Oracle® Identity Governance

Configuring the JIRA Connector

12c (12.2.1.3.0)
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ORACLE

Oracle Identity Governance Configuring the JIRA Connector, 12c (12.2.1.3.0)

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Contents

4 Performing Post configuration Tasks for the Connector

5 Using the Connector

6 Extending the Functionality of the Connector

List of Figures

List of Tables

1

Introduction to the Connector

This chapter introduces the Jira Application connector.

Oracle Identity Governance is a centralized identity management solution that provides self service, compliance and provisioning for applications residing on-premises or on the Cloud. Oracle Identity Governance connectors are used to integrate Oracle identity Governance with the external identity-aware applications.

The Jira Connector lets you create and onboard Jira applications in Oracle Identity Governance.

> **Note:**
>
> In this guide, the connector that is deployed using the **Applications** option on the **Manage** tab of Identity Self Service is referred to as an **AOB application**.

From Oracle Identity Governance release 12.2.1.3.0 onward, connector deployment is handled using the application onboarding capability of Oracle Identity Self Service. This capability lets business users to onboard applications with minimum details and effort. The connector installation package includes a collection of predefined templates (XML files) that contain all the information required for provisioning and reconciling data from a given application or target system. These templates also include basic connectivity and configuration details specific to your target system. The connector uses information from these predefined templates allowing you to onboard your applications quickly and easily using only a single and simplified UI.

Application onboarding is the process of registering or associating an application with Oracle Identity Governance and making that application available for provisioning and reconciliation of user information.

The following topics provide a high-level overview of the connector:

Certified Components

These are the software components and their versions required for installing and using the Jira Connector.

Table 1-1 Certified Components

Component	Requirement for AOB Application
Oracle Identity Governance or Oracle Identity Manager	You can use any one of the following releases: • Oracle Identity Governance 12*c* PS4 (12.2.1.4.0) or later • Oracle Identity Governance 12*c* PS3 (12.2.1.3.0) or later
Oracle Identity Governance or Oracle Identity Manager JDK	JDK 1.8 and later
Target systems	Atlassian Jira
Connector Server	11.1.2.1.0 or 12.2.1.3.0
Connector Server JDK	JDK 1.8 and later
Target API version	Jira v3

Usage Recommendation

If you are using Oracle Identity Governance 12*c* (12.2.1.3.0) or later, then use the latest 12.2.1.*x* version of this connector. Deploy the connector using the **Applications** option on the **Manage** tab of Identity Self Service.

Certified Languages

These are the languages that the connector supports.

- Arabic
- Chinese (Simplified)
- Chinese (Traditional)
- Czech
- Danish
- Dutch
- English
- Finnish
- French
- French (Canadian)
- German
- Greek
- Hebrew
- Hungarian
- Italian
- Japanese
- Korean
- Norwegian
- Polish

- Portuguese
- Portuguese (Brazilian)
- Romanian
- Russian
- Slovak
- Spanish
- Swedish
- Thai
- Turkish

Supported Connector Operations

These are the list of operations that the connector supports for your target system.

Table 1-2 Supported Connector Operations

Operation	Supported
User Management	
Create user	Yes
Update user	No
Enable user	Yes
Disable user	Yes
Delete user	No
Reset Password	No
Entitlement Grant Management	
Assign and Revoke Groups	Yes
Group Management	
Create and Revoke Groups	Yes

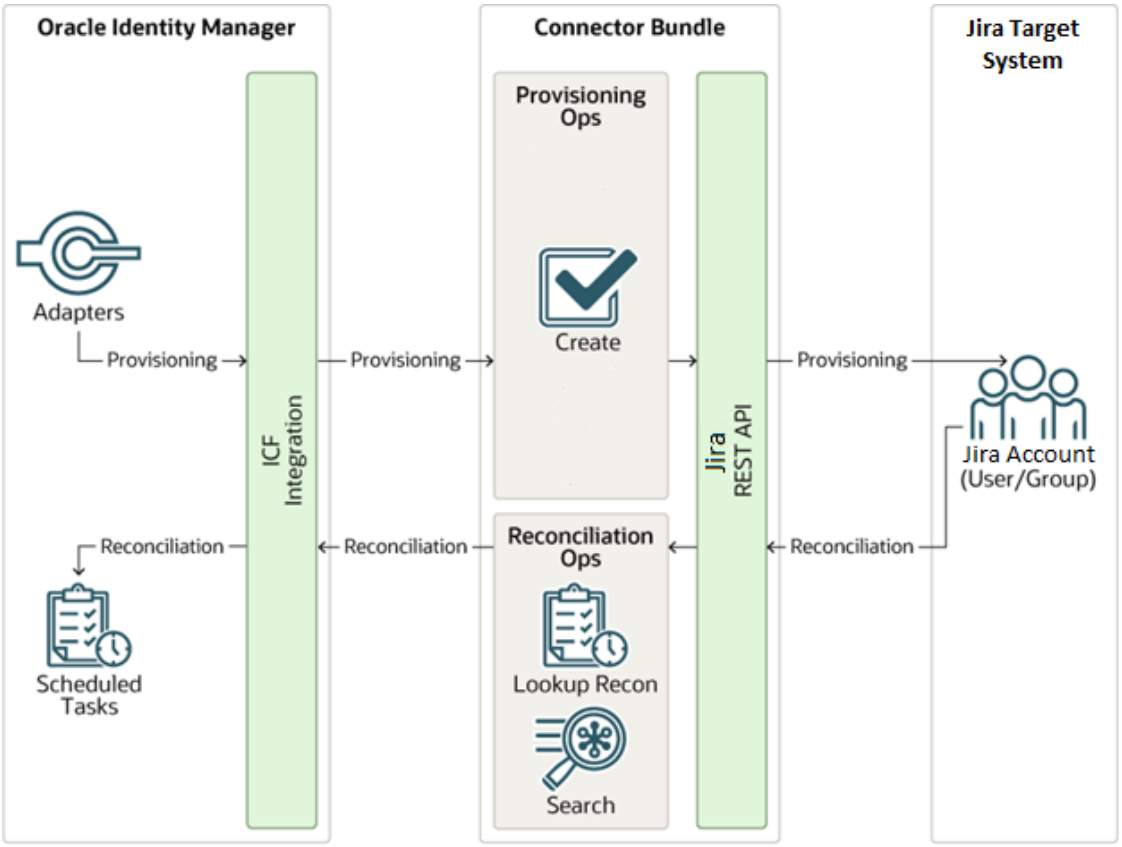
Connector Architecture

The Jira is implemented by using the Identity Connector Framework (ICF).

The ICF is a component that is required in order to use Identity Connector. ICF provides basic reconciliation and provisioning operations that are common to all Oracle Identity Governance connectors. In addition, ICF provides common features that developers would otherwise need to implement on their own, such as buffering, time outs, and filtering. ICF is distributed together with Oracle Identity Governance. Therefore, you do not need to configure or modify ICF.

Following figure shows the architecture of the Jira.

Figure 1-1 Architecture Diagram



The connector is configured to run in one of the following modes:

- **Account management**

Account management is also known as target resource management. In this mode, the target system is used as a target resource and the connector enables the following operations:

- **Provisioning**

Provisioning involves creating users on the target system through Oracle Identity Governance. During provisioning, the Adapters invoke ICF operation, ICF inturn invokes create operation on the Jira Identity Connector Bundle and then the bundle calls the target system API (Jira API) for provisioning operations. The API on the target system accepts provisioning data from the bundle, carries out the required operation on the target system, and returns the response from the target system back to the bundle, which passes it to the adapters.

- **Target resource reconciliation**

During reconciliation, a scheduled task invokes an ICF operation. ICF in turn invokes a search operation on the Jira Identity Connector Bundle and then the bundle calls Jira API for Reconciliation operation. The API extracts user records that match the reconciliation criteria and hands them over through the bundle and ICF back to the scheduled task, which brings the records to Oracle Identity Governance.

Each record fetched from the target system is compared with Jira resources that are already provisioned to OIM Users. If a match is found, then the update made to the Jira record from the target system is copied to the Jira resource in Oracle Identity Governance. If no match is found, then the Name of the record is compared with the User Login of each OIM User. If a

match is found, then data in the target system record is used to provision a Jira resource to the OIM User.

The Jira Identity Connector Bundle communicates with the Jira API using the HTTPS protocol. The Jira API provides programmatic access to Jira through REST API endpoints. Apps can use the REST API to perform create and read operations on directory data and directory objects, such as users, groups.

See Also: Understanding the Identity Connector Framework in Oracle Fusion Middleware Developing and Customizing Applications for Oracle Identity Governance for more information about ICF.

Use Cases Supported by the Connector

The Jira is used to integrate Oracle Identity Governance with Jira to ensure that all Jira accounts are created and deactivated on an integrated cycle with the rest of the identity-aware applications in your enterprise. The Jira supports management of identities for Cloud Identity, Synchronized Identity, and Federated Identity models of Jira. In a typical IT scenario, an organization using Oracle Identity Governance wants to manage accounts, groups across Jira Cloud Service. The following are some of the most common scenarios in which this connector can be used:

- **Jira User Management**:

An organization using Jira wants to integrate with Oracle Identity Governance to manage identities. The organization wants to manage its user identities by creating them in the target system using Oracle Identity Governance. The organization also wants to synchronize user identity changes performed directly in the target system with Oracle Identity Governance. In such a scenario, a quick and an easy way is to install the Jira and configure it with your target system by providing connection information.

To create a new user in the target system, fill in and submit the OIM process form to trigger the provisioning operation. The connector executes the CreateOp operation against your target system and the user is created on successful execution of the operation.

To search or retrieve the user identities, you must run a scheduled task from Oracle Identity Governance. The connector will run the corresponding SearchOp against the user identities in the target system and fetch all the changes to Oracle Identity Governance

- **Jira Group Management**:

An organization has a number of Jira Groups allowing its users to set up new groups, manage memberships, and delete groups. The organization now wants to know the list of groups that have not been recently accessed or who have inactive members. In such a scenario, you can use the Jira to highlight the usage trend for groups. By using Jira, you can leverage the reporting capabilities of Oracle Identity Governance to track any operations (such as create, search, delete) performed on groups.

Connector Features

The features of the connector include support for connector server, full reconciliation, Limited reconciliation, and others.

The following table provides the list of features supported by the AOB application.

Table 1-3 Supported Connector Features Matrix

Feature	AOB Application
User provisioning	Yes
Full reconciliation	Yes
Limited reconciliation	Yes
Use connector server	Yes
Transformation and validation of account data	Yes
Perform connector operations in multiple domains	Yes
Support for paging	Yes
Test connection	Yes

The following topics provide more information on the features of the AOB application:

- User Provisioning
- Full Reconciliation
- Limited Reconciliation
- Support for the Connector Server
- Support for Cloning Applications and Creating Instance Applications
- Transformation and Validation of Account Data

User Provisioning

User provisioning involves creating or modifying the account data on the target system through Oracle Identity Governance.

For more information about it, see Performing Provisioning Operations .

Full Reconciliation

You can perform full reconciliation to bring all existing user data from the target system to Oracle Identity Governance.

For more information, see Performing Full Reconciliation .

Limited Reconciliation

You can reconcile records from the target system based on a specified filter criterion. To limit or filter the records that are fetched into Oracle Identity Governance during a reconciliation run, you can specify the subset of added or modified target system records that must be reconciled.

You can set a reconciliation filter as the value of the Filter Suffix attribute of the user reconciliation scheduled job. The Filter Suffix attribute helps you to assign filters to the API based on which you get a filtered response from the target system.

For more information, see Performing Limited Reconciliation.

Support for the Connector Server

Connector Server is one of the features provided by ICF. By using one or more connector servers, the connector architecture permits your application to communicate with externally deployed bundles.

A Java connector server is useful when you do not want to execute a Java connector bundle in the same VM as your application. It can be beneficial to run a Java connector on a different host for performance improvements if the bundle works faster when deployed on the same host as the native managed resource.

See Also: Using an Identity Connector Server in *Oracle Fusion Middleware Developing and Customizing Applications for Oracle Identity Manager* for more information about installing and configuring connector server and running the connector server.

Support for Cloning Applications and Creating Instance Applications

You can configure this connector for multiple installations of the target system by cloning applications or by creating instance applications.

When you clone an application, all the configurations of the base application are copied into the cloned application. When you create an instance application, it shares all configurations as the base application.

For more information about these configurations, see Cloning Applications and Creating an Instance Application in *Oracle Fusion Middleware Performing Self Service Tasks with Oracle Identity Governance*.

Transformation and Validation of Account Data

You can configure transformation and validation of account data that is brought into or sent from Oracle Identity Governance during reconciliation and provisioning operations by writing Groovy scripts while creating your application.

For more information, see Validation and Transformation of Provisioning and Reconciliation Attributes in *Oracle Fusion Middleware Performing Self Service Tasks with Oracle Identity Governance*.

2

Creating an Application by Using the Connector

Learn about onboarding applications using the connector and the prerequisites for doing so.

Prerequisites for Creating an Application By Using the Connector

Learn about the tasks that you must complete before you create the application.

Registering the Client Application

Registering a client application (Jira connector) with the target system is the first step that is performed before creating an application instance so that the connector can access Jira REST APIs. It also involves generating the API token for authenticating to the target system and setting the permissions and scopes for the client application. Pre-provisioning involves performing the following tasks on the target system.

Register your client application with Jira Marketplace to provide secure sign in and authorization for your services. To do so:

1. Sign into Jira marketplace.
2. Select **Manage** account from the top right.
3. Select Security from the left side.
4. Then click on **Create and Manage API Tokens**.
5. It will redirect you to the API Tokens interface.
6. Click on **Create API Token**.
7. Pop-up will appear asking for the Label of the token, give accordingly and hit Create button. That will create your API Token.

> **Note:**
>
> API Token will act as a password for your Basic Auth. And User name will be your Login Id.

Downloading the Connector Installation Package

You can obtain the installation package for your connector on the Oracle Technology Network (OTN) website.

To download the connector installation package:

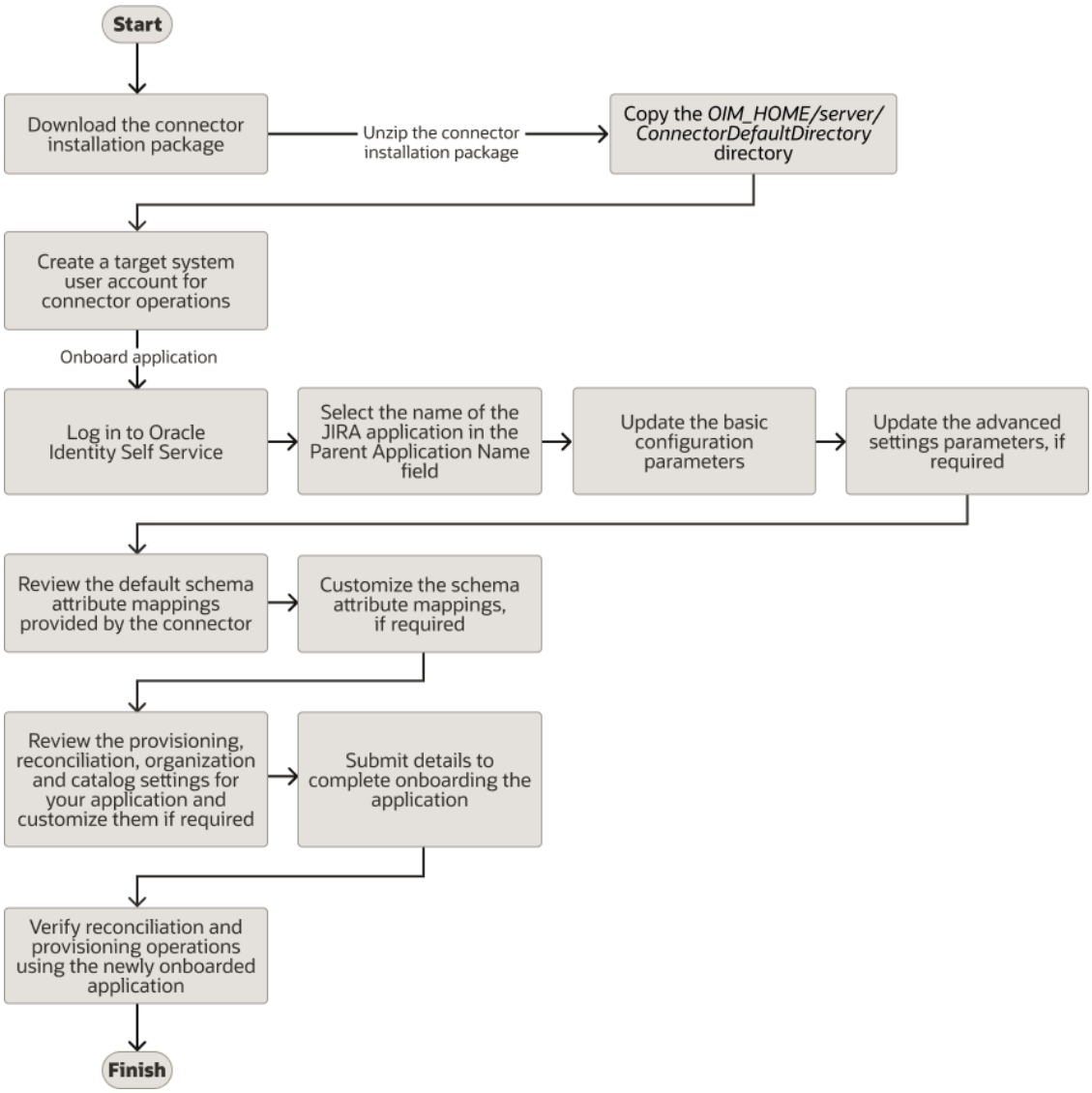
1. Navigate to the OTN website at http://www.oracle.com/technetwork/middleware/id-mgmt/downloads/connectors-101674.html .
2. Click **OTN License Agreement** and read the license agreement.
3. Select the **Accept License Agreement** option.
   You must accept the license agreement before you can download the installation package.
4. Download and save the installation package to any directory on the computer hosting Oracle Identity Governance.
5. Extract the contents of the installation package to any directory on the computer hosting Oracle Identity Governance. This creates a directory named *CONNECTOR_NAME-RELEASE_NUMBER.*
6. Copy the *CONNECTOR_NAME-RELEASE_NUMBER* directory to the *OIG_HOME*/server/ConnectorDefaultDirectory directory.

Process Flow for Creating an Application by Using the Connector

From Oracle Identity Governance release 12.2.1.3.0 onward, connector deployment is handled using the application onboarding capability of Identity Self Service.

Following figure shows the flowchart depicting high-level steps for creating an application in Oracle Identity Governance by using the connector installation package.

Figure 2-1 Overall Flow of the Process for Creating an Application By Using the Connector



Creating an Application by Using the Jira Connector

You can onboard an application into Oracle Identity Governance from the connector package by creating a Target application. To do so, you must log in to Identity Self Service and then choose the **Applications** box on the **Manage** tab.

The following is the high-level procedure to create an application by using the connector:

> **Note:**
>
> For detailed information regarding each step in this procedure, see Creating Applications of *Oracle Fusion Middleware Performing Self Service Tasks with Oracle Identity Governance*.

1. Create an application in Identity Self Service. The high-level steps are as follows:
   a. Log in to Identity Self Service either by using the **System Administration** account or an account with the **ApplicationInstanceAdministrator** admin role.
   b. Ensure that the **Connector Package** option is selected when creating an application.
   c. Update the basic configuration parameters to include connectivity-related information.
   d. If required, update the advanced setting parameters to update configuration entries related to connector operations.
   e. Review the default user account attribute mappings. If required, add new attributes or you can edit or delete existing attributes.
   f. Review the provisioning, reconciliation, organization, and catalog settings for your application and customize them if required. For example, you can customize the default correlation rules for your application if required.
   g. Review the details of the application and click **Finish** to submit the application details. The application is created in Oracle Identity Governance.
   h. When you are prompted whether you want to create a default request form, click **Yes** or **No**.
   If you click **Yes**, then the default form is automatically created and is attached with the newly created application. The default form is created with the same name as the application. The default form cannot be modified later. Therefore, if you want to customize it, click **No** to manually create a new form and attach it with your application.
2. Verify reconciliation and provisioning operations on the newly created application.

> **Note:**
>
> - Configuring the Connector of for details on basic configuration and advanced settings parameters, default user account attribute mappings, default correlation rules, and reconciliation jobs that are predefined for this connector.
> - Configuring Oracle Identity Governance for details on creating a new form and associating it with your application, if you chose not to create the default form.

3
Configuring the Connector

While creating a target application, you must configure connection-related parameters that the connector uses to connect to Oracle Identity Governance with your target system and perform connector operations. In addition, you can view and edit attribute mappings between the process form fields in Oracle Identity Governance and target system columns, predefined correlation rules, situations and responses, and reconciliation jobs.

Basic Configuration Parameters

These are the connection-related parameters that Oracle Identity Governance requires to connect to a Jira application.

> **Note:**
>
> Unless specified, do not modify entries in the below table.

Table 3-1 Parameters in the Basic Configuration

Parameter	Mandatory ?	Description
authenticationType	Yes	Enter the type of authentication that is used by your target system. **Default value**: basic
username	No	Enter the user name of the target system that you create for performing connector operations. **Sample value:** johnsmith@abc.com
Password	No	Enter the API token obtained while registering a client application (Jira connector) with the target system. **Sample value:** ATATT3xFfGF063yqGx3VUAAvlzcM0xTDjhThd-nshb-RtbEdsU-hTbVnmKKbG
Host	Yes	Enter the host name of the machine hosting your Jira target system. This is a mandatory attribute while creating an application. **Sample value**: jira.atlassian.net

Table 3-1 (Cont.) Parameters in the Basic Configuration

Parameter	Mandatory ?	Description
uriPlaceHolder	No	Enter the key-value pair for replacing place holders in the relURIs. The URI place holder consists of values which are repeated in every relative URL. Values must be comma separated. For example, tenant ID and API version values are a part of every request URL. Therefore, we replace it with a key-value pair in the following format: *KEY*;*VALUE* **Sample value :** api_version;3
Connector server Name	No	This field is blank. If you are using this connector with the Java Connector Server, then provide the name of Connector Server IT Resource here.
Port	No	Enter the port number at which the target system is listening. **Sample value**: 123
Proxy Host	No	Enter the name of the proxy host used to connect to an external target. **Sample value**: www.example.com
proxyPassword	No	Enter the password of the proxy user ID of the target system user account that Oracle Identity Governance uses to connect to the target system.
proxyPort	No	Enter the proxy port number. **Sample value**: 1105
Proxyuser	No	Proxy user name of the target system user account that Oracle Identity Manager uses to connect to the target system.
sslEnabled	No	If the target system requires SSL connectivity, then set the value of this parameter to true. Otherwise set the value to false. **Sample value:**true

Advanced Settings Parameters

These are the configuration-related entries that the connector uses during reconciliation and provisioning operations.

Note:

- Unless specified, do not modify entries in the below table.
- All parameters in the below table are mandatory.

Table 3-2 Advanced Settings Parameters

Parameter	Description
relURIs	This entry holds the relative URL of every object class supported by this connector and the connector operations that can be performed on these object classes. This is a mandatory attribute while creating an application. **Default value:** "__ACCOUNT__.SEARCHOP=/rest/api/$(api_version)$/user$(Filter Suffix)$&startAt=$(PAGE_OFFSET)$&maxResults=$(PAGE_SIZE)$","__GROUP__.DELETEOP=/rest/api/$(api_version)$/group?groupId=$(groupId)$","__GROUP__.CREATEOP=/rest/api/$(api_version)$/group","__GROUP__.SEARCHOP=/rest/api/$(api_version)$/groups/picker","__ACCOUNT__.groupId.SEARCHOP=/rest/api/$(api_version)$/user/groups?accountId=$(__UID__)$","__ACCOUNT__.CREATEOP=/rest/api/$(api_version)$/user","__ACCOUNT__.groupId.UPDATEOP=/rest/api/$(api_version)$/group/user?groupId=$(groupId)$","__ACCOUNT__.groupId.REMOVEATTRIBUTE=/rest/api/$(api_version)$/group/user?groupId=$(groupId)$&accountId=$(__UID__)$","__ACCOUNT__.ENABLEOP=/rest/api/$(api_version)$/user","__ACCOUNT__.DISABLEOP=/rest/api/$(api_version)$/user?accountId=$(__UID__)$","__ACCOUNT__.TESTOP=/rest/api/$(api_version)$/users"
nameAttributes	This entry holds the name attribute for all the objects that are handled by this connector. For example, for the __ACCOUNT__ object class that it used for User accounts, the name attribute is displayName. **Default value:** "__ACCOUNT__.displayName","__GROUP__.name"
uidAttributes	This entry holds the uid attribute for all the objects that are handled by this connector. For example, for User accounts, the uid attribute is accountId. In other words, the value __ACCOUNT__ accountId in decode implies that the __UID__attribute (that is, GUID) of the connector for _ACCOUNT__object class is mapped to accountId which is the corresponding uid attribute for user accounts in the target system. **Default value:** "__ACCOUNT__.accountId","__GROUP__.groupId"
BundleName	This entry holds the name of the connector bundle. **Default value:** org.identityconnectors.genericrest
BundleVersion	This entry holds the version of the connector bundle. **Default value:** `12.3.0`
Connector Name	This entry holds the name of the connector. **Default value:** `org.identityconnectors.genericrest.GenericRESTConnector`
opTypes	This entry specifies the HTTP operation type for each object class supported by the connector. Values are comma separated and are in the following format: OBJ_CLASS.OP=HTTP_OP In this format, OBJ_CLASS is the connector object class, OP is the connector operation (for example, CreateOp, UpdateOp, SearchOp), and HTTP_OP is the HTTP operation (GET, PUT, or POST). **Default value:** "__ACCOUNT__.CREATEOP=POST","__ACCOUNT__.SEARCHOP=GET","__ACCOUNT__.groupId.UPDATEOP=POST","__ACCOUNT__.groupId.REMOVEATTRIBUTE=DELETE","__GROUP__.SEARCHOP=GET","__GROUP__.CREATEOP=POST","__GROUP__.DELETEOP=DELETE","__ACCOUNT__.groupId.SEARCHOP=GET","__ACCOUNT__.DISABLEOP=DELETE","__ACCOUNT__.ENABLEOP=POST","__ACCOUNT__.TESTOP=GET"

Table 3-2 (Cont.) Advanced Settings Parameters

Parameter	Description
pageSize	The number of resources/users that appears on a page for a search operation. **Default value**: 100
jsonResourcesTag	This entry holds the json tag value that is used during reconciliation for parsing multiple entries in a single payload. **Default value:** "__GROUP__=groups"
httpHeaderContentType	This entry holds the content type expected by the target system in the header. **Default value:** application/json
httpHeaderAccept	This entry holds the accept type expected from the target system in the header. **Default value:** application/json
SpecialAttributetargetFormat	This entry lists the format in which a special attribute is present in the target system response. **Default value:** "__ACCOUNT__.__GROUP__=groupId"
SpecialAttributeHandling	This entry lists the special attribute, which is an attribute in an object class that can be managed only through a separate REST API endpoint rather than the same endpoint of the base object class. **Default value:** "__ACCOUNT__.groupId.UPDATEOP=SINGLE"
custompayload	This entry lists the payloads for all operations that are not in the standard format. **Default value:** "__ACCOUNT__.groupId.UPDATEOP={\"accountId\" : \"$(__UID__)$ \"}","__ACCOUNT__.ENABLEOP = {\"emailAddress\" : \"$(emailAddress)$ \"}","__GROUP__.CREATEOP={\"name\" : \"$(__NAME__)$\"
stausattributes	This entry lists the name of the target system attribute that holds the status of an account. For example, for the __ACCOUNT__ object class that it used for User accounts, the status attribute is accountEnabled. **Default value:** "__ACCOUNT__.active"
childFieldswithsingleEnd	This entry specifies special attribute data coming in from a single end-point response. **Default value:** "__GROUP__"

Attribute Mappings

The following topic provides the attribute mappings details.

- Attribute Mappings for the Target Application

Attribute Mappings for the Target Application

The Schema page for a target application displays the default schema (provided by the connector) that maps Oracle Identity Governance attributes to target system attributes. The connector uses these mappings during reconciliation and provisioning operations.

The following table lists the user-specific attribute mappings between the process form fields in Oracle Identity Governance and Jira target application attributes. The table also lists whether a specific attribute is used during provisioning or reconciliation and whether it is a matching key field for fetching records during reconciliation.

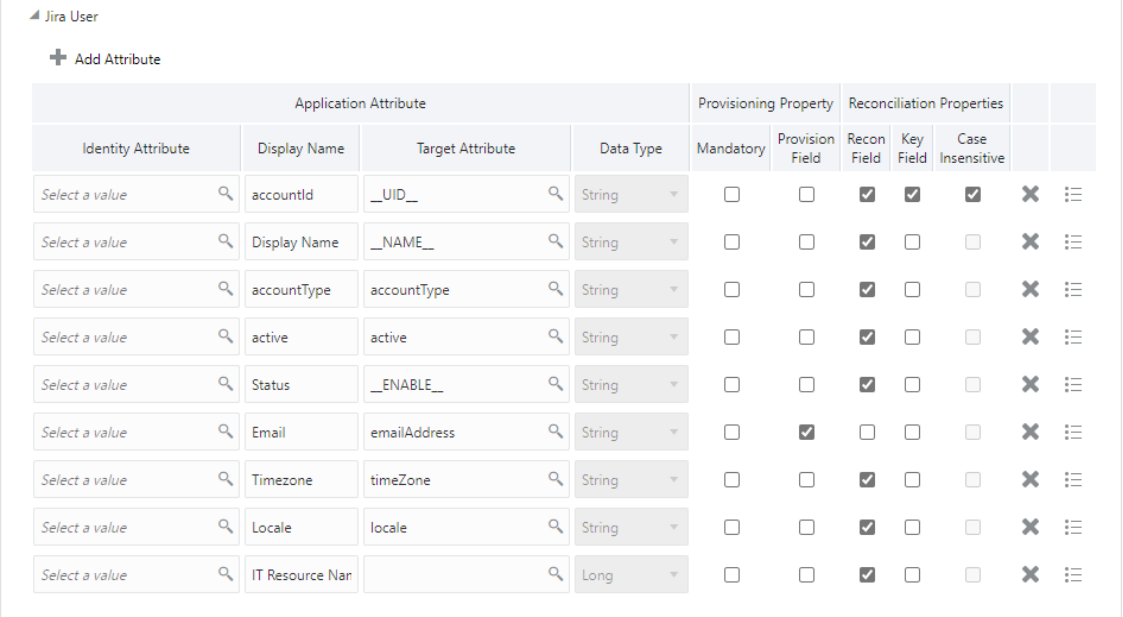
If required, you can edit the default attribute mappings by adding new attributes or deleting existing attributes as described in Creating a Target Application in *Oracle Fusion Middleware Performing Self Service Tasks with Oracle Identity Governance*.

Table 3-3 Default Attributes for Jira Target Application

Display Name	Target Attribute	Data Type	Mandatory Provisioning Property?	Provision Field?	Recon Field?	Key Field?	Case Insensitive?
accountId	__UID__	String	No	No	Yes	Yes	Yes
DisplayName	__NAME__	String	No	No	Yes	No	Not applicable
accountType	accountType	String	No	No	Yes	No	Not applicable
active	active	String	No	No	Yes	No	Not applicable
Status	__ENABLE__	String	No	No	Yes	No	Not applicable
Email	emailAddress	String	No	Yes	No	No	Not applicable
Timezone	timezone	String	No	No	Yes	No	Not applicable
Locale	locale	String	No	No	Yes	No	Not applicable
IT Resource Name		Long	No	No	Yes	No	Not applicable

The following figure shows the default User account attribute mappings.

Figure 3-1 Default Attribute Mappings for Jira User Account



Jira Group Entitlement

The following table lists the Groups forms attribute mappings between the process form fields in Oracle Identity Governance and Jira target application attributes. The table lists whether a given attribute is mandatory during provisioning. It also lists whether a given attribute is used during reconciliation and whether it is a matching key field for fetching records during reconciliation.

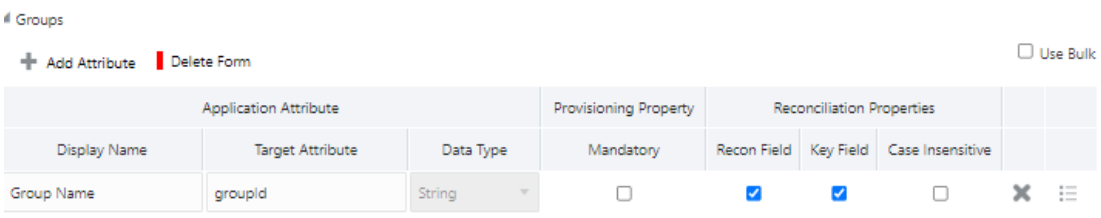
If required, you can edit the default attribute mappings by adding new attributes or deleting existing attributes as described in Creating a Target Application in *Oracle Fusion Middleware Performing Self Service Tasks* with Oracle Identity Governance.

Table 3-4 Default Attribute Mappings for Groups

Display Name	Target Attribute	Data Type	Mandatory Provisioning Property?	Recon Field?	Key Field?	Case Insensitive?
Group Name	groupId	String	No	Yes	Yes	No

Following figure shows the default Groups Entitlement mapping.

Figure 3-2 Default Attribute Mappings for Jira Groups



Correlation Rules

Learn about the predefined rules, responses and situations for Target applications. The connector uses these rules and responses for performing reconciliation.

- Correlation Rules for the Target Application

Correlation Rules for the Target Application

When you create a target application, the connector uses correlation rules to determine the identity to which Oracle Identity Governance must assign a resource.

Predefined Identity Correlation Rules

By default, the Jira connector provides a simple correlation rule when you create a target application. The connector uses this correlation rule to compare the entries in Oracle Identity Governance repository and the target system repository, determine the difference between the two repositories, and apply the latest changes to Oracle Identity Governance.

The following table lists the default simple correlation rule for a Jira connector. If required, you can edit the default correlation rule or add new rules. You can create complex correlation rules also. For more information about adding or editing simple or complex correlation rules, see Updating Identity Correlation Rules in Oracle Fusion Middleware Performing Self Service Tasks with Oracle Identity Governance.

Table 3-5 Predefined Identity Correlation Rule for a Jira Connector

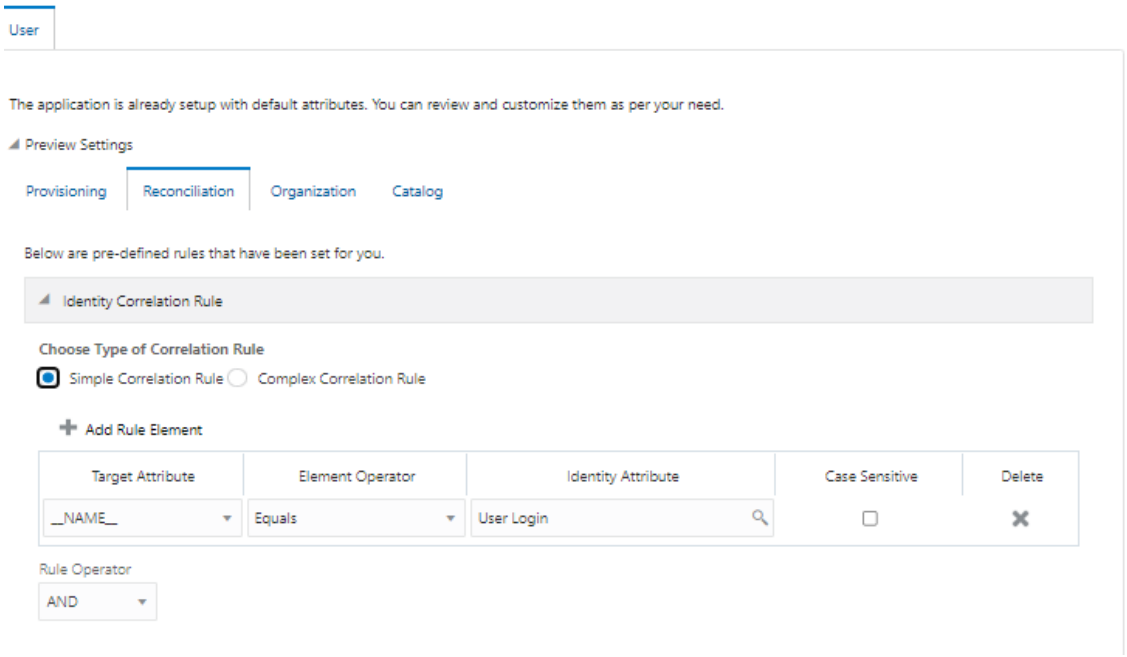
Target Attribute	Element Operator	Identity Attribute	Case Sensitive?
__NAME__	Equals	User Login	No

In this identity rule:

- __NAME__ is a single-valued attribute on the target system that identifies the user account.
- User Login is the field on the OIG User form.

Following figure shows the simple correlation rule for Jira target application.

Figure 3-3 Simple Correlation Rule for Jira Target Application



Predefined Situations and Responses

The Jira connector provides a default set of situations and responses when you create a target application. These situations and responses specify the action that Oracle Identity Governance must take based on the result of a reconciliation event.

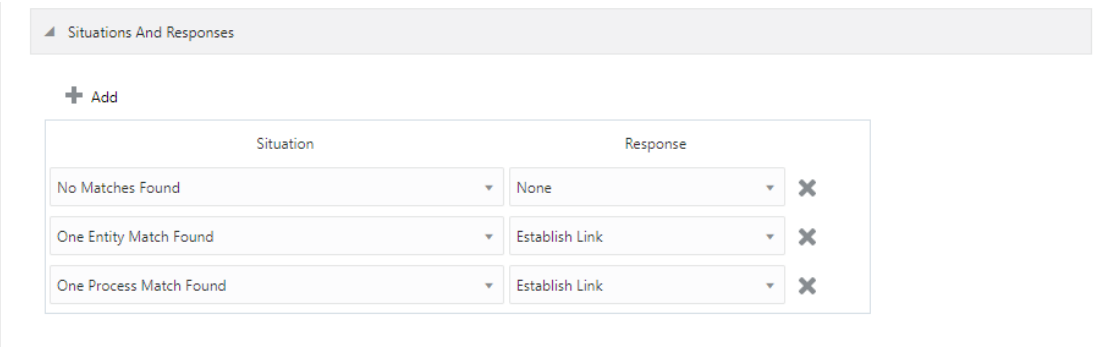
The following table lists the default situations and responses for a Jira Target application. If required, you can edit these default situations and responses or add new ones. For more information about adding or editing situations and responses, see Updating Situations and Responses in Oracle Fusion Middleware Performing Self Service Tasks with Oracle Identity Governance

Table 3-6 Predefined Situations and Responses for a Jira Target Application

Situation	Response
No Matches Found	None
One Entity Match Found	Establish Link
One Process Match Found	Establish Link

Following figure shows the situations and responses for a Jira that the connector provides by default.

Figure 3-4 Predefined Situations and Responses for a Jira Target Application



Reconciliation Jobs

These are the reconciliation jobs that are automatically created in Oracle Identity Governance after you create the application.

User Reconciliation Jobs

You can either use these predefined jobs or edit them to meet your requirements. Alternatively, you can create custom reconciliation jobs. For information about editing these predefined jobs or creating new ones, see Updating Reconciliation Jobs in Oracle Fusion Middleware Performing Self Service Tasks with Oracle Identity Governance.

The following reconciliation jobs are available for reconciling user data:

- **Jira Full User Reconciliation**: Use this reconciliation job to reconcile user data from a target applications.
- **Jira Limited User Reconciliation:** Use this reconciliation job to reconcile records from the target system based on a specified filter criterion.

Following table describes the parameters of the Jira Full User Reconciliation job.

Table 3-7 Parameters of the Jira Full User Reconciliation Job

Parameter	Description
Application name	Name of the AOB application with which the reconciliation job is associated. This value is the same as the value that you provided for the Application Name field while creating your target application. Do *not* change the default value.
Filter Suffix	Enter the search filter for fetching user records from the target system during a reconciliation run. Filter suffix value: `?accountId=<accountId>` For more information about filters, see Performing Limited Reconciliation.
Object Type	This parameter holds the name of the object type for the reconciliation run. **Default value**: User Do *not* change the default value.
Scheduled Task Name	Name of the scheduled task used for reconciliation. Do *not* modify the value of this parameter.

Reconciliation Jobs for Entitlements

The following jobs are available for reconciling entitlements:

- Jira Group Lookup Reconciliation

The parameters for all the reconciliation jobs are the same.

Table 3-8 Parameters of the Reconciliation Jobs for Entitlements

Parameter	Description
Application Name	Current AOB application name with which the reconciliation job is associated. Do *not* modify this value.
Code Key Attribute	Name of the connector attribute that is used to populate the Code Key column of the lookup definition (specified as the value of the Lookup Name attribute). Default value: __UID__ Do *not* modify this value.
Decode Attribute	Name of the connector attribute that is used to populate the Decode column of the lookup definition (specified as the value of the Lookup Name attribute). Default value: __NAME__
Lookup Name	Enter the name of the lookup definition in Oracle Identity Governance that must be populated with values fetched from the target system. Depending on the Reconciliation job that you are using, the default values are as follows: • For Jira Group Lookup Reconciliation: Lookup.Jira.Groups If you create a copy of any of these lookup definitions, then enter the name of that new lookup definition as the value of the Lookup Name attribute.
Object Type	Enter the type of object you want to reconcile. Depending on the reconciliation job that you are using, the default values are as follows: • For Jira Group Lookup Reconciliation: __GROUP__ **Note:** Do not change the value of this parameter

4

Performing Post configuration Tasks for the Connector

These are the tasks that you can perform after creating an application in Oracle Identity Governance.

- Configuring Oracle Identity Governance
- Harvesting Entitlements and Sync Catalog
- Managing Logging for the Connector
- Configuring the IT Resource for the Connector Server
- Localizing Field Labels in UI Forms
- Configuring SSL

Configuring Oracle Identity Governance

During application creation, if you did not choose to create a default form, then you must create a UI form for the application that you created by using the connector.

> **Note:**
>
> Perform the procedures described in this section only if you did not choose to create the default form during creating the application.

The following topics describe the procedures to configure Oracle Identity Governance:

- Creating and Activating a Sandbox
- Creating a New UI Form
- Publishing a Sandbox
- Updating an Existing Application Instance with a New Form

Creating and Activating a Sandbox

You must create and activate a sandbox to begin using the customization and form management features. You can then publish the sandbox to make the customizations available to other users.

See Creating a Sandbox and Activating a Sandbox in *Oracle Fusion Middleware Developing and Customizing Applications for Oracle Identity Governance*.

Creating a New UI Form

You can use Form Designer in Oracle Identity System Administration to create and manage application instance forms.

See Creating Forms By Using the Form Designer in *Oracle Fusion Middleware Administering Oracle Identity Governance*.

While creating the UI form, ensure that you select the resource object corresponding to the newly created application that you want to associate the form with. In addition, select the **Generate Entitlement Forms** check box.

Publishing a Sandbox

Before publishing a sandbox, perform this procedure as a best practice to validate all sandbox changes made till this stage as it is difficult to revert the changes after a sandbox is published.

1. In Identity System Administration, deactivate the sandbox.
2. Log out of Identity System Administration.
3. Log in to Identity Self Service using the xelsysadm user credentials and then activate the sandbox that you deactivated in Step 1.
4. In the Catalog, ensure that the application instance form for your resource appears with correct fields.
5. Publish the sandbox. See Publishing a Sandbox in *Oracle Fusion Middleware Developing and Customizing Applications for Oracle Identity Governance*.

Updating an Existing Application Instance with a New Form

For any changes that you do in the schema of your application in Identity Self Service, you must create a new UI form and update the changes in an application instance.

To update an existing application instance with a new form:

1. Create and activate a sandbox.
2. Create a new UI form for the resource.
3. Open the existing application instance.
4. In the Form field, select the new UI form that you created.
5. Save the application instance.
6. Publish the sandbox.

See Also:

- Creating a Sandbox and Activating a Sandbox in *Oracle Fusion Middleware Developing and Customizing Applications for Oracle Identity Governance*
- Creating Forms By Using the Form Designer in *Oracle Fusion Middleware Administering Oracle Identity Governance*
- Publishing a Sandbox in *Oracle Fusion Middleware Developing and Customizing Applications for Oracle Identity Governance.*

Harvesting Entitlements and Sync Catalog

You can populate Entitlement schema from child process form table, and harvest roles, application instances, and entitlements into catalog. You can also load catalog metadata.

To harvest entitlements and sync catalog:

1. Run the scheduled jobs for lookup field synchronization listed in Reconciliation Jobs.

2. Run the Entitlement List scheduled job to populate Entitlement Assignment schema from child process form table.
3. Run the Catalog Synchronization Job scheduled job.

> **Note:**
>
> Predefined Scheduled Tasks in *Oracle Fusion Middleware Administering Oracle Identity Governance* for a description of the Entitlement List and Catalog Synchronization Job scheduled jobs

Managing Logging for the Connector

Oracle Identity Governance uses the Oracle Diagnostic Logging (ODL) logging service for recording all types of events pertaining to the connector.

The following topics provide detailed information about logging:

- Understanding Logging on the Connector Server
- Enabling Logging for the Connector Server
- Understanding Log Levels
- Enabling Logging

Understanding Logging on the Connector Server

When you enable logging, the connector server stores in a log file information about events that occur during the course of provisioning and reconciliation operations for different statuses. By default, the connector server logs are set at INFO level and you can change this level to any one of these.

- Error

This level enables logging of information about errors that might allow connector server to continue running.

- WARNING

This level enables logging of information about potentially harmful situations.

- INFO

This level enables logging of messages that highlight the progress of the operation.

- FINE, FINER, FINEST

These levels enable logging of information about fine-grained events, where FINEST logs information about all events.

Enabling Logging for the Connector Server

Edit the logging properties file located in the CONNECTOR_SERVER_HOME/Conf directory to enable logging.

1. Open the `logging.properties` file in a text editor.
2. Navigate to the *CONNECTOR_SERVER_HOME*/Conf directory.

3. Edit the following entry by replacing INFO with the required level of logging:.`level=INFO`

   Example:

   ```
   .level=FINEST ORG.IDENTITYCONNECTORS.GENERICREST.level=FINEST
   ```

4. Save and close the file.
5. Restart the connector server.

Understanding Log Levels

When you enable logging, Oracle Identity Governance automatically stores in a log file information about events that occur during the course of provisioning and reconciliation operations.

ODL is the principle logging service used by Oracle Identity Governance and is based on java.util.logger. To specify the type of event for which you want logging to take place, you can set the log level to one of the following:

- SEVERE.intValue()+100

This level enables logging of information about fatal errors.

- SEVERE

This level enables logging of information about errors that might allow Oracle Identity Governance to continue running.

- WARNING

This level enables logging of information about potentially harmful situations.

- INFO

This level enables logging of messages that highlight the progress of the application.

- CONFIG

This level enables logging of information about fine-grained events that are useful for debugging.

- FINE, FINER, FINEST

These levels enable logging of information about fine-grained events, where FINEST logs information about all events.

These message types are mapped to ODL message type and level combinations as shown in following table.

Table 4-1 Log Levels and ODL Message Type:Level Combinations

Java Level	ODL Message Type:Level
SEVERE.intValue()+100	INCIDENT_ERROR:1
SEVERE	ERROR:1
WARNING	WARNING:1
INFO	NOTIFICATION:1
CONFIG	NOTIFICATION:16
FINE	TRACE:1
FINER	TRACE:16

Table 4-1 (Cont.) Log Levels and ODL Message Type:Level Combinations

Java Level	ODL Message Type:Level
FINEST	TRACE:32

The configuration file for OJDL is logging.xml, which is located at the following path:

DOMAIN_HOME/config/fmwconfig/servers/*OIM_SERVER*/logging.xml

Here, *DOMAIN_HOME* and *OIM_SERVER* are the domain name and server name specified during the installation of Oracle Identity Governance.

Enabling Logging

Perform this procedure to enable logging in Oracle WebLogic Server.

To enable logging in Oracle WebLogic Server:

1. Edit the logging.xml file as follows:
   a. Add the following blocks in the file:

```
<log_handler name='JIRA-handler' level='[LOG_LEVEL]'
class='oracle.core.ojdl.logging.ODLHandlerFactory'><property
name='logreader:' value='off'/>     <property name='path'
value='[FILE_NAME]'/>     <property name='format'          value='ODL-
Text'/>     <property name='useThreadName'          value='true'/>
<property name='locale'          value='en'/>     <property
name='maxFileSize'          value='5242880'/>     <property
name='maxLogSize'          value='52428800'/>     <property
name='encoding'          value='UTF-8'/>   </log_handler> <logger
name="ORG.IDENTITYCONNECTORS.GENERICREST" level="[LOG_LEVEL]"
useParentHandlers="false">     <handler          name="Jira-
handler"/>    <handler          name="console-handler"/> </logger>
<logger name="ORG.IDENTITYCONNECTORS.RESTCOMMON"
level="[LOG_LEVEL]"          useParentHandlers="false">
<handler          name="Jira-handler"/>     <handler
name="console-handler"/>   </logger>
```

   b. Replace both occurrences of **[LOG_LEVEL]** with the ODL message type and level combination that you require. Table 4-1 lists the supported message type and level combinations. Similarly, replace [FILE_NAME] with the full path and name of the log file in which you want log messages to be recorded. The following blocks show sample values for **[LOG_LEVEL]** and **[FILE_NAME]:**

```
<log_handler name= 'Jira-handler' level='NOTIFICATION:1'
class='oracle.core.ojdl.logging.ODLHandlerFactory'><property
name='logreader:' value='off'/>     <property name='path'
value='F:\MyMachine\middleware\user_projects\domains\base_domain1\server
s\oim_server1\logs\oim_server1-diagnostic-1.log'/>          <property
name='format'          value='ODL-Text'/>     <property
name='useThreadName'          value='true'/>     <property
name='locale'          value='en'/>     <property
```

```
name='maxFileSize'          value='5242880'/>     <property
name='maxLogSize'          value='52428800'/>     <property
name='encoding'          value='UTF-8'/>   </log_handler> <logger
name="ORG.IDENTITYCONNECTORS.GENERICREST"
level="NOTIFICATION:1"          useParentHandlers="false">
<handler          name="Jira -handler"/>     <handler
name="console-handler"/>   </logger> s<logger
name="ORG.IDENTITYCONNECTORS.RESTCOMMON"
level="NOTIFICATION:1"          useParentHandlers="false">
<handler          name=" Jira -handler"/>     <handler
name="console-handler"/>       </logger>
```

With these sample values, when you use Oracle Identity Governance, all messages generated for this connector that are of a log level equal to or higher than the NOTIFICATION:1 level are recorded in the specified file.

2. Save and close the file.
3. Set the following environment variable to redirect the server logs to a file:
   - For Microsoft Windows: `set WLS_REDIRECT_LOG=FILENAME`
   - For `UNIX: export WLS_REDIRECT_LOG=FILENAME`

   Replace ***FILENAME*** with the location and name of the file to which you want to redirect the output.
4. Restart the application server.

Configuring the IT Resource for the Connector Server

If you have used the Connector Server, then you must configure values for the parameters of the Connector Server IT resource.

After you create the application for your target system, you must create an IT resource for the Connector Server as described in Creating IT Resources of *Oracle Fusion Middleware Administering Oracle Identity Governance.* While creating the IT resource, ensure to select Connector Server from the IT Resource Type list. In addition, specify values for the parameters of IT resource for the Connector Server listed in Table 4-2. For more information about searching for IT resources and updating its parameters, see Managing IT Resources in Oracle Fusion Middleware Administering Oracle Identity Governance

Table 4-2 Parameters of the IT Resource for the Jira Connector Server

Parameter	Description
Host	Enter the host name or IP address of the computer hosting the Connector Server. Sample value: HostName
Key	Enter the key for the Connector Server.
Port	Enter the number of the port at which the Connector Server is listening. Sample value: 8763
Timeout	Enter an integer value which specifies the number of milliseconds after which the connection between the Connector Server and Oracle Identity Governance times out. If the value is zero or if no value is specified, the timeout is unlimited. Sample value: 0 (recommended value)

Table 4-2 (Cont.) Parameters of the IT Resource for the Jira Connector Server

Parameter	Description
UseSSL	Enter true to specify that you will configure SSL between Oracle Identity Governance and the Connector Server. Otherwise, enter false. Default value: false **Note**: It is recommended that you configure SSL to secure communication with the connector server. To configure SSL, see Configuring the Java Connector Server with SSL for OIG in *Oracle Fusion Middleware Developing and Customizing Applications for Oracle Identity Governance*.

Localizing Field Labels in UI Forms

You can localize UI form field labels by using the resource bundle corresponding to the language you want to use. Resource bundles are available in the connector installation media.

To localize field labels that is added to the UI forms:

1. Log in to Oracle Enterprise Manager.
2. In the left pane, expand **Application Deployments** and then select **oracle.iam.console.identity.sysadmin.ear.**
3. In the right pane, from the Application Deployment list, select **MDS Configuration.**
4. On the MDS Configuration page, click **Export** and save the archive **(oracle.iam.console.identity.sysadmin.ear_V2.0_metadata.zip)** to the local computer.
5. Extract the contents of the archive, and open the following file in a text editor:

   ```
   SAVED_LOCATION\xliffBundles\oracle\iam\ui\runtime\BizEditorBundle.xlf
   ```

   > **Note:**
   >
   > You will not be able to view the BizEditorBundle.xlf file unless you complete creating the application for your target system or perform any customization such as creating a UDF.

6. Edit the `BizEditorBundle.xlf` file in the following manner:
   a. Search for the following text:

      ```
      <file source-language="en" original="/xliffBundles/oracle/iam/ui/
      runtime/BizEditorBundle.xlf"datatype="x-oracle-adf">
      ```

   b. Replace with the following text:

      ```
      <file source-language="en" target-language="LANG_CODE" original="/
      xliffBundles/oracle/iam/ui/runtime/BizEditorBundle.xlf"datatype="x-
      oracle-adf">
      ```

In this text, replace `LANG_CODE` with the code of the language that you want to localize the form field labels. The following is a sample value for localizing the form field labels in Japanese:

```
<file source-language="en" target-language="ja" original="/xliffBundles/
oracle/iam/ui/runtime/BizEditorBundle.xlf" datatype="x-oracle-adf">
```

c. Search for the application instance code. This procedure shows a sample edit for Jira Application instance. The original code is:

```
<trans-unit Id="$
{adfBundle['oracle.adf.businesseditor.model.util.BaseRuntimeResourceBund
le']
['persdef.sessiondef.oracle.iam.ui.runtime.form.model.user.entity.userEO
.UD_JIRAAPP_DISPLAY_NAME__c_description']}"><source>Display Name</
source><target/></trans-unit><trans-unit
id="sessiondef.oracle.iam.ui.runtime.form.model.JiraApp.entity.JiraApp.U
D_JIRAAPP_DISPLAY_NAME__c_LABEL"><source>First Name</source><target/> </
trans-unit>
```

d. Open the resource file from the connector package, for example `Jira_ja.properties`, and get the value of the attribute from the file, for example,

```
global.udf.UD_JIRA_USR_DISPLAY_NAME =\u8868\u793A\u540D
```

e. Replace the original code shown in Step 6.c with the following:

```
<trans-unit
          id="$
{adfBundle['oracle.adf.businesseditor.model.util.BaseRuntimeResourceBund
le']
['persdef.sessiondef.oracle.iam.ui.runtime.form.model.user.entity.userEO
.UD_
          JIRAAPP_DISPLAY_NAME__c_description']}"><source>Display Name</
source> <target>\u8868\u793A\u540D </target></trans-unit> <trans-
unitid="sessiondef.oracle.iam.ui.runtime.form.model.JiraApp.entity.JiraA
ppEO.UD_JIRAAPP_DISPLAY_NAME__c_LABEL"><source>Display Name</source>
<target>\u8868\u793A\u540D</target></trans-unit>
```

f. Repeat Steps 6.a through 6.d for all attributes of the process form.

g. Save the file as `BizEditorBundle_LANG_CODE.xlf`. In this file name, replace *LANG_CODE* with the code of the language to which you are localizing. Sample file name: `BizEditorBundle_ja.xlf`.

7. Repackage the ZIP file and import it into MDS.

> **See Also:**
>
> Deploying and Undeploying Customizations in *Oracle Fusion Middleware Developing and Customizing Applications for Oracle Identity Governance* for more information about exporting and importing metadata files

8. Log out of and log in to Oracle Identity Governance.

Configuring SSL

Configure SSL to secure data communication between Oracle Identity Governance and the Jira target system.

> **Note:**
>
> If you are using this connector along with a Connector Server, then there is no need to configure SSL. You can skip this section.

To configure SSL:

1. Obtain the SSL public key certificate of Jira.
2. Copy the public key certificate of Jira to the computer hosting Oracle Identity Governance.
3. Run the following keytool command to import the public key certificate into the identity key store in Oracle Identity Governance: `keytool -import -alias ALIAS -trustcacerts -file CERT_FILE_NAME -keystore KEYSTORE_NAME -storepass PASSWORD`

In this command:

- *ALIAS* is the public key certificate alias.
- *CERT_FILE_NAME* is the full path and name of the certificate store (the default is cacerts).
- *KEYSTORE_NAME* is the name of the keystore.
- *PASSWORD* is the password of the keystore.

The following are sample values for this command:

- `keytool -import -keystore <JAVA_HOME>/jre/lib/security/cacerts -file <Cert_Location>/Jira.crt -storepass changeit -alias Jira_1`
- `keytool -import -keystore <WL_HOME>/server/lib/DemoTrust.jks -file <Cert_Location>/Jira.crt -storepass DemoTrustKeyStorePassPhrase -alias Jira_2`

> **Note:**
>
> - Change the parameter values passed to the keytool command according to your requirements. Ensure that there is no line break in the keytool arguments.
> - Ensure that the system date for Oracle Identity Governance is in sync with the validity date of the SSL certificate to avoid any errors during SSL communication.

5

Using the Connector

You can use the connector for performing reconciliation and provisioning operations after configuring your application to meet your requirements.

- Configuring Reconciliation
- Configuring Reconciliation Jobs
- Configuring Provisioning
- Connector Objects Used for Groups Management

Configuring Reconciliation

You can configure the connector to specify the type of reconciliation and its schedule.

This section discusses the following topics related to configuring reconciliation:

- Performing Full Reconciliation
- Performing Limited Reconciliation

Performing Full Reconciliation

Full reconciliation involves reconciling all existing user records from the target system into Oracle Identity Governance. After you create the application, you must first perform full reconciliation.

To perform a full reconciliation run, remove (delete) any value currently assigned to the Filter suffix parameters and run job for reconciling users.

Performing Limited Reconciliation

Limited or filtered reconciliation is the process of limiting the number of records being reconciled based on a set filter criterion.

By default, all target system records that are added or modified after the last reconciliation run are reconciled during the current reconciliation run. You can customize this process by specifying the subset of added or modified target system records that must be reconciled. You do this by creating filters for the reconciliation module.

You can perform limited reconciliation by creating filters for the reconciliation module. An example `Filter Suffix` value that is valid in the API version V3 is as follows:

```
Filter Suffix Value: ?accountId=<accountId> Example: ?
accountId=712020:7126106a-d561-4274-b8fc-84cbed63fa99
```

In this example, the record whose accountId is 712020:7126106a-d561-4274-b8fc-84cbed63fa99 is reconciled

> **Note:**
>
> - Provide filter as “s?” in Filter Suffix value for Full User reconciliation to bring all users.

Configuring Reconciliation Jobs

Configure reconciliation jobs to perform reconciliation runs that check for new information on your target system periodically and replicates the data in Oracle Identity Governance.

You can apply this procedure to configure the reconciliation jobs for users and entitlements.

To configure a reconciliation job:

1. Log in to Identity System Administration.
2. In the left pane, under **System Management**, click **Scheduler**.

   > **Note:**
   >
   > If you are using OIG 12cPS4 with 2022OCTBP or later version, log in to Identity Console, click **Manage**, under **System Configuration**, click **Scheduler**.

3. Search for and open the scheduled job as follows:
   a. In the Search field, enter the name of the scheduled job as the search criterion. Alternatively, you can click **Advanced Search** and specify the search criterion.
   b. In the search results table on the left pane, click the scheduled job in the Job Name column.
4. On the **Job Details** tab, in the Parameters region, specify values for the attributes of the scheduled task.
   a. **Retries**: Enter an integer value in this field. This number represents the number of times the scheduler tries to start the job before assigning the Stopped status to the job.
   b. **Schedule Type**: Depending on the frequency at which you want the job to run, select the appropriate schedule type. See Creating Jobs in *Oracle Fusion Middleware Administering Oracle Identity Governance*.
   In addition to modifying the job details, you can enable or disable a job.
5. On the **Job Details** tab, you can modify the parameters of the scheduled task:

   > **Note:**
   >
   > Values (either default or user-defined) must be assigned to all the attributes. If even a single attribute value is left empty, then reconciliation is not performed.

6. Click **Apply** to save the changes.

> **Note:**
>
> You can use the Scheduler Status page in Identity System Administration to either start, stop, or reinitialize the scheduler.

Configuring Provisioning

You can configure the provisioning operation for the Jira connector.

This section provides information on the following topics:

- Guidelines on Performing Provisioning Operations
- Performing Provisioning Operations

Guidelines on Performing Provisioning Operations

These are the guidelines that you must apply while performing provisioning operations.

Provisioning Prerequisites:

Provisioning attributes required to create user account

To create User provisioning operation, following value is required:

- Email: The user's email ID.

Note:

- You can create the password for Jira accounts that were provisioned using a valid email. You need to accept the invitation in the notification email.
- Target allows to create the user with the email id which has already been used in Jira cloud.

Attributes required to be updated in the parent form.

- Update operation not supported for Parent form for Jira Cloud Connector

Performing Provisioning Operations

To create a new user in the Identity Self Service by using the **Create User** page, you must provision or request for accounts on the **Accounts** tab of the **User Details** page.

To perform provisioning operations in Oracle Identity Governance, perform the following steps:

1. Log in to **Identity Self Service**.
2. Create a user as follows:
   a. In Identity Self Service, click **Manage**. The **Home** tab displays the different Manage option. Click **Users**. The **Manage Users** page is displayed.
   b. From the **Actions** menu, select **Create**. Alternatively, click **Create** on the toolbar. The **Create User** page is displayed with input fields for user profile attributes.
   c. Enter details of the user in the **Create User** page.
3. On the Account tab, click **Request Accounts**.

4. In the Catalog page, search for and add to cart the application instance for the connector that you configured earlier, and then click **Checkout**.
5. Specify value for fields in the application form and then click **Ready to Submit**.
6. Click **Submit**.

Connector Objects Used for Groups Management

Learn about the objects that are used by the connector to perform group management operations such as create, update, and delete.

Lookup Definitions for Groups Management

The lookup definitions for Groups are automatically created in Oracle Identity Governance after you create the application by using the connector.

Lookup.Jira.GM.Configuration

The `Lookup.Jira.GM.Configuration` lookup definition holds mappings between process form fields (Code Key values) and target system attributes (Decode). This lookup definition is preconfigured and is used during group provisioning operations.

Below table lists the default entries.

Table 5-1 Entries in the Lookup.Jira.GM.Configuration Lookup Definition

Code Key	Decode	Description
Provisioning Attribute Map	Lookup.Jira.GM.ProvAttrMap	This entry holds the name of the lookup definition that stores attribute mappings between Oracle Identity Manager and the target system. This lookup definition is used during provisioning operations.
Recon Attribute Map	Lookup.Jira.GM.ReconAttrMap	This entry holds the name of the lookup definition that stores attribute mappings between Oracle Identity Manager and the target system. This lookup definition is used during reconciliation.

Lookup.Jira.GM.ProvAttrMap

The Lookup.Jira.GM.ProvAttrMap lookup definition holds mappings between process form fields (Code Key values) and target system attributes (Decode). This lookup definition is preconfigured and is used during group provisioning operations.

Below table lists the default entries.

Table 5-2 Entries in the Lookup.Jira.GM.ProvAttrMap Lookup Definition

Group Field on Oracle Identity Manager	Jira Connector Field
Object Id	__UID__
Name	__NAME__

Lookup.Jira.GM.ReconAttrMap

The `Lookup.Jira.GM.ReconAttrMap` lookup definition holds mappings between resource object fields (Code Key values) and target system attributes (Decode). This lookup definition is pre-configured and is used during target resource group reconciliation runs.

Below table lists the entries.

Table 5-3 Entries in the Lookup.Jira.GM.ReconAttrMap Lookup Definition

Group Field on Oracle Identity Manager	Jira Connector Field
OIM Organization Name	Organization Name **Note:** This is a connector attribute. The value of this attribute is used internally by the connector to specify the organization of the groups in Oracle Identity Manager.
ObjectId	__UID__
Name	__NAME__

Reconciliation Rules and Action Rules for Groups Management

Reconciliation rules are used by the reconciliation engine to determine the identity to which Oracle Identity Governance must assign a newly discovered account on the target system. Reconciliation action rules define that actions the connector must perform based on the reconciliation rules.

- Reconciliation Rule for Groups
- Reconciliation Action Rules for Groups
- Viewing Reconciliation Rules
- Viewing Reconciliation Action Rules

Reconciliation Rule for Groups

The following is the process-matching rule for groups:

Rule name: Jira Group Recon Rule

Rule element: Organization Name Equals OIM Org Name

In this rule element:

- Organization Name is the Organization Name field of the OIM User form.
- OIM Org Name is the organization name of the groups in Oracle Identity Manager. OIM Org Name is the value specified in the Organization Name attribute of the Jira Group Recon scheduled job

Reconciliation Action Rules for Groups

Below table lists the action rules for groups reconciliation.

Table 5-4 Action Rules for Reconciliation

Rule Condition	Action
No Matches Found	None
One Entity Match Found	Establish Link
One Process Match Found	Establish Link

Viewing Reconciliation Rules

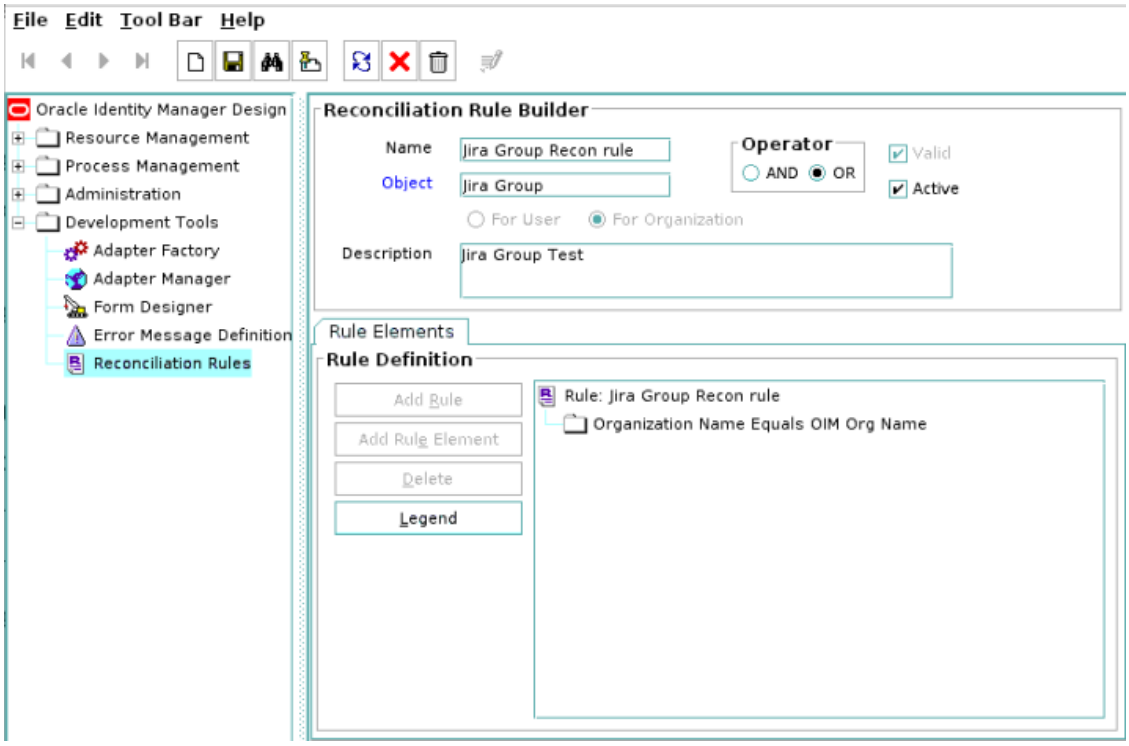
After you deploy the connector, you can view the reconciliation rule for reconciliation by performing the following steps:

Perform the following steps:

1. Log in to the Oracle Identity Manager Design Console.
2. Expand **Development Tools**.
3. Double-click **Reconciliation Rules**.
4. Search for the **Jira Group Recon Rule**.

Following figure shows the reconciliation rule for groups.

Figure 5-1 Reconciliation Rule for Groups



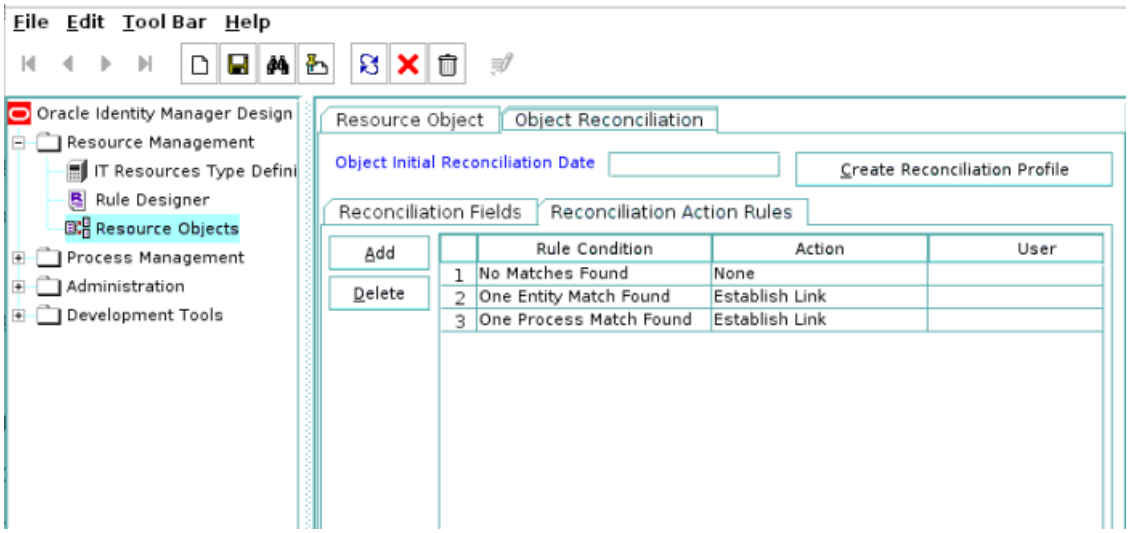
Viewing Reconciliation Action Rules

After you create the application by using connector, you can view the reconciliation action rules for groups by performing the following steps:

1. Log in to the Design Console.
2. Expand **Resource Management**, and double-click **Resource Objects**.
3. Search for and open the **Jira Group** resource object.
4. Click the **Object Reconciliation** tab, and then click the **Reconciliation Action Rules** tab. The Reconciliation Action Rules tab displays the action rules defined for this connector.

Following figure shows the reconciliation action rules for groups.

Figure 5-2 Reconciliation Action Rules for Groups



Reconciliation Scheduled Jobs for Groups Management

After you create an application, reconciliation scheduled jobs are automatically created in Oracle Identity Governance. You must configure these scheduled jobs to suit your requirements by specifying values for its attributes.

You must specify values for the attributes of the following scheduled job:

- Jira Group Recon

Jira Group Recon

You use the Jira Group Recon scheduled job to reconcile group data from the target system.

Following table describes the attributes of this scheduled job.

Table 5-5 Attributes of the Jira Group Recon Scheduled Job

Attribute	Description
Resource Object Name	This attribute holds the name of the resource object used for reconciliation. **Default value:** `Jira Group` **Note:** You must not change the default value.
IT Resource Name	Enter the name of the IT resource for the target system installation from which you want to reconcile user records. **Default value:** `JiraGroup`
OIM Organization Name	Enter the name of the Oracle Identity Manager organization in which reconciled groups must be created or updated.
Scheduled Task Name	Name of the scheduled task used for reconciliation. **Default value:** `Jira Group Reconciliation`

Attribute	Description
Object Type	This attribute holds the name of the object type for the reconciliation run. **Default value:** `Group` **Note:** Do not change the default value.

6

Extending the Functionality of the Connector

You can extend the functionality of the connector to address your specific business requirements.

This section discusses the following topics:

- Configuring Transformation and Validation of Data
- Configuring Action Scripts
- Configuring the Connector for Multiple Installations of the Target System

Configuring Transformation and Validation of Data

Configure transformation and validation of user account data by writing Groovy script logic while creating your application.

You can configure transformation of reconciled single-valued user data according to your requirements. For example, you can use First Name and Last Name values to create a value for the Full Name field in Oracle Identity Governance.

Similarly, you can configure validation of reconciled and provisioned single-valued data according to your requirements. For example, you can validate data fetched from the First Name attribute to ensure that it does not contain the number sign (#). In addition, you can validate data entered in the First Name field on the process form so that the number sign (#) is not sent to the target system during provisioning operations.

To configure transformation or validation of user account data, you must write Groovy scripts while creating your application. For more information about writing Groovy script-based validation and transformation logic, see Managing Application Onboarding of *Oracle Fusion Middleware Performing Self Service Tasks with Oracle Identity Governance*.

Configuring Action Scripts

You can configure **Action Scripts** by writing your own Groovy scripts while creating your application.

These scripts can be configured to run before or after the create, update, or delete an account provisioning operation. For example, you can configure a script to run before every user creation operation.

For information on adding or editing action scripts, see Updating the Provisioning Configuration in *Oracle Fusion Middleware Performing Self Service Tasks with Oracle Identity Governance*.

Configuring the Connector for Multiple Installations of the Target System

You must create copies of configurations of your base application to configure it for multiple installations of the target system.

The following example illustrates this requirement:

The London and New York offices of Example Multinational Inc have their own installations of the target system, including independent schema for each. The company has recently installed Oracle Identity Governance, and they want to configure it to link all the installations of the target system.

To meet the requirement posed by such a scenario, you must clone your application which copies all configurations of the base application into the cloned application. For more information about cloning applications, see Cloning Applications in Oracle Fusion Middleware Performing Self Service Tasks with Oracle Identity Governance.

7

Known Issues and Workarounds

This following are the known issues and limitations associated with the Jira connector.

- When a user is disabled form OIG, user will be permanently deleted in target.
- When we enable the disabled user from OIG a new user will be created with same account Id and email ID in target.
- You can create the password for Jira accounts that were provisioned using a valid email. You need to accept the invitation in the notification email.

8

Files and Directories in the Connector Installation Package

These are the components of the connector installation package that comprise the Jira connector.

Table 8-1 Files and Directories in the Jira Connector Installation Package

File in the Installation Package	Description
/bundle/ org.identityconnectors.genericrest-12.3.0 .jar	This JAR is the ICF connector bundle.
configuration/Jira-CI.xml	This XML file contains configuration information.
Files in the resources directory	Each of these resource bundles contains language-specific information that is used by the connector. During connector installation, these resource bundles are copied to Oracle Identity database. **Note:** A **resource bundle** is a file containing localized versions of the text strings that are displayed on the Administrative and User Console. These text strings include GUI element labels and messages.
xml/Jira-target-template.xml	This file contains definitions for the connector objects required for creating a Target application. It includes certain details required to connect Oracle Identity Governance with the target system. It also includes configuration details specific to your target system, attribute mappings, correlation rules, and reconciliation jobs.
xml/Jira-pre-config.xml	This XML file contains definitions for the connector objects associated with any non-User objects such as Groups. Also, it contains definitions of Lookups and schedule tasks.

Glossary

Index