

**Sample Guest Confirmation
Merge Codes**

| REPORT BUILDER MERGE CODE | XML TAG | DESCRIPTION |
|-------------------------------|-------------------------------|---|
| ACT_RESV_NAME_ID | ACT_RESV_NAME_ID | Internal Reservation Number |
| ACTIVITY_AMOUNT | ACTIVITY_AMOUNT | Total amount the activity costs* |
| ACTIVITY_COUNT | ACTIVITY_COUNT | Activity Count* |
| ACTIVITY_DATE | ACTIVITY_DATE | Activity Date* |
| | ACTIVITY_DATE_ISO | Activity Date* This merge code supports the MS Word date format models. |
| ACTIVITY_DEPOSIT_AMOUNT | ACTIVITY_DEPOSIT_AMOUNT | Amount of the deposit required for the activity* |
| ACTIVITY_DESC | ACTIVITY_DESCRIPTION | Activity Description* |
| ACTIVITY_DURATION | ACTIVITY_DURATION | Activity Duration* |
| ACTIVITY_END_TIME | ACTIVITY_END_TIME | Activity End Time* |
| ACTIVITY_GUEST_TYPE | ACTIVITY_GUEST_TYPE | Guest Type associated with the activity* |
| ACTIVITY_LOCATION_CODE | ACTIVITY_LOCATION_CODE | Activity Location Code* |
| ACTIVITY_LOCATION_DESC | ACTIVITY_LOCATION_DESCRIPTION | Activity Location Description* |
| ACTIVITY_NOTES | ACTIVITY_NOTES | Activity Notes* |
| ACTIVITY_PAX | ACTIVITY_PAX | Activity Number of Persons* |
| ACTIVITY_START_TIME | ACTIVITY_START_TIME | Activity Start Time* |
| ACTIVITY_STATUS_CODE | ACTIVITY_STATUS_CODE | Activity Status Code* |
| ACTIVITY_STATUS_DESC | ACTIVITY_STATUS_DESCRIPTION | Activity Status Description* |
| ACTIVITY_TYPE | ACTIVITY_TYPE | Activity Type* |
| ACTIVITY_YN | ACTIVITY_YN | Activity attached? Yes or No* |
| | | Packages attached to the guest displayed in the format of: Description Qty Price |
| | | <i>Prices and allowances displayed for packages will be the price and allowance for the package when it was attached to the reservation. Since the package price and allowance is stored at the reservation level, package prices and allowances can be different from reservation to reservation and from within the Package configuration to the reservation.</i> |
| ADDITIONAL_PACKAGES | ADDITIONAL_PACKAGES | |
| ADDRESS1 | ADDRESS1 | Address 1 on the guest profile |
| ADDRESS2 | ADDRESS2 | Address 2 on the guest profile |
| ADDRESS3 | ADDRESS3 | Address 3 on the guest profile |
| ADDRESS4 | ADDRESS4 | Address 4 on the guest profile |
| ADDRESS5 | ADDRESS5 | Address 5 on the guest profile |
| ADDRESS6 | ADDRESS6 | Address 6 on the guest profile |
| ADDRESS7 | ADDRESS7 | Address 7 on the guest profile |
| ADDRESS8 | ADDRESS8 | Address 8 on the guest profile |
| ADDRESSEE_ADDRESS1 | ADDRESSEE_ADDRESS1 | Address 1 from the profile of the person paying for the folio |
| ADDRESSEE_ADDRESS2 | ADDRESSEE_ADDRESS2 | Address 2 from the profile of the person paying for the folio |
| ADDRESSEE_ADDRESS3 | ADDRESSEE_ADDRESS3 | Third line of street address on profile |
| ADDRESSEE_ADDRESS4 | ADDRESSEE_ADDRESS4 | Fourth line of street address on profile |
| ADDRESSEE_CITY | ADDRESSEE_CITY_DESCRIPTION | City from the profile of the person paying for the folio |
| ADDRESSEE_CITY_EXT | ADDRESSEE_CITY_EXT | Zip code extension on the profile |
| ADDRESSEE_COUNTRY | ADDRESSEE_COUNTRY_CODE | Country from the profile of the person paying for the folio |
| ADDRESSEE_COUNTRY_DESCRIPTION | ADDRESSEE_COUNTRY_DESCRIPTION | Country description from the profile of the person paying for the folio. |
| ADDRESSEE_FIRST_NAME | FIRST_NAME | First name on profile |
| ADDRESSEE_FULL_ADDRESS | ADDRESSEE_FULL_ADDRESS | Full address from the profile of the person paying for the folio |
| ADDRESSEE_LAST_NAME | LAST_NAME | Last name on profile |
| ADDRESSEE_STATE | ADDRESSEE_STATE_CODE | State from the profile of the person paying for the folio |
| ADDRESSEE_STATE_DESC | ADDRESSEE_STATE_DESCRIPTION | State description on the profile |
| ADDRESSEE_ZIP_CODE | ADDRESSEE_ZIP_CODE | Zip Code from the profile of the person paying for the folio |
| ALT_ADDITIONAL_PACKAGES | EURO_ADDITIONAL_PACKAGES | Packages defined on the reservation in alternate currency code |

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| REPORT BUILDER MERGE CODE | XML TAG | DESCRIPTION |
|----------------------------|----------------------------|---|
| ALT_CURRENCY_CODE | EURO_CURRENCY_CODE | Alternate currency code |
| ALT_DAILY_RATE_INFO | EURO_DAILY_RATE_INFO | Rate amount from Daily Details where General>Euro Currency is active. If the Print Rate check box on the Reservation More Tab is unchecked, rate information will not be printed. If Print Rate on the Rate Code configuration screen is unchecked, rate amounts are hidden only on those days where the rate code in question applies. |
| ALT_FIXED_CHARGE_FOR_STAY | EURO_FIXED_CHARGE_FOR_STAY | Total cost of fixed charges for the reservation in alternative currency |
| ALT_LAST_ROOM_RATE | EURO_LAST_ROOM_RATE | Last room rate in alternate currency |
| ALT_MULTIPLE_RATE_INFO | EURO_MULTIPLE_RATE_INFO | Multiple rate info of the reservation in alternate currency |
| ALT_RATE_PACKAGES | EURO_RATE_PACKAGES | Packages defined on the rate code in alternate currency |
| ALT_ROOM_RATE | EURO_ROOM_RATE | Room rate in alternate currency |
| ALT_ROOM_REVENUE | EURO_ROOM_REVENUE | Room revenue in alternate currency. This value is null if Print Rate is not checked on the Rate Code Setup screen. Prints the first night's room revenue only. Note: This value may not match the Room Revenue on the Rate Info screen. (For example, the Rate Info screen does not include inclusive taxes, while this merge code does.) |
| ALT_SHARE_AMOUNT | ALT_SHARE_AMOUNT | Rate amount for the reservation date excluding the additional packages in alternative currency. |
| ALT_TOTAL_COST_OF_STAY | EURO_TOTAL_COST_OF_STAY | Total cost of stay including fixed charges for the reservation in alternative currency |
| ALT_TOTAL_DEPOSIT_PAID | EURO_TOTAL_DEPOSIT_PAID | Total Deposit paid in alternate currency |
| ALT_TOTAL_TAX | ALT_TOTAL_TAX | Total Tax in alternate currency |
| AMOUNT_FORMAT | CURRENCY_FORMAT | Format used for the currency |
| ARRIVAL_CARRIER_CODE | ARRIVAL_CARRIER_CODE | Carrier code of the mode of transportation (Airline No. or Railway No., etc.) |
| ARRIVAL_COMMENTS | ARRIVAL_COMMENTS | This is the comments regarding arrival of the guest |
| ARRIVAL_DATE | ARRIVAL_DATE_SHORT | Arrival date of the reservation |
| | ARRIVAL_DATE_ISO | Arrival date of the reservation. This merge code supports the MS Word date format models. |
| ARRIVAL_DATE_LONG_FORMAT | ARRIVAL_DATE_LONG | Long format for the arrival date on reservation |
| ARRIVAL_DAY_OF_WEEK | ARRIVAL_DAY_OF_WEEK | Day of the week of the arrival date (Sunday, Monday, Tuesday, etc) |
| ARRIVAL_STATION_CODE | ARRIVAL_STATION_CODE | This is the Identification of guest arrival station code |
| ARRIVAL_TIME | ARRIVAL_TIME | Arrival time on the reservation |
| ARRIVAL_TRANSPORT_CODE | ARRIVAL_TRANSPORT_CODE | The actual code no. of the transportation picking up upon arrival |
| ARRIVAL_TRANSPORT_REQUIRED | ARRIVAL_TRANSPORT_REQUIRED | Is arrival transportation is required or not ? Y/N |
| ARRIVAL_TRANSPORT_TYPE | ARRIVAL_TRANSPORT_TYPE | Date of arrival in the transport type field |
| BARCODE | BARCODE | Barcode |
| BIRTH_COUNTRY | BIRTH_COUNTRY_CODE | Birth country |
| BIRTH_DATE | DATE_OF_BIRTH | Date of birth |
| BIRTH_PLACE | BIRTH_PLACE | Place of birth |
| BLOCK_CODE | BLOCK_CODE | Block code on the reservation |
| BUSINESS_DATE | BUSINESS_DATE | Business date |
| | BUSINESS_DATE_ISO | Business date. This merge code supports the MS Word date format models. |
| CALL_BEGIN_DATE | CALL_BEGIN_DATE | Date the call began |
| | CALL_BEGIN_DATE_ISO | Date the call began. This merge code supports the MS Word date format models. |
| CALL_END_DATE | CALL_END_DATE | Date the call ended |
| | CALL_END_DATE_ISO | Date the call ended. This merge code supports the MS Word date format models. |
| CALLER_EMAIL | CALLER_EMAIL | Email address of the caller |
| CALLER_FAX | CALLER_FAX | Fax number of the caller |
| CALLER_NAME | CALLER_NAME | Name of the caller |
| CALLER_PHONE | CALLER_PHONE | Phone number of the caller |
| CANCEL_AMOUNT | CANCEL_AMOUNT | Amount applied to the cancellation |

**Sample Guest Confirmation
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| REPORT BUILDER MERGE CODE | XML TAG | DESCRIPTION |
|----------------------------|-------------------------------|---|
| CANCEL_DATE | CANCEL_DATE | Date of the cancelled reservation as configured for the selected cancellation rule. If the cancellation rule that has been selected for the reservation is configured as Non-Cancelable, then this field will be blank as a cancel date cannot be selected for this type of rule. |
| | CANCEL_DATE_ISO | Date of the cancelled reservation. This merge code supports the MS Word date format models. |
| CANCEL_TIME | CANCEL_TIME | Time the reservation was cancelled |
| CANCELLATION_DATE | CANCELLATION_DATE | Date the reservation was cancelled |
| | CANCELLATION_DATE_ISO | Date the reservation was cancelled. This merge code supports the MS Word date format models. |
| CANCELLATION_NO | CANCELLATION_NO | Number assigned to the reservation cancellation |
| CANCELLATION_REASON_CODE | CANCELLATION_REASON_CODE | Reason Code assigned to the cancelled reservation |
| CANCELLATION_REASON_DESC | CANCELLATION_REASON_DESC | Description for why the reservation was cancelled |
| CC_CURRENCY_CODE | CC_CURRENCY_CODE | Dynamic Currency Conversion - Currency Code |
| CC_EXCHANGE_RATE | CC_EXCHANGE_RATE | Dynamic Currency Conversion - Exchange Rate |
| CF_ROOMTYPE_DESC | CF_ROOMTYPE_DESC | Room type description on the reservation |
| CHILDREN1 | CHILDREN1 | Name of child 1 on reservation |
| CHILDREN2 | CHILDREN2 | Name of child 2 on reservation |
| CHILDREN3 | CHILDREN3 | Name of child 3 on reservation |
| CITY | CITY | City of the profile |
| CITY_EXT | CITY_EXT | Zip code extension for the city |
| CO_TIME | CO_TIME | Checkout time on the reservation |
| CONFIRMATION_NO | CONFIRMATION_NO | Confirmation number for the reservation |
| CONTACT_NAME | CONTACT_NAME | Contact name on the reservation |
| COUNTRY | COUNTRY_CODE | Country description on the guest profile |
| COUNTRY_DESCRIPTION | COUNTRY_DESCRIPTION | Country description on the reservation |
| CREDIT_CARD_EXP_DATE | CREDIT_CARD_EXP_DATE | Credit card expiration date |
| CREDIT_CARD_NUMBER | CREDIT_CARD_NUMBER | Credit Card Number |
| CREDIT_CARD_TYPE | CREDIT_CARD_TYPE | Credit Card Type |
| GRS_ROOM_TYPE_DESCRIPTION | GRS_ROOM_TYPE_DESCRIPTION | Room type description that is used in Starmode |
| CS_ACTIVITY_COUNT | CS_ACTIVITY_COUNT | Number activities attached to the reservation (only if license code OPX_CONC - Opera Gateway for Concept EAS is active) |
| CS_ITEM_COUNT | CS_ITEM_COUNT | Available when the Reservation>Item Inventory application function is set to Y. Number of inventory items attached to the reservation |
| CURRENCY_CODE | GUEST_REFERENCE_CURRENCY_CODE | Currency code of the property |
| CUSTOM_MESSAGE | CUSTOM_MESSAGE | Customized message |
| CUSTOM_REFERENCE | CUSTOM_REFERENCE | Custom reference |
| DAILY_RATE_INFO | DAILY_RATE_INFO | Rate amount from Daily Details. If the Print Rate check box on the Reservation More Tab is unchecked, rate information will not be printed. If Print Rate on the Rate Code configuration screen is unchecked, rate amounts are hidden only on those days where the rate code in question applies. |
| DATE_FORMAT | DATE_FORMAT | Format for the date |
| DATE_OF_BIRTH | DATE_OF_BIRTH_SHORT | Date of birth on the profile |
| | DATE_OF_BIRTH_ISO | Date of birth on the profile. This merge code supports the MS Word date format models. |
| DEPARTURE_CARRIER_CODE | DEPARTURE_CARRIER_CODE | This is Departure carrier code |
| DEPARTURE_COMMENTS | DEPARTURE_COMMENTS | This is the comments of the guest's departure. |
| DEPARTURE_DATE | DEPARTURE_DATE_SHORT | Departure Date in short format for the property |
| | DEPARTURE_DATE_ISO | Departure date. This merge code supports the MS Word date format models. |
| DEPARTURE_DATE_LONG_FORMAT | DEPARTURE_DATE_LONG | Long format for the departure date on reservation |

**Sample Guest Confirmation
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| REPORT BUILDER MERGE CODE | XML TAG | DESCRIPTION |
|------------------------------|-----------------------------------|---|
| DEPARTURE_DAY_OF_WEEK | DEPARTURE_DAY_OF_WEEK | Day of the week of the departure date (Sunday, Monday, Tuesday, etc) |
| DEPARTURE_STATION_CODE | DEPARTURE_STATION_CODE | The name of the station where the guest is departing from. |
| DEPARTURE_TIME | DEPARTURE_TIME | Departure time on the reservation |
| DEPARTURE_TRANSPORT_CODE | DEPARTURE_TRANSPORT_CODE | The actual code no of the transportation |
| DEPARTURE_TRANSPORT_REQUIRED | DEPARTURE_TRANSPORT_REQUIRED | Is departure transportation is required or not ? Y/N |
| DEPARTURE_TRANSPORT_TYPE | DEPARTURE_TRANSPORT_TYPE | This is the mode of transportation. |
| DEPOSIT_AMOUNT_PAID | DEPOSIT_AMOUNT_PAID | Amount of the deposit that has been paid (line feed between deposits paid) |
| DEPOSIT_DUE_AMOUNT | DEPOSIT_DUE_AMOUNT | Deposit request amount (line feed between deposits) |
| DEPOSIT_DUE_DATE | DEPOSIT_DUE_DATE | Deposit due date (line feed between deposits) |
| DEPOSIT_PAID_DATE | DEPOSIT_PAID_DATE | Date the deposit was paid. |
| DROPOFF_DEPARTURE_DATE | DROPOFF_DEPARTURE_DATE_SHORT | This is the same as end date |
| | DROPOFF_DEPARTURE_ISO | This is the same as end date. This merge code supports the MS Word date format models. |
| DROPOFF_DEPARTURE_TIME | DROPOFF_DEPARTURE_TIME | This is the same as end date with time component |
| EMAIL_ADDRESS | EMAIL_ADDRESS | Email address defined on the guest profile |
| EURO_MULTIPLE_RATE_INFO | EURO_MULTIPLE_RATE_INFO | Multiple rate info of the reservation in Euro currency. This displays the membership points used for the stay days of the reservations in Euro currency. |
| EXCHANGE_RATE | EXCHANGE_RATE | Exchange rate of the currency |
| EXTERNAL_REFERENCE | EXTERNAL_REFERENCE | Identifies the source from which the reservation originated. For example, Central example, Central Reservation System (one for every hotel chain) and the CRS transaction are sent to PMS |
| FAX_NO | FAX_NO | Fax number from the profile |
| FIRST_NAME | FIRST_NAME | First name of the guest profile |
| FIRST_NIGHT_RATE_AMT | FIRST_NIGHT_RATE_AMT | Rate amount for the first night of the reservation. |
| FIRST_NIGHT_UPSELL | FIRST_NIGHT_UPSELL | Incremental upsell charge for the first night of the reservation. |
| FIRST_VISIT_DATE | FIRST_VISIT_DATE_LONG | Date of the first arrival of the guest |
| | FIRST_VISIT_DATE_ISO | Date of the first arrival of the guest. This merge code supports the MS Word date format models. |
| FIXED_CHARGE_AMOUNT | FIXED_CHARGE_AMOUNT | Fixed charge amount for the reservation day |
| FIXED_CHARGE_FOR_STAY | FIXED_CHARGE_FOR_STAY | Total fixed charges for the entire stay |
| FIXED_CHG_DET_AMOUNT | FIXED_CHARGE_DETAILED_AMOUNT | Individual fixed charge amounts to use as a tabular format |
| FIXED_CHG_DET_DESCRIPTION | FIXED_CHARGE_DETAILED_DESCRIPTION | Individual fixed charge descriptions to use as a tabular format |
| FIXED_CHG_DET_QUANTITY | FIXED_CHARGE_DETAILED_QUANTITY | Individual fixed charge quantities to use as a tabular format |
| FIXED_CHG_DET_TOTAL | FIXED_CHARGE_DETAILED_TOTAL | Individual fixed charge total (Quantity*Amount) to use as a tabular format |
| FULL_ADDRESS | ADDRESSEE_FULL_ADDRESS | Full address on profile |
| GENDER | GENDER | Guest Profile Gender |
| | | Total room revenue + packages + generates + fixed charges - deposits for the entire stay. This will be shown in local currency. |
| | | <i>Prices and allowances displayed for packages will be the price and allowance for the package when it was attached to the reservation. Since the package price and allowance is stored at the reservation level, package prices and allowances can be different from reservation to reservation and from within the Package configuration to the reservation.</i> |
| GRAND_TOTAL | GRAND_TOTAL | |
| GROUP_NAME | GROUP_NAME | Group Profile associated with the reservation |
| GUARANTEE_STATUS | GUARANTEE_STATUS | Guarantee Status of the reservation |
| GUEST_COMPANY | GUEST_COMPANY | Company associated with the reservation |
| GUEST_NAME_ID | GUEST_NAME_ID | Internal ID for the profile |
| HISTORY_TOTAL_ARRIVALS | HISTORY_TOTAL_ARRIVALS | Total arrivals attached to the profile |
| HISTORY_TOTAL_CANCELLATIONS | HISTORY_TOTAL_CANCELLATIONS | Total cancellations attached to the profile |

**Sample Guest Confirmation
Merge Codes**

| REPORT BUILDER MERGE CODE | XML TAG | DESCRIPTION |
|---------------------------|--------------------------|---|
| HISTORY_TOTAL_NIGHTS | HISTORY_TOTAL_NIGHTS | Total nights that have been stored in history for the profile |
| ID_COUNTRY | ID_COUNTRY | Country ID defined on the profile |
| ID_DATE | ID_DATE | Date ID defined on the profile |
| | ID_DATE_ISO | Date ID defined on the profile. This merge code supports the MS Word date format models. |
| ID_NUMBER | ID_NUMBER | Number ID defined on the profile |
| ID_PLACE | ID_PLACE | Place ID defined on the profile |
| ID_TYPE | ID_TYPE | Type ID defined on the profile |
| | | List of inclusive packages |
| | | <i>Prices and allowances displayed for packages will be the price and allowance for the package when it was attached to the reservation. Since the package price and allowance is stored at the reservation level, package prices and allowances can be different from reservation to reservation and from within the Package configuration to the reservation.</i> |
| INCLUSIVE_PACKAGES | INCLUSIVE_PACKAGES | |
| IS_UPSOLD_YN | IS_UPSOLD_YN | Flag that indicates if the reservation has already been upsold or not. |
| ITEM_BEGIN_DATE | ITEM_BEGIN_DATE | Item Begin Date |
| | ITEM_BEGIN_DATE_ISO | Item begin date. This merge code supports the MS Word date format models. |
| ITEM_CODE | ITEM_CODE | Item Code |
| ITEM_COUNT | ITEM_COUNT | Item Count |
| ITEM_DESCRIPTION | ITEM_DESCRIPTION | Item Description |
| ITEM_END_DATE | ITEM_END_DATE | Item End Date |
| | ITEM_END_DATE_ISO | Item End Date. This merge code supports the MS Word date format models. |
| ITEM_NAME | ITEM_NAME | Item Name |
| ITEM_QUANTITY | ITEM_QUANTITY | Item Quantity |
| ITEM_RESV_NAME_ID | ITEM_RESV_NAME_ID | Internal reservation number |
| JOB_TITLE | JOB_TITLE | Business title on the profile |
| LANGUAGE_CODE | LANGUAGE_CODE | Language code from the profile |
| LANGUAGE_DESCRIPTION | LANGUAGE_DESCRIPTION | Language description from the code on the profile |
| LAST_NAME | LAST_NAME | Last name of the guest profile |
| LAST_ROOM_NUMBER | LAST_ROOM_NUMBER | Last room number that the profile stayed in |
| LAST_ROOM_RATE | LAST_ROOM_RATE | Last room rate that the profile was used in |
| LAST_TIME_CONTACTED | LAST_TIME_CONTACTED_LONG | The date when the customer last contacted with the property |
| | LAST_TIME_CONTACTED_ISO | The date when the customer last contacted with the property. This merge code supports the MS Word date format models. |
| LAST_VISIT_DATE | LAST_VISIT_DATE_LONG | Last date the guest stayed at the property on the profile |
| | LAST_VISIT_DATE_ISO | Last date the guest stayed at the property on the profile. This merge code supports the MS Word date format models. |
| LOGO_IMAGE | LOGO_IMAGE | Property logo |
| LONG_DATE | LONG_DATE | Business date in the long date format |
| LONG_TITLE | SALUTATION | Description of the title of the guest |
| MARKET_CODE | MARKET_CODE | Market code on the reservation |
| MARKET_CODE_DESCRIPTION | MARKET_CODE_DESCRIPTION | Market code description on the reservation |
| | | Membership description for the type defined in the parameter DEFAULT_MEMBERSHIP_TYPE. |
| MEMBERSHIP_DESCRIPTION | MEMBERSHIP_DESCRIPTION | |
| MEMBERSHIP_DESCRIPTIONS | MEMBERSHIP_DESCRIPTIONS | Description of all the memberships the guest is a member of based on the guest profile |
| | | Membership description and number for the type defined in the parameter DEFAULT_MEMBERSHIP_TYPE |
| MEMBERSHIP_INFO | MEMBERSHIP_INFO | |
| MEMBERSHIP_LEVEL | MEMBERSHIP_LEVEL | List of membership levels associated with membership types on reservation |

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| REPORT BUILDER MERGE CODE | XML TAG | DESCRIPTION |
|---|---|---|
| MEMBERSHIP_NO | MEMBERSHIP_NUMBERS_RESV | The membership number that is on the reservation |
| MEMBERSHIP_NUMBERS | MEMBERSHIP_NUMBERS_PROFILE | Membership numbers attached to the guest profile |
| MEMBERSHIP_TYPES | MEMBERSHIP_TYPES_RESV | The membership type on the reservation |
| MEMBERSHIPS | MEMBERSHIP_TYPES_NUMBERS_PROFILE | Combination of membership number and membership type code attached to the guest profile |
| MIDDLE_NAME | MIDDLE_NAME | Middle name of the guest |
| MUL_BIRTH_DATE | SHARE_BIRTH_DATE | Birth date of the sharers |
| MUL_BIRTH_PLACE | SHARE_BIRTH_PLACE | Birth place of the sharers |
| MULTIPLE_RATE_INFO1 - MULTIPLE_RATE_INFO8 | MULTIPLE_RATE_INFO1 - MULTIPLE_RATE_INFO8 | Multiple rate info of the reservation. If taxes are inclusive, amount displayed includes taxes (matches Grand Total on Rate Summary screen); if taxes are exclusive, amount displayed does not include taxes (matches Total on Rate Summary screen). Membership stay points are also displayed. |
| NAME_TAX_TYPE_DESCRIPTION | NAME_TAX_TYPE_DESCRIPTION | Description of name tax type |
| NAME_UDFC01 - NAME_UDFC40 | NAME_UDFC01 - NAME_UDFC40 | User defined character fields from the profile |
| NAME_UDFD01 - NAME_UDFD20 | NAME_UDFD01 - NAME_UDFD20 | User defined date fields from the profile |
| NAME_UDFN01 - NAME_UDFN40 | NAME_UDFN01 - NAME_UDFN40 | User defined number fields from the profile |
| NATIONALITY | NATIONALITY_CODE | Nationality code from the profile |
| NATIONALITY_DESCRIPTION | NATIONALITY_DESCRIPTION | Nationality code description from the profile |
| NEXT_VISIT_DATE | NEXT_VISIT_DATE_LONG | Next stay date of the guest |
| | NEXT_VISIT_DATE_ISO | Next stay date of the guest. This merge code supports the MS Word date format models. |
| NIGHTLY_RATE | NIGHTLY RATE | Nightly rate amount. If the Rates>Multi Currency application parameter is set to Y and rate codes are configured in various currencies, the rate amount displayed is based on the currency of the rate code. |
| NO_OF_ADULTS | NO_OF_ADULTS | Number of Adults on the reservation |
| NO_OF_CHILDREN | NO_OF_CHILDREN | Number of children on the reservation |
| NO_OF_CRIBS | NO_OF_CRIBS | Number of cribs on the reservation |
| NO_OF_EXTRABEDS | NO_OF_EXTRABEDS | Number of extra beds on the reservation |
| NO_OF_NIGHTS | NO_OF_NIGHTS | Number of nights on the reservation |
| NO_ROOMS | NO_ROOMS | Number of rooms on the reservation |
| NO_SHOWS | NO_SHOWS | Number of no shows from the profile |
| OCCUPATION | OCCUPATION | Occupation on the profile |
| ORG_ROOM_CATEGORY | ORG_ROOM_CATEGORY | Original room category before the upsell was completed. |
| ORG_ROOM_CATEGORY_LABEL | ORG_ROOM_CATEGORY_LABEL | Original room category label before the upsell was completed. |
| ORG_STAY_COST | ORG_STAY_COST | Total cost for the reservation before the upsell was completed. |
| ORIGIN_OF_BOOKING | ORIGIN_OF_BOOKING_CODE | Source code from the reservation |
| ORIGIN_OF_BOOKING_DESCRIPTION | ORIGIN_OF_BOOKING_DESCRIPTION | Source code description from the reservation |
| P_DATE | SYSTEM_DATE | Date on the system |
| P_TIME | SYSTEM_TIME | Time on the system |
| PACKAGE_GROUPS | PACKAGE_GROUPS | Package group description |
| PAID_BY | PAYMENT_DETAILS | Credit card type and credit card number |
| PASSPORT_NUMBER | PASSPORT_NUMBER | Passport number from the profile |
| PAYMENT_METHOD | PAYMENT_METHOD_CODE | Payment method code |
| PAYMENT_METHOD_DESCRIPTION | PAYMENT_METHOD_DESCRIPTION | Payment method description |
| PHONE_NO | PHONE_NUMBER | Phone number from the profile |
| PICKUP_ARRIVAL_DATE | PICKUP_ARRIVAL_DATE_SHORT | Scheduled arrival date of the transport |
| | PICKUP_ARRIVAL_ISO | Scheduled arrival date of the transport. This merge code supports the MS Word date format models. |
| PICKUP_ARRIVAL_TIME | PICKUP_ARRIVAL_TIME | Scheduled arrival time of the transport |
| PREFERRED_ROOM_TYPE | PREFERRED_ROOM_TYPE | Preferred room type of the guest as defined on the profile preferences |

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|--------------------------------------|---|---|
| PRINT_RATE_YN | PRINT_RATE_YN | When set to N, the rate code is not printed on the folio. But when set to Y, the rate is printed |
| PRINT_USER | PRINT_USER | Full user name who is printing the report |
| PROFESSION | PROFESSION | Profession of guest from profile |
| PROFILE_FLOOR_CODES | PROFILE_FLOOR_CODES | Code of the floor preference attached to the profile |
| PROFILE_FLOOR_DESCRIPTION | PROFILE_FLOOR_DESCRIPTION | Description of the floor preference attached to the profile |
| PROFILE_SMOKING_CODES | PROFILE_SMOKING_CODES | Code of the smoking preference on the profile |
| PROFILE_SMOKING_PREFERENCE | PROFILE_SMOKING_PREFERENCE | Description of the smoking preference on the profile |
| PROFILE_SPECIALS_CODES | PROFILE_SPECIALS_CODES | Codes of any preferences attached to the profile under the preference group SPECIALS. |
| PROFILE_SPECIALS_DESCRIPTION | PROFILE_SPECIALS_DESCRIPTION | Description of the preferences attached to the profile under the preference group SPECIALS |
| PROFILE_OTHER_PREFERENCE_CODES | PROFILE_OTHER_PREFERENCE_CODES | All other preference codes that are attached to the profile that do not fall within any of the PROFILE_ categories. For example, any manually added preference groups/preferences configured by the property. |
| PROFILE_OTHER_PREFERENCE_DESCRIPTION | PROFILE_OTHER_PREFERENCE_DESCRIPTION | All other preference descriptions that are attached to the profile that do not fall within any of the PROFILE_ categories. For example, any manually added preference groups/preferences configured by the property. |
| PROFILE_UDFC01 - PROFILE_UDFC40 | PROFILE_UDFC01 - PROFILE_UDFC40 | User defined character codes from the profile |
| PROFILE_UDFD01 - PROFILE_UDFD20 | PROFILE_UDFD01 - PROFILE_UDFD20 | User defined date codes from the profile |
| | PROFILE_UDFD01_ISO - PROFILE_UDFD20_ISO | User defined date codes from the profile. This merge code supports the MS Word date format models. |
| PROFILE_UDFN01 - PROFILE_UDFN40 | PROFILE_UDFN01 - PROFILE_UDFN40 | User defined number codes from the profile |
| PROPERTY_EMAIL | PROPERTY_EMAIL | Email address for the property |
| RATE_CODE | RATE_CODE | One rate code from the reservation for the day |
| RATE_CODE_DESCRIPTION | RATE_CODE_DESCRIPTION | Rate code description on the reservation |
| RATE_CODE_INFO_LONG | RATE_CODE_INFO_LONG | Rate code information long |
| RATE_CODE_INFO_SHORT | RATE_CODE_INFO_SHORT | Rate code information short |
| | | Packages defined on the rate code |
| | | <i>Prices and allowances displayed for packages will be the price and allowance for the package when it was attached to the reservation. Since the package price and allowance is stored at the reservation level, package prices and allowances can be different from reservation to reservation and from within the Package configuration to the reservation.</i> |
| RATE_PACKAGES | RATE_PACKAGES | |
| REGISTRATION_CARD_NO | REGISTRATION_CARD_NO | Number of the registration card |
| RESERVATION_CLERK | RESERVATION_CLERK | User ID Name |
| RESERVATION_COMMENTS | RESERVATION_COMMENTS | Comment code on the reservation |
| RESERVATION_CONTACT | RESERVATION_CONTACT | Contact for this reservation |
| RESERVATION_MADE_DATE | RESERVATION_MADE_DATE_SHORT | Date the reservation was created |
| | RESERVATION_MADE_DATE_ISO | Date the reservation was created. This merge code supports the MS Word date format models. |
| | | Packages attached to the reservation |
| | | <i>Prices and allowances displayed for packages will be the price and allowance for the package when it was attached to the reservation. Since the package price and allowance is stored at the reservation level, package prices and allowances can be different from reservation to reservation and from within the Package configuration to the reservation.</i> |
| RESERVATION_PACKAGES | RESERVATION_PACKAGES | |
| RESERVATION_STATUS | RESERVATION_STATUS | Reservation status |

**Sample Guest Confirmation
Merge Codes**

| REPORT BUILDER MERGE CODE | XML TAG | DESCRIPTION |
|----------------------------------|--------------------------------|---|
| RESERVATION_TYPE | RESERVATION_TYPE_CODE | Reservation that has been identified to the reservation |
| RESERVATION_TYPE_DESCRIPTION | RESERVATION_TYPE_DESCRIPTION | The reservation type description from the reservation |
| RESORT | RESORT | Resort |
| RESORT_CHECK_IN_TIME | RESORT_CHECK_IN_TIME | Official check in time of the property. |
| RESORT_CHECK_OUT_TIME | RESORT_CHECK_OUT_TIME | Official check out time of the property. |
| RESORT_CHECK_IN_TIME_ISO | RESORT_CHECK_IN_TIME_ISO | Official check in time of the property. This merge code supports the MS Word date |
| RESORT_CHECK_OUT_TIME_ISO | RESORT_CHECK_OUT_TIME_ISO | Official check out time of the property. This merge code supports the MS Word date |
| RESORT_CITY | RESORT_CITY | City of the property |
| RESORT_COUNTRY | RESORT_COUNTRY_CODE | Country of the property |
| RESORT_CURRENCY_CODE | RESORT_CURRENCY_CODE | Currency code of the property |
| RESORT_CURRENCY_SYMBOL | RESORT_CURRENCY_SYMBOL | Currency symbol of the property |
| RESORT_FAX_NO | RESORT_FAX_NO | Fax number of the property |
| RESORT_FULL_ADDRESS | RESORT_FULL_ADDRESS | Full address of the property based on the address format |
| RESORT_FULL_NAME | RESORT_FULL_NAME | Property full name |
| RESORT_NAME | RESORT_NAME | Name of the resort |
| RESORT_PHONE_NO | RESORT_PHONE_NO | Phone number of the property |
| RESORT_STATE | RESORT_STATE_CODE | State of the property |
| RESORT_STREET | RESORT_STREET | Street of the property |
| RESORT_ZIP_CODE | RESORT_ZIP_CODE | Zip Code of the property |
| | | Membership types/numbers attached to the reservation. In the event that multiple memberships are attached to the reservation, the information is displayed on a separate per membership |
| RESV_MEMBERSHIP | RESV_MEMBERSHIP | |
| RESV_MEMBERSHIP_DESCRIPTIONS | RESV_MEMBERSHIP_DESCRIPTIONS | Membership type descriptions attached to the reservation |
| RESV_MEMBERSHIP_NUMBERS | RESV_MEMBERSHIP_NUMBERS | All membership numbers attached to the reservation |
| RESV_MEMBERSHIP_TYPES | RESV_MEMBERSHIP_TYPES | All membership types attached to the reservation |
| RESV_NAME_ID | RESV_NAME_ID | Internal reservation number |
| RESV_PREFERENCES_CODES | RESV_PREFERENCES_CODES | Guest preferences for their reservation |
| RESV_PREFERENCES_DESCRIPTIONS | RESV_PREFERENCES_DESCRIPTIONS | Description of the preference codes |
| RESV_TYPE_MODE | RESV_TYPE_MODE | Deduct or Non deduct reservation. |
| ROOM_CATEGORY_DESCRIPTION_LONG | ROOM_CATEGORY_DESCRIPTION_LONG | Populates the long description for the Room Category, and translates to a different language if configured. |
| | | |
| ROOM_CLASS | ROOM_CLASS_CODE | Room class of the room type |
| | | |
| ROOM_CLASS_DESCRIPTION | ROOM_CLASS_DESCRIPTION | Description of the room class |
| | | |
| ROOM_FEATURE_CODES | ROOM_FEATURE_CODES | Room features of the room number on the reservation. When the Reservations>Reservation Room Features application parameter is active, then this field is populated with the value entered on the reservation. |
| | | |
| ROOM_FEATURE_DESCRIPTIONS | ROOM_FEATURE_DESCRIPTIONS | Descriptions of the room feature codes. When the Reservations>Reservation Room Features application parameter is active, then this field is populated with the value entered on the reservation. |
| ROOM_NUMBER | ROOM_NUMBER | Room number on the reservation |
| | | |
| ROOM_RATE | ROOM_RATE | Room rate on the reservation regardless of the number of nights. This will be shown in the currency designated on the reservation. Tax amounts are not included in the room rate when the Tax Incl. (Include Tax) check box is not selected on the Rate Header for the rate code attached to the reservation. |

**Sample Guest Confirmation
Merge Codes**

| REPORT BUILDER MERGE CODE | XML TAG | DESCRIPTION |
|--------------------------------|--------------------------------|--|
| ROOM_REVENUE | ROOM_REVENUE | Room revenue in local property currency. This value is null if Print Rate is not checked on the Rate Code Setup screen. Prints the first night's room revenue only. Note: This value may not match the Room Revenue on the Rate Info screen. (For example, the Rate Info screen does not include inclusive taxes, while this merge code does.) |
| ROOM_TYPE | ROOM_TYPE_CODE | Internal sequence number of the room type |
| ROOM_TYPE_DESCRIPTION | ROOM_TYPE_DESCRIPTION | Room type description on the reservation. When the GENERAL>PROFILE LANGUAGE application function is active and Multilanguage Description [DESC_TRANSLATION] has been defined within a Room Type [RMEDIT], the letter will display the correct Room Type Description[ROOM_TYPE_DESCRIPTION] in the language for the addressee. |
| ROOM_TYPE_DESCRIPTION_LONG | ROOM_TYPE_DESCRIPTION_LONG | Long description of the room type |
| ROOMTYPE_DESC | ROOMTYPE_DESC | Description of the room type |
| RTC_ROOM_TYPE | RTC_ROOM_TYPE | Room type for the Room Type To Charge |
| RTC_ROOM_TYPE_DESCRIPTION | RTC_ROOM_TYPE_DESCRIPTION | Room type description for the Room Type To Charge |
| RTC_ROOM_TYPE_DESCRIPTION_LONG | RTC_ROOM_TYPE_DESCRIPTION_LONG | Long description for the Room Type To Charge |
| SHARE_ADULTS | SHARE_ADULTS | Number of share adults |
| SHARE_AMOUNT | SHARE_AMOUNT | Rate amount for the reservation date excluding the additional packages. |
| SHARE_CHILDREN | SHARE_CHILDREN | Number of share children |
| SHARE_LIST | SHARE_LIST | List of share withs (Name1 First1, Name2 First2) |
| SHARERS_ARRIVAL | SHARERS_ARRIVAL | Arrival date of the guests sharing the room |
| SHARERS_DEPARTURE | SHARERS_DEPARTURE | Departure date of the guests sharing the room |
| SHARERS_FULL_NAME | SHARERS_FULL_NAME | Names of the sharing guests, each on a separate line, in Last_Name, Title First_Name format. |
| SHARERS_FULL_NAME2 | SHARERS_FULL_NAME2 | Names of the sharing guests, each on a separate line, in Title First_Name Last_Name format. |
| SHARERS_SHARE_AMOUNT | SHARERS_SHARE_AMOUNT | Share amount of the room for each guest |
| SHARERS_XFULL_NAME | SHARERS_XFULL_NAME | Alternate name of the guests sharing the room |
| SOURCE_NAME | SOURCE_NAME | Source profile name associated with the reservation |
| SPECIAL_REQUEST_CODES | SPECIAL_REQUEST_CODES | Specials codes from the reservation (comma separating each one) |
| SPECIAL_REQUESTS_DESCRIPTION | SPECIAL_REQUESTS_DESCRIPTION | Specials description from the reservation (comma separating each one) |
| SPECIAL_REQUESTS_STRING | SPECIAL_REQUESTS_STRING | Lists all specials when multiple exist (comma separating each one) |
| SPOUSE_NAME | SPOUSE_NAME | If relationship type exists equal to 'Spouse', last first will print |
| | SYSTEM_DATE_ISO | System date. This merge code supports the MS Word date format models. |
| TAX_EXEMPT_NO | TAX_EXEMPT_NO | Tax exempt no |
| TAX1_NO | TAX1_NO | Tax number |
| TIME_FORMAT | TIME_FORMAT | Format for the time |
| TITLE | TITLE_CODE | Title code on the profile |
| TODAY_DATE_EUROPEAN | SYSTEM_DATE_SHORT | Today's date in European format (short format) |
| TODAY_DATE_USA | BUSINESS_DATE_LONG | Today's date in USA format (short format) |
| TOT_UPSELL_MONEY_AMOUNT | TOT_UPSELL_MONEY_AMT | Total money amount for the upsell. |
| TOTAL_COST_OF_STAY | TOTAL_COST_OF_STAY | Total cost of the stay in local currency. Note: This value may not match the Total Cost of Stay on the Rate Info screen. (For example, the Rate Info screen does not include inclusive taxes, while this merge code does.) |
| TOTAL_DEPOSIT_PAID | TOTAL_DEPOSIT_PAID | Total amount of deposits paid for the reservation |
| TOTAL_STAY_COST_AFTER_UPSELL | TOTAL_STAY_COST_AFTER_UPSELL | Total cost of the reservation after the upsell was completed. |
| TOTAL_TAX | TOTAL_TAX | Total estimated taxes for the reservation. |
| TOTAL_UPSELL_CHARGE | TOTAL_UPSELL_CHARGE | Incremental upsell charge for the entire reservation. |
| TRAVEL_AGENT_NAME | TRAVEL_AGENT_NAME | Travel Agent profile associated with the reservation |
| UDFC01 - UDFC40 | UDFC01 - UDFC40 | User defined character Codes from the reservation |

**Sample Guest Confirmation
Merge Codes**

| REPORT BUILDER MERGE CODE | XML TAG | DESCRIPTION |
|---------------------------|-------------------------|--|
| UDFD01 - UDFD20 | UDFD01 - UDFD20 | User defined date codes from the reservation |
| | UDFD01_ISO - UDFD20_ISO | User defined date codes from the reservation. This merge code supports the MS Word date format models. |
| UDFN01 - UDFN40 | UDFN01 - UDFN40 | User defined number codes from the reservation |
| UPSELL_CODE | UPSELL_CODE | Code used for the reservation upsell. |
| UPSELL_RULE_ID | UPSELL_RULE_ID | Upsell Rule ID that was used for the upsell. |
| UPSELL_RULE_CODE | UPSELL_RULE_CODE | Upsell Rule Code that was used for the upsell. |
| UPSOLD_BY_USER_ID | UPSOLD_BY_USER_ID | ID of the user that upsold the reservation. |
| V_FIRST_NGT_UPSELL_FMT | V_FIRST_NGT_UPSELL_FMT | First night upsell amount. |
| V_FIRST_NIGHT_AMT_FMT | V_FIRST_NIGHT_AMT_FMT | First night initial amount. |
| V_FIRST_NIGHT_CHRG_FMT | V_FIRST_NIGHT_CHRG_FMT | First night charge amount. |
| V_TOTAL_STAY_AMT_FMT | V_TOTAL_STAY_AMT_FMT | Total stay amount for the reservation. |
| V_TOT_UPSELL_CHRG_FMT | V_TOT_UPSELL_CHRG_FMT | Total Upsell charge amount for the reservation. |
| V_TOT_UPSELL_MONEY_FMT | V_TOT_UPSELL_MONEY_FMT | Total upsell money amount for the reservation. |
| VIP | VIP_CODE | VIP code on the profile |
| XBILLING_CONTACT | XBILLING_CONTACT | Alternate Byte Billing Contact |
| XCOMPANY_NAME | XCOMPANY_NAME | Alternate Byte Company Name |
| XFIRST_NAME | XFIRST_NAME | Alternate First Name |
| XGROUP_NAME | XGROUP_NAME | Alternate Byte Group Name |
| XLAST_NAME | XLAST_NAME | Alternate Last Name |
| XRESERVATION_CONTACT | XRESERVATION_CONTACT | Alternate Byte Reservation Contact Name |
| XSALUTATION | XSALUTATION | Alternate Salutation for guest |
| XSOURCE_NAME | XSOURCE_NAME | Alternate Byte Source Name |
| XTITLE | XTITLE | Alternate Title of guest |
| XTRAVEL_AGENT_NAME | XTRAVEL_AGENT_NAME | Alternate Travel Agent Name |
| ZIP_CODE | ZIP_CODE | Postal Code from the guest profile |