# DB Installation Guide Oracle Financial Services Lending and Leasing

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# 1. Preface

This document contains notes and installation steps involved in installation and setup of Oracle Financial Services Lending and Leasing. Oracle Financial Services Lending and Leasing relies on several pieces of Oracle software in order to run and this document is in no way meant to replace Oracle documentation supplied with these Oracle products or available via Oracle technical support. The purpose of this document is only meant to supplement the Oracle documentation and to provide Oracle Financial Services Lending and Leasing specific installation instructions.

For recommendations on security configuration, refer Security Configuration Guide.

#### Note

It is assumed that anyone installing Oracle Financial Services Lending and Leasing will have a thorough knowledge and understanding of Oracle Database Administration12cR1.

# 1.1 <u>Pre-requisites</u>

The following software is required to install Oracle Financial Services Lending and Leasing application database. They are available from the following source:

- Oracle Software Delivery Cloud
  - <u>http://edelivery.oracle.com/</u>
- Oracle Technology Network (OTN)
  - Oracle 12c R1(version 12.1.0.2.0) or 12c R2 (version 12.2.0.1.0) RDBMS
     Enterprise Edition can be downloaded from <a href="http://www.oracle.com/technetwork/database/enterprise-edition/downloads/index.html">http://www.oracle.com/technetwork/ database/enterprise-edition/downloads/index.html</a>
- You need to configure the default Database Java JVM version 1.6 to JVM version 1.7 in order to support the Transport Layer Security (TLS) 1.2 protocol for Credit Bureau.
- Oracle Fusion Middleware requires that the database used to store its metadata must support the AL32UTF8 character set.

#### Database installation is a two step process:

- 1. Creating Database
- 2. Installing the Application Database

#### After installing the application database, you need to:

- 3. Modifying Application System Parameters
- 4. Set the Oracle JVM File Permissions
- 5. Fine-Grained Access to Network Services in Oracle Database

### 1.2 <u>Audience</u>

This document is intended for system administrators or application developers who install Oracle Financial Services Lending and Leasing Application.



# 1.3 <u>Conventions Used</u>

Term	Refers to		
Home Directory/ \$OFSLL_HOME	Oracle Financial Services Lending and Leasing Home Directory		
Application	Oracle Financial Services Lending and Leasing		



# 2. Setup and Configuration of the Database Server

### 2.1 Creating Database

The first step in the database creation is the creation of Database Server Users and Groups. The below sections are a guide to:

- 1. Creating the Database Server Users and Groups
- 2. Creating Database
- 3. Modifying the Oracle system parameters after creating Database

#### 2.1.1 Creating the Database Server Users and Groups

The software and processes on the database server can be broken into three groups of ownership. These are; the Oracle processes, the Oracle external procedure processes, and the home directory. Some of this information applies only to UNIX server installations. The typical Windows server Application installation does not make use of separate users and groups, for the various processes and instead runs everything as the system user.

Process Group	Description		
Oracle	The Oracle processes are the database processes (excluding the listener process) responsible for data- base operations. Normally, the Oracle processes are owned by a user named oracle and a group called dba. Some of the processes use an internal Oracle PL/SQL utility called UTL_FILE to read and/or write to files in the home directory. The UTL_FILE program will per- form its functions as the oracle user, hence, add the oracle user to the Oracle Financial Services Lending and Leasing user's group.		
Oracle External Procedures	Oracle Financial Services Lending and Leasing uses external procedures to perform tasks that cannot (or does not want to) be performed inside the database. Such as, interfacing with the credit bureaus, writing files, or converting images. Oracle implements external procedures through its listener process. Multiple listen- ers can be defined (one for "normal" database connec- tions and one for external procedures) or run a single listener that handles both types of requests. Regard- less of what is done, the external procedures will need access to files and directories that are within the home directory. It is recommended that the owner of the lis- tener process handling external procedures is either the Oracle Financial Services Lending and Leasing user or a part of the same group.		



Process Group	Description		
Oracle Financial Services Lending and Leasing home directory	The home directory is a top-level directory under which some application files are stored. For example, log files, document templates, email templates, temporary files, and output files. There are no processes or pro- grams that run (outside of the Oracle external proce- dure processes) as the Oracle Financial Services Lending and Leasing user, this is the location where the server side application files reside. Oracle Financial Services Lending and Leasing administrator can log into the server and perform the administrative functions without needing any special system superuser or administrative privileges. The home directory is needed for each application instance (production, test, development) installed on the server.		

Keeping this information in mind, here are the recommended users and groups for the server:

User	Group(s)	Description
ofsll	ofsll	Owns the home directory. Set up the directory with, group write privileges so that other application related processes can access the files and directories below it.
oracle	dba, ofsll	Owns the Oracle database processes.
ofsllext	ofsll	Owns the Oracle listener process or just the external procedure listener process. If the latter, run the "normal" SQL*Net listener process as the oracle user.

#### 2.1.2 Creating the Database

Create a database as per corporate standards and/or Oracle best practices with the following recommendations/guidelines.

- Use an undo tablespace, not rollback segments. Size accordingly for expected number of users and retention period.
- Use system managed undo
- Create a SYSTEM tablespace of at least 2GB. The application objects require approximately 1GB.
- Create a true temporary TEMP tablespace
- Set the java\_pool\_size to at least 64MB
- Ensure that the external procedure listener has been configured. Set the EXTPROC\_DLLS environment variable so that the external procedure listener can access the Oracle Financial Services Lending and Leasing external procedure shared libraries. A section from a *listener.ora* file and a *tnsnames.ora* file is given below as an example. This sets up the external procedure listener as a separate listener named LEXT. See the Oracle Net Services documentation for more information on setting up an external procedure listener.



#### listener.ora

```
For Unix
LEXT =
(DESCRIPTION_LIST =
(DESCRIPTION =
(ADDRESS = (PROTOCOL = IPC)(KEY = EXTPROCO))
(PROTOCOL_STACK =
(PRESENTATION = TTC)
(SESSION = NS)
)
)
SID_LIST_LEXT =
(SID_LIST =
(SID_DESC =
(SID_NAME = PLSExtProc)
(ORACLE_HOME = /opt/app/oracle/product/12.1.0)
(PROGRAM = extproc)
(ENVS="EXTPROC_DLLS=ANY,LD_LIBRARY_PATH=/opt/app/oracle/product/12.1.0/lib")
)
```

#### Note

Values of the following parameters in the above example, differ for different servers on which the database is run:

For UNIX servers, ensure that the LD\_LIBRARY\_PATH environment variable is set in the external procedure listener's environment. LD\_LIBRARY\_PATH must include the database ORACLE\_HOME/lib directory (ORACLE\_HOME/lib32 for 64-bit Solaris installations). Set the environment variable in the user environment responsible for starting the external procedure listener (where it will be inherited by the listener process), or set it in the *listener.ora* file in the ENVS line. If running the Solaris operating system and a 64-bit Oracle database, then substitute *extproc32* for *extproc* on the PROGRAM line in the listener.ora.

### 2.2 Installing the Application Database

Download and unzip the Application Database file (ofslldb.zip) to a staging folder.

The application database software consists of tables, indexes, types, directories, libraries, views, and packages. A script program creates the application home directory structure, database user, the required tablespaces, database objects and loads the seed data. Snap shots of the script are provided after each step, to enable easy understanding. The steps involved in installing the application database are:

- 1. Running the installation script
- 2. Selecting the Install Type
- 3. Setting up the Installation Environment
- 4. Creating Application Home directory
- 5. Creating Application Tablespaces
- 6. Creating the Application Owner User and Grant Tablespace Quotas
- 7. Installing Database Objects and Seed Data
- 8. Installing Library Objects
- 9. Installing Directory Objects



#### 2.2.1 Running the installation script

From the unzipped 'Application Database file' folder, run the install script from a UNIX shell prompt and follow the on screen prompts to install the Oracle Financial Services Lending and Leasing infrastructure database objects.

#### On Unix:

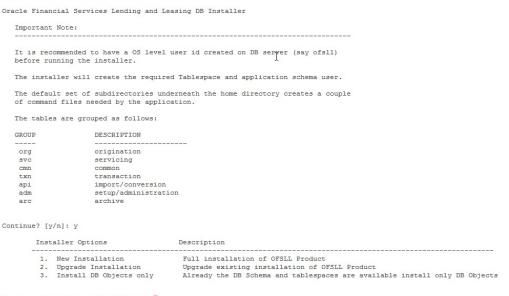
#### \$./installofslldb.sh

	;e:	
	ended to have a OS level user id created on DB server (say ofsll) ng the installer.	
The installer	r will create the required Tablespace and application schema user.	
	set of subdirectories underneath the home directory creates a couple iles needed by the application.	
The tables ar	re grouped as follows:	
GROUP	DESCRIPTION	
org	origination	
	servicing common	
	transaction	
cmn		
txn		
	transaction import/conversion setup/administration	

When the script prompts for confirmation, enter 'y' to continue.

#### 2.2.2 Selecting the Install Type

The script displays install option..



Choose an installer option? [1-3]: 1



The script prompts to 'Choose an installer option? [1-3]'.

- Enter '1' for complete installation of Product. When entered, the script runs installer for the complete installation of the product. The below sections guide you on the process, in detail.
- Enter '2' for upgrade installation. When entered, the script runs installer to upgrade the
  existing version of the product. <u>Installing Upgrade</u> section guides you on the upgrade
  installation.
- Enter '3' for only DB Object installation. When entered, the script runs installer to install all the OFSLL database objects. The script assumes that the user (OFSLL schema owner) and the tablespaces are created and all the required privileges are granted to the schema.

#### 2.2.3 Setting up the Installation Environment

The installation script requires a properly set up environment in order to run. The script requests for few details. Enter the values as listed below. The script requests confirmation after each entry, enter 'y' to confirm.

Enter the Oracle Financial Services Lending and Leasing Home Path? (usually /home/ofsll): /scratch/work\_area/DEV/OFSLLREL

OFSLLHOME=/scratch/work\_area/DEV/OFSLLREL Okay? [y/n]: y Enter the Oracle DB Home Path? /scratch/app/db12c/product/12.1.0/dbhome\_1 ORAHOME=/scratch/app/db12c/product/12.1.0/dbhome\_1 Okay? [y/n]: y Enter the Oracle SID? ORCL INSTANCENAME=ORCL Okay? [y/n]: y Important Note:

Here is a list of CRITICAL environment variables and their settings:

PATH=/usr/lib64/qt-3.3/bin:/usr/kerberos/sbin:/usr/kerberos/bin:/usr/bin:/usr/dev\_infra/platform/bin:/usr/dev\_infra/generic/bin 11R6/bin:/usr/local/ade/bin:/scratch/app/db12c/product/12.1.0/dbhome\_1/bin ORACLE\_HOME=/scratch/app/db12c/product/12.1.0/dbhome\_1 ORACLE\_SID=ORCL OFSLL\_HOME=/scratch/work\_area/DEV/OFSLLREL If the above environment variables are not correct, correct the environment

and restart the script to continue.

Continue? [y/n]: y

Script Prompts	Description and Action Required	
Oracle Financial Services Lending and Leasing Home Path	Enter the path to the application home directory. This is referred to as \$OFSLL_HOME.	
Oracle DB Home Path	Enter the path to the Oracle DB home directory. This is referred to as \$ORACLE_HOME	
Oracle SID	Enter the Name of Oracle Instance. In case of multitenant environment, enter the PDB name'	
Path	Sets the path that includes \$ORACLE_HOME/bin as the installation script requires SQL*Plus utility	



When the script prompts for the confirmation, enter 'y' to continue.

#### 2.2.4 Creating Application Home directory

The *install* script will create a proper directory structure for the application below the user's home directory and will set the proper permissions on the directories.

Variable	Description		
/api	Stores the captured Applications/Account data from any third party Origination/Servicing System and setup the account in OFSLL		
/acct_doc_load	Input load directory for account documents		
/bin	Contains executable scripts		
/cor_storage	Top level directory for generated correspondences		
/doc_templates	Correspondence document template load directory		
/email_templates	Contains email message templates		
/fin_storage	Top level directory for faxed-in images		
/dot_storage	Top level directory for account documents		
/cus_dot_storage	Top level directory for customer/business documents		
/images	Contains fax / document images uploaded to OFSLL screen		
/lib	Contains external procedure shared libraries		
/logs	Contains all Oracle Financial Services Lending and Leasing log files		
/output	Destination for Oracle Financial Services Lending and Leas- ing output data files.		
/rs_archive	Top level directory for archived reports		
/sql	Directory contain SQL scripts used for creating database objects, recompiling packages, and various utility functions.		
/tmp	Temporary directory used by some external procedures.		
/input	Repository for data files needed as input to Oracle Financial Services Lending and Leasing processes		
/input/lockbox	Contains files for lockbox processing.		
/input/lockbox/processed	Contains files that are already processed.		
/input/adr	Contains incoming adr files.		
/input/adr/processed	Contains files that are already processed.		
/input/cac	Contains incoming call activity files.		

#### **\$OFSLL\_HOME**



Variable	Description
/input/cac/processed	Contains files that are already processed.
/input/ifd	Contains incoming lien title tracking files.
/input/ifd/processed	Contains files that are already processed.
/input/itu	Contains incoming ITU files.
/input/itu/processed	Contains files that are already processed.
/input/ivr	Contains incoming IVR files.
/input/ivr/processed	Contains files that are already processed.
/input/wfp	Contains incoming wholesale floor planning files.
/input/wfp/processed	Contains files that are already processed.
/input/ibn	Contains incoming BANKO_NEW files.
/input/ibn/processed	Contains files that are already processed.
/input/ibu	Contains incoming BANKO_UPDATE files.
/input/ibu/processed	Contains files that are already processed.
/input/ice	Contains currency exchange files.
/input/ice/processed	Contains files that are already processed.
/input/icl	Contains cure letter files.
/input/icl/processed	Contains files that are already processed.
/input/ipr	Contains AP Transaction History files.
/input/ipr/processed	Contains files that are already processed.
/input/ist	Contains files for Input Sale Transfer.
/input/ist/processed	Contains files that are already processed.
/input/ipu	Contains files for Payment Upload.
/input/ipu/processed	Contains files that are already processed.
/input/ipi	Contains files for Personally Identifiable Information (PII).
/input/ipi/processed	Contains files that are already processed.
input/iuh	Contains files for Input Usage History.
input/iuh/processed	Contains files that are already processed.
input/ifc	Contains files for Offline Cross Upsell Activity Posting.
input/ifc/processed	Contains files that are already processed.
input/icp	Contains files for Customer Based Payment Upload.



Variable	Description	
input/icp/processed	Contains files that are already processed.	

#### 2.2.5 <u>Creating Application Tablespaces</u>

The Oracle Financial Services Lending and Leasing table and index creation DDL allow for the use of up to 20 different tablespaces --10 for tables and 10 for indexes. The DDL commands reference a set of files that contain storage parameter information. These files allow mapping of logical tablespace names to physical tablespaces. Create as many of these tablespaces as necessary depending on the storage resources. Use locally managed tablespaces with a uniform extent policy. The following table describes different tablespaces, their content, and their expected growth pattern.

Tablespace	Storage Parameter File	Default Tablespace Name	Data	Comment
Admin	storage_parms_ table_adm.sql storage_parms_ index_adm.sql	OFSLL_ADM_DATA OFSLL_ADM_INDEX	setup data	low growth, low change.
Origination	storage_parms_ table_org.sql storage_parms_ index_org.sql	OFSLL _ORG_DATA OFSLL _ORG_INDEX	loan application data	growth varies by customer, few updates.
Servicing	storage_parms_ table_svc.sql storage_parms_ index_svc.sql	OFSLL_SVC_DATA OFSLL_SVC_INDEX	non transaction account data	growth varies by customer, few updates.
Transactions	storage_parms_ table_txn.sql storage_parms_ index_txn.sql	OFSLL _TXN_DATA OFSLL _TXN_INDEX	transaction data	high growth (relative to account and application data table spaces)
API	storage_parms_ table_api.sql storage_parms_ index_api.sql	OFSLL _API_DATA OFSLL _API_INDEX	application/ account data used during imports/ conversions	high growth, one time usage, data can be removed after loading
Archive	storage_parms_ table_arc.sql storage_parms_ index_arc.sql	OFSLL_ARC_DATA OFSLL_ARC_INDEX	Archived application/ account data	steady growth, potentially very large



Tablespace	Storage Parameter File	Default Tablespace Name	Data	Comment
Common	storage_parms_ table_cmn.sql storage_parms_ index_cmn.sql	OFSLL_CMN_DATA OFSLL_CMN_INDEX	common non-admin data	generally low growth, some tables can be periodically truncated
Input Process	storage_parms_ index_ipf.sql storage_parms_ table_ipf.sql	OFSLL_IPF_DATA OFSLL_IPF_INDEX	Input processing file	steady growth, potentially very large
Output Process	storage_parms_ index_opf.sql storage_parms_ table_opf.sql	OFSLL_OPF_DATA OFSLL_OPF_INDEX	Output processing file	steady growth, potentially very large
Logging	storage_parms_ index_log.sql storage_parms_ table_log.sql	OFSLL_LOG_DATA OFSLL_LOG_INDEX	Error Logging	steady growth



```
Important Note:
```

Here is a list of CRITICAL environment variables and their settings:

PATH=/usr/lib64/qt-3.3/bin:/usr/kerberos/sbin:/usr/kerberos/bin:/bin:/usr/bin:/usr/dev\_infra/platform/bin 11R6/bin:/usr/local/ade/bin:/scratch/app/db12c/product/12.1.0/dbhome\_1/bin ORACLE\_HOWE=/scratch/app/db12c/product/12.1.0/dbhome\_1 ORACLE\_SID=ORCL OFSLL\_HOME=/scratch/work\_area/DEV/OFSLLREL

If the above environment variables are not correct, correct the environment and restart the script to continue.

Continue? [y/n]: y find: `/scratch/work\_area/DEV/OFSLLREL': No such file or directory

Data already exists in /scratch/work area/DEV/OFSLLREL, Continue with override data? [y/n]: y

Oracle Financial Services Lending and Leasing Default Tablespace Name and Size (default 300MB)

D 	efault Tablespace Name	Description	New Name	Size (MB)
1	OFSLL ADM DATA	setun data		
	OFSLL ADM INDEX			
	OFSLL ORG DATA			
		loan application data index		
		non transaction account data		
		non transaction account data		
	OFSLL TXN DATA			
		transaction data index		
		api data		
	OFSLL API INDEX			
	OFSLL ARC DATA			
	OFSLL ARC INDEX			
13.	OFSLL CMN DATA	common non-admin data		
14.	OFSLL CMN INDEX	common non-admin data index		
	OFSLL IPF DATA	incoming process file data		
16	OFSLL IPF INDEX	incoming process file index		
17	OFSLL OPF DATA	outgoing process file data		
18	OFSLL OPF INDEX	outgoing process file index		
19	OFSLL LOG DATA	log files header data		
20	OFSLL LOG INDEX	log files header index		
21.	Confirm Tablespace Valu	les		
Note	:			
	-	Tablespace Name and Size		
		from 1 to 20 to redefine each to confirm the redefined tak	-	SIZE
	b. Select number 21	to confirm the redefined ta	blespace values	
	To Accept the Default	Tablespace Name and Size		
	a. Select number 21	to confirm the default table	espace values	
	he tablespace name?			
tan	umber [1-21]: 21			

When prompted to 'Select a number' to redefine the tablespace name, you have 2 options:

Accept default Tablespace Name and Size: Select # 21

Redefine the tablespace name? select a number [1-21]: 21



Modify the default Tablespace Name and Size: Select the number of the tablespace, between 1–20, you need to modify

)rac	le Financial Services Le	ending and Leasing Default Tables	pace Name	and Size	(default	300MB)	
	efault Tablespace Name						1
	OFSLL ADM DATA						
2.	OFSLL ADM INDEX	setup data index					
	OFSLL ORG DATA	loan application data loan application data index					
4.	OFSLL ORG INDEX	loan application data index					
5.	OFSLL SVC DATA	non transaction account data					
6.	OFSLL SVC INDEX	non transaction account data in	ldex				
7.	OFSLL TXN DATA	transaction data					
8.	OFSLL TXN INDEX	transaction data index					
9.	OFSLL API DATA	api data					
10.	OFSLL API INDEX	api data index					
	OFSLL ARC DATA						
12.	OFSLL ARC INDEX						
		common non-admin data					
14.	OFSLL CMN INDEX	common non-admin data index					
15	OFSLL IPF DATA	incoming process file data					
16	OFSLL IPF INDEX	incoming process file index					
		outgoing process file data					
		outgoing process file index					
19	OFSLL LOG DATA	log files header data					
20	OFSLL LOG INDEX	log files header index					
21.	Confirm Tablespace Valu	163					
Note	:						
		Tablespace Name and Size					
	a. Select a number	from 1 to 20 to redefine each ta	blespace	name and :	its size		
	b. Select number 21	l to confirm the redefined tables	pace valu	es			
	To Accept the Default	Tablespace Name and Size					
		l to confirm the default tablespa					

Redefine the tablespace name? select a number [1-21]: 1

Script Prompts	Description and Action Required
Enter new tablespace name	Enter tablespace name you need to assign to the default tablespace you have selected.
Enter tablespace size (in MB)	Enter the size (in MB) you need to assign to the new tablespace name you have entered



#### Repeat this process for all the tablespace names you need to modify

Orac	cle Financial Services L	ending and Leasing Defau	lt Tablespace Name and Size (def	ault 300MB)
	Default Tablespace Name		New Name	Size (MB)
	0.5011 3.5W 53.53			
1.	OFSLL ADM DATA	setup data setup data index loan application data loan application data non transaction account transaction data transaction data index and data		
2.	OFSLL ADM_INDEX	loan application data		
3.	OFSLL ORG DATA	loan application data	indov	
	OFSLL SVC DATA	non transaction account	data	
5.	OFSLL_SVC_DATA	non transaction account	. data inder	
0.	OFSLL_SVC_INDEX	transaction data	t data index	
1.	OFSLL IAN DATA	transaction data		
0.	OFSLL_IAN_INDEX	transaction data index		
	OFSLL_API_DATA	api data		
	OFSLL_API_INDEX	api data index archive data archive data index common non-admin data common non-admin data :		
	OFSLL_ARC_DATA OFSLL_ARC_INDEX	archive data		
	OFSLL CMN DATA	archive data index		
	OFSLL_CHN_DATA	common non-admin data	index	
	OFSLL_CMN_INDEX OFSLL IPF DATA	in and a second se	lindex	
	OFSLL_IPF_DATA	incoming process file : incoming process file :	lata	
	OFSLL_IPF_INDEX	incoming process file .	lindex	
		outgoing process file (		
		outgoing process file :	LIUCA	
		log files header data		
		log files header index		
	Confirm Tablespace Val	465		
Note				
elect a r inter Orac inter orac racle dat kay? [y/n inter the opects? ( inter the inter the	To Accept the Default a. Select number 2 the tablespace name? number [1-21]: 21 the datafile path : /scr <b>21 to redefine an</b> the datafile path : /scr afile path: /scratch/ap J: y	atch/app/db12c/oradata/( p/db12c/oradata/ORCL ame) that will own the ( LREL	tablespace values	
	Prompts	d:	Description and Acti	on Required
-	-		-	-
Oracle	tablespace path		Installed Database par Once entered the scri confirmation. Enter 'y'	pt prompts for
Oracle	User ID that will	own the Oracle	Valid User ID	
	cial Services Lend			
Passw	ord for this User I	D	Valid Password	

Ρ Valid User ID Oracle sysdba User ID Valid Password Password for sysdba User ID

#### 2.2.6 **Creating the Application Owner User and Grant Tablespace Quotas**

Oracle Financial Services Lending and Leasing application requires a single Oracle user (or schema) and this user is the application owner. The application owner user owns all of the tables, indexes, views, sequences, packages, etc. that make up the application.



The user is then granted access to the application tablespaces.

#### 2.2.7 Installing Database Objects and Seed Data

Once the User ID is created, the script initiates the database object installation and lists the objects available for installation.

Oracle Financial Services Lending and Leasing Database Object Installation The following items are available for installation: 1. database libraries (3) 2. database directories (46)

2.	database directories	(46)
3.	database tables	(1300)
4.	common database views	(4)
5.	engine views	(3444)
6.	form views	(1319)
7.	java views	(396)
8.	database types	(289)
9.	database package specs	(3504)
10.	database package bodies	(3483)
11.	database indexes	(1832)
12.	System Seed Data	(54946)

Continue with Installation? [y/n] :

When the script prompts for the confirmation, enter 'y' to continue.

The Oracle Financial Services Lending and Leasing shared libraries are normally installed in a lib directory below where the SOFSLL home directory is. For example: //home/ofsll/lib OG Dirofsll/lib Enter name of Oracle Financial Services Lending and Leasing shared library directory: /home/oracle/scratch/OFSLL143/lib

PL/SQL procedure successfully completed.

#### 2.2.8 Installing Library Objects

Once the confirmation is received, the script initiates installation of library objects. A sample of the script is given below.

The Oracle Financial Services Lending and Leasing shared libraries are normally installed in a lib directory below where the \$OFSLL home directory is. For example: /home/ofsll/lib OR D:\ofsll\lib

Enter name of Oracle Financial Services Lending and Leasing shared library directory: /scratch/work\_area/DEV/OFSLLREL/lib

PL/SQL procedure successfully completed.

Installing Directory objects... crt\_cordir\_cmn.sql

The Oracle Financial Services Lending and Leasing schema owner owns all of the objects.

Enter name of Oracle Financial Services Lending and Leasing schema owner: OFSLLREL

This script will create an Oracle directory object that will be used by the correspondence engine to determine where to store document files. A separate storage directory can be set up for each company that is configured in Oracle Financial Services Lending and Leasing. Enter the company code for the company that you are configuring. If you don't know at this time, enter HQ

Enter the company code: HQ



Enter name of Oracle Financial Services Lending and Leasing shared library directory: /export/home/ofss/lib

PL/SQL procedure successfully completed.

Script Prompts	Description and Action Required	
Shared Library Directory	The path for the library directory. The default value is \$OFSLL_HOME/lib	

#### 2.2.9 Installing Directory Objects

The fax images, correspondence documents, and the account document images are stored as BFILE objects. With BFILE, the image or document is physically stored outside the database on a file system available either on the database server or to the database server. A pointer to the file consisting an Oracle directory object and a file name is stored in the database. Application programs that create the BFILEs use application parameters to determine the specific directory object name. The application parameters are company level parameters, hence, a different directory object can be created for each defined company and branch.

The Oracle Financial Services Lending and Leasing shared libraries are normally installed in a lib directory home/ofsli/lib (R Drichsli)(lib (R Drichsli)(lib (R Drichsli))) Enter name of Oracle Financial Services Lending and Leasing shared library directory: /scratch/work\_area/DEV/OFSLLREL/lib PL/SQL procedure successfully completed. Installing Directory objects... crt\_cordir\_cmn.sql The Oracle Financial Services Lending and Leasing schema owner owns all of the c Enter name of Oracle Financial Services Lending and Leasing schema owner: OFSLLREL This script will create an Oracle directory object that will be used by the correspondence engine to determine where to store enumerations a parameter script of the store of the each company that is configured in Oracle Financial Services Lending and Leasing. Enter the company code for the company that you are configuring. If you don't know at this time, enter HQ Enter the company code: HQ The COR\_STORAGE\_DIRECTORY is the top-level directory below which the document files will be stored. For example: /home/ofsll/cor\_storage or d:\ofsll\cor\_storage Enter name of COR\_STORAGE\_DIRECTORY: /scratch/work\_area/DEV/OFSLLREL/cor\_storage Directory created. crt\_dotdir\_cmn.sql The Oracle Financial Services Lending and Leasing schema owner owns all of the c Enter name of Oracle Financial Services Lending and Leasing schema owner: OFSLLREL This script will create an Oracle directory object that will be used by the account document load batch job to determine where to account document files. Enter the company code for company that you are configuring. If you don't know at this time, enter  $\mathbb{N}_2$ Enter the company code: HQ The DOT\_STORAGE\_DIRECTORY is the top-level directory below which the account document files will be stored. For example: /home/ofBil/dot storage or di\ofBil\dot storage Enter name of DOT STORAGE DIRECTORY: /scratch/work area/DEV/OFSLLREL/dot storage The DOT STORAGE DIRECTORY is the top-level directory below which will be For example: /home/ofsll/dot\_storage or d:\ofsll\dot\_storage Enter name of DOT STORAGE DIRECTORY: /scratch/work area/DEV/OFSLLREL/dot storage Directory created. crt findir cmn.sql The Oracle Financial Services Lending and Leasing schema owner owns all of the objects. Enter name of Oracle Financial Services Lending and Leasing schema owner: OFSLLREL The FIN\_STORAGE\_DIRECTORY is the top-level directory below which the faxed-in image GIF files will be stored. For example: /home/ofsll/fin\_storage or d:\ofsll\fin\_storage Enter name of FIN STORAGE DIRECTORY: /scratch/work area/DEV/OFSLLREL/fin storage Directory created. crt utldir cmn.sql The Oracle Financial Services Lending and Leasing schema owner owns all of the objects. Enter name of Oracle Financial Services Lending and Leasing schema owner: OFSLLREL This script will create a number of Oracle directory objects that will be used to grant the UTL\_FILE package read and write access to application directories. The OFSLL HOME is the top-level directory below which all application input and output files will be stored. For example: /home/ofsll Enter directory path for OFSLL HOME : /scratch/work\_area/DEV/OFSLLREL



Choose a name that identifies the usage, company, and branch for the directory object. Since directory objects are for the entire database and not just for the application, it is suggested that the schema name or identifier is used in the name to identify it from other directory objects. Choose a directory path with enough storage space to handle the expected volume of correspondences.

Directory Object Types	Abbreviation for Object Types	Suggested installation Location in \$OFSLL_HOME
Correspondence interface directory objects	COR	cor_storage
Account documents interface directory objects	DOT	dot_storage
Fax-in interface directory objects	FIN	fin_storage

#### Loading Seed Data

The factory shipped seed data is automatically uploaded during installation and once complete, a confirmation message is displayed as indicated below:

Generating Seed Data... Done.

# 2.3 Modifying Application System Parameters

Several system parameters in the seed data require modification to fit the local installation environment. One such parameter must be set manually. You can modify the rest using the application system parameter setup screen (Setup > Administration > System > System Parameter).

#### Setting the CMN\_SERVER\_HOME parameter values

As mentioned, the CMN\_SERVER\_HOME parameters must be set manually before the application screens can be used to set other parameters.

CMN\_SERVER\_HOME

Set it to the **\$OFSLL\_HOME** directory.



#### Setting the remaining system parameters manually or from the setup screen

\$ sqlplus SQL\*Plus: Release 12.1.0.2.0 Production on Fri Feb 12 15:28:17 2017 Copyright (c) 1982, 2014, oracle. All rights reserved. Enter user-name: OFSLL/OFSLL Connected to: oracle Database 12c Enterprise Edition Release 12.1.0.2.0 - 64bit Production with the Partitioning, OLAP, Advanced Analytics and Real Application Testing options SQL> update system\_parameters set syp\_value = '\$OFSLL\_HOME' where syp\_parameter\_cd = 'CMN\_SERVER\_HOME'; 1 row updated. SQL> commit;

Set the below parameters which are located on the

Setup $\rightarrow$ Administration $\rightarrow$ System $\rightarrow$ System Parameters screen. This is not a complete list of system parameters, but is a list of system parameters related to installation details. The other parameters are related to application business functionality. The values for many of these parameters are known only after the installation and configuration of application server.

- 1. CMN\_SER\_ENVIRONMENT\_FILE
  - Set it to the full path of the text file that contains environment settings that will be used when running external commands from the job service. For example, \$OFSLL\_HOME/ofsllenv
- 2. CMN\_SERVER\_TEMP\_DIR
  - Set it to the full path of a directory that will be used to store temporary files needed during certain procedures. This is typically a directory named "*tmp*" underneath the \$OFSLL\_HOME directory (ex. \$OFSLL\_HOME\*tmp* or \$OFSLL\_HOME/*tmp*).
- 3. ADMIN\_SERVER\_URL
  - This parameter is used to enable changing the user-level passwords. The default parameter value will generally have the form:

Set the t3://hostname:port/console (Host name and Port) where application is installed

- 4. UIX\_DEFAULT\_IMAGE\_PATH
  - Set the path to the fax / document images that are uploaded to OFSLL screen. Typically, it is \$OFSLL\_HOME/images.
- 5. Update system parameters with Oracle directory objects used by the application.
  - Login as an application schema owner and execute the following sql file from the dba\_utils folder - 'update\_sys\_parms.sql'.

#### Modifying BI Publisher Parameters

1. JSV\_REPORTS\_SERVER\_URL

Set this to the URL to the job service should use when running a report. Reports are all submitted as a background job (either by a user or by the job scheduler). These reports will be sent to a printer/file system as chosen by the user or as configured in the job setup. The parameter value will generally have the form: <u>http://hostname:port/</u> (Host name and Port number of xmlp server where BIP is installed)

2. JSV\_USE\_REPORTS\_SERVER

Set to 'Yes

3. JSV\_REPORT\_ARCHIVE\_DIRECTORY



Set to a directory that will be used to store OFSLL report PDFs. Typically it is \$OFSLL\_HOME/ rs\_archive

Batch reports can be configured to print to a special "archive" printer that will create a PDF of the report and store it below the JSV\_REPORT\_ARCHIVE\_DIRECTORY. This directory must be accessible to the database server machine. All archived reports are stored by a process running on the database server machine and not by a process running on the report server machine.

The report PDFs are stored below the JSV\_REPORT\_ARCHIVE\_DIRECTORY in a subdirectory representing the type of report (report or correspondence), the year, the month, and the day that the report was printed. For example, if a report was printed on December 15, 2013, the PDF file will be located in: JSV\_REPORT\_ARCHIVE\_DIRECTORY/reports/ 2013/12/15

4. JSV\_ARCHIVE\_SERVER\_URL

Set this to the URL that the job service should use when running an archived report. Archive reports are all reports submitted as a background job (either by a user or by the job scheduler) to a special printer named ARCHIVE. The parameter value will generally have the form: <u>http://hostname.port/</u> (Host name and Port number of xmlp server where BIP is installed)

This can have the same value as the JSV\_REPORTS\_SERVER\_URL parameter. This additional parameter is supplied in case there are multiple report servers and it is desirable to send archive requests to a different server than the other report requests.

- 5. JSV\_SMTP\_SERVER smtp mail router of organization
- 6. JSV\_USE\_BI\_PUBLISHER Set to YES (Y)
- 7. JSV\_BI\_USER set as the BI Publisher Admin User Name (*Required only if the system parameter 'OUTBOUND\_CALL\_Q' is set to 'N'*).
- 8. JSV\_BI\_PASSWORD set as the BI Publisher Admin Password (*Required only if the system parameter 'OUTBOUND\_CALL\_Q' is set to 'N'*).
- 9. UIX\_REPORTS\_SERVER\_URL

Set this to the URL that user interface should use when running a report. The parameter value will generally have the form: <u>http://hostname:port/</u> (Host name and Port number of xmlp server where BIP is installed). This can have the same value as the JSV\_REPORTS\_SERVER\_URL parameter.

#### <u>Setting the fax-in interface company parameters manually or from the setup</u> <u>screen.</u>

If the fax-in service will be used, set these parameters located on the Setup—Administration—Company—System Parameters screen. These parameters are company level parameters, which mean that a fax-in service can be configured for each company in Oracle Financial Services Lending and Leasing.

1. FIN\_POP\_SERVER

Set to the name of the POP server that the fax-in service will communicate with to retrieve email messages containing faxed in images.

2. FIN\_POP\_USERNAME

Set to the username/account on the POP server that the fax-in service will retrieve the email messages from.

3. FIN\_POP\_PASSWORD



Set to the password for the FIN\_POP\_USERNAME on the POP server that the fax-in service will retrieve the email messages from.

#### 4. FIN\_STORAGE\_DIRECTORY

Set to the name of the Oracle *directory object*, created during installation, which defines where the faxed-in images will be stored. The image files are stored in the database as a BFILE which means that only a reference to an external file is stored in the database and the actual file is stored outside on the operating system's file system in a path defined by an Oracle directory object. This parameter is the name of the Oracle object, not the actual directory path. Typical naming convention used for FIN directory objects is - FIN\_DIR\_<application owner name>\_company\_branch. For example: FIN\_DIR\_OFSLLREL\_HQ

#### 5. FIN\_TEMP\_DIRECTORY

Set to the name of a directory that the fax-in service can use during conversion of the email attachment TIF file into a GIF file. This is typically set to \$OFSLL\_HOME/*tmp*.

# Setting the correspondence interface company parameters manually or from the setup screen.

If using the correspondence interface, set these additional parameters located on the Setup—Administration—Company—System Parameters screen. These parameters are company level parameters, which means that a correspondence interface can be configured for each company in Oracle Financial Services Lending and Leasing.

#### COR\_STORAGE\_DIRECTORY

Set to the name of the Oracle *directory object,* created during installation, which defines where the generated correspondences will be stored. The correspondence files are stored in the database as a BFILE which means that only a reference to an external file is stored in the database and the actual file is stored outside on the operating system's file system in a path defined by an Oracle directory object. This parameter is the name of the Oracle object, not the actual directory path. Typical naming convention used for COR directory objects is - COR\_DIR\_<a href="https://www.company\_branch">COR\_DIR\_</a> COR\_DIR\_OFSLLREL\_HQ

# <u>Setting the account documents interface company parameters manually or</u> from the setup screen.

If using the account documents interface, set these additional parameters located on the Setup→Administration→Company→System Parameters screen. These parameters are company level parameter, which means that an account documents interface can be configured for each company in Oracle Financial Services Lending and Leasing.

#### DOT\_STORAGE\_DIRECTORY

Set to the name of the Oracle *directory object*, created during installation, which defines where the account documents will be stored. The account document files are stored in the database as a BFILE which means that only a reference to an external file is stored in the database and the actual file is stored on the operating system's file system in a path defined by an Oracle directory object. This parameter is the name of the Oracle object, not the actual directory path. Typical naming convention used for DOT directory objects is - DOT\_DIR\_<a href="https://www.used.company\_branch">DOT\_DIR\_</a> OFSLLREL\_HQ



#### Creating the user 'INTERNAL'

This user is required for batch job process, webservices and to start services.

A script is provided in the distribution media in the dba\_utils folder to create an user. Run the script "crt\_app\_user.sql script" as a OFSLL application owner user.

SQL> @crt\_app\_user.sql; Enter the name of the OFSLL App user Id you Want to create user: INTERNAL Enter the First Name for this user: OFSLL Enter the Last Name for this user: RELEASE Enter the Phone Number for this user: 1234567891 Enter the Fax Number for this user: 1234567891 1 row created. 1 row created.

#### Granting OFSLL Screen / Web Service Access to Application Users

Post user creation, to access all the 'Screens' and 'web service' for a specific responsibility, login as an application schema owner and execute the following db script available in dba\_utils folder.

set\_screen\_access.sql

In the prompt, enter the user responsibility. You can also specify 'ALL' to provide screen / web service access to all the created users in bulk.

In the next prompt 'source(UI/WS)', enter one of the following:

- 'UI' to provide screen access to either All or specific user responsibility.
- 'WS' to provide web service access to either All or specific user responsibility.

```
SQL> @set_screen_access.sql;
Enter responsibility_cd to continue or Q to Exit. :ALL
Enter source(UI/WS) to continue or Q to Exit. :UI
Granted access to ALL
No of rows inserted :7
```

PL/SQL procedure successfully completed.

Enter Commit to save the changes or Rollback if you want to revert changes. SQL> COMMIT;

Commit complete.

Further, you can customized the access through Setup > User > Access screen - 'Screen' and 'Webservice' tabs, as detailed in setup guide.

#### Granting user access to Reports, Transactions, & Correspondence

Post user creation, to access all the Reports, Transactions, Correspondence for a specific responsibility, login as an application schema owner and execute the following db script available in dba\_utils folder.

set\_rpt\_txn\_cor\_access.sql



In the prompt, enter the user responsibility. You can also specify 'ALL' to provide screen access to all the created users in bulk.

SQL> @set\_rpt\_txn\_cor\_access.sql; Enter responsibility\_cd to continue or Q to Exit :ALL Granted access to Reports, Correspondance and Txn codes. PL/SQL procedure successfully completed. Enter Commit to save the changes or Rollback if you want to revert changes. SQL> commit; Commit complete. SQL>

Further, you can customized the access through Setup > User > Access screen as detailed in setup guide.

# 2.4 After Creating the Database

After the database has been created, some Oracle system parameters may have to be modified due to application requirements. See the previous section about *Creating the Database* for more details.

#### Set the utl\_file\_dir system parameter

Application uses the Oracle UTL\_FILE utility for reading from and writing to files for some of the datafile interfaces, as well as when log files and debugging files are written. The UTL\_FILE utility uses an Oracle system parameter to restrict the directories that can be written to or read from. Set this parameter to \* (meaning all directories on the server), or set it to a list of directories. At this time, those directories are \$OFSLL\_HOME/logs, \$OFSLL\_HOME/sql, \$OFSLL\_HOME/output, \$OFSLL\_HOME/input/ lockbox and \$OFSLL\_HOME/input/lockbox/processed/ (note the trailing slash). Over time this list may grow (or shrink) as new versions of Oracle Financial Services Lending and Leasing are released. This parameter cannot be set dynamically.

The database must be restarted for the above values to take effect.

#### Example 1

alter system set utl\_file\_dir='\*' scope=spfile;

#### Example 2

alter system set utl\_file\_dir='\$OFSLL\_HOME\logs', '\$OFSLL\_HOME\sql', '\$OFSLL\_HOME\output', '\$OFSLL\_HOME\input', '\$OFSLL\_HOME\input\lockbox', '\$OFSLL\_HOME\input\lockbox\processed\' scope=spfile;

#### Set the job\_queue\_process system parameter

The application job service and job scheduler make heavy use of the DBMS\_JOB facility. This value will represent the number of simultaneous jobs that can be running on the server at a point of time. The various services that are required to be running to make the Oracle Financial Services Lending and Leasing software function, will account for 6 job queue processes. Anything above 6 is such that the online and nightly batch jobs can run in parallel. This parameter can be set again at any time without having to restart the database, if there be a need to add to or cut back on the number of running processes.

#### Example

alter system set job\_queue\_processes=10 scope=both;



# 2.5 <u>Set the Oracle JVM File Permissions</u>

The application correspondence interface uses the built-in Oracle Java Virtual Machine (JVM) to create subdirectories below the top-level correspondence/document storage directory (defined by the application's COR\_STORAGE\_DIRECTORY,

DOT\_STORAGE\_DIRECTORY parameters). In order to do this, the JVM's security policy needs to be updated by the Oracle built-in DBMS\_JAVA package to allow directories to be created and accessed. A SQL script named *set\_java\_perms.sql* has been supplied on the installation media in the *dba\_utils* directory for this purpose. The script will select all directory object names defined for the application COR\_STORAGE\_DIRECTORY and DOT\_STORAGE\_DIRECTORY parameters and will provide read, write, and delete privileges to the directory named by the directory object and all directories below it.

#### Running the set\_java\_perms.sql script.

After the system and company parameters have been set up, run SQL\*Plus as the SYS user and run the *set java perms.sql* script to set the file permissions.

Similarly, in case of any java permission access issues to directories, provide the required read, write or delete privileges.

### 2.6 Advanced Queues

Queuing feature is used in OFSLL for writing debugs into the XMLTYPE column of LOG\_FILES\_HEADER table instead of writing into the file system.

Also, in OFSLL, Outbound database calls are routed through application server through AQ JMS bridge. The MDB deployed in Middleware, reads the AQ message remotely which has all information required to make the call to Bureau or RO /DT.

The MDB deployed in Middleware, reads the AQ message ('OFSLL\_OUTBOUND\_TOPIC') remotely which has information about job set and job set status code, which has been initiated by job scheduler.

To enable alert and debug message queue:

- 1. Set the system parameter "CMN\_DEBUG\_METHOD" with syp\_value = 4.
  - SQL> update system\_parameters set syp\_value = '4' where syp\_parameter\_cd = 'CMN\_DEBUG\_METHOD';

To enable MDB EJB queue:

- Set the system parameter and credit bureau parameter in "OUTBOUND\_CALL\_Q" with syp\_value = Y.
  - UPDATE SYSTEM\_PARAMETERS SET SYP\_VALUE='Y' WHERE SYP\_PARAMETER\_CD='OUTBOUND\_CALL\_Q' AND SYP\_ENABLED\_IND='Y'
  - UPDATE CREDIT\_BUREAU\_PARAMETERS SET CRP\_VALUE='Y' WHERE CRP\_PARAMETER\_CD='OUTBOUND\_CALL\_Q'
- 3. Start the queue services by the following commands:
  - SQL> EXECUTE dbms\_aqadm.start\_queue('OFSLL\_DEBUG\_MSG\_QUEUE',TRUE,TRUE);
  - SQL> EXECUTE dbms\_aqadm.start\_queue('OFSLL\_ALERT\_MSG\_QUEUE', TRUE,TRUE);
  - SQL> EXECUTE dbms\_aqadm.start\_queue('OFSLL\_OUTBOUND\_Q',TRUE,TRUE);



- SQL> EXECUTE
  - dbms\_aqadm.start\_queue('OFSLL\_OUTBOUND\_TOPIC',TRUE,TRUE);
- SQL > EXECUTE dbms\_aqadm.start\_queue('OFSLL\_EVENTS\_QUEUE',TRUE,TRUE);
- 4. Once the queue services are started, subscribe and register the queue for a notification so that whenever a data inserted into the queue it will notify the system.
  - SQL>setup\_AQ\_subscribe.sql

To switch back to the existing file system mechanism:

- 1. To un subscribe and register the queue for a notification
  - SQL>setup\_AQ\_unsubscribe.sql
- 2. Stop the queue services by the following commands:
  - SQL> EXECUTE dbms\_aqadm.stop\_queue('OFSLL\_DEBUG\_MSG\_QUEUE',TRUE,TRUE, FALSE);
  - SQL> EXECUTE dbms\_aqadm.stop\_queue ('OFSLL\_ALERT\_MSG\_QUEUE', TRUE, TRUE, FALSE);
  - SQL> EXECUTE dbms\_aqadm.stop\_queue('OFSLL\_OUTBOUND\_Q',TRUE,TRUE,FALSE);
  - SQL> EXECUTE dbms\_aqadm.stop\_queue('OFSLL\_OUTBOUND\_TOPIC',TRUE,TRUE,FALSE);
- 3. Set the system parameter "CMN\_DEBUG\_METHOD" with syp\_value= 1.
  - SQL> update system\_parameters set syp\_value = '1' where syp\_parameter\_cd = 'CMN\_DEBUG\_METHOD';

#### Note

- Please do not delete any queue or queue table from the schema.
- When you unsubscribe the queue, MDB queue is also stopped. You need to start 'OFSLL\_OUTBOUND\_Q' and 'OFSLL\_OUTBOUND\_TOPIC' to continue with MDB flow.
- Ensure that you have granted 'dbms\_aqin' privileges to the schema user.

# 2.7 <u>Fine-Grained Access to Network Services in Oracle</u> <u>Database</u>

Oracle allows access to external network services using several PL/SQL APIs (UTL\_TCP, UTL\_SMTP, UTL\_MAIL, UTL\_HTTP and UTL\_INADDR), all of which are implemented using the TCP protocol.

An Access Control Entry can be limited to specific PL/SQL APIs (UTL\_TCP, UTL\_INADDR, UTL\_HTTP, UTL\_SMTP, and UTL\_MAIL).

In a multitenant environment, Access Control Entries (ACEs) can be created at the CDB or PDB level. For the examples in this article, all the host ACLs and host ACEs will be created at the PDB level. The following code creates two test users in a PDB.



#### Append an Access Control List (ACE)

Host ACL are never created directly. Instead, they are implicitly created when we append a host Access Control Entry (ACE) using the

DBMS\_NETWORK\_ACL\_ADMIN.APPEND\_HOST\_ACE procedure. If we append a new ACE to a host that has no existing host ACL, a new host ACL is implicitly created. If the host already has an ACL, the new host ACE will be appended to the existing host ACL.

Login to SQL\*Plus as the SYS user.

#### Append a second host to the existing ACL

```
BEGIN
    DBMS_NETWORK_ACL_ADMIN.APPEND_HOST_ACL (
    host => 192.168.2.3 ',
    lower_port => 80,
    upper_port => 80,
    acl => 'NETWORK_ACL_02B9BC669CA6110CE0536638A8C05D8A');
END;
/
```

#### **Parameter Definitions**

The parameters used in the procedures and functions above

Parameters	Description
host	Any valid host name or IP address. Wildcards are allowed.
lower_port	Specific port number, or lower part of a range of ports.
upper_port	Upper part of a range of ports. If NULL, it defaults to the lower_port value.
ace	The access control entry, defined using the XS\$ACE_TYPE type.

The XS\$ACE\_TYPE type has the following definition.

Parameters	Description
privilege_list	The list of privileges available to the ACE.
princi- pal_name	The database user the ACE applies to.
principal type	You will always use XS_ACL.PTYPE_DB for these network ACEs as they apply to users and roles.



The privilege\_list specifies one or more privileges in a comma separated list. The available privileges are shown below.

Parameters	Description
http	Access restricted to the UTL_HTTP package and the HttpUriType type.
http_proxy	Needed in conjunction with http if HTTP access is via a proxy.
smtp	Access restricted to the UTL_SMTP and UTL_MAIL packages.
resolve	Access restricted to the UTL_INADDR packages.
connect	Opens access to the UTL_TCP, UTL_SMTP, UTL_MAIL, UTL_HTTP, and DBMS_LDAP packages and the HttpUriType type.
jdwp	Enables Java Debug Wire Protocol debugging operations.

# 2.8 Installing Upgrade

An upgrade is a process of updating an existing version to its higher version. For example, upgrading from Oracle Financial Services Lending and Leasing 14.5.0.0.0 to 14.6.0.0.0.

The following upgrade path is recommended for existing Daybreak customers:

DLS 11.6.0.0.23 > OFSLL 14.0.0.0.0 > OFSLL 14.1.0.0.0 > OFSLL 14.2.0.0.0 > OFSLL 14.3.0.0.0 > OFSLL 14.3.1.0.0 > OFSLL 14.4.0.0.0 > OFSLL 14.5.0.0.0 > OFSLL 14.6.0.0.0

#### Note

- Please refer to 'Upgrade Installation Guide' for availability of direct upgrades.
- If table compression feature is enabled in OFSLL, disable table compression prior to upgrade.



If you choose '2' as the installer option at the 'Selecting the Install Type' stage, then the script runs the upgrade installer.

Oracle Financial Services Lending and Leasing DB Upgrade It is recommended to run this upgrade by logging to "ofsll" user created Continue? [y/n]: y Enter the Oracle Financial Services Lending and Leasing Home Path? (This is usually /home/ofsll): /scratch/work\_area/DEV/OFSLLREL OFSLLHRDEF\_doratch/work\_area/DEV/OFSLLREL Okay [y/n]?: y Enter the Oracle DB Home Path? /scratch/app/dbl2c/product/12.1.0/dbhome\_1 ORAHOME=/scratch/app/db12c/product/12.1.0/dbhome\_1 Okay [y/n]?: y Enter the Oracle SID? ORCL INSTANCENAME=ORCL Okay [y/n]?: y Important Note: This will install database objects used by Oracle Financial Services Lending and Leasing. Here is a list of CRITICAL environment variables and their settings: PATH=/usr/lib64/qt-3.3/bin:/usr/kerberos/sbin:/usr/kerberos/bin:/bin:/usr/bin:/usr/dev\_infra/platform/bin:/usr/d ev\_infra/generic/bin:/usr/local/bin:/usr/XilR6/bin:/usr/local/ade/bin:/scratch/app/dbl2c/product/12.1.0/dbhome\_1 //in ORACLE\_HOME=/scratch/app/dbl2c/product/l2.1.0/dbhome\_1 ORACLE\_SID=ORCL OFSLL\_HOME=/scratch/work\_area/DEV/OFSLLREL If the above environment variables are not correct, correct the environment and restart the script to continue. Okay to continue? [y/n]: y Oracle Financial Services Lending and Leasing Database Object Patch The following items are available for installation: database libraries
 database dales
 database tables
 common database views
 common database views
 form views
 java views
 database package bodies
 database package bodies
 database lidexes
 database ladexes Continue with Installation? [y/n] : ..... Oracle Financial Services Lending and Leasing Database Object Installation The following items are available for installation: 1. database libraries (6)

2.	database directories	(4)
3.	database tables	(56)
4.	common database views	(4)
5.	engine views	(1507)
6.	form views	(1299)
7.	java views	(456)
8.	database types	(276)
9.	database package specs	(3336)
10.	database package bodies	(3315)
11.	database indexes	(135)
12.	System Seed Data	( 51777)

Continue with Installation? [y/n] :

Respond to the prompts and continue (For details, refer sections <u>Setting up the Installation</u> <u>Environment</u> to <u>Installing Directory Objects</u>).

While installing the upgrade, the installer performs the following tasks:



#### 1. Stop the running services, if any.

Enter the Oracle userid (schema name) that will own the Oracle Financial Services Lending and Le asing objects? (This is usually ofsllprd): ofsllre1 Enter the password for this userid: Services are still running, cannot load objects. Stop the Services? [y/n]y Shutdown the Job Services... Installing Type objects... crt\_type\_cmn.sql

Type dropped.

#### 2. Install the upgrade

PL/SQL procedure successfully completed.

PL/SQL procedure successfully completed. Commit complete. Commit complete.

Inserting Version Details...

1 row created.

Commit complete.

#### 3. Recompile the invalid objects and complete installation.

```
Oracle Financial Services Lending and Leasing DB Object Upgrade Complete.
Log files are located in /scratch/work_area/DEV/OFSLLREL/logs/ofsll_patch_logs
-bash-4.1$
```

#### Note

Post upgrade, if there are any invalid java stored procedures noticed, please recompile the respective units manually.

#### Granting OFSLL Screen / Web Services Access to Application Users

Post upgrade, you need to execute the following db script available in dba\_utils folder.

- To provide access to all the new 'Screens' and/or 'Web Services' for a specific responsibility, execute set\_screen\_access.sql
- To provide access to all the new Reports, Transactions, Correspondence for a specific responsibility, execute set\_rpt\_txn\_cor\_access.sql

In the prompt, enter the user responsibility. You can also specify 'ALL' to provide screen access to all the users in bulk.

Further, you can customized the access through Setup > User > Access screen as detailed in setup guide.



# 2.9 <u>Enabling Transparent Data Encryption to Secure</u> <u>Stored Data</u>

Oracle Database uses authentication, authorization, and auditing mechanisms to secure data in the database. The operating system data files where data is stored is not used. To protect these data files, Oracle Database provides Transparent Data Encryption (TDE). TDE encrypts sensitive data stored in data files. Encrypted data is transparently decrypted for a database user or application that has access to data.

OFSLL application processes sensitive data. Hence, it is recommended to use a TDE to protect confidential data, such as credit card and social security numbers, stored in table columns.

A script is provided along with the distribution media to encrypt the sensitive columns in the table. You can follow the steps below to enable TDE for column encryption:

To start using TDE, the security administrator must create a wallet and set a master key. The wallet can be the default database wallet shared with other Oracle Database components, or a separate wallet specifically used by TDE. Oracle strongly recommends that you use a separate wallet to store the master encryption key.

#### Specifying a Wallet Location for Transparent Data Encryption

If you wish to use a wallet specifically for TDE, then you must specify a wallet location in the sqlnet.ora file by using the ENCRYPTION\_WALLET\_LOCATION parameter. Oracle recommends that you use the ENCRYPTION\_WALLET\_LOCATION parameter to specify a wallet location for TDE.

ENCRYPTION\_WALLET\_LOCATION = (SOURCE =

(METHOD = FILE)

(METHOD\_DATA =

(DIRECTORY =

/etc/ORACLE/WALLETS/oracle)))

If no wallet location is specified in the sqlnet.ora file, then the default database wallet location is used. The default database wallet location is ORACLE\_BASE/admin/DB\_UNIQUE\_NAME/ wallet or ORACLE\_HOME/admin/DB\_UNIQUE\_NAME/wallet. Here, DB\_UNIQUE\_NAME is the unique name of the database specified in the initialization parameter file.

#### Setting the Master Encryption Key

The master encryption key is stored in an external security module, and is used to protect the table keys and tablespace encryption keys. By default, the master encryption key is a random key generated by Transparent Data Encryption (TDE). It can also be an existing key pair from a PKI certificate designated for encryption. To use TDE with PKI key pairs, the issuing certificate authority must be able to issue X.509v3 certificates with the key usage field marked for encryption.

To set the master encryption key, use the following command:

SQL> ALTER SYSTEM SET ENCRYPTION KEY IDENTIFIED BY 'password'

where,



- password is the mandatory wallet password for the security module, with no default setting. It is case sensitive. Enclose the password string in double quotation marks (" ").
- The wallet location specified by the ENCRYPTION\_WALLET\_LOCATION parameter, in the sqlnet.ora parameter file, is used to create the master encryption key. If the ENCRYPTION\_WALLET\_LOCATION parameter is not present in the sqlnet.ora file, then the WALLET\_LOCATION value is used. A new wallet is created in case of no wallet.
- If no wallet location is specified in the sqlnet.ora file, then the default database wallet location is used. The default database wallet location is ORACLE\_BASE/admin/ DB\_UNIQUE\_NAME/wallet or ORACLE\_HOME/admin/DB\_UNIQUE\_NAME/wallet. Here, DB\_UNIQUE\_NAME is the unique name of the database specified in the initialization parameter file.
- If an existing auto login wallet is present at the expected wallet location, then a new wallet is not created.

#### **Resetting the Master Encryption Key**

Reset/Regenerate the master encryption key only if it has been compromised or as per the security policies of the organization. You should back up the wallet before resetting the master encryption key.

Use the ALTER SYSTEM command to set or reset (rekey) the master encryption key.

#### **Opening and Closing the Encrypted Wallet**

The database must load the master encryption key into memory before it can encrypt or decrypt columns/tablespaces. Opening the wallet allows the database to access the master encryption key. Use the following ALTER SYSTEM command to explicitly open the wallet:

SQL> ALTER SYSTEM SET ENCRYPTION WALLET OPEN IDENTIFIED BY "password"; where password is the password to open the wallet. You should enclose the password string in double quotation marks (" ").

Once the wallet has been opened, it remains open until you shut down the database instance, or close it explicitly by issuing the following command:

SQL> ALTER SYSTEM SET ENCRYPTION WALLET CLOSE IDENTIFIED BY "password"

#### **Encrypting Columns in Existing Tables**

To add an encrypted column to an existing table, or to encrypt or decrypt an existing column, you use the ALTER TABLE SQL command with the ADD or MODIFY clause.

SQL> ALTER TABLE applicants MODIFY (apl\_gender\_cd ENCRYPT USING 'AES256');

Encrypting the indexed columns:

SQL> ALTER TABLE applicants MODIFY (apl\_ssn ENCRYPT USING 'AES256' NO SALT);

#### **Disabling Encryption on a Column**

You may want to disable encryption for reasons of compatibility or performance. To disable column encryption, use the ALTER TABLE MODIFY command with the DECRYPT clause.

Example 7-11 Turning Off Column Encryption:

SQL> ALTER TABLE applicants MODIFY (apl\_gender\_cd DECRYPT);



A Set of scripts are provided on the installation media in the dba\_utils directory to encrypt the recommended columns in OFSLL.

upgrade\_tb\_tde\_enable\_ofsll.sql to encrypt base table columns.

upgrade\_tb\_opur\_tde\_enable\_ofsll.sql to encrypt archive table columns.

upgrade\_tb\_api\_tde\_enable\_ofsll.sql to encrypt api table columns.

Login as an OFSLL user and execute the scripts to encrypt the columns.

#### Note

Refer Oracle® Database Advanced Security Administrator's Guide, section on Securing Stored Data Using Transparent Data Encryption for details.

### 2.10 Data Redaction

Data Redaction is one of the new features available in 12c. Data Redaction is in Advanced Security option of enterprise edition.

Oracle Advanced Security Data Redaction provides selective, on-the-fly redaction of sensitive data in SQL query results prior to display by applications so that unauthorized users cannot view the sensitive data.

OFSLL application processes sensitive data. Hence, it is recommended to use a Data Redaction to protect confidential data, such as credit card and social security numbers, stored in table columns.

There are different types of redaction; full, partial, regexp, random and none. Please refer Oracle® Database Advanced Security Administrator's Guide, section on Configuring Oracle Data Redaction Policies for details.

### 2.11 Optimize PS\_TXN

Oracle Fusion Applications use the PS\_TXN table to store the intermediate processing state. When there are many concurrent users, this table receives a high number of inserts and could suffer from concurrency issues.

Follow the steps outlined in note ID 1444959.1 in My Oracle Support to alleviate the contention.

