

Oracle® Retail Xstore Office Cloud Service

Release Notes

Release 19.4

F41695-01

May 2021

This document highlights the major changes for Release 19.4 of Oracle Retail Xstore Office Cloud Service.

Overview

The Oracle Retail Xstore Suite has always offered a highly flexible deployment model that includes thick, thin, tablet, and handheld options at the store. Along with Xstore Office Cloud Service, Oracle provides a Software as a Service (SaaS) offering to complement the current support for central functions available on premises or hosted in Infrastructure as a Service (IaaS) or Platform as a Service (PaaS).

Oracle Retail Xstore Office Cloud Service (XOCS)

XOCS is the central component for the Xstore Suite available as a SaaS offering. It includes the web-based Xadmin application for retail operations management and Xcenter - a Java and JSON-based messaging framework. The Xadmin UI allows users to administer corporate-based functions such as Oracle Retail Xstore Point-of-Service configuration setup and maintenance, file management, viewing the electronic journal, viewing store reports, and monitoring alerts for the Oracle Retail Xstore Point-of-Service in use at the store. Xcenter provides the database, administration and services necessary to operate across the enterprise.

Oracle Retail Xstore Office Cloud Service provides for the straightforward management of the data and configurations that empower your associates. The user interface within Oracle Retail Xstore Office Cloud Service provides streamlined functionality that guides users through configuration changes, data changes, and deployments. Granular security access can create a custom experience for users of all access levels. Multiple support tools and alerts enable IT leaders to take a proactive approach to managing multiple installations.

Browser Requirements

Note: Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

Xstore Office Cloud Service Enhancements

The 19.4 version of Xstore Office Cloud Service includes the following enhancements:

Note: References to the on-premises application names may exist throughout the Xstore Office Cloud Service applications and documents.

Table 1 *New and Updated Options*

Enhancement	Automatically Available	End User Action	Customer IT Action	Oracle Server Request
Functional Enhancements	Yes	NA	NA	NA

Functional Enhancements

The 19.4 version of Xstore Office Cloud Service includes the following functional enhancements:

ORCE File Transfer Service (FTS)

A new File Transfer Service (FTS) was implemented with Oracle Retail Customer Engagement Cloud Service (ORCE) v20.0. The File Transfer Service replaces sFTP for retailers that use ORCE v20.0 and higher. The File Transfer Service moves promotion files between ORCE and XOCS.

Noteworthy Defect Fixes

The following noteworthy defect fixes are included in this release.

Affected Component	Fixed Issue/Defect	Defect Number
User Search	The user search works without an assigned user role now.	32709499
Query Configuration	DTXQL queries to XOCS specify result classes now.	32690569
Reports	Fixed an issue with reports titles not translated in Xadmin.	32550638
User Roles	Fixed an issue with user search based on the user role.	32530541
Deployment Plan	Xcenter .mnt files with future date are processed correctly.	32530113
Xcenter	Fixed an issue with Xstore showing an error when returning a warranty purchase in a different store.	32365949
RTLog Generator	RTLog file mover threads synchronize for multiple server nodes now.	32223626
Organization Management	Fixed an issue with page titles and headers not translated on the Organization Management page.	32075606

Related Documentation

For more information, see the following documents in the Oracle Retail Xstore Office Cloud Service Release 19.4 documentation set:

- *Oracle Retail Xstore Office Cloud Service User Guide*
- *Oracle Retail Xstore Office Cloud Service Security Guide*
- *Oracle Retail Xstore Office Cloud Service Administration Guide*
- *Oracle Retail Xstore Office Cloud Service Administration Action List*
- *Oracle Retail Xstore Suite 19.0/Merchandising Suite 19.1.000 Implementation Guide*
- *Oracle Retail Xstore Suite 19.0/Merchandising 16.0.2 Implementation Guide*
- *Oracle Retail Xstore Suite Implementation Guide*
- *Oracle Retail Xstore Suite Services Guide*
- *Oracle Retail Xstore Office/Xstore Office Cloud Service Database Dictionary*

Supplemental Training

The following training is available.

Oracle Retail Learning Subscriptions at Oracle University

The Oracle Retail Learning Subscription is a digital training solution for anyone on your team seeking training on Oracle Retail Products. With the learning

subscription you get the key elements of an effective learning program and the conveniences of a digital format, making this training unmatched in the industry.

You get modern learning at its best, such as:

- 12 months of 24/7 access to a comprehensive set of high quality videos delivered by Oracle experts.
- Detailed coverage and step-by-step demonstrations.
- Periodic updates for new features and product enhancements.
- Flexibility to search, access, and learn about specific topics of interest.

The learning subscription enables current users to continually refresh and upgrade their product skills. It also enables new employees with a self-paced learning guide to help them quickly become proficient on Oracle Retail Products.

For training opportunities, see the following web site:

<http://www.oracle.com/education>

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

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Value-Added Reseller (VAR) Language

Oracle Retail VAR Applications

The following restrictions and provisions only apply to the programs referred to in this section and licensed to you. You acknowledge that the programs may contain third party software (VAR applications) licensed to Oracle. Depending upon your product and its version number, the VAR applications may include:

(i) the **MicroStrategy** Components developed and licensed by MicroStrategy Services Corporation (MicroStrategy) of McLean, Virginia to Oracle and imbedded in the MicroStrategy for Oracle Retail Data Warehouse and MicroStrategy for Oracle Retail Planning & Optimization applications.

(ii) the **Wavelink** component developed and licensed by Wavelink Corporation (Wavelink) of Kirkland, Washington, to Oracle and imbedded in Oracle Retail Mobile Store Inventory Management.

(iii) the software component known as **Access Via™** licensed by Access Via of Seattle, Washington, and imbedded in Oracle Retail Signs and Oracle Retail Labels and Tags.

(iv) the software component known as **Adobe Flex™** licensed by Adobe Systems Incorporated of San Jose, California, and imbedded in Oracle Retail Promotion Planning & Optimization application.

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