

# Textura Payment Management

## V21.11 Release Notes

**Release date:** November 7th, 2021

### What's New in This Release?

The Textura v21.11 release contains changes that help improve support and provide additional functionality to users.

Below is a summary of the overall changes:

- All users can now initiate a live chat conversation from the **Chat with Support** option in the Help menu. Additionally, [our new support portal](#) allows users to submit service requests and track history. [Watch a video of these new support options!](#)
- Business Classification Tracking goals can now be tracked by either currency amount or % of contract amount.
- Subcontract List page now has faster navigation to Contract Maintenance and has been enhanced to include a new, filterable column to access the subcontractor schedule of values.
- HCs using Track Period Deadlines to fulfill Ontario Construction Act requirements can now issue payment delays in bulk to multiple subcontractors.
- Numerous bugs have been fixed in this release.

To learn more about this release and future releases, we encourage you to attend our recurring monthly Level Up webinar. You can register [here](#).

To see more information about each of the individual changes included in this release, please go to the next page.

## Key Enhancements Implemented

| Product Area                     | Feature                                                                            | Details                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Personas Impacted                                                                                                                                                                                                           |
|----------------------------------|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Support                          | Chat with Support and Oracle Service Cloud (ICPM-40748)                            | <p>This change allows all users of the system to chat with the Textura support team and to <a href="#">access the Oracle Construction &amp; Engineering support portal</a>.</p> <p>To initiate a chat with Oracle Support, select <b>Chat with Support</b> from the Help menu in TPM. A new chat window will open and connect with an agent. User can send text and attachments for better support. When you are ready to end the chat, select the Disconnect button.</p> <p>The support portal allows customers to ask a question, see their support history, and access our knowledgebase.</p> <p><a href="#">Watch a video of these new support options!</a></p> | <input checked="" type="checkbox"/> Owner<br><input checked="" type="checkbox"/> HC<br><input checked="" type="checkbox"/> Subcontractor<br><input checked="" type="checkbox"/> Sub-tier<br><input type="checkbox"/> Vendor |
| Business Classification Tracking | Enter project classification goals as a percentage of contract amount (ICPM-40319) | <p>This change enables HCs to enter the subcontractor commitment a percentage of the contract amount, so the goal will change with the contract value.</p> <p>This is in addition to the existing option to set a goal for a currency value.</p>                                                                                                                                                                                                                                                                                                                                                                                                                    | <input type="checkbox"/> Owner<br><input checked="" type="checkbox"/> HC<br><input type="checkbox"/> Subcontractor<br><input type="checkbox"/> Sub-tier<br><input type="checkbox"/> Vendor                                  |
| Subcontract List                 | Improved navigation on Subcontract List (ICPM-40959)                               | <p>This change improves navigation from the recently updated Subcontract List page based on customer feedback.</p> <p>Users now have a schedule of values (WB) column where they can filter on the specified WB status of a subcontract. The column also includes links to edit or view the WB.</p> <p>For faster navigation, a pencil icon link to Contract Maintenance has also been added to the page.</p>                                                                                                                                                                                                                                                       | <input type="checkbox"/> Owner<br><input checked="" type="checkbox"/> HC<br><input checked="" type="checkbox"/> Subcontractor<br><input type="checkbox"/> Sub-tier<br><input type="checkbox"/> Vendor                       |

|                          |                                                                                  |                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                       |
|--------------------------|----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Ontario Construction Act | Ontario Construction Act- introduce bulk response for Payment Delay (ICPM-31731) | <p>Under the Ontario Construction Act, if an Owner delays payment to the HC, the HC needs to issue a payment delay response to all subcontractors in the period informing them of the delay from the owner.</p> <p>This change adds the ability to send a bulk response to all subcontractors in the period from the Track Period Deadlines page.</p> | <input type="checkbox"/> Owner<br><input checked="" type="checkbox"/> HC<br><input type="checkbox"/> Subcontractor<br><input type="checkbox"/> Sub-tier<br><input type="checkbox"/> Vendor            |
| Project Setting          | New Authorising Organization setting (ICPM-39586)                                | <p>This change creates a new Authorising Organization setting which dictates which party – the Title Company, Owner or HC – should authorise payments on the project.</p> <p>The setting is controlled by the party that creates the project and can be modified as the project proceeds.</p>                                                         | <input checked="" type="checkbox"/> Owner<br><input checked="" type="checkbox"/> HC<br><input type="checkbox"/> Subcontractor<br><input type="checkbox"/> Sub-tier<br><input type="checkbox"/> Vendor |
| Reporting                | Variation Register Report now available to Subcontractors (ICPM-3661)            | <p>This change provides subcontractors with the ability to generate the Change Order Register Report. This report allows a subcontractor to see their variation register across their project/subcontracts. This will show the Change Orders that are assigned and change orders that have been approved/rejected for their subcontractors.</p>       | <input type="checkbox"/> Owner<br><input checked="" type="checkbox"/> HC<br><input type="checkbox"/> Subcontractor<br><input type="checkbox"/> Sub-tier<br><input type="checkbox"/> Vendor            |

### List of Bugs Resolved

| Product Area | Feature                                                                                      | Details                                                                                                                                                         | Personas Impacted                                                                                                                                                                          |
|--------------|----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Contract     | Contract Maintenance - improve parenting components to duplicate HC phase codes (ICPM-34941) | Resolution for this bug ensures the correct phase code is parented when a newly created component is parented to one of two identical phase codes in the HC WB. | <input type="checkbox"/> Owner<br><input checked="" type="checkbox"/> HC<br><input type="checkbox"/> Subcontractor<br><input type="checkbox"/> Sub-tier<br><input type="checkbox"/> Vendor |

|                  |                                                                                                             |                                                                                                                                                                                    |                                                                                                                                                                                                       |
|------------------|-------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Approval         | View Approvals screen is inadvertently updated if Invoice document is changed (ICPM-41146)                  | Resolution of this bug ensures that completed period's "View Approvals" screen remains unchanged if the Invoice document template is changed.                                      | <input type="checkbox"/> Owner<br><input checked="" type="checkbox"/> HC<br><input type="checkbox"/> Subcontractor<br><input type="checkbox"/> Sub-tier<br><input type="checkbox"/> Vendor            |
| Approval         | Error accessing parallel approval task (ICPM-40605)                                                         | Resolution of this bug ensures the parallel approval task can be accessed without error.                                                                                           | <input type="checkbox"/> Owner<br><input checked="" type="checkbox"/> HC<br><input type="checkbox"/> Subcontractor<br><input type="checkbox"/> Sub-tier<br><input type="checkbox"/> Vendor            |
| Notary           | Bypass Electronic Notarization - Review upload task is in wrong section (ICPM-40993)                        | Resolution of this bug ensures the Review Upload task for Bypass Electronic Notarization appears in the Compliance section on Project Home, rather than the Project Setup section. | <input type="checkbox"/> Owner<br><input checked="" type="checkbox"/> HC<br><input type="checkbox"/> Subcontractor<br><input type="checkbox"/> Sub-tier<br><input type="checkbox"/> Vendor            |
| Lien Waivers     | LW Sub receives an error on Record Sub-Tiers if only conditional LW is signed (ICPM-41133)                  | Resolution of this bug ensures the Sub-Tiers are not prompted to Record Sub-Tiers if the Conditional Lien waver was signed.                                                        | <input type="checkbox"/> Owner<br><input type="checkbox"/> HC<br><input type="checkbox"/> Subcontractor<br><input checked="" type="checkbox"/> Sub-tier<br><input type="checkbox"/> Vendor            |
| Lien Waivers     | Sub-Tier Unconditional Lien Waiver Hold is triggered without prior period missing sub-tier LWs (ICPM-39798) | Resolution of this bug ensures invalid payment holds will no longer be placed on Period 1 for missing prior Period Lien Waivers.                                                   | <input type="checkbox"/> Owner<br><input checked="" type="checkbox"/> HC<br><input type="checkbox"/> Subcontractor<br><input type="checkbox"/> Sub-tier<br><input type="checkbox"/> Vendor            |
| Project Settings | Contract Validation error on Project Settings (ICPM-41899)                                                  | Resolution of this bug ensures users do not experience project settings validation error on projects created with 0.00 contract amount.                                            | <input checked="" type="checkbox"/> Owner<br><input checked="" type="checkbox"/> HC<br><input type="checkbox"/> Subcontractor<br><input type="checkbox"/> Sub-tier<br><input type="checkbox"/> Vendor |
| Subcontract List | Billed to Date on Subcontract List is incorrect with submitted but unmatched Change Order (ICPM-39467)      | Resolution of this bug ensures the Change Order amount should be included in the billed to date and retention to date amounts for submitted but unmatched Change Orders.           | <input type="checkbox"/> Owner<br><input checked="" type="checkbox"/> HC<br><input type="checkbox"/> Subcontractor<br><input type="checkbox"/> Sub-tier<br><input type="checkbox"/> Vendor            |

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