

Oracle® Retail Xstore Office Cloud Service

Release Notes

Release 19.3

F37844-03

March 2021

This document highlights the major changes for Release 19.3 of Oracle Retail Xstore Office Cloud Service.

Overview

The Oracle Retail Xstore Suite has always offered a highly flexible deployment model that includes thick, thin, tablet, and handheld options at the store. Along with Xstore Office Cloud Service, Oracle provides a Software as a Service (SaaS) offering to complement the current support for central functions available on premises or hosted in Infrastructure as a Service (IaaS) or Platform as a Service (PaaS).

Oracle Retail Xstore Office Cloud Service (XOCS)

XOCS is the central component for the Xstore Suite available as a SaaS offering. It includes the web-based Xadmin application for retail operations management and Xcenter - a Java and JSON-based messaging framework. The Xadmin UI allows users to administer corporate-based functions such as Oracle Retail Xstore Point-of-Service configuration setup and maintenance, file management, viewing the electronic journal, viewing store reports, and monitoring alerts for the Oracle Retail Xstore Point-of-Service in use at the store. Xcenter provides the database, administration and services necessary to operate across the enterprise.

Oracle Retail Xstore Office Cloud Service provides for the straightforward management of the data and configurations that empower your associates. The user interface within Oracle Retail Xstore Office Cloud Service provides streamlined functionality that guides users through configuration changes, data changes, and deployments. Granular security access can create a custom experience for users of all access levels. Multiple support tools and alerts enable IT leaders to take a proactive approach to managing multiple installations.

Client System Requirements

The following technology is supported:

- The following web browsers are supported:

Note: Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

- Microsoft Internet Explorer 11
- Mozilla Firefox ESR60+
- Google Chrome 64+
- Microsoft Edge 44+

Xstore Office Cloud Service Enhancements

The 19.3 version of Xstore Office Cloud Service includes the following enhancements:

Note: References to the on-premises application names may exist throughout the Xstore Office Cloud Service applications and documents.

Table 1 *New and Updated Options*

Enhancement	Automatically Available	End User Action	Customer IT Action	Oracle Server Request
Functional Enhancements	Yes	NA	NA	NA
Technical Enhancements	Yes	NA	NA	NA

Functional Enhancements

The 19.3 version of Xstore Office Cloud Service includes the following functional enhancements:

Query Broadcaster Status

A new REST API is now available for a third-party system to request broadcaster data. The service can be utilized as needed and provides all broadcaster data in the returned response.

Cancel Multiple Deployments

In the Deployments feature of Xadmin, a new function that allows a user to cancel more than one deployment at a given time has been added. This can be done from the deployment search results screen.

Technical Enhancements

The 19.3 version of Xstore Office Cloud Service includes the following technical enhancements:

Support of Swagger for REST Services

Added the ability to view and download web service details through a URL using Swagger.

Noteworthy Defect Fixes

The following noteworthy defect fixes are included in this release.

Affected Component	Fixed Issue/Defect	Defect Number
RTLog Generator	Fixed an issue where RTLog generated files are failing due to too many open files.	32231193
File Processing	Fixed an issue with file processing in Xcenter.	32231181
DTXQL Unable to Reference Aliases in Optional Tags	Fixed an issue where the DTXQL is unable to reference aliases in optional tags.	32059122
Post Void Replication	Fixed an issue with post voiding a sales transaction with a credit card tender was not replicating to Xstore Office Cloud Service.	32075562
Data Field Length Changes	Added a field length restriction of 256 for the Create_User_Id and Update_User_Id fields in the OCDS_On_Demand table.	31996660
System Manager Role Issue	Fixed an issue where a user could not access the System Manger without the Data Manager role.	31906272

Related Documentation

For more information, see the following documents in the Oracle Retail Xstore Office Cloud Service Release 19.3 documentation set:

- *Oracle Retail Xstore Office Cloud Service User Guide*
- *Oracle Retail Xstore Office Cloud Service Security Guide*
- *Oracle Retail Xstore Office Cloud Service Administration Guide*
- *Oracle Retail Xstore Office Cloud Service Administration Action List*
- *Oracle Retail Xstore Suite 19.0/Merchandising Suite 19.1.000 Implementation Guide*
- *Oracle Retail Xstore Suite 19.0/Merchandising 16.0.2 Implementation Guide*
- *Oracle Retail Xstore Suite Implementation Guide*
- *Oracle Retail Xstore Suite Services Guide*
- *Oracle Retail Xstore Office/Xstore Office Cloud Service Database Dictionary*

Supplemental Training

The following training is available.

Oracle Retail Learning Subscriptions at Oracle University

The Oracle Retail Learning Subscription is a digital training solution for anyone on your team seeking training on Oracle Retail Products. With the learning subscription you get the key elements of an effective learning program and the conveniences of a digital format, making this training unmatched in the industry.

You get modern learning at its best, such as:

- 12 months of 24/7 access to a comprehensive set of high quality videos delivered by Oracle experts.
- Detailed coverage and step-by-step demonstrations.
- Periodic updates for new features and product enhancements.
- Flexibility to search, access, and learn about specific topics of interest.

The learning subscription enables current users to continually refresh and upgrade their product skills. It also enables new employees with a self-paced learning guide to help them quickly become proficient on Oracle Retail Products.

For training opportunities, see the following web site:

<http://www.oracle.com/education>

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

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Value-Added Reseller (VAR) Language

Oracle Retail VAR Applications

The following restrictions and provisions only apply to the programs referred to in this section and licensed to you. You acknowledge that the programs may contain third party software (VAR applications) licensed to Oracle. Depending upon your product and its version number, the VAR applications may include:

(i) the **MicroStrategy** Components developed and licensed by MicroStrategy Services Corporation (MicroStrategy) of McLean, Virginia to Oracle and imbedded in the MicroStrategy for Oracle Retail Data Warehouse and MicroStrategy for Oracle Retail Planning & Optimization applications.

(ii) the **Wavelink** component developed and licensed by Wavelink Corporation (Wavelink) of Kirkland, Washington, to Oracle and imbedded in Oracle Retail Mobile Store Inventory Management.

(iii) the software component known as **Access Via™** licensed by Access Via of Seattle, Washington, and imbedded in Oracle Retail Signs and Oracle Retail Labels and Tags.

(iv) the software component known as **Adobe Flex™** licensed by Adobe Systems Incorporated of San Jose, California, and imbedded in Oracle Retail Promotion Planning & Optimization application.

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