summary' screen by typing 'PCSCSCHM' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button.

The screenshot shows the 'Creditor Scheme ID Summary' application window. The window title is 'Creditor Scheme ID Summary'. The interface includes a search bar with 'Search', 'Advanced Search', 'Reset', and 'Clear All' buttons. Below the search bar, there are several search filters: 'Case Sensitive' (checkbox), 'Authorization Status' (dropdown), 'Record Status' (dropdown), 'ID Type' (dropdown), and 'Creditor Scheme Identification' (text input with a search icon). A table below the filters shows columns for 'Authorization Status', 'Record Status', 'ID Type', 'Creditor Scheme Identification', 'Creditor Name', 'Contact Details', 'Date of Birth', and 'Place of Birth'. The table is currently empty. At the bottom right, there is an 'Exit' button.

You can search using one or more of the following parameters:

- Authorization Status
- Record Status
- Id Type
- Creditor Scheme Identification

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria.

### 2.1.4 Debtor Mandate

User can define the Debtor mandates in this screen. Mandates define here are listed in Inbound Collections transaction screen.

You can invoke the 'Debtor Mandate Detailed' screen by typing 'PCDDMAND' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click new button on the Application toolbar.

You can specify the following fields:

**Host Code**

Displays the host code of the specified branch code.

**Source Code**

System defaults the Source Code on clicking New button

**Host Code Description**

System defaults the Description of the Host Code displayed

**Mandate ID**

Specify the unique identification assigned by the creditor to identify the mandate.

**Network Code**

Select the Network Code for which the mandate is being created.

**Customer Number**

Specify the Debtor customer number for which the mandate is maintained.

**Network Code Description**

System defaults the Description of the Network Code selected

## 2.1.4.1 Main tab

Click the **Main** tab from the 'Debtor Mandate Maintenance' screen.

The screenshot shows the 'Debtor Mandate: Detailed' window. At the top, there are fields for Host Code, Network Code, Source Code, Mandate Id, and Customer Number. Below this is a navigation bar with 'Main Details' selected. The main area is split into five sections: Debtor Details, Debtor Agent Details, Mandate Details, Creditor Details, and Creditor Agent Details. Each section contains multiple input fields for various attributes like account numbers, currencies, addresses, and bank codes. The Mandate Details section has dropdown menus for Mandate Type (Paper), Sequence Type (Recursive), and Frequency Type (Yearly). At the bottom, there is a status bar with fields for Maker, Date Time, Mod No, Record Status, and Authorization Status, and an Exit button.

You can specify the following fields:

### **Debtor Details**

#### **Debtor Account Number**

Specify the debtor account for which the mandate is maintained.

#### **Account Currency**

Specify the Currency of the Account.

#### **Account Branch**

Specify the branch of the account.

#### **Debtor Name**

Specify the name of the Debtor.

#### **Address 1**

Specify the Address of the Debtor.

#### **Address 2**

Specify the Address of the Debtor.

#### **Country**

Specify the country to which the party belongs.

#### **BIC**

Specify the BIC of the Debtor.

#### **Debtor Account IBAN**

System defaults the Debit Account IBAN

### **Debtor Agent Details**

#### **Debtor Bank Code**

Specify the bank code of the Debtor bank.

#### **Debtor Bank Name**

Specify the name of the Debtor bank.

#### **Address 1**

Specify the address of the Debtor bank.

#### **Address 2**

Specify the address of the Debtor bank.

#### **Country**

Select the country to which the Debtor bank belongs.

### **Creditor Details**

#### **Creditor Account Number**

Specify the Creditor account

#### **Account Currency**

Specify the Currency of the Account.

#### **Account Branch**

Specify the branch of the account.

#### **Creditor Account IBAN**

System defaults the Creditor Account IBAN

#### **Creditor Name**

Specify the name of the Creditor account.

#### **Address 1**

Specify the Address of the Creditor.

#### **Address 2**

Specify the Address of the Creditor.

#### **Country**

Specify the country to which the party belongs.

#### **BIC**

Specify the BIC of the Creditor.

### **Creditor Agent Details**

#### **Creditor Bank Code**

Specify the bank code of the Creditor bank.

#### **Creditor Bank Name**

Specify the name of the Creditor bank.

#### **Address 1**

Specify the Address of the Creditor bank.

**Address 2**

Specify the Address of the Creditor bank.

**Country**

Specify the country to which the Creditor bank belongs to.

**Mandate Details****Mandate Request ID**

Specify the mandate.

**Mandate Type**

Select the type of mandate maintained (paper form/electronic).

**Sequence Type**

Select the sequence type of the transaction. Allowed sequence types are OOFF (One off) and Recursive

**Frequency Type**

Select the frequency type of the transaction. Valid Values are Yearly, Monthly, Quarterly, Half-yearly, Weekly, Daily, Adhoc, Intraday & Fort-nightly

**Transaction Currency**

Specify the transaction currency

**Transaction Amount**

Specify a fixed amount to be collected from debtor account for every DD transaction, if applicable.

**Maximum Amount**

Specify the maximum amount that can be collected from debtor account for every DD transaction.

**First Collection Date**

Select the date of the first collection of a DD as per mandate.

**Final Collection Date**

Select the date of the final collection of a DD as per mandate.

**Creditor Scheme Details****Identification Type**

Select the identification type of the credit Party .

**Creditor Scheme Identification**

Select the Identification number of the credit party .

**Bank Code**

Select the bank code of the credit party .

**Scheme Value**

Specify the Scheme value applicable for the DD Mandate

**Bank Name**

Specify the name of the credit party .

**Address 1**

Specify the address of the credit party .

**Address 2**

Specify the address of the credit party .

**Country**

Specify the country code of the credit party .

**Expiry Date**

Specify the date from when the mandate gets expired.

**Effective Date**

Specify the date from when the mandate becomes effective.

**Mandate Status**

The system displays the status of the Mandate.Mandate status is subject change depending on the below listed scenarios:

- The mandate is in 'Initiated' status if the mandate is created and the Effective Date is a future date
- On Effective Date, the status of the mandate becomes 'Active'. Only Active mandates are considered for transaction processing.
- Sequence type of the mandate is defined as One Off (OOFF) and one transaction is processed with that mandate. The status is marked as 'Used'
- If for an Inbound Collection, the sequence type received is final (FNAL), then on settlement of the Collection, The mandate record is marked as Used.
- The mandate is marked as 'Expired' after the specified Expiry Date or if Inactive days which is maintained in Collections Preferences.

If the user modifies the mandate status to 'Cancelled' from the mandate maintenance

**Remarks**

Specify any remarks of the Mandate

**Last TransactionDate**

Specify the Last Transaction Date

---

**Note**

- The upload of pain.009 is supported for debtor mandates received by the debtor agent.
  - On file upload system verifies whether the debtor agent BIC is one of the branch BICs for the Host
  - Upon successful upload of the pain.009 file a new debtor mandate record is created.
  - Validations applicable for manual maintenance of the mandate is applicable for pain.009 upload as well
- 

**2.1.4.2 Additional details**

Click the **Additional Details** tab from the 'Debtor Mandate Maintenance' screen.

Main Details	Additional Details	Amendment/Cancellation Details		
<b>Debtor Identification</b> Identification Type: <input type="text" value="Organization"/> Identification: <input type="text"/>		<b>Referred Document Details</b> Referred Document Code: <input type="text"/> Referred Document Value: <input type="text"/> Document Number: <input type="text"/> Related Date: <input type="text" value="YYYY-MM-DD"/>		
<b>Ultimate Debtor Details</b> Ultimate Debtor Name: <input type="text"/> Identification Type: <input type="text" value="Organization"/> Identification: <input type="text"/>		<b>Additional Details</b> Service Level Code: <input type="text"/> Service Level Value: <input type="text"/> Local Instrument Code: <input type="text"/> Local Instrument Value: <input type="text"/>		
<b>Ultimate Creditor Details</b> Ultimate Creditor Name: <input type="text"/> Identification Type: <input type="text" value="Organization"/> Identification: <input type="text"/>				
Maker Checker	Date Time: Date Time:	Mod No	Record Status Authorization Status	<a href="#">Exit</a>

You can specify the following fields:

### **Debtor Identification**

#### **Identification Type**

Select the Identification Type from the values listed

#### **Identification**

Specify the identification details

### **Ultimate Debtor Details**

#### **Ultimate Debtor Name**

Specify the Debtor Name

#### **Identification Type**

Select the Identification Type from the values listed

#### **Identification**

Specify the identification details

### **Ultimate Creditor Details**

#### **Ultimate Creditor Name**

Specify the Creditor Name

#### **Identification Type**

Select the Identification Type from the values listed

#### **Identification**

Specify the identification details

### **Referred Document Details**

#### **Referred Document Code**

Specify the underlying documents associated with the mandate. The list displays valid Referred Document Type codes.



### Referred Document Value

Specify the details to identify the underlying documents associated with the mandate.

### Document Number

Specify the Unique and unambiguous identification of the referred document.

### Related Date

Specify the Date associated with referred document.

### Additional Details

#### Service Level Code

Specify the service level code for the mandate. Valid value is SEPA.

#### Service Level Value

Specify the service level value for the mandate.

#### Local Instrument Code

Specify the local instrument code. Valid values are COR/B2B.

#### Local Instrument Value

Specify the local instrument value.

### 2.1.4.3 Amendment/Cancellation Details

Click the **Amendment/ Cancellation Details** tab from the 'Debtor Mandate Detailed' screen.

The screenshot displays the 'Debtor Mandate Detailed' application window. At the top, there is a search bar with 'New' and 'Enter Query' options. Below this, there are input fields for 'Host Code', 'Mandate Id \*', 'Network Code \*', 'Source Code', and 'Customer No \*'. The main content area is divided into two tabs: 'Main Details' and 'Amendment/Cancellation Details', with the latter being the active tab. Under 'Amendment Details', there are fields for 'Original Message ID', 'Amendment Reason Code', 'Amendment Reason Value', 'Additional Info', 'Originator Bank Code', 'Originator Name', and 'Creation Date Time' (format: YYYY-MM-DD). Under 'Cancellation Details', there are fields for 'Original Message ID', 'Cancel Reason Code', 'Cancel Reason Value', 'Additional Info', 'Originator Bank Code', 'Originator Name', and 'Creation Date Time' (format: YYYY-MM-DD). At the bottom of the window, there is a status bar with fields for 'Maker', 'Checker', 'Date Time', 'Mod No', 'Record Status', and 'Authorization Status', along with an 'Exit' button.

You can specify the following fields:

### Amendment Details

#### Original Message Id

Specify the original message id of the mandate.

**Amendment Reason Code**

Specify the reason code for amendment. Allows valid set of codes only.

**Amendment Reason Value**

Specify the reason for the amendment.

**Additional Info**

Specify if any additional information is required.

**Originator Bank Code**

Specify the originator details who has issued the amendment.

**Originator Name**

Specify the originator details who has issued the amendment.

**Creation Date Time**

Specify the date and time of the amendment request received.

**Cancellation Details****Original Message Id**

Select the original message id of the mandate.

**Cancel Reason Code**

Specifies the reason code for cancellation. Allows valid set of codes only.

**Cancel Reason Value**

Specifies the reason for the cancellation.

**Additional Info**

Specifies if any additional information is required.

**Originator Bank Code**

Specify the originator details who has issued the amendment.

**Originator Name**

Specifies if any additional information is required.

**Creation Date Time**

Specifies the date and time of the cancellation request received.

**Pain.010 & Pain.011 Uploads**

- On uploading the Pain.010 file, values in the amended details gets updated
- Following Amendment details gets populated for the record -
  - Original Message ID
  - Amendment reason code or value
  - Additional information
  - Originator Bank code or Originator
  - Creation Date & Time
- On upload of pain.011 message cancellation reason gets captured for the mandate record and mandate status is marked as 'Cancelled'
- The field values gets amended according to the details available in MT011.
- Following Cancellation Details gets populated for the record
  - Original Message ID

- Cancellation reason code or value
- Additional information
- Originator Bank code or Originator
- Creation Date & Time

#### 2.1.4.4 **Debtor Mandate Summary**

You can invoke the 'Debtor Mandate Maintenance Summary' screen by typing 'PCSDMAND' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button.

You can search using one or more of the following parameters:

- Authorization Status
- Record Status
- Mandate Id
- Network Code

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria.

Double click a record to view the detailed Debtor Mandate maintenance screen. You can also export the details of selected records to a file using 'Export' button.

#### 2.1.5 **Debtor Collections Instructions**

Collections Instruction maintenance is used in validating the incoming Collections based on Allowed/Disallowed lists of creditors who are allowed or disallowed to raise a collection request.

You can invoke the 'Debtor Instructions Detailed' screen by typing 'PCDPINSR' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click new button on the Application toolbar.

You can specify the following fields:

### **Host Code**

The host code of user's logged in branch is populated while creating a new record.

### **Customer Id**

Select the required Customer Number from the LOV for which the debtor instruction to be maintained.

### **Customer Account Number**

Specify the Debtor Customer Account.

If the instruction is to be applied at the Customer Number level and for all accounts, then the value 'ALL' must be selected.

### **Collection Scheme Type**

Select the Scheme type. The values are CORE and B2B.

### **Restriction From Date**

This field is optional. Once you specify the date then the disallowed validations will be applicable from that date only.

### **Restriction To Date**

This field is optional. If end date is provided, then the disallowed validations will be applicable only up till the end date.

### **Customer Name**

System defaults the Customer Name on selecting the Customer Id.

### **Restrict all inward collections Flag**

Check this flag to indicate that all Collections incoming transactions received for the debit customer will be blocked.

## **Restricted Details**

### **Restriction Type**

- Allowed – This option indicates that the list of Creditor Identification, Mandate ID or Creditor Account, maintained is an allowed list.
- Disallowed– This option indicates that the list of Creditor Identification, Mandate ID or Creditor Account maintained is a disallowed list.

## **Creditor Scheme Details**

### **Scheme ID Type**

Specify the Creditor Scheme ID type . Scheme ID type can be Organization ID or Private ID.

### **Scheme Identification**

Specify the Scheme Identification

## **Creditor Account details**

### **Creditor IBAN**

Specify the valid Creditor IBAN details in this block.

## **Mandate Details**

### **Mandate ID**

Specify the Mandate ID details in this block. Mandates of the selected customer number would be listed.

### **2.1.5.1 Debtor Collections Instructions Summary**

You can invoke the “Debtor Instructions Summary” screen by typing ‘PCSPINSR’ in the field at the top right corner of the application toolbar and clicking the adjoining arrow button.

You can search using one or more of the following parameters:

- Authorization Status
- Record Status
- Customer Name
- Customer No
- Customer Account No

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria.

Double click a record or select a record and click on 'Details' button to view the detailed Debtor Instructions screen. You can also export the details of selected records to a file.

### 2.1.6 Periodic Instructions Maintenance

You can invoke the 'Periodic Instructions Maintenance' screen by typing 'PCDPINST' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click new button on the Application toolbar.

You can specify the following fields:

**Customer Number**

Specify the creditor customer number for which the periodic instruction is maintained.

**Customer Name**

Specify the description of the selected customer.

**Agreement ID**

Specify the mandate ID for which the periodic instruction is maintained.

**Valid From**

Specify the date from when the periodic instruction becomes valid.

**Network Code**

Select a valid Network Code from the LOV.

**Instruction Start Date**

System defaults the Instruction Start Date as Current Date. This indicates the date from when the first transaction gets generated based on the periodic instruction maintained

**Frequency**

Periodic instructions can be set for the frequencies - Daily, Monthly, Yearly. System defaults the value as Daily.

**Transfer Currency**

Select the Transfer Currency from the LOV maintained. This is the currency in which the Periodic Instructions are set.

**Transfer Amount**

Specify the transfer amount for which the Outgoing DD transaction to be created using the periodic instruction.

**Instruction Reference Number**

System defaults the Instruction reference Number on clicking New. Unique reference number is generated in the defined format. For more details on the format, refer to Payments Core User Guide

**Source Code**

Specify the source code through which the agreement is maintained.

**Branch Code**

Specify the branch code for which the periodic instruction is maintained.

**Host Code**

Displays the host code of the specified branch code.

**Valid to Date**

Specify the date till when the periodic instruction becomes valid.

**Remarks**

Specify the additional details of the periodic instruction.

**Instruction End Date**

Specify the date, till when the instruction to be executed. This indicates the date till when the final transaction gets generated based on the periodic instruction maintained

**Debtor Details****Debtor Account Number**

Specifies the debtor account for which the mandate is maintained.

**Debtor Account Currency**

Specifies the Currency of the Account.

**Account Branch**

Specifies the branch of the account.

**Account Name**

Specifies the name of the Debtor.

**Address 1**

Specifies the Address of the Debtor.

**Address 2**

Specifies the Address of the Debtor.

**Country**

Specifies the country to which the party belongs.

**Bank Identifier Code**

Specifies the BIC of the Debtor.



**Debtor IBAN**

Specify the IBAN of the Debtor.

**Creditor Details****Creditor Account Number**

Specifies the Creditor account for which the mandate is maintained.

**Account Currency**

Specifies the Currency of the Account. Account Branch

Specifies the branch of the account.

**Creditor Name**

Specifies the name of the Creditor account.

**Address 1**

Specifies the Address of the Creditor.

**Address 2**

Specifies the Address of the Creditor.

**Country**

Specifies the country to which the party belongs.

**BIC**

Specifies the BIC of the Creditor.

**Creditor IBAN**

Specify the IBAN of the Creditor.

**Creditor Bank Code**

Specify the Bank Code of the Creditor.

**Debtor Agent Details****Debtor Bank Code**

Specifies the bank code of the Debtor bank.

**Debtor Bank Name**

Specifies the name of the Debtor bank.

**Address 1**

Specifies the Address of the Debtor bank.

**Address 2**

Specifies the Address of the Debtor bank.

**Country**

Specifies the country to which the Debtor bank belongs to.

**Periodic Instruction Details****Periodic Instruction Status**

Displays the status of the periodic instruction maintained. System defaults the option as ' Not Initiated'. When the instruction is successfully initiated, status is updated as ' Initiated'

### Next Execution Date

Displays the Next consecutive execution date of the Periodic Instruction

### Last Transaction Reference Number

Displays the last transaction reference number

### Last Executed On

Specifies the execute date of the last transaction

### Last Execution Status

Displays the execution status of the last transaction.

## 2.1.6.1 Collections Periodic Instructions Summary

You can invoke the 'Periodic Instructions Summary' screen by typing 'PCSPINST' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button.

Authorization Status	Record Status	Instruction Reference Number	Valid To	Valid From Date	Source Code	Branch Code	Agreement Id	Customer Number	Customer Name
----------------------	---------------	------------------------------	----------	-----------------	-------------	-------------	--------------	-----------------	---------------

You can search using one or more of the following parameters:

- Authorization Status
- Record Status
- Instruction Reference Number
- Agreement Id
- Network Code

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria.

Double click a record to view the detailed Periodic Instruction maintenance screen. You can also export the details of selected records to a file using 'Export' button.

## **Periodic Instruction Processing**

- On save of periodic instruction set up system derives the Next Execution date in the maintenance.
- Beginning of day job will pick up the instructions (with status as Open and Authorised) maintained with Next execution date as Current system date or previous date(which hasn't picked up for processing) and initiate an outgoing DD transaction based on the details maintained in Periodic instruction maintenance.
- The transaction gets created and auto authorized and any exception raised during processing, will be moved to Repair queue with appropriate details.
- After successful creation of DD transaction, the next execution date will be updated as part of batch processing.

## **2.2 Collections Transactions**

### **2.2.1 Outbound Collections Transaction Input**

An outgoing Collections transaction screen is used to initiate an outgoing DD transaction and to view the Outgoing Collections transaction created through upload.

You can invoke 'Outbound Collections Transaction Input' screen by typing 'PCDAOTXN' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button.

Outbound Collections Transaction Input

New Enter Query

Transaction Branch \* HEL  
Network Code \*  
Source Code \* MANL  
Host Code \*  
Message ID

Transaction Reference Number \*  
User Reference Number \*  
File Reference Number  
End To End ID

Main Mandate Details Pricing Additional Details

Creditor Details Debtor Details

Creditor Account Number \*  
Account IBAN \*  
Account Currency  
Account Branch  
Creditor Name  
Credit Amount  
Creditor Bank BIC  
Creditor Bank Code  
Customer Number  
Customer Service Model

Debtor Account Number  
Account IBAN  
Account Currency  
Account Branch  
Debtor Name  
Debit Amount  
Debtor Bank BIC  
Debtor Bank Code  
Enrich

Payment Details

Booking Date YYYY-MM-DD  
Instruction Date \* YYYY-MM-DD  
Transfer Currency \*  
Transfer Amount \*

MIS | UDF

Maker ID	Maker Date Stamp	Record Status	Exit
Checker ID	Checker Date Stamp	Authorization Status	

You can specify the following fields:

#### **Transaction Branch**

Indicates the branch from which the user is logged in.

#### **Network Code**

Select the network code.

## Source Code

System defaults the Source Code as 'MANL' on clicking 'New'.

## Host Code

Indicates the host code that is linked to the transaction branch of the customer

## Message ID

Specify the Message ID

## Transaction Reference Number

Indicates a unique identifier of the Collections transaction and it is auto-generated. For more details on the format, refer the Payments Core User Guide.

## User Reference Number

This field will default the Transaction Ref Number field and you can modify the reference, if required.

## File Reference Number

Specify the File Reference Number

## End to end Id

Specifies the end to end transaction identification.

### 2.2.1.1 Main Tab

The screenshot shows the Oracle Payments Core Main Tab form. The form is divided into several sections: Creditor Details, Debtor Details, and Payment Details. The Creditor Details section includes fields for Creditor Account Number, Account IBAN, Account Currency, Account Branch, Creditor Name, Credit Amount, Creditor Bank BIC, Creditor Bank Code, Customer No, and Customer Service Model. The Debtor Details section includes fields for Debtor Account Number, Account IBAN, Account Currency, Account Branch, Debtor Name, Debit Amount, Debtor Bank BIC, and Debtor Bank Code. The Payment Details section includes fields for Booking Date, Instruction Date, Value Date, Dispatch Date, Return by Date, Refund by Date, Recall by Date, Reversal by Date, Transfer Currency, Transfer Amount, Exchange Rate, FX Reference Number, Remarks, Linked Transaction Reference Number, and Charge Bearer. The form also has a navigation bar at the top with tabs for Main, Mandate Details, Pricing, and Additional Details. At the bottom, there is a status bar with fields for Maker Id, Checker Id, Maker Date Stamp, Checker Date Stamp, Record Status, and Authorization Status, along with an Exit button.

You can specify the following fields in the Main tab:

## Creditor Details

### Creditor Account Number

Select the creditor account for which the transaction is executed. Valid accounts maintained in the External Account maintenance are allowed to be selected.

### Account IBAN

Account IBAN for which the transaction is displayed for the Creditor account number chosen.

**Account Currency**

Account currency is displayed.

**Account Branch**

Account Branch is displayed.

**Creditor Name**

Account name is displayed.

**Credit Amount**

Specify the amount specified for the credit transaction.

**Creditor Bank BIC**

Specify the BIC of the Creditor Bank.

**Creditor Bank Code**

Specify the bank code of the Creditor Bank.

**Customer Number**

Creditor customer number is displayed based on the account selected.

**Customer Service Model**

If Service model is linked to the customer number, the same is displayed.

**Debtor Details****Debtor Account Number**

Specify the debtor account for the transaction is initiated.

**Account IBAN**

Specify the Account IBAN for which the transaction is initiated.

**Account Currency**

The currency of the account.

**Account Branch**

Specify the branch of the debtor account.

**Debtor Name**

Specify the name of the debtor.

**Debit Amount**

Specify the amount to be debited.

**Debtor Bank BIC**

Select the BIC of the Debtor Bank.

**Debtor Bank Code**

Select the code of the Debtor Bank.

**Payment Details****Booking Date**

Specify the booking date of the Collections transaction.

**Instruction Date**

Specify the instruction date of the transaction. This field identifies the original value date that was provided by the creditor during the instruction.

**Value Date**

Specify the value date of the transaction. This field identifies the date on which the transfer to be made.

**Dispatch Date**

Specify the dispatch date of the Collections transaction. This field denotes the date on which the message to be dispatched. Dispatch date will be derived based on the sequence type specified in the transaction.

- If the Sequence type is of 'OOFF' or 'FRST', then dispatch date is derived as the value date minus the no of days specified in First collection dispatch days.
- If the Sequence type is of 'RCUR', then dispatch date is derived as the value date minus the no of days specified in Recurrent collection dispatch days.

**Return by Date**

This field denotes the date by which the Return request to be received for an outgoing DD transaction. This date is derived by value date plus the return days based on the calendar basis.

**Refund by Date**

This field denotes the date by which the refund request to be received for an outgoing DD transaction. This date is derived by value date plus refund days based on the calendar basis

**Recall by Date**

This field denotes the date by which the Recall to be initiated for an outgoing DD transaction. This date is derived by value date minus the recall days based on the calendar basis

**Reversal by Date**

This field denotes the date by which the reversal request to be initiated for an outgoing DD transaction. This date is derived by value date plus reversal days based on the calendar basis.

**Transfer Currency**

Specify the currency in which the transfer is initiated.

**Transfer Amount**

Specify the amount to be transferred.

**Exchange Rate**

Specify the Exchange Rate.

---

**Note**

Exchange rate processing is done as part of settlement date processing.

---

**FX Reference Number**

Specify the FX Reference Number.

**Remarks**

Specify any remarks, if any.

**Linked Transaction Reference Number**

In case of On Us transfers, incoming DD transaction booked as part of outgoing will be stored in Linked Transaction Reference Number field. This would be auto populated by the system on save, if Dispatch on Us transfer is 'Not checked' at PCDNWDDP.

## Charge Bearer

These are service level charges and is charged by banks to its respective customers. Service level charges are defaulted

### 2.2.1.2 Mandate Details Tab

Click **Mandate Details** tab from the Collections Outgoing Transaction screen.:

The screenshot shows the 'Mandate Details' tab in a software application. The interface includes a navigation bar at the top with 'Main', 'Mandate Details' (highlighted), 'Pricing', and 'Additional Details'. Below this, the 'Mandate Details' section contains fields for 'Date of Signature', 'Electronic Signature', 'Sequence Type' (a dropdown menu currently set to 'First Collection'), 'BIC', 'Account No', 'First Collection Date', and 'Mandate Id\*'. To the right, there is an 'Amend Indicator' checkbox and fields for 'Original Mandate ID', 'Original Debtor Account', 'Original Debtor Bank', 'BIC', 'Account', and 'Final Collection Date'. Below these are two sections: 'Creditor Scheme Details' and 'Original Creditor Scheme Details'. 'Creditor Scheme Details' includes 'ID', 'ID Type' (dropdown menu set to 'Organization'), 'ID Value', and 'Scheme Type'. 'Original Creditor Scheme Details' includes 'ID', 'Name', 'ID Type' (dropdown menu set to 'Organization'), 'ID Value', 'Scheme Type', 'Account', 'Address1', 'Address2', and 'Country'. At the bottom of the form, there are fields for 'MIS | UDF', 'Maker ID', 'Maker Date Stamp', 'Record Status', 'Checker ID', 'Checker Date Stamp', 'Authorization Status', and an 'Exit' button.

You can specify the following fields:

#### **Mandate Details**

##### **Date of Signature**

Indicates the date on which the mandate was signed by debtor. This is defaulted based on the mandate ID selected.

##### **Electronic Signature**

Specify the electronic signature details.

##### **Sequence Type**

Select the required sequence type. Valid values are:

- First Collection
- Final Collection
- One Off Transaction
- Recurring Transaction

##### **BIC**

Specify the BIC of the Original Creditor Agent

##### **Account No**

Specify the Account No

##### **First Collection Date**

Specify the date of first collection.

**Mandate Id**

Specify the identification of the mandate.

**Amend Indicator**

This Indicator is for notifying whether the underlying mandate is amended or not. Check this box if amendment is applicable.

**Original Mandate Id**

Specify the identification of the original mandate. This field indicates the original mandate ID as assigned by the creditor, to identify the original mandate maintained. This field is mandatory if changes occur in 'Mandate Identification', otherwise not to be used.

**Original Debtor Account**

Specify the account details of the Original Debtor

**Original Debtor Bank**

Specify the details of the Original Debtor Bank.

**BIC**

Specify the BIC

**Account**

Specify the account details.

**Final Collection Date**

Specify the final collection date.

**Creditor Scheme Details****Id**

Specify the identification of the creditor scheme.

**Id Type**

Specify the type of Scheme identification.

**ID Value**

Specify the value of the creditor scheme

**Scheme Type**

Specify the type of scheme.

**Original Creditor Scheme Details**

Original Creditor Scheme details are required if changes occur in 'Creditor Scheme ID or Name', otherwise not to be used

**Id**

Specify the identification of the Original Creditor Scheme.

**Name**

Specify the name of the Original Creditor Scheme.

**ID Value**

Specify the value of the Original Creditor Scheme.

**Scheme Id Type**

Specify the type of Scheme identification.

**Account**

Specify the account details.



### **Address 1**

Specify the first line of the address of the Original Creditor.

### **Address 2**

Specify the second line of the address of the Original Creditor.

### **Country**

Specify the country of the Original Creditor.

## **2.2.1.3 Pricing Tab**

Click the **Pricing** tab from the Collections Outgoing Transaction screen.:

Pricing Component	Pricing Currency	Pricing Amount	Waiver	Debit Currency	Debit Amount
-------------------	------------------	----------------	--------	----------------	--------------

MIS | UDF

Maker ID                      Maker Date Stamp                      Record Status O  
Checker ID                      Checker Date Stamp                      Authorization Status

Cancel

You can view the charge/tax details derived for the transaction in Pricing tab. You can amend the price values/waiver flag, if required.

### **Pricing Component**

This field indicates the pricing component derived for the DD transaction.

### **Pricing Currency**

Indicates the pricing currency of the component.

### **Pricing Amount**

Specifies the fixed or calculated charge amount using the Pricing Value Maintenance. You can edit this field to a non-zero value.

### **Waiver**

Check this box to select the charge component to waive the associated charges.

### **Debit Currency**

Indicates the currency of the debit account.

### **Debit Amount**

Indicates the amount debited to the selected debit amount.

## 2.2.1.4 Additional Details Tab

Specify the additional details in this screen. Click on the 'Additional Details' to invoke this screen.

Main | Mandate Details | Pricing | **Additional Details**

**Debtor Details**

Debtor Name  
Branch BIC  
Id Type: Organization  
ID  
Scheme Code  
Issuer  
Proprietary

**Debtor Contact Details**

Contact Name  
Name Prefix  
Phone Number  
Mobile Number  
Fax Number  
Email Address  
Other  
Country of Residence

**Debtor Postal Address**

Address  
Address1  
Address2  
Department  
Sub Department  
Building Number  
Postal Code  
Town Name  
Country Sub-Division  
Country

**Ultimate Debtor Details**

Ultimate Debtor Name  
Bank BIC  
Id Type: Organization  
ID  
Scheme Code  
Branch BIC  
Proprietary

**Ultimate Debtor Contact Details**

Name  
Name Prefix  
Phone Number  
Mobile Number  
Fax Number  
Email Address  
Other  
Country of Residence

**Ultimate Debtor Postal Address**

Address  
Address1  
Address2  
Department  
Sub Department  
Building Number  
Postal Code  
Town Name  
Country Sub-Division  
Country

**Creditor Details**

Name  
Branch BIC  
Id Type: Organization  
ID  
Scheme Code  
Issuer  
Proprietary

**Creditor Contact Details**

Name  
Name Prefix  
Phone Number  
Mobile Number  
Fax Number  
Email Address  
Other  
Country of Residence

**Creditor Postal Address**

Address  
Address1  
Address2  
Department  
Sub Department  
Street Name  
Building Number  
Postal Code  
Town Name  
Country Sub-Division  
Country

Additional Details  
Remitter Information

MIS | UDF

Maker ID  
Checker ID  
Maker Date Stamp  
Checker Date Stamp  
Record Status O  
Authorization Status  
Cancel

### Debtor Details

#### **Debtor Name**

Specify the name of the debtor.

#### **Branch BIC**

Specify the Branch Code BIC of the debtor.

#### **Id Type**

Specify the type of identification.

#### **ID**

Specify the identification of the Debtor.

#### **Scheme Code**

Specify the Scheme Code of the Debtor.

#### **Issuer**

Specify the Issuer of the Debtor.

#### **Proprietary**

Specify the Proprietary details of the Debtor.

### Debtor Contact Details

**Contact Name**

Specify the Contact Name of the Debtor.

**Name Prefix**

Specify the prefix name of the Debtor.

**Phone Number**

Specify the phone number of the Debtor.

**Mobile Number**

Specify the mobile number of the Debtor.

**Fax Number**

Specify the fax number of the Debtor.

**Email Address**

Specify the mailing address of the Debtor.

**Other**

Specify any other details of the Debtor.

**Country of Residence**

Specify the country of residence of the Debtor.

**Debtor Postal Details****Address**

Select the address of the Debtor.

**Address 1 through to Address 2**

Select the address of the Debtor in the two lines provided.

**Department**

Specify the department of the Debtor.

**Sub Department**

Specify the sub department of the Debtor.

**Building Number**

Specify the building number.

**Postal Code**

Specify the postal code.

**Town Name**

Specify the name of the town.

**Country Sub-Division**

Specify the country sub-division.

**Country**

Specify the country of the debtor.

**Ultimate Debtor Details****Ultimate Debtor Name**

Specify the name of the Ultimate Debtor.

**Bank BIC**

Specify the Bank BIC.

**ID Type**

Specify the type of identification.

**ID**

Specify the identification.

**Scheme Code**

Specify the scheme code details.

**Branch BIC**

Specify the Branch BIC.

**Proprietary**

Specify the Ultimate Debtor proprietary information.

**Ultimate Debtor Contact Details****Name**

Specify the Contact Name of the Ultimate Debtor.

**Name Prefix**

Specify the prefix name of the Ultimate Debtor.

**Phone Number**

Specify the phone number of the Ultimate Debtor.

**Mobile Number**

Specify the mobile number of the Ultimate Debtor.

**Fax Number**

Specify the fax number of the Ultimate Debtor.

**Email Address**

Specify the mailing address of the Ultimate Debtor.

**Other**

Specify any other details of the Ultimate Debtor.

**Country of Residence**

Specify the country of Residence of the Ultimate Debtor.

**Ultimate Debtor Postal Details****Address**

Select the address of the Ultimate Debtor.

**Address 1 through to Address 2**

Select the address of the Ultimate Debtor in the two lines provided.

**Department**

Specify the department of the Ultimate Debtor.

**Sub Department**

Specify the sub department of the Ultimate Debtor.

**Building Number**

Specify the building number.

**Postal Code**

Specify the postal code.

**Town Name**

Specify the name of the town.

**Country Sub-Division**

Specify the country sub-division.

**Country**

Specify the country of the Creditor.

**Creditor Details****Creditor Name**

Specify the name of the Creditor.

**Branch BIC**

Specify the Branch BIC of the Creditor.

**Id Type**

Specify the type of identification.

**ID**

Specify the identification of the Creditor.

**Scheme Code**

Specify the Scheme Code of the Creditor.

**Issuer**

Specify the Issuer of the Creditor.

**Proprietary**

Specify the Proprietary details of the Creditor.

**Creditor Contact Details****Contact Name**

Specify the Contact Name of the Creditor.

**Name Prefix**

Specify the prefix name of the Creditor.

**Phone Number**

Specify the phone number of the Creditor.

**Mobile Number**

Specify the mobile number of the Creditor.

**Fax Number**

Specify the fax number of the Creditor.

**Email Address**

Specify the mailing address of the Creditor.

**Other**

Specify any other details of the Creditor.

**Country of Residence**

Specify the country of residence of the Creditor.

**Creditor Postal Details****Address**

Select the address of the Creditor.

**Address 1 through to Address 2**

Select the address of the Creditor in the two lines provided.

**Department**

Specify the department of the Creditor.

**Sub Department**

Specify the sub department of the Creditor.

**Building Number**

Specify the building number.

**Postal Code**

Specify the postal code.

**Town Name**

Specify the name of the town.

**Country Sub-Division**

Specify the country sub-division.

**Country**

Specify the country of the Creditor.

**2.2.1.5 UDF button**

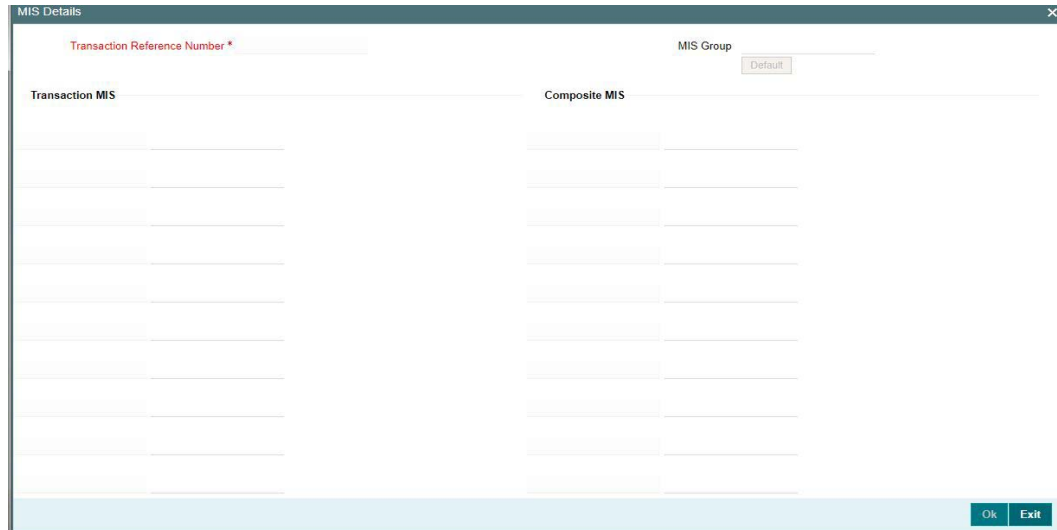
Click on the 'UDF' button to invoke this screen.



You can specify user defined fields for each transaction.

## 2.2.1.6 MIS button

Click on the 'MIS' button to invoke this screen.



You can specify the MIS details in this sub-screen.

### **Saving of an Outgoing Collections Transaction**

The system performs the following mandatory field checks and the referential checks during the enrich/save of outgoing Collections transaction.

- Bank Redirection
  - System validates if there are any redirection bank code maintained for the Debtor Bank Code, Indirect participant bank code and if there is, system replaces the original bank code with redirected bank code
  - Any exception during this is logged into Transaction Repair Queue.
  - Applicable only for upload and web services.
- Account Redirection
  - System validates if there is any redirection account maintained for the Creditor account specified for an Outgoing DD transaction initiated from current processing branch. If there is, system replaces the original creditor account with redirected account number.
  - Any exception during this is logged into Transaction Repair Queue.
  - Applicable only for upload and web services
- Verify On Us transfer (Y/N)
  - System defaults the On Us Transfer flag as 'Yes' if both the Creditor agent bank code and Debtor agent bank code are same as the current processing branch bank code (or) if both creditor account and debtor account are held with current processing branch bank code.
- Transactional Validations
  - Verify if Instruction date/Collection date" minus current system date is greater than or equal to First Collection receipt days (maintained in Network DD preferences) in case of FRST/OOFF & Recurrent collection receipt days in case of RCUR/FNAL. Else transaction is prompted with appropriate error message and is not booked.
  - For an outgoing DD transaction, the debit account currency and credit account currency is the same as Transfer currency.
  - Creditor account field is verified to check if it is valid and existing with appropriate status.

- Debtor bank code, Creditor bank code, Direct Participant bank code fields are validated based on the Local bank code clearing maintenance.
- Field Transfer Amount & Value Date should not be null and Field Transfer amount specified in the transaction should be within the limit amount provided in Network DD Preferences.
- If the 'Value Date' falls on a Network Holiday, then Value date is moved to next working date and the date instructed in the Collections request is stored under 'Original Value Date'.
- Processing Dates Resolution
  - Activation date is derived based on the value date specified in the transaction. If Value date falls on a holiday, system derives the next network working day as the Activation date.
  - Dispatch date is derived based on the sequence type specified in the transaction.
- Debit/Credit Account Resolution
  - Debit account and Credit account details is derived based on the liquidation accounting codes maintained in Network DD Preferences.

If any of the below validation fails, then the transaction is rejected with an error code.

Following fields are mandatory for requesting Outgoing Collections transaction:

- Host Code
- Network Code
- Creditor Bank Code
- Creditor Account (or Creditor IBAN,if IBAN is mandatory for the Network)
- Debtor Bank Code
- Debtor Account (or Debtor IBAN,if IBAN is mandatory for the Network)
- Debtor Name
- Transfer Currency
- Transfer Amount
- Value Date
- Mandate Id

If the source code is not MANL, then it is mandatory to specify the Source reference number.

Customer/Account status validation is done based on the status details available in External Customer maintenance/External Account maintenance.

Holiday check for instruction date is done based on the local branch holidays maintained.

Any validation failure from user interface screen throws error on transaction saving. You can check the error details from the respective error message displayed and can take remedial action before re-submitting.

### **2.2.1.7 Outbound Collections Transaction Summary**

You can invoke the 'Outbound Collections Transaction Summary' screen by typing 'PCSAOTXN' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button.



You can search using one or more of the following parameters:

- Transaction Reference Number
- Source Code
- Transaction Branch
- Transfer Currency
- Transfer Amount
- Value Date
- Instruction Date
- Booking Date
- Network Code
- File Reference Number
- Debtor Account IBAN
- Creditor Account IBAN
- Debtor Account Number
- Creditor Account Number
- Queue Code
- User Reference
- Authorization Status

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria.

Double click a record to view the detailed maintenance screen. You can also export the details of selected records to a file using 'Export' button.

## 2.2.2 Outbound Collections Transaction View

User can view the complete outbound Collections transaction details in this screen

You can invoke 'Outbound Collections View Detailed' screen by typing 'PCDOVIEW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button.

The screenshot shows the 'View Detailed' application window. At the top, there is a search bar labeled 'Enter Query'. Below it, there are several input fields for transaction details, including 'Transaction Branch \* HEL', 'Network Code \*', 'Source Code \* MANL', 'Host Code \*', and 'Message Id'. To the right, there are fields for 'Transaction Reference Number \*', 'User Reference Number \*', 'File Reference Number', and 'End To End ID'. Below these fields is a tabbed interface with 'Main' selected, and other tabs for 'Mandate Details', 'Pricing', 'Additional Details', 'Accounting Details', 'Transaction Details', and 'Exception Details'. The 'Main' tab is divided into three sections: 'Creditor Details' (with fields for account number, IBAN, currency, branch, name, amount, BIC, and code), 'Debtor Details' (with fields for account number, IBAN, currency, branch, name, amount, BIC, and code), and 'Payment Details' (with fields for booking, instruction, value, dispatch, return, refund, recall, and reversal dates, as well as transfer currency, amount, exchange rate, FX reference number, remarks, and linked transaction reference number). At the bottom, there is a status bar with fields for 'Maker Id', 'Checker Id', 'Maker Date Stamp', 'Checker Date Stamp', 'Record Status', and 'Authorization Status', along with an 'Exit' button.

- From this screen, click Enter Query. The Transaction Reference field gets enabled which opens an LOV screen.
- Click the Fetch button and select the required value.
- Along with the transaction details in the Main and Pricing tabs user can also view the Status details for the following:
  - External System Status
  - Transaction Status
  - Pending Queue Details
  - Sanction Seizure
- Click Execute Query to populate the details of the transaction in the Outbound Collections View screen.

For more details on Main,mandate Details, Pricing and Additional Details tabs refer to 'PCDAOTXN' screen details above.

## 2.2.2.1 Accounting Details

You can invoke this screen by clicking 'Accounting Details' tab in the Outbound Collections View screen.:

If accounting entries are posted for a transaction you can view the details from the Accounting Details tab.

## 2.2.2.2 Transaction Details

You can invoke this screen by clicking 'Transaction Details' tab in the Outbound Collections View screen:

You can view the below status for a Collections transaction from Transaction Details tab:

- Transaction status
- CRLQ status - indicates the credit accounting liquidation status

- DRLQ status – indicates the debit accounting liquidation status
- Dispatch status
- Collection status
- Sanction Seizure

Status of the following External System checks with its respective Reference number are displayed

- Sanction Check Status
- External Account Check Status
- Exchange Rate Status

And 'Exception Queue code, Transaction Error code and Repair Reason details are available under *Exception Queue* status.

### 2.2.2.3 Exception Details

You can invoke this screen by clicking 'Exception Details' tab in the Outbound Collections View screen. Exception transactions are not currently supported.:

The screenshot displays the 'Direct Debit Outgoing Transaction View Screen' with the 'Exception Details' tab selected. The interface includes the following sections:

- Transaction Details:** Fields for Transaction Branch (000), Network Code, Source Code (MANL), Host Code, Message Id, Transaction Reference Number, User Reference Number, File Reference Number, and End To End ID.
- Navigation:** Tabs for Main, Mandate Details, Pricing, Additional Details, Accounting Details, Transaction Details, and Exception Details (highlighted).
- Reject Details:** Fields for Reject Date, Reject Code, Reject Reason, Additional Information, Transaction Type (dropdown), File Reference Number, Network Reject Reason, Network Reject Code, Network Reject Reference, and Network Reject Received Date.
- Recall Details:** Fields for Recall Date, Recall Code, Recall Reason, Additional Information, Dispatch Reference, Dispatch Status (dropdown), Network Reject Reason, Network Reject Reference, Network Reject Code, and Network Reject Received Date.
- Reverse Details:** Fields for Reverse Date, Reverse Code, Reverse Reason, Additional Information, Dispatch Reference, Dispatch Status (dropdown), File Reference Number, Network Reject Code, Network Reject Reference, Network Reject Reason, and Network Reject Received Date.
- Footer:** Navigation links for MIS, UDF, View Queue Action, and View Repair Log. A status bar at the bottom contains Maker ID, Checker ID, Maker Date Stamp, Checker Date Stamp, Record Status, Authorization Status, and an Exit button.

### 2.2.2.4 MIS Tab

You can invoke this screen by clicking 'MIS' tab in the screen.

The screenshot shows a window titled "MIS Details". At the top left, there is a text input field labeled "Transaction Reference Number" with a red asterisk. To its right is a dropdown menu labeled "MIS Group" with "Default" selected. Below these are two columns: "Transaction MIS" on the left and "Composite MIS" on the right. Each column contains a table with approximately 10 rows and 2 columns. At the bottom right of the window, there are "Ok" and "Exit" buttons.

### 2.2.2.5 UDF Tab

You can invoke this screen by clicking 'UDF' tab in the screen.

The screenshot shows a window titled "Fields". At the top left, there is a navigation bar with "1 Of 1" and a "Go" button. Below this is a table with two columns: "Field Label" and "Field Value". The table is currently empty. At the bottom right of the window, there are "Ok" and "Exit" buttons.

## 2.2.2.6 View Queue Action Log

User can view all the queue actions for the respective transaction initiated. You can invoke this screen by clicking the 'View Queue Action' button in View screen, where the Transaction Reference Number is auto populated and related details are displayed.:

Transaction Reference Number	Action	Remarks	Queue Code	Authorization Status
------------------------------	--------	---------	------------	----------------------

Following details are displayed:

- Transaction Reference Number
- Network Code
- Action
- Remarks
- Queue Code
- Authorization Status
- Maker ID
- Maker Date Stamp
- Checker ID
- Checker Date Stamp
- Queue Status
- Queue Reference No
- Primary External Status
- Secondary External Status
- External Reference Number

User can view the request sent and the corresponding response received for each row in Queue Action Log.

Also user can view the request sent to and the response received from external systems for the following:

- Sanction screening
- External credit approval
- External Account Check

- External FX fetch
- External price fetch
- Accounting system

### 2.2.2.7 View Repair Log

User can view all the Repair actions for the respective transaction initiated. You can invoke this screen by clicking the 'View Repair Log' button in Viewscreen, where the Transaction Reference Number is auto populated and related details are displayed.:

The screenshot shows a web application window titled "View Repair Log". At the top, there is a search bar labeled "Enter Query" containing the text "Transaction Reference Number". Below the search bar is a navigation bar with "1 Of 1" and a "Go" button. The main area contains a table with the following headers: "Queue Reference No", "Field Name", "Old Value", "Repaired Data", and "Error". The table is currently empty. At the bottom right of the window, there is a blue "Exit" button.

Following details are displayed:

- Queue Reference No
- Field Name
- Old Value
- Repaired Data
- Error

## 2.2.2.8 Outbound Collections Transaction View Summary

You can invoke the "Outbound Collections View Summary" screen by typing 'PCSOVIEW' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button.

Outbound Collections View Summary

Search Advanced Search Reset Clear All

Case Sensitive

Transaction Reference Number  
Source Code  
Transfer Amount  
Booking Date YYYY-MM-DD  
DRLQ Status  
Queue Code

Transaction Status  
Transaction Branch  
Value Date YYYY-MM-DD  
Network Code  
CRLQ Status  
Debtor Account Number  
User Reference

Collection Status  
Transfer Currency  
Instruction Date YYYY-MM-DD  
File Reference Number  
Debtor Account IBAN  
Creditor Account Number

Records per page: 15 1 Of 1 Lock Columns: 0

Transaction Reference Number	Host Code	Transaction Status	Collection Status	Source Code	Transaction Branch	Transfer Currency	Transfer Amount	Value Date	Instruction Date	Booking Date	Network Code	File Reference

Exit

You can search using one or more of the following parameters:

- Transaction Reference Number
- Transaction Status
- Collection Status
- Source Code
- Transaction Branch
- Transfer Currency
- Transfer Amount
- Value Date
- Instruction Date
- Booking Date
- Network Code
- File Reference Number
- DRLQ Status
- CRLQ Status
- Debtor Account IBAN
- Creditor Account IBAN
- Debtor Account Number
- Creditor Account Number
- Queue Code
- User Reference



Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria.

Double click a record or select a record and click on 'Details' button to view the detailed maintenance screen. You can also export the details of selected records to a file using 'Export' button

### **2.2.3 Outbound Collections Authorization Process**

The transaction authorization process involves the following steps:

Mandate Check – System will validate the Mandate ID details provided in the Outgoing DD transaction with Mandate ID maintained in Creditor Mandate provided in the DD outgoing transaction. In case of any exceptions, the transaction is moved to Business Override Queue.

- **Network related validations**
  - Debtor/ creditor/Bank/Additional details entered for a payment transaction is validated against valid characters allowed for the network. SEPA character validations are currently supported.
  - If fields contain any invalid SEPA character, then the transaction is moved to Repair queue with error details.
- **IBAN check**
  - If 'IBAN validation required' flag is checked for the network, then IBAN verification for Debtor IBAN, Creditor IBAN & creditor BIC is done against the IBAN format maintained for the respective country.
  - IBAN is validated based on IBAN Information maintenance (ISDESBAN) available for the country for the following parameters:
    - IBAN Length
    - Check digit of the IBAN
    - National ID of the IBAN
  - If IBAN check fails transaction is moved to Repair Queue.
- **Duplicate check**
  - Duplicate checks are done during transaction processing.
  - This involves identification of duplicate transactions done for a period as maintained in Host Code level for a network and transaction type combination.
  - If there are any matching transactions with the fields identical with the transaction being processed, the original transaction is identified and linked to this transaction.
  - The transaction is moved to Business Override Queue for further investigation In case of a duplicate transaction.
  - Duplicate transactions are listed as part of the override message for duplicate check. The override details can be viewed from BO queue.
- **Sanction check**
  - Sanction check for an outgoing DD transaction is done on book date & activation date in synchronous/Asynchronous mode.
  - System verifies whether sanction check system is applicable in Collections Preferences Maintenance, for outgoing transaction type and initiates sanction check validation.
  - Out queue name for sending the sanction check relevant transaction details and In queue name for the response is fetched from 'Sanction Check System' maintenance.

- Sanction Check system provides a response for the request. This response updates transaction's sanction check status of the payment and the response date in the sanction check master details.
- If the sanction check response status for a outgoing DD transaction is 'Approved', then further processing continues.
- If the transaction's sanction check response status is 'Interim' or 'Rejected' or 'Timed Out', then transaction is logged in 'Sanction Check Exception Queue. Processing of the transaction is stopped at this stage.
- If sanction check is not required at Network preferences, then the payment's sanction check status remains as Not applicable and no information is placed in the sanction check queue.
- **Computation of Charge and Tax**
  - Charge and tax for outgoing DD transaction is calculated based on the Pricing Code linked to Network DD preferences.

---

#### **Note**

Charge computation at this stage is applicable for transaction received from SOAP/REST web services. Charges for transactions entered from UI screen is computed during enrichment/save.

---

- Pricing components applicable to the price code and the attributes like whether the component is a charge or tax, Pricing currency and the exchange rate type are derived from Pricing Code maintenance (PPDCDMNT).
- System derives the debit customer from ECA-CIF Account Mapping maintenance.
- Customer service model linked to the customer is obtained from Service model
- Customer Linkage maintenance (PMDCSMLK).
- Charge components are processed prior to tax components involved.
- Tax amount is computed based on component value which is linked as basis element in price code. Tax rate is applied on the charge amount calculated. If charge currency and tax currency are different, then charge amount which is the basis for tax is converted in tax currency using mid rate of the exchange rate type linked to the tax component.
- If waiver flag is checked for a charge component, component charge amount is still calculated. This amount is further awaited and cannot be recovered from debit account.
- If a charge component is waived, the related tax gets calculated. Application of this tax is based on the waiver flag at tax component level.
- Customer debit amount for charge/ tax is computed based on the credit account currency involved. If charge/tax currency is different from credit account currency, then currency conversion is done using mid-rate of the exchange rate type linked to the component.
- Component wise charge/tax currency, amount, debit currency, debit amount and waiver flag value is stored for the transaction.
- **Dispatch**
  - Once processed, system populates the Outgoing DD transaction data for pacs.003 generation.
  - Support is available for bulk dispatch of pacs.003 message in EBA IDF file format to an Direct participant bank code (if processing branch is an indirect participant) or to CSM directly (if the processing bank is a direct SEPA participant).
  - Once the message is dispatched, the corresponding transactions in the file is updated with transaction status as 'Active' and Collection status as 'Outstanding'

- Consolidated credit amount is computed based on the transactions sent in same dispatch file.
- System creates multiple bulks based on the value date (Interbank settlement date) in a single IDF file.
- Dispatch accounting entries is triggered based on every message id and dispatch reference no combination with dispatch accounting code.

---

**Note**

- Dispatch Accounting entries are posted for all the dispatched transactions for the total file amount by debiting the respective Network account defined. and crediting the Clearing Suspense GL
- Transaction Accounting entries are posted on the specified Value date by debiting the Clearing Suspense GL and crediting the individual Creditor accounts. Upon crediting, the transactions are marked as Liquidated.

---

- **SEPA Direct Debits**

- Batch processing support is available for STEP2 SDD service.

- **SDD Features**

- Instructed Agent is stored for each transaction with the batch booking preference.
- The Input Debit File may contain multiple batches. The number is set by the bank, but is subject to a maximum threshold. Each batch will contain the same:

Message Type

Interbank Settlement Date

Instructed Agent / Assignee

- **File Name Structure for IDF:**

STEP2 network filenames structures are as follows:

- EEVVSSSB BBBB BB BX...X.Z
- EE must be S2 (STEP2);
- VV is the format version, that is set as follows for the SDD Batch Processing Mode:
- “03” must be used by Participant to send IDF Batch Processing file to STEP2 MPEDD
- “02” must be used by Participant to send IDF Bulk Processing file to STEP2 MPEDD
- SSS is the three character service identifier, “COR” for Core and “B2B” for B2B;
- BBBB BBBB is the BIC(8) of the Direct Participant;
- X...X (optional) is up to 15 characters for use by the Direct Participant;

- **Notifications**

- Notifications would be sent on below scenarios and viewed from PMSNOTFY screen.
- Collections liquidation
- Collections cancel from any exception queues
- Collections value date carry forward

- **Debit /Credit Accounting**

- BOD batch job of DD picks all the outgoing DD transactions with Collection status as ‘Pending’ and Value date as current application date and post the debit/credit liquidation entries.

- Accounting details are handed off to accounting system with debit/credit liquidation accounting code linked at Network DD preferences.
- Additionally, charge/tax details is handed off along with the credit liquidation details.
- Once debit/credit liquidation is processed for an outgoing DD transaction, system updates the transaction status as 'Success' and Collection Status as 'Approved'

## 2.2.4 Branch Holiday Parameter

In addition to Currency and Network Holidays, Branch holidays is considered in determining the Value date and Activation date for SWIFT, ACH, and RTGS payments.

Processing Branch holidays is considered in the Dates resolution only if a particular parameter in Network Preferences for the 'Outgoing' or 'Incoming' transaction type is checked.

This new parameter is called 'Consider Branch Holidays in Dates resolution'.

- This parameter is added to this maintenance under a new sub-section called "Value Dating Preferences".

## 2.2.5 Inbound Collections Transaction Input

Collections Incoming transactions can be created based on the upload of incoming DNF file received from Clearing Network or using Collections Incoming Transaction screen.

The UI screen will be used to capture the details of incoming DD request received from creditor bank, if STP processing fails during Incoming transaction creation.

You can invoke 'Inbound Collections Transaction Input' screen by typing 'PCDAITXN' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button.

You can specify the following fields:

## Transaction Branch

This field is defaulted as customer's logged in branch.

## Transaction Reference Number

Indicates a unique identifier of the Collections transaction and it is auto-generated. For more details on the format, refer the Payments Core User Guide.

## Source Reference Number

This field is defaulted as transaction reference number.

## User Reference Number

This field is defaulted as transaction reference number

## Network Code

Select an appropriate Network code for the transaction.

## Source Code

The system displays the default source code 'MANL' for manually entered transactions. For transactions created via upload, source would be SEPA & its mandatory to maintain Source network preference for SEPA source.

## Host Code

Indicates the host code that is linked to the transaction branch of the customer.

## File Reference Number

You can enter the incoming file reference number.

### 2.2.5.1 Main Tab

Main   Mandate Details   Pricing Details   Additional Details   Other Details	
<b>Debtor Details</b>	
Debtor Account Number *	
Debtor IBAN *	
Debit Currency	
Debtor Name	
Debit Amount	
Account Branch	
Debtor Bank Code	
Customer No	
Customer Service Model	
<b>Creditor Details</b>	
Creditor Account Number	
Creditor IBAN	
Account Currency	
Creditor Name	
Account Branch	
Creditor Bank Code	
Credit Amount	
	Enrich
<b>Payment Details</b>	
Booking Date	ds-MMM-yyyy
Instruction Date *	ds-MMM-yyyy
Value Date	ds-MMM-yyyy
Recall by Date	ds-MMM-yyyy
Return by Date	ds-MMM-yyyy
Refund by Date	ds-MMM-yyyy
Reversal by Date	ds-MMM-yyyy
Transfer Currency *	
Transfer Amount *	
Exchange Rate	
FX Reference Number	
Remarks	
Incoming Message ID	
Incoming Transaction Code	
Incoming End to End ID	
Charge Bearer	
Linked Transaction Reference Number	
MIS   UDF	
Maker Id	Maker Date Stamp
Checker Id	Checker Date Stamp
	Record Status
	Authorization Status
	Exit

You can specify the following field details in the Main tab:

### Debtor Details

#### **Debtor Account Number**

Select the Debtor's account held with Debtor bank.

#### **Debtor IBAN**

Specify the Debtor IBAN No held with Debtor bank.

**Debit Currency**

This field is defaulted as the currency of the Debtor account.

**Debtor Name**

Debtor name is defaulted based on the debit account selected.

**Debit Amount**

The Transfer amount specified gets displayed here

**Account Branch**

This field is defaulted as the account branch of the debit account selected.

**Debtor Bank Code**

Specify the bank code of the Debtor bank.

**Customer Number**

Customer Number for the Account selected is displayed here.

**Customer Service Model**

Customer Service Model is displayed here.

**Creditor Details****Creditor Account Number**

Specify the Creditor's Account held with Creditor bank.

**Creditor IBAN**

Specify the Creditor Account IBAN maintained with Creditor Bank.

**Account Currency**

The currency of the account is specified here

**Creditor Name**

The system displays the Account Name based on the selected Creditor Account Number.

**Account Branch**

Specify the Account Branch

**Creditor Bank Code**

Specify the bank code of the Creditor Bank.

**Credit Amount**

This field populates the Transfer Amount field. If Creditor account currency is different from the transfer amount currency then, exchange rate is applied.

**Payment Details****Booking Date**

This field identifies the date on which the transaction is booked. By default it populates the current application date.

**Instruction Date**

This field identifies the original value date that was provided by the creditor during the instruction.

**Value Date**

This field identifies the date on which the transfer to be made.

**Recall by Date**

Specify the date by which the recall must be executed.

**Return by Date**

Specify the date by which the return must be executed.

**Refund by Date**

Specify the date by which the refund must be executed.

**Reversal by Date**

Specify the date by which the reversal must be executed.

**Transfer Currency**

Specify the currency in which the transfer is initiated.

**Transfer Amount**

Specify the amount to be transferred.

**Exchange Rate**

Specify the exchange rate.

**FX Reference Number**

Specify the FX Reference Number.

**Remarks**

Specify any remarks, if any.

**Incoming Message Id**

Specifies the Point to point reference, as assigned by the instructing party, and sent to the next party in the chain to unambiguously identify the message.

**Incoming Transaction Id**

Specifies the Unique identification, as assigned by the first instructing agent, to unambiguously identify the transaction that is passed on, unchanged, throughout the entire interbank chain.

**Incoming End to End Id**

A customer reference that must be passed on in the end-to-end payment chain. In the event that no reference was given, 'NOTPROVIDED' must be used.

**Charge Bearer**

Specify the Charge Bearer details.

**Linked Transaction Reference Number**

In case of On Us transfers, outgoing DD transaction booked as part of incoming will be stored in Linked Transaction Reference Number field. This would be auto populated by the system on save, if Dispatch on Us transfer is 'Not checked' at PCDNWDDP

## 2.2.5.2 Mandate Details Tab

Click **Mandate Details** tab from the Incoming Collections Transaction screen.:

The screenshot shows a web application interface for 'Mandate Details'. At the top, there are tabs: 'Main', 'Mandate Details' (highlighted), 'Pricing Details', 'Additional Details', and 'Other Details'. Below the tabs, the form is organized into three main sections:

- Mandate Details:** Contains fields for 'Date of Signature', 'Sequence Type' (a dropdown menu with 'First Collection' selected), 'Original Mandate ID', 'Original Debtor Bank', 'Final Collection Date', 'Original Debtor Agent Account No', and 'Original Debtor Account No'.
- Creditor Scheme Details:** Contains fields for 'Scheme ID', 'Scheme ID Type' (a dropdown menu with 'Organization' selected), 'Scheme Type', and 'Scheme Value'.
- Original Creditor Scheme Details:** Contains fields for 'Scheme Name', 'Original Creditor Agent BIC', 'Original Creditor Agent Account', 'Scheme ID', 'Scheme ID Type' (a dropdown menu with 'Organization' selected), 'Original Creditor Scheme Type', 'Scheme Value', 'Address1', 'Address2', and 'Country'.

At the top right of the form area, there is an 'Amend Indicator' checkbox. At the bottom of the form, there is a light blue bar containing fields for 'Maker ID', 'Checker ID', 'Maker Date Stamp', 'Checker Date Stamp', 'Record Status', and 'Authorization Status'. An 'Exit' button is located in the bottom right corner of this bar.

You can specify the following fields:

### **Mandate Details**

#### **Date of Signature**

Indicates the date on which the mandate was signed by debtor. This is defaulted based on the mandate ID selected.

#### **Sequence Type**

Select the required sequence type. Valid values are:

- First Collection
- Final Collection
- One Off Transaction
- Recurring Transaction

#### **Original Mandate Id**

Specify the identification of the original mandate. This field indicates the original mandate ID as assigned by the creditor, to identify the original mandate maintained. This field is mandatory if changes occur in 'Mandate Identification', otherwise not to be used.

#### **Original Debtor Bank**

Specify the details of the Original Debtor Bank.

#### **Final Collection Date**

Specify the final collection date.

#### **Original Debtor Agent Account Number**

Specify the account number of the Original Debtor Agent.

#### **Original Debtor Account Number**

Specify the account number of the Original Debtor.



**Amend Indicator**

This Indicator is for notifying whether the underlying mandate is amended or not. Check this box if amendment is applicable.

**Electronic Signature**

Specify the electronic signature details.

**Mandate Id**

Specify the identification of the mandate.

**Original Debtor Account**

Specify the account details of the Original Debtor.

**First Collection Date**

Specify the date of first collection.

**Original Debtor Agent Bank BIC**

Specify the BIC of the original Debtor Agent Bank.

**Original Debtor Bank BIC**

Specify the BIC of the original Debtor Agent Bank.

**Original Final Collection Date**

Specify the date of the Original Final Collection Date.

**Creditor Scheme Details****Scheme Id**

Specify the identification of the creditor scheme.

**Scheme Id Type**

Specify the type of Scheme identification.

**Scheme Type**

Specify the type of scheme.

**Scheme Value**

Specify the value of the creditor scheme.

**Original Creditor Scheme Details**

Original Creditor Scheme details are required if changes occur in 'Creditor Scheme ID or Name', otherwise not to be used

**Scheme Name**

Specify the name of the Original Creditor Scheme.

**Original Creditor Agent BIC**

Specify the BIC of the Original Creditor Agent.

**Original Creditor Agent Account**

Specify the account details of the Original Creditor Agent.

**Scheme Id**

Specify the identification of the Original Creditor Scheme.

**Scheme Id Type**

Specify the type of Scheme identification.

### Original Creditor Scheme Type

Specify the type of Original Creditor Scheme.

### Scheme Value

Specify the value of the Original Creditor Scheme.

### Address 1

Specify the first line of the address of the Original Creditor.

### Address 2

Specify the second line of the address of the Original Creditor.

### Country

Specify the country of the Original Creditor.

## 2.2.5.3 Pricing Tab

Click the **Pricing** tab from the Collections Incoming Transaction screen.:

The screenshot shows the 'Pricing Details' tab selected in a web application. The interface includes a navigation bar with tabs: 'Main', 'Mandate Details', 'Pricing Details' (highlighted in red), 'Additional Details', and 'Other Details'. Below the navigation bar, there is a 'Pricing Details' section with a table header. The table has columns: 'Pricing Component', 'Pricing Currency', 'Pricing Amount', 'Waiver', 'Debit Currency', and 'Debit Amount'. The table body is currently empty. At the bottom of the screen, there is a footer area with fields for 'Maker ID', 'Checker ID', 'Maker Date Stamp', 'Checker Date Stamp', 'Record Status', and 'Authorization Status'. An 'Exit' button is located in the bottom right corner of the footer area.

You can view the charge/tax details derived for the transaction in Pricing tab. You can amend the price values/waiver flag, if required.

### Pricing Component

This field indicates the pricing component derived for the DD transaction.

### Pricing Currency

Indicates the pricing currency of the component.

### Pricing Amount

Specifies the fixed or calculated charge amount using the Pricing Value Maintenance. You can edit this field to a non-zero value.

### Waiver

Check this box to select the charge component to waive the associated charges.

### Debit Currency

Indicates the currency of the debit account.

### Debit Amount

Indicates the amount debited to the selected debit amount.

## 2.2.5.4 Additional Details

Click the **Additional Details** tab in the Collections Incoming Transaction screen.:

The screenshot shows a software interface with the following sections and fields:

- Tab Navigation:** Main, Mandate Details, Pricing Details, **Additional Details** (highlighted), Other Details
- Creditor Details:** Creditor Name, Creditor Bank BIC, ID Type (Organization), ID, Scheme Code, Proprietary, Issuer, Date Of Birth, Province Of Birth, City Of Birth, Country Of Birth
- Creditor Contact Details:** Contact Name, Name Prefix, Phone Number, Mobile Number, FAX Number, Email, Other, Country of Residence
- Creditor Postal Address:** Address, Address1, Address2, Department, Sub Department, Street Name, Building Number, Postal Code, Town Name, Country Sub-Division, Country
- Ultimate Creditor Details:** Name, BIC, ID, ID Type (Organization), Scheme Code, Debtor Bank BIC, ID Type (Organization), ID, Scheme Code, Proprietary, Issuer, Date Of Birth, Province Of Birth, City Of Birth, Country Of Birth, Country of Residence
- Ultimate Creditor Contact Details:** Contact Name, Name Prefix, Phone Number, Mobile Number, FAX Number, Name Prefix, Phone Number, Mobile Number, FAX Number, Email Address, Other
- Ultimate Creditor Postal Address:** Address, Address1, Address2, Department, Sub Department, Address1, Address2, Department, Sub Department, Street Name, Building Number, Postal Code, Town Name, Country Sub-Division, Country
- Buttons:** Remitter Information, Other Details, Exit
- Footer:** MIS | UDF, Maker ID, Checker ID, Maker Date Stamp, Checker Date Stamp, Record Status, Authorization Status

You can specify the following fields:

### **Creditor Details**

#### **Creditor Name**

Specify the name of the Creditor.

#### **Creditor Bank BIC**

Specify the Bank BIC of the Creditor.

#### **Id Type**

Specify the type of identification.

#### **ID**

Specify the identification of the Creditor.

#### **Scheme Code**

Specify the Scheme Code of the Creditor.

#### **Issuer**

Specify the Issuer of the Creditor.

#### **Proprietary**

Specify the Proprietary details of the Creditor.

**Date of Birth**

Specify the Date of Birth

**Province of Birth**

Specify the Province of Birth

**City of Birth**

Specify the City of Birth

**Country of Birth**

Specify the Country of Birth

**Creditor Contact Details****Contact Name**

Specify the Contact Name of the Creditor.

**Name Prefix**

Specify the prefix name of the Creditor.

**Phone Number**

Specify the phone number of the Creditor.

**Mobile Number**

Specify the mobile number of the Creditor.

**Fax Number**

Specify the fax number of the Creditor.

**Email Address**

Specify the mailing address of the Creditor.

**Other**

Specify any other details of the Creditor.

**Country of Residence**

Specify the country of residence of the Creditor.

**Creditor Postal Details****Address**

Select the address of the Creditor.

**Address 1 through to Address 2**

Select the address of the Creditor in the two lines provided.

**Department**

Specify the department of the Creditor.

**Sub Department**

Specify the sub department of the Creditor.

**Building Number**

Specify the building number.

**Postal Code**

Specify the postal code.

**Town Name**

Specify the name of the town.

**Country Sub-Division**

Specify the country sub-division.

**Country**

Specify the country of the Creditor.

**Ultimate Creditor Details****Name**

Specify the name of the Ultimate Creditor.

**BIC**

Specify the BIC of the Ultimate Creditor.

**ID**

Specify the identification of the Ultimate Creditor.

**Id Type**

Specify the type of identification.

**Scheme Code**

Specify the Scheme Code of the UltimateCreditor.

**Proprietary**

Specify the Proprietary details of the Ultimate Creditor.

**Issuer**

Specify the Issuer of the Ultimate Creditor.

**Date of Birth**

Specify the Date of Birth

**Province of Birth**

Specify the Province of Birth

**City of Birth**

Specify the City of Birth

**Country of Birth**

Specify the Country of Birth

**Country of Residence**

Specify the Country of residence

**Ultimate Creditor Contact Details****Contact Name**

Specify the Contact Name of the Ultimate Creditor.

**Name Prefix**

Specify the prefix name of the Ultimate Creditor.

**Phone Number**

Specify the phone number of the ultimate Creditor.

**Mobile Number**

Specify the mobile number of the ultimate Creditor.

**Fax Number**

Specify the fax number of the ultimate Creditor.

**Email**

Specify the mailing address of the ultimate Creditor.

**Other**

Specify the other details here.

**Ultimate Creditor Postal Details****Address**

Select the address of the Ultimate Creditor.

**Address 1 through to Address 2**

Select the address of the ultimate Creditor in the two lines provided.

**Department**

Specify the department of the ultimate Creditor.

**Sub Department**

Specify the sub department of the ultimate Creditor.

**Building Number**

Specify the building number.

**Postal Code**

Specify the postal code.

**Town Name**

Specify the name of the town.

**Country Sub-Division**

Specify the country sub-division.

**Country**

Specify the country of the Creditor.

**Debtor Details****Name**

Specify the name of the debtor.

**Debtor Bank BIC**

Specify the Bank BIC of the debtor.

**Id Type**

Specify the type of identification.

**ID**

Specify the identification of the Debtor.

**Scheme Code**

Specify the Scheme Code of the Debtor.

**Proprietary**

Specify the Proprietary details of the Debtor.

**Issuer**

Specify the Issuer of the Debtor.

**Date of Birth**

Specify the Date of Birth

**Province of Birth**

Specify the Province of Birth

**City of Birth**

Specify the City of Birth

**Country of Birth**

Specify the Country of Birth

**Country of Residence**

Specify the Country of residence

**Debtor Contact Details****Name**

Specify the Contact Name of the Debtor.

**Name Prefix**

Specify the prefix name of the Debtor.

**Phone Number**

Specify the phone number of the Debtor.

**Mobile Number**

Specify the mobile number of the Debtor.

**Fax Number**

Specify the fax number of the Debtor.

**Email Address**

Specify the mailing address of the Debtor.

**Other**

Specify any other details of the Debtor.

**Debtor Postal Details****Address**

Select the address of the Debtor.

**Address 1 through to Address 2**

Select the address of the Debtor in the two lines provided.

**Department**

Specify the department of the Debtor.

**Sub Department**

Specify the sub department of the Debtor.

**Street name**

Specify the Street Name

**Building Number**

Specify the building number.

**Postal Code**

Specify the postal code.

**Town Name**

Specify the name of the town.

**Country Sub-Division**

Specify the country sub-division.

**Other Details Button**

Specify the following fields:

**Agent Details****Initiating Party**

Specify the Party that initiates the transaction

**Instructing Agent BIC**

Select the Agent that instructs the next party in the chain to carry out the (set of) instruction(s). Allows you to select a valid bank code BIC from list of values.

**Instructed Agent BIC**

Select the Agent that is instructed by the previous party in the chain to carry out the (set of) instruction(s). Allows you to select a valid bank code BIC from list of values.

**Intermediary Agent1 BIC**

Select the Agent between the debtor's agent and the creditor's agent.

Allows you to select a valid bank code BIC from list of values If more than one intermediary agent is present, then IntermediaryAgent1 identifies the agent between the Debtor Agent and the IntermediaryAgent2.

**Intermediary Agent 1 Account No**

Specify the Account no of Intermediary Agent 1 BIC.

**Intermediary Agent 2 BIC**

Select the agent between the debtor's agent and the creditor's agent.

Allows you to select a valid bank code BIC from list of values If more than two intermediary agents are present, then IntermediaryAgent2 identifies the agent between the IntermediaryAgent1 and the IntermediaryAgent3.

**Intermediary Agent 2 Account No**

Specify the Account number of Intermediary Agent 2 BIC.

**Intermediary Agent 3 BIC**

Select the agent between the debtor's agent and the creditor's agent.

Allow to select a valid bank code BIC from list of values If IntermediaryAgent3 is present, then it identifies the agent between the intermediary agent 2 and the debtor agent.



## Intermediary Agent 3 Account No

Specify the Account number of Intermediary Agent 3 BIC.

### Purpose Details

#### **Purpose Code**

Select the underlying reason for the DD transaction using Code.

#### **Purpose Value**

Specify the underlying reason for the DD transaction using value.

#### **Local Instrument Code**

Displays the local instrument, as published in an external local instrument code list.

#### **Service Level Code**

Displays a pre-agreed service or level of service between the parties, as published in an external service level code list.

By default SEPA for SDD transaction is defaulted from the SEPA DD network.

### **Regulatory Reporting**

Specify the Information needed due to regulatory and statutory requirements.

## 2.2.5.5 Other Details

Click the **Other Details** tab in the Collections Incoming Transaction screen.:

Main	Mandate Details	Pricing Details	Additional Details	Other Details
Other				
Message ID				Instruction Code
End to End ID				Clearing System Reference
Instructing Party				Clearing Channel
Service Level Code				Service Level Value
Local Instrument Code				Local Instrument Value
Category Purpose Code				Category Purpose Value
Inter Bank Settlement Amount				Inter Bank Settlement Currency
Inter Bank Settlement Date	YYYY-MM-DD			Settlement Party
Instructed Amount				Instructed Currency
Exchange Rate				
MIS	UDF			
Maker ID	Maker Date Stamp		Record Status	Exit
Checker ID	Checker Date Stamp		Authorization Status	

You can specify the following fields:

#### **Message ID**

Specify the message identification.

#### **End to End ID**

Specify the end to end identification

#### **Instructing Party**

Specify the instructing party details.

**Service Level Code**

Specify the Service Level Code.

**Local Instrument Code**

Specify the local instrument code.

**Category Purpose Code**

Specify the category purpose code.

**Inter Bank Settlement Amount**

Specify the Inter bank Settlement Amount.

**Inter Bank Settlement Date**

Specify the Inter Bank Settlement Date.

**Instructed Amount**

Specify the Instructed Amount

**Exchange Rate**

Specify the Exchange Rate

**Instruction Code**

Specify the Instruction Code

**Clearing System Reference**

Specify the Clearing System Reference.

**Clearing Channel**

Specify the Clearing Channel.

**Service Level Value**

Specify the Service Level Value.

**Local Instrument Value**

Specify the Local Instrument Value.

**Category Purpose Value**

Specify the Category Purpose Value

**Inter Bank Settlement Currency**

Specify the Inter Bank Settlement Currency.

**Settlement Party**

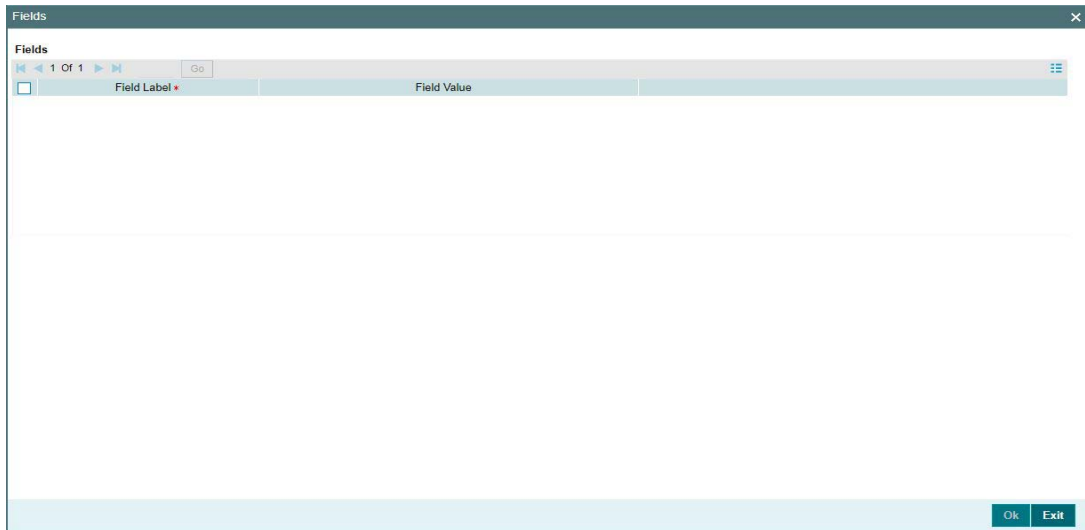
Specify the Settlement Party details.

**Instructed Currency**

Specify the Instructed Currency.

### 2.2.5.6 UDF button

Click on the 'UDF' button to invoke this screen.

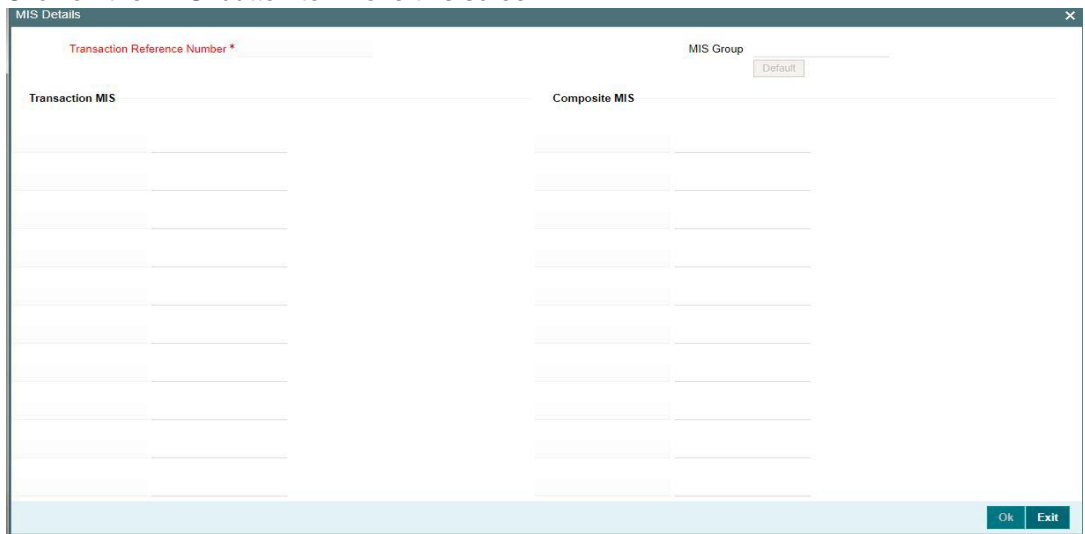


The screenshot shows a window titled 'Fields'. At the top, there is a navigation bar with a 'Go' button and a status indicator '1 Of 1'. Below this is a table with two columns: 'Field Label' and 'Field Value'. The table is currently empty. At the bottom right of the window, there are 'Ok' and 'Exit' buttons.

You can specify user defined fields for each transaction.

### 2.2.5.7 MIS button

Click on the 'MIS' button to invoke this screen.

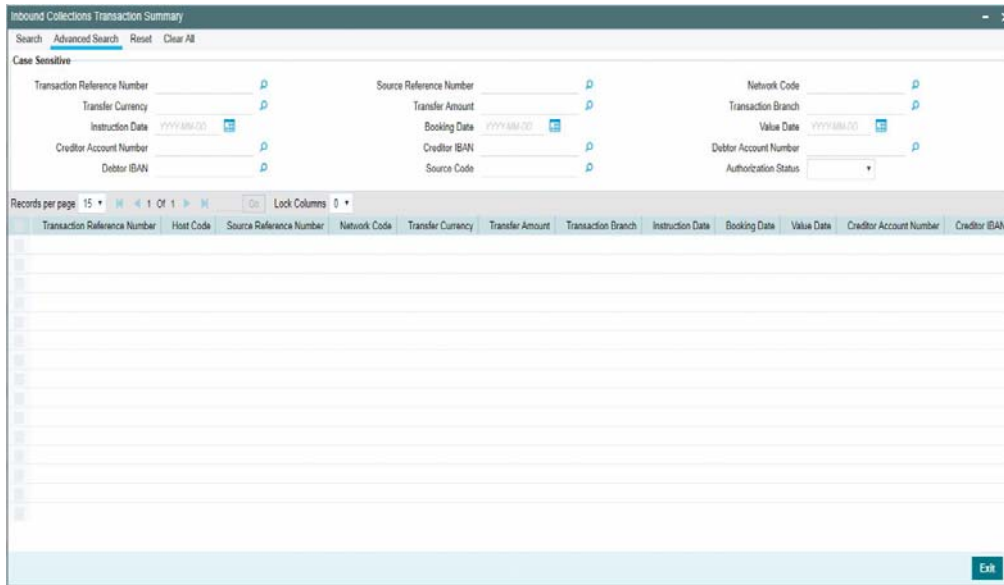


The screenshot shows a window titled 'MIS Details'. At the top, there are two input fields: 'Transaction Reference Number' (with a red asterisk) and 'MIS Group' (with a 'Default' button). Below these are two tables: 'Transaction MIS' on the left and 'Composite MIS' on the right. Both tables are empty. At the bottom right of the window, there are 'Ok' and 'Exit' buttons.

You can specify the MIS details in this sub-screen.

### 2.2.5.8 Inbound Collections Transaction Summary

You can invoke the 'Inbound Collections Transaction Summary' screen by typing 'PCSAITXN' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button.



You can search using one or more of the following parameters:

- Transaction Reference Number
- Source Reference Number
- Network Code
- Transfer Currency
- Transfer Amount
- Transaction Branch
- Instruction Date
- Booking Date
- Value Date
- Creditor Account Number
- Creditor IBAN
- Debtor Account Number
- Debtor IBAN
- Source Code
- Authorization Status

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria.

Double click a record to view the detailed maintenance screen. You can also export the details of selected records to a file using 'Export' button.

## 2.2.6 Inbound Collections Transaction View

User can view the complete inbound Collections transaction details in this screen

You can invoke 'Inbound Collections View' screen by typing 'PCDIVIEW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button.

The screenshot shows the 'Inbound Collections View' application window. The 'Main' tab is active, displaying the 'Enter Query' section with fields for Transaction Branch (HEL), Source Reference Number, Network Code, Host Code, Transaction Reference Number, User Reference Number, Source Code (MANL), and File Reference Number. Below this are sections for Debtor Details, Creditor Details, and Payment Details, each with various input fields. At the bottom, there are status fields for Maker Id, Checker Id, Maker Date Stamp, Checker Date Stamp, Record Status, and Authorization Status, along with an 'Exit' button.

- From this screen, click Enter Query. The Transaction Reference field gets enabled which opens an LOV screen.
- Click the Fetch button and select the required value.
- Along with the transaction details in the Main and Pricing tabs user can also view the Status details for the following:
  - External System Status
  - Transaction Status
  - Pending Queue Details
  - Sanction Seizure
- Click Execute Query to populate the details of the transaction in the Inbound Collections View screen.

For more details on Main, Mandate Details, Pricing, Additional Details and Other Details tabs refer to 'PCDAITXN' screen details above.

## 2.2.6.1 Accounting Details

You can invoke this screen by clicking 'Accounting Details' tab in the Inbound Collections View screen.

The screenshot shows the 'Direct Debit Incoming Transaction View Screen'. At the top, there is an 'Enter Query' section with several input fields: Transaction Branch (000), Transaction Reference Number, Source Reference Number, User Reference Number, Network Code, Source Code (MANL), Host Code (marked with a red asterisk), and File Reference Number. Below this is a navigation bar with tabs: Main, Mandate Details, Pricing Details, Additional Details, Other Details, Accounting Details (highlighted in red), Transaction Details, and Exception Details. The main content area is titled 'Accounting Details' and features a table with the following columns: Entry Reference no, Lcy Ref Currency, Event Code, Amount Tag, Accounting Code, and Dr/Cr. The table is currently empty. At the bottom of the screen, there are fields for Maker ID, Checker ID, Maker Date Stamp, Checker Date Stamp, Record Status, and Authorization Status, along with an 'Exit' button.

If accounting entries are posted for a transaction you can view the details from the Accounting Details tab.

## 2.2.6.2 Transaction Details

You can invoke this screen by clicking 'Transaction Details' tab in the inbound Collections View screen.:

The screenshot shows the 'Direct Debit Incoming Transaction View Screen' with the 'Transaction Details' tab selected. The navigation bar at the top includes tabs: Main, Mandate Details, Pricing Details, Additional Details, Other Details, Accounting Details, Transaction Details (highlighted in red), and Exception Details. The main content area is divided into two sections: 'Transaction Status' and 'External System Status'. The 'Transaction Status' section contains dropdown menus for Transaction Status, Debit Liquidation Status, Credit Liquidation Status, Collection Status, and a 'Sanction Seizure' field set to 'No'. The 'External System Status' section contains dropdown menus for Sanction Check Status (Not Applicable), Sanction Check Ref, External Credit approval Status (Not Applicable), External Credit approval Ref, Exchange Rate Status (Not Applicable), and External Rate Reference. Below these sections is an 'Exception Queue' section with input fields for Queue Code, Transaction Error Code, and Repair Reason. At the bottom, there are fields for Maker Id, Checker Id, Maker Date Stamp, Checker Date Stamp, Record Status, and Authorization Status, along with an 'Exit' button.

You can view the below status for a Collections transaction from Transaction Details tab:

- Transaction status
- Credit Liquidation Status- indicates the credit accounting liquidation status
- Debit Liquidation Status– indicates the debit accounting liquidation status
- Sanction Seizure
- Collection status
- Sanction Seizure

Status of the following External System checks with its respective Reference number are displayed

- Sanction Check Status
- External Account Check Status
- Exchange Rate Status.

And 'Exception Queue code, Transaction Error code and Repair Reason details are available under *Exception Queue* status.

### 2.2.6.3 Exception Details

You can invoke this screen by clicking 'Exception Details' tab in the inbound Collections View screen.:

The screenshot displays the 'Direct Debit Outgoing Transaction View Screen' with the 'Exception Details' tab selected. The interface includes a search bar at the top with the following fields: Transaction Branch \* 000, Network Code \*, Source Code \* MANL, Host Code \*, Message Id, Transaction Reference Number \*, User Reference Number \*, File Reference Number, and End To End ID. Below the search bar is a navigation menu with tabs: Main, Mandate Details, Pricing, Additional Details, Accounting Details, Transaction Details, and Exception Details (highlighted in red). The main content area is divided into three sections: 'Reject Details', 'Recall Details', and 'Reverse Details'. Each section contains fields for Date, Code, Reason, Additional Information, and Dispatch Reference. The 'Reject Details' section also includes fields for Network Reject Reason, Network Reject Code, Network Reject Reference, and Network Reject Received Date. The 'Recall Details' and 'Reverse Details' sections have similar fields. At the bottom of the screen, there is a status bar with fields for Maker ID, Checker ID, Maker Date Stamp, Checker Date Stamp, Record Status, and Authorization Status, and an 'Exit' button.

Exception transactions are not currently supported.

## 2.2.6.4 View Queue Action Log

User can view all the queue actions for the respective transaction initiated. You can invoke this screen by clicking the 'View Queue Action' button in View screen, where the Transaction Reference Number is auto populated and related details are displayed.:

Transaction Reference Number	Action	Remarks	Queue Code	Authorization Status
------------------------------	--------	---------	------------	----------------------

Following details are displayed:

- Transaction Reference Number
- Network Code
- Action
- Remarks
- Queue Code
- Authorization Status
- Maker ID
- Maker Date Stamp
- Checker ID
- Checker Date Stamp
- Queue Status
- Queue Reference No
- Primary External Status
- Secondary External Status
- External Reference Number

User can view the request sent and the corresponding response received for each row in Queue Action Log.

Also user can view the request sent to and the response received from external systems for the following:

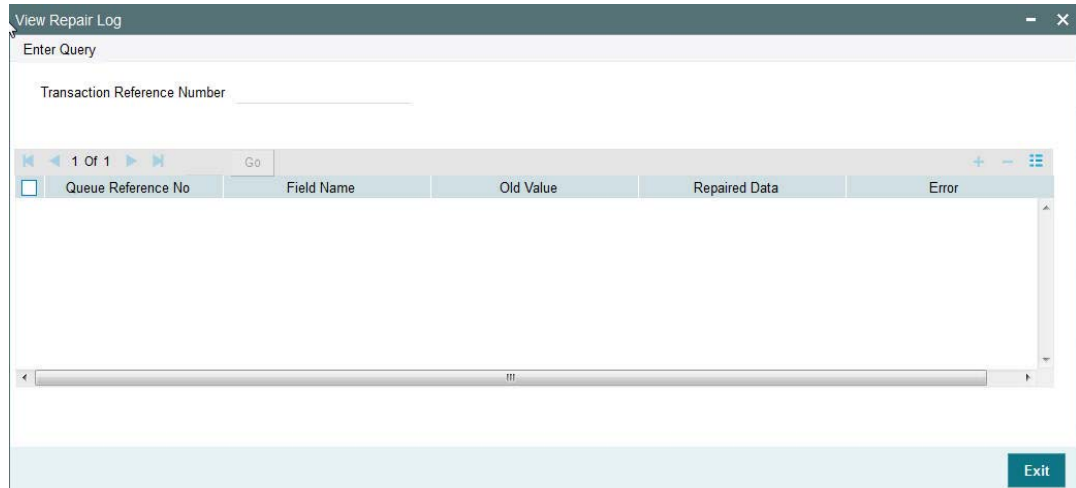
- Sanction screening
- External credit approval
- External Account Check



- External FX fetch
- External price fetch
- Accounting system

### 2.2.6.5 View Repair Log

User can view all the Repair actions for the respective transaction initiated. You can invoke this screen by clicking the ‘View Repair Log’ button in Viewscreen, where the Transaction Reference Number is auto populated and related details are displayed.:



Following details are displayed:

- Queue Reference No
- Field Name
- Old Value
- Repaired Data
- Error.

### 2.2.6.6 Inbound Collections Transaction View Summary

You can invoke the “Inbound Collections View Summary” screen by typing ‘PCSIVIEW’ in the field at the top right corner of the application toolbar and clicking the adjoining arrow button.

You can search using one or more of the following parameters:

- Transaction Reference Number
- Source Reference Number
- Network Code
- Transfer Currency
- Transfer Amount
- Transaction Branch
- Instruction Date
- Booking Date
- Value Date
- Debit Liquidation Status
- Credit Liquidation Status
- Transaction Status
- Collection Status
- Creditor Account Number
- Creditor IBAN
- Debtor Account Number
- Debtor IBAN
- Queue Code
- File Reference Number
- Source Code

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria.

Double click a record to view the detailed maintenance screen. You can also export the details of selected records to a file using 'Export' button

### **2.2.6.7 Incoming Collections Processing on Activation Date**

- Incoming Collections requests are received through CSM or through direct participant of the network.
- DNF files received either from CSM(EBA STEP2) or through direct participant bank code containing pacs.003 messages is read through DD background batch job from the designated folder.
- This batch job performs the de-bulking process and populates the individual transaction details of the message into staging table.
- A set of transactions uploaded from a single file is identified using a unique File reference number.
- Receipt file accounting will be posted on the file receipt date with value date as the interbank settlement date for every DNF file based on the message ID and file reference no combination using RCLG event code.
- On upload of such pacs.003 messages in staging table, system creates an Incoming DD transaction with Payment type as 'Collections' and Transaction type as 'Incoming' along with branch and network resolution.
- Transaction booking date is considered as the current application date with value date being future dated for DD transactions as specified in the DD incoming instruction.
- Credit currency is considered as transfer currency for incoming DD transactions.
- Debit account is derived from the Debtor IBAN received in the message. Credit account is derived from the Liquidation accounting code maintained in Network DD Preferences Maintenance.
- Incoming DD transaction processing follows the following steps:
  - Transaction Validations
  - IBAN Check
  - Network limit validations
  - Duplicate Check
  - Sanctions Check
  - Charge/Tax Computation
  - ECA Approval
  - Debit & Credit Liquidation
  - Notification
- On processing an inward Collections, before doing Mandate validations, the Debtor Instruction table are validated against to check if there is any Allowed/Disallowed Instruction maintained by the Debtor.

Instructions maintained for Debit Customer Number is scanned for the debit account (or if not available for 'ALL' option) and the Collection Scheme type. If no instruction is available, then the system proceeds with the next processing step.

If instructions are exists for the debtor, the following checks are carried out:

- Whether the Collections transaction value date is between the restriction from date and to date.
- Whether all the Collections are restricted for the customer
- If the option is 'Disallowed', then the Inward Collections detail is not part of the listing on either the Creditor Scheme, or the Creditor Account, or the Mandate.

- If the option is 'Allowed', then the Inward Collections detail is part of the listing on either the Creditor Scheme, or the Creditor Account, or the Mandate.

The transaction is moved into Business Override Queue if all or any one of the above checks is true. The related error code and description gets displayed in the Queue.

- All validations is performed on the activation date except the Debit and Credit liquidation, which is performed on the settlement date/value date specified in the transaction.

### **2.2.6.8 Settlement Date Processing Changes for Inward Collections**

Electronic collections can be received prior to actual settlement date. The system does the processing till Sanction check and then move the transactions to a future valued table.

The following additional processing are done in the settlement date processing of Inward collections:

- Initial validations
- Customer/Account Validations
- Mandate Validations
- Debtor Instruction Validations
- Sanction Screening

The inward collection is returned with appropriate return code if any of the validations fail.

Notifications will be supported as part of an Incoming DD transactions in common format on completion of the transaction processing.

### **2.2.7 On Us Transfer Processing**

- While processing an outgoing Collections, if the debit account/IBAN belongs to the same Bank and Host and if 'Dispatch On Us Transfer' preference is not applicable for the Network, then 'Linked Transaction Reference Number' gets updated which is the reference number specific to inbound transaction created. . This indicates that debit account is internal to Bank and dispatch to Network is not applicable.
- The outbound transaction is not marked for dispatch. Instead, an inbound transaction will be automatically booked by the system.
- Recall /reversal is possible for an outbound transaction booked. It is possible to perform Reject/ 'Return /Refund 'action on the inbound transaction. Dispatch will not be applicable for the R-transactions booked.
- Dispatch of Collections transaction message or R-transaction related messages to Network is done if the flag 'Dispatch On Us Transfer' is checked in Collections Network preferences.
- If the On Us transaction is dispatched to Network, based on the preference, then the transaction is treated similar to a normal Collections booked. No incoming transaction is booked automatically in this case.

### **2.2.8 Network Character Validation for Other Outgoing Clearing messages**

Network Character Validation is done for the R-transactions initiated manually for the following payment types –

- Recall request
- Recall Response

- Return of Incoming payment
- Rejection of Incoming Collection
- Return of Incoming (settled) Collection
- Reversal request

This validation is only on fields input by the user except LOV and drop-down fields.

- The Allowed Character set specified in the Special Character maintenance for the network is used for this validation.
- Error message is displayed on failure of this validation, and the request is saved unless the user corrects the error(s).

## **2.3 Collections Exception Transactions**

When R- transactions are received, system tries to match the transaction with the original Collections sent irrespective of the original transaction status. Transactions pending in exception queues / future value queues will also be considered for matching.

If the original transaction fetched is not found or not in the expected status, system will move the R- message to an exception queue with appropriate error message.

You can verify the details of original transaction, initiate appropriate steps for moving the transaction to the required status and then re-initiate the processing of R-message.

More information on R- Messages Queue is available in the Queues User Manual.

### **2.3.1 Outbound Collections Reject/Return**

#### **Outbound Reject**

An outgoing Collections transaction can be rejected by the debtor bank, before settlement. The debtor bank will send a pacs.002 message, for the same. On uploading this message following activities will be triggered by the system:

- File level accounting will be posted, for pacs.002 entries, as debit Clearing Suspense GL and credit Nostro with RCLG event.
- The corresponding outgoing collection transaction will be marked as rejected, Transaction status & Collection status will be marked as Rejected.
- The accounting entries posted on the transaction will be reversed, as debit customer account and credit Clearing Suspense GL.

#### **Outbound Return**

An outgoing Collections transaction can be returned by the debtor bank, after settlement. The debtor bank will send a pacs.004 message for the same. On uploading this message following activities will be triggered by the system:

- File level accounting will be posted, for pacs.004 entries, as debit Clearing Suspense GL and credit Nostro with RCLG event.
- The corresponding outgoing collection transaction will be marked as returned.
- The accounting entries posted on the transaction will be reversed, as debit customer account and credit Clearing Suspense GL.

The Reject/Return transaction details can be queried from the same screen.

You can invoke 'Outbound Collections Reject/Return' screen by typing 'PCDONRJT' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar

### Note

- In case of any issues in pacs.002 file upload, you can also initiate the pre settlement rejection request from this screen. Choose Reject Transaction Type as Reject.
- In case of any issues in pacs.004 file upload, you can also initiate the return request from this screen. Choose Reject Transaction Type as Return.

Specify the following fields:

#### Return/Reject Reference Number

This field gets auto-populated with the Reject Reference Number when you click on **New**.

#### Return/Reject Date

This field gets auto-populated with the Reject Date when you click on **New**. The system displays the current date by default.

#### Return/Reject Status

System updates the return/ reject status, when the same is initiated. If it is not initiated, the option is defaulted as 'Not Initiated'

#### Return/Reject Transaction Type

User can reject or return the transaction by selecting the status. The options are Reject, Return.

#### Original Transaction Reference

Specify the Original Transaction Reference from the list of values.

#### Transaction Branch

Specify the Transaction Branch.

## Host Code

This field gets auto-populated with the host code of the specified branch code when you click on **New**.

## Network Code

This field gets auto-populated with the host code of the specified branch code when you click on **New**.

## End to End ID

Specify the end to end transaction identification.

## Original Transaction ID

Original Transaction ID is matched with original reject/return reference.

### 2.3.1.1 Main Tab

The screenshot displays the Oracle Main Tab interface with the following sections:

- Main Pricing** (tab)
- Reject Details**
  - Reject Code \*
  - Reject Reason
  - Additional Information
  - Originator Bank
  - Originator Name
  - Exchange Rate
  - FX Reference Number
- Original Transaction Details**
  - Transfer Currency
  - Transfer Amount
  - Creditor IBAN
  - Debtor IBAN
  - Creditor Name
  - On Us Transfer (dropdown)
  - Creditor Bank BIC
  - Debtor Bank BIC
- Network Reject Details**
  - Reject Reference
  - Reject Received Date (YYYY-MM-DD)
  - Reject Code
  - Reject Reason
- Original Message Reference**
  - Message Date (YYYYMMDD)
  - File Reference Number
- Footer**
  - Maker ID (Date Time)
  - Checker Id (Date Time)
  - Record Status (Authorization Status)
  - Exit button

## Return/Reject Details

### Return/Reject Code

Specify the bank code of the Debtor bank.

### Return/Reject Reason

Specify the reason for Reject.

### Additional Information

Specify the any additional information.

### Originator Bank

Specify the Originator Bank from the list of values.

### Originator Name

Specify the name of the Originator.

### Exchange Rate

Specify the exchange rate

### FX Reference Number

Specify the Foreign Exchange Reference

## Original Transaction Details

**Transfer Currency**

Specify the Transfer Currency.

**Transfer Amount**

Specify the Transfer Amount.

**Creditor IBAN**

Specify the Creditor IBAN.

**Debtor IBAN**

Specify the Debtor IBAN.

**Creditor Name**

Specify the name of Creditor.

**On Us Transfer**

System defaults the data on selecting the Original Transaction Reference. The option is 'Yes/No'. The data gets updated here based option checked in PCDNWDDP screen.

**Creditor Bank BIC**

Specify the Bank BIC of the Creditor bank.

**Debtor Bank BIC**

Specify the BIC of the Debtor bank.

**Network Reject Details****Reject Reference**

The system displays the Reject Reference details.

**Reject Received Date**

The system displays the date on which the network reject was received.

**Reject Code**

The system displays the network reject code.

**Reject Reason**

The system displays the reason for Network Reject.

**Original Message Reference**

Specify the Original Message Reference.

**Message Date**

Specify the Message Date

**File Reference Number**

The system displays the File Reference Number.



## 2.3.1.2 Pricing Tab

Click the **Pricing** tab from the Outbound Reject/Return screen.:

The screenshot shows a software window titled "Main Pricing". At the top, there is a navigation bar with "1 Of 1" and a "Go" button. Below this is a table with the following columns: Component Name, Pricing Currency, Network Code, Pricing Code, Amount, Waived, Debtor Account Currency, and Debit Amount. The table is currently empty. At the bottom of the window, there are several fields: Maker ID, Date Time, Checker Id, Date Time, Record Status, Authorization Status, and an "Exit" button.

You can view the charge/tax details derived for the transaction in Pricing tab. You can amend the price values/waiver flag, if required.

### Pricing Component

This field indicates the pricing component derived for the transaction.

### Pricing Currency

Indicates the pricing currency of the component.

### Pricing Code

Indicates the pricing code of the component.

### Amount

Specifies the fixed or calculated charge amount using the Pricing Value Maintenance. You can edit this field to a non-zero value.

### Waiver

Check this box to select the charge component to waive the associated charges.

### Debit Currency

Indicates the currency of the debit account

## Sanctions Screening for Reject/Return of outbound Collections

Sanction screening will be done if

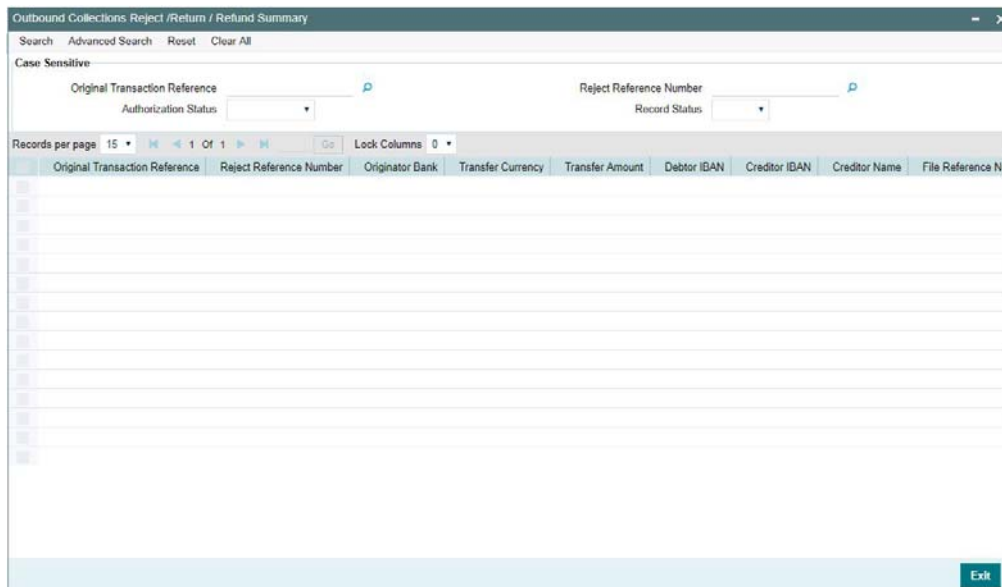
- It is applicable for the customer
- It is applicable for the Network and source for the transaction type 'Outgoing'

Sanction Response	System Action
Approve	Proceed with Collections reject/return/refund. If already liquidated, reverse the accounting entries. Transaction status to be marked as Rejected/Returned/Refunded.

Reject	Proceed with Collections reject/return/refund. If already liquidated, reverse the accounting entries, if already posted. Transaction status to be marked as Rejected/Returned/Refunded.
Seize	Proceed with Collections reject/return/refund. If already liquidated, reverse the accounting entries, if already posted. Transaction status to be marked as Rejected/Returned/Refunded.

### 2.3.1.3 Outbound Collections Reject/Return Summary

You can invoke the ‘ Outbound Collections Reject/Return Summary ‘ screen by typing ‘PCSONRJT’ in the field at the top right corner of the application toolbar and clicking the adjoining arrow button.



You can search using one or more of the following parameters:

- Original Transaction Reference
- Reject Reference Number
- Authorization Status
- Record Status

Once you have specified the search parameters, click ‘Search’ button. The system displays the records that match the search criteria.

Double-click any record or select a record and click on Details to view the detailed Outbound Collections Reject/Return screen. You can also export the details of selected records to a file using ‘Export’ button.

### 2.3.2 Outbound Reject/Return View

You can view the outbound reject/return transactions in this screen.

You can invoke 'Outgoing Reject/Return Detail View' screen by typing 'PCDORJW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar

- From this screen, click Enter Query. and specify the Reject/Return Reference.
- Along with the Reject/Return reference details in the Main and Pricing tabs user can also view the Sanction Check status
- Click Execute Query to populate the details of the transaction in the Outgoing Reject/Return Detail View screen.

For more details on Main and Pricing tabs refer to 'PCDONRJT' screen details above

### 2.3.2.1 Accounting Details

You can invoke this screen by clicking 'Accounting Details' tab in the Outgoing Reject/Return Detail View screen.:

If accounting entries are posted for a transaction you can view the details from the Accounting Details tab.

### 2.3.2.2 View Queue Action Log

User can view all the queue actions for the reject/return transactions initiated. You can invoke this screen by clicking the 'View Queue Action' button in View screen .:

The screenshot shows a web application window titled "View Queue Action Log". At the top, there is a search section labeled "Enter Query" with two input fields: "Transaction Reference Number" and "Network Code". Below the search fields is a table with a header row containing the following columns: "Transaction Reference Number", "Action", "Remarks", "Queue Code", and "Authorization Status". The table body is currently empty, showing "1 Of 1" records. A "Go" button is located to the right of the table. At the bottom right of the window, there is an "Exit" button.

Following details are displayed:

- Transaction Reference Number
- Network Code
- Action
- Remarks
- Queue Code
- Authorization Status
- Maker ID
- Maker Date Stamp
- Checker ID
- Checker Date Stamp
- Queue Status
- Queue Reference No
- Primary External Status
- Secondary External Status
- External Reference Number

User can view the reject/return sent and the corresponding response received for each row in Queue Action Log.

Also user can view the request sent to and the response received from external systems for the following:

- Sanction screening
- External credit approval

- External Account Check
- External FX fetch
- External price fetch
- Accounting system

### 2.3.2.3 Outbound Reject/Return View Summary

You can invoke 'Outgoing Reject/Return View Summary' screen by typing 'PCSORJVV' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar

You can search for the records using one or more of the following parameters:

- Reject Reference Number
- Original Transaction Reference
- File Reference Number
- Reject Status
- Queue Code
- Authorization Status
- Record Status

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria

Double click a record to view the detailed maintenance screen. You can also export the details of selected records to a file using 'Export' button

### 2.3.3 Outbound Collections Reverse/Recall

An outgoing Collections transaction can be reversed/recalled by the creditor bank, after and before settlement respectively through this screen.

You can invoke 'Outbound Collection Reverse/Recall' screen by typing 'PCDOUREV' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar

### **Outbound Reversal**

Select the outgoing transaction to be reversed in the Original Transaction Reference LOV. Fill the Reverse code, reason & additional info. On save & authorization the following activities will be triggered by system:

- The underlying original outgoing collection status will be marked as Reversed.
- The accounting entries posted will be reversed, as debit customer account and credit Clearing Suspense GL.
- pacs.007 message will be dispatched with the message details.
- File accounting will be posted for the pacs.007 entries, as debit Clearing Suspense GL and credit Nostro account, in DCLG event.

---

#### **Note**

Reversal can be done, only after the settlement date.

---

### **Outbound Recall/Cancellation**

Select the outgoing transaction to be recalled or cancelled in the Original Transaction Reference LOV. Fill the Recall reject code, reason & additional info. On save & authorization the following activities will be triggered by system:

- The underlying original outgoing collection status will be marked as Recalled.
- If the underlying transaction was already dispatched the following activities will be triggered:
  - The accounting entries posted will be reversed, as debit customer account and credit Clearing Suspense GL.
  - Camt.056 message will be dispatched with the message details.
  - File accounting will be posted for the camt.056 entries, as debit Clearing Suspense GL and credit Nostro account, in DCLG event.
- If the underlying transaction was not dispatched yet, following activities will be triggered:
  - The underlying transaction will be skipped from the next pacs.003 dispatch.
  - No accounting would have been be posted, hence no reversal will be posted.
  - Camt.056 message will not be dispatched for this transaction.

---

#### **Note**

Recall or Cancellation can be done, only before the settlement date

---

Specify the following fields:

### Recall/Reverse Reference Number

This field gets auto-populated with the Reverse Reference Number when you click on **New**.

### Recall/Reverse Date

This field gets auto-populated with the Reverse Date when you click on **New**. The system displays the current date by default.

### Recall/Reverse Status

Specify the Reverse Status.

### Original Transaction Reference

Specify the Original Transaction Reference from the list of values.

### Transaction Branch

Specify the Transaction Branch.

### Host Code

This field gets auto-populated with the host code of the specified branch code when you click on **New**.

### Network Code

This field gets auto-populated with the host code of the specified branch code when you click on **New**.

### End to End ID

Specify the end to end transaction identification.

### RType

This indicates if the transaction is reversed/recalled. RType gets updated based on the Reference number. The options are - 'Reversal' / 'Recall'

### 2.3.3.1 Main Tab

The screenshot shows the Oracle Main Tab interface. At the top left, there are tabs for 'Main' and 'Pricing'. Below the tabs, the interface is divided into several sections:

- Reverse Details:** Contains input fields for 'Reverse Code \*', 'Reverse Reason', 'Additional Information', 'Originator Name', 'Originator Bank Code', 'Exchange Rate', and 'FX Reference Number'.
- Original Transaction Details:** Contains input fields for 'Transfer Currency', 'Transfer Amount', 'Debtor IBAN', 'Creditor IBAN', 'Creditor Name', 'Debtor Bank BIC', 'File Reference Number', 'Creditor Bank Code', and 'On Us Transfer' (a dropdown menu).
- Network Reject Details:** Contains input fields for 'Reject Reference', 'Reject Received Date', 'Reject Code', and 'Reject Reason'.
- Original Message Reference:** Contains input fields for 'Original Message Reference' and 'Message Date' (with a YYYY-MM-DD format).

At the bottom of the form, there is a table with columns: 'Maker Id', 'Checker Id', 'Record Status', 'Date Time', and 'Authorization Status'. An 'Exit' button is located in the bottom right corner.

#### **Reverse/Recall Details**

##### **Recall/Reverse Code**

Specify the bank code of the Debtor bank.

##### **Recall/Reverse Reason**

Specify the reason for Reverse.

##### **Additional Info**

Specify the any additional information.

##### **Originator Bank**

Specify the Originator Bank from the list of values.

##### **Originator Name**

Specify the name of the Originator.

##### **Exchange Rate**

Specify the exchange rate.

##### **FX Reference Number**

Specify the FX Reference Number.

#### **Original Transaction Details**

Original Transaction details are defaulted on selecting the Original Transaction Reference.

##### **Transfer Currency**

System defaults the Transfer Currency.

##### **Transfer Amount**

System defaults the Transfer Amount.

##### **Debtor IBAN**

System defaults the Debtor IBAN.



**Creditor IBAN**

System defaults the Creditor IBAN.

**Creditor Name**

System defaults the name of Creditor.

**Debtor Bank BIC**

System defaults the BIC of the Debtor bank.

**File Reference Number**

System defaults the File Refere

**On Us Transfer**

System defaults the data on selecting the Original Transaction Reference. The option is 'Yes/No'. The data gets updated here based option checked in PCDNWDDP screen.

**Creditor Bank Code**

System defaults theCreditor Bank Code.

**Network Reject Details****Reject Reference**

The system displays the Reject Reference details.

**Reject Received Date**

The system displays the date on which the network reject was received.

**Reject Code**

The system displays the network reject code.

**Reject Reason**

The system displays the reason for Network Reject.

**Original Message Reference**

Specify the Original Message Reference.

**Message Date**

Specify the Message Date

**2.3.3.2 Pricing Tab**

Click the **Pricing** tab from the Outbound Reverse/Recall screen.:

Main **Pricing**

Component Name	Pricing Currency	Network Code	Pricing Code	Amount	Waived	Debtor Account Currency	Debit Amount

Maker ID: \_\_\_\_\_ Checker Id: \_\_\_\_\_ Record Status: \_\_\_\_\_  
 Date Time: \_\_\_\_\_ Date Time: \_\_\_\_\_ Authorization Status: \_\_\_\_\_

**Exit**

You can view the charge/tax details derived for the transaction in Pricing tab. You can amend the price values/waiver flag, if required.

**Pricing Component**

This field indicates the pricing component derived for the transaction.

**Pricing Currency**

Indicates the pricing currency of the component.

**Pricing Code**

Indicates the pricing code of the component.

**Amount**

Specifies the fixed or calculated charge amount using the Pricing Value Maintenance. You can edit this field to a non-zero value.

**Waiver**

Check this box to select the charge component to waive the associated charges.

**Debit Currency**

Indicates the currency of the debit account

**Sanctions Screening for Reversal of Outbound Debits**

Sanction screening will be done if

- It is applicable for the customer
- It is applicable for the Network and source for the transaction type 'Outgoing'

Sanction Response	System Action
Approve	Proceed with Collections reversal. Reverse the accounting entries.
Reject	The transaction will remain in SC queue. Auto cancel/manual cancel will be applicable. On cancellation reversal transaction will be cancelled and original transaction status will not be changed.
Seize	<p>Collections status will be moved to 'Seized'. Seizure accounting will be posted, if applicable.</p> <p>Since the accounting for original transaction would have already processed, seizure accounting will post the following entries:</p> <p>Dr. Customer Account</p> <p>Cr. Seizure GL</p> <p>No message will be sent out</p>

**Sanctions Screening for Recall/Cancellation of Outbound Debits**

Sanction screening will be done if

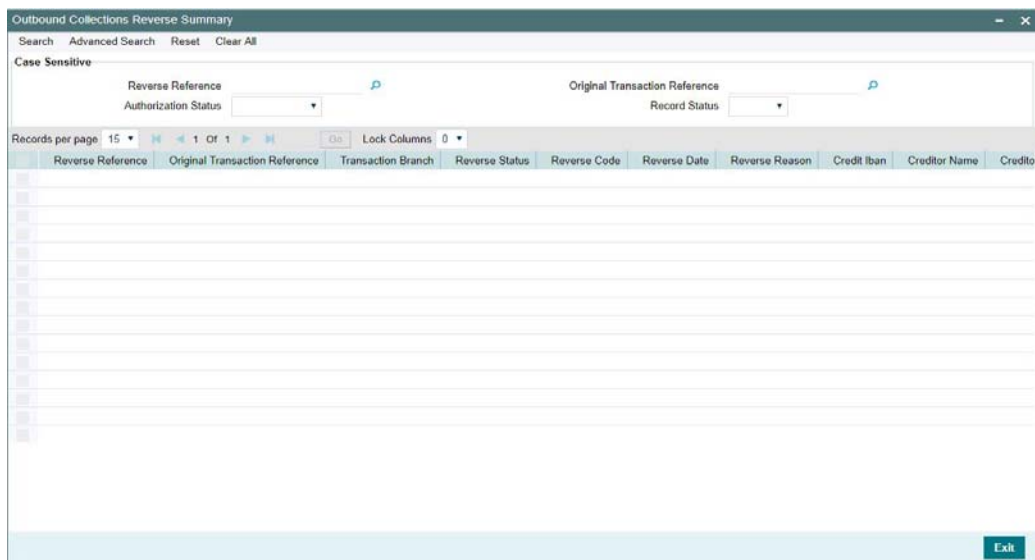
- It is applicable for the customer
- It is applicable for the Network and source for the transaction type 'Outgoing'

Sanction Response	System Action
-------------------	---------------

Approve	Proceed with Collections cancellation. If already liquidated, reverse the accounting entries. Generate camt.056
Reject	Cancel the reject. Transaction status will be not be changed. No message will be processed.
Seize	If settlement is pending: Collections status will be moved to 'Seized'. Seizure accounting is not applicable .No message will be sent out.  If settlement is over :  Collections status will be moved to 'Seized'. Seizure accounting will be posted, if applicable.  Since the accounting for original transaction would have already processed, seizure accounting will post the following entries:  Dr. Customer Account  Cr. Seizure GL  No message will be sent out

### 2.3.3.3 Outbound Reverse/Recall Summary

You can invoke the ' Outbound Reverse/Recall Summary' screen by typing 'PCSOUREV' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button.



You can search using one or more of the following parameters:

- Reverse Reference Number
- Original Transaction Reference
- Authorization Status
- Record Status

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria.

Double click a record to view the detailed Collections Outgoing Reverse Maintenance screen. You can also export the details of selected records to a file using 'Export' button.

### 2.3.4 Outbound Reverse/Recall View

You can view the outbound reverse/recall transactions in this screen.

You can invoke 'Outgoing Reverse/Recall Detail View' screen by typing 'PCDOREVW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar

- From this screen, click Enter Query. and specify the Recall/Reverse Reference.
- Along with the Recall/Reverse reference details in the Main and Pricing tabs user can also view the following:
  - Sanction Check status
  - Dispatch Details
- Click Execute Query to populate the details of the transaction in the Outgoing Recall/Reverse Detail View screen.

For more details on Main and Pricing tabs refer to 'PCDOUREV' screen details above

### 2.3.4.1 Accounting Details

You can invoke this screen by clicking 'Accounting Details' tab in the Outgoing Recall/ Reverse Detail View screen.:

Main Price **Accounting Details**

1 Of 1 Go

Entry Reference no	Transaction Branch	Lcy Reference Currency	Event Code	Amount Tag	DriCr	Transaction Account
--------------------	--------------------	------------------------	------------	------------	-------	---------------------

View Queue Action

Maker ID	Checker ID	Record Status	Cancel
Maker Date Stamp	Checker Date Stamp	Authorization Status	

If accounting entries are posted for a transaction you can view the details from the Accounting Details tab.

### 2.3.4.2 View Queue Action Log

User can view all the queue actions for the reverse/recall transactions initiated. You can invoke this screen by clicking the 'View Queue Action' button in View screen For more details on fields, refer to section 2.3.2.2

::

View Queue Action Log

Enter Query

Transaction Reference Number \_\_\_\_\_ Network Code \_\_\_\_\_

1 Of 1 Go

Transaction Reference Number	Action	Remarks	Queue Code	Authorization Status
------------------------------	--------	---------	------------	----------------------

Exit

### 2.3.4.3 Outbound Reverse/Recall View Summary

You can invoke 'Outgoing Reverse/Recall Detail View Summary' screen by typing 'PCSOREVW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar

The screenshot shows a software interface for viewing summary details of outgoing reverse/recall transactions. It includes a search section with multiple criteria fields and a data table below. The table headers are: Reverse Reference Number, Original Transaction Reference, File Reference Number, Credit Iban, Debit Iban, Transaction Branch, Host Code, Reverse Code, and Reverse Reason. The table body is currently blank.

You can search for the records using one or more of the following parameters:

- Reverse Reference Number
- Original Transaction Reference
- File Reference Number
- Reverse Code
- Transfer Currency
- Reverse Date
- Reverse Status
- Authorization Status
- Record Status

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria

Double click a record to view the detailed maintenance screen. You can also export the details of selected records to a file using 'Export' button

### 2.3.5 Refund Of Outgoing Funds

An outgoing Collections transaction can be requested for refund by the debtor bank, after settlement. The debtor bank will send a pacs.004 message for the same. On uploading this message following activities will be triggered by the system:

- File level accounting will be posted, for pacs.004 entries, as debit Clearing Suspense GL and credit Nostro with RCLG event.
- The corresponding outgoing collection transaction will be marked as refunded.

- The accounting entries posted on the transaction will be reversed, as debit customer account and credit Clearing Suspense GL.

To originate the refund for outgoing Collections, this screen is used. Provision to mark the refund type as authorized or unauthorized. is available here.

You can invoke 'Outgoing Refund' screen by typing 'PCDORFND' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolba

Specify the Following Fields:

### Refund Reference

Systems generates the reference number automatically on clicking New button

### Refund Date

System populates the Current Date by default

### Refund Status

System populates the status of the Refund as - Initiated / Not Initiated

### Original Transaction Reference

Select the Transaction Reference from the the LOV of the initiated transactions

### Refund Type

System defaults the option as 'Authorized'. Options allowed are Authorized and Unauthorized.

---

### Note

- Authorized refunds will be validated based on Refund period maintained in the Network preferences for transaction type 'Outgoing'.
  - Unauthorized refunds will be validated based on Unauthorized Refund period maintained. It will be mandatory to maintain the reason code for unauthorized refunds as 'MD01'
-

## Transaction Branch

Specify the Transaction Branch.

## Host Code

This field gets auto-populated with the host code of the specified branch code when you click on **New**.

## Network Code

This field gets auto-populated with the host code of the specified branch code when you click on **New**.

## End to End ID

Specify the end to end transaction identification.

### 2.3.5.1 Main Tab

The screenshot shows the Oracle Main Tab interface for a refund transaction. The interface is divided into several sections:

- Refund Details:** Includes fields for Reason Code (with a red asterisk indicating it is mandatory), Reason Description, Originator Name, Exchange Rate, and FX Reference Number.
- Original Transaction Details:** Includes fields for Transfer Currency, Transfer Amount, Creditor IBAN, Debtor IBAN, Creditor Name, On Us Transfer (a dropdown menu), Creditor Bank Code, and Debtor Bank Code.
- Network Reject Details:** Includes fields for Network Reject Reference, Network Reject Received Date (format: YYYY-MM-DD), and Network Reject Code.
- Original Message Reference:** Includes fields for Message Date (format: YYYY-MM-DD) and File Reference Number.
- Footer:** Includes fields for Maker ID, Checker ID, Authorization Status, Maker Date Stamp, Checker Date Stamp, and Record Status. There are also 'Ok' and 'Exit' buttons.

## Refund Details

### Reason Code

Select the reason code for initiating the Refund

### Reject Description

System defaults the Reject description for the Reason Code selected.

### Originator Name

Specify the Originator Name. It is mandatory enter the name. Only customer originated refunds are allowed from this screen

### Exchange Rate

Specify the exchange rate.

### FX Reference Number

Specify the FX Reference Number.

## Original Transaction Details

Original Transaction details are defaulted on selecting the Original Transaction Reference.



**Transfer Currency**

System defaults the Transfer Currency.

**Transfer Amount**

System defaults the Transfer Amount.

**Creditor IBAN**

System defaults the Creditor IBAN.

**Debtor IBAN**

System defaults the Debtor IBAN.

**Creditor Name**

System defaults the name of Creditor.

**On Us Transfer**

System defaults the data on selecting the Original Transaction Reference. The option is 'Yes/No'. The data gets updated here based option checked in PCDNWDDP screen.

**Creditor Bank Code**

System defaults the Creditor Bank Code.

**Debtor Bank Code**

System defaults the Debtor Bank Code.

**Network Reject Details****Network Reject Reference**

The system displays the Reject Reference details.

**Network Reject Received Date**

The system displays the date on which the network reject was received.

**Network Reject Code**

The system displays the network reject code.

**Network Reject Reason**

The system displays the reason for Network Reject.

**Original Message Reference**

Specify the Original Message Reference.

**Message Date**

Specify the Message Date

**File Reference Number**

System displays the File Reference Number.

---

**Note**

- Refund is applicable for Core scheme only. Collections booked under B2B scheme will not be listed for initiating B2B refund requests
- While refund are uploaded (pacs.004 messages with Originator name), the validation will be based on Recall allowed period
- When the reason code is MD01, system validates for unauthorised refund period and in other cases it validates for the normal refund period.

- While refund are uploaded (pacs.004 messages with Originator name), the validation will be based on Recall allowed period

### 2.3.5.2 Pricing Tab

Click the **Price** tab from the Outbound Refund screen. For details on the fields, refer to section 2.3.1.2:

The screenshot displays the 'Pricing' tab interface. At the top, there is a navigation bar with 'Main' and 'Pricing' tabs. Below this is a table with the following columns: Component Name, Pricing Currency, Network Code, Pricing Code, Amount, Waived, Debtor Account Currency, and Debit Amount. The table is currently empty. Below the table, there are several input fields: Maker ID, Date Time, Checker Id, Date Time, Record Status, and Authorization Status. An 'Exit' button is located in the bottom right corner.

### 2.3.5.3 Outbound Refund Summary

You can invoke the 'Outbound Refund Summary' screen by typing 'PCSORFND' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button.

The screenshot shows the 'Outgoing Refund Summary' screen. It has a search bar at the top with options for 'Search', 'Advanced Search', 'Reset', and 'Clear All'. Below the search bar, there are search filters for 'Original Transaction Reference', 'Refund Reference', 'Record Status', and 'Authorization Status'. The main area is a table with the following columns: Original Transaction Reference, Refund Reference, Creditor Bank Code, Creditor IBAN, Debtor Bank Code, Debtor IBAN, Creditor Name, Host Code, Reason Code, and Refund T. The table is currently empty. An 'Exit' button is located in the bottom right corner.

You can search using one or more of the following parameters:

- Original Transaction Reference
- Refund Reference
- Record Status
- Authorization Status

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria.

Double click a record to view the detailed Collections Outgoing Reverse Maintenance screen. You can also export the details of selected records to a file using 'Export' button.

### 2.3.6 Outbound Refund View

You can view the outbound refund transactions in this screen.

You can invoke 'Outgoing Refund Detail View' screen by typing 'PCDORFVW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar

- From this screen, click Enter Query. and specify the Refund Reference.
- Along with the Refund reference details in the Main and Pricing tabs user can also view the following:
  - Sanction Check status
- Click Execute Query to populate the details of the transaction in the Outgoing Refund Detail View screen.

For more details on Main and Pricing tabs refer to 'PCDORFND' screen details above

### 2.3.6.1 Accounting Details

You can invoke this screen by clicking 'Accounting Details' tab in the Outgoing Refund Detail View screen.:

Entry Reference no	Transaction Branch	Loc Reference Currency	Event Code	Amount Tag	DriCr	Transaction Account
--------------------	--------------------	------------------------	------------	------------	-------	---------------------

View Queue Action

Maker ID	Checker ID	Record Status	Cancel
Maker Date Stamp	Checker Date Stamp	Authorization Status	

If accounting entries are posted for a transaction you can view the details from the Accounting Details tab.

### 2.3.6.2 View Queue Action Log

User can view all the queue actions for the refund transactions initiated. You can invoke this screen by clicking the 'View Queue Action' button in View screen For more details on fields, refer to section 2.3.2.2

::

View Queue Action Log

Enter Query

Transaction Reference Number \_\_\_\_\_ Network Code \_\_\_\_\_

Transaction Reference Number	Action	Remarks	Queue Code	Authorization Status
------------------------------	--------	---------	------------	----------------------

Exit

### 2.3.6.3 Outbound Refund View Summary

You can invoke 'Outgoing Refund Detail View Summary' screen by typing 'PCSORFVW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar

The screenshot shows the 'Outgoing Refund Detail View Summary' application window. The window title is 'Outgoing Refund Detail View Summary'. It features a search bar with options for 'Search', 'Advanced Search', 'Reset', and 'Clear All'. Below the search bar, there are several input fields for search criteria: 'Refund Reference', 'Reason Code', 'Refund Date' (with a date picker), 'Authorization Status' (dropdown), 'Original Transaction Reference', 'Transfer Currency', 'Refund Status' (dropdown), and 'Record Status' (dropdown). A table below the search fields shows a list of records with columns: 'Refund Reference', 'Original Transaction Reference', 'File Reference Number', 'Creditor IBAN', 'Debtor IBAN', 'Transaction Branch', 'Host Code', 'Reason Code', and 'Reject Description'. The table currently displays one record. At the bottom right of the window is an 'Exit' button.

You can search for the records using one or more of the following parameters:

- Refund Reference
- Original Transaction Reference
- Reason Code
- Transfer Currency
- Refund Date
- Refund Status
- Authorization Status
- Record Status

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria

Double click a record to view the detailed maintenance screen. You can also export the details of selected records to a file using 'Export' button

### 2.3.7 Inbound Collections Reject/Return

#### Inbound Reject

An incoming Collections transaction can be rejected by the debtor bank, before settlement. This is possible on the below scenarios:

- The debtor account is in invalid status / has insufficient fund.
- Sanction check failed on debtor
- Invalid status of Debtor Mandate./ no Debtor Mandate available.

In these cases, the incoming collection transaction moves in to appropriate queue & does not get liquidated. If the exception could not be resolved, user needs cancel the transaction from the current queue and move it to Repair Queue. And from Repair Queue, the transaction needs to be rejected. On rejection, system will trigger the following actions:

- The transaction will be rejected, pre-settlement. Transaction status & Collection status will be marked as Rejected.
- No accounting entries will be posted on the transaction level.
- Pacs.002 message will be generated & dispatched which will contain the transaction details.

For the pre-settlement rejected transaction's amount, debit Nostro & credit Clearing Suspense GL entry will be posted, with DCLG event.

The pre-settlement R-Messages must follow the same processing option (either Single Transaction Processing or Batch Processing) as the original Collections.

### **Inbound Return**

An incoming Collections transaction can be returned by the debtor bank, post its settlement. The debtor bank will initiate the same based on the debtor customer's request or due to debtor bank's internal reasons.

Return is initiated on or after the value date of the incoming collection transaction. Thus the transaction will liquidated by then.

Select the original transaction reference number, via LOV, which needs to be returned. Fill the reject code, reject reason details. On save & authorize of this return action the following will be triggered:

- The underlying parent transaction will be marked as returned. The accounting entries in the transaction will be reversed.
- pacs.004 message will be dispatched containing the transaction details.
- File accounting will be posted for pacs.004 entries as debit Nostro and credit Clearing Suspense GL, with DCLG event.

---

#### **Note**

Return action is allowed only before return days stamped in the transaction

---

The reject/return of transactions can be initiated through 'Inbound Collections Reject/return' screen. You can invoke 'Inbound Collections Return/Reject' screen by typing 'PCDINRTN' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar

Specify the following fields:

**Reject/Return Reference**

This field gets auto-populated with the Reject/Return Reference Number when you click on **New**.

**Reject/Return Date**

This field gets auto-populated with the Reject/Return Date when you click on **New**. The system displays the current date by default.

**Reject/ReturnStatus**

Specify the Reject/Return Status.

**Original Transaction Reference**

Specify the Original Transaction Reference from the list of values.

**End to End ID**

Specify the end to end transaction identification.

**Transaction Branch**

Specify the Transaction Branch.

**Host Code**

This field gets auto-populated with the host code of the specified branch code when you click on **New**.

**Network Code**

This field gets auto-populated with the host code of the specified branch code when you click on **New**.

**RType**

This indicates if the transaction is rejected/returned. RType gets updated based on the Reference number. The options are - 'Reject' / 'Return'

## 2.3.7.1 Main Tab

Click on the Main Tab.

The screenshot displays a software interface with a 'Main' tab selected. The interface is divided into several sections:

- Return Details:** Includes fields for Reject Code (marked with a red asterisk), Reject Reason, Additional Information, Originator Bank, Originator Name, Exchange Rate, and FX Reference Number.
- Original Transaction Details:** Includes fields for Transfer Currency, Transfer Amount, Creditor IBAN, Debtor IBAN, Creditor Name, On Us Transfer (a dropdown menu), Creditor Bank Code, and Debtor Bank Code.
- Network Reject Details:** Includes fields for Network Reject Reference, Reject Received Date (with a YYYY-MM-DD format), and Reject Code.
- Original Message Reference:** Includes fields for Original Message Reference, Message Date (with a YYYY-MM-DD format), and File Reference Number.
- Footer:** A light blue bar containing Maker Id, Release Time, Record Status, Checker ID, Checker Date Stamp, Authorization Status, and Ok/Exit buttons.

Specify the following fields:

### **Reject/Return Details**

#### **Reject/Return Code**

Specify the bank code of the Debtor bank.

#### **Reject/Return Reason**

Specify the reason for Reject.

#### **Additional Info**

Specify the any additional information.

#### **Originator Bank**

Specify the Originator Bank from the list of values.

#### **Originator Name**

Specify the name of the Originator.

---

### **Note**

- If the bank is initiating a return of a settled incoming Collections, then Originator Bank field needs to be provided. If a Refund is getting processed on customer's request, Originator Name field has to be input with Customer's name.
- It is mandatory to have one of the values as Originator. It is not be possible to provide both Originator Bank and Originator Name together.
- If the originator Bank is provided, the transaction is considered as a return of the incoming Collections initiated by the bank and validation is done based on Return Days maintained in Collections Network Preferences for 'Incoming' transaction type.

If the originator name is provided, the transaction is considered as a request of refund by the customer of an incoming Collections and validation will be done based on Refund Days maintained in Collections Network Preferences for 'Incoming' transaction type.

---



**Exchange Rate**

Specify the Exchange Rate.

---

**Note**

Exchange rate processing is done as part of settlement date processing.

---

**FX Reference Number**

Specify the FX Reference Number.

**Original Transaction Details**

System defaults the details upon selecting a valid Original Transaction Reference. Following fields are defaulted with data:

- Transfer Currency
- Transfer Amount
- Creditor IBAN
- Debtor IBAN
- Creditor Name
- On Us Transfer(This gets updated if the Dispatch on Us is updated in network preferences)
- Creditor Bank Code
- Debtor Bank Code

**Network Reject Details****Network Reject Reference**

The system displays the Reject Reference details.

**Reject Received Date**

The system displays the date on which the network reject was received.

**Reject Code**

The system displays the network reject code.

**Network Reject Reason**

The system displays the reason for Network Reject.

**Original Message Reference**

Specify the Original Message Reference.

**Message Date**

Specify the Message Date

**File Reference Number**

The system displays the File Reference Number.

## 2.3.7.2 Price Tab

Click the **Price** tab from the Incoming Reject/Return screen.:

You can view the charge/tax details derived for the transaction in Pricing tab. You can amend the price values/waiver flag, if required.

### **Pricing Component**

This field indicates the pricing component derived for the transaction.

### **Pricing Currency**

Indicates the pricing currency of the component.

### **Pricing Code**

Indicates the pricing code of the component.

### **Amount**

Specifies the fixed or calculated charge amount using the Pricing Value Maintenance. You can edit this field to a non-zero value.

### **Waiver**

Check this box to select the charge component to waive the associated charges.

### **Debit Currency**

Indicates the currency of the debit account.

## **Sanctions Screening for Reject/Return of Incoming Collections**

Sanction screening will be done if

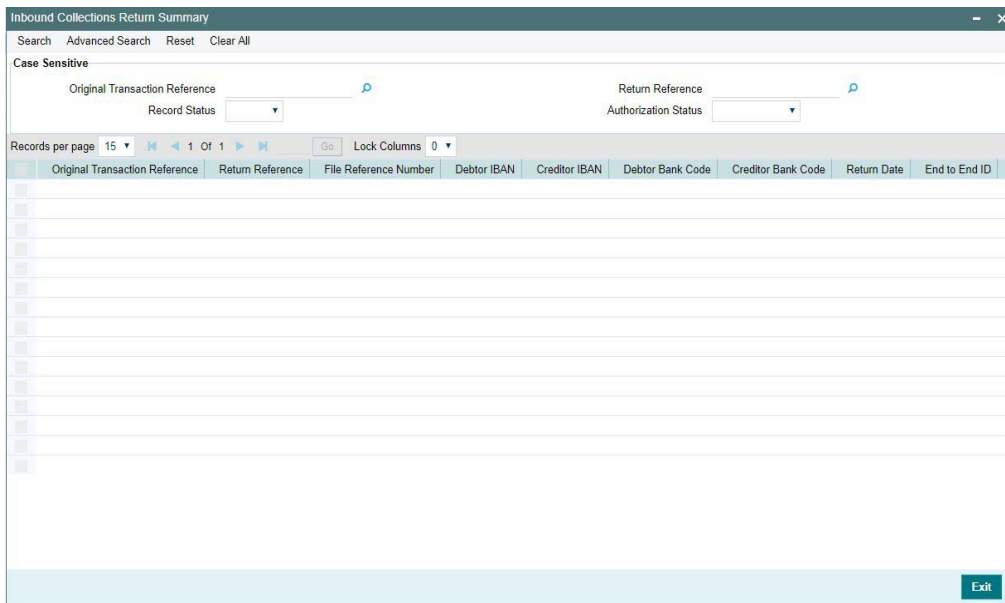
- It is applicable for the customer
- It is applicable for the Network and source for the transaction type 'Incoming'
- Transaction is fetched from Future valued queue or is in settled status

Sanction Response	System Action
Approve	Proceed with Collections reject/return. If already liquidated, reverse the accounting entries. Generate pac.002/pacs.004 as the case may be.
Reject	Mark Reject/Return transaction as Sanction reject. No further processing, no message generation/accounting. Transaction status will be not be changed.

Seize	<p>Collections status will be moved to 'Seized'. Seizure accounting will be posted, if applicable.</p> <p>If accounting is pending :</p> <p>Dr. Customer</p> <p>Cr. Seizure GL</p> <p>If the accounting is over :</p> <p>Dr. Clearing GL</p> <p>Cr. Seizure GL</p> <p>pacs.004/pacs.002 message will be sent out</p>
-------	--

### 2.3.7.3 Inbound Collections Reject/Return Summary

You can invoke the “Inbound Collections Return/Reject Summary” screen by typing ‘PCSINRTN’ in the field at the top right corner of the application toolbar and clicking the adjoining arrow button.



You can search using one or more of the following parameters:

- Original Transaction Reference
- Reject/Return Reference
- Record Status
- Authorization Status

Once you have specified the search parameters, click ‘Search’ button. The system displays the records that match the search criteria.

Double click a record to or select a record and click on Details button to view the detailed Inbound Collections Reject/return screen. You can also export the details of selected records to a file using ‘Export’ button.

## 2.3.8 Inbound Reject/Return View

You can view the inbound reject/return transactions in this screen.

You can invoke 'Incoming Reject/Return Detail View' screen by typing 'PCDIRTVW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar

The screenshot shows the 'Incoming Return View' application window. It features a search bar at the top labeled 'Enter Query'. Below this, there are several sections for data entry and viewing:

- Reject/Return Reference:** Includes fields for 'Reject/Return Reference', 'Reject/Return Date', 'Return Status' (set to 'Not Initiated'), 'Original Transaction Reference Number', and 'End to End ID'.
- Transaction Branch:** Includes fields for 'Host Code', 'Network Code', and 'Transaction Type'.
- Return Details:** Includes fields for 'Reject/Return Code', 'Reject/Return Reason', 'Additional Information', 'Originator Bank', 'Originator Name', 'Exchange Rate', and 'FX Reference Number'.
- Original Transaction Details:** Includes fields for 'Transfer Currency', 'Transfer Amount', 'Creditor IBAN', 'Debtor IBAN', 'Creditor Name', 'On Us Transfer', 'Creditor Bank Code', and 'Debtor Bank Code'.
- Sanction Check:** Includes fields for 'Queue Code', 'Sanction Check Status' (set to 'Not Applicable'), and 'Sanction Check Ref'.
- Dispatch Details:** Includes fields for 'Dispatch Status' (set to 'Not Applicable'), 'Dispatch Date' (format YYYYMMDD), and 'Dispatch File Reference Number'.

At the bottom of the window, there is a 'View Queue Action' section with fields for 'Maker Id', 'Release Time', 'Record Status', 'Checker ID', 'Checker Date Stamp', and 'Authorization Status'. An 'Exit' button is located in the bottom right corner.

- From this screen, click Enter Query. and specify the Reject/Return Reference.
- Along with the Reject/Return reference details in the Main and Pricing tabs user can also view the following:
  - Sanction Check status
  - Dispatch Details
- Click Execute Query to populate the details of the transaction in the Incoming Reject/Return Detail View screen.

For more details on Main and Pricing tabs refer to 'PCDINRTN' screen details above

### 2.3.8.1 Accounting Details Tab

You can invoke this screen by clicking 'Accounting Details' tab in the Incoming Reject/Return Detail View screen.:

The screenshot shows a software window with a tab labeled 'Accounting Details'. At the top, there is a navigation bar with 'Main', 'Price', and 'Accounting Details' tabs. Below this is a search bar with '1 Of 1' and a 'Go' button. A table header is visible with columns: 'Entry Reference no', 'Transaction Branch', 'Lcy Reference Currency', 'Event Code', 'Amount Tag', 'Dri/Cr', and 'Transaction Account'. The table body is empty. At the bottom, there is a 'View Queue Action' section with fields for 'Maker ID', 'Maker Date Stamp', 'Checker ID', 'Checker Date Stamp', 'Record Status', and 'Authorization Status'. A 'Cancel' button is located in the bottom right corner.

If accounting entries are posted for a transaction you can view the details from the Accounting Details tab.

### 2.3.8.2 View Queue Action Log

User can view all the queue actions for the reject/return transactions initiated. You can invoke this screen by clicking the 'View Queue Action' button in View screen .:

The screenshot shows a software window titled 'View Queue Action Log'. It has a search bar labeled 'Enter Query' with two input fields: 'Transaction Reference Number' and 'Network Code'. Below the search bar is a table with a header row containing columns: 'Transaction Reference Number', 'Action', 'Remarks', 'Queue Code', and 'Authorization Status'. The table body is empty. At the bottom right, there is an 'Exit' button.

Following details are displayed:

- Transaction Reference Number
- Network Code

- Action
- Remarks
- Queue Code
- Authorization Status
- Maker ID
- Maker Date Stamp
- Checker ID
- Checker Date Stamp
- Queue Status
- Queue Reference No
- Primary External Status
- Secondary External Status
- External Reference Number

User can view the reject/return sent and the corresponding response received for each row in Queue Action Log.

Also user can view the request sent to and the response received from external systems for the following:

- Sanction screening
- External credit approval
- External Account Check
- External FX fetch
- External price fetch
- Accounting system

### 2.3.8.3 Inbound Reject/Return View Summary

You can invoke 'Incoming Reject/Return View Summary' screen by typing 'PCSIRTVW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar

You can search for the records using one or more of the following parameters:

- Reject/Return Reference
- Original Transaction Reference
- File Reference Number
- Transaction Branch
- Sanction Check Status
- Record Status
- Authorization Status
- Return Status

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria

Double click a record to view the detailed maintenance screen. You can also export the details of selected records to a file using 'Export' button

## **2.3.9 Inbound Collections Reverse/Recall**

### **Inbound Reverse**

An incoming Collections transaction can be reversed by the creditor bank, after settlement. The creditor bank will send a pacs.007 message for the same. On uploading this message following activities will be triggered by the system:

File level accounting will be posted, for pacs.007 entries, as debit Nostro and credit Clearing Suspense GL with RCLG event.

- The corresponding outgoing collection transaction will be marked as reversed.
- The accounting entries posted on the transaction will be reversed, as debit Clearing Suspense GL and credit Nostro account.
- In case of any issues in pacs.007 file upload, you can also initiate the reversal request from inbound reverse/recall screen.

### **Inbound Recall/Cancellation**

An incoming Collections transaction can be recalled or cancelled by the creditor bank, before settlement. The creditor bank will send a camt.056 message for the same. On uploading this message following activities will be triggered by the system:

- File level accounting will be posted, for camt.056 entries, as debit Nostro and credit Clearing Suspense GL with RCLG event.
- The corresponding outgoing collection transaction will be marked as recalled.
- As the recall or cancel will be triggered before settlement date, no transaction level accounting would have been posted on the transaction yet. Hence no accounting reversal will be triggered on the transaction level.

In case of any issues in camt.056 file upload, you can also initiate the recall request from inbound rever/recall screen

You can invoke the 'Inbound Collections Reverse/Recall' screen by typing 'PCDINREV' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click new button on the Application toolbar

Specify the following fields:

### Recall/Reverse Reference Number

This field gets auto-populated with the Recall/Reverse Reference Number when you click on **New**.

### Recall/Reverse Date

This field gets auto-populated with the Recall/Reverse Date when you click on **New**. The system displays the current date by default.

### Recall/Reverse Status

System updates the return/ reject status, when the same is initiated. If it is not initiated, the option is defaulted as 'Not Initiated'

### Original Transaction Reference

Specify the Original Transaction Reference from the list of values for which the recall/reversal to be initiated.

### Transaction Branch

Specify the Transaction Branch.

### Host Code

This field gets auto-populated with the host code of the specified branch code when you click on **New**.

### Network Code

This field gets auto-populated with the host code of the specified branch code when you click on **New**.

### End to End ID

Specify the end to end transaction identification.

### RType

This indicates if the transaction is reversed/recalled. RType gets updated based on the Reference number. The options are - 'Reversal'/ 'Recall'



## 2.3.9.1 Main Tab

The screenshot displays the Oracle Main Tab interface with the following sections:

- Recall/Reverse Details:**
  - Recall/Reverse Code \*
  - Recall/Reverse Reason
  - Additional Information
  - Originator Bank Code
  - Originator Name
  - Exchange Rate
  - FX Reference Number
- Original Transaction Details:**
  - Transfer Currency
  - Transfer Amount
  - Debtor IBAN
  - Creditor IBAN
  - Creditor Name
  - Creditor Bank Code
  - Debtor Bank Code
  - Value Date
- Network Reject Details:**
  - Reject Reference Number
  - Reject Received Date
  - Reject Code
  - Reject Reason
- Other Fields:**
  - File Reference Number
  - On Us Transfer (dropdown menu)
  - Original Msg Reference Number
  - Message Date (YYYYMM-DD)
- Footer:**
  - Maker ID, Checker Id, Record Status
  - Date Time, Date Time, Authorization Status
  - Exit button

### Recall/Reverse Details

#### **Recall/Reverse Code**

Specify a valid Recall/reverse code. Select from the list of values.

#### **Recall/Reverse Reason**

System defaults the Reason on selecting the Recall/Reverse Code

#### **Additional Info**

Specify the any additional information.

#### **Originator Bank**

Specify the Originator Bank from the list of values.

#### **Originator Name**

Specify the name of the Originator.

#### **Exchange Rate**

Specify the Exchange Rate.

---

#### **Note**

Exchange rate processing is done as part of settlement date processing.

---

#### **FX Reference Number**

Specify the FX Reference Number.

### Original Transaction Details

System defaults the details upon selecting a valid Original Transaction Reference. Following fields are defaulted with data:

- Transfer Currency
- Transfer Amount
- Debtor IBAN
- Creditor IBAN

- Creditor Name
- Creditor Bank Code
- Debtor Bank Code

### **Network Reject Details**

#### **Reject Reference**

The system displays the Reject Reference details.

#### **Reject Received Date**

The system displays the date on which the network reject was received.

#### **Reject Code**

The system displays the network reject code.

#### **Reject Reason**

The system displays the reason for Network Reject.

#### **File Reference Number**

The system displays the File Reference Number.

#### **On Us Transfer**

System defaults the data on selecting the Original Transaction Reference. The option is 'Yes/No'. The data gets updated here based option checked in PCDNWDDP screen.

#### **Original Message Reference**

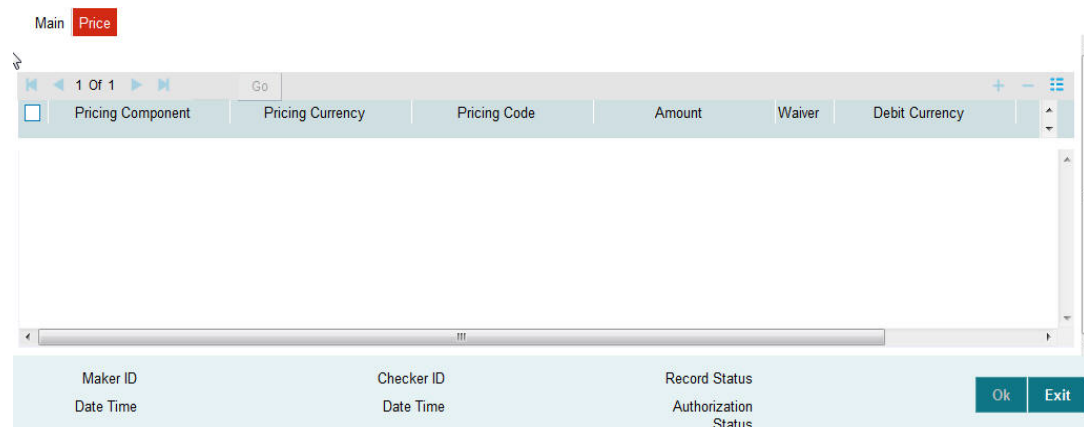
Specify the Original Message Reference.

#### **Message Date**

Specify the Message Date

### **2.3.9.2 Price Tab**

Click the **Price** tab from the Incoming Reverse/recall screen.:To know more on the fields, refer to section 2.3.7.2.



### **Sanctions Screening for Reversal of Inbound Debits**

Sanction screening will be done if

- It is applicable for the customer
- It is applicable for the Network and source for the transaction type 'Incoming'

Sanction Response	System Action
-------------------	---------------

Approve	Proceed with Collections reversal. If already liquidated, reverse the accounting entries.
Reject	The transaction will remain in SC queue. Auto cancel/manual cancel will be applicable. On cancellation reversal transaction will be cancelled and original transaction will be not be changed.
Seize	Collections status will be moved to 'Seized'. Seizure accounting will be posted, if applicable.  Since the accounting for original transaction would have already processed, seizure accounting will post the following entries:  Dr. Clearing GL  Cr. Seizure GL

### **Sanctions Screening for Recall/Cancellation of Inbound Debits**

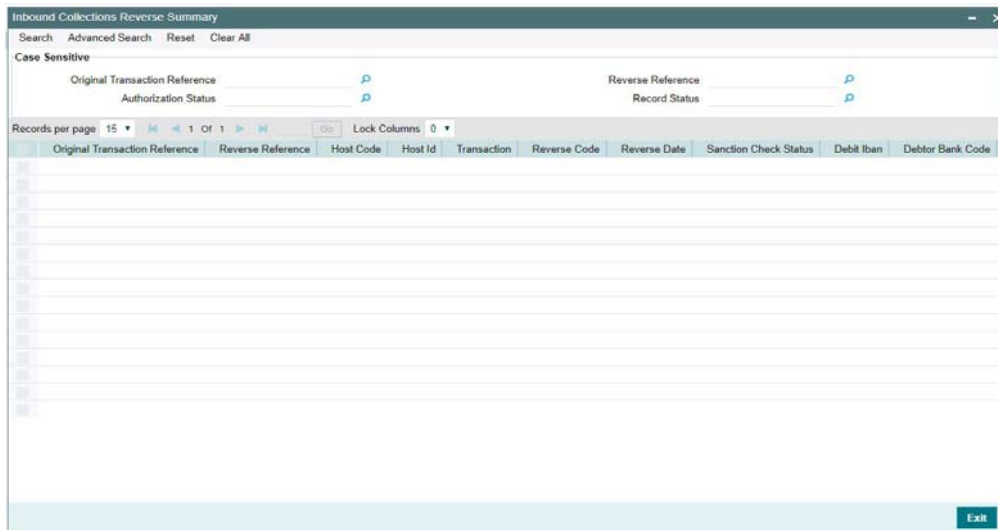
Sanction screening will be done if

- It is applicable for the customer
- It is applicable for the Network and source for the transaction type 'Incoming'
- Transaction is in Future valued queue or in settled status

<b>Sanction Response</b>	<b>System Action</b>
Approve	Proceed with Collections cancellation. If already liquidated, reverse the accounting entries.
Reject	Proceed with Collections cancellation, if not yet liquidated. If already liquidated, reverse the accounting entries.
Seize	Collections status will be moved to 'Seized'. Seizure accounting will be posted, if applicable.  If accounting for original transaction is pending :  Dr. Customer  Cr. Seizure GL  If the accounting is over :  Dr. Clearing GL  Cr. Seizure GL

### **2.3.9.3 Inbound Collections Reverse/Recall Summary**

You can invoke the 'Inbound Collections Reverse/Recall Summary' screen by typing 'PCSINREV' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button.



You can search using one or more of the following parameters:

- Original Transaction Reference
- Recall/Reverse Reference No
- Authorization Status
- Record Status

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria.

Double click a record to view the detailed Collections Incoming Recall maintenance screen. You can also export the details of selected records to a file using 'Export' button.

### 2.3.10 Inbound Reverse/Recall View

You can view the inbound reverse/recall transactions in this screen.

You can invoke 'Incoming Reverse/Recall Detail View' screen by typing 'PCDIREVW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar

- From this screen, click Enter Query. and specify the Recall/Reverse Reference.
- Along with the Recall/Reverse reference details in the Main and Pricing tabs user can also view the following:
  - Sanction Check status
- Click Execute Query to populate the details of the transaction in the Incoming Recall/Reverse Detail View screen.

For more details on Main and Pricing tabs refer to 'PCDINREV' screen details above

### 2.3.10.1 Accounting Details

You can invoke this screen by clicking 'Accounting Details' tab in the Incoming Recall/ Reverse Detail View screen.:

Entry Reference no	Transaction Branch	Lcy Reference Currency	Event Code	Amount Tag	DriCr	Transaction Account
--------------------	--------------------	------------------------	------------	------------	-------	---------------------

View Queue Action

Maker ID	Checker ID	Record Status
Maker Date Stamp	Checker Date Stamp	Authorization Status

Cancel

If accounting entries are posted for a transaction you can view the details from the Accounting Details tab.

### 2.3.10.2 View Queue Action Log

User can view all the queue actions for the reverse/recall transactions initiated. You can invoke this screen by clicking the 'View Queue Action' button in View screen For more details on fields, refer to section 2.3.8.2

::

View Queue Action Log

Enter Query

Transaction Reference Number \_\_\_\_\_ Network Code \_\_\_\_\_

Transaction Reference Number	Action	Remarks	Queue Code	Authorization Status
------------------------------	--------	---------	------------	----------------------

Exit

### 2.3.10.3 Inbound Reverse/Recall View Summary

You can invoke 'Incoming Reverse/Recall Detail View Summary' screen by typing 'PCSIREVW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar

The screenshot shows the 'Incoming Reverse View Summary' application window. It includes a search bar with options for 'Search', 'Advanced Search', 'Reset', and 'Clear All'. Below the search bar, there are several input fields for search criteria: 'Reverse Reference Number', 'Original Transaction Reference', 'File Reference Number', 'Queue Code', 'Authorization Status', 'Reverse Code', 'Record Status', and 'LBL\_REVERSE\_STATUS'. A table below the search fields shows a list of records with columns: 'Reverse Reference Number', 'Original Transaction Reference', 'File Reference Number', 'Creditor IBAN', 'Debtor IBAN', 'Transaction Branch', 'Host Code', 'Reverse Code', and 'Reverse Date'. The table currently displays one record. At the bottom right of the window is an 'Exit' button.

You can search for the records using one or more of the following parameters:

- Reverse Reference Number
- Original Transaction Reference
- File Reference Number
- Reverse Code
- Queue Code
- Record Status
- Authorization Status
- Reverse Status

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria

Double click a record to view the detailed maintenance screen. You can also export the details of selected records to a file using 'Export' button

### 2.3.11 Refund Of Incoming Funds

An incoming Collections transaction can be requested for refund by the debtor bank, post its settlement. The debtor bank will initiate the same based on the debtor customer's request or due to debtor bank's internal reasons.

Refund is initiated on or after the value date of the incoming collection transaction. Thus the transaction will liquidated by then

To originate the refund for incoming Collections, this screen is used. Provision to mark the refund type as authorized or unauthorized. is available here.

You can invoke 'Incoming Refund' screen by typing 'PCDIRFND' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar

Specify the Following Fields:

### Refund Reference

System generates the reference number automatically on clicking New button

### Refund Date

System populates the Current Date by default

### Refund Status

System updates the Refund status, when the same is Initiated. If it is not initiated, the option is defaulted as 'Not Initiated'

### Original Transaction Reference

Select the Transaction Reference from the LOV of the initiated transactions

### Refund Type

System defaults the option as 'Authorized'. Options allowed are Authorized and Unauthorized.

---

### Note

- Authorized refunds will be validated based on Refund period maintained in the Network preferences for transaction type 'Incoming'.
  - Unauthorized refunds will be validated based on Unauthorized Refund period maintained. It will be mandatory to maintain the reason code for unauthorized refunds as 'MD01'
- 

### Transaction Branch

Specify the Transaction Branch.



## Host Code

This field gets auto-populated with the host code of the specified branch code when you click on **New**.

## Network Code

This field gets auto-populated with the host code of the specified branch code when you click on **New**.

## End to End ID

Specify the end to end transaction identification.

### 2.3.11.1 Main Tab

The screenshot displays a software interface with a 'Main' tab selected. The interface is divided into several sections:

- Refund Details:** Includes fields for Reason Code\* (red text), Reject Description\* (red text), Originator Name, Exchange Rate, and FX Reference Number.
- Original Transaction Details:** Includes fields for Transfer Currency, Transfer Amount, Creditor IBAN, Debtor IBAN, Creditor Name, On Us Transfer (dropdown menu), Creditor Bank Code, and Debtor Bank Code.
- Network Reject Details:** Includes fields for Network Reject Reference, Network Reject Received Date (format YYYYMMDD), and Network Reject Code.
- Original Message Reference:** Includes fields for Original Message Reference, Message Date (format YYYYMMDD), and File Reference Number.
- Footer/Status:** Includes Maker Id, Checker ID, Authorization Status, Maker Date Stamp, Checker Date Stamp, and Record Status. There are 'Ok' and 'Exit' buttons on the right.

## Refund Details

### Reason Code

Select the reason code for initiating the Refund

### Reject Description

System defaults the Reject description for the Reason Code selected.

### Originator Name

Specify the Originator Name. It is mandatory enter the name. Only customer originated refunds are allowed from this screen

---

### Note

- Refund is applicable for Core scheme only. Collections booked under B2B scheme will not be listed for initiating B2B refund requests
- While refund are uploaded (pacs.004 messages with Originator name), the validation will be based on Recall allowed period
- When the reason code is MD01, system validates for unauthorised refund period and in other cases it validates for the normal refund period.
- While refund are uploaded (pacs.004 messages with Originator name), the validation will be based on Recall allowed period

---

## **Refund Details**

### **Reason Code**

Select the reason code for initiating the Refund

### **Reject Description**

System defaults the Reject description for the Reason Code selected.

### **Originator Name**

Specify the Originator Name. It is mandatory enter the name. Only customer originated refunds are allowed from this screen

### **Exchange Rate**

Specify the exchange rate.

### **FX Reference Number**

Specify the FX Reference Number.

## **Original Transaction Details**

System defaults the details upon selecting a valid Original Transaction Reference. Following fields are defaulted with data:

- Transfer Currency
- Transfer Amount
- Creditor IBAN
- Debtor IBAN
- Creditor Name
- On Us Transfer (This gets updated if the Dispatch on Us is updated in network preferences)
- Creditor Bank Code
- Debtor Bank Code

## **Network Reject Details**

### **Network Reject Reference**

The system displays the Reject Reference details.

### **Network Reject Received Date**

The system displays the date on which the network reject was received.

### **Network Reject Code**

The system displays the network reject code.

### **Network Reject Reason**

The system displays the reason for Network Reject.

### **Original Message Reference**

Specify the Original Message Reference.

### **Message Date**

Specify the Message Date

## File Reference Number

System displays the File Reference Number.

---

### Note

- Refund is applicable for Core scheme only. Collections booked under B2B scheme will not be listed for initiating B2B refund requests
  - While refund are uploaded (pacs.004 messages with Originator name), the validation will be based on Recall allowed period
  - When the reason code is MD01, system validates for unauthorised refund period and in other cases it validates for the normal refund period.
  - While refund are uploaded (pacs.004 messages with Originator name), the validation will be based on Recall allowed period
- 

### 2.3.11.2 Price Tab

Click the **Price** tab from the Inbound Refund screen. For details on the fields, refer to section 2.3.7.2:

Main Pricing

Component Name	Pricing Currency	Network Code	Pricing Code	Amount	Waived	Debtor Account Currency	Debit Amount
----------------	------------------	--------------	--------------	--------	--------	-------------------------	--------------

Maker ID  
Date Time

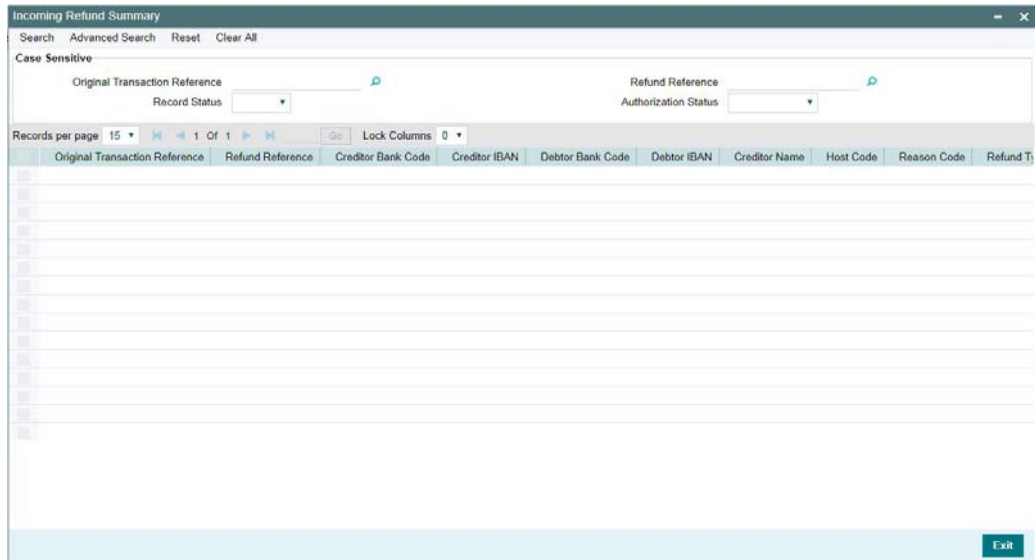
Checker Id  
Date Time

Record Status  
Authorization Status

Exit

### 2.3.11.3 Inbound Refund Summary

You can invoke the 'Inbound Refund Summary' screen by typing 'PCSIRFND' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button.



You can search using one or more of the following parameters:

- Original Transaction Reference
- Refund Reference
- Record Status
- Authorization Status

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria.

Double click a record to view the detailed Incoming Refund screen. You can also export the details of selected records to a file using 'Export' button.

### 2.3.12 Inbound Refund View

You can view the outbound refund transactions in this screen.

You can invoke 'Incoming Refund View' screen by typing 'PCDIRFVW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar

The screenshot shows the 'Incoming Refund View' application window. The window title is 'Incoming Refund View' and it contains an 'Enter Query' section with various input fields. The 'Refund Reference' field is highlighted in red. Below the input fields are tabs for 'Main', 'Price', and 'Accounting Details'. The 'Main' tab is active and shows sections for 'Refund Details', 'Original Transaction Details', 'Sanction Check', and 'Dispatch Details'. At the bottom, there is a 'View Queue Action' section with columns for 'Maker Id', 'Checker ID', and 'Record Status', and an 'Exit' button.

- From this screen, click Enter Query. and specify the Refund Reference.
- Along with the Refund reference details in the Main and Pricing tabs user can also view the following:
  - Sanction Check status
  - Dispatch Details
- Click Execute Query to populate the details of the transaction in the Incoming Refund Detail View screen.

For more details on Main and Pricing tabs refer to 'PCDIRFND' screen details above

### 2.3.12.1 Accounting Details

You can invoke this screen by clicking 'Accounting Details' tab in the Incoming Refund Detail View screen.:

Entry Reference no	Transaction Branch	Loc Reference Currency	Event Code	Amount Tag	DriCr	Transaction Account
--------------------	--------------------	------------------------	------------	------------	-------	---------------------

View Queue Action

Maker ID	Checker ID	Record Status	Cancel
Maker Date Stamp	Checker Date Stamp	Authorization Status	

If accounting entries are posted for a transaction you can view the details from the Accounting Details tab.

### 2.3.12.2 View Queue Action Log

User can view all the queue actions for the refund transactions initiated. You can invoke this screen by clicking the 'View Queue Action' button in View screen For more details on fields, refer to section 2.3.8.2

::

View Queue Action Log

Enter Query

Transaction Reference Number \_\_\_\_\_ Network Code \_\_\_\_\_

Transaction Reference Number	Action	Remarks	Queue Code	Authorization Status
------------------------------	--------	---------	------------	----------------------

Exit

### 2.3.12.3 inbound Refund View Summary

You can invoke 'Incoming Refund View Summary' screen by typing 'PCSIRFWV' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar

The screenshot shows the 'Incoming Refund View Summary' application window. It includes a search bar with 'Search', 'Advanced Search', 'Reset', and 'Clear All' options. Below the search bar, there are several input fields for search criteria: 'Refund Reference', 'Original Transaction Reference', 'File Reference Number', 'Transaction Branch', 'Transfer Currency', 'Sanction Check Status', 'Queue Code', 'Record Status', 'Authorization Status', and 'Refund Status'. Each field has a magnifying glass icon to its right. Below the search fields, there is a table with columns: 'Refund Reference', 'Original Transaction Reference', 'File Reference Number', 'Creditor IBAN', 'Debtor IBAN', 'Transaction Branch', 'Host Code', 'Reason Code', 'Refund Date', and 'Transf'. The table is currently empty. At the bottom right of the window, there is an 'EXIT' button.

You can search for the records using one or more of the following parameters:

- Refund Reference
- Original Transaction Reference
- File Reference Number
- Transaction Branch
- Transfer Currency
- Sanction Check Status
- Queue Code
- Record Status
- Authorization Status
- Refund Status

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria

Double click a record to view the detailed maintenance screen. You can also export the details of selected records to a file using 'Export' button

### 2.3.13 Inbound Collections Network Reject

User can view both inbound/outbound collections network rejects in this screen. Files uploaded are created as records in this screen.

You can invoke the 'Inbound Collections Network Reject' screen by typing PCDINWRJ in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click new button on the Application toolbar.

Specify the following fields:

### Reject Reference Number

This field gets auto-populated with the Reject Reference Number when you click on **New**.

### Reject Date

This field gets auto-populated with the Reject Date when you click on **New**. The system displays the current date by default.

### Reject Status

Specify the Reject Status.

### Reject Transaction Type

Select the type of transaction. The options are Reject, Return and Refund.

### Original Transaction Reference

Specify the Original Transaction Reference.

### Original Message Type

Specify the Original Transaction Reference.

### Transaction Branch

Specify the Transaction Branch.

### Host Code

This field gets auto-populated with the host code of the specified branch code when you click on **New**.

### Network Code

This field gets auto-populated with the host code of the specified branch code when you click on **New**.

### End to End ID

Specify the end to end transaction identification.

### Original Transaction ID

Original Transaction ID is matched with original recall reference.



## **Reject Details**

### **Reject Code**

Specify the bank code of the Debtor bank.

### **Reject Reason**

Specify the reason for Reject.

### **Additional Info**

Specify the any additional information.

### **Originator Bank**

Specify the Originator Bank from the list of values.

### **Originator Name**

Specify the name of the Originator.

---

### **Note**

- If the bank is initiating a return of a settled incoming Collections, then Originator Bank field needs to be provided. If a Refund is getting processed on customer's request, Originator Name field has to be input with Customer's name.
- It is mandatory to have one of the values as Originator. It is not be possible to provide both Originator Bank and Originator Name together.
- If the originator Bank is provided, the transaction is considered as a return of the incoming Collections initiated by the bank and validation is done based on Return Days maintained in Collections Network Preferences for 'Incoming' transaction type.

If the originator name is provided, the transaction is considered as a request of refund by the customer of an incoming Collections and validation will be done based on Refund Days maintained in Collections Network Preferences for 'Incoming' transaction type.

## **Original Transaction Details**

### **Transfer Currency**

Specify the Transfer Currency.

### **Transfer Amount**

Specify the Transfer Amount.

### **Creditor IBAN**

Specify the Creditor IBAN.

### **Debtor IBAN**

Specify the Debtor IBAN.

### **Creditor Name**

Specify the name of Creditor.

### **On Us Transfer**

System defaults the data on selecting the Original Transaction Reference. The option is 'Yes/No'. The data gets updated here based option checked in PCDNWDDP screen.

### **Creditor Bank BIC**

Specify the Bank BIC of the Creditor bank.

### **Debtor Bank BIC**

Specify the BIC of the Debtor bank.

### **Network Reject Details**

#### **Reject Reference**

The system displays the Reject Reference details.

#### **Reject Received Date**

The system displays the date on which the network reject was received.

#### **Reject Code**

The system displays the network reject code.

#### **Reject Reason**

The system displays the reason for Network Reject.

#### **Original Message Reference**

Specify the Original Message Reference.

#### **Message Date**

Specify the Message Date

#### **File Reference Number**

The system displays the File Reference Number.

### **2.3.13.1 Inbound Collections Network Reject Summary**

You can invoke the “Inbound Collections Network Reject Summary” screen by typing ‘PCSINWRJ’ in the field at the top right corner of the application toolbar and clicking the adjoining arrow button.

Original Transaction Reference	Reject Reference Number	Originator Bank	Transfer Currency	Transfer Amount	Debtor IBAN	Creditor IBAN	Creditor Name	File Reference Nu
--------------------------------	-------------------------	-----------------	-------------------	-----------------	-------------	---------------	---------------	-------------------

You can search using one or more of the following parameters:

- Original Transaction Reference
- Reject Reference Number
- Original Message Type

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria.

Double click a record to view the detailed Collections Network Reject Maintenance screen. You can also export the details of selected records to a file using 'Export' button.

### **2.3.14 Non-urgent R transactions**

- The preferences for R-transactions is same as the preferences applicable for the original parent transaction. No specific maintenance is available for R-transactions.
- While processing a return transaction for a non-urgent outward payment, the Return account maintained in the preferences is fetched for posting the return accounting. If no maintenance is found, the original transaction account itself will be used as Return Account.
- The currency of the return account must be same as the currency of the original debit account or transfer currency. If the validation fails, the original debit account will be considered as the return account.

If return account currency is same as the currency of original debit account, reversals will happen with the original exchange rate. If the currency of the return account is same as transfer currency no conversion is required while posting the accounting entries for the return.

## **2.4 R-Transactions Dispatch**

- The Network cutoff check is done for all R-transactions. If the Network Cutoff is over, R transaction processing date is moved to next Network business day.
- Reversal accounting entries, if applicable, are posted on the current day itself with value date as the new date derived.
- R-Transaction details will be logged in the dispatch table with dispatch date as next Network business day.

Dispatch file generated for the first cycle on the dispatch date will include these R-transactions.

---

## 3. Function ID Glossary

### P

PCDAITXN .....	2-59, 2-75
PCDAOTXN .....	2-34, 2-49
PCDCMAND .....	2-8
PCDCSCHM .....	2-15
PCDDMAND .....	2-17
PCDINREV .....	2-117
PCDINRJT .....	2-108
PCDINRTN .....	2-108
PCDINWRJ .....	2-133
PCDIREVW .....	2-123
PCDIRFVW .....	2-131
PCDIRTVW .....	2-114
PCDIVIEW .....	2-74
PCDNWDDP .....	2-1
PCDONRJT .....	2-84
PCDOREVW .....	2-98
PCDORFND .....	2-101
PCDORFVW .....	2-105
PCDORJVW .....	2-89
PCDOUREV .....	2-92
PCDPINSR .....	2-27
PCDPINST .....	2-29
PCSAOTXN .....	2-47
PCSCMAND .....	2-15
PCSCSCHM .....	2-17
PCSDMAND .....	2-26
PCSINREV .....	2-121
PCSINRTN .....	2-113
PCSINWRJ .....	2-136
PCSIRFND .....	2-129
PCSIRFVW .....	2-133
PCSIRTVW .....	2-116
PCSIVIEW .....	2-79
PCSNWDDP .....	2-7
PCSONRJT .....	2-88
PCSOREVW .....	2-100
PCSORFND .....	2-104
PCSORFVW .....	2-107
PCSORJVW .....	2-91
PCSOUREV .....	2-97
PCSOVIEW .....	2-55
PCSPINSR .....	2-28
PCSPINST .....	2-33