

Common Core User Guide

# **Oracle Banking**

Release 14.1.0.1.0

**Part No. F13287-01**

December 2018

Common Core User Guide  
Oracle Financial Services Software Limited

Oracle Park  
Off Western Express Highway  
Goregaon (East)  
Mumbai, Maharashtra 400 063  
India  
Worldwide Inquiries:  
Phone: +91 22 6718 3000  
Fax: +91 22 6718 3001  
[www.oracle.com/financialservices/](http://www.oracle.com/financialservices/)

Copyright © 2018, Oracle and/or its affiliates. All rights reserved.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are “commercial computer software” pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate failsafe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

This software or hardware and documentation may provide access to or information on content, products and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services.

---

## Contents

<b>Welcome to Core Maintenance User Guide .....</b>	<b>5</b>
Advice .....	5
Advice Summary .....	5
Advice Maintenance .....	6
Amount Text Language .....	7
Amount Text Language Summary .....	7
Amount Text Language Maintenance .....	8
BIC Directory .....	9
BIC Directory Summary .....	9
BIC Directory Maintenance .....	9
Branch EOD .....	11
Branch EOD Maintenance .....	11
Country Code .....	12
Country Code Summary .....	12
Country Code Maintenance .....	12
Currency Definition .....	13
Currency Definition Summary .....	14
Currency Definition Maintenance .....	14
Currency Exchange Rate .....	17
Currency Exchange Rate Summary .....	17
Currency Exchange Rate Maintenance .....	18
Currency Holiday Master .....	19
Currency Holiday Master Summary .....	19
Currency Holiday Master Maintenance .....	19
Currency Pair Definition .....	20
Currency Pair Definition Summary .....	20
Currency Pair Definition Maintenance .....	21
Currency Rate Type .....	22
Currency Rate Type Summary .....	22
Currency Rate Type Maintenance .....	23
Customer Category .....	23
Customer Category Summary .....	23
Customer Category Maintenance .....	24
ECA System .....	24
ECA System Summary .....	25
ECA System Maintenance .....	25
External Bank Parameters .....	26
External Bank Parameters Summary .....	26
External Bank Parameters Maintenance .....	26
External Branch Parameters .....	27
External Branch Parameters Summary .....	27
External Branch Parameters Maintenance .....	28
External Chart Account .....	30
External Chart Account Summary .....	30
External Chart Account Maintenance .....	30
External Customer .....	31
External Customer Summary .....	31

External Customer Maintenance .....	32
External Customer Account .....	33
External Customer Account Summary .....	33
External Customer Account Maintenance .....	34
Forget Process .....	35
Forgotten Customers Summary .....	35
Forget Customer Maintenance .....	36
Host Code .....	36
Host Code Summary .....	37
Host Code Maintenance .....	37
Language Code .....	38
Language Code Summary .....	38
Language Code Maintenance .....	38
Local Holiday .....	39
Local Holiday Summary .....	39
Local Holidays Maintenance .....	40
Media .....	40
Media Summary .....	40
Media Maintenance .....	41
System Dates .....	42
System Dates Summary .....	42
Transaction Code .....	42
Transaction Code Summary .....	43
Transaction Code Maintenance .....	43
Upload Source .....	44
Upload Source Summary .....	44
Upload Source Maintenance .....	44
Upload Source Preference .....	45
Upload Source Preference Summary .....	45
Upload Source Preference Maintenance .....	46
<b>Reference and Feedback .....</b>	<b>48</b>
References .....	48
Documentation Accessibility .....	48
Feedback and Support .....	48

---

# Welcome to Core Maintenance User Guide

This user guide is designed to help you quickly get acquainted with the many functions routinely executed everyday in Oracle Banking.

This section contains the following topics:

<a href="#">Advice</a>	<a href="#">Amount Text Language</a>
<a href="#">BIC Directory</a>	<a href="#">Branch EOD</a>
<a href="#">Country Code</a>	<a href="#">External Chart Account</a>
<a href="#">Currency Exchange Rate</a>	<a href="#">Currency Holiday Master</a>
<a href="#">Currency Pair Definition</a>	<a href="#">Currency Rate Type</a>
<a href="#">Customer Category</a>	<a href="#">ECA System</a>
<a href="#">External Bank Parameters</a>	<a href="#">External Branch Parameters</a>
<a href="#">External Chart Account</a>	<a href="#">External Customer</a>
<a href="#">External Customer Account</a>	<a href="#">System Dates</a>
<a href="#">Host Code</a>	<a href="#">Language Code</a>
<a href="#">Local Holiday</a>	<a href="#">Media</a>
<a href="#">System Dates</a>	<a href="#">Transaction Code</a>
<a href="#">Upload Source</a>	<a href="#">Upload Source Preference</a>

## Advice

You can configure various BIP advices that are available for the process.

### Advice Summary

The summary screen provides a list of configured advice. You can configure an advice for a process using the [Advice Maintenance](#).

### How to reach here:

**Core Maintenance > Advice > View Advice**

Advice Name	Advice Description	Micro Service Name	Status
GTEEREJ	GTEEREJ		Authorized
CAGRE	Collateral Agree...		Authorized
LoanApproval	Loan Approval Adv...	loanapplication-se...	Authorized
COAGR	COAGR		Authorized
CFPM1	CFPM1		Authorized
CFP7	CFP7		Authorized
LoanRejection	Loan Rejection Adv...	loanapplication-se...	Authorized
CF03	CF03		Authorized

Field	Description
Advice Name	Displays the name of the advice.
Advice Description	Displays information about the advice.
Micro Service Name	Displays the name of the micro service.
Status	Displays the status of the record.

## Advice Maintenance

The maintenance screen allows you to configure advices.

### How to reach here:

**Core Maintenance > Advice > Create Advice**

### How to add an advice:

- In the **Create Advice** screen, provide the required details:
  - Advice Name: Enter a name for the advice.
  - Advice Description: Enter additional information about the advice.

- Micro Service Name: Enter the micro service name generating the advice.
- Swift Micro Service: Enter the information about the swift micro service.
- Micro Service Endpoint: Enter an endpoint micro service.
- Application Name: Enter an application name for which advice is generated.
- Application Description: Enter additional information about the application.

## Media Details

By default, fields that require an media details appear. You can click **+** to add multiple media details and click **-** to remove a media details.

- Media: Click **Search** to view and select the required media.
- Branch: Click **Search** to view and select a branch.
- Currency: Click **Search** to view and select a currency.
- Report Locale: Enter a locale report details.
- Report Absolute Path: Enter a report absolute path.
- Format: Select a download file format for an advice from the dropdown list. The formats available are, PDF, PPTX, HTML, XLS, and RTF.
- Swift Endpoint: Enter a swift endpoint.

2. Click **Save**. You can view the confirmation advice details in the [Advice Summary](#).

## Amount Text Language

You can configure an amount text language.

### Amount Text Language Summary

The summary screen provides a list of configured amount text language. You can configure an amount text language using the [Amount Text Language Maintenance](#).

### How to reach here:

**Core Maintenance > Amount Text Language > View Amount Text Language**

Language Code	Status
F38	Unauthorized
ENG	Unauthorized
F41	Unauthorized
F74	Unauthorized
KAN	Unauthorized
F85	Unauthorized
ARA	Unauthorized
F77	Authorized

Field	Description
Language Code	Displays the language code associated with the amount word.
Status	Displays the status of the record.

## Amount Text Language Maintenance

The maintenance screen allows you to configure amount text language.

### How to reach here:

**Core Maintenance > Amount Text Language > Create Amount Text Language**

Create Amount Text Language

New

Language Code \*

Amount Word Currency List

<input type="checkbox"/>	CCY Symbol	Decimals As Fraction	Final Text	CCY	Post Decimal	Pre Decimal	Text Before	Text Between
No data to display.								

Page 1 (0 of 0 items)

Amount Word Text List

<input type="checkbox"/>	Amount	One Flag	Text
No data to display.			

Page 1 (0 of 0 items)

Save Cancel

### How to add an amount text language:

1. In the **Create Amount Text Language** screen, provide the required details:
  - Language Code: Click **Search** to view and select the required language code.

#### Amount Word Currency List

2. Click + to add a row and provide the required details:
  - CCY Symbol: Enter the CCY symbols.
  - Decimals As Fraction: Select a decimals as fraction value from the dropdown list.
  - Final Text: Enter the final text for the amount word currency list.
  - CCY: Click **Search** to view and select the CCY.
  - Post Decimal: Enter the post decimal details.
  - Pre Decimal: Enter the pre decimal details.
  - Text Before: Select an option for the before text.
  - Text Between: Enter the text that must appear between the amount word currency list.

#### Amount Word Text List

3. Click + to add a row and provide the required details.
  - Amount: Select the amount details.



- One Flag: Select an option for the amount word text list.
- Text: Enter a text for the amount word.

4. Click **Save**. You can view the configured amount text language details in the [Amount Text Language Summary](#).

## BIC Directory

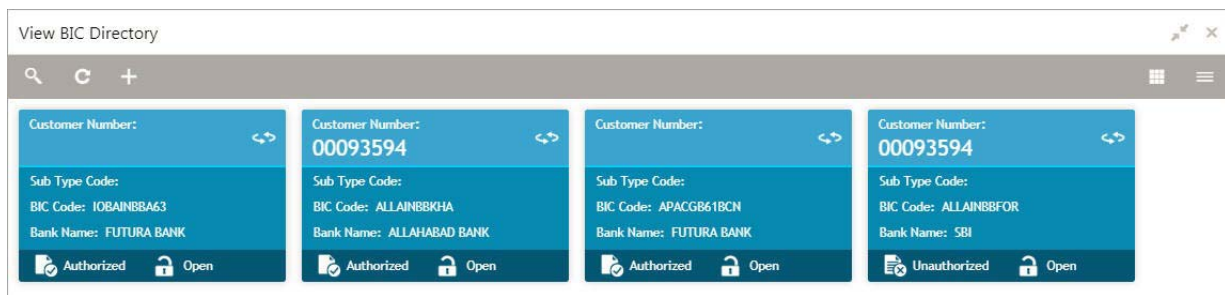
As part of setting up basic information, you must maintain Bank Identifier Codes (BIC). You can configure the BIC directory for a customer.

### BIC Directory Summary

The summary screen provides a list of configured BIC directory. You can configure the BIC directory using the [BIC Directory Maintenance](#).

#### How to reach here:

**Core Maintenance > BIC Directory > View BIC Directory**



The screenshot shows a web application window titled 'View BIC Directory'. It contains a table with four columns, each representing a BIC directory entry. Each entry has a 'Customer Number' field with a swap icon, a 'Sub Type Code' field, a 'BIC Code' field, a 'Bank Name' field, and a 'Status' field with an 'Open' button. The first three entries are 'Authorized' and the fourth is 'Unauthorized'.

Customer Number	Sub Type Code	BIC Code	Bank Name	Status
00093594		IOBAINBA63	FUTURA BANK	Authorized
00093594		ALLAINBBKHA	ALLAHABAD BANK	Authorized
00093594		APACGB61BCN	FUTURA BANK	Authorized
00093594		ALLAINBBFOR	SBI	Unauthorized

Field	Description
Customer Number	Displays the number of the customer.
Sub-type Code	Displays the sub-type code associated with the customer number.
BIC Code	Displays the defined BIC code for the associated customer number.
Bank Name	Displays the name of the bank.
Status	Displays the status of the record.

### BIC Directory Maintenance

The maintenance screen allows you to configure a BIC directory for a customer.

#### How to reach here:

**Core Maintenance > BIC Directory > Create BIC Directory**

Create BIC Directory

New

BIC Code *	Bank Name *	Customer Number	Customer Name
<input type="text"/>	<input type="text"/>	<input type="text"/>	Not Selected
Bank Address 1	Bank Address 2	Bank Address 3	SWIFT Key
Not Selected	Not Selected	Not Selected	<input type="text"/>
Telex Key	SWIFT Key Arrangement	Relationship	Sub Type Code
<input type="text"/>	<input type="text"/>	<input type="button" value="No"/> <input type="button" value="Mail"/> <input type="button" value="Keys"/>	<input type="text"/>
BEI Indicator	ADB Member		
Not Selected	<input type="text"/>		
Payment Message			
MT103+ Preferred	Blacklisted	CUG Member	Remit Member
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Update During Upload			
<input type="radio"/>			
Multi-Customer Credit Transfer			
Multi-Customer Credit Transfer	Generate 102+	Maximum Size in Bytes	
<input type="radio"/>	<input type="radio"/>	<input type="text"/>	
Request for Transfer			
Generate MT101	Number of Transactions Per Page		
<input type="radio"/>	<input type="text"/>		

## How to add a BIC directory:

1. In the **Create BIC Directory** screen, provide the required details:

- BIC Code: Enter a unique BIC Code by which the bank is identified by SWIFT.
- Bank Name: Enter a name for the bank.
- Customer Number: Click **Search** to view and select the required customer number.
- Customer Name: Based on the Customer Number selected, the information is auto-populated.
- Bank Address 1-3: Based on the Customer Number selected, the information is auto-populated.
- SWIFT Key: Enter a unique SWIFT key for the BIC directory.
- Telex Key: Enter a unique telex key for the BIC directory.
- SWIFT Key Arrangement: Select a SWIFT key arrangement from the dropdown list,
- Relationship: Select one of the following options:
  - No: If selected, indicates that the BIC Entity is not a customer of your bank
  - Mail: If selected, the BIC entity is not a recognized SWIFT entity but an address internal to your bank. In such cases, all correspondence directed to the particular BIC entity is sent as mail messages.
  - Keys: If selected, a SWIFT/Telex connectivity exists between your bank and the bank for which you are maintaining details. Subsequently, you must specify the SWIFT/Telex Key in the adjacent field.
- Sub-type Code: Click **Search** to view and select the required sub-type code.
- BEI Indicator: Based on the Sub-type Code selected, the information is auto-populated.
- ADB Member: Select an ADB member from the dropdown list.

## Payment Message

- MT103+ Preferred: By default, this is disabled. If selected, indicates the counter party whose BIC code details you are capturing capacitate to receive payment messages in the MT 103 format.
- Blacklisted: By default, this is disabled. If selected, indicates the BIC entity is blacklisted.
- CUG Member: By default, this is disabled. If selected, indicates the BIC entity is a closed user group member.

- Remit Member: By default, this is disabled. If selected, indicates the customer is registered with MT 103 extended remittance information multiple user group.
- Update During Upload: By default, this is disabled. If selected, updated the BIC directory during an upload.

### Multi-Customer Credit Transfer

- Multi-Customer Credit Transfer: By default, this is disabled. If selected, indicates multiple credit transfer feature [MT102 support] exists between the bank and the BIC entity.
- Generate 102+: By default, this is disabled. If selected, generates 102+ message.
- Maximum Size in Bytes: Enter the maximum size.

### Request for Transfer

- Generate MT101: By default, this is disabled. If selected, indicates MT101 can be sent/received from this BIC. Select to generate MT101 message.
- Number of Transactions Per Page: Enter the number of transactions to view per page. If you do not specify a value it is defaulted to 10.
- Real Customer Number: Click **Search** to view and select the required real customer number.
- Real Customer Name: Based on the Real Customer Number selected, the information is auto-populated.

2. Click **Save**. You can view the configure BIC directory in the [BIC Directory Summary](#).

## Branch EOD

You can invoke End of Day (EOD) to indicate that all the activities for the day are complete. Activities can be performed on the system only after the system date is changed to the next working day and authorized.

Most of the automated functions are part of the beginning of day operations. Thereafter, some of them must be executed when the system is in the EOTI (End of Transaction Input) stage.

### Branch EOD Maintenance

The maintenance screen allows you to invoke the branch EOD details.

#### How to reach here:

**Core Maintenance > Branch EOD > Invoke EOD**

#### How to invoke a branch EOD:

- In the **Invoke EOD** screen, you can perform the following actions:
  - Mark EOFI (End of Financial Input): Click to initiate the EOD process.
  - Change Date: Click to change the current application date to next working day.
  - Branch Code: Displays the branch code that is associated with the logged in user.
  - Current Branch Date: Displays the logged in application date.
  - Status: Based on the operation performed the status is updated.



#### Note

Use the **Reset** option to reset all the configured details to current application's configured details.

## Country Code

You can configure a country code.

### Country Code Summary

The summary screen provides a list of configured country code. You can configure a country code using the [Country Code Maintenance](#).

#### How to reach here:

**Core Maintenance > Country Code > View Country Code**

Country Code:	Country Name:	ISO Numeric Code:	Status	Action
USA	United States	USA	Authorized	Open
AUS	AUSTRALIA	AUS	Authorized	Open
GB	Great Britain	GBR	Authorized	Open
I31	INDIA	IND	Authorized	Open
IN	India	IND	Unauthorized	Closed
SG	Singapore	SGP	Authorized	Open

Field	Description
Country Code	Displays the country code details.
Country Name	Displays the name of the country.
ISO Numeric Code	Displays the ISO numeric code details of the country code.
Status	Displays the status of the record.

### Country Code Maintenance

The maintenance screen allows you to configure a country code.

#### How to reach here:

**Core Maintenance > Country Code > Create Country Code**

Create Country Code

New

Country code \*

Country Name \*

Alternate Country code \*

Region Code

ISO Country code

ISO code

Limit Currency \*

Overall Limit \*

Blacklist

EU Member

Generate 205

IBAN Check Required \*

BIC Clearing Code

Intra European

Save Cancel

## How to add a country code:

1. In the **Create Country Code** screen, provide the required details:

- Country Code: Enter the country code.
- Country Name: Enter the name of the country.
- Alternate Country Code: Enter an alternate country code.
- Region Code: Enter the region code.
- ISO Country Code: Enter the ISO country code.
- ISO Code: Enter the ISO code.
- Limit Currency: Enter the limit currency.
- Overall Limit: Enter an overall limit.
- Blacklist: By default, this is disabled. If selected, indicates the country is blacklisted.
- EU Member: By default, this is disabled. If selected, indicates the country is recognized by Swift as a part of the Intra European countries.
- Generate 205: By default, this is disabled. If selected, indicates the cover message 205COV or 205 need to be generated for transactions involving this country. If you do not select this option, RTGS, 202 or 202COV message is generated.
- IBAN Check Required: By default, this is disabled. If selected, indicates check required for an IBAN is mandatory.
- BIC Clearing Code: By default, this is disabled. If selected, indicates the National ID in the BIC plus file is the clearing code. During upload of clearing codes from BIC plus file, the records belong to countries against which this box is selected.
- Intra European: By default, this is disabled. If selected, indicates the country is an intra European country.

2. Click **Save**. You can view the configured country code details in the [Country Code Summary](#).

## Currency Definition

You can define the attributes of the currencies in which the bank can deal. For each currency, you can define attributes such as, the SWIFT code for the currency, the country the currency belongs, the interest method, the spot days, the settlement days, and so on.

Currencies can be maintained only at the Head Office. The list of currencies are available to the branches based on the currencies defined for the country linked to the branch.

## Currency Definition Summary

The summary screen provides a list of defined currency. You can define a currency using the [Currency Definition Maintenance](#).

### How to reach here:

**Core Maintenance > Currency Definition > View Currency Definition**

The screenshot shows the 'View Currency Definition' screen with a list of currency definitions. Each entry is a card with the following fields: Currency Code, Currency Name, Alternate Currency Code, Country, and Maintenance Country. The status of each record is shown at the bottom of the card.

Currency Code	Currency Name	Alternate Currency Code	Country	Maintenance Country	Status
LDP			SG	GB	Authorized, Open
LOP			GB	GB	Authorized, Open
USD	United States Dollar	USD	USA	GB	Authorized, Open
SLK			GB	GB	Authorized, Open
KLO	mob		IN	GB	Authorized, Open
GBP	Pound	EURO	GB	GB	Unauthorized, Closed

Field	Description
Currency Code	Displays the code of the currency.
Currency Name	Displays the name of the currency.
Alternate Currency Code	Displays the code of the alternate currency.
Country	Displays the country associated with the currency.
Maintenance Country	Displays the maintenance country.
Status	Displays the status of the record.

## Currency Definition Maintenance

The maintenance screen allows you to define currency.

### How to reach here:

**Core Maintenance > Currency Definition > Create Currency Definition**

## How to define a currency:

1. In the **Create Current Definition** screen, provide the required details:

- **Currency Code:** Enter the currency code.
- **Maintenance Country:** Click **Search** to view and select the required maintenance country.
- **Currency Name:** Enter the name of the currency.
- **Alternate Currency Code:** Enter the code of the alternate currency.
- **Currency Type:** Enter the exchange currency type.
- **ISO Numerical Currency Code:** Enter the International Standardization Organization numerical currency code.
- **Currency Country:** Click **Search** to view and select the required currency country.
- **Currency Decimals:** Select the currency decimals.
- **Currency Interest Method:** Select the currency interest method from the dropdown list.
- **Currency Spot Days:** Select the number of spot working days applicable for the currency.
- **Foreign Exchange Netting Days:** Select the number of days for the foreign exchange netting.
- **Settlement Message Days:** Select the settlement message days.
- **Position GL:** Click **Search** to view and select the required position GL.
- **Position Equivalent GL:** Click **Search** to view and select the required position equivalent GL.
- **Currency Tolerance Limit:** Enter the currency tolerance limit.

- Index Base Currency: Click **Search** to view and select the required index base currency.
- Commodity Code: By default, this is disabled. If selected, enables a commodity code.

## Cut Off Time

Refers to the time by which all transactions involving a currency should be generated. For a currency, you can indicate the cut-off hour and minute. This time should be expressed in the local time of the bank.

The maintenance of a cut-off time for a currency has particular reference to outgoing funds transfers involving it.

Example: The value date of a funds transfer transaction (incoming payment) involving USD, is 3rd June 2018. The number of cut-off days specified for the currency is 2. This means that the payment must be received on or before 1st June 2018. If the payment is received on 1st June, it must be received before the cut-off time specified for USD.

If the USD cut-off time is 1200 hrs, if the payment is received on 1st June 2018, it must be received before 1200 hrs.

- Cut Off Days: Select the cut off days for the payment transaction involving the currency.
- Cut Off Hour: Select the hour of the day for the cut off.
- Cut Off Min: Select the minute of the hour for the cut off.
- CLS Currency: By default, this is disabled. If selected, allow customers of your bank to settle their FX deals via the CLS (Continuous Linked Settlements) Bank, you can identify the currency to be a CLS Currency. FX deals in the CLS currency is only eligible to be routed through the CLS bank.
- Generate 103+: By default, this is disabled. If selected, generate outgoing MT 103 messages in the MT 103 + format.
- Index Flag: By default, this is disabled. If selected, derives index rate of the currency.
- Euro Conversion Required: By default, this is disabled. If selected, indicates the Euro conversion is required.
- New Cover Message Format Required: By default, this is disabled. If selected, indicates a new cover message format is required.
- Validate Tag-50F: By default, this is disabled. If selected, indicates validations must be performed for the 50F details captured for the ordering customer during contract input.

## Rounding

- Currency Round Rule: Select the currency round rule from the dropdown list.
- Currency Round Unit: Select the currency round unit.

## Currency Format Mask

- Select one of the currency format.

## Euro Type

- Currency Euro Type: Select one of the currency Euro type.

## Auto Exchange Rate

- Credit Auto Exchange Rate Limit: Enter the credit automatic exchange rate limit.
- Debit Auto Exchange Rate Limit: Enter the debit automatic exchange rate limit.

## Currency Country Mapping

2. Click + to add a row and provide the required details:

- Country Code: Click **Search** to view and select the required country code.



- Country Name: Enter the name of the country.
- Currency Code: Click **Search** to view and select the required currency code.

3. Click **Save**. You can view the defined currency in the [Currency Definition Summary](#).

## Currency Exchange Rate

You can maintain exchange rates for a currency pair, the rates at which you buy and sell one currency for another. A bank determines its buy and sell rate for a currency pair by applying a spread (that is, its profit margin) to the mid-rate of the currency pair. Mid rate is the basic rate at which a currency pair is exchanged.

The spread applied for a currency pair varies with the transaction type, while the mid-rate usually remains constant. Consequently, different rates are applicable to different transaction types. For instance dollars in currency are purchased at a certain rate, while USD traveller's checks are bought at a different rate. You can define a rate type which you would like to associate with a transaction type example: CASH, TRAVCHKS, and so on.

You can define the mid-rate, buy and sell spread applicable to each rate type; the buy and sell exchange rates are computed by the system. Buy rates and sell rates can either be maintained by individual branches or can be input by the HO and propagated to all the branches.

If the branch for which the rate is being uploaded or maintained is the head office branch, then the rate would be copied to all those branches that have the same country code as the head office branch.

If the branch for which the rate is being uploaded or maintained is not the head office branch, but it has the same country code as the head office branch, then the rate being uploaded or maintained would be specific to the branch and would not be copied to any other branch.

If the branch for which the rate is being uploaded or maintained is not the head office branch and also does not have the same country code as the head office branch, then the rate being maintained would be copied to all the branches that has the same country code linked as the branch for which the rate is being maintained or uploaded.

## Currency Exchange Rate Summary

The summary screen provides a list of configured currency exchange rates. You can configure a currency exchange rate using the [Currency Exchange Rate Maintenance](#).

### How to reach here:

**Core Maintenance > Currency Exchange Rate > View Currency Exchange Rate**

View Currency Exchange Rate			
Branch code: <b>861</b> Currency1: LDP Currency2: GBP Authorized Open	Branch code: <b>003</b> Currency1: USD Currency2: SGD Unauthorized Open	Branch code: <b>000</b> Currency1: MNP Currency2: GBP Unauthorized Open	Branch code: <b>003</b> Currency1: MNP Currency2: GBP Unauthorized Open
Branch code: <b>000</b> Currency1: USD Currency2: SGD Authorized Closed	Branch code: <b>000</b> Currency1: USD Currency2: GBP Authorized Open	Branch code: <b>861</b> Currency1: USD Currency2: SGD Unauthorized Closed	Branch code: <b>000</b> Currency1: LDP Currency2: GBP Authorized Open

Field	Description
Branch Code	Displays the code of the branch.
Currency 1-2	Displays the currency associated with the branch code
Status	Displays the status of the record.

## Currency Exchange Rate Maintenance

The maintenance screen allows you to configure a currency exchange rate.

### How to reach here:

**Core Maintenance > Currency Exchange Rate > Create Currency Exchange Rate**

### How to add a currency exchange rate:

1. In the **Create Currency Exchange Rate** screen, provide the required details:

- Branch Code: Click **Search** to view and select the required branch code.
- Currency 1: Click **Search** to view and select the required currency.
- Currency 2: Click **Search** to view and select the required currency.

### Currency Rule

2. Click + to add a row and provide the required details.

- Rate Type: Select a rate type from the dropdown list.
- Buy Rate: Enter the buy rate details.
- Buy Spread: Enter the buy spread details.
- Mid Rate: Enter the mid rate details.
- Sale Spread: Enter the sale spread details.
- Sale Rate: Enter the sale rate details.
- Rate Date: Select a rate date from the dropdown calendar.

3. Click **Save**. You can view the configured currency exchange rate details in the [Currency Exchange Rate Summary](#).

## Currency Holiday Master

You can configure a yearly list of holidays, for the currencies, defined in the currency screen. The system uses the information maintained to check if any settlement involving a foreign currency (in the foreign Exchange, Money market, Funds Transfer, Loans and Deposit modules) falls on that currency's holiday. If yes, the system displays a message stating and ask the user for an override.

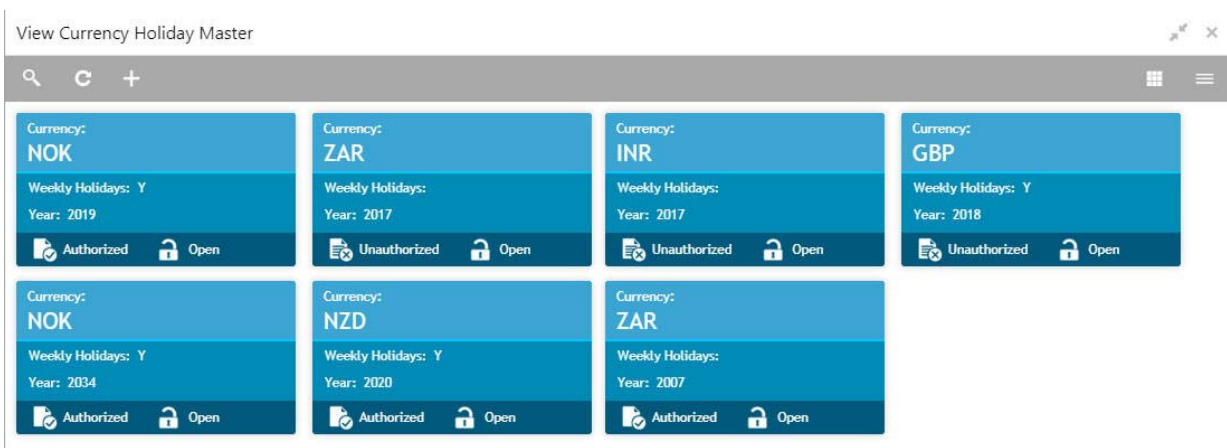
For any schedule or contract maturing at a future date, five years hence, you can input the future date, only if the calendar for that year is maintained. The currency holiday is maintained at the bank level by the Head Office.

### Currency Holiday Master Summary

The summary screen provides a list of configured currency holiday. You can configure a currency holiday using the [Currency Holiday Master Maintenance](#).

#### How to reach here:

**Core Maintenance > Currency Holiday Master > View Currency Holiday Master**



Field	Description
Currency	Displays the currency details.
Weekly Holidays	Displays the weekly holidays associated with the currency.
Status	Displays the status of the record.

### Currency Holiday Master Maintenance

The maintenance screen allows you to configure a currency holiday.

#### How to reach here:

**Core Maintenance > Currency Holiday Master > Create Currency Holiday Master**

Create Currency Holiday Master

New

Currency

Year

Weekly Holidays ☐

January 2018							February 2018							March 2018							April 2018							
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	
	1	2	3	4	5	6					1	2	3						1	2	3	1	2	3	4	5	6	7
7	8	9	10	11	12	13	4	5	6	7	8	9	10	4	5	6	7	8	9	10	8	9	10	11	12	13	14	
14	15	16	17	18	19	20	11	12	13	14	15	16	17	11	12	13	14	15	16	17	15	16	17	18	19	20	21	
21	22	23	24	25	26	27	18	19	20	21	22	23	24	18	19	20	21	22	23	24	22	23	24	25	26	27	28	
28	29	30	31				25	26	27	28				25	26	27	28	29	30	31	29	30						

May 2018							June 2018							July 2018							August 2018						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S

## How to add a currency holiday

- In the **Create Currency Holiday Master** screen, provide the required details:
  - Currency: Click **Search** to view and select the required currency.
  - Year: Enter the year details.
  - Weekly Holidays: By default, this is disabled. If selected, indicates the weekly holidays.
- Select the dates using the calendar. The selected dates appear in blue highlighted circle.
- Click **Save**. You can view the configured currency holidays in the [Currency Holiday Master Summary](#).

## Currency Pair Definition

In the foreign exchange markets, the exchange rates for some currency pairs such as the USD-GBP or USD-JPY are easily obtainable, since these are frequently traded. The exchange rates of other currencies such as the ZAR-INR (South African Rand - Indian Rupee), which is not traded very often, is determined through a third currency. The third currency is usually the US dollar, since the US dollar is quoted in all trading centres.

You can define the static attributes of currency pairs for which a regular market quote is readily available. For other pairs, which do not have a regular market quote, you need to specify the third currency through which the system should compute the exchange rate. The currency pair is maintained at the bank level by the Head Office branch.

## Currency Pair Definition Summary

The summary screen provides a list of define a currency pair. You can define a currency pair using the [Currency Pair Definition Maintenance](#).

## How to reach here:

**Core Maintenance > Currency Pair Definition > View Currency Pair Definition**

Maintenance Country:	Number of Units:	Currency 1:	Currency 2:	Status
USA		LLS	LKJ	Authorized
GB	1	GBP	LOP	Authorized
GB	2	LDP	GBP	Authorized
USA	1	USD	SGD	Authorized

Field	Description
Maintenance Country	Displays the maintenance country details.
Number of Units	Displays the number of units.
Currency 1-2	Displays the currency associated with the country.
Status	Displays the status of the record.

## Currency Pair Definition Maintenance

The maintenance screen allows you to define currency pair.

### How to reach here:

**Core Maintenance > Currency Pair Definition > Create Currency Pair Definition**

### How to define a currency pair:

- In the **Create Currency Pair Definition** screen, provide the required details:
  - Currency 1-2:** Click **Search** to view and select the required currency. A currency pair (specified as currency 1 and currency 2, in the currency pair) represents the two currencies for which you need to maintain exchange rates.  
To specify the pair, choose from the list provided against Currency 1. Select the pair for which you want to maintain parameters. The pair must be selected according to the quotation method followed by the market, which can be direct or indirect. Exchange rates can be defined for currency 1 against currency 2 or currency 2 against currency 1.
  - Maintenance Country:** Click **Search** to view and select the required maintenance country.
  - Check through Currency:** By default, this is disabled. If selected, indicates a check through currency.

- Through Currency: Click **Search** to view and select the required through currency for which the exchange rate between the currencies must be calculated.
- Number of Units: Select one of the number of units.
- Points Multiplier: Select the points multiplier.
- Quotation: Select one of the required quotation:
  - Direct method the exchange rate for the currency pair is quoted as follows:  
 Buy rate = mid rate - buy spread  
 Sell rate = mid rate + sell spread  
 Ccy 1 = Rate x Ccy 2
  - Indirect method the exchange rate for the currency pair is quoted as follows:  
 Buy rate = mid rate + buy spread  
 Sell rate = mid rate - sell spread  
 Ccy 2 = Rate x Ccy 1
- Spread Definition: Select one spread definition. The effective spread can be calculated using any of the following two methods:
  - Percentage: Spread/100 x mid rate
  - Points: Spread x points multiplier

The method of spread definition that you specify applies to two instances:

- While maintaining exchange rates for the currency pair
- While maintaining customer spread for the currency pair

2. Click **Save**. You can view the defined currency pair details in the [Currency Pair Definition Summary](#).

## Currency Rate Type

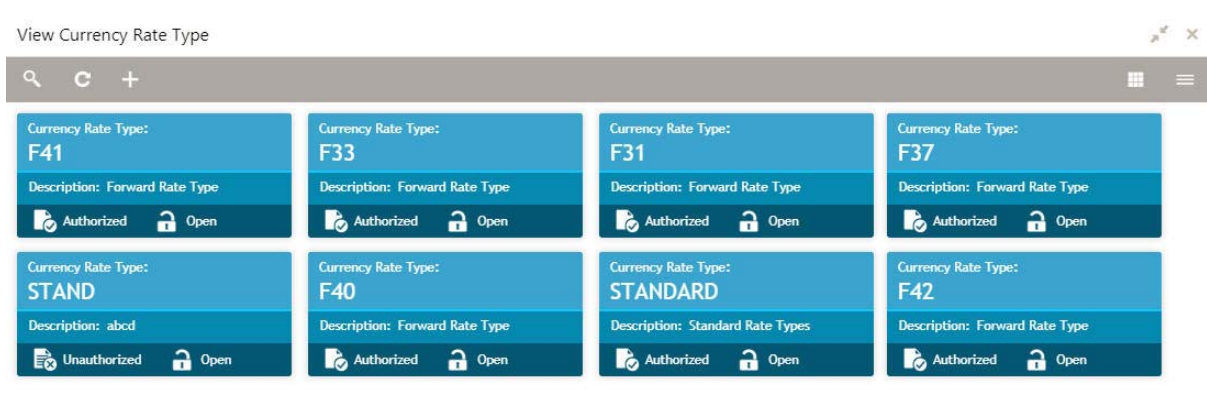
You can configure a currency rate type.

### Currency Rate Type Summary

The summary screen provides a list of configured currency rate type. You can configure a currency rate type using the [Currency Rate Type Maintenance](#).

#### How to reach here:

**Core Maintenance > Currency Rate Type > View Currency Rate Type**



Field	Description
Currency Rate Type	Displays the currency rate type.
Description	Displays additional information about the currency rate type.

Field	Description
Status	Displays the status of the record.

## Currency Rate Type Maintenance

The maintenance screen allows you to configure currency rate type.

### How to reach here:

**Core Maintenance > Currency Rate Type > Create Currency Rate Type**

### How to add a currency rate type:

1. In the **Create Currency Rate Type** screen, provide the required details:
  - Currency Rate Type: Enter a currency rate type.
  - Currency Rate Type Description: Enter additional information about the currency rate type.
2. Click **Save**. You can view the configured currency rate type details in the [Currency Rate Type Summary](#).

## Customer Category

You can configure a customer category.

### Customer Category Summary

The summary screen provides a list of configured customer category. You can configure a customer category using the [Customer Category Maintenance](#).

### How to reach here:

**Core Maintenance > Customer Category > View Customer Category**



View Customer Category

Customer Category: <b>C</b> Description: Corporate Authorized Open	Customer Category: <b>R88</b> Description: Virtual Accounts Creation Authorized Open	Customer Category: <b>R95</b> Description: Virtual Accounts Creation Authorized Open	Customer Category: <b>R127</b> Description: Virtual Accounts Creation Authorized Open
Customer Category: <b>R84</b> Description: Virtual Accounts Creation Authorized Open	Customer Category: <b>CORP</b> Description: Corporate Authorized Open	Customer Category: <b>R87</b> Description: Virtual Accounts Creation Unauthorized Open	Customer Category: <b>R118</b> Description: Virtual Accounts Creation Authorized Open

Field	Description
Customer Category	Displays the customer category.
Description	Displays additional information about the customer category.
Status	Displays the status of the record.

## Customer Category Maintenance

The maintenance screen allows you to configure a customer category.

### How to reach here:

**Core Maintenance > Customer Category > Create Customer Category**

Create Customer Category

New

Customer Category \*

Customer Category Description

Populate Changes

Save Cancel

### How to add a customer category:

- In the **Create Customer Category** screen, provide the required details:
  - Customer Category: Enter a customer category.
  - Customer Category Description: Enter additional information about the customer category.
  - Populate Changes: By default, this is disabled. If selected, displays the changes.
- Click **Save**. You can view the configured customer category details in the [Customer Category Summary](#).

## ECA System

You can configure the External Credit Approval (ECA) system.

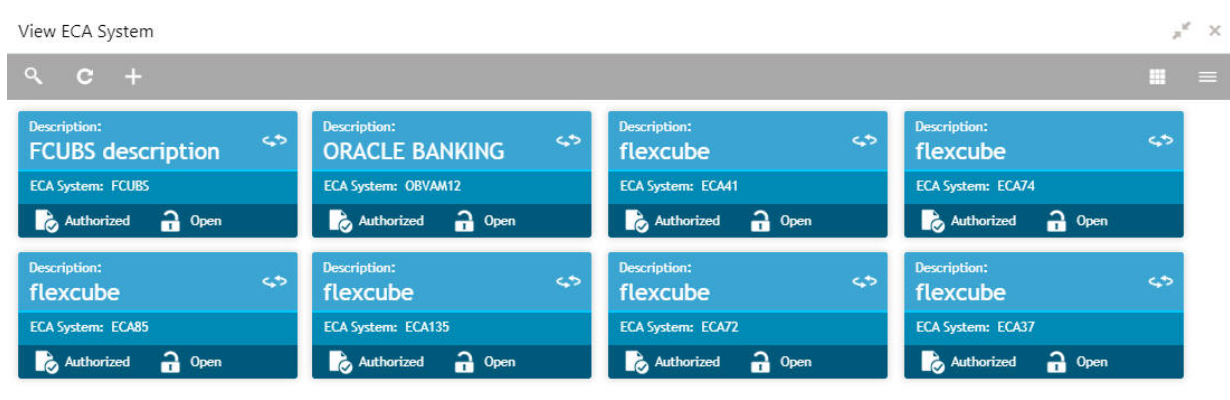


## ECA System Summary

The summary screen provides a list of configured ECA system. You can configure the ECA system details using the [ECA System Maintenance](#).

### How to reach here:

**Core Maintenance > ECA System > View ECA System**



Field	Description
Description	Displays any additional information of the ECA system.
ECA System	Displays the name of the ECA system.
Status	Displays the status of the record.

## ECA System Maintenance

The maintenance screen allows you to configure ECA system details.

### How to reach here:

**Core Maintenance > ECA System > Create ECA System**

A screenshot of the 'Create ECA System' form. The form has a title bar 'Create ECA System'. Below the title bar is a 'New' button. The form contains two input fields: 'Source System' (marked with an asterisk) and 'Description'. At the bottom right, there are 'Save' and 'Cancel' buttons.

### How to add an ECA system:

1. In the **Create ECA System** screen, provide the required details:
  - Source System: Enter the source system.
  - Description: Enter additional information about the ECA system.

2. Click **Save**. You can view the configure ECA system details in the [ECA System Summary](#).

## External Bank Parameters

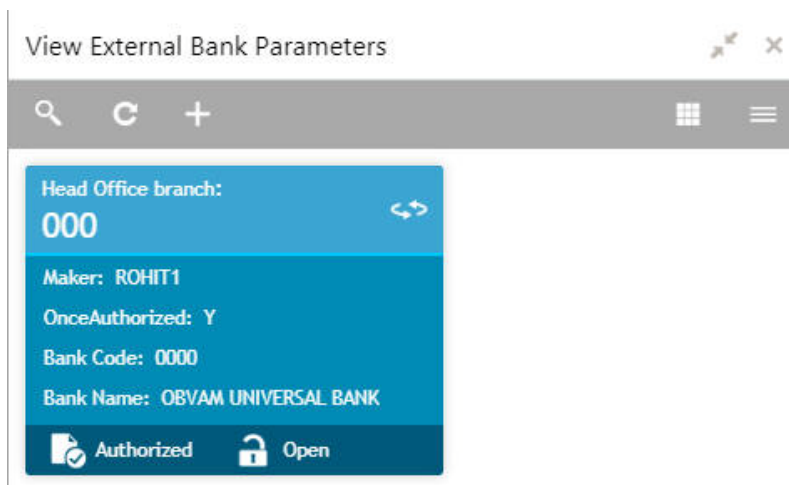
You can configure bank level parameters.

### External Bank Parameters Summary

The summary screen provides a list of configured external bank parameters. You can configure the external bank parameters using the [External Bank Parameters Maintenance](#).

#### How to reach here:

**Core Maintenance > External Bank Parameters > View External Bank Parameters**



Field	Description
Head Office Branch	Displays the head office branch details.
Maker	Displays the name of the user who has configured the bank details.
Once Authorized	Indicates if the record is authorized once or not.
Bank Code	Displays the code of the bank.
Bank Name	Displays the name of the bank.
Status	Displays the status of the record.

### External Bank Parameters Maintenance

The maintenance screen allows you to configure external bank parameters.

#### How to reach here:

**Core Maintenance > External Bank Parameters > Create External Bank Parameters**

Create External Bank Parameters

New

Bank Code \*

Bank Name

Head Office Branch

Branch Description  
Not Selected

No of Days to Forget Customer

Save Cancel

### How to configure a external bank parameter:

1. In the **Create External Bank Parameter** screen, provide the required details:
  - Bank Code: Enter the code for the bank.
  - Bank Name: Enter the name of the bank.
  - Head Office Branch: Click **Search** to view and select the required head office branch.
  - Branch Description: Based on the Head Office Branch selected, the information is auto-populated.
  - Number of Days to Forget Customer: Enter the number of days to inactive/forget the customer.
2. Click **Save**. You can view the configure core bank parameter details in the [External Bank Parameters Summary](#).

## External Branch Parameters

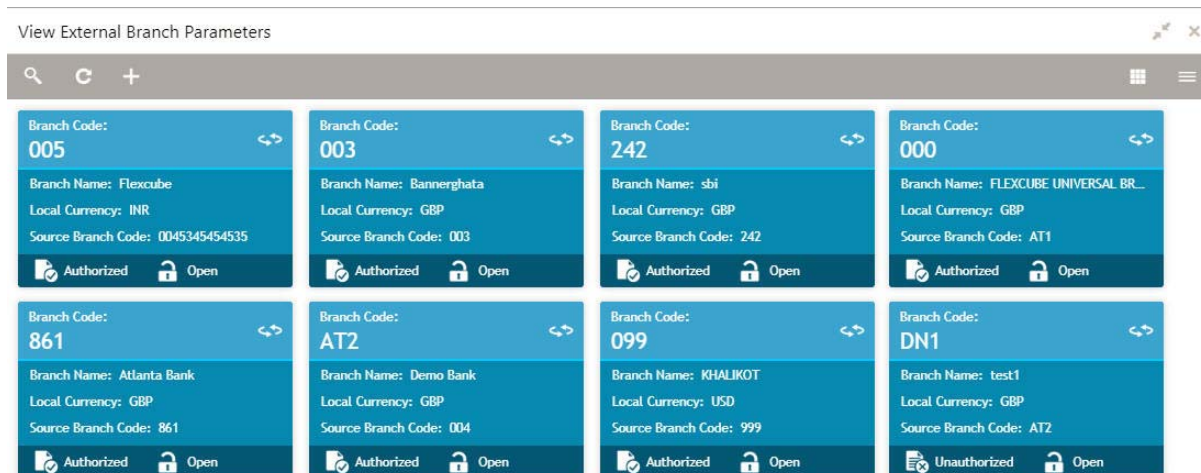
You can configure branch level parameters.

### External Branch Parameters Summary

The summary screen provides a list of configured external branch parameters. You can configure the external branch parameters using the [External Branch Parameters Maintenance](#).

### How to reach here:

**Core Maintenance > External Branch Parameters > View External Branch Parameters**



Field	Description
Branch Code	Displays the code of the branch associated with the bank.
Branch Name	Displays the name of the branch associated with the bank.
Local Currency	Displays the local currency details.
Source Branch Code	Displays the code of the source branch.
Status	Displays the status of the record.

## External Branch Parameters Maintenance

The maintenance screen allows you to configure the branch parameters.

### How to reach here:

**Core Maintenance > External Branch Parameters > Create External Branch Parameters**

## How to configure an external branch parameter:

1. In the **Create External Branch Parameter** screen, provide the required details:

### Branch Details

- Branch Code: Enter a branch code.
- Branch Name: Enter a name for the branch.
- Local Currency: Click **Search** to view and select the required local currency.
- Source System: Click **Search** to view and select the required source system.
- Source Branch Code: Enter a source branch code.

### Branch Address

- Address Line 1-3: Enter the address details.

### Other Details

- Host Code: Click **Search** to view and select the required host code.
- Country Code: Based on the Host Code selected, the information is auto-populated.
- Host Name: Enter a name for the host.
- Walk-in Customer: Click **Search** to view and select the required walk-in customer.
- Weekly Holiday 1-2: Select a weekly holiday from the dropdown list.



### Note

There are two days of weekly holiday depending on the geographical zone.

- Auto Authorization: By default, it is disabled. If selected, the record is automatically authorized.
- Report DSN: Enter the details of the report DSN.

### SWIFT Address

2. Click + to add a row and provide the required details:

- SWIFT Address: Click **Search** to view and select the required SWIFT address.
  - Default BIC: If selected, indicates the selected SWIFT address as the default BIC.
3. Click **Save**. You can view the configure branch parameter details in the [External Branch Parameters Summary](#).

## External Chart Account

You can configure an external charts.

### External Chart Account Summary

The summary screen provides a list of configured external chart accounts. You can configure an external chart account using the [External Chart Account Maintenance](#).

#### How to reach here:

**Core Maintenance > External Chart Account > View External Chart Account**

General Ledger Code:	Source System:	Source System GL Code:	Status
200000111	FCUBS	200000111	Authorized
200000112	OBVAM	200000112	Unauthorized
200000115	OBVAM	200000112	Unauthorized
2000001127	OBVAM	2000001127	Authorized
2000001122	OBVAM	2000001122	Authorized
2000001138	OBVAM	2000001138	Authorized
200000190	OBVAM	200000190	Authorized
200000197	OBVAM	200000197	Authorized

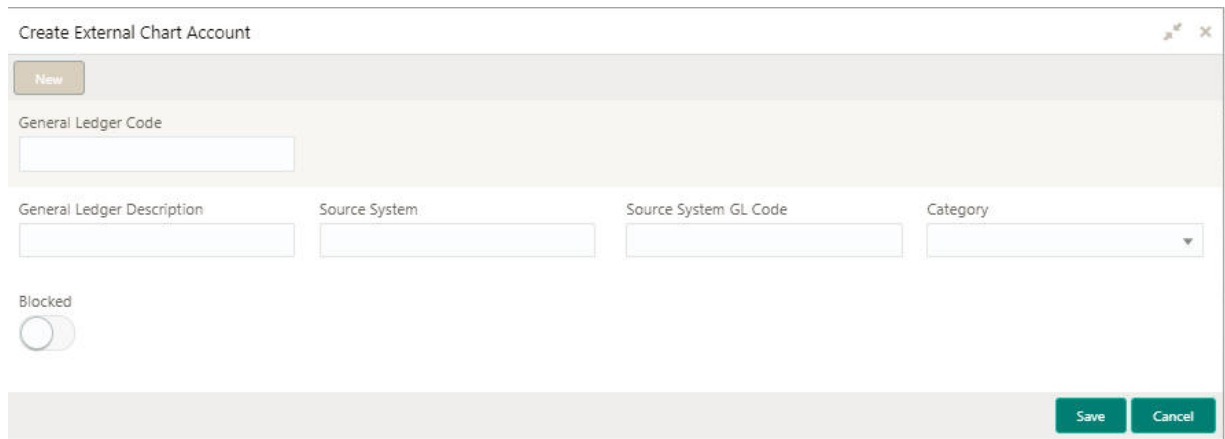
Field	Description
General Ledger Code	Displays the code of the general ledger.
Source System	Displays the source system.
Source System GL Code	Displays the GL code of the source system.
Status	Displays the status of the record.

### External Chart Account Maintenance

The maintenance screen allows you to configure external chart accounts.

#### How to reach here:

**Core Maintenance > External Chart Account > Create External Chart Account**



The screenshot shows the 'Create External Chart Account' window. It has a title bar with a maximize icon and a close button. Below the title bar is a 'New' button. The form contains several input fields: 'General Ledger Code' (a text box), 'General Ledger Description' (a text box), 'Source System' (a text box), 'Source System GL Code' (a text box), and 'Category' (a dropdown menu). There is also a 'Blocked' toggle switch. At the bottom right, there are 'Save' and 'Cancel' buttons.

## How to add an external chart account:

1. In the **Create External Chart Account** screen, provide the required details:
  - **General Ledger Code:** Enter a general ledger code.
  - **General Ledger Description:** Enter additional information about the general ledger.
  - **Source System:** Click **Search** to view and select the required source system.
  - **Source System GL Code:** Enter the source system GL code.
  - **Category:** Select a category from the dropdown list.
  - **Blocked:** By default, this is disabled. If selected, indicates the external chart account is blocked.
2. Click **Save**. You can view the configured external chart details in the [External Chart Account Summary](#).

## External Customer

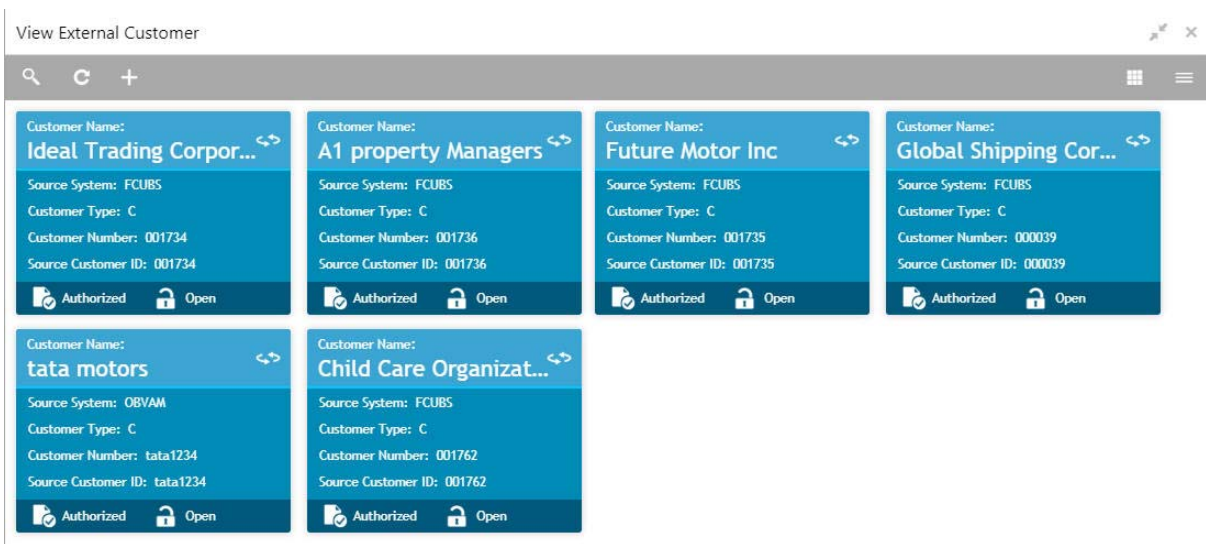
You can configure the external customer details.

### External Customer Summary

The summary screen provides a list of configured external customer details. You can configure the external customers using the [External Customer Maintenance](#).

### How to reach here:

**Core Maintenance > External Customer > View External Customer**



The screenshot shows the 'View External Customer' window. It has a title bar with a maximize icon and a close button. Below the title bar is a search bar with a magnifying glass icon, a refresh icon, and a plus icon. The main content area displays a list of external customers in a grid. Each customer card shows the customer name, source system, customer type, customer number, and source customer ID. At the bottom of each card, there are 'Authorized' and 'Open' buttons. The customers listed are: Ideal Trading Corpor..., A1 property Managers, Future Motor Inc, Global Shipping Cor..., tata motors, and Child Care Organizat....

Field	Description
Customer Name	Displays the name of the customer.
Source System	Displays the source system details.
Customer Type	Displays the type of the customer.
Customer Number	Displays the customer number associated with the customer name.
Source Customer ID	Displays the source of the customer ID associated with the customer name.
Status	Displays the status of the record.

## External Customer Maintenance

The maintenance screen allows you to configure the external customer details.

### How to reach here:

**Core Maintenance > External Customer > Create External Customer**

### How to add an external customer:

1. In the **Create External Customer** screen, provide the required details:

#### Customer Details

- Customer Number: Enter a number for the customer.
- Customer Name: Enter a name for the customer.
- Short Name: Enter a short name for the customer.
- Customer Type: Select one of the options:
  - Individual: If selected, the customer is an individual customer.
  - Corporate: If selected, the customer is a corporate customer.
  - Bank: If selected, the customer is a bank employee.
- Source Customer ID: Enter the source customer ID.
- Source System: Click **Search** to view and select the required source system.
- Customer Category: Click **Search** to view and select the required customer category.



- Relationship Manager ID: Enter the relationship manager ID.

### Address

- Address Line 1-4: Enter the customer address details.
- Country: Click **Search** to view and select the required country.
- Postal Code: Enter the postal code details.

### Other Details

- Deceased: By default, this is disabled. If selected, indicates the customer is deceased.
- Frozen: By default, this is disabled. If selected, indicates the customer account is frozen.
- Whereabouts Unknown: By default, this is disabled. If selected, indicates the customer's whereabouts are unknown.
- Sanction Check Required: By default, this is disabled. If selected, indicates the sanction check is required.
- Walk-in Customer: By default, this is disabled. If selected, indicates a walk-in customer.
- Language: Click **Search** to view and select the required language.
- Nationality: Click **Search** to view and select the required nationality.

2. Click **Save**. You can view the configure external customer details in the [External Customer Summary](#).

## External Customer Account

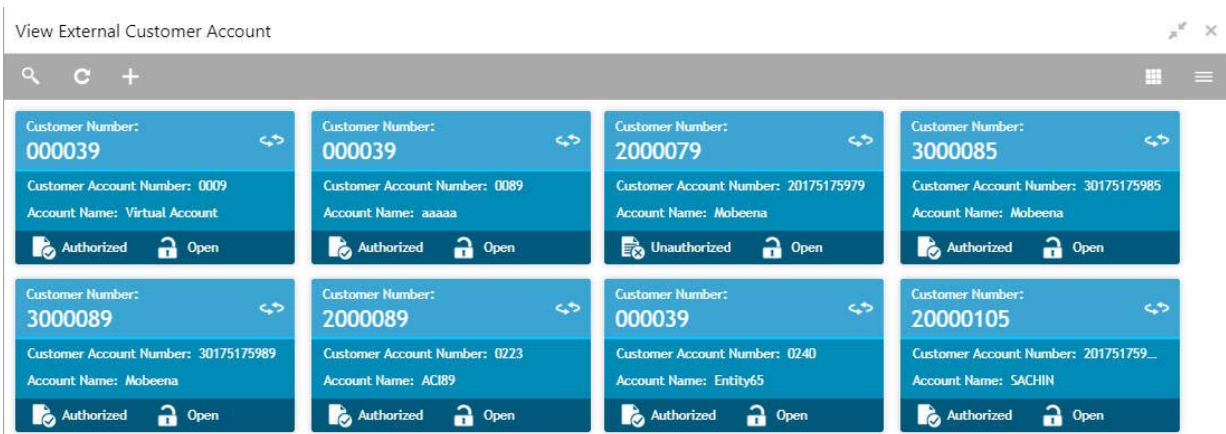
You can configure the external customer account details.

### External Customer Account Summary

The summary screen provides a list of configured external customer accounts. You can configure the external customer accounts using the [ECA System Maintenance](#).

### How to reach here:

**Core Maintenance > External Customer Account > View External Customer Account**



Customer Number	Customer Account Number	Account Name	Authorized	Open
000039	0009	Virtual Account	Authorized	Open
000039	0089	aaaaa	Authorized	Open
2000079	20175175979	Mobeena	Unauthorized	Open
3000085	30175175985	Mobeena	Authorized	Open
3000089	30175175989	Mobeena	Authorized	Open
2000089	0223	ACI89	Authorized	Open
000039	0240	Entity65	Authorized	Open
20000105	201751759...	SACHIN	Authorized	Open

Field	Description
Customer Number	Displays the customer number associated with the account name.
Customer Account Number	Displays the customer account number associated with the account name.
Account Name	Displays the name of the account.

Field	Description
Status	Displays the status of the record.

## External Customer Account Maintenance

The maintenance screen allows you to configure external customer account details.

### How to reach here:

**Core Maintenance > External Customer Account > Create External Customer Account**

### How to add an external customer account:

1. In the **Create External Customer Account** screen, provide the required details:

#### Account Details

- Customer Account Number: Enter the customer account number.
- Account Name: Enter the name for an account.
- Customer Number: Click **Search** to view and select the required customer number.
- Customer Name: Based on the Customer Number selected, the information is auto-populated.
- Account Class: Select the account class from the dropdown list.
- Account Currency: Click **Search** to view and select the required account currency.
- Source Account Branch: Click **Search** to view and select the required source account branch.
- Source Customer Account: Based on the Source Account Branch selected, the information is auto-populated.
- Account IBAN: Enter the account IBAN details.

#### Address

- Address Line 1-4: Enter the address details.
- Country: Click **Search** to view and select the required country.

## Other Details

- No Credit: By default, this is disabled. If selected, indicates the account does not have any credit facility.
  - No Debit: By default, this is disabled. If selected, indicates the account does not have any debit facility.
  - Blocked: By default, this is disabled. If selected, indicates the account status is blocked.
  - Frozen: By default, this is disabled. If selected, indicates the account status is frozen.
  - Dormant: By default, this is disabled. If selected, indicates the account status is dormant.
  - External Credit Approval Required: By default, this is disabled. If selected, indicates ECA check is required for the external customer account.
  - External Credit Approval System: Click **Search** to view and select the required external credit approval system.
  - Host Code: Enter the host code details.
  - Account Open Date: Select an effective date for the account from the dropdown calendar.
2. Click **Save**. You can view the configure external customer account details in the [External Customer Account Summary](#).

## Forget Process

The Personally identifiable information (PII) is any data that could potentially identify a specific individual. PII data access can be controlled based on the user role and you can configure details of a customer who wants to be forgotten if the customer withdraws/does not avail the virtual account facility.

## Forgotten Customers Summary

The summary screen provides a list of configured customer to be forgotten. You can configure a customer detail who wants to be forgotten using the [Forget Customer Maintenance](#).

## How to reach here:

**Core Maintenance > Forget Process > View Forgotten Customers**

The screenshot displays the 'View Forgotten Customers' window. It features a search bar and a grid of eight customer process cards. Each card shows the Process Type, Process ID, Maker, and status (Authorized/Unauthorized) with an 'Open' button.

Process Type	Process ID	Maker	Status	Action
BANK_INITIATED	90eda611-e9aa-4bde-9e92-...	ROHIT	Authorized	Open
BANK_INITIATED	d4d46cd4-1afe-4604-bd0e-5...	ROHIT	Unauthorized	Open
CUSTOMER_INITIATED	28c808ec-e5a6-4fee-8406-6...	ROHIT	Authorized	Open
CUSTOMER_INITIATED	fc152611-2074-4893-b698-7...	ROHIT	Authorized	Open
CUSTOMER_INITIATED	58331221-8066-4c58-9280-0...	ROHIT	Unauthorized	Open
BANK_INITIATED	a1946ce7-97b5-47ae-a66c-5...	ROHIT	Unauthorized	Open
BANK_INITIATED	47fdfa71-7d41-42a7-8af8-22...	ROHIT	Unauthorized	Open
BANK_INITIATED	e7b44912-0687-4b84-99ba-c...	ROHIT	Authorized	Open

Field	Description
Process Type	Indicates if the process is initiated by the customer/bank.
Process ID	Displays the forgotten customer's process ID.
Maker	Displays the name of the user who has configured the forgotten customer details.

Field	Description
Status	Displays the status of the record.

## Forget Customer Maintenance

The maintenance screen allows you to configure a customer to be forgotten.

### How to reach here:

**Core Maintenance > Forget Process > Forget Customer**

Forget Customer

New

Forget Customer Process ID \*

Forget Customer Process Type

Customer Initiat... Bank Initiated

Customer Number Process Status

No data to display.

Page 1 (0 of 0 items)

Save Cancel

### How to add details to forget a customer:

- In the **Forget Customer** screen, provide the required details:
  - Forget Customer Process ID: Enter a forget customer process ID.
  - Forget Customer Process Type: Select one of the options:
    - Customer Initiated: If selected, indicates the customer has initiated the process.
    - Bank Initiated: If selected, indicates the bank has initiated the process.
- Click + to add a row and provide the customer/bank details.
- Click **Save**. You can view the configured forgotten customers in the [Forgotten Customers Summary](#).

## Host Code

You can group branches in the same zone or region under a host for specific processing. You can have multiple hosts depending on processing requirements.

# Host Code Summary

The summary screen provides a list of configured host codes. You can configure the host code using the [Host Code Maintenance](#)

## How to reach here:

Core Maintenance > Host Code > View Host Code

View Host Code

Default Branch Code: 000

Processing Time Zone: GMT

Host Code: RL01

Country Code: USA

Authorized Open

Default Branch Code: 000

Processing Time Zone: GMT

Host Code: HCODE

Country Code: USA

Authorized Closed

Default Branch Code: 000

Processing Time Zone: GMT+5.30

Host Code: HOS34

Country Code: GB

Authorized Open

Default Branch Code: 000

Processing Time Zone: GMT+5.30

Host Code: HOS22

Country Code: GB

Unauthorized Open

Default Branch Code: 000

Processing Time Zone: GMT+5.30

Host Code: HOS38

Country Code: GB

Authorized Open

Default Branch Code: 000

Processing Time Zone: GMT+5.30

Host Code: HOS25

Country Code: GB

Authorized Open

Default Branch Code: 000

Processing Time Zone: GMT+5.30

Host Code: HOS28

Country Code: GB

Authorized Open

Default Branch Code: 000

Processing Time Zone: GMT+5.30

Host Code: HOS31

Country Code: GB

Authorized Open

Field	Description
Default Branch Code	Displays the default branch code associated with the host code.
Processing Time Zone	Displays the processing time zone.
Host Code	Displays the host code details.
Country Code	Displays the country code details.
Status	Displays the status of the records.

# Host Code Maintenance

The maintenance screen allows you to configure host code.

## How to reach here:

Core Maintenance > Host Code > Create Host Code

Create Host Code

New

Host Code \*

Description \*

Country Code \*

Processing Time Zone \*

Default Branch Code \*

Save

Cancel

## How to add a host code:

1. In the **Create Host Code** screen, provide the required details:
  - Host Code: Enter the host code details.
  - Description: Enter additional information about the host code.
  - Country Code: Click **Search** to view and select the required country code.
  - Processing Time Zone: Enter the processing time zone details.
  - Default Branch Code: Click **Search** to view and select the required default branch code.
2. Click **Save**. You can view the configured host code details in the [Host Code Summary](#).

## Language Code

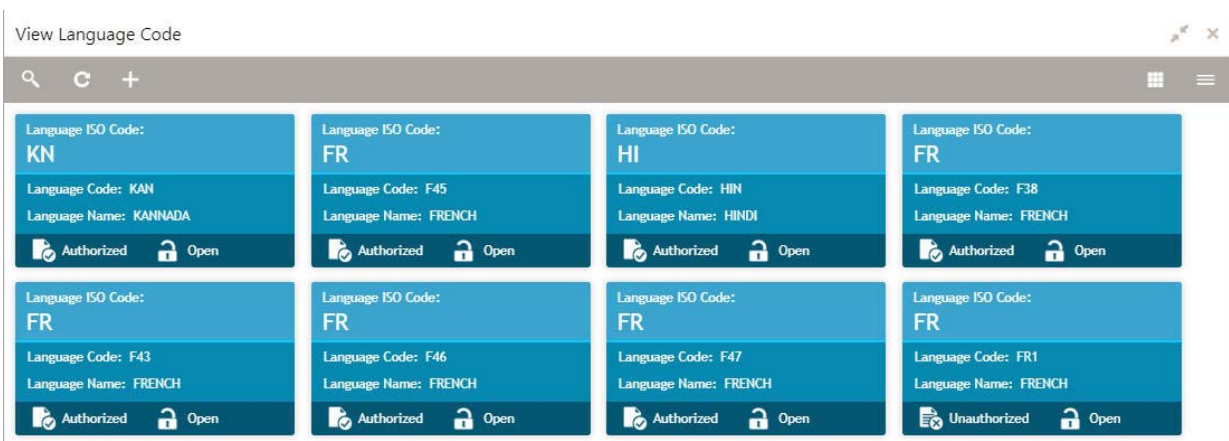
You can configure a language code.

### Language Code Summary

The summary screen provides a list of configured language code. You can configure a language code using the [Language Code Maintenance](#).

## How to reach here:

**Core Maintenance > Language Code > View Language Code**



The screenshot shows a web application window titled 'View Language Code'. It contains a grid of eight cards, each representing a language code configuration. Each card displays the Language ISO Code, Language Code, Language Name, and a status icon (Authorized or Unauthorized) with an 'Open' button.

Language ISO Code	Language Code	Language Name	Status
KN	KAN	KANNADA	Authorized
FR	F45	FRENCH	Authorized
HI	HIN	HINDI	Authorized
FR	F38	FRENCH	Authorized
FR	F43	FRENCH	Authorized
FR	F46	FRENCH	Authorized
FR	F47	FRENCH	Authorized
FR	FR1	FRENCH	Unauthorized

Field	Description
Language ISO Code	Displays the ISO code of the language.
Language Code	Displays the code of the language.
Language Name	Displays the name of the language.
Status	Displays the status of the record.

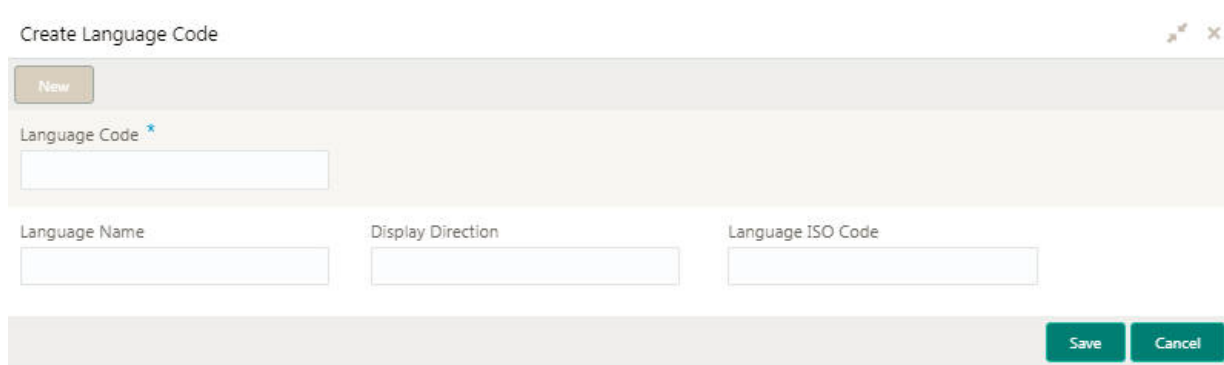
### Language Code Maintenance

The maintenance screen allows you to configure a language code.

## How to reach here:

**Core Maintenance > Language Code > Create Language Code**





The 'Create Language Code' form is a web-based interface for adding a new language code. It features a title bar with standard window controls. Below the title bar is a 'New' button. The main form area contains four input fields: 'Language Code' (marked with an asterisk), 'Language Name', 'Display Direction', and 'Language ISO Code'. At the bottom right, there are 'Save' and 'Cancel' buttons.

## How to add a language code:

1. In the **Create Language Code** screen, provide the required details:
  - Language Code: Enter a code for the language.
  - Language Name: Enter a name for the language associated with the language code.
  - Display Direction: Enter the display direction.
  - Language ISO Code: Enter the language ISO code.
2. Click **Save**. You can view the configured language code details in the [Language Code Summary](#).

## Local Holiday

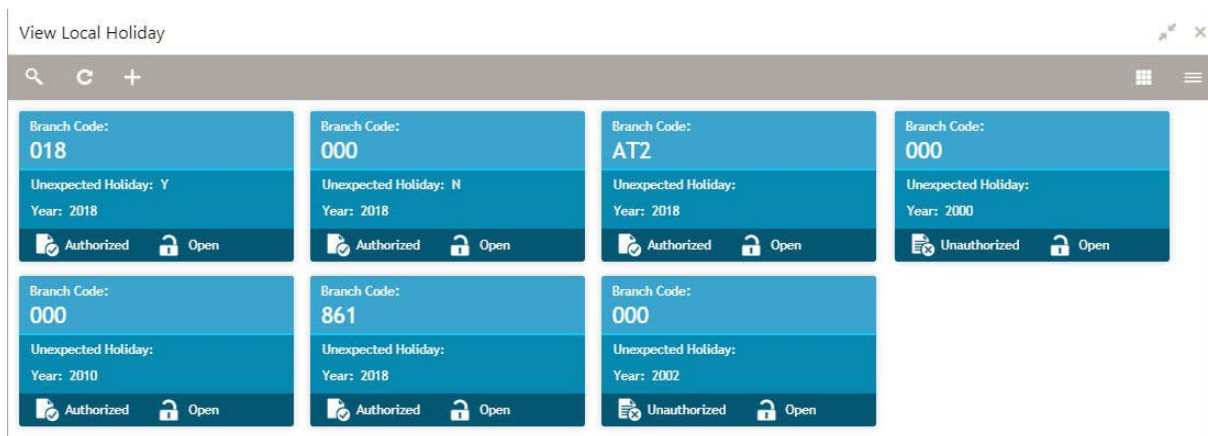
You can configure a local holiday.

### Local Holiday Summary

The summary screen provides a list of configured local holidays. You can configure a local holiday using the [Local Holidays Maintenance](#).

## How to reach here:

**Core Maintenance > Local Holiday > View Local Holiday**



The 'View Local Holiday' summary screen displays a grid of seven holiday records. Each record is shown in a blue card with the following fields: Branch Code, Unexpected Holiday (Y/N), and Year. Below each record are icons for 'Authorized' and 'Open' status. The records are as follows:

Branch Code	Unexpected Holiday	Year	Authorized	Open
018	Y	2018	Yes	Yes
000	N	2018	Yes	Yes
AT2		2018	Yes	Yes
000		2000	No	Yes
000		2010	Yes	Yes
861		2018	Yes	Yes
000		2002	No	Yes

Field	Description
Branch Code	Displays the code of the branch.
Unexpected Holiday	Indicates if the record is an unexpected holiday.
Year	Displays the year of the holiday.

Field	Description
Status	Displays the status of the record.

## Local Holidays Maintenance

The maintenance screen allows you to configure local holidays.

### How to reach here:

**Core Maintenance > Local Holiday > Create Local Holiday**

### How to add a local holiday:

1. In the **Create Local Holiday** screen, provide the required details:
  - Branch Code: Click **Search** to view and select the required branch code.
  - Year: Enter the year details.
  - Weekly Holidays: By default, this is disabled. If selected, you can define weekly holidays.
  - Unexpected Holidays: By default, this is disabled. If selected, you can define unexpected holidays.
2. Select the dates using the calendar. The selected dates appear in pink highlighted circle.
3. Click **Save**. You can view the configured local holiday details in the [Local Holiday Summary](#).

## Media

You can configure media information.

### Media Summary

The summary screen provides a list of configured media. You can configure a media using the [Media Maintenance](#).

### How to reach here:

**Core Maintenance > Media > View Media**



Field	Description
Media	Displays the name of the media.
Media Number	Displays the number of the media.
Status	Displays the status of the record.

## Media Maintenance

The maintenance screen allows you to configure media.

### How to reach here:

**Core Maintenance > Media > Create Media**

### How to add media:

- In the **Create Media** screen, provide the required details:
  - Media Code: Enter a unique media code to identify while associating with an advice.
  - Media Description: Enter additional information about the media.
  - Media Number: Enter a unique number for the media type.
  - Message Terminator: Enter the padded characters to mark the end of an incoming messages.
  - Message Suffix: Enter the padding characters to mark the end of an outgoing messages.

- Stop Process: By default, this option is disabled. If selected, halts the processing of incoming and outgoing messages.
- Padding Required: By default, this option is disabled. If selected, pads the characters in every outgoing messages.
- TW (Test Word) Required Status: By default, this option is disabled. If selected, enables the option for word testing.
- Media Priority: Select a media priority from the spin box. When a message is dispatched to the customers, the media type used for sending the messages will be the one that is on high priority.
- Number of Character: Select a number the padding characters should be repeated for the advice from the spin box.

## Media Details

By default, fields that require an media details appear. You can click + to add multiple media details and click - to remove a media details.

- Media Code: Enter a unique media code to identify while associating with an advice.
- Compatible Media: By default, this option is disabled. If selected, indicates the media is compatible.

2. Click **Save**. You can view the configured media details in the [Media Summary](#).

## System Dates

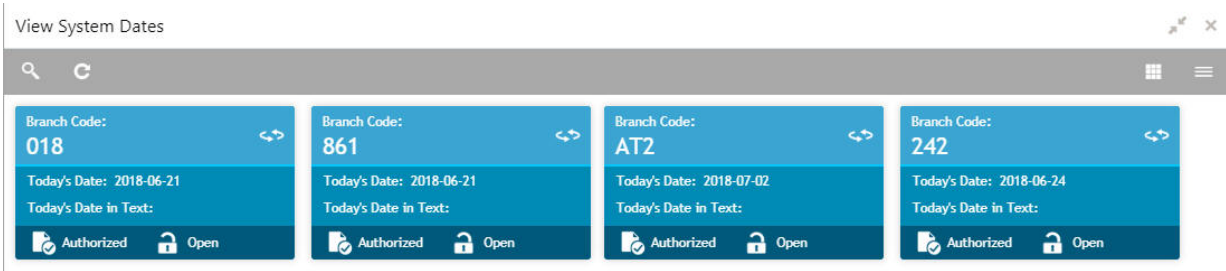
You can view the system date details.

### System Dates Summary

The summary screen provides a list of configured system date.

#### How to reach here:

**Core Maintenance > System Dates > View System Dates**



Branch Code	Today's Date	Today's Date in Text	Status
018	2018-06-21		Authorized
861	2018-06-21		Authorized
AT2	2018-07-02		Authorized
242	2018-06-24		Authorized

Field	Description
Branch Code	Displays the code of the branch.
Today's Date	Displays system's current date.
Today's Date in Text	Displays the system's current date in words.
Status	Displays the status of the record.

## Transaction Code

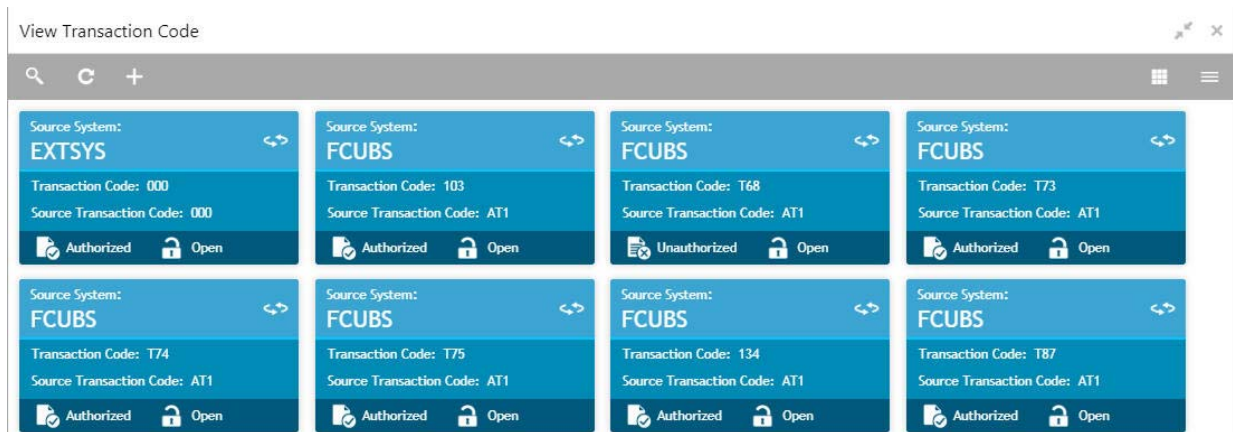
You can configure the transaction code.

## Transaction Code Summary

The summary screen provides a list of configured transaction code. You can configure a transaction code using the [Transaction Code Maintenance](#).

### How to reach here:

**Core Maintenance > Transaction Code > View Transaction Code**



The screenshot shows a window titled "View Transaction Code" with a search bar and a grid of eight transaction code cards. Each card displays the Source System, Transaction Code, Source Transaction Code, and a status icon (Authorized, Open, or Unauthorized).

Source System	Transaction Code	Source Transaction Code	Status
EXTSYS	000	000	Authorized, Open
FCUBS	103	AT1	Authorized, Open
FCUBS	T68	AT1	Unauthorized, Open
FCUBS	T73	AT1	Authorized, Open
FCUBS	T74	AT1	Authorized, Open
FCUBS	T75	AT1	Authorized, Open
FCUBS	134	AT1	Authorized, Open
FCUBS	T87	AT1	Authorized, Open

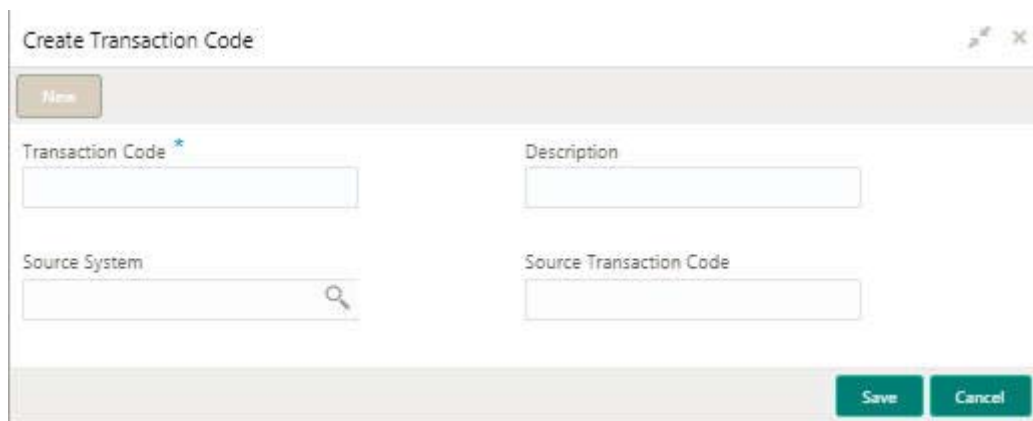
Field	Description
Source System	Displays the source system details.
Transaction Code	Displays the transaction code details.
Source Transaction Code	Displays the source transaction code associated with the transaction code.
Status	Displays the status of the record,

## Transaction Code Maintenance

The maintenance screen allows you to configure transaction code details.

### How to reach here:

**Core Maintenance > Transaction Code > Create Transaction Code**



The screenshot shows a window titled "Create Transaction Code" with a "New" button and four input fields: Transaction Code (marked with an asterisk), Description, Source System (with a search icon), and Source Transaction Code. At the bottom right are "Save" and "Cancel" buttons.

### How to add a transaction code:

1. In the **Create Transaction Code** screen, provide the required details:

- Transaction Code: Enter the transaction code details.
- Description: Enter additional information about the transaction code.
- Source System: Click **Search** to view and select the required source system.
- Source Transaction Code: Enter the source transaction code details.

2. Click **Save**. You can view the configured transaction code details in the [Transaction Code Summary](#).

## Upload Source

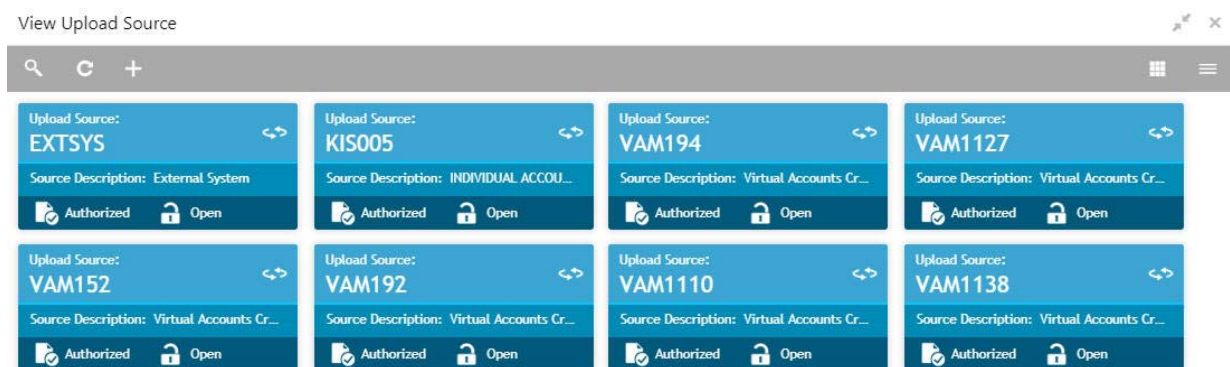
You can upload a source code.

### Upload Source Summary

The summary screen provides a list of configured source code. You can upload a source code using the [Upload Source Maintenance](#).

#### How to reach here:

**Core Maintenance > Upload Source > View Upload Source**



The screenshot shows a window titled 'View Upload Source' with a search bar and a grid of eight source code entries. Each entry is a blue card with the following information:

Upload Source:	Source Description:	Status
EXTSYS	External System	Authorized
KIS005	INDIVIDUAL ACCOU...	Authorized
VAM194	Virtual Accounts Cr...	Authorized
VAM1127	Virtual Accounts Cr...	Authorized
VAM152	Virtual Accounts Cr...	Authorized
VAM192	Virtual Accounts Cr...	Authorized
VAM1110	Virtual Accounts Cr...	Authorized
VAM1138	Virtual Accounts Cr...	Authorized

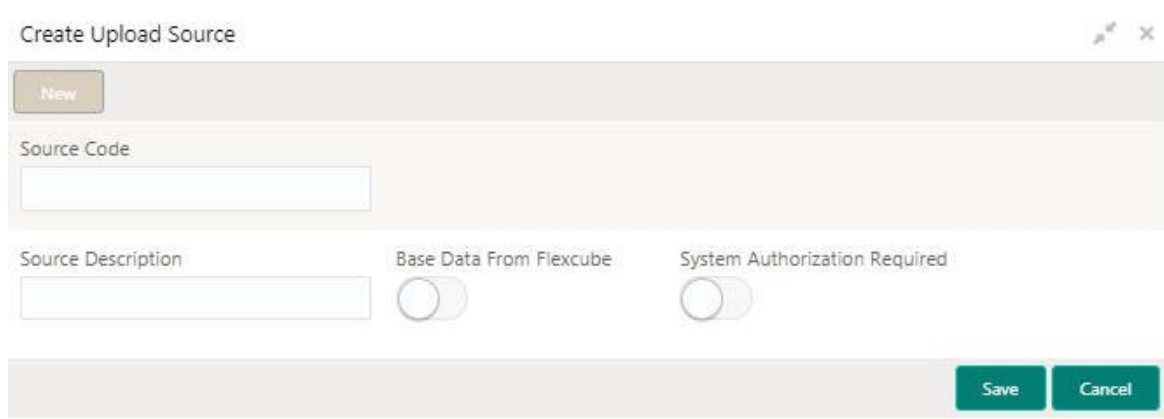
Field	Description
Upload Source	Displays the upload source details.
Source Description	Displays information about the source code.
Status	Displays the status of the record.

### Upload Source Maintenance

The maintenance screen allows you to upload source.

#### How to reach here:

**Core Maintenance > Upload Source > Create Upload Source**



The 'Create Upload Source' dialog box contains the following fields and controls:

- New** button
- Source Code**: A text input field.
- Source Description**: A text input field.
- Base Data From Flexcube**: A toggle switch, currently disabled.
- System Authorization Required**: A toggle switch, currently disabled.
- Save** and **Cancel** buttons at the bottom right.

### How to upload source:

1. In the **Create Upload Source** screen, provide the required details:
  - **Source Code**: Enter the source code details.
  - **Source Description**: Enter additional information of the source code.
  - **Base Data from Flexcube**: By default, this is disabled. If selected, indicates the base data is from Flexcube.
  - **System Authorization Required**: By default, this is disabled. If selected, indicates the system requires authorization.
2. Click **Save**. You can view the configured upload source details in the [Upload Source Summary](#).

## Upload Source Preference

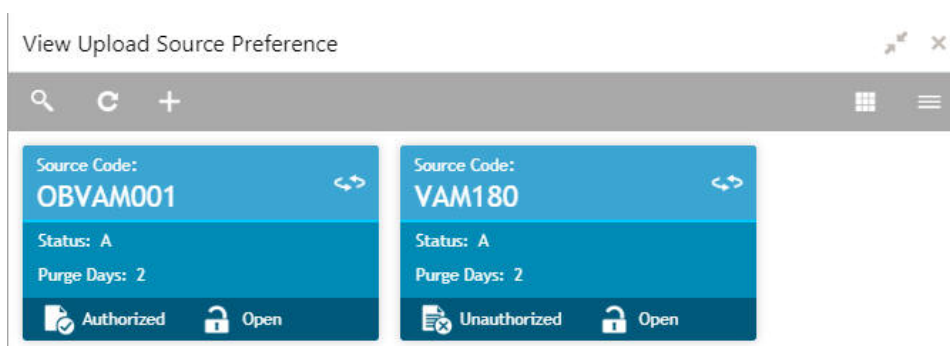
You can configure upload source preference.

### Upload Source Preference Summary

The summary screen provides a list of configured upload source preferences. You can configure an upload source preference using the [Upload Source Preference Maintenance](#).

### How to reach here:

**Core Maintenance > Upload Source Preference > View Upload Source Preference**



The 'View Upload Source Preference' screen displays two source preference cards:

Source Code	Status	Purge Days	Actions
OBVAM001	A	2	Authorized, Open
VAM180	A	2	Unauthorized, Open

Field	Description
Source Code	Displays the code of the source.
Status	Displays the status of the post upload.
Purge Days	Displays the number of purge days.

Field	Description
Status	Displays the status of the record.

## Upload Source Preference Maintenance

The maintenance screen allows you to configure upload source preference.

### How to reach here:

**Core Maintenance > Upload Source Preference > Create Upload Source Preference**

### How to add an upload source preference:

1. In the **Create Upload Source Preference** screen, provide the required details:

- Source Code: Click **Search** to view and select the required source code.

#### Error Handling

- On Error: Select an error from the dropdown list.
- On Override: Select an override from the dropdown list.
- On Repairable Exception: Select a repairable exception from the dropdown list.
- On Queue Exception: Select a queue exception from the dropdown list.

#### Post Upload

- Status: Select a status from the dropdown list.
  - Purge Days: Enter the purging days if you want to maintain any days to be purged while processing interface.
  - Allow Deferred Processing: By default, this is disabled. If selected, defers process the upload source preference.
  - Allow EOD with Deferred: By default, this is disabled. If selected, processes the EOD with deferred.
  - Deletion Allowed: By default, this is disabled. If selected, deletes the upload source preferences.
  - Reverse Allowed: By default, this is disabled. If selected, reverses the upload source preferences.
  - Amend Allowed: By default, this is disabled. If selected, amends the upload source preferences.
  - Proceed with EOD: By default, this is disabled. If selected, proceeds with the EOD.
2. Click **Save**. You can view the configured upload source preference details in the [Upload Source Preference Summary](#).

## A

Advice .....	5
Amount Text Language .....	5, 7
Amount Text Language Maintenance .....	6, 8
Amount Text Language Summary .....	5, 7

## B

BIC Directory .....	9
BIC Directory Maintenance .....	9
BIC Directory Summary .....	9

## C

Country Code .....	12
Country Code Maintenance .....	12
Country Code Summary .....	12
Currency Definition .....	30
Currency Definition Maintenance .....	14
Currency Definition Summary .....	14
Currency Exchange Rate .....	17
Currency Exchange Rate Maintenance .....	18
Currency Exchange Rate Summary .....	17
Currency Holiday .....	19
Currency Holiday Maintenance .....	19
Currency Holiday Summary .....	19
Currency Pair Definition .....	20
Currency Pair Definition Maintenance .....	21
Currency Pair Definition Summary .....	20
Currency Rate Type .....	22
Currency Rate Type Maintenance .....	23
Currency Rate Type Summary .....	22
Customer Category .....	23
Customer Category Maintenance .....	24
Customer Category Summary .....	23

## E

End of Day (EOD) .....	11
EOD Maintenance .....	11
External Bank Parameters .....	26
External Bank Parameters Maintenance .....	26
External Bank Parameters Summary .....	26
External Branch Parameters .....	27
External Branch Parameters Maintenance .....	28
External Branch Parameters Summary .....	27
External Chart Account .....	30
External Chart Account Maintenance .....	30
External Chart Account Summary .....	30
External Credit Approval (ECA) System .....	24
ECA System Maintenance .....	25
ECA System Summary .....	25

External Customer .....	31, 36
External Customer Maintenance .....	32
External Customer Summary .....	31
External Customer Account .....	33
External Customer Account Maintenance .....	34
External Customer Account Summary .....	33

## F

Forget Customer .....	42
Forget Customer Maintenance .....	36

## H

Host Code .....	36
Host Code Maintenance .....	37
Host Code Summary .....	37

## L

Language Code .....	38
Language Code Maintenance .....	38
Language Code Summary .....	38
Local Holiday .....	39, 40
Local Holiday Summary .....	39, 40
Local Holidays Maintenance .....	40, 41

## S

System Date .....	42
System Date Maintenance .....	42
System Date Summary .....	42

## T

Transaction Code .....	30
Transaction Code Maintenance .....	43
Transaction Code Summary .....	43

## U

Upload Source .....	44
Upload Source Maintenance .....	44
Upload Source Summary .....	44
Upload Source Preference .....	45
Upload Source Preference Maintenance .....	46
Upload Source Preference Summary .....	45

### References

For more information on any related features, you can refer to the following documents:

- Security Management System User Guide
- Oracle Banking Getting Started User Guide

### Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

### Feedback and Support

Oracle welcomes customers' comments and suggestions on the quality and usefulness of the document. Your feedback is important to us. If you have a query that is not covered in this user guide or if you still need assistance, please contact documentation team.